

Kandra Witkowski, Director of Business Development

Kandra Witkowski is our Director of Business Development and has served in this role since March 2025. Since March 2023 and continuing to date, Ms. Witkowski has served as the Board President of Paws For A Cause Vet Care located in Naperville, Illinois. From January 2021 and March 2023, Kandra was the Franchise Development Manager at Pet Butler.

ITEM 3
LITIGATION

Scoop Soldiers Service Company LLC vs. Top Paw Distributing LLC, Top Paw LLC, and Carl Gregory. (United States District Court for the District of Arizona, Case No. 2:24-vs-02752-JZB) In October 2024, Scoop Soldiers Service Company, LLC (“SSSC”) filed a complaint against Top Paw Distributing, LLC, Top Paw LLC and Carl Gregory (“Defendants”) for trademark infringement. The Defendants made unauthorized use of the domain name “scoopsoldier.com” with the intention to redirect users to their competing website. SSSC alleges that Defendants unauthorized use of a confusingly similar mark has caused and is likely to cause confusion among consumers and misappropriated SSSC’s trademarks. In December 2024, the Defendants expressed their intention to settle this matter outside of court. This matter was settled on February 28, 2025.

Other than the foregoing, no litigation is required to be disclosed in this Item.

ITEM 4
BANKRUPTCY

No bankruptcy is required to be disclosed in this Item.

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n. Franchisor's right of first refusal to acquire franchisee's business	14.F.	We have the right to match any offer to purchase your Scoop Soldiers Business or the Corporate Entity operating your Scoop Soldiers Business.
o. Franchisor's option to purchase franchisee's business	Not applicable	Not applicable.
p. Death or disability of franchisee	14.D.	If you are an individual, within 30 days of your death or permanent disability, your executor and/or legal representative must appoint an Operating Manager approved by us and within 60 days of such appointment the Operating Manager must complete, to our satisfaction, our initial training program. Within 12 months of the date of death or disability, the Franchise Agreement must be transferred to a transferee approved by us and otherwise transferred in accordance with the terms of the Franchise Agreement. If the franchisee is a Corporate Entity, within 30 days of the death or permanent disability of your Managing Owner, if there are other Owners, you must appoint a replacement Operating Manager approved by us and within 60 days of such appointment the replacement Operating Manager must complete, to our satisfaction, our initial training program.
q. Non-competition covenants during the term of the franchise	6	No involvement in any competitive business and must comply with confidentiality, non-disclosure and non-solicitation covenants. <u>(Subject to applicable state law).</u>
r. Non-competition covenants after the franchise is terminated or expires	6, 17	No involvement, ownership or interest whatsoever for 24 months in any competing business in: your Operating Territory; a 25 mile radius of your Operating Territory; the Operating Territory of any other Scoop Soldiers Business; and you must comply with confidentiality, non-disclosure and non-solicitation covenants. <u>(Subject to applicable state law).</u>
s. Modification of the agreement	18.L.	Requires writing signed by you and us, except for unilateral changes that we may make to the Manuals or our unilateral reduction of the scope of a restrictive covenant that we may make in our discretion.
t. Integration/merger clauses	18.M.	Only the terms of the Franchise Agreement and schedules to the Franchise Agreement and the respective signed exhibits to the Franchise Agreement are binding, subject to state law. Nothing in any agreement is intended to disclaim the express representations made in the Franchise Disclosure Document, its exhibits and amendments.
u. Dispute resolution by arbitration or mediation	18.G.	Except for certain claims for injunctive relief, all disputes must first be submitted to non-binding mediation within Collin County, Texas or the nearest suitable location to our corporate headquarters at the time such mediation is conducted as chosen by the mediator and, if mediation is unsuccessful, then to binding arbitration in Collin County, Texas or the nearest suitable location to our corporate headquarters at the time such arbitration is conducted as chosen by the arbitrator. This provision is subject to applicable state law.