

FRANCHISE DISCLOSURE DOCUMENT



PILLAR TO POST, INC.
14502 N. Dale Mabry Highway
Suite 200
Tampa, FL 33618
(877) 963-3129
franchise.development@pillartopost.com
<http://www.pillartopost.com>

PILLAR TO POST, INC. (the “Franchisor”) offers franchises within a specified territory for the operation of a home inspection business offering unique residential inspection services, as well as related products and services, for single family and various multi-family residences.

We offer you the opportunity to purchase a home inspection franchise in a non-exclusive territory. The boundaries of the territory are established with reference to the boundaries utilized in the area by local boards of realtors and other demographic factors including housing units, housing re-sale activity, real estate offices, and population. We also consider the number of existing franchisees currently in the territory, if any, their current market share, and their planned growth. The total investment necessary to begin operation of a new Pillar To Post franchised business is from \$101,740 to \$132,490, ~~which does not include rent for the business location.~~ This includes \$60,500 that must be paid to the Franchisor or its affiliate(s). The total investment necessary to begin operation of a converted Pillar To Post franchised business is \$37,185 to \$50,685, ~~which does not include rent for the business location.~~ This includes \$31,250 that must be paid to the Franchisor or its affiliate(s).

This disclosure document summarizes certain provisions of your franchise agreement and other information in plain English. Read this disclosure document and all accompanying agreements carefully. You must receive this disclosure document at least 14 calendar days before you sign a binding agreement with, or make any payment to, the franchisor or an affiliate in connection with the proposed franchise sale. **Note, however, that no governmental agency has verified the information contained in this document.**

You may wish to receive your disclosure document in another format that is more convenient for you. To discuss the availability of disclosures in different formats, contact the Franchise Development Department at 14502 N. Dale Mabry Highway, Suite 200, Tampa, Florida 33618 or at (877) 963-3129.

The terms of your contract will govern your franchise relationship. Do not rely on the disclosure document alone to understand your contract. Read all of your contract carefully. Show your contract and this disclosure document to an advisor, like a lawyer or accountant.

Buying a franchise is a complex investment. The information in this disclosure document can help you make up your mind. More information on franchising, such as “A Consumer’s Guide to Buying a Franchise,” which can help you understand how to use this disclosure

document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, DC 20580. You can also visit the FTC's home page at www.ftc.gov for additional information. Call your state agency ~~listed in Exhibit H~~ or visit your public library for other sources of information on franchising.

Issuance Date: ~~January 2~~ March 25, 2024

How to Use This Franchise Disclosure Document

Here are some questions you may be asking about buying a franchise and tips on how to find more information:

QUESTION	WHERE TO FIND INFORMATION
How much can I earn?	Item 19 may give you information about outlet sales, costs, profits or losses. You should also try to obtain this information from others, like current and former franchisees. You can find their names and contact information in Item 20 or Exhibits A and B.
How much will I need to invest?	Items 5 and 6 list fees you will be paying to the franchisor or at the franchisor’s direction. Item 7 lists the initial investment to open. Item 8 describes the suppliers you must use.
Does the franchisor have the financial ability to provide support to my business?	Item 21 or Exhibit E includes financial statements. Review these statements carefully.
Is the franchise system stable, growing, or shrinking?	Item 20 summarizes the recent history of the number of company-owned and franchised outlets.
Will my business be the only Pillar To Post business in my area?	Item 12 and the “territory” provisions in the franchise agreement describe whether the franchisor and other franchisees can compete with you.
Does the franchisor have a troubled legal history?	Items 3 and 4 tell you whether the franchisor or its management have been involved in material litigation or bankruptcy proceedings.
What’s it like to be a Pillar To Post franchisee?	Item 20 or Exhibits A and B list current and former franchisees. You can contact them to ask about their experiences.
What else should I know?	These questions are only a few things you should look for. Review all 23 Items and all Exhibits in this disclosure document to better understand this franchise opportunity. See the table of contents.

What You Need To Know About Franchising Generally

Continuing responsibility to pay fees. You may have to pay royalties and other fees even if you are losing money.

Business model can change. The franchise agreement may allow the franchisor to change its manuals and business model without your consent. These changes may require you to make additional investments in your franchise business or may harm your franchise business.

Supplier restrictions. You may have to buy or lease items from the franchisor or a limited group of suppliers the franchisor designates. These items may be more expensive than similar items you could buy on your own.

Operating restrictions. The franchise agreement may prohibit you from operating a similar business during the term of the franchise. There are usually other restrictions. Some examples may include controlling your location, your access to customers, what you sell, how you market, and your hours of operation.

Competition from franchisor. Even if the franchise agreement grants you a territory, the franchisor may have the right to compete with you in your territory.

Renewal. Your franchise agreement may not permit you to renew. Even if it does, you may have to sign a new agreement with different terms and conditions in order to continue to operate your franchise business.

When your franchise ends. The franchise agreement may prohibit you from operating a similar business after your franchise ends if you still have obligations to your landlord or other creditors.

Some States Require Registration

Your state may have a franchise law, or other law, that requires franchisors to register before offering or selling franchises in the state. Registration does not mean that the state recommends the franchise or has verified the information in this document. To find out if your state has a registration requirement, or to contact your state, use the agency information in Exhibit H.

Your state also may have laws that require special disclosures or amendments be made to your franchise agreement. If so, you should check the State Specific Addenda. See the Table of Contents for the location of the State Specific Addenda.

Special Risks to Consider About This Franchise

Certain states require that the following risk(s) be highlighted:

1. **Out-of-State Dispute Resolution.** The franchise agreement requires you to resolve disputes with the franchisor by mediation, arbitration and/or litigation only in Florida. Out-of-state mediation, arbitration, or litigation may force you to accept a less favorable settlement for disputes. It may also cost more to mediate, arbitrate, or litigate with the franchisor in Florida than in your own state.
2. **Mandatory Minimum Payments.** You must make minimum royalty payments, regardless of your sales levels. Your inability to make the payments may result in termination of your franchise and loss of your investment.

Certain states may require other risks to be highlighted. Check the “State Specific Addenda” (if any) to see whether your state requires other risks to be highlighted.

TABLE OF CONTENTS

	<u>Page No.</u>
ITEM 1 - THE FRANCHISOR AND ANY PARENTS, PREDECESSORS AND AFFILIATES.....	1
ITEM 2 - BUSINESS EXPERIENCE.....	4
ITEM 3 - LITIGATION.....	6
ITEM 4 - BANKRUPTCY.....	7
ITEM 5 - INITIAL FEES.....	7
ITEM 6 - OTHER FEES.....	8
ITEM 7 - ESTIMATED INITIAL INVESTMENT.....	16
ITEM 8 - RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES.....	26
ITEM 9 - FRANCHISEE'S OBLIGATIONS.....	<u>29</u> <u>28</u>
ITEM 10 - FINANCING.....	29
ITEM 11 - FRANCHISOR'S ASSISTANCE, ADVERTISING, COMPUTER SYSTEMS AND TRAINING.....	<u>30</u> <u>29</u>
ITEM 12 - TERRITORY.....	40
ITEM 13 - TRADEMARKS.....	42
ITEM 14 - PATENTS, COPYRIGHTS AND PROPRIETARY INFORMATION.....	<u>44</u> <u>43</u>
ITEM 15 - OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE FRANCHISED BUSINESS.....	44
ITEM 16 - RESTRICTIONS ON WHAT THE FRANCHISEE MAY SELL.....	<u>45</u> <u>44</u>
ITEM 17 - RENEWAL, TERMINATION, TRANSFER AND DISPUTE RESOLUTION.....	<u>46</u> <u>45</u>
ITEM 18 - ARRANGEMENTS WITH PUBLIC FIGURES.....	50
ITEM 19 - FINANCIAL PERFORMANCE REPRESENTATIONS.....	50
ITEM 20 - OUTLETS AND FRANCHISEE INFORMATION.....	54
ITEM 21 - FINANCIAL STATEMENTS.....	67
ITEM 22 - CONTRACTS.....	<u>67</u> <u>68</u>
ITEM 23 - RECEIPT.....	<u>67</u> <u>68</u>
 EXHIBIT A - List of Franchisees	
 EXHIBIT B - List of Franchisees Who Have Left The System Within The Past Fiscal Year (Sold To An Outside Party, Terminated, Other)	
 EXHIBIT C - Operations Manual Table of Contents	

EXHIBIT D - Specifications: Minimum Required Computer Equipment

EXHIBIT E - Financial Statements

EXHIBIT F - Guarantees of Performance

EXHIBIT G - Standard Franchise Agreement

Exhibits to Franchise Agreement:

G-1 - Guaranty

G-2 - Friendship Agreement

G-3 – Good Neighbor Agreement

G-4 – Conversion Addendum

G-5 – General Release

G-6 - Confidentiality/Non-Competition Agreement

EXHIBIT H - List of State Agencies/Agents for Service of Process

EXHIBIT I - Disclosure Addenda for Certain Registration States

EXHIBIT J - Agreement Riders for Certain Registration States

EXHIBIT K - Franchisee Organizations We Have Created, Sponsored or Endorsed

EXHIBIT L - Independent Franchisee Associations

EXHIBIT M - State Effective Dates

EXHIBIT N - Receipt

ITEM 1 - THE FRANCHISOR AND ANY PARENTS, PREDECESSORS AND AFFILIATES

To simplify the language in this Franchise Disclosure Document, "Pillar To Post", "us", "our", "we", etc. means Pillar To Post, Inc., the Franchisor. "You" means the individual, corporation, limited liability company or other legal entity who buys the franchise (including its individual owners).

Franchisor, Parent and Affiliates

Our name is PILLAR TO POST, INC. We are a Delaware corporation that was incorporated on July 11, 1994. We do business as "Pillar To Post" and "Pillar To Post Home Inspectors." Our principal place of business is located at 14502 North Dale Mabry Hwy., Suite 200, Tampa, FL 33618. Our affiliate, Pillar To Post, Inc., a Canadian corporation ("Pillar To Post (Canada)"), operates our international home office located at 5399 Eglinton Avenue W., Suite 110, Toronto, Ontario, Canada M9C 5K9.

Our corporate parent is FS Brands, Inc., a Delaware corporation. FS Property Services (U.S.) Inc., a Delaware corporation, formerly known as The Franchise Company (US) Inc., is the majority shareholder of FS Brands, Inc. The principal place of business of FS Brands, Inc. is 2621 Van Buren Avenue, Suite 550A, Audubon, PA 19403. Pillar To Post (Canada)'s corporate parent is FS Brands, Inc., a Canadian corporation ("FS Brands (Canada)"). The principal place of business of FS Brands (Canada) is 1140 Bay Street, Suite 400, Toronto, Ontario, Canada M1S 2B4.

Predecessor

There is no predecessor to Pillar To Post.

Agent for Service of Process

Our agents for service of process are listed in Exhibit H.

Prior Experience

We have offered franchises in the United States for residential home inspection services for single family and various multi-family homes since March 15, 1995. We originally offered franchises only in exclusive territories, and there are current franchisees that still operate in exclusive territories. In 2009, we began offering franchises in non-exclusive territories. We currently only offer non-exclusive territories to franchisees. We have never offered franchises in other lines of business. Neither we nor any of our affiliates have ever conducted a residential home inspection business prior to Pillar To Post. As of December 31, ~~2022~~2023, we had ~~475~~445 individual home inspection franchise units in the United States (~~432~~407 with non-exclusive territories and ~~43~~38 with exclusive territories). Pillar To Post (Canada) offers franchises in Canada for residential inspection services for single family and various multi-family homes and has done so since September 1, 1994. As of December 31, ~~2022~~2023, Pillar To Post (Canada)

had 5347 individual home inspection franchise units in Canada (4844 with non-exclusive territories and 53 with exclusive territories).

The Franchise Offered

We franchise the operation of independently owned and operated businesses which offer distinctive residential inspection services for single family and multi-family residences, as well as added services including mold testing, virtual open house, radon testing, and other health and safety-related services. We offer the opportunity to purchase a new Pillar To Post home inspection franchised business. We also offer the opportunity to convert an existing home inspection business to a Pillar To Post home inspection franchised business if your existing business generated gross revenues of at least \$100,000 in the last twelve (12) months of operation, you are a licensed home inspector in the jurisdiction in which you operate your business, you successfully pass a Challenge Exam Assessment, and otherwise meet our qualifications.

We offer our services and products under the names “Pillar To Post” and “Pillar To Post Home Inspectors.” We are not engaged in any other business activities. The market for the services to be provided by you is developed and arises primarily from the purchase or sale of single-family and multi-family homes. You will provide homeowners, homebuyers and others involved in the real estate industry with clear, unbiased, objective information about a home’s condition in accordance with Pillar To Post’s brand standards and operating basics. Each franchisee will offer its services to its customers directly or through referral sources such as real estate brokers and agents, lawyers, mortgage lenders, and relocation services. You will have to compete for this market in your territory with other businesses offering the same or similar services on a local, regional, and national basis, including other authorized Pillar To Post home inspection franchises.

We and Pillar To Post (Canada), in conjunction with other experts in the field of home inspection, have developed a training and instruction program for you that includes all aspects of marketing, managing and operating the franchised business in accordance with Pillar To Post’s mandatory policies, practices, procedures, regulations, and standards, including its brand standards and operating basics. The experience of our officers, directors and employees in the operation and administration of a home inspection franchise system has given them the experience to administer this home inspection franchise system.

Applicable Regulations

Some states require licensing or certification for home inspectors. You should determine whether any licensing or certification is required in your location. You alone are responsible for investigating, understanding and complying with all other applicable laws, regulations and requirements applicable to you and your Pillar To Post home inspection franchise.

Other Pillar To Post Affiliates

The following is a list of Pillar To Post’s affiliates (other than Pillar To Post (Canada) discussed above), including the principal address, a description of the business, and the number

of franchises of each. Other than as disclosed below, neither Pillar To Post nor its predecessors nor any of the affiliates described below presently operate businesses of the type that they franchise, offer franchises in any other line of business, or engage in any other type of business.

<i>Company/Address</i>	<i>Type of Business/Year Began Offering Franchises</i>	<i>Number of Franchises as of December 31, 2022</i> ²⁰²³
California Closet Company, Inc., a California corporation 2001 W. Phelps Road, Suite 1 Phoenix, AZ 85023	Residential and commercial customized closet, office, garage, and storage space design, production, and installation services and related products / 1980	39 <u>37</u> (United States)* 5 (Canada) 2 (other International) <small>* A subsidiary of our parent company holds a majority interest in 42 franchises in the United States and 1 in Canada.</small>
Certa ProPainters, Ltd., a Massachusetts corporation 2621 Van Buren Avenue, Suite 550A, Audubon, PA 19403	Residential and commercial painting and decorating franchises / 1992	33 <u>32</u> 6 (United States)
Certa Pro Painters Ltd., a Canadian corporation 1140 Bay Street, Suite 4000 Toronto, Ontario M5S 2B4 Canada	Residential and commercial painting and decorating franchises / 1990	28 (Canada)
Floorcoverings International, Ltd., a Georgia corporation 5390 Triangle Parkway Suite 125 Norcross GA 30092	Mobile retail floor covering and window blind business / 1998	21 <u>2</u> 5 (United States) 8 (Canada)
Paul Davis Restoration, Inc, a Florida corporation 7251 Salisbury Road, Suite 6 Jacksonville, FL 32256	Loss mitigation and emergency services for residential and commercial structures / 2009	22 <u>2</u> 45 (United States) PDES 41 <u>3</u> 6
Paul Davis Restoration, Inc., a Canadian corporation 38 Crockford Boulevard Toronto, Ontario M1R 3C2 Canada	Structural reconstruction and emergency services, including drying, cleaning, loss mitigation and mold remediation, of residential and commercial structures	6 <u>2</u> 61 (Canada)

	and contents / 2014	
<u>Pillar To Post Inc., a Delaware corporation</u> <u>14502 N. Dale Mabry Highway</u> <u>Suite 200</u> <u>Tampa, FL 33618</u>	<u>Residential inspection services for single family and some various smaller multi-family residences / 1995</u>	<u>445 (United States)</u>

<u><i>Company/Address</i></u>	<u><i>Type of Business/Year Began Offering Franchises</i></u>	<u><i>Number of Franchises as of December 31, 2023</i></u>
<u>Pillar To Post Inc., a Canadian corporation</u> <u>5399 Eglinton Ave W</u> <u>Suite 110</u> <u>Etobicoke,</u> <u>Ontario M5C</u> <u>5K9 Canada</u>	<u>Residential inspection services for single family and various multi-family homes / 1994</u>	<u>47 (Canada)</u>
<i>AFFILIATES WHICH MAY FROM TIME TO TIME PROVIDE PRODUCTS OR SERVICES TO THE FRANCHISOR AND/OR ITS FRANCHISEES:</i>		
Tele-Link Services Inc., an Ontario corporation 700 Richmond Street, Suite 416 London, Ontario N6A 5C7 Canada	Answering services and telemarketing and customer survey services for the franchisor and its franchisees	N/A

ITEM 2 - BUSINESS EXPERIENCE

President and Chief Executive Officer, Director: Charles Furlough

Mr. Furlough joined Pillar To Post in 2007 as Director Franchise Field Support. In 2009, he became Vice President Franchise Field Support. In 2014, he became Vice President Field Operations. In 2017, he became Senior Vice President Field Operations. In 2023, he became President, Chief Executive Officer, and a Director. Mr. Furlough maintains his primary office at 7401 Four Brothers Way, Willow Springs, North Carolina 27592-9092.

Vice President Field Operations: Deron Ellis

Mr. Ellis joined Pillar To Post in 2018 as a Regional Director. In 2023, he became Vice President of Field Operations. Prior to joining Pillar To Post, Mr. Ellis was Regional Director of Operations for Sport Clips, Inc. from 2015 to 2018. Mr. Ellis maintains his primary office at 1650 Raleigh Street, Suite 601, Denver, Colorado 80204.

Vice President Finance & Internal Operations: Jeff Sholdice

Mr. Sholdice joined Pillar To Post in 2018. From 2011 to the present, Mr. Sholdice has owned and operated a Great Clips franchise. From 2017 to 2019, he served as a part-time Instructor of Finance and Accounting at Sheridan College. Mr. Sholdice maintains his primary office at 5399 Eglinton Avenue W., Suite 110, Toronto, Ontario M9C 5K6.

Vice President Marketing: John Verdon

Mr. Verdon joined Pillar To Post in 2017. Prior to joining Pillar to Post, Mr. Verdon was a marketing consultant in the restaurant industry and ran his own advertising agency from 2014 to 2017. Mr. Verdon maintains his primary office at 5399 Eglinton Avenue W., Suite 110, Toronto, Ontario M9C 5K6.

Vice President Technical Standards and Development: Chuck Gravely, P. Eng. M. Eng.

Mr. Gravely joined Pillar To Post in 2002. From 2002 to 2014, he served as a member of the technical support team, which provides training and ongoing technical support related to the home inspection services provided by franchisees. Since 2014, he has been Vice President of Technical Standards and Development. Mr. Gravely maintains his primary office at 5399 Eglinton Avenue W., Suite 110, Toronto, Ontario M9C 5K6.

Vice President Learning Development & Communications: Kimberly Baker

Ms. Baker joined Pillar To Post in 2006. She served as Director of Training and Development from 2006 to 2021. She became Vice President Learning Development & Communications in 2021. She maintains her primary office at 5399 Eglinton Avenue W., Suite 110, Toronto, Ontario M9C 5K6.

Vice President Business Development: Adam Brown

Mr. Brown joined Pillar To Post as Vice President Business Development in 2022. Prior to joining Pillar To Post, Mr. Brown was Vice President of Business Development for Propy.com from 2021 to 2022 and Vice President of Sales for Cinch Home Services from 2018 to 2021. Mr. Brown maintains his primary office at 1043 Nooning Tree, Chesterfield, MO 63017.

Vice President Information Technology: Guy Dewar

Mr. Dewar joined Pillar To Post as Vice President Information Technology in 2018. Prior to joining Pillar To Post, Mr. Dewar was in independent IT consultant for retail businesses from 2008 to 2018. Mr. Dewar maintains his primary office at 5399 Eglinton Avenue W., Suite 110, Toronto, Ontario M9C 5K6.

Director, Secretary and Treasurer: Brian McDonough

Mr. McDonough was appointed as a Director, Secretary and Treasurer of Pillar To Post in 2021. Mr. McDonough has served as Vice President, Finance of FS Brands, Inc. since 2021. He previously served as Director of Finance for FS Brands, Inc. from 2019 to 2021 and Controller of College ProPainters (U.S.) Ltd. from 2014 to 2019. He also serves as a Director, Secretary and Treasurer of California Closet Company, Inc., Certa ProPainters Ltd., Floorcoverings International, Ltd., Paul Davis Restoration, Inc., and Magic Bubbles Franchising, LLC. Mr. McDonough maintains his primary office at 150 Green Tree Road, Oaks, Pennsylvania 19456-1066.

Director: Charles E. Chase

Mr. Chase became Director of Pillar To Post in 2010. Since 2011, Mr. Chase has been a Director and President of FS Brands, Inc. He also serves as a Director of California Closet Company, Inc., Certa ProPainters Ltd., Floorcoverings International, Ltd., Paul Davis Restoration, Inc., and Magic Bubbles Franchising, LLC. Mr. Chase maintains his primary office at 2621 Van Buren Avenue, Suite 550A, Audubon, PA 19403.

ITEM 3 - LITIGATION

Except for the §1 actions described below, there is no litigation that must be disclosed in this item:

Pending Actions

There are no actions required to be disclosed.

Prior Actions

~~Pillar To Post, Inc. v. Christion T. House, AAA Case No. 01-22-0000-3544, American Arbitration Association. On January 25, 2022, we commenced an action against Christion T. House (“House”) before the American Arbitration Association in Tampa, Florida to enforce the post-termination obligations under the Franchise Agreement. On December 15, 2022, the parties entered into a settlement, pursuant to which the parties agreed to a stipulated injunction enjoining House to comply with the covenant not to compete through November 30, 2023, and other post-termination obligations under the Franchise Agreement. House also agreed to pay Pillar To Post \$75,000.~~

~~Pillar To Post, Inc. v. Chung Enterprises, LLC and Yung Chung, AAA Case No. 01-22-0002-5784. On June 6, 2022, we commenced an action against Chung Enterprises, LLC and Yung Chung (collectively, the “Chung Respondents”) before the American Arbitration~~

~~Association in Tampa, Florida to enforce the terms of a prior settlement agreement. On December 9, 2022, the parties entered into a settlement, pursuant to which the parties agreed to a stipulated injunction enjoining the Chung Parties and MI Home Inspectors, LLC, an affiliated entity, to comply with the covenant not to compete through June 30, 2024, and other post termination obligations under the Franchise Agreement. The Chung Respondents also agreed to pay Pillar To Post \$10,000.~~

~~Pillar To Post, Inc. v. GDB Home Inspectors, LLC and Gerald Robbins, Case No. WRN-L-000010-22, Superior Court of New Jersey, Law Division, Warren County. On January 14, 2022, we filed an action to confirm an arbitration award against GDB Home Inspectors, LLC and Gerald Robbins (collectively, the “Robbins Respondents”). On February 11, 2022, the court confirmed the arbitration award, entered a judgment against the Robbins Respondents, jointly and severally, for \$44,567.89, and entered a permanent injunction against the Robbins Respondents enforcing the non-complete through November 15, 2023, and other post termination obligations under the Franchise Agreement.~~

~~Pillar To Post, Inc. v. Todd Freeberg and Future Abode, Inc., Case No. 21-CVS-3494, in the General Court of Justice Superior Court Division, Cabarrus County, North Carolina. On October 11, 2021, we filed an action to confirm an arbitration award and for breach of a settlement agreement against Todd Freeberg and Future Abode, Inc. (collectively, the “Freeberg Respondents”). On December 28, 2021, the Freeberg Respondents consented to confirmation of the arbitration award and asserted counterclaims for breach of the settlement agreement, breach of the implied covenant of good faith and fair dealing, invasion of privacy, and unfair and deceptive trade practices. On August 2, 2022, the parties entered into a settlement, pursuant to which the Freeberg Respondents agreed to pay Pillar To Post \$10,000, Pillar To Post agreed that the permanent injunction enforcing the covenant not to compete previously awarded in arbitration had expired, and all claims asserted were dismissed and released.~~

~~KJ Loughery, Inc. v. Pillar To Post, Inc., AAA Case No. 01-17-0007-13731, American Arbitration Association. On December 4, 2017, KJ Loughery, Inc., a master franchisee, commenced an action against us before the American Arbitration Association (the “KJ Loughery Arbitration”) in Tampa, Florida. The arbitration demand asserted claims for wrongful non-renewal under the New Jersey Franchise Practices Act (“NJFPA”), unreasonable standards of performance under the NJFPA, breach of certain master franchise agreements, breach of the implied covenant of good faith and fair dealing, and violation of the Florida Deceptive and Unfair Trade Practices Act. We filed an answering statement and counterclaim, which denied each claim and sought a declaratory judgment that the master franchise agreements would expire upon expiration of the current terms of those agreements. On February 26, 2018, the parties entered into a settlement, pursuant to which we agreed to purchase the master franchises in Pennsylvania and New Jersey from KJ Loughery, Inc., we agreed to waive any initial franchise fee for a unit franchise agreement between KJ Loughery, Inc. and Jim Loughery or his designee for a territory in New Jersey, and the parties agreed to dismiss and release all claims.~~

Governmental Actions

There are no actions required to be disclosed.

Pending Affiliate Actions

There are no actions required to be disclosed.

Prior Affiliate Actions

There are no actions required to be disclosed.

Affiliate Litigation Against Franchisees Commenced in the Past Fiscal Year

There are no actions required to be disclosed.

Other than these actions, no litigation is required to be disclosed in this Item.

ITEM 4 - BANKRUPTCY

~~There are no bankruptcies~~No bankruptcy information is required to be disclosed in this Item.

ITEM 5 - INITIAL FEES

You must pay us the initial franchise fee when the franchise agreement is signed. The amount of the initial franchise fee for a new Pillar To Post home inspection franchised business is \$58,500. The total paid to us for a new franchise is \$60,500, which includes the initial franchise fee, \$1,000 for the registration fee for your first Brand Conference, and \$1,000 for one (1) inspection tablet computer. The amount of the initial franchise fee for a converted Pillar To Post home inspection franchised business is \$29,250. The total paid to us for a converted franchise is \$31,250, which includes the initial franchise fee, \$1,000 for the registration fee for your first Brand Conference, and \$1,000 for one (1) inspection tablet computer.

The initial franchise fee is not refundable in whole or in part.

Included in the initial franchise fee for a new franchise is the cost of initial training and access to certain Pillar To Post® proprietary manuals and computer software.

Included in the initial franchise fee for a converted franchise is the cost of initial training, access to certain Pillar To Post® proprietary manuals and computer software, and a \$5,000 credit towards the required Start Up Marketing Bundle.

ITEM 6 - OTHER FEES

~~If you are opening a new Pillar To Post home inspection franchised business, the following Other Fees apply:~~

Name of Fee	Amount	Due Date	Remarks
Royalty (See Note A)	7% of Gross Revenues; minimum monthly payments of \$0 per month in months 1-12 after your Launch Date; \$582 per month in months 13-24 after your Launch Date; \$1,164 per month in months 25-36 after your Launch Date; \$1,746 per month in months 37-48 after your Launch Date; and \$2,328 per month in months 49-60 after your Launch Date or through the end of the term of the Franchise Agreement, whichever occurs first.	Monthly Royalty Fee payments due on the 10th business day of the next month for the previous month's revenues.	
Brand (See Note B)	4% of Gross Revenues.	Same as Royalty Fee.	
IT Fee (See Note C)	The current IT Fee is \$4.00 <u>\$5.00</u> for each home inspection performed.	IT Fee payments due on the 10 th business day of the next month for home inspections performed in the previous month.	See Item 11. We may change or increase the IT Fee upon 90 days advance notice to you in the event the costs incurred by us in connection with providing such software are changed or increased, or when we determine that maintenance, repair or upgrade is required. In no event will the IT Fee be adjusted more than one time in any calendar year.
Inspection Numbers and	The current cost of each Inspection	Purchased as needed, typically twenty at a	Inspection numbers are purchased from and assigned

Name of Fee	Amount	Due Date	Remarks
Binders (See Note D)	Number and Binder is \$28.25 <u>\$29.50</u> .	time. Invoiced as purchased.	by us. The cost of the inspection number includes the presentation binder that will be delivered through the designated supplier. You will be required to pay shipping and handling to the designated supplier to receive the binders. We may change or increase the cost of each inspection number and binder upon 90 days advance notice to you in the event the costs incurred by us are changed or increased.
EZBook Connections (See Note E)	The current user fee is \$31.50 <u>\$32.60</u> for each home inspection booked. <u>If you book 90% or more of your home inspections through EZBook Connections, the current user fee is reduced to \$29.00 for each home inspection booked.</u>	The user fees for EZBook Connections are due on the 10 th business day of the next month for services provided in the previous month.	EZBook Connections provides telephone answering and inspection booking services. See Item 11. You must schedule a minimum of 80% of your home inspections through EZBook Connections. We may change or increase the user fee for these services upon 90 days advance notice to you in the event the costs incurred by us are changed or increased. In no event will these fees be adjusted more than one time in any calendar year.
PTP360 (See Note F)	The current fee is \$2.00 <u>\$3.00</u> for each home inspection performed.	The fees for PTP360 are due on the 10 th business day of the next month for services provided in the previous month.	See Item 11. We may change or increase the fees for access to this software upon 90 days advance notice to you in the event the costs incurred by us are changed or increased, or when we determine that maintenance, repair or upgrade is required. In no event will these fees be adjusted more than one time in any calendar year.
PTPFloorplan	The current fee	The fees for	See Item 11. We may change

Name of Fee	Amount	Due Date	Remarks
(See Note F)	depends on the size of the house and is \$19.50 <u>20.50</u> for houses less than 4,000 sq/ft; \$39.50 <u>41.50</u> for houses between 4,001-6,000 sq/ft; \$74.50 <u>78.00</u> for houses between 6,001-8,500 sq/ft; \$149.50 <u>157.00</u> for houses between 8,501-13,500 sq/ft; and \$325.00 <u>340.00</u> for houses greater than 13,501 sq/ft.	PTPFloorplan are due on the 10 th business day of the next month for services provided in the previous month.	or increase the fees for access to this software upon 90 days advance notice to you in the event the costs incurred by us are changed or increased, or when we determine that maintenance, repair or upgrade is required. In no event will these fees be adjusted more than one time in any calendar year.
PTPVirtual OpenHouse (See Note F)	The current fee is \$10.00 for each PTPVirtualOpenHouse provided.	The fees for PTPVirtualOpenHouse are due on the 10 th business day of the next month for services provided in the previous month.	See Item 11. We may change or increase the fees for access to this software upon 90 days advance notice to you in the event the costs incurred by us are changed or increased, or when we determine that maintenance, repair or upgrade is required. In no event will these fees be adjusted more than one time in any calendar year.
Brand Conference Fee (See Note G)	The <u>Brand Conference Fee</u> includes the registration fee for one person to attend the Brand Conference. It is typically between \$850 <u>900</u> and \$1,100 . The registration fee <u>1,200</u> . The <u>Brand Conference Fee</u> for the 2023 Brand Conference was \$850 <u>899</u> if paid by an <u>early deadline</u> or <u>\$1,099</u> .	The registration fee <u>Brand Conference Fee</u> for one person to attend the Brand Conference is determined by us at the beginning of each year for the Brand Conference scheduled the following calendar year. The registration fee <u>Brand Conference Fee</u> for your first Brand Conference is paid at execution of the Franchise Agreement. The	You are required to attend our Brand Conference, which is held annually at a location we choose. See Item 11. <u>The Brand Conference Fees are mandatory and non-refundable.</u>

Name of Fee	Amount	Due Date	Remarks
		registration fee <u>Brand Conference Fee</u> for your second Brand Conference and each annual Brand Conference thereafter is paid in 12 monthly installments from January through December each year.	
Transfer (See Note H)	\$4,000	Due prior to consummation of transfer.	Payable when franchise is transferred.
Referral Fee (See Note I)	\$5,000	Due at closing of the transfer.	Payable if we refer a transferee to you.
Renewal (See Note J)	\$2,500	Due 1 year to 6 months prior to renewal.	You are required to pay an administrative fee upon renewal after the first 5 year term and each 5 year term thereafter.
Audit (See Note K)	Cost of audit, plus underpayment, plus interest of 18% on underpayment.	Due 30 days after billing.	Cost of audit payable only if audit shows underpayment of at least 2% of Gross Revenues for any month.
Transfer to entity wholly owned by Franchisee (See Note L)	\$1,000	Due prior to consummation of transfer.	Payable upon execution of transfer documents unless assignment occurs within 6 months of execution of the Franchise Agreement.
Miscellaneous Software (See Note M)	\$250 – \$850 annually	Licensing costs due as needed for Microsoft Office, antivirus software, other software licenses, and any maintenance, repairs or upgrades that are required.	See Item 11.
Interest on Late Payments	18% per annum calculated daily or maximum rate permitted by law	Due immediately.	This interest rate applies to any money you owe us after the due date.
Attorneys' Fees and other costs	Will vary under circumstances.	Due as incurred.	Payable if you fail to comply with the Franchise Agreement or if we are joined in a lawsuit based on

Name of Fee	Amount	Due Date	Remarks
			your operation of the franchise.
Indemnification	Will vary under circumstances.	Due as incurred.	You must reimburse us for our losses and expenses as a result of third party claims arising from your failures or breaches under the Franchise Agreement, your operation of the franchise and any other unauthorized acts.

In addition to the initial franchise fee described in Item 5, you will or may be required to make the payments described above. You pay all of these payments to us. All of the fees that you are required to pay are uniformly imposed. None of these payments are refundable.

The following describes in more detail the fees paid to us listed above.

Notes:

(A) You will be required to pay to us a continuing Royalty Fee equal to seven percent (7%) of the Gross Revenues of the franchised business, to be paid and accounted for monthly, or the applicable minimum Royalty Fee, whichever is greater. The minimum monthly Royalty Fee shall be: (a) \$0 per month for months 1-12 after your Launch Date; (b) \$582 per month for months 13-24 after your Launch Date; (c) \$1,164 per month for months 25-36 after your Launch Date; (d) \$1,746 per month for months 37-48 after your Launch Date; and (e) \$2,328 per month for months 49-60 after your Launch Date or through the end of the term of the Franchise Agreement, whichever occurs first. Payments for the previous month are due on the tenth (10th) business day of each month. We require you to pay continuing Royalty Fees by electronic funds transfer, and you must provide all documentation required to authorize such electronic payments. The term "Gross Revenues" is defined in the Franchise Agreement as including all sums received by you from or arising out of the sale of all services and products sold or rendered by the franchised business, whether for cash or credit and regardless of collection in the case of credit, and all other income of every kind and nature related to the franchised business, excluding (i) gratuities paid by customers to employees of the franchised business during such period, and (ii) any sales taxes or other taxes collected by you during such period from your customers and paid to the appropriate authority. "Launch Date" is defined in the Franchise Agreement as the date initial training is complete, all required home inspection licenses are issued by the applicable governmental authority, and your web page on our website is activated.

(B) You will be required to pay a continuing Brand Fee to a promotion and advertising fund (the "Brand Fund") equal to four percent (4%) of the Gross Revenues of the franchised business, to be paid and accounted for monthly. Payments for the previous month are due on the tenth (10th) business day of each month. We require you to pay continuing Brand Fees by electronic funds transfer, and you must provide all documentation required to authorize such electronic payments.

(C) You are required to pay us a continuing IT Fee for every home inspection performed by the franchised business. This fee includes the license and subscription fees necessary to provide you access to OnePoint, our proprietary bundle of software and related data storage that you are required to use in the operation of the franchised business. See Item 11. The current IT Fee is ~~\$4.00~~\$5.00 per inspection. Payments of the IT Fees for home inspections performed in the previous month are due on the tenth (10th) business day of each month. We require you to pay continuing IT Fees by electronic funds transfer, and you must provide all documentation required to authorize such electronic payments. The IT Fee may be changed or increased by us upon 90 days advance notice to you in the event the costs incurred by us in connection with providing such software and data storage are changed or increased. The IT Fee will not be adjusted as provided above more than one (1) time in any calendar year, and any such adjustment shall be equally applied to all users. You must pay for the costs of computer, software and data storage maintenance, repairs, upgrades and updates, and there is no contractual limitation on the frequency or costs of these obligations in the Franchise Agreement.

(D) You are required to purchase inspection numbers from us. The current cost of each inspection number is ~~\$28.25~~\$29.50 and includes the presentation binder. You must use a new inspection number and binder for each home inspection performed by the Pillar To Post home inspection franchise. Inspection numbers and binders are purchased as needed, typically at least twenty at a time, and you will be invoiced as they are purchased. We require you to pay all invoices for inspection numbers and binders by electronic funds transfer, and you must provide all documentation required to authorize such electronic payments. You will receive the binders that you order directly from the designated supplier. You are required to pay the designated supplier separately for the shipping and handling associated with delivery of the binders to you. We may change or increase the cost of each inspection number and binder upon 90 days advance notice to you in the event the costs incurred by us are changed or increased. See Item 8.

(E) EZBook Connections provides you telephone answering and inspection booking services. You are required to pay us a user fee for each booked inspection. You are currently required to book a minimum of 80% of your home inspections through EZBook Connections. The current user fee is ~~\$31.50~~ for 32.60 for each home inspection booked. If you book 90% or more of your home inspections through EZBook Connections, the current user fee is reduced to \$29.00 for each home inspection booked. Payments of the user fees are due on the tenth (10th) business day of each month for services provided the previous month. We require you to pay all invoices for the user fees by electronic funds transfer, and you must provide all documentation required to authorize such electronic payments. We may change or increase the user fee upon 90 days advance notice to you in the event the costs incurred by us are changed or increased. This fee will not be adjusted as provided above more than one (1) time in any calendar year, and any such adjustment shall be equally applied to all users.

(F) We provide you access to software that creates PTP360, PTPFloorplan, and PTPVirtualOpenHouse. PTP360 is included in each home inspection report. A PTPFloorplan can be included in the home inspection report at the election of the customer. A PTPVirtualOpenHouse is an additional service sold separately from a home inspection and can be packaged with a PTPFloorplan. See Item 11. You are required to pay us fees for access to this

software. Payments of the fees are due on the tenth (10th) business day of each month for services provided the previous month. We require you to pay all invoices for these fees by electronic funds transfer and you must provide all documentation required to authorize such electronic payments. We may change or increase these fees upon 90 days advance notice to you in the event the costs incurred by us are changed or increased. These fees will not be adjusted as provided above more than one (1) time in any calendar year, and any such adjustment shall be equally applied to all users. You must pay for the costs of computers, software and data storage maintenance, repairs, upgrades and updates, and there is no contractual limitation on the frequency or costs of these obligations in the Franchise Agreement.

(G) It is typically between \$900 and \$1,200. The Brand Conference Fee for the 2023 Brand Conference was \$899 if paid by an early deadline or \$1,099. You are required to attend our annual Brand Conference. See Item 11. The Brand Conference Fee includes the registration fee for one person to attend the Brand Conference is typically between \$850~~900~~ and \$1,100~~1,200~~, depending on costs and location. The registration fee~~Brand Conference Fee~~ for one person to attend the 2022~~2023~~ Brand Conference was \$850~~899~~ if paid by an early deadline or \$1,099. We determine the registration fee~~Brand Conference Fee~~ for the Brand Conference at the beginning of each year for the conference scheduled the following calendar year. You will be required to pay the registration fee~~Brand Conference Fee~~ for your initial Brand Conference at the time you sign your Franchise Agreement. The registration fee~~Brand Conference Fee~~ for your second Brand Conference and each annual Brand Conference thereafter is paid in twelve (12) monthly installments from January through December each year. The Brand Conference Fees are mandatory and non-refundable. Payment of the Brand Conference Fee as required by the Franchise Agreement will allow you to attend the conference without paying the standard registration fee. We require you to pay all invoices for annual registration fees by electronic funds transfer, and you must provide all documentation required to authorize such electronic payments.

(H) In the event you wish to assign or transfer the Franchise Agreement (which we must approve in writing and which gives rise to a right of first refusal as described in Item 17 below), you must pay to us a transfer fee of \$4,000, intended to cover the reasonable costs and expenses associated with reviewing the application to transfer, including, without limitation, management, legal and accounting fees.

(I) If, prior to commencing serious negotiations with you or one of your principals, a transferee (or any individual associated with any transferee entity) was referred by Franchisor to Franchisee after having contact with us or a member of our franchise recruitment team, then you also must pay us an additional referral fee of \$5,000.

(J) You must, at a minimum of 6 months prior to your renewal date, inform us in writing that you will be renewing your franchise. If you do not inform us of your intent to renew, your franchise agreement may expire without the opportunity to renew. Upon such notice of your intent to renew, you must pay to us an administrative fee of \$2,500, intended to cover the reasonable costs and expenses associated with reviewing the application to renew, including, without limitation, management, legal and accounting fees.

(K) If we should cause an audit to be made for any period and the Gross Revenues and business transacted as shown by your reports of Gross Revenues and home inspections performed are found to be understated by more than two percent (2%), you must immediately pay for the cost of such audit as well as the additional amount payable as shown by such audit, plus interest from the date of underpayment; otherwise, the cost of such audit will be paid by us.

(L) Under limited circumstances, a Franchisee who is a natural person may assign this Agreement, the Pillar To Post home inspection franchise, and/or the Franchisee's rights and obligations hereunder on one occasion to a corporation, limited liability company or partnership organized by the Franchisee for that purpose only. Except for an assignment that occurs in the first 6 months after execution of the Franchise Agreement, the franchisee must pay a fee of \$1,000 intended to cover the reasonable costs and expenses associated with document preparation and review.

(M) You are required to have a computer system with the minimum required computer equipment described in Item 11 below. You must pay for the costs for computer and software maintenance, repairs, upgrades and updates, and there is no contractual limitation on the frequency or costs of these obligations in the Franchise Agreement.

If you are converting an existing home inspection business to a Pillar To Post home inspection franchised business, the Other Fees identified above apply except that the Royalty Fee and Brand Fee are adjusted as follows:

OTHER FEES – CONVERTED FRANCHISE

Name of Fee	Amount	Due Date	Remarks
Royalty (See Note A)	For months 1-12, 7% of Incremental Gross Revenues. Thereafter, 7% of Gross Revenues; minimum monthly payments of \$582 per month in months 13-24; \$1,164 per month in months 25-36; \$1,746 per month in months 37-48; and \$2,328 per month in months 49-60.	Monthly Royalty Fee payments due on the 10th business day of the next month for the previous month's revenues.	
Brand (See Note B)	For months 1-12, 4% of Incremental Gross Revenues. Thereafter, 4% of Gross Revenues.	Same as Royalty Fee.	

Notes:

(A) For months 1-12 of the Term, you will be required to pay to us a continuing Royalty Fee equal to seven percent (7%) of the Incremental Gross Revenues of the franchised business, to be paid and accounted for monthly. Thereafter, you will be required to pay to us a continuing Royalty Fee equal to seven percent (7%) of the Gross Revenues of the franchised business, to be paid and accounted for monthly, or the applicable minimum Royalty Fee, whichever is greater. The minimum monthly Royalty Fee shall be: (a) \$582 per month for months 13-24 of the Term; (b) \$1,164 per month for months 25-36 of the Term; (c) \$1,746 per month for months 37-48 of the Term; and (d) \$2,328 per month for months 49-60 of the Term. Payments for the previous month are due on the tenth (10th) business day of each month. We require you to pay continuing Royalty Fees by electronic funds transfer, and you must provide all documentation required to authorize such electronic payments. The term "Incremental Gross Revenues" during the first twelve (12) months means the portion of the Gross Revenues of the franchised business for any particular month that exceeds the Base Gross Revenues for that month. "Base Gross Revenues" for any month shall be calculated by multiplying the Last Year Revenues by 12. "Last Year Revenues" shall be the Gross Revenues of your home inspection business for the twelve (12) months preceding conversion to a Pillar To Post home inspection franchised business, which amount will be set forth in an addendum to the Franchise Agreement.

(B) For the first year, you will be required to pay a continuing Brand Fee to the Brand Fund equal to four percent (4%) of the Incremental Gross Revenues of the franchised business, to be paid and accounted for monthly. Thereafter, you will be required to pay a continuing Brand Fee to the Brand Fund equal to four percent (4%) of Gross Revenues of the franchised business, to be paid and accounted for monthly. Payments for the previous month are due on the tenth (10th) business day of each month. We require you to pay continuing Brand Fees by electronic funds transfer, and you must provide all documentation required to authorize such electronic payments.

ITEM 7 - ESTIMATED INITIAL INVESTMENT

YOUR ESTIMATED INITIAL INVESTMENT

~~If you are opening a new Pillar To Post home inspection franchised business, your estimated initial investment is as follows:~~

Item	Amount	Method of Payment	When Due	To Whom Payment is Made
INITIAL FRANCHISE FEE (See Note A)	\$58,500	Lump Sum	Due at signing of Franchise Agreement	Pillar To Post, Inc.
REAL ESTATE AND IMPROVEMENTS (See Note B)	Not Included in Total	N/A	N/A	N/A
PILLAR TO POST TOOL BUNDLE (See Note C)	\$3,000 - \$4,000	Lump Sum	Due prior to initial training	Approved suppliers

Item	Amount	Method of Payment	When Due	To Whom Payment is Made
LOCAL TOOL/EQUIPMENT PURCHASES (See Note D)	\$750 - \$1,000	As Incurred	Due upon completion of initial training	Various local suppliers
COMPUTER EQUIPMENT AND SOFTWARE (See Note E)	\$3,500 - \$6,000	As Incurred	Due prior to initial training	Approved supplier
PTP360 EQUIPMENT PACKAGE (See Note F)	\$800 - \$1,100	As Incurred	Due prior to initial training	Approved supplier
OFFICE EQUIPMENT, FURNITURE AND SUPPLIES (See Note G)	\$750- \$1,000	As Incurred	Due upon completion of initial training	Various local suppliers
BUSINESS TELEPHONE SERVICE (See Note H)	\$190	One-Time Start-Up Fee and Monthly	Due upon set up of account and monthly thereafter	Approved supplier
CONNECTED SERVICES (See Note I)	\$300 - \$600	As Incurred	Due as incurred	Various local suppliers
FOUNDATIONS FOR SUCCESS MARKETING BUNDLE (See Note J)	\$3,000 - \$5,000	Lump Sum	Due at initial training	Approved supplier
BUSINESS LICENSES AND NAME REGISTRATION (See Note K)	\$300 - \$1,000	As Incurred	Due as incurred	Various governmental authorities
FOUNDATIONS FOR SUCCESS AUTOMATED MARKETING CAMPAIGN (See Note L)	\$10,000 - \$15,000	Lump Sum	Due at initial training	Approved supplier
VEHICLE (See Note M)	\$3,000 - \$6,000	As Incurred	Due as incurred	Various local suppliers
VEHICLE BRANDING	\$3,000 - \$4,000	Lump Sum	Due as incurred	Approved supplier

Item	Amount	Method of Payment	When Due	To Whom Payment is Made
(See Note N)				
PROFESSIONAL SERVICES (See Note O)	\$1,500 - \$2,500	As Incurred	Due as incurred	Various local suppliers
PILLAR TO POST ATTIRE (See Note P)	\$300 - \$600	Lump Sum	Due upon completion of initial training	Approved supplier
VARIOUS ACCOUNT SET UP FEES AND ORGANIZATION DUES (See Note Q)	\$600 - \$1,000	As Incurred	Due upon set up of accounts	Various approved suppliers
ERRORS AND OMISSIONS AND OTHER INSURANCE PREMIUMS FOR FIRST 3 MONTHS (See Note R)	\$750 - \$1,000	Monthly, Quarterly or Yearly	Due upon set up of coverage	Approved insurance carrier
PILLAR TO POST ANNUAL CONFERENCE AND REGIONAL MEETINGS (See Note S)	\$1,500 - \$4,000	As Incurred	Due as incurred	Pillar To Post, Airlines, or Ground Transportation, Hotel
ADDITIONAL FUNDS - 3 MONTHS (See Note T)	\$10,000 - \$20,000	As Incurred	Due as incurred	Suppliers, Utilities, etc.
TOTAL	\$101,740 - \$132,490			

None of these payments is refundable.

Notes:

(A) The initial franchise fee is \$58,500. The initial franchise fee is not refundable in whole or in part.

(B) The vast majority of Pillar To Post franchisees operate their businesses from their homes, which we recommend. If you decide to operate your business from a location other than your home, you may lease office space. Typical locations are commercial areas or strip centers. Rent is estimated to be between \$20 and \$30 per square foot in most regions of the country,

depending on factors such as size, condition and location of the leased premises. We suggest that your office be less than 1,000 square feet. If you choose to rent office space, we estimate leasehold improvements at between \$0 and \$7,500, depending on factors such as size, condition, location of the leased premises, and landlord contributions.

(C) You must purchase a set of specific tools from our approved supplier upon registering for initial training. This tools list will be provided to you at that time in the form of an order form with the approved supplier.

(D) In addition to the Pillar To Post tool bundle that you order from an approved supplier, you will receive a list of tools/equipment necessary to operate your franchised business that you must purchase from local suppliers of your choosing.

(E) Successful operation of your franchised business depends heavily upon the use of computers and the internet. Pillar To Post has a required inspection tablet computer. You will be required to purchase your initial inspection tablet computer when you sign the Franchise Agreement, which will be sent to you prior to the start of the initial training and used during training. You will be required to purchase a monthly data plan to support your inspection tablet computer. You will also be required to purchase an additional office computer, the requirements of which are set forth in Item 11.

(F) You will be required to purchase from an approved supplier an equipment package to enable you to utilize PTP360 technology. The equipment package includes a 360° camera, tripod, bag and memory card. The current price for the equipment package is \$795.

(G) You will need to operate a home office with typical office equipment, which can be purchased locally from a supplier of your choice. This equipment includes, but is not limited to, a desk, desk chair, office printer, scanner, high-speed internet service, etc. You will also need to purchase office supplies including, but not limited to, paper, ink, pens, pencils, miscellaneous supplies, etc.

(H) You will be required to establish an account with our designated supplier to maintain two (2) business telephone lines that will be used in the operation of the franchised business (the "Business Lines"). The current pricing for the Business Lines includes a one-time start-up fee of \$40 and a continuing monthly fee of \$49.97.

(I) You will be required to establish accounts for internet and cell phone services from local providers.

(J) You will be required to order a Foundations for Success Marketing Bundle from our approved supplier while you are in initial training. This bundle will include the materials you need for your start-up marketing program such as business cards, realtor brochures, face-to-face marketing materials, etc.

(K) You will need to obtain a business license and register an assumed or fictitious name for your business as required by state and local law.

(L) As part of your Foundations for Success start-up marketing program, you will be required to set up an account and utilize an automated, digital marketing campaign with our approved supplier. The cost of this campaign will vary depending on the number of names in your initial database of realtor contacts. The cost of this campaign is paid for while you are in initial training.

(M) You will be required to purchase or lease a vehicle to use in the operation of the franchised business that meets our standards and specifications. You will be responsible for all expenses associated with the vehicle used in the operation of the franchised business, including any required down payment, any monthly loan or lease payments, gas, and insurance.

(N) You will be required to purchase from an approved supplier and install Pillar To Post® branded vehicle wraps or lettering kits for each vehicle used in the operation of the franchised business.

(O) You may need to obtain professional services from an attorney and/or an accountant in connection with starting and setting up your business.

(P) You and your employees are required to wear approved Pillar To Post® branded shirts when meeting with clients and realtors, conducting inspections, and attending other business functions. You will order approved branded shirts of your choice from our approved suppliers prior to or upon completion of initial training.

(Q) For the successful operation of your franchised business, you will want to maintain membership in various local trade organizations that will require annual dues. Examples of these organizations include the local Board of Realtors and national home inspection associations. Additionally, there are several suppliers utilized in the ongoing operation of your franchised business with whom you will need to set up accounts and, with some, there may be initial set-up fees involved.

(R) You must, prior to opening the franchised business and thereafter at all times during the entire term of the Franchise Agreement, and any renewal thereof, at your own expense, maintain in full force and effect, certain insurance policies, including (i) professional liability (errors and omissions) insurance, (ii) general liability insurance, including product liability insurance, (iii) commercial auto insurance, (iv) and business personal property insurance, insuring you and us against any liability that may accrue by reason of your operation of the franchised business. The required minimum amount of insurance coverage is currently \$1 million for professional liability coverage, \$1 million for general liability coverage, \$1 million for commercial auto coverage, and \$1 million for business personal property coverage. In addition, you must maintain workers' compensation insurance, employer's liability insurance, and such other insurance as may be required by law in the jurisdiction in which the franchised business is located. We will provide you with a list of all approved insurance carriers, and you must obtain all required insurance coverage from an insurance carrier approved by us. Currently, the approved list requires you to obtain your professional liability insurance and general liability insurance under an insurance program we have established with Citadel Inspector Pro. You will

be required to obtain and maintain these policies of insurance, part of which will normally be required to be paid in advance. We estimate that the cost of professional liability insurance and general liability insurance will be \$750 for the first three (3) months and \$2,600 to \$3,000 for the first year. Because there can be substantial variations in the cost of insurance, you need to contact representatives of Citadel Inspector Pro and/or our other approved insurance carriers for further information. Premiums are generally based on annual coverage and various monthly, quarterly or annual payment plans may be available.

(S) You are required to attend and participate in Pillar To Post’s annual Brand Conference. You will be required to pay the registration fee for your first annual Brand Conference when you sign the Franchise Agreement. You also are required to attend and participate in at least one (1) regional meeting each year. The costs necessary to attend these meetings will vary based on your location and the location of the meetings.

(T) We recommend that you provide for the possibility that expenses may exceed revenues and maintain sufficient cash reserves to carry you through the start-up and development stage of your business. The exact amount of such reserves will vary from operation to operation and cannot be meaningfully estimated. You should consult with your accountant and financial advisor to develop a business plan for your particular operation. These additional funds also may be used for expenses such as required state or local licensing or certification, additional training to satisfy state and local licensing requirements, employee expenses, and supervised inspections required to satisfy state and local licensing requirements. You are responsible for determining all licensing and certification requirements in your particular jurisdiction. We have estimated this amount of additional working capital based on our over 25 years of experience operating a home inspection franchised business.

The figures stated above do not include any provision for managerial salaries or draws by you based upon the assumption that you will be the full-time manager of the franchised business. They also do not include any applicable taxes.

If you are opening a converted Pillar To Post home inspection franchised business, your estimated initial investment is as follows:

YOUR ESTIMATED INITIAL INVESTMENT – CONVERTED FRANCHISE

Item	Amount	Method of Payment	When Due	To Whom Payment is Made
INITIAL FRANCHISE FEE (See Note A)	\$29,250	Lump Sum	Due at signing of Franchise Agreement.	Pillar To Post, Inc.
REAL ESTATE AND IMPROVEMENTS (See Note B)	Not Included in Total	N/A	N/A	N/A
PILLAR TO POST TOOL BUNDLE	\$0 - \$4,000	Lump Sum	Due prior to initial training.	Approved suppliers

Item	Amount	Method of Payment	When Due	To Whom Payment is Made
(See Note C)				
LOCAL TOOL/EQUIPMENT PURCHASES (See Note D)	\$0 - \$750	As Incurred	Due upon completion of initial training.	Various local suppliers
COMPUTER EQUIPMENT AND SOFTWARE (See Note E)	\$1,000 - \$2,450	As Incurred	Due prior to initial training.	Approved supplier
PTP360 EQUIPMENT PACKAGE (See Note F)	\$795	As Incurred	Due prior to initial training	Approved supplier
OFFICE EQUIPMENT, FURNITURE AND SUPPLIES (See Note G)	\$0 - \$1,000	As Incurred	Due upon completion of initial training.	Various local suppliers
BUSINESS TELEPHONE SERVICE (See Note H)	\$190	One-Time Start-Up Fee and Monthly	Due upon set up of account and monthly thereafter	Approved supplier
CONNECTED SERVICES (See Note I)	\$0 - \$600	As Incurred	Due as Incurred	Various local suppliers
SUPPLEMENTAL MARKETING (See Note J)	\$500 - \$1,000	Lump Sum	Due at initial training.	Approved supplier
BUSINESS LICENSES AND NAME REGISTRATION (See Note K)	\$300 - \$1,000	As Incurred	Due as incurred.	Various governmental authorities
PROFESSIONAL SERVICES (See Note L)	\$1,500 - \$2,500	As Incurred	Due as incurred	Various local suppliers
PILLAR TO POST ATTIRE (See Note M)	\$300	Lump Sum	Due upon completion of initial training.	Approved supplier
VARIOUS ACCOUNT SET UP FEES AND ORGANIZATION DUES	\$600	As Incurred	Due upon set up of accounts.	Various approved suppliers

Item	Amount	Method of Payment	When Due	To Whom Payment is Made
(See Note N)				
ERRORS AND OMISSIONS AND OTHER INSURANCE PREMIUMS FOR FIRST 3 MONTHS (See Note O)	\$750	Monthly, Quarterly or Yearly	Due upon set up of coverage.	Approved insurance carrier
PILLAR TO POST ANNUAL CONFERENCE AND REGIONAL MEETINGS (See Note P)	\$1,000 - \$3,000	As Incurred	Due as incurred.	Pillar To Post, Airlines, or Ground Transportation, Hotel
ADDITIONAL FUNDS - 3 MONTHS (See Note Q)	\$1,000 - \$2,500	As Incurred	Due as incurred.	Suppliers, Utilities, etc.
TOTAL	\$37,185 - \$50,685			

None of these payments is refundable.

Notes:

(A) The initial franchise fee is \$29,250. The initial franchise fee is not refundable in whole or in part.

(B) The vast majority of Pillar To Post franchisees operate their businesses from their homes, which we recommend. If you decide to operate your business from a location other than your home, you may lease office space. Typical locations are commercial areas or strip centers. Rent is estimated to be between \$20 and \$30 per square foot in most regions of the country, depending on factors such as size, condition, and location of the leased premises. We suggest that your office be less than 1,000 square feet. If you choose to rent office space, we estimate leasehold improvements at between \$0 and \$7,500, depending on factors such as size, condition, location of the leased premises, and landlord contributions.

(C) Unless you already have the required tools, you must purchase a set of specific tools from our approved supplier upon registering for initial training. This tools list will be provided to you at that time in the form of an order form with the approved supplier.

(D) In addition to the Pillar To Post tool bundle that you order from an approved supplier, you will receive a list of tools/equipment necessary to operate your franchised business.

Unless you already have the required tools and equipment, you must purchase them from local suppliers of your choosing.

(E) Successful operation of your franchised business depends heavily upon the use of computers and the internet. Pillar To Post has a required inspection tablet computer. You will be required to purchase your initial inspection tablet computer when you sign the Franchise Agreement, which will be sent to you prior to the start of the initial training and used during training. You will be required to purchase a monthly data plan to support your inspection tablet computer. Unless you already have an office computer that meets our specifications, you will be required to purchase an additional office computer, the requirements of which are set forth in Item 11.

(F) You will be required to purchase from an approved supplier an equipment package to enable you to utilize PTP360 technology. The equipment package includes a 360° camera, tripod, bag, and memory card. The current price for the equipment package is \$795.

(G) You will need to operate a home office with typical office equipment, which can be purchased locally from a supplier of your choice if you do not have it already. This equipment includes, but is not limited to, a desk, desk chair, office printer, scanner, high-speed internet service, etc. You will also need to purchase office supplies including, but not limited to, paper, ink, pens, pencils, miscellaneous supplies, etc. if you do not have them already.

(H) You will be required to establish an account with our designated supplier to maintain two (2) business telephone lines that will be used in operation of the franchised business (the “Business Lines”). Your current business telephone numbers will be transferred to the account with our designated supplier. The current pricing for the Business Lines includes a one-time start-up fee of \$40 and a continuing monthly fee of \$49.97.

(I) You will be required to establish accounts for internet and cell phone services from local providers if you do not have such accounts already.

(J) You will be required to order a Start Up Marketing Bundle from our approved supplier while you are in initial training. This bundle will include the materials you need for your start-up marketing program such as business cards, realtor brochures, face-to-face marketing materials, etc. A \$5,000 credit towards the cost of the Start Up Marketing Bundle is included in the initial franchise fee. We estimate the cost of supplemental marketing between \$500 and \$1,000, after application of the \$5,000 credit towards the cost of the Start Up Marketing Bundle.

(K) You will need to obtain a business license if you do not have one already and register an assumed or fictitious name for your business as required by state and local law.

(L) You may need to obtain professional services from an attorney and/or an accountant in connection with starting and setting up your business.

(M) You and your employees are required to wear approved Pillar To Post® branded shirts when meeting with clients and realtors, conducting inspections, and attending other

business functions. You will order approved branded shirts of your choice from our approved suppliers prior to or upon completion of initial training.

(N) For the successful operation of your franchised business, you will want to maintain membership in various local trade organizations that will require annual dues. Examples of these organizations include the local Board of Realtors and national home inspection associations. Additionally, there are several suppliers utilized in the ongoing operation of your franchised business with whom you will need to set up accounts and, with some, there may be initial set-up fees involved.

(O) You must, prior to opening a franchised business and thereafter at all times during the entire term of the Franchise Agreement, and any renewal thereof, at your own expense, maintain in full force and effect, certain insurance policies, including (i) professional liability (errors and omissions) insurance, (ii) general liability insurance, including product liability insurance, (iii) commercial auto insurance, (iv) and business personal property insurance, insuring you and us against any liability that may accrue by reason of your operation of the franchised business. The required minimum amount of insurance coverage is currently \$1 million for professional liability coverage, \$1 million for general liability coverage, \$1 million for commercial auto coverage, and \$1 million for business personal property coverage. In addition, you must maintain workers' compensation insurance, employer's liability insurance, and such other insurance as may be required by law in the jurisdiction in which the franchised business is located. You may also need tail professional liability (errors and omissions) insurance to cover home inspections performed prior to converting your business. We will provide you with a list of all approved insurance carriers, and you must obtain all required insurance coverage from an insurance carrier approved by us. Currently, the approved list requires you to obtain your professional liability insurance and general liability insurance under an insurance program we have established with Citadel Inspector Pro. You will be required to obtain and maintain these policies of insurance, part of which will normally be required to be paid in advance. We estimate that the cost of professional liability insurance and general liability insurance will be \$750 for the first three (3) months and \$2,600 to \$3,000 for the first year. Because there can be substantial variations in the cost of insurance, you need to contact representatives of Citadel Inspector Pro and/or our other approved insurance carriers for further information. Premiums are generally based on annual coverage and various monthly, quarterly or annual payment plans may be available.

(P) You are required to attend and participate in Pillar To Post's annual Brand Conference. You will be required to pay the registration fee for your first annual Brand Conference when you sign the Franchise Agreement. You also are required to attend and participate in at least one (1) regional meeting each year. The costs necessary to attend these meetings will vary based on your location and the location of the meetings.

(Q) We recommend that you provide for the possibility that expenses may exceed revenues and maintain sufficient cash reserves to carry you through the start-up and development stage of your business. The exact amount of such reserves will vary from operation to operation and cannot be meaningfully estimated. You should consult with your accountant and financial advisor to develop a business plan for your particular operation. These additional funds also may

be used for expenses such as required state or local licensing or certification, additional training to satisfy state and local licensing requirements, employee expenses, and supervised inspections required to satisfy state and local licensing requirements. You are responsible for determining all licensing and certification requirements in your particular jurisdiction. We have estimated this amount of additional working capital based on our over 25 years of experience operating a home inspection franchised business.

The figures stated above do not include any provision for managerial salaries or draws by you based upon the assumption that you will be the full-time manager of the franchised business. They also do not include any applicable taxes.

ITEM 8 - RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES

You are required to use our OnePoint software platform in the operation of the Pillar To Post home inspection franchise. You must pay us an IT Fee for access to that software platform. The IT Fee includes the license and subscription fees necessary to provide the proprietary bundle of software and related cloud-based data storage included in the software platform. See Items 6 and 11. We may designate another supplier or suppliers for the software and data storage that you must use in the operation of the franchised business. As of the effective date of this Franchise Disclosure Document, there are no other approved suppliers for software and data storage other than us.

You are required to purchase inspection numbers from us. You must use a new inspection number for each home inspection performed by the Pillar To Post home inspection franchise. The current cost is \$28.25 per inspection number and includes the presentation binder, which you will receive directly from our designated supplier, BFC Forms Service, Inc. (“BFC”). See Item 6. BFC is not affiliated with us. You are required to pay the designated supplier separately for the shipping and handling associated with delivery of the presentation binders to you. We may designate another supplier or suppliers for the inspection numbers or the presentation binders that you must use in the operation of the franchised business. As of the effective date of this Franchise Disclosure Document, there are no other approved suppliers for the inspection numbers other than us or for the presentation binders other than BFC.

You are required to use our telephone answering and inspection booking services called EZBook Connections in the operation of the Pillar To Post home inspection franchise. You must pay us a user fee for access to those services. See Items 6 and 11. We may designate another supplier or suppliers for the telephone answering and inspection booking services that you must use in the operation of the franchised business. As of the effective date of this Franchise Disclosure Document, there are no other approved suppliers for telephone answering and inspection booking services other than us.

You are required to use software in the operation of the Pillar To Post home inspection franchise that creates PTP360, PTPFloorplan, and PTPVirtualOpenHouse from compatible 360° photos (the “PTP360 Software”). DocuSketch, the current supplier of the PTP360 Software, is not affiliated with us. You must pay us user fees for access to the PTP360 Software. See Items 6

and 11. We may designate another supplier or suppliers for the PTP360 Software that you must use in the operation of the franchised business. As of the effective date of this Franchise Disclosure Document, there are no other approved suppliers for the PTP360 Software.

You are required to purchase Pillar To Post marketing brochures, business cards, letterhead and other marketing materials from BFC, telephone services from Clarity Voice, branded clothing and promotional items from The Branding Company, vehicle wraps and signage from IDP Graphics, environmental laboratory services from EMSL Analytics, Inc., the PTPHomeManual application from Centriq, PTPEstimates services from Punchlist, professional liability insurance and general liability insurance under an insurance program with Citadel Inspector Pro, other required insurance from one of our designated insurance providers, an inspection tablet computer from our designated supplier, an infrared camera from our designated supplier, a 360° camera and equipment package from our designated supplier, and Premium and Prestige appliance recall checks from our designated supplier. These suppliers are not affiliated with us, and we may designate another supplier for any or all of these products, services or supplies. As of the date of this Franchise Disclosure Document, there are no other approved suppliers for these items.

The cost of the required products, services and supplies purchased in accordance with the Franchise Disclosure Document, the Franchise Agreement and the Operations Manual (“Manual”), including fees for products and services paid to us, represent approximately 64% of the total cost to establish your franchise and approximately 50% of the total cost to operate your franchise. For fiscal year ended December 31, ~~2022~~2023, we generated revenues of ~~\$4,544,5284,306,026~~ as a result of required purchases from approved suppliers, which is 39% of our total revenues of ~~\$11,724,65511,087,943~~. In ~~2022~~2023, these revenues were generated from payments from BFC for the difference between the retail cost for the materials supplied and the actual cost, minus a handling fee. We have negotiated purchase arrangements with the designated suppliers other than BFC that you are required to utilize in the operation of your business, which arrangements include the price terms.

You must order from the designated suppliers or other approved suppliers that we designate such initial inventory of Pillar To Post home inspection reports and binders, clothing apparel, marketing brochures and promotional supplies, business cards and letterhead, and vehicle wraps and signage as required by us in the Manual or otherwise in writing, or as may be provided in the Franchise Agreement. You must provide to us reasonable and timely proof of such orders.

All products sold or offered for sale by the franchised business must meet our then current standards and specifications as established in the Manual or otherwise in writing. We have the right to require you to purchase from approved suppliers or us other items as we may from time to time require for the operation of the franchised business. As of the date of this Franchise Disclosure Document, there are no other products or services that must be purchased from approved suppliers or us. We provide specifications to the suppliers that we designate for all products.

You are required to maintain insurance coverage of the types and minimum amounts specified in the Manual, this Franchise Disclosure Document, the Franchise Agreement or supplementary notices. You are currently required to maintain professional liability (errors and omissions) insurance, general liability insurance, commercial auto insurance, and business personal property insurance. The required minimum amount of insurance coverage is currently \$1 million for professional liability coverage, \$1 million for general liability coverage, \$1 million for commercial auto coverage, and \$1 million for business personal property coverage. You are required to maintain all required insurance with insurance companies approved by us. All professional liability insurance and general liability insurance must be purchased under the insurance program we have established with Citadel Inspector Pro. All required insurance must name us as an additional insured and must provide that it may not be terminated, amended, canceled, or modified without at least fifteen (15) days prior written notice to us. You are required to provide certificates of insurance evidencing such coverage prior to the opening of the franchised business and thereafter at least fifteen (15) days prior to the expiration of any policy.

You must purchase and install, at your expense, all fixtures, furnishings, home inspection services equipment, other equipment (including, without limitation, a telephone, computer, proprietary software, etc.), decor, signs and vehicle wraps as we may reasonably direct from time to time. You are required to have a computer system with the minimum required computer equipment in Item 11 below, which we can modify and update at any time. You must pay for the costs for computer software maintenance, repairs, upgrades and updates and there is no contractual limitation on the frequency or cost of this obligation in the Franchise Agreement.

You must purchase all products and services needed in the franchised business and not covered in the discussion under this Item 8 solely from us or from suppliers who demonstrate to our continuing reasonable satisfaction the ability to meet our standards and specifications, who possess adequate quality controls and capacity to supply your needs promptly and reliably, and who have been approved by us in the Manual or otherwise in writing. If you desire to purchase products or services from other than approved suppliers, you must submit to us a written request to approve the proposed supplier, together with such information as we may reasonably require. We will have the right to require that our representatives be permitted to inspect the supplier's facilities, and that samples from the supplier be delivered for evaluation and testing either to us or to an independent testing facility designated by us. A charge not to exceed the reasonable cost of the evaluation and testing must be paid by you. We will, within ninety (90) days after receipt of such completed request and completion of such evaluation and testing (if required by us), notify you in writing of our approval or disapproval of the proposed supplier. Approval will not be unreasonably withheld. You must not sell or offer for sale any products or services of the proposed supplier until our written approval of the proposed supplier is received by you. We may from time to time revoke our approval of particular products or suppliers when we determine, in our sole discretion, that such products or suppliers no longer meet our standards. Upon receipt of written notice of such revocation, you must cease to purchase from the disapproved supplier.

We do not have any purchasing or distribution cooperatives.

Except as discussed above, we have no purchase arrangements with suppliers, nor do we negotiate purchase arrangements with suppliers for your benefit. You do not receive any material benefit for using designated or approved sources. You are not required to purchase or lease any other goods or services from us or from a supplier designated by us.

~~There are no approved suppliers in which any of our officers or affiliates~~No franchise officer owns an interest in any supplier.

ITEM 9 - FRANCHISEE'S OBLIGATIONS

This table lists your principal obligations under the Franchise Agreement and other agreements. It will help you find more detailed information about your obligations in these agreements and in other items of this disclosure document.

Obligation	Section in Agreement	Disclosure document item
a. Site selection and acquisition/Lease	Section 1	Item 7
b. Pre-opening purchases/leases	Section 7	Item 8
c. Site development and other pre-opening requirements	Not Applicable	Not Applicable
d. Initial and ongoing training	Section 6	Item 11
e. Opening	Section 5	Item 7
f. Fees	Section 4	Items 5 and 6
g. Compliance with standards and policies/operating manual	Sections 7 and 9	Item 16
h. Trademarks and proprietary information	Section 8	Item 13
i. Restrictions on products/ services offered	Section 7	Item 8
j. Warranty and customer service requirements	Not Applicable	Not Applicable
k. Territorial development and sales quotas	Section 15.2	Items 12 and 15
l. Ongoing product/service purchases	Section 7	Item 8
m. Maintenance, appearance and remodeling requirements	Sections 5 and 7	Item 8
n. Insurance	Section 13	Items 6 and 8
o. Advertising	Section 12	Item 11
p. Indemnification	Section 20, Exhibit B	Not Applicable
q. Owner's participation/management/staffing	Sections 7 and 17.1	Item 15
r. Records/reports	Section 11	Item 6
s. Inspections and audits	Sections 7.9, 11.4 and 15.2	Item 6
t. Transfer	Section 14	Items 6 and 17
u. Renewal	Section 2	Item 17
v. Post-termination obligations	Section 16	Item 17
w. Non-competition covenants	Section 17	Item 17
x. Dispute resolution	Section 25	Item 17

ITEM 10 - FINANCING

We do not offer direct or indirect financing to franchisees. We do not arrange financing from other sources. We do not guarantee any of your notes, leases, or obligations.

ITEM 11 - FRANCHISOR'S ASSISTANCE, ADVERTISING, COMPUTER SYSTEMS AND TRAINING

Except as listed below, Pillar To Post is not required to provide you with any assistance.

Pre-Opening Assistance

Before you open your business, we will:

1. Designate your territory (Franchise Agreement - Section 1 and Exhibit A).
2. Conduct a training program that you must satisfactorily complete prior to opening your business (Franchise Agreement - Section 6).
3. Supply our Manual (Franchise Agreement - Section 9).
4. Supply access to our computer software and data storage (Franchise Agreement - Section 9).
5. You are responsible for setting the prices for the products and services that you provide. We do not set minimum and/or maximum prices at which you must sell products and services.

Although we are not bound to do so by the Franchise Agreement, we generally assist you in making the franchised business ready to commence operations. We estimate the typical length of time between the execution of the Franchise Agreement and the commencement of a new franchised business is between seventy-five (75) and one hundred twenty-five (125) days. The factors that affect this time are state licensing, training, zoning or local ordinances, permitting, etc. A new franchised business must be opened within one hundred twenty (120) days of the date you complete the initial training program. We estimate the typical length of time between the execution of the Franchise Agreement and the commencement of a converted franchised business is between fifteen (15) and thirty (30) days. The main factor that affects this time is training. A converted franchised business must be opened within fifteen (15) days of the date you complete the initial training program.

You select your business site within your territory subject to our approval. The vast majority of Pillar To Post franchisees operate their businesses from their homes, which we recommend. In most cases, a franchisee's home is located within the territory discussed in Item 12 below. You must have our written approval to change the approved location of your business or to operate your business from a location outside of your territory. If you have not obtained an

approved location for your business at the time that the Franchise Agreement is executed, you must obtain a location through purchase or lease that meets our then-current standards and specifications as determined by us in our sole subjective discretion exercised in good faith within sixty (60) days of the date the Franchise Agreement is executed. You must be open for business within one hundred twenty (120) days of the date you complete the initial training program. We can agree to extend this deadline for an additional sixty (60) days if we determine in our sole subjective discretion that your failure to obtain an approved location or open for business did not result from your failure to exercise due diligence or use your best efforts. If the site is not agreed upon or if you are not open for business within these time periods, we can terminate the Franchise Agreement. We do not act as a lessor or lease property to you.

We consider a number of factors in deciding whether to approve a proposed location or a request to relocate an approved location. These factors include the general location, whether the location is located within or in close proximity to the territory, the size of the location, and other factors which we may consider relevant.

Post-Opening Assistance

During the operation of the franchised business, we will:

1. Develop new products, services and methods, and provide you with information about those developments (Franchise Agreement - Section 3).
2. Supply updates to our Manual (Franchise Agreement - Section 9).
3. Make available updates to our computer software and data storage or make available replacement software and data storage (Franchise Agreement - Section 9).
4. Administer a promotional and advertising program designed to promote and enhance the value of all franchised Pillar To Post home inspection businesses (Franchise Agreement - Section 12).

Advertising

We are not required to spend any amount on advertising in your territory. However, through a promotion and advertising fund (the "Brand Fund"), we make available advertising materials and services to us; we then make them available to you. Materials and services provided by the Brand Fund to all franchisees will include websites, social media presence, video tools, posters, brochures, search engine optimization, online reputation management, and other miscellaneous items. You will receive certain samples at no charge. If you want additional copies, you must pay the associated costs.

You may develop advertising materials for your own use, at your own cost. We must approve the advertising materials in advance of you using the materials and the approval must be in writing. You are not required to participate in any local or regional advertising cooperative, and we do not have the power to require that cooperatives be formed, changed, dissolved or

merged. However, we strongly recommend that you spend between three percent (3%) and eight percent (8%) of the Gross Revenues of the franchised business on local marketing in addition to the Brand Fund contributions discussed below. We also strongly recommend marketing cooperation with other franchisees as a way to further promote your business and the overall presence and awareness of the Pillar To Post brand in the market.

Occasionally, we provide for placement of advertising on behalf of the entire franchise system. However, most placement is done on a local basis, typically by individual franchisees. We reserve the right to use fees paid to the Brand Fund to place advertising in national media (including broadcast, print or other media) at any time.

You will be required to pay a monthly Brand Fee to the Brand Fund equal to four percent (4%) of the monthly Gross Revenues of the franchised business.

We administer the Brand Fund in the following manner:

1. We will direct all promotion and advertising programs, with sole discretion over the concepts, materials, and media used in such programs and the placement and allocation of these materials. The Brand Fund is intended to maximize general public recognition, acceptance, and use of the System, particularly within the real estate industry. We are not obligated, in administering the Brand Fund, to make expenditures that are equivalent or proportionate to each franchisee's contribution, or to ensure that any particular franchisee benefits directly or pro rata from expenditures by the Brand Fund.

2. The Brand Fund, all contributions to it, and any earnings on the funds, will be used exclusively to meet any and all costs of maintaining, administering, directing, conducting, and preparing advertising, marketing, public relations, and/or promotional programs and materials, and any other activities which we believe will enhance the image of the System, including, among other things, the costs of preparing and conducting media advertising campaigns; direct mail advertising; marketing surveys; employing advertising and/or public relations agencies to assist in the promotions; purchasing promotional items; employing agencies specializing in search engine optimization, online reputation management and other online marketing services, and providing promotional and other marketing materials, websites, social media presence and services to the businesses operating under the System. No part of the Brand Fund will be used for solicitation of franchise sales.

3. You must contribute to the Brand Fund by separate EFT made payable to the Brand Fund. All sums paid by franchisees to the Brand Fund will be maintained in a segregated account separate from our other accounts. Except for the reasonable expenses and overhead incurred to administer the Brand Fund discussed below, the Brand Fund and any earnings will not otherwise inure to the benefit of us. We currently do not operate any company-owned units. To the extent that we do so in the future, the company-owned units will be required to contribute to the Brand Fund on the same basis as franchisees. Separate bookkeeping accounts will be maintained for the Brand Fund. Any fund balance not spent in the fiscal year in which it accrues is carried over for use in future fiscal years. An annual financial statement of the Brand Fund, which is reviewed but not audited, will be made available to the Chairman and Vice-Chairman of

the Franchise Advisory Council, a representative body of franchisees. During the last fiscal year of the Brand Fund (ending on December 31, 2022)2023, the Brand Fund spent 1715% on national media placement, 1311% on real estate industry alliances/tradeshows, 3236% on marketing services directly benefitting franchisees, (including search engine optimization (SEO) services, online reputation management services, social media services, public relations (PR) services, and other creative content), 2425% on Administration, and 1413% on miscellaneous marketing expenses.

4. The Brand Fund may be used to compensate us for reasonable expenses and overhead incurred for accounting, collection, bookkeeping, reporting and legal services which we provide to the Brand Fund to support marketing activities and for out-of-pocket expenses. In addition, we may provide products and services to the Brand Fund, including Pillar To Post brochures and web-hosting services. Any such products or services provided by us will be provided at a cost comparable to those costs that the Brand Fund would otherwise incur if the products or services were obtained from unaffiliated third parties.

Computer Requirements

You are required to have a computer system that includes:

Inspection Tablet

The required inspection tablet is an important business tool to be used in the field to input inspection information and to print the home inspection report on site at the inspection. The standards for the inspection tablet change from time to time according to our software requirements, manufacturer availability, and changes in available technology. You will order the prescribed inspection tablet directly from our designated supplier for delivery to you before the start of the Initial Training Program. Your inspection tablet will be set up with the proprietary software described below. The estimated cost to purchase the inspection tablet is between \$1,200 and \$1,400, which includes a protective case and other accessories. The cost of one (1) inspection tablet is included in the initial franchise fee. You must pay for the costs of any computer maintenance, repairs, upgrades and updates that we may require from time to time, and there are no contractual limitations on the frequency or costs of these obligations in the Franchise Agreement. Additionally, you will also be required to purchase a monthly data plan to support internet access to your inspection tablet. The estimated cost of the data plan is \$50 per month.

Office Computer

The minimum requirements for the office computer are:

Component	Requirement
Computer and processor	Windows PC: Intel i5 or i7 processor, dual core minimum (i7 recommended) Apple: Apple Silicon M1 OR Intel Core i5/i7 (M1 Recommended)

Component	Requirement
Memory	8 GB or higher
Hard disk	256GB solid state or higher
Display	VGA or compatible
Operating system	Windows 10 or MacOS/X (latest version)
Software	Office 2019 OR Microsoft M365 Subscription Adobe Acrobat Reader DC Antivirus (Cylance, Carbon Black recommended)
Internet connection	Broadband Internet Access, minimum 10 Mbps download

The standards for the office computer change from time to time according to our software requirements and changes in available technology. The estimated cost to purchase the office computer and other office computer equipment, including mobile printer that enables each home inspection report to be delivered in color at the time and location of the inspection, is \$1,000 – \$2,000. You must pay for the costs of any computer maintenance, repairs, upgrades and updates that we may require from time to time, and there is no contractual limitations on the frequency or costs of these obligations in the Franchise Agreement. Additionally, the office computer will require internet access.

Software and Data Storage

You must use computer software and data storage that will be made available or designated by us from time to time. You must pay for the costs of any software or data storage maintenance, repairs, upgrades and updates that we may require from time to time, and there is no contractual limitations on the frequency or costs of these obligations in the Franchise Agreement.

We provide you access to our OnePoint software platform, which is a proprietary bundle of software that includes Salesforce.com, DocuSign, Schedulo, Amazon cloud services and other third-party software. OnePoint provides you a complete software platform for marketing your business; booking, confirming and communicating with your customers and referral sources; creating, executing and managing your agreements with customers; creating invoices and processing payments; and creating home inspection reports that must be printed in color and presented on site at the time of the inspection and further delivered in other electronic formats. We also provide you access to software provided by DocuSketch that creates PTP360, PTPFloorplan, and PTPVirtualOpenHouse from compatible 360° photos (the “PTP360 Software”). OnePoint and the PTP360 Software utilize cloud-based storage and are interactive with most mobile devices. You are required to use OnePoint and the PTP360 Software in the operation of the franchised business. The cost of the licensing and subscription fees paid by us to provide you access to OnePoint and the related data storage is included in the continuing IT Fee. The costs of the licensing and subscription fees paid by us to provide you access to the PTP360 Software is included in user fees that are paid separately. See Item 6. We will provide ongoing maintenance, repairs, upgrades or updates for the software and data storage. You must pay for the costs of any software or data storage maintenance, repairs, upgrades and updates that we may require from time to time, and there is no contractual limitation on the frequency or costs of these obligations in the Franchise Agreement.

We own and have independent access to the information and data generated and stored by the software that we provide, including customer lists and other customer information, and there are no contractual limitations on our right to access or use this information. Upon expiration or termination of the Franchise Agreement, you may receive electronic copies of each home inspection report prepared by the franchised business using the OnePoint software platform that we provide in pdf or other useable format if requested within 90 days of expiration or termination.

Answering and Inspection Booking Services

We provide telephone answering and inspection booking services called EZBook Connections, which provides call center and first-level customer engagement, consultation and inspection booking services for your franchised business. You are required to use EZBook Connections in the operation of your franchised business. There are separate user fees for these services due monthly.

You may opt-out of using EZBook Connections provided that you have full-time, dedicated staff available to handle telephone answering and inspection booking services at the

local level full-time, Monday through Friday, from 9:00 a.m. to 5:00 p.m. local time, who have successfully completed the Pillar To Post EZBook Direct training. If you elect to opt-out of using EZBook Connections, you must handle telephone answering and inspection booking services for the franchised business in accordance with our EZBook Direct standards or such other standards and specifications established by us from time to time. In the event you fail to maintain our standards for handling telephone answering and inspection booking services at the local level, we can require you to use EZBook Connections at our sole discretion.

Operating Manual

We will loan you a copy of the Manual that contains mandatory and suggested specifications, standards and procedures. The Manual is confidential and remains our property. We will modify the Manual from time to time, but the modification will not alter your status and rights under the Franchise Agreement. The total number of pages in the Manual is 13, and it contains links to other information. The table of contents is attached as Exhibit C.

Staffing

You must staff the Pillar To Post home inspection franchise with the minimum levels of qualified personnel as we may specify from time to time, and you must add additional home inspectors to meet the current needs of the business and the future growth required by the Franchise Agreement. See Item 12. Currently, you are required to add a home inspector employee to your staff within your first twelve (12) months of starting your business and must maintain at least one (1) home inspector employee thereafter. All members of your staff who perform home inspections are required to successfully complete our training program at your expense.

Employment Decisions

You are at all times responsible for all employment decisions related to your Pillar To Post home inspection franchise, including, but not limited to, hiring, firing, training, promotion, remuneration, compliance with laws (including without limitation wage and hour requirements and human rights legislation), recordkeeping, supervision and discipline of employees.

Training

If you are opening a new Pillar To Post home inspection franchised business, you (or, if the franchised business is a corporation or limited liability company, then the manager designated by you and acceptable to us, or if a partnership, then 50% of the partners) must successfully complete our training program for new franchisees prior to your actual commencement of business operations. The fee for you or the manager designated by you to attend the training program is included in the initial fee. Additionally, your employees that perform home inspections must successfully complete, at your expense, our training program.

This training program consists of instruction and training on home inspection certification, sales, marketing, leadership, and operation of the franchised business, including

procedures for inspection of single-family and multi-family residences. The training program will take place through our live virtual training environment and is coupled with online learning through our AHIT and OnePoint Learning Academy (OPLA) online platforms. You must pay all travel and living expenses of all attendees at the training program. We will not pay compensation for any services performed by you and any other attendees in connection with and during such training. You must satisfactorily complete such training to our sole, subjective satisfaction, exercised in good faith. The training program is held regularly throughout the year.

TRAINING PROGRAM FOR NEW FRANCHISEES

COLUMN 1 SUBJECT	COLUMN 2 HOURS OF CLASSROOM TRAINING	COLUMN 3 INDEPENDENT LEARNING	COLUMN 4 LOCATION
Home Inspection			
Home Inspection Overview	4.5	N/A	Your home office
The Inspection Process	45	N/A	Your home office
Exterior Inspection	6.5	11.5	Your home office
Roofing Inspection	8	8	Your home office
Structure Inspection	7	13	Your home office
Plumbing System	8	13	Your home office
HVAC Inspection	9	16	Your home office
Interior Inspection	2	10	Your home office
Insulation & Ventilation Inspection	2	3.5	Your home office
Pool, Spa, Irrigation and Environment	2	4.5	Your home office
SOP (Standard of Practice)	3	2.5	Your home office
Reporting Writing	8	N/A	Your home office
Ethics/Standards	1	N/A	Your home office
Examination	N/A	4	Your home office
Business Building & Practices (Sales and Marketing and Business Operations)	58.5	8	Your home office
Practice Inspections (14 inspections)	N/A	62	Your home territory
Practice Inspections, Review and Coaching	6	N/A	Your home office

Business and Operations			
PTP Business Foundations	10	N/A	Your home office
PTP Financial Leadership	5	N/A	Your home office
Hiring	4	N/A	Your home office
Team Development and Management	4	N/A/	Your home office

Sales and Marketing			
Sales	40	N/A	Your home office
Marketing	10	N/A	Your home office

If you are opening a converted Pillar To Post home inspection franchised business, you (or, if the franchised business is a corporation or limited liability company, then the manager designated by you and acceptable to us, or if a partnership, then 50% of the partners) must successfully complete our training program for converted franchisees prior to your actual commencement of business operations. You must pay all travel and living expenses of all attendees at the training program. Additionally, all personnel, whether employed or contracted, that perform home inspections must successfully complete, at your expense, our training program.

This training program typically consists of between four (4) and six (6) weeks of instruction and training depending on your performance on the Challenge Exam Assessment and our assessment of your existing level of training. The training program will include instruction and training on the marketing, management, and operation of the franchised business and, as necessary, instruction and training on the procedures for inspection of single-family and multi-family residences. The training program will take place through our live virtual training environment in conjunction with our AHIT and OPLA online platforms. You must pay all travel and living expenses of all attendees at the training program. We will not pay compensation for any services performed by you or any other attendee in connection with and during such training. You must satisfactorily complete such training to our sole, subjective satisfaction, exercised in good faith. The training program is held regularly throughout the year.

TRAINING PROGRAM FOR CONVERTED FRANCHISEES

COLUMN 1 SUBJECT	COLUMN 2 HOURS OF CLASSROOM TRAINING	COLUMN 3 INDEPENDENT LEARNING	COLUMN 4 LOCATION
Online, Self-Paced Technical Training based on PTP Assessment (as required)	N/A	0 – 80	Your home office
1:1 Technical Coaching	20	N/A	Your home office
PTP System Training	3	N/A	Your home office
One Week PTP Brand Experience Training	35	N/A	Your home office
Six Day Technical Bootcamp based on PTP Assessment (as required)	0 – 40	N/A	Your home office
1:1 Start Up Marketing and Business Operations Coaching	25	N/A	Your home office
Customer Engagement,	4	2	Your home office

Booking and Scheduling			
Workman Success Program	28	10	Your home office
Completion and Evaluation of 5 Independent Practice Inspections	2	25	Your home office
Remedial Training based on PTP Assessment (as required)	0 – 5	0 – 10	Your home office

Instructors' experience:

Chuck Gravely, P.Eng., M.Eng., is a licensed professional engineer with a Master of Structural Engineering degree from McGill University. He is a licensed instructor for the Ontario Real Estate Association. Prior to joining Pillar To Post, Mr. Gravely owned his own building inspection business before founding Clarus Group, a technical writing company that focuses on the building industry. He has created and taught hundreds of residential and commercial inspection training courses for home inspection businesses. In 2002, he joined Pillar To Post's technical development and training team. In 2014, he became Vice President of Technical Standards and Development and oversees Pillar To Post's technical team, including development and implementation of Pillar To Post's home inspection reporting system.

Jay Gregg, Director of Franchise Development at Pillar To Post, is a former Pillar To Post franchisee who operated his franchised business for 6 years and conducted over 2,000 home inspections. He holds a NHI designation and is WETT and Radon certified. Prior to joining Pillar To Post, he earned a 3-year diploma in Business Administration, majoring in marketing, and was employed in various national marketing roles in the building products industry. After selling his franchise, he joined Pillar To Post. He served as Director of Marketing for 4 years before being named to his current position, where he is responsible for training and ongoing support of new franchisees.

Trevor Welby-Solomon studied architecture at the University of Cape Town, Cape Town, RSA from 1965 to 1970. He also studied computer programming and systems analysis at the Toronto School of Business. He trained as a home inspector at Durham College in Whitley, Ontario and became a Certified Home Inspector in 1994. He is also a Certified Environmental Inspector, a Certified Reserve Planner and a Registered Home Inspector. He joined Pillar To Post in 1999, and served in various capacities, including Vice President Technical Development, Training and Support until 2014. Mr. Welby-Solomon continues to be involved as a trainer with the company.

Kimberley Baker, Vice President Learning, Development & Communications, has a Bachelor of Arts degree from McMaster University. She joined Pillar To Post in 2006. She has prior experience with adult learning and education. She is responsible for development, and implementation of the Pillar To Post in-house and on-line training programs.

Graham Clarke is a licensed Professional Engineer with a degree in mechanical engineering and a certificate in building science from the University of Toronto. Mr. Clarke has been active in the home inspection industry since 1989. Prior to joining Pillar To Post, Mr.

Clarke managed a large, multi-inspector company for many years before starting his own engineering and inspection company. He is an instructor in the home inspection program at Seneca College and is a regular speaker at home inspection conferences across North America. He is a Past President of the Ontario Association of Home Inspectors, and the current President of the Canadian Association of Home and Property Inspectors. ~~Mr. Clarke holds the following designations: Consulting Engineer, Registered Home Inspector, ASHI Certified Inspector, and New Construction Inspector.~~

John MacDonald has owned a Pillar To Post franchise in Toronto, Ontario, Canada since 2009. He provides practical field training for new franchisees, including introduction to the Pillar To Post system, brand experience, and home inspection process. ~~He holds an undergraduate degree from Lakehead University and a business certificate from Humber College.~~

~~Randy Weaver has a Bachelor of Arts degree in Education from Ohio State University. Prior to joining~~joined Pillar To Post, ~~he in 2011.~~ He ~~previously~~ worked for Handyman Connection from 2006 to 2011 in a Training/Startup role and as General Manager. ~~He was responsible for restructuring and delivering the initial training program for new franchisees and creating customer service training programs system-wide.~~

Ken Belleman joined Pillar To Post as Start-up Director in 2014. He has worked in the franchise service industry for over 25 years. His experience includes work in the restaurant, commercial cleaning, handyman, home inspection and electrical services industries. He has ~~a Bachelor of Arts degree from Xavier University with a double major in History and Secondary Education. He has served as Director of Training and Vice President of Operations for House Doctors and Sparkling Image, initiating and improving various training programs for new franchisees and operational support for those franchise systems. He joined Pillar To Post as Start Up Director in 2014.~~

John Verdon, Vice President Marketing, has a Masters in Business Administration from Babson College and a Bachelor of Arts from University of Western Ontario. He has over 20 years of experience working in advertising and marketing for major brands like Molson, Labatt and Lakeport, and for over 200 franchise restaurants.

Jeff Sholdice, Vice President Finance & Internal Operations, has over 25 years of financial and operations leadership experience. He is an owner of a Great Clips franchise and prior Instructor of Finance and Accounting at Sheridan College. Mr. Sholdice is a Certified Public Accountant and holds a Certified Management Accountant designation.

You also must attend additional required training courses, webinars, seminars and programs as we may require in our sole discretion from time to time. Except for the cost of instructors and training materials, you must pay all expenses incurred to attend these programs, including applicable registration fees, transportation, lodging, meals and wages.

We will also hold conferences, additional training courses, webinars or seminars to discuss and instruct you in sales techniques, personnel training, bookkeeping, accounting, inventory control, performance standards, advertising programs, merchandising procedures, new procedures for inspections, new products, new services, marketing, and general operating

procedures. You will be required from time to time to attend these conferences, additional training courses, webinars or seminars which we deem, in our reasonable judgment, to be of major importance to the operation of your franchised business. Currently, we require you to attend an annual convention called Brand Conference and one (1) regional meeting, annually, unless we have approved otherwise in our discretion. You must pay the registration fee for one person to attend the Brand Conference annually. If you cannot attend for any reason, you will still be required to pay the registration fee and a non-attendance fee. You must pay any registration/training fee and all your travel and living expenses associated with any required conference, training course, seminar or meeting. These events are held at locations in the United States and Canada chosen by us.

We have established mandatory continuing education requirements for franchisees and their employees to assist in maintaining a standard of excellence in home inspection services. The specific requirements are set forth in the Manual. These requirements may be met through Pillar To Post sponsored events or through seminars and conferences sponsored by professional associations for home inspectors. Additionally, all franchisees and their inspector/employees are required to seek and maintain membership in good standing in a professional association for home inspectors that is approved by us.

ITEM 12 - TERRITORY

Prior to the execution of the Franchise Agreement, we will designate the size and location of the non-exclusive territory, which will be set forth on a map attached to the Franchise Agreement. We will design your territory by first considering the boundaries established in your area by local boards of realtors. Your territory will ultimately consist of a geographical area typically defined by counties and/or zip codes. There is no standard size of a territory. You will not receive an exclusive territory. You may face competition from other franchisees, from outlets that we own, or from other channels of distribution or competitive brands that we control. You are not allowed to operate the franchised business outside of the territory without our prior written consent. Your territory is protected to the extent that no Pillar To Post franchisees with territories outside your non-exclusive territory will be permitted to operate in your non-exclusive territory.

Except as provided above, you are not granted any rights in connection with the franchised business. You may not solicit orders ~~within another franchisee's territory, except with respect to your rights within your own~~ for inspections of homes located outside of your territory without our prior written consent. You may not use other channels of distribution, such as the internet, catalog sales, telemarketing, or other direct marketing, to solicit or make orders for inspections of homes located outside of your territory. If you do, you are subject to termination. We currently do not operate any company-owned units, and therefore, do not solicit orders within your territory. To the extent we do so in the future, we reserve the right to solicit orders within your territory.

The territory is important to both you and to us. Unlike a traditional retail business where the customer comes to you, the franchised business will require you to go to the customer. Additionally, the best referral sources, including real estate brokers, real estate agents, attorneys,

mortgage brokers, bankers, insurance agents, and relocation agencies, will also be located throughout the territory. Thus, the franchised business will be operated throughout the geographical boundaries of the territory, not exclusively from the Approved Location.

Pillar To Post previously offered franchises in exclusive territories, and there are current franchisees that still operate in exclusive territories. Pillar To Post previously offered the opportunity for franchisees to convert an exclusive territory to a non-exclusive territory. This conversion program offered franchisees the opportunity to protect certain referral sources after conversion. Therefore, an existing franchisee within the same territory may have converted that territory from an exclusive territory to a non-exclusive territory and retained the right to solicit business exclusively from a particular real estate agent or other referral source as part of that conversion. If that is the case, you will not be permitted to solicit business from that real estate agent or referral source and they will be specifically identified in an addendum to your Franchise Agreement.

There are no other circumstances that permit us to modify your territory during the term of the Franchise Agreement. Your territory may be modified during any renewal term to address changes in the market or current market conditions.

Except for the minimum monthly Royalty Fee, minimum monthly Brand Fee, and requirement that you schedule a minimum of 80% of your home inspections through EZBook Connections, if applicable, no minimum gross revenue requirements apply to the operation of your franchised business.

You must generate Gross Revenues of at least \$100,000 in months 1-12 after your Launch Date; \$200,000 in months 13-24 after your Launch Date; \$300,000 in months 25-36 after your Launch Date; \$400,000 in months 37-48 after your Launch Date; and \$500,000 in months 49-60 after your Launch Date. These minimum Gross Revenue requirements apply only to the initial term of the Franchise Agreement. In renewal terms, and in the case of the transfer by you of an established territory, the sales volume requirements may be adjusted to reflect the potential of an established market.

You do not receive the right to acquire additional franchises.

You are not permitted to relocate the territory of your franchised business. The vast majority of Pillar To Post franchisees operate their businesses from their homes, which we recommend. If you move, you will be permitted to relocate the Approved Location of your franchise to the new address of your home provided that you notify us in advance and your new address is within your territory.

Except for rights expressly granted to you under the Franchise Agreement, we retain all of our rights and discretion with respect to the Trademarks, the Pillar To Post system, and Pillar To Post franchises wherever located, including the right to (a) operate, and grant others the right to operate, Pillar To Post franchises at locations and on terms and conditions we deem appropriate; (b) sell any products or services under the Trademarks or under any other trademarks, service marks or trade dress, through other channels of distribution; and (c) operate,

and grant to others the right to operate, home inspection businesses identified by trademarks, service marks or trade dress, other than the Trademarks, under terms and conditions we deem appropriate.

Although we have not done so, we and our affiliates may sell products under the Trademarks through any method of distribution other than a dedicated Pillar To Post franchise, including sales through such channels of distribution as the internet, catalog sales, telemarketing, or other direct marketing sales (together, “alternative distribution channels”). You may not use alternative distribution channels to make sales except as described in the following paragraph and you will receive no compensation for our sales through alternative distribution channels.

If we engage in electronic commerce through any internet, world wide web or other computer network site or sell through any other alternative distribution channel and you operate your franchised business in a protected, non-exclusive territory, we will offer any order for services calling for performance in your territory to the Pillar To Post franchise in that territory whose Approved Location is closest in proximity to the location where the services will be performed at the price we establish. If that franchise chooses not to fulfill the order at the price we establish, it will be offered on the same basis to other Pillar To Post franchises in that territory in an order established based on closest proximity between the franchise’s Approved Location and the location where the services will be performed. If no Pillar To Post franchise within the territory agrees to fulfill the order at the price we establish, then we, one of our affiliates or a third party we designate (including a Pillar To Post franchise from outside the territory) may fulfill the order, and you will be entitled to no compensation in connection with that order.

We and our affiliates can use alternative channels of distribution to make sales of products or services under trademarks different from the Trademarks you will use under the Franchise Agreement, but we and our affiliates have not yet made any sales of this type.

ITEM 13 - TRADEMARKS

You are granted the right to open and operate a home inspection business under the name “Pillar To Post Home Inspectors.” You may also use our other current or future Trademarks to operate your business. By Trademarks, we mean trade names, trademarks, service marks and logos used to identify your service. One of the Trademarks and logo appear in the upper left-hand corner of the front page of this Franchise Disclosure Document. On ~~February 27, 1996~~September 30, 2014, the Trademark “Pillar To Post ~~Professional—Home Inspection~~Inspectors” was registered on the United States Patent and Trademark Office (“USPTO”) principal register, registration number ~~1,958,951~~. ~~On September 30, 2014, the Trademark “Pillar To Post Home Inspectors” was registered on the USPTO principal register, registration number 4614467.~~ Our affiliate, Pillar To Post (Canada), currently owns ~~both of the~~the registered ~~marks~~mark. We have the exclusive license to use and license others to use ~~both of the~~the registered ~~marks~~mark in the United States.

All required affidavits of use and renewals have been filed.

You must follow our rules when you use the Trademarks. You cannot use a name or mark as part of a corporate name or with modifying words, designs or symbols except for those that are licensed to you under the Franchise Agreement. You may not use the Trademarks in connection with the sale of an unauthorized product or service or in a manner not authorized in writing by us.

The Trademarks are not subject to any presently effective determinations of the United States Patent and Trademark Office, the Trademark Trial and Appeal Board, any state trademark administrator or any court; nor are they subject to any pending interference, opposition, or cancellation proceeding or material litigation that limits or restricts our right to use the Trademarks.

There are no currently effective agreements presently in effect that would limit the rights of us to use or license the use of the Trademarks.

We have the right to control any administrative proceedings or litigation involving a trademark licensed by us to you. You must promptly notify us of any unauthorized use of the Trademark, any challenge to the validity of the Trademarks, or any challenge to our ownership of or right to use and to license others to use, our right to use, or your right to use, the Trademarks. We will take the action we think is appropriate. We have the right, but not the obligation, to take action against uses by others that may constitute infringement of the Trademarks. While we are not required to defend you against a claim against your use of the Trademarks, we will reimburse you for your liability and reasonable costs in connection with defending the Trademarks. To be reimbursed, you must have notified us immediately when you learned about the infringement or challenge. However, if we determine, in our sole discretion, that you have not used the Trademarks in accordance with the Franchise Agreement, the cost of such defense, including the cost of any judgment or settlement, will be borne by you.

You must modify or discontinue the use of the Trademarks if we modify or discontinue them. We will bear the costs of modifying your signs and advertising materials to conform to any direction to modify or discontinue the use of the Trademarks but will otherwise have no obligation or liability to you. You must not directly or indirectly contest our right to the Trademarks, trade secrets or business techniques that are a part of the Pillar To Post System and franchised businesses.

We do not know of any infringing uses that would materially affect your use of the Trademarks.

In addition to the above, we have claimed exclusive use of “pillartopost” as an internet domain name and have restricted your rights to use of our Trademarks on public computer networks. You may not establish or maintain a world wide web site, social media presence, email address, or otherwise establish or maintain a presence or advertise on the internet or any other public computer network in connection with the franchised business without our prior written approval. There are a number of restrictions in this regard, as set forth in Section 12 of the Franchise Agreement, and as addressed in Chapter One of the Manual.

ITEM 14 - PATENTS, COPYRIGHTS AND PROPRIETARY INFORMATION

Patents and Copyrights

We hold no patents. We have registered no copyright with the United States Copyright Office. However, we claim copyrights on certain forms, advertisements, promotional materials and other written materials. We also claim copyrights and other proprietary rights in the Manual.

There are no agreements currently in effect which significantly limit your right to use any of our copyrights. Also, there are no currently effective determinations of the USPTO, the U.S. Copyright Office (Library of Congress) or any court pertaining to or affecting any of our copyrights discussed above. As of the date of this Franchise Disclosure Document, we are unaware of any infringing uses of or superior previous rights to any of our copyrights that could materially affect your use of them in any state.

Your and our obligations to protect your rights to use our copyrights are the same as the obligations for Trademarks described in Item 13 above.

Confidential Information

You may never – during the initial term, any renewal term or after the Franchise Agreement expires or is terminated – reveal any of our confidential information, including trade secrets, to another person or use it for any other purpose or business. You may not copy any of our confidential information or give it to a third party except as we authorize. All persons affiliated with you must sign our Confidentiality/Non-Competition Agreement. See Exhibit G-7.

Our confidential information will include products, services, equipment, technologies, procedures and strategies relating to the operation of a Pillar To Post franchise; systems of operation, services, programs, products, procedures, policies, standards, techniques, requirements and specifications that are part of the Pillar To Post System; the Manual; records of customers and referral sources; billings; methods of advertising and promotion; instructional materials; and other matters.

ITEM 15 - OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE FRANCHISED BUSINESS

You are obligated to participate in the actual operation of the franchised business on an exclusive and full-time basis (minimum of 40 hours per week) during normal business hours. This obligation begins with your attendance at the Initial Training Program and precludes any other part-time employment or other work commitment. You must successfully complete our Initial Training Program and complete the “Foundations for Success” start-up program. In the case of a corporation, limited liability company or partnership franchisee, the direct, on-site supervision must be done by a person who owns a beneficial interest of at least one-half of the corporation, limited liability company or partnership entity, and must have taken the initial training course. That person must participate in the actual operation of the franchised business

on an exclusive and full-time basis during normal business hours. In the case of a corporation, all shareholders, in the case of a limited liability company, all members, and in the case of a partnership, all partners, must sign a personal guarantee in the form of Exhibit G-1.

Neither you nor the "on-premises" manager can have an interest in or business relationship with any of Pillar To Post's business competitors. In the case of a corporation, all shareholders, in the case of a limited liability company, all members, and in the case of a partnership, all partners, must sign a Confidentiality/Non-Disclosure Agreement in the form of Exhibit G-6. The manager or supervisor must sign the same form Confidentiality/Non-Disclosure Agreement (Exhibit G-6) to maintain confidentiality of the proprietary information and trade secrets described in Item 14 and conform to the covenants not to compete described in Item 17. The manager or supervisor, the officers, directors and shareholders of a corporate franchisee, the officers, managers and members of a limited liability company, the general and limited partners of a limited partnership franchisee and each individual who owns a 5% or greater interest in the franchise entity must sign an agreement with covenants similar in substance to those set forth in Section 17 of the Franchise Agreement assuming and agreeing to discharge all obligations of the "Franchisee" under the Franchise Agreement.

ITEM 16 - RESTRICTIONS ON WHAT THE FRANCHISEE MAY SELL

We require you to offer and sell only those goods and services which we have approved (see Item 9).

You must offer all goods and services that we designate for all franchisees. These required services are in the area of home inspections and related added services, including mold testing, radon testing, and other health and safety-related services. You must offer all goods and services in accordance with our brand standards and operating basics, and all other mandatory policies, practices, procedures, regulations and specifications that we may establish from time to time. You must offer the Plus, Premium and Prestige packages of goods and services or such other packages of goods and services as we establish from time to time in accordance with our mandatory policies, practices, procedures, regulations and specifications. Any other goods or services used or offered in connection with your home inspection services must be approved by us prior to you using or offering them (see Item 8).

We have the right to add additional authorized services and products that are compatible with a home inspection business that you are required to offer. There are no limits on our right to do so.

An existing Franchisee within the same territory may have converted that territory from an exclusive territory to a non-exclusive territory and retained the right to solicit business exclusively from a particular real estate agent or other referral source as part of that conversion. If that is the case, you will not be permitted to solicit business from that real estate agent or referral source and they will be specifically identified in an addendum to your Franchise Agreement. Except for the foregoing, there are no restrictions as to the identity of the customers

to whom you may offer or sell your products or services, except you are restricted to solicit those customers only in your territory.

You must avoid conflicts of interest by neither accepting or offering commissions or allowances, directly or indirectly, nor recommending or referring any form of repair or replacement of parts of any home inspected by the franchised business to yourself or any other person or entity.

**ITEM 17 - RENEWAL, TERMINATION, TRANSFER AND
DISPUTE RESOLUTION**

This table lists certain important provisions of the franchise agreement and related agreements. You should read these provisions in the agreements attached to this disclosure document.

THE FRANCHISE RELATIONSHIP

Provision	Section in the Franchise Agreement	Summary
a. Length of the franchise term	Section 2	5 years
b. Renewal or extension of the term	Section 2	If you are in good standing you can add additional terms (up to 5) of 5 years each.
c. Requirements for you to renew or extend	Section 2	<p>You must:</p> <ul style="list-style-type: none"> a. provide written notice 6 months prior to expiration of current term, b. be in full compliance, c. be current on all monetary obligations, d. pay renewal fee of \$2,500, and e. sign general release in form of Exhibit G-5 to Franchise Agreement. <p>You may be asked to sign a contract with materially different terms and conditions than your original contract. The Royalty Fee, Brand Fee, IT Fee and other fees on renewal will not be greater than the fees that we then impose on similarly-situated renewing franchisees. The boundaries of the territory may be modified to address changes in the market and current market conditions.</p>
d. Termination by franchisee	None	If you are opening a converted Pillar To Post home inspection franchised business, you have a one-time option to terminate the Franchise Agreement effective one hundred

Provision	Section in the Franchise Agreement	Summary
		eighty (180) days after you open for business by providing prior written notice to us not more than thirty (30) days nor less than fifteen (15) days prior to that date. Except as provided above, you may terminate the Franchise Agreement only if allowed to by law.
e. Termination by franchisor without cause	None	Not applicable.
f. Termination by franchisor with cause	Section 15	We may terminate only if you default. The Franchise Agreement describes defaults throughout. Please read it carefully.
g. "Cause" defined – curable defaults	Sections 15.4 and 15.5	You have 10 days to cure monetary and financial defaults and 30 days to cure all other defaults except for non-curable defaults listed in the Franchise Agreement and h. below.
h. "Cause" defined – non-curable defaults	Sections 15.1 and 15.2	Automatic without notice: insolvency, bankruptcy, assignment for the benefit of creditors, receivership, dissolution or levy. By notice if: a. you fail to satisfactorily complete initial on-site training or the “Foundations for Success” start-up program, b. you fail to timely obtain an approved location or open, c. you cease to operate or abandon the franchised business, d. you are convicted of a crime, e. there is a threat of danger to public health or safety that results from continued operation, f. you transfer any interest in the franchised business without our consent, g. you fail to comply with laws regulating home inspectors or you recommend yourself, another franchisee or any other person or entity to effect repairs identified in any inspection report, h. you do not timely effectuate an

Provision	Section in the Franchise Agreement	Summary
		<p>approved transfer,</p> <ul style="list-style-type: none"> i. if you fail to meet the minimum Gross Revenue requirements in Section 7.5 of the Franchise Agreement for two (2) consecutive years, j. you fail to comply with Section 17.2 of the Franchise Agreement or obtain execution of required confidentiality agreements, k. you divulge confidential information except as allowed in Sections 9 and 10 of the Franchise Agreement, l. you maintain false books or records or submit false reports, m. you misuse trademarks and proprietary information, n. you refuse to permit us to inspect your business premises or books and records, o. you fail to maintain adequate insurance, p. you receive 3 or more notices to cure during a 12 month period, q. you fail to implement each new or changed software requirement, or r. you fail to attend required conferences, meetings, training courses, seminars and programs.
i. Franchisee’s obligations on termination/nonrenewal	Sections 16 and 17	<p>You must:</p> <ul style="list-style-type: none"> a. pay all you owe to us and affiliates, b. stop using our trademarks, confidential information, trade secrets and Manual, c. deliver to us all confidential information and the Manual, d. cancel assumed name registrations that contain our trademarks, e. stop using telephone numbers listed in directories under our trademarks and assign those numbers to us, f. stop using, terminate, and/or assign to us, at our election, all social media and other online presences used in operation of the franchised business, and g. procure an extended coverage errors

Provision	Section in the Franchise Agreement	Summary
		and omissions insurance policy for at least two (2) years with us named as an additional insured.
j. Assignment of contract by franchisor	Section 14	There is no restriction on our right to assign.
k. "Transfer" by franchisee – definition	Section 14	Any assignment, transfer, subfranchising, sublicensing or sale of the Franchise Agreement, franchised business or any interest in them.
l. Franchisor approval of transfer by Franchisee	Section 14	There is no transfer without approval except to a business entity you form according to requirements of Franchise Agreement.
m. Conditions for franchisor approval of transfer	Section 14	<ul style="list-style-type: none"> a. Transferee must apply to us and demonstrate qualifications necessary to conduct business. b. Transferee must successfully compete initial training program at transferee’s expense. c. You must pay transfer fee of \$4,000. d. You must pay referral fee of \$5,000, if applicable. e. You must have cured all defaults and paid all you owe us and affiliates. f. Transferee must apply to us and demonstrate qualifications necessary to conduct business. g. Transferee must successfully compete initial training program at transferee’s expense. Transferee must sign new franchise agreement, which may contain different terms. h. Term of new franchise agreement expires on expiration date of your Franchise Agreement. i. You and your owners must sign a general release in the form of Exhibit G-6 to Franchise Agreement. j. All required confidentiality/non-competition agreements must be signed. k. You must give us a copy of signed contract, which we must approve.

Provision	Section in the Franchise Agreement	Summary
		1. You must procure an extended coverage errors and omissions insurance policy for at least two (2) years with us named as an additional insured.
n. Franchisor's right of first refusal to acquire franchisee's business	Section 14.5	We can match any offer for the Franchised Business.
o. Franchisor's option to purchase franchisee's business	None	Not applicable.
p. Death or disability of franchisee	Section 14.6	Your estate has 120 days in which to sell, assign, transfer or apply for right to continue to operate.
q. Non-competition covenants during the term of the franchise	Section 17.2	You may not be involved in a competing business. The non-competition provisions are subject to state law.
r. Non-competition covenants after the franchise is terminated or expires	Section 17.3	No competing business for 2 years within old non-exclusive territory. The non-competition provisions are subject to state law.
s. Modification of the agreement	Section 23	No oral modifications generally, but the Manual is subject to change.
t. Integration/merger clause	Section 23	Only the terms of the Franchise Agreement and disclosure document are binding (subject to state law). Any representations or promises outside of the disclosure document or Franchise Agreement may not be enforceable.
u. Dispute resolution by arbitration or mediation	Section 25	Except for certain claims, all disputes must be arbitrated in Florida, subject to state law.
v. Choice of forum	Section 25	Litigation must be in Florida subject to state law.
w. Choice of law	Section 25	Florida law applies subject to state law.

ITEM 18 - ARRANGEMENTS WITH PUBLIC FIGURES

We do not use any public figure to promote our franchises.

ITEM 19 - FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC's Franchise Rule permits a franchisor to disclose information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information and the information is included in the disclosure document. Financial performance information that differs from that included in this Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering

buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about performance at a particular location or under particular circumstances.

Statement of Average and Median Sales and Average and Median Job Size of Pillar to Post Franchises with Two or More Home Inspectors for Year Ending December 31, ~~2022~~2023

Average Sales Per Unit	Median Sales per Unit	Average Job Size	Median Job Size
\$396,893,323,335	\$297,066,238,062	\$643,639	\$633,613

Statement of Average and Median Sales and Average and Median Job Size of Pillar To Post Franchises Based on Number of Home Inspectors for Year Ending December 31, ~~2022~~2023

Group	Average Sales Per Unit	Median Sales per Unit	Average Job Size	Median Job Size
A	\$112,582,108,840	\$106,754,97,252	\$577,597	\$590,579
B	\$226,091,169,644	\$230,502,166,416	\$593,609	\$613,596
C	\$424,988,397,878	\$412,844,357,740	\$622,664	\$604,622
D	\$1,448,656,1,071,971	\$1,352,215,1,082,237	\$745,715	\$806,640

Group A consists of Franchise Units with 1 home inspector.

Group B consists of Franchise Units with 2 home inspectors.

Group C consists of Franchise Units with 3 – 5 home inspectors.

Group D consists of Franchise Units with 6 or more home inspectors.

Statement of Number of Pillar To Post Franchises Over Certain Annual Sales Thresholds for Years Ending December 31, ~~2020~~2021, December 31, ~~2021~~2022 and December 31, ~~2022~~2023

Sales Thresholds	2023	2022	2021	2020
Over \$3,000,000	<u>1</u>	1	1	1
\$2,000,000 to \$2,999,999	<u>0</u>	1	2	1
\$1,000,000 to \$1,999,999	<u>10</u>	12	12	10
\$750,000 to \$999,999	<u>5</u>	4	8	10
\$500,000 to \$749,999	<u>13</u>	16	20	18
\$250,000 to \$499,999	<u>59</u>	63	76	72

Statement of Average and Median Selling Prices as a Percentage of Annual Sales for Pillar To Post Franchises Sold During Years Ending December 31, ~~2020~~2021, December 31, ~~2021~~2022 and December 31, ~~2022~~2023

	2023	2022	2021	2020
Number of Pillar To Post Franchises Sold	<u>13</u>	13	22	11
Average Selling Price as a Percentage of Prior Year's Annual Sales	<u>40%</u>	43%	66%	77%
Median Selling Price as a Percentage of Prior Year's Annual Sales	<u>41%</u>	51%	50%	61%
Highest Selling Price as a Percentage of Prior Year's Annual Sales	<u>145%</u>	89%	178%	152%
Lowest Selling Price as a Percentage of Prior Year's Annual Sales	<u>13%</u>	18%	15%	3%
Number of Transactions Above Average Selling Price as a Percentage of Prior Year's Annual Sales	<u>5</u>	7	7	3
Number of Transactions Above Median Selling Price as a Percentage of Prior Year's Annual Sales	<u>6</u>	5	11	6

Statement of Percentage of Total Systemwide Sales of Pillar To Post Franchises by Calendar Quarter for Years Ending December 31, ~~2020~~2021, December 31, ~~2021~~2022 and December 31, ~~2022~~2023

Calendar Quarter	2023	2022	2021	2020
First Quarter	<u>23%</u>	24%	22%	20%
Second Quarter	<u>29%</u>	30%	29%	24%
Third Quarter	<u>27%</u>	27%	27%	32%
Fourth Quarter	<u>21%</u>	18%	22%	24%

Some franchises have earned these amounts. Your individual results may differ. There is no assurance that you will earn as much.

“Sales” includes all revenues reported by franchisees to us, including all revenue received from the sale of all services and products in the operation of the franchise. It does not include sales taxes or other taxes collected by you from customers of your franchised business for transmittal to the appropriate taxing authority.

“Selling Prices” are the gross purchase prices paid for the franchises sold during the subject time period.

The financial performance representation does not reflect the costs of sales, operating expenses or other costs or expenses that must be deducted from the sales figures to obtain your net income or profit. You should conduct an independent investigation of the costs and expenses

you will incur in operating your franchised business. Franchisees or former franchisees listed in this disclosure document may be one source of this information.

Information Regarding Statement of Average and Median Sales and Average and Median Job Size of Pillar to Post Franchises with Two or More Home Inspectors

The statements of Average and Median Sales and Average and Median Job Size of Pillar To Post Franchises Based with Two or More Home Inspectors consist of the averages and medians of the reported annual sales of the 111 franchisee-owned units that operated in non-exclusive territories with two (2) or more home inspectors that were open during the entire calendar years ~~2021 and 2022~~ year 2023. These statements exclude the results from ~~166~~ franchisee-owned units that operated in non-exclusive territories with two (2) or more home inspectors in ~~2022~~ 2023. These exclusions include ~~71~~ franchisee-owned ~~units~~ unit that were terminated, not renewed, or ceased operations in ~~2022~~ 2023, and therefore, not open during the entire calendar years ~~2021 and 2022~~ year 2023. These exclusions also include ~~95~~ franchisee-owned units that did not report gross sales for each month of the calendar years ~~2021 and 2022~~ 2023 despite having a contractual obligation to do so. In the event of a failure to report gross sales that is not approved by us, we require franchisees to pay a contractual minimum Royalty pending enforcement of the contractual obligation to report gross sales. None of the excluded franchisee-owned units was the result of a territory closure related to the COVID-19 pandemic.

The ~~111~~ 136 franchisee-owned units used for calculating the statement of Average and Median Sales for Pillar To Post Franchises with Two or More Home Inspectors in ~~2022~~ 2023 had gross sales ranging between \$~~41,011~~ 25,020 and \$~~3,019,705~~ 3,137,574, of which ~~304~~ 3 units, or ~~27~~ 3%, attained or surpassed \$~~396,893~~ 323,335 (the Average Sales) and ~~55~~ 6 units, or 50%, attained or surpassed \$~~297,066~~ 238,062 (the Median Sales).

Information Regarding Statement of Average and Median Sales and Average and Median Job Size of Pillar To Post Franchises Based on Number of Home Inspectors

The statements of Average and Median Sales and Average and Median Job Size of Pillar To Post Franchises Based on Number of Home Inspectors consist of the averages and medians of the reported annual sales of the ~~280~~ 308 franchisee-owned units that operated in non-exclusive territories and were open during the entire calendar year ~~2022~~ 2023. Of that total, ~~169~~ 172 franchisee-owned units are included in Group A, ~~62~~ 71 franchisee-owned units are included in Group B, ~~40~~ 56 franchisee-owned units are included in Group C, and 9 franchisee units are included in Group D. These statements exclude the results from ~~170~~ 110 franchisee-owned units in ~~2022~~ 2023. These exclusions include ~~53~~ 25 franchisee-owned units that were started during ~~2021 or 2022~~ 2023, and therefore, not open during the entire calendar ~~years~~ year of ~~2021 and 2022~~ 2023. These exclusions also include ~~68~~ 57 franchisee-owned units that were terminated, not renewed, or ceased operations ~~2022~~ 2023, and therefore, not open during the entire calendar ~~years~~ year of ~~2021 and 2022~~ 2023. Finally, these exclusions include ~~49~~ 30 franchisee-owned units that did not report gross sales for each month of the calendar ~~years 2021 and 2022~~ year 2023 despite having a contractual obligation to do so. In the event of a failure to report gross sales that is not approved by us, we require franchisees to pay a contractual minimum Royalty pending

enforcement of the contractual obligation to report gross sales. None of the excluded franchisee-owned units was the result of a territory closure related to the COVID-19 pandemic.

The ~~169~~172 franchisee-owned units used for calculating the statement of Average and Median Sales for Group A in ~~2022~~2023 had gross sales ranging between ~~\$19,201~~24,506 and ~~\$370,857~~377,092, of which ~~7273~~ units, or ~~4342~~%, attained or surpassed ~~\$112,582~~108,840 (the Average Sales) and ~~8586~~ units, or 50%, attained or surpassed ~~\$106,754~~97,252 (the Median Sales). The ~~6271~~ franchisee-owned units used for calculating the statement of Average and Median Sales for Group B in ~~2022~~2023 had gross sales ranging between ~~\$47,011~~25,020 and ~~\$372,390~~362,630, of which ~~3233~~ units, or ~~5247~~%, attained or surpassed ~~\$226,091~~169,644 (the Average Sales) and ~~3135~~ units, or 50%, attained or surpassed ~~\$230,502~~166,416 (the Median Sales). The ~~4056~~ franchisee-owned units used for calculating the statement of Average and Median Sales for Group C in ~~2022~~2023 had gross sales ranging between ~~\$165,122~~118,434 and ~~\$795,306~~1,225,338, of which ~~2022~~ units, or ~~5039~~%, attained or surpassed ~~\$424,988~~397,878 (the Average Sales) and 20 units, or 50%, attained or surpassed ~~\$412,844~~357,740 (the Median Sales). The 9 franchisee-owned units used for calculating the statement of Average and Median Sales for Group D in ~~2022~~2023 had gross sales ranging between ~~\$957,093~~193,960 and ~~\$3,019,705~~3,137,574, of which ~~25~~ units, or ~~2256~~%, attained or surpassed ~~\$1,448,656~~1,071,971 (the Average Sales) and 5 units, or 50%, attained or surpassed ~~\$1,352,215~~1,082,237 (the Median Sales).

Information Regarding Number of Pillar To Post Franchises Over Certain Annual Sales Thresholds, Average and Median Selling Prices as a Percentage of Annual Sales, and Percentage of Total Systemwide Sales by Calendar Quarter

The statements of Number of Franchises Over Certain Annual Sales Thresholds, Average and Median Selling Prices as a Percentage of Annual Sales, and Percentage of Total Systemwide Sales by Calendar Quarter are calculated based on the reported annual sales of ~~the 337, 363, and 365~~\$77,628,090 for ~~338~~ franchisee-owned units that operated in either exclusive or non-exclusive territories and were open during the entire calendar years ~~2022, 2021, and 2020,~~ respectively~~year~~ 2023. These statements exclude the results from ~~116, 120, and 115~~113 franchisee-owned units in ~~2022, 2021, and 2020,~~ respectively~~2023~~. These exclusions include ~~41, 44 and 3726~~ franchisee-owned units that were started during ~~2022, 2021, and 2020,~~ respectively~~2023~~, and therefore, not open during the entire calendar year. These exclusions also include ~~62, 56, and 4557~~ franchisee-owned units that were terminated, not renewed, or ceased operations in ~~2022, 2021, and 2020,~~ respectively~~2023~~, and therefore, not open during the entire calendar year. Finally, these exclusions include ~~13, 20, and 3330~~ franchisee-owned units that did not report gross sales for each month of the calendar year 2023 despite having a contractual obligation to do so. In the event of a failure to report gross sales that is not approved by us, we require franchisees to pay a contractual minimum Royalty in the amount of \$280 per month and a contractual minimum Brand Fee in the amount of \$160 per month pending enforcement of the contractual obligation to report gross sales. None of the excluded franchisee-owned units was the result of a temporary closure related to the COVID-19 pandemic.

Written substantiation for the financial performance representation will be made available to the prospective franchisee upon reasonable request.

We will not disclose the identity or sales data of any particular outlet without the consent of that owner, except to any applicable state registration authorities.

The gross sales of franchisee-owned units were derived from unaudited financial reports submitted by franchisees for the purpose of computing royalties.

Other than the preceding financial performance representation, we do not make any representations about a franchisee's future financial performance or the past financial performance of company-owned or franchised outlets. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to our management by contacting Charles Furlough at 14502 N. Dale Mabry Highway, Suite 200, Tampa, FL 33618 and (877) 963-3129, the Federal Trade Commission, and the appropriate state regulatory agencies.

ITEM 20 - OUTLETS AND FRANCHISEE INFORMATION

Systemwide Outlet Summary (All Units) For Years ~~2020~~/2021/2022/2023

Outlet Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
Franchised	2020	496	484	-12
<u>Franchised</u>	2021	484	485	+1
	2022	485	475	-10
Company-Owned	2020 <u>2023</u>	0 <u>475</u>	0 <u>445</u>	0 <u>-30</u>
<u>Company-Owned</u>	2021	0	0	0
	2022	0	0	0
Total Outlets	2020 <u>2023</u>	496 <u>460</u>	484 <u>484</u>	-12 <u>-120</u>
<u>Total Outlets</u>	2021	484	485	+1
	2022	485	475	-10
	<u>2023</u>	<u>475</u>	<u>445</u>	<u>-30</u>

Systemwide Outlet Summary (Non-Exclusive Units Only) For Years ~~2020~~/2021/2022/2023

Outlet Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
	2020	442	432	-10

<u>Franchised</u>				
	2021	432	435	+3
<u>Franchised</u>	2022	435	432	-3
	2020 <u>2023</u>	0 <u>432</u>	0 <u>407</u>	0 <u>-25</u>
<u>Company-Owned</u>				
	2021	0	0	0
<u>Company-Owned</u>	2022	0	0	0
	2020 <u>2023</u>	44 <u>20</u>	43 <u>20</u>	-10 <u>0</u>
<u>Total Outlets</u>				
	2021	432	435	+3
<u>Total Outlets</u>	2022	435	432	-3
	<u>2023</u>	<u>432</u>	<u>407</u>	<u>-25</u>

**Systemwide Outlet Summary (Exclusive Units Only)
For Years ~~2020~~/2021/2022/2023**

Outlet Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
Franchised	2020	54	52	-2
<u>Franchised</u>	2021	52	50	-2
	2022	50	43	-7
Company-Owned	2020 <u>2023</u>	0 <u>43</u>	0 <u>38</u>	0 <u>-4</u>
<u>Company-Owned</u>	2021	0	0	0
	2022	0	0	0
Total Outlets	2020 <u>2023</u>	54 <u>40</u>	52 <u>20</u>	-20 <u>-20</u>
<u>Total Outlets</u>	2021	52	50	-2
	2022	50	43	-7
	<u>2023</u>	<u>43</u>	<u>38</u>	<u>-4</u>

**Transfers of Outlets From Franchisees to New Owners (Other than the Franchisor)
For Years ~~2020~~/2021/2022/2023**

State	Year	Number of Transfers
Alabama	2020	0
<u>Alabama</u>	2021	0
	2022	0
Alaska	2020 <u>2023</u>	0
<u>Alaska</u>	2021	1
	2022	0
Arizona	2020 <u>2023</u>	0
<u>Arizona</u>	2021	1
	2022	0
Arkansas	2020 <u>2023</u>	0 <u>3</u>
<u>Arkansas</u>	2021	0
	2022	0
California	2020 <u>2023</u>	0 <u>0</u>
<u>California</u>	2021	0

State	Year	Number of Transfers
	2022	0
<u>Colorado</u>	2020 <u>2023</u>	3 <u>2</u>
<u>Colorado</u>	2021	3
	2022	1
	<u>2023</u>	<u>2</u>
<u>Connecticut</u>	2020 <u>2021</u>	0
	<u>2022</u>	<u>0</u>
	<u>2023</u>	<u>1</u>
<u>Delaware</u>	2021	0
	2022	0
<u>Delaware</u>	2020 <u>2023</u>	0
<u>Florida</u>	2021	0
	2022	0 <u>2</u>
<u>Florida</u>	2020 <u>2023</u>	0 <u>4</u>
<u>Georgia</u>	2021	0
	2022	2 <u>1</u>
<u>Georgia</u>	2020 <u>2023</u>	1 <u>2</u>
<u>Hawaii</u>	2021	0
	2022	1 <u>0</u>
<u>Hawaii</u>	2020 <u>2023</u>	0
<u>Idaho</u>	2021	0 <u>2</u>
	2022	0 <u>1</u>
<u>Idaho</u>	2020 <u>2023</u>	0
<u>Illinois</u>	2021	2 <u>0</u>
	2022	1 <u>0</u>
<u>Illinois</u>	2020 <u>2023</u>	0
<u>Indiana</u>	2021	0
	2022	0 <u>1</u>
<u>Indiana</u>	2020 <u>2023</u>	1 <u>0</u>
<u>Iowa</u>	2021	0
	2022	1 <u>0</u>
<u>Iowa</u>	2020 <u>2023</u>	0
<u>Kansas</u>	2021	0
	2022	0
<u>Kansas</u>	2020 <u>2023</u>	0
<u>Kentucky</u>	2021	0
	2022 <u>2022</u>	0 <u>1</u>

State	Year	Number of Transfers
<u>Kentucky</u>	2020 <u>2023</u>	+ <u>0</u>
<u>Louisiana</u>	2021	0
	2022	+ <u>0</u>
<u>Louisiana</u>	2020 <u>2023</u>	0
<u>Maine</u>	2021	0
	2022	0
<u>Maine</u>	2020 <u>2023</u>	0
<u>Maryland</u>	2021	0
	2022	0
<u>Maryland</u>	2020 <u>2023</u>	0
<u>Massachusetts</u>	2021	0
	2022	0
<u>Massachusetts</u>	2020 <u>2023</u>	0
<u>Michigan</u>	2021	0
	2022	0 <u>1</u>
<u>Michigan</u>	2020 <u>2023</u>	0
<u>Minnesota</u>	2021	0
	2022	1
<u>Minnesota</u>	2020 <u>2023</u>	0
<u>Mississippi</u>	2021	0
	2022	+ <u>0</u>
<u>Mississippi</u>	2020 <u>2023</u>	0
<u>Missouri</u>	2021	0 <u>1</u>
	2022	0 <u>2</u>
<u>Missouri</u>	2020 <u>2023</u>	0
<u>Montana</u>	2021	+ <u>3</u>
	2022	2 <u>0</u>
<u>Montana</u>	2020 <u>2023</u>	0 <u>1</u>
<u>Nebraska</u>	2021	3 <u>0</u>
	2022	0
<u>Nebraska</u>	2020 <u>2023</u>	0
<u>Nevada</u>	2021	0
	2022	0
<u>Nevada</u>	2020 <u>2023</u>	0
<u>New Hampshire</u>	2021	0
	2022	0
<u>New Hampshire</u>	2020 <u>2023</u>	0

State	Year	Number of Transfers
<u>New Jersey</u>	2021	0
	2022	0
<u>New Jersey</u>	2020 2023	0
<u>New Mexico</u>	2021	0 1
	2022	0
<u>New Mexico</u>	2020 2023	0
<u>New York</u>	2021	1 0
	2022	0
<u>New York</u>	2020 2023	0 1
<u>North Carolina</u>	2021	0
	2022	0
<u>North Carolina</u>	2020 2023	2 1
<u>North Dakota</u>	2021	0
	2022	0
<u>North Dakota</u>	2020 2023	0
<u>Ohio</u>	2021	0
	2022	0 1
<u>Ohio</u>	2020 2023	0 3
<u>Oklahoma</u>	2021	0
	2022	1 0
<u>Oklahoma</u>	2020 2023	0
<u>Oregon</u>	2021	0
	2022	0
<u>Oregon</u>	2020 2023	1 0
<u>Pennsylvania</u>	2021	0
	2022	0
<u>Pennsylvania</u>	2020 2023	0
<u>Rhode Island</u>	2021	0
	2022	0
<u>Rhode Island</u>	2020 2023	0
<u>South Carolina</u>	2021	0 1
	2022	0
<u>South Carolina</u>	2020 2023	0
<u>South Dakota</u>	2021	1 0
	2022	0
<u>South Dakota</u>	2020 2023	0
<u>Tennessee</u>	2021	0 2

State	Year	Number of Transfers
	2022	0
<u>Tennessee</u>	2020 <u>2023</u>	1 <u>3</u>
<u>Texas</u>	2021	2 <u>3</u>
	2022	0
<u>Texas</u>	2020 <u>2023</u>	1 <u>0</u>
<u>Utah</u>	2021	3 <u>0</u>
	2022	0
<u>Utah</u>	2020 <u>2023</u>	0 <u>5</u>
<u>Vermont</u>	2021	0
	2022	0
<u>Vermont</u>	2020 <u>2023</u>	0
<u>Virginia</u>	2021	0
	2022	0 <u>1</u>
<u>Virginia</u>	2020 <u>2023</u>	0
<u>Washington</u>	2021	0 <u>5</u>
	2022	1 <u>0</u>
<u>Washington</u>	2020 <u>2023</u>	0
<u>West Virginia</u>	2021	5 <u>0</u>
	2022	0
<u>West Virginia</u>	2020 <u>2023</u>	0
<u>Wisconsin</u>	2021	0
	2022	0
<u>Wisconsin</u>	2020 <u>2023</u>	1
<u>Wyoming</u>	2021	0
	2022	0
<u>Wyoming</u>	2020 <u>2023</u>	0
<u>Total</u>	2021	0<u>23</u>
	2022	0<u>13</u>
Total	2020<u>2023</u>	13<u>29</u>
	2021	2<u>3</u>
	2022	1<u>3</u>

**Status of Franchised Outlets
For Years ~~2020~~/2021/2022/2023**

State	Year	Outlets at Start of Year	Outlets Opened	Terminations Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations	Outlets at End of the Year	EX
Alabama	2020	7	0	0	0	0	0	7	0
<u>Alabama</u>	2021	7	0	0	0	0	0	7	0
	2022	7	0	1	0	0	0	6	0
Alaska	2020-2023	26	0	0	0	0	0	26	0
<u>Alaska</u>	2021	2	0	0	0	0	0	2	0
	2022	2	0	0	0	0	0	2	0
Arizona	2020-2023	122	10	10	10	0	0	112	0
<u>Arizona</u>	2021	11	1	0	1	0	0	11	0
	2022	11	3	2	0	0	0	12	0
Arkansas	2020-2023	412	01	02	01	0	0	410	0
<u>Arkansas</u>	2021	4	0	1	0	0	0	3	0
	2022	3	2	0	0	0	0	5	0
California	2020-2023	215	40	21	0	0	0	234	0
<u>California</u>	2021	23	4	3	1	0	0	23	0
	2022	23	2	2	1	0	0	22	0

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations	Outlets at End of the Year	EX
Colorado	2020-2023	2922	1	23	10	0	0	2720	0
Colorado	2021	27	3	1	1	0	0	28	0
	2022	28	2	1	3	0	0	26	0
Connecticut	2020-2023	926	0	01	02	0	0	923	3
Connecticut	2021	9	0	0	0	0	0	9	3
	2022	9	1	0	0	0	0	10	3
Delaware	2020-2023	010	10	0	0	0	0	010	0
Delaware	2021	10	0	0	0	0	0	0	0
	2022	10	0	0	0	0	0	0	0
Florida	2020-2023	380	20	20	20	0	0	360	4
Florida	2021	36	3	1	0	0	0	38	4
	2022	38	4	2	1	0	0	39	4
Georgia	2020-2023	1339	3	12	10	0	0	1440	0
Georgia	2021	14	2	1	0	0	0	15	0
	2022	15	4	4	0	0	0	15	0
Hawaii	2021-2023	215	03	0	0	0	0	218	0

State	Year	Outlets at Start of Year	Outlets Opened	Terminations Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations	Outlets at End of the Year	EX
	2020 2023								
<u>Hawaii</u>	2021	2	0	0	0	0	0	2	0
	2022	2	0	0	0	0	0	2	0
Idaho	2020 2023	82	0	01	0	0	0	81	2
<u>Idaho</u>	2021	8	0	0	0	0	0	8	2
	2022	8	0	2	0	0	0	6	0
Illinois	2020 2023	106	1	10	0	0	0	107	1
<u>Illinois</u>	2021	10	1	1	0	0	0	10	1
	2022	10	0	1	0	0	0	9	1
Indiana	2020 2023	119	1	01	0	0	0	129	0
<u>Indiana</u>	2021	12	1	2	1	0	0	10	0
	2022	10	2	0	0	0	0	12	0
Iowa	2020 2023	512	0	01	0	0	0	511	0
<u>Iowa</u>	2021	5	0	0	1	0	0	4	0
	2022	4	0	1	0	0	0	3	0
Kansas	2020 2023	13	0	0	0	0	0	13	0

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations	Outlets at End of the Year	EX
<u>Kansas</u>	2021	1	1	0	0	0	0	2	0
	2022	2	0	1	0	0	0	1	0
<u>Kentucky</u>	2020-23	41	10	10	0	0	0	41	2
<u>Kentucky</u>	2021	4	1	0	1	0	0	4	2
	2022	4	1	0	0	0	0	5	2
<u>Louisiana</u>	2020-23	35	0	10	0	0	0	25	0
<u>Louisiana</u>	2021	2	2	1	0	0	0	3	0
	2022	3	1	1	0	0	0	3	0
<u>Maine</u>	2020-23	23	10	02	0	0	0	31	0
<u>Maine</u>	2021	3	0	0	0	0	0	3	0
	2022	3	0	0	0	0	0	3	0
<u>Maryland</u>	2020-23	73	10	10	0	0	0	73	0
<u>Maryland</u>	2021	7	0	0	1	0	0	6	0
	2022	6	0	0	0	0	0	6	0
<u>Massachusetts</u>	2020-23	156	0	20	1	0	0	125	0
<u>Massachusetts</u>	2021	12	0	2	0	0	0	10	0

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations	Outlets at End of the Year	EX
	2022	10	0	1	0	0	0	9	0
<u>Michigan</u>	2020 2023	189	0	1	1	0	0	167	2
<u>Michigan</u>	2021	16	2	0	0	0	0	18	2
	2022	18	0	1	0	0	0	178 17	0
<u>Minnesota</u>	2020 2023	817	0	02	01	0	0	814	1
<u>Minnesota</u>	2021	8	1	0	1	0	0	8	1
	2022	8	0	0	0	0	0	8	1
<u>Mississippi</u>	2020 2023	08	0	0	0	0	0	08	0
<u>Mississippi</u>	2021	0	0	0	0	0	0	0	0
	2022	0	0	0	0	0	0	0	0
<u>Missouri</u>	2020 2023	140	10	10	0	0	0	140	1
<u>Missouri</u>	2021	14	0	1	0	0	0	13	1
	2022	13	2	1	0	0	0	14	1
<u>Montana</u>	2020 2023	614	0	0	0	0	0	614	0
<u>Montana</u>	2021	6	0	0	0	0	0	6	0
	2022	6	0	0	0	0	0	6	0

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations	Outlets at End of the Year	EX
Nebraska	2020-23	26	0	0	0	0	0	26	0
Nebraska	2021	2	0	1	0	0	0	1	0
	2022	1	0	0	0	0	0	1	0
Nevada	2020-23	41	0	0	0	0	0	40	0
Nevada	2021	4	0	0	0	0	0	4	0
	2022	4	1	0	0	0	0	5	0
New Hampshire	2020-23	35	0	0	0	0	0	34	1
New Hampshire	2021	3	0	0	0	0	0	3	1
	2022	3	0	0	0	0	0	3	1
New Jersey	2020-23	233	10	10	1	0	0	222	7
New Jersey	2021	22	1	2	0	0	0	21	7
	2022	21	1	2	1	0	0	19	4
New Mexico	2020-23	319	0	0	0	0	0	316	2
New Mexico	2021	3	0	0	0	0	0	3	1
	2022	3	0	0	0	0	0	3	1
New York	2020-23	133	0	0	0	0	0	123	0

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations	Outlets at End of the Year	EX
<u>New York</u>	2021	12	1	0	1	0	0	12	0
	2022	12	2	3	2	0	0	9	0
<u>North Carolina</u>	2020-23	289	40	10	1	0	0	308	±
<u>North Carolina</u>	2021	30	0	1	0	0	0	29	±
	2022	29	1	0	1	0	0	29	±
<u>North Dakota</u>	2020-23	029	0	06	01	0	0	022	0
<u>North Dakota</u>	2021	0	0	0	0	0	0	0	0
	2022	0	0	0	0	0	0	0	0
<u>Ohio</u>	2020-23	200	0	0	0	0	0	200	8
<u>Ohio</u>	2021	20	0	2	0	0	0	18	8
	2022	18	0	0	0	0	0	18	8
<u>Oklahoma</u>	2020-23	218	01	0	01	0	0	218	0
<u>Oklahoma</u>	2021	2	1	0	0	0	0	3	0
	2022	3	2	0	0	0	0	5	0
<u>Oregon</u>	2020-23	95	0	0	0	0	0	95	4
<u>Oregon</u>	2022	9	1	0	0	0	0	10	4

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations	Outlets at End of the Year	EX
	1								
	2022	10	1	0	0	0	0	11	4
<u>Pennsylvania</u>	<u>2020-23</u>	<u>3211</u>	<u>30</u>	<u>1</u>	<u>20</u>	<u>0</u>	<u>0</u>	<u>3210</u>	<u>+</u>
<u>Pennsylvania</u>	2021	32	0	2	0	0	0	30	<u>+</u>
	2022	30	3	3	2	0	0	28	<u>+</u>
<u>Rhode Island</u>	<u>2020-23</u>	<u>328</u>	<u>01</u>	<u>03</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>326</u>	<u>0</u>
<u>Rhode Island</u>	2021	3	0	0	0	0	0	3	<u>0</u>
	2022	3	0	0	1	0	0	2	<u>0</u>
<u>South Carolina</u>	<u>2020-23</u>	<u>82</u>	<u>0</u>	<u>10</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>72</u>	<u>0</u>
<u>South Carolina</u>	2021	7	2	1	0	0	0	8	<u>0</u>
	2022	8	0	0	1	0	0	7	<u>0</u>
<u>South Dakota</u>	<u>2020-23</u>	<u>17</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>17</u>	<u>0</u>
<u>South Dakota</u>	2021	1	0	0	0	0	0	1	<u>0</u>
	2022	1	1	0	0	0	0	2	<u>0</u>
<u>Tennessee</u>	<u>2020-23</u>	<u>142</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>131</u>	<u>+</u>
<u>Tennessee</u>	2021	13	2	1	0	0	0	14	<u>+</u>
	2022	14	0	1	1	0	0	12	<u>+</u>

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations	Outlets at End of the Year	EX
	2020								
Texas	2023	3212	41	1	10	0	0	3412	0
<u>Texas</u>	2021	34	7	3	0	0	0	38	0
	2022	38	4	4	1	0	0	37	0
Utah	2023	737	04	03	01	0	0	737	4
<u>Utah</u>	2021	7	0	0	0	0	0	7	4
	2022	7	0	0	0	0	0	7	4
Vermont	2023	17	0	10	0	0	0	07	0
<u>Vermont</u>	2021	0	0	0	0	0	0	0	0
	2022	0	0	0	0	0	0	0	0
Virginia	2023	140	0	20	0	0	0	120	1
<u>Virginia</u>	2021	12	1	0	0	0	0	13	1
	2022	13	0	0	1	0	0	12	1
Washington	2023	2312	03	10	10	0	0	2415	6
<u>Washington</u>	2021	21	23	23	1	0	0	20	5
	2022	20	1	1	0	0	0	20	5

State	Year	Outlets at Start of Year	Outlets Opened	Terminations Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations	Outlets at End of the Year	EX
	2023 2023	20	0	1	1	0	0	18	
West Virginia	2020 2020	0	0	0	0	0	0	0	0
	2021 2021	0	0	0	0	0	0	0	0
	2022 2022	0	0	0	0	0	0	0	0
Wisconsin	2020 2020	54	0	10	0	0	0	4	0
	2021 2021	4	0	0	0	0	0	4	0
	2022 2022	4	0	0	0	0	0	4	0
Wyoming	2020 2020	0	0	0	0	0	0	0	0
	2021 2021	0	0	0	0	0	0	0	0
	2022 2022	0	0	0	0	0	0	0	0
Total	2020 2020	496	29	26	15	0	0	484	52
Total	2021 2021	484	41	30	10	0	0	485	50
	2022 2022	485	41	35	16	0	0	475	43
	2023 2023	475	20	36	14	0	0	445	

State	Year	Outlets at Start of Year	Outlets Opened	Terminations <u>Terminations</u>	Non-Renewals	Reacquired by Franchisor	Ceased Operations	Outlets at End of the Year	E X
	3								

**Status of Company-Owned Outlets
For Years ~~2020~~/2021/2022/2023**

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations	Outlets at End of the Year
All States	2020 2021	0	0	0	0	0	0	0
	2021 2022	0	0	0	0	0	0	0
	2022 2023	0	0	0	0	0	0	0

We did not operate any Company-Owned Outlets in ~~2020~~, ~~2021~~ or, 2022 or 2023.

Projected Openings as of December 31, ~~2022~~2023

STATE	FRANCHISE AGREEMENT SIGNED BUT OUTLET NOT OPEN	PROJECTED NEW FRANCHISED OUTLETS IN THE NEXT FISCAL YEAR	PROJECTED NEW COMPANY-OWNED OUTLETS IN THE CURRENT FISCAL YEAR
Alabama	0	0	0
Arizona	10	40	0
Arkansas	0	20	0
California	0	20	0
Colorado	20	30	0
Connecticut	0	10	0
Delaware	0	0	0
Florida	0	40	0
Georgia	10	40	0
Idaho	0	0	0
Illinois	0	0	0
Indiana	10	20	0
Iowa	0	0	0
Kansas	0	0	0
Kentucky	0	10	0
Louisiana	0	10	0
Maine	0	0	0
Maryland	0	0	0
Massachusetts	0	0	0
Michigan	0	0	0

STATE	FRANCHISE AGREEMENT SIGNED BUT OUTLET NOT OPEN	PROJECTED NEW FRANCHISED OUTLETS IN THE NEXT FISCAL YEAR	PROJECTED NEW COMPANY-OWNED OUTLETS IN THE CURRENT FISCAL YEAR
Minnesota	0	0	0
Missouri	10	20	0
Montana	0	0	0
Nebraska	0	0	0
Nevada	0	10	0
New Hampshire	0	0	0
New Jersey	0	10	0
New Mexico	0	0	0
New York	0	20	0
North Carolina	0	10	0
North Dakota	0	0	0
Ohio	0	0	0
Oklahoma	0	20	0
Oregon	0	10	0
Pennsylvania	10	30	0
Rhode Island	0	0	0
South Carolina	0	0	0
South Dakota Tennessee	0	0	0
Tennessee Texas	0	0	0
Texas	0	5	0
Utah	0	0	0
Virginia	0	0	0
Washington	0	10	0
West Virginia	0	0	0
Wisconsin	0	0	0
Wyoming TO	0	0	0
TOTAL	7	43	0

Exhibit A lists the names of all current franchisees and the addresses and telephone numbers of their outlets as of December 31, ~~2022~~2023.

Exhibit B lists the name, city and state, and the current business telephone number (or, if unknown, the last known home telephone number) of every franchisee who had an outlet

terminated, canceled, not renewed, or otherwise voluntarily or involuntarily ceased to do business under the Franchise Agreement during our most recently completed fiscal year or who has not communicated with us within 10 weeks of the issuance date of this Franchise Disclosure Document. If you buy this franchise, your contact information may be disclosed to other buyers when you leave the franchise system.

During the last three fiscal years, we have not signed confidentiality clauses with any current or former franchisees.

Exhibit K lists, to the extent known, the names, addresses, telephone numbers, e-mail address and Web address of each trademark-specific franchisee organization associated with the franchise system being offered which we have created, sponsored or endorsed.

Exhibit L lists the independent franchisee organizations that have asked to be included in this Franchise Disclosure Document.

ITEM 21 - FINANCIAL STATEMENTS

Exhibit E to this Franchise Disclosure Document contains the following financial statements:

- (1) Audited consolidated financial statements of FS Brands, Inc., parent of Pillar To Post Inc., for December 31, ~~2022~~2023 and December 31, ~~2021~~2022; and
- (2) Audited consolidated financial statements of FS Brands, Inc., parent of Pillar To Post Inc., for December 31, ~~2021~~2022 and December 31, ~~2020~~; and2021.
- ~~(3) Unaudited consolidated financial statements of FS Brands, Inc., parent of Pillar To Post Inc., for the period ending October 31, 2023.~~

~~**SOME OF THESE FINANCIAL STATEMENTS WERE PREPARED WITHOUT AN AUDIT. PROSPECTIVE FRANCHISEES OR SELLERS OF FRANCHISES SHOULD BE ADVISED THAT NO CERTIFIED PUBLIC ACCOUNTANT AUDITED THESE UNAUDITED FINANCIAL STATEMENTS OR EXPRESSED HIS/HER OPINION WITH REGARD TO THEIR CONTENT OR FORM.**~~

The Federal Trade Commission and certain states require that a Guarantee of Performance be given by FS Brands, Inc. Original guarantees are on file with the states identified in Exhibit H. Copies of the guarantees are attached as Exhibit F. FS Brands, Inc. absolutely and unconditionally guarantees Pillar To Post's obligations under the Franchise Agreement.

ITEM 22 - CONTRACTS

Exhibit G is a copy of the Franchise Agreement. Attached to the Franchise Agreement as Exhibits are: Exhibit G-1, a Personal Guarantee to be signed by you; Exhibit G-2, the Friendship Agreement, which addresses marketing, territory and boundary issues; Exhibit G-3, the Good Neighbor Agreement, which addresses relationships with neighboring franchisees in your non-exclusive territory; Exhibit G-4, the Conversion Addendum, which sets forth the modifications to the Franchise Agreement for a converted home inspection franchised business; Exhibit G-5, the General Release; and Exhibit G-6, the Confidentiality/Non-Competition Agreement.

Additionally, riders to the standard Franchise Agreement are added for certain registration states. See Exhibit J.

ITEM 23 - RECEIPT

You will find copies of a detachable receipt in Exhibit N at the very end of this Franchise Disclosure Document. Return the one copy of the receipt to Pillar To Post, Inc., 14502 N. Dale Mabry Highway, Suite 200, Tampa, Florida 33618.

EXHIBIT A
LIST OF FRANCHISEES

Exhibit A
List of ~~Franchises~~ Franchises

ALASKA

Mountaineer Home Inspections, LLC
 Jamie Brough
 PO Box 875641
 Wasilla, AK 99687
 (907) 521-7776
 Jul-07
Corporate Franchise

Mountaineer Home Inspections, LLC
 Jamie Brough
 4321 East Curtis Dr.
 Wasilla, AK 99654
 (907) 521-7776
 Mar-17
Corporate Franchise

ALABAMA

Alpha Home Inspections, Inc.
 James Mason
 4939 Eagle Crest Road
 Birmingham, AL 35242
 (205) 919-1913
 Sep-03
Corporate Franchise

PILLAR TO POST®
 John Greer
 730 CR 171
 Killen, AL 35645
 (256) 627-1233
 Jul-13
Corporate Franchise

PILLAR TO POST®
 Matt Homan
 395 Cary Dr
 Auburn, AL 36830
 (334) 591-5174
 Aug-17
Corporate Franchise

TYB Services, LLC
 John Humphreys
 1087 Wood Duck Way
 Alabaster, AL 35007
 (205) 821-8157
 Dec-14
Corporate Franchise

North Alabama Residential Inspections
 LLC
 Greg Johnson
 125 Bowdock Dr.
 Madison, AL 35756
 (256) 218-0074
 Oct-19
Corporate Franchise

Eastern Shore Home Services LLC
 Daniel Sloan
 110 Echo Ln
 Fairhope, AL 36532
 (251) 517-7264
 Sep-19
Corporate Franchise

ARIZONA

~~TCTURK, INC.~~ Casper Enterprises, LLC
~~Travis Turk~~ Chad Casper
~~12010 S. Mandan St.~~ 7428 N La Cholla Blvd
~~Phoenix~~ Tucson, AZ 85044 85741
~~(602520) 579-7328~~ 271-3005
 Apr-98
Corporate Franchise

~~J&T Property Inspections~~ Om Sai Shyam
 LLC
~~Johnny Daniel~~ Ronak Patel
~~36884317 W Scavenger Dr~~ Electra Ln
~~Marana~~ Glendale, AZ 85658 85310
~~(520210) 299-2181~~ 837-4250
~~Jul-03~~ Aug-22
Corporate Franchise

Quinn Premier Enterprises, Inc.
 Randy Hogenmiller
 3318 E. Hononegh Drive
 Phoenix, AZ 85050
 (602) 466-1404
 May-05
Corporate Franchise

PILLAR TO POST®
 Michael Hamilton Greg DeAvila
~~352132701 N-14th Street~~ Ogden Rd
~~Phoenix~~ Mesa, AZ 85086 85215
~~(602480) 738-6604~~ 910-4461
 Jul-15
Corporate Franchise

PILLAR TO POST® Southern Arizona Home
Inspectors LLC
~~Carl Jenkins~~ Luis Guzman
~~18433 West Southgate Ave.~~ 2301 W San
Juan Trail Unit 2
~~Goodyear~~ Tucson, AZ 85338 85713-2542
~~(602520) 859-5875~~ 955-6050
~~Jan-22~~ Aug-21
Corporate Franchise

Casper Enterprises, LLC
 Chad Casper
 7428 N La Cholla Blvd
 Tucson, AZ 85741
 (520) 271-3005
 Dec-16
Corporate Franchise

PILLAR TO POST®

PILLAR TO POST®

PILLAR TO POST®

Brandon Hoy
32836 N 43rd St
Cave Creek, AZ 85331
(480) 504-3865
Aug-17
Corporate Franchise

~~Matt Raus~~Lonnie Carter
~~43 E Winged Foot Road~~1058 N Gila Verde
~~Phoenix~~Mesa, AZ 85022
~~(602)916~~975-8763
~~805-1873~~
~~Oct-18~~Jul-23
Corporate Franchise

Lonnie Duran
10611 N Decker Dr.
Tucson, AZ 85742
(520) 213-6400
Feb-19
Corporate Franchise

PILLAR TO POST®
Greg DeAvila
2701 N Ogden Rd
Mesa, AZ 85215
(480) 910-4461
Nov-22
Corporate Franchise

~~Southern Arizona Home Inspectors LLC~~
~~Luis Guzman~~
~~2301 W San Juan Trail Unit 2~~
~~Tucson, AZ 85713-2542~~
~~(520) 955-6050~~
~~Aug-21~~
Corporate Franchise

~~Om Sai Shyam LLC~~
~~Ronak Patel~~
~~4317 W Electra Ln~~
~~Glendale, AZ 85310~~
~~(210) 837-4250~~
~~Aug-22~~
Corporate Franchise

ARKANSAS

~~B&B Property Inspections, LLC~~PILLAR TO
POST®
~~Quardrick Brumfield~~Evan Wolfe and Lelan
Wolfe
~~300 Forest Glen Cove~~1709 E Centerton
Blvd #416
~~Jacksonville~~Centerton, AR 72076
72758
~~(501)479~~295-3525
402-1615
~~Jul-18~~Mar-22
Corporate Franchise

Juniper Home Services LLC
Walter Paulson
14212 Clarborne Court,
Little Rock, AR 72211
(501) 515-2769
Jan-16
Corporate Franchise

Cornerstone Home Inspections, LLC
Kyle Franzen
1801 N 18th St.
Paragould, Arkansas 72450
(870) 450-5588
Aug-16
Corporate Franchise

PILLAR TO POST®
Keith Miller
4305 W Candlewood Pl
Rogers, AR 72758
(479) 877-9559
Feb-22
Corporate Franchise

~~PILLAR TO POST®~~
~~Evan Wolfe and Lelan Wolfe~~
~~1709 E Centerton Blvd #416~~
~~Centerton, AR 72758~~
~~(479) 402-1615~~
~~Mar-22~~
Corporate Franchise

CALIFORNIA

PILLAR TO POST®
Phil Adams
2172 Sycamore Ave
Tustin, CA 92780
(949) 285-5744
Oct-11
Corporate Franchise

PILLAR TO POST®
Troy Bostwick
632 McKinley
Redlands, CA 92373
(909) 335-2673
Oct-19
Corporate Franchise

PILLAR TO POST®
Timothy Tai
5330 Diamond Heights Blvd, Unit J20
San Francisco, CA 94131
(510) 620-0825
Jan-03
Corporate Franchise

JPL Services LLC
Joseph and Sylvie Lang
154-A W. Foothill Blvd., #290

~~PILLAR TO POST®~~Hartsch Home
Inspection Team, Inc.
~~Bob Beeston~~Ryan Hartsch
~~11091 Tabeaud Road~~818 Morning Dove
Lane

PILLAR TO POST®
Richard Gaines
5256 South Mission Road #703-453

Upland, CA 91786
(909) 989-5114
Jul-04

Corporate Franchise

Resonant Services Group Inc.
John Schroeder
4018 Beverly Glen Blvd
Sherman Oaks, CA 91423
(818) 788-1244
Feb-17

Corporate Franchise

PILLAR TO POST®
Mike Booth
9854 Cerise St.
Rancho Cucamonga, CA 91730
(909) 360-9426
May-15

Corporate Franchise

~~Velez Business Enterprise, LLC~~
~~Enterprises L.L.C.~~
~~Spencer Velez Kevin Held~~
~~281 E Colorado 535 W. El Segundo Blvd, No~~
~~2157. #400~~
~~Pasadena Los Angeles, CA 91101~~
~~(626) 205-0739~~
~~213-2555~~
Feb-19

Corporate Franchise

~~The Rivers Team~~
~~LLW Investments, LLC~~

~~Coree Rivers Lori Wims~~
~~6200 Variel Avenue Unit 621~~
~~28822 Placida~~
~~Ave~~
~~Woodlands Laguna Nigel, CA 91367~~
~~(818) 610-9606~~
~~773-0400~~
Sep-21
Jul-22

Corporate Franchise

KPH Enterprises L.L.C.
Kevin Held
535 W. El Segundo Blvd. #400
Los Angeles, CA 90031
(213) 328-2555
Jun-22

Corporate Franchise

~~Pine Grove Rocklin, CA 95665~~
~~(916) 686-4020~~
~~251-8907~~
Jun-15

Corporate Franchise

PILLAR TO POST®
Paula Camarena
5267 Warner Ave Unit 274
Huntington Beach, CA 92649
(714) 794-5295
Sep-18

Corporate Franchise

Central Valley Property Inspections, LLC
Troy Sciumbato
12337 Haven Rd
Madera, CA 93636
(559) 416-6134
Jul-17

Corporate Franchise

~~PILLAR TO POST®~~
~~Hartsoch Home~~
~~Inspection Team, Inc.~~
~~Jay and Claudia Engel Ryan Hartsoch~~
~~2480 Irvine Blvd #214~~
~~1818 Morning Dove~~
~~Lane~~
~~Tustin Rocklin, CA 92782~~
~~(949) 533-8973~~
~~251-8907~~
May-19
Oct-21

Corporate Franchise

PILLAR TO POST®

Gabriel Gomez
839 S Beacon St. 1404
San Pedro, CA 90732
(424) 308-2621
May-21

Corporate Franchise

~~LLW Investments, LLC~~
~~PILLAR TO POST®~~
~~Lori Wims Wesley Osaze~~
~~28822 Placida Ave 2230 Webster St #420~~
~~Laguna Nigel Oakland, CA 92677~~
~~(949) 773-0400~~
~~755-4945~~
Jul-22
Dec-23

Corporate Franchise

Bonsall, CA 92003
(619) 548-5398
Jul-14

Corporate Franchise

PILLAR TO POST®
Rick and Chris Ursitti
466 Foothill Blvd, Suite 145
La Canada, CA 91011
(323) 622-9403
Nov-18

Corporate Franchise

DDMD, Inc.
Dustin Diede
3515 Idlewild Ave
Napa, CA 94558
(707) 202-8332
Jul-17

Corporate Franchise

TriCounty Inspections, LLC
Colin Flynn

1640 Grand Ave
Santa Barbara, CA 93103
(805) 724-9855
Oct-20

Corporate Franchise

~~F&P Inspection LLC~~
~~PILLAR TO POST®~~
~~Joseph Faustina & Matthew Pham~~
~~Paige~~
~~Bohrer & Andrew Cumpston~~

~~1730 Manor Ln~~
~~PO Box 182~~
~~Glendora Seaside, CA 91741~~
~~(931) 267-6594~~
~~884-6160~~
Nov-21
Feb-20

Corporate Franchise

~~PILLAR TO POST®~~
~~Paige Bohrer & Andrew Cumpston~~
~~PO Box 182~~
~~Seaside, CA 93955~~
~~(831) 884-6160~~
Feb-20

Corporate Franchise

818 Morning Dove Lane
Rocklin, CA 95765
(916) 251-8907
Corporate Franchise

COLORADO

J&E Inspections LLC
Joshua Deck
7073 Cobblecreek Drive
Colorado Springs, CO 80922
(719) 633-5639
Jun-16
Corporate Franchise

Diamond Elite Home Inspections LLC
Jason Rounds
PO Box 583
Firestone, CO 80520
(303) 772-1997
Mar-98
Corporate Franchise

Bellendir Construction, LLC
Roger Bellendir
33671 Hwy. 257
Windsor, CO 80550
(970) 686-6133
Oct-99
Corporate Franchise

Detailed Home Inspections, Inc.
Scott Lunsford,
8414 Parfet Court
Arvada, CO 80005
(303) 456-6789
Apr-99
Corporate Franchise

Denver's Professional Home Inspections,
LLC
Lee Kastberg
6795 East Tennessee Ave. Suite 413
Denver, CO 80224
(303) 655-1177
Mar-11
Corporate Franchise

PILLAR TO POST®
Robert Abram
3306 Petalina Ct
Pueblo West, CO 81007
(719) 579-6627
Apr-99
Corporate Franchise

~~Front Range Home Inspections, LLC~~
PILLAR TO POST®
Daniel DeVries
Casey Mendenhall
PO Box 27004
2431 E Chadwick Dr
Fort Collins
Pueblo West, CO 80525
81007
(970) 372-8052
2248-8655
Aug-17
Jan-21
Corporate Franchise

Front Range Home Inspections, LLC
Daniel DeVries
PO Box 270042
Fort Collins, CO 80525
(970) 372-8052
May-09
Corporate Franchise

Professional Home Inspectors of
Colorado, Inc
Brett Lotspeich
5 Wood Sorrel
Littleton, Colorado 80127
(303) 997-4270
Aug-17
Corporate Franchise

Mile High Precision Home Inspection, Inc.
Steven McBride
11022 Rosalie Dr.
Northglenn, CO 80233
(303) 940-2220
May-12
Corporate Franchise

PILLAR TO POST®
Craig Cox
826 Rabbit Run Dr
Golden, CO 80401
(303) 433-0379
Dec-12
Corporate Franchise

Peak to Peak Home Inspections, LLC
Paul & Joellen Camden
457 Mockingbird Ct
Highlands Ranch, CO 80129
(720) 788-7170
Jun-17
Corporate Franchise

Safe Haven Inspections, Inc
John Fanch
11648 W 84th Lane
Arvada, CO 80005
(720) 708-5717
Aug-13
Corporate Franchise

Mesa County's Finest Home Inspection,
LLC
Michael Dunphy
75 Pinon Rd W
Ridgway, CO 81432
(970) 640-5370
May-13
Corporate Franchise

D & I Home Inspections, LLC
Doug Krueck
3734 S Mission Parkway
Aurora, CO 80013
(303) 650-0601
Dec-10
Corporate Franchise

J&E Inspections LLC
Joshua Deck
7073 Cobblecreek Drive
Colorado Springs, CO 80922
(719) 633-5639
Jul-19
Corporate Franchise

A-LL Seasons Home Inspections, LLC
Matthew Fulmer
229 N 55th Ave
Greeley, CO 80634
Oct-14(970) 443-0779
(970)-443-0779Oct-14
Corporate Franchise

PILLAR TO POST®
Thomas Wesley MinerMartin Killorin
4249 Florentine Dr.3830 Hoyt St
LongmontWheat Ridge, CO 805038003
(720) 494-8603737-0426
Oct-15
Corporate Franchise

MJM Inspection Services LLC
Mike Moran
PO Box 6172
Eagle, Colorado 81631
May-14
(970) 390-0017
Corporate Franchise

PILLAR TO POST®
Martin KillorinJoe Yaskowack
3830 Hoyt St34759 Southern Cross Loop
Wheat RidgeKiowa, CO 8003380117
May-14
(720) 737-0426402-2623
Corporate Franchise

Dependable Dwelling Inspections, LLC
Travis Cox
9356 W Utah Pl.
Lakewood, CO 80232
Jun-14
(720) 328-2822
Corporate Franchise

Steep Pitch Inspections LLC
Anthony Skirko
7851 Granada Rd
Denver, CO 80221
Oct-22May-14
(706)-992-2766
Corporate Franchise

PILLAR TO POST®
Casey Mendenhall
431 E Chadwick Dr
Pueblo West, CO 81007
NovMar-21
(719)-248-8655
Corporate Franchise

PILLAR TO POST®
Joe Yaskowack
34759 Southern Cross Loop
Kiowa, CO 80117
Mar-21Jun-14
(720)-402-2623
Corporate Franchise

PILLAR TO POST®Pantheon Strategic
Solutions Inc.
Nathan BardwellTed Xavier and Yvette Lo
6641 Cabana Cir2255 Sheridan Blvd. Suite
271
Colorado SpringsEdgewater, CO
8092380214
Jan-21(720) 996-7100
(719) 424-2592Ape-22
Corporate Franchise

Pantheon Strategic Solutions Inc.PILLAR
TO POST®
Ted Xavier and Yvette LoCasey
Mendenhall
2255 Sheridan Blvd. Suite 271431 E
Chadwick Dr
EdgewaterPueblo West, CO 8021481007
Apr-22(719) 248-8655
(720) 996-7100Nov-21
Corporate Franchise

CONNECTICUT

Fairfield Inspections, Inc.PILLAR TO POST®
David R. LeopoldMarco Miranda
10 Morehouse Lane74 N. Main Street
FairfieldBeacon Falls, CT 0685006403
(203) 831-8100490-7855
Apr-99
Corporate Franchise

PILLAR TO POST®
Tyler Pratt
205 Albert Street
Torrington, CT 06790
(860) 496-7744
Aug-19
Corporate Franchise

PILLAR TO POST®
Allen Stanczyk
125 North Street
Milford, CT 06460
(203) 640-3970
Dec-04
Corporate Franchise

PILLAR TO POST®
Andrew Howard
331 Tremont Street
Newington, CT 06111
(860) 828-3533

Home Sweet Home Inspection, LLC
Eric Lipkin
54 Hazard Ave., #260
Enfield, CT 06082
(860) 970-1515

PILLAR TO POST®
Marco Miranda
74 N. Main Street
Beacon Falls, CT 06403
(203) 490-7855

Feb-11
Corporate Franchise

PILLAR TO POST
Steven Bakowicz
79 Cottage Rd
Oakdale, CT 06370
(860) 886-3554
Jan-19

Corporate Franchise

Apr-01
Corporate Franchise

PILLAR TO POST
Keith Eves
108 Stockings Brook Rd.
Berlin, CT 06037
(860) 863-0428
Jul-14

Corporate Franchise

Dec-13
Corporate Franchise

Trusted Home Inspection, LLC
Dennis Castellano
P.O. Box 312
Derby, CT 06418
(203) 400-9071
Dec-16

Corporate Franchise

Trusted Hands Home Inspection LLC

Jonathan Long
341 E Centre St, Unit #146
Manchester, CT 06040
(860) 955-9770
Jun-22

Corporate Franchise

DISTRICT OF COLUMBIA

FLORIDA

Mike McLendon Enterprises, Inc.
Michael McLendon
2429 Flower Ave.,
Panama City, FL 32405
(850) 271-0501
Aug-98

Corporate Franchise

Linzo, Inc.
Daniel P. Warren
9221 Clove Court
Fort Myers, FL 33919
(239) 728-1458
May-99

Corporate Franchise

CMR Home Inspections, LLC
Mike Williams
2954 Ravines Rd
Middleburg, FL 32068
(904) 282-9248
Dec-02

Corporate Franchise

DLG Home Inspections Inc.
Danny Logue
4701 Berwyn Court
Palm Harbour, FL 34685
(727) 934-8339
Apr-00

Corporate Franchise

PILLAR TO POST®
Stephen Shelowitz
9623 Watercrest Isle
Parkland, FL 33076
(754) 229-8777
Jul-18

Corporate Franchise

For Pete's Sake, Inc.
Jeff Mackey
5384 Jade Circle
Orlando, FL 32812
(407) 582-9009
Aug-01

Corporate Franchise

Real Estate Equity Management Co.
Jacob Blacher
3475 N. Meridian Avenue
Miami Beach, FL 33140
(305) 672-5228
Sep-01

Corporate Franchise

Angel Calle, LLC
Angel Calle
8445 S.W. 163rd Terrace
Palmetto Bay, FL 33157
(305) 528-9521
Apr-07

Corporate Franchise

PILLAR TO POST
Alan Samuels
5785 Stone Pointe Drive
Sarasota, FL 34233
(941) 920-3977
Sep-14

Corporate Franchise

PILLAR TO POST® For Pete's Sake, Inc.

El Pibe de Oro, LLC

CMR Home Inspections, LLC

~~Mike Black~~ Jeff Mackey
950 Radford Dr 5384 Jade Circle
Deltona Orlando, FL 32738 32812
(321) 407-578-0515 582-9009

Dec-16

Corporate Franchise

Bentley Inspections LLC
Brian Bentley
16877 E Colonial Dr. Suite 175
Orlando, FL 32820
(407) 568-1899

Apr-13

Corporate Franchise

Dave Biddle, DATB, Inc.
David and Marjorie (Mimi) Biddle
181 South River Road
Stuart, FL 34996
(203) 275-5538

Feb-16

Corporate Franchise

PILLAR TO POST®
Andre Walters and Eileen Juarez
2001 Ribera Dr.
Oxnard, CA 93030
(619) 306-8327

Dec-22

Corporate Franchise

PILLAR TO POST
Janine Brown
927 Tivoli Court
Naples, FL 34104
(239) 300-4148

Feb-15

Corporate Franchise

RPK Home Inspection Inc
Ron Kimraj
3429 Harlequin Drive
St. Cloud, FL 34772
(689) 500-1996

Feb-21

Corporate Franchise

PILLAR TO POST®
Daniel Orellana

Javier Jara
14697 S. Hwy 475
Summerfield, FL 34491
(352) 804-4760

Jan-99

Corporate Franchise

B's Home Solutions, Inc.
Brendan Haggerty
10900 NW 20th Ct
Sunrise, FL 33322
(954) 749-8615

May-08

Corporate Franchise

Grasso Home Inspection, Inc.
Sam Grasso
4111 Salmon Dr
Orlando, FL 32835
(407) 512-5995

Jul-13

Corporate Franchise

E.K. I Pura Vida LLC
Eddie Dillon
P.O. Box 238359
Port Orange, FL 32123
(386) 847-0558

May-14

Corporate Franchise

PILLAR TO POST
Cliff Hughes
8563 Cypress Springs Rd
Lake Worth, FL 33467
(561) 935-1809

08-16

Corporate Franchise

PILLAR TO POST®
~~Rafiq Bashir~~ David Ricker and Kelly
McAvoy
~~PO Box 1341968~~ Paddington Terrace
~~Yulee~~ Lake Mary, FL 32041 32746
~~(904) 407-512-0505~~ 942-2026

~~Sep~~ May-22

Corporate Franchise

~~PILLAR TO POST®~~ Bentley Inspections LLC
~~Scott Anderson~~ Brian Bentley

Mike Williams
2954 Ravines Rd
Middleburg, FL 32068
(904) 282-9248

Dec-02

Corporate Franchise

PILLAR TO POST®
Brian McCormick
752 S. Edgemon Ave
Winter Springs, FL 32708
(407) 417-2874

Sep-18

Corporate Franchise

PILLAR TO POST®
George Martos
120 East Oakland Park Blvd #105
Fort Lauderdale, FL 33334
(954) 873-6048

Aug-13

Corporate Franchise

CMR Home Inspections, LLC
Mike Williams
2954 Ravines Rd
Middleburg, FL 32068
(904) 282-9248

Dec-14

Corporate Franchise

Home Inspections By J & M, LLC
Jack Zaczek
11481 Old St. Augustine Road, Suite 300
Jacksonville, FL 32208
(904) 592-7414

Apr-13

Corporate Franchise

Miami Home Inspectors, LLC
Ricardo Diaz
11231 NW 20th St Unit 140 box # 210
Miami, FL 33172
(786) 675-7596

Aug-17

Corporate Franchise

~~A&D Inspection Services~~ FourBe LLC
~~David Nicely & Anita Johnson~~ Nick

950 SW 151 Place

Miami, FL 33194
(954) 401-8189

Jun-17

Corporate Franchise

4tress Hill Corporation

Scott McGarrity

518 N. Tampa St., Suite 375

Tampa, FL 33602

(813) 685-7573

Oct-18

Corporate Franchise

~~West Florida~~Eastern Shore Home

~~Inspectors~~Services LLC

~~Angela Johnson~~Daniel Sloan

~~524 Northcreek Dr.~~110 Echo Ln

~~Pensacola, FL 32514~~Fairhope, AL 36532

~~(850251) 542-7376~~517-7264

Apr-19

Corporate Franchise

BCBN Inspections LLC

Brad Moltrup

160 Paramount Dr.

Sarasota, FL 34232

(941) 302-5541

May-21

Corporate Franchise

Decision Insights Inc.

Dan Rigoli

11090 Rockledge View Dr

Palm Beach Gardens, FL 33412

(561) 603-3377

Jun-23

Corporate Franchise

~~1201 Bay~~16877 E Colonial Dr. East
Suite

175

~~Indian Harbour Beach~~Orlando, FL

~~329373~~2820

~~(321407) 751-8711~~568-1899

Nov-16

Corporate Franchise

Mas Home Inspection Corp

Juan Ibarra

8355 W Flagler St., Suite 221

Miami, FL 33144

(305) 299-4626

Feb-19

Corporate Franchise

PILLAR TO POST®

Scott Langbein

3425 NW 19th Street

Cape Coral, FL 33993

(239) 306-3822

Aug-19

Corporate Franchise

PILLAR TO POST®

Chris BryantMerklen Li

~~3837 SE 7th St~~15214 Cherry Creek Lane

~~Ocala~~Delray Beach, FL 3447133446

~~(352561) 875-7450~~414-2227

~~Jan-20~~May-23

Corporate Franchise

Cerami

~~21603 Belvedere Lane~~13568 Blue Bay
Circle

~~Estero~~Fort Myers, FL 3392833913

(239) 770- 2690

Sep-17

Corporate Franchise

Onspect LLC

Robert Lussenden

135 Jenkins Street, Suite 105B-221

St. Augustine, FL 32086

(904) 481-7003

Jul-19

Corporate Franchise

PILLAR TO POST®

~~Austin Galloway~~Chris Bryant

~~3616 Millercrest Dr~~3837 SE 7th St

~~Jacksonville~~Ocala, FL 3227734471

~~(904352) 800-5005~~875-7450

~~May-22~~Jan-20

Corporate Franchise

PILLAR TO POST®Kandeel LLC

~~David Ricker and Kelly McAvoy~~Hassar

Qandeel

~~968 Paddington Terrace~~1224 Finland L

~~Lake Mary~~Spring Hill, FL 3274634609

~~(407352) 942-2026~~340-2225

~~May-22~~Jun-23

Corporate Franchise

GEORGIA

PILLAR TO POST®Middle Georgia Home
Inspectors, LLC

~~Brandon G. Youmans~~Matthew Bryant

~~520 Walden Rd~~110 Erin Lee Court

~~Forsyth~~Warner Robins, GA 3120431088

PILLAR TO POST®

Kareem Mincey

805 S Glynn St. Ste 127-236

Fayetteville, GA 30214

Fidelis Home Inspections Inc

Tibi Marginean

P.O. Box 49791

Athens, GA 30604

(478) 960-5041
Jan-00
Corporate Franchise

PILLAR TO POST®
David Del Giorno

458 Argonne Terrace
Canton, GA 30115
(770) 213-3582
May-15

Corporate Franchise

Magnolias & Mortar Home Solutions, LLC

Nevada Weatherspoon
500 Heathmill Ct
Milton, GA 30004
(678) 587-5087
Aug-19

Corporate Franchise

PILLAR TO POST®
James Skurski
4200 Wild Sonnet Trail NW
Peachtree Corners, GA 30092
(770) 575-7813
Nov-20

Corporate Franchise

Unitrade Assessments LLC

Matthew Brooky
653 Miller Road
Cedartown, GA 30125
(470) 864-1210
May-22

Corporate Franchise

Middle Georgia Home Inspectors, LLC

Matthew Bryant
110 Erin Lee Court
Warner Robins, GA 31088
(478) 960-5041
Jan-23

Corporate Franchise

(404) 254-7838
May-19
Corporate Franchise

~~Home Examiner~~Greaux Ventures Inc.
~~David Fields~~Andrew Greaux and Liz
Greaux

~~349 McKenzie~~11720 Amber Park Dr- Ste
160 PMB 1355
~~Stockbridge~~Alpharetta, GA 30281
30009
(678) 565-6458
Jun-13

Corporate Franchise

Lawson Inspection Services, LLC

Bob Lawson
335 Hunters Trace
Dallas, GA 30157
(470)-830-8765
Oct-21

Corporate Franchise

PILLAR TO POST®
Jason Laetsch
16142 Belford Dr
Milton, GA 30004
(678) 564-9007
Feb-20

Corporate Franchise

T&S Holdings, LLC

Scott Collins
621 Ballastone Circle
Bloomingdale, GA 31302
(912) 429-7067
Oct-22

Corporate Franchise

Adell Family Services, LLC

Jeremiah Adell
5121 Washington Rd. Ste 2
Evans, GA 30809
(706) 524-0123
Feb-23

Corporate Franchise

(706) 850-3315
Mar-13
Corporate Franchise

PILLAR TO POST
Chuck Kirby

67 Hunters Overlook Drive
Senoia, GA 30276
(678) 423-1385
Jun-16

Corporate Franchise

Ridgewood Capital, LLC
James Sitzman and Jim Sitzman

2737 Ridgemore Road
Atlanta, GA 30318
(404) 855-5338
Oct-21

Corporate Franchise

PILLAR TO POST®
Kendall Pickens
PO Box 181
Calhoun, GA 30703
(762) 204-9787
Jan-22

Corporate Franchise

ChaconRivers Home Inspection Services
LLC

Wladimir Chacon-MacHez
23 Matador Way
Newnan, GA 30263
(678) 907-3742
Jul-20

Corporate Franchise

YorkB, LLC

Benjamin York
4402 Riverchase Dr. Apt 1408
Phenix City, AL 36867
(706) 989-4445
May-23

Corporate Franchise

RLE Inc.
Richard Elliott
204-207 Beachwalk
Honolulu, HI 96830
(808) 492-1675
Sep-18
Corporate Franchise

PILLAR TO POST®
Joe Dicenzo
54019 Ahihala Place
Hauula, HI 96717
(808) 940-4044
Oct-19
Corporate Franchise

IDAHO

PILLAR TO POST®
Bill Barry
948 Old Glory Way
Chubbuck, ID 83202
(208) 478-4728
Jun-01
Corporate Franchise

PILLAR TO POST®
Bill Barry
948 Old Glory Way
Chubbuck, ID 83202
(208) 478-4728
July-15
Corporate Franchise

PILLAR TO POST®
Nick Plante
3926 South Basilica Way
Meridian, ID 83642
(208) 914-8107
Apr-13
Corporate Franchise

PILLAR TO POST®
Scott Parsons
1843 W. Colchester Dr.
Eagle, ID 83616
(208) 996-9376
Mar-15
Corporate Franchise

PILLAR TO POST®
Jon Garnsey
PO Box 5141
Twin Falls, ID 83303
(208) 934-6523
Jul-18
Corporate Franchise

PILLAR TO POST®
Amanda Wallace and Danny Pankows
13601 W McMillan Rd Suite 102-155
Boise, ID 83713
(208) 850-6467
Nov-19
Corporate Franchise

PILLAR TO POST®
Van Lefevre
4220 Lincoln Rd
Caldwell, ID 83605
(208) 504-0005
May-23
Corporate Franchise

IOWA

PILLAR TO POST®
Jeff Vry
210 Sherman St
Liscomb, IA 50148
(515) 331-0787
Mar-12
Corporate Franchise

PILLAR TO POST®
David Kelling
927 1st Street SW
Waverly, IA 50677
(319) 231-7474
05-14
Corporate Franchise

A & J Services, LLC
Andrew and Jennifer Newton
1108 Joshua Drive SE
Bondurant, IA 50035
(515) 490-5465
Mar-19
Corporate Franchise

ILLINOIS

Accurate Inspections, Inc.
Ron Irace
17202 Lakebrook Dr.

Greater Gateway Inspections LLC
Josh McDanel
2710 College Ave. Suite G

PILLAR TO POST®
Rodney Fryer & Mike Davis
3322 W Lisa Ln

Orland Park, IL 60467
(708) 870-2438
Oct-03
Corporate Franchise

PILLAR TO POST®
Humza Khan
1822 Windward Lane
Hanover Park, IL 60133
(312) 265-6666
May-14
Corporate Franchise

Pepper Rogers LLC
Matt and Autumn Rogers
122 N 1st St Suite D
DeKalb, IL 60115
(815) 517-0025
Feb-19
Corporate Franchise

Alton, IL 62002
(618) 494-8900
May-13
Corporate Franchise

Northside Home Inspection, LLC
Nate Adams
931 W. Gordon Terrace,
Chicago, Illinois 60613
(773) 999-5548
Nov-16
Corporate Franchise

~~ITO Enterprises, LLC~~
~~1060 South Clay Avenue~~
~~Jacksonville~~
PILLAR TO POST®
Matthew Manikham
4504 Linder Place
Rockford, IL 62506
(217) 779-3053
(217) 779-3053
265-867-5100
Sep-21
Corporate Franchise

Peoria, IL 61615
(309) 688-4490
May-13
Corporate Franchise

PILLAR TO POST®
Jeremiah DeBaker
677 Avenue Of The Cities, #160
East Moline, IL 61244
(309) 206-9420
Jun-18
Corporate Franchise

PILLAR TO POST®
Varnell Bronson
8610 S. Ada St.
Chicago, IL 60620
(872) 244-7218
Dec-20
Corporate Franchise

INDIANA

Douglas Stone, Inc.
Scott McIntyre
1724 S Winding Way
Edgewood, IN 46011
(317) 606-5670
Nov-18
Corporate Franchise

Ardyce, LLC
David Powell
3002 Old Tay Bridge
Jeffersonville, IN 47130
(812) 725-9221
Nov-16
Corporate Franchise

Carrothers Inspection Services, LLC
Jon Carrothers
8617 Dutch Elm Way
Brownsburg, IN 46112
(317) 550-4044
Jul-17
Corporate Franchise

PILLAR TO POST®
Jeff Wade
306 West Elm Street

Schray & Associates Inc.
Mike & Alison Schray
P.O. Box 750573
Dayton, OH 45475
(937) 291-9100
Jul-04
Corporate Franchise

PILLAR TO POST®
Tim James
10769 Broadway 128
Crown Point, IN 46307
(219) 898-4357
Feb-15
Corporate Franchise

PILLAR TO POST®
Christopher Bufkin
4499 Diamond Ridge
Greenwood, IN 46143
(317) 292-4438
Nov-16
Corporate Franchise

The Hull Team, Inc.
Richard Hull
1050 N Hartstrait Road

Carrothers Inspection Services, LLC
Jon Carrothers
8617 Dutch Elm Way
Brownsburg, IN 46112
(317) 550-4044
May-05
Corporate Franchise

~~NYK Inspections~~
~~Nick & Kenneth Young~~
~~3865 Stadium~~
~~Portage~~
Maher Enterprises, Inc.
Steve Maher
1529 West Walnut St.
Kokomo, IN 46368
(219) 765-2527
(219) 765-2527
416-9169
Sept-15
Sep-22
Corporate Franchise

TDC Enterprises LLC
Troy Castner
6404 W Taylor Rd.
Muncie, IN 47304
(765) 749-7453
Aug-17
Corporate Franchise

~~Maher Enterprises, Inc.~~
~~Steve Maher~~
~~1529 West Walnut St.~~

Haubstadt, IN 47639
(812) 664-8988
Jan-21
Corporate Franchise

Bloomington, IN 47404
(812) 320-4660
Mar-22
Corporate Franchise

Kokomo, IN 46901
(765) 416-9169
Sep-22
Corporate Franchise

KANSAS

Hancock Enterprises Inc.
Jason Hancock
3023 E. Dunham St.
Wichita, KS 67216
(316) 570-1444
Jul-18
Corporate Franchise

KENTUCKY

Schray & Associates Inc.
Mike & Alison Schray
P.O. Box 750573
Dayton, OH 45475
(937) 291-9100
Jul-04
Corporate Franchise

Ardyce, LLC
David Powell
3002 Old Tay Bridge
Jeffersonville, IN 47130
(812) 725-9221
Jun-02
Corporate Franchise

Team Starnes Home Inspectors LLC
Dave Starnes
236 Blair Dr
Clarksville, TN 37043-1765
(931) 999-3312
Sep-20
Corporate Franchise

PILLAR TO POST®
Brent Persinger
111 Meadow Lark Trail
Georgetown, KY 40324
(859) 270-9377
Sep-21
Corporate Franchise

PILLAR TO POST®
Kevontrae Brown
1546 Cobra Lane
Clarksville, TN 37042
(931) 444-3885
May-22
Corporate Franchise

LOUISIANA

Galey Enterprises, Inc. PILLAR TO POST®
Matt and Matthew Galey Chris & Dianna
Braud
38420 Brown Rd 17083 Peace Point Dr.
Prairieville Springfield, LA 70769 70462
(225) 678-4979 460-0654
Dec-18 Aug-21
Corporate Franchise

PILLAR TO POST®
Chris & Dianna Braud
17083 Peace Point Dr.
Springfield, LA 70462
(225) 460-0654
Aug-21
Corporate Franchise

CSC Home Services, LLC
Carter Hamm
1807 Captain Shreve Dr
Shreveport, LA 71105
(318) 455-5111
Mar-22
Corporate Franchise

MAINE

PILLAR TO POST®
Brandon Lussier
243 Roosevelt Trail Suite 1
Windham, ME 04062

Lacombe Enterprises LLC
Michael Lacombe
57 Gina St
Lewiston, ME 04240

PILLAR TO POST®
John Goulet
58 Christian Hill Rd
Charleston, ME 04422

(207) 749-3775
Dec-13
Corporate Franchise

(207) 240-1257
Aug-17
Corporate Franchise

(207) 356-9060
Jan-20
Corporate Franchise

MARYLAND

Sothorn Maryland Home Inspections, LLC
John and Patricia Clarke
7906 Wicker Ln
La Plata, MD 20646
(301) 888-2700
Aug-19
Corporate Franchise

Team House To Home Inspections, LLC
Joseph Brandli
505 Walker Avenue
Baltimore, MD 21212
(443) 473-0620
Jul-10
Corporate Franchise

White Rock Home Inspections, LLC
Rocky Banks
13001 Bridger Dr
Germantown, MD 20874
(301) 455-5994
Jan-05
Corporate Franchise

JJ Home Inspection, LLC
James Joshua Luko
10505 Santa Anita Terrace
Damascus, MD 20872
(301) 300-6696
May-17
Corporate Franchise

College Fund Investment LLC
PILLAR TO POST®
Pat Cosentini
Jay Rouse
3012 Dunbrin Rd. 1537 Light Street
Dundalk Baltimore, MD 21222 21230
(443) 410 462-9696 409-5524
Jul-13 Nov-20
Corporate Franchise

PILLAR TO POST®
Jay Rouse
1537 Light Street
Baltimore, MD 21230
(410) 409-5524
Nov-20
Corporate Franchise

MASSACHUSETTS

Andrade Home Inspections LLC
Robert Andrade
8 Hannahs Way,
Charlton, MA 01507
(508) 868-9098
Oct-16
Corporate Franchise

A2Z Realty Inspections, Inc.
Home Sweet Home Inspection, LLC
Todd Caisse Eric Lipkin
35 Holmes Rd 168 Pleasantview Ave.
North
Attleboro Longmeadow, MA 02760 01106
(508) 860 699-0934 970-1515
Feb-13 Sep-09
Corporate Franchise

PILLAR TO POST
Mark Russo
26 Garrison Street
Fairhaven, MA 02719
(508) 542-3947
Apr-14
Corporate Franchise

Pillar To Post
Matthew Deveaux
182 Harrington Rd
Waltham, Massachusetts 02452
(781) 960-3670
Aug-16
Corporate Franchise

PILLAR TO POST
Arthur Staffiere
38 Frost St.
Arlington, MA 02474
(781) 488-8650
May-15
Corporate Franchise

S & L Home Services, LLC
Kyle Steinbock
109 Morton St West
Springfield, MA 01089
(413) 356-5797
Oct-17
Corporate Franchise

Cape and Islands Home Inspection, LLC
Alan Carney
83 B Fairway Pointe Rd
East Falmouth, MA 02536
(508) 415-5359
Jan-17
Corporate Franchise

Home Sweet Home Inspection, LLC
Eric Lipkin
168 Pleasantview Ave.
Longmeadow, MA 01106
(860) 970-1515
Sep-09
Corporate Franchise

Built on the Rock Home Inspections, Inc.
Adaias Souza
39 Dodge Street, Suite # 183
Beverly, MA 01915
(978) 338-3211
Aug-19
Corporate Franchise

MICHIGAN

Dalfino & Associates, Inc.
 David Dalfino
 12779 Stark Road
 Livonia, MI 48150
 (734) 427-5577
 May-99
Corporate Franchise

PILLAR TO POST®
~~Joe Germilhae~~ Kyle Studebaker
 1452 Trevino ~~2460 Marshall Ave SE~~
~~Troy~~ Grand Rapids, MI 4808549507
 (248616) 817-7067970-6661
~~Dec-13~~ Mar-21
Corporate Franchise

PILLAR TO POST
 Scott Docter
 12711 Evergreen Farms NE
 Cedar Springs, MI 49319
 (616) 258-8259
 Apr-14
Corporate Franchise

ChazFig Homes, LLC
 Charles Figurski
 4930 Muriel Drive
 Warren, MI 48092
 (586) 250-8797
 Nov-17
Corporate Franchise

~~TW~~Schanz Corporation Stidham Home
Inspection Services, LLC
~~Terry Schanz~~ Eric Stidham
~~1070 Bridge Road~~ PO Box 75009
~~Allegan~~ Salem, MI 4901048175
 (269248) 355-1714843-1991
~~May~~ Aug-19
Corporate Franchise

Beem to Beam. LLC and Richard Gauthier
 Matthew Beemer and Richard Gauthier
 5380 Ethel Street
 Brighton, MI 48116
 (248) 755-3422
 Jul-03
Corporate Franchise

~~PILLAR TO POST~~ Falsetti Team Inc.
~~Paul Torkelson~~ Dominick Falsetti
~~5644 Bayberry Farms Dr.~~ 10406 Shawnee
Trail
~~Grandville~~ Gaylord, MI 4941849735
 (616989) 893-2996370-3858
~~Apr-14~~ Dec-21
Corporate Franchise

PILLAR TO POST®
 Andrew Blum
 532 Hunt Place
 Ypsilanti, MI 48198
 (734) 707-6693
 May-18
Corporate Franchise

SDMB L.L.C.
 Steven Peterson
 32001 Bondie Drive
 Rockwood, MI 48173
 (734) 767-6570
 Aug-17
Corporate Franchise

PILLAR TO POST®
 Mark Forbush
 230 East St.
 Vassar, MI 48768
 (989) 992-2090
 Jul-19
Corporate Franchise

No Doubt Home Inspection LLC
 Richard Pack
 11452 Grand Oaks Drive
 Clio, MI 48420
 (810) 394-3393
 Jan-09
Corporate Franchise

PILLAR TO POST®
 Arturo Crosby
 32738 Kathleen Dr.
 Chesterfield, MI 48047
 (586) 648-6778
 Nov-13
Corporate Franchise

PILLAR TO POST®
 Demitrious Powell
 15133 Kercheval Ave Suite 115
 Grosse Pointe Park, MI 48230
 (313) 265-7799
 Jul-18
Corporate Franchise

PILLAR TO POST®
 Sherry O'Connor
 P.O. Box 899
 Bellaire, MI 49615
 (231) 676-8090
 Dec-14
Corporate Franchise

~~Stidham Home Inspection Services, LL~~
 Eric Stidham
 PO Box 75009
 Salem, MI 48175
 (248) 843-1991
 Aug-19
Corporate Franchise

Falsetti Team Inc.
 Dominick Falsetti
 10406 Shawnee Trail
 Gaylord, MI 49735

PILLAR TO POST®
 Kyle Studebaker
 2460 Marshall Ave SE
 Grand Rapids, MI 49507

(989) 370-3858

Dec-21

Corporate Franchise

(616) 970-6661

Mar-21

Corporate Franchise

MINNESOTA

PILLAR TO POST®
Robert Allender
3515 Crestmoor Point
Woodbury, MN 55125
(651) 578-1672
Apr-98
Corporate Franchise

Airspace, LLC
Dane Smith
3543 W 44th St
Minneapolis, MN 55410
(612) 562-6140
Oct-18
Corporate Franchise

PILLAR TO POST®
Dennis Caron
PO Box 592
Bemidji, MN 56619
(218) 444-7716
Dec-98
Corporate Franchise

PILLAR TO POST®
Pamela and Craig Erickson
9891 Gilbert Ave NE
Monticello, MN 55362
(763) 332-5600
Aug-21
Corporate Franchise

Layton Home Inspection, Inc.
Mark Layton
316 Longview Terrace
Minneapolis, MN 55419
(612) 715-5235
Aug-15
Corporate Franchise

PILLAR TO POST®
Robert Allender
3515 Crestmoor Point
Woodbury, MN 55125
(651) 578-1672
Mar-05
Corporate Franchise

PILLAR TO POST®
Jim Thompson
5021 Prescott Drive
Minnetonka, MN 55345
(763) 232-3400
Jun-06
Corporate Franchise

Airspace, LLC
Dane Smith
3543 W 44th St
Minneapolis, MN 55410
(612) 562-6140
May-10
Corporate Franchise

MISSISSIPPI

MISSOURI

ECcubed LLC
Chad Borah
11424 Gravois Rd
St. Louis, MO 63126
(314) 645-7871
Jun-02
Corporate Franchise

PILLAR TO POST®
Scott Frederick
11084 Gravois Industrial Ct
St. Louis, MO 63128
(314) 571-9824
Jun-03
Corporate Franchise

PILLAR TO POST®
Nathanial Klein
9850 Tessom Ferry Rd
Saint Louis, MO 63123
(314) 571-9671
Feb-11
Corporate Franchise

PILLAR TO POST®
John Atwell
7055 Howdershell Road
Hazelwood, MI 63042
(314) 755-6365
Nov-15
Corporate Franchise

Questover Interim LLC
Kevin Vescovo II
312 Avalon Chase Dr
Fenton, MO 63026
(314) 966-7678
May-13
Corporate Franchise

PILLAR TO POST®
Scott Frederick
124 W. Jefferson Ave. #201
Kirkwood, MO 63122
(314) 571-9824
Jul-13
Corporate Franchise

PILLAR TO POST®
Caleb Estes
1582 Roth Drive
Scott City, MO 63780
(573) 419-9288
Feb-16
Corporate Franchise

PILLAR TO POST®
Bryan Ptacek
15 West 10th Street Unit 902
Kansas City, MO 64105
(816) 787-1420
Nov-17
Corporate Franchise

PILLAR TO POST®
Steven Greer
4601 North 16th Street,
Ozark, MO 65721
(417) 731-2774
Jul-16
Corporate Franchise

PILLAR TO POST®
Ron Alabaugh
404 SE Williamsburg Dr.
Lee's Summit, MO 64063
(816) 620-4403
Jun-19
Corporate Franchise

PILLAR TO POST®
Steven Weathers
306 Killarney Lane,
Smithville, Missouri 64089
(816) 686-1676
May-16
Corporate Franchise

PILLAR TO POST®
Garrett Arasmith
26958 Ancient Cedar Drive
Warsaw, MO 65355
(660) 900-3317
May-22
Corporate Franchise

PILLAR TO POST®
William Hass
14504 WHB Rd
Smithville, MO 64089
(816) 835-8884
Oct-22
Corporate Franchise

PILLAR TO POST®
Patrick Eades
26227 West 141st Court
Olathe, KS 66061
(913) 999-9932
Jun-20
Corporate Franchise

MONTANA

PILLAR TO POST®
Kelly Campeau
4504 Snowshoe Rd
Helena, MT 59602
(406) 749-2225
Jan-11
Corporate Franchise

PILLAR TO POST®
Jacob Tuka
1108 52nd St W
Billings, MT 59106
(406) 861-9235
Jun-12
Corporate Franchise

PILLAR TO POST®
Ryan (Dean) Indreland
6850 Indreland Road
Missoula, MT 59808
(406) 544-8457
Jan-15
Corporate Franchise

PILLAR TO POST®
Ian Cooke
11600 Chumrau Loop
Missoula, MT 59802
(406) 203-2823
Sep-18
Corporate Franchise

~~Fornshell LLC~~ PILLAR TO POST®
~~Ethan Fornshell~~ Jacob Tuka
~~2530 Silver Spur Trail~~ 1108 52nd St W
Billings, MT 59105 59106
(406) 697-1159 861-9235
Mar-16
Corporate Franchise

Straightline Home Inspection LLC
Scott Norred & Jake Madsen
722 Waverly Place
Whitefish, MT 59937
(406) 260-0844
Mar-16
Corporate Franchise

NEBRASKA

The Mengel Group, LLC
Trent Mengel
8630 South 98th Circle
La Vista, NE 68128
(888) 882-7411

Nov-18

Corporate Franchise

NEVADA

~~Property~~ Silver and Blue Home Inspections-
of Southern Nevada Inc., LLC
Ryan Heaton Chris Rand
1000 N. Green Valley Pkwy. Ste.
440-4394947 Chevalier Drive
Henderson Sparks, NV 8904789436
(702775) 982-8355462-4144
Sep-06 Jun-22
Corporate Franchise

Butcher Enterprises LLC
Nick Butcher
PO Box 335242
Las Vegas, NV 89033
(702) 285-5332
Jul-19
Corporate Franchise

PILLAR TO POST®
Chris Yancey
3315 Big Sky Drive
Reno, NV 89503
(775) 870-9280
Dec-18
Corporate Franchise

Desert Heat Home Inspectors, LLC
Steve Brock
9992 Peak Lookout Street
Las Vegas, Nevada 89178
(702) 263-5568
Jul-16
Corporate Franchise

Silver and Blue Home Inspections, LLC
Chris Rand
4947 Chevalier Drive
Sparks, NV 89436
(775) 462-4144
Jun-22
Corporate Franchise

NEW HAMPSHIRE

KHW Home & Building Services, LLC
Keith Wheeler
PO Box 302
Exeter, NH 03833
(603) 759-5494
May Jun-03
Corporate Franchise

KHW Home & Building Services, LLC PILLAR
TO POST®
Keith Wheeler Chris Boris
PO Box 30214 Roosevelt Dr.
Exeter Bedford, NH 0383303110
(603) 759-5494714-3781
Jun-03 Jan-17
Corporate Franchise

PILLAR TO POST®
Chris Boris
14 Roosevelt Dr.
Bedford, NH 03110
(603) 714-3781
Jan-17
Corporate Franchise

NEW JERSEY

PILLAR TO POST®
Brian Finn & Doug Sward
9 Manker Drive
Florham Park, NJ 07932
(973) 889-5306
Jan-00
Corporate Franchise

Garden State Home Inspection Service,
Inc.
Michael Almeida
600 Ridge Road
North Arlington, NJ 07031
(201) 998-9823
Oct-03
Corporate Franchise

Bergen County Home Inspection LLC
Jim Cook
824 Rose Court
River Vale, NJ 07675
(201) 689-7888
Apr-04
Corporate Franchise

Braun Home Inspection LLC

M&M Home Inspection Services, LLC

AOK Home Inspections, Inc.

Brian Eisenbraun
29 Beach Rd. Suite 202
Monmouth Beach, NJ 07750
(732) 229-6000
Jan-13
Corporate Franchise

Dave Moore
2115 Hamilton Ave, Suite 204
Hamilton, NJ 08619
(609) 890-9300
Jan-10
Corporate Franchise

Wesley Goble
327 S Main St. Suite 2B,
Barnegat, NJ 08005
(609) 607-8200
Apr-08
Corporate Franchise

PILLAR TO POST®
Socrates Muller
444 Rt 31
Lambertville, NJ 08530
(908) 268-3655
Jul-10
Corporate Franchise

~~Mesa Inspections, LLC~~ PILLAR TO POST®
~~Marc Rocca~~ Gustavo Alban
330 Perrine 201 Crestwood Avenue
Piscataway Haddonfield, NJ 08854 08033
(732) 609 878 2202 257-3587
~~Mar-98~~ Aug-20
Corporate Franchise

McDonald Enterprises, Inc.
Kevin McDonald
1095 Ocean Heights Avenue
Egg Harbor Township, NJ 08234
(609) 484-3204
Jun-98
Corporate Franchise

MJP Consulting, LLC
Michael Pillion
992 Rector Rd
Bridgewater, NJ 08807
(908) 725-1608
Jul-13
Corporate Franchise

PILLAR TO POST
Jeffrey Meyers
2 Horizon Way
Greenbrook, NJ 08812
(732) 902-1966
Apr-14
Corporate Franchise

PILLAR TO POST®
Ron Parishy
26 Hirth Drive
Groveville, NJ 08620
(609) 218-9644
Jul-08
Corporate Franchise

PILLAR TO POST®
Brian Eisenbraun
3587 Highway 9N #411
Freehold, NJ 07728
732-229-6000
Mar-00
Corporate Franchise

~~PILLAR TO POST~~ High-Tech Home
Inspection LLC
~~Robert Alexander~~ Mateo Duque
361 Lakewood Road 127 Waldo Place
New Egypt Englewood, NJ 08533 07631
(732) 551 930 0930 275-5389
~~Jul-14~~ May-22
Corporate Franchise

PILLAR TO POST
John Paris
511 Hoppe Ave.
Wyckoff, NJ 07481
(201) 465-4750
Sep-14
Corporate Franchise

Redwood Premier LLC
Scott Acquisto
55 Union Place, Suite 185
Summit, NJ 07901
(908) 517-3434
Jul-19
Corporate Franchise

PILLAR TO POST®
Gustavo Alban
201 Crestwood Avenue
Haddonfield, NJ 08033
(609) 257-3587
Aug-20
Corporate Franchise

~~High-Tech Home Inspection LLC~~
Mateo Duque
127 Waldo Place
Englewood, NJ 07631
(551) 275-5389
May-22
Corporate Franchise

Van Houten Home Inspection Team LLC
Mike Van Houten
172 Sydney Avenue
Union Beach, NJ 07735
(732) 670-8217
Corporate Franchise

NEW MEXICO

Mich-Lor, Inc.

CG Home Inspections LLC

NM Express Home Inspectors LLC

Scott Wallin
PO Box 8
Moriarty, NM 87035
(505) 466-6955
Sep-00
Corporate Franchise

~~Joseph Anderson~~ Chris Romero and Chris Youngblood
4700 Lincoln NE Suite 102
Albuquerque, NM 87109
(505) 247-2298
Aug-98
Corporate Franchise

Mike Holstun
P.O. Box 106
Roswell, NM 88202
(575) 623-9975
Jul-16
Corporate Franchise

NEW YORK

~~R.G. Home~~ DSB Inspection Services, Inc.
Robert Giuseppetti Dan Bork
~~2835 William St~~ 7620 Greenbush Rd
~~Cheektowaga~~ Akron, NY 14227 14001
(716) 807-2855
Sep-13
Corporate Franchise

The Sierra Group Home Inspections, LLC
Ron Sierra
221 Country Ridge Drive
Rye Brook, NY 10573
(914) 410-6200
Jan-15
Corporate Franchise

~~J.K. Heath, Inc~~ Comprehensive Home Inspections LLC
Kevin & Judi Heath Tyler Pratt
~~105 Sugar Maple Dr.~~ 205 Albert Street
~~Rochester, NY 14615~~ Torrington, CT
06790
(585) ~~860~~ 787-9970 496-7744
~~Nov-05~~ Sep-22
Corporate Franchise

Broad Reach Sales Group, LLC
David Willner
PO Box 70
Sugar Leaf, NY 10981
(845) 610-5366
May-17
Corporate Franchise

PILLAR TO POST®
Tom Faulhaber
516 Long Beach Rd,
St. James, NY 11780
(631) 335-2341
May-16
Corporate Franchise

J.S. Gathers, Inc.
Jacqueline Gathers
8225 5th Avenue Suite 116
Brooklyn, NY 11209
(347) 631-4509
Aug-16
Corporate Franchise

Three Twos Home Inspections, LLC
Clinton Hawkins
4592 Carlyes Ct.
Hamburg, NY 14075
(716) 608-6829
Apr-13
Corporate Franchise

Rolono Incorporated
Rich Delgado
2458 Madison Dr.
East Meadow, NY 11554
(347) 869-3177
May-22
Corporate Franchise

~~Comprehensive Home Inspections LLC~~
Tyler Pratt
205 Albert Street
Torrington, CT 06790
(860) 496-7744
Sep-22
Corporate Franchise

NORTH CAROLINA

PILLAR TO POST®
Steven P. Lewter
1865 Polenta Road
Clayton, NC 27520
(919) 625-8283
Oct-01
Corporate Franchise

PILLAR TO POST®
Guilford S. Barnhill
70 Old Stone Lane
Youngsville, NC 27596
(919) 422-1042
Apr-00
Corporate Franchise

WebSpec, Inc.
Donnie & Lauren Webster
1668 S. Lindsey Bridge Rd
Madison, NC 27025
(336) 451-2787
Mar-03
Corporate Franchise

PILLAR TO POST®
Brandon Carter
3911 Garrison Court
Monroe, NC 28110

Double Trouble Enterprises, LLC
Steve Martin
P.O. Box 107
Oak Ridge, NC 27310

Double Trouble Enterprises, LLC
Steve Martin
P.O. Box 107
Oak Ridge, NC 27310

(704) 567-8813
Oct-04
Corporate Franchise

Beal Home Inspections, Inc.
Alan Beal
3413 Victor Place
Raleigh, NC 27604
919-567-3069
Apr-08
Corporate Franchise

Harp Inspections, LLC
Gabriel Ben-Or
2702 Peachtree St.
Raleigh, NC 27608
(919) 916-5733
Aug-15
Corporate Franchise

MB Property Solutions, LLC
Matthew Bugbee
6277-600 Carolina Commons Drive #353
Indian Land, SC 29707
(803) 984-8290
Oct-11
Corporate Franchise

Homerite Professional Inspection Services,
Inc.
Paul Holt
100 Hay Street, Suite 702
Fayetteville, NC 28301
(910) 893-2590
Oct-18
Corporate Franchise

~~PILLAR TO POST®~~ Jim Curtis Enterprises, Inc.
Scott Spicuzza Jim Curtis
24442 Endy Road 1538-1 Stony Point Rd
Albemarle Shelby, NC 28001 28150
(980704) 254-7900 718-0323
Feb-20-19
Corporate Franchise

(336) 441-0257
Jan-07
Corporate Franchise

JKM Home Services LLC
James Matson
8611 Concord Mills Blvd #413
Concord, NC 28027
(704) 617-6256
Feb-12
Corporate Franchise

Lavigne Enterprises Inc.
Joe Lavigne
109 Bedford Green
Jacksonville, NC 28546
(910) 939-2442
Aug-15
Corporate Franchise

Lawson Property Enterprises L.L.C.
Michael Lawson
5410 Silver Creek Drive
Waxhaw, NC 28173
(704) 256-7284
Aug-16
Corporate Franchise

PILLAR TO POST®
Angelo Baerga
1520 Saratoga Blvd
Indian Trail, NC 28079
(704) 999-0408
May-17
Corporate Franchise

PILLAR TO POST®
Michael Bergmann
589 Black Angus Dr.
Garner, NC 27529
(919) 247-8856
Mar-19
Corporate Franchise

(336) 441-0257
Apr-16
Corporate Franchise

PILLAR TO POST®
~~Roy Henderson~~ Brian McNally
10 Elbert Burnette Road 16000 Henry
Lane
Canton Huntersville, NC 28716 28078
(828704) 246-5700 727-0619
Nov-13-19
Corporate Franchise

Wilmington Inspections, Inc.
Mike Boenitz
7102 Haven Way
Wilmington, NC 28411
(910) 821-8540
Feb-14
Corporate Franchise

PILLAR TO POST®
~~Charles Bogosian~~ Corey Wallis
700 Palmerston Lane 198 Gatsby Drive
Waxhaw Raeord, NC 28173 28376
(704910) 909-9928 479-1437
Jun-15 Feb-22
Corporate Franchise

Triple S Inspections, Inc.
Corey White
1505 Miranda Woods Lane
Fuquay-Varina, NC 27526
(984) 225-2323
Nov-18
Corporate Franchise

~~Jim Curtis~~ Double Trouble Enterprises
Inc. LLC
Jim Curtis Steve Martin
1538-1 Stony Point Rd P.O. Box 107
Shelby Oak Ridge, NC 28150 27310
(704336) 718-0323 441-0257
Feb Apr-19
Corporate Franchise

<p>Scott Edwards 207 Applecross Lane Hendersonville, NC 28791 (828) 699-8009 Dec-20 Corporate Franchise</p>	<p>Tiffany Tigh 262 Winding Creek Way Hubert, NC 28539 (910) 358-5288 Jul-19 Corporate Franchise</p>	<p>Brian McNally 16000 Henry Lane Huntersville, NC 28078 (704) 727-0619 Nov-19 Corporate Franchise</p>
<p>Norris Home Inspections <u>Payne Inspection Services, LLC</u> Bryan Norris Adam Payne 3825 Obriant Place PO Box 3761 Greensboro, NC 27410 28603 (336) 828-550-4034 405-1076 Apr-Nov-19 Corporate Franchise</p>	<p>Payne Inspection Services, LLC Adam Payne PO Box 3761 Hickory, NC 28603 (828) 405-1076 Nov-19 Corporate Franchise</p>	<p>PILLAR TO POST® Jerry Rolinson 212 Tarkenton Court Clayton, NC 27527 (919) 675-7472 Oct-19 Corporate Franchise</p>
<p>PILLAR TO POST® Corey Wallis 198 Gatsby Drive Raeford, NC 28376 (910) 479-1437 Feb-22 Corporate Franchise</p>	<p>PILLAR TO POST® Jared Martin 102 Cavendish Dr. Cary, NC 27513 (919) 630-6051 Nov-20 Corporate Franchise</p>	

NORTH DAKOTA

OHIO

<p>The Capuano Corporation Tom Capuano 8857 Cincinnati Dayton Rd #204 West Chester, OH 45231 (513) 771-6689 Oct-97 Corporate Franchise</p>	<p>Schray & Associates Inc. Mike & Alison Schray P.O. Box 750573 Dayton, OH 45475 (937) 291-9100 Jul-00 Corporate Franchise</p>	<p>JD-Safehome Inc. <u>Safe Home Promise LLC</u> Jeff Miller Paul Ferguson 746 E. Pioneer Trail 134 College St, Suite B Aurora Wadsworth, OH 44202 44281 (800) 330-664-5450 334-3374 Dec-00 Corporate Franchise</p>
<p>Safe Home Promise LLC Paul Ferguson 134 College St, Suite B Wadsworth, OH 44281 (330) 334-3374 Oct-02 Corporate Franchise</p>	<p>JD-Safehome, Inc. <u>Safe Home Promise LLC</u> Jeff Miller Paul Ferguson 746 E. Pioneer Trail 134 College St, Suite B Aurora Wadsworth, OH 44202 44281 (330) 664-5450 334-3374 Apr-03 Corporate Franchise</p>	<p>Safe Home Promise LLC Paul Ferguson 134 College St, Suite B Wadsworth, OH 44281 (330) 334-3374 Oct-00 Corporate Franchise</p>
<p>The Capuano Corporation Tom Capuano 8857 Cincinnati Dayton Rd #204</p>	<p>SB Home Inspections, LLC Sean Boyle 10400 Neiderhouse Rd</p>	<p>Safe Home Promise LLC Paul Ferguson 134 College St, Suite B</p>

West Chester, OH 45231
(513) 771-6689
Apr-99
Corporate Franchise

Perrysburg, OH 43551
(419) 665-6165
Dec-14
Corporate Franchise

Wadsworth, OH 44281
(330) 334-3374
May-04
Corporate Franchise

Skipper's Home Inspections, LLC
Skip Howell
163 Sierra Dr.
Columbus, OH 43230
(614) 269-7941
Oct-14
Corporate Franchise

Mike Rowe Inspections, LLC
Michael Rowe
7794 Saint James Dr
Mentor, OH 44060
(440) 974-0101
Dec-14
Corporate Franchise

PILLAR TO POST®
Vincent Cappelli
130 Casandra Dr
Niles, OH 44446
(330) 286-1302
Jun-15
Corporate Franchise

PILLAR TO POST®
Ryan Tabor
2580 Newton Falls Bailey Rd
Warren, OH 44481
(330) 980-7373
May-15
Corporate Franchise

PILLAR TO POST®
Layz and Angela Saroukhan
4886 W. Streetsboro
Richfeild, OH 44286
(330) 659-0059
Jun-15
Corporate Franchise

~~Top Shelf Repairs and Services-
Company~~
PILLAR TO POST®
~~Robert McDougald~~ Keith Easton
~~35756 Wyndemere Way~~ 5400 Sampson
Drive
Avon ~~Girard, OH 44011~~ 44420
(~~440~~330) ~~529-1463~~ 469-9030
Nov-18 Aug-19
Corporate Franchise

Delmaggio, LLC
Todd Delman
3087 Kellner Place
Columbus, OH 43209
(614) 266-4985
May-19
Corporate Franchise

PILLAR TO POST®
Ryan French
7833 Kate Brown Dr
Dublin, OH 43017
(614) 822-1825
Jul-18
Corporate Franchise

PILLAR TO POST®
~~Keith Easton~~ Douglas Kertes
~~5400 Sampson~~ 100 Fox Hollow Drive
-Suite 205
~~Girard~~ Mayfield Heights, OH
44420 44124
(~~330~~440) ~~469-9030~~ 587-0959
Aug-19 Jun-23
Corporate Franchise

OKLAHOMA

Sopris Home Inspection, LLC
John Stern
1301 Olde North Place
Edmond, Oklahoma 73034
(405) 546-5204
Sep-16
Corporate Franchise

Hoelscher Family LP
Charles Hoelscher
10401 Katy Line Dr
Yukon, OK 73099
(405) 658-2039
May-19
Corporate Franchise

Pearly Gates Industries (LLC)
Chris St.Peter
2404 Rambling Road
Edmond, OK 73025
(405) 960-2220
May-22
Corporate Franchise

PILLAR TO POST®
Dale Gallegly
3708 East Ridge Circle NE
Piedmont, OK 73078
(405) 883-6025
Corporate Franchise

SWOK Wilkinson Home Inspection LLC
Nick Wilkinson
P.O. Box 826
Elgin, OK 73538
(580) 917-7978
Corporate Franchise

OREGON

Onawa, Inc.
Chris Livingston
15532 SW Pacific Hwy C1B #408
Tigard, Oregon 97224
(503) 682-3053
Jan-98
Corporate Franchise

B-6 Corp
Andrew Mills
PO Box 174
Junction City, OR 97448
(541) 998-4559
Jul-98
Corporate Franchise

PILLAR TO POST
Andrew Mills
PO Box 174
Junction City, OR 97448
(541) 998-4559
Jan-00
Corporate Franchise

C&A2 LLC
Casey Livingston
520 East Washington
Carlton, OR 97111
(503) 537-0415
Jul-03
Corporate Franchise

R&B Enterprises LLC
Derek Renz and Marie Baker
1118 NE Lancaster Dr #316
Salem, OR 97301
(503) 856-8775
Jul-18
Corporate Franchise

PILLAR TO POST®
Eric Barouxis
4207 SE Woodstock Blvd, #205
Portland, OR 97206-6267
(971) 777-1279
Sep-13
Corporate Franchise

PILLAR TO POST®
Michael Denney
3557 Peck Ave. SE
Salem, OR 97302
(541) 250-6367
May-15
Corporate Franchise

Bend United LLC
Brian Claus
740 NE 3rd St. Ste 3 #313
Bend, OR 97701
(541) 797-3480
Jul-19
Corporate Franchise

Bain/Cisna LLC
Jared Bain and Amanda Bain
1595 11th Street
Baker City, OR 97814
(541) 966-8500
Feb-02
Corporate Franchise

~~Normac Investments LLC~~ PILLAR TO POST®
~~Norman McBee~~ Ron Rogers and Justin
Rogers
~~37 SE Hogan Rd~~ 13131 Hwy 39
~~Gresham~~ Klamath Falls, OR 97603
~~(503) 688-8722~~ 363-8288
~~Sep-21~~ May-22
Corporate Franchise

PILLAR TO POST®
Ron Rogers and Justin Rogers
13131 Hwy 39
Klamath Falls, OR 97603
(541) 363-8288
May-22
Corporate Franchise

PENNSYLVANIA

G&T Adventures, Inc
Greg DuPey
81 Big Oak Rd. Suite 116
Morrisville, PA 19067
(215) 343-7766
Aug-00
Corporate Franchise

PILLAR TO POST®
Erik Gertsen
915 Samantha Circle
Chester Springs, PA 19425
(610) 241-2417
Feb-01
Corporate Franchise

Don Cessna Home Inspection, Inc.
Donald R. Cessna
407 W. Sample Street
Ebensburg, PA 15931-1503
(814) 471-6961
Oct-99
Corporate Franchise

G&T Adventures, Inc
Greg Dupey
81 Big Oak Rd. Suite 116
Morrisville, PA 19067
(215) 343-7766
May-12

G&T Adventures, Inc
Greg Dupey
81 Big Oak Rd. Suite 116
Morrisville, PA 19067
(215) 343-7766
Jul-02

PILLAR TO POST®
Fred Hohman
26 Windhill Dr.
Greensburg, PA. 15601
(724) 331-6165
Oct-05

Corporate Franchise

PILLAR TO POST®
Scott Rawlings
P.O. Box 21128
Philadelphia, PA 19154
(215) 624-3990
Feb-05

Corporate Franchise

Newman's Home, LLC
Greg Newman
4364 Vista Dr
Nazareth, PA 18064
(610) 365-2154
Aug-12

Corporate Franchise

KJ Home Inspections, LLC
Kara & Jim Shields
1212 Harrow Hill Court
Moon, PA 15108
(412) 716-4662
Jul-12

Corporate Franchise

PILLAR TO POST
Michael McBride
310 Midland Avenue
Wayne, PA 19087
(484) 581-7110
Apr-14

Corporate Franchise

PILLAR TO POST
Jonathan Santiago
100 S Juniper Street #3rd Floor
Philadelphia, PA 19109
(215) 515-4120
Jun-15

Corporate Franchise

PILLAR TO POST®
William Dunn
3111 S. 19th St.
Philadelphia, PA 19145
(215) 779-4014
Jan-19

Corporate Franchise

PILLAR TO POST®
Robert Pecca
7492 Mount Eaton Rd.
Saylorsburg, PA 18353
(610) 588-6479
Mar-01

Corporate Franchise

TMT Inspections, LLC
Tim Quinn
236 Avenue F
Pittsburgh, PA 15221
(412) 400-1092
Sep-10

Corporate Franchise

PILLAR TO POST
Thomas Stangroom
224 Prisani St., Box 120
Bovard, PA 15619
(724) 672-6972
Apr-14

Corporate Franchise

Quality Environment, LLC
Aaron Cunningham
117 Piper Lane
West Chester, PA 19382
(610) 322-6130
Aug-14

Corporate Franchise

JCEG LLC
Matt Robertie
PO Box 367
Montgomeryville, PA 19336
(267) 374-4934
Jun-17

Corporate Franchise

PILLAR TO POST®
Andy Fritchey
8 Terry Court
Downingtown, PA 19335
(610) 836-2206
Jul-20

Corporate Franchise

~~Walter Magno~~ PILLAR TO POST®
~~185 Pleasant View Dr~~ Matthew Ruggieri
~~Kittanning~~ ~~Crafton, PA 16201~~ ~~15205~~
~~(724412) 919-8096~~ ~~923-5290~~
~~Apr-13~~ ~~Jul-22~~

Corporate Franchise

PGN Enterprises, LLC
Greg Petruska
269 State Rd
Valencia, PA 16059
(724) 409-2019
Mar-11

Corporate Franchise

PILLAR TO POST
James Zamiska
523 Burnside Rd
McDonald, PA 15057
(724) 513-0832
Apr-14

Corporate Franchise

M S Watson, LLC
Michael Watson
129 Colonial Village Dr.
Crucible, PA 15325
(412) 712-7192
Apr-15

Corporate Franchise

PILLAR TO POST
Ken Gross
600 West Germantown Pike, Suite
400-208
Plymouth Meeting, PA 19462
(267) 332-4601
Feb-16

Corporate Franchise

~~Heart Pine Home Services, LLC~~ PILLAR
~~TO POST®~~
~~Bradley Convis~~ Eric Rubin
~~136 Stewart Ave~~ ~~1654 State Route 16~~
~~Pittsburg~~ ~~Hop Bottom, PA 15227~~ ~~1882~~
~~(412570) 848-6113~~ ~~438-1010~~
~~Jun-20~~ ~~Apr-23~~

Corporate Franchise

~~Cowan Services, LLC~~ ~~FSD Inspection L.L.C.~~
~~Dave Cowan~~ ~~Takayuki (Ted) Tamura~~
~~1735 Old Plains Rd~~ ~~4025 Fieldcrest Drive~~
~~Pennsburg~~ ~~Bridgeville, PA 18073~~ ~~15017~~
~~(267) 201-923-8078~~ ~~689-2264~~
~~May-20~~ ~~Jan-22~~

Corporate Franchise

Corporate Franchise

PILLAR TO POST®
Mathew Rodriguez
19 Silver Meadow Drive
Scott Township, PA 18411
(570) 362-2284
Nov-22

Corporate Franchise

Corporate Franchise

~~PILLAR TO POST®~~
~~Matthew Ruggieri~~
~~15 Mildred St.~~
~~Crafton, PA 15205~~
~~(412) 923-5290~~
~~Jul-22~~

~~Corporate Franchise~~

~~FSD Inspection L.L.C.~~
~~Takayuki (Ted) Tamura~~
~~4025 Fieldcrest Drive~~
~~Bridgeville, PA 15017~~
~~(201) 689-2264~~
~~Jan-22~~
~~Corporate Franchise~~

RHODE ISLAND

PILLAR TO POST®
Nelson DeMelo
1800 Mendon Rd. Suite E-523
Cumberland, RI 02864
(401) 390-2260
Oct-13
Corporate Franchise

PILLAR TO POST®
Peter Hackett
42 Antony Ave
Bristol, RI 02809
(401) 354-2853
Dec-16
Corporate Franchise

SOUTH CAROLINA

Leslie Home Inspections, LLC
Sam Leslie
1150 Hungryneck Boulevard, Suite C-327
Mount Pleasant, SC 29464
(843) 881-4740
Oct-05
Corporate Franchise

C & A Inspections, LLC
Chris James
119 Stoney Crossing
Bluffton, SC 29910
(843) 540-7279
Dec-16
Corporate Franchise

PILLAR TO POST®
Victor Henderson
5362 Curtisston Ct
North Charleston, SC 29418
(843) 367-2524
Mar-15
Corporate Franchise

PILLAR TO POST®
Victor Henderson
5362 Curtisston Ct
North Charleston, SC 29418
(843) 367-2524
Mar-19
Corporate Franchise

PILLAR TO POST®
Kimberly Dehondt-Zumstein
1754 Woodruff Rd; Suite 162
Greenville, SC 29607
(864) 235-5777
Oct-19
Corporate Franchise

PILLAR TO POST®
Anthony Fauci
2015 Royal Blue Court
Myrtle Beach, SC 29579
(843) 446-7363
Mar-21
Corporate Franchise

PILLAR TO POST®
Matt Wilson
2607 Woodruff Road, Suite E-353
Simpsonville, SC 29681

(864) 663-2988
Jun-21
Corporate Franchise

SOUTH DAKOTA

PILLAR TO POST®
Mark Reiff
47159 85th Street
Sioux Falls, SD 57108
(605) 212-8263
Aug-04
Corporate Franchise

~~Black Hills Home Inspection LLC~~
~~Andrew Webster~~
~~7795 Steamboat Road~~
~~Sommerset, SD 57769~~
~~(605) 431-4928~~
~~Jan-22~~
~~**Corporate Franchise**~~

TENNESSEE

KW Fast Inc.
Kenneth Fast
PO Box 164
Harrison, TN 37341
(423) 326-2008
Jan-98
Corporate Franchise

KW Fast Inc.
Kenneth Fast
PO Box 164
Harrison, TN 37341
(423) 326-2008
Aug-98
Corporate Franchise

PILLAR TO POST®
Peter Waraska
123 Chestnut Hill Road
Oak Ridge, TN 37830
(865) 694-6332
Sep-99
Corporate Franchise

S.E. Professional Home Inspection, LLC
Bart Hamilton
100 Amherst Way NW
Cleveland, TN 37312
(423) 331-8224
Aug-13
Corporate Franchise

~~PILLAR TO POST® Matt Dumbovich Home~~
~~Inspections LLC~~
~~Mark Dailey Matt Dumbovich~~
~~Hillview Farms 6137 Beals Ln~~
~~Lebanon Nashville, TN 37087 37218~~
~~(615) 839-4663 636-4981~~
~~Oct-14~~
~~**Corporate Franchise**~~

~~Touma, D.A., Team Starnes Home~~
~~Inspectors LLC~~
~~Dave Touma Starnes~~
~~1128 Litton Ave. #121236 Blair Dr~~
~~Nashville Clarksville, TN~~
~~3721637043-1765~~
~~(615) 931-772-3643 999-3312~~
~~Jan-16~~
~~**Corporate Franchise**~~

Matt Dumbovich Home Inspections LLC
Matt Dumbovich
6137 Beals Ln
Nashville, TN 37218
(615) 636-4981
Mar-17
Corporate Franchise

PILLAR TO POST®
Chris Cook
125 Chestnut Ridge Drive
Jonesborough, TN 37659
(423) 343-7678
Apr-99
Corporate Franchise

~~Touma, D.A., Team Starnes Home~~
~~Inspectors LLC~~
~~Dave Touma Starnes~~
~~1128 Litton Ave. #121236 Blair Dr~~
~~Nashville Clarksville, TN~~
~~3721637043-1765~~
~~(615) 931-772-3643 999-3312~~
~~Mar-19~~
~~**Corporate Franchise**~~

Cruz Enterprises, LLC
Joseph Cruz
7450 Chapman Hwy #175
Knoxville, TN 37920
(865) 985-1007
Apr-19

PILLAR TO POST®
Byron Matthews
5550 Heather View Drive
Memphis, TN 38125
(901) 275-4897
Jun-19

PILLAR TO POST®
Julian Lindsey
2010 Gracious Dr
Franklin, TN 37064
(615) 905-5946
Jan-21

Corporate Franchise**Corporate Franchise****Corporate Franchise****TEXAS**

JT Lavender Ent., Inc.
Jonathan Tarpey
13611 Kluge Corner Ln
Cypress, TX 77429
(713) 725-6342
Dec-99

Corporate Franchise

Hunter Makes, Inc.
Chris Hunter
2621 Woodson Circle
Bedford, TX 76021
(940) 243-0366
Feb-02

Corporate Franchise

K.E. Inspections, LP
Keith Evans
3939 Bella Vista Lp.
Harker Heights, TX 76548
(254) 634-3482
Sep-05

Corporate Franchise

RES Blue Sky Investments, Inc.
Richard Schmidt
P. O. Box 11677
Spring, TX 77391-1677
(281) 787-1050
Aug-06

Corporate Franchise

Carpenter Home Inspections, LLC
Tim Carpenter and Jessica Perez
650 Westcross St. #71
Houston, TX 77018
(713) 253-0697
Jul-12

Corporate Franchise

PILLAR TO POST

Lamar Wheeler
3714 Indian Hills
Selma, TX 78154
(210) 775-8482
Oct-14

Corporate Franchise

PILLAR TO POST
Dale Hall
26948 Carriage Manor
Kingwood, TX 77339
(832) 412-8495
Feb-14

Corporate Franchise

PILLAR TO POST
Todd Goodwin
6606 FM Rd. 1488 Suite 148 - 327
Magnolia, TX 77354
(281) 628-4418
Mar-14

Corporate Franchise

PILLAR TO POST
Dan Romero
2107 Plantation Dr.
Richmond, TX 77406
(832) 612-4349
Apr-14

Corporate Franchise

PILLAR TO POST®
Tommy Amonette
3407 Dry Creek
Pasadena, TX 77505
(713) 560-7417
Dec-16

Corporate Franchise

Island Inspections, Inc.
Danny Marlow
6484 Sea Isle
Galveston, TX 77554
(409) 443-5694
Feb-16

Corporate Franchise

PILLAR TO POST
Michael Mullins
112 Sunrise Dr.
Boerne, TX 78006
(830) 537-4309
Mar-15

Corporate Franchise

Yup Services, LLC
Jason Dent
4312 Olenick St
Austin, TX 78723
(512) 508-9676
Oct-16

Corporate Franchise

Phillips Home Inspection Services LLC
Eric Phillips
PO Box 4481
Bryan, TX 77805
(979) 446-2389
Jun-15

Corporate Franchise

PILLAR TO POST
Kevin Akins
PO Box 5924
Katy, TX 77449
(281) 222-2599
Jun-16

Corporate Franchisee

KA Pinewood Management, LLC
Ken Duggan
18208 Preston Road #D-9 279
Dallas, TX 75252
(214) 399-5862
Aug-15

PILLAR TO POST®
Robert Meyer
5044 Lido Lane
Houston, TX 77092
(713) 960-2804
Sep-17

PILLAR TO POST®
Jennifer Bell
2500 Yale Street Suite B2
Houston, TX 77008
(713) 542-9601
Jun-18

Corporate Franchise

PILLAR TO POST®
~~Marc Kusinski~~Stephen Edwards
~~233 Hickory Ct~~15013 High Point Rd
~~Union Valley~~Terrell, TX 7547475160
~~(972) 469-635~~0151632-1001
~~Jul-18~~Apr-23

Corporate Franchise

Proper40 Inc.
Andrew Burrow
12408 Snowdrop Dr
Austin, TX 78739
(512) 698-0933
Mar-19

Corporate Franchise

PILLAR TO POST®
Bryan Baca
3003 Six Gun Trail
Austin, TX 78748
(512) 508-2854
Nov-21

Corporate Franchise

Five D Shetter, L.L.C.
Danny Shetter
19100 Redwood Springs Road
Amarillo, TX 79119
(806) 567-8283
Jan-22

Corporate Franchise

Durham Team Home Inspections LLC
Jesse Durham
6950 Chase Ridge Trail, Apt. 1110
Fort Worth, TX 76137
(682) 308-8981
Aug-20

Corporate Franchise

PILLAR TO POST®
Mike Kajs
1613 Boxwood Lane
Wylie, TX 75098
(972) 469-3703
Nov-20

Corporate Franchise

Corporate Franchise

MD Home Inspections, LLC
Scott Cunningham
1902 Rock Creek Dr
Grand Prairie, TX 75050
(214) 998-4782
Feb-18

Corporate Franchise

NTL Companies, LLC
Larry Presby
PO Box 793259
Dallas, TX 75379
(214) 715-7434
Mar-19

Corporate Franchise

PILLAR TO POST®
Carlos Figueroa
1721 Camas Dr
Austin, TX 78728
(512) 999-5575
Jul-21

Corporate Franchise

PILLAR TO POST®
David Veatch
1115 Killarney Ave
Friendswood, TX 77546
(832) 785-7519
Jul-22

Corporate Franchise

~~Feeyay Services LLC~~PILLAR TO POST®
~~Jose Fiallos~~Gordon Jones
~~9950 Cowboy Ln~~5815 Lost Creek
San Antonio, TX ~~78254~~78247
(210) ~~355-7273~~817-1212
~~Feb-22~~Sep-23

Corporate Franchise

Ezspection LLC
Mohamed Patel
3210 Kempwood Drive
Sugar Land, TX 77479
(346) 874-7368
Oct-21

Corporate Franchise

Corporate Franchise

Phillips Home Inspection Services LLC
Eric Phillips
PO Box 4481
Bryan, TX 77805
(979) 446-2389
Aug-18

Corporate Franchise

PILLAR TO POST®
~~Antwain Gooding~~Leonard Jefferson
~~12130 Alamo Ranch Parkway Apt-~~
~~2734~~18310 Moycroft Ct
San Antonio~~Richmond, TX 78253~~7740
~~(726) 281-205~~9059633-8600
~~Oct-21~~Nov-23

Corporate Franchise

PILLAR TO POST®
Cesar Mendoza
11445 Lindenwood Avenue
El Paso, TX 79936
(915) 203-2550
Aug-21

Corporate Franchise

The Micallef Team L.L.C.
Jason Micallef
3626 Cypresswood Dr
Spring, TX 77388
(346) 606-3235
Nov-21

Corporate Franchise

PILLAR TO POST®
Matt Tuohy
6286 Brentway Road
Frisco, TX 75034
(214) 500-8431
Sep-20

Corporate Franchise

PILLAR TO POST®
Shane Mollohan
7106 Sun Valley Dr
Temple, TX 76502
(254) 541-2325
Oct-20

Corporate Franchise

PILLAR TO POST®
 Angela Furr Stephen Tucker
 10015 Farm to Market 7514781 White Oak
 Rd
 Quinlan Orange, TX 7547477706
 (469270) 632-4254498-5858
 Apr-22 Jul-23
Corporate Franchise

UTAH

PILLAR TO POST®
 Jared Fenn
 51 W. Center St., #215
 Orem, UT 84057
 (801) 318-9909
 Nov-03
Corporate Franchise

Inspector Homes, LTHI LLC
 Fred Casey Larsen
 1086 W. South Jordan Parkway #1025295
 S Commerce Dr Ste G80
 South Jordan Murray, UT 8409584107
 (801) 875-8000
 Sep-02
Corporate Franchise

Inspector Homes, LTHI LLC
 Fred Casey Larsen
 1086 W. South Jordan Parkway
 #1025295 S Commerce Dr Ste G80
 South Jordan Murray, UT 8409584107
 (801) 875-8000
 Apr-14
Corporate Franchise

Inspector Homes, LTHI LLC
 Fred Casey Larsen
 1086 W. South Jordan Parkway #1025295 S
 Commerce Dr Ste G80
 South Jordan Murray, UT 8409584107
 (801) 875-8000
 Jun-14
Corporate Franchise

Mountainspect LLC
 Doug Farmer
 104 East 600 South Ste. #515
 Heber City, UT 84032
 (435) 315-7728
 Apr-15
Corporate Franchise

PILLAR TO POST®
 Aaron Bell
 927 S 4375 W
 Cedar City, UT 84720
 (435) 867-6400
 Aug-15
Corporate Franchise

Willow Creek Enterprises, LTHI LLC
 Darin Lowe Casey Larsen
 7915 5295 S. 925 W Commerce Dr Ste G80
 Willard Murray, UT 8434084107
 (435801) 239-8752875-8000
 Jul-18
Corporate Franchise

VERMONT

VIRGINIA

Inspection Consultants, LLC
 John & Cathi Lynch
 156 Strawberry Plains Rd, Suite C2
 Williamsburg, VA 23188
 (757) 564-4454
 Jul-98
Corporate Franchise

Commonwealth Home Inspections, LLC
 Eric Boll
 792 Grant Street
 Herndon, VA 20170
 (703) 657-3207
 Nov-14
Corporate Franchise

HomeSpec of Fairfax, Inc.
 Patrick Fouse
 2030 N. Woodrow St. Apt. B
 Arlington, VA 22207
 (703) 352-1333
 Oct-00
Corporate Franchise

PILLAR TO POST®
Charles Branch
5910 Waters Edge Road
Midlothian, VA 23112
(804) 320-0504
May-13
Corporate Franchise

Newlife Property Consultants LLC
Mark Scaparo
2540 Pineacre Ct.
Powhatan, VA 23139
(804) 372-6186
Jul-13
Corporate Franchise

MHT Enterprises LLC
Matt Lloyd
5501 Merchants View Square #701
Haymarket, VA 20169
(703) 520-1440
Jan-15
Corporate Franchise

MS Home Inspections LLC
Michael and Suzanne Cordle
104 Fancy Ct
Stephens City, VA 22655
(540) 336-4491
Jun-19
Corporate Franchise

The JNL Group, LLC
Joseph Lowery
7305 Hancock Village Dr. Ste 244
Chesterfield, VA 23832
(804) 690-1321
Sep-21
Corporate Franchise

Home Check-Up, LLC
John Langan
4515 Belford St SW
Roanoke, VA 24018
(540) 392-7678
Dec-03
Corporate Franchise

MHT Enterprises LLC
Matt Lloyd
5501 Merchants View Square #701
Haymarket, VA 20169
(703) 520-1440
May-19
Corporate Franchise

Bluestar Solutions, Inc
Imran Qillawala
143 Spencer Terrace
Leesburg, VA 20175
(703) 665-1193
Jul-17
Corporate Franchise

PILLAR TO POST®
Michael Gamba
4170 Taughtline Loop
Chesapeake, VA 23321
(757) 549-0236
Mar-16
Corporate Franchise

PILLAR TO POST®
Tim Burke
11580 Southington Lane
Herndon, VA 20170
(703) 901-8732
Aug-23
Corporate Franchise

PILLAR TO POST®
Al Hudson
PO Box 548
Bracey, VA 23919
(304) 483-0990
Dec-23
Corporate Franchise

PILLAR TO POST®
Doug Steinmetz
823 Royal Grove Ct
Chesapeake, VA 23320
(757) 550-4555
May-23
Corporate Franchise

WASHINGTON

Audun LLC
Warren Tryon
7644 NE Hazel Dell Ave
Vancouver, WA 98665
(360) 546-2190
Dec-98
Corporate Franchise

Winward Puget Sound Inc.
Devin Lehmann
8849 39th Ave SW
Seattle, WA 98136
(206) 933-1151
Feb-99
Corporate Franchise

P2P Inspections, LLC
Keith Robertson
215 E. Scots Glen Ct.
Colbert, WA 99005
(509) 720-7813
Oct-14
Corporate Franchise

J&S Investments, LLC
Jeffrey and Sabrina Schroeder
1521 N. Argonne Rd Suite C#265
Spokane Valley, WA 99212
(509) 443-6983
Oct-00

~~RWH2~~Good Neighbor Home Inspection,
LLC
David McPheeOscar Jarquin
10002 Aurora Avenue #36/22077646Sucia
Place NW
SeattleBremerton, WA 98133-934898311
(206)360) 522-5141919-6667
Jun-03Apr-21

PILLAR TO POST®
Paul North
Suite 107 PMB 101, 3377 Bethel Rd S
Port Orchard, WA 98366
(360) 536-2296
Feb-99

Corporate Franchise

B&T LLC
Brendan Marchant
1001 Cooper Pt Rd SW, # 140-326
Olympia, WA. 98502
(360)753-5025

Jun-08

Corporate Franchise

S. J. & E. Investments LLC
Matt Purcell
PO Box 782
Burlington, WA 98233
(360) 392-8731

Jun 19

Corporate Franchise

PILLAR TO POST®
Mitch Ashbeck
27903 147th Pl SE
Kent, WA 98042
(425) 836-5435

May-15

Corporate Franchise

~~Cedarsearch, Inc.~~ PILLAR TO POST®
~~Chris Boyce~~ Henry Counter
~~12639 94th Ave NE~~ 6 F St SW
~~Kirkland~~ Ephrata, WA ~~98034~~ 98823
~~(425) 509-591-192~~ 450-2060

~~May-19~~ Sep-22

Corporate Franchise

PILLAR TO POST®
Henry Counter
6 F St SW
Ephrata, WA 98823
(509) 450-2060

Sep-22

Corporate Franchise

Corporate Franchise

Simmons Home Inspection, LLC
Erick Simmons
321 West 50th Avenue
Kennewick, WA 99337
(509) 554-2714

May-05

Corporate Franchise

AJ Assessment L.L.C.
Alex Christensen
12-5446 California Ave SW
Seattle, WA 98136
(206) 321-4232

Jul-17

Corporate Franchise

PILLAR TO POST®
Michael Hamilton
2533 N Baker Ave.
East Wenatchee, WA 98802
(509) 393-2525

Apr-16

Corporate Franchise

A3 Inspections LLC
Anthony Michaelis
15315 NE 74th Way
Redmond, WA 98052
(206) 638-8465

May-21

Corporate Franchise

Good Neighbor Home Inspection, LLC
Oscar Jarquin
7646 Sucia Place NW
Bremerton, WA 98311
(360) 919-6667

Apr-21

Corporate Franchise

Corporate Franchise

Integrity Inspections Northwest LLC
David Becker
1820 Valleyview Dr.
Clarkston WA 99403
(509) 850-7531

Jan-14

Corporate Franchise

S. J. & E. Investments LLC
Matt Purcell
PO Box 782
Burlington, WA 98233
(360) 279-2922

Jun 19

Corporate Franchise

AJ Assessment L.L.C.
Alex Christensen
12-5446 California Ave SW
Seattle, WA 98136
(206) 321-4232

Jul-17

Corporate Franchise

Smith Home Inspections LLC
Cory Smith
427281 Hwy 20
Newport, WA 99156
(509) 671-6591

Nov-21

Corporate Franchise

WEST VIRGINIA

WISCONSIN

J. Rocco & Associates, Inc.
John Rocco

~~Carmichael Holdings~~ Wild Daisy Home
Inspections, LLC
~~Michael Bebaull~~ Luke Dalchow

TRI Mark Inspections, LLC
Mark Michaels

3645 S Brentwood Rd.
New Berlin, WI 53151
(414) 423-6921
Dec-97

Corporate Franchise

PILLAR TO POST
Andrew Morrison
851 Nedvidek St.
Cumberland, WI 54829
(715) 791-4119
Oct-16

Corporate Franchise

~~924 Coyote~~925 Waxon Lane
Hudson, WI 54016
(715) 381-5925
Sep-13

Corporate Franchise

4245 Manitou Way
Madison, WI 53711
(608) 345-1433
Apr-00

Corporate Franchise

WYOMING

EXHIBIT B

**LIST OF FRANCHISEES WHO LEFT THE SYSTEM
DURING FISCAL YEAR ~~2022~~2023**

EXHIBIT B

LIST OF FRANCHISEES WHO LEFT THE SYSTEM

List of Franchisees Who Left the System During Fiscal Year 2022 DURING FISCAL YEAR
2022

ALASKA

ALABAMA

1.-
2. PILLAR TO POST®
3. Douglas Clark
4. 136 County Rd 697
5. Flat Rock, AL 35966
6. (256) 632-3503
7. Apr-19
8. **Terminated**
9.-

ARIZONA

~~Motherwell 2000-
Incorporated~~ PILLAR TO POST®
~~Woody Livingston~~ Matt Raus
~~3740 Angela Dr.~~ 43 E Winged
Foot Road
~~Glendale~~ Phoenix, AZ
~~85308~~ 85022
~~(602) 866-7678~~ 975-8763
~~Jul-98~~ Oct-18
Terminated

~~Potter United L.L.C.~~ Southern
Arizona Home Inspectors LLC
~~Kevin Potter~~ Luis Guzman
~~6633 East Greenway Parkway~~
~~Apt. 21402~~ 301 W San Juan Trail
Unit 2
~~Scottsdale~~ Tucson, AZ
~~85254~~ 85713-2542
~~(480) 520-576-2478~~ 955-6050
~~Sep-20~~ Jul-03
Terminated

TCTURK, INC.
Travis Turk
12010 S. Mandan St.
Phoenix, AZ 85044
(602) 579-7328
Apr-98
Transferred

ARKANSAS

CALIFORNIA

PILLAR TO POST®
~~Bruce MacDermott~~ Michael
Hamilton
~~2801 Ashby Ave~~ 35213 N. 14th
Street
~~Berkeley, CA 94705~~ Phoenix,
AZ 85086
~~(510) 602-705-1022~~ 738-6604
~~Jul-12~~ 15
Terminated **Transferred**

~~Randj, Ltd.~~ J&T Property
Inspections LLC
~~Rick & Judy Davenport~~ Johnny
Daniel
~~23862 Copenhagen St.~~ 3688 W
Scavenger Dr
~~Mission Viejo, CA~~
~~92691~~ Marana, AZ 85658
~~(949) 520-239-6099~~ 299-2181
~~May-17~~ Jul-03
Terminated **Transferred**

PILLAR TO POST®
~~Jonathan Roque~~ Carl Jenkins
~~7523 White Oak~~ 18433 West
Southgate Ave.
~~Reseda, CA 91335~~ Goodyear,
AZ 85338
~~(747) 602-276-8959~~ 859-5875
~~May-19~~ Jan-22
Terminated

~~COLORADO~~ ARKANSAS

Dorr to Dorr HomeB&B
Property Inspections, LLC
Lenord & Rebecca
DorrQuardrick Brumfield
300 Forest Glen Cove
Jacksonville, AR 72076
(501) 295-3525
Jul-18
Terminated

Ultimate Home Inspection-
Team, Inc
Matt Martini

Front Range Home-
Inspections LLC
Daniel Devries

CALIFORNIA

611 Veinte Dr.The Rivers
Team LLC
Delta, CO 81416Coree Rivers
6200 Variel Avenue Unit 621
Woodlands, CA 91367
(970818) 615-7009610-9606
Mar-17Sep-21
Terminated

6140 S Gun Club Rd, Unit K6-
#404F&P Inspection LLC
Aurora, CO 80016Joseph
Faustina & Matthew Pham
1730 Manor Ln
Glendora, CA 91741
(303931) 317-4335267-6594
May-17Nov-21
Terminated

PO-Box 270042PILLAR TO
POST®
Fort Collins, CO 80527Jay and
Claudia Engel
2480 Irvine Blvd #214
Tustin, CA 92782
(970949) 372-8052533-8973
Aug-17May-19
Terminated

Detailed Home Inspections,-
Inc.Velez Business Enterprise,
LLC
Scott LunsfordSpencer Velez
8414 Parfet Court281 E
Colorado Blvd, No 2157
Aurora, CO 80005Pasadena,
CA 91101
(303626) 456-6789205-0739
Sep-12Feb-19
Terminated
Transferred

Dunrite Home Inspections-
LLCPILLAR TO POST®
David KniptashBob Beeston
701 Riverbend-Dr,11091
Tabeaud Road
Fort Collins, CO 80524Pine
Grove, CA 95665
(970916) 443-0779686-4020
Oct-14Jun-15
Transferred

~~CONNECTICUT~~ COLORADO

~~DISTRICT OF COLUMBIA~~

-

-

~~FLORIDA~~

-

-

ACO Property Inspections,-
LLCPILLAR TO POST®
Victor GarciaThomas Wesley
Miner
15830 116th Terrace N4249
Florentine Dr.
Jupiter, FL 33478Longmont,
CO 80503

Wilsonway Inc.PILLAR TO
POST®
Ken WilsonNathan Bardwell
14697 S Hwy 4756641 Cabana
Cir
Summerfield, FL-
34491Colorado Springs, CO

PILLAR TO POST®Steep Pitch
Inspections LLC
Jim MulvehillAnthony Skirko
250 Palm Coast Parkway NE,
Suite 607, #1087851 Granada
Rd
Palm Coast, FL 32137Denver,
CO 80221

~~(561) 720~~ ~~935-1809494-8603~~
~~Aug-16~~ ~~Oct-15~~
Transferred

~~SK Williamson~~ ~~Mesa County's~~
~~Finest Home Inspection, LLC~~
~~Stephen Williamson~~ ~~Michael~~
~~Dunphy~~
~~6151 Lake Osprey Dr, Suite-~~
~~30075 Pinon Rd W~~
~~Sarasota, FL 34240~~ ~~Ridgway,~~
~~CO 81432~~
~~(941) 970~~ ~~716-0261~~ ~~640-5370~~
~~Sep-12~~ ~~May-13~~
Terminated

~~80923~~
~~(352) 804-4760~~ ~~Jan-21~~
~~Feb-99~~ ~~(719) 424-2592~~
Transferred

PILLAR TO POST®
~~J D Mies~~ ~~Martin Killorin~~
~~805 Garden Club Drive~~ ~~3830~~
~~Hoyt St~~
~~Panama City, FL 32401~~ ~~Wheat~~
~~Ridge, CO 80033~~
~~(850) 720~~ ~~387-6868~~ ~~737-0426~~
~~Nov-21~~ ~~May-14~~
Terminated

~~(386) 225-7065~~ ~~Oct-22~~
~~Jun-20~~ ~~(706) 992-2766~~
Terminated

GEORGIA **CONNECTICUT**

~~Fairfield Inspections, Inc.~~
~~David Leopold~~
~~100 Seaview Avenue Unit 2K~~
~~Norwalk, CT 06855~~
~~(203) 831-8100~~
~~Apr-99~~
Transferred

DISTRICT OF COLUMBIA

FLORIDA

~~PILLAR TO POST®~~ ~~West Florida~~
~~Home Inspectors LLC~~
~~Elizabeth Nieves~~ ~~Angela~~
~~Johnson~~
~~111 Palmetto Road~~ ~~524~~
~~Northcreek Dr.~~
~~Guyton, GA 31312~~ ~~Pensacola,~~
~~FL 32514~~
~~(912) 850~~ ~~659-7466~~ ~~542-7376~~
~~Jan-18~~ ~~Apr-19~~
~~Terminated~~ ~~Transferred~~

~~PILLAR TO POST®~~
~~Ronnie L Hobbs~~ ~~Rafiq Bashir~~
~~2137 Marshalls Lane~~ ~~PO Box~~
~~1341~~
~~Atlanta, GA 30316~~ ~~Yulee, FL~~
~~32041~~
~~(404) 904~~ ~~998-7588~~ ~~512-0505~~
~~Nov-18~~ ~~Sep-22~~

~~PILLAR TO POST®~~ ~~A&D~~
~~Inspection Services LLC~~
~~Miles Steele~~ ~~David Nicely &~~
~~Anita Johnson~~
~~356 Island Cove Dr.~~ ~~21603~~
~~Belvedere Lane~~
~~Newnan, GA 30263~~ ~~Estero, FL~~
~~33928~~
~~(678) 239~~ ~~423-1385~~ ~~770-2690~~
~~Jun-16~~ ~~Sep-17~~
Transferred

~~PILLAR TO POST®~~
~~Teddy Rollins~~ ~~Mike Black~~
~~699 Finley St~~ ~~950 Radford Dr~~
~~Suwanee, GA 30024~~ ~~Deltona, FL~~
~~32738~~
~~(404) 321~~ ~~429-3017~~ ~~578-0515~~
~~Mar-22~~ ~~Dec-16~~

~~PILLAR TO POST®~~
~~Jonathan High and Ambra~~
~~High~~ ~~Austin Galloway~~
~~12140 Boxwood Circle~~ ~~3616~~
~~Millcrest Dr~~
~~Johns Creek, GA-~~
~~30005~~ ~~Jacksonville, FL 32277~~
~~(678) 904~~ ~~634-7846~~ ~~800-5005~~
~~Sep-21~~ ~~May-22~~
Terminated

~~PILLAR TO POST®~~
~~Scott Anderson~~
~~1201 Bay Dr. East~~
~~Indian Harbour Beach, FL~~
~~32937~~
~~(321) 751-8711~~
~~Nov-16~~

Terminated

~~Terminated~~ Transferred

Transferred

~~HAWAII~~ GEORGIA

~~IDAHO~~

PILLAR TO POST® Home
Examiner Inc.
Daniel R. James David Fields
1242 West 81 South 349
McKenzie Dr.
Idaho Falls, ID
83402 Stockbridge, GA 30281
(208) 678 521-8127 565-6458
Jun-01-13
Terminated

PILLAR TO POST®
Kristin Short Brandon G.
Youmans
16402 Orchard Ave 520 Walden
Rd
Caldwell, ID 83607 Forsyth, GA
31204
(208) 478 740-7146 960-5041
Jan-14-00
~~Terminated~~ Transferred

PILLAR TO POST®
Kristin Short
16402 Orchard Ave
Caldwell, ID 83607
(208) 740-7146
Jan-14
Terminated

~~IOWA~~ HAWAII

PILLAR TO POST®
Scott Neff
Joe Dicenzo

110 Dooley Ct. SW
Altoona, IA 50009
(515) 314-8226
Aug-18
Terminated

~~ILLINOIS~~ 54019 Ahinalu Place
Hauula, HI 96717
PILLAR TO POST® (808) 940-4044
Donald Thorne Oct-19
1015 River Oaks Drive **Terminated**
Naperville, IL 60565

~~(630) 219-3477~~ IDAHO

Mar-13

Terminated IOWA

~~INDIANA~~ ILLINOIS

LALITO Enterprises, LLC
Matt Lettesito
6081 W. First Watch Way 1060 South
Clay Avenue
McCordsville, IN 46055 Jacksonville, IL
62650
(317) 217 663-3186 305-3265
May-05 Sep-21
~~Transferred~~ Terminated

~~KANSAS~~

INDIANA

Hageman Home Inspections Plus LLC
John Hageman NYK Inspections, Inc.
9221 S. Broadway Ave. Nick & Kenneth
Young
Haysville, KS 67060 3865 Stadium St
(316) 665-9394 Portage, IN 46368
Dec-21 (219) 252-7522

Sept-15

Terminated

~~KENTUCKY~~ KANSAS

KENTUCKY

PILLAR TO POST®
John O'Nan
PO Box 464
Crestwood, KY 40014
(502) 228-9880
Jun-02
Transferred

LOUISIANA

Claren and Son CSC Home Services, LLC
Claren Jones Carter Hamm
651 Esplanade Street 1807 Captain
Shreve Dr
Lake Charles Shreveport, LA 70607 71105
(337) 318-564-677 2455-5111
Apr-17 Mar-22

Terminated

Galey Enterprises, Inc.
Matt and Matthew Galey
38420 Brown Rd
Prairieville, LA 70769
(225) 678-4979
Dec-18

Terminated

MAINE

MARYLAND

College Fund Investment LLC
Pat Cosentini
3012 Dunbrin Rd.
Dundalk, MD 21222
(443) 462-9696
Jun-13

~~MASSACHUSETTS~~ Terminated

MASSACHUSETTS

PILLAR TO POST®
Tom Durant A2Z Realty Inspections, Inc.

Built on the Rock Home Inspections Inc.

~~151 Old Westminster Road~~
~~Hubbardston, MA 01452~~
~~335 Holmes Rd~~
~~North Attleboro, MA 02760~~
~~(978) 277-3424~~
~~699-0934~~
~~Sep-17~~
~~Feb-13~~
Terminated

Adaias Souza
39 Dodge Street, Suite # 183
Beverly, MA 01915
(978) 338-3211
Aug-19
Terminated

MICHIGAN

~~Chung Enterprises, L.L.C.~~
~~PILLAR TO POST~~
~~Yung Chung~~
~~Paul Torkelson~~
~~318 John R. Rd. #333~~
~~5644 Bayberry Farms~~
~~Dr.~~
~~Troy~~
~~Grandville, MI 48042~~
~~49418~~
~~(248) 616-615~~
~~9290893-2996~~
~~Jul-02~~
~~Apr-14~~
Terminated

~~Randall Patterson, LLC~~
~~TWSchanz~~
~~Corporation~~
~~Randall Patterson~~
~~Terry Schanz~~
~~41626 Chattman Drive~~
~~1070 Bridge Road~~
~~Nov~~
~~Allegan, MI 48375~~
~~49010~~
~~(248) 269-755~~
~~3422355-1714~~
~~Jul-03~~
~~May-19~~
Transferred
Terminated

PILLAR TO POST®
Joe Germilhac
1452 Trevino
Troy, MI 48085
(248) 817-7067
Dec-13
Terminated

MINNESOTA

MISSISSIPPI

=

=

MISSOURI

=

=

MONTANA

=

=

~~Solid Rock Home Inspections,~~
~~Fornshell LLC~~
~~Donald Hannay~~
~~Ethan Fornshell~~
~~3530 S Vine St~~
~~2530 Silver Spur Trail~~
~~Cambridge, MN 55008~~
~~Billings, MT 59105~~
~~(763) 406-453~~
~~3863697-1159~~
~~Oct-18~~
~~Mar-16~~
Transferred

MISSISSIPPI

The Mengel Group, LLC
~~MISSOURI~~
Trent Mengel
8630 South 98th Circle

~~Falcon Voyage LLC~~
~~Randy Maynard~~
~~2 Hogan Circle Apt 204~~
~~La Vista, NE 68128~~
~~Eureka, MO 63025~~
~~(888) 882-7411~~
~~(314) 309-4159~~
~~Nov-18~~
~~Nov-16~~
Terminated

Choose the Right, Inc.
Sauna Barker and Justin Barker
958 Kendall Road
Peculiar, MO 64078
(816) 620-4403
Jun-19
Transferred

PILLAR TO POST®
Patrick Dickinson
1 First Missouri Center Suite 216
St. Louis, MO 63141
(636) 928-0760
Jun-03
Transferred

NEVADA

MONTANA

Property Inspections of Southern Nevada

Inc.
~~NEBRASKA~~ Ryan Heaton
1000 N. Green Valley Pkwy. Ste. 440-439
~~NEVADA~~ Henderson, NV 89047
(702) 982-8355

Sep-06
Terminated

NEW HAMPSHIRE

KHW Home & Building Services, LLC
Keith Wheeler
PO Box 302
Exeter, NH 03833
(603) 759-5494
May-03
Terminated

NEW JERSEY

Inspector Gabi, Van Houten Home
Inspection Team LLC
Gabi Whalen Mike Van Houten
606 South Route 9172 Sydney Avenue
Cape May Court House Union Beach, NJ
0821007735
(609732) 628-1090670-8217
Nov-97Jan-21
Terminated

PILLAR TO POST®
David Turner Robert Alexander
415 Maxwell Drive 361 Lakewood Road
Stewartsville New Egypt, NJ 0888608533
(908732) 777-8837930-0930
Aug-17Jul-14
TransferredTerminated

JKBMesa Inspections, LLC
John Heller Marc Rocca
446 W Route 70330 Perrine Avenue
Marlton Piscataway, NJ 08053 08854
(856732) 261-9670878-2202
Jan-03Mar-98
Terminated

NEW MEXICO

NEW YORK

Mark Wates J.K. Heath, Inc.
Mark Wates Kevin & Judi Heath
13 Carnegie Ave 105 Sugar Maple Dr.
Cold Spring Harbor Rochester, NY 11724
14615
(631585) 271-2500787-9970
Jul-17Nov-05
Terminated

New Genesis Advisors R.G. Home
Inspection Services, Inc.
Elton Andrews Robert Giuseppetti
1154 E 57th 2835 William St
Brooklyn Cheektowaga, NY 1123414227
(347716) 907-9846807-2855
Sep-18-13
Transferred

Breaux Professional Inspections LLC
Charles Breaux
57 E Margin Rd
Ridge, NY 11961
(631) 603-4573
Apr-21

NORTH CAROLINA

Norris Home Inspections, LLC
Bryan Norris
3825 Obriant Place
Greensboro, NC 27410

PILLAR TO POST
Charles Bogosian
700 Palmerston Lane
Waxhaw, NC 28173

Morgan Tigh Home Inspectors, LLC
Tiffany Tigh
262 Winding Creek Way
Hubert, NC 28539

<u>(336) 550-4034</u> <u>Apr-19</u> Terminated <u>Transferred</u>	<u>(704) 909-9928</u> <u>Jun-15</u> Terminated	<u>(910) 358-5288</u> <u>Jul-19</u> Terminated
<u>PILLAR TO POST®</u> <u>Kyle Parker</u> <u>Jerry Rolison</u> <u>1511 Route 22, Suite 284</u> <u>212 Tarkenton</u> <u>Court</u> <u>Brewster, NY 10509</u> <u>Clayton, NC 27527</u> <u>(914)919) 522-4074</u> <u>675-7472</u> <u>May</u> <u>Oct-19</u> Terminated	<u>Islands Best Inspections Inc.</u> <u>PILLAR TO</u> <u>POST®</u> <u>Jared Judson</u> <u>Martin</u> <u>PO Box #91</u> <u>102 Cavendish Dr.</u> <u>Bellmore, NY 11710</u> <u>Cary, NC 27513</u> <u>(516)919) 546-9500</u> <u>630-6051</u> <u>Nov-17</u> <u>20</u> Terminated	<u>PILLAR TO POST®</u> <u>Roy Henderson</u> <u>10 Elbert Burnette Road</u> <u>Canton, NC 28716</u> <u>(828) 246-5700</u> <u>Nov-13</u> Terminated

NORTH CAROLINA

<u>PILLAR TO POST®</u> <u>Kevin Chadderton</u> <u>Scott Spicuzza</u> <u>10700 Waxhaw Manor Drive</u> <u>24442 Endy</u> <u>Road</u> <u>Waxhaw</u> <u>Albemarle, NC 28173</u> <u>28001</u> <u>(704)980) 254-9049</u> <u>254-7900</u> <u>Nov-17</u> <u>Feb-20</u> Terminated	<u>PILLAR TO POST®</u> <u>Scott Edwards</u> <u>207 Applecross Lane</u> <u>Hendersonville, NC 28791</u> <u>(828) 699-8009</u> <u>Dec-20</u> Terminated
---	--

NORTH DAKOTA

OHIO

<u>D.A. Hardy Home Inspections, LLC</u> <u>JD</u> <u>Safehome Inc.</u> <u>David Hardy</u> <u>Jeff Miller</u> <u>1004 Sheveler Ct.</u> <u>746 E. Pioneer Trail</u> <u>North Lima</u> <u>Aurora, OH 44452</u> <u>44202</u> <u>(330)800) 286-1302</u> <u>664-5450</u> <u>Jun-15</u> <u>Dec-00</u> Transferred	<u>JD Safehome, Inc.</u> <u>Jeff Miller</u> <u>746 E. Pioneer Trail</u> <u>Aurora, OH 44202</u> <u>(330) 664-5450</u> <u>Apr-03</u> Transferred	<u>Top Shelf Repairs and Services</u> <u>Company</u> <u>Robert McDougald</u> <u>35756 Wyndemere Way</u> <u>Avon, OH 44011</u> <u>(440) 529-1463</u> <u>Nov-18</u> Terminated
--	--	--

OKLAHOMA

OREGON

<u>Normac Investments LLC</u> <u>Norman McBee</u> <u>37 SE Hogan Rd</u> <u>Gresham, OR 97080</u> <u>(503) 688-8722</u> <u>Sep-21</u> Terminated
--

PENNSYLVANIA

~~PILLAR TO POST®~~
~~Kevin Lewis~~~~Walter Magno~~
~~19 Ciotti Lane~~~~185 Pleasant View Dr~~
~~Canonsburg~~~~Kittanning, PA 15317~~ ~~16201~~
~~(724) 746-8819~~~~919-8096~~
~~Mar-17~~~~Apr-13~~
~~Terminated~~

~~KMR~~~~Heart Pine Home~~
~~Inspections~~~~Services, LLC~~
~~Kyle Rupp~~~~Bradley Convis~~
~~1689 Crown~~~~136 Stewart Ave Suite 6B~~
~~Lancaster~~~~Pittsburg, PA 17601~~~~15227~~
~~(717) 412-5371~~~~307-848-6113~~
~~Sep-12~~~~Jun-20~~
~~Terminated~~

~~New-ERA~~~~Cowan Services, LLC~~
~~Ed Robbins~~~~Dave Cowan~~
~~13 Charter Oak Court~~~~1735 Old Plains~~
~~Rd~~
~~Doylestown~~~~Pennsburg, PA~~
~~18901~~~~18073~~
~~(215) 267-5344~~~~445-923-8078~~
~~Nov-12~~~~May-20~~
~~Terminated~~

~~PILLAR TO POST® RHODE ISLAND~~

~~Andrew Wolfe~~
~~35 Virginia Ave.~~~~SOUTH CAROLINA~~
~~Shrewsbury, PA 17361~~
~~(717) 472-6168~~~~SOUTH DAKOTA~~
~~Aug-15~~
~~Terminated~~

~~Nyveldt Enterprises LLC~~
~~Andrew Nyveldt~~
~~27 Mount Carmel St~~
~~Roseto, PA 18013~~
~~(570) 213-7850~~
~~Sep-12~~
~~Terminated~~

~~RHODE ISLAND~~

~~Cordero Inspections,~~~~Black Hills Home~~
~~Inspection LLC~~
~~Rafael Cordero~~~~Andrew Webster~~
~~24 Corliss St #401~~~~867795 Steamboat Road~~
~~Providence, RI 02904~~~~Sommerset, SD 57769~~
~~(401) 605-9191~~~~603-431-4928~~
~~Dec-17~~~~Jan-22~~
~~Terminated~~

~~SOUTH CAROLINA TENNESSEE~~

~~Porch Light Home Inspections,~~~~Touma, D.A.,~~
~~LLC~~
~~Don Goldbach~~~~Dave Touma~~
~~242 Morninglow Drive~~~~1128 Litton Ave.~~
~~#121~~
~~Winnsboro, SC 29180~~~~Nashville, TN 37216~~
~~(803) 615-8071~~~~615-772-3643~~
~~Feb-17~~~~Mar-19~~
~~Terminated~~~~Transferred~~

~~Touma, D.A., LLC~~
~~Dave Touma~~
~~1128 Litton Ave. #121~~
~~Nashville, TN 37216~~
~~(615) 772-3643~~
~~Jan-16~~
~~Transferred~~

~~PILLAR TO POST®~~
~~Mark Dailey~~
~~Hillview Farms~~
~~Lebanon, TN 37087~~
~~(615) 839-4663~~
~~Oct-14~~
~~Transferred~~

~~SOUTH DAKOTA~~

~~TENNESSEE~~

PILLAR TO POST®
~~Logan Roberts~~Randolph Scott
~~1447 Coleman Rd~~4054 Arrowleaf Ln
~~Franklin~~Antioch, TN 3706437013
~~(256410) 599-5094~~294-8511
~~Jun-21~~Feb-23
Terminated

Choice Home Inspections LLC
Shawn Robinson
105 Saturday Drive
Lascassas, TN 37085
(615) 987-8033
Jul-97
Terminated

TEXAS

PILLAR TO POST®
Matt BeaversAngela Furr
4628 Golden Yarrow Dr10015 Farm to
Market 751
Fort WorthQuinlan, TX 7624475474
~~(817469) 637-8977~~632-4254
~~Mar-19~~Apr-22
Terminated

PILLAR TO POST®Feeyayos Services LLC
Adafi HaqJose Fiallos
16103 Crooked Arrow Dr9950 Cowboy
Ln
SugarlandSan Antonio, TX 7749878254
~~(832210) 230-3153~~355-7273
~~Feb-17~~Feb-22
Terminated

HH3 Consulting LLCPILLAR TO POST®
Jesse LongoriaAntwain Gooding
7316 Ondantra Bend12130 Alamo
Ranch Parkway Apt 2731
AustinSan Antonio, TX 7874478253
~~(512726) 207-0941~~205-9059
~~Jun~~Oct-21
Terminated

PILLAR TO POST®
Michael ButlerMarc Kusinski
18 Mariner Village Drive233 Hickory Ct
SeabrookUnion Valley, TX 7758675474
~~(281972) 339-7488~~635-0151
~~Aug~~Jul-18
Terminated

Totalspect LLC
Blaine Hollier
205 Rose St.
Bridge City, TX 77611
(409) 363-9506
Oct-14
Terminated

UTAH

~~VERMONT~~Willow Creek Enterprises, LLC
Darin Lowe
7915 S. 925 W
~~VIRGINIA~~Willard, UT 84340
~~(435) 239-8752~~
~~PILLAR TO POST®~~Jul-18

Inspector Homes, LLC
Fred Larsen
1086 W. South Jordan Parkway #102
South Jordan, UT 84095
~~(801) 875-8000~~
~~PILLAR TO POST®~~Sep-02

Inspector Homes, LLC
Fred Larsen
1086 W. South Jordan Parkway #102
South Jordan, UT 84095
~~(801) 875-8000~~
~~Jul-18~~

Transferred
Mike Ward-Dahl
PO Box 5466Inspector Homes, LLC
Springfield, VA 22150Fred Larsen
1086 W. South Jordan Parkway #102
South Jordan, UT 84095
~~(703801) 352-1333~~3875-8000
~~Oct-00~~Apr-14
Transferred

Transferred
Kevin Dougherty
7203 Belton CourtInspector Homes, LLC
McLean, VA 22101Fred Larsen
1086 W. South Jordan Parkway #102
South Jordan, UT 84095
~~(703801) 291-0344~~875-8000
~~Dec-12~~Jun-14
TerminatedTransferred

WASHINGTONVERMONT

VIRGINIA

=

=

WASHINGTON

PILLAR TO POST®

Keith HolsingerRWH2 LLC
3488 Medaniel StreetDavid McPhee
DuPont, WA 9832710002 Aurora Avenue
#36/2207
(253) 779-8983Seattle, WA 98133-9348
Feb-99(206) 522-5141

Jun-03

Terminated

Cedarsearch, Inc.
Chris Boyce
12639 94th Ave NE
Kirkland, WA 98034
(425) 591-1924

May-19

Terminated

WEST VIRGINIA

WISCONSIN

Carmichael Holdings, LLC
Michael Bebault
924 Coyote Lane
Hudson, WI 54016
(715) 381-5925

Sep-13

Transferred

WYOMING

EXHIBIT C

OPERATIONS MANUAL - TABLE OF CONTENTS

Table of Contents

Introduction to the Pillar To Post Operations Manual 3
What We Sell..... 5
Set up and launch for new businesses..... 5
Marketing..... 6
Booking the Inspection 7
The Inspection Process 8
iPad Equipment Requirements..... 8
Franchisee Development and Ongoing Training 9
Administration 9
Franchise Health Insurance Programs 11
Hiring and Multi-Inspector Franchises..... 11
Legal 11
Insurance..... 12
Selling Your Business..... 12
Contact Information..... 13

EXHIBIT D

MINIMUM REQUIRED COMPUTER EQUIPMENT

Inspection Tablet Computer

Prescribed inspection tablet computer will be confirmed at time franchise agreement is signed and ordered from designated supplier for delivery to you at the Initial Training Program.

Office Computer

The minimum requirements for the office computer are:

Component	Requirement
Computer and processor	Windows PC: Intel i5 or i7 processor, dual core minimum (i7 recommended) Apple: Apple Silicon M1 OR Intel Core i5/i7 (M1 Recommended)
Memory	8 GB or higher
Hard disk	256GB solid state or higher
Display	VGA or compatible
Operating system	Windows 10 or MacOS/X (latest version)
Software	Office 2019 OR Microsoft M365 Subscription Adobe Acrobat Reader DC Antivirus (Cylance, Carbon Black recommended)
Internet connection	Broadband Internet Access, minimum 10 Mbps download

EXHIBIT E
FINANCIAL STATEMENTS

EXHIBIT F

GUARANTEES OF PERFORMANCE

EXHIBIT G
FRANCHISE AGREEMENT

FRANCHISE AGREEMENT FOR PILLAR TO POST, INC.

THIS AGREEMENT is made and entered into on _____, 20__ (the “Effective Date”), by and between PILLAR TO POST, INC., a Delaware corporation, with its principal place of business at 14502 N. Dale Mabry Highway, Suite 200, Tampa, Florida 33618 (“Franchisor”), and _____ (“Franchisee”) with reference to the following facts:

A. As the result of the expenditure of time, skill, effort, and money, Franchisor has developed a distinctive system relating to the establishment and operation of a Pillar To Post home inspection franchise offering residential inspection services for single family and various multi-family residences utilizing specially developed methods and procedures (the “Pillar To Post System”);

B. The Pillar To Post System consists of distinctive methods and procedures for managing, operating, and marketing the business and for inspection of a home’s plumbing, heating, air conditioning and electrical systems, interior walls, ceilings, floors, roof, exterior walls, and structure;

C. The Pillar To Post System includes, without limitation, distinctive products and services; initial and ongoing training; an operations manual that includes uniform standards, specifications, and procedures for operation of the business; standards, specifications and procedures for advertising and promoting the business; and a technology platform to create and deliver inspection reports onsite and electronically; all of which may be changed, improved, and further developed from time to time;

D. The Pillar To Post System is identified by the service mark “Pillar To Post Home Inspectors®” and such other trade names, service marks, trademarks, logos, emblems, domain names, and indicia of origin as are now designated and may hereafter be designated by Franchisor in writing for use in connection with the Pillar To Post System (the “Marks”);

E. Franchisee has applied for a franchise to operate a Pillar To Post home inspection franchise, and Franchisor has approved Franchisee’s application in reliance upon all of the representations made therein; and

F. Franchisee understands and acknowledges the importance of Franchisor's high standards of quality, cleanliness, appearance, operations, and service, and the necessity of operating the business franchised hereunder in conformity with Franchisor's standards and specifications.

THEREFORE, the parties agree as follows:

1. GRANT OF FRANCHISE

1.1 Subject to the terms and conditions set forth in this Agreement, Franchisor grants, and Franchisee accepts, a non-exclusive license: (i) to establish and operate a franchise business in accordance with the Pillar To Post System and in association with the Marks (hereinafter

Initial _____

referred to as the “Pillar To Post home inspection franchise”), and (ii) to use the Pillar To Post System and the Marks solely in connection therewith.

1.2 Franchisee shall maintain all documents, books, records and accounts, including, but not limited to, any manuals and proprietary technology and software relating to the Pillar To Post home inspection franchise, only at _____ (the “Approved Location”). Franchisee shall operate the Pillar To Post home inspection franchise only within the non-exclusive territory which is described in Exhibit “A” attached hereto and incorporated herein by reference (the “Territory”), and not otherwise, notwithstanding the location of the Approved Location. The Territory may be modified during any Renewal Term (as defined in Section 2.2 below) to address changes in the market or current market conditions, and a description of such modified territory shall be set forth in the Renewal Franchise Agreement (as defined in Section 2.2.6 below).

1.3 If at the time this Agreement is executed an Approved Location has not been secured, Franchisee shall acquire through purchase or lease within sixty (60) days following the execution hereof, a location meeting Franchisor's then-current standards and specifications as determined by Franchisor in its sole subjective discretion exercised in good faith, located within the Territory or such other area as Franchisor may approve in writing. Franchisor shall have the right, but not the obligation, to extend the sixty (60) day period described in this Section 1.3 if Franchisor determines, in its sole subjective discretion, that Franchisee's failure to locate an Approved Location within the prescribed time period did not result from Franchisee's failure to exercise due diligence or use its best efforts. Franchisee shall not enter into any such lease or purchase agreement unless Franchisee shall have first: (i) notified Franchisor in writing of the proposed location and provided Franchisor with all information which Franchisor may request concerning such proposed location, and (ii) received Franchisor's written approval of such location. Upon approval, such location shall be the “Approved Location” as defined in Section 1.2 above.

1.4 The Territory is non-exclusive. During the Initial Term of this Agreement and any Renewal Term, Franchisor may itself establish or operate, and may license any other person or entity to establish or operate, a Pillar To Post home inspection franchise using the Pillar To Post System and Marks both within and outside of the Territory. Franchisee acknowledges that the terms of franchise agreements between Franchisor and other franchisees vary, and that some franchisees are not contractually bound by rules like those described in this Section 1.4.

1.5 Franchisor may, from time to time, add to, amend, modify, delete or enhance any portion of the Pillar To Post System (including the Marks) as may be necessary in Franchisor's sole subjective judgment, to change, maintain, modify, improve or enhance the Pillar To Post System, trade names or the reputation, efficiency, competitiveness and/or quality of the Pillar To Post System, or to adapt it to new conditions, materials or technology, or to better serve the public. Franchisee acknowledges that the Pillar To Post System may be supplemented, improved, and otherwise modified from time to time by Franchisor; and Franchisee agrees to comply with all requirements of Franchisor in that regard, including, but not limited to, offering and selling new or different products or services as specified by Franchisor.

2. TERM AND RENEWAL

2.1 This Agreement, unless otherwise terminated pursuant to the terms and conditions hereof, will begin on the Effective Date and shall continue for a period of five (5) years (the “Term”).

2.2 This Agreement may be renewed for consecutive renewal terms of five (5) years each (“Renewal Term”), provided the following conditions are met prior to the expiration of this Agreement:

2.2.1 Franchisee shall give Franchisor written notice of Franchisee's election to renew not more than one (1) year nor less than six (6) months prior to the end of the Term;

2.2.2 Franchisee shall prepare and submit to Franchisor a business plan in such form as Franchisor may then designate at least ninety (90) days prior to expiration of the Term;

2.2.3 Franchisee shall not be in default of any provision of this Agreement or any other agreement between Franchisee and Franchisor or its affiliates, and shall have substantially complied with all of the terms and conditions of such agreements throughout the Term;

2.2.4 Franchisee shall have satisfied all monetary obligations owed by Franchisee to Franchisor and its affiliates, and shall have timely met those obligations throughout the Term;

2.2.5 Franchisee shall present evidence satisfactory to Franchisor that Franchisee has the right to remain in possession of the Approved Location for the duration of the Renewal Term or shall obtain Franchisor's approval of a new location for the Pillar To Post home inspection franchise for the duration of the Renewal Term;

2.2.6 Franchisee shall execute all documents and agreements customarily used by Franchisor in connection with a renewal, including Franchisor’s then-current form of franchise agreement (the “Renewal Franchise Agreement”), the terms and conditions of which may differ materially from this Agreement, including, without limitation, the royalties and other fees charged by Franchisor which may be increased. The Territory may be modified during any Renewal Term to address changes in the market or current market conditions, and a description of such modified territory shall be set forth in the Renewal Franchise Agreement. Except for the modifications set forth herein, the rights and obligations of Franchisee upon renewal shall be identical to the rights and obligations of franchisees as set forth in Franchisor's then-current form of Franchise Agreement being offered to new franchisees at the time of the exercise of this option to renew, including, but not limited to, the then-current royalty fees, brand fees, IT fees and other fees. The Renewal Franchise Agreement shall differ, and be modified from Franchisor's then-current Franchise Agreement, so that all references to a renewal term

Initial _____

contained in the Renewal Franchise Agreement are modified such that Franchisee shall have had, in the aggregate, no more than five (5) renewal terms of five (5) years each;

2.2.7 Franchisee shall execute a general release, in a form prescribed by Franchisor;

2.2.8 Franchisee shall comply with Franchisor's then-current qualification and training requirements;

2.2.9 At least thirty (30) days prior to commencement of the Renewal Term, Franchisee shall update, at Franchisee's expense, the décor, color schemes, signage, vehicle wraps and overall presentation of the Marks to Franchisor's then-current image and, if necessary, in Franchisor's sole and absolute discretion, Franchisee shall update and replace the equipment and vehicles used in operation of the Pillar To Post home inspection franchise to meet Franchisor's then-current specifications; and

2.2.10 Notwithstanding anything to the contrary in this Agreement, if there is a conflict between the renewal rights granted in this Section 2.2 and the renewal rights granted to Franchisee by any applicable local, state or federal law, the renewal rights most favorable to Franchisee shall prevail.

2.3 Franchisee shall pay Franchisor a renewal fee of \$2,500.00 to cover the legal and administrative costs involved in renewing the franchise. The renewal fee must accompany Franchisee's written notice to renew as required under Section 2.2.1 of this Agreement.

2.4 The Franchisor, in its sole discretion, may waive any or all of the conditions in Sections 2.2.1 through 2.2.10 of this Agreement.

3. DUTIES OF FRANCHISOR

3.1 Franchisor shall provide training as set forth in Section 6 of this Agreement.

3.2 Franchisor shall make available to Franchisee advertising and promotional materials as provided in Section 12 of this Agreement.

3.3 Franchisor shall provide Franchisee with access to Franchisor's training, operation, and marketing manuals and materials (collectively, the "Manual"), as more fully described in Section 9.1 of this Agreement.

3.4 Franchisor shall provide Franchisee with access to certain computer hardware, software, services and systems, as more fully described in Section 9.3 of this Agreement.

3.5 Franchisor may, in its sole discretion, provide to Franchisee from time to time, advice and written materials concerning techniques for managing and operating the Pillar To Post home inspection franchise and new developments in products, services and marketing techniques.

3.5.1 Franchisor may, in its sole discretion, provide to Franchisee from time to time, advice and written materials which constitute technical support of Franchisee's operation of the Pillar To Post home inspection franchise. Such support will be geared toward general conditions and standards; cannot address the specific codes, standards, or regulations with respect to an individual jurisdiction or municipality; and is not intended to substitute for Franchisee's obligation to seek additional training and support from professional associations or other sources of continuing education.

3.5.2 Franchisor may, in its sole discretion, provide to Franchisee from time to time, advice and written materials which constitute legal support of Franchisee's operation of the Pillar To Post home inspection franchise. Such legal support will be geared toward matters of general application and not be intended to be specific to any individual operation. Franchisee remains responsible for obtaining legal advice from an attorney of Franchisee's choosing, which advice shall be specific to Franchisee's jurisdiction and individual circumstances, including advice as to the laws regulating home inspection and the operation of the Pillar To Post home inspection franchise.

3.5.3 Franchisor may, in its sole discretion, provide from time to time advice and written materials which constitute accounting support of Franchisee's operation of the Pillar To Post home inspection franchise. Such accounting assistance is geared toward matters of general application and is not intended to be specific to any individual operation. Franchisee remains responsible for obtaining accounting advice from a qualified accountant of Franchisee's choosing with respect to all matters concerning the operation of the Pillar To Post home inspection franchise.

3.6 Franchisor may, in its sole discretion, conduct inspections of Franchisee's operation of the Pillar To Post home inspection franchise during normal business hours.

3.7 Franchisor will make available to Franchisee a @pillartopost.com email account or such other email accounts established by Franchisor from time to time, which shall be used exclusively by Franchisee in operation of the Pillar To Post home inspection franchise.

4. FEES

4.1 In consideration of the home inspection franchise granted herein, Franchisee shall pay an initial franchise fee of \$58,500, plus any applicable taxes (the "Initial Fee"). The Initial Fee shall be payable concurrently with the execution of this Agreement, less any deposit previously paid. Except as herein expressly provided, the Initial Fee is not refundable in whole or in part and shall be deemed fully earned by Franchisor upon execution of this Agreement.

4.2 Franchisee shall pay to Franchisor a continuing monthly royalty fee equal to seven percent (7%) of the Gross Revenues of the Pillar To Post home inspection franchise or the minimum monthly royalty fee provided below, whichever is greater (the "Royalty Fee"), computed from the first (1st) day of the month following the Launch Date. The minimum monthly Royalty Fee shall be: (a) \$0 per month for months 1-12 after the Launch Date; (b) \$582 per month for months 13-24 after the Launch Date; (c) \$1,164 per month for months 25-36 after the Launch Date; (d) \$1,746 per month for months 37-48 after the Launch Date; and (e) \$2,328

per month for months 49-60 after the Launch Date or through the end of the Term, whichever occurs first. As used herein, "Gross Revenues" with respect to any period means all revenue received by Franchisee during such period from the sale of all services and products sold or rendered by the Pillar To Post home inspection franchise, whether for cash, credit, check or barter and regardless of collection in the case of credit, and all other income of every kind and nature related to the Pillar To Post home inspection franchise. The only sums to be excluded from the "Gross Revenues" calculations shall be those sales taxes or other taxes collected by Franchisee during such period from customers of the Pillar To Post home inspection franchise for transmittal to the appropriate taxing authority. As used herein, "Launch Date" means the date the Initial Training Program (as defined herein) is completed, all required home inspection licenses are issued by the applicable governmental authority, and Franchisee's web page on Franchisor's website is activated.

4.3 Franchisee shall make monthly payments of Brand Fees (as defined in Section 12.1 hereof) for promotion and advertising.

4.4 Franchisee shall pay to Franchisor continuing monthly technology fees, which includes the license and subscription fees paid by Franchisor to third party vendors for access to the proprietary bundle of software and related data storage that Franchisee is required to use in the operation of the Pillar To Post home inspection franchise (the "IT Fee"). The current IT Fee is ~~\$4.00~~5.00 for each home inspection performed by the Pillar To Post home inspection franchise. The IT Fee may be changed or increased by Franchisor from time to time upon ninety (90) days advance notice to Franchisee in the event the costs incurred by Franchisor in connection with providing such software, any upgrades to such software or any replacement software are changed or increased. Notwithstanding the foregoing, the IT Fee will not be adjusted as provided above more than one (1) time in any calendar year and any such adjustment shall be equally applied to all users.

4.5 Franchisee shall pay to Franchisor continuing monthly fees for access to software that creates 360° tours, sketches and floor plans from compatible 360° photos. The current software used creates PTP360, PTPFloorplan, and PTPVirtualOpenHouse. The current fee for a PTP360, which is included with each home inspection performed by the Pillar To Post home inspection franchise, is ~~\$2.00~~3.00. If the home inspection or other service includes a PTPFloorplan, the fee paid shall be based on the size of the home. The current fee for a PTPFloorplan is ~~\$19.50~~20.50 for homes up to 4,000 square feet, ~~\$39.50~~41.50 for homes between 4,001 and 6,000 square feet, ~~\$74.50~~78.00 for homes between 6,001 and 8,500 square feet, ~~\$149.50~~157.00 for homes between 8,501 and 13,500 square feet, and ~~\$325.00~~340.00 for homes greater than 13,500 square feet. The current fee for a PTPVirtualOpenHouse is \$10.00. The fees for these services may be changed or increased by Franchisor from time to time upon ninety (90) days advance notice to Franchisee in the event the costs incurred by Franchisor are changed or increased. Notwithstanding the foregoing, the fees for these services will not be adjusted as provided above more than one (1) time in any calendar year and any such adjustment shall be equally applied to all users.

4.6 Franchisee shall pay to Franchisor continuing monthly user fees for telephone answering and inspection booking services. The current telephone answering and inspection booking services are called EZBook Connections. The current user fee is ~~\$31.50~~ 32.60 for each

home inspection booked through EZBook Connections by the Pillar To Post home inspection franchise. If you book 90% or more of your home inspections through EZBook Connections, the current user fee is reduced to \$29.00 for each home inspection booked. Franchisee is currently required to book a minimum of 80% of scheduled inspections through EZBook Connections. The user fees for these services may be changed or increased by Franchisor from time to time upon ninety (90) days advance notice to Franchisee in the event the costs incurred by Franchisor are changed or increased. Notwithstanding the foregoing, the user fees for these services will not be adjusted as provided above more than one (1) time in any calendar year and any such adjustment shall be equally applied to all users.

4.7 Franchisee shall pay to Franchisor a Brand Conference Fee, which includes the registration fee for one person to attend the annual Brand Conference, which Franchisee is required to attend the Brand Conference each year. The current ~~registration fee~~ Brand Conference Fee is ~~\$850.00~~ 1,099. The registration fee is established by Franchisor at the beginning of each year for the Brand Conference scheduled the following calendar year and may be changed or increased by Franchisor from time to time in the event the costs incurred by Franchisor are changed or increased. Franchisee is required to pay to Franchisor the registration fee for Franchisee's first annual Brand Conference upon execution of this Agreement. For each year thereafter, the registration fee for the annual Brand Conference is payable in twelve (12) monthly installments beginning on the tenth (10th) day of January each year and continuing on the tenth (10th) day of each month thereafter. Payment of the Brand Conference Fees annually is mandatory and non-refundable.

4.8 All monthly payments required by this Section 4 shall be paid by the tenth (10th) business day of each month, for the preceding month, and shall be submitted to Franchisor together with any reports or statements required under Section 11.3.1 of this Agreement. Any payment or report not actually received by Franchisor on or before such date shall be deemed overdue. If any payment is overdue, Franchisee shall pay Franchisor immediately upon demand, in addition to the overdue amount, as liquidated damages, interest on such amount from the date it was due until paid, at the rate of eighteen (18%) percent per annum calculated daily, or the maximum rate permitted by law, whichever is less. Entitlement to such interest shall be in addition to any other remedies Franchisor may have under this Agreement and applicable law. Franchisee shall not be entitled to set-off any payments required to be made under this Section 4 against any monetary claim it may have against Franchisor.

4.9 Franchisee shall make all payments owed to Franchisor under this Agreement or any other agreements by electronic funds transfer ("EFT") authorized in advance for automatic debit or such other electronic payment mechanism established by Franchisor from time to time. Acceptance of payment by EFT or other means of payment shall not be deemed a waiver of any rights of Franchisor.

4.9.1 Upon execution of this Agreement, Franchisee must complete, sign and deliver to Franchisor all documentation and bank account information necessary to authorize and effect the EFT payments required herein.

4.9.2 Franchisee must complete, sign and deliver to Franchisor such documentation, information and authorization as may from time to time be required to

maintain EFT or other payment mechanism capability. Franchisee agrees (i) to give Franchisor at least fourteen (14) days prior written notice (except in the case of emergency) before making any change to Franchisee's EFT bank account, providing all documentation, information and authorization required to change EFT to the new account; (ii) to pay Franchisor its then-current late fee, plus interest, collection costs and reasonable attorneys' fees, if Franchisee's bank rejects Franchisor's EFT request because of insufficient funds; and (iii) upon demand, to replace any payment by EFT rejected by Franchisee's bank with a bank certified or cashier's check in the aggregate amount owed, plus interest, late fees, costs of collection and reasonable attorneys' fees.

5. RENOVATION AND OPENING OF THE PILLAR TO POST FRANCHISE

5.1 Franchisee shall be responsible, at Franchisee's expense, for obtaining all zoning classifications, licenses, permits, and clearances, including, but not limited to, professional licenses, business licenses and certificates of occupancy, which may be required by federal, state, municipal or local laws, ordinances, or regulations, or which may be necessary or advisable in connection with any restrictive covenants relating to the Approved Location for the Pillar To Post home inspection franchise.

5.2 Franchisee shall obtain Franchisor's written approval prior to opening the Pillar To Post home inspection franchise, which approval shall not be unreasonably withheld, and shall open the Pillar To Post home inspection franchise for business not later than one hundred twenty (120) days after completion of the Initial Training Program (as defined in Section 6.1 below). The parties agree that time is of the essence in the opening of the Pillar To Post home inspection franchise.

5.3 Not less than thirty (30) days prior to the opening date of the Pillar To Post home inspection franchise, Franchisee shall order from Franchisor and/or its designated suppliers such initial inventory of the Proprietary Products (as defined in Section 7.4 hereof), equipment, uniforms, marketing materials and initial supplies as prescribed by Franchisor in the Manual or otherwise in writing. Franchisee shall provide to Franchisor reasonable and timely proof of such orders.

6. TRAINING

6.1 Prior to the opening of the Pillar To Post home inspection franchise, Franchisee (or, if Franchisee is a corporation, the shareholder designated by Franchisee as manager acceptable to Franchisor and satisfying the provisions of Section 17.1 of this Agreement, or if Franchisee is a limited liability company, the member designated by Franchisee as manager acceptable to Franchisor and satisfying the provisions of Section 17.1 of this Agreement, or if Franchisee is a Partnership, the partner or partners designated by Franchisee as manager acceptable to Franchisor and satisfying the provisions of Section 17.1 of this Agreement), shall attend and complete to Franchisor's satisfaction the initial training program for franchisees and managers offered by Franchisor (the "Initial Training Program"). The fee for Franchisee or its designated manager to attend the Initial Training Program is included in the Initial Fee.

6.2 All Pillar To Post sponsored training programs shall be at such times and places as may be designated by Franchisor, and attendance at the Initial Training Program, the annual convention and one (1) regional meeting, annually, is mandatory. All Pillar To Post sponsored training programs may be held in-person, virtually, or both in-person and virtually at Franchisor's discretion. For Franchisee or its designated manager attending the Initial Training Program, Franchisor shall provide instructors and training materials, as well as lodging and meals for any in-person portion of the program. Franchisee shall be responsible for all other expenses incurred to attend, including the costs of transportation to and from the training site for any in-person portion of the program. For employees, business partners, and others attending the required Initial Training Program, Franchisor shall provide instructors and training materials, and Franchisee shall be responsible for any registration/training fee and all other expenses incurred to attend the Initial Training Program, including any costs of transportation to and from the training site for any in-person portion of the program, lodging, meals, and wages. For such additional required training courses, seminars, and programs as Franchisor may in its sole discretion provide, including regional meetings and the annual convention, Franchisor shall provide instructors and training materials, and Franchisee shall be responsible for all other expenses incurred to attend, including any registration/training fee and any costs of transportation to and from the training site for any in-person portion of the program, lodging, meals, and wages. For the annual convention, Franchisee must pay an annual registration fee, which is payable in accordance with Section 4.7 of this Agreement.

6.3 Franchisor has established minimum continuing education requirements, which are more fully described in the Manual and which may be revised from time to time. Franchisee or Franchisee's manager and other employees are required to meet or exceed these requirements either through attendance at such additional courses, seminars, and other training programs as Franchisor may in its sole discretion provide or reasonably require from time to time, or through training programs sponsored by professional associations for home inspectors.

6.4 All persons working as home inspectors for Franchisee shall affiliate themselves with a professional organization appropriate to their geographical location and to the Pillar To Post home inspection franchise. Franchisee shall provide Franchisor with evidence of application for memberships in such organizations and shall keep Franchisor advised as to the membership status of all of its home inspectors in such organizations.

7. DUTIES OF FRANCHISEE

7.1 Franchisee understands and acknowledges that every detail of the Pillar To Post System is important to Franchisee, Franchisor, and other franchisees in order to develop and maintain high operating standards, to perform all of the duties and responsibilities associated with operating the Pillar To Post home inspection franchise, to increase the demand for the services and products sold by all Pillar To Post home inspection franchises operating under the Pillar To Post System, and to protect Franchisor's reputation and goodwill. Franchisee shall maintain Franchisor's high standards with respect to staff, facilities, vehicles, services, products, and operations. Franchisee shall operate the Pillar To Post home inspection franchise in compliance with the Pillar To Post System.

7.2 Franchisee shall keep the Pillar To Post home inspection franchise open and in normal operation for such minimum hours and days as Franchisor may specify from time to time; shall staff the Pillar To Post home inspection franchise with qualified staff, including minimum levels of personnel as Franchisor may specify from time to time; shall refrain from using or permitting the use of the Approved Location for any other business purpose or activity at any time without first obtaining the written consent of Franchisor; and shall operate the Pillar To Post home inspection franchise in strict conformity with Franchisor's mandatory policies, practices, procedures, regulations and standards, whether set forth in the Manual or in other materials supplied to Franchisee by Franchisor, all of which may be changed or modified by Franchisor from time to time. Franchisee shall refrain from deviating from such policies, practices, procedures, regulations and standards without Franchisor's prior written consent.

7.3 Franchisee shall sell through the Pillar To Post home inspection franchise only such products and services as have been expressly approved in writing by Franchisor. Franchisee shall offer Franchisor's Plus, Premium and Prestige packages or such other packages of goods and services as established by Franchisor from time to time in accordance with the mandatory policies, practices, procedures, regulations and standards established by Franchisor from time to time. Franchisee shall refrain from selling any other kind of product or service without Franchisor's prior written consent, and shall discontinue selling or offering for sale any products or services which Franchisor, in its sole discretion, disapproves in writing at any time. Franchisee shall have sole discretion as to the prices of all goods and services, including packages of goods and services, to be offered and sold by it to its customers. Without limiting the foregoing, Franchisee shall:

7.3.1 Comply with all laws, rules and regulations governing operation of the Pillar To Post home inspection franchise, including all licensing and other requirements that limit the goods and services that may be offered or performed by a home inspector; and

7.3.2 Avoid conflicts of interest by neither accepting or offering commissions or allowances, directly or indirectly, nor recommending or referring any form of repair or replacement of parts of any home inspected by the Pillar To Post home inspection franchise to itself, any of its affiliates or any other person or entity.

7.4 Franchisee acknowledges that (i) the residential inspection services for single family and various multi-family residences offered and sold under the Pillar To Post System are prepared and offered from proprietary methods and procedures exclusively developed and owned by Franchisor ("Proprietary Services"), (ii) any specialized products or equipment for the Pillar To Post home inspection franchise offered and sold under the Pillar To Post System, including, but not limited to, the Pillar To Post home inspection report form, are produced or manufactured using the Marks and designs exclusively developed and owned by Franchisor ("Proprietary Products"), and (iii) Franchisee has entered into this Agreement in order to obtain the right to use, offer and sell the Proprietary Services and Proprietary Products. In order to protect Franchisor's interest in the Proprietary Services and Proprietary Products and to ensure the quality, uniformity, and distinctiveness of the Proprietary Services and Proprietary Products, Franchisee shall:

7.4.1 Provide residential inspection services for single family and various multi-family residences using only the Proprietary Services and Proprietary Products, Franchisor's approved business practices, and such other equipment, services and products which may from time to time be expressly approved in writing by Franchisor for use and/or sale by the Pillar To Post home inspection franchise;

7.4.2 Purchase solely from Franchisor or suppliers designated by Franchisor such Proprietary Services, Proprietary Products and other services, products, materials or supplies as may be specified by Franchisor in writing from time to time; and

7.4.3 Create a uniform customer experience by offering the Proprietary Services and Proprietary Products, including any approved additional services, in strict conformity with the mandatory policies, practices, procedures, regulations and standards whether set forth in the Manual or in other materials supplied to Franchisee by Franchisor from time to time, including, but not limited to, implementing all mandatory brand standards and operating basics as prescribed by Franchisor from time to time, implementing all mandatory marketing programs as prescribed by Franchisor from time to time, packaging the Proprietary Services and Proprietary Products in the manner prescribed by Franchisor from time to time, and delivering the Proprietary Services and Proprietary Products to the customer in the manner and by the means prescribed by Franchisor from time to time.

7.5 Franchisee acknowledges that a material provision of this Agreement is the establishment of minimum requirements for growth of Gross Revenues. Franchisee must generate Gross Revenues of at least: (a) \$100,000 in months 1-12 after the Launch Date; (b) \$200,000 in months 13-24 after the Launch Date; (c) \$300,000 in months 25-36 after the Launch Date; (d) \$400,000 in months 37-48 after the Launch Date; and (e) \$500,000 in months 49-60 after the Launch Date. In the event Franchisee fails to meet the minimum Gross Revenues requirements for any twelve (12) month period, Franchisee shall be in default under this Agreement, and Franchisor and Franchisee shall meet within thirty (30) days of the end of the contract year to develop a performance plan to cure such default, which plan shall address any operational issues or deficiencies attributing to the failure to meet the minimum Gross Revenues requirements. In the event Franchisee fails to meet the minimum Gross Revenues requirements for two (2), consecutive twelve (12) month periods, this Agreement shall be subject to termination in accordance with Section 15.2.10 of this Agreement. The foregoing shall be in addition to such other remedies Franchisor may have under this Agreement and applicable law. The minimum Gross Revenues requirements and corresponding minimum Royalty Fees for renewal terms (or for Franchisees who acquired their Franchised Business through transfer from a Franchisee, rather than from Franchisor) shall be modified to reflect the potential of an established business, and such requirements shall be set forth in an Addendum to the renewal Franchise Agreement.

7.6 Franchisor shall not be liable to Franchisee, or be deemed to be in default of this Agreement, for any delay or failure of delivery of any services or products supplied by Franchisor to Franchisee resulting from any cause beyond Franchisor's reasonable control, including, but not limited to, weather conditions, acts of God, laws, regulations, government orders, labor disputes, shortages of materials, war, acts of terrorism, or civil unrest.

7.7 All services and products sold or offered for sale by the Pillar To Post home inspection franchise shall meet Franchisor's then-current standards and specifications, as established in the Manual or otherwise in writing by Franchisor from time to time. Franchisee shall purchase all services and products not covered in Section 7.4 solely from suppliers who demonstrate to Franchisor's continuing reasonable satisfaction the ability to meet Franchisor's standards and specifications, who possess adequate quality controls and capacity to supply Franchisee's needs promptly and reliably, and who have been approved by Franchisor in the Manual or otherwise in writing. If Franchisee desires to purchase services or products from other than approved suppliers, Franchisee shall submit to Franchisor a written request to approve the proposed supplier, together with such information as Franchisor may reasonably require. Franchisor shall have the right to require that its representatives be permitted to inspect the supplier's facilities, and that samples from the supplier be delivered for evaluation and testing either to Franchisor or to an independent testing facility designated by Franchisor. A charge not to exceed the reasonable cost of the evaluation and testing shall be paid by Franchisee. Franchisor shall, within ninety (90) days after its receipt of such completed request and completion of such evaluation and testing (if required by Franchisor), notify Franchisee in writing of its approval or disapproval of the proposed supplier. Approval shall not be unreasonably withheld. Franchisee shall not sell or offer for sale any services or products of the proposed supplier until Franchisor's written approval of the proposed supplier is received. Franchisor may from time to time revoke its approval of particular suppliers or products when Franchisor determines in its sole discretion, that such suppliers or products no longer meet Franchisor's standards. Upon receipt of written notice of such revocation, Franchisee shall cease to purchase from the disapproved supplier.

7.8 At the time the Pillar To Post home inspection franchise opens, Franchisee shall stock and display the initial inventory of approved products prescribed by Franchisor in the Manual or otherwise in writing. Thereafter, Franchisee shall stock and maintain all types of approved products in quantities sufficient to meet reasonably anticipated customer demand.

7.9 Franchisee shall purchase and install, at Franchisee's expense, all fixtures, furnishings, equipment (including, but not limited to, a telephone, office computer, inspection tablet computer, and mobile printer with minimum specifications established by Franchisor from time to time, high-speed internet access, and the Technology Platform (as defined in Section 9.3)), decor, signs, vehicle wraps, and letter kits on or about the Approved Location or on any vehicle used in operation of the Pillar To Post home inspection franchise as Franchisor may reasonably direct from time to time. Franchisee shall refrain from installing or permitting to be installed on or about the Approved Location or on any such vehicle, without Franchisor's prior written consent, any fixtures, furnishings, equipment, decor, signs, magnets, vehicle wraps, letter kits, or other items not previously approved as meeting Franchisor's standards and specifications.

7.10 Franchisee shall permit Franchisor and its agents to enter upon the Approved Location or any vehicles used in operation of the Pillar To Post home inspection franchise at any time during normal business hours for the purpose of conducting inspections; shall cooperate with representatives of Franchisor in such inspections by rendering such assistance as they may reasonably request; and, upon notice from Franchisor or its agents, and without limiting Franchisor's other rights under this Agreement, shall take such steps as may be necessary to correct immediately any deficiencies detected during any such inspection. Should Franchisee, for

any reason, fail to correct such deficiencies within a reasonable time as determined by Franchisor, Franchisor shall have the right, but not the obligation, to correct any deficiencies which may be susceptible to correction by Franchisor and to charge Franchisee a reasonable fee for Franchisor's expenses in so acting, payable by Franchisee upon demand. The foregoing shall be in addition to such other remedies Franchisor may have under this Agreement and applicable law.

7.11 Franchisee shall ensure that all advertising and promotional materials, signs, decorations, and other items specified by Franchisor bear the Marks in the form, color, location, and manner prescribed by Franchisor in this Agreement, in the Manual or otherwise in writing.

7.12 Franchisee shall maintain the Approved Location and any vehicle used in the operation of the Pillar To Post home inspection franchise in a clean, orderly condition and in excellent repair; and, in connection therewith, Franchisee shall, at its expense, make such additions, alterations, repairs, and replacements thereto (but no others without Franchisor's prior written consent) as may be required by Franchisor for that purpose, including, but not limited to, such periodic refurbishment or replacement of obsolete signs, vehicle wraps, furnishings, equipment, and decor as Franchisor may reasonably direct.

7.13 Franchisee shall use computers, printers and other related equipment with minimum specifications established by Franchisor from time to time and software and other technology, including the Technology Platform (as defined in Section 9.3 herein), required by Franchisor from time to time. Franchisee acknowledges that in the future, and from time to time, Franchisee may be required to purchase or lease new computers, printers and other equipment, upgrades to the Technology Platform and/or new software and technology at Franchisee's expense, including an increase in the IT Fee provided in Section 4.4 of this Agreement.

7.14 Franchisee shall only use the email accounts, including assigned @pillartopost.com email addresses, and social media accounts designated by Franchisor from time to time in the operation of the Pillar To Post home inspection franchise. Franchisee shall not use any other email account or social media account for any purpose related to the Pillar To Post home inspection franchise, including in connection with any brochure, letterhead, business card, internet presence, social media presence, or other marketing material or forum.

7.15 Franchisee shall staff the Pillar To Post home inspection franchise with the minimum levels of qualified personnel as Franchisor may specify from time to time, and shall add additional home inspectors to meet the current needs of the business and the future growth required by this Agreement. Franchisee shall ensure that all members of its staff are competent, conscientious, and properly trained. All members of Franchisee's staff who perform home inspections (including employees, contract employees, independent contractors, officers, directors, shareholders, members, and partners) shall attend and successfully complete to Franchisor's sole subjective satisfaction the Initial Training Program at Franchisee's own expense. Franchisee shall satisfactorily train all remaining members of its staff who do not attend the Initial Training Program to the standards established by Franchisor from time to time. Franchisee shall take all steps necessary to ensure that its staff preserves good customer relations; renders competent, prompt, courteous, and knowledgeable service; and meets such minimum standards as Franchisor may establish from time to time in the Manual or otherwise in

writing. Franchisee and its staff shall handle all customer complaints, refunds, returns, and other adjustments in a manner that will not detract from the name and goodwill of Franchisor. Notwithstanding the foregoing or any other provision of this Agreement, Franchisee (and not Franchisor) shall at all times be responsible for all employment decisions related to the Pillar To Post home inspection franchise, including, but not limited to, hiring, firing, training, promotion, remuneration, compliance with laws (including without limitation wage and hour requirements and human rights legislation), recordkeeping, supervision and discipline. Franchisee expressly agrees that Franchisor does not have the power to hire, fire, or control in any manner whatsoever the employees of the Pillar To Post home inspection franchise.

7.16 Franchisee shall not unilaterally implement any change, amendment, or improvement to the Pillar To Post System without the prior written consent of Franchisor. Franchisee, at its sole expense, shall implement any change, amendment, or improvement to the Pillar To Post System as may be required by Franchisor from time to time.

7.17 Franchisee shall comply with all terms of its lease or sublease, and all other agreements affecting the operation of the Pillar To Post home inspection franchise; shall undertake best efforts to maintain a good and positive working relationship with its landlord and other vendors, and shall refrain from any activity which may jeopardize Franchisee's right to remain in possession of the Approved Location.

7.18 Franchisee shall be responsible for obtaining legal advice from an attorney of Franchisee's choosing, which advice shall be specific to Franchisee's jurisdiction and individual circumstances, including advice as to the laws, rules and regulations regulating home inspection and the operation of Pillar To Post home inspection franchise.

7.19 Franchisee shall be responsible for obtaining accounting advice from an accountant of Franchisee's choosing, which advice shall be specific to Franchisee's jurisdiction and individual circumstances.

8. MARKS

8.1 Franchisor represents to Franchisee with respect to the Marks that:

8.1.1 Franchisor or its affiliates or licensors are the owners of the Marks;

8.1.2 Franchisor has the exclusive right to use, and to license others to use, the Marks in the United States; and

8.1.3 Franchisor has taken and will take all steps reasonably necessary to preserve and protect the validity of the Marks and Franchisor's right to use, and to license others to use, the Marks.

8.2 With respect to Franchisee's use of the Marks pursuant to this Agreement, Franchisee agrees that:

8.2.1 Franchisee shall use only the Marks designated by Franchisor, and shall use them only in the manner authorized and permitted by Franchisor;

8.2.2 Franchisee shall use the Marks only for the operation of the Pillar To Post home inspection franchise and only at the Approved Location, or in advertising for the Pillar To Post home inspection franchise;

8.2.3 Franchisee shall use the Marks only in accordance with the Pillar To Post System and the standards and specifications attendant thereto which underlie the goodwill associated with and symbolized by the Marks;

8.2.4 Unless otherwise authorized or required by Franchisor, Franchisee shall operate and advertise the Pillar To Post home inspection franchise only under the name "Pillar To Post Home Inspectors®" and shall use all Marks without prefix or suffix or any variation of any kind. Franchisee shall not use the Marks, or any marks, names or indicia which are or may be confusingly similar, as part of its corporate or other business or legal name, except as authorized in this Agreement;

8.2.5 Franchisee's right to use the Marks is non-exclusive and limited to such uses as are authorized under this Agreement, and any unauthorized use thereof shall constitute an infringement of the rights of Franchisor;

8.2.6 Franchisee shall not use the Marks to incur any obligation or indebtedness on behalf of Franchisor;

8.2.7 Franchisee shall comply with Franchisor's instructions in filing and maintaining any requisite trade name or fictitious name registrations, and shall execute any documents deemed necessary by Franchisor or its counsel to obtain protection for the Marks or to maintain their continued validity and enforceability; and

8.2.8 Franchisee shall promptly notify Franchisor of any unauthorized use of the Marks, any challenge to the validity or enforceability of the Marks, or any challenge to Franchisor's ownership of, or Franchisor's right to use and to license others to use, or Franchisee's right to use, the Marks. Franchisee acknowledges that Franchisor has the right to direct and control any administrative proceeding or litigation involving the Marks, including any settlement thereof. Franchisor has the right, but not the obligation, to take action against uses by others that may constitute infringement of the Marks. Franchisor shall defend Franchisee against any third-party claim, suit, or demand arising out of Franchisee's use of the Marks. If Franchisor, in its sole discretion, determines that Franchisee has used the Marks in accordance with this Agreement, the cost of such defense, including the cost of any judgment or settlement, shall be borne by Franchisor up to the amount of the Initial Fee. If Franchisor, in its sole discretion, determines that Franchisee has not used the Marks in accordance with this Agreement, the cost of such defense, including the cost of any judgment or settlement, shall be borne by Franchisee. In the event of any administrative proceeding or litigation relating to Franchisee's use of the Marks, Franchisee shall execute any and all documents and do such acts as may, in the opinion of Franchisor, be necessary to carry out such defense or prosecution,

including, but not limited to, becoming a party to any legal action. Except to the extent that such administrative proceeding or litigation is the result of Franchisee's use of the Marks in a manner inconsistent with the terms of this Agreement, Franchisor agrees to reimburse Franchisee for its out-of-pocket costs in doing such acts, up to the amount of the Initial Fee.

8.3 Franchisee expressly understands and acknowledges that:

8.3.1 Franchisor or its affiliates or licensors are the owners of all right, title, and interest in and to the Marks, and the goodwill associated with and symbolized by them, and Franchisor has the exclusive right to use, and license others to use, the Marks in the United States;

8.3.2 The Marks are valid and serve to identify the Pillar To Post System and those who are authorized to operate under the Pillar To Post System

8.3.3 During the term of this Agreement and after its expiration or termination, Franchisee shall not directly or indirectly contest the ownership, enforceability, or validity of, nor take any other action which tends to jeopardize the ownership of, or Franchisor's right to use and to license others to use, the Marks;

8.3.4 Franchisee's use of the Marks pursuant to this Agreement does not give Franchisee any ownership interest or other interest in or to the Marks;

8.3.5 Any and all goodwill arising from Franchisee's use of the Marks under the Pillar To Post System shall inure solely and exclusively to the benefit of Franchisor, and upon expiration or termination of this Agreement, no monetary amount shall be assigned as attributable to any goodwill associated with Franchisee's use of the Pillar To Post System or the Marks;

8.3.6 The right and license of the Marks granted hereunder to Franchisee is non-exclusive, and Franchisor thus has and retains the rights, among others: (i) to use the Marks itself in connection with selling products and services, including, but not limited to, the same or similar products or services to be sold by the Pillar To Post home inspection franchise; (ii) to grant other licenses for the Marks; and (iii) to develop and establish other systems using the Marks, similar Marks, or any other Marks, and to grant licenses thereto without providing any rights therein to Franchisee; and

8.3.7 Franchisor reserves the right to substitute different Marks for use in identifying the Pillar To Post System and the businesses operating thereunder if Franchisor, in its sole discretion, determines that substitution of different marks will be beneficial to the Pillar To Post System. Franchisee shall implement promptly any such substitution of new Marks. Franchisor shall bear the costs of modifying Franchisee's signs and advertising materials to conform to Franchisor's new Marks, but shall otherwise have no obligation or liability to Franchisee as a result of such substitution.

8.4 Franchisee hereby irrevocably assigns to Franchisor all right, title and interest that Franchisee may have now or in the future to any domain name or social media or networking

account or site (including, but not limited to, identity, followers, or content) that Franchisee utilizes in the operation of the Pillar To Post home inspection franchise, whether or not the domain name, account or site has been approved by Franchisor.

9. OPERATIONS MANUAL/TECHNOLOGY PLATFORM/BUSINESS LINES

9.1 In order to protect the reputation and goodwill of Franchisor and to maintain high standards of operation under the Pillar To Post System, Franchisee shall operate the Pillar To Post home inspection franchise in accordance with the mandatory policies, practices, procedures, regulations and standards specified in the Manual. Franchisor will lend Franchisee a copy of the Manual, which may be made available to Franchisee exclusively through a secured website or similar network established for that purpose. Franchisor may from time to time revise the contents of the Manual, and Franchisee expressly agrees to comply with each new or changed version or standard. The Manual, including all additions and modifications made thereto, shall remain the exclusive property of Franchisor, shall only be used in connection with the operation of the Pillar To Post home inspection franchise, and shall not be copied or distributed by Franchisee without the prior written consent of Franchisor. Upon expiration or termination of this Agreement, Franchisee must discontinue use of the Manual and all other materials provided by Franchisor and return all copies of the Manual and such materials to Franchisor.

9.2 Franchisee agrees that the Manual, any other manuals created for or approved for use in the operation of the Pillar To Post home inspection franchise, and the information contained therein, is confidential information belonging to Franchisor. Franchisee shall treat such information as confidential, and shall use all reasonable efforts to maintain such information as secret and confidential. Franchisee shall not copy, duplicate, record, or otherwise reproduce the foregoing materials, in whole or in part, or otherwise make the same available to any unauthorized person or entity.

9.3 Franchisee shall use the computer hardware, software, services and systems (the "Technology Platform") provided by Franchisor or provided by suppliers designated by Franchisor. Franchisee acknowledges and agrees that in the future, and from time to time, Franchisee may be required to upgrade the Technology Platform or license, purchase or lease new software and technology at Franchisee's expense, including an increase in the IT Fee provided in Section 4.4 of this Agreement. Franchisee shall not copy, duplicate, record or otherwise reproduce the Technology Platform, in whole or in part, or otherwise make the same available to any unauthorized person or entity.

9.4 The right to access the Technology Platform and the information and data generated with and stored by the Technology Platform, shall remain the sole property of Franchisor. Provided that Franchisee is not in default under this Agreement, Franchisee shall have access to the Technology Platform, as well as the information and data generated with and stored by the Technology Platform related to the Pillar To Post home inspection franchise, during the Term and any Renewal Term.

9.5 Franchisee must establish an account with Franchisor's designated supplier to maintain two (2) business telephone lines that will be exclusively used in operation of the Pillar To Post home inspection franchise, including in all advertising and promotion of the business

(the “Business Lines”). Franchisee shall be solely responsible for all costs related to establishing and maintaining the Business Lines during the Term. Notwithstanding the foregoing, Franchisor shall exclusively own and control the Business Lines during the Term and thereafter.

9.6 Franchisee must implement all administrative, physical and technical safeguards that Franchisor requires or that are required under applicable law to protect any information that can be used to identify an individual, including names, addresses, telephone numbers, e-mail addresses, employee identification numbers, signatures, passwords, financial information, credit card information, and government-issued identification numbers (“Personal Information”). No assistance, guidance, standards or requirements that Franchisor provides Franchisee constitute a representation or warranty of any kind, express or implied, that Franchisee is compliant with federal, state, or local privacy and data laws, codes, or regulations, or acceptable industry standards. It is Franchisee’s responsibility to confirm that the safeguards Franchisee uses to protect Personal Information comply with all laws and industry best practices related to the collection, access, use, storage, disposal and disclosure of Personal Information. If Franchisee becomes aware of a suspected or actual breach of security or unauthorized access involving Personal Information, Franchisee shall notify Franchisor immediately and specify the extent to which Personal Information was compromised or disclosed. Franchisor reserves the right to conduct a data security and privacy audit of the Pillar To Post home inspection franchise and Franchisee’s computer system at any time, from time to time, to ensure that Franchisee is complying with Franchisor’s requirements for handling Personal Information. Franchisee agrees to cooperate with Franchisor fully during the course of any audit.

10. CONFIDENTIAL INFORMATION

10.1 Franchisee shall not, during the term of this Agreement or thereafter, communicate, divulge, or use for the benefit of any other person, partnership, association, corporation or limited liability company any confidential information, knowledge, or know-how concerning the methods of operation of the business franchised hereunder which may be communicated to Franchisee, which may become known to Franchisee, or of which Franchisee may be apprised by virtue of Franchisee's operation under the terms of this Agreement, or after the termination or expiration of this Agreement or any renewal hereof, use any such confidential information knowledge or know-how for itself or its business. Franchisee shall divulge such confidential information only to such of its employees or contract employees, or if Franchisee is a corporation or limited liability company, then to such officers, directors, shareholders, and members as must have access to it in order to operate the Pillar To Post home inspection franchise. Any and all information, knowledge, know-how, techniques, and other data that Franchisor designates as confidential shall be deemed confidential for purposes of this Agreement.

10.2 Franchisee shall require its manager (if Franchisee is a corporation, limited liability company, or partnership) and any personnel having access to any confidential information of Franchisor to execute covenants that they will maintain the confidentiality of information they receive in connection with their employment by Franchisee. Such covenants shall be in a form satisfactory to Franchisor including, but not limited to, specific identification

of Franchisor as a third party beneficiary of such covenants with the independent right to enforce them.

11. ACCOUNTING AND RECORDS

11.1 Franchisee shall prepare, and shall preserve for at least seven (7) years from the dates of their preparation, complete and accurate books, records, and accounts in accordance with generally accepted accounting principles and in the form and manner prescribed by Franchisor from time to time in the Manual or otherwise in writing.

11.2 All Gross Revenues, state, county or municipal sales tax, and charges collected on behalf of third parties shall be recorded by Franchisee in accordance with applicable law and as required in the Manual or otherwise directed by Franchisor from time to time.

11.3 Franchisee shall, at Franchisee's expense, submit to Franchisor in the form and manner prescribed by Franchisor, the following reports, financial statements, and other data:

11.3.1 No later than the fifth (5th) day of each month, reports accurately reflecting and/or confirming all Gross Revenues and all home inspections performed during the preceding calendar month must be submitted electronically to Franchisor in the manner proscribed by Franchisor from time to time;

11.3.2 Within ninety (90) days after the end of each fiscal year of the Pillar To Post home inspection franchise, financial statements prepared on a review basis by an independent certified public accountant approved by Franchisor, showing the results of operations of the Pillar To Post home inspection franchise during said fiscal year, including, but not limited to, a Profit and Loss Statement, a Balance Sheet, and an Income Statement; and

11.3.3 Such other forms, reports, records, information, and management data as Franchisor may reasonably designate.

11.4 Franchisor and its designated agents shall have the right at all reasonable times during normal business hours to examine and copy, at Franchisor's expense, the books, records, computer systems, computer records, accounts, and tax returns (the "Books") of the Pillar To Post home inspection franchise. Franchisor shall also have the right, at any time, to have an independent audit made of the Books of the Pillar To Post home inspection franchise. If an inspection should reveal that any payments have been understated in any report to Franchisor, then Franchisee shall immediately pay to Franchisor the amount understated upon demand, plus interest thereon from the date such amount was due until paid, at the rate of eighteen (18%) percent per annum calculated daily or the maximum rate permitted by law, whichever is less. If an inspection discloses an understatement in any report of two (2%) percent or more, Franchisee shall, in addition to repayment of monies owed with interest, reimburse Franchisor for any and all costs and expenses connected with the inspection (including, but not limited to, travel, lodging, wage expenses, and reasonable accounting and legal costs). The foregoing remedies shall be in addition to any other remedies Franchisor may have.

12. ADVERTISING AND PROMOTION

12.1 Franchisee shall pay to the Pillar To Post promotion and advertising fund (the "Brand Fund") a continuing monthly brand fee equal to four percent (4%) of the Gross Revenues of the Pillar To Post home inspection franchise (the "Brand Fee"), computed from the first (1st) day of the month following the Launch Date.

12.2 The Brand Fund shall be maintained and administered by Franchisor as follows:

12.2.1 Franchisor shall direct all advertising and promotional programs, with sole discretion over the concepts, materials, and media used in such programs and the placement and allocation thereof. Franchisee agrees and acknowledges that the Brand Fund is intended to maximize general public recognition, acceptance, and use of the Pillar To Post System; and that Franchisor is not obligated, in administering the Brand Fund, to make expenditures for Franchisee which are equivalent or proportionate to Franchisee's contribution, or to ensure that any particular franchisee benefits directly or pro rata from expenditures by the Brand Fund;

12.2.2 The Brand Fund, all contributions thereto, and any earnings thereon, shall be used exclusively to meet any and all costs of maintaining, administering, directing, conducting, and preparing advertising, marketing, public relations, and/or promotional programs and materials, and any other activities which Franchisor believes will enhance the image of the Pillar To Post System, including, among other things, the costs of preparing and conducting media advertising campaigns; direct-mail advertising; marketing surveys; employing advertising and/or public relations agencies to assist therein; purchasing promotional items; and providing promotional and other marketing materials and services to the businesses operating under the Pillar To Post System; and

12.2.3 Franchisee shall contribute to the Brand Fund by separate payments made directly to the Brand Fund. All sums paid by Franchisee to the Brand Fund shall be maintained in an account separate from the other monies of Franchisor and shall not be used to defray any of Franchisor's expenses, except for such reasonable costs and overhead, if any, as Franchisor may incur in activities reasonably related to the direction and implementation of the Brand Fund and advertising programs for franchisees and the Pillar To Post System, including, among other things, costs of personnel for creating and implementing advertising, promotional, and marketing programs. The Brand Fund and any earnings thereon shall not otherwise inure to the benefit of Franchisor. Franchisor shall maintain separate bookkeeping accounts for the Brand Fund.

12.3 All advertising and promotion by Franchisee shall be in such media and of such type and format as Franchisor may approve, shall be conducted in a dignified manner, and shall conform to the mandatory policies, practices, procedures, regulations and standards established by Franchisor from time to time. Franchisee shall not use any advertising or promotional plans or materials unless and until Franchisee has received written approval from Franchisor, pursuant to the procedures and terms set forth in Section 12.5 of this Agreement.

12.4 Franchisor may, in its sole discretion, make available to Franchisee from time to time, advertising plans and promotional materials, including coupons, merchandising materials, sales aids, point-of-purchase materials, special promotions, direct mail materials, email accounts, social media accounts, electronic promotional materials, and other advertising and promotional materials.

12.5 Franchisee shall submit samples of all advertising and promotional plans and materials to Franchisor for its approval at least thirty (30) days prior to its proposed use (except with respect to prices to be charged by Franchisee), if such plans and materials have not been prepared or previously approved by Franchisor. If written notice of disapproval is not received by Franchisee from Franchisor within thirty (30) days of the date of receipt by Franchisor of such samples or materials, Franchisor shall be deemed to have approved them.

12.6 Franchisee may not maintain an internet website, internet-based application, social media presence, or otherwise maintain a presence or advertise on the internet or any other public computer network in connection with the Pillar To Post home inspection franchise without Franchisor's prior written approval, which Franchisor may withhold for any reason or no reason.

12.6.1 Franchisee agrees to submit to Franchisor for approval before use true and correct electronic copies or proofs of all website pages, software applications or social media presence Franchisee proposes to use in connection with the Pillar To Post home inspection franchise. Franchisee understands and agrees that Franchisor's right of approval of all such materials is necessitated by the fact that such materials will include and be inextricably linked with the Marks. Franchisee may only use material that Franchisor has approved.

12.6.2 Franchisee's website, application or social media presence must conform to all of the mandatory policies, practices, procedures, regulations and standards established by Franchisor from time to time, whether set forth in the Manual or otherwise. Franchisee agrees to provide all hyperlinks or other links that Franchisor requires.

12.6.3 If Franchisor grants approval for a website, application or social media presence, Franchisee may not use any of the Marks without Franchisor's prior written permission. Franchisee may not post any of Franchisor's proprietary, confidential or copyrighted material or information on its website, application or through social media without Franchisor's prior written approval. If Franchisee wishes to modify its approved website, application or social media presence, all proposed modifications must also receive Franchisor's prior written approval.

12.6.4 Franchisee explicitly understands that it may not post on its website, application or through social media any material which any third party has any direct or indirect ownership interest in (including, without limitation, video clips, photographs, sound bites, copyrighted text, trademarks, service marks, or any other text or image which any third party may claim intellectual property ownership interests in).

12.6.5 Franchisee agrees to list on its website, application or social media presence any website maintained by Franchisor, and any other information Franchisor requires in the manner Franchisor dictates.

12.6.6 Franchisee agrees to obtain Franchisor's prior written approval for any internet domain name, home page address, software application or other internet or social media identification address.

12.6.7 The requirement of Franchisor's prior approval set forth in this Section 12.6 will apply to all activities by Franchisee on the internet, any software application, any social media platform or any other communication networks, including, but not limited to, any website, any application, any social media presence, or any email account other than the email account provided in accordance with Section 3.7 of this Agreement.

13. INSURANCE

13.1 Franchisee shall procure, prior to the commencement of any operations under this Agreement, and shall maintain in full force and effect at all times during the term of this Agreement, at Franchisee's expense, an insurance policy or policies protecting Franchisee, Franchisor, and their respective officers, directors, partners, employees and independent contractors against any demand or claim with respect to personal injury, death, or property damage, or any loss, liability, or expense whatsoever arising or occurring upon or in connection with the Pillar To Post home inspection franchise, including, but not limited to, professional liability (errors and omissions) insurance, general liability insurance, commercial auto insurance, business personal property insurance, workers' compensation insurance, employer's liability insurance, and such other insurance as may be required by applicable law. Such policy or policies shall be written by a responsible carrier or carriers acceptable to Franchisor, shall name Franchisor as an additional insured as specified by Franchisor, and shall provide at least the types and minimum amounts of coverage specified in this Section or in the Manual from time to time, and in any event with minimum limits of liability in respect to professional liability, general liability, commercial auto and business personal property of One Million Dollars (\$1,000,000) per occurrence

13.2 Franchisee's obligation to obtain and maintain the insurance policy or policies in the amounts specified herein and in the Manual shall not be limited in any way by reason of any insurance that may be maintained by Franchisor, nor shall Franchisee's performance of that obligation relieve it of liability under the indemnity provisions set forth in Section 20.3 of this Agreement.

13.3 All public liability and property damage insurance policies shall contain a provision that Franchisor, although named as an insured, shall nevertheless be entitled to recover under such policies on any loss occasioned to Franchisor or its officers, directors, servants, agents, or employees by reason of the negligence or intentional act or omission of Franchisee or its officers, directors, servants, agents, or employees.

13.4 Prior to the commencement of any operations under this Agreement, and thereafter at least fifteen (15) days prior to the expiration of any insurance policy, Franchisee

shall deliver to Franchisor Certificates of Insurance evidencing the proper types and minimum amounts of coverage. All Certificates of Insurance shall expressly provide that no less than fifteen (15) days prior written notice shall be given to Franchisor in the event of material alteration to or cancellation of the coverage evidenced by such Certificates of Insurance.

14. TRANSFER OF INTEREST

14.1 This Agreement and all rights and duties hereunder may be freely assigned or transferred by Franchisor in its sole discretion to any person or legal entity which agrees to assume Franchisor's obligations hereunder, including a competitor of Franchisor, and shall be binding upon and inure to the benefit of Franchisor's successors and assigns including, but not limited to, any entity which acquires all or a portion of the stock of Franchisor or any entity resulting from or participating in a merger, consolidation or reorganization in which Franchisor is involved, and to which Franchisor's rights and duties hereunder are assigned or transferred.

14.2 Franchisee understands and acknowledges that the rights and duties set forth in this Agreement are personal to Franchisee, and that Franchisor has granted this franchise in reliance on many factors, including, but not limited to, Franchisee's (or, if Franchisee is a corporation, limited liability company, or partnership, its principal's or principals') business skill, financial capacity, and personal character. Accordingly, neither Franchisee nor any immediate or remote successor, heir, executor, administrator, or assignee to any part of Franchisee's interest in this Agreement or the Pillar To Post home inspection franchise, nor any individual, partnership, corporation, limited liability company, or other legal entity which directly or indirectly owns any direct or indirect interest in Franchisee or the Pillar To Post home inspection franchise shall directly or indirectly sell, assign, transfer, convey, pledge, mortgage, give away, or otherwise encumber any direct or indirect interest in this Agreement or any portion thereof, in Franchisee, in the Pillar To Post home inspection franchise, in any equity or voting interest in Franchisee, or in all or substantially all of the assets of the Pillar To Post home inspection franchise, nor permit the Pillar To Post home inspection franchise to be operated, managed, directed or controlled, directly or indirectly, by any person or entity other than Franchisee (any such act or event is referred to as a "Transfer") without the prior written consent of Franchisor, which written consent shall not be unreasonably withheld. Any purported Transfer occurring by operation of law or otherwise, including any Transfer by a trustee in bankruptcy, without the prior written consent of Franchisor required by this Section 14.2 shall be null and void, shall constitute a material breach of this Agreement, and shall subject this Agreement to immediate termination without opportunity to cure in accordance with Section 15.2.8 of this Agreement. In the event the Franchisee is a corporation or limited liability company, the stock or membership units of such corporation or limited liability company shall not be publicly sold or traded on any securities exchange or in the over-the-counter market without the prior written consent of Franchisor

14.3 Franchisee understands and acknowledges the vital importance of the performance of Franchisee to the market position and overall image of Franchisor. Franchisee also recognizes that there are many subjective factors that comprise the process by which Franchisor selects a suitable franchise owner. Therefore, Franchisee shall notify Franchisor in writing of any proposed Transfer of any direct or indirect interest in this Agreement, in Franchisee, or in all or substantially all of the assets of the Pillar To Post home inspection

franchise at least thirty (30) days before such Transfer is proposed to take place. Franchisor shall not unreasonably withhold its consent to any Transfer, but if a Transfer, alone or together with other previous, simultaneous, or proposed Transfers, would have the effect of changing control of Franchisee, this Agreement, or all or substantially all of the assets of the Pillar To Post home inspection franchise, Franchisor may, in its sole subjective discretion, require any or all of the following as conditions of its approval:

14.3.1 That the transferee (and, if the transferee is other than an individual, such owners of a beneficial interest in the transferee as Franchisor may request) demonstrate to Franchisor's satisfaction that it meets Franchisor's educational, managerial, and business standards; possesses a good moral character, business reputation, and credit rating; has the aptitude and ability to operate the Pillar To Post home inspection franchise (as may be evidenced by prior related business experience or otherwise), and has adequate financial resources and capital to operate the Pillar To Post home inspection franchise;

14.3.2 That all of Franchisee's accrued monetary obligations and all other outstanding obligations to Franchisor and its affiliates have been satisfied;

14.3.3 That Franchisee is not in default of any provision of this Agreement, any amendment hereof or successor hereto, or any other agreement between Franchisee and Franchisor or its affiliates;

14.3.4 That Franchisee pay a transfer fee in an amount equal to \$4,000.00, plus any applicable taxes, to reimburse Franchisor for its reasonable costs and expenses associated with reviewing the application to transfer, including, but not limited to, legal and accounting fees;

14.3.5 That Franchisee shall have procured, at Franchisee's expense, an extended coverage insurance policy protecting Franchisee, Franchisor, and their respective officers, directors, partners, and employees against any demand or claim with respect to any loss or expense arising from operation of the Pillar To Post home inspection franchise. Such policy shall be written by a responsible carrier acceptable to Franchisor, shall name Franchisor as additional insured, and shall provide at least the types and minimum amounts of coverage specified in this Agreement or in the Manual from time to time. The term of the extended coverage period shall not be less than two (2) years;

14.3.6 That the transferor shall have executed a general release, in a form satisfactory to Franchisor, of any and all claims against Franchisor and their officers, directors, shareholders, and employees;

14.3.7 That Franchisee remain liable for all of the obligations to Franchisor in connection with the Pillar To Post home inspection franchise which arose prior to the effective date of the transfer, including, but not limited to, any claim or obligation under Section 20.3 of this Agreement, and execute any and all instruments reasonably requested by Franchisor to evidence such liability;

14.3.8 That the transferee (or, if the transferee is a corporation, limited liability company, or partnership, the manager designated by transferee acceptable to Franchisor, which manager must be a shareholder, member, or partner with a beneficial interest of fifty (50%) percent or more of the transferee) at the transferee's expense, take and complete, to Franchisor's sole subjective satisfaction, the Initial Training Program then in effect for franchisees and managers upon such terms and conditions as Franchisor may reasonably require;

14.3.9 That the transferee execute, for a term ending on the expiration date of this Agreement and with such renewal terms as may be provided by this Agreement, the then-current form of franchise agreement and other ancillary agreements as Franchisor may require for the Pillar To Post home inspection franchise, which agreements shall supersede this Agreement in all respects, or upon the agreement of the parties a new then current form of Franchise Agreement and other ancillary agreements which may be for the full term of this Agreement with the full terms of renewal as may be provided by this Agreement;

14.3.10 That the transferee (and, if the transferee is other than an individual, such owners of any beneficial interest in the transferee as Franchisor may request) enter into a written assignment, in a form satisfactory to Franchisor, assuming and agreeing to discharge all of Franchisee's obligations under this Agreement; and, if the obligations of Franchisee were guaranteed by the transferor or its owners, that the transferee and its owners guarantee the performance of all such obligations in writing in a form satisfactory to Franchisor; and

14.3.11 If the transferor or its owners executed a guarantee, indemnification, and acknowledgement of Franchisee's obligations under this Agreement, that the transferee and its owners execute a guarantee, indemnification, and acknowledgement of all such obligations.

Franchisee acknowledges and agrees that each condition that must be met by the transferee and its owners is necessary to assure such transferee's full performance of the obligations hereunder.

14.4 Franchisee shall not grant a security interest in the Franchise Agreement, the Pillar To Post home inspection franchise or in any of the assets of the Pillar To Post home inspection franchise unless the secured party agrees that in the event of any default by Franchisee under any documents related to the security interest, Franchisor shall have the right and option (but not the obligation) to be substituted as obligor to the secured party and to cure any default of Franchisee, and any acceleration of indebtedness due to Franchisee's default shall be void.

14.5 If any party holding any direct or indirect interest in this Agreement, in Franchisee, or in all or substantially all of the assets of the Pillar To Post home inspection franchise desires to accept any bona fide offer from a third party to purchase such interest, Franchisee shall notify Franchisor in writing. Franchisor shall have the right and option, exercisable within thirty (30) days after receipt of such written notification, to send written notice to the seller that Franchisor intends to purchase the seller's interest on the same terms and

conditions offered by the third party. If Franchisor elects to purchase the seller's interest, closing on such purchase shall occur within sixty (60) days from the date of notice to the seller of the election to purchase by Franchisor. If Franchisor elects not to purchase the seller's interest, any material change thereafter in the terms of the offer from a third party shall constitute a new offer subject to the same rights of first refusal by Franchisor as in the case of the third party's initial offer. Failure of Franchisor to exercise the option afforded by this Section 14.5 shall not constitute a waiver of any other provision of this Agreement, including all of the requirements of this Section 14 with respect to a proposed transfer. In the event the consideration, terms, and/or conditions offered by a third party are such that Franchisor may not reasonably be required to furnish the same consideration, terms, and/or conditions, then Franchisor may purchase the interest proposed to be sold for the reasonable equivalent in cash. If the parties cannot agree within a reasonable time on the cash consideration, an independent appraiser shall be designated by Franchisor at Franchisor's expense, to determine the cash consideration and the appraiser's determination shall be binding.

14.6 In the event of the death or incapacity of Franchisee (or, if Franchisee is a corporation, limited liability company, or partnership, any person with an interest in Franchisee or in all or substantially all of the assets of the Pillar To Post home inspection franchise), the heirs, beneficiaries, devisees, executors, administrators or other legal representatives of Franchisee shall, within one hundred twenty (120) days of such event:

14.6.1 Apply to Franchisor for the right to continue to operate the Pillar To Post home inspection franchise for the duration of the term of this Agreement and any renewals hereof, which right shall be granted provided the surviving spouse, heirs or estate shall satisfy all of the then-current qualifications for a purchaser of a Franchise; or

14.6.2 Sell, assign, transfer, or convey Franchisee's interest in compliance with the provisions of Sections 14.3 and 14.5 of this Agreement; provided, however, that in the event a proper and timely application for the right to continue to operate the Pillar To Post home inspection franchise has been made by Franchisee and rejected by Franchisor, the one hundred twenty (120) days to sell, assign, transfer, or convey the Pillar To Post home inspection franchise shall be computed from the date of said rejection.

Franchisee will have the right (but not the obligation) to take over operation of the Pillar To Post home inspection franchise until either Section 14.6.1 or Section 14.6.2 is complied with and to charge a reasonable management fee for such services. For purposes of this Section, "incapacity" means any physical or mental infirmity that will prevent the person from performing his or her obligations under this Agreement (i) for a period of 30 or more consecutive days or (ii) for 60 or more total days during a calendar year.

14.7 If the provisions of Section 14.6 have not been fulfilled within the time provided, all rights granted to Franchisee under this Agreement shall, at the option of Franchisor, terminate immediately and automatically revert to Franchisor.

14.8 Notwithstanding the foregoing, it is understood that Franchisee (if an individual, natural person) may assign this Agreement on one occasion to a corporation or limited liability company organized by Franchisee for that purpose only, provided that at least a majority of all

the issued and outstanding shares of voting stock, membership units, and equity interests are owned and voted continuously by Franchisee, and further provided that Franchisor shall have approved in advance all other shareholders of such corporation or members of such limited liability company holding equity or voting interests, which approval shall not be unreasonably withheld. Franchisor shall be given written notice of such assignments and delegation, and thereupon such corporation or limited liability company shall have all such rights and obligations, and the terms "Franchisee" and "Pillar To Post home inspection franchise" as listed herein shall refer to such corporation or limited liability company; provided, however, that such assignment shall in no way affect the obligations hereunder of the individual above designated "Franchisee," who shall execute Franchisor's standard form personal guaranty and remain fully bound by and responsible for the performance of all such obligations, jointly and severally, with such corporation or limited liability company. Such corporation or limited liability company shall at no time engage in any business or activities other than the exercise of the rights herein granted to Franchisee and the performance of its obligations as Franchisee hereunder. Unless the assignment provided in this Section 14.8 occurs within six (6) months of the execution of this Agreement, Franchisee shall pay a fee of \$1,000.00 to Franchisor to cover the reasonable costs and expenses associated with document preparation and review for such assignment.

14.9 Franchisor's consent to a Transfer of any interest in this Agreement, in Franchisee, or in all or substantially all of the assets of the Pillar To Post home inspection franchise shall not constitute a waiver of any claims it may have against the transferring party, nor shall it be deemed a waiver of Franchisor's right to demand strict compliance with any of the terms of this Agreement by the transferor or transferee.

14.10 If, prior to serious negotiations with Franchisee or one of Franchisee's owners, the transferee was referred by Franchisor to Franchisee after having contact with Franchisor or someone acting on Franchisor's behalf, then Franchisee shall pay Franchisor a referral fee in the amount of \$5,000 due at closing of any transfer to the referred transferee.

15. DEFAULT AND TERMINATION

15.1 Franchisee shall be deemed to be in default under this Agreement, and all rights granted to Franchisee herein shall automatically terminate without notice to Franchisee, if Franchisee shall become insolvent or make a general assignment for the benefit of creditors; if a petition in bankruptcy is filed by Franchisee or such a petition is filed against and not opposed by Franchisee; if Franchisee is adjudicated a bankrupt or insolvent; if a receiver of Franchisee for Franchisee's business or assets is appointed; if a receiver of Franchisee's assets or property, or any part thereof, is appointed by any court of competent jurisdiction; if a final judgment remains unsatisfied or of record for thirty (30) days or longer; if Franchisee is dissolved; if suit to foreclose any lien or mortgage against the Approved Location or equipment is instituted against Franchisee and not dismissed within sixty (60) days; if the real or personal property of the Pillar To Post home inspection franchise shall be seized and sold; or if execution is levied against Franchisee's business or property.

15.2 Upon the occurrence of any of the following events of default, Franchisor may, at its option, terminate all rights granted to Franchisee hereunder, without affording Franchisee any opportunity to cure the default, effective immediately upon receipt of notice by Franchisee:

15.2.1 If Franchisee, in Franchisor's sole subjective discretion, fails to satisfactorily complete the Initial Training Program or any other required training;

15.2.2 If Franchisee, in Franchisor's sole subjective discretion, fails to satisfactorily complete the start-up business operations, inspections and marketing program;

15.2.3 If Franchisee fails to obtain an Approved Location for the Pillar To Post home inspection franchise within the time limits provided in Section 1.3 of this Agreement;

15.2.4 If Franchisee fails to open the Pillar To Post home inspection franchise for business within the time limits provided in Section 5.2 of this Agreement;

15.2.5 If Franchisee at any time ceases to operate or otherwise abandons the Pillar To Post home inspection franchise, or loses the right to possession of the Approved Location, or otherwise forfeits the right to do or transact business in the jurisdiction where the Pillar To Post home inspection franchise is located. However, if, through no fault of Franchisee, the Approved Location is damaged or destroyed by an event such that repairs or reconstruction cannot be completed within ninety (90) days thereafter, then Franchisee shall have sixty (60) days after such event in which to apply for Franchisor's approval to relocate the Approved Location, which approval shall not be unreasonably withheld;

15.2.6 If Franchisee is convicted of or pleads guilty or "nolo contendere" to a felony, a crime involving moral turpitude or any other crime that Franchisor believes is injurious to the Pillar To Post System, the Marks, the goodwill associated therewith, or Franchisor's interest therein, or if Franchisor has proof that Franchisee has committed such a felony, crime or offense;

15.2.7 If a threat or danger to public health or safety results from the operation of the Pillar To Post home inspection franchise;

15.2.8 If any purported assignment or transfer of any direct or indirect interest in this Agreement, in Franchisee, or in all or substantially all of the assets of the Pillar To Post home inspection franchise is made to any third party without Franchisor's prior written consent, contrary to the terms of Section 14 of this Agreement;

15.2.9 If Franchisee fails to comply with the covenants in Sections 7.3.1 and 7.3.2 of this Agreement;

15.2.10 If Franchisee fails to meet the minimum Gross Revenues requirements in Section 7.5 of this Agreement for two (2) consecutive twelve (12) month periods;

15.2.11 If an approved transfer is not effectuated within the time provided following death or mental incapacity, as required by Section 14.6 of this Agreement;

15.2.12 If Franchisee fails to comply with the covenants in Section 17.2 of this Agreement or fails to obtain execution of the covenants required under Sections 10.2 or 17.7 of this Agreement;

15.2.13 If, contrary to the terms of Sections 9 or 10 of this Agreement, Franchisee discloses or divulges the contents of the Manual, the Technology Platform or other confidential information provided to Franchisee by Franchisor;

15.2.14 If Franchisee knowingly maintains false books or records, or submits any false reports to Franchisor;

15.2.15 If Franchisee misuses or makes any unauthorized use of the Marks or any other identifying characteristics of the Pillar To Post System, or otherwise materially impairs the goodwill associated therewith or Franchisor's rights therein;

15.2.16 If Franchisee refuses to permit Franchisor to inspect the Approved Location, any vehicles used in operation of the Pillar To Post home inspection franchise, or the books, records, or accounts of Franchisee upon demand;

15.2.17 If Franchisee fails to comply with the provisions of Section 13.1 of this Agreement with respect to maintaining insurance coverage for the Pillar To Post home inspection franchise and for the Franchisor. In the event that Franchisee fails to maintain the required insurance coverage by failing to remit a renewal premium on a timely basis, Franchisor shall have the option of paying the past due premium on Franchisee's behalf or terminating this Agreement. If Franchisor elects to pay the premium on Franchisee's behalf, Franchisee shall be required to reimburse Franchisor for that amount;

15.2.18 If Franchisee receives from Franchisor three (3) or more notices to cure a default or violation of this Agreement during any twelve (12) month period, whether or not the default or violation is cured after notice;

15.2.19 If Franchisee fails to comply with the provisions of Section 9 of this Agreement with respect to implementing each new or changed Technology Platform requirement; or

15.2.20 If Franchisee fails to comply with the provisions of Section 6.2 of this Agreement regarding attendance at all required conferences, meetings, training courses, seminars, and programs, including required regional training programs and the annual convention, unless excused in advance and in writing by Franchisor.

15.3 If Franchisee fails, refuses, or neglects promptly to pay any monies owing to Franchisor or its affiliates when due or to submit the financial or other information required by Franchisor under this Agreement, Franchisee shall have ten (10) days after its receipt from Franchisor of a written notice of default within which to cure the default. If any such default is not cured within the specified time, or such longer period as applicable law may require, this

Agreement shall terminate without further notice to Franchisee, effective immediately upon the expiration of the cure period.

15.4 Except as otherwise provided in Sections 15.1, 15.2, and 15.3 of this Agreement, Franchisee shall have thirty (30) days after its receipt from Franchisor of a written notice of default within which to remedy any other default under this Agreement and to provide evidence thereof to Franchisor. Franchisee may avoid termination by immediately initiating a remedy to cure such default and curing it to Franchisor's satisfaction within the thirty (30) day period (or within such longer time period as Franchisor may reasonably specify), and by promptly providing proof thereof to Franchisor. If any such default is not cured within the specified time, or such longer period as applicable law may require, this Agreement shall terminate without further notice to Franchisee, effective immediately upon the expiration of the cure period. Franchisee shall be in default pursuant to this Section 15.4 for failure substantially to comply with any of the requirements imposed by this Agreement, as it may from time to time be reasonably supplemented by the Manual, or failure to carry out the terms of this Agreement in good faith. Such defaults include, but are not limited to, the following:

15.4.1 If Franchisee fails to operate the Pillar To Post home inspection franchise in strict compliance with the mandatory policies, procedures, regulations and standards prescribed by Franchisor in this Agreement, the Manual, or otherwise in writing;

15.4.2 If Franchisee fails to offer Franchisor's Plus, Premium and Prestige packages or such other packages of goods and services as established by Franchisor from time to time as required by Sections 7.3 and 7.4 hereof;

15.4.3 If Franchisee fails to maintain minimum levels of qualified staff as required by Section 7.14 of this Agreement;

15.4.4 If Franchisee fails to promptly pay all Franchisee's expenses incurred in the operation of the Pillar To Post home inspection franchise;

15.4.5 Except as provided in Section 15.2.8 hereof, if Franchisee fails, refuses, or neglects to obtain Franchisor's prior written approval or consent as required by this Agreement;

15.4.6 If Franchisee acts, or fails to act, in any manner which is inconsistent with or contrary to its lease or sublease for the Approved Location, or in any way jeopardizes its right to renewal of such lease or sublease; or

15.4.7 If Franchisee engages in any business or markets any service or product under a name or mark which, in Franchisor's opinion, is confusingly similar to the Marks.

15.5 If Franchisee commits any action, or any other event occurs, which constitutes grounds for termination of this Agreement, Franchisor has the option, but not the obligation to: (i) reduce or modify the Territory; (ii) suspend Franchisee's right to access the Technology Platform or any other systems used by the Pillar To Post System; (iii) suspend Franchisee's right to receive requests for inspections generated through telephone call centers, websites, or other centralized marketing platforms utilized by the Pillar To Post System; (iv) suspend Franchisee's

right to acquire goods and services from designated suppliers; and/or (v) suspend Franchisee's right to operate the Pillar To Post home inspection system. Such actions will take effect immediately upon Franchisor's written notice to Franchisee. If Franchisor reduces or modifies the Territory, Franchisee may not thereafter open and operate the Pillar To Post home inspection franchise in the portion of the Territory withdrawn from Franchisee. Franchisor's election of any of these remedies will not preclude Franchisor from invoking its right to terminate this Agreement if the act or event constituting grounds for termination continues to exist.

16. OBLIGATIONS UPON TERMINATION OR EXPIRATION

Upon termination or expiration of this Agreement, all rights granted hereunder to Franchisee shall forthwith terminate, and:

16.1 Franchisee shall immediately cease to operate the Pillar To Post home inspection franchise, and shall not thereafter, directly or indirectly, represent to the public or hold itself out as a present or former franchisee of Franchisor.

16.2 Franchisee shall immediately cease to use, in any manner whatsoever, any confidential methods, procedures, and techniques associated with the Pillar To Post System; the Marks, and all other distinctive forms, slogans, signs, domain names, symbols, and devices associated with the Pillar To Post System. Without limiting the foregoing, Franchisee shall immediately cease to use all signs, advertising materials, vehicle wraps, displays, stationery, forms, brochures, business cards, products, domain names and any other articles that display the Marks.

16.3 Franchisee shall immediately cancel any trade or fictitious name registration or similar registrations obtained by Franchisee which contain or reference any of the Marks. Franchisee shall furnish Franchisor with evidence satisfactory to Franchisor of compliance with this obligation within ten (10) days after termination or expiration of this Agreement.

16.4 Franchisee shall immediately transfer or assign to Franchisor or to its designee all telephone numbers used in operation of the Pillar To Post home inspection franchise, including, but not limited to, all telephone numbers for any office lines, cell phone lines, and the Business Lines (as defined in Section 9.5 of this Agreement). At Franchisor's election, Franchisee shall transfer or assign to Franchisor or cancel and cause to be removed from further publication or display, whether print or electronic, all telephone advertisements and listings, websites, domain names, internet or social media addresses, contacts or accounts, and all other sources of advertisement and promotion used in operation of the Pillar To Post home inspection franchise. Without limiting the generality of the foregoing, Franchisee shall execute all documentation required to effectuate (i) the transfer or assignment of the telephone numbers provided herein and in Section 9.5 of this Agreement; and (ii) the transfer and assignment of the other rights and accounts provided herein and in Section 8.4 of this Agreement. Franchisee appoints Franchisor its true and lawful agent and attorney-in-fact to take such action and to execute all such documents in its name and on its behalf as may be necessary to complete these assignments and cancellations on behalf of Franchisee. Franchisee shall not use the telephone numbers, advertisements, listings, websites, domain names, internet or social media addresses, contacts or accounts, or any other sources of advertisement and promotion used in operation of the Pillar To

Post home inspection franchise in connection with any other business owned, operated by or affiliated with Franchisee or its owners, or for any other purpose whatsoever.

16.5 Franchisee shall immediately make such modifications or alterations to the Approved Location and any vehicles used in operation of the Pillar To Post home inspection franchise as may be necessary to distinguish the appearance of the Approved Location and such vehicles from those used by other Pillar To Post home inspection franchises under the Pillar To Post System, and shall make such specific additional changes thereto as Franchisor may reasonably request for that purpose.

16.6 Franchisee shall immediately cease using or operating any Online Presence related to the Pillar To Post home inspection franchise or the Marks and take any action as may be required to disable such Online Presence. At Franchisor's election, Franchisee shall transfer exclusive control and access of such Online Presence to Franchisor. For purposes of this Section 16.6, "Online Presence" shall mean any website, domain name, email address, social media account, username, other online presence, or presence on any electronic medium of any kind.

16.7 In the event Franchisee continues to operate or subsequently begins to operate any other business, Franchisee shall not use any reproduction, counterfeit, copy, or colorable imitation of the Marks, either in connection with such other business or the promotion thereof, which, in Franchisor's opinion, is likely to cause confusion, mistake, or deception, or which, in Franchisor's opinion, is likely to dilute Franchisor's rights in and to the Marks. Franchisee shall not use any designation of origin or description or representation, which, in Franchisor's opinion, falsely suggests or represents an association or connection with Franchisor.

16.8 Franchisee shall immediately pay all sums owing to Franchisor and its affiliates. In the event of termination for any default of Franchisee, such sums shall include all damages, costs, and expenses, including attorneys' fees and disbursements, incurred by Franchisor as a result of the default, which obligation shall give rise to and remain, until paid-in-full, a lien in favor of Franchisor against any and all of the personal property, furnishings, equipment, signs, fixtures, and inventory owned by Franchisee and used in the operation of the Pillar To Post home inspection franchise at the time of default.

16.9 Franchisee shall immediately pay to Franchisor all damages, costs, and expenses, including attorneys' fees and disbursements, incurred by Franchisor subsequent to the termination or expiration of this Agreement in obtaining injunctive or other relief for the enforcement of any provisions of this Article 16.

16.10 Franchisee shall immediately deliver to Franchisor the Manual and all other records, correspondence, and instructions containing confidential information relating to the operation of the Pillar To Post home inspection franchise, all of which are acknowledged to be the property of Franchisor, and shall retain no copy or record of any of the foregoing.

16.11 Franchisee shall immediately discontinue any use of the Technology Platform and any information or data generated with and stored by the Technology Platform, all of which are acknowledged to be property of Franchisor. Notwithstanding the foregoing, upon request made within ninety (90) days after termination or expiration of this Agreement, Franchisor shall make

available to Franchisee a complete and secure download file in pdf format of each home inspection report generated with and stored by the Technology Platform. In the event Franchisee fails to timely request such data as provided herein, Franchisee shall relinquish all right and interest in such data, and Franchisor shall have no further obligation to maintain or store such data.

16.12 Franchisee shall immediately procure, at Franchisee's expense, an extended coverage insurance policy protecting Franchisee, Franchisor, and their respective officers, directors, partners, and employees against any demand or claim with respect to any loss or expense arising from operation of the Pillar To Post home inspection franchise. Such policy shall be written by a responsible carrier acceptable to Franchisor, shall name Franchisor as an additional insured, and shall provide at least the types and minimum amounts of coverage specified in the Manual as of the date of termination or expiration. The term of the extended coverage period shall not be less than two (2) years.

16.13 Franchisor shall have the option, to be exercised within thirty (30) days after termination, to purchase from Franchisee any or all of the furnishings, equipment, signs, and fixtures related to the operation of the Pillar To Post home inspection franchise at Franchisee's depreciated book value, to purchase any or all supplies and inventory of the Pillar To Post home inspection franchise at Franchisee's cost or depreciated book value, whichever is less, and to purchase any and all merchantable inventory of the Pillar To Post home inspection franchise bearing any of the Marks at Franchisee's cost minus twenty (20%) percent. If the parties cannot agree on the price of any such items within a reasonable time, an independent appraisal shall be conducted and the appraiser's determination shall be binding. If Franchisor elects to exercise any option to purchase herein provided, it shall have the right to set off all amounts due from Franchisee, and the cost of the appraisal, if any, against any payment therefore.

16.14 Franchisee shall comply with the covenants contained in Section 17.3 of this Agreement.

16.15 The provisions of Sections 10.1, 10.2, 16.1 through 16.15, 17.1 through 17.8, 20.3, 22, 24.1 through 24.6, and 25.1 through 25.11 of this Agreement shall survive expiration or termination of this Agreement.

17. ADDITIONAL COVENANTS

17.1 Franchisee covenants that during the term of this Agreement or any renewals thereof, except as otherwise approved in writing by Franchisor, Franchisee shall devote its full time and best efforts to the management and operation of the Pillar To Post home inspection franchise, and in recommending, promoting and encouraging patronage of all Pillar To Post home inspection franchises. If Franchisee is a corporation, limited liability company, or partnership, such Franchisee must select a shareholder with a beneficial interest of at least fifty percent (50%) of the voting shares of Franchisee, a member with a beneficial interest of at least fifty percent (50%) of the voting membership units of Franchisee, or a general partner or partners with a beneficial interest of at least fifty percent (50%) of Franchisee, acceptable to Franchisor in Franchisor's sole discretion, to devote his, her or their full time and best efforts to the Pillar To Post home inspection franchise. Such selection shall not be changed by Franchisee without the written consent of Franchisor.

17.2 Franchisee specifically acknowledges that, pursuant to this Agreement, Franchisee will receive valuable, specialized training and confidential information, including, but not limited to, information regarding the operation, sales, promotion, and marketing methods and techniques of Franchisor and the Pillar To Post System. Franchisee covenants that during the term of this Agreement, except as otherwise approved in writing by Franchisor, Franchisee, or if Franchisee is a corporation or limited liability company, then its officers, directors, shareholders, and members shall not, either directly or indirectly, for itself, or through, on behalf of, or in conjunction with any person or legal entity:

17.2.1 Divert or attempt to divert any present or prospective business or customer of any Pillar To Post home inspection franchise to any competitor, by direct or indirect inducement or otherwise, or do or perform, directly or indirectly, any other act injurious or prejudicial to the goodwill associated with the Marks and the Pillar To Post System; or

17.2.2 Own, maintain, operate, engage in, be employed by, provide any assistance to, or have any interest in (as owner or otherwise) any business that offers products or services which are the same as or similar to the products and services being offered by the Pillar To Post home inspection franchise under the Pillar To Post System.

17.3 Franchisee covenants that, except as otherwise approved in writing by Franchisor, Franchisee, or if the Franchisee is a corporation or limited liability company, then its officers, directors, shareholders, and members shall not, for a continuous uninterrupted period commencing upon the expiration or termination of this Agreement (regardless of the cause for termination) and continuing for two (2) years thereafter (and in the case of any violation of this covenant, for two (2) years after the violation ceases), either directly or indirectly, for itself, or through, on behalf of, or in conjunction with any person or legal entity, own, maintain, operate, engage in, be employed by, provide assistance to, or have any interest in (as owner or otherwise) any business that offers products or services which are the same as or similar to the products or services offered by the Pillar To Post home inspection franchise under the Pillar To Post System within the Territory.

17.4 Sections 17.2.2 and 17.3 of this Agreement shall not apply to ownership by Franchisee of a less than five (5%) percent beneficial interest in the outstanding equity securities of any publicly-traded corporation which has securities registered under the Securities and Exchange Act of 1934.

17.5 Franchisee understands and acknowledges that Franchisor shall have the right, in its sole discretion, to reduce the scope of any covenant set forth in Sections 17.2 or 17.3 of this Agreement, or any portion thereof, without Franchisee's consent, effective immediately upon receipt by Franchisee of written notice thereof; and Franchisee agrees that it shall comply forthwith with any covenant as so modified, which shall be fully enforceable notwithstanding the provisions of Section 23 hereof.

17.6 The covenants of this Section 17 shall be construed as agreements independent of any other provision in this Agreement or any other agreement by, between, among, or affecting Franchisor and Franchisee, and the existence of any claim or cause of action of Franchisee against Franchisor, whether based on this Agreement or otherwise, shall not constitute a defense to the enforcement of this Section 17. Franchisee agrees to pay all costs and expenses (including reasonable attorneys' fees) incurred by Franchisor in connection with the enforcement of this Section 17.

17.7 At Franchisor's request, Franchisee shall obtain and furnish to Franchisor executed covenants similar in substance to those set forth in this Section 17 (including covenants applicable upon the termination of a person's relationship with Franchisee) from any or all of the following persons: (i) all managers of Franchisee and any other personnel employed by Franchisee who have received or will receive training from Franchisor; (ii) all officers, directors, and holders of a beneficial interest of five (5%) percent or more of the securities of Franchisee, and of any corporation or limited liability company directly or indirectly controlling, controlled by, or under common control with, Franchisee, if Franchisee is a corporation or limited liability company; and (iii) the general partners and any limited partners (including any corporation or limited liability company, and the officers, directors, and holders of a beneficial interest of five percent (5%) or more of the shares or membership units of any corporation or limited liability company which controls, directly or indirectly, any general or limited partner), if Franchisee is a partnership. Every covenant required by this Section 17.7 shall be in a form approved by Franchisor, including, but not limited to, specific identification of Franchisor as a third party beneficiary of such covenants with the independent right to enforce them.

18. CORPORATION, LIMITED LIABILITY COMPANY OR PARTNERSHIP FRANCHISEE

18.1 If Franchisee is a corporation, Franchisee shall comply with the following requirements:

18.1.1 Franchisee shall be newly organized and its charter shall at all times provide that its activities are confined exclusively to operating the Pillar To Post home inspection franchise;

18.1.2 Copies of Franchisee's Articles of Incorporation, Bylaws, unanimous shareholder agreements, and other governing documents, and any amendments thereto, including the resolution of the Board of Directors authorizing entry into this Agreement, shall be promptly furnished to Franchisor;

18.1.3 Franchisee shall maintain stop-transfer instructions on its records against the transfer of any voting securities; and each stock certificate of Franchisee shall have conspicuously endorsed upon its face a statement in a form satisfactory to Franchisor that it is held subject to, and that further assignment or transfer thereof is subject to, all restrictions imposed upon assignments by this Agreement; provided, however, that the requirements of this Section 18.1.3 shall not apply to a publicly-held corporation; and

18.1.4 Franchisee shall maintain a current list of all owners of record and all beneficial owners of any class of voting securities of Franchisee and shall furnish the list to Franchisor upon request.

18.2 If Franchisee is a limited liability company, Franchisee shall comply with the following requirements:

18.2.1 Franchisee shall be newly organized and its Articles of Organization shall at all times provide that its activities are confined exclusively to operating the Pillar To Post home inspection franchise;

18.2.2 Copies of Franchisee's Articles of Organization, Operating Agreement, and other governing documents, and any amendments thereto, including the resolution of the members authorizing entry into this Agreement, shall be promptly furnished to Franchisor;

18.2.3 Franchisee shall maintain stop-transfer instructions on its records against the transfer of any voting membership units; and

18.2.4 Franchisee shall maintain a current list of all owners of record and all beneficial owners of any class of membership units of Franchisee and shall furnish the list to Franchisor upon request.

18.3 If Franchisee is a partnership, Franchisee shall comply with the following requirements:

18.3.1 Franchisee shall furnish Franchisor with a copy of its partnership agreement as well as such other documents as Franchisor may reasonably request, and any amendments thereto; and

18.3.2 Franchisee shall prepare and furnish to Franchisor, upon request, at any time, a list of all general and limited partners in Franchisee.

19. TAXES, PERMITS, AND INDEBTEDNESS

19.1 Franchisee shall promptly pay when due all taxes levied or assessed, including, but not limited to, unemployment and sales taxes, and all accounts and other indebtedness of every kind incurred by Franchisee in the operation of the Pillar To Post home inspection franchise. Franchisee shall pay to Franchisor an amount equal to any sales tax, gross receipts tax, use tax, or similar tax (other than income tax) imposed on Franchisor with respect to any payments to Franchisor required under this Agreement.

19.2 In the event of any bona fide dispute as to Franchisee's liability for taxes assessed or other indebtedness, Franchisee may contest the validity or the amount of the tax or indebtedness in accordance with procedures of the taxing authority or applicable law, but in no event shall Franchisee permit a tax sale or seizure by levy or execution or similar writ or warrant, or attachment by a creditor, to occur against the Approved Location, any improvements thereon, or any assets of Franchisee.

19.3 Franchisee shall comply with all federal, state, municipal and local laws, rules, and regulations, and shall timely obtain any and all permits, certificates, or licenses necessary for the full and proper conduct of the Pillar To Post home inspection franchise, including, but not limited to, professional licenses, licenses to do business, trade or fictitious name registrations, and sales tax permits.

19.4 Franchisee shall immediately notify Franchisor in writing of the commencement of any action, suit, or proceeding, and of the issuance of any order, writ, injunction, award, or decree of any court, agency, or other governmental instrumentality, which may adversely affect the operation or financial condition of the Pillar To Post home inspection franchise.

20. INDEPENDENT CONTRACTOR AND INDEMNIFICATION

20.1 It is understood and agreed by the parties that this Agreement does not create a fiduciary relationship between them, that Franchisee shall be an independent contractor, and that nothing in this Agreement is intended to constitute either party an agent, legal representative, subsidiary, joint venture, partner, employee, or servant of the other for any purpose whatsoever.

20.2 During the term of this Agreement, Franchisee shall hold itself out to the public as an independent contractor operating the Pillar To Post home inspection franchise pursuant to a franchise agreement from Franchisor. Franchisee agrees to take such action as may be necessary to do so, including, but not limited to, exhibiting a notice of that fact in a conspicuous place at the Approved Location or in materials used by Franchisee, the content of which Franchisor reserves the right to specify.

20.3 Nothing in this Agreement authorizes Franchisee to make any contract, agreement, warranty, or representation on Franchisor's behalf, or to incur any debt or other obligation in Franchisor's name; and Franchisor shall in no event assume liability for, or be deemed liable hereunder as a result of, any such action; nor shall Franchisor be liable by reason of any act or omission of Franchisee in its operation of the business franchised hereunder or for any claim or judgment arising therefrom against Franchisee or Franchisor. Franchisee shall indemnify and hold Franchisor, and Franchisor's officers, directors, and employees harmless

against any and all claims, losses, costs, expenses, liabilities, and damages arising directly or indirectly from, as a result of, or in connection with Franchisee's operation of the Pillar To Post home inspection franchise, as well as the costs, including attorneys' fees, of defending against them.

21. APPROVALS AND WAIVERS

21.1 Whenever this Agreement requires the prior approval or consent of Franchisor, Franchisee shall make a timely written request to Franchisor therefore and, unless specifically provided otherwise herein, such approval or consent by Franchisor must be obtained in writing.

21.2 Franchisor makes no warranties or guarantees upon which Franchisee may rely, and assumes no liability or obligation to Franchisee, by providing any waiver, approval, consent, or suggestion to Franchisee in connection with this Agreement, or by reason of any neglect, delay, or denial of any request therefore.

21.3 No failure of Franchisor to exercise any power reserved to it by this Agreement, or to insist upon strict compliance by Franchisee with any obligation or condition hereunder, and no custom or practice of the parties at variance with the terms hereof, shall constitute a waiver of Franchisor's right to demand strict compliance with any of the terms hereof. Waiver by Franchisor of any particular default of Franchisee shall not affect or impair Franchisor's rights with respect to any subsequent default of the same, similar, or different nature; nor shall any delay, forbearance, or omission of Franchisor to exercise any power or right arising out of any breach or default by Franchisee of any of the terms, provisions, or covenants hereof affect or impair Franchisor's right to exercise the same, nor shall such constitute a waiver by Franchisor of any right hereunder, or the right to declare any subsequent breach or default and to terminate this Agreement prior to the expiration of its term. Subsequent acceptance by Franchisor of any payments due to it hereunder, in whole or in part, shall not be deemed to be a waiver by Franchisor of a preceding breach by Franchisee of any terms, covenants, or conditions of this Agreement. Franchisor may, in its sole discretion, waive or modify any obligation of other franchisees under agreements similar to this Agreement, and no such waiver or modification shall obligate Franchisor to grant a similar waiver or modification to Franchisee.

22. NOTICES

Any and all notices required or permitted under this Agreement (except for notices by Franchisor to Franchisee that apply to the entire System) shall be in writing and shall be personally delivered, sent by registered mail, sent by overnight delivery or sent by other means which affords the sender evidence of delivery or attempted delivery to the respective parties at the following addresses, unless and until a different address has been designated by written notice to the other party:

Notices to Franchisor:

PILLAR TO POST, INC.
14502 N. Dale Mabry Highway
Suite 200
Tampa, Florida 33618
Attn: Chief Executive Officer

Notices to Franchisee:

Any notice by a means which affords the sender evidence of delivery or attempted delivery shall be deemed to have been given and received at the date and time of receipt or attempted delivery, provided, however, if delivery or attempted delivery is on a holiday or weekend, delivery shall be deemed to have been given and received on the next business day.

Franchisor may provide notices to Franchisee under this Agreement using any communication means regularly used by Franchisor for systemwide communications if the subject of the notice equally applies to all Pillar To Post franchisees in the System.

23. ENTIRE AGREEMENT

This Agreement, the preambles and exhibits to this Agreement, if any, and the documents referred to herein constitute the entire Agreement between Franchisor and Franchisee concerning the subject matter hereof, and supersede any prior written or oral agreements or representations. Nothing in this or in any related agreement is intended to disclaim the representations made in the franchise disclosure document that was furnished by Franchisor to Franchisee. Except for those permitted to be made unilaterally by Franchisor hereunder, no amendment, change, or variance from this Agreement shall be binding on either party unless mutually agreed to by the parties and executed by their authorized officers or agents in writing.

24. SEVERABILITY AND CONSTRUCTION

24.1 If, for any reason, any section, part, term, provision, and/or covenant herein is determined to be invalid and contrary to, or in conflict with, any existing or future law or regulation by a court or agency having valid jurisdiction, such determination shall not impair the operation of, or have any other effect upon, any other portions, sections, parts, terms, provisions, and/or covenants of this Agreement as may remain otherwise intelligible; and the latter shall continue to be given full force and effect and bind the parties hereto; and said invalid portions, sections, parts, terms, provisions, and/or covenants shall be deemed not to be a part of this Agreement.

Initial _____

24.2 Any provision or covenant of this Agreement, which expressly or by its nature imposes obligations beyond the expiration or termination of this Agreement survive such expiration or termination.

24.3 Except as expressly provided to the contrary herein, nothing in this Agreement is intended, nor shall be deemed, to confer upon any person or legal entity other than Franchisee, Franchisor, their respective officers, directors, and employees, and any of Franchisor's successors and assigns as may be contemplated by Section 14 of this Agreement any rights or remedies under or by reason of this Agreement.

24.4 Franchisee expressly agrees to be bound by any promise or covenant imposing the maximum duty permitted by law which is subsumed within the terms of any provision hereof, as though it were separately articulated in and made a part of this Agreement, or that may result from striking from any of the provisions hereof any portion or portions which a court or agency having valid jurisdiction may hold to be unreasonable and unenforceable in an unappealed final decision to which Franchisor is a party, or from reducing the scope of any promise or covenant to the extent required to comply with such a court or agency order.

24.5 This Agreement may be executed in any number of counterparts, each of which when so executed and delivered shall be deemed an original, but such counterparts together shall constitute one and the same instrument.

24.6 The headings and captions contained herein are for the purpose of convenience and reference only and are not to be construed as a part of this Agreement. All terms and words used herein shall be construed to include the number and gender as the context of this Agreement may require. Unless specifically referenced otherwise, the parties agree that each section of this Agreement shall be construed independently of any other section or provision of this Agreement.

25. DISPUTE RESOLUTION AND APPLICABLE LAW

25.1 Except as otherwise provided in this Agreement, the parties agree that all controversies, claims or disputes between Franchisor and Franchisee of whatever kind or nature, whether arising out of or relating to the negotiation, performance or breach of this or any other agreement or otherwise, shall be submitted to and resolved by arbitration before a sole arbitrator and such arbitration shall be administered by the American Arbitration Association (“AAA”) under its Commercial Arbitration Rules, except the parties shall be entitled to limited discovery, including depositions. The parties acknowledge that the arbitrators’ subpoena power is not subject to geographical limitations. The arbitrator shall have the right to award the relief that he or she deems proper, consistent with the terms of this Agreement, including compensatory damages (with interest on unpaid amounts from date due), specific performance, injunctive relief, attorneys’ fees and costs. This provision encompasses all causes of action, whether nominally a “claim”, “counterclaim” or “cross-claim”, and whether arising under common law or any state or federal statute. Nothing herein shall limit Franchisor’s rights or remedies in connection with any action in any court of competent jurisdiction for injunctive or other provisional relief that Franchisor deems necessary or appropriate to compel Franchisee to comply with Franchisee’s obligations under this Agreement or to protect the Marks. The

arbitration proceedings, including, without limitation, all conferences, preliminary hearings and dispositive hearings, shall be conducted in Tampa, Florida. The award and decision of the arbitrator shall be conclusive and binding on all parties. Judgment upon the arbitration award, including, without limitation, any interim award for interim relief, may be entered in any court with jurisdiction thereof. This arbitration provision shall be self-executing. If a party fails to appear at any properly noticed arbitration proceeding, an award may be entered against such party regardless of such failure to appear.

25.2 The Federal Arbitration Act and related federal judicial procedure shall govern this contract to the fullest extent possible, excluding all state arbitration law, irrespective of the location of the arbitration proceedings, the nature of the disputes between the parties or the nature of the court in which any related judicial proceedings may be brought. Except as provided in the preceding sentence respecting arbitration law, the resolution of all disputes between the parties hereunder, whether in tort and regardless of the place of injury or the place of the alleged wrongdoing or whether arising out of or related to the parties' contractual relationship, shall be governed by the laws of the State of Florida, without regard to choice of law principles.

25.3 No right or remedy conferred upon or reserved to Franchisor or Franchisee by this Agreement is intended to be, nor shall be deemed, exclusive of any other right or remedy herein or by law or equity provided or permitted, but each shall be cumulative of every other right or remedy.

25.4 FRANCHISOR AND FRANCHISEE KNOWINGLY, VOLUNTARILY AND INTENTIONALLY AGREE TO WAIVE THE RIGHT TO TRIAL BY JURY IN ANY ACTION, PROCEEDING, OR COUNTERCLAIM, WHETHER AT LAW OR IN EQUITY, BROUGHT BY EITHER OF THEM AGAINST THE OTHER, WHETHER OR NOT THERE ARE OTHER PARTIES IN SUCH ACTION OR PROCEEDING. Any and all claims and actions arising out of or relating to this Agreement, the relationship of Franchisee and Franchisor, or Franchisee's operation of the Pillar To Post home inspection franchise, brought by any party hereto against the other, except for claims for payment of financial obligations of Franchisee, shall be commenced within one (1) year from the discovery of the facts giving rise to such claim or action, or such claim or action shall be barred.

25.5 FRANCHISOR AND FRANCHISEE HEREBY WAIVE TO THE FULLEST EXTENT PERMITTED BY LAW ANY RIGHT TO OR CLAIM FOR PUNITIVE, MULTIPLE, EXEMPLARY AND/OR CONSEQUENTIAL DAMAGES, EXCEPT THAT FRANCHISOR SHALL BE FREE AT ANY TIME HEREUNDER TO BRING AN ACTION FOR WILLFUL TRADEMARK INFRINGEMENT AND, IF SUCCESSFUL, TO RECEIVE AN AWARD OF MULTIPLE DAMAGES AS PROVIDED BY LAW.

25.6 FRANCHISOR AND FRANCHISEE EXPRESSLY AGREE THAT NO PARTY BOUND BY THIS AGREEMENT MAY RECOVER DAMAGES FOR ECONOMIC LOSS ATTRIBUTABLE TO NEGLIGENT ACTS OR OMISSIONS EXCEPT FOR CONDUCT WHICH IS DETERMINED TO CONSTITUTE GROSS NEGLIGENCE OR ANY INTENTIONAL WRONG.

25.7 FRANCHISOR AND FRANCHISEE EXPRESSLY AGREE THAT IN THE EVENT OF ANY FINAL ADJUDICATION OR APPLICABLE ENACTMENT OF LAW THAT PUNITIVE, MULTIPLE AND/OR EXEMPLARY DAMAGES MAY NOT BE WAIVED, ANY RECOVERY BY ANY PARTY IN ANY FORUM SHALL NEVER EXCEED TWO (2) TIMES ACTUAL DAMAGES, except for an award of multiple damages to Franchisor for willful trademark infringement, as provided by law.

25.8 Nothing herein contained shall bar Franchisor's right to obtain injunctive relief in a court of competent jurisdiction against threatened conduct that shall cause it loss or damages, under the usual equity rules, including the applicable rules for obtaining specific performance, restraining orders, and preliminary injunctions; and Franchisee agrees to pay all court costs and reasonable attorneys' fees incurred by Franchisor in obtaining such relief.

25.9 This Agreement shall be deemed to have been made in, and shall be interpreted, construed and governed by the laws of, the State of Florida. Franchisee acknowledges that this Agreement is to be performed in part through services rendered to Franchisee in Florida.

25.10 NO PARTY SHALL INITIATE OR PARTICIPATE IN ANY CLASS ACTION LITIGATION CLAIM AGAINST ANY OTHER PARTY BOUND HEREBY.

25.11 The provisions of this Section 25 shall continue in full force and effect subsequent to and notwithstanding the expiration or termination of this Agreement, however effected.

25.12 No statement, questionnaire, or acknowledgement signed or agreed to by Franchisee in connection with the commencement of the franchise relationship under this Agreement shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by Franchisor or any franchise seller or other person acting on behalf of Franchisor. This provision supersedes any other term of any document executed in connection with this Agreement.

26. FORCE MAJEURE

26.1 Franchisor shall not be liable to Franchisee, or be deemed to be in default of this Agreement, for any delay or failure of delivery of any products or services supplied by Franchisor to Franchisee resulting from any cause beyond Franchisor's reasonable control, including, but not limited to, weather conditions, acts of God, laws, regulations, or government orders, labor disputes, shortages of materials, or war, acts of terrorism, or civil unrest.

27. ACKNOWLEDGEMENTS

~~27.1 Franchisee acknowledges that it has conducted an independent investigation of the business franchised hereunder, and recognizes that the business venture contemplated by this Agreement involves business risks and that its success will be largely dependent upon the ability of Franchisee (or, if Franchisee is a corporation, limited liability company, or partnership, the ability of its principals) as an independent business person. Franchisor expressly disclaims the making of, and Franchisee acknowledges that it has not received, any warranty or guarantee,~~

~~express or implied, as to the potential volume, profits, or success of the business venture contemplated by this Agreement.~~

~~27.2 Franchisee acknowledges that Franchisor or its agent has provided Franchisee with a Franchise Disclosure Document fourteen (14) calendar days before the execution of this Agreement, or fourteen (14) calendar days before any payment of any consideration. Franchisee further acknowledges that Franchisee has read such Franchise Disclosure Document and understands its content.~~

~~27.3 Franchisee acknowledges that it received a complete copy of this Agreement, the exhibits hereto, and agreements relating thereto, if any, prior to the date on which this Agreement was executed.~~

~~27.4 Franchisee acknowledges that it has read and understands this Agreement, the exhibits hereto, and agreements relating thereto, if any, and that Franchisor has accorded Franchisee ample time and opportunity to consult with advisors of Franchisee's own choosing about the potential benefits and risks of entering into this Agreement.~~

27. 28. TIME OF ESSENCE

27.1 28.1 Time shall be of the essence for all purposes of this Franchise Agreement.

INTENDING TO BE LEGALLY BOUND, the parties hereto have duly executed this Agreement on the date first above written.

FRANCHISEE

By: _____
Print Name: _____
Its: _____

PILLAR TO POST, INC.
FRANCHISOR

By: _____
Print Name: _____
Its: _____

Exhibit A

TERRITORY

EXHIBIT G-1

GUARANTEE, INDEMNIFICATION, AND ACKNOWLEDGEMENT

GUARANTEE, INDEMNIFICATION, AND ACKNOWLEDGEMENT

As an inducement to PILLAR TO POST, INC. ("Franchisor") to execute the Franchise Agreement between Franchisor and _____ ("Franchisee") dated _____, 20__ (the "Agreement"), each of the undersigned, jointly and severally, hereby unconditionally guarantees to Franchisor and its successors and assigns that the Franchisee named herein will perform during the term of this Agreement each and every covenant, payment, agreement, undertaking and obligation on the part of Franchisee contained and set forth in this Agreement.

Upon demand by Franchisor, the undersigned will immediately make each payment required of Franchisee under the Agreement. The undersigned hereby waive any right to require Franchisor to: (a) proceed against Franchisee for any payment required under the Agreement; (b) proceed against or exhaust any security from Franchisee; or (c) pursue or exhaust any remedy, including any legal or equitable relief, against Franchisee. Without affecting the obligations of the undersigned under this Guarantee, Franchisor may, without notice to the undersigned, extend, modify, or release any indebtedness or obligation of Franchisee, or settle, adjust, or compromise any claims against Franchisee. The undersigned waive notice of amendment of the Agreement and notice of demand for payment by Franchisor, and agree to be bound by any and all such amendments and changes to the Agreement.

The undersigned hereby agree to defend, indemnify, and hold Franchisor harmless against any and all losses, damages, liabilities, costs, and expenses (including, but not limited to, reasonable attorneys' fees, reasonable costs of investigation, court costs, fees, and expenses) resulting from, consisting of, or arising out of or in connection with any failure by Franchisee to perform any obligation of Franchisee under the Agreement, any amendment thereto, or any other agreement executed by Franchisee referred to therein.

The undersigned hereby acknowledge and agree to be personally and individually bound by all of the covenants and non-disclosure provisions contained in Sections 10 and 17 of the Agreement to the same extent as and for the same period of time as Franchisee is required to comply with and abide by such covenants and provisions, except to the extent otherwise required by the Agreement. These obligations of the undersigned shall survive any expiration or termination of the Franchise Agreement or this Guarantee.

This Guarantee shall terminate upon the termination or expiration of the Agreement, except that all obligations and liabilities of the undersigned which arose from events which occurred on or before the effective date of such termination shall remain in full force and effect until satisfied or discharged by the undersigned, and all covenants which by their terms continue in force after the expiration or termination of the Agreement shall remain in force according to their terms. Upon the death of an individual guarantor, the estate of such guarantor shall be bound by this Guarantee, but only for defaults and obligations hereunder existing at the time of death; and the obligations of the other guarantors will continue in full force and effect.

Unless specifically stated otherwise, the terms used in this Guarantee shall have the same meaning as in the Agreement, and shall be interpreted and construed in accordance with Section 24 of the Agreement. This Guarantee shall be interpreted and construed under the laws of the State of Florida, without regard to any conflict of law statute or doctrine applicable in the State of

Initial _____

Florida.

Any and all notices required or permitted under this Guarantee shall be in writing and shall be personally delivered, sent by registered mail, or sent by other means which afford the sender evidence of delivery or attempted delivery, to the respective parties at the following addresses unless and until a different address has been designated by written notice to the other party:

Notices to Franchisor:

PILLAR TO POST, INC.
14502 N. Dale Mabry Highway Suite
200
Tampa, Florida 33618
Attn: Chief Executive Officer

Notices to Guarantor(s):

If more than one person has executed the Guarantee, the term "the undersigned," as used herein shall refer to each such person, and the liability of each of the undersigned hereunder shall be joint and several and primary.

Any notice by a method that affords the sender evidence of delivery or attempted delivery shall be deemed to have been given at the date and time of receipt or attempted delivery.

INTENDING TO BE LEGALLY BOUND, each of the undersigned has signed this Guarantee as of this ____ day of _____, 20__.

Individual, Guarantor

Individual, Guarantor

Initial _____

EXHIBIT G-2

FRIENDSHIP AGREEMENT

**PILLAR TO POST® FRIENDSHIP AGREEMENT FOR
NEIGHBORING FRANCHISE TERRITORIES**

A Pillar To Post® Franchisee may enter another Pillar To Post® Franchisee's Territory only in the event that the Franchisee is specifically asked by, petitioned by, or solicited by persons (Realtors, Bankers, Insurance Agents, Lawyers and Relocation Agencies) in the first Franchisee's Territory to perform an Inspection in the other Franchisee's Territory.

No Pillar To Post® Franchisee may actively solicit clients outside his/her/its Territory or in another Pillar To Post® Franchisee's Territory, e.g., a Franchisee's direct mail advertising campaign letters may only be sent to those areas in the Franchisee's Territory.

Print or other media advertising by the Pillar To Post® Franchisee must clearly designate the Franchisee's Territory, and must list the address that is authorized by Pillar To Post within the Territory for marketing purposes.

Franchisee

Date

Initial _____

EXHIBIT G-3

GOOD NEIGHBOR AGREEMENT



Good Neighbor Agreement

Introduction

Pillar to Post operates in an environment where multiple franchisees operate in a shared market territory. There are many advantages for each owner and the Brand in having multiple franchisees working in the same market including accelerating the success of every individual franchisee and growing our brand toward market dominance. We have coined the term, “co-opetition” for this reason which focuses on co-operation amongst all franchisees while recognizing that all franchisees are operating in the common marketplace. While each franchise owner is working to build their own business to their target level of success, operating in cooperation with fellow franchisees greatly increases the opportunities for individual success and strengthens our brand position in the market against competitors.

Purpose & Outcome of Good Neighbor Agreement

Purpose of Good Neighbor Agreement is to:

- a. bring clarity to expectations for behavior, communication and collaboration amongst franchise owners operating in a common market territory.
- b. create a means to address discord

Outcome of Good Neighbor Agreement is to:

- a. To promote good neighbor relations amongst franchisees
- b. To leverage opportunities for all franchisees operating in common market
- c. To accelerate individual franchisee business growth and success
- d. To drive brand market awareness and growth of PTP market share

Good Neighbor Agreement

1. Treat your fellow Pillar To Post franchisees the way you would like to be treated.
 - a. Use this guidance in all you think, say and do
2. Always speak of and refer to other franchisees and our Brand positively.
 - a. We should do this with all competition but even more so with our fellow franchisees.
 - b. Take every opportunity to build your fellow franchisees up.
 - c. Do not disparage another franchisee or our Brand.
3. Honor existing relationships between fellow franchisees and referring agents.
 - a. When marketing and are told they use another franchisee, speak positively and encourage them to stay with them. Simply offer to be their second choice.

Initial _____



Good Neighbor Agreement

- b. When someone calls to book an inspection and asks for your fellow franchisee, give them their contact information and explain as needed.
 - c. When one franchisee has established a paid marketing relationship with a real estate office, honor that relationship. Contact that franchisee to discuss opportunities to work together.
4. Coordinate sales and marketing efforts to best serve your referring agents, customers and our Brand.
- a. Work together to market in offices in the most effective manner.
 - i. Coordinate brochure displays.
 - ii. Sponsor events together rather than one after another.
 - iii. Show the strength of our Brand to help you stand out in a field of individual inspectors.
 - b. As opportunities arise at the Board of Realtors or brand level in your market, share these opportunities with all. Work together to minimize costs and maximize exposure.
5. Communicate with your neighboring franchisees regularly.
- a. Call and meet with your fellow franchisees regularly.
 - b. If faced with a complaint or concern about a fellow franchisee, speak with them directly to help resolve any issues.
 - c. When opportunities arise, speak with fellow franchisees to optimize opportunities.
 - d. When issues arise, speak with fellow franchisees to resolve those issues.

Operate with Our Vision and Values as Guidance

Our Vision

To be the most trusted brand recognized for our personal integrity, our technical excellence and unmatched customer experience.

- 1. Respect the individual
- 2. Have pride in what we do
- 3. Deliver what we promise
- 4. Practice continuous improvement

Our Values

I agree to abide by and promote the Pillar To Post Good Neighbor Agreement.

Franchisee Signature

Date

Initial _____

EXHIBIT G-4
CONVERSION ADDENDUM

**ADDENDUM TO FRANCHISE AGREEMENT
FOR PILLAR TO POST, INC.
(Conversion)**

THIS ADDENDUM is made and entered into on _____, 20__ , by and between PILLAR TO POST INC., a Delaware corporation, with its principal place of business at 14502 N. Dale Mabry Highway, Suite 200, Tampa, FL 33618 ("Franchisor"), and _____, with its principal place of business at _____ ("Franchisee").

RECITALS

WHEREAS, Franchisor and Franchisee are entering into a Franchise Agreement for Pillar To Post, Inc. dated as of the date hereof ("Franchise Agreement").

WHEREAS, Franchisee is converting an existing, independent home inspection business to a Pillar To Post home inspection franchised business.

WHEREAS, Franchisor and Franchisee agree that the changes included in this Addendum are appropriate to address the conversion of that business to a Pillar To Post home inspection franchised business.

NOW, THEREFORE, in consideration of the mutual covenants herein contained and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, Franchisor and Franchisee agree as follows:

1. The above recitals are true and correct and are incorporated herein by reference.
2. **Initial Fee.** Section 4.1 of the Franchise Agreement is deleted in its entirety and replaced with the following:

4.1 In consideration of the home inspection franchise granted herein, Franchisee shall pay an initial franchise fee of \$29,250.00 (the "Initial Fee"). The Initial Fee shall be payable concurrently with the execution of this Agreement. Except as herein expressly provided, the Initial Fee is not refundable in whole or in part and shall be deemed fully earned by Franchisor upon execution of this Agreement.

3. **Royalty Fee.** Section 4.2 of the Franchise Agreement is deleted in its entirety and replaced with the following:

4.2 For the first twelve (12) months of the Term, Franchisee shall pay to Franchisor a continuing monthly royalty fee equal to seven percent (7%) of Incremental Gross Revenues of the Pillar To Post home inspection franchise (the "First Year Royalty Fee"). Thereafter, Franchisee shall pay to Franchisor a

continuing monthly royalty fee equal to seven percent (7%) of the Gross Revenues of the Pillar To Post home inspection franchise or the applicable minimum monthly royalty fee, whichever is greater, (the "Royalty Fee"). The minimum monthly Royalty Fee shall be: (a) \$582 per month for months 13-24 of the Term; (b) \$1,164 per month for months 25-36 of the Term; (c) \$1,746 per month for months 37-48 of the Term; and (d) \$2,328 per month for months 49-60 of the Term. As used herein, "Gross Revenues" with respect to any period means all revenue received by Franchisee during such period from the sale of all services and products sold or rendered by the Pillar To Post home inspection franchise, whether for cash, credit, check or barter and regardless of collection in the case of credit, and all other income of every kind and nature related to the Pillar To Post home inspection franchise. The only sums to be excluded from the "Gross Revenues" calculations shall be those sales taxes or other taxes collected by Franchisee during such period from customers of the Pillar To Post home inspection franchise for transmittal to the appropriate taxing authority. As used herein, "Incremental Gross Revenues" during the first twelve (12) months of the Term means the portion of the Gross Revenues of the Pillar To Post home inspection franchise for any particular month that exceeds the Base Gross Revenues for that month. "Base Gross Revenues" for any month shall be calculated by multiplying the Last Year Revenues by 12. Franchisor and Franchisee agree that Last Year Revenues equals \$ _____.

4. **Opening of the Pillar To Post Franchise.** Section 5.2 of the Franchise Agreement is deleted in its entirety and replaced with the following:

5.2 Franchisee shall obtain Franchisor's written approval prior to opening the Pillar To Post home inspection franchise, which approval shall not be unreasonably withheld, and shall open the Pillar To Post home inspection franchise for business not later than fifteen (15) days after completion of the Initial Training Program (as defined in Section 6.1 below). The parties agree that time is of the essence in the opening of the Pillar To Post home inspection franchise.

5. **Initial Training Program.** Section 6.1 of the Franchise Agreement is deleted in its entirety and replaced with the following:

6.1 Prior to the opening of the Pillar To Post home inspection franchise, Franchisee (or, if Franchisee is a corporation, the shareholder designated by Franchisee as manager acceptable to Franchisor and satisfying the provisions of Section 17.1 of this Agreement, or if Franchisee is a limited liability company, the member designated by Franchisee as manager acceptable to Franchisor and satisfying the provisions of Section 17.1 of this Agreement, or if Franchisee is a Partnership, the partner or partners designated by Franchisee as manager acceptable to Franchisor and satisfying the provisions of Section 17.1 of this Agreement) and all home inspectors employed or contracted by Franchisee shall attend and complete to Franchisor's satisfaction the initial training program

for franchisees, managers, and home inspectors of converted home inspection businesses offered by Franchisor (the “Initial Training Program”). The fee for the Initial Training Program is included in the Initial Fee.

6. **Brand Fund.** Section 12.1 of the Franchise Agreement is deleted in its entirety and replaced with the following:

12.1 For the first twelve (12) months of the Term, Franchisee shall pay to the Pillar To Post promotion and advertising fund (the Brand Fund”) a continuing monthly brand fee equal to four percent (4%) of Incremental Gross Revenues of the Pillar To Post home inspection franchise (the “First Year Brand Fee”). Thereafter, Franchisee shall pay to the Brand Fund a continuing monthly brand fee equal to four percent (4%) of Gross Revenues of the Pillar To Post home inspection franchise (the “Brand Fee”).

7. **Option to Terminate.** Franchisee shall have a one-time option to terminate the Franchise Agreement effective one hundred eighty (180) days after the Pillar To Post home inspection franchise is opened for business in accordance with Section 5.2 of the Franchise Agreement (the “Option to Terminate Date”). To exercise the option to terminate the Franchise Agreement, Franchisee shall give Franchisor written notice of Franchisee’s election to terminate the Franchise Agreement not more than thirty (30) days nor less than fifteen (15) days prior to the Option to Terminate Date. In the event Franchisee exercises the option to terminate the Franchise Agreement provided in this Section 7, Franchisee shall comply with all post-termination obligations under the Franchise Agreement as of the Option to Terminate Date. Provided that Franchisee is current on all obligations owed to Franchisor, executes Franchisor’s standard form mutual termination agreement, and timely complies with all post-termination obligations, Franchisor shall (i) waive any right to enforce Section 16.4 of the Franchise Agreement related to the telephone numbers used in operation of the Pillar To Post home inspection franchise and (ii) waive any right to enforce Section 17.3 of the Franchise Agreement related to the post-termination restrictive covenant against competition.

8. **Marketing Spend.** Provided that Franchisee does not execute the option to terminate the Franchise Agreement in accordance with Section 7 above, continuously operates the Pillar To Post home inspection franchise for the first twelve (12) months of the Term, and is current on all obligations owed to Franchisor, Franchisor shall pay \$5,000.00 towards a marketing spend in the Territory for the benefit of Franchisee during the second twelve (12) months of the Term, which must be approved by Franchisor in its sole discretion.

9. **No Further Modification.** Except as amended or modified as set forth herein, all other terms and provisions of the Franchise Agreement shall remain in full force and effect.

INTENDING TO BE LEGALLY BOUND, the parties hereto have duly executed this Amendment on the date first above written.

[NAME]

FRANCHISEE

By: _____
Print Name: _____
Its: _____

PILLAR TO POST INC.
FRANCHISOR

By: _____
Print Name: _____
Its: _____

EXHIBIT G-5

GENERAL RELEASE

GENERAL RELEASE

RELEASOR: _____

RELEASEE: **PILLAR TO POST, INC.**

For valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the undersigned (collectively, "Releasors") do hereby release, remise and forever discharge Pillar To Post, Inc. and its predecessors in interest, successors and assigns, affiliated corporations, officers, directors, agents, employees and representatives, past and present (collectively, "Releasees"), of and from all claims, demands, causes of action, suits, debts, dues, duties, sums of money, accounts, reckonings, covenants, contracts, agreements, promises, damages, judgments, extents, executions, liabilities and obligations, both contingent and fixed, known and unknown, of every kind and nature whatsoever in law or equity, or otherwise, which Releasors, individually or collectively, or their predecessors in interest, heirs, executors, successors or assigns ever had, now or may have, for, upon, or by reason of, any matter, cause, or thing whatsoever, from the beginning of the world to the date of this release, including, but not limited to, all claims, demands, causes of action, suits, debts, dues, duties, sums of money, accounts, reckonings, covenants, contracts, agreements, promises, damages, judgments, extents, executions, liabilities and obligations arising from or related to the Franchise Agreement dated _____ between Pillar To Post, Inc. and _____

IN WITNESS WHEREOF, I have executed this release this _____ day of _____, 20__.

"Releasors"

By: _____
Print Name: _____
Its: _____

Initial _____

EXHIBIT G-6

CONFIDENTIALITY/NON-COMPETITION AGREEMENT

Initial _____

CONFIDENTIALITY/ NON-COMPETITION AGREEMENT

THIS AGREEMENT is made and entered into on the date set forth below for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, by and between **(Name of Franchisee)** (hereinafter the "Pillar To Post® Franchisee") and _____ of _____ (hereinafter "Recipient"). The parties hereby agree as follows:

Recipient acknowledges and agrees that Recipient is receiving good and valuable consideration in exchange for entering into this Agreement in the form of his/her employment or association with the Pillar To Post® Franchisee or his/her continued employment and/or association with the Pillar To Post® Franchisee. Recipient also acknowledges and agrees that the Pillar To Post® Franchisee is an independently owned and operated franchise business within the Pillar To Post franchise system. Recipient also acknowledges and agrees that as part of Recipient's employment or association with the Pillar To Post® Franchisee, Pillar To Post, Inc. and the Pillar To Post® Franchisee will disclose certain of their confidential and proprietary information, and Recipient acknowledges that Recipient will receive valuable confidential and proprietary information, including without limitation, information regarding the operation, sales, promotional, and marketing methods of Pillar To Post, Inc., the Pillar To Post® Franchisee, and the Pillar To Post® franchise system. Finally, Recipient and the Pillar To Post® Franchisee acknowledge and agree that Pillar to Post, Inc. is an intended, third party beneficiary of this Agreement and, therefore, may take independent action to enforce the provisions contained herein.

Based on the foregoing, Recipient agrees that for a continuous uninterrupted period commencing upon the expiration or termination of Recipient's association (whether as officer, director, shareholder, partner, part-owner, manager, employee, independent contractor, agent, or other relationship) with the Pillar To Post® Franchisee and continuing for two (2) years thereafter, Recipient shall not, within the geographical territory of the Pillar To Post Franchisee identified in Exhibit "A" attached hereto and incorporated herein by reference (the "Territory") and within a twenty (20) mile radius of the Territory:

a. either directly or indirectly, for itself, or through, on behalf of, or in conjunction with any person or legal entity, own, maintain, operate, engage in, be employed by, provide assistance to, or have any interest in (as owner or otherwise) any business that offers products or services which are the same or similar to the products and services offered by the Pillar To Post® Franchisee,

b. contact or attempt to contact, any present or prospective business, referral source, or customer of the Pillar To Post® Franchisee; or divert, or attempt to divert, such present or prospective business, referral source, or customer of the Pillar To Post® Franchisee to any competitor, by direct or indirect inducement or otherwise; or do or perform, directly or indirectly, any other act injurious or prejudicial to the goodwill associated with the Pillar To Post® Franchisee, Pillar To Post, Inc. or the Pillar To Post® franchise system, or

Initial _____

c. solicit, or attempt to solicit, or hire, or attempt to hire, any employee, independent contractor, or agent of the Pillar To Post® Franchisee or otherwise encourage any employee, independent contractor, or agent of the Pillar To Post® Franchisee to leave its employ.

Recipient also agrees that it shall keep all confidential and proprietary information of Pillar To Post, Inc. and the Pillar To Post® Franchisee secret and confidential. Recipient agrees that, during the time period in which he/she is employed or associated with the Pillar To Post® Franchisee and thereafter, Recipient shall not:

a. copy, duplicate, record, or otherwise reproduce the confidential or proprietary information of the Pillar To Post® Franchisee or Pillar to Post, Inc., in whole or in part, or otherwise make the same available to any unauthorized person, or

b. communicate, divulge, or use for the benefit of any other person, partnership, association, or corporation any confidential or proprietary documents, information, knowledge, or know-how concerning the methods of operation of Pillar To Post, Inc. or the Pillar To Post® Franchisee.

This Agreement shall be governed and construed in accordance with the laws of **(Franchisee's State)** and Recipient consents to the exclusive jurisdiction of the courts located there for any dispute arising out of this Agreement. Recipient agrees that in the event of any breach or threatened breach by Recipient, the Pillar To Post® Franchisee and/or Pillar To Post, Inc. may obtain, in addition to any other legal remedies which may be available, such equitable relief as may be necessary to protect the Pillar To Post® Franchisee and/or Pillar To Post, Inc. against any such breach or threatened breach.

Having read and understood this Agreement, it is the parties' desire and intent that the provisions hereof be enforced to the fullest extent permissible. Accordingly, if any part of this Agreement is adjudicated to be invalid or unenforceable, then such part shall be deemed amended to delete that portion thus adjudicated to be invalid or unenforceable, such deletion to apply only with respect to the operation of such paragraph. Further, to the extent any provision of such paragraph is deemed to be unenforceable by virtue of its scope, but may be made enforceable by limitation, the parties agree that the same shall, nevertheless, be enforceable to the fullest extent permissible.

INTENDING TO BE LEGALLY BOUND, each of the undersigned has signed this Agreement on the date set forth below:

Date: _____

Pillar To Post® Franchisee

Signature of Recipient

Signature of Franchise Owner

Typed or Printed Name of Recipient

Initial _____

EXHIBIT H

LIST OF STATE AGENCIES/AGENTS FOR SERVICE OF PROCESS

Listed here are the names, addresses and telephone numbers of the state agencies having responsibility for franchising disclosure/registration laws.

California

Department of Financial Protection and Innovation

Los Angeles:
320 West 4th Street, Suite 750
Los Angeles, California 90013
(866) 275-2677

Sacramento:
2101 Arena Boulevard
Sacramento, California 95834
(916) 445-7205 or (866) 275-2677

San Diego:
1455 Frazee Road, Suite 315
San Diego, California 92108
(619) 252-4044 or (866) 275-2677

San Francisco:
One Sansome Street, Suite 600
San Francisco, California 94104
(415) 557-3787 or (866) 275-2677

Hawaii

Hawaii Commissioner of Securities
Department of Commerce and Consumer Affairs
335 Merchant Street, Room 203
Honolulu, Hawaii 96813
(808) 586-2722

Illinois

Franchise Division
Office of the Attorney General
500 South Second Street
Springfield, Illinois 62706
(217) 782-4465

Indiana

Franchise Section
Indiana Securities Division
Secretary of State
Room E-111
302 West Washington Street
Indianapolis, Indiana 46204
(317) 232-0735

Maryland

Maryland Division of Securities
200 St. Paul Place
Baltimore, Maryland 21202
(410) 576-7044

Michigan

Consumer Protection Division
Michigan Department of Attorney General
670 Law Building
Lansing, Michigan 48913
(517) 272-7177

Minnesota

Minnesota Department of Commerce
Commissioner of Commerce
85 7th Place East, Suite 280
St. Paul, Minnesota 55101

New York

NYS Department of Law
Investor Protection Bureau
28 Liberty St. 21st Floor
New York, New York 10005
(212) 416-8222

North Dakota

Securities Commissioner
North Dakota Securities Department
600 East Boulevard Avenue
State Capitol Fifth Floor, Dept. 414
Bismarck, North Dakota 58505
(701) 378-4387

Oregon

Department of Insurance and Finance
Corporate Securities Section
Labor and Industries Building
Salem, Oregon 97310
(401) 462-9588

Rhode Island

Department of Business Regulation
Securities Division
John O. Pastore Complex
1511 Pontiac Avenue, Building 69-1
Cranston, Rhode Island 02920
(401) 462-9588

South Dakota

Division of Insurance
Securities Regulation
124 S. Euclid, Suite 104
Pierre, South Dakota 57501

Virginia

State Corporation Commission
Division of Securities and Retail
Franchising
1300 East Main Street, 1st Floor
Richmond, Virginia
(804) 371-9733

Washington

Department of Financial Institutions
Securities Administrator
150 Israel Rd SW
Tumwater, Washington 98501
(360) 902-8736

Wisconsin

Securities and Franchise Registration
Wisconsin Securities Commission
P.O. Box 1768
Madison, Wisconsin 53701
(608) 266-8559

AGENTS FOR SERVICE OF PROCESS

California

Commissioner
Department of Financial Protection and Innovation
320 West 4th Street, Suite 750
Los Angeles, California 90013

Hawaii

Hawaii Commissioner of Securities
Department of Commerce and Consumer Affairs
335 Merchant Street, Room 203
Honolulu, Hawaii 96813

Illinois

Illinois Attorney General
500 South Second Street
Springfield, Illinois 62706

Indiana

Administrative Office of the
Secretary of State
201 State House
Indianapolis, Indiana 46204

Maryland

Maryland Securities Commissioner
200 Saint Paul Place
20th Floor
Baltimore, Maryland 21202-2020

Minnesota

Minnesota Department of Commerce
Commissioner of Commerce
85 7th Place East, Suite 280
St. Paul, Minnesota 55101

New York

New York Secretary of State
99 Washington Avenue
Albany, New York 12231
(518) 473-2492

Rhode Island

Department of Business Regulation
Securities Division
John O. Pastore Complex
1511 Pontiac Avenue, Building 69-1
Cranston, Rhode Island 02920

South Dakota

Division of Insurance
Securities Regulation
124 S. Euclid, Suite 104
Pierre, South Dakota 57501
(605) 773-3563

Virginia

Clerk of the State Corporation
Commission
1300 East Main Street
Ninth Floor
Richmond, Virginia 23209

Washington

Dept. of Financial Institutions
Securities Administrator
150 Israel RD SW
Tumwater, Washington 98501

Wisconsin

Commissioner of Securities
Wisconsin Commission
P.O. Box 1765
Madison, Wisconsin 53701

Our Agent for Service of Process for all other states is as follows:

Sivyer Barlow Watson & Haughey, P.A.

Attn: Paul D. Watson, Esq.

401 E. Jackson Street, Suite 2225

Tampa, Florida 33602

EXHIBIT I

DISCLOSURE ADDENDA FOR REGISTRATION STATES

**ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT
FOR THE STATE OF CALIFORNIA**

The registration of this franchise offering by the California Department of Financial Protection and Innovation does not constitute approval, recommendation, or endorsement by the commissioner.

THE CALIFORNIA FRANCHISE INVESTMENT LAW REQUIRES THAT A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE SALE OF THE FRANCHISE BE DELIVERED TOGETHER WITH THE FRANCHISE DISCLOSURE DOCUMENT.

No person named in Item 2 of the Franchise Disclosure Document is subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities Exchange Act of 1934, 15 U.S.C.A. §78a, et seq., suspending or expelling such persons from membership in such association or exchange.

The California Business and Professions Code Section 20000-20043 provide rights to the Franchisee concerning termination, transfer or non-renewal for a franchise. If the Franchise Agreement contains a provision that is inconsistent with the law, the law will control.

Before the franchisor can ask you to materially modify your existing franchise agreement, Section 31125 of the California Corporations Code requires the franchisor to file a material modification application with the Department that includes a disclosure document showing the existing terms and the proposed new terms of your franchise agreement. Once the application is registered, the franchisor must provide you with that disclosure document with an explanation that the changes are voluntary.

The Franchise Agreement provides for termination upon bankruptcy. This provision may not be enforceable under federal bankruptcy law (11 U.S.C. § 101, *et seq.*).

The Franchise Agreement contains a covenant not to compete which extends beyond the termination of the franchise. This provision may not be enforceable under California law.

The Franchise Agreement requires binding arbitration. The arbitration will occur in Tampa, Florida. This provision may not be enforceable in California. Prospective franchisees are encouraged to consult private legal counsel to determine the applicability of California and federal laws (such as Business and Professions Code Section 20040.5, Code of Civil Procedure Section 1281, and the Federal Arbitration Act) to any provisions of a franchise agreement restricting venue to a forum outside the State of California.

The Franchise Agreement contains a provision requiring you to waive your right to punitive or exemplary damages against the franchisor or any of its representatives, limiting your recovery to actual damages. Under California Corporation Code Section 31512, these provisions are not enforceable in California for any claims you may have under the California Franchise Investment Law.

The Franchise Agreement requires application of the laws of the State of Florida. This provision may not be enforceable under California law.

You must sign a general release if you renew or transfer your franchise. California Corporations Code 31512 voids a waiver of your rights under the Franchise Investment Law (California Corporations Code 31000 through 31516). Business and Professions Code 20010 voids a waiver of your rights under the Franchise Relations Act (Business and Professions Code 20000 through 20043).

No statements, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

We use <http://www.pillartopost.com> as our website. OUR WEBSITE HAS NOT BEEN REVIEWED OR APPROVED BY THE CALIFORNIA DEPARTMENT OF BUSINESS OVERSIGHT. ANY COMPLAINTS CONCERNING THE CONTENT OF THIS WEBSITE MAY BE DIRECTED TO THE CALIFORNIA DEPARTMENT OF BUSINESS OVERSIGHT at www.dfpi.ca.gov.

**ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT
FOR THE STATE OF FLORIDA**

The State of Florida has not reviewed and does not approve, recommend, endorse, or sponsor any business opportunity. The information contained in this Disclosure has not been verified by the State. If you have any questions about this investment, see an attorney before you sign a contract or agreement.

**ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT
FOR THE STATE OF HAWAII**

THESE FRANCHISES WILL BE/HAVE BEEN FILED UNDER THE FRANCHISE INVESTMENT LAW OF THE STATE OF HAWAII. FILING DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION OR ENDORSEMENT BY THE DIRECTOR OF COMMERCE AND CONSUMER AFFAIRS OR A FINDING BY THE DIRECTOR OF COMMERCE AND CONSUMER AFFAIRS THAT THE INFORMATION PROVIDED HEREIN IS TRUE, COMPLETE AND NOT MISLEADING.

THE FRANCHISE INVESTMENT LAW MAKES IT UNLAWFUL TO OFFER OR SELL ANY FRANCHISE IN THIS STATE WITHOUT FIRST PROVIDING TO THE PROSPECTIVE FRANCHISEE, OR SUBFRANCHISOR, AT LEAST SEVEN DAYS PRIOR TO THE EXECUTION BY THE PROSPECTIVE FRANCHISEE OF ANY BINDING FRANCHISE OR OTHER AGREEMENT, OR AT LEAST SEVEN DAYS PRIOR TO THE PAYMENT OF ANY CONSIDERATION BY THE FRANCHISEE, OR SUBFRANCHISOR, WHICHEVER OCCURS FIRST, A COPY OF THE OFFERING CIRCULAR, TOGETHER WITH A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE SALE OF THE FRANCHISE.

THIS OFFERING CIRCULAR CONTAINS A SUMMARY ONLY OF CERTAIN MATERIAL PROVISIONS OF THE FRANCHISE AGREEMENT. THE CONTRACT OR AGREEMENT SHOULD BE REFERRED TO FOR A STATEMENT OF ALL RIGHTS, CONDITIONS, RESTRICTIONS AND OBLIGATIONS OF BOTH THE FRANCHISOR AND THE FRANCHISEE.

Registered agent in the state authorized to receive service of process:

Hawaii Commissioner of Securities
Department of Commerce and Consumer Affairs
335 Merchant Street, Room 203
Honolulu, Hawaii 96810

**ADDENDUM TO THE FRANCHISE DISCLOSURE DOCUMENT
FOR THE STATE OF ILLINOIS**

Notwithstanding anything to the contrary in the Franchise Disclosure Document, the following provisions shall supersede and apply to all franchises offered and sold in the State of Illinois.

Illinois law governs the Franchise Agreement(s).

In conformance of Section 4 of the Illinois Franchise Disclosure Act, any provision in a franchise agreement that designates jurisdiction and venue in a forum outside of the State of Illinois is void. However, a franchise agreement may provide for arbitration to take place outside of Illinois.

Your rights upon Termination and Non-Renewal are set forth in sections 19 and 20 of the Illinois Franchise Disclosure Act.

In conformance with section 41 of the Illinois Franchise Disclosure Act, any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with the Illinois Franchise Disclosure Act or any other law of Illinois is void.

No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

**ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT
FOR THE STATE OF INDIANA**

Notwithstanding anything to the contrary set forth in the Franchise Disclosure Document, the following provisions shall supersede and apply to all Franchises offered and sold in the State of Indiana:

1. The first risk factor on the cover page does not apply. Indiana franchise laws apply notwithstanding the risk factor on the cover page.

2. The summary column of Item 17(c) is modified by the addition of the following language after the word “release”:

(for claims other than those arising under Indiana Deceptive Franchise Practice Act)

3. Item 17(r) may not be enforceable under the Indiana franchise laws.

4. Item 17(v) is not enforceable under the Indiana franchise laws.

5. With respect to Item 17(w), Indiana franchise laws apply even though Florida law applies generally.

**ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT
FOR THE STATE OF MARYLAND**

Notwithstanding anything to the contrary in the Franchise Disclosure Document, the following provisions shall supersede and apply to all franchises offered and sold in the State of Maryland:

The Franchise Agreement provides for termination upon bankruptcy. This provision may not be enforceable under Federal Bankruptcy Law (11 U.S.C. § 101, *et seq.*).

The general release required as a condition of renewal and/or assignment/transfer shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.

Any clause(s) referencing choice of forum is not applicable to claims arising under the Maryland Franchise Registration and Disclosure Law.

Any clause(s) referencing choice of law of any state other than Maryland is not applicable.

Any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within 3 years after the grant of the franchise.

All representations requiring prospective franchisees to assent to a release, estoppel or waiver of any liability are not intended nor shall they act as a release, estoppel or waiver of any liability incurred under the Maryland Franchise Registration and Disclosure Law.

No statement, questionnaire, or acknowledgement signed or agreed to be signed by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

**ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT
FOR THE STATE OF MICHIGAN**

THIS ADDENDUM TO THE FRANCHISE DISCLOSURE DOCUMENT REFLECTS CERTAIN REQUIREMENTS OF THE STATE OF MICHIGAN. IT IS BEING PROVIDED TO YOU AT THE SAME TIME AS THE FRANCHISE DISCLOSURE DOCUMENT REQUIRED BY THE FEDERAL TRADE COMMISSION, AND SHOULD BE REVIEWED IN CONJUNCTION WITH THE FRANCHISE DISCLOSURE DOCUMENT, OF WHICH THIS IS MADE A PART.

THE STATE OF MICHIGAN PROHIBITS CERTAIN UNFAIR PROVISIONS THAT ARE SOMETIMES IN FRANCHISE DOCUMENTS. IF ANY OF THE FOLLOWING PROVISIONS ARE IN THESE FRANCHISE DOCUMENTS, THE PROVISIONS ARE VOID AND CANNOT BE ENFORCED AGAINST YOU.

Each of the following provisions is void and unenforceable if contained in any documents relating to a franchise:

- a. A prohibition on the right of a franchisee to join an association of franchisees.
- b. A requirement that a franchisee assent to a release, assignment, novation, waiver, or estoppel which deprives a franchisee of rights and protections provided in this act. This shall not preclude a franchisee, after entering into a franchise agreement from settling any and all claims.
- c. A provision that permits a franchisor to terminate a franchise prior to the expiration of its term except for good cause. Good cause shall include the failure of the franchisee to comply with any lawful provision of the franchise agreement and to cure such failure after being given written notice thereof and a reasonable opportunity, which in no event need be more than thirty days, to cure such failure.
- d. A provision that permits a franchisor to refuse to renew a franchise without fairly compensating the franchisee by repurchase or other means for the fair market value at the time of expiration of the franchisee's inventory, supplies, equipment, fixtures, and furnishings. Personalized materials which have no value to the franchisor and inventory, supplies, equipment, fixtures, and furnishing not reasonably required in the conduct of the franchise business are not subject to compensation. This subsection applies only if: (i) the term of the franchise is less than five years, and (ii) the franchisee is prohibited by the franchise or other agreement from continuing to conduct substantially the same business under another trademark, service mark, trade name, logo type, advertising or other commercial symbol in the same area subsequent to the expiration of the franchise or the franchisee does not receive at least six months advanced notice of franchisor's intent not to renew the franchise.

- e. A provision that permits the franchisor to refuse to renew a franchise on terms generally available to other franchisees of the same class or type under similar circumstances. This section does not require a renewal provision.
- f. A provision requiring that arbitration or litigation be conducted outside this state. This shall not preclude the franchisee from entering into an agreement, at the time of arbitration, to conduct arbitration at a location outside the state.
- g. A provision which permits a franchisor to refuse to permit a transfer of ownership of a franchise, except for good cause. This subdivision does not prevent a franchisor from exercising a right of first refusal to purchase the franchise. Good cause shall include, but not be limited to:
 - (i) The failure of the proposed transferee to meet the franchisor's then current reasonable qualifications or standards.
 - (ii) The fact that the proposed transferee is a competitor of the franchisor or subfranchisor.
 - (iii) The unwillingness of the proposed transferee to agree in writing to comply with all lawful obligations.
 - (iv) The failure of the franchisee or proposed transferee to pay any sums owing to the franchisor or to cure any default in the franchise agreement existing at the time of the proposed transfer.
- h. A provision that requires the franchisee to resell to the franchisor items that are not uniquely identified with the franchisor. This subdivision does not prohibit a provision that grants to a franchisor a right of first refusal to purchase the assets of a franchise on the same terms and conditions as a bona fide third party willing and able to purchase those assets, nor does this subdivision prohibit a provision that grants the franchisor the right to acquire the assets of a franchise for the market or appraised value of such assets if the franchisee has breached the lawful provisions of the franchise agreement and has failed to cure the breach in the manner provided in subdivision (c).
- i. A provision which permits the franchisor to directly or indirectly convey, assign, or otherwise transfer its obligations to fulfill contractual obligations to the franchisee unless provision has been made for providing the required contractual services.

THE FACT THAT THERE IS A NOTICE OF THIS OFFERING ON FILE WITH THE ATTORNEY GENERAL DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION OR ENDORSEMENT BY THE ATTORNEY GENERAL.

Any questions regarding this Notice should be directed to:

State of Michigan
Department of Attorney General
Consumer Protection Agency
Attn: Franchise
670 Law Building
525 W. Ottawa Street
Lansing, Michigan 48913
Telephone No.: (517) 373-7117

**ADDENDUM TO THE FRANCHISE DISCLOSURE DOCUMENT
FOR THE STATE OF MINNESOTA**

Minnesota Statute, Section 80C.21 and Minnesota Rules 2860.4400(J) prohibit the franchisor from requiring litigation to be conducted outside Minnesota, requiring waiver of a jury trial, or requiring the Franchisee to consent to liquidated damages, termination penalties or judgment notes. In addition, nothing in the Franchise Disclosure Document or agreement(s) can abrogate or reduce (1) any of the Franchisee's rights as provided for in Minnesota Statutes, Chapter 80C or (2) Franchisee's rights to any procedure, forum, or remedies provided for by the laws of the jurisdiction.

With respect to franchises governed by Minnesota law, the Franchisor will comply with Minnesota Statutes, Section 80C.14, Subd. 3-5, which require (except in certain specified cases) (1) that a franchisee be given 90 days notice of termination (with 60 days to cure) and 180 days notice for non-renewal of the franchise agreement and (2) that consent to the transfer of the franchise will not be unreasonably withheld.

The franchisor will protect the franchisee's rights to use the trademarks, service marks, trade names, logotypes or other commercial symbols or indemnify the Franchisee from any loss, costs or expenses arising out of any claim, suit or demand regarding the use of the name.

Minnesota Rules 2860.4400(D) prohibits the Franchisor from requiring the Franchisee to assent to a general release.

Minnesota Rules 2860.4400J prohibits the franchisor from requiring the franchisee to consent to entry of injunctive relief. The franchisor may seek injunctive relief and the court will determine if a bond is required.

Minnesota Statutes, Section 80C.17, Subd. 5 provides that no action may be commenced pursuant to the Minnesota Franchise Act more than three years after the cause of action accrues. The franchisor is prohibited from limiting claims in violation of this section.

**ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT
FOR THE STATE OF NEW YORK**

1. The following information is added to the cover page of the Franchise Disclosure Document:

INFORMATION COMPARING FRANCHISORS IS AVAILABLE. CALL THE STATE ADMINISTRATORS LISTED IN EXHIBIT A OR YOUR PUBLIC LIBRARY FOR SERVICES OR INFORMATION. REGISTRATION OF THIS FRANCHISE BY NEW YORK STATE DOES NOT MEAN THAT NEW YORK STATE RECOMMENDS IT OR HAS VERIFIED THE INFORMATION IN THIS FRANCHISE DISCLOSURE DOCUMENT. IF YOU LEARN THAT ANYTHING IN THIS FRANCHISE DISCLOSURE DOCUMENT IS UNTRUE, CONTACT THE FEDERAL TRADE COMMISSION AND THE APPROPRIATE STATE OR PROVINCIAL AUTHORITY. THE FRANCHISOR MAY, IF IT CHOOSES, NEGOTIATE WITH YOU ABOUT ITEMS COVERED IN THE FRANCHISE DISCLOSURE DOCUMENT. HOWEVER, THE FRANCHISOR CANNOT USE THE NEGOTIATING PROCESS TO PREVAIL UPON A PROSPECTIVE FRANCHISEE TO ACCEPT TERMS WHICH ARE LESS FAVORABLE THAN THOSE SET FORTH IN THIS FRANCHISE DISCLOSURE DOCUMENT.

2. The following is to be added at the end of Item 3:

Except as provided above, with regard to the franchisor, its predecessor, a person identified in Item 2, or an affiliate offering franchises under the franchisor's principal trademark:

A. No such party has an administrative, criminal or civil action pending against that person alleging: a felony, a violation of a franchise, antitrust, or securities law, fraud, embezzlement, fraudulent conversion, misappropriation of property, unfair or deceptive practices, or comparable civil or misdemeanor allegations.

B. No such party has pending actions, other than routine litigation incidental to the business, which are significant in the context of the number of franchisees and the size, nature or financial condition of the franchise system or its business operations.

C. No such party has been convicted of a felony or pleaded nolo contendere to a felony charge or, within the 10-year period immediately preceding the application for registration, has been convicted of or pleaded nolo contendere to a misdemeanor charge or has been the subject of a civil action alleging: violation of a franchise, antifraud, or securities law; fraud; embezzlement; fraudulent conversion or misappropriation of property; or unfair or deceptive practices or comparable allegations.

D. No such party is subject to a currently effective injunctive or restrictive order or decree relating to the franchise, or under a Federal, State, or Canadian franchise, securities, antitrust, trade regulation or trade practice law, resulting from a concluded or pending action or proceeding brought by a public agency; or is subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities and Exchange Act of 1934, suspending or expelling such person from membership in such association or exchange; or is subject to a currently effective injunctive or restrictive order relating to any other business activity as a result of an action brought by a public agency or department, including, without limitation, actions affecting a license as a real estate broker or sales agent.

3. The following is added to the end of the “Summary” sections of Item 17(c), titled **“Requirements for franchisee to renew or extend,”** and Item 17(m), entitled **“Conditions for franchisor approval of transfer”**:

However, to the extent required by applicable law, all rights you enjoy and any causes of action arising in your favor from the provisions of Article 33 of the General Business Law of the State of New York and the regulations issued thereunder shall remain in force; it being the intent of this proviso that the non-waiver provisions of General Business Law Sections 687(4) and 687(5) be satisfied.

4. The following language replaces the “Summary” section of Item 17(d), titled **“Termination by franchisee”**: You may terminate the agreement on any grounds available by law.

5. The following is added to the end of the “Summary” sections of Item 17(v), titled **“Choice of forum”**, and Item 17(w), titled **“Choice of law”**:

The foregoing choice of law should not be considered a waiver of any right conferred upon the franchisor or upon the franchisee by Article 33 of the General Business Law of the State of New York.

**ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT
FOR THE STATE OF NORTH DAKOTA**

**REGISTRATION OF THIS FRANCHISE WITH THE STATE DOES NOT
CONSTITUTE APPROVAL, RECOMMENDATION OR ENDORSEMENT BY THE
COMMISSIONER.**

**ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT
FOR THE STATE OF RHODE ISLAND**

The following paragraph is added to Item 17:

Section 19-28.1-14 of the Rhode Island Franchise Investment Act provides that “A provision in a franchise agreement restricting jurisdiction or venue to a forum outside this state is void with respect to a claim otherwise enforceable under this Act.”

**REGISTRATION OF THIS FRANCHISE WITH THE STATE DOES NOT
CONSTITUTE APPROVAL, RECOMMENDATION OR ENDORSEMENT BY THE
COMMISSIONER.**

**ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT
FOR THE STATE OF SOUTH DAKOTA**

**REGISTRATION OF THIS FRANCHISE WITH THE STATE DOES NOT
CONSTITUTE APPROVAL, RECOMMENDATION OR ENDORSEMENT BY THE
COMMISSIONER.**

**ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT
FOR THE STATE OF VIRGINIA**

**REGISTRATION OF THIS FRANCHISE WITH THE STATE OF VIRGINIA
DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION OR ENDORSEMENT
BY THE COMMISSIONER.**

Additional Disclosure: The following statements are added to Item 17.h.

Pursuant to section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to cancel a franchise without reasonable cause. If any grounds for default or termination stated in the Franchise Agreement does not constitute “reasonable cause,” as that term may be defined in the Virginia Retail Franchising Act or the laws of Virginia, that provision may not be enforceable.

ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT FOR THE STATE OF WASHINGTON

We supplement Item 3 of the Franchise Disclosure Document to include:

In re: Franchise No Poaching Provisions (Pillar To Post, Inc.), Case No. 19-2-26769-1 SEA, State of Washington, King County Superior Court. In August 2019, the Attorney General of Washington initiated an investigation of us relating to “no-poach” language in our franchise agreements that restricted a franchisee’s ability to solicit or hire workers from another competing franchisee or corporate-owned unit. On October 11, 2019, Pillar To Post, Inc.’s Assurance of Discontinuance (“AOD”) was approved by the court, pursuant to which we agreed to (i) no longer include no-poach provisions in any future franchise agreements and (ii) no longer enforce no-poach provisions in any existing franchise agreements. The no-poach provision addressed in the AOD is a standard provision in many franchise agreements, and the Washington Attorney General has entered into AOD’s with over 200 franchisors.

In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, Chapter 19.100 RCW will prevail.

RCW 19.100.180 may supersede the franchise agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise. There may also be court decisions which may supersede the franchise agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise.

In any arbitration or mediation involving a franchise purchased in Washington, the arbitration or mediation site will be either in the state of Washington, or in a place mutually agreed upon at the time of the arbitration or mediation, or as determined by the arbitrator or mediator at the time of arbitration or mediation. In addition, if litigation is not precluded by the franchise agreement, a franchisee may bring an action or proceeding arising out of or in connection with the sale of franchises, or a violation of the Washington Franchise Investment Protection Act, in Washington.

A release or waiver of rights executed by a franchisee may not include rights under the Washington Franchise Investment Protection Act or any rule or order thereunder except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel. Provisions such as those which unreasonably restrict or limit the statute of limitations period for claims under the Act, or rights or remedies under the Act such as a right to a jury trial, may not be enforceable.

Transfer fees are collectable to the extent that they reflect the franchisor’s reasonable estimated or actual costs in effecting a transfer.

Pursuant to RCW 49.62.020, a noncompetition covenant is void and unenforceable against an employee, including an employee of a franchisee, unless the employee’s earnings from the party seeking enforcement, when annualized, exceed \$100,000 per year (an amount that will be adjusted annually for inflation). In addition, a noncompetition covenant is void and

unenforceable against an independent contractor of a franchisee under RCW 49.62.030 unless the independent contractor's earnings from the party seeking enforcement, when annualized, exceed \$250,000 per year (an amount that will be adjusted annually for inflation). As a result, any provisions contained in the franchise agreement or elsewhere that conflict with these limitations are void and unenforceable in Washington.

RCW 49.62.060 prohibits a franchisor from restricting, restraining, or prohibiting a franchisee from (i) soliciting or hiring any employee of a franchisee of the same franchisor or (ii) soliciting or hiring any employee of the franchisor. As a result, any such provisions contained in the franchise agreement or elsewhere are void and unenforceable in Washington.

**ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT
FOR THE STATE OF WISCONSIN**

REGISTRATION OF THIS FRANCHISE IN WISCONSIN DOES NOT MEAN THAT THE STATE RECOMMENDS IT OR HAS VERIFIED THE INFORMATION IN THIS FRANCHISE DISCLOSURE DOCUMENT.

The conditions under which the Franchise Agreement can be terminated or not renewed may be effected by the Wisconsin Fair Dealership Law, Wisconsin Statutes 1981-82, Title XIV-A, Chapter 135.

EXHIBIT J

AGREEMENT ADDENDA/RIDERS FOR CERTAIN REGISTRATION STATES

**ADDENDUM TO FRANCHISE AGREEMENT
FOR THE STATE OF CALIFORNIA**

This Addendum to the Franchise Agreement dated _____, 20__ is agreed to this ____ day of _____, 20__, between Pillar To Post, Inc. (“Franchisor”) and _____ (“Franchisee”). The Franchise Agreement shall be modified to provide as follows:

1. No statements, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

INTENDING TO BE LEGALLY BOUND, the parties hereto have duly executed this Agreement on the date first above written.

FRANCHISEE

By: _____

Name: _____

Title: _____

PILLAR TO POST, INC.
FRANCHISOR

By: _____
Signature of Corporate Officer

**ADDENDUM TO FRANCHISE AGREEMENT
FOR THE STATE OF ILLINOIS**

This Addendum to the Franchise Agreement dated _____, 20__ is agreed to this ____ day of _____, 20__, between Pillar To Post, Inc. (“Franchisor”) and _____ (“Franchisee”). In recognition of the requirements of the Illinois Franchise Disclosure Act and the rules and regulations promulgated thereunder, the Franchise Agreement shall be modified as follows:

1. ~~1.~~ Background. Franchisor and Franchisee are parties to that certain Franchise Agreement entered concurrently herewith. This Addendum is annexed to and forms part of the Franchise Agreement. This Addendum is being executed because the Franchised Business to be operated by Franchisee pursuant to the Franchise Agreement will be located in the State of Illinois and/or because Franchisee is a resident of the state of Illinois. This Addendum shall be of no force and effect unless the jurisdictional requirements of the Illinois Franchise Disclosure Act and any regulation thereunder are met independently without reference to this Addendum.

2. ~~2.~~ Governing Law. Illinois law shall govern the Franchise Agreement(s).

3. Forum. In conformance of Section 4 of the Illinois Franchise Disclosure Act, any provision in a franchise agreement that designates jurisdiction and venue in a forum outside of the State of Illinois is void. However, a franchise agreement may provide for arbitration to take place outside of Illinois.

4. Termination and Non-Renewal. Your rights upon Termination and Non-Renewal are set forth in Sections 19 and 20 of the Illinois Franchise Disclosure Act.

5. ~~3.~~ Waiver. The following language is added to the end of Section 25.4 of the Franchise Agreement:

“In conformance with section 41 of the Illinois Franchise Disclosure Act, any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with the Illinois Franchise Disclosure Act or any other law of Illinois is void.”

6. NASAA Statement. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

INTENDING TO BE LEGALLY BOUND, the parties hereto have duly executed this Agreement on the date first above written.

FRANCHISEE

By: _____

Name: _____

Title: _____

PILLAR TO POST, INC.

FRANCHISOR

By: _____

Signature of Corporate Officer

**ADDENDUM TO FRANCHISE AGREEMENT
FOR THE STATE OF MARYLAND**

This Addendum to the Franchise Agreement dated _____, 20__ is agreed to this ____ day of _____, 20__, between Pillar To Post, Inc. (“Franchisor”) and _____ (“Franchisee”). In recognition of the requirements of the Maryland Franchise Registration and Disclosure Law and the rules and regulations promulgated thereunder, the Franchise Agreement shall be modified as follows:

1. ~~1.~~ Background. Franchisor and Franchisee are parties to that certain Franchise Agreement entered concurrently herewith. This Addendum is annexed to and forms part of the Franchise Agreement. This Addendum is being executed because the Franchised Business to be operated by Franchisee pursuant to the Franchise Agreement will be located in the State of Maryland and/or because Franchisee is a resident of the state of Maryland. This Addendum shall be of no force and effect unless the jurisdictional requirements of the Maryland Franchise Registration and Disclosure Law and any regulation thereunder are met independently without reference to this Addendum.

2. ~~2.~~ Waiver. The following language is added to the end of Section 25.4 of the Franchise Agreement:

“Any condition, stipulation, or provision purporting to bind any person acquiring any franchise to waive compliance with any provision of the Maryland Franchise Registration and Disclosure Law or any other law of the State of Maryland is void. All representations requiring prospective franchisees to assent to a release, estoppel or waiver of any liability are not intended to nor shall they act as a release, estoppel or waiver of any liability incurred under the Maryland Franchise Registration and Disclosure Law.”

3. Questionnaires and Acknowledgements. No statement, questionnaire, or acknowledgement signed or agreed to be signed by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

INTENDING TO BE LEGALLY BOUND, the parties hereto have duly executed this Agreement on the date first above written.

FRANCHISEE

By: _____

Name: _____

Title: _____

PILLAR TO POST, INC.
FRANCHISOR

By: _____
Signature of Corporate Officer

**MINNESOTA RIDER TO
PILLAR TO POST, INC. FRANCHISE AGREEMENT**

THIS RIDER is made this ____ day of _____, 20__, by and between PILLAR TO POST INC., a Delaware corporation (the "Franchisor") and _____, with its address at _____, _____, _____ (the "Franchisee"). In recognition of the Minnesota Franchise Act, the Franchise Agreement shall be modified as follows:

1. Background. Franchisor and Franchisee are parties to that certain Franchise Agreement dated _____, ____ (the "Franchise Agreement") that has been entered into concurrently with the entering of this Rider. This Rider is annexed to and forms part of the Franchise Agreement.
2. Governing Law, Jurisdiction and Venue, Choice of Forum and Limitations on Claims. None of the provisions of Section 25 of the Franchise Agreement shall be deemed to be a waiver of your rights under the Minnesota Franchise Act, including specifically:
 - a. Minnesota Statutes, Section 80C.21 and Minnesota Rule 2860.4400J prohibit Franchisor from requiring litigation to be conducted outside Minnesota, requiring waiver of a jury trial, or requiring the Franchisee to consent to liquidated damages, termination penalties or judgment notes. In addition, nothing in the Franchise Disclosure Document or the Franchise Agreement can abrogate or reduce (i) any of the Franchisee's rights as provided for in Minnesota Statutes, Chapter 80C, or (ii) the Franchisee's rights to any procedure, forum, or remedies provided for by the law of the jurisdiction.
 - b. With respect to franchises governed by Minnesota law, the Franchisor will comply with Minnesota Statutes, Section 80C.14, Subds. 3-5, which require (except in certain specified cases) (i) that a franchisee be given 90 days notice of termination (with 60 days to cure) and 180 days notice for non-renewal of the Franchise Agreement and (ii) that consent to the transfer of the franchise will not be unreasonably withheld.
 - c. Minn. Stat. §80C.17, Subd. 5 provides that no action may be commenced pursuant to the Minnesota Franchise Act more than three years after the cause of action accrues. The franchisor is prohibited from limiting claims in violation of this section.
 - d. Minnesota Rules 2860.4400J prohibits the franchisor from requiring the franchisee to consent to entry of injunctive relief. The franchisor may seek injunctive relief, and the court will determine if a bond is required.
3. Proprietary Marks. The following section is hereby added to Section 8 of the Franchise Agreement addressing the Proprietary Marks:

The Franchisor will protect the Franchisee's right to use the trademarks, service marks, trade names, logotypes or other commercial symbols or indemnify the Franchisee from any loss, costs or expenses arising out of any claim, suit or demand regarding the use of the Proprietary Marks.

4. General Release. Minnesota Rules 2860.4400(D) prohibits the Franchisor from requiring the Franchisee to assent to a general release. Franchisee shall not be required to execute Exhibit G-5 to the Franchise Agreement.
5. Except as modified herein, all other terms and provisions of the Franchise Agreement shall remain in full force and effect.

INTENDING TO BE LEGALLY BOUND, the parties hereto have duly executed this Agreement on the date first above written.

FRANCHISEE

By: _____

Name: _____

Title: _____

PILLAR TO POST, INC.
FRANCHISOR

By: _____
Signature of Corporate Officer

**NORTH DAKOTA RIDER TO
PILLAR TO POST, INC. FRANCHISE AGREEMENT**

This Rider to the Franchise Agreement dated _____, 20__ is made this
____ day of _____, 20__, between PILLAR TO POST, INC. and
_____ to amend and revise said Franchise Agreement as
follows:

(1) Item 17 of the Franchise Disclosure Document and Section 2.2.6 of the Franchise Agreement are amended to delete the requirement that a franchisee sign a general release upon renewal of the franchise agreement.

(2) Sections 16.7, 16.8 and 25.6 of the Franchise Agreement are amended to provide that the prevailing party in any enforcement action is entitled to recover costs and expenses including attorney's fees.

(3) Sections 25.4 and 25.5 of the Franchise Agreement are amended to delete the waiver of trial by jury and the waiver of exemplary and punitive damages.

The franchisee fee shall be deposited in an Escrow Account pending satisfaction of our material pre-opening obligations to you.

To the extent this Rider shall be deemed to be inconsistent with any terms or conditions of said Franchise agreement or Exhibits or Attachments thereto, the terms of this Rider shall govern.

INTENDING TO BE LEGALLY BOUND, the parties hereto have duly executed this Agreement on the date first above written.

FRANCHISEE

By: _____

Name: _____

Title: _____

PILLAR TO POST, INC.
FRANCHISOR

By: _____
Signature of Corporate Officer

**SOUTH DAKOTA RIDER TO
PILLAR TO POST, INC. FRANCHISE AGREEMENT**

This Rider to the Franchise Agreement dated _____, 20__ is made this ____ day of _____, 20__, between PILLAR TO POST, INC. and _____ to amend and revise said Franchise Agreement as follows:

(1) Item 17 of the Franchise Disclosure Document and Section 17.3 of the Franchise Agreement are amended by the addition of the following language to the original language that appears therein:

"Contracts in restraint of trade that take effect upon termination or expiration of a Franchise Agreement are generally unenforceable in South Dakota as set forth in SDCL 53-9-8, 53-9-9, 53-9-10, and 53-9-11."

(2) Item 17 of the Franchise Disclosure Document and Section 25.1 of the Franchise Agreement are amended by the addition of the following language to the original language that appears therein:

"In the event that either party shall make demand for arbitration, such arbitration shall be conducted in a mutually agreed upon site in accordance with Section 11 of the Commercial Arbitration Rules of the American Arbitration Association."

(3) Item 17 of the Franchise Disclosure Document and Section 25 of the Franchise Agreement are amended by the addition of the following language to the original language that appears therein:

"The law regarding franchise registration, employment, covenants not to compete, and other matters of local concern will be governed by the laws of the State of South Dakota, but as to contractual and all other matters, this agreement and all provisions of this instrument will be and remain subject to the application, construction, enforcement, and interpretation under the governing law of the State of Florida."

(4) Section 4.4 of the Franchise Agreement is amended by the addition of the following language to the original language that appears therein:

"Every contract in which the amount of damage or compensation for breach of an obligation is determined in anticipation thereof is void to that extent except the parties may agree therein upon an amount presumed to be the damage for breach in cases where it would impractical or extremely difficult to fix actual damages. SDCL 53-9-5."

(5) The Franchise Agreement is amended as follows:

"Any provision in a franchise agreement which designates jurisdiction or venue or requires the franchisee to agree to jurisdiction or venue, in a forum outside South

Dakota is void with respect to any cause of action which is otherwise enforceable in the State of South Dakota.”

To the extent this Rider shall be deemed to be inconsistent with any terms or conditions of said Franchise agreement or Exhibits or Attachments thereto, the terms of this Rider shall govern.

INTENDING TO BE LEGALLY BOUND, the parties hereto have duly executed this Agreement on the date first above written.

FRANCHISEE

By: _____

Name: _____

Title: _____

PILLAR TO POST, INC.
FRANCHISOR

By: _____
Signature of Corporate Officer

**ADDENDUM TO FRANCHISE AGREEMENT
FOR THE STATE OF WASHINGTON**

This Addendum to the Franchise Agreement dated _____, 20__ is agreed to this ___ day of _____, 20__, between Pillar To Post, Inc. (“Franchisor”) and _____ (“Franchisee”). In recognition of the requirements of the Washington Franchise Investment Protection Act, RCW 19.100.180 (the “Act”), the Franchise Agreement shall be modified as follows:

1. In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, Chapter 19.100 RCW will prevail.
2. RCW 19.100.180 may supersede the franchise agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise. There may also be court decisions which may supersede the franchise agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise.
3. In any arbitration or mediation involving a franchise purchased in Washington, the arbitration or mediation site will be either in the state of Washington, or in a place mutually agreed upon at the time of the arbitration or mediation, or as determined by the arbitrator or mediator at the time of arbitration or mediation. In addition, if litigation is not precluded by the franchise agreement, a franchisee may bring an action or proceeding arising out of or in connection with the sale of franchises, or a violation of the Washington Franchise Investment Protection Act, in Washington.
4. A release or waiver of rights executed by a franchisee may not include rights under the Washington Franchise Investment Protection Act or any rule or order thereunder except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel. Provisions such as those which unreasonably restrict or limit the statute of limitations period for claims under the Act, or rights or remedies under the Act such as a right to a jury trial, may not be enforceable.
5. Transfer fees are collectable to the extent that they reflect the franchisor’s reasonable estimated or actual costs in effecting a transfer.
6. Pursuant to RCW 49.62.020, a noncompetition covenant is void and unenforceable against an employee, including an employee of a franchisee, unless the employee’s earnings from the party seeking enforcement, when annualized, exceed \$100,000 per year (an amount that will be adjusted annually for inflation). In addition, a noncompetition covenant is void and unenforceable against an independent contractor of a franchisee under RCW 49.62.030 unless the independent contractor’s earnings from the party seeking enforcement, when annualized, exceed \$250,000 per year (an amount that will be adjusted annually for inflation). As a result, any provisions contained in the franchise agreement or

elsewhere that conflict with these limitations are void and unenforceable in Washington.

7. RCW 49.62.060 prohibits a franchisor from restricting, restraining, or prohibiting a franchisee from (i) soliciting or hiring any employee of a franchisee of the same franchisor or (ii) soliciting or hiring any employee of the franchisor. As a result, any such provisions contained in the franchise agreement or elsewhere are void and unenforceable in Washington.

INTENDING TO BE LEGALLY BOUND, the parties hereto have duly executed this Agreement on the date first above written.

FRANCHISEE

By: _____

Name: _____

Title: _____

PILLAR TO POST, INC.
FRANCHISOR

By: _____
Signature of Corporate Officer

EXHIBIT K

FRANCHISEE ORGANIZATIONS WE HAVE CREATED, SPONSORED OR ENDORSED

There are no franchisee organizations that we have created, sponsored or endorsed required to be disclosed in this Franchise Disclosure Document.

EXHIBIT L

INDEPENDENT FRANCHISEE ASSOCIATIONS

Pillar Owners Association Inc.
Thomas Capuano, President
c/o Diversified Consultants Inc.
4919 Lamar Avenue
Mission, KS 66202
913-387-5605
ptpowners@dc-kansascity.com

EXHIBIT M

STATE EFFECTIVE DATES

The following states have franchise laws that require that the Franchise Disclosure Document be registered or filed with the state, or be exempt from registration: California, Hawaii, Illinois, Indiana, Maryland, Michigan, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Utah, Virginia, Washington, and Wisconsin.

This document is effective and may be used in the following states, where the document is filed, registered or exempt from registration, as of the Effective Date stated below:

State	Effective Date
California	<u>Pending</u>
Hawaii	<u>Pending</u>
Illinois	<u>Pending</u>
Indiana	<u>Pending</u>
Maryland	<u>Pending</u>
Michigan	<u>Pending</u>
Minnesota	<u>Pending</u>
New York	<u>Pending</u>
North Dakota	<u>Pending</u>
Rhode Island	<u>Pending</u>
South Dakota	<u>Pending</u>
Utah	<u>Pending</u>
Virginia	<u>Pending</u>
Washington	<u>Pending</u>
Wisconsin	<u>Pending</u>

Other states may require registration, filing, or exemption of a franchise under other laws, such as those that regulate the offer and sale of business opportunities or seller-assisted marketing plans.

EXHIBIT N

RECEIPT

RECEIPT

This disclosure document summarizes certain provisions of the franchise agreement and other information in plain language. Read this disclosure document and all agreements carefully. If Pillar To Post, Inc. offers you a franchise, it must provide this disclosure document to you 14 calendar days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale.

[New York and Rhode Island require that we give you this disclosure document at the earlier of the first personal meeting or 10 business days before the execution of the franchise or other agreement or the payment of any consideration that relates to the franchise relationship.]

[Michigan and Oregon require that we give you this disclosure document at least 10 business days before the execution of any binding franchise or other agreement or the payment of any consideration, whichever occurs first.]

If Pillar To Post, Inc. does not deliver this disclosure document on time or if it contains a false or misleading statement, or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington D.C. 20580 and the state agency listed on Exhibit H.

The franchisor is Pillar To Post, Inc., located at 14502 N. Dale Mabry Highway, Suite 200, Tampa, FL 33618. Its telephone number is (877) 963-3129.

Issuance date: ~~January 2~~ March 25, 2024

The franchise seller for this offering is Brenda Gemmell; ~~Daniel Meyer~~; Eric Steward; Nathan Baker.

Pillar To Post authorizes the respective state agencies identified on Exhibit H to receive service of process for it in the particular state.

I have received a disclosure document dated ~~January 2~~ March 25, 2024 that included the following Exhibits:

Exhibit A:	List of Franchisees	Exhibit G-6: Confidentiality/Non-Competition Agreement
Exhibit B:	List of Franchisees Who Have Left The System Within The Past Fiscal Year (Sold To An Outside Party, Terminated, Other)	Exhibit H: List of State Agencies/Agents for Service of Process
Exhibit C:	Operations Manual Table of Contents	Exhibit I: Disclosure Addenda for Registration States
Exhibit D:	Specifications: Required Computer Equipment	Exhibit J: Agreement Riders for Certain Registration States
Exhibit E:	Financial Statements	Exhibit K: Franchisee Organizations We Have Created, Sponsored or Endorsed
Exhibit F:	Guarantee of Performance	Exhibit L: Independent Franchisee Associations
Exhibit G:	Franchise Agreement	Exhibit M: State Effective Dates
	Exhibit G-1: Guaranty	Exhibit N: Receipt
	Exhibit G-2: Friendship Agreement	
	Exhibit G-3: Good Neighbor Agreement	
	Exhibit G-4: Conversion Addendum	
	Exhibit G-5: General Release	

Date Received: _____

Signature of Recipient

Please Print Full Name

Signature of Co-Recipient

Please Print Full Name

You may return the signed receipt either by signing, dating and mailing it to Pillar To Post at 14502 N. Dale Mabry Highway, Suite 200, Tampa, FL 33618 or by faxing a copy of the signed and dated receipt to (416) 620-3961.

RECEIPT

This disclosure document summarizes certain provisions of the franchise agreement and other information in plain language. Read this disclosure document and all agreements carefully. If Pillar To Post, Inc. offers you a franchise, it must provide this disclosure document to you 14 calendar days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale.

[New York and Rhode Island require that we give you this disclosure document at the earlier of the first personal meeting or 10 business days before the execution of the franchise or other agreement or the payment of any consideration that relates to the franchise relationship.]

[Michigan and Oregon require that we give you this disclosure document at least 10 business days before the execution of any binding franchise or other agreement or the payment of any consideration, whichever occurs first.]

If Pillar To Post, Inc. does not deliver this disclosure document on time or if it contains a false or misleading statement, or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington D.C. 20580 and the state agency listed on Exhibit H.

The franchisor is Pillar To Post, Inc., located at 14502 N. Dale Mabry Highway, Suite 200, Tampa, FL 33618. Its telephone number is (877) 963-3129.

Issuance date: ~~January 2~~ March 25, 2024

The franchise seller for this offering is Brenda Gemmell; ~~Daniel Meyer~~; Eric Steward; Nathan Baker.

Pillar To Post authorizes the respective state agencies identified on Exhibit H to receive service of process for it in the particular state.

I have received a disclosure document dated ~~January 2~~ March 25, 2024 that included the following Exhibits:

Exhibit A:	List of Franchisees	Exhibit G-6: Confidentiality/Non-Competition Agreement
Exhibit B:	List of Franchisees Who Have Left The System Within The Past Fiscal Year (Sold To An Outside Party, Terminated, Other)	Exhibit H: List of State Agencies/Agents for Service of Process
Exhibit C:	Operations Manual Table of Contents	Exhibit I: Disclosure Addenda for Registration States
Exhibit D:	Specifications: Required Computer Equipment	Exhibit J: Agreement Riders for Certain Registration States
Exhibit E:	Financial Statements	Exhibit K: Franchisee Organizations We Have Created, Sponsored or Endorsed
Exhibit F:	Guarantee of Performance	Exhibit L: Independent Franchisee Associations
Exhibit G:	Franchise Agreement	Exhibit M: State Effective Dates
	Exhibit G-1: Guaranty	Exhibit N: Receipt
	Exhibit G-2: Friendship Agreement	
	Exhibit G-3: Good Neighbor Agreement	
	Exhibit G-4: Conversion Addendum	
	Exhibit G-5: General Release	

Date Received: _____

Signature of Recipient

Please Print Full Name

Signature of Co-Recipient

Please Print Full Name

You may return the signed receipt either by signing, dating and mailing it to Pillar To Post at 14502 N. Dale Mabry Highway, Suite 200, Tampa, FL 33618 or by faxing a copy of the signed and dated receipt to (416) 620-3961.

Summary report:	
Litera Compare for Word 11.7.0.54 Document comparison done on 4/6/2024 7:07:44 PM	
Style name: Default Style	
Intelligent Table Comparison: Active	
Original filename: MN Updated FDD (Executive Model) v.2.docx	
Modified filename: 2024 FDD - Non-Exclusive (FINAL).docx	
Changes:	
Add	1778
Delete	1877
Move From	0
Move To	0
Table Insert	150
Table Delete	441
Table moves to	0
Table moves from	0
Embedded Graphics (Visio, ChemDraw, Images etc.)	0
Embedded Excel	0
Format changes	0
Total Changes:	4246