

FRANCHISE DISCLOSURE DOCUMENT

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The franchise offered is a tanning salon featuring tanning services, tanning equipment, skin care products and beauty products, together with related services, products, merchandise, and accessories.

The total investment necessary to begin operation of a SUN TAN CITY® franchise is ~~\$563,289~~664,290 to ~~\$883,529~~1,084,750, not including real estate costs. This includes \$30,000 for the initial franchise fee and \$7,000 - \$10,000 for computer hardware, software and peripherals that must be paid to the franchisor or its affiliate for a newly constructed location. If you sign an area development agreement, you will also pay a development fee equal to 100% of the initial franchise fee of \$30,000 for the first location and \$10,000 for each additional location to be developed under the area development agreement. The minimum number of franchise locations that you must open pursuant to the area development agreement will be mutually agreed upon by you and us. The portion of the development fee allocable to each location will be credited against the initial franchise fee due for that location. The initial franchise fee may be reduced for the conversion of an existing salon to a SUN TAN CITY® salon.

This disclosure document summarizes certain provisions of your franchise agreement and other information in plain English. Read this disclosure document and all accompanying agreements carefully. You must receive this disclosure document at least 14 calendar days before you sign a binding agreement with, or make any payment to, the franchisor or an affiliate in connection with the proposed franchise sale. **Note, however, that no government agency has verified the information contained in this document.**

You may wish to receive your disclosure document in another format that is more convenient to you. To discuss the availability of disclosures in different formats, contact Beth Edelen at beth.edelen@suntancity.com and (855) 727-2684.

The terms of your contract will govern your franchise relationship. Don't rely on the disclosure document alone to understand your contract. Read all of your contracts carefully. Show your contracts and this disclosure document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this disclosure document can help you make up your mind. More information on franchising, such as "A Consumer's Guide to Buying a Franchise," which can help you understand how to use this disclosure document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, DC 20580. You can also visit the FTC's home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

How to Use This Franchise Disclosure Document

Here are some questions you may be asking about buying a franchise and tips on how to find more information:

QUESTION	WHERE TO FIND INFORMATION
How much can I earn?	Item 19 may give you information about outlet sales, costs, profits, or losses. You should also try to obtain this information from others, like current and former franchisees. You can find their names and contact information in Item 20, Exhibit “H”, or Exhibit “H-1”.
How much will I need to invest?	Items 5 and 6 list fees you will be paying to the franchisor or at the franchisor’s direction. Item 7 lists the initial investment to open. Item 8 describes the suppliers you must use.
Does the franchisor have the financial ability to provide support to my business?	Item 21 or Exhibit “I” includes financial statements. Review these carefully.
Is the franchise system stable, growing, or shrinking?	Item 20 summarizes the recent history of the number of company-owned and franchised outlets.
Will my business be the only Sun Tan City business in my area?	Item 12 and the “territory” provisions in the Franchise Agreement describe whether the franchisor and other franchisees can compete with you.
Does the franchisor have a troubled legal history?	Items 3 and 4 tell you whether the franchisor or its management have been involved in material litigation or bankruptcy proceedings.
What’s it like to be a Sun Tan City franchisee?	Item 20 or Exhibit “H” and Exhibit “H-1” list current and former franchisees. You can contact them to ask about their experiences.
What else should I know?	These questions are only a few things you should look for. Review all 23 items and all Exhibits in this disclosure document to better understand this franchise opportunity. See the table of contents.

What You Need to Know About Franchising Generally

Continuing responsibility to pay fees. You may have to pay royalties and other fees even if you are losing money.

Business model can change. The Franchise Agreement may allow the franchisor to change its manuals and business model without your consent. These changes may require you to make additional investments in your franchise business or may harm your franchise business.

Supplier restrictions. You may have to buy or lease items from the franchisor or a limited group of suppliers the franchisor designates. These items may be more expensive than similar items you could buy on your own.

Operating restrictions. The Franchise Agreement may prohibit you from operating a similar business during the term of the franchise. There are usually other restrictions. Some examples include controlling your location, your access to customers, what you sell, how you market, and your hours of operation.

Competition from franchisor. Even if the Franchise Agreement grants you a territory, the franchisor may have the right to compete with you in your territory.

Renewal. Your Franchise Agreement may not permit you to renew. Even if it does, you may have to sign a new agreement with different terms and conditions in order to continue to operate your franchise business.

When your franchise ends. The Franchise Agreement may prohibit you from operating a similar business after your franchise ends even if you still have obligations to your landlord or other creditors.

Some States Require Registration

Your state may have a franchise law, or other law, that requires franchisors to register before offering or selling franchises in the state. Registration does not mean that the state recommends the franchise or has verified the information in this document. To find out if your state has a registration requirement, or to contact your state, use the agency information in Exhibit “[DA](#)”.

Your state also may have laws that require special disclosures or amendments be made to your Franchise Agreement. If so, you should check the State Specific Addenda. See the table of Contents for the location of the State Specific Addenda.

Special Risks to Consider About *This* Franchise

Certain states require that the following risk(s) be highlighted:

1. **Out-of-State Dispute Resolution.** The Franchise Agreement and the Area Development Agreement require you to resolve disputes with us by arbitration in Louisville, Kentucky. Out of state arbitration may force you to accept a less favorable settlement for your disputes. It may also cost you more to arbitrate with us in Kentucky than in your home state.

Certain states may require other risks to be highlighted. Check the “State Specific Addenda” (if any) to see whether your state requires other risks to be highlighted.

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EXHIBITS:

- A. STATE FRANCHISE ADMINISTRATORS SPECIFIC POINTS OF CONTACT
- B. FRANCHISE AGREEMENT
 - EXHIBIT A OWNERSHIP ADDENDUM
 - EXHIBIT B OWNERS' PERSONAL GUARANTY OF FRANCHISEE'S OBLIGATIONS
 - EXHIBIT C SUN TAN CITY LEASE ADDENDUM
 - EXHIBIT D SECURITY AGREEMENT
 - EXHIBIT E SALON CLIENT SERVICES AGREEMENT
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 - EXHIBIT A OWNERSHIP ADDENDUM
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- F. STATE SPECIFIC ADDENDA
- G. CONFIDENTIALITY AGREEMENT
- H. FRANCHISE LOCATIONS
- H-1 FRANCHISE LOCATIONS THAT CEASED DOING BUSINESS IN THE LAST FISCAL YEAR
- I. CURRENT FRANCHISOR FINANCIAL STATEMENTS
- J. SAMPLE GENERAL RELEASE
- K. STATE EFFECTIVE DATES
- L. FRANCHISE DISCLOSURE DOCUMENT RECEIPTS

APPLICABLE STATE LAW MAY REQUIRE ADDITIONAL DISCLOSURES RELATED TO THE INFORMATION CONTAINED IN THIS DISCLOSURE DOCUMENT. THESE ADDITIONAL DISCLOSURES, IF ANY, APPEAR IN EXHIBIT "F".

SUN TAN CITY® DISCLOSURE DOCUMENT

ITEM 1

THE FRANCHISOR, AND ANY PARENTS, PREDECESSORS, AND AFFILIATES

To simplify the language in this disclosure document, STC Franchising, LLC, the franchisor of the **SUN TAN CITY®** franchise system (the “System”), is referred to in this disclosure document as “we,” “us,” or “STC.” A franchisee is referred to in this disclosure document as “you” and “your.” If you are a legal entity, “you” includes your owners.

This disclosure document describes the terms and conditions upon which we currently offer **SUN TAN CITY®** franchises. We reserve the right, in our sole discretion, to grant, or not to grant, a **SUN TAN CITY®** franchise to any prospective franchisee, regardless of the stage of the franchise application process or costs expended by the prospective franchisee. There may be instances where we have varied, or will vary, the terms on which we offer franchises to suit the circumstances of a particular transaction.

This disclosure document summarizes certain key features of the System. Descriptions in this disclosure document are required to be brief and are for general informational purposes only. In many cases, the body of the disclosure document contains excerpts or summaries of the Franchise Agreement (attached to this disclosure document as Exhibit “B”) and other documents including, but not limited to, an Area Development Agreement (attached to this disclosure document as Exhibit “C”). The actual agreements will be controlling, and you should refer to the exhibits to this disclosure document for complete information.

We urge you to carefully review this disclosure document and all agreements (including a comparison to any prior agreement if a replacement of an existing Franchise Agreement is involved) with persons who can provide you with legal, business and economic guidance, such as your lawyer and accountant.

Franchisor’s Business Form, Parents, Predecessors and Affiliates

We are a limited liability company formed under Kentucky law on April 20, 2007. Our principal business address is 101 Catalog Drive, Elizabethtown, Kentucky 42701, and our registered agent is Christopher J. Sternberg, 445 E. Market Street, Suite 310, Louisville, Kentucky 40202. We and/or our affiliates do business under our corporate name and under the **SUN TAN CITY®** name. We sell franchises for the operation of **SUN TAN CITY®** businesses. Prior to 2012, we sold franchises for the operation of **tanworld®** businesses. We no longer offer franchises for **tanworld®** businesses. Our additional agents for service of process are listed on Exhibit “D.”

We have been offering **SUN TAN CITY®** franchises for sale since March 1, 2007. **SUN TAN CITY®** businesses are tanning salons featuring tanning services, tanning equipment, skin care products and beauty products, together with related services, products, merchandise and accessories [for specific locations](#) (“Salons”).

We offered **tanworld®** franchises for sale between January 1, 2011, when we purchased substantially all of the assets, including the franchise rights, of TWI Franchising, Inc., and December

31, 2011, when we determined that we would no longer offer franchises in that line of business under the **tanworld®** name. A **tanworld®** salon offers tanning services, tanning supplies, and related items. As of December 31, 2015, there were no **tanworld®** franchisees.

We do not engage in any business other than the offer and sale of **SUN TAN CITY®** franchises. Neither we nor our affiliates operate **SUN TAN CITY®** Salons or **tanworld®** salons, with the exception of our affiliate, STC Consolidated Operations, LLC, which operates company-owned **SUN TAN CITY®** Salons. Historically, company-owned **SUN TAN CITY®** Salons were owned and operated by several affiliates. The first **SUN TAN CITY®** Salon was opened in 1999. In separate transactions, the last of which was effective as of January 1, 2011, all company-owned **SUN TAN CITY®** Salons were consolidated with and into our parent company, STC Consolidated Operations, LLC. Currently, we are a wholly-owned subsidiary of STC Consolidated Operations, LLC. Further, management services and ownership of our principal trademarks are provided by other affiliates of ours. We have never conducted business in any other line of business or sold franchises in any line of business other than **SUN TAN CITY®, Shine®** or **tanworld®**.

STC Consolidated Operations, LLC, a limited liability company formed under Kentucky law on December 22, 2008, is our parent. STC Consolidated Operations, LLC's principal business address is 101 Catalog Drive, Elizabethtown, KY 42701. You may purchase equipment, inventory and supplies from STC Consolidated Operations, LLC. STC Consolidated Operations, LLC does not now and has never in the past sold franchises in any line of business. STC Consolidated Operations, LLC is the owner of the System which will be licensed under the Franchise Agreements. STC Consolidated Operations, LLC owned and operated ~~94~~⁹⁰ **SUN TAN CITY®** Salons (the "Company Salons") as of December 31, ~~2022~~²⁰²³.

STC Management Group, LLC, a limited liability company formed under Kentucky law on September 1, 2004, is our affiliate. STC Management Group, LLC is a minority owner (member) of STC Consolidated Operations, LLC, our parent company, and serves as the manager of us and STC Consolidated Operations, LLC. STC Management Group, LLC's principal business address is 101 Catalog Drive, Elizabethtown, KY 42701. You may purchase equipment, inventory, services and supplies from STC Management Group, LLC. STC Management Group, LLC does not now and has never in the past sold franchises in any line of business.

Sun Tan City, LLC, a limited liability company formed under Kentucky law on September 9, 2004, is our affiliate. Sun Tan City, LLC is a minority owner (member) of our parent company, STC Consolidated Operations, LLC. Sun Tan City, LLC's principal business address is 101 Catalog Drive, Elizabethtown, KY 42701. You will not conduct business directly with Sun Tan City, LLC. Sun Tan City, LLC does not now and has never in the past sold franchises in any line of business. Sun Tan City, LLC is the owner of the trademarks which will be sub-licensed under the Franchise Agreements.

We do not have any predecessors.

The Franchise

SUN TAN CITY® Salons use our System, the distinguishing characteristics of which include distinctive exterior and interior design, décor, color scheme and furnishings; uniform standards, specifications, and procedures for operations; quality and uniformity of services and products offered; procedures for inventory, management and financial controls; training and assistance; and advertising and promotional programs, all of which we may change, improve, and further develop in our sole

discretion. **SUN TAN CITY®** Salons operate under the trade name and service mark “**SUN TAN CITY®**” and other trade names, service marks, trademarks, logos and emblems that we designate for use by **SUN TAN CITY®** Salons (the “Marks”). The Marks, together with the System and the franchise license granted under the Franchise Agreement to operate a **SUN TAN CITY®** Salon, are referred to collectively in this disclosure document as the “Business.”

Our services and products are used by the general public, with the large majority of our clients between the ages of 18 and 44 years old. The majority of the selling is done from February to June annually due to the seasonal nature of the tanning business. A **SUN TAN CITY®** Salon normally has approximately 15 – 25 tanning beds, including one or more sunless tanning booths that use a special process to tan the skin through the application of tanning solutions to the skin surface. In 2021, we began testing wellness and spa-type services in Company Salons, including hydromassage, sauna, red light, blue light and infrared light services. In 2022, we provided an overview of this equipment and services and usage levels in test Salons to our franchisees. By the end of 2023, equipment offering one or more of these services was installed in a majority of our Company Salons and made available for purchase by franchisees. The Salon's standards of operation (the “Standards”) will be designated in the Franchise Agreement and in our Operations Manual, Training Manuals and Franchise Owner’s Business Manual (collectively, the “Manuals”). We reserve the right to amend these Standards, in our sole discretion, at any time and from time to time including but not limited to, limiting or restricting approved vendors for our inventory, supplies and equipment.

Qualified applicants are offered a Franchise Agreement, which gives you the right to establish one **SUN TAN CITY®** Salon at a specific location ~~(the “Salon”)~~ within a non-exclusive geographic area (the “Designated Area”). Our current form of Franchise Agreement is attached to this disclosure document as Exhibit “B.” If you operate a tanning business (and you are not an existing **SUN TAN CITY®** developer/franchisee) and are seeking to become a **SUN TAN CITY®** developer and/or franchisee and convert your tanning salon locations to **SUN TAN CITY®** Salons (“Conversion Salons”), you will also sign the Conversion Addendum to the Franchise Agreement, which modifies certain provisions of our standard form of Franchise Agreement for existing tanning businesses that convert to the **SUN TAN CITY®** System. Our current form of Conversion Addendum is attached to this disclosure document as Exhibit “E.”

We also offer qualified applicants the ability to enter into a development agreement (the “Area Development Agreement”) to develop multiple **SUN TAN CITY®** Salons within a specifically described geographic area (the “Development Area”). Our current form of Area Development Agreement is attached to this disclosure document as Exhibit “C.” The size of the Development Area will vary depending on the local market conditions and the number of Salons to be developed. The Development Area will be determined before you sign the Area Development Agreement and will be described in the Area Development Agreement. You must develop the number of Salons contemplated by the Area Development Agreement in the Development Area according to a development schedule. The minimum number of Salons that you must open pursuant to the Area Development Agreement will be mutually agreed upon by you and us. We are not required to offer or enter into an Area Development Agreement with franchisees that develop more than one Salon.

The Franchise Agreement for the first Salon developed under an Area Development Agreement will be in the form of Exhibit “B” to this disclosure document and must be signed, along with any required addenda and related agreements, within 90 days after the Area Development Agreement is

signed. For each additional Salon developed under the Area Development Agreement, you must sign our then-current Franchise Agreement and any required addenda and related agreements.

Any person who directly or indirectly owns or controls 5% or more of your franchise must also sign a Personal Guaranty of Franchisee's Obligations Agreement included as Exhibit B to the Franchise Agreement and any other agreement that we determine. The spouse of an owner of your franchise will not be required to sign a Personal Guaranty unless such spouse also directly or indirectly owns 5% or more of your franchise. Your owners must also agree to be individually bound by certain obligations and covenants in the Area Development Agreement and, unless we otherwise agree, must personally guarantee your performance under the Area Development Agreement.

The terms of the Franchise Agreement and the Area Development Agreement that we have previously offered may differ from the terms of the Franchise Agreement and Area Development Agreement offered by this disclosure document. In addition, we have negotiated, and may in the future negotiate, various terms of our Franchise Agreement and Area Development Agreement, including fees over which we have control, based on the number of Salons to be developed, demographic characteristics of the Salons to be developed, competition from, proximity to, and nature of other businesses and other factors that we deem relevant in our sole and absolute discretion.

Competition

The services and related goods you will sell are well recognized by consumers and widely available from other sources. The market for the franchise's services and related goods is well developed. Our services and related goods are sold primarily to individuals. Competition may vary depending on the location of your Salon, i.e. a small community or a larger city. For the most part, you will have to compete with other local tanning salons and other businesses offering indoor tanning, [spa](#) or [wellness](#) services within your trade territory, including fitness and gym facilities ~~that offer tanning~~. These include independent businesses as well as regional, national or international chains.

Industry Specific Regulation

You will be required to comply with Food and Drug Administration ("FDA") health, sanitation and other guidelines and regulations relating to the tanning industry. You will also be required to comply with health, sanitation and other regulations within your state and local jurisdiction. As examples, some states and local jurisdictions require that tanning bed operators be licensed and/or certified; some have tanning industry related labor regulations, as well as regulations controlling tanning bed and lamp usage, including establishing a minimum age for tanning; and some states may require you to post specific notices regarding the services offered at your Salon. Many states and local jurisdictions prohibit, or place other restrictions on, tanning by minors, and many more states and local jurisdictions have proposed restrictions on minor tanning. Additionally, under the Patient Protection and Affordable Care Act ("~~PPACA~~[ACA](#)") enacted into law in 2010, tanning clients are assessed a 10% federal excise tax on all UV tanning services (the "Tan Tax"). You are responsible for collecting and remitting the Tan Tax to the appropriate federal taxing authority.

In 2014, the FDA issued a final order reclassifying sunlamp products and ultraviolet (UV) lamps intended for use in sunlamp products from low-risk (class I) to moderate-risk (class II) devices. The order requires that sunlamp products carry a visible black-box warning on the device that explicitly states that the sunlamp product should not be used on persons under the age of 18 years. In

addition, certain marketing materials for sunlamp products and UV lamps must include additional and specific warning statements and contraindications.

In 2015, the FDA proposed additional regulations related to the indoor tanning industry, which if adopted, could result in the following rules: (1) limiting each client to not more than two UV tanning sessions per week; (2) requiring a minimum of 48 hours between UV tanning sessions; (3) imposing a maximum annual limit of 48 UV tanning sessions a client may undertake; (4) imposing a federal ban on tanning by persons under the age of 18; and (5) requiring all clients to sign a form every six months acknowledging the risks of indoor tanning. In [the January 2023](#) Unified Agenda published by the Office of Management and Budget, the FDA indicated that it intends to finalize and publish these regulations in [June 2023](#) [March 2024](#).

Other than these laws and regulations and those relating to businesses generally, we are not aware of any laws or regulations that are specific to the industry in which SUN TAN CITY® franchises currently operate. It is your responsibility to check the laws within your state and local jurisdictions to determine whether any state or local licensing laws or regulations are applicable and to fully comply with any such laws or regulations.

ITEM 2

BUSINESS EXPERIENCE

Richard D. Kueber, Jr., Co-Founder and Chief Executive Officer

Rick Kueber is co-founder and CEO of Sun Tan City (Elizabethtown/Louisville, Kentucky) and has served in the role of CEO continuously since January 1999. [In 2024, the Company announced its succession plan for Mark Nelson to transition to CEO at the end of 2025, at which time Rick will transition to Executive Chairman.](#)

David M. Kueber, Co-Founder

David Kueber is co-founder of Sun Tan City (Louisville, Kentucky) and served in the role of Chairman from 1999 until his retirement in 2019.

Jeffery T. Cheatham, Senior Vice President and Treasurer

Jeff Cheatham joined Sun Tan City (Elizabethtown, Kentucky) as Chief Financial Officer in February 2007, and became Vice President and Treasurer in August 2011. In December 2017, Jeff was promoted to Senior Vice President and Treasurer.

Beth W. Edelen, Senior Vice President – Franchising

Beth Edelen joined Sun Tan City (Elizabethtown/Louisville, Kentucky) as Director of Franchise Sales in April 2012. In April 2015, she was promoted to Senior Director of Franchising, in December 2017, was promoted to Vice President – Franchising and in January 2022, was promoted to Senior Vice President - Franchising. Beth oversees all aspects of Franchise Development and Support.

Beth was the Director of Franchising for Papa John's International, Inc. (Louisville, Kentucky) from June 1996 until July 2003.

Jeffrey A. Forrest, Executive Vice President – Franchising

Jeff Forrest has held the position of Executive Vice-President – Franchising for Sun Tan City (Elizabethtown/Louisville, Kentucky) since December 2010. Jeff served as our Vice President – Corporate Operations from February 2007 to December 2010.

Stephen C. Greenlaw, President and Chief Operating Officer

Steve Greenlaw joined Sun Tan City (Elizabethtown/Louisville, Kentucky) in February 2007 as Chief Operating Officer. In March 2015, Steve was promoted to President and Chief Operating Officer. Steve is responsible for salon operations, Field Support, Marketing, Franchising and new salon development.

Michael T. Gustafson, Chief Construction Officer

Mike Gustafson joined Sun Tan City (Elizabethtown/Louisville, Kentucky) in August, 2006 as Director of Development. In January 2013, Mike was named Vice President, Development, in December 2017, Mike was promoted to Senior Vice President – Development and in January 2022, was promoted to Chief Construction Officer. Mike is responsible for salon development and construction and for overseeing maintenance of corporate Sun Tan City salons.

Al Holt, Senior Vice President – Loss Prevention and Employee Relations

Al Holt joined Sun Tan City (Elizabethtown, Kentucky) in 2008 as Director of Loss Prevention and Employee Relations. Al was promoted to Senior Director in January 2014, to Vice President in December 2017, and to Senior Vice President in January 2021. Al oversees Loss Prevention and Employee Relations for the company.

Lauren Kron, Vice President of Learning and Development

Lauren Kron joined Sun Tan City (Elizabethtown/Louisville, Kentucky) in 2006 and held the positions of Salon Director, Corporate Trainer and Field Support Specialist. In 2013, Lauren was promoted to ~~the position of~~ Manager, Field Support and Curriculum Development. In August 2015, the Field Support team transitioned to the Learning and Development Department with Lauren serving as our first Director of Learning and Development. In January 2021, Lauren was promoted to Senior Director of Learning and Development and in January 2023, was promoted to Vice President of Learning and Development. Lauren also oversees the Communication department.

Mark Nelson, ~~Brand President~~ Deputy Chief Executive Officer

Mark Nelson joined Sun Tan City (Elizabethtown/Louisville, Kentucky) in September 2005 as Regional Director of Operations. In January 2013, Mark was named Vice President – Operations and in December 2017, Mark was promoted to Senior Vice President – Operations. In August 2020, Mark was promoted to Brand President ~~role for our corporate Sun Tan City salons~~ of Company Salons, responsible for overseeing operations as well as Human Resources for the Company. In August 2023,

Mark was promoted to Deputy Chief Executive Officer, and as part of the Company's succession plan is scheduled to assume the role of Chief Executive Officer at the end of 2025.

Mark Olive, Chief Marketing Officer

Mark Olive joined Sun Tan City (Louisville, Kentucky) in March 2015 as Vice President – Marketing and in June 2016, ~~and~~ was promoted to Chief Marketing Officer. Prior to joining Sun Tan City, Mark was with Papa John's International, Inc. (Louisville, Kentucky) as Senior Regional Marketing Director from 2011 to 2015, and before that served as Vice President of Field Marketing from 2005 to 2011.

John C. Piwetz, Executive Vice President and Chief Financial Officer

John Piwetz joined Sun Tan City (Elizabethtown, Kentucky) in January 2009 as Director of Strategic Planning and Analysis, and in August 2011 became Chief Financial Officer. In March 2015, John was promoted to Executive Vice President and Chief Financial Officer. In this capacity, John oversees Finance, Analysis, Retail Products, Information Technology, Asset Management and Support Services. Prior to joining Sun Tan City, John was with Movie Gallery (Dothan, Alabama) as Senior Director of Operations Analysis from December 2007 through January 2009.

Christopher J. Sternberg, Executive Vice President and Chief Legal Officer

Chris Sternberg joined Sun Tan City (Louisville, Kentucky) in September 2012 as Senior Vice President, Secretary and General Counsel and was promoted to Executive Vice President and Chief Legal Officer in January 2021. Chris oversees the Legal, Quality Assurance and Loss Prevention functions for the Company. Prior to that, Chris was employed at Papa John's International, Inc. (Louisville, Kentucky) serving as General Counsel from 2009 through 2012 and Senior Vice President, Corporate Communications from 2005 to 2012.

Jason Wyatt, ~~Senior Vice President – Chief~~ Information ~~Technology and Support Services~~ Officer

Jason Wyatt joined Sun Tan City (Elizabethtown, Kentucky) in November 2009, and became Senior Director of Information Technology in June of 2015. In June 2017, Jason was promoted to Vice President – Information Technology and Support Services and in January 2022, was promoted to Senior Vice President. In May 2023, Jason was promoted to Chief Information Officer.

ITEM 3

LITIGATION

No litigation is required to be disclosed in this item.

ITEM 4

BANKRUPTCY

No bankruptcy is required to be disclosed in this item.

ITEM 5

INITIAL FEES

The fees described in this Item 5 are payable prior to opening and are not refundable under any circumstances.

Development Fee

When you sign an Area Development Agreement, you must pay us a lump-sum, nonrefundable development fee equal to 100% of the initial franchise fee in the amount of \$30,000 for the first Salon, and an additional \$10,000 for each additional Salon to be developed under the Area Development Agreement. The initial \$30,000 development fee will be credited against the franchise fee for the first salon at the time the first Franchise Agreement is signed. The allocable portion of the remaining development fee is credited against the initial franchise fee for subsequent Salons to be developed under the Area Development Agreement at the time that payment of the initial franchise fee is due for each Salon. You must pay the \$20,000 balance of the initial franchise fee at the time each additional Franchise Agreement is signed, unless state law dictates otherwise. The development fee is calculated the same for all franchisees entering into Area Development Agreements under this offering, but the actual dollar amount paid will vary depending on the number of Salons you must develop and whether you are a Conversion Salon operator. The minimum number of Salons that you must open pursuant to the Area Development Agreement will be mutually agreed upon by you and us. Unless otherwise provided by state law in your jurisdiction, the development fee will be fully earned by us upon signing of the Area Development Agreement and is not refundable under any circumstances.

Initial Franchise Fee

You must pay us a lump-sum nonrefundable initial franchise fee in the amount of \$30,000, which is due in full upon signing the Franchise Agreement. In ~~2022~~2023, the initial franchise fees ranged from \$0 to \$30,000. Unless otherwise provided by state law in your jurisdiction, the fee will be fully earned by us upon signing of the Franchise Agreement and is not refundable under any circumstances.

We may, in our sole discretion, waive or reduce the amount of the initial franchise fee for each existing and operating tanning salon that you are converting to a **SUN TAN CITY®** Salon through a mutually acceptable conversion plan. In determining whether an adjustment is warranted, we consider, in our sole discretion, such factors as the number of existing tanning salons to be converted, the experience of the operator, any prior history with the operator, the impact of market forces in a given location, and such other factors we deem relevant in our sole discretion.

Site Evaluation

We will provide site evaluation assistance for your first Salon at no additional charge. We are not obligated to provide this assistance for any subsequent Salon that either you or an affiliate of yours will operate under one or more Franchise Agreements with us. If we do, you may be required to pay or

reimburse our reasonable expenses, including our cost of site analysis software, travel, lodging and meals.

Inventory

You must purchase an initial supply of inventory and selling supplies, which you may purchase from us, our affiliate STC Consolidated Operations, LLC, or our approved suppliers. You are not required to purchase your initial supply of inventory or selling supplies from us or our affiliates. The cost of your initial inventory and selling supplies is estimated at ~~\$5,000~~6,000 to ~~\$7,000~~8,000. We'll give you a list of everything else you will sell, which may not be uniformly priced by our approved suppliers for our franchisees.

Training

You (and any other person we deem to be a key employee for your Salon) must attend and satisfactorily complete our initial training program before opening your Salon. For the first Salon that either you or an affiliate of yours opens, we do not charge for training given in a Company Salon for any first role positions, including the initial Salon Director, District Manager, Training Salon Director and Trainer (collectively, the "Salon Operators"). You are responsible for all expenses that you and your employees incur for all training programs, including the cost of travel, lodging, meals, and wages. If you have additional attendees, we reserve the right to charge you the then standard fee charged by us to other franchisees for additional attendees, which is currently \$300 per day on-site training session, minimum of three days. In addition, in the event that you or an affiliate of yours opens one or more additional Salons under one or more Franchise Agreements with us or an affiliate of ours, we, or an affiliate of ours, will charge you our then standard fee for training your additional Salon Operators, which is currently \$300 per day on-site training session, minimum of three days.

Computers and Software

You must purchase all computer hardware, software and peripherals from us or one of our affiliates or approved suppliers. The cost of the required computer equipment for your SUN TAN CITY® Salon is approximately \$7,000 to \$10,000.

ITEM 6

OTHER FEES

TYPE OF FEE	AMOUNT^{1,6}	DUE DATE	REMARKS⁷
Royalty (New Franchisee) ⁴	8% of Gross Revenue ² commencing on the first day of operations ("Opening Date")	Monthly via draft settlement	Paid to us via debit draft of your account as initiated by us or withheld from the electronic fund processing ("EFT") drafts that we collect on your behalf. See Articles 3.2 and 3.5 of the Franchise Agreement.

TYPE OF FEE	AMOUNT^{1,6}	DUE DATE	REMARKS⁷
Royalty (Conversion Franchisee) ⁴	1-12 months from Opening Date of operations: 5% of Gross Revenue; 13-24 months from Opening Date: 6% of Gross Revenue; 25 months from Opening Date through end of the term: 7% of Gross Revenue	Monthly via draft settlement	Paid to us via debit draft of your account as initiated by us or withheld from the EFT drafts that we collect on your behalf. See Articles 3.2 and 3.5 of the Franchise Agreement and Article 3 of the Conversion Addendum.
Interest	Highest contract rate of interest permitted by applicable law.	When underlying obligation is due and payable ³	Paid to us if you are late on any required payments to us. Highest contract rate of interest permitted by law. See Article 3.4 of the Franchise Agreement.
Conversion Team On- Site Services	\$1,000	Ten days after the Salon opening	Applies to Conversion Salons and is imposed by and collected by us or our affiliate as an offset to any conversion credit or via debit draft of your account as initiated by us or withheld from the EFT drafts that we collect on your behalf.
Additional Training/Development/ Onsite Support	Currently \$300 ⁵ per day (minimum of three days) plus your transportation and living expenses	Ten days after support is completed	Paid to us or our affiliate. Fee is applicable to each day of additional training or onsite support that you require or we require you or your Salon Operators to attend. See Articles 4.1.4.5 and 4.1.4.6 of the Franchise Agreement.
Travel, Lodging and Meal Expenses	Actual costs and fees incurred by us in connection with your initial training sessions	Ten days after we deliver a bill to you reflecting the costs or expenses	Paid to us or our affiliate. See Article 4.1.4.11 of the Franchise Agreement.

TYPE OF FEE	AMOUNT ^{1,6}	DUE DATE	REMARKS ⁷
Server Merge Fee	\$750 per entity converted or acquired competitor's database	Within ten days after the merger is complete (may be prior to opening your Salon)	Applies to Conversion Salons and situations where a franchisee has purchased a competitor's database and requests that the database be converted. The fee is imposed by and collected by us or our affiliate as an offset to any conversion credit or via debit draft of your account as initiated by us or withheld from the EFT drafts that we collect on your behalf. See Article 5 of the Conversion Addendum.
Advertising; National Marketing Fund	Currently, a minimum of 3.53.0 ² % of Gross Revenue, including 1.52.0 % contribution to the National Marketing Fund, commencing on the Opening Date; maximum required advertising spend of 5% unless Company and Franchise Salons vote to establish the National Marketing Fund contribution rate at an amount higher than 2%	Currently, expended throughout the year for advertising and promotions	With regard to local advertising expenses, paid by you to advertisers; with regard to National Marketing Fund and/or local advertising cooperatives to which franchise and company-owned Salons in the area are required to contribute, the fee may be paid by you to us or our affiliate. We have the right to require you provide proof of expenditures. See Article 9 of the Franchise Agreement.
E-mail Blast Services	Currently \$50 per month per Salon	Monthly via draft settlement	Collected by us or our affiliate via debit draft of your account as initiated by us or withheld from the EFT drafts that we collect on your behalf.
Relocation Costs	Actual Costs	When we consent to a relocation	You'll reimburse us for our costs that we incur in connection with an approved relocation of your Salon. See Article 1.5 of the Franchise Agreement.
Auditing Costs	Actual Costs	Reimbursement of our actual auditing costs	You'll reimburse us or our affiliate for our auditing costs if we have to audit you because you fail to provide us with required reports on a timely basis or if our audit discloses an understatement of 2% or more. See Article 11.3 of the Franchise Agreement.

TYPE OF FEE	AMOUNT^{1,6}	DUE DATE	REMARKS⁷
Transfer Fee	\$5,000	Concurrently with the transfer	Paid to us upon an approved transfer of the franchise. See Article 12.4.5 of the Franchise Agreement.
Successor Franchise Fee	\$5,000	Concurrently with our granting a successor franchise to you	Paid to us upon approval of a successor franchise. See Article 13.1.4 of the Franchise Agreement.
Costs and Attorney's Fees	Actual Costs	Reimbursement of our actual costs	The party that loses will reimburse accounting, attorneys', arbitrators' and related fees incurred by the party that wins where an action is brought for failing to pay us on time or failing to file reports and other information on time. See Article 17.9 of the Franchise Agreement and Article 20.10 of the Area Development Agreement.
Employee Recruitment Fee	\$2,500 – Salon Director, Salon Director in Training or Training Salon Director; \$5,000 District Manager or Trainer	Within five days after you recruit and hire one of our or our affiliate's employees	Paid by you to us or our affiliate if, with our written permission, you recruit and hire one of our employees or an employee of one of our affiliates. See Article 7.1.3 of the Franchise Agreement.
Printing and Shipping Expenses for Marketing Materials	Actual costs	Monthly via draft settlement	You'll reimburse us or our affiliate. Collected by us or our affiliate via debit draft of your account as initiated by us or withheld from the EFT drafts that we collect on your behalf.
Overdraft/ Services Charges	Our actual cost	On demand	If any check or draft (electronic or otherwise) is not honored by your bank, you must reimburse us for any service charges or other expenses we incur as a result of such payment.
Music Service	\$29 per month per Salon	When billed	You must subscribe to our preferred in-store music provider and play the music at your Salon. Billed quarterly and deducted from the EFT drafts. Not required for conversion salons.

TYPE OF FEE	AMOUNT ^{1,6}	DUE DATE	REMARKS ⁷
Software and License Support Fee	\$1,500 license fee; currently \$500 annual fee per Salon; increasing to \$650 annual fee per Salon in 2024	When billed	You must pay our approved supplier. Collected by us or our affiliate as a pass-through expense via debit draft of your account as initiated by us or withheld from the EFT drafts that we collect on your behalf.
Computer Set Up Fee	Currently \$600 per Salon	When billed	You must pay our approved supplier. Collected by us or our affiliate as a pass-through expense via debit draft of your account as initiated by us or withheld from the EFT drafts that we collect on your behalf.
Computer Monitoring and Help Desk Support	Currently \$49 per month per workstation for service during normal business hours; after hours/weekend charge; \$49 flat fee	When billed	You must pay our approved supplier. Collected by us or our affiliate as a pass-through expense via debit draft of your account as initiated by us or withheld from the EFT drafts that we collect on your behalf.
Data Analysis Query Requests	\$150 for up to two hours of work and \$100 per hour for additional hours	When billed	Collected by us or our affiliate via debit draft of your account as initiated by us or withheld from the EFT drafts that we collect on your behalf.
Central Contact Center Start-Up Fee	\$400	Within ten days after the set-up is complete (may be prior to opening your Salon)	Imposed by and collected by us or our affiliate via debit draft of your account as initiated by us or withheld from the EFT drafts that we collect on your behalf.
Client Services Fee	Inbound Call fees are currently \$457 per month, per Salon for full service, \$254 per month, per Salon for limited service or \$127 per month, per Salon for IVR.	Monthly via draft settlement	Collected by us or our affiliate via debit draft of your account as initiated by us or withheld from the EFT drafts that we collect on your behalf. See Article 3.8 and Exhibit E of the Franchise Agreement.
Outbound Calls and Surveys	Fees are based on number of contacts and whether an agent is utilized, with a minimum charge of \$150.	When billed	Collected by us or our affiliate via debit draft of your account as initiated by us or withheld from the EFT drafts that we collect on your behalf. See Article 3.8 and Exhibit E of the Franchise Agreement.

TYPE OF FEE	AMOUNT ^{1,6}	DUE DATE	REMARKS ⁷
Digital Messaging Service (GLOW TV)	Currently \$115 per device; Service fees: \$20 month for first device per Salon; \$5 per month for each additional device per Salon.	When billed	Collected by us or our affiliate via debit draft of your account as initiated by us or withheld from the EFT drafts that we collect on your behalf.
Online Training Seats for Salon Employees	Currently \$40 per month per Salon	Monthly via draft settlement	You must pay to us or our affiliate. Collected by us or our affiliate via debit draft of your account as initiated by us or withheld from the EFT drafts that we collect on your behalf. See Article 3.8 of the Franchise Agreement.
Indemnification Costs	Varies according to loss	On demand	You must indemnify us when certain of your actions result in loss to us. (See Articles 9.7, 14.3, 14.4 and 16.4 of the Franchise Agreement).
Enforcement Costs	Will vary	As incurred	You must pay our cost of enforcement if we are the prevailing party in an action to enforce your compliance with the Franchise Agreement (also applies to Area Development Agreement).
Marketing Rush Fee	\$300	When billed	You must pay us a marketing rush fee when you request turnaround in less than ten (10) business days. (See Article 3.8 of the Franchise Agreement). Collected by us or our affiliate via debit draft of your account as initiated by us or withheld from the EFT drafts that we collect on your behalf.
IT Rush Fee	Varies – Equipment Modification \$150; Hours Change \$150; Price Change \$250; Acquisitions (closing or Converting Salons) \$750	When billed	You must pay us an IT rush fee when you request turnaround in less than our standard turnaround time. (See Article 3.8 and Exhibit E of the Franchise Agreement). Collected by us or our affiliate via debit draft of your account as initiated by us or withheld from the EFT drafts that we collect on your behalf.
PCI Monitoring (Security Metrics)	Currently \$5 per Merchant ID per month	When billed	Collected by us or our affiliate via direct draft of your account as initiated by us or withheld from the EFT drafts that we collect on your behalf.

TYPE OF FEE	AMOUNT ^{1,6}	DUE DATE	REMARKS ⁷
MyGlow Onboarding	Currently \$25 per location setup. Monthly cost of \$10-15 based on average employee count.	When billed	Collected by us or our affiliate via direct draft of your account as initiated by us or withheld from the EFT drafts that we collect on your behalf.
Business Data Analysis Tool (BDAT) <u>Applicant Tracking System (ATS)</u>	Currently one-time charge of \$25 per salon <u>20.00/month</u>	When billed	Collected by us or our affiliate via direct draft of your account as initiated by us or withheld from the EFT drafts that we collect on your behalf.
EFT Services	Our actual cost	Deducted from amounts subject to EFT	You must use us to provide electronic fund processing services to debit the accounts of your clients who have service agreements and to credit your account.
Credit Card Auto-Update	Currently \$9.95/month plus \$0.15 per updated card	When billed	Collected as initiated via ACH from your salon <u>Salon</u> 's affiliated CC processing account.
Credit Card Encryption, (Credit Card Processing, P2P Encryption, EMV and Tap to Pay) ¹	Encrypted credit card reader required for each POS workstation at a current cost of \$349.00 each plus \$9.95/monthly terminal fee.	When billed	Collected as initiated via ACH from your salon <u>Salon</u> 's affiliated CC processing account.
Software Application (Woven)	\$75 per month, per location <u>Salon</u>	Monthly via draft settlement	You must pay our approved supplier. Woven is the required application for supply orders, scheduling, work orders, employee communication, and education along with policy management, location audits and incident reports. <u>Collected by us or our affiliate via direct draft of your account as initiated by us or withheld from the EFT drafts that we collect on your behalf.</u>
Sun Tan City Client Facing iOS and Android App	\$150 per month, per location <u>Salon</u>	Monthly via draft settlement	Collected by us or our affiliate via debit draft of your account as initiated by us or withheld from EFT drafts that we collect on your behalf.

¹ All fees that are paid to us or our affiliate are non-refundable.

²As used in this Agreement, the term “Gross Revenue” means all revenue you derive from operating the Business, including, but not limited to, all amounts you receive for merchandise, goods, gift cards or services sold at or away from the Salon and, and whether from cash, check or credit transactions, but excluding all federal, state or municipal sales, use or service taxes (including any so-called “tanning taxes”) collected from clients and paid to the appropriate taxing authority and excluding client refunds, amounts paid by clients as charitable fund raisers, adjustments, credits, and allowances actually made by the Business in compliance with “Methods of Operation” (defined in Article 4.5. of the Franchise Agreement).

³Interest begins from the date any payment is due.

⁴The royalty is determined based on a variety of factors, including whether the prospect is a new franchisee or a Conversion franchisee.

⁵ This fee is an estimated minimum.

⁶ All amounts are subject to change. Some charges may have additional sales tax added, where applicable or required.

⁷ Unless otherwise noted, all fees are per Salon fees.

ITEM 7

ESTIMATED INITIAL INVESTMENT

YOUR ESTIMATED INITIAL INVESTMENT

TYPE OF EXPENDITURE	AMOUNT⁴	METHOD OF PAYMENT	WHEN DUE	TO WHOM PAYMENT IS TO BE MADE
Initial Franchise Fee ¹	\$30,000	Lump sum	When you sign the Franchise Agreement	Us
Leasehold Improvements	\$150,000 \$250,000 <u>\$200,000</u> - \$300,000	As Arranged	As Incurred	Approved Suppliers
Signs	\$4,000 - \$10,000	As Arranged	As Incurred	Us, Our Affiliate, or Approved Suppliers*
Tanning Equipment	\$250,000 \$350,000 <u>\$300,000</u> - \$500,000	As Arranged	As Incurred	Us, Our Affiliate, or Approved Suppliers*
Office Equipment, Furniture, Retail Service Counter and Display and Supplies	\$15,000 - \$20,000	As Arranged	As Incurred	Us, Our Affiliate, or Approved Suppliers*
Initial Retail Inventory	\$5,000 <u>6,000</u> to \$7,000 <u>8,000</u>	As Arranged	As Incurred	Us, Our Affiliate, or Approved Suppliers*
Start-Up Marketing	\$10,000 - \$13,000	As Arranged	As Incurred	Advertisers
Insurance	\$2,000 - \$6,000	Lump Sum payment of first year premium	Prior to commencing operations	Insurance companies
Lease Deposits	\$5,000 - \$10,000	Lump Sum	Prior to commencing operations	Landlord
Professional Fees	\$500 - \$5,000	Terms vary	As Incurred	Accountants, lawyers, etc.
Your Out-of-Pocket Expenses to Bring in Our	\$1,000 - \$5,000	Terms vary	As Incurred	Airfare, ground, transportation, meals, lodging, etc.

TYPE OF EXPENDITURE	AMOUNT ⁴	METHOD OF PAYMENT	WHEN DUE	TO WHOM PAYMENT IS TO BE MADE
Trainers/Field Support				
Computers and Software	\$7,000 - \$10,000	As Arranged	As Incurred	Us, Our Affiliate, or our Approved Suppliers**
Utility Deposits	\$1,500 - \$5,000	Lump Sum	Prior to commencing operations	Utility Companies
High Speed Internet Access	\$60 - \$2,000	As Arranged	As Incurred	Internet Provider
Pre-Opening Training	\$5,000 - \$ 10,000	Terms Vary	As Incurred	Us, our Affiliate or Travel Vendors
Security System	\$300 - \$1,500	As Arranged	As Incurred	Vendor
Music System	\$29 <u>\$30 - \$250</u>	As Arranged	As Incurred	Collected by us and paid to Third party music provider on your behalf.
Digital Messaging System (Hardware)	\$1,400 - \$3,000	As Arranged	As Incurred	Vendor
Wall System, Interior Signage	\$25,000 - \$45,000	As Arranged	As Incurred	Vendors
License/Bonds	\$500 - \$1,000	Lump sum on application	Prior to commencing operations	Government agencies and bonding companies
Working Capital (Additional Funds over next 3 months)	\$50,000 - \$100,000	Terms vary	Amount varies over the next 3 months	Varies
Total ²	\$563,289 \$883,529 <u>\$664,290</u> <u>- \$1,084,750</u>	Does not include real estate costs ³		

¹ If your Salon is opened under an Area Development Agreement, the allocable portion of the development fee is credited against the initial franchise fee for the Franchise Agreement for the number of Salons to be developed under the Area Development Agreement at the time that payment of the initial franchise fee is due for each Salon.

² The expenses in this Item 7 are estimates of your initial investment in one newly constructed 17-bed **SUN TAN CITY®** Salon, not including real estate costs, prior to opening the franchise and for the first three (3) months after opening. We cannot guarantee that you will not have additional expenses starting the Business. Your costs will depend on how closely you follow our Methods of Operation, your management skills, experience and business acumen, local economic conditions, the acceptance by local consumers of our approved goods/services, prevailing wage rates, competition, etc. If you are converting an existing tanning facility, some of the above costs will not apply but you may

incur costs to bring the property into conformity with the System. Such costs necessarily vary based on the physical condition and age of your facility, fixtures, equipment, furnishings, furniture, signage, and similar items already present at the facility. Requirements to bring an existing location into conformity will be outlined via a conversion project plan. We make no representation as to whether any of the estimated investment amounts are refundable. However, amounts payable to us are non-refundable. Amounts payable to a third party may or may not be refundable depending on your agreement with the third party.

³ We've made no estimate regarding real estate acquisition costs. We do not require you to acquire real estate, other than your lease, to operate your **SUN TAN CITY®** Salon.

⁴ Some amounts may have additional sales tax added, where applicable or required.

* You are not required to purchase the products or services in this category from us or our affiliates.

** You must purchase all computer hardware, software, and peripherals from us or one of our approved suppliers. The computer software and hardware we require you to use, in most cases, is not our proprietary property.

As used in this item, "As Arranged" means as agreed upon between you and the supplier or vendor, and "As Incurred" means as you incur the applicable expense.

Neither we nor any affiliate of ours generally offer any direct or indirect financing to you, guarantees any note, lease or obligation of yours or has any practice or intent to sell, assign or discount to a third party all or any part of any financing arrangement of yours.

We relied upon our experience in opening Company Salons and in assisting franchisees in opening franchise locations in compiling the estimates in the chart above. You should review these figures carefully with a business advisor, accountant and attorney before making any decision to purchase a franchise.

ITEM 8

RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES

Required Purchases from Us or Our Affiliates

While you generally have no obligation to purchase or lease any inventory or supplies from us or our affiliates, certain franchisees have determined that they would purchase both the initial inventory and selling supplies for their new Salons, along with inventory and selling supplies for their existing Salons, from one of our affiliates. In addition to these voluntary purchases, there are some exceptions where you are required to purchase from us or our affiliates, as follows:

EFT Services. You must use service agreements that allow you and us to electronically debit your clients' accounts for the monthly membership dues. You must use us or one of our affiliates to provide electronic fund processing ("EFT") services on your behalf. We will distribute the proceeds of the monthly EFT draft to you net of all royalties, fees and other amounts due to us, our affiliates and your suppliers (if you fail to pay your suppliers in a timely fashion).

Computer Equipment. You must purchase all computer hardware, software and peripherals from us or one of our approved suppliers. The computer software and hardware we require you to use, in most cases, is not our proprietary property.

Required Purchases from Approved Suppliers or in Accordance with Our Specifications

You must comply with our System and Standards for all supplies, materials, fixtures, furnishings, equipment and other products used in or offered for sale at the Salon. Currently, we require that you purchase the following from our approved suppliers: tanning equipment, sunless solutions, tanning lotions, tanning lamps, tanning acrylics, wall systems, ceramic tile, counter systems/shelving, in-salon music, POS computers and software, IT support, advertising and promotional materials, digital signage system and credit card processing integration.

We may from time to time develop proprietary private label equipment, systems and products that are an integral part of our System and Operating Standards, and you must comply with all our specifications and requirements relating to incorporating and using such equipment and products in the operation of the Business, as we may require (Franchise Agreement Article 2.5). This requirement currently includes an audio system in each location with a custom **SUN TAN CITY®** promotional loop and the Client web applications.

Approved suppliers and our Standards are generally included in our Manuals or in other communications shared with franchisees. If we have approved suppliers for any item, you must obtain the item from our approved suppliers. Approved suppliers and our Standards are determined based on the current needs for operating the Business. We evaluate approved suppliers based on price, service, quality, and other commercially reasonable factors and benchmarks. The identity of approved suppliers and these specifications are updated periodically in writing by modifying the appropriate pages of the Manuals. We will send you modified pages through the United States Mail or by any other commercially reasonable means. We reserve the right to limit the number of vendors and suppliers for products, goods, supplies, fixtures and equipment. We also reserve the right to designate a single source of supply for certain products and services. We or one of our affiliates may be that single source.

Our reason for these requirements is to ensure uniformity and consistent quality in all **SUN TAN CITY®** Salons for the benefit of the System and Salon operators. The items that you purchase from our approved suppliers may not be uniformly priced for our franchisees. Neither we nor our members, officers, managers, employees or directors own any interest in our approved suppliers aside from STC Consolidated Operations, LLC ~~and~~ STC Management Group, LLC and Woven Brands, LLC.

Supplier Approval Process

If we require that an item be purchased from an approved supplier, and you wish to purchase it from a supplier we have not approved, you must submit a written request to us for approval. Similarly, if we require you to use a particular item or brand of equipment, and you wish to substitute a different item or brand, you must request our approval in writing. Subject to our prior written approval, you may contract with alternative suppliers; however, you must not purchase or lease the item until and unless we have approved the item and/or supplier in writing. Nothing requires us to approve any particular supplier. We will provide you notice of approval or disapproval of your supplier request within 180 days of your initial request. Currently, we have not established fees or specific procedures to seek approval to purchase from an alternative supplier. We will judge the product or service of alternative suppliers on a case-by-case basis, based on, among other factors, quality and compatibility with our

Operating System and Standards. We may revoke the approval of a supplier that fails to continue to meet standards that are at least as equivalent to the standards of our approved suppliers.

Purchasing Arrangements

We have negotiated certain purchase arrangements (including price terms) with suppliers for the purchase of certain items, such as services, construction materials, tanning equipment, sunless solutions, tanning lotions, tanning lamps, audio and other supplies, equipment and inventory that are available to franchisees. We do so to promote the overall interests of the System and our interests as the franchisor. There currently are no purchasing or distribution cooperatives for the System.

The following table contains our estimates regarding the things we require you to purchase or lease from our approved vendors and suppliers relative to your total initial investment and annual operating expenses (not as a percentage of gross sales).

GOODS/SERVICES	PERCENTAGE OF REQUIRED PURCHASES TO TOTAL INITIAL INVESTMENT	ESTIMATED PERCENTAGE OF TOTAL ANNUAL OPERATING EXPENSES
EFT Services	<1%	1.5% to 2.5%
Computers and Software	1% to 2%	<1%
Tanning Equipment and sunless solution (including tanning lamps and acrylics)	36% to 49%	4% to 8%
Other Equipment, Furniture, Supplies and Services (including wall systems, ceramic tile, counter systems/shelving, in-salon music, IT support, advertising and promotional materials, digital signage system, and credit card processing integration)	16% to 26%	3% to 4%
Inventory (tanning lotions)	1%	5% to 9%
Total	54% to 78%	14% to 24%

Revenues Received By Us or An Affiliate In Consideration of Your Purchases

Effective January 1, 2011, we purchased the **tanworld®** franchise system, which added 59 franchised units under our STC Franchising, LLC umbrella, most of which subsequently converted to the **SUN TAN CITY®** brand. The **tanworld®** franchise system operated under an economic structure under which franchisees paid a low royalty rate, supplemented by vendor rebates paid to the franchisor. With the purchase of the **tanworld®** system, STC Franchising, LLC agreed to honor the royalty rate and vendor rebate structure in place at **tanworld®**, for both existing units and future openings by current or former **tanworld®** franchisees operating within our system. In the fiscal year ended December 31, ~~2022~~2023, we received \$~~667,543~~737,227 in revenue from rebates, discounts and other

similar payments from current or former **tanworld®** franchisees, which represented ~~%10.9~~12.2% of our total revenue for fiscal year ~~2022~~2023.

We have entered into an agreement under which our parent company, STC Consolidated Operations, LLC, earns a 4% product credit from a supplier for each \$100,000 in lamp purchases by company-owned or franchised **SUN TAN CITY®** Salons. In the fiscal year ended December 31, ~~2022~~2023, STC Consolidated Operations, LLC received ~~\$6,318~~6,525 in credits from this supplier.

We have negotiated an exclusive purchase arrangement with a supplier of tanning lotions and related products, under which company and franchise operators generally receive a discount of between 40% and 70% off the salon cost for tanning lotions and related products purchased from the supplier. In connection with this arrangement and in consideration for the supplier's right to produce private label products for the **SUN TAN CITY®** system, our parent company, STC Consolidated Operations, LLC, ~~will receive~~receives an annual credit equal to ten percent (10%) of systemwide lotion purchases for the previous year over the 5-year term of the agreement. In the fiscal year ended December 31, ~~2022~~2023, STC Consolidated Operations, LLC received ~~\$475,699~~528,790 in earned credits from this supplier.

We will continue to receive rebates, discounts and other similar payments from our designated suppliers for purchases by franchisees.

In the fiscal year ended December 31, ~~2022~~2023, our franchisees spent ~~\$369,990~~389,575 with our parent company, STC Consolidated Operations, LLC, for the purchase of supplies, fixtures, parts and equipment items. STC Franchising, LLC did not receive any revenue from these purchases. In the fiscal year ended December 31, 2022, our total revenue was ~~\$6,143,462~~6,057,265.

We do not provide other material benefits to you, i.e. special renewal privilege or additional franchises, based on your use of our designated or approved sources.

We will terminate your franchise if you purchase services or goods that are (i) not according to our Standards and specifications; (ii) have not been approved by us; or (iii) not from our approved suppliers.

ITEM 9

FRANCHISEE'S OBLIGATIONS

The following table lists your principal obligations under the Franchise Agreement. It will help you find more detailed information about your obligations in the agreement and in other items of this disclosure document.

OBLIGATION	ARTICLE NUMBER IN FRANCHISE AGREEMENT	ITEM NUMBER IN DISCLOSURE DOCUMENT
a. Site selection and acquisition/lease	2.1 and 2.2	7 and 11

OBLIGATION	ARTICLE NUMBER IN FRANCHISE AGREEMENT	ITEM NUMBER IN DISCLOSURE DOCUMENT
b. Pre-opening purchases/leases	2.3, 2.4, 2.5 and 3.6	7 and 11
c. Site development and other pre-opening requirements	2.3, 2.6 and 2.8	6, 7 and 11
d. Initial and ongoing training	4	11
e. Opening	2.6, 2.7, and 2.8	11
f. Fees	1.5, 2.3, 2.8, 3.1, 3.2, 3.4, 3.5, 3.6 , 3.7, 3.8, 4.1.4.5, 4.1.4.6, 4.1.4.9, 4.1.4.10, 4.1.4.11, 4.2, 4.4.8, 4.5, 7.1.3, 8.1.18, 8.13, 9.1, 9.4, 9.5.2 , 11.3, 12.4.5, 13.1.3 13.1.4 , 17.9 and Conversion Addendum	5 and 6
g. Compliance with standards and policies/Operations Manual	2.3, 2.5, 4.1.4.8, 4.3 , 4.5, and 8	11
h. Trademarks and proprietary information	1.1, 1.6 , 1.8 1.7 , 4.5, 5, 6 and 8	13 and 14
i. Restrictions on products/services offered	2.4, 2.5, 3.6 , 4.5 and 8	16
j. Warranty and customer service requirements	8.1.18	11
k. Territorial development and sales quotas	Not Applicable	12
l. Ongoing product/service purchases	2.5, 3.6 and 8.9	8
m. Maintenance, appearance and remodeling requirements	2.3, 2.5 , 8.1, 8.5 and 8.8	11
n. Insurance	2.6.5, 8.1.15 and 8.12	7 and 8
o. Advertising	2.8, 5.2 and 9	6 and 11
p. Indemnifications	9.7, 14.3, 14.4 and 16.4	6
q. Owner's participation / management / staffing	1.4, 1.6, 4.1, 4.2 and 8.11	11 and 15
r. Records and reports	3.2, 8.1.14, 9.5.4 and 10	6
s. Inspections and audits	2.3, 3.7, 4.3, 8.13, 9.2 and 11	6 and 11
t. Transfer	12	17
u. Renewal	13.2	17

OBLIGATION	ARTICLE NUMBER IN FRANCHISE AGREEMENT	ITEM NUMBER IN DISCLOSURE DOCUMENT
v. Post-termination obligations	15 and 16.4	17
w. Non-competition covenants	6.2 , 7.1 and 15.5	17
x. Dispute resolution	17.12, 17.13, 17.14, 17.15 and 17.17	17
y. Cyber-Event/Identity Theft	8.6	11

The following table lists your principal obligations under the Area Development Agreement. It will help you find more detailed information about your obligations in the agreement and in other items of this disclosure document.

OBLIGATION	ARTICLE NUMBER IN AREA DEVELOPMENT AGREEMENT	ITEM NUMBER IN DISCLOSURE DOCUMENT
z. Site selection and acquisition/lease	1 and 2	7 and 11
aa. Pre-opening purchases/leases	Not Applicable.	Not Applicable.
bb. Site development and other pre-opening requirements	2	6, 7 and 11
cc. Initial and ongoing training	Not Applicable. 4	Not Applicable.
dd. Opening	2	12
ee. Fees	6 and 8	5 and 6
ff. Compliance with standards and policies/Operations Manual	Not Applicable.	Not Applicable.
gg. Trademarks and proprietary information	Not Applicable. 5	Not Applicable.
hh. Restrictions on products/services offered	Not Applicable.	Not Applicable.
ii. Warranty and customer service requirements	Not Applicable.	Not Applicable.
jj. Territorial development and sales quotas	1 and 2	12
kk. Ongoing product/service purchases	Not Applicable.	Not Applicable.
ll. Maintenance, appearance and remodeling requirements	Not Applicable.	Not Applicable.

OBLIGATION	ARTICLE NUMBER IN AREA DEVELOPMENT AGREEMENT	ITEM NUMBER IN DISCLOSURE DOCUMENT
mm. Insurance	Not Applicable.	Not Applicable.
nn. Advertising	Not Applicable.	Not Applicable.
oo. Indemnifications	Not Applicable.	Not Applicable.
pp. Owner's participation / management / staffing	9	11 and 15
qq. Records/reports	Not Applicable.	Not Applicable.
rr. Inspections/audits	Not Applicable.	Not Applicable.
ss. Transfer	16 and 17	17
tt. Renewal	Not Applicable.	Not Applicable.
uu. Post-termination obligations	14.2	17
vv. Non-competition covenants	14	17
ww. Dispute resolution	20, 21 and 22	17

ITEM 10

FINANCING

Neither we nor any affiliate of ours generally offer any direct or indirect financing to you, guarantees any note, lease or obligation of yours or has any practice or intent to sell, assign or discount to a third party all or any part of any financing arrangement of yours.

ITEM 11

FRANCHISOR'S ASSISTANCE, ADVERTISING, COMPUTER SYSTEMS, AND TRAINING

Franchisor Assistance

Except as listed below, we are not required to provide you any assistance.

Pre-Opening Obligations

Our obligations prior to commencing operation of your SUN TAN CITY® franchise include (with cites to relevant Articles of the Franchise Agreement):

1. Granting you a franchise to operate a **SUN TAN CITY®** Salon within an area at the time you sign the Franchise Agreement (Article 1.5);
2. Approving your choice of a proposed location (Article 2.1); you will not pay the initial franchise fee and a franchise agreement will not be entered into between you and us unless and until a proposed location is approved. Our concerns regarding your choice of a location for your **SUN TAN CITY®** franchise include general location and neighborhood, demographics, zoning, traffic patterns, parking, overall interior and exterior size, and lease terms. Generally, we do not own the premises you will lease and there is no time limit for us to approve a location;
3. Receiving a copy of the lease for your Salon (Article 2.2);
4. Providing you with specifications and preliminary layouts for your **SUN TAN CITY®** Salon (Article 2.3);
5. Providing you with forty (40) working hours of on-site, in-salon training in your initial **SUN TAN CITY®** Salon when you open the Salon, some of which may occur after the Salon opens for business (Article 4.1.2);
6. Providing one of your supervisors for your initial **SUN TAN CITY®** Salon training at one of our Company training Salons (Article 4.1.3);
7. Providing you with development consultation and guidance before you convert or open your first franchise Salon (Article 4.1.2);
8. Providing you standards, specifications and operating procedures and methods utilized by the Business (Article 8);
9. Providing you with guidance about the fixtures, furnishings, equipment, signs, products, materials and supplies you must buy (Article 2.5); and
10. Providing you with guidance concerning a grand opening advertising and promotional program (Article 4.3.3).

For a new tanning salon location, we estimate the length of time between the signing of the Franchise Agreement or the first payment of consideration for the **SUN TAN CITY®** franchise and the commencement of operations of a **SUN TAN CITY®** Salon is one hundred eighty (180) days. Things that may affect the time period include your ability to obtain a lease, financing, building permits, compliance with zoning and other local ordinances, weather conditions, shortages and delayed purchases or installations of equipment, fixtures or signs. You must commence operating the franchise within (i) ninety (90) days after signing a lease for the Salon location or (ii) ten (10) days after completion of construction at such location, whichever is later. If, in our judgment, you unreasonably delay opening your Salon or do not diligently pursue your obligations under your Franchise Agreement, we may terminate your Franchise Agreement.

Post-Opening Obligations

Our obligations during the operation of your **SUN TAN CITY®** franchise include (with cites to relevant Articles of the Franchise Agreement):

1. Periodically providing you with maximum and minimum prices that you may charge for products and services offered by the Business (Article 8.2); and
2. Providing you with ongoing marketing programs (Article 2.8; Article 4.4.4).

Our representative will spend up to forty (40) hours, in no more than one visit, at you or your affiliates' first Salon to assist you with the opening of you or your affiliates' first Salon (Article 4.1.2).

Optional Assistance

The additional guidance we may provide to you during the operation of your **SUN TAN CITY®** franchise includes (with cites to relevant Articles of the Franchise Agreement):

1. Providing you with a telephone consultation during the times as are outlined in the Manuals (Article 4.4.1);
2. Providing you with buying advisory services where we may provide you with lists of sources and approved suppliers for our products, merchandise, accessories, services, fixtures, furnishings, equipment, signs, etc. (Article 4.4.2);
3. Providing you with wholesaling services where we may ourselves act as an approved or designated source for products, merchandise, accessories, fixtures, furnishings, equipment, signs, etc. (Article 4.4.3);
4. Providing you with newsletter services where we may inform you periodically about the current events in the **SUN TAN CITY®** franchise program (Article 4.4.5);
5. Providing you with meetings, where we may meet with you and other **SUN TAN CITY®** franchisees for business or social purposes (Article 4.4.6);
6. Providing you with research and development regarding Methods of Operation (Article 4.4.7);
7. Allowing you to use our Manuals and instructing you in "Methods of Operation" (Article 4.5). You may view our Manuals at a mutually agreed upon time and location before purchasing the franchise; provided that you sign a confidentiality agreement, attached as Exhibit "G", in which you agree that you will not disclose any information that we provide to you;
8. Providing you with general guidance concerning the Business (Article 4.3);
9. Providing you with general guidance regarding employee training (Article 4.3.4); and/or
10. Providing you with general guidance regarding use of authorized software (Article 4.3.5).

At your request, we may furnish additional guidance and assistance and, in such a situation, may charge our then-current per day fees and charges. If you request, or if we require, additional or special training for your employees, all of the expenses that we incur in connection with the training, including per day charges and travel and living expenses for our personnel, will be your responsibility (Article 4.4.8).

We have the right under the Franchise Agreement to periodically require you to remodel your Salon to remain consistent with our then-current system-wide Salon design standards (Article 8.4). This is in addition to your obligation to maintain your Salon in good repair. You will not be required to remodel your Salon within five years of either: (i) your initial opening for business; or (ii) the completion of a remodeling required under the Franchise Agreement. We will decide the scope of remodeling that is required and you will need to submit plans to us for review and approval before commencing the remodeling. You will be required to use an approved architect for any remodeling and you will have a period of 180 days to complete the remodeling after we approve your final plans.

Advertising and Marketing

You agree to spend annually for advertising and promotion of the Business not less than three ~~and one-half~~ percent (~~3.53.0~~%) of your Gross Revenue (“Minimum Advertising Expenditure”) (Article 9.1). You may only use advertising material that is approved by us in our sole discretion. We produce most advertising materials used by our franchisees, but you will be allowed to prepare and use your own advertising materials if they are approved by us before use.

Effective March 1, 2014, we established a system-wide advertising and marketing fund to which all franchise and Company Salons must contribute (“National Marketing Fund”) (Article 9.4). The amount of the National Marketing Fund contribution may be established by us in an amount not to exceed 2% of your Gross Revenue, unless a majority of Company and franchise Salons vote to establish a higher contribution rate. On March 1, 2014, the National Marketing Fund contribution rate was established at 0.5% of Gross Revenue, payable by all Company and franchise Salons and was increased to 1.0% on January 1, 2017 ~~to 1.0% and~~ to 1.5% on January 1, 2019, and to 2.0% on February 1, 2024. Your National Marketing Fund contribution is in addition to the ~~3.53.0~~ Minimum Advertising Expenditure that is required under the Agreement. The National Marketing Fund is controlled by us, and while the focus of the fund will generally be on initiatives that have a system-wide benefit, we may use a combination of local, regional and national programs which we believe are in the best interest of the system. We will create ads and may hire outside ad agencies for the same purpose. No advertising cooperatives or franchisee councils are involved in administering the National Marketing Fund. The National Marketing Fund will not use ad fees collected to solicit the sale of SUN TAN CITY® franchises. The National Marketing Fund will produce annual financial statements which will show the amounts spent on production, media placement, administrative and other expenses by the fund, and will be available for review by you and all Salons contributing to the fund. Any National Marketing Fund contributions not spent in the year in which they accrue will be carried over for expenditures in the next year.

During our most recent fiscal year ending December 31, ~~2022~~2023, the contributions to the National Marketing Fund were used as follows: (i) Analytics (~~2%~~); ~~(ii) Creative (65%)~~; and ~~(iii) Digital Advertising (92.95%)~~ which includes social media, video placement and Google ads.

We also reserve the right to require the establishment of local advertising cooperatives to which franchise and Company Salons in the area will be required to contribute at the same rate (Article 9.5). Your Local Advertising Cooperative Contribution (as defined in Article 9.5.2), if any, may be counted towards your ~~3.53.0~~ Minimum Advertising Expenditure that is required under the Franchise Agreement. The Local Advertising Cooperative will be responsible for administering the cooperative and each Salon contributing to the fund will have one vote on co-op matters. The Local Advertising Cooperatives will operate under written governing documents adopted at the time the co-op is established, and those documents will be available for review by you and all Salons contributing to the fund. The Local Advertising Cooperatives will be required to prepare annual or periodic financial statements, available for review by members of the co-op.

Franchise Advisory Council

We established a Franchise Advisory Council (“FAC”) in 2013, ~~composed~~comprised of franchisees and at least one corporate representative. The purpose of the FAC is to facilitate open lines of communication between franchisees and STC. Franchise members of the FAC are elected or appointed annually, on a staggered schedule, to serve a two-year term. Only franchisees in good standing may serve on the FAC, and FAC members must adhere to such requirements of participation as we may establish from time to time. The Bylaws governing the FAC may be amended from time to time by us after prior notice to and consultation with the FAC. We have the power to form, change, or dissolve the FAC.

Computer and Point of Sale Systems; Online App

We require you to use approved point of sale (“POS”) software in the operation of your SUN TAN CITY® Salon. You will use this system to generate receipts for client purchases, track your sales at the franchise, and maintain information required for accounting records. The current cost of purchasing the cash register/point of sale system license for your Salon is \$1,500, and the annual support fee for support and maintenance of the cash register/point of sale system is currently ~~\$350~~\$650.

We also require you to use a standard, approved computer and networking hardware with designated software and peripherals. You will be required to have a minimum of two computer workstations at the counter, printer, firewall, P2PE credit card terminals, GlowTV, and IoT router as well as any additional items ~~required~~we may require at the time of your opening. The current hardware and software cost for the approved system is approximately \$7,000 - \$10,000 and is subject to change as hardware and software costs change. You will pay a one-time set-up charge to install the point of sale system software and configure the system for daily operation. The current set-up charge is \$600.

We also require you to process credit cards through our designated gateway, with our approved processor and use P2PE credit card reader devices. The current cost for the service is \$9.95/month per credit card terminal. Each POS workstation requires a P2PE credit card reader, which is currently \$349.00 per device.

~~For~~To encourage a seamless client experience, we require all salons to utilize the enhanced SUN TAN CITY® app on iOS and Android. All salons must allow their location to appear online and their clients the ability to check-in, purchase, and/or create their accounts with our app as well as utilize our referral and rewards programs. The ~~monthly~~ cost for app use is \$150 per location, per month.

You will use a standard, approved computer to communicate with our infrastructure, through the Internet, as well as to create correspondence and records related to the franchise. It will be your responsibility to obtain access to a secure and reliable, high-speed Internet Service Provider (“ISP”) to ensure you can communicate with our infrastructure. You must work through the SUN TAN CITY® Help Desk for all preselected and approved information technology suppliers for hardware, software, and support. The SUN TAN CITY® Help Desk will contact approved suppliers on your behalf for any hardware orders as well as service and maintenance of your technological systems, computer software and peripheral equipment. Our approved suppliers have their own policies for service and maintenance as well as hardware and software upgrades and repair work is dependent on their terms and contracts. You agree to maintain at your own expense a computer system that conforms to the policies, requirements and formats we require, including updating all internet communication links, computer software and hardware as required by us from time to time. There are no contractual limitations on the frequency or cost of such hardware, software and internet communication upgrades required to

conform to our policies and System Standards. We will generally not require you to make such upgrades when the investment cannot, in our reasonable judgment, be amortized during the remaining term of the Franchise Agreement. We have the right, as often as we deem appropriate, including on a daily basis, to access your technological systems that you are required to maintain in connection with the operation of the SUN TAN CITY® franchise and to retrieve all information and materials contained in such systems, including, without limitation, information relating to the SUN TAN CITY® franchise's operations (Article 10.1.2; Article 10.2).

You are required to use your commercially reasonable efforts to protect your clients against a cyber-event, identity theft or theft of personal information, and to carry cyber liability insurance to insure such risks. You must at all times comply with the Payment Card Industry Data Security Standards ("PCI Compliant") (Article 8.6) and other applicable data privacy and data security rules, regulations, policies and guidelines. In the event of any cyber-event, identity theft, or theft of personal information of a client due to any security breach by you, your agents, or your employees, regardless of whether you were PCI Compliant, you will be required to pay us up to a maximum of \$200 per record (or such higher amount as we specify from time to time), to offset our out-of-pocket costs and expenses relating to any such cyber-event or security breach (including our costs incurred in responding to and notifying clients).

In 2014, we developed and launched "MySunTanCity," a proprietary online web application accessible to existing and potential new clients through our consumer website, www.suntancity.com, at www.MySunTanCity.com and via mobile apps. In 2021, we redesigned our consumer website to include our proprietary online web application. In addition to mobile apps, www.suntancity.com is accessible to existing and potential new clients. Through the consumer website and applications, clients are able to manage their account, sign up for memberships, purchase new services, check on Salon wait times and put themselves in line for tanning sessions. You are required to participate in the application and services offered under suntancity.com as part of our Methods of Operations (Article 8).

Training

Our current training program consists of the following:

Franchisee Training

We give a mandatory franchisee training program (the "Franchisee Training Program") generally completed at one or more Company Salons. The Franchisee Training Program is required to be completed to our satisfaction by your day-to-day operator, and available to your other employees. There is no cost for you or your employees to participate in the Franchisee Training Program, other than your travel related expenses and employee compensation (for the trainee).

Our training is completed by our Certified Training Salon Directors ~~overseen by Lauren Kron. Lauren started with Sun Tan City in 2006 and has participated in creating or revising curriculum, policies, procedures, educational learning programs and online modules for Sun Tan City. Lauren.~~ [The Learning and Development Department](#) oversees and coordinates training for all of our franchisees along with the Franchise Support Department. ~~Lauren also supervises training for our Company salons.~~ The individuals within our Learning and Development Department ~~who are overseen by Lauren~~ have previously managed a Company salon and contain working knowledge of all programs and policies that are in place within the Company. These team members have a minimum of ten years of experience in the subject matter they teach.

TRAINING PROGRAM

Subject	On-The-Job Training	Location
Tanning Consultant Training	Approx. 20 hours	Company Training Salon
Salon Director Training	2 weeks	Company Training Salon
District Manager Training	2 weeks	Company Training Salon

The training is held on an as-needed basis for both franchisees and employees/managers of Company Salons. The location of the training is at one or more Company Salons in the field. We do not maintain physically separate training facilities for other businesses operated by our affiliates.

The nature of the instructional material is procedural and policy-based training which are customized for each specific role. The training process and training materials are subject to change in our sole discretion.

New Salon Opening and Training

In addition to the training noted above, we will administer at no cost to you a forty (40) hour grand opening training program at you or your affiliates' first Salon. This training will include new salon set up and organization, and Salon Director support and training.

First Role Certification

We will train and certify all first roles within a franchise group, which must include a Salon Director, ~~as well as~~ a District Manager, Training Salon Director and Trainer to the extent such roles exist at the franchise group (collectively, the "Salon Operators"). You must have at least one trained Salon Operator. All training will be performed at Company Training Salons in the field at no cost to you other than your travel related expenses and employee compensation (for the trainee). Once each role is established, trained and certified you will perform training and certification for the established roles for all of your and your affiliates' additional Salons that you may open under one or more Franchise Agreements with us.

Notes:

1. Our training methods and materials are subject to change.
2. All training programs are mandatory for at least one Salon Operator. If a Salon Operator does not satisfactorily complete the training requirements and programs, they must do so within 60 days after notification from us.
3. If the Salon Director is replaced at any time (or you or your affiliates open additional Salons), you must train the new Salon Director using a certified Training Salon Director. If you do not have a certified Training Salon Director in your franchise organization, then the new Salon Director must receive training at a Sun Tan City location operated outside the franchise group. This training will be provided at no cost to you, but travel related expenses and employee compensation (for the trainee) are your responsibility.
4. If the managing owner or Supervisor at any time vacates their position, then a new managing owner or Supervisor must be designated within 90 days. The new managing owner or Supervisor must complete the training program within 120 days of the

- vacancy. The cost of additional training is currently \$300 per day (minimum of three days) plus your travel related expenses and employee compensation (for the trainee).
5. We have the right to charge a reasonable fee for any training we provide above and beyond initial certification of roles and for the training related to one or more additional Salons that you or your affiliates open under one or more Franchise Agreements with us. The cost of additional training is currently \$300 per day (minimum of three days), plus your travel related expenses and employee compensation (for the trainee).
 6. We may require you and your Salon Operators to attend additional training. We have the right to charge an additional fee for any additional training. The cost of additional training is currently \$300 per day (minimum of three days), plus your travel related expenses and employee compensation (for the trainee).
 7. You are responsible for all expenses that you and your employees incur for all training programs, including the cost of travel, transportation, lodging, meals, and wages.
 8. You are obligated to utilize all current training programs for all employees of your franchise.
 9. Other than the grand opening of your first Salon, which we will conduct at no cost to you, any onsite training done by us will be at your cost. These costs include travel, lodging, meals, and training fees. This includes any new Salon opening training support that you request beyond the opening of your first Salon.
 10. You may request additional training. If possible, we will accommodate any additional training requested. All additional training is at your cost and includes travel, lodging, meals, and training fees. The cost of additional training is currently \$300 per day (minimum of three days) plus your travel related expenses and employee compensation (for the trainee).
 11. Our training materials are proprietary and will only be provided to you or your employee at the time of First Role Certification.

No additional training programs are required other than those described in Item 11.

ITEM 12

TERRITORY

You will not receive an exclusive territory. You may face competition from other franchisees, from outlets that we own, or from other channels or competitive brands that we may own or control.

Franchise Agreement

By the terms of the Franchise Agreement, we will grant you rights to operate a single **SUN TAN CITY®** Salon at a Salon whereby, except in the limited circumstances outlined below, we will not locate another franchise, nor ourselves directly or indirectly own or operate, another **SUN TAN CITY®** Salon within a two (2) mile radius of the Salon (the “Area”). If you sign an Area Development Agreement, the Development Area will correspond to the Development Area as described in the Area Development Agreement.

We have the right to establish **SUN TAN CITY®** Salons anywhere outside your Area. We also have the right to sell our related products, whether or not using the Marks, through distribution

channels other than **SUN TAN CITY®** Salons, including through catalogs distributed within your Area or Development Area, or through our Internet web site. We will not owe you any compensation for any such product orders accepted from clients located inside your Area or Development Area.

In the event that you sign an Area Development Agreement and we or our affiliate acquire another business with a franchisee or licensee in the Development Area, you will be required to waive your rights with regard to the Area and Development Area with regard to such franchisee or licensee. In addition, in the event that you sign an Area Development Agreement and we or an affiliate enter into an agreement to purchase another tanning salon within the Area or Development Area, then you will have the right to purchase such tanning salon for a period of thirty (30) days from the date that we or our affiliate provide you notice of such transaction. If you do not exercise your right to purchase such tanning salon then we or our affiliate are able to purchase such tanning salon and operate within your Area or Development Area.

You must operate the **SUN TAN CITY®** Salon only at the site identified in your Franchise Agreement. You cannot relocate your Salon without our consent. If you lose possession of the site through no fault of your own, you may apply to us for our approval to relocate your Salon to another site. If we consent, which consent is in our sole and absolute discretion, you must comply with our reasonable site selection and construction procedures. Our consent to any relocation will be based on various factors, including the proposed site's demographic characteristics, traffic patterns and parking, competition from other businesses in the area and other relevant factors.

The franchise is only for a **SUN TAN CITY®** Salon at the site identified in your Franchise Agreement and does not give you any rights to operate or offer and sell any of the products or services described in the Franchise Agreement at or from any other location or distribution channel. We and our affiliates can operate and can grant franchises to others to operate **SUN TAN CITY®** Salons under the Marks (or under other trade names, service marks and trademarks) at any location other than your Salon and outside the Area or Development Area. These outlets may compete with your **SUN TAN CITY®** Salon. Among other things, this means that we and our affiliates may:

1. Grant other licenses for use of the System and the Marks;
2. Develop and establish other business systems using the Marks, or other names or Marks and to grant licenses to use those systems without providing any rights to you;
3. Advertise and promote the System without restriction;
4. Operate, and license others to operate, retail tanning salons under the Marks, or under other names or marks, at any location other than the Area or Development Area; and
5. Engage, directly or indirectly, at wholesale, retail or otherwise, in the production, distribution, operation, license and sale of tanning products and services under the Marks, or under other marks through any method of distribution, including, Internet, catalog sales, telemarketing or other direct marketing and other tanning facilities regardless of the proximity to, or the competitive impact on your **SUN TAN CITY®** Salon, without compensation to you.

Area Development Agreement

If we enter into an Area Development Agreement with you, we will grant you a Development Area under the Area Development Agreement based on various market and economic factors like market demographics, the penetration of **SUN TAN CITY®** Salons and similar businesses in the market, the availability of appropriate sites and growth trends in the market. The Development Area

may be all or a portion of a city, a single or multi-county area or some other area and will be described in the Area Development Agreement.

You must develop Salons in the Development Area under the Development Schedule in the Area Development Agreement. You and we agree to the Development Schedule before signing the Area Development Agreement.

Except as provided below, if you comply with the Area Development Agreement and any other agreements that you or your affiliates have with us or our affiliates, then we and our affiliates will not establish, or authorize anyone except you to establish **SUN TAN CITY®** Salons in the Development Area during the term of the Area Development Agreement. We retain all other rights. Among other things, this means that we can conduct activities in the Development Area like those described above in relation to the Area under the Franchise Agreement without compensating you.

In the event that you sign an Area Development Agreement and we or our affiliate acquire another business with a franchisee or licensee in the Development Area, you will be required to waive your rights with regard to the Area and Development Area with regard to such franchisee or licensee. In addition, in the event that you sign an Area Development Agreement and we or an affiliate enter into an agreement to purchase another tanning salon within the Area or Development Area, you will have the right to purchase such tanning salon for a period of thirty (30) days from the date that we or our affiliate provide you notice of such transaction. If you do not exercise your right to purchase such tanning salon then we or our affiliate are able to purchase such tanning salon and operate within your Area or Development Area.

If you fail to comply with the Development Schedule, or otherwise materially default under the Area Development Agreement beyond any applicable cure period, then we may (in addition to other remedies) terminate or modify your territorial rights, reduce the area of the Development Area or reduce the number of Salons that you may establish.

Your rights in and to your Development Area are not dependent upon your meeting a minimum sales quota. The configuration of your Development Area will not change except by mutual agreement of you and us. Absent an Area Development Agreement, you will not have any rights to a specific area or to additional areas.

Businesses Offering Similar Products or Services

Neither we nor our affiliates have any plans to sell franchises under a different trademark within the current and next fiscal year. We no longer offer or sell **tanworld®** franchises and there are no longer any **tanworld®** salons in operation.

Our affiliates currently operate ~~40~~42 franchised **PLANET FITNESS®** clubs in Kentucky, Indiana, and Tennessee and have the rights to develop additional franchised **PLANET FITNESS®** clubs in certain markets located in these states. **PLANET FITNESS®** clubs primarily offer fitness training facilities and services, including exercise machines and free weights, but also offer tanning, red light, and related services. Neither we nor our affiliates have any ownership or management relationship with the **PLANET FITNESS®** franchisor, Planet Fitness Franchising, LLC, and with the exception of Clarksville, Tennessee and Hopkinsville, Kentucky, we do not have **PLANET FITNESS®** development rights in markets where **SUN TAN CITY®** franchisees operate or have the right to develop. It is our general policy not to offer the sale of **SUN TAN CITY®** franchises within markets in which our affiliates operate or have the right to develop **PLANET FITNESS®** clubs, and

not to solicit or accept orders for products or services within such markets, but we reserve the right to do so in the future. The principal business address of our affiliates' **PLANET FITNESS®** operations is 445 E. Market Street, Suite 310, Louisville, Kentucky 40202.

If a conflict arises between our franchisees regarding territory, clients or support of competitive businesses that are in the same area as **SUN TAN CITY®** Salons, our appropriate officers and the appropriate officers of our affiliates will meet and resolve the conflict under internal procedures that we will establish as necessary.

ITEM 13

TRADEMARKS

The **SUN TAN CITY®** trademark is the principal trademark you will use under license from us through the Franchise Agreement, but we have used and registered other trademarks and will continue to do so from time to time. The trademarks you will use under license from us are referred to in this document as the "Marks". The Marks listed below are referred to in this document as the "Primary Marks". We have certain legal rights with respect to the **SUN TAN CITY®** trademark and other Marks for which we have obtained a Principal Register federal registration with the United States Patent and Trademark Office ("PTO").

Our Primary Marks are:

TRADEMARK	REGISTRATION/ APPLICATION NUMBER	DATE OF REGISTRATION/ APPLICATION	REGISTER
SUN TAN CITY (word mark)	Registration Number 3,642,508	Registered June 23, 2009 Renewed in 2019	Principal
LET YOURSELF SHINE	Registration Number 3,580,468	Registered February 24, 2009 Renewed in 2019	Principal
SUN TAN CITY (design mark)	Registration Number 3,650,018	Registered July 7, 2009 Renewed in 2019	Principal
SUN TAN CITY LET YOURSELF SHINE (word mark)	Registration Number 3,650,021	Registered July 7, 2009 Renewed in 2019	Principal

The Primary Marks are registered by our affiliate Sun Tan City, LLC with the PTO. Our affiliate has filed all affidavits required to maintain our registrations of the Primary Marks. There are currently no effective adverse determinations of the PTO, Trademark Trial and Appeal Board, or any state trademark administrator or court that materially affect our rights to the Primary Marks. There are no pending infringement claims or opposition or cancellation actions concerning the Primary Marks. There is no pending material litigation involving the Primary Marks.

Except as stated in this Item 13, there are no agreements currently in effect that significantly limit our rights to use or license the use of the Primary Marks in a manner significant to the **SUN TAN**

CITY® franchise. Other than a limited number of markets where a third party may assert prior use of the Sun Tan City or similar name, we have no actual knowledge of greater prior rights or infringing uses that could significantly affect your use of the Primary Marks in the state where your **SUN TAN CITY®** franchise may be located.

You must follow our operating procedures when you use the Marks. You may not use any Mark as part of your corporate name. You must follow our instructions for identifying yourself as a franchisee and for filing and maintaining the required trade name or fictitious name registrations. You must sign any documents that we or our counsel determine are necessary to obtain protection for the Marks or to maintain their continued validity and enforceability. Neither you nor your owners or affiliates may take any action that would prejudice or interfere with the validity of our or our affiliate's rights with respect to the Marks and may not contest the validity of our or our affiliate's interest in the Marks or assist others to do so. You may not use the Marks in the event you wish to advertise the sale of your franchise. You will be required to stop using the Marks if we ask you to, for any reason. See Article 5.4 of the Franchise Agreement for details on the limited costs that we will reimburse in the event of such a request.

Our rights to the Marks come from a non-exclusive perpetual license between us and our affiliate Sun Tan City, LLC (the "Intercompany License"). In the Intercompany License, our affiliate grants us the right to use the Marks for the purpose of sub-licensing such Marks to our franchisees and fulfilling our obligations under the Franchise Agreement. The Intercompany License can be terminated only for material breach of the Intercompany License and only if we do not cure or begin to cure the breach within 90 days after notice. We know of no other agreements currently in effect that significantly limit our rights to use or license the use of the Marks in any manner significant to you.

Our rights to the System and know-how come from a non-exclusive perpetual license between us and our parent company, STC Consolidated Operations, LLC (the "Intercompany Agreement"). In the Intercompany Agreement, our affiliate grants us the right to use the know-how for the purpose of sub-licensing the System to our franchisees and fulfilling our obligations under the Franchise Agreement. The Intercompany Agreement can be terminated only for material breach of the Intercompany Agreement and only if we do not cure or begin to cure the breach within 90 days after notice. We know of no other agreements currently in effect that significantly limit our rights to use or license the use of the System in any manner material to you.

You must immediately notify us of any infringement of the Marks or of any challenge to the use of any of the Marks or claim by any person of any rights in any of the Marks. You and your Controlling Principals must agree not to communicate with any person other than us, any designated affiliate and our or their counsel about any such infringement, challenge or claim. We or our affiliate have sole discretion to take any action that we feel is appropriate and the right to exclusively control any litigation or PTO (or other) proceeding, resulting from any claim of infringement or any challenge or claim concerning any of the Marks. You must sign all instruments and documents and give us any assistance that, in our counsel's opinion, may be necessary or advisable to protect and maintain our interests or those of our affiliate in such litigation or proceeding or to otherwise protect and maintain our or their interest in the Marks. We agree to indemnify you against, and to reimburse you for, all damages for which you are held liable in any proceeding arising out of your authorized use of any Mark in accordance with the Franchise Agreement and, except as provided in the Franchise Agreement, for all costs you reasonably incur in defending any such claim brought against you, provided you have timely notified us of such claim and provided further that you and your owners and affiliates are in compliance with the Franchise Agreement and all other agreements entered into with

us or any of our affiliates. We are entitled to prosecute, defend and/or settle any proceeding resulting from your use of any Mark under the Franchise Agreement, and, if we undertake to prosecute, defend and/or settle any such matter, we have no obligation to indemnify or reimburse you for any fees or disbursements of any legal counsel retained by you.

We have the right to substitute different trade names, service marks, trademarks and indications of origin for the Marks if the Marks can no longer be used or if we determine, in our sole discretion, that the substitution will be beneficial to the System. If we do, we may require you to stop using or modify your use of any Mark or use one or more additional or substitute Marks at your expense.

ITEM 14

PATENTS, COPYRIGHTS AND PROPRIETARY INFORMATION

We claim copyright protection and proprietary rights in the original materials used in the System, including our Manuals, software bulletins, newsletters, training, advertising and promotional materials (the “Materials”). Except for your use of the proprietary information contained in our Materials, as permitted under the Franchise Agreement, you do not receive the right to use any item covered by a patent, copyright or any other proprietary right. The Manuals and the specifics on your use of the Manuals are described in Article 4.5 of the Franchise Agreement. Although we have not filed an application for copyright registration, we claim copyright protection for the Materials we provide you for your use or for public dissemination. The Materials also include proprietary information and publications that we own or have acquired under license from a third party and everything concerning our Methods of Operation. We have no actual knowledge of any infringements that could materially affect the ownership, use or licensing of the Materials. We have no duty to defend or indemnify you against any copyright related claims arising from your use of the Materials or any other written material we provide to you. We or our affiliate have sole discretion to take any action that we deem appropriate and the right to exclusively control any litigation or other proceeding, arising out of any alleged infringement, challenge or claim concerning any of the Materials. We may modify or discontinue the use of , or require you to modify or discontinue the use of, the Materials, and you are not provided any rights (including to any compensation) under the Franchise Agreement in the event of any such modification or discontinuance of use.

You and we will jointly own all right, title and interest in and to all client lists and client information regarding all past and present clients of the Salon (the “Client Information”). However, if the Franchise Agreement is terminated following a default by you, your rights in the Client Information will automatically terminate and you must deliver all Client Information in your possession to us and we will be the sole owner of all Client Information. For Conversion Salons, Client Information includes information regarding clients of your business prior to and after the conversion to a **SUN TAN CITY®** Salon. We may use the Client Information in perpetuity for any purpose whatsoever without compensation to you.

If you, your employees or your owners develop any new concept, process or improvements relating to **SUN TAN CITY®** you must promptly notify us, give us all necessary information, and sign any assignments or other documents we request to assist us in securing intellectual property rights in the concepts, processes or improvements, all without compensation. These concepts, processes or

improvements will become our property, and we may use or disclose it to other operators as we determine appropriate.

We do not own any rights in or to any patents, nor do we have any patent applications pending, that are material to the franchise.

ITEM 15

OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE FRANCHISE BUSINESS

You (or your managing owner) agree to (i) personally manage and operate the franchise as your primary occupation, or (ii) hire and delegate your (or your managing owner's) authority and responsibility with respect to management and operation to an individual who will personally manage and operate the franchise as his or her primary occupation (each, a "Supervisor"). You, your managing owner or your Supervisor must, at all times, faithfully, honestly and diligently perform your obligations under the Franchise Agreement, continuously operate, and exert your best efforts to promote and enhance the Business and not engage in any other business or activity that conflicts with your obligations to operate the Business in compliance with the Franchise Agreement. Each of your Controlling Principals must be bound by the terms of the Franchise Agreement and personally guarantee performance of all agreements.

If the franchisee is a business entity, you must designate and we must approve a managing owner to operate the franchise. There is no required amount of equity interest that the managing owner must have in the franchise. If you elect to hire a Supervisor to operate the franchise, the Supervisor must successfully complete our initial training program and must be bound by the confidentiality and noncompetition provisions of the Franchise Agreement.

ITEM 16

RESTRICTIONS ON WHAT THE FRANCHISEE MAY SELL

You must operate your franchise in accordance with our Manuals and our Methods of Operation. Our Manuals and our Methods of Operation contain mandatory and suggested specifications, standards, operating procedures and rules that we specify periodically for the operation of the Business, (i.e. the purchase of supplies and other products, membership, transfers, etc.), and information relating to your other obligations under the Franchise Agreement and related agreements. The Manuals may be modified by us periodically from time to time to reflect changes in our Methods of Operation.

You may only offer and sell those services and related goods that we have approved. You must offer all services and related goods that we designate as required for all franchises. We have the right to change the types of authorized services or goods offered by your franchise. Your refusal to comply with these requirements may result in termination of your Franchise Agreement. There are no limits on our right to change the types of authorized goods or services.

ITEM 17

RENEWAL, TERMINATION, TRANSFER, AND DISPUTE RESOLUTION

This table lists certain important provisions of the franchise and related agreements. You should read these provisions in the agreements attached to this disclosure document.

THE FRANCHISE RELATIONSHIP

PROVISION	ARTICLE IN FRANCHISE AGREEMENT	SUMMARY
a. Length of the franchise term	1.6.	Term is 10 years.
b. Renewal or extension of the term	13.	A successor franchise may be granted for a period of 10 years.
c. Requirements for you to renew or extend	13.1, 13.2, and 13.3.	Sign a new franchise agreement, potentially remodel leasehold, not be in default of any agreement with us, pay a successor franchise fee of \$5,000. You may be required to sign a contract with materially different terms and conditions than your original Franchise Agreement.

PROVISION	ARTICLE IN FRANCHISE AGREEMENT	SUMMARY
d. Termination by you	14.1.	<p>You may not terminate the Franchise Agreement except in cases where we have failed to cure a material breach of the Franchise Agreement within 60 days after we have received written notice of the material breach.</p> <p>The Franchise Agreement does not automatically terminate if the applicable Area Development Agreement between us is terminated. Further, the Area Development Agreement does not automatically terminate if any Franchise Agreement between us is terminated.</p>
e. Termination by us without cause	Not applicable.	Not applicable.
f. Termination by us with cause	14.2.	<p>Material, incurable breaches of Franchise Agreement. We reserve the right to exercise certain alternatives to termination of the Franchise Agreement (see Sections 14.3 and 14.4 of the Franchise Agreement).</p> <p>The Franchise Agreement does not automatically terminate if the applicable Area Development Agreement between us is terminated. Further, the Area Development Agreement does not automatically terminate if any Franchise Agreement between us is terminated.</p>
g. “Cause” defined – curable defaults	14.2.	You may cure certain deficiencies in the operation of your franchise (i.e. payment of overdue amounts to us, submission of required reports, violation of health, sanitation or safety laws, etc.) before we will terminate the Franchise Agreement.
h. “Cause” defined – noncurable defaults	14.2.	Certain deficiencies in the operation of your franchise (i.e. you or your owners are convicted of a felony, you disclose Confidential Information in violation of the Franchise Agreement, you made a material misrepresentation or omission in connection with your purchase of the franchise, etc.) are inherently incurable and will result in termination of the Franchise Agreement.
i. Your obligations on termination/non-renewal	15.	Pay us what you owe us, cease using the Marks, and follow our termination procedures.
j. Assignment of contract by us	12.1.	Fully transferable by us.

PROVISION	ARTICLE IN FRANCHISE AGREEMENT	SUMMARY
k. “Transfer” by you - definition	12 except for 12.1.	All transfers require our approval. As used in the Franchise Agreement, the term “transfer” includes your (or your owners’) voluntary, involuntary direct or indirect assignment, sale, gift or other disposition of any interest in the Franchise Agreement, you or the franchise. (Article 12.5. provides for your transfer of the franchise to a wholly-owned entity and we will approve such a transfer if you are in full compliance with the conditions contained in Article 12.4.).
l. Our approval of transfer by you	12.4.	Our approval of any transfer is required prior to your transferring the franchise to a third party. However, we will not unreasonably withhold our approval where the proposed transferee meets all our conditions for approval.
m. Conditions for our approval of transfer	12.4.	The proposed transferee must meet our standards as to character, financial resources, and willingness to assume the existing obligations under the Franchise Agreement, and be willing to sign our then-current form of Franchise Agreement, non-competition and release agreements (See Exhibit “J” Sample General Release). You must pay our transfer fee of \$5,000 and our reasonable legal fees, administrative costs and out-of-pocket expenses incurred. The transferee may be required to sign a contract with materially different terms and conditions than your original Franchise Agreement.
n. Our right of first refusal to acquire your Business	12.10.	We have the right of first refusal for all third-party bona fide offers to you to purchase the Business.
o. Our option to purchase your Business	15.10.	We have a 60-day option to purchase your Business upon termination or expiration of the Franchise Agreement.
p. Your death or disability	12.6., 14.2.9.	The franchise must be transferred to a third party within 6 months of your death or disability.
q. Non-competition covenants during the term of the franchise	7	You may not have a direct or indirect interest in a Competitive Business while you are a franchisee.

PROVISION	ARTICLE IN FRANCHISE AGREEMENT	SUMMARY
r. Non-competition covenants after the franchise is terminated or expires	15.5.	After termination or expiration of the franchise agreement, you and your owners may not operate a similar type of business for a period of 24 months (i) at your initial location, (ii) at any additional location you open, or (iii) within 5 miles of any location you open or any other SUN TAN CITY® Salon.
s. Modification of the agreement	17.16.	The Franchise Agreement may not be modified except by written agreement signed by you and us.
t. Integration/merger clause	17.18.	Only the terms of the franchise agreement and other related written agreements are binding (subject to applicable state law.) Any representations or promises outside of the disclosure document and franchise agreement may not be enforceable.
u. Dispute resolution by arbitration or mediation	17.12.	All issues except for money you owe us or our affiliates or claims related to the use of the Marks or the non- competition covenants must be submitted to arbitration.
v. Choice of forum	17.14.	Kentucky, subject to state law (see state specific addenda attached to this disclosure document as Exhibit "F").
w. Choice of law	17.13.	Kentucky, subject to state law (see state specific addenda attached to this disclosure document as Exhibit "F" except for arbitration, which is covered by the Federal Arbitration Act).
x. Waiver of jury trial	17.15.	By all parties with specific exceptions.

This table lists certain important provisions of the Area Development Agreement pertaining to renewal, termination, transfer and dispute resolution. You should read these provisions in the agreements attached to this disclosure document.

PROVISION	SECTION IN AREA DEVELOPMENT AGREEMENT	SUMMARY
aa. Term	3	The term is determined in accordance with the Development Schedule.
bb. Renewal or extension of the term	Not applicable.	Not applicable.

PROVISION	SECTION IN AREA DEVELOPMENT AGREEMENT	SUMMARY
cc. Requirements for you to renew or extend	Not applicable.	Not applicable.
dd. Termination by you	Not applicable.	You may not terminate the Area Development Agreement.
ee. Termination by us without cause	Not applicable.	Not applicable.
ff. Termination by us with cause	10	Uncured breach by Developer under Development Agreement after 60-day period. The Franchise Agreement does not automatically terminate if the applicable Area Development Agreement between us is terminated. Further, the Area Development Agreement does not automatically terminate if any Franchise Agreement between us is terminated.
gg. “Cause” defined – curable defaults	Not applicable.	Not applicable.
hh. “Cause” defined – noncurable defaults	Not applicable.	Not applicable.
ii. Your obligations on termination/nonrenewal	Not applicable.	Not applicable.
jj. Assignment of Contract by us	16	Fully transferable by us.
kk. “Transfer” by you - definition	17	All transfers require our approval which may be withheld in our sole discretion.
ll. Our approval of transfer by you	17	Our approval of any transfer other than to an affiliated entity is required prior to your transferring the agreement, which approval may be withheld in our sole discretion.
mm. Conditions for our approval of transfer	Not applicable.	Not applicable.
nn. Our right of first refusal to acquire your Business	Not applicable.	Not applicable.
oo. Our option to purchase your Business	Not applicable.	Not applicable.

PROVISION	SECTION IN AREA DEVELOPMENT AGREEMENT	SUMMARY
pp. Your death or disability	Not applicable.	Not applicable.
qq. Non-competition covenants during the term of the franchise	14.1	You may not have a direct or indirect interest in a Competitive Business while you are a franchisee.
rr. Non-competition covenants after the franchise is terminated or expires	14.2	For a period of 24 months after termination or expiration of the Area Development Agreement, you may not operate or be involved with a Competitive Business (i) within the Area or (ii) within 5 miles of any other SUN TAN CITY® Salon.
ss. Modification of the agreement	27	Must be in writing and signed by all parties.
tt. Integration/merger clause	26	Only the terms of the development agreement and other related written agreements are binding (subject to applicable state law.) Any representations or promises outside of the disclosure document and development agreement may not be enforceable.
uu. Dispute resolution by arbitration or mediation	20	All issues except for issues identified in Article 20.3 must be submitted to mediation and arbitration.
vv. Choice of forum	20 and 22	Kentucky, subject to state law (see state specific addenda attached to this disclosure document as Exhibit "F").
ww. Choice of law	21	Kentucky, subject to state law (see state specific addenda attached to this disclosure document as Exhibit "F" except for arbitration, which is covered by the Federal Arbitration Act).
xx. Waiver of jury trial	24	By all parties with specific exceptions.

ITEM 18

PUBLIC FIGURES

At this time, there are no public figures involved in the sale of this franchise.

ITEM 19

FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the disclosure document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

Following are two sets of data analyzing the performance of certain **SUN TAN CITY®** Salons:

- I. Analysis of the actual operating results for certain **SUN TAN CITY®** Salons owned and operated by our parent company; and
- II. Analysis of the actual operating results of certain franchised **SUN TAN CITY®** Salons.

You are urged to consult with your financial, business and legal advisors and to conduct your own analysis of the information contained in this Item 19.

We have written substantiation in our possession to support the information appearing in this Item 19 and such substantiation will be made available to you on reasonable request.

Some Salons have sold this amount. Your individual results may differ. There is no assurance that you will sell as much.

- I. **ANALYSIS OF THE ACTUAL OPERATING RESULTS FOR CERTAIN SUN TAN CITY® SALONS OWNED AND OPERATED BY OUR PARENT COMPANY.**

BASES AND ASSUMPTIONS

Part I of this analysis contains information regarding the ~~94~~90 SUN TAN CITY® Salons (“Company Salons”) owned and operated by our parent which were in operation during the entire 12-month period ended December 31, ~~2022~~2023, with an overall average of ~~14.1~~15.1 years of operation. Table 1.1 presents the arithmetic mean average and median of number of tanning sessions per month, EFT Membership Revenue, Other Revenue and Total Revenues for the Company Salons.

The Company Salons are generally located in high profile shopping centers, in highly visible and accessible space. They average approximately 3,000 square feet, are characterized by a bright, clean, impressive design, and feature the highest quality equipment.

Company Salons are similar in operation to the franchised locations offered by us under this disclosure document; however, there are differences. A new franchisee's results will differ from the results in Part I of this analysis primarily because "start-up" salons traditionally experience lower revenues and higher costs than those which have been operating for some time. In addition, certain fees which you must pay to us under the Franchise Agreement, and other differences between the expenses of a franchised salon and a Company Salon, are not reflected in Table 1.1. Those fees and expenses include initial franchise fees, ongoing royalties and any interest expense you would incur if you finance any of the initial investment for the salon or its operation.

Table 1.1
Average Operating Data for
~~94~~90 Company Salons Open for the Full Year of ~~2022~~2023
Average Unit Information
12 Months Ended December 31, ~~2022~~2023⁽¹⁾

	AVERAGE	MEDIAN	LOW	HIGH
Number of Tanning Sessions per month	3,703 <u>3,711</u>	3,579 <u>3,492</u>	1,811 <u>1,648</u>	6,922 <u>7,108</u>
EFT Membership Revenue	\$294,367 <u>\$299,130</u>	\$288,150 <u>\$289,626</u>	\$145,903 <u>\$120,041</u>	\$578,407 <u>\$581,469</u>
Other Revenue	\$357,419 <u>\$351,176</u>	\$339,768 <u>\$333,836</u>	\$180,562 <u>\$163,188</u>	\$893,605 <u>\$857,694</u>
Total Revenues ⁽²⁾	\$651,786 <u>\$650,306</u>	\$635,903 <u>\$619,742</u>	\$341,795 <u>\$283,229</u>	\$1,472,012 <u>\$1,439,163</u>

Footnotes to Table 1.1

- Comparison of results: Of the ~~94~~90 Company Salons included in Table 1.1:

COMPARISON	# ABOVE AVERAGE	# BELOW AVERAGE
Number of Tanning Sessions per month	41 (45%) <u>40</u>	50 (55%)

	(44%)	
EFT Membership Revenue	40 (44%)	51 (56%) <u>50 (55%)</u>
Other Revenue	41 (45%) <u>40 (44%)</u>	50 (55%)
Total Revenues	41 (45%) <u>40 (44%)</u>	50 (55%)

2. Total Revenues include EFT monthly membership proceeds, other tanning services and lotions and other product sales. Average revenues are a mean average calculated by aggregating the total revenues of all Company Salons and dividing by ~~91~~90.

EFT Membership revenue: Approximately ~~45.2~~46.0% of the total sales revenues for the Company Salons are represented by recurring monthly electronic funds transfers (“EFT memberships”) from members’ bank or credit card accounts. EFT memberships enable a salon to experience better collections than it would without EFT memberships. Franchisees are required to offer EFT memberships. It may take approximately 3 to 4 years or more for a Salon to achieve the percentage of revenues noted above from EFT memberships. Salons without a comparable percentage of EFT memberships will likely experience lower revenue and collection rates.

Other revenue: Represents revenue from all tanning sales and services other than from EFT membership revenue.

When evaluating a location, you should consider the impact on your location of factors such as demand for tanning related products, services and accessories in the immediate market, the type and number of competitive businesses in the immediate market, service levels, visibility and accessibility, marketing efforts and effectiveness, prevailing rates in the market, facility reputation and convenience to users of tanning related products, services and accessories, seasonality, weather and geographic location.

You also should consider that all of the standard Company Salons on which this analysis is based are located in a concentrated region encompassing Kentucky, Indiana, Tennessee and West Virginia, where our parent company has a significant market presence. You should consider the impact on your location of operating in a state or market other than a state or market where our parent company, or one or more franchisees, presently operates locations or has a significant market presence.

II. ANALYSIS OF THE ACTUAL OPERATING RESULTS OF CERTAIN FRANCHISED SUN TAN CITY® SALONS.

BASES AND ASSUMPTIONS

Part II of this analysis contains information regarding the ~~159~~155 SUN TAN CITY® Salons which were in operation and doing business as Sun Tan City during the entire 12-month period ended December 31, ~~2022~~2023, with an overall average of ~~10.4~~11.4 years of operation. Table 2.1 presents

the arithmetic mean average and median of number of tanning sessions per month, EFT Membership Revenue, Other Revenue and Total Revenues for the Company Salons.

Table 2.1
Average Operating Data for
~~159~~155 Franchised Salons Open for the
Entire 12-month Period Ended December 31, ~~2022~~2023⁽¹⁾

~~2022~~2023 Average Unit Information
12 Months Ended December 31, ~~2022~~2023

	AVERAGE	MEDIAN	LOW	HIGH
Number of Tanning Sessions per month	3,283 <u>3,266</u>	3,123 <u>3,070</u>	1,155 <u>1,176</u>	8,238 <u>8,128</u>
EFT Membership Revenue	\$274,919 <u>\$272,456</u>	\$258,513 <u>\$248,868</u>	\$77,250 <u>\$89,070</u>	\$647,562 <u>\$644,873</u>
Other Revenue	\$329,372 <u>\$317,251</u>	\$322,994 <u>\$302,315</u>	\$126,468 <u>\$106,630</u>	\$815,562 <u>\$752,111</u>
Total Revenues ⁽²⁾	\$604,292 <u>\$589,707</u>	\$582,200 <u>\$569,076</u>	\$203,717 <u>\$200,717</u>	\$1,463,547 <u>\$1,396,983</u>

Footnotes to Table 2.1

- Comparison of results of the Franchise Salons included in Table 2.1:

COMPARISON	# ABOVE AVERAGE	# BELOW AVERAGE
Number of Tanning Sessions per month	73 (45%) <u>68 (42%)</u>	86 (55%) <u>87 (58%)</u>
EFT Membership Revenue	65 (40%)	94 <u>90</u> (60%)
Other Revenue	74 (46%) <u>70 (43%)</u>	85 (54 <u>57</u> %)
Total Revenues	74 (46%) <u>70 (43%)</u>	85 (54 <u>57</u> %)

- Total Revenues include EFT monthly membership proceeds, other tanning services and lotions and other product sales. Average revenues are a mean average calculated by aggregating the total revenues of all Franchised Salons and diving by ~~159~~155.

EFT Membership revenue: Approximately ~~45.5~~46.2% of the total sales revenues for the ~~159~~155 Franchised Salons are represented by recurring monthly EFT membership transfers from members' bank or credit card accounts. EFT memberships enable a Salon to experience better collections than it would without EFT memberships. Franchisees are

required to offer EFT memberships. It may take approximately 3 to 4 years or more for a Salon to achieve the percentage of revenues noted above from EFT memberships. Salons without a comparable percentage of EFT memberships will likely experience lower revenue and collection rates.

Other revenue: Represents revenue from all tanning sales and services other than from EFT membership revenue.

Other than the preceding financial performance representations contained in this Item 19, STC Franchising, LLC does not make any financial performance representations. We also do not authorize our employees or representatives to make any such representations, either orally or in writing. If you are purchasing an existing Salon, however, we may provide you with the actual records of that Salon. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor's management by contacting Beth Edelen at beth.edelen@suntancity.com and (855) 727-2684, the Federal Trade Commission, and the appropriate state regulatory agencies.

ITEM 20

OUTLETS AND FRANCHISEE INFORMATION

Table No.1

Systemwide Outlet Summary

For years ~~2020-2022~~2021-2023

Outlet Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
Franchised	2020	167	167	0
	2021	167	161	-6
	2022	161	160	-1
	<u>2023</u>	<u>160</u>	<u>165</u>	<u>5</u>
Company Owned	2020	94	93	2
	2021	93	93	0
	2022	93	91	-2
	<u>2023</u>	<u>91</u>	<u>88</u>	<u>-3</u>
Total Outlets	2020	258	260	+2
	2021	260	254	-6
	2022	254	251	-3
	<u>2023</u>	<u>251</u>	<u>253</u>	<u>2</u>

Table No. 2

Transfers of Outlets from Franchisees to New Owners

For years ~~-2020-2022~~2021-2023

State	Year	Number of Transfers
Georgia	2020	0
	2021	0
	2022	0
	<u>2023</u>	<u>0</u>
Idaho	2020	0
	2021	0
	2022	0
	<u>2023</u>	<u>0</u>
Indiana	2020	0

State	Year	Number of Transfers
	2021	0
	2022	0
	<u>2023</u>	<u>0</u>
Iowa	2020	1
<u>Iowa</u>	2021	0
	2022	0
	<u>2023</u>	<u>0</u>
Kansas	2020	0
	2021	0
	2022	0
	<u>2023</u>	<u>0</u>
Kentucky	2020	0
	2021	0
	2022	0
	<u>2023</u>	<u>0</u>
Louisiana	2020	0
	2021	0
	2022	0
	<u>2023</u>	<u>0</u>
Maine	2020	0
	2021	0
	2022	0
	<u>2023</u>	<u>0</u>
Minnesota	2020	4
	2021	0
	2022	0
	<u>2023</u>	<u>0</u>
Missouri	2020	0
	2021	0
	2022	0
	<u>2023</u>	<u>0</u>
Nebraska	2020	0
	2021	0

State	Year	Number of Transfers
	2022	0
	<u>2023</u>	<u>0</u>
New Hampshire	2020	0
	2021	0
	2022	0
	<u>2023</u>	<u>0</u>
North Carolina	2020	0
	2021	0
	2022	0
	<u>2023</u>	<u>0</u>
Pennsylvania	2020	0
	2021	0
	2022	0
	<u>2023</u>	<u>0</u>
Tennessee	2020	0
	2021	0
	2022	0
	<u>2023</u>	<u>0</u>
Texas	2020	0
	2021	0
	2022	0
	<u>2023</u>	<u>0</u>
Virginia	2020	0
	2021	0
	2022	0
	<u>2023</u>	<u>0</u>
West Virginia	2020	0
	2021	0
	2022	0
	<u>2023</u>	<u>0</u>
Wisconsin	2020	0
	2021	0
	2022	0

State	Year	Number of Transfers
	<u>2023</u>	<u>0</u>
Total	2020	5
	2021	0
	2022	0
	<u>2023</u>	<u>0</u>

Table No. 3
Status of Franchised Outlets
For years ~~2020-2022~~2021-2023

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-ren ewals	Reacquired by Franchisor	Ceased Operations – Other Reasons	Outlets at End of the Year
GA	2020	3	0	0	0	0	0	3
<u>GA</u>	2021	3	0	0	0	0	0	3
	2022	3	0	0	0	0	0	3
	<u>2023</u>	<u>3</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>3</u>
ID	2020	1	0	0	0	0	0	1
<u>ID</u>	2021	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1
IN	2020	1	0	0	0	0	0	1
<u>IN</u>	<u>2023</u>	1	0	0	0	0	0	1
	2021	1	0	0	0	0	1	0
	2022	0	0	0	0	0	0	0
	<u>2023</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
IA	2020	28	0	0	0	0	0	28
<u>IA</u>	2021	28	0	0	0	0	0	28
	2022	28	0	0	0	0	0	28
	<u>2023</u>	<u>28</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>27</u>
KS	2020	5	0	0	0	0	0	5
<u>KS</u>	2021	5	0	0	0	0	0	5
	2022	5	0	0	0	0	0	5
	<u>2023</u>	<u>5</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>4</u>

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-renewals	Reacquired by Franchisor	Ceased Operations – Other Reasons	Outlets at End of the Year
KY	2020	2	0	0	0	0	0	2
<u>KY</u>	2021	2	0	0	0	0	0	2
	2022	2	0	0	0	0	0	2
	<u>2023</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>
LA	2020	6	1	0	0	0	1	6
<u>LA</u>	2021	6	0	0	0	0	0	6
	2022	6	0	0	0	0	0	6
	<u>2023</u>	<u>6</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>6</u>
ME	2020	11	0	0	0	0	0	11
<u>ME</u>	2021	11	0	0	0	0	0	11
	2022	<u>11</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>11</u>
	<u>2023</u>	11	0	0	0	0	0	11
MI	2020	2	0	0	0	0	0	2
<u>MI</u>	2021	2	0	0	0	0	1	1
	2022	1	0	1	0	0	0	0
	<u>2023</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
MN	2020	6	0	0	0	0	0	6
<u>MN</u>	2021	6	0	0	0	0	0	6
	2022	6	0	0	0	0	0	6
	<u>2023</u>	<u>6</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>6</u>
MO	2020	9	0	0	0	0	0	9
<u>MO</u>	2021	9	0	0	0	0	0	9
	2022	9	0	0	0	0	0	9
	<u>2023</u>	<u>9</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>9</u>
NE	2020	11	0	0	0	0	0	11
<u>NE</u>	2021	11	0	0	0	0	0	11
	2022	<u>11</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>11</u>
	<u>2023</u>	11	0	0	0	0	0	11
NH	2020	7	0	0	0	0	0	7
<u>NH</u>	2021	7	0	0	0	0	0	7

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-ren ewals	Reacquired by Franchisor	Ceased Operations – Other Reasons	Outlets at End of the Year
	2022	7	0	0	0	0	0	7
	<u>2023</u>	<u>7</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>7</u>
NC	2020	12	0	0	0	0	0	12
NC	2021	12	0	0	0	0	1	11
	2022	12 11	1	0	0	0	0	12
	<u>2023</u>	<u>12</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>12</u>
NJ	<u>2021</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
	<u>2022</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
	<u>2023</u>	<u>0</u>	<u>11</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>11</u>
PA	2020	6	0	0	0	0	0	6
PA	2021	6	0	0	0	0	0	6
	2022	6	0	0	0	0	0	6
	<u>2023</u>	<u>6</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>6</u>
TN	2020	25	0	0	0	0	0	25
	2020	25	0	0	0	0	0	25
TN	2021	25	0	0	0	0	0	25
	<u>2022</u>	<u>25</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>25</u>
	<u>2023</u>	<u>25</u>	<u>0</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>23</u>
TX	2020	2	0	0	0	0	0	2
TX	2021	2	0	0	0	0	0	2
	2022	2	0	0	0	0	0	2
	<u>2023</u>	<u>2</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
VA	2020	14	0	0	0	0	0	14
VA	2021	14	0	2	0	0	0	12
	2022	12	0	1	0	0	0	11
	<u>2023</u>	<u>11</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>11</u>
WV	2020	1	0	0	0	0	0	1
WV	2021	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1
	<u>2023</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-renewals	Reacquired by Franchisor	Ceased Operations – Other Reasons	Outlets at End of the Year
WI	2020	15	0	0	0	0	0	15
<u>WI</u>	2021	15	0	0	0	0	1	14
	2022	14	0	0	0	0	0	14
	<u>2023</u>	<u>14</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>13</u>
Totals	2020	167	1	0	0	0	1	167
<u>Totals</u>	2021	167	0	2	0	0	4	161
	2022	161	1	2	0	0	0	160
	<u>2023</u>	<u>160</u>	<u>11</u>	<u>6</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>165</u>

Table No. 4
Status of Company-Owned Outlets
For years ~~2020-2022~~2021-2023

State	Year	Outlets at State of Year	Outlets Opened	Outlets Reacquired from Franchisee	Outlets Closed	Outlets sold to Franchisee	Outlets at End of the Year
IN	2020	27	2	0	1	0	28
<u>IN</u>	2021	28	2	0	0	0	30
	2022	30	0	0	0	0	30
	<u>2023</u>	<u>30</u>	<u>0</u>	<u>0</u>	<u>2</u>	<u>0</u>	<u>28</u>
KY	2020	41	0	0	0	0	41
<u>KY</u>	2021	41	0	0	0	0	41
	2022	41	0	0	2	0	39
	<u>2023</u>	<u>39</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>39</u>
TN	2020	21	1	0	0	0	22
<u>TN</u>	2021	22	0	0	2	0	20
	2022	20	0	0	0	0	20
	<u>2023</u>	<u>20</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>19</u>
WV	2020	2	0	0	0	0	2
<u>WV</u>	2021	2	0	0	0	0	2
	2022	2	0	0	0	0	2
	<u>2023</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>

Totals	2020	91	3	0	1	0	93
Totals	2021	93	2	0	2	0	93
	2022	93	0	0	2	0	91
	<u>2023</u>	<u>91</u>	<u>0</u>	<u>0</u>	<u>3</u>	<u>0</u>	<u>88</u>

Table No. 5

Projected Openings as of December 31, ~~2023~~2024

State	Franchise Agreements Signed But Outlet Not Opened	Projected New Franchised Outlets In the Next Fiscal Year	Projected New Company-Owned Outlets in the Next Fiscal Year
<u>Kentucky</u>	<u>0</u>	<u>0</u>	<u>1</u>
Indiana	0	0	1
Tennessee	0	0	1
Total	0	0	2

Our Fiscal Year Ends December 31.

In some instances, current and former franchisees sign provisions restricting their ability to speak openly about their experience with STC Franchising, LLC. You may wish to speak with current and former franchisees, but be aware that not all such franchisees will be able to communicate with you. If you buy this franchise, your contact information may be disclosed to other buyers. In the past three years, all of our franchisees have signed confidentiality clauses.

There are no known franchisee associations for our franchisees at this time.

We have disclosed all of our current franchisees in Exhibit “H” and all of our franchisees who ceased doing business under the franchise agreement or had an outlet terminated, canceled, or not renewed within the last fiscal year in Exhibit “H-1”. There are no **SUN TAN CITY®** franchisees that have failed to communicate with us since we began offering franchises in 2007.

ITEM 21

FINANCIAL STATEMENTS

Our Fiscal Year ~~2020-2021~~ through ~~2022~~2023 audited financial statements are attached as Exhibit “I” to this disclosure document.

ITEM 22

CONTRACTS

The following are attached to this disclosure document:

- EXHIBIT B. FRANCHISE AGREEMENT
 - EXHIBIT A OWNERSHIP ADDENDUM
 - EXHIBIT B OWNERS' PERSONAL GUARANTY OF FRANCHISEE'S OBLIGATIONS
 - EXHIBIT C SUN TAN CITY LEASE ADDENDUM
 - EXHIBIT D SECURITY AGREEMENT
 - EXHIBIT E SALON CLIENT SERVICES AGREEMENT

- EXHIBIT C. AREA DEVELOPMENT AGREEMENT
 - EXHIBIT A OWNERSHIP ADDENDUM
 - EXHIBIT B OWNERS' PERSONAL GUARANTY OF AREA DEVELOPER'S OBLIGATIONS

- EXHIBIT E. CONVERSION ADDENDUM
- EXHIBIT F. STATE SPECIFIC ADDENDA
- EXHIBIT G. CONFIDENTIALITY AGREEMENT
- EXHIBIT J. SAMPLE GENERAL RELEASE

Each of your owners, at any time during the term of the Franchise Agreement, will sign an agreement in the form that we require (see Exhibit B to the Franchise Agreement) agreeing to be bound jointly and severally by all provisions of the Franchise Agreement and any other agreements between you and us that bind you.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

ITEM 23

RECEIPTS

The last two pages of this disclosure document (Exhibit "L") are two copies of a detachable document acknowledging receipt of the disclosure document by you. The receipts to be signed by all prospective franchisees are attached in duplicate to this disclosure document. You will sign and date one copy and give it to us at the time we present it to you. Your copy of the receipt is attached at the end of this disclosure document.

[THE DISCLOSURE DOCUMENT ENDS HERE]

SUN TAN CITY®

EXHIBIT "A" TO THE DISCLOSURE DOCUMENT

STATE FRANCHISE ADMINISTRATORS SPECIFIC POINTS OF CONTACT

Illinois: Illinois Attorney General Franchise Bureau 500 South Second Street Springfield, IL 62706 62701 Telephone: 217-782-1090 217-782-4465	Indiana: Secretary of State Securities Division 302 W. Washington St. Rm. E111 Indianapolis, IN 46204 Telephone: 317-232-6681	
Iowa: Iowa Securities and Regulated Industries Bureau Two Raun Center 601 Locust, 4th Floor Des Moines, IA 50309-3738 Telephone: 515-281-5705	Kentucky: Office of the Attorney General 700 Capitol Avenue, Suite 118 Frankfort, Kentucky 40601 Telephone: 502-696-5300	
Maryland: Office of Attorney General Securities Division 200 St. Paul Place Baltimore, MD 21202 Telephone: 410-576-6360	Michigan: Department of Attorney General Consumer Protection Division, Franchise Section P.O. 30213 525 W. Ottawa Street Lansing, MI 48909 48933 Telephone: 517-373-1140 517-373-7567	
Minnesota: Commissioner of Commerce Department of Commerce Securities Division 85 7 th Place East, Suite 500 280 St. Paul, MN 55101 Telephone: 651-539-1638	Nebraska: Nebraska New York: New York State Department of Banking & Finance Law 1526 K Street, Suite 300 Lincoln, NE, 68508-5006 Investor Protection Bureau 28 Liberty St., 21st Floor New York, NY 10005 Telephone: 402-471-2171 212-416-8236	
New York: New York State Department of Law Investor Protection Bureau 28 Liberty St., 21st Floor New York, NY 10005 Telephone: 212-416-8236	North Dakota: North Dakota Securities Department State Capitol - 5th Floor, Dept. 414 600 East Boulevard Avenue Bismarck, ND 58505-0510 58505 Telephone: 701-328-4712	Rhode Island: Department of Business Regulation Securities Division - Franchise Section 1511 Pontiac Avenue Building 69-2 Cranston, RI 02920 Telephone: 401-462-9527
South Dakota: Department of Labor and Regulation Division of Insurance Securities Regulation 124 S. Euclid, Ste. 104	Rhode Island: Franchise Office Division of Business Regulation 1511 Pontiac Avenue Building 69-1	South Dakota: Division of Insurance Securities Regulation 124 S. Euclid, Ste. 104 Pierre, SD 57501-3185

<u>Pierre, SD 57501</u> <u>Telephone: 605-773-3563</u>	Cranston, RI 02910 Telephone: 401-462-9527 Virginia: State Corporation Commission Division of Securities & <u>and</u> Retail Franchising Tyler Building, 9 th Floor, 1300 East Main Street Richmond, VA 23219 Telephone: 804-371-9051	Telephone: 605-773-3563 Washington: Director of Financial Institutions Securities Division 150 Israel Rd., SW Tumwater , WA 98501 Telephone: 360-902-8738
<u>Washington:</u> <u>Department of Financial Institutions</u> <u>Securities Division</u> <u>150 Israel</u> <u>Rd., SW</u> <u>Tumwater</u> <u>, WA</u> <u>98501</u> <u>Telephone: 360-902-8738</u>	Wisconsin: Division of Securities Dept. <u>Department</u> of Financial Institutions <u>Division of Securities</u> 4822 Madison Yards Way, North Tower Madison, WI 53703 Telephone: 608-266-2139	

SUN TAN CITY®

**EXHIBIT “B”
TO THE DISCLOSURE DOCUMENT**

FRANCHISE AGREEMENT

[ATTACHED]

SUN TAN CITY®

FRANCHISE AGREEMENT

THIS FRANCHISE AGREEMENT (this “Agreement”) is made and entered into this [] day of [], 20[], by and between STC Franchising, LLC, a Kentucky limited liability company, with its principal business address at 101 Catalog Drive, Elizabethtown, Kentucky 42701 (referred to in this Agreement as “we”, “us”, or “our”), and [], whose principal business address is [], (referred to in this Agreement as “you”, “your”, or “franchisee”).

1. PREAMBLES, ACKNOWLEDGEMENTS AND GRANT OF FRANCHISE

1.1 PREAMBLES. We have expended considerable time and effort in developing a tanning salon business featuring tanning services, tanning equipment, skin care products, [wellness products and services](#), and beauty products, together with related services, products, merchandise, and accessories (the “Salons”). These Salons operate under the SUN TAN CITY® name and under distinctive business formats, methods, procedures, designs, layouts, standards and specifications, all of which we may improve, further develop or otherwise modify from time to time (the “System”). We use, promote and license certain trademarks, service marks and other commercial symbols in the operation of SUN TAN CITY® Salons, including the SUN TAN CITY® trademark and associated logo and other trademarks, service marks, commercial symbols and associated logos, which have gained and continue to gain public acceptance and goodwill (collectively, the “Marks”). In addition, after the date of this Agreement, we may create, use and license additional Marks in conjunction with the operation of SUN TAN CITY® Salons. We grant franchises to persons who meet our qualifications and are willing to undertake the investment and effort required to own and operate a SUN TAN CITY® Salon offering the services and products we authorize and approve and utilizing our System, irrespective of the media we use to document the System. You have indicated to us by your actions and statements that you are desirous of a franchise to own and operate a SUN TAN CITY® Salon. The Marks, together with the System and the franchise license granted herein to operate a SUN TAN CITY® Salon are referred to collectively herein as the “Business”.

~~1.2~~ ~~.[Intentionally omitted.]~~

1.2 ~~1.3~~ INDEPENDENT CONTRACTOR/FRANCHISEE. You agree to always indicate your status as an independent contractor and franchisee on any document or information released by you in connection with the Business. Further, you will display the following notice in a prominent place at the Business: ***“This Sun Tan City is a franchise of STC Franchising, LLC and is independently owned and operated.”*** Any information you acquire from other SUN TAN CITY® franchisees relating to their sales, profits or cash flows does not constitute information obtained from us, nor do we make any representation as to the accuracy of any such information. You acknowledge that, in all of their dealings with you, our officers, directors, members, managers, employees and agents act only in a representative, and not in an individual capacity. All business dealings between you and such persons as a result of this Agreement are solely between you and us. You further acknowledge that we have advised you to seek franchise counsel to review and evaluate this Agreement.

1.3 ~~1.4~~ REPRESENTATION. You represent to us, as an inducement to our entry into this Agreement, that all statements you have made and all materials you have submitted to us in

connection with your purchase of the franchise are accurate and complete and that you have made no misrepresentations or material omissions in obtaining the franchise. We have approved of your purchasing a franchise in reliance upon all of your representations. As set forth in Article 14.2.5 of this Agreement, we reserve the right to terminate this Agreement if you made any material representation to us that was false or there were any material omissions in information provided to us in inducing us to enter into this Agreement with you.

1.4 ~~1.5~~ **BUSINESS ENTITY FRANCHISEE**. If you are at any time a corporation, partnership or other business entity, you agree and represent that:

1.4.1. ~~1.5.1.~~ You will have the authority to execute, deliver and perform your obligations under this Agreement and are duly organized or formed and validly existing and in good standing under the laws of the state of your incorporation or formation. You will notify us within five (5) days whenever there is a change in your corporate status or whenever you receive service of process for any reason;

1.4.2. ~~1.5.2.~~ Your organizational documents or partnership agreement will require that the issuance and transfer of any ownership interests in you are restricted by the terms of this Agreement, and all certificates and other documents representing ownership interests in you will bear a legend referring to the restrictions of this Agreement;

1.4.3. ~~1.5.3.~~ You must designate one (1) individual, who shall be set forth in Exhibit A hereto, who has the authority to, and does in fact, actively direct your business affairs related to your obligations under this Agreement and has authority to sign on your behalf on all contracts and commercial documents ("Responsible Owner"). You must notify us of any proposed change of the Responsible Owner and receive our written approval prior to such change. If such change results from the death or incapacitation of the Responsible Owner, you must submit a new proposed Responsible Owner within thirty (30) days after such death or incapacitation. Neither you nor your Owners (as hereinafter defined) will, directly or indirectly, take any actions to avoid or restrict the authority requirement for the Responsible Owner.

Your Responsible Owner and other Owners are identified in Exhibit A to this Agreement. You represent, warrant and agree that the attached Exhibit A is current, complete and accurate, and you agree to provide us written updates of any changes to the Responsible Owners or Owners within five (5) days of any such change and to furnish such other information about your organization or information as we may request within five (5) days of such change; and

1.4.4. ~~1.5.4.~~ Each of your owners who directly or indirectly owns or controls 5% or more of your franchise ("Owners") at any time during the term of this Agreement, will execute an agreement in the form that we prescribe (see Exhibit B to this Agreement) undertaking to be bound jointly and severally by all provisions of this Agreement and any ancillary agreements between you and us that bind you. The spouse of an Owner will not be required to execute the form set forth on Exhibit B unless such spouse is also an Owner.

1.5 ~~1.6~~ **GRANT OF FRANCHISE**. You desire a franchise to own and operate a **SUN TAN CITY®** Salon at [_____]. Subject to the terms of and upon the condition contained in this Agreement, we hereby grant you a franchise (the "Franchise") to operate a **SUN TAN**

CITY® Business solely at the Salon, and a license to use the Marks and the System in the operation thereof, for a term commencing on the date of this Agreement and expiring on the tenth (10th) anniversary of that date, unless sooner terminated in accordance with Article 14. If we consent to the Salon's relocation, we have the right to charge you for the expenses we incur in connection with the relocation in addition to the successor franchise fee provided for in Article 13.1.4. Except as otherwise provided in Article 1.8, we (and our affiliates) will not establish, or grant to a franchisee the right to establish, another SUN TAN CITY® Salon to be located within a two (2) mile radius of the Salon (the "Area").

1.6 ~~1.7~~ **YOUR PERFORMANCE.** You (or your managing shareholder or partner) agree to personally manage and operate the Business as your primary occupation or you will hire and delegate your (or your managing shareholder's or partner's) authority and responsibility with respect to management and operation to an individual who will personally manage and operate the Business as his or her primary occupation (each, a "Supervisor"). You agree that you will at all times faithfully, honestly and diligently perform your obligations hereunder, continuously operate and exert your best efforts to promote and enhance the Business and not engage in any other business or activity that conflicts with your obligations to operate the Business in compliance with this Agreement.

1.7 ~~1.8~~ **RIGHTS WE RESERVE.** We (and our affiliates) retain the right in our sole discretion to:

1.7.1. ~~1.8.1.~~ Operate, and grant to franchisees the right to operate, SUN TAN CITY® Salons anywhere outside the Area on such terms and conditions as we deem appropriate;

1.7.2. ~~1.8.2.~~ Sell our ancillary products, whether or not using the Marks through distribution channels other than SUN TAN CITY® Salons, including through catalogs distributed within your Area, and through our Internet web site;

1.7.3. ~~1.8.3.~~ Grant other licenses for use of the System and the Marks;

1.7.4. ~~1.8.4.~~ Develop and establish other business systems using the Marks, or other names or Marks and to grant licenses to use those systems without providing any rights to you;

1.7.5. ~~1.8.5.~~ Advertise and promote the System without restriction;

1.7.6. ~~1.8.6.~~ Operate, and license others to operate, retail tanning salons under the Marks, or under other names or marks, at any location other than the Area or Development Area; and

1.7.7. ~~1.8.7.~~ Engage, directly or indirectly, at wholesale, retail or otherwise, in the production, distribution, operation, license and sale of tanning products and services, tanning equipment, skin care products and beauty products, together with related services, products, merchandise, and accessories under the Marks, or under other marks through any method of distribution, including, Internet, catalog sales, telemarketing or other direct marketing and other tanning facilities regardless of the proximity to, or the competitive impact on your SUN TAN CITY® Salon, without compensation to you.

2. LOCATION SELECTION AND BUSINESS DEVELOPMENT

- 2.1 **SELECTION OF YOUR LOCATION.** You acknowledge that if you desire to establish a **SUN TAN CITY®** Salon at a site, you will submit, or have submitted, a written application to us for approval of such site. The application shall include information we typically evaluate to determine the suitability of a site for a **SUN TAN CITY®** Salon, including, without limitation, demographic characteristics, traffic patterns, parking, competition from other businesses within the area, the proximity of the proposed site, the size, appearance and other physical characteristics of the proposed site and other commercial characteristics of the site. You acknowledge and agree that our approval of the site, and any information regarding the site communicated to you, do not constitute a representation or warranty of any kind, express or implied as to the suitability of the site for a **SUN TAN CITY®** Salon or for any other purpose. Our approval of the site indicates only that we believe that such location falls within the acceptable criteria for a site that we have established as of the time of our approval of the site. Application of criteria that have appeared effective with respect to other locations may not accurately reflect the potential for this location, and after our approval of a site, demographic and/or other factors included in or excluded from our criteria could change, thereby altering the potential of a location. The uncertainty and instability of such criteria are beyond our control, and we will not be responsible for the failure of a location we have approved to meet your expectations as to potential revenue or operational criteria. You acknowledge and agree that your acceptance of the site is based on your own independent investigation of the suitability of the site. We have the right to grant or withhold approval of any proposed site in our business judgment.
- 2.2 **LEASE OR PURCHASE OF THE LOCATION.** You acknowledge that we have the right, but not the obligation, to review the lease, sublease or purchase contract for the Salon subsequent to signing this Agreement. You acknowledge that we require a Franchisor Addendum to your lease for the Salon in the form that we prescribe (see Exhibit C to this Agreement). You acknowledge that our review of certain provisions of the lease, sublease or purchase contract for the Salon does not constitute a guarantee or warranty, express or implied, of the successful operation or profitability of a **SUN TAN CITY®** Salon operated at the Salon. We do not, by virtue of reviewing the lease, sublease or purchase contract, assume any liability or responsibility to you or to any third parties. Such review, if undertaken, indicates only that we believe that the Salon and certain terms of the lease for the Salon fall within the acceptable criteria we have established as of the time of our approval. You further acknowledge that we have advised you to seek real estate counsel to review and evaluate the lease, sublease or purchase contract for the Salon. You are obligated to deliver a copy of the lease, sublease or purchase contract for the Salon to us within fifteen (15) days after its execution.
- 2.3 **BUSINESS DEVELOPMENT.** You are solely responsible for developing the Business. We will furnish you with mandatory specifications and layouts for a **SUN TAN CITY®** Salon, including requirements for dimensions, design, image, interior layout, décor, fixtures, equipment, signs, furnishings and color scheme and other suggestions. You are obligated to have prepared, at your expense, all required construction plans and specifications to suit the shape and dimensions of the Salon and to ensure that such plans and specifications comply with applicable zoning and other ordinances, building codes and permit requirements and with lease requirements and restrictions. You are obligated to submit construction plans and specifications to us for approval before construction of the Salon is commenced and, at our request, to submit all revised or “as built” plans and specifications during the course of such construction. We may assist you in

developing the Salon by recommending contractors (which may include us and/or our affiliates) and architects and otherwise furnishing information to assist you in developing the Business in accordance with our System. If we or our affiliates serve as the contractor to construct the Salon, we or our affiliates will have the right to receive a contractor's fee in connection with such services. You acknowledge and agree that our review and approval of any construction plans you submit to us for approval under this paragraph (as well as any inspections we make of your premises during construction) are solely to assure your compliance with the System. We do not, by virtue of such review or approval, assume any liability or responsibility to you or to any third parties. You expressly represent and warrant to us the Salon will be built and operated in compliance with all local, state and federal laws, ordinances, rules and regulations, including, without limitation, the Americans with Disabilities Act and similar laws, regulations or rules governing public accommodations for persons with disabilities.

2.4 **YOUR OBLIGATIONS.** You agree, at your own expense, to do the following with respect to developing the Business:

- 2.4.1. Secure all financing required to develop and operate the Business;
- 2.4.2. Obtain all permits and licenses required to construct and operate the Business;
- 2.4.3. Construct all required improvements to the Salon in compliance with plans and specifications we have approved and which comply with all governmental requirements;
- 2.4.4. Purchase or lease and install all required fixtures, furniture, equipment, furnishings and signs required for the Business;
- 2.4.5. Purchase an initial inventory of authorized and approved products, materials and supplies;
- 2.4.6. Use service agreements that allow you or us to electronically debit your clients' accounts for the membership fee for the Business;
- 2.4.7. Provide that we shall conduct all electronic fund processing ("EFT") services on your behalf for the Business;
- 2.4.8. Open a bank account for the deposit of EFT drafts that we collect on your behalf for the Business (we will remit to you all amounts net of royalties, fees and other amounts due to us and our affiliates (and suppliers that you do not pay on a commercially reasonable basis));
- 2.4.9. Join or participate in one or more consumer rating services;
- 2.4.10. Obtain membership in the American Suntanning Association or such other trade association as we may designate (the "Trade Association") for you and the Salon; and
- 2.4.11. At our request, provide a compilation, review or audited financial statements from an outside accounting firm for the Business.

2.5 **FIXTURES, FURNISHINGS, EQUIPMENT, SIGNS, PRODUCTS, AND AUTHORIZED EQUIPMENT REPAIR SERVICES.** You agree to use in developing and operating the

Business only those fixtures, furnishings, equipment (including cash registers/point of sale systems, telecopiers and computer hardware and software), signs, and products that we have approved as meeting our specifications and standards for quality, design, appearance, function and performance. You agree to place or display at the Salon (interior and exterior) only such signs, emblems, lettering, logos and display materials that we approve from time to time. You agree to purchase or lease approved brands, types or models of fixtures, furnishings, equipment, signs and products only from suppliers we have designated or approved (which may include us and/or our affiliates). You agree to provide or arrange for authorized equipment repair services at the Salon, either directly or indirectly (through an approved supplier). We may from time to time develop proprietary private label equipment and products that are an integral part of our System and you acknowledge and agree that you will comply with all our specifications and requirements relating to incorporating and using such equipment and products in the operation of the Business, as we may require.

2.6 **BUSINESS OPENING.** You agree not to open the Salon for business until:

- 2.6.1. We approve the Salon as developed in accordance with our specifications and standards;
- 2.6.2. Preopening training has been completed to our satisfaction by you and/or your employees;
- 2.6.3. You have given us a copy of your lease, sublease or purchase agreement for the Salon;
- 2.6.4. The initial franchise fee and all other amounts then due to us have been paid;
- 2.6.5. We have been furnished with copies of all insurance policies required by this Agreement, or such other evidence of insurance coverage and payment of premiums as we request or accept;
- 2.6.6. You have obtained all required permits, licenses, and certifications for operating the Salon and the Business is in compliance with all laws, rules and regulations;
- 2.6.7. We have approved your client service agreements allowing you or us to electronically debit your clients' accounts for the membership fee;
- 2.6.8. You have opened a bank account and have completed all of the necessary documentation to permit us to collect all EFT drafts on your behalf and deposit them in such bank account net of all royalties, fees and other amounts due to us and our affiliates or your suppliers for whom you have not paid on a commercially reasonable basis;
- 2.6.9. You have joined or agreed to participate in a consumer rating service; and
- 2.6.10. You have become a member of the American Suntanning Association or such other Trade Association as we may designate.

2.7 **COMMENCEMENT DEADLINE.** You agree to commence operations within (i) ninety (90) days after signing a lease for your Salon or (ii) ten (10) days after completion of construction at the Salon, whichever is later.

- 2.8 **GRAND OPENING PROGRAM.** You agree to conduct a grand opening advertising and promotional program for the Business during the thirty (30) day period prior to opening and during the thirty (30) day period after its opening and to expend not less than Ten Thousand Dollars (\$10,000.00) for such purpose. Such grand opening advertising will utilize the marketing and public relations programs and media and advertising materials we have approved. Such grand opening advertising shall be conducted at such times as we consider prudent.

3. **FEES**

- 3.1 **INITIAL FRANCHISE FEE.** You agree to pay us a nonrecurring and nonrefundable initial franchise fee in the amount of Thirty Thousand Dollars (\$30,000.00) when you sign this Agreement. The fee will be fully earned by us upon the execution of this Agreement.
- 3.2 **ROYALTY.** You agree to pay us a nonrefundable royalty ("Royalty") each calendar month (the "Accounting Period"). You agree to pay us a Royalty of eight percent (8%) of your Gross Revenue (as defined below) commencing on the date of the initial opening of the Business (the "Opening Date") and continuing thereafter during the remaining term of the Agreement. You shall provide to us via facsimile transmissions or Internet e-mail, or such other form of delivery we approve, a report of the Gross Revenue derived from operating the Business at the Salon for each calendar month no later than the tenth (10th) day of the subsequent calendar month. You agree that we shall receive the Royalty for the preceding calendar month no later than the fifteenth (15th) day of each calendar month. We shall either debit draft your account, which shall be initiated by us, withhold the amount from the EFT drafts that we collect on your behalf or by such other form of delivery that we approve. If you fail to provide us with a report of Gross Revenue by the tenth (10th) day of the month for the preceding month, then we may, in our sole discretion, elect to draft from your account or withhold from your EFT draft that we collect on your behalf, the same amount that had been drafted the previous month, and you will be responsible for any deficiency if the amount actually owed for such month's Royalty is greater than the amount drafted or withheld. You will be credited if the amount drafted or withheld is in excess of the amount owed for such month's Royalty.
- 3.3 **DEFINITION OF "GROSS REVENUE".** As used in this Agreement, the term "Gross Revenue" means all revenue you derive from operating the Business, including, but not limited to, all amounts you receive for merchandise, goods, gift cards or services sold at or away from the Salon, and whether from cash, check or credit transactions, but excluding all federal, state or municipal sales, use or service taxes (including any so-called "tanning taxes") collected from clients and paid to the appropriate taxing authority and excluding client refunds, amounts paid by clients as charitable fund raisers, adjustments, credits, and allowances actually made by the Business in compliance with Methods of Operation (as defined in Article 4.5).
- 3.4 **INTEREST ON LATE PAYMENTS.** All amounts which you owe us and do not pay us when due will bear interest after their due date at the highest contract rate of interest permitted by law. You acknowledge that this Article does not constitute our agreement to accept any payments after they are due or our commitment to extend credit to, or otherwise finance your operation of, the Business. Your failure to pay all amounts when due constitutes grounds for termination of this Agreement, as provided in Article 14 hereof, notwithstanding the provisions of this Article.
- 3.5 **APPLICATION OF PAYMENTS.** You authorize us to provide all EFT services on your behalf and you shall execute all documents that we determine are necessary to permit us to perform

these EFT services on your behalf. Notwithstanding any designation you might make, we have sole discretion to apply any of your payments to any Royalties, fees or other charges that you owe to us or any of our affiliates and any of your past due indebtedness to us or any of our affiliates. You acknowledge and agree that we have the right to set off any amounts you or your owners owe us against any amounts we might owe you or your owners. You also acknowledge that we may use these funds to pay any of your suppliers that you have not paid using commercially reasonable efforts.

- 3.6 **SPECIFIC GOODS PURCHASES.** The specifics of your initial purchase of inventory and supplies and the delivery of same and all subsequent inventory and supplies transactions will be dealt with in the normal course of business subject to the terms hereof. We may require a deposit for your initial purchase of inventory and supplies, which may include, but is not limited to, a fifty percent (50%) deposit for walls, fixtures, furniture and other equipment. Some vendors may require full payment for equipment and/or supplies prior to delivery of such equipment and/or supplies. In respect of any inventory or supplies we sell you on open account, you shall execute the Security Agreement attached hereto as Exhibit D, and, in respect of any inventory or supplies we sell you on open account, you agree to execute such financing statement(s) and such renewal or continuation financing statements or other documents relating to the security interest as are requested by and acceptable to us.
- 3.7 **INSPECTION AND COMPLIANCE REIMBURSEMENT.** You agree to reimburse us for our actual costs if, after an inspection of your **SUN TAN CITY®** business, we determine (in our business judgment) that additional follow up inspections or assessments are required. Our actual costs may include (but are not necessarily limited to) travel, meal and hourly wage expenses.
- 3.8 **ADDITIONAL FEES.** You agree to pay to us or our affiliate, or service provider as we may designate, fees in consideration of the following items and costs, although we reserve the right to increase these fees from time to time as a result of market cost increases, as well as to pass along any applicable sales tax to you:
- 3.8.1. Client Services undertaken by our Central Contact Center, at a current cost of \$127 - \$457 per month per Salon (see Exhibit E);
- ~~3.8.2. Online Training Seats at a current cost of \$40 per month per Salon;~~
- 3.8.2. ~~3.8.3.~~ E-mail Blast Services at a current cost of \$50 per month per Salon;
- 3.8.3. ~~3.8.4.~~ Non-standard data analysis query requests at a current cost of \$150 for up to two hours of work and \$100 per hour for additional hours;
- 3.8.4. ~~3.8.5.~~ Outbound calls and surveys at a minimum cost of \$150, with actual cost based on number of desired calls;
- 3.8.5. ~~3.8.6.~~ Marketing rush fee at a current cost of \$300 for turnaround in less than ten (10) business days;
- ~~3.8.7. PCI compliance monitoring fees at a current cost of \$5 per Merchant ID, per month;~~

- 3.8.6. ~~3.8.8.~~ MyGlow system charge of \$25 setup fee and \$10 - \$15 per month maintenance charge, per salon;
- ~~3.8.9. Business Data Analysis Tool (BDAT) one time charge of \$25 per salon;~~
- 3.8.7. ~~3.8.10.~~ IT fees in varying amounts for requiring expedited turnaround of IT-related requests (see Exhibit E);
- 3.8.8. ~~3.8.11.~~ Music Service at a current cost of \$29 per month per salon;
- 3.8.9. ~~3.8.12.~~ Software and License Support Fee in the current amount of \$500 for 2023. ~~We have been informed by the provider that this fee will increase to \$650/month in 2024;~~
- 3.8.10. ~~3.8.13.~~ Computer Monitoring and Help Desk Support at a current cost of \$49 per month per workstation during normal business hours;
- 3.8.11. ~~3.8.14.~~ GLOW TV at a current cost of \$20 per month for first device per salon and \$5 per month for each additional device per salon;
- 3.8.12. ~~3.8.15.~~ Credit Card Auto-Update currently \$9.95 per month plus \$0.15 per updated card;
- 3.8.13. ~~3.8.16.~~ Credit Card Encryption at a current cost of \$9.95 per month for each terminal in salon;
- 3.8.14. ~~3.8.17.~~ Woven Software Application at a current cost of \$75 per month per salon; and
- 3.8.15. ~~3.8.18.~~ **Sun Tan City®** Client Facing App at a current cost of \$150 per month per salon.

4. TRAINING AND ASSISTANCE

- 4.1 **TRAINING.** Before the Business begins operating, we will furnish initial training on the operation of your or your affiliate's first **SUN TAN CITY®** Salon (or, if you are a corporation, limited liability company or partnership, your Supervisor and managing shareholder, managing member or partner) (the "Initial Training") as follows:
- 4.1.1. **Operator Training.** The salon manager, also known as Salon Director, shall complete a Salon Director Training Program prior to your Salon opening. The Salon Director Training Program will be executed at one or more Company training Salons in the field.
- 4.1.2. **Initial Salon Opening and Training.** We will provide forty (40) hours of training and support at your or your affiliate's first Salon. This training will include new salon set up and organization, and Salon Director support and training. We will also provide you with development guidance before you open your first Salon.
- 4.1.3. **First Role Certification.** We will train and certify all first roles including Salon Director, District Manager, Training Salon Director and Field Support Specialist (collectively, the "Salon Operators"). All training will be executed at one or more Company training Salons in the field. Once each role is established, trained and certified you will take on the training execution and certification for the established roles. This will include training for any additional Salons that you or an affiliate of yours may open under one or more

Franchise Agreements with us. In the event that you request training for any Salons beyond the first Salon that you or your affiliates own or operate under a Franchise Agreement with us, we shall charge you our then-current fees for such Initial Training for additional Salons.

4.1.4. Qualifications and Notes.

4.1.4.1 Our training methods, materials and our charges therefor, are subject to change. The content of the training is at our sole discretion.

4.1.4.2 If a Salon ~~Operators, and Franchisees do~~Operator or Franchisee does not satisfactorily complete any training requirements and programs, they must do so within 60 days after notification from us.

4.1.4.3 If the Salon Director is replaced at any time, you must train the new Salon Director using a certified Training Salon Director. If you do not have a certified Training Salon Director in your franchisee organization, then the new Salon Director must receive training in a Sun Tan City location operated outside the franchisee group. This training will be provided by us at no cost, but travel related expenses and employee compensation (for the trainee) is your responsibility.

4.1.4.4 If the Supervisor at any time vacates the position of Supervisor for the Franchisee, then a new Supervisor must be designated within 90 days. The new Supervisor must then complete the Salon Director training program within 120 days of the vacancy.

4.1.4.5 The Initial Training is only provided for your first Salon that you or your affiliates own or operate. In the event that you or an affiliate of yours owns or operates one or more additional Salons under one or more Franchise Agreements with us, we will charge a reasonable fee for any training we provide above and beyond Initial Training for the first Salon. For training sessions for any Salon other than your first Salon, you will be required to pay, as of the date hereof, \$300.00 per day on-site training session, minimum of three days, or the then-current fee. In addition, you will reimburse us for all costs related to this additional training within ten (10) days after a bill from us reflecting the training costs is delivered to you, pursuant to the provisions of Article 3.5 of this Agreement. This amount is subject to adjustment by us in our sole and absolute discretion.

4.1.4.6 We may require you and your Salon Operators to attend additional training. For each additional training session beyond the training sessions associated with the pre-opening and post-opening of your first Salon, you will be required to pay, as of the date hereof, \$300.00 per day on-site training session, minimum of three days, or the then-current fee. In addition, you will reimburse us for all costs related to this additional training within ten (10) days after a bill from us reflecting the training costs is delivered to you, pursuant to the provisions of Article 3.5 of this Agreement. This amount is subject to adjustment by us in our sole and absolute discretion.

4.1.4.7 You are responsible for all expenses that you and your employees incur for all training programs, including the cost of travel, lodging, meals, and wages.

4.1.4.8 You are obligated to utilize all current training programs for all employees of your Business.

4.1.4.9 Other than the Initial Training, any onsite training done by us will be at your cost. These costs include travel, lodging, meals, and our then-current training fees. This includes any new Salon opening training support.

4.1.4.10 You may request additional training for your first Salon beyond the Initial Training. If possible, we will accommodate any additional training requested. All additional training is at your cost and includes travel, lodging, meals, and our then-current training fees.

4.1.4.11 You will reimburse us for all of the reasonable travel, lodging and meal costs or expenses incurred by us in connection with any training within ten days after a bill from us reflecting such costs or expenses is delivered to you, pursuant to the provisions of Article 3.5 of this Agreement.

4.2 **REFRESHER TRAINING.** We may require you (or your managing shareholder, managing member or partner) and/or previously trained and experienced employees to attend periodic refresher training courses at such times and locations that we designate, and we may charge reasonable fees for such courses. We also may require you to pay us fees for training additional employees or your new employees hired after your Salon commences operations.

4.3 **GENERAL GUIDANCE.** We may advise you from time to time regarding operating issues concerning the Business disclosed by reports you submit to us or on-site inspections we make from time to time. Such guidance will, at our discretion, be furnished in our operations manual, training manuals and franchise owners business manual (collectively, the "Manuals"), bulletins or other written materials and/or during telephone consultations and/or consultations at our office or the Salon. In addition, we may furnish guidance to you with respect to:

4.3.1. Standards, specifications and operating procedures and methods utilized by the Business;

4.3.2. Purchasing required fixtures, furnishings, equipment, signs, products, materials and supplies;

4.3.3. Advertising and marketing programs;

4.3.4. Employee training; and

4.3.5. Use of authorized software.

4.4 **ADDITIONAL GUIDANCE.** During the term of this Agreement, additional guidance may be provided in any of the following ways:

4.4.1. Telephone consultation during such times as are outlined in the Operations Manual (see Article 4.5. below);

- 4.4.2. Buying advisory services whereby we may provide you with lists of sources and approved suppliers for our products, merchandise, accessories, services, fixtures, furnishings, equipment, signs, etc.;
- 4.4.3. Wholesaling services whereby we may ourselves act as an approved or designated source for products, merchandise, accessories, fixtures, furnishings, equipment, signs, etc.;
- 4.4.4. Ongoing marketing programs to fulfill our obligations in Article 2.8. of this Agreement;
- 4.4.5. Newsletter services whereby we may inform you periodically about the current events in the SUN TAN CITY® System;
- 4.4.6. Meetings, whereby we may convene with you and other SUN TAN CITY® franchisees for business or social purposes;
- 4.4.7. Research and development regarding Methods of Operation (see Article 4.5. below); and/or
- 4.4.8. At your request, we may furnish additional guidance and assistance related to the Manuals and we may charge reasonable fees for such guidance that we establish from time to time. If you request, or if we require, additional or special training for your employees, all of the expenses that we incur in connection with such training, including *per diem* charges and travel and living expenses for our personnel, will be your responsibility.

4.5 **MANUALS.** During the term of this Agreement, we may allow you to use ~~one (1) copy of our~~ Manuals for the Salon, consisting of such materials (possibly including, but not limited to, audio tapes, videotapes, magnetic media, computer software and written and electronic materials) that we furnish to franchisees from time to time for use in operating a SUN TAN CITY® business. The Manuals contain mandatory and suggested specifications, standards, operating procedures and rules that we prescribe from time to time for the operation of a SUN TAN CITY® Business and information relating to your other obligations under this Agreement and related agreements (“Methods of Operation”). The Manuals may be modified from time to time to reflect changes in the law, marketplace or Methods of Operation. You agree to keep your copies of the Manuals current ~~and in a secure location at,~~ and available for review for only those team members with the Salon need to know. In the event of a dispute relating to its contents, the master copy of the Manuals we maintain at our principal office will be controlling. You may not at any time copy, duplicate, share, record or otherwise reproduce any part of the Manuals. ~~If any copy of the Manuals furnished to you is lost, destroyed or significantly damaged, you agree to obtain a replacement copy at our then applicable charge~~ without our express written permission. The Manuals and other applications, standards, and operating procedures ~~furnished~~ provided to you, as amended from time to time, are intended to further the purposes of this Agreement and are specifically incorporated into this Agreement. ~~You acknowledge and agree that in the future, the Manuals and other system communications may only be available on the Internet, our intranet system or other online or computer data transfer communications.~~ The Manuals (and each component thereof) constitutes a confidential trade secret and will remain our property. You agree that these requirements are reasonable and necessary to preserve the identity, reputation, value and goodwill of the System.

5. MARKS

- 5.1 **OWNERSHIP AND GOODWILL OF MARKS.** Your right to use the Marks is derived solely from this Agreement and limited to your operation of the Salon pursuant to and in compliance with this Agreement and Methods of Operation, which we prescribe from time to time during its term. Your unauthorized use of the Marks will be a breach of this Agreement and an infringement of our rights in and to the Marks. You acknowledge and agree that your usage of the Marks and any goodwill established by such use will be exclusively for our benefit and that this Agreement does not confer any goodwill or other interests in the Marks upon you (other than the right to operate the Salon in compliance with this Agreement). All provisions of this Agreement applicable to the Marks apply to any additional proprietary trademarks and service marks and commercial symbols we authorize you to use. You will not represent in any manner that you have any ownership in the Marks or the right to use the Marks except as provided in this Agreement and the Operations Manual.
- 5.2 **LIMITATIONS ON YOUR USE OF MARKS.** You agree to use the Marks as the sole identification of the Salon, except that you agree to identify yourself as the independent owner thereof in the manner we prescribe. You may not use any Marks as part of any corporate or legal business name or Internet domain name or Internet e-mail address or with any prefix, suffix or other modifying words, terms, designs or symbols (other than logos licensed to you hereunder), or in any modified form, nor may you use any Marks in connection with the performance or sale of any unauthorized services or products or in any other manner we have not expressly authorized in writing. No Marks may be used in any advertising concerning the transfer, sale or other disposition of the Business or an ownership interest in you. You agree to display the Marks prominently in the manner we prescribe at the Salon, on supplies or materials we designate and in connection with forms and advertising and marketing materials. You agree to give such notices of trademark and service marks registration (i.e., “®”, “™”) as we specify and to obtain any fictitious or assumed name registrations required under applicable law. You agree to withdraw any fictitious or assumed name registration immediately upon termination or expiration of this Agreement.
- 5.3 **NOTIFICATION OF INFRINGEMENTS AND CLAIMS.** You agree to notify us immediately of any apparent infringement or challenge to your use of any Marks, or of any claim by any person of any rights in any Marks, and agree not to communicate with any person other than us, our attorneys and your attorneys in connection with any such infringement, challenge or claim. We have sole discretion to take such action as we deem appropriate and the right to control exclusively any litigation, United States Patent and Trademark Office (“USPTO”) proceeding or any other administrative proceeding arising out of any such infringement, challenge or claim or otherwise relating to any Marks. You agree to sign any and all instruments and documents, render such assistance and do such acts and things as, in the opinion of us or our attorneys, may be necessary or advisable to protect and maintain our interests in any litigation or USPTO or other proceeding, or otherwise to protect and maintain our interests in the Marks.
- 5.4 **DISCONTINUANCE OF USE OF MARKS.** We have the right, at any time and from time to time, upon notice to you, to make additions to, deletions from and changes in any of the Marks, or all of them. If we determine to modify or discontinue the use of any Marks and/or use one or more additional or substitute trademarks or service marks, you agree to comply with our directions within a reasonable time after receiving notice thereof. We will reimburse you for your reasonable direct expenses of changing the Salon’s signs at the Salon. However, we will not be

obligated to reimburse you for any loss of revenue attributable to any modified or discontinued Marks or for any expenditures you make to promote a modified or substitute trademark or service mark.

- 5.5 **INDEMNIFICATION OF FRANCHISEE.** We agree to indemnify you against, and to reimburse you for, all direct damages for which you are held liable in any proceeding arising out of your authorized use of any Mark pursuant to and in compliance with this Agreement and, except as provided herein, for all costs you reasonably incur in defending any such claim brought against you, provided you have timely notified us of such claim and provided further that you and your owners and affiliates are in compliance with this Agreement and all other agreements entered into with us or any of our affiliates. We are entitled to prosecute, defend and/or settle any proceeding arising out of your use of any Mark pursuant to this Agreement, and, if we undertake to prosecute, defend and/or settle any such matter, we have no obligation to indemnify or reimburse you for any fees or disbursements of any legal counsel retained by you.

6. **CONFIDENTIAL INFORMATION**

- 6.1 **DETERMINATION OF CONFIDENTIAL INFORMATION.** We possess (and will continue to develop and acquire), and may disclose to you, certain confidential information (the “Confidential Information”) relating to the development and operation of the **SUN TAN CITY®** System, which may include (without limitation):

- 6.1.1. Salon selection criteria and plans and specification for the development of **SUN TAN CITY®** businesses;
- 6.1.2. Methods, formats, specifications, standards, systems, procedures, the Manuals, any other proprietary materials, the sales and marketing techniques used, and knowledge of and experience in developing and operating **SUN TAN CITY®** businesses;
- 6.1.3. Sales, marketing and advertising programs and techniques for **SUN TAN CITY®** businesses;
- 6.1.4. Knowledge of specifications for and suppliers of certain fixtures, furnishings, equipment, products, materials and supplies used in developing or operating **SUN TAN CITY®** businesses;
- 6.1.5. Knowledge of the operating results and financial performance of **SUN TAN CITY®** businesses other than your Business;
- 6.1.6. Methods of training and management relating to **SUN TAN CITY®** businesses;
- 6.1.7. Computer system and software programs used or useful in **SUN TAN CITY®** businesses; and
- 6.1.8. Any and all other information related to the Business or **SUN TAN CITY®** businesses generally that is labeled proprietary or confidential. This includes, without limitation, all client and membership lists and information for the Business and **SUN TAN CITY®** businesses generally.

6.2 **FOR BUSINESS USE ONLY.** You acknowledge and agree that you will not acquire any interest in Confidential Information, other than the right to utilize Confidential Information disclosed to you in operating your Business during the term of this Agreement, and that the use or duplication of any Confidential Information in any other business will constitute an unfair method of competition and a violation of this Agreement. You further acknowledge and agree that Confidential Information is proprietary, includes our trade secrets and is disclosed to you solely on the condition that you agree, and you do hereby agree, that you:

6.2.1. Will not use Confidential Information in any other business or capacity;

6.2.2. Will maintain the absolute confidentiality of Confidential Information during and after the term of this Agreement;

6.2.3. Will not make unauthorized copies of any portion of Confidential Information disclosed via electronic medium or in written or other tangible form; and

6.2.4. Will adopt and implement all reasonable procedures, including those that we prescribe from time to time to prevent unauthorized use or disclosure of Confidential Information, including, without limitation, restrictions on disclosure thereof to your personnel and others and executing agreements with your personnel that require them to protect the Confidential Information.

6.3 **IDEAS, CONCEPTS, TECHNIQUES OR MATERIALS.** All ideas, concepts, techniques or materials relating to the **SUN TAN CITY®** System, whether or not constituting protectable intellectual property, and whether created by or on behalf of you or your owners, will be promptly disclosed to us, deemed to be our sole and exclusive property and part of the System and deemed to be works made for hire for us. To the extent any item does not qualify as a “work made-for-hire” for us, you will assign ownership of that item, and all related rights to that item, to us and must take whatever action (including signing an assignment agreement or other documents) we request to show our ownership or to help us obtain intellectual property rights in the item. You and we will jointly own all right, title and interest in and to all client lists and client information regarding all past and present customers of the Salon (the “Client Information”). However, if the Franchise Agreement is terminated following a default by you, your rights in the Client Information will automatically terminate and you must deliver all Client Information in your possession to us and we will be the sole owner of all Client Information. For a Salon that was operated as a tanning salon and that has converted to operate under the **SUN TAN CITY®** System (a “Conversion Salon”), Client Information includes information regarding customers of your Business prior to and after the conversion to a **SUN TAN CITY®** Salon. We may use the Client Information in perpetuity for any purpose whatsoever without compensation to you.

7. **EXCLUSIVE RELATIONSHIP**

7.1 **EXCLUSIVE DEALINGS.** You acknowledge that we have granted the Franchise to you in consideration of and reliance upon your agreement to deal exclusively with us. You, therefore, agree that, during the term of this Agreement, neither you nor any of your owners (nor any of your or your owners’ spouses, children or other relatives by blood or marriage) will:

- 7.1.1. Have any direct or indirect interest as a disclosed or beneficial owner in a Competitive Business, wherever located;
 - 7.1.2. Perform services as a director, officer, employee, consultant, representative, manager, agent of or otherwise for, a Competitive Business, wherever located; or
 - 7.1.3. Recruit or hire any person who is or was our employee or the employee of any **SUN TAN CITY®** business without obtaining the prior written permission of that person's employer. You shall pay, within five (5) days after you hire one of our, or our affiliate's employees, the following amounts: \$2,500.00 for a Salon Director, Training Salon Director or Salon Director in Training; and \$5,000.00 for a District Manager or Trainer.
- 7.2 **COMPETITIVE BUSINESS.** The term "Competitive Business" as used in this Agreement means any business operating, or granting franchises or licenses to others to operate, any business which offers indoor tanning products or services (other than a **SUN TAN CITY®** business operated under a Franchise Agreement with us).

8. **METHODS OF OPERATION**

- 8.1 **COMPLIANCE WITH METHODS OF OPERATION.** You acknowledge and agree that your operation and maintenance of the Salon in accordance with Methods of Operation (defined in Article 4.5.) is essential to preserve the goodwill of the Marks and all the **SUN TAN CITY®** businesses. Therefore, at all times during the term of this Agreement, you agree to operate and maintain the Salon in accordance with Methods of Operation, as we periodically modify and supplement them during the term of this Agreement. Methods of Operation may regulate any one or more of the following with respect to the Salon:
- 8.1.1. Design, layout, décor, appearance and lighting; periodic maintenance, cleaning and sanitation; periodic remodeling (see Article 8.5); replacement of obsolete or worn out leasehold improvements, fixtures, furnishings, equipment and signs; periodic painting; and use of interior and exterior signs, emblems, lettering and logos and the illumination thereof;
 - 8.1.2. Types, models and brands of required fixtures, furnishings, equipment, signs, materials and supplies;
 - 8.1.3. Required or authorized services, products and product categories (the sale of merchandise other than **SUN TAN CITY®** merchandise, without our express written approval, is a material breach of the terms of the Agreement);
 - 8.1.4. Designated or approved suppliers (which may be limited to or include us) of fixtures, furnishings, equipment, signs, products, materials and supplies and services (the use of suppliers other than us, our subsidiaries or affiliates, or our other approved suppliers, without our express written approval, is a material breach of the terms of this Agreement);
 - 8.1.5. Terms and conditions of the sale and delivery of, including, without limitation, credit terms and letter of credit amounts, and terms and methods of payment for, and security deposits, for services, products, materials, supplies and services including direct labor, that you obtain from us, our affiliates or others;

- 8.1.6. Sales, marketing, advertising and promotional programs and materials and media used in such programs, including, without limitation, the right to enforce price policies and timing and duration of price reduction periods;
- 8.1.7. Use and display of the Marks, including, without limitation, our approval of all signage for your Salon;
- 8.1.8. Membership in the Trade Association as we may designate;
- 8.1.9. Membership or participation in one or more consumer rating services;
- 8.1.10. Staffing levels for the Salon; communication to us of the identities of the Salon's personnel; and training, dress and appearance of employees;
- 8.1.11. Days and hours of operation of the Business (We require that the Business follow the same days and hours of operation as those observed by our affiliate company Salons. A change in the days and hours of operation of the Business must be approved by us in writing.);
- 8.1.12. Participation in market research and testing and product and service development programs;
- 8.1.13. Acceptance of credit cards, other payment systems and check verification services (including without limitation mobile payment systems);
- 8.1.14. Bookkeeping, accounting, data processing and record keeping systems and forms; methods, formats, content and frequency of reports to us of sales, revenue, financial performance and condition; and furnishing tax returns and other operating and financial information to us, including, but not limited to, a compilation, review or audited financial statements from an outside accounting firm;
- 8.1.15. As further described in Article 8.12, types, amounts, terms and conditions of insurance coverage required to be carried for the Business and standards for underwriters of policies providing required insurance coverage; our protection and rights under such policies as an additional named insured; required or impermissible insurance contract provisions; assignment of policy rights to us; periodic verification of insurance coverage that must be furnished to us; our right to obtain insurance coverage for the Business at your expense if you fail to obtain required coverage; our right to defend claims; and similar matters relating to insured and uninsured claims;
- 8.1.16. Complying with applicable laws; obtaining required licenses and permits; adhering to good business practices; observing high standards of honesty, integrity, fair dealing and ethical business conduct in all dealings with clients, employees, suppliers and us; and notifying us if any action, suit or proceeding is commenced against you or the Business;
- 8.1.17. Regulation of such other aspects of the operation and maintenance of the Business that we determine from time to time to be useful to preserve or enhance the efficient operation, image or goodwill of the Marks and the **SUN TAN CITY®** System;

- 8.1.18. Client Services to provide for the uniform assistance to salons with membership, customer service and related issues. You are required to execute the Salon Client Services Agreement attached to the Franchise Agreement as Exhibit E.
- 8.1.19. Electronically debiting your clients' accounts for the membership fee and using us or our affiliate to provide EFT services on your behalf.
- 8.1.20. If required by us, you shall at your sole expense, acquire, license, use and maintain, as the case may be, any computer system, software or other information technology systems and services, including Internet service, meeting our standards and specifications. Your use of our required information technology meeting our standards and specifications may be required and may be necessary to permit you to fully utilize the System, obtain certain services from us, and communication with us, customers, vendors, suppliers and others.
- 8.2 **PRICING.** We may periodically set a maximum or minimum price that you may charge for products and services offered by the Business. If we impose such a maximum or minimum price for any product or service, you may charge any price for the product or service up to and including the maximum price we impose or down to and including the minimum price we impose, but may not charge any price in excess of the maximum price, or below the minimum price, set by us. In addition, we may establish price advertising policies for the products and services. A price advertising policy may impose certain restrictions on your promotion and advertising, including, without limitation, a prohibition on your promoting or advertising at prices that are below our suggested retail price. You agree to comply with any advertising policies regarding pricing that we may establish. You understand and acknowledge that any suggested retail prices and/or price advertising policies we establish would not affect your right to sell our products and services at prices below the suggested retail prices.
- 8.3 **PROVISIONS OF THIS AGREEMENT.** You agree that the Methods of Operation prescribed from time to time in the Manuals, or otherwise communicated by us to you in writing or other tangible form, constitute provisions of this Agreement as if fully set forth herein. All references to this Agreement include all Methods of Operation as periodically modified.
- 8.4 **MODIFICATION OF METHODS OF OPERATION.** We may periodically modify the Methods of Operations, which may accommodate regional or local variations as we determine, and any such modifications may obligate you to invest additional capital in the Business ("Capital Modifications") and/or incur higher operating costs; *provided, however*, that such modifications will not alter your fundamental status and rights under this Agreement. We will not obligate you to make any Capital Modifications when such investment cannot, in our reasonable judgment, be amortized during the remaining term of this Agreement, unless we agree to extend the term of this Agreement so that such additional investment, in our reasonable judgment, may be amortized, or unless such investment is necessary in order to comply with applicable laws.
- 8.5 **SALON REMODELING.** In addition to the periodic upkeep of your Salon required by the Methods of Operation, you will, at our request, refurbish, remodel and update your Salon at your expense to conform to the design, interior layout, trade dress, equipment, signage, fixtures, presentation of the Marks and color schemes of your Salon to those required by our then-current Methods of Operation (a "Salon Remodel"). You must submit preliminary plans (prepared by an approved architect) for the Salon Remodel to us for our review and approval before commencing

any work. Once we have approved your preliminary plans, you, at your expense, will have the architect prepare complete drawings and construction plans for the Salon Remodel (the “Full Remodel Plans”). You shall ensure that the Full Remodel Plans comply with all laws, rules, regulations and permit requirements applicable to the location being remodeled. Before applying for a building permit for the Salon Remodel, you shall submit the Full Remodel Plans to us for review and approval. Our approval of the preliminary plans and/or the Full Remodel Plans shall not be deemed to be a warranty or representation as to the quality, sufficiency or legal completeness of such plans. Once we have approved the Full Remodel Plans, you shall complete the Salon Remodel within 180 days. We will not require you to undertake a Salon Remodel within five years of the opening of the Salon or within five years of the last Salon Remodel.

- 8.6 **COMPLIANCE WITH DATA SECURITY GUIDELINES AND PAYMENT RULES; CYBER-EVENT/IDENTITY THEFT.** You shall use commercially reasonable efforts to protect your clients against a cyber-event, identity theft or theft of personal information. You shall at all times be in compliance with (a) the Payment Card Industry Data Security Standards (“PCI DSS”), (b) the NACHA ACH Security Framework, (c) Payment Rules (as defined below), (d) state and federal laws and regulations relating to data privacy, data security and security breaches and (e) our security policies and guidelines, all as may be amended from time to time (collectively, “Data Security Safeguards”). For purposes of this Article 8.6: “Payment Rules” means the operating rules and regulations of Payment Processors and any applicable Payment Network, as in effect from time to time; “Payment Processors” means all credit card, debit card and/or ACH processors whose services We may require you to utilize, as well as payment gateway service providers; and “Payment Network” means Visa, MasterCard, and any credit or debit card network issuing credit or debit cards or their duly authorized entities, agents, or affiliates, together with NACHA. You are expected to obtain advice from appropriate legal and security consultants to ensure that you operate your **SUN TAN CITY®** business at all times in full compliance with the Data Security Safeguards. In the event of any cyber-event, identity theft, or theft of personal information of a client due to any security breach by you, your agents, or your employees, regardless of whether you were compliant with the Data Security Safeguards, you shall pay us up to a maximum of \$200 per record (or such higher amount as we specify from time to time), to offset our out-of-pocket costs and expenses relating to any such cyber- event or security breach (including our costs incurred in responding to and notifying clients).
- 8.7 **GENERAL CONDUCT.** You will not, and will not allow your employees to, engage in conduct that may result in or tends to (a) degrade, offend, shock or insult the community, (b) ridicule public morals or decency, or (c) prejudice us, our affiliates, the Marks or the System generally. You will (and will ensure that your employees) conduct yourself with due regard to public conventions and morals.
- 8.8 **UNIFORM IMAGE.** You agree that your Business will offer for sale such services, products, and merchandise related to the **SUN TAN CITY®** concept that we determine from time to time to be appropriate for your Business. You further agree that your Business will not, without our written approval, offer any services or products (including promotional items) not then authorized by us. Your Business may not be used for any purpose, other than the operation of a **SUN TAN CITY®** business in compliance with this Agreement. You agree that your Business will offer courteous and efficient service and a pleasant ambiance, consistent with your acknowledgements in Article 1.2. hereof.

- 8.9 **PURCHASE OF OTHER PRODUCTS.** You acknowledge and agree that the reputation and goodwill of SUN TAN CITY® businesses are based on, and can be maintained only by, the sale of distinctive high quality services and ancillary merchandise. Therefore, you agree that your Business will use and/or offer for sale only such services, merchandise, uniforms and supplies that conform to our specifications and quality standards and/or are purchased from suppliers approved by us (which may include us and/or any of our Affiliates). You acknowledge that we or our affiliate are and may be the sole supplier for such other products. We may modify the list of approved products and suppliers from time to time. If you propose to use any product and/or supplier which is not then approved by us, you must first notify us and submit sufficient information, specifications and samples concerning such product and/or supplier so that we can decide whether such product complies with our specifications and standards and/or such supplier meets our Approved Supplier criteria. We have the right to charge reasonable fees to cover our costs. We will notify you of our decision within a reasonable period of time. We may prescribe procedures for the submission of requests for approval and impose obligations on suppliers, which we may require to be incorporated in a written agreement. We may impose limits on the number of suppliers and/or brands for any of the foregoing items including designating us or an affiliate as a sole supplier. You must maintain at all times an inventory of approved merchandise related to the SUN TAN CITY® concept sufficient in quantity, quality and variety to realize the full potential of your Business. We may conduct market research to determine consumer trends and salability of new services and products. You agree to cooperate by participating in our market research programs, including by testing the marketing of new services and merchandise in your Business and providing us timely reports and other relevant information regarding such market research. You must purchase a reasonable quantity of such test products and make a reasonable effort to sell them.
- 8.10 **COMPLIANCE WITH LAWS.** You must maintain in force in your name all required license permits and certificates relating to the operation of your Business. You must operate your Business in full compliance with all applicable laws, ordinances and regulations. You must notify us in writing immediately upon the commencement of any legal or administrative action, or the issuance of an order of any court, agency or other governmental instrumentality, which may adversely affect the development, occupancy or operation of your Business or your financial condition; or the delivery of any notice of violation or alleged violation of any law, ordinance or regulation, including those relating to health or sanitation at your Business. All of your advertising and promotion must be completely factual and must conform to the highest standards of ethical advertising. In all dealings with us, as well as your clients, suppliers, lessors and the public, you must adhere to the highest standards of honesty, integrity, fair dealing and ethical conduct. You agree to refrain from any business or advertising practice which may be injurious to our business, to the business of other SUN TAN CITY® businesses or to the goodwill associated with the Marks.
- 8.11 **PERSONNEL.** You are solely responsible for all employment decisions with respect to your personnel, including hiring, firing, compensation, training, supervision and discipline, and regardless of whether you receive input or guidance from us on any of these subjects.
- 8.12 **INSURANCE.** You must procure and maintain in force from an insurance company with an “A-” or better rating by A.M. Best and a Financial Rating of “VII” or better the following types of primary insurance coverage, with minimum coverage amounts specified by us from time to time: comprehensive commercial general liability insurance with no exclusions for tanning activities or cancer (including completed/operations/product liability, and coverage for any

consolidated claims against us and our Affiliates); Special Form property insurance, including fire and extended coverage, vandalism and malicious mischief insurance for 100% of the replacement value of your Business and its contents; and such other insurance policies, such as business interruption insurance, professional liability insurance, abuse and molestation insurance, tanning insurance, employment practices liability insurance, automobile insurance, unemployment insurance, cyber liability insurance covering both data breaches and cybercrime, excess umbrella insurance and workers' compensation insurance (with a broad form all-states endorsement) as we may determine periodically and as required by law. Your insurance must also cover identity theft and theft of personal information, including the costs of notifying members whose information has been compromised. All insurance policies must be issued on an "admitted" basis; contain such types and minimum amounts of coverage, exclusions and maximum deductibles as we prescribe from time to time in our current Franchise Disclosure Document or otherwise in writing from time to time; name us and our Affiliates, including STC Management Group, LLC, STC Franchising, LLC and Sun Tan City, LLC as additional insureds; provide for thirty (30) days prior written notice to us of any material modification, cancellation or expiration of such policy; and include such other provisions as we may require from time to time. You must furnish us with a Certificate of Insurance not less than annually or within five (5) days of renewal. If you fail or refuse to maintain any required insurance coverage, or to furnish satisfactory evidence thereof, we, at our option and in addition to our other rights and remedies hereunder, may obtain such insurance coverage on your behalf. If we do so, you must fully cooperate with us in our effort to obtain such insurance policies and pay us any costs and premiums we incur. Your obligation to maintain insurance coverage is not diminished in any manner by reason of any separate insurance we may choose to maintain, nor does it relieve you of your indemnification obligations under this Agreement.

8.13 **QUALITY CONTROL.** We have the right to establish "quality control" programs, such as a "secret shopper" program, a customer satisfaction measurement program, and/or a "customer intercept" program, to ensure the highest quality of service and products in all **SUN TAN CITY®** businesses. You shall participate in any such quality control programs, and bear your pro-rata share, as determined by us, of the costs of any such program.

8.14 **RECIPROCAL MEMBERSHIP; CLIENT LOYALTY PROGRAM.** You must participate fully in any reciprocal access program and/or customer loyalty program(s) we may establish in our Manuals or otherwise through communications from us, and as modified from time to time. You agree and acknowledge that any reciprocal usage by clients of other franchisees and us or when a person redeems any membership benefits or other customer loyalty program benefits at your Business, you are not entitled to reimbursement for membership fees or the cost of goods or services provided to the member as a reciprocal access member or under any customer loyalty program.

9. **MARKETING**

9.1 **BY YOU.** You agree to spend annually for advertising and promotion of the Business not less than three ~~and one-half~~ percent (~~3.53.0~~%) of Gross Revenue ("Minimum Advertising Expenditure"). Your Local Advertising Cooperative Contribution (as defined in Article 9.5.2), if any, may be counted towards your Minimum Advertising Expenditure.

9.2 **PROOF OF EXPENDITURES.** We may review your books and records from time to time to determine your expenditures for advertising and promotion. Proof of expenditures is nevertheless

your burden during the term of this Agreement. If we determine that you have not spent the requisite amounts, we may require you to pay such unexpended amounts into an advertising fund that we will control for the marketing and promotion of your **SUN TAN CITY®** Salon.

- 9.3 **TRUTHFUL ADVERTISING, MARKETING AND PROMOTION.** You agree that any advertising, promotion and marketing you conduct will be completely clear and factual and not misleading, and conform to the highest standards of ethical marketing and the promotion policies which we may prescribe from time to time. Samples of all advertising, promotional and marketing materials which we have not prepared or previously approved must be submitted to us for approval before you use them. If you do not receive written disapproval within fifteen (15) days after our receipt of such materials, we will be deemed to have given the required approval. You may not use any advertising or promotional materials that we have disapproved. We own the copyrights to anything so submitted, whether approved by us or not.

9.4 **NATIONAL ADVERTISING AND MARKETING FUND.**

- 9.4.1. **Establishment of Marketing Fund.** Recognizing the value of advertising and marketing to the goodwill and public image of Salons and the System, we have established and administer a national advertising and marketing fund (the “Marketing Fund”) for the advertising, marketing, and public relations programs and materials we deem appropriate that will be used nationally, regionally, or locally in our franchise owners’ markets. We may incorporate the Marketing Fund or operate it through a separate entity whenever we deem appropriate, and such entity will have all of the rights and duties specified in this Article 9.4.
- 9.4.2. **Contributions to Marketing Fund.** You agree to contribute to the Marketing Fund a percentage of the Gross Revenue of the Business (“Marketing Fund Contribution”) as determined by us from time to time, not to exceed 2% of your Gross Revenue unless a majority of Company and franchise Salons vote to establish a higher contribution rate. Your Marketing Fund Contribution will be in addition to the Minimum Advertising Expenditure specified in Article 9.1. Your Marketing Fund Contribution will be payable in the same manner as the Royalty and remitted by us periodically to the Marketing Fund. Salons owned by us or our affiliates will contribute to the Marketing Fund on the same basis as our franchise owners.
- 9.4.3. **Operation of Marketing Fund.** We will direct all programs that the Marketing Fund finances, with sole control over the creative concepts, materials, and endorsements used and their geographic, market, and media placement and allocation. The Marketing Fund periodically will give you samples of advertising, marketing, and promotional formats and materials that we may develop, at no cost to you. We will also make available for purchase from us multiple copies of these materials at our direct cost of producing them, plus any related shipping, handling, and storage charges.
- 9.4.4. **Use of Marketing Funds.** The Marketing Fund may pay for preparing and producing video, audio, and written materials and electronic media; developing, implementing, and maintaining our app and website or related websites that promote Salons and/or related strategies; administering regional and multi-regional marketing and advertising programs, including, without limitation, purchasing trade journal, direct mail, and other media advertising; using advertising, promotion, and marketing agencies and other advisors to provide assistance; and supporting public relations, market research, and other

advertising, promotion, and marketing activities. We may use the Marketing Fund to pay the reasonable salaries and benefits of personnel who manage and administer the Marketing Fund, the Marketing Fund's other administrative costs, travel expenses of personnel while they are on Marketing Fund business, meeting costs, overhead relating to Marketing Fund business, and other expenses that we incur in activities reasonably related to administering or directing the Marketing Fund and its programs, including, without limitation, conducting market research; public relations; preparing advertising, promotion, and marketing materials; and collecting and accounting for Marketing Fund Contributions. We will use all interest earned on Marketing Fund Contributions to pay costs before using the Marketing Fund's other assets. We will account for the Marketing Fund separately from our other funds. We will prepare an annual, unaudited statement of Marketing Fund collections and expenses and give you the statement upon written request. We may have the Marketing Fund audited annually, at the Marketing Fund's expense, by an independent certified public accountant.

- 9.4.5. No Fiduciary Obligation. The Marketing Fund is not our asset. Although the Marketing Fund is not a trust, we will hold all Marketing Fund Contributions for the benefit of the contributors and use contributions only for the purposes described in this Article 9.4. We do not have any fiduciary obligation for administering the Marketing Fund or for any other reason. The Marketing Fund may spend in any fiscal year more or less than the total Marketing Fund Contributions in that year, borrow from us or others (paying reasonable interest) to cover deficits, or invest any surplus for future use.
- 9.4.6. No Direct or Proportionate Benefit. The purpose of the Marketing Fund is to maximize recognition of the Marks and patronage of Salons. Although we will try to use the Marketing Fund to develop and place advertising and marketing materials and programs that will benefit all Salons, we cannot ensure that Marketing Fund expenditures in or affecting any geographic area will be proportionate or equivalent to Marketing Fund Contributions by contributors operating in that geographic area, or that any contributor will benefit directly or in proportion to its Marketing Fund Contribution from the development or placement of such advertising and marketing materials.
- 9.4.7. Legal Proceedings. We have the right, but no obligation, to use collection agents and institute legal proceedings to collect Marketing Fund Contributions at the Marketing Fund's expense. We also may forgive, waive, settle, and compromise all claims by or against the Marketing Fund. Except as expressly provided in this Article 9.4, we assume no direct or indirect liability or obligation to you for collecting amounts due to, maintaining, directing, or administering the Marketing Fund.
- 9.4.8. Suspension or Termination of Marketing Fund. We may at any time defer or reduce contributions of a Salon franchise owner and, upon thirty (30) days' prior written notice to you, reduce or suspend Marketing Fund Contributions and operations for one or more periods of any length and terminate (and, if terminated, reinstate) the Marketing Fund. If we terminate the Marketing Fund, we will distribute all unspent monies to our franchise owners, and to us and our affiliates, in proportion to their, and our, respective Marketing Fund Contributions during the preceding twelve (12) month period.

9.5 LOCAL ADVERTISING COOPERATIVES.

- 9.5.1. Establishment of Local Advertising Cooperatives. We reserve the right to establish or direct the establishment of local advertising cooperatives (individually, a “Local Advertising Cooperative”) in geographical areas (as determined by us) in which two (2) or more Salons are operating. The Local Advertising Cooperative will be organized and governed by written documents in a form and manner, and begin operating on a date, that we determine in advance. Such written documents will be available for participating Local Advertising Cooperative franchise owners and Company Salon operators to review. We may change, dissolve and merge Local Advertising Cooperatives. Each Local Advertising Cooperative’s purpose is, with our approval, to administer advertising programs and develop advertising, marketing and promotional materials for the area that the Local Advertising Cooperative covers. If, as of the time you sign this Agreement, we have established a Local Advertising Cooperative for the geographic area in which the Business is located, or if we establish a Local Advertising Cooperative in that area during this Agreement’s term, you agree to sign the documents we require to become a member of the Local Advertising Cooperative and to participate in the Local Advertising Cooperative as those documents require.
- 9.5.2. Contribution to Local Advertising Cooperative. If we establish a Local Advertising Cooperative in your geographic area pursuant to Article 9.5.1, you agree to participate and contribute your share to such Local Advertising Cooperative (“Local Advertising Cooperative Contribution”). The amount of your Local Advertising Cooperative Contribution will be determined at the time the Local Advertising Cooperative is established, and such amount may be counted against the Minimum Advertising Expenditure specified in Article 9.1. Your Local Advertising Cooperative Contribution will be payable in the same manner as the Royalty and remitted by us periodically to the Local Advertising Cooperative. Your Local Advertising Cooperative Contribution may also be capped based on the provisions of the by-laws adopted by the Local Advertising Cooperative, subject to our approval. Salons owned by us or our affiliates will contribute to their respective Local Advertising Cooperative on the same basis as our franchise owners.
- 9.5.3. Operation of the Local Advertising Cooperative. Each Salon contributing to a Local Advertising Cooperative will have one (1) vote on matters involving the activities of the particular Local Advertising Cooperative. The Local Advertising Cooperative may not use any advertising, marketing or promotional plans or materials without our prior written consent. We agree to assist in the formulation of marketing plans and programs, which will be implemented under the direction of the Local Advertising Cooperative. You acknowledge and agree that, subject to our approval and subject to availability of funds, the Local Advertising Cooperative will have discretion over the creative concepts, materials and endorsements used by it.
- 9.5.4. Use of Local Advertising Cooperative Funds. You agree that the Local Advertising Cooperative assessments may be used to pay the costs of preparing and producing video, audio and written advertising and direct sales materials for Salons in your area; purchasing direct mail and other media advertising for Salons in your area; implementing direct sales programs; and employing marketing, advertising and public relations firms to assist with the development and administration of marketing programs for Salons in your area. The monies collected by us on behalf of a Local Advertising Cooperative will be accounted for separately by us from our other funds and will not be used to defray any of

our general operating expenses. You agree to submit to us and the Local Advertising Cooperative any reports that we or the Local Advertising Cooperative require.

- 9.5.5. No Direct or Proportionate Benefit. You understand and acknowledge that your Business might not benefit directly or in proportion to its contribution to the Local Advertising Cooperative from the development and placement of advertising and the development of marketing materials. Local Advertising Cooperatives for Salons will be developed separately and no cooperative will be intended to benefit the others. We will have the right, but not the obligation, to use collection agents and to institute legal proceedings to collect amounts owed to the Local Advertising Cooperative on behalf of and at the expense of the Local Advertising Cooperative and to forgive, waive, settle and compromise all claims by or against the Local Advertising Cooperative. Except as expressly provided in this Article 9.5, we assume no direct or indirect liability or obligation to you with respect to the maintenance, direction or administration of the Local Advertising Cooperative.

- 9.6 **INTERNET WEBSITE, SOCIAL MEDIA AND OTHER DIGITAL OR ELECTRONIC MARKETING.** You specifically acknowledge and agree that any internet website, website application, social media site or channel (such as, but not limited to, Facebook, Pinterest, LinkedIn, foursquare, Vine, TikTok, Google+, Instagram, YouTube, Snapchat, [Threads](#), and [TwitterX](#) accounts or sites) and other digital or electronic marketing channels or media, whether now existing or hereafter created (collectively “Electronic Channels”), are deemed "advertising" under this Agreement and will be subject to all provisions of the Agreement governing advertising. In connection with any Electronic Channel, you agree to the following:

- 9.6.1. If required by us, you shall not establish a separate Electronic Channel, but shall only have one or more Electronic Channel page(s), as designated by us, within our Electronic Channel;
- 9.6.2. If we approve, in writing, a separate Electronic Channel for you, then each of the following provisions shall apply:
- 9.6.2.1 You shall not establish or use the Electronic Channel without our prior written approval.
- 9.6.2.2 Before establishing the Electronic Channel, you shall submit to us, for our prior written approval, a sample of the proposed Electronic Channel domain name, format, visible content (including proposed screen shots), and non-visible content (including meta tags) in the form and manner we may reasonably require; and you shall not use or modify such Electronic Channel without our prior written approval as to such proposed use or modification.
- 9.6.2.3 In addition to any other applicable requirements, you shall comply with our standards and specifications for websites as prescribed by us from time to time in the Manuals or otherwise in writing.
- 9.6.2.4 If required by us, you shall establish such hyperlinks or other link or connection to our Electronic Channel(s) and others as we may request in writing.
- 9.6.2.5 Upon expiration or termination of the Franchise, you shall cease use of any Electronic Channel associated with the Salon and assign to us or, at our

election, delete any domain name, or other Electronic Channel page, name or site containing any of the Marks or any words or combinations of words, letters or symbols that are confusingly or deceptively similar to any of the Marks.

- 9.7 **SHORT MESSAGE SERVICES/TEXT MESSAGING.** We do not recommend or endorse any third-party provider of shared short code text messaging services. You expressly understand and agree that we do not evaluate the security or scrubbing capabilities of any such third-party providers, or their compliance with laws governing the use of text messaging. Consequently, if you choose to use a third-party provider of shared short code messaging services **you do so entirely at your own risk.** You are prohibited from in any way creating the impression that we have approved, endorsed or recommended the third party's services. This includes rendering any service to or acting in concert with anyone that uses a third-party provider of shared short code services. You shall indemnify and hold us harmless from and against any and all losses, damages, liabilities, deficiencies, claims, actions, judgments, settlements, interest, awards, penalties, fines, costs, or expenses of whatever kind, including attorneys' fees, that are incurred by, or awarded against us, arising out of or related to, or alleged to have arisen out of or related to, in whole or part from (i) your use of short code text messaging services or (ii) your non-compliance with laws governing the use of text messaging. You hereby release us, our affiliates and our respective members, officers, employees, agents, successors and assignees from all liabilities, obligations, claims, debts, demands, costs, expenses or causes of action, whether known or unknown, which you have or may have, by yourself or on behalf, of or in conjunction with, any other persons or entities, related to the use of third party text messaging services.

10. **RECORDS, REPORTS AND FINANCIAL STATEMENTS**

- 10.1 **BOOKKEEPING.** You agree to establish and maintain at your own expense a bookkeeping, accounting and record keeping system conforming to the requirements and formats we prescribe from time to time. We may require you to use approved computer hardware and software in order to maintain certain sales data and other information. You agree to furnish to us, upon our request, on such forms that we prescribe from time to time, without limitation, as follows:

10.1.1. Within fifteen (15) days after their filing, copies of all signed sales and federal excise tax returns and signed withholding tax returns for the Business;

10.1.2. Within fifteen (15) days after the end of each calendar month, a profit and loss statement for the Business for the immediately preceding calendar month and a year-to-date balance sheet as of the end of such month in our approved format. We will use this information to initiate either a draft from your bank account or withhold the amount from the EFT drafts that we collect on your behalf for the Royalty. We have the right to access your system at any time and we have the right to retrieve material or to upload material to your computer systems without prior notice;

10.1.3. Within sixty (60) days after the end of your fiscal year, reviewed annual profit and loss and source and use of funds statements and a reviewed balance sheet for the Business as of the end of such fiscal year, which will be signed by you or your principal operating officer, operating partner or Supervisor and in our approved format; and

10.1.4. Within ten (10) days after our request, exact copies of federal and state income and other tax returns and such other forms, records, books and other information we may periodically require.

10.2 **VERIFICATION; DISCLOSURE.** You agree to verify and sign each report and financial statement in the manner we prescribe. We have the right to disclose data derived from such reports without identifying you, the Salon or the Business. We also have the right to require you to have reviewed or audited financial statements prepared on an annual basis. Moreover, we have the right, as often as we deem appropriate, including on a daily basis, to access the point-of-sale system and other computer systems that you are required to maintain in connection with the operation of the Business and to retrieve all information relating to the Business's operations.

11. **INSPECTION AND AUDITS**

11.1 **OUR RIGHT TO INSPECT THE BUSINESS.** To determine whether you and the Business are complying with this Agreement and the Methods of Operation, we and our designated agents have the right at any time during your regular business hours, and without prior notice to you, to:

11.1.1. Inspect the Business;

11.1.2. Observe, photograph and videotape the operations of the Business for such consecutive or intermittent periods as we deem necessary;

11.1.3. Remove samples of any products, materials or supplies for testing and analysis;

11.1.4. Interview personnel and clients of the Business;

11.1.5. Inspect and copy any books, records and documents relating to your operation of the Business; and

11.1.6. Retrieve such data and information from your computer system or computer systems which are used or licensed by you, such as the EFT processing platform or accounting platform, including obtaining such information from third parties or vendors.

11.2 **COOPERATION.** You agree to cooperate with us fully in connection with any such inspections, observations, photographing, videotaping, product removal and interviews. You agree to present to your clients such evaluation forms that we periodically prescribe and to participate and/or request your clients to participate in any surveys performed by us or on our behalf.

11.3 **OUR RIGHT TO AUDIT.** We have the right at any time during your business hours, and without prior notice to you, to inspect and audit, or cause to be inspected and audited, you (if you are a corporation, partnership or other business entity), the Business, bookkeeping and accounting records, sales and income tax records and returns and other records. You agree to cooperate fully with our representatives and independent accountants we hire to conduct any such inspection or audit. In the event such inspection or audit is made necessary by your failure to furnish reports, supporting records or other information as herein required, or to furnish such items on a timely basis, you agree to reimburse us for the reasonable cost of such inspection or audit, including, without limitation, the charges of attorneys and independent accountants and the travel expenses, room and board and compensation of our employees. Also, in the event an

inspection or audit reveals that any payments have been understated in any report to us, then you shall immediately pay to us the amount understated upon demand, in addition to interest from the date such amount was due until paid, at the highest contract rate of interest permitted by law. If an inspection or audit discloses an understatement in any report of two percent (2%) or more, you shall, in addition to repayment of monies owed with interest, reimburse us for any and all costs and expenses connected with the inspection or audit, including, without limitation, the charges of attorneys and independent accountants and the travel expenses, room and board and compensation of our employees. The foregoing remedies are in addition to our other remedies and rights under this Agreement and applicable law.

12. **TRANSFER**

12.1 **BY US.** This Agreement is fully transferable by us and will inure to the benefit of any transferee or other legal successor to our interests herein.

12.2 **BY YOU.** You understand and acknowledge that the rights and duties created by this Agreement are personal to you (or, if you are a corporation, partnership, or other business entity, to your owners) and that we have granted the Franchise to you in reliance upon our perceptions of your (or your owners') individual or collective character, skill, aptitude, business ability, acumen and financial capacity. Accordingly, neither this Agreement (or any interest therein) nor any ownership or other interest in you or the Business, including any arrangement whereby you sell or pledge accounts receivable, EFT, or any other assets of the Business, may be transferred without our prior written approval. Our approval is conditioned on the prospective transferee agreeing to sign this or the then-current form of franchise agreement with us at our discretion. Any transfer without such approval constitutes a breach of this Agreement and is void and of no effect. As used in this Agreement, the term "transfer" includes your (or your owners') voluntary, involuntary, direct or indirect assignment ("Assignment"), sale, gift or other disposition of any interest in:

12.2.1. This Agreement;

12.2.2. You; or

12.2.3. The Business.

12.3 **ASSIGNMENT, ETC.** An Assignment, sale, gift or other disposition includes the following events:

12.3.1. Transfer of ownership of capital stock, partnership interest, membership interest, or other equity interest in you;

12.3.2. Merger or consolidation or issuance of additional securities representing an ownership interest in you;

12.3.3. Any issuance or sale of your stock or any security convertible to your stock to any person or entity other than an existing owner;

- 12.3.4. Transfer of an interest in you, this Agreement or the Business in a divorce, insolvency or corporate, partnership or other business entity dissolution proceeding, or otherwise by operation of law;
- 12.3.5. Transfer of an interest in you, this Agreement or the Business, in the event of your death or the death of one of your owners, by will, declaration of or transfer in trust or under the laws of intestate succession; or
- 12.3.6. Pledge of this Agreement (to someone other than us) or of an ownership interest in you as security, foreclosure upon the Business or your transfer, surrender or loss of possession, control or management of the Business.

12.4 **CONDITIONS FOR APPROVAL OF TRANSFER.** If you (and your owners) are in full compliance with this Agreement, then subject to the other provisions of this Article 12, we will not unreasonably withhold approval of a transfer that meets all the applicable requirements of this Article. A transfer of ownership, possession or control of the Business may be made only in conjunction with a transfer of this Agreement. If the transfer is of this Agreement or a controlling interest in you, or is one of a series of transfers which in the aggregate constitute the transfer of this Agreement or a controlling interest in you, all of the following conditions must be met prior to or concurrently with the effective date of the transfer:

- 12.4.1. The transferee, and its direct or indirect owners, must be individuals of good moral character, skill, aptitude, attitude, experience, references, credentials, acumen and financial capacity and otherwise meet our then applicable standards to operate the Business;
- 12.4.2. You have paid all Royalties, advertising fees, amounts owed for purchases from us and all other amounts owed to us or to third party creditors and have submitted all required reports and statements;
- 12.4.3. The transferee (or its managing shareholder, managing member, partner or Supervisor) has agreed to complete training to our satisfaction and does complete training to our satisfaction prior to the transfer of ownership;
- 12.4.4. The transferee has agreed to be bound by all of the terms and conditions of this Agreement for the remainder of its Term or, at our option, must execute our then-current standard form of Franchise Agreement and related documents used in the state in which your Business is located (which may provide for different royalties, advertising, contributions and expenditures, duration and other rights and obligations than those provided in this Agreement);
- 12.4.5. You pay us a transfer fee in the amount of Five Thousand Dollars (\$5,000.00) to defray expenses we incur in connection with the transfer, including the costs of training the transferee (or its managing shareholder, managing member, partner or Supervisor) and its other personnel, reasonable legal fees and administrative costs incurred, and our reasonable out-of-pocket expenses, including, without limitation, travel, meals, lodging and other investigative expenses involved in meeting with or qualifying the transferee. If the proposed transferee is among your owners, Article 12.4.5 will not apply, although you are required to reimburse us for any reasonable legal and administrative costs we incur in connection with the transfer;

- 12.4.6. You (and your transferring owners) have executed a general release, in form satisfactory to us (see Exhibit J to the Franchise Disclosure Document), of any and all claims against us and our shareholders, offices, directors, employees and agents;
- 12.4.7. We have approved the material terms and conditions of such transfer;
- 12.4.8. If you or your owners finance any part of the sale price of the transferred interest, you and/or your owners have agreed that all of the transferee's obligations pursuant to any promissory notes, agreements or security interests that you or your owners have reserved in the Business are subordinate to the transferee's obligations to pay Royalties and other amounts due to us and otherwise to comply with this Agreement;
- 12.4.9. You and your transferring owners have executed an agreement in favor of us agreeing to be bound, commencing on the effective date of the transfer, by the restrictions contained in Articles 15.2., 15.3., and 15.4. hereof; and
- 12.4.10. You and your transferring owners have agreed that you and they will not directly or indirectly at any time or in any manner (except with respect to other **SUN TAN CITY®** Salons you own and operate) identify yourself or themselves or any business as a current or former **SUN TAN CITY®** business, or as one of our licensees or franchisees, use any Marks, any colorable imitation thereof or other indicia of a **SUN TAN CITY®** business in any manner or for any purpose or utilize for any purpose any trade name, trademark or service mark or other commercial symbol that suggests or indicates a connection or association with us.
- 12.5 **TRANSFER TO A WHOLLY-OWNED ENTITY.** Notwithstanding Article 12.4., if you are in full compliance with this Agreement, you may transfer this Agreement to an entity which conducts no business other than the Business and, if applicable, other **SUN TAN CITY®** Salons, in which you maintain managing control and of which you own and control one hundred percent (100%) of the equity and voting power of all issued and outstanding securities or interests, and further provided that all assets of the Business are owned, and the entire business of the Business is conducted, by a single entity. Transfers of shares in such corporation will be subject to the provisions of Article 12.4. Notwithstanding anything to the contrary herein, you agree to remain liable under this Agreement as if the transfer to such entity had not occurred.
- 12.6 **TRANSFER UPON YOUR DEATH OR DISABILITY.** Upon your death or permanent disability or, if you are a corporation, partnership or other business entity, the death or permanent disability of the owner of a controlling interest in you, your or such owner's executor, administrator, conservator, guardian or other personal representative must transfer your interest in this Agreement or such owner's interest in you to a third party. Such disposition of this Agreement or the interest in you (including, without limitation, transfer by bequest or inheritance) must be completed within a reasonable time, not to exceed six (6) months from the date of death or permanent disability, and will be subject to all of the terms and conditions applicable to transfers contained in this Article. A failure to transfer your interest in this Agreement or the ownership interest in you within this period of time constitutes a breach of this Agreement. For purposes hereof, the term "permanent disability" means a mental or physical disability, impairment or condition that is reasonably expected to prevent or actually does prevent you or an owner of a controlling interest in you from managing and operating the

Business for a period of three (3) months from the onset of such disability, impairment or condition.

- 12.7 **OPERATION UPON YOUR DEATH OR DISABILITY.** If, upon your death or permanent disability or the death or permanent disability of the owner of a controlling interest in you, the Salon is not being managed by a trained Salon Director, your or such owner's executor, administrator, conservator, guardian or other personal representative must within a reasonable time, not to exceed fifteen (15) days from the date of death or permanent disability, appoint a Salon Director to operate the Salon. Such Salon Director will be required to successfully complete training at your expense within sixty (60) days of being appointed to operate the Business.
- 12.8 **EFFECT OF CONSENT TO TRANSFER.** Our consent to a transfer of this Agreement and the Business or any interest in you does not constitute a representation as to the fairness of the terms of any contract between you and the transferee, a guarantee of the prospects of success of the Business or transferee or a waiver of any claims we may have against you (or your owners) or of the right to demand the transferee's exact compliance with any of the terms or conditions of this Agreement.
- 12.9 **BONA FIDE OFFERS.** If you (or any of your owners) at any time determine to sell, assign or transfer for consideration an interest in this Agreement and the Business or an ownership interest in you, then you (or such owner) agree to obtain a *bona fide*, executed written offer and earnest money deposit (in the amount of five percent (5%) or more of the offering price) and a completed franchise application from a fully disclosed offeror (including lists of the owners of record and beneficially of any corporate or limited liability company offeror and all general and limited partners of any partnership offeror and, in the case of a publicly held corporation or limited partnership, copies of the most current annual and quarterly reports and Form 10-K) and immediately submit to us a true and complete copy of such offer, which includes details of the payment terms of the proposed sale. To be a valid, *bona fide* offer, the proposed purchase price must be denominated in a U.S. dollar amount. The offer must apply only to an interest in you or in this Agreement and the Business and may not include an offer to purchase any of your (or your owners') other property or rights. However, if the offeror proposes to buy any other property or rights from you (or your owners) under a separate, contemporaneous offer, such separate, contemporaneous offer must be disclosed to us, and the price and terms of purchase offered to you (or your owners) for the interest in you or in this Agreement and the Business must reflect the *bona fide* price offered therefor and not reflect any value for any other property or rights. However, if the offeror proposes to buy any other property or rights from you (or your owners) under a separate, contemporaneous offer, such separate, contemporaneous offer must be disclosed to us, and the price and terms of purchase offered to you (or your owners) for the interest in you or in this Agreement and the Business must reflect the *bona fide* price offered therefor and not reflect any value for any other property or rights. Any Transfer in violation of our right of first refusal is null and void.
- 12.10 **OUR RIGHT OF FIRST REFUSAL.** We have the right, exercisable by written notice delivered to you or your selling owners within thirty (30) days from the date of the delivery to us of both an exact copy of such *bona fide* offer and all other information we request, to purchase such interest for the price and on the terms and conditions contained in such *bona fide* offer, provided that:

- 12.10.1. We may substitute cash for any form of payment or non-cash consideration proposed in such offer;
- 12.10.2. Our credit will be deemed equal to the credit of any proposed purchaser;
- 12.10.3. We will have not less than sixty (60) days after giving notice of our election to purchase to prepare for closing; and
- 12.10.4. We are entitled to receive, and you and your owners agree to make, all customary representations and warranties given by the seller of the assets of a business or the capital stock of an incorporated business, as applicable, including, without limitation, representations and warranties as to:
 - 12.10.4.1 Ownership and condition of and title to stock or other forms of ownership interest and/or assets;
 - 12.10.4.2 Liens and encumbrances relating to the stock or other ownership interest and/or assets; and
 - 12.10.4.3 Validity of contracts and the liabilities, contingent or otherwise, of the corporation, partnership or other business entity whose stock, membership interests or assets are being purchased.
- 12.11 **EXERCISE**. If we exercise our right of first refusal, you and your selling owner(s) agree that, for a period of twenty-four (24) months commencing on the date of the closing, you and they will be bound by the noncompetition covenant contained in Article 15.5. You and your selling owner(s) further agree that you and they will, during this same time period, abide by the restrictions of Article 12.4.10 of this Agreement.
- 12.12 **NON-EXERCISE**. If we do not exercise our right of first refusal, you or your owners may complete the sale to such purchaser pursuant to and on the exact terms of such *bona fide* offer, subject to our approval of the transfer as provided in Articles 12.2, 12.3, and 12.4. If the sale to such purchaser is not completed within one hundred twenty (120) days after delivery of such *bona fide* offer to us, or if there is a material change in the terms of the sale (which you agree promptly to communicate to us), the sale will be treated as a new sale subject to our right of first refusal as provided in Article 12.10.

13. **EXPIRATION OF THIS AGREEMENT**

- 13.1 **ACQUISITION OF A SUCCESSOR FRANCHISE**. Upon expiration of the term of this Agreement, if you (and each of your owners) have substantially complied with this Agreement during its term, and provided that:
 - 13.1.1. You maintain possession of and agree to remodel and/or expand the Business, add or replace improvements, equipment and signs and otherwise modify the Business as we require to bring it into compliance with specifications and standards then applicable for a **SUN TAN CITY®** Salon; or
 - 13.1.2. If you are unable to maintain possession of the Salon, or if in our judgment the Business should be relocated, you secure substitute premises we approve, develop such premises in

compliance with specifications and standards then applicable for a **SUN TAN CITY®** Salon and continue to operate the Business at the same site, as the case may be, until operations are transferred to the substitute premises, then, subject to the terms and conditions set forth in this Article 13, you will have the right to acquire a successor franchise to operate the Business as a **SUN TAN CITY®** Salon on the terms and conditions of the Franchise Agreement we are then using in granting successor franchises for **SUN TAN CITY®** businesses;

13.1.3. You are not in default of any provision of this Agreement or any other agreement between you and us or our affiliates and you must have substantially complied with all the terms and conditions of this Agreement during its term including timely payments of all monies owed, provided that we previously communicated to you any defaults hereunder; and

13.1.4. In either case (Article 13.1.1 or 13.1.2), you shall pay to us a successor franchise fee of Five Thousand Dollars (\$5,000.00).

13.2 **GRANT OF SUCCESSOR FRANCHISE.** You agree to give us written notice of your election to acquire a successor franchise during the last year of the term of this Agreement but not less than ten (10) months prior to the date of expiration of this Agreement. We agree to give you written notice (“Our Notice”), not more than ninety (90) days after we receive your notice, of our decision, in accordance with Article 13.1:

13.2.1. To grant you a ten (10) year successor franchise;

13.2.2. To grant you a successor franchise on the condition that deficiencies of the Business, or in your operation of the Salon, are corrected; or

13.2.3. Not to grant you a successor franchise based on our determination that you and your owners have not substantially complied with this Agreement during its term.

13.3 **OUR NOTICE.** If applicable, Our Notice will:

13.3.1. Describe the remodeling and/or expansion of the Salon and other improvements or modifications required to bring the Salon into compliance with then applicable specifications and standards for a **SUN TAN CITY®** Salon; and

13.3.2. State the actions you must take to correct operating deficiencies and the time period in which such deficiencies must be corrected.

13.4 **NO GRANT.** If we elect not to grant a successor franchise, Our Notice will describe the reasons for our decision. Your right to acquire a successor franchise is subject to your continued compliance with all of the terms and conditions of this Agreement through the date of its expiration, in addition to your compliance with the obligations described in Our Notice.

13.5 **90-DAY CURE.** If Our Notice states that you must cure certain deficiencies of the Business or its operation as a condition to the grant of a successor franchise, we will give you written notice of a decision not to grant a successor franchise, based upon your failure to cure such deficiencies, not less than ninety (90) days prior to the expiration of this Agreement; provided however, that we will not be required to give you such notice if we decide not to grant you a successor franchise

due to your breach of this Agreement during the one hundred eighty (180) day period prior to its expiration. If we fail to give you notice of (i) deficiencies in the Business, or in your operation of the Business, within ninety (90) days after we receive your timely election to acquire a successor franchise; or (ii) our decision not to grant a successor franchise at least ninety (90) days prior to the expiration of this Agreement, if such notice is required, then in either instance, we may extend the term of this Agreement for such period of time as is necessary to provide you with either reasonable time to correct deficiencies or the ninety (90) day notice of our refusal to grant a successor franchise required hereunder.

- 13.6 **AGREEMENTS/RELEASES.** If you satisfy all of the other conditions to the grant of a successor franchise, you and your owners agree to execute the then current form of Franchise Agreement and any ancillary agreements we are then customarily using in connection with the grant of a franchise. You and your owners acknowledge that the then current form of Franchise Agreement and ancillary agreements may include materially different terms than this Agreement and the current ancillary agreements used by us. You and your owners further agree to execute our then-current general release, in form satisfactory to us (our current form of release is included as Exhibit J to the Franchise Disclosure Document), of any and all claims against us and our members, officers, employees, agents, successors and assigns. Failure by you or your owners to sign such agreements and releases and deliver them to us for acceptance and execution within sixty (60) days after their delivery to you will be deemed an election not to acquire a successor franchise.

14. **TERMINATION OF AGREEMENT**

- 14.1 **BY YOU.** If you and your owners are in compliance with this Agreement and we materially fail to comply with this Agreement and do not correct such failure within sixty (60) days after written notice of such material failure is delivered to us, you may terminate this Agreement effective thirty (30) days after delivery to us of written notice of termination. Your attempted termination of this Agreement for any other reason or without such notice will be deemed null and void.
- 14.2 **BY US.** We have the right to terminate this Agreement, effective upon delivery of written notice of termination to you, if:
- 14.2.1. You (or your managing shareholder, managing member partner, or Supervisor) fail to successfully complete initial training to our satisfaction within the required periods;
 - 14.2.2. You fail to begin operating the Salon within (i) ninety (90) days of your signing a lease for your Salon; or (ii) ten (10) days of completion of construction of the Salon, whichever is later;
 - 14.2.3. You abandon or actively fail to operate the Salon for three (3) or more consecutive days, unless the Salon has been closed for a purpose we have approved;
 - 14.2.4. You surrender or transfer control of the operation of the Business without our prior written consent;
 - 14.2.5. You (or any of your owners) have made any material misrepresentation or omission in connection with your purchase of the Franchise;

- 14.2.6. You (or any of your owners) are or have been convicted by a trial court of, or plead or have pled guilty or no contest to, a felony or any crime involving moral turpitude;
- 14.2.7. You (or any of your owners) engage in any dishonest or unethical conduct which may adversely affect the reputation of the Business or another **SUN TAN CITY®** Salon or the goodwill associated with the Marks;
- 14.2.8. You (or any of your owners) make an unauthorized assignment of this Agreement or of an ownership interest in you or the Business;
- 14.2.9. In the event of your death or permanent disability or the death or permanent disability of one or more of your owners, this Agreement or such owner's interest in you is not assigned as herein required;
- 14.2.10. You lose the right to possession and use for the Salon;
- 14.2.11. You (or any of your owners) make any unauthorized use or disclosure of any Confidential Information or use, duplicate or disclose any portion of the Manuals in violation of this Agreement;
- 14.2.12. You violate any health, safety, sanitation or other applicable law, ordinance or regulation and do not immediately begin to cure the noncompliance or violation, and correct such noncompliance or violation within twenty-four (24) hours after written notice thereof is delivered to you;
- 14.2.13. You fail to make payments of any amounts due to us and do not correct such failure within seven (7) days after written notice of such failure is delivered to you;
- 14.2.14. You fail to pay when due any federal or state income, service, sales, employment related or other taxes due on the operation of the Business, unless you are, in good faith, legally contesting your liability for such taxes;
- 14.2.15. You (or any of your owners) fail to comply with any other provision of this Agreement or the Methods of Operation and do not correct such failure within thirty (30) days after written notice of such failure to comply is delivered to you;
- 14.2.16. You (or any of your owners) fail on three (3) or more separate occasions within any period of twelve (12) consecutive months to submit when due reports or other data, information or supporting records, to pay when due any amounts due to us or otherwise to comply with this Agreement, whether or not such failure to comply were corrected after written notice of such failure was delivered to you;
- 14.2.17. You make an assignment for benefit of creditors or admit in writing your insolvency or inability to pay your debts generally as they become due; you consent to the appointment of a receiver, trustee or liquidator of all or the substantial part of your property; the Business or any of its assets is attached, seized, subjected to a writ or distress warrant or levied upon; unless such attachment, seizure, writ, warrant or levy is vacated within thirty (30) days; or any order appointing a receiver, trustee or liquidator

of you or the Business is not vacated within thirty (30) days following the entry of such order;

14.2.18. A Salon Director or Supervisor is not appointed within fifteen (15) days after your death or permanent disability or the death or permanent disability of an owner, or such Salon Director or Supervisor fails to complete our training within sixty (60) days after being appointed;

14.2.19. You fail to comply with the covenant not to compete set forth in Article 7; or

14.2.20. You fail to comply with any confidentiality provisions in this Agreement or any other agreements with us or our affiliates.

We have no obligation whatsoever to refund any portion of the franchise fee upon any termination of this Agreement.

14.3 **OUR RIGHT TO OPERATE THE BUSINESS.** If we issue you a notice of default and you fail to cure such default within any applicable time period, we have the right, without the obligation, and without waiving our right to terminate this Agreement as a result of such failure, to assume the operation of the Business for such length of time as we determine in our business judgment. You authorize us to operate the Business for so long as we deem necessary and practical, and without waiver of any other rights or remedies we may have under this Agreement. All monies from the operation of the Business during such period of operation by us shall be accounted for separately and the expenses of the Business, including travel, food, lodging, and salaries of our representatives who operate the Business, shall be charged to such account. You shall indemnify us and our representatives from any and all claims arising from the acts and omissions of us and our representatives pursuant to this Article 14.3.

14.4 **ALTERNATIVES TO TERMINATION.** In addition to our rights under Article 14.3, if we issue you a notice of default and you fail to cure such default within any applicable time period, we have the right in our business judgment, without the obligation, and without waiving our right to terminate this Agreement as a result of such failure, to temporarily or permanently limit, curtail, or remove certain services or benefits provided or required to be provided to you hereunder, including, but not limited to:

14.4.1. restricting your or any of your staff's attendance at any training, meetings, workshops, or conventions;

14.4.2. replacing the Royalty in Article 3.2 of this Agreement and/or any other Royalty section contained in any franchise agreement between you (or any of your Owners) and us or our affiliates with the Royalty offered in our then current franchise agreement;

14.4.3. refusing to sell or furnish to you any advertising or promotional materials;

14.4.4. refusing to provide you with ongoing advice about the operation of the Business;

14.4.5. refusing any of your requests to approve a new supplier or the use of any advertising or promotional materials; and

14.4.6. refusing to permit you to enter into a new franchise agreement for a **SUN TAN CITY®** Salon business at any other location.

You shall hold us harmless with respect to any action we take pursuant to this Article 14.4; and you agree that we shall not be liable for any loss, expense, or damage you incur because of any action we take pursuant to this Article 14.4. Nothing in this Article 14.4 constitutes a waiver of any of our rights or remedies under this Agreement or any other agreement between us and you, including the right to terminate this Agreement. You agree that our exercise of our rights pursuant to this Article 14.4 shall not be deemed a constructive termination of this Agreement or of any other agreement between us and you, and shall not be deemed a breach of any provision of this Agreement. We may, in our business judgment, reinstate any services or benefits removed, curtailed, or limited pursuant to this Article 14.4, and you agree to accept immediately any such reinstatement of services or benefits so removed, curtailed, or limited. If we limit any services or benefits under this Article 14.4, you shall continue to pay timely all fees and payments required under this Agreement and any other agreement between us and you, including any fees associated with services or benefits limited by us. You shall have no right to a refund of any fees paid in advance for such services or benefits.

15. **OUR AND YOUR RIGHTS AND OBLIGATIONS UPON TERMINATION OR EXPIRATION OF THIS AGREEMENT**

15.1 **PAYMENT OF AMOUNTS OWED TO US.** You agree to pay us within fifteen (15) days after the effective date of termination, for any reason, or expiration of this Agreement, or on such later date that the amounts due to us are determined, such Royalties, amounts owed for purchases from us, interest due on any of the foregoing and all other amounts owed to us which are then unpaid.

15.2 **MARKS.** Upon the termination, for any reason, or expiration of this Agreement:

15.2.1. You may not, directly or indirectly, at any time or in any manner (except with respect to other **SUN TAN CITY®** Salons you own and operate) identify yourself or any business as a current or former **SUN TAN CITY** business, or as one of our licensees or franchisees, use any Marks, any colorable imitation thereof or other indicia of a **SUN TAN CITY®** franchise in any manner or for any purpose or utilize for any purpose any trade name, trademark or service mark or other commercial symbol that indicates or suggests a connection or association with us;

15.2.2. You agree to take such action as may be required to cancel all fictitious or assumed names or equivalent registration to your use of any Marks;

15.2.3. If we do not exercise our option to purchase the Business pursuant to Article 15.6., then you agree to deliver to us within thirty (30) days after the Notification Date (as defined in Article 15.6) all signs, sign-faces, sign-cabinets, marketing materials, forms, packaging and other materials containing any Marks or otherwise identifying or relating to a **SUN TAN CITY®** Salon and allow us, without liability to you or third parties, to remove all such items from the Salon;

15.2.4. If we do not exercise our option to purchase the Business pursuant to Article 15.6., then you agree that, after the Notification Date, you will promptly and at your own expense make such alterations as we may specify to distinguish the Business clearly from its

former appearance and from other **SUN TAN CITY®** businesses so as to prevent confusion therewith by the public;

15.2.5. If we do not exercise our option to purchase the Business pursuant to Article 15.6, you agree that, after the Notification Date, you will notify the telephone company and all telephone directory publishers of the termination or expiration of your right to use any telephone, telecopy, e-mail address, or other numbers and any regular, classified or other telephone directory listings associated with any Marks, authorize the transfer of such numbers and directory listings to us or at our direction and/or instruct the telephone company to forward all calls made to your telephone numbers to numbers we specify; and

15.2.6. You agree to furnish us, within thirty (30) days after the Notification Date, with evidence satisfactory to us of your compliance with the foregoing obligations.

15.3 **DE-BRANDING**. You agree that, upon termination of this Agreement, for any reason, or expiration of this Agreement, you will immediately comply with our then-current de-branding checklist, which shall require you to, among other things:

15.3.1. Remove and destroy all interior and exterior signage, point of sale materials, business forms, and stationery received from us;

15.3.2. Delete from all computer hard drives all materials, information, communications, manuals, and marketing and promotion materials received from us;

15.3.3. Remove all trade dress and cover over all painting containing the **SUN TAN CITY** name, slogans, or color scheme;

15.3.4. Promptly instruct all third-party internet sites and telephone directories to remove all listings identifying the location as a **SUN TAN CITY®**;

15.3.5. Notify all existing clients in a letter approved by us describing the clients' rights and options;

15.3.6. Return all sales materials, operations manuals, and other items that contain any Confidential Information;

15.3.7. Cancel all fictitious or assumed names or equivalent registrations relating to your use of any of the Marks;

15.3.8. Change your corporate or legal business name, if necessary, so that it does not contain any of the Marks; and

15.3.9. Return to us all signs, sign-faces, sign-cabinets, marketing materials, forms, packaging, and other materials that contain any of the Marks.

15.4 **CONFIDENTIAL INFORMATION**. You agree that, upon termination, for any reason, or expiration of this Agreement, you will immediately cease to use any of our Confidential Information in any business or otherwise and return to us all copies of the Manuals and any other

confidential materials including, without limitation, computer software and any mechanisms (electronic key) used to access the software, that we have allowed you to use.

- 15.5 **POST-TERM COVENANT NOT TO COMPETE.** You and your Owners covenant that, except as otherwise approved in writing by us, you and your Owners shall not, for a continuous, uninterrupted period of twenty four (24) months commencing upon the date of (a) a transfer permitted under Article 12 of this Agreement, (b) expiration of this Agreement where no successor franchise is granted (regardless of the reason for not granting a successor franchise) under Article 13 of this Agreement, (c) termination or non-renewal of this Agreement (regardless of the cause for termination or non-renewal) under Article 14 of this Agreement, or (d) a final order of a duly authorized arbitrator, panel of arbitrators, or a court of competent jurisdiction (after all appeals have been taken) with respect to any of the foregoing or with respect to enforcement of this Article 15.5; either directly or indirectly, for yourself or your immediate family, or through, on behalf of, or in conjunction with any person or legal entity, own, maintain, operate, engage in, be employed by, act as a consultant for, perform services for, provide assistance to, or have any interest in (as owner or otherwise) any Competitive Business (as defined in Article 7.2) that is, or is intended to be, located

15.5.1. at the location of your Salon;

15.5.2. within five (5) miles of the Salon; or

15.5.3. within five (5) miles of any other **SUN TAN CITY®** Salon in operation or under construction as of the date that you are required to comply with this Article 15.5.

You agree and acknowledge that the twenty-four (24) month period of this restriction shall be tolled during any time period in which you are in violation of this restriction.

The restrictions in this Article 15.5 do not apply to: (a) your interests in or operation of a **SUN TAN CITY®** business under a written Franchise Agreement with us; or (b) the ownership of shares of a class of securities that are listed on a public stock exchange or traded on the over-the-counter market and that represent less than five percent (5%) of that class of securities.

- 15.6 **REASONABLE SCOPE OF COVENANTS.** You and your Owners acknowledge that the scope of the restrictions in Article 15.5 are reasonable and necessary to protect us, the Confidential Information, and the System, and that such restrictions are designed solely to prevent you from taking information, materials, training, and know-how that we provided to you and using them to compete with us. In addition, your operation of a Competitive Business in violation of Article 15.5 would necessarily involve your use of Confidential Information that would result in an unfair competitive advantage vis-à-vis other **SUN TAN CITY®** franchisees. You further acknowledge that you and your Owners possess skills and abilities of a general nature and have other opportunities for exploiting these skills. Consequently, our enforcement of the covenant in Article 15.5 will not deprive you or your Owners of personal goodwill or the ability to engage in a lawful trade or business and earn a living.

- 15.7 **REDUCTION OF SCOPE OF COVENANT.** You and your Owners understand and acknowledge that we shall have the right, in our business judgment, to reduce the scope of any covenant set forth in Article 15.5, or any portion thereof, without your consent, effective

immediately upon receipt by you of written notice thereof; and you and your Owners agree that you shall comply forthwith with any covenant as so modified, which shall be fully enforceable.

- 15.8 **COVENANT NOT TO COMPETE UPON EXERCISE OF RIGHT OF FIRST REFUSAL.** If we exercise our right of first refusal pursuant to the provisions of Article 12, you and your selling Owner(s) agree that, for a period of two (2) years commencing on the date of the closing, you and they will be bound by the noncompetition covenant contained in Article
- 15.9 **COMMENCEMENT BY ORDER.** If any person restricted by this Article refuses voluntarily to comply with the foregoing obligations, the Restriction Period will commence with the entry of an order of an arbitrator, or court if necessary, enforcing this provision. You and your owners expressly acknowledge that you possess skills and abilities of a general nature and have other opportunities for exploiting such skills. Consequently, enforcement of the covenants in this Article will not deprive you of your personal goodwill or ability to earn a living.
- 15.10 **OUR RIGHT TO PURCHASE THE BUSINESS.**
- 15.10.1. **Exercise of Option.** Upon termination or expiration of this Agreement in accordance with its terms and conditions or your termination of this Agreement without cause, we have the option, exercisable by giving written notice thereof to you within sixty (60) days from the date of such termination or expiration, to purchase the Business from you, including the leasehold rights to the Salon, free and clear of all liens, restrictions or encumbrances. The date on which we notify you whether or not we are exercising our option is referred to in this Agreement as the "Notification Date". We have the unrestricted right to assign this option to purchase the Business. We will be entitled to all customary warranties and representations in connection with our asset purchase, including, without limitation, representations and warranties as to ownership and condition of and title to assets; liens and encumbrances on assets; validity of contracts and agreements; and liabilities affecting the assets, contingent or otherwise.
- 15.10.2. **Leasehold Rights.** You agree, at our election, to assign your leasehold interest in the Salon to us or, to enter into a sublease for the remainder of the lease term on the same terms (including renewal options) as the prime lease.
- 15.10.3. **Purchase Price.** The purchase price for the Business will be its fair market value, determined in a manner consistent with reasonable depreciation of the Business' equipment, signs, inventory, materials and supplies, provided that the Business will be valued as an independent business and its value will not include any value for the Franchise or any rights granted by this Agreement, the Marks, or participation in the network of SUN TAN CITY® businesses.
- 15.10.4. **Fair Market Value.** The Business' fair market value will include the reasonable goodwill you developed in the Area since your commencement of operations that exists independent of the goodwill of the Marks and the System. The length of the remaining terms of the lease for the Salon will also be considered in determining the Business' fair market value.
- 15.10.5. **Exclusions.** We may exclude from the assets purchased hereunder cash or its equivalent and any equipment, signs, inventory, materials and supplies that are not reasonably necessary (in function or quality) to the Business' operation or that we have

not approved as meeting our standards, and the purchase price will reflect such exclusions.

- 15.10.6. Appraisal. If we and you are unable to agree on the Business' fair market value, its fair market value will be determined by three (3) independent appraisers who collectively will conduct one (1) appraisal. We will appoint one appraiser, you will appoint one appraiser and the two appointed appraisers will appoint the third appraiser. You and we agree to select our respective appraisers within fifteen (15) days after the date we determine that we are unable to agree on the Business' fair market value, and the two appraisers so chosen are obligated to appoint the third appraiser within fifteen (15) days after the date on which the last of the two party appointed appraisers was appointed. You and we will bear the cost of our own appraisers and share equally the reasonable fees and expenses of the third appraiser chosen by the two party appointed appraisers. You and we will take reasonable actions to cause the appraisers to complete their appraisal within thirty (30) days after the third appraiser's appointment.
- 15.10.7. Closing. The purchase price will be paid at the closing of the purchase, which will take place not later than ninety (90) days after determination of the purchase price. We have the right to set off against the purchase price, and thereby reduce the purchase price by, any and all amounts you or your owners owe to us or our affiliates.
- 15.10.8. Instruments. At the closing, you agree to deliver instruments transferring:
- 15.10.8.1 Good and merchantable title to the assets purchased, free and clear of all liens and encumbrances (other than liens and security interests acceptable to us), with all sales and other transfer taxes paid by you;
- 15.10.8.2 All licenses and permits of the Business which may be assigned or transferred; and
- 15.10.8.3 The leasehold interest in the Salon and improvements thereon.
- 15.10.9. Escrow. If you cannot deliver clear title to all of the purchased assets, or if there are other unresolved issues, the closing of the sale will, at our election, be accomplished through an escrow arrangement with an independent escrow agent selected by us.
- 15.10.10. Releases. You and your owners agree to execute our then-current general release, in form satisfactory to us (our current form of release is included as Exhibit J to the Franchise Disclosure Document), of any and all claims against us and our affiliates and their members, officers, directors, employees, agents, successors and assigns.
- 15.11 **CONTINUING OBLIGATIONS**. All of our and your (and your owners' and affiliates') obligations which expressly or by their nature survive the expiration or termination of this Agreement will continue in full force and effect subsequent to and notwithstanding the expiration or termination of this Agreement and until they are satisfied in full or by their nature expire.

16. **RELATIONSHIP OF THE PARTIES AND INDEMNIFICATION**

- 16.1 **INDEPENDENT CONTRACTORS.** Neither this Agreement nor the dealings of the parties pursuant to this Agreement shall create any fiduciary relationship or any other relationship of trust or confidence between the parties hereto. Franchisor and Franchisee, as between themselves, are and shall be independent contractors. If applicable law shall imply a covenant of good faith and fair dealing in this Agreement, the parties hereto agree that such covenant shall not imply any rights or obligations that are inconsistent with a fair construction of the terms of this Agreement. Additionally, if applicable law shall imply such covenant, we and you acknowledge and agree that (a) this Agreement (and the relationship of the parties which arises from this Agreement) grants us the right to make decisions, take actions and/or refrain from taking actions not inconsistent with your explicit rights and obligations hereunder that may affect favorably or adversely your interests; (b) we will use our judgment in exercising such rights based on our assessment of our own interests and balancing those interests against the interests of the owners of SUN TAN CITY® businesses generally (including ourselves, our affiliates and other franchisees), and specifically without considering your individual interests or the individual interests of any other particular franchisee; (c) we will have no liability to you for the exercise of our rights in this manner so long as such rights are not exercised in bad faith toward you; and (d) in the absence of such bad faith, no trier of fact in any legal action or arbitration proceeding shall substitute its judgment for our judgment so exercised. Nothing contained in this Agreement, or arising from the conduct of the parties hereunder, is intended to make either party a general or special agent, joint venturer, partner or employee of the other for any purpose whatsoever. You must conspicuously identify yourself in all dealings with customers, lessors, contractors, suppliers, public officials, employees and others as the owner of your Business and must place such other notices of independent ownership on such forms, business cards, stationery, advertising and other materials as we may require from time to time. You may not make any express or implied agreements, warranties, guarantees or representations or incur any debt in our name or on our behalf or represent that the relationship of the parties hereto is anything other than that of independent contractors. We will not be obligated by or have any liability under any agreements made by you with any third party or for any representations made by you to any third party. We will not be obligated for any damages to any person or property arising directly or indirectly out of the operation of your business hereunder.
- 16.2 **NO LIABILITY FOR ACTS OF OTHER PARTY.** You agree not to employ any of the Marks in signing any contract or applying for any license or permit, or in a manner that may result in our liability for any of your indebtedness or obligations, and that you will not use the Marks in any way we have not expressly authorized. Neither we nor you will make any express or implied agreements, warranties, guarantees or representations or incur any debt in the name or on behalf of the other, represent that our respective relationship is other than franchisor and franchisee or be obligated by or have any liability under any agreements or representations made by the other that are not expressly authorized in writing. We will not be obligated for any damages of any nature whatsoever to any person or property directly or indirectly arising out of the operation of the Business or the business you conduct pursuant to this Agreement.
- 16.3 **TAXES.** We will have no liability for any sales, use, service, occupation, excise, employment related, gross receipts, income, property or other taxes, whether levied upon you or the Business, in connection with the Business you conduct (except any taxes we are required by law to collect from you with respect to purchases from us). Payment of all such taxes is your sole responsibility. Unless the tax is credited against income tax otherwise payable by us, you agree

to pay all state and local taxes, including, without limitation, sales, use, service, occupation, employment related, excise, gross receipts, income, property or other taxes, that may be imposed on us as a result of our receipt or accrual of the initial franchise fee, royalty fees, advertising fees, extension fees, and all other fees that are referenced in this Agreement, whether assessed against you through withholding or other means or whether paid by us directly. In such event, you will pay to us (or to the appropriate governmental authority) such additional amounts as are necessary to provide us, after taking such taxes into account (including any additional taxes imposed on such additional amounts), with the same amounts that we would have received or accrued had such withholding or other payment, whether by you or by us, not been required. Notwithstanding anything to the contrary in this Agreement, this provision does not apply to taxes imposed on us by the state or municipality where we have our principal place of business.

- 16.4 **INDEMNIFICATION.** In addition to and not in lieu of any similar provision in this Agreement, you and each of the Guarantors identified in Exhibit A to this Agreement, agree to indemnify, exculpate, defend and hold harmless us, our affiliates and our respective members, officers, employees, agents, successors and assignees (collectively, the “Indemnified Parties” and each an “Indemnified Party”) from and against any and all losses, damages, liabilities, deficiencies, claims, actions, judgments, settlements, interest, awards, penalties, fines, costs, or expenses of whatever kind, including attorneys' fees, that are incurred by, or awarded against, an Indemnified Party (collectively, "Losses"), arising out of or related to, or alleged to have arisen out of or related to, in whole or part, any one or more of the following: (i) the infringement, alleged infringement or any other violation by you, your Guarantors or principals of any patent, mark, copyright, or other proprietary right owned or controlled by third parties due to your unauthorized use of all or any portion of the Marks and/or System; (ii) the violation, breach, or asserted violation or breach by you, your Guarantors or principals of any federal, state, or local law, regulation, ruling or industry standard; (iii) libel, slander, or any other form of defamation by you or your Guarantors or principals; (iv) the violation or breach by you or by any of your Guarantors or principals of any warranty, representation, agreement, covenant or obligation of this Agreement or in any other agreement between you and us or our affiliates; (v) any cyber-event, identity theft or theft of personal information of a client due to any security breach by you, your employees or agents; or (vi) acts, errors, omissions of you, any of your affiliates, any of your principals, officers, directors, shareholders, agents, representatives, independent contractors, and employees of you and your affiliates in connection with the establishment and operation of the Business, including, but not limited to, any acts, errors, or omissions of any of the foregoing in the operation of any motor vehicle or in the establishment or implementation of security for the Business. For purposes of this indemnification, “claims” includes all obligations, damages (actual, consequential or otherwise) and costs incurred in the defense of any claim against any of the Indemnified Parties, including, without limitation, reasonable accountants’, arbitrators’, attorneys’ and expert witness fees, costs of investigation and proof of facts, court costs, other expenses of litigation, arbitration or alternative dispute resolution and travel and living expenses. We have the right to defend any such claim against us at your expense and you shall promptly reimburse us. This indemnity will continue in full force and effect subsequent to and notwithstanding the expiration or termination of this Agreement. Notwithstanding anything to the contrary in this Section 16.4, you are not obligated to indemnify or defend an Indemnified Party against any third-party claim if such third-party claim or corresponding Losses (and then only to the extent that) are determined to be caused solely, according to a final, unappealable ruling issued by a court or arbitrator with competent jurisdiction, by the Indemnified Party’s: (a)

gross negligence or willful misconduct or (b) bad faith failure to materially comply with any of its material obligations set forth in this Agreement.

- 16.5 **MITIGATION NOT REQUIRED.** Under no circumstances will we or any other Indemnified Party be required to seek recovery from any insurer or other third party, or otherwise to mitigate our, their or your losses and expenses, in order to maintain and recover fully a claim against you. You agree that a failure to pursue such recovery or mitigate a loss will in no way reduce or alter the amounts we or another Indemnified Party may recover from you.

17. **ENFORCEMENT AND MISCELLANEOUS MATTERS**

- 17.1 **SEVERABILITY AND SUBSTITUTION OF VALID PROVISIONS.** Except as expressly provided to the contrary herein, each provision of this Agreement, and any portion thereof, will be considered severable, and if, for any reason, any such provision is held to be invalid or contrary to or in conflict with any applicable present or future law or regulation in a final, unappealable ruling issued by any court, agency or tribunal with competent jurisdiction in a proceeding to which we are a party, that ruling will not impair the operation of, or have any other effect upon, such other portions of this Agreement as may remain otherwise intelligible, which will continue to be given full force and effect and bind the parties hereto, although any portion held to be invalid will be deemed not to be a part of this Agreement from the date the time for appeal expires, if you are a party thereto, otherwise upon your receipt from us of a notice of non-enforcement thereof.
- 17.2 **LESSER COVENANT ENFORCEABLE.** If any covenant herein which restricts competitive activity is deemed unenforceable by virtue of its scope in terms of area, business activity prohibited and/or length of time, but would be enforceable by reducing any part or all thereof, you and we agree that such covenant will be enforced to the fullest extent permissible under the laws and public policies applied in the jurisdiction whose law is applicable to the validity of such covenant.
- 17.3 **GREATER NOTICE.** If any applicable and binding law or rule of any jurisdiction requires a greater prior notice than is required hereunder of the termination of this Agreement or of our refusal to enter into a successor franchise agreement, or the taking of some other action not required hereunder, or if, under any applicable and binding law or rule of any jurisdiction, any provision of this Agreement or any of the Methods of Operation is invalid or unenforceable the prior notice and/or other action required by such law or rule will be substituted for the comparable provisions hereof and we will have the right in our sole discretion to modify such invalid or unenforceable provision or unenforceable part of the Methods of Operation to the extent required to be valid and enforceable. You agree to be bound by any promise or covenant imposing the maximum duty permitted by law which is subsumed within the terms of any provision hereof as though it were separately articulated in and made part of this Agreement, that may result from striking from any of the provisions hereof, or any part of the Methods of Operation, any portion or portions which a court or arbitrator may hold to be unenforceable in a final decision to which we are a party, or from reducing the scope of any promise or covenant to the extent required to comply with such a court order or arbitration award. Such modifications to this Agreement will be effective only in such jurisdiction, unless we elect to give them greater applicability, and will be enforced as originally made and entered into in all other jurisdictions.

- 17.4 **WAIVER OF OBLIGATIONS.** We and you may by written instrument unilaterally waive or reduce any obligation of or restriction upon the other under this Agreement, effective upon delivery of written notice thereof to the other or such other effective date stated in the notice of waiver. Any waiver we grant will be without prejudice to any other rights we may have, will be subject to our continuing review and may be revoked, in our sole discretion, at any time and for any reason, effective upon delivery to you of ten (10) days' prior written notice.
- 17.5 **NON-WAIVER.** We and you will not be deemed to have waived or impaired any right, power or option reserved by this Agreement (including without limitation the right to demand exact compliance with every term, condition and covenant herein or to declare any breach thereof to be a default and to terminate this Agreement prior to the expiration of its term) by virtue of any custom or practice at variance with the terms hereof; our or your failure, refusal or neglect to exercise any right under this Agreement or to insist upon exact compliance by the other with our and your obligations hereunder including without limitation the Methods of Operation; our waiver, forbearance, delay, failure, or omission to exercise any right, power or option whether of the same, similar or different nature with respect to any other **SUN TAN CITY®** business; the existence of other franchise agreements for **SUN TAN CITY®** businesses which contain different provisions from those contained herein; or our acceptance of any payments due from you after any breach of this Agreement. No special or restrictive legend or endorsement on any check or similar item given to us will constitute a waiver, compromise, settlement or accord and satisfaction. We are authorized to remove or obliterate any legend or endorsement, and such legend or endorsement will have no effect.
- 17.6 **FORCE MAJEURE.** With the exception of your obligation to pay to us any sums when due, neither we nor you will be liable for loss or damage or deemed to be in breach of this Agreement if our or your failure to perform our or your obligations is not our or your fault and results from:
- 17.6.1. Transportation shortages, inadequate supply of equipment, products, merchandise, supplies, labor, material or energy or the voluntary foregoing of the right to acquire or use any of the foregoing in order to accommodate or comply with the orders, requests, regulations, recommendations or instructions of any federal, state or municipal government or any department or agency thereof;
- 17.6.2. Acts of nature;
- 17.6.3. Pandemics;
- 17.6.4. ~~17.6.3.~~ Fires, strikes, embargoes, war or riot; or
- 17.6.5. ~~17.6.4.~~ Any other similar event or cause.
- 17.7 **EXTEND PERFORMANCE.** Any delay resulting from any of said causes will extend performance accordingly or excuse performance, in whole or in part, as may be reasonable, except that said causes will not excuse payments of amounts owed at the time of such occurrence or payment of Royalties and advertising contributions due on any sales thereafter.
- 17.8 **OUT-OF-STOCK AND DISCONTINUED MERCHANDISE.** We are not liable to you for any loss or damage, or deemed to be in breach of this Agreement, if we cannot deliver, or cause to be delivered, or if our affiliates or designated sources or approved suppliers cannot deliver, all of

your orders for products, merchandise, equipment, supplies, etc., where such things are out-of-stock or discontinued.

- 17.9 **COSTS AND ATTORNEYS' FEES.** If we incur expenses in connection with your failure to pay when due amounts to us, to submit when due any reports, information or supporting records or otherwise to comply with this Agreement, you agree to reimburse us for any of the costs and expenses which we incur, including, without limitation, reasonable accounting, attorneys', arbitrators' and related fees.
- 17.10 **YOU MAY NOT WITHHOLD PAYMENTS DUE TO US.** You agree that you will not withhold payment of any amounts owed to us on the grounds of our alleged nonperformance of any of our obligations hereunder. You agree that all such claims will, if not otherwise resolved by us, be submitted to arbitration as provided in Article 17.12.
- 17.11 **RIGHTS OF PARTIES ARE CUMULATIVE.** Our and your rights hereunder are cumulative, and no exercise or enforcement by us or you of any right or remedy hereunder will preclude our or your exercise or enforcement of any other right or remedy hereunder which we or you are entitled by law to enforce.
- 17.12 **ARBITRATION.** WE AND YOU AGREE THAT ALL CONTROVERSIES, DISPUTES, OR CLAIMS BETWEEN US AND OUR AFFILIATES, AND OUR AND THEIR RESPECTIVE SHAREHOLDERS, OFFICERS, DIRECTORS, AGENTS, AND/OR EMPLOYEES, AND YOU (AND/OR YOUR OWNERS, GUARANTORS, AFFILIATES, AND/OR EMPLOYEES) ARISING OUT OF OR RELATED TO:
- 17.12.1. THIS AGREEMENT OR ANY OTHER AGREEMENT BETWEEN YOU (OR YOUR OWNERS) AND US (OR OUR AFFILIATES);
- 17.12.2. OUR RELATIONSHIP WITH YOU OR YOUR OWNERS;
- 17.12.3. THE SCOPE OR VALIDITY OF THIS AGREEMENT OR ANY OTHER AGREEMENT BETWEEN YOU (OR YOUR OWNERS) AND US (OR OUR AFFILIATES) OR ANY PROVISION OF ANY OF SUCH AGREEMENTS (INCLUDING THE VALIDITY AND SCOPE OF THE ARBITRATION OBLIGATION UNDER THIS ARTICLE 19, WHICH WE AND YOU ACKNOWLEDGE IS TO BE DETERMINED BY AN ARBITRATOR, NOT A COURT); OR
- 17.12.4. ANY SYSTEM STANDARD MUST BE SUBMITTED FOR BINDING ARBITRATION, ON DEMAND OF EITHER PARTY, TO THE AMERICAN ARBITRATION ASSOCIATION. THE ARBITRATION PROCEEDINGS WILL BE CONDUCTED BY ONE ARBITRATOR AND, EXCEPT AS OTHERWISE PROVIDED IN THIS ARTICLE 17, ACCORDING TO THE THEN- CURRENT COMMERCIAL ARBITRATION RULES OF THE AMERICAN ARBITRATION ASSOCIATION. ALL PROCEEDINGS WILL BE CONDUCTED AT A SUITABLE LOCATION CHOSEN BY THE ARBITRATOR IN OR WITHIN FIFTY (50) MILES OF OUR THEN-CURRENT PRINCIPAL PLACE OF BUSINESS (CURRENTLY, ELIZABETHTOWN, KENTUCKY). ALL MATTERS RELATING TO ARBITRATION WILL BE GOVERNED BY THE FEDERAL ARBITRATION ACT (9 U.S.C. §§ 1 *ET SEQ.*). JUDGMENT UPON THE ARBITRATOR'S

AWARD MAY BE ENTERED IN ANY COURT OF COMPETENT JURISDICTION.

- 17.12.5. THE ARBITRATOR HAS THE RIGHT TO AWARD OR INCLUDE IN HIS OR HER AWARD ANY RELIEF WHICH HE OR SHE DEEMS PROPER, INCLUDING, WITHOUT LIMITATION, MONEY DAMAGES (WITH INTEREST ON UNPAID AMOUNTS FROM THE DATE DUE), SPECIFIC PERFORMANCE, INJUNCTIVE RELIEF, AND ATTORNEYS' FEES AND COSTS, PROVIDED THAT THE ARBITRATOR MAY NOT DECLARE ANY MARK GENERIC OR OTHERWISE INVALID OR, EXCEPT AS EXPRESSLY PROVIDED IN ARTICLE 17.15, AWARD ANY PUNITIVE, EXEMPLARY, OR MULTIPLE DAMAGES AGAINST EITHER PARTY (WE AND YOU HEREBY WAIVING TO THE FULLEST EXTENT PERMITTED BY LAW, EXCEPT AS EXPRESSLY PROVIDED IN ARTICLE 17.15, ANY RIGHT TO OR CLAIM FOR ANY PUNITIVE, EXEMPLARY, OR MULTIPLE DAMAGES AGAINST THE OTHER).
- 17.12.6. WE AND YOU AGREE TO BE BOUND BY THE PROVISIONS OF ANY LIMITATION ON THE PERIOD OF TIME IN WHICH CLAIMS MUST BE BROUGHT UNDER APPLICABLE LAW OR THIS AGREEMENT, WHICHEVER EXPIRES EARLIER. WE AND YOU FURTHER AGREE THAT, IN ANY ARBITRATION PROCEEDING, EACH PARTY MUST SUBMIT OR FILE ANY CLAIM WHICH WOULD CONSTITUTE A COMPULSORY COUNTERCLAIM (AS DEFINED BY RULE 13 OF THE FEDERAL RULES OF CIVIL PROCEDURE) WITHIN THE SAME PROCEEDING AS THE CLAIM TO WHICH IT RELATES. ANY CLAIM WHICH IS NOT SUBMITTED OR FILED AS REQUIRED IS FOREVER BARRED. THE ARBITRATOR MAY NOT CONSIDER ANY SETTLEMENT DISCUSSIONS OR OFFERS THAT MIGHT HAVE BEEN MADE BY EITHER YOU OR US. WE RESERVE THE RIGHT, BUT HAVE NO OBLIGATION, TO ADVANCE YOUR SHARE OF THE COSTS OF ANY ARBITRATION PROCEEDING IN ORDER FOR SUCH ARBITRATION PROCEEDING TO TAKE PLACE AND BY DOING SO SHALL NOT BE DEEMED TO HAVE WAIVED OR RELINQUISHED OUR RIGHT TO SEEK THE RECOVERY OF THOSE COSTS IN ACCORDANCE WITH ARTICLE 17.9.
- 17.12.7. WE AND YOU AGREE THAT ANY ARBITRATION WILL BE CONDUCTED ON AN INDIVIDUAL BASIS ONLY AS TO A SINGLE FRANCHISEE, NOT BY OR THROUGH AN ASSOCIATION OR ON A CLASS-WIDE BASIS AND THAT AN ARBITRATION PROCEEDING BETWEEN US AND OUR AFFILIATES, AND OUR AND THEIR RESPECTIVE SHAREHOLDERS, OFFICERS, DIRECTORS, AGENTS, AND/OR EMPLOYEES, AND YOU (AND/OR YOUR OWNERS, GUARANTORS, AFFILIATES, AND/OR EMPLOYEES), MAY NOT BE COMMENCED, CONDUCTED OR CONSOLIDATED WITH ANY OTHER ARBITRATION PROCEEDING BETWEEN US AND ANY OTHER PERSON. NOTWITHSTANDING THE FOREGOING OR ANYTHING TO THE CONTRARY IN THIS ARTICLE 17.12.7, IF ANY ARBITRATOR DETERMINES THAT ALL OR ANY PART OF THE PRECEDING SENTENCE IS UNENFORCEABLE WITH RESPECT TO A DISPUTE THAT OTHERWISE WOULD BE SUBJECT TO ARBITRATION UNDER THIS ARTICLE 17.2, THEN ALL PARTIES AGREE THAT THIS ARBITRATION CLAUSE SHALL NOT

APPLY TO THAT DISPUTE AND THAT SUCH DISPUTE SHALL BE RESOLVED IN A JUDICIAL PROCEEDING IN ACCORDANCE WITH ARTICLE 17 (EXCLUDING THIS ARTICLE 17.2.7).

17.12.8. DESPITE OUR AND YOUR AGREEMENT TO ARBITRATE, WE AND YOU EACH HAVE THE RIGHT IN A PROPER CASE TO SEEK TEMPORARY RESTRAINING ORDERS AND TEMPORARY OR PRELIMINARY INJUNCTIVE RELIEF FROM A COURT OF COMPETENT JURISDICTION; *PROVIDED, HOWEVER*, THAT WE AND YOU MUST CONTEMPORANEOUSLY SUBMIT OUR DISPUTE FOR ARBITRATION ON THE MERITS AS PROVIDED IN THIS ARTICLE 17.

17.12.9. YOU AND WE AGREE THAT, IN ANY ARBITRATION ARISING AS DESCRIBED IN THIS ARTICLE, REQUESTS FOR DOCUMENTS SHALL BE LIMITED TO DOCUMENTS THAT ARE DIRECTLY RELEVANT TO SIGNIFICANT ISSUES IN THE CASE OR TO THE CASE'S OUTCOME; SHALL BE RESTRICTED IN TERMS OF TIME FRAME, SUBJECT MATTER AND PERSONS OR ENTITIES TO WHICH THE REQUESTS PERTAIN; AND SHALL NOT INCLUDE BROAD PHRASEOLOGY SUCH AS "ALL DOCUMENTS DIRECTLY OR INDIRECTLY RELATED TO." YOU AND WE FURTHER AGREE THAT THERE SHALL BE NO INTERROGATORIES OR REQUESTS TO ADMIT. WITH RESPECT TO ANY ELECTRONIC DISCOVERY, YOU AND WE AGREE THAT:

17.12.9.1 PRODUCTION OF ELECTRONIC DOCUMENTS NEED ONLY BE FROM SOURCES USED IN THE ORDINARY COURSE OF BUSINESS. NO SUCH DOCUMENTS SHALL BE REQUIRED TO BE PRODUCED FROM BACK-UP SERVERS, TAPES OR OTHER MEDIA;

17.12.9.2 THE PRODUCTION OF ELECTRONIC DOCUMENTS SHALL NORMALLY BE MADE ON THE BASIS OF GENERALLY AVAILABLE TECHNOLOGY IN A SEARCHABLE FORMAT WHICH IS USABLE BY THE PARTY RECEIVING THE DOCUMENTS AND CONVENIENT AND ECONOMICAL FOR THE PRODUCING PARTY. ABSENT A SHOWING OF COMPELLING NEED, THE PARTIES NEED NOT PRODUCE METADATA, WITH THE EXCEPTION OF HEADER FIELDS FOR EMAIL CORRESPONDENCE;

17.12.9.3 THE DESCRIPTION OF CUSTODIANS FROM WHOM ELECTRONIC DOCUMENTS MAY BE COLLECTED SHALL BE NARROWLY TAILORED TO INCLUDE ONLY THOSE INDIVIDUALS WHOSE ELECTRONIC DOCUMENTS MAY REASONABLY BE EXPECTED TO CONTAIN EVIDENCE THAT IS MATERIAL TO THE DISPUTE; AND

17.12.9.4 WHERE THE COSTS AND BURDENS OF ELECTRONIC DISCOVERY ARE DISPROPORTIONATE TO THE NATURE OF THE DISPUTE OR TO THE AMOUNT IN CONTROVERSY, OR TO THE RELEVANCE OF THE MATERIALS REQUESTED, THE ARBITRATOR SHALL EITHER DENY SUCH REQUESTS OR ORDER DISCLOSURE

ON CONDITION THAT THE REQUESTING PARTY ADVANCE THE REASONABLE COST OF PRODUCTION TO THE OTHER SIDE, SUBJECT TO ALLOCATION OF COSTS IN THE FINAL AWARD AS PROVIDED HEREIN.

- 17.12.10. IN ANY ARBITRATION ARISING OUT OF OR RELATED TO THIS AGREEMENT, EACH SIDE MAY TAKE THREE DISCOVERY DEPOSITIONS. EACH SIDE'S DEPOSITIONS ARE TO CONSUME NO MORE THAN A TOTAL OF 15 HOURS. THERE ARE TO BE NO SPEAKING OBJECTIONS AT THE DEPOSITIONS, EXCEPT TO PRESERVE PRIVILEGE. THE TOTAL PERIOD FOR THE TAKING OF DEPOSITIONS SHALL NOT EXCEED SIX WEEKS.
- 17.12.11. SURVIVAL. THE PROVISIONS OF THIS ARTICLE ARE INTENDED TO BENEFIT AND BIND CERTAIN THIRD PARTY NON-SIGNATORIES AND WILL CONTINUE IN FULL FORCE AND EFFECT SUBSEQUENT TO AND NOTWITHSTANDING THIS AGREEMENT'S EXPIRATION OR TERMINATION.
- 17.12.12. COSTS AND ATTORNEYS' FEES. THE PREVAILING PARTY IN ANY ACTION OR PROCEEDING ARISING UNDER, OUT OF, IN CONNECTION WITH, OR IN RELATION TO THIS AGREEMENT WILL BE ENTITLED TO RECOVER ITS REASONABLE COSTS AND EXPENSES (INCLUDING ATTORNEYS' FEES, ARBITRATOR'S FEES AND EXPERT WITNESS FEES, COSTS OF INVESTIGATION AND PROOF OF FACTS, COURT COSTS, AND OTHER ARBITRATION OR LITIGATION EXPENSES) INCURRED IN CONNECTION WITH THE CLAIMS ON WHICH IT PREVAILED.
- 17.12.13. PERFORMANCE TO CONTINUE. UNLESS WE EXERCISE OUR RIGHT TO TERMINATE THIS AGREEMENT, EACH PARTY MUST CONTINUE TO PERFORM ITS OBLIGATIONS UNDER THIS AGREEMENT PENDING FINAL RESOLUTION OF ANY DISPUTE PURSUANT TO THIS ARTICLE 17, UNLESS TO DO SO WOULD BE IMPOSSIBLE OR IMPRACTICABLE UNDER THE CIRCUMSTANCES.
- 17.12.14. TOLLING OF STATUTE OF LIMITATIONS. ALL APPLICABLE STATUTES OF LIMITATION AND DEFENSES BASED ON THE PASSAGE OF TIME ARE TOLLED WHILE THE DISPUTE RESOLUTION PROCEDURES IN THIS ARTICLE 17.12 ARE PENDING. THE PARTIES WILL TAKE SUCH ACTION, IF ANY, REQUIRED TO EFFECTUATE SUCH TOLLING.
- 17.13 **GOVERNING LAW**. All matters relating to arbitration will be governed by the FEDERAL ARBITRATION ACT (9 U.S.C. §§ *et. seq.*). Except to the extent governed by the Federal Arbitration Act as required hereby, the UNITED STATES TRADEMARK ACT OF 1946 (LANHAM ACT, 15 U.S.C. §§ 1051 *et. seq.*) or other federal law, this Agreement, the franchise and all claims arising from the relationship between us and you will be governed by the laws of the Commonwealth of Kentucky, without regard to its conflict of laws principles, except that any law regulating the sale of franchises or governing the relationship of a franchisor and its

franchisee will not apply unless jurisdictional requirements are met independently without reference to this Article.

- 17.14 **CONSENT TO JURISDICTION.** Subject to Article 17.12, you and your owners agree that if either party commences an action, it must be in state or federal court of general jurisdiction in Kentucky, and you (and each owner) irrevocably submit to the jurisdiction of such courts and waive any objection you (or he or she) may have to either the jurisdiction of or venue in such courts.
- 17.15 **WAIVER OF PUNITIVE DAMAGES, JURY TRIAL AND CLASS ACTIONS.** Except with respect to your obligation to indemnify us pursuant to Article 16.4. and 16.5 and claims we bring against you for your unauthorized use of the Marks or unauthorized use or disclosure of any Confidential Information, we and you and your respective owners waive to the fullest extent permitted by law any right to or claim for any punitive or exemplary damages against the other and agree that, in the event of a dispute between us, the party making a claim will be limited to equitable relief and to recovery of any actual damages it sustains. We and you irrevocably waive trial by jury in any action, proceeding or counterclaim, whether at law or in equity, brought by either of us. This waiver is effective even if a court of competent jurisdiction decides that the arbitration provision in this Article 17 is unenforceable. We each waive to the fullest extent possible under the law our respective rights to bring against the other or any affiliate or the other any claims denominated as a class action, consolidated action, or joint action, whether or not permitted under applicable court rules. Each party acknowledges that it has had a full opportunity to consult with counsel concerning this waiver, and that this waiver is informed, voluntary, intentional, and not the result of unequal bargaining power.
- 17.16 **BINDING EFFECT.** This Agreement is binding upon us and you and our respective executors, administrators, heirs, beneficiaries, assigns and successors in interest and may not be modified except by written agreement signed by you and us.
- 17.17 **LIMITATIONS OF CLAIMS.** Except for claims arising from your nonpayment or underpayment of amounts you owe us pursuant to this Agreement or claims related to your unauthorized use of the Marks, any and all claims arising out of or relating to this Agreement or our relationship with you will be barred unless a judicial or arbitration proceeding is commenced within one (1) year from the date on which the party asserting such claim knew or should have known of the facts giving rise to such claims.
- 17.18 **CONSTRUCTION.** The preambles and exhibits are a part of this Agreement which, together with the Manuals and our other written policies, constitute our and your entire agreement as to the subject matter of this Agreement, and there are no other oral or written understandings or agreements between us and you relating to the subject matter of this Agreement, except that (i) you acknowledge that we justifiably have relied on your representations made prior to the execution of this Agreement as set forth in Article 1 and (ii) we have provided you with a Franchise Disclosure Document before you executed this Agreement. Except as contemplated by the arbitration provisions of Article 17.12, nothing in this Agreement is intended, nor is deemed, to confer any rights or remedies upon any person or legal entity not a party hereto. Notwithstanding anything in this Article 17.18 or otherwise in this Agreement to the contrary, nothing in this Agreement or in any related agreement you enter into with us is intended to disclaim the representations we have made in the Franchise Disclosure Document.

- 17.19 **WITHHOLD APPROVAL.** Except where this Agreement expressly obligates us reasonably to approve or not unreasonably to withhold our approval of any of your actions or requests, we have the absolute right to refuse any request you make or to withhold our approval of any of your proposed or effected actions that require our approval.
- 17.20 **HEADINGS.** The headings of the several Articles hereof are for convenience only and do not define, limit or construe the contents of such Articles.
- 17.21 **WE, US, OUR.** Unless expressed to the contrary, references in this Agreement to “we”, “us”, and “our” with respect to all of our rights and all of your obligations to us under this Agreement, will be deemed to include any of our affiliates with whom you deal. The term “affiliate” as used herein with respect to you or us, means any person or entity directly or indirectly owned or controlled by, under common control with or owning or controlling all or a portion of you or us. For purposes of this definition, “control” means the power to direct or cause the direction of management and policies.
- 17.22 **JOINT AND SEVERAL OWNERS’ LIABILITY.** If two or more persons are at any time the owner of the Business hereunder, whether as partners, joint venturers or otherwise, their obligations and liabilities to us will be joint and several. References to “owner” mean any person holding a direct or indirect, legal or beneficial ownership interest or voting rights in you (or a transferee of this Agreement and the Business or an interest in you), including without limitation, any person who has a direct or indirect interest in you (or a transferee), this Agreement, the Franchise or the Business, and any person who has any other legal or equitable interest, or the power to vest in himself or herself any legal or equitable interest, in the revenue, profits, rights or assets thereof.
- 17.23 **“BUSINESS”.** The term “Business” as used herein includes all of the assets, of any nature whatsoever, of the SUN TAN CITY® Franchise you operate pursuant to this Agreement, including its revenue and income.
- 17.24 **MULTIPLE COPIES; ELECTRONIC OR FACSIMILE SIGNATURES.** This Agreement may be executed in two or more counterparts, each of which together shall be deemed an original, but all of which together shall constitute one and the same instrument. In the event that any signature is delivered electronically, by facsimile transmission or by e-mail delivery of a ".pdf" format data file, such signature shall create a valid and binding obligation of the party executing (or on whose behalf such signature is executed) with the same force and effect as if an original thereof.
- 17.25 **“CORPORATION OR PARTNERSHIP”.** The term “corporation or partnership” as used herein to describe your business entity shall, if applicable, include reference to your formation as a limited liability company, limited liability partnership, or any other type of limited liability or other business entity.
- 17.26 **ANTI-TERRORISM LAWS.** You acknowledge that it is our intent to comply with all anti-terrorism laws enacted by the U.S. Government, including but not limited to the USA PATRIOT ACT or Executive Order 13324. You acknowledge that you are not now, nor have you ever been, a suspected terrorist or otherwise associated directly or indirectly with terrorist activity. At any time during the term of this Agreement, if we are prohibited from doing business with you under any anti-terrorism law enacted by the U.S. Government, then this Agreement may be terminated immediately. You and your Owners represent and warrant that neither you nor your Owners are

on Office of Foreign Assets Control (OFAC) list of “Specially Designated Nationals and Blocked Persons.” You and your Owners further represent that you have not made any unlawful expenditures or bribes of government officials (for Foreign Corrupt Practices Act purposes).

17.27 **RIGHT TO INFORMATION.** You consent to us obtaining, using and disclosing to third parties (including, without limitation, financial institutions, legal and financial advisors, and prospective franchisees), for any purpose we specify or as may be required by law, all financial and other information (including, without limitation, membership data and client lists) contained in or resulting from information, data, materials, statements and reports related, directly or indirectly, to the Business.

17.28 **QUESTIONNAIRES AND ACKNOWLEDGMENTS.** No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

18. **NOTICES AND PAYMENTS**

18.1 **NOTICES.** All written notices and reports permitted or required to be delivered by the provisions of this Agreement or the Manuals will be deemed as delivered:

18.1.1. At the time delivered by hand;

18.1.2. One (1) business day after transmission by telecopy, facsimile or other electronic system, provided there is evidence of receipt;

18.1.3. One (1) business day after being placed in the hands of a commercial courier service for next business day delivery, provided there is evidence of receipt; or

18.1.4. Three (3) business days after placement in the United States Mail by Registered or Certified Mail, Return Receipt Requested, postage prepaid; and must be addressed to the party to be notified at its most current principal business address of which the notifying party has been notified. Any required payment or report which we do not actually receive during regular business hours on the date due (or postmarked by postal authorities at least two (2) days prior thereto) will be deemed delinquent.

18.2 **PAYMENTS.** All payments required to be delivered by the provisions of this Agreement or the Manuals will be deemed so delivered as provided in Article 18.1, and will be deemed delivered by EFT or bank-wire transfer upon telephone or electronic confirmation with the receiving bank.

IN WITNESS WHEREOF, the parties hereto have executed and delivered this Agreement on the date stated on the first page hereof.

THIS CONTRACT CONTAINS A BINDING ARBITRATION PROVISION WHICH MAY BE ENFORCED BY THE PARTIES.

STC FRANCHISING, LLC

By: _____

Printed Name: _____

Title: _____

Dated: _____

[OWNER CORPORATION, PARTNERSHIP OR OTHER BUSINESS ENTITY]

By: _____

Printed Name: _____

Title: _____

Dated: _____

EXHIBIT A

**TO THE FRANCHISE AGREEMENT
BETWEEN STC FRANCHISING, LLC AND
[_____]**

DATED [_____, 20[___]

Effective Date: This Exhibit A is current and complete
as of [_____, 20[___]

OWNERSHIP ADDENDUM

You and Your Owners

RESPONSIBLE OWNER. The name and home address of the Responsible Owner is as follows: _____

PROPRIETORSHIP. Your owner(s) (is/are) as follows: _____

CORPORATION, PARTNERSHIP OR LIMITED LIABILITY COMPANY (LLC). You were incorporated or formed on [_____, 20[___], under the laws of the State of [_____].

You have not conducted business under any name other than your corporate, LLC, or partnership name and [_____]. The following is a list of your directors, if applicable, and officers, members, managers, or partners as of the effective date shown above:

Name of Each Director/Officer/Manager

Position(s) Held

OWNERS. The following list includes the full names and mailing address of each person who is one of your owners (as defined in the Franchise Agreement) and fully describes the nature of each owner's interest.

Owner's Name and Address

Description of Interest

STC FRANCHISING, LLC

**[CORPORATION, PARTNERSHIP OR OTHER
BUSINESS ENTITY]**

By: _____
Printed Name: _____
Title: _____
Dated: _____

By: _____
Printed Name: _____
Title: _____
Dated: _____

EXHIBIT B

TO THE FRANCHISE AGREEMENT BETWEEN STC FRANCHISING, LLC AND

[_____]

DATED [_____, 20[___]

OWNERS' PERSONAL GUARANTY OF FRANCHISEE'S OBLIGATIONS

In consideration of, and as an inducement to, the execution of the **SUN TAN CITY®** Franchise Agreement dated as of [_____] (the "Agreement"), by and between STC Franchising, LLC ("Franchisor") and [_____] ("Franchisee"), each of the undersigned Owners in Franchisee hereby personally and unconditionally: (1) guarantees to Franchisor and its successors and assigns, for the term of the Agreement and thereafter as provided in the Agreement ("Guaranty"), that Franchisee shall punctually pay and perform each and every undertaking, agreement and covenant set forth in the Agreement (and any amendments) and that each and every representation of Franchisee made in connection with the Agreement (and any amendments) are true, correct and complete in all respects at and as of the time given; and (2) agrees personally to be bound by, and personally liable for the breach of, each and every provision in the Agreement (and any amendments), by Franchisee and/or any Owner including, without limitation, the confidentiality obligations and non-competition covenants in Articles 7 and 15 of the Agreement.

Each of the undersigned waives: (a) acceptance and notice of acceptance by Franchisor of the foregoing undertakings; (b) notice of demand for payment of any indebtedness or nonperformance of any obligations hereby guaranteed; (c) protest and notice of default to any party with respect to the indebtedness or nonperformance of any obligations hereby guaranteed; (d) any right the undersigned may have to require that an action be brought against Franchisee or any other person as a condition of liability; (e) notice of any amendment to the Agreement; and (f) any and all other notices and legal or equitable defenses to which the undersigned may be entitled.

Each of the undersigned consents and agrees that: (i) undersigned's direct and immediate liability under this guaranty shall be joint and several; (ii) the undersigned shall render any payment or performance required under the Agreement upon demand if Franchisee fails or refuses to do so punctually; (iii) such liability shall not be contingent or conditioned upon pursuit by Franchisor of any remedies against Franchisee or any other person; and (iv) such liability shall not be diminished, relieved or otherwise affected by any extension of time, credit or other indulgence which the Franchisor may from time to time grant to Franchisee or to any other person including, without limitation, the acceptance of any partial payment or performance or the compromise or release of any claims, none of which shall in any way modify or amend this guaranty, which shall be continuing and irrevocable until satisfied in full. It is further understood and agreed by the undersigned that the provisions, covenants and conditions of the Guaranty will inure to the benefit of our successors and assigns.

This is a guaranty of payment and not of collection. This is an absolute, unconditional, primary, and continuing obligation and will remain in full force and effect until, and shall terminate (as "terminate" is used in Kentucky Revised Statutes § 371.065) on the earlier of the following: (i) all of the obligations have been indefeasibly paid in full, and Franchisor has terminated this Guaranty; or (ii) ten (10) years after the date of the Agreement; *provided, however*, that termination of this Agreement on such termination date shall not affect in any manner the liability of Guarantor with respect to (1) the obligations which are created or incurred prior to

such termination date, or (2) extension or renewals of, interest accruing on, or fees, costs or expenses incurred with respect to, such prior obligations prior to, on or after such termination date.

This Guaranty shall be governed by the enforcement, governing law and dispute resolution provisions set forth in Article 17 of the Agreement, and notice and payment provisions set forth in Article 18 of the Agreement.

IN WITNESS WHEREOF, each of the undersigned Owners has affixed their signature effective as of the same day and year as the Agreement was executed.

GUARANTOR(S)

(Print Name)

(Print Name)

(Print Name)

EXHIBIT C

**TO THE FRANCHISE AGREEMENT
BETWEEN STC FRANCHISING, LLC AND
[_____]**

DATED [_____, 20[___]

**EXHIBIT TO LEASE
SUN TAN CITY FRANCHISOR'S LEASE ADDENDUM**

To the extent any terms contained in this Exhibit shall conflict with the body of the Lease, the terms of this Exhibit shall govern.

1. Landlord agrees to deliver copies of any and all notices required or permitted hereby or by the Lease (to Tenant) to Franchisor at Sun Tan City, Attn: Legal Department, 445 E. Market Street, Suite 310, Louisville, KY 40202 or such other address as Franchisor shall specify by written notice to Landlord.
2. Tenant hereby assigns to Franchisor, with Landlord's consent, all of Tenant's rights, title and interest to and under the Lease upon any termination or non-renewal of the Franchise Agreement, but no such assignment shall be effective unless: (a) the Franchise Agreement is terminated or expires without renewal; and (b) Franchisor notifies the Tenant and Landlord in writing that Franchisor assumes Tenant's obligations under the Lease.
3. Franchisor shall have the right, but not the obligation, upon giving written notice of its election to Tenant and Landlord, to cure any breach of the Lease and, if so stated in the notice, to also succeed to Tenant's rights, title and interests thereunder.
4. Tenant and Landlord acknowledge and agree that Franchisor shall have no liability or obligation whatsoever under the Lease unless and until Franchisor assumes the Lease in writing pursuant to Article 2 or 3 above.
5. If Franchisor assumes the Lease as provided for in Article 2 or 3 above, Landlord and Tenant agree that (a) Tenant will remain liable for the responsibilities and obligations, including amounts owed to Landlord, prior to, and subsequent to, the date of assignment and assumption, and (b) Franchisor will have the right to sublease the Premises to another franchisee of Franchisor (a "New Operator"), pursuant to all of the terms of the Lease governing same and as set forth herein, provided the New Operator agrees to operate the Premises as a Sun Tan City business pursuant to a Franchise Agreement with Franchisor and assumes all of the Tenant's obligations under the Lease in writing. Franchisor will be responsible for the Lease obligations incurred after the effective date of the assignment.
6. Landlord and Tenant hereby acknowledge that Tenant has agreed under the Franchise Agreement that Franchisor and its employees or agents shall have the right to enter the Location for certain purposes to the extent said purposes are not inconsistent with the terms of the Lease. Landlord hereby agrees not to interfere with or prevent such entry by Franchisor, its employees or agents. Landlord and Tenant hereby further acknowledge that in the event the Franchise Agreement expires (without renewal) or is terminated, Tenant is obligated to take certain steps under the Franchise Agreement to de-identify the location as a Sun Tan City business. Landlord agrees to permit Franchisor, its employees or agents, to enter the Location and remove signs, decor and materials displaying any marks, designs or logos owned by Franchisor, provided Franchisor shall bear the expense of repairing any damage to the Location as a

result thereof and if subsequent to the expiration or earlier termination of the Lease Term, Franchisor shall give advance written notice of its intent to enter the Location (which in any event shall be completed no more than thirty (30) days subsequent to said expiration or earlier termination), shall coordinate same with Landlord, and shall pay the Rent which would be due for such additional period under the Lease if it had not been terminated until such time as Franchisor removes its' property.

7. Landlord agrees to allow Tenant to remodel, equip, paint and decorate the interior and exterior of the Premises pursuant to the terms of the Franchise Agreement and any successor Franchise Agreement under which Tenant may operate the business at the Premises, subject to the terms of the Lease governing same.
8. Franchisor is a third party beneficiary under this Addendum.
9. References to the Lease and the Franchise Agreement include all amendments, addenda, extensions and renewals to such documents.
10. References to the Landlord, Tenant and Franchisor include the successors and assigns of each of the parties, subject to the terms of the Lease.

EXHIBIT D

**TO THE FRANCHISE AGREEMENT
BETWEEN STC FRANCHISING, LLC AND
[_____]**

DATED [_____, 20[___]

SECURITY AGREEMENT

(Covers Inventory and Proceeds Only to Extent of Open Account)

SUN TAN CITY® Salon

(Address of Salon)

This Addendum, when accepted by you will become a Security Agreement (the “Security Agreement”) supplementing the **SUN TAN CITY®** Franchise Agreement dated [_____, 20[___], (the “Franchise Agreement”) and covering the **SUN TAN CITY®** franchise located at [_____] (the “Business”), between the undersigned debtor(s), jointly and severally if more than one (“FRANCHISEES”), whose principal place of business is [_____] and the STC Franchising, LLC, the secured party (“FRANCHISOR”), whose principal local office is located at 101 Catalog Drive, Elizabethtown, Kentucky 42701.

FRANCHISOR Agrees to subordinate this Security Agreement to FRANCHISEES’ primary bank lender in an amount not to exceed [_____] (\$[___]) Dollars.

1. FRANCHISEES hereby grant a continuing security interest for the benefit of FRANCHISOR upon all of the present and hereafter acquired inventory and all proceeds thereof, and all present and hereafter acquired rights, title and interest relating to the Business, including, but not limited to, all premium and going concern value, if any, of the Business, and FRANCHISEE’S right, if any, to effect a premium sale, and all proceeds thereof. The term “inventory” includes all goods held for sale at the Business (including all goods and supplies customarily classified as inventory and all such chattels hereafter acquired by FRANCHISEES by way of substitution, replacement, return, repossession or otherwise); and all additions and accessories thereto (and the resulting product or mass); and any documents of title representing any thereof. For the purposes of this Security Agreement, the term “proceeds” shall mean whatever is received when collateral, inventory, premium or going concern value, or proceeds is sold, exchanged, collected, or otherwise disposed of, and includes any account arising when the right to payment is earned under a contract right, and shall include cash proceeds consisting of money, checks, and the like. FRANCHISOR’S security interest shall attach to all of the foregoing without further act on FRANCHISOR’S or FRANCHISEES’ part. Upon FRANCHISOR’S request, FRANCHISEES will, from time to time, at FRANCHISEES’ expense, pledge and deliver such inventory to FRANCHISOR or to a third party as FRANCHISOR’S bailee; or hold the same in trust for FRANCHISOR’S account; or store the same in a warehouse in FRANCHISOR’S name; or deliver to FRANCHISOR documents of title representing the same; or evidence FRANCHISOR’S security interest in some other acceptable manner.

The advances made and to be made hereunder are primarily to enable FRANCHISEES to purchase the inventory required for the operation of the Business; and since such advances will be used for the foregoing purpose, FRANCHISOR'S security interest shall be deemed to be a purchase money security interest.

2. FRANCHISOR'S security interest shall secure: (i) any advances which FRANCHISOR may make hereunder or under the Franchise Agreement; (ii) any other indebtedness which FRANCHISEES may from time to time owe to FRANCHISOR, fixed or contingent, whether arising under the Franchise Agreement or after the expiration or termination thereof as provided therein, or otherwise arising or acquired by FRANCHISOR; and (iii) all interest, commissions, expenses and other items chargeable against FRANCHISEES by reason of any of the foregoing. The term "advances" means monies paid to FRANCHISEES or to others for FRANCHISEES' account, or obligations to third parties incurred by FRANCHISOR at FRANCHISEES' request.

3. FRANCHISEES agree that the making of advances is always wholly discretionary on FRANCHISOR'S part, and that FRANCHISOR shall be the sole judge of the amount of such advances and of the total of such advances to be outstanding at any particular time. All such advances shall be repayable on demand as, and bear interest at the rate, specified in the Franchise Agreement.

4. FRANCHISEES warrant, covenant, and agree that: (i) all inventory, and all premium and going concern value, if any, is and shall remain free from all purchase money or other liens or encumbrances except such as are held by FRANCHISOR; (ii) FRANCHISOR shall have the right at all times to immediate possession of all inventory and its proceeds, and to inspect the inventory and FRANCHISEES' records pertaining thereto; (iii) all excise, floor, sales and any other taxes that may be assessed upon or paid by FRANCHISOR with respect to any of the inventory shall be charged to and paid by FRANCHISEES, and FRANCHISEES agree to indemnify FRANCHISOR against loss by reason of any such taxes. FRANCHISEES will make due and timely payment or deposit of all federal, state, and local taxes, assessments or contributions required of FRANCHISEES by law, and will execute and deliver to FRANCHISOR, on demand, appropriate certificates attesting to the payment or deposit thereof; (iv) none of the inventory shall be removed or disposed of without FRANCHISOR'S written consent, except bona fide purchases thereof in the ordinary course of FRANCHISEES' operation of the Business; and FRANCHISEES' authority to make sales thereof may be terminated by FRANCHISOR by giving FRANCHISEES written notice, in which case FRANCHISEES will forthwith cease making any sales even to purchasers in the ordinary course of FRANCHISEES' operation of the Business; (v) all of the FRANCHISEES' sales shall be promptly reported to FRANCHISOR, and the accounts or other proceeds thereof shall be subject to FRANCHISOR'S security interest in accordance with this Security Agreement; (vi) FRANCHISOR shall not be liable or responsible in any way for safekeeping of any of the inventory (and/or proceeds), or for any loss or damage to such inventory, or to any premium or going concern value, or for any diminution in the value thereof, or for any act or default of warehousemen or of any carrier, forwarding agency, or other person whomsoever, or for the collection of any proceeds, but the same shall be at FRANCHISEES' sole risk at all times except as otherwise provided in the Franchise Agreement; and (vii) upon a termination of the Franchise Agreement for any reason other than a premium sale approved by FRANCHISOR, the Business has no premium or going concern value whatsoever.

5. FRANCHISEES' default in the payment or performance of any obligation or undertaking on FRANCHISEES' part hereunder or FRANCHISEES' default in the payment or performance of any obligation contained in the Franchise Agreement shall be an event of default hereunder. An event of default hereunder shall include the following: (i) FRANCHISEES' default in the payment or performance of any obligations or undertaking on FRANCHISOR'S part hereunder, including by way of illustration and not by limitation, FRANCHISEES' failure to repay all advances on demand as set forth in paragraph 3 hereof; (ii) FRANCHISEES' breach of any of the warranties and representation contained herein; (iii) any change in

FRANCHISEES' condition which in FRANCHISOR'S judgment impairs the prospect of FRANCHISEES' payment or performance hereunder; an actual or reasonably anticipated deterioration of the inventory or the market price thereof which causes same in FRANCHISOR'S opinion to become unsatisfactory as security; (v) any levy, attachment, process, or seizure against FRANCHISEES or any of the inventory; (vi) death of the FRANCHISEES (or any of the FRANCHISEES if there be more than one); (vii) termination of business (including expiration or termination of the Franchise Agreement); or (viii) assignment for the benefit of creditors, insolvency, appointment of a receiver, or the filing of any petition under bankruptcy or debtor's relief laws by or against FRANCHISEES.

Upon any such event of default, all sums advanced or owing as provided herein shall be immediately due and payable without demand or notice from FRANCHISOR. Upon the happening of such or any other event of default, all obligations hereunder shall be immediately due and payable, and FRANCHISOR shall have, in addition to all rights and remedies of a secured party under the Commercial Code of the state in which the Business is located or other applicable statutes or rules, the following rights and remedies: (i) FRANCHISOR may peaceably by FRANCHISOR'S own means or with judicial assistance enter FRANCHISEES' or any other premises and take possession of the inventory, and remove or dispose of it on FRANCHISEES' premises, and FRANCHISEES will not resist or interfere with such action; (ii) FRANCHISOR may require FRANCHISEES to assemble all or any part of the inventory and make it available to FRANCHISOR at any place designated by FRANCHISOR and reasonably convenient to both parties; (iii) FRANCHISEES agree that a notice of termination as provided in the Franchise Agreement shall be deemed to be reasonable notice of any intended or public or private sale or other disposition of the inventory on or after the date of termination. In the event of any such public or private sale or other disposition, FRANCHISEES will pay to FRANCHISOR on demand any deficiency remaining after being credited the net proceeds of sale, less all expenses of taking, handling, and sale. All rights of redemptions are waived. FRANCHISOR shall account to FRANCHISEES for any surplus.

6. Until FRANCHISEES notify FRANCHISOR in writing to the contrary, FRANCHISOR shall be justified in assuming that the inventory is and will continue to be kept solely at the address of the Business.

ACCEPTED:

STC FRANCHISING, LLC

**[CORPORATION, PARTNERSHIP OR OTHER
BUSINESS ENTITY]**

By: _____
Printed Name: _____
Title: _____
Dated: _____

By: _____
Printed Name: _____
Title: _____
Dated: _____

EXHIBIT E

**TO THE FRANCHISE AGREEMENT
BETWEEN STC FRANCHISING, LLC AND
[_____]**

DATED [_____, 20[___]

SALON CLIENT SERVICES AGREEMENT

THIS SALON CLIENT SERVICES AGREEMENT (the "Agreement") is entered into effective as of [_____, 20[___] (the "Effective Date"), by and between STC MANAGEMENT GROUP, LLC, a Kentucky limited liability company ("STC") having its principal place of business at 101 Catalog Drive, Elizabethtown, Kentucky 42701 and [_____, having its principal place of business at [_____] ("Customer," a "Party"; together, the "Parties").

W I T N E S S E T H:

WHEREAS, STC is an affiliate of STC Franchising, LLC ("Franchising") the franchisor of the Sun Tan City® franchise indoor tanning salon and services concept; and

WHEREAS, Customer is a Sun Tan City® franchisee pursuant to a Franchise Agreement by and between Customer and Franchising; and

WHEREAS, STC, through its call center located at 101 Catalog Drive, Elizabethtown, Kentucky 42701, will provide access to the Sun Tan City salon (the "Salon") located at [_____, to a toll free service line to assist the Salon with its needs, including assisting with memberships, promotions, coupon issues, problems related to the SunLync POS system, client communications and complaints, and collection efforts for client returned checks (the "Salon Client Services"); and

WHEREAS, Customer desires to enter into an agreement with STC to utilize the Salon Client Services, with the option to purchase certain additional services from STC.

NOW, THEREFORE, in consideration of the mutual covenants and promises contained herein, the Parties hereby agree as follows:

ARTICLE 1.

SALON CLIENT SERVICES

Section 1.1. Services. In consideration of the payments set forth in Section 2.1, STC shall provide Customer with one of the following levels of Salon Client Services. Any changes to the IVR option must be held at the selected plan for twelve (12) consecutive months.

(a) **Full Service Option.** _____ **By initialing here**, Client elects to receive the full array of Salon Client Services, as follows: Assistance with memberships, promotions, coupon issues, problems related to the SunLync POS system, client communications and complaints, and collection efforts for client returned checks.

(b) Limited Service Option. _____ **By initialing here**, Client elects to receive the Salon Client Services as noted above, except that approximately 30% of calls will be routed to the Salon, for action by Salon employees.

(c) Interactive Voice Response (IVR) Option. _____ **By initialing here**, Client elects to receive the Salon Client Services as noted above, except that Callers will hear an initial greeting announcing the location and hours of operation. If a caller needs additional help, they will press option 1 and the call will route to the Salon's 2nd line, and the caller will speak directly with a staff member.

Section 1.2. Customer Assistance. Customer shall provide, upon STC's request, all reasonable assistance required to enable STC to perform the Salon Client Services.

Section 1.3. Additional Services. From time to time, Customer may request in writing that STC perform any of the following additional services (the "Additional Services"), at the costs outlined in Section 2:

(a) Outbound Calls and Surveys. Outbound calls and surveys of the type, in the size and at the cost, outlined on Exhibit A to this Agreement.

(b) Expedited IT Services. Expedited Informational Technology services, in the timeframes and at the costs, outlined on Exhibit B;

(c) Expedited Marketing Services. Turnaround of less than ten (10) days on marketing requests.

Section 1.4. Service Results. Except as otherwise agreed in a writing signed by officers of both parties, as between STC and Customer, STC shall exclusively own all right, title and interest, including all intellectual property rights (including any patent, copyright, trademark or other form of intellectual property or any application of same) ("Intellectual Property Rights"), in and to the work product, if any, including (without limitation) any invention, trade secret, work of authorship or technology that is invented, authored or otherwise created by STC in connection with its performance of the Salon Client Services and Additional Services. In this regard, Customer acknowledges that all such work product would arise from and be based on, at least in part, pre-existing Intellectual Property Rights of STC.

ARTICLE 2.

PAYMENTS TO STC

Section 2.1. Salon Client Services Fees.

(a) Full-Service Option -- \$457/month/location.

(b) Limited Service Option -- \$254/month/location.

(c) Interactive Voice Response Option -- \$127/month/location.

Section 2.2. Fees for Additional Services.

(a) Outbound Calls and Surveys -- Fees as set forth on Exhibit A to this Agreement.

(b) Expedited IT Services -- Fees as set forth on Exhibit B to this Agreement.

(c) Expedited Marketing Services. If Customer desires a turnaround of less than ten (10) days on marketing requests, Customer agrees to pay STC a \$300 Marketing Rush Fee.

Section 2.3. Payments. Customer agrees to pay all amounts due hereunder within thirty (30) days of being invoiced, and specifically authorizes STC to withhold amounts due from the monthly draft by STC or its affiliates. The amounts to be paid to STC hereunder shall be paid as set forth herein without deduction for any taxes, duties or payments of any kind to any third party. In the event that STC is required to pay any amount of tax or duty, or make any payment to any third party in connection herewith, except for any taxes imposed by any governmental authority based on STC's income, Customer shall promptly pay to STC such amount.

ARTICLE 3.

CONFIDENTIAL INFORMATION

Section 3.1. Confidential Information and Exclusions. "Confidential Information" means any information: (i) disclosed by one party (the "Disclosing Party") to the other (the "Receiving Party"); or (ii) which is otherwise deemed to be confidential by the terms of this Agreement. Confidential Information shall exclude information that the Receiving Party can demonstrate: (i) was independently developed by the Receiving Party without any use of the Disclosing Party's Confidential Information or by the Receiving Party's employees or other agents (or independent contractors hired by the Receiving Party) who have not been exposed to the Disclosing Party's Confidential Information; (ii) becomes known to the Receiving Party, without restriction, from a source other than the Disclosing Party without breach of this Agreement and that had a right to disclose it; (iii) was in the public domain at the time it was disclosed or becomes in the public domain through no act or omission of the Receiving Party; or (iv) was rightfully known to the Receiving Party, without restriction, at the time of disclosure. The Salon Client Services, any information concerning this Agreement and any information derived from the Salon Client Services, including, but not limited to, any documentation, notes, collateral materials, instructions and information related to the Salon Client Services provided to Customer, is and shall be deemed Confidential Information.

Section 3.2. Confidentiality Obligation. The Receiving Party shall treat as confidential all of the Disclosing Party's Confidential Information and shall not use such Confidential Information except as expressly permitted under this Agreement. Without limiting the foregoing, the Receiving Party shall use at least the same degree of care which it uses to prevent the disclosure of its own confidential information of like importance, but in no event less than reasonable care, to prevent the disclosure of the Disclosing Party's Confidential Information. Notwithstanding the foregoing, the Receiving Party may disclose the Disclosing Party's Confidential Information to the Receiving Party's employees or consultants who have a need to know such Confidential Information in order to accomplish the purposes of this Agreement; *provided, however*, that such employees and consultants of the Receiving Party shall be made aware of the obligations of this Agreement and the Receiving Party shall be liable for any violation of this agreement by any employee or consultant.

Section 3.3. Confidentiality of Agreement. Each Party agrees that the terms and conditions, but not the existence, of this Agreement shall be treated as the other's Confidential Information and that no reference to the terms and conditions of this Agreement or to activities pertaining thereto can be made in any form without the prior written consent of the other Party; *provided, however*, that each Party may disclose the terms and conditions of this Agreement: (i) as required by any court or other governmental body; (ii) as otherwise required by law; (iii) to legal counsel of the Parties; (iv) in connection with the requirements of an initial public offering, securities filing or franchise filing; (v) in confidence, to accountants, banks, and financing sources and their advisors; (vi) in confidence, in connection with the enforcement of this Agreement or rights under this

Agreement; or (vii) in confidence, in connection with a merger or acquisition or proposed merger or acquisition, or the like.

Section 3.4. Compelled Disclosure. If a Receiving Party believes that it will be compelled by a court or other authority to disclose Confidential Information of the Disclosing Party, it shall give the Disclosing Party prompt written notice so that the Disclosing Party may take steps to oppose such disclosure.

Section 3.5. Remedies. Unauthorized use by a Party of the other Party's Confidential Information will diminish the value of such information. Therefore, if a Party breaches any of its obligations with respect to confidentiality or use of Confidential Information hereunder, the other Party shall be entitled to seek equitable relief to protect its interest therein, including injunctive relief, as well as money damages.

Section 3.6. No Disclosure Obligation. Nothing set forth herein is or shall be construed to be an obligation of STC to disclose to Customer any of STC's Confidential Information.

ARTICLE 4.

WARRANTY, DISCLAIMERS AND INDEMNITIES

Section 4.1. General Warranty. Each party hereby represents and warrants to the other that (i) such party has the right, power and authority to enter into this Agreement and to fully perform all its obligations hereunder; and (ii) the making of this Agreement does not violate any agreement existing between such Party and any third Party.

Section 4.2. Service Warranty and Disclaimer. STC represents and warrants to Customer that the services to be provided under this Agreement shall be performed in a competent and workmanlike manner in accordance with STC's standard practices. STC HEREBY DISCLAIMS ALL OTHER WARRANTIES IN CONNECTION WITH THE SALON CLIENT AND ADDITIONAL SERVICES, INCLUDING ANY WARRANTY THAT THE SERVICES WILL YIELD ANY DESIRED RESULT, WHETHER OR NOT STC HAS BEEN INFORMED OF SUCH RESULT. EXCEPT AS EXPRESSLY SET FORTH HEREIN, STC MAKES NO WARRANTIES OR CONDITIONS, EXPRESS, STATUTORY, IMPLIED, OR OTHERWISE, WITH RESPECT TO ANY PRODUCT OR SERVICES (INCLUDING THE SALON CLIENT SERVICES AND ADDITIONAL SERVICES) PROVIDED HEREUNDER, AND STC HEREBY DISCLAIMS THE IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT THERETO.

Section 4.3. STC Indemnity. STC shall indemnify and hold harmless Customer, its affiliates and their respective employees, managers, members and directors, from and against all cost, loss, liability, damage and expense incurred or suffered by any of them arising out of any breach by STC of any of its obligations under this Agreement or any of the terms and provisions hereof, or from the gross negligence or willful misconduct of STC, its employees or agents.

Section 4.4. Customer Indemnity. Customer shall indemnify and hold harmless STC, its affiliates, managers, members, employees and directors, from and against all cost, loss, liability, damage and expense incurred or suffered by any of them arising out of any breach by Customer of any of its obligations under this Agreement or any of the terms and provisions hereof, or from the gross negligence or willful misconduct of Customer, its employees or agents.

Section 4.5. Notice. The indemnified Party shall give the indemnifying Party prompt written notice of any claim, suit, or action for which such Party believes the indemnifying Party's obligation to indemnify, defend

and hold harmless shall apply; the indemnifying Party shall be given the opportunity to control the defense of such lawsuit; and the indemnified Party shall cooperate fully in the defense thereof.

ARTICLE 5.

LIABILITY LIMITATIONS

Section 5.1. Mutual Limitation of Liability. EXCEPT FOR ANY CLAIM OF MISAPPROPRIATION OR UNAUTHORIZED USE OF EITHER PARTY'S INTELLECTUAL PROPERTY OR CONFIDENTIAL INFORMATION, OR A CLAIM FOR PAYMENT DUE UNDER THIS AGREEMENT, EACH PARTY'S TOTAL LIABILITY TO THE OTHER PARTY FOR ANY KIND OF LOSS, DAMAGE OR LIABILITY ARISING UNDER OR IN CONNECTION WITH THIS AGREEMENT, UNDER ANY THEORY OF LIABILITY, SHALL NOT EXCEED THE AMOUNT ACTUALLY PAID BY CUSTOMER TO STC UNDER THE EXPRESS TERMS OF THIS AGREEMENT AS OF THE DATE ON WHICH THE CAUSE OF ACTION GIVING RISE TO SUCH LIABILITY AROSE. NOTWITHSTANDING THE FOREGOING, SUCH LIMITATION OF LIABILITY SHALL NOT APPLY WITH RESPECT TO EITHER PARTY'S LIABILITY TO THE OTHER PARTY FOR ANY KIND OF LOSS, DAMAGE OR LIABILITY ARISING OUT OF A PARTY'S GROSS NEGLIGENCE OR WILLFUL MISCONDUCT.

Section 5.2. Exclusion of Damages. IN NO EVENT SHALL EITHER PARTY BE LIABLE TO THE OTHER PARTY FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY, OR OTHERWISE, AND WHETHER OR NOT THE PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

Section 5.3. Failure of Essential Purpose. The limitations specified in this Article 5 shall survive and apply even if any limited remedy specified in this Agreement is found to have failed of its essential purpose.

ARTICLE 6.

TERM AND TERMINATION

Section 6.1. Term. This Agreement shall commence on the Effective Date and continue in full force and effect for a period of twelve (12) months. This Agreement shall automatically renew for twelve (12) month periods on each anniversary date unless either Party provides thirty (30) days prior written notice to the other Party of its intent to terminate this Agreement at the end of any term. STC may increase any fees on an annual basis but in no event shall such increase exceed 10%.

Section 6.2. Effect of Termination. Except as expressly set forth in Section 6.4, all provisions of this Agreement shall expire as of the termination hereof. Upon termination, Customer shall pay STC any unpaid amounts for work completed prior to the date of termination including all costs and pre-approved expenses incurred by STC in performance of the Salon Client Services and Additional Services.

Section 6.3. Default. If either Party defaults in the performance of any of its material obligations hereunder, such Party shall use its best efforts to correct such default within thirty (30) days (or such additional time as the Parties may agree) after written notice thereof from the other Party. If any such default cannot be, or is not, corrected within such thirty (30) day period, then the non-defaulting Party shall have the right, in addition to any other remedies it may have, to terminate this Agreement and all rights and licenses granted by the non-defaulting Party hereunder by giving written notice to the Party in default.

Section 6.4. Survival. Notwithstanding any other provision of this Agreement, Articles 3, 4, 5 and 6, and Section 7.1, and all rights and obligations thereunder, shall survive the expiration or any termination of this Agreement and shall continue in perpetuity, unless such provisions expire or terminate by their terms.

ARTICLE 7.

MISCELLANEOUS

Section 7.1. Governing Law. THIS AGREEMENT SHALL BE GOVERNED BY AND INTERPRETED IN ACCORDANCE WITH THE LAWS OF THE COMMONWEALTH OF KENTUCKY, WITHOUT REFERENCE TO CONFLICT OF LAWS PRINCIPLES. THE PARTIES TO THIS AGREEMENT HEREBY SUBMIT TO THE EXCLUSIVE JURISDICTION OF THE FEDERAL AND STATE COURTS SITTING IN LOUISVILLE, JEFFERSON COUNTY, KENTUCKY, AND AGREE THAT ANY ACTION HEREUNDER OR IN ANY WAY RELATED TO THIS AGREEMENT SHALL BE BROUGHT IN SUCH COURTS.

Section 7.2. Force Majeure. Except with respect to any payment to be made to STC hereunder, neither Party shall be liable for any failure, deficiency or delay in the performance of its obligations under this Agreement due to any force majeure, which shall include but not be limited to any storm, flood, fire, aircraft damage, explosion, electrical or communication line failure, disturbance, war or military action, Government act or administrative delay, equipment failure or non-delivery, inability to obtain materials or any cause or matter whatsoever not within the reasonable control of the Parties. In the event of such a force majeure, the affected Party shall be entitled to a reasonable extension of time for the performance of its obligations under this Agreement.

Section 7.3. Independent Contractors. The Parties are independent contractors. Nothing contained herein or done pursuant to this Agreement shall constitute either Party the agent of the other Party for any purpose or in any sense whatsoever, or constitute the Parties as partners or joint venturers.

Section 7.4. Assignment. Customer shall not assign or delegate this Agreement, or any of its rights or duties hereunder, directly, indirectly, by operation of law, in connection with a change of control or otherwise, and any such purported assignment or delegation shall be void, except to any of its affiliates or with the express written permission of STC in its sole discretion. Without limiting the foregoing, any permitted assigns or successors hereof shall be bound by all terms and conditions of this Agreement. STC shall have the right to assign this Agreement as determined by STC in its sole discretion.

Section 7.5. Amendment. No alteration, amendment, waiver, cancellation or any other change in any term or condition of this Agreement shall be valid or binding on either Party unless mutually assented to in writing by both Parties.

Section 7.6. No Waiver. The failure of either Party to enforce at any time any of the provisions of this Agreement, or the failure to require at any time performance by the other Party of any of the provisions of this Agreement, shall in no way be construed to be a present or future waiver of such provisions, nor in any way affect the validity of either Party to enforce each and every such provision thereafter. The waiver by either Party of any provision, condition or requirement of this Agreement shall not constitute a waiver of any future obligation to comply with such provision, condition or requirement.

Section 7.7. Severability. If, for any reason, a court of competent jurisdiction finds any provision of this Agreement, or portion thereof, to be invalid or unenforceable, such provision of the Agreement will be enforced to the maximum extent permissible so as to affect the intent of the Parties, and the remainder of this

Agreement will continue in full force and effect. The Parties agree to negotiate in good faith an enforceable substitute provision for any invalid or unenforceable provision that most nearly achieves the intent and economic effect of such provision.

Section 7.8. Notices. All notices, requests, demands, waivers, and other communications required or permitted hereunder shall be in writing and shall be deemed to have been duly given: (i) when delivered by hand or confirmed email or facsimile transmission; or (ii) one day after delivery by receipted overnight delivery at the appropriate address set forth at the beginning of this Agreement or to such person or address as either Party shall furnish to the other Party in writing pursuant to the above.

Section 7.9. Titles and Subtitles. The titles and subtitles used in this Agreement are used for convenience only and are not to be considered in construing or interpreting this Agreement.

Section 7.10. Entire Agreement. The terms and conditions herein contained and the referenced Schedules and Exhibits which are hereby incorporated herein by reference, constitute the entire agreement between the Parties with respect to the subject matter hereof and supersede all previous and contemporaneous agreements and understandings, whether oral or written, between the Parties with respect to the subject matter hereof.

Section 7.11. Counterparts. This Agreement may be executed in counterparts or duplicate originals, both of which shall be regarded as one and the same instrument, and which shall be the official and governing version in the interpretation of this Agreement.

IN WITNESS WHEREOF, the Parties have caused this Agreement to be executed by duly authorized officers or representatives to be effective as of the date first above written.

STC MANAGEMENT GROUP, LLC

[_____]

By: _____

By: _____

Printed Name: _____

Printed Name: _____

Title: _____

Title: _____

Dated: _____

Dated: _____

EXHIBIT A

**TO SALON CLIENT SERVICES AGREEMENT
BETWEEN STC MANAGEMENT GROUP, LLC AND**

[_____]

DATED [_____, 20[___]

Outbound Calls and Surveys Fee Structure

# of Contacts	Agent Campaign Fee
<250	\$150
250 - 499	\$250
500 - 749	\$400
750 - 999	\$550
1000 - 1249	\$750
1250 - 1499	\$900
1500 - 1749	\$1,100
1750 - 1999	\$1,300
2000 - 2249	\$1,500
\$200 - Each additional block of 250 contacts	

# of Contacts	Agentless Campaign Fee
<250	\$150
250 - 749	\$250
750 - 1249	\$350
1250 - 1749	\$450
1750 - 2249	\$550
>2249	\$650
\$100 - Each additional block of 500 contacts	

EXHIBIT B

**TO SALON CLIENT SERVICES AGREEMENT
BETWEEN STC MANAGEMENT GROUP, LLC AND**

[_____]

DATED [_____, 20[___]

Service	Standard Turn Around (Business Days)	Rush Fee	Minimum Turn Around Time (Business Days)
Equipment Modification	2	\$150 per salon	1
Hours Change	5	\$150 per franchisee	2
Price Change	10	\$250 per franchisee	5
IVR Change	10	\$150 per _____	15
<u>The above services are included in your franchise royalty fee for the standard turnaround time. If you need the services sooner, the above Rush Fees will apply. The Rush Fees are charged on a per occurrence basis.</u>			
Acquisition (Closing Salon) – Data Migration (No EFT)	12	\$750 per salon	8
Acquisition (Converting Salon) – Data Migration (No EFT)	15	\$750 per salon	10
Acquisition (Converting Salon) – Data Migration (Includes EFT)	20	\$750 per salon	15

*** The \$750 Data Migration Rush Fee is in addition to the standard \$750 Data Merge Fee. The Data Migration Rush Fee and Data Merge Fee are charged on a per occurrence basis.**

SUN TAN CITY®

EXHIBIT “C”
TO THE DISCLOSURE DOCUMENT
AREA DEVELOPMENT AGREEMENT

[ATTACHED]

SUN TAN CITY®

AREA DEVELOPMENT AGREEMENT

Franchisor: STC Franchising, LLC (referred to in this Area Development Agreement (the “Agreement”) as “we,” “us” or “our”), a Kentucky limited liability company located at 101 Catalog Drive, Elizabethtown, Kentucky 42701.

Area Developer: [] (referred to in this Agreement as “you,” “your” or “owner”), a [] with a principal place of business located at [].

You have provided us with any and all financial information about your shareholders, members partners, officers, directors, guarantors and other persons as we have requested; and

You desire to develop, own and operate, through yourself or an affiliate in which your Control Group (as defined in Article 9 below) owns 51% or more interest, **SUN TAN CITY®** salons (each, a “Business”) in the “Area” defined below.

NOW THEREFORE, in consideration of the mutual covenants contained herein, and for other good and valuable consideration, the receipt of which is hereby acknowledged, the parties hereto, intending to be legally bound, do hereby mutually agree as follows:

1. Development Area. The development area (the “Development Area”) is the geographical area described as follows:

Political boundaries described above shall be considered fixed as of the date of this Agreement and shall not change for the purpose hereof, notwithstanding a political reorganization or change to such boundaries or regions. All street boundaries shall be deemed to end at the street center line unless otherwise specified above.

2. Grant of Development Rights. We grant you, subject to the terms and conditions of this Agreement, the right and license to establish and operate for your own account or for an affiliated entity under the ownership and control of your Control Group (as provided in Article 9 below), a specified number of Businesses in compliance with our standards. This personal license granted to you is limited to the right to operate the Businesses at locations only within the Development Area and may not be used elsewhere or in any other manner. You have no right to sublicense any of the rights granted to you herein. During the term of this Agreement and provided that you are in compliance with the Development Schedule set forth below, we will not operate, or license or franchise third parties to operate a **SUN TAN CITY®** Business physically located within the Development Area. You must have open and in continuous operation in the Development Area, pursuant to Franchise Agreements, that number of **SUN TAN CITY®** Businesses set forth below as of each of the following dates (“Development Schedule”):

Cumulative Number of **SUN TAN CITY®** Businesses

Date Facility to be Opened

You represent that you conducted your own independent investigation and analysis of the prospects for the establishment of **SUN TAN CITY®** salons within the Development Area, approve the Development Schedule as being reasonable and viable, and recognize that failure to achieve the results described in the Development Schedule will constitute material breach of this Agreement.

3. Term. Unless sooner terminated in accordance with Article 10, the term of this Agreement will expire on [_____].

4. Initial Services and Ongoing Obligations. You acknowledge and agree that our initial service under this Agreement is solely to identify the Development Area and that we have no ongoing obligations such as training or operational assistance to you under this Agreement. All ongoing and further obligations to you in opening your locations shall be provided pursuant to the Franchise Agreement(s) between you and us.

5. Our Reservation of Rights. Although we, our parent company and our affiliates will not develop, operate, or franchise a **SUN TAN CITY®** Business within the Development Area while this Agreement is in effect, we, our parent and our affiliates (and our and their respective successors and assigns, by purchase, merger, consolidation or otherwise) retain all rights with respect to our trademarks, service marks, the system and **SUN TAN CITY®** businesses anywhere in the world, and the right to engage in any business whatsoever, including the right to:

5.1 operate, and grant to others the right to operate, **SUN TAN CITY®** businesses at such locations and on such terms as we deem appropriate outside of the Development Area;

5.2 offer to sell, sell and distribute, inside and outside the Development Area, any products or services associated with the **SUN TAN CITY®** system (now or in the future) or identified by the **SUN TAN CITY®** trademarks, or any other trademarks, service marks or trade names, through any distribution channels or methods, without compensation to any franchisees or area developers. These distribution channels or methods include, without limitation, retail stores, wholesale and the Internet (or any other existing or future form of electronic commerce);

5.3 operate, and grant to others the right to operate, sun tanning salons identified by any trade names, trademarks, service marks or trade dress, outside of the Development Area and pursuant to such terms and conditions as we deem appropriate, which may include locations in close proximity to your **SUN TAN CITY®** location;

5.4 develop or become associated with other concepts (including dual branding or other franchise systems), whether or not using the **SUN TAN CITY®** system, brand or trademarks, and award franchises under these other concepts or locations anywhere, including in the Development Area; and

5.5 acquire, be acquired by, merge, affiliate with or engage in any transaction with other businesses (whether competitive or not), with units located anywhere or business conducted anywhere, including in the Development Area. These transactions may include arrangements involving competing businesses or outlets and dual branding or brand conversions. You must participate at your expense in any conversion as instructed by us.

6. Charges and Fees. You will pay us the following charges and fees:

6.1 Area Development Fee. For the rights we grant you under the terms of this Area Development Agreement, you agree to pay us upon execution of this Agreement a nonrefundable fee in the amount of

[] (\$) (hereinafter “Area Development Fee”) for the Salons listed in Article 2 payable as follows: For the first Franchised Salon Location, you shall pay Thirty Thousand Dollars (\$30,000.00) at the execution of this Agreement, and for each additional Franchised Salon Location, you shall pay Ten Thousand Dollars (\$10,000.00) per Salon payable at the execution of this Agreement (with the balance of Twenty Thousand Dollars (\$20,000.00) per Salon payable upon execution of the Franchise Agreement with respect to such location). Upon our receipt of the Area Development Fee, you will receive all of the rights to develop, and will be obligated to develop, the number of locations set forth in the Development Schedule. The Area Development Fee is fully earned on receipt and is not refundable for any reason.

6.2 Initial Fee for Franchise Agreement. During the term of this Agreement and any extension(s) thereof, you will at the issuance of each Franchise Agreement pay us a fee in the amount of Thirty Thousand Dollars (\$30,000.00) (hereinafter “Initial Fee”); provided, however, that Thirty Thousand Dollars (\$30,000.00) of the Area Development Fee shall be applied as a credit to the Initial Fee for the first Franchise Agreement issued hereunder. With respect to each subsequent Franchise Agreement issued hereunder, Ten Thousand Dollars (\$10,000.00) of the Area Development Fee shall be applied as a credit to the Initial Fee and the remaining balance of Twenty Thousand Dollars (\$20,000.00) of the Initial Fee must be paid upon execution of the Franchise Agreement.

7. Developer Purchase Rights. In the event that we (or one of our affiliates) enter into an agreement to acquire another business providing indoor tanning services (the “Acquired Salons”) in the Development Area, we will provide you with written notice offering you the right to purchase the Acquired Salons. You will have the right, exercisable by written notice delivered to us within thirty (30) days from the date of the delivery to you of a copy of the purchase agreement for the Acquired Salons and other reasonably available information you request, to purchase such Acquired Salons for the price and on the terms and conditions contained in such purchase agreement, provided that: (a) you may substitute cash for any form of payment or non-cash consideration proposed in such offer; and (b) you shall reimburse us for all costs and expenses expended by us (or our affiliates) related to the purchase of the Acquired Salons, including but not limited to attorneys’ fees and expenses for the acquisition and the exercise of your rights hereunder, due diligence fees and expenses and another fee or expense related to the acquisition of the Acquired Salons. If you do not exercise your right of first refusal, we or an affiliate of ours may complete the purchase pursuant to and on the terms of such purchase agreement and operate the salon(s) in the Development Area without violation of this Agreement. You hereby waive your rights with regard to such salon(s) in the Development Area, it being understood by you and each member of your Control Group, that there will be a benefit to all of the Salons if such salon(s) become a member of our System (as that term is defined in the Franchise Agreement). If the sale is not completed within one hundred twenty (120) days after delivery of such purchase agreement to you, or if there is a material change in the terms of the sale (which we agree promptly to communicate to you), the sale will be treated as a new sale subject to your right of first refusal as provided in this Article.

8. Execution of Franchise Agreements. You (or an affiliate owned and controlled by your Control Group, as described in Article 9 below) must execute a separate Franchise Agreement in our then-current form (“Franchise Agreement”) for each Business to be established by you in the Development Area. Further, provided that you are not in default at the time each subsequent Franchise Agreement is executed, we will modify each such Franchise Agreement to reflect your obligation to pay to us a nonrefundable royalty (“Royalty”) per calendar month (the “Accounting Period”) via EFT. The Royalty will be equal to eight percent (8%) of the total monthly gross revenue for the Business. The terms “gross revenue” means all revenue you derive from operating the Business, including, but not limited to, all amounts you receive for merchandise, goods, gift cards or services sold at or away from a Salon, and whether from cash, check or credit transactions, but excluding all federal, state or municipal sales, use or service taxes (including any so-called “tanning taxes”) collected from clients and paid to the appropriate taxing authority and excluding client refunds, amounts paid by

clients as charitable fund raisers, adjustments, credits, and allowances actually made by the Business in compliance with the **SUN TAN CITY®** system.

If you fail to provide us with an executed then-current form of Franchise Agreement at least 60 days prior to the date scheduled as the opening date for a particular Salon, your failure will be deemed a material breach of this Agreement and we will have the right to modify or terminate this Agreement as provided herein; provided that you shall have a sixty (60) day cure period before we would take any such action. Prior to executing a Franchise Agreement and with timeliness adequate to assure the development of a Salon promptly pursuant to the terms of this Agreement, you must submit to us for our written approval, the location of each proposed Salon including all information that we require pursuant to the terms of our then existing terms of development. We will advise you, as promptly as possible, of our approval or disapproval of each location that you have proposed.

9. Ownership; Control Group. Any person holding an ownership interest in you is an “Owner” for purposes of this Agreement. You acknowledge and agree that we have granted the rights in Article 1 above to you, (a) based on you, your Owner or the group of Owners described in the Ownership Addendum hereto that has, directly or indirectly, fifty-one (51%) or more ownership interest in you and voting control over its ownership interests in you (“Control Group”) and (b) based on the same ownership and voting control of such Control Group, in the same percentage as hereunder, in each Franchisee that executes a Franchise Agreement hereunder. If you are a business corporation, partnership, limited liability company or other legal entity, the same Control Group must own a minimum of fifty-one percent (51%) in you and in any entity executing a Franchise Agreement as a **SUN TAN CITY®** franchisee (“Franchisee”) pursuant hereto. All such ownership interests of Owners in the Control Group shall be in the same percentages in your entity under this Agreement and in any Franchisee entity executing a Franchise Agreement hereunder. Furthermore, you acknowledge and agree that we have the right to approve in advance the ownership structure of each Franchisee under a Franchise Agreement executed pursuant hereto prior to execution thereof. Each of the Owners, at any time during the term of this Agreement will execute an agreement in the form that we prescribe (Exhibit B to this Agreement) undertaking to be bound jointly and severally by all provisions of this Agreement and any ancillary agreements between you and us.

You must designate one (1) individual, who shall be set forth in Exhibit A hereto, who has the authority to, and does in fact, actively direct your business affairs related to your obligations under this Agreement and has authority to sign on your behalf on all contracts and commercial documents (“Responsible Owner”). You (or your Responsible Owner) shall exert your best efforts to the development of your **SUN TAN CITY®** Businesses; and absent our prior approval may not engage in any other business or activity, directly or indirectly, that requires substantial management responsibility or time commitments or otherwise may conflict with your obligations hereunder. You must notify us of any proposed change of the Responsible Owner and receive our written approval prior to such change. If such change results from the death or incapacitation of the Responsible Owner, you must submit a new proposed Responsible Owner within thirty (30) days after such death or incapacitation. Neither you nor your Owners will, directly or indirectly, take any actions to avoid or restrict the authority requirement for the Responsible Owner.

Your Responsible Owner and other Owners are identified in Exhibit A to this Agreement. You represent, warrant and agree that the attached Exhibit A is current, complete and accurate, and you agree that updated copies of Exhibit A will be furnished promptly to us, so that your Franchise Agreements (as so revised and signed by you) are at all times current, complete and accurate.

10. Default and Termination. If you fail to comply with the Development Schedule for any location at any time, or if you fail to comply with the other terms of this Agreement, this Agreement shall terminate, following our giving you sixty (60) days’ notice and opportunity to cure, without further recourse to you. Without waiving

any rights afforded to us under this Agreement or any Franchise Agreement in which you (or your affiliates) own or hold any interest, we have the right, but not the obligation, to refrain from exercising our termination right in favor of granting you a written extension of the Development Schedule. Such an extension may, in our business judgment, be conditioned on any or all of the following: (a) a reduction in the size of the Development Area; (b) a modified Development Schedule (in terms of timing and/or number of units to be opened); (c) your execution of our then-current form of general release; and/or (d) your execution of our then-current form of Area Development Agreement, which shall replace this Agreement and which may contain materially different terms and conditions. Nothing obligates us to grant you an initial or any subsequent extension on the Development Schedule. We reserve the right to terminate this Agreement at any time if you fail to comply with its terms, including at the end of any unfulfilled extension period.

11. Franchise Agreements May Not be Affected. Upon termination of this Agreement, (i) you will continue to pay all required fees and operate the Businesses that you own in the Development Area pursuant to the terms of the applicable Franchise Agreement(s) that we executed prior to the termination of this Agreement, and (ii) your and our rights and obligations with respect to your existing Businesses will be governed by the terms of the applicable Franchise Agreement(s), unless there also exists a basis to terminate the applicable Franchise Agreement(s) for your Business(es).

12. Future Development. You recognize and acknowledge that this Agreement requires you to open **SUN TAN CITY®** Businesses in the future pursuant to the Development Schedule. You further acknowledge that the estimated expenses and investment requirements set forth in our Franchise Disclosure Document are subject to increase over time, and that future Businesses likely will involve greater initial investment and operating capital requirements than those stated in the Franchise Disclosure Document provided to you prior to the execution of this Agreement. You must execute all the Franchise Agreements and open all the Businesses by the dates set forth on the Development Schedule, regardless of (i) the requirement of a greater investment, (ii) the financial condition or performance of your prior Businesses, or (iii) any other circumstances, financial or otherwise. The foregoing will not be interpreted as imposing any obligation upon us to execute the Franchise Agreements under this Area Development Agreement if you have not complied with each and every condition necessary to develop the Businesses, or if you do not meet our then-current requirements for franchisees at the time you are scheduled to execute a Franchise Agreement.

13. Compliance with Applicable Laws. You must, at your expense, comply with all federal, state, city, municipal and local laws, ordinances, rules and regulations in the Development Area pertaining to the operation of your **SUN TAN CITY®** Businesses. You must, at your expense, be absolutely and exclusively responsible for determining all licenses and permits required by law for your Businesses, for qualifying for and obtaining all such licenses and permits, and maintaining all such licenses and permits in full force and effect.

14. Your Non-Competition Obligations.

14.1 During Term. You, and each of your Owners covenant that you will not, directly or indirectly during the term of this Agreement, on your or their own account or as an employee, consultant, partner, officer, director, shareholder or member of any other person, firm, entity, partnership, corporation or company, own, operate, lease, franchise, engage in, be connected with, have any interest in, or assist any person or entity engaged in, any business operating, or granting franchises or licenses to others to operate, any business which offers indoor tanning products or services ("Competitive Business"), other than those authorized by this Agreement or any other agreement between us and you.

14.2 After Term. You covenant that, except as otherwise approved in writing by us, you and your Owners shall not, for a continuous, uninterrupted period of two (2) years commencing upon the date of (a) a

transfer permitted under Article 17 of this Agreement, (b) expiration of this Agreement, (c) termination of this Agreement (regardless of the cause for termination), or (d) a final order of a duly authorized arbitrator, panel of arbitrators, or a court of competent jurisdiction (after all appeals have been taken) with respect to any of the foregoing or with respect to enforcement of this Article 14.2, either directly or indirectly, for yourself or your spouse, parent (including step parents), sibling (including half siblings), or child (including step children), whether natural or adopted, or through, on behalf of, or in conjunction with any person or legal entity, own, maintain, operate, engage in, be employed by, act as a consultant for, perform services for, provide assistance to, or have any interest in (as owner or otherwise) any Competitive Business that is existing or is under construction, located within (a) the Development Area, (b) five (5) miles of any **SUN TAN CITY®** Business developed hereunder, or (c) five (5) miles of any **SUN TAN CITY®** business in operation or under construction as of the date that you are required to comply with this Article 14.2. You agree and acknowledge that the two (2) year period of this restriction shall be tolled during any time period in which you are in violation of this restriction.

14.3 Exceptions. The restrictions in Articles 14.1 and 14.2 do not apply to: (a) interests in or operation of a **SUN TAN CITY®** business under a written Franchise Agreement with us; or (b) the ownership of shares of a class of securities that are listed on a public stock exchange or traded on the over-the-counter market and that represent less than five percent (5%) of that class of securities.

14.4 Injunctive Relief. You agree that damages alone cannot adequately compensate us if there is a violation of these noncompetition covenants and that injunctive relief is essential for our protection. You therefore agree that in case of any alleged breach or violation of this Article, we may seek injunctive relief without posting any bond or security, in addition to all other remedies that may be available to us at equity or law.

15. No Rights to Development Area Upon Termination. After the termination or expiration of this Agreement for any reason, any and all rights you had in and to the Development Area shall cease and we will have the absolute and unrestricted right to develop the Development Area or to contract with other franchisees for the future development of the Development Area.

16. Assignment by Us. We have the right to sell or assign, in whole or in part, our interests in this Agreement, and any such sale or assignment shall inure to the benefit of any assignee or other legal successor to our interest.

17. Assignment by You. You may only transfer your rights and interests under this Agreement if you obtain our prior written consent and transfer all of your rights and interests under all Franchise Agreements for the Business in the Development Area, except that you may assign your rights hereunder to an affiliated entity under the ownership and control of your Control Group, provided that all owners agree to be bound by the noncompetition and confidentiality provisions of this Agreement. Accordingly, the assignment terms and conditions in the Franchise Agreement(s) apply to any transfer of your rights and interests under this Agreement or any ownership in you, except that you cannot assign your rights and interests in this Agreement for an amount of consideration greater than the Development Fee specified in Article 6 unless we otherwise agree and you comply with all supplemental assignment conditions we specify in our sole business judgment, including, without limitation, your payment of a supplemental transfer fee in the amount we specify.

18. Severability. To the extent that this Agreement is judicially determined to be unenforceable by virtue of its scope or in terms of area or length of time, but may be made enforceable by reductions of any or all thereof,

the same shall be enforced to the fullest extent permissible under the laws and public policies applied in the jurisdiction where enforcement is sought.

19. Waivers. Failure of either party to insist, in one or more instances, on performance by the other in strict accordance with the terms and conditions of this Agreement shall not be deemed a waiver or relinquishment of any right granted hereunder or of the future performance of any such term or condition or of any other term or condition of this Agreement, unless such waiver is in a writing signed by or on behalf of both parties.

20. ARBITRATION.

20.1 WE AND YOU AGREE THAT ALL CONTROVERSIES, DISPUTES, OR CLAIMS BETWEEN US AND OUR AFFILIATES, AND OUR AND THEIR RESPECTIVE SHAREHOLDERS, OFFICERS, DIRECTORS, AGENTS, AND/OR EMPLOYEES, AND YOU (AND/OR YOUR OWNERS, GUARANTORS, AFFILIATES, AND/OR EMPLOYEES) ARISING OUT OF OR RELATED TO:

20.1.1 THIS AGREEMENT OR ANY OTHER AGREEMENT BETWEEN YOU (OR YOUR OWNERS) AND US (OR OUR AFFILIATES);

20.1.2 OUR RELATIONSHIP WITH YOU OR YOUR OWNERS;

20.1.3 THE SCOPE OR VALIDITY OF THIS AGREEMENT OR ANY OTHER AGREEMENT BETWEEN YOU (OR YOUR OWNERS) AND US (OR OUR AFFILIATES) OR ANY PROVISION OF ANY OF SUCH AGREEMENTS (INCLUDING THE VALIDITY AND SCOPE OF THE ARBITRATION OBLIGATION UNDER THIS ARTICLE 20, WHICH WE AND YOU ACKNOWLEDGE IS TO BE DETERMINED BY AN ARBITRATOR, NOT A COURT); OR

20.1.4 ANY SYSTEM STANDARD MUST BE SUBMITTED FOR BINDING ARBITRATION, ON DEMAND OF EITHER PARTY, TO THE AMERICAN ARBITRATION ASSOCIATION. THE ARBITRATION PROCEEDINGS WILL BE CONDUCTED BY ONE ARBITRATOR AND, EXCEPT AS THIS ARTICLE OTHERWISE PROVIDES, ACCORDING TO THE THEN-CURRENT COMMERCIAL ARBITRATION RULES OF THE AMERICAN ARBITRATION ASSOCIATION. ALL PROCEEDINGS WILL BE CONDUCTED AT A SUITABLE LOCATION CHOSEN BY THE ARBITRATOR IN OR WITHIN FIFTY (50) MILES OF OUR THEN-CURRENT PRINCIPAL PLACE OF BUSINESS (CURRENTLY, ELIZABETHTOWN, KENTUCKY). ALL MATTERS RELATING TO ARBITRATION WILL BE GOVERNED BY THE FEDERAL ARBITRATION ACT (9 U.S.C. §§ 1 ET SEQ.). JUDGMENT UPON THE ARBITRATOR'S AWARD MAY BE ENTERED IN ANY COURT OF COMPETENT JURISDICTION.

20.2 THE ARBITRATOR HAS THE RIGHT TO AWARD OR INCLUDE IN HIS OR HER AWARD ANY RELIEF WHICH HE OR SHE DEEMS PROPER, INCLUDING, WITHOUT LIMITATION, MONEY DAMAGES (WITH INTEREST ON UNPAID AMOUNTS FROM THE DATE DUE), SPECIFIC PERFORMANCE, INJUNCTIVE RELIEF, AND ATTORNEYS' FEES AND COSTS, PROVIDED THAT THE ARBITRATOR MAY NOT DECLARE ANY MARK GENERIC OR OTHERWISE INVALID OR, EXCEPT AS EXPRESSLY PROVIDED IN ARTICLE 24, AWARD ANY PUNITIVE, EXEMPLARY, OR MULTIPLE DAMAGES AGAINST EITHER PARTY (WE AND YOU HEREBY WAIVING TO THE FULLEST EXTENT PERMITTED BY LAW, EXCEPT AS EXPRESSLY PROVIDED IN ARTICLE 24, ANY RIGHT TO OR CLAIM FOR ANY PUNITIVE, EXEMPLARY, OR MULTIPLE DAMAGES AGAINST THE OTHER).

20.3 WE AND YOU AGREE TO BE BOUND BY THE PROVISIONS OF ANY LIMITATION ON THE PERIOD OF TIME IN WHICH CLAIMS MUST BE BROUGHT UNDER APPLICABLE LAW OR THIS AGREEMENT, WHICHEVER EXPIRES EARLIER. WE AND YOU FURTHER AGREE THAT, IN ANY ARBITRATION PROCEEDING, EACH MUST SUBMIT OR FILE ANY CLAIM WHICH WOULD CONSTITUTE A COMPULSORY COUNTERCLAIM (AS DEFINED BY RULE 13 OF THE FEDERAL RULES OF CIVIL PROCEDURE) WITHIN THE SAME PROCEEDING AS THE CLAIM TO WHICH IT RELATES. ANY CLAIM WHICH IS NOT SUBMITTED OR FILED AS REQUIRED IS FOREVER BARRED. THE ARBITRATOR MAY NOT CONSIDER ANY SETTLEMENT DISCUSSIONS OR OFFERS THAT MIGHT HAVE BEEN MADE BY EITHER YOU OR US. WE RESERVE THE RIGHT, BUT HAVE NO OBLIGATION, TO ADVANCE YOUR SHARE OF THE COSTS OF ANY ARBITRATION PROCEEDING IN ORDER FOR SUCH ARBITRATION PROCEEDING TO TAKE PLACE AND BY DOING SO SHALL NOT BE DEEMED TO HAVE WAIVED OR RELINQUISHED OUR RIGHT TO SEEK THE RECOVERY OF THOSE COSTS IN ACCORDANCE WITH ARTICLE 20.4.

20.4 WE AND YOU AGREE THAT ANY ARBITRATION WILL BE CONDUCTED ON AN INDIVIDUAL BASIS ONLY AS TO A SINGLE FRANCHISEE, NOT BY OR THROUGH AN ASSOCIATION OR ON A CLASS-WIDE BASIS, AND THAT AN ARBITRATION PROCEEDING BETWEEN US AND OUR AFFILIATES, AND OUR AND THEIR RESPECTIVE SHAREHOLDERS, OFFICERS, DIRECTORS, AGENTS, AND/OR EMPLOYEES, AND YOU (AND/OR YOUR OWNERS, GUARANTORS, AFFILIATES, AND/OR EMPLOYEES) MAY NOT BE COMMENCED, CONDUCTED OR CONSOLIDATED WITH ANY OTHER ARBITRATION PROCEEDING BETWEEN US AND ANY OTHER PERSON. NOTWITHSTANDING THE FOREGOING OR ANYTHING TO THE CONTRARY IN THIS ARTICLE 20.4 OR ARTICLE 20.1, IF ANY ARBITRATOR DETERMINES THAT ALL OR ANY PART OF THE PRECEDING SENTENCE IS UNENFORCEABLE WITH RESPECT TO A DISPUTE THAT OTHERWISE WOULD BE SUBJECT TO ARBITRATION UNDER THIS ARTICLE 20.4, THEN ALL PARTIES AGREE THAT THIS ARBITRATION CLAUSE SHALL NOT APPLY TO THAT DISPUTE AND THAT SUCH DISPUTE SHALL BE RESOLVED IN A JUDICIAL PROCEEDING IN ACCORDANCE WITH THIS ARTICLE 20 (EXCLUDING THIS ARTICLE 20.4).

20.5 DESPITE OUR AND YOUR AGREEMENT TO ARBITRATE, WE AND YOU EACH HAVE THE RIGHT IN A PROPER CASE TO SEEK TEMPORARY RESTRAINING ORDERS AND TEMPORARY OR PRELIMINARY INJUNCTIVE RELIEF FROM A COURT OF COMPETENT JURISDICTION; PROVIDED, HOWEVER, THAT WE AND YOU MUST CONTEMPORANEOUSLY SUBMIT OUR DISPUTE FOR ARBITRATION ON THE MERITS AS PROVIDED IN THIS ARTICLE.

20.6 YOU AND WE AGREE THAT, IN ANY ARBITRATION ARISING AS DESCRIBED IN THIS ARTICLE, REQUESTS FOR DOCUMENTS SHALL BE LIMITED TO DOCUMENTS THAT ARE DIRECTLY RELEVANT TO SIGNIFICANT ISSUES IN THE CASE OR TO THE CASE'S OUTCOME; SHALL BE RESTRICTED IN TERMS OF TIME FRAME, SUBJECT MATTER AND PERSONS OR ENTITIES TO WHICH THE REQUESTS PERTAIN; AND SHALL NOT INCLUDE BROAD PHRASEOLOGY SUCH AS "ALL DOCUMENTS DIRECTLY OR INDIRECTLY RELATED TO." YOU AND WE FURTHER AGREE THAT THERE SHALL BE NO INTERROGATORIES OR REQUESTS TO ADMIT. WITH RESPECT TO ANY ELECTRONIC DISCOVERY, YOU AND WE AGREE THAT:

20.6.1 PRODUCTION OF ELECTRONIC DOCUMENTS NEED ONLY BE FROM SOURCES USED IN THE ORDINARY COURSE OF BUSINESS. NO SUCH DOCUMENTS SHALL BE REQUIRED TO BE PRODUCED FROM BACK-UP SERVERS, TAPES OR OTHER MEDIA;

20.6.2 THE PRODUCTION OF ELECTRONIC DOCUMENTS SHALL NORMALLY BE MADE ON THE BASIS OF GENERALLY AVAILABLE TECHNOLOGY IN A SEARCHABLE FORMAT WHICH IS USABLE BY THE PARTY RECEIVING THE DOCUMENTS AND CONVENIENT AND ECONOMICAL FOR THE PRODUCING PARTY. ABSENT A SHOWING OF COMPELLING NEED, THE PARTIES NEED NOT PRODUCE METADATA, WITH THE EXCEPTION OF HEADER FIELDS FOR EMAIL CORRESPONDENCE;

20.6.3 THE DESCRIPTION OF CUSTODIANS FROM WHOM ELECTRONIC DOCUMENTS MAY BE COLLECTED SHALL BE NARROWLY TAILORED TO INCLUDE ONLY THOSE INDIVIDUALS WHOSE ELECTRONIC DOCUMENTS MAY REASONABLY BE EXPECTED TO CONTAIN EVIDENCE THAT IS MATERIAL TO THE DISPUTE; AND

20.6.4 WHERE THE COSTS AND BURDENS OF ELECTRONIC DISCOVERY ARE DISPROPORTIONATE TO THE NATURE OF THE DISPUTE OR TO THE AMOUNT IN CONTROVERSY, OR TO THE RELEVANCE OF THE MATERIALS REQUESTED, THE ARBITRATOR SHALL EITHER DENY SUCH REQUESTS OR ORDER DISCLOSURE ON CONDITION THAT THE REQUESTING PARTY ADVANCE THE REASONABLE COST OF PRODUCTION TO THE OTHER SIDE, SUBJECT TO ALLOCATION OF COSTS IN THE FINAL AWARD AS PROVIDED HEREIN.

20.7 IN ANY ARBITRATION ARISING OUT OF OR RELATED TO THIS AGREEMENT, EACH SIDE MAY TAKE THREE DISCOVERY DEPOSITIONS. EACH SIDE'S DEPOSITIONS ARE TO CONSUME NO MORE THAN A TOTAL OF 15 HOURS. THERE ARE TO BE NO SPEAKING OBJECTIONS AT THE DEPOSITIONS, EXCEPT TO PRESERVE PRIVILEGE. THE TOTAL PERIOD FOR THE TAKING OF DEPOSITIONS SHALL NOT EXCEED SIX WEEKS.

20.8 THE PROVISIONS OF THIS ARTICLE ARE INTENDED TO BENEFIT AND BIND CERTAIN THIRD PARTY NON-SIGNATORIES AND WILL CONTINUE IN FULL FORCE AND EFFECT SUBSEQUENT TO AND NOTWITHSTANDING THIS AGREEMENT'S EXPIRATION OR TERMINATION.

20.9 NOTHING IN THIS AGREEMENT BARS OUR RIGHT TO OBTAIN SPECIFIC PERFORMANCE OF THE PROVISIONS OF THIS AGREEMENT AND INJUNCTIVE RELIEF AGAINST CONDUCT THAT THREATENS TO INJURE OR HARM US OR THE MARKS UNDER CUSTOMARY EQUITY RULES, INCLUDING APPLICABLE RULES FOR OBTAINING RESTRAINING ORDERS AND PRELIMINARY INJUNCTIONS (SUBJECT TO OUR OBLIGATION TO ARBITRATE THE UNDERLYING CLAIM IF REQUIRED BY ARTICLE 20). YOU AGREE THAT WE MAY OBTAIN SUCH INJUNCTIVE RELIEF. YOU AGREE THAT WE WILL NOT BE REQUIRED TO POST A BOND TO OBTAIN INJUNCTIVE RELIEF AND THAT YOUR ONLY REMEDY IF AN INJUNCTION IS ENTERED AGAINST YOU WILL BE THE DISSOLUTION OF THAT INJUNCTION, IF WARRANTED, UPON DUE HEARING, AND YOU HEREBY EXPRESSLY WAIVE ANY CLAIM FOR DAMAGES CAUSED BY SUCH INJUNCTION.

20.10 COSTS AND ATTORNEYS' FEES. THE PREVAILING PARTY IN ANY ACTION OR PROCEEDING ARISING UNDER, OUT OF, IN CONNECTION WITH, OR IN RELATION TO THIS AGREEMENT WILL BE ENTITLED TO RECOVER ITS REASONABLE COSTS AND EXPENSES (INCLUDING ATTORNEYS' FEES, ARBITRATOR'S FEES AND EXPERT WITNESS FEES, COSTS OF INVESTIGATION AND PROOF OF FACTS, COURT COSTS, AND OTHER ARBITRATION OR

LITIGATION EXPENSES) INCURRED IN CONNECTION WITH THE CLAIMS ON WHICH IT PREVAILED.

20.11 PERFORMANCE TO CONTINUE. UNLESS WE EXERCISE OUR RIGHT TO TERMINATE THIS AGREEMENT, EACH PARTY MUST CONTINUE TO PERFORM ITS OBLIGATIONS UNDER THIS AGREEMENT PENDING FINAL RESOLUTION OF ANY DISPUTE PURSUANT TO THIS ARTICLE 20, UNLESS TO DO SO WOULD BE IMPOSSIBLE OR IMPRACTICABLE UNDER THE CIRCUMSTANCES.

20.12 TOLLING OF STATUTE OF LIMITATIONS. ALL APPLICABLE STATUTES OF LIMITATION AND DEFENSES BASED ON THE PASSAGE OF TIME ARE TOLLED WHILE THE DISPUTE RESOLUTION PROCEDURES IN THIS ARTICLE 20 ARE PENDING. THE PARTIES WILL TAKE SUCH ACTION, IF ANY, REQUIRED TO EFFECTUATE SUCH TOLLING.

21. Governing Law. All matters relating to arbitration will be governed by the Federal Arbitration Act (9 U.S.C. §§ 1 *et. seq.*). Except to the extent governed by the Federal Arbitration Act as required hereby, the UNITED STATES TRADEMARK ACT OF 1946 (LANHAM ACT, 15 U.S.C. §§ 1051 *et seq.*) or other federal law, this Agreement, the franchise and all claims arising from the relationship between us and you will be governed by the laws of Kentucky, without regard to its conflict of laws principles, except that any law regulating the sale of franchises or governing the relationship of a franchisor and its franchisee will not apply unless jurisdictional requirements are met independently without reference to this Article.

22. Consent to Jurisdiction. Subject to Article 20 hereof, we and you and your Owners agree that if any party commences an action, it must be in any state or federal court of general jurisdiction in Kentucky and you (and each Owner) irrevocably submit to the jurisdiction of such courts and waive any objection you (or he or she) may have to either the jurisdiction of or venue in such courts.

23. Notices. All written notices and reports permitted or required to be delivered by the provisions of this Agreement will be deemed so delivered:

23.1 at the time delivered by hand;

23.2 one (1) business day after transmission by telecopy, facsimile, email or other electronic system, provided there is evidence of delivery;

23.3 one (1) business day after being placed in the hands of a commercial courier service for next business day delivery, provided there is evidence of delivery; or

23.4 three (3) business days after placement in the United States Mail by Registered or Certified Mail, Return Receipt Requested, postage prepaid; and must be addressed to the party to be notified at its most current principal business address of which the notifying party has been notified.

Any required payment or report which we do not actually receive during regular business hours on the date due (or postmarked by postal authorities at least two (2) days prior thereto) will be deemed delinquent.

The initial designated mailing addresses of us and you are indicated above, and either you or we may from time-to-time change our respective designated mailing address by an express written notice of such change given by one to the other at its then most recently designated mailing address.

24. Waiver of Punitive Damages, Jury Trial and Class Actions. Except with respect to any obligation to indemnify us and claims we bring against you for your unauthorized use of our trademarks or unauthorized use or disclosure of any confidential information, we and you and each of your Owners waive to the fullest extent permitted by law any right to or claim for any punitive or exemplary damages against the other and agree that, in the event of a dispute between us, the party making a claim will be limited to equitable relief and to recovery of any actual damages it sustains. We and you irrevocably waive, to the fullest extent permitted by law, trial by jury in any action, proceeding or counterclaim, whether at law or in equity, brought by either of us. Each party acknowledges that it has had a full opportunity to consult with counsel concerning this waiver, and that this waiver is informed, voluntary, intentional, and not the result of unequal bargaining power.

25. Multiple Copies. This Agreement may be executed in multiple copies, each of which will be deemed an original, and all of which when taken together shall constitute one and the same document.

26. Entire Agreement. This Agreement together with any exhibits, addenda and appendices hereto constitute the sole agreement between you and us with respect to the entire subject matter of this Area Development Agreement and embodies all prior agreements and negotiations with respect to your Businesses authorized hereunder. Notwithstanding anything in this Article 26 or otherwise in this Agreement to the contrary, nothing in this Agreement or in any related agreement you enter into with us is intended to disclaim the representations we have made in the Franchise Disclosure Document. No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

27. Modification. This Agreement shall not be modified or amended except by an instrument in writing signed by or on behalf of the parties hereto.

28. Other Franchisees/Area Developers. You acknowledge that other **SUN TAN CITY®** franchisees/area developers have or will be granted franchises or area development rights at different times and in different situations, and further acknowledge that the provisions of such agreements may vary substantially from those contained in this Agreement.

29. Binding Effect. Except as otherwise provided herein to the contrary, this Agreement shall be binding upon, and shall inure to the benefit of, you, your Owners and us, and each of our respective heirs, executors, legal representatives, successors and assigns.

[SIGNATURE PAGE FOLLOWS]

IN WITNESS WHEREOF, the parties hereto have executed and delivered this Agreement as of the Effective Date.

THIS AGREEMENT CONTAINS A BINDING ARBITRATION PROVISION WHICH MAY BE ENFORCED BY THE PARTIES.

FRANCHISOR:

STC FRANCHISING, LLC

By: _____

Printed Name: _____

Title: _____

Effective Date: _____

AREA DEVELOPER:

[_____]

By: _____

Printed Name: _____

Title: _____

Dated: _____

EXHIBIT A

**TO THE AREA DEVELOPMENT AGREEMENT
BETWEEN STC FRANCHISING, LLC AND**

[_____]

DATED [_____, 20[___]

OWNERSHIP ADDENDUM

1. **RESPONSIBLE OWNER.** The name and home address of the Responsible Owner is as follows:

2. **FORM OF ENTITY OF AREA DEVELOPER.**

(a) **CORPORATION OR LIMITED LIABILITY COMPANY.** Area Developer is a [_____] organized on [_____] under the laws of the State of [_____]. Its Federal Identification Number is [_____]. It has not conducted business under any name other than its corporate or company name.

Name of Each Director/Officer/Managing Member

Position(s) Held

_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

(b) **PARTNERSHIP.** Area Developer is a [general] [limited] partnership formed on [_____] under the laws of the State of [_____]. Its Federal Identification Number is [_____]. It has not conducted business under any name other than its partnership name.

Name of Each General Partner

2. **OWNERS.**

(a) Area Developer and each of its Owners represents and warrants that the following is a complete and accurate list of all owners of any interest whatsoever in Area Developer, including the full name and mailing address of each Owner, and fully describes the nature and extent of each Owner's interest in Area Developer. Area Developer and each Owner, as to his or her ownership interest, represents and warrants that each Owner is the sole and exclusive legal and beneficial owner of his or her ownership interest in Area Developer, free and clear of all liens, restrictions, agreements and encumbrances of any kind or nature, other than those required or permitted by this Agreement.

Owner's Name and Address

Percentage and Nature of Ownership Interest

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(b) **CONTROL GROUP.** You represent and warrant that the following Owner or group of Owners has, directly or indirectly, 51% or more ownership interest in you and voting control over its ownership interests in you and constitutes your Control Group as described in Article 8 of the Area Development Agreement.

Owner's Name and Address

Percentage and Nature of Ownership Interest

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This Exhibit A Ownership Addendum is deemed accepted and made a part of the Area Development Agreement as of the Area Development Agreement's Effective Date.

[_____]
(Name of corporation, limited liability company or partnership)

STC FRANCHISING, LLC,
A Kentucky Limited Liability Company

By:
Printed Name:
Title:
Effective Date:

By:
Printed Name:
Title:
Effective Date:

EXHIBIT B

TO THE AREA DEVELOPMENT AGREEMENT BETWEEN STC FRANCHISING, LLC AND

[_____]

DATED [_____, 20[___]

OWNERS' PERSONAL GUARANTY OF AREA DEVELOPER'S OBLIGATIONS

In consideration of, and as an inducement to, the execution of the **SUN TAN CITY®** Area Development Agreement dated as of [_____] (the "Agreement") by and between STC Franchising, LLC ("Franchisor"), and [_____] ("Area Developer"), each of the undersigned Owners in Area Developer hereby personally and unconditionally: (1) guarantees to Franchisor and its successors and assigns, for the term of the Agreement and thereafter as provided in the Agreement ("Guaranty"), that Area Developer shall punctually pay and perform each and every undertaking, agreement and covenant set forth in the Agreement (and any amendments) and that each and every representation of Area Developer made in connection with the Agreement (and any amendments) are true, correct and complete in all respects at and as of the time given; and (2) agrees personally to be bound by, and personally liable for the breach of, each and every provision in the Agreement and the Franchise Agreement to be entered into for Salon openings under the Agreement (and any amendments to either agreement), including, without limitation, the confidentiality and non-competition provisions of such agreements.

Each of the undersigned waives: (a) acceptance and notice of acceptance by Franchisor of the foregoing undertakings; (b) notice of demand for payment of any indebtedness or nonperformance of any obligations hereby guaranteed; (c) protest and notice of default to any party with respect to the indebtedness or nonperformance of any obligations hereby guaranteed; (d) any right the undersigned may have to require that an action be brought against Area Developer or any other person as a condition of liability; (e) notice of any amendment to the agreement; and (f) any and all other notices and legal or equitable defenses to which the undersigned may be entitled.

Each of the undersigned consents and agrees that: (i) the undersigned's direct and immediate liability under this guaranty shall be joint and several; (ii) the undersigned shall render any payment or performance required under the Agreement upon demand if Area Developer fails or refuses to do so punctually; (iii) such liability shall not be contingent or conditioned upon pursuit by Franchisor of any remedies against Area Developer or any other person; and (iv) such liability shall not be diminished, relieved or otherwise effected by any extension of time, credit or other indulgence which the Franchisor may from time to time grant to Area Developer or to any other person including, without limitation, the acceptance of any partial payment or performance or the compromise or release of any claims, none of which shall in any way modify or amend this guaranty, which shall be continuing and irrevocable until satisfied in full.

It is further understood and agreed by the undersigned that the provisions, covenants and conditions of the Guaranty will inure to the benefit of our successors and assigns.

This is a guaranty of payment and not of collection. This is an absolute, unconditional, primary, and continuing obligation and will remain in full force and effect until, and shall terminate (as "terminate" is used in Kentucky Revised Statutes § 371.065) on the earlier of the following: (i) all of the obligations have been indefeasibly paid in full, and Franchisor has terminated this Guaranty; or (ii) ten (10) years after the date of the

Agreement; *provided, however*, that termination of this Agreement on such termination date shall not affect in any manner the liability of Guarantor with respect to (1) the obligations which are created or incurred prior to such termination date, or (2) extension or renewals of, interest accruing on, or fees, costs or expenses incurred with respect to, such prior obligations prior to, on or after such termination date.

This Guaranty shall be governed by the enforcement, governing law and dispute resolution provisions set forth in Article 20 of the Agreement, and notice and payment provisions set forth in Article 23 of the Agreement.

IN WITNESS WHEREOF, each of the undersigned Owners or Controlling Principal(s) has affixed their signature effective as of the Area Development Agreement's Effective Date.

GUARANTOR(S)

(Signature)
(Print Name)

(Signature)
(Print Name)

(Signature)
(Print Name)

SUN TAN CITY®

**EXHIBIT “D”
TO THE DISCLOSURE DOCUMENT**

AGENTS FOR SERVICE OF PROCESS

Illinois: Illinois Attorney General 500 South Second Street Springfield, IL 62706 Telephone: 217-782-1090 217-782-4465	Indiana: Secretary of State 302 W. Washington St. Rm. E111 Indianapolis, IN 46204 Telephone: 317-232-6681	
Maryland: Office of Attorney General Securities Division 200 St. Paul Place Baltimore, MD 21202 Telephone: 410-576-6360	Iowa: Iowa Securities and Regulated Industries Bureau Two Raun Center, 601 Locust, 4th Floor Des Moines, IA 50309-3738 Telephone: 515-281-5705 Michigan: Corporate Oversight Division, Franchise Section 525 West Ottawa Street G. Mennen Williams Building, 1 st Floor Lansing, MI 48913 Telephone: 517-241-6470	Maryland: Office of Attorney General Securities Division 200 St. Paul Place Baltimore, MD 21202 Telephone: 410-576-6360 Minnesota: Commissioner of Commerce Department of Commerce, Securities Division 85 7th Place East, Suite 500 St. Paul, MN 55101 Telephone: 651-539-1638
Nebraska: <u>Minnesota:</u> Nebraska <u>Commissioner of Commerce</u> Department of Banking & Finance <u>Commerce,</u> <u>Securities Division</u> 1526 K Street <u>85 7th Place East, Suite 300</u> <u>500</u> Lincoln, NE, 68508-5006 <u>St. Paul, MN 55101</u> Telephone: 402-471-3445 <u>651-539-1638</u>	New York: New York Department of State One Commerce Plaza, 99 Washington Avenue Albany, NY 12231 Telephone: 212-417-5800	
North Dakota: North Dakota Securities Department State Capitol - 5th Floor, Dept. 414 600 East Boulevard Avenue Bismarck, ND 58505-0510 Telephone: 701-328-4712	Rhode Island: Director of Department of Business Regulation Department of Business Regulation 1511 Pontiac Avenue, Building 69-169-2 Cranston, RI 02910 <u>02920</u> Telephone: 401-462-9527	
South Dakota: Division of Insurance Securities Regulation 124 S. Euclid, Ste. 104 Pierre, SD 57501-3185 Telephone: 605-773-3563	Virginia: Clerk of the State Corporation Commission 1300 East Main Street, 1 st Floor Richmond, VA 23219 Telephone: 804-371-9051	

Washington: Director of Financial Institutions Securities Division – 3 rd Floor 150 Israel Rd., SW Tumwater, WA 98501 Telephone: 360-902-8738	Wisconsin: Administrator, Division of Securities Department of Financial Institutions 4822 Madison Yards Way, North Tower Madison, WI 53705 53703 Telephone: 608-266-2139
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SUN TAN CITY®

EXHIBIT “E”
TO THE DISCLOSURE DOCUMENT

CONVERSION ADDENDUM

[ATTACHED]

SUN TAN CITY®

CONVERSION ADDENDUM

This Conversion Addendum (“Addendum”) to the Sun Tan City Franchise Agreement (“Franchise Agreement”) dated [____], by and between STC Franchising, LLC (“Franchisor”) and [____] (“Franchisee”) is made and entered concurrently with the execution of the Franchise Agreement by and between Franchisor and Franchisee. Initially capitalized terms used but not defined herein have the meanings set forth in the Franchise Agreement.

RECITALS:

Franchisor has the right to use and license others to use the system and the Marks for establishing and operating **SUN TAN CITY®** Salons.

Franchisee currently owns or otherwise has rights to an existing tanning Salon located at and desires to use the System and Marks in connection with the operation of such tanning Salon.

In connection with the execution of the Franchise Agreement for Franchisee’s existing tanning Salon, Franchisor and Franchisee desire to amend the Franchise Agreement to establish terms and conditions applicable to the conversion of Franchisee’s existing tanning Salon to a **SUN TAN CITY®** Salon.

NOW, THEREFORE, the parties, in consideration of the mutual undertakings and commitments set forth herein and in the Franchise Agreement, the receipt and sufficiency of which are hereby acknowledged, agree as follows:

1. Opening Date. Anything in the Franchise Agreement to the contrary notwithstanding, the Opening Date shall be the date on which the Franchisor notifies Franchisee in writing that the existing tanning Salon may be opened to the public branded under Franchisor’s Marks. Franchisor shall issue such notice only when, in the Franchisor’s sole discretion, Franchisee has installed all or substantially all of the fixtures, equipment, signs and supplies that Franchisor specifies as necessary to complete and open the tanning salon as a **SUN TAN CITY®** Salon.

2. Initial Franchise Fee. You agree to pay us a nonrecurring and nonrefundable initial franchise fee in the amount of [____] (\$[____]) when you sign this Addendum. The fee will be fully earned by us upon the execution of this Agreement. Except as set forth herein, Article 3.1 of the Franchise Agreement remains in effect.

3. Royalties. You agree to pay us a nonrefundable royalty (“Royalty”) each calendar month (the “Accounting Period”). Commencing on the date of the initial opening of the Business (the “Opening Date”), you agree to pay us a Royalty according to the following:

First twelve (12) months commencing with the Opening Date	Five percent (5%) of your Gross Revenue
Months 13-24 after the Opening Date	Six percent (6%) of your Gross Revenue
Month 25 and thereafter during the remaining term of the Agreement	Seven percent (7%) of your Gross Revenue

You shall provide to us via facsimile transmissions or Internet e-mail, or such other form of delivery we approve, a report of the Gross Revenue derived from operating the Business at the Salon for each calendar

month no later than the tenth (10th) day of the subsequent calendar month. You agree that we shall receive the Royalty for the preceding calendar month no later than the fifteenth (15th) day of each calendar month via debit draft of your account, which shall be initiated by us, by withholding the amount from the EFT drafts that we collect on your behalf or by such other form of delivery that we approve. If you fail to provide us with a report of Gross Revenue by the tenth (10th) day of the month for the preceding month, then we may, in our sole discretion, elect whether to draft from your account or withhold from your EFT draft that we collect on your behalf, the same amount that had been drafted the previous month, and you will be responsible for any deficiency if the amount actually owed for such month's Royalty is greater than the amount drafted. You will be credited if the amount drafted is in excess of the amount owed for such month's Royalty.

4. Conversion Audit and Prototype Plans. Franchisor has conducted a preliminary conversion audit, and has provided to Franchisee written requirements and guidelines for conversion to the System. Franchisor has provided to Franchisee, on loan, a set of prototypical design plans and specifications for a **SUN TAN CITY®** Salon.

5. Server Fee. Franchisee agrees to pay Franchisor, in addition to all other fees provided in the Franchise Agreement, via debit draft of your account, which shall be initiated by us, or by such other form of delivery that we may approve, a fee of \$750 to merge your server with our servers. Unless otherwise directed by us, this fee is payable to STC Management Group, LLC and is due within ten days of the merger completion.

6. Conversion Training. We will not provide the training described in Article 4.1.2 of the Franchise Agreement. We will provide forty (40) hours of on-site training and support the first week of your conversion to a **SUN TAN CITY®** Salon, including verification that all point-of-sale systems and related tools are available. Franchisee agrees to pay Franchisor, in addition to all other fees provided in the Franchise Agreement, as an offset to any conversion credit or via debit draft of your account, which shall be initiated by us, or by such other form of delivery that we may approve, a fee of \$1,000 and is due within ten days of the Salon opening.

7. Franchisee's Representation, Warranties and Covenants. Franchisee's execution of this Addendum does not and will not result in the breach of any agreement by which Franchisee or any of the Controlling Principals are bound or to which the facility to be used for the Salon is subject.

8. Construction. The capitalized terms used in this Addendum shall have the same meaning as in the Franchise Agreement. The provisions of this Addendum are deemed incorporated into the Franchise Agreement as if stated in full therein and in the event of any conflict between the terms of this Addendum and the Franchise Agreement, the terms and conditions of this Addendum shall control.

IN WITNESS WHEREOF, each of the parties hereto has caused this Addendum to be executed by its duly authorized representative as of the date first above written.

STC FRANCHISING, LLC

[CORPORATION OR PARTNERSHIP]

By: _____
Printed Name: _____
Title: _____
Effective Date: _____

By: _____
Printed Name: _____
Title: _____
Effective Date: _____

SUN TAN CITY®

EXHIBIT “F”
TO THE DISCLOSURE DOCUMENT

STATE SPECIFIC ADDENDA

[ATTACHED]

INFORMATION REQUIRED BY THE STATE OF ILLINOIS

In recognition of the requirements of the Illinois Franchise Disclosure Act of 1987, the disclosure document is amended as follows:

1. Article 4 of the Illinois Franchise Disclosure Act states that “Any provision in a franchise agreement that designates jurisdiction or venue in a forum outside of this State is void, provided that a franchise agreement may provide for arbitration in a forum outside of this State.”

In addition, the foregoing provision applies to the choice of which state’s law will govern the franchise agreement and requires that Illinois law apply to any claim arising under the Illinois Franchise Disclosure Act.

Therefore, Items 17(v) and 17(vv) of the disclosure document are amended to include the following:

“Any provision in a Franchise Agreement which designates jurisdiction or venue in a forum outside of Illinois may be unenforceable as to any cause of action which otherwise is enforceable in the courts of the State of Illinois, except that the Franchise Agreement may provide for arbitration in a forum outside of the State of Illinois.”

Items 17(w) and 17(ww) of the disclosure document are amended to include the following:

“The Illinois Franchise Disclosure Act requires that Illinois law apply to any claim arising under the Illinois Franchise Disclosure Act if the jurisdictional requirements of the Illinois Franchise Disclosure Act are met.”

2. The following additional disclosure is inserted below the “Franchise Relationship” table set forth in Item 17 of the disclosure document: “Notwithstanding anything set forth in Item 17 to the contrary, the conditions under which your franchise can be terminated and your rights upon non-renewal may be affected by Articles 19 and 20 of the Illinois Franchise Disclosure Act.”

3. Items 17(x) and 17(xx) of the disclosure document are amended to include the following:

“Any provisions in the Franchise Agreement waiving punitive damages or a jury trial, or any other rights available to the Franchisee under the Illinois Franchise Disclosure Act shall be subject to Article 41 of the Illinois Franchise Disclosure Act, which provides that any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with any provision of the Illinois Franchise Disclosure Act or any other law of the State of Illinois is null and void.”

4. Item 17(t) of the disclosure document is amended to include “, this disclosure document” after “Manuals” therein.

Each provision of this addendum to the disclosure document is effective only to the extent that with respect to such provision, the jurisdictional requirements of the Illinois Franchise Act are met independently without reference to this disclosure document.

AMENDMENT TO THE FRANCHISE AGREEMENT
REQUIRED BY THE STATE OF ILLINOIS

This Amendment relates to franchises sold in Illinois and is intended to comply with the Illinois Franchise Disclosure Act and the regulations promulgated thereunder. In consideration of the execution of the Franchise Agreement, the parties agree to amend the Franchise Agreement as follows:

1. Article 4 of the Illinois Franchise Disclosure Act states that “Any provision in a franchise agreement that designates jurisdiction or venue in a forum outside of this State is void, provided that a franchise agreement may provide for arbitration in a forum outside of this State.”

Accordingly, Article 17.14 of the Franchise Agreement is amended to include the following:

“To the extent required by applicable Illinois law, this Article shall not in any way abrogate or reduce any rights of the franchisee as specifically provided in the Illinois Franchise Disclosure Act.”

2. Article 4 of the Illinois Franchise Disclosure Act states that “Any provision in a franchise agreement that designates jurisdiction or venue in a forum outside of this State is void w, provided that a franchise agreement may provide for arbitration in a forum outside of this State.” The Illinois Attorney General’s Office has taken the position that the foregoing provision applies to the choice of which state’s law will govern the franchise agreement and requires that Illinois law apply to any claim arising under the Illinois Franchise Disclosure Act.

Accordingly, Article 17.13 of the Franchise Agreement is amended to include the following:

“Notwithstanding anything in this Article 17.13 or otherwise in this Agreement to the contrary, the laws of the State of Illinois shall govern this Agreement.”

3. To the extent that Article 17.18 of the Franchise Agreement conflicts with or is unenforceable under Illinois law, Article 17.18 of the Franchise Agreement is amended to add “, the Franchise Disclosure Document” after “Manuals” in the first sentence thereof.

4. Any provisions in the Franchise Agreement waiving punitive damages, a jury trial, or any other rights available to you under the Illinois Franchise Disclosure Act shall be subject to Article 41 of the Illinois Franchise Disclosure Act, which provides that any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with any provision of the Illinois Franchise Disclosure Act or any other law of the State of Illinois is null and void.

5. Article 13 of the Franchise Agreement is hereby amended by adding a new Article 13.7 thereof, which shall read in its entirety as follows:

“The conditions under which the franchise can be terminated and the parties’ rights on non-renewal may be affected by Articles 19 and 20 of the Illinois Franchise Disclosure Act. To the extent that any provision of this Article 13 is inconsistent with one of the aforementioned sections, the applicable provisions of the Illinois Franchise Disclosure Act shall control.”

6. Article 14 of the Franchise Agreement is hereby amended by adding a new Article 14.5 thereof, which shall read in its entirety as follows:

“The conditions under which the franchise can be terminated and the parties’ rights on non-renewal may be affected by Articles 19 and 20 of the Illinois Franchise Disclosure Act. To the extent that any provision of this Article 14 is inconsistent with one of the aforementioned sections, the applicable provisions of the Illinois Franchise Disclosure Act shall control.”

7. Article 15 of the Franchise Agreement is hereby amended by adding a new Article 15.12 thereof, which shall read in its entirety as follows:

“The conditions under which the franchise can be terminated and the parties’ rights on non-renewal may be affected by Articles 19 and 20 of the Illinois Franchise Disclosure Act. To the extent that any provision of this Article 15 is inconsistent with one of the aforementioned sections, the applicable provisions of the Illinois Franchise Disclosure Act shall control.”

8. Article 17.17 of the Franchise Agreement is hereby amended by adding the following to the end thereof:

“Notwithstanding anything in this Article 17.17 to the contrary, no action brought by you to enforce any liability arising under this Agreement that is created under Article 26 of the Illinois Franchise Disclosure Act may be brought by you unless it is brought before the expiration of 3 years after the act or transaction constituting the violation upon which it is based, the expiration of one year after you become aware of facts or circumstances reasonably indicating that you may have a claim for relief in respect of conduct governed by the Illinois Franchise Disclosure Act, or 90 days after delivery to you of a written notice disclosing such a violation, whichever shall expire first.”

9. Article 17.12.6 of the Franchise Agreement is hereby amended by adding the following to the end thereof:

“Notwithstanding anything in this Article 17.12.6 to the contrary, no action brought by you to enforce any liability arising under this Agreement that is created under Article 26 of the Illinois Franchise Disclosure Act may be brought by you unless it is brought before the expiration of 3 years after the act or transaction constituting the violation upon which it is based, the expiration of one year after you become aware of facts or circumstances reasonably indicating that you may have a claim for relief in respect of conduct governed by the Illinois Franchise Disclosure Act, or 90 days after delivery to you of a written notice disclosing such a violation, whichever shall expire first.”

IN WITNESS WHEREOF, the parties have executed this Amendment to the Franchise Agreement on the same day that the Franchise Agreement was executed.

STC FRANCHISING, LLC

[CORPORATION OR PARTNERSHIP]

By: _____
Printed Name: _____
Title: _____

By: _____
Printed Name: _____
Title: _____

Date: _____

Date: _____

AMENDMENT TO THE AREA DEVELOPMENT AGREEMENT
REQUIRED BY THE STATE OF ILLINOIS

This Amendment relates to franchises sold in Illinois and is intended to comply with the Illinois Franchise Disclosure Act and the regulations promulgated thereunder. In consideration of the execution of the Area Development Agreement, the parties agree to amend the Area Development Agreement as follows:

1. Article 4 of the Illinois Franchise Disclosure Act states that “Any provision in a franchise agreement that designates jurisdiction or venue in a forum outside of this State is void, provided that a franchise agreement may provide for arbitration in a forum outside of this State.” The Illinois Attorney General’s Office has taken the position that the foregoing provision applies to the choice of which state’s law will govern franchise agreements and related agreements, and requires that Illinois law apply to any claim arising under the Illinois Franchise Disclosure Act.

Accordingly, Article 21 of the Area Development Agreement is amended to include the following:

“Notwithstanding anything in this Article 21 or otherwise in this Agreement to the contrary, the laws of the State of Illinois shall govern this Agreement.”

2. Article 4 of the Illinois Franchise Disclosure Act states that “Any provision in a franchise agreement that designates jurisdiction or venue in a forum outside of this State is void, provided that a franchise agreement may provide for arbitration in a forum outside of this State.”

Accordingly, Article 22 of the Area Development Agreement is amended to include the following:

“To the extent required by applicable Illinois law, this Article shall not in any way abrogate or reduce any rights of the Developer as specifically provided in the Illinois Franchise Disclosure Act.”

3. Article 41 of the Illinois Franchise Disclosure Act provides that any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with any provision of the Illinois Franchise Disclosure Act or any other law of the State of Illinois is null and void.

Accordingly, Article 24 of the Area Development Agreement is amended to include the following:

“Notwithstanding anything in this Article 24 to the contrary, any provisions in this Agreement waiving punitive damages, a jury trial, or any other rights available to you under the Illinois Franchise Disclosure Act are null and void.”

4. Article 41 of the Illinois Franchise Disclosure Act provides that any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with any provision of the Illinois Franchise Disclosure Act or any other law of the State of Illinois is null and void.

Accordingly, Article 20 of the Area Development Agreement is amended to include a new Article 20.13 thereof, to read in its entirety as follows:

“Notwithstanding anything in this Article 20 to the contrary, any provisions in this Agreement waiving punitive damages, a jury trial, or any other rights available to you under the Illinois Franchise Disclosure Act are null and void.”

5. Article 20 of the Area Development Agreement is amended to include a new Article 20.14 thereof, to read in its entirety as follows:

“Notwithstanding anything in this Article 20 to the contrary, no action brought by you to enforce any liability arising under this Agreement that is created under Article 26 of the Illinois Franchise Disclosure Act may be brought by you unless it is brought before the expiration of 3 years after the act or transaction constituting the violation upon which it is based, the expiration of one year after you become aware of facts or circumstances reasonably indicating that you may have a claim for relief in respect of conduct governed by the Illinois Franchise Disclosure Act, or 90 days after delivery to you of a written notice disclosing such a violation, whichever shall expire first.”

IN WITNESS WHEREOF, the parties have executed this Amendment to the Area Development Agreement on the same day that the Area Development Agreement was executed.

STC FRANCHISING, LLC

[CORPORATION OR PARTNERSHIP]

By: _____
Printed Name: _____
Title: _____
Date: _____

By: _____
Printed Name: _____
Title: _____
Date: _____

INFORMATION REQUIRED BY THE STATE OF INDIANA

In recognition of the requirements of Indiana Code, Chapter 2.7, entitled “Deceptive Franchise Practices” (the “Indiana Law”), the disclosure document is amended as follows:

1. Item 8 of the disclosure document is hereby amended to add the following to the end thereof:

Pursuant to Indiana law, it is unlawful for us to require goods, supplies, inventories, or services to be purchased exclusively from us or sources designated by us where goods, supplies, inventories, or services of comparable quality are available from sources other than those designated by us. Therefore, if you are either a resident of Indiana or a nonresident of Indiana that will be operating your franchise in Indiana, you will not be required to purchase goods, supplies, inventories or services exclusively from us or sources designated by us if items of comparable quality are available from other sources; provided, however, you are required to purchase such items from vendors approved by us. To the extent that you desire to purchase goods, supplies, inventories or services of comparable quality from a supplier who is not currently an approved vendor, then you must obtain our approval for such supplier prior to purchasing any goods, supplies, inventories or services from such suppliers. However, we are not subject to the restrictions set forth in this paragraph with respect to any of our principal goods, supplies, inventories, or services manufactured or trademarked by us.

2. Item 8 of the disclosure document is hereby amended to add the following after the end of the third paragraph of Item 8 under sub-heading “Required Purchases from Approved Suppliers or in Accordance with Our Specifications”:

Pursuant to Indiana law, it is unlawful for us to obtain money, goods, services, or any other benefit from any other person with whom you do business, on account of, or in relation to, the transaction between you and the other person, other than for compensation for services rendered by us, unless the benefit is promptly accounted for, and transmitted to you. Therefore, if you are either a resident of Indiana or a nonresident of Indiana who will be operating a franchise in Indiana, rebates, discounts and similar payments we or our affiliates receive from vendors or suppliers pursuant to your purchase of goods or services from such vendors or suppliers will be promptly accounted for and transmitted to you, less any compensation to us or our affiliates for services rendered.

3. The “Summary” section of Item 17(b) of the disclosure document is amended by adding the following language:

“However, the prohibition by Indiana Code § 23-2-2.7-1(8) against a franchisor’s failure to renew a franchise without good cause or in bad faith, good cause being defined therein as material breach of the Franchise Agreement, will supersede the provisions of Article 13 of the Franchise Agreement in the State of Indiana, to the extent it may be inconsistent with such prohibition. It is understood that nothing in Indiana Code § 23-2-2.7-1(8) shall be deemed to be inconsistent with any provision of the Franchise Agreement providing that the Franchise Agreement is renewable or that

you shall be granted a successor franchise only if you meet certain conditions specified in the Franchise Agreement.”

4. The “Summary” section of Item 17(g) of the disclosure document is amended by adding the following language:

“However, the prohibition by Indiana Code § 23-2-2.7-1(7) against unilateral termination of the franchise without good cause or in bad faith, good cause being defined therein as material breach of the Franchise Agreement, will supersede the provisions of Article 14.2 of the Franchise Agreement in the State of Indiana, to the extent it may be inconsistent with such prohibition.”

5. The “Summary” section of Item 17(h) of the disclosure document is hereby amended by adding the following language:

“However, the prohibition by Indiana Code §23-2-2.7-1(7) against unilateral termination of the franchise without good cause or in bad faith, good cause being defined therein as material breach of the Franchise Agreement, will supersede the provisions of Article 14.2 of the Franchise Agreement in the State of Indiana, to the extent it may be inconsistent with such prohibition.”

6. The following additional disclosure is inserted below the “Franchise Relationship” table set forth in Item 17 of the disclosure document:

“Notwithstanding any provision to the contrary set forth in this Item 17 or in the Franchise Agreement, the Indiana Deceptive Franchise Practices Act prohibits us from requiring you to prospectively assent to a release, assignment, novation, waiver, or estoppel which purports to relieve any person from liability imposed by the Indiana Deceptive Franchise Practices Act.”

Each provision of this addendum to the disclosure document is effective only to the extent that with respect to such provision, the jurisdictional requirements of the Indiana Law are met independently without reference to this disclosure document.

AMENDMENT TO THE FRANCHISE AGREEMENT
REQUIRED BY THE STATE OF INDIANA

In recognition of the requirements of Indiana Code, Chapter 2.7, entitled “Deceptive Franchise Practices” (the “Indiana Law”), the parties agree to amend the Franchise Agreement as follows:

1. Article 2 of the Franchise Agreement is hereby amended by adding a new Article 2.9 thereof that shall read in its entirety as follows:

Notwithstanding anything in this Article 2 or otherwise in this Agreement to the contrary, if you are either a resident of Indiana or a nonresident of Indiana who will be operating your Business in Indiana, it is unlawful under the Indiana Deceptive Franchise Practices Act for this Agreement to require goods, supplies, inventories, or services (other than our principal goods, supplies, inventories, or services manufactured or trademarked by us) to be purchased exclusively from us or sources designated by us where such goods, supplies, inventories, or services of comparable quality are available from sources other than those designated by the us. Therefore, if you are either a resident of Indiana or a nonresident of Indiana who will be operating your Business in Indiana, you will not be required to purchase goods, supplies, inventories or services (other than our principal goods, supplies, inventories, or services manufactured or trademarked by us) exclusively from us or sources designated by us if such items are available from other sources; provided, however, you are required to purchase such items from vendors approved by us. To the extent that you desire to purchase goods, supplies, inventories or services (other than our principal goods, supplies, inventories, or services manufactured or trademarked by us) of comparable quality from suppliers who are not currently approved by us, then you must take the appropriate steps to obtain our approval for the suppliers prior to purchasing any goods, supplies, inventories or services from such suppliers.

2. Article 2 of the Franchise Agreement is hereby amended by adding a new Article 2.10 thereof that shall read in its entirety as follows:

If you are either a resident of Indiana or a nonresident of Indiana who will be operating your Business in Indiana, it is unlawful under the Indiana Deceptive Franchise Practices Act for this Agreement to allow us to obtain money, goods, services, or any other benefit from any other person with whom we do business, on account of, or in relation to, the transaction between you and the other person, other than for compensation for services rendered by us, unless the benefit is promptly accounted for, and transmitted to you. Therefore, if you are either a resident of Indiana or a nonresident of Indiana who will be operating your Business in Indiana, volume-based discounts and rebates we or our affiliated companies receive from vendors or suppliers pursuant to your purchase of goods or services from such vendors or suppliers will be promptly accounted for and transmitted to you, less any compensation to us or our affiliates for services rendered.

3. Article 12 of the Franchise Agreement is hereby amended by adding a new Article 12.13 thereof, which shall read in its entirety as follows:

“No requirement that you execute a general release set forth in this Article 12 shall relieve us or any other person, directly or indirectly, from liability imposed by the Indiana Deceptive Franchise Practices Act.”

4. Article 13 of the Franchise Agreement is hereby amended by adding a new Article 13.7 thereof, which shall read in its entirety as follows:

“No requirement that you execute a general release set forth in this Article 13 shall relieve us or any other person, directly or indirectly, from liability imposed by the Indiana Deceptive Franchise Practices Act.”

5. Article 15 of the Franchise Agreement is hereby amended by adding a new Article 15.9 thereof, which shall read in its entirety as follows:

“No requirement that you execute a general release set forth in this Article 15 shall relieve us or any other person, directly or indirectly, from liability imposed by the Indiana Deceptive Franchise Practices Act.”

6. Article 13 of the Franchise Agreement is hereby amended by adding a new Article 13.8 thereof, which shall read in its entirety as follows:

“The prohibition by Indiana Code § 23-2-2.7-1(8) against a franchisor’s failure to renew a franchise without good cause or in bad faith, good cause being defined therein as material breach of the Franchise Agreement, will supersede the provisions of this Article 13 in the State of Indiana, to the extent it may be inconsistent with such prohibition. It is understood that nothing in Indiana Code § 23-2-2.7-1(8) shall be deemed to be inconsistent with any provision of this Article 13 providing that this Franchise Agreement is renewable or that you shall be granted a successor franchise only if you meet certain conditions specified in this Franchise Agreement.”

7. Article 14 of the Franchise Agreement is hereby amended by adding a new Article 14.5 thereof, which shall read in its entirety as follows:

“The prohibition by Indiana Code §23-2-2.7-1(7) against unilateral termination of the franchise without good cause or in bad faith, good cause being defined therein as material breach of the Franchise Agreement, will supersede the provisions of this Article 14 in the State of Indiana to the extent they may be inconsistent with such prohibition.”

8. Each provision of this Amendment shall be effective only to the extent that with respect to such provision, the jurisdictional requirements of the Indiana Law are met independently without reference to this Amendment.

IN WITNESS WHEREOF, the parties hereto, intending to be legally bound hereby, have duly executed and delivered this Indiana Addendum as of the effective date of the Agreement but actually on the dates set forth below.

STC FRANCHISING, LLC

[CORPORATION OR PARTNERSHIP]

By: _____
Printed Name: _____
Title: _____
Date: _____

By: _____
Printed Name: _____
Title: _____
Date: _____

INFORMATION REQUIRED BY THE STATE OF IOWA

This addendum applies only to franchises sold in the State of Iowa and is intended to comply with the Iowa Franchise Investment Act and the regulations and administrative policies promulgated thereunder.

1. Footnote 1 to Item 6 is amended by adding the following to the end thereof: “Concerning any Franchise sold in the State of Iowa, the required transfer fee shall be only our reasonable, actual costs incurred in effecting the transfer of your Franchise.”
2. Item 6 is amended by deleting in its entirety from the chart entitled “Other Fees” the section thereof referring to the “Successor Franchisee Fee” and all information related thereto.
3. Item 8 is amended by adding a new section thereof that shall provide as follows:

Iowa Franchisees

“Concerning any Franchise sold in the State of Iowa, we will not require you to purchase any goods, supplies, inventories or services exclusively from us or any supplier approved by us where such goods, supplies, inventories, or service of comparable quality are available from sources other than those designated by us, though this policy does not apply to (a) our principal goods, suppliers, inventories and services or (b) any of our goods, suppliers, inventories or services entitled to protection under any law as a trade secret. In addition, we reserve the right to disapprove any supplier.”

4. Items 17(u), 17(v), 17(uu) and 17(vv) are amended by adding the following statement to each: “Concerning any Franchise sold in the State of Iowa, we cannot require you to agree in advance to mediate or arbitrate disputes or agree to litigation in a forum outside the State of Iowa.”

5. Items 17(e), 17(f), 17(g), and 17(h) are amended by adding the following statement to each: “Concerning any Franchise sold in the State of Iowa, we will only terminate your Franchise for “good cause” as defined in Iowa Code 537A.10(7)(a). In addition, prior to the termination of your Franchise for good cause, we will provide you with written notice stating the basis for the proposed termination of your Franchise, and you shall be given a reasonable period of time (not less than 30 days nor more than 90 days) in which to cure your default, except with respect to certain actions for which an opportunity to cure is not required pursuant to Iowa Code 537A.10(7)(c).”

6. Item 17(c) is amended by adding the following statement: “Concerning any Franchise sold in the State of Iowa, we will comply with Iowa Code 537A.10(8), which provides that (1) we will give you at least 180 days notice of our decision not to renew your Franchise; (2) we will only refuse to renew your Franchise (i) for “good cause” (defined as any legitimate business reason), (ii) if you and we mutually agree that your Franchise will not be renewed, or (iii) we completely withdraw from your geographic market (provided that we agree not to enforce any covenant not to compete against you).”

7. Items 17(w) and 17(ww) are amended by adding the following statement to each: “Concerning any Franchise sold in the State of Iowa, Iowa law shall apply.”

8. Items 17(k), 17(l), 17(m), 17(n), and 17(o) are amended by adding the following statement to each: “Concerning any Franchise sold in the State of Iowa, we will comply with Iowa Code 537A.10(5), which provides that (1) we will approve any transfer by you of your Franchise so long as the transferee satisfies our

reasonable then-current qualifications for franchisees; (2) you may transfer less than a controlling interest in your Franchise to an employee stock ownership plan, or employee incentive plan provided that more than fifty percent of the entire Franchise is held by transferees who meet our reasonable current qualifications for franchisees, and such transfer is approved by us (which approval will not be unreasonably withheld); (3) we will not discriminate against a proposed transferee of a franchise on the basis of race, color, national origin, religion, sex, or disability; (4) we will approve any transfer by you of less than a controlling interest in your Franchise to your spouse or child or children if following the transfer more than fifty percent of the interest in the entire Franchise is held by transferees who meet our reasonable current qualifications; (5) if we do not approve a transfer by you of your Franchise pursuant to our rights under Iowa Code 537A.10(5), we will deliver written notice of same to you within 60 days of receipt of your request for transfer stating the reason(s) for which we are withholding our consent; and (6) we will not deny your surviving spouse or any child or children (in the event of your death or permanent disability) the opportunity to participate in the ownership of the Franchise for a reasonable period, not exceeding one year, after your death or disability, provided that your surviving spouse or child(ren) must either meet all of the qualifications to which you were subject at the time of your death or disability, or sell, transfer, or assign the Franchise to a person who meets our then-current qualifications for a new franchisee. We reserve the right to condition any transfer upon (1) the transferee successfully completing our training program, (2) payment of a transfer fee by you that reimburses us for our actual expenses directly attributable to the transfer, (3) your payment or making of provision reasonably acceptable to us to pay any amounts you owe to us at the time of the transfer, and (4) the financial terms of the transfer complying with our then-current financial requirements for franchisees.”

AMENDMENT TO THE FRANCHISE AGREEMENT
REQUIRED BY THE STATE OF IOWA

This Amendment relates to franchises sold in Iowa and is intended to comply with the Iowa Franchise Disclosure Act and the regulations and administrative policies promulgated thereunder. In consideration of the execution of the Franchise Agreement, the parties agree to amend the Franchise Agreement as follows:

1. Article 2.5 is amended by deleting the third sentence thereof and replacing it with the following language: “We will not require you to purchase or lease approved brands, types or models of fixtures, furnishings, equipment, signs and products exclusively from us or any supplier approved by us where such fixtures, furnishings, equipment signs and products of comparable quality are available from sources other than those designated by us; provided, however, that this policy does not apply to (a) our principal fixtures, furnishings, equipment, signs and products, or (b) any of our fixtures, furnishings, equipment, signs and products entitled to protection under any law as a trade secret. In addition, we reserve the right to disapprove any supplier.”

2. Article 8.1.4 is amended by deleting the language thereof in its entirety and replacing it with the following language: “Designated or approved suppliers (which may be limited to or include us) of our principal fixtures, furnishings, equipment, signs, products, materials and supplies or any of the same which are entitled to protection under any law as a trade secret (the use of suppliers other than us, our subsidiaries or affiliates, or other approved suppliers, without our express written approval, is a material breach of the terms of this Agreement);”

3. Article 12.4 is amended by adding the following language after the second sentence of the opening paragraph thereof: “We will not discriminate against a proposed transferee on the basis of race, color, national origin, religion, sex, or disability. If we do not approve a transfer by you, we will deliver written notice of same to you within sixty (60) days of receipt of your request for transfer stating the reason(s) for which we are withholding our consent.”

4. Article 12.4.4 is amended by deleting the language thereof in its entirety and replacing it with the following language: “The transferee has agreed to be bound by all of the terms and conditions of this Agreement for the remainder of the Term.”

5. Article 12.4.5 is amended by deleting the language thereof in its entirety and replacing it with the following language: “You pay us a transfer fee in an amount sufficient to reimburse us for our actual expenses directly attributable to the transfer.”

6. Article 12.4.6 is deleted in its entirety.

7. Article 12.6 is amended by adding the following language to the end thereof: “Upon your death or permanent disability, or, if you are a corporation, limited liability company or partnership, the death or permanent disability of the owner of a controlling interest in you, we will not deny your surviving spouse or any child or children the opportunity to participate in the ownership of the Business for a period of one (1) year, after such death or permanent disability; provided, however, that such surviving spouse or child(ren) must during such one year period either meet all of the qualifications to which you were subject at the time of your death or disability, or sell, transfer, or assign such ownership interest to a person who meets our then-current qualifications for a new franchisee.

8. Article 13.1.3 is deleted in its entirety.

9. Article 13.4 is amended by adding the following language to the end thereof: “We will only refuse to grant your request for a successor franchisee (i) for “good cause” (defined as any legitimate business reason), (ii) if you and we mutually agree that your franchise will not be renewed, or (iii) we completely withdraw from your geographic market (provided that we agree not to enforce any covenant not to compete against you).”

10. Article 13.5 is amended by deleting the language thereof in its entirety and replacing it with the following language: “If our Notice states that you must cure certain deficiencies of the Business or its operation as a condition to the grant of a successor franchise, we will give you written notice of a decision not to grant a successor franchise, based upon your failure to cure such deficiencies, not less than one hundred eighty (180) days prior to the expiration of this Agreement, provided, however, that we will not be required to give you such notice if we decide not to grant you a successor franchise due to your breach of this Agreement during the one hundred eighty (180) day period prior to its expiration. If we fail to give you notice of (i) deficiencies in the Business, or in your operation of the Business, within ninety (90) days after we receive your timely election to acquire a successor franchise; or (ii) our decision not to grant a successor franchise at least one hundred eighty (180) days prior to the expiration of this Agreement, if such notice is required, then in either instance, we may extend the term of this Agreement for such period of time as is necessary to provide you with either reasonable time to correct deficiencies or the one hundred eighty (180) day notice of our refusal to grant a successor franchise required hereunder.”

11. Article 13.6 is amended by deleting the third sentence thereof in its entirety and deleting the phrase “and releases” from the fourth sentence thereof.

12. Article 14 is amended by adding a new Article 14.5 thereof, which shall read in its entirety as follows: “Notwithstanding any provision of Article 14 of this Agreement to the contrary, we will only terminate this Agreement for “good cause” as defined in Iowa Code 537A.10(7)(a). In addition, prior to our termination of this Agreement for good cause, we will provide you with written notice stating the basis for the proposed termination of this Agreement, and you shall be given a reasonable period of time determined in our sole discretion (which period shall be not less than 30 days nor more than 90 days) in which to cure your default, except with respect to certain defaults for which an opportunity to cure is not required pursuant to Iowa Code 537A.10(7)(c) (though if an opportunity to cure such default is otherwise provided by Article 14.2 of this Agreement, such cure period shall apply notwithstanding Iowa Code 537A.10(7)(c)).”

13. Article 17.13 is amended by replacing the words “Commonwealth of Kentucky” therein with the words “State of Iowa,” and by deleting all language thereof appearing after the word “principles.”

14. Article 17.14 is deleted in its entirety.

IN WITNESS WHEREOF, the parties have executed this Amendment to the Franchise Agreement on the same day that the Franchise Agreement was executed.

STC FRANCHISING, LLC

[CORPORATION OR PARTNERSHIP]

By: _____
Printed Name: _____
Title: _____
Date: _____

By: _____
Printed Name: _____
Title: _____
Date: _____

INFORMATION REQUIRED BY THE STATE OF MICHIGAN

The State of Michigan prohibits certain unfair provisions that are sometimes in franchise documents. if any of the following provisions are in these franchise documents, the provisions are void and cannot be enforced against you:

- A.) A prohibition on the right of a franchisee to join an association of franchisees.
- B.) A requirement that a franchisee assent to a release, assignment, novation, waiver, or estoppel which deprives a franchisee of rights and protections provided in the Michigan Franchise Investment Law. This shall not preclude a franchisee, after entering into a franchise agreement, from settling any and all claims.
- C.) A provision that permits a franchisor to terminate a franchise prior to the expiration of its term except for good cause. Good cause shall include the failure of the franchisee to comply with any lawful provisions of the franchise agreement and to cure such failure after being given written notice thereof and a reasonable opportunity, which in no event need be more than 30 days, to cure such failure.
- D.) A provision that permits a franchisor to refuse to renew a franchise without fairly compensating the franchisee by repurchase or other means for the fair market value, at the time of expiration, of the franchisee's inventory, supplies, equipment, fixtures, and furnishings. Personalized materials which have no value to the franchisor and inventory, supplies, equipment, fixtures, and furnishings not reasonably required in the conduct of the franchised business are not subject to compensation. This subsection applies only if: (i) the term of the franchise is less than 5 years; and (ii) the franchisee is prohibited by the franchise or other agreement from continuing to conduct substantially the same business under another trademark, service mark, trade name, logotype, advertising, or other commercial symbol in the same area subsequent to the expiration of the franchise or the franchisee does not receive at least 6 months advance notice of franchisor's intent not to renew the franchise.
- E.) A provision that permits the franchisor to refuse to renew a franchise on terms generally available to other franchisees of the same class or type under similar circumstances. This section does not require a renewal provision.
- F.) A provision requiring that arbitration or litigation be conducted outside the state of Michigan. this shall not preclude the franchisee from entering into an agreement, at the time of arbitration, to conduct arbitration at a location outside this state.
- G.) A provision which permits a franchisor to refuse to permit a transfer of ownership of a franchise, except for good cause. This subdivision does not prevent a franchisor from exercising a right of first refusal to purchase the franchise. Good cause shall include, but is not limited to:
 - i. The failure of the proposed franchisee to meet the franchisor's then current reasonable qualifications or standards.
 - ii. The fact that the proposed transferee is a competitor of the franchisor or subfranchisor.
 - iii. The unwillingness of the proposed transferee to agree in writing to comply with all lawful obligations.

- iv. The failure of the franchisee or proposed transferee to pay any sums owing to the franchisor or to cure any default in the franchise agreement existing at the time of the proposed transfer.

H.) A provision that requires the franchisee to resell to the franchisor items that are not uniquely identified with the franchisor. This subdivision does not prohibit a provision that grants to a franchisor a right of first refusal to purchase the assets of a franchise on the same terms and conditions as a bona fide third party willing and able to purchase those assets, nor does this subdivision prohibit a provision that grants the franchisor the right to acquire the assets of a franchise for the market or appraised value of such assets if the franchisee has breached the lawful provisions of the franchise agreement and has failed to cure the breach in the manner provided in subdivision (C).

I.) A provision which permits the franchisor to directly or indirectly convey, assign, or otherwise transfer its obligations to fulfill contractual obligations to the franchisee unless provision has been made for providing the required contractual services.

The fact that there is a notice of this offering on file with the attorney general does not constitute approval, recommendation, or endorsement by the attorney general.

If the franchisor's most recent financial statements are unaudited and show a net worth of less than \$100,000, the franchisor must, at the request of the franchisee, arrange for the escrow of initial investment and other funds paid by the franchisee until the obligations to provide real estate, improvements, equipment, inventory, training, or other items included in the franchise offering are fulfilled. At the option of the franchisor, a surety bond may be provided in place of escrow.

INFORMATION REQUIRED BY THE STATE OF MINNESOTA

In recognition of the requirements of the Minnesota Franchise Act, Minn. Stat. §80C.01-80C.22 (“Minnesota Franchise Act”), and the Rules and Regulations of the Minnesota Commissioner of Commerce, the disclosure document is amended as follows:

1. Adding the following information to amend Item 13 of the disclosure document:

“Concerning franchises governed by Minnesota law, we will adhere to requirements pursuant to Minn. Stat. Sec. 80C.12, subdivision 1(g) of the Minnesota Franchise Act that we protect your right to use the Marks or indemnify you from any loss, costs or expenses arising out of any claim, suit or demand regarding your use of the Marks, provided your use of the Marks is in accordance with the Franchise Agreement.”

2. Adding the following information for Items 17 “b”, “c”, “e”, “f”, “g,” and “h” of the FDD:

“Concerning franchises governed by Minnesota law, we will comply with Minn. Stat. Sec. 80C.14, subdivisions 3, 4 and 5, which require, except in certain specified cases, that you be given 90 days’ notice before termination of the Franchise Agreement (with 60 days to cure any deficiencies) and 180 days’ notice of our election not to renew the Franchise Agreement, and provide that consent to transfer of the franchise may not be unreasonably withheld. Notice of termination under Minnesota law is effective immediately upon receipt where the alleged grounds for termination or cancellation are:

- (1) voluntary abandonment of the franchise relationship by the franchisee;
- (2) the conviction of the franchisee of an offense directly related to the business conducted pursuant to the franchise; or
- (3) failure to cure a default under the Franchise Agreement which materially impairs the goodwill associated with the franchisor’s trade name, trademark, service mark, logo type, or other commercial symbol after the franchisee has received written notice to cure of at least 24 hours in advance thereof.

Minnesota law provides that no person may terminate or cancel a franchise except for “good cause.” “Good cause” is defined under Minnesota law as a failure by the franchisee to substantially comply with the material and reasonable franchise requirements imposed by the franchisor, including, but limited to: (1) the bankruptcy or insolvency of the franchisee; (2) assignment for the benefit of creditors or similar disposition of the assets of the franchise business; (3) voluntary abandonment of the franchise business; (4) conviction or a plea of guilty or no contest to a charge of violating any law relating to the franchise business; or (5) any act by or conduct of the franchisee which materially impairs the goodwill associated with the franchisor’s trademark, trade name, service mark, logo type, or any other commercial symbol.”

3. The following additional disclosure is inserted below the “Franchise Relationship” table set forth in Item 17 of the disclosure document:

“Notwithstanding any provision to the contrary set forth in this Item 17 or in the Franchise Agreement, Minnesota Rule 2860.4400D prohibits us from requiring you to

assent to a release, assignment, novation, or waiver that would relieve any person from liability imposed by Minn. Stat. Articles 80C.01-80C.22, provided that the foregoing shall not bar the voluntary settlement of disputes.”

4. Adding the following information to Items 17 “u”, “v”, “w”, “uu”, “vv”, and “ww” of the FDD:

“Minn. Stat. Sec. 80C.21 and Minnesota Rule 2860.4400(JJ) prohibit us from requiring litigation to be conducted outside Minnesota, requiring waiver of a jury trial, or requiring you to consent to liquidated damages, termination penalties or judgment notes. In addition, nothing in this disclosure document or the Franchise Agreement can abrogate or reduce any of your rights as provided for in Minn. Stat. Chap. 80C or your rights to any procedure, forum, or remedies provided for by the laws of the jurisdiction, provided that the foregoing shall not bar an exclusive arbitration clause.”

Each provision of this addendum to the Disclosure Document is effective only to the extent, concerning such provision, that the jurisdictional requirements of the Minnesota Franchise Law are met independently without reference to this Disclosure Document.

AMENDMENT TO FRANCHISE AGREEMENT
REQUIRED BY THE STATE OF MINNESOTA

In recognition of the requirements of the Minnesota Franchise Act, Minn. Stat. §80C.01 - 80C.22 (“Minnesota Franchise Act”) and the Rules and Regulations of the Minnesota Commissioner of Commerce, the parties agree to amend the Franchise Agreement as follows:

1. Article 5.3 of the Franchise Agreement is hereby amended to add the following sentence to the end thereof:

“Notwithstanding the foregoing, to the extent required by Minnesota law, we will adhere to requirements pursuant to Minn. Stat. Sec. 80C.12, subdivision 1 (g) of the Minnesota Franchise Act that we protect your right to use the Marks or indemnify you from any loss, costs or expenses arising out of any claim, suit or demand regarding your use of the Marks in accordance with this Agreement.”

2. Article 12 of the Franchise Agreement is hereby amended by adding a new Article 12.13 thereof, which shall read in its entirety as follows:

“No requirement that you execute a general release set forth in this Article 12 shall relieve us or any other person, directly or indirectly, from liability imposed by the Minnesota Franchise Act.”

3. Article 13 of the Franchise Agreement is hereby amended by adding a new Article 13.7 thereof, which shall read in its entirety as follows:

“No requirement that you execute a general release set forth in this Article 13 shall relieve us or any other person, directly or indirectly, from liability imposed by the Minnesota Franchise Act.”

4. Article 15 of the Franchise Agreement is hereby amended by adding a new Article 15.12 thereof, which shall read in its entirety as follows:

“No requirement that you execute a general release set forth in this Article 15 shall relieve us or any other person, directly or indirectly, from liability imposed by the Minnesota Franchise Act.”

5. Article 13 of the Franchise Agreement is hereby amended by adding a new Article 13.8 thereof, which shall read in its entirety as follows:

“Minnesota law provides franchisees with certain termination, non-renewal and transfer rights. Minn. Stat. §80C.14 (subdivisions 3, 4, and 5) requires, except in certain specified cases, that a franchisee be given 90 days’ notice of termination (with 60 days to cure) and 180 days’ notice of non-renewal of this Agreement, and provides that consent to transfer of the franchise may not be unreasonably withheld. Notice of termination under Minnesota law is effective immediately upon receipt where the alleged grounds for termination or cancellation are:

- (1) voluntary abandonment of the franchise relationship by the franchisee;
- (2) the conviction of the franchisee of an offense directly related to the business conducted pursuant to the franchise; or
- (3) failure to cure a default under the Franchise Agreement which materially impairs the goodwill associated with the franchisor's trade name, trademark, service mark, logo type, or other commercial symbol after the franchisee has received written notice to cure of at least 24 hours in advance thereof.

Minnesota law provides that no person may terminate or cancel a franchise except for "good cause." "Good cause" is defined thereunder as a failure by the franchisee to substantially comply with the material and reasonable franchise requirements imposed by the franchisor, including, but limited to: (1) the bankruptcy or insolvency of the franchisee; (2) assignment for the benefit of creditors or similar disposition of the assets of the franchise business; (3) voluntary abandonment of the franchise business; (4) conviction or a plea of guilty or no contest to a charge of violating any law relating to the franchise business; or (5) any act by or conduct of the franchisee which materially impairs the goodwill associated with the franchisor's trademark, trade name, service mark, logo type, or any other commercial symbol.

Notwithstanding anything in this Article 13 to the contrary, we will comply with Minn. Stat. §80C.14 (subdivisions 3, 4, and 5) which requires, except in certain specified cases, that a Franchisee be given 90 days' notice of termination (with 60 days to cure) and 180 days' notice for non-renewal of the Franchise Agreement."

6. Article 14 of the Franchise Agreement is amended by adding a new Article 14.5 thereof, which shall read in its entirety as follows:

"Minnesota law provides franchisees with certain termination, non-renewal and transfer rights. Minn. Stat. §80C.14 (subdivisions 3, 4, and 5) requires, except in certain specified cases, that a franchisee be given 90 days' notice of termination (with 60 days to cure) and 180 days' notice of non-renewal of this Agreement, and provides that consent to transfer of the franchise may not be unreasonably withheld. Notice of termination under Minnesota law is effective immediately upon receipt where the alleged grounds for termination or cancellation are:

- (1) voluntary abandonment of the franchise relationship by the franchisee;
- (2) the conviction of the franchisee of an offense directly related to the business conducted pursuant to the franchise; or
- (3) failure to cure a default under the Franchise Agreement which materially impairs the goodwill associated with the franchisor's trade name, trademark, service mark, logo type, or other commercial symbol after the franchisee has received written notice to cure of at least 24 hours in advance thereof.

Minnesota law provides that no person may terminate or cancel a franchise except for "good cause." "Good cause" is defined thereunder as a failure by the franchisee to substantially comply with the material and reasonable franchise requirements imposed by the franchisor, including, but limited to: (1) the bankruptcy or insolvency of the franchisee; (2) assignment for the benefit of creditors or similar disposition of the assets of the franchise business; (3) voluntary abandonment of the franchise business; (4)

conviction or a plea of guilty or no contest to a charge of violating any law relating to the franchise business; or (5) any act by or conduct of the franchisee which materially impairs the goodwill associated with the franchisor's trademark, trade name, service mark, logo type, or any other commercial symbol.

Notwithstanding anything in this Article 14 to the contrary, we will comply with Minn. Stat. §80C.14 (subdivisions 3, 4, and 5) which requires, except in certain specified cases, that a Franchisee be given 90-days notice of termination (with 60 days to cure) and 180-days notice for non- renewal of the Franchise Agreement."

7. Article 17.17 of the Franchise Agreement is amended by deleting the words "one (1) year" and replacing such deleted phrase with the words "three (3) years."

8. Article 17 of the Franchise Agreement is amended by adding a new Article 17.28 thereof, which shall read in its entirety as follows:

"Minnesota Statutes, Article 80C.21 and Minnesota Rule 2860.4400(J) prohibit us from requiring litigation to be conducted outside Minnesota, requiring waiver of a jury trial, or requiring Franchisee to consent to liquidated damages, termination penalties or judgment notes. In addition, nothing in this Agreement can abrogate or reduce any of Franchisee's rights as provided for in the Minnesota Franchise Act or Franchisee's rights to any procedure, forum, or remedies provided for by the laws of the State of Minnesota."

9. Each provision of this Amendment shall be effective only to the extent that with respect to such provision, the jurisdictional requirements of the Minnesota Franchise Law are met independently without reference to this Amendment.

IN WITNESS WHEREOF, the parties have executed this Amendment to the Franchise Agreement on the same day that the Franchise Agreement was executed.

STC FRANCHISING, LLC

[CORPORATION OR PARTNERSHIP]

By: _____
Printed Name: _____
Title: _____
Date: _____

By: _____
Printed Name: _____
Title: _____
Date: _____

INFORMATION REQUIRED BY THE STATE OF NEW YORK

This addendum to the disclosure document relates to franchises sold in the State of New York and is intended to comply with New York General Business Law, Article 33, Articles 680 through 695 (the “New York Law”), and the regulations and administrative policies promulgated thereunder.

1. The State Cover Page of the disclosure document is amended by adding the following statement:

“INFORMATION COMPARING FRANCHISORS IS AVAILABLE. CALL THE STATE ADMINISTRATORS LISTED IN EXHIBIT A OR YOUR PUBLIC LIBRARY FOR SOURCES OF INFORMATION. REGISTRATION OF THIS FRANCHISE BY NEW YORK STATE DOES NOT MEAN THAT NEW YORK STATE RECOMMENDS IT OR HAS VERIFIED THE INFORMATION IN THIS FRANCHISE DISCLOSURE DOCUMENT. IF YOU LEARN THAT ANYTHING IN THE FRANCHISE DISCLOSURE DOCUMENT IS UNTRUE, CONTACT THE FEDERAL TRADE COMMISSION AND NEW YORK STATE DEPARTMENT OF LAW, BUREAU OF INVESTOR PROTECTION AND SECURITIES, 120 BROADWAY, 23RD FLOOR, NEW YORK, NEW YORK 10271. THE FRANCHISOR MAY, IF IT CHOOSES, NEGOTIATE WITH YOU ABOUT ITEMS COVERED IN THE FRANCHISE DISCLOSURE DOCUMENT. HOWEVER, THE FRANCHISOR CANNOT USE THE NEGOTIATING PROCESS TO PREVAIL UPON A PROSPECTIVE FRANCHISEE TO ACCEPT TERMS WHICH ARE LESS FAVORABLE THAN THOSE SET FORTH IN THIS FRANCHISE DISCLOSURE DOCUMENT.”

2. Item 3 of the disclosure document is amended by the addition of the following at the end thereof:

“Neither we, our predecessor, nor any person identified in Item 2:

A. Has an administrative, criminal or civil action pending against that person alleging: a felony; a violation of a franchise, anti-trust or securities law; fraud, embezzlement, fraudulent conversion, misappropriation of property; unfair or deceptive practices or comparable civil or misdemeanor allegations or any pending actions, other than routine litigation incidental to the business, which are significant in the context of the number of franchises and the size, nature or financial condition of the Franchise system or its business operations.

B. Has been convicted of a felony or pleaded nolo contendere to a felony charge or, within a ten (10) year period immediately preceding the application for registration, has been convicted of or pleaded nolo contendere to a misdemeanor charge or has been the subject of a civil action alleging: violation of a franchise, anti-trust, or securities law; fraud, embezzlement, fraudulent conversion or misappropriation of property, or unfair or deceptive practices or comparable allegations.

C. Is subject to a currently effective injunctive or restrictive order or decree relating to the franchise, or under a federal, state or Canadian franchise, securities, antitrust, trade regulation or trade practices law, resulting from a concluded or pending action or proceeding brought by a public agency; or is subject to any currently effective order of

any national securities associations or national securities exchange, as defined in the Securities and Exchange Act of 1934, suspending or expelling such person from membership in such association or exchange; or is subject to a currently effective injunctive or restrictive order relating to any other business activity as a result of an action brought by a public agency or department, including, without limitation, actions effecting a license as a real estate broker or sales agent.”

3. We represent that this disclosure document does not knowingly omit any material fact or contain any untrue statement of a material fact.

4. Item 4 of the disclosure document is deleted in its entirety and replaced with the following:

“No person or entity previously identified in Items 1 or 2 of this disclosure document has during the 10 year period immediately before the date of this disclosure document: (a) filed as debtor (or had filed against it) a petition to start an action under the U.S. Bankruptcy Code; (b) obtained a discharge of its debts under the bankruptcy code; or (c) been a principal officer of a company or a general partner in a partnership that either filed as a debtor (or had filed against it) a petition to start an action under the U.S. Bankruptcy Code or that obtained a discharge of its debts under the U.S. Bankruptcy Code during or within one year after the officer or general partner of the franchisor held this position in the company or partnership.”

5. Item 5 of the disclosure document is amended by adding the following language to the end of the subheading entitled “Initial Franchise Fee”:

“We will use the initial franchise fee to cover our costs associated with fulfilling our obligations under the Franchise Agreement and to cover other overhead costs and expenses.”

6. The following is added to the end of the “Summary” sections of Item 17(c), titled “Requirements for franchisee to renew or extend,” and Item 17(m), entitled “Conditions for franchisor approval of transfer”:

“However, to the extent required by applicable law, all rights you enjoy and any causes of action arising in your favor from the provisions of Article 33 of the General Business Law of the State of New York and the regulations issued thereunder shall remain in force; it being the intent of this proviso that the non-waiver provisions of General Business Law Sections 687.4 and 687.5 be satisfied.”

7. The following language replaces the “Summary” section of Item 17(d), titled “Termination by franchisee”:

“You may terminate the agreement on any grounds available by law.”

8. The following is added to the end of the “Summary” section of Item 17(j), titled “Assignment of contract by franchisor”:

“However, no assignment will be made except to an assignee who in good faith and judgment of the franchisor, is willing and financially able to assume the franchisor’s obligations under the Franchise Agreement.”

9. The following is added to the end of the “Summary” sections of Item 17(v), titled “Choice of forum,” and Item 17(w), titled “Choice of law”:

“The foregoing choice of law should not be considered a waiver of any right conferred upon the franchisor or upon the franchisee by Article 33 of the General Business Law of the State of New York.”

Each provision of this addendum to the disclosure document is effective only to the extent that with respect to such provision, the jurisdictional requirements of the New York Law are met independently without reference to this disclosure document.

AMENDMENT TO THE FRANCHISE AGREEMENT
REQUIRED BY THE STATE OF NEW YORK

This Amendment relates to franchises sold in New York and is intended to comply with the New York General Business Law, Article 33, Articles 680 through 695 (the "New York Law"). In consideration of the execution of the Franchise Agreement, the parties agree to amend the Franchise Agreement as follows:

1. Article 17.13 of the Franchise Agreement is amended by adding the following to the end thereof:

"The foregoing should not be considered a waiver of any right that either we or you may have under the General Business Law of the State of New York, Article 33, or any rule or regulation promulgated thereunder."

2. The Franchise Agreement is hereby amended by adding a new Article 17.28, which shall read in its entirety as follows:

"Notwithstanding anything in this Franchise Agreement to the contrary, to the extent that your Franchise is subject to the New York General Business Law Article 33, Articles 680 through 695 (the "New York Law"), we will not require you to assent to any release, assignment, novation, waiver or estoppel which would relieve any person from any duty or liability imposed by the New York Law."

IN WITNESS WHEREOF, the parties have executed this Amendment to the Franchise Agreement on the same day that the Franchise Agreement was executed.

STC FRANCHISING, LLC

[CORPORATION OR PARTNERSHIP]

By: _____
Printed Name: _____
Title: _____
Date: _____

By: _____
Printed Name: _____
Title: _____
Date: _____

INFORMATION REQUIRED BY THE STATE OF NORTH DAKOTA

This addendum to the disclosure document relates to franchises sold in the State of North Dakota and is intended to comply with the North Dakota Franchise Investment Law, N.D.C.C. § 51-19-01 et. seq., and the regulations and administrative policies promulgated thereunder.

1. Item 17 of the disclosure document is amended by the addition of the following:

(a) Items 17(c) and 17(m) are amended by adding the following statement to each: “Concerning any Franchise sold in the State of North Dakota, we cannot require you to sign a release as a condition to renewal or transfer of your Franchise. In addition we cannot require you to sign a general release as a condition to renewal or transfer of your Franchise.”

(b) Items 17(u), 17(v), 17(uu) and 17(vv) are amended by adding the following statement to each: “Concerning any Franchise sold in the State of North Dakota, we cannot require you to agree in advance to mediate or arbitrate disputes at a location that is remote from the site of your business or agree to litigation in a forum outside the State of North Dakota.”

(c) Items 17(w) and 17(ww) are amended by adding the following statement to the end thereof: “Concerning any Franchise sold in the State of North Dakota, North Dakota law shall apply.”

(d) Items 17(x) and 17(xx) are amended by adding the following statement to the end thereof: “Concerning any Franchise sold in the State of North Dakota, we cannot require you to consent to any waiver of your rights to a trial by jury.”

(e) Items 17(i), 17(m), and 17(q) are amended by adding the following to the end of each: “The Franchise Agreement contains covenants not to compete which extend beyond the termination or expiration of the Franchise. These covenants may not be enforceable under N.D.C.C. § 9-08-06.”

Each provision of this addendum to the disclosure document is effective only to the extent that with respect to such provision, the jurisdictional requirements of the North Dakota Franchise Investment Law are met independently without reference to this disclosure document.

AMENDMENT TO THE FRANCHISE AGREEMENT
REQUIRED BY THE STATE OF NORTH DAKOTA

This Amendment relates to franchises sold in North Dakota and is intended to comply with the North Dakota Franchise Investment Law, N.D.C.C. § 51-19-01 et. seq. In consideration of the execution of the Franchise Agreement, the parties agree to amend the Franchise Agreement as follows:

1. Paragraph 12.4.6 of the Franchise Agreement is amended by adding the following to the end thereof: “provided, however, that to the extent that this Agreement is subject to the North Dakota Franchise Investment Law, N.D.C.C. § 51-19-01 et. seq., the provisions of this Paragraph 12.4.6 shall not apply.”
2. Article 13.6 of the Franchise Agreement is amended by adding the following to the end of the second sentence thereof: “provided, however, that to the extent that this Agreement is subject to the North Dakota Franchise Investment Law, N.D.C.C. § 51-19-01 et. seq., you and your owners shall not be required to execute any such general releases.”
3. Article 15.5 of the Franchise Agreement is amended by adding a new Paragraph 15.5.3 thereto that shall provide as follows: “Notwithstanding any provision of this Article 15.5 to the contrary, to the extent that your Franchise is subject to the North Dakota Franchise Investment Law, N.D.C.C. § 51-19-01 et. seq., the covenants not to compete set forth in this Article 15.5 may not be enforceable under N.D.C.C. § 9-08-06.”
4. Article 17.9 of the Franchise Agreement is amended to read in its entirety as follows: “In accordance with the North Dakota Franchise Investment Law, N.D.C.C. § 51-19-01 et. seq., in any action brought by us to enforce the provisions of this Agreement against you, the prevailing party in such action shall be entitled to recover all costs and expenses (including attorney’s fees) incurred with respect to such enforcement action.”
5. Paragraph 17.12 of the Franchise Agreement is amended by adding the following to the end thereof: “Notwithstanding anything in this Paragraph 17.12 to the contrary, to the extent that this Agreement is subject to the North Dakota Franchise Investment Law, N.D.C.C. § 51-19-01 et. seq., we cannot require you to agree in advance to mediate or arbitrate disputes at a location that is remote from the site of your Business. Therefore, the parties shall agree to arbitration at a location that is mutually agreeable to both parties. If the parties cannot agree on a location for arbitration proceedings, the location will be determined by the arbitrator; provided, however, that such determination must be consistent with the aforementioned requirements of the North Dakota Franchise Investment Law.”
6. Article 17.13 of the Franchise Agreement is amended by adding the following to the end thereof: “Notwithstanding anything in this Article 17.13 or otherwise in this Agreement to the contrary, North Dakota law shall govern this Agreement.”
7. Article 17.14 of the Franchise Agreement is amended by adding the following to the end thereof: “Notwithstanding anything in this Article 17.14 or otherwise in this Agreement to the contrary, to the extent that this Agreement is subject to the North Dakota Franchise Investment Law, N.D.C.C. § 51-19-01 et. seq., we cannot require you to agree in advance to litigation in a forum outside the State of North Dakota.”
8. Article 17.15 of the Franchise Agreement is amended by adding the following to the end thereof: “Notwithstanding anything in this Article 17.15 or otherwise in this Agreement to the contrary, to the extent that this Agreement is subject to the North Dakota Franchise Investment Law, N.D.C.C. § 51-19-01 et. seq., we

cannot require you to consent to a waiver of your right to trial by jury or require you to consent to a waiver of exemplary or punitive damages.”

9. Article 17.17 of the Franchise Agreement is deleted in its entirety.

10. Article 17.12.5 of the Franchise Agreement is amended by adding the following to the end thereof: “Notwithstanding anything in this Article 17.12.5 or otherwise in this Agreement to the contrary, to the extent that this Agreement is subject to the North Dakota Franchise Investment Law, N.D.C.C. § 51-19-01 et. seq., we cannot require you to consent to a waiver of exemplary or punitive damages.”

11. Article 17.12.6 of the Franchise Agreement is amended by adding the following to the end thereof: “Notwithstanding anything in this Article 17.12.6 or otherwise in this Agreement to the contrary, to the extent that this Agreement is subject to the North Dakota Franchise Investment Law, N.D.C.C. § 51-19-01 et. seq., the statute of limitations applicable under North Dakota law will apply.”

IN WITNESS WHEREOF, the parties have executed this Amendment to the Franchise Agreement on the same day that the Franchise Agreement was executed.

STC FRANCHISING, LLC

[CORPORATION OR PARTNERSHIP]

By: _____
Printed Name: _____
Title: _____
Date: _____

By: _____
Printed Name: _____
Title: _____
Date: _____

AMENDMENT TO THE AREA DEVELOPMENT AGREEMENT
REQUIRED BY THE STATE OF NORTH DAKOTA

This Amendment relates to franchises sold in North Dakota and is intended to comply with the North Dakota Franchise Investment Law, N.D.C.C. § 51-19-01 et. seq. In consideration of the execution of the Area Development Agreement, the parties agree to amend the Area Development Agreement as follows:

1. A new Section 20.13 of the Area Development Agreement is added to read in its entirety as follows: “Notwithstanding anything in this Section 20 to the contrary, to the extent that this Agreement is subject to the North Dakota Franchise Investment Law, N.D.C.C. § 51-19-01 et. seq., we cannot require you to agree in advance to mediate disputes at a location that is remote from your location. Therefore, the parties shall agree to mediation at a location that is mutually agreeable to both parties. If the parties cannot agree on a location for mediation proceedings, the location will be determined by the mediator; provided, however, that such determination must be consistent with the aforementioned requirements of the North Dakota Franchise Investment Law.”

2. Section 21 of the Area Development Agreement is amended by replacing the word “Kentucky” with the words “North Dakota” therein.

3. Section 22 of the Area Development Agreement is amended by adding the following to the end thereof: “Notwithstanding anything in this Section 22 or otherwise in this Agreement to the contrary, to the extent that this Agreement is subject to the North Dakota Franchise Investment Law, N.D.C.C. § 51-19-01 et. seq., we cannot require you to agree in advance to litigation in a forum outside the State of North Dakota.”

4. Section 24 of the Area Development Agreement is amended by adding the following to the end thereof: “Notwithstanding anything in this Section 24 or otherwise in this Agreement to the contrary, to the extent that this Agreement is subject to the North Dakota Franchise Investment Law, N.D.C.C. § 51-19-01 et. seq., we cannot require you to consent to a waiver of your right to trial by jury or require you to consent to a waiver of exemplary or punitive damages.”

5. Section 14.2 of the Area Development Agreement is amended by adding the following to the end thereof: “Notwithstanding any provision of this Section 14.2 to the contrary, to the extent that your Franchise is subject to the North Dakota Franchise Investment Law, N.D.C.C. § 51-19-01 et. seq., the covenants not to compete set forth in this section may not be enforceable under N.D.C.C. § 9-08-06.”

IN WITNESS WHEREOF, the parties have executed this Amendment to the Area Development Agreement on the same day that the Area Development Agreement was executed.

STC FRANCHISING, LLC

[CORPORATION OR PARTNERSHIP]

By: _____
Printed Name: _____
Title: _____
Date: _____

By: _____
Printed Name: _____
Title: _____
Date: _____

INFORMATION REQUIRED BY THE STATE OF RHODE ISLAND

In recognition of the requirements of the Franchise Investment Act of the State of Rhode Island, the disclosure document is amended as follows:

1. Items 17(u), 17(v), 17(w), 17(uu), 17(vv), and 17(ww) are each amended by adding the following to end thereof: "Pursuant to §19-28.1-14 of the Franchise Investment Act of the State of Rhode Island, a provision in a franchise agreement restricting jurisdiction or venue to a forum outside of Rhode Island or requiring the application of the laws of a state other than Rhode Island is void with respect to a claim otherwise enforceable under the Franchise Investment Act of the State of Rhode Island."

Each provision of this addendum to the disclosure document is effective only to the extent that with respect to such provision, the jurisdictional requirements of the Franchise Investment Act of the State of Rhode Island are met independently without reference to this disclosure document.

AMENDMENT TO THE FRANCHISE AGREEMENT
REQUIRED BY THE STATE OF RHODE ISLAND

This Amendment relates to franchises sold in Rhode Island and is intended to comply with the Franchise Investment Act of the State of Rhode Island. In consideration of the execution of the Franchise Agreement, the parties agree to amend the Franchise Agreement as follows:

1. A new Paragraph 17.12.15 is hereby added to the Franchise Agreement, which shall provide as follows: “Notwithstanding any provision of this Article 17.12, pursuant to §19-28.1-14 of the Franchise Investment Act of the State of Rhode Island, to the extent this Article 17.12 restricts jurisdiction or venue to a forum outside of Rhode Island, this Article 17.12 is void with respect to a claim otherwise enforceable under the Franchise Investment Act of the State of Rhode Island.”

2. Article 17.13 of the Franchise Agreement is hereby amended to add the following at the end thereof: “Notwithstanding any provision of this Article 17.13, pursuant to §19-28.1-14 of the Franchise Investment Act of the State of Rhode Island, this Article 17.13 is void with respect to a claim otherwise enforceable under the Franchise Investment Act of the State of Rhode Island.”

3. Article 17.14 of the Franchise Agreement is hereby amended to add the following at the end thereof: “Notwithstanding any provision of this Article 17.14, pursuant to §19-28.1-14 of the Franchise Investment Act of the State of Rhode Island, to the extent this Article 17.14 restricts jurisdiction or venue to a forum outside of Rhode Island, this Article 17.14 is void with respect to a claim otherwise enforceable under the Franchise Investment Act of the State of Rhode Island.”

IN WITNESS WHEREOF, the parties have executed this Amendment to the Franchise Agreement on the same day that the Franchise Agreement was executed.

STC FRANCHISING, LLC

[CORPORATION OR PARTNERSHIP]

By: _____
Printed Name: _____
Title: _____
Date: _____

By: _____
Printed Name: _____
Title: _____
Date: _____

INFORMATION REQUIRED BY THE STATE OF SOUTH DAKOTA

In recognition of the requirements of the South Dakota Franchise Investment Law (the “Franchise Investment Law”), the disclosure document is amended as follows:

1. Article 37-5B-26(8) of the Franchise Investment Law provides that a franchisor is not permitted to disclaim or require a franchisee to waive reliance on any representation made in the disclosure document or in its exhibits or amendments. Therefore, Item 17(t) of the disclosure document is amended to include “, this disclosure document” after “Manuals” therein.

2. Article 37-5B-21 of the Franchise Investment Law provides that any condition, stipulation, or provision requiring a franchisee to waive compliance with or relieving a person of a duty or liability imposed by or a right provided by the Franchise Investment Law or a rule or order promulgated thereunder is void. Therefore, the following additional disclosure is inserted below the “Franchise Relationship” table set forth in Item 17 of the disclosure document: “Concerning any franchise sold in the State of South Dakota, any provision of the Franchise Agreement requiring you to waive our compliance with, or relieving us of any duty or liability imposed by, or waiving any right provided by the South Dakota Franchise Investment Law is void with respect to such waiver.”

Each provision of this addendum to the disclosure document is effective only to the extent that with respect to such provision, the jurisdictional requirements of the South Dakota Franchise Investment Law are met independently without reference to this disclosure document.

**AMENDMENT TO THE FRANCHISE AGREEMENT
REQUIRED BY THE STATE OF SOUTH DAKOTA**

This Amendment relates to franchises sold in South Dakota and is intended to comply with the South Dakota Franchise Investment Law. In consideration of the execution of the Franchise Agreement, the parties agree to amend the Franchise Agreement as follows:

1. To the extent that Article 17.18 of the Franchise Agreement conflicts with or is unenforceable under the South Dakota Franchise Investment Law, Article 17.18 of the Franchise Agreement is amended to add “, the Franchise Disclosure Document” after “Manuals” in the first sentence thereof.

2. Article 17.13 of the Franchise Agreement is hereby amended by adding the following language to the end thereof: “Notwithstanding anything in this Agreement to the contrary, any provision of this Agreement requiring you to waive our compliance with, or relieving us of any duty or liability imposed by, or waiving any right provided by the South Dakota Franchise Investment Law is void with respect to such waiver.”

IN WITNESS WHEREOF, the parties have executed this Amendment to the Franchise Agreement on the same day that the Franchise Agreement was executed.

STC FRANCHISING, LLC

[CORPORATION OR PARTNERSHIP]

By: _____
Printed Name: _____
Title: _____
Date: _____

By: _____
Printed Name: _____
Title: _____
Date: _____

INFORMATION REQUIRED BY THE COMMONWEALTH OF VIRGINIA

This addendum to the disclosure document relates to franchises sold in the Commonwealth of Virginia and is intended to comply with the franchise laws of the Commonwealth of Virginia and the regulations and administrative policies promulgated thereunder.

1. Item 5 of the FDD is hereby amended to add the following language: “The Virginia State Corporation Commission’s Division of Securities and Retail Franchising requires us to defer payment of the initial franchise fee and other initial payments owed by franchisees to the franchisor until the franchisor has completed its pre-opening obligations under the franchise agreement.”

2. The “Summary” section of Item 17(h) of the disclosure document is hereby amended by adding the following language:

“Pursuant to Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to cancel a franchise without reasonable cause. If any grounds for default or termination stated in the Franchise Agreement does not constitute “reasonable cause,” as that term may be defined in the Virginia Retail Franchising Act or the laws of Virginia, that provision may not be enforceable.”

Each provision of this addendum to the disclosure document is effective only to the extent that with respect to such provision, the jurisdictional requirements of the Commonwealth of Virginia franchise laws and the regulations and administrative policies promulgated thereunder are met independently without reference to this disclosure document.

AMENDMENT TO THE FRANCHISE AGREEMENT
REQUIRED BY THE COMMONWEALTH OF VIRGINIA

This Amendment relates to franchises sold in the Commonwealth of Virginia and is intended to comply with the franchise laws thereof and the regulations and administrative policies promulgated thereunder. In consideration of the execution of the Franchise Agreement, the parties agree to amend the Franchise Agreement as follows:

1. A new Article 14.5 is added to the Franchise Agreement, which shall provide in its entirety as follows:

“Pursuant to Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to cancel a franchise without reasonable cause. If any grounds for default or termination stated in the\is Article 14 do not constitute “reasonable cause,” as that term may be defined in the Virginia Retail Franchising Act or the laws of Virginia, such provision may not be enforceable.”

2. A new Article 18.4 is added to the Franchise Agreement, which shall provide in its entirety as follows:

Deferred Payment. The Virginia State Corporation Commission’s Division of Securities and Retail Franchising requires us to defer payment of the initial franchise fee and other initial payments owed by you to us until we have completed our pre-opening obligations under this Agreement.”

IN WITNESS WHEREOF, the parties have executed this Amendment to the Franchise Agreement on the same day that the Franchise Agreement was executed.

STC FRANCHISING, LLC

[CORPORATION OR PARTNERSHIP]

By: _____
Printed Name: _____
Title: _____
Date: _____

By: _____
Printed Name: _____
Title: _____
Date: _____

AMENDMENT TO THE AREA DEVELOPMENT AGREEMENT
REQUIRED BY THE COMMONWEALTH OF VIRGINIA

This Amendment relates to franchises sold in the Commonwealth of Virginia and is intended to comply with the franchise laws thereof and the regulations and administrative policies promulgated thereunder. In consideration of the execution of the Area Development Agreement, the parties agree to amend the Area Development Agreement as follows:

1. A new Article 31 is added to the Area Development Agreement, which shall provide in its entirety as follows:

Deferred Payment. The Virginia State Corporation Commission's Division of Securities and Retail Franchising requires us to defer payment of the development fee owed by franchisees to the franchisor under the development agreement in accordance with this paragraph. Only after the franchisor has completed its pre-opening obligations under the franchise agreement for a particular salon being developed may the franchisor collect from the franchisee a pro-rata, per salon share of the development fee."

IN WITNESS WHEREOF, the parties have executed this Amendment to the Area Development Agreement on the same day that the Area Development Agreement was executed.

STC FRANCHISING, LLC

[CORPORATION OR PARTNERSHIP]

By: _____
Printed Name: _____
Title: _____
Date: _____

By: _____
Printed Name: _____
Title: _____
Date: _____

**ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT,
FRANCHISE AGREEMENT, AND AREA DEVELOPMENT AGREEMENT
REQUIRED BY THE STATE OF WASHINGTON**

This addendum relates to franchises sold in the State of Washington and is intended to comply with the franchise laws thereof ~~and the regulations and administrative policies promulgated thereunder.~~ In consideration of the execution of the Franchise Agreement, the parties agree as follows:

1. ~~The State of Washington has a statute, RCW 19.100.180 which may supersede the franchise agreement and area development agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise. There may also be court decisions which may supersede the franchise agreement and area development agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise.~~

2. ~~In any arbitration involving a franchise purchased in Washington, the arbitration site shall be either in the state of Washington, or in a place mutually agreed upon at the time of the arbitration, or as determined by the arbitrator.~~

3. ~~In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, Chapter 19.100 RCW shall prevail.~~

4. ~~A release or waiver of rights executed by a franchisee shall not include rights under the Washington Franchise Investment Protection Act except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel. Provisions such as those which unreasonably restrict or limit the statute of limitations period for claims under the Act, rights or remedies under the Act such as a right to a jury trial may not be enforceable.~~

5. ~~Transfer fees are collectable to the extent that they reflect the franchisor's reasonable estimated or actual costs in effecting a transfer.~~

~~The undersigned does hereby acknowledge receipt of this addendum.~~

STC FRANCHISING, LLC

{CORPORATION OR PARTNERSHIP}

By: _____
Printed Name: _____
Title: _____
Date: _____

By: _____
Printed Name: _____
Title: _____
Date: _____

INFORMATION REQUIRED BY THE STATE OF WISCONSIN

In recognition of the requirements of the Wisconsin Fair Dealership Law (the “Dealership Law”), the disclosure document is amended as follows:

1. Article 135.03 of the Dealership Law provides that a franchisor cannot terminate, cancel, fail to renew or substantially change a franchise agreement without good cause. Therefore:

Items 17(b), 17(c), 17(e), and 17(i) of the disclosure document are amended by adding to each item the following language: “Concerning any franchise sold in the State of Wisconsin, your franchise will not be terminated or canceled, nor will we fail to renew your franchise, without good cause.”

2. Article 135.04 of the Dealership Law requires that in certain circumstances a franchisee must receive ninety (90) days written notice of termination, cancellation, or non-renewal of the franchise, stating all the reasons for such termination, cancellation, or non-renewal, and sixty (60) days in which to rectify any claimed deficiencies. Therefore:

Items 17(b), 17(c), 17(e), and 17(i) of the disclosure document are amended by adding to each item the following language: “Concerning any franchise sold in the State of Wisconsin, to the extent required under Wisconsin law, we will provide you at least 90 days written notice of any termination, cancellation, or non-renewal of your franchise, stating all of the reasons for such termination, cancellation or non-renewal. To the extent required under Wisconsin law, you will then have at least 60 days in which to rectify any claimed deficiencies.”

3. Items 17(w) and 17(ww) of the disclosure document are amended by adding the following language:

“Concerning any franchise sold in the State of Wisconsin, to the extent that any provision of the Franchise Agreement conflicts with the Wisconsin Fair Dealership Law, the Wisconsin Fair Dealership Law will control.”

Each provision of this addendum to the disclosure document is effective only to the extent that with respect to such provision, the jurisdictional requirements of the Wisconsin Fair Dealership Law are met independently without reference to this disclosure document.

**AMENDMENT TO THE FRANCHISE AGREEMENT
REQUIRED BY THE STATE OF WISCONSIN**

This Amendment relates to franchises sold in Wisconsin and is intended to comply with the Wisconsin Fair Dealership Law. In consideration of the execution of the Franchise Agreement, the parties agree to amend the Franchise Agreement as follows:

1. The Franchise Agreement is amended by adding a new Article 13.7 thereof which shall read in its entirety as follows: “Notwithstanding anything in this Article 13 to the contrary, we will not refuse to grant you a successor franchise without good cause. Furthermore, to the extent required by the Wisconsin Fair Dealership Law, we will provide you at least 90 days written notice of our decision not to grant you a successor franchise, and to the extent required under Wisconsin law, you will then have at least 60 days in which to rectify any claimed deficiencies (unless a larger number of days is otherwise provided herein).”
2. The Franchise Agreement is amended by adding a new Article 14.5 thereof which shall read in its entirety as follows: “Notwithstanding anything in this Article 14 to the contrary, we will not terminate this Agreement without good cause. Furthermore, to the extent required by the Wisconsin Fair Dealership Law, we will provide you at least 90 days written notice of our decision to terminate this Agreement, and to the extent required under Wisconsin law, you will then have at least 60 days in which to rectify any claimed deficiencies (unless a larger number of days is otherwise provided herein).”
3. Article 17.13 of the Franchise Agreement is hereby amended by adding the following language to the end thereof: Notwithstanding anything in this Agreement to the contrary, to the extent that any provision of this Agreement conflicts with the Wisconsin Fair Dealership Law, the Wisconsin Fair Dealership Law shall control.”

IN WITNESS WHEREOF, the parties have executed this Amendment to the Franchise Agreement on the same day that the Franchise Agreement was executed.

STC FRANCHISING, LLC

[CORPORATION OR PARTNERSHIP]

By: _____
Printed Name: _____
Title: _____
Date: _____

By: _____
Printed Name: _____
Title: _____
Date: _____

SUN TAN CITY®

**EXHIBIT “G”
TO THE DISCLOSURE DOCUMENT
CONFIDENTIALITY AGREEMENT**

[ATTACHED]

SUN TAN CITY®

CONFIDENTIALITY AGREEMENT

This is a Confidentiality Agreement (this “Agreement”) dated as of [____], 202[____], executed in favor of STC Franchising, LLC, a Kentucky limited liability company (“STC”) by the undersigned tanning salon operator/potential tanning salon operator (“Restricted Party”).

Recitals

WHEREAS, STC offers tanning salon franchises featuring tanning services, tanning equipment, skin care products and beauty products, together with related services, products, merchandise, and accessories under the Sun Tan City® brand; and

WHEREAS, the Restricted Party wishes to receive certain criteria and other Confidential Information (as defined below) concerning the Sun Tan City® brand; and

WHEREAS, STC desires to protect the Confidential Information that STC provides to the Restricted Party and requires that all operators that receive any information from STC execute this Agreement.

NOW, THEREFORE, in consideration of the foregoing and the covenants contained herein, and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties agree as follows:

1. **Definition of Confidential Information.** For purposes of this Agreement, the term “Confidential Information” shall mean all information, whether written or oral, that may be disclosed or made available by STC, its officers, employees, shareholders, directors, agents, servants, representatives, parents, subsidiaries, affiliates, successors or assigns to the Restricted Party, including, but not limited to: (a) criteria and other guidelines to become an operator of the Sun Tan City® brand; (b) technical, financial, commercial or other information that relates to the business, financial affairs, methods of operation, accounts, transactions or products, proposed transactions or proposed products, intellectual property, and techniques, vendors and clients; (c) information or data relating to the Sun Tan City® system, operations, policies, procedures, techniques, business information, accounts or personnel; (d) information or data that is confidential or proprietary to a third party and that is in the possession, custody or control of STC, its parents, subsidiaries or affiliates; and (e) all data, notes, summaries or other material derived from the information specified in (a) through (d) above.
2. **Restricted Use.** Restricted Party may use the Confidential Information received from STC only to the extent necessary to evaluate either converting its salon(s) to the Sun Tan City® brand or becoming an operator of Sun Tan City® branded salon(s) (the “Permitted Purpose”).
3. **Non-Disclosure of Confidential Information.**
 - (a) Restricted Party, for itself and its respective affiliates, employees, agents, members, managers, owners, advisors, shareholders and directors, agree not to use any Confidential Information disclosed to it by STC for any purpose other than for the Permitted Purpose. Restricted Party shall not disclose or permit disclosure of any Confidential Information to any person other than officers, employees and agents of Restricted Party or its affiliates who are required to have the Confidential Information for the Permitted Purpose and who agree to be bound by the provisions hereof, with the Restricted Party remaining responsible for any breach of the provisions of this Agreement by such

officers, employees, and agents of Restricted Party. Restricted Party agrees that it shall take all reasonable measures to protect the secrecy of and avoid disclosure or use of the Confidential Information (except for in the context of the Permitted Purpose) in order to prevent such Confidential Information from falling into the public domain or the possession of persons other than those persons authorized under this Agreement to have any such Confidential Information. Such measures shall include, but not be limited to, the highest degree of care that Restricted Party utilizes to protect its own Confidential Information of a similar nature, which shall be no less than reasonable care. Restricted Party agrees to notify STC in writing of any actual or suspected misuse, misappropriation or unauthorized disclosure of Confidential Information which may come to Restricted Party's attention.

(b) Notwithstanding the above, Restricted Party shall have no liability to STC with regard to any Confidential Information which Restricted Party can prove:

i. was in the public domain at the time it was disclosed or has entered the public domain through no fault of Restricted Party;

ii. was known to Restricted Party, without restriction, at the time of disclosure, as demonstrated by information in existence at the time of disclosure;

iii. is disclosed with the prior written approval of STC; or

iv. is disclosed pursuant to the order or requirement of a court, administrative agency, or other governmental body; provided, however, that the Restricted Party shall provide prompt notice of such order or requirement to STC to enable STC to seek a protective order or otherwise prevent or restrict such disclosure.

4. **No Copies.** Restricted Party shall not reproduce any Confidential Information in any form without STC's prior written consent. In addition, Restricted Party shall not decompile, disassemble or reverse engineer any such Confidential Information.
5. **Property of STC.** Unless otherwise specified in writing, all Confidential Information as well as all documents and materials containing any Confidential Information shall remain the property of STC. Upon STC's request, Restricted Party shall deliver to STC all documents and materials containing any Confidential Information or shall certify as to the destruction of all such materials.
6. **Non-Compliance.** Restricted Party acknowledges that its failure to comply with any of the terms of this Agreement will irreparably harm STC's business, and that STC will not have an adequate remedy at law in the event of such non-compliance. Therefore, the parties acknowledge and agree that STC shall be entitled to obtain a court order in any court of competent jurisdiction against acts of non-compliance by Restricted Party of this Agreement, without the posting of bond or other security, in addition to whatever other remedies it may have. The prevailing party in any action to enforce this Agreement shall be entitled to costs and fees (including attorney's fees and expert witness fees) incurred in connection with such action.
7. **Severability and Modification.** If any provision of this Agreement shall be held or declared to be illegal, invalid or unenforceable, such illegal, invalid or unenforceable provision shall not affect any other provision of this Agreement, and the remainder of this Agreement shall continue in full force and effect as though such provision had not been contained in this Agreement. If the scope of any provision in this Agreement is found to be too broad to permit enforcement of such provision to its full extent, the

parties consent to judicial modification of such provision and enforcement to the maximum extent permitted by law.

8. **Governing Law.** This Agreement shall be governed by, and construed and interpreted in accordance with the laws of the Commonwealth of Kentucky, without regard to conflicts of law principles.
9. **Term.** Notwithstanding anything to the contrary, until an exception set forth in Article 3(b) applies, the Restricted Party hereby agrees to perpetually maintain the confidentiality of the Confidential Information.
10. **Successors and Assigns.** The terms and conditions of this Agreement shall inure to the benefit of and be binding upon the successors and assigns of the parties. No rights or obligations under this Agreement may be assigned without the prior written consent of STC. Nothing in this Agreement, express or implied, is intended to confer upon any party other than the parties hereto or their respective successors and assigns any rights, remedies, obligations, or liabilities under or by reason of this Agreement, except as expressly provided in this Agreement.
11. **Entire Agreement.** This Agreement constitutes the entire agreement between such parties pertaining to the subject matter hereof, and merges all prior negotiations and drafts of the parties with regard to the subject matter hereof. Any and all other written or oral agreements existing between the parties hereto regarding the subject matter hereof are expressly canceled.

IN WITNESS WHEREOF, the Restricted Party has executed this Agreement as of the date set forth above.

RESTRICTED PARTY

By: _____

Printed Name: _____

Title: _____

Date: _____

Address: _____

SUN TAN CITY®**EXHIBIT “H”
TO THE DISCLOSURE DOCUMENT****FRANCHISE LOCATIONS AS OF ~~12/31/22~~12/31/23**

Company	Location	Address	City	State	Zip	Phone
Golden Insight LLC	GA Dalton	1327 W. Walnut Ave, Suite 4J	Dalton	GA	30720	706-876-0886
Golden Insight LLC	GA Fort Oglethorpe	2998 Battlefield Pkwy, Suite 102	Fort Oglethorpe	GA	30742	706-956-5010
Golden Insight, LLC	GA Rome	33 Riverbend Drive	Rome	GA	30161	706-622-6800
Dual Leverage Altoona, LLC	IA Altoona	1003 8 th Street Southwest Ste H	Altoona	IA	50009	515-967-8826
TWI of Dubuque, Inc.	IA Ames	4518 Mortensen Rd	Ames	IA	50014	515-292-8388
TWI of Dubuque, Inc.	IA Ames Wheeler Street	809 Wheeler Street, Suite 101	Ames	IA	50010	515-232-1607
Dual Leverage, LLC	IA Ankeny	109 N. Ankeny Blvd.	Ankeny	IA	50023	515-965-1907
TWI of Quad Cities, Inc.	IA Bettendorf	844 Middle Rd #5A	Bettendorf	IA	52722	563-441-2826
TWI of Dubuque, Inc.	IA Cedar Falls	5925 University Ave	Cedar Falls	IA	50613	319-277-1522
TWI of Cedar Rapids, Inc.	IA Cedar Rapids	3200 16th Ave. SW, Suite H	Cedar Rapids	IA	52404	319-363-6581
Dual Leverage Clive, LLC	IA Clive	2180 NW 156th St, Suite 112	Clive	IA	50325	515-987-8559
TWI of Cedar Rapids, Inc.	IA Coralville	119 2 nd Street, Suite 200	Coralville	IA	52241	319-339-4826
TWI of Quad Cities, Inc.	IA Davenport Kimberly Road	2172 W. Kimberly Rd	Davenport	IA	52806	563-391-0100
TWI of Quad Cities, Inc.	IA Davenport Utica Ridge	4905 Utica Ridge Road	Davenport	IA	52807	563-355-3367
Dual Leverage Fleur, LLC	IA Des Moines Fleur	4521 Fleur Drive, Suite A	Des Moines	IA	50321	515-412-1290
Dual Leverage Merle Hay, LLC	IA Des Moines Merle Hay	3807 Merle Hay Rd	Des Moines	IA	50310	515-276-5057
TWI of Dubuque, Inc.	IA Dubuque Asbury Road	4867 Asbury Rd, Suite 5	Dubuque	IA	52002	563-585-0555
TWI of Dubuque, Inc.	IA Dubuque Plaza 20	2600 Dodge St	Dubuque	IA	52003	563-585-1518
TWI of Dubuque, Inc.	IA Fort Dodge	2419 5th Ave S, Suite C	Fort Dodge	IA	50501	515-573-8388
TWI of Cedar Rapids, Inc.	IA Hiawatha	2164 Blairs Ferry Road	Hiawatha	IA	52233	319-294-1600
Dual Leverage Johnston, LLC	IA Johnston	10100 NW 62 nd Avenue	Johnston	IA	50131	515-986-2114

Company	Location	Address	City	State	Zip	Phone
JAM Enterprises, LLC	IA LeMars	1121 Hawkeye Ave. SW	LeMars	IA	51031	712-546-8140
TWI of Cedar Rapids, Inc.	IA Marion	1725 Blairsferry Rd	Marion	IA	52302	319-377-9062
TWI of Dubuque, Inc.	IA Mason City	2472 4th St, SW	Mason City	IA	50401	641-422-0800
Miracle Dubuque, Inc.	IA Muscatine	1903 Park Ave, Suite 2100	Muscatine	IA	52761	563-263-8267
TWI of Cedar Rapids, LLC	IA North Liberty	195 Highway 965	North Liberty	IA	52317	319-450-0433
JAM Enterprises, LLC	IA Sioux City Hillcrest	2500 Glenn Ave, Suite 73	Sioux City	IA	51106	712-274-9360
JAM Enterprises, LLC	IA Sioux City Perry Creek	1782 Hamilton Blvd	Sioux City	IA	51103	712-277-9555
Dual Leverage Urbandale, LLC	IA Urbandale	8545 Hickman Road	Urbandale	IA	50322	515-331-0105
TWI of Dubuque, Inc.	IA Waterloo	3856 Hammond Ave	Waterloo	IA	50702	319-235-8002
Dual Leverage WDM, LLC	IA West Des Moines	640 S 50th St	West Des Moines	IA	50265	515-457-8800
Baja Sun, LLC	ID Idaho Falls	2050 Jennie Lee Drive	Idaho Falls	ID	83404	208-523-2252
J.B. & Associates, Incorporated	KS Lawrence	2626 Iowa Street	Lawrence	KS	66046	785-856-1361
J.B. & Associates, Incorporated	KS Manhattan	1100 West Loop Place	Manhattan	KS	66502	785-320-5777
J.B. & Associates, Incorporated	KS Olathe	14987 W. 119 th Street	Olathe	KS	66062	913-839-1127
J.B. & Associates, Incorporated	KS Overland Park	13737 Metcalf Avenue	Overland Park	KS	66223	913-814-8400
J.B. & Associates, Incorporated	KS Shawnee Mission Parkway	12268 Shawnee Mission Parkway	Shawnee	KS	66216	913-400-3360
NuGlow LLC.	KY Paris	233 Letton Rd	Paris	KY	40361	859-987-5717
STC Partners, LLC	KY Hopkinsville	4000 Ft. Campbell Blvd	Hopkinsville	KY	42240	270-881-4186
Today's Tanning, Inc.	LA Bossier City Beene Blvd	2664 Beene Blvd.	Bossier City	LA	71111	318-629-7862
Today's Tanning, Inc.	LA Monroe	2252 Tower Drive, Suite 109	Monroe	LA	71201	318-855-5740
Today's Tanning, Inc.	LA Ruston	1102 Cooktown Road	Ruston	LA	71270	318-202-5866
Today's Tanning, Inc.	LA Shreveport Eastgate	1718 East 70 th Street	Shreveport	LA	71105	318-797-8862
Today's Tanning, Inc.	LA Shreveport New Castle	880 Bert Kounes Industrial Loop Suites G & H	Shreveport	LA	71118	318-687-8888
Today's Tanning, Inc.	LA West Monroe Castle	2207 Cypress Street, Suite 4	Monroe	LA	71292	318-759-0396
STC New England	ME Auburn	624 Tuner Street	Auburn	ME	04210	207-376-4240

Company	Location	Address	City	State	Zip	Phone
LLC		Suite 2b				
STC New England LLC	ME Augusta	144 Western Ave, Suite 2	Augusta	ME	04330	207-621-2826
STC New England LLC	ME Bangor	621 Broadway	Bangor	ME	04401	207-262-3770
STC New England LLC	ME Belfast	138 Main St	Belfast	ME	04915	207-338-3357
STC New England LLC	ME Biddeford	121 Shops Way	Biddeford	ME	04005	207-282-9800
STC New England LLC	ME Brewer	365 Wilson St	Brewer	ME	04412	207-989-6042
STC New England LLC	ME Scarborough	456 Payne Road	Scarborough	ME	04074	207-219-8243
STC New England LLC	ME Portland	726 Forest Ave	Portland	ME	04103	207-771-8900
STC New England LLC	ME Sanford	1364 Main St, Unit 10B	Sanford	ME	04073	207-459-7300
STC New England LLC	ME Brunswick	147 Bath Road, Suite A180	Brunswick	ME	04011	207-798-4826
STC New England LLC	ME Waterville	251 Kennedy Memorial Dr, Ste 109	Waterville	ME	04901	207-872-8772
TWI of Dubuque, Inc.	MN Austin	1004 18 th Ave NW, Suite B	Austin	MN	55912	507-433-7303
TWI of Dubuque, Inc.	MN Winona	1035 Frontenac Dr., Ste B	Winona	MN	55987	507-474-6065
TWI of Dubuque, Inc.	MN Mankato	201 Sioux Rd, Suite 102	Mankato	MN	56001	507-720-0751
TWI of Dubuque, Inc.	MN Rochester	1300 Salem Rd, SW Suite 720	Rochester	MN	55902	507-258-4027
TWI of Dubuque, Inc.	MN Rochester 22 nd	3437 22nd Avenue NW	Rochester	MN	55901	507-322-6204
TWI of Dubuque, Inc.	MN St Cloud	4170 W Division St. Suite 120	St. Cloud	MN	56301	320-217-5817
Sunshine State of Mind, Inc.	MO Nixa	445 West Aldersgate	Nixa	MO	65714	417-725-9994
J.B. and Associates, Incorporated	MO Kansas City Liberty	8646 NE Flintlock Rd	Kansas City	MO	64158	816-407-9575
J.B. and Associates, Incorporated	MO Kansas City Wornall	10155 Wornell Rd	Kansas City	MO	64114	816-941-2419
Sunshine State of Mind, Inc.	MO Ozark	1721 S 20 th Street, Suite 101	Ozark	MO	65721	417-832-8267
Sunshine State of Mind, Inc.	MO Springfield East Republic	1730 East Republic Road	Springfield	MO	65804	417-882-7786
Sunshine State of Mind, Inc.	MO Springfield North Kansas	2445 North Kansas Expressway	Springfield	MO	65803	417-863-1452
Sunshine State of	MO Springfield	1412 South	Springfield	MO	65804	417-882-8028

Company	Location	Address	City	State	Zip	Phone
Mind, Inc.	South Glenstone	Glenstone				
Sunshine State of Mind, Inc.	MO Springfield West Republic	2767 West Republic Road, Suite 128	Springfield	MO	65807	417-823-8552
J.B. and Associates, Incorporated	MO St. Joseph	409 N. Belt Hwy B	St. Joseph	MO	64506	816-233-4386
Carolina STC Investors LLC	NC Fuquay Commons	1069 Broad Street	Fuquay Varina	NC	27526	919-285-2431
Tri Tanning LLC	NC Burlington	1449 D-1 University Dr	Burlington	NC	27215	336-584-0808
Carolina STC Investors LLC	NC Cary High House	1943 High House Rd	Cary	NC	27519	919-460-1919
Carolina STC Investors LLC	NC Durham Hope Valley	1125 W NC 54 Hwy, Suite 202	Durham	NC	27707	919-493-4292
Carolina STC Investors LLC	NC Garner	82-B Glen Rd	Garner	NC	27529	919-662-9700
Tri Tanning LLC	NC Greensboro	3334-112 West Friendly Center	Greensboro	NC	27408	336-632-8844
Tri Tanning, LLC	NC Greenville	3040 Evans Street, Suite 115	Greenville	NC	27835	252-756-5333
Tri Tanning, LLC	NC Jacksonville	1250 Western Boulevard	Jacksonville	NC	28546	910-378-8023
Tri Tanning, LLC	NC New Bern	3017-C Martin Luther King Jr. Blvd.	New Bern	NC	28562	252-672-1667
Carolina STC Investors LLC	NC Raleigh Falls Village	6625 Falls of the Neuse Rd, Suite 105	Raleigh	NC	27615	919-845-8262
Carolina STC Investors LLC	NC Raleigh Creedmoor	8111 Creedmoor Rd	Raleigh	NC	27613	919-518-2995
Tri Tanning, LLC	NC Wilmington Oleander Drive	4512 Oleander Drive #100	Wilmington	NC	28403	910-399-4860
J.B. and Associates, Incorporated	NE Grand Island	201 Wilmar Ave	Grand Island	NE	68803	308-384-3128
Metallic Tan, Inc.	NE Bellevue	3512 Samson Way, Suite 126	Bellevue	NE	68123	402-291-3800
J.B. and Associates, Incorporated	NE Kearney	5012 3rd Ave, Suite 130	Kearney	NE	68845	308-234-3826
J.B. and Associates, Incorporated	NE Lincoln 27th Street	2720 Dan Ave	Lincoln	NE	68521	402-742-0274
J.B. and Associates, Incorporated	NE Lincoln O Street	6900 O St. Suite 111	Lincoln	NE	68510	402-464-6826
J.B. and Associates, Incorporated	NE Lincoln Pine Lake	1501 Pine Lake Rd. #6	Lincoln	NE	68512	402-423-8266
J.B. and Associates, Incorporated	NE Omaha 132nd and Maple	13110 Birch Dr #120	Omaha	NE	68164	402-492-8080
J.B. and Associates, Incorporated	NE Omaha 144th and Center	14516 W Center Rd	Omaha	NE	68144	402-334-1826
J.B. and Associates,	NE Omaha 96th and	9751 Q St	Omaha	NE	68127	402-592-4826

Company	Location	Address	City	State	Zip	Phone
Incorporated	Q Street					
J.B. & Associates, Incorporated	NE Omaha Pacific	1110 South 71 st Street, Suite G	Omaha	NE	68106	402-384-8267
Metallic Tan, Inc.	NE Omaha Millard	16919 Audrey St, Suite 80	Omaha	NE	68136	402-891-0772
STC New England LLC	NH Concord	80 Storrs St	Concord	NH	03301	603-856-7841
STC New England LLC	NH Dover	851 Central Ave	Dover	NH	03820	603-740-8980
STC New England LLC	NH Keene	346 Winchester Street	Keene	NH	03431	603-354-3128
STC New England LLC	NH Manchester	582 Valley St	Manchester	NH	03103	603-836-5177
STC New England LLC	NH Rochester	306 N Main St	Rochester	NH	03867	603-948-1005
STC New England LLC	NH Salem	265 S Broadway, Ste 3	Salem	NH	03079	603-458-6250
STC New England LLC	NH Stratham	20 Portsmouth Ave	Stratham	NH	03885	603-580-2314
Planet Sun, LLC	NJ Cliffside Park	715 Anderson Avenue	Cliffside Park	NJ	07010	201-941-2500
Sunbar, LLC	NJ East Hanover	58 Route 10 West	East Hanover	NJ	07936	973-998-0961
Sunbar 2, LLC	NJ Fair Lawn	17-13 Broadway	Fair Lawn	NJ	07410	973-998-0961
Planet Sun, LLC	NJ Hoboken 14th St	55-14th Street	Hoboken	NJ	07030	201-222-8520
Planet Sun, LLC	NJ Hoboken Midtown	416 Washington Street	Hoboken	NJ	07030	201-683-4300
Planet Sun, LLC	NJ Montvale	106A Chestnut Ridge Road	Montvale	NJ	07645	201-746-2456
Sunbar, LLC	NJ Morris Plains	970 Tabor Road	Morris Plains	NJ	07950	973-998-0961
Planet Sun, LLC	NJ Rochelle Park	60 Essex Street	Rochelle Park	NJ	07662	201-843-6700
Planet Sun, LLC	NJ Rutherford	32 Park Avenue	Rutherford	NJ	07070	201-438-7070
Sunbar, LLC	NJ Totowa	650 Union Blvd	Totowa	NJ	07512	973-998-0961
Planet Sun, LLC	NJ West New York	4914 Kennedy Blvd	West New York	NJ	07093	201-864-3100
Premiere Tanning, Inc.	PA Dallas	41 Dallas Shopping Center, Rte 309	Dallas	PA	18612	570-675-7259
Premiere Tanning, Inc.	PA Dickson City	1550 Main Ave	Dickson City	PA	18519	570-383-7708
Premiere Tanning, Inc.	PA Edwardsville	23D Gateway Shopping Center, Rte 11	Edwardsville	PA	18704	570-714-1723
STC Philadelphia, LLC	PA Philadelphia Grant Ave	2550 Grant Avenue, Suite 120	Philadelphia	PA	19114	215-904-5415
STC Philadelphia, LLC	PA Roxborough	6024 Ridge Ave, Suite 106	Philadelphia	PA	19128	215-482-2826
STC Philadelphia,	PA West Chester	107 Turner Lane	West Chester	PA	19380	610-696-5048

Company	Location	Address	City	State	Zip	Phone
LLC						
Eastern Tennessee Tanning LLC	TN Knoxville Bearden	4914 Kingston Pike	Knoxville	TN	37919	865-602-2097
Eastern Tennessee Tanning LLC	TN Maryville	1058 Hunters Crossing	Alcoa	TN	37701	865-984-5029
Golden Insight LLC	TN Chattanooga Hamilton Place	2107 Gunbarrell Rd, Suite 109	Chattanooga	TN	37421	423-893-6937
Golden Insight LLC	TN Chattanooga Signal Mountain	531 Signal Mountain Rd	Chattanooga	TN	37405	423-531-3067
STC Partners, LLC	TN Clarksville Fort Campbell	2019 Ft. Campbell Blvd.	Clarksville	TN	37042	931-552-2920
STC Partners, LLC	TN Clarksville Madison	2347 Madison Street	Clarksville	TN	37403	931-648-8066
STC Partners, LLC	TN Clarksville Wilma Rudolph	2722 Wilma Rudolph Blvd	Clarksville	TN	37040	931-645-6688
Golden Insight LLC	TN Cleveland	295 Paul Huff Parkway	Cleveland	TN	37312	423-479-2991
MTT Tanning LLC	TN Cookeville	586 S Jefferson Ave	Cookeville	TN	38501	931-520-3113
STC Partners, LLC	TN Dickson	133 Henslee Drive	Dickson	TN	37055	615-441-0081
Tri Tanning LLC	TN Greeneville	3797 E Andrew Johnson Parkway	Greeneville	TN	37745	423-525-5941
Golden Insight LLC	TN Hixson	5550 Hwy 153, Suite 106	Hixson	TN	37343	423-475-5417
Tri Tanning LLC	TN Jackson Carriage House	605 A-B-C Carriage House Drive	Jackson	TN	38305	731-664-9701
Tri Tanning LLC	TN Jackson University	1478 Union University Drive	Jackson	TN	38305	731-664-1866
Tri Tanning LLC	TN Johnson City	2111 North Roan Street #20	Johnson City	TN	37601	423-631-0411
Tri Tanning LLC	TN Johnson City Encore	2108 W Market St	Johnson City	TN	37604	423-232-6007
Tri Tanning LLC	TN Kingsport	2003 N Eastman Rd	Kingsport	TN	37660	423-765-2667
Eastern Tennessee Tanning LLC	TN Knoxville Fountain City	5222 N Broadway	Knoxville	TN	37918	865-687-2035
Eastern Tennessee Tanning LLC	TN Knoxville Powell	6631 Clinton Hwy, Suite 101	Knoxville	TN	37912	865-859-9829
Eastern Tennessee Tanning LLC	TN Knoxville Turkey Creek	10917 Parkside Dr	Knoxville	TN	37934	865-675-3270
Eastern Tennessee Tanning LLC	TN Knoxville West Town	240 Morrel Rd	Knoxville	TN	37919	865-690-1098
MTT Tanning LLC	TN McMinnville	835 Smithville Highway, Suite C2	McMinnville	TN	37110	931-474-8261
Tri Tanning LLC	TN Morristown	463 S Davy Crockett Pkwy	Morristown	TN	37813	423-307-5500

Company	Location	Address	City	State	Zip	Phone
MTT Tanning LLC	TN Oak Ridge	280 S Illinois Ave	Oak Ridge	TN	37830	865-483-4222
Golden Insight LLC	TN Ooltewah	5910 Reagan Lane, Suite 106	Ooltewah	TN	37363	423-910-0113
Pacific Tan, Inc.	TX Odessa Eastridge	6038 Eastridge Road	Odessa	TX	79762	432-362-6262
Pacific Tan, Inc.	TX Odessa Grandview	2766 North Grandview Ave	Odessa	TX	79762	432-362-8200
FasTan, Inc.	VA Charlottesville Pantops	1938 Abbey Road, Suite 180	Charlottesville	VA	22911	434-977-0782
Tri Tanning, LLC	VA Bristol	175 Dominion Place, Suite 1	Bristol	VA	24202	276-644-9898
FasTan, Inc.	VA Blacksburg	1340 South Main Street	Blacksburg	VA	24060	540-552-0608
FasTan, Inc.	VA Culpeper	15327 Creativity Drive	Culpeper	VA	22701	540-812-2650
FasTan, Inc.	VA Danville	364 Lowes Dr	Danville	VA	24540	434-425-4110
FasTan, Inc.	VA Lynchburg	3919 B Wards Rd	Lynchburg	VA	24502	434-239-8266
FasTan, Inc.	VA Roanoke Hunting Hills	4208 Franklin Rd, #9	Roanoke	VA	24014	540-989-1800
FasTan, Inc.	VA Roanoke Valley View	4750-35 Valley View Blvd	Roanoke	VA	24012	540-366-0020
FasTan, Inc.	VA Rocky Mount	400 Old Franklin Turnpike, Ste 114	Rocky Mount	VA	24151	540-484-4928
FasTan, Inc.	VA Staunton	850 Statler Avenue	Staunton	VA	24401	540-885-1115
FasTan, Inc.	VA Waynesboro	901C West Broad St	Waynesboro	VA	22980	540-946-7360
TWI of Dubuque, Inc.	WI Eau Claire	2157 East Ridge Center	Eau Claire	WI	54701	715-855-9490
TWI of Dubuque, Inc.	WI Fitchburg	6309 McKee Rd Suite 500	Fitchburg	WI	53719	608-278-1109
TWI of Dubuque, Inc.	WI Greenfield	6160 W. Layton Ave	Greenfield	WI	53220	414-251-0063
TWI of Dubuque, Inc.	WI Hales Corners	5774 South 108th St	Hales Corners	WI	53130	414-246-1090
TWI of Dubuque, Inc.	WI LaCrosse	4248 Mormon Coulee Rd	LaCrosse	WI	54601	608-796-9400
TWI of Dubuque, Inc.	WI Madison East Towne Way	4327 East Towne Way	Madison	WI	53704	608-242-7715
TWI of Dubuque, Inc.	WI Madison West Towne Way	7327 West Towne Way	Madison	WI	53719	608-827-8884
TWI of Dubuque, Inc.	WI Milwaukee	3750 South 27th St	Milwaukee	WI	53221	414-239-9009
TWI of Dubuque, Inc.	WI Onalaska	9348 State Hwy16, Suite 230	Onalaska	WI	54650	608-781-8276
TWI of Dubuque, Inc.	WI Pewaukee	2140 Silvernail Road, Suite 4	Pewaukee	WI	53072	262-207-4717

Company	Location	Address	City	State	Zip	Phone
TWI of Dubuque, Inc.	WI Platteville	125 S Water St	Platteville	WI	53818	608-348-9006
TWI of Dubuque, Inc.	WI Waukesha	2140 West Saint Paul	Waukesha	WI	53188	262-226-2240
TWI of Dubuque, Inc.	WI Menomonee Falls	N78 W 14583 Appleton Ave, Units 16 and 17	Menomonee Falls	WI	53051	262-345-2220
Krautech Enterprises, LLC .	WI Wisconsin Rapids	930 Kuhn Ave	Wisconsin Rapids	WI	54494	715-421-5452
PDJ Enterprises, Inc.	WV Morgantown	1062 Sun Crest Towne Centre Drive	Morgantown	WV	26505	304-241-4087

SUN TAN CITY®

EXHIBIT “H-1” TO THE DISCLOSURE DOCUMENT

FRANCHISE LOCATIONS THAT CEASED DOING BUSINESS IN THE FISCAL YEAR ENDING ~~12/31/2022~~12/31/2023

Company	Location	Address	City	State	Zip	Phone
Dual Leverage Urbandale, LLC	IA Urbandale	8545 Hickman Road	Urbandale	IA	50322	515-331-0105
J.B. & Associates, Incorporated	KS Olathe	14987 W. 119th Street	Olathe	KS	66223	913-814-8400
STC Partners, LLC	TN Clarksville Fort Campbell	2019 Ft. Campbell Blvd	Clarksville	TN	37042	931-552-2920
TRI Tanning, LLC	TN Jackson Carriage House	605 A-B-C Carriage House Drive	Jackson	TN	38305	731-664-9701
Pacific Tan, Inc.	TX Odessa Grandview	2766 North Grandview Ave.	Odessa	TX	79762	432-362-8200
TWI of Dubuque, Inc.	WI LaCrosse	4248 Mormon Coulee Rd	LaCrosse	WI	54601	608-796-9100

Atomic Tan Co.	MI Ann Arbor Jackson	5245 Jackson Road, Ste B	Ann Arbor	MI	48103	732-222-4900
FasTan, Inc.	VA Charlottesville Rio Hill	1880 Rio Hill Center	Charlottesville	VA	22901	434-974-4600
Tri Tanning, LLC	NC New Bern (relocated)	2311 US Hwy 70 East	New Bern	NC	28560	252-672-1667

SUN TAN CITY®

**EXHIBIT “T”
TO THE DISCLOSURE DOCUMENT**

FY ~~2020~~2021 TO ~~2022~~2023 AUDITED FINANCIAL STATEMENTS
FOR THE PERIOD ENDED DECEMBER 31, ~~2022~~2023

[ATTACHED]

SUN TAN CITY®

**EXHIBIT “J”
TO THE DISCLOSURE DOCUMENT**

SAMPLE GENERAL RELEASE

Franchisee for itself and all persons and entities claiming by, through or under it, releases, acquits and forever discharges STC FRANCHISING, LLC and its officers, employees, shareholders, directors, agents, servants, representatives, parents, subsidiaries, affiliates, successors and assigns (the “STC Releasees”) from all obligations, claims, debts, demands, covenants, contracts, promises, agreements, liabilities, costs, attorney’s fees, actions or causes of action whatsoever, whether known or unknown, which Franchisee, by itself, on behalf of, or in conjunction with any other persons or entities, had, has or claims to have against the STC Releasees including specifically, but not exclusively and without limiting the generality of the foregoing, any and all correspondence, representations, certifications, warranties, promises or acts made in reliance upon any one or more of the same, whether oral or written, or based in whole or in part on events occurring prior to the date of this Agreement, connected with or related to the Franchise Agreement.

I HAVE READ THE ABOVE AGREEMENT, WHICH CONTAINS A RELEASE, AND UNDERSTAND ITS TERMS. I WOULD NOT SIGN THIS AGREEMENT IF I DID NOT UNDERSTAND AND AGREE TO BE BOUND BY ITS TERMS.

FRANCHISEE:

By: _____

SUN TAN CITY®

**EXHIBIT “K”
TO THE DISCLOSURE DOCUMENT**

STATE EFFECTIVE DATES

[ATTACHED]

SUN TAN CITY®

STATE EFFECTIVE DATES

The following states have franchise laws that require that the Franchise Disclosure Document be registered or filed with the states, or be exempt from registration: California, Hawaii, Illinois, Indiana, Maryland, Michigan, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Virginia, Washington, and Wisconsin.

This document is effective and may be used in the following states where the document is filed, registered, or exempt from registration as of the Effective Date stated below:

State:	Effective Date:
Illinois	
Indiana	
Michigan	
Minnesota	
<u>New York</u>	
North Dakota	
<u>Rhode Island</u>	
South Dakota	
Virginia	
Wisconsin	

Other states may require registration, filing, or exemption of a franchise under other laws, such as those that regulate the offer and sale of business opportunities or seller-assisted marketing plans.

SUN TAN CITY®

EXHIBIT “L”
TO THE DISCLOSURE DOCUMENT

FRANCHISE DISCLOSURE DOCUMENT RECEIPTS

[ATTACHED]

SUN TAN CITY®

RECEIPT – FRANCHISEE'S COPY

THIS DISCLOSURE DOCUMENT SUMMARIZES CERTAIN PROVISIONS OF THE FRANCHISE AGREEMENT, THE AREA DEVELOPMENT AGREEMENT AND OTHER INFORMATION IN PLAIN LANGUAGE. READ THIS DISCLOSURE DOCUMENT AND ALL AGREEMENTS CAREFULLY.

IF WE OFFER YOU A FRANCHISE, WE MUST PROVIDE THIS DISCLOSURE DOCUMENT TO YOU 14 CALENDAR DAYS BEFORE YOU SIGN A BINDING AGREEMENT WITH, OR MAKE A PAYMENT TO, US OR AN AFFILIATE IN CONNECTION WITH THE PROPOSED FRANCHISE SALE. MICHIGAN REQUIRES THAT WE GIVE YOU THIS DISCLOSURE DOCUMENT AT LEAST 10 BUSINESS DAYS BEFORE THE EXECUTION OF ANY BINDING FRANCHISE OR OTHER AGREEMENT OR THE PAYMENT OF ANY CONSIDERATION, WHICHEVER OCCURS FIRST. NEW YORK LAW REQUIRES THAT WE GIVE YOU THIS DISCLOSURE DOCUMENT AT THE EARLIER OF THE FIRST PERSONAL MEETING OR AT LEAST 10 BUSINESS DAYS BEFORE THE EXECUTION OF THE FRANCHISE OR OTHER AGREEMENT OR THE PAYMENT OF ANY CONSIDERATION THAT RELATED TO THE FRANCHISE RELATIONSHIP.

IF WE DO NOT DELIVER THIS DISCLOSURE DOCUMENT ON TIME OR IF IT CONTAINS A FALSE OR MISLEADING STATEMENT, OR A MATERIAL OMISSION, A VIOLATION OF FEDERAL AND STATE LAW MAY HAVE OCCURRED AND SHOULD BE REPORTED TO THE FEDERAL TRADE COMMISSION, WASHINGTON, D.C. 20580 AND THE APPROPRIATE STATE AGENCY IDENTIFIED ON EXHIBIT "A".

The franchise seller offering the franchise is Jeff Forrest or Beth Edelen on behalf of STC Franchising, LLC located at 101 Catalog Drive, Elizabethtown, KY 42701, with an office number of (855) 727-2684. Our resident agent authorized to receive service of process is Christopher J. Sternberg, 445 E. Market Street, Suite 310, Louisville, Kentucky 40202.

The disclosure document issuance date is March 31, ~~2023~~2024.

I received a disclosure document dated [____], 20[] that included the following Exhibits:

- | | |
|--|-------------------------------------|
| A. STATE SPECIFIC POINTS OF CONTACT | EXHIBIT A OWNERSHIP ADDENDUM |
| B. FRANCHISE AGREEMENT | EXHIBIT B OWNERS' PERSONAL |
| EXHIBIT A OWNERSHIP ADDENDUM | GUARANTY OF AREA |
| EXHIBIT B OWNERS' PERSONAL | DEVELOPER'S OBLIGATIONS |
| GUARANTY OF FRANCHISEE'S | D. STC REGISTERED AGENTS |
| OBLIGATIONS | E. CONVERSION ADDENDUM |
| EXHIBIT C COLLATERAL | F. STATE SPECIFIC ADDENDA |
| ASSIGNMENT OF | G. CONFIDENTIALITY AGREEMENT |
| LEASE <u>EXHIBIT TO LEASE –</u> | H. FRANCHISE LOCATIONS |
| <u>SUN TAN CITY FRANCHISOR'S</u> | H-1 FRANCHISE LOCATIONS THAT CEASED |
| <u>LEASE ADDENDUM</u> | DOING BUSINESS IN THE LAST FISCAL |
| EXHIBIT D SECURITY AGREEMENT | YEAR |
| <u>EXHIBIT E SALON CLIENT</u> | I. CURRENT FRANCHISOR FINANCIAL |
| <u>SERVICES AGREEMENT</u> | STATEMENTS |
| C. AREA DEVELOPMENT AGREEMENT | J. SAMPLE GENERAL RELEASE |
| | K. FRANCHISE DISCLOSURE DOCUMENT |
| | RECEIPTS |

Prospective Franchisee Signature:

Individually and/or as an officer or partner of

_____, a _____ corporation/partnership/limited liability company

Date: _____

Witness: _____

SUN TAN CITY®
RECEIPT – FRANCHISOR'S COPY

THIS DISCLOSURE DOCUMENT SUMMARIZES CERTAIN PROVISIONS OF THE FRANCHISE AGREEMENT, THE AREA DEVELOPMENT AGREEMENT AND OTHER INFORMATION IN PLAIN LANGUAGE. READ THIS DISCLOSURE DOCUMENT AND ALL AGREEMENTS CAREFULLY.

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| OBLIGATIONS | E. CONVERSION ADDENDUM |
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| LEASE EXHIBIT TO LEASE – | G. CONFIDENTIALITY AGREEMENT |
| <u>SUN TAN CITY FRANCHISOR'S</u> | H. FRANCHISE LOCATIONS |
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| <u>SERVICES AGREEMENT</u> | I. CURRENT FRANCHISOR FINANCIAL |
| C. AREA DEVELOPMENT AGREEMENT | STATEMENTS |
| | J. SAMPLE GENERAL RELEASE |
| | K. FRANCHISE DISCLOSURE DOCUMENT |
| | RECEIPTS |

Prospective Franchisee Signature:

Individually and/or as an officer or partner of

_____, a _____ corporation/partnership/limited liability company

Date: _____

Witness: _____