



FRANCHISE DISCLOSURE DOCUMENT

ISSUANCE DATE: MARCH 29, 2024, AS AMENDED ON JANUARY 6, 2025

MCALISTER'S FRANCHISOR SPV LLC

A Delaware limited liability company

5620 Glenridge Drive NE, Atlanta, Georgia 30342

(404) 255-3250

requests@mcalistersedeli.com

www.mcalistersdeli.com

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You will operate a McAlister's Deli® restaurant (a “**Restaurant**”). McAlister's Deli® Restaurants are fast casual restaurants offering counter service, on-premises dining and take-out services and featuring a line of deli foods, including hot and cold deli sandwiches, baked potatoes, salads, soups, desserts, iced tea and other food and beverage products.

The total investment necessary to begin operation of a franchised Restaurant ranges from \$1,053,925 to \$2,488,500. This includes \$35,851 to \$129,106 that must be paid to us or our affiliates.

This Disclosure Document summarizes certain provisions of your franchise agreement and other information in plain English. Read this Disclosure Document and all accompanying agreements carefully. You must receive this Disclosure Document at least 14 calendar days before you sign a binding agreement with, or make any payment to, the franchisor or an affiliate in connection with the proposed franchise sale. **Note, however, that no governmental agency has verified the information contained in this document.**

You may wish to receive your Disclosure Document in another format that is more convenient for you. To discuss the availability of disclosures in different formats, contact our sales department at 5620 Glenridge Drive NE, Atlanta, Georgia 30342 and 1-800-227-8353 or requests@mcalistersedeli.com.

The terms of your contract will govern your franchise relationship. Don't rely on the Disclosure Document alone to understand your contract. Read all of your contract carefully. Show your contract and this Disclosure Document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this Disclosure Document can help you make up your mind. More information on franchising, such as “A Consumer's Guide to Buying a Franchise,” which can help you understand how to use this Disclosure Document, is available from the Federal Trade Commission (“**FTC**”). You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, D.C. 20580. You can also visit the FTC's home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

The issuance date of this Franchise Disclosure Document is March 29, 2024, as amended on January 6, 2025.

require franchisees to obtain restaurant, business, occupational, food products, health, and miscellaneous licenses. Some jurisdictions during a pandemic or public health crisis may require restaurants or venues in which Restaurants are located to materially modify, limit, or cease operations for an indeterminate period.

The Clean Air Act and state implementing laws also may require certain geographic areas to attain and maintain certain air quality standards for ozone, carbon monoxide and particulate matters. As a result, businesses involved in commercial food preparation may be subject to caps on emissions.

We do not assume any responsibility for advising you on these regulatory or legal matters. You should consult with your attorney about federal, state, and local laws and regulations that may affect your Restaurant. Compliance with these laws and regulations, as they may be amended from time to time, can increase your operational costs and affect your bottom line.

ITEM 2

BUSINESS EXPERIENCE

James (Jim) E. Holthouser: Chief Executive Officer

Jim has been our Chief Executive Officer since February 2020. Since February 2020, Jim has also served as (i) President of GoTo Systems, (ii) Chief Executive Officer of GoTo Foods, JJ, each of the Former GoTo Franchisors, and each of the other GoTo Foods Portfolio companies, and (iii) a member of the Board of Managers for GoTo Foods, JJ, and each of the Former GoTo Franchisors. From February 2018 to January 2020, Jim was the owner of Madison County Multiplex, LLC in Stanford, Kentucky. Jim serves in his present capacities in Atlanta, Georgia.

Michael (Mike) J. Dixon: Chief Financial Officer, Treasurer and Assistant Secretary

Mike has been our Chief Financial Officer, Treasurer and Assistant Secretary since March 2017. Mike has been Chief Financial Officer, Treasurer and Assistant Secretary for (i) ML, GoTo Foods, and each of the other Former GoTo Franchisors since March 2016, (ii) GoTo Systems and the other GoTo Foods Portfolio companies (except Jamba) since March 2017, and (iii) Jamba and JJ since September 2018. Mike has also served as a member of the Board of Managers or Board of Directors for GoTo Foods and each of the other Former GoTo Franchisors since March 2017 and for JJ since September 2018. Mike serves in his present capacities in Atlanta, Georgia.

Brian KrauseBobby Morena: Chief Development Officer

~~Brian~~Bobby has been our Chief Development Officer since ~~July 2020~~. ~~Brian~~January 2025. Bobby has also served in the same role for GoTo Foods and ML since ~~July 2020~~. From June 2019 to June 2020, ~~Brian~~ was the Chief Development Officer for ~~January 2025~~. From January 2024 to December 2024, Bobby served as Senior Vice President, Franchise Sales for us, GoTo Foods, and each of the other GoTo Foods Portfolio companies. Bobby was the Vice President, Retention and Lead Generation for us, GoTo Foods, and each of the other GoTo Foods Portfolio companies from April 2021 to January 2024. From February 2020 to April 2021, Bobby was the Director of Franchise Development for Inspire Brands in Atlanta, Georgia. From February 2020 to September 2001, Bobby was Director of Franchise Development for Jimmy

John's Franchise, LLC in Champaign, Illinois. From November 2016 to May 2019, Brian was the Senior Vice President, Franchise Development for Wyndham Hotel Group in Parsippany, New Jersey. Brian Bobby serves in his present capacities in Atlanta, Georgia.

Michael FreemanDanielle Parra: Chief Brand Officer

MikeDanielle has been our and ML's Chief Brand Officer since September 2021. Mike has also served in the same role for ML since September 2021. From September January 2025. From August 2023 to December 2024, Danielle was the Senior Vice President, Marketing for GoTo Foods. From September 2021 to July 2023, Danielle was the Senior Vice President, Category Marketing, Restaurant Brands for GoTo Foods. From December 2020 to September 2021, MikeDanielle was our and ML's Vice President, Operations. From May 2019 to September 2020, Mike was our and ML's Vice President, Company Operations. From June 2017 to April 2019, he was our and ML's Senior Director, Operations. From September 2013 to May 2017, Mike was our Senior Director, Training. Mike serves in his present capacity Marketing for McAlister's. Danielle serves in her present capacities in Atlanta, Georgia.

Sarah E. Powell: Executive Vice President, General Counsel and Secretary

Sarah has been our Executive Vice President, General Counsel and Secretary since March 2017. Sarah has also served in the same roles for (i) ML, GoTo Foods, and each of the Former GoTo Franchisors since January 2015, (ii) GoTo Systems and the other GoTo Foods Portfolio companies (except Jamba) since March 2017, and (iii) Jamba and JJ since September 2018. Sarah has also served as a member of the Board of Managers or Board of Directors for GoTo Foods and each of the other Former GoTo Franchisors since March 2017 and for JJ since September 2018. Sarah serves in her present capacities in Atlanta, Georgia.

Shelley Harris: Senior Vice President of McAlister's and President, Restaurant Brands for GoTo Foods

Shelley has served as our Senior Vice President since August 2022. Shelley has also served as (i) President, Restaurant Brands for GoTo Foods since August 2022 and (ii) Senior Vice President for ML, Moe's, Moe's Franchisor LLC, Schlotzsky's, and Schlotzsky's Franchise LLC since August 2022. Shelley served as the Interim Chief Brand Officer of Schlotzsky's and Schlotzsky's Franchise LLC from March 2022 to August 2022. Shelley served as Senior Vice President, Category Operations and Training, Restaurant Brands for GoTo Foods from September 2020 to August 2022. Shelley was Vice President of Operations for McAlister's from April 2017 to September 2020 and for McAlister's LLC from March 2017 to September 2020. Shelley serves in her present capacities in Atlanta, Georgia.

Tim Goodman: Senior Vice President, Franchise Administration

Tim has been our Senior Vice President, Franchise Administration since February 2019. He has also served in the same role for JJ, the Former GoTo Franchisors, and the GoTo Foods Portfolio companies since February 2019. Tim serves in his present capacities in Atlanta, Georgia.

Chris Newman: Senior Vice President, Real Estate

Chris has been our Senior Vice President, Real Estate since January 2023. Chris has also served in the same role for GoTo Foods and each of the other GoTo Foods Portfolio companies since January 2023. From October 2020 to December 2022, Chris was the President at LSG Real Estate, Inc. in Columbia, Missouri. From January 2017 to December 2022, Chris was Director of Real Estate at Next Chapter Properties, LLC in Columbia, Missouri. Chris serves in

his present capacities in Atlanta, Georgia.

Bobby ~~Morena~~ Thomas (Tom) Richards: Senior Vice President, Franchise Sales

~~Bobby Tom~~ has been our Senior Vice President, Franchise Sales since January ~~2024~~2025. ~~Bobby Tom~~ has also served in the same role for GoTo Foods and each of the other GoTo Foods Portfolio companies since January 2025. From July 2017 to December 2024, ~~Bobby was, Tom served as~~ the Vice President, Retention and Lead Generation for us, GoTo Foods, and each of the other GoTo Foods Portfolio companies from April 2021 to January 2024. From February 2020 to April 2021, ~~Bobby~~ was the Director of Franchise Development for Inspire Brands in Atlanta, Georgia. From September 2001 to February 2020, ~~Bobby~~ was Director of Franchise Development for Jimmy John's Franchise, LLC in Champaign, Illinois. ~~Bobby~~Non-Traditional Franchise Sales for GoTo Foods. Tom serves in his present capacities in Atlanta, GeorgiaPlano, Texas.

Aron TenEyck: Vice President, Operations

Aron has been our Vice President, Operations since September 2021. From October 2020 to September 2021, Aron served as our Senior Director of Franchise Operations. From November 2016 to October 2020, Aron served as our Director of Franchise Operations. Aron serves in his present capacity in Hattiesburg, Mississippi.

Jessica Osbourne: Vice President, Marketing

Jessica has been our Vice President, Marketing since December 2023. From May 2022 to November 2023, Jessica was Vice President, Marketing for Carvel. From October 2020 to April 2022, Jessica was Senior Director of Strategic Initiatives for Specialty Brands for GoTo Foods. From March 2020 to September 2020, Jessica was Senior Director of Marketing for McAlister's. From April 2017 to February 2020, Jessica was Director of Marketing for McAlister's. Jessica serves in her present capacity in Atlanta, Georgia.

Shelley Harris: Chief Operating Officer for GoTo Foods

Shelly has served as the Chief Operating Officer for GoTo Foods since January 2025. From August 2022 to December 2024, Shelly served as (i) President, Restaurant Brands for GoTo Foods and (ii) Senior Vice President for Moe's, Moe's Franchisor LLC, us, ML, Schlotzsky's, and Schlotzsky's Franchise LLC. Shelley served as the Interim Chief Brand Officer of Schlotzsky's and Schlotzsky's Franchise LLC from March 2022 to August 2022 and she served as Senior Vice President, Category Operations and Training, Restaurant Brands for GoTo Foods from September 2020 to August 2022. Shelley serves in her present capacities in Atlanta, Georgia.

~~Brendan Berg: Senior Vice~~Mike Freeman: President, Category Operations, Restaurant Brands for GoTo Foods

~~Brendan Mike~~ has ~~been served as the Senior Vice President, Category Operations, Restaurant Brands for GoTo Foods since October 2022. From October 2014 to October 2022, Brendan was Senior January 2025. From September 2021 to December 2024, Mike was our Chief Brand Officer and served in the same role for ML. From September 2020 to September 2021, Mike was our Vice President Global, Operations for Church's Texas Chicken and served in the same role for ML. Mike serves in his present capacities in Atlanta, Georgia. Brendan serves in~~

~~his present capacity in Atlanta, Georgia.~~

Danielle Parra Jackie Secor: Senior Vice President, Marketing Operations for GoTo Foods

~~Danielle Jackie~~ has been the Senior Vice President, ~~Marketing Operations~~ for GoTo Foods since ~~August 2023~~ January 2025. From September 2021 to July 2023, ~~Danielle was~~ 2020 to December 2024, Jackie served as the Senior Vice President, Category Marketing, Restaurant Operations, Specialty Brands for GoTo Foods. From December 2020 to September 2021, Danielle was Vice President, Marketing for McAlister's. From August 2020 to November 2020, Danielle volunteered at the Resource Development & Marketing Board Committee for the Boys and Girls Club of Metro Atlanta in Atlanta, Georgia. From July 2019 to July 2020, she was the Chief Commercial Officer for KEH Camera in Atlanta, Georgia. From October 2016 to June 2019, Danielle served as Chief Marketing Officer for Icahn Automotive LLC in Kennesaw, Georgia. ~~Danielle~~ March 2017 to August 2020, she was the Vice President, Operations for Auntie Anne's. Jackie serves in her present capacity ~~capacities~~ in Atlanta, Georgia.

Jessicah Pounds: Vice President, Training for GoTo Foods

Jessicah has been the Vice President, Training for GoTo Foods since August 2023. Jessicah served as the Vice President, Training, Restaurant Brands for GoTo Foods from September 2020 to August 2023. From April 2017 to September 2020, Jessicah was the Senior Director, Training and Ops Services for Moe's. From March 2013 to September 2020, Jessicah was the Senior Director, Training and Ops Services for Moe's Franchisor LLC. Jessicah serves in her present capacity in Atlanta, Georgia.

Dave Mikita: President, International and Retail Channels for GoTo Foods

Dave has been the President, International and Retail Channels for GoTo Foods since January 2023. From March 2018 to December 2022, Dave was the President, Global Channels for GoTo Foods. Dave serves in his present capacity in Atlanta, Georgia.

ITEM 3

LITIGATION

Disclosures Regarding Affiliated Programs

The following affiliates who offer franchises resolved actions brought against them with settlements that involved their becoming subject to currently effective injunctive or restrictive orders or decrees. None of these actions have any impact on us or our brand nor allege any unlawful conduct by us.

State Effective Dates

The following states have franchise laws that require that the Franchise Disclosure Document be registered or filed with the state, or be exempt from registration: California, Hawaii, Illinois, Indiana, Maryland, Michigan, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Virginia, Washington, and Wisconsin.

This document is effective and may be used in the following states, where the document is filed, registered or exempt from registration, as of the Effective Date stated below:

State	Effective Date
California	Exempt
Hawaii	April 11, 2024, as amended on <i>Pending</i>
Illinois	Exempt
Indiana	April 5, 2024
Maryland	Pending July 8, 2024 (Exempt)
Michigan	March 29, 2024
Minnesota	April 30, 2024, as amended on <i>Pending</i>
New York	Exempt
North Dakota	April 10, 2024 (Exempt)
Rhode Island	Pending March 30, 2024 (Exempt)
South Dakota	Pending April 4, 2024
Virginia	April 15, 2024, as amended on <i>Pending</i>
Washington	Pending April 15, 2024 (Exempt)
Wisconsin	March 31, 2024, as amended on January 6, 2025

**ITEM 23
RECEIPT**

This disclosure document summarizes certain provisions of the franchise agreement and other information in plain language. Read this disclosure document and all agreements carefully.

If McAlister's Franchisor SPV LLC offers you a franchise, we must provide this Disclosure Document to you 14 calendar days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale. Iowa requires that we provide you with this Disclosure Document at the earlier of the first personal meeting or 14 calendar days before you sign a binding agreement with, or make payment to, us or one of our affiliates in connection with the proposed sale. New York requires that we provide you with this Disclosure Document at the earlier of the first personal meeting or ten business days before you sign a binding agreement with, or make payment to, us or one of our affiliates in connection with the proposed sale. Michigan requires that we provide you with this Disclosure Document ten business days before you sign a binding agreement with, or make payment to, us or one of our affiliates in connection with the proposed sale.

If McAlister's Franchisor SPV LLC does not deliver this disclosure document on time or if it contains a false or misleading statement, or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580 and the applicable state agency listed in Exhibit F.

The name, principal business address, and telephone number of each franchise seller offering the franchise is as follows:

5620 Glenridge Drive NE, Atlanta, Georgia 30342 and its telephone number is (404) 255-3250.

McAlister's Franchisor SPV LLC, the seller of these franchises, authorizes the agencies shown on Exhibit G to receive service of process for it in certain states.

The issuance date of this Disclosure Document is March 29, 2024, as amended on January 6, 2025.

I, personally, and as a duly authorized officer of the prospective franchisee (if the franchisee is an Entity), hereby acknowledge receipt from McAlister's Franchisor SPV LLC of the Franchise Disclosure Document (to which this Receipt is attached) dated March 29, 2024, as amended on January 6, 2025.

This Disclosure Document included the following exhibits: A – Financial Statements; B – Franchise Agreement and Related Agreements; C – Other Agreements; D – Information on Franchisees; E- Information on Former Franchisees; F – State Administrators; G- Agents for Service of Process; H – State Addenda to Disclosure Document; and I – Franchisee Disclosure Acknowledgement.

Dated: _____

PROSPECTIVE FRANCHISEE:

If a corporation or LLC:

If an individual:

(Name of corporation or LLC)

(Signature)

By: _____

(Print Name)

Its _____
(Title)

(Signature)

(Print Name)

(Print Name)

(Signature)

(Print Name)

Address of corporation, LLC, or individual(s): _____

Our Copy – Please Return to Us

**ITEM 23
RECEIPT**

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Dated: _____

PROSPECTIVE FRANCHISEE:

If a corporation or LLC:

If an individual:

(Name of corporation or LLC)

(Signature)

By: _____

(Print Name)

Its _____
(Title)

(Signature)

(Print Name)

(Print Name)

(Signature)

(Print Name)

Address of corporation, LLC, or individual(s): _____