#### FRANCHISE DISCLOSURE DOCUMENT



MDR United LLC
A Pennsylvania limited liability company
2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, NE 68164
1-800-644-4894
franchising@mightydogroofing.com
www.mightydogroofing.com

We offer qualified individuals the right to operate a business that offers and sells roofing services to commercial and residential customers under the "Mighty Dog Roofing" mark.

The total investment necessary to begin operation of a Mighty Dog Roofing business ranges from \$183,904 to \$235,904, which includes \$99,870 to \$104,870 in fees that must be paid to us or our affiliates prior to opening. We also offer qualified parties the right to enter into multiple franchise agreements at once and subsequently operate multiple Mighty Dog Roofing businesses. The total initial investment necessary to operate two to three Mighty Dog Roofing businesses is \$233,904 to \$330,904, which includes \$139,870 to \$179,870 that must be paid to us or our affiliates prior to opening. The total initial investment necessary to operate four to five Mighty Dog Roofing businesses is \$308,904 to \$410,904, which includes \$204,870 to \$239,870 that must be paid to us or our affiliates prior to opening.

This Disclosure Document summarizes certain provisions of your franchise agreement and other information in plain English. Read this Disclosure Document and all accompanying agreements carefully. You must receive this Disclosure Document at least 14 calendar days before you sign a binding agreement with, or make any payment to, us or an affiliate of ours in connection with the proposed franchise sale. Note, however, that no governmental agency has verified the information contained in this document.

You may wish to receive your Disclosure Document in another format that is more convenient to you. To discuss the availability of disclosures in different formats, contact Mighty Dog Roofing's Home Office at 2525 N. 117th Avenue, 3rd floor, Omaha, Nebraska 68164 or call 1-800-644-4894.

The terms of your contract will govern your franchise relationship. Don't rely on the disclosure document alone to understand your contract. Read your entire contract carefully. Show your contract and this Disclosure Document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this Disclosure Document can help you make up your mind. More information on franchising, such as "A Consumer's Guide to Buying a Franchise," which can help you understand how to use this disclosure document is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, D.C. 20580. You can also visit the FTC's home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

The Issuance Date of this Disclosure Document is April 29, 2024.

©2024 MDR United LLC Franchise Disclosure Document

## **How to Use This Franchise Disclosure Document**

Here are some questions you may be asking about buying a franchise and tips on how to find more information:

QUESTION	WHERE TO FIND INFORMATION		
How much can I earn?	Item 19 may give you information about outlet sales costs, profits or losses. You should also try to obtain this information from others, like current and former franchisees. You can find their names and contact information in Item 20 or Exhibit I.		
How much will I need to invest?	Items 5 and 6 list fees you will be paying to the franchisor or at the franchisor's discretion. Item 7 lists the initial investment to open. Item 8 describes the suppliers you must use.		
Does the franchisor have the financial ability to provide support to my business?	Item 21 or Exhibit E included financial statements. Review these statements carefully.		
Is the franchise system stable, growing, or shrinking?	Item 20 summarizes the recent history of the number of company-owned and franchised outlets.		
Will my business be the only Mighty Dog Roofing business in my area?	Item 12 and the "territory" provisions in the franchise agreement describe whether the franchisor and other franchisees can compete with you.		
Does the franchise have a troubled legal history?	Items 3 and 4 tell you whether the franchisor or its management have been involved in material litigation or bankruptcy proceedings.		
What's it like to be a Mighty Dog Roofing franchisee?	Item 20 or Exhibit I list current and former franchisees. You can contact them to ask about their experiences.		
What else should I know?	These questions are only a few things you should look for. Review all 23 Items and all Exhibits in this Disclosure Document to better understand this franchise opportunity. See the table of contents.		

ii

#### What You Need to Know About Franchising Generally

<u>Continuing responsibility to pay fees</u>. You may have to pay royalties and other fees even if you are losing money.

**Business model can change.** The franchise agreement may allow the franchisor to change its manuals and business model without your consent. These changes may require you to make additional investments in your franchise business or may harm your franchise business.

<u>Supplier restrictions.</u> You may have to buy or lease items from the franchisor or a limited group of suppliers the franchisor designates. These items may be more expensive than similar items you could buy on your own.

**Operating restrictions.** The franchise agreement may prohibit you from operating a similar business during the term of the franchise. There are usually other restrictions. Some examples may include controlling your location, your access to customers, what you sell, how you market, and your hours of operation.

<u>Competition from franchisor</u>. Even if the franchise agreement grants you a territory, the franchisor may have the right to compete with you in your territory.

**Renewal.** Your franchise agreement may not permit you to renew. Even if it does, you may have to sign a new agreement with different terms and conditions in order to continue to operate your franchise business.

When your franchise ends. The franchise agreement may prohibit you from operating a similar business after your franchise ends even if you still have obligations to your landlord or other creditors.

#### Some States Require Registration

Your state may have a franchise law, or other law, that requires franchisors to register before offering or selling franchises in the state. Registration does not mean that the state recommends the franchise or has verified the information in this document. To find out if your state has a registration requirement, or to contact your state, use the agency information in <a href="Exhibit A">Exhibit A</a>.

Your state also may have laws that require special disclosures or amendments be made to your franchise agreement. If so, you should check the State Specific Addenda, set forth on Exhibit D and pages (v), (vi) and (vii) of this Franchise Disclosure Document.

#### Special Risks to Consider About This Franchise

Certain states require that the following risk(s) be highlighted:

- Out-of-State Dispute Resolution. The franchise agreement requires you to resolve disputes with
  the franchisor by mediation and/or litigation only in Pennsylvania. Out-of-state mediation or
  litigation may force you to accept a less favorable settlement for disputes. It may also cost more to
  mediate or litigate with the franchisor in Pennsylvania than in your own states.
- Sales Performance Required. You must maintain minimum sales performance levels. Your
  inability to maintain these levels may result in loss of any territorial rights you are granted,
  termination of your franchise, and loss of your investment.
- Mandatory Minimum Payments. You must make mandatory minimum royalty payments or advertising contributions regardless of your sales levels. Your inability to make these payments may result in termination of your franchise and loss of your investment.
- 4. <u>Supplier Control.</u> You must purchase all or nearly all of the inventory or supplies that are necessary to operate your business from the franchisor, its affiliates, or suppliers that the franchisor designates, at prices the franchisor or they set. These prices may be higher than prices you could obtain elsewhere for the same or similar goods. This may reduce the anticipated profit of your franchise business.
- 5. Short Operating History. The franchisor is at an early stage of development and has a limited operating history. This franchise is likely to be a riskier investment than a franchise in a system with a longer operating history.
- Financial Condition. The franchisor's financial condition, as reflected in its financial statements (see Item 21), calls into question the franchisor's financial ability to provide services and support to you.

Certain states may require other risks to be highlighted. Check the "State Specific Addenda" set forth on Exhibit D to see whether your state requires other risks to be highlighted.

#### ADDENDUM TO MDR UNITED LLC FRANCHISE DISCLOSURE DOCUMENT REOUIRED BY THE STATE OF CONNECTICUT

The State of Connecticut does not approve, recommend, endorse or sponsor any business opportunity. The information contained in this disclosure has not been verified by the state. If you have any questions about this investment, see an attorney before you sign a contract or agreement.

If the seller fails to deliver the products, equipment or supplies or fails to render the services necessary to begin substantial operation of the business within forty-five days of the delivery date stated in your contract, you may notify the seller in writing and demand that the contract be cancelled.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

#### ADDENDUM TO MDR UNITED LLC FRANCHISE DISCLOSURE DOCUMENT REOUIRED BY THE STATE OF MICHIGAN

#### NOTICE

The State of Michigan prohibits certain unfair provisions that are sometimes in franchise documents. If any of the following provisions are in these franchise documents, the provisions are void and cannot be enforced against you.

Each of the following provisions is void and unenforceable if contained in any documents relating to a franchise:

- A. A prohibition on the right of a franchisee to join an association of franchisees.
- B. A requirement that a franchisee assent to a release, assignment, novation, waiver, or estoppel which deprives a franchisee of rights and protections provided in this act. This shall not preclude a franchisee, after entering into a franchise agreement, from settling any and all claims.
- C. A provision that permits a franchisor to terminate a franchise prior to the expiration of its term except for good cause. Good cause shall include the failure of the franchisee to comply with any lawful provision of the franchise agreement and to cure such failure after being given written notice thereof and a reasonable opportunity, which in no event need be more than 30 days, to cure such failure.
- D. A provision that permits a franchisor to refuse to renew a franchise without fairly compensating the franchisee by repurchase or other means for the fair market value at the time of expiration of the franchisee's inventory, supplies, equipment, fixtures, and furnishings. Personalized materials which have no value to the franchisor and inventory, supplies, equipment, fixtures, and furnishings not reasonably required in the conduct of the franchise business are not subject to compensation. This subsection applies only if: (i) the term of the franchise is less than 5 years and (ii) the franchisee is prohibited by the franchise or other agreement from continuing to conduct substantially the same business under another trademark, service mark, trade name, logotype, advertising or other commercial symbol in the same area subsequent to the expiration of the franchise or the franchisee does not receive at least 6 months advance notice of franchisor's intent not to renew the franchise.
- E. A provision that permits the franchisor to refuse to renew a franchise on terms generally available to other franchisees of the same class or type under similar circumstances. This section does not require a renewal provision.
- F. A provision requiring that arbitration or litigation be conducted outside this state. This shall not preclude the franchises from entering into an agreement, at the time of arbitration, to conduct arbitration at a location outside this state.
- G. A provision which permits a franchisor to refuse to permit a transfer of ownership of a franchise, except for good cause. This subdivision does not prevent a franchisor from exercising a right of first refusal to purchase the franchise. Good cause shall include, but is not limited to:
  - The failure of the proposed transferee to meet the franchisor's then current reasonable qualifications or standards.

- ii. The fact that the proposed transferee is competitor of the franchisor or sub-franchisor.
- The unwillingness of the proposed transferee to agree in writing to comply with all lawful obligations.
- iv. The failure of the franchisee or proposed transferee to pay any sums owing to the franchisor or to cure any default in the franchise agreement existing at the time of the proposed transfer.
- H. A provision that requires the franchisee to resell to the franchisor items that are not uniquely identified with the franchisor. This subdivision does not prohibit a provision that grants to a franchisor a right of first refusal to purchase the assets of a franchise on the same terms and conditions as a bona fide third party willing and able to purchase those assets, nor does this subdivision prohibit a provision that grants the franchisor the right to acquire the assets of a franchise for the market or appraised value of such assets if the franchisee has breached the lawful provisions of the franchise agreement and has failed to cure the breach in the manner provided in subdivision (c).
- I. A provision which permits the franchisor to directly or indirectly convey, assign, or otherwise transfer its obligations to fulfill contractual obligations to the franchise unless provision has been made for providing the required contractual services.

The fact that there is a notice of this offering on file with the attorney general does not constitute approval, recommendation, or endorsement by the attorney general.

Any questions regarding the notice should be directed to the Michigan Department of Attorney General, 670 Law Building, Lansing, MI 48913, (517) 373-7117.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

## TABLE OF CONTENTS

TABLE OF CONTENTSviii	
EXHIBITSix	
ITEM 1 THE FRANCHISOR AND ANY PARENTS, PREDECESSORS, AND AFFILIATES 10	
ITEM 2 BUSINESS EXPERIENCE	
ITEM 3 LITIGATION	
ITEM 4 BANKRUPTCY 21	
ITEM 5 INITIAL FEES21	
ITEM 6 OTHER FEES	
ITEM 7 ESTIMATED INITIAL INVESTMENT36	
ITEM 8 RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES42	
ITEM 9 FRANCHISEE'S OBLIGATIONS	
ITEM 10 FINANCING	
ITEM 11 FRANCHISOR'S ASSISTANCE, ADVERTISING, COMPUTER SYSTEM AND	_
TRAINING	_
ITEM 12 TERRITORY62	
ITEM 13 TRADEMARKS	
ITEM 14 PATENTS, COPYRIGHTS AND PROPRIETARY INFORMATION	_
ITEM 15 OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE	_/
FRANCHISED BUSINESS69	7
ITEM 16 RESTRICTIONS ON WHAT THE FRANCHISEE MAY SELL69	
ITEM 17 RENEWAL, TERMINATION, TRANSFER AND DISPUTE RESOLUTION70	
ITEM 18 PUBLIC FIGURES83	_
ITEM 19 FINANCIAL PERFORMANCE REPRESENTATIONS83	_/
ITEM 20 OUTLETS AND FRANCHISEE INFORMATION88	_/
ITEM 21 FINANCIAL STATEMENTS	7
ITEM 22 CONTRACTS	
ITEM 23 RECEIPTS	

-	Field Code Changed
-	Field Code Changed
	Field Code Changed
	Field Code Changed
	Field Code Changed
\	Field Code Changed

## **EXHIBITS**

Exhibit A	List of State Administrators and Agents for Service of Process
Exhibit B	Franchise Agreement
Exhibit C	Multi-Unit Addendum
Exhibit D	State Specific Addenda
Exhibit E	Financial Statements
Exhibit F	Sample Termination and Release Agreement
Exhibit G	Operations Manual Table of Contents
Exhibit H	Confidentiality and Non-Disclosure Agreement
Exhibit I	List of Franchisees and Franchisees That Have Left the System in the Past Fiscal Year
Exhibit J	Franchisee Questionnaire/Compliance Certification
Exhibit K	State Effective Dates
Exhibit L	Receipts

## ITEM 1 THE FRANCHISOR AND ANY PARENTS, PREDECESSORS, AND AFFILIATES

The Franchisor, MDR United LLC, is referred to in this Disclosure Document as "we," "us" or "our." "You" or "your" means the person who buys the franchise and includes your owners and principals if you are a corporation, limited liability company, or other business entity.

#### The Franchisor

We are a limited liability company organized under the laws of the Commonwealth of Pennsylvania on May 12, 2020. Our principal business address is 2525 N. 117<sup>th</sup> Avenue, Omaha, Nebraska 68164. We conduct business under our corporate name, and the trade name and trademark "Mighty Dog Roofing". Our agents for service of process are listed in Exhibit A to this Disclosure Document.

We grant qualified individuals the right to operate a business that offers and sells roofing services to residential and commercial customers under the "Mighty Dog Roofing" mark (the "Mighty Dog Roofing Business" or "Franchised Business"). We have been franchising since November 2020. Other than the above services, we do not engage in any other business activities and have not offered franchises in any other line of business.

#### The Mighty Dog Roofing Business

Your Mighty Dog Roofing Business will offer, sell and perform "Exterior Building Services" to residential and commercial customers within a defined protected territory (the "Protected Territory") on a year-round basis. Specifically, Exterior Building Services include: (i) new and replacement roofing services; (ii) emergency tarping services; (iii) gutter replacement; (iv) siding replacement; (v) window replacement; and (vi) other products, services and events that we may approve and modify from time to time (collectively, the "Approved Products and Services"). You do not need any specific prior experience in these areas of service to operate a Mighty Dog Roofing Business.

Each Mighty Dog Roofing Business operates according to our proprietary business system which includes:

(a) methods to assess residential and commercial properties; (b) methods to use, provide and install the Approved Products and Services; (c) customized and proprietary software, and (d) general procedures for operating and managing a Mighty Dog Roofing Business, including scheduling, job estimating, production of the work, and sales processes (the "System").

You must operate the Mighty Dog Roofing Business from an approved facility that meets our current standards and specifications (the "Approved Location"). You may use either a home office or leased commercial property as your Approved Location, however, if you elect to utilize a leased commercial property as your Approved Location, such proposed location must: (i) be secured within ninety (90) days after the date of execution of the Franchise Agreement; (ii) be located in a Protected Territory; (iii) be approved and consented to by Franchisor in writing, prior to execution of any lease thereon; and (iv) meet our current standards and specifications, including, but not limited to, square footage, design, layout, signage, equipment and inventory storage. The factors we consider in approving your location include but are not limited to: (i) the type of commercial space; (ii) the geographic location of the space and whether it is centrally located within your Protected Territory; (iii) whether there is enough space for office and storage; and (iv) whether the terms of the lease are favorable. We may also condition our approval of your lease upon, among other conditions, execution of a collateral assignment of lease (which is attached to the Franchise Agreement as Exhibit F) by you and your landlord, if any, under which your landlord shall grant us the rights to assume your rights and obligations under your lease in the event that you breach your lease agreement or your Franchise Agreement is terminated or expires.

You must continuously maintain an Approved Location throughout the Term of the Franchise Agreement without interruption. You may not relocate the Mighty Dog Roofing Business without our prior written consent.

We identify the System by means of certain trade names, service marks, trademarks, logos, emblems, distinctive trade dress, and indicia of origin, including, but not limited to, the mark "Mighty Dog Roofing" and such other trade names, trademarks, and service marks as we now designate or may in the future designate in writing for use in connection with the System (the "Proprietary Marks"). We continue to develop, use, and control the use of the Proprietary Marks in order to identify for the public the source of services marketed under the Proprietary Marks and System, and to represent the System's high standards of quality, appearance and service.

You must enter into our form of franchise agreement (each, a "Franchise Agreement"), which is attached to this Disclosure Document as <a href="Exhibit B">Exhibit B</a>, for each Mighty Dog Roofing Business we grant you the right to open and operate.

As a franchisee, you and your team will provide estimates for customers seeking the Approved Products and Services. When a customer places a work order, you will schedule the work order with your employees or a reputable subcontractor for installation or services. It is your responsibility to maintain a team of qualified employees or otherwise create a network of reputable subcontractors who will perform the work.

## Multi-Unit Offerings

We also offer qualified parties the right to enter our Multi-Unit Addendum attached to this Disclosure Document as <a href="Exhibit C">Exhibit C</a> ("Multi-Unit Addendum"). Subject to the terms of the Multi-Unit Addendum, you will be granted the right to execute two or more Franchise Agreements to open and operate two (2) or more Mighty Dog Roofing Businesses at once, each with their own Protected Territory that are typically contiguous to one another ("Multi-Unit Offering"). Each Mighty Dog Roofing Business will be opened and operated pursuant to its respective Franchise Agreement, but you will also need to comply with the terms and conditions set forth in our form of Multi-Unit Addendum, including, but not limited to, minimum purchasing requirements, cumulative minimum royalty fees, minimum vehicle requirements, and other requirements as set forth in this Disclosure Document and the Multi-Unit Addendum (which will apply to your operation of all Mighty Dog Roofing Businesses granted as part of your Multi-Unit Offering).

As part of the Multi-Unit Offering, you may operate the business from single Approved Location, which will serve as a central Approved Location for all of your Protected Territories. You will still be required to commence soliciting customers, marketing and providing the Approved Products and Services, in each of the Protected Territories that are granted under the multiple Franchise Agreements you have entered.

You will be required to sign all Franchise Agreements associated with your Multi-Unit Offering, as well as your Multi-Unit Addendum, at the same time. As of the issuance date of this Disclosure Document, we do not intend or expect to offer a new prospect the right to enter into a Multi-Unit Offering for more than five (5) Mighty Dog Roofing Businesses (but we reserve the right to do so).

## Parents, Predecessors and Affiliates

Our parent is JEZ Investments LLC, a Pennsylvania limited liability company organized on May 12, 2020, with a principal address of 2525 N. 117th Avenue, Third Floor, Omaha, Nebraska 68164.

We have one predecessor, Roof Roof Franchising, LLC ("RRF"). RRF was a South Carolina limited liability company formed in September 2018 and began offering franchises to operate commercial and

residential roofing business under the name "Roof Roof Your Roof's Best Friend" in January 2019. We acquired certain assets, confidential information and one existing franchise agreement from RRF on August 14, 2020. Historical information contained in this Disclosure Document relating to the events before August 14, 2020, represents information about RRF.

Our affiliate MDR United Holdings LLC, is a Pennsylvania limited liability company organized October 1, 2021, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. MDR United Holdings LLC owns the MDR Marks, confidential information, copyrights, and related intellectual property associated with the MDR System. MDR United Holdings LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate, HorsePower Nation LLC, is a Pennsylvania limited liability company organized on May 19, 2022, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. HorsePower Nation LLC engages in franchise consulting services and may provide these services to our franchisees and to franchisees of certain of our affiliates. HorsePower Nation LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate, HPB Accounting LLC d/b/a ZeeBOOKS, is a Pennsylvania limited liability company organized on June 21, 2022, with a principal business address of 2525 N. 117th Avenue, Third Floor, Omaha, Nebraska 68164. HPB Accounting LLC engages in accounting services and may provide these services to our franchisees and to franchisees of certain of our affiliates. HPB Accounting LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate HPB Automotive Sales LLC, d/b/a HPB Fleet, is a Pennsylvania limited liability company organized on January 18, 2022, with a principal business address of 2525 N. 117th Avenue, Third Floor, Omaha, Nebraska 68164. HPB Automotive Sales LLC engages in automotive sales services and may provide these services to our franchisees and to franchisees of certain of our affiliates. HPB Automotive Sales LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate HPB Blinds and Shutters LLC d/b/a Bumble Bee Blinds ("HPB Blinds and Shutters"), is a Pennsylvania limited liability company organized on June 29, 2022, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. Since September 2022, HPB Blinds and Shutters LLC has franchised a business that offers and sells blinds and shutters installation services to residential and commercial customers under the mark "Bumble Bee Blinds."

Our affiliate HPB Blinds and Shutters Holdings LLC, is a Pennsylvania limited liability company organized on July 11, 2022, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. HPB Blinds and Shutters Holdings LLC owns the HPB Blinds and Shutters Marks, confidential information, copyrights, and related intellectual property associated with the HPB Blinds and Shutters System. HPB Blinds and Shutters Holdings LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate HPB Fencing LLC d/b/a Stand Strong Fencing ("HPB Fencing"), is a Pennsylvania limited liability company organized on May 10, 2023, with a principal business address of 2525 N. 117th Avenue, Third Floor, Omaha, Nebraska 68164. Since October 2023, HPB Fencing LLC has franchised a business that offers and sells fencing installation services to residential and commercial customers under the mark "Stand Strong Fencing".

Our affiliate HPB Fencing Holdings LLC, is a Pennsylvania limited liability company organized on May

15, 2023, with a principal business address of 2525 N. 117th Avenue, Third Floor, Omaha, Nebraska 68164. HPB Fencing Holdings LLC owns the HPB Fencing Marks, confidential information, copyrights, and related intellectual property associated with the HPB Fencing System. HPB Fencing Holdings LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate HPB Foam LLC d/b/a iFoam and iFoam Insulation ("HPB Foam"), is a Pennsylvania limited liability company organized on October 1, 2021, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. Since January 2022, HPB Foam has franchised a business that offers and sells spray foam insulation services to residential and commercial customers under the marks "iFoam" and "iFoam Insulation"

Our affiliate HPB Foam Holdings LLC, is a Pennsylvania limited liability company organized on October 1, 2021, with a principal business address of 2525 N. 117th Avenue, Third Floor, Omaha, Nebraska 68164. HPB Foam Holdings LLC owns the HPB Foam Marks, confidential information, copyrights, and related intellectual property associated with the HPB Foam System. HPB Foam Holdings LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate HPB iFoam Omaha LLC d/b/a iFoam Insulation 105, is a Nebraska limited liability company organized on May 12, 2022, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. HPB iFoam Omaha LLC is a company owned iFoam franchisee.

Our affiliate HPB Glass LLC, d/b/a Gatsby Glass ("HPB Glass"), is a Pennsylvania limited liability company organized on February 3, 2022, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. Since June 2022, HPB Glass LLC franchised a business that offers and sells glass installation products and services to residential and commercial customers under the mark "Gatsby Glass".

Our affiliate HPB Glass Holdings LLC, is a Pennsylvania limited liability company organized on February 4, 2022, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. HPB Glass Holdings LLC owns the HPB Glass Marks, confidential information, copyrights, and related intellectual property associated with the HPB Glass System. HPB Glass Holdings LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate HPB HVAC LLC, d/b/a Varsity Zone ("HPB HVAC"), is a Pennsylvania limited liability company organized on July 11, 2023, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. Since July 2024, HPB HVAC LLC franchised a business that offers and sells heating, ventilation, and air conditioning services products and services to residential and commercial customers under the mark "Varsity Zone".

Our affiliate HPB HVAC Holdings LLC is a Pennsylvania limited liability company organized on December 26, 2023, with an address of 2525 N. 117th Avenue, Third Floor, Omaha, Nebraska 68164. HPB HVAC Holdings LLC owns the HPB HVAC Marks, confidential information, copyrights, and related intellectual property associated with the HPB HVAC System. HPB HVAC Holdings LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate HPB iFoam Omaha LLC d/b/a iFoam Insulation 105, is a Nebraska limited liability company organized on May 12, 2022, with a principal business address of 7811 S. 134<sup>th</sup> Street, Omaha, Nebraska

Formatted: Condensed by 0.1 pt

Formatted: Font: 11 pt, Condensed by 0.1 pt

#### 68138. HPB iFoam Omaha LLC is a company owned iFoam franchisee.

Our affiliate HPB Lawn Care LLC d/b/a Heroes Lawn Care ("HPB Lawn Care"), is a Pennsylvania limited liability company organized on May 12, 2020, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. Since March 2022, HPB Lawn Care has franchised a business that offers and sells fertilization, irrigation, and pet waste removal services to residential and commercial customers under the marks "Heroes Lawn Care", "Heroes Fertilizer Force", "Heroes Irrigation Army", and "Heroes Doody Duty".

Our affiliate HPB Lawn Care Holdings LLC, is a Pennsylvania limited liability company organized on October 1, 2021, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. HPB Lawn Care Holdings LLC owns the Marks, confidential information, copyrights, and related intellectual property associated with the HPB Lawn Care System. HPB Lawn Care Holdings LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate HPB Lighting LLC d/b/a Blingle! and Blingle Premier Lighting ("HPB Lighting"), is a Pennsylvania limited liability company organized on May 12, 2020, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. Since November 2021, HPB Lighting has franchised a business that offers and sells holiday lighting, installation, maintenance, and storage to residential and commercial customers under the marks "Blingle!" and "Blingle Premier Lighting" (the "Blingle! Business").

Our affiliate HPB Lighting Holdings LLC, is a Pennsylvania limited liability company organized on October 1, 2021, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. HPB Lighting Holdings LLC owns the HPB Lighting Marks, confidential information, copyrights, and related intellectual property associated with the HPB Lighting System. HPB Lighting Holdings LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate HPB Marketing LLC d/b/a Franchise Procurement ("HPB Marketing"), is a Pennsylvania limited liability company organized on May 12, 2020, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. HPB Marketing engages in franchise procurement services and may provide these services to our franchisees and to franchisees of certain of our affiliates. HPB Marketing does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate HPB Painting LLC d/b/a Groovy Hues Peace Love Paint Powerwash ("HPB Painting"), is a Pennsylvania limited liability company organized on October 1, 2021, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. Since August 2022 HPB Painting has franchised a business that offers and sells painting and power washing services to residential and commercial customers under the mark "Groovy Hues Peace Love Paint Powerwash".

Our affiliate HPB Painting Holdings LLC, is a Pennsylvania limited liability company organized on June 27, 2022, with a principal business address of 2525 N. 117th Avenue, Third Floor, Omaha, Nebraska 68164. HPB Painting Holdings LLC owns the HPB Painting Marks, confidential information, copyrights, and related intellectual property associated with the HPB Painting System. HPB Painting Holdings LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate HPB Recruitment LLC d/b/a ZeeRecruit, is a Pennsylvania limited liability company

organized on January 11, 2022, with a principal business address of 2525 N. 117th Avenue, Third Floor, Omaha, Nebraska 68164 HPB Recruitment LLC engages in recruiting services and may provide these services to our franchisees and to franchisees of certain of our affiliates. HPB Recruitment LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate HPB Wholesale Lighting LLC ("HPB Wholesale Lighting"), is a Pennsylvania limited liability company organized on October 1, 2021, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. HPB Wholesale Lighting is the primary vendor of lighting inventory required to be purchased in order to operate the HPB Wholesale Lighting Business. HPB Wholesale Lighting does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate SVHB Marketing LLC d/b/a HorsePower Brands, a Pennsylvania limited liability company organized on May 13, 2020, with a principal business address of 2525 N. 117th Avenue, Third Floor, Omaha, Nebraska 68164. SVHB Marketing LLC engages in franchise administration services. SVHB Marketing LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business. Except as noted above, we do not have any parent or affiliates that: (a) offer or operate franchises in any line of business; or (b) provide products or services to System franchisees.

#### Market and Competition

Your Mighty Dog Roofing Business will offer our Approved Products and Services to the public, which will include residential and commercial property owners, residential and commercial property builders, insurance agencies and property managers. The market for Approved Products and Services is well developed, and there will be competition from other national and regional chains and local businesses that offer roofing, gutters and similar products and services within the Protected Territory you are granted. Certain of our Approved Products and Services are seasonal and may be affected by climate, weather or other environmental conditions. Your competitive advantage in the marketplace will be based on your adherence to our System standards and guidelines, as well as your entrepreneurial and managerial abilities and focus on customer service, in the operation of your Mighty Dog Roofing Business.

#### **Industry Specific Regulations**

Your Mighty Dog Roofing Business will be subject to laws and regulations in your state, county, or municipality regarding the operation of a roofing business, which may include laws related to licenses, permits, or certifications associated with the installation of various roofing products or operation of your Mighty Dog Roofing Business. Various states, including Arizona, Florida, Massachusetts, and Nevada have contractors' licensing laws, which apply generally to persons defined as "contractors" under applicable law. In addition, various states including California, Florida, Georgia, Indiana, Kentucky, Louisiana, Massachusetts, Michigan, New Jersey, New York, Ohio, Oklahoma, Texas, and West Virginia have laws which regulate the terms of home improvement contracts with customers. The Mighty Dog Roofing Business will also be subject to federal, state and local Occupational Safety and Health Administration (OSHA) and Environmental Protection Agency (EPA) regulations, and you must strictly comply with all federal, state, and local regulations regarding the use, handling, transportation, and disposal of hazardous materials. It is your sole responsibility to investigate these licensing, permitting, and certification requirements, as well as any other laws or regulations (federal, state or local), including employment laws, insurance laws, and insurance requirements, that might apply to the operation of a Mighty Dog Roofing Business and the offer and sale of our Approved Products and Services. You are advised to examine these laws and regulations before purchasing a franchise from us.

There are federal, state and possibly local laws covering how to classify workers, for example, whether as independent contractors or employees, or as exempt or non-exempt, for different purposes, such as tax, wage and hour laws, unemployment compensation and workers' compensation. These laws and regulations can vary from state to state, city to city and at the federal level, and could affect, in some instances materially, the operation of your Mighty Dog Roofing Business.

You must investigate all applicable federal, state, and local laws and regulations, and your cost to comply with such laws and regulations, with an attorney and/or financial advisor before purchasing a Mighty Dog Roofing Business from us. It is solely your responsibility to investigate these laws and regulations, and you alone are responsible for compliance despite any advice or information that we may give you. We have not researched any of these laws or regulations to determine their specific applicability to your business. Applicable laws and regulations are subject to change.

#### ITEM 2 BUSINESS EXPERIENCE

#### Joshua Skolnick: Founding Partner

Joshua Skolnick is one of our Founding Partners and has held this position since our inception. From May 2020 until January 2021, Mr. Skolnick served as the Chief Executive Officer of our affiliate SVHB Marketing LLC d/b/a Horsepower Brands. From May 2020 until October 2021, Mr. Skolnick served as the Chief Executive Officer of our affiliate MDR. From May 2018 until June 2021, Mr. Skolnick served as the Chief Executive Officer of RedBox+ Franchising, LLC of Doylestown, Pennsylvania. From October 2011 until September 2021, Mr. Skolnick served as the founder, Chief Executive Officer and President of Monster Franchisee, LLC of Doylestown, Pennsylvania. From February 2005 until September 2020, Mr. Skolnick served as the founder, Chief Executive Officer and President of Monster Tree Services, Inc. of Doylestown, Pennsylvania.

#### **Anthony Hulbert: Chief Executive Officer**

Anthony Hulbert has served as our Chief Executive Officer since February 2022October 2021. Since July 2023, Mr. Hulbert has served as the Chief Executive Officer for our affiliate HPB HVAC LLC. Since May 2023, Mr. Hulbert has served as the Chief Executive Officer of our affiliate HPB Fencing LLC. Since June 2022, Mr. Hulbert has served as the Chief Executive Officer of our affiliates HPB Blinds and Shutters LLC-and HPB Glass LLC. Since February 2022October 2021, Mr. Hulbert has served as the Chief Executive Officer of our affiliates HPB Lighting LLC, HPB Painting LLC, HPB, Foam LLC, HPB Lawn Care, LLC, HPB Foam LLC, and SVHB, Marketing LLC, d/b/a/, Horsepower, Brands and MDR United LLC. From January 2021 until December September 2021, Mr. Hulbert served as the Chief Financial Officer for us and our affiliates SVHB Marketing LLC d/b/a Horsepower Brands, and MDR United LLC. From October 2017 until January 2021, Mr. Hulbert served as the Vice President of Sales and Marketing for LinPepCo of Lincoln, Nebraska. From January 2014 until September 2017, Mr. Hulbert served as the Chief Financial Officer for 10 Thousand Percent. Co. of Lincoln, Nebraska.

#### **Donald Conway: President**

Donald Conway has served as our President since January 2025. Since January 2025, Mr. Conwy has served as President for our affiliates HPB HVAC LLC, HPB Fencing LLC, HPB Blinds and Shutters LLC, HPB Lighting LLC, HPB Glass LLC, HPB Painting LLC, HPB Lawn Care LLC, HPB Foam LLC, and SVHB Marketing LLC d/b/a Horsepower Brands. Since May 2023 until December 2024 Mr. Conway served as the Chief Operating Officer of us and our affiliates HPB HVAC LLC, HPB Fencing LLC, HPB Blinds and Shutters LLC, HPB Lighting LLC, HPB Painting LLC, HPB Lawn Care LLC, HPB Foam LLC, HPB Glass LLC, and SVHB Marketing LLC d/b/a Horsepower Brands. From February 2022 until April 2023, Mr. Conway served as the Brand President for our affiliate HPB Foam LLC. From July 2021 until February 2022, Mr. Conway served as the Chief Financial Officer for Vio Security of Irving, Texas. From January 2016 until July 2021, Mr. Conway served as the Chief Financial Officer for Signal 88, LLC of Omaha, Nebraska.

## Mark Stanek: Chief Operating Officer

Mark Stanek has served as our Chief Operating Officer since March 2022. April 2022. Since July 2023, Mr. Stanek has served as the Chief Operating Officer for our affiliate HPB HVAC LLC. Since May 2023, Mr. Stanek has served as the Chief Operating Officer of our affiliate HPB Fencing LLC. Since June 2022, Mr. Stanek has served as the Chief Operating Officer of our affiliateaffiliates HPB Blinds and Shutters LLC. and HPB Glass LLC. Since MarchApril 2022, Mr. Stanek has served as the Chief Operating

Formatted: Not Expanded by / Condensed by

Formatted: Not Expanded by / Condensed by

Officer of our affiliates HPB Painting LLC, HPB Lawn Care LLC, HPB Foam LLC, HPB Lighting LLC, and SVHB Marketing LLC d/b/a/ Horsepower Brands, and MDR United LLC. From June 2021 until February March 2022, Mr. Stanek served as theour Brand President for our affiliate MDR United LLC. From May 2019 until May 2021, Mr. Stanek served as the Chief Financial Officer for Sympateco Inc. of Omaha, Nebraska. From August 2009 until May 2019, Mr. Stanek served as the Vice President of Operations and Store Development for Complete Nutrition of Omaha, Nebraska.

#### Josh Boesch: Founder

Josh Boesch has served as our Founder since March 2022. From September 2021 until March 2022, Mr. Boesch served as the Owner of BJ Shower Door Company, of Omaha Nebraska, From April 2014 until September 2021, Mr. Boesch served as a Partner of Lutz & Company, of Omaha, Nebraska.

#### **Donald Conwavy Chief Operating Officer**

Donald Conway has served as our Chief Operating Officer since May 2023, Since May 2023, Mr. Conway has served as the Chief Operating Officer of our affiliates HPB Fencing LLC, HPB Blinds and Shutters LLC, HPB Lighting LLC, HPB Painting LLC, HPB Lawn Care LLC, HPB Foam LLC, MDR United LLC, and SVHB Marketing LLC: From February 2022 until April 2023, Mr. Conway served as the Brand President for our affiliate HPB Feam LLC. From July 2021 until February 2022, Mr. Conway served as the Chief Financial Officer for Vio Security of Irving, Texas. From January 2016 until July 2021, Mr. Conway served as the Chief Financial Officer for Signal 88, LLC of Omaha, Nebraska."

#### Laura Vodvarka: Chief Marketing Officer

Laura Vodvarka has served as our Chief Marketing Officer since September 2023. Since September 2023, Mrs. Vodvarka has served as the Chief Marketing Officer of our affiliates HPB HVAC LLC, HPB Fencing LLC, HPB Blinds and Shutters LLC, HPB Glass LLC, HPB Lighting LLC, HPB Painting LLC, HPB Lawn Care LLC, HPB Foam LLC, MDR United LLC, and SVHB Marketing LLC d/b/a Horsepower Brands. From January 2023 until September 2023, Mrs. Vodvarka served as the President of Customer Experience of our affiliate SVHB Marketing LLC<sub>7</sub> d/b/a Horsepower Brands. From May 2022 until December 2022, Mrs. Vodvarka served as our Brand President. From November 2020 until May 2022, Mrs. Vodvarka served as the Director of Franchise Development and Marketing for Clear Summit Group of Ontario, Toronto. From September 2007 until November 2020, Mrs. Vodvarka served as the Vice President of Innovation for Signal 88 of Omaha, Nebraska.

#### Donald Schneider: Brand Group President

<u>Donald</u> Schneider has served as our <u>BrandGroup</u> President since <u>December 2024</u>. <u>Since December</u> 2024, Mr. Schneider has served as Group President for our affiliate HPB Fencing LLC. Since December 2024, Mr. Schneider has served as our Vice President of Sales and Operations. From January 2023, until November 2024, Mr. Schneider served as our Brand President. From July 2022 until December 2022, Mr. Schneider served as our Director of Sales. From January 2020 until July 2022, Mr. Schneider served as the Franchise Business Consultant for Storm Guard Franchise Systems LLC of Dallas, Texas. From November 205 until December 2019, Mr. Schneider served as the Director of Sales and Marketing for Complete Weddings + Events of Des Moines, Iowa.

18

#### Thomas 'Turp' Ricketts Jr.: President of Franchise Development

Thomas 'Turp' Ricketts Jr.

©2024 MDR United LLC

Formatted: Default Paragraph Font

Formatted: ui-provider

Formatted: ui-provider, Font: 12 pt

Formatted: normaltextrun, Font: Not Bold, Thick underline

Formatted: normaltextrup Font: Not Bold Thick

Formatted: Normal, Font Alignment: Auto

has served as our President of Franchise Development since March 2024. Since March 2024, Mr. Ricketts has served as our President of Franchise Development for our affiliates HPB HVAC LLC, HPB Glass LLC, HPB Fencing LLC, HPB Blinds and Shutters LLC, HPB Lighting LLC, HPB Painting LLC, HPB Lawn Care LLC, HPB Foam LLC, and SVHB Marketing LLC d/b/a Horsepower Brands. From January 2021 until February 2024, Mr. Ricketts Jr. served as the Vice President of Franchise Development for us and our affiliates HPB HVAC LLC, HPB Glass LLC, HPB Fencing LLC, HPB Blinds and Shutters LLC, HPB Lighting LLC, HPB Painting LLC, HPB Lawn Care LLC, HPB Foam LLC, and SVHB Marketing LLC d/b/a Horsepower Brands. From March 2020 until January 2021, Mr. Ricketts Jr. served as our Director of Franchise Development of SVHB Marketing LLC d/b/a Horsepower Brands. From January 2017 until February 2020, Mr. Ricketts Jr. served as the Franchise Lending Vertical Manager for UniFi Equipment Finance of Ann Arbor, Michigan.

#### Christopher Phalen: Vice President of Development

Christopher Phalen has served as our Vice President of Franchise Development since September 2022. Since July 2023, Mr. Phalen has served as the Vice President of Franchise Development for our affiliate HPB HVAC LLC, Since May 2023, Mr. Phalen has served as the Vice President of Franchise Development of our affiliate HPB Fencing LLC. Since September 2022, Mr. Phalen has served as our Vice President of Franchise Development for our affiliates HPB Blinds and Shutters LLC, HPB Lighting LLC, HPB Painting LLC, HPB Lawn Care LLC, HPB Foam LLC, HPB Glass LLC, and SVHB Marketing LLC d/b/a Horsepower Brands. From January 2022 until August 2022, Mr. Phalen served the Director of Franchise Development for our affiliate SVHB Marketing LLC d/b/a HorsePower Brands. From January 2021 until January 2022, Mr. Phalen served as the Market Manager for Manpower Group of Omaha, Nebraska. From May 2017 until January 2021 January 2021, Mr. Phalen served as the Sr. Business Development Manager for Cornerstone Staffing, Inc. of Omaha, Nebraska.

#### Courtney Reppert: Thomas 'Turp' Ricketts Jr.: Vice President of Franchise Development

Courtney Reppert Thomas 'Turp' Ricketts Jr. has served as ourout Vice President of Franchise Development since March 2022 June 2024. Since March 2022, Mr. Ricketts Jr. June 2024, Mrs. Reppert has served as the Vice President of Franchise Development of our affiliates HPB HVAC LLC, HPB Fencing LLC, HPB Blinds and Shutters LLC, HPB Lighting LLC, HPB Painting LLC, HPB Lawn Care LLC, HPB Foam LLC, HPB Glass LLC, and SVHB Marketing LLC d/b/a Horsepower Brands, and MDR. From May 2020 March 2023 until February 2022, Mr. Ricketts Jr. June 2024, Mrs. Reppert served as our-Director of Development for our affiliate SVHB Marketing LLC d/b/a HorsePower Brands. From December 2022 until March 2023, Mrs. Reppert served as Vice President of Franchise Development. Since January 2021, Mrs. Ricketts Jr. has served as the Director of Franchise Development of SVHB Marketing LLC d/b/a Horsepower Brands. From January 2017 until February 2020, Mr. Ricketts Jr. served as the France Lending Vertical Manager for UniFi Equipment Finance of Ann Arbor, Michigan. From November 2015 for VODA Cleaning and Restoration of Virginia. From October 2022 until January 2017, Mr. Ricketts December 2022, Mrs. Reppert served as the Vice President of Franchise Business Development Manager for Strategie for Premium Service Brands of Charlottesville, Virginia. From November 2021 until September 2022, Mrs. Reppert served as Director of Franchise Development for our affiliate SVHB Marketing LLC d/b/a HorsePower Brands. From March 2019 until October 2021, Mrs. Reppert served as the Owner of S&C Nutrition Inc of Lynchburg, Virginia, Roanoke, Virginia, Portage, Michigan, and Lansing, Michigan.

#### **Anthony Spagnola: Vice President of Franchise Development**

Anthony Spagnola has served as the Vice President of Franchise Development since June 2024. Since June 2024, Mr. Spagnola has served as the Vice President of Franchise Development for our affiliates

Formatted: normaltextrun

Formatted: Default Paragraph Font

Formatted: ui-provider

Formatted: normaltextrun

Formatted: Normal, Font Alignment: Auto

Formatted: Font: Not Bold, No underline

HPB HVAC LLC, HPB Fencing LLC, HPB Blinds and Shutters LLC, HPB Lighting LLC, HPB Painting LLC, HPB Lawn Care LLC, HPB Foam LLC, HPB Glass LLC, and SVHB Marketing LLC d/b/a Horsepower Brands. From June 2022 until May 2024, Mr. Spagnola served as Director of Franchise Development for our affiliate SVHB Marketing LLC d/b/a HorsePower Brands. From July 2021 until June 2022, Mr. Spagnola served as the Vice President of Sales for Metric Collective of New York, New York. From January 2020 until July 2021, Mr. Spagnola served as the Director of sales for Metric Collective of New York, New York. From December 2017 until July 2022, Mr. Spagnola served as the Partner & Advisor of Sweet Berry Bowls of Jersey City, New Jersey. From July 2018 until December 2020, Mr. Spagnola served as the Owner of Sweet Berry Bowls of Jersey City, New Jersey. From April 2016 to January 2020, Mr. Spagnola served as the Owner and a Consultant for Spags Consulting, LLC of Jersey City, New Jersey.

#### Jon Sabo: Founder

Jon Sabo is our founder since our formation in May 2020. From September 2018 until May 2020, Mr. Sabo served as the CEO of Roof Roof Franchising-Systems of Cincinnati, Ohio, LLC of Woodstock, Georgia. Mr. Sabo has worked in the roofing industry since 2008 and has owned and operated roofing in Charlotte, North Carolina, Raleigh, North Carolina, and Greenville, South Carolina since 2012.

#### ITEM 3 LITIGATION

#### **Pending Actions:**

- 1. Smith et al. v. HPB Lawn Care LLC d/b/a Heroes Lawn Care et al. (E.D.Pa. No. 2:24-cv-4869). We were not named as a defendant in this case. On September 13, 2024, Plaintiffs Jeffrey Smith and JGS One, Inc., former Heroes Lawn Care franchisees, filed a complaint (the "Complaint") against our affiliate, HPB Lawn Care LLC d/b/a Heroes Lawn Care (the franchisor of the Heroes Lawn Care franchise System), Josh Skolnick, and Zach Beutler ("HPB Parties"), in the U.S. District Court for Eastern Pennsylvania. The Complaint asserts claims for fraudulent misrepresentation, negligent misrepresentation, fraud in the inducement, and violations of the Ohio Business Opportunity Law. The Complaint seeks rescission of the franchise agreements, restitution, punitive or exemplary damages, attorneys' fees, and other relief. In response, on September 30, 2024, and again October 17, 2024, HPB Parties sent Plaintiffs a Demand for Dismissal of the Complaint, citing, among other reasons, the failure to comply with the mediation pre-condition to litigation. HPB Parties will vigorously defend against the claims.
- 2. Schaefer, et al., v. HPB Foam LLC et al., (E.D.Pa. No. None2:24-cv-06298). We were not named as a defendant in this case. On November 25, 2024, Plaintiffs Werner Schaefer, Leah Shaefer, and Shepherd International Innovations, Inc., current iFoam franchisee, filed a complaint (the "Complaint") against our affiliate, HPB Foam LLC (the franchisor for the iFoam franchise system), our parent, SVHB Marketing LLC d/b/a HorsePower Brands, several of our affiliates, Josh Skolnick, Zach Beutler, and Tony Hulbert ("HPB Parties"), in the U.S. District Court for Eastern Pennsylvania. The Complaint asserts claims for fraud/intentional misrepresentation, negligent misrepresentation, breach of contract and the implied covenant of good faith and fair dealing, violations of the Texas Deceptive Trade Practices Act, and violations of the Pennsylvania Unfair Trade Practices and Consumer Protection Law. The Complaint seeks rescission of the franchise agreements, rescission damages, actual damages, declaratory judgement, punitive or exemplary damages, attorneys' fees, and other relief. HPB Parties will vigorously defend against the claims.

Concluded Actions: None

Material Civil Actions During the Prior Fiscal Year involving our Parent, Affiliates and Certain Item 2

Formatted: Underline

Formatted: Font color: Auto

Formatted: Font color: Auto

Formatted: Underline, Font color: Auto

#### persons: None

et al. v. SVHB Marketing LLC, et al. (E.D.Pa. No. 2:23 cv 03485 MSG) (the "Waldron Case"). We were not named as a defendant in this case. This case was dismissed prior to the issuance date of this Disclosure Document. On August 8, 2023, Plaintiffs (a group current and former Blingle! Franchisees) (the "Franchisees") filed a complaint (the "Complaint") against our affiliate, HPB Lighting, LLC (the franchisor of the Blingle! franchise system), our parent, SVHB Marketing LLC, and several of our affiliates and individuals listed in Item 2 of the FDD (the "HPB Parties"). On November 28, 2023, Plaintiffs filed an Amended Complaint against the HPB Parties adding three new Plaintiffs (Calm Family LLC, Ankit Bishnoi, and Courtney Bishnoi former Blingle! franchisees (the "Bishnoi Parties")), and three new employee defendants. The Plaintiffs and Bishnoi Parties asserted the following claims in the Amended Complaint: fraudulent inducement, fraud, negligent misrepresentation, negligence, breach of contract, unjust enrichment, declaratory judgement, violations of several state statutes, and claims under 18 U.S.C. \$1341, §1343, and §1961-62. On January 23, 2024, the HPB Parties filed a Motion to Dismiss the claims asserted in the Amended Complaint (with the exception of the claims asserted by the Bishnoi Parties) due to the Plaintiffs' failure to comply with the mediation pre condition to litigation. On March 20, 2024, the Court entered an order dismissing Plaintiffs' claims with the exception of those asserted by the Bishnoi Parties and MAW Lighting LLC (an entity that is not a party to any agreement with any HPB Party and never operated a franchised business), due to Plaintiffs' failure to comply with the mediation pre-condition to litigation. On April 11, 2024, HPB Parties and the Bishnoi Parties entered a joint stipulation of dismissal without prejudice, and on April 19, 2024, the HPB Parties and MAW Lighting LLC entered a joint stipulation of dismissal without prejudice. The HPB Parties maintain that Plaintiffs' claims are without merit.

2. HPB Lighting LLC, W. Calm Family LLC, Ankit Bishnoi, and Courtney Bishnoi, (E.D.Pa. No. 2:23 ev 4413 MSG). On November 9, 2023, HPB Lighting, LLC filed a complaint (the "Complaint") against the Bishnoi Parties alleging breach of contract for unpaid royalties and fees and for abandonment. On December 6, 2023, the Bishnoi Parties filed an Answer and Counterclaims (the "Counterclaims") against the HPB Parties (see disclosure of claims under the Waldron Case disclosure above). As disclosed under #1 above, this ease was consolidated with the Waldron Case, was dismissed pursuant to a stipulation of dismissal on April 11, 2024 and is no longer pending.

Other than the actions disclosed above, no litigation is required to be disclosed in this Item.

#### ITEM 4 BANKRUPTCY

No bankruptcy information is required to be disclosed in this Item.

#### ITEM 5 INITIAL FEES

#### Franchise Agreement

*Initial Franchise Fee.* You must pay us an initial franchise fee of \$59,500 (the "Initial Franchise Fee") when you sign the Franchise Agreement, which includes a Protected Territory of approximately 50,000 owner-occupied homes. The Initial Franchise Fee is paid in a lump sum, but we may finance up to sixty percent (60%) of this fee for your second Protected Territory and up to eighty percent (80%) of this fee for your third Protected Territory (see Item 10 for financing terms).

Formatted: Underline

Formatted: Font color: Auto

Formatted: Font color: Auto

Formatted: Underline, Font color: Auto

**Formatted:** List Paragraph, Left, Add space between paragraphs of the same style, No bullets or numbering

You may purchase additional units each with a stand-alone Protected Territory containing approximately 50,000 owner-occupied homes by paying us the following initial franchise fees:

Number of Territories	Cumulative Initial Franchise Fees	Individual Franchise Fee	Cumulative Number Owner-Occupied Homes
#1	\$59,500	\$59,500	50,000
#2	\$99,500	\$40,000	100,000
#3	\$134,500	\$35,000	150,000
#4	\$164,500	\$30,000	200,000
#5	\$194,500	\$30,000	250,000

You must sign a separate franchise agreement for each Protected Territory purchased.

The Initial Franchise Fee is nonrefundable. The Initial Franchisee Fee is uniformly imposed and deemed fully earned upon execution of your Franchise Agreement. The Initial Franchisee Fee covers the costs of marketing, sales, and administrative services incurred or paid by Franchisor, including fees and expenses paid by Franchisor to HorsePower Nation LLC and to third-party networks, consultants, and brokers.

If the cumulative number of owner-occupied homes figures used to calculate your Protected Territory exceed the cumulative number of owner-occupied homes figures set forth in the chart above, you are required to pay, in addition to your Initial Franchise Fee, an overage fee in an amount equal to the number of excess cumulative number of owner-occupied home(s) multiplied by one dollar and nineteen cents (\$1.19) per home.

In the event that you are an existing franchisee of one of our current or future affiliates, your Initial Franchise Fee may be discounted, at Franchisor's discretion.

All fees and expenses described in this Item 5 are nonrefundable. Except as otherwise indicated in the chart above, we expect to uniformly impose all fees and expenses listed for all franchisees who purchase a franchise under this Disclosure Document, and they are payable to us in a lump sum and are deemed fully earned upon receipt by us.

Opening Package. Within forty-five (45) days after execution of the Franchise Agreement, you must purchase from us the required opening package, which includes items such as the catch all system, technology devices, promotional materials, including brochures, yard signs, apparel, and other equipment, tools, and supplies related to the operation of your Mighty Dog Roofing Business (the "Opening Package"). We estimate that the full purchase price of the Opening Package is approximately \$15,000 to \$20,000 including estimated tax and freight. If you purchase more than one (1) Protected Territory, you are only required to purchase one Opening Package. The Opening Package includes the cost of our insurance claims assistance fee ("Insurance Claims Assistance Fee"), that covers third-party vendor costs, and other expenses associated with providing you insurance claim assistance services, including investigating the building requirements in your market on a state, county and at local level, and assisting you in the preparation of insurance claims.

Brand Marketing Fee. Within forty-five (45) days after execution of the Franchise Agreement, you must pay us, or an affiliate (as we designate), a brand marketing fee ("Brand Marketing Fee") of \$15,000. The Brand Marketing Fee covers the costs of creation, production and distribution of brand marketing assets,

strategies and other materials or activities in any medium, which may include, but not limited to, the internet, social media, search engine optimization, video production, photography, campaign development and related advertising or marketing expenses, including administration expenses, in accordance with our brand standards and specifications, as more fully set forth in our Operations Manual. If you purchase more than one (1) Protected Territory you are only required to pay one (1) Brand Marketing Fee. This is a one-time fee.

Tuition Fee. Within forty-five (45) days after execution of the Franchise Agreement, you must pay us an initial training Tuition Fee (defined herein) of \$4,995 to attend our Initial Training, Program (defined herein), for you and up to two (2) additional representatives you designate, one of which must be your general manager or Designated Manager (defined herein). This is a one-time fee. The Tuition Fee covers the costs of training, lodging, and certain meals during the Initial Training Program. If you purchase more than one (1) Protected Territory, you are only required to pay one Tuition Fee for the Initial Training Program for you and up to two (2) additional attendees.

Technology Fee. You must pay us a monthly Technology Fee, which we will collect on your behalf and remit to our designated vendor. As of the date of this Disclosure Document, the current monthly Technology Fee is \$792. We reserve the right to modify the Technology Fee as new technology and software becomes available and/or we modify the technology and software requirements that you must use for the Mighty Dog Roofing Business, and to designate and/or change the amount, scope, or manner of payment of the Technology Fee, including the party to whom payment is made, at any time upon providing reasonable notice (which need not exceed 30 days).

ZeePartnerships Fee. Within forty-five (45) days after execution of the Franchise Agreement, you must pay to us a one-time zeepartnerships fee (the "ZeePartnerships Fee") of \$3,000. The ZeePartnerships Fee covers the costs of building, developing, and maintaining national and regional strategic partnerships that assist in promoting brand awareness and creating lead generation opportunities. If you purchase more than one (1) Protected Territory, you are only required to pay one ZeePartnerships Fee.

Except as described above, all the fees described in Item 5 are paid in a lump sum and are uniformly calculated and imposed.

## ITEM 6 OTHER FEES

## THE AMOUNTS SET FORTH ABOVE IN THIS ITEM 6 ARE SUBJECT TO CHANGE.

TYPE OF FEE	E OF FEE AMOUNT DUE DATE		REMARKS
	The greater of (i) 8.5 % of Gross	Weekly via Electronic	See Note 1
Royalty Fee	Revenues Collected; or (ii) the Minimum Royalty Fee.	Funds Transfer from your bank account.	See Note 2 for Minimum Royalty Fee structure
Technology Fee	The then-current ongoing Technology Fee. Currently, the Technology Fee is \$792 per month.  Billed Monthly.		See Note 3
	The then-current late fee.		
Late Payment	Currently, \$100 per incident plus 1.5% interest per month, or maximum allowed by law.	When payment is past due.	See Note 4
		Within forty-five (45) days after execution of the Franchise Agreement.	See Note 5
Renewal Fee	20% of Initial Franchise Fee per Protected Territory that is being renewed.	d Territory that is being Upon signing new franchise agreement	
Transfer Fee 20% of Initial Franchise Fee per Protected Territory that is being transferred.		Prior to the time of the transfer.	See Note 7

Attorneys' Fees and Costs	Reimbursement for our actual fees and costs.	Upon receipt of bill.	See Note 8
Supplier and/or Non- Approved Product Approval	Reimbursement of actual costs incurred in reviewing any alternate supplier or non-approved product you propose.	As incurred.	See Note 9
Software Updates	Actual costs of updated software programs and training (if applicable).	Upon receipt of bill.	See Note 10
Audit Costs	Actual costs of audit.	Upon receipt of bill.	See Note 11
Indemnification	Actual costs of indemnification.	Upon receipt of bill.	See Note 12
Brand Fund Contribution  Brand Fund Contribution and the Royalty, as a percentage of weekly Gross Revenues Collected, shall not exceed the then-current Royalty rate effective immediately prior to establishment of the Brand Fund.		As incurred.	See Note 13
Payable only if you fail to perform the Local Advertising Expenditure Requirement.  You are required to spend at least \$20,000 within the first ninety (90) days of commencing operations on Initial Marketing Expenditure Requirement.  Thereafter on a monthly basis, the greater of either: (i) \$2,000 per month; or (ii) 5% of your monthly Gross Revenues Collected, on Local Advertising Expenditure Requirement.		As incurred.	See Note 14
Cost to obtain and maintain required insurance under the Franchise  Insurance Agreement, plus a service fee (if we are forced to obtain the required insurance for you on your behalf).		As incurred.	See Note 15

Annual Conference	The then-current annual conference fee per person.  Currently, \$1,000 per person.	As incurred.	See Note 16
Termination/ Expiration Expenses  The costs and expenses you incur in complying with your post-termination/expiration obligations under the Franchise Agreement.		Upon receipt of bill.	See Note 17
Accounting Services Fee	The then-current Accounting Services Fee.  Currently, \$440 per month, plus additional monthly fees and a one-time setup fee of \$399.	Billed Monthly.	See Note 18
Outstanding Account Receivable Fee	15% of amount collected.	As incurred.	See Note 19
The then-current Call Center Fee.  Call Center Fee  Currently, the Call Center Fee is \$275 per month plus \$21 per appointment.		Billed Monthly	See Note 20
Optional services to assist in supplementing insurance estimates.  If elected to use services, the thencurrent Supplementer Fee. This fee is not required.		As Incurred.	See Note 21
The then-current fees for membership to certain professional and business organizations, including the required annual \$2,500 membership to Owens Corning, and other professional and business organizations that we recommend that you join.  Estimated total of \$3,000-\$3,500		Upon receipt of bill	See Note 22

	T			
	The then-current Drone Kit Fee.	Annual Fee is due prior		
Drone Kit	Currently, a Drone Kit Fee of \$8,600- \$10,000 for the first 12 months of invoices.	to opening. Thereafter, billed monthly.	See Note 23	
Brand Marketing Fee	The then-current Brand Marketing Fee.  Currently, the Brand Marketing Fee is \$15,000.	Within forty-five (45) days after execution of the Franchise Agreement, for the first 12 months of invoices.	See Note 24	
Mapping and Measurement Software	You must use our recommended mapping and measurement software in performing estimates.  The cost of the reports currently ranges between \$20 and \$65 per report.	Upon receipt of bill.	See Note 25	
Digital Management Fee	The then-current Digital Management Fee.  Currently, \$1,000 per month.	Billed monthly.	See Note 26	
Recruiting Fee (optional)	Optional recruiting services, if elected to use services, the then- current Recruiting Fee. This fee is not required.	As incurred.	See Note 27	
Administrative Fee	You must pay us our then-current administrative fee (the "Administrative Fee") in the event we make and process any amendments, modifications, or otherwise supplement the Franchise Agreement at your request or is otherwise required due to your actions.  Currently, the Administrative Fee is \$500.	Upon receipt of bill.		

## **Explanatory Notes:**

1. <u>General</u>. The table above provides recurring or isolated fees or payments that you must pay to us or our affiliates (as we designate) or that we or our affiliates impose or collect in whole or in part

on behalf of a third party or that you are required to spend by the Franchise Agreement. All fees and expenses described in this Item 6 are nonrefundable. Except as otherwise indicated in the chart above, we expect to uniformly impose all fees and expenses listed for all franchisees who purchase a franchise under this Disclosure Document, and they are payable to us and are fully earned upon receipt by us.

Manner of Payment. All sales and work orders must be inputted into the POS System. With the exception of the Initial Franchise Fee, you must pay all fees and other amounts owed to us and/or our affiliates through an electronic funds transfer program (the "EFT Program"), under which we automatically deduct all payments owed to us and/or our affiliates, from the bank account you provide to us for use in connection with EFT Program (the "EFT Account"). You must immediately deposit all revenues from operations of your Mighty Dog Roofing Business into this bank account within two (2) days upon receipt, including cash, checks, and credit card receipts. Upon execution of the Franchise Agreement, you must provide us with: (i) your bank's name, address, and account number; and (ii) a voided check from the bank account. You must immediately notify us of any change in your banking relationship, including any change to the EFT Account.

We reserve the right to require you to report and pay any fees due under by other means as we may specify from time to time. We reserve the right to require you to provide us with verified Gross Revenue Reports in the event we are unable to process an electronic funds transfer based upon information you input you into the POS System. Each Gross Revenue Report must set forth: (i) your Gross Revenues Collected generated during the previous week; (ii) your calculation of the Royalty; and (iii) any other information we may require. We may change the form and content of the Gross Revenue Reports from time to time and/or require you to submit Gross Revenue Reports on a weekly basis, upon notice to you. If a Gross Revenue Report is subsequently received and reflects: (i) that the actual amount of the fee due was more than the amount of the electronic funds transfer, then we may withdraw additional funds through an electronic funds transfer from your designated bank account for the difference; or (ii) that the actual amount of the fee due was less than the amount of the electronic funds transfer, then we will credit the excess amount to the payment of your future obligations. Additionally, you must send us monthly finalized profit and loss statements by the 21st of the following month. Failure to do so upon 14 days' written notice is grounds for termination of the Franchise Agreement.

- 2. Royalty Fee. You must pay us a weekly royalty fee (the "Royalty") deducted via the EFT Program in an amount equal to the greater of:
  - (i) 8.5% of Gross Revenues Collected for the immediately preceding week; or
  - (ii) the applicable weekly minimum royalty fee ("Minimum Royalty"), as described below.

Minimum Royalty Fees. The weekly Minimum Royalty is: (i) \$300 per week for the period beginning on the one-year anniversary of the Effective Date and ending on the two-year anniversary of the Effective Date; (ii) \$400 per week for the period beginning on the two-year anniversary of the Effective Date and ending on the three-year anniversary of the Effective Date; (iii) \$525 per week for the period beginning on the three-year anniversary of the Effective Date and ending on the four-year anniversary of the Effective Date; and (iv) \$650 per week for the period beginning on the four-year anniversary of the Effective Date and continuing for the remainder of the Term. Notwithstanding the foregoing, after the expiration of the fifth year of the Term, Franchisor has the right to increase the weekly Minimum Royalty for each of the sixth, seventh, eighth, ninth, and tenth year of Term, in an amount not to exceed ten percent (10%) of the Minimum Royalty payable during the immediately preceding year of the Term.

You hereby acknowledge and agree that if you are a party to more than one Franchise Agreement with Franchisor, you are required to pay the Minimum Royalty due under each such Franchise Agreement for each Protected Territory.

Failure to pay the required Royalty constitutes a material breach of your obligations under this Agreement. Without limiting your obligations under this Section and/or Franchisor's rights under this Agreement, at the end of each calendar quarter, Franchisor may conduct a review of the Royalty fees you paid to Franchisor during such calendar quarter and if Franchisor determines you failed to pay the required Royalty, you must pay the difference immediately upon your receipt of an invoice from Franchisor. Franchisor reserves the right to true-up all Royalty payments at any time and at any interval.

In addition to any and all other remedies available to Franchisor under this Agreement (including Franchisor's right to terminate) and applicable law, if you do not pay to Franchisor the required the Royalty fee, Franchisor has the right to reduce, modify or eliminate the Protected Territory rights granted to you under this Agreement as an alternative remedy option.

If you elect to renew your franchise after the expiration of the Term (which renewal is subject to your compliance with the renewal conditions set forth in this Agreement) you acknowledge and agree that the Royalty may be increased for the renewal term and will, in no event, be less than the Minimum Royalty you were required to pay to us during the last year of the Term; provided, however, the increase for the first year of the renewal term will be limited to a ten percent (10%) increase over the Royalty due during the last year of the Term (except as otherwise provided in any renewal agreement).

"Gross Revenues Collected" means any and all revenue or other compensation actually collected by Franchisee from customers of the Franchised Business.

"Gross Revenues" are defined in the Franchise Agreement to include all income of any type or nature and from any source that Franchisee derives or receives directly or indirectly from, through, by or on account of the operation of the Franchised Business at any time after the signing of the Franchise Agreement, in whatever form and from whatever source, including but not limited to cash, services, in kind from barter and/or exchange, on credit or otherwise as well as business interruption insurance proceeds. Gross Revenues shall also include the total amount of all sales for labor, material, equipment and/or services performed or rendered by: (a) Franchisee, or (b) any third-party subcontractors or agents of Franchisee who perform services for Franchisee's customers or clients as part of Franchisee's services. Gross Sales shall also include all commissions, finder's fees, referral fees, construction management fees or other compensation received by Franchisee on the value of any work performed. Franchisee agrees that all Royalty fees, including any Minimum Royalty fees, are non-refundable. However, the definition of Gross Revenues does not include sales tax that is collected from customers and transmitted to the appropriate taxing authorities.

Special Programs. Franchisor reserves the right, but not the obligation, to establish special programs that reward franchisees for meeting certain criteria. In the event Franchisor establishes any special programs, Franchisor will have the right, in Franchisor's sole discretion, to change, modify or dissolve any special programs upon notice to Franchisee.

Royalty Incentive Programs. Franchisor reserves the right, but not the obligation, to offer royalty incentive programs for the benefit of qualifying franchisees. To qualify for such programs,

Franchisee must satisfy Franchisor's then-current specifications and standards as provided in the Operations Manual or otherwise in writing by Franchisor. Franchisor reserves the right to modify, supplement, or terminate any royalty incentive programs upon notice to Franchisee.

- 3. <u>Technology Fee.</u> You must pay us a monthly Technology Fee. As of the date of this Disclosure Document, the current monthly Technology Fee is \$792. We reserve the right to modify the Technology Fee as new technology and software becomes available and/or we modify the technology and software requirements that you must use for the Mighty Dog Roofing Business, and to designate and/or change the amount, scope, or manner of payment of the Technology Fee, including the party to whom payment is made, at any time upon providing reasonable notice (which need not exceed 30 days).
- 4. <u>Late Payment</u>. If you fail to timely pay your Royalty Fee or other fee owed to us (under the Franchise Agreement or otherwise), then you are subject to our then-current late fee, currently of \$100 per incident plus 1.5% interest per month of the unpaid balance, or the maximum permitted by law, whichever is greater.
- 5. <u>Initial Training</u>. As noted in Item 5, within forty-five (45) days after execution of the Franchise Agreement, you must pay us our then current initial training tuition fee ("Tuition Fee") to attend our initial training program (the "Initial Training Program"), for you and up to two (2) additional representatives you designate, one of which must be your general manager or Designated Manager. As of the date of this disclosure document, the current Tuition Fee for the Initial Training Program is \$4,995. The Tuition Fee covers the costs of training, lodging, and certain meals during the Initial Training Program, however, the Tuition Fee does not include travel expenses, meals outside of the formal Initial Training Program hours, and other living or miscellaneous expenses you may incur during the time of training. Any additional personnel, or replacement personnel, you wish to attend Initial Training Program must pay an additional \$2,500 per person to our Initial Training Program (subject to class availability and the schedule/availability of our personnel). We may also establish additional assistance and/or refresher training, as we deem necessary from time to time, and make your attendance at this training mandatory or discretionary. In the event you wish (or are required) to attend any additional assistance or refresher training, we may charge you our then-current additional assistance or refresher training fee ("Assistance Training Fee") to attend this training (subject to class availability and the schedule/availability of our personnel) and reserve the right to charge our then- current Assistance Training Fee, which currently is \$500 per person per day. Except as expressly set forth above or herein, you are responsible for all out-of- pocket expenses (including travel costs, if any) incurred in connection with your and any of your personnel's attendance at the Initial Training Program, as well as any additional assistance and/or refresher training we conduct. We may also charge our Assistance Training Fee in connection with any onsite or other assistance we provide to you in connection with the establishment and/or operation of your Mighty Dog Roofing Business, and you will be responsible for all out-of-pocket expenses (including travel costs, if any) we incur in providing any on-site assistance at your Mighty Dog Roofing Business.
- 6. Renewal Fee. Before we will approve the renewal of your Franchise Agreement, you must pay us a renewal fee equal to 20% of our Initial Franchise Fee. We have a number of additional conditions that you must meet in order to renew your Franchise Agreement, including without limitation: (i) providing us with written notice of your intent to renew no less than 6 months prior to the expiration of the term of the then-current Franchise Agreement; (ii) executing our then- current form of Franchise Agreement, the terms of which may materially differ from your current agreement; (iii) substantially complying with your Franchise Agreement during the existing term; and (iv) executing our prescribed form of general release in favor of us. See Item 17 in this Disclosure

Document for additional information regarding renewal.

- 7. Transfer Fee. You must pay us a transfer fee equal to 20% of our Initial Franchise Fee per Protected Territory that is being transferred to transferee. In the event you transfer multiple Protected Territories at once, we reserve the right, but have no obligation, to reduce the transfer fee for any of the Protected Territories being transferred, and by any amount. If a third-party broker locates the transferee, you will also be solely responsible for any broker fees associated with the transfer. There are other conditions for transfer and all conditions must be met before the transfer is approved by us. Provided certain conditions are met, we will not charge you a transfer fee if you are an individual and transfer ownership to a corporation or limited liability company that you control. See Item 17 in this Disclosure Document for additional information regarding transfer.
- 8. Attorneys' Fees and Costs. If we prevail in any action or other legal/administrative proceeding brought against you arising out of the Franchise Agreement or any other agreement with us, you must reimburse us for our reasonable attorneys' fees and other costs paid that we incurred in such proceedings in the event we prevail. If you bring any legal action to interpret or enforce the terms of the Franchise Agreement or any other agreement with us, and your claim in such action is denied or the action is dismissed, then we are entitled to recover our reasonable attorneys' fees, and all other reasonable costs and expenses incurred in defending the matter, and to have such an amount awarded as part of the judgment in the proceeding.
- 9. Supplier and/or Non-Approved Product Approval. We reserve the right to charge you a fee for reviewing any non-approved supplier of any vehicles, supplies, equipment, inventory or services, as well as any non-approved product, which you propose for use in connection with the Mighty Dog Roofing Business. If we determine that it is necessary to inspect the supplier's facilities or conduct tests, we may require you or the supplier to pay the actual costs we incur for such inspection and testing. Please see Item 8 of this Disclosure Document for additional information regarding our approval process for alternate suppliers or non-approved products.
- 10. <u>Software Updates</u>. You must purchase all updates for your third-party software programs, as sent to you by the software provider(s). We may also send you software updates, as we deem necessary in our sole discretion, or other materials that we may develop in connection with the System or System software that we require you to purchase.
- 11. Audit Costs. You must maintain accurate business records, reports, accounts, books and data relating to the operation of your Mighty Dog Roofing Business. We and our designees retain the right to inspect and/or audit your business records at any time during normal business hours, without notice, to determine whether you are current with suppliers and/or otherwise are operating in compliance with the terms of the Franchise Agreement and Operations Manual. In the event any such audit discloses an understatement of amounts reported or paid to us, you agree to pay to us the amount due, plus interest (at the rate and on the terms provided for herein) from the date originally due until the date of payment. Furthermore, you must reimburse us for our costs and expenses associated with conducting the audit in the event: (i) such audit is made necessary by your failure to timely furnish reports, supporting records, other information or financial statements required under the Franchise Agreement; or (ii) if that audit reveals an understatement of greater than 2%. These costs and expenses include, without limitation, our legal and accounting fees, travel, lodging and meal expenses and applicable per diem charges for our employees. The foregoing remedies are in addition to our other remedies and rights under the Franchise Agreement and/or applicable law. In the event any audit reveals that your information has been inaccurately reported, we reserve the right to audit other entities owned, controlled by, or affiliated with you.

- 12. <u>Indemnification</u>. You are solely responsible for and must indemnify and hold us harmless for all loss, damage, claims or demands arising out of, or related to, the operation of your Mighty Dog Roofing Business, including warranty claims. Your indemnification obligations are described more fully in the Franchise Agreement.
- 13. Brand Fund Contribution. We reserve the right to re-establish our Brand Fund (defined herein). If re-established, you will be required to contribute the then-current Brand Fund Contribution in the manner we prescribe. The Brand Fund Contribution shall not exceed 3% of your weekly Gross Revenues Collected, nor shall the sum of the Brand Fund Contribution and the Royalty fee exceed the then-current Royalty fee immediately preceding re-establishment of the Brand Fund, as a percentage of weekly Gross Revenues Collected. The Brand Fund Contribution must be paid to us each week in the same manner as you are required to pay your Royalty. We reserve the right to modify the Brand Fund Contribution and/or modify the digital marketing and advertising requirements that you must use for your Mighty Dog Roofing Business, and to designate and/or change the amount, scope, or manner of payment of the Brand Fund Contribution, including the party to whom payment is made, at any time upon providing reasonable notice (which need not exceed 30 days). Please see Item 11 of this Disclosure Document for additional information regarding the Brand Fund and your other advertising/marketing obligations.
- 14. Local Advertising Deficiency. You are required to spend at least \$20,000 during the first ninety (90) days of operations of your Mighty Dog Roofing Business to satisfy your advertising requirements for the initial marketing expenditure requirement ("Initial Marketing Expenditure Requirement"). Additionally, after the first ninety (90) days of operations of your Mighty Dog Roofing Business, and for the remainder of the term of the Franchise Agreement, you must spend the greater of (i) \$2,000 per month, or (ii) 5% of monthly Gross Revenue Collected on Local Advertising Expenditures within your Protected Territory (collectively, "Local Advertising Expenditure Requirement"), of which, a minimum of \$2,000 per month must be spent on advertising, marketing, and/or related expenses, through our affiliate, or our designated vendor (as we designate) (however the above does not contemplate or include your required monthly Digital Management Fee, see section 11(e)(4) of this Disclosure Document). You must submit to us, upon our request, evidence of your Initial Marketing Expenditure Requirement and Local Advertising Expenditure Requirement. We have the right to review your books and records to determine these expenditures. We must approve all advertising and promotional materials prior to your use or distribution. If you do not expend the required Local Advertising Expenditure Requirement, we have the right to require you to pay the deficiency amount to us, which we may use to expend directly, locally in your market, or we may require that you pay the deficiency to the Brand Fund, if re-established. Please see Item 11 of this Disclosure Document for additional information.
- 15. Insurance. You must obtain and maintain certain insurance in connection with your Mighty Dog Roofing Business from our designated vendor. If you fail to obtain the required levels of insurance, we may obtain such insurance on your behalf and require that you reimburse us for the costs associated with obtaining this insurance for you, as well as pay us a service fee in connection with obtaining this insurance. Additionally, you agree not to permit any third-party subcontractor to perform any work or offer any services on your behalf unless such subcontractor maintains insurance coverage in such amounts and types as we require you to maintain, with the specific addition that subcontractors cannot exclude principals from its Workers' Compensation coverage and that liability policies name us as an additional insured. You agree to maintain evidence that such insurance by subcontractors is in effect and to provide such proof of insurance as we may require, in our sole discretion, from time to time. See Item 8 for more information regarding our insurance requirements. We have the sole right, exercisable at any time and upon notice, to designate a vendor or supplier, which may include one of our affiliates, from whom you must

purchase all insurance policies required by Franchisor to operate the Mighty Dog Roofing Business.

- 16. Annual Conference. We hold an annual conference for our System (the "Annual Conference") and require that you and your management (if applicable) attend this Annual Conference and pay us our then-current registration fee per person. As of the date of this Disclosure Document the fee for the Annual Conference is \$1,000 per person. You will be charged \$1,000 if you do not register for the Annual Conference by the deadline.
- 17. Post-Termination or Post-Expiration Expenses. Upon termination, expiration, non-renewal, and/or transfer of the Franchise Agreement, you are responsible for the costs associated with deidentifying yourself and your Mighty Dog Roofing Business from the Mighty Dog Roofing System. Additionally, we may elect to take steps to modify, alter or de-identify your Mighty Dog Roofing Business. If we do so, you must also reimburse us for our costs and expenses.
- 18. Accounting Services Fee. You must pay our designated affiliate HPB Accounting LLC d/b/a ZeeBOOKS, a monthly fee for bookkeeping, payroll, and certain billing services, excluding the monthly subscription fees set forth below ("Accounting Services Fee"). As of the date of this Disclosure Document the current monthly Accounting Services Fee is \$440 per month. We reserve the right to increase your required spend on the Accounting Services Fee up to 0.5% of your total Gross Revenues Collected. The Accounting Services Fee estimate does not include the costs of: (i) your required monthly subscription to online accounting software, which is currently \$60 per month per user; (ii) your required monthly payroll fee, which is currently \$70 per month; (iii) the costs of a \$1 fee for each accounting service transaction; or (iv) a one-time setup fee of \$399. All Accounting Services Fees and other fees that you must pay are subject to change at any time. We reserve the right to modify the Accounting Services Fee as new bookkeeping resources and technology becomes available or changes, and/or modify the bookkeeping requirements that you must use for your Mighty Dog Roofing Business at any time upon providing reasonable notice. We also reserve the right to designate and/or change the amount, scope, structure, or manner of payment of the Accounting Services Fee, including the party to whom payment is made, at any time upon providing reasonable notice (which need not exceed 30 days). We also reserve the right to require franchisees to use our affiliate or designated vendors for payroll, sales tax filing, and other related services.
- 19. Outstanding A/R Collection Fee. We have the right to assist you in collecting outstanding balances from your customer for amounts more than 60 days past due. If we assist in collecting such outstanding amounts, you must pay us a fee in the amount of 15% of the amount collected.
- 20. <u>Call Center Fee.</u> You must pay our designated vendor a monthly call center fee (the "Call Center Fee"). As of the date of this Disclosure Document the current monthly Call Center Fee is \$275 per month plus \$21 per appointment. You must also pay a one-time startup fee of \$300. The Call Center Fee covers the costs of fielding all calls and routing / assigning inquiries and work orders to you. We reserve the right to (a) modify the Call Center Fee as new call center technology and software becomes available or changes, and/or (b) modify the call center requirements that you must use for the Mighty Dog Roofing Business, and (c) designate and/or change the amount, scope, or manner of payment of the Call Center Fee, including the party to whom payment is made, at any time upon providing reasonable notice (which need not exceed 30 days).
- 21. <u>Supplementer Fee.</u> We offer an optional service assisting franchisees in supplementing insurance estimates. The Supplementer Fee is optional. You may, but are not required to, elect services to assist in supplementing insurance estimates. If you elect to receive services to assist in supplementing insurance estimates, you must pay us or our affiliate (as we designate) the then-

current supplementer fee ("Supplementer Fee").

- 22. <u>Dues and Subscriptions</u>. We require you to pay for continuing annual membership with our designated vendor, Owens Corning, for eligibility for participation in the annual Owens Corning Platinum Preferred Contractor Status program, under which you may receive up to a 1% rebate on all products you purchase from Owens Corning in the operation of your Mighty Dog Roofing Business. As of the date of this Disclosure Document, the current fee for annual Owens Corning Platinum Preferred Contractor Status program is \$2,500, with the first payment due prior to opening. You must continue your annual membership in the Owens Corning Platinum Preferred Contractor Status program throughout the term of your Franchise Agreement. Under the Owens Corning Platinum Preferred Contractor Status program, you must achieve and maintain certain criteria for continued eligibility and participation in the Owens Corning Platinum Preferred Contractor Status program, as determined by Owens Corning, in its sole discretion. All fees must be paid directly to Owens Corning. We may also recommend, but do not require, membership to other professional and business organizations. The estimated total figure of \$3,000 to \$3,500 includes the required \$2,500 Owens Corning membership as well as other memberships we might recommend you join.
- 23. <u>Drone Kit</u>. We require you to operate and choose at least one (1) drone kit package that meets or exceeds our minimum drone specifications ("Drone Kit") in the operation of your Mighty Dog Roofing Business. Within forty-five (45) days after the execution of the Franchise Agreement, you must pay our designated vendor the then-current Drone Kit fees and related service fees (the "Drone Kit Fee"). As of the date of this Disclosure Document, the current annual Drone Kit Fee ranges between \$8,600-\$10,000 for the first twelve (12) months of invoices (as determined by Franchisor), depending on the Drone Kit package and options you select. After the first year of invoices, payment of the Drone Kit Fee is not required.
- 24. <u>Brand Marketing Fee.</u> As noted in Item 5, within forty-five (45) days after execution of the Franchise Agreement, you must pay us or our affiliate (as we designate) a Brand Marketing Fee of \$15,000.
- 25. <u>Mapping and Measurement Software.</u> We offer an optional aerial/satellite image services assisting franchisees in mapping and measuring commercial and residential roofs and structures. As of the date of this Disclosure Document, the cost per mapping or measurement report ranges between \$20 and \$65.
- 26. <u>Digital Management Fee.</u> You must pay our affiliate, or our designated vendor (as we designate), a monthly digital management fee (the "Digital Management Fee"). Currently, the Digital Management Fee is a monthly fee of \$1,000 per month. The Digital Management Fee covers the costs of digital marketing and website management. We reserve the right to (a) modify the Digital Management Fee as new digital marketing and advertising technology and software becomes available or changes, and/or (b) modify the digital marketing and advertising requirements that you must use for the Mighty Dog Roofing Business, and (c) designate and/or change the amount, scope, or manner of payment of the Digital Management Fee, including the party to whom payment is made, at any time upon providing reasonable notice (which need not exceed 30 days).
- 27. <u>Recruiting Fee.</u> Our affiliate HPB Recruitment LLC d/b/a ZeeRecruit currently offers optional recruiting services to assist in recruiting key employees and subcontractors. The Recruiting Fee is optional. You may, but are not required to, elect recruiting services. If you elect to receive recruiting services, you must pay us or our affiliate (as we designate) the then-current recruiting fee ("Recruiting Fee").

## ITEM 7 ESTIMATED INITIAL INVESTMENT

# A. YOUR ESTIMATED INITIAL INVESTMENT FOR A SINGLE MIGHTY DOG ROOFING FRANCHISED BUSINESS IN A SINGLE PROTECTED TERRITORY

Type of	Amount		Method of	When Due	Payment Payable
Expenditure	Low	High	Payment	when Due	1 ayıncın 1 ayabie
Initial Fee (1)	\$59,500	\$59,500	Lump Sum	At Signing of the Franchise Agreement	Us
Insurance (90 days) (2)	\$4,500	\$10,000	As Arranged	Before Opening	Designated Vendor
Tuition Fee (3)	\$4,995	\$4,995	Lump Sum	Within forty-five (45) days after execution of the Franchise Agreement	Us
Travel and Living Expenses while Training	\$1,500	\$3,500	As Incurred	Before Opening	Third-Party Providers
Opening Package	\$15,000	\$20,000	Lump Sum	Within forty-five (45) days after execution of the Franchise Agreement	Us
Utilities (90 days)	\$300	\$600	As Incurred	Before Opening	Utility Providers
Furniture, Fixtures, and Equipment <sup>(7)</sup>	\$0	\$10,000	Lump Sum	Before Opening	Approved Suppliers, which may include Us
Vehicles (8)	\$16,200	\$18,600	As Incurred	As required by Suppliers or Us or affiliate	Approved Suppliers, which may include Us or an affiliate
Licenses Certificates and Permits <sup>(9)</sup>	\$3,200	\$10,000	As Incurred	Before Opening	Licensing Authorities
Signage (10)	\$500	\$1,500	As Incurred	Before Opening	Designated Vendor
Professional Fees <sup>(11)</sup>	\$0	\$5,000	As Incurred	Before Opening	Third-Party Providers (Attorneys / Accountants)
Technology Fee <sup>(12)</sup>	\$2,375	\$2,375	Lump Sum	Within forty-five (45) days after execution of the Franchise Agreement	Us
Call Center Fee	\$1,125	\$3,225	Lump Sum	Within forty-five (45) days after	Us or an affiliate

			1		T
(13)				execution of the	
				Franchise	
				Agreement	
					Business and
Dues and	\$3,000	\$3,500	Lump Sum	Before Opening	Construction or
Subscriptions (14)	\$5,000	\$5,500	Lump Sum	Before Opening	Contracting
					Associations
				Within forty-five	
Brand Marketing				(45) days after	
Fee (15)	\$15,000	\$15,000	Lump Sum	execution of the	Us or affiliate
I'CC '				Franchise	
				Agreement	
Initial Marketing					
Expenditure and					Third-Party Providers
Local Advertising	\$20,000	\$20,000	Lump Sum	Before Opening	or Designated Vendors
Expenditure					of Designated vehicles
(90 days) (16)					
Drone Kit Fee (17)	\$8,600	\$10,000	As incurred	Before Opening	Designated Vendor
Digital					A 601:-4 D:4- 4
Management Fee	\$3,000	\$3,000	As Incurred	Paid Monthly	Affiliate or Designated Vendors
(18)	,	•		•	vendors
Accounting	\$2109	\$2109	As Incurred	After Opening	
Services Fee (19)	\$2109	\$2109	As incurred	After Opening	
				Within forty-five	
ZeePartnerships				(45) days after	
Fee (20)	\$3,000	\$3,000	Lump Sum	execution of the	Us
1 66 (20)				Franchise	
				Agreement	
Additional Funds	\$20,000	\$30,000	As Incurred	After Opening	Employees, Suppliers,
(21)	Ψ20,000	\$50,000	As meuneu	And Opening	etc.
Total	\$183,904	\$235,904			

#### Explanatory Notes:

<u>Generally</u>. All fees and payments described above are non-refundable, unless otherwise stated or permitted by the payee. Actual costs will vary for each franchise location depending on several factors, including market condition and the geographic location of your Mighty Dog Roofing Business.

- 1. <u>Initial Franchise Fee</u>. Upon execution of your Franchise Agreement, you must pay to us an Initial Franchise Fee of \$59,500 which you must pay in a lump sum. The Initial Franchise Fees is non-refundable and deemed fully earned upon execution of your Franchise Agreement. See Item 5 of this Disclosure Document for additional information.
- 2. Insurance (90 days). We estimate that your initial insurance deposit will be approximately \$4,500 to \$10,000 and will include coverage for general liability/pollution liability/professional liability, commercial auto/equipment, and worker's compensation (state specific). You should check with the designated vendor for actual premium quotes and costs, as well as the actual cost of the deposit. The cost of coverage will vary based upon the area in which your Mighty Dog Roofing Business will be located, your experience with the insurance carrier, your loss experience, your level of sales and other factors beyond our control. You should also check with our designated vendor or other

insurance agent or broker regarding any additional insurance that you may want to carry.

- 3. <u>Tuition Fee.</u> As noted in Item 5, within forty-five (45) days after execution of the Franchise Agreement, you must pay us our then-current initial training Tuition Fee to attend our Initial Training Program, for you and up to two (2) additional representatives you designate, one of which must be your general manager or Designated Manager. As of the date of this Disclosure Document, the current Tuition Fee for the Initial Training Program is \$4,995. The Tuition Fee covers the costs of training, lodging, and certain meals during the Initial Training Program, however, the Tuition Fee does not include travel expenses, meals outside of the formal Initial Training Program hours, and other living or miscellaneous expenses you may incur during the time of training. See Note 5 in Item 6. Please see Item 11 of this Disclosure Document for additional information.
- 4. Travel and Living Expenses While Training. We estimate that your travel and living expenses for attendance to our Initial Training Program will be \$1,500 to \$3,500. While your Tuition Fee includes expenses and fees for training, lodging, and certain meals during the Initial Training Program, you are required to pay for transportation to and from our offices (or any other location) and pay all expenses associated with travel and other living and miscellaneous expenses during the time of training (including any employee wages). We estimate costs of approximately \$500 per day, per person, for living and other miscellaneous expenses, plus travel expenses to and from your personal residence. The range assumes that no additional people other than you and two (2) additional attendees, one of which must be your general manager or Designated Manager, will attend our Initial Training Program. See Note 5 in Item 6. Please see Item 11 of this Disclosure Document for additional information.
- 5. Opening Package. As noted in Item 5, within forty-five (45) days after execution of the Franchise Agreement, you must purchase from us the required opening package, which includes items such as the catch all system, technology devices, promotional materials, including brochures, yard signs, apparel, and other equipment, tools, and supplies related to the operation of your Mighty Dog Roofing Business (the "Opening Package"). We estimate that the full purchase price of the Opening Package is approximately \$15,000 to \$20,000 including estimated tax and freight. If you purchase more than one (1) Protected Territory, you are only required to purchase one Opening Package. The Opening Package includes the cost of our insurance claims assistance fee ("Insurance Claims Assistance Fee"), that covers third-party vendor costs, and other expenses associated with providing you insurance claim assistance services, including investigating the building requirements in your market on a state, county and at local level, and assisting you in the preparation of insurance claims. The Opening Package includes the costs of the Insurance Claims Assistance Fee described in more detail in Item 5.
- 6. <u>Utilities</u>. Utilities includes electric, water, trash, and other utilities for your home office or leased office. Utilities may vary depending on geographic location, size, length of lease and general market conditions. The figures above assume that all necessary equipment, tools, and supplies are stored within the required vehicles and that the required vehicles are kept at the home(s) of the sales managers or other employees.
- 7. <u>Furniture, Fixtures and Equipment.</u> In addition to the Opening Package, you may secure desks, file cabinet, chairs, conference room table and chairs and miscellaneous office furniture, fixtures, equipment, and supplies for your home office or leased office, if any. We estimate that the cost of the office furniture, fixtures, equipment, and supplies will range between \$0 to \$10,000, depending on what items you already have that are available.
- 8. Vehicles. You are required to acquire the following vehicle: one (1) pick-up truck sales vehicle as

designated by our standards and specifications. The required vehicles must be upfitted with our Proprietary Mark vehicle wraps and certain equipment, tools, and supplies, including any required equipment and/or upfit to be used in the operation of your Mighty Dog Roofing Business. You must procure the required vehicle and equipment prior to commencing operations of your Mighty Dog Roofing Business, from an Approved Supplier, which may be us or an affiliate.

The "low" and "high" estimates above reflects the costs to finance or lease the required vehicles, as set forth below:

Sales Truck		Low	High
	Vehicle Cost	\$62,195.00	\$68,414.50
	Deposit	\$12,439.00	\$13,682.90
	Amount Financed or Lease	\$49,756.00	\$54,731.60
	Term in Months	60	60
	Rate	7.00%	7.00%
	Per Month	\$985.23	\$1,083.75
	3 Months Payment	\$2,956.00	\$3,252.00
	Transportation Costs	\$800.00	\$1,600.00
	TOTAL VEHICLE COST	\$16,200.00	\$18,600.00

These estimates may vary based upon lender or supplier, global supply chain, market conditions, interest rate, geographic location, and the vehicle package options you may select. The estimates reflected above and herein are for the initial required vehicle and equipment used in the operation of a single Mighty Dog Roofing Business in a single Protected Territory. We strongly recommend and expect that you will obtain leasing or financing for the vehicles from a third party. We do not provide any leasing or financing services in connection with the required vehicles and equipment. If you choose to lease or finance the purchase of your vehicle, your actual payments will depend on your credit worthiness, as determined by the lender or supplier, global supply chain, market conditions, interest rate, geographic location, the vehicle package options you may select, and the lease or finance options you select. Your deposit, term and interest rate may vary. The vehicle must be (i) wrapped in accordance with our designated requirements which incorporate our Proprietary Marks, and (ii) upfitted to our System standards and specifications. All sales calls, estimates, and installations must be done using the required wrapped vehicle.

- <u>Licenses, Certifications, and Permits</u>. You must acquire a general business license, any specialty licenses required by your state or federal agency, and any third-party certifications that may be required by us. We estimate that the costs of these licenses and certifications will range between \$3,200 and \$10,000.
- 10. <u>Signage</u>. You must display at least one (1) prominent external "Mighty Dog Roofing" sign at your Approved Location, subject to compliance with any local building codes applicable to your premises of your Approved Location. We estimate that the cost of the signage, will range between \$500 and \$1,500.
- 11. <u>Professional Fees.</u> This estimate is based on the fees necessary to create a franchisee entity and retaining legal counsel and accountants to review this Disclosure Document and Franchise Agreement, as well as review applicable state or local laws and regulations pertaining to your

business.

- 12. <u>Technology Fee</u>. You must pay us a monthly Technology Fee of \$792, which we collect on your behalf and remit to our designated vendor. See Note 3 in Item 6. See Item 11 of this Disclosure Document for additional information.
- 13. <u>Call Center Fee</u>. You must pay our designated vendor a monthly Call Center Fee of \$275 plus \$21 per appointment. See Note 20 in Item 6. The high figure above reflects 100 appointments at \$21 per appointment.
- 14. <u>Dues and Subscriptions</u>. These fees will cover the cost of membership to certain professional and business organizations, including your required annual \$2,500 membership to Owens Corning for your Platinum Preferred Contractor Status, and other professional and business organizations that we recommend that you join. We estimate that these costs may range between \$3,000 and \$3,500.
- 15. <u>Brand Marketing Fee</u>. As noted in Item 5, within forty-five (45) days after execution of the Franchise Agreement, you must pay us or our affiliate (as we designate) a Brand Marketing Fee of \$15,000.
- 16. Initial Marketing Expenditure Requirement and Local Advertising Expenditure Requirement. You are required to spend at least \$20,000 during the first ninety (90) days of operations of your Mighty Dog Roofing Business to satisfy your advertising requirements for the initial marketing expenditure requirement ("Initial Marketing Expenditure Requirement"). Additionally, after the first ninety (90) days of operations of your Mighty Dog Roofing Business, and for the remainder of the term of the Franchise Agreement, you must spend the greater of (i) \$2,000 per month, or (ii) 5% of monthly Gross Revenue Collected on Local Advertising Expenditures within your Protected Territory (collectively, "Local Advertising Expenditure Requirement"), of which, a minimum of \$2,000 per month must be spent on advertising, marketing, and/or related expenses, through our affiliate, or our Designated Vendor (as we designate) (however the above does not contemplate or include your required monthly Digital Management Fee, see section 11(e)(4) of this Disclosure Document) or Designated Vendors. See Item 11 of this Disclosure Document for additional information.
- 17. <u>Drone Kit Fee</u>. Prior to opening, you must pay our designated vendor a one-time Drone Kit Fee for the first twelve (12) months of invoices. See Note 23 in Item 6.
- 18. <u>Digital Management Fee</u>. You must pay our affiliate, or our Designated Vendor (as we designate), a monthly Digital Management Fee. See Note 26 in Item 6.
- Accounting Services Fee. You must pay our affiliate ZeeBOOKS a monthly Accounting Services Fee of \$440 plus additional monthly fees. See Note 18 in Item 6.
- 20. <u>ZeePartnerships Fee</u>. As noted in Item 5, within forty-five (45) days after execution of the Franchise Agreement, you must pay to us a ZeePartnerships fee in the amount of \$3,000. This is a one-time fee.
- 21. Additional Funds. The estimate of additional funds of \$20,000 to \$30,000 is for a period of at least three months and is based on an owner-operated business and does not include any allowance for an owner's draw or salary. The estimate of additional funds of \$20,000 to \$30,000 is for a period of at least three months and is based on an owner-operated business and does not include any allowance for an owner's draw or salary. We estimate that, in general, you may expect to put additional cash into the business during the first three months of operations, and sometimes longer,

but we cannot estimate or promise when or whether, you will achieve a positive cash flow or profits. This estimate does not include any fees paid for debt services. These figures are estimates and we cannot guarantee that you will not have additional expenses in starting the business. Your costs will depend on factors such as: how closely you follow our methods and procedures; your management skills, experience, and business acumen; local economic conditions; the local market for our products and services; the prevailing wage rate. If you purchase more than one (1) Protected Territory we recommend, but do not require, that you allocate an estimated \$10,000 to \$20,000 of additional funds for each additional Protected Territory you purchase.

22. <u>Initial Investment</u>. These estimates are based on our experience in offering and selling franchises since 2020, as well as the experience of predecessor and estimates we have received from third-party vendors. We do not directly or indirectly offer financing for your initial investment. See Item 10 for more details.

## B. YOUR ESTIMATED INITIAL INVESTMENT FOR A MULTI-UNIT OFFERING WITH MULTIPLE TERRITORIES

TYPE OF EXPENDITURE	AMOUNT- Two to Three Territories	Four to Five Territories	Method of Payment	Time of Payment	To Whom PAYMENT IS TO BE MADE
Initial Franchise Fees (Note 1)	\$99,500 – \$134,500	\$164,500 - \$194,500	Lump Sum	Upon execution of the Multi-Unit Addendum	Us
Initial Investment  - First Territory (less initial franchise fee)	\$124,404- \$176,404	\$124,404- \$176,404			
Additional Expenditures (Note 2)	\$10,000 - \$20,000	\$20,000 - \$40,000			
Total (Note 3)	\$233,904- \$330,904	308,904- \$410,904	See Item 7, Chart A (Note 21)		

Generally. The Chart above relates to the operation of one (1) Approved Location for two (2) to three (3) Mighty Dog Roofing Businesses in two (2) to three (3) Protected Territories, and for one (1) Approved Location for four (4) to five (5) Mighty Dog Roofing Businesses in four (4) to five (5) Protected Territories. All fees and payments are non-refundable, unless otherwise stated or permitted by the payee. Actual costs will vary for each franchise location depending on several factors, including market condition and the geographic location of your Approved Location and Mighty Dog Roofing Businesses.

1. Multi-Unit Initial Franchise Fees. You will be required to execute a Franchise Agreement for each

Mighty Dog Roofing Business you are granted to open, as well as our prescribed form of Multi-Unit Addendum, all at the same time. The Initial Franchise Fees will be paid in a lump-sum at the time you execute each Franchise Agreement and Multi-Unit Addendum. The multi-unit Initial Franchise Fees are deemed fully earned and non-refundable upon payment. Please see Item 5 of this Disclosure Document for additional information on the multi-unit Initial Franchise Fees.

Additional Expenditures Associated with Opening and Operating Mighty Dog Roofing Businesses.
 We expect that you will operate your Mighty Dog Roofing Businesses from a single centralized Approved Location and using: (i) the same vehicles; (ii) initial inventory; and (iii) the required equipment, tools, and supplies. However, we recommend that you allocate additional funds depending on the number of Protected Territories you purchase.

The additional expenditures are as follows:

# of Territories	Additional Funds
2-3	\$10,000 - \$20,000
4-5	\$20,000 - \$40,000

If you purchase four (4) or more Protected Territories, you may, but are not required to, purchase an additional Opening Package. You will only be required to purchase or pay for a single Opening Package, Technology Fee, Call Center Fee, regardless of the number of Protected Territories you purchase. Please review the Explanatory Notes following Charts 7(A) and 7(B) for additional information, as well as the Multi-Unit Addendum attached as Exhibit C.

We only require you to attend, and successfully complete, our Initial Training Program once in connection with the purchase of multiple Mighty Dog Roofing Protected Territories. We reserve the right to require you to invest in additional infrastructure and/or equipment and staffing requirements, as may be set forth more specifically in the Operations Manual, to ensure adequate brand servicing in the Protected Territory, including in the event your accounts receivable grows in excess of 40% (or such other percentage as we may designate) of your overall Gross Collected Revenue or your backlog of jobs reaches 12 weeks (or such other time period as we may designate).

 Initial Investment. These estimates are based on our experience in offering and selling franchises since 2020, as well as the experience of our predecessor and estimates we have received from third-party vendors.

## ITEM 8 RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES

You must operate your Mighty Dog Roofing Business in conformance with our methods, standards, and specifications, which we prescribe in our proprietary and confidential operations Manual (the "Operations Manual"), and various other confidential manuals, writings, and other information prepared by us for your use in operating a Mighty Dog Roofing Business which are provided in the Operations Manual or communicated to you in writing or other means of communication. We may periodically change our standards and specifications at our sole discretion, and you must comply with all changes.

#### 1. Approved Products and Services

All vehicles, supplies, equipment, and inventory used by you in the Mighty Dog Roofing Business must meet our then-current System standards and specifications, including but not limited to branding requirements (including color and label requirements) that comply with our then-current standards and specifications, which we will establish and modify at our discretion. You may incur an increased cost to comply with such changes at your own expense.

We reserve the right to require you to purchase any of the items necessary to establish and operate your Mighty Dog Roofing Business in accordance with our standards and specifications and/or from an Approved Supplier, from us, an affiliate, or our designated vendors and suppliers.

You must offer for sale all products and services which we prescribe and only those products and services which we prescribe. You may not offer any other products or services for sale without having received our prior written authorization. You must always maintain sufficient levels of inventory as specified in the Operations Manual, to adequately satisfy consumer demand. You must offer, use, and sell all private label products which we may now or in the future designate for sale by System franchisees. Some suppliers may provide us with test equipment for use in our training center, advertise in our newsletters, and may also sponsor events and/or rent booth space at our Annual Conference or regional meetings.

#### 2. <u>Designated and Approved Suppliers</u>

As of the date of this Disclosure Document, we, or our affiliates, are the Approved Supplier for certain services, supplies, equipment, and inventory required for the establishment and operation of your Mighty Dog Roofing Business as determined by us and as set forth in the Operations Manual. We reserve the right to require you to purchase or lease certain goods or services from designated vendors or Approved Suppliers, which may include us or an affiliate, and/or to negotiate arrangements, or modify the structure, terms, or prices of such arrangements, with these designated vendors or Approved Suppliers, which may be us or an affiliate, including service requirements for our franchisees, prices, and terms, for the benefit of the franchisees, as well as rebates.

You must purchase your Drone Kit from one of our Approved Suppliers or one of our Designated Vendors (as we designate). Please see Item 5 for a description of the Initial Inventory.

You must purchase your initial vehicles, and certain other equipment, tools, and supplies, from one of our Approved Suppliers, which may be us or an affiliate. We strongly recommend and expect that you enter into a financing or leasing arrangement with a third party for your vehicles and certain other equipment, tools, and supplies you must procure for the operation of your Mighty Dog Roofing Business, and your payments made in connection with these financed or leased items will be paid to that third-party financing/leasing provider and not us or an affiliate.

As of the issuance date of this Disclosure Document, we and/or our affiliates are also the only Approved Suppliers for the following goods and services: (i) Opening Package; (ii) Brand Marketing Fee; (v) Technology Fee; (vii) Tuition Fee; (iv) Zeepartnerships fee; (ix) Recruiting services; and (x) all sales materials and merchandise bearing the Proprietary Marks.

As of the issuance date of this Disclosure Document, we and/or our affiliates may be a designated vendor or Approved Supplier for the following goods and services: (i) Opening Package; and (ii) Vehicles.

Following your initial purchase of the aforementioned items from us, you must purchase merchandise

with our Proprietary Marks from us, an affiliate, or our designated vendor.

Recognizing that preservation of the System depends upon product and service uniformity and the maintenance of our trade dress, you must purchase those certain goods, services, furnishings, fixtures, computer hardware and software, including CRM software and Microsoft Office 365 accounts with support for applications such as Outlook email, OneDrive file sharing, and Teams communication tools, and other equipment, tools, supplies, and inventory, from us or from approved or designated suppliers that we will specify, from time to time, in the Operations Manual and otherwise in writing (each an "Approved Supplier"). We, our affiliates or a designated third party may be one of several, or the only, Approved Supplier of any particular good or service. We reserve the right to require you to purchase any products and services, including equipment, supplies, computer hardware and software, directly from us or our affiliate. We and our affiliates have the right to realize a profit or otherwise derive revenue on any products or services that we, our affiliates, or our Approved Suppliers supply and/or provide to you.

Recognizing that preservation of the System depends upon product and service uniformity and the maintenance of our trade dress, you must purchase product samples and other supplies, services, computer hardware and software, and other equipment from us or from approved or designated suppliers that we will specify, from time to time, in the Operations Manual and otherwise in writing (each an "Approved Supplier"). We, our affiliates or a designated third party may be one of several, or the only, Approved Supplier of any item (including any service). We reserve the right to require you to purchase any products and services, including equipment, supplies, computer hardware and software, directly from us or our affiliate. We and our affiliates have the right to realize a profit or otherwise derive revenue on any products or services that we, our affiliates, or our Approved Suppliers supply and/or provide to you.

We may establish business relationships, from time to time, with suppliers who may produce and/or provide certain goods or services that you are required to purchase from only that supplier (each a "System Supplier"). These System Suppliers may provide, among other things, supplies, fixtures, technology, software, and equipment, all in accordance with our proprietary standards and specifications or private label goods that we have authorized and prescribed for sale by System Mighty Dog Roofing Businesses. You recognize that such products and services are essential to the operation of your Mighty Dog Roofing Business and to the System generally. Your failure to pay System Suppliers may interfere with such suppliers' willingness to supply the System and may result in other System Mighty Dog Roofing Businesses' inability to obtain a product or an ability to obtain a product only on less favorable credit terms. Accordingly, you must pay System Suppliers as and when due. You must use products purchased from Approved Suppliers solely in connection with the operation of your Mighty Dog Roofing Business and not for any competitive business purpose.

#### 3. Ownership Interest in Approved Suppliers / Revenue Derived from Franchise Purchases and Leases

Our <u>officersofficer</u> Josh Skolnick; <u>and</u> Jon Sabo, <u>and Zach Beutler</u> own interests in us. <u>OfficersOfficer</u> Josh Skolnick <u>and Zach Beutler ownowns</u> interests in <u>certainall</u> of the affiliates listed in Item 1 of this Disclosure Document. Other than these ownership interests, as of the issuance date of this Disclosure Document, neither we, our affiliate nor any of our officers currently own an interest in any of our other Approved Suppliers.

We and our affiliates may derive revenues from required purchases and leases by franchisees as well as in the form of rebates or marketing allowances paid to us or our affiliates by Approved Suppliers that we require you to use. As of the issuance date of this Disclosure Document, our affiliate HPB Procurement has negotiated arrangements on our behalf with Approved Suppliers pursuant to which these suppliers pay our affiliate HPB Procurement certain rebates ranging from \$5,175 to \$155,575,

determined on the basis of either number of units of required products purchased, new accounts established, or a percentage of total value of sales orders of required purchases on account of franchisee purchases. During our fiscal year ended December 31, 2023, our affiliate HPB Procurement derived \$1,420,389, or 100% of HPB Procurement's total revenues for rebate income of \$1,420,389 on account of required franchisee purchases for us and our affiliates, of which \$816,366.80 was allocated to us in 2023. We and our affiliates reserve the right to negotiate arrangements with these Approved Suppliers including service requirements for our franchisees, prices, and terms, for the benefit of the franchisees, as well as rebates.

Your obligations to purchase or lease certain products or services from us, our affiliates and/or our Approved Suppliers, and to purchase or lease goods, services, supplies, fixtures, equipment, computer hardware and software, training and real estate that meet our specifications, are considered "Required Purchases. We estimate that your Required Purchases will account for approximately 73% to 78% of your total costs incurred in establishing your Mighty Dog Roofing Business, and approximately 36% to 41% of your ongoing costs to operate the Mighty Dog Roofing Business after the initial start-up phase.

We have the sole right, exercisable at any time and upon notice, to designate a vendor or supplier, which may include one of our affiliates, from whom you must purchase all insurance policies required by Franchisor to operate the Mighty Dog Roofing Business.

We and our affiliates reserve the right to derive revenue from the Required Purchases you make from us and our affiliates, as well as purchases or leases made from or by our designated vendors and Approved Suppliers.

As we are a newly formed entity, neither we nor any affiliate has derived any revenue from our franchisees' required purchases or lease as of the issuance date of this Disclosure Document.

#### 4. Alternative Product or Supplier Approval

If you wish to purchase any unapproved item, including inventory, and/or acquire approved items from an unapproved supplier or provider, you must provide us the name, address and telephone number of the proposed supplier or provider, a description of the item you wish to purchase, and the purchase price of the item, if known. At our request, you must provide us, for testing purposes, a sample of the item you wish to purchase. We are not required to approve any particular product or supplier. We may base our approval of any such proposed item or supplier on considerations relating not only directly to the item or supplier/provider itself, but also indirectly to the uniformity, efficiency, and quality of operation we consider necessary or desirable in our System as a whole, as well as the maintenance of our Confidential Information, in our sole discretion. We have the right to receive payments from suppliers on account of their dealings with you and other Mighty Dog Roofing Businesses and to use all amounts we receive without restriction (unless instructed otherwise by the supplier) for any purposes we deem appropriate. We are not required to approve an unreasonable number of suppliers or providers for a given item if we believe that such approval may result in higher costs or prevent the effective or economical supervision of approved suppliers or providers.

You, or the proposed supplier or provider, must advance us our reasonable costs we estimate we will incur in connection with inspecting the alternate supplier or provider, its facilities and/or the previously non-approved item(s) you propose prior to any purchase. If the costs we incur are more than the amount you advanced, then we may withdraw additional funds through the EFT Program from your designated bank account for the difference; or if the actual amount we incur is less than the amount of the advancement, then we will credit the excess amount to the payment of your future obligations.

We will use reasonable efforts to notify you in writing if your request is approved or denied within 30 days of: (i) our receipt of all supporting information from you regarding your request; and (ii) our completion of any necessary inspection or testing associated with your request. If we do not provide written approval within this period, then your request will be deemed denied.

We may, but are not required to, provide your proposed supplier or provider with our specifications for the item that you wish the third-party to supply, provided that third-party executes our required non-disclosure agreement form. Each proposed supplier or provider that we approve of must comply with our requirements regarding insurance, indemnification, and non-disclosure. If we approve any supplier or provider, you may enter supply contracts or other agreements with that third party, but under no circumstances will we guarantee your performance of any such supply contract or other agreement.

We may re-inspect and revoke our approval of particular products or suppliers/providers if we determine that such products or suppliers no longer meet our standards, in our sole discretion. Once you receive written notice from us that we have revoked our approval, you must immediately cease purchasing products from that supplier or provider.

We do not provide any material benefit to you if you buy from sources we approve, but we may default you under (or terminate) your Franchise Agreement, or otherwise deny your request to enter into or renew these agreements, based on your failure to make required purchases from our Approved Suppliers or otherwise in accordance with our standards and specifications.

#### 5. Approved Location

You must operate the Mighty Dog Roofing Business from an approved facility that meets our current standards and specifications (the "Approved Location"). You may use either a home office or leased commercial property as your Approved Location, however, if you elect to utilize a leased commercial property as your Approved Location, such proposed location must: (i) be secured within ninety (90) days after the date of execution of the Franchise Agreement; (ii) be located in a Protected Territory; (iii) be approved and consented to by Franchisor in writing, prior to execution of any lease thereon; and (iv) meet our current standards and specifications, including, but not limited to, square footage, design, layout, signage, equipment and inventory storage. The factors we consider in approving your location include but are not limited to: (i) the type of commercial space; (ii) the geographic location of the space and whether it is centrally located within your Protected Territory; (iii) whether there is enough space for office and storage; and (iv) whether the terms of the lease are favorable. We may also condition our approval of your lease upon, among other conditions, execution of a collateral assignment of lease (which is attached to the Franchise Agreement as Exhibit F) by you and your landlord, if any, under which your landlord shall grant us the rights to assume your rights and obligations under your lease in the event that you breach your lease agreement or your Franchise Agreement is terminated or expires.

You must continuously maintain an Approved Location throughout the Term of the Franchise Agreement without interruption. You may not relocate the Mighty Dog Roofing Business without our prior written consent.

#### 6. Advertising and Promotional Materials

We must approve all self-generated or non-approved third-party advertising materials prior to publication or use.

#### 7. Insurance

You must purchase and maintain, at your own expense, the types and minimum amounts of insurance

coverage and bonds we specify for Mighty Dog Roofing Business. You must purchase the required insurance from our designated vendor at least 30 days before opening your Mighty Dog Roofing Business or upon signing a lease for the Approved Location or commercial office or warehouse, if any, whichever is earlier. The limits described in the paragraph below are the minimum amounts that you are required to purchase. You must carry insurance required by the lease of your Approved Location or commercial office or warehouse, if any, by any of your lenders or equipment lessors, and such Worker's Compensation Insurance as may be required by applicable law. If you sign a lease for the Approved Location or commercial office or warehouse, if any, or any agreement that requires a higher amount than provided below, then you must obtain the higher level of coverage under the terms of the lease or agreement. However, if you sign a lease for the Approved Location or commercial office or warehouse or any agreement that does not require the minimum coverage set forth below, you must still purchase and maintain insurance that meet our requirements.

The paragraph below sets out our current required and recommended insurance coverage as of the date of this Disclosure Document, which are subject to change:

(i) Commercial General Liability insurance in the amount of \$1,000,000 per occurrence and \$2,000,000 aggregate limit per location, which will include products and completed operations coverage, personal and advertising injury, fire damage liability and medical payments coverage; and it will be provided on an occurrence form. Also, the Contractor's Pollution and Professional Liability policies may be combined with the Commercial General Liability policy; (ii) Automobile Liability and Physical Damage insurance in the amount of \$1,000,000 Combined Single Limit coverage for all owned, nonowned and hired vehicles and include physical damage coverage with deductibles not higher than \$1,000 for comprehensive and collision damage; (iii) Contractor's Equipment Floater insurance in the amount of to cover the mobile equipment used in your franchised business; (iv) Employment Practices Liability insurance in the amount of \$250,000 aggregate including third party endorsement and naming franchisor as Co-Defendant; (v) Workers' Compensation and Employer's Liability statutory coverage and Employer's Liability insurance in the amount of \$1,000,000 by accident, \$1,000,000 by diseasepolicy limit, \$1,000,000 by disease each accident; (vi) Contractor's Professional Liability insurance in the amount of \$1,000,000 to cover errors and omissions claims; (vii) Property Insurance for one hundred percent (100%) of the replacement cost of your business personal property; and, notwithstanding the foregoing; and (viii) Umbrella Liability insurance to be excess over Commercial General Liability, Automobile Liability and Employer's Liability. We reserve the right to increase or modify the insurance coverage requirements and/or require different or additional kinds of insurance for which you will comply upon written notice from us.

We must approve all insurance carriers in advance and in writing. Our acceptance of an insurance carrier does not constitute our representation or guarantee that the insurance carrier will be capable of meeting claims during the term of the insurance policy.

Each of your insurance policies must be written by a carrier with an industry rating of A-VII or better as reported in the most recent edition of A.M. Best's Insurance Reports, must name us, our subsidiaries, affiliates, and respective officers, directors, members, shareholders and employees as additional insureds, and must not have deductibles, exclusions or co-insurance that are unacceptable to us, in our sole discretion. Each insurance policy must contain an express waiver by the insurance company of subrogation rights in favor of us, our affiliates, successors, assigns and any party we designate and will be primary and non- contributory to any insurance we might carry. All insurance policies you hold will be primary and non- contributory to any policy or policies held by us or our affiliates. Each insurance policy will list us as an additional insured except the Employment Practices Liability policy will provide us coverage. The Employment Practices Liability policy is required to have an endorsement as listed on Form CG 20 29 or its equivalent and must and name franchisor as Co-Defendant.

At least 30 days prior to opening your Mighty Dog Roofing Business, you must provide us with certificates of insurance demonstrating that you have met the requirements. At least 10 days before expiration of a policy, you must furnish evidence of renewal or replacement insurance. If you do not obtain the required coverage, we have the right (but no obligation) to obtain insurance on your behalf. If we do so, you must reimburse us for the cost of insurance, plus a reasonable fee for our services. All insurance policies you hold will be primary to any policy or policies held by us or our affiliates.

Additionally, you agree not to permit any third-party subcontractor to perform any work or offer any services on your behalf unless such subcontractor maintains insurance coverage in such amounts and types as we require you to maintain, with the specific addition that subcontractors cannot exclude principals from its workers' compensation coverage and that liability policies name us and our affiliates as additional insured parties. You agree to maintain evidence that such insurance by your subcontractors is in effect and to provide such proof of insurance as we may require, in our sole discretion, from time to time.

We have the sole right, exercisable at any time and upon notice, to designate a vendor or supplier, which may include one of our affiliates, from whom you must purchase all insurance policies required by us to operate the Mighty Dog Roofing Business.

#### 8. Computer Hardware and Software

You must purchase any computer hardware, software and peripherals that meet our System standards and specifications. Please see Item 11 of this Disclosure Document for additional information regarding our computer hardware and software purchasing requirements.

#### 9. Purchasing and Distribution Cooperatives; Rebate Programs

We reserve the right to participate in certain purchasing or distribution cooperatives; and we reserve the right to establish these types of cooperatives in the future. We, or our affiliates, may negotiate certain purchase arrangements (including price terms) for the purchase of certain items with suppliers for the benefit of franchises. There are currently no purchasing or distribution cooperatives for Mighty Dog Roofing Businesses.

We and/or our affiliates and/or designated suppliers (as we designate or authorize) reserve the right to establish rebate programs for certain purchases of certain products and/or services, and/or in connection with use of our approved suppliers or designated vendors (the "Rebate Program") which may include discounted pricing, special terms, rebates, or other incentives or benefits (individually and collectively, the "Rebate"). We, and/or our affiliates, and/or third party suppliers reserve the right to (but are not contractually required to) establish and offer you an opportunity to participate in one or more Rebate Programs and to condition your participation in any such Rebate Program on, among other conditions we may designate, your: (i) meeting certain eligibility requirements; (ii) execution of a designated form of Rebate Program participation agreement or amendment, which may include, among other terms, a general release of claims you, your owners and/or affiliates may have against us and/or any of our affiliates, owners, employees, officers, directors, successors and/or assigns; and (iii) compliance with purchasing requirements. We, our affiliates and third-party suppliers are not required to establish or offer Rebate Programs but may do so at any time. Additionally, if established, we, our affiliates and third-party suppliers reserve the right to discontinue or terminate any Rebate Program at any time effective on notice to you. We, and/or our affiliates, may derive revenue, material consideration and/or receive a commission or fee in connection with any Rebate Program.

As of the date of this Disclosure Document we have not received any revenues from any Rebate

#### Program.

Recognizing that preservation of the System depends upon product and service uniformity and the maintenance of our trade dress, you must purchase those certain goods, services, furnishings, fixtures, computer hardware and software, including CRM software and Microsoft Office 365 accounts with support for applications such as Outlook email, OneDrive file sharing, and Teams communication tools, and other equipment, tools, supplies, and inventory, from us or from approved or designated suppliers that we will specify, from time to time, in the Operations Manual and otherwise in writing (each an "Approved Supplier"). We, our affiliates or a designated third party may be one of several, or the only, Approved Supplier of any particular good or service. We reserve the right to require you to purchase any products and services, including equipment, supplies, computer hardware and software, directly from us or our affiliate. We and our affiliates have the right to realize a profit or otherwise derive revenue on any products or services that we, our affiliates, or our Approved Suppliers supply and/or provide to you.

#### ITEM 9 FRANCHISEE'S OBLIGATIONS

The table lists your principal obligations under the Franchise Agreement and other agreements. It will help you find more detailed information about your obligations in these agreements and in other items of this Disclosure Document.

Obligation	Section in Franchise Agreement	Section in Multi-Unit Addendum	Item of Disclosure Document
a. Site selection and acquisition/lease	7.1	Not Applicable	Items 7, 8, 11 and 12
b. Pre-opening purchases/ leases	7.1, 7.3, 7.4, 7.8, and 7.11	4	Items 7 and 8
c. Site development and other pre-opening requirements	7.1 and 9	Not Applicable	Items 6, 7, 8 and 11
d. Initial and ongoing training	7.2 and 8	2	Items 6 and 11
e. Opening	7.3	Not Applicable	Items 11
f. Fees	2.2.9, 3, 12.3, 14.3.2.7, 14.3.2.8, and 22.8	3	Items 5, 6, 7, and 11
g. Compliance with standards and policies/ operations manual	6, 7.4 through 7.10, 7.14, 7.15 and 7.17	Not Applicable	Items 8 and 11
h. Trademarks and proprietary information	4, 5, 7.8 and 7.14	Not Applicable	Items 13 and 14
i. Restrictions on products/ services offered	1.2 through 1.7, 7.4 and 7.5	Not Applicable	Items 8, 12 and 16
j. Warranty and customer service requirements	7.18 and 7.19	Not Applicable	Items 15 and 16
k. Territorial development and sales quotas	Not Applicable	Not Applicable	Items 12, and 17
Ongoing product/ service purchases	7.4 and 7.5	Not Applicable	Items 8 and 11
m. Maintenance, appearance and remodeling requirements	7.1.2, 7.15, and 7.17	Not Applicable	Items 6, 7, 8 11, and 12

n. Insurance	9	Not Applicable	Items 6, 7 and 8
o. Advertising	12	Not Applicable	Items 6 and 11
p. Indemnification	13.2	Not Applicable	Item 6
q. Owners' participation/ management/ staffing	7.6.3 through 7.6.5, and 7.10	5	Items 11 and 15
r. Records and reports	10 and 11	Not Applicable	Item 6
s. Inspections and audits	7.7 and 11	Not Applicable	Items 6 and 11
t. Transfer	14	Not Applicable	Item 17
u. Renewal	2.2	Not Applicable	Item 17
v. Post term obligations	16.1 and 17.2	Not Applicable	Item 17
w. Noncompetition covenants	17	Not Applicable	Item 17
x. Dispute Resolution	18	Not Applicable	Item 17

#### ITEM 10 FINANCING

We may, in limited circumstances and at our option, but under no circumstances are we obligated to, finance a portion of your Initial Franchise Fee, up to sixty percent (60%) of the Initial Franchise Fee for the purchase of your second (2<sup>nd</sup>) Protected Territory and up to eighty percent (80%) of the Initial Franchise Fee for the purchase of your third (3<sup>rd</sup>) Protected Territory, up to a maximum of \$52,000 (the "Maximum Amount"). Our decision to finance a portion of your Initial Franchise Fees for the purchase of your second (2<sup>nd</sup>) or third (3<sup>rd</sup>) Protected Territory will be based, in part, on your creditworthiness, the collateral you have available to secure the financing and our then-current financing policies. We do not offer financing of the Initial Franchise Fee for the purchase of your first (1<sup>st</sup>) Protected Territory.

If you wish to finance a portion of your Initial Franchise Fee up to the Maximum Amount, and we agree to provide such financing, you must sign a Secured Promissory Note and General Security Agreement substantially in the form of <a href="Exhibit J">Exhibit J</a> to the Franchise Agreement. If you are a corporation or limited liability company, all of the franchisee's owners must personally guarantee the obligations of the corporation or limited liability company (as applicable), a Personal Guarantee of Corporate Obligations substantially in the form of <a href="Exhibit A">Exhibit A</a> to the Franchise Agreement. The Secured Promissory Note obligates you to pay us the amount of your Initial Franchise Fee that we agree to finance, plus interest at the rate set forth below, plus any fees set forth in the Secured Promissory Note. The General Security Agreement grants us a security interest in substantially all of your assets, including after acquired property, to secure your payments under the Secured Promissory Note, pursuant to which we will file a UCC financing statement with the appropriate governmental authority. Under the terms of the Secured Promissory Note, you agree to waive your right to notice of a collection action and to assert any defenses to collection against us. You may prepay the principal amount of the Secured Promissory Note at any time without prepayment penalty. All franchisees approved for financing agree to the same financing terms for the portion of the Initial Franchise Fee that is financed.

The terms under which we may finance a portion of your Initial Franchise Fee include:

Item Financed	Amount Financed	Term (months)	Rate of Interest Plus Finance Charge	Monthly Payment		Liability Upon Default	Loss of Legal Right
Initial Franchise Fee— 2 <sup>nd</sup> Territory	Up to 60% (\$24,000)	Up to 36 Months	Prime Rate (defined in Note 1) + 2%	Variable	None.	Lose franchise / balance of loan accelerated upon default / attorney fees, and costs of enforcement. See Note 2.	See Note 2.
Initial Franchise Fee— 3 <sup>rd</sup> Territory	Up to 80% (\$28,000)	Up to 36 Months	Prime Rate (defined in Note 1) + 2%	Variable	None.	Lose franchise / balance of loan accelerated upon default / attorney fees, and costs of enforcement. See Note 2.	See Note 2.

#### Notes:

- "Prime Rate" means the U.S. prime interest rate as published in The Wall Street Journal on the date immediately preceding the date of execution of the Franchise Agreement, or if not published on such date, the most recent such rate previously published in The Wall Street Journal.
- 2. Potential Liabilities Upon Default: If you do not pay on time, we can call the loan and demand immediate payment of the full outstanding balance and obtain court costs and attorneys' fees if a collection action is necessary. We also have the right to terminate your Franchise Agreement if you do not make your note payments on time. If your Franchise Agreement is terminated, you will lose your right to operate the Franchised Business and will be responsible for complying with all post-termination obligations under the Franchise Agreement, including payment of lost future royalty fees and any and all damages associated with the termination, including attorney's fees and costs of enforcement. You waive your rights to notice of a collection action and to assert any defenses to collection against us. We may discount the Secured Promissory Note to a third party who may be immune under the law to any defenses to payment you may have against us. If we elect to offer financing of the Initial Franchise Fee to franchisees, we expect that all franchisees approved for financing must agree to the same financing terms disclosed in this Item 10.

Currently, we have no practice or intent of selling, assigning, or discounting to a third party any note, contract or other instrument that you execute, although we reserve the right to do so. We and our affiliates do not receive any direct or indirect payments from any person for the placement of financing.

Except as described above, we do not offer direct or indirect financing. We do not guarantee your note or any other obligation.

#### ITEM 11

#### FRANCHISOR'S ASSISTANCE, ADVERTISING, COMPUTER SYSTEM AND TRAINING

#### Except as listed below, we are not required to provide you with any assistance.

#### A. Pre-Opening Obligations.

Before you open your Mighty Dog Roofing Business, we, an affiliate or our designee will provide you with the following assistance:

- 1. Define your Protected Territory. (Franchise Agreement, Section 1.2).
- 2. Provide you the Opening Package upon your payment of the required fees. (Franchise Agreement, Sections 3.5 and 6.2)
- 3. Provide you with our list of all other Approved Products and Services, items and equipment needed to open your Mighty Dog Roofing Business, along with our proprietary list of Approved Suppliers for those items (as applicable) (Franchise Agreement, Sections 6.2).
- 4. Provide you access to our confidential Operations Manual and grant you access to our Intranet System, which includes access to our confidential and proprietary information, including our standards and specifications. You must operate the Mighty Dog Roofing Business in accordance with the Operations Manual and all applicable laws and regulations. The Operations Manual may be amended or modified to reflect changes in the System. You must keep the Operations Manual confidential and current and may not copy any part of any Operations Manual without our consent. (Franchise Agreement, Section 6.1). The table of contents for our Operations Manual as of the Issue Date of this Disclosure Document is attached as <a href="Exhibit G">Exhibit G</a> and currently the Operations Manual has 590 pages.
- 5. Provide you and two (2) additional individuals, one of which must be your general manager or Designated Manager, with our Initial Training Program, that you must attend and complete to our satisfaction, in accordance with the Initial Training Program chart below. (Franchise Agreement, Section 8.1).
- 6. Provide advice and guidance, as we deem necessary in our sole discretion, in preparing to open your Mighty Dog Roofing Business, including standards and procedures for obtaining inventory and supplies, providing approved services, advertising and promoting the business and otherwise operating the Mighty Dog Roofing Business during the start- up phase. (Franchise Agreement, Sections 6.1 and 8.1).
- 7. Provide you with a dedicated phone number and email accounts which you must use in connection with your Mighty Dog Roofing Business and in all marketing items. (Franchise Agreement, Section 7.11).
- 8. Provide you with assistance in coordinating brand marketing and the other pre-opening and opening services as we deem appropriate in our discretion. (Franchise Agreement, Section 6.10, 7.17).

#### B. Training.

You (or your operating principal if you are an entity) and up to two (2) additional attendees, one of whom must be your general manager or Designated Manager, for a total of three (3) attendees, must attend and successfully complete our Initial Training Program to our satisfaction prior to commencing operations of your Mighty Dog Roofing Business and commence operating within 180 days of signing the Franchise Agreement. You must pay us our then current Tuition Fee for

attendance to the Initial Training Program. As of the date of this Disclosure Document, the current Tuition Fee for the Initial Training Program is \$4,995. The Tuition Fee covers the costs of training, lodging, and certain meals during the Initial Training Program, however, the Tuition Fee does not include travel expenses, meals outside of the formal Initial Training Program hours, and other living or miscellaneous expenses you may incur during the time of training. The Initial Training Program, as provided below, and is conducted at our facility in Omaha, Nebraska (or other facility that we may designate). If the franchisee is a business entity, each franchise owner must attend and successfully complete the Initial Training Program. The primary materials used in connection with the Initial Training Program are contained in our Operations Manual, and we reserve the right to supplement and modify any training materials as we deem necessary in our sole discretion. (Franchise Agreement, Section 8.1). We reserve the right to substitute any in-person training for virtual training at our discretion.

#### INITIAL TRAINING PROGRAM

Initial Training Schedule	Classroom- Corporate (Hours)	On the Job-Your Territory (Hours)	Location
Introductions & History of the Mighty Dog Roofing	1	0	Omaha, NE
Pre-Launch Manual Review/Questions	1	0	Omaha, NE
Personnel/Human Resources/Staffing	2	0	Omaha, NE
Marketing of Your Mighty Dog Roofing Business	2	0	Omaha, NE
Operations Software	5	4	Omaha, NE
Daily Office Operations: Scheduling, Material	4	4	Omaha, NE
Daily Field Operations: In-Home Sales,	6	4	Omaha, NE
Daily Field Operations: Estimating, Insurance,	6	4	Omaha, NE
Customer Service and Warranty	2	0	Omaha, NE
Accounting, KPI's, Royalty Reporting	2	0	Omaha, NE
Final Review and Open Questions & Answers	1	0	Omaha, NE
TOTAL HOURS	32	16	

The subjects taught and the time periods allocated for each subject may vary based on the experience of the people being trained. We intend to offer initial training classes each month. You and your attendees (if applicable) are all responsible for all personal expenses in connection with all training programs, including costs and expenses for travel expenses, meals outside of the formal Initial Training Program hours, and other living or miscellaneous expenses you may incur during the time of training, including employee wages incurred during training and employee benefits. In addition to these costs and expenses, you will also be responsible for paying an additional fee of \$2,500 per attendee for the Initial Training Program for: (i) any individuals other than you and the two (2) additional representatives of your Mighty Dog Roofing

Business that attend the Initial Training Program; and (ii) any replacement personnel that we may require attend our Initial Training Program. (Franchise Agreement, Section 8.1). We may also offer additional or refresher training and continuing education from time to time. Some of the additional/refresher training and/or continuing education may be mandatory, and some may be optional. These courses may be conducted digitally online, at our facility in Omaha, Nebraska or at any other location that we designate. We may charge you and any others who attend this training or continuing education courses our then-current Assistance Training Fee for this type of training/education. As of the date of this Disclosure Document, the current Assistance Training Fee is \$500 per person per day. You and your attendees (if applicable) are responsible for all personal expenses in connection with all training programs, including costs and expenses for transportation, lodging, meals, employee wages incurred during training, and employee benefits. (Franchise Agreement, Section 8.2).

Our training managers and their years of experience within the industry and with us are listed below, but we reserve the right to substitute instructors and use various of our and our affiliate's personnel, as well as existing franchisees, to provide instruction. Our training managers may utilize other employees to assist them with all aspects of training. Failure to complete initial training to our satisfaction within the applicable period may result in termination of the Franchise Agreement. (Franchise Agreement, Section 8.1).

INSTRUCTOR	SUBJECTS TAUGHT	YEARS OF EXPERIENCE IN THE INDUSTRY	YEARS OF EXPERIENCE WITH FRANCHISOR
Don Schneider, Mark	Financial Education, Accounting, Key Performance Indicators	23	2
Ben Christensen	Estimating, Material Ordering, Scheduling	16	1
Adelaide Opitz	Software/POS/CRM	5	2
Adelaide Opitz	Business Management	5	2
Chris Conlee	Marketing	8	2

We will train any additional or replacement personnel, subject to the availability of our personnel, digitally online, at our corporate headquarters, or any other location we may select. We reserve the right to charge our then-current training Assistance Training Fee. (Franchise Agreement, Section 8.1). As of the date of this Disclosure Document, the current Assistance Training Fee is \$500 per person per day. You may only use the training materials we provide you with to train your other employees. We will provide updated training materials to you as we develop them. All training materials we provide you with will remain our property, and you agree not to challenge our or our affiliates' title or rights in or to the training materials. You may not make any disclosure, duplication, or other unauthorized use of any portion of the training materials. (Franchise Agreement, Section 8.1)

#### C. Site Selection Assistance.

1. You must operate the Mighty Dog Roofing Business from an approved facility that meets our current standards and specifications (the "Approved Location"). You may use either a home office or leased commercial property as your Approved Location, however, if you elect to utilize a leased commercial property as your Approved Location, such proposed location must: (i) be secured within ninety (90) days after the date of execution of the Franchise Agreement; (ii) be located in a Protected Territory; (iii) be approved and consented to by Franchisor in writing,

prior to execution of any lease thereon; and (iv) meet our current standards and specifications, including, but not limited to, square footage, design, layout, signage, equipment and inventory storage. The factors we consider in approving your location include but are not limited to: (i) the type of commercial space; (ii) the geographic location of the space and whether it is centrally located within your Protected Territory; (iii) whether there is enough space for office and storage; and (iv) whether the terms of the lease are favorable. We may also condition our approval of your lease upon, among other conditions, execution of a collateral assignment of lease (which is attached to the Franchise Agreement as <a href="Exhibit F">Exhibit F</a>) by you and your landlord, if any, under which your landlord shall grant us the rights to assume your rights and obligations under your lease in the event that you breach your lease agreement or your Franchise Agreement is terminated or expires. You must continuously maintain an Approved Location throughout the Term of the Franchise Agreement without interruption. You may not relocate the Mighty Dog Roofing Business without our prior written consent.

- 2. We may (but are under no obligation to): (i) provide you with standards and/or guidelines for our office or leased commercial property, if any; and/or (ii) otherwise assist you in locating an office or leased commercial property, if any, to operate your Mighty Dog Roofing Business (Franchise Agreement, Section 1.3).
- 3. If you elect to utilize a leased commercial property as your Approved Location, and such proposed location has not been approved as of date of execution of the Franchise Agreement, we will enter into our prescribed form of Site Selection Addendum (as attached as <a href="Exhibit E">Exhibit E</a> to the Franchise Agreement), the terms of which will govern the parties' site selection obligations.
- 4. We estimate that it will take between 60 and 120 days for you to commence operations of your Mighty Dog Roofing Business and complete our Initial Training Program and otherwise comply with all your other pre-opening obligations under your Franchise Agreement. The actual length of this period will depend upon factors such as whether you can acquire acceptable financing arrangements, our training schedules, and time necessary to obtain zoning permits, licenses, and variances in your area. You must successfully comply and complete all your pre-opening obligations and open your Mighty Dog Roofing Business within 180 days of executing your Franchise Agreement or we may terminate your Franchise Agreement upon notice to you. (Franchise Agreement, Sections 7.3 and 15.2.25).

#### D. Post-Opening Obligations.

After you open your Mighty Dog Roofing Business, we, or our affiliate or designee, will provide you with the following assistance:

- 1. We may schedule, and require you, your general manager or Designated Manager (if applicable), estimators, installers, and other employees to attend, additional or remedial training courses. (Franchise Agreement, Sections 6.4 and 6.5). We may charge you our then-current Assistance Training Fee, which, as of the date of this Disclosure Document, is \$500 per person per day, for you and any other persons that attend such additional or refresher training, and you will be solely responsible for any and all expenses associated with such training except as provided herein (including transportation, certain meals, living expenses, employee wages incurred during training, and employee benefits). We will provide this training to you and your employees digitally online, at our corporate headquarters or other training facility we designate. (Franchise Agreement, Section 8.2).
- 2. We may also provide you with remedial training if we determine, in our sole discretion after

conducting an audit or inspection of your Mighty Dog Roofing Business, that you are not complying with our System standards and specifications. The purpose of remedial training is to get you back on track and in compliance with our standards and specifications. (Franchise Agreement, Section 8.2).

- 3. Upon your request, or as we deem necessary in our sole discretion, we may provide on-site training or consultation at the location of your Mighty Dog Roofing Business, subject to the availability of our personnel. If we provide such assistance, you will be solely responsible for paying us our then-current Assistance Training Fee, which is presently between \$500 per person per day, as well as any expenses we incur in providing such assistance. (Franchise Agreement, Section 8.3).
- 4. We may, as we deem necessary in our sole discretion, modify and update the System and Operations Manual, including any standards and specifications, and provide you with updated lists of: (i) Approved Products and Services; (ii) Approved Suppliers; and (iii) items you must purchase in accordance with our System standards and specifications (i.e., equipment, fixtures, inventory, and supplies). (Franchise Agreement, Section 6.1)
- 5. Provide you with our list of all other Approved Products and Services, equipment, tools, supplies, and other items we require you to use in connection with the operation of your Mighty Dog Roofing Business, along with our proprietary list of Approved Suppliers or sources of supply for those items (as applicable). (Franchise Agreement, Section 6.2)
- 6. We and/or our affiliate or designated vendor have established and may operate a Call Center which will field all calls and manage prospective and existing Mighty Dog Roofing customers and route/assign work orders/inquiries as we deem necessary in our sole discretion. We and our affiliates or designated vendor reserve the right to discontinue the Call Center at any time. (Franchise Agreement, Section 6.7).
- 7. We and our affiliates reserve the right to establish, administer and maintain the Brand Fund as described in further detail below. (Franchise Agreement, Section 12.3).
- 8. You may only offer for sale all products and services which we prescribe, and only those products and services. You must offer, use, and sell all private label products that we may now, or in the future, designate for sale by System franchises. (Franchise Agreement, Section 7.5).
- We will review any alternate supplier or non-approved item you propose for use in connection with the Mighty Dog Roofing Business, and subsequently approve or deny these proposals as disclosed more fully in Item 8 of this Disclosure Document. (Franchise Agreement, Section 7.4).
- We may conduct periodic inspections and/or audits of your Mighty Dog Roofing Business and/or financial records, as we deem advisable in our sole discretion. (Franchise Agreement, Sections 7.7 and 11.1).
- 11. We may provide periodic advice and guidance regarding the ongoing operation of your Mighty Dog Roofing Business and/or the use of the Proprietary Marks and System in general, as we deem necessary or advisable in our sole discretion. Our advice and assistance may be provided through meetings, printed materials and/or other media that we may make available to you in the System from time to time, or otherwise by telephone, e-mail, electronically, or other manner of communication. In certain circumstances, we reserve the right to charge our then-current

Assistance Training Fee in connection with providing such assistance and/or be reimbursed for our reasonable expenses in providing any on-site assistance. (Franchise Agreement, Section 6.3).

#### E. Advertising and Marketing.

#### 1. Brand Fund

We previously established a creative national brand fund (the "Brand Fund") for the common benefit of the System, however, as of the date of this Disclosure Document, the Brand Fund is inactive. If the Brand Fund is re-established, you will be required to participate in and contribute up to 3% of your Gross Revenues Collected (the "Brand Fund Contribution"). However, the Brand Fund Contribution shall not exceed 3% of your weekly Gross Revenues Collected, nor shall the sum of the Brand Fund Contribution and the Royalty fee exceed the then-current Royalty fee immediately preceding re-establishment of the Brand Fund, as a percentage of weekly Gross Revenues Collected (Franchise Agreement, Section 12.3). The Brand Fund Contribution must be paid to us each week in the same manner as you are required to pay your Royalty. We reserve the right to modify the Brand Fund Contribution and/or modify the digital marketing and advertising requirements that you must use for your Mighty Dog Roofing Business, and to designate and/or change the amount, scope, or manner of payment of the Brand Fund Contribution, including the party to whom payment is made, at any time upon providing reasonable notice (which need not exceed 30 days).

If required by us, Brand Fund Contributions will be payable weekly (or on such other recurring basis as we designate) directly to the Brand Fund via EFT for Gross Revenues Collected during the immediately preceding week. We will have the right to use Brand Fund Contributions, in our sole discretion, to develop, produce, and distribute national, regional and/or local marketing materials and to create advertising materials and public relations materials which promote, in our sole judgment, the services offered by System franchisees. (Franchise Agreement, Section 12.3). We may use Brand Fund Contributions to satisfy any and all costs of maintaining, administering, directing, preparing, and producing advertising, including the cost of preparing and producing internet, television, radio, social media, magazine, and newspaper advertising campaigns; the cost of direct mail and outdoor billboard advertising; the cost of soliciting NORAs; the cost of public relations activities and advertising agencies; the cost of developing and maintaining an internet website; personnel and other departmental costs for advertising that we internally administer or prepare; and building partnerships with national and regional brands. Not all System franchisees will benefit directly or on a pro rata basis from such expenditures. (Franchise Agreement, Section 12.3). While we do not anticipate that any part of Brand Fund Contributions will be used for advertising which is principally a solicitation for franchisees, we reserve the right to use the Brand Fund Contribution for public relations or recognition of our brand, for the creation and maintenance of a web site, a portion of which can be used to explain the franchise offering and solicit potential franchisees, and to include a notation in any advertisement indicating "Franchises Available." (Franchise Agreement, Section 12.3).

If all Brand Fund Contributions are not spent by the end of each fiscal year, the funds will be carried forward into the next fiscal year. You will be required to contribute to the Brand Fund regardless of amounts due from other System franchisees.

We will prepare on an annual basis and will have available for you within 120 days of the end of the fiscal year, an unaudited statement of contributions and expenditures for the Brand Fund. Upon your written request, we will provide you with the statement. There is no requirement that the Brand Fund be audited. (Franchise Agreement, Section 12.3).

We have the right to incorporate the Brand Fund as a separate business entity. The Brand Fund is not a trust or our asset and we are not a fiduciary to you with respect to, or a trustee of, the Brand Fund or the monies therein, and we assume no obligation or liability to you with respect to the maintenance, direction or administration of the Brand Fund. (Franchise Agreement, Section 12.3). We may periodically assist franchises to maintain high quality standards through customer surveys, customer interviews, and other similar initiatives ("Surveys"). The cost of such programs will be borne by the Brand Fund. The cost of these programs may be charged directly to you if your results from a Survey fall below System- established minimum standards for such Surveys, which will be determined at the time we conduct a Survey. (Franchise Agreement, Section 12.3).

We have the sole right to determine how to spend contributions to the Brand Fund, or any funds from any other advertising program, and the sole authority to determine the selection of the advertising materials and programs; provided, however, that we will make a good faith effort to expend such funds in the general best interests of the System on a national or regional basis. We are not required, under the Franchise Agreement, to spend any amount on advertising in your Protected Territory. Not all System franchisees will benefit directly or on a pro rata basis from our expenditures. Franchise Agreement, Section 12.3).

We have the right to reimbursement from the Brand Fund Contributions for reasonable costs and overhead, if any, as we may incur in activities which are reasonably related to directing and implementing the Brand Fund. (Franchise Agreement, Section 12.3).

Company or affiliate-owned Mighty Dog Roofing Businesses may contribute to the Brand Fund, but they are not required to do so. (Franchise Agreement, Section 12.3). We reserve the right to suspend or terminate the Brand Fund at any time and any surplus funds may only be used for marketing and advertising purposes until fully expended. (Franchise Agreement, Section 12.3).

During our fiscal year ended December 31, 2021, we expended Brand Fund Contributions as follows: (a) 38% on advertising and marketing; (b) 24% on creative design; (c) 29% on public relations. We retained 8% of the Brand Fund Contributions collected during the 2021 fiscal year, which funds will be rolled over for anticipated expenditure in the 2022 fiscal year. During our fiscal year ended December 31, 2022, we expended Brand Fund Contributions as follows: (a) 98% on advertising and marketing; (b) 1 % on creative design; (c) 1% on public relations.

Currently, the Brand Fund is inactive. As such, during our fiscal year ended December 31, 2023 we collected \$0 in Brand Fund Contributions and expended \$0 in Brand Fund Contributions.

#### 2. Advisory Council

We reserve the right to form an Advisory Council for the purpose of exchanging ideas and problemsolving methods, advising us on expenditures for System-wide advertising, and 43 coordinating franchisee efforts (an "Advisory Council"). In the event established and you are elected and accept, you must participate actively in the Advisory Council and participate in all Advisory Council meetings as we require. We reserve the right to prepare and amend the governing documents for the Advisory Council from time to time as we deem necessary, and we will determine the topic areas to be considered by the Advisory Council. The Advisory Council shall act in an advisory capacity only, and we shall have the right to form, change, or dissolve an Advisory Council at any time, as we deem necessary in our sole discretion. (Franchise Agreement, Section 12.6).

3. Initial Marketing Expenditure Requirement and Local Advertising Expenditure Requirement

You are required to spend at least \$20,000 during the first ninety (90) days of operations of your Mighty Dog Roofing Business to satisfy your advertising requirements for the initial marketing expenditure requirement ("Initial Marketing Expenditure Requirement"). Additionally, after the first ninety (90) days of operations of your Mighty Dog Roofing Business, and for the remainder of the term of the Franchise Agreement, you must spend the greater of (i) \$2,000 per month, or (ii) 5% of monthly Gross Revenue Collected on Local Advertising Expenditures within your Protected Territory (collectively, "Local Advertising Expenditure Requirement"), of which, a minimum of \$2,000 per month must be spent on advertising, marketing, and/or related expenses, through our affiliate, or our Designated Vendor (as we designate) (however the above does not contemplate or include your required monthly Digital Management Fee, see section 11(e)(4) of this Disclosure Document) (Franchise Agreement, Section 12.5). You must submit to us, upon our request, evidence of your Initial Marketing Expenditure Requirement and Local Advertising Expenditure Requirement. We also have the right to review your books and records to determine these expenditures. We must approve all advertising and promotional materials prior to your use or distribution. If you do not meet the minimum Local Advertising Expenditure Requirement, we have the right to require you to pay the deficiency amount to us, which we may use to expend directly on local advertising for your Mighty Dog Roofing Business or contribute the deficiency amount to the Brand Fund Contribution, if re- established.

If you wish to use any advertising or promotional materials other than those currently approved for use by System franchisees, then you must submit the materials you wish to use to us for our prior written approval at least 30 days prior to your intended use or publication. We will use commercially reasonable efforts to notify you of our approval or disapproval of your proposed materials within 15 days of the date we receive the proposed materials from you. If you do not receive our written approval during that period, the proposed materials shall be deemed disapproved. Once approved, you may use the materials unless we withdraw or revoke our approval, which we may do at any time with written notice. All advertising must prominently display the Proprietary Marks and must comply with any standards we establish as specified in the Operations Manual or in any other writing. We may require you to discontinue using any advertising or marketing material within a specified time frame, and at your own cost and expense. (Franchise Agreement, Section 12.1).

The Local Advertising Expenditure Requirement is in addition to the \$18,000 you must pay us or an affiliate for Brand Marketing Fee, and Digital Management Fees (first three months), as described below and in Item 7.

Within forty-five (45) days after execution of the Franchise Agreement, you must pay us or an affiliate (as we designate): (i) Brand Marketing Fee of \$15,000 to cover the costs creation, production, and distribution of brand marketing assets.

#### 4. Digital Management Fee.

You must pay our affiliate, or our designated vendor (as we designate), a monthly digital management fee (the "Digital Management Fee"). Currently, the Digital Management Fee is a monthly fee of \$1,000 per month. The Digital Management Fee covers the costs of digital marketing and website management. We reserve the right to (a) modify the Digital Management Fee as new digital marketing and advertising technology and software becomes available or changes, and/or (b) modify the digital marketing and advertising requirements that you must use for the Mighty Dog Roofing Business, and (c) designate and/or change the amount, scope, or manner of payment of the Digital Management Fee, including the party to whom payment is made, at any time upon providing reasonable notice (which need not exceed 30 days).

#### F. Website and Internet Presence.

You must have and maintain adequate hardware and software in order to access the internet at the bit speed we require from time to time. We have the right, but not the obligation, to establish and maintain website(s) that provides information about the System and the products and services offered by Mighty Dog Roofing franchises. If we exercise our right to create such website(s), we will have sole discretion and control over it. We also have the right, but not the obligation, to create interior pages on our website(s) that contain information about your Mighty Dog Roofing Business and other Mighty Dog Roofing locations. If we do create such website(s), we may require you to prepare all or a portion of the website(s) page(s) for the Mighty Dog Roofing Business, at your sole expense, and may require you to use a template that we provide. (Franchise Agreement, Sections 12.2.1 and 12.2.2).

Unless you obtain our prior written consent, you are prohibited from establishing or maintaining a separate website, or otherwise maintaining a splash page or other presence on the internet through any social networking site in connection with the operation of your Mighty Dog Roofing Business, including without limitation, Facebook, Twitter, LinkedIn, YouTube, Pinterest, Instagram, Snapchat, or any other social media and/or networking site that uses any variation of the Proprietary Marks or references the System. If you seek and obtain our approval to create a separate website or other web presence, you must: (i) establish and operate the website or other web presence according to our standards and policies as we describe in the Operations Manual or otherwise in writing from time to time; and (ii) utilize any templates that we provide to you to create and/or modify your website(s) or other web presence. We may require you to update the content of any social media and/or networking site(s) at the times and in the manner we decide. (Franchise Agreement, Section 12.2.3).

We have the right to modify our policies regarding both our and your use of Internet websites as we deem necessary or appropriate for the best interests of the System. (Franchise Agreement, Section 12.2). We are currently the sole registrant of the domain name <a href="https://www.mightydogroofing.com">www.mightydogroofing.com</a> and we will be the sole registrant of any other domain names we decide to register in connection with the System in the future. You are prohibited from registering any domain name that contains words used in, or similar to, any trademark or service mark owned or used by us or our affiliate, or any colorable variation thereof (including any abbreviation, acronym, phonetic variation or visual variation). (Franchise Agreement, Section 12.2.5).

#### G. Computer Hardware and Software.

We have the right to specify or require that certain brands, types, makes, and/or models of communications, computer systems, and hardware be used by you, including without limitation: (a) a compatible computer system that complies with our standards and specifications as set forth in the Operations Manual, and is capable of operating financial and other business software; (b) printers and other peripheral hardware or devices; (c) archival back-up systems; and (d) Internet access mode and bandwidth (collectively, the "Computer System"). (Franchise Agreement, Section 7.8).

Presently, you are required to purchase a computer system that meets our Computer System standards and specifications. We also have the right, but not the obligation, to develop or have developed for us, or to designate: (a) computer software programs that you must use in connection with any component of the Computer System, including Microsoft software, CRM software, accounting or bookkeeping software, and proprietary software which you must license from us (collectively, the "Required Software"); (b) updates, supplements, modifications, or enhancements

to the Required Software, which you must install at your expense; (c) the tangible media upon which you record data; and (d) the database file structure of the Computer System. At our request, you must purchase or lease, and thereafter maintain, the hardware necessary to support Required Software. You must purchase the components of the System and required software from Approved Suppliers or designated vendors or third-party suppliers (as we designate). You agree, at your own expense, to keep your Computer System in good maintenance and repair and install such additions, changes, modifications, substitutions, and/or replacements to your Computer System or Required Software as we direct from time to time in writing. There currently are no maintenance and support contracts for your Computer System, but we reserve the right to require them at any time. (Franchise Agreement, Section 7.8).

We may modify the specifications and the components of the Computer System from time to time and may require you to obtain specified computer hardware and/or software, including a license to use proprietary software developed by us or others, as well as service and support contracts for the hardware and software. The Franchise Agreement does not impose a limit as to the number or cost of such changes to the Computer System. The estimated cost of purchasing the Computer System is approximately \$5,000 and includes two tablets for your sales person/estimators, one mobile printer, owner's computer and printer. We may require that your Computer System be programmed to automatically transmit data and reports about the operation of the Mighty Dog Roofing Business to us. (Franchise Agreement, Section 7.8).

We have the right to independently access, monitor, and retrieve any data you input or collect electronically, including access to your Computer System or for any other purpose we deem necessary. You must deliver to us all access codes, static internet protocol ("IP") addresses and other information to facilitate our access to the data within 30 days of opening the Mighty Dog Roofing Business (Franchise Agreement, Section 7.8). We are the sole owners of all databases, lists, templates, programs and any other software components that have been created and/or customized by us using the e-CCM System, Computer System and/or Required Software (the "Proprietary Software"). In the future, we may customize the Proprietary Software and create programs that conduct other activities. You are required to obtain the computer hardware that is necessary to implement the Proprietary Software and comply with all our specifications and standards as provided in the Operations Manual. This Proprietary Software will be our proprietary product and the information collected from it will be our confidential information. (Franchise Agreement, Section 7.8).

You are required to participate in any System-wide computer network, intranet system, or extranet system that we implement and may be required to use the computer network, intranet system, or extranet system to, among other things: (i) submit your reports due under the Franchise Agreement to us on-line; (ii) view and print portions of the Manuals; (iii) download approved local advertising materials; (iv) communicate with us and other System franchisees; and (v) to complete initial or ongoing training as we designate. You must use the computer network, intranet system or extranet system that strictly complies with the standards, protocols, and restrictions provided in the Operations Manual, including those related to the encryption of confidential information and prohibitions against the transmission of libelous, derogatory or defamatory statements. You will be solely responsible for any licensing and/or maintenance fee(s) associated with any intranet or extranet described above. (Franchise Agreement, Section 7.8).

#### H. Pre-Opening and Post-Opening Progress Meetings

During the pre-opening phase(s) of the Franchised Business, you must participate in and complete thirty (30) minute pre-opening progress meetings with our designated representative at various

stages or phases before you begin operation of the Franchised Business, as we designate or as set forth in the Operations Manual. These meetings are designed to evaluate Franchisee progress and performance, and our completion of our pre-opening requirements. You must also participate in thirty (30) minute post-opening progress meetings with us at various stages or phases after you begin operating the Franchised Business, as we determine or as set forth in the Operations Manual. The pre-opening and post-opening progress meetings may be held or conducted digitally, electronically, or as otherwise as we designate. (Franchise Agreement, Section 7.20).

#### I. Additional Investment

We have the right to require you to remodel, reequip, and otherwise refurbish your Mighty Dog Roofing Business to bring it into conformity with our then-current brand image. (Franchise Agreement, Section 7.17).

#### ITEM 12 TERRITORY

#### Approved Location

You must operate the Mighty Dog Roofing Business from an approved facility that meets our current standards and specifications (the "Approved Location"). You may use either a home office or leased commercial property as your Approved Location, however, if you elect to utilize a leased commercial property as your Approved Location, such proposed location must: (i) be secured within ninety (90) days after the date of execution of the Franchise Agreement; (ii) be located in a Protected Territory; (iii) be approved and consented to by Franchisor in writing, prior to execution of any lease thereon; and (iv) meet our current standards and specifications, including, but not limited to, square footage, design, layout, signage, equipment and inventory storage. The factors we consider in approving your location include but are not limited to: (i) the type of commercial space; (ii) the geographic location of the space and whether it is centrally located within your Protected Territory; (iii) whether there is enough space for office and storage; and (iv) whether the terms of the lease are favorable. We may also condition our approval of your lease upon, among other conditions, execution of a collateral assignment of lease (which is attached to the Franchise Agreement as Exhibit F) by you and your landlord, if any, under which your landlord shall grant us the rights to assume your rights and obligations under your lease in the event that you breach your lease agreement or your Franchise Agreement is terminated or expires. You must continuously maintain an Approved Location throughout the Term of the Franchise Agreement without interruption. You may not relocate the Mighty Dog Roofing Business without our prior written consent. The Approved Location must be within the Protected Territory granted to you under the Franchise Agreement, unless consented to in writing by the Franchisor or as provided herein. You may not relocate your Mighty Dog Roofing Business without our written consent, which we will not unreasonably withhold provided that the new location meets our then-current criteria for an Approved Location. You are not required to have more than one Approved Location in the event that your purchase two or more contiguous Protected Territories.

#### Protected Territory

We will grant you a Protected Territory within which to develop your Mighty Dog Roofing Business.

The size of your Protected Territory may vary from other System franchisees based on the location and demographics surrounding your Approved Location. Typically, a single Protected Territory will consist of or contain approximately 50,000 owner-occupied homes, depending upon geography, demographics, and other factors. The demographics, geography, and other factors we use in defining your Protected Territory are based upon information provided to us by third-party sources that we select in our sole discretion. If the cumulative number of owner-occupied homes figures used to calculate your Protected Territory exceed the

number of owner-occupied homes figures set forth in Item 5, you are required to pay, in addition to your Initial Franchise Fee, an overage fee in an amount equal to the number of excess owner-occupied home(s) figures multiplied by one dollar and nineteen cents (\$1.19) per home.

If you purchase two (2) or more Mighty Dog Roofing Businesses, you will be granted separate Protected Territories under each Franchise Agreement you execute, which are generally, but not always, contiguous and immediately adjacent to each other.

You will not receive an exclusive territory. You may face competition from other franchisees, from outlets that we own, or from other channels of distribution or competitive brands that we control. While you will not receive any exclusive rights to provide our Approved Products and Services within your Protected Territory, it will be protected in that we will not establish or allow another person to establish a Mighty Dog Roofing Business utilizing the Proprietary Marks and System within your Protected Territory or allow another Mighty Dog Roofing franchise to provide Approved Products and Services within your Protected Territory excepted as stated below. As of the issuance date of this Disclosure Document and unless and until we designate otherwise, you must use the Call Center, which will assign appointments based on several factors including your willingness or ability to perform these appointments in your Protected Territory. Appointments are not guaranteed to be assigned to you, including through your use of the Call Center.

You may not solicit, advertise or attempt to service or service any customers outside of your Protected Territory without our prior written consent (which may be withheld for any reason). If you solicit, advertise or sell products or services outside of the Protected Territory without our prior written consent, in addition to all other rights and remedies available to us for a breach of this agreement, we will have the right to terminate the Franchise Agreement.

If, at any time during the term of your Franchise Agreement, more than 5% of your Gross Revenues are derived from operations from or within specific location(s) or area(s) that are outside of your Protected Territory, we may, among other conditions, require you to purchase an additional franchise and enter into our then-current franchise agreement and pay to us the then-current initial fees required under that agreement. We are not required to offer you the opportunity to enter into a franchise agreement to continue operations in any area outside of your Protected Territory and we may revoke any prior granted approval allowing you to operate outside of the Protected Territory at any time, effective on notice to you.

You must meet and maintain the following weekly Minimum Royalty Fees per Protected Territory during the terms of your Franchise Agreements:

The weekly Minimum Royalty is: (i) \$300 per week for the period beginning on the one-year anniversary of the Effective Date and ending on the two-year anniversary of the Effective Date; (ii) \$400 per week for the period beginning on the two-year anniversary of the Effective Date and ending on the three-year anniversary of the Effective Date; (iii) \$525 per week for the period beginning on the three-year anniversary of the Effective Date and ending on the four-year anniversary of the Effective Date; and (iv) \$650 per week for the period beginning on the four-year anniversary of the Effective Date and continuing for the remainder of the Term. Notwithstanding the foregoing, after the expiration of the fifth year of the Term, Franchisor has the right to increase the weekly Minimum Royalty for each of the sixth, seventh, eighth, ninth, and tenth year of Term, in an amount not to exceed ten percent (10%) of the Minimum Royalty payable during the immediately preceding year of the Term.

Failure to pay the required Royalty constitutes a material breach of your obligations under this Agreement. Without limiting your obligations under this Section and/or Franchisor's rights under this Agreement, at the end of each calendar quarter, Franchisor may conduct a review of the Royalty fees you paid to Franchisor during such calendar quarter and if Franchisor determines you failed to pay the required

Royalty, you must pay the difference immediately upon your receipt of an invoice from Franchisor. Franchisor reserves the right to true-up all Royalty payments at any time and at any interval.

#### National and Regional Accounts

We have the exclusive right to create National and Regional Account ("NORA") programs for a group of customers, a partnership or group of partners, that operate under common ownership or control, under the same trademarks or service marks through independent franchises, dealers or licensees, or some other association, located at multiple locations, Chain Customers (as defined below) and other similar organizations for the benefit of the System. We have the exclusive right to solicit and service NORA customers within or outside of your Protected Territory. You may not solicit, service or otherwise pursue any NORA relationships, whether the contacts for these relationships are in your Protected Territory or not, without our prior written consent. You may not service, solicit or otherwise pursue a relationship with a NORA or potential NORA or any of its members or associates, without notice to us and our prior written consent. A "Chain Customer" is a non-residential customer, a group of customers, a partnership or group of partners, that operate under common ownership or control, under the same trademarks or service marks through independent franchises, dealers or licensees, or some other association, located at multiple locations whose presence is not confined within any one particular territory.

Following the execution of a contract with or the acceptance of a bid by a NORA customer which contemplates the provision of services to one or more NORA locations within the Protected Territory, we may, at our sole option, provide you the option to perform such services pursuant to the terms and conditions of the NORA contract or on such terms and conditions as we determine in our sole discretion. In order to service any NORA customers, you must enter into our then-current form of NORA participation agreement, the terms of which will govern all NORA work. If we elect to exclusively service a NORA customer within the Protected Territory, if you are unable to service the NORA customer or are otherwise in default of your franchise agreement, or if you elect not to provide services to a NORA customer in conformity with the terms and conditions of the NORA bid or contract, we shall have the right, exercisable in its sole discretion, to:

- provide, directly or through any other licensee or franchisee utilizing the Proprietary Marks, services to the NORA customer location(s) within the Protected Territory on the terms and conditions contained in the NORA bid or contract; and/or
- contract with another party to provide such services to the NORA customer location(s) within the Protected Territory on the terms and conditions contained in the NORA bid or contract between us and the NORA customer, utilizing the Proprietary Marks or any other trademarks, service marks or trade names.

Neither the direct provision by us (or a System franchisee, licensee, or our agent) of services to NORA customers, nor our contracting with another party to provide such services shall constitute a violation of your rights in the Protected Territory. You disclaim any compensation or consideration for work performed by us or others in the Protected Territory on account of NORA customers within the Protected Territory.

#### Rights Reserved by Us

We and our affiliates also reserve the exclusive right to: (i) establish and operate, and license third parties the right to establish and operate, other Mighty Dog Roofing Businesses using the Proprietary Marks and System at any location outside of the Protected Territory; (ii) acquire, merge with, engage in joint ventures with, or otherwise affiliate with, and thereafter own and operate and franchise others the right to own and operate, any business of any kind regardless of location, except for businesses that offer roof repair and roof replacement within your Protected Territory; (iii) open and operate, or license third parties the right to

open or operate, businesses that offer products and services similar to the Mighty Dog Roofing Business under marks other than the Proprietary Marks at any location; (iv) use the Proprietary Marks and System, and license others to use the Proprietary Marks and System, to engage in any other activities not expressly prohibited under your Franchise Agreement; (v) have any of our affiliates operate under the trade name Mighty Dog Roofing, provide support to you and your Mighty Dog Roofing Business and/or perform work within the Protected Territory, including the provision of labor, materials, equipment, and project management on projects in the Protected Territory, as well as charge you its then-current fee to provide such services; (vi) sell and distribute, directly or indirectly, or license others to sell and distribute within or outside the Protected Territory, directly or indirectly, any products, services or merchandise, Approved Products and Services, from any location or to any purchaser or through any alternative channel or method of distribution including, but not limited to, via retail and wholesale distribution, in supermarkets, hardware stores, club stores and other retail facilities, via mail order and e-commerce channels, as long as these sales are not conducted from a Mighty Dog Roofing Business physically operated from a location within the Protected Territory;; (vii) designate and service NORAs within and outside the Protected Territory as described above; (viii) service, route, and/or assign any and all customer work orders and inquiries received through our System and/or Call Center.

Moreover, in the event of a natural disaster or other similar catastrophic situation, as we determine in our sole discretion, we, our affiliates and other Mighty Dog Roofing Businesses may be permitted to provide support to you and/or perform work in the Protected Territory, including the provision of labor, materials, equipment, and project management on projects in the Protected Territory, and you will not be entitled to any proceeds from the provision of these services performed by third parties within the Protected Territory.

#### Alternate Channels of Distribution

We, our affiliates, or third parties may distribute our and our affiliates' products and services in your Protected Territory, including those products or services already developed and those yet to be developed, through any alternate channels of distribution that we may choose. These alternate channels of distribution will include, but are not limited to, the sale and distribution of the products and services via the internet and through joint marketing with partner companies under terms and conditions that we deem appropriate. You have no right to: (i) to distribute such products or services through alternative channels of distribution; or (ii) to share in any of the proceeds that a party received through these alternate channels.

#### Call Center and Servicing Customers Within in Your Protected Territory

Under the Franchise Agreement, you must ensure that all initial calls made to your Mighty Dog Roofing Business are forwarded to our System-wide Call Center. Once a customer's call is routed to our Call Center and we have set up an assignment, we will route that customer's work to you if the customer's location (where the work will be performed) is within your Protected Territory, unless: (i) we determine that the work is in the nature of an emergency and (a) you do not respond to the work assigned to you within a time period we deem appropriate under the circumstances, or (b) you are not able to perform the required services for the customer within a time period we deem appropriate in our sole discretion; (ii) the work is of such a large scope and/or commercial nature that we determine, in our sole discretion, that your Mighty Dog Roofing Business is not capable of performing the work requested in accordance with our System standards and specification and/or the prevailing standard of care in the industry for the type of work requested (in which case we may route the work to you and additional franchisees, or other franchisees, or our affiliate, for completion); or (iii) the work is mistakenly routed to another franchisee or affiliate-owned business due to either the customer providing incorrect information to our Call Center representative or an inadvertent error on the part of the Call Center representative when taking the information from the customer; or (iv) you are not operating the Mighty Dog Roofing Business in compliance with the Franchise Agreement; or (v) an area that includes your Protected Territory has been subjected to a disaster or catastrophe as determined solely by us.

It is important for us to have the right to route customers from our Call Center as described in this Item so that we can protect the integrity and goodwill of our System, and also account for inadvertent mistakes by our customers and our Call Center. You do not have any right to share in the revenues generated from customers that are serviced within your Protected Territory by us or other franchisees for the reasons stated above.

#### ITEM 13 TRADEMARKS

You will have the limited right to use the following Proprietary Marks we have registered with the United States Patent and Trademark Office ("USPTO"), as well as any other Proprietary Marks we may now or in the future designate in connection with the System, provided you use these marks in accordance with our System standards and specifications:

We have registered with the USPTO for the following marks:

MARK	REGISTRATION NO.	REGISTRATION DATE	REGISTER
"Mighty Dog Roofing"	6247298	January 12, 2021	Principal
ROOFING	7142068	August 22, 2023	Principal

Additionally, we have secured a South Carolina and Nebraska trademark registration for the following trademarks:

MARK	REGISTRATION DATE	STATE REGISTER
MIGHTY DOG ROOFING	December 16, 2020	South Carolina
MICHAEL	March 9, 2022	Nebraska

We and our principals derived the right to use the Proprietary Marks from a license agreement we entered into with our affiliate MDR United Holdings LLC (the "License Agreement"). Under the License Agreement, we have the right to use the Proprietary Marks and System, as well as license third parties the right to use the Proprietary Marks and System to operate the Mighty Dog Roofing Business(es), as part of our franchise system.

There are currently no effective determinations of the USPTO, the Trademark Trial and Appeal Board, the trademark administrator of any state or any court; no pending interference, opposition or cancellation proceedings; nor any pending material litigation involving any of the Proprietary Marks. Currently, there

is no litigation pending or otherwise that limits our ability to use or license the Proprietary Marks to you or any other franchisee. There are no other agreements that will affect our right to use, and license you to use, the Proprietary Marks in any manner material to the System and franchises offered in this Disclosure Document.

Your right to use the Proprietary Marks granted under the Franchise Agreement is non-exclusive, and we retain the right, among others: (i) to use the Proprietary Marks for selling products and services; (ii) to grant others licenses for the Proprietary Marks, in addition to those licenses already granted to existing franchisees; and (iii) to develop and establish other systems using the same or similar Proprietary Marks, or any other proprietary marks, and to grant licenses or franchises in those systems without providing any rights to you.

All your usage of the marks and any goodwill you establish will be for our exclusive benefit and you retain no rights in the Proprietary Marks on the termination or expiration of the Franchise Agreement. You may not use the Proprietary Marks as a part of any corporate or trade name or as part of a domain name, or an electronic address, nor may you use any trade name, trademark, service mark, emblem or logo other than the Proprietary Marks, as we may designate. You must prominently display the Proprietary Marks on the items we designate, including signs and packaging materials. You must obtain fictitious or assumed name registrations we require or under applicable law. You must identify yourself as the owner of the Mighty Dog Roofing Business by placing your name on the Mighty Dog Roofing Business and on all checks, invoices, receipts, contracts and other documents that bear any of the Proprietary Marks, and on all printed materials your name must be followed by the phrase "a Mighty Dog Roofing franchisee" or any other phrase as we direct. Upon termination or expiration of the Franchise Agreement, you are required to de-identify your Mighty Dog Roofing Business, removing all our trademarks, logos, or other proprietary or intellectual property items that we specify.

You must immediately notify us of any information that you acquire concerning any use by others of names or marks which are the same, or confusingly or deceptively similar to any of the Proprietary Marks. At our request, you must assist us to protect and maintain our interest in the Proprietary Marks, and we will pay or reimburse your reasonable costs incurred in rendering such assistance, unless we are required to take action to protect our interests because of your wrongful acts or those of any person under your control.

We are not obligated to protect you from the right to continued use of the Proprietary Marks. Although our right to pursue any third-party infringers of our Proprietary Marks is optional, as a company policy, we may elect to aggressively protect our rights under the Proprietary Marks. If at any time we consider it to be advisable (in our sole discretion) for us and/or you to modify or discontinue the use of any Proprietary Mark and/or use one or more additional or substitute trade or service marks, you must comply with our directions within a reasonable time after receiving notice from us and at your expense. We are not obligated to reimburse you for the costs you incur in complying with our directions or the loss of revenue or expenses caused by any modification or discontinuance of a Proprietary Mark. We are not required to protect you against third party claims of trademark infringement or unfair competition; however, we reserve the right to assist in the defense of such matters.

You must immediately notify us of any apparent infringement or challenge to your use of any Proprietary Mark, or any claim by any person of any rights in any Proprietary Mark. You agree not to communicate with any person other than us, our attorneys of choice and your attorneys in connection with any such claim or challenge. If we choose to take over or control the defense of any claim or challenge the cost of such defense will be paid by us, provided that if any claim or challenge is caused by your wrongful acts, we may request that you indemnify us for any claims or damages we incur. This includes paying all our attorneys', experts or other professional fees we may incur to defend any claim or challenge resulting from any of your wrongful acts. In limited instances, if we take over any claim or challenge, we may reimburse you for the

reasonable expenses you incur in connection with cooperating with us, as we deem necessary in our sole discretion.

## ITEM 14 PATENTS, COPYRIGHTS AND PROPRIETARY INFORMATION

We hold no patents and have no pending patent applications that are material to the franchise. We claim common law copyright and trade secret protection for several aspects of the System including, without limitation, our Operations Manual, training materials, advertising, and business materials.

There are no current determinations, proceedings or litigation involving any of our copyrighted materials. Should you become aware that any unauthorized third party is using any of our patented and/or copyrighted materials, we request that you notify us of such unauthorized use. We may revise our System and any of our copyrighted materials in our discretion and may require that you cease using any outdated copyrighted material. You will be responsible for printing any revised or new advertising, marketing, or other business materials.

During the term of the Franchise Agreement, you will receive information that we consider trade secrets and confidential information. You may not, during the term of the Franchise Agreement or any time after that, communicate, divulge, or use for the benefit of any other person, partnership, association, corporation, or limited liability company any of these trade secrets, copyrighted materials, methods and other techniques and know-how concerning the operation of the Mighty Dog Roofing Business (the "Confidential Information"). You may divulge such Confidential Information only to your employees who must have access to it to perform their employment obligations.

You must require your managers and other key employees to sign our then-current form of Confidentiality and Restrictive Covenant Agreement, where these individuals agree that they will maintain the confidentiality of information they receive in connection with their employment and restrict their right to work for a competitor while they are employed by you. This agreement will identify us as a third-party beneficiary to the agreement and will give us independent enforcement rights.

The Franchise Agreement provides that if you, your employees, or principals develop any new concept, process or improvement in the operation or promotion of any Mighty Dog Roofing Business, you will promptly notify us and provide us with all necessary related information, without compensation or consideration, including, but not limited to, bestowing any rights to you related thereto. Any new concept, process or improvement will become our sole property and we will be the sole owner of all patents, patent applications, trademarks, copyrights, and other intellectual property rights whatsoever related to such new concepts. You and your principals will assign to us any rights you may have or acquire in new concepts you or your employees or contractors develop, including the right to modify such concept, process or improvement, and otherwise will waive and/or release all rights of restraint and moral rights to any new concepts you or your employees or contractors develop. You and your principals agree to assist us in obtaining and enforcing the intellectual property rights to any such concept, process or improvement in any and all countries and further agree to execute and provide us with all necessary documentation for obtaining and enforcing such rights. You and your principals will irrevocably designate and appoint us as your agent and attorney-in-fact to execute and file any such documentation and to do all other lawful acts to further the prosecution and issuance of patents or other intellectual property rights related to any such concept, process or improvement. In the event that these provisions in the Franchise Agreement are found to be invalid or otherwise unenforceable, you and your principals will grant to us a worldwide, perpetual, nonexclusive, fully paid license to use and sublicense the use of the concept, process or improvement to the extent such use or sublicense would, absent the Franchise Agreement, directly or indirectly infringe on your rights to the new concepts.

We may revise any of our copyrighted materials at our discretion and may require that you cease using any outdated item or portion of the Manuals.

# ITEM 15 OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE FRANCHISED BUSINESS

You (or your principals) must devote his or her personal attention, skill and best efforts to the management and operation of the Mighty Dog Roofing Business and to promote and increase the demand for our products and services within the Protected Territory. You agree that you may not, without our prior written consent, engage in any commercial activity that may be injurious to the Mighty Dog Roofing Business or the goodwill associated with the Proprietary Marks or System. Your (or your principals') violation of these terms will be a material breach of the Franchise Agreement, and we may terminate the Franchise Agreement with notice and without an opportunity to cure.

Upon your written request, we shall permit you to employ a manager to manage the day-to-day operations of the Mighty Dog Roofing Business (the "Designated Manager"), provided the Designated Manager: (i) is approved by us in writing prior to hiring; and (ii) successfully completes our Initial Training Program before assuming any managerial responsibility. The Mighty Dog Roofing Business must always be staffed with at least one individual who has successfully completed the Initial Training Program. If a Designated Manager resigns or is otherwise terminated, the replacement must be trained pursuant to our then-current standards. The new Designated Manager must successfully complete training within 30 days of hiring. The Designated Manager is not permitted to seek or maintain other employment or engage in any other business activities during the term of the Franchise Agreement.

### ITEM 16 RESTRICTIONS ON WHAT THE FRANCHISEE MAY SELL

You must offer for sale all products and services which we prescribe and only those products and services which we prescribe. You may not offer any other products or services for sale without having received our prior written authorization. You must always maintain sufficient levels of inventory as specified in the Operations Manual, to adequately satisfy consumer demand. You must offer, use, and sell all private label products which we may now or in the future designate for sale by System franchisees.

All products and services you use or offer for sale from your Mighty Dog Roofing Business must comply with our standards and specifications. Our standards and specifications are set forth in the Operations Manual, which is revised from time to time. You are responsible for ensuring that your Mighty Dog Roofing Business always meets these standards. We have the right to inspect your Mighty Dog Roofing Business or attend a project site for quality control purposes. We have the right to change our System, and the requirements thereunder, from time to time.

You must agree to offer and honor, at your own cost, a warranty on all materials and work sold by your Mighty Dog Roofing Business to each of your customers in accordance with the terms we establish and modify from time to time.

## ITEM 17 RENEWAL, TERMINATION, TRANSFER AND DISPUTE RESOLUTION

This table lists certain important provisions of the Franchise Agreement and related agreements pertaining to renewal, termination, transfer and dispute resolution. You should read these provisions in the agreements attached to this Disclosure Document.

PROVISION	SECTION IN FRANCHISE AGREEMENT	SUMMARY
A. Length of the franchise term	2.1	Ten (10) years, which will commence on the date we execute the Franchise Agreement.
B. Renewal or extension of term	2.2	One (1) successive ten (10) year term.
C. Requirements for franchisee to renew or extend	2.2.1 through 2.2.9	You must: (i) provide notice of your renewal no fewer than 12 months and no greater than 18 months prior to the end of the term; (ii) demonstrate to our satisfaction that you have the right to operate the Mighty Dog Roofing Business at the Approved Location for the duration of the renewal term; (iii) complete to our satisfaction, no later 90 days prior to expiration of your then-current term, any updating as necessary to bring the Mighty Dog Roofing Business into full compliance with our then- current System standards and specifications for new franchisees; (iv) not be in breach of any provision of the Franchise Agreement, or any other agreement with us, our affiliates, approved/designated suppliers and vendors, and also have been in substantial compliance with these agreements during their respective terms; (v) satisfy all monetary obligations you have to us, our affiliates, and approved or designated suppliers/vendors; (vi) execute our thencurrent form of franchise agreement, the terms of which may materially vary from the terms of your current Franchise Agreement; (vii) satisfy our then-current training requirements; (viii) execute a general release in favor of us and our affiliates in the form we prescribe; and (ix) pay a renewal fee equal to 20% of your Initial Franchise Fee.
D. Termination by franchisee	Not Applicable.	Not Applicable.

E. Termination by franchisor without cause	Not Applicable.	Not Applicable.
F. Termination by franchisor with cause	15.1 through 15.4	We may terminate your agreement upon your default and, in some instances, failure to cure. Termination is effective upon delivery of written notice, except as otherwise provided in the Franchise Agreement.
G. "Cause" defined – curable defaults	15.3	The following are curable defaults under the Franchise Agreement, provided you cure the default within 15 days of our notice of: (i) your failure to pay any sums due us, our affiliates or any of our System suppliers/vendors; (ii) your failure to immediately endorse and deliver to us any payments due us from any third party that are erroneously made to you; (iii) your failure to maintain sufficient levels of materials and other supplies; (iv) your failure to maintain the prescribed months, days or hours of operations at the Mighty Dog Roofing Business: (v) your failure to personally supervise day-to-day operations or fail to employ a sufficient number of qualified, competent personnel as we prescribe; (vi) your failure to maintain the strict quality controls reasonably required by this Agreement and/or the Manuals; (vii) your failure to procure or maintain any licenses, certification or permits necessary for the operation of the Mighty Dog Roofing Business: and (viii) your failure to submit finalized Profit & Loss statements by the 21st of each month (or other date required by us).
	15.4	Notwithstanding Sections 15.1, 15.2 and 15.3 of the Franchise Agreement, you will have 30 days to cure any other default under the Franchise Agreement, or any other agreement between us and our affiliates, from the date of our notice.
H. "Cause" defined – non- curable defaults	15.1	The Franchise Agreement will automatically terminate without notice or opportunity to cure upon the occurrence of any of the following: (i) if you make an assignment for the benefit of creditors, file a voluntary petition in bankruptcy, are adjudicated bankrupt or insolvent, file or acquiesce in the filing of a petition seeking reorganization or arrangement under any

	federal or state bankruptcy or insolvency law, or consent to or acquiesce in the appointment of a trustee or receiver for you or the Mighty Dog Roofing Business: (ii) if proceedings are commenced to have you adjudicated bankrupt or seek your reorganization under any state or federal bankruptcy or insolvency law and such proceedings are not dismissed within 60 days, or a trustee is appointed for you or the Mighty Dog Roofing Business without your consent and the appointment is not vacated within 60 days; or (iii) you lose the right to
	occupy the premises or operate the Mighty Dog Roofing Business from the Approved Location.
15.2	We have the right to terminate the Franchise Agreement upon notice and without opportunity to cure upon the occurrence of any of the following defaults: (i) you or one of your principal (s) are convicted of, or plead guilty or no contest to, a felony or other offense related to the operation of the Mighty Dog Roofing Business or which we believe, in our sole discretion, is likely to have an adverse effect on our Proprietary Marks or the goodwill associated therewith; (ii) you or your principal(s) commit any fraud or misrepresentation in the operation of the Mighty Dog Roofing Business, including a misrepresentation (financial or otherwise) made in completing your franchise application; (iii) if you or any of your principals, guarantors or agents engage in activity or conduct that materially impairs the goodwill associated with the System or Proprietary Marks and fails to cease and correct such activities or conducts within twenty-four hours of being notified of this breach; (iv) if you or your principals make any misrepresentation; (v) if you fail to complete the Initial Training Program in the required time period; (vi) if we send you two or more written notices to cure any of the defaults set forth in Sections 15.3 and 15.4 of the Franchise Agreement in any twelve month period, regardless of whether

or not you subsequently cure these defaults; (vii) your material breach under any other agreement with us or our affiliates, or threaten any material breach of these agreements, or any lease for the Approved Location, and fail to cure such breach within the prescribed time period set forth in that agreement; (viii) your or your principals misuse of our Proprietary Marks or Confidential Information in any manner; (ix) your or your principals disclose any contents of the Operations Manual, Confidential Information, and/or Trade Secretes; (x) your violation of any law, ordinance or regulation, as well as your operation of the Mighty Dog Roofing Business in a manner that presents a health or safety hazard to customers or the general public; (xi) your violation of the any of the restrictive covenants set forth in the Franchise Agreement; (xii) if a levy or writ of attachment or execution or any other lien is placed against you or any of your principals or any of their assets which are not released or bonded against within 30 days; (xiii) insolvency of you or your principals; (xiv) if you voluntarily or otherwise abandon the Mighty Dog Roofing Business: (xv) if you make any unauthorized transfers of the Mighty Dog Roofing Business; (xvi) if you offer any unauthorized or unapproved products or services at or from the Mighty Dog Roofing Business; (xvii) if you order or purchase supplies, signs, furnishings, fixtures, equipment or inventory from an unapproved supplier; (xviii) you misuse, or make unauthorized use of, any Proprietary Software that we may develop; (xix) your failure to maintain the required insurance or repay us for insurance we paid for you; (xx) if you fail, within 15 calendar days after notification of non-compliance by federal/state/local government authorities, to comply with any law or regulation applicable to the Mighty Dog Roofing Business: (xxi) if the government takes any action against you that results in an obligation upon us that we believe is uneconomical, not in our best interest, or which would result in having an unintended

		relationship or obligation; (xxii) if you fail to comply with any anti-terrorism law or provisions; (xxiii) if you take any assets or property of the Mighty Dog Roofing Business for personal use; (xxiv) if there are insufficient funds in your EFT bank account to cover any payment to Franchisor two or more times in any twelve month period; (xxv) if you fail to commence operations within the required time period; (xxvi) if you operate or conduct business outside of the Protected Territory without our consent; and (xxvii) if you or your principals do not provide your best efforts as described in Section 7.10 of the Franchise Agreement.
I. Franchisee's obligations on termination/non-renewal	16.1	Upon termination or expiration of the Franchise Agreement, your obligations include: (i) immediately cease all operations of the Mighty Dog Roofing Business: (ii) immediately pay all amounts owed to us, our affiliates and our major suppliers and vendors; (iii) immediately discontinue using the Proprietary Marks; (iv) immediately cease using the Mighty Dog Roofing System and Operations Manual, and within ten days return all proprietary and confidential materials; (v) immediately cease use of all telephone and facsimile numbers, and related listing, as well as any permitted domain names and/or Social Media Pages, that were used in connection with the Mighty Dog Roofing Business (collectively, the "Assigned Property") and take all necessary steps to assign the Assigned Property to us or our designee; (vi) immediately vacate the premises of the Mighty Dog Roofing Business: (vii) within ten days, return all stationery, printer matter, signs, advertising materials and other items containing our Proprietary Marks; (viii) cease holding yourself or the Mighty Dog Roofing Business out as part of our System; (ix) cease all contact with Mighty Dog Roofing customers; (x) take all actions necessary to amend or cancel any assumed name, business name or equivalent registration that contains any trade name or Proprietary Mark, and furnish evidence to us that you have complied with this obligation within

		15 days; (xi) permit us to make a final inspection of your financial records, books and other accounting records within one (1) month of the termination/expiration of your Franchise Agreement; (xii) comply with your post-term restrictive covenants set forth in Section 17 of the Franchise Agreement; (xiii) cease advertising or using in other any other manner any methods, procedures or techniques associated with us or the System; (xiv) de-identify all vehicles used in connection with the Mighty Dog Roofing Business: and (xv) execute from time to time any necessary papers, documents, and assurances to effectuate Section 16 of the Franchise Agreement.
J. Franchisor's right to transfer	14.5	There are no restrictions on our right to sell, transfer, or assign the Franchise Agreement.
K. "Transfer" by franchisee-defined	14.1 and 14.4	You, or any of your principals', assignment, sale, gift, pledge, or other disposition of any interest in the Franchise Agreement or the Mighty Dog Roofing Business (whether voluntary or involuntary, direct or indirect).
L. Franchisor approval of transfer by franchisee	14.1 and 14.4	Any transfer requires our prior written consent.
M. Conditions for franchisor approval of transfer	14.3.2	Our approval of a proposed transfer is conditioned upon the satisfaction of the following conditions, as applicable: (i) all of your accrued monetary obligations to us, our affiliates, suppliers, and vendors have been paid; (ii) you have cured all existing defaults under the Franchise Agreement, and any other agreement with us our affiliates and designated/approved suppliers, within the time period permitted for cure and have substantially complied with these agreements during their respective terms; (iii) you and your principals and the transferee (if it had any prior relationship with us or our affiliates) must execute a general release under seal in favor of us and our affiliates (including our officers, directors, shareholders and employees, in their corporate and individual capacities) in the form we prescribe; (iv) you or the transferee has provided us with a copy of the executed purchase agreement for the Mighty Dog

Roofing Business, as well as all other documents relevant to the transaction, and we agree to the terms of the agreement; (v) transferee must satisfactorily demonstrate to us, in our sole discretion, that it meets our educational, managerial and business standards to operate the Mighty Dog Roofing Business: (vi) transferee must execute our then-current form of franchise agreement, which may contain materially different terms than your Franchise Agreement, and assume a full term as set forth in the then-current form of franchise agreement for new franchisees; or, at our option, entering into an assignment and assumption of the Mighty Dog Roofing Business and all rights and obligations thereunder; (vii) you and transferee must pay us our transfer fee (per agreement transferred) of 20% of our Initial Franchise Fee and training fees; (viii) transferee must satisfactorily complete our Initial Training Program at its own expense within the time frame we set forth; (ix) you and your principals must comply with the post-termination provisions of the Franchise Agreement; (x) transferee must obtain and maintain all permits and licenses required for the operation of the Mighty Dog Roofing Business within the time limits we set; (xi) if you are operating from a lease location, the lessor of that location must approve the assignment of the lease to the transferee; (xii) the transfer must comply with any state and federal laws that apply to the transfer; (xiii) you must insure that all projects in progress at the time of the transfer will be continued without interruption, and the transferee must promptly notify all current customers of the change in ownership; (xiv) the purchase price and its terms are not overly burdensome; (xv) you must request that we provide the transferee with our current form of disclosure documents; (xvi) our approval of your transfer does not constitute a waiver of any claims we might have against you; (xvii) we may disclose to any prospective transferee financial information concerning you and your Mighty Dog Roofing Business which you have supplied to us

		under the Franchise Agreement; and (xviii) we may withhold or condition our consent to any transfer as we deem appropriate based on the circumstances of the transfer or otherwise.
	14.4	You do not need to pay a transfer fee if you are an individual and you wish to transfer the Franchise Agreement to a corporation or limited liability company, provided the following conditions are met: (i) the business entity is newly organized, and its activities are confined to operating the Mighty Dog Roofing Business; (ii) you remain, at all times, the owner of at least 51% of the outstanding shares of the corporation or limited liability company; (iii) the business entity agrees to assume all of your obligations under the Franchise Agreement; (iv) all stockholders of the corporation, or members of the limited liability company, personally guarantee all of the transferee entity's obligations under the Franchise Agreement will be performed; and (v) at our request, you provide all true and correct copies of any documents and contracts governing the rights, obligations, and powers of the owners.
N. Franchisor's right of first refusal to acquire franchisee's business	14.3.1	We have the right to match any bona fide third-party offer to buy your franchise rights, assets or controlling interest that is the subject of a proposed transfer (other than a transfer from an individual franchisee to a business entity as described in Section 14.4 of the Franchise Agreement). We may exercise this right of first refusal within 30 days of the date you provide us with a copy of the third-party offer and any other information that we request. If we do not exercise this option, you must complete the transfer to the third-party within 60 days, subject to the conditions set forth in Section 14.3.2. Otherwise, we will once again have our right of first refusal.
O. Franchisor's option to purchase franchisee's business	16.2	Upon your termination, we may purchase personal property used in connection with the operation of the Mighty Dog Roofing Business by: (i) providing you with notice of our election to do so within 60 calendar days of the expiration/termination of your

		Franchise Agreement; and (ii) pay you the book value for such personal property within 60 days of providing you with this notice.
P. Death or disability of franchisee	14.2.1	Upon the death, disability, physical or mental incapacity of any person with an interest in the Franchise Agreement, the franchisee, or in all or substantially all of the assets of the Mighty Dog Roofing Business, the personal representative of such person shall have the right to continue operation of the Mighty Dog Roofing Business if: (i) within 180 days from the death/disability/incapacity, the representative meets our then-current standards to own a Mighty Dog Roofing Business, and has obtained our prior written approval and has executed our then-current form of franchise agreement for the unexpired terms of the franchise or has otherwise furnished a personal guaranty of any business entity franchisee's obligations to us and our affiliates; and (ii) this person successfully completes our then-current Initial Training Program, which will be provided at our then-current training Tuition Fee rate. In the case of a transfer by demise or inheritance, if the heirs or beneficiaries of any deceased person are unable to meet the aforementioned conditions, the personal representative of the deceased franchisee will have a reasonable time, in our sole discretion and not to exceed 180 days from the date or transfer by demise or inheritance, to dispose of the deceased's interest in the Mighty Dog Roofing Business subject to all the terms of the Franchise Agreement. If the interest is not disposed of in the manner and time frame provided in the immediately preceding sentence, then we may terminate the Franchise Agreement.
	14.2.2	We may, but are not obligated to, operate the Mighty Dog Roofing Business during the 180-day period following the death/incapacity/disability, and we may pay ourselves a reasonable amount to reimburse us for providing management services and our other costs.
Q. Non-competition covenants during the term	17.1	During the term of the Franchise Agreement, neither you, nor your owners,

of the franchise		officers, directors, principals or Designated
		Managers may directly or indirectly: (a)
		own, maintain, engage in, be employed as
		an officer, director, or principal of, lend
		money to, extend credit to or have any
		interest in any other business that, directly
		or indirectly, by itself or through licensees
		or franchisees, offers commercial or
		residential lighting services or any other
		products and/or services authorized or
		offered for sale by System franchisees (a
		"Competitive Business") regardless of
		location provided that Section 17.1.1 of the
		Franchise Agreement does not apply to: (i)
		your ownership of a Mighty Dog Roofing
		Business under a Franchise Agreement with
		us; or (ii) your ownership of a less than five
		percent (5%) legal or beneficial interest
		in any publicly traded company providing
		such services; (b) solicit any current,
		former, or prospective customer solicited
		by your Mighty Dog Roofing Business or
		any other customer that you become aware
		of as a result of access to our System and
		other franchisees for any competitive
		purpose.
		For a period of two (2) years after the
		expiration and nonrenewal, transfer or
		termination of the Franchise Agreement,
		regardless of the cause, neither you, your
		owners, officers, directors, or principals,
		nor any member of the immediate family of
		you or your owners, officers, directors,
		principals, or Designated Managers may,
		directly or indirectly, for themselves or
		through, on behalf of, or in conjunction
R. Non-competition		with any other person, partnership or
covenants after the	17.2	corporation: (1) Own, maintain, engage in,
franchise is terminated or	17.2	be employed as an officer, director, or principal of, lend money to, extend credit
expires		to or have any interest in any Competitive
		Business (a) within the Protected Territory,
		(b) within a 25-mile radius of the Protected
		Territory or (c) within a 25-mile radius
		of any other protected territory franchised
		or licensed by us to a Mighty Dog Roofing
		Business as of the date of
		expiration/termination of the Franchise
		Agreement. This covenant does not apply
		to: (i) your ownership of a Mighty Dog
		Roofing Business under a Franchise

		Agreement with Franchisor; or (ii) your
		ownership of a less than five percent (5%) legal or beneficial interest in any publicly
		traded company providing Competitive
		Services; or (2) solicit any current,
		former, or prospective customer solicited
		by your Mighty Dog Roofing Business or
		any other customer that you have become
		aware of as a result of access to our
		System and other franchisees for any
		competitive purpose.
0.35 110 11 0.1		The Franchise Agreement may not be
S. Modification of the	22.1	modified except by a written agreement that
agreement		both of us sign.
		Only the terms of the Franchise Agreement
		and the Franchise Disclosure Document are
		binding (subject to state law). Any
		representations or promises made outside of
T. Integration/ merger	22.1	the disclosure document and franchise
clause	22.1	agreement may not be enforceable.
		Nothing in the Franchise Agreement or any
		related agreement is intended to disclaim
		the representations we made in this
		Disclosure Document.
		You must first bring any claim that is
		between us to the attention of our
		management. You must first exhaust our
U. Dispute resolution by	10.2	internal dispute resolution procedures
arbitration or mediation	18.2	before you may bring your dispute before a
		third party. The requirement that you must
		first attempt to resolve disputes internally
		will survive the termination or expiration of your term.
		Before commencing any legal action against
		us or our affiliates with respect to any such
		claim or dispute, you must submit a notice
		to us, which specifies, in detail, the precise
		nature and grounds of such claim or
		dispute. Any and all disputes and claims that
		are not resolved by Internal Dispute
		Resolution must, be submitted to
	18.3	mediation, unless we provide in writing
		otherwise. The mediation will take place in
		Bucks County, Pennsylvania, under the
		auspices of the American Arbitration
		Association ("AAA") in accordance with
		the AAA's Commercial Mediation Rules
		then in effect.
		Any and all disputes and claims that are not

		resolved by mediation must, be submitted to arbitration, unless we provide in writing otherwise. The arbitration will take place in Bucks County, Pennsylvania, under the auspices of the American Arbitration Association ("AAA") in accordance with the AAA's Commercial Arbitration Rules then in effect.
		You may not commence any action against us or our affiliates regarding any claim or dispute in any court unless and until the occurrence of both: (a) mediation proceedings have occurred, or mediation proceedings have been terminated either: (i) as the result of a written declaration of the mediator(s) that further mediation efforts are not worthwhile; or (ii) as a written declaration by us; and then (b) arbitration proceedings have occurred, or such arbitration proceedings have been terminated either: (i) as the result of a written declaration of the arbitrator(s) that further arbitration efforts are not worthwhile; or (ii) as a result of a written declaration by us. Our right to mediation and arbitration may be specifically enforced by us. Each party shall bear its own cost of mediation and/or arbitration, except that we will share the mediator's fees with you equally. This agreement to mediate and arbitrate will survive any termination or expiration of the Franchise Agreement.
	18.3.1	The parties shall not be required to first attempt to mediate and arbitrate a controversy, dispute, or claim through mediation if such controversy, dispute, or claim relates to an allegation that Franchisee has violated (or threatens to violate, or poses an imminent risk of violating): (i) any federally protected intellectual property rights in the Proprietary Marks, the System, or in any Confidential Information; (ii) any of the restrictive covenants contained in the Franchise Agreement; or (iii) the indemnification provisions set forth in the Franchise Agreement.
V. Choice of forum	18.4	All claims not subject to mediation or arbitration must only be brought in a competent court of general jurisdiction

T		
		located in Bucks County, Pennsylvania or,
		if appropriate, the United States District
		Court for the Eastern District of
		Pennsylvania (subject to state law).
		Subject to state law, Pennsylvania law
W. Choice of law	18.1	governs all claims arising out of the
W. Choice of law	10.1	Franchise Agreement, without reference to
		its conflict of laws provisions.
		Franchisor and Franchisee agree that if this
		Agreement is terminated as a result of
		Franchisee's default before the expiration of
		the Term, it would be impossible to
		calculate with reasonable precision the
		losses that would be incurred by Franchisor
		because of the unpredictability of future
		business conditions, inflationary prices, the
		impact on Franchisor's reputation from
		having closed a franchised business,
		Franchisor's ability to replace the
		Franchised Business in the same market
		and other factors. Accordingly, if this
		Agreement is terminated as a result of any
		default by Franchisee, Franchisor will be
		entitled to recover as liquidated damages,
		1
		and not as a penalty, an amount equal to the
		greater of: (a) \$150,000; or (b) the
		aggregate royalty and other ongoing fees
X. Liquidated Damages	18.13	due to Franchisor under this Agreement
		(the "Continuing Fees") during the thirty-
		six (36) full calendar months during which
		the Franchised Business was open and
		operating immediately before the
		termination date (or, if the Franchised
		Business has not been open and operating
		for thirty-six (36)months before the
		termination date, the average monthly
		Continuing Fees due to Franchisor for all
		months during which the Franchised
		Business was open and operating)
		multiplied by thirty-six (36) or the number
		of months remaining in the then-current
		term of this Agreement, whichever is less.
		Notwithstanding anything contained herein
		to the contrary, if a court determines that
		this liquidated damages provision is
		unenforceable, then Franchisor may pursue
		all other available remedies, including
		claims for lost future royalty fees.

#### ITEM 18 PUBLIC FIGURES

We do not currently use any public figure to promote our System.

#### ITEM 19 FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the disclosure document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

#### **Background**

As of January 1, 2023, there were sixty-five (65) franchised businesses in operation. During the 2023 calendar year, thirty-eight (38) new franchisees commenced operations, five (5) franchisees were terminated (the "Terminated Franchisees"), one (1) franchisee was reacquired by the Franchisor (the "Reacquired Franchisee"), and seven (7) franchisees transferred their franchised businesses ("Transferred Franchisees"). As of December 31, 2023, there were one hundred three (103) franchisees in operation. We excluded the Terminated Franchisees, the Transferred Franchisees, and the Reacquired Franchisee from the financial information presented in this Item 19.

Fifty-two (52) of the one hundred three (103) franchisees were in operation for the entire 2023 calendar year. This Item 19 discloses certain historical financial performance information for those fifty-two (52) franchisees (the "Item 19 Franchisees"). Two of the Item 19 Franchisees are owned by our Founder, Jon Sabo. The history of this "Founder Business" is disclosed below.

# The Founder Business

On August 14, 2020, MDR United LLC purchased certain assets of Roof Roof Franchising, LLC (the "Founder Business"), including rights in two existing franchise agreements for two (2) franchise businesses operating in territories within North Carolina and South Carolina. The Founder Business was, prior to August 14, 2020, and is currently, owned, and operated by our Founder Jon Sabo. The Founder Business operates a roofing installation and repair business in territories in North Carolina and South Carolina and offers substantially similar products and services as the Mighty Dog Roofing Business that you will operate under the Mighty Dog Roofing trademark. Prior to our acquisition of certain assets of the Founder Business on August 14, 2020, the Founder Business previously operated under the principal trademark "Roof Roof Your Roof's Best Friend". The Founder Business serves as our flagship outlet and served as the base from which we created the franchise model offered under this Disclosure Document.

The Founder Business was in operation for the entirety of the 2023 calendar year. During the 2023 calendar year, the Founder Business operated a business substantially similar to the franchised business offered under this Disclosure Document, or two (2) "Outlets", under the principal trademark "Mighty Dog Roofing" in an area that would encompass approximately seven (7) Protected Territories.

2023 Financial Performance Information for the Item 19 Franchisees

This Item sets forth historical revenue information for the Item 19 Franchisees, including the Founder Business, during the 2023 calendar year. The Item 19 Franchisees provided us with unaudited financial information for the 2023 calendar year. We based the historical financial performance information presented in this Item 19 on this unaudited financial information and we did not audit or otherwise independently verify this information.

Table 1 of this Item 19 discloses the Aggregate Gross Sales per Group, Average Gross Sales in Group, Highest Gross Sales in Group, Lowest Gross Sales in Group, Median Gross Sales per Group, Number Exceeding Group Average, and Percent Exceeding Group Average, for each quartile "Group" (Top 25%, 2<sup>nd</sup> Quartile, 3<sup>rd</sup> Quartile, and Bottom 25%), during the 2023 calendar year as reported to us by the Item 19 Franchisees.

Table 2 of this Item 19 discloses the Gross Sales for commercial jobs and residential jobs, and Percentage of Gross Sales for commercial jobs and residential jobs, during the 2023 calendar year as reported to us by the Item 19 Franchisees.

Table 3 of this Item 19 discloses the Aggregate Gross Sales per Group, Residential Average Ticket per Group, Highest Average Ticket in Group, Lowest Average Ticket in Group, Median Average Ticket per Group, Number Exceeding Group Average, and Percent Exceeding Group Average, for each quartile "Group" (Top 25%, 2<sup>nd</sup> Quartile, 3<sup>rd</sup> Quartile, and Bottom 25%), during the 2023 calendar year as reported to us by the Item 19 Franchisees.

We derived the figures set forth in the tables below from data made available by the Item 19 Franchisees. As disclosed above, we have not audited or independently verified the data submitted by the Item 19 Franchisees and no assurance can be offered that the data does not contain inaccuracies that an audit might disclose. We will provide you with written substantiation for the financial performance representation upon reasonable request.

REMAINDER OF THIS PAGE INTENTIONALLY LEFT BLANK

Quartile	# of Franchisees in Group	# of Territories	Aggregate Gross Sales for Group	Average Gross Sales per Group	Highest Gross Sales in Group	Lowest Gross Sales in Group	Median Gross Sales for Group	Number Exceeding Group Average	Percent Exceeding Group Average
Top 25%	13	49	\$ 43,223,706	\$ 3,324,900	\$ 5,714,081	\$ 2,041,701	\$ 3,087,600	4	30.8%
2nd Quartile	13	57	19,081,721	1,467,825	1,947,945	1,156,180	1,390,983	6	46.2%
3rd Quartile	13	44	11,864,997	912,692	1,128,161	679,009	903,449	6	46.2%
Bottom 25%	13	37	5,534,165	425,705	644,965	128,725	449,925	7	53.8%
Total System	52	187	\$ 79,704,589	\$ 1,532,781	\$ 5.714.081	\$ 128,725	\$ 1,142,171	17	32.7%

TABLE 1

#### Notes:

- 1. In some cases, a franchisee may have increased or decreased its number of Territories during the fiscal year. For purpose of the Table, we include all of the territories operated by a franchise that were operated the entire time of the Measurement Period.
- This Table 1 to Item 19 discloses 52 Franchisees, ranked in order highest Average Gross Sales per Franchisee to lowest Average Gross Sales per Franchisee.
- 3. "Gross Sales" is defined all revenue generated by the Item 19 Franchisees during the 2023 calendar year, as reported to us by the Item 19 Franchisees. The term "Gross Sales" does not include (a) tips paid directly to subcontractors or other personnel, or (b) sales tax that is collected directly from customers and paid to the appropriate taxing authority.
- 4. **"Highest Gross Sales in Group"** is defined as the Gross Sales achieved by the top performing Item 19 Franchisee within the respective quartile, as reported to us by the Item 19 Franchisees.
- 5. "Lowest Gross Sales in Group" is defined as the Gross Sales achieved by the lowest performing Item 19 Franchisee within the respective quartile, as reported to us by the Item 19 Franchisees.
- 6. "Median Gross Sales in Group" is defined as the median Gross Sales achieved by the Item 19 Franchisees within the respective quartile, as reported to us by the Item 19 Franchisees.
- "Number Exceeding Group Average" is defined as the number of Item 19 Franchisees within
  each quartile who are exceeding the quartile group average, as reported to us by the Item 19
  Franchisees.
- "Percent Exceeding Group Average" is defined as the percentage of Item 19 Franchisees within
  each quartile who are exceeding the quartile group average, as reported to us by the Item 19
  Franchisees.
- 9. The Bottom 25% has a total of eight (8) Item 19 Franchisees that were not: (i) operating in accordance with our suggested organizational structure; (ii) following the organic marketing strategy; or (iii) spending the minimum of \$2,000 in local advertising.

Table 2 sets forth the total system-wide sales for residential and commercial, as reported to us by the Disclosed Franchised Locations.

Segment	Gross Sales	Percentage of Sales
Residential	\$ 71,724,172	90.0%
Commercial	7,980,417	10.0%
Total System	\$ 79,704,589	100.0%

#### **Notes:**

- "Gross Sales" is defined all revenue generated by the Item 19 Franchisees during the 2023 calendar
  year, as reported to us by the Item 19 Franchisees. The term "Gross Sales" does not include (a) tips
  paid directly to subcontractors or other personnel, or (b) sales tax that is collected directly from
  customers and paid to the appropriate taxing authority.
- 2. "Residential" is defined as the total gross sales for residential roofing jobs performed during the 2023 calendar year, as reported to us by the Item 19 Franchisees.
- "Commercial" is defined as the total gross sales for commercial roofing jobs performed during the 2023 calendar year, as reported to us by the Item 19 Franchisees.
- 4. "Total System" is defined all revenue generated by the Item 19 Franchisees over the 2023 calendar year, from January 1, 2023, to December 31, 2023, as reported to us by the Item 19 Franchisees. The term "Gross Sales" does not include (a) tips paid directly to subcontractors or other personnel, or (b) sales tax that is collected directly from customers and paid to the appropriate taxing authority.

TABLE 3

Quartile	# of Franchisees in Group	# of Territories	Aggregate Gross Sales for Group	Residential Average Ticket per Group	Highest Average Ticket in Group	Lowest Average Ticket in Group	Median Average Ticket for Group	Number Exceeding Group Average	Percent Exceeding Group Average
Top 25%	13	49	\$ 43,223,706	\$ 15,549	\$ 47,273	\$ 6,066	\$ 19,411	8	61.5%
2nd Quartile	13	57	19,081,721	10,756	49,940	3,577	9,372	6	46.2%
3rd Quartile	13	44	11,864,997	9,071	57,981	2,325	13,012	8	61.5%
Bottom 25%	13	37	5,534,165	3,305	17.916	631	3,478	7	53,8%
Total System	52	187	\$ 79,704,589	, in the second		\$ 631	\$ 9,597	24	46.2%

# Notes:

 "Residential Average Ticket" is defined as the average dollars spent per transaction for residential roofing jobs performed during the 2023 Calendar Year within each quartile, as reported to us by the Item 19 Franchisees.

- "Highest Average Ticket in Group" is defined as the Average Ticket achieved by the top performing Item 19 Franchisee within the respective quartile, as reported to us by the Item 19 Franchisees.
- "Lowest Average Ticket in Group" is defined as the Average Ticket achieved by the lowest
  performing Item 19 Franchisee within the respective quartile, as reported to us by the Item 19
  Franchisees.
- "Median Average Ticket in Group" is defined as the median Average Ticket achieved by the Item 19 Franchisees within the respective quartile, as reported to us by the Item 19 Franchisees.
- "Number Exceeding Group Average" is defined as the number of Item 19 Franchisees within each quartile who are exceeding the quartile group average, as reported to us by the Item 19 Franchisees.
- "Percent Exceeding Group Average" is defined as the percentage of Item 19 Franchisees within each quartile who are exceeding the quartile group average, as reported to us by the Item 19 Franchisees.

#### **Assumptions and Additional Notes:**

- The Item 19 historical financial performance representation included in this Item includes certain
  reported performance information reported by the Item 19 Franchisees during the 2023 calendar year
  only. It is not a representation of what you can expect to achieve in connection with the operation of
  a Mighty Dog Roofing Business.
- 2. The financial information presented in this Item 19 does not disclose any cost, expense or profit information. You will incur costs and expenses in launching and operating your Mighty Dog Roofing Business and there is no guarantee your Mighty Dog Roofing Business will be profitable.
- 3. Investing in a franchise is a significant decision that comes with a great deal of responsibility, contractual commitment, financial exposure and risk. We recommend that you make your own independent investigation of this franchise opportunity with the assistance of a business advisor and franchise attorney to ensure that you understand and appreciate what it means to be a "franchisee", and to determine whether you should invest in this franchise and whether it may be profitable to you. We also strongly suggest that you consult your financial advisor or personal accountant concerning financial projections (which we do not make and will not review or comment on), anticipated costs and expenses to be incurred in the area in which you're looking to operate, and federal, state and local income taxes and any other applicable taxes that you may incur in operating a Mighty Dog Roofing Business.

The franchisees report sales and cost of goods sold into the software tool to provide estimates to its customers. According to the data reflected in the software during the measurement period, the average gross profit percentage was 35.8%. Gross profit is determined by taking sales less the cost of subcontractor labor, materials and costs directly related to the job as reported to us by the Item 19 Franchisees via the proprietary reporting software.

Gross profit percentage is determined by dividing Gross Profit by the Gross Sales to arrive to a percentage. We have not independently verified this amount. Gross Profit may vary from this average, depending upon the number and nature of competitors in your area, the pricing in your market, your abilities and efforts, the

type of roofing materials sold, whether the job is related to retail or insurance and several other factors.

In addition to the cost of goods sold, you will also incur other expenses that are not included in this calculation, such as monthly payments (lease or financing) for the required van, labor costs for anyone you hire, rent for office/warehouse space (especially if you do not work out of your home), telephone and other utility expenses, automobile, general liability, and other types of insurance, royalties and advertising expenses, federal, state and local taxes, and financing expenses if you finance any part of your investment. You may also incur other expenses, depending upon the manner in which you operate the business. You should consult with your advisors and with other business owners concerning the other types and amounts of expenses you will incur.

# Some outlets have earned this amount. Your individual results may differ. There is no assurance you'll earn as much.

Other than the preceding financial performance representation, MDR United LLC does not make any financial performance representations. We also do not authorize our employees or representatives to make any such either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor's management by contacting Zachery Beutler Tony Hulbert at 2525 N. 117th Avenue, Omaha, Nebraska 68164 and 1 (800) 644-4894, the Federal Trade Commission, and the appropriate state regulatory agencies.

The Item 19 Franchisees exclusively used subcontractors to furnish the Approved Products and Services during the 2023 calendar year. Each of the Item 19 Franchisees have unique geographic and market characteristics. Except for the exclusions of certain costs and expenses as noted below in the Tables set forth below, and the exclusive use of subcontractors, the reporting Mighty Dog Roofing Businesses are substantially similar to the Mighty Dog Business offered under this Disclosure Document.

# ITEM 20 OUTLETS AND FRANCHISEE INFORMATION

Table No. 1: System-wide Outlet Summary For years 2021 to 2023

Outlet Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
	2021	2*	26	+24
Franchised	2022	26	64	+38
	2023	64	103	+39
	2021	-	-	-
Company-Owned and Affiliate-Owned	2022	-	1	+1
Anniate-Owned	2023	1	1	0
	2021	2	26	+24
<b>Total Outlets</b>	2022	26	65	+39
	2023	65	103	+38

<sup>\*</sup>These two Outlets are owned and operated by Jon Sabo, our Founder and comprise seven (7)

Protected Territories.

Table No. 2: Transfers of Outlets from Franchisees to New Owners (Other than the Franchisor) For years 2021 to 2023

State	Year	Number of Transfers
	2021	
FL	2022	1
	2023	1
	2021	
GA	2022	1
	2023	
	2021	
NC	2022	
	2023	1
	2021	
PA	2022	
	2023	1
	2021	
TX	2022	
	2023	2
	2021	
UT	2022	
	2023	2
	2021	0
TOTAL	2022	2
	2023	7

Table No. 3: Status of Franchised Outlets For years 2021 to 2023

State	Year	Outlets at Start of	Outlets Opened	Terminations	Non - Renewals	Reacquired by Franchisor	Ceased Operations - Other Reasons	Outlets at End of Year
	2021	-	-	-	-	-	-	-
AL	2022	-	1	-	-	-	-	1
	2023	1	1	-	-	-	-	2
	2021	-	-	-	-	-	-	-
AK	2022	-	-	-	-	-	-	-
	2023	-	-	-	-	-	-	-
	2021	-	-	-	-	-	-	-
ΑZ	2022	-	-	-	-	-	-	-
	2023	-	1	-	-	-	-	1
4.50	2021	-	-	-	-	-	-	-
AR	2022	-	-	-	-	-	-	-

I	1	İ	1 -	1	I.	I	I	
	2023	-	1	-	-	-	-	1
	2021	-	-	-	-	-	-	-
CA	2022	-	-	-	-	-	-	-
	2023	-	-	-	-	-	-	-
	2021	-	1	-	-	-	-	1
CO	2022	1	1	-	-	_	-	2
	2023	2	3	ı	-	-	-	5
	2021	-	-	-	-	-	-	-
CT	2022	-	1	-	-	-	-	1
	2023	1	-	-	-	-	-	1
	2021	-	-	-	-	-	-	-
DE	2022	-	-	-	-	-	-	-
	2023	-	-	-	-	-	-	-
	2021	-	2	-	-	-	-	2
FL	2022	2	4	-	-	-	-	6
	2023	6	9	-	-	-	-	15
	2021	-	3	-	-	-	-	3
GA	2022	3	1	-	-	-	-	4
	2023	4	1	-	-	-	-	5
	2021	-	-	-	-	-	-	-
HI	2022	-	-	-	-	-	-	-
	2023	-	-	-	-	-	-	-
	2021	-	-	-	-	-	-	-
ID	2022	-	1	-	-	-	-	1
	2023	1	-	-	-	-	-	1
	2021	-	-	-	-	-	-	-
IL	2022	-	-	-	-	-	-	-
	2023	-	-	-	-	-	-	-
	2021	-	-	-	-	-	-	-
IN	2022	-	-	-	-	-	-	-
	2023	-	1	-	-	-	-	1
	2021	-	-	-	-	-	-	-
IA	2022	-	-	-	-	-	-	-
	2023	-	-	-	-	_	-	_
	2021	-	-	-	-	_	-	-
KS	2022	-	1	-	-	_	-	1
	2023	1	-	-	-	_	-	1
	2021	-	-	-	-	_	-	-
KY	2022	-	1	_	_	_	-	1
	2023	1	1	_	-	-	-	2
LA	2021	-	-	-	_	_	_	
						l	l	

İ	2022			_	I	I	I	
	2022	-	2	-	-	-	-	2
	2023	2	-	1	-	-	-	1
	2021	-	-	-	-	-	-	-
ME	2022	-	-	-	-	-	-	-
	2023	-	-	-	-	-	-	-
	2021	-	-	-	-	-	-	-
MD	2022	-	-	-	-	-	-	-
	2023	-	-	-	-	-	-	-
	2021	-	1	-	-	-	-	1
MA	2022	1	-	-	-	-	-	1
	2023	1	3	-	-	-	-	4
	2021	-	-	-	-	-	-	-
MI	2022	-	4	-	-	-	-	4
	2023	4	2	2	-	-	-	4
	2021	-	-	-	-	-	-	-
MN	2022	-	-	-	-	-	-	-
	2023	-	2	-	-	-	-	2
	2021	-	-	-	-	-	-	-
MS	2022	-	1	-	-	-	-	1
	2023	1	-	-	-	-	-	1
	2021	-	2	-	-	-	-	2
MO	2022	2	1	-	-	1	-	2
	2023	2	1	-	-	-	-	3
	2021	-	-	-	-	-	-	-
MT	2022	-	1	-	-	-	-	1
	2023	1	-	-	-	-	-	1
	2021	-	-	-	-	-	-	-
NE	2022	-	-	-	-	-	-	-
	2023	-	1	-	-	-	-	1
	2021	-	-	-	-	-	-	-
NV	2022	-	-	-	-	-	-	-
	2023	-	-	-	-	-	-	-
	2021	-	-	-	-	-	-	-
NH	2022	-	-	-	-	-	-	-
	2023	-	-	-	-	-	-	-
	2021	-	-	-	-	-	-	-
NJ	2022	-	1	-	-	_	-	1
	2023	1	5	-	-	-	-	6
	2021	-	-	-	-	-	-	-
NM	2022	-	-	_	_	_	-	_
	2023	_	_	-	_	_	-	_
			l		1	1	1	

				_				
	2021	-	-	-	-	-	-	-
NY	2022	-	-	-	-	-	-	-
	2023	-	-	-	-	-	-	-
	2021	-	2	-	-	-	-	2
NC	2022	2	2	-	-	-	-	4
	2023	4	-	-	-	-	-	4
	2021	-	-	-	-	-	-	-
ND	2022	-	-	-	-	-	-	-
	2023	-	-	-	-	-	-	-
	2021	-	4	-	-	-	-	4
ОН	2022	4	-	-	-	-	-	4
	2023	4	1	-	-	-	-	5
	2021	-	-	-	-	-	-	-
OK	2022	-	1	-	-	-	-	1
	2023	1	-	-	-	-	-	1
	2021	-	-	-	-	-	-	-
OR	2022	-	-	-	-	-	-	-
	2023	-	-	-	-	-	-	-
	2021	-	1	-	-	-	-	1
PA	2022	1	2	-	-	-	-	3
	2023	3	2	-	-	-	-	5
	2021	-	-	-	-	-	-	-
RI	2022	-	-	-	-	-	-	-
	2023	-	-	-	-	-	-	-
	2021	1	-	-	-	-	-	1
SC	2022	1	1	-	-	-	-	2
	2023	2	1	-	-	-	-	3
	2021	-	-	-	-	-	-	-
SD	2022	-	-	-	-	-	-	-
	2023	-	-	-	-	-	-	-
	2021	-	1	-	-	-	-	1
TN	2022	1	2	-	-	-	-	3
	2023	3	2	-	-	-	-	5
	2021	-	7	-	-	-	-	7
TX	2022	7	8	-	-	-	-	15
	2023	15	9	2	-	-	-	17
	2021	-	1	-	-	-	-	1
UT	2022	1	1		-	-	-	2
	2023	2	1	-	-	-	-	3
VA	2021	-	-	-	-	-	-	-
VA	2022	-	-		-	-	-	-
	•		·					

	2023	-	1	-	-	-	_	1
	2021	-	-	-	-	-	-	-
VT	2022	-	-	-	-	-	-	-
	2023	-	-	-	-	-	-	-
	2021	-	-	-	-	-	-	-
WA	2022	-	-	-	-	-	-	-
	2023	_	-	-	-	-	-	-
	2021	-	-	-	-	-	-	-
WV	2022	_	-	-	-	-	-	-
	2023	-	-	-	-	-	-	-
	2021	-	-	-	-	-	-	-
WI	2022	-	1	-	-	-	-	1
	2023	1	-	-	-	-	-	1
	2021	-	-	-	-	-	-	-
WY	2022	-	-	-	-	-	-	-
	2023	-	-	-	-	-	-	-
	2021	1	25	-	-	-	-	26
TOTALS	2022	26	39	-	-	1	-	64
	2023	64	44	5	-	-	-	103

Table No.4: Status of Company-Owned Outlets For years 2021 to 2023

State	Year	Outlets at Start of Year	Outlets Opened	Outlets Reacquired from Franchisee	Outlets Closed	Outlets Sold to Franchisee	Outlets at End of Year
	2021	-	-	-	-	-	-
AL	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
AK	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
AZ	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
AR	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
CA	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
CO	2021	-	-	-	-	-	-

	2022	l	İ		1		
	2022	-	-	-	-	-	-
			-	-	-	-	-
CT	2021	-	-	-	-	-	-
CT	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
DE	2021	-	-	-	-	-	-
DE	2022						
	2023	-	-	-	-	-	-
E	2021	-	-	-	-	-	-
FL	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
G.1	2021	-	-	-	-	-	-
GA	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
HI	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
ID	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
IL	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
IN	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
IA	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
KS	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
KY	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
LA	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
ME	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-

ı	I	1	i	I	I	1	ı
	2021	-	-	-	-	-	-
MD	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
MA	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
MI	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
MN	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
MS	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
MO	2022	-	-	1	-	-	1
	2023	1	-	-	1	-	-
	2021	-	-	-	-	-	-
MT	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
NE	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
NV	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
NH	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
NJ	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
NM	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
NY	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
NO	2021	-	-	-	-	-	-
NC	2022	-	-	-	-	-	-

ND   2021   -   -   -   -   -   -   -   -     -	İ	2023	İ	İ	Ì	Ì		I
ND   2022			-	-	-	-	-	-
OH 2023	NID							
OH   2021	ND							
OH   2022								
OK   2021   -   -   -   -   -   -   -     -			-	-	-	-	-	-
OK	ОН							
OK				-		-		-
OR			-	-	-	-	-	-
OR	OK		-	-	-	-	-	-
OR			-	-	-	-	-	-
PA			-	-	-	-	-	-
PA	OR	2022	-	-	-	-	-	-
PA		2023	-	-	-	-	-	-
RI   2021   -   -   -   -   -   -   -		2021	-	-	-	-	-	-
RI	PA		-	-	-	-	-	-
RI		2023	-	-	-	-	-	-
SC   2021   -   -   -   -   -   -   -     -		2021	-	-	-	-	-	-
SC   2021   -   -   -   -   -   -   -   -     -	RI	2022	-	-	-	-	-	-
SC		2023	-	-	-	-	-	-
2023   -   -   -   -   -   -   -     -		2021	-	-	-	-	1	-
SD	SC	2022	-	-	-	-	1	-
SD		2023	-	-	-	-	-	-
2023		2021	-	-	-	-	-	-
TN	SD	2022	-	-	-	-	1	-
TN		2023	-	-	-	-	-	-
TX   2021   -   -   -   -   -   -     -		2021	-	-	-	-	-	-
TX	TN	2022	-	-	-	-	-	-
TX		2023	-	-	-	-	-	-
2023   -   -   -   -   -   -     -		2021	-	-	-	-	-	-
UT	TX	2022	-	-	-	-	-	-
UT		2023	-	-	-	-	-	-
VA 2023		2021	-	-	-	-	-	-
VA	UT	2022	-	-		-	-	-
VA 2022		2023	_	-	-	-	-	-
VT 2023		2021	-	-	-	-	-	-
VT 2021	VA	2022	-	-		-	-	-
VT 2022		2023	-	-	-	-	-	-
2023		2021	-	-	-	-	-	-
	VT	2022	-	-	-	-	-	-
			-	-	-	-	-	-
11/2   20/21   -   -   -   -   -   -   -   -   -	WA	2021	-	-	-	-	-	-

					ii	•	
	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
WV	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
WI	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
WY	2022	-	-	-	-	-	-
	2023	-	-	-	-	-	-
	2021	-	-	-	-	-	-
TOTALS	2022	-	-	1	-	-	1
	2023	1	-	-	1	-	-

Table No. 5: Projected Openings as of December 31, 2023 for the 2024 Fiscal Year

State	Franchise Agreements Signed but Outlet Not Opened	Projected New Franchised Outlets in the Next Fiscal Year	Projected New Affiliate-Owned Outlets in the Next Fiscal Year	Projected New Company-Owned Outlet in the Next Fiscal Year
AL	1	-	-	-
AK	-	=	-	-
AR	-	=	=	=
AZ	1	1	-	-
CA	-	=	=	-
CO	-	-	-	-
CT	1	-	-	-
DE	-	-	-	-
FL	5	2	-	-
GA	1	1	-	-
Н	-	-	-	-
ID	-	1	-	-
IL	-	-	-	-
IN	1	1	-	-
IA	-	-	-	-
KS	-	1	-	-
KY	1	1	-	-
LA	-	-	-	-
ME	-	-	-	-
MD	-	-	-	-
MA	3	1	-	-
MI	2	1	-	-
MN	1	1	-	-

MS	-	=	=	-
MO	-	1	-	-
MT	-	-	-	-
NE	-	-	-	-
NV	-	-	-	-
NH	-	-	-	-
NJ	3	=	-	-
NM	-	=	-	-
NY	-	=	-	-
NC	-	=	-	-
ND	-	=	-	-
ОН	-	1	-	-
OK	-	1	-	-
OR	1	=	=	-
PA	1	•	=	=
RI	-	•	=	=
SC	-	1	=	-
SD	-	•	=	-
TN	1	1	=	-
TX	1	2	-	-
UT	-	-	-	-
VA	1	=	-	-
VT	-	ı	-	-
WA	-	ı	-	-
WV	-	-	-	-
WI	-	1	-	-
WY	-	=	=	-
Totals	25	18	=	=

Attached as Exhibit I are the names, addresses and telephone numbers of all franchisees as of the issuance date of this Disclosure Document. Except as provided herein, we have not had any franchisees who had a franchise terminated, cancelled and not renewed or who otherwise voluntarily or involuntarily ceased to do business under the Franchise Agreement as of the issuance date, or who has not communicated with us within 10 weeks of the issuance date of this Disclosure Document. If you buy this franchise, your contact information may be disclosed to other buyers when you leave the franchise system.

During the last three fiscal years, we have not had franchisees sign confidentiality provisions that would restrict their ability to speak openly about their experience with our System. There are no trademark-specific organizations formed by our franchisees that are associated with our System.

### ITEM 21 FINANCIAL STATEMENTS

Attached as Exhibit E to this Disclosure Document are our unaudited financial statements as of September 30, 2024, as well as our audited financial statements as of and for the year ended December 31, 2023, as of and for the year ended December 31, 2021. Our fiscal year end is December 31.

### ITEM 22 CONTRACTS

Attached to this Disclosure Document are the following contracts and their attachments:

Exhibit B: Franchise Agreement and Exhibits

Exhibit C: Multi-Unit Addendum Exhibit D: State Specific Addenda

Exhibit F Sample Termination and Release Agreement
Exhibit H: Confidentiality and Non-Disclosure Agreement
Exhibit J: Franchisee Questionnaire/Compliance Certification

#### ITEM 23 RECEIPTS

#### Exhibit A to MDR United LLC Franchise Disclosure Document

#### List of State Administrators and Agents for Service of Process

#### CONNECTICUT

The Banking Commissioner The Department of Banking Securities and Business Investment Division 260 Constitution Plaza Hartford, CT 06103-1800 (860) 240-8299

#### NORTH DAKOTA

North Dakota Securities Department 600 Boulevard Avenue, State Capitol Fifth Floor, Dept. 414 Bismarck, North Dakota 58505-0510 (701) 328-4712

#### **Formatted Table**

#### ILLINOIS

Illinois Office of the Attorney General Franchise Division 500 South Second Street Springfield, Illinois 62706 (217) 782-4465

#### RHODE ISLAND

Department of Labor and Regulation Securities Division Bldg. 69, First Floor John O. Pastore Center 1511 Pontiac Avenue Cranston, Rhode Island 02920 (401) 462-9527

# Formatted: Font: Bold, Underline

**INDIANA** 

Secretary of State Franchise Section 302 West Washington, Room E-111 Indianapolis, Indiana 46204 (317) 232-6681

# SOUTH DAKOTA

Department of Labor and Regulation Director of Division of Securities 124 E. Euclid, Suite 104 Pierre, South Dakota 57501 (605) 773-4823

Formatted: Font: Not Bold

Formatted: Font: Not Bold, Condensed by 0.2 pt

### MICHIGAN

Consumer Protection Division Attn: Franchise Section 525 W. Ottawa Street G. Mennen Williams Building, 1st Floor Lansing, MI 48933 (517) 373-7117

VIRGINIA Clerk of the State Corporation Commission 1300 East Main Street, 1st Floor Richmond, Virginia 23219

# Formatted: Condensed by 0.2 pt

Formatted: Indent: First line: 0"

# MINNESOTA

Minnesota Department of Commerce 857th 85 7th Place East, Suite 280 St. Paul, Minnesota 55101 (651) 539-1500

#### WISCONSIN

Office of the Commissioner of Securities 345 West Washington Avenue, Fourth Floor Madison, Wisconsin 53703 (608) 261-9555

## Formatted: Condensed by 0.2 pt

**CALIFORNIA** 

Commissioner of Financial Protection and Innovation Department of Financial Protection and Innovation 320 West Fourth Street, Suite 750 Los Angeles, California 90013-2344 (213) 576-7500Toll Free: (866) 275-2677

#### **NEW YORK**

New York Secretary of State New York Department of State One Commerce Plaza, 99 Washington Avenue, 6th Floor Albany, New York 12231-0001

Formatted: Condensed by 0.2 pt

WASHINGTON

Director of Department of Financial Institutions
Securities Division – 3rd Floor
150 Israel Road, Southwest
Tumwater, Washington 98501
(360) 902-8760

(518) 473-2492 MARYLAND Maryland Securities Commissioner 200 St. Paul Place Baltimore, Maryland 21202-2020 (410) 576-6360

#### AGENTS OF SERVICE OF PROCESS

CONNECTICUT The Banking Commissioner The Department of Banking

NORTH DAKOTA North Daketa Securities Department and Business

Investment Division

600 Boulevard Avenue, State Capitol Fifth Floor, Dept. 414

Bismarck, North Dakota 58505-0510 (701) 328 4712

260 Constitution Plaza Hartford, CT 06103-1800

(860) 240-8299

ILLINOIS

Illinois Office of the Attorney General Franchise

Division

500 South Second Street Springfield, Illinois 62706

(217) 782-4465

INDIANA

Secretary of State Franchise Section 302 West Washington, Room E-111

G. Mennen Williams Building, 1 Lansing, MI 48933

(517) 373 7117

Indianapolis, Indiana 46204

(317) 232-6681

**MICHIGAN** Consumer Protection Division

Attn: Franchise Section 525 W. Ottawa Street

G. Mennen Williams Building, 1st Floor

Lansing, MI 48933 (517) 373-7117

MINNESOTA,

Minnesota Department of Commerce 857th 85 7th Place East, Suite 280

St. Paul, Minnesota 55101

(651) 539-1500

**CALIFORNIA** 

CONNECTICUT The Banking Commissioner

Theof Financial Protection and Innovation

Department of BankingFinancial Protection and Innovation.

Securities and Business Investment Division

102

NORTH DAKOTA

North Dakota VIRCINIA

Securities and Retail Franchising Department 1300 East Main Street, 9th Floor 600 Boulevard

Avenue,

State Capitol Fifth Floor, Dept. 414 Bismarck, North Dakota 58505-0510 (701) 328-4712 Richmond, Virginia 23219

(804) 371 9051

RHODE ISLAND

Department of Labor and Regulation Securities

Division

Bldg. 69, First Floor John O. Pastore Center

1511 Pontiac Avenue Cranston, Rhode Island 02920

(401) 462-9527

SOUTH DAKOTA

Department of Labor and Regulation Director of

Division of Securities 124 E. Euclid, Suite 104 Pierre, South Dakota 57501

(605) 773-4823

VIRGINIA

Clerk of the State

Corporation Commission 1300 East Main Street, 1st Floor

Richmond, Virginia 23219

WISCONSIN

Office of the Commissioner of Securities 345 West Washington Avenue, Fourth Floor

Madison, Wisconsin 53703

(608) 261-9555

NEW YORK

New York Secretary of State

New York Department of State

One Commerce Plaza,

99 Washington Avenue, 6th Floor

Albany, New York 12231-0001

(518) 473-2492

Exhibit A to FDD

**Formatted Table** 

Formatted: Normal

Formatted: Condensed by 0.7 pt

Formatted: Tab stops: Not at 1.18"

Formatted: Font: Bold, Underline

Formatted: Condensed by 0.2 pt

Formatted: Condensed by 0.2 pt

Formatted: Not Expanded by / Condensed by

**Formatted Table** 

Formatted: Normal

Formatted: Condensed by 0.2 pt

Formatted: fontstyle11

Formatted: fontstyle11, Not Expanded by / Condensed

Formatted: fontstyle11

Formatted: Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between

Asian text and numbers

Formatted: fontstyle11

Formatted: Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

©2024 MDR United LLC Franchise Disclosure Document <del>260 Constitution Plaza</del> Hartford, CT 06103-1800 (860) 240-8299

320 West Fourth Street, Suite 750 Los Angeles, California 90013-2344 (213) 576-7500Toll Free: (866) 275-2677

WASHINGTON
Director of Department of Financial Institutions
Securities Division – 3rd Floor
150 Israel Road, Southwest
Tumwater, Washington 98501
(360) 902-8760

MARYLAND
Maryland Securities Commissioner
200 St. Paul Place
Baltimore, Maryland 21202-2020
(410) 576-6360

Formatted: Not Expanded by / Condensed by

Formatted: Normal

# Exhibit B to MDR United LLC Franchise Disclosure Document <u>Franchise Agreement</u>

### Exhibit C to MDR United LLC Franchise Disclosure Document

# Multi-Unit Addendum

### Exhibit D to MDR United LLC Franchise Disclosure Document

State Specific Addenda

#### ADDENDUM TO MDR UNITED LLC FRANCHISE AGREEMENT REOUIRED BY THE STATE OF MINNESOTA

### The Franchise Agreement is specifically amended as follows:

In recognition of the Minnesota Franchise Law, Minn. Stat., Chapter 80C, Sections 80C.01 through 80C.22, and the Rules and Regulations promulgated pursuant thereto by the Minnesota Commission of Securities, Minnesota Rule 2860.4400, et seq., the parties to the attached Franchise Agreement ("Agreement") agree as follows:

With respect to franchises governed by Minnesota law, Franchisor will comply with Minn. Stat. Sec. 80C.14, Subds. 3, 4 and 5 which require, except in certain specified cases, that Franchisee be given 90 days' notice of termination (with 60 days to cure) and 180 days' notice of non-renewal of the Agreement.

As required by Minnesota Franchise Act, Minn. Stat. Sec. 80C.12(g), Franchisor will reimburse Franchisee for any costs incurred by Franchisee in the defense of Franchisee's right to use the Marks, so long as Franchisee was using the Marks in the manner authorized by Franchisor, and so long as Franchisor is timely notified of the claim and is given the right to manage the defense of the claim including the right to compromise, settle or otherwise resolve the claim, and to determine whether to appeal a final determination of the claim.

With respect to franchises governed by Minnesota law, Franchisor will comply with Minn. Stat. Sec. 80C.14, Subds. 3, 4 and 5 which require, except in certain specified cases, that Franchisee be given 90 days' notice of termination (with 60 days to cure) and 180 days' notice of non-renewal of the Agreement.

A general release shall not relieve any person from liability imposed by the Minnesota Franchise Law, Minn. Stat., Chapter 80C, Section 80C.22.

The franchisee cannot consent to franchisor obtaining injunctive relief. The franchisor may <u>seek</u> injunctive relief. *See* Minn. Rule 2860.4400J. A court will determine if a bond is required.

Nothing in the Disclosure Document or Agreement can abrogate or reduce any of your rights as provided for in Minnesota Statutes 1984, Chapter 80C, or your rights to any procedure, forum, or remedies provided for by the laws of the jurisdiction.

Any claims brought pursuant to the Minnesota Franchises Act, § 80.C.01 et seq. must be brought within 3 years after the cause of action accrues. To the extent that any provision of the Franchise Agreement imposes a different limitations period, the provision of the Act shall control.

Any checks that are dishonored due to insufficient funds are governed by Minnesota Statute 604.113, which limits the service charge imposed on the payee of the dishonored check to a \$30 service charge. To the extent that any provision of the Franchise Agreement imposes a different service

\$30 service charge. To the extent that any provision of the Franchise Agreement imposes a different service charge, Minnesota Statute 604.113 shall control.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

<b>IN WITNESS WHEREOF</b> , each of the undersigned hereby acknowledges having read this Amendment, understands and consents to be bound by all of its terms.				
HPB Fencing LLC	Franchisee:			
By:	Ву:			
Title:	Title:			

#### ADDENDUM TO MDR UNITED LLC FRANCHISE AGREEMENT REOUIRED BY THE STATE OF NORTH DAKOTA

For franchises and franchisees subject to the North Dakota Franchise Investment Law, the following information supersedes or supplements, as the case maybe, the corresponding disclosures in the main body of the text of the MDR United LLC Franchise Agreement.

- 1. Section 2.2.8 of the Franchise Agreement is hereby amended to provide that any provision requiring a franchisee to sign a general release upon renewal of a franchise agreement is deleted in its entirety.
  - 2. Section 3.1 is amended as follows:

Based on our financial statements and our duties to furnish goods and services, the North Dakota Securities Commissioner requires that we defer all initial franchise fees until we have fulfilled all of our pre-opening obligations to you under the Franchise Agreement and the franchisee has commenced during business pursuant to the franchise agreement.

- 3. Section 17.2 of the Franchise Agreement is hereby amended to add the following language: "Covenants not to compete such as those mentioned above are generally considered unenforceable in the State of North Dakota."
  - 4. Section 18.1 of the Franchise Agreement is hereby amended to add the following language:

Any provision requiring that the Franchise Agreement be construed according to the laws of a state other than North Dakota is unfair, unjust or inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law and is void. These provisions are hereby amended to provide that the Franchise Agreement is to be construed according to the laws of North Dakota.

5. Section 18.2 of the Franchise Agreement is hereby amended to add the following language:

Any provision requiring a franchisee to agree to mediation or courts outside of North Dakota has been determined to be unfair, unjust and inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law. These provisions are amended to provide the site of mediation or litigation must be agreeable to all parties and may not be remote from the franchisee's place of business.

6. Section 18.4 of the Franchise Agreement is hereby amended to add the following language:

Any provision which designates jurisdiction or venue or requires the franchisee to agree to jurisdiction or venue in a forum outside of North Dakota is void with respect to any cause of action which is otherwise enforceable in North Dakota.

7. Section 18.9 of the Franchise Agreement is hereby amended to provide that the statute of limitations under North Dakota law will apply.

- 8. Section 18.10 of the Franchise Agreement are hereby amended to provide that any provision requiring a franchisee to consent to a waiver of exemplary and punitive damages is unfair, unjust or inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law and is void.
- 9. Section 18.11 of the Franchise Agreement is hereby amended to provide that any provision requiring a franchisee to waive his or her right to a jury trial has been determined to be unfair, unjust and inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law and is void.
  - 10. Section 16.4 is hereby deleted in its entirety.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with
the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any
applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any
statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This
provision supersedes any other term of any document executed in connection with the franchise.

Franchisee Initials/Date	Franchisor's Initials/Date

#### ADDENDUM TO MDR UNITED LLC FRANCHISE DISCLOSURE DOCUMENT, FRANCHISE AGREEMENT AND MULTI-UNIT AGREEMENT REOUIRED BY THE STATE OF ILLINOIS

Illinois law shall apply to and govern the Franchise Agreement.

In conformance with Section 4 of the Illinois Disclosure Act, any provision in a franchise agreement that designates jurisdiction and venue in a forum outside of the State of Illinois is void. However, a franchise agreement may provide for arbitration to take place out of Illinois.

Franchisees' right upon Termination and Non-Renewal are set forth in sections 19 and 20 of the Illinois Franchise Disclosure Act.

In conformance with section 41 of the Illinois Franchise Disclosure Act, any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with the Illinois Franchise Disclosure Act or any other law of Illinois is void.

Item 5 of Franchise Disclosure Document—*Initial Franchise Fee*, and Section 3.1 of the Franchise Agreement—**Initial Franchise Fee**, are amended as follows:

Based on Franchisor's financial statements and Franchisor's duty to furnish goods and services, the Illinois Attorney General's Office requires that Franchisor defer all initial franchise fees until Franchisor has fulfilled all of Franchisor's pre-opening obligations to Franchisee under the Franchise Agreement and the Franchisee has commenced doing business pursuant to the Franchise Agreement. The Illinois Attorney General's Office imposed this deferral requirement due to Franchisor's financial condition.

	<u> </u>
Franchisee Initials/Date	Franchisor's Initials/Date

#### ADDENDUM TO MDR UNITED LLC FRANCHISE DISCLOSURE DOCUMENT REOUIRED BY THE STATE OF INDIANA

To the extent the Indiana Franchise Registration and Disclosure Law applies, the terms of this Addendum apply. Item 17, Additional Disclosures. The following statements are added to Item 17:

The laws of the State of Indiana supersede any provisions of the Franchise Agreement/ the other agreements or Nebraska law if such provisions are in conflict with Indiana law.

Any provision in the Franchise Agreement which designates jurisdiction or venue or requires the Franchisee to agree to jurisdiction or venue, in a forum outside of Indiana, is deleted from any Franchise Agreement issued in the State of Indiana.

#### ADDENDUM TO MDR UNITED LLC FRANCHISE DISCLOSURE DOCUMENT REOUIRED BY THE STATE OF MAINE

#### NOTICE

- As required by Maine law, we have secured a bond in the amount of \$30,000 issued by SureTec Insurance Company, 2103 City West Boulevard, Suite 1300, Houston, Texas 77042. Before signing a contract to purchase a business opportunity, you should check with the surety company to determine the current status of the bond.
- 2. Pursuant to Maine statute you have the right to avoid the contract for purchase of this business opportunity within 3 business days following the signing of the contract. You should obtain and study a copy of the law regulating the sale of business opportunities before you attempt to avoid the contract. This law is found in the Maine Revised Statutes, Title 32, section 4698.

#### ADDENDUM TO MDR UNITED LLC FRANCHISE DISCLOSURE DOCUMENT REOUIRED BY THE STATE OF MINNESOTA

In accordance with the requirements of the state of Minnesota the following disclosure should be read in conjunction with the Disclosure Document. Any inconsistency with the information contained in the Disclosure Document will be resolved in favor of this Minnesota Addendum.

#### 1. Item 13 **Trademarks** is amended by adding the following:

As required by the Minnesota Franchise Act, Minn. Stat. Sec. 80C.12(g), we will reimburse you for any of your costs incurred in the defense of your right to use the Marks, so long as you were using the Marks in the manner authorized by us, and so long as we are timely notified of the claim and are given the right to manage the defense of the claim including the right to compromise, settle or otherwise resolve the claim, and to determine whether to appeal a final determination of the claim

 Item 17 Renewal. Termination. Transfer and Dispute Resolution is amended by adding the following:

#### A. Renewal and Termination

With respect to franchises governed by Minnesota law, we will comply with Minn. Stat. Sec. 80C.14, Subds. 3, 4 and 5 which require, except in certain specified cases, that you be given 90 days' notice of termination (with 60 days to cure) and 180 days' notice for non-renewal of the Agreement.

#### B. Choice of Forum

Nothing in the Disclosure Document or Agreement can abrogate or reduce any of your rights as provided for in Minnesota Statutes 1984, Chapter 80C, or your rights to any procedure, forum, or remedies provided for by the laws of the jurisdiction.

#### C. Releases

A general release shall not relieve any person from liability imposed by the Minnesota Franchise Law, Minn. Stat., Chapter 80C, Sections 80C.22.

Any checks that are dishonored due to insufficient funds are governed by Minnesota Statute 604.113, which limits the service charge imposed on the payee of the dishonored check to a \$30 service charge. To the extent that any provision of the Franchise Disclosure Document imposes a different service charge, Minnesota Statute 604.113 shall control.

These franchises have been registered under the Minnesota Franchise Act, registration does not constitute approval, recommendation, or endorsement by the Commissioner of Commerce of Minnesota or a finding by the Commissioner that the information provided herein is true, complete, and not misleading.

The Minnesota Franchise Act makes it unlawful to offer or sell any franchise in this state which is subject to registration without first providing to the franchisee, at least 7 days prior to the execution by the prospective franchisee of any binding franchise or other agreement, or at least 7 days prior to the payment of any consideration, by the franchisee, whichever occurs first, a copy of this Disclosure Document, together with a copy of all proposed agreements relating to the franchise. This Disclosure Document

contains a summary only of certain material provisions of the Franchise Agreement. The contract or agreement should be referred to for an understanding of all rights and obligations of both the franchisor and the franchisee.

#### ADDENDUM TO MDR UNITED LLC FRANCHISE DISCLOSURE DOCUMENT REOUIRED BY THE STATE OF NORTH CAROLINA

The State of North Carolina has not reviewed and does not approve, recommend, endorse or sponsor any business opportunity. The information contained in this disclosure has not been verified by the State. If you have any questions about this investment, see an attorney before you sign a contract or agreement.

If the seller fails to deliver the product(s), equipment or supplies necessary to begin substantial operation of the business within 45 days of the delivery date stated in your contract, you may notify the seller in writing and demand that the contract be cancelled.

#### ADDENDUM TO MDR UNITED LLC FRANCHISE DISCLOSURE DOCUMENT REOUIRED BY THE STATE OF NORTH DAKOTA

In recognition of the requirements of the North Dakota Franchise Investment Law, N.D. Cent. Code, §§ 51-19-01 through 51-19-17, and the policies of the office of the State of North Dakota Securities Commission, the Franchise Disclosure Document for MDR United LLC shall be amended by the addition of the following language:

1. Item 5 is amended by the following:

Based on our financial statements and our duties to furnish goods and services, the North Dakota Securities Commissioner requires that we defer all initial franchise fees until we have fulfilled all of our pre-opening obligations to you under the Franchise Agreement and the franchisee has commenced during business pursuant to the franchise agreement.

- Item 17: The North Dakota Securities Commissioner has held the following to be unfair, unjust, or inequitable to North Dakota franchisees (Section 51-19-09, North Dakota Century Code ("N.D.C.C"):
- A. Restrictive Covenants: Franchise Disclosure Documents which disclose the existence of covenants restricting competition contrary to Section 9-08-06 N.D.C.C., without further disclosing that such covenants will be subject to this statute.
- B. Situs of Arbitration Proceedings: Franchise agreements providing that the parties must agree to mediate or arbitrate disputes at a location that is remote from the site of the franchisee's business.
- C. Restriction on Forum: Requiring North Dakota franchisees to consent to the jurisdiction of courts outside of North Dakota.
- D. Liquidated Damages and Termination Penalties: Requiring North Dakota franchisees to consent to liquidated damages or termination penalties.
- E. Applicable Laws: Franchise agreements which specify that any claims arising under the North Dakota franchise law will be governed by the laws of a state other than North Dakota.
- F. Waiver of Trial by Jury: Requiring North Dakota franchisees to consent to the waiver of a trial by jury.
- G. Waiver of Exemplary and Punitive Damages: Requiring North Dakota franchisees to consent to a waiver of exemplary and punitive damages.
- H. General Release: Requiring North Dakota franchisees to execute a general release of claims as a condition of renewal or transfer of a franchise.

Franchisee Initials/Date	Franchisor's Initials/Date

#### ADDENDUM TO MDR UNITED LLC FRANCHISE DISCLOSURE DOCUMENT REOUIRED BY THE STATE OF SOUTH CAROLINA

The State of South Carolina has not reviewed and does not approve, recommend, endorse or sponsor any business opportunity. The information contained in this disclosure has not been verified by the State. If you have any questions about this investment, see an attorney before you sign a contract or agreement.

If the seller fails to deliver the product, equipment or supplies necessary to begin substantial operation of the business within forty-five (45) days of the delivery date stated in your contract, you may notify the seller in writing and demand that the contract be cancelled.

#### ADDENDUM TO MDR UNITED LLC FRANCHISE DISCLOSURE DOCUMENT REOUIRED BY THE STATE OF VIRGINIA

In recognition of the restrictions contained in Section 13.1-564 of the Virginia Retail Franchising Act, the Franchise Disclosure Document for MDR United LLC for use in the Commonwealth of Virginia shall be amended as follows:

Item 5 of the Franchise Disclosure Document is amended as follows:

The Virginia State Corporation Commission's Division of Securities and Retail Franchising requires us to defer payment of the initial franchise fee and other initial payments owed by franchisees to the franchisor until the franchisor has completed its pre-opening obligations under the franchise agreement.

Additional Disclosure: The following statements are added to Item 17.h.

Pursuant to Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to cancel a franchise without reasonable cause. If any ground for default for termination state in the franchise agreement does not constitute "reasonable cause," as that term may be defined in the Virginia Retail Franchising Act or the laws of Virginia, that provision may not be enforceable.

# ADDENDUM TO MDR UNITED LLC FRANCHISE DISCLOSURE DOCUMENT, FRANCHISE AGREEMENT, FRANCHISE DISCLOSURE QUESTIONNAIRE AND CERTIFICATION, AND RELATED AGREEMENTS REQUIRED BY THE STATE OF MARYLAND

This Addenda is an amendment to the Disclosure Document and Franchise Agreement. The following modifications are made to the Disclosure Document and the Franchise Agreement:

Item 17 of the Disclosure Document and any provision in the Franchise Agreement providing for termination upon your bankruptcy may not be enforceable under federal bankruptcy law (11 U.S.C. Section 101 et seq.).

Item 17 of the Disclosure Document and sections of the Franchise Agreement requiring that you sign a general release as a condition of renewal, sale and assignment/transfer shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

The Franchisee Disclosure Questionnaire and Certification attached as Exhibit J to the Franchise Disclosure Document does not apply to Maryland franchisees and should not be signed by Maryland franchisees.

The Franchise Agreement is revised to state that any claims under the Maryland Franchise Registration and Disclosure Law must be brought within 3 years after the grant of the franchise.

Item 17 of the Disclosure Document and any provisions of the Franchise Agreement requiring you to file any lawsuit in a court outside the State of Maryland may not be enforceable under the Maryland Franchise Registration and Disclosure Law. Item 17v of the Disclosure Document and Section 18.6 of the Franchise Agreement are amended to state that you may sue in Maryland for claims under the Maryland Franchise Registration and Disclosure Law, to the minimum extent required by Maryland law.

# ACKNOWLEDGMENT: It is agreed that the foregoing state law addendum supersedes any inconsistent portion of the Franchise Agreement dated the \_\_\_\_\_\_ day of \_\_\_\_\_\_, 20\_\_\_, and of the Franchise Disclosure Document, but only to the extent they are then valid requirements of an applicable and enforceable state law, and for only so long as the state law remains in effect. Franchisee Initials/Date Franchisee Initials/Date

#### Exhibit E to MDR United LLC Franchise Disclosure Document

**Financial Statements** 

#### Exhibit F to MDR United LLC Franchise Disclosure Document

Sample Termination and Release Agreement

### SAMPLE TERMINATION OFFRANCHISE AGREEMENT AND RELEASE UPON TRANSFER TO AN AUTHORIZED FRANCHISEE

This Termination of Franchise Agreement and Rele	ase (the "Agreement") is made this
day of	
	United LLC, a Pennsylvania limited liability
company, with its principal place of business at 25	25 N. 117 <sup>th</sup> Avenue, Third Floor, Omaha,
Nebraska 68164 ("Franchisor") and	
,	awith
its principal place of business at,	
	"Transferor").
BACKGR	COUND
"Franchise Agreement") with Franchisor for the rig Franchisor's proprietary marks and system (the	, Transferor entered into a franchise agreement (the pht to operate a Mighty Dog Roofing Business unde "System") at the following approved location Mighty Dog Roofing Business").
(the 1	ngity bog Rooting business ).
	ansfer as specified in the Franchise Agreement and , who has been approved by Franchisor as an
Franchise Agreement and all rights and obligation	e business, Transferor now desires to terminate the ons between the parties relating to the Franchis termination, pursuant to the terms of this Agreement

#### **AGREEMENT**

In consideration of the mutual promises and covenants contained in this Agreement, and for other good and valuable consideration, the receipt and sufficiency of which is acknowledged, and intending to be legally bound, the parties agree as follows:

- 1. Subject to the terms and conditions contained in this Agreement, the Franchise Agreement and all rights and obligations between Franchisor and Transferor arising from or related to the Franchise Agreement are terminated, effective as of the date of this Agreement.
- 2. Notwithstanding anything in this Agreement to the contrary, the parties agree that Transferor shall remain bound by all of the post-term covenants and obligations contained in the Franchise Agreement including, without limitation, those relating to Confidential Information and Noncompetition.
- 3. Transferor represents and warrants that all of Transferor's monetary obligations to Franchisor and its subsidiaries and affiliates have been satisfied in full as of the date of this Agreement.
- 4. Transferor, for itself and all persons and entities claiming by, through or under it, release, acquit and forever discharge Franchisor and its present and former officers, employees, shareholders, directors, agents, servants, representatives, affiliates, successors and assigns (the "Franchisor Releasees") from all obligations, claims, debts, demands, covenants, contracts, promises, agreements, liabilities, costs, attorney's fees, actions or causes of action whatsoever, whether known or unknown, which Transferor, by itself, on behalf of, or in conjunction with any other person, persons, partnership

or corporation, have, had or claim to have against the Franchisor Releasees arising out of or related to the offer, sale and operation of the business, and the parties' rights or obligations under the Franchise Agreement.

- Excluding the indemnification obligations in the Franchise Agreement, and Transferor's obligations as in Section 2 of this Agreement, Franchisor, for itself and all persons and entities claiming by, through or under it, releases, acquits and forever discharges Transferor and Transferor's employees, agents, servants, representatives, affiliates, successors and assigns (the "Transferor Releasees") from all obligations, claims, debts, demands, covenants, contracts, promises, agreements, liabilities, costs, attorney's fees, actions or causes of action whatsoever, whether known or unknown, which it, by itself, on behalf of, or in conjunction with any other person, persons, partnership or corporation, have, had or claim to have against the Transferor Releasees arising out of or related to the offer, sale and operation of the business, and the parties' rights or obligations under the Franchise Agreement. Specifically excepted from this release are any claims asserted against Franchisor or any of its present and former officers, employees, members, directors, agents, servants, representatives, affiliates, successors or assigns (the "Indemnified Parties") by any third party, which claims arise out of or relate to the Franchise Agreement prior to the Effective Date of this Agreement. Transferor agrees to indemnify and hold the Indemnified Parties harmless from all losses, damages, liabilities, claims, costs, expenses, or judgments, including reasonable attorneys' fees incurred in connection with such claims (in the manner prescribed in the Franchise Agreement).
- 6. This Agreement constitutes the entire integrated agreement of the parties with respect to the subject matter contained in this Agreement and may not be subject to any modification without the written consent of the parties.
- 7. This Agreement shall be construed under the laws of the Commonwealth of Pennsylvania, which laws shall control in the event of any conflict of law.
- 8. This Agreement shall be for the benefit of and binding upon the parties and their respective representatives, successors and assigns.
- 9. Each party acknowledges that the terms of this Agreement have been completely read and are fully understood and voluntarily accepted by each party, after having a reasonable opportunity to retain and confer with counsel. This Agreement is entered into after a full investigation by the parties, and the parties are not relying upon any statements or representations not embodied in this Agreement.
- 10. In the event that Franchisor retains the services of legal counsel to enforce the terms of this Agreement, it shall be entitled to recover all costs and expenses, including reasonable attorney's fees, incurred in enforcing the terms of this Agreement.
- 11. Transferor agrees that Transferor has and had a relationship with Franchisor at its offices in the State of Nebraska and that, with the exception of Franchisor's right to seek injunctive relief in any appropriate jurisdiction, any action by or against Franchisor arising out of or relating to this Agreement shall be commenced and concluded in the State of Nebraska pursuant to the mediation, venue and jurisdiction provisions of the Franchise Agreement.
- 12. This Agreement may be executed in multiple counterparts by the various parties and the failure to have the signatures of all parties on a single Agreement shall not affect the validity or enforceability of any part of this Agreement against any party who executes any counterpart of the Agreement. Executed facsimile copies of this Agreement shall be deemed to be effective as original signatures.

125

WOULD NOT SIGN THIS AGREEMENT IF	EEMENT AND UNDERSTAND ITS TERMS. I I DID NOT UNDERSTAND AND AGREE TO BE
BOUND BY ITS TERMS.	MDR UNITED LLC
	Ву:
	FRANCHISEE
	Ву:

#### Exhibit G to MDR United LLC Franchise Disclosure Document

**Operations Manual Table of Contents** 

Mighty Dog Roofing TOC: 03/28/2024 590 pages

#### Section A: Introduction # Pages: 42

WELCOME LETTER

MIGHTY DOG ROOFING MISSION STATEMENT

HISTORY OF MIGHTY DOG ROOFING

FRANCHISE ONBOARDING PROCESS

#### SERVICES PROVIDED TO MIGHTY DOG ROOFING FRANCHISEES

- · Advertising Materials & Sales Aids
- Approved Suppliers
- Corporate Website
- · Sample Form Agreements
- Franchise Advisory Council
- Ongoing Training & Support
- On-Site Assistance
- · Operations Manual
- Pre-Launch Training
- Protected Marketing Territory
- Use of Trademarks

#### RESPONSIBILITIES AS AN MIGHTY DOG ROOFING FRANCHISEE

- · Responsibilities to Customers
- · Responsibilities to Your Crews
- Responsibilities to Your Fellow Franchisees
- · Responsibilities to the Franchisor

#### PAYING OTHER FEES

- Accounting Service Fee
- · Administrative Fee
- Audit
- Annual Conference
- Assistant Training Fee
- Attorney's Fees & Cost
- · Call Center Fee
- Dues & Subscriptions
- Drone Kit
- Digital Management Fee
- Indemnification
- Insurance
- · Initial Training
- Late Payment
- Brand Marketing Fee
- Local Advertising Deficiency
- Mapping and Measurement Software
- Outstanding Account Receivable Fee
- · Post-Termination or Post-Expiration Expenses
- Renewal
- Royalty Fee
- Software Updates
- Supplementer
- Technology Fee

- Transfer Fee
- ZeeParterships

#### Section B: Pre-Launch Procedures # Pages: 96

PRE-LAUNCH CHECKLIST

#### ESTABLISHMENT OF BUSINESS

- Business Structure
  - Traction
  - EOS
- Overview of Entity Choices
- Org Charts
- Naming the Entity
- Obtaining your Employer Identification Number
- · Obtaining your Business License

#### SECURING A LOCATION

- Site Criteria
- · Market Analysis
- Gaining Site Acceptance

REQUIRED EQUIPMENT & SUPPLIES LIST

VEHICLE SPECIFICATIONS

#### SIGNAGE & LOGO SPECIFICATIONS

- · Business Cards
- Letterhead
- Signage Requirements
  - Door Hangers
  - Yard Signs

ACCOUNTING/BOOKKEEPING

OPENING BANK ACCOUNTS

CALL CENTER

ACCULYNX

#### ZEERECRUIT

Operations Software Account Set-Up

- Supplier/Vendor Account Set-Up
- Subcontractor Hiring/Recruiting
- Subcontractor Insurance Requirements
- Pre-Launch Market Research

#### LICENSING/PERMITS

#### OFFICE SET-UP

- Business Phone Number
- Email Set-Up
- Ordering Business Cards/Promo Materials/Apparel
- Utilities
- Office Furniture/Supplies

#### PROCURING REQUIRED INSURANCE

#### MARKETING SET-UP

- Paid Lead Services Account Set-Up
- Online Directories Account Set-Up
- Organic Social Media Account Set-Up
- Google Business Profile (GBP) Set-Up

· Local Search Set-Up

#### PAYING TAXES

- · Federal Taxes
- · State Taxes
- Sales & Usage Tax

#### OSHA COMPLIANCE

- OSHA Requirements
- · Small Business Employers
- Contact Information

#### MIGHTY DOG ROOFING UNIVERSITY

#### SCHEDULE INITIAL TRAINING

- Initial Training Outlines
- On-Site Training Outlines
- Alternate Training Outline

#### Section C: Human Resources # Pages: 70

HELPFUL LINKS/RESOURCES

EEOC GUIDELINES FOR HIRING EMPLOYEES

#### WAGE AND LABOR LAWS

- · Fair Labor Standards Act
- · What the FLSA Requires
- FLSA Minimum Wage Poster
- Other Mandatory Labor Law Posters

#### LAWS REGARDING HARRASSMENT

- · Sexual Harassment
- · Racial and Ethnic Harassment
- Pregnancy Discrimination
- · Religious Accommodation

#### IMMIGRATION REFORM/CONTROL ACT

AMERICANS WITH DISABILITIES ACT

PROFILE OF THE IDEAL MIGHTY DOG ROOFING CREW MEMBER

#### JOB DESCRIPTIONS

- General Manager
- Office Coordinator
- A/R Specialist
- Finance Manager
- Sales Manager
- Project Manager
- Operations Manager
- Quality Assurance Manager

#### RECRUITING EMPLOYEES

- Generating Applicants
- · Screening Applicants

#### THE INTERVIEW PROCESS

- Interview Overview
  - EEOC Pre-Employment
  - Do's & Don'ts
- Reference Check Procedure
- Job Offer

#### NEW EMPLOYEE ORIENTATION & TRAINING

- · New Hire Paperwork
- Orientation Process
- Training
- · Ongoing Training
- · Performance Management
- Onboarding Process
- · Offboarding Process

#### TRAINNING OUTLINES

#### PAYROLL

- Subcontractor
- Commissions Payments

#### UNIFORM/DRESS CODE

**EXPENSES** 

#### Section D: Estimating & Sales Procedures # Pages: 155

#### PREPARING FOR SALES ACTIVITIES

- Mighty Dog Roofing's Competitive Advantage
- Prepare for the Customer
- BUILDING A PIPELINE
  - · Role of CSR

LOVELAND THE SALES PLAN

GUTTER'S SALE PROCESS

#### IN-HOUSE REPAIR PROCESS

- Acculynx Process
- Repair Sales

CANVASSING

PRICING JOBS

**DRONES INGAGE** 

- · Training Video
- Ingage Help Deck
- Financing and Payment Options
- Measuring Tools

#### QUALITY CONTROL CHECKS

Section E: Office Procedures: # Pages: 111

SUGGESTED HOURS OF OPERATION

#### CUSTOMER SERVICE

- Customer Service Philosophy
- Gathering Feedback
- · Handling Customer Complaints
- Product Warranty

#### MANAGING CUSTOMER FILES

- · Customer Files in Acculynx
- Scheduling Jobs
- · Confirming Jobs
- Siding Templates
- Manually adding Measurements

- · Assigning a Lead
- Production

#### INVENTORY MANAGEMENT

- · Using Approved Suppliers
- Changing Approved Suppliers
- Ordering Material & Labor Procedures
- Physical Inventory Counts

#### INVOICING PROCEDURES

- Accepting Payment
- Biller Genie
- Bookkeeping
- Collections

#### OPERATIONAL FRANCHISE REPORTING

#### FRANCHISE REPORTING REQUIREMENTS

#### REQUIRED REPORTS

- Royalty Payments
- Brand Development Fee
- Electronic Funds Transfer (ACH)

#### OFFICE MAINTENANCE

VEHICLE MAINTENANCE

#### VEHICLE WORKFLOW

#### SAFETY PROCEDURES

- Safety Rules
- Job Site Safety
- · Accident Reporting & Investigation
- Worker's Compensation Issues
- Fire Safety
- Chemical Safety
- Safe Lifting
- Ladder Safety
- Fall Protection

#### Section F: Insurance & Supplementing Claims # Pages: 28

#### **INSURANCE CLAIMS**

- 4 Basic Steps
  - <u>Inspection</u>
  - ACV (Actual Cash Value) Checks
  - Build Project

#### SUPPLEMENTING TRAINING MANUAL

#### Section G: Product Knowledge # Pages: 19

#### PRODUCT KNOWLEDGE

- Roofing
- Gutters
- Leaf Solutions
- Siding
- Windows

#### SAFETY EQUIPMENT (PPE)

HOUSE CAPE

#### DRONES

**INSIDER** 

#### Section H: Marketing # Pages: 37

#### ESTABLISH & DEVELOP A MARKETING PLAN

- · Components of MDR Marketing Plan
- · Reviews- Long Term Success
- Drone
- Marketing Truck Tool Kit
- 14/30/60/90/120

#### • 14/

#### MARKETING WITHIN YOUR TERRITORY

- · Home Shows
- Direct Mail
- Door Hangers
- Print
- Building Referral Relationships

#### LEAD GENERATION

- · Paid Leads
- · Local Search Leads
- · Lead Source
- Owens Corning
- BBB: Better Business Bureau

#### SOCIAL MEDIA

#### PUBLIC RELATIONS/COMMUNITY INVOLVEMENT

#### REQUIRED ADVERTISING EXPENSES

- Initial Launch Advertising Plan
- · Brand Development Fund
- Local Marketing Requirement
  - Local Marketing Guide

#### OBTAINING ADVERTISING APPROVAL

#### APPENDIX # Pages: 9

#### Forms and Samples

- Accident-Incident Reporting Form
- Site Acceptance Form
- Change of Supplier Request Form
- Employee Warning Sample
- Interview Report Sample
- Drug testing Consent Sample
- Employee Corrective Action Sample
- Employee Emergency Contact Sample
- Employee Status Change Sample
- Performance Review Sample

#### Exhibit H to MDR United LLC Franchise Disclosure Document

Confidentiality and Non-Disclosure Agreement

#### CONFIDENTIALITY AND NONDISCLOSURE AGREEMENT , in consideration of the approval by MDR United LLC ("Franchisor") to review certain confidential information including, without limitation, certain price lists, manuals and/or other information relating to the operation of a Mighty Dog Roofing franchise ("Confidential Information") before completing my contemplated purchase of such franchise, hereby agree to maintain the confidentiality of all such Confidential Information in recognition that such information is confidential and is divulged only to Mighty Dog Roofing franchisees. If I am unable to consummate the contemplated purchase of the Mighty Dog Roofing franchise or to otherwise become a Mighty Dog Roofing franchisee, I shall not disclose any of this information to any other person. I further represent and warrant that I shall not use such information in any other capacity except as an authorized Mighty Dog Roofing franchisee. I hereby acknowledge that I shall not reproduce any of the Confidential Information being entrusted to me today, nor shall I make any oral or written notes regarding any of the information contained therein. I acknowledge and agree that disclosure or unauthorized use of any of the Confidential Information presented to me is likely to cause Franchisor or an affiliate of Franchisor immediate and irreparable harm, which is not compensable in money damages. I hereby consent, in the event of my unauthorized use or disclosure of such Confidential Information, to the entry of injunctive relief in favor of Franchisor or an affiliate of Franchisor, including temporary restraining orders and preliminary injunctions, without the requirement of bond, under the usual equity rules.

I HAVE READ THE ABOVE CONFIDENTIALITY AGREEMENT AND UNDERSTAND ITS TERMS. I WOULD NOT SIGN THIS AGREEMENT IF I DID NOT UNDERSTAND IT AND

Signature

Printed Name

©2024 MDR United LLC

Franchise Disclosure Document

AGREE TO BE BOUND BY ITS TERMS.

Dated:

#### Exhibit I to MDR United LLC Franchise Disclosure Document

## LIST OF FRANCHISEES AND FRANCHISEES THAT HAVE LEFT THE SYSTEM IN THE PAST FISCAL YEAR

#### LIST OF CURRENT FRANCHISED LOCATIONS OF THE ISSUANCE DATE

The names of all current operational franchisees and telephone number of each of their locations as of the date of this disclosure document.

Name	Address	Location	Territories	Phone
Jon Stephens	9582 Madison Blvd Ste 9, Madison, AL 35758	Huntsville, AL	3	973-795-7654
Chris Young	1300 Westpark Drive, Ste 6, Little Rock, AR 72204	Central Arkansas, AR	4	801-877-1707
John Woodburn, Carolyn Woodburn	60 E Rio Salado Pkwy, Ste 900, Tempe, AZ 85281	East Valley, AZ	3	717-997-4707
John Malko, Lauren Malko	456 East Juanita Ave, Ste 7, Mesa, AZ 85204	Southeast Valley Phoenix, AZ	5	918-300-3955
Michael Graham, Deborah Graham	4699 Nautilus Ct S Ste 305, Boulder, CO 80301	Boulder, CO	2	513-399-6446
Aaron Lima, Philip Lima, Heidi Yoos	2920 N Academy Blvd Ste 210, Colorado Springs, CO 80917	Colorado Springs, CO	3	864-847-5300
Whitney Weber, Joseph Finch	Service Area Based, Fort Collins, CO 80525	Northern Colorado, CO	3	(724) 505-4629
Guy DiMaggio	9200 E Mineral Ave Ste 100/A, Centennial, CO 80112	South Denver, CO	3	281-962-9016
Vitor Bueno, Robert Howell	3000 Lawrence St Ste 145, Denver, CO 80205	Southwest Denver Metro, CO	5	401-234-2452
Tom Luzzi	37 Danbury Rd, Ste 2024, Ridgefield, CT 6877	Ridgfield, CT	4	402-713-0452
Mariano Aras	4800 N Federal Hwy Ste 200, Office 17, Boca Raton, FL 33431	Boca Raton, FL	3	813-448-2098
Eduardo Szkolnik, John Szkolnik, Josi Kiblisky	20900 NE 30 Ave Ste 401, Aventura, FL 33180	Broward, FL	5	504-513-6695

136

Exhibit I to FDD

1				
Elliot Cohen	200 Orange Co Circle, Winter Haven, FL 33881	Central Florida, FL	5	570-938-3048
Chris Hall, Aleesha Hall	564 Frederica Lane, Ste C, Dunedin, FL 34698	Clearwater, FL	3	678-675-0488
Tyler Tyler, Ben Ramirez	1197 Rockledge Blvd Ste 2, Rockledge, FL 32955	Cocoa, FL	3	321-257-2286
Mickey Meier	1110 Pine Ridge Rd, Ste 301, Naples, FL 34108	Naples, FL	2	757-681-6050
Katie Nutaitis, Dave Nutaitis	498 Palm Springs Dr Ste #370, Altamonte Springs, FL 32701	North Orlando, FL	3	856-393-3126
Neil Mahoney	10895 Old Dixie Highway, Unit 95-5-6, Ponte Vedra Beach, FL 32081	Northeast Florida, FL	3	501-604-6479
Austin Miller	860 US HIGHWAY 1 Ste 203G, North Palm Beach, FL 33408	Palm Beach Gardens, FL	3	614-860-5544
Manoj Kumar Venumuddala	339 E Robertson St, Brandon, FL 33511	SE Tampa, FL	3	508-441-3161
Eric Abbott, Philip Crutchfield	3115 Lakewood Ranch Blvd Ste 109, Lakewood Ranch, FL 34211	Southwest Florida, FL	7	973-659-4136
Chris Hall, Aleesha Hall	564 Frederica Lane Unit C, Dunedin, FL 34698	St Petersburg, FL	3	770-229-7243
Yao Cheung	9100 Conroy Windermere Rd, Ste 200, Windermere, FL 34786	West Orlando, FL	3	407-789-3181
Brantley Smith, David Saraiva	5404 Hoover Blvd Ste 4, Tampa, FL 33634	West Tampa, FL	3	614-963-3234
Will Wallace	4016 Flowers Rd, Ste 450a, Doraville, GA 30360	Central Atlanta, GA	4	480 645-9030
Michael Ratushny	1775 Parker Rd SE, Conyers, GA 30094	Greater Rockdale County, GA	3	407-906-4945
Chris Brown	609 Cheery Street Ste B 317, Macon, GA 31201	Macon, GA	2	412-447-5540
Brian McNeese	2600 Abbey Court, Alpharetta, GA 30004	North East Atlanta, GA	8	913-374-6551
Abhijit Natu	531 Roselane St. NW Ste 400-152, Marietta, GA 30060	Northwest Atlanta, GA	5	980-666-4889

			r	
Jeremy Parkinson, Blake Parkinson	4792 Overland W Overland Rd, Boise, ID 83705	Boise, ID	3	859-600-6220
Tony Bedell	201 East Park St - Ste D, Mundelein, IL 60061	Northwest Chicago, IL	3	603-833-6362
Christopher Giannini, Larry Giannini	9111 Broadway St. Ste RR, Merrillville, IN 46410	Northwest Indiana, IN	4	203-455-9058
Jim Rossiter	3901 W 86th St Ste 350, Indianapolis, IN 46268	Northwest Indianapolis, IN	3	978-375-9847
Matt Goodson, Charly Goodson	5025 E Kellogg Dr, Ste 100, Wichita, KS 67218	Wichita, KS	3	219-285-1540
Mike Nielsen	11001 Bluegrass Pkwy, Ste 265, Louisville, KY 40299	East Louisville, KY	3	727-349-4918
Martin Shreffler	601 Lagonda Avenue, Ste 20, Lexington, KY 40505	Lexington, KY	4	813-678-2804
Lenny Cabrera, Timra Couto	700 Papworth Ste 101, Metairie, LA 70005	New Orleans Metro, LA	4	972-619-3690
Vish Mazumder, Rachel Whitaker	66 Tadmuck Rd, Unit 6, Westford, MA 01886	Merrimack Valley, MA	3	(248) 277-4337
Amar Nyamdavaa	545 Concord Ave, Cambridge, MA 02138	North Boston, MA	3	941-214-2550
James Smith	448 Turnpike St, South Easton, MA 2375	South Shore, MA	3	615-492-8370
Anthony Munchak	50 Dedham Ave R2, Needham, MA 2492	West Boston Metro, MA	4	215-586-4142
Dan Flanagan	46113 Five Mile Rd, Plymouth, MI 48170	Ann Arbor, MI	3	262-404-9107
Tom Burrell, Katie Burrell	500 Renaissance Drive Ste 104B, St., Joseph, MI 49085	Benton Harbor, MI	2	908-257-0015
Harsha Sirigireddy, Tejawini Gajjala	26211 Central Park Blvd, Ste 503, Southfield, MI 48076	Central Detroit, MI	3	919-655-1970
Cyprian Osuoha	2311 15 Mile Rd Ste B, Sterling Heights, MI 48310	North Detroit Metro, MI	3	5125723331
Kevin Prior	37705 Pembroke Ave, Livonia, MI 48152	Northwest Detroit, MI	3	804-685-0885
Matt Stewart, Sara Stewart	13768 Reimer Dr. N., Maple Grove, MN 55311	Northwest Minneapolis, MN	3	763-354-1112
Brooks Lambert, Angela Lambert	6520 Edenvale Blvd Ste 220, Eden Prairie, MN 55346	Southwest Minneapolis, MN	3	972-703-4717
Jim Richter	5600 Mexico Rd #22, St., Peters, MO 63376	Northwest St. Louis, MO	3	201-305-9916
Wyatt Henton	15012 W 106th St, Lenexa, KS 66215	Southwest Kansas City Metro, MO	4	678-528-8518

138

	2252 2 1 21-			
Adam Yoe	3372 Goodman Rd E, Southaven, MS 38672	Southeast Memphis, MS	3	781-206-2717
Nick Whitehead	5800 A Express, Missoula, MT 59808	Western Montana, MT	1	970-682-4525
David Ludington	5716 Fayetteville Rd, Ste 201, Durham, NC 27713	Durham, NC	3	865-233-6900
Greg Muzzarelli, Evan Muzzarelli	2006 S. Main St Ste 202, Wake Forest, NC 27587	North Raleigh, NC	4	239-331-5001
Colin Ricks	7407 Leharne Dr, Charlotte, NC 28270	South Charlotte, NC	3	281-296-3708
Gray Lewis	116 Rand Park Dr, Garner, NC 27529	South Raleigh, NC	3	406-371-9926
Dominic Delano, John Delano	9222 Burt St. Apt 318, Omaha, NE 68114	Eastern Nebraska, NE,	6	316-320-3686
Shirley Senecal, Daniel Sonntag	104 Washington St, Unit- 136, Dover, NH 03820	Southern New Hampshire, NH	3	423-948-4118
Daniel Karstofsky, Christine Karstofsky	476 Broad St, Shrewsbury, NJ 07702	Central New Jersey, NJ	5	830-541-7939
Michael Fitzpatrick, Ryan Fitzpatrick	760 Route 10, Ste 203, Whippany, NJ 7981	Morris and Union, NJ	3	847-801-0373
Anthony Traficante	22 Madison Ave 103A, Paramus, NJ 7652	Northeast New Jersey, NJ	3	919-736-6878
Donald Gaudreau	505 Drakestown Rd, Flanders, NJ 07836	NW New Jersey, NJ	3	904-600-4840
Michael Greenstein	1044 State Route 23 Ste 101, Wayne, NJ 07470	Passaic and Essex, NJ	5	281-801-9788
Matt Hemighaus	309 Fries Mill Rd, Unit 6A, Sewell, NJ 8080	South Jersey, NJ	5	303-345-8715
Adam Grefer	1225 Birney Lane, Cincinnati, OH 45230	East Cincinnati, OH	2	303-876-7697
David Bauer	12960-E Stonecreek Dr, Ste E, Pickerington, OH 43147	East Columbus, OH	4	586-519-6142
Donnie Hall	6098 Executive Blvd, Dayton, OH 45424	North Dayton, OH	3	678-730-6263
Matt Bauman	7924 Jessie's Way Ste E, Fairfield Township, OH 45011	Northern Cincinnati, OH	3	833-648-9364
Jonathan Mugler, Tom Simons	2041 Riverside Dr Ste 101, Columbus, OH 43221	West Columbus, OH	3	248-792-0556
Drue Smallwood	8110 E 126th St S, Bixby, OK 74008	Tulsa, OK	4	407-789-3181

139

Exhibit I to FDD

	I			
Chris Rahill	1000 Park Ridge Rd, Horsham, PA 19044	Bucks County, PA	4	281-603-3339
Thomas Palko, Melissa Palko	1774 Jefferson Rd, Jefferson, PA 15344	Morgantown, PA	2	732-778-1567
Mario Sindaco	674 Route 196, Ste 5N, Tobyhanna, PA 18466	Northeastern Pennsylvania, PA	2	954-300-2518
Chris Black	1981 Market Square Blvd, Waynesboro, PA 17268	Waynesboro, PA	2	937-884-1845
Jordan Fowler	510 Washington Ave Ste 306, Carnegie, PA 15106	West Pittsburgh, PA	3	561-440-1295
Jonathan Olivera	27 Elizabeth Dr, N Providence, RI 02904	RI	5	256-626-5060
Dallas Shults, Ashley Shults	4900 O'Hear Avenue, Ste 100, North Charleston, SC 29405	Charleston, SC	4	303-622-3886
Jon Sabo	1120 W. Butler Rd Ste Q, Greenville, SC 29607	Greenville, SC	3	269-845-4027
Cole Simpson	1744 Shop Rd, Columbia, SC 29201	Midlands, SC	4	208-856-8999
Josh Trapp, Nick Lankford	871 Seven Oaks Blvd, Ste 200, Smyrna, TN 37167	East Nashville, TN	5	423-217-6240
Kyle Mize, Chad Mize, Elizabeth Mize	5959 Shallowford Rd Ste 507, Chattanooga, TN 37421	Greater Chattanooga, TN	5	480-934-0682
Brian Lassiter	2726 E. Oakland Ave, Johnson City, TN 37601	Johnson City, TN	3	615-590-3226
Troy Peterson, Heather Peterson	7108 Regal Lane, Knoxville, TN 37918	Knoxville, TN	2	903-270-0023
Brock Warner	3120 Braintree Rd, Franklin, TN 37069	West Nashville, TN	4	513-613-4479
Jody Sullivan, Karin Knolle	1870 FM 70, Sandia, TX 78383	Coastal Bend, TX	3	361-800-1897
Jeff Ramsey, Crystal Ramsey	551 S I-35 Frontage Rd Ste 340, Round Rock, TX 78664	East Austin, TX	3	843-438-6760
Kirk DeCardenas	2110 Wall St, Garland, TX 75041	East Dallas, TX	4	617-716-5515
Jason Wilson, Jennifer Wilson	1335 Wald Rd Ste 104, New Braunfels, TX 78132	Hill County, TX	5	734-821-7120
James Smyth	711 W Bay Area Blvd, Ste 126, Webster, TX 77598	Houston Gulf Coast, TX	3	919-626-3529
Malik Taimoor, Babar Munir	1510 Randolph St, Ste 208, Carrollton, TX 75006	Lewisville, TX	3	952-300-3332
Ryan Scherer	11126 Jollyville Rd., Austin, TX 78759	North Austin, TX	4	719-657-7071

Kent Raymer,	6900 Dallas Pkwy Ste 300,			
Shannon Raymer	Plano, TX 75024	North Dallas, TX	5	561-421-3455
Jens Dickmeis, Ralph Dickmeis	1114 Cedar St., Howe, Texas 75459	Northern Texas, TX	3	317-899-9883
Jason Nicholson, Chastity Nicholson	13320 Telge Rd., Cypress, TX 77429	Northwest Houston, TX	3	321-257-2286
Eric Rausch, Cheryl Rausch	2303 Autumn Run Ct, Cedar Hill, TX 75104	South Dallas, TX	3	901-450-5011
Brian Alfaro, Chris Petrakis, Sid Shamim	8 Walking Stick Trail, Missouri City, TX 77459	SW Houston, TX	4	817-761-0778
Bob Welch, Monica Welch	5523 Farm to Market Rd 1488 Ste E, Magnolia, TX 77354	The Woodlands,	3	972-703-4222
Ben Hobbs	2833 Crockett St #182, Fort Worth, TX 76107	West Fort Worth, TX	3	512-855-7076
Chris Cooper	16532 Park Row, Houston, TX 77084	West Houston, TX	3	863-656-0494
Ken Carlston, Mike Carlston, Kevin Carlston	260 West Paxton Ave, Salt Lake City, UT 84101	North Salt Lake City, UT	2	502-512-1477
Rusty Hansen	9710 S 700 Ste 113, Sandy, UT 84070	Sandy, UT	5	361-800-1897
Brian Farrar, Katie Farrar	3737 Holland Blvd, Unit F, Chesapeake, VA 23323	Hampton Roads, VA	3	713-844-8544
Rafael Echeverria	2010 Chamberlayne Ave, Richmond, VA 23222	Richmond, VA	3	803-717-0048
Mat Szula	15850 W. Bluemound Rd. Ste 101, Brookfield, WI 53005	Milwaukee Metro, WI	4	385-233-9700

# LIST OF FRANCHISES WHO HAVE SIGNED FRANCHISE AGREEMENTS BUT ARE NOT OPEN AS OF THE ISSUANCE DATE

Name	Location	Territories	Email	
Robert Lamb, Molly Lamb	Tucson, AZ	4	RLamb@mightydogroofing.com MLamb@mightydogroofing.com	
Peter Gwynn-Sackson	Arlington, DC	3	PeterGS@mightydogroofing.com	
Fred Hervey, Sarah Hervey	Fort Myers, FL	4	FHervey@mightydogroofing.com SHervey@mightydogroofing.com	

Thomas Miller, Tricia Miller	Greater Northeast Orlando, FL	4	ThMiller@mightydogroofing.com	
Andrew Letarte, Alisha Letarte	Eastern Iowa, IA	2	ALetarte@mightydogroofing.com AlLetarte@mightydogroofing.com	
Nicholas Ohara	Greater Des Moines Area, IA	3	NOhara@mightydogroofing.com	
Russell Hacking	Southwest Chicago, IL	3	RHacking@mightydogroofing.com	
Bryan Meadows, Rachel Meadows	Southeast North Carolina, NC	3	BMeadows@mightydogroofing.com	
Patrick Conrad, Amy Conrad	Somerset and Middlesex, NJ	5	PConrad@mightydogroofing.com AConrad@mightydogroofing.com	
Isaac Stellmacher	West Portland, OR	3	IStellmacher@mightydogroofing.com	
Jim Larsen, Erin Endress	Greater Chadds Ford, PA	3	JLarsen@mightydogroofing.com EEndress@mightydogroofing.com	
Brian Dikun	Greater West Chester, PA	5	BDikun@mightydogroofing.com	
Cannon Cox	San Antonio, TX	5	CCox@mightydogroofing.com	
Daniel Turner, Francesca Gortzounian, Herbert Turner	Greater Fairfax, VA	3	DTurner@mightydogroofing.com FGortzounian@mightydogroofing.com HTurner@mightydogroofing.com	

#### LIST OF FORMER FRANCHISES AS OF THE ISSUANCE DATE

If you buy this franchise, your contact information may be disclosed to other buyers when you leave the franchise system.

The name, location, and last known telephone number of every franchisee who has had an outlet terminated, cancelled, not renewed or otherwise voluntarily or involuntarily ceased to do business during the most recently completed fiscal year or as of the date of this Disclosure Document:

Name	Location	Territories Terminated	Phone	Status
Jason & Casey Greb	Birmingham, AL	5	205-635-2684	Closed
Adam Barnes	North Tampa, FL	3	813-776-6599	Closed
David Potesta	St. Petersburg, FL	3	727-477-3435	Closed
Brian McNeese	North Atlanta, GA	4	bmcneese@mightydog roofing.com	Closed
Gage Corte	Baton Rouge, LA	3	225-351-7099	Closed
Shane Bowen	Southwest MI	2	269-216-9199	Closed
Shane Bowen	West Central MI Or Grand Rapids, MI	5	616-504-6535	Closed
Leigh Anna Stone	East Kansas City, MO	5	816-327-1158	Closed
Christopher & Christa S. Chancellor	Southeast St. Louis, MO	4	314-530-2262	Closed
Javier Heredia	Central Dallas, TX	5	214-978-3837	Closed
Robert& Jennifer Young	Katy, TX	3	346-384-8832	Closed
Steve Gonzales	Lubbock, TX	2	806-556-4988	Closed
Ryan & Bridget Taylor	South Austin, TX	3	512-812-9139	Closed
Jon Lyons	South Salt Lake City, UT	4	801-448-0582	Closed

#### Exhibit J to MDR United LLC Franchise Disclosure Document

Franchisee Ouestionnaire/Compliance Certification

### MDR UNITED LLC FRANCHISEE AFFIRMATIONS AND ACKNOWLEDGEMENTS QUESTIONNAIRE

As you know, HPB Might Dog Roofing LLC ("we", "us", "Might Dog Roofing" or "Franchisor"), and you are preparing to enter into a Franchise Agreement for the operation of a Might Dog Roofing franchise (a "Franchised Business"). The purposes of this Questionnaire are to: (i) fact find for internal purposes; (ii) confirm you are making an informed investment decision; (iii) determine whether any statements or promises were made to you that we have not authorized or that may be untrue, inaccurate, or misleading. Please review each of the following questions carefully and provide honest and complete responses to each question. You cannot sign or date this Questionnaire the same day as the Receipt for the Franchise Disclosure Document, but you must sign and date it the same day you sign the Franchise Agreement and pay your franchise fee.

1.	Have you received and personally reviewed the Franchise Agreement and each exhibit or schedule attached to the Franchise Agreement you intend to enter into with us?
	Yes/No:
2.	Do you understand that this Questionnaire pertains and relates to each and every Franchise Agreement you intend to enter into with us?
	Yes/No:
	If "No," what part of this do you not understand?
3.	Have you received and personally reviewed the Franchise Disclosure Document we provided?
	Yes/No:
4.	Did you sign a receipt for the Disclosure Document indicating the date you received it?
	Yes/No:
5.	Did you read and do you understand the information contained in the Disclosure Document?
	Yes/No:
If "No,	" what parts of the Disclosure Document do you not understand?

6.	Did you read and do you understand the Franchise Agreement and your obligations under the Franchise Agreement?		
	Yes/No:		
	If "No," what parts of the Franchise Agreement do you not understand?		
7.	Have you reviewed the Disclosure Document and Franchise Agreement with a lawyer, accountant or other professional advisor and discussed the benefits and risks of operating a Franchise Business with these professional advisor(s)?		
	Yes/No:		
8.	Do you understand the success or failure of your Franchised Business will depend in large part upon your skills, abilities and efforts and those of the persons you employ, as well as many factors beyond your control such as weather, competition, interest rates, the economy, inflation, labor and supply costs, lease terms and the marketplace?		
	Yes/No:		
	If "No," what parts of this do you not understand?		
9.	Do you understand that the territory protection you are granted under the Franchise Agreement limited and that we have reserved certain rights to engage in certain activities in your Protected Territory under the Franchise Agreement?		
s/Nc	o:		
No:	" what part of this do you not understand?		

Do you understand we and our affiliates retain the exclusive unrestricted right to engage, directly or through others, in the providing of services under our mark or other marks, at any location outside your Protected Territory, regardless of how close these activities are to your Protected Territory?
Yes/No:
If "No," what part of this do you not understand?
Do you understand that the Franchisor first began offering franchises in 2020 and that the Might Dog Roofing franchise system is a newly launched franchise system with limited operating history?
Yes/No:
If "No," what part of this do you not understand?
Do you understand all disputes or claims you may have arising out of or relating to the Franchis Agreement must be mediated and arbitrated in Bucks County, Pennsylvania?
Yes/No:
If "No," what part of this do you not understand?

13.	Do you understand the Franchise Agreement limits the amount and type of damages you can recover, and that you are not entitled to any punitive, consequential or other special damages?
	Yes/No:
	If "No," what part of this do you not understand?
14.	Do you understand the sole entity or person against whom you may bring a claim under the Franchise Agreement is HPB MDR United LLC?
	Yes/No:
	If "No," what part of this do you not understand?
15.	Do you understand all persons whose names appear on the Franchise Agreement must successfully complete the appropriate initial training program(s) before we will allow the Franchised Business to open or consent to a transfer of that Franchised Business?
	Yes/No:
	If "No," what part of this do you not understand?
16.	Do you understand that we require you to successfully complete certain initial training program(s) and if you do not successfully complete the applicable training program(s) to our satisfaction, we may terminate your Franchise Agreement?
	Yes/No:

	If "No," what part of this do you not understand?
	Do you understand we do not have to sell you a franchise or additional franchises or consent to your purchase of existing franchises?
	Yes/No:
	If "No," what part of this do you not understand?
	Do you understand that we will send written notices, as required by your Franchise Agreement, to either your Franchised Business or home address until you designate a different address by sending written notice to us?
	Yes/No:
	If "No," what part of this do you not understand?
•	Do you understand that we will not approve your purchase of a Franchised Business, or we may immediately terminate your Franchise Agreement, if we are prohibited from doing business with you under any anti-terrorism law enacted by the United States Government?
	Yes/No:
	If "No," what part of this do you not understand?

Is it true that no broker, employee or other person speaking on our behalf made any statement or promise regarding the costs involved in operating a Franchised Business that is not contained in the Disclosure Document or that is contrary to, or different from, the information contained in the Disclosure Document?
Yes/No:
If "No," please describe the nature of the statements and by whom they were made by?
Is it true that no broker, employee or other person speaking on our behalf made any statement or promise regarding the actual, average or projected profits or earnings, the likelihood of success the amount of money you may earn, or the total amount of revenue a Franchised Business will generate, that is not contained in the Disclosure Document or that is contrary to, or different from the information contained in the Disclosure Document?
Yes/No:
If "No," please describe the nature of the statements and by whom they were made by?
Is it true that no broker, employee or other person speaking on our behalf made any statement or promise or agreement, other than those matters addressed in your Franchise Agreement concerning advertising, marketing, media support, marketing penetration, training, support service or assistance that is contrary to, or different from, the information contained in the Disclosure Document?
Yes/No:
If "No," please describe the nature of the statements and by whom they were made by?

	Is it true that no broker, employee or other person providing services to you on our behalf has solicited or accepted any loan, gratuity, bribe, gift or any other payment in money, property or services from you in connection with a Franchised Business purchase with exception of those payments or loans provided in the Disclosure Document?
	Yes/No:
	If "No," please describe the nature of the statements and by whom they were made by?
•	Do you understand that the Item 19 financial performance disclosure contained in Item 19 of the Disclosure Document is not a representation of what you can expect to achieve in connection with the operation of a Franchised Business?
	Yes/No:
	If "No," what part of this do you not understand?
	Do you understand that you will control and are entirely responsible for all employment related matters in connection with the operation of your Franchised Business and that we are not responsible for, and do not control, directly or indirectly, your employment practices or your employees?
	Yes/No:
	If "No," what part of this do you not understand?

26.	Did you receive the Franchise Disclosure Document at least fourteen (14) days before you completed and signed this Questionnaire?
	Yes/No:
27.	Did you receive the Franchise Agreement at least seven (7) days before you completed and signed this Questionnaire?
	Yes/No:
or Wise public Virgini MDR U otherw waiver	Illinois, Indiana, Michigan, Minnesota, North Dakota, Rhode Island, South Dakota, Virginia consin franchisee completes this Questionnaire, it is adjusted or determined to be against the policy of Illinois, Indiana, Michigan, Minnesota, North Dakota, Rhode Island, South Dakota, a or Wisconsin, such Questionnaire will be considered void and unenforceable, and HPB United LLC will disregard and will not rely on this Questionnaire as a disclaimer, release, or ise defense, in any claim made pursuant to or under the relevant state anti-fraud or antistatutes, rules, regulations, or similar applicable laws.
WILL THAT	JNDERSTAND THAT YOUR ANSWERS ARE IMPORTANT TO US AND THAT WE RELY ON THEM. BY SIGNING THIS QUESTIONNAIRE, YOU ARE REPRESENTING YOU HAVE CONSIDERED EACH QUESTION CAREFULLY AND RESPONDED HFULLY TO THE ABOVE QUESTIONS.
	see, individually

# Exhibit K to MDR United LLC Franchise Disclosure Document STATE EFFECTIVE DATES

The following states have franchise laws that require that the Franchise Disclosure Document be registered or filed with the states, or be exempt from registration: California, Florida, Hawaii, Illinois, Indiana, Kentucky, Maryland, Michigan, Minnesota, Nebraska, New York, North Dakota, Rhode Island, South Dakota, Texas, Utah, Virginia, Washington, and Wisconsin.

This document is effective and may be used in the following states, where the document is filed, registered, or exempt from registration, as of the Effective Date stated below:

STATE	STATUS
CALIFORNIA	Not Registered
FLORIDA	Exempt
HAWAII	Not Registered
ILLINOIS	Registered
INDIANA	Effective
KENTUCKY	Exempt
MARYLAND	Pending Registration
MICHIGAN	Registered
MINNESOTA	Registered
NEBRASKA	Exempt
NEW YORK	Pending Registration
NORTH DAKOTA	Registered
RHODE ISLAND	Registered
SOUTH DAKOTA	Registered
TEXAS	Exempt
UTAH	Exempt
VIRGINIA	Registered
WASHINGTON	Pending Registration
WISCONSIN	Registered

Other states may require registration, filing, or exemption of a franchise under other laws, such as those that regulate the offer and sale of business opportunities or seller-assisted marketing plans.

## Exhibit L to MDR United LLC Franchise Disclosure Document <u>Receipts</u>

### RECIEPTS (OUR COPY)

This disclosure document summarizes certain provisions of the Franchise Agreement and other information in plain language. Read this disclosure document and all agreements carefully.

If MDR United LLC offers you a franchise it must provide this disclosure document to you 14 calendardays before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale.

If MDR United LLC does not deliver this disclosure document on time or if it contains a false or misleading statement, or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580 and the state administrator identified in <a href="Exhibit A">Exhibit A</a> of this Franchise Disclosure Document. A list of franchisor's agents registered to receive service of process is listed as <a href="Exhibit A">Exhibit A</a> to this Franchise Disclosure Document.

Issue date: April 29, 2024

I have received a Franchise Disclosure Document with an issue date of April 29, 2024

A – List of State Administrators and Agents for Service of Process

B – Franchise Agreement

C – Multi-Unit Addendum

D – State Specific Addenda

E – Financial Statements

F – Sample Termination and Release Agreement

G – Operations Manual Table of Contents

H – Confidentiality and Non-Disclosure Agreement

I – List of Franchisees and Franchisees That Have

Left the System in the Past Fiscal Year

J – Franchisee Questionnaire/Compliance

Certification

K – State Effective Dates Page

L -Receipt

The franchise seller(s) for this offering is/are as follows: Josh Skolnick, 2525 N. 117<sup>th</sup> Avenue, Omaha, Nebraska 68164; Zachery BeutlerTony Hulbert, 2525 N. 117<sup>th</sup> Avenue, Omaha, Nebraska 68164; SVHB Marketing LLC d/b/a Horsepower Brands, 2525 N. 117<sup>th</sup> Avenue, Omaha, Nebraska 68164.

<u>If an Individual:</u>	If a Business Entity:
By:	Name:
Name:	Title:
Date:	
	Address:

### RECEIPTS (KEEP THIS COPY)

This disclosure document summarizes certain provisions of the Franchise Agreement and other information in plain language. Read this disclosure document and all agreements carefully.

If MDR United LLC offers you a franchise it must provide this disclosure document to you 14 calendardays before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale.

If MDR United LLC does not deliver this disclosure document on time or if it contains a false or misleading statement, or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580 and the state administrator identified in <a href="Exhibit A">Exhibit A</a> of this Franchise Disclosure Document. A list of franchisor's agents registered to receive service of process is listed as <a href="Exhibit A">Exhibit A</a> to this Franchise Disclosure Document.

Issue date: April 29, 2024

I have received a Franchise Disclosure Document with an issue date of April 29, 2024

List of State Administrators and Agents for Service G-Operations Manual Table of Contents of Process H-Confidentiality and Non-Disclosure Agreement B-Franchise Agreement I-List of Franchisees and Franchisees That Have C-Multi-Unit Addendum Left the System in the Past Fiscal Year D-State Specific Addenda J-Franchisee Questionnaire/Compliance Certification E-Financial Statements K-State Effective Dates Page

F – Sample Termination and Release Agreement L -Receipt

The franchise seller(s) for this offering is/are as follows: Josh Skolnick, 2525 N. 117<sup>th</sup> Avenue, Omaha, Nebraska 68164; <del>Zachery BeutlerTony Hulbert</del>, 2525 N. 117<sup>th</sup> Avenue, Omaha, Nebraska 68164; SVHB Marketing LLC d/b/a Horsepower Brands, 2525 N. 117<sup>th</sup> Avenue, Omaha, Nebraska 68164.

<u>f an Individual:</u>	If a Business Entity:
Ву:	Name:
Name:	Title:
Date:	Name of Entity:
Address:	