

## FRANCHISE DISCLOSURE DOCUMENT



**GLO30 Franchise LLC**  
a Delaware limited liability company

Business Address:

40 District Square SW #215  
Washington DC 20024

Mailing Address:

4915 Cordell Ave.  
Bethesda, MD 20814

Telephone: 855-456-3030  
Email: [franchise@glo30.com](mailto:franchise@glo30.com)  
[www.glo30.com](http://www.glo30.com)



You will operate a GLO30 medical spa that offers a customized facial every 30 days utilizing a membership model and featuring minimally or non-invasive cosmetic and medical grade procedures such as peels, facials, injectables, microdermabrasion and light therapy.

The total investment necessary to begin operations of a GLO30 franchised business is ~~\$241,295~~,500 to \$599,500. This includes ~~\$55,166~~,000 to ~~\$105,210~~,000 that must be paid to the franchisor or its affiliate(s).

The total investment necessary to begin operations of a GLO30 multi-unit franchised business for the right to operate 5 businesses is ~~\$376,430~~,500 to \$734,500. This includes a \$180,000 development fee to be paid to the franchisor or its affiliate(s). The minimum number of franchised businesses required to be opened under a GLO multi-franchised business is 5.

This disclosure document summarizes certain provisions of your franchise agreement and other information in plain English. Read this disclosure document and all accompanying agreements carefully. You must receive the disclosure document at least 14 calendar days before you sign a binding agreement with, or make any payment to the franchisor or an affiliate in connection with the proposed franchise sale. **Note, however, that no government agency has verified the information contained in this document.**

You may wish to receive your disclosure document in another format that is more convenient for you. To discuss the availability of disclosures in different formats, contact Arleen K. Lamba M.D. at Business Address: 40 District Square SW #215, Washington DC 20024. Mailing Address: 4915 Cordell Ave., Bethesda, Maryland 20814 and 855-456-3030.

The terms of your contract will govern your franchise relationship. Don't rely on the disclosure document alone to understand your contract. Read your entire contract carefully. Show your contract and this disclosure document to an advisor, like a lawyer or accountant.

Buying a franchise is a complex investment. The information in this disclosure document can help you make up your mind. More information on franchising, such as "A Consumer's Guide to Buying a Franchise", which can help you understand how to use this disclosure document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, DC 20580. You can also visit the FTC's home

page at [www.ftc.gov](http://www.ftc.gov) for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

Issuance Date: April ~~19, 2024~~17, 2025.

## How to Use This Franchise Disclosure Document

Here are some questions you may be asking about buying a franchise and tips on how to find more information:

| QUESTION                                                                                 | WHERE TO FIND INFORMATION                                                                                                                                                                                                                                 |
|------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>How much can I earn?</b>                                                              | Item 19 may give you information about outlet sales, costs, profits or losses. You should also try to obtain this information from others, like current and former franchisees. You can find their names and contact information in Item 20 or Exhibit F. |
| <b>How much will I need to invest?</b>                                                   | Items 5 and 6 list fees you will be paying to the franchisor or at the franchisor's direction. Item 7 lists the initial investment to open. Item 8 describes the suppliers you must use.                                                                  |
| <b>Does the franchisor have the financial ability to provide support to my business?</b> | Item 21 or Exhibit D includes financial statements. Review these statements carefully.                                                                                                                                                                    |
| <b>Is the franchise system stable, growing, or shrinking?</b>                            | Item 20 summarizes the recent history of the number of company-owned and franchised outlets.                                                                                                                                                              |
| <b>Will my business be the only GLO30 business in my area?</b>                           | Item 12 and the "territory" provisions in the franchise agreement describe whether the franchisor and other franchisees can compete with you.                                                                                                             |
| <b>Does the franchisor have a troubled legal history?</b>                                | Items 3 and 4 tell you whether the franchisor or its management have been involved in material litigation or bankruptcy proceedings.                                                                                                                      |
| <b>What's it like to be GLO30 franchisee?</b>                                            | Item 20 or Exhibit F lists current and former franchisees. You can contact them to ask about their experiences.                                                                                                                                           |
| <b>What else should I know?</b>                                                          | These questions are only a few things you should look for. Review all 23 Items and all Exhibits in this disclosure document to better understand this franchise opportunity. See the table of contents.                                                   |

## What You Need To Know About Franchising *Generally*

**Continuing responsibility to pay fees.** You may have to pay royalties and other fees even if you are losing money.

**Business model can change.** The franchise agreement may allow the franchisor to change its manuals and business model without your consent. These changes may require you to make additional investments in your franchise business or may harm your franchise business.

**Supplier restrictions.** You may have to buy or lease items from the franchisor or a limited group of suppliers the franchisor designates. These items may be more expensive than similar items you could buy on your own.

**Operating restrictions.** The franchise agreement may prohibit you from operating a similar business during the term of the franchise. There are usually other restrictions. Some examples may include controlling your location, your access to customers, what you sell, how you market, and your hours of operation.

**Competition from franchisor.** Even if the franchise agreement grants you a territory, the franchisor may have the right to compete with you in your territory.

**Renewal.** Your franchise agreement may not permit you to renew. Even if it does, you may have to sign a new agreement with different terms and conditions in order to continue to operate your franchise business.

**When your franchise ends.** The franchise agreement may prohibit you from operating a similar business after your franchise ends even if you still have obligations to your landlord or other creditors.

### Some States Require Registration

Your state may have a franchise law, or other law, that requires franchisors to register before offering or selling franchises in the state. Registration does not mean that the state recommends the franchise or has verified the information in this document. To find out if your state has a registration requirement, or to contact your state, use the agency information in Exhibit A.

Your state also may have laws that require special disclosures or amendments be made to your franchise agreement. If so, you should check the State Specific Addenda. See the Table of Contents for the location of the State Specific Addenda.

## Special Risks to Consider About *This* Franchise

Certain states require that the following risk(s) be highlighted:

1. **Out-of-State Dispute Resolution.** The franchise agreement requires you to resolve disputes with us by mediation, arbitration and/or litigation only in Washington DC. Out-of-state mediation, arbitration and/or litigation may force you to accept a less favorable settlement for disputes. It may also cost you more to mediate, arbitrate and litigate with us in Washington DC than in your own state.
2. **Short Operating History.** The franchisor is at an early stage of development and has a limited operating history. This franchise is likely to be a riskier investment than a franchise in a system with a longer operating history.<sup>MD</sup>
3. **Financial Condition.** The franchisor's financial condition, as reflected in its financial statements (See Item 21), calls into question the franchisor's financial ability to provide services and support to you.
4. **Unopened Franchises.** The Franchisor has signed a significant number of franchise agreements with franchisees who have not yet opened their outlets. If other franchisees are experiencing delays in opening their outlets, you also may experience delays in opening your own outlet.

Certain states may require other risks to be highlighted. Check the "State Specific Addenda" (if any) to see whether your state requires other risks to be highlighted.

## **MICHIGAN NOTICE**

**The state of Michigan prohibits certain unfair provisions that are sometimes in franchise documents. If any of the following provisions are in these franchise documents, the provisions are void and cannot be enforced against you:**

- (a) A prohibition on the right of a franchisee to join an association of franchisees.
- (b) A requirement that a franchisee assents to a release, assignment, novation, waiver, or estoppel which deprives a franchisee of rights and protections provided in the Michigan Franchise Investment Law. This shall not preclude a franchisee, after entering into a franchise agreement, from settling any and all claims.
- (c) A provision that permits a franchisor to terminate a franchise before the expiration of its term except for good cause. Good cause shall include the failure of the franchisee to comply with any lawful provision of the franchise agreement and to cure such failure after being given written notice thereof and a reasonable opportunity, which in no event need be more than 30 days, to cure such failure.
- (d) A provision that permits a franchisor to refuse to renew a franchise without fairly compensating the franchisee by repurchase or other means for the fair market value at the time of expiration of the franchisee's inventory, supplies, equipment, fixtures, and furnishings. Personalized materials which have no value to the franchisor and inventory, supplies, equipment, fixtures, and furnishings not reasonably required in the conduct of the franchise business are not subject to compensation. This subsection applies only if: (i) The term of the franchise is less than 5 years and (ii) the franchisee is prohibited by the franchise or other agreement from continuing to conduct substantially the same business under another trademark, service mark, trade name, logotype, advertising, or other commercial symbol in the same area subsequent to the expiration of the franchise or the franchisee does not receive at least 6 months advance notice of franchisor's intent not to renew the franchise.
- (e) A provision that permits the franchisor to refuse to renew a franchise on terms generally available to other franchisees of the same class or type under similar circumstances. This section does not require a renewal provision.
- (f) A provision requiring that arbitration or litigation be conducted outside this state. This shall not preclude the franchisee from entering into an agreement, at the time of arbitration, to conduct arbitration at a location outside this state.
- (g) A provision which permits a franchisor to refuse to permit a transfer of ownership of a franchise, except for good cause. This subdivision does not prevent a franchisor from exercising a right of first refusal to purchase the franchise. Good cause shall include, but is not limited to:
  - (i) The failure of the proposed transferee to meet the franchisor's then-current reasonable qualifications or standards.
  - (ii) The fact that the proposed transferee is a competitor of the franchisor or subfranchisor.
  - (iii) The unwillingness of the proposed transferee to agree in writing to comply with all lawful obligations.
  - (iv) The failure of the franchisee or proposed transferee to pay any sums owing to the franchisor or to cure any default in the franchise agreement existing at the time of the proposed transfer.
- (h) A provision that requires the franchisee to sell to the franchisor items that are not uniquely identified with the franchisor. This subdivision does not prohibit a provision that grants to a franchisor a right of first refusal to purchase the assets of a franchise on the same terms and conditions as a bona fide 3<sup>rd</sup> party willing and able to purchase those assets, nor does this subdivision prohibit a provision that grants the franchisor the right to acquire the assets of a franchise for the market or appraised value of such assets if the franchisee has breached the lawful provisions of the franchise agreement and has failed to cure the breach in the manner provided in subdivision (c).
- (i) A provision that permits the franchisor to directly or indirectly convey, assign, or otherwise transfer its obligations to fulfill contractual obligations to franchisee unless provision has been made for providing the required contractual services.

**The fact that there is a notice of this offer on file with the Attorney General does not constitute approval, recommendation, or endorsement by the Attorney General.**

Any questions regarding this notice should be directed to the Michigan Department of Attorney General, Consumer Protection Division, 670 Law Building, Lansing, MI 48913, telephone: (517) 373-7117.

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## **ITEM 1: THE FRANCHISOR, AND ANY PARENTS, PREDECESSORS AND AFFILIATES**

To simplify the language in this disclosure document, the terms “Franchisor”, or “we” or “us” means GLO30 Franchise LLC, the Franchisor. The terms “we”, “us” and “Franchisor” do not include you, the “Franchisee”. We refer to the purchaser(s) of a GLO30 franchise, as “you” or “Franchisee”, whether an individual, a partnership, corporation, or limited liability company. If you are a corporation, partnership or other entity, our Franchise Agreement also will apply to your owners, officers and directors.

We were formed as a limited liability company in the State of Delaware on September 12, 2022. Our principal business address is 40 District Square SW #215, Washington DC 20024, [our mailing address at 4915 Cordell Ave., Bethesda, Maryland 20814](#), and our telephone number is 855-456-3030. We do business under our company name, “GLO30” and its associated design (the “Marks”). We do not own or operate any businesses of the type you will be operating, but affiliates do. We have not offered franchises in any other line of business. We only offer franchises which operate under the “GLO30” Marks. We began offering franchises in December 2022. We are the designated supplier of our proprietary facial products and our proprietary nano needling equipment, and you must purchase these items from us.

The principal business addresses of our agents for service of process are shown on Exhibit A.

### **Our Parents, Predecessors and Affiliates:**

We have no predecessor. Our parent is GLO30 Holdings, LLC, a Delaware limited liability company formed on August 17, 2022, and headquartered at our office. GLO30 Holdings, LLC does not own or operate a business of the type being franchised. They will not guarantee our performance. They have never offered franchises in this or any other line of business. Our parent company does not own or operate a business of the type being franchised.

Our affiliate Blush Institute P.C. is a Virginia professional corporation formed on September 2, 2011, and headquartered at our office. Blush Institute P.C. is the owner of our Marks and has exclusively licensed use of the Marks to us. Blush Institute P.C. has not offered franchises in this or in any other line of business previously.

We have operated, through affiliates, GLO30 outlets similar to the franchise offered by this Disclosure Document since 2012. We may operate other GLO30 concepts, including additional GLO30 outlets, or other related concepts in the future.

### **The Franchise Offered:**

We grant franchises for the right to operate a medical spa that offers a customized facial every 30 days utilizing a membership model and featuring minimally or non-invasive cosmetic and medical grade procedures such as peels, fillers, microdermabrasion and light therapy. You will provide products and services to customers under the “GLO30” Marks, using our distinctive operating procedures and standards in a limited protected territory and from a single location (the “Franchised Business”). The distinguishing characteristics of an GLO30 Franchised Business include, but are not limited to, the GLO30 distinctive trade dress, distinct products and services, operations methods, inventory, procedures for management, training, advertising, and promotional programs, all of which may be changed, improved or further developed by us at any time (the “System”).

The medical spas are generally located in high traffic locations, including strip mall complexes, shopping malls, lifestyle centers and free-standing locations, and will need approximately 500 to 1,500 square feet of space.

A GLO30 Franchised Business may be owned by any of the following, if permitted by the applicable law in your jurisdiction: (i) a licensed medical doctor or doctor of osteopathic medicine; or (ii) an entity owned solely by licensed medical doctors or doctors of osteopathic medicine, as permitted by your state law, You and your legal counsel will be solely responsible to determine, following your own review of applicable

laws, your eligibility to own and operate a medical practice in the state where your GLO30 Franchised Business will operate.

We offer qualified individuals the right to open a minimum of ~~35~~ GLO30 outlets in a designated area under the terms of a multi-unit operator agreement. You must sign the then-current form of franchise agreement for each Franchised Business to be developed under the multi-unit operator agreement, which may differ from the current Franchise Agreement included with this Franchise Disclosure Document.

### **Market and Competition:**

The market for your GLO30 Franchised Business consists of the general public who seek minimally or non-invasive cosmetic and medical grade procedures as part of their wellness routine. You will compete with various established independent local medical spas, day spas, wellness centers, and regional or national chain outlets offering the same type of services that you will offer. The demand for the products and services offered by your Franchised Business is not seasonal but may be affected by demographic and economic conditions.

### **Industry Specific Regulations:**

You must comply with all local, state and federal laws and regulations that apply to the operation of your Franchised Business, including, among others, business operations, insurance, discrimination, employment, health, sanitation and workplace safety laws. Your advertising of the Franchised Business is regulated by the Federal Trade Commission. There may be federal, state and local laws which affect your Franchised Business in addition to those listed here.

In addition to laws and regulations that apply to business generally, you must operate in full compliance with all health care regulations under federal, state and local laws that apply to the management and operation of your Franchised Business. You must secure and maintain in force all required health care licenses, permits and certificates relating to the operation of your Franchised Business.

There are state laws and regulations specific to providing facial services. There are also local and state agencies that regulate the provision of laser and facial services in your area as well as injectables and other procedures that are deemed to be “medical” in nature. It is important that you comply with all laws and regulations in this area and that you become educated regarding laser, injectables, and facial services and requirements. In some states these services can only be administered by (or must be administered under supervision by) a licensed healthcare professional. Some of these laws and regulations may require special certification, licensing, and registration before you can begin providing laser and facial services or offering injectables. You must ensure that only licensed therapists, estheticians or medical professionals perform any services for which a license or specialized training is required in your state. There may be other federal, state, and/or local laws or regulations pertaining to your medspa with which you must comply. For example, state licensing and certification requirements may apply to persons who perform services for you or at your medspa, and certain states require the purchase of bonds to operate a business that offers prepaid membership services. You are responsible for obtaining any required bond. You will be required to have the supervision of a doctor or medical professional. In all cases, you must comply with all applicable laws.

Some state consumer protection laws and regulations cover contracts for the provision of medspa services, including laws governing health clubs or health spas. These laws and regulations may require you to include certain language in contracts with your members. They may also permit members to withdraw from the program and receive a refund if they request it within a certain number of days after entering the program or if they move a certain distance from the business location.

The medical industry is heavily regulated. These laws may include federal, state, and local regulations relating to:- the practice of medicine and the operation and licensing of medical services; the relationship of providers and suppliers of health care services, on one hand, and physicians and clinicians, on the

other, including Anti-Kickback laws (including the Federal Medicare Anti-Kickback Statute and similar state laws); restrictions or prohibition on Fee Splitting; physician self-referral restrictions (including the federal “Stark Law” and similar state laws); privacy of patient records (including the Health Insurance Portability and Accountability Act of 1996); use of medical devices; advertising of medical services; and applicable state laws prohibiting the corporate practice of Medicine. While not all of these laws and regulations will be applicable to all Franchised Businesses, depending on location, services provided and which types of government or private insurance or may be accepted at a Franchised Business, it is important to be aware of the regulatory framework. It is your responsibility to seek independent legal counsel to advise you relative to the specific laws pertaining to your Franchised Business and/or the management services agreements you execute with the licensed medical physician owner(s) of a Franchised Business.

You must ensure that your relationship with any health care professionals ~~comply~~complies with all laws and regulations, and that they secure and maintain in force all required licenses, permits, and certificates relating to the provision of those services. Each state has medical, nursing, nurse practitioner, physician assistant, cosmetology, aesthetician, and other boards that determine rules and regulations regarding their respective members and the scope of services that may be legally offered by their members. The laws and regulations generally include requirements for the medical providers to hold required state licenses and registrations to work, and to hold required certification by, or registrations in, any applicable professional association or registry. These laws and regulations are likely to vary from state to state, jurisdiction to jurisdiction, and these may change from time to time.

Set forth below are examples of potential health care regulatory issues that you should research to determine their application to the operation of your Franchised Business. It is ultimately your responsibility to investigate all general and special laws in the jurisdiction of your franchise, and we strongly advise you to consult with an attorney and contact federal, state and local agencies before signing the Franchise Agreement with us in order to determine your legal obligations and evaluate the possible effects on your costs and operations.

#### *Corporate Practice of Medicine*

Some states regulate activities constituting the corporate practice of medicine (“CPOM”). For example, a number of states: (1) require a health care provider to provide health care services through a wholly-owned professional entity; and/or (2) prohibit business corporations that are owned by non-health care professionals from providing these services. If you operate in a jurisdiction that regulates the corporate practice of medicine, you may be prohibited from employing a licensed health care professional directly or from providing regulated services directly to the public unless you are licensed to do so. Instead, you may need to enter into a lease, management services or comparable agreement with the health care professional (or the professional’s business entity) to arrange for the provision of these services. In such cases, the terms of such an agreement must be drafted in compliance with applicable CPOM laws. If you are located in such a state, you are responsible to seek independent legal counsel to advise you of the relevant statutory requirements and to prepare an agreement that complies with your state’s laws. A copy of any such agreement to include a legal opinion affirming such compliance must be submitted to us for our review.

In addition, you should be aware that in jurisdictions that regulate the corporate practice of medicine, accounting rules will determine how you may recognize revenues as part of your gross collected revenues. For example, since some jurisdictions prohibit a business corporation that is owned by a non-health care professional from employing a licensed health care professional, in those jurisdictions, you must seek competent legal counsel to determine if it is appropriate to structure an arrangement with the health care professional (or the professional’s business entity) under which you would be entitled to actual fees in exchange for providing professional support and management services to the Franchised Business. These services might include providing facility or office space to perform services or administrative support services in the form of patient scheduling, accounting and billing, or ordering of supplies. We include in gross collected revenues all of the fees paid to you by the health care professional (or the professional’s business entity).

### *Fraud and Abuse*

Numerous federal and state “Anti-Kickback” regulations prohibit the receipt of compensation or Fee-Splitting in exchange for referring patients to licensed health care providers. In addition, the federal “Stark Law” and similar state laws may prohibit you from filing a claim with Medicare or any other governmental or third-party payers if you or your business has a financial relationship with a physician (or an immediate family member of a physician) and that physician referred a patient to you or your business for services. Accordingly, you will need to seek independent legal counsel to ensure that your compensation arrangements with health care professionals are appropriately structured so as to either comply with applicable laws or in such a way as to meet the statutory safe harbors or exceptions under these federal and state fraud and abuse laws. Compensation arrangements should be based on the fair market value of the bona fide services that are provided and not based on the volume or value of referrals between you and the health care professional. Violations of federal or state fraud and abuse laws can result in serious criminal and civil penalties.

### *Professional Licensing*

A health care professional's operation of a practice is subject to comprehensive professional licensing and registration requirements. In addition, many states have boards that determine rules and regulations regarding their respective members and the scope of services that may legally be offered by their members. These requirements often apply to both the individual health care professional service provider and the professional's business entity. As a condition to licensing requirements, the health care professional (or the professional's business entity) may need to obtain and maintain a minimum amount of professional liability insurance. The Franchise Agreement prohibits you from employing any person in a position that requires a license or permit unless that person is currently licensed by all applicable authorities and a copy of the license or permit is in your business files.

### *Privacy and Security of Patient Records*

Various federal and state laws regulate the privacy and security of patient health care information. For example, under the federal Health Insurance Portability and Accountability Act (“HIPAA”), as amended by the federal Health Information Technology for Economic and Clinical Health (“HITECH”) Act, healthcare providers have certain legal obligations to keep patient health care information confidential, and are also required to disclose that information to patients and third parties when requests are properly submitted. Covered entities, as this term is defined in the relevant privacy and security regulations implementing HIPAA and HITECH also have an obligation to recognize certain rights of patients regarding access to and content of their health records. In addition, you must ensure the privacy and security of patient health care information you share with any “business associate” as defined under the HITECH Act, such as service providers, attorneys, or third-party billing companies. Since we and our affiliate are considered a “business associate” you are required to enter into a HIPAA Business Associate Agreement with us and our affiliate, which is included in this Disclosure Document in Exhibit B as Attachment 11 to the Franchise Agreement. Note that many states also have laws regulating the privacy, security and maintenance of patient health care information and these laws may impose even greater restrictions and obligations on your business regarding the privacy, security and maintenance of patient healthcare information and records.

### *Trade Names and Advertising*

Some states may limit the trade names that a health center may use or require that health care service providers use certain acronyms with their professional or trade names. Advertising that promotes your Franchised Business and the availability of health care services must comply with applicable laws regulating how you must identify the service providers.

## *Building, Health and Workplace Laws*

Each Franchised Business must comply with all applicable federal, state, county and municipal building codes and handicap access codes as well as laws restricting smoking in public places, the public posting of notices regarding health hazards, fire safety and general emergency preparedness, rules regarding the proper use, storage and disposal of hazardous waste and materials, and other building, fire and health standards. In addition, you must operate your business in full compliance with all applicable workplace laws, ordinances and regulations, including governmental regulations relating to occupational hazards, health, the Equal Employment Opportunity Commission (EEOC), the Occupational Safety & Health Administration (OSHA), discrimination, employment, sexual harassment, worker's compensation and unemployment insurance and withholding and payment of federal, state and local income taxes, social security taxes and sales and use taxes. You should consider these laws and regulations when evaluating your purchase of the franchise.

We do not engage in the practice of medicine or any other profession that requires specialized training or certification. We engage in the offer, sale and support of franchises. Nothing in our Agreements, Manuals or System is intended to interfere, affect, or limit the independent exercise of professional judgment by any health care professional or that person's supervised staff. You, as the franchisee, must not engage in the practice of medicine or any other licensed profession unless you are licensed to do so.

You should investigate whether there are any state or local regulations or requirements that may apply in the geographic area in which you intend to conduct business. You should consider both their effect on your business and the cost of compliance. You must secure and maintain in force all required health care licenses, permits and certificates relating to the operation of your Franchised Business and the other licenses that apply to any licensed professionals or other employees.

### **ITEM 2: BUSINESS EXPERIENCE**

CEO & Founder: Arleen K. Lamba, MD

| <i>Employer</i>      | <i>Start Date - End Date</i> | <i>Titles</i> | <i>City, State</i> |
|----------------------|------------------------------|---------------|--------------------|
| GLO30 Franchise LLC  | 09/2022 - present            | CEO & Founder | Washington DC      |
| Blush Institute P.C. | 08/2012 – present            | CEO & Founder | Bethesda, Maryland |

Director of Operations: Herman J. Singh MD MBA

| <i>Employer</i>      | <i>Start Date - End Date</i> | <i>Titles</i>          | <i>City, State</i> |
|----------------------|------------------------------|------------------------|--------------------|
| GLO30 Franchise LLC  | 09/2022 - present            | Director of Operations | Washington DC      |
| Blush Institute P.C. | 08/2012 – present            | Director of Operations | Bethesda, Maryland |

### **ITEM 3: LITIGATION**

No litigation is required to be disclosed in this Item.

### **ITEM 4: BANKRUPTCY**

No bankruptcy information is required to be disclosed in this Item.

### **ITEM 5: INITIAL FEES**

~~The Department has determined that we, the franchisor, have not demonstrated we are adequately capitalized and/or that we must rely on franchise fees to fund our operations. The Commissioner has imposed a fee deferral condition, which requires that we defer the collection of all initial fees from California franchisees until we have completed all of our pre-opening obligations, and you are open for business. For California franchisees who sign a development agreement, the payment of the development and initial fees attributable to a specific unit in your development schedule is deferred until that unit is open.~~

~~Based upon the franchisor's financial condition, the Maryland Securities Commissioner has required a financial assurance. Therefore, all initial fees and payments owed by franchisees shall be deferred until the franchisor completes its pre-opening obligations under the franchise agreement. In addition, all development fees and initial payments by multi-unit operators shall be deferred until the first franchise under the development agreements opens.~~

We will charge you an initial franchise fee ("Initial Franchise Fee") when you sign the Franchise Agreement. The Initial Franchise Fee is \$45,000. This payment is fully earned by us and due in lump sum when you sign the Franchise Agreement. The Initial Franchise Fee is not refundable under any circumstance.

Before your Franchised Business opens, you must purchase from us ~~your inventory of our Proprietary facial products~~certain opening supplies and ~~Proprietary nano-needles, furniture, fixtures, and equipment.~~  
We estimate that the cost of these item initial 3 months of operation is between ~~\$10120,000 and \$25to~~  
\$130,000. These costs are non-refundable.

You must spend \$25,000 on a grand opening advertising campaign to promote the opening of the Franchised Business. We reserve the right to collect this money from you and conduct the grand opening advertising campaign on your behalf. If we collect this money from you for the grand opening advertising campaign, it is non-refundable.

If we perform an on-site location evaluation of the prospective site for the Franchised Business, you must pay to us our per diem fee of \$1,000 and reimburse our representative's expenses, including travel, lodging and meals.

If your medical spa does not open within 12 months after you have signed the Franchise Agreement, except for circumstances that are not in your control, you must pay to us a delayed opening fee of \$100 per day for each day that the opening of your medical spa is delayed, up to a maximum of 90 additional days. If your medical spa is not open after this additional 90-day period, then we may terminate your Franchise Agreement or we may require you to continue paying the delayed opening fee until your medical spa has opened. This fee is not refundable. If you are a Multi-Unit Operator and your medical spa does not open by the opening date provided in the Multi-Unit Operator Agreement, then you will pay the same delayed opening fee as above.

We will charge you a development fee ("Development Fee") when you sign the Multi-Unit Operator Agreement. You must develop a minimum of 5 outlets to enter into a Multi-Unit Operator Agreement. The Development Fee is based on the total number of Franchised Businesses that you commit to develop under the Multi-Unit Operator Agreement and is calculated as follows: \$45,000 for the right to develop each of the first 3 outlets plus \$22,500 for the right to develop the 4<sup>th</sup> and each additional outlet within your Development Area if you commit to develop between 5 and 9 outlets; or \$45,000 for the right to develop each of the first 5 outlets plus \$22,500 for the right to develop the 6<sup>th</sup> and each additional outlet within your Development Area if you commit to develop 10 or more units.

The Development Fee is fully earned by us and due in lump sum when you sign the Multi-Unit Operator Agreement. The Development Fee is not refundable under any circumstance. The Development Fee is calculated and applied toward the Initial Franchise Fee as follows:

| Number of Franchised Businesses to be Developed | Development Fee Paid Upon Signing the Multi-Unit Operator Agreement:                           | *Additional \$22,500 to be Paid in Connection with: |
|-------------------------------------------------|------------------------------------------------------------------------------------------------|-----------------------------------------------------|
| 5 – 9                                           | \$135,000 for the first 3 Franchised Businesses, plus \$22,500 for each additional medical spa | 4 <sup>th</sup> and each additional medical spa     |

|            |                                                                                                |                                                 |
|------------|------------------------------------------------------------------------------------------------|-------------------------------------------------|
| 10 or more | \$225,000 for the first 5 Franchised Businesses, plus \$22,500 for each additional medical spa | 6 <sup>th</sup> and each additional medical spa |
|------------|------------------------------------------------------------------------------------------------|-------------------------------------------------|

\*The remaining portion of the Initial Franchise Fee is due 90 days before the scheduled opening of the unit or the date you sign the lease for the premises, whichever occurs first.

For example, if you commit to ~~develop~~developing 5 franchises, the Development Fee is calculated as  $(\$45,000 \times 3 = \$135,000) + (\$22,500 \times 2 = \$45,000) = \$180,000$ . If you commit to ~~develop~~developing 10 franchises, the Development Fee is calculated as  $(\$45,000 \times 5 = \$225,000) + (\$22,500 \times 5 = \$112,500) = \$337,500$ .

From time to time, we may offer special incentive programs as part of our franchise development activities. We reserve the right to offer, modify or withdraw any incentive program without notice to you.

#### ITEM 6: OTHER FEES

| Type of Fee                                                      | Amount                                                                                                                | Due Date                     | Remarks                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Royalty Fee                                                      | 6% of weekly Gross Revenue                                                                                            | Weekly on Monday             | Payable to us. See footnote 1.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Required Minimum Expenditure for Local Marketing and Advertising | 1% of Gross Revenue                                                                                                   | Monthly                      | Payable to third parties. All advertising must be pre-approved by us. See footnote 2.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| Worldwide Creative Marketing Fee                                 | Up to 2% of Gross Revenue. <del>There is no current Worldwide Creative Marketing Fund contribution requirement.</del> | Weekly on Monday             | Payable to us. See footnote 3.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Advertising Cooperative                                          | As determined by the members, but not more than 0.5% of Gross Revenue                                                 | As determined by cooperative | No cooperatives have been established as of the date of this Disclosure Document. You are required to join an advertising cooperative if one is formed. Cooperatives will be comprised of all franchised GLO30 outlets in a designated geographic area. Any affiliate-owned outlets may participate in an advertising cooperative, in our sole discretion. Each medical spa has one vote on all cooperative matters, but no single medical spa or group of commonly controlled medical spas (whether franchised or affiliate-owned) will have more than 25% of the total vote. |
| Technology Fee                                                   | <del>Currently all technology fees are paid directly to third parties</del> We currently charge \$200 per             | As incurred                  | <del>Currently, all technology fees are paid to third-party suppliers. As a tech-forward franchise concept that works with various vendors, we may determine in the future</del>                                                                                                                                                                                                                                                                                                                                                                                               |

| Type of Fee                                  | Amount                                                                                                          | Due Date                                     | Remarks                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|----------------------------------------------|-----------------------------------------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                              | <u>month in connection with certain technology and software that is provided to you (the "Technology Fee").</u> |                                              | <del>that collecting a technology fee directly from franchisees will benefit the System and optimize relationships with vendors.</del><br><u>Current</u> In addition to the \$200 per month that we charge, current third-party technology fees total approximately \$2,500 per month, and we reserve the right to collect some or all these amounts directly up to a cap of \$2,500 per month (with the right to raise the monthly cap up to 10% per year). |
| Late Charge                                  | \$100                                                                                                           | As incurred                                  | If you fail to pay us the Royalty Fee, Worldwide Creative Marketing Fee or Internal Systems Fee, or if you fail to submit your Gross Revenue report when due, we may charge you \$100 for each late submission in addition to interest charges explained below.                                                                                                                                                                                              |
| Interest Charge                              | 18% per annum from due date, or maximum allowed by law, but not less than \$100 per occurrence                  | As incurred                                  | If you fail to pay us any amount when due, we may charge you interest on the unpaid balance until the payment is received.                                                                                                                                                                                                                                                                                                                                   |
| Non-Sufficient Funds Fee                     | \$250                                                                                                           | As incurred                                  | If your check is returned or an electronic funds transfer from your bank account is denied for insufficient funds, for each occurrence we may charge you a Non-Sufficient Funds Fee.                                                                                                                                                                                                                                                                         |
| Successor Agreement Fee                      | \$5,000                                                                                                         | Before signing successor franchise agreement | Payable to us                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Transfer Fee – Franchise Agreement           | \$15,000                                                                                                        | Before we approve the transfer               | Payable to us                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Transfer Fee – Multi-Unit Operator Agreement | 50% of our then-current initial franchise fee                                                                   | Before we approve the transfer               | Payable to us                                                                                                                                                                                                                                                                                                                                                                                                                                                |

| Type of Fee                    | Amount                                                                                                                                                                                                                                                                            | Due Date                                                                                                                             | Remarks                                                                                                                                                                                                                                                                                                                               |
|--------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Initial Training               | No charge for initial training of up to three attendees. You pay all travel and other related expenses incurred by all trainees. The <del>current</del> fee to train additional <u>personnel</u> <u>or any new</u> personnel is \$3,500 per person, plus each trainee's expenses. | Travel and related expenses are due as incurred. Fees for training your key personnel are due prior to the commencement of training. | HQ Initial training takes place in Washington DC                                                                                                                                                                                                                                                                                      |
| Additional Training            | Our then-current per diem rate per trainer, plus expenses.<br><br>The current per diem rate is \$1,000 per trainer, plus each trainer's expenses                                                                                                                                  | As incurred                                                                                                                          | See footnote 4.                                                                                                                                                                                                                                                                                                                       |
| On-Site Remedial Training Fee  | Our then-current per diem rate per trainer, plus travel and other expenses. Our current per diem rate is \$1,000 per day.                                                                                                                                                         | As incurred                                                                                                                          | We may impose this fee, payable to us, if you request additional training at your premises from time-to-time, or if you are operating below our standards and we require you to have additional training. You must also pay all costs of our trainer, which include but are not limited to, airfare, transportation, hotel and meals. |
| Architect/Buildout Fee         | Our then-current fee, which is currently \$150/hour                                                                                                                                                                                                                               | As incurred                                                                                                                          | We may impose this fee if you do not use our recommended architect and contractor and we have to review or correct the work of the architect and/or contractor that you use.                                                                                                                                                          |
| Real Estate Broker Fee         | Our then-current fee, which is currently \$150/hour<br><br><u>The maximum amount we will collect is \$3,000</u>                                                                                                                                                                   | As incurred                                                                                                                          | We may impose this fee if you do not use our recommended broker and we have to spend time educating your broker about our system or otherwise communicating with your broker.                                                                                                                                                         |
| Interim Management Support Fee | Up to 8% of Gross Revenues, plus expenses                                                                                                                                                                                                                                         | As incurred                                                                                                                          | We may impose this fee (in addition to all regularly occurring fees such as the Royalty Fee and Worldwide Creative Marketing Fee), payable to us, if we provide on-site management of your                                                                                                                                            |

| Type of Fee                                         | Amount                                                                | Due Date                                                         | Remarks                                                                                                                                                                                                                                                                                                                                        |
|-----------------------------------------------------|-----------------------------------------------------------------------|------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                     |                                                                       |                                                                  | Franchised Business. See footnote 5.                                                                                                                                                                                                                                                                                                           |
| Examination of Books and Records                    | Cost of examination plus related expenses                             | As incurred                                                      | We have the right under the Franchise Agreement to examine your books, records and tax returns. If an examination reveals that you have understated any Gross Revenue report by 2% or more, you must pay to us the cost of the audit and all travel and related expenses, in addition to repaying monies owed and interest on the monies owed. |
| Evaluation Fee for Unapproved Item or Supplier      | Actual cost of inspection and/or testing                              | As incurred                                                      | Payable to us                                                                                                                                                                                                                                                                                                                                  |
| Customer Satisfaction Evaluations ("Mystery Shops") | Up to \$100 per month                                                 | As incurred                                                      | Payable to our approved supplier. You are required to participate in the mystery shopper program.                                                                                                                                                                                                                                              |
| Accounting Services                                 | Actual costs                                                          | As incurred                                                      | We reserve the right to require you to use an external accounting service if (i) you do not keep your books and records in accordance with our requirements or (ii) we determine that use of an external service by all franchisees is beneficial to the System.                                                                               |
| Relocation Fee                                      | \$1,500 plus actual costs and expenses                                | As incurred                                                      | This fee is due if we approve your request to relocate your GLO30 outlet.                                                                                                                                                                                                                                                                      |
| Liquidated Damages                                  | Up to 24 months of Royalty Fees and Worldwide Creative Marketing Fees | Upon termination of the Franchise Agreement due to your default. | If your Franchise Agreement is terminated due to your default, you must pay us the average monthly Royalty Fee and Worldwide Creative Marketing Fee Contributions payable by you for the 12 months prior to your default multiplied by the lesser of 24 months or the number of months remaining in the term of your Franchise Agreement.      |

| Type of Fee                                           | Amount                                                                                                                                                                                | Due Date      | Remarks                                                                                                                                                                                                                                                              |
|-------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Indemnification                                       | Amount of loss or damages plus costs                                                                                                                                                  | As incurred   | See footnote 6.                                                                                                                                                                                                                                                      |
| Reimbursement of Cost and Expenses for Non-compliance | Actual costs and expenses                                                                                                                                                             | As incurred   | See footnote 7.                                                                                                                                                                                                                                                      |
| Reimbursement of legal fees and expenses              | Our costs and expenses, including but not limited to attorneys' fees, incurred for your failure to pay amounts when due or failure to comply in any way with the Franchise Agreement. | As Incurred   | Payable to us                                                                                                                                                                                                                                                        |
| Confidential Operation Manual Replacement Fee         | Currently \$100, subject to change                                                                                                                                                    | As incurred   | Payable to us.                                                                                                                                                                                                                                                       |
| Insurance Reimbursement                               | Amount paid by us for your insurance obligations, plus a 10% administrative fee and our legal fees, if any.                                                                           | As incurred   | You must reimburse us for any insurance costs and other fees we incur due to your failure to meet the insurance obligations required by the Franchise Agreement.                                                                                                     |
| Taxes                                                 | Amount of taxes                                                                                                                                                                       | When incurred | You must reimburse us for any taxes that we must pay to any taxing authority on account of either the operation of your Franchised Business or payments that you make to us, including, but not limited to any sales taxes or income taxes imposed by any authority. |
| On-Site Location Evaluation                           | \$1,000 per diem, plus our representative's expenses                                                                                                                                  | If incurred   | At your request we will perform an on-site evaluation of your location, for which you will pay a per diem fee of \$1,000, plus our representative's travel, lodging, meals and other expenses.                                                                       |

| Type of Fee                                             | Amount                                                    | Due Date    | Remarks                                                                                                                                                                                                                            |
|---------------------------------------------------------|-----------------------------------------------------------|-------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Prohibited Product or Service Fine                      | \$250 per day of use of unauthorized products or services | If incurred | In addition to other remedies available to us                                                                                                                                                                                      |
| Proprietary Product and Proprietary Equipment Purchases | Will vary under the circumstances                         | As incurred | You must purchase <del>your ongoing supply of our Proprietary facial products and proprietary nano needle</del> <u>all</u> equipment <u>and supplies</u> from us. The frequency and cost of your orders will depend on your sales. |

All fees and expenses described in this Item 6 are nonrefundable and are uniformly imposed. Except as otherwise indicated in the preceding chart, we impose all fees and expenses listed and you must pay them to us.

<sup>1</sup> "Gross Revenue" includes all sales of every kind and nature at or from your Franchised Business location or made pursuant to the rights granted to you by the Franchise Agreement. "Gross Revenue" does not include (i) any sales tax or similar taxes collected from customers and turned over to the governmental authority imposing the tax, (ii) properly documented refunds to customers, and (iii) properly documented promotional discounts (i.e. coupons). Gross Revenue ~~does not include~~includes gift card purchases, at the time of purchase, ~~but Gross Revenue does include the redemption amount of purchases made by gift card.~~ If you do not report revenues for any week, then we will collect 120% of the last Royalty Fee collected and settle the balance the next period in which you report revenue. You are required to set up authorization at your bank to allow us to electronically transfer funds from your bank account to our bank account. Interest and late fees will apply to any late payments or electronic funds transfer requests denied due to insufficient funds.

<sup>2</sup> Upon our request, you must furnish us with a monthly report and documentation of local advertising expenditures during the previous calendar month. You may not use social media platforms, such as Facebook, Twitter, Instagram, LinkedIn, discount website, blogs and other networking and sharing websites, unless you first receive our written approval to do so and such use is in strict accordance with our requirements. In addition to your monthly Local Advertising requirement, you agree to participate in any other advertising, promotional or marketing programs to advertise the medical spas. The cost for participation in promotional programs will vary depending on the length and type of promotion, but shall not exceed \$600 per each day of the promotional program. The costs will include labor, marketing materials, furniture, equipment and/or food.

<sup>3</sup> Worldwide Creative Marketing Fee payments are due at the same time and in the same manner as Royalty Fees. You are required to set up authorization at your bank to allow the Worldwide Creative Marketing Fund to electronically transfer funds from your bank account to the Worldwide Creative Marketing Fund's bank account. Interest and late fees will apply to any late payments or electronic funds transfer requests denied due to insufficient funds. If you do not report any sales in a week then the Worldwide Creative Marketing Fund will collect 120% of the last Worldwide Creative Marketing Fee collected and settle the balance the next week in which you report sales.

<sup>4</sup> We may offer mandatory and/or optional additional training programs from time to time. If we require it, you must participate in additional training for up to 5 days per year, at a location we designate. We may also require you to attend a national business meeting or annual convention for up to 5 days per year, at a location we designate. Our current fee for all additional training programs is \$1,000 per day, and once we establish an annual convention we estimate that our fee will be between \$500 and \$1,000 per person. You are responsible for any and all incidental expenses incurred by you and your personnel in connection

with additional training or attendance at our annual convention, including, without limitation, costs of travel, lodging, meals and wages.

<sup>5</sup> In the event of your death or disability, your default of the Franchise Agreement, absence of a qualified manager, or other reasons, in our sole discretion, we may provide interim on-site management of your Franchised Business.

<sup>6</sup> You must indemnify and hold us, our affiliates, and all of our respective officers, directors, agents and employees harmless from and against any and all claims, losses, costs, expenses, liability and damages arising directly or indirectly from, as a result of, or in connection with your business operations under the Franchise Agreement, as well as the costs, including attorneys' fees, of defending against them.

<sup>7</sup> If you fail to do so, in our sole discretion, we may correct any deficiency in the Franchised Business and/or your operation of the Franchised Business or take steps to modify, alter or de-identify the Franchised Location upon the termination or expiration of the Franchise Agreement. You will reimburse us for our costs and expenses incurred to correct any deficiency or to modify, alter or de-identify the Franchised Business location.

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**ITEM 7:      ESTIMATED INITIAL INVESTMENT**

| <b>YOUR ESTIMATED INITIAL INVESTMENT<br/>(Single Unit)</b> |                                |                                                 |                                                              |                                               |
|------------------------------------------------------------|--------------------------------|-------------------------------------------------|--------------------------------------------------------------|-----------------------------------------------|
| Type of Expenditure                                        | Amount                         | Method of Payment                               | When Due                                                     | To Whom Payment is Made                       |
| Initial Franchise Fee <sup>1</sup>                         | \$45,000                       | Lump sum payment in cash or available funds     | Upon signing the Franchise Agreement.                        | Us                                            |
| <del>Delayed Opening Fee</del>                             | <del>\$0 - \$9,000</del>       | <del>As required by Us</del>                    | <del>As incurred</del>                                       | <del>Us</del>                                 |
| Your Training Expenses <sup>2</sup>                        | \$5,000 - <del>\$106,000</del> | As required for transportation, lodging & meals | As required by suppliers of transportation, lodging & meals. | Suppliers of transportation, lodging & meals. |

| YOUR ESTIMATED INITIAL INVESTMENT<br>(Single Unit)                                                          |                                              |                                                 |                                                                     |                                                            |
|-------------------------------------------------------------------------------------------------------------|----------------------------------------------|-------------------------------------------------|---------------------------------------------------------------------|------------------------------------------------------------|
| Type of Expenditure                                                                                         | Amount                                       | Method of Payment                               | When Due                                                            | To Whom Payment is Made                                    |
| Third Party Management/Leadership Training (McClaskey Excellence Institute or similar program) <sup>3</sup> | \$2,000 to \$10,000                          | Lump sum payment in cash or available funds.    | As incurred                                                         | Suppliers                                                  |
| Premises deposits <sup>4</sup> deposits <sup>3</sup>                                                        | \$2,500 - \$109,000                          | As required by landlord, utility providers      | As required by landlord, utility providers                          | Landlord, Utility providers                                |
| Rent – 3 months <sup>5</sup> months <sup>4</sup>                                                            | \$7,500 to \$3027,000                        | As required by landlord                         | As required by landlord                                             | Landlord                                                   |
| Design/Architect Fees and Construction Permits/Licenses                                                     | <del>\$2,000-</del><br>\$20,000500 - \$4,500 | As required by supplier                         | Before opening as required by supplier                              | SupplierUs and Suppliers                                   |
| On-Site Location Evaluation                                                                                 | <del>\$0 to \$1,000</del>                    | Lump Sum payment in cash or available funds     | Before evaluation                                                   | Us                                                         |
| Leasehold Improvements, Construction and/or Remodeling <sup>6</sup> Remodeling <sup>5</sup>                 | <del>\$2050,000 - \$150250,000</del>         | As required by supplier, contractor or landlord | Before opening, as required by supplier, contractor and/or landlord | Suppliers, contractor and/or Landlord                      |
| Fixtures and Equipment, Furniture & Fixtures <sup>7</sup> , Interior and Exterior <sup>6</sup>              | <del>\$5086,000 - \$100,000</del> 97,500     | As required by supplier                         | Before opening                                                      | Suppliers and Us                                           |
| Interior and Exterior Signage <sup>8</sup>                                                                  | <del>\$1,500-</del><br>\$10,000              | As incurred                                     | Before opening                                                      | Suppliers                                                  |
| Business Licenses and Permits <sup>9</sup> Permits <sup>7</sup>                                             | \$2,500 - \$5,000                            | As required by government agencies              | Before opening, as required by government agencies                  | Government Agencies                                        |
| Computer Systems <sup>10</sup> Systems <sup>8</sup>                                                         | <del>\$105,000 - \$20,000</del> 7,500        | As required by suppliers                        | Before opening                                                      | Suppliers                                                  |
| Computer Systems— Installation and Training Opening Supplies <sup>9</sup>                                   | <del>\$0—\$235,000 - \$55,000</del>          | As required by suppliers                        | Before opening                                                      | Suppliers and Us                                           |
| Initial Inventory <sup>11</sup>                                                                             | <del>\$10,000— \$25,000</del>                | As required by suppliers                        | Before opening                                                      | Suppliers and Us                                           |
| Professional Fees <sup>12</sup> Fees <sup>10</sup>                                                          | \$2,000 - <del>\$10,000</del> 7,500          | As required by providers                        | As incurred                                                         | Attorney, Accountant, Other Professional Service Providers |

| YOUR ESTIMATED INITIAL INVESTMENT<br>(Single Unit)                             |                                                               |                         |                                                                |                                       |
|--------------------------------------------------------------------------------|---------------------------------------------------------------|-------------------------|----------------------------------------------------------------|---------------------------------------|
| Type of Expenditure                                                            | Amount                                                        | Method of Payment       | When Due                                                       | To Whom Payment is Made               |
| Grand Opening Advertising <sup>13</sup>                                        | \$25,000                                                      | As required by supplier | As required by supplier                                        | Suppliers or Us                       |
| <del>Insurance<sup>14</sup></del> <u>Insurance<sup>12</sup></u>                | \$1,500 - \$7,500                                             | As required by insurer  | Before opening                                                 | Insurer                               |
| Ancillary Real Estate <del>Costs<sup>15</sup></del> <u>Costs<sup>13</sup></u>  | <del>\$51,000-</del><br><u>\$103,000</u>                      | As incurred             | Before Opening                                                 | Providers and/or Landlord             |
| Additional Funds – 3 <del>months<sup>16</sup></del> <u>months<sup>14</sup></u> | <del>\$25,000 -</del><br><u>\$50,000-</u><br><u>\$100,000</u> | As incurred             | Payroll weekly, other purchases according to agreed-upon terms | Employees, utilities, suppliers, etc. |
| <b>TOTAL</b>                                                                   | <del>\$241</del> <u>\$295,500</u> - \$599,500                 |                         |                                                                |                                       |

| YOUR ESTIMATED INITIAL INVESTMENT<br>(Multi-Unit) |                                                                   |                                             |                                                 |                                 |
|---------------------------------------------------|-------------------------------------------------------------------|---------------------------------------------|-------------------------------------------------|---------------------------------|
| Type of Expenditure                               | Amount                                                            | Method of Payment                           | When Due                                        | To Whom Payment is Made         |
| Development Fee for 5 Outlets <sup>1</sup>        | \$180,000                                                         | Lump sum payment in cash or available funds | Upon signing the Multi-Unit Operator Agreement. | Us                              |
| Other Expenditures for the first medical spa      | <del>\$196</del> <u>\$250,500</u><br>to \$554,500                 | As Disclosed in the above Table             | As Disclosed in above Table                     | As Disclosed in the above Table |
| <b>TOTAL</b>                                      | <del>\$376</del> <u>\$430,500</u> <del>-to</del> <u>\$734,500</u> |                                             |                                                 |                                 |

<sup>1</sup> Please see Item 5 for information on incentive programs that may offer a discount on the Initial Franchise Fee. The amounts stated in the Single Unit table are for one outlet operated pursuant to a single Franchise Agreement. The amounts stated in the Multi-Unit table assume you will develop the minimum of ~~35~~ Franchised Businesses. The Development Fee ~~will increase if you commit to develop more than 3 Franchised Businesses~~ is described in greater detail in Item 5. If you commit to ~~open between 4 and 9 Franchised Businesses, then~~ developing five medical spas, the Development Fee ~~will increase by \$22,500 for each additional medical spa. If you commit to open 10 or more Franchised Businesses, then~~ upon execution of the Multi-Unit Development Fee will be \$262,500 for 10 Franchised Businesses and will increase by \$22,500 for each additional Agreement is \$180,000. This amount includes the entire initial franchise fee for the first 3 medical spa you commit to open spas, plus one-half (\$22,500) of the initial franchise fee for the fourth and fifth medical spas.

<sup>2</sup> The cost of the HQ Initial Training program for up to 3 individuals is included in the Initial Franchise Fee. The chart estimates the costs for transportation, lodging, and meals for your trainees. These incidental costs are not included in the Initial Franchise Fee. Your costs will depend on the number of

people attending training, their point of origin, method of travel, class of accommodation and living expenses. The duration of the training program is approximately ~~2 weeks~~1 week. This estimate does not include employee wages.

~~<sup>3</sup> We require the Designated Controlling Principal and management staff to participate in a third party Management/Leadership training program, which may be McClaskey Excellence Institute or a similar program that we have approved. Our estimate includes the program fee, and the estimated associated cost of travel, lodging and meals for 3 attendees.~~

<sup>43</sup> We anticipate that you will rent the medical spa premises. It is possible, however, that you might choose to buy, rather than rent, real estate on which a building suitable for the Franchised Business already is constructed or could be constructed. An outlet would require a ~~minimum of~~ approximately ~~500 to 1,500,000~~ square feet. Real estate costs depend on location, size, visibility, economic conditions, accessibility, competitive market conditions, and the type of ownership interest you are buying. Because of the numerous variables that affect the value of a particular piece of real estate, this estimated initial investment table does not reflect the potential cost of purchasing real estate.

<sup>54</sup> Landlords may vary the base rental rate and charge rent based on a percentage of gross sales. In addition to base rent, the lease may require you to pay common area maintenance charges ("CAM Charges"), your pro rata share of the real estate taxes and insurance, and your pro rata share of other charges. The actual amount you pay under the lease will vary depending on the size of the medical spa, the types of charges that are allocated to tenants under the lease, your ability to negotiate with landlords and the prevailing rental rates in the geographic region. We relied upon the experience of our affiliate to compile this estimate.

<sup>65</sup> Our standard offering assumes that you will secure a location that is approximately 1,000 square feet in a "white box" condition in a non-historical building. The cost of leasehold improvements depends upon the condition and size of the leasehold, the local cost of contract work and the location of the Franchised Business. Estimates for leasehold improvements, building construction and site work will vary based upon the footprint and square footage of your specific medical spa premises. In some instances, the medical spas may be larger or smaller, depending on the size of available sites and/or franchisee preferences. ~~The estimated figures include remodeling walls, ceilings, floors, and other construction including electrical, plumbing and carpentry work.~~ Many locations are built in existing structures, while many others are new ~~build-outs~~buildouts. You will incur expenditures in this category if you take over space which was occupied by a prior tenant. It is difficult, if not impossible, to estimate what it might cost to improve existing property. Tenant improvement allowances, if any, paid to you may defray a portion of build-out costs.

<sup>76</sup> This is an estimate of the equipment, furniture, fixtures, and décor necessary for the operation of a GLO30 medical spa, including furniture, treatment chairs, treatment equipment and tools, and linens. Some equipment may be leased. These estimates do not include freight or ~~installs~~installation. Based on where the medical spa is located, these estimates may vary. This estimate also includes for the cost to produce and mount one sign on the interior and exterior of the premises.

~~<sup>8</sup> This estimate is for the cost to produce and mount storefront signage and for the interior and exterior of the premises.~~

<sup>97</sup> This estimate includes the cost of a local business license. The costs of permits and licenses will vary by location. We cannot estimate the cost of this license because requirements and fees vary widely. Please contact your local governing agency for this information. This estimate does not include the cost of specialized licenses such as, for example, licenses that may or may not be required by individuals performing services at your medical spa.

~~<sup>108</sup>~~ We require you to purchase computer systems and software meeting our minimum specifications for use at your Franchised Business. This estimate includes the cost of our current required POS system and business management software, televisions, Apple laptops/desktops, iPads, cameras, security

system, phone system, printer, speakers, cabling, and costs of installation/wiring. You must also have Internet and other telecommunications equipment and services in accordance with our standards to permit electronic transmission of sales information. We reserve the right to change your requirements for computer hardware and software at any time.

<sup>1419</sup> This estimate is for the cost of the initial inventory sufficient for approximately 3 months of operation for a four-room store. Your initial inventory will include all retail products required for the Franchised Business as well as all back bar facial products. ~~We estimate approximately \$10,000 and \$25,000 of this estimate will be paid directly to us for proprietary facial products and nano needles.~~ These costs are non-refundable.

<sup>1420</sup> You may incur professional fees depending on the scope of work performed, which may include, legal and accounting fees to review franchise documents and costs of forming a separate legal entity and/or obtaining zoning approval. This list is not exhaustive. It is also advisable to consult these professionals to review any lease or other contracts that you will enter into as part of starting your franchise. There are significant health care regulations and requirements related to the operation of a medical spa. You should retain specialized health care legal counsel before signing any franchise agreement to advise you as to whether or not you may own and operate a medical spa and the types of activities that your medical spa may or may not engage in.

<sup>1431</sup> You must perform grand opening advertising and promotional activities prior to and within the first 30 days following the opening of your Franchised Business in your territory. We reserve the right to collect some or all of your grand opening fund and implement grand opening campaign activities on your behalf. If the unit is being developed per a multi-unit operator agreement, we may reduce the minimum expenditure to \$15,000 for the 2<sup>nd</sup> or subsequent unit to be developed thereunder, in our sole discretion.

<sup>1442</sup> Before you open for business, you must purchase and maintain at your sole cost and expense the insurance coverage that we specify. This estimate includes the estimated quarterly insurance premium for the insurance policies we require you to maintain. Our insurance requirements are described in Item 8. You should contact your insurance agent and obtain an estimate of your actual insurance costs. We reserve the right to require additional types of insurance and coverage as provided in the Franchise Agreement.

<sup>14513</sup> These are the estimated costs you may incur for additional real estate research and broker incentives.

<sup>14614</sup> This is an estimate of the amount of additional operating capital that you may need to operate your Franchised Business during the first 3 months after commencing operations. We cannot guarantee that you will not incur additional expenses in starting the business that may exceed this estimate. This estimate includes such items as utilities, internet service, initial payroll and payroll taxes, Royalties (as described in this disclosure document), Worldwide Creative Marketing Fees, repairs and maintenance, bank charges, music fees, miscellaneous supplies and equipment, initial staff recruiting expenses, and other miscellaneous items. This estimate assumes that you will staff the store with the number of individuals that we recommend. These estimates do not include any compensation to you, nor do they include debt service.

We relied upon the experience of our affiliate-owned GLO30 outlet, our franchisees' experience, and estimates provided to us from our vendors to compile these estimates.

We do not offer financing for any part of the initial investment.

All fees and payments are non-refundable, unless otherwise stated or permitted by payee.

## **ITEM 8: RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES**

We have identified various suppliers, distributors and manufacturers of equipment, inventory, and services that your Franchised Business must use or provide which meet our standards and requirements. You must purchase all equipment, fixtures, furniture, promotional items, inventory, supplies and services from our us, our designated suppliers, approved suppliers and contractors or in accordance with our specifications.

We are the designated supplier of our proprietary facial products and our proprietary nano needle equipment and you must purchase these items from us. We may also require that you purchase lasers, skin scanners, and other medical devices and supplies, as well as treatment chairs and non-medical equipment directly from us or our affiliates. Our Item 2 officers, Arleen K. Lamba, MD and Herman J. Singh MD MBA, have an indirect ownership in us. None of our officers has an ownership interest in any other approved suppliers. We reserve the right to earn a profit from the sale of these items to our franchisees.

During the fiscal year ended December 31, 2024,2023, neither we nor our affiliates earned any revenue derived \$1,017,995.00 from the sale of initial inventory, products, furniture, fixtures, and equipment to our franchisees since we did not have franchisees in. This amounts to 78.79% of our total revenue of \$1,291,944 during the system-2024 calendar year.

We approve suppliers after careful review of the quality of the products they provide to us and you. If you would like us to consider another item or supplier, you must make such request in writing to us and have the supplier give us samples of its product or service and such other information that we may require. If the item and/or supplier meet our specifications, as we determine in our sole discretion, we will approve it as an additional item or supplier. We will make a good-faith effort to notify you whether we approve or disapprove of the proposed item or supplier within 30 days after we receive all required information to evaluate the product or service. If we do not approve any request within 30 days, it is deemed unapproved. We reserve the right to revoke approval of any item or supplier that does not continue to meet our then-current standards upon written notice to you. Our criteria for approving items and suppliers are not available to you. If you request that we approve a proposed item or supplier, we reserve the right to charge an Evaluation Fee equal to our actual costs of inspection and testing.

We maintain written lists of approved items of equipment, fixtures, inventory and services (by brand name and/or by standards and specifications) and a list of designated suppliers and contractors for those items. We update these lists periodically and issue the updated lists to all franchisees via email and/or updates to the Manual.

You must hire a licensed architect and general contractor that meetmeets our approval to adapt our prototype plans and specifications to the specific shape and dimensions of the accepted location for your medical spa. If you do not use our recommended vendor, we reserve the right to charge an additional fee for the time we spend reviewing or correctcorrecting their work. We also reserve the right to charge an additional fee if you do not use our recommended real estate broker and we have to spend time educating your broker about our system or otherwise communicating with your broker.

WeStarting in March 2025, we will earn a rebate of \$50 for each vial sold to franchisees. Otherwise, we do not receive any other revenue, rebates, discounts or other material consideration from any other suppliers based on your required purchases of products, supplies or equipment; however, we may do so in the future, and any rebates or discounts we receive may be kept by us in our sole discretion.

We estimate that your purchase or lease of products, supplies and services from approved suppliers (or those which meet our specifications) will represent approximately 58% to 70% of your costs to establish your Franchised Business and approximately 2558% to 3570% of your costs for ongoing operation.

Currently, there are no purchasing or distribution cooperatives. However, we can require that you make your purchases through a cooperative if one is formed.

From time to time, we may negotiate purchase arrangements, including price terms, with designated and approved suppliers on behalf of all franchisees. As of the date of this Disclosure Document, we have not created any purchasing arrangements with suppliers.

We have the right to collect and retain any and all allowances, rebates, credits, incentives, or benefits (collectively, "Allowances") offered by manufacturers, suppliers, and distributors to you, to us, or to our affiliate, based upon your purchases of products (including proprietary products) and services from manufacturers, suppliers, and distributors. We or our affiliates will have all right, title, and interest in and to any and all of these Allowances. We or our affiliate may collect and retain any or all of these Allowances without restriction (unless otherwise instructed by the manufacturer, supplier, or distributor). If we contribute any Allowances from approved suppliers to the Worldwide Creative Marketing Fund, it will not reduce or eliminate your obligation to pay the Worldwide Creative Marketing Fund contribution. During the fiscal year ended December 31, ~~2024~~2023, we and our affiliate did not earn any Allowances because we did not have any franchisees.

Before you open for business, you must purchase and maintain at your sole cost and expense the insurance coverage that we specify. The minimum insurance required is comprehensive general liability insurance, in the amount of at least \$2,000,000 per occurrence, including broad form contractual liability, employment practices coverage, broad form property damage, personal injury, facilities, completed operations, products liability, and fire legal liability property and casualty insurance to cover the full replacement value of your leasehold improvements, equipment, furniture, fixtures, and inventory; business interruption insurance of at least 50% of your annual Gross Revenue excluding payroll; statutory worker's compensation insurance in the limits required by state law; coverage for damage or loss of electronic and computer equipment, media and data in an amount of not less than \$10,000; coverage for identity forgery, alteration or theft in an amount of at least \$2,500 per loss and \$2,500 for expenses; and professional liability insurance, due to errors and omissions in the performance of services pursuant to this Agreement in the amounts required by state law of the state in which the Franchised Business is located. We reserve the right to require additional types of insurance and coverage as provided in the Franchise Agreement.

In addition, related to any construction, renovation, refurbishment or remodeling of the medical spa, you must maintain builders' risks insurance and performance and completion bonds in forms and amounts, and written by duly licensed carrier or carriers, satisfactory to us. All policies, including general liability and property damage policies, must name us and those of our affiliates that we specify, and the respective officers, directors, shareholders, partners, agents, representatives, independent contractors, servants and employees of each of them, as additional named insureds and must include a waiver of subrogation in favor of all those parties.

We provide no material benefits (such as the grant of additional franchises) based on your use of designated sources; however, failure to use approved items or designated suppliers and contractors may be a default under the Franchise Agreement. Additionally, when there is any default under the Franchise Agreement, we reserve the right, in addition to other remedies available under the Franchise Agreement, to direct suppliers to withhold furnishing products and services to you.

#### **ITEM 9: FRANCHISEE'S OBLIGATIONS**

**This table lists your principal obligations under the franchise and other agreements. It will help you find more detailed information about your obligations in these agreements and in other items of this Disclosure Document.**

| Obligation                                                 | Section or Article in Franchise Agreement                                       | Section or Article in Multi-Unit Operator Agreement | Item in Franchise Disclosure Document |
|------------------------------------------------------------|---------------------------------------------------------------------------------|-----------------------------------------------------|---------------------------------------|
| a. Site Selection and Acquisition/Lease                    | 8.1                                                                             | Not Applicable                                      | 11                                    |
| b. Pre-Opening Purchase/Leases                             | 8.1, 10.5, 12.3.1                                                               | Not Applicable                                      | 7, 11                                 |
| c. Site Development & other Pre-Opening Requirements       | 8.2, 8.3, 12.1.1, 12.1.3                                                        | Article 5                                           | 11                                    |
| d. Initial and Ongoing Training                            | Article 7                                                                       | Not Applicable                                      | 11                                    |
| e. Opening                                                 | 8.2.3, 8.3                                                                      | Not Applicable                                      | 11                                    |
| f. Fees                                                    | 5.1, 5.2.7, Article 6, 12.3.7, 12.6, 15.6, 16.4, 18.1.4, 18.1.5, 18.1.8, 19.1.5 | Article 4                                           | 5, 6, 7                               |
| g. Compliance with Standards and Policies/Operating Manual | Article 9, 12.1, 19.1.1                                                         | Not Applicable                                      | 8, 11                                 |
| h. Trademarks and Proprietary Information                  | 9.4, 12.1.8, Article 14, 19.2, 19.3, 19.4                                       | Not Applicable                                      | 13, 14                                |
| i. Restrictions on Products/Services Offered               | 12.1.1, 12.1.4, 12.6                                                            | Not Applicable                                      | 8, 16                                 |
| j. Warranty and Customer Service Requirements              | Not Applicable                                                                  | Not Applicable                                      | Not Applicable                        |
| k. Territorial Development                                 | 3.1                                                                             | Article 5                                           | 12                                    |
| l. Ongoing Product/Service Purchases                       | 12.1.4, 12.3.5                                                                  | Not Applicable                                      | 8                                     |
| m. Maintenance, Appearance and Remodeling Requirements     | Article 9, 12.1.2                                                               | Not Applicable                                      | Item 11                               |
| n. Insurance                                               | Article 15                                                                      | Not Applicable                                      | 7                                     |
| o. Advertising                                             | 12.1.9, Article 13                                                              | Not Applicable                                      | 6, 11                                 |
| p. Indemnification                                         | 7.3, 8.1.1, 12.4, 14.8, 15.6, 16.3.6, 21.1                                      | Article 9                                           | 14                                    |
| q. Owner's Participation, Management, Staffing             | 11.1, 12.1.6                                                                    | Not Applicable                                      | 11, 15                                |
| r. Records /Reports                                        | 12.2                                                                            | Not Applicable                                      | 6                                     |

| Obligation                      | Section or Article in Franchise Agreement | Section or Article in Multi-Unit Operator Agreement | Item in Franchise Disclosure Document |
|---------------------------------|-------------------------------------------|-----------------------------------------------------|---------------------------------------|
| s. Inspections and Audits       | 9.2, 12.1.7, 12.2.5                       | Not Applicable                                      | 6, 11                                 |
| t. Transfer                     | Article 16                                | Article 6                                           | 17                                    |
| u. Renewal                      | Article 5                                 | Not Applicable                                      | 17                                    |
| v. Post-Termination Obligations | Article 18                                | Section 7.4                                         | 17                                    |
| w. Non-Competition Covenants    | 19.5                                      | Article 8                                           | 17                                    |
| x. Dispute Resolution           | Article 20                                | Article 10                                          | 17                                    |

#### ITEM 10: FINANCING

We do not offer direct or indirect financing. We do not guarantee any note, lease, or obligation.

#### ITEM 11: FRANCHISOR'S ASSISTANCE, ADVERTISING, COMPUTER SYSTEMS AND TRAINING

Except as listed below, GLO30 Franchise LLC is not required to provide you with any assistance.

##### 1. Pre-Opening Obligations

Before you open your Franchised Business, we will provide you with the following assistance:

- a. We will provide you with our then-current site selection guidelines and approve a location for your Franchised Business. You must submit a written request for approval to us describing the proposed location and providing other information about the site that we reasonably request. We will respond within 30 days, either accepting or rejecting the proposed location. We consider the following factors in approving a site: general location and neighborhood, distance from neighboring franchise territories, proximity to major roads and residential areas, traffic patterns, condition of premises, tenant mix, and demographic characteristics of the area. We will not own and/or lease a site to you. We will have 30 days to review any site that you submit to us, but if we fail to respond within 30 days, the site will be deemed not accepted. If we are unable to agree on a site and you fail to meet the opening deadline described below, we may terminate the Franchise Agreement, and you will not receive any refund of the initial franchise fee. You are responsible for negotiating a lease with the owner of a site we approve, and we reserve the right to charge a fee if you do not use our recommended broker and we need to spend time communicating with your broker. Any lease must include our Conditional Assignment of Lease Agreement, a copy of which is attached to the Franchise Agreement as Attachment 6. (Franchise Agreement, Sections 8.1.2, 8.1.3, 10.1).
- b. We will provide you with specifications for the layout, design, appearance, and signage for your GLO30 outlet. You, your architect, and your contractor are required to adapt our specifications for the construction of your premises and obtain permits. We do not adapt plans or obtain permits for you. In our discretion, we may recommend that you ~~to~~ use our designated architect and/or contractors for site development and sign installation, and if you use a different vendor we will charge our then-current fee for time that we spend reviewing or correcting their work. (Franchise Agreement, Sections 8.2, 10.2).

- c. We will loan to you the GLO30 Operations Manual, other manuals and training aids we designate, and give you access to on-line learning modules for use in the operation of your GLO30 Franchised Business, as they may be revised from time to time. (Franchise Agreement, Section 10.3).
- d. We will provide a written list of equipment, signage, supplies and products that will be required to open the Franchised Business. We and our affiliates are not obligated to install any of these items (Franchise Agreement, Section 10.5).
- e. We will provide initial training at our headquarters and/or affiliate-owned outlet. We reserve the right to designate an alternative location for the initial training. We will determine, in our sole discretion, whether you satisfactorily complete the initial training. (Franchise Agreement, Sections 7.1, 7.2).
- f. We may provide a trainer at your premises for on-site training, supervision and assistance for up to 5 days upon the opening of your first Franchised Business, but we are not obligated to do so. (Franchise Agreement, Section 7.5, 10.9).
- g. We will provide you with standards for qualifications and training of your employees. We do not otherwise assist you with employee hiring and training (Franchise Agreement, Section 12.1.6).
- h. Subject to applicable law, we will recommend maximum prices to charge for products and services at your GLO30 outlet (Franchise Agreement, Section 12.5). We do not determine the minimum prices that you must charge.

## 2. **Time to Open**

We estimate the typical length of time between the signing of the Franchise Agreement and the time you open your Franchised Business is between 9 and 12 months. Factors that may affect this time period include your ability to acquire financing or permits, ~~renovate~~renovating your location, ~~have~~having signs and equipment installed in your location, and complete required training. You must commence operations within 12 months of signing the Franchise Agreement. If you have not opened your Franchised Business within 12 months after you sign the Franchise Agreement, you must obtain our consent to extend the time to open, which we may or may not grant, at our discretion. Failure to open your Franchised Business within the original time ~~as extended~~, is a default of the Franchise Agreement. (Franchise Agreement, Sections 8.1, 8.3).

If you are a Multi-Unit Operator, you must submit each proposed site to be developed under the minimum performance schedule to us for our approval, which approval will be based on our then-current standards.

If your Franchised Business does not open within 12 months after you have signed the Franchise Agreement, except for circumstances outside of your control, you must pay to us a delayed opening fee of \$100 per day for each day that the opening of your Franchised Business is delayed, up to a maximum of 90 days. If your Franchised Business is not open after this additional 90-day period, then we may terminate your Franchise Agreement or we may require you to continue paying the delayed opening fee until your Franchised Business has opened. This fee is not refundable. (Franchise Agreement, Section 8.3).

## 3. **Obligations After Opening**

During the operation of your franchise, we will provide you with the following assistance:

- a. From time to time, in our discretion, we will provide mandatory or optional additional training programs. If we require it, you must attend mandatory additional training offered by us for up to

5 days each year, and/or attend an annual business meeting or franchisee conference for up to 5 days each year at a location we designate. Failure to attend mandatory additional training or an annual business meeting or conference is a default of the Franchise Agreement. We reserve the right to impose a reasonable fee for tuition and/or attendance for all additional training programs, including the annual business meeting or conference. You must also pay your transportation, lodging, meals and other expenses to attend any mandatory training program. If you fail to attend any mandatory training program, you are required to obtain the training at a location we designate, at your sole cost, which includes tuition at the then-current rate, plus all of your travel costs and our trainer's travel costs. (Franchise Agreement, Section 7.6).

- b. Upon your request, or as we determine to be appropriate, we will provide corrective on-site training and assistance at your premises. For any on-site remedial training, you must reimburse all costs for the services of our trainer, including but not limited to the trainer's then-current per diem fee and all travel-related expenses, such as transportation, meals and lodging. The current fee is \$1,000 per trainer per day (Franchise Agreement, Section 7.7).
- c. Upon your request, we will provide individualized assistance to you within reasonable limits by telephone, video conferencing, electronic mail or postage service, subject at all times to availability of our personnel and in reasonable limits (Franchise Agreement, Section 7.8).
- e. From time to time, as may become available, we will provide you with samples or digital artwork, advertising and promotional materials (Franchise Agreement, Section 10.6).
- f. We will conduct inspections of your Franchised Business, at the frequency and duration that we deem advisable. Such inspections include evaluating your service and premises to ensure that they meet our standards (Franchise Agreement, Section 10.4).
- g. We will provide you with any written specifications for required equipment, products and services and updated lists of any approved suppliers of these items (Franchise Agreement, Section 10.7).
- h. Subject to applicable law, we will recommend maximum prices to charge for products and services at your GLO30 outlet (Franchise Agreement, Section 12.5). We do not determine the minimum prices that you must charge.
- i. We will approve or disapprove of all advertising, direct mail, and other promotional material and campaigns you propose in writing to us. We will respond within 15 days, either accepting or rejecting the proposed material and/or campaign; however, if we do not respond within 15 days, the proposed material and/or campaign is deemed "disapproved". (Franchise Agreement, Section 13.6).
- j. Subject to applicable law, we will recommend maximum prices to charge for products and services at your GLO30 outlet (Franchise Agreement, Section 12.5). We do not determine the minimum prices that you must charge.

#### 4. **Advertising**

##### **Local Advertising** (Franchise Agreement, Sections 13.2 and 13.6)

We require you to spend \$25,000 in grand opening advertising and promotional activities prior to and within the first 30 days following the opening of your Franchised Business in your territory. If the unit is being developed per a multi-unit operator agreement, we may reduce the minimum expenditure to \$15,000 for the 2<sup>nd</sup> or subsequent unit to be developed under the multi-unit agreement, in our sole discretion. You are required to submit to us a grand opening advertising plan prior to conducting the grand opening advertising campaign. Once we approve the grand opening advertising plan, you must conduct your grand opening advertising campaign in accordance with the plan, and any supplements to the plan that have been approved by us.

Thereafter, you are required to spend at least 1% of monthly Gross Revenue on advertising for the Franchised Business in your territory. Local Advertising may include promotion and marketing through social media platforms, with our prior approval. Local Advertising expenditures also include contributions to a marketing fund operated by your landlord. We must approve all advertising materials. We reserve the right to collect some or all of your grand opening funds and/or your Local Advertising expenditure and implement grand opening campaign activities and/or Local Advertising on your behalf.

You may develop advertising materials for your own use at your own cost, and you may use marketing materials that we may offer to you from time to time. You may not use any advertising or marketing materials, including press releases, unless they have been approved in advance in writing by us, which approval may be withheld in our discretion. We will respond to your request for approval within 15 days; however, if we do not respond within 15 days, the proposed advertising or marketing material is deemed “disapproved”.

We do not provide for placement of local advertising on your behalf, and we have no obligation to spend any amount on advertising in your area or territory. You are responsible for local advertising placement. If feasible, you may do cooperative advertising with other GLO30 franchisees in your area, with our prior written approval. You may not maintain any business profile on Facebook, Twitter, Instagram, LinkedIn, YouTube or any other social media and/or networking site without our prior written approval.

Promotional Programs. In addition to your monthly Local Advertising requirement, you agree to participate in any other advertising, promotional or marketing programs to advertise the Franchised Businesses. The cost for participation in promotional programs will vary depending on the length and type of promotion, but shall not exceed \$600 per each day of the promotional program. The costs will include labor, marketing materials, furniture, equipment and/or food.

### **Worldwide Creative Marketing Fund (Franchise Agreement, Section 13.3)**

You are required to contribute to the Worldwide Creative Marketing Fund up to 2% of weekly Gross Revenue generated by your Franchised Business. Your Worldwide Creative Marketing Fund contribution is collected at the same time and in the same manner as your Royalty. Each GLO30 outlet operated by our affiliate or us may contribute to the Worldwide Creative Marketing Fund, in our discretion, but has no obligation to do so.

The Worldwide Creative Marketing Fund is administered by us. We may use Worldwide Creative Marketing Fund contributions to pay any and all costs for the development, production and placement of advertising, marketing, promotional and public relations materials and programs. We may also use Worldwide Creative Marketing Fund contributions to pay any and all costs of marketing seminars and training programs, market research, services of advertising and/or public relations agencies, and website development and maintenance. We may further use Worldwide Creative Marketing Fund contributions to pay our costs (including salaries of our personnel and other administrative costs) for advertising that is administered by us or prepared by us, as well as for administration and direction of the Worldwide Creative Marketing Fund.

For the fiscal year ended December 31, ~~2024~~2023, the Creative Marketing Fund ~~did not have any expenditures since we did not have any franchisees.~~ was spent as follows: (i) 40% on public relations; (ii) 50% on digital marketing; and (iii) 10% on the website.

The Worldwide Creative Marketing Fund will not be used to defray any of our other general operating expenses. We do not intend to use any percentage of the Worldwide Creative Marketing Fund contributions to solicit new franchise sales; provided however, we reserve the right to include “Franchises Available” or similar language and contact information in advertising produced with Worldwide Creative Marketing Fund contributions. The Worldwide Creative Marketing Fund and its earnings shall not

otherwise inure to our benefit except that any resulting technology and intellectual property shall be deemed our property.

The Worldwide Creative Marketing Fund collects and expends the Worldwide Creative Marketing Fund contributions for the benefit of the System as a whole. We reserve the right to use the Worldwide Creative Marketing Fund contributions to place advertising in national, regional or local media (including broadcast, print, or other media) and to conduct marketing campaigns through any channel, in our discretion, including but not limited to, Internet and direct-mail campaigns. We have no obligation, however, to place advertising or conduct marketing campaigns in any particular area, including the territory where your Franchised Business is located.

The Worldwide Creative Marketing Fund and its earnings shall not otherwise inure to our benefit except that any resulting technology and intellectual property shall be deemed our property.

We have no obligation to make expenditures that are equivalent or proportionate to your Worldwide Creative Marketing Fund contribution or to ensure that you benefit directly or pro rata from the production or placement of advertising from the Worldwide Creative Marketing Fund.

An annual unaudited financial statement of the Worldwide Creative Marketing Fund is available to any franchisee upon written request.

If we spend more or less than the total of all contributions to the Worldwide Creative Marketing Fund in any fiscal year, we may carry-forward any surplus or deficit to the next fiscal year.

Although the Worldwide Creative Marketing Fund is intended to be of perpetual duration, we may terminate it at any time and for any reason or no reason. We will not terminate the Worldwide Creative Marketing Fund, however, until all monies in the Worldwide Creative Marketing Fund have been spent for advertising or promotional purposes or returned to contributors, without interest, on the basis of their respective contributions.

#### **Advertising Cooperative (Franchise Agreement, Section 13.4)**

Currently, our System has no regional advertising fund or cooperative. However, we may decide to establish a regional fund or cooperative in the future and your participation may be mandatory, in our sole discretion. A regional cooperative will be comprised of all franchised GLO30 outlets in a designated geographic area. Our affiliate-owned outlets may participate in a regional cooperative, in our sole discretion. Each GLO30 outlet will have one vote in the cooperative. We will determine in advance how each cooperative will be organized and governed. We have the right to form, dissolve, merge or change the structure of the cooperatives. If a cooperative is established during the term of your Franchise Agreement, you must sign all documents we request and become a member of the cooperative according to the terms of the documents. Currently, there are no governing documents available for your review.

If we establish a regional advertising fund or cooperative, each member will contribute up to 0.5% of Gross Revenue, as determined by the members. Your contributions to a regional advertising fund or cooperative will be in addition to your required contributions to the Worldwide Creative Marketing Fund; however, contributions made by you to a regional advertising fund or cooperative will be credited against your required expenditures for local advertising and we may require you to contribute up to one-half of your local advertising requirement to a regional advertising fund or cooperative. The cooperative is not required to prepare an annual financial statement.

#### **Advertising Council (Franchise Agreement, Section 9.6)**

We ~~do not~~ have formed an advertising council composed of franchisees that advises us on advertising policies, among other franchise-related issues such as operations, IT, etc. The ~~Franchise Agreement~~

~~gives us the right, council serves in our discretion, to create a franchisee an advisory council to communicate ideas, including proposed advertising policies. If created, we will determine in advance how capacity only and does not have decision making authority. Currently, 3-4 franchisees are selected to the council, which may include factors such as a franchisee's level of success, superior performance, and outlet profitability elected at one time.~~ We reserve the right to change or dissolve the council at any time.

## 5. **Computer Systems** (Franchise Agreement, Section 12.3)

You must purchase and use the point-of-sale system ("POS System") we specify, and have the latest versions of hardware, software and computer platforms to operate the POS System. The POS System performs a variety of functions, including order management, inventory management, employee scheduling, gift card and loyalty program management, payment processing, bookkeeping, and sales report generation.

You are required to use all software and applications that we specify and pay any subscription or access fees associated with them.

The current estimated initial cost of the computer system is ~~\$195,000~~ to ~~\$207.5,000~~. Currently, all other software subscription and other technology fees are paid directly to third-party approved suppliers. These include fees for CRM software POS system, audio system, email, phone, internal communications, and retail screens located at your Franchised Business. Currently, these fees total approximately \$2,500 per month.

We are a technology-forward concept that considers our technology to be a strategic point of differentiation. As we invest in technology that will be used by our corporate locations and franchisee locations and optimize relationships with technology vendors, we may collect these fees directly from franchisees and pay these amounts to our vendors. Certain vendors may also prefer or require that they bill us directly rather than billing each of our corporate locations and franchisees separately. Therefore, we reserve the right to collect all or some of the technology fees directly in the future, or to charge an additional fee for other technology that we develop or provide on behalf of an approved supplier.

We may in the future establish or modify the sales reporting systems as we deem appropriate for the accurate and expeditious reporting of Gross Revenue, and you must fully cooperate in implementing any such system at your expense.

The POS System allows us to independently and remotely access all of your sales data, including your Gross Revenue, through the Internet. We may retrieve, download, analyze and store such information and data at any time. There are no contractual limitations on our right to have full access to this information, although our right to certain client information is subject to the requirements of the Health Insurance Portability and Accountability Act. You are required to enter into a business associate agreement with us, which is included as Attachment 11 to the Franchise Agreement. You are responsible to protect data that you collect that is stored or transmitted in accordance with HIPAA, HITECH and industry standards.

There are no contractual limitations on the frequency and cost of upgrades and/or updates to the above-described systems or programs. We have no obligation to maintain, repair, update or upgrade your computer and software. At your cost, you must provide on-going maintenance and repairs to your computer and software. You must upgrade your computer hardware and software as necessary to operate the most current version of the POS System or any replacements thereto. We cannot estimate the cost of maintaining, updating and upgrading your computer hardware and software because it will depend on the make and model of your hardware, required upgrades to operate our current management and payment processing applications, repair history, usage, local cost of computer maintenance services in your area and technological advances that we cannot predict. We estimate that computer maintenance will cost approximately \$500 per month.

## 6. Table of Contents of Operations Manual

The Table of Contents of our GLO30 Operations Manual, current as of the date of this Disclosure Document is attached as Exhibit E. The Operations Manual has a total of ~~220 pages~~75 pages. In addition to these pages, we may supplement the Operations Manual with videos and other learning technologies.

## 7. Training (Franchise Agreement, Article 7)

You (if the franchisee is an individual) or all of your owners (if the franchisee is a business entity), and your two managers must complete our HQ Initial Training program, to our satisfaction, no later than 60 days before opening your Franchised Business. We will train you at our headquarters and/or affiliate-owned location in Washington DC, or another location we specify:

### TRAINING PROGRAM

We periodically conduct our HQ Initial Training program throughout the year, as needed. Our HQ Initial Training program is managed by Herman J. Singh MD MBA and Arleen K Lamba MD. Our HQ Initial Training Program will typically feature a nurse and esthetician as well. Each of our instructors has up to 56 years of experience relevant to the subject being taught, and at least 56 years of experience with us and/or our affiliate-owned medical spas. We reserve the right to make changes in our training staff as we deem necessary and advisable without prior notice. Below is a chart that contains the estimated timeframe for our HQ Initial Training Program, though the times listed below may vary and reserve the right to make changes to the time and contents of the HQ Initial Training Program based on our availability or the experience or other circumstances surrounding a particular franchisee.

| HQ INITIAL TRAINING PROGRAM*                                                   |                                                   |                                                 |                              |
|--------------------------------------------------------------------------------|---------------------------------------------------|-------------------------------------------------|------------------------------|
| Column 1<br><b>Subject</b>                                                     | Column 2<br><b>Hours of Classroom Instruction</b> | Column 3<br><b>Hours of On-the-Job Training</b> | Column 4<br><b>Location</b>  |
| History of GLO30                                                               | <del>0.5</del> <u>1</u>                           | 0                                               | Virtual/Washington DC        |
| <del>Use of the Manual</del> <u>Brand Culture &amp; Mission</u>                | <del>0.5</del> <u>1</u>                           | 0                                               | Virtual/Washington DC        |
| Tour of GLO30                                                                  | 1                                                 | <del>0</del> <u>1</u>                           | Virtual/Washington DC        |
| <del>Pre-Opening Procedures</del> <u>Franchisor Roles and Responsibilities</u> | 1                                                 | 0                                               | Virtual/Washington DC        |
| <del>Personnel Issues</del> <u>Franchisee Roles and Responsibilities</u>       | <del>2</del> <u>1</u>                             | <del>4</del> <u>0</u>                           | Virtual/Washington DC        |
| <del>Franchise Reporting Requirements</del> <u>Advertising</u>                 | 1                                                 | <del>2</del> <u>0</u>                           | Virtual/Washington DC        |
| <u>Data Analytics</u>                                                          | <u>1</u>                                          | <u>0</u>                                        | <u>Virtual/Washington DC</u> |
| <u>SOPs</u>                                                                    | <u>1</u>                                          | <u>0</u>                                        | <u>Virtual/Washington DC</u> |
| Management Procedures                                                          | 1                                                 | <del>8</del> <u>0</u>                           | Virtual/Washington DC        |
| <del>Accounting/Record Keeping</del> <u>Franchise Reporting Requirements</u>   | 1                                                 | <del>2</del> <u>0</u>                           | Virtual/Washington DC        |
| <u>Inventory Management</u>                                                    | <u>1</u>                                          | <u>0</u>                                        | <u>Virtual/Washington DC</u> |

| HQ INITIAL TRAINING PROGRAM*                                                   |                                                |                                              |                              |
|--------------------------------------------------------------------------------|------------------------------------------------|----------------------------------------------|------------------------------|
| Column 1<br><br>Subject                                                        | Column 2<br><br>Hours of Classroom Instruction | Column 3<br><br>Hours of On-the-Job Training | Column 4<br><br>Location     |
| <u>Hiring &amp; Onboarding</u>                                                 | <u>1</u>                                       | <u>0</u>                                     | <u>Virtual/Washington DC</u> |
| <u>Scheduling &amp; Team Management</u>                                        | <u>1</u>                                       | <u>0</u>                                     | <u>Virtual/Washington DC</u> |
| <u>Accounting/Record keeping</u> <u>Membership Model &amp; Sales Training</u>  | 1                                              | <del>6</del> <u>1</u>                        | Virtual/Washington DC        |
| <u>Marketing &amp; Local Launch Strategy</u>                                   | <u>1</u>                                       | <u>0</u>                                     | <u>Virtual/Washington DC</u> |
| Customer Service Procedures                                                    | 1                                              | <del>8</del> <u>2</u>                        | Virtual/Washington DC        |
| <del>Inventory Management</del> <u>Guest Retention &amp; Membership Growth</u> | 1                                              | <del>8</del> <u>0</u>                        | Virtual/Washington DC        |
| <u>Technology, Booking &amp; Guest Experience</u>                              | <u>1</u>                                       | <u>0</u>                                     | <u>Virtual/Washington DC</u> |
| <u>Technology &amp; Systems Training</u>                                       | <u>1</u>                                       | <u>1</u>                                     | <u>Virtual/Washington DC</u> |
| POS System                                                                     | 1                                              | <del>8</del> <u>2</u>                        | Virtual/Washington DC        |
| <u>Skincare &amp; Treatment Protocols</u>                                      | <u>1</u>                                       | <u>4</u>                                     | <u>Virtual/Washington DC</u> |
| <u>Safety, Sanitation &amp; Cleaning</u> <del>Procedures</del>                 | 1                                              | <del>8</del> <u>0</u>                        | Virtual/Washington DC        |
| <del>Safety Procedures</del> <u>Product Knowledge &amp; Retail Sales</u>       | 1                                              | <del>8</del> <u>0</u>                        | Virtual/Washington DC        |
| <u>New Studio Setup and Compliance</u>                                         | <u>1</u>                                       | <u>4</u>                                     | <u>Virtual/Washington DC</u> |
| <u>Franchise Support &amp; Ongoing Coaching</u>                                | <u>1</u>                                       | <u>0</u>                                     | <u>Virtual/Washington DC</u> |
| <b>Total Hours:</b>                                                            | <b><del>14</del><u>25</u></b>                  | <b><del>62</del><u>15</u></b>                |                              |

Our training materials consist of our Operations Manual, marketing and promotion materials, and any other materials that we believe will be beneficial to our franchisees in the training process. Our HQ initial Training Program is subject to change.

The cost of our instructors and training materials for up to 3 individuals is included in the Initial Franchise Fee. You must pay for all of travel and personal expenses, including, but not limited to, all costs for your transportation, meals, and lodging for yourself and your personnel. Our current fee to provide initial training to any additional trainee is \$3,500 per person plus franchisor's costs.

If you do not successfully complete our HQ Initial Training program to our satisfaction, we reserve the right to terminate the Franchise Agreement.

We may elect to provide you with on-site training, supervision and assistance for up to 5 days around the opening date of your Franchised Business, but we are not obligated to do so. We are not obligated to provide on-site training, supervision and assistance in connection with additional locations that you open.

We may conduct mandatory or optional additional training programs, including an annual conference or national business meeting. If we require it, you must attend mandatory training programs that we offer for up to 5 days per year at a location we designate. Our current fee for additional training is \$1,000 per day. We may also require you to attend a national business meeting or annual convention for up to 5 days per year, at a location we designate. We anticipate our convention fee will be between \$500 and \$1,000 per person. You must also pay your transportation, lodging, meals and other expenses to attend any mandatory training program or our annual convention.

~~We may also require that your Designated Operating Principals and Managers attend and complete additional third party training such as the McClaskey Excellence Institute. If we do, you will be responsible for your costs.~~

## **ITEM 12: TERRITORY**

Under the Franchise Agreement, you have the right to establish and operate 1 GLO30 outlet within a territory that will be defined after the location of your GLO30 outlet is identified and approved by us (the "Territory"). You are required to find and obtain possession of a specific location for your Franchised Business that meets our site selection criteria and our approval. The boundaries of your Territory may be described in terms of zip codes, streets, landmarks (both natural and man-made) or county lines, or otherwise delineated on a map attached to the Data Sheet.

Unit franchisees and multi-unit operators will not receive an exclusive territory. You may face competition from other franchisees, from outlets that we own, or from other channels of distribution or competitive brands that we control.

The Territory is determined on an individual basis, taking into account geographic area, population density, character of neighborhood, location and number of competing businessbusinesses in the surrounding area, and other factors. There is no minimum territory size for a given Territory, and the exact size of each Territory we award varies based on the factors we have identified; however, a typical Territory might cover a geographical area that consists of: (a) up to a 2-mile radius surrounding your location if your location is in a suburban market area; (b) up to a 1/4-mile radius surrounding your location if your location is in a metropolitan area, downtown area, urban market area, central business district or other area with similar population density; or (c) the Non-Traditional Site. If the Franchised Business is located in a transportation facility, including airport, train station, subway or rail or bus station; military base or government office; sports facility, including stadium or arena; amusement park; hotel or resort; convention center; car or truck rest stop or travel center; educational facility or college campus; hospital; Indian reservation; casino; or any similar captive market location ("Non-Traditional Site"), you will not receive a Territory. Furthermore, you understand and acknowledge that if any Non-Traditional Site (as described above) is located within the physical boundaries of your Territory, then the premises of this Non-Traditional Site will not be included in the Territory, and you will have no rights to this Non-Traditional Site.

If you are a Multi-Unit Operator, each Franchised Business and its Territory will be located within your Development Area. The designated geographical territory for each Franchised Business will depend on whether your Franchised Business will be located in an urban or a suburban setting. There is no minimum territory size for a given Territory, and the exact size of each Territory we award varies based on the then-current terms described above. You must submit each proposed site to be developed under the minimum performance schedule to us for our approval, which approval will be based on our then-current standards.

Your Territory will be identified in your Franchise Agreement.

During the term of your Franchise Agreement, and provided that you are not in default of your Franchise Agreement, we will not open another GLO30 outlet or grant the right to anyone else to open a GLO30 outlet within your Territory. However, notwithstanding this limited protection right we grant to you, we reserve all rights to sell, either directly or through others, our products and services under the Marks in the Territory through alternative distribution channels.

There are no minimum sales volumes, market penetration or any other contingencies that will affect your limited protected right to operate in the Territory during the term of your Franchise Agreement, unless you are in default of your obligations to us.

You may not change the location of your Franchised Business, without our written consent, which we may withhold in our sole discretion. If we give our consent, we will charge you a relocation fee equal to \$1,500 in addition to our actual costs and expenses. The conditions under which we may allow you to relocate include the following: loss of your premises not due to your default, demographics of the surrounding area, proximity to other GLO30 outlets, lease requirements, traffic patterns, vehicular and pedestrian access, proximity to major roads, available parking, and overall suitability. If you wish to relocate, you must identify a new location for the Franchised Business that meets our approval, in accordance with our then-current site selection procedures, and build out the approved location within 120 days. If you do not identify a site and complete the build-out within this time period, we may terminate the Franchise Agreement. You must continue to operate at your original premises until construction of the new site is complete.

Unless you have signed our Multi-Unit Operator Agreement, we may, but have no obligation to, consider granting to you the right to establish additional GLO30 outlets under other franchise agreements. The Franchise Agreement grants you no options, rights of first refusal or similar rights to acquire additional franchises within the Territory or contiguous territories. We may, but have no obligation to, consider granting to you the right to establish additional GLO30 outlets under other franchise agreements if you are in compliance with the Franchise Agreement and propose to open another GLO30 Franchise in an area and at a location we approve.

We maintain the right under the Franchise Agreement, to buy back the franchised medical spa for any reason. If the medical spa has been operating less than 12 months, we will pay you a purchase price equal to 200% of the medical spa's assets or if you have been in operation longer than 12 months, we will pay you six times your medical spa's EBITDA, which stands for earnings before interest, taxes, depreciation, and amortization. This buy back right, if exercised, shall be accomplished after we provide you with 90 days' written notice of our intent to exercise this right. The closing shall occur 30 days following determination of the purchase price.

We maintain the right under the Multi-Unit Operator Agreement to buy back the development rights for any or all opened or unopened medical spas in the Mandatory Development Schedule. For opened medical spas, as outlined in the Franchise Agreement, if we exercise our right within the first 12 months of that medical spa's operation, we will pay you a purchase price equal to 200% of the medical spa's assets (per medical spa) or if it is after the first year of operation, we will pay you six times your medical spa's EBITDA (per medical spa). If the medical spa has not opened, then we will buy back the development right to the medical spa, and the associated Development Area, for the pro-rata portion of the Development Fee that you paid for that medical spa. This buy back right, if exercised, shall be accomplished after we provide you with 90 days' written notice of our intent to exercise this right. The closing shall occur 30 days following the determination of the purchase price.

There ~~are~~is no sales volume to ~~must~~ maintain your rights under the Multi-Unit Operator Agreement, but you must have open and in operation the cumulative number of GLO30 Franchised Businesses stated on the Mandatory Development Schedule by the dates agreed upon in the Mandatory Development Schedule. Failure to meet Mandatory Development Schedule will be grounds for either a loss of territorial rights or the termination of the Multi-Unit Operator Agreement.

We reserve all rights not expressly granted in the Franchise Agreement. For example, we or our affiliates may own, operate or authorize others to own or operate GLO30 outlets outside of the Territory and may operate other kinds of businesses within the Territory. Although we do not currently do so and have no plans to do so, we and our affiliates may own, acquire, conduct, or authorize others to conduct, any form of business at any location selling any type of product or service not offered under the Marks, including a product or service similar to those you will sell at your Franchised Business. We reserve the right to merge with, acquire, or be acquired by, an existing competitive or non-competitive franchise network, chain, or other business; however, we will not convert any acquired business in your Territory to a franchise using our primary trademarks during the Term of your Franchise Agreement.

We and our affiliates may sell products and services under the Marks within or outside the Territory through any method of distribution other than a dedicated GLO30 outlet location, such as distribution through retail outlets, including but not limited to, stores and boutiques; co-branding with other beauty, wellness or lifestyle businesses; in captive market locations, such as airports, hotels or resorts, convention centers; college campuses; hospitals, or casinos; and the Internet (“Alternative Distribution Channels”). You will receive no compensation for our sales through Alternative Distribution Channels in the Territory. You may not use Alternative Distribution Channels to make sales inside or outside your Territory; however, we will include a listing on our website of your GLO30 outlet location and customers may place on-line orders.

You may not solicit, sale or accept order from customers outside your Territory. You may not use Alternative Distribution Channels to solicit or sell products inside or outside your Territory. You will not receive any compensation or consideration if we solicit or accept sales orders in your Designated Territory. Your local advertising must target customers in your Territory, although the reach of your local advertising may extend beyond your Territory.

#### **ITEM 13: TRADEMARKS**

Blush Institute P.C. is the owner of the Marks and has granted us the exclusive right to use the Marks and license to others the right to use the Marks in the operation of a GLO30 outlet in accordance with the system. The Franchise Agreement will license to you the right to operate your GLO30 outlet under the GLO30 service marks with design, as described below (“Principal Marks”):

| Mark                                                                                | Filing Date      | Serial Number | Registration Date | Registration Number |
|-------------------------------------------------------------------------------------|------------------|---------------|-------------------|---------------------|
| GLO30<br>(word mark)                                                                | October 12, 2018 | 88/152,941    | October 22, 2019  | 5,892,843           |
|  | October 6, 2022  | 97/621,480    | March 19, 2024    | 7,330,869           |
| GLO30 YOUR<br>PERFECT FACIAL.<br>EVERY 30 DAYS.<br>(word mark)                      | October 6, 2022  | 97/621,492    | March 19, 2024    | 7,330,870           |

We expect and intend to work with our affiliate, Blush Institute P.C. to file all required affidavits with the USPTO for the Principal Marks above, as and when they become due and have filed all required affidavits to date. Presently, there are no agreements in effect that significantly limit our rights to use or license the use of the Principal Marks listed in this Item in a manner material to the franchise – other than our license agreement with Blush Institute P.C.. Our license agreement with Blush Institute P.C. (“Licensor”) gives us broad rights to use the Marks in connection with the operation of the GLO30 franchise System, and to sublicense to franchisees the right to use the Marks, in strict accordance with our Franchise Agreement. The term of our license agreement is for 5 years, commencing November

17, 2022, and will automatically renew every 5 years. The license agreement will terminate only upon (i) our bankruptcy or (ii) our election to terminate by providing 180 days' prior notice to the Licensor. ~~A~~The termination of the license agreement will have no effect on sublicenses granted to franchisees prior to the date of termination. We are not aware of any infringing use of our primary Principal Marks that could materially affect your use.

You must notify us immediately when you learn about an infringement of or challenge to your use of the Principal Marks or other Marks. Our affiliate and we will take any action we think appropriate and, if you have given us timely notice and are in full compliance with the Franchise Agreement, we will indemnify you for all expenses and damages arising from any claim challenging your authorized use of the Principal Marks or other Marks. Our affiliate and we have the right to control any administrative proceedings or litigation involving the Principal Marks or other Marks licensed by us to you. You must cooperate fully with our affiliate and us in defending and/or settling the litigation.

We reserve the right to substitute different Marks if we can no longer use the current Marks, or if we determine that substitution of different Marks will be beneficial to the System. In such event, we may require you, at your expense, to modify or stop using any Mark, including the Principal Marks, or to use one or more additional or substitute Marks.

You must not directly or indirectly contest our affiliate's right, or our right, to the Principal Marks or other Marks.

There are no currently effective material determinations of the United States Patent and Trademark Office, the Trademark Trial and Appeals Board, the Trademark Administration of any state, or any court relating to the Marks. There is no pending infringement, opposition or cancellation. There is no pending material federal or state court litigation involving the Principal Marks or other Marks.

As of the date of this Disclosure Document, we know of no superior prior rights or infringing uses that could materially affect your use of the Principal Marks.

#### **ITEM 14: PATENTS, COPYRIGHTS AND PROPRIETARY INFORMATION**

We hold no patents and have no pending patent applications that are material to the franchise. We have registered no copyright with the United States Copyright Office. However, we claim copyrights on certain forms, advertisements, promotional materials, photographs and other written materials. We also claim copyrights and other proprietary rights in our Manual and website.

There are no current material determinations of, or proceedings pending in, the United States Patent and Trademark Office, the U.S. Copyright Office, or any court regarding any of our copyrights discussed above.

There are no agreements currently in effect that limit your right to use any of our copyrights. As of the date of this Disclosure Document, we are unaware of any infringing uses of or superior previous rights to any of our copyrights that could materially affect your use of them.

You must notify us immediately when you learn about an infringement of or challenge to your use of our copyrights. We will take any action we think appropriate and, if you have given us timely notice and are in full compliance with the Franchise Agreement, we will indemnify you for all expenses and damages arising from any claim challenging your authorized use of our copyrights. We have the right to control any administrative proceedings or litigation involving our copyrights licensed by us to you. You must cooperate fully with us in defending and/or settling the litigation.

During the term of the Franchise Agreement, you may have access to and become acquainted with our trade secrets, including, but not limited to, formulas, methods, processes, customer lists, vendor partnerships and/or relationships, sales and technical information, financial information, costs, product prices and names, software tools and applications, website and/or email design, products, services, equipment, technologies and procedures relating to the operation of the Franchised Business; the

Manual; methods of advertising and promotion; instructional materials; any other information which Franchisor may or may not specifically designate as "confidential" or "proprietary"; and the components of the System, whether or not such information is protected or protectable by patent, copyright, trade secret or other proprietary rights (collectively called the "Confidential Information"). You agree that you will take all reasonable measures to maintain the confidentiality of all Confidential Information in your possession or control and that all such Confidential Information and trade secrets shall remain our exclusive property. You may never (during the Initial Term, any Renewal Term, or after the Franchise Agreement expires or is terminated) reveal any of our confidential information to another person or use it for any other person or business. You may not copy any of our Confidential Information or give it to a third party except as we authorize in writing to you prior to any dissemination. Your personnel who have access to our Confidential Information must sign our Confidentiality/Non-Competition Agreement.

You must promptly tell us when you learn about unauthorized use of any Confidential Information. We are not obligated to take any action but will respond to this information as we think appropriate. We will indemnify you for losses brought by a third party concerning your use, in strict compliance with the Franchise Agreement, of the Confidential Information.

We reserve the right to modify or discontinue using the subject matter covered by a patent or copyright. In such event, we may require you, at your expense, to modify or discontinue using the subject matter in the operation of your Franchised Business.

**ITEM 15: OBLIGATIONS OF THE FRANCHISEE TO PARTICIPATE IN THE ACTUAL OPERATION OF THE FRANCHISE BUSINESS**

The Franchise Agreement does not require that you personally supervise your GLO30 outlet, although we recommend it. During the entire term of the Franchise Agreement and any renewals, the Franchised Business shall be, at all times, personally supervised by a medical doctor or doctor of osteopathic medicine licensed in the state where the Franchised Business is located who shall provide active, ongoing and personal on-premises supervision of the Franchised Business. In addition, you must consistently employ and designate a minimum of two Managers who will be the responsible for the supervision, management and operation of the medical spa. The Managers must devote their full time and reasonable efforts to the day-to-day operations of the medical spa. You must also employ additional personnel needed to operate and to manage the medical spa. We require Managers to satisfy our educational and business criteria. They must be individuals acceptable to us and must satisfy our training requirements, including successful completion of the HQ Initial Training Program. If you hire any new Managers, such managers must attend and successfully complete the HQ Initial Training Program at your cost.

A Principal can be a Manager if they have at least three years of previous medical spa management or medical spa ownership experience. If a Manager cannot serve in the position or does not meet the requirements, then they must be replaced within 60 days from the date they are no longer able to serve in the position or do not meet the requirements. We do not require that a Manager have an ownership interest in you. If the franchisee is a business entity, your Manager is not required to have an equity interest in the business entity. Your Manager must devote full time to the job and cannot have an interest or business relationship with any of our competitors.

Your Managers and all other personnel who will have access to our proprietary and Confidential Information and training must sign our Non-Disclosure/Non-Competition Agreement. If your Franchised Business is owned by an entity, all owners of the entity must personally sign the Franchise Agreement as a Principal. Your spouse is not required to sign a personal guaranty. The Multi-Unit Operators shall be sole individuals who will personally guarantee the obligations and performance under the Multi-Unit Operator Agreement.

**ITEM 16: RESTRICTIONS ON WHAT FRANCHISEE MAY SELL**

You must offer and sell all products and services that are part of the System, and all services and products which we incorporate into the System in the future. You may sell our products and services at any price you determine, subject to our right to recommend maximum prices as well as the promotional program requirements further detailed in Section 13 of the Franchise Agreement. You may only offer products and services that we have previously approved. You may only engage in providing products and services to end-consumers.

You may not use our Principal Mark or other trademarks for any other business, and you may not conduct any other business from your Franchised Business location. You cannot engage in any other business (other than an additional GLO30 outlet) that competes with your Franchised Business, with us or our affiliates, or with GLO30 outlets owned by other franchisees, whether such business is inside or outside of the Territory.

We may add to, delete from or modify the products and services that you can and must offer. You must abide by any additions, deletions and modifications. There are no limits on our rights to make these changes.

You may only sell products and services in the manner we prescribe. You may not solicit sales from customers outside your Territory. Your local advertising must target customers in your Territory, although the reach of your local advertising may extend beyond your Territory. With our prior consent, and in strict accordance with our requirements, you may solicit and conduct sales outside of the Franchised Business location at promotional and sales events within the Territory.

# **ITEM 17: RENEWAL, TERMINATION, TRANSFER AND DISPUTE RESOLUTION**

## **THE FRANCHISE RELATIONSHIP**

**This table lists certain important provisions of the franchise and related agreements. You should read these provisions in the agreements attached to this disclosure document.**

|    | Provision                                      | Section in Franchise Agreement | Summary                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|----|------------------------------------------------|--------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| a. | Length of the franchise term                   | Section 4                      | Term is 10 years                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| b. | Renewal or extension of the Term               | Section 5.1                    | If you are in good standing as defined below, you can sign a successor agreement for an additional term of 10 years, unless we have determined, in our sole discretion, to withdraw from the geographical area where your Franchise is located.                                                                                                                                                                                                  |
| c. | Requirements for franchisee to renew or extend | Sections 5.2 and 5.3           | Be in full compliance, have no more than 3 events of default during current term, no monetary defaults in the previous 12 months; provide written notice to us at least six months before the end of the term; execute a new franchise agreement; pay us a Successor Agreement Fee; continue to maintain your location, current trade dress and other standards; execute a general release; comply with then-current qualifications and training |

|    | Provision                               | Section in Franchise Agreement | Summary                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|----|-----------------------------------------|--------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    |                                         |                                | requirements; including completion of additional training.<br>You may be asked to sign a new Franchise Agreement with materially different terms and conditions than your original Franchise Agreement.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| d. | Termination by franchisee               | None                           | You may seek termination upon any grounds available by state law.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| e. | Termination by franchisor without cause | Section 16.7                   | The Franchise Agreement will terminate upon your death or permanent disability and the Franchise must be transferred within six months to a replacement franchisee that we approve.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| f. | Termination by franchisor with cause    | Section 17                     | We may terminate only if you default. Termination of the Multi-Unit Operator Agreement alone will not result in termination of your individual Franchise Agreement(s).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| g. | "Cause" defined – curable defaults      | Section 17.3                   | You have 5 days to cure non-payments and any other defaults (except for non-curable defaults listed in the Franchise Agreement and described in h. immediately below).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| h. | "Cause" defined - non-curable defaults  | Sections 17.1 and 17.2         | The Franchise Agreement will terminate automatically, without notice for the following defaults: insolvency; bankruptcy; written admission of inability to pay debts; receivership; levy; composition with creditors; unsatisfied final judgment for more than 30 days; or foreclosure proceeding that is not dismissed within 30 days.<br>We may terminate the Franchise Agreement upon notice to you if you: do not acquire a site, do not complete construction, obtain permits and/or open the Franchised Business within required time frames; falsify any report to us; cease operations for 5 days or more, unless the premises are damaged and you apply to relocate; lose possession of the premises, unless you are not at fault for loss and you timely apply to relocate; fail to restore and re-open the Franchised Business within 120 days after a casualty, as may be extended by us; |

|    | Provision                                            | Section in Franchise Agreement | Summary                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|----|------------------------------------------------------|--------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    |                                                      |                                | fail to comply with applicable laws; default under any lease for the premises; understate Gross Revenue 2 or more times; fail to comply with insurance and indemnification requirements; attempt a transfer in violation of the Franchise Agreement; fail, or your legal representative fails to transfer as required upon your death or permanent disability; misrepresent or omit a material fact in applying for the Franchise; are convicted or plead no contest to a felony or crime that could damage the goodwill or reputation of our trademarks or the System; receive an adverse judgment in any proceeding involving allegations of fraud, racketeering or improper trade practices or similar claim that could damage the goodwill or reputation of our trademarks or the System; conceal revenues or maintain false books; create a threat or danger to public health or safety; refuse an inspection or audit by us; use our trademarks, copyrighted material or Confidential Information in an unauthorized manner; make an unauthorized disclosure of Confidential Information; fail to comply with non-competition covenants; default in the performance of your obligations 3 or more times during the term or receive 2 or more default notices in any 12-month period; default under any other agreement with us or our affiliate; have insufficient funds to honor a check or EFT 2 or more times within any 12-month period; or terminate the Franchise Agreement without cause. |
| i. | Franchisee's obligations on termination/ non-renewal | Section 18                     | Upon termination, you must: cease operations; cease to identify yourself as a GLO30 franchisee; cease to use our trademarks; cancel any assumed name registration that contains any Mark; pay us and our affiliates all sums owing; pay us any damages, costs or expenses we incur in obtaining any remedy for any violation of the Franchise Agreement                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |

|    | Provision                                                            | Section in Franchise Agreement | Summary                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|----|----------------------------------------------------------------------|--------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    |                                                                      |                                | by you, including, but not limited to attorney's fees; deliver to us all Confidential Information, the Operations Manual and all records and files related to your Franchised Business; comply with the non-disclosure and non-competition covenants; pay liquidated damages; sell to us, at our option, all furnishings, fixtures, equipment, inventory and supplies of your Franchised Business; and assign, at our option, your telephone numbers, directory and internet listings, social media and software accounts and the lease for the location.                                                                                                                                                                                                            |
| j. | Assignment of contract by franchisor                                 | Section 16.1.1                 | No restrictions on our right to assign.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| k. | "Transfer" by franchisee defined                                     | Section 16.3                   | Any assignment, sale, transfer, gift, devise or encumbrance of any interest in the Franchise Agreement, the Franchised Business, any assets of the Franchised Business, or in the Franchisee (if the Franchisee is a business entity).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| l. | Franchisor approval of transfer by franchisee                        | Section 16.2                   | No transfer is allowed without our consent, which we will not unreasonably withhold.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| m. | Conditions for franchisor approval of a transfer                     | Section 16.3 and 16.4          | Conditions include: our decision not to exercise our right of first refusal; transferee meets our then-current standards for qualifying franchisees; transferee signs our then-current form of Franchise Agreement, which may have materially different terms from your Franchise Agreement; transferee successfully complete our HQ Initial Training program; you have paid us and third-party creditors all amounts owed; you and the transferee sign our form of General Release attached to the Franchise Agreement; you shall subordinate any claims you have against the transferee to us; you will indemnify us for a period of 3 years following the transfer; our approval of the material terms and conditions of the transfer; payment of a transfer fee. |
| n. | Franchisor's right of first refusal to acquire franchisee's business | Section 16.6                   | You must promptly notify us of any written offer to purchase your Franchise. We have 30 days to                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |

|    | Provision                                                              | Section in Franchise Agreement | Summary                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|----|------------------------------------------------------------------------|--------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    |                                                                        |                                | exercise our first right to buy it on the same terms and conditions, provided that (a) we may substitute cash for any other consideration (b) we may pay the entire purchase price at closing, (c) our credit is deemed as good as the proposed purchaser, (d) we have at least 60 days to close and (e) you shall give us all customary seller's representations and warranties.                                                                                                                                                      |
| o. | Franchisor's option to purchase franchisee's business                  | Section 18.2                   | Upon termination of the Franchise Agreement, we have the option to purchase your equipment, furniture, fixtures, signs, advertising materials, supplies, and inventory at your cost or fair market value, whichever is less.                                                                                                                                                                                                                                                                                                           |
| p. | Death or disability of franchisee                                      | Sections 16.3, 16.4 and 16.7   | The Franchise Agreement will terminate upon your death or permanent disability, and the Franchise must be transferred within six months to a replacement franchisee that we approve.                                                                                                                                                                                                                                                                                                                                                   |
| q. | Non-competition covenants during the term of the franchise             | Section 19.5.1                 | You may not: divert, or attempt to divert, customers of any GLO30 outlet (including yours) to any competitor, participate in any capacity, including, but not limited to as an owner, investor, officer, director, employee or agent, in any competing business; do any act that could damage the goodwill of the Marks or System, or disrupt or jeopardize our business or that of our franchisees.                                                                                                                                   |
| r. | Non-competition covenants after the franchise is terminated or expires | Section 19.5.2                 | For 24 months after the termination of the Franchise Agreement, you may not: divert, or attempt to divert, customers of any GLO30 outlet (including yours) to any competitor, participate in any capacity, including, but not limited to as an owner, investor, officer, director, employee or agent, in any competing business within 20 miles of your former GLO30 outlet location or any other GLO30 outlet location (franchised or company owned); do any act that could damage the goodwill of the Marks or System, or disrupt or |

|    | Provision                                      | Section in Franchise Agreement      | Summary                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|----|------------------------------------------------|-------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    |                                                |                                     | jeopardize our business or that of our franchisees.                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| s. | Modification of the agreement                  | Sections 9.4, 14.6, 19.1.4 and 21.4 | No oral modifications generally, but we may change the Operations Manual and System standards at any time. You may be required to implement these changes at your own costs. We have the right to modify our Marks at any time upon written notice to you.                                                                                                                                                                                                                                                          |
| t. | Integration/merger clause                      | Section 21.4                        | Only the terms of the Franchise Agreement and other related written agreements, such as any attachments to the Franchise Agreement or addenda, are binding (subject to applicable state law.) Any representations or promises outside of the disclosure document and Franchise Agreement may not be enforceable. Notwithstanding the foregoing, nothing in this or any related agreement is intended to disclaim the express representations made in the Franchise Disclosure Document, its exhibits or amendments. |
| u. | Dispute resolution by arbitration or mediation | Sections 20.1, 20.2 and 20.3        | At our option, claims that are not resolved internally may be submitted to non-binding mediation at our headquarters, and then to binding arbitration, excluding claims related to injunctive relief, anti-trust, the trademarks, possession of the Franchised Business premises and post-termination obligations. Subject to state law.                                                                                                                                                                            |
| v. | Choice of forum                                | Section 20.5                        | Litigation takes place in Washington DC (subject to applicable state law)                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| w. | Choice of law                                  | Section 20.5                        | Washington DC law applies (subject to applicable state law)                                                                                                                                                                                                                                                                                                                                                                                                                                                         |

**THE FRANCHISE RELATIONSHIP  
(UNDER THE MULTI-UNIT OPERATOR AGREEMENT)**

**This table lists certain important provisions of the multi-unit operator agreement. You should read these provisions in the agreement attached to this disclosure document.**

|    | <b>Provision</b>                               | <b>Section in Multi-Unit Operator Agreement</b> | <b>Summary</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|----|------------------------------------------------|-------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| a. | Length of the franchise term                   | Section 3                                       | As determined by you and us based on the number of GLO30 outlets you are to develop.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| b. | Renewal or extension of the Term               | Not Applicable                                  | Not Applicable                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| c. | Requirements for franchisee to renew or extend | Not Applicable                                  | Not Applicable                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| d. | Termination by franchisee                      | Not Applicable                                  | You may seek termination upon any grounds available by state law.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| e. | Termination by franchisor without cause        | Section 6.6                                     | The Multi-Unit Operator Agreement will terminate automatically upon your death or permanent disability, unless prohibited by law and the Development Rights are transferred within 12 months to a replacement developer that we approve.                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| f. | Termination by franchisor with cause           | Section 7                                       | We may terminate only if you default. Termination of the Multi-Unit Operator Agreement alone will not result in termination of your individual Franchise Agreement(s).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| g. | “Cause” defined – curable defaults             | Section 7.3                                     | You have 5 days to cure non-payments and any other defaults (except for non-curable defaults listed in the Multi-Unit Operator Agreement and described in h. immediately below).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| h. | “Cause” defined - non-curable defaults         | Sections 7.1 and 7.2                            | <p>The Multi-Unit Operator Agreement will terminate automatically, without notice for the following defaults: insolvency; bankruptcy; written admission of inability to pay debts; receivership; levy; composition with creditors; unsatisfied final judgment for more than 30 days; or foreclosure proceeding that is not dismissed within 30 days.</p> <p>We may terminate the Multi-Unit Operator Agreement upon notice to you if you: misrepresent or omit a material fact in applying for the Development Rights; falsify any report to us; fail to comply with any federal, state or local law, rule or regulation, applicable to the development and operations of your</p> |

|    | Provision                                            | Section in Multi-Unit Operator Agreement | Summary                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|----|------------------------------------------------------|------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    |                                                      |                                          | GLO30 outlets, including, but not limited to, the failure to pay taxes; fail to develop the GLO30 outlets in accordance with the Mandatory Development Schedule; attempt a transfer in violation of the Franchise Agreement; are convicted or plead no contest to a felony or crime that could damage the goodwill or reputation of our trademarks or the System; receive an adverse judgment in any proceeding involving allegations of fraud, racketeering or improper trade practices or similar claim that could damage the goodwill or reputation of our trademarks or the System; fail to comply with non-competition covenants; default, or your affiliate defaults, under any other agreement, including any Franchise Agreement, with us or any of our affiliates, suppliers or landlord and does not cure such default within the time period provided in such other agreement; or terminate the Multi-Unit Operator Agreement without cause. |
| i. | Franchisee's obligations on termination/ non-renewal | Section 7.4                              | Upon termination, you must: cease all development operations and comply with the non-disclosure and non-competition covenants.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| j. | Assignment of contract by franchisor                 | Section 6.1                              | No restrictions on our right to assign.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| k. | "Transfer" by franchisee defined                     | Section 6.3                              | Any assignment, sale, transfer, gift, devise or encumbrance of any interest in the Multi-Unit Operator Agreement or Development Rights.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| l. | Franchisor approval of transfer by franchisee        | Sections 6.2, 6.3                        | No transfer is allowed without our consent, which we will not unreasonably withhold.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| m. | Conditions for franchisor approval of a transfer     | Section 6.3 and 6.4                      | Conditions include: our decision not to exercise our right of first refusal; transferee meets our then-current standards for qualifying developers; you have paid us all amounts owed; transferee signs our then-current form of Multi-Unit Operator Agreement, which may have materially different terms from your Multi-Unit Operator Agreement; you and the transferee sign a General                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |

|    | Provision                                                              | Section in Multi-Unit Operator Agreement | Summary                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|----|------------------------------------------------------------------------|------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    |                                                                        |                                          | Release in the form attached to the Franchise Agreement; you shall subordinate any claims you have against the transferee to us; our approval of the material terms and conditions of the transfer; payment of a transfer fee equal to 50% of our then-current initial franchise fee                                                                                                                                                                                                       |
| n. | Franchisor's right of first refusal to acquire franchisee's business   | Section 6.5                              | You must promptly notify us of any written offer to purchase your Development Rights. We have 30 days to exercise our first right to buy it on the same terms and conditions, provided that (a) we may substitute cash for any other consideration (b) we may pay the entire purchase price at closing, (c) our credit is deemed as good as the proposed purchaser, (d) we have at least 60 days to close and (e) you shall give us all customary seller's representations and warranties. |
| o. | Franchisor's option to purchase franchisee's business                  | Not Applicable                           | Not Applicable                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| p. | Death or disability of franchisee                                      | Section 6.6                              | The Multi-Unit Operator Agreement will terminate automatically upon your death or permanent disability, unless prohibited by law and the Development Rights are transferred within 12 months to a replacement developer that we approve.                                                                                                                                                                                                                                                   |
| q. | Non-competition covenants during the term of the franchise             | Section 8.3.1                            | You may not: divert, or attempt to divert, customers of any GLO30 outlet (including yours) to any competitor, participate in any capacity, including, but not limited to as an owner, investor, officer, director, employee or agent, in any competing business; do any act that could damage the goodwill of the Marks or System, or disrupt or jeopardize our business or that of our franchisees.                                                                                       |
| r. | Non-competition covenants after the franchise is terminated or expires | Section 8.3.2                            | For 24 months after the termination of the Franchise Agreement, you may not: divert, or attempt to divert, customers of any GLO30 outlet (including yours) to any competitor, participate in any capacity, including, but not limited to as an owner,                                                                                                                                                                                                                                      |

|    | Provision                                      | Section in Multi-Unit Operator Agreement | Summary                                                                                                                                                                                                                                                                                                                                                                                                              |
|----|------------------------------------------------|------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    |                                                |                                          | investor, officer, director, employee or agent, in any competing business within 20 miles of your former GLO30 outlet location or any other GLO30 outlet location (franchised or company owned); do any act that could damage the goodwill of the Marks or System, or disrupt or jeopardize our business or that of our franchisees.                                                                                 |
| s. | Modification of the agreement                  | Section 11.4                             | No oral modifications. No amendment of the provisions will be binding upon either party unless the amendment has been made in writing and executed by all interested parties.                                                                                                                                                                                                                                        |
| t. | Integration/merger clause                      | Section 11.4                             | Only the terms of the Multi-Unit Operator Agreement and other related written agreements are binding (subject to applicable state law.) Any representations or promises outside of Multi-Unit Operator Agreement may not be enforceable. Notwithstanding the foregoing, nothing in the Multi-Unit Operator Agreement is intended to disclaim the express representations made in this Franchise Disclosure Document. |
| u. | Dispute resolution by arbitration or mediation | Sections 10.1, 10.2, 10.3, and 10.4      | At our option, claims that are not resolved internally may be submitted to non-binding mediation at our headquarters, and then to binding arbitration, excluding claims related to injunctive relief, anti-trust, the trademarks, and post-termination obligations. Subject to state law.                                                                                                                            |
| v. | Choice of forum                                | Section 10.5                             | Washington DC, subject to applicable state law.                                                                                                                                                                                                                                                                                                                                                                      |
| w. | Choice of law                                  | Section 10.5                             | Washington DC law applies, subject to applicable state law.                                                                                                                                                                                                                                                                                                                                                          |

**ITEM 18: PUBLIC FIGURES**

We do not currently use any public figures to promote our franchise.

**ITEM 19: FINANCIAL PERFORMANCE REPRESENTATIONS**

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the disclosure document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

~~We have 4 corporate GLO30 units which~~As of December 31, 2024, we had (i) four affiliate-owned locations in operation (each, an "Affiliate-Owned Location"), and (ii) six franchised locations in operation (each, a "Franchised Location"). This Financial Performance Representation excludes data in connection with the six Franchised Locations since those locations opened in 2024 and were open by December 31, 2023. We have excluded 1 unit that was not open for a full 12 months as of December 31, 2023, the entire 2024 calendar year.

The ~~below~~ historical financial ~~performance representations~~ information set forth in this Financial Performance Representation are for our ~~3 corporate GLO30 units~~ four Affiliate-Owned Locations that were open for a minimum of 12 months for the entire calendar year, 2023. Gross Sales are calculated as total sales minus sales tax and customer refunds.

There are no material financial or operational characteristics of the below ~~affiliate-owned~~ Affiliate-Owned company units that are reasonably anticipated to differ materially from future franchise outlet operations. However, while our franchise offering is primarily offered to medical practitioners, we may allow non-medical practitioners to own a franchise upon special request if the franchisee represents that their operation of the franchise will not be in violation of applicable state law and otherwise complies with state law. In those situations, franchisees may incur additional expenses associated with hiring medical practitioners to offer services.

| GLO30 BETHESDA              |  | 2023           |        |
|-----------------------------|--|----------------|--------|
| <b>Income</b>               |  |                |        |
| Sales                       |  | \$1,633,916.03 |        |
| Total Income                |  | \$1,633,916.03 |        |
| <b>Cost of Goods Sold</b>   |  |                |        |
| Total Payroll               |  | \$606,532.44   |        |
| Service Supplies            |  | 74,944.08      |        |
| Total Cost of Goods Sold    |  | \$681,476.52   | 41.71% |
| <b>Expenses</b>             |  |                |        |
| Operating Expenses          |  | \$104,791.87   |        |
| Rent/Lease                  |  | 73,056.48      |        |
| Total Expenses              |  | \$177,848.35   | 10.88% |
| EBITDA                      |  | \$774,591.16   | 47.41% |
| Royalties                   |  | \$98,034.96    | 6.00%  |
| Marketing/Brand Fund        |  | \$49,017.48    | 3.00%  |
| EBITDA after Royalties/Mktg |  | \$627,538.72   | 38.41% |
| Rooms                       |  | 5              |        |
| Sq Ft. of Store             |  | 2000           |        |
| Revenue Per Sq Ft.          |  | \$816.96       |        |

| GLO30 SHAW                |                                    | 2023                |        |
|---------------------------|------------------------------------|---------------------|--------|
| <b>Income</b>             |                                    |                     |        |
| Sales                     |                                    | \$646,222.60        |        |
|                           | <b>Total Income</b>                | <b>\$646,222.60</b> |        |
| <b>Cost of Goods Sold</b> |                                    |                     |        |
| Total Payroll             |                                    | 265,684.02          |        |
| Service Supplies          |                                    | 19,910.89           |        |
|                           | <b>Total Cost of Goods Sold</b>    | <b>\$285,594.91</b> | 44.19% |
| <b>Expenses</b>           |                                    |                     |        |
| Operating Expenses        |                                    | \$26,197.97         |        |
| Rent/Lease                |                                    | 42,077.43           |        |
|                           | <b>Total Expenses</b>              | <b>\$68,275.40</b>  | 10.57% |
| <b>EBITDA</b>             |                                    | <b>\$292,352.30</b> | 45.24% |
| Royalties                 |                                    | \$38,773.36         | 6.00%  |
| Marketing/Brand Fund      |                                    | \$19,386.68         | 3.00%  |
|                           | <b>EBITDA after Royalties/Mktg</b> | <b>\$234,192.26</b> | 36.24% |
|                           | <b>Rooms</b>                       | <b>2</b>            |        |
|                           | <b>Sq Ft. of Store</b>             | <b>500</b>          |        |
|                           | <b>Revenue Per Sq Ft.</b>          | <b>\$1,292.45</b>   |        |

| GLO30 WHARF               |                                    | 2023                |        |
|---------------------------|------------------------------------|---------------------|--------|
| <b>Income</b>             |                                    |                     |        |
| Sales                     |                                    | \$778,434.93        |        |
|                           | <b>Total Income</b>                | <b>\$778,434.93</b> |        |
| <b>Cost of Goods Sold</b> |                                    |                     |        |
| Total Payroll             |                                    | \$229,486.82        |        |
| Service Supplies          |                                    | \$39,821.77         |        |
|                           | <b>Total Cost of Goods Sold</b>    | <b>\$269,308.59</b> | 34.60% |
| <b>Expenses</b>           |                                    |                     |        |
| Operating Expenses        |                                    | \$52,395.93         | 6.73%  |
| Rent/Lease                |                                    | \$84,217.72         | 10.82% |
|                           | <b>Total Expenses</b>              | <b>\$136,613.65</b> | 17.55% |
| <b>EBITDA</b>             |                                    | <b>\$372,512.68</b> | 47.85% |
| Royalties                 |                                    | \$46,706.10         | 6.00%  |
| Marketing/Brand Fund      |                                    | \$23,353.05         | 3.00%  |
|                           | <b>EBITDA after Royalties/Mktg</b> | <b>\$302,453.54</b> | 38.85% |
|                           | <b>Rooms</b>                       | <b>3</b>            |        |
|                           | <b>Sq Ft. of Store</b>             | <b>1000</b>         |        |
|                           | <b>Revenue Per Sq Ft.</b>          | <b>\$778.43</b>     |        |

[The remainder of this page is intentionally left blank.]

| <u>2024 Calendar Year</u><br><u>Bethesda, Maryland</u> |                       |                          |
|--------------------------------------------------------|-----------------------|--------------------------|
|                                                        | <u>Amount</u>         | <u>% of Total Income</u> |
| <u>Gross Revenue</u>                                   | <u>\$1,546,476.37</u> | <u>100%</u>              |
| <u>Cost of Goods Sold</u>                              |                       |                          |
| <u>Payroll Expenses</u>                                | <u>\$612,639.98</u>   | <u>39.62%</u>            |
| <u>Service Supplies</u>                                | <u>\$23,171.32</u>    | <u>1.50%</u>             |
| <u>Total Cost of Goods Sold</u>                        | <u>\$635,811.30</u>   | <u>41.11%</u>            |
| <u>Expenses</u>                                        |                       |                          |
| <u>Operating Expenses</u>                              | <u>\$102,333.60</u>   | <u>6.62%</u>             |
| <u>Rent/Lease</u>                                      | <u>\$87,990.24</u>    | <u>5.69%</u>             |
| <u>Total Expenses</u>                                  | <u>\$190,323.84</u>   | <u>12.31%</u>            |
| <u>EBITDA</u>                                          | <u>\$720,341.23</u>   | <u>46.58%</u>            |
| <u>Franchise Expenses</u>                              |                       |                          |
| <u>Royalty Fee</u>                                     | <u>\$92,788.58</u>    | <u>6.00%</u>             |
| <u>Local Marketing/Advertising</u>                     | <u>\$15,464.76</u>    | <u>1.00%</u>             |
| <u>Worldwide Creative MKTG</u>                         | <u>\$30,929.53</u>    | <u>2.00%</u>             |
| <u>Fund</u>                                            |                       |                          |
| <u>Technology Fee</u>                                  | <u>\$2,400.00</u>     | <u>0.16%</u>             |

|                                                                                                     |                     |               |
|-----------------------------------------------------------------------------------------------------|---------------------|---------------|
| <u>EBITDA less Royalty Fee, Local Marketing/Advertising, Worlding MKTG Fund, and Technology Fee</u> | <u>\$578,758.36</u> | <u>37.42%</u> |
|                                                                                                     |                     |               |
| <u>Rooms</u>                                                                                        | <u>5</u>            |               |
| <u>Square Feet</u>                                                                                  | <u>2,000</u>        |               |
| <u>Gross Revenue/Square Foot</u>                                                                    | <u>\$773.24</u>     |               |

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| <u>2024 Calendar Year</u><br><u>Washington, D.C. / Shaw</u> |                     |                          |
|-------------------------------------------------------------|---------------------|--------------------------|
|                                                             | <u>Amount</u>       | <u>% of Total Income</u> |
| <u>Gross Revenue</u>                                        | <u>\$527,423.93</u> | <u>100%</u>              |
|                                                             |                     |                          |
| <u>Cost of Goods Sold</u>                                   |                     |                          |
| <u>Payroll Expenses</u>                                     | <u>\$201,639.91</u> | <u>38.23%</u>            |
| <u>Service Supplies</u>                                     | <u>\$9,628.53</u>   | <u>1.76%</u>             |
| <u>Total Cost of Goods Sold</u>                             | <u>\$210,908.44</u> | <u>39.99%</u>            |
|                                                             |                     |                          |
| <u>Expenses</u>                                             |                     |                          |
| <u>Operating Expenses</u>                                   | <u>\$39,369.58</u>  | <u>7.46%</u>             |
| <u>Rent/Lease</u>                                           | <u>\$47,442.40</u>  | <u>8.95%</u>             |
| <u>Total Expenses</u>                                       | <u>\$86,811.98</u>  | <u>16.46%</u>            |
|                                                             |                     |                          |
| <u>EBITDA</u>                                               | <u>\$229,703.51</u> | <u>43.55%</u>            |
|                                                             |                     |                          |
| <u>Franchise Expenses</u>                                   |                     |                          |
| <u>Royalty Fee</u>                                          | <u>\$31,645.44</u>  | <u>6.00%</u>             |
| <u>Local Marketing/Advertising</u>                          | <u>\$5,274.24</u>   | <u>1.00%</u>             |
| <u>Worldwide Creative MKTG Fund</u>                         | <u>\$10,548.48</u>  | <u>2.00%</u>             |
| <u>Technology Fee</u>                                       | <u>\$2,400.00</u>   | <u>0.46%</u>             |

|                                                                                                     |                     |               |
|-----------------------------------------------------------------------------------------------------|---------------------|---------------|
| <u>EBITDA less Royalty Fee, Local Marketing/Advertising, Worldwide MKTG Fund and Technology Fee</u> | <u>\$179,835.35</u> | <u>34.10%</u> |
| <u>Rooms</u>                                                                                        | <u>2</u>            |               |
| <u>Square Feet</u>                                                                                  | <u>500</u>          |               |
| <u>Gross Revenue/Square Foot</u>                                                                    | <u>\$1,054.85</u>   |               |

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| <u>2024 Calendar Year</u><br><u>Washington, D.C. / Wharf</u> |                     |                          |
|--------------------------------------------------------------|---------------------|--------------------------|
|                                                              | <u>Amount</u>       | <u>% of Total Income</u> |
| <u>Gross Revenue</u>                                         | <u>\$723,409.62</u> | <u>100%</u>              |
| <u>Cost of Goods Sold</u>                                    |                     |                          |
| <u>Payroll Expenses</u>                                      | <u>\$239,480.53</u> | <u>33.11%</u>            |
| <u>Service Supplies</u>                                      | <u>\$13,902.79</u>  | <u>1.92%</u>             |
| <u>Total Cost of Goods Sold</u>                              | <u>\$253,383.32</u> | <u>35.03%</u>            |
| <u>Expenses</u>                                              |                     |                          |
| <u>Operating Expenses</u>                                    | <u>\$60,461.43</u>  | <u>8.35%</u>             |
| <u>Rent/Lease</u>                                            | <u>\$104,829.49</u> | <u>14.49%</u>            |
| <u>Total Expenses</u>                                        | <u>\$165,290.92</u> | <u>22.85%</u>            |
| <u>EBITDA</u>                                                | <u>\$304,735.37</u> | <u>%</u>                 |
| <u>Franchise Expenses</u>                                    |                     |                          |
| <u>Royalty Fee</u>                                           | <u>\$43,404.58</u>  | <u>6.00%</u>             |
| <u>Local Marketing/Advertising</u>                           | <u>\$7,234.10</u>   | <u>1.00%</u>             |
| <u>Worldwide Creative MKTG Fund</u>                          | <u>\$14,468.19</u>  | <u>2.00%</u>             |
| <u>Technology Fee</u>                                        | <u>\$2,400.00</u>   | <u>0.33%</u>             |

|                                                                                                      |                     |               |
|------------------------------------------------------------------------------------------------------|---------------------|---------------|
| <u>EBITDA less Royalty Fee, Local Marketing/Advertising, Worldwide MKTG Fund, and Technology Fee</u> | <u>\$237,228.51</u> | <u>32.79%</u> |
|                                                                                                      |                     |               |
| <u>Rooms</u>                                                                                         | <u>3</u>            |               |
| <u>Square Feet</u>                                                                                   | <u>1,000</u>        |               |
| <u>Gross Revenue/Square Foot</u>                                                                     | <u>\$723.41</u>     |               |

*[The remainder of this page is intentionally left blank.]*

| <u>2024 Calendar Year</u><br><u>Arlington, Virginia (National Landing)</u> |                     |                          |
|----------------------------------------------------------------------------|---------------------|--------------------------|
|                                                                            | <u>Amount</u>       | <u>% of Total Income</u> |
| <u>Gross Revenue</u>                                                       | <u>\$539,589.20</u> | <u>100%</u>              |
|                                                                            |                     |                          |
| <u>Cost of Goods Sold</u>                                                  |                     |                          |
| <u>Payroll Expenses</u>                                                    | <u>\$200,442.00</u> | <u>37.15%</u>            |
| <u>Service Supplies</u>                                                    | <u>\$18,537.06</u>  | <u>3.44%</u>             |
| <u>Total Cost of Goods Sold</u>                                            | <u>\$218,979.06</u> | <u>40.58%</u>            |
|                                                                            |                     |                          |
| <u>Expenses</u>                                                            |                     |                          |
| <u>Operating Expenses</u>                                                  | <u>\$77,867.17</u>  | <u>14.43%</u>            |
| <u>Rent/Lease</u>                                                          | <u>\$39,665.10</u>  | <u>7.35%</u>             |
| <u>Total Expenses</u>                                                      | <u>\$117,532.27</u> | <u>21.78%</u>            |
|                                                                            |                     |                          |
| <u>EBITDA</u>                                                              | <u>\$203,077.88</u> | <u>37.64%</u>            |
|                                                                            |                     |                          |
| <u>Franchise Expenses</u>                                                  |                     |                          |
| <u>Royalty Fee</u>                                                         | <u>\$32,375.35</u>  | <u>6.00%</u>             |
| <u>Local Marketing/Advertising</u>                                         | <u>\$5,395.89</u>   | <u>1.00%</u>             |
| <u>Worldwide Creative MKTG Fund</u>                                        | <u>\$10,791.78</u>  | <u>2.00%</u>             |
| <u>Technology Fee</u>                                                      | <u>\$2,400.00</u>   | <u>0.44%</u>             |

|                                                                                                      |                     |               |
|------------------------------------------------------------------------------------------------------|---------------------|---------------|
| <u>EBITDA less Royalty Fee, Local Marketing/Advertising, Worldwide MKTG Fund, and Technology Fee</u> | <u>\$152,114.85</u> | <u>28.19%</u> |
| <u>Rooms</u>                                                                                         | <u>4</u>            |               |
| <u>Square Feet</u>                                                                                   | <u>950</u>          |               |
| <u>Gross Revenue/Square Foot</u>                                                                     | <u>\$567.99</u>     |               |

#### Notes to Item 19:

1. **Gross Revenue.** “Gross Revenue” includes all sales of every kind and nature at or from Affiliate-Owned Location. “Gross Revenue” does not include (i) any sales tax or similar taxes collected from customers and turned over to the governmental authority imposing the tax, (ii) revenue in connection with properly documented refunds to customers, and (iii) properly documented promotional discounts (i.e. coupons). Gross Revenue does include gift card purchases, at the time of purchase.
2. **Payroll Expenses.** “Payroll Expenses” includes all payroll to employees, payroll taxes, benefits, insurance, 401K, etc. for employee.
3. **Service Supplies.** “Service Supplies” includes all supplies needed to provide the services as well as retail supplies.
4. **Total Cost of Goods Sold.** “Total Cost of Goods Sold” is calculated by adding together Payroll Expenses and Service Supplies.
5. **Operating Expenses.** “Operating Expenses” includes items such as G&A, utilities, professional fees, office supplies, insurance, software fees, accounting fees, building maintenance, etc.
6. **Rent/Lease.** “Rent/Lease” includes the cost to occupy the premises of the Affiliate-Owned Business, such as rent and common area maintenance.
7. **Total Expenses.** “Total Expenses” is calculated by adding together Operating Expenses and Rent/Lease.
8. **EBITDA.** “EBITDA” stands for earnings before interest, taxes, depreciation, and amortization.
9. **Royalty Fee.** While the Affiliate-Owned Location does not pay a Royalty Fee, we calculated the Royalty Fee by Multiplying Gross Revenue by .06 (representing the 6% Royalty Fee you are obligated to pay under our current form of Franchise Agreement).
10. **Local Marketing/Advertising.** Local Marketing/Advertising represents the amount that the Affiliate-Owned Location would be required to spend on Local Marketing/Advertising if it operated under our current form of Franchise Agreement. We calculated this amount by multiplying Gross Revenue by .02 (representing the minimum Local Marketing/Advertising spend of 2% of Gross Revenue).
11. **Worldwide Creative MKTG Fund.** While the Affiliate-Owned Location does not contribute to the Worldwide Creative MKTG Fund, we calculated the Worldwide Creative MKTG fund by multiplying Gross Revenue by .01 (representing the 1% Worldwide Creative MKTG Fund you are obligated to contribute to under our current form of Franchise Agreement).
12. **Gross Revenue/Square Foot.** “Gross Revenue/Square Foot” is calculated by taking the Gross Revenue of each Affiliate-Owned Location and dividing it by the square footage of each Affiliate-Owned Location.

**These outlets have earned this amount. Your individual results may differ. There is no assurance you will earn as much.**

These financial performance representations do not reflect all of the costs or expenses that must be deducted from the gross sales figures to obtain your net income or profit. You should conduct an independent investigation of the costs and expenses you will incur in operating your medical spa.

We offered the same services to the affiliate-operated medical spas described in this statement. These medical spas offer the same products and services to the public as you will. Stores report gross sales information to us based upon a uniform reporting system. Written substantiation for the financial performance representation will be made available to the prospective franchisee upon reasonable request. The information presented above has not been audited.

Other than the preceding financial performance representation, GLO30 Franchise LLC does not make any financial performance representations. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to our management by contacting Arleen K. Lamba M.D, GLO30 Franchise LLC at our business address of 40 District Square SW #215, Washington DC 20024 or our mailing address at 4915 Cordell Ave., Bethesda, Maryland, 20814, or 855-456-3030, the Federal Trade Commission, and the appropriate state regulatory agencies.

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## **ITEM 20: OUTLETS AND FRANCHISEE INFORMATION**

**Table No. 1**

### **System-wide Outlet Summary For Years ~~2021~~2022 to ~~2024~~2023**

| <b>Column 1<br/>Outlet Type</b> | <b>Column 2<br/>Year</b> | <b>Column 3<br/>Outlets at the<br/>Start of the<br/>Year</b> | <b>Column 4<br/>Outlets at the<br/>End of the Year</b> | <b>Column 5<br/>Net Change</b> |
|---------------------------------|--------------------------|--------------------------------------------------------------|--------------------------------------------------------|--------------------------------|
| Franchised                      | <del>2022</del> 2021     | 0                                                            | 0                                                      | 0                              |
|                                 | <del>2022</del> 2023     | 0                                                            | 0                                                      | 0                              |
|                                 | <del>2023</del> 2024     | 0                                                            | <del>0</del> 6                                         | <del>0</del> +6                |
| Company –<br>Owned*             | <del>2022</del> 2021     | 3                                                            | 3                                                      | 0                              |
|                                 | <del>2023</del> 2022     | 3                                                            | <del>3</del> 4                                         | <del>0</del> +1                |
|                                 | <del>2023</del> 2024     | <del>3</del> 4                                               | 4                                                      | <del>+1</del> 0                |
| Total Outlets                   | <del>2022</del> 2021     | 3                                                            | 3                                                      | 0                              |
|                                 | <del>2023</del> 2022     | 3                                                            | <del>3</del> 4                                         | <del>0</del> +1                |
|                                 | <del>2023</del> 2024     | <del>3</del> 4                                               | <del>4</del> 10                                        | <del>+1</del> 6                |

\* Company-owned stores are operated by our affiliate.

**Table No. 2**

### Transfers of Outlets From Franchisees to New Owners (Other than the Franchisor)

For Years ~~2021~~2022 to ~~2024~~2023

| Column 1<br>State  | Column 2<br>Year     | Column 3<br>Number of Transfers |
|--------------------|----------------------|---------------------------------|
| <del>None</del> NC | <del>2022</del> 2021 | 0                               |
|                    | <del>2023</del> 2022 | 0                               |
|                    | <del>2023</del> 2024 | <del>0</del> 1*                 |
| Total              | <del>2022</del> 2021 | 0                               |
|                    | <del>2022</del> 2023 | 0                               |
|                    | <del>2023</del> 2024 | <del>0</del> 1                  |

\*This outlet added an additional owner.

Table No. 3

### Status of Franchised Outlets For Years ~~2021~~2022 to ~~2024~~2023

| Column 1<br>State               | Column 2<br>Year     | Column 3<br>Outlets at Start of Year | Column 4<br>Outlets Opened | Column 5<br>Terminations | Column 6<br>Non-renewals | Column 7<br>Reacquired by Franchisor | Column 8<br>Ceased Operations - Other Reasons | Column 9<br>Outlets at End of the Year |
|---------------------------------|----------------------|--------------------------------------|----------------------------|--------------------------|--------------------------|--------------------------------------|-----------------------------------------------|----------------------------------------|
| <del>None</del> Maryland        | <del>2022</del> 2021 | 0                                    | 0                          | 0                        | 0                        | 0                                    | 0                                             | 0                                      |
|                                 | <del>2023</del> 2022 | 0                                    | 0                          | 0                        | 0                        | 0                                    | 0                                             | 0                                      |
|                                 | <del>2023</del> 2024 | 0                                    | <del>0</del> 2             | 0                        | 0                        | 0                                    | 0                                             | <del>0</del> 2                         |
| <del>Total</del> North Carolina | <del>2022</del> 2021 | 0                                    | 0                          | 0                        | 0                        | 0                                    | 0                                             | 0                                      |
|                                 | <del>2023</del>      | <del>0</del>                         | <del>0</del>               | <del>0</del>             | <del>0</del>             | <del>0</del>                         | <del>0</del>                                  | <del>0</del>                           |
|                                 | <del>2024</del>      | <del>0</del>                         | <del>1</del>               | <del>0</del>             | <del>0</del>             | <del>0</del>                         | <del>0</del>                                  | <del>1</del>                           |
| <del>Ohio</del>                 | 2022                 | 0                                    | 0                          | 0                        | 0                        | 0                                    | 0                                             | 0                                      |
|                                 | 2023                 | 0                                    | 0                          | 0                        | 0                        | 0                                    | 0                                             | 0                                      |
|                                 | <del>2024</del>      | <del>0</del>                         | <del>1</del>               | <del>0</del>             | <del>0</del>             | <del>0</del>                         | <del>0</del>                                  | <del>1</del>                           |
| Texas                           | <del>2022</del>      | <del>0</del>                         | <del>0</del>               | <del>0</del>             | <del>0</del>             | <del>0</del>                         | <del>0</del>                                  | <del>0</del>                           |
|                                 | <del>2023</del>      | <del>0</del>                         | <del>0</del>               | <del>0</del>             | <del>0</del>             | <del>0</del>                         | <del>0</del>                                  | <del>0</del>                           |
|                                 | <del>2024</del>      | <del>0</del>                         | <del>1</del>               | <del>0</del>             | <del>0</del>             | <del>0</del>                         | <del>0</del>                                  | <del>1</del>                           |
| Virginia                        | <del>2022</del>      | <del>0</del>                         | <del>0</del>               | <del>0</del>             | <del>0</del>             | <del>0</del>                         | <del>0</del>                                  | <del>0</del>                           |
|                                 | <del>2023</del>      | <del>0</del>                         | <del>0</del>               | <del>0</del>             | <del>0</del>             | <del>0</del>                         | <del>0</del>                                  | <del>0</del>                           |
|                                 | <del>2024</del>      | <del>0</del>                         | <del>1</del>               | <del>0</del>             | <del>0</del>             | <del>0</del>                         | <del>0</del>                                  | <del>1</del>                           |
| Total                           | <del>2022</del>      | <del>0</del>                         | <del>0</del>               | <del>0</del>             | <del>0</del>             | <del>0</del>                         | <del>0</del>                                  | <del>0</del>                           |
|                                 | <del>2023</del>      | <del>0</del>                         | <del>0</del>               | <del>0</del>             | <del>0</del>             | <del>0</del>                         | <del>0</del>                                  | <del>0</del>                           |
|                                 | <del>2024</del>      | <del>0</del>                         | <del>6</del>               | <del>0</del>             | <del>0</del>             | <del>0</del>                         | <del>0</del>                                  | <del>6</del>                           |

Table No. 4

### Status of Company Owned\* Outlets For Years ~~2021~~2022 to ~~2023~~2024

| Col. 1<br>State | Col. 2<br>Year       | Col. 3<br>Outlets at Start of Year | Col. 4<br>Outlets Opened | Col. 5<br>Outlets Reacquired from Franchisees | Col. 6<br>Outlets Closed | Col. 7<br>Outlets Sold to Franchisees | Col. 8<br>Outlets at End of the Year |
|-----------------|----------------------|------------------------------------|--------------------------|-----------------------------------------------|--------------------------|---------------------------------------|--------------------------------------|
| Maryland        | <del>2021</del> 2022 | 1                                  | 0                        | 0                                             | 0                        | 0                                     | 1                                    |
|                 | <del>2023</del> 2022 | 1                                  | 0                        | 0                                             | 0                        | 0                                     | 1                                    |
|                 | <del>2023</del> 2024 | 1                                  | 0                        | 0                                             | 0                        | 0                                     | 1                                    |

|               |                      |                |                |   |   |   |                |
|---------------|----------------------|----------------|----------------|---|---|---|----------------|
| Virginia      | <del>2021</del> 2022 | 0              | 0              | 0 | 0 | 0 | 0              |
|               | <del>2022</del> 2023 | 0              | <del>0</del> 1 | 0 | 0 | 0 | <del>0</del> 1 |
|               | <del>2023</del> 2024 | <del>0</del> 1 | <del>1</del> 0 | 0 | 0 | 0 | 1              |
| Washington DC | <del>2021</del> 2022 | 2              | 0              | 0 | 0 | 0 | 2              |
|               | <del>2023</del> 2022 | 2              | 0              | 0 | 0 | 0 | 2              |
|               | <del>2023</del> 2024 | 2              | 0              | 0 | 0 | 0 | 2              |
| Total         | <del>2021</del> 2022 | 3              | 0              | 0 | 0 | 0 | 3              |
|               | <del>2023</del> 2022 | 3              | <del>0</del> 1 | 0 | 0 | 0 | <del>3</del> 4 |
|               | <del>2023</del> 2024 | <del>3</del> 4 | <del>1</del> 0 | 0 | 0 | 0 | <del>4</del> 2 |

\* Company-owned stores are operated by affiliated entities. The Company also operates an additional training center in Virginia.

**Table No. 5**  
**Projected Openings as of December 31, ~~2023~~2024**

| Column 1<br>State                  | Column 2<br>Franchise Agreements<br>Signed But Outlet Not<br>Opened | Column 3<br>Projected New<br>Franchised Outlets in<br>the Next Fiscal Year | Column 4<br>Projected New<br>Company Owned<br>Outlets in the Next<br>Fiscal Year |
|------------------------------------|---------------------------------------------------------------------|----------------------------------------------------------------------------|----------------------------------------------------------------------------------|
| <del>Arizona</del>                 | <u>1</u>                                                            | <u>1</u>                                                                   | <u>0</u>                                                                         |
| Florida                            | 1                                                                   | <del>2</del> 1                                                             | 0                                                                                |
| <del>Missouri</del> Ohio           | 1                                                                   | 1                                                                          | 0                                                                                |
| Nevada                             | 1                                                                   | 1                                                                          | 0                                                                                |
| <del>South</del> North<br>Carolina | <del>2</del> 1                                                      | <del>2</del> 1                                                             | 0                                                                                |
| <del>Ohio</del>                    | <u>1</u>                                                            | <u>2</u>                                                                   | <u>0</u>                                                                         |
| Tennessee                          | 1                                                                   | 1                                                                          | 0                                                                                |
| Texas                              | <del>2</del> 6                                                      | <del>3</del> 6                                                             | 0                                                                                |
| Virginia                           | <del>2</del> 1                                                      | <del>2</del> 1                                                             | <del>1</del> 0                                                                   |
| <del>Washington</del>              | <u>1</u>                                                            | <u>1</u>                                                                   | <u>0</u>                                                                         |
| <b>Total</b>                       | <del>10</del> 15                                                    | <del>12</del> 16                                                           | <del>1</del> 0                                                                   |

\* Company-owned stores are operated by affiliated entities.

A list of the names of all franchisees and multi-unit operators and the addresses and telephone numbers of the franchises will be provided in Exhibit F to this disclosure document when applicable.

A list of each franchisee during our last fiscal year who has had an outlet terminated, canceled, not renewed, or has otherwise voluntarily or involuntarily ceased to do business under the franchise agreement or has not communicated with us within 10 weeks of the date of this Disclosure Document will be set forth in Exhibit F to this Disclosure Document. **If you buy this franchise, your contact information may be disclosed to other buyers when you leave the franchise system.**

In some instances, current and former franchisees sign provisions restricting their ability to speak openly about their experience with us. You may wish to speak with current and former franchisees but be aware that not all such franchisees will be able to communicate with you.

There are no trademark-specific franchisee organizations associated with the franchise system being offered in this Franchise Disclosure Document.

## **ITEM 21: FINANCIAL STATEMENTS**

~~GLO30 Franchise LLC, was formed on September 12, 2022. Because we have not been in business for 3 years, we are not able to include the 3 prior years of audited financial statements normally required by this Item 21.~~

Our audited financial statements for the periods ~~ended~~ending December 31, 2022, December 31, 2023, and December 31, ~~2023~~2024, are included in Exhibit D. ~~Exhibit D also includes a copy of our unaudited balance sheet and unaudited profit and loss statement as of August 31, 2024.~~

Our fiscal year end is December 31.

**ITEM 22:      CONTRACTS**

Attached as Exhibits to this Disclosure Document are the following contracts and their attachments:

- |                                   |                           |
|-----------------------------------|---------------------------|
| 1.) Franchise Agreement           | Exhibit B and Attachments |
| 2.) Multi-Unit Operator Agreement | Exhibit C                 |
| 3.) Franchisee Acknowledgment     | Exhibit H                 |

**ITEM 23:      RECEIPT**

A receipt in duplicate is attached to this Disclosure Document as Exhibit H. You should sign both copies of the receipt. Keep one copy for your own records and return the other signed copy to Arleen K. Lamba M.D, GLO30 Franchise LLC at 40 District Square SW #215, Washington DC 20024 and our mailing address is 4915 Cordell Ave., Bethesda, Maryland 20814.



**EXHIBIT A**  
**AGENCIES/AGENTS FOR SERVICE OF PROCESS**

This list includes the names, addresses and telephone numbers of state agencies having responsibility for franchising disclosure/registration laws, and serving as our agents for service of process (to the extent that we are registered in their states). This list also includes the names, addresses and telephone numbers of other agencies, companies or entities serving as our agents for service of process.

| <b>State</b> | <b>State Agency</b>                                                                                                                                                                                                           | <b>Agent for Service of Process</b>                                                                  |
|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|
| CALIFORNIA   | Commissioner of Financial Protection and Innovation<br>Department of Financial Protection and Innovation<br>320 West 4 <sup>th</sup> Street, Suite 750<br>Los Angeles, CA 90013<br>(213) 576-7505<br>Toll-free (866-275-2677) | Commissioner of Financial Protection and Innovation                                                  |
| CONNECTICUT  | State of Connecticut<br>Department of Banking<br>Securities & Business Investments Division<br>260 Constitution Plaza<br>Hartford, CT 06103-1800<br>(860) 240-8230                                                            | Banking Commissioner                                                                                 |
| HAWAII       | Business Registration Division<br>Department of Commerce and Consumer Affairs<br>335 Merchant Street, Room 203<br>Honolulu, HI 96813<br>(808) 586-2722                                                                        | Commissioner of Securities of the State of Hawaii                                                    |
| ILLINOIS     | Office of Attorney General<br>Franchise Division<br>500 South Second Street<br>Springfield, IL 62706<br>(217) 782-4465                                                                                                        | Illinois Attorney General                                                                            |
| INDIANA      | Indiana Secretary of State<br>Securities Division<br>302 West Washington St., Room E-111<br>Indianapolis, IN 46204<br>(317) 232-6681                                                                                          | Indiana Secretary of State<br>201 State House<br>Indianapolis, IN 46204                              |
| MARYLAND     | Office of the Attorney General<br>Division of Securities<br>200 St. Paul Place<br>Baltimore, MD 21202-2020<br>(410) 576-6360                                                                                                  | Maryland Securities Commissioner<br>200 St. Paul Place<br>Baltimore, MD 21202-2020<br>(410) 576-6360 |
| MICHIGAN     | Michigan Department of Attorney General<br>Consumer Protection Division<br>Antitrust and Franchise Unit<br>670 Law Building<br>Lansing, MI 48913<br>(517) 373-7117                                                            | Michigan Department of Commerce, Corporations and Securities Bureau                                  |
| MINNESOTA    | Minnesota Department of Commerce<br>85 7 <sup>th</sup> Place East, Suite 280<br>St. Paul, MN 55101-2198<br>(651) 539-1500                                                                                                     | Minnesota Commissioner of Commerce                                                                   |

| State           | State Agency                                                                                                                                                          | Agent for Service of Process                                                                                                                                                                 |
|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| NEW YORK        | NYS Department of Law<br>Investor Protection Bureau<br>28 Liberty Street, 21 <sup>st</sup> Floor<br>New York, NY 10005<br>(212) 416-8222 Phone                        | Attention: New York Secretary<br>of State<br>New York Department of State<br>One Commerce Plaza<br>99 Washington Avenue, 6 <sup>th</sup><br>Floor<br>Albany, NY 11231-0001<br>(518) 473-2492 |
| NORTH<br>DAKOTA | North Dakota Securities Department<br>600 East Boulevard, 5 <sup>th</sup> Floor<br>Bismarck, ND 58505-0510<br>(701) 328-4712                                          | North Dakota Securities<br>Commissioner                                                                                                                                                      |
| OREGON          | Department of Consumer and Business<br>Services<br>Division of Finance and Corporate Labor and<br>Industries Building<br>Salem, Oregon 97310<br>(503) 378-4387        | Director of the Department of<br>Consumer and Business<br>Services                                                                                                                           |
| RHODE ISLAND    | Department of Business Regulation<br>Division of Securities<br>1511 Pontiac Avenue, Building 69-1<br>Cranston, RI 02920<br>(401) 462-9585                             | Director of Rhode Island<br>Department of Business<br>Regulation                                                                                                                             |
| SOUTH<br>DAKOTA | Division of Insurance<br>Securities Regulation<br>124 South Euclid, Suite 104<br>Pierre, SD 57501<br>(605) 773-3563                                                   | Director of Insurance-Securities<br>Regulation                                                                                                                                               |
| VIRGINIA        | State Corporation Commission<br>Division of Securities and Retail Franchising<br>1300 East Main Street, 9 <sup>th</sup> Floor<br>Richmond, VA 23219<br>(804) 371-9051 | Clerk of State Corporation<br>Commission<br>1300 East Main Street, 1 <sup>st</sup> Floor<br>Richmond, VA 23219<br>(804) 371-9733                                                             |
| WASHINGTON      | Department of Financial Institutions<br>Securities Division<br>P.O. Box 9033<br>Olympia, WA 98507-9033<br>(360) 902-8760                                              | Director of Washington<br>Financial Institutions<br>Securities Division<br>150 Israel Road, SW<br>Tumwater, WA 98501                                                                         |
| WISCONSIN       | Wisconsin Securities Commissioner<br>Securities and Franchise Registration<br>345 W. Washington Avenue<br>Madison, WI 53703<br>(608) 266-8559                         | Commissioner of Securities of<br>Wisconsin                                                                                                                                                   |

**EXHIBIT B**  
**FRANCHISE AGREEMENT**

**GLO30 FRANCHISE LLC**  
**FRANCHISE AGREEMENT**

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**FRANCHISEE**

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**EFFECTIVE DATE**

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## **ATTACHMENTS**

- 1 - Trademarks
- 2 - Territory Description And Approved Location
- 3 – General Release
- 4 - ACH Authorization
- 5 – Conditional Assignment Of Lease
- 6 - Internet Advertising, Social Media, Software And Telephone Listing Agreement
- 7 - Statement Of Ownership Interest In Franchisee
- 8 - Confidentiality And Non-Compete Agreement
- 9 - Form of Addendum
- 10 - Form of Request For Financial Information
- 11 - Form of Employment Relationship Acknowledgment
- 12 - Form of Employment Acknowledgment
- 13 - Form of HQ Initial Training Acknowledgment
- 14 - HIPAA Business Associate Agreement

**GLO30 FRANCHISE LLC**  
**FRANCHISE AGREEMENT**

THIS AGREEMENT is made and entered into on \_\_\_\_\_ (the “Effective Date”) by and between GLO30 FRANCHISE LLC, a Delaware limited liability company, with its principal business address at 40 District Square SW #215, Washington DC 20024 and mailing address at 4915 Cordell Ave., Bethesda, Maryland 20814 (herein referred to as “Franchisor”) and \_\_\_\_\_, a(n) \_\_\_\_\_, with its principal address located at \_\_\_\_\_ and \_\_\_\_\_’s principals: \_\_\_\_\_, an individual residing at \_\_\_\_\_ and \_\_\_\_\_, an individual residing at \_\_\_\_\_ (“Principal(s)”). \_\_\_\_\_ and Principal(s) shall be individually and collectively referred to, and each is, the “Franchisee”.

**RECITATIONS**

Through the expenditure of considerable time, effort and money, Franchisor has developed and established a medical spa business that offers a customized facial every thirty (30) days utilizing a membership model and featuring minimally or non-invasive cosmetic and medical grade procedures such as peels, facials, injectables, microdermabrasion and light therapy under the GLO30 trademarks, and using Franchisor’s confidential operations manual (“Manual”) of business practices and policies, and Franchisor’s distinctive, décor, fixtures and furnishings, operations methods, sales techniques, inventory, procedures for management control and training, assistance, advertising, and promotional programs, all of which may be changed, improved or further developed by Franchisor at any time (taken together herein the “System”).

The System is identified by certain trade names, service marks, trademarks, logos, emblems and indicia of origin, including but not limited to the GLO30 service marks, as set forth in Attachment 1, and such other trade names, service marks, and trademarks as are now designated and may hereafter be designated or substituted by Franchisor for use in connection with the System (the “Marks”).

Franchisor continues to develop, use, and control the use of such Marks in order to identify for the public the source of services and products marketed under the Marks and the System and to represent the System’s high standards of quality, appearance, and service.

Franchisee understands and acknowledges the importance of Franchisor’s high and uniform standards of quality, service, and appearance, and the necessity of operating the business franchised hereunder in conformity with Franchisor’s standards and specifications.

NOW, THEREFORE, the parties, in consideration of the promises, undertakings and commitments of each party to the other set forth herein, and intending to be legally bound hereby, mutually agree as follows:

**1. RECITATIONS.**

The Recitations set out above form part of this Agreement.

**2. GRANT OF FRANCHISE.**

Franchisor hereby grants to Franchisee and Franchisee accepts, upon the terms and conditions contained in this Agreement, the license to operate a GLO30 franchise (the “Franchise” or “the Franchised Business”), using only the Marks licensed hereunder, in strict conformity with the System, which may be changed, improved and further developed by Franchisor from time to time. This grant applies only to a single location within a territory that is designated in Attachment 2 attached hereto and incorporated herein (the “Territory”). Franchisee and the Principals

have represented to Franchisor that they have entered into this Agreement with the intention of complying fully with the obligations to construct a GLO30 medical spa hereunder and not for the purpose of reselling the rights to develop the medical spa hereunder. Franchisee and the Principals understand and acknowledge that Franchisor has granted such rights in reliance on the business skill, financial capacity, personal character of, and expectations of performance hereunder, by Franchisee and the Principals and that this Agreement and the rights and obligations hereunder may not be transferred until after the GLO30 medical spa is open for business to the public in accordance with Section 8.3, and then only in accordance with Article 16 hereof. If the parties mutually agree to certain negotiated changes during Initial Term or Renewal Term, then Franchisee acknowledges and agrees to sign an addendum in the form attached hereto as Attachment 9 or any form we may require in the future, and that the revisions contained in this form are added terms to this Agreement and no other changes shall be made to the form of addendum itself.

### **3. TERRITORY.**

3.1 Territory. This Agreement grants Franchisee the right to operate the Franchised Business at a single location and from within a Territory. Upon the determination of an Accepted Location, you will be assigned a Territory. Subject to Section 3.2 below, Franchisor agrees that during the term of this Agreement, Franchisor will not operate, and will not authorize any other franchisees to operate, a GLO30 outlet in the Territory using the same Marks as licensed to Franchisee in this Agreement so long as Franchisee is not in default under this Agreement or this Agreement has not been terminated. Except as otherwise specified in this Agreement, Franchisor reserves the right to open, operate or franchise GLO30 franchises bordering and adjacent to the Territory. Except as set forth in this Agreement, Franchisee is prohibited from serving and soliciting customers outside of the Territory and from alternative methods of distribution as more fully specified herein. The Territory cannot overlap or interfere with existing trade areas, designated territories or development areas granted to other franchisees or multi-unit operators. Franchisor reserves the right to provide a two (2)-mile buffer between Territories to prevent any overlapping of areas. Franchisor reserves the right to adjust the boundaries of the Territory at any time if it believes it conflicts with another Territory. Franchisee will be selling its products and services from a single location that will be determined by Franchisee with Franchisor's prior written approval, which may be withheld or denied in Franchisor's sole discretion. Franchisee is prohibited from selling and soliciting customers through alternative distribution channels as more fully specified herein. Franchisee understands and acknowledges that if its Franchised Business is located in a transportation facility, including airport or train station; hotel or resort; military base or government office; convention center; department store; enclosed shopping center; corporate campus; educational facility; hospital; Indian reservation; casino; or any similar captive market location ("Non-Traditional Site"), Franchisee will not receive a Territory. Furthermore, Franchisee understands and acknowledges that if any Non-Traditional Site (as described above) is located within the physical boundaries of its Territory, then the premises of this Non-Traditional Site will not be included in the Territory and Franchisee will have no rights to this Non-Traditional Site.

3.2 Reservation of Rights. Franchisee understands and agrees that all rights to any businesses, other than as specified in this Agreement, are fully reserved to Franchisor within or outside of the Territory. By way of example only, Franchisor reserves the rights to offer (i) other products or services not offered under the Marks, (ii) other medical spa concepts under the Marks or other trademarks, and (iii) products or services through any channel in the Territory other than a dedicated GLO30 outlet, such as distribution through retail outlets, co-branding with other beauty, wellness or lifestyle businesses; in Non-Traditional Sites; and the Internet ("Alternate Distribution Channels"). Franchisee will receive no compensation for Franchisor's sales through Alternate Distribution Channels made within the Territory. Franchisee agrees that such implementation of Franchisor's rights pursuant to this Section 3.2 is deemed not to impair or injure Franchisee's rights pursuant to Section 2 hereof. Co-branding may involve changes to the Marks and may require Franchisee to make modifications to the premises and the furniture, fixtures, equipment, signs and trade dress of the Franchised Business. If Franchisee receives written notice that Franchisor is instituting a cobranding program, Franchisee shall promptly implement the program at the Franchised Business at the earliest commercially reasonable time and execute any and all instruments required to do so.

#### 4. TERM.

Unless terminated earlier in accordance with the terms set forth in this Agreement, this Agreement and the franchise granted hereunder shall commence upon the Effective Date set forth above and terminate on the date that is ten (10) years following the Opening Date, as defined in Section 8 hereof (the “Term”).

#### 5. SUCCESSOR OPTION.

Subject to the terms and conditions of this Agreement, Franchisee shall have the right, following the expiration of the Term hereof, to enter into a new franchise agreement and other agreements then customarily employed by Franchisor and in the form then generally being offered to prospective franchisees in the state in which the Franchised Business is located (the “Successor Franchise Agreement”) for one (1) additional ten (10) year term. The term of such Successor Franchise Agreement shall commence upon the date of expiration of the immediately preceding term. Franchisee shall be charged a successor agreement fee equal to Five Thousand Dollars (\$5,000) (“Successor Agreement Fee”). In the event Franchisee is not in full compliance with Section 5.2 below at the time Franchisee notifies Franchisor of Franchisee’s desire to enter into a successor agreement, it shall be in Franchisor’s sole and absolute discretion whether to permit the successor agreement.

5.1 Form and Manner of Successor Franchise Agreement. If Franchisee desires to exercise Franchisee’s option to enter into a Successor Franchise Agreement, it shall be done in the following manner:

- 5.1.1 Not less than six (6) months or more than nine (9) months prior to the expiration of the Term of this Agreement, Franchisee shall request from Franchisor in writing, a copy of Franchisor’s then current Disclosure Document (including Franchisor’s then current franchise agreement).
- 5.1.2 Franchisee must execute and return to Franchisor all required documents, including any and all ancillary documents, within thirty (30) days after receipt by Franchisee of a copy of Franchisor’s then current Disclosure Document.
- 5.1.3 The Successor Franchise Agreement shall supersede this Agreement in all respects, and Franchisee understands and acknowledges that the terms of such new agreement may differ from the terms of this Agreement, including, without limitation, higher or lower royalty and other fees.
- 5.1.4 If Franchisee fails to perform any of the acts, or deliver any of the notices required pursuant to this Paragraph 5 in a timely fashion, such failure shall be deemed an election by Franchisee not to exercise Franchisee’s option to enter into the Successor Franchise Agreement, and such failure shall cause Franchisee’s right and option to automatically lapse and expire, without further notice by Franchisor.
- 5.1.5 Franchisee acknowledges that the initial Term of this Agreement provides Franchisee more than a sufficient opportunity to recoup Franchisee’s investment in the Franchise, as well as a reasonable return on such investment.

5.2 Conditions of Successor Franchise Agreement. Franchisee’s right to enter into a Successor Franchise Agreement is conditioned upon the following:

- 5.2.1 Franchisee shall be in full compliance with this Agreement and shall have materially performed Franchisee’s obligations under this Agreement, the Manual and under all other agreements that may be in effect between Franchisee and Franchisor, including but not limited to all monetary obligations.

- 5.2.2 Franchisee shall not have committed three (3) or more events constituting default during the Term of this Agreement, nor any monetary default during the preceding twelve (12) months, whether or not such defaults were cured.
- 5.2.3 Franchisee will have completed any required additional training to Franchisor's reasonable satisfaction.
- 5.2.4 Franchisee shall have obtained the right to continue to occupy the premises of the Franchised Business following the expiration of the Term hereof for the full term of the Successor Franchise Agreement and/or have received Franchisor's approval regarding locating the Franchised Business at a new location.
- 5.2.5 Franchisee shall execute a general release of all claims Franchisee may have against GLO30 Franchise LLC, its parent, subsidiaries and affiliates, its officers, directors, shareholders, agents, and employees, whether in their corporate and/or individual capacities, in the form attached hereto as Attachment 3. This release will include all claims arising under any federal, state, or local law, rule, or ordinance.
- 5.2.6 Franchisee performs such remodeling, repairs, replacements and redecoration as Franchisor may require in order to cause the Franchised Business premises, equipment, fixtures, furnishings and furniture to conform to the plans and specifications being used for new or remodeled franchised businesses on the renewal date.
- 5.2.7 Franchisee shall pay the required Successor Agreement Fee and sign the Successor Franchise Agreement.
- 5.3 Notice Required by Law. If applicable law requires Franchisor to give notice to Franchisee prior to the expiration of the Term, this Agreement shall remain in effect on a month-to-month basis until Franchisor has given the notice required by such applicable law. If Franchisor is not offering new GLO30 franchises, is in the process of revising, amending or renewing Franchisor's form of franchise agreement or disclosure document, or Franchisor is not lawfully able to offer Franchisee the then-current form of Successor Franchise Agreement at the time Franchisee advises Franchisor pursuant to Paragraph 5.1 hereof that Franchisee desires to renew, Franchisor may, in Franchisor's sole discretion, (i) offer to renew this Agreement upon the same terms set forth herein for the appropriate successor term or (ii) offer to extend the Term hereof on a month-to-month basis following the expiration of the Term for as long as Franchisor deems necessary or appropriate so that Franchisor may lawfully offer the then current form of Successor Franchise Agreement. Any timeframes specified in this Paragraph 5 shall be inclusive of any state mandated notice periods.
- 5.4 Additional Reservation of Rights. Notwithstanding anything herein to the contrary, Franchisor reserves the right not to enter into a successor franchise agreement for this Franchise as a result of a decision to withdraw from a marketing area or the Territory in which Franchisee's Franchised Business is located.

## 6. FEES.

~~The Department has determined that we, the franchisor, have not demonstrated we are adequately capitalized and/or that we must rely on franchise fees to fund our operations. The Commissioner has imposed a fee deferral condition, which requires that we defer the collection of all initial fees from California franchisees until we have completed all of our pre-opening obligations and you are open for business. For~~

~~California franchisees who sign a development agreement, the payment of the development and initial fees attributable to a specific unit in your development schedule is deferred until that unit is open.~~

~~Based upon the franchisor's financial condition, the Maryland Securities Commissioner has required a financial assurance. Therefore, all initial fees and payments owed by franchisees shall be deferred until the franchisor completes its pre-opening obligations under the franchise agreement. In addition, all development fees and initial payments by multi-unit operators shall be deferred until the first franchise under the development agreements opens.~~

6.1 Initial Franchise and Royalty Fee. As part of the consideration for the right to operate the Franchise granted herein, Franchisee shall pay to Franchisor the following fees:

6.1.1 Initial Franchise Fee. Franchisee acknowledges and agrees that the grant of this Franchise and the rights and obligations of the parties under this Agreement constitute the sole and only consideration for the initial franchise fee of Forty-Five Thousand Dollars (\$45,000.00) (the "Initial Fee"). **The Initial Fee is fully earned at the time this Franchise Agreement is signed and is not refundable under any circumstances.** Franchisee shall pay the full amount of the Initial Fee to Franchisor upon Franchisee's execution of this Agreement. In the event this Agreement is for a medical spa being developed pursuant to a multi-unit operator agreement, then the Initial Franchise Fee shall be reduced by any amount applied by Franchisor from the development fee paid by Franchisee pursuant to the terms of such multi-unit operator agreement. Any remaining portion of the Initial Franchise Fee due shall be paid ninety (90) days before the scheduled opening of the medical spa or the date Franchisee signs the lease for the Accepted Location, whichever occurs first.

6.1.2 Royalty Fee. Franchisee agrees to pay Franchisor, weekly and throughout the Term, a royalty fee equal to six percent (6%) of the Gross Revenue, as hereinafter defined, realized from the Franchised Business and from any other revenues received using Franchisor's methods, operations and/or trade secrets (the "Royalty Fee"). The term "Gross Revenue" includes all revenues and income from any source derived or received by Franchisee from, through, by or on account of the operation of the Franchised Business or made pursuant to the rights granted hereunder, including but not limited to, any and all other revenues received using Franchisor's methods, operations and/or trade secrets whether received in cash, in services, in kind, from barter and/or exchange, on credit (whether or not payment is actually received) or otherwise. Gross Revenue shall include the full amount payable by your customers, without deduction; however, Gross Revenue shall not include (i) any sales tax or similar taxes collected from customers and turned over to the governmental authority imposing the tax, (ii) properly documented refunds to customers, (iii) properly documented promotional discounts (i.e., coupons) or (iv) properly documented employee discounts (limited to 3% of Gross Revenue). Gross Revenue ~~does not include~~includes gift card purchases; at the time of purchase, ~~but Gross Revenue does include the redemption amount of purchases made by gift card.~~

6.1.3 Gross Revenue Reports. Franchisee shall, on Monday of each week, furnish Franchisor with a report showing Franchisee's Gross Revenue at or from the Franchised Business and/or made pursuant to the rights granted hereunder during such preceding week ending on Sunday (the "Gross Revenue Report"). The Gross Revenue Report shall be in such form and shall contain such information as Franchisor may from time to time prescribe. Franchisor reserves the right to establish a point-of-sale system ("POS System") that Franchisor may require Franchisee to use in the operation of the Franchised Business. At Franchisor's option, Franchisee shall submit, or grant Franchisor access to, the Gross Revenue Report by an electronic transfer of data via the POS System at the times and intervals then specified by Franchisor.

- 6.1.4 Method of Payment. Franchisee shall, together with the submission of the Gross Revenue Report, pay Franchisor the Royalty Fee and the Worldwide Creative Marketing Fee, as defined and more particularly described in Article 13, then due. At Franchisor's request, Franchisee must execute documents, including but not limited to, the Authorization attached as Attachment 4, that allow Franchisor to automatically take the Royalty Fee and Worldwide Creative Marketing Fee due as well as other sums due Franchisor, from business bank accounts via electronic funds transfers or Automated Clearing House ("ACH") payments. Franchisee's failure to allow electronic funds transfers or ACH payments on an ongoing basis is a material breach of this Agreement. If Franchisee fails to timely report Gross Revenue, then, in addition to a late fee and interest pursuant to Sections 6.2 and 6.3 hereof, Franchisor shall collect one hundred twenty percent (120%) of the last Royalty Fee payable. Franchisor shall reconcile amounts when Gross Revenues are reported. Franchisor reserves the right to modify the method and frequency of collection of the Royalty Fee and Worldwide Creative Marketing Fee upon forty-five (45) days' prior notice to Franchisee.
- 6.2 Late Fee. If the Royalty Fee, Worldwide Creative Marketing Fee, or any Gross Revenue Reports are not received by Franchisor as required by this Agreement, Franchisee shall pay to Franchisor, in addition to the overdue amount, a late fee of One Hundred Dollars (\$100.00). This late fee is reasonably related to Franchisor's costs resulting from the delay in payment and/or receipt of any report, is not a penalty, and is in addition to any other remedy available to Franchisor under this Agreement for Franchisee's failure to pay the Royalty Fee, the Worldwide Creative Marketing Fee, and/or submit Gross Revenue Reports in accordance with the terms of this Agreement.
- 6.3 Interest. Any and all amounts that shall become due and owing from Franchisee to Franchisor under the terms hereof shall bear interest from the date due until paid at the rate of eighteen (18%) per annum or at the highest rate permitted by law, whichever is lower, but not less than One Hundred Dollars (\$100.00) per occurrence.
- 6.4 Technology Fee; Required Software-Related Fees. In connection with certain technology and related systems that Franchisor designates for use in connection with the System, Franchisee must pay any license fees or other amounts necessary to acquire, update, and maintain access to such required software and other technology designated by Franchisor, including without limitation, any point-of-sale and/or CRM system that Franchisee must use in connection with the Franchised Business, to Franchisor, Franchisor's affiliate, or Franchisor's then-current approved suppliers. ~~As stated in Currently, Franchisor collects a Technology Fee amounting to \$200 per month (the preceding sentence, "Technology Fee"). The remainder of the Technology Fee is currently paid directly to third parties, which is approximately \$2,500 per month. Franchisor reserves the right to collect a technology fee directly and Franchisor also reservessome or all of these amounts directly up to a cap of \$2,500 per month (with the right to change the scope of services covered by the technology fee in the future as System technology changes (the "Technology Fee").increase the monthly up to 10% per year).~~ The Technology Fee shall be payable at the same time and same manner as the Royalty Fee, or as otherwise specified by Franchisor. ~~Currently, we reserve the right to charge a technology fee of up to Two Thousand Five Hundred Dollars (\$2,500.00) per month. Each year, we may increase the maximum monthly Technology Fee by up to ten percent (10%) during the Initial Term of this Agreement.~~
- 6.5 Non-Sufficient Funds Fee. In the event any of Franchisee's checks are returned, or an electronic funds transfer from Franchisee's bank account is denied, for insufficient funds, Franchisee shall pay Franchisor, in addition to the amount due, a non-sufficient funds fee of Two Hundred Fifty Dollars (\$250.00) per occurrence. This non-sufficient funds fee is reasonably related to Franchisor's costs resulting from the delayed and declined payment, is not a penalty, and is in addition to any other remedy available to Franchisor under this Agreement.
- 6.6 Taxes. If any sales, excise, use or privilege tax is imposed or levied by any government or governmental

agency on Franchisor for any Royalty Fee, Worldwide Creative Marketing Fee or other fees due and payable to Franchisor under this Agreement, Franchisee shall pay Franchisor a sum equal to the amount of such tax.

## 7. TRAINING.

- 7.1 HQ Initial Training Program. Not later than sixty (60) days prior to the Opening Date, the Designated Controlling Principal (as defined in Section 11.3.1 and named in Attachment 7), and two (2) managers that meet Franchisor's qualifications must have attended and completed, to Franchisor's reasonable satisfaction, the mandatory initial management training program ("HQ Initial Training"), and graduated from the Franchisor-approved third-party management/leadership training programs. The attendance of three (3) trainees at Franchisor's HQ Initial Training is included in the Initial Franchise Fee. Franchisee shall pay to Franchisor the then-current per-person training fee (\$3,500 per person plus costs and expenses) for the fourth (4<sup>th</sup>) and each additional trainee that attends the HQ Initial Training program. The program fees for all trainees attending the third-party management/leadership training programs shall be Franchisee's sole responsibility. Additionally, Franchisee shall be responsible for any and all expenses incurred by Franchisee and its medical spa personnel in connection with the HQ Initial Training and the third-party management/leadership training programs, including, without limitation, costs of travel, lodging, meals and applicable wages. Franchisee shall not be eligible to schedule the HQ Initial Training program until Franchisee evidences that: (a) the bank account for ACH payments due hereunder is active and any steps Franchisee is responsible for to set up payments are completed; (b) all of the grand opening advertising campaign vendors and suppliers have been pre-paid; and (c) Franchisee has received Franchisor's approval of the grand opening advertising campaign for the Franchised Business, or in the event that Franchisor elects to conduct the grand opening advertising campaign on Franchisee's behalf, Franchisee has submitted to Franchisor the fee to conduct the grand opening advertising on Franchisee's behalf. The HQ Initial Training program consists of a course conducted in Washington DC and/or Franchisor's headquarters or an affiliate-owned or franchised outlet. Franchisor reserves the right to designate an alternate location for the any component of the HQ Initial Training. Franchisee must at all times during the term of this Agreement have principals who have successfully completed the HQ Initial Training to Franchisor's sole and complete satisfaction.
- 7.2 Satisfactory Completion. Each trainee shall request Franchisor's approval to graduate from the HQ Initial Training program and Franchisor shall determine, in its reasonable discretion, whether each trainee has satisfactorily completed the HQ Initial Training program. If the HQ Initial Training program is (a) not completed within the timeframe required by Franchisor, (b) not satisfactorily completed by the managers, or (c) if Franchisor in its reasonable business judgment, determines that the HQ Initial Training program cannot be satisfactorily completed by any manager, Franchisee shall designate a replacement to satisfactorily complete such training. The replacement manager must satisfactorily complete the training before Franchisee will be permitted to receive Pre-Opening Assistance and Training (if applicable) and open the Franchised Business. If a new or replacement trainee does not complete the HQ Initial Training program to Franchisor's satisfaction, the training fee will be applied to another trainee Franchisee sends to Franchisor. If Franchisee wishes to send additional employees to Franchisor's HQ Initial Training program, whether before the medical spa opens or while the medical spa is operating, Franchisee shall pay the then-current training fee for each additional trainee. Any Designated Controlling Principal or manager subsequently designated by Franchisee shall also receive and complete such HQ Initial Training. Franchisee shall be responsible for any and all expenses incurred by Franchisee, its manager(s) and other medical spa personnel in connection with any HQ Initial Training program, including, without limitation, third party management/leadership training fees, costs of travel, lodging, meals and wages. Any Designated Controlling Principal designated by Franchisee shall satisfactorily complete the third-party management/leadership training program in a timely manner and the associated costs shall be Franchisee's sole responsibility. Franchisee acknowledges and agrees that it will submit to Franchisor a completed HQ Initial Training Acknowledgment form (Attachment 13) for each trainee to request to

graduate from the HQ Initial Training program. Franchisee will represent and warrant that Franchisor has satisfactorily completed all of its obligations pursuant to this Article 7, including but not limited to the following: providing the HQ Initial Training program, and confirmation that Franchisee has been trained to the point that Franchisee is completely satisfied that it and its employees are fully capable of opening and operating the medical spa. By acknowledging this, Franchisee individually, and on behalf of its heirs, legal representatives, successors and assigns, hereby forever releases and discharges Franchisor and its officers, directors, employees, agents and servants, including its subsidiary and affiliated corporations, their respective officers, directors, employees, agents and servants, from any and all claims relating to or arising under any agreements between the parties executed prior to the date of this acknowledgment.

- 7.3 Indemnification. Franchisee further agrees to indemnify and hold harmless Franchisor and to pay or reimburse Franchisor, upon demand, for all reasonable costs and expenses (including reasonable attorney costs) incurred by Franchisor in connection with any claims brought by Franchisee or on its behalf against Franchisor based on any alleged failure to provide adequate training or to provide any other services performed by Franchisor, including reasonable attorneys' fees incurred by Franchisor in defending against any such claims.
- 7.4 Release. Franchisee, individually, and on behalf of its heirs, legal representatives, successors and assigns, hereby forever releases and discharges Franchisor and its officers, directors, employees, agents and servants, including its subsidiary and affiliated corporations, their respective officers, directors, employees, agents and servants, from any and all claims relating to or arising under any agreements between the parties executed prior to submission to complete training, including, but not limited to, any and all claims, whether presently known or unknown, suspected or unsuspected, arising under the franchise, securities, or antitrust laws of the United States, or of any state or territory thereof.
- 7.5 On-Site Assistance. Around the Opening Date of the Franchised Business, Franchisor may provide Franchisee with opening assistance by a trained representative of Franchisor, but Franchisor shall have no obligation to do so. If Franchisor elects to do so, the trainer will provide on-site opening training, supervision, and assistance to Franchisee for up to five (5) days, in accordance with Section 10.9 ("Pre-Opening Assistance and Training").
- 7.6 Additional Training. Franchisor may offer mandatory and/or optional additional training programs from time to time. If required by Franchisor, Franchisee, or Franchisee's principals shall participate in the following additional training:

(i) on-going training for up to five (5) days per year, at a location designated by Franchisor.

(ii) a national business meeting or annual convention for up to five (5) days per year, at a location designated by Franchisor.

Franchisor reserves the right to impose a reasonable fee for all additional training programs. Franchisee shall be responsible for any and all incidental expenses incurred by Franchisee or Franchisee's personnel in connection with additional training or attendance at Franchisor's national business meeting or annual convention, including, without limitation, costs of travel, lodging, meals and wages. Franchisee's failure to attend and/or complete mandatory additional training or failure to attend Franchisor's national business meeting or annual convention is a default of this Agreement. Franchisee or Franchisee's principal(s) shall be required to obtain any missed mandatory additional training at a location Franchisor designates. Franchisee shall pay all costs and expenses for such additional training, including but not limited to, tuition at the then-current rate and any and all transportation, meals and lodging of Franchisee, Franchisee's principal and Franchisor's training personnel. Franchisee shall pay to Franchisor any incurred expenses by Franchisor's training personnel within ten (10) days of Franchisor's billing thereof to Franchisee.

It is Franchisee's responsibility to maintain at least two (2) managers who retain current System Certifications with Franchisor. Franchisor certifies management based on, but not limited to, their individual ability to perform certain tasks and their ability to cross train their staff in these tasks. Franchisor's requirements to certify management staff shall be applied System-wide. Franchisor reserves the right to modify its certification requirements at any time and at its own discretion. Franchisor's requirements for these certifications will be in the Manuals.

- 7.7 On-Site Remedial Training. Upon Franchisee's reasonable request or as Franchisor shall deem appropriate, Franchisor shall, during the term hereof, subject to the availability of personnel, provide Franchisee with additional trained representatives who shall provide on-site remedial training and assistance to Franchisee's personnel at the Franchised Business location. For any additional on-site training and assistance, Franchisee shall pay the per diem fee then being charged to franchisees under the System for the services of such trained representatives, plus their costs of travel, lodging, and meals.
- 7.8 Counseling and Assistance. In addition to visits by Franchisor's field representatives, as Franchisor deems appropriate, Franchisor shall, within reasonable limits and subject to the availability of Franchisor's personnel, upon Franchisee's request and at no charge, unless such assistance is provided at the Franchised Business pursuant to Section 7.5, furnish consultation and assistance to Franchisee, either in person or by telephone, electronic mail or video conferencing, as determined by Franchisor, in Franchisor's sole discretion, with respect to the operation of the Franchised Business, including consultation and advice regarding employee training, marketing, operation issues, purchasing and inventory control, bookkeeping and System improvements.

## **8. FRANCHISED BUSINESS SITE REQUIREMENTS.**

### **8.1 Site Selection**

- 8.1.1 Franchisee assumes all cost, liability, expense and responsibility for obtaining and developing a site for the Franchised Business within the Territory and for constructing and equipping the Franchised Business at such site. Franchisee shall not make any binding commitment to a prospective vendor or lessor of real estate with respect to a site for the Franchised Business unless the site location is accepted by Franchisor. While Franchisor may render assistance to Franchisee in the selection of a site, as set forth in Section 8.1.2 below, Franchisee has sole responsibility for procuring and developing a site for the Franchised Business and Franchisee may and is encouraged to consult with professionals of Franchisee's choosing in discharging such responsibility. Franchisee acknowledges that Franchisor's acceptance of a prospective site location is permission only, does not constitute a representation, promise, warranty or guarantee, express or implied, by Franchisor that the Franchised Business operated at that site will be profitable or otherwise successful, and cannot, and does not, create a liability for Franchisor. Franchisee further acknowledges and agrees that the selected site for the Franchised Business is based on its own independent investigation of the suitability of the site. It is Franchisee's responsibility to perform market and prospective site analysis. Traffic, demographics and/or other factors included in or excluded from the site and market testing criteria could change, altering the potential of a site. The uncertainty and instability of these criteria are beyond Franchisor's control, and Franchisor is not responsible if the site fails to meet Franchisee's expectations. Franchisee further agrees to indemnify and hold Franchisor harmless, pay or reimburse Franchisor, upon demand, for all reasonable costs and expenses (including reasonable attorney costs) it may incur in connection with any claims brought by Franchisee against Franchisor based upon the foregoing or by other services Franchisor performed, including reasonable attorneys' fees incurred by Franchisor in defending against any such claims.

- 8.1.2 Franchisee shall locate a site that satisfies the site selection guidelines provided to Franchisee by Franchisor and shall submit to Franchisor, in writing, a description of the site, together with written certification the site complies with Franchisor's site selection guidelines, and such other information and materials as Franchisor may reasonably require ("Site Selection Request"). Franchisee shall submit such information and materials for a proposed site to Franchisor for its acceptance, and Franchisor shall have thirty (30) days after receipt of the information and materials to accept, in its sole and absolute discretion, the proposed site as the location for the Franchised Business. If Franchisor fails to respond to Franchisee's submission within thirty (30) days, such proposed site shall be deemed "not accepted". No site may be used for the location of the Franchised Business unless it is accepted in writing by Franchisor. If Franchisor performs an on-site location evaluation of the prospective site for the Franchised Business, Franchisee must pay Franchisor's then-current per diem fee and reimburse Franchisor's expenses, including travel, lodging and meals.
- 8.1.3 Within thirty (30) days after Franchisor has accepted the site for the Franchised Business (or such longer period as Franchisor consents to in writing), Franchisee shall execute a lease therefor and obtain physical possession of the premises. Any lease must include Franchisor's Conditional Assignment of Lease Agreement, a copy of which is attached hereto as Attachment 5. If Franchisee uses a real estate broker other than the broker(s) recommended by Franchisor, Franchisor reserves the right to charge its then-current rate for educating or otherwise communicating with Franchisee's broker. Failure by Franchisee to acquire the site for the Franchised Business within the time and in the manner required herein shall constitute a material event of default under this Agreement.
- 8.1.4 Upon consent by Franchisor to the location for the Franchised Business, Franchisor shall set forth the location (the "Accepted Location") and Territory in Attachment 2 of this Agreement and shall provide a copy thereof to Franchisee. Attachment 2, as completed by Franchisor, shall be incorporated herein and made a part hereof. Franchisee shall notify Franchisor within fifteen (15) days of any error or rejection of Attachment 2; otherwise, the Attachment 2 provided to Franchisee shall be deemed final.
- 8.1.5 Franchisee agrees and acknowledges that upon executing this Agreement, Franchisor has not provided any financial information relative to the performance of any prospective or existing GLO30 medical spas, except as may have been stated in Item 19 of the Franchise Disclosure Document provided. Upon signing this Agreement, should Franchisee desire such financial information, Franchisee will make its request at least ninety (90) days after the Effective Date by submitting to Franchisor a Request for Financial Information (Attachment 10). Franchisee agrees that the financial information Franchisor may provide to Franchisee is in no way a projection or promise, and that Franchisee shall use the data only as informational. Franchisee acknowledges that any financial information Franchisor may share with Franchisee pursuant to this request is not and will not be considered a representation or warranty of performance for its Franchised Business and any financial information Franchisor may share with Franchisee pursuant to this request shall be deemed to be a permissible disclosure since Franchisee has entered into this Agreement prior to any such disclosure, and Franchisee agrees to a full release and holds harmless Franchisor and its agents and representatives and Franchisee agrees that it shall not seek any legal action whatsoever based upon any financial information it receives from Franchisor pursuant to this request.

## 8.2 Construction.

- 8.2.1 Franchisee shall be responsible for obtaining clearances that may be required by state or local laws, ordinances or regulations or that may be necessary as a result of any restrictive covenants relating to the Franchised Business premises. Prior to beginning the construction of the Franchised Business, Franchisee shall (a) obtain Franchisor's approval of Franchisee's architect and contractor, which

approval shall not be unreasonably withheld, (b) adapt Franchisor's prototypical construction plans and specifications, provided to Franchisee, for the construction of the Franchised Business premises and submit such adapted plans and specifications to Franchisor for approval, (c) obtain all permits, licenses, insurance and certifications required for the lawful construction or remodeling and operation of the Franchised Business, including, but not limited to, permits for the installation of signage, and (d) certify in writing to Franchisor that all required approvals, clearances, permits, insurance and certifications have been obtained.

- 8.2.2 Franchisee shall obtain architectural, engineering and design services for the construction of the Franchised Business from a licensed architect and general contractor at its own expense. The architect and general contractor shall meet Franchisor's approval. If Franchisee uses an architect or contractor other than the architect(s) and contractor(s) recommended by Franchisor, Franchisor reserves the right to charge its then-current rate for reviewing and/or correcting the work conducted by Franchisee's architect and/or contractor. Franchisee shall have the prototypical plans and specifications for the building and furnishing for a standard medical spa, which Franchisor provided to Franchisee in accordance with Section 10.2, adapted as necessary by the architect and general contractor for the construction of the selected site. Such plans shall comply with all applicable laws, rules, regulations, ordinances and building codes including any relating to accommodations for disabled persons (the Americans with Disabilities Act), for the city and state in which the Franchised Business will be located. Prior to their use, Franchisee shall submit such adapted plans, specifications and blueprints to Franchisor for its review. If Franchisor determines, in its reasonable discretion, that any such plans, specifications and blueprints are not consistent with the best interests of the System, Franchisor may prohibit the implementation of such plans, specifications and blueprints, and in this event will notify Franchisee of any objection(s) within fourteen (14) business days of receiving such plans, specifications and blueprints. If Franchisor fails to notify Franchisee of an objection to the plans, specifications and blueprints within this time period, Franchisee may use such plans, specifications and blueprints. If Franchisor objects to any such plans, specifications and blueprints, Franchisor shall provide Franchisee with a reasonably detailed list of changes necessary to make the plans, specifications and blueprints acceptable. Franchisor shall, upon Franchisee's re-submission of the plans, specifications and blueprints with such changes, notify Franchisee within fourteen (14) business days of receiving the resubmitted plans, specifications and blueprints whether the plans, specifications and blueprints are acceptable. If Franchisor fails to notify Franchisee in writing of any objection within such time period, Franchisee may use the resubmitted plans. Franchisee acknowledges that Franchisor's review of such plans, specifications and blueprints relates only to compliance with the System, specifications, prototype plans and presentation of the Marks, and that acceptance by Franchisor of such plans, specifications and blueprints does not constitute a representation, warranty, or guarantee, express or implied, by Franchisor that such plans, specifications and blueprints are accurate or free of error concerning their design or structural application, or that such plans comply with any laws, rules, regulations, ordinances and building codes applicable to the Accepted Location.
- 8.2.3 During the time of construction or remodeling, Franchisee shall provide Franchisor, or its designated representative, with such periodic reports regarding the progress in obtaining all licenses and permits; and of the construction or remodeling as may be reasonably requested by Franchisor or its representative. In addition, Franchisor or its representative may make such on-site inspections as it may deem reasonably necessary to evaluate such progress. At least thirty (30) days prior to completion of the construction or remodeling, Franchisee shall notify Franchisor of the scheduled date for completion of construction or remodeling. Within a reasonable time after the date of completion of construction or remodeling, Franchisor or its representative may, at its option, conduct an inspection of the completed Franchised Business.

8.2.4 Franchisee acknowledges and agrees that it will not open the Franchised Business for business without the written authorization of Franchisor and that authorization to open shall be conditioned upon Franchisee's strict compliance with this Agreement.

8.3 Time to Open. Franchisee acknowledges that time is of the essence in this Agreement. Subject to Franchisee's compliance with the conditions stated below, Franchisee shall open the Franchised Business and commence business within twelve (12) months of the Effective Date, unless Franchisee obtains a written extension of such time period from Franchisor. However, if this unit is developed pursuant to a multi-unit operator agreement, then the Franchised Business must be open and in operation by the date provided in the mandatory development schedule. The date the Franchised Business opens for business to the public shall be defined herein as the "Opening Date". Thirty (30) days prior to the scheduled Opening Date, Franchisee shall send to Franchisor a written request to open the medical spa for business. Franchisee acknowledges that it is not permitted to open the medical spa for operation without Franchisor's prior written authorization and that authorization to open shall be conditioned upon Franchisee's strict compliance with this Agreement and Franchisor's, or its designee's, satisfactory inspection of the medical spa. Prior to the Opening Date, Franchisee shall (i) complete all exterior and interior preparations for the Franchised Business, including installation and cleaning of equipment, fixtures, furnishings, décor and signs, in accordance with System requirements and the plans and specifications consented to by Franchisor, (ii) satisfactorily complete Franchisor's HQ Initial Training program, as further set forth in Article 7, (iii) hire and train staff, (iv) obtain all required licenses to operate the Franchised Business, (v) obtain all required insurance and provide Franchisor with certificates therefor, and (vi) and (v) execute with Franchisor a business associate agreement, in the form of Attachment 14, as required by the Health Insurance Portability and Accountability Act ("HIPAA") and/or Health Information Technology for Economic and Clinical Health Act ("HITECH"), as those acts may be amended. If Franchisee fails to comply with any of such obligations, Franchisor shall have the right to prohibit Franchisee from opening for business. Franchisee's failure to open the Franchised Business and commence business (i) in accordance with the foregoing and (ii) within twelve (12) months following the Effective Date of this Agreement, as may be extended by Franchisor in Franchisor's sole discretion, shall be deemed a material event of default under this Agreement. Notwithstanding the foregoing, if Franchisee fails to open the Franchised Business within the timeframe required herein, subject to force majeure, Franchisee agrees to pay to Franchisor a non-refundable delayed opening fee in the amount of One Hundred Dollars (\$100) per day for each day that the Opening Date is delayed, up to a maximum of ninety (90) days. Franchisee understands and acknowledges that such fee shall be in addition to Franchisor's other rights and remedies hereunder or at law. If the Franchised Business is not open and operating within this additional timeframe, Franchisor shall have the right, exercisable in its sole discretion, to terminate this Agreement without providing Franchisee with a refund or to permit Franchisee to continue paying the delayed opening fee described herein until the Franchised Business opens.

8.4 No Relocation. Franchisee's right to operate the Franchised Business shall be limited to the Territory set forth in Attachment 2, and no other. Franchisee shall not relocate the premises of the Franchised Business at any time without Franchisor's written approval, which approval shall be granted only in the sole and complete discretion of Franchisor, and, if permitted, shall be at Franchisee's sole expense. In the event such permission is granted, (i) Franchisee shall pay a relocation fee equal to One Thousand Five Hundred Dollars (\$1,500.00) plus actual costs and expenses, (ii) Franchisee shall secure and outfit the replacement premises in accordance with Section 8.1 within one hundred twenty (120) days of Franchisor's consent, (iii) if feasible, Franchisee shall continue to operate at the original premises during the construction of the replacement premises, (iv) upon relocation, Franchisee shall remove any signs or other property from the original Franchised Business premises which identified the original Franchised Business premises as part of the System, and (iv) Franchisor shall issue a revised Attachment 2, in accordance with Section 8.1.4, to reflect the address of the new Franchised Business location. Failure to comply with the foregoing requirements shall be a default of this Agreement.

## 9. SYSTEM MAINTENANCE AND IMPROVEMENT

- 9.1 Maintenance of Franchised Business Site and Equipment. Franchisee shall equip and maintain the Franchised Business location to the standards of décor, sanitation, repair and condition required by Franchisor, which standards are specified in the Manual and other written directives, standards and specifications. Franchisee, at Franchisee's expense, shall make such additions, alterations, repairs, refurbishing and replacements as may be required to comply with Franchisor's standards, including, without limitation, periodic repainting and repairs or replacement of worn or impaired décor, materials, furniture, fixtures, equipment, and signage as Franchisor may direct.
- 9.2 Inspections. Franchisee shall operate and maintain the Franchised Business and Franchised Business location in conformance with best practices and in a manner that will ensure the highest rating possible for businesses of like kind from the governmental authorities that may inspect such businesses in the Territory. Franchisee shall submit to Franchisor a copy of any inspection reports. It shall be a default of this Agreement if, upon inspection, Franchisee does not obtain such rating or if Franchisee fails to operate in accordance with the general standards of quality, maintenance, repairs and sanitation required by the System, and Franchisor may, at its option, terminate this Agreement.
- 9.3 Equipment and Technology Updates. Franchisee shall make any and all upgrades to equipment, including but not limited to, design, display and storage equipment, POS Systems, and computer hardware and software, and any technology used in conjunction therewith, as Franchisor requires in its sole and absolute discretion.
- 9.4 Trade Dress Modifications.
- 9.4.1 Franchisee is aware that to maintain and improve the image and reputation of the System, Franchisor, in its sole and absolute discretion, may change and modify identifying elements of the System, including but not limited to, the adoption and use of new exterior building designs, new interior decors, new color schemes, new or modified marks, and new furnishings (collectively, "Trade Dress Modifications").
- 9.4.2 No more than once in a five (5)-year period, at Franchisor's request, Franchisee shall refurbish the Franchised Business location at Franchisee's sole expense, as required by Franchisor, to conform to Trade Dress Modifications. This includes, without limitation, structural changes, remodeling, redecoration, and modifications to existing improvements. Franchisee's costs and expenses for such refurbishment shall not exceed twenty percent (20%) of Franchisee's initial investment. Notwithstanding the foregoing restriction on the frequency of Trade Dress Modifications, if the Franchised Business is transferred pursuant to Article 16, Franchisor may require that the transferee remodel and/or redecorate the Franchised Business location as described herein. Notwithstanding anything to the contrary contained herein, Franchisee, upon notice by Franchisor and in accordance with Section 14.6 hereof, shall immediately discontinue the use of any Mark that is no longer desirable or available to Franchisor and substitute a different Mark or Marks as Franchisor directs.
- 9.4.3 Franchisee will accept, use and display any such Trade Dress Modifications as if they were a part of this Franchise Agreement at the time of execution hereof.
- 9.5 No Liability/Waiver of Claims. Franchisor shall not be liable to Franchisee for any expenses, losses or damages sustained by Franchisee as a result of any of the modifications, including Trade Dress

Modifications, required by this Article 9. Franchisee hereby covenants not to commence or join in any litigation or other proceeding against Franchisor or any third party, complaining of any such or seeking expenses, losses or damages caused thereby. Further, Franchisee expressly waives any claims, demands or damages arising from or related to the modifications contemplated by this Article 9, including, without limitation, any claim of breach of contract, breach of fiduciary duty, fraud, and/or breach of the implied covenant of good faith and fair dealing.

- 9.6 Franchisee Advisory Council. Franchisor reserves the right to create (and if created, the right to change or dissolve) a franchisee advisory council as a formal means for System franchisees to communicate ideas. In the event a franchisee advisory council is created, Franchisor may invite Franchisee to participate in council-related activities and meetings, which invitation may be based on a franchisee's level of success, superior performance and profitability.

## **10. FRANCHISOR'S OBLIGATIONS.**

Franchisor and/or its designated representative will provide the services described below:

- 10.1 Site Selection Guidelines. Site selection criteria, as Franchisor may deem advisable. Franchisor will provide Franchisee with written materials on how to analyze potential sites and markets. Franchisor shall also accept the site in accordance with Section 8.1.2. If Franchisee requests that Franchisor conduct an on-site location evaluation of any proposed site(s) for the Franchised Business, Franchisee shall pay to Franchisor its then-current non-refundable per diem fee, plus the cost of Franchisor's representative's travel, lodging and meals. Franchisor shall not be required to conduct such evaluation until it receives the Site Selection Request concerning such site prepared pursuant to Article 2, together with other information and materials that Franchisor may reasonably request, including a letter of intent or other evidence that confirms Franchisee's favorable prospects for obtaining the site.
- 10.2 Construction. Provide to Franchisee criteria and specifications for a GLO30 outlet. Franchisee shall independently, and at Franchisee's expense, have such criteria and specifications incorporated into the construction of the Franchised Business in accordance with Article 8.
- 10.3 Manual. Provide Franchisee access to the Confidential Operations Manual and such other manuals and written materials as Franchisor may hereafter develop for use by franchisees, as the same may be revised by Franchisor from time to time. Such documents may be provided electronically or via the Internet, at Franchisor's sole and absolute discretion.
- 10.4 Inspection. Inspection of the Franchised Business and evaluations of the products sold and services rendered therein whenever reasonably determined by Franchisor.
- 10.5 Pre-Opening Requirements. Provide a written list of equipment, fixtures, furnishings, signage, supplies and products that will be required and/or recommended to open the medical spa for business.
- 10.6 Advertising Materials. Provide samples or digital artwork of certain advertising and promotional materials and information developed by Franchisor from time to time for use by Franchisee in marketing and conducting local advertising for the Franchised Business.
- 10.7 List of Suppliers. Make available from time to time, and amend as deemed appropriate by Franchisor, a list of required and/or recommended products and services for System franchisees and a list of approved and/or recommended suppliers of such items. Franchisee acknowledges that Franchisor or Franchisor's affiliate(s) may be the sole approved supplier(s) of certain products and services that Franchisee is required to purchase to operate the Franchised Business.

10.8 Training. The training programs specified in Article 7 herein.

10.9 On-Site Assistance. Franchisor may provide Franchisee with one (1) of its representatives for a period of up to five (5) days around the Opening Date (“Pre-Opening Assistance and Training”), but Franchisor shall have no obligation to do so. If Franchisor elects to do so, the costs associated with such Pre-Opening Assistance and Training are included in the Initial Franchise Fee. If Franchisee wishes to extend the training Franchisor provides, then based upon representative availability, Franchisor will provide Franchisee with this service, and Franchisee shall pay to Franchisor the additional training fee then being charged to franchisees under the System for the services of such trained representative, plus the costs of travel, lodging, and meals.

10.10 Worldwide Creative Marketing Fund. Administer a Worldwide Creative Marketing Fund in accordance with Section 13.3.

## **11. FRANCHISEE’S REPRESENTATIONS, WARRANTIES AND COVENANTS.**

11.1 Best Efforts. Franchisee, including each Principal, covenants and agrees that he or she shall make all commercially reasonable efforts to operate the Franchised Business so as to achieve optimum sales.

11.2 Ownership. Franchisee represents that the Franchised Business shall, at all times, be owned by either of (i) a licensed medical doctor or doctor of osteopathic medicine, and/or (ii) an entity owned solely by licensed medical doctors or doctors of osteopathic medicine as permitted by the laws of the state in which the Franchised Business is located, provided that the laws governing the Territory permit such ownership. Franchisee shall be solely responsible to determine, following Franchisee’s own review of applicable laws, eligibility to own and operate a medical spa in the Territory where Franchisee’s GLO30 will do business.

11.3 Corporate Representations. If Franchisee is a corporation, partnership, limited liability company, or other legal entity, Franchisee and each Principal represent, warrant and covenant that:

11.3.1 The franchisee entity is duly organized and validly existing under the state law of its formation;

11.3.2 Attachment 7 of this Agreement accurately reflects all individuals with an ownership interest, whether direct or beneficial, in the franchisee entity;

11.3.3 The Franchisee is duly qualified and is authorized to do business in the jurisdiction of the Franchised Business location and the Territory;

11.3.4 The Franchisee entity’s organizational documents shall at all times provide that the activities of Franchisee are confined exclusively to the operation of the Franchise granted herein, unless otherwise consented to in writing by Franchisor, which consent may be withheld by Franchisor in Franchisor’s sole discretion;

11.3.5 The execution of this Agreement and the consummation of the transactions contemplated hereby are within Franchisee’s power and have been duly authorized by Franchisee; and

11.3.6 Any financial statements and tax returns provided to Franchisor shall be certified as true, complete and correct and shall have been prepared in conformity with generally accepted accounting principles applicable to the respective periods involved and, except as expressly described in the applicable notes, applied on a consistent basis. No material liabilities, adverse claims, commitments or obligations of any nature exist as of the date of the statements or returns, whether accrued, unliquidated, absolute, contingent or otherwise, that are not reflected as liabilities; and

#### 11.4 Appointment of Manager.

11.4.1 Franchisee represents that the Franchised Business shall be, at all times, personally supervised by a medical doctor or doctor of osteopathic medicine licensed in the state where the Franchised Business is located who shall provide active, ongoing and personal on-premises supervision of the Franchised Business. Franchisee shall designate and retain at all times a minimum of two (2) managers (“Managers”) to direct the operation and management of the Franchised Business location. Franchisee shall designate its Managers prior to attending the HQ Initial Training program. The Managers shall be responsible for the daily operation of the Franchised Business location. A Principal may be a Manager, if that Principal has a minimum of three (3) years of medical spa management or medical spa ownership experience. A Controlling Principal that holds ten percent (10%) or more of the total ownership interest in Franchisee shall be held responsible, by us, for the general oversight and management of the medical spa on Franchisee’s behalf (named hereafter as the “Designated Controlling Principal”). The Designated Controlling Principal, and any replacement Designated Controlling Principal, must be approved by Franchisor and meet Franchisor’s qualifications. Franchisor requires the Designated Controlling Principal, and any replacement Designated Controlling Principals, to maintain the same level of medical spa management experience, training, and System Certifications that are required of a Manager. The Designated Controlling Principal shall sign Attachment 7 agreeing to undertake the above-referenced responsibilities upon execution of this Agreement. Any replacement Designated Controlling Principals must agree in writing to the above-referenced responsibilities within fourteen (14) days of accepting this responsibility.

11.4.2 The Managers shall, during the entire period so designated, meet the following qualifications:

11.4.2.1 A Manager shall meet Franchisor’s standards and criteria for such individual, as set forth in the Manual or otherwise in writing by Franchisor, and shall be an individual otherwise acceptable to Franchisor, in its sole discretion.

11.4.2.2 A Manager shall devote his or her full time and best efforts to the supervision and management of the Franchised Business, and may not engage in any other competitive business activity without the Franchisor’s consent, which may be withheld, in Franchisor’s sole discretion.

11.4.2.3 The Manager shall satisfy the training requirements set forth in Article 7.

11.4.2.4 Each Manager shall be an individual acceptable to Franchisor;

11.4.3 If a Manager is not able to continue to serve in such capacity, or no longer qualifies to act as such in accordance with this Agreement, Franchisee shall promptly notify Franchisor and designate a replacement within sixty (60) days after the Manager ceases to serve, such replacement being subject to the same qualifications required by this Agreement. Franchisee’s replacement Manager shall attend and satisfactorily complete the HQ Initial Training program, at Franchisee’s sole cost and expense, including the payment of the then-current tuition. Until such replacement is designated and trained, Franchisee shall provide interim management of the Franchised Business, who shall act in accordance with the terms of this Agreement. Any failure to comply with the requirements of this Section shall be deemed a material event of default under this Agreement. Franchisor, in Franchisor’s sole discretion, may provide interim management support and charge

Franchisee the then-current interim management support fee until such Manager is properly trained or certified in accordance with Franchisor's requirements, plus any and all costs of travel, lodging, meals and other expenses reasonably incurred by Franchisor, and shall be withdrawn from Franchisee's designated bank account in accordance with Section 6.1.4.

11.4.4 Any failure to materially comply with the requirements of this Section 11.3 shall be deemed a material event of default under Article 17 hereof.

- 11.5 Legal Compliance. Franchisee shall comply with all federal, state and local laws, including the RICO Act (defined below), rules and regulations and shall timely obtain any and all permits, certificates or licenses necessary for the full and proper conduct of the Franchised Business. Such laws, rules and regulations shall include, without limitation, licenses to do business, health and sanitation inspections, if required, fictitious name registrations, sales and other tax permits, fire and police department clearances, Americans With Disability Act compliance, health permits, certificates of occupancy, any permits, certificates or licenses required by any environmental federal, state or local law, rule or regulation and any other requirement, rule, law or regulation of any federal, state or local jurisdiction. The Racketeer Influenced and Corrupt Organizations Act, also known as the "RICO Act", under Section 901(a) of the Organized Crime Control Act, is any racketeering activity as defined in 18 U.S.C. § 1961, as amended, and all other present and future federal, state, and local laws, ordinances, regulations, policies, lists, and other requirements of any governmental authority addressing or in any way relating to such racketeering activities. Any violation of the RICO laws by Franchisee or its Principals, or any blocking of Franchisee or its Principals' assets under the RICO laws, shall constitute good cause for immediate termination of this Agreement.
- 11.6 Claims and Potential Claims. Franchisee shall notify Franchisor in writing and via telephone within three (3) days of any incident or injury, including environmental health or safety violations, and any claim exceeding Five Hundred Dollars (\$500.00), that could lead to, or the actual commencement of any action, suit or proceeding and of the issuance of any order, writ, injunction, award or decree of any court, agency or other governmental instrumentality, which in any way relating to or affecting the operation or financial condition of the Franchised Business. Any and all media inquiries concerning the Franchised Business or Franchised Business premises, including, but not limited to, the business operation and incidents and occurrences related to a customer or employee, shall be referred to Franchisor. Neither Franchisee, Franchisee's employees nor anyone on Franchisee's behalf may comment to any broadcast medium, except as directed by Franchisor.
- 11.7 Assignment of Numbers and Listings. At Franchisor's request, Franchisee shall execute such forms and documents as Franchisor deems necessary to appoint Franchisor its true and lawful attorney-in-fact, with full power and authority, for the sole purpose of assigning to Franchisor, Franchisee's telephone numbers and listings; and provide Franchisor with passwords and administrator rights for all email, software, social media or other such accounts used or created by Franchisee in order to operate the Franchised Business. Upon the expiration or termination of this Agreement, Franchisor may exercise its authority, pursuant to such documents, to obtain any and all of Franchisee's rights to the telephone numbers of the Franchised Business and all related telephone directory listings and other business listings, and all Internet listings, domain names, Internet advertising, websites, listings with search engines, electronic mail addresses, social media, or any other similar listing or usages related to the Franchised Business.
- 11.8 Access to Tax Filings. Upon execution of this Agreement, and at any time thereafter upon Franchisor's request, Franchisee shall execute such forms and documents as Franchisor deems necessary, to appoint Franchisor its true and lawful attorney-in-fact with full power and authority, for the sole purpose of obtaining any and all tax returns and reports related to the Franchised Business filed by Franchisee with any state or federal taxing authority. Franchisee shall submit a copy of all tax filings sent to federal, state

and local tax authorities to us within ten (10) business days after such filing has been made with the appropriate taxing authority.

- 11.9 Continuing Obligation. Franchisee and each Principal acknowledge and agree that the representations, warranties and covenants set forth in this Article 11 are continuing obligations of Franchisee and each Principal, as applicable, and that any failure to comply with such representations, warranties and covenants shall constitute a material event of default under this Agreement. Franchisee and each Principal shall cooperate with Franchisor in any efforts made by Franchisor to verify compliance with such representations, warranties and covenants.

## 12. FRANCHISEE'S OPERATIONS.

- 12.1 Operation of Franchised Business Location. In order to maintain the highest degree of quality and service on a uniform System-wide basis, Franchisee shall operate the Franchised Business in conformity with the methods, standards and specifications prescribed by Franchisor. Franchisee agrees to comply with the Manual, as it is modified from time to time, and all directives, rules and procedures specified by Franchisor, and will, among other things:

- 12.1.1 Use only those furnishings, fixtures, décor, equipment, supplies and signage that conform with Franchisor's specifications and/or which shall be purchased from only those vendors designated and approved by Franchisor **Franchisee acknowledges and agrees that: (i) Franchisor and/or Franchisor's affiliate may be a designated supplier or sole approved supplier of any product or service that Franchisee is required to lease or purchase, (ii) Franchisor and/or Franchisor's affiliate may receive payment from supplier(s) related to Franchisee's required purchases or leases, and (iii) any payments so received are for Franchisor's benefit only and may be used or applied in any manner determined by Franchisor in Franchisor's sole and absolute discretion;**
- 12.1.2 Maintain and operate the Franchised Business location in attractive condition and good repair, using Franchisee's best efforts to maintain a clean, enjoyable and inviting atmosphere therein in accordance with System standards, the Manual and all other directives and requirements of Franchisor, and do such redecoration, repairing, refurbishing and restoration as from time to time may be reasonably required to meet System standards and Franchisor's requirements as they may be modified from time to time;
- 12.1.3 Comply with all applicable governmental laws, ordinances, rules and regulations, specifically including all health care laws, HIPAA, HITECH, False Claims Act, and legal restrictions on the corporate practice of medicine and procure the necessary licenses or permits;
- 12.1.4 Maintain sufficient inventories of supplies and merchandise held for resale, as prescribed by Franchisor;
- 12.1.5 Conduct sales in accordance with Franchisor's standards and specifications.
- 12.1.6 Employ only qualified individuals who are trained in accordance with Franchisor's standards, including but not limited to the protection of Franchisor's confidential and proprietary information, and who will at all times enhance Franchisor's brand and conduct themselves in a competent and courteous manner in accordance with this Agreement and the image and reputation of the System. Franchisee shall use its best efforts to ensure that Franchisee's employees maintain a neat and clean appearance, in accordance with the dress code outlined in the Manual, and render competent and courteous service to patrons of the Franchised Business. Franchisee acknowledges and agrees that poorly trained employees, sloppy or unclean appearances and incompetent or discourteous service

are extremely damaging to the goodwill of the System and the Marks and are a material default of this Agreement;

- 12.1.7 Permit Franchisor or its agents, to inspect the Franchised Business location and any services, products or equipment, to determine whether they meet Franchisor's then-current standards, specifications and requirements. In addition to any other remedies Franchisor may have, Franchisee shall reimburse Franchisor for Franchisor's inspection costs of any item that does not conform to the System standards and specifications;
- 12.1.8 Prominently display signs in and upon the Franchised Business location using the Marks and/or other advertising and/or signs of such nature, form, color, number, location and size, and containing such material, as Franchisor may from time to time reasonably direct or approve in writing; and to not display in or upon the Franchised Business location or elsewhere any sign or advertising media or interior décor of any kind to which Franchisor reasonably objects, including signs, advertising media or interior décor which are outdated. Upon giving Franchisee notice of its objection to same or upon termination hereof, Franchisor may at any time enter upon the Franchised Business location or elsewhere and remove any objectionable or non-approved signs, advertising media or interior décor and keep or destroy same without paying therefor or without being deemed guilty of trespass or any other tort;
- 12.1.9 Conduct all advertising programs in a manner consistent with Franchisor's standards and specifications, in a manner satisfactory to Franchisor and that will not detract from the reputation of the System or the Marks; and
- 12.1.10 Accept and honor all loyalty cards, promotional coupons, or other System-wide offers, on a uniform basis, as accepted by other franchisees in the System. Franchisee agrees to sell or otherwise issue gift cards or certificates (together "Gift Cards") that have been prepared utilizing the standard form of Gift Card provided or designated by Franchisor, and only in the manner specified by Franchisor in the Manuals or otherwise in writing. Franchisee also agrees and acknowledges that Franchisor reserves the right to set forth policies and guidelines regarding Franchisee's provision of certain products and services to customers that have purchased a membership at a GLO30 location other than the Franchised Business (and vice versa), along with directives and guidelines for how any compensation (membership fee or otherwise) will be allocated amongst the Franchised Business and the other business at issue. Franchisee agrees and acknowledges that such policies and guidelines may affect Franchisee's payment obligations under this Agreement, whether to Franchisor and/or to a different location, and agrees to strictly comply with such directives, policies and guidelines as set forth and updated by Franchisor.

## 12.2 Bookkeeping and Reports.

- 12.2.1 Franchisee agrees to keep and maintain complete and accurate books and records of its transactions and business operations using the accounting procedures and chart of accounts specified by Franchisor. Franchisee agrees to purchase the Computer Systems specified in Section 12.3 to maintain the records and accounts of the Franchisee to the standards of the Franchisor. Franchisee acknowledges and agrees that the financial data of Franchisee's Franchised Business (i) is owned by Franchisor, (ii) is Franchisor's Proprietary Information, (iii) may be published in franchise disclosure document(s) issued by Franchisor following the Effective Date hereof, and (iv) may be shared with other franchisees in the System.
- 12.2.2 Within fifteen (15) days after the close of each month and within ninety (90) days after the close of each fiscal year, Franchisee will furnish Franchisor a full and complete written statement of income and expense and a profit and loss statement for the operation of the Franchised Business during said

period, together with a balance sheet for the Franchised Business, all of which shall be prepared in accordance with generally accepted accounting principles and practice. Franchisee's annual statements and balance sheets shall be prepared by an independent certified public accountant and certified to be correct.

- 12.2.3 The financial statements required hereunder shall be in such form and contain such information as Franchisor may from time to time reasonably designate.
- 12.2.4 Franchisor reserves the right to require Franchisee to engage the services of a third-party accounting services firm, designated and approved by Franchisor, in the event that (i) Franchisee fails to keep books and records in accordance with Franchisor's standards or (ii) Franchisor, in its sole discretion, determines that use of a third-party accounting services firm by all System franchisees is beneficial to the System.
- 12.2.5 Franchisor shall have the right at all reasonable times to examine, at its expense, Franchisee's books, records, and tax returns. If Franchisor's examination finds that any Gross Revenue Report was understated by two percent (2%) or more, Franchisee shall reimburse Franchisor for the cost of such examination and pay the Franchisor the amounts due together with interest thereon at the rate provided herein. Such understatement may be considered a material default hereunder. Two (2) such understatements during the term of this Agreement may, at the option of Franchisor, be considered an incurable default and thereby subject to termination as provided herein.

### 12.3 Computer Systems.

- 12.3.1 Franchisee, at Franchisee's sole expense, shall install and maintain the POS System and computer hardware and software Franchisor requires for the operation of the Franchised Business and shall follow the procedures related thereto that Franchisor specifies in the Manual or otherwise in writing.
- 12.3.2 Franchisor may require Franchisee, at Franchisee's sole expense, to install and maintain systems and web-based payment processing accounts that permit Franchisor to independently and electronically access and retrieve any information stored in Franchisee's POS System, other computer systems and web-based payment processing accounts, including, without limitation, information concerning Gross Revenue. Upon Franchisor's request, Franchisee shall execute such documents as Franchisor deems necessary to permit Franchisor to independently and electronically access and retrieve all information stored on Franchisee's POS System, other computer systems and web-based payment processing accounts.
- 12.3.3 Any and all customer data collected or provided by Franchisee, retrieved from Franchisee's POS System, or otherwise collected from Franchisee by Franchisor or provided to Franchisor, is and will be owned exclusively by Franchisor and will be considered to be Franchisor's proprietary and Confidential Information. Franchisor has the right to use such data in any manner without compensation to Franchisee. Franchisor licenses to Franchisee the use of such data solely for the purpose of operating the Franchised Business; provided that, this license shall automatically and irrevocably terminate, without any additional action or notice required by Franchisor, upon the expiration or earlier termination of this Agreement.
- 12.3.4 Franchisor may require Franchisee, at Franchisee's sole expense, to enter into software license agreements in the form that Franchisor requires for software Franchisor develops or acquires for use in the System.

- 12.3.5 Franchisee shall have and maintain adequate hardware and software in order to access the Internet at the speed required by Franchisor from time to time. Franchisee shall utilize the electronic mail account provided by Franchisor. Franchisee shall promptly read and respond to all electronic mail related to the Franchised Business no less often than on a daily basis and shall accept and acknowledge receipt of all electronic mail sent by Franchisor. Franchisee shall not establish any website or other listing on the Internet except as provided and specifically permitted herein.
- 12.3.6 Franchisor has established a website that provides information about the System and the products and services offered by the GLO30 System (the “Website”). Franchisor has sole discretion and control over the Website. Franchisor shall include a listing on its Website with Franchisee’s Franchised Business location. Franchisee has no ownership or other proprietary rights to Franchisor’s website and Franchisee will lose all rights to such listing of Franchisee’s location upon expiration or termination of this Agreement for any reason.
- 12.3.7 Franchisee shall pay all fees and expenses for technology required by this Agreement, including but not limited to, the costs of computer hardware and software, audio equipment and music programs and/or playlists, installation costs and regularly recurring fees for software, Internet access, license fees, help desk fees, and licensing or user-based fees.
- 12.3.8 Franchisee is solely responsible for maintaining the security and integrity of the computer and payment processing systems used in the Franchised Business and the customer and other data stored therein. Franchisee, at Franchisee’s sole cost and expense, shall implement all computer hardware, software and Internet security procedures, including required updates or upgrades thereto, that are reasonably necessary to protect Franchisee’s computer and payment processing systems and the data stored therein from viruses, malware, privacy breaches or other unauthorized access.
- 12.4 Safety and Security of Premises. Franchisee is solely responsible for the safety and security of the Franchised Business location for Franchisee, Franchisee’s personnel, customers, agents and the general public. Any suggestions by Franchisor on such matters are for guidance only and not binding on Franchisee. All matters of safety and security are within Franchisee’s discretion and control, and Franchisee’s indemnification obligations set forth in Section 15.6 hereof shall apply to any claims made against Franchisor regarding safety or security.
- 12.5 Prices. Subject to applicable law, Franchisor may recommend or set maximum prices for services and products offered by Franchisee, which may vary depending on geographic and other market conditions. Franchisee acknowledges that Franchisor has made no guarantee or warranty that offering services or products at any particular price will enhance Franchisee’s sales or profits. Any such notice, if given at all, will be binding on Franchisee and Franchisee agrees to comply with Franchisor’s pricing guidelines. Franchisee shall have the right to sell its products and services at any price Franchisee determines. Franchisee is obligated to inform Franchisor of all prices charged for products and/or memberships sold by Franchisee and to inform Franchisor of any modifications of Franchisee’s prices. Franchisor may exercise rights with respect to pricing programs and products to the fullest extent permitted by then-applicable law. These rights may include (without limitation) establishing the maximum retail prices which Franchisee may charge customers for the products, memberships, and services offered and sold at Franchisee’s medical spa; recommending retail prices; advertising specific retail prices for some or all programs or products sold by the Franchised Business, which prices Franchisee agrees to observe (sometimes known as “price point advertising campaigns”); engaging in advertising, promotional programs and related programs which Franchisee must participate in and which may directly or indirectly impact Franchisee’s retail prices (such as “buy one, get one free”); and otherwise mandating, directly or indirectly, the maximum retail prices which the medical spa may charge the public for the programs, products and services it offers. Franchisor may engage in any such activity at any time throughout the term of this Agreement. Further, Franchisor may engage in such activity only in certain geographic areas

(towns, cities, states, regions) and not others, or with regard to certain subsets of franchisees and not others. Franchisee acknowledges and agrees that any maximum prices Franchisor establishes or suggests may or may not optimize the revenues or profitability of the medical spa. Franchisee entirely waives any and all claims related to Franchisor's establishment of prices charged at its medical spa.

- 12.6 Unapproved Item/Suppliers. If Franchisee desires to purchase, lease or use any unapproved equipment, product, or service or to purchase, lease or use any equipment, product or service from an unapproved supplier, Franchisee shall submit to Franchisor a written request for such approval prior to utilizing such product, service or supplier. Franchisee shall not purchase or lease any item or use any supplier until and unless such item or supplier has been approved in writing by Franchisor. Franchisor shall have the right to require that its representatives be permitted to inspect the supplier's facilities and to test or otherwise evaluate samples from the supplier. Franchisor reserves the right to charge Franchisee a fee equal to the actual cost and expense for inspection and testing. Franchisor shall notify Franchisee whether Franchisor approves or disapproves of the proposed item or supplier within thirty (30) days after Franchisor receives all required information to evaluate the product, service or supplier. Franchisor reserves the right, at its option, to re-inspect from time to time the facilities and products of any such approved supplier and to revoke its approval upon the supplier's failure to continue to meet any of Franchisor's then-current criteria. Nothing in the foregoing shall be construed to require Franchisor to approve any particular item or supplier. In the event Franchisee sells any product or performs any services that Franchisor has not prescribed, approved or authorized, Franchisee shall immediately upon notice from Franchisor: (i) cease and desist offering or providing the unauthorized or unapproved product or service (ii) pay to Franchisor, on demand, a prohibited product or service fine equal to Two Hundred Fifty Dollars (\$250.00) per day for each day such unauthorized or unapproved product or service is offered or provided by Franchisee after written notice from us. The prohibited product or service fine shall be in addition to all other remedies available to Franchisor under this Agreement or at law. Franchisor reserves the right to direct that any supplier rebates, refunds, advertising allowances or other consideration payable or paid as a result of Franchisee's purchases of non-proprietary goods, services or equipment be paid to Franchisor or any affiliate that it may designate, or Franchisor may contribute such consideration to the Worldwide Creative Marketing Fund. Franchisee understands and acknowledges that if Franchisor elects to contribute any such consideration to the Worldwide Creative Marketing Fund, it does not in any manner reduce or negate Franchisee's obligation to pay the Worldwide Creative Marketing Fee, and Franchisee further acknowledges that it will not assert any interest in such monies.
- 12.7 External Quality Assurance Services. Franchisor reserves the right to establish quality assurance programs conducted by third-party providers, including, but not limited to, mystery shop programs and periodic quality assurance audits ("Quality Review Services"). Upon Franchisor's request and at Franchisee's sole cost and expense, Franchisee shall subscribe, to any such third-party provider for Quality Review Services to monitor the operations of the Franchised Business as directed by Franchisor.
- 12.8 Variations in Standards. Notwithstanding anything to the contrary contained in this Agreement and this Section 12 in particular, Franchisee acknowledges and agrees that because complete and detailed uniformity under many varying conditions may not be possible or practical, Franchisor specifically reserves the right and privilege, at its sole discretion and as it may deem in the best interests of all concerned in any specific instance, to vary performance standards for some franchisees based upon the peculiarities and characteristics of the particular site or circumstance, business potential, existing business practices or any other condition which Franchisor deems to be of importance to the successful operation of such particular franchise business. Franchisor has full rights to vary standard specifications and practices for any other franchisee at any time without giving Franchisee comparable rights. Franchisee shall not be entitled to require Franchisor to disclose or grant to Franchisee a like or similar variation.

### **13. ADVERTISING, PROMOTIONS AND RELATED FEES.**

13.1 Advertising Programs. Franchisor may from time to time develop and administer advertising and sales promotion programs designed to promote and enhance the collective success of all Franchised Businesses operating under the System. Franchisee shall participate in all such advertising and sales promotion programs in accordance with the terms and conditions established by Franchisor from time to time for each program. In all aspects of these programs, including, without limitation, the type, quantity, timing, placement and choice of media, market areas and advertising agencies, the standards and specifications established by Franchisor, as modified from time to time, shall be final and binding upon Franchisee.

13.2 Local Advertising.

13.2.1. In addition to the ongoing advertising contributions set forth herein, and following the expenditures set forth in Section 13.2.3 below, Franchisee shall spend monthly, throughout the term of this Agreement, not less than one percent (1%) of Franchisee's Gross Revenue per month, on advertising for the Franchised Business in the Territory ("Local Advertising"). Franchisor may require Franchisee to allocate to a regional advertising cooperative, as described in Section 13.4, up to one-half of Franchisee's required Local Advertising expenditures. Franchisor reserves the right to collect some or all of Franchisee's Local Advertising expenditure and implement Local Advertising on Franchisee's behalf.

13.2.2 Franchisee shall submit to Franchisor a monthly update to its marketing plan before the end of every month including an expenditure report and verification copies of all advertising to show that Franchisee has complied with its Local Advertising requirement for the previous calendar month, and any other information that Franchisor requires. Franchisee shall also provide to Franchisor for its review and approval, not later than the week before Thanksgiving Day of each year, a proposed advertising budget and plan for the next calendar year. The following costs and expenditures incurred by Franchisee shall **not** be included in Franchisee's expenditures on Local Advertising for purposes of this Section, unless approved in advance by Franchisor in writing: (i) incentive programs for employees or agents of Franchisee; (ii) research expenditures; (iii) salaries and expenses of any of Franchisee's personnel to attend advertising meetings, workshops or other marketing activities; (iv) charitable, political or other contributions or donations.

13.2.3 In addition to its monthly Local Advertising requirement, Franchisee agrees to participate in any other advertising, promotional or marketing programs to advertise the medical spas. The cost for participation in promotional programs will vary depending on the length and type of promotion, but shall not exceed Six Hundred Dollars (\$600) per each day of the promotional program. The costs will include labor, marketing materials, furniture, equipment and/or food. These promotions, if not designated by Franchisor, must first be approved by Franchisor described in Section 13.6 below. Franchisor reserves the right to collect some or all of Franchisee's grand opening funds and implement grand opening campaign activities on Franchisee's behalf.

13.2.4 Franchisee shall spend Twenty-Five Thousand Dollars (\$25,000.00) on Local Advertising and promotional activities in the Territory thirty (30) days prior to and within the first thirty (30) days after the opening of the Franchised Business to promote the opening of the Franchised Business ("Grand Opening Advertising Campaign"). Franchisee shall conduct Franchisee's grand opening campaign in accordance with plans submitted to and approved by Franchisor. Franchisee may not use a Grand Opening Advertising Campaign until it has received Franchisor's approval of its plans. Any alterations made to the Grand Opening Advertising Campaign after Franchisor has approved it must be submitted to Franchisor for approval. Franchisor shall have sixty (60) days after receipt of Franchisee's proposed Grand Opening Advertising Campaign to complete its review. Franchisor reserves the right to: (i) create a grand opening advertising campaign for Franchisee to conduct, or (ii) collect a non-refundable fee of Twenty-Five Thousand Dollars (\$25,000.00) and conduct the grand opening advertising campaign on Franchisee's behalf. Franchisee agrees to render such

assistance to Franchisor as necessary to finalize the Grand Opening Advertising Campaign. The grand opening advertising campaign must include the elements that Franchisor requires including, but not limited to, merchandise giveaways. If this unit is being developed per a multi-unit operator agreement, Franchisor may reduce the minimum expenditure to Fifteen Thousand Dollars (\$15,000) for the second (2<sup>nd</sup>) or subsequent Franchised Business to be developed thereunder, in Franchisor's sole discretion.

### 13.3 Worldwide Creative Marketing Fund.

- 13.3.1 Franchisor has established a national Worldwide Creative Marketing Fund on behalf of the System for national advertising, marketing and brand development (the "Worldwide Creative Marketing Fund"). Franchisee is required to contribute a percentage of the Gross Revenue generated monthly by Franchisee's Franchised Business to the Worldwide Creative Marketing Fund, as determined by Franchisor ("Worldwide Creative Marketing Fee"). Franchisor reserves the right, in Franchisor's sole discretion and at any time and from time to time, to increase the amount of the Worldwide Creative Marketing Fee to any amount not to exceed two percent (2%) of Franchisee's Gross Revenue. Payments will be made in the same manner and time as the Royalty Fees. If Franchisee fails to timely report Gross Revenue, then, in addition to a late fee and interest pursuant to Sections 6.3 and 6.4 hereof, Franchisor shall collect one hundred twenty percent (120%) of the last Worldwide Creative Marketing Fee payable. Franchisor shall reconcile amounts when Gross Revenues are reported.
- 13.3.2 Franchisor shall direct the Worldwide Creative Marketing Fund and shall have sole discretion to approve or disapprove the creative concepts, materials and media used in such programs and the placement and allocation thereof. Franchisee agrees and acknowledges that the Worldwide Creative Marketing Fund is intended to maximize general public recognition and acceptance of the Marks and enhance the collective success of all Franchised Businesses operating under the System.
- 13.3.3 Franchisor may, but has no obligation to, contribute to the Worldwide Creative Marketing Fund on the same basis as Franchisee with respect to GLO30 outlets operated by Franchisor or Franchisor's affiliates.
- 13.3.4 Franchisor may use the Worldwide Creative Marketing Fund to satisfy any and all costs of developing, preparing, producing, directing, administering, conducting, maintaining and disseminating advertising, marketing, promotional and public relations materials, programs, campaigns, sales and marketing seminars and training programs of every kind and nature, through media now existing or hereafter developed (including, without limitation, the cost of television, radio, magazine, social media, newspaper and electronic advertising campaigns; direct mail and outdoor billboard advertising; public relations activities; conducting marketing research, employing advertising agencies to assist therein; developing, enhancing and maintaining the Website; and staff salaries and other personnel and departmental costs for advertising that Franchisor internally administers or prepares). While Franchisor does not intend that any part of the Worldwide Creative Marketing Fund will be used for advertising which is principally a solicitation for franchisees, Franchisor reserves the right to use the Worldwide Creative Marketing Fund for public relations, to explain the franchise system, and/or to include a notation in any advertisement indicating "Franchises Available." Franchisor may use monies from the Worldwide Creative Marketing Fund to offset the cost of refresher training programs and the annual meeting, and to conduct mystery shopper programs, ~~and to ensure 4 Walls Marketing.~~
- 13.3.5 The Worldwide Creative Marketing Fund will not be used to defray any of Franchisor's general operating expenses, except for reasonable administrative costs and overhead that Franchisor may incur in activities related to the administration and direction of the Worldwide Creative Marketing

Fund and such costs and expenses pursuant Section 13.3.4. The Worldwide Creative Marketing Fund and its earnings shall not otherwise inure to Franchisor's benefit, except that any resulting technology and intellectual property shall be deemed the property of Franchisor.

13.3.6 In administering the Worldwide Creative Marketing Fund, Franchisor undertakes no obligation to make expenditures for Franchisee that are equivalent or proportionate to Franchisee's contribution or to ensure that any particular franchisee benefits directly or pro rata from the production or placement of advertising.

13.3.7 Although the Worldwide Creative Marketing Fund is intended to be of perpetual duration, Franchisor may terminate it at any time and for any reason or no reason. Franchisor will not terminate the Worldwide Creative Marketing Fund, however, until all monies in the Worldwide Creative Marketing Fund have been spent for advertising or promotional purposes or returned to contributors, without interest, on the basis of their respective contributions.

13.4 Advertising Cooperative. Franchisor reserves the right to establish, in Franchisor's sole discretion, a regional advertising cooperative. If a regional cooperative is established during the term of this Agreement, Franchisee agrees to sign all documents Franchisor requests to become a member of the cooperative according to the terms of the documents. If Franchisor establishes a regional cooperative, Franchisee agrees to contribute amounts equal to Franchisee's share of the total cost of cooperative advertising, in addition to required Worldwide Creative Marketing Fees. In no event may the medical spa be required to be a member of more than one regional advertising cooperative. The regional advertising cooperative must be governed in the manner Franchisor prescribes. Franchisee shall contribute such amounts at the times and in the manner as determined by the regional advertising cooperative members. Any funds contributed to a regional advertising cooperative will be credited against Franchisee's obligation to pay for Local Advertising as set forth in Section 13.2 above; provided, however, that if Franchisee's contributions to a regional advertising cooperative are less than the Local Advertising requirement, Franchisee shall nevertheless spend the difference locally. The following provisions apply to each regional advertising cooperative:

13.4.1 the regional advertising cooperative must be organized and governed in a form and manner, and commence operation on a date, that Franchisor approves in advance in writing;

13.4.2 the regional advertising cooperative must be organized for the exclusive purpose of administering advertising programs and developing, subject to Franchisor's approval, standardized promotional materials for the members' use in Local Advertising within the regional advertising cooperative's area;

13.4.3 the regional advertising cooperative must have written governing documents of its rules and procedures, but such rules or procedures must be approved by Franchisor and must not restrict or expand Franchisee's rights or obligations under this Agreement;

13.4.4 except as otherwise provided in this Agreement, and subject to Franchisor's approval, any lawful action of the regional advertising cooperative (including, without limitation, imposing assessments for Local Advertising) at a meeting attended by members possessing more than fifty percent (50%) of the total voting power in the regional advertising cooperative is binding upon Franchisee if approved by members possessing more than fifty percent (50%) of the total voting power possessed by members in attendance, with each medical spa having one (1) vote, but no franchisee (or commonly controlled group of franchisees) may have more than twenty-five percent (25%) of the vote in the regional advertising cooperative regardless of the number of medical spas owned;

- 13.4.5 without Franchisor's prior written approval, the regional advertising cooperative may not use, nor furnish to its members, any advertising or promotional plans or materials; all such plans and materials must be submitted to Franchisor in accordance with the procedure set forth in Section 13.6;
- 13.4.6 the regional advertising cooperative may require its members to contribute to it quarterly and in such amounts as it determines; provided, however, that in no event may contributions to the regional advertising cooperative exceed one-half of one percent (0.5%) of Gross Revenue;
- 13.4.7 no later than the fifteenth (15<sup>th</sup>) day following the close of each quarter, each member/franchisee must submit its contribution under Section 13.4.6 for the preceding quarter to the regional advertising cooperative, together with such other statements or reports as Franchisor or the regional advertising cooperative may require, with Franchisor's prior written approval; and
- 13.4.8 if an impasse occurs because of a regional advertising cooperative members' inability or failure, within forty-five (45) days, to resolve any issue affecting the regional advertising cooperative's establishment or effective functioning, upon request of any regional advertising cooperative member, that issue must be submitted to Franchisor for consideration, and Franchisor's resolution of such issue is final and binding on all regional advertising cooperative members.
- 13.5 Directory Listings. At Franchisee's sole cost and expense, Franchisee must list the Franchised Business in local business directories, including, but not limited to, listings on Internet search engines. If feasible, and with Franchisor's prior written approval, Franchisee may do cooperative listings with other System franchisees. Notwithstanding the foregoing, Franchisee may not maintain any business profile on Facebook, Instagram, Twitter, X, LinkedIn, YouTube or any other social media and/or networking site without Franchisor's prior written approval and use of any social media accounts shall be in strict accordance with Franchisor's requirements. Franchisee shall provide Franchisor with all passwords and administrative rights to any and all social media accounts for the Franchised Business, and Franchisee hereby appoints Franchisor its true and lawful agent and attorney-in-fact with full power and authority, for the sole purpose of taking whatever action as is necessary for the best interest of the System, if Franchisee fails to maintain such accounts in accordance with Franchisor's standards.
- 13.6 Approval of Advertising. All advertising and promotion by Franchisee, in any medium, shall be conducted in a professional manner and shall conform to the standards and requirements of Franchisor as set forth in the Manual or otherwise. Franchisee shall submit to Franchisor for its approval samples of all advertising, press releases, promotional plans and materials and public relations programs that Franchisee desires to use, including, without limitation, any materials in digital, electronic or computerized form, or in any form of media now or hereafter developed that have not been either provided or previously approved by Franchisor. Franchisor shall approve or disapprove such plans and materials within fifteen (15) days of Franchisor's receipt thereof. If Franchisor fails to respond to Franchisee's submission within fifteen (15) days, such plans and materials shall be deemed "disapproved". Franchisee shall not use such unapproved plans or materials until they have been approved by Franchisor in writing and shall promptly discontinue use of any advertising or promotional plans or materials, whether or not previously approved, upon notice from Franchisor. Any advertising, marketing or sales concepts, programs or materials proposed or developed by Franchisee for the GLO30 brand and approved by Franchisor may be used by other System franchisees without any compensation to Franchisee.

## **14. INTELLECTUAL PROPERTY.**

### **14.1 Ownership.**

- 14.1.1. Franchisee expressly understands and acknowledges that Blush Institute P.C. or its successor (“Licensor”) is the record owner of the Marks. Franchisor holds the exclusive right to license the Marks to franchisees of the System for use pursuant to the System. Franchisee further expressly understands and acknowledges that Franchisor claims copyrights on certain written material used in the System, including but not limited to, forms, advertisements, promotional materials, photographs, social media content, and the Manual, whether or not Franchisor has filed for copyrights thereto with the U.S. Copyright Office. The Marks and copyrights are hereafter together referred to as the “Intellectual Property”.
- 14.1.2. As between Franchisor and Franchisee, Franchisor and Licensor are the owners of all right, title and interest in and to the Intellectual Property and the goodwill associated with and symbolized by them.
- 14.2 No Interference. Neither Franchisee nor any Principal shall take any action that would prejudice or interfere with the validity of Franchisor’s or Licensor’s rights with respect to the Intellectual Property. Nothing in this Agreement shall give the Franchisee any right, title, or interest in or to any of the Intellectual Property or any of Franchisor’s or Licensor’s service marks, trademarks, trade names, trade dress, logos, copyrights or proprietary materials, except the right to use the Intellectual Property and the System in accordance with the terms and conditions of this Agreement for the operation of a Franchised Business and only at or from the Franchised Business location or in approved advertising related to the Franchised Business.
- 14.3 Goodwill. Franchisee understands and agrees that any and all goodwill arising from Franchisee’s use of the Intellectual Property and the System shall inure solely and exclusively to the benefit of Franchisor and Licensor, and upon expiration or termination of this Agreement and the license herein granted, no monetary amount shall be assigned as attributable to any goodwill associated with Franchisee’s use of the Intellectual Property.
- 14.4 Validity. Franchisee shall not contest the validity of, or Franchisor’s or Licensor’s interest in, the Intellectual Property or assist others to contest the validity of, or Franchisor’s or Licensor’s interest in, the Intellectual Property.
- 14.5 Infringement. Franchisee acknowledges that any unauthorized use of the Intellectual Property shall constitute an infringement of Franchisor’s or Licensor’s rights in the Intellectual Property and a material event of default hereunder. Franchisee shall provide Franchisor or Licensor with all assignments, affidavits, documents, information and assistance Franchisor or Licensor reasonably requests to fully vest in Franchisor or Licensor all such rights, title and interest in and to the Intellectual Property, including all such items as are reasonably requested by Franchisor or Licensor to register, maintain and enforce such rights in the Intellectual Property.
- 14.6 Substitution. Franchisor reserves the right to substitute different Marks for use in identifying the System and the Franchised Business, if it in its sole discretion, determines that substitution of different Marks will be beneficial to the System. Franchisor will not be liable to Franchisee for any expenses, losses or damages sustained by Franchisee as a result of any additions, modifications, substitutions or discontinuation of the Marks. Franchisee covenants not to commence or join in any litigation or other proceeding against Franchisor for any of these expenses, losses or damages.
- 14.7 Franchisee’s Use of the Intellectual Property. With respect to Franchisee’s use of the Intellectual Property pursuant to this Agreement, Franchisee further agrees that:
- 14.7.1 Unless otherwise authorized or required by Franchisor, Franchisee shall advertise the Franchised Business only under the Marks “GLO30 ” and design. Franchisee shall not use the Marks, or any

portions, variations, or derivatives thereof, as part of its corporate or other legal name. Franchisee shall obtain Franchisor's approval of such ~~cooperative~~ corporate or other legal name prior to filing it with the applicable state authority. All fictitious names used by Franchisee shall bear the designation "a franchisee of GLO30 Franchise LLC"

14.7.2 Franchisee shall identify itself as the owner of the Franchised Business and as an independent GLO30 franchisee in conjunction with any use of the Intellectual Property, including, but not limited to, uses on invoices, order forms, receipts and contracts, as well as the display of a notice in such content and form and at such conspicuous locations on the premises of the Franchised Business as Franchisor may designate in writing.

14.7.3 Franchisee shall not use the Intellectual Property to incur any obligation or indebtedness on behalf of Franchisor.

14.7.4 Any item offered by Franchisee that contains the Marks, must be approved by Franchisor in writing prior to being distributed or sold by Franchisee and such approval may be granted or denied in Franchisor's sole and absolute discretion.

14.8 Claims. Franchisee shall notify Franchisor immediately via both email and telephone, of any apparent infringement of or challenge to Franchisee's use of any Intellectual Property and of any claim by any person of any rights in any Intellectual Property. Franchisee shall not communicate with any person other than Franchisor or any designated affiliate thereof, their counsel and Franchisee's counsel in connection with any such infringement, challenge or claim. Franchisor shall have complete discretion to take such action as it deems appropriate in connection with the foregoing, and the right to control exclusively, or to delegate control to any of its affiliates of, any settlement, litigation or other proceeding arising out of any such alleged infringement, challenge or claim or otherwise relating to any Intellectual Property. Franchisee agrees to execute any and all instruments and documents, render such assistance, and do such acts or things as may, in the opinion of Franchisor, reasonably be necessary or advisable to protect and maintain the interests of Franchisor or any other person or entity in any litigation or other proceeding or to otherwise protect and maintain the interests of Franchisor or any other interested party in the Intellectual Property. Franchisor will indemnify and defend Franchisee against and reimburse Franchisee for actual damages (including settlement amounts) for which Franchisee is held liable in any proceeding arising out of Franchisee's use of any of the Intellectual Property that infringes on the rights of any other party, provided that the conduct of Franchisee with respect to such proceeding and use of the Intellectual Property is in full compliance with the terms of this Agreement.

14.9 Franchisor may use and grant franchises and licenses to others to use the Intellectual Property and the System and to establish, develop and franchise other systems, different from the System licensed to Franchisee herein, without offering or providing Franchisee any rights in, to or under such other systems and Franchisor may modify or change, in whole or in part, any aspect of the Intellectual Property or the System, so long as Franchisee's rights thereto are in no way materially harmed thereby.

14.10 Franchisee shall not register or attempt to register the Intellectual Property in Franchisee's name or that of any other person, firm, entity or corporation.

## 15. **INSURANCE AND INDEMNIFICATION.**

15.1 Procurement. Franchisee shall procure, prior to the commencement of any operations under this Agreement, and thereafter maintain in full force and effect during the term of this Agreement at Franchisee's sole cost and expense and to Franchisor's sole satisfaction, insurance policies protecting Franchisee and Franchisor, and naming Franchisor, its officers, directors, partners, owners, employees and affiliates as additional insureds as their interests may appear, in the following minimum limits (except

as additional coverage and higher policy limits may reasonably be specified from time to time in the Manual or otherwise in writing):

- 15.1.1 Liability. Commercial general liability insurance, including broad form contractual liability, employment practices coverage, broad form property damage, personal injury, facilities, completed operations, products liability, and fire legal liability in the amount of Two Million Dollars (\$2,000,000.00) per occurrence.
- 15.1.2 Employment. Worker's compensation coverage in the limits required by state law, errors and omissions (E&O), directors and officers general liability (D&O), employer's liability insurance in the amount of Five Hundred Thousand Dollars (\$500,000) per accident shall be carried on all of Franchisee's employees, and crime and employee dishonesty in the minimum amount of Twenty-Five Thousand Dollars (\$25,000), as well as such other insurance as may be required by statute or rule of the state in which the Franchised Business is located and operated;
- 15.1.3 Property. Fire, vandalism, windstorm and hail, and extended coverage insurance for property damage with primary and excess limits of not less than the full replacement value of the leasehold improvements, equipment, furniture, fixtures, and inventory. In connection with any construction, renovation, refurbishment or remodeling of the medical spa, Franchisee shall maintain builders' risks insurance and performance and completion bonds in forms and amounts, and written by duly licensed carrier or carriers, reasonably satisfactory to Franchisor;
- 15.1.4 Business. Business interruption insurance of at least fifty percent (50%) of Franchisee's annual Gross Revenue excluding payroll, including naming Franchisor as an additional insured and loss payee for royalties that would have been paid by Franchisee based on the medical spa's Gross Revenue during the preceding 12-month period;
- 15.1.5 Automobile Insurance. Prior to operation of any vehicle on behalf of the Franchised Business, Franchisee must obtain comprehensive automobile liability insurance in the amount of at least a combined single limit for bodily injury and property damage of One Million Dollars (\$1,000,000);
- 15.1.6 Electronic Data Processing. Coverage for damage or loss of electronic and computer equipment, media and data in an amount of not less than Ten Thousand Dollars (\$10,000.00);
- 15.1.7 Identity Theft, Forgery or Alteration. Coverage for identity forgery, alteration or theft in an amount of at least Two Thousand Five Hundred Dollars (\$2,500.00) per loss and Two Thousand Five Hundred Dollars (\$2,500.00) for expenses; and
- 15.1.8 Professional Liability. Professional liability insurance, due to errors and omissions in the performance of services pursuant to this Agreement in the amounts required by state law of the state in which the Franchised Business is located.
- 15.2 Evidence of Insurance. Franchisee shall deliver to, and maintain at all times with Franchisor, current Certificates of Insurance evidencing the existence and continuation of the required coverages. Franchisee shall deliver the initial Certificate of Insurance no later than ten (10) days before Franchisee opens the Franchised Business. In addition, if requested by Franchisor, Franchisee shall deliver to Franchisor a copy of the insurance policy or policies required hereunder.
- 15.3 Failure to Procure. If, for any reason, Franchisee should fail to procure or maintain the insurance required by this Agreement as revised from time to time for all franchisees by the Manual or otherwise in writing, Franchisor shall have the right and authority (without, however, any obligation) to immediately procure such insurance and to charge Franchisee for the cost thereof together with an administrative fee of ten

percent (10%) of the cost for Franchisor's expenses in so acting, including all attorneys' fees. Franchisee shall pay Franchisor immediately upon notice by Franchisor to Franchisee that Franchisor has undertaken such action and the cost thereof.

15.4 Increase in Coverage. The levels and types of insurance stated herein are minimum requirements. Franchisor reserves the right to raise the required minimum requirements for any type of insurance or add additional types of insurance requirements as Franchisor deems reasonably prudent to require. Within thirty (30) days of any such required new limits or types of coverage, Franchisee must submit proof to Franchisor of Franchisee's coverage pursuant to Franchisor's requirements.

15.5 Additional Insured. All required insurance policies shall name Franchisor and their affiliates and their members, officers, agents and employees as additional insureds as their interests may appear. All public liability policies shall contain a provision that the additional insureds, although named as insureds, shall nevertheless be entitled to recover under such policies on any loss caused by Franchisee or Franchisee's servants, agents or employees, and all required insurance policies shall contain a waiver of subrogation in favor of the additional insureds.

15.6 Indemnification. TO THE FULLEST EXTENT PERMITTED BY LAW, FRANCHISEE AGREES TO EXONERATE AND INDEMNIFY AND HOLD HARMLESS GLO30 FRANCHISE LLC, GLO30 HOLDINGS, LLC, BLUSH INSTITUTE P.C., AND ANY OF THESE COMPANIES' PARENT COMPANY, SUBSIDIARIES, DIVISIONS, AFFILIATES, SUCCESSORS, ASSIGNS AND DESIGNEES AS WELL AS THEIR DIRECTORS, OFFICERS, EMPLOYEES, AGENTS, SHAREHOLDERS, SUCCESSORS, DESIGNEES AND REPRESENTATIVES (COLLECTIVELY REFERRED TO AS THE "GLO30 INDEMNITEES"), FROM ALL CLAIMS BASED UPON, ARISING OUT OF, OR IN ANY WAY RELATED TO THE OPERATION, CONDITION, OR ANY PART OF FRANCHISEE'S GLO30 FRANCHISE, THE FRANCHISED BUSINESS, THE PRODUCTS, THE PREMISES, OR ANY ASPECT OF THE REAL ESTATE CONNECTED TO FRANCHISEE'S FRANCHISED BUSINESS, WHETHER CAUSED BY FRANCHISEE, FRANCHISEE'S AGENTS OR EMPLOYEES, OR ARISING FROM FRANCHISEE'S ADVERTISING OR BUSINESS PRACTICES FRANCHISEE AGREES TO PAY FOR ALL THE GLO30 INDEMNITEES' LOSSES, EXPENSES (INCLUDING, BUT NOT LIMITED TO ATTORNEYS' FEES) OR CONCURRENT OR CONTRIBUTING LIABILITY INCURRED IN CONNECTION WITH ANY ACTION, SUIT, PROCEEDING, INQUIRY (REGARDLESS OF WHETHER THE SAME IS REDUCED TO JUDGMENT OR DETERMINATION), OR ANY SETTLEMENT THEREOF FOR THE INDEMNIFICATION GRANTED BY FRANCHISEE HEREUNDER. THE GLO30 INDEMNITEES SHALL HAVE THE RIGHT TO SELECT AND APPOINT INDEPENDENT COUNSEL TO REPRESENT ANY OF THE GLO30 INDEMNITEES IN ANY ACTION OR PROCEEDING COVERED BY THIS INDEMNITY. FRANCHISEE AGREES THAT TO HOLD THE GLO30 INDEMNITEES HARMLESS, FRANCHISEE WILL REIMBURSE THE GLO30 INDEMNITEES AS THE COSTS AND EXPENSES ARE INCURRED BY THE GLO30 INDEMNITEES.

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Initial(s)

## 16. TRANSFERS.

### 16.1 Transfers by Franchisor.

16.1.1 Franchisor shall have the right to assign this Agreement, and all of Franchisor's rights and privileges hereunder, to any person, firm, corporation or other entity, without Franchisee's permission or prior knowledge, provided that, with respect to any assignment resulting in the subsequent performance

by the assignee of Franchisor's obligations, the assignee shall expressly assume and agree to perform Franchisor's obligations hereunder. Specifically, and without limitation to the foregoing, Franchisee expressly affirms and agrees that Franchisor may: (i) sell Franchisor's assets and Franchisor's rights to the Marks and the System outright to a third party; (ii) engage in a public or private placement of some or all of Franchisor's securities; (iii) merge, acquire other corporations, or be acquired by another corporation, including competitors; (iv) undertake a refinancing, recapitalization, leveraged buy-out or other economic or financial restructuring; and (v) with regard to any or all of the above sales, assignments and dispositions, Franchisee expressly and specifically waives any claims, demands or damages arising from or relating to the loss of association with or identification of Franchisor. Nothing contained in this Agreement shall require Franchisor to remain in the business franchised herein or to offer the same products and services, whether or not bearing the Marks, in the event that Franchisor exercises its prerogative hereunder to assign Franchisor's rights in this Agreement.

16.1.2 Franchisee agrees that Franchisor has the right, now or in the future, to purchase, merge, acquire or affiliate with an existing competitive or non-competitive franchise network, chain or any other business regardless of the location of that chain's or business' facilities, and to operate, franchise or license those businesses and/or facilities operating under the Marks or any other marks following Franchisor's purchase, merger, acquisition or affiliation, regardless of the location of the facilities (which Franchisee acknowledges may be within the Territory, proximate thereto, or proximate to any of Franchisee's locations).

16.1.3 If Franchisor assigns its rights in this Agreement, nothing herein shall be deemed to require Franchisor to remain in the medical spa business or to offer or sell any products or services to Franchisee.

16.2 Restrictions on Transfers by Franchisee. Franchisee's rights and duties under this Agreement are personal to Franchisee as it is organized and with the Principal(s) of the business as they exist on the date of execution of this Agreement, and Franchisor has made this Agreement with Franchisee in reliance on Franchisor's perceptions of the individual and collective character, skill, aptitude, attitude, business ability, and financial capacity of Franchisee or Principal(s). Thus, no transfer, as hereafter defined, may be made without Franchisor's prior written approval. Franchisor may void any transfer made without such approval.

16.3 Transfers by Franchisee. Franchisee shall not directly or indirectly sell, assign, transfer, give, devise, convey or encumber this Agreement or any right or interest herein or hereunder (a "Transfer"), the Franchise, the Franchised Business or any assets thereof (except in the ordinary course of business) or suffer or permit any such assignment, transfer, or encumbrance to occur by operation of law unless it first obtains the written consent of Franchisor. A transfer of any stock in the Franchisee if it is a corporation or a transfer of any ownership rights in Franchisee if it is a partnership, a limited liability company or limited partnership shall be considered a Transfer restricted hereunder. If Franchisee has complied fully with this Agreement and subject to Franchisor's Right of First Refusal set forth in Section 16.6, Franchisor will not unreasonably withhold its consent of a Transfer that meets the following requirements:

16.3.1 The proposed transferee and all its principals must have the demeanor, and be individuals of good character and otherwise meet Franchisor's then-applicable standards for franchisees.

16.3.2 The transferee must have sufficient business experience, aptitude and financial resources to operate the Franchised Business and to comply with this Agreement;

16.3.3 The transferee has agreed to complete Franchisor's HQ Initial Training program to Franchisor's satisfaction;

- 16.3.4 Franchisee has paid all amounts owed to Franchisor and third-party creditors;
- 16.3.5 The transferee has executed, for a term ending on the expiration date of this Agreement and with such renewal terms as may be provided by this Agreement, Franchisor's then-standard form of Franchise Agreement, which may have terms and conditions different from this Agreement, except that the transferee shall not be required to pay the Initial Franchise Fee;
- 16.3.6 Franchisee and the transferee and each of Franchisee's and the transferee's Principals shall have executed a general release, in a form satisfactory to Franchisor, of any and all claims against Franchisor and Franchisor's officers, directors, shareholders, members and employees in their corporate and individual capacities, including, without limitation, claims arising under federal, state, and local laws, rules and ordinances. Franchisee will agree to subordinate any claims Franchisee may have against the transferee to Franchisor, and indemnify Franchisor against any claims by the transferee relating to misrepresentations in the transfer process, specifically excluding those representations made by Franchisor in the Franchise Disclosure Document given to the transferee;
- 16.3.7 Franchisor has granted written approval of the material terms and conditions of the Transfer, including, without limitation, that the price and terms of payment will not adversely affect the Franchised Business's operation. However, Franchisor's approval of a Transfer is not in any way a representation or warranty of the transferee's success or the soundness of transferee's decision to purchase the Franchise on such terms and conditions. Franchisee shall provide Franchisor all proposed transfer documents for Franchisor's review at least thirty (30) days prior to a closing of the proposed Transfer;
- 16.3.8 If Franchisee or any Principal finances any part of the sale price of the Transfer, Franchisee or its Principal have agreed that all obligations of the transferee under any notes, agreements or security interests to Franchisee or its Principal will be subordinate to the transferee's obligations to Franchisor;
- 16.3.9 If consent is required, the lessor of the Franchised Business's premises consents to the assignment or further sublet of the premises to the transferee; and
- 16.3.10 The proposed transferee, at its expense, shall renovate, modernize and otherwise upgrade the medical spa to conform to the then-current standards and specifications of the System, and shall complete the upgrading and other requirements which conform to the System-wide standards within the time period reasonably specified by Franchisor;
- 16.3.11 The Franchisee shall remain liable for all of the obligations to us in connection with the medical spa incurred prior to the effective date of the transfer and shall execute any and all instruments reasonably requested by us to evidence such liability;
- 16.4 Transfer Fee. As a condition to any Transfer, Franchisee shall pay Franchisor a transfer fee equal to Fifteen Thousand Dollars (\$15,000.00).
- 16.5 Entity Formation Documents. The By-Laws of a corporation or Operating Agreement of a limited liability company of a Franchisee that is an entity must state that (i) the issuance and assignment of any interest in Franchisee are restricted by this Article 16; (ii) Franchisee may conduct no business except the operation of a Franchised Business pursuant to the terms of this Agreement; (iii) transfers of interests in Franchisee are subject to the terms of this Agreement governing transfers; and (iv) stock or member certificates will contain a legend so indicating.

## 16.6 Franchisor's Right of First Refusal.

- 16.6.1 If Franchisee wishes to transfer all or part of its interest in the Franchised Business or this Agreement or if a Principal wishes to transfer any ownership interest in Franchisee, pursuant to any bona fide offer to purchase such interest, then Franchisee or such Principal shall promptly notify Franchisor in writing of each such offer, and shall provide such information and documentation relating to the offer as Franchisor may require.
- 16.6.2 Franchisor has the right, exercisable by written notice to Franchisee within thirty (30) days after receipt of written notification and copies of all documentation required by Franchisor describing such offer, to buy the interest in this Agreement and the Franchised Business or the Principal's interest in Franchisee for the price and on the terms and conditions contained in the offer, subject to Section 16.6.3.
- 16.6.3 Franchisee further agrees, in the event Franchisor exercises its right of first refusal, notwithstanding anything to the contrary contained in the offer, that (i) Franchisor may substitute cash for any other form of consideration contained in the offer; (ii) at Franchisor's option, Franchisor may pay the entire purchase price at closing; (iii) Franchisor's credit will be deemed equal to the credit of any proposed transferee; (iv) Franchisor will have at least sixty (60) days to close the purchase; and (v) Franchisor will be entitled to receive from the Franchisee all customary representations and warranties given by a seller of the assets of a business or equity interest in an entity, as applicable.
- 16.6.4 If Franchisor does not exercise its right to buy within thirty (30) days, Franchisee may thereafter transfer the interest to the transferee on terms no more favorable than those disclosed to Franchisor, provided that such transfer is subject to Franchisor's prior written approval pursuant to Section 16.3 hereof. However, if (i) the sale to the transferee is not completed within one hundred twenty (120) days after the offer is given to Franchisor or (ii) there is any material change in the terms of the offer, the offer will again be subject to Franchisor's right of first refusal.
- 16.6.5 Notwithstanding the foregoing, where the Transfer (alone or together with any other Transfer or event effected within the prior twenty-four (24) month period) results in a "Change of Control", Franchisor may elect, in its sole discretion, to treat the notice given pursuant to Section 16.6.1 as an offer to assign to Franchisor all of Franchisee's rights under this Agreement and to the medical spa (including lease and contract rights and other assets of Franchisee and its affiliates used in connection with the medical spa, excluding the assets of Franchisee's benefit plans) (collectively, the "Medical Spa Interests"). As used in this Section 16.6.5, Change of Control means any circumstance resulting in one or more Principal(s) holding ten percent (10%) or more of the total ownership interest ceasing to be a Principal and/or the addition of any new Principal. In such case, Franchisor shall notify Franchisee of the special election provided for in this Section 16.6.5 at the time Franchisor exercises its option as provided in Section 16.6.2. The terms of such purchase shall be the same as the offer terms (subject to the other provisions of this Section 16.6.5), but the price shall be the lesser of (1) the Implied Market Price or (2) the fair market value of the Medical Spa Interests, determined as set forth in this Section 16.6.5. As used herein, "Implied Market Price" shall mean an amount equal to the total price to be paid by the transferee under the offer terms, divided by the percentage (expressed as a decimal) of ownership of Franchisee proposed to be acquired (directly or indirectly) by the transferee, less the fair market value of any assets included in the Transfer that are not related to the medical spa. If the parties cannot agree on the fair market value of the Medical Spa Interests or any assets within thirty (30) days of Franchisor's exercise of this option, fair market value shall be determined by two (2) appraisers, with each party selecting one (1) appraiser, and the average of their determinations shall be binding. In the event of such appraisal, each party shall bear its own legal and other costs and each shall pay one-half (1/2) of

the appraisal fees. If Franchisee has more than one (1) medical spa, then the Implied Market Price shall, unless otherwise agreed by the parties, be allocated among all medical spas equally. Franchisor may assign its rights under this Section 16.6.5 to any other person or entity, subject to Section 16.1 above.

- 16.7 Death or Permanent Disability. The grant of rights under this Agreement is personal to Franchisee, and on the death or permanent disability of Franchisee or any of Franchisee's Principals, the executor, administrator, conservator or other personal representative of Franchisee or Principal, as the case may be, shall be required to transfer Franchisee's or Principal's interest in this Agreement within six (6) months from the date of death or permanent disability to a third party approved by Franchisor. Failure to transfer in accordance with the forgoing will constitute a material default and the Franchise granted by this Agreement will terminate. A transfer under this Section 16.7, including without limitation, transfer by devise or inheritance, is subject to the conditions for Transfers in this Article 16 and unless transferred by gift, devise or inheritance, subject to the terms of Section 16.6 above. For purposes of this Agreement, the term "permanent disability" means a mental or physical disability, impairment or condition that is reasonably expected to prevent or actually does prevent such person from providing continuous and material supervision of the operation of Franchisee's Franchised Business during the six (6)-month period from its onset.

Immediately after the death or permanent disability of such person, or while the Franchise is owned by an executor, administrator, guardian, personal representative or trustee of that person, the Franchised Business shall be supervised by an interim successor manager satisfactory to Franchisor, or Franchisor, in its sole discretion, may provide interim management at Franchisor's then-current interim management support fee, pending transfer of the Franchise to the deceased or disabled individual's lawful heirs or successors.

- 16.8 Effect of Consent to Transfer. Franchisor's consent to a Transfer will not waive any claims Franchisor may have against the Franchisee or any Franchisee's Principals nor waive its right to demand that the transferee comply strictly with this Agreement.

- 16.9 Security Interests to Lender. If Franchisee is in full compliance with this Agreement, Franchisee may pledge or give a security interest in Franchisee's interest in the Assets and the Franchised Business to a lender of the funds needed by Franchisee for Franchisee's initial investment, provided that the security interest is subordinate to Franchisee's obligations to Franchisor, that a foreclosure on such a pledge or security interest and/or any Transfer resulting from such a foreclosure shall be subject to all provisions of this Agreement, and that Franchisee obtains from the lender a written acknowledgement to Franchisor of these restrictions. Notwithstanding the foregoing, in the event Franchisee obtains financing whereby funding is provided with the assistance of the United States Small Business Administration ("SBA Financing"), Franchisee shall be permitted to grant the lender of such SBA Financing a senior lien on any Uniform Commercial Code collateral Franchisee uses to secure the SBA Financing, and Franchisor agrees to (i) subordinate its interest in any lien on Franchisee's Uniform Commercial Code collateral to that of the lender of the SBA Financing and (ii) waive the requirement of the written acknowledgement referenced in this Section.

- 16.10 Buy Back Option. At Franchisor's election, at any time during the Initial Term or Renewal Term (but not in the event of expiration or termination by Franchisor for cause, in which case Franchisor shall have the right to purchase the medical spa's assets in the manner described in Section 18.2), Franchisor shall have the right (but not the obligation) to purchase the medical spa, and its assets, at any time and for any reason which may include, but shall not be limited to, all of the furnishings, equipment, computer system (including any point-of-sale and hardware and software systems), signs, fixtures, supplies, and inventory of Franchisee's related to the operation of the medical spa (collectively, the "Medical Spa Assets"), as well as the franchise granted under this Agreement. Franchisor's option shall be exercisable by providing

Franchisee with ninety (90) days' written notice of its intention to exercise the option. Franchisee must sign all documents relating to the assignment and transfer as are reasonably necessary for purchase of the medical spa or its assets by Franchisor. The purchase price will be established by, and subject to, the following terms:

- 16.10.1 If the medical spa has been open and in operation for less than one (1) year, the purchase price shall be an amount equal to two hundred percent (200%) of the cumulative cost to Franchisee for all of the Medical Spa Assets.
- 16.10.2 If the medical spa has been open and in operation for one (1) year or longer, the purchase price shall be an amount equal to six (6) times the medical spa's EBITDA during the preceding twelve (12) months. "EBITDA" means, in respect of any twelve (12) month period, the medical spa's earnings before interest on borrowed money, income tax, depreciation and amortization, as determined in accordance with U.S. generally accepted accounting principles (commonly referred to as "GAAP").
- 16.10.2 If Franchisor's elect to exercise its option to purchase the medical spa, it will have the right to set off all amounts due from Franchisee under this Agreement or any other agreements between the parties, and the cost of the appraisal, if any, against any payment to Franchisee.
- 16.10.3 Franchisee understands that this may be a premium price above fair market value and does not vest any rights in Franchisee.
- 16.10.4 The time for closing of the purchase and sale of the medical spa as described in this Section 16.10 shall be a date not later than thirty (30) days after the purchase price is determined by the parties or the determination of the appraisers, or such date Franchisor receives and obtains all necessary permits and approvals, whichever is later, unless the parties mutually agree to designate another date.
- 16.10.6 Franchisor reserves the right to adjust EBITDA for any expenses which it determines, in its discretion acting reasonably, are not customary or ordinary for the operation of the medical spa, including, if Franchisee is a party to a multi-unit operator agreement for the operation of more than one medical spa, expenses related to back office support, administration, bookkeeping and area supervision.

## 17. DEFAULTS.

- 17.1 Default and Automatic Termination. Franchisee shall be deemed to be in material default under this Agreement, and all rights granted herein shall automatically terminate without notice to Franchisee, if Franchisee shall become insolvent or makes a general assignment for the benefit of creditors; or if Franchisee files a voluntary petition under any section or chapter of federal bankruptcy law or under any similar law or statute of the United States or any state thereof, or admits in writing its inability to pay its debts when due; or if Franchisee is adjudicated a bankrupt or insolvent in proceedings filed against Franchisee under any section or chapter of federal bankruptcy laws or under any similar law or statute of the United States or any state; or if a bill in equity or other proceeding for the appointment of a receiver of Franchisee or other custodian for Franchisee's business or assets is filed and consented to by Franchisee; or if a receiver or other custodian (permanent or temporary) of Franchisee's assets or property, or any part thereof, is appointed by any court of competent jurisdiction; or if proceedings for a composition with creditors under any state or federal law should be instituted by or against Franchisee; or if a final judgment remains unsatisfied or of record for thirty (30) days or longer (unless supersedeas bond is filed); or if Franchisee is dissolved; or if execution is levied against Franchisee's business or

property; or if suit to foreclose any lien or mortgage against the Franchised Business premises or equipment is instituted against Franchisee and not dismissed within thirty (30) days.

17.2 Defaults with No Opportunity to Cure. Franchisee shall be deemed to be in material default and Franchisor may, at its option, terminate this Agreement and all rights granted hereunder, without affording Franchisee any opportunity to cure the default, effective immediately upon notice to Franchisee, if Franchisee, or any Principal, as the case may be:

**17.2.1 has misrepresented or omitted material facts in applying for the Franchise;**

**17.2.2 fails to obtain all required licenses and permits before opening ~~or open~~ the Franchised Business within the time and in the manner specified in Article 8.**

17.2.3 fails to acquire a site for the Franchised Business, complete construction or remodeling of the Franchised Business, obtain all licenses and permits before opening or remodeling, or open the Franchised Business within the time and in the manner specified in Article 8.

17.2.4 falsifies any report required to be furnished Franchisor hereunder;

17.2.5 ceases to operate the Franchised Business for a period of five (5) days or more; provided, however, that this provision shall not apply if through no fault of Franchisee, the premises are damaged or destroyed by a casualty and Franchisee applies within thirty (30) days after such event, for Franchisor's approval to relocate or reconstruct the premises (which approval shall not be unreasonably withheld) and Franchisee diligently pursues such reconstruction or relocation.

17.2.6 loses for any cause whatsoever the right of possession of the real property on which the Franchised Business is located; provided, however, that this provision shall not apply if through no fault of Franchisee, Franchisee loses right of possession and Franchisee applies within thirty (30) days after such event, for Franchisor's approval to relocate the Franchised Business (which approval shall not be unreasonably withheld) and Franchisee diligently pursues such relocation in accordance with Section 8.4.

17.2.7 fails to restore the Franchised Business location to full operation within a reasonable period time but not more than one hundred twenty (120) days from the date the Franchised Business location is rendered inoperable by any casualty, as may be extended by Franchisor in Franchisor's reasonable discretion;

17.2.8 fails to comply with any federal, state or local law, rule or regulation, applicable to the operation of the Franchised Business, including, but not limited to, the failure to pay taxes;

17.2.9 defaults under any lease or sublease of the real property on which the Franchised Business is located;

17.2.10 understates Gross Revenue on two (2) occasions or more, whether or not cured on any or all of those occasions;

17.2.11 fails to comply with the covenants in Article 15;

17.2.12 permits a Transfer in violation of the provisions of Article 16 of this Agreement;

- 17.2.13 fails, or Franchisee's legal representative fails, to transfer the interests in this Franchise Agreement and the Franchised Business upon death or permanent disability of Franchisee or any Principal of Franchisee as required by Section 16.7.
- 17.2.14 is convicted of, or pleads no contest to, a felony or to a crime that could damage the goodwill associated with the Marks or engages in any other conduct that may harm the reputation of the System or the goodwill associated with the Marks;
- 17.2.15 receives an adverse judgment or a consent decree in any case or proceeding involving allegations of fraud, racketeering, unfair or improper trade practices or similar claim which is likely to have an adverse effect on the System, or the Marks, the goodwill associated therewith or Franchisor's interest therein, in Franchisor's sole opinion;
- 17.2.16 conceals revenues, knowingly maintains false books or records, or knowingly submits any false reports;
- 17.2.17 creates a threat or danger to public health or safety from the construction, maintenance or operation of the Franchised Business;
- 17.2.18 refuses to permit Franchisor to inspect or audit Franchisee's books or records;
- 17.2.19 makes any unauthorized use of the Marks or copyrighted material or any unauthorized use or disclosure of Confidential Information (as defined in Section 19.2);
- 17.2.20 fails to comply with the non-competition covenants in Section 19.5;
- 17.2.21 defaults in the performance of Franchisee's obligations under this Agreement three (3) or more times during the term of this Agreement or has been given at least two (2) notices of default in any consecutive twelve (12)-month period, whether or not the defaults have been corrected;
- 17.2.22 has insufficient funds to honor a check or electronic funds transfer two (2) or more times within any consecutive twelve (12)-month period;
- 17.2.23 defaults, or an affiliate of Franchisee defaults, under any other agreement, including any other franchise agreement, with Franchisor or any of its affiliates, suppliers or landlord and does not cure such default within the time period provided in such other agreement;
- 17.2.24 terminates this Agreement without cause;
- 17.2.25 fails to propose a qualified replacement or successor General Manager and/or Manager within the time required under Section 11.4.3 following ten (10) days' prior written notice; or
- 17.2.26 breaches in any material respect any of the covenants set forth in Article 11 or have falsely made any of the representations or warranties set forth in Article 11;
- 17.3 Curable Defaults. Franchisee shall be deemed to be in material default and Franchisor may, at its option, terminate this Agreement and all rights granted hereunder, if Franchisee fails to cure the default within the time period set forth in this Section 17.3, effective immediately upon notice to Franchisee, if Franchisee, or any Principal, as the case may be:

17.3.1 fails to pay when due any amounts due to Franchisor under this Agreement or any related agreement and does not correct the failure within five (5) days after written notice; provided, however, Franchisor has no obligation to give written notice of a late payment more than two (2) times in any twelve (12)-month period, and the third such late payment in any twelve (12)-month period shall be a non-curable default under Sections 17.2.20 and/or 17.2.21;

17.3.2 fails to perform any non-monetary obligation imposed by this Agreement (excepting those defaults of obligations set forth in Sections 17.1 and 17.2 for which there is no opportunity to cure) and such default shall continue for five (5) days after Franchisor has given written notice of such default, or if the default cannot be reasonably corrected within said five (5)-day period, then if it is not corrected within such additional time as may be reasonably required assuming Franchisee proceeds diligently to cure; provided, however, Franchisor has no obligation to give written notice of a non-monetary default more than two (2) times in any twelve (12)-month period, and the third such default, whether monetary or non-monetary, in any twelve (12) - month period shall be a non-curable default under Section 17.2.20.

17.4 Franchisor's Cure of Franchisee's Defaults. In the event of a default by Franchisee, in addition to Franchisor's right to terminate the Franchise Agreement, and not in lieu thereof, Franchisor may, but has no obligation to:

17.4.1 effect a cure on Franchisee's behalf and at Franchisee's expense, and Franchisee shall immediately pay Franchisor the costs incurred by Franchisor upon demand; or

17.4.2 enter upon the Franchised Business location and exercise complete authority with respect to the operation thereof until such time as Franchisor determines that the default of Franchisee has been cured and that Franchisee is complying with the requirements of this Agreement. Franchisee specifically agrees that a designated representative of Franchisor may take over, control and operate the Franchised Business. In addition to all other fees paid under this Agreement, Franchisee shall pay Franchisor ten percent (10%) of the Gross Revenue generated by the Franchised Business during Franchisor's operation thereof as compensation therefor. Further, Franchisee shall reimburse Franchisor for the full compensation paid to such representative including the cost of all fringe benefits plus all travel expenses, lodging, meals and other expenses reasonably incurred by such representative until the default has been cured and Franchisee is complying with the terms of this Agreement.

17.5 Notice to Suppliers. In the event of a default by Franchisee, in addition to Franchisor's right to terminate the Franchise Agreement, and not in lieu thereof, Franchisor reserves the right with five (5) days' prior written notice to Franchisee to direct suppliers to stop furnishing any and all products and supplies until such time as Franchisee's default is cured. In no event shall Franchisee have recourse against Franchisor for loss of revenue, customer goodwill, profits or other business arising from Franchisor's actions and the actions of suppliers.

17.6 Reimbursement of Costs. Franchisee shall reimburse Franchisor all costs and expenses, including but not limited to attorneys' fees, incurred by Franchisor as a result of Franchisee's default, including costs in connection with collection of any amounts owed to Franchisor and/or enforcement of Franchisor's rights under this Agreement.

## **18. POST-TERMINATION.**

18.1 Franchisee's Obligations. Upon termination or expiration of this Agreement, all rights and licenses granted hereunder to Franchisee shall immediately terminate and Franchisee and each Principal, if any, shall:

- 18.1.1 immediately cease to operate the Franchised Business, and shall not thereafter, directly or indirectly identify himself, herself or itself as a current GLO30 owner, franchisee or licensee;
- 18.1.2 immediately and permanently cease to use the Marks, any imitation of any Mark, logos, copyrighted material or other intellectual property, confidential or proprietary material or indicia of a GLO30 medical spa, or use any trade name, trade or service mark or other commercial symbol that suggests an association with Franchisor, Licensor, or the System. In particular, Franchisee shall cease to use, without limitation, all signs, billboards, advertising materials, displays, stationery, forms and any other articles, which display the Marks;
- 18.1.3 take such action as may be necessary to cancel any assumed name or equivalent registration that contains the Mark or any other service mark or trademark of Franchisor, and Franchisee shall furnish Franchisor with evidence of compliance with this obligation, which is satisfactory to Franchisor, within five (5) days after termination or expiration of this Agreement;
- 18.1.4 promptly pay all sums owing to Franchisor and its affiliates. Such sums shall include all damages, costs and expenses, including reasonable attorneys' fees, incurred by Franchisor as a result of any default by Franchisee. The payment obligation herein shall give rise to and remain, until paid in full, a lien in favor of Franchisor against any and all of the personal property, furnishings, equipment, fixtures, and inventory owned by Franchisee and located at the Franchised Business location at the time of default;
- 18.1.5 **pay to Franchisor all damages for any breach or early termination of this Agreement, plus, costs and expenses, including reasonable attorneys' fees, incurred by Franchisor in connection with obtaining any remedy available to Franchisor and, subsequent to the termination or expiration of this Agreement, in obtaining injunctive or other relief for the enforcement of any provisions of this Agreement that survive its termination;**
- 18.1.6 immediately deliver at Franchisee's sole cost and expense, to Franchisor the Manual and all records, files, instructions, correspondence, invoices, agreements, designs, completed project signs, all confidential, proprietary and copyrighted material and all other materials related to operation of the Franchised Business, including but not limited to customer lists and records, (all of which are acknowledged to be Franchisor's property), delete all electronic copies and retain no copy or record of any of the foregoing, except Franchisee's copy of this Agreement and of any correspondence between the parties and any other documents that Franchisee reasonably needs for compliance with any provision of law;
- 18.1.7 comply with the non-disclosure and non-competition covenants contained in Article 19; and
- 18.1.8 in the event this Agreement is terminated due to Franchisee's default, within fifteen (15) days from the effective date of termination, Franchisee shall pay Franchisor a lump sum payment (as liquidated damages and not as a penalty) in an amount equal to: (a) the average monthly Royalty Fee and Worldwide Creative Marketing Fee payable by Franchisee over the twelve (12) month period immediately prior to the date of termination (or such shorter time period if the Franchised Business has been open less than twelve (12) months); (b) multiplied by the lesser of (i) twenty-four (24) months or (ii) the number of months then remaining in the then-current term of this Agreement. Franchisee acknowledges that a precise calculation of the full extent of the damages Franchisor will incur in the event of termination of this Agreement as a result of Franchisee's default is difficult to determine and that this lump sum payment is reasonable in light thereof. The liquidated damages payable by Franchisee pursuant to this Section 18.1.8 shall be in addition to all other amounts payable under this Agreement and shall not affect Franchisor's right to obtain appropriate injunctive relief and remedies pursuant to any other provision of this Agreement.

## 18.2 Right to Purchase.

- 18.2.1 Franchisor shall have the option, to be exercised within thirty (30) days after termination or expiration of this Agreement, to purchase from Franchisee any or all of the furnishings, equipment (including any point-of-sale system), signs, fixtures, advertising materials, supplies, and inventory of Franchisee related to the operation of the Franchised Business, at Franchisee's cost or fair market value, whichever is less. Franchisor shall purchase Franchisee's assets free and clear of any liens, charges, encumbrances or security interests and Franchisor shall assume no liabilities whatsoever, unless otherwise agreed to in writing by the parties. If the parties cannot agree on the fair market value within thirty (30) days of Franchisor's exercise of its option, fair market value shall be determined by two (2) appraisers, with each party selecting one (1) appraiser, and the average of their determinations shall be binding. In the event of such appraisal, each party shall bear its own legal and other costs and shall split the appraisal fees equally. If Franchisor elects to exercise its option to purchase herein provided, it shall have the right to set off (i) all fees for any such independent appraiser due from Franchisee, (ii) all amounts due from Franchisee to Franchisor or any of its affiliates and (iii) any costs incurred in connection with any escrow arrangement (including reasonable legal fees), against any payment therefor and shall pay the remaining amount in cash. Closing of the purchase shall take place no later than thirty (30) days after determination of the fair market value.
- 18.2.2 In addition to the option described above and if Franchisee owns the medical spa premises, then Franchisor shall have the option, to be exercised at or within thirty (30) days after termination or expiration of this Agreement, to purchase the medical spa premises including any building thereon, if applicable, for the fair market value of the land and building, and any or all of the furnishings, equipment, signs, fixtures, supplies and inventory therein at fair market value. Franchisor shall purchase assets only and shall assume no liabilities whatsoever, unless otherwise agreed to in writing by the parties. If Franchisee does not own the land on which the medical spa is operated and Franchisor exercises its option for an assignment of the lease, Franchisor may exercise this option for the purpose of purchasing the building if owned by Franchisee and related assets as described above. If the parties cannot agree on fair market value within thirty (30) days of our exercise of this option, fair market value shall be determined in accordance with appraisal procedure described above.
- 18.2.3 With respect to the options described in Sections 18.2.1 and 18.2.2, Franchisee shall deliver to Franchisor in a form satisfactory to Franchisor, such warranties, releases of lien, bills of sale, assignments and such other documents and instruments that Franchisor deems necessary in order to perfect Franchisor's title and possession in and to the assets being purchased or assigned and to meet the requirements of all tax and government authorities. If, at the time of closing, Franchisee has not obtained all of these certificates and other documents, Franchisor may, in its sole discretion, place the purchase price in escrow pending issuance of any required certificates or documents.
- 18.2.4 Notwithstanding anything to the contrary contained in Sections 18.2.1 and 18.2.2, if Franchisee operates the medical spa from a premises that is subleased to Franchisee by Franchisor, upon termination (or expiration if Franchisee does not renew) of this Agreement, Franchisor shall have the right to take immediate possession of all or a portion of the assets of the medical spa, including any or all of the furnishings, equipment, computer system (including any point-of-sale hardware and software systems), signs, fixtures, supplies, and inventory of Franchisee's related to the operation of the medical spa. Franchisor shall have a lien against all such assets in the amount of any amounts due to Franchisor under this Agreement or any other agreement. Franchisor shall have the right to have such assets appraised at the lower of cost or fair market value of the used assets, and to acquire all right, title and interest to such assets, without conducting any public sale, by paying to Franchisee (or to any lender who has a lienholder interest in the assets) the difference between the appraised value and the amounts owed to Franchisor by Franchisee at the time of termination or expiration of this Agreement. If the lien on the assets from the lender has priority

over any lien of Franchisor's, and the amount of the lien is in excess of the appraised value of such assets, Franchisor shall have the right to deal directly with Franchisee's lienholder, and to pay any amounts due to Franchisee directly to the lienholder. Franchisee agrees to provide all further assurances, and to execute all documents required by Franchisor or by law to lawfully effect such transfer, and to perfect Franchisor's security interest. Franchisor shall have the right to take such action without the execution of any further documents by Franchisee if it fails or refuses to comply with these further assurances.

18.2.5 Franchisor shall be entitled to assign any and all of its option in Section 18.2.1 to any other party, without the consent of Franchisee.

18.3 Assignment of Communications. Franchisee, at the option of Franchisor, shall assign to Franchisor all rights to the telephone numbers of the Franchised Business and any related public directory listing or other business listings and execute all forms and documents required by Franchisor and any telephone company at any time, to transfer such service and numbers to Franchisor. Further, Franchisee shall assign to Franchisor any and all social media accounts and internet listings, domain names, internet advertising, websites, listings with search engines, electronic mail addresses or any other similar listing or usage related to the Franchised Business. Notwithstanding any forms and documents that may have been executed by Franchisee under Section 11.6, Franchisee shall provide Franchisor with all passwords and administrative rights, and hereby appoints Franchisor its true and lawful agent and attorney-in-fact with full power and authority, for the sole purpose of taking such action as is necessary to complete such assignment. This power of attorney shall survive the expiration or termination of this Agreement. Franchisee shall thereafter use different telephone numbers, social media accounts, electronic mail addresses or other listings or usages at or in connection with any subsequent business conducted by Franchisee.

18.4 Survival. The rights and obligations of the parties contained in this Article 18 shall survive the expiration or sooner termination of this Agreement.

## **19. NON-DISCLOSURE AND NON-COMPETITION COVENANTS.**

### **19.1 Operations Manual.**

19.1.1 Franchisor has provided to Franchisee, on loan, a current copy of the Manual. The Manual may be in hard copy or made available to Franchisee in digital, electronic or computerized form or in some other form now existing or hereafter developed that would allow Franchisee to view the contents thereof. If the Manual (or any changes thereto) are provided in a form other than physical copy, Franchisee shall pay any and all costs to retrieve, review, use or access the Manual. To protect the reputation and goodwill of Franchisor and to maintain high standards of operation under Franchisor's Marks, Franchisee shall operate all aspects of the Franchised Business in accordance with the Manual, as they may from time to time be modified by Franchisor, other written directives that Franchisor may issue to Franchisee from time to time, whether or not such directives are included in the Manual, and any other manual and materials created or approved for use in the operation of the Franchised Business.

19.1.2 Franchisee and Principal(s) shall at all times treat the Manual, written directives, and other materials and any other confidential communications or materials, and the information contained therein, as confidential and shall maintain such information as trade secret and confidential in accordance with this Article and this Agreement. Franchisee and Principal(s) shall not divulge and make such materials available to anyone other than those of Franchisee's employees who require the information contained therein to operate the Franchised Business. Franchisee shall, prior to disclosure, fully train and inform its employees on all the restrictions, terms and conditions under which it is permitted to use Franchisor's intellectual, proprietary and confidential information; and

shall ensure its employees' compliance with such restrictions, terms and conditions. Franchisee, Principal(s), and any person working with Franchisee shall agree not, at any time to use, copy, duplicate, record or otherwise reproduce these materials, in whole or in part, or otherwise make the same available to any person other than those authorized above, without Franchisor's prior written consent.

19.1.3 The Manual, written directives, and other materials and any other confidential communications provided or approved by Franchisor shall at all times remain the sole property of Franchisor. Franchisee shall maintain the Manual and all Franchisor's confidential and proprietary materials at all times in a safe and secure location, shall take all reasonable measures to prevent unauthorized access thereto, whether any attempted unauthorized access takes the form of physical access or access via computer or telecommunications networks or otherwise, and shall report the theft or loss of the Manual, or any portion thereof, immediately to Franchisor. At a minimum, Franchisee shall, in the case of computer and telecommunications networks, use the latest available firewall, encryption and similar technology to prevent unauthorized access. Franchisee shall delete all electronic copies and return and cease using any physical copy of the Manual and other confidential and proprietary materials to Franchisor immediately upon request or upon transfer, termination or expiration of this Agreement.

19.1.4 Franchisor may from time to time revise the contents of the Manual and other materials created or approved for use in the operation of the Franchised Business. Franchisee expressly agrees to comply with each new or changed policy, standard or directive. In the event of any dispute as to the contents of the Manual, the terms of the master copy of the Manual maintained by Franchisor shall control.

19.1.5 If Franchisee loses, misplaces or otherwise requests a physical copy of the Manual, Franchisor, in its discretion, may provide such physical copy and Franchisee shall pay Franchisor the then-current replacement fee. The replacement fee as of the date of this Agreement is One Hundred Dollars (\$100.00).

19.2 Confidential Information. Franchisee and Principal(s) acknowledge and accept that during the term of this Agreement Franchisee and Principal(s) will have access to Franchisor's trade secrets, including, but not limited to, formulas, recipes, designs, methods, processes, customer lists, vendor partnerships and/or relationships, sales and technical information, financial information, costs, product prices and names, software tools and applications, website and/or email design, products, services, equipment, technologies and procedures relating to the operation of the Franchised Business; the Manual; methods of advertising and promotion; instructional materials; any other information which Franchisor may or may not specifically designate as "confidential" or "proprietary"; and the components of the System, whether or not such information is protected or protectable by patent, copyright, trade secret or other proprietary rights (collectively referred to herein as the "Confidential Information"). Neither Franchisee nor any Principal shall, during the term of this Agreement and thereafter, communicate or divulge to, or use for the benefit of, any other person or entity, and, following the expiration or termination of this Agreement, shall not use for their own benefit, any Confidential Information that may be communicated to Franchisee or any Principal or of which Franchisee or any Principal may be apprised in connection with the operation of the Franchised Business under the terms of this Agreement. Franchisee and any Principal shall not divulge and make any Confidential Information available to anyone other than those of Franchisee's employees who require the Confidential Information to operate the Franchised Business and who have themselves entered into confidentiality and non-compete agreements containing the same provisions as contained in this Agreement, in accordance with Section 19.10 hereof. Franchisee and any Principal shall not at any time copy, duplicate, record or otherwise reproduce any Confidential Information, in whole or in part, or otherwise make the same available to any person other than those authorized above, without Franchisor's prior written consent. The covenant in this Section 19.2 shall survive the expiration,

termination or transfer of this Agreement or any interest herein and shall be perpetually binding upon Franchisee and each Principal.

19.3 Protection of Information. Franchisee shall take all steps necessary, at Franchisee's own expense, to protect the Confidential Information and shall immediately notify Franchisor if Franchisee finds that any Confidential Information has been divulged in violation of this Agreement.

19.4 New Concepts. If Franchisee or any Principal develops any new concept, process, product, or improvement in the operation or promotion of the Franchised Business ("Improvements"), Franchisee is required to promptly notify Franchisor and provide Franchisor with all related information, processes, products, design or other improvements, and sign any and all forms, documents and/or papers necessary for Franchisor to obtain full proprietary rights to such Improvements, without compensation and without any claim of ownership or proprietary rights to such Improvements. Franchisee and any Principal acknowledge that any such Improvements will become the property of Franchisor, and Franchisor may use or disclose such information to other franchisees as it determines to be appropriate.

19.5 Noncompetition Covenants. Franchisee and Principal(s) specifically acknowledge that, pursuant to this Agreement, Franchisee and Principal(s) will receive valuable training, trade secrets and Confidential Information of the System that are beyond the present knowledge, training and experience of Franchisee and Principal(s). Franchisee and Principal(s) acknowledge that such specialized training, trade secrets and Confidential Information provide a competitive advantage and will be valuable to them in the development and operation of the Franchised Business, and that gaining access to such specialized training, trade secrets and Confidential Information is, therefore, a primary reason why Franchisee and Principal(s) are entering into this Agreement. In consideration for such specialized training, trade secrets, Confidential Information and rights, Franchisee and Principal(s) covenant that, except as otherwise approved in writing by Franchisor:

19.5.1 During the term of this Agreement, Franchisee and Principal(s) shall not, either directly or indirectly, for themselves or through, on behalf of, or in conjunction with, any person or entity (i) divert, or attempt to divert, any business or customer of the Franchised Business or of other franchisees in the System to any competitor, by direct or indirect inducement or otherwise; (ii) participate as an owner, partner, director, officer, employee, consultant or agent or serve in any other capacity in any medical spa business similar to the System; or (iii) do or perform, directly or indirectly, any other act injurious or prejudicial to the goodwill associated with the Marks and the System or (iv) in any manner interfere with, disturb, disrupt, decrease or otherwise jeopardize the business of the Franchisor or any GLO30 franchisees or Franchisor-affiliated outlets.

19.5.2 Upon the expiration or earlier termination of this Agreement or upon a Transfer and continuing for twenty-four (24) months thereafter, Franchisee and Principal(s) shall not, either directly or indirectly, for themselves or through, on behalf of or in conjunction with any person or entity (i) divert, or attempt to divert, any business or customer of the Franchised Business or of other franchisees in the System to any competitor, by direct or indirect inducement or otherwise; or (ii) participate as an owner, partner, director, officer, employee, consultant or agent or serve in any other capacity in any medical spa business within twenty-five (25) miles of the Territory or within twenty-five (25) miles of the territory of any GLO30 franchised or affiliate-owned outlet; or (iii) do or perform, directly or indirectly, any other act injurious or prejudicial to the goodwill associated with the Marks and the System or (iv) in any manner interfere with, disturb, disrupt, decrease or otherwise jeopardize the business of the Franchisor or any GLO30 franchisees.

19.6 Reasonableness of Restrictions. Franchisee and each Principal, if any, acknowledges and agrees that the covenants not to compete set forth in this Agreement are fair and reasonable and will not impose any undue hardship on Franchisee or Principals, if any, since Franchisee or Principals, as the case may be,

have other considerable skills, experience and education which afford Franchisee or Principals, as the case may be, the opportunity to derive income from other endeavors.

- 19.7 Reduction of Time or Scope. If the period of time or the geographic scope specified above, should be adjudged unreasonable in any proceeding, then the period of time will be reduced by such number of months or the geographic scope will be reduced by the elimination of such portion thereof, or both, so that such restrictions may be enforced for such time and scope as are adjudged to be reasonable. In addition, Franchisor shall have the right, in its sole discretion, to reduce the scope of any covenant set forth in this Paragraph 19 or any portion thereof, without Franchisee's consent, effective immediately upon receipt by Franchisee of written notice thereof, and Franchisee agrees to forthwith comply with any covenant as so modified.
- 19.8 Injunctive Relief. Franchisee and Principal(s) acknowledge that a violation of the covenants not to compete contained in this Agreement would result in immediate and irreparable injury to Franchisor for which no adequate remedy at law will be available. Accordingly, Franchisee and Principal(s) hereby consent to the entry of an injunction prohibiting any conduct by Franchisee or any Principal in violation of the terms of the covenants not to compete set forth in this Agreement.
- 19.9 No Defense. Franchisee and Principal(s) expressly agree that the existence of any claims they may have against Franchisor, whether or not arising from this Agreement, shall not constitute a defense to the enforcement by Franchisor of the covenants in this Section.
- 19.10 Covenants of Employees, Agents and Third Persons. Franchisee shall require and obtain execution of covenants similar to those set forth in this Section (including covenants applicable upon the termination of a person's employment with Franchisee) from all employees, contractors or third persons who will have access to Franchisor's confidential and proprietary information, and Franchisee shall provide Franchisor with executed versions thereof. Such covenants shall be substantially in the form set forth in Attachment 8 as revised and updated from time to time and contained in the Manual. Franchisee shall indemnify and hold Franchisor harmless from any and all liability, loss, attorneys' fees, or damage Franchisor may suffer as a result of Franchisee's failure to obtain executed restricted covenants by employees, agents and third persons as required by this Section.
- 19.11 Failure to Comply. Franchisee agrees to pay all court costs and reasonable attorneys' fees incurred by Franchisor in connection with the enforcement of this Section, including payment of all costs and expenses for obtaining specific performance of, or an injunction against violation of, the requirements of such Section.

## **20. DISPUTE RESOLUTION.**

- 20.1 Internal Dispute Resolution. Franchisee shall first bring any claim, controversy or dispute arising out of or relating to this Agreement, the Attachments hereto or the relationship created by this Agreement to Franchisor's president and/or chief executive officer for resolution. After providing notice as set forth in Section 21.7 below. Franchisee must exhaust this internal dispute resolution procedure before Franchisee may bring Franchisee's dispute before a third party. This agreement to first attempt resolution of disputes internally shall survive termination or expiration of this Agreement.
- 20.2 Mediation. At Franchisor's option, any claim, controversy or dispute that is not resolved pursuant to Section 20.1 hereof shall be submitted to non-binding mediation. Franchisee shall provide Franchisor with written notice of Franchisee's intent to pursue any unresolved claim, controversy or dispute, specifying in sufficient detail the nature thereof, prior to commencing any legal action. Franchisor shall have thirty (30) days following receipt of Franchisee's notice to exercise Franchisor's option to submit such claim, controversy or dispute to mediation. Mediation shall be conducted through a mediator or

mediators in accordance with the American Arbitration Association Commercial Mediation Rules. Such mediation shall take place in the then-current location of Franchisor's corporate headquarters. The costs and expenses of mediation, including compensation and expenses of the mediator (and except for the attorneys' fees incurred by either party), shall be borne by the parties equally. Franchisor may specifically enforce Franchisor's rights to mediation, as set forth herein.

### 20.3 Arbitration.

20.3.1 Except disputes not subject to alternative dispute resolution as set forth in Section 20.4, any dispute between Franchisor and Franchisee and/or any Principal arising out of or relating to this Agreement, the Exhibits hereto or any breach thereof, including any claim that this Agreement or any of its parts, is invalid, illegal or otherwise voidable or void, which has not been resolved in accordance with Sections 20.1 or 20.2, will be resolved by submission to the American Arbitration Association or its successor organization to be settled by a single arbitrator in accordance with the Commercial Arbitration Rules then in effect for such Association or successor organization. The arbitrator will have a minimum of five (5) years of experience in franchising or distribution law and will have the right to award specific performance of this Agreement.

20.3.2 All issues relating to arbitrability or the enforcement of the agreement to arbitrate contained in this Article 20 will be governed by the Federal Arbitration Act (9 U.S.C. §1 *et seq.*) and the federal common law of arbitration. All hearings and other proceedings will take place in Washington DC, or the offices of the American Arbitration Association, or, if Franchisor so elects, in the county where the principal place of business of Franchisee is then located.

20.3.3 This arbitration provision is self-executing and will remain in full force and effect after expiration or termination of this Agreement. Any arbitration will be conducted on an individual, and not a class-wide or multiple plaintiffs, basis. If either party fails to appear at any properly-noticed arbitration proceeding, an award may be entered against the party by default or otherwise, notwithstanding the failure to appear. Judgment upon an arbitration award may be entered in any court having jurisdiction and will be binding, final and not subject to appeal. No punitive or exemplary damages will be awarded against Franchisor, Franchisee, or entities related to either of them, in an arbitration proceeding or otherwise, and are hereby waived.

20.3.4 The provisions of this Section 20.3 are independent of any other covenant or provision of this Agreement; provided, however, that if a court of competent jurisdiction determines that any of the provisions are unlawful in any way, the court will modify or interpret the provisions to the minimum extent necessary to have them comply with the law.

20.3.5 In proceeding with arbitration and in making determinations hereunder, no arbitrator shall extend, modify or suspend any terms of this Agreement or the reasonable standards of business performance and operation established by Franchisor in good faith. No notice, request or demand for arbitration shall stay, postpone or rescind the effectiveness of any termination of this Agreement.

20.3.6 Except as expressly required by law, Franchisor, Franchisee and any Principal shall keep all aspects of any mediation and/or arbitration proceeding in confidence, and shall not disclose any information about the proceeding to any third party other than legal counsel who shall be required to maintain the confidentiality of such information.

20.4 Exceptions. Notwithstanding the requirements of Sections 20.2 or 20.3, the following claims shall not be subject to mediation or arbitration:

- 20.4.1 Franchisor's claims for injunctive or other extraordinary relief;
- 20.4.2 disputes and controversies arising from the Sherman Act, the Clayton Act or any other federal or state antitrust law;
- 20.4.3 disputes and controversies based upon or arising under the Lanham Act, as now or hereafter amended, relating to the ownership or validity of the Marks;
- 20.4.4 disputes and controversies relating to actions to obtain possession of the premises of the Franchised Business; and
- 20.4.5 enforcement of Franchisee's post-termination obligations, including but not limited to, Franchisee's non-competition covenants.
- 20.5 Governing Law and Venue. This Agreement is made in, and shall be substantially performed in, the State of Delaware. Any claims, controversies, disputes, or actions arising out of this Agreement shall be governed, enforced, and interpreted pursuant to the laws of the State of Delaware. Franchisee and Principal(s), except where specifically prohibited by law, hereby irrevocably submit themselves to the sole and exclusive jurisdiction of the state and federal courts in Delaware. Franchisee and its Principal(s) hereby waive all questions of personal jurisdiction for the purpose of carrying out this provision.
- 20.6 Mutual Benefit. Franchisee, Principal(s), and Franchisor acknowledge that the parties' agreement regarding applicable state law and forum set forth in Section 20.5 provide each of the parties with the mutual benefit of uniform interpretation of this Agreement and any dispute arising hereunder. Each of Franchisee, Principal(s), and Franchisor further acknowledge the receipt and sufficiency of mutual consideration for such benefit and that each party's agreement regarding applicable state law and choice of forum have been negotiated in good faith and are part of the benefit of the bargain reflected by this Agreement.
- 20.7 Waiver of Jury Trial and Certain Damages. Franchisee and Principal(s) hereby waive, to the fullest extent permitted by law, any right to or claim for any punitive, exemplary, incidental, indirect, special, consequential or other damages (including, without limitation, loss of profits) against Franchisor, its affiliates, and their respective officers, directors, shareholders, partners, agents, representatives, independent contractors, servants and employees, in their corporate and individual capacities, arising out of any cause whatsoever. Each of Franchisee and Principal(s) agree that in the event of a dispute, Franchisee and each Principal shall be limited to the recovery of any actual damages sustained.
- 20.8 Limitations of Claims. Any and all claims asserted by Franchisee and Principal(s) arising out of or relating to this Agreement or the relationship among the parties will be barred unless a proceeding for relief is commenced within one (1) year from the date on which Franchisee or Principal(s) knew or should have known of the facts giving rise to such claims.
- 20.9 Attorneys' Fees. In the event of any action in law or equity by and between Franchisor and Franchisee concerning the operation, enforcement, construction or interpretation of this Agreement, the prevailing party in such action shall be entitled to recover reasonable attorney's fees and court costs incurred.

## 21. GENERAL.

### 21.1 Relationship of the Parties.

- 21.1.1 Independent Licensee. Franchisee is and shall be an independent licensee under this Agreement, and no partnership shall exist between Franchisee and Franchisor. This Agreement does not constitute

Franchisee as an agent, legal representative, or employee of Franchisor for any purpose whatsoever, and Franchisee is not granted any right or authority to assume or create any obligation for or on behalf of, or in the name of, or in any way to bind Franchisor. Franchisee agrees not to incur or contract any debt or obligation on behalf of Franchisor or commit any act, make any representation, or advertise in any manner which may adversely affect any right of Franchisor or be detrimental to Franchisor or other franchisees of Franchisor. Franchisor does not assume any liability, and will not be considered liable, for any agreements, representations, or warranties made by ~~yoFranchisee~~Franchisee or Principal(s) which are not expressly authorized under this Agreement. Franchisor will not be obligated for any damages to any person or property which directly or indirectly arise from or relate to Franchisee's operation of the Franchised Business. Pursuant to the above, Franchisee agrees to indemnify Franchisor and hold Franchisor harmless from any and all liability, loss, attorneys' fees, or damage Franchisor may suffer as a result of claims, demands, taxes, costs, or judgments against Franchisor arising out of any allegation of an agent, partner, or employment relationship. Franchisee shall execute the Employment Acknowledgment Form then required by Franchisor, which form shall be in substantially the same form attached hereto as Attachment 12. Immediately upon their hire, Franchisee shall obtain from each and every management personnel, employee and any other personnel hired at the medical spa the Employment Relationship Acknowledgment, which form shall be in substantially the same form attached hereto as Attachment 11. Franchisee acknowledges and agrees to obtain and maintain such insurance policies as outlined in Article 15, including but not limited to general liability, errors and omissions, and directors and officers, for the medical spa and to cover and protect Franchisor against any possible lawsuits by employees.

21.1.2 No Relationship. Franchisee acknowledges and agrees that Franchisee alone exercises day-to-day control over all operations, activities, and elements of the Franchised Business, and that under no circumstance shall Franchisor do so or be deemed to do so. Franchisee further acknowledges and agrees, and will never claim otherwise, that the various restrictions, prohibitions, specifications, and procedures of the System which Franchisee is required to comply with under this Agreement, whether set forth in the Manual or otherwise, do not directly or indirectly constitute, suggest, infer or imply that Franchisor controls any aspect or element of the day-to-day operations of the Franchised Business, which Franchisee alone controls, but only constitute standards to which Franchisee must adhere when exercising control of the day-to-day operations of the Franchised Business.

21.1.3 Franchisee's Employees. Franchisor has no authority to control, either directly or indirectly, the essential terms and conditions of employment of Franchisee's employees. Franchisee acknowledges and agrees that Franchisee, in Franchisee's sole and absolute discretion, shall determine all such essential terms and conditions of employment, which are defined in the Manual. Franchisee specifically agrees that any training Franchisor provides for Franchisee's employees is geared to impart to those employees, with Franchisee's ultimate authority, the various procedures, protocols, systems, and operations of a GLO30 outlet and in no fashion reflects any employment relationship between Franchisor and such employees. If ever it is asserted that Franchisor is the employer, joint employer or co-employer of any of Franchisee's employees in any private or government investigation, action, proceeding, arbitration or other setting, Franchisee irrevocably agrees to assist Franchisor in defending said allegation, appearing at any venue requested by Franchisor to testify on Franchisor's behalf, participate in depositions, other appearances or preparing affidavits rejecting any assertion that Franchisor is the employer, joint employer or co-employer of any of Franchisee's employees.

21.2 Successors. This Agreement shall bind and inure to the benefit of the successors and assigns of Franchisor and shall be personally binding on and inure to the benefit of Franchisee (including the individuals executing this Agreement on behalf of the Franchisee entity) and its or their respective heirs, executors, administrators and successors or assigns; provided, however, the foregoing provision shall not be construed to allow a transfer of any interest of Franchisee or Principal(s) in this Agreement or the Franchised Business, except in accordance with Article 16 hereof.

- 21.3 Invalidity of Part of Agreement. Should any provisions in this Agreement, for any reason, be declared invalid, then such provision shall be invalid only to the extent of the prohibition without in any way invalidating or altering any other provision of this Agreement.
- 21.4 Entire Agreement. This Agreement, the documents referred to herein, and the Attachments hereto, constitute the entire, full and complete agreement between Franchisor and Franchisee concerning the subject matter hereof and shall supersede all prior related agreements; provided, however, that nothing in this or any related agreement is intended to disclaim the representations made by Franchisor in the Disclosure Document that was furnished to Franchisee by Franchisor. Except for those permitted to be made unilaterally by us hereunder, no amendment, change or variance from this Agreement shall be binding on either party unless mutually agreed to by the parties and executed by their authorized officers or agents in writing.
- 21.5 Construction. All terms and words used in this Agreement, regardless of the number and gender in which they are used, shall be deemed and construed to include any other number, singular or plural, and any other gender, masculine, feminine or neuter, as the context or sense of this Agreement or any provision herein may require, as if such words had been fully and properly written in the appropriate number and gender. All covenants, agreements and obligations assumed herein by Franchisee and any Principals shall be deemed to be joint and several covenants, agreements and obligations of each of the persons named as Franchisee, if more than one person is so named.
- 21.6 Captions. Captions and section headings are used herein for convenience only. They are not part of this Agreement and shall not be used in construing it.
- 21.7 Notices. Whenever notice is required or permitted to be given under the terms of this Agreement, it shall be given in writing, and be delivered personally or by certified mail or courier, postage prepaid, addressed to the party for whom intended, and shall be deemed given on the date of delivery or delivery is refused. All such notices shall be addressed to the party to be notified at their respective addresses as set forth in the introductory paragraph of this Agreement, or at such other address or addresses as the parties may from time to time designate in writing.
- 21.8 Effect of Waivers. No waiver, delay, omission or forbearance on the part of Franchisor to exercise any right, option, duty or power arising from any default or breach by Franchisee shall affect or impair the rights of Franchisor with respect to any subsequent default of the same or of a different kind. Any use by Franchisee of the System or any part thereof at any place other than at the Franchised Business location shall not give Franchisee any rights not specifically granted hereunder. Failure to take action to stop such use shall not in any event be considered a waiver of the rights of Franchisor at any time to require Franchisee to restrict said use to the Franchised Business location.
- 21.9 Remedies Cumulative. All rights and remedies of the parties to this Agreement shall be cumulative and not alternative, in addition to and not exclusive of any other rights or remedies that are provided for herein or that may be available at law or in equity in case of any breach, failure or default or threatened breach, failure or default of any term, provision or condition of this Agreement or any other agreement between Franchisee or any of its affiliates and Franchisor or any of its affiliates. The rights and remedies of the parties to this Agreement shall be continuing and shall not be exhausted by any one or more uses thereof, and may be exercised at any time or from time to time as often as may be expedient; and any option or election to enforce any such right or remedy may be exercised or taken at any time and from time to time. The expiration, earlier termination or exercise of Franchisor's rights pursuant to Article 17 shall not discharge or release Franchisee or any Principal from any liability or obligation then accrued, or any liability or obligation continuing beyond, or arising out of, the expiration, the earlier termination or the exercise of such rights under this Agreement.

- 21.10 Consent to Do Business Electronically. The parties to the Franchise Agreement hereby consent to do business electronically. Pursuant to the Uniform Electronic Transactions Act as adopted by the State of Delaware, the parties hereby affirm to each other that they agree with the terms of the Franchise Agreement, and by attaching their electronic signature, including any DocuSign signature, to the Franchise Agreement, they are executing the document and intending to attach their electronic signature to it. Furthermore, the parties acknowledge that the other parties to the Franchise Agreement can rely on an electronic signature, including a DocuSign signature, as the respective party's signature.
- 21.11 Counterparts. This Agreement may be executed in multiple counterparts, each of which when so executed shall be an original, and all of which shall constitute one and the same instrument.
- 21.12 Survival. Any obligation of Franchisee or any Principal that contemplates performance of such obligation after termination or expiration of this Agreement or the transfer of any interest of Franchisee or any Principal therein shall be deemed to survive such termination, expiration or transfer.
- 21.13 Security Interest. Franchisee grants to Franchisor a security interest ("Security Interest") in all of the furniture, fixtures, equipment, signage, and realty (including Franchisee's interests under all real property and personal property leases) of the medical spa, together with all similar property now owned or hereafter acquired, additions, substitutions, replacements, proceeds, and products thereof, wherever located, used in connection with the medical spa. All items in which a security interest is granted are referred to as the "Collateral".
- 21.13.1 The Security Interest is to secure payment of the following (the "Indebtedness"): all amounts due under this Agreement or otherwise by Franchisee; all sums which Franchisor may, at its option, expend or advance for the maintenance, preservation, and protection of the Collateral, including, without limitation, payment of rent, taxes, levies, assessments, insurance premiums, and discharge of liens, together with interest, or any other property given as security for payment of the Indebtedness; all expenses, including reasonable attorneys' fees, which Franchisor incurs in connection with collecting any or all Indebtedness secured hereby or in enforcing or protecting its rights under the Security Interest and this Agreement; and all other present or future, direct or indirect, absolute or contingent, liabilities, obligations, and indebtedness of Franchisee to Franchisor or third parties under this Agreement, however created, and specifically including all or part of any renewal or extension of this Agreement, whether or not Franchisee executes any extension agreement or renewal instruments. Franchisor's security interest, as described herein, shall be subordinated to any financing related to Franchisee's operation of the medical spa, including, but not limited to, a real property mortgage and equipment leases.
- 21.13.2 Franchisee will from time to time as required by us join with us in executing any additional documents and one or more financing statements pursuant to the Uniform Commercial Code (and any assignments, extensions, or modifications thereof) in a form satisfactory to Franchisor.
- 21.13.3 Upon default and termination of Franchisee's rights under this Agreement, Franchisor shall have the immediate right to possession and use of the Collateral.
- 21.13.4 Franchisee agrees that, upon the occurrence of any default set forth above, the full amount remaining unpaid on the Indebtedness secured shall, at Franchisor's option and without notice, become due and payable immediately, and Franchisor shall then have the rights, options, duties, and remedies of a secured party, and Franchisee shall have the rights and duties of a debtor under the Uniform Commercial Code of Delaware (or other applicable law), including, without limitation, Franchisor's right to take possession of the Collateral and without legal process to enter any premises where the Collateral may be found. Any sale of the Collateral may be conducted by Franchisor in a commercially reasonable manner. Reasonable notification of the

time and place of any sale shall be satisfied by mailing to Franchisee pursuant to the notice provisions set forth above.

21.13.5 This Agreement shall be deemed a Security Agreement and a Financing Statement. This Agreement may be filed for record in the real estate records of each county in which the Collateral, or any part thereof, is situated and may also be filed as a Financing Statement in the counties or in the office of the Secretary of State, as appropriate, in respect of those items of Collateral of a kind or character defined in or subject to the applicable provisions of the Uniform Commercial Code as in effect in the appropriate jurisdiction.

The parties hereto have executed this Franchise Agreement in the day and year first above written.

FRANCHISOR:  
GLO30 FRANCHISE LLC

By: \_\_\_\_\_  
Herman J. Singh, MD., Director of Operations

FRANCHISEE (Entity):  
\_\_\_\_\_

By: \_\_\_\_\_

FRANCHISEE (Principal):  
\_\_\_\_\_

FRANCHISEE (Principal):  
\_\_\_\_\_

**ATTACHMENT 1**

Service Mark:

**GLO30**

**GLO30 YOUR PERFECT FACIAL. EVERY 30 DAYS.**

**G L O 3 0**

**ATTACHMENT 2**

**TERRITORY DESCRIPTION AND APPROVED LOCATION**

Territory (insert map and/or define by zip codes):

The Territory is depicted on the map(s) attached to this Attachment 2. However, if there is an inconsistency between the language in this Attachment 2 and the attached map(s), the language in this Attachment 2 shall control. All street boundaries will be deemed to end at the street center line unless otherwise specified.

Approved Location Address:

**\*\*TERRITORY AND ADDRESS TO BE DETERMINED AFTER AN APPROVED LOCATION IS FOUND AND THE PARTIES AGREE TO SIGN A REVISED ATTACHMENT 2.**

FRANCHISOR:  
GLO30 FRANCHISE LLC

By: \_\_\_\_\_  
Herman J. Singh, MD., Director of Operations

FRANCHISEE (Entity):  
\_\_\_\_\_

By: \_\_\_\_\_

FRANCHISEE (Principal):  
\_\_\_\_\_

FRANCHISEE (Principal):  
\_\_\_\_\_

ATTACHMENT 3

**GENERAL RELEASE**

\_\_\_\_ (“Franchisee”) and its principal(s):  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

(a) Franchisee and Franchisee’s Principal(s) do, for themselves and their successors and assigns, hereby release and forever discharge generally Franchisor and any affiliate, wholly owned or controlled limited liability company, subsidiary, successor or assign thereof and any shareholder, officer, director, employee, agent, executor, administrator, estate, trustee or heir of any of them (the “Released Franchisor Party”), from any and all claims, demands, damages, injuries, agreements and contracts, indebtedness, accounts of every kind or nature, whether presently known or unknown, suspected or unsuspected, disclosed or undisclosed, actual or potential, which Franchisee or Franchisee’s Principal(s) may now have, or may hereafter claim to have or to have acquired of whatever source or origin, arising out of or related to any and all transactions of any kind or character at any time prior to and including the date hereof, including generally any and all claims at law or in equity, those arising under the common law or state or federal statutes, rules or regulations such as, by way of example only, franchising, securities and antitrust statutes, rules or regulations, in any way arising out of or connected with the Franchise Agreement or this General Release, and further promises never from this day forward, directly or indirectly, to institute, prosecute, commence, join in, or generally attempt to assert or maintain any action thereon against any Released Franchisor Party, in any court or tribunal of the United States of America, any state thereof, or any other jurisdiction for any matter or claim arising before execution of this General Release. In the event Franchisee or Franchisee’s Principal(s) breaches any of the promises, covenants, or undertakings made herein by any act or omission, Franchisee and Franchisee’s Principal(s) shall pay, by way of indemnification, all costs and expenses of any Released Franchisor Party caused by the act or omission, including reasonable attorneys’ fees and costs.

(b) Franchisee and Franchisee’s Principal(s) represent and warrant that no portion of any claim, right, demand, obligation, debt, guarantee, or cause of action released hereby has been assigned or transferred by Franchisee or Franchisee’s Principal(s) to any other party, firm or entity in any manner including, but not limited to, assignment or transfer by subrogation or by operation of law. In the event that any claim, demand, or suit shall be made or institute against any Released Franchisor Party because of any such purported assignment, transfer or subrogation, Franchisee and Franchisee’s Principal(s) agree to indemnify and hold such Released Franchisor Party free and harmless from and against any such claim, demand, or suit, including reasonable costs and attorneys’ fees incurred in connection therewith. It is further agreed that this indemnification and hold harmless agreement shall not require payment to such claimant as a condition precedent to recovery under this paragraph.

(c) THIS RELEASE IS A GENERAL RELEASE AND THE PARTIES INTEND AND AGREE THAT IT SHALL BE INTERPRETED, CONSTRUED AND ENFORCED AS SUCH.

(d) Franchisee and Franchisee’s Principal(s) acknowledge, warrant, and represent that no promises, representations, or inducements, except as set forth in this General Release, have been offered or made by any Franchisor Released Party to secure the execution of this General Release, and that this General Release is executed without reliance on any statements or any representations not contained herein. Franchisee and Franchisee’s Principal(s) knowingly waive (1) any claim that this General Release was induced by any misrepresentation or nondisclosure, and (2) any right to rescind or avoid this General Release based upon presently existing facts, known or unknown.

FRANCHISEE AND FRANCHISEE’S PRINCIPAL(S) ON BEHALF OF THEMSELVES AND THE FRANCHISEE RELEASORS WAIVE ANY RIGHTS AND BENEFITS CONFERRED BY ANY APPLICABLE

PROVISION OF LAW EXISTING UNDER ANY FEDERAL, STATE OR POLITICAL SUBDIVISION THEREOF WHICH WOULD INVALIDATE ALL OR ANY PORTION OF THE RELEASE CONTAINED HEREIN BECAUSE SUCH RELEASE MAY EXTEND TO CLAIMS WHICH THE FRANCHISEE RELEASORS DO NOT KNOW OR SUSPECT TO EXIST IN THEIR FAVOR AT THE TIME OF EXECUTION OF THIS AGREEMENT. Franchisee and Franchisee's Principal(s) also covenant not to bring any suit, action, or proceeding, or make any demand or claim of any type, against any Released Franchisor Party with respect to any Franchisee Released Claim, and Franchisee and Franchisee's Principal(s) shall defend, indemnify, and hold harmless each of Franchisor Releasees against same.

Executed as of \_\_\_\_\_, 20\_\_\_\_.

FRANCHISEE:

\_\_\_\_\_

By:\_\_\_\_\_

\_\_\_\_\_

(Print Name, Title)

PRINCIPAL:

\_\_\_\_\_

\_\_\_\_\_  
(Print Name)

PRINCIPAL:

\_\_\_\_\_

\_\_\_\_\_  
(Print Name)

**ATTACHMENT 4**

**AUTHORIZATION AGREEMENT  
AUTOMATIC DEPOSITS (ACH WITHDRAWALS)**

Franchisor Name: **GLO30 Franchise LLC**

I (We) hereby authorize GLO30 Franchise LLC, hereinafter called Franchisor, to initiate debit entries to my (our) Checking Account/Savings Account (Select One) indicated below at the depository financial institution named below, and to debit the same to such account. I (We) acknowledge that the origination of ACH transactions to my (our) account must comply with the provisions of U.S. Law, and that I will be responsible for any banking fees that my institution charges.

Financial Institution Name: \_\_\_\_\_ Branch: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Phone: \_\_\_\_\_

ACH/Routing Number: \_\_\_\_\_ Account Number: \_\_\_\_\_  
(Nine Digits)

This authorization is to remain in full force and effect until Franchisor has received a written replacement ACH Withdrawal Form notification from me. I (We) understand that revocation of this Authorization Agreement by me (us) may constitute an event of Default under the Franchise Agreement.

I (We) understand that the amount to be withdrawn by Franchisor will not be the same each month and I (We) therefore authorize all monetary transfers pursuant to Articles 6 and 18 of the Franchise Agreement.

\_\_\_\_\_  
Print Franchisee / Account Holder Name

\_\_\_\_\_  
Print Franchisee/Co-Account Holder Name

\_\_\_\_\_  
Franchisee/ Account Holder Signature-Date

\_\_\_\_\_  
Franchisee/Co-Account Holder Signature-Date

\_\_\_\_\_  
Daytime Phone Number

\_\_\_\_\_  
Email Address

**PLEASE ATTACH A VOIDED CHECK TO THIS FORM**

**Please Return Form to:**

GLO30 Franchise LLC  
40 District Square SW #215, Washington DC 20024  
Phone #: 855-456-3030

**ATTACHMENT 5**

**CONDITIONAL ASSIGNMENT OF LEASE**

## **CONDITIONAL ASSIGNMENT OF LEASE**

**FOR VALUE RECEIVED**, the undersigned \_\_\_\_\_  
("Assignor") hereby assigns and transfers to GLO30 Franchise LLC, a Delaware limited liability company, with a notice address of 40 District Square SW #215, Washington DC 20024 ("Assignee"), all of Assignor's right, title and interest as tenant in, to and under that certain lease, a copy of which shall be attached hereto (the "Lease") respecting premises commonly known as \_\_\_\_\_. This Assignment is for collateral purposes only and except as specified herein, Assignee shall have no liability or obligation of any kind whatsoever arising from or in connection with this Assignment or the Lease unless Assignee takes possession of the premises demised by the Lease pursuant to the terms hereof and assumes the obligations of Assignor thereunder.

Assignor represents and warrants to Assignee that Assignor has full power and authority to so assign the Lease and Assignor's interest therein and that Assignor has not previously assigned or transferred, and is not obligated to assign or transfer, any of Assignor's interest in the Lease or the premises demised thereby.

Upon a default by Assignor under the Lease or under the franchise agreement for a GLO30 outlet between Assignee and Assignor (the "Franchise Agreement"), or in the event of a default by Assignor under any document or instrument securing the Franchise Agreement, Assignee shall have the right and is hereby empowered to take possession of the premises demised by the Lease, expel Assignor therefrom, and, in such event, Assignor shall have no further right, title or interest in the Lease.

Assignor agrees that it will not suffer or permit any surrender, termination, amendment or modification of the Lease without the prior written consent of Assignee. Throughout the term of the Franchise Agreement and any renewals thereto, Assignor agrees that it shall elect and exercise all options to extend the term of or renew the Lease not less than thirty (30) days prior to the last day that the option must be exercised, unless Assignee otherwise agrees in writing. If Assignee does not otherwise agree in writing, and upon failure of Assignor to so elect to extend or renew the Lease as aforesaid, Assignor hereby appoints Assignee as its true and lawful attorney-in-fact to exercise such extension or renewal options in the name, place and stead of Assignor for the purpose of effecting such extension or renewal.

ASSIGNOR:

DATED: \_\_\_\_\_

Name: \_\_\_\_\_

**CONSENT AND AGREEMENT OF LANDLORD**

To that Conditional Assignment of Lease from \_\_\_\_\_ (Assignor) to GLO30 Franchise LLC (Assignee) dated \_\_\_\_\_, for the property known as \_\_\_\_\_.

The undersigned Landlord under the aforescribed Lease further hereby:

- (a) Agrees to notify Assignee in writing of and upon the failure of Assignor to cure any default by Assignor under the Lease;
- (b) Agrees that Assignee shall have the right, but shall not be obligated, to cure any default by Assignor under the Lease within thirty (30) days after delivery by Landlord of notice thereof in accordance with paragraph (a) above;
- (c) Consents to the foregoing Conditional Assignment and agrees that if Assignee takes possession of the premises demised by the Lease and confirms to Landlord the assumption of the Lease by Assignee as tenant thereunder, Landlord shall recognize Assignee as tenant under the Lease, provided that Assignee cures within the thirty (30) day period the non-monetary defaults, if any, of Assignor under the Lease;
- (d) Agrees that Assignee may further assign the Lease to a person, firm or corporation who shall agree to assume the tenant's obligations under the Lease and who is reasonably acceptable to Landlord and upon such assignment Assignee shall have no further liability or obligation under the Lease as assignee, tenant or otherwise.
- (e) Permits Assignee to enter upon the premises without being guilty of trespass or any other crime or tort to de-identify the premises as a GLO30 outlet if tenant fails to do so following termination of the Franchise Agreement or Lease, provided that Assignee shall repair any damage caused thereby.

DATED: \_\_\_\_\_

LANDLORD:

By: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

## ATTACHMENT 6

### **INTERNET ADVERTISING, SOCIAL MEDIA, SOFTWARE, AND TELEPHONE LISTING AGREEMENT**

**THIS INTERNET ADVERTISING, SOCIAL MEDIA, SOFTWARE AND TELEPHONE LISTING AGREEMENT** (the “Agreement”) is made and entered into this day of \_\_\_\_\_ (the “Effective Date”) by and between GLO30 FRANCHISE LLC, a Delaware limited liability company, with its principal address at 40 District Square SW #215, Washington DC 20024 (herein referred to as “Franchisor”) and \_\_\_\_\_, a(n) \_\_\_\_\_, with its principal address located at \_\_\_\_\_ and \_\_\_\_\_’s principals: \_\_\_\_\_, an individual residing at \_\_\_\_\_ and \_\_\_\_\_, an individual residing at \_\_\_\_\_ (“Principal(s)”). \_\_\_\_\_ and Principal(s) shall be individually and collectively referred to, and each is, the “Franchisee”.

**WHEREAS**, Franchisee desires to enter into a franchise agreement with Franchisor for a GLO30 business (“Franchise Agreement”) which will allow Franchisee to conduct internet-based advertising, maintain social media and software accounts, and use telephone listings linked to the GLO30 brand.

**WHEREAS**, Franchisor would not enter into the Franchise Agreement without Franchisee’s agreement to enter into, comply with, and be bound by all the terms and provisions of this Agreement;

**NOW, THEREFORE**, for and in consideration of the foregoing and the mutual promises and covenants contained herein, and in further consideration of the Franchise Agreement and the mutual promises and covenants contained therein, and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties hereto agree as follows:

#### 1. **Definitions**

All terms used but not otherwise defined in this Agreement shall have the meanings set forth in the Franchise Agreement. “Termination” of the Franchise Agreement shall include, but shall not be limited to, the voluntary termination, involuntary termination, or natural expiration thereof.

#### 2. **Internet Advertising and Telephone Listings**

2.1 **Interest in Websites, Social Media, and Software Accounts and Other Electronic Listings.** Franchisee may acquire (whether in accordance with or in violation of the Franchise Agreement) during the term of Franchise Agreement, certain right, title, or interest in and to certain domain names, social media accounts, software accounts, hypertext markup language, uniform resource locator addresses, access to corresponding internet websites, and the right to hyperlink to certain websites and listings on various internet search engines (collectively, “Electronic Advertising”) related to the Franchised Business or the Marks.

2.2 **Interest in Telephone Numbers and Listings.** Franchisee has or will acquire during the term of the Franchise Agreement, certain right, title, and interest in and to those certain telephone numbers and regular, classified, internet page, and other telephone directory listings (collectively, the “Telephone Listings”) related to the Franchised Business or the Marks.

2.3 **Transfer.** On Termination of the Franchise Agreement, or on periodic request of Franchisor, Franchisee will immediately:

- 2.3.1 direct all internet service providers, domain name registries, internet search engines, social media and software companies, and other listing agencies (collectively, the “Internet Companies”) with which Franchisee has Electronic Advertising and Telephone Listings: (i) to transfer all of Franchisee’s interest in such Electronic Advertising and Telephone Listings to Franchisor; and (ii) to execute such documents and take such actions as may be necessary to effectuate such transfer. In the event Franchisor does not desire to accept any or all such Electronic Advertising and Telephone Listings, Franchisee will immediately direct the Internet Companies to terminate such Electronic Advertising and Telephone Listings or will take such other actions with respect to the Electronic Advertising and Telephone Listings as Franchisor directs; and
- 2.3.2 direct all telephone companies, telephone directory publishers, and telephone directory listing agencies (collectively, the “Telephone Companies”) with which Franchisee has Telephone Listings: (i) to transfer all Franchisee’s interest in such Telephone Listings to Franchisor; and (ii) to execute such documents and take such actions as may be necessary to effectuate such transfer. In the event Franchisor does not desire to accept any or all such Telephone Listings, Franchisee will immediately direct the Telephone Companies to terminate such Telephone Listings or will take such other actions with respect to the Telephone Listings as Franchisor directs.

2.4 Appointment; Power of Attorney. Franchisee hereby constitutes and appoints Franchisor and any officer or agent of Franchisor, for Franchisor’s benefit under the Franchise Agreement and this Agreement or otherwise, with full power of substitution, as Franchisee’s true and lawful attorney-in-fact with full power and authority in Franchisee’s place and stead, and in Franchisee’s name or the name of any affiliated person or affiliated company of Franchisee, to take any and all appropriate action and to execute and deliver any and all documents that may be necessary or desirable to accomplish the purposes of this Agreement. Franchisee further agrees that this appointment constitutes a power coupled with an interest and is irrevocable until Franchisee has satisfied all of its obligations under the Franchise Agreement and any and all other agreements to which Franchisee and any of its affiliates on the one hand, and Franchisor and any of its affiliates on the other, are parties, including without limitation this Agreement. Without limiting the generality of the foregoing, Franchisee hereby grants to Franchisor the power and right to do the following:

2.4.1 Direct the Internet Companies to transfer all Franchisee’s interest in and to the Electronic Advertising and Telephone Listings to Franchisor, or alternatively, to direct the Internet Companies to terminate any or all of the Electronic Advertising and Telephone Listings;

2.4.2 Direct the Telephone Companies to transfer all Franchisee’s interest in and to the Telephone Listings to Franchisor, or alternatively, to direct the Telephone Companies to terminate any or all of the Telephone Listings; and

2.4.3 Execute such standard assignment forms or other documents as the Internet Companies and/or Telephone Companies may require in order to affect such transfers or terminations of Franchisee’s interest.

2.5 Certification of Termination. Franchisee hereby directs the Internet Companies and Telephone Companies to accept, as conclusive proof of Termination of the Franchise Agreement, Franchisor’s written statement, signed by an officer or agent of Franchisor, that the Franchise Agreement has terminated.

2.6 Cessation of Obligations. After the Internet Companies and the Telephone Companies have duly transferred all Franchisee’s interests as described in paragraph 2.3 above to Franchisor, as between Franchisee and Franchisor, Franchisee will have no further interest in, or obligations with respect to the particular Electronic

Advertising and/or Telephone Listing. Notwithstanding the foregoing, Franchisee will remain liable to each and all of the Internet Companies and Telephone Companies for the respective sums Franchisee is obligated to pay to them for obligations Franchisee incurred before the date Franchisor duly accepted the transfer of such interests, or for any other obligations not subject to the Franchise Agreement or this Agreement.

### 3. **Miscellaneous**

3.1 **Release.** Franchisee hereby releases, remises, acquits, and forever discharges each and all of the Internet Companies and/or Telephone Companies and each and all of their parent corporations, subsidiaries, affiliates, directors, officers, stockholders, employees, and agents, and the successors and assigns of any of them, from any and all rights, demands, claims, damage, losses, costs, expenses, actions, and causes of action whatsoever, whether in tort or in contract, at law or in equity, known or unknown, contingent or fixed, suspected or unsuspected, arising out of, asserted in, assertible in, or in any way related to this Agreement.

3.2 **Indemnification.** Franchisee is solely responsible for all costs and expenses related to its performance, its nonperformance, and Franchisor's enforcement of this Agreement, which costs and expenses Franchisee will pay Franchisor in full, without defense or setoff, on demand. Franchisee agrees that it will indemnify, defend, and hold harmless Franchisor and its affiliates, and its and their directors, officers, shareholders, partners, members, employees, agents, and attorneys, and the successors and assigns of any and all of them, from and against, and will reimburse Franchisor and any and all of them for, any and all loss, losses, damage, damages, claims, debts, claims, demands, or obligations that are related to or are based on this Agreement.

3.3 **No Duty.** The powers conferred on Franchisor hereunder are solely to protect Franchisor's interests and shall not impose any duty on Franchisor to exercise any such powers. Franchisee expressly agrees that in no event shall Franchisor be obligated to accept the transfer of any or all of Franchisee's interest in any matter hereunder.

3.4 **Further Assurances.** Franchisee agrees that at any time after the date of this Agreement, Franchisee will perform such acts and execute and deliver such documents as may be necessary to assist in or accomplish the purposes of this Agreement.

3.5 **Successors, Assigns, and Affiliates.** All Franchisor's rights and powers, and all Franchisee's obligations, under this Agreement shall be binding on Franchisee's successors, assigns, and affiliated persons or entities as if they had duly executed this Agreement.

3.6 **Effect on Other Agreements.** Except as otherwise provided in this Agreement, all provisions of the Franchise Agreement and attachments and schedules thereto shall remain in effect as set forth therein.

3.7 **Survival.** This Agreement shall survive the Termination of the Franchise Agreement.

3.8 **Governing Law.** This Agreement shall be governed by and construed under the laws of the State of Delaware, without regard to the application of Delaware conflict of law rules.

(Signatures appear on the following page)

The undersigned have executed or caused their duly authorized representatives to execute this Agreement as of the Effective Date.

FRANCHISOR:  
GLO30 FRANCHISE LLC

By: \_\_\_\_\_  
Herman J. Singh, MD., Director of Operations

FRANCHISEE (Entity):  
\_\_\_\_\_

By: \_\_\_\_\_

FRANCHISEE (Principal):  
\_\_\_\_\_

FRANCHISEE (Principal):  
\_\_\_\_\_

ATTACHMENT 7

**STATEMENT OF OWNERSHIP INTERESTS IN FRANCHISEE ENTITY**

**Name**

**Percentage of Ownership**

DESIGNATED CONTROLLING PRINCIPAL

I, \_\_\_\_\_, agree to undertake the additional obligations and responsibilities of the “Designated Controlling Principal”, as further defined in Section 11.3.1 of the Franchise Agreement.

FRANCHISEE (Entity):

\_\_\_\_\_

By: \_\_\_\_\_

FRANCHISEE (Principal):

\_\_\_\_\_

FRANCHISEE (Principal):

\_\_\_\_\_

## ATTACHMENT 8

### **CONFIDENTIALITY AND NON-COMPETE AGREEMENT**

This Confidentiality and Non-Compete Agreement (the “Agreement”) is made and entered into this \_\_\_\_\_, by \_\_\_\_\_, a(n) \_\_\_\_\_ (“Franchisee”), a franchisee of GLO30 Franchise LLC, a Delaware limited liability company (“Franchisor”), and \_\_\_\_\_, an individual (“Covenantor”), in connection with a franchise agreement.

**WHEREAS**, Franchisee and Franchisor are parties to a franchise agreement dated \_\_\_\_\_ (the “Franchise Agreement”), whereby Franchisor has granted Franchisee the right to use certain of Franchisor’s trademarks and logo, website, documents, advertisements, photographs, social media content, promotional materials and operations manual (collectively referred to as the “Intellectual Property”) for the establishment and operation of a GLO30 franchised business;

**WHEREAS**, in connection with his or her duties, it will be necessary for Covenantor to have access to some or all of the Intellectual Property and other confidential information, knowledge, know-how, techniques, training, and other materials used in or related to the GLO30 brand and/or concerning the methods of operation of a GLO30 franchised business (collectively referred to as “Confidential Information”);

**WHEREAS**, the Intellectual Property and Confidential Information provide economic advantages to Franchisor and licensed users of Franchisor, including Franchisee;

**WHEREAS**, Franchisee has acknowledged the importance of restricting the use, access and dissemination of the Intellectual Property and Confidential Information, and Franchisee therefore has agreed to obtain from Covenantor a written agreement protecting the Intellectual Property and Confidential Information and further protecting the GLO30 brand against unfair competition; and

**WHEREAS**, Covenantor acknowledges that receipt of and the right to use the Intellectual Property and Confidential Information constitutes independent valuable consideration for the representations, promises and covenants made by Covenantor herein

**NOW, THEREFORE**, in consideration of the mutual covenants and obligations contained herein, the parties agree as follows:

#### **1. Confidentiality Agreement.**

**a.** Covenantor shall, at all times, maintain the confidentiality of the Confidential Information and shall use the Intellectual Property and such Confidential Information only in the course of his or her employment by or association with Franchisee in connection with the operation of a GLO30 franchised business under the Franchise Agreement and in accordance with the requirements thereof.

**b.** Covenantor shall not at any time make copies of any documents or compilations containing some or all of the Intellectual Property or Confidential Information, and shall not reproduce, in whole or in part, any of the Intellectual Property or Confidential Information, without Franchisor’s express written permission.

**c.** Covenantor shall not at any time disclose or permit the disclosure of the Confidential Information except, and only then to the limited extent necessary, to those employees of Franchisee for training and assisting such employees in the operation of Franchisee’s GLO30 franchised business.

**d.** Covenantor shall surrender any material containing some or all of the Intellectual Property or Confidential Information to Franchisee or Franchisor, upon request, or upon termination of employment or association with Franchisee.

**e.** Covenantor shall not at any time, directly or indirectly, do any act or omit to do any act that would or would likely be injurious or prejudicial to the goodwill associated with the GLO30 brand.

**f.** Upon termination of employment or association with Franchisee, Covenantor shall immediately lose all rights to access and/or use the Intellectual Property and Confidential Information for any purpose whatsoever.

## **2. Covenants Not to Compete.**

**a.** In order to protect the goodwill and unique qualities of the GLO30 brand, and in consideration for the disclosure to Covenantor of the Confidential Information, Covenantor further agrees and covenants that during Covenantor's employment or association with Franchisee, Covenantor shall not, for Covenantor or through, on behalf of or in conjunction with any person or entity:

- (i) divert, or attempt to divert, any business or customer of Franchisee's GLO30 franchised business or of other franchisees in the GLO30 system to any competitor, by direct or indirect inducement or otherwise, or
- (ii) participate as an owner, partner, director, officer, employee, consultant or agent or serve in any other capacity in any medical spa business substantially similar to the Franchisee's GLO30 franchised business ("Competitive Business").

**b.** In further consideration for the disclosure to Covenantor of the Confidential Information and to protect the goodwill and unique qualities of the GLO30 system, Covenantor further agrees and covenants that, upon the termination of Covenantor's employment or association with Franchisee and continuing for twenty-four (24) months thereafter, Covenantor shall not, for Covenantor or through, on behalf of or in conjunction with any person or entity:

- (i) divert, or attempt to divert, any business or customer of Franchisee's GLO30 franchised business or of other franchisees in the GLO30 system to any competitor, by direct or indirect inducement or otherwise, or
- (ii) participate as an owner, partner, director, officer, employee, or consultant or serve in any other managerial, operational, or supervisory capacity in any Competitive Business within twenty-five (25) miles of Franchisee's Territory or the territory of any other GLO30 affiliate-owned or franchised business.

**c.** The parties acknowledge and agree that each of the covenants contained herein are reasonable limitations as to time, geographical area, and scope of activity to be restrained and do not impose a greater restraint than is necessary to protect the goodwill or other business interests of Franchisor. The parties acknowledge and agree that each of the covenants contained herein are reasonable limitations as to time, geographical area, and scope of activity to be restrained and do not impose a greater restraint than is necessary to protect the goodwill or other business interests of Franchisor.

**d.** If the period of time or the geographic scope specified Section 2.b. above, should be adjudged unreasonable in any proceeding, then the period of time will be reduced by such number of months or the geographic scope will be reduced by the elimination of such portion thereof, or both, so that such restrictions may be enforced for such time and scope as are adjudged to be reasonable. In addition, Franchisor shall have the right, in its sole discretion, to reduce the scope of any covenant set forth in this Agreement or any portion thereof, without Covenantor's or Franchisee's consent, effective immediately upon receipt by Covenantor of written notice thereof, and Covenantor agrees to forthwith comply with any covenant as so modified.

### **3. General.**

**a.** Franchisee shall take full responsibility for ensuring that Covenantor acts as required by this Agreement.

**b.** Covenantor agrees that in the event of a breach of this Agreement, Franchisor would be irreparably injured and be without an adequate remedy at law. Therefore, in the event of such a breach, or threatened or attempted breach of any of the provisions hereof, Franchisee is obligated to enforce the provisions of this Agreement and shall be entitled, in addition to any other remedies that are made available to it at law or in equity, to a temporary and/or permanent injunction and a decree for the specific performance of the terms of this Agreement, without the necessity of showing actual or threatened harm and without being required to furnish a bond or other security.

**c.** Covenantor agrees to pay all expenses (including court costs and reasonable attorneys' fees) incurred by Franchisor and Franchisee in enforcing this Agreement.

**d.** Any failure of Franchisee to object to or take action with respect to any breach of any provision of this Agreement by Covenantor shall not operate or be construed as a waiver of or consent to that breach or any subsequent breach by Covenantor.

**e.** THIS AGREEMENT SHALL BE INTERPRETED BY AND CONSTRUED AND ENFORCED IN ACCORDANCE WITH THE LAWS OF THE STATE WHERE THE FRANCHISED BUSINESS IS LOCATED. COVENANTOR HEREBY IRREVOCABLY SUBMITS HIMSELF OR HERSELF TO THE JURISDICTION OF THE STATE AND FEDERAL COURTS OF SUCH STATE. COVENANTOR HEREBY WAIVES ALL QUESTIONS OF PERSONAL JURISDICTION OR VENUE FOR THE PURPOSE OF CARRYING OUT THIS PROVISION. COVENANTOR HEREBY AGREES THAT SERVICE OF PROCESS MAY BE MADE UPON COVENANTOR IN ANY PROCEEDING RELATING TO OR ARISING UNDER THIS AGREEMENT OR THE RELATIONSHIP CREATED BY THIS AGREEMENT BY ANY MEANS ALLOWED BY THE LAWS OF SUCH STATE OR FEDERAL LAW. COVENANTOR FURTHER AGREES THAT VENUE FOR ANY PROCEEDING RELATING TO OR ARISING OUT OF THIS AGREEMENT SHALL BE IN THE STATE WHERE THE FRANCHISED BUSINESS IS LOCATED; PROVIDED, HOWEVER, WITH RESPECT TO ANY ACTION THAT INCLUDES INJUNCTIVE RELIEF OR OTHER EXTRAORDINARY RELIEF, FRANCHISOR OR FRANCHISEE MAY BRING SUCH ACTION IN ANY COURT IN ANY STATE THAT HAS JURISDICTION.

**f.** The parties agree that each of the foregoing covenants contained herein shall be construed as independent of any other covenant or provision of this Agreement.

**g.** Covenantor acknowledges and agrees that each of the covenants contained herein will not impose any undue hardship on Covenantor since Covenantor has other considerable skills, experience and education which affords Covenantor the opportunity to derive income from other endeavors.

**h.** This Agreement contains the entire agreement of the parties regarding the subject matter hereof. This Agreement may be modified only by a duly authorized writing executed by all parties.

**i.** All notices and demands required to be given hereunder shall be in writing and shall be delivered personally or by certified or registered mail, postage prepaid, addressed to the party for whom intended, and shall be deemed given on the date of delivery or the date delivery is refused. All such notices shall be addressed to the party to be notified at the following addresses:

If directed to Franchisee: \_\_\_\_\_  
\_\_\_\_\_

If directed to Covenantor: \_\_\_\_\_  
\_\_\_\_\_

Any change in the foregoing addresses shall be effected by giving written notice of such change to the other parties.

**j.** Franchisor is an intended third-party beneficiary of this Agreement, and Franchisor may take whatever action it deems necessary to enforce Covenantor's obligations hereunder. The rights and remedies of Franchisor under this Agreement are fully assignable and transferable and shall inure to the benefit of its respective affiliates, successors and assigns.

**k.** The respective obligations of Franchisee and Covenantor hereunder may not be assigned by Franchisee or Covenantor, without the prior written consent of Franchisor.

The undersigned have entered into this Confidentiality and Non-Compete Agreement as witnessed by their signatures below.

FRANCHISEE (Entity): \_\_\_\_\_

By: \_\_\_\_\_

FRANCHISEE (Principal): \_\_\_\_\_  
\_\_\_\_\_

FRANCHISEE (Principal): \_\_\_\_\_  
\_\_\_\_\_

COVENANTOR:

\_\_\_\_\_  
Name:\_\_\_\_\_

**ATTACHMENT 9**

**FORM OF ADDENDUM TO GLO30 FRANCHISE LLC AGREEMENT**

## ADDENDUM TO GLO30 FRANCHISE LLC FRANCHISE AGREEMENT

THIS ADDENDUM (the “Addendum”) to the GLO30 Franchise Agreement is made and entered into this on \_\_\_\_\_, by and between (i) GLO30 Franchise LLC, a Delaware limited liability company having its principal place of business at 40 District Square SW #215, Washington DC 20024 (“Franchisor”); (ii) \_\_\_\_\_, a(n) \_\_\_\_\_, with its principal address located at \_\_\_\_\_ and \_\_\_\_\_’s principals: \_\_\_\_\_, an individual residing at \_\_\_\_\_ and \_\_\_\_\_, an individual residing at \_\_\_\_\_ (“Principal(s)”). \_\_\_\_\_ and Principal(s) shall be collectively referred to in this Agreement as “Franchisee”.

### BACKGROUND

- A. Franchisor is a franchisor of medical spas (“Franchise” or “Franchised Business”),
- B. Franchisee has requested, and Franchisor has granted, Franchisee the right to enter into Franchisor’s form of franchise agreement, which agreement was entered into on \_\_\_\_\_, under which Franchisee is granted the right and undertakes the obligation to open and operate a GLO30 medical spa located at \_\_\_\_\_ **OR** at a location to be determined (the “Franchise Agreement”).
- C. Franchisee has requested, and Franchisor has granted, that Franchisee be afforded the benefit of certain negotiated changes to the standard form of Franchisor’s franchise agreement.
- D. Accordingly, the parties wish to amend the Franchise Agreement pursuant to the terms of this Addendum.

### AGREEMENT

NOW, THEREFORE, in consideration of the foregoing recitals and the mutual promises, commitments and understandings contained herein, Franchisor and Franchisee hereby agree as follows:

1. [INSERT ADDENDUM DETAILS HERE]
2. Confidentiality. The parties acknowledge disclosure of the terms of this Addendum would cause irreparable harm to Franchisor and that a material term of this Addendum and the consideration therefore is that the terms of this Addendum shall be held in the strictest confidence. The parties shall maintain the strict confidentiality of the terms of this Addendum except on a need-to-know basis to their attorneys or as directed by a court of law with jurisdiction over the subject matter of this Addendum. **[VOID IN CALIFORNIA]**
3. Defined Terms. Terms defined in the Franchise Agreement and not defined in this Addendum have the meaning defined in the Franchise Agreement or previously executed addenda.
4. Binding Effect. This Addendum will inure to the benefit of, and will be binding upon, the parties hereto and their respective successors and assigns.
5. Entire Agreement. The Franchise Agreement, this Addendum, and previous addenda, if any, and all additional addenda executed hereafter, constitute the entire, full, and complete agreement between Franchisor and Franchisee, and supersede any and all prior agreements. In the event of any conflict or ambiguity between the terms of this Addendum and the Franchise Agreement or previous addenda, the terms of this Addendum shall control.

The parties hereto, intending to be legally bound hereby, have duly executed and delivered this Addendum the date and year first written above.

FRANCHISOR:  
GLO30 FRANCHISE LLC

By: \_\_\_\_\_  
Herman J. Singh, MD., Director of Operations

FRANCHISEE (Entity):  
\_\_\_\_\_

By: \_\_\_\_\_

FRANCHISEE (Principal):  
\_\_\_\_\_

FRANCHISEE (Principal):  
\_\_\_\_\_

**ATTACHMENT 10**

**FORM OF REQUEST FOR FINANCIAL INFORMATION**

## REQUEST FOR FINANCIAL INFORMATION

**This Request for Financial Information cannot be utilized by a resident of the State of Washington.  
[VOID IN CALIFORNIA AND MARYLAND]**

GLO30 Franchise LLC (“Franchisor”) and \_\_\_\_\_ (“Franchisee”, “we”) are parties to a certain Franchise Agreement dated \_\_\_\_\_ for the operation of a “GLO30” medical spa (“Franchise Agreement”).

We hereby acknowledge that we became a franchisee of Franchisor on \_\_\_\_\_ pursuant to the above referenced Franchise Agreement of same date. This request for financial information is made on \_\_\_\_\_, which is at least ninety (90) days after the date we executed said Franchise Agreement, and we are now requesting the assistance of the Franchisor by supplying us with financial information and financial modeling information relative to GLO30 medical spas. Franchisor agrees to release any such financial information to Franchisee, and Franchisee represents and warrants the following facts:

1. Franchisee acknowledges and understands the Federal Trade Commission prohibits franchisors from supplying prospecting franchisees any financial information whatsoever unless that information is already disclosed in the Franchise Disclosure Document (“FDD”) and Franchisee acknowledges that no individual, corporate officer or member of the management teams for Franchisor, LLC and/or Franchisor has ever provided any financial information whatsoever prior to Franchisee becoming a franchisee of Franchisor, except as may be included in Item 19 of the FDD received by Franchisee.
2. Franchisee acknowledges that any financial information Franchisor may share with Franchisee pursuant to this request is not and will not be considered a representation or warranty of performance for Franchisee’s medical spa and any financial information Franchisor may share with Franchisee pursuant to this request shall be deemed to be a permissible disclosure since Franchisee has entered into its Franchise Agreement prior to any such disclosure and Franchisee agrees to a full release and hold harmless of the Franchisor and its agents and representatives and agrees that it shall not seek any legal action whatsoever based upon any financial information Franchisee receives from Franchisor pursuant to this request.

Franchisee hereby agrees to indemnify and hold harmless, pay, or reimburse Franchisor, upon demand, for all reasonable costs and expenses (including reasonable attorney costs) incurred by Franchisor in connection with any claims brought by or on behalf of Franchisee against Franchisor based on the financial information provided, including reasonable attorneys’ fees incurred by Franchisor in defending against any such claims.

By executing this Release and Hold Harmless, we, individually, and on behalf of our heirs, legal representatives, successors and assigns, hereby forever release and discharge Franchisor and its officers, directors, employees, agents and servants, including its subsidiary and affiliated corporations, their respective officers, directors, employees, agents and servants, from any and all claims relating to or arising under any agreements between the parties executed prior to the date of this Release and Hold Harmless, including, but not limited to, any and all claims, whether presently known or unknown, suspected or unsuspected, arising under the franchise, securities, or antitrust laws of the United States, or of any state or territory thereof.

FRANCHISEE (Entity):

\_\_\_\_\_

FRANCHISEE (Principal):

By: \_\_\_\_\_

\_\_\_\_\_

Name: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Dated: \_\_\_\_\_

ATTACHMENT 11

**FORM OF EMPLOYMENT RELATIONSHIP ACKNOWLEDGMENT**

EMPLOYMENT RELATIONSHIP ACKNOWLEDGMENT

**[VOID IN CALIFORNIA AND MARYLAND]**

|                      |                  |
|----------------------|------------------|
| Employee Name:       | (the "Employee") |
| Date of Hire:        |                  |
| Medical Spa Address: |                  |

You understand and acknowledge that you are employed exclusively by \_\_\_\_\_ ("Franchisee") and in no manner, shape or form employed by, jointly employed by, or co-employed by GLO30 Franchise LLC, its affiliates and/or assigns.

Release. By executing this Acknowledgement, you individually, and on behalf of GLO30 Franchise LLC and its officers, directors, employees, agents and servants, including its subsidiary and affiliated corporations, their respective officers, directors, employees, agents and servants, from any and all claims relating to or arising under any agreements between the parties executed prior to the date of this Acknowledgment, including, but not limited to, any and all claims, whether presently known or unknown, suspected or unsuspected, arising under the franchise, securities, or antitrust laws of the United States, or of any state or territory thereof.

Indemnification. Employee hereby agrees to indemnify and hold harmless, pay, or reimburse GLO30 Franchise LLC, upon demand, for all reasonable costs and expenses (including reasonable attorney costs) incurred by GLO30 Franchise LLC in connection with any claims brought by you or on your behalf, including reasonable attorneys' fees incurred by Franchisor in defending against any such claims.

The parties hereto have duly signed and executed this Agreement as of the date first written below.

**EMPLOYEE:**

Signature\_\_\_\_\_

Name:\_\_\_\_\_

Date:\_\_\_\_\_

**ATTACHMENT 12**

**FORM OF EMPLOYMENT ACKNOWLEDGMENT**

EMPLOYMENT ACKNOWLEDGMENT

**[VOID IN CALIFORNIA AND MARYLAND]**

GLO30 Franchise LLC (“Franchisor”, “we”, “us” or “our”) and \_\_\_\_\_  
 (“Franchisee”, “you” or “your”) are parties to a Franchise Agreement dated \_\_\_\_\_ for the  
operation of a “GLO30 ” medical spa at \_\_\_\_\_  
 (the  
 “Franchised Business”). In accordance with Article 21 of the Franchise Agreement, you understand and  
 acknowledge that your employees are in no manner, shape or form employed by, jointly employed by, or co-  
 employed by Franchisor.

It is intention of the parties to this Agreement that we shall not be deemed a joint employer with you for any reason.  
 If we incur any cost, loss, or damages as a result of any actions or omissions of you or your employees, including  
 any that relate to any party making a finding of any joint employer status, you will fully indemnify us for any such  
 loss.

You hereby irrevocably affirm, attest, and covenant your understanding that your employees are employed  
 exclusively by you and in no fashion are any such employees employed, jointly employed or co-employed by us.  
 You further affirm and attest that each of your employees is under your exclusive dominion and control and never  
 under our direct or indirect control in any fashion whatsoever. You alone hire each of your employees; set their  
 schedules; establish their compensation rates; and pay all salaries, benefits, and employment-related liabilities (such  
 as workers’ compensation insurance premiums/payroll taxes/Social Security contributions/unemployment  
 insurance premiums). You alone have the ability to discipline or terminate your employees to our exclusion, and  
 we shall have no such authority or ability.

You further attest and affirm that any minimum staffing requirements established by us are solely for the purpose  
 of ensuring that the Franchised Business is at all times staffed at those levels necessary to operate the Franchised  
 Business in conformity with the System and the products, services, standards of quality and efficiency, and other  
 brand attributes known to and desired by the consuming public and associated with the Proprietary Marks. You  
 affirm, warrant, and understand that you may staff the Franchised Business with as many employees as you desire  
 at any time so long as our minimal staffing levels are achieved. You also affirm and attest that any recommendations  
 you may receive from us regarding salaries, hourly wages or other compensation for employees are  
 recommendations only, designed to assist you to efficiently operate your Franchised Business, and that you are  
 entirely free to disregard our recommendations regarding such employee compensation.

Moreover, you affirm and attest that any training provided by us for your employees is geared to impart to those  
 employees, with your ultimate authority, the various procedures, protocols, systems, and operations of the medical  
 spa and in no fashion reflects any employment relationship between us and such employees. Finally, should it ever  
 be asserted that we are the employer, joint employer or co-employer of any of your employees in any private or  
 government investigation, action, proceeding, arbitration or other setting, you irrevocably agree to assist us in  
 defending said allegation, including (if necessary) appearing at any venue requested by us to testify on our behalf  
 (and, as may be necessary, submitting yourself to depositions, other appearances and/or preparing affidavits  
 dismissive of any allegation that we are the employer, joint employer or co-employer of any of your employees).  
 To the extent we are the only named party in any such investigation, action, proceeding, arbitration, or other setting  
 to the exclusion of you, should any such appearance by you be required or requested by us, we will recompense  
 you the reasonable costs associated with your appearing at any such venue.

Release. By executing this Acknowledgement, you individually, and on behalf of your heirs, legal representatives, successors and assigns, hereby forever release and discharge us and our officers, directors, employees, agents and servants, including our subsidiary and affiliated corporations, their respective officers, directors, employees, agents and servants, from any and all claims relating to or arising under any agreements between the parties executed prior to the date of this Acknowledgment, including, but not limited to, any and all claims, whether presently known or unknown, suspected or unsuspected, arising under the franchise, securities, or antitrust laws of the United States, or of any state or territory thereof.

You hereby agree to indemnify and hold harmless, pay, or reimburse us, upon demand, for all reasonable costs and expenses (including reasonable attorney costs) incurred by us in connection with any claims brought by you or on your behalf against us based on any alleged failure to provide adequate training or to provide any other services performed by us, including reasonable attorneys' fees incurred by us in defending against any such claims.

FRANCHISOR:  
GLO30 FRANCHISE LLC

By: \_\_\_\_\_  
Herman J. Singh, MD., Director of Operations

FRANCHISEE (Entity):

\_\_\_\_\_

By: \_\_\_\_\_

FRANCHISEE (Principal):

\_\_\_\_\_

FRANCHISEE (Principal):

\_\_\_\_\_

ATTACHMENT 13

**FORM OF HQ INITIAL TRAINING ACKNOWLEDGMENT**

HQ INITIAL TRAINING ACKNOWLEDGMENT  
**[VOID IN CALIFORNIA AND MARYLAND]**

Date: \_\_\_\_\_

To GLO30 Franchise LLC:

By signing below, you hereby acknowledge that GLO30 Franchise LLC, and its designees, have provided to you and your staff the initial training, including headquarter training, required pursuant to the Franchise Agreement dated \_\_\_\_\_ between GLO30 Franchise LLC (“Franchisor”) and \_\_\_\_\_ (“Franchisee”) for a GLO30 medical spa located at: \_\_\_\_\_ (the “Medical Spa”).

You further represent and warrant that Franchisor has satisfactorily completed all of its obligations pursuant to Article 10 of the Franchise Agreement, including but not limited to the following: site selection guidance, providing the prototype design plans, loaning the Franchisor’s Confidential Operations Manuals, visits to the location, reviewing the grand opening advertising campaign, providing management and operations advice, providing a list of approved suppliers and providing the initial training program, including HQ initial training. You acknowledge and affirm that you have been trained to the point that you are fully satisfied that you and your team are fully capable of opening and operating the Medical Spa. By executing this Acknowledgement, you individually, and on behalf of your heirs, legal representatives, successors and assigns, hereby forever releases and discharges Franchisor and its officers, directors, employees, Fransmart, LLC and its representatives, agents and servants, including their respective subsidiary and affiliated corporations, their respective officers, directors, employees, agents and servants, from any and all claims relating to or arising under any agreements between the parties executed prior to the date of this Acknowledgment.

You hereby agree to indemnify and hold harmless, pay, or reimburse Franchisor, upon demand, for all reasonable costs and expenses (including reasonable attorney costs) incurred by Franchisor in connection with any claims brought by you or on your behalf against Franchisor based on any alleged failure to provide adequate training or to provide any other services performed by Franchisor, including reasonable attorneys’ fees incurred by Franchisor in defending against any such claims.

By executing this Release and Hold Harmless, you, individually, and on behalf of your heirs, legal representatives, successors and assigns, hereby forever release and discharge Franchisor and its officers, directors, employees, agents and servants, including its subsidiary and affiliated corporations, their respective officers, directors, employees, agents and servants, from any and all claims relating to or arising under any agreements between the parties executed prior to the date of this Release and Hold Harmless, including, but not limited to, any and all claims, whether presently known or unknown, suspected or unsuspected, arising under the franchise, securities, or antitrust laws of the United States, or of any state or territory thereof.

FRANCHISEE (Entity):

\_\_\_\_\_

By: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

FRANCHISEE (Principal):

\_\_\_\_\_

Name: \_\_\_\_\_

Dated: \_\_\_\_\_

## ATTACHMENT 14

### HIPAA Business Associate Agreement

This HIPAA Business Associate Agreement (the “Agreement”) is made and entered into as of \_\_\_\_\_ (the “Effective Date”), by and between GLO30 FRANCHISE LLC, a Delaware limited liability company, with its principal address at 40 District Square SW #215, Washington DC 20024 (herein “Business Associate”) and \_\_\_\_\_ a(n) \_\_\_\_\_, with its principal place of business located at \_\_\_\_\_ (“Covered Entity”).

### RECITALS

**WHEREAS**, Covered Entity is a franchisee of Business Associate and operates a GLO30 Franchised Business outlet located in \_\_\_\_\_ under a Franchise Agreement dated \_\_\_\_\_ (the “Franchise Agreement”) with Business Associate;

**WHEREAS**, Covered Entity is or may be subject to the requirements of 42 U.S.C. 1320d *et seq.* enacted by the Health Insurance Portability and Accountability Act of 1996 (“HIPAA”), the Health Information Technology for Economic and Clinical Health Act (“HITECH”) and the implementing regulations set forth at 45 CFR Parts 160 through 164 (“HIPAA Regulations”). As used herein, “PHI” refers to Protected Health Information maintained, transmitted, created or received by Business Associate for or from Covered Entity; and

**WHEREAS**, to the extent required by the HIPAA Regulations and applicable state law, Business Associate is or may be directly subject to certain privacy and security obligations and penalty provisions of HIPAA, HITECH, the HIPAA Regulations and state law.

**NOW, THEREFORE**, in consideration of the mutual promises and covenants contained herein, the receipt, sufficiency, and adequacy of which are hereby acknowledged, the Parties, intending to be legally bound, hereby contract and agree as follows:

1. Definitions. Terms used but not otherwise defined in this Agreement have the same meaning as those terms are defined and used in the HIPAA Regulations.
2. HIPAA Assurances. In the event Business Associate creates, receives, maintains or otherwise is exposed to PHI by, through, or on behalf of, Covered Entity, Business Associate shall:
  - a. not use or disclose PHI other than as permitted or required by this Agreement or as required and permitted by law.
  - b. use appropriate safeguards, and comply with Subpart C of 45 CFR Part 164 with respect to electronic PHI, to prevent use or disclosure of PHI other than as provided for by this Agreement.
  - c. report to Cover Entity any use or disclosure of PHI no provided for by this Agreement of which Business Associate becomes aware, including breaches of unsecured PHI as required at 45 CFR 164.410, and any security incident of which Business Associate becomes aware.
  - d. in accordance with 45 CFR 164.502(e)(1)(ii) and 164.308(b)(2), if applicable, ensure that any agent, including a subcontractor, that create, receive, maintain, or transmit PHI on behalf of Business Associate agrees to the same restrictions and conditions that apply through this Agreement to Business Associate with respect to such information.

- e. make available the PHI in a designated record set to the Covered Entity as necessary to satisfy Covered Entity's obligations under 45 CFR 164.524.
  - f. make any amendment(s) to PHI in a designated record set that the Covered Entity directs or agrees pursuant to 45 CFR 164.526, or take other measures as necessary to satisfy Covered Entity's obligations pursuant to 45 CFR 164.526.
  - g. maintain and make available the information required to provide an accounting of disclosures to the Covered Entity as necessary to satisfy Covered Entity's obligations pursuant to 45 CFR 164.528.
  - h. to the extent Business Associate is to carry out one or more of Covered Entity's obligation(s) under Subpart E of 45 CFR Part 164, comply with the requirements of Subpart E that apply to Covered Entity in the performance of such obligation(s); and
  - i. make Business Associate's internal practices, books, and records relating to the use and disclosure of PHI received from, or created or received by Business Associate on behalf of Covered Entity, available to the Covered Entity, or to a designated individual in a manner designated by the Covered Entity or the designated individual, for purposes of the designated individual determining Covered Entity's compliance with the HIPAA rules.
3. Permitted Uses and Disclosures. Except as otherwise limited in this Agreement, Business Associate may use or disclose PHI for the following purposes provided that such use or disclosure would not violate HIPAA rules if done by the Covered Entity:
- a. for any lawful purpose permitted by the Franchise Agreement and/or the Operations Manual described in the Franchise Agreement.
  - b. for the proper management and administration of Business Associate (including its management and administration of the GLO30 franchise system) and/or to carry out the legal responsibilities of Business Associate.
  - c. except as otherwise limited in this Agreement, to provide data aggregation services to Covered Entity as permitted by 45 CFR 146.504(e)(2)(i)(B).
  - d. to report violations of law to appropriate federal and state authorities, consistent with 45 CFR 164.502(j)(1).
4. Obligations of Covered Entity. Covered Entity shall notify Business Associate of the following:
- a. any limitation(s) in its notice of privacy practices of Covered Entity in accordance with 45 CFR 164.520, to the extent that such limitations may affect Business Associate's use or disclosure of PHI.
  - b. any changes in, or revocation of, permission by any individual to use or disclose PHI, to the extent that such changes may affect Business Associate's use or disclosure of PHI.
  - c. any restriction to the use or disclosure of PHI that Covered Entity has agreed to in accordance with 45 CFR 164.522, to the extent that such restriction may affect Business Associate's use or disclosure of PHI.
5. Term. The Term of this Agreement shall be effective as of the Effective Date and shall remain in effect until the expiration or termination of the Franchise Agreement. Either party may terminate this Agreement, effective immediately, if such party determines that the other party has breached a material provision of

this Agreement and has failed to cure such breach within thirty (30) days of written notice from the other party. The parties agree that a termination of this Agreement is a non-curable default under Section 17.2 of the Franchise Agreement.

6. Effect of Termination. Upon termination of this Agreement for any reason, Business Associate, with respect to PHI received from Covered Entity, or created, maintained, or received by Business Associate on behalf of Covered Entity, shall:
- a. retain only that PHI which is necessary for Business Associate to continue its proper management and administration or to carry out its legal responsibilities;
  - b. return to Covered Entity (or, if agreed to by Covered Entity, destroy) the remaining PHI that Business Associate still maintains in any form, provided that Covered Entity and Business Associate acknowledge and agree that aggregated data is not PHI and will not be destroyed;
  - c. continue to use appropriate safeguards and comply with Subpart C of 45 CFR Part 164 with respect to electronic PHI to prevent use or disclosure of the PHI, other than as provided for in this Section, for as long as Business Associate retains the PHI;
  - d. not use or disclose the PHI retained by Business Associate other than for the purposes for which such PHI was retained and subject to the same conditions set out in Section 3 hereof, which applied prior to termination; and
  - e. return to Covered Entity (or, if agreed to by Covered Entity, destroy) the PHI retained by Business Associate when it is no longer needed by Business Associate for its proper management and administration or to carry out its legal responsibilities.

Notwithstanding the foregoing, in the event that Business Associate determines that returning or destroying PHI (other than PHI that Business Associate is permitted to retain) is not feasible, Business Associate shall provide to Covered Entity notification of the conditions that make return or destruction infeasible, and shall extend the protections of this Agreement to such PHI and limit further uses and disclosures of such PHI to those purposes that make the return or destruction infeasible, for so long as Business Associate maintains such PHI.

The obligations of Business Associate pursuant to this Section 6 shall survive the termination of this Agreement.

7. Miscellaneous

- a. The parties hereto agree to take such action as is necessary to amend this Agreement from time to time as required for continued compliance with the requirements of the HIPAA Regulations and any other applicable law.
- b. Any ambiguity in this Agreement shall be interpreted to permit compliance with HIPAA Regulations.
- c. This Agreement shall be binding upon and inure to the benefit of the respective legal successors of the parties hereto, provided that the rights and obligations hereunder may be assigned only in strict accordance with the Franchise Agreement and applicable law.
- d. This Agreement shall be governed and construed in accordance with the laws of the State of Delaware without regard to the choice of law provisions thereof. In the case of any dispute between the parties,

the parties shall resolve it in accordance with the dispute resolution procedures set forth in Article 20 of the Franchise Agreement.

- e. Whenever notice is required or permitted to be given under the terms of this Agreement, it shall be given in writing, and be delivered personally or by certified mail or courier, postage prepaid, addressed to the party for whom intended, and shall be deemed given on the date of delivery or delivery is refused. All such notices shall be addressed to the party to be notified at their respective addresses as set forth in the introductory paragraph of this Agreement, or at such other address or addresses as the parties may from time to time designate in writing.
- f. The invalidity or unenforceability of any provision of this Agreement, or any terms thereof, shall not affect the validity of this Agreement as a whole, which shall at all times remain in full force and effect. To this end, in the event that any provision of this Agreement shall be determined to be illegal or unenforceable, that provision will be limited or eliminated to the minimum extent necessary so that this Agreement shall otherwise remain in full force and effect.

The parties hereto have executed this HIPAA Business Associate Agreement on the day and year first above written.

COVERED ENTITY:

BUSINESS ASSOCIATE:  
GLO30 FRANCHISE LLC

By: \_\_\_\_\_  
Name: \_\_\_\_\_  
Title: \_\_\_\_\_

By: \_\_\_\_\_  
Name: Herman J. Singh, MD  
Title: Director of Operations

PRINCIPAL:

\_\_\_\_\_  
Name: \_\_\_\_\_

**EXHIBIT C**  
**MULTI-UNIT OPERATOR AGREEMENT**

**GLO30 FRANCHISE LLC**  
**MULTI-UNIT OPERATOR AGREEMENT**

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**MULTI-UNIT OPERATOR**

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**EFFECTIVE DATE**

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## ATTACHMENTS

- 1 - Trademarks
- 2 - Development Area
- 3 - Mandatory Development Schedule

**GLO30 FRANCHISE LLC**  
**MULTI-UNIT OPERATOR AGREEMENT**

THIS MULTI-UNIT OPERATOR AGREEMENT (this “Agreement”) is being entered into this day of \_\_\_\_\_, (the “Effective Date”) by and between GLO30 FRANCHISE LLC, a Delaware limited liability company with a principal business address of 40 District Square SW #215, Washington DC 20024 and a mailing address of 4915 Cordell Ave., Bethesda, MD 20814 (herein “Franchisor”) and \_\_\_\_\_, an individual residing at \_\_\_\_\_ and \_\_\_\_\_, an individual residing at \_\_\_\_\_ (herein “Multi-Unit Operator”).

**RECITATIONS**

Through the expenditure of considerable time, effort and money, Franchisor has developed and established a medical spa business that offers a customized facial every thirty (30) days utilizing a membership model and featuring minimally or non-invasive cosmetic and medical grade procedures such as peels, facials, injectables, microdermabrasion and light therapy under the GLO30 trademarks, and using Franchisor’s confidential operations manual (“Manual”) of business practices and policies, and Franchisor’s distinctive, décor, fixtures and furnishings, operations methods, sales techniques, inventory, procedures for management control and training, assistance, advertising, and promotional programs, all of which may be changed, improved or further developed by Franchisor at any time (taken together herein the “System”).

The System is identified by certain trade names, service marks, trademarks, logos, emblems and indicia of origin, including but not limited to the GLO30 service mark, as set forth in Attachment 1, and such other trade names, service marks, and trademarks as are now designated and may hereafter be designated or substituted by Franchisor for use in connection with the System (the “Marks”).

Franchisor continues to develop, use, and control the use of such Marks in order to identify for the public the source of services and products marketed under the Marks and the System and to represent the System’s high standards of quality, appearance, and service.

Pursuant to franchise agreements, Franchisor licenses to others the right to operate GLO30 medical spa outlets, using the Marks and System, in strict conformity therewith, which may be changed, improved and further developed by Franchisor from time to time (each a “Franchise Agreement”).

Multi-Unit Operator understands and acknowledges the importance of Franchisor’s high and uniform standards of quality, service, and appearance, and the necessity of operating franchised businesses of the System in conformity with Franchisor’s standards and specifications.

Multi-Unit Operator desires to obtain the right to further develop and expand the System in accordance with the development schedule described in Section 5.2 hereof (the “Mandatory Development Schedule”) within the development area described in Attachment 2 (the “Development Area”), under the System and Marks, on the terms and conditions set forth in this Agreement.

NOW, THEREFORE, the parties, in consideration of the promises, undertakings and commitments of each party to the other set forth herein, and intending to be legally bound hereby, mutually agree as follows:

**1. RECITATIONS.**

The Recitations set out above form part of this Agreement.

## 2. GRANT OF DEVELOPMENT RIGHTS.

- 2.1 Grant. Franchisor hereby grants to Multi-Unit Operator, and the Multi-Unit Operator hereby accepts from the Franchisor, on the terms and conditions set forth in this Agreement, which includes, but is not limited to, the execution of a Franchise Agreement pursuant to Section 4.1 hereof which provides the right to develop, construct, open and operate ~~one (1)~~ GLO30 medical spa ~~outlet~~outlets within the Development Area set forth in Section 5.2 and Attachment 2. ~~Multi-Unit Operator shall be granted rights to establish additional GLO30 medical spa outlets in the Development Area, up to the total number of outlets set forth in the Mandatory Development Schedule set forth in Section 5.2 hereof,~~ subject to Multi-Unit Operator's full compliance with all conditions precedent to the grant of such rights outlined below, which rights shall be exercised in accordance with Section 4.1 hereof. Franchisor agrees that during the term of this Agreement, Franchisor will not operate, and will not authorize any other franchisees to operate, a GLO30 outlet in the Development Area so long as Multi-Unit Operator is not in default under this Agreement or this Agreement has not been terminated. Except as otherwise specified in this Agreement, Franchisor reserves the right to open, operate or franchise GLO30 franchises bordering and adjacent to the Development Area. The Development Area is typically described in terms of municipal boundaries, county boundaries or specified trade areas within a municipality. Trade areas cannot overlap or interfere with an existing trade area, designated territories or development areas. Franchisor reserves the right to provide a two (2)-mile buffer between trade areas, designated territories and development areas. Franchisor reserves the right to adjust or reassign any of the trade areas in the Development Area to best serve Multi-Unit Operator's interests, or in the event there is a conflict with an existing trade area, designated territory or development area. Franchisor reserves the right to: (i) move that trade area to an unoccupied area, or (ii) refund to Multi-Unit Operator the pro-rata portion of the Development Fee that was paid for the number of medical spas to be developed in those specific trade areas. The Development Rights granted to Multi-Unit Operator herein do not include the right to develop medical spas at any Non-Traditional Sites. As used herein, a "Non-Traditional Site" includes, without limitation: transportation facility, including airport or train station; hotel or resort; military base or government office; convention center; department store; enclosed shopping center; corporate campus; educational facility; hospital; Indian reservation; casino; or any similar captive market location.
- 2.2 Reservation of Rights. Notwithstanding the provisions of Section 2.1 above, Multi-Unit Operator understands and agrees Franchisor fully reserves all other rights, other than as specified in this Agreement, for sales, solicitation and distribution of GLO30 products and services within or outside of the Development Area. This reservation of Franchisor's rights includes, but is not limited to, Franchisor's right to the rights to offer (i) other products or services not offered under the Marks, (ii) other medical spa concepts under the Marks or other trademarks, and (iii) products or services through any channel in the Development Area other than a dedicated GLO30 outlet, such as distribution through retail outlets, co-branding with other beauty, wellness or lifestyle businesses; in Non-Traditional Sites; and the Internet.
- 2.3 No License to System and Marks. Multi-Unit Operator expressly acknowledges that this Agreement is not a Franchise Agreement and does not grant to Multi-Unit Operator any right or license to operate a GLO30 outlet, distribute any product or service, or use the Marks. This Agreement sets forth conditions which, if fully satisfied, confer upon Multi-Unit Operator the rights to enter a Franchise Agreement with Franchisor to establish one or more GLO30 outlets in the Development Area only. Multi-Unit Operator's rights to open and operate a GLO30 outlet

and use the System and Marks shall be derived only through the execution of a Franchise Agreement for each GLO30 outlet to be established in the Development Area.

### 3. TERM.

Unless sooner terminated in accordance with this Agreement, the term of this Agreement and all rights granted by Franchisor under this Agreement shall expire on the date on which Multi-Unit Operator successfully and in a timely manner has complied with all of Multi-Unit Operator's obligations hereunder and has completed the development obligations in accordance with the Mandatory Development Schedule.

### 4. DEVELOPMENT AND FRANCHISE FEES.

~~Based upon the franchisor's financial condition, the Maryland Securities Commissioner has required a financial assurance. Therefore, all initial fees and payments owed by franchisees shall be deferred until the franchisor completes its pre-opening obligations under the franchise agreement. In addition, all development fees and initial payments by multi-unit operators shall be deferred until the first franchise under the development agreements opens.~~

4.1 Multi-Unit Development Fee. In consideration of the rights granted under this Agreement, Multi-Unit Operator shall pay Franchisor a development fee (the "Development Fee") as outlined in Attachment 3 hereto. The Development Fee is fully earned at the time this Multi-Unit Operator Agreement is signed and is not refundable under any circumstances. Multi-Unit Operator shall pay the full amount of the Development Fee to Franchisor upon Multi-Unit Operator's execution of this Agreement.

4.2 Application of Development Fee. The Development Fee is calculated based on the number of units Multi-Unit Operator has committed to open. If Multi-Unit Operator commits to develop between five (5) and nine (9) medical spas, Multi-Unit Operator shall pay a Development Fee of one hundred percent (100%) of the initial franchise fee for three (3) medical spas, plus fifty percent (50%) of the initial franchise fee for each additional medical spa. If Multi-Unit Operator commits to develop ten (10) or more medical spas, Multi-Unit Operator shall pay a Development Fee of one hundred percent (100%) of the initial franchise fee for five (5) medical spas, plus fifty percent (50%) of the initial franchise fee for each additional medical spa. Contemporaneous with the execution of this Agreement, Multi-Unit Operator shall execute the initial Franchise Agreement for the first GLO30 outlet to be established pursuant to the Mandatory Development Schedule. Multi-Unit Operator shall receive a corresponding credit from the Development Fee, which shall be applicable to the Initial Franchise Fee due under the initial Franchise Agreement. Upon the execution of each of additional Franchise Agreement for outlets to be developed hereunder, Multi-Unit Operator shall receive a corresponding credit from the Development Fee, which shall be applicable to the Initial Franchise Fee payable pursuant to each such additional Franchise Agreement. Upon Franchisor's approval, Multi-Unit Operator may enter into the initial Franchise Agreement or any subsequent Franchise Agreement as required under this Agreement using a newly formed entity, such as a limited liability company, corporation or partnership, for the sole purpose of entering into a Franchise Agreement and operating the GLO30 medical spa outlet pursuant thereto, provided that Multi-Unit Operator shall also personally sign such Franchise Agreement as a principal.

### 5. EXERCISE OF DEVELOPMENT RIGHTS.

5.1 Valid Exercise. Multi-Unit Operator shall exercise the development rights granted hereunder only by entering into a separate Franchise Agreement with Franchisor for each GLO30 outlet for which a development right is granted. Multi-Unit Operator shall execute and deliver to Franchisor, concurrently with the execution and delivery of this Agreement, Franchisor's current form of

Franchise Agreement for the first GLO30 outlet to be established by Multi-Unit Operator pursuant to the Mandatory Development Schedule. For each subsequent GLO30 outlet to be established hereunder, Multi-Unit Operator shall execute and deliver to Franchisor Franchisor's then-current form of Franchise Agreement, which shall be presented to Multi-Unit Operator together with Franchisor's then-current Franchise Disclosure Document. The then-current form of Franchise Agreement may differ from the current form of Franchise Agreement; provided however, the initial franchise fee for each additional outlet shall be the applicable amount set forth in in Section 4.1 hereof, and the royalty fee and local advertising will remain the same as the first franchise agreement. Further, Multi-Unit Operator acknowledges and agrees that Multi-Unit Operator shall not receive any initial training related to each additional GLO30 outlet. Multi-Unit Operator hereby waives all obligations by Franchisor to provide any training to Multi-Unit Operator contained in each Franchise Agreement, other than the initial Franchise Agreement executed concurrently with this Agreement, by and between Franchisor and Multi-Unit Operator. Multi-Unit Operator hereby acknowledges and agrees that the training Multi-Unit Operator receives pursuant to the initial Franchise Agreement executed concurrently with this Agreement is sufficient to allow Multi-Unit Operator to construct, equip, open and operate each of Multi-Unit Operator's GLO30 outlets in the Development Area. Within fifteen (15) days after Multi-Unit Operator's receipt of the Franchise Agreement for each outlet, Multi-Unit Operator shall return the executed Franchise Agreement to Franchisor. In the event Franchisor does not receive the properly executed Franchise Agreement within said fifteen (15) days from delivery thereof to Multi-Unit Operator, Franchisor's approval of Multi-Unit Operator's request shall be void and Multi-Unit Operator shall have no rights with respect to said site. Multi-Unit Operator shall be required to execute each Franchise Agreement and own a minimum of fifty-one percent (51%) of the issued and outstanding stock for each medical spa to be opened pursuant to said Franchise Agreement. In no event shall Multi-Unit Operator relinquish control over each entity operating each medical spa.

5.2 Mandatory Development Schedule. Subsequent to Multi-Unit Operator's signing of this Agreement and the initial Franchise Agreement, and provided that all conditions in Section 5.4 hereof are satisfied or waived, upon the execution of a lease for Multi-Unit Operator's first GLO30 outlet, Multi-Unit Operator shall execute an additional Franchise Agreement for the development of the second GLO30 outlet to be opened under the Mandatory Development Schedule. Provided that all conditions in Section 5.4 hereof are satisfied or waived, upon the execution of a lease for each subsequent GLO30 outlet to be developed by Multi-Unit Operator, Multi-Unit Operator shall execute an additional Franchise Agreement for the development of the next GLO30 outlet to be opened under the Mandatory Development Schedule. Notwithstanding the foregoing, Multi-Unit Operator shall open the GLO30 outlets in accordance with the Mandatory Development Schedule, attached hereto as Attachment 3.

Multi-Unit Operator acknowledges and agrees that the terms of the Mandatory Development Schedule are reasonable and viable based upon Multi-Unit Operator's independent investigation and analysis. Failure by Multi-Unit Operator to adhere to the Mandatory Development Schedule (including any extensions thereof approved by Franchisor in writing pursuant to Section 5.3 below) shall constitute a material event of default under this Agreement. Notwithstanding the foregoing, a default under this Agreement shall not be regarded as a default under any franchise agreement between Franchisor and Multi-Unit Operator or any company affiliated with it.

Multi-Unit Operator shall assume all responsibility and expense for locating potential sites for medical spas. Multi-Unit Operator acknowledges that the acceptance of a request for a site for a medical spa by Franchisor shall not be deemed to be an assurance or guaranty that the medical spa will operate successfully or at a profit from such site. Multi-Unit Operator understands the costs to purchase, equip and make the site operational as a medical spa may exceed the estimate provided for in our Franchise Disclosure Document. It shall be Multi-Unit Operator's responsibility to work with real estate, general contractors and other professionals to understand

these overages and how best to accommodate for them. The uncertainty and instability of these criteria are beyond Franchisor's control, and Franchisor is not responsible if the site fails to meet Multi-Unit Operator's expectations. Multi-Unit Operator will know all costs and timetables prior to forming its opinion and sending Franchisor its request for approval.

Multi-Unit Operator shall exercise the development rights granted herein only by executing a Franchise Agreement for each outlet at a site located in the Development Area that has been accepted by Franchisor. Under no circumstances, however, may Multi-Unit Operator open a medical spa for business unless and until there is a fully executed Franchise Agreement in place for such medical spa. Multi-Unit Operator has sent Franchisor a written request to open the medical spa for business thirty (30) days prior to the scheduled opening date, Multi-Unit Operator has received Franchisor's prior written authorization to open the medical spa, and Franchisor is in receipt of the initial franchise fee for such medical spa.

5.2 Extension of Mandatory Development Schedule. If Multi-Unit Operator is unable to meet the Mandatory Development Schedule for any outlet, Multi-Unit Operator may seek a reasonable extension from Franchisor. Any request for an extension must be in writing and submitted to Franchisor at least sixty (60) days prior to the Mandatory Open Date for such outlet. Franchisor shall not unreasonably withhold consent for such reasonable extension provided that Multi-Unit Operator has (i) submitted its extension request in a timely manner; (ii) demonstrated diligent efforts to meet the original Mandatory Open Date; and (iii) has at all times acted in good faith and is otherwise fulfilling its obligations under this Agreement.

5.4 Conditions to Exercise Multi-Unit Operator's Rights. All of the following conditions must be satisfied or waived, in Franchisor's sole discretion, before Franchisor grants Multi-Unit Operator the right to develop an additional GLO30 outlet in accordance with Section 4.1 hereof and pursuant to a Franchise Agreement:

5.4.1 Multi-Unit Operator shall (i) request Franchisor's then-current Franchise Disclosure Document, (ii) submit to Franchisor all information and other documents requested by Franchisor prior to and as a basis for the issuance of Franchise Agreements in the System, (iii) submit to Franchisor all financial statements reasonably requested by Franchisor, and (iv) satisfy Franchisor's then-current financial criteria for multi-unit franchisees.

5.4.2 Multi-Unit Operator shall be in full compliance with this Agreement, the Mandatory Development Schedule, and all Franchise Agreements with Franchisor and any other agreement with Franchisor or Franchisor's affiliates;

5.4.3 Multi-Unit Operator has demonstrated the management skills necessary for competent operation, organization, customer service and record keeping of an additional GLO30 outlet as determined by Franchisor, in Franchisor's sole discretion.

5.5 Termination for Failure of Condition. Notwithstanding anything to the contrary contained herein, in the event that Franchisor determines, in Franchisor's sole and absolute discretion, that any condition set forth in Section 5.4 hereof cannot be satisfied, Franchisor may terminate this Agreement upon written notice to Multi-Unit Operator. Termination of this Agreement in accordance with this Section 5.5 shall have no effect on the validity of any other agreement between Franchisor and Multi-Unit Operator, provided that Multi-Unit Operator is in full compliance therewith.

5.6 Franchisor's Services. Franchisor shall, at its expense, provide the following services:

- 5.6.1 Upon Franchisor's receipt of its requested forms and materials and Multi-Unit Operator's written request for acceptance of a site, Franchisor shall provide written approval or disapproval of Multi-Unit Operator's request.
- 5.6.2 Provide to Multi-Unit Operator, on loan, the prototype plans and specifications for the interior and exterior design, improvements, equipment, furnishings, décor and signs identified with the medical spas for Multi-Unit Operator's licensed architect and general contractor to adapt to the medical spa and as Franchisor makes available to all multi-unit operators and franchisees from time to time.
- 5.6.3 Review of Multi-Unit Operator's final adapted plans, specifications and blueprints for conformity to Franchisor's standards and specifications for conformity to the construction standards and specifications, upon Franchisor's receipt of Multi-Unit Operator's written request for approval thereof.
- 5.6.4 Conduct, at Multi-Unit Operator's request, an on-site location evaluation of the site for a medical spa, and Multi-Unit Operator must pay Franchisor's per diem fee for its representative, as well as reimburse its representative's travel, lodging and meals.

## **6. TRANSFER.**

### **6.1 Transfers by Franchisor.**

- 6.1.1. Franchisor shall have the right to assign this Agreement, and all of Franchisor's rights and privileges hereunder, to any person, firm, corporation or other entity, without Multi-Unit Operator's permission or prior knowledge, provided that, with respect to any assignment resulting in the subsequent performance by the assignee of Franchisor's obligations, the assignee shall expressly assume and agree to perform Franchisor's obligations hereunder. Specifically, and without limitation to the foregoing, Multi-Unit Operator expressly affirms and agrees that Franchisor may: (i) sell Franchisor's assets and Franchisor's rights to the Marks and the System outright to a third party; (ii) engage in a public or private placement of some or all of Franchisor's securities; (iii) merge, acquire other corporations, or be acquired by another corporation, including competitors; (iv) undertake a refinancing, recapitalization, leveraged buy-out or other economic or financial restructuring; and (v) with regard to any or all of the above sales, assignments and dispositions, Multi-Unit Operator expressly and specifically waives any claims, demands or damages arising from or relating to the loss of association with or identification of Franchisor. Nothing contained in this Agreement shall require Franchisor to remain in the business franchised herein or to offer the same products and services, whether or not bearing the Marks, in the event that Franchisor exercises its prerogative hereunder to assign Franchisor's rights in this Agreement.
- 6.1.2. Multi-Unit Operator agrees that Franchisor has the right, now or in the future, to purchase, merge, acquire or affiliate with an existing competitive or non-competitive franchise network, chain or any other business regardless of the location of that chain's or business' facilities, and to operate, franchise or license those businesses and/or facilities operating under the Marks or any other marks following Franchisor's purchase, merger, acquisition or affiliation, regardless of the location of the facilities (which Multi-Unit Operator acknowledges may be within the Development Area, proximate thereto, or proximate to any of Multi-Unit Operator's locations).

6.1.3. If Franchisor assigns its rights in this Agreement, nothing herein shall be deemed to require Franchisor or any of its affiliates to remain in any line of business or to offer or sell any products or services to Multi-Unit Operator.

6.2 Restrictions on Transfers by Multi-Unit Operator. Multi-Unit Operator's rights and duties under this Agreement are personal to Multi-Unit Operator, and Franchisor has made this Agreement with Multi-Unit Operator in reliance on Franchisor's perceptions of the individual and collective character, skill, aptitude, attitude, business ability, and financial capacity of Multi-Unit Operator. Thus, no transfer, as hereafter defined, may be made without Franchisor's prior written approval. Franchisor may void any transfer made without such approval. Multi-Unit Operator has represented to Franchisor that Multi-Unit Operator is entering into this Agreement with the intention of complying with its terms and conditions and not for the purpose of resale of the Development Rights hereunder. Therefore, Multi-Unit Operator agrees that any attempt to assign this Agreement, prior to the time that at least twenty-five percent (25%) of the medical spa(s) to be constructed hereunder are opened or under construction shall be deemed to be an event of default.

6.3 Transfers by Multi-Unit Operator. Multi-Unit Operator shall not directly or indirectly sell, assign, transfer, give, devise, convey or encumber this Agreement or any right granted or interest herein or hereunder (a "Transfer") or suffer or permit any such assignment, transfer, or encumbrance to occur by operation of law unless Multi-Unit Operator first obtains the written consent of Franchisor, which Franchisor may or may not grant in Franchisor's sole discretion, and subject to the following:

6.3.1 The proposed transferee must be an individual of good moral character and otherwise meet Franchisor's then-applicable standards for multi-unit franchisees.

6.3.2 The transferee must have sufficient business experience, aptitude and financial resources to operate multiple GLO30 outlets and to comply with this Agreement;

6.3.3 The transferee has agreed to complete Franchisor's HQ Initial Training program to Franchisor's satisfaction;

6.3.4 Multi-Unit Operator has paid all amounts owed to (i) Franchisor pursuant to this Agreement and all Franchise Agreements and other agreements between Franchisor and/or Franchisor's affiliates and Multi-Unit Operator and (ii) third-party creditors;

6.3.5 The transferee has executed Franchisor's then-standard form of Multi-Unit Operator Agreement, which may have terms and conditions different from this Agreement, for a term no less than the unexpired term of future development obligations due pursuant to the Mandatory Development Schedule of this Agreement;

6.3.6 Multi-Unit Operator and the transferee shall have executed a general release, in a form satisfactory to Franchisor, of any and all claims against Franchisor and Franchisor's officers, directors, shareholders, members and employees in their corporate and individual capacities, including, without limitation, claims arising under federal, state and local laws, rules and ordinances. Multi-Unit Operator agrees to subordinate any claims Multi-Unit Operator may have against the transferee to Franchisor and indemnify Franchisor against any claims by the transferee relating to misrepresentations in the transfer process, specifically excluding those representations made by Franchisor in the Franchise Disclosure Document given to the transferee;

6.3.7 Franchisor has granted written approval of the material terms and conditions of the Transfer, including, without limitation, that the price and terms of payment will not adversely affect

the transferee's development obligations. However, Franchisor's approval of a Transfer is not in any way a representation or warranty of the transferee's success or the soundness of transferee's decision to purchase the Multi-Unit Operator's development rights on such terms and conditions. Multi-Unit Operator shall provide Franchisor all proposed transfer documents for Franchisor's review at least thirty (30) days prior to a closing of the proposed Transfer; and

6.3.8 If Multi-Unit Operator, through Multi-Unit Operator or any entity, finances any part of the sale price of the Transfer, Multi-Unit Operator agrees that all obligations of the transferee under any notes, agreements or security interests to Multi-Unit Operator or Multi-Unit Operator's entity will be subordinate to the transferee's obligations to Franchisor.

6.4 Transfer Fee. As a condition to any Transfer, Multi-Unit Operator shall pay Franchisor a transfer fee equal to equal to fifty percent (50%) of the then-current initial franchise fee to cover Franchisor's reasonable costs in effecting the transfer.

6.5 Franchisor's Right of First Refusal.

6.5.1 If Multi-Unit Operator wishes to transfer all or part of his or her interest in this Agreement pursuant to any bona fide offer received from a third party to purchase such interest, then Multi-Unit Operator shall promptly notify Franchisor in writing of each such offer and shall provide such information and documentation relating to the offer, as Franchisor may require.

6.5.2 Franchisor has the right, exercisable by written notice to Multi-Unit Operator within thirty (30) days after receipt of written notification and copies of all documentation required by Franchisor describing such offer, to buy the interest in this Agreement for the price and on the terms and conditions contained in the offer.

6.5.3 Multi-Unit Operator further agrees, in the event Franchisor exercises its right of first refusal, notwithstanding anything to the contrary contained in the third-party offer, that (i) Franchisor may substitute cash for any other form of consideration contained in the offer; (ii) at Franchisor's option, Franchisor may pay the entire purchase price at closing; (iii) Franchisor's credit will be deemed equal to the credit of any proposed transferee; (iv) Franchisor will have at least sixty (60) days to close the purchase; and (v) Franchisor will be entitled to receive from Multi-Unit Operator all customary representations and warranties given by a seller of franchise development rights.

6.5.4 If Franchisor does not exercise its right to buy within thirty (30) days, Multi-Unit Operator may thereafter transfer the interest to the transferee on terms no more favorable than those disclosed to Franchisor, provided that such transfer is subject to Franchisor's prior written approval pursuant to Section 6.3 hereof. However, if (i) the sale to the transferee is not completed within one hundred twenty (120) days after the offer is given to Franchisor or (ii) there is any material change in the terms of the offer, the offer will again be subject to Franchisor's right of first refusal.

6.6 Death or Permanent Disability. The grant of rights under this Agreement is personal to Multi-Unit Operator, and on the death or permanent disability of Multi-Unit Operator, the executor, administrator, conservator, or other personal representative of Multi-Unit Operator shall be required to transfer Multi-Unit Operator's interest in this Agreement within six (6) months from the date of death or permanent disability to a third party approved by Franchisor. Failure to transfer in accordance with the forgoing will constitute a material default and all that is granted by this Agreement will terminate. A transfer under this Section 6.6, including without limitation,

transfer by devise or inheritance, is subject to the conditions for Transfers in this Article 6 and unless transferred by gift, devise, or inheritance, subject to the terms of Section 6.5 above. For purposes of this Agreement, the term "permanent disability" means a mental or physical disability, impairment or condition that is reasonably expected to prevent or actually does prevent such person from providing continuous and material supervision of the operation of Multi-Unit Operator's GLO30 outlet(s) and remaining development schedule during the six (6)-month period from its onset.

Immediately after the death or permanent disability of such person, or while the rights granted under this Agreement are owned by an executor, administrator, guardian, personal representative or trustee of that person, the Multi-Unit Operator's GLO30 outlet(s) and remaining development schedule shall be supervised by an interim successor manager satisfactory to Franchisor, or Franchisor, in its sole discretion, may provide interim management at a fee equal to eight percent (8%) of the Gross Revenue generated by the Multi-Unit Operator's GLO30 outlet(s) during Franchisor's operation thereof, plus any and all costs of travel, lodging, meals and other expenses reasonably incurred by Franchisor, pending transfer of the Multi-Unit Operator's GLO30 outlet(s) and remaining development schedule to the deceased or disabled individual's lawful heirs or successors.

**6.7 Buy Back Option.** At Franchisor's election, at any time, Franchisor shall have the right (but not the obligation) to purchase any or all of Multi-Unit Operator's medical spas contemplated under this Agreement, which may include, but not be limited to, all of the furnishings, equipment (including any point of sale or computer hardware and software systems), signs, fixtures, supplies, and inventory of Multi-Unit Operator's related to the operation of such medical spa(s) (collectively, the "Medical Spa Assets"), as well as the Development Rights, hereinafter the "Buy Back Option". Franchisor's option shall be exercisable by providing Multi-Unit Operator with ninety (90) days' written notice of its intention to exercise the option. Multi-Unit Operator must sign all documents relating to the assignment and transfer as are reasonably necessary for purchase of the medical spa(s) or Medical Spa's Assets by Franchisor. The option described in this Section 6.7 shall not operate to limit Franchisor's right to purchase Multi-Unit Operator's medical spa's Assets in the manner described in the per-unit Franchise Agreements in the event of the expiration or termination of such Franchise Agreement. The purchase price Multi-Unit Operator receives shall be in place of, and not in addition to, the amount Multi-Unit Operator would otherwise be entitled to receive under the buyback option in the per-unit franchise agreement. The purchase price shall be established by, and subject to, the following terms:

6.7.1 If a medical spa has been open and in operation for less than one (1) year, the purchase price shall be an amount equal to two hundred percent (200%) of the cumulative cost to Multi-Unit Operator for all of the medical spa's Assets (per medical spa); or

6.7.2 If a medical spa has been open and in operation for one (1) year or longer, the purchase price shall be an amount equal to six (6) times the medical spa's EBITDA (per medical spa) for the preceding twelve (12) month period. "EBITDA" means the medical spa's earnings before interest on borrowed money, income tax, depreciation and amortization, as determined in accordance with U.S. generally accepted accounting principles (commonly referred to as "GAAP"); and

6.7.3 Franchisor's reimbursement to Multi-Unit Operator of the pro-rata portion of the Development Fee that was paid for the number of medical spas located in those specific trade areas.

6.7.4 If Franchisor elects to exercise its option to purchase the medical spa(s), Franchisor shall have the right to set off all amounts due from Multi-Unit Operator under this Agreement, the

subject Franchise Agreement(s) or any other agreements between the parties, and the cost of the appraisal, if any, against any payment to Multi-Unit Operator.

6.7.5 Multi-Unit Operator understands that this may be a premium price above fair market value and does not vest any rights in Multi-Unit Operator.

6.7.6 The time for closing of the purchase and sale of each subject medical spa as described in this Section 11.14 shall be a date not later than thirty (30) days after the purchase price is determined by the parties or the determination of the appraisers, or such date Franchisor receives and obtains all necessary permits and approvals, whichever is later, unless the parties mutually agree to designate another date.

6.7.7 EBITDA shall be calculated based on Multi-Unit Operator's subject medical spa's net reported earnings as reported on its most recent income statement or balance sheet covering the preceding twelve (12) month period, plus, to the extent deducted in determining such net income and without duplication: (i) Multi-Unit Operator's interest expenses on borrowed money for such period; (ii) Multi-Unit Operator's current income taxes for such period; (iii) depreciation of the Medical Spa Assets for such period; and (iv) amortization of the medical spa for such period.

## **7. DEFAULT AND TERMINATION.**

7.1 Default and Automatic Termination. Multi-Unit Operator shall be deemed to be in material default under this Agreement, and all rights granted herein shall automatically terminate without notice to Multi-Unit Operator, if Multi-Unit Operator shall become insolvent or makes a general assignment for the benefit of creditors; or if Multi-Unit Operator files a voluntary petition under any section or chapter of federal bankruptcy law or under any similar law or statute of the United States or any state thereof, or admits in writing his or her inability to pay debts when due; or if Multi-Unit Operator is adjudicated a bankrupt or insolvent in proceedings filed against Multi-Unit Operator under any section or chapter of federal bankruptcy laws or under any similar law or statute of the United States or any state; or if a bill in equity or other proceeding for the appointment of a receiver of Multi-Unit Operator or other custodian for Multi-Unit Operator's business or assets is filed and consented to by Multi-Unit Operator; or if a receiver or other custodian (permanent or temporary) of Multi-Unit Operator's assets or property, or any part thereof, is appointed by any court of competent jurisdiction; or if proceedings for a composition with creditors under any state or federal law should be instituted by or against Multi-Unit Operator; or if a final judgment remains unsatisfied or of record for thirty (30) days or longer (unless supersedeas bond is filed); or if Multi-Unit Operator is dissolved; or if execution is levied against Multi-Unit Operator's business or property; or if suit to foreclose any lien or mortgage against any of Multi-Unit Operator's GLO30 outlet premises or equipment is instituted against Multi-Unit Operator and not dismissed within thirty (30) days.

7.2 Defaults with No Opportunity to Cure. Multi-Unit Operator shall be deemed to be in material default and Franchisor may, at its option, terminate this Agreement and all rights granted hereunder, without affording Multi-Unit Operator any opportunity to cure the default, effective immediately upon notice to Multi-Unit Operator, if Multi-Unit Operator:

7.2.1 has misrepresented or omitted material facts in applying for the development rights granted hereunder;

7.2.2 falsifies any report required to be furnished Franchisor hereunder;

7.2.3 fails to comply with any federal, state or local law, rule or regulation, applicable to the development and operations of Multi-Unit Operator's GLO30 outlets, including, but not limited to, Anti-Terrorism Laws and the RICO Act, and the failure to pay taxes;

7.2.4 fails to develop the GLO30 outlets in accordance with the Mandatory Development Schedule.

7.2.5 attempts a Transfer in violation of the provisions of Article 6 of this Agreement;

7.2.6 is convicted of, or pleads no contest to, a felony or to a crime that could damage the goodwill associated with the Marks or does anything that may harm the reputation of the System or the goodwill associated with the Marks;

7.2.7 receives an adverse judgment or a consent decree in any case or proceeding involving allegations of fraud, racketeering, unfair or improper trade practices or similar claim which is likely to have an adverse effect on the System, or the Marks, the goodwill associated therewith or Franchisor's interest therein, in Franchisor's sole opinion;

7.2.8 fails to comply with the non-disclosure and non-competition covenants in Article 8 hereof;

7.2.9 defaults, or an affiliate of Multi-Unit Operator defaults, under any other agreement, including any Franchise Agreement, with Franchisor or any of its affiliates, suppliers or landlord and does not cure such default within the time period provided in such other agreement; or

7.2.10 terminates this Agreement without cause.

7.3 Curable Defaults. Multi-Unit Operator shall be deemed to be in material default and Franchisor may, at its option, terminate this Agreement and all rights granted hereunder, if Multi-Unit Operator fails to cure the default within the time period set forth in this Section 7.3, effective immediately upon notice to Multi-Unit Operator, if Multi-Unit Operator:

7.3.1 fails to pay when due any amounts due to Franchisor under this Agreement or any related agreement and does not correct the failure within five (5) days after written notice; provided, however, Franchisor has no obligation to give written notice of a late payment more than two (2) times in any twelve (12)-month period, and the third such late payment in any twelve (12)-month period shall be a non-curable default under Section 7.2;

7.3.2 fails to perform any non-monetary obligation imposed by this Agreement (excepting those defaults of obligations set forth in Sections 7.1 and 7.2 for which there is no opportunity to cure) and such default shall continue for five (5) days after Franchisor has given written notice of such default, or if the default cannot be reasonably corrected within said five (5)-day period, then if it is not corrected within such additional time as may be reasonably required assuming Multi-Unit Operator proceeds diligently to cure; provided, however, Franchisor has no obligation to give written notice of a non-monetary default more than two (2) times in any twelve (12)-month period, and the third such default, whether monetary or non-monetary, in any twelve (12)-month period shall be a non-curable default under Section 7.2.

7.4 Post-Termination Obligations. Upon termination or expiration of this Agreement, all rights and licenses granted hereunder to Multi-Unit Operator shall immediately terminate and Multi-Unit Operator shall (i) immediately cease all development operations pursuant to this Agreement; and (ii) comply with the non-disclosure and non-competition covenants contained in Article 8.

## 8. NON-DISCLOSURE AND NON-COMPETITION COVENANTS.

- 8.1 Confidential Information. Multi-Unit Operator acknowledges and accepts that during the term of this Agreement, Multi-Unit Operator will have access to Franchisor's trade secrets, including, but not limited to, recipes, methods, processes, customer lists, vendor partnerships and/or relationships, sales and technical information, financial information, costs, product prices and names, software tools and applications, website and/or email design, products, services, equipment, technologies and procedures relating to the operation of the Franchised Business; the Manual; methods of advertising and promotion; instructional materials; any other information which Franchisor may or may not specifically designate as "confidential" or "proprietary"; and the components of the System, whether or not such information is protected or protectable by patent, copyright, trade secret or other proprietary rights (collectively referred to herein as the "Confidential Information"). Multi-Unit Operator shall not, during the term of this Agreement and thereafter, communicate or divulge to, or use for the benefit of, any other person or entity, and, following the expiration or termination of this Agreement, shall not use for Multi-Unit Operator's own benefit, any Confidential Information that may be communicated to Multi-Unit Operator or of which Multi-Unit Operator may be apprised in connection with the development of GLO30 outlets under the terms of this Agreement. Multi-Unit Operator shall not at any time copy, duplicate, record or otherwise reproduce any Confidential Information, in whole or in part, or otherwise make the same available to any person, without Franchisor's prior written consent. The covenant in this Section 8.1 shall survive the expiration, termination or transfer of this Agreement or any interest herein and shall be perpetually binding upon Multi-Unit Operator.
- 8.2 Protection of Information. Multi-Unit Operator shall take all steps necessary, at Multi-Unit Operator's own expense, to protect the Confidential Information and shall immediately notify Franchisor if Multi-Unit Operator finds that any Confidential Information has been divulged in violation of this Agreement.
- 8.3 Noncompetition Covenants. Multi-Unit Operator acknowledges that, pursuant to this Agreement, Multi-Unit Operator will receive valuable training, trade secrets and Confidential Information of the System that are beyond the present knowledge, training and experience of Multi-Unit Operator. Multi-Unit Operator acknowledges that such specialized training, trade secrets and Confidential Information provide a competitive advantage and will be valuable to him or her in the development and operation of GLO30 outlets, and that gaining access to such specialized training, trade secrets and Confidential Information is, therefore, a primary reason why Multi-Unit Operator is entering into this Agreement. In consideration for such specialized training, trade secrets, Confidential Information and rights, Multi-Unit Operator covenants that, except as otherwise approved in writing by Franchisor:
- 8.3.1 During the term of this Agreement, Multi-Unit Operator shall not, either directly or indirectly, for himself or herself or through, on behalf of, or in conjunction with, any person or entity (i) divert, or attempt to divert, any business or customer of the Multi-Unit Operator's GLO30 outlets or of other Multi-Unit Operators or franchisees in the System to any competitor, by direct or indirect inducement or otherwise; (ii) participate as an owner, partner, director, officer, employee, consultant or agent or serve in any other capacity in any medical spa business; or (iii) do or perform, directly or indirectly, any other act injurious or prejudicial to the goodwill associated with the Marks and the System or (iv) in any manner interfere with, disturb, disrupt, decrease or otherwise jeopardize the business of the Franchisor or any GLO30 Multi-Unit Operators or franchisees or Franchisor-affiliated outlets.

8.3.2 Upon the expiration or earlier termination of this Agreement or upon a Transfer and continuing for twenty-four (24) months thereafter, Multi-Unit Operator shall not, either directly or indirectly, for himself or herself or through, on behalf of or in conjunction with any person or entity (i) divert, or attempt to divert, any business or customer of Multi-Unit Operator's GLO30 outlets or of other franchisees in the System to any competitor, by direct or indirect inducement or otherwise; or (ii) participate as an owner, partner, director, officer, employee, consultant or agent or serve in any other capacity in any medical spa business within twenty (20) miles of the Development Area or any GLO30 location; or (iii) do or perform, directly or indirectly, any other act injurious or prejudicial to the goodwill associated with the Marks and the System or (iv) in any manner interfere with, disturb, disrupt, decrease or otherwise jeopardize the business of the Franchisor or any GLO30 Multi-Unit Operators or franchisees.

8.4 Reasonableness of Restrictions. Multi-Unit Operator acknowledges and agrees that the covenants not to compete set forth in this Agreement are fair and reasonable and will not impose any undue hardship on Multi-Unit Operator since Multi-Unit Operator has other considerable skills, experience and education which afford Multi-Unit Operator the opportunity to derive income from other endeavors.

8.5 Reduction of Time or Scope. If the period of time or the geographic scope specified above, should be adjudged unreasonable in any proceeding, then the period of time will be reduced by such number of months or the geographic scope will be reduced by the elimination of such portion thereof, or both, so that such restrictions may be enforced for such time and scope as are adjudged to be reasonable. In addition, Franchisor shall have the right, in its sole discretion, to reduce the scope of any covenant set forth in this Article 8 or any portion thereof, without Multi-Unit Operator's consent, effective immediately upon receipt by Multi-Unit Operator of written notice thereof, and Multi-Unit Operator agrees to forthwith comply with any covenant as so modified.

8.6 Relief. Multi-Unit Operator acknowledges that a violation of the covenants not to compete contained in this Agreement would result in immediate and irreparable injury to Franchisor for which no adequate remedy at law will be available. Accordingly, Multi-Unit Operator hereby consents to the entry of an injunction prohibiting any conduct by Multi-Unit Operator in violation of the terms of the covenants not to compete set forth in this Agreement. Franchisor may further avail itself of any other legal or equitable rights and remedies which it may have under this Agreement or otherwise. Notwithstanding the generality of the foregoing, Multi-Unit Operator further understands and agrees that if it fails to comply with a non-competition covenant stated herein, Multi-Unit Operator agrees to pay to Franchisor Five Hundred Dollars (\$500) per week for each week such failure to comply continues.

8.7 No Defense. Multi-Unit Operator expressly agrees that the existence of any claims he or she may have against Franchisor, whether or not arising from this Agreement, shall not constitute a defense to the enforcement by Franchisor of the covenants in this Section.

## **9. INDEMNIFICATION.**

TO THE FULLEST EXTENT PERMITTED BY LAW, MULTI-UNIT OPERATOR AGREES TO EXONERATE AND INDEMNIFY AND HOLD HARMLESS GLO30 FRANCHISE LLC, BLUSH INSTITUTE P.C., GLO30 HOLDINGS, LLC, AND ANY OF THE ABOVE'S PARENT COMPANY, SUBSIDIARIES, DIVISIONS, AFFILIATES, SUCCESSORS, ASSIGNS AND DESIGNEES, AS WELL AS THEIR DIRECTORS, OFFICERS, EMPLOYEES, AGENTS, SHAREHOLDERS, SUCCESSORS, DESIGNEES AND REPRESENTATIVES (COLLECTIVELY REFERRED TO AS THE "GLO30 INDEMNITEES"), FROM ALL CLAIMS BASED UPON, ARISING OUT OF, OR IN ANY WAY RELATED TO THE DEVELOPMENT, OPERATION, CONDITION, OR ANY PART OF ANY OF

MULTI-UNIT OPERATOR'S GLO30 OUTLETS TO BE DEVELOPED HEREUNDER, THE PRODUCTS, THE PREMISES, OR ANY ASPECT OF THE REAL ESTATE CONNECTED TO ANY OF SUCH GLO30 OUTLETS, WHETHER CAUSED BY MULTI-UNIT OPERATOR'S AGENTS OR EMPLOYEES, OR ARISING FROM MULTI-UNIT OPERATOR'S ADVERTISING OR BUSINESS PRACTICES. MULTI-UNIT OPERATOR AGREES TO PAY FOR ALL THE GLO30 INDEMNITEES' LOSSES, EXPENSES (INCLUDING, BUT NOT LIMITED TO ATTORNEYS' FEES) OR CONCURRENT OR CONTRIBUTING LIABILITY INCURRED IN CONNECTION WITH ANY ACTION, SUIT, PROCEEDING, INQUIRY (REGARDLESS OF WHETHER THE SAME IS REDUCED TO JUDGMENT OR DETERMINATION), OR ANY SETTLEMENT THEREOF FOR THE INDEMNIFICATION GRANTED BY MULTI-UNIT OPERATOR HEREUNDER. THE GLO30 INDEMNITEES SHALL HAVE THE RIGHT TO SELECT AND APPOINT INDEPENDENT COUNSEL TO REPRESENT ANY OF THE GLO30 INDEMNITEES IN ANY ACTION OR PROCEEDING COVERED BY THIS INDEMNITY. MULTI-UNIT OPERATOR AGREES THAT TO HOLD THE GLO30 INDEMNITEES HARMLESS, MULTI-UNIT OPERATOR WILL REIMBURSE THE GLO30 INDEMNITEES AS THE COSTS AND EXPENSES ARE INCURRED BY THE GLO30 INDEMNITEES.

\_\_\_\_\_  
INITIAL

## **10. DISPUTE RESOLUTION.**

- 10.1 Internal Dispute Resolution. Multi-Unit Operator shall first bring any claim, controversy or dispute arising out of or relating to this Agreement, the Exhibits hereto or the relationship created by this Agreement to Franchisor's president and/or chief executive officer for resolution. After providing notice as set forth in Section 11.7 below. Multi-Unit Operator must exhaust this internal dispute resolution procedure before Multi-Unit Operator may bring Multi-Unit Operator's dispute before a third party. This agreement to first attempt resolution of disputes internally shall survive termination or expiration of this Agreement.
- 10.2 Mediation. At Franchisor's option, any claim, controversy or dispute that is not resolved pursuant to Section 10.1 hereof shall be submitted to non-binding mediation. Multi-Unit Operator shall provide Franchisor with written notice of Multi-Unit Operator's intent to pursue any unresolved claim, controversy or dispute, specifying in sufficient detail the nature thereof, prior to commencing any legal action. Franchisor shall have thirty (30) days following receipt of Multi-Unit Operator's notice to exercise Franchisor's option to submit such claim, controversy or dispute to mediation. Mediation shall be conducted through a mediator or mediators in accordance with the American Arbitration Association Commercial Mediation Rules. Such mediation shall take place in the then-current location of Franchisor's corporate headquarters. The costs and expenses of mediation, including compensation and expenses of the mediator (and except for the attorneys' fees incurred by either party), shall be borne by the parties equally. Franchisor may specifically enforce Franchisor's rights to mediation, as set forth herein.
- 10.3 Arbitration.
- 10.3.1 Except disputes not subject to alternative dispute resolution as set forth in Section 10.4, any dispute between Franchisor and Multi-Unit Operator arising out of or relating to this Agreement, the Attachments hereto or any breach thereof, including any claim that this Agreement or any of its parts, is invalid, illegal or otherwise voidable or void, which has not been resolved in accordance with Sections 10.1 or 10.2, will be resolved by submission to the American Arbitration Association or its successor organization to be settled by a single arbitrator in accordance with the Commercial Arbitration Rules then in effect for such Association or successor organization. The arbitrator will have a minimum of five (5)

years of experience in franchising or distribution law and will have the right to award specific performance of this Agreement.

10.3.2 All issues relating to arbitrability or the enforcement of the agreement to arbitrate contained in this Article 10 will be governed by the Federal Arbitration Act (9 U.S.C. §1 et seq.) and the federal common law of arbitration. All hearings and other proceedings will take place in Washington DC, or the offices of the American Arbitration Association, or, if Franchisor so elects, in the county where the principal place of business of Multi-Unit Operator is then located.

10.3.3 This arbitration provision is self-executing and will remain in full force and effect after expiration or termination of this Agreement. Any arbitration will be conducted on an individual, and not a class-wide or multiple plaintiffs, basis. If either party fails to appear at any properly-noticed arbitration proceeding, an award may be entered against the party by default or otherwise, notwithstanding the failure to appear. Judgment upon an arbitration award may be entered in any court having jurisdiction and will be binding, final and not subject to appeal. No punitive or exemplary damages will be awarded against Franchisor, Multi-Unit Operator, or entities related to either of them, in an arbitration proceeding or otherwise, and are hereby waived.

10.3.4 The provisions of this Section 10.3 are independent of any other covenant or provision of this Agreement; provided, however, that if a court of competent jurisdiction determines that any of the provisions are unlawful in any way, the court will modify or interpret the provisions to the minimum extent necessary to have them comply with the law.

10.3.5 In proceeding with arbitration and in making determinations hereunder, no arbitrator shall extend, modify or suspend any terms of this Agreement or the reasonable standards of business performance and operation established by Franchisor in good faith. No notice, request or demand for arbitration shall stay, postpone or rescind the effectiveness of any termination of this Agreement.

10.3.6 Except as expressly required by law, Franchisor and Multi-Unit Operator shall keep all aspects of any mediation and/or arbitration proceeding in confidence and shall not disclose any information about the proceeding to any third party other than legal counsel who shall be required to maintain the confidentiality of such information. This provision shall not apply to any duly-authorized government agency.

10.4 Exceptions. Notwithstanding the requirements of Sections 10.2 or 10.3, the following claims shall not be subject to mediation or arbitration:

10.4.1 Franchisor's claims for injunctive or other extraordinary relief;

10.4.2 disputes and controversies arising from the Sherman Act, the Clayton Act or any other federal or state antitrust law;

10.4.3 disputes and controversies based upon or arising under the Lanham Act, as now or hereafter amended, relating to the ownership or validity of the Marks; and

10.4.4 enforcement of Multi-Unit Operator's post-termination obligations, including but not limited to, Multi-Unit Operator's non-competition covenants.

10.5 Governing Law and Venue. This Agreement is made in, and shall be substantially performed in, the State of Delaware. Any claims, controversies, disputes or actions arising out of this

Agreement shall be governed, enforced and interpreted pursuant to the laws of the State of Delaware. Multi-Unit Operator, except where specifically prohibited by law, hereby irrevocably submit themselves to the sole and exclusive jurisdiction of the state and federal courts in Washington DC. Multi-Unit Operator hereby waives all questions of personal jurisdiction for the purpose of carrying out this provision.

- 10.6 Mutual Benefit. Multi-Unit Operator and Franchisor acknowledge that the parties' agreement regarding applicable state law and forum set forth in Section 10.5 provide each of the parties with the mutual benefit of uniform interpretation of this Agreement and any dispute arising hereunder. Each of Multi-Unit Operator and Franchisor further acknowledge the receipt and sufficiency of mutual consideration for such benefit and that each party's agreement regarding applicable state law and choice of forum have been negotiated in good faith and are part of the benefit of the bargain reflected by this Agreement.
- 10.7 Waiver of Jury Trial and Certain Damages. Multi-Unit Operator hereby waives, to the fullest extent permitted by law, any right to or claim for (i) a trial by jury in any action, proceeding or counterclaim brought by or against Franchisor, and (ii) any punitive, exemplary, incidental, indirect, special, consequential or other damages (including, without limitation, loss of profits) against Franchisor, its affiliates, and their respective officers, directors, shareholders, partners, agents, representatives, independent contractors, servants and employees, in their corporate and individual capacities, arising out of any cause whatsoever. Each of Multi-Unit Operator agrees that in the event of a dispute, Multi-Unit Operator shall be limited to the recovery of any actual damages sustained.
- 10.8 Limitations of Claims. Any and all claims asserted by Multi-Unit Operator arising out of or relating to this Agreement or the relationship among the parties will be barred unless a proceeding for relief is commenced within one (1) year from the date on which Multi-Unit Operator knew or should have known of the facts giving rise to such claims.
- 10.9 Attorneys' Fees. In the event of any action in law or equity by and between Franchisor and Multi-Unit Operator concerning the operation, enforcement, construction or interpretation of this Agreement, the prevailing party in such action shall be entitled to recover reasonable attorney's fees and court costs incurred.
- 10.10 Survival. The provisions of this Article 10 shall continue in full force and effect notwithstanding the expiration or termination of this Agreement or a transfer by Multi-Unit Operator of his/her respective interests in this Agreement.

## **11. GENERAL.**

- 11.1 Independent Licensee. Multi-Unit Operator is and shall be an independent licensee under this Agreement, and no partnership shall exist between Multi-Unit Operator and Franchisor. This Agreement does not constitute Multi-Unit Operator as an agent, legal representative, or employee of Franchisor for any purpose whatsoever, and Multi-Unit Operator is not granted any right or authority to assume or create any obligation for or on behalf of, or in the name of, or in any way to bind Franchisor. Multi-Unit Operator agrees not to incur or contract any debt or obligation on behalf of Franchisor or commit any act, make any representation or advertise in any manner which may adversely affect any right of Franchisor or be detrimental to Franchisor or other Multi-Unit Operators or franchisees of Franchisor. Pursuant to the above, Multi-Unit Operator agrees to indemnify Franchisor and hold Franchisor harmless from any and all liability, loss, attorneys' fees, or damage Franchisor may suffer as a result of claims, demands, taxes, costs or judgments against Franchisor arising out of the relationship hereby established which specifically, but not exclusively, includes costs, losses, expenses, attorneys fees relative to assignment or the transfer of right to develop and

transactional costs relative thereto, defaults under any leases, subleases, notes, receipt of revenues or any other relationships arising directly or indirectly out of the development and operation of the GLO30 outlets.

- 11.2 Successors. This Agreement shall bind and inure to the benefit of the successors and assigns of Franchisor and shall be personally binding on and inure to the benefit of Multi-Unit Operator and his or her respective heirs, executors, administrators and successors or assigns; provided, however, the foregoing provision shall not be construed to allow a transfer of any interest of Multi-Unit Operator in this Agreement, except in accordance with Article 6 hereof.
- 11.3 Invalidity of Part of Agreement. Should any provisions in this Agreement, for any reason, be declared invalid, then such provision shall be invalid only to the extent of the prohibition without in any way invalidating or altering any other provision of this Agreement.
- 11.4 Entire Agreement. This Agreement, including all attachments, is the entire agreement of the parties, superseding all prior written or oral agreements of the parties concerning the same subject matter, and superseding all prior written or oral representations made to Multi-Unit Operator; provided, however, that nothing in this or any related agreement is intended to disclaim the representations made by Franchisor in the Disclosure Document that was furnished to Multi-Unit Operator by Franchisor. No agreement of any kind relating to the matters covered by this Agreement and no amendment of the provisions hereof shall be binding upon either party unless and until the same has been made in writing and executed by all interested parties.
- 11.5 Construction. All terms and words used in this Agreement, regardless of the number and gender in which they are used, shall be deemed and construed to include any other number, singular or plural, and any other gender, masculine, feminine or neuter, as the context or sense of this Agreement or any provision herein may require, as if such words had been fully and properly written in the appropriate number and gender. All covenants, agreements and obligations assumed herein by Multi-Unit Operator shall be deemed to be joint and several covenants, agreements and obligations of each of the persons named as Multi-Unit Operator, if more than one person is so named.
- 11.6 Captions. Captions and section headings are used herein for convenience only. They are not part of this Agreement and shall not be used in construing it.
- 11.7 Notices. Whenever notice is required or permitted to be given under the terms of this Agreement, it shall be given in writing, and be delivered personally or by certified or registered mail, postage prepaid, addressed to the party for whom intended, and shall be deemed given on the date of delivery or delivery is refused. All such notices shall be addressed to the party to be notified at their respective addresses as first above written, or at such other address or addresses as the parties may from time to time designate in writing.
- 11.8 Effect of Waivers. No waiver, delay, omission or forbearance on the part of Franchisor to exercise any right, option, duty or power arising from any default or breach by Multi-Unit Operator shall affect or impair the rights of Franchisor with respect to any subsequent default of the same or of a different kind.
- 11.9 Remedies Cumulative. All rights and remedies of the parties to this Agreement shall be cumulative and not alternative, in addition to and not exclusive of any other rights or remedies that are provided for herein or that may be available at law or in equity in case of any breach, failure or default or threatened breach, failure or default of any term, provision or condition of this Agreement or any other agreement between Multi-Unit Operator or any of its affiliates and Franchisor or any of its affiliates. The rights and remedies of the parties to this Agreement shall

be continuing and shall not be exhausted by any one or more uses thereof, and may be exercised at any time or from time to time as often as may be expedient; and any option or election to enforce any such right or remedy may be exercised or taken at any time and from time to time. The expiration, earlier termination or exercise of Franchisor's rights pursuant to Article 7 shall not discharge or release Multi-Unit Operator from any liability or obligation then accrued, or any liability or obligation continuing beyond, or arising out of, the expiration, the earlier termination or the exercise of such rights under this Agreement.

- 11.10 Consent to Do Business Electronically. The parties to this Agreement hereby consent to do business electronically. Pursuant to the Uniform Electronic Transactions Act as adopted by the State of Delaware, the parties hereby affirm to each other that they agree with the terms of this Agreement, and by attaching their signature electronically to this Agreement, they are executing the document and intending to attach their electronic signature to it. Furthermore, the parties acknowledge that the other parties to this Agreement can rely on an electronic signature as the respective party's signature.
- 11.11 Counterparts. This Agreement may be executed in multiple counterparts, each of which when so executed shall be an original, and all of which shall constitute one and the same instrument.
- 11.12 Survival. Any obligation of Multi-Unit Operator that contemplates performance of such obligation after termination, expiration or transfer of this Agreement shall be deemed to survive such termination, expiration or transfer.
- 11.13 Compliance with Anti-Terrorism Laws and RICO Act. Multi-Unit Operator confirms and agrees to comply, and to assist Franchisor to the fullest extent possible in its efforts to comply, with Anti-Terrorism Laws (defined below) and the RICO Act (defined below). In connection with these compliances, Multi-Unit Operator and its Principals certify, represent, and warrant that none of its property or interests is subject to being blocked under, and that Multi-Unit Operator and its Principals otherwise are not in violation of, any of the Anti-Terrorism Laws and the RICO Act. "Anti-Terrorism Laws" mean Executive Order 13224 issued by the President of the United States, the USA PATRIOT Act, and all other present and future federal, state, and local laws, ordinances, regulations, policies, lists, and other requirements of any governmental authority addressing or in any way relating to terrorist acts and acts of war. Any violation of the Anti-Terrorism Laws by Multi-Unit Operator or its Principals, or any blocking of Multi-Unit Operator or its owner's and principal's assets under the Anti-Terrorism Laws, shall constitute good cause for immediate termination of this Agreement. Racketeer Influenced and Corrupt Organizations Act also known as the "RICO Act" under Section 901(a) of the Organized Crime Control Act is any racketeering activity as defined in 18 U.S.C. § 1961, as amended, and all other present and future federal, state, and local laws, ordinances, regulations, policies, lists, and other requirements of any governmental authority addressing or in any way relating to such racketeering activities. Any violation of the RICO laws by Multi-Unit Operator or its Principals, or any blocking of Multi-Unit Operator or its Principals' assets under the RICO Laws, shall constitute good cause for immediate termination of this Agreement.
- 11.14 Independent Contractor. Multi-Unit Operator acknowledges and agrees, and will never contend otherwise, that Multi-Unit Operator alone will exercise day-to-day control over all operations, activities and elements of the Franchised Business and that under no circumstance shall Franchisor do so or be deemed to do so. Multi-Unit Operator further acknowledges and agrees, and will never contend otherwise, that the various requirements, restrictions, prohibitions, specifications and procedures of the System which Multi-Unit Operator is required to comply with under this Agreement, whether set forth in the Manual or otherwise, do not directly or indirectly constitute, suggest, infer or imply that Franchisor controls any aspect or element of the day-to-day operations of the Franchised Business, which Multi-Unit Operator alone controls, but

only constitute standards Multi-Unit Operator must adhere to when exercising Multi-Unit Operator's control of the day-to-day operations of the Franchised Business.

The parties hereto have executed this Multi-Unit Operator Agreement in on the day and year first above written.

MULTI-UNIT OPERATOR:

FRANCHISOR:

GLO30 FRANCHISE LLC

\_\_\_\_\_  
Name: \_\_\_\_\_

By: \_\_\_\_\_

Name: Arleen K. LambaHerman J. Singh, MD

\_\_\_\_\_  
Operations

Title: CEO \_\_\_\_\_ Director of

**ATTACHMENT 1**

**TRADEMARKS**

Service Mark:

**GLO30**

**GLO30 YOUR PERFECT FACIAL. EVERY 30 DAYS.**

**G L O 3 0**

**ATTACHMENT 2**

**DEVELOPMENT AREA**

(insert map and/or define by zip codes):

The Development Area is depicted on the map(s) attached to this Attachment 3. However, if there is an inconsistency between the language in this Attachment 3 and the attached map(s), the language in this Attachment 3 shall control. All street boundaries will be deemed to end at the street center line unless otherwise specified.

ACCEPTED:

MULTI-UNIT OPERATOR:

FRANCHISOR:  
GLO30 FRANCHISE LLC

\_\_\_\_\_  
Name: \_\_\_\_\_

By: \_\_\_\_\_  
Name: ~~Arleen K. Lamba~~ Herman J. Singh MD

Title: ~~CEO~~ Director of Operations

Date: \_\_\_\_\_

### ATTACHMENT 3

#### MANDATORY DEVELOPMENT SCHEDULE

1. The Agreement authorizes and obligates the Multi-Unit Operator to establish and operate \_\_\_\_\_ (\_\_\_\_) “GLO30” medical spas, pursuant to a Franchise Agreement for each medical spa, in the Development Area.

2. The following is Multi-Unit Operator’s Mandatory Development Schedule:

| Medical Spa Number | Unit Open and Operating by (“Development Deadline”) | \$ _____ paid upon execution of the Multi-Unit Operator Agreement dated _____ (“Effective Date”) | Amount of Balance to by the Multi-Unit Operator | Amount Due Date                                                                                                                              |
|--------------------|-----------------------------------------------------|--------------------------------------------------------------------------------------------------|-------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
|                    |                                                     |                                                                                                  | (See Below)                                     |                                                                                                                                              |
| One (1)            | , 20__                                              | \$45,000                                                                                         |                                                 | The earlier of ninety (90) days before the scheduled opening of the medical spa or the date you sign the lease for the medical spa premises. |
| Two (2)            | , 20__                                              | \$45,000                                                                                         |                                                 |                                                                                                                                              |
| Three (3)          | , 20__                                              | \$45,000                                                                                         |                                                 |                                                                                                                                              |
| Four (4)           | , 20__                                              | \$22,500                                                                                         | \$22,500                                        |                                                                                                                                              |
| Five (5)           | , 20__                                              | \$22,500                                                                                         | \$22,500                                        |                                                                                                                                              |

ACCEPTED:

MULTI-UNIT OPERATOR:

FRANCHISOR:

GLO30 FRANCHISE LLC

Name: \_\_\_\_\_

By: \_\_\_\_\_

Name: Arleen K. Lamba Herman J. Singh MD

Title: CEO Director of Operations

Date: \_\_\_\_\_

**EXHIBIT D**  
**FINANCIAL STATEMENTS**

**GLO30 FRANCHISE, LLC**  
**FINANCIAL STATEMENTS**  
**DECEMBER 31, 2024 AND 2023**

GLO30 FRANCHISE, LLC

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## INDEPENDENT AUDITORS' REPORT

To the Board of Directors of  
GLO30 Franchise, LLC

### **Opinion**

We have audited the accompanying financial statements of GLO30 Franchise, LLC (a Delaware corporation), which comprise the balance sheets as of December 31, 2024 and 2023, and the related statements of operations, member's equity (deficit), and cash flows for the years then ended, and the related notes to the financial statements.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of GLO30 Franchise, LLC as of December 31, 2024 and 2023, and the results of its operations and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

### **Basis for Opinion**

We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Our responsibilities under those standards are further described in the Auditors' Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of GLO30 Franchise, LLC and to meet our other ethical responsibilities in accordance with the relevant ethical requirements relating to our audits. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### **Responsibilities of Management for the Financial Statements**

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America; and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about GLO30 Franchise, LLC's ability to continue as a going concern within one year after the date that the financial statements are available to be issued.

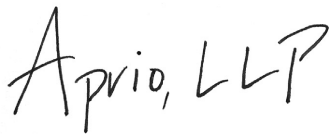
## **Auditors' Responsibilities for the Audit of the Financial Statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with generally accepted auditing standards will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.

In performing an audit in accordance with generally accepted auditing standards, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of GLO30 Franchise, LLC's internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about GLO30 Franchise, LLC's ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control related matters that we identified during the audit.

A handwritten signature in black ink that reads "Aprio, LLP". The signature is written in a cursive, flowing style.

New York, New York  
March 28, 2025

GLO30 FRANCHISE, LLC  
BALANCE SHEETS  
DECEMBER 31,

| ASSETS                         | <u>2024</u>         | <u>2023</u>         |
|--------------------------------|---------------------|---------------------|
| <u>Current assets</u>          |                     |                     |
| Cash                           | \$ 877,307          | \$ 673,172          |
| Accounts receivable            | 123,549             | 70,000              |
| Inventory                      | 340,093             | 170,199             |
| Deferred costs - current       | <u>132,050</u>      | <u>58,800</u>       |
| Total current assets           | 1,472,999           | 972,171             |
| <u>Other assets</u>            |                     |                     |
| Deferred costs, net of current | <u>1,074,759</u>    | <u>510,356</u>      |
| Total assets                   | <u>\$ 2,547,758</u> | <u>\$ 1,482,527</u> |

LIABILITIES AND MEMBER'S EQUITY (DEFICIT)

|                                                 |                     |                     |
|-------------------------------------------------|---------------------|---------------------|
| <u>Current liabilities</u>                      |                     |                     |
| Accounts payable                                | \$ 124,356          | \$ 87,500           |
| Accrued liabilities                             | 129,094             | 164,705             |
| Deferred revenue - current                      | <u>260,500</u>      | <u>121,250</u>      |
| Total current liabilities                       | <u>513,950</u>      | <u>373,455</u>      |
| <u>Long-term liabilities</u>                    |                     |                     |
| Deferred revenue, net of current portion        | <u>2,085,342</u>    | <u>967,075</u>      |
| <u>Member's Equity (deficit)</u>                |                     |                     |
| Member's equity (deficit)                       | <u>(51,534)</u>     | <u>141,997</u>      |
| Total liabilities and member's equity (deficit) | <u>\$ 2,547,758</u> | <u>\$ 1,482,527</u> |

See independent auditors' report and accompanying notes

GLO30 FRANCHISE, LLC  
STATEMENTS OF OPERATIONS AND MEMBER'S EQUITY (DEFICIT)  
FOR THE YEARS ENDED DECEMBER 31,

|                                  | <u>2024</u>        | <u>2023</u>       |
|----------------------------------|--------------------|-------------------|
| <u>Revenue</u>                   |                    |                   |
| Franchise fees                   | \$ 179,983         | \$ 34,175         |
| Product sales                    | 1,017,995          | -                 |
| Training fees                    | 45,000             | 50,000            |
| Royalties and technology         | <u>48,966</u>      | <u>-</u>          |
| Total revenue                    | <u>1,291,944</u>   | <u>84,175</u>     |
| <u>Cost of goods sold</u>        | <u>606,396</u>     | <u>-</u>          |
| Gross profit                     | <u>685,548</u>     | <u>84,175</u>     |
| <u>Operating expenses</u>        |                    |                   |
| Professional fees                | 216,073            | 72,747            |
| Payroll                          | 224,840            | -                 |
| General and administrative       | 109,500            | 12,638            |
| Advertising and marketing        | <u>55,091</u>      | <u>-</u>          |
| Total operating expenses         | <u>605,504</u>     | <u>85,385</u>     |
| Income (loss) from operations    | \$ <u>80,044</u>   | \$ <u>(1,210)</u> |
| Beginning member's equity        | \$ 141,997         | \$ 191,050        |
| Contributions                    | 23,346             | 7,157             |
| Distributions                    | (296,921)          | (55,000)          |
| Net income (loss)                | <u>80,044</u>      | <u>(1,210)</u>    |
| Ending member's equity (deficit) | \$ <u>(51,534)</u> | \$ <u>141,997</u> |

See independent auditors' report and accompanying notes

GLO30 FRANCHISE, LLC  
STATEMENTS OF CASH FLOWS  
FOR THE YEARS ENDED DECEMBER 31,

|                                                                                          | <u>2024</u>              | <u>2023</u>              |
|------------------------------------------------------------------------------------------|--------------------------|--------------------------|
| <u>Cash flows from operating activities</u>                                              |                          |                          |
| Net income (loss)                                                                        | \$ <u>80,044</u>         | \$ <u>(1,210)</u>        |
| Adjustments to reconcile net income (loss) to net cash provided by operating activities: |                          |                          |
| Change in operating assets and liabilities:                                              |                          |                          |
| Accounts receivable                                                                      | (53,549)                 | (70,000)                 |
| Inventory                                                                                | (169,894)                | (170,199)                |
| Deferred costs                                                                           | (637,653)                | (569,156)                |
| Accounts payable                                                                         | 36,856                   | 84,350                   |
| Accrued liabilities                                                                      | (35,611)                 | 164,705                  |
| Deferred revenue                                                                         | <u>1,257,517</u>         | <u>1,088,325</u>         |
| Total adjustments                                                                        | <u>397,666</u>           | <u>528,025</u>           |
| Cash provided by operating activities                                                    | <u>477,710</u>           | <u>526,815</u>           |
| <u>Cash flows from financing activities</u>                                              |                          |                          |
| Distributions                                                                            | (296,921)                | (55,000)                 |
| Owner contributions                                                                      | <u>23,346</u>            | <u>7,157</u>             |
| Cash used by financing activities                                                        | <u>(273,575)</u>         | <u>(47,843)</u>          |
| Net increase in cash                                                                     | 204,135                  | 478,972                  |
| Cash, beginning of the year                                                              | <u>673,172</u>           | <u>194,200</u>           |
| Cash, end of year                                                                        | <u>\$ <u>877,307</u></u> | <u>\$ <u>673,172</u></u> |

See independent auditors' report and accompanying notes

GLO30 FRANCHISE, LLC  
NOTES TO FINANCIAL STATEMENTS  
DECEMBER 31, 2024 AND 2023

**Note A**

**Summary of Significant Accounting Policies**

**Nature of Operations:**

GLO30 Franchise, LLC, a limited-liability company (the "Company"), was formed on September 12, 2022, in the state of Delaware and is a wholly owned subsidiary of GLO30 Holdings LLC. The Company is a franchisor of spas specializing in customized facials and non-invasive cosmetic and medical grade procedures under the name of "GLO30". Franchises are sold by the Company throughout the United States.

At December 31, 2024, the Company had 18 franchises with rights to develop a total of 96 franchised spas. At December 31, 2023, the Company had 12 franchises with rights to develop a total of 42 franchised spas. As of December 31, 2024, six spas were open for operations. No spas were operational as of December 31, 2023.

Subsequent to year-end, the Company signed two new franchise agreements.

**Use of Estimates:**

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statement. Estimates are used for, but not limited to, the allocation of initial franchise fees, accrued liabilities, and contingencies. Actual results could differ from these estimates.

**Concentration of Credit Risk Arising From Cash Deposits in Excess of Insured Limits:**

The Company maintains cash balances at one commercial bank, and these balances can at times exceed the Federal Deposit Insurance Corporation (FDIC) insured deposit limit of \$250,000 per financial institution. At December 31, 2024 and 2023, the Company's cash balances held at the commercial bank exceeded the FDIC limit by approximately \$611,000 and \$420,000, respectively. The Company has not experienced any losses through the date when the financial statements were available to be issued.

**Accounts Receivable:**

In June 2016, the Financial Accounting Standards Board (FASB) issued ASU No. 2016-13, Financial Instruments - Credit Losses (Topic 326), or CECL, which prescribes an impairment model for most financial instruments based on expected losses rather than incurred losses. Under this model, an estimate of expected credit losses over the contractual life of the instrument is to be recorded as of the end of a reporting period as an allowance to offset the amortized cost basis, resulting in a net presentation of the amount expected to be collected on the financial instrument. Financial assets and liabilities held by the Company that are subject to the "expected credit loss" model prescribed by CECL include trade receivables. Trade receivables are stated at the amount of consideration from customers of which the Company has an unconditional right to receive. Historically, the Company has not incurred any credit losses.

GLO30 FRANCHISE, LLC  
NOTES TO FINANCIAL STATEMENTS  
DECEMBER 31, 2024 AND 2023

**Note A**

**Summary of Significant Accounting Policies (Continued)**

Inventory:

Inventory is stated at the lower of cost or market and is valued using the first-in, first-out method. Inventory is primarily finished goods such as spa supplies or products that will be sold to franchisees.

Revenue Recognition:

Revenues are recorded when: (i) a contract with a client has been identified, (ii) the performance obligations(s) in the contract have been identified, (iii) the transaction price has been determined, (iv) the transaction price has been allocated to each performance obligation in the contract, and (v) the Company has satisfied the applicable performance obligation.

The Company's revenue primarily consists of franchise and development fees, training fees, technology fees, royalties and marketing fees. The Company sells franchises that grant the right to operate "GLO30" spas throughout the United States. The initial term of the franchise agreement is typically 10 years, with an option to renew for a fee or transfer the franchise agreement to a new or existing franchisee.

The initial franchise fee paid is allocated between the franchise right and the mandatory training program. The initial fee for the franchise right is recognized over the term of the respective franchise agreement beginning on the date the franchise agreement is signed. The training program fee is recognized over time as the training program services are performed, which occur no later than sixty days before a franchised location begins operations.

Royalties and technology fees are earned as a percentage on sales by franchisees and are recognized as revenue in the month the underlying sales occur throughout the term of the respective franchise agreement. These fees are calculated as a percentage of sales by franchisees and are paid on a weekly basis. There were no franchised locations open as of December 31, 2023.

The Company also resells products and certain spa equipment to franchised locations. The Company's performance obligation for these transactions are recognized at a point in time upon transfer of control to the customer, which is upon shipment to the franchisee.

Below is a summary of revenue recognized at a point in time and over time:

|                          |               | <u>December 31, 2024</u> | <u>December 31, 2023</u> |
|--------------------------|---------------|--------------------------|--------------------------|
| Royalties and technology | Point in time | \$ 48,966                | \$ -                     |
| Product sales            | Point in time | \$ 1,017,995             | \$ -                     |
| Franchise fees           | Over time     | \$ 179,983               | \$ 34,175                |
| Training fees            | Over time     | \$ 45,000                | \$ 50,000                |

GLO30 FRANCHISE, LLC  
NOTES TO FINANCIAL STATEMENTS  
DECEMBER 31, 2024 AND 2023

**Note A**

**Summary of Significant Accounting Policies (Continued)**

Deferred revenue represents a contract liability which are amounts received from franchisees for which performance obligations will be transferred in the future. Deferred costs represent certain costs to obtain and fulfill franchise contracts that the Company expects to recover. Costs to obtain contracts include sales commissions that would not have been incurred if the contract had not been obtained. The Company recognizes an asset for costs to obtain or fulfill the contracts, amortizes the asset over the life of the contracts on the same basis that the related revenue is recognized, and assesses the asset for impairment at each reporting date.

The following table represents the Company's accounts receivable and deferred revenue:

|                     | <u>December 31, 2024</u> | <u>December 31, 2023</u> |
|---------------------|--------------------------|--------------------------|
| Accounts receivable | \$ 123,549               | \$ 70,000                |
| Deferred costs      | \$ 1,206,809             | \$ 569,156               |
| Deferred revenue    | \$ 2,345,842             | \$ 1,088,325             |

Accounts receivable, deferred costs, and deferred revenue each had a \$0 balance at January 1, 2023.

**Advertising:**

The Company expenses advertising costs as incurred. Advertising expenses were approximately \$55,091 for the year ended December 31, 2024. The Company did not incur advertising expenses for the year ended December 31, 2023.

**Income Taxes:**

The Company is taxed as a partnership under the Internal Revenue Code and a similar state statute. In lieu of income taxes, the members of the LLC are taxed on their proportionate share of the LLC's taxable income. Therefore, no provision or liability for federal or state income taxes related to the LLC is included in these financial statements.

The Company follows accounting standards applicable to uncertain income tax positions. A tax position is recognized as a benefit only if it is "more likely than not" that the tax position would be sustained in a tax examination, with a tax examination being presumed to occur. The amount recognized is the largest amount of tax benefit that is greater than 50% likely of being realized on examination. For tax positions not meeting the "more likely than not" test, no tax benefit is recorded. The Company had no liability for unrecognized tax benefits as of December 31, 2024 and 2023.

**Note B**

**Subsequent Events**

The Company evaluated subsequent events through March 28, 2025, when these financial statements were available to be issued. Except as described in Note A, management is not aware of any significant events that occurred subsequent to the balance sheet date but prior to the issuance of this report that would have an material impact on the financial statements.

**GLO30 FRANCHISE, LLC**  
**FINANCIAL STATEMENTS**  
**DECEMBER 31, 2023**

GLO30 FRANCHISE, LLC

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## INDEPENDENT AUDITORS' REPORT

To the Board of Directors of  
GLO30 Franchise, LLC

### **Opinion**

We have audited the accompanying financial statements of GLO30 Franchise, LLC (a Delaware corporation), which comprise the balance sheet as of December 31, 2023, and the related statements of operations and member's equity, and cash flows for the year then ended, and the related notes to the financial statements.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of GLO30 Franchise, LLC as of December 31, 2023, and the results of its operations and its cash flows for the year then ended in accordance with accounting principles generally accepted in the United States of America.

### **Basis for Opinion**

We conducted our audit in accordance with auditing standards generally accepted in the United States of America. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of GLO30 Franchise, LLC and to meet our other ethical responsibilities in accordance with the relevant ethical requirements relating to our audit. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### **Emphasis of Matter**

As discussed in Note A to the financial statements, as of January 1, 2023, the Company adopted Accounting Standards Update (ASU) No. 2014-09, Revenue from Contracts with Customers (ASC Topic 606). Our opinion is not modified with respect to that matter.

### **Responsibilities of Management for the Financial Statements**

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America; and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about GLO30 Franchise, LLC's ability to continue as a going concern within one year after the date that the financial statements are available to be issued.

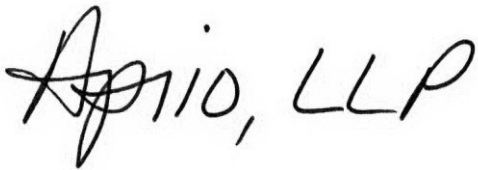
## Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with generally accepted auditing standards will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.

In performing an audit in accordance with generally accepted auditing standards, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of GLO30 Franchise, LLC's internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about GLO30 Franchise, LLC's ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control related matters that we identified during the audit.

A handwritten signature in black ink that reads "Aptio, LLP". The signature is stylized, with the "A" being particularly large and the "LLP" written in a more standard, slightly cursive hand.

New York, New York  
March 4, 2024

GLO30 FRANCHISE, LLC  
BALANCE SHEET  
DECEMBER 31, 2023

ASSETS

|                              | <u>Amount</u>       |
|------------------------------|---------------------|
| <u>Current assets</u>        |                     |
| Cash                         | \$ 673,172          |
| Accounts receivable          | 70,000              |
| Inventory                    | 170,199             |
| Deferred costs - current     | <u>58,800</u>       |
| Total current assets         | 972,171             |
| <u>Other assets</u>          |                     |
| Deferred costs - non-current | <u>510,356</u>      |
| Total assets                 | <u>\$ 1,482,527</u> |

LIABILITIES AND MEMBER'S EQUITY

|                                          |                     |
|------------------------------------------|---------------------|
| <u>Current liabilities</u>               |                     |
| Accounts payable                         | \$ 87,500           |
| Accrued liabilities                      | 164,705             |
| Deferred revenue - current               | <u>121,250</u>      |
| Total current liabilities                | <u>373,455</u>      |
| <u>Long-term liabilities</u>             |                     |
| Deferred revenue, net of current portion | <u>967,075</u>      |
| <u>Member's Equity</u>                   |                     |
| Member's equity                          | <u>141,997</u>      |
| Total liabilities and member's equity    | <u>\$ 1,482,527</u> |

See independent auditors' report and accompanying notes

GLO30 FRANCHISE, LLC  
STATEMENT OF OPERATIONS AND MEMBER'S EQUITY  
FOR THE YEAR ENDED DECEMBER 31, 2023

|                               | <u>Amount</u>         |
|-------------------------------|-----------------------|
| <u>Revenue</u>                |                       |
| Franchise fees                | \$ 34,175             |
| Training fees                 | <u>50,000</u>         |
| Total revenue                 | <u>84,175</u>         |
| <br><u>Operating expenses</u> |                       |
| Professional fees             | 72,747                |
| General and administrative    | <u>12,638</u>         |
| Total operating expenses      | <u>85,385</u>         |
| <br>Loss from operations      | <br>\$ <u>(1,210)</u> |
| <br><u>Member's equity</u>    |                       |
| Beginning of year             | \$ 191,050            |
| Contributions                 | 7,157                 |
| Distributions                 | (55,000)              |
| Net loss                      | <u>(1,210)</u>        |
| End of year                   | <u>\$ 141,997</u>     |

See independent auditors' report and accompanying notes

GLO30 FRANCHISE, LLC  
STATEMENT OF CASH FLOWS  
FOR THE YEAR ENDED DECEMBER 31, 2023

Cash flows from operating activities

|                                                                                 |                   |
|---------------------------------------------------------------------------------|-------------------|
| Net loss                                                                        | \$ <u>(1,210)</u> |
| Adjustments to reconcile net loss to net cash provided by operating activities: |                   |
| Change in operating assets and liabilities:                                     |                   |
| Accounts receivable                                                             | (70,000)          |
| Inventory                                                                       | (170,199)         |
| Deferred costs                                                                  | (569,156)         |
| Accounts payable                                                                | 84,350            |
| Accrued liabilities                                                             | 164,705           |
| Deferred revenue                                                                | <u>1,088,325</u>  |
| Total adjustments                                                               | <u>528,025</u>    |
| Cash provided by operating activities                                           | <u>526,815</u>    |

Cash flows from financing activities

|                                   |                          |
|-----------------------------------|--------------------------|
| Distributions                     | (55,000)                 |
| Owner contributions               | <u>7,157</u>             |
| Cash used by financing activities | <u>(47,843)</u>          |
| Net increase in cash              | 478,972                  |
| Cash, beginning of the year       | <u>194,200</u>           |
| Cash, end of year                 | <u>\$ <u>673,172</u></u> |

See independent auditors' report and accompanying notes

GLO30 FRANCHISE, LLC  
NOTES TO FINANCIAL STATEMENTS  
DECEMBER 31, 2023

**Note A**

**Summary of Significant Accounting Policies**

Nature of Operations:

GLO30 Franchise, LLC, a limited-liability company (the "Company"), was formed on September 12, 2022, in the state of Delaware and is a wholly owned subsidiary of GLO30 Holdings LLC. The Company is a franchisor of spas specializing in customized facials and non-invasive cosmetic and medical grade procedures under the name of "GLO30". Franchises are sold by the Company throughout the United States.

During the year ended December 31, 2023, 12 franchises were sold. None of the spas were operational as of December 31, 2023. During February 2024, the Company sold 1 franchise.

Use of Estimates:

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statement. Estimates are used for, but not limited to, the allocation of initial franchise fees and contingencies. Actual results could differ from these estimates.

Cash and Cash Equivalents:

For the purpose of the statements of cash flows, the Company considers all highly liquid instruments purchased with a maturity of three months or less to be cash equivalents.

Concentration of Credit Risk Arising From Cash Deposits in Excess of Insured Limits:

The Company maintains cash balances at one commercial bank, these balances can exceed the Federal Deposit Insurance Corporation (FDIC) insured deposit limit of \$250,000 per financial institution. At December 31, 2023, the Company's cash balances held at the commercial bank exceeded the FDIC limit by approximately \$420,000. The Company has not experienced any losses through the date when the financial statements were available to be issued.

Accounts Receivable:

In June 2016, the Financial Accounting Standards Board (FASB) issued ASU No. 2016-13, Financial Instruments - Credit Losses (Topic 326), or CECL, which prescribes an impairment model for most financial instruments based on expected losses rather than incurred losses. Under this model, an estimate of expected credit losses over the contractual life of the instrument is to be recorded as of the end of a reporting period as an allowance to offset the amortized cost basis, resulting in a net presentation of the amount expected to be collected on the financial instrument. For most instruments, entities must apply the standard using a cumulative-effect adjustment to beginning retained earnings as of the beginning of the fiscal year of adoption.

GLO30 FRANCHISE, LLC  
NOTES TO FINANCIAL STATEMENTS  
DECEMBER 31, 2023

**Note A**

**Summary of Significant Accounting Policies (Continued)**

Historically, the Company has not incurred credit losses and therefore the adoption of CECL did not result in an adjustment in retained earnings as of January 1, 2023, and did not require an allowance for credit losses as of December 31, 2023. Financial assets and liabilities held by the Company that are subject to the "expected credit loss" model prescribed by CECL include trade receivables. Trade receivables are stated at the amount of consideration from customers of which the Company has an unconditional right to receive.

**Inventory:**

Inventory is stated at the lower of cost or market and is valued using the first-in, first-out method. Inventory represents spa supplies and products that will be sold to franchises.

**Revenue Recognition:**

Revenues are recorded when: (i) a contract with a client has been identified, (ii) the performance obligations(s) in the contract have been identified, (iii) the transaction price has been determined, (iv) the transaction price has been allocated to each performance obligation in the contract, and (v) the Company has satisfied the applicable performance obligation.

The Company's revenue primarily consists of franchise and training fees, royalties and marketing fund contributions. The Company sells franchises that grant the right to operate "GLO30" spas throughout the United States. The initial term of the franchise agreement is typically 10 years, with an option to renew for a fee or transfer the franchise agreement to a new or existing franchisee.

The initial franchise fee paid is allocated between the franchise right and the mandatory training program. The initial fee for the franchise right is recognized over the term of the respective franchise agreement beginning on the date the franchise agreement is signed. The training program fee is recognized over time as the training program services are performed, which occur no later than sixty days before a franchised location begins operations.

Royalties and marketing fees are earned on sales by franchisees and are recognized as revenue in the month the underlying sales occur throughout the term of the respective franchise agreement. These fees are calculated as a percentage of sales by franchisees and are paid on a monthly basis. As no franchised locations were open as of December 31, 2023, there was no royalty or marketing revenue recognized during the year.

Deferred revenue represents a contract liability which are amounts received from franchisees for which performance obligations will be transferred in the future. Deferred costs represent certain costs to obtain and fulfill franchise contracts that the Company expects to recover. Costs to obtain contracts include sales commissions that would not have been incurred if the contract had not been obtained. The Company recognizes an asset for costs to obtain or fulfill the contracts, amortizes the asset over the life of the contracts on the same basis that the related revenue is recognized, and assesses the asset for impairment at each reporting date.

GLO30 FRANCHISE, LLC  
NOTES TO FINANCIAL STATEMENTS  
DECEMBER 31, 2023

**Note A**

**Summary of Significant Accounting Policies (Continued)**

Accounts receivable and deferred revenue each had a \$0 balance at January 1, 2023.

**Income Taxes:**

The Company is taxed as a partnership under the Internal Revenue Code and a similar state statute. In lieu of income taxes, the members of the LLC are taxed on their proportionate share of the LLC's taxable income. Therefore, no provision or liability for federal or state income taxes related to the LLC is included in these financial statements.

**Note B**

**Subsequent Events**

The Company evaluated subsequent events through March 4, 2024, when these financial statements were available to be issued. Except as described in Note A, management is not aware of any significant events that occurred subsequent to the balance sheet date but prior to the filing of this report that would have a material impact on the financial statements.

**EISNERAMPER**

**GLO30 FRANCHISE LLC**

**FINANCIAL STATEMENTS**

**FOR THE PERIOD FROM SEPTEMBER 12, 2022 (INCEPTION)  
THROUGH DECEMBER 31, 2022**



# GLO30 FRANCHISE LLC

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| Statement of operations for the period from September 12, 2022 (inception) through<br>December 31, 2022                 | 4                  |
| Statement of changes in member's equity for the period from September 12, 2022 (inception)<br>through December 31, 2022 | 5                  |
| Statement of cash flows for the period from September 12, 2022 (inception) through<br>December 31, 2022                 | 6                  |
| Notes to financial statements                                                                                           | 7 - 8              |

## INDEPENDENT AUDITORS' REPORT

To the Member of  
GLO30 Franchise LLC

### Report on the Audit of the Financial Statements

#### *Opinion*

We have audited the financial statements of GLO30 Franchise LLC (the "Company"), which comprise the balance sheet as of December 31, 2022, and the related statements of operations, changes in member's equity, and cash flows for the period from September 12, 2022 (inception) through December 31, 2022, and the related notes to the financial statements.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of GLO30 Franchise LLC as of December 31, 2022 and the results of its operations and its cash flows for the period from September 12, 2022 (inception) through December 31, 2022 in accordance with accounting principles generally accepted in the United States of America.

#### *Basis for Opinion*

We conducted our audit in accordance with auditing standards generally accepted in the United States of America ("GAAS"). Our responsibilities under those standards are further described in the Auditors' Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of the Company and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements relating to our audit. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### *Responsibilities of Management for the Financial Statements*

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern for one year after the date that the financial statements are available to be issued.



## ***Auditors' Responsibilities for the Audit of the Financial Statements***

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore, is not a guarantee that an audit conducted in accordance with GAAS will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.

In performing an audit in accordance with GAAS we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control-related matters that we identified during the audit.

*EisnerAmper LLP*

EISNERAMPER LLP  
West Palm Beach, Florida  
February 16, 2023



## **GLO30 FRANCHISE LLC**

### **Balance Sheet December 31, 2022**

#### **ASSETS**

|              |                   |
|--------------|-------------------|
| Cash         | <u>\$ 194,200</u> |
| Total assets | <u>\$ 194,200</u> |

#### **LIABILITIES**

|                           |                 |
|---------------------------|-----------------|
| Current liabilities:      |                 |
| Accounts payable          | <u>\$ 3,150</u> |
| Total current liabilities | <u>\$ 3,150</u> |

#### **MEMBER'S EQUITY**

|                                       |                   |
|---------------------------------------|-------------------|
| Member's equity                       | <u>\$ 191,050</u> |
| Total liabilities and member's equity | <u>\$ 194,200</u> |

## GLO30 FRANCHISE LLC

### Statement of Operations

For the period from September 12, 2022 (inception) through December 31, 2022

|                     |                         |
|---------------------|-------------------------|
| Revenues            | \$ -                    |
| Operating expenses: |                         |
| Professional fees   | 21,300                  |
| Filing fees         | <u>2,650</u>            |
| Net loss            | <u><u>\$ 23,950</u></u> |

## GLO30 FRANCHISE LLC

### Statement of Changes in Member's Equity

For the period from September 12, 2022 (inception) through December 31, 2022

|                                        |                   |
|----------------------------------------|-------------------|
| Member's equity at beginning of period | \$ -              |
| Net loss                               | (23,950)          |
| Contributions                          | <u>215,000</u>    |
| Member's equity at end of period       | <u>\$ 191,050</u> |

## GLO30 FRANCHISE LLC

### Statement of Cash Flows

For the period from September 12, 2022 (inception) through December 31, 2022

#### Cash flows from operating activities:

|                                                                             |                 |
|-----------------------------------------------------------------------------|-----------------|
| Net loss                                                                    | \$ (23,950)     |
| Adjustments to reconcile net loss to net cash used in operating activities: |                 |
| Increase in:                                                                |                 |
| Accounts payable                                                            | <u>3,150</u>    |
| Net cash used in operating activities                                       | <u>(20,800)</u> |

#### Cash flows from financing activities:

|                             |                   |
|-----------------------------|-------------------|
| Contributions               | <u>215,000</u>    |
| Net increase in cash        | 194,200           |
| Cash at beginning of period | <u>-</u>          |
| Cash at end of period       | <u>\$ 194,200</u> |

## **GLO30 FRANCHISE LLC**

### **Notes to Financial Statements**

**For the period from September 12, 2022 (inception) through December 31, 2022**

#### **NOTE A - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES**

**[1] Nature of operations:**

GLO30 Franchise LLC (the "Company"), a limited liability company, was formed September 12, 2022 in Delaware, to grant the rights to own and operate a GLO30 franchised business offering cosmetic and medical grade procedures on a monthly subscription basis. The Company shall grant each franchisee a transferable right and license to use a system, which consists of distinctive trade dress, distinct products and services, operations methods, inventory, procedures for management, training, advertising and promotional programs developed by the Company (the "System") and to provide approved services in accordance with the System. From the period from September 12, 2022 (inception) through December 31, 2022, there were no franchises granted.

**[2] Basis of accounting:**

The accompanying financial statements have been prepared in accordance with accounting principles generally accepted in the United States of America ("U.S. GAAP").

**[3] Concentration of credit risk – cash:**

The Company's financial instruments that are exposed to concentrations of credit risk consist primarily of cash. The Company places its cash balances with high quality credit institutions. Cash in banks is insured by the Federal Deposit Insurance Corporation ("FDIC") up to \$250,000 per institution. At times, balances may be in excess of the FDIC insurance limit.

**[4] Use of estimates:**

The preparation of financial statements in conformity with U.S. GAAP requires management to make estimates and assumptions that affect certain reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenue and expenses during the reporting period. Accordingly, actual results could differ from those estimates.

**[5] Revenue recognition:**

The Company anticipates it will generate revenue from the sale of franchise licenses under various agreements. The initial franchise fee will be due at signing and will be earned based on the recognition of specific performance obligations. The Company also anticipates it will generate revenue from royalty and advertising fees. From time to time, the Company can charge various other fees as outlined in the Franchise Disclosure Document. For the period from September 12, 2022 (inception) through December 31, 2022, there was no revenue earned, as there were no franchise sales.

**[6] Income taxes:**

The Company is a single member limited liability company that is treated as a disregarded entity for income tax purposes. The Company's taxable income or loss is reportable by its sole member. Therefore, no provision has been made for income taxes.

## **GLO30 FRANCHISE LLC**

### **Notes to Financial Statements**

**For the period from September 12, 2022 (inception) through December 31, 2022**

#### **NOTE B - RELATED PARTY TRANSACTION**

The parent company of the Company ("the Parent Company") contributed capital of \$200,000 and paid expenses on behalf of the Company of \$15,000 during the period from September 12, 2022 (inception) through December 31, 2022. These amounts totaling \$215,000 are included as contributions in the accompanying statement of changes in member's equity.

In addition, the Parent Company allowed the Company use of office space at no charge for the period from September 12, 2022 (inception) through December 31, 2022.

An affiliate of the Company, founded by both the CEO and the Director of Operations of the Company, owns the licensing rights to the System. This affiliate shares office space with the Company at no charge.

#### **NOTE C - SUBSEQUENT EVENTS**

The Company's management has evaluated subsequent events through February 16, 2023, the date the financial statements were available to be issued.

Subsequent to December 31, 2022, the Company paid a distribution of \$55,000 to the Parent Company.

~~THESE FINANCIAL STATEMENTS ARE PREPARED WITHOUT AN AUDIT. PROSPECTIVE FRANCHISEES OR SELLERS OF FRANCHISES SHOULD BE ADVISED THAT NO CERTIFIED PUBLIC ACCOUNTANT HAS AUDITED THESE FIGURES OR EXPRESS HIS/HER OPINION WITH REGARD TO THE CONTENT OR FORM.~~

# GLO30 Franchise, LLC

## Balance Sheet

As of August 31, 2024

|                                              | <u>Total</u>           |
|----------------------------------------------|------------------------|
| <b>ASSETS</b>                                |                        |
| Current Assets                               |                        |
| Bank Accounts                                |                        |
| 1000 Business Checking Bank-8326             | 559,121.92             |
| 1071 Bill.com Money In Clearing              | 0.00                   |
| Total Bank Accounts                          | <b>\$ 559,121.92</b>   |
| Accounts Receivable                          |                        |
| 1010 Accounts Receivable                     | 306,564.39             |
| Total Accounts Receivable                    | <b>\$ 306,564.39</b>   |
| Other Current Assets                         |                        |
| 1020 Inventory                               | 243,776.29             |
| 1200 Deferred Costs - Current                | 58,800.00              |
| Total Other Current Assets                   | <b>\$ 302,576.29</b>   |
| Total Current Assets                         | <b>\$ 1,168,262.60</b> |
| Fixed Assets                                 |                        |
| 1034 Furniture                               | 0.00                   |
| Total Fixed Assets                           | <b>\$ 0.00</b>         |
| Other Assets                                 |                        |
| 1210 Deferred Costs - Non-Current            | 1,135,355.94           |
| Total Other Assets                           | <b>\$ 1,135,355.94</b> |
| <b>TOTAL ASSETS</b>                          | <b>\$ 2,303,618.54</b> |
| <b>LIABILITIES AND EQUITY</b>                |                        |
| Liabilities                                  |                        |
| Current Liabilities                          |                        |
| Accounts Payable                             |                        |
| 2000 Accounts Payable                        | 0.00                   |
| Total Accounts Payable                       | <b>\$ 0.00</b>         |
| Credit Cards                                 |                        |
| 2010 Amex Credit Card 81006                  | 53,502.76              |
| Total Credit Cards                           | <b>\$ 53,502.76</b>    |
| Other Current Liabilities                    |                        |
| 2050 Deferred Revenue - Current              | 121,250.00             |
| Comptroller of Maryland Payable              | 3,006.60               |
| South Carolina Department of Revenue Payable | 1,130.93               |
| Texas State Comptroller Payable              | 7,412.38               |
| Virginia Department of Taxation Payable      | 935.94                 |
| Total Other Current Liabilities              | <b>\$ 133,735.85</b>   |
| Total Current Liabilities                    | <b>\$ 187,238.61</b>   |
| Long-Term Liabilities                        |                        |
| 2060 Deferred Revenue                        | 2,275,146.80           |
| Total Long-Term Liabilities                  | <b>\$ 2,275,146.80</b> |
| Total Liabilities                            | <b>\$ 2,462,385.41</b> |
| Equity                                       |                        |

|                              |    |                     |
|------------------------------|----|---------------------|
| 3000 Owners Contributions    |    | 0.00                |
| 3010 Withdrawals             |    | -167,000.00         |
| 3020 Retained Earnings       |    | 141,996.43          |
| Net Income                   |    | -133,763.30         |
| Total Equity                 | -  | <u>158,766.87</u>   |
| TOTAL LIABILITIES AND EQUITY | \$ | <u>2,303,618.54</u> |

# GLO30 Franchise, LLC

## Profit and Loss

January - August, 2024

|                                                  | Total                 |
|--------------------------------------------------|-----------------------|
| Income                                           |                       |
| Products                                         | 23,104.00             |
| Sales                                            | 143,051.00            |
| Shipping Income                                  | 0.00                  |
| Total Income                                     | <b>\$ 166,155.00</b>  |
| Cost of Goods Sold                               |                       |
| 5400 Service Supplies                            | 92,276.62             |
| 5500 Cost of Goods Sold                          | -5,000.00             |
| 5501 Cost of Products Sold                       | 42,500.00             |
| Total Cost of Goods Sold                         | <b>\$ 129,776.62</b>  |
| Gross Profit                                     | <b>\$ 36,378.38</b>   |
| Expenses                                         |                       |
| 6000 Payroll Expenses                            |                       |
| 6001 Salaries & Wages                            | 19,743.59             |
| 6002 Payroll Taxes                               | 2,002.10              |
| Total 6000 Payroll Expenses                      | <b>\$ 21,745.69</b>   |
| 6010 Professional Expenses                       |                       |
| 6011 Accounting Fee                              | 23,066.22             |
| 6012 Audit Fees                                  | 12,421.24             |
| 6014 Legal fees                                  | 33,145.12             |
| Total 6010 Professional Expenses                 | <b>\$ 68,632.58</b>   |
| 6020 Operating Expenses                          |                       |
| 6023 Computer & Software                         | 12,685.00             |
| Total 6020 Operating Expenses                    | <b>\$ 12,685.00</b>   |
| 6030 Advertising, Promotion, and Marketing       | 600.00                |
| 6031 Direct Advertising                          | 21,417.22             |
| 6034 Meals and Entertainment                     | 5,958.66              |
| Total 6030 Advertising, Promotion, and Marketing | <b>\$ 27,975.88</b>   |
| 6040 Insurance for Business                      |                       |
| 6044 General Insurance                           | 9,256.76              |
| Total 6040 Insurance for Business                | <b>\$ 9,256.76</b>    |
| 6050 - Travel                                    | 3,635.84              |
| Total Expenses                                   | <b>\$ 143,931.75</b>  |
| Net Operating Income                             | <b>-\$ 107,553.37</b> |
| Other Expenses                                   |                       |
| 6070 Other Expenses                              | -2.15                 |
| 6074 Taxes & Licenses                            | 24,815.00             |
| 6076 Bank Charges                                | 283.50                |
| 6077 Credit Card Charges                         | -16.31                |
| 8000 Ask the Client                              | 1,129.89              |
| Total Other Expenses                             | <b>\$ 26,209.93</b>   |
| Net Other Income                                 | <b>-\$ 26,209.93</b>  |
| Net Income                                       | <b>-\$ 133,763.30</b> |

**EXHIBIT E**  
**TABLE OF CONTENTS - OPERATIONS MANUAL**

**GLO30**

Total number of pages: 220

|                                                         |                                                                |
|---------------------------------------------------------|----------------------------------------------------------------|
| Chapter 1 Introduction– <u>to the Brand</u>             | 2 pages                                                        |
| -                                                       |                                                                |
| Chapter 2 <u>Company Overview/The Glo30 Story</u>       | <u>6-Franchisee Roles and Responsibilities</u><br>4 pages      |
| Chapter 3 <u>Real Estate &amp; Site Selection</u>       | 3 pages                                                        |
| <u>Chapter 4 Studio Design &amp; Buildout</u>           | 3 pages                                                        |
| <u>Chapter 5 Licensing &amp; Compliance</u>             | 3 pages                                                        |
| <u>Chapter 6 Pre-Opening Checklist &amp; Timeline</u>   | 4 pages                                                        |
| <u>Chapter 7 Financial &amp; Accounting Operations</u>  | 4 pages                                                        |
| <u>Chapter 8 Marketing &amp; Local Studio Promotion</u> | 4 pages                                                        |
| <u>Chapter 9 Point-of-Sale &amp; Software Systems</u>   | 4 pages                                                        |
| <u>Chapter 10 Staffing &amp; Recruiting</u>             | 2 pages                                                        |
| <u>Chapter 11 Training &amp; Certification</u>          | 3 pages                                                        |
| <u>Chapter 12 Services &amp; Protocols Overview</u>     | 4 pages                                                        |
| <u>Chapter 13 Membership/Services</u>                   | <u>10 Program Structure</u> 3 pages                            |
| -                                                       |                                                                |
| Chapter <u>4 Branding/ Marketing</u>                    | <u>1214 Retail Product Sales</u> 3 pages                       |
| -                                                       |                                                                |
| Chapter <u>5 Products and Sourcing</u>                  | <u>815 Studio Management</u> 3 pages                           |
| -                                                       |                                                                |
| Chapter <u>6 Handbooks</u>                              | <u>5016 Studio Operations</u> 3 pages                          |
| -                                                       |                                                                |
| Chapter <u>7 Management</u>                             | <u>1017 Customer Experience Standards</u> 3 pages              |
| -                                                       |                                                                |
| Chapter <u>8 Training Management</u>                    | <u>5018 Inventory &amp; Supply Chain</u><br>2 pages            |
| -                                                       |                                                                |
| Chapter <u>9 Operations Checklists</u>                  | <u>1019 Health &amp; Safety Standards</u> 3 pages              |
| -                                                       |                                                                |
| Chapter <u>10 Daily Operations</u>                      | <u>1020 Adverse Events &amp; Incident Reporting</u><br>2 pages |
| -                                                       |                                                                |
| Chapter <u>11 Safety</u>                                | <u>621 Maintenance &amp; Facilities</u> 2 pages                |
| -                                                       |                                                                |
| Chapter <u>12 Equipment/ Medical Spa Design</u>         | <u>822 Ongoing Franchise Support</u> 3 pages                   |
| -                                                       |                                                                |

Chapter ~~13~~ ~~Cash Handling~~ ~~823~~ ~~Growth & Business Optimization~~ ~~3~~  
pages

Chapter ~~14~~ ~~Financial~~ ~~2024~~ ~~Appendices~~ ~~5~~ pages

~~-~~  
**Total** **75 pages**

~~Chapter 15~~ ~~Real Estate Selection~~ ~~10~~ pages

~~-~~  
~~Appendix: Medical Spa Forms~~

EXHIBIT F  
FRANCHISED OUTLETS AS OF DECEMBER 31, ~~2023~~2024

NONE

Franchise Agreements Signed But Outlet Not Open as of December 31, 2023

~~Donald Bauer and Robin Dixon~~  
~~6250 Columbia Crossing Circle, Suite D2~~  
~~Columbia, Maryland 21044~~  
~~(410) 970-3599~~

~~Ashley Glendening~~  
~~2518 Solomons Island Road~~  
~~Annapolis, MD 21401~~  
~~(410) 453-8199~~

~~Philip Horn Jr.~~  
~~Phoenix, AZ~~  
~~(843) 991-1040~~

~~Raghav and Aparna Sharma~~  
~~Orlando, FL~~  
~~(513) 800-9096~~  
~~4119 Park Road, Suite 120~~  
~~Charlotte, North Carolina 28209~~  
~~(980) 385-8175~~

~~Wil Young~~  
~~Findlay 6308 E. Dublin-Granville Road~~  
~~Westerville, OH 43081~~  
~~(419) 348-0766~~

~~Lewis Brinson~~  
~~Las Vegas, NV~~  
~~(206) 372-2890~~

~~Lauren Campbell~~  
~~York, SC~~  
~~(803) 879-3100~~

~~Sanna Danley and Lindsay Fountaine~~  
~~Nashville, TN~~  
~~(615) 495-4920~~

~~Katherine (614) 683-4557~~

~~Kasey Redus~~  
~~3201 Bee Caves Road, Suite 165~~  
~~Austin, TX Texas 78746~~  
~~(310) 699-0348~~

~~James and Andrea Robertson~~  
~~Dallas, TX~~  
~~(314) 283-2006~~

(737) 250-7474

Janice Nichols ~~and Scott Shaw~~

106 N Lee Street

Alexandria, VA 22314

(703) ~~966-6606~~372-9273

Adila and Faizan Khan

Ashburn, VA

~~(805) 501-1106~~ **Franchise Agreements Signed But Outlet Not Open as of December 31, 2024**

| <u>Name</u>             | <u>City/State</u>      | <u>Email</u>                        |
|-------------------------|------------------------|-------------------------------------|
| <u>Philip Horn</u>      | <u>Phoenix, AZ</u>     | <u>Philip.horn16@glo30.com</u>      |
| <u>Aparna Sharma</u>    | <u>Orlando, FL</u>     | <u>Aparna.sharma11@glo30.com</u>    |
| <u>Leah Willcoxon</u>   | <u>St. Louis, MO</u>   | <u>Leah.willcoxon26@glo30.com</u>   |
| <u>Phillip Horn</u>     | <u>Charlotte, NC</u>   | <u>Philip.horn16@glo30.com</u>      |
| <u>Lewis Brinson</u>    | <u>Las Vegas, NV</u>   | <u>Lewis.brinson19@glo30.com</u>    |
| <u>Jason Cambria</u>    | <u>Cincinnati, OH</u>  | <u>Jason.cambria25@glo30.com</u>    |
| <u>Sanna Danley</u>     | <u>Nashville, TN</u>   | <u>Sanna.danley17@glo30.com</u>     |
| <u>Kasey Redus</u>      | <u>Cedar Park, TX</u>  | <u>Kasey.redus15@glo30.com</u>      |
| <u>Andrea Robertson</u> | <u>Dallas, TX</u>      | <u>Andrea.robertson14@glo30.com</u> |
| <u>Kasey Redus</u>      | <u>Fort Worth, TX</u>  | <u>Kasey.redus15@glo30.com</u>      |
| <u>Jay Fischer</u>      | <u>Houston, TX</u>     | <u>Jay.fischer23@glo30.com</u>      |
| <u>Andrea Robertson</u> | <u>Plano, TX</u>       | <u>Andrea.robertson14@glo30.com</u> |
| <u>Erin France</u>      | <u>San Antonio, TX</u> | <u>Erin.france29@glo30.com</u>      |
| <u>Faizan Khan</u>      | <u>Ashburn, VA</u>     | <u>Faizan.khan20@glo30.com</u>      |
| <u>Farid Dedhar</u>     | <u>Seattle, WA</u>     | <u>Farid.dedhar24@glo30.com</u>     |

### **Former Franchisees**

that had an outlet terminated, canceled, not renewed, or otherwise voluntarily or involuntarily ceased to do business under the Franchise Agreement during the most recently completed fiscal year or has not communicated with the franchisor within the 10 weeks preceding the Issuance Date of this Disclosure Document:

**NONE**

None.

**EXHIBIT G**  
**STATE ADDENDA**

**ADDENDUM TO THE FRANCHISE DISCLOSURE DOCUMENT, FRANCHISE AGREEMENT AND  
MULTI-UNIT OPERATOR AGREEMENT REQUIRED BY THE STATE OF CALIFORNIA**

The Department of Financial Protection and Innovation for the State of California requires that certain provisions contained in franchise documents be amended to be consistent with California Franchise Investment Law, Cal. Corp. Code Section 31000 et seq., and of the Rules and Regulations promulgated thereunder. To the extent that this Disclosure Document, Franchise Agreement and Multi-Unit Operator Agreement contains provisions that are inconsistent with the following, such provisions are hereby amended.

1. THE CALIFORNIA FRANCHISE INVESTMENT LAW REQUIRES THAT A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE SALE OF THE FRANCHISE BE DELIVERED TOGETHER WITH THE DISCLOSURE DOCUMENT 14 DAYS PRIOR TO EXECUTION OF AGREEMENT.
2. OUR WEBSITE HAS NOT BEEN REVIEWED OR APPROVED BY THE CALIFORNIA DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION. ANY COMPLAINTS CONCERNING THE CONTENT OF THIS WEBSITE MAY BE DIRECTED TO THE CALIFORNIA DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION AT [www.dfpi.ca.gov](http://www.dfpi.ca.gov).
3. Item 3 is amended to add:

Neither Franchisor nor any person described in Item 2 of the Disclosure Document is subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities Exchange Act of 1934, 15 U.S.C. 8.78(a) et seq. suspending or expelling such persons from membership in such association or exchange.
4. Item 17 is amended to state:
  - (a) California Business and Professions Code Sections 2000 through 20043 provide rights to the franchisee concerning termination, transfer or non-renewal of a franchise. If the franchise agreement contains a provision that is inconsistent with the law, the law will control.
  - (b) The Franchise Agreement and Multi-Unit Operator Agreement provide for termination upon bankruptcy. This provision may not be enforceable under federal bankruptcy law (11 U.S.C.A. § 101 et seq.).
  - (c) The Franchise Agreement and Multi-Unit Operator Agreement contain a covenant not to compete which extends beyond the termination of the franchise. This provision may not be enforceable under California law.
5. Section 31125 of the California Corporations Code requires us to give you a disclosure document, in a form containing the information that the commissioner may by rule or order require, before a solicitation of a proposed material modification of an existing franchise.
6. You must sign a general release if you renew or transfer your franchise. California Corporations Code Section 31512 voids a waiver of your rights under the Franchise Investment Law (California Corporations Code Sections 31000 through 31516). Business and Professions Code Section 20010 voids a waiver of your rights under the Franchise Relations Act (Business and Professions Code Sections 20000 through 20043).
7. The appropriate sections of the Franchise Agreement and Multi-Unit Operator Agreement are amended to state that the highest interest rate allowed under California law is 10% per annum.

8. The Franchise Agreement and Multi-Unit Operator Agreement require binding arbitration. The arbitration will occur in Washington DC, with the costs being borne equally by both parties. Prospective franchisees are encouraged to consult private legal counsel to determine the applicability of California and federal laws (such as Business and Professions Code Section 20040.5, Code of Civil Procedure Section 1281, and the Federal Arbitration Act) to any provisions of a franchise agreement restricting venue to a forum outside the State of California.
9. The Franchise Agreement and Multi-Unit Operator Agreement require application of the laws of Washington DC. This provision may not be enforceable under California law.
10. The Franchise Agreement contains a liquidated damages clause. Under California Civil Code Section 1671, certain liquidated damages clauses are unenforceable.
11. The Antitrust Law Section of the Office of the California Attorney General views maximum price agreements as per se violations of the Cartwright Act. As long as this represents the law of the State of California, we will not interpret the Franchise Agreement as permitting or requiring maximum price limits.
12. Item 6 of the Franchise Disclosure Document and the appropriate sections of the Franchise Agreement and Multi-Unit Operator Agreement are amended to state that the highest interest rate allowed under California law is 10% per annum.
13. The Franchise Agreement and Multi-Unit Operator Agreement are amended to state: No disclaimer, questionnaire, clause, or statement signed by a franchisee in connection with the commencement of the franchise relationship shall be construed or interpreted as waiving any claim of fraud in the inducement, whether common law or statutory, or as disclaiming reliance on or the right to rely upon any statement made or information provided by any franchisor, broker or other person acting on behalf of the franchisor that was a material inducement to a franchisee's investment. This provisions supersedes any other or inconsistent term of any document executed in connection with the franchise.
14. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.
15. In registering this franchise, the California Department of Financial Protection and Innovation has not reviewed, and makes no statements concerning, the franchisor's compliance with state and federal licensing and regulatory requirements relating to the practice of medicine. You should consult with your attorney concerning these laws, regulations, and ordinances that may affect the operation of your business. If the California Medical Board, or any other agency overseeing the practice of medicine in this state, determines that the operation of the franchise fails to comply with state law, the franchisor may be required to cease operations of the franchised business in California. This may result in the termination of your franchise and loss of your investment.

16. The Department has determined that we, the franchisor, have not demonstrated we are adequately capitalized and/or that we must rely on franchise fees to fund our operations. The Commissioner has imposed a fee deferral condition, which requires that we defer the collection of all initial fees from California franchisees until we have completed all of our pre-opening obligations and you are open for business. For California franchisees who sign a development agreement, the payment of the development and initial fees attributable to a specific unit in your development schedule is deferred until that unit is open.

The parties hereto have duly executed this Maryland Amendment to the Franchise Agreement on the same date as that on which the Franchise Agreement was executed.

|              |                               |
|--------------|-------------------------------|
| FRANCHISEE:  | FRANCHISOR:                   |
|              | GLO30 FRANCHISE LLC           |
| By: _____    | By: _____                     |
| Name: _____  | Name: Herman J. Singh, MD     |
| Title: _____ | Title: Director of Operations |

**ILLINOIS ADDENDUM TO THE DISCLOSURE DOCUMENT,  
FRANCHISE AGREEMENT AND MULTI-UNIT OPERATOR AGREEMENT**

The Illinois Attorney General requires that certain provisions contained in franchise documents be amended to be consistent with Illinois law, including the Illinois Franchise Disclosure Act, 815 ILCS §§ 705/1 et seq. (1987) (the "Act"). To the extent that (i) the jurisdictional requirements of the Act are met and (ii) this Franchise Disclosure Document and Franchise Agreement contain provisions that are inconsistent with the following, such provisions are hereby amended:

(a) To the extent any provision regarding termination or renewal of the Franchise Agreement is inconsistent with the Illinois Franchise Disclosure Act §§ 815 ILCS §§ 705/19 and 705/20, the provisions of these sections of the Act will control.

(b) No franchisee shall be required to litigate any cause of action, with the exception of arbitration proceedings, arising under the Franchise Agreement or the Act outside of the State of Illinois, nor shall the Franchise Agreement provide for a choice of law provision for any state other than Illinois.

(c) Any condition, stipulation, or provision purporting to bind a franchisee to waive compliance with any provision of the Act, or any other Illinois law is void. The foregoing requirement, however, shall not prevent a franchisee from entering into a settlement agreement or executing a general release regarding a potential or actual lawsuit filed under any of the provisions of the Act, and shall not prevent the arbitration of any claim pursuant to the provisions of Title 9 of the United States Code.

Illinois law governs the agreements between the parties to this franchise.

Section 4 of the Illinois Franchise Disclosure Act provides that any provision in the franchise agreement which designates jurisdiction or venue outside of the State of Illinois is void. However, a franchise agreement may provide for arbitration outside of Illinois.

Section 41 of the Illinois Franchise Disclosure Act provides that any condition, stipulation, or provision purporting to bind any person acquiring any franchise to waive compliance with the Illinois Franchise Disclosure Act or any other law of Illinois is void.

Your right upon termination and non-renewal of a franchise agreement are set forth in sections 19 and 20 of the Illinois Franchise Disclosure Act. The Franchisor reserves the right to buy back any franchised GLO30 medical spa at any time, for any reason, upon 90 days written Notice.

No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

THE PARTIES hereto have duly executed, sealed and delivered this Addendum on \_\_\_\_\_.

FRANCHISEE:

\_\_\_\_\_

FRANCHISOR:

GLO30 FRANCHISE LLC

Singh MD

By: \_\_\_\_\_  
Name:

Title: \_\_\_\_\_  
Director of Operations  
PRINCIPAL:

\_\_\_\_\_  
Name:

By: \_\_\_\_\_  
Name: ~~Aileen K. Lamba~~ Herman J.

Title: ~~CEO~~ \_\_\_\_\_

**ADDENDUM TO THE FRANCHISE DISCLOSURE DOCUMENT PURSUANT TO  
THE INDIANA FRANCHISE DISCLOSURE LAW AND THE  
INDIANA DECEPTIVE FRANCHISE PRACTICES ACT**

The Indiana Securities Commissioner requires that certain provisions contained in franchise documents be amended to be consistent with Indiana law, including the Indiana Franchises Act, Ind. Code Ann. §§ 1 - 51 (1994) and the Indiana Deceptive Franchise Practices Act, Ind. Code Ann. § 23-2-2.7 (1985) (collectively referred to as the “Acts”). To the extent that (a) the jurisdictional requirements of the Acts are met and (b) this Franchise Disclosure Document and Franchise Agreement contain provisions that are inconsistent with the following, such provisions are hereby amended:

(a) To the extent the Franchise Agreement and Multi-Unit Operator Agreement contain provisions allowing the establishment of franchisor-owned outlets that are inconsistent with the Indiana Deceptive Franchise Practices Act § 23-2-2.7(2), the requirements of this section of the Indiana Act will control.

(b) The franchisor may not make any substantial modification of the Franchise Agreement or Multi-Unit Operator Agreement without the franchisee’s or the developer’s written consent.

(c) To the extent any provision regarding renewal or termination of the Franchise Agreement and Multi-Unit Operator Agreement is inconsistent with the Indiana Deceptive Franchise Practices Act §§ 23-2-2.7(7) and (8), the provisions of these sections of the Indiana Act will control.

(d) Any requirement in the Franchise Agreement or Multi-Unit Operator Agreement that requires the franchisee or developer to prospectively assent to a release, assignment, novation, wavier or estoppel shall not relieve any person from liability arising under the Acts.

(e) To the extent the covenants not to compete upon expiration or termination of the Franchise Agreement and Multi-Unit Operator Agreement are inconsistent with the Indiana Deceptive Franchise Practices Act § 23-2-2.7(9), the provisions of this section of the Indiana Act will control.

(f) To the extent that any provision of the Franchise Agreement and Multi-Unit Operator Agreement would be deemed unenforceable pursuant to the Indiana Deceptive Franchise Practices Act § 23-2-2.7(10), as this section of the Indiana Act is interpreted and applied, such provision of the Franchise Agreement shall be so deleted therefrom.

(g) No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

**ADDENDUM TO THE FRANCHISE DISCLOSURE DOCUMENT**  
**REQUIRED BY THE STATE OF MARYLAND**

This will serve as the State Addendum for the State of Maryland for GLO30 Franchise LLC Franchise Disclosure Document. The amendments to the Franchise Disclosure Document included in this addendum have been agreed to by the parties.

1. Item 17 is amended to disclose: The franchise agreement and multi-unit operator agreement provides as follows:

(a) Any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within three (3) years after the grant of the franchise.

(b) Pursuant to COMAR 02.02.08.16L, any general release required by the terms and conditions of the Franchise Agreement as a condition of renewal, sale, assignment and/or transfer shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.

(c) Our right to terminate you upon your bankruptcy may not be enforceable under federal bankruptcy law (11 U.S.C. §101 *et. seq.*).

(d) This franchise agreement provides that disputes are resolved through arbitration. A Maryland franchise regulation states that it is an unfair or deceptive practice to require a franchisee to waive its right to file a lawsuit in Maryland claiming a violation of the Maryland Franchise Law. In light of the Federal Arbitration Act, there is some dispute as to whether this forum selection requirement is legally enforceable.

2. Item 13 and Item 14 are amended to state all representations requiring prospective franchisees to assent to a release, estoppel or waiver of liability are not intended to nor shall they act as a release, estoppel or waiver of any liability incurred under the Maryland Franchise Registration and Disclosure Law.

3. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

## **AMENDMENT REQUIRED BY THE STATE OF MARYLAND**

In recognition of the requirements of the Maryland Franchise Registration and Disclosure Law, Md. Code Ann., Bus. Reg. § 14-201 et seq., and of the Rules and Regulations promulgated thereunder, the parties to the attached GLO30 Franchise LLC Franchise Agreement (the "Franchise Agreement") agree as follows:

1. The appropriate sections of the Franchise Agreement and Multi-Unit Operator Agreement are amended to state that pursuant to COMAR 02.02.08.16L, the general release required as a condition of renewal, sale and/or assignment/ transfer shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.
2. Section 17.1 of the Franchise Agreement is hereby amended to further state that our right to terminate you upon your bankruptcy may not be enforceable under federal bankruptcy law (11 U.S.C. §101 *et. seq.*)."
3. Section 20.3 of the Franchise Agreement is hereby amended to permit a franchisee to bring a lawsuit in Maryland for claims arising under the Maryland Franchise Registration and Disclosure Law.
4. Section 20.8 of the Franchise Agreement and Multi-Unit Operator Agreement are hereby amended to further state that any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within three years after the grant of the franchise.
5. Franchise and Multi-Unit Operator Agreement are amended to state that the franchise agreement provides that disputes are resolved through arbitration. A Maryland franchise regulation states that it is an unfair or deceptive practice to require a franchisee to waive it right to file a lawsuit in Maryland claiming a violation of the Maryland Franchise Law. In light of the Federal Arbitration Act, there is some dispute as to whether this forum selection requirement is legally enforceable.
6. The Franchise Agreement, Multi-Unit Operator Agreement and Franchisee Disclosure Acknowledgment Statement are amended to include the following statement: "All representations requiring prospective franchisees to assent to a release, estoppel or waiver of liability are not intended to nor shall they act as a release, estoppel or waiver of any liability incurred under the Maryland Franchise Registration and Disclosure Law."
7. Each provision of this Amendment shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Maryland Franchise Registration and Disclosure Law, Md. Code Ann., Bus. Reg. § 14-201 et seq., are met independently without reference to this Amendment.
8. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.
9. **Based upon the franchisor's financial condition, the Maryland Securities Commissioner has required a financial assurance. Therefore, all initial fees and payments owed by franchisees shall be deferred until the franchisor completes its pre-opening obligations under the franchise agreement. In addition, all development fees and initial payments by multi-unit operators shall be deferred until the first franchise under the development agreements opens.**

The parties hereto have duly executed this Maryland Amendment to the Franchise Agreement on the same date as that on which the Franchise Agreement was executed.

FRANCHISEE:

By: \_\_\_\_\_  
Name: \_\_\_\_\_  
Title: \_\_\_\_\_

FRANCHISOR:

GLO30 FRANCHISE LLC

By: \_\_\_\_\_  
Name: ~~Arleen K. Lamba~~ Herman J. Singh MD  
Title: ~~CEO~~ Director of Operations

**ADDENDUM TO THE FRANCHISE DISCLOSURE DOCUMENT**  
**REQUIRED BY THE STATE OF MINNESOTA**

The Commissioner of Commerce for the State of Minnesota requires that certain provisions contained in franchise documents be amended to be consistent with Minnesota Franchise Act, Minn. Stat. Section 80.01 et seq., and of the Rules and Regulations promulgated under the Act (collectively the “Franchise Act”). To the extent that the Agreement contains provisions that are inconsistent with the following, such provisions are hereby amended:

1. Item 6, Non-Sufficient Funds Fee, is amended to state:

Pursuant to Minn. Stat. § 604.113, the Non-Sufficient Funds Fee is \$30.00 per occurrence.

2. Item 17 is amended to state:

(a) Minn. Stat. § 80C.21 and Minnesota Rules § 2860.4400(J) prohibit us from requiring litigation to be conducted outside Minnesota, requiring waiver of a jury trial, or requiring you to consent to liquidated damages, termination penalties or judgment notes. In addition, nothing in this Franchise Disclosure Document or agreement(s) shall abrogate or reduce (1) any of your rights as provided for in Minn. Stat. Chapter 80C or (2) your rights to any procedure, forum, or remedies provided for by the laws of the jurisdiction.

(b) In accordance with Minn. Stat. § 80C.14 subd. 3-5, except in certain specified cases, we will give you 90 days notice of termination (with 60 days to cure) and 180 days notice for non-renewal of the Franchise Agreement. Additionally, we will not unreasonably withhold our consent to a transfer of your GLO30 outlet.

(c) In accordance with Minnesota Rules 2860.4400(D), we cannot require you to assent to a general release.

(d) In accordance with Minnesota Rules 2860.4400(J), we cannot require you to consent to liquidated damages.

(e) Minn. Stat. § 80C.17 subd. 5 requires that an action be commenced pursuant to the Franchise Act within three (3) years after the cause of action accrues.

(f) You cannot consent to us obtaining injunctive relief. We may seek injunctive relief. See Minnesota Rules 2860.4400(J).

(g) No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

**AMENDMENT TO THE GLO30 FRANCHISE LLC  
FRANCHISE AGREEMENT REQUIRED BY THE STATE OF MINNESOTA**

In recognition of the requirements of the Minnesota Statutes Chapter 80C, the parties to the attached GLO30 Franchise LLC Franchise Agreement (the "Franchise Agreement") agree as follows:

1. Minnesota Rules 2860.4400(D) prohibits a franchisor from requiring a franchisee's assent to a release other than as part of a voluntary settlement of disputes. To the extent of any inconsistencies with the Minnesota Rules requirement contained in Sections 5.2.5 or 16.3.6 of the Franchise Agreement, such inconsistent provisions are hereby deleted.

2. To the extent of any inconsistencies, Section 5.3 of the Franchise Agreement is hereby amended to state:

"Except in certain specified cases as set forth in Minn. Stat. § 80C.14 subd. 4, Franchisor will give Franchisee 180 days' notice for non-renewal of the Franchise Agreement."

3. To the extent of any inconsistencies, Section 6.5 of the Franchise Agreement is hereby amended to state that the non-sufficient funds fee is Thirty Dollars (\$30.00) per occurrence.

4. To the extent of any inconsistencies, Sections 17.1 through 17.3 of the Franchise Agreement are hereby amended to state:

"Except in certain specified cases as set forth in Minn. Stat. § 80C.14 subd. 3, Franchisor will give Franchisee 90 days notice of termination (with 60 days to cure)".

5. To the extent of any inconsistencies, Article 20, Dispute Resolution, of the Franchise Agreement is hereby amended to state:

"Franchisor cannot require Franchisee to: (i) conduct litigation outside Minnesota, (ii) waive a jury trial, or (iii) consent to liquidated damages, termination penalties or judgment notes. Nothing in this Franchise Agreement shall abrogate or reduce (1) any of Franchisee's rights as provided for in Minn. Stat. Chapter 80C or (2) Franchisee's rights to any procedure, forum, or remedies provided for by the laws of the jurisdiction. Franchisee cannot consent to Franchisor obtaining injunctive relief. Franchisor may seek injunctive relief."

6. Each provision of this Amendment shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Minnesota Statutes Chapter 80C are met independently without reference to this Amendment.

7. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

*Signatures appear on following page.*

The parties hereto have duly executed this Minnesota Amendment to the Franchise Agreement on the same date as that on which the Franchise Agreement was executed.

FRANCHISEE:

By: \_\_\_\_\_  
Name: \_\_\_\_\_  
Title: \_\_\_\_\_

FRANCHISOR:

GLO30 FRANCHISE LLC

By: \_\_\_\_\_  
Name: ~~Aileen K. Lamba~~ Herman J. Sign MD  
Title: ~~CEO~~ Director of Operations

PRINCIPAL:

By: \_\_\_\_\_  
Name: \_\_\_\_\_

## **NEW YORK ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT**

1. The following information is added to the cover page of the Franchise Disclosure Document:

**INFORMATION COMPARING FRANCHISORS IS AVAILABLE. CALL THE STATE ADMINISTRATORS LISTED IN EXHIBIT A OR YOUR PUBLIC LIBRARY FOR SOURCES OF INFORMATION. REGISTRATION OF THIS FRANCHISE BY NEW YORK STATE RECOMMENDS IT OR HAS VERIFIED THE INFORMATION IN THIS FRANCHISE DISCLOSURE DOCUMENT. IF YOU LEARN THAT ANYTHING IN THIS DISCLOSURE DOCUMENT IS UNTRUE, CONTACT THE FEDERAL TRADE COMMISSION AND THE NEW YORK STATE DEPARTMENT OF LAW, INVESTOR PROTECTION BUREAU, 28 LIBERTY STREET, 21<sup>ST</sup> FLOOR, NEW YORK, NEW YORK 10005. THE FRANCHISOR MAY, IF IT CHOOSES, NEGOTIATE WITH YOU ABOUT ITEMS COVERED IN THE FRANCHISE DISCLOSURE DOCUMENT. HOWEVER, THE FRANCHISOR CANNOT USE THE NEGOTIATING PROCESS TO PREVAIL UPON A PROSPECTIVE FRANCHISEE TO ACCEPT TERMS WHICH ARE LESS FAVORABLE THAN THOSE SET FORTH IN THIS FRANCHISE DISCLOSURE DOCUMENT.**

2. The following is added at the end of Item 3:

Except as provided above, with regard to the franchisor, its predecessor, a person identified in Item 2, or an affiliate offering franchises under the franchisor's principal trademark:

A. No such party has an administrative, criminal or civil action pending against that person alleging: a felony, a violation of a franchise, antitrust, or securities law, fraud, embezzlement, fraudulent conversion, misappropriation of property, unfair or deceptive practices, or comparable civil or misdemeanor allegations.

B. No such party has pending actions, other than routine litigation incidental to the business, which are significant in the context of the number of franchisees and the size, nature or financial condition of the franchise system or its business operations.

C. No such party has been convicted of a felony or pleaded nolo contendere to a felony charge or, within the 10 year period immediately preceding the application for registration, has been convicted of or pleaded nolo contendere to a misdemeanor charge or has been the subject of a civil action alleging: violation of a franchise, antifraud, or securities law; fraud; embezzlement; fraudulent conversion or misappropriation of property; or unfair or deceptive practices or comparable allegations.

D. No such party is subject to a currently effective injunctive or restrictive order or decree relating to the franchise, or under a Federal, State, or Canadian franchise, securities, antitrust, trade regulation or trade practice law, resulting from a concluded or pending action or proceeding brought by a public agency; or is subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities and Exchange Act of 1934, suspending or expelling such person from membership in such association or exchange; or is subject to a currently effective injunctive or restrictive order relating to any other business activity as a result of an action brought by a public agency or department, including, without limitation, actions affecting a license as a real estate broker or sales agent.

3. The following is added to the end of Item 4:

Neither the franchisor, its affiliate, its predecessor, officers, or general partner during the 10-year period immediately before the date of the offering circular: (a) filed as debtor (or had filed against it) a petition to start an action under the U.S. Bankruptcy Code; (b) obtained a discharge of its debts under the bankruptcy code; or (c) was a principal officer of a company or a general partner in a partnership that either filed as a debtor (or had filed against it) a petition to start an action under the U.S. Bankruptcy Code or that obtained a discharge of its debts under the U.S. Bankruptcy Code during or within 1 year after that officer or general partner of the franchisor held this position in the company or partnership.

4. The following is added to the end of Item 5:

The initial franchise fee constitutes part of our general operating funds and will be used as such in our discretion.

5. The following is added to the end of the “Summary” sections of Item 17(c), titled “**Requirements for franchisee to renew or extend,**” and Item 17(m), entitled “**Conditions for franchisor approval of transfer**”:

However, to the extent required by applicable law, all rights you enjoy and any causes of action arising in your favor from the provisions of Article 33 of the General Business Law of the State of New York and the regulations issued thereunder shall remain in force; it being the intent of this proviso that the non-waiver provisions of General Business Law Sections 687.4 and 687.5 be satisfied.

6. The following language replaces the “Summary” section of Item 17(d), titled “**Termination by franchisee**”:

You may terminate the agreement on any grounds available by law.

7. The following is added to the end of the “Summary” section of Item 17(j), titled “**Assignment of contract by franchisor**”:

However, no assignment will be made except to an assignee who in good faith and judgment of the franchisor, is willing and financially able to assume the franchisor’s obligations under the Franchise Agreement.

8. The following is added to the end of the “Summary” sections of Item 17(v), titled “**Choice of forum**”, and Item 17(w), titled “**Choice of law**”:

The foregoing choice of law should not be considered a waiver of any right conferred upon the franchisor or upon the franchisee by Article 33 of the General Business Law of the State of New York.

9. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

**NEW YORK RIDER TO GLO30 FRANCHISE LLC**  
**FRANCHISE AGREEMENT**

THIS RIDER TO THE FRANCHISE AGREEMENT FOR NEW YORK ("Rider") is entered into by and between GLO30 Franchise LLC, a Delaware limited liability company, with its principal ~~office~~business address at 40 District Square SW #215, Washington DC 20024 ("we," "us" or "our") and \_\_\_\_\_ ("you" or "your"), whose principal business address is \_\_\_\_\_.

WHEREAS, we and you have entered into a certain Franchise Agreement dated \_\_\_\_\_, which grants you the right to operate a GLO30 franchise (the "Franchise Agreement");

WHEREAS, you are domiciled in New York and the GLO30 franchise will be located in New York, and/or any of the offering or sales activity relating to the Franchise Agreement occurred in the State of New York; and

WHEREAS, in recognition of the requirements of the General Business Law of the State of New York, Article 33, Sections 680-695, we and you desire to amend certain terms of the Franchise Agreement in accordance with the terms and conditions contained in this Rider.

NOW THEREFORE, in consideration of the mutual covenants and agreements contained in the Franchise Agreement and this Rider and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, we and you agree as follows:

1. Sections 5.2.5 and 16.3.6 of the Franchise Agreement are amended by adding the following language to each Section:

However, to the extent required by applicable law, notwithstanding the signing of a General Release, all rights you enjoy and any causes of action arising in your favor from the provisions of Article 33 of the General Business Law of the State of New York and the regulations issued thereunder shall remain in force.

2. Section 16.1.1 of the Franchise Agreement is amended by adding the following language to this Section:

However, to the extent required by applicable law, Franchisor will not transfer and assign its rights and obligations under the Franchise Agreement unless the transferee will be able to perform the Franchisor's obligations under the Franchise Agreement, in Franchisor's good faith judgment.

3. Section 20.5 of the Franchise Agreement is amended by adding the following language:

New York Law governs any cause of action which arises under the New York General Business Law, Article 33, Sections 680-695. The provisions of this Franchise Agreement shall not be deemed a waiver of any rights conferred upon Franchisee by Article 33 of the General Business Law of the State of New York and the regulations issued thereunder.

4. In the event of any conflict between a provision of the Franchise Agreement and this Rider, the provision of this Rider shall control. All terms which are capitalized in this Rider and not

otherwise defined, will have the meanings given to them in the Franchise Agreement. Except as amended by this Rider, the Franchise Agreement is unmodified and in full force and effect in accordance with its terms.

5. Each provision of this Rider will be effective only to the extent that the jurisdictional requirements of the New York General Business Law, Article 33, Sections 680-695 are met independent of this Rider.

6. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

The parties hereto have duly executed this New York Rider to the Franchise Agreement on the same date as that on which the Franchise Agreement was executed.

FRANCHISEE:

\_\_\_\_\_

FRANCHISOR:

GLO30 FRANCHISE LLC

By: \_\_\_\_\_

Name:

Title:

By: \_\_\_\_\_

Name: ~~Arleen K. Lamba~~ Herman J. Singh MD

Title: ~~CEO~~ Director of Operations

PRINCIPAL:

\_\_\_\_\_

Name:

**ADDENDUM TO THE GLO30 FRANCHISE LLC**  
**FRANCHISE DISCLOSURE DOCUMENT**  
**REQUIRED BY THE STATE OF RHODE ISLAND**

In recognition of the requirements of the Rhode Island Franchise Investment Act, the Franchise Disclosure Document of GLO30 Franchise LLC (“we,” “us,” or “our”) for use in the State of Rhode Island shall be amended to include the following:

1. Items 17v. and 17w., under the provisions entitled “Choice of forum” and “Choice of law,” shall be supplemented with the following language:

However, you may sue us in Rhode Island for claims arising under the Rhode Island Franchise Investment Act.

2. Item 17 shall be supplemented by the addition of the following language at the end of Item 17:

Section 19-28.1-14 of the Rhode Island Franchise Investment Act provides that “A provision in a franchise agreement restricting jurisdiction or venue to a forum outside this state or requiring the application of the laws of another state is void with respect to a claim otherwise enforceable under this Act.”

3. Each provision of this Addendum to the Disclosure Document shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Rhode Island Franchise Investment Act are met independently without reference to this Addendum to the Disclosure Document.

4. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

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**AMENDMENT TO THE GLO30 FRANCHISE LLC**  
**FRANCHISE AGREEMENT REQUIRED BY THE STATE OF RHODE ISLAND**

In recognition of the requirements of the Rhode Island Franchise Investment Act, the parties to the attached GLO30 Franchise LLC Franchise Agreement (the "Franchise Agreement") agree as follows:

1. The following language shall be added at the end of Section 20.5 of the Franchise Agreement:

Notwithstanding the above, Rhode Island franchisees are permitted to bring a lawsuit in Rhode Island for claims arising under the Rhode Island Franchise Investment Act.

2. Each provision of this Amendment shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Rhode Island Franchise Investment Act are met independently without reference to this Amendment.

3. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

The parties hereto have duly executed this Rhode Island Amendment to the Franchise Agreement on the same date as that on which the Franchise Agreement was executed.

FRANCHISEE:

\_\_\_\_\_

FRANCHISOR:

GLO30 FRANCHISE LLC

By: \_\_\_\_\_

Name:

Title:

By: \_\_\_\_\_

Name: ~~Arleen K. Lamba~~ Herman J. Singh, MD

Title: ~~CEO~~ Director of Operations

PRINCIPAL:

\_\_\_\_\_

Name:

## **VIRGINIA ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT**

The following statements are added to Item 17.h.

Pursuant to Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to cancel a franchise without reasonable cause. If any grounds for default or termination stated in the franchise agreement does not constitute "reasonable cause," as that term may be defined in the Virginia Retail Franchising Act or the laws of Virginia, that provision may not be enforceable.

Pursuant to Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a Franchisor to use undue influence to induce a franchisee to surrender any right given to him under the franchise. If any provision of the Franchise Agreement involves the use of undue influence by the franchisor to induce a franchisee to surrender any rights given to him under the franchise, that provision may not be enforceable.

No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

**AMENDMENT TO THE GLO30 FRANCHISE LLC**  
**FRANCHISE AGREEMENT REQUIRED BY THE COMMONWEALTH OF VIRGINIA**

In recognition of the requirements of the Virginia State Corporation Commission's Division of Securities and Retail Franchising, the parties to the attached GLO30 Franchise LLC Franchise Agreement (the "Franchise Agreement") agree as follows:

1. Each provision of this Amendment shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Virginia Retail Franchising Act are met independently without reference to this Amendment.

2. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

IN WITNESS WHEREOF, the parties hereto have duly executed this Virginia Amendment to the Franchise Agreement on the same date as that on which the Franchise Agreement was executed.

FRANCHISEE:

\_\_\_\_\_

FRANCHISOR:

GLO30 FRANCHISE LLC

By: \_\_\_\_\_

Name:

Title:

By: \_\_\_\_\_

Name: ~~Arleen K. Lamba~~ Herman J. Singh, MD

Title: ~~CEO~~ Director of Operations

PRINCIPAL:

\_\_\_\_\_

Name:

**WASHINGTON ADDENDUM TO THE FRANCHISE DISCLOSURE DOCUMENT, THE  
FRANCHISE AGREEMENT, AND ALL RELATED AGREEMENTS**

The provisions of this Addendum form an integral part of, are incorporated into, and modify the Franchise Disclosure Document, the franchise agreement, and all related agreements regardless of anything to the contrary contained therein. This Addendum applies if: (a) the offer to sell a franchise is accepted in Washington; (b) the purchaser of the franchise is a resident of Washington; and/or (c) the franchised business that is the subject of the sale is to be located or operated, wholly or partly, in Washington.

1. **Conflict of Laws.** In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, chapter 19.100 RCW will prevail.
2. **Franchisee Bill of Rights.** RCW 19.100.180 may supersede provisions in the franchise agreement or related agreements concerning your relationship with the franchisor, including in the areas of termination and renewal of your franchise. There may also be court decisions that supersede the franchise agreement or related agreements concerning your relationship with the franchisor. Franchise agreement provisions, including those summarized in Item 17 of the Franchise Disclosure Document, are subject to state law.
3. **Site of Arbitration, Mediation, and/or Litigation.** In any arbitration or mediation involving a franchise purchased in Washington, the arbitration or mediation site will be either in the state of Washington, or in a place mutually agreed upon at the time of the arbitration or mediation, or as determined by the arbitrator or mediator at the time of arbitration or mediation. In addition, if litigation is not precluded by the franchise agreement, a franchisee may bring an action or proceeding arising out of or in connection with the sale of franchises, or a violation of the Washington Franchise Investment Protection Act, in Washington.
4. **General Release.** A release or waiver of rights in the franchise agreement or related agreements purporting to bind the franchisee to waive compliance with any provision under the Washington Franchise Investment Protection Act or any rules or orders thereunder is void except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel, in accordance with RCW 19.100.220(2). In addition, any such release or waiver executed in connection with a renewal or transfer of a franchise is likewise void except as provided for in RCW 19.100.220(2).
5. **Statute of Limitations and Waiver of Jury Trial.** Provisions contained in the franchise agreement or related agreements that unreasonably restrict or limit the statute of limitations period for claims under the Washington Franchise Investment Protection Act, or rights or remedies under the Act such as a right to a jury trial, may not be enforceable.
6. **Transfer Fees.** Transfer fees are collectable only to the extent that they reflect the franchisor's reasonable estimated or actual costs in effecting a transfer.
7. **Termination by Franchisee.** The franchisee may terminate the franchise agreement under any grounds permitted under state law.

8. **Certain Buy-Back Provisions.** Provisions in franchise agreements or related agreements that permit the franchisor to repurchase the franchisee's business for any reason during the term of the franchise agreement without the franchisee's consent are unlawful pursuant to RCW 19.100.180(2)(j), unless the franchise is terminated for good cause.
9. **Fair and Reasonable Pricing.** Any provision in the franchise agreement or related agreements that requires the franchisee to purchase or rent any product or service for more than a fair and reasonable price is unlawful under RCW 19.100.180(2)(d).
10. **Waiver of Exemplary & Punitive Damages.** RCW 19.100.190 permits franchisees to seek treble damages under certain circumstances. Accordingly, provisions contained in the franchise agreement or elsewhere requiring franchisees to waive exemplary, punitive, or similar damages are void, except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel, in accordance with RCW 19.100.220(2).
11. **Franchisor's Business Judgement.** Provisions in the franchise agreement or related agreements stating that the franchisor may exercise its discretion on the basis of its reasonable business judgment may be limited or superseded by RCW 19.100.180(1), which requires the parties to deal with each other in good faith.
12. **Indemnification.** Any provision in the franchise agreement or related agreements requiring the franchisee to indemnify, reimburse, defend, or hold harmless the franchisor or other parties is hereby modified such that the franchisee has no obligation to indemnify, reimburse, defend, or hold harmless the franchisor or any other indemnified party for losses or liabilities to the extent that they are caused by the indemnified party's negligence, willful misconduct, strict liability, or fraud.
13. **Attorneys' Fees.** If the franchise agreement or related agreements require a franchisee to reimburse the franchisor for court costs or expenses, including attorneys' fees, such provision applies only if the franchisor is the prevailing party in any judicial or arbitration proceeding.
14. **Noncompetition Covenants.** Pursuant to RCW 49.62.020, a noncompetition covenant is void and unenforceable against an employee, including an employee of a franchisee, unless the employee's earnings from the party seeking enforcement, when annualized, exceed \$100,000 per year (an amount that will be adjusted annually for inflation). In addition, a noncompetition covenant is void and unenforceable against an independent contractor of a franchisee under RCW 49.62.030 unless the independent contractor's earnings from the party seeking enforcement, when annualized, exceed \$250,000 per year (an amount that will be adjusted annually for inflation). As a result, any provision contained in the franchise agreement or elsewhere that conflicts with these limitations is void and unenforceable in Washington.

15. **Nonsolicitation Agreements.** RCW 49.62.060 prohibits a franchisor from restricting, restraining, or prohibiting a franchisee from (i) soliciting or hiring any employee of a franchisee of the same franchisor or (ii) soliciting or hiring any employee of the franchisor. As a result, any such provisions contained in the franchise agreement or elsewhere are void and unenforceable in Washington.

16. **Questionnaires and Acknowledgments.** No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

17. **Prohibitions on Communicating with Regulators.** Any provision in the franchise agreement or related agreements that prohibits the franchisee from communicating with or complaining to regulators is inconsistent with the express instructions in the Franchise Disclosure Document and is unlawful under RCW 19.100.180(2)(h).

18. **Advisory Regarding Franchise Brokers.** Under the Washington Franchise Investment Protection Act, a “franchise broker” is defined as a person that engages in the business of the offer or sale of franchises. A franchise broker represents the franchisor and is paid a fee for referring prospects to the franchisor and/or selling the franchise. If a franchisee is working with a franchise broker, franchisees are advised to carefully evaluate any information provided by the franchise broker about a franchise.

The undersigned parties do hereby acknowledge receipt of this Addendum.

Dated this \_\_\_\_\_ day of \_\_\_\_\_  
20\_\_\_\_.

**FRANCHISOR:** \_\_\_\_\_ **FRANCHISEE:** \_\_\_\_\_

**GLO30 FRANCHISE, LLC** \_\_\_\_\_

By: \_\_\_\_\_ By: \_\_\_\_\_

Name: \_\_\_\_\_ Name: \_\_\_\_\_

Title: \_\_\_\_\_ Title: \_\_\_\_\_

Date: \_\_\_\_\_ Date: \_\_\_\_\_

**EXHIBIT H**  
**FRANCHISEE ACKNOWLEDGMENT**

**VOID IN WASHINGTON. THE ACKNOWLEDGMENT DOES NOT WAIVE ANY LIABILITY THE FRANCHISOR MAY HAVE UNDER THE WASHINGTON FRANCHISE INVESTMENT PROTECTION ACT, RCW 19.100, AND THE RULES ADOPTED THEREUNDER.**

**NOTICE FOR PROSPECTIVE FRANCHISEES WHO RESIDE IN, OR WHO INTEND TO OPERATE THE FRANCHISED BUSINESS IN, ANY OF THE FOLLOWING STATES : CA, HI, IL, IN, MD, MI, MN, NY, ND, RI, SD, VA, WA, WI (EACH A REGULATED STATE) :** FOR PROSPECTIVE FRANCHISEES THAT RESIDE IN OR ARE SEEKING TO OPERATE THE FRANCHISED BUSINESS IN ANY REGULATED STATE, DO NOT COMPLETE THIS QUESTIONNAIRE OR TO RESPOND TO ANY OF THE QUESTIONS CONTAINED IN THIS QUESTIONNAIRE.

As you know, GLO30 Franchise LLC (the "Franchisor") and you are preparing to enter into a franchise agreement (the "Franchise Agreement") for the establishment and operation of a GLO30 franchised business (the "Franchised Business"). The purpose of this Questionnaire is to determine whether any statements or promises were made to you by employees or authorized representatives of the Franchisor, or by employees or authorized representatives of Fransmart, LLC ("Fransmart") that have not been authorized, or that were not disclosed in the Disclosure Document or that may be untrue, inaccurate or misleading. The Franchisor, through the use of this document, desires to ascertain (a) that the undersigned, individually and as a representative of any legal entity established to acquire the franchise rights, fully understands and comprehends that the purchase of a franchise is a business decision, complete with its associated risks, and (b) that you are not relying upon any oral statement, representations, promises or assurances during the negotiations for the purchase of the franchise which have not been authorized by Franchisor.

In the event that you are intending to purchase an existing Franchised Business from an existing franchisee, you may have received information from the transferring franchisee, who is not an employee or representative of ours. The questions below do not apply to any communications that you had with the transferring franchisee. Please review each of the following questions and statements carefully and provide honest and complete responses to each.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

1. I am not seeking to enter into a Franchise Agreement in connection with a purchase or transfer of an existing Franchised Business from an existing Franchisee.

\_\_\_\_\_  
Initials

2. I had my first face-to-face meeting with a Franchisor representative on \_\_\_\_\_  
(mm/dd/yyyy).

\_\_\_\_\_  
Initials

3. I received and personally reviewed the Franchise Agreement, each addendum, and/or related agreement provided to me.

\_\_\_\_\_  
Initials

4. If you understand all of the information contained in the Franchise Agreement, each addendum, and/or related agreement provided to you, please initial below. If you do not, please do not initial. Please indicate which information you do not understand below.

\_\_\_\_\_  
Initials

I do not understand the following information contained in the Franchise Agreement, an Addendum, and/or related agreement:

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5. I have received and personally reviewed the Franchisor's Disclosure Document that was provided to me.

\_\_\_\_\_  
Initials

6. I signed a receipt for the Disclosure Document indicating the date I received it.

\_\_\_\_\_  
Initials

7. If you understand all of the information contained in the Disclosure Document and any state-specific Addendum to the Disclosure Document, please initial below. If you do not, please do not initial. Please indicate which information you do not understand below.

\_\_\_\_\_  
Initials

I do not understand the following information in the Disclosure Document and/or Addendum:

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8. I have discussed the benefits and risks of establishing and operating a Franchised Business with an attorney, accountant, or other professional advisor. If you wish to have more time to do so, please do not initial below.

\_\_\_\_\_  
Initials

9. I understand that the success or failure of my Franchised Business will depend in large part upon my decisions, skills and abilities, competition from other businesses, interest rates, inflation, labor and supply costs, location, lease terms, my management capabilities and other economic, and business factors.

\_\_\_\_\_  
Initials

10. No employee of Fransmart or other person speaking on behalf of the Franchisor made any statement or promise concerning the actual or potential revenues, profits, opening costs or operating costs of any particular Franchised Business operated by the Franchisor or its franchisees (or of any group of such businesses), that is contrary to or different from the information contained in the Disclosure Document.

\_\_\_\_\_  
Initials

11. No employee of Fransmart or other person speaking on behalf of the Franchisor made any statement or promise regarding the amount of money I may earn in operating the Franchised Business that is contrary to or different from the information contained in the Disclosure Document.

\_\_\_\_\_  
Initials

12. No employee of Fransmart or other person speaking on behalf of the Franchisor made any statement or promise concerning the total amount of revenue the Franchised Business will generate, that is contrary to or different from the information contained in the Disclosure Document.

\_\_\_\_\_  
Initials

13. No employee of Fransmart or other person speaking on behalf of the Franchisor made any statement or promise regarding the costs I may incur in opening and/or operating the Franchised Business that is contrary to or different from the information contained in the Disclosure Document.

\_\_\_\_\_  
Initials

14. No employee of Fransmart or other person speaking on behalf of the Franchisor made any statement or promise concerning the likelihood of success that I should or might expect to achieve from operating a Franchised Business.

\_\_\_\_\_  
Initials

15. No employee of Fransmart or other person speaking on behalf of the Franchisor made any statement, promise or agreement concerning the advertising, marketing, training, support service or assistance that the Franchisor will furnish to me that is contrary to, or different from, the information contained in the Disclosure Document or Franchise Agreement.

\_\_\_\_\_  
Initials

16. I have not entered into any binding agreement with the Franchisor concerning the purchase of this franchise prior to today.

\_\_\_\_\_  
Initials

17. I have not paid any money to the Franchisor concerning the purchase of this franchise prior to today.

\_\_\_\_\_  
Initials

18. Have you spoken to any other franchisee(s) of this system before deciding to purchase this franchise? If so, provide the names of each franchisee: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

19. I agree to sign an HQ Initial Training Acknowledgment affirming that the HQ Initial Training (attachment 14 to the franchise agreement) I receive from the Franchisor, and/or its designees, meets the requirements outlined in the Franchise Agreement.

\_\_\_\_\_  
Initials

By requesting my graduation from the HQ Initial Training program you affirm that the Franchisor has met its obligations. Do not sign the HQ Initial Training Acknowledgment unless and until you feel the Franchisor has fulfilled its obligations. You will not be deemed a graduate of HQ Initial Training program until you complete all requests and sign the HQ Initial Training Acknowledgment.

20. I agree to sign a Pre-Opening Assistance and Training Acknowledgment affirming the on-site pre-opening assistance and training I receive from Franchisor during the scheduled opening of the Franchised Business meets the requirements outlined in the Franchise Agreement.

\_\_\_\_\_  
Initials

By requesting your graduation from Pre-Opening Assistance and Training program you will be affirming that Franchisor has fulfilled its obligations. Do not sign the Pre-Opening Assistance and Training Acknowledgment unless and until you feel Franchisor has fulfilled its obligation. You will not be deemed a graduate of the Pre-Opening Assistance and Training program until you have completed all requests and sign the Pre-Opening Assistance and Training Acknowledgment.

21. I agree to sign a Request by Franchisee for Financial Information (Attachment 11 to the Franchise Agreement) in the event that I request to receive financial information from the Franchisor and acknowledge that such information shared pursuant to this request shall be deemed to be a permissible disclosure since I have entered into the Franchise Agreement prior to any such disclosure and I agree to fully release and hold harmless the Franchisor and its agents and representatives and agree that I will not seek any legal action whatsoever based upon any financial information I receive from Franchisor pursuant to this request.

\_\_\_\_\_  
Initials

22. I agree to enter into an Addendum (Attachment 10 to the Franchise Agreement) in the event the Franchisor and I mutually agree to revise any terms of the Franchise Agreement, whether at initial signing of the Franchise Agreement or a future date. The Addendum will include a full release and hold harmless through the date of its execution.

\_\_\_\_\_  
Initials

23. I have spoken to lawyers, accountants, and other professionals about this business opportunity.

\_\_\_\_\_  
Initials

24. I fully acknowledge that I have made the decision to enter into this Franchised Business and have not relied on the Franchisor, its employees and representatives, including Fransmart. I have relied solely on my team of professionals in making my decision to purchase this franchise and accept all risks and responsibilities involved in opening and operating a GLO30 Franchised Business.

\_\_\_\_\_  
Initials

If you did not initial any of the foregoing statements indicating that you are unable to acknowledge the information contained therein, please provide a full explanation directly below in the space provided. If you are able to acknowledge all of the foregoing statements, please enter "not applicable" below.

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I signed the Franchise Agreement and Addendum (if any) on \_\_\_\_\_  
(mm/dd/yyyy), and acknowledge that no Agreement or Addendum is effective until signed and dated by the Franchisor.

Please understand that your responses to these questions are important to us and that we will rely on them. By signing this Questionnaire, you are representing that you have responded truthfully to the above questions. In addition, by signing this Questionnaire, you also acknowledge that:

A. You recognize and understand that business risks, which exist in connection with the purchase of any business, make the success or failure of the franchise subject to many variables, including among other things, your skills and abilities, the hours worked by you, competition, interest rates, the economy, inflation, franchise location, operation costs, lease terms and costs and the marketplace. You hereby acknowledge your awareness of and willingness to undertake these business risks.

B. You agree and state that the decision to enter into this business risk is in no manner predicated upon any oral representation, assurances, warranties, guarantees or promises made by Franchisor or any of its officers, employees or agents (including Fransmart or any other broker) as to the likelihood of success of the franchise. Except as contained in the Disclosure Document, you acknowledge that you have not received any information from the Franchisor or any of its officers, employees or agents (including Fransmart or any other broker) concerning actual, projected or forecasted franchise sales, profits or earnings. You understand that this is a new business venture, and neither Franchisor nor Fransmart, makes any assurances as to your success. You acknowledge and agree that neither Franchisor nor Fransmart has provided you with any information not already set forth in the Franchise Disclosure Document, and you acknowledge that you have not received any information not already set forth in the Franchise Disclosure Document. If you believe that you have received any information concerning actual, average, projected or forecasted franchise sales, profits or earnings other than those contained in the Disclosure Document, please describe those in the space provided below or write "None" below.

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C. You further acknowledge that the President of the United States of America has issued Executive Order 13224 (the "Executive Order") prohibiting transactions with terrorists and terrorist organizations and that the United States government has adopted, and in the future may adopt, other anti-

terrorism measures (the "Anti-Terrorism Measures"). The Franchisor therefore requires certain certifications that the parties with whom it deals are not directly involved in terrorism. For that reason, you hereby certify that neither you nor any of your employees, agents or representatives, nor any other person or entity associated with you, is:

- (i) a person or entity listed in the Annex to the Executive Order;
- (ii) a person or entity otherwise determined by the Executive Order to have committed acts of terrorism or to pose a significant risk of committing acts of terrorism;
- (iii) a person or entity who assists, sponsors, or supports terrorists or acts of terrorism; or
- (iv) owned or controlled by terrorists or sponsors of terrorism.

You further covenant that neither you nor any of your employees, agents or representatives, nor any other person or entity associated with you, will during the term of the Franchise Agreement become a person or entity described above or otherwise become a target of any Anti-Terrorism Measure.

Acknowledged on \_\_\_\_\_.

Sign here if you are taking the franchise as an  
INDIVIDUAL

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Name

Sign here if you are taking the franchise as a  
CORPORATION, LIMITED LIABILITY  
COMPANY OR PARTNERSHIP

\_\_\_\_\_  
Print Name of Legal Entity

By: \_\_\_\_\_  
Name \_\_\_\_\_  
Title \_\_\_\_\_

**EXHIBIT I**  
**GENERAL RELEASE**

\_\_\_\_ (“Franchisee”) and its principal(s):

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

(a) Franchisee and Franchisee's Principal(s) do, for themselves and their successors and assigns, hereby release and forever discharge generally Franchisor and any affiliate, wholly owned or controlled limited liability company, subsidiary, successor or assign thereof and any shareholder, officer, director, employee, agent, executor, administrator, estate, trustee or heir of any of them (the “Released Franchisor Party”), from any and all claims, demands, damages, injuries, agreements and contracts, indebtedness, accounts of every kind or nature, whether presently known or unknown, suspected or unsuspected, disclosed or undisclosed, actual or potential, which Franchisee or Franchisee's Principal(s) may now have, or may hereafter claim to have or to have acquired of whatever source or origin, arising out of or related to any and all transactions of any kind or character at any time prior to and including the date hereof, including generally any and all claims at law or in equity, those arising under the common law or state or federal statutes, rules or regulations such as, by way of example only, franchising, securities and antitrust statutes, rules or regulations, in any way arising out of or connected with the Franchise Agreement or this General Release, and further promises never from this day forward, directly or indirectly, to institute, prosecute, commence, join in, or generally attempt to assert or maintain any action thereon against any Released Franchisor Party, in any court or tribunal of the United States of America, any state thereof, or any other jurisdiction for any matter or claim arising before execution of this General Release. In the event Franchisee or Franchisee's Principal(s) breaches any of the promises, covenants, or undertakings made herein by any act or omission, Franchisee and Franchisee's Principal(s) shall pay, by way of indemnification, all costs and expenses of any Released Franchisor Party caused by the act or omission, including reasonable attorneys' fees and costs.

(b) Franchisee and Franchisee's Principal(s) represent and warrant that no portion of any claim, right, demand, obligation, debt, guarantee, or cause of action released hereby has been assigned or transferred by Franchisee or Franchisee's Principal(s) to any other party, firm or entity in any manner including, but not limited to, assignment or transfer by subrogation or by operation of law. In the event that any claim, demand, or suit shall be made or institute against any Released Franchisor Party because of any such purported assignment, transfer or subrogation, Franchisee and Franchisee's Principal(s) agree to indemnify and hold such Released Franchisor Party free and harmless from and against any such claim, demand, or suit, including reasonable costs and attorneys' fees incurred in connection therewith. It is further agreed that this indemnification and hold harmless agreement shall not require payment to such claimant as a condition precedent to recovery under this paragraph.

(c) THIS RELEASE IS A GENERAL RELEASE AND THE PARTIES INTEND AND AGREE THAT IT SHALL BE INTERPRETED, CONSTRUED AND ENFORCED AS SUCH.

(d) Franchisee and Franchisee's Principal(s) acknowledge, warrant, and represent that no promises, representations, or inducements, except as set forth in this General Release, have been offered or made by any Franchisor Released Party to secure the execution of this General Release, and that this General Release is executed without reliance on any statements or any representations not contained herein. Franchisee and Franchisee's Principal(s) knowingly waive (1) any claim that this General Release was induced by any misrepresentation or nondisclosure, and (2) any right to rescind or avoid this General Release based upon presently existing facts, known or unknown.

FRANCHISEE AND FRANCHISEE'S PRINCIPAL(S) ON BEHALF OF THEMSELVES AND THE FRANCHISEE RELEASORS WAIVE ANY RIGHTS AND BENEFITS CONFERRED BY ANY APPLICABLE PROVISION OF LAW EXISTING UNDER ANY FEDERAL, STATE OR POLITICAL SUBDIVISION

THEREOF WHICH WOULD INVALIDATE ALL OR ANY PORTION OF THE RELEASE CONTAINED HEREIN BECAUSE SUCH RELEASE MAY EXTEND TO CLAIMS WHICH THE FRANCHISEE RELEASORS DO NOT KNOW OR SUSPECT TO EXIST IN THEIR FAVOR AT THE TIME OF EXECUTION OF THIS AGREEMENT. Franchisee and Franchisee's Principal(s) also covenant not to bring any suit, action, or proceeding, or make any demand or claim of any type, against any Released Franchisor Party with respect to any Franchisee Released Claim, and Franchisee and Franchisee's Principal(s) shall defend, indemnify, and hold harmless each of Franchisor Releasees against same.

Executed as of \_\_\_\_\_, 20\_\_\_\_.

FRANCHISEE (Entity):

\_\_\_\_\_

By: \_\_\_\_\_

\_\_\_\_\_, \_\_\_\_\_  
(Print Name, Title)

FRANCHISEE (Principal):

\_\_\_\_\_

\_\_\_\_\_  
(Print Name)

FRANCHISEE (Principal):

\_\_\_\_\_

\_\_\_\_\_  
(Print Name)

## STATE EFFECTIVE DATES

The following states require that the Franchise Disclosure Document be registered or filed with the state, or be exempt from registration: California, Hawaii, Illinois, Indiana, Maryland, Michigan, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Virginia, Washington and Wisconsin.

This Franchise Disclosure Document is registered, on file or exempt from registrations in the following states having franchise disclosure laws, with the following effective dates:

| <u>STATE</u> | <u>EFFECTIVE DATE</u>                                    |
|--------------|----------------------------------------------------------|
| California   | <del>September 6, 2024</del> <u>Pending Registration</u> |
| Hawaii       | Not Registered                                           |
| Illinois     | <del>August 30, 2024</del> <u>Pending Registration</u>   |
| Indiana      | <del>Effective</del> <u>Pending Registration</u>         |
| Maryland     | <del>August 15, 2024</del> <u>Pending Registration</u>   |
| Michigan     | <del>Not Registered</del> <u>January 27, 2025</u>        |
| Minnesota    | Pending Registration                                     |
| New York     | <del>June 21, 2024</del> <u>Pending Registration</u>     |
| North Dakota | Not Registered                                           |
| Rhode Island | <del>April 24, 2024</del> <u>Pending Registration</u>    |
| South Dakota | Not Registered                                           |
| Virginia     | <del>May 15, 2024</del> <u>Pending Registration</u>      |
| Washington   | <del>Not Registered</del> <u>Pending Registration</u>    |
| Wisconsin    | <del>November 18, 2024</del> <u>Pending Registration</u> |

Other states may require registration, filing, or exemption of a franchise under other laws, such as those that regulate the offer and sale of business opportunities or seller-assisted marketing plans.

**EXHIBIT J-A**  
**RECEIPT**

This Franchise Disclosure Document summarizes certain provisions of the Franchise Agreement and other information in plain language. Read this Franchise Disclosure Document and all exhibits carefully.

If GLO30 Franchise LLC offers you a franchise, it must provide this Disclosure Document to you 14 calendar-days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale.

New York requires you to receive this Franchise Disclosure Document at the earlier of the first personal meeting or 10 business days before the execution of the franchise or other agreement or the payment of any consideration that relates to the franchise relationship.

If GLO30 Franchise LLC does not deliver this Disclosure Document on time or if it contains a false or misleading statement, or a material omission, a violation of federal and state law may have occurred and should be reported to the Federal Trade Commission, Washington, DC 20580 and to your state authority listed on Exhibit A.

The name, principal business address and telephone number of each franchise seller offering the franchise are:

|                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                             |
|-----------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Arleen K. Lamba MD <del>and</del><br><u>Herman J. Singh MD MBA</u><br>40 District Square SW #215<br>Washington DC 20024<br>855-456-3030 | <u>Fransmart, LLC</u><br><u>Nate Amacher, Rich Helm, Abigail Freeland, Al Rowe, Heather</u><br><u>Reid, Dan Rowe, Jolly Khabrani, and Nicholas Tassone</u><br><u>16427 N. Scottsdale Road, Suite 340</u><br><u>Scottsdale, AZ 85254</u><br><u>(703) 537-5396</u><br><del>Herman J. Singh MD MBA</del><br><del>40 District Square SW #215</del><br><del>Washington DC 20024</del><br><del>855-456-3030</del> |
|-----------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Issuance Date: April ~~19, 2024~~17, 2025.

I received a Disclosure Document dated April ~~19, 2024~~17, 2025, that included the following Exhibits:

- EXHIBIT A: List of State Franchise Administrators and Agents for Service of Process
- EXHIBIT B: Franchise Agreement with Attachments
- EXHIBIT C: Multi-Unit Operator Agreement with Attachments
- EXHIBIT D: Financial Statements of GLO30 Franchise LLC
- EXHIBIT E: Table of Contents - Operations Manual
- EXHIBIT F: Outlets as of December 31, 2023
- EXHIBIT G: State Addenda
- EXHIBIT H. Franchisee Acknowledgment
- EXHIBIT I: General Release
- EXHIBIT J: Receipt

DATE: \_\_\_\_\_

Print Name: \_\_\_\_\_

Print Address: \_\_\_\_\_

City, State: \_\_\_\_\_

(Signature of recipient)

Please return signed receipt to GLO30 Franchise LLC, Attention: Arleen K. Lamba M.D.,  
40 District Square SW #215, Washington DC 20024 and 4915 Cordell Ave., Bethesda, MD 20814

**EXHIBIT J-B**  
**RECEIPT**

This Franchise Disclosure Document summarizes certain provisions of the Franchise Agreement and other information in plain language. Read this Franchise Disclosure Document and all exhibits carefully.

If GLO30 Franchise LLC offers you a franchise, it must provide this Disclosure Document to you 14 calendar-days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale.

New York requires you to receive this Franchise Disclosure Document at the earlier of the first personal meeting or 10 business days before the execution of the franchise or other agreement or the payment of any consideration that relates to the franchise relationship.

If GLO30 Franchise LLC does not deliver this Disclosure Document on time or if it contains a false or misleading statement, or a material omission, a violation of federal and state law may have occurred and should be reported to the Federal Trade Commission, Washington, DC 20580 and to your state authority listed on Exhibit A.

The name, principal business address and telephone number of each franchise seller offering the franchise are:

|                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                             |
|-----------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Arleen K. Lamba MD <del>and</del><br><u>Herman J. Singh MD MBA</u><br>40 District Square SW #215<br>Washington DC 20024<br>855-456-3030 | <u>Fransmart, LLC</u><br><u>Nate Amacher, Rich Helm, Abigail Freeland, Al Rowe, Heather</u><br><u>Reid, Dan Rowe, Jolly Khabrani, and Nicholas Tassone</u><br><u>16427 N. Scottsdale Road, Suite 340</u><br><u>Scottsdale, AZ 85254</u><br><u>(703) 537-5396</u><br><del>Herman J. Singh MD MBA</del><br><del>40 District Square SW #215</del><br><del>Washington DC 20024</del><br><del>855-456-3030</del> |
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Print Address: \_\_\_\_\_

City, State: \_\_\_\_\_

\_\_\_\_\_  
(Signature of recipient)

KEEP FOR YOUR RECORDS