

# FRANCHISE DISCLOSURE DOCUMENT



JOVIE INC.  
a Minnesota Corporation  
11030 Circle Point Road, Ste. 300  
Westminster, CO 80020  
(~~952303~~) ~~476-0262~~  
[604-6545](tel:604-6545)  
[www.jovie.com](http://www.jovie.com)  
[franchise@jovie.com](mailto:franchise@jovie.com)

The franchise offered is for the operation of a Jovie™ business (formerly branded as College Nannies + Sitters + Tutors®) which will offer nanny placement services and babysitting services.

The total investment necessary to begin operation of a Jovie™ business is from ~~\$107,000~~[124,199](#) to ~~\$163,000~~[193,499](#). This includes the ~~\$45,000~~[49,999](#) initial franchise fee that must be paid to us for your first franchised Territory.

This Disclosure Document summarizes certain provisions of your franchise agreement and other information in plain English. Read this Disclosure Document and all accompanying agreements carefully. You must receive this Disclosure Document at least 14 calendar days before you sign a binding agreement with, or make any payment to, us or an affiliate in connection with the proposed franchise sale. **Note, however that no government agency has verified the information contained in this document.**

You may wish to receive your Disclosure Document in another format that is more convenient for you. To discuss the availability of disclosures in different formats, contact Franchise Development at 11030 Circle Point Road, Suite 300 Westminster, CO 80020, telephone (~~952303~~) ~~476-0262~~[604-6545](tel:604-6545).

The terms of your contract will govern your franchise relationship. Don't rely on the Disclosure Document alone to understand your contract. Read all of your contract carefully. Show your contract and this Disclosure Document to an advisor, like a lawyer or accountant.

Buying a franchise is a complex investment. The information in this Disclosure Document can help you make up your mind. More information on franchising, such as "A Consumer's Guide to Buying a Franchise," which can help you understand how to use this Disclosure Document is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue NW, Washington, DC 20580. You can also visit the FTC's home page at [www.ftc.gov](http://www.ftc.gov) for additional information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

Issuance Date: April ~~1921~~, ~~2024~~2025

Jovie ~~2024~~2025 FDD  
~~65711175v1~~

65711175v3

## How to Use This Franchise Disclosure Document

Here are some questions you may be asking about buying a franchise and tips on how to find more information:

QUESTION	WHERE TO FIND INFORMATION
<b>How much can I earn?</b>	Item 19 may give you information about outlet sales, costs, profits or losses. You should also try to obtain this information from others, like current and former franchisees. You can find their names and contact information in Item 20 or Exhibit G.
<b>How much will I need to invest?</b>	Items 5 and 6 list fees you will be paying to the franchisor or at the franchisor’s direction. Item 7 lists the initial investment to open. Item 8 describes the suppliers you must use.
<b>Does the franchisor have the financial ability to provide support to my business?</b>	Item 21 or Exhibit A includes financial statements. Review these statements carefully.
<b>Is the franchise system stable, growing, or shrinking?</b>	Item 20 summarizes the recent history of the number of company-owned and franchised outlets.
<b>Will my business be the only Jovie business in my area?</b>	Item 12 and the “territory” provisions in the franchise agreement describe whether the franchisor and other franchisees can compete with you.
<b>Does the franchisor have a troubled legal history?</b>	Items 3 and 4 tell you whether the franchisor or its management have been involved in material litigation or bankruptcy proceedings.
<b>What’s it like to be a Jovie franchisee?</b>	Item 20 or Exhibit G lists current and former franchisees. You can contact them to ask about their experiences.
<b>What else should I know?</b>	These questions are only a few things you should look for. Review all 23 Items and all Exhibits in this disclosure document to better understand this franchise opportunity. See the table of contents.

## What You Need To Know About Franchising *Generally*

**Continuing responsibility to pay fees.** You may have to pay royalties and other fees even if you are losing money.

**Business model can change.** The franchise agreement may allow the franchisor to change its manuals and business model without your consent. These changes may require you to make additional investments in your franchise business or may harm your franchise business.

**Supplier restrictions.** You may have to buy or lease items from the franchisor or a limited group of suppliers the franchisor designates. These items may be more expensive than similar items you could buy on your own.

**Operating restrictions.** The franchise agreement may prohibit you from operating a similar business during the term of the franchise. There are usually other restrictions. Some examples may include controlling your location, your access to customers, what you sell, how you market, and your hours of operation.

**Competition from franchisor.** Even if the franchise agreement grants you a territory, the franchisor may have the right to compete with you in your territory.

**Renewal.** Your franchise agreement may not permit you to renew. Even if it does, you may have to sign a new agreement with different terms and conditions in order to continue to operate your franchise business.

**When your franchise ends.** The franchise agreement may prohibit you from operating a similar business after your franchise ends even if you still have obligations to your landlord or other creditors.

### Some States Require Registration

Your state may have a franchise law, or other law, that requires franchisors to register before offering or selling franchises in the state. Registration does not mean that the state recommends the franchise or has verified the information in this document. To find out if your state has a registration requirement, or to contact your state, use the agency information in Exhibit D.

Your state also may have laws that require special disclosures or amendments be made to your franchise agreement. If so, you should check the State Specific Addenda. See the Table of Contents for the location of the State Specific Addenda.

## Special Risks to Consider About *This Franchise*

Certain states require that the following risk(s) be highlighted:

1. **Out-of-State Dispute Resolution.** The franchise agreement requires you to resolve disputes with the franchisor by mediation, arbitration and/or litigation only in Colorado. Out-of-state mediation or litigation may force you to accept a less favorable settlement for disputes. It may also cost more to mediate or litigate with the franchisor in Colorado than in your own state.
2. **Mandatory Minimum Payments.** You must make minimum royalty or advertising fund payments, regardless of your sales levels. Your inability to make the payments may result in termination of your franchise and loss of your investment.
3. ~~**Unregistered Trademark.** The primary trademark that you will use in your business is not federally registered. If the franchisor's right to use this trademark in your area is challenged, you may have to identify your business and its products or services with a name that differs from that used by other franchisees or the franchisor. This change can be expensive and may reduce brand recognition of the products or services you offer.~~
4. **Financial Condition.** The Franchisor's financial condition as reflected in its financial statements (see Item 21) calls into question the Franchisor's ability to provide services and support to you.

Certain states may require other risks to be highlighted. Check the "State Specific Addenda" (if any) to see whether your state requires other risks to be highlighted.

**NOTICE REQUIRED  
BY  
STATE OF MICHIGAN**

**THE STATE OF MICHIGAN PROHIBITS CERTAIN UNFAIR PROVISIONS THAT ARE SOMETIMES IN FRANCHISE DOCUMENTS. IF ANY OF THE FOLLOWING PROVISIONS ARE IN THESE FRANCHISE DOCUMENTS, THE PROVISIONS ARE VOID AND CANNOT BE ENFORCED AGAINST YOU.**

Each of the following provisions is void and unenforceable if contained in any documents relating to a franchise:

- (a) A prohibition on the right of a franchisee to join an association of franchisees.
- (b) A requirement that a franchisee assent to a release, assignment, novation, waiver, or estoppel which deprives a franchisee of rights and protections provided in this act. This shall not preclude a franchisee, after entering into a franchise agreement, from settling any and all claims.
- (c) A provision that permits a franchisor to terminate a franchise prior to the expiration of its term except for good cause. Good cause shall include the failure of the franchisee to comply with any lawful provision of the franchise agreement and to cure such failure after being given written notice thereof and a reasonable opportunity, which in no event need be more than 30 days, to cure such failure.
- (d) A provision that permits a franchisor to refuse to renew a franchise without fairly compensating the franchisee by repurchase or other means for the fair market value at the time of expiration of the franchisee's inventory, supplies, equipment, fixtures, and furnishings. Personalized materials which have no value to the franchisor and inventory, supplies, equipment, fixtures, and furnishings not reasonably required in the conduct of the franchise business are not subject to compensation. This subsection applies only if: (i) the term of the franchise is less than 5 years and (ii) the franchisee is prohibited by the franchise or other agreement from continuing to conduct substantially the same business under another trademark, service mark, trade name, logotype, advertising, or other commercial symbol in the same area subsequent to the expiration of the franchise or the franchisee does not receive at least 6 months advance notice of franchisor's intent not to renew the franchise.
- (e) A provision that permits the franchisor to refuse to renew a franchise on terms generally available to other franchisees of the same class or type under similar circumstances. This section does not require a renewal provision.

**THE MICHIGAN NOTICE APPLIES ONLY TO FRANCHISEES WHO ARE  
RESIDENTS OF MICHIGAN OR LOCATE THEIR FRANCHISES IN MICHIGAN.**

(f) A provision requiring that arbitration or litigation be conducted outside this state. This shall not preclude the franchisee from entering into an agreement, at the time of arbitration, to conduct arbitration at a location outside this state.

(g) A provision which permits a franchisor to refuse to permit a transfer of ownership of a franchise, except for good cause. This subdivision does not prevent a franchisor from exercising a right of first refusal to purchase the franchise. Good cause shall include, but is not limited to:

- (i) The failure of the proposed transferee to meet the franchisor's then-current reasonable qualifications or standards.
- (ii) The fact that the proposed transferee is a competitor of the franchisor or subfranchisor.
- (iii) The unwillingness of the proposed transferee to agree in writing to comply with all lawful obligations.
- (iv) The failure of the franchisee or proposed transferee to pay any sums owing to the franchisor or to cure any default in the franchise agreement existing at the time of the proposed transfer.

(h) A provision that requires the franchisee to resell to the franchisor items that are not uniquely identified with the franchisor. This subdivision does not prohibit a provision that grants to a franchisor a right of first refusal to purchase the assets of a franchise on the same terms and conditions as a bona fide third party willing and able to purchase those assets, nor does this subdivision prohibit a provision that grants the franchisor the right to acquire the assets of a franchise for the market or appraised value of such assets if the franchisee has breached the lawful provisions of the franchise agreement and has failed to cure the breach in the manner provided in subdivision (c).

(i) A provision which permits the franchisor to directly or indirectly convey, assign, or otherwise transfer its obligations to fulfill contractual obligations to the franchisee unless provision has been made for providing the required contractual services.

**The fact that there is a notice of this offering on file with the attorney general does not constitute approval, recommendation, or endorsement by the attorney general.**

Any questions regarding this notice should be directed to the Department of Attorney General, State of Michigan, 670 Williams Building, Lansing, Michigan 48913, telephone (517) 373-7117.

**THE MICHIGAN NOTICE APPLIES ONLY TO FRANCHISEES WHO ARE RESIDENTS OF MICHIGAN OR LOCATE THEIR FRANCHISES IN MICHIGAN.**

## TABLE OF CONTENTS

<u>ITEM</u>	<u>PAGE</u>
ITEM 1 THE FRANCHISOR AND ANY PARENTS, PREDECESSORS AND AFFILIATES .....	1
ITEM 2 BUSINESS EXPERIENCE .....	4
ITEM 3 LITIGATION .....	5
ITEM 4 BANKRUPTCY .....	5
ITEM 5 INITIAL FEES .....	5
ITEM 6 OTHER FEES(1) .....	6
ITEM 7 ESTIMATED INITIAL INVESTMENT .....	<del>89</del>
ITEM 8 RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES .....	10
ITEM 9 FRANCHISEE’S OBLIGATIONS .....	<del>13</del> 14
ITEM 10 FINANCING .....	<del>14</del> 15
ITEM 11 FRANCHISOR’S ASSISTANCE, ADVERTISING, COMPUTER SYSTEM AND TRAINING .....	<del>15</del> 16
ITEM 12 TERRITORY .....	<del>23</del> 24
ITEM 13 TRADEMARKS .....	<del>26</del> 28
ITEM 14 PATENTS, COPYRIGHTS AND PROPRIETARY INFORMATION .....	<del>28</del> 29
ITEM 15 OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE FRANCHISE BUSINESS .....	<del>28</del> 29
ITEM 16 RESTRICTIONS ON WHAT THE FRANCHISEE MAY SELL .....	<del>29</del> 30
ITEM 17 RENEWAL, termination, transfer and dispute resolution .....	<del>29</del> 30
ITEM 18 PUBLIC FIGURES .....	<del>30</del> 32
ITEM 19 FINANCIAL PERFORMANCE REPRESENTATIONS .....	<del>30</del> 32
ITEM 20 OUTLETS AND FRANCHISEE INFORMATION .....	<del>34</del> 35
ITEM 21 FINANCIAL STATEMENTS .....	<del>40</del> 41
ITEM 22 CONTRACTS .....	<del>40</del> 41
ITEM 23 RECEIPTS .....	<del>40</del> 41

Exhibit A	Financial Statements
Exhibit B	Franchise Agreement with Schedules and Amendments
Exhibit C	Sample Release
Exhibit D	List of State Administrators & Agents for Service of Process
Exhibit E	State Specific Addendum
Exhibit F	Manual Table of Contents
Exhibit G	List of Franchisees
Exhibit H	State Effective Dates & Receipts

**FRANCHISE DISCLOSURE DOCUMENT  
FOR PROSPECTIVE FRANCHISEES**

**JOVIE, INC.**

**ITEM 1**

**THE FRANCHISOR AND ANY PARENTS, PREDECESSORS AND AFFILIATES**

To simplify the language in this Franchise Disclosure Document “we,” “us” or “Jovie” means Jovie Inc., the Franchisor. “You” or “Franchisee” means the person or persons, or the business entity that buys the franchise. If a corporation, partnership or other entity is the Franchisee, “you” includes the Franchisee’s owners.

**The Franchisor**

We are a Minnesota corporation that was incorporated on February 28, 2005 under the name College Nannies & Tutors, Development, Inc. On August 30, 2023, we amended our legal entity name to Jovie Inc. We do business under the name “Jovie” and our corporate name. We previously did business under the name “College Nannies + Sitters + Tutors” and offered and sold franchises that used the mark “College Nannies + Sitters + Tutors” until April 2022. Existing franchisees also discontinued using “College Nannies + Sitters + Tutors” mark in 2022. Since April 2022, all new franchised businesses operate under the Jovie mark. Our principal business address is 11030 Circle Point Road, Suite 300 Westminster, CO 80020, telephone [\(952303\) 476-0262604-6545](tel:95230347602626046545). Our agents for service of process are disclosed in **Exhibit D**.

We grant franchises for the operation of Jovie™ businesses. We are also engaged in the administration of our franchise system. We do not have any predecessors. We currently operate Jovie businesses using the marks “Jovie”. We have offered franchises since May 2005. We do not and have not offered franchises in other lines of business.

Our immediate parent is Bright Horizons Children’s Centers LLC, a Delaware limited liability company (“BHCC”). BHCC is owned by our ultimate parent Bright Horizons Family Solutions Inc. (NYSE: BFAM), a Delaware corporation (“Bright Horizons”). Both BHCC and Bright Horizons have a principal business address of 2 Wells Ave. Newton, MA 02459. BHCC and Bright Horizons do not and have never offered franchises in any line of business. BHCC and Bright Horizons do not provide products or services to our franchisees, although Bright Horizons is a client of many of our franchisees in connection with its corporate back-up care business, as further described in Item 12.

**The Business**

Jovie:

At Jovie, our mission is to *Build Stronger Families*®. Our ambition is to be the preferred choice for caregivers, families and investors. The business concept and our standards of operation (the “System”) is built on the foundation of our core values: can do, results matter, and leave it better. We achieve our mission and ambition by executing our business purpose and

strategy to serve more families more often with our community of professional, prepared & trained caregivers.

Each Jovie franchised business offered under this franchise disclosure document (a “Business”) offers on demand, part-time and full-time family childcare solutions.

Our in-home placement services are customized to meet the needs of families. We have flexible scheduling options, including full-time, part-time, before and after school, and summer childcare.

Our on-demand service offers private in-home childcare services to families and to business accounts such as churches, schools, hotels, childcare centers, events, country clubs and gyms. For the business segment, our franchisees either provide direct care at these accounts on a weekly or monthly basis, or they provide staffing augmentation to these businesses when they are in need of a substitute sitter. The private and business segments leverage our proprietary technology that allows parents and organizations to schedule safe, easy, hourly childcare when and where it is convenient for them.

The childcare offering also provides corporate back-up care through local, regional, and national accounts, including a long-standing collaboration with our parent Bright Horizons®, the leading provider of employer-sponsored childcare and early education services (NYSE: BFAM). Under our arrangement with Bright Horizons, Jovie franchisees may participate in providing back-up care services arranged through Bright Horizons for over 1,000 corporate clients. Corporate back-up care is hourly, on-call childcare, driven by our proprietary and automated system and technology that allows individuals and businesses to schedule care in situations in which an employee needs temporary childcare in order to attend work or a work-related function.

Jovie Businesses fulfill a critical role for busy parents and businesses. Caregivers are recruited, interviewed, screened and trained to be much more than a neighborhood babysitter. Through our process, we provide professionally trained and qualified caregivers for the children in our care. Business logistics and all family and employee scheduling are managed by you through our proprietary ~~and award-winning~~ on-demand technology and mobile application solutions. And as the employer, the Jovie franchisee handles all of the required tax filing, insurance and payroll calculations required by law, so that the parents do not have to worry about this responsibility.

You will sign the franchise agreement included with this disclosure document as Exhibit B (the “Franchise Agreement”) before you begin operating. ~~You~~If you are opening your first Jovie Business, you are required to establish an approved “~~Community Location~~Office” for your Business within 12 months after you sign the Franchise Agreement, but we recommend that you open the ~~Community Location~~Office as soon as possible. We have a flexible real estate strategy that allows you to grow your real estate footprint as you grow your Business. The ~~Community Location~~Office may be a shared office space (provided it has a door with a lock), an executive office, traditional office space or retail space. Your ~~Community Location~~Office must be located within the ~~territory~~Territory defined in your Franchise Agreement. Your ~~Community Location~~Office must be approved by us and must be designed in accordance with our proprietary

brand standards, which are outlined in our Location Playbook manual. However, if you have multiple Territories under the same legal entity, then at all times that entity will only be required to have one Office in one of its Territories throughout the country. Each entity will not be required to have multiple Offices, regardless of the number of Territories or the proximity of your Territories to each other. However, if you have multiple Franchise Agreement under different entities, then each franchisee entity needs to have at least one Office within its respective Territories.

~~As part of the franchise award and selection process, we conduct a criminal background screen on you and we may contact your personal, professional and financial references. You are required to make sure all of your employees pass the same criminal and reference investigation.~~

If you meet our financial and operational qualifications, we may permit you to sign multiple Franchise Agreements and our then-current form of a Multiple Territory Addendum (attached as Schedule 7 to the Franchise Agreement), for the purchase of additional Territories that are adjacent to one another or located within the same Metropolitan Statistical Area (MSA) (as defined by the United States Office of Management and Budget). ~~In this case, you will pay a reduced initial franchise fee by the same entity. The Multiple Territory Addendum addresses certain overlap under each additional the separate Franchise Agreement, which will be based upon whether it is for a second or additional adjacent Territory Agreements within the same MSA by the same franchisee entity, such as being able combine minimum royalty fees, submit and have different obligations with respect to when you must open the Community Location for your franchised Business~~ pay one aggregate Royalty Fee, Brand Fund Contribution, and Technology Fee, and aggregate local marketing expenditure requirements.

As part of the franchise award and selection process, we conduct a criminal background screen on you and we may contact your personal, professional and financial references. You are required to make sure all of your employees pass the same criminal and reference investigation.

## Market and Competition

The market for childcare services is developed, but rapidly evolving with the advance of technology. Parents are the primary target audience for these services while small to large companies and schools serve as secondary customers. Parents utilize customized care services for childcare needed on an occasional or regular basis ranging from a 3-hour babysitting need to 40+ hours of care on a weekly basis. Small to large companies primarily utilize back-up care services which provide a temporary caregiver for employees that are unable to work due to short-term childcare needs. These benefit packages are a growing segment for employers in a competitive marketplace to hire and retain talent and often are subsidized or sponsored entirely by the employer. Childcare centers, Montessori's and other schools, hotels and other hospitality companies, religious organizations, private clubs and special event organizers utilize our on-demand professional childcare to provide on-site childcare on an as-needed basis during functions and for traveling families.

The Business experiences seasonal changes which reflect the calendar of the local public and private schools. For example, certain portions of the Business (such as the placement of summer nannies) are seasonal in nature.

You will compete with other nanny/babysitting concepts such as Care.com, local nanny placement agencies, and au pair agencies.

## **Regulations**

You must comply with all laws which apply to the operation of your Business including obtaining any required permits or licenses. Some states may require nannies to: (1) be specially screened; (2) review safety standards; (3) meet certain childcare standards; (4) be bonded; or (5) have special driving permits in order to drive children. If you elect to offer and sell approved respite care services, then you may be subject to additional state-specific regulations, such as additional license requirements. It is your sole responsibility to ensure that you are complying with all applicable laws and regulations. We strongly advise that you obtain advice from local counsel and business advisors that specialize in this industry to opine on the applicability of various laws and regulations, and to aid you in complying with such laws and regulations.

There are other federal, state and local laws with which you will also need to comply. Examples of federal laws affecting most businesses include laws and regulations regarding wages and hours of employees, occupational health and safety, equal employment opportunity, taxes, communication to employees, hazardous waste and environmental, and the Americans with Disabilities Act. Typically, state laws cover many of these same topics.

## **ITEM 2 BUSINESS EXPERIENCE**

### Brand President: Stuart Dupuy

Mr. Dupuy has been our Brand President since July 2023. Since November 2016, he has also owned and operated Jovie franchised businesses, which are currently in and around the greater Austin, Texas and Houston, Texas areas. Since August 1994, he has also been the owner of Mom's Best Friend, located in and around Austin, Texas, Houston, Texas and Chicago, Illinois.

### Senior Director, Franchise Operations: John Hauptstueck

Mr. Hauptstueck has been our Senior Director of Franchise Operations since January 2023. From July 2021 to January 2023, he was our Senior Manager of Operations for Bright Horizons, Inc. From January 2021 to July 2021, he was a Warehouse Consultant for Amazon in Jacksonville, FL. From July 2020 to October 2020, he was the Manager for NJ Management LLC in McKinney, Texas. From February 2017 to March 2020, he was the CTO for United Franchised Group in West Palm Beach, Florida.

### Senior Director of Marketing: Sarah DeLoca

Ms. DeLoca has been our Senior Director of Marketing since October 2023. From March 2023 to August 2023, she was the VP of Marketing for Herewith in San Francisco, CA. From March 2022 to March 2023, she was the Director of Marketing for Proof of Learn, Inc. in

Pembroke, MA. From November 2015 to March 2022, she was the Senior Marketing Manager for Care.com in Austin TX.

Director of ~~Technology: Matt Colburn~~ Franchise Learning and Development: Peter Coffin

Mr. ~~Colburn~~ Coffin has been our ~~Directory~~ Director of ~~Technology~~ Franchise Learning and Development since ~~August 2020~~ May 2024. From ~~August 2017 to August 2020, he was Senior Manager of Implementations for Bright Horizons. From March 2011 to July 2017, he was the Product Owner of Reed Group~~ January 2018 to the present, Mr. Coffin has owned and operated a Jovie franchised business located in Westminster Arvada, Colorado.

Director of ~~Shared Services~~ Strategy: Sarah Ortega

Ms. Ortega has been our Director of ~~Shared Services~~ Strategy since March ~~2022~~ 2024. Ms. Ortega was the Director, Shared Services from March 2022 to March 2024; Senior Manager, Shared Services from February 2021 to March 2022, ~~the~~ Manager, Recruiting Services, from December 2019 to February 2021; and the Back-Up Care Contact Center Manager for Bright Horizons from August 2014 to December 2019.

Director of Revenue and Growth: Steve Eframo

Mr. Eframo has been our Director of Franchise Revenue and Growth since February 2024. From January 2021 to February 2024, he was the Senior Manager, Provider Accounts with Bright Horizons. From May 2018 to March 2020, he was the Lead Project Manager at Tradavo in Lakewood, CO.

Director, Chairman: Stephen Kramer

Mr. Kramer has been a member of our Board of Directors and our Chairman since January 2018. Mr. Kramer has also been the Chief Executive Officer of our parent Bright Horizons, in Watertown, Massachusetts, since January 2018 and President of Bright Horizons since January 2016. Mr. Kramer served as Chief Development Officer of Bright Horizons from January 2014 until January 2016 and has held various other positions within Bright Horizons since September 2006.

Director: Mary Lou Burke Afonso

Ms. Afonso has been a member of our Board of Directors since July 2016. Ms. Afonso has been the Chief Operations Officer—North America for Bright Horizons since January 2014 and was Senior Vice President—Client Relations for Bright Horizons from December 2005 until January 2014.

### ITEM 3 LITIGATION

No litigation is required to be disclosed in this Item.

**ITEM 4  
BANKRUPTCY**

No bankruptcy information is required to be disclosed in this Item.

**ITEM 5  
INITIAL FEES**

The standard initial franchise fee is \$~~45,000~~49,999. This amount is fully earned by us on signing the Franchise Agreement and is not refundable. During ~~2023~~2024, franchisees paid initial franchise fees ranging from \$0 to \$25,000 ~~to \$45,000~~.

If you meet our qualifications and opt to purchase a second franchised Territory, then the initial franchise fee for the second franchised Territory is \$~~35,000~~39,999 (or a total of \$~~80,000~~89,998 if you purchase the two franchised Territories at the same time). If you meet our qualifications and opt to purchase a third or any additional Territories, then the initial franchise fee for the third and each subsequent Territory is \$~~25,000~~29,999 (or a total of \$~~105,000~~119,997) if you purchase all three franchised Territories at the same time). If you are an existing franchisee, you will be entitled to the reduced initial franchise fees if you subsequently purchase a second, third, or more franchised Territories as long as you are in good standing and not in default of your franchise agreement(s). You must execute a separate Franchise Agreement for each Territory.

If you meet our credit standards, we will finance up to 80% of the initial franchise fee(s) payable by you under the Franchise Agreement. You must make an initial down payment of at least 20% of the total initial franchise fee(s) at the time you sign your Franchise Agreement. The remainder must be paid over a period of no more than 24 months. The terms of our financing of the initial franchise fee are described in Item 10 of this disclosure document.

The above-described fees are the only payments you must make to us for services or goods provided before your franchised Business begins operating.

**ITEM 6  
OTHER FEES(1)**

Column 1 Type of Fee	Column 2 Amount	Column 3 Due Date	Column 4 Remarks
Royalty Fee (2)	5% of Gross Revenues. Minimum Royalty Fee of \$800/month starting 18 months after you and we sign the Franchise Agreement (“Effective Date”). (See note 2)	Payable on the 5th business day of each month for the previous month.	Payable to us.
Brand Fund Contributions (3)	2% of Gross Revenues	Payable on the 5th business day of each month for the previous month	Payable to us.
Technology Fee (4)	Currently, \$225 per month per territory	Payable on the 5th business day of each month for the previous month	May be increased.

Column 1 Type of Fee	Column 2 Amount	Column 3 Due Date	Column 4 Remarks
Local Marketing Expenditures (5)	Greater of 2% of Gross Revenues or \$15,000 per year	As incurred	This is in addition to the Brand Fund Contributions.
Multi-Area Marketing and Cooperative Advertising (6)	Varies	As incurred	
Renewal Fee	\$3,000	Upon signing new Franchise Agreement	
Relocation Fee	\$3,000	Before relocation	We must approve relocation.
Transfer Fee (7)	\$10,000 plus the cost of training (\$2,000)	At the time transfer	We must approve transfers. We may waive the cost of training if the transferee is an existing franchisee.
Audit Fees	Cost of Audit	Upon demand after audit	Only payable if there is an understatement of revenues of 2% or more.
Interest	1-1/2% per month	Upon demand	Not to exceed maximum amount permitted by law.
Supplemental Training Fee (8)	<u>Currently</u> , \$2,000 per training session (1-day)	At time of training	
Manager Training Fee (9)	Currently, \$0 per person	Upon demand	
Shared Services Fee (10)	Currently \$4.00 per applicant or \$100 per hire, Orientation \$15 per participant	Payable on the 5th business day of each month for the previous month, or upon demand	We may offer additional optional services in the future for additional fees.
<u>Conference and Meeting Fee (11)</u>	<u>Currently, \$200 per attendee</u>	<u>Upon demand</u>	
Late Fee	\$100	Upon demand	Payable if you are more than 5 days late in the payment of any amount owed to us.

Notes:

- (1) All fees are non-refundable unless otherwise noted.
- (2) Royalty Fee. You pay us a non-refundable Royalty Fee equal to 5% of your Gross Revenues from your Jovie Business. Gross Revenues mean the gross amount, whether in money or other form of consideration, earned or received by you from any source in connection with the operation of the franchised Business or any similar or related activity arising directly or indirectly, from whatever source. "Gross Revenues" does not include any sales tax or other taxes collected by you and transmitted to the appropriate taxing authority. It also does not include refunds actually paid to your clients. We will collect the Royalty Fee by means of direct debit. The Royalty Fee begins immediately when you begin operations and applies to all revenues of your franchised Business. You are required to complete training and begin operations within 6 months of signing the Franchise Agreement. Beginning 18 months after the Effective Date of the Franchise Agreement, the monthly royalty will be the greater of 5% of Gross Revenues or \$800. Notwithstanding the foregoing, if you are signing a Franchise Agreement in connection with a renewal or transfer, then you will be required to pay the minimum royalty fee effective immediately as of the Effective Date of the newly executed Franchise Agreement.

- (3) Brand Fund Contributions. ~~You must contribute 2% of Gross Revenues to the Brand Fund. We have the right to increase the amount of the Brand Fund contribution up to a maximum of 2.5% of Gross Revenues.~~ We will collect these Brand Fund contributions by means of direct debit. These contributions are not refundable.
- (4) Technology Fee. The Monthly Technology Fee is currently for data storage, “MyJovie” support, and up to 3 email licenses per Territory. We may increase the Technology Fee upon notice to you; however, we will not increase the fee more than 20% annually. We also reserve the right to offer additional optional services that you may, but are not required to, use, for our then-current fee for each optional service.
- (5) Local Marketing Expenditures. If you operate multiple Jovie businesses in Territories that are physically adjacent to one another or located within the same Metropolitan Statistical Area (MSA) as determined by us, the minimum local marketing expenditure requirement will apply to such Territories on a combined basis.
- (6) Multi-Area Marketing and Cooperative Advertising. We have the right to designate local or regional advertising coverage areas and to require you to participate and contribute your share. All contributions will be credited against your local minimum advertising requirement.
- (7) Transfer Fee. You must pay all amounts owed to us and our affiliate up to and until the time of transfer, however, we will waive the Minimum Royalty Fee for the month in which the authorized transfer takes place.
- (8) Supplemental Training Fee. We will provide up to two individuals with an initial training program at no cost to you before you begin operations. If we determine that your Principal Operator requires additional training, or if you later hire a substitute Principal Operator, then you must pay this fee in connection with any additional training provided. You must also pay the travel and living expenses, wages and benefits for any required attendees to attend training in Colorado. Any replacement Principal Operator must complete training within 6 months of assuming their duties. Currently, the supplemental training fee is \$2,000 per trainee per day. We reserve the right to increase this fee upon 30 days’ notice to you; however, we will not increase the fee more than 50% annually.
- (9) Manager Training Fee. All key managers must complete manager training within 6 months of their hire date. Key managers include Family Placement Managers, Role Model Managers, and Recruiting Managers. You must pay any travel and living expenses and wages and benefits that may be incurred in association with their attending training. We also reserve the right to charge you a training fee for each manager that attends training. Should we charge a fee, we also reserve the right to increase the fee on an annual basis; however, the fee will not exceed \$1,500 per manager. You must pay this fee for each of the new key managers that you appoint for your Business to attend training and Training is held either virtually or at our national support center in Colorado but may be held in other locations from time to time. The typical franchisee has 1-2 key managers attend initial training. Any new or replacement managers that you hire must complete training within 6 months of assuming their duties.

(10) Shared Services Fee. We currently offer optional services that we, our affiliate, or designee can provide or conduct on your behalf, such as recruiting applicants and conducting reference checks (“Shared Services”). The specific then-current fee for each available Shared Service is set forth in our Manual. We may modify our then-current Shared Services that we may offer franchisees, and the respective fee for such Shared Service, at any time upon notice to you; however, we will not increase the fee more than 50% annually.

(11) Conference and Meeting Fee. Your Principal Operator must attend the conferences and meetings that we designate and you must pay our then-current attendance fee each conference and meeting the Principal Operator attends. We reserve the right to increase this fee upon 30 days’ notice to you; however, we will not increase the fee more than 50% annually.

**ITEM 7  
ESTIMATED INITIAL INVESTMENT**

YOUR ESTIMATED INITIAL INVESTMENT <sup>(1)(2)</sup>				
Column 1 TYPE OF EXPENDITURE	Column 2 AMOUNT	Column 3 METHOD OF PAYMENT	Column 4 WHEN DUE	Column 5 TO WHOM PAYMENT IS TO BE MADE
Initial Franchise Fee <sup>(3)</sup>	<del>\$45,000</del> <u>\$49,999</u>	Lump sum	At signing of Agreement	Us
Initial Marketing and Recruiting <sup>(4)</sup>	\$20,000	As incurred	As incurred	Media, Suppliers
Construction and Remodeling <sup>(5)</sup>	\$0 - <del>\$10,000</del> <u>\$12,000</u>	Typically, 50% down at inception of project and 50% at final inspection	Before opening	Contractors, Landlord, Suppliers
Furnishings, Equipment, Supplies and Technology <sup>(6)</sup>	<del>\$3,000</del> <u>\$3,600</u> - <del>\$12,000</del> <u>\$14,300</u>	As incurred	Before opening	Suppliers
Signage	<del>\$500</del> <u>\$600</u> - <del>\$5,000</del> <u>\$6,000</u>	Lump sum	Before opening	Supplier
Legal and Accounting <sup>(7)</sup>	<del>\$1,000</del> <u>\$1,200</u> - <del>\$3,000</del> <u>\$3,600</u>	As arranged	As arranged	Attorney and Accountant
Training Expenses <sup>(8)</sup>	<del>\$1,500</del> <u>\$1,800</u> - <del>\$3,000</del> <u>\$3,600</u>	As incurred	During training	Third Parties
Insurance <sup>(9)</sup>	<del>\$6,000</del> <u>\$7,000</u> - <del>\$15,000</del> <u>\$24,000</u>	As arranged	Before opening	Insurance Companies
Additional Funds/Working Capital (initial 3 months) <sup>(10)</sup>	<del>\$30,000</del> <del>\$50,000</del> <u>\$40,000</u> - <del>\$60,000</del>	As incurred	During the first 3 months of opening	Landlord, Employees, Suppliers
<b>TOTAL<sup>(11)</sup></b>	<del>\$107,000</del> <del>\$163,000</del> <u>\$124,199</u> <del>- \$193,499</del>			

Notes:

(1) U.S. Dollars. All dollars specified are in U.S. currency.

(2) Basis. This schedule has been prepared with the benefit of our franchisees’ experience in operating Jovie Businesses.

- (3) Initial Franchise Fee. The above estimate assumes that this is your first franchised Territory. See Item 5 for a description of the initial franchise fees payable.
- (4) Initial Marketing and Recruitment. You must spend at least \$20,000 on initial marketing within the first 12 months of your operations. These funds must be spent according to the specifications in the Manual and will include expenses for the acquisition of a direct mail list, newspaper and magazine advertising, online marketing and recruitment, printing and postage costs. We may waive the initial marketing expenditure requirement if you are opening a Jovie business in a Territory that is physically adjacent to or located within the same Metropolitan Statistical Area (MSA) as an existing Jovie business owned by you.
- (5) Construction and Remodeling. The amount of construction and remodeling costs will vary dramatically depending upon the type of location, the terms of your lease, if applicable, and whether your landlord pays for leasehold improvements which are in turn reflected in your lease payment. You are required to establish an approved “~~Community Location Office~~” for your Business within 12 months after you sign the Franchise Agreement, but we recommend that you open the ~~Community Location Office~~ as soon as possible. We have a flexible real estate strategy that allows you to grow your real estate footprint as you grow your Business. The ~~Community Location Office~~ may be a shared office space (provided it has a door with a lock), an executive office, traditional office space or retail space. [We encourage you to open an Office in each Territory; however, if you already have an Office that meets our then-current standards, then you will not be required to open additional Offices if you sign multiple Franchise Agreements under the same entity. If you sign Franchise Agreements under multiple entities, then each entity needs to have its own Office within one of its respective Territories.](#)
- (6) Furnishings, Equipment, Supplies and Technology. Before beginning operations, you must purchase an assortment of office equipment including computers, a printer, a voice telephone system and other items as prescribed in the Manual, as well as furnishings and supplies.
- (7) Legal and Accounting. This item is the estimated cost of basic legal services if you choose to retain a professional to review your Franchise Agreement and form your business entity.
- (8) Training Expenses. You must make arrangements and pay the expenses for you to attend the training certification program including transportation, lodging, meals and wages (if applicable). The amount expended will depend, in part, on the distance you must travel and the type of accommodations you choose. The estimate is for 1 to 2 persons’ travel expenses.
- (9) Insurance. This estimate is for the entire annual premium. You must obtain and pay for insurance in such amounts and of such coverage as we prescribe. In some states, the cost of the insurance may be significantly higher.

- (10) Additional Funds. This amount of working capital is estimated to be sufficient to cover any initial operating/working capital expenses (including rent for your ~~Community Location~~Office, employee wages, ongoing marketing and other costs) that are not covered by fees collected during the first 3 months of operation. Because many of your costs are fixed, the amount of working capital will vary based on the number of families you serve. We have based this estimate on the experience in opening and operating franchised Businesses during the past 15 years.
- (11) Total. The figures above are estimates only and may vary depending on location. These figures do not include any applicable sales tax. Your initial investment will also vary considerably depending upon the method and amount of financing that you use. As further described in Item 10, if you meet our credit standards, we will finance a portion of the initial franchise fee(s) payable by you under the Franchise Agreement. We will not finance any other portions of your initial investment.

## **ITEM 8 RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES**

### **Required Sources; Rebates**

As of the date of this disclosure document, we do not require you to purchase or lease any products or services directly from us or entities affiliated with us. As of this date, we do not receive revenues from any required purchases or leases. We (directly or through an affiliate) may derive revenue directly or in the form of rebates or other payments from suppliers, based directly or indirectly on sales of products, advertising materials and other items to franchisees, and from other service providers. These payments may range from less than 1% up to 10% or more of the total purchase price of those items.

### **Approved Suppliers**

In order to maintain the uniformly high standards and reputation of our franchise system, we will formulate standards and specifications we deem necessary to protect our marks and image. Accordingly, you must purchase for use or sale at your Business those products and services used in or sold by your Business and other services or products we designate from us, our designees or from other suppliers we approve. This requirement currently applies to signage, furniture, fixtures, accounting software, merchant services, and child development materials and screening services. You are required to conduct criminal background screens according to the Operations Manual on all of your employees ~~and, including~~ nannies ~~and~~ sitters scheduled or placed. ~~Essential Screens~~Accurate Background currently is our approved supplier for national, state and county pre-employment background screens. You are required to purchase or lease computer hardware and software and fixtures which meet our specifications. Currently, you are required to use Microsoft Office 365 for your email system, QuickBooks Online as your accounting system, Canva for creative asset management, creative development and requests, Business Impact Group for promotional supplies, printing, direct mail and collateral fulfillment, Brand Amplifier and RioSEO for digital marketing, Constant Contact for email marketing, JazzHR for your applicant tracking software, and ExpandShare or LearnUpon for your Learning

Management System. Insurance is through the Marsh & McLennan Agency LLC, and they manage a captive insurance program for worker's compensation insurance for those in non-monopolistic states. Required vendors are subject to change. We currently recommend, but do not require, that you use ADP for payroll processing, but we reserve the right to require you to use ADP or another supplier in the future.

We, our affiliates, or our designees may be the designated or sole source of supply for certain services and products. As of the date of this disclosure document, we are an approved supplier for the Shared Services that we currently offer, such as such as recruiting applicants, conducting reference checks, and providing virtual orientation services, but you are not required to use us for these services. We are not a required supplier for any other products or services as of the date of this disclosure document, but we reserve the right to do so. Further, there are no suppliers in which any of our officers have an ownership interest.

Specifications for our designated or approved vendors may include minimum standards for quality, quantity, delivery, design, appearance, durability, style, price range and other related restrictions. If you propose to purchase any items from a supplier not previously approved in writing by us, but which you believe meet our quality control specifications, you must first notify us. We may require, among other things, submission of sufficient samples, specifications, photographs, drawings and other related information to determine whether items meet our specifications. The proposed supplier will pay a charge not to exceed the reasonable costs of inspection and the actual cost of the test.

We apply the following general criteria, among others, in considering whether the supplier will be designated as an approved supplier:

1. Ability to provide the learning materials used in our designated program;
2. Ability to produce the products and meet our standards and specifications for quality and uniformity;
3. Production and delivery capabilities and ability to meet supply commitments;
4. Integrity of ownership (to assure that its association with us would not be inconsistent with our image);
5. Financial stability;
6. The negotiation of a mutually satisfactory license to protect our intellectual property rights; and
7. We may consider whether the supplier and the supplier agreement meet Bright Horizon's applicable standards and specifications, which may include, without limitation, information security requirements.

These criteria are only examples, and the criteria may change at any time in our sole discretion. We may modify the standards and specifications and will provide you with the approved lists as we deem advisable.

We will advise you within 60 days whether the proposed supplier meets our specifications, and our approval will not be unreasonably withheld. You will be notified in writing of our approval or disapproval of your proposed supplier. You will be notified in writing of a revocation of any approved supplier. Suppliers must maintain standards based on our written specifications and any modifications. Failure to correct a deviation from the System's specifications will result in the revocation of status as an approved supplier.

We may negotiate discounted prices for products with suppliers and you may, in that event, purchase products at the discounted price. We currently have no purchasing or distribution cooperatives serving the System. We do not provide any material benefits to franchisees for use of designated or approved sources. We may receive rebates from suppliers that sell to our franchisees, and we currently receive rebates from the supplier of email/marketing subscription services. During our ~~2023~~2024 fiscal year, we received \$~~7,913,971~~198,199.37 from required purchases and leases of products, supplies, equipment and services by Jovie franchisees. ~~This amounted to approximately 0.1% of our total revenues.~~ While these amounts are pass-throughs and not technically accounted for as revenue, this amount equals 1.6% of our total revenues of \$12,090,288, based on our audited financial statements for the year ended December 31, 2023, which are included in this disclosure document as Exhibit A. We received rebates in the future, we will retain and use such payments as we deem appropriate. We also reserve the right to add a mark-up on products sold to you by us in the future.

The estimated proportion of the required purchases, purchases from approved suppliers and purchases in accordance with our specifications to all purchases in establishing the Business is 60% to 70% and in the operation of the franchised Business is 20% to 40%.

## Insurance

You must carry insurance policies protecting you and us, according to our current requirements, which we may update in the Manual or otherwise in writing. We may require you to use certain insurers for some or all of the insurance requirements described below. Prior to opening for business, you shall furnish to us with certificates issued by each of your insurers indicating that all premiums due have been paid, that all required insurance is in full force and effect and that the insurance will not be terminated or changed without at least 30 days' prior written notice from the insurer to us. Within five days of any request by us, you shall deliver a copy of all insurance policies, certificates, or endorsements to us for examination.

Currently, you must carry the following coverage:

(1) Workers' compensation insurance as required by law, employer's liability insurance with employer's liability limit of at least \$500,000 or any greater limit as required by law, and any other insurance required by law for employers;

(2) General liability insurance—\$1,000,000 per occurrence with an annual policy aggregate of ~~\$2,000,000~~3,000,000. Policy language to include coverage for:

- a. Sexual/Physical Abuse & Molestation Limit of \$1,000,000 per occurrence with an annual policy aggregate of \$3,000,000

- b. Professional Liability - must be purchased from an insurer designated or approved by us with limits of \$1,000,000 per occurrence with an annual policy aggregate of \$3,000,000
  - c. Additional insured: grantor of franchise in favor of Jovie Inc.
  - d. Additional Insured: Bright Horizons and its respective affiliates, officers, directors, members and others as their interest may appear;
- (3) Umbrella coverage of \$5,000,000 (currently required only for franchisees reaching certain revenue thresholds, as further detailed in the Manual);
- (4) Non-owned automobile liability insurance with minimum limits of \$1,000,000 per occurrence;
- (5) Cyber liability insurance with a minimum limit of \$1,000,000 per occurrence; and
- (6) Any other insurance required by us, or by national account programs you participate in, or by your lease.

If you fail to obtain or maintain adequate insurance, we may, at our election, obtain insurance for and in your name. Within five days of any written request by us, you shall pay all costs of obtaining adequate insurance.

Except as described in this Item 8, there are no other requirements for you to purchase or lease based on our specifications or from approved suppliers.

## ITEM 9 FRANCHISEE’S OBLIGATIONS

**This table lists your principal obligations under the franchise and other agreements. It will help you find more detailed information about your obligations in these agreements and in other items of this disclosure document. References are to the Franchise Agreement unless otherwise specified.**

Obligation	Section in Franchise Agreement	Disclosure Document Item
a. Site selection and acquisition/ lease	Sections 5.A and 6.B; Schedule 7	Items 7 and 11
b. Pre-opening purchases/leases	Sections 5.A, 6.B and D	Items 7 and 8
c. Site development and other pre-opening requirements	Sections 5.A and 6.B	Item 11
d. Initial and ongoing training	Sections 5.B and D	Item 11
e. Opening	Section 5.B; Schedule 7	Item 11
f. Fees	Sections 2, 3, 4, 5.E and 11; Schedule 7	Items 5 and 6
g. Compliance with standards and policies/operating manual	Section 6	Items 8 and 11

Obligation	Section in Franchise Agreement	Disclosure Document Item
h. Trademarks and proprietary information	Section 7 Section 2.E in Owner Agreement	Items 13 and 14
i. Restrictions on products/services offered	Sections 6 and 7	Item 16
j. Warranty and customer service requirements	None	Not applicable
k. Territorial development and sales quotas	Section 2.B	Item 12
l. Ongoing product/service purchases	Section 6	Item 8
m. Maintenance, appearance and remodeling requirements	Sections 3 and 6	Item 17
n. Insurance	Section 8	Item 8
o. Advertising	Section 4	Items 6 and 11
p. Indemnification	Section 9	None
q. Owner's participation/ management/ staffing	Section 6 Section 1.C in Owner Agreement	Items 11 and 15
r. Records and reports	Section 4	Item 17
s. Inspections and audits	Section 4	Items 6 and 11
t. Transfer	Sections 11 and 12 Section 4 in Owner Agreement	Items 6 and 17
u. Renewal	None	Item 17
v. Post-termination obligations	Section 15 Section 2.B in Owner Agreement	Item 17
w. Non-competition covenants	Section 10 Section 2.B in Owner Agreement	Item 17
x. Dispute resolution	Section 17 Section 5.B in Owner Agreement	Item 17
y. Other	None	Not applicable

## ITEM 10 FINANCING

We may provide direct financing of the Initial Franchise Fee to you if you purchase one or more Territories at the same time as follows:

Item Financed (Source)	Down Payment	Amount Financed	Term (Mos.)	Interest Rate (annual)	Monthly Payment	Prepayment Penalty	Security Required	Liability Upon Default
Initial Franchise Fees: 1 Territory	<del>\$9,000</del> <u>10,000</u>	<del>\$36,000</del> <u>39,999</u>	24	Greater of 2% over prime rate <sup>(2)</sup> or 7%	Currently, <del>\$1,612</del> <u>\$1,790.86</u>	None	Personal Guarantee	Loss of Franchise and Repayment of Outstanding Loan Balance
Initial Franchise Fees: 2 Territories	<del>\$16,000</del> <u>18,000</u>	<del>\$64,000</del> <u>69,998</u>	24	Greater of 2% over prime rate <sup>(2)</sup> or 7%	Currently, <del>\$2,865</del> <u>\$3,223.54</u>	None	Personal Guarantee	Loss of Franchise and Repayment of Outstanding Loan Balance
Initial Franchise Fees: 3 Territories	<del>\$21,000</del> <u>24,000</u>	<del>\$84,000</del> <u>91,997</u>	24	Greater of 2% over prime rate <sup>(2)</sup> or 7%	Currently, <del>\$3,761</del> <u>\$4,298.03</u>	None	Personal Guarantee	Loss of Franchise and Repayment of Outstanding Loan Balance
Other Financing	None							

We may also provide direct financing of the Initial Franchise Fee if you are an existing franchisee and subsequently wish to purchase a second or third territory as follows:

Item Financed (Source)	Down Payment	Amount Financed	Term (Mos.)	Interest Rate (annual)	Monthly Payment	Prepayment Penalty	Security Required	Liability Upon Default
Initial Franchise Fee: 2 <sup>nd</sup> Territory <sup>(1)</sup>	<del>\$7,000</del> <u>8,000</u>	<del>\$28,000</del> <u>31,999</u>	24	Greater of 2% over prime rate <sup>(2)</sup> or 7%	Currently, <del>\$1,253.63</del> <u>1,432.68</u>	None	Personal Guarantee	Loss of Franchise and Repayment of Outstanding Loan Balance
Initial Franchise Fee: 3 <sup>rd</sup> Territory <sup>(1)</sup>	<del>\$5,000</del> <u>6,000</u>	<del>\$20,000</del> <u>23,999</u>	24	Greater of 2% over prime rate <sup>(2)</sup> or 7%	Currently, <del>\$895.45</del> <u>1,074.50</u>	None	Personal Guarantee	Loss of Franchise and Repayment of Outstanding Loan Balance

(1) This financing arrangement reflects a purchase of a second or third Territory, and not the purchase of multiple Territories at once.

If you meet our credit standards, we will finance your Initial Franchise Fee(s). You must make an initial down payment of at least 20% of the total Initial Franchise Fee(s) at the time you sign the Franchise Agreement. The remainder, plus interest, must be paid over a period of 24 months.

In the table above, prime rate means the most recent consensus prime rate published by the Wall Street Journal (determined on the date you sign the Franchise Agreement). As of April 21, 2025, the prime rate was 7.5%.

If you choose to finance the initial franchise fee, you must execute a Promissory Note, using the form attached to the Franchise Agreement as Schedule 2 (see Exhibit B to this disclosure document). The only security we require is a personal guarantee of the Promissory Note by you and your spouse, or by all the shareholders or owners of you if you are an entity. The Promissory Note can be prepaid without penalty at any time during its term. If you do not pay on time, we can call the loan and demand immediate payment of the full outstanding balance and obtain court costs and attorney's fees if a collection action is necessary. We also have the right to terminate your franchise if you do not make your payments on time and do not cure your default within 10 days. The Promissory Note requires that you waive your rights to notice of a collection action and to assert defenses to collection against us. It is not our current practice to sell these notes to third parties, although we are not restricted from doing so in the future.

Except as described above for the Initial Franchise Fee, neither we nor any affiliate of ours offers direct or indirect financing to you. We do not guarantee your note, lease or other obligations. We do not currently place financing with anyone and do not receive payment for placement of financing. We do not have any past or present practice or intention to sell, assign, or discount to any third party, any financing arrangements. If you secure a business loan backed by the Small Business Administration (SBA), we will execute with you the mandated SBA Addendum to the Franchise Agreement.

**ITEM 11**  
**FRANCHISOR'S ASSISTANCE, ADVERTISING, COMPUTER SYSTEM AND TRAINING**

**Except as listed below, Jovie Inc. is not obligated to provide any assistance to you.**

**Pre-Opening Obligations:**

Before you open your franchised Business:

We will designate your Territory. If you opt to open your ~~Community Location~~Office immediately, we will evaluate the site for your ~~Community Location~~Office. (See Section 5.B.ii of the Franchise Agreement.)

We will provide you with specifications for signage, layout, décor and similar items. (See Section 5.B.ii of the Franchise Agreement.)

At your request, we will provide advice regarding your selection, training and supervision of staff. (See Section 5.B.iii of the Franchise Agreement.)

We will furnish you with specifications for all equipment, inventory and supplies for the operation of your Business and a list of approved suppliers for certain of these items. (See Section 5.B.iv of the Franchise Agreement.)

We will advise you on your initial marketing, recruiting and public relations efforts. (See Section 5.B.v of the Franchise Agreement.)

We will provide pre-training and an initial training program in the operation of the franchised Business for you as further described below. (See Sections 5.B.vi and 6.D of the Franchise Agreement.)

We will loan to you our confidential operating manuals (the "Manual") which will include specifications for equipment, supplies, inventory, management and operation. The Manual is confidential and remains our property. We may modify the Manual, but these modifications will not alter your status and rights under the Franchise Agreement. At our option, we may provide you with an electronic version of the Manual instead of a paper version. (See Section 5.C.i of the Franchise Agreement.) The Manual contains both mandatory and suggested standards and procedures that we develop to ensure the brand standards for Jovie Businesses and information relating to your obligations as a franchisee.

**Obligations After Opening:**

During the operation of the franchised Business:

1. ~~We~~If applicable, we will evaluate the site for your ~~Community Location~~Office when you are ready to open it. (See Section 5.B.ii of the Franchise Agreement.)

2. We will provide you with updates to the Manual. (See Section 5.C.i of the Franchise Agreement.)

3. We may hold periodic conferences or meetings to discuss marketing techniques, new developments, advertising programs, business procedures and other topics. You will be required to attend these conferences and meetings and will be required to pay a fee for such attendance. We will charge you the conference and meeting fee whether or not you attend the designated conference and/or meeting. (See ~~Section~~Sections 5.C.ii and 6.Q of the Franchise Agreement.)

4. We will formulate advertising and promotional programs as further described in this Item 11. (See Sections 4 and 5 of the Franchise Agreement.)

5. We will provide you with ongoing consultation in such form and at such times as we deem appropriate. (See Section 5.C.iv of the Franchise Agreement.)

6. We will, on a periodic basis as we deem advisable, conduct inspections of the franchised Business and its operations and evaluations of the operations. We specifically have the right to conduct unannounced visits at any time during business hours. Any inspection of your Business by us is to protect our interest in the Marks and System and is not to control the day-to-day operation of your ~~Community Location~~Business or for supervision of your employees. (See Sections 4.M and 6.N of the Franchise Agreement.)

7. We may, as we deem advisable, establish and enforce minimum performance standards and administer quality assurance programs applicable to you and other franchisees, to monitor and improve the overall quality of the services provided under the Marks (See Sections 6.K and 4.D of the Franchise Agreement.)

8. We will provide ongoing consultation to help resolve operating problems. (See Section 5.C.v. of the Franchise Agreement.)

9. We will conduct product research and development that we deem appropriate to improve the System. (See Section 5.C.vi of the Franchise Agreement.)

10. We or our affiliate may offer to provide certain optional services to or for your Business, which currently includes recruiting applicants, conducting reference checks, and providing scheduling services, for additional fees.

11. We may, but are not required to, assist you with establishing prices, such as setting minimum and/or maximum prices at which you must sell products and services, to the extent permitted by applicable law.

## Site Selection

We do not select the location of your Business's facilities. Site selection is your responsibility. YouIf you are signing your first Jovie franchise agreement, you are required to establish ~~a Community Location~~an Office in your Territory within 12 months of signing your Franchise Agreement. The site of your ~~Community Location~~Office must be approved by us. In order to accomplish this, you will provide us with information about your potential location. We will approve or disapprove the proposed location within 30 days of your submission. If we do not approve the proposed location, you will have to find an alternative location of which we

approve. The criteria that we use in evaluating a ~~Community Location~~ an Office site include safety for visitors, adequate space, adequate access and parking, and cleanliness and appearance of location. We have the right to terminate your franchise if you do not open your ~~Community Location~~ Office within 12 months of signing the Franchise Agreement.

~~If you sign multiple Franchise Agreements at the same time for Territories that are physically adjacent to one another or located within the same Metropolitan Statistical Area (MSA), you are permitted to open a single Community Location to cover all of your Territories. If you sign multiple Franchise Agreements at the same time under a Multiple Territory Addendum but located in separate MSAs, you will be required to open your second Community Location within 30 months of the date of the Franchise Agreement and open your third Community Location (if applicable) within 48 months.~~

If you sign multiple Franchise Agreements under the same entity, then you will only be required to open and maintain one physical Office in one of your Territories, regardless of the number of Territories that you have or their locations. If you elect to utilize a physical Office in one of your other Territories, then you must establish a P.O. box, or other virtual office as we may designate in the Manual or otherwise in writing, within your Territory. Failure to maintain at least one physical Office in one of your Territories that complies with our then-current standards will constitute a breach of each of your Franchise Agreements. If you sign multiple Franchise Agreements under multiple entities, then each entity will be required to establish its own Office in its respective Territories.

## Marketing

### General:

All advertising and promotion by you in any medium must be conducted in a professional manner and shall conform to our standards and requirements as provided in the Manuals or otherwise in writing. In addition, you will use only approved advertising and marketing materials in promoting the Business. Under no circumstances may you modify or alter the Marks in any materials, and you are required to use only the approved versions of the Marks as set forth in the Manuals or otherwise in writing.

### Brand Fund:

We will establish, maintain and administer a “Brand Fund.” You will contribute 2% of your Gross Revenues to the Brand Fund. Payments to the Brand Fund are made at the same time and in the same manner as the Royalty Fee. We will oversee all marketing programs and have sole control over creative concepts, materials and media used in such programs including the placement and allocation. We will use the Brand Fund to develop and administer advertising, marketing, recruiting and public relations materials. The scope of the marketing will initially be local and regional, but we have the right to change the scope at any time. We cannot and do not ensure that any particular franchisee will benefit directly or pro rata from the Brand Fund expenditures. For each of our company-owned or affiliate-owned Jovie Businesses, we will make contributions to the Brand Fund on the same basis as the contributions required of

franchisees. Our Franchise Advisory Council provides input on advertising and marketing issues, including the Brand Fund. However, we alone determine how the Brand Fund will be used. We will administer and control the Brand Fund and we will have the absolute and unilateral right to determine how, when and where the monies in the Brand Fund will be spent. This includes the right to use Brand Fund monies for (a) broadcast or print advertising; (b) the creation, development and production of advertising and promotional materials, including, but not limited to, ad slicks, radio, film and television commercials, videotapes, direct mail pieces, and other print advertising for both recruitment of staff and customers for our franchisees; (c) any marketing or related research and development; (d) advertising and marketing expenses, including payment for research and development, new product testing, and pilot programs; (e) services provided by advertising agencies, public relations firms or other marketing, research or consulting firms, agencies, or franchisees; (f) marketing meetings; (g) development and enhancement of web pages and internet access provider costs; and (h) administrative costs.

Sums paid by franchisees to the Brand Fund will be maintained in a separate account from our general funds and will not be used to defray any of our general operating expenses, except for reasonable administrative costs and overhead that we incur in activities reasonably related to the administration or direction of the Brand Fund and advertising programs including costs incurred in collecting and accounting for assessments for the Brand Fund and salaries for marketing support personnel. If we do not spend the monies in the Brand Fund in the year they were collected, they will be used the following year. Monies in the Brand Fund are not used to solicit the sale of franchises. ~~We have the right to increase the required contribution to the Brand Fund up to a maximum of 2.5% of Gross Revenues upon 30 days' written notice.~~ During the fiscal year ended December 31, ~~2023~~2024, we collected Brand Fund contributions totaling \$1,405,040~~1,586,757~~ and spent \$~~1,366,342~~1,316,542 (97~~83~~%) in Brand Fund and marketing programs. Of the \$~~1,366,342~~1,316,542, ~~69~~22% was spent on national marketing initiatives, ~~13~~27% was invested in our digital footprint (website development, website presence, social media and technology upgrades); ~~10~~42% was spent on administration and support; ~~6~~5% was spent on national recruitment and retention programs; ~~1~~3% on promotional materials; and 1% was spent on franchisee design support.

Although we intend the Brand Fund to be of perpetual duration, we have the right to terminate it if we choose. We will not terminate the Brand Fund, however, until all monies in the Brand Fund have been expended for advertising and promotional purposes.

An unaudited accounting of Brand Fund contributions and expenditures will be prepared annually and will be made available to you upon request. At our option, any such annual accounting may include an audit of the contributions and expenditures of the Brand Fund prepared by an independent certified public accountant selected by us and prepared at the expense of the Brand Fund.

Although we do not have a separate advertising council, our Franchise Advisory Council ("FAC") provides input on our advertising and marketing activities. Members of the FAC are elected by all franchisees. The FAC serves only in an advisory capacity and does not have any operational or decision-making power. We have the right to change or dissolve the FAC or the marketing committees at any time.

### Other Advertising:

In addition to the contributions to the Brand Fund, you must spend at least \$20,000 on initial marketing and recruitment in the first 12 months of operating your Business. We may waive the initial marketing expenditure requirement if you are opening a Jovie business in a Territory that is physically adjacent to or located within the same Metropolitan Statistical Area (MSA) as an existing Jovie business owned by you.

You must also spend the greater of 2% of Gross Revenues or \$15,000 per year on approved local advertising. If you operate multiple Jovie businesses in Territories that are physically adjacent to one another or located within the same Metropolitan Statistical Area (MSA) as determined by us, the minimum local marketing expenditure requirement will apply to such Territories on a combined basis.

Before using any promotional and advertising materials, you will submit to us, for our prior approval, all information pertaining to promotional materials and advertising initiated by you. In the event written disapproval of any such advertising and promotional material has not been given by us to you within 20 days from the date such information has been received by us, the materials will be deemed approved.

You must submit documentation of your advertising expenditures at such times and in such form as we designate. If you fail to make any required advertising expenditures, we have the right to require you to contribute the amount of any deficiency to the Brand Fund to be used by us for general advertising and promotion.

We may require you to join and participate in marketing or promotional programs for customers or customer networks that have multiple locations or use services in multiple Territories. The Franchise Agreement gives us the right to specify maximum resale prices through these multi-area marketing programs, to the extent permitted by law. In addition, we may negotiate special pricing and special terms of service with larger customers or customer networks on behalf of the entire network of Jovie businesses. If you wish to participate in special programs with these customers or networks, you may sign an amendment to the Franchise Agreement giving us the right to negotiate and enter into agreements customer that bind you and other franchisees (Schedule 8 to the Franchise Agreement).

We reserve the right to require that local or regional advertising cooperatives be formed, changed, dissolved or merged.

You may not independently market or operate your Business or use words or symbols that are the same as or similar to the Marks on the internet, in any website, domain name, link, social media platform, mobile app, blog, metatag or search technique, except as designated by us or permitted by our then-current policies regarding online activity. The website for your Business may only be accessed through our home page. All internet marketing must be coordinated through and approved by us.

## Training

We will provide training as described in the following charts:

### TRAINING/CERTIFICATION PROGRAM FOR A JOVIE FRANCHISE Telephone Pre-Training Conference Calls Before Attendance at Training

Subject	Hours of Training By Phone	Hours of on the Job Training*	Location
<b>Call 1:</b> Welcome, vendor introduction, training schedule, training goals established, business infrastructure	1	10	Your home/workspace
<b>Call 2:</b> Business startup infrastructure; workspace decision; <del>community location</del> Office build-out (if relevant).	1	20	Your home/workspace
<b>Call 3:</b> Service delivery and MyJovie introduction	1	20	Your home/workspace
<b>Call 4:</b> HR, staffing and recruitment	1	20	Your home/workspace
<b>Call 5:</b> Business Plan, Marketing Plan, competitive analysis	1	10	Your home/workspace
<b>Call 6:</b> Business metrics	1	10	Your home/workspace
<b>Total</b>	<b>6</b>	<b>90</b>	<del>Your home/workspace</del>

\*We have a pre-training process in which we engage in a series of telephone conversations with online screen sharing (identified in charts as “Phone Call/Screenshare”). We then require you to complete a series of start-up and training activities (identified in the chart above as “on the job training”), which you must complete on your own.

### Online Pre-Training E-learning Courses to Complete Before Attendance at Training

In addition to the telephone/screenshare pre-training and self-guided activities described above, we provide you with a series of online learning courses which must be completed before you attend our classroom training in Denver, CO. These courses focus on MyJovie and other technology, services, pricing, marketing, recruiting and consultative selling. You will be provided with access to our online learning management system to complete these courses.

### In Person Classroom Training

Our classroom training is provided via a workshop held in Denver, CO which consists of 2.5 days of classroom work followed by weekly calls with a Franchise Business Consultant and a “Success Summit” which is a half-day virtual training. You must complete the telephone pre-training, self-guided activities, and online pre-training described above before you begin the program.

Our program is designed to expedite the opening or commencement of Business. The classroom session is focused on the basics of the sitter service line and items needed to immediately start the Business. The weekly calls with a franchise business consultant completes the remaining segments of the training plan. The Success Summit is generally offered at months

9-12 of your business operations (you will determine the optimal timing for your Business) and designed to support and refine your business plans.

Subject	Classroom Training Hours	Location
<b>Day 1:</b>	8	Denver, CO
Introduction, company history and overview, and vision for the future		
Business Planning		
Marketing: Recruiting Basics & Brand		
Working Session: Writing your recruiting plan		
Hiring and retaining employees		
<b>Day 2:</b>	8	Denver, CO
Technology overview		
Services – Marketing, Sales and Pricing		
Marketing – Brand differentiators		
Goals and Scorecard		
<b>Day 3:</b>	4	Denver, CO
Review and refine recruiting plan		
Focus on community engagement		
Engagement with support structure		
FBC 1:1 Support:	8	Denver, CO
Recruiting + Retention		
Advanced technology		
Financial Health and Basic Accounting		
Setting goals and action plans		
Plan presentations		
BUCA management + business growth		
<b>Total</b>	<b>28</b>	

~~Teresa Malott~~Peter Coffin is in charge of the training/certification program. ~~Ms~~Mr. ~~Malott~~Coffin ~~joined us in May 2024 and~~ has over ~~15~~19 years ~~of training and management experience and joined us in 2021~~in our system as an owner and trainer. Our other employees or representatives that may assist in the training program will have at least one-year experience in the respective subject they teach.

These subject matter experts may be assisted in providing the training by other persons who have experience in some facet of the operation of a Jovie business. The initial training program is offered on a pre-determined schedule throughout the year.

When you sign the Franchise Agreement, we will provide up to ~~two~~2 individuals with the initial training program at no cost to you. You must pay all travel and living expenses, wages and benefits associated with the initial training program for all of your attendees. The initial training program is mandatory for you (if you are an individual) or for the Principal Operator (if you are an entity). At least 1 person associated with you or your Business must complete the classroom training session to our satisfaction prior to opening the Business. The weekly training calls with a Franchise Business Consultant typically occurs over the 6-8 weeks following the

classroom training session and must be completed within 6 months after opening the Business. Training is provided to franchise owners, Principal Operators and management level employees only. Training will be held at our franchise support center in Colorado and via virtual sessions. The primary instructional resources used in the training program consist of: 1) Training Manual, 2) Operations Manual, 3) MyJovie powered by Aaniiie, 4) Learning Management System (online), and 5) other learning materials.

We reserve the right to require you to attend additional training. Ongoing training or re-training may be required as determined by us including in the event you hire a new Principal Operator for the Business. The cost of attending any future training or retraining shall be paid by you. The current cost of additional training is \$2,000 per person per day.

We also require manager training (delivered virtually) for all key managers of your Business, including all new managers that you appoint in connection with the opening of your Business. Required training includes online learning pre-training components and virtual classroom training. We currently do not charge for manager training; however, you will need to pay your manager for the hours worked while attending the virtual training program. Any future managers must attend training at your expense.

### Computer Requirements

You must purchase (or lease), use, maintain and update computer and other systems and software programs which meet our then-current specifications as they evolve over time and which, in some cases, may only be available from designated suppliers (the “Computer System”). The required Computer System can access the internet and has the capabilities to receive a high-speed internet connection. The system must have Microsoft Office ~~2013~~/Office 365 business or later software (Outlook, Excel, PowerPoint and Word). The Computer System will be used in the day-to-day operation of the Business primarily to access our proprietary internet-based database system named MyJovie and must utilize the supported browser of our discretion. The Computer System will also be used to report and communicate with us for your accounting and record keeping and for other uses as we designate. You must use the accounting software that we designate, which is currently QuickBooks Online, and report financial information to us in the form, format, and manner prescribed or approved by us. You must maintain your Computer System’s network and you must promptly update and otherwise change your computer hardware and software systems as we require, at your expense. You must pay all amounts charged by any supplier or licensor of the systems and programs used by you, including charges for use, maintenance, support and/or update of these systems or programs. We will have direct access to the data regarding the Business.

Except as noted below, we do not specify a particular brand or model of computer equipment. Our current specifications for your computer are as follows:

Item	Requirements
Computers	Windows based computer
Processor	Intel Core i5 or equivalent/better
Processor	2.9GHz

Item	Requirements
Operating System	Windows 10 or newer
Memory	4 GB RAM
Disk Space	128 GB
Web Browser	Most current version of Google Chrome
Internet Connection	Business grade Fiber/Broadband/Cable/DSL Connection 15-25Mb down/5 Mb up
Monitor	1366x768 or higher resolution. Dual monitors recommended.
Software	Microsoft Office <del>2016</del> /Office 365 business or <del>newer</del> <a href="#">later software</a>

We do not currently require that purchase your computer hardware or software from any particular supplier and you may obtain these items from any supplier that can provide equipment meeting the above standard. The estimated cost of the Computer System (hardware and software) is \$2,000. The estimated annual cost of any optional or required maintenance, updating, upgrading or support contracts is \$250. You may only use or download software we have designated or approved. If you use or download any unauthorized software, you will be liable for any resulting damage and repair costs. We contractually reserve the right to require you to upgrade your Computer System. There are no contractual limitations on our ability to require you to upgrade your Computer System. Further, there are no contractual limits on our ability to have independent access to the information and data stored on your Computer System.

### Operations Manual

The Table of Contents of the Manual is contained in **Exhibit F** to this disclosure document. ~~The~~[As of the issuance date of the disclosure document, the](#) total number of pages in the Manual is 214.

### Opening

The length of time between signing the Franchise Agreement and opening your Business will vary. We estimate that the typical length of time between the date you sign the Franchise Agreement and the date you open for Business will be 2 to 4 months. You must begin operating the Business within 6 months of the effective date of the Franchise Agreement. If you fail to do so, we may terminate the Franchise Agreement.

## ITEM 12 TERRITORY

You will receive a protected territory in which to operate your Business (the “Territory”). We will not locate another Jovie company-owned or franchised business in your Territory. ~~We and other franchisees are not allowed to conduct direct marketing or solicit customers in your Territory, however there are no restrictions on us or other franchisees from accepting orders from consumers in your Territory.~~ We have reserved the right to use other channels of distribution such as the Internet or other direct marketing sales to make sales in your area under the Marks or under different trademarks. We will not pay any compensation to you for accepting orders from customers in your Territory. You will not receive an exclusive territory.

You are restricted from marketing or soliciting business from any customers outside your Territory. Similarly, we and other franchisees are not allowed to conduct direct marketing or solicit customers in your Territory.

You may face competition from other franchisees, from outlets that we own, or from other channels of distribution or competitive brands that we control. You must comply with our then-current inter-territory referral policy, as described further in the Manual, with respect to servicing a customer in another franchisee’s territory. Under current our inter-territory policy: (A) you are not restricted from ~~marketing or soliciting~~ conducting business ~~from customers outside your Territory, but you are not restricted from accepting business from customers~~ to consumer sales and directly servicing individual customers (i.e. families and students) who are located outside your Territory; but (B) you may not conduct business-to-business sales and accept business from business accounts located outside of your Territory (i) unless those businesses are part of a national/regional/local account and we have granted our prior written consent for you to service those business accounts; and (ii) except as otherwise permitted in accordance with our then-current inter-territory referral policy. We and other franchisees may service customers in your Territory. There is no compensation paid to you by us or other franchisees for servicing customers who reside in your Territory.

Our parent Bright Horizons operates childcare centers, and offers corporate back-up care services under the mark “Bright Horizons” and BH@Home throughout the country, including within the Territories of our franchisees. Bright Horizons’ offerings include placement of childcare providers in the homes of families, as part of the corporate back-up care program that its customers offer to their employees as a workplace benefit. There are no restrictions on Bright Horizons’ ability to market, offer, or sell these services in your Territory.

Except as described in ~~the preceding paragraph~~ this Item 12, as of the date of this disclosure document, neither we nor any of our affiliates operates, franchises, or has plans to operate or franchise a business under a different trademark that will sell goods or services similar to those that you will offer.

The Territory will be delineated by zip codes and we will determine the size and parameters of the Territory. In determining the Territory, we consider the number of “qualified households.” We determine the number of qualified households for purposes of determining the size and parameters of your Territory through a third-party information services provider (currently Data Axle®), which gathers its information from a variety of sources, including the most current available census data. A household is considered a “qualified household” for purposes of this determination when the following two characteristics are met: (1) household income is equal to or greater than an assigned threshold depending on the cost of living index in that zip code, and (2) there is at least one child present (under 14 years old) in that household. As of the issuance date of this disclosure document, we apply the following thresholds to determine the number of “qualified households” in a particular zip code:

<b>Cost of Living Index</b>	<b>Household Income Threshold</b>
<b>Below 100</b>	<b>\$150,000</b>
<b>100 to 124</b>	<b>\$175,000</b>

<del>125 to 149</del> 175+	\$200,000
<del>150 and above</del> 174-150	\$225,000
149-125	\$250,000
124 to 100	\$275,000
Below 100	\$300,000

Typically, each standard-sized Territory will be comprised of at least approximately 5,000 qualified households. However, because it is impossible to determine the number of qualified households with complete precision at any given point in time (for example, the census is conducted only once every 10 years), your Territory may ~~not actually~~ include ~~5,000~~ a different number of qualified households at the time you sign the Franchise Agreement or during its term. The actual size and boundaries of your Territory may also upon other factors, such as density of population, growth trends of population, and major topographical features which clearly define contiguous areas, like rivers, mountains, major freeways, and underdeveloped land areas.

~~You may not conduct advertising or otherwise solicit customers outside of the Territory.~~ Except as described in this Item 12, neither we nor our affiliates will operate or grant franchises for businesses within your Territory that offer the same services you do under any of our trademarks. ~~Although we and other franchisees are prohibited from soliciting customers in your Territory, customers can choose which business to patronize. Thus, there is no protection from~~ However, as noted above, other franchised or company-owned businesses ~~from servicing families and students who reside within your Territory. There is no compensation paid to you by us or other franchisees for servicing customers who reside in your Territory.~~ may be permitted to service customers in your Territory.

Our parent Bright Horizons owns SitterCity.com, which is an online marketplace under the “SitterCity” trademarks whereby individuals post care needs, and caregivers can apply to open jobs. We will not be involved in the operation of SitterCity, but families and caregivers that utilize SitterCity may solicit and coordinate jobs within your Territory. We currently do not have a system in place to resolve conflicts between SitterCity and our franchisees regarding territory, customers, and franchisor support. SitterCity has a principal place of business at 2 Wells Ave. Newton, MA 02459. There are currently no plans for SitterCity to begin offering or selling franchises.

Our Parent Bright Horizons also owns Steve and Kate’s Camp, which is a day camp operating under the “Steve and Kate’s Camp” trademarks that offers specialized “studios” for activities such as dance, music, bread making, coding and animation, along with outdoor activities, for pre-K through 7th grade students. We will not be involved in the operation of Steve and Kate’s Camp, but Steve and Kate’s Camp may operate within your Territory. We currently do not have a system in place to resolve conflicts between Steve and Kate’s Camp and our franchisees regarding territory, customers, and franchisor support. Steve and Kate’s Camp has a principal place of business at 25 Broadway, San Francisco, CA 94111. There are currently no plans for Steve and Kate’s Camp to begin offering or selling franchises.

We do not have the right to alter the size of the Territory without your consent. Continuation of your Territory is not dependent upon your achieving a certain sales level, market penetration or other contingency, although you are required to pay a minimum Royalty Fee starting 18 months after you sign the Franchise Agreement as described in Item 6. Notwithstanding the foregoing, if you are signing a Franchise Agreement in connection with a renewal or transfer, then you will be required to pay the minimum royalty fee effective immediately as of the Effective Date of the newly executed Franchise Agreement. We do not have the right to unilaterally alter your Territory.

Within 12 months after you sign the Franchise Agreement, you must operate your Business from ~~a Community Location~~ an Office approved by us. ~~Your Community Location~~ If you are signing your first Franchise Agreement, your Office must be located within your Territory. If you sign multiple Franchise Agreements under the same entity, then you will only be required to open and maintain one Office in one of your Territories, regardless of the number of Territories that you have or their locations. If you elect to maintain a physical Office within one of your other Territories to operate your Business, then you must establish a P.O. box, or other virtual office as we may designate in the Manual or otherwise in writing, within your Territory. Failure to maintain at least one Office in one of your Territories that complies with our then-current requirements will constitute a breach of each of your Franchise Agreements. If you sign Franchise Agreements under multiple entities, then each entity needs to have its own Office within one of its respective Territories.

You may not relocate the ~~Community Location~~ Office without our prior written approval. Any relocation of the ~~Community Location~~ Office must be within ~~the Territory~~ one of your Territories and must meet our then-current standards for site approval including proximity to other Jovie Businesses and demographics of the neighborhood.

With respect to national, regional and local accounts, we have the right to set the terms and conditions (including pricing) of providing services and to determine which Jovie Businesses will service the accounts. You have the right to not participate in, or to subsequently opt-out of, a national/regional/local account program that is offered to you. At all times we, our affiliates, and Bright Horizons and will have the right to, and we may offer other franchisees the right to, solicit and sell to customers of those national, regional, or local account programs in your Territory without compensation to you. We do not provide a list of our national, or local regional accounts to prospective franchisees. If you opt to participate in national/regional/local account program that is offered to you, you must service those accounts yourself and may not subcontract the work to other individuals or entities (including other franchisees) without our prior written approval, which will be determined in our sole discretion

Our parent Bright Horizons is a national account of ours with respect to corporate back-up care services. Under our preferred vendor arrangement with Bright Horizons, which predates Bright Horizons' acquisition of us, multiple Jovie franchisees located in the same general market area may be listed as "preferred partners" to be contacted when the need for back-up care services arises in that general market. Bright Horizons utilizes Jovie franchisees and other third-party providers for its corporate back-up care programs or may provide these services directly. Bright Horizons alone determines the basis upon which back-up care service

jobs are offered to eligible providers in the market. Neither you nor any other franchisee is guaranteed any minimum number or proportion of back-up care referrals from Bright Horizons, and you should not base your decision to purchase the franchise on the assumption that Bright Horizons will refer any back-up care service jobs to your Business. Any back-up care service jobs that you may receive from Bright Horizons is only intended to supplement the services that you provide to your other customers. Therefore, after your first full year of operations, the total amount of Gross Revenues that you may generate from ~~National Accounts~~national accounts, including back-up care service jobs that you receive from Bright Horizons, may not exceed 90% of your total annual Gross Revenue in any given year. Again, this maximum threshold level is not an indication that you may receive any amount of back-up care service jobs from Bright Horizons. The Franchise Agreement contains no limitations other than as stated above on our right to establish other franchises or to offer products and services in other channels of distribution. Specifically, we and our affiliates reserve the right to:

1. Use and license others to use the Marks and System at any location other than in the Territory;
2. Use, and license others to use, other proprietary marks or methods which are not the same as or confusingly similar to the Marks, at any location (including within the Territory) which may be the same as, similar to or different from the services offered by Jovie Businesses;
3. Sell any products or services anywhere, whether or not using the Marks, through various channels of distribution (including Internet, wholesale, mail order, and retail channels). The Internet is a channel of distribution reserved exclusively to us, and you may not independently market on the Internet or conduct e-commerce except as we approve;
4. Develop or own other franchise systems for the same or similar products and services using different Marks than those licensed to you;
5. Purchase or be purchased by, or merge or combine with, competing businesses wherever located;
6. Offer franchises in the future on terms we deem appropriate, including terms that differ from those in our current Franchise Agreement; and
7. Establish national, regional and local accounts, and multi-area marketing programs within and outside of the Territory. We may offer you the opportunity to service national, regional and local accounts and other customers developed by a multi-area marketing program, or we may make other arrangements to do so.

### **ITEM 13 TRADEMARKS**

We grant you the right to operate a Business under the name “JOVIE” and other marks as we may designate from time to time (“Marks”). You may also use such other current or future Marks which we designate to operate your Jovie Business.

Our immediate parent company, Bright Horizons Family Solutions LLC (“BHFS”), ~~has applied for~~owns the following service mark ~~registrations, which is registered~~ with the United States Patent and Trademark Office (“~~UPTO~~USPTO”) on its Principal Registrar:

Mark	<del>Application</del> <u>Registra</u> <del>ion</del> Date	<del>Application</del> <u>Registra</u> <del>tion</del> Number
JOVIE	<del>March 11, 2022</del> <u>July 2,</u> <u>2024</u>	<del>9,7307,0887,</del> <u>434,508</u>

~~We do not have a federal registration for our principal trademark. Therefore, our trademark does not have many legal benefits and rights as a federally registered trademark. If our right to use the trademark is challenged, you may have to change to an alternative trademark, which may increase your expenses.~~

Our right to use and license others to use the Marks is exercised under a trademark license agreement (“the TM Agreement”) with BHFS dated April 18, 2022. Under the TM Agreement, we are granted the right to use and to permit others to use the Marks. The TM Agreement has a perpetual term. If we were ever to lose our right to the Marks, BHFS is required under the TM Agreement to allow our franchisees to maintain their rights to use the Marks in accordance with their franchise agreements. Also, the franchise agreements will be assigned to BHFS. Other than the TM Agreement, there are no agreements in effect which significantly limit our rights to use or license the Marks in any state in a manner material to Jovie franchises.

We also own the following service mark registration with the USPTO on its Principal Registrar:

Mark	Registration Date	Registration Number
Building Stronger Families	February 2, 2010	3,744,325

We and BHFS have filed or intend to file all renewals and required affidavits for the respective Marks. BHFS and us also claim common law rights in the respective Marks. In addition, we use a number of unregistered Marks. You must follow our rules when you use any of the Marks. You cannot use the Marks as part of a business entity name or domain name or with modifying words, designs or symbols except for those which we license to you. You may not use any of the Marks or any variations of them in connection with the sale of an unauthorized product or service or in a manner not authorized in writing by us. You may not use the Marks on your employment applications, employee evaluation forms, benefits statements, payroll checks or other documents or materials relating to your employees.

There are no currently effective determinations of the USPTO, Trademark Trial and Appeal Board, the trademark administrator of any state or any court. There is no pending infringement, opposition or cancellation, or material litigation involving the Marks.

We are not obligated to protect your right to use the Marks, to protect you from claims of infringement or unfair competition, or to take affirmative action when notified of uses or claims. You must immediately notify us of any apparent infringement of or challenge to your use of any

Mark or claim by any person of any rights to any Mark. We have the sole right to decide to take any action we deem appropriate and will have the right to control exclusively any litigation or USPTO proceeding arising out of any infringement, challenge or claim, or otherwise relating to any Mark. You must cooperate with us in connection with any litigation or USPTO proceeding. If it becomes advisable at any time in our sole determination to modify or discontinue the use of any name or Mark and/or use one or more additional or substitute names or Marks, we will reimburse you for the tangible costs (including replacing signs and materials) associated with the change.

Under the Franchise Agreement, you agree not to contest, directly or indirectly, the ownership, title, right or interest in the name or Marks or contest our right to register, use or license others to use the names and Marks.

We do not know of any infringing uses that could materially affect the use of the Marks in any state.

#### **ITEM 14 PATENTS, COPYRIGHTS AND PROPRIETARY INFORMATION**

We do not claim rights in any patents that are material to our business. We have no pending patent applications. We claim proprietary rights and copyright protection to all confidential information, all information contained in the Manual, and all information contained on our Website. We also claim copyright protection on our operational materials and on other proprietary materials specifically created by us or by others for use in the System, including the advertisements, printed materials and forms used in the operation of a franchised Business. The Manual and other proprietary materials have not been registered with any copyright office. You must promptly inform us if you learn about unauthorized use of the confidential information. We are not obligated to take any action but will respond to this information as we deem appropriate.

#### **ITEM 15 OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE FRANCHISE BUSINESS**

The Franchise Agreement provides that the Business must at all times be under the direct, on-premises supervision of a “Principal Operator” that you designate. Your Principal Operator may have an ownership interest in you or the Business, but this is not required. Your Principal Operator must meet our standards for business and managerial experience and other qualifications, provide acceptable references, and pass our required background checks. You must obtain our approval of your initial and any substitute Principal Operator as meeting our standards and qualifications. Your Principal Operator must attend and successfully complete the initial training/certification program. We have the right to require other owners of the Business who are not your Principal Operator to attend training or an owner orientation program, as we designate. Your Principal Operator must devote his or her full time and best efforts to the operation of the Business. He or she is the person responsible for overseeing the day-to-day operation of the Business and will be the person with whom we may conduct all communications

relating to the Business. As long as you have an approved Principal Operator in place, your owners are not required to participate in the day-to-day operation of the Business, or devote any specific amount of time to overseeing its operations, although you are ultimately responsible for ensuring that the Business is operated according to our required standards. The owners will be required to execute a personal guaranty attached to the Franchise Agreement, but each ~~owners~~owner's respective spouse will not be required to sign the personal guaranty. If you execute the promissory note, your spouse will be obligated to sign the promissory note as well.

## ITEM 16 RESTRICTIONS ON WHAT THE FRANCHISEE MAY SELL

The Franchise Agreement provides that you must offer, and may only offer, the products and services that we authorize in the Manual, as they may be updated or otherwise changed in writing. There are no contractual limits on our right to change the types of authorized goods and services. You are prohibited from offering or selling products and services not authorized by us. We reserve the right to change the types of authorized services and products. There are currently no limitations imposed by us on the persons to whom you may provide products and services; ~~except that~~ within your Territory, but you may not (i) solicit customers outside of your Territory, and you may not (ii) offer childcare services in your ~~Community Location Office~~(s). ~~You are restricted as to the software you may use or download onto your computer.~~ Your ability to offer and sell services to customers outside of your Territory will be subject to our then-current inter-territory policy.

## ITEM 17 RENEWAL, TERMINATION, TRANSFER AND DISPUTE RESOLUTION

**This table lists certain important provisions of the franchise and related agreements. You should read these provisions in the agreements attached to this Disclosure Document.**

THE FRANCHISE RELATIONSHIP			
Provision		Section in Agreement	Summary
a.	Length of the franchise term	Section 3.A.	The term is 10 years
b.	Renewal or extension of the term	Section 3.B	You may qualify to enter into a new FA after 10 years
c.	Requirements for you to renew or extend	Section 3.B	You may sign a new FA if: (1) you provide notice, (2) you are not in breach, (3) you upgrade your Business, (4) you pay a \$3,000 renewal fee, and (5) you sign a release (except as provided on Exhibit E). If you seek to renew your franchise at the expiration of the initial term or any renewal term, you may be asked to sign a new Franchise Agreement that contains terms and conditions materially different from these in your previous Franchise Agreement, such as different fee requirements and territorial rights.
d.	Termination by you	Section 14	If we violate any material obligation and fail to cure within 30 days of notice (subject to state law).
e.	Termination by us without cause	None	Not applicable
f.	Termination by us with	Section 13	We can only terminate you if you default.

THE FRANCHISE RELATIONSHIP			
Provision		Section in Agreement	Summary
	cause		
g.	“Cause” defined – curable defaults	Section 13.B	You have 10 days to cure: non-payment of fees, and 30 days to cure any other default listed in Section 13.B, including compliance with standards.
h.	“Cause” defined – non-curable defaults	Section 13.A	Non-curable defaults: abandonment, insolvency, conviction of a crime, repeated defaults even if cured, trademark misuse, unapproved transfer, maintaining false books, material impairment of goodwill associated with the Marks or System, endangering well-being of a child and any other default which by its nature cannot be cured.
i.	Your obligations on termination/non-renewal	Section 15	Obligations include cessation of operations, noncompetition, adherence to covenants, and payment of amounts due. (Also see r., below).
j.	Assignment of contract by us	Section 11.A	No restriction on our right to assign.
k.	“Transfer” by you - defined	Section 1.M	Includes transfer of contract or assets or ownership change.
l.	Our approval of transfer by you	Section 11.B	We have the right to approve all transfers but will not unreasonably withhold approval.
		Section 4 of Owner Agreement	We have right to approve transfers of ownership interests in the franchisee entity.
m.	Conditions for our approval of transfer	Section 11.B	New franchisee qualifies and signs current agreement, transfer fee paid, training arranged, and you sign release (exceptions provided in Exhibit E).
n.	Our right of first refusal to acquire your business	Section 12	We can match any bona fide offer for your Business.
o.	Our option to purchase your business	Section 15.B	We reserve the right to purchase all assets upon termination, at fair market value but excluding goodwill or going concern value.
p.	Your death or disability	Section 11.C	We must approve transfer or estate must transfer Business to designee within 6 months.
q.	Non-competition covenants during the term of the franchise	Section 10.B	No involvement in competing business anywhere.
		Section 2.A of Owner Agreement	No involvement in competing business anywhere.
r.	Non-competition covenants after the franchise is terminated or expires	Section 10.C	No competing business for 2 years within the Territory or within 10-mile radius of Territory.
		Section 2.B of Owner Agreement.	No competing business for 2 years within the Territory or within 10-mile radius of Territory.
s.	Modification of the agreement	Section 18.L	Modification only upon written agreement of the parties
t.	Integration/ merger clause	Section 18.E	Only the terms of the Franchise Agreement and other related written agreements are binding (subject to applicable state law.) Any representations or promises outside of the disclosure document and Franchise Agreement may not be enforceable.
u.	Dispute resolution by arbitration or mediation	Section 17 Section 5.B of Owner Agreement.	Except for certain claims, all disputes are mediated, and if necessary, litigated in Denver, Colorado, subject to state law.
v.	Choice of forum	Section 17.C	Litigation must be in Denver, Colorado, subject to state law.
w.	Choice of law	Section 17.A	Law of where Business is located and Lanham Act, subject to state law.

## ITEM 18 PUBLIC FIGURES

We do not use any public figures to promote the franchise.

**ITEM 19**  
**FINANCIAL PERFORMANCE REPRESENTATIONS**

The FTC’s Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the disclosure document. Financial performance information that differs from that included in Item 19 may be given only if (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing possible performance at a particular location or under particular circumstances. We have divided our financial performance representations into 2 sections, set out below, based on the type of information provided.

The information presented in this Item 19 is based upon our franchised businesses that were open and operating throughout ~~2023~~2024. They are the same business that is being offered and sold under this disclosure document. We have also excluded company-owned outlets from this Item 19.

**Section A (Average Rates and Margins):**

In this Section A, we have prepared 3 tables listing the average bill rate, average pay rate and average gross margin percentage for the entire franchise system during the ~~2023~~2024 calendar year.

In Tables 1-3 below, the bill rate is the average amount that was charged to customers for the specified type of services, as an hourly rate. The pay rate is the average hourly rate that was paid to employees who provided the specified services. Gross margin percentage is calculated by subtracting the hourly wage paid to the employee and all payroll taxes, workers’ compensation premiums and payroll processing costs from the bill rate and dividing the result by the bill rate. The tables below include average bill rates, pay rates and gross margin percentages for the entire franchise system.

<b>Table 1: Nanny Placement Services</b> (including full-time, part-time and summer nanny services)	
	All Locations
Average (Median) Bill Rate to Families	\$ <del>30.29</del> <u>31.04</u> (\$ <del>29.92</del> <u>29.99</u> )
Average (Median) Pay Rate to Nanny	\$ <del>18.11</del> <u>19.05</u> (\$ <del>17.16</del> <u>18.00</u> )
Average (Median) Gross Margin Percentage	<del>30</del> <u>29</u> % (31%)

<b>Table 2: Babysitting Services</b>	
	All Locations
Average (Median) Bill Rate to Families	\$ <del>30.59</del> <u>30.18</u> (\$ <del>30.42</del> <u>29.50</u> )

Average (Median) Pay Rate to Sitter	\$ <del>17.48</del> <u>17.79</u> (\$ <del>17.74</del> <u>17.50</u> )
Average (Median) Gross Margin Percentage	<del>34%</del> ( <del>34%</del> ) <u>32%</u> ( <u>33%</u> )

<b>Table 3: Corporate Back-Up Care through National Account*</b>	
	All Locations
Average (Median) Bill Rate to Families	\$ <del>32.88</del> <u>35.24</u> (\$ <del>33.97</del> <u>34.00</u> )
Average (Median) Pay Rate to Sitter	\$ <del>17.59</del> <u>19.12</u> (\$ <del>17.63</del> <u>19.00</u> )
Average (Median) Gross Margin Percentage	<del>40%</del> ( <del>40%</del> ) <u>38%</u> ( <u>38%</u> )

\*Corporate On-Call/Back-Up Care Services includes services arranged through our parent Bright Horizons Family Solutions® as well as other back up care services provided to corporations.

### **Section B (Gross Revenues):**

In this Section B, we have prepared two tables to show ~~2023~~2024 Gross Revenues information for single and multi-territory franchisees that were in operation for at least 12 months as of December 31, ~~2023~~2024.

As of December 31, ~~2023~~2024, there were a total of ~~41~~38 franchisees operating in a total of ~~168~~165 territories. The tables below include information for the ~~41~~38 franchisees operating in ~~166~~160 territories that were in operation for at least 12 months as of December 31, ~~2023~~2024. Excluded from the tables below are ~~2~~5 territories that commenced operations during the ~~2023~~2024 calendar year and therefore were not open and operating for at least 12 months as of December 31, ~~2023~~2024, and ~~11~~8 territories that ceased operating during the ~~2023~~2024 calendar year. Franchisees operating in more than one territory report information for their businesses on a combined basis. These territories that “ceased operating” were the result of territories under existing franchise agreements being merged into other existing franchise agreements, upon the franchisee’s request. We and each franchisee entered into mutual termination agreements for the respective territory and then amended an already-existing franchise agreement to add the zip codes from the “terminated” agreement. There was no reduction in the geographic scope of territories that are serviced by Jovie franchisees as a result of these consolidations. Of the ~~11~~8 territories that ceased operating during the ~~2023~~2024 calendar year, none had been operating for less than 12 months.

In Table 4 below, we separated the ~~32~~30 franchisees that have more than one territory into 4 roughly equal-sized tiers based on their calendar year Gross Revenues in ~~2023~~2024. Out of these ~~32~~30 franchisees, ~~9~~6 have two territories, ~~3~~5 have three territories, 7 have four territories, ~~1~~has~~2~~have five territories, ~~5~~have~~1~~has six territories, ~~1~~has~~2~~have seven territories, 2 have eight territories, 2 have ten territories, 1 has eleven territories. and 1 has 13 territories.

Table 4: Gross Revenue Information - Multiple Territory Franchisees				
	Tier 1	Tier 2	Tier 3	Tier 4
Average	\$ <del>3,936,086</del> <u>4,726,810</u>	\$ <del>2,292,146</del> <u>2,408,633</u>	\$ <del>1,141,045</del> <u>1,335,383</u>	\$ <del>575,797</del> <u>685,979</u>
Median	\$ <del>3,344,672</del> <u>3,976,200</u>	\$ <del>2,346,913</del> <u>2,377,826</u>	\$ <del>1,146,470</del> <u>1,369,450</u>	\$ <del>586,194</del> <u>654,336</u>
Met or Exceeded the Average for the Tier	<del>24</del> of 8 ( <del>25</del> <u>50</u> %)	<del>54</del> of 8 ( <del>63</del> <u>50</u> %)	4 of <del>87</del> <u>57</u> ( <del>50</del> <u>57</u> %)	<del>53</del> of <del>87</del> <u>3</u> ( <del>63</del> <u>43</u> %)
Range	High: \$ <del>7,719,398</del> <u>9,745,688</u> Low: \$ <del>2,928,615</del> <u>3,006,186</u>	High: \$ <del>2,884,821</del> <u>2,894,107</u> Low: \$ <del>1,783,313</del> <u>1,855,495</u>	High: \$ <del>1,347,793</del> <u>1,760,677</u> Low: \$ <del>921,723</del> <u>1,115,571</u>	High: \$ <del>892,013</del> <u>1,113,591</u> Low: \$ <del>171,272</del> <u>212,222</u>
Average (Median) Number of Territories in Tier	<del>7.25 (6.5)</del> <u>8.25 (7.5)</u>	<del>6.75 (6.5)</del> <u>5.625 (4)</u>	3 ( <del>23</del> )	<del>2.875 (2.5)</del> <u>3 (3)</u>

In Table 5 below, we separated the 98 franchisees that are single territory franchisees into 3 tiers based on their calendar year Gross Revenues in ~~2023~~2024.

Table 5: Gross Revenue Information - Single Territory Franchisees			
	Tier 1	Tier 2	Tier 3
Average	\$ <del>949,773</del> <u>1,225,294</u>	\$ <del>540,027</del> <u>619,771</u>	\$ <del>363,810</del> <u>409,442</u>
Median	\$ <del>1,039,046</del> <u>1,071,285</u>	\$ <del>538,859</del> <u>593,298</u>	\$ <del>408,705</del> <u>409,442</u>
Met or Exceeded the Average for the Tier	<del>21</del> of 3 ( <del>66</del> <u>33</u> %)	1 of 3 (33%)	<del>21</del> of 3 ( <del>66</del> <u>33</u> %)
Range	High: \$ <del>1,140,319</del> <u>1,668,841</u> Low: \$ <del>669,854</del> <u>935,757</u>	High: \$ <del>559,429</del> <u>702,762</u> Low: \$ <del>521,793</del> <u>563,254</u>	High: \$ <del>417,888</del> <u>426,614</u> Low: \$ <del>264,836</del> <u>392,269</u>

For the purpose of this Item 19, Gross Revenues mean the gross amount, whether in money or other form of consideration, earned or received by the applicable franchisees from any source in connection with the operation of the franchised businesses or any similar or related activity, but does not include any sales tax or refunds actually paid to their clients.

We have not audited the figures provided in this Item 19. The financial performance representation figures listed in this Item 19 do not reflect the cost of sales, operating expenses or other costs and expenses that must be deducted from the gross revenue or gross sales figures to obtain your net income or profit.

You should conduct an independent investigation of the costs and expenses you will incur in operating your Business. Franchisees listed in this Disclosure Document may be one source of this information.

**Some outlets have earned this amount. Your individual results may differ. There is no assurance you'll earn as much.**

Written substantiation for the financial performance representation will be made available to the prospective franchisee upon reasonable request.

Other than the preceding financial performance representation, we do not make any financial performance representations. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor's management by contacting Franchise Development, c/o Jovie Inc., 11030 Circle Point Rd. Suite 300 Westminster, 80020, telephone ~~(952)303-476-0262~~[604-6545](tel:303-476-6545), the Federal Trade Commission, and the appropriate state regulatory agencies.

~~{Remainder of Page Left Intentionally Blank}~~

**ITEM 20  
OUTLETS AND FRANCHISEE INFORMATION**

**Table No. 1  
Systemwide Outlet Summary  
For Years ~~2021~~2022 to ~~2023~~2024**

Column 1	Column 2	Column 3	Column 4	Column 5
Outlet <sup>1</sup> Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
Franchised Outlets	<del>2021</del>	<del>188</del>	<del>185</del>	<del>-3</del>
	2022	185	177	-8
	2023	177	168	-9
	<u>2024</u>	<u>168</u>	<u>165</u>	<u>-3</u>
Company-Owned <sup>2</sup>	<del>2021</del>	<del>0</del>	<del>1</del>	<del>+1</del>
	2022	1	15	+14
	2023	15	18	+3
	<u>2024</u>	<u>18</u>	<u>17</u>	<u>-1</u>
<b>Total Outlets</b>	<del>2021</del>	<del>188</del>	<del>186</del>	<del>-2</del>
	2022	186	192	+6
	2023	192	186	-6
	<u>2024</u>	<u>186</u>	<u>182</u>	<u>-4</u>

(1) An “Outlet” refers to an individual Territory (as opposed to a “franchised Business”) regardless of whether the franchisee has established a physical office or Community Location Office within it.

(2) In January 2025, our parent company Bright Horizons, which had been operating company-owned Jovie outlets, has re-branded them as BH@Home, and they are no longer operating as a part of the Jovie System.

**Table No. 2  
Transfers of Outlets From Franchisees to New Owners  
(Other than the Franchisor)  
For Years ~~2021~~2022 to ~~2023~~2024**

State	Year	Number of Transfers
California	<del>2021</del>	<del>2</del>
	2022	4
	2023	4
	<u>2024</u>	<u>1</u>
Colorado	<del>2021</del>	<del>1</del>
	<del>2022</del>	<del>0</del>
	<del>2023</del>	<del>0</del>
District of Columbia	<del>2021</del>	<del>1</del>
	<del>2022</del>	<del>0</del>
	<del>2023</del>	<del>0</del>
Florida	<del>2021</del>	<del>7</del>
	2022	2

State	Year	Number of Transfers
	2023	0
	<a href="#">2024</a>	<a href="#">0</a>
Georgia	<del>2021</del>	<del>5</del>
	<del>2022</del>	<del>0</del>
	<del>2023</del>	<del>0</del>
Illinois	<del>2021</del>	<del>2</del>
	<del>2022</del>	<del>0</del>
	<del>2023</del>	<del>0</del>
Kansas	<del>2021</del>	<del>1</del>
	<del>2022</del>	<del>0</del>
	<del>2023</del>	<del>0</del>
Maryland	<del>2021</del>	<del>1</del>
	<del>2022</del>	<del>0</del>
	<del>2023</del>	<del>0</del>
Minnesota	<del>2021</del>	<del>0</del>
	2022	3
	2023	0
	<a href="#">2024</a>	<a href="#">1</a>
Nevada	<del>2021</del>	<del>0</del>
	2022	0
	2023	1
	<a href="#">2024</a>	<a href="#">0</a>
New Jersey	<del>2021</del>	<del>5</del>
	<del>2022</del>	<del>0</del>
	<del>2023</del>	<del>0</del>
New York	<del>2021</del>	<del>2</del>
	2022	2
	2023	0
	<a href="#">2024</a>	<a href="#">5</a>
North Carolina	<del>2021</del>	<del>0</del>
	2022	1
	2023	0
	<a href="#">2024</a>	<a href="#">2</a>
Pennsylvania	<del>2021</del>	<del>1</del>
	2022	0
	2023	0
	<a href="#">2024</a>	<a href="#">3</a>
Tennessee	<del>2021</del>	<del>0</del>
	2022	1
	2023	0
	<a href="#">2024</a>	<a href="#">0</a>
Texas	<del>2021</del>	<del>10</del>
	<del>2022</del>	<del>0</del>
	<del>2023</del>	<del>0</del>
Virginia	<del>2021</del>	<del>1</del>

State	Year	Number of Transfers
	2022	0
	2023	0
	<u>2024</u>	<u>3</u>
Washington	<del>2021</del>	<del>0</del>
	2022	1
	2023	0
	<u>2024</u>	<u>0</u>
Total	<del>2021</del>	<del>39</del>
	<del>2022</del>	<del>11</del>
	2023	14
	<u>2024</u>	<u>15</u>

**Table No. 3**  
**Status of Franchised Outlets**  
**For Years ~~2021~~2022 to ~~2023~~2024**

Column 1	Column 2	Column 3	Column 4	Column 5	Column 6	Column 7	Column 8	Column 9
State	Year	Outlets at Start of Year	Outlets Opened	Termin-ation s	Non-Rene wals	Reacquired by Franchisor	Ceased Operations Other Reasons	Outlets at End of the Year
Arizona	<del>2021</del>	4	0	0	0	0	0	4
	2022	4	0	0	0	0	0	4
	2023	4	0	0	0	0	0	4
	<u>2024</u>	<u>4</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>4</u>
California	<del>2021</del>	<del>26</del>	0	0	0	0	0	<del>26</del>
	2022	26	0	2	0	0	0	24
	2023	24	2	6	0	0	0	20
	<u>2024</u>	<u>20</u>	<u>0</u>	<u>1*</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>19</u>
Colorado	<del>2021</del>	8	0	0	0	<del>1</del>	0	<del>7</del>
	2022	7	0	1	0	0	0	6
	2023	6	0	0	0	0	0	6
	<u>2024</u>	<u>6</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>6</u>
Connecticut	<del>2021</del>	2	0	0	0	0	0	<del>2</del>
	2022	2	0	0	0	0	0	2
	2023	2	0	0	0	0	0	2
	<u>2024</u>	<u>2</u>	<u>3</u>	<u>1*</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>4</u>
District of Columbia	<del>2021</del>	<del>1</del>	0	0	0	0	0	<del>1</del>
	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
	<u>2024</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
Florida	<del>2021</del>	8	0	0	0	0	0	<del>8</del>
	2022	8	0	0	0	0	0	8
	2023	8	0	0	0	0	0	8
	<u>2024</u>	<u>8</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>8</u>
Georgia	<del>2021</del>	9	0	<del>1</del>	0	0	0	<del>8</del>
	2022	8	0	0	0	0	0	8

Column 1	Column 2	Column 3	Column 4	Column 5	Column 6	Column 7	Column 8	Column 9
State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations Other Reasons	Outlets at End of the Year
	2023	8	0	0	0	0	0	8
	<u>2024</u>	<u>8</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>8</u>
Idaho	<del>2021</del>	<del>0</del>	<del>1</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>1</del>
	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
	<u>2024</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
Illinois	<del>2021</del>	<del>13</del>	<del>0</del>	<del>1</del>	<del>0</del>	<del>0</del>	<del>2</del>	<del>10</del>
	2022	<del>10</del>	0	0	0	0	0	<del>10</del>
		<u>9</u>						<u>9</u>
	2023	<del>109</del>	0	0	0	0	0	<del>109</del>
	<u>2024</u>	<u>9</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>9</u>
Indiana	<del>2021</del>	<del>2</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>2</del>
	2022	2	0	0	0	0	0	2
	2023	2	0	0	0	0	0	2
	<u>2024</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>
Iowa	<del>2021</del>	<del>1</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>1</del>
<u>Iowa</u>	2022	1	0	0	0	0	0	1
	2023	1	0	1	0	0	0	0
	<u>2024</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Kansas	<del>2021</del>	<del>1</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>1</del>
	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
	<u>2024</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
Maryland	<del>2021</del>	<del>1</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>1</del>
	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
	<u>2024</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
Massachusetts	<del>2021</del>	<del>5</del>	<del>2</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>7</del>
	2022	7	1	0	0	0	0	8
	2023	8	0	0	0	0	0	8
	<u>2024</u>	<u>8</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>8</u>
Michigan	<del>2021</del>	<del>2</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>2</del>
	2022	2	0	0	0	0	0	2
	2023	2	0	0	0	0	0	2
	<u>2024</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>
Minnesota	<del>2021</del>	<del>8</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>8</del>
	2022	8	0	1	0	0	0	7
	2023	7	0	0	0	0	0	7
	<u>2024</u>	<u>7</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>7</u>
Missouri	<del>2021</del>	<del>4</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>4</del>
	2022	4	0	0	0	0	0	4
		<u>5</u>						<u>5</u>
	2023	<del>45</del>	0	0	0	0	0	<del>45</del>
	<u>2024</u>	<u>5</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>5</u>
Nevada	<del>2021</del>	<del>2</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>2</del>

Column 1	Column 2	Column 3	Column 4	Column 5	Column 6	Column 7	Column 8	Column 9
State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations Other Reasons	Outlets at End of the Year
	2022	2	0	0	0	0	0	2
	2023	2	0	0	0	0	0	2
	2024	2	0	0	0	0	0	2
New Hampshire	<del>2021</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>
	2022	0	1	0	0	0	0	1
	2023	1	0	0	0	0	0	1
	2024	1	0	0	0	0	0	1
	<del>2021</del>	<del>5</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>5</del>
	2022	5	0	0	0	0	0	5
New Jersey	2023	5	0	0	0	0	0	5
	2024	5	0	0	0	0	0	5
	<del>2021</del>	<del>24</del>	<del>0</del>	<del>2</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>22</del>
New York	2022	22	0	5	0	0	0	17
	2023	17	0	2	0	0	0	15
	2024	15	0	2*	0	0	0	13
North Carolina	<del>2021</del>	<del>5</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>5</del>
	2022	5	0	0	0	0	0	5
	2023	5	0	0	0	21	0	34
	2024	4	0	0	0	0	0	4
	<del>2021</del>	<del>3</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>3</del>
	2022	3	0	0	0	0	0	3
Ohio	2023	3	0	0	0	0	0	3
	2024	3	0	0	0	0	0	3
	<del>2021</del>	<del>1</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>1</del>
Oklahoma	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
	2024	1	0	0	0	0	0	1
Oregon	<del>2021</del>	<del>3</del>	<del>1</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>4</del>
	2022	4	0	0	0	0	0	4
	2023	4	0	0	0	0	0	4
	2024	4	0	0	0	0	0	4
	<del>2021</del>	<del>4</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>4</del>
	2022	4	0	0	0	0	0	4
Pennsylvania	2023	4	0	0	0	0	0	4
	2024	4	1	0	0	0	0	5
	<del>2021</del>	<del>1</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>1</del>
Rhode Island	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
	<del>2021</del>	<del>1</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>1</del>
Tennessee	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
	2024	1	0	0	0	0	0	1
Texas	<del>2021</del>	<del>28</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>28</del>
	2022	28	0	0	0	0	0	28
	2023	28	0	0	0	0	0	28

Column 1	Column 2	Column 3	Column 4	Column 5	Column 6	Column 7	Column 8	Column 9
State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations Other Reasons	Outlets at End of the Year
	2024	28	0	1*	0	0	0	27
Virginia	<del>2021</del>	9	0	0	0	0	0	9
	2022	9	0	0	1	0	0	8
	2023	8	0	0	0	0	0	8
	2024	8	0	3*	0	0	0	5
Washington	<del>2021</del>	6	0	0	0	0	0	6
	2022	6	0	0	0	0	0	6
	2023	6	0	0	0	0	0	6
	2024	6	1	0	0	0	0	7
Wisconsin	<del>2021</del>	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
	2024	1	0	0	0	0	0	1
<b>Total</b>	<del>2021</del>	<b>188</b>	<b>4</b>	<b>4</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>185</b>
<b>Total</b>	<del>2022</del>	<b>185</b>	<b>2</b>	<b>9</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>177</b>
	<del>2023</del>	<b>177</b>	<b>2</b>	<b>9</b>	<b>0</b>	<b>21</b>	<b>0</b>	<b>168</b>
	2024	<b>168</b>	<b>5</b>	<b>8*</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>165</b>

\* These “terminations” were the result of territories under existing franchise agreements being consolidated and merged into other existing franchise agreements, upon the franchisee’s request.

**Table No. 4**  
**Status of Company-Owned Outlets**  
**For Years ~~2021~~2022 to ~~2023~~2024\***

Column 1	Column 2	Column 3	Column 4	Column 5	Column 6	Column 7	Column 8
State	Year	Outlets at Start of Year	Outlets Opened	Outlets Reacquired from Franchisees	Outlets Closed	Outlets Sold to Franchisees	Outlets at End of the Year
Alabama	<del>2021</del>	0	0	0	0	0	0
	2022	0	1	0	0	0	1
	2023	1	0	0	0	0	1
	2024	1	0	0	0	0	1
California	<del>2021</del>	0	0	0	0	0	0
	2022	0	2	0	0	0	2
	2023	2	0	0	0	0	2
	2024	2	0	0	0	0	2
Colorado	<del>2021</del>	0	0	1	0	0	1
	2022	1	0	0	0	0	1
	2023	1	0	0	0	0	1
	2024	1	0	0	0	0	1
Indiana	<del>2021</del>	0	0	0	0	0	0
	2022	0	1	0	0	0	1
	2023	1	0	0	0	0	1
	2024	1	0	0	0	0	1
Louisiana	<del>2021</del>	0	0	0	0	0	0

Column 1	Column 2	Column 3	Column 4	Column 5	Column 6	Column 7	Column 8
State	Year	Outlets at Start of Year	Outlets Opened	Outlets Reacquired from Franchisees	Outlets Closed	Outlets Sold to Franchisees	Outlets at End of the Year
	2022	0	1	0	0	0	1
	2023	1	0	0	0	0	1
	<u>2024</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
Missouri	<del>2021</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>
	2022	0	1	0	0	0	1
	2023	1	0	0	0	0	1
	<u>2024</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
New Jersey	<del>2021</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>
	2022	0	1	0	0	0	1
	2023	1	0	0	0	0	1
	<u>2024</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
North Carolina	<del>2021</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>
	2022	0	0	0	0	0	0
	2023	<del>0</del>	<u>0</u>	1	0	0	1
	<u>2024</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>0</u>
Ohio	<del>2021</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>
	2022	0	2	0	0	0	2
	2023	2	0	0	0	0	2
	<u>2024</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>
Pennsylvania	<del>2021</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>
	2022	0	1	0	0	0	1
	2023	1	0	0	0	0	1
	<u>2024</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>0</u>
South Carolina	<del>2021</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>
	2022	0	0	0	0	0	0
	2023	0	1	1	0	0	2
	<u>2024</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>
<u>Tennessee</u>	<u>2022</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
	<u>2023</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
	<u>2024</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
Texas	<del>2021</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>
	2022	0	1	0	0	0	1
	2023	1	0	0	0	0	1
	<u>2024</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
Utah	<del>2021</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>
	2022	0	1	0	0	0	1
	2023	1	0	0	0	0	1
	<u>2024</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
Virginia	<del>2021</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>
	2022	0	1	0	0	0	1
	2023	1	0	0	0	0	1
	<u>2024</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
Washington	<del>2021</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>
	2022	0	1	0	0	0	1

Column 1	Column 2	Column 3	Column 4	Column 5	Column 6	Column 7	Column 8
State	Year	Outlets at Start of Year	Outlets Opened	Outlets Reacquired from Franchisees	Outlets Closed	Outlets Sold to Franchisees	Outlets at End of the Year
	2023	1	0	0	0	0	1
	<u>2024</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
<b>Total</b>	<del>2021</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>0</del>	<del>1</del>
	2022	1	14	0	0	0	15
	2023	15	1	2	0	0	18
	<u>2024</u>	<u>18</u>	<u>1</u>	<u>0</u>	<u>2</u>	<u>0</u>	<u>17</u>

\*In of January 2025, our parent company Bright Horizons, which had been operating Jovie outlets, has re-branded them as BH@Home, and they are no longer operating as a part of the Jovie System.

**Table No. 5**  
**Projected Openings**  
**As of December 31, ~~2023~~2024**

Column 1	Column 2	Column 3	Column 4
State	Franchised Agreements Signed But Not Opened	Projected New Franchised Outlets in the next Fiscal Year	Projected New Company-Owned Outlets in Next Fiscal Year
<del>Louisiana</del>	<del>0</del>	<del>1</del>	<del>0</del>
<del>Nebraska</del>	<del>0</del>	<del>1</del>	<del>0</del>
<del>Tennessee</del>	<del>0</del>	<del>1</del>	<del>0</del>
<b>Total</b>	<b>0</b>	<b><u>30</u></b>	<b>0</b>

Attached as **Exhibit G** is a list of our franchisees as of December 31, ~~2023~~2024, a list of franchisees who have signed Franchise Agreements but are not yet open as of December 31, ~~2023~~2024, and a list of the franchisees who had an outlet terminated, cancelled, not renewed, or otherwise voluntarily or involuntarily ceased to do Business under a Franchise Agreement during the most recently completed fiscal year, or who has not communicated with us within 10 weeks of the issuance date of this disclosure document. If you buy this franchise, your contact information may be disclosed to other buyers when you leave the franchise system.

During the last 3 years, we have signed confidentiality clauses with certain franchisees. In some instances, current and former franchisees sign provisions restricting their ability to speak openly about their experience with the Jovie (formerly known as College Nannies + Sitters + Tutors) franchise system. You may wish to speak with current and former franchisees but be aware that not all franchisees will be able to communicate with you.

The following independent franchisee organization has asked to be included in this disclosure document: Stronger Owners and Families Association, Inc., 518 Wellington Pt, Houston, TX 77094, phone number 512-215-4627, [cnstownerassociation@gmail.com](mailto:cnstownerassociation@gmail.com).

**ITEM 21  
FINANCIAL STATEMENTS**

Attached as **Exhibit A** are audited financial statements for the years ended December 31, [2024](#), 2023, ~~2022~~, and ~~2021~~, ~~as well as our unaudited financial statements for the fiscal period ended December 31, 2023~~[2022](#). Our fiscal year end is December 31.

**ITEM 22  
CONTRACTS**

Copies of the Franchise Agreement (with Schedules), the Sample Release, and the State Specific Addenda are attached to this disclosure document as **Exhibits B, C, and E**, respectively. The following agreements are attachments to the Franchise Agreement: Owner Agreement, Authorization for Direct Debit, Promissory Note, Lease Addendum, Telephone Authorization and Assignment Agreement, Amendment to Franchise Agreement for National Account Program Participation, and Multiple Territory Addendum.

These Agreements and their attachments are the only contracts proposed for use in the offering of the Business.

**ITEM 23  
RECEIPTS**

**Exhibit H** to this disclosure document contains 2 receipt pages by which you acknowledge your receipt of this disclosure document. One of the copies is for your records, and one must be signed, dated and returned to us at least 14 calendar days before you sign the Franchise Agreement or pay any fee to us.

**EXHIBIT A**  
**FINANCIAL STATEMENTS**

**Jovie, Inc. f/k/a  
College Nannies & Tutors  
Development, Inc.**

**FINANCIAL STATEMENTS**

**For the Years Ended  
December 31, 2024, 2023, and 2022**

# **Jovie, Inc. f/k/a College Nannies & Tutors Development, Inc.**

## **Table of Contents**

For the Years Ended December 31, 2024, 2023, and 2022

---

<b>Independent Auditors' Report .....</b>	<b>1-2</b>
<b>Balance Sheets.....</b>	<b>3-4</b>
<b>Statements of Operations .....</b>	<b>5</b>
<b>Statements of Retained Earnings (Deficit) .....</b>	<b>6</b>
<b>Statements of Cash Flows .....</b>	<b>7</b>
<b>Notes to the Financial Statements .....</b>	<b>8-17</b>



## Independent Auditors' Report

To the Shareholder, Board of Directors, and Management  
Jovie, Inc.  
f/k/a College Nannies & Tutors Development, Inc.  
Watertown, Massachusetts

### Opinion

We have audited the financial statements of Jovie, Inc. f/k/a College Nannies & Tutors Development, Inc., which comprises the balance sheets as of December 31, 2024, 2023, and 2022, and the related statements of operations, retained earnings (deficit), and cash flows for the years then ended, and the related notes to the financial statements.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of Jovie, Inc. as of December 31, 2024, 2023, and 2022, and the results of its operations and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

### Basis for Opinion

We conducted our audits in accordance with auditing standards generally accepted in the United States of America (GAAS). Our responsibilities under those standards are further described in the Auditors' Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of the Company and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements relating to our audits. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### Responsibilities of Management for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern within one year after the date that the financial statements are available to be issued.

## **Auditors' Responsibilities for the Audit of the Financial Statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with GAAS will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgement made by a reasonable user based on the financial statements.

In performing an audit in accordance with GAAS, we:

- Exercise professional judgement and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgement, there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control-related matters that we identified during the audit.



BGM CPA LLC  
Certified Public Accountants

Minneapolis, Minnesota  
April 14, 2025

**Jovie, Inc.**  
**f/k/a College Nannies & Tutors Development, Inc.**  
**Balance Sheets**  
December 31, 2024, 2023, and 2022

---

<b><u>ASSETS</u></b>	<b><u>2024</u></b>	<b><u>2023</u></b>	<b><u>2022</u></b>
<b>CURRENT ASSETS</b>			
Cash and Cash Equivalents	\$ -	\$ -	\$ -
Accounts Receivable, Net of Allowance for Credit			
Losses of \$10,718 for 2024, 2023 and 2022, respectively	787,503	685,370	721,879
Prepaid Expenses	838,566	330,191	166,293
Deferred Costs Broker Fees - Current	27,000	32,100	26,400
Prepaid Software & Licenses - Current	6,695	-	-
Notes Receivable - Current	<u>141,620</u>	<u>83,921</u>	<u>336,507</u>
 Total Current Assets	 <u>\$ 1,801,384</u>	 <u>\$ 1,131,582</u>	 <u>\$ 1,251,079</u>
<b>PROPERTY AND EQUIPMENT</b>			
Furniture and Equipment	\$ 51,042	\$ 51,042	\$ 51,042
Computer Equipment	<u>117,992</u>	<u>70,509</u>	<u>59,029</u>
 Total Property and Equipment	 \$ 169,034	 \$ 121,551	 \$ 110,071
 Less Accumulated Depreciation	 <u>148,099</u>	 <u>95,522</u>	 <u>87,782</u>
 Net Property and Equipment	 <u>\$ 20,935</u>	 <u>\$ 26,029</u>	 <u>\$ 22,289</u>
<b>OTHER ASSETS</b>			
Deferred Costs - Broker Fees - Long-Term	\$ 73,767	\$ 95,667	\$ 117,117
Intangible Assets, Net	-	-	22,986
Notes Receivable - Long-Term	134,383	22,023	37,185
Prepaid Software & Licenses, net of current portion	525,277	53,114	43,488
Prepaid Captive Insurance	<u>467,669</u>	<u>439,786</u>	<u>408,544</u>
 Total Other Assets	 <u>\$ 1,201,096</u>	 <u>\$ 610,590</u>	 <u>\$ 629,320</u>
 <b>TOTAL ASSETS</b>	 <b><u>\$ 3,023,415</u></b>	 <b><u>\$ 1,768,201</u></b>	 <b><u>\$ 1,902,688</u></b>

---

See Independent Auditors' Report and Notes to the Financial Statements

**Jovie, Inc.**  
**f/k/a College Nannies & Tutors Development, Inc.**  
**Balance Sheets**  
December 31, 2024, 2023, and 2022

---

<b><u>LIABILITIES AND RETAINED EARNINGS (DEFICIT)</u></b>	<b><u>2024</u></b>	<b><u>2023</u></b>	<b><u>2022</u></b>
<b>CURRENT LIABILITIES</b>			
Accounts Payable	\$ 27,794	\$ 141,170	\$ 78,565
Accrued Expenses	885,499	1,319,128	1,449,835
Due to Related Party	4,173,926	1,379,387	26,666
Deferred Revenue - Franchise Fees - Current	<u>124,999</u>	<u>116,824</u>	<u>111,500</u>
Total Current Liabilities	<u>\$ 5,212,218</u>	<u>\$ 2,956,509</u>	<u>\$ 1,666,566</u>
<b>LONG-TERM LIABILITIES</b>			
Deferred Revenue - Franchise Fees - Long-Term	\$ 448,500	\$ 491,333	\$ 559,083
Deferred Tax Liabilities	<u>5,000</u>	<u>83,000</u>	<u>89,000</u>
Total Long-Term Liabilities	<u>\$ 453,500</u>	<u>\$ 574,333</u>	<u>\$ 648,083</u>
Total Liabilities	<u>\$ 5,665,718</u>	<u>\$ 3,530,842</u>	<u>\$ 2,314,649</u>
<b>RETAINED EARNINGS (DEFICIT)</b>			
Common Stock - \$0.01 Par Value; 30,000,000 Shares Authorized; 7,392,014 Shares Issued and Outstanding	\$ 73,920	\$ 73,920	\$ 73,920
Additional Paid-in Capital	366,575	366,575	366,575
Retained Earnings (Deficit)	<u>(3,082,798)</u>	<u>(2,203,136)</u>	<u>(852,456)</u>
Total Retained Earnings (Deficit)	<u>\$(2,642,303)</u>	<u>\$(1,762,641)</u>	<u>\$ (411,961)</u>
<b>TOTAL LIABILITIES AND RETAINED EARNINGS (DEFICIT)</b>	<b><u>\$ 3,023,415</u></b>	<b><u>\$ 1,768,201</u></b>	<b><u>\$ 1,902,688</u></b>

---

See Independent Auditors' Report and Notes to the Financial Statements

**Jovie, Inc.**  
**f/k/a College Nannies & Tutors Development, Inc.**  
**Statements of Operations**  
For the Years Ended December 31, 2024, 2023, and 2022

---

	<u>2024</u>	<u>2023</u>	<u>2022</u>
REVENUE			
Backup Care Revenue	\$ 4,167,230	\$ 5,085,887	\$ 5,007,228
Royalty Fees	3,975,526	3,599,011	3,377,677
Franchise Fees	946,299	627,976	270,702
Brand Fund Fees	1,586,767	1,405,040	1,299,231
Technology Fees	427,168	435,875	471,250
Other Income	<u>1,166,964</u>	<u>936,499</u>	<u>965,877</u>
Total Revenue	<u>\$ 12,269,954</u>	<u>\$ 12,090,288</u>	<u>\$ 11,391,965</u>
SELLING, GENERAL, AND ADMINISTRATIVE EXPENSES	<u>\$ 13,398,888</u>	<u>\$ 13,965,360</u>	<u>\$ 13,355,663</u>
OPERATING INCOME (LOSS)	<u>\$ (1,128,934)</u>	<u>\$ (1,875,072)</u>	<u>\$ (1,963,698)</u>
OTHER INCOME (EXPENSE)			
Interest Income	\$ 8,410	\$ 10,038	\$ 18,603
Other Income (Expense)	<u>(7,138)</u>	<u>(1,646)</u>	<u>(33,590)</u>
INCOME (LOSS) BEFORE INCOME TAXES	\$ (1,127,662)	\$ (1,866,680)	\$ (1,978,685)
INCOME TAXES	<u>(248,000)</u>	<u>(516,000)</u>	<u>(550,000)</u>
<b>NET INCOME (LOSS)</b>	<u><b>\$ (879,662)</b></u>	<u><b>\$ (1,350,680)</b></u>	<u><b>\$ (1,428,685)</b></u>

---

See Independent Auditors' Report and Notes to the Financial Statements

**Jovie, Inc.**  
**f/k/a College Nannies & Tutors Development, Inc.**  
**Statements of Retained Earnings (Deficit)**  
For the Years Ended December 31, 2024, 2023, and 2022

---

	<u>Common Stock</u>	<u>Additional Paid-in Capital</u>	<u>Retained Earnings (Deficit)</u>	<u>Total</u>
BALANCE - December 31, 2021	\$ 73,920	\$ 366,575	\$ 576,229	\$ 1,016,724
Net Income (Loss)	<u>-</u>	<u>-</u>	<u>(1,428,685)</u>	<u>(1,428,685)</u>
BALANCE - December 31, 2022	\$ 73,920	\$ 366,575	\$ (852,456)	\$ (411,961)
Net Income (Loss)	<u>-</u>	<u>-</u>	<u>(1,350,680)</u>	<u>(1,350,680)</u>
BALANCE - December 31, 2023	\$ 73,920	\$ 366,575	\$ (2,203,136)	\$ (1,762,641)
Net Income (Loss)	<u>-</u>	<u>-</u>	<u>(879,662)</u>	<u>(879,662)</u>
<b>BALANCE - December 31, 2024</b>	<b><u>\$ 73,920</u></b>	<b><u>\$ 366,575</u></b>	<b><u>\$ (3,082,798)</u></b>	<b><u>\$ (2,642,303)</u></b>

See Independent Auditors' Report and Notes to the Financial Statements

---

**Jovie, Inc.**  
**f/k/a College Nannies & Tutors Development, Inc.**  
**Statements of Cash Flows**  
For the Years Ended December 31, 2024, 2023, and 2022

	<u>2024</u>	<u>2023</u>	<u>2022</u>
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>			
Net Income (Loss)	\$ (879,662)	\$ (1,350,680)	\$ (1,428,685)
Adjustments to Reconcile Net Income (Loss) to Net Cash Provided (Used) by Operating Activities			
Depreciation and Amortization	8,800	25,849	241,994
Bad Debt Recoveries	-	-	1,677
Change in Operating Assets and Liabilities			
Accounts Receivables	(102,133)	36,509	(193,365)
Notes Receivables	(170,059)	267,748	271,574
Prepaid Expenses	(508,375)	(163,898)	5,299
Deferred Costs - Broker Fees	20,305	15,750	26,400
Prepaid Software & Licenses	(472,163)	(9,626)	-
Prepaid Captive Insurance	(27,883)	(31,242)	(72,371)
Accounts Payable	(113,376)	62,605	78,565
Accrued Expenses	(433,629)	(130,707)	441,495
Deferred Income Taxes	(78,000)	(6,000)	(63,000)
Deferred Revenue	(34,658)	(62,426)	(49,874)
<b>NET CASH PROVIDED (USED) BY OPERATING ACTIVITIES</b>	<u>\$ (2,790,833)</u>	<u>\$ (1,346,118)</u>	<u>\$ (740,291)</u>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>			
Net Advances from (to) Parent Company	\$ 2,794,539	\$ 1,352,721	\$ 748,579
Sales Proceeds from Property and Equipment	-	(6,714)	-
Purchase of Property and Equipment	(3,706)	111	-
Software Development Costs	-	-	(8,288)
<b>NET CASH PROVIDED (USED) BY INVESTING ACTIVITIES</b>	<u>\$ 2,790,833</u>	<u>\$ 1,346,118</u>	<u>\$ 740,291</u>
<b>NET INCREASE (DECREASE) IN CASH</b>	<u>\$ -</u>	<u>\$ -</u>	<u>\$ -</u>
<b>CASH AND EQUIVALENTS - Beginning of Year</b>	<u>-</u>	<u>-</u>	<u>-</u>
<b>CASH AND EQUIVALENTS - End of Year</b>	<u>\$ -</u>	<u>\$ -</u>	<u>\$ -</u>

See Independent Auditors' Report and Notes to the Financial Statements

**Jovie, Inc.**  
**f/k/a College Nannies & Tutors Development, Inc.**  
**Notes to the Financial Statements**  
December 31, 2024, 2023, and 2022

---

**NOTE 1: NATURE OF BUSINESS AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES**

**Nature of Business**

Jovie, Inc., formerly known as College Nannies & Tutors Development, Inc., (the Company) was incorporated in the State of Minnesota on February 28, 2005 to franchise the College Nannies & Tutors system under the College Nannies & Tutors registered mark throughout the United States. CNT, LLC (CNT) was formed in the State of Minnesota on October 22, 2012 to acquire and operate corporate-owned franchises offered by College Nannies & Tutors Development, Inc. Effective July 1, 2016, Bright Horizons Children's Centers LLC (BHCC) acquired 100% of the shares outstanding in College Nannies & Tutors Development, Inc. BHCC, in turn, is a subsidiary of Bright Horizons Family Solutions, Inc. (BHFS). During 2023, College Nannies & Tutors Development, Inc. changed its name to Jovie, Inc. as a part of its rebranding efforts.

**Use of Estimates**

The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect certain reported amounts of assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the reporting period. Significant estimates include allowance for doubtful accounts, depreciation, and impairment assessments. Accordingly, actual results could differ from those estimates.

**Cash and Cash Equivalents**

The Company considers all short-term investments with an original maturity of three months or less to be cash equivalents.

**Accounts Receivable**

Accounts receivable are uncollateralized customer obligations due under normal trade terms typically requiring payment within 30 days from the invoice date. Interest of 1.5% per month is charged on balances not paid within 30 days. The carrying amount of accounts receivable is reduced by a valuation allowance that reflects management's best estimate of the amounts that will not be collected based on historical write-off experience and other factors. Accounts are charged against the allowance after all means of collection have been exhausted and the potential for recovery is considered remote.

**Property and Equipment**

Property and equipment are recorded at cost. Depreciation is provided using the straight-line and accelerated methods over the estimated useful lives of the respective assets. Maintenance and repairs are charged to expense as incurred; major renewals and betterments are capitalized. As items of property or equipment are sold or retired, the related cost and accumulated depreciation are removed from the accounts and any gain or loss is included in operating income. The estimated useful lives range from 3 to 39 years. Depreciation expense was \$8,800, \$2,863, and \$12,634 for the years ended December 31, 2024, 2023, and 2022, respectively.

**NOTE 1: NATURE OF BUSINESS AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Continued)**

**Intangible Assets**

The Company capitalized various software development costs including acquired software, development costs for code, mobile, and web applications, database, and testing costs. Costs incurred during the planning and content development stages are expensed along with ongoing costs to operate and maintain the software. Capitalized costs are amortized over the useful life which is estimated to be three years.

**Revenue, Deferred Revenue, and Related Deferred Costs**

The Company recognizes revenue in accordance with Financial Accounting Standards Board (FASB) Accounting Standards Codification (ASC) Topic 606, *Revenue from Contracts with Customers*, and provides a five-step model for recognizing revenue from contracts with customers as follows:

1. Identify the contract with a customer
2. Identify the performance obligations in the contract
3. Determine the transaction price
4. Allocate the transaction price to the performance obligations in the contract
5. Recognize revenue when or as performance obligations are satisfied

**Initial Franchise Fees, Renewal Fees, and Related Direct Costs**

The Company has determined that the criteria to recognize revenue for initial franchise fees and renewal fees to be met over the contract term. Accordingly, revenue is recorded as deferred revenue in the balance sheet until all material service or conditions have been substantially performed or satisfied by the Company, at which point revenue is recognized over the term of the franchise agreement, typically 10 years. Direct costs related to initial franchise and renewal fees, primarily broker commissions, are recorded as deferred costs in the balance sheet and amortized over the term of the franchise agreement. Under previous guidance, the initial franchise and renewal fees and related direct costs were recognized when the training of the principal operator is complete.

**Transfer Fees**

The Company has determined that there is no continuing obligation after the contract is signed and fees are paid with revenue recognized at that point in time.

**Royalty Fees**

These fees are 5% of franchisee gross monthly revenue and recognized in the period in which the revenue occur and are billed and collected monthly in arrears.

**Technology Fees**

These fees are for data storage, technology support and email licenses and are based on contractual rates, invoiced monthly and collected at same time as royalty fees.

**NOTE 1: NATURE OF BUSINESS AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Continued)**

**Revenue, Deferred Revenue, and Related Deferred Costs (Continued)**

Brand Fund Revenue and Expenditures

Franchises contribute generally 2% of gross monthly revenue and are recognized on a gross basis, invoiced monthly and collected at the same time as royalty fees. These funds are non-refundable and contractually required to be spent by the Company over the calendar year on marketing and related activities per the franchise agreement.

Backup Care Revenue

Revenue from the Backup Care Services Fees are recorded to revenue when the services are performed along with the corresponding expenses. These are one-time occurrences.

Other Revenue

*Captive Insurance Fees*

As discussed below, the Company joined a captive insurance group in 2018 in order to control workers compensation costs at the franchisee level. Franchisees must opt in to participate in the captive group and they are charged a percentage of franchisee wages plus an additional charge for the Company's management of the captive arrangement, which includes negotiating rates ongoing oversight. Rates are subject to change based on the overall group loss experience under this captive arrangement. Since the Company controls and manages this arrangement, it recognizes these fees at gross as they are charged in other income and records the related insurance expense in operating expenses.

*Training Fees*

The Company recognizes training fees when a franchisee completes their training. Interest income related to notes receivable for financing a portion of initial financing fees is recognized and collected monthly.

*CNT Fees*

The Company charged its former subsidiary, CNT, LLC, a monthly management fee beginning in July 2016 recognizing fees monthly as services were rendered. This arrangement was terminated in 2018 and replaced by a new agreement that calls for payments totaling \$900,000 from June 2018 through December 2022. The payments are recognized quarterly over the term of this agreement as they represent payment for ongoing services being provided by the Company.

*Materials and Store Income*

Revenue from the sale of online store branded merchandise and study guides are recognized at net due to the Company acting more as an agent.

**Captive Insurance**

In September 2018, the Company joined a captive insurance group for purposes of insuring its workers' compensation. Each member of the group contributes a one-time payment of \$36,000 for common and preferred shares in the group which is domiciled in the Cayman Islands.

**NOTE 1: NATURE OF BUSINESS AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Continued)**

**Captive Insurance (continued)**

Each member of the captive is charged premiums based on actuarially determined loss forecasts. Loss funding is grouped into two categories: Fund “A” covers the first \$150,000 of any loss while Fund “B” covers the Company’s loss layer from \$150,001 to \$500,000 total per occurrence. The captive operates on a five-year cycle for computing a specific underwriting year and each understanding year stands on its own. Additionally, the captive group has re-insurance to provide for coverage against any single catastrophic loss. The Companies accrue for such estimated losses as necessary. As security collateral towards potential claims, the Company must provide an additional deposit or letter of credit facility as determined annually by the captive group. The Company opted to make an additional deposit in lieu of a letter of credit.

**Income Taxes**

Deferred income tax assets and liabilities are computed annually for differences between the financial and tax basis of assets and liabilities that will result in taxable or deductible amounts in the future based on enacted tax laws and rates applicable to the periods in which the differences are expected to affect taxable income. The Company files as part of a consolidated tax group through its parent company, BHCC, whose taxable income flows into the next corporation that is not an LLC. The Company does, however, record its share of the consolidated federal and state tax provision on a separate return basis. Valuation allowances are established when necessary to reduce deferred tax assets to the amount expected to be realized. Income tax expense is the tax payable or refundable for the period plus or minus the change during the period in deferred tax assets and liabilities.

**Reclassifications**

Certain reclassifications were made to the 2023 financial statements to conform to the 2024 presentation. These reclassifications had no effect on net income (loss).

**Subsequent Events**

On January 1, 2025, the company owned territories will be transferred back to the Bright Horizons Family Solutions, Inc. This will be a non-equity transaction.

The Company has evaluated all other subsequent events through April 14, 2025 the date the financial statements were available to be issued and no items requiring disclosure in or adjustment to the financial statements were noted.

**NOTE 2: CONCENTRATIONS OF RISK**

The Company had the following concentrations at December 31:

**Credit Risk**

Financial instruments that potentially subject the Company to credit risk consist primarily of accounts receivable from customers for which no collateral is required.

**Credit Risk (continued)**

There were no individual customers that exceeded 10% of revenue for the years ended December 31, 2024, 2023, and 2022.

**Customers**

The Company's franchisee network generates revenue from BHFS's back up care providers (BUCA), which in turn results in revenue to Jovie, Inc. in the form of royalties and brand fund fees. Royalties and brand fund fees related to BHFS BUCA was 33%, 25%, and 22% of CNTD revenue for the years ended December 31, 2024, 2023, and 2022, respectively.

**NOTE 3: SUPPLEMENTAL DISCLOSURE OF CASH FLOW INFORMATION**

**Cash Paid for Interest and Income Taxes**

There was no cash paid for interest for the years ended December 31, 2024, 2023, and 2022. There was no cash paid for income taxes for the years ended December 31, 2024, 2023, and 2022, as all income tax payments are made through BHCC.

**NOTE 4: NOTES RECEIVABLE**

Notes receivable consist of accounts receivable financed over the long-term to assist the franchisee with payment of amounts due and note receivables for the sale of franchises. The notes bear interest at rates ranging from 5% to 7% and are due at various dates through 2027. The portion anticipated to be collected within the next twelve months is included in current assets.

**Jovie, Inc.**  
**f/k/a College Nannies & Tutors Development, Inc.**  
**Notes to the Financial Statements**  
December 31, 2024, 2023, and 2022

---

**NOTE 4: NOTES RECEIVABLE (Continued)**

Maturities of notes receivable are as follows:

<u>Year Ending December 31,</u>	<u>Amount</u>
2025	\$ 141,620
2026	85,791
2027	<u>48,592</u>
Total	<u>\$ 276,003</u>

**NOTE 5: INTANGIBLE ASSETS**

Intangible assets include the following as of December 31:

	<u>2024</u>	<u>2023</u>	<u>2022</u>
Software Development Costs	\$ -	\$ 1,463,233	\$ 1,474,809
Less Accumulated Amortization	<u>-</u>	<u>1,463,233</u>	<u>1,451,823</u>
Total Intangible Assets	<u>\$ -</u>	<u>\$ -</u>	<u>\$ 22,986</u>

Amortization expense was \$0, \$22,986, and \$229,360 for the years ended December 31, 2024, 2023, and 2022, respectively.

**NOTE 6: FRANCHISE INFORMATION**

The Company added 5, 2, and 2 new territories during 2024, 2023, and 2022, respectively, through new or existing franchise owners, and 8, 11, and 10 locations were closed in 2024, 2023, and 2022, respectively, and 1, 3, and 0 franchise outlets were new or reacquired by the franchisor and 2, 0, 0 locations were closed for the years ended December 31, 2024, 2023, and 2022, respectively. Initial franchise fee revenue was \$120,750, \$112,426, and \$81,125 for the years ended December 31, 2024, 2023, and 2022, respectively. There was 17, 18, and 15 Company-owned territory at December 31, 2024, 2023, and 2022, respectively.

**Jovie, Inc.**  
**f/k/a College Nannies & Tutors Development, Inc.**  
**Notes to the Financial Statements**  
December 31, 2024, 2023, and 2022

---

**NOTE 6: FRANCHISE INFORMATION (Continued)**

The following is a summary of operating income for the years ended December 31:

	<u>2024</u>	<u>2023</u>	<u>2022</u>
Company-owned territories:			
Revenues	\$ 4,167,230	\$ 5,085,887	\$ 5,007,228
Costs and expenses	<u>5,984,764</u>	<u>6,030,039</u>	<u>5,703,552</u>
	<u>\$ (1,817,534)</u>	<u>\$ (944,152)</u>	<u>\$ (696,324)</u>
Franchised territories:			
Revenues, Including Initial Fees	\$ 8,102,724	\$ 7,004,401	\$ 6,384,737
Costs and Expenses	<u>7,414,124</u>	<u>7,935,321</u>	<u>7,652,111</u>
	<u>\$ 688,600</u>	<u>\$ (930,920)</u>	<u>\$ (1,267,374)</u>
	<u>\$ (1,128,934)</u>	<u>\$ (1,875,072)</u>	<u>\$ (1,963,698)</u>

Territories in operation were as follows as of and for the years ended December 31:

	<u>2024</u>	<u>2023</u>	<u>2022</u>
Outlets at the Start of the Year	186	192	186
Outlets at the End of the Year	<u>182</u>	<u>186</u>	<u>192</u>
Net Change	<u>(4)</u>	<u>(6)</u>	<u>6</u>

**NOTE 7: EMPLOYEE BENEFIT PLANS**

**Qualified Retirement Plans**

As discussed in Note 10, the Company personnel are employees of BHFS and, accordingly, participate in their payroll and benefit programs, including a defined contribution retirement plan. Under the BHFS plan, employees can make elective deferral contributions up to amounts as defined by the plan. The Company makes matching contributions of 25% up to the first 8% of employee deferrals. Employer contributions charged to operations totaled \$30,090, \$26,517, and \$22,201 for the years ended December 31, 2024, 2023, and 2022, respectively.

**Jovie, Inc.**  
**f/k/a College Nannies & Tutors Development, Inc.**  
**Notes to the Financial Statements**  
December 31, 2024, 2023, and 2022

---

**NOTE 7: EMPLOYEE BENEFIT PLANS (Continued)**

**Non-Qualified Deferred Compensation Plan**

BHFS maintains a Non-qualified Deferred Compensation Plan (NQDC Plan) for all eligible employees. Eligible employees are employees who have capped contribution levels in our existing 401(k) Plan due to the thresholds dictated by the IRS definition of “highly compensated” employees, as well as other employees at the BHFS’s discretion. The NQDC Plan is funded by elective employee contributions of up to 50% of their base compensation and up to 100% of other forms of compensation, as defined. Under the NQDC Plan, the Company matches 25% of employee contributions for each participant up to \$2,500. BHFS holds investments in company-owned life insurance policies to offset the Company’s liabilities under the NQDC Plan. Employer contributions charged to operations totaled \$3,360, \$3,150, and \$5,482 for the years ended December 31, 2024, 2023, and 2022, respectively.

**NOTE 8: INCOME TAXES**

The provision for income taxes consisted of the following for the years ended December 31:

	<u>2024</u>	<u>2023</u>	<u>2022</u>
Current			
Federal	\$ (176,000)	\$ (387,000)	\$ (366,400)
States	6,000	(123,000)	(120,600)
Deferred	<u>(78,000)</u>	<u>(6,000)</u>	<u>(63,000)</u>
	<u>\$ (248,000)</u>	<u>\$ (516,000)</u>	<u>\$ (550,000)</u>

The net deferred tax asset (liability) in the accompanying balance sheets includes the following components as of December 31:

	<u>2024</u>	<u>2023</u>	<u>2022</u>
Deferred Tax Asset (Liability)			
Excess Tax Depreciation/Amortization	<u>\$ (5,000)</u>	<u>\$ (83,000)</u>	<u>\$ (89,000)</u>

The Company is a subsidiary in a consolidated group that is subject to U.S. federal income tax as well as multiple state jurisdictions. U.S. federal income tax returns are typically subject to examination by the Internal Revenue Service (IRS) and the statute of limitations for federal income tax returns is three years. State income tax returns are generally subject to examination for a period of three to five years after filing of the respective return. The state impact of any federal changes remains subject to examination by various states for a period of up to one year after formal notification to the states. All federal and state income tax payments are made at the parent company level and allocated back to the Company through the due from related party balance sheet account.

**Jovie, Inc.**  
**f/k/a College Nannies & Tutors Development, Inc.**  
**Notes to the Financial Statements**  
December 31, 2024, 2023, and 2022

---

**NOTE 8: INCOME TAXES (Continued)**

The Company follows the authoritative guidance relating to the accounting for uncertainty in income taxes. The Company may recognize the tax benefit from an uncertain tax position only if it is more likely than not that the tax position will be sustained on examination by the taxing authorities, based on technical merits of the position. Any tax benefits recognized in the financial statements from such a position should be measured based on the largest benefit that has a greater than fifty percent likelihood of being realized upon ultimate settlement. Based on the Company's evaluation, they have recognized no liability for uncertain tax positions as they believe there are no material uncertain tax positions at December 31, 2024, 2023, and 2022.

The Company recognizes interest accrued related to unrecognized tax benefits and penalties in other expense. During the years ended December 31, 2024, 2023, and 2022, The Company recognized \$0 in interest and penalties.

**NOTE 9: COMMITMENTS AND CONTINGENCIES**

**Litigation**

Jovie, Inc. (Franchisor) along with a Franchisee and Bright Horizons Family Solutions LLC (the service provider under an agreement with the plaintiff's employer) and related Bright Horizons affiliates has been named in a lawsuit, with an estimated maximum of \$600,000, which is believed to be covered by insurance. It is the opinion of management that the lawsuit is without merit and the Company intends to vigorously defend the claim. No amount has been accrued in these financial statements since the outcome of this matter is uncertain.

**NOTE 10: RELATED PARTIES**

As discussed in Note 1, the Company receives payments from a former corporate-owned franchise and subsidiary, CNT, LLC (CNT). The Company was paid a management fee from July 2016 through May 2018. An agreement was reached in 2018 replacing the management fee with payments totaling \$900,000 from June 2018 through December 2022. The Company had a receivable related to this agreement with CNT of \$0 at December 2024, 2023, and 2022, respectively. Fees recognized under these arrangements recorded as other income were \$0, \$0, \$240,000 for the years ended December 31, 2024, 2023, and 2022, respectively.

The due from related party relates to movement of cash and charges between BHFS and the Company, including all federal and state income tax payments and refunds.

**Jovie, Inc.**  
**f/k/a College Nannies & Tutors Development, Inc.**  
**Notes to the Financial Statements**  
December 31, 2024, 2023, and 2022

---

**NOTE 10: RELATED PARTIES (Continued)**

**Revenue and Reimbursements**

BHFS backup care uses third party providers around the country to provide sitters, with the Company's franchises being largest providers of this service. Royalties and brand fund fees related to system-wide revenue was \$4,062,518, \$2,998,398, and \$2,527,864 for the years ended December 31, 2024, 2023, and 2022, respectively.

Beginning in January 2019, BHFS's United Kingdom location was charged an \$8,100 monthly fee by Jovie, Inc. for use of its CNET technology platform, totaling \$0, \$97,200 \$97,200 for the years ended December 31, 2024, 2023, and 2022.

**Expense Allocations**

Jovie, Inc. employees participate in BHFS payroll and benefit programs, with BHFS charging these costs back to the Company monthly as they are incurred.

Jovie, Inc. is also charged a monthly fee for BHFS corporate support that totaled \$1,225,272, \$1,203,296, and \$1,148,706 for the years ended December 31, 2024, 2023, and 2022, respectively.

**EXHIBIT B**  
**FRANCHISE AGREEMENT WITH SCHEDULES**  
**AND ADDENDA**

Jovie ~~2024~~2025 FDD  
65711175v1

65711175v3

**JOVIE™**  
**FRANCHISE AGREEMENT**

Franchisee: \_\_\_\_\_

Effective Date: (to be filled in by Jovie) \_\_\_\_\_

Territory: \_\_\_\_\_

**JOVIE  
FRANCHISE AGREEMENT  
TABLE OF CONTENTS**

1.	DEFINITIONS .....	1
2.	GRANT OF FRANCHISE .....	3
3.	TERM OF THE AGREEMENT; RENEWAL .....	5
4.	FEES AND OTHER PAYMENTS .....	6
5.	OUR OBLIGATIONS .....	<del>11</del> <u>10</u>
6.	YOUR OBLIGATIONS .....	13
7.	MARKS .....	17
8.	INSURANCE .....	19
9.	RELATIONSHIP .....	20
10.	RESTRICTIVE COVENANTS .....	<del>20</del> <u>21</u>
11.	TRANSFER .....	22
12.	OUR RIGHT OF FIRST REFUSAL TO PURCHASE .....	24
13.	OUR TERMINATION RIGHTS .....	<del>24</del> <u>25</u>
14.	YOUR TERMINATION RIGHTS; NOTICE REQUIRED .....	26
15.	YOUR OBLIGATIONS UPON TERMINATION OR EXPIRATION .....	<del>26</del> <u>27</u>
16.	NOTICES .....	<del>27</del> <u>28</u>
17.	DISPUTE RESOLUTION .....	28
18.	MISCELLANEOUS .....	29

Schedules

1. TERRITORY
2. PROMISSORY NOTE
3. AUTHORIZATION FOR PREARRANGED PAYMENTS (DIRECT DEBIT)
4. ADDENDUM TO LEASE
5. TELEPHONE LISTING AUTHORIZATION AND ASSIGNMENT AGREEMENT
6. OWNER AGREEMENT

7. MULTIPLE TERRITORY ADDENDUM
8. AMENDMENT TO FRANCHISE AGREEMENT FOR NATIONAL ACCOUNT PROGRAM PARTICIPATION
9. ACKNOWLEDGEMENT ADDENDUM

**JOVIE  
FRANCHISE AGREEMENT**

This **FRANCHISE AGREEMENT** (“Agreement”) is made this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_\_, by and between Jovie Inc., a Minnesota corporation, located at 11030 Circle Point Road, Suite 300 Westminster, CO 80020 (“we” or “us”), and \_\_\_\_\_ located at \_\_\_\_\_ (“you”).

**BACKGROUND:**

A. We have developed a unique system for establishing and operating businesses which offer nanny placement services and babysitting services under the Mark “Jovie” (previously branded as “College Nannies + Sitters + Tutors”);

B. We grant franchises for the operation of Jovie businesses to qualified candidates who are willing to adhere to our quality and brand standards;

C. You desire to operate a Jovie business in compliance with our quality and brand standards;

D. You acknowledge the benefits to be derived from being identified with the Jovie System, and also recognize the value of the Marks and the uniformity of image to you, us and our other franchisees; and

E. You recognize that in order to enhance the value of the System and goodwill associated with it, this Agreement places detailed obligations on you, including strict adherence to our present and future requirements regarding the types of products sold, services offered, advertising used, marketing and sales strategies and related matters.

In consideration of the mutual promises in this Agreement, the parties agree as follows:

**1. DEFINITIONS**

For the purposes of this Agreement, the following terms are defined:

A. “**Agreement**” means this Agreement and all instruments amending this Agreement.

B. “**Authorized Location**” means the specific site or premises ~~within the Territory~~ which has been accepted by us for you to establish your ~~Community Location~~Office.

C. “**Brand Fund Contribution**” has the meaning set forth in Section 4(D).

D. “**Business**” or “**Franchised Business**” means the business operations conducted or to be conducted by you consisting of providing nanny services and babysitting services,

inclusive of your maintaining the ~~Community Location~~Office, using our System and in association with the Marks.

~~E. “Community Location” means the Jovie business facility that you must open and operate at the Authorized Location in accordance with this Agreement and the Manual. The Community Location must meet the design specifications set forth by us in the Manual.~~

E. ~~F.~~ **“Confidential Information”** means all knowledge, know-how, standards, methods and procedures related to the establishment and operation of a Jovie business and includes procedures, operating methods, and all records pertaining to customers, suppliers, and other service providers of, or related in any way to, the Business including, without limitation, all databases (whether in print, electronic or other form), all names, addresses, phone numbers, email addresses, manuals, promotional and marketing materials, marketing strategies and any other data which we designate as confidential.

F. ~~G.~~ **“Effective Date”** has the meaning set forth in Section 3(A).

G. ~~H.~~ **“Gross Revenues”** means the gross amount, whether in money or other form of consideration, earned or received by you from any source in connection with the operation of the Franchised Business or with any similar or related activity, whether or not conducted at or administered from your ~~Community Location~~Office, arising directly or indirectly from whatever source. “Gross Revenues” shall exclude only: (i) the amount of any tax imposed by any governmental authority directly on sales and collected from customers, provided that the amount of any such tax is shown separately and is in fact paid by you to the appropriate governmental authority; and (ii) the amount of any customer refunds which are paid to the customer. Gross Revenues shall be deemed received by you at the time the services or products from which they were derived are delivered or rendered or at the time the relevant sale takes place, whichever occurs first, regardless of whether final payment (e.g., collection on a customer’s personal check) actually has been received by you.

H. ~~I.~~ **“Incapacity”** means your inability to perform any of your obligations under this Agreement for whatever reason including a physical or mental illness or disability.

I. ~~J.~~ **“Internet Policies”** means our then-current policies and guidelines governing communications and activity of franchisees, involving the Marks or the operation or promotion of Jovie businesses, on the internet or through any other Online Platform.

J. ~~K.~~ **“Manual”** means our confidential: (i) manual or manuals, and (ii) any intranet or password protected extranet site, and (iii) any amendments, supplements, derivative works, and replacements, whether embodied in electronic or other media.

K. ~~L.~~ **“Marks”** means the service mark “JOVIE” together with such other trade names, trademarks, symbols, logos, distinctive names, service marks, logos, designs or insignia which may be designated by us from time to time as part of the System for use by our franchisees, and not thereafter withdrawn.

L. ~~M.~~ **“Multi-Area Marketing Programs”** means regional or national programs designed to increase business including multi-area customer, national customer, commercial customer, event, directory, affinity, vendor and co-branding programs. Such programs may require your cooperation (including refraining from certain channels of marketing and distribution), participation (including payment of commissions or referral fees), and adherence to maximum pricing to the extent permitted by law. All such programs are our proprietary trade secrets.

M. ~~N.~~ **“National Accounts”** has the meaning stated in Schedule 8 to this Agreement.

N. **“Office”** means the Jovie business facility that you must open and operate at the Authorized Location in accordance with this Agreement and the Manual. The Office must meet the design specifications set forth by us in the Manual.

O. **“Online Platform”** means the internet and any other current and future form of electronic mass communication, including but not limited to all use of websites, domain names, URLs, email, messaging technologies, mobile apps, social media, links, key words, search engine optimization, and metadata.

P. **“Owner”** means each person owning 10% or more of the outstanding ownership interests in you. If you are a partnership, “Owner” means each partner. If you are comprised of one or more individual persons, “Owner” means each individual.

Q. **“Principal Operator”** means the single individual designated by you to devote his or her full time and best efforts to the development and operation of the Franchised Business. The Principal Operator must attend and satisfactorily complete our classroom training program prior to the opening of the Business. The Principal Operator must meet our standards for business and managerial experience and other qualifications, provide acceptable references, and pass our required background checks. The Principal Operator may be, but is not required to be, an Owner of you. All communication with you shall be through the Principal Operator.

R. **“Royalty Fee”** has the meaning set forth in Section 4(B).

S. **“System”** means, collectively, our valuable know-how, information, trade secrets, methods, Manual, standards, designs, usage of the Marks, copyrightable works, products and service sources and specifications, proprietary software, confidential electronic and other communications, use of the internet and Online Platforms, marketing programs, and research and development relating in any way to the operation and promotion of the Franchised Business, as modified by us at any time. All such modifications and improvements become our property.

T. **“Technology Fee”** has the meaning set forth in Section 4(B).

U. **“Term”** has the meaning set forth in Section 3(A).

V. **“Territory”** has the meaning set forth in Section 2(A) below.

W. “**Transfer**” means to voluntarily or involuntarily transfer, assign, sell, or encumber any interest in or ownership or control of, the Franchised Business, substantial assets of the Franchised Business, of this Agreement or any interest in the legal entity which owns the Franchised Business.

## 2. GRANT OF FRANCHISE

A. **Grant.** Subject to all the terms and conditions of this Agreement, we grant to you, and you accept, for the term of this Agreement the right and non-exclusive license to: (i) operate a Jovie business within the territory defined in **Schedule 1** hereto (the “Territory”); (ii) use the Marks and the System; and (iii) offer and market only services and products which have been approved by us. You accept such license and undertake to diligently operate the Franchised Business according to the terms of this Agreement for the term of this Agreement. Once you have selected and obtained our approval of an Authorized Location in accordance with Section 5(A) and established your ~~Community Location~~Office in accordance with Section 6(B) and 6(C), you must operate the Franchised Business at and from the Authorized Location in accordance with this Agreement and the Manual. You may not establish any other retail space or office for the Franchised Business other than at the Authorized Location.

B. **Territorial Rights and Limitations.** Except as otherwise provided in this Agreement ~~and provided that you are in compliance with Section 6(B) and 6(C) regarding the timely development of your Community Location~~, we will not locate or permit franchisees or licensees of ours to locate a nanny and babysitting services business under the Jovie name within the Territory. In consideration of this limited territorial protection, you agree to ~~locate your Community Location within the Territory and to~~ use your best efforts to promote the Franchised Business within the Territory. You may not conduct or direct marketing activities, or otherwise solicit new customers, outside the Territory without our prior written consent, which may be given, withheld, conditioned, or withdrawn in our sole and absolute discretion at any time. ~~We may (but are not obligated to)~~You must comply with our then-current inter-territory referral policy, as set forth, in the Manual or otherwise, and any other rules and conditions we provide (collectively, the “Inter-territory Referral Policy”) for ~~any advertisement, solicitation, selling, or~~ servicing of customers in areas that are outside of the Territory and are either (i) within the Territory of another Jovie business (an “Owned Territory”) or (ii) are not within the territory of any other Jovie business, but may be awarded as part of a territory in the future (an “Unowned Territory”). ~~You agree to adhere to such rules and conditions in connection with any such advertisement, solicitation, selling, or servicing in any Unowned Territory that we permit you to advertise in~~We and other franchisees may service customers in your Territory. In all cases, you may use only telephone numbers and Online Platforms that we have approved in writing. Whether or not you have been granted our consent to conduct marketing or other activities outside of the Territory, upon our demand or upon your actual notice that an Unowned Territory has been purchased by another franchisee, you agree to immediately cease and desist from conducting all out-of-Territory marketing and solicitation activities. ~~Without~~Following the conversion of an Unowned Territory to an Owned Territory, without limiting the foregoing, you shall cease and desist from using any Online Platforms, telephone numbers, or listings, which are or have been used outside the Territory and are associated with the ~~Unowned~~now Owned

Territory. You may continue to perform services in the ~~Unowned Territory only at the direct request of your existing customers, through person-to-person referrals from your existing customers, or pursuant to Multi-Area Marketing Programs or National Account programs~~Owned Territory in the manner described in the Inter-territory Referral Policy. You acknowledge that other franchised, company-owned, or affiliate-owned Jovie businesses may perform services within your Territory at the request of their customers, resulting from person-to-person customer referrals, or pursuant to Multi-Area Marketing Programs or National Account programs.

C. **Our Reservation of Rights.** Except for the rights specifically granted to you, we reserve all other rights, including the following rights:

i. We may use, and license others to use, the Marks and System for the operation of Jovie businesses anywhere outside of the Territory. Except as otherwise specifically provided in this Agreement, this Agreement shall not restrict us, or grant any rights to you, with respect to the pursuit of any business concept other than the Jovie concept;

ii. We may use and license the use of other proprietary marks or methods which are not the same as or confusingly similar to the Marks, at any location, including within the Territory, for services which may be the same as, similar to or different from the services offered by Jovie businesses;

iii. We may sell any products or services anywhere, whether or not using the Marks, through various channels of distribution (including through Online Platforms, by wholesale, mail order, and retail channels). You may not market your Jovie business through Online Platforms or conduct e-commerce except in accordance with the Manual and our Internet Policies, or as we otherwise approve in writing;

iv. We may develop or own other franchise systems for the same or similar products and services using different Marks than those licensed to you;

v. We may purchase or be purchased by, or merge or combine with, competing businesses wherever located;

vi. We may offer franchises in the future on terms we deem appropriate, including terms that differ from this Agreement; and

vii. We may establish Multi-Area Marketing Programs within and outside of the Territory. We may offer you the opportunity to service customers developed by a Multi-Area Marketing Program, or we may make other arrangements to do so.

D. **Modifications.** You recognize that variations and additions to the System may be required from time to time in order to preserve or enhance the System. Therefore, we expressly reserve the right to add to, subtract from, revise, modify or change from time to time the System or any part thereof, and you agree to promptly accept and comply with any such addition, subtraction, revision, modification or change and to make such reasonable expenditures as may be necessary to comply.

E. **Relocation.** Provided you are not in default of this Agreement, you may, at your sole expense and with our prior written approval, relocate your ~~Community Location Office~~ if the proposed new location is located in your Territory (or if you operate in multiple territories, in one of your other territories) and the proposed new location meets our then-current requirements. The new location of your ~~Community Location Office~~, including the real estate and the building, must comply with our then-current image, décor, standards and specifications. You will pay us ~~our then-current Relocation Fee~~ a relocation fee of \$3,000 on the date we approve your right to relocate to the new location.

### 3. **TERM OF THE AGREEMENT; RENEWAL**

A. **Term.** We will designate the “Effective Date” of this Agreement in the space provided on the cover page. If no Effective Date is designated on the cover page, the Effective Date is the date when we sign this Agreement. This Agreement is not effective until signed by us. Subject to earlier termination in accordance with the termination procedures set forth elsewhere in this Agreement, the term of this Agreement shall begin on the Effective Date and shall continue for a period of ten years (the “Term”).

B. **Option to Execute New Franchise Agreement.** Upon the expiration of the initial term of this Agreement, you shall have the option to enter into a Jovie franchise agreement (under our then-current version of Franchise Agreement) for one additional successor term of ten years, provided you satisfy and comply with each of the following terms and conditions upon the following terms and conditions:

- i. Such right may only be exercised by you by written notice to us given not more than six months nor less than three months before the expiration of the Term of this Agreement.
- ii. There is no outstanding breach by you of the terms and conditions of this Agreement.
- iii. You have substantially observed and performed the terms and conditions of this Agreement throughout the Term.
- iv. You, at your expense, bring the Franchised Business up to the then-current standards for a Jovie business and comply with any applicable updating or remodeling requirements. There is no limitation on the amount we may require you to spend on refurbishing, remodeling and replacement.
- v. You agree to complete any additional training we may require;
- vi. You sign our then-current prescribed form of Franchise Agreement (which may contain materially different terms) with us provided, however, that:
  - (1) You will not be required to pay any Initial Franchise Fee, but you will pay a renewal fee equal to \$3,000; and

(2) We will not be required to provide any of the initial training or other services contained in such Agreement which we provide to a new franchisee;

vii. You will sign a general release in a form we prescribe, to the fullest extent permitted by law, to release us and our officers and employees from any claims you may have against us;

viii. If, after the service of the notice referred to in Section 3.B(i) and prior to the signing of the new Franchise Agreement, you fail to comply with the provisions of Section 3.B(iv) or commit a breach of this Agreement which could result in its termination, your right to renew the franchise shall, at our option, cease and be of no effect.

#### **4. FEES AND OTHER PAYMENTS**

A. **Initial Franchise Fee.** You must pay us the sum of \$~~45,000~~49,999 as an Initial Franchise Fee (“Initial Franchise Fee”) upon the execution of this Agreement. The Initial Franchise Fee shall be deemed to have been fully earned by us when this Agreement is signed by you (regardless of the manner of payment) and is non-refundable. However, the Initial Franchise Fee will be \$39,999 if you are purchasing a second franchised territory, or \$29,999 if you are purchasing your third or more territory. If you are financing any portion of the Initial Franchise Fee, you must execute the Promissory Note attached to this Agreement as **Schedule 2** and make all payments in accordance with the Promissory Note.

B. **Royalties; Technology Fee.** At all times that you operate the Business, you must pay us continuing non-refundable Royalty Fee equal to 5% of Gross Revenues which will be reported and paid to us as provided in this Agreement. Beginning as of the 18th full calendar month after the Effective Date, the monthly Royalty Fee will be the greater of 5% of Gross Revenues or \$800. You must also pay us a continuing non-refundable Technology Fee. As of the Effective Date, the Technology Fee is \$225 per month. We reserve the right to increase the amount of the monthly Technology Fee upon 30 days’ written notice, however, we will not increase the fee more than 20% annually.

C. **Initial Marketing.** You acknowledge that initial marketing, recruitment, public relations and promotional activities are required to advise the public that your Jovie business is open for business. You agree to conduct initial public relations and promotional activities according to our specifications. Your minimum initial marketing and promotional expense is \$20,000. You are required to spend this amount within 12 months following the date that you open or were required to have opened your Franchised Business to the public. We may waive the initial marketing expenditure requirement if the Business is located in a Territory that is physically adjacent to or located within the same Metropolitan Statistical Area as an existing Jovie business owned by you.

D. **Brand Fund Contribution.** At all times that you operate the Business, you must pay a Brand Fund Contribution, which will be allocated to the Jovie Brand Fund (“Fund”). ~~As of~~

~~the Effective Date, the~~ The amount of the Brand Fund Fee is 2% of your Gross Revenues. ~~We reserve the right to increase the amount of the Brand Fund Fee up to a maximum of 2.5% of Gross Revenues upon 30 days' written notice. However, we agree that we will not increase the Brand Fund Fee during the first year of this Agreement.~~ Your required payments to the Fund will be made at the same time and in the same manner as the Royalties. Such payment shall be made in addition to and exclusive of any sums that you may be required to spend on local advertising and promotion. The Fund shall be maintained and administered by us or our designee, as follows:

- i. We will oversee all Brand Fund programs and have sole control over creative concepts, materials and media used in such programs including the placement and allocation. We will use the Fund to develop marketing initiatives. We cannot and do not ensure that any particular franchisee will benefit directly or pro rata from the advertising.
- ii. For each of our company-owned or affiliate-owned Jovie business, we will make contributions to the Fund on the same basis as Franchised Businesses.
- iii. We will administer and control the Fund and we will have the absolute and unilateral right to determine how, when and where the monies in the Fund will be spent. This includes the right to use Fund monies for (a) broadcast or print advertising, (b) the creation, development and production of advertising and promotional materials, including, but not limited to, ad slicks, radio, film and television commercials, videotapes, direct mail pieces, and other print advertising; (c) any marketing or related research and development, including development and testing of pilot programs; (d) promotional materials provided to Franchised Businesses; (e) administration of quality assurance and customer satisfaction programs, and (f) advertising and marketing expenses, including payment for research and development, services provided by advertising agencies, public relations firms or other marketing, research or consulting firms or agencies, customer incentive programs, sponsorships, marketing meetings and sales incentives, development and enhancement of Online Platform initiatives, internet access provider costs, and administrative costs. All sums paid by you to the Fund will be maintained in a separate account from our general funds and shall not be used to defray any of our general operating expenses, except for such reasonable administrative costs and overhead, if any, as we may incur in activities reasonably related to the administration or direction of the Fund and advertising programs including, without limitation, costs incurred in collecting and accounting for assessments for the Fund and salaries for marketing support personnel.
- iv. It is our intent that all contributions to the Fund will be expended for marketing purposes during the fiscal year within which contributions are made. Any monies not expended in the fiscal year in which they were contributed will be applied and used for Fund expenses in the following year.

v. Although we intend the Fund to be of perpetual duration, we have the right to terminate the Fund. We will not terminate the Fund, however, until all monies in the Fund have been expended for advertising and promotional purposes.

vi. An unaudited accounting of Fund contributions and expenditures will be prepared annually and a certificate confirming the amount spent will be made available to you upon request. At our option, any such annual accounting may include an audit of the contributions and expenditures of the Fund prepared by an independent certified public accountant selected by us and prepared at the expense of the Fund.

E. **Local Expenditures.** In addition to the Brand Fund Contribution, you are required to spend a minimum of 2% of Gross Revenues or \$15,000 per year, whichever is greater, on approved local marketing. You will comply with the following requirements for local advertising. ~~If you operate multiple Jovie businesses in territories that are physically adjacent to one another or located within the same Metropolitan Statistical Area as determined by us, the minimum local marketing expenditure requirement will apply to such territories on a combined basis.~~

i. Before using any promotional and advertising materials not provided by us, you will submit to us, for our prior approval, all information pertaining to promotional materials and advertising initiated by you. In the event written disapproval of any such advertising and promotional material has not been given by us to you within 20 days from the date such information has been received by us, the materials will be deemed approved. We have the right to use, copyright and provide to our franchisees the use of any marketing, promotional or advertising materials developed by you.

ii. You will submit documentation of your advertising expenditures at such times and in such form as we designate. If you fail to make any required advertising expenditures, we have the right to require you to contribute the amount of any deficiency to the Fund to be used by us for general advertising and promotion.

F. **Materials.** We will make available to you all advertising and promotion materials for the Business which are used by us and by other franchisees.

G. **Special Promotions.** You shall fully participate in all promotional campaigns, prize contests, special offers, and other programs, national, regional, or local in nature (including the introduction of new services or products, new franchises or other marketing programs directed or approved by us), which are prescribed from time to time by us. You shall be responsible for the costs of such participation. To the extent permitted by law, you will comply with any maximum price restrictions which we promulgate from time to time.

H. **Multi-Area Marketing Programs and National Accounts.** We may require you to join and participate in Multi-Area Marketing Programs, and we may specify maximum resale prices to the extent permitted by law. In addition, we may negotiate special pricing and special terms of service with National Accounts, on behalf of the entire network of Jovie businesses. If you wish to participate in these special programs with National Accounts, you must execute the

Amendment to Franchise Agreement for National Account Program Participation, which is attached to this Agreement as **Schedule 8**, under which you grant us the authority to negotiate and enter into agreements with National Accounts that bind you and other franchisees. However, if you execute the National Account Program Participation agreement, you agree and acknowledge that commencing after your first full year of operations, the total amount of Gross Revenues that you may generate from National Accounts may not exceed 90% of your total annual Gross Revenue in any given year. This maximum threshold level is not an indication that you may receive any amount of back-up care service jobs from National Accounts.

I. **Cooperative Advertising.** We may designate local or regional advertising coverage areas to develop cooperative local or regional advertising and promotional programs. You must participate in and contribute your share to the cooperative advertising and promotional programs in your advertising coverage area in addition to the contributions and expenditures required by this Agreement. Your contributions to cooperative advertising or promotional programs will be credited toward the minimum local advertising contribution. Any such cooperatives will establish the procedures for contribution payments. You may be required to belong to and contribute a maximum of 100% of your local advertising contribution to any cooperative to which you are assigned. We may designate the coverage area, method and timing of payment, and any outside agencies; and may merge or dissolve cooperatives; and must approve bylaws and all activities and advertising; of any such cooperative. All cooperatives will report to us in the manner required by, and follow all requirements of, this Agreement.

J. **Manner of Payment and Reports.** On or before the fifth business day of each month, or such other time that we specify, you must make all payments to us for the preceding month by means of electronic funds transfer or any other method we specify. To facilitate the electronic funds transfer, you will arrange for you and your bank to execute the Authorization Agreement set forth in **Schedule 3**, or such other form as we may provide. On or before the fifth business day of each month, or such other time that we specify, you will deliver an itemized report of your Gross Revenues for the prior month (or other period) on such form and in the manner, including electronically, that we prescribe. This report will include your certification and records of Gross Revenues for the period reported. You will provide us with all hard copies and access to electronic reports, that we prescribe, including a list of prices and services sold. You will not set off any claim for damages or money due to you from us against any payments to be paid by you to us under this Agreement or any related agreement between the parties. No endorsement or statement will be effective as an acknowledgment of payment in full. We will have the right to accept any payment and to recover the balance due or to pursue any other remedy available to us. You must pay a late fee of \$100 in the event any amount (royalty, Brand Fund contribution or other payment) is not paid within five days of the due date. In addition, interest at the rate of 1.5% per month (18% per annum), or the maximum allowed by law, if less, will be added to any sums to be paid under this Agreement that remain unpaid after the date due.

K. **Records.** You shall keep such complete records of the Franchised Business as a prudent and careful businessperson would normally keep. You shall keep your financial books and records as we may from time to time direct in the Manual or otherwise, including retention of all invoices, order forms, payroll records, cash register tapes, check records, bank deposit

receipts, tax records and returns, cash disbursements journals and general ledgers. You shall advise us of the location of all original documents and shall not destroy any records without our prior written consent. You will transmit accurate records relating to the Franchised Business, including each business transaction and point-of-sale tapes and records, in the form, time and manner we prescribe (including both paper copy and electronic records accessible by us).

L. **Financial Statements.** You must prepare all financial reports in accordance with generally accepted accounting principles, consistently applied, and in a form, format, and manner prescribed or approved by us (which may include, without limitation, using our prescribed form of accounting software). You must use the chart of accounts we prescribe. You must periodically deliver to us accounting, tax and other information (or copies of documents), as we request in the form, format, and manner we prescribe, including a quarterly financial statement with profit and loss and balance sheet delivered to us with 28 days after each calendar quarter. You will provide us with a copy of your annual financial statements including a profit and loss statement and a balance sheet. Such annual statements will be prepared in accordance with generally accepted accounting principles, consistently applied, and be delivered to us within 90 days after your fiscal year end.

M. **Other Information.** You shall provide such further information relating to the Franchised Business as we deem necessary to assist us in the discharge of our duties or the enforcement of our rights under the terms of this Agreement.

N. **Audit Rights.** During the term of this Agreement for a period of three years after the termination or expiration of this Agreement, we and our authorized agents shall have the right to inspect and audit any of the records of your Franchised Business wherever they may be located. We agree to do inspections and audits at reasonable times. If any inspection or audit discloses a deficiency in the payment of any royalties, advertising or other amounts required to be paid or expended under this Agreement, you shall immediately pay the deficiency to us. In addition, if the deficiency for any audit period equals or exceeds 2% of the correct amount due, you will also immediately pay to us the entire cost of the inspection or audit including travel, lodging, meals, salaries and other expenses of the inspecting or auditing personnel.

## 5. OUR OBLIGATIONS

### A. **Site Selection.**

i. You are responsible for finding and selecting the location of your ~~Community Location~~ Office. Except as noted in Section 5(A)(ii) below, your Office must be located within the Territory. If you request assistance in selecting a site for the ~~Community Location~~ Office, we will provide reasonable assistance, but we reserve the right to charge for this service. We do not guarantee success for any location you select and we are not liable for any consequences of your choice of any site. Any site recommendation or approval we make is not a representation that any particular site is available or appropriate for use as a Franchised Business. It is your responsibility to investigate all applicable zoning, licensing, leasing and other requirements for any proposed site. You must obtain our prior written approval for the Authorized Location

site and for any relocation of the Authorized Location, which approval may be withheld in our sole judgment. In determining whether to accept the site you select, we may consider our market analysis, market penetration plans, franchise placement strategies and prior franchise commitments. You must pay the costs of any relocation, and we reserve the right to charge you for any reasonable costs that we incur. You will deliver to us a copy of your proposed lease for our review at least ten days before signing. Your lease for the Authorized Location must contain an Addendum to Lease in the form attached to this Agreement as **Schedule 4**.

ii. If you have multiple territories under multiple currently effective franchise agreements with us, then your Office may be located in one of your other territories that is under another currently effective franchise agreement with us, provided that the Office in your other territory meets our then-current standards. If you do not maintain the Office within the Territory under this Agreement, then you must establish a P.O. box, or other virtual office as we may designate in the Manual or otherwise in writing, within your Territory under this Agreement. Notwithstanding the foregoing, if (a) you close or relocate the Office, (b) the Office no longer complies with our then-current standards and specifications, or (c) the franchise agreement for the territory where you operate the Office is terminated or transferred, then you will be required to open and maintain an Office in the Territory (or in another territory in which you operate) pursuant to and in accordance with the terms of Section 5(A)(i).

**B. Initial Services.** Our initial services to you are as follows:

- i. We will designate your Territory as provided in Section 2.
- ii. We will furnish you with specifications for all signage, layout, décor and similar items for your ~~Community Location~~Office.
- iii. At your request, we will provide consultation as to the selection, training and supervision of nannies and sitters.
- iv. We will furnish you with specifications for all equipment, inventory and supplies required for the operation of the Franchised Business.
- v. We will advise you on your initial marketing, recruiting and public relations efforts.
- vi. We will provide you with pre-training and with a training/certification program. The training/certification program will take place over two classroom sessions and one virtual session. The Principal Operator must attend and satisfactorily complete the initial classroom training session prior to opening the Business. The second classroom training session will take place within 6 months after opening the Business. The final training/certification session will be delivered virtually within 12 months after opening the Business. The training/certification program in its entirety will take up to seven days to complete. Classroom portions of the program will take place at our

franchise support center in Denver, Colorado. Your Principal Operator must successfully complete the first two sessions of the training/certification program within 6 months of the Effective Date, unless we authorize an extension in writing.

We have the right to require that one or more of your Owners attend training, or we may conduct a separate Owner orientation program that your Owners must attend, as we prescribe. All key managers of your Business must also complete any training we require, and we may charge up to \$1,500 per key manager. You must pay the then-current fee associated with any required training programs. You will also be responsible for any wages and benefits and all personal travel and living expenses incurred by you and others in your organization required to participate in any training programs. Training is provided to Owners, Principal Operators and management level employees only. Any replacement Principal Operator that we approve and any new management level employees that you hire must successfully complete any training we require within 6 months of the date they assume their duties.

C. **On-Going Services.** Our on-going services to you are as follows:

i. We will loan to you a copy of the Manual which shall at all times remain our property. We will provide you with updates to the Manual containing details of any new or revised specifications, standards or procedures. We reserve the right to provide the Manual and updates to the Manual in electronic form or other form specified by us. We have the right to add to, and otherwise modify, the Manual from time to time to reflect changes in authorized services and products, business image and brand standards of the Franchised Businesses provided, however, no such addition or modification shall alter your fundamental status and rights under this Agreement. You agree to accept and comply with any such modifications at your own cost. You acknowledge and agree that the Manual is loaned to you and shall at all times remain our sole and exclusive property.

ii. We may hold periodic conferences or meetings to discuss marketing techniques, new developments, advertising programs, business procedures and other topics.

iii. We will formulate marketing, recruitment and promotional programs as further described in this Agreement.

iv. We will provide you with ongoing consultation in such form and at such times as we deem appropriate.

v. We will provide you with ongoing consultation to help resolve operating problems encountered in the Franchised Business.

vi. We will conduct product research and development that we deem appropriate to improve the System.

D. **Additional Training or Other Services.** We have the right to require you and any of your staff to attend additional training during the Term of this Agreement. You shall be responsible for the cost of such additional training. If we determine that it is appropriate for us to provide additional services to you in order to keep the System competitive or to bring your Business up to our standards, we may charge you a reasonable fee for such additional services.

E. **Shared Services.** We may offer optional services to you wherein we or our affiliate or designee would provide or conduct certain services on your behalf (“Shared Services”) for an additional fee. If we offer, and you agree to utilize, any Shared Services, then you must pay our then-current fee for the respective Shared Service, which we will set forth in our Manual or otherwise in writing. We will not increase each fee more than 50% annually. We may establish, modify, or terminate any of the Shared Services and/or the applicable Shared Service fees at any time upon notice to you.

## 6. YOUR OBLIGATIONS

A. **Best Efforts.** You must, consistent with the terms of this Agreement, diligently develop the Business and use your best efforts to market and promote the offered services and products. You must begin operating the Business within six months of the Effective Date, but only after your Principal Operator has completed pre-training and the initial classroom training session. You are responsible for ensuring that your Principal Operator and managers complete all required training within six months of the Effective Date. You must strictly comply with all present and future standards, specifications, processes, procedures, requirements, and instructions issued by us to ensure the maintenance of uniformity and goodwill of the System and Marks. If applicable, you must comply with the development schedule contained in the Multiple Territory Addendum (if any).

B. **~~Community Location~~Office.** You must establish and open a ~~Community Location~~an Office at the Authorized Location within 12 months of the Effective Date. You will operate your ~~Community Location~~Office only from an Authorized Location that has been accepted by us. You will be responsible for construction and leasehold improvements to the ~~Community Location~~Office. We must approve your build-out, architectural plans and décor (including artwork and posters) in advance. You may not redecorate your ~~Community Location~~Office without our prior written approval. You may not offer child care or babysitting services at your ~~Community Location~~Office. Rather, nanny and babysitting services may only be provided in customers’ homes or as otherwise permitted in accordance with the Manual.

C. **Construction and Remodeling.** You are solely responsible for ensuring that the construction and remodeling of your ~~Community Location~~Office complies with the construction standards set forth in our Manual, if any, and adheres to any plans or designs that we have approved. You and the architect(s) and contractor(s) that you engage are solely responsible for ensuring that your ~~Community Location~~Office complies with all applicable laws, codes, and regulations, including, but not limited to the Americans with Disabilities Act. You are responsible for acquiring, at your expense, all licenses and building permits required in connection with the construction and remodeling of your ~~Community Location~~Office. Under no

circumstances will we liable to you or any other party for your failure to comply with applicable laws, or for any costs or overruns that you incur in the construction and remodeling of your [Community Location Office](#).

**D. Personnel.** You will employ adequately trained and competent personnel to provide quality service in accordance with our criteria. Your Principal Operator must devote full time and attention to the Business as may be necessary to perform the operational, management, administrative, marketing, accounting and other aspects of the Business. Your initial Principal Operator and any substitute Principal Operator that you propose must successfully complete our initial training/certification program and we must approve such individual as meeting our standards and qualifications as a Principal Operator. Any explicit or in fact substitution of the Principal Operator without our consent shall be deemed to be a material breach of this Agreement. Any assistant managers you employ and any nannies that you hire and place must: (i) meet our qualification standards, (ii) provide acceptable applicant references, (iii) pass the required training and background checks, and (iv) successfully complete our manager training program.

**E. Products and Services.** You will offer all services and products which we designate. No service or product, except those services and products designated may be offered for sale, unless you have received our prior written consent (which may be granted or denied in our sole judgment). You will ensure that no unapproved products or services are offered at the [Community Location Office](#). You may not allow alcohol consumption, smoking, gambling or the operation of coin operated games or any unapproved games at the [Community Location Office](#). You will purchase only such types, models or brands of equipment, inventory and supplies that we approve for Franchised Businesses as meeting our standards for quality, design, appearance, function and performance. You shall purchase all supplies, materials, other products and services used or offered for sale from us or from suppliers who have been approved by us. In some cases, there may only be one supplier for a particular item (which may be us or our affiliate). We will provide you with a list of approved suppliers. If you desire to purchase any products from an unapproved supplier, you shall submit to us a written request for such approval, or shall request the supplier itself to do so. You shall not purchase from any supplier until and unless such supplier has been approved in writing by us. We shall have the right to require that our representatives be permitted to inspect the proposed supplier's facilities, and that samples from the supplier be delivered to us for testing. A charge not to exceed the reasonable cost of the inspection and the actual cost of the test shall be paid by supplier. Notwithstanding the foregoing, you may be required to purchase from us or from a single designated source certain products that we consider integral to the System. We have the right to mark up any products sold by us to you and to receive rebates or similar payments from suppliers as a result of your purchases. We may use these funds as we deem appropriate.

**F. Signs.** You must prominently display, at your expense, both on the interior and exterior of the [Community Location Office](#), signs in such form, color, number, location and size and containing such Marks as we designate. Such signs shall be obtained from a source designated or approved by us. You shall obtain all permits and licenses required for such signs and shall also be responsible for ensuring that all signs comply with all laws and ordinances.

You shall not display in or around the ~~Community Location~~Office any sign or advertising of any kind to which we object. We have the right to require you to post a sign or display brochures or similar materials which promote the sale of franchises.

G. **Maintenance.** The Business and everything related to the Business must be maintained in first-class condition and must be kept clean, neat and sanitary. All maintenance, repairs and replacements reasonably requested by us or needed in connection with the Business must be promptly made.

H. **Approved Information System.** We will designate the information system used in your Business including the computer hardware, software, other equipment and enhancements. You must acquire, maintain, use and upgrade computer, information processing and communication systems, accounting software, inventory control, and any other hardware or software components that we determine in accordance with our then-current standards and specifications. We have the right to upgrade and update the technology and resource materials used in the operation of the Business and you will comply with all updates at your expense. We have the right to specify how data from your Business will be stored and accessed. In connection with the approved information system, you agree to the following:

i. We must have at all times direct access to the information stored by your system and we shall have the right to retrieve, analyze, download and use all software, data and files stored or used on the information system. You shall store all data and information on the information system that we designate from time to time.

ii. You acknowledge and agree that there may be fees payable by you in connection with the installation, use, support, maintenance, and periodic enhancements of the approved information system. These fees will be payable to us or a vendor designated by us and may be increased from time to time. As of the Effective Date, you are required to pay us a technology fee. We reserve the right to charge for additional services provided by us in connection with the information system. You will be responsible for the cost of all required upgrades.

iii. You must have high speed internet access. Further, you agree to participate in any internet, extranet or intranet that we establish.

iv. You must have email capabilities and use an email address approved by us.

v. You will only use or download software which has been designated or authorized by us in writing. In the event that you use or download any unauthorized software, you will be liable for all damages and repair costs resulting directly or indirectly from the unauthorized software, in addition to the other remedies provided in this Agreement.

I. **Telephone.** You must have a separate business telephone number. Concurrently with the signing of this Agreement, you will sign a Collateral Assignment of Telephone numbers and Listings in form attached as **Schedule 5**. 16

**J. Compliance with Our Standards.** You will conform to all customer service standards prescribed by us in writing. You will operate the Business through strict adherence to the standards, specifications and policies of the System as they now exist, and as they may from time to time be modified, in order to ensure compliance with the quality standards of the System. These standards, specifications and policies will cover many aspects of the Franchised Business and may include, without limitation, specifications and policies regarding: (i) hours of operation; (ii) safety, maintenance, cleanliness, sanitation, function and appearance of the ~~Community Location~~Office; (iii) critical incident reporting and safety requirements; (iv) training, dress, general appearance and demeanor of your staff; (v) advertising and promotional programs; (vi) use and retention of standard forms; (vii) your identification as the owner of the Franchised Business; (viii) handling of customer complaints; and (ix) any other standard of performance, specification or procedure designated by us relating to the brand and quality standards of the System.

We may, from time to time, suggest prices at which authorized services and products offered by your Jovie business may be sold or offered for sale. Although you generally have the right to establish prices for the services and products you sell, we reserve the right to establish and enforce prices, both minimum and maximum, to the extent permitted by applicable law.

**K. Compliance with Laws.** You will, at your expense, comply with all applicable local, state, federal and municipal laws, ordinances, rules and regulations pertaining to the operation of the Franchised Business, including the obtaining of any necessary permits or licenses, and you are solely responsible for complying with all such applicable laws, ordinances, rules and regulations and obtaining any necessary permits or licenses. We are under no obligation to inform you about any laws, ordinances, rules or regulations that may impact your Franchised Business. You acknowledge and agree that you have consulted with your own advisors with respect to the legal, financial and other aspects of this Agreement. You will operate the Franchised Business in a healthy and safe manner. You shall comply with all applicable laws and regulations regarding hiring and firing of employees, and you acknowledge and agree that all personnel decisions shall be made by you, without any influence or advice from us, and such decisions and actions shall not be, nor be deemed to be, a decision or action of us.

**L. Payment of Liabilities.** You will timely pay all of your obligations and liabilities due and payable to us and to your suppliers and lessors.

**M. Taxes.** You will promptly pay all federal, state and local taxes arising out of the operation of your Business. We will not be liable for these or any other taxes and you will indemnify us for any such taxes that may be assessed or levied against us which arise or result from your Business. You shall reimburse us for any sales tax, gross receipts tax, use tax or other tax or assessment imposed by any taxing authority in the state where the Franchised Business is located on any fees or other amounts payable to us under this Agreement. Such taxes are distinguishable from income taxes imposed on us by the jurisdiction in which the Franchised Business is located. Such income taxes are our responsibility.

N. **Manual.** You will operate your Business in accordance with the Manual. The Manual will contain mandatory and suggested standards and procedures that we develop to ensure the brand standards for Jovie businesses and information relating to your obligations as a Jovie franchisee. You will treat the Manual as confidential, and will use all reasonable efforts to maintain the Manual as secret and confidential. You shall ensure that the Manual is kept up to date at all times. As provided in Section 5:~~(C)~~(i), you must comply with all updates and modifications to the standards set forth in the Manual.

O. **Visits.** A representative of ours may make announced or unannounced visits to the ~~Community Location Office~~ (or, prior to the establishment of the ~~Community Location Office~~, to any location at which the Franchised Business is conducted) to ensure compliance with all required standards, specifications and procedures. Our representative shall be allowed to inspect the condition and operation of the Business at any time during normal business hours. Any inspection or evaluation of the Business by us is to protect our interest in the Marks and System and is not intended and does not constitute control over the day-to-day operation of the ~~Community Location Office~~ or supervision of your employees. In addition, we have the right to utilize third-party mystery shoppers to evaluate the operation of your Business and to contact your customers to complete customer surveys.

P. **Owner Agreement.** If you are a business entity, all of your Owners shall execute an Owner Agreement in form attached as **Schedule 6** to this Agreement.

Q. **Meetings.** Your Principal Operator shall, at your expense, attend such conferences and meetings which we designate, provided that he/she will not be required to travel out of state for such meetings more than once per year. We will charge you our then-current conference and meeting fee for your Principal Operator's attendance at the conference and meetings. We may increase the conference and meeting fee upon thirty (30) days' notice to you, however, we will not increase the fee more than fifty percent (50%) annually. Your Principal Operator must attend the conference and meetings that we designate, subject to the limitations stated in this Section 6(Q). In addition to any other rights we may exercise under the terms of this Agreement, we also reserve the right to charge you our then-current conference and meeting fee should your Principal Operator fail to attend any designated conferences or meeting.

R. **Collection of Information; Privacy; PCI Compliance.** We may, from time to time, specify in the Manual or otherwise in writing the information that you must collect and maintain on the information system, and you must provide to us such reports as we may reasonably request from the data so collected and maintained. You must abide by all applicable laws pertaining to the privacy of consumer, employee, and transactional information ("Privacy Laws"). You must comply with our standards and policies pertaining to Privacy Laws. You must not publish, disseminate, implement, revise, or rescind a data privacy policy without our prior written consent. It is your responsibility to comply with all laws and regulations to the payment card industry data security standards ("PCI Compliance"). You must notify us immediately of any suspected data breach at or in connection with the ~~Community Location Office~~ or the Business.

## 7. MARKS

A. **Ownership.** You acknowledge and agree that we are the owner of all right, title and interest in the Marks and the System. Any improvements relating to the Marks or System (including, but not limited to, advertising material) will also become the sole property of us. You will not be entitled to any payment for improvements to the Marks or System originated or developed by you. You agree not to ever dispute, contest, or challenge, directly or indirectly, the validity or enforceability of the Marks or our ownership of the Marks, nor counsel or assist anyone else to do the same, nor will you take any action that is inconsistent with our ownership of the Marks, nor will you represent that it has any right, title, or interest in the Marks other than those expressly granted by this Agreement.

B. **Use.** You acknowledge and agree that it is of utmost importance that the goodwill, stature, and image of quality associated with the Marks be maintained and enhanced by you. You will make no use of the Marks without our prior approval and you will use the Marks only in the manner prescribed by us. You further acknowledge that your right to use the Marks is derived solely from this Agreement and is limited to the conduct of business by you in compliance with this Agreement and all applicable standards, specifications, and procedures prescribed by us in the Manual or otherwise from time to time. If, in our judgment, your conduct infringes upon or demeans the goodwill, standards of uniformity or quality, or business standing associated with the Marks or System, you will immediately, upon written notice from us, modify your use of the Marks and System in the manner prescribed by us in writing. You must post a sign in the form and location we designate at the ~~Community Location~~Office putting your customers on notice that the Business is independently owned and operated by you as our franchisee, and take any other steps reasonably requested by us to minimize the chance of a claim being made against us as a joint employer of your employees or for anything that occurs at your ~~Community Location~~Office. All of your written materials including stationery and invoices shall contain the notice that your Business is independently owned and operated by you. You are prohibited from using any of the Marks on your employment applications, employee evaluation forms, benefits statements, payroll checks or other documents or materials relating to your employees.

C. **Promotion.** You will operate your Business so that it is clearly identified and advertised as a Jovie business. The style, form and use of the words comprising any of the Marks in any advertising, written materials, products or supplies must, however, have our prior written approval. You will use the Marks which now or hereafter may form a part of the System, on all signs, paper supplies, business cards, advertising materials, and other articles in the identical combination and manner as we may prescribe in writing. You will comply with all trademark, trade name, service mark and copyright notice marking requirements. You will not use the words “Jovie” as part of the name of your business entity.

D. **Use of Online Platforms.** We have the sole right to control, set standards for, and approve any and all activity relating to the Franchised Business on the internet or through any Online Platform. Accordingly, you may not use the Marks, promote the Franchised Business, or conduct any business function using any Online Platform except to the extent that your activities are permitted by and compliant with our then-current Internet Policies, or as we

may otherwise approve in advance and in writing. Our Internet Policies will be set out in the Manual or communicated by us in the manner that we determine. We reserve the right to modify our Internet Policies from time to time and to withdraw any consent(s) previously given, and you must promptly adhere to the changes we make. We may require you to provide us with content regarding your Franchised Business for our online marketing activities. You may not establish any independent website for the Franchised Business, it being understood that any website for or related to the Franchised Business will be administered by us and accessed only through our home page. You are solely responsible for protecting yourself from disruptions, internet content failures, and attacks by hackers and other unauthorized intruders and you waive any and all claims you may have against us for the direct or indirect result of such disruptions, failures, or attacks.

E. **Substitutions.** If it becomes advisable at any time, in our sole judgment, to modify or discontinue use of any Mark, or use one or more additional or substitute trade names, trademarks, service marks, or other commercial symbols, either system-wide or with respect to use by any selected franchisee, you shall comply with our directions within a reasonable time after notice to you, we shall have no liability or obligation whatsoever with respect to your modification or discontinuance of any Mark. You will not make any changes or amendments in or to the use of the Marks or System unless directed by us in writing.

F. **Litigation.** You will have no obligation to and will not, without our prior written consent, defend or enforce any of the Marks in any court or other proceedings for or against imitation, infringement, any claim of prior use, or for any other allegation. You will, however, immediately notify us of any claims or complaints made against you with respect to the Marks and will, at your expense, cooperate in all respects with us in any court or other proceedings involving the Marks. We will pay the cost and expense of all litigation incurred by us including attorneys' fees, specifically relating to the Marks. We will have the right to control and conduct any litigation relating to the Marks.

G. **Copyrighted Materials.** You acknowledge and agree that (1) we may authorize you to use certain copyrighted or copyrightable works (the "Copyrighted Materials"), including the Manual, advertising materials and forms; (2) the Copyrighted Materials are our valuable property; and (3) your rights to use the Copyrighted Materials are granted to you solely on the condition that you comply with the terms of this Agreement. Your use of the Copyrighted Materials does not vest you with any interest other than the non-exclusive license to use the Copyrighted Materials granted in this Agreement.

H. **Protection.** You shall execute any documents that we or our counsel deem necessary for the protection of the Copyrighted Materials or the Marks or to maintain their validity or enforceability, or to aid us in acquiring rights in or in registering any of the Marks or any trademarks, trade names, service marks, slogans, logos or emblems that we subsequently adopt.

## 8. INSURANCE

A. **Insurance.** You shall during the term of this Agreement, purchase and maintain in full force and effect:

20

i. Workers' compensation insurance as required by law, employer's liability insurance with employer's liability limit of at least \$500,000 or any greater limit as required by law, and any other insurance required by law for employers;

~~ii. Comprehensive general and professional liability insurance coverage in such amounts and upon such terms as we designate, but not less than \$1,000,000 per occurrence, \$2,000,000 total coverage, insuring both you, us, and designated parents and affiliates against all claims, suits, obligations, liabilities, and damage, including attorneys' fees, based upon or arising out of actual or alleged personal injuries or property damage relating to the use or condition of the Business, and including sexual/physical abuse and molestation coverage with a limit of not less than \$1,000,000; General liability insurance—\$1,000,000 per occurrence with an annual policy aggregate of \$3,000,000.~~  
Policy language to include coverage for:

(1) Sexual/Physical Abuse & Molestation Limit of \$1,000,000 per occurrence with an annual policy aggregate of \$3,000,000;

(2) Professional Liability - must be purchased from an insurer designated or approved by us with limits of \$1,000,000 per occurrence with an annual policy aggregate of \$3,000,000;

iii. Umbrella coverage of \$5,000,000 (currently required only for franchisees reaching certain revenue thresholds, as further detailed in the Manual);

~~iv. iii.~~ ~~Non-owned automobile liability insurance in such amounts and upon such terms as we designate, but not less than~~ with minimum limits of \$1,000,000 per occurrence;

~~iv. Umbrella coverage of \$5,000,000 (as further detailed in the Manual); and~~

v. Cyber liability insurance with a minimum limit of \$1,000,000 per occurrence; and

~~vi. v.~~ Such additional insurance (or increase in coverage limits) as may be required by us as set forth in the Manual or otherwise in writing, by the terms of any lease for the Business, or by any National Account program you participate in.

The liability insurance afforded by the policy or policies shall not be limited in any way by reason of any insurance that may be maintained by us.

**B. Certificates.** All policies of insurance required under this Section will be with responsible companies qualified to do business and in good standing in the state where the Business is located, and shall be in a form reasonably satisfactory to us. You must obtain such endorsements added to the policies as required to carry out the requirements in this Section. All general and professional liability policies shall name us and any parent or affiliate of ours that we designate as an additional insured. You must purchase your professional liability insurance from

an insurer designated or approved by us and we reserve the right to require you to use certain insurers for some or all of the other insurance requirements described above in Section 8(A) or as we otherwise set forth in writing. Prior to opening for business, you shall furnish to us with certificates issued by each of your insurers indicating that all premiums due have been paid, that all required insurance is in full force and effect and that the insurance will not be terminated or changed without at least 30 days' prior written notice from the insurer to us. Within five days of any request by us, you shall deliver a copy of all insurance policies to us for examination.

C. **Failure to Obtain.** If you fail to obtain or maintain adequate insurance, we may, at our election, obtain insurance for and in your name. Within five days of any written request by us, you shall pay all costs of obtaining adequate insurance.

## 9. RELATIONSHIP

A. **Independent Contractor.** You acknowledge and agree that you are an independent contractor and not an agent, partner, joint venturer or employee of ours. Neither party is liable or responsible for the other's debts or obligations, nor shall either party be obligated for any damages to any person or property directly or indirectly arising out of the operation of the other party's business authorized by or conducted pursuant to this Agreement. The parties agree that no partnership, fiduciary relationship, joint venture or employment relationship exists between them. You shall conspicuously identify yourself in all dealings with the public as an entity separate from us. It is expressly agreed that the parties intend by this Agreement to establish between us and you the relationship of franchisor and franchisee. It is further agreed that you have no authority to create or assume in our name or on our behalf, any obligation, express or implied, or to act or purport to act as agent or representative on behalf of us for any purpose whatsoever. You agree that you will not hold yourself out as our agent, employee, partner or co-venturer. Each of the parties agrees to file its own tax, regulatory and payroll reports with respect to its respective employees and operations, saving and indemnifying the other party from any liability of any nature whatsoever. You will hire all employees of the Franchised Business and be exclusively responsible for the terms of their employment, scheduling, benefits, disciplining, compensation, and all other personnel decisions. All persons hired by or working for you shall not, for any purpose, be deemed our employees or subject to our control.

B. **Indemnification.** You and each owner of the Franchised Business will protect, indemnify and hold us harmless, and our officers, directors, employees, affiliates and agents against all claims, demands, actions, causes of action, losses, damages, costs, suits, judgments, debts, losses, fines, assessments, taxes, liens, legal fees and disbursements, penalties, expenses, and liabilities of any kind or nature arising directly or indirectly out of or in connection with the Franchised Business, your and your employees' actions, inaction, or representations, or your breach of this Agreement. However, you are not required to indemnify us for claims resulting from our breach of this Agreement or other wrongs we commit.

## 10. RESTRICTIVE COVENANTS

A. **Confidential Information.** You acknowledge and agree that your entire knowledge of the operation of the Franchised Business is derived from our Confidential Information or by virtue of your association with us prior to the Effective Date. The Confidential Information is proprietary and constitutes valuable trade secrets. You also acknowledge and agree that all of the Confidential Information is our property and that we have the right to use the Confidential Information in any manner we wish at any time. You shall maintain the confidentiality of the Confidential Information and will not use the Confidential Information in an unauthorized manner or disclose the same to any unauthorized person without first obtaining our written consent.

i. You acknowledge that the Confidential Information is disclosed to you on the condition that you, and your owners agree that during and after the term of this Agreement you: (a) will not use the Confidential Information in any other business or capacity; (b) will maintain the absolute confidentiality of the Confidential Information; (c) will not make unauthorized copies of any portion of the Confidential Information disclosed in written or other tangible form; and (d) will adopt and implement all reasonable procedures we periodically require to prevent unauthorized use or disclosure of the Confidential Information.

ii. The restrictions on the disclosure and use of the Confidential Information will not apply to the following: (a) information and knowledge which are or become generally known in the child care industry within the Territory, other than through disclosure you make (whether deliberate or inadvertent); and (b) the disclosure of the Confidential Information in judicial or administrative proceedings to the extent that you are legally compelled to disclose the information.

B. **In-Term Non-Compete.** You and your owners will not, directly or indirectly, during the term of this Agreement, in any capacity participate, engage in, be connected with, have any interest in or assist any person or entity engaged in any other business which offers child development services, child care services, nanny services, or babysitting services.

C. **Post-Term Non-Compete.** You and your owners will not, directly or indirectly for a period of two years after the expiration or termination of this Agreement, in any capacity participate, engage in, be connected with, have any interest in or assist any person or entity which offers child development services, child care services, nanny services, or babysitting services within the Territory or within a ten-mile radius from the Territory. You agree that the time period and the scope of the prohibition are the reasonable and necessary time and distance needed to protect us if this Agreement expires or is terminated for any reason.

D. **Exception.** The purchase of a publicly traded security of a corporation engaged in a competitive business or service shall not in itself be deemed violative of this Section so long as you do not own, directly or indirectly, more than 1% of the securities of such corporation.

E. **Enforceability.** The unenforceability of all or part of these covenants not to compete in any jurisdiction will not affect the enforceability of the covenants not to compete in other jurisdictions, or the enforceability of the remainder of this Agreement. The covenants not to compete are given in part in consideration for training and access to our Confidential Information, and which, if used in a competitive business, would give an unfair advantage.

F. **Injunctive Relief.** You agree that damages alone cannot adequately compensate us if there is a violation of these noncompetitive covenants and that injunctive relief is essential for our protection. You therefore agree that in case of any alleged breach or violation of this Section by it, we may seek injunctive relief, in addition to all other remedies that may be available to us at equity or law.

## 11. **TRANSFER**

A. **By Us.** You acknowledge that our obligations under this Agreement are not personal, and we can unconditionally assign this Agreement to another entity, be acquired by another entity or merge with another entity.

i. We reserve the right to assign the franchise system to anyone including the operator of a competing system. We shall have the absolute right to transfer or assign this Agreement or any of our rights or obligation under this Agreement to any person or entity.

ii. You acknowledge and agree that we may sell our assets, the Marks or the System to any third party of our choice; may offer our securities privately or publicly; may merge with or acquire other corporations or be acquired by another corporation; may undertake a refinancing, recapitalization, leveraged buyout, or other economic or financial restructuring; or may terminate or cease to exist or dissolve, in any such case without your consent and, provided the transferee expressly assumes and undertakes to perform our obligations in all material respects, free of any responsibility or liability whatsoever to you after the transaction occurs.

iii. With regard to any of the above sales, assignment and dispositions, you expressly and specifically waive any claims, demands, or damages against us arising from or related to the transfer of the Marks or the System from us to any other party.

B. **By You.** You acknowledge and agree that we have entered into this Agreement in reliance on your Owners' qualifications and that the rights and duties set forth in this Agreement are personal to you. Accordingly, you will not make a Transfer or make any lease or sublease of the ~~Community Location~~Office, without our prior written consent, which will not be unreasonably withheld, provided all pre-requisite conditions to transfer are met. Any attempted Transfer without our prior written consent will be a default under the terms of this Agreement and will be voidable by us. No transfer or assignment of this Agreement will be approved by us or be effective unless and until all the following conditions are satisfied:

i. You are in full compliance with this Agreement, you have no uncured defaults, and all your debts and financial obligations to us are current. However, we will waive the Minimum Royalty Fee in the month that the Transfer takes place;

ii. You execute a written agreement in a form satisfactory to us in which you and your owners covenant to observe all applicable post-term obligations and covenants contained in this Agreement;

iii. The proposed transferee executes our then-current standard form of franchise agreement (which may provide for different fees, advertising and marketing contributions, and other rights and obligations from those provided in this Agreement);

iv. The proposed transferee agrees in writing to perform such maintenance, remodeling and re-equipping of the Business and that we determine necessary to bring the Business in compliance with our then-current standards;

v. Prior to the date of the proposed Transfer, the proposed transferee's Principal Operator successfully completes such training and instruction as we deem necessary;

vi. We are satisfied that the proposed transferee and its Principal Operator meet all of the requirements for our new franchisees applicable on the date we receive notice of the proposed transfer and including, but not limited to, good reputation and character, business experience, management experience, and financial strength and liquidity;

vii. You and all holders of an interest in you execute a general release, in the form prescribed by us, releasing, to the fullest extent permitted by law, all claims that you or any of your owners may have against us or our affiliates, including our and their respective shareholders, officers, directors and employees, in both their individual and corporate capacities;

viii. You pay us a transfer fee equal to \$10,000 plus \$2,000 for the cost of training at the time of the Transfer; and

ix. We waive our right of first refusal under this Agreement.

**C. Transfer Upon Death or Disability.** Upon the death, mental incapacity or disability of any of your Owners, we shall consent to the transfer of that Owner's interest in the franchise, the Franchised Business and this Agreement to his or her spouse, heirs, or relative by blood or by marriage whether such transfer is made by will or by operation of law if, in our sole judgment, such person or persons meet our educational, managerial and business standards; successfully completes our training at the earliest opportunity; possess a good moral character, business reputation and credit rating; have the aptitude and ability to conduct the Franchised Business; have at least the same managerial and financial criteria required by new franchisees; and shall have sufficient equity capital to operate the Franchised Business. If said transfer is not

approved by us, then the executor, administrator or personal representative of such person shall transfer his interest to a third party approved by us within six months after such death, mental incapacity or disability. Such transfer shall be subject to our right of first refusal and to the same conditions as any other transfer.

**D. Operation of Business By Us.** In order to prevent any interruption in the operation of the Franchised Business and any injury to the goodwill and reputation which would cause harm to the Franchised Business, you authorize us, and we shall have the right, but not the obligation, to operate the Franchised Business for so long as we deem necessary and practical, and without waiver of any other rights or remedies we may have under this Agreement, in the event that: (i) your Principal Operator is absent or incapacitated by reason of illness or death and you are not, in our sole judgment, able to designate an acceptable substitute Principal Operator or perform under this Agreement, or (ii) any allegation or claim is made against the Franchised Business, any Owner, or the Principal Operator involving or relating to any fraudulent or deceptive practice or any activity that endangers a child. In the event that we install a support manager to operate the Franchised Business, we, at our option, shall not be obligated so to operate it for a period more than 90 days. All revenues from the operation of the Franchised Business during such period of operation by us shall be kept in a separate account and the expenses of the Franchised Business, including royalty fees, advertising contributions, compensation and expenses for our representative, shall be charged to said account. If the revenues are not sufficient to cover these expenses, you will pay us on demand the amount necessary to pay these expenses in full. If we elect to temporarily operate the Franchised Business on your behalf, you agree to indemnify and hold us harmless from any and all claims arising from our acts and omissions.

## **12. OUR RIGHT OF FIRST REFUSAL TO PURCHASE**

**A. Restrictions.** You will not make a Transfer without first offering the same to us in writing, at a stated price and on stated terms. Your written offer to us must contain all material terms and conditions of the proposed sale or transfer. Upon our receipt of written notice specifying the proposed price and terms of proposed sale or transfer of your business, we will give you written notice within ten business days which will either waive our right of first refusal to purchase, or will state an interest in negotiating to purchase the business according to the proposed terms. If we commence negotiations to purchase your business, you may not sell the business to a third party for at least 30 days or until we and you agree in writing that the negotiations have terminated, whichever comes first. If we waive our right to purchase, you will have the right to complete the sale or transfer of the business according to the terms set forth in the written notice to us but not upon more favorable terms to the proposed buyer. Any such sale, transfer or assignment to a third party is expressly subject to the provisions of this Agreement. Your obligations under this Agreement will not be affected or changed because of our nonacceptance of your written offer.

**B. Structure of Entity.** If you are a corporation, partnership, limited liability company or other entity, a controlling interest in your entity may not be sold, pledged, assigned, traded, transferred or otherwise disposed of until the interest has been first offered to us in

writing under the same terms and conditions offered to any third party. Notwithstanding the terms of this Section, one of your owners may bequeath, sell, assign, trade or transfer his/her interest to your other owners without first offering it to us; however, you must provide us with written notice of all such transactions.

### **13. OUR TERMINATION RIGHTS**

**A. Without Opportunity to Cure.** You shall be in default and we may, at our option, terminate this Agreement, without affording you any opportunity to cure the default, effective upon the earlier of receipt of notice of termination by you, or five days after mailing of such notice by us, upon the occurrence of any of the following events:

- i. You are insolvent, liquidated or dissolved;
- ii. You cease to operate or otherwise abandon the Business or forfeit the right to do or transact business in the jurisdiction where the Business is located;
- iii. You or any of your owners make an unauthorized Transfer under this Agreement;
- iv. You or any of your owners is proven to have engaged in fraudulent conduct, or is convicted of, or pleads guilty or no contest to a felony or a crime involving moral turpitude, or any other crime or offense that is reasonably likely to have an adverse effect on the Business, the System, the Marks or related goodwill;
- v. Your Principal Operator or any Owner does anything, or omits to do anything, the consequences of which adversely affects the safety, welfare or well-being of any child at any time;
- vi. You are given two or more notices of being in material violation of any of the terms or requirements of this Agreement within any 12-month period, whether or not such defaults are timely cured after notice;
- vii. You knowingly or intentionally maintain false books or records or submit any false record, statement or report to us;
- viii. You, by act or omission, materially impair the value of, or the goodwill associated with, any of the Marks or the System; or
- ix. You commit any other default under this Agreement which, by its nature, cannot be cured.

**B. With Notice and Opportunity to Cure.** Except for those defaults provided for above, you shall be in default of this Agreement for any failure to maintain or comply with any of the terms, covenants, specifications, standards, procedures or requirements imposed by this Agreement or in the Manual or other written document provided by us, or to carry out the terms

of this Agreement in good faith. For such defaults, we will have the right to terminate this Agreement and your right to operate a Jovie business if you fail to cure the default within a period of 30 days (or 10 days, if your default is the non-payment of monies due) following written notice by us to you of the default(s). Alternatively, if a default (other than for non-payment) cannot reasonably be cured within 30 days, we will provide you with written notice requiring you to begin, within 30 days, to take substantial and continuing action to cure such default and to provide us with evidence of such actions. If the defaults specified in our notice are not cured within the specified cure period, this Agreement shall automatically terminate upon the expiration of the applicable cure period, without further notice. We have the right to modify the cure periods specified in this Section to comply with applicable law or to grant a longer cure period or delay termination, in our sole discretion. Defaults subject to cure by you shall include, without limitation, the following:

i. You fail to satisfactorily complete the training, and commence operating the Business within 6 months of the Effective Date or fail to secure a suitable location for the ~~Community Location~~Office within 12 months of the Effective Date;

ii. You lose the right to possession of the Office, you close or relocate the Office without our prior written consent, the Office no longer complies with our then-current standards and specifications, or the franchise agreement for the territory where the Office is located is terminated or transferred, and you do not cure the default within 30 days following written notice by us to you of the default; or

iii. ~~ii.~~ You fail to comply with the terms of this Agreement or fail to comply with the Manual;

iv. ~~iii.~~ You fail, refuse, or neglect to promptly pay any monies owing to us, our affiliates or the Brand Fund when due, or to submit the financial or other information required under this Agreement;

v. ~~iv.~~ You misuse or make any unauthorized use of the Marks;

vi. ~~v.~~ You sell non-approved services or products; or

vii. ~~vi.~~ You, by act or omission in connection with the operation of the Business, permit a continuing violation of, any applicable law, ordinance, rule, or regulation of a governmental body; ~~or~~

vii. ~~—~~ You lose the right to possession of the Community Location.

#### 14. YOUR TERMINATION RIGHTS; NOTICE REQUIRED

A. **Termination.** You may terminate this Agreement if we violate any material obligation to you and fail to cure such violation within 30 days after our receipt of written notice from you; provided, however, that you are in compliance with the Agreement at the time of giving such notice of termination. Your written notice must identify the violation and demand that it be cured.

B. **Required Notice.** A party must give the other party written notice of an alleged default under or violation of this Agreement after it has knowledge of, determines, or is of the opinion that there has been an alleged default under or violation of this Agreement. If there is failure to give written notice of an alleged default under this Agreement within one year from the date that the non-breaching party has knowledge of, determines or is of the opinion that there has been an alleged default, the alleged default will be deemed to be approved and waived, and the alleged default or violation will not be deemed to be a default under or violation of this Agreement.

## 15. YOUR OBLIGATIONS UPON TERMINATION OR EXPIRATION

A. **Post-Term Obligations.** Upon termination or expiration of this Agreement, all rights granted to you under this Agreement will terminate, the franchise will revert to us, and you will have the following obligations with respect to the Business:

i. You must immediately cease to operate the Business and shall not thereafter, directly or indirectly, represent to the public or hold yourself out as a Jovie franchisee with respect to such business and discontinue all use of the Marks.

ii. You must immediately and permanently cease to use, in any manner whatsoever, including all Online Platforms, all Confidential Information, approved information system and related methods, procedures and techniques used by or associated with the System, and the Marks and distinctive forms, slogans, signs, symbols, logos and designs associated with the System.

iii. You must immediately return to us the Manual and any property held or used by you that is owned by us and shall cease to use, and either destroy or convey to us, all signs, advertising materials, displays, stationery, forms and any other materials that bear or display the Marks.

iv. You must take such actions as may be necessary to cancel any assumed name or similar registration that contains the Mark “Jovie” or any other Mark, and you shall furnish us with evidence satisfactory to us of compliance with this obligation within 30 days after termination or expiration.

v. You must promptly pay all sums owed to us, and if this Agreement is terminated for any reason other than as a result of a material breach of this Agreement by us that is not cured within 30 days or such longer period as may be necessary after written notice thereof from you, such sums shall include all damages, costs, and expenses, including reasonable attorneys’ fees, and interest on such costs, expenses, and fees, incurred by us as a result of the default and the termination. You agree that until such obligation is paid in full, you will grant us a lien against any and all of the personal property, furnishings, equipment, signs, fixtures and inventory owned by you and located at the ~~Community Location~~Office on the date this Agreement terminates or expires.

vi. You must pay to us all damages, costs and expenses, including reasonable attorneys' fees, and interest on such costs, expenses, and fees, incurred by us by subsequent to the termination or expiration of this Agreement in obtaining injunctive or other relief for the enforcement of any term, covenant or provision of this Agreement.

vii. You must take all further action and execute all documents necessary to convey and assign to us all telephone numbers that have been used in the operation of the Business and you shall cease all use of such telephone numbers.

viii. You must comply with the covenants contained in this Agreement, including, but not limited to, the covenant not to compete and the covenant not to disclose Confidential Information.

**B. Our Option to Purchase.** Upon the termination of this Agreement, we shall have the option to purchase all of your rights, title and interest in the Franchised Business and all improvements, equipment, Products, accounts, contract rights and other business assets ("Assets"). The purchase price for the Assets will be the current fair market value of the Assets, excluding any goodwill or going concern value. If the parties cannot agree on the fair market value within a reasonable time, an independent appraiser will be designated by each of the parties to appraise the value of the Assets consistent with this Section 15(B), and an average of the two appraised values will be binding. For the avoidance of doubt, appraised values of the Assets shall exclude any and all consideration for goodwill or going concern value created by the Marks and System licensed to you.

## **16. NOTICES**

**A. Method.** All notices sent by one party to the other must be hand-delivered, sent by registered or certified mail, return receipt requested, or transmitted by facsimile or sent by means of other electronic means, if the sender can verify receipt. They will be addressed to us at our office, or at any other address we designate in writing, and addressed to you at your last known business address, or at any other address you designate in writing.

**B. Effective Receipt.** Any notice is considered given and received, when delivered, if hand-delivered; if sent by facsimile, or electronic means in which receipt can be verified, on the next business day after sent; and if mailed, on the third business day following the mail.

## **17. DISPUTE RESOLUTION**

**A. Governing Law.** Except to the extent governed by the United States Trademark Act of 1946 (Lanham Act, 15 U.S.C. Sections 1051 *et seq.*) or other federal law, this Agreement shall be interpreted under the laws of the State in which the Territory is located, excluding its choice of law rules. The parties agree that any state law or regulation applicable to the offer or sale of franchises or the franchise relationship will not apply unless the jurisdictional provisions are independently met. You waive, to the fullest extent permitted by law, the rights and protections provided by any such franchise law or regulation.

**B. Negotiation and Mediation.** This dispute resolution clause applies to claims by and against all parties and their affiliates, successors, owners, managers, officers, directors, employees, agents, and representatives, as to claims arising out of or relating to this Agreement, or of violation of any applicable law or regulation, except as stated below. This dispute resolution clause shall survive the termination or expiration of this Agreement. The parties will first attempt to resolve any dispute relating to or arising out of this Agreement by negotiation. We will provide a procedure for internal dispute resolution. Any dispute subject to negotiation, and not resolved within ten days, before commencing further dispute resolution must be submitted to non-binding mediation. Mediation will be before a single skilled independent mediator mutually and reasonably agreed on by the parties. The parties will equally bear the costs of mediation. Mediation will be conducted in accordance with the procedures of United States Arbitration and Mediation Service, Inc. (“USA&M”) at the option of the party initiating mediation or other mediation service agreed to by you and us. The mediation will be conducted in the city that USA&M has an office nearest our headquarters office, unless otherwise mutually agreed.

**C. Venue.** Any cause of action, claim, suit or demand allegedly arising from or related to the terms of this Agreement or the relationship of the parties must be brought in the Federal District Court for Colorado or in the Colorado State District Court in the County of Denver, Colorado. Both parties hereto irrevocably submit themselves to, and consent to, the jurisdiction of said courts. Any such action shall be conducted on an individual basis, and not as part of a consolidated, common, or class action, and you and your Owners waive any and all rights to proceed on a consolidated, common, or class basis. The provisions of this subparagraph will survive the termination of this Agreement. You are aware of the business purposes and needs underlying the language of this subparagraph, and with a complete understanding thereof, agree to be bound in the manner set forth.

**D. Jury Waiver.** All parties hereby waive any and all rights to a trial by jury in connection with the enforcement or interpretation by judicial process of any provision of this Agreement, and in connection with allegations of state or federal statutory violations, fraud, misrepresentation or similar causes of action or any legal action initiated for the recovery of damages for breach of this Agreement.

**E. Waiver of Punitive Damages.** You and us and our affiliates agree to waive, to the fullest extent permitted by law, the right to or claim for any punitive or exemplary damages against the other and agree that in the event of any dispute between them, each will be limited to the recovery of actual damages sustained.

## **18. MISCELLANEOUS**

**A. Additional Notice.** If any applicable and binding law or rule of any jurisdiction requires a greater prior notice of the termination of this Agreement than is required hereunder, the prior notice or other action required by such law or rule will be substituted for the notice requirements hereof. Such modifications to this Agreement will be effective only in such jurisdiction and will be enforced as originally made and entered into in all other jurisdictions.

We have the right unilaterally to reduce the scope of any of your covenants contained in this Agreement upon notice to you, whereupon you must comply with them as so modified.

**B. Severability.** All provisions of this Agreement are severable and this Agreement shall be interpreted and enforced as if all completely invalid or unenforceable provisions were not contained herein; all partially valid and enforceable provisions shall be enforced to the extent that they are valid and enforceable.

**C. Attorneys' Fees.** If either party institutes a legal proceeding, including court proceeding and arbitration, and prevails entirely or in part in any action at law or in equity against the other party based entirely or in part on the terms of this Agreement, including without limitation, a claim related to the offering of a franchise or the franchise relationship, the prevailing party shall be entitled to recover from the losing party, in addition to any judgment, reasonable attorneys' fees, court costs, and all of the prevailing party's expenses, and interest on such fees, costs, and expenses, in connection with any action at law.

**D. Waiver.** No failure, forbearance, neglect or delay of any kind on our part in connection with the enforcement or exercise of any rights under this Agreement shall affect or diminish our right to strictly enforce and take full benefit of each provision of this Agreement at any time, whether at law for damages, in equity for injunctive relief or specific performance, or otherwise. No custom, usage or practice with regard to this Agreement by you or by our other franchisees shall preclude the strict enforcement of this Agreement in accordance with its literal terms. No waiver by us of performance of any provision of this Agreement shall constitute or be implied as a waiver of our right to enforce that provision at any future time. Subsequent acceptance by us of any payments due to us hereunder shall not be deemed to be a waiver by us of any preceding or succeeding breach by you of any terms, provisions, covenants, or conditions of this Agreement.

**E. Entire Agreement.** This Agreement, together with the Manual, any written related agreements and all Exhibits, constitutes the entire understanding and agreement between the parties and supersedes all prior understandings, whether oral or written, pertaining to this Agreement, and the System and Business. Nothing in this Agreement is intended to negate or disclaim the disclosures contained in our Disclosure Document. No interpretation, change, termination or waiver of any provision of this Agreement, and no consent or approval under this Agreement, shall be binding upon you or us or effective unless in writing signed by you and us, except that a waiver need be signed only by the party waiving. You acknowledge that the franchise has been granted in reliance upon the information supplied to us your application for a franchise.

**F. Performance.** You agree that you shall not, on grounds of an alleged nonperformance by us of any of our obligations or any other reason, withhold payment of any amount due to us whatsoever. No endorsement or statement on any check or payment of any sum less than the full sum due to us shall be construed as an acknowledgment of payment in full or an accord and satisfaction, and we may accept and cash such check or payment without prejudice to its right to recover the balance due or pursue any other remedy provided herein or by

law. We may apply any payments made by you against any past due indebtedness of yours as we may see fit. We may set off against any payment due to you any of your outstanding debts.

**G. Cumulative Rights.** The rights of the parties hereto are cumulative and no exercise or enforcement by a party of any right or remedy hereunder shall preclude the exercise or enforcement by that party of any other right or remedy herein contained, or to which it is entitled by law.

**H. Headings.** The headings of the Sections hereof are for convenience only and do not define, limit or construe the contents of such Sections.

**I. Acknowledgement.** The parties declare that they are independent contractors and not agents or partners, and no training or supervision given by, or assistance from, us shall be deemed to negate such independence. You acknowledge that the success of your Business is largely dependent on your own efforts and hereby assume the responsibility for your success or failure. You acknowledge that you have had ample time and opportunity to investigate our business and to consult with legal and financial advisors of your choice.

**J. Force Majeure.** Neither party hereto shall be liable for any loss or damage due to any delay in the due performance of the terms hereof (except for the payment of money) by reason of strikes, lockouts and other labor relations, fires, riots, wars, embargoes and civil commotion, or acts of God. Any such delay shall extend performance only so long as such event is in progress.

**K. Assigns.** This Agreement shall be binding upon, and subject to Section 11, shall inure to the benefit of, the parties' successors.

**L. Modifications.** This Agreement may only be modified or amended by a written document executed by both parties. You acknowledge that we may modify our standards, procedures, specifications and marketing techniques set forth in the Manual unilaterally under any conditions and to the extent in which we, in our sole judgment, deem necessary to protect, promote, or improve the Marks, and the quality of the System, but under no circumstances will such modifications be made arbitrarily without such determination.

**M. Delegation.** From time to time, we shall have the right to delegate the performance of any portion or all of our obligations and duties under this Agreement to third parties, whether the same are our agents or independent contractors which we have contracted with to provide such services. You agree in advance to any such delegation by us of any portion or all of our obligations and duties hereunder.

**N. Injunctive Relief.** Nothing herein shall prevent the parties from seeking injunctive relief to prevent irreparable harm, in addition to all other remedies. If it is necessary for us to seek preliminary or permanent injunctive relief, we may do so without a bond.

**O. Interpretation of Rights and Obligations.** The following provisions apply to and govern the interpretation of this Agreement, the parties' rights under this Agreement, and the relationship between the parties:

1. **Our Rights.** Whenever this Agreement provides that we have a certain right, that right is absolute and the parties intend that our exercise of that right will not be subject to any limitation or review. We have the right to operate, administrate, develop, and change the System in any manner that is not specifically precluded by the provisions of this Agreement, although this right does not modify any express limitations set forth in this Agreement.

2. **Our Reasonable Business Judgment.** Whenever we reserve discretion in a particular area or where we agree to exercise our rights reasonably or in good faith, we will satisfy our obligations whenever we exercise reasonable business judgment in making our decision or exercising our rights. Our decisions or actions will be deemed to be the result of reasonable business judgment, even if other reasonable or even arguably preferable alternatives are available, if our decision or action is intended, in whole or significant part, to promote or benefit the System generally even if the decision or action also promotes our financial or other individual interest. Examples of items that will promote or benefit the System include, without limitation, enhancing the value of the Marks, improving customer service and satisfaction, improving product quality, improving uniformity, enhancing or encouraging modernization and improving the competitive position of the System.

P. **Adaptations and Variances.** Complete and detailed uniformity under many varying conditions may not always be possible, practical, or in the best interest of the System. Accordingly, we have the right to vary the standards, specifications, and requirements for any customs or circumstances of a particular franchise or operating agreement, site or location, population density, business potential, existing business practice, competitive circumstance or any other condition that we deem to be of importance to the operation of such Business or the System. We are not required to grant to you a like or other variation as a result of any variation from standard specifications or requirements granted to any other franchisee.

Q. **Notice of Potential Profit.** We and our affiliates may from time to time make available to you goods, products and services for use in your Business on the sale of which we or our affiliates may make a profit. Further, we and our affiliates may from time to time receive consideration from suppliers and manufacturers in respect to sales of goods, products or services to you or in consideration of services rendered or rights licensed to such persons. You agree that we and our affiliates are entitled to said profits and/or consideration.

This entire Agreement, including corrections, changes, and all attachments and addenda, will only be binding upon us when executed or initialed by our authorized representative.

The parties intending to be legally bound, have executed, and delivered this Agreement on this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_\_.

**FRANCHISOR:  
JOVIE INC.**

By: \_\_\_\_\_

Its: \_\_\_\_\_

Date: \_\_\_\_\_

**FRANCHISEE:**

\_\_\_\_\_

By: \_\_\_\_\_

Its: \_\_\_\_\_

Date: \_\_\_\_\_

**SCHEDULE 1**

**TERRITORY**

**THE GEOGRAPHIC AREA ENCOMPASSED WITHIN THE FOLLOWING ZIP  
CODES AS THEY EXIST AS OF THE EFFECTIVE DATE**

## SCHEDULE 2

### PROMISSORY NOTE

\$ \_\_\_\_\_ Denver, Colorado  
\_\_\_\_\_, 20\_\_\_\_\_

For Value Received, the undersigned (the “**Maker**”), promises to pay to the order of JOVIE INC. (the “**Holder**”), at 11030 Circle Point Road, Suite 300 Westminster, CO 80020, or at such other place as the Holder may from time to time in writing designate, in lawful money of the United States of America, the principal sum of \$\_\_\_\_\_ (“**Principal Balance**”), and to pay interest on the principal balance of this Note outstanding from time to time until this Note is fully paid at a fixed rate of \_\_\_\_\_% per annum (the “**Stated Rate**”). This Note shall be paid in \_\_\_\_\_ equal installments of \$\_\_\_\_\_ with the first installment due on \_\_\_\_\_, 20\_\_\_\_\_, and subsequent installments due on the first of each month until paid in full. Refer to the Amortization Schedule attached to this Note.

The Maker may prepay the Principal Balance in whole or in part at any time without penalty or premium. Any prepayment shall be applied first to accrued but unpaid interest and the remainder to principal.

Failure of the Maker to pay any principal or interest when due under this Note shall constitute a default. Upon the occurrence of a default, the Holder may, at its option, by notice in writing to the Maker, declare immediately due and payable the entire Principal Balance and all interest accrued thereon and the same shall thereupon be immediately due and payable without further notice or demand.

All interest paid or agreed to be paid hereunder shall, to the extent permitted by applicable law, be prorated, allocated and spread throughout the full stated term of this Note so that the rate or amount of interest payable hereunder does not exceed the maximum lawful rate of interest from time to time in effect.

The Maker waives presentment, dishonor, protest, demand, diligence, notice of protest, notice of demand, notice of dishonor, notice of nonpayment, and any other notice of any kind otherwise required by law in connection with the delivery, acceptance, performance, default, enforcement or collection of this Note and expressly agrees that this Note, or any payment hereunder, may be extended or subordinated (by forbearance or otherwise) at any time, without in any way affecting the liability of Maker.

Maker agrees to pay on demand all costs of collecting or enforcing payment under this Note, including attorneys’ fees and legal expenses, whether suit be brought or not, and whether through courts of original jurisdiction, courts of appellate jurisdiction, or bankruptcy courts, or through other legal proceedings.

This Note may not be amended or modified, nor shall any waiver of any provision hereof be effective, except only by an instrument in writing signed by the party against whom enforcement of any amendment, modification, or waiver is sought.

This Note shall be governed by and construed according to the laws of the State of Colorado.

If this Note is signed by more than one person as Maker, the term "Maker" shall refer to each of them separately and to both or all of them jointly and all such persons shall be bound both severally and jointly with the other(s).

No delay or omission on the part of the Holder in exercising any right hereunder shall operate as a waiver of such right or of any other remedy under this Note. A waiver on any one occasion shall not be construed as a waiver of any such right or remedy on a future occasion.

**[FRANCHISEE ENTITY]**

By: \_\_\_\_\_  
[Name]  
Title: \_\_\_\_\_

and

By: \_\_\_\_\_  
\_\_\_\_\_ Individually

Date: \_\_\_\_\_

By: \_\_\_\_\_  
\_\_\_\_\_ Individually

Date: \_\_\_\_\_

## AMORTIZATION SCHEDULE

**Initial Franchise Fee:** \_\_\_ Territory(ies) \_\_\_\_\_ .00  
 \_\_\_ % due on execution of Franchise Agreement (\$\_\_\_\_\_ .00)  
**Balance Financed** \$\_\_\_\_\_ .00  
**Interest Rate** \_\_\_\_\_ %

Due Date	Payment #	Monthly Payment	Principal	Interest	Balance
	1				
	2				
	3				
	4				
	5				
	6				
	7				
	8				
	9				
	10				
	11				
	12				
	13				
	14				
	15				
	16				
	17				
	18				
	19				
	20				
	21				
	22				
	23				
	24				

### SCHEDULE 3

## AUTHORIZATION AGREEMENT FOR PREARRANGED PAYMENTS (DIRECT DEBITS)

The undersigned depositor (“**Depositor**”) hereby (1) authorizes Jovie Inc. (“**Company**”) to initiate debit entries and/or credit correction entries to the undersigned’s checking and/or savings account indicated below, and (2) authorizes the depository designated below (“**Depository**”) to debit such account pursuant to Company’s instructions.

_____		_____
Depository		Branch
_____	_____	_____
City	State	Zip Code
_____		_____
Bank Transit/ABA Number		Account Number

This authority is to remain in full force and effect until Depository has received joint written notification from Company and Depositor of the Depositor’s termination of such authority in such time and in such manner as to afford Depository a reasonable opportunity to act on it. Notwithstanding the foregoing, Depository shall provide Company and Depositor with 30 days’ prior written notice of the termination of this authority. If an erroneous debit entry is initiated to Depositor’s account, Depositor shall have the right to have the amount of such entry credited to such account by Depository, if (a) within 15 calendar days following the date on which Depository sent to Depositor a statement of account or a written notice pertaining to such entry, or (b) 45 days after posting, whichever occurs first, Depositor shall have sent to Depository a written notice identifying such entry, stating that such entry was in error, and requesting Depository to credit the amount thereof to such account. These rights are in addition to any rights Depositor may have under federal and state banking laws.

_____	_____
<b>DEPOSITOR (Print Name)</b>	<b>DEPOSITORY (Print Name)</b>
By: _____	By _____
Its: _____	Its: _____

**SCHEDULE 4  
ADDENDUM TO LEASE**

THIS ADDENDUM TO LEASE, dated \_\_\_\_\_, 20\_\_\_\_, is entered into by and between \_\_\_\_\_ (“Lessor”), and \_\_\_\_\_ (“Lessee”).

**RECITALS:**

A. The parties hereto have entered into a certain Lease Agreement, dated \_\_\_\_\_, 20\_\_\_\_, and pertaining to the premises located at \_\_\_\_\_ (the “Lease”).

B. Lessor acknowledges that Lessee intends to operate a nanny placement business from the leased premises specified in the Lease (the “~~Community Location~~Office”) pursuant to a Franchise Agreement (the “Franchise Agreement”) with Jovie Inc. (“Company”) under the name “Jovie™” (“Franchised Business”).

C. The parties now desire to amend the Lease in accordance with the terms and conditions contained herein.

**AGREEMENT:**

**NOW, THEREFORE**, it is hereby mutually covenanted and agreed between Lessor and Lessee as follows:

(1) **Remodeling and Decor.** Lessor agrees that Lessee shall have the right to remodel, equip, paint and decorate the interior of the ~~Community Location~~Office and to display such proprietary marks and signs on the interior and exterior of the ~~Community Location~~Office as Lessee is reasonably required to do pursuant to the Franchise Agreement and any successor Franchise Agreement under which Lessee may operate a Franchised Business at the ~~Community Location~~Office. Lessee agrees that all exterior signage and marks will comply with applicable municipal codes.

(2) **Assignment.** Lessee shall have the right to assign all of its right, title and interest in the Lease to Company or Company’s affiliate, at any time during the term of the Lease, including any extensions or renewals thereof, without first obtaining Lessor’s consent. However, no assignment shall be effective until such time as Company or its designated affiliate gives Lessor written notice of its acceptance of such assignment, and nothing contained herein or in any other document shall constitute Company or its designated affiliate as a party to the Lease, or guarantor thereof, and shall not create any liability or obligation of Company or its affiliate unless and until the Lease is assigned to, and accepted in writing by, Company or its affiliate. In the event of an assignment, Lessee shall remain liable under the terms of the Lease.

(3) **Default and Notice.**

a. In the event there is a default or violation by Lessee under the terms of the Lease, Lessor shall give Lessee and Company written notice of such default or violation within a reasonable time after Lessor receives knowledge of its occurrence. If Lessor gives Lessee a default notice, Lessor must contemporaneously give Company a copy of such notice. Company will notify Lessor whether it intends to cure the default and take an automatic assignment of Lessee's interest as provided in Paragraph 4(a). Company will have an additional 15 days from the expiration of Lessee's cure period in which to cure the default or violation.

b. All notices to Company shall be sent by registered or certified mail, postage prepaid, to the following address: 11030 Circle Point Road, Suite 300 Westminster, CO 80020.

Company may change its address for receiving notices by giving Lessor written notice of such new address. Lessor agrees that it will notify both Lessee and Company of any change in Lessor's mailing address to which notices should be sent.

(4) **Termination or Expiration.**

a. Upon Lessee's default and failure to cure a default under either the Lease or the Franchise Agreement, Company will, at its option, have the right (but not the requirement) to take an automatic assignment of Lessee's interest. In order to exercise this right, Company must give Lessor written notice of its intent to take over the lease within five business days of the date of termination of either the Lease or the Franchise Agreement and must agree to cure all existing defaults within ten business days of the date of termination of either the Lease or the Franchise Agreement.

b. Upon the expiration or termination of either the Lease or the Franchise Agreement, Landlord will cooperate with Company in gaining possession of the ~~Community Location~~Office within 15 days of termination or expiration. If Company does not elect to take an assignment of the Lessee's interest, Lessor will, within 15 days of termination, allow Company to enter the ~~Community Location~~Office, without being guilty of trespass and without incurring any liability to Lessor, to remove all signs and all other items identifying the ~~Community Location~~Office as a Franchised Business and to make such other modifications (such as repainting) as are reasonably necessary to protect the Jovie marks and system, and to distinguish the ~~Community Location~~Office from other Franchised Business.

(5) **Consideration; No Liability.**

a. Lessor hereby acknowledges that the provisions of this Addendum to Lease are required pursuant to the Franchise Agreement under which Lessee plans to operate its business and the Lessee would not lease the ~~Community Location~~Office without this Addendum.

b. Lessor further acknowledges that Lessee is not an agent or employee of Company and the Lessee has no authority or power to act for, or to create any liability on behalf of, or to in any way bind Company or any affiliate of Company, and that Lessor has entered into this Addendum to Lease with full understanding that it creates no duties, obligations or liabilities of or against Company or any affiliate of Company.

(6) **Amendments.** No amendment or variation of the terms of this Addendum to the Lease shall be valid unless made in writing and signed by the parties hereto.

(7) **Reaffirmation of Lease.** Except as amended or modified herein, all of the terms, conditions and covenants of the Lease shall remain in full force and effect and are incorporated herein by reference and made a part hereof as though copied herein in full.

(8) **Beneficiary.** Lessor and Lessee expressly agree that Company is a third-party beneficiary of this Addendum.

**IN TESTIMONY WHEREOF**, witness the signatures of the parties hereto as of the day, month and year first written above.

\_\_\_\_\_

\_\_\_\_\_

By: \_\_\_\_\_

By: \_\_\_\_\_

Title: \_\_\_\_\_

Title: \_\_\_\_\_

**“Lessee”**

**“Lessor”**

**SCHEDULE 5**

**JOVIE  
TELEPHONE LISTING AUTHORIZATION AND ASSIGNMENT AGREEMENT**

THIS AGREEMENT (the "Agreement"), dated \_\_\_\_\_, 20\_\_\_\_ is made by and between Jovie Inc., ("Franchisor") and \_\_\_\_\_ a \_\_\_\_\_ ("Franchisee").

In consideration of the granting of a franchise to Franchisee pursuant to a Franchise Agreement signed contemporaneously with this Agreement and other valuable consideration, the parties as follows:

1. Franchisee is authorized and agrees to obtain telephone service for Franchisee's Jovie business located at in \_\_\_\_\_. Such service shall not be used in conjunction with any other business or residential telephone service. Franchisee is authorized and agrees to secure white page, yellow pages and information listings only in the name of Jovie. Franchisee shall submit to Franchisor for its written approval all telephone listings, yellow page display advertising, layout and copy prior to their placements with the telephone company. The Franchisor's approval shall not be unreasonably withheld. Franchisee shall be responsible for the payment of any and all service charges and fees in connection with obtaining telephone services, advertising and listings.

2. Franchisee hereby assigns to Franchisor all telephone numbers and telephone listings utilized by Franchisee in operation of Franchisee's Jovie business located at in \_\_\_\_\_, which assignment shall become effective immediately upon the termination of the Franchise Agreement, or upon termination of Franchisee's association with Franchisor, whichever occurs first. This assignment is irrevocable and this Agreement shall constitute conclusive evidence of such assignment. Franchisor will deliver this Agreement to the telephone company or any other relevant party to effectuate such assignment.

IN WITNESS WHEREOF, the parties hereto have executed this Agreement as of the day and year first above written.

**FRANCHISOR:  
JOVIE INC.**

**FRANCHISEE**

By: \_\_\_\_\_  
Its: \_\_\_\_\_

By: \_\_\_\_\_  
Its: \_\_\_\_\_

**SCHEDULE 6  
TO FRANCHISE AGREEMENT**

**OWNER AGREEMENT**

As a condition to the granting by Jovie Inc. (“we” or “us”) of a Franchise Agreement (the “Franchise Agreement”) granting the right to operate a Jovie business (the “Business”) to \_\_\_\_\_ (“Franchisee”), each of the undersigned individuals (“you”), who constitute each beneficial holder of an interest in the Franchisee, agrees to be bound by the terms and restrictions of this Agreement (“Agreement”):

1. **Acknowledgments.** Each of you, jointly and severally, represents and warrants to us:

A. That you are the holders of all equity, voting and other interests in Franchisee and all options, warrants and rights to acquire an interest in Franchisee and that the address and telephone number set forth next to your name below are accurate and complete and you will immediately advise us of any change in the information and we may use or distribute the same as required by law, including in our Franchise Disclosure Document;

B. That Franchisee is a corporation, limited liability company or partnership, duly organized, validly existing and in good standing under the laws of the State of \_\_\_\_\_, and that Franchisee is qualified to do business in the state where the Business is to be operated;

C. That the Franchisee’s initial Principal Operator is \_\_\_\_\_ and that Franchisee and each Owner will comply with the terms of Franchise Agreement in designating any substitute Principal Operator.

D. That each Owner of the Franchisee is listed (along with their respective ownership interests) in the signature pages below. All communication between us and Franchisee shall be through the Principal Operator.

E. It is a condition to the granting of the franchise to Franchisee that you enter into this Agreement and we have entered into the Franchise Agreement in reliance upon your agreement to do so, and will continue to do so;

F. That, as Franchisee’s owners, you have received adequate consideration to support your execution of this Agreement.

2. **Confidentiality and Non-Competition Agreements.**

A. **In Term Covenant Not-to-Compete.** Each of you agrees that during the period Franchisee operates a Jovie business, or has any beneficial interest in such a Business, you shall not directly or indirectly in any capacity participate, engage in, be connected with, have any interest in, or assist any person or entity engaged in any other business which offers child care, nanny services, babysitting services, childcare placement services.

B. Post-Term Covenant Not-to-Compete. Each of you agrees that for a two-year period after Franchisee ceases to have any interest in any Jovie business or any rights to develop such Business, regardless of the reasons such interest ceases or terminates, you will not directly or indirectly in any capacity participate, engage in, be connected with, have any interest in, or assist any person or entity engaged in any business which offers child care, nanny services, babysitting services, child care placement services, within the Territory and within a ten-mile radius of the Territory.

C. Appropriation and Disclosure of Information. Except as permitted under the Franchise Agreement, you will not at any time use, copy or duplicate the System, the Manual, the Confidential Information or any aspect thereof, or any of our trade secrets, methods of operation, processes, advertising, marketing, designs, plans, software, programs, know-how or other proprietary ideas or information, nor will you convey, divulge, make available or communicate such information to any third party or assist others in using, copying or duplicating any of the foregoing.

D. Infringement; Validity of Marks and Copyrights; Registrations. You will not at any time commit any act that would infringe upon or impair the value of the System or the Marks, nor will you engage in any business or market any product or service under a name, mark, or design that is confusingly or deceptively similar to any of the Marks. You agree that you will not, at any time directly or indirectly challenge or contest the validity of, or take any action to jeopardize our rights in or ownership of, any of the Marks or any registration of a Mark or any copyrighted work. If you violate this provision, we shall be entitled to all equitable, monetary, punitive and any other relief that may be available under applicable law, as well as the recovery of all costs, expenses and attorneys' fees, and interest on such costs, expenses, and fees, incurred by us as a result of such violation.

E. Trade Secrets and Confidential Information. You understand and agree that we have disclosed or may disclose to you Confidential Information. Except as necessary in connection with the operation of the Business and as approved by us, you shall not, at any time (during or after the term), regardless of the cause of termination, directly or indirectly, use for your own benefit or communicate or divulge to, or use for the benefit of any other person or entity, any Confidential Information, knowledge or know-how or methods of operation of the Business or the System. You shall disclose to your employees only such Confidential Information as is necessary to operate the Business and then only while this Agreement is in effect.

F. Reasonableness of Scope and Duration. You agree that the covenants and agreements contained in Section 2 are, taken as a whole, reasonable with respect to the activities covered and their geographic scope and duration, and no party shall raise any issue of the reasonableness of the areas, activities or duration of any such covenants in any proceeding to enforce any such covenants. Each of you acknowledge and agree that you have other skills and resources and that the restrictions contained in this Section will not hinder your activities or ability to make a living either under the Agreement or in general.

G. Enforceability. Each of you agree that we may not be adequately compensated by damages for a breach of any of the covenants and agreements contained herein, and that we shall, in addition to all other remedies, be entitled to injunctive relief and specific performance. The covenants and agreements contained in this Section 2 shall be construed as separate covenants and agreements, and if any court shall finally determine that the restraints provided for in any such covenants and agreements are too broad as to the area, activity or time covered, said area, activity or time covered may be reduced to whatever extent the court deems reasonable, and such covenants and agreements shall be enforced as to such reduced area, activity or time. To the extent required by the laws of the state in which the Business is located, the duration or the geographic areas included within these covenants, or both, shall be deemed amended in accordance with Section 2.

3. Guaranty.

A. Guaranty. Each of you personally and unconditionally guaranty to us, as well as any of our affiliates, successors or assigns, the punctual payment when due of all sums, indebtedness and liabilities of every kind and nature that Franchisee may now or in the future owe to any of us (including interest, and all attorneys' fees, costs and expenses incurred by any of us in collection).

B. Covenants and Acknowledgments. Each of you covenant and agree that: (1) liability under this guaranty shall be joint and several; (2) that this is a guaranty of payment and not of collection and you shall render any payment required under the Franchise Agreement or this guaranty upon demand; (3) this guaranty shall extend to all amounts you may now or in the future owe to any of us, whether pursuant to the Franchise Agreement or otherwise; (4) your liability under this guaranty shall not be contingent or conditioned upon pursuit by us of any remedies against Franchisee or any of you; (5) your liability shall not be diminished, relieved, or otherwise affected by any extension of time, credit, or other indulgence or waiver that we may from time to time grant to Franchisee or to any of you, including, without limitation, the acceptance of partial payment or performance, the compromise or release of any claims, the release of any other guarantor, or our consent to any transfer or assignment of the franchise or any interest therein and expressly reserve all rights that we may have against you.

~~C. Term of Guaranty. This guaranty and your obligations under it shall continue in effect so long as you operate a Jovie business or hold any beneficial interest in such Business and for a six-month period thereafter. Further, this guaranty shall be extended during any period in which (1) any of us is involved in any judicial or administrative process with Franchisee or any of you to collect any amounts owed us by you, or to enforce the terms of this guaranty; or (2) any bankruptcy or similar proceeding involving Franchisee or any of you. Your obligations under this guaranty shall remain in full force and effect without regard to, and shall not be released, discharged or in any way modified or affected by, any circumstance or condition of Franchisee (whether or not you shall have any knowledge or notice thereof), including, without limitation, bankruptcy, insolvency, reorganization, composition, liquidation or similar proceeding or any action taken by any trustee or receiver or by any court in any such proceeding.~~

C. ~~D.~~ Waivers. Each of you waives notice of demand, protest, nonpayment or default, and all other notices to which Franchisee or you may be entitled, and all suretyship and guarantor's defenses generally and any and all other notices and legal or equitable defenses to which you may be entitled. You waive any right that you may have to require that an action be brought against Franchisee or any other payments and claims for reimbursement or subrogation that you may have against Franchisee arising as a result of your execution and performance of this guaranty.

D. ~~E.~~ Assignment. This guaranty is personal to you and the obligations and duties imposed in it may not be delegated or assigned; provided, this guaranty shall be binding upon your successors, assigns, estates and personal representatives. This guaranty shall inure to our benefit, and the benefit of our affiliates, successors and assigns.

E. ~~F.~~ Enforcement. If any one or more provisions in this guaranty shall for any reason be held to be invalid, illegal, or unenforceable in any respect, such invalidity, illegality or unenforceability shall not affect any other provision hereof and this guaranty shall be construed to bind you to the maximum extent permitted by law.

4. **Covenant Not to Transfer Interests.** The Franchise Agreement, and your rights and obligations under it, is and shall remain personal to you. Any proposed Transfer by you (regardless of the form of transfer) shall be subject to the same terms and conditions contained in the Franchise Agreement. Each of you agree and covenant that you will not at any time during which Franchisee is our franchisee, directly or indirectly, voluntarily or involuntarily, make any Transfer, unless you first obtain our written approval in compliance with the same provisions applicable to a transfer by you as set forth in the Franchise Agreement. You shall cause all stock certificates (or other documents evidencing an interest or right to acquire an interest) issued by Franchisee to bear a legend indicating that such stock (or other documents) is subject to the restrictions provided for in the applicable Agreement.

5. **Miscellaneous.**

A. Capitalized Terms. For purposes of this Agreement, all capitalized terms in this Agreement shall have the same meaning as those terms are defined in the Franchise Agreement.

B. Disputes. Disputes under this Agreement shall be resolved in the same manner as provided under the Franchise Agreement. You expressly acknowledge that the provisions of the Franchise Agreement pertaining to mediation, arbitration venue, applicable law, time periods and limitations govern any disputes between us and you.

Each of you has signed this Agreement on the date set forth opposite your signature.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Percentage Interest: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Percentage Interest: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Percentage Interest: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Percentage Interest: \_\_\_\_\_

## SCHEDULE 7

### MULTIPLE TERRITORY ADDENDUM TO FRANCHISE AGREEMENT

This Multiple Territory Addendum to the Franchise Agreement (this “Addendum”), dated \_\_\_\_\_, 20\_\_\_\_\_(the “Effective Date”), is entered into between \_\_\_\_\_ (“you”); or “Franchisee”, \_\_\_\_\_ (“Guarantors”) and Jovie Inc. (“we” or “us” or “Franchisor”).

A. ~~The You and we are parties are executing multiple Jovie franchise agreements concurrently with to the Franchise Agreements listed in Exhibit A to this Addendum, for (the operation of \_\_\_\_\_ Jovie child care Businesses in specified Territories in and around \_\_\_\_\_, \_\_\_\_\_ (“Territory 1”); \_\_\_\_\_, \_\_\_\_\_ (“Territory 2”), and \_\_\_\_\_, \_\_\_\_\_ (“Territory 3” Franchise Agreements”)) pursuant to which you operate (or have contracted to operate) Jovie® franchised businesses (the “Franchised Businesses”) in the territories listed in Exhibit A (the “Territories”)~~.

B. In light of your execution of multiple franchise agreements ~~[OPTION: for Territories that are adjacent or within the same metropolitan or market area]~~, we have agreed to amend the Franchise Agreement for Territory \_\_\_\_\_ (the “Franchise Agreement”) Agreements in accordance with the terms and conditions contained in this Addendum.

NOW THEREFORE, the parties agree as follows:

1. Defined Terms. Unless defined otherwise in this Addendum, all capitalized terms used in this Addendum will have the definition given to them in the respective Franchise Agreements, if any.

~~2. Initial Franchise Fee. Section 4(A) of the Franchise Agreement is modified to provide that you will pay an Initial Franchise Fee of \$\_\_\_\_\_. This amount is payable in full upon execution of the Franchise Agreement and this Addendum. The Initial Franchise Fee is fully earned when paid and no portion of it is refundable under any circumstance, including as a result of your failure to open any Jovie business or Community Location.~~

~~[INCLUDE SECTION 3 IF TERRITORIES ARE CONTIGUOUS OR LOCATED IN SAME MARKET]~~

~~3. Number of Community Locations Required. The Franchise Agreement are modified to provide that at such times as you are the operator of multiple Jovie Franchised Businesses under multiple franchise agreements (including the Franchise Agreement) having Territories that are adjacent to one another or located within the same metropolitan area or market (as we reasonably determine) (“Combined Territories”), then notwithstanding any contrary provision of the Franchise Agreement, for as long as you (together with your affiliates, if applicable) continue to operate Combined Territories, you and/or your affiliates shall only be required to open one physical Community Location to serve the Combined Territories. You acknowledge and agree that you may be required to relocate your Community Location if the franchise agreement for one or more of the Franchised Businesses comprising the Combined Territories expires or is terminated. For purposes of this paragraph, an “affiliate” of you means any entity that is controlled by or under common control with you. “Control” means that the controlling party has 51% or more of the outstanding ownership and voting interests in an entity.~~

~~[INCLUDE ALTERNATE SECTION 3 IF TERRITORIES ARE NOT CONTIGUOUS OR LOCATED IN SAME MARKET]~~

~~3. Number of Community Locations Required. The Franchise Agreement is modified to provide that you must open the Community Location required under the Franchise Agreement in accordance with the schedule below:~~

<i>Territory</i>	<i>Opening Deadline</i>
<i>Territory 1</i>	<i>Within 12 months following the Effective Date</i>
<i>Territory 2</i>	<i>Within 30 months following the Effective Date</i>
<i>Territory 3</i>	<i>Within 48 months following the Effective Date</i>

2. Office Location. You and we acknowledge that your Office for the Franchised Businesses is located at the following address \_\_\_\_\_.

3. Gross Revenues; Royalty Fees.

A. “Gross Revenues” for the purpose of calculating the Royalty Fees and Brand Fund Contributions due to us will be based on the total combined Gross Revenues of the Franchised Businesses.

B. Section 4(B) of each Franchise Agreement is amended to state that the combined Royalty Fee for the Franchise Agreements is equal to the greater of 5% of Gross Revenues or the aggregate of the minimum Royalty Fees set forth in each respective Franchise Agreements, which you will report and pay to us as provided in the Franchise Agreements.

~~4. Minimum Royalty. For the avoidance of doubt, the \$800 monthly minimum Royalty Fee specified in Section 4(B) of the Franchise Agreements shall commence with the 18th full calendar month after the Effective Date and shall apply to each Territory you operate under the Franchise Agreements. For example, if you are executing three (3) Franchise Agreements and this Addendum, the combined minimum monthly Royalty Fees for the three (3) Territories you operate will be \$2,400.~~ Technology Fees. Section 4(B) of each Franchise Agreement is supplemented to state that Franchisee may combine the payment of the then-current Technology Fee for the Franchise Agreements into one lump sum payment of the Technology Fee.

~~5. Conditions to Opening Community Location. Nothing in this Addendum will be construed as permitting you to open any new Community Location except in strict accordance with and as permitted under the applicable Franchise Agreement.~~ Local Marketing Expenditure. Section 4(E) of each Franchise Agreement is amended to state that the minimum local marketing expenditure requirement will apply to the Territories on a combined basis.

6. Release of Claims. As consideration for entering into this Addendum, Franchisee and Guarantors, each on behalf of themselves and their present and former, direct and indirect, parents, subsidiaries, affiliates, employees, officers, directors, shareholders, owners, heirs, successors, and assigns (collectively,

“Franchisee Parties”) hereby release, waive, and forever discharge Franchisor, and its present and former, direct and indirect, parents, predecessors, subsidiaries, affiliates, employees, officers, directors, shareholders, members, owners, agents, representatives, successors, and assigns (collectively, “Franchisor Parties”) of and from any and all actions, causes of action, suits, losses, liabilities, rights, debts, dues, sums of money, accounts, reckonings, obligations, costs, expenses, liens, bonds, bills, specialties, covenants, contracts, controversies, agreements, promises, variances, trespasses, damages, judgments, extents, executions, claims, and demands, of every kind and nature whatsoever, whether now known or unknown, foreseen or unforeseen, matured or unmatured, suspected or unsuspected, in law, or equity (collectively, “Claims”), which any of such Franchisee Parties ever had, now have, or hereafter can, shall, or may have against any of such Franchisor Parties for, upon, or by reason of any matter, cause, or thing whatsoever from the beginning of time through the Effective Date. Notwithstanding the foregoing, this release does not apply to the offer or sale of any new Franchise Agreements that are being signed contemporaneously with the execution of this Addendum, unless otherwise permitted by law. Franchisee and Guarantors, on behalf of the Franchisee Parties, understand that they may later discover Claims or facts that may be different from, or in addition to, those that it or any other Franchisee Party now knows or believes to exist regarding the subject matter of the release contained in this Section, and which, if known at the time of signing this Agreement, may have materially affected this Agreement and its decision to enter into it and grant the release contained in this Section. Nevertheless, Franchisee and Guarantors, on behalf of themselves and the other Franchisee Parties, intend to fully, finally and forever settle and release all Claims that now exist, may exist, or previously existed, as set out in the release contained in this Section, whether known or unknown, foreseen or unforeseen, or suspected or unsuspected, and the release given herein is and will remain in effect as a complete release, notwithstanding the discovery or existence of such additional or different facts. The Franchisee Parties hereby waive any right or Claim that might arise as a result of such different or additional Claims or facts.

[The following language is included in the event the Washington Franchise Investment Protection Act, RCW 19.100 and the rules adopted thereunder apply: “This Section 7 does not apply to claims arising under the Washington Franchise Investment Protection Act, RCW 19.100, or the rules adopted thereunder.”]

7. ~~6.~~ Construction. In all other respects, the Franchise Agreements will be construed and enforced according to their terms.

IN WITNESS WHEREOF, the parties have executed this Addendum as of the date first above written.

**JOVIE INC.**

**[You]**

By: \_\_\_\_\_

By: \_\_\_\_\_

[Print Name]: \_\_\_\_\_

[Print Name]: \_\_\_\_\_

Title: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

Exhibit A to the  
Aggregate Reporting Addendum to Franchise Agreement

<u>Date of Franchise Agreement</u>	<u>Franchised Territory</u>

**SCHEDULE 8**  
**AMENDMENT TO FRANCHISE AGREEMENT**  
**FOR NATIONAL ACCOUNT PROGRAM PARTICIPATION**

This Amendment to Franchise Agreement for National Account Program Participation (this “Amendment”) is made and entered into by and between Jovie Inc. (“Jovie”) and the Franchisee listed in the signature area below (“Franchisee”). Jovie and Franchisee are parties to a Jovie® Franchise Agreement (the “Franchise Agreement”), under which Franchisee operates a Jovie franchised business (the “Business”) within a defined Territory. Under the Franchise Agreement, Jovie has the right to establish and administer “Multi-Area Marketing Programs” on behalf of the Jovie franchise system, including programs for marketing and providing nanny and sitter services to customers or customer networks having a regional or national scope (“National Accounts”) under special pricing or terms that Jovie negotiates with such National Accounts (“Programs”), and which may be governed by a written agreement between Jovie and the National Account customer (a “Program Agreement”). In some cases, participation in Programs require that the participating franchisees comply with special terms and conditions, as a condition of providing services to the National Account customer. Franchisee recognizes the value of participating in Programs and the potential for increased negotiating leverage available to Jovie in negotiating Program Agreements on behalf of a large number of Jovie businesses, and wishes to authorize Jovie to negotiate and enter into Program Agreements and to bind Franchisee to the terms of Programs, subject to Franchisee’s opt-out rights as described herein. Accordingly, and in consideration of the mutual covenants and considerations set forth herein, Jovie and Franchisee agree to amend the Franchise Agreement, as follows:

1. Grant of Authority. Without limiting in any way Jovie’s rights to establish and administer “Multi-Area Marketing Programs” under the Franchise Agreement, Franchisee grants Jovie the additional right, power and authority to negotiate with National Accounts and, subject to Jovie’s sole judgment, to enter into Program Agreements on behalf of all Jovie franchised and company-owned businesses, including the Business. Franchisee agrees that upon Jovie’s signing of a Program Agreement and Franchisee’s acceptance of any customer order under a Program, Franchisee will be immediately bound to the rules, conditions, guidelines, and requirements of the Program, as they are communicated to Franchisee by Jovie via email, Jovie’s web portal or any other method of notifications that Jovie establishes. Within thirty (30) days of signing a new Program Agreement for any new Program, Jovie will provide Franchisee with a summary of the material terms and conditions of each new Program (a “Program Summary”). All Program Summaries are incorporated into this Amendment by reference, and Franchisee agrees that any National Account executing a Program Agreement with Jovie will be a third party beneficiary to this Amendment with respect to enforcement of mandatory components of Programs. Jovie may, as necessary, require that Franchisee execute additional agreement(s) or riders to this Amendment, as a condition of the Franchisee’s participation in a Program. Franchisee shall not be entitled to review Program Agreements directly.

2. Opt-Out Rights. Upon receiving written notice of a new Program and its features, Franchisee has the right at any time, by providing Jovie with ten (10) days’ advance written notice (or such longer notice period as Jovie may set forth in the Program summary described in Paragraph 1, above), to opt out of the Program. Upon expiration of the notice period (or sooner at Jovie’s discretion): (a) Franchisee will no longer be eligible to participate in the Program; and (b) Franchisee will remain liable for satisfying any and all obligations of Franchisee under the applicable Program to the extent accrued prior to expiration of the notice period. Franchisee acknowledges and agrees that if Franchisee opts out of any Program, pursuant to the Franchise Agreement Jovie may fulfill National Account customer orders for the Program, either directly or through other Jovie franchised businesses, including in areas close to or within Franchisee’s territory.

3. Compliance with Guidelines and Management of Programs. Franchisee agrees to adhere to all rules and guidelines established by Jovie regarding Programs generally or regarding any Program in particular. Jovie shall have the sole right and privilege (to the exclusion of Franchisee) to communicate with National Accounts and their representatives regarding Program-related matters. Violation of the rules, conditions or guidelines of any Program by Franchisee shall be deemed a default under the Franchise Agreement.

4. Indemnity. Without limiting Franchisee's indemnification obligations under the Franchise Agreement, Franchisee agrees protect, indemnify and hold harmless Jovie and the applicable National Account, from and against all claims, demands, actions, causes of action, losses, damages, costs, suits, judgments, debts, losses, fines, assessments, taxes, liens, legal fees and disbursements, penalties, expenses, and liabilities of any kind or nature arising directly or indirectly out of the provision of services to customers under Programs, by Franchisee or its owners, shareholders, employees, or contractors.

5. Termination Rights. Either party has the right to terminate this Amendment upon thirty (30) days' advance written notice to the other party; provided that if Franchisee elects to terminate this Amendment, at Jovie's option: (a) Franchisee will no longer be eligible to participate in any Programs; and (b) Franchisee will remain liable for satisfying any and all obligations of Franchisee, under any Programs, which accrued prior to termination of this Amendment.

6. Construction. In all other respects, the Franchise Agreement will be construed and enforced according to its terms.

IN WITNESS WHEREOF, Jovie and Franchisee have signed this Amendment as of the day and year first above written.

**“JOVIE”  
JOVIE INC.**

**“FRANCHISEE”**

\_\_\_\_\_

By: \_\_\_\_\_  
Its: \_\_\_\_\_

By: \_\_\_\_\_  
Its: \_\_\_\_\_

**SCHEDULE 9  
ACKNOWLEDGMENT ADDENDUM TO  
JOVIE FRANCHISE AGREEMENT**

**This Questionnaire does not apply to franchisees who intend to operate the franchised business in the State of California. Do not complete this Questionnaire or respond to any of the questions contained in the Questionnaire if you intend to operate the franchised business in the State of California.**

**\*This Questionnaire does not apply to Maryland franchisees. Do not sign this Questionnaire if you are a Maryland resident, or the franchise is to be located in Maryland.**

**\*This Questionnaire does not apply to Washington franchisees. Do not sign this Questionnaire if you are a Washington resident, or the franchise is to be located in Washington.**

As you know, you and we are entering into a Franchise Agreement for the operation of a Jovie™ franchise. The purpose of this Acknowledgment Addendum is to determine whether any statements or promises were made to you that we have not authorized or that may be untrue, inaccurate or misleading, and to be certain that you understand the limitations on claims that may be made by you by reason of the offer and sale of the franchise and operation of your business. Please review each of the following questions carefully and provide honest responses to each question.

**Acknowledgments and Representations\*.**

1. Did you receive a copy of our Franchise Disclosure Document (and all exhibits and attachments) at least 14 calendar days prior to signing the Franchise Agreement? Check one: ( ) Yes ( ) No. If no, please comment: \_\_\_\_\_

\_\_\_\_\_

2. Have you studied and reviewed carefully our Franchise Disclosure Document and Franchise Agreement? Check one: ( ) Yes ( ) No. If no, please comment: \_\_\_\_\_

\_\_\_\_\_

3. Did you understand all the information contained in both the Franchise Disclosure Document and Franchise Agreement? Check one ( ) Yes ( ) No. If no, please comment: \_\_\_\_\_

\_\_\_\_\_

4. Was any oral, written or visual claim or representation made to you which contradicted the disclosures in the Franchise Disclosure Document? Check one: ( ) No ( ) Yes. If yes, please state in detail the oral, written or visual claim or representation: \_\_\_\_\_

\_\_\_\_\_

5. Except as stated in Item 19 of our Franchise Disclosure Document, did any employee or other person speaking on behalf of Jovie Inc. make any oral, written or visual claim, statement, promise or representation to you that stated, suggested, predicted or projected sales, revenues, earnings, income or profit levels at any Jovie location or business, or the likelihood of success of your franchised business? Check one: ( ) No ( ) Yes. If yes, please state in detail the oral, written or visual claim or representation: \_\_\_\_\_

\_\_\_\_\_

6. Except as stated in Item 19 of our Franchise Disclosure Document, did any employee or other person speaking on behalf of Jovie Inc. make any statement or promise regarding the costs involved in operating a franchise or that is contrary to, or different from, the information contained in the Franchise Disclosure Document. Check one: ( ) Yes ( ) No. If yes, please comment: \_\_\_\_\_

\_\_\_\_\_

---

---

7. Do you understand that that the franchise granted is for the right to operate the Business in the Territory, as stated in Subparagraph 2.A, and that we and our affiliates have the right to issue franchises or operate competing businesses for or at locations, as we determine, outside of your Territory using any trademarks and inside your Territory (for non-competitive businesses) using any trademarks other than the Jovie Marks, as described in Subparagraph 2.B? Check one:  Yes  No. If no, please comment: \_\_\_\_\_

8. Do you understand that the Franchise Agreement (and the representations in the Franchise Disclosure Document) constitute the entire agreement between you and us concerning the franchise for the Business, meaning that any prior oral or written statements not set out in the Franchise Agreement will not be binding? Check one:  Yes  No. If no, please comment: \_\_\_\_\_

9. Do you understand that the success or failure of your Business will depend in large part upon your skills and experience, your business acumen, your location, the local market for nanny services, interest rates, the economy, inflation, the number of employees you hire and their compensation, competition and other economic and business factors? Further, do you understand that the economic and business factors that exist at the time you open your Business may change? Check one  Yes  No. If no, please comment: \_\_\_\_\_

10. Do you understand that this franchise business may be impacted by other risks, including those outside your or our control such as economic, political or social disruption, including COVID-19. In addition, do you understand that the COVID-19 outbreak and any preventative or protective actions that federal, state, and local governments may take in response to this pandemic may result in a period of business disruption, reduced customer demand, and reduced operations for Jovie businesses. Do you also understand that the extent to which the coronavirus impacts the Jovie system will depend on future developments which are highly uncertain and which we cannot predict? Check one  Yes  No. If no, please comment: \_\_\_\_\_

11. Do you understand that you are bound by the non-compete covenants (both in-term and post-term) listed in Subparagraphs 10.B and 10.C and that an injunction is an appropriate remedy to protect the interests of the Jovie system if you violate the covenant(s)? Further, do you understand that the term “you” for purposes of the non-compete covenants in defined broadly in subparagraphs 10.B and 10.C, such that any actions in violation of the covenants by those holding any interest in the franchisee entity may result in an injunction, default and termination of the Franchise Agreement?  Yes  No. If no, please comment: \_\_\_\_\_

12. Did you receive a list of the Jovie franchisees (with telephone numbers) and did you have an opportunity to talk with them about their experience in the Jovie system?  Yes  No. If no, please explain: \_\_\_\_\_

YOU UNDERSTAND THAT YOUR ANSWERS ARE IMPORTANT TO US AND THAT WE WILL RELY ON THEM. BY SIGNING THIS ADDENDUM, YOU ARE REPRESENTING THAT YOU HAVE CONSIDERED EACH QUESTION CAREFULLY AND RESPONDED TRUTHFULLY TO THE ABOVE QUESTIONS. IF MORE SPACE IS NEEDED FOR ANY ANSWER, CONTINUE ON A SEPARATE SHEET AND ATTACH.

**NOTE: IF THE RECIPIENT IS A CORPORATION, PARTNERSHIP, LIMITED LIABILITY COMPANY OR OTHER ENTITY, EACH OF ITS PRINCIPAL OWNERS MUST EXECUTE THIS ACKNOWLEDGMENT.**

\*Such representations are not intended to nor shall they act as a release, estoppels or waiver of any liability incurred under the Illinois Franchise Disclosure Act. The general release in this Acknowledgment Addendum does not waive any liability the franchisor may have under the Washington Franchise Investment Protection Act, RCW 19.100, and the rules adopted thereunder.

Signed: \_\_\_\_\_

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_

Signed: \_\_\_\_\_

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_

Accepted on behalf of  
**JOVIE INC.**

By: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

**EXHIBIT C**  
**SAMPLE RELEASE**

Jovie [20242025](#) FDD  
[65711175v1](#)

[65711175v3](#)

**SAMPLE RELEASE OF CLAIMS**  
**(THIS IS SUBJECT TO CHANGE OVER TIME)**

For and in consideration of the Agreements and covenants described below, Jovie Inc. (“Franchisor”), \_\_\_\_\_ (“Franchisee”), and \_\_\_\_\_ (“Guarantors”) enter into this Release of Claims (“Agreement”).

RECITALS

- A. Franchisor and Franchisee entered into JOVIE Franchise Agreement dated \_\_\_\_\_ (“Franchise Agreement”).
- B. [NOTE: Describe the circumstances relating to the release.].

AGREEMENT

1. **Consideration.** [NOTE: Describe the consideration.]
- 2-3. [NOTE: Detail other terms and conditions of the agreement.]
4. **Release.**

a. Franchisee and Guarantors, each on behalf of themselves and their present and former, direct and indirect, parents, subsidiaries, affiliates, employees, officers, directors, shareholders, owners, heirs, successors, and assigns (collectively, “Franchisee Parties”) hereby release, waive, and forever discharge Franchisor, and its present and former, direct and indirect, parents, predecessors, subsidiaries, affiliates, employees, officers, directors, shareholders, members, owners, agents, representatives, successors, and assigns (collectively, “Franchisor Parties”) of and from any and all actions, causes of action, suits, losses, liabilities, rights, debts, dues, sums of money, accounts, reckonings, obligations, costs, expenses, liens, bonds, bills, specialties, covenants, contracts, controversies, agreements, promises, variances, trespasses, damages, judgments, extents, executions, claims, and demands, of every kind and nature whatsoever, whether now known or unknown, foreseen or unforeseen, matured or unmatured, suspected or unsuspected, in law, or equity (collectively, “Claims”), which any of such Franchisee Parties ever had, now have, or hereafter can, shall, or may have against any of such Franchisor Parties for, upon, or by reason of any matter, cause, or thing whatsoever from the beginning of time through the Effective Date, including, without limitation, those arising out of or relating to the Franchise Agreement, the Franchised Business, the offer and sale of the Franchised Business, or the franchise relationship between any of the Franchisee Parties and any of the Franchisor Parties. Franchisee and Guarantors, on behalf of the Franchisee Parties, understand that they may later discover Claims or facts that may be different from, or in addition to, those that it or any other Franchisee Party now knows or believes to exist regarding the subject matter of the release contained in this Section 4, and which, if known at the time of signing this Agreement, may have materially affected this Agreement and its decision to enter into it and grant the release contained in this Section 4. Nevertheless, Franchisee and Guarantors, on behalf of themselves and the other Franchisee Parties, intend to fully, finally and forever settle and release all Claims that now exist, may exist, or previously existed, as set out in the release contained in this Section 4, whether known or unknown, foreseen or unforeseen, or suspected or unsuspected, and the release given herein is and will remain in effect as a complete release, notwithstanding the discovery or existence of such additional or different facts. The Franchisee Parties

hereby waive any right or Claim that might arise as a result of such different or additional Claims or facts.

b. Franchisee and Guarantors represent and warrant as follows: (i) none of them are aware of any Claim that is not covered by the release contained in this Section 4, (ii) none of them have assigned or transferred any of the Claims released herein to any person or entity and no person or entity has subrogated to or has any interest or rights in any Claims, and (iii) each of them has the full right, power, and authority to enter into this Agreement, to grant on behalf of itself and the other Franchisee Parties the releases contained herein, and to perform its obligations hereunder.

~~[California specific language: Franchisee and Guarantors, on behalf of the Franchisee Parties, waive all rights and protections that they have or may have under Section 1542 of the California Civil Code. Section 1542 provides as follows:~~

~~A general release does not extend to claims that the creditor or releasing party does not know or suspect to exist in his or her favor at the time of executing the release and that, if known by him or her, would have materially affected his or her settlement with the debtor or released party.~~

~~Franchisee and Guarantors, on behalf of the Franchisee Parties, acknowledge and agree that the foregoing waiver of Section 1542 is an essential, integral and material term of this release and that they have had adequate opportunity to gather all information necessary to enter into this Amendment and to grant the releases contained herein, and need no further information or knowledge of any kind that would otherwise influence the decision to enter into this Amendment.]~~

[The following language is to be included if the Washington Franchise Investment Protection Act, RCW 19.100, applies: The general release granted under this Agreement does not apply with respect to claims arising under the Washington Franchise Investment Protection Act, RCW 19.100, and the rules thereunder.]

**5. General.** No amendment to this Agreement or waiver of the rights or obligations of either party shall be effective unless in writing signed by the parties. This Agreement is governed by the laws of the State of \_\_\_\_\_ without regard to conflicts of laws principles. If any provision of this Agreement is held invalid or unenforceable by any court of competent jurisdiction, the other provisions of this Agreement will remain in full force and effect. This Agreement contains the entire agreement and understanding of the parties concerning the subject matter of this Agreement. [NOTE: Detail other miscellaneous provisions.]

**FRANCHISOR:**

Jovie Inc.

By: \_\_\_\_\_  
Its: \_\_\_\_\_

**FRANCHISEE:**

\_\_\_\_\_

By: \_\_\_\_\_  
Its: \_\_\_\_\_

**GUARANTORS:**

\_\_\_\_\_  
\_\_\_\_\_, Individually

Jovie ~~2024~~[2025](#) FDD  
65711175v1

[65711175v3](#)

**EXHIBIT D**

**LIST OF STATE ADMINISTRATORS AND  
AGENTS FOR SERVICE OF PROCESS**

Jovie ~~2024~~2025 FDD  
65711175v1

65711175v3

**STATE ADMINISTRATORS AND  
AGENTS FOR SERVICE OF PROCESS**

STATE	STATE ADMINISTRATOR/AGENT	ADDRESS
California	Commissioner of Financial Protection and Innovation California Department of Financial Protection and Innovation	320 West 4 <sup>th</sup> Street, Suite 750 Los Angeles, CA 90013-2344 1-866-275-2677
Hawaii (State Administrator)	Commissioner of Securities Dept. of Commerce and Consumer Affairs Business Registration Division Securities Compliance Branch	335 Merchant Street Room 203 Honolulu, HI 96813
Illinois	Illinois Attorney General	500 South Second Street Springfield, IL 62706
Indiana (State Administrator)	Indiana Securities Commissioner Securities Division	302 West Washington Street, Room E111 Indianapolis, IN 46204
Indiana (Agent)	Indiana Secretary of State	302 West Washington Street, Room E018 Indianapolis, IN 46204
Maryland (State Administrator)	Office of the Attorney General Division of Securities	200 St. Paul Place Baltimore, MD 21202-2020
Maryland (Agent)	Maryland Securities Commissioner	200 St. Paul Place Baltimore, MD 21202-2020
Michigan	Michigan Department of Attorney General Consumer Protection Division	G. Mennen Williams Building, 1 <sup>st</sup> Floor 525 West Ottawa Street Lansing, MI 48933
Minnesota	Commissioner of Commerce Minnesota Department of Commerce	85 7 <sup>th</sup> Place East, Suite 280 St. Paul, MN 55101-2198
New York (State Administrator)	NYS Department of Law Investor Protection Bureau	28 Liberty Street, 21 <sup>st</sup> Floor New York, NY 10005 212-416-8236
New York (Agent)	New York Department of State	One Commerce Plaza 99 Washington Avenue, 6th Floor Albany, NY 12231-0001 518-473-2492
North Dakota	Securities Commissioner North Dakota Securities Department	600 East Boulevard Avenue State Capitol, 14th Floor, Dept. 414 Bismarck, ND 58505-0510
Rhode Island	Director, Department of Business Regulation, Securities Division	1511 Pontiac Avenue John O. Pastore Complex – Building 68-2 Cranston, RI 02920
South Dakota	Department of Labor and Regulation Division of Insurance – Securities Regulation	124 S. Euclid, Suite 104 Pierre, SD 57501
Virginia (State Administrator)	State Corporation Commission Division of Securities and Retail Franchising	1300 East Main Street, 9 <sup>th</sup> Floor Richmond, VA 23219 804-371-9051
Virginia (Agent)	Clerk of the State Corporation Commission	1300 East Main Street, 1st Floor Richmond, VA 23219-3630
Washington	Department of Financial Institutions Securities Division	150 Israel Road SW Tumwater, WA 98501 360-902-8760
Wisconsin	Commissioner of Securities	Department of Financial Institutions Division of Securities 4822 Madison Yards Way, North Tower Madison, WI 53705

**EXHIBIT E**  
**STATE SPECIFIC ADDENDA**

Jovie ~~2024~~[2025](#) FDD  
65711175v1

[65711175v3](#)

**JOVIE INC.**  
**SPECIFIC DISCLOSURES REQUIRED BY VARIOUS STATES**

The Jovie Inc. Franchise Disclosure Document (“Disclosure Document”) and Franchise Agreement (“FA”) are modified and clarified as follows for franchisees and prospective franchisees in the following states:

**CALIFORNIA ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT**

- ~~1. OUR WEBSITE HAS NOT BEEN REVIEWED OR APPROVED BY THE CALIFORNIA DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION. ANY COMPLAINTS CONCERNING THE CONTENT OF THIS WEBSITE MAY BE DIRECTED TO THE CALIFORNIA DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION AT [www.dfpi.ca.gov](http://www.dfpi.ca.gov).~~
- ~~2. The Franchise Agreement requires franchisees to execute a general release of claims upon transfer of the Franchise Agreement. California Corporations Code 31512 provides that any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with any provision of that law or any rule or order thereunder is void. Section 31512 voids a waiver of your rights under the Franchise Investment Law (California Corporations Code Section 31000-31516). Business and Professions Code Section 20010 voids a waiver of your rights under the Franchise Relations Act (Business and Professions Code Sections 20000-20043).~~
- ~~3. The Franchise Agreement requires application of the laws of Colorado. This provision may not be enforceable under California law.~~
- ~~4. The Franchise Agreement establishes Colorado as the forum for the resolution of disputes. This provision may not be enforceable under California law.~~
- ~~5. California Business and Professions Code Section 20000 through 20043 provide rights to the franchisee concerning termination, transfer or non-renewal of a franchise. If the Franchise Agreement is inconsistent with the law, the law will control.~~
- ~~6. The Franchise Agreement contains a covenant not to compete which extends beyond the termination of the franchise. This provision may not be enforceable under California law.~~
- ~~7. Neither we nor any person in Item 2 of the Disclosure Document is subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities Exchange Act of 1934, 15 U.S.C.A. 78a et seq., suspending or expelling such person from membership in such association or exchange.~~
- ~~8. Termination based on bankruptcy is generally unenforceable under federal bankruptcy law (11 U.S.C.A. Section 101 et seq.).~~

9. ~~THE CALIFORNIA FRANCHISE INVESTMENT LAW REQUIRES THAT A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE SALE OF THE FRANCHISE BE DELIVERED TOGETHER WITH THE DISCLOSURE DOCUMENT.~~
10. ~~SECTION 31125 OF THE CALIFORNIA CORPORATIONS CODE REQUIRES US TO GIVE YOU A DISCLOSURE DOCUMENT, IN A FORM CONTAINING THE INFORMATION THAT THE COMMISSIONER MAY BY RULE OR ORDER REQUIRE, BEFORE A SOLICITATION OF A PROPOSED MATERIAL MODIFICATION OF AN EXISTING FRANCHISE.~~
11. ~~The highest interest rate allowed by law in California is 10% annually.~~
12. ~~Each owner of the franchise is required to execute a personal guaranty. Doing so could jeopardize the marital assets of non-owner spouses domiciled in community property states such as California.~~
13. ~~Item 5, Additional Disclosure: Payment of the initial franchise fee is deferred until such time as the franchisor completes its initial obligations and franchise is open for business.~~
14. ~~**Registration of this franchise does not constitute approval, recommendation, or endorsement by the Commissioner.**~~
15. ~~Questions 9 and 10 of the Acknowledgment Addendum are hereby deleted in their entirety.~~
16. ~~No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.~~

**CALIFORNIA ADDENDUM TO FRANCHISE AGREEMENT**

To the extent the California Franchise Investment Law, Cal. Corp. Code §§ 31000-31516 or the California Franchise Relations Act, Cal. Bus. & Prof. Code §§ 20000-20043 applies, the terms of this Addendum apply.

1. ~~Notwithstanding anything to the contrary contained in the Franchise Agreement, to the extent that the Franchise Agreement contains provisions that are inconsistent with the following, such provisions are hereby amended:~~

~~The Franchise Agreement requires franchisee to execute a general release of claims upon renewal or transfer of the franchise agreement. California Corporations Code Section 31512 provides that any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with any provision of that law or any rule or order there under is void. Section 31512 voids a waiver of your rights under the Franchise Investment Law (California Corporations Code Section 20010 voids a waiver of your rights under the Franchise Relations Act (Business and Professions Code Sections 20000—20043).~~

~~No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.~~

~~Questions 9 and 10 of the Acknowledgment Addendum are hereby deleted in their entirety.~~

~~Payment of the initial franchise fee is deferred until such time as the franchisor completes its initial obligations and franchise is open for business.~~

2. ~~Any capitalized terms that are not defined in this Addendum shall have the meaning given them in the Franchise Agreement.~~

3. ~~Except as expressly modified by this Addendum, the Franchise Agreement remains unmodified and in full force and effect.~~

~~This Addendum is being entered into in connection with the Franchise Agreement. In the event of any conflict between this Addendum and the Franchise Agreement, the terms and conditions of this Addendum shall apply.~~

~~IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date Franchisor signs below.~~

**FRANCHISOR:** \_\_\_\_\_ **FRANCHISEE:** \_\_\_\_\_  
**JOVIE INC.** \_\_\_\_\_

By: \_\_\_\_\_ By: \_\_\_\_\_  
Its: \_\_\_\_\_ Its: \_\_\_\_\_

Date: \_\_\_\_\_ Date: \_\_\_\_\_

Jovie ~~2024~~[2025](#) FDD  
65711175v1

[65711175v3](#)

## ILLINOIS ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT

### **Item 5 of this Disclosure Document is amended by adding the following statements:**

Franchisor shall defer the collection of the initial franchise fee until the Franchisor has satisfied its pre-opening obligations to the franchisee and the franchisee has commenced business operations. The Illinois Attorney General's Office imposed this deferral requirement due to Franchisor's financial condition.

### **Item 17 of this Disclosure Document is amended by adding the following statements:**

The Illinois law governs the Franchise Agreement.

Section 4 of the Illinois Franchise Disclosure Act provides that any provision in a Franchise Agreement that designates jurisdiction or venue outside the State of Illinois is void. However, a Franchise Agreement may provide for arbitration outside of Illinois.

Section 41 of the Illinois Franchise Disclosure Act provides that any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with the Illinois Franchise Disclosure Act or any other law of Illinois is void.

Your rights upon termination and non-renewal of a Franchise Agreement are set forth in section 19 and 20 of the Illinois Franchise Disclosure Act.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

## ILLINOIS ADDENDUM TO FRANCHISE AGREEMENT

Notwithstanding anything to the contrary contained in the Franchise Agreement, to the extent that the Franchise Agreement contains provisions that are inconsistent with the following, such provisions are hereby amended:

Illinois law governs the Franchise Agreement.

Section 4 of the Illinois Franchise Disclosure Act provides that any provision in a franchise agreement that designates jurisdiction or venue outside the State of Illinois is void. However, a franchise agreement may provide for arbitration outside of Illinois.

Section 41 of the Illinois Franchise Disclosure Act provides that any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with the Illinois Franchise Disclosure Act or any other law of Illinois is void.

Your rights upon termination and non-renewal of a franchise agreement are set forth in section 19 and 20 of the Illinois Franchise Disclosure Act.

Payment of initial franchise fees will be deferred until we have met our pre-opening obligations to you, and you have commenced doing business.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

2. Any capitalized terms that are not defined in this Addendum shall have the meaning given them in the Franchise Agreement.

3. Except as expressly modified by this Addendum, the Franchise Agreement remains unmodified and in full force and effect.

This Addendum is being entered into in connection with the Franchise Agreement. In the event of any conflict between this Addendum and the Franchise Agreement, the terms and conditions of this Addendum shall apply.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date Franchisor signs below.

**FRANCHISOR:  
JOVIE INC.**

**FRANCHISEE:**

\_\_\_\_\_

By: \_\_\_\_\_  
Its: \_\_\_\_\_  
Date: \_\_\_\_\_

By: \_\_\_\_\_  
Its: \_\_\_\_\_  
Date: \_\_\_\_\_

## **MARYLAND ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT**

To the extent the Maryland Franchise Registration and Disclosure Law, Md. Code Bus. Reg. §§14-201 – 14-233 applies, the terms of this Addendum apply.

### **Item 5 of the Disclosure Document is revised to include the following:**

Based upon the franchisor's financial condition, the Maryland Securities Commissioner has required a financial assurance. Therefore, all initial fees and payments owed by franchisees shall be deferred until the franchisor completes its pre-opening obligations under the franchise agreement.

### **Item 17 of the Disclosure Document is revised to include the following:**

Termination for bankruptcy filing might not be enforceable under the U.S. Bankruptcy Act.

### **Items 17(c) and 17(m) of the Disclosure Document are revised to include the following:**

We cannot, as a condition to renewal or consent to assignment, require you to release any claims under the Maryland Franchise Registration and Disclosure Law.

### **Item 17(v) is revised to include the following:**

You may sue in Maryland for claims arising under the Maryland Franchise Registration and Disclosure Law. Any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within three years after the grant of the franchise.

Each provision of this Addendum to the Disclosure Document shall be effective only to the extent that, with respect to such provision, the jurisdictional requirements of the Maryland Franchise Registration and Disclosure Law are met independently without reference to this Addendum.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

## **MARYLAND ADDENDUM TO FRANCHISE AGREEMENT**

To the extent the Maryland Franchise Registration and Disclosure Law, Md. Code Bus. Reg. §§14-201 – 14-233 applies, the terms of this Addendum apply.

Notwithstanding anything to the contrary contained in the Franchise Agreement, to the extent that the Franchise Agreement contains provisions that are inconsistent with the following, such provisions are hereby amended:

### **Section 4.A of the Franchise Agreement is revised to include the following language:**

Based upon the franchisor's financial condition, the Maryland Securities Commissioner has required a financial assurance. Therefore, all initial fees and payments owed by franchisees shall be deferred until the franchisor completes its pre-opening obligations under the franchise agreement.

### **Section 17.C. of the Franchise Agreement is revised to include the following language:**

Notwithstanding the provisions of this Section, Franchisee may bring an action in Maryland for claims arising under the Maryland Franchise Registration and Disclosure Law. Any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within three years after the grant of the franchise.

### **Sections 3.B.vii and 11.B.vii of the Franchise Agreement are revised to provide the following:**

We cannot, as a condition to renewal or consent to an assignment, require you to release any claims under the Maryland Franchise Registration and Disclosure Law. A sample of our current form of Release is attached to this Addendum.

Each provision of this Addendum to the Franchise Agreement shall be effective only to the extent that, with respect to such provision, the jurisdictional requirements of the Maryland Franchise Registration and Disclosure Law are met independently without reference to this Addendum.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

### **Section 18.I of the Franchise Agreement is deleted and replaced with the following:**

The parties declare that they are independent contractors and not agents or partners, and no training or supervision given by, or assistance from, us shall be deemed to negate such independence.

### **Schedule 9 to Franchise Agreement - Acknowledgement Addendum**

Schedule 9 to the Franchise Agreement is deleted in its entirety.

**FRANCHISOR:  
JOVIE INC.**

**FRANCHISEE:**

\_\_\_\_\_

By: \_\_\_\_\_  
Its: \_\_\_\_\_  
Date: \_\_\_\_\_

By: \_\_\_\_\_  
Its: \_\_\_\_\_  
Date: \_\_\_\_\_

## **MINNESOTA ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT**

To the extent the Minnesota Franchise Act, Minn. Stat. §§80C.01 – 80C.22 applies, the terms of this Addendum apply.

### **The following is added to Item 5 of the Disclosure Document:**

Payment of the initial franchise fee is deferred until such time as the franchisor completes its initial obligations and franchisee is open for business.

### **The following is added to Item 13 of the Disclosure Document:**

We will protect your right to use the Marks or indemnify you from any loss, costs or expenses arising out of any claim, suit or demand regarding your use of the Marks.

Minnesota considers it unfair for us not to protect your right to use the Marks. See Minn. Stat. Sec. 12. Subd. 1(g).

### **The following is added to Items 17b and 17g of the Disclosure Document:**

With respect to franchises governed by Minnesota law, we will comply with Minn. Stat. § Sec. 80C.14, Subds. 3, 4 and 5 which require, except in certain specified cases, that you be given 90 days' notice of termination (with 60 days to cure) and 180 days for notice for non-renewal of the Franchise Agreement.

### **The following is added to Items 17c and 17m of this Disclosure Document:**

Minn. Rule 2860.4400D prohibit us from requiring you to consent to a general release.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

## MINNESOTA ADDENDUM TO FRANCHISE AGREEMENT

To the extent the Minnesota Franchise Act, Minn. Stat. §§80C.01 – 80C.22 applies, the terms of this Addendum apply.

1. Notwithstanding anything to the contrary contained in the Franchise Agreement, to the extent that the Franchise Agreement contains provisions that are inconsistent with the following, such provisions are hereby amended:

With respect to franchises governed by Minnesota Franchise Law, franchisor shall comply with Minn. Stat. Sec. 80C.14, subd. 4 which requires that except for certain specified cases, that franchisee be given 180 days' notice for non-renewal of this Franchise Agreement.

The Minnesota Department of Commerce requires that franchisor indemnify franchisees whose franchise is located in Minnesota against liability to third parties resulting from claims by third parties that the franchisee's use of franchisor's trademarks ("Marks") infringe upon the trademark rights of the third party. Franchisor does not indemnify against the consequences of a franchisee's use of franchisor's trademark but franchisor shall indemnify franchisee for claims against franchisee solely as it relates to franchisee's use of the Marks in accordance with the requirements of the Franchise Agreement and franchisor's standards. As a further condition to indemnification, the franchisee must provide notice to franchisor of any such claim immediately and tender the defense of the claim to franchisor. If franchisor accepts tender of defense, franchisor has the right to manage the defense of the claim, including the right to compromise, settle or otherwise resolve the claim, or to determine whether to appeal a final determination of the claim.

Franchisee will not be required to assent to a release, assignment, novation, or waiver that would relieve any person from liability imposed by Minnesota Statute §§ 80C.01 – 80C.22.

With respect to franchises governed by Minnesota Franchise Law, franchisor shall comply with Minn. Stat. Sec. 80C.14, subd. 3 which requires that except for certain specified cases, a franchisee be given 90 days' notice of termination (with 60 days to cure). Termination of the franchise by the franchisor shall be effective immediately upon receipt by franchisee of the notice of termination where its grounds for termination or cancellation are: (1) voluntary abandonment of the franchise relationship by the franchisee; (2) the conviction of the franchisee of an offense directly related to the business conducted according to the Franchise Agreement; or (3) failure of the franchisee to cure a default under the Franchise Agreement which materially impairs the goodwill associated with the franchisor's trade name, trademark, service mark, logo type or other commercial symbol after the franchisee has received written notice to cure of at least twenty-four (24) hours in advance thereof.

According to Minn. Stat. Sec. 80C.21 in Minnesota Rules or 2860.4400J, the terms of the Franchise Agreement shall not in any way abrogate or reduce your rights as provided for

in Minn. Stat. 1984, Chapter 80C, including the right to submit certain matters to the jurisdiction of the courts of Minnesota. In addition, nothing in this Franchise Agreement shall abrogate or reduce any of franchisee's rights as provided for in Minn. Stat. Sec. 80C, or your rights to any procedure, forum or remedy provided for by the laws of the State of Minnesota.

Any claims franchisee may have against the franchisor that have arisen under the Minnesota Franchise Laws shall be governed by the Minnesota Franchise Law.

The Franchise Agreement contains a waiver of jury trial provision. This provision may not be enforceable under Minnesota law.

Franchisee consents to the franchisor seeking injunctive relief without the necessity of showing actual or threatened harm. A court shall determine if a bond or other security is required.

Any action pursuant to Minnesota Statutes, Section 80C.17, Subd. 5 must be commenced no more than 3 years after the cause of action accrues.

Payment of the initial franchise fee is deferred until such time as the franchisor completes its initial obligations and franchisee is open for business.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

2. Any capitalized terms that are not defined in this Addendum shall have the meaning given them in the Franchise Agreement.

3. Except as expressly modified by this Addendum, the Franchise Agreement remains unmodified and in full force and effect.

This Addendum is being entered into in connection with the Franchise Agreement. In the event of any conflict between this Addendum and the Franchise Agreement, the terms and conditions of this

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date Franchisor signs below.

**FRANCHISOR:**  
**JOVIE INC.**

**FRANCHISEE:**

\_\_\_\_\_

By: \_\_\_\_\_

By: \_\_\_\_\_

Its: \_\_\_\_\_

Its: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

Jovie ~~2024~~[2025](#) FDD  
65711175v1

[65711175v3](#)

## NEW YORK ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT

To the extent the New York General Business Law, Article 33, §§680 - 695 applies, the terms of this Addendum apply.

### Cover Page, Additional Disclosure.

INFORMATION COMPARING FRANCHISORS IS AVAILABLE. CALL THE STATE ADMINISTRATORS LISTED IN EXHIBIT C OR YOUR PUBLIC LIBRARY FOR SERVICES OR INFORMATION. REGISTRATION OF THIS FRANCHISE BY NEW YORK STATE DOES NOT MEAN THAT NEW YORK STATE RECOMMENDS IT OR HAS VERIFIED THE INFORMATION IN THIS FRANCHISE DISCLOSURE DOCUMENT. IF YOU LEARN THAT ANYTHING IN THE FRANCHISE DISCLOSURE DOCUMENT IS UNTRUE, CONTACT THE FEDERAL TRADE COMMISSION AND THE APPROPRIATE STATE OR PROVINCIAL AUTHORITY. THE FRANCHISOR MAY, IF IT CHOOSES, NEGOTIATE WITH YOU ABOUT ITEMS COVERED IN THE FRANCHISE DISCLOSURE DOCUMENT. HOWEVER, THE FRANCHISOR CANNOT USE THE NEGOTIATING PROCESS TO PREVAIL UPON A PROSPECTIVE FRANCHISEE TO ACCEPT TERMS WHICH ARE LESS FAVORABLE THAN THOSE SET FORTH IN THIS FRANCHISE DISCLOSURE DOCUMENT.

### Item 3, Additional Disclosure.

The last sentence in Item 3 is deleted and replaced with the following:

With the exception of what is stated above, the following applies to the franchisor, its predecessor, a person identified in Item 2, or an affiliate offering franchises under the franchisor's principal trademark:

- A. No such party has an administrative, criminal, or civil action pending against that person alleging: a felony, a violation of a franchise, antitrust, or securities law, fraud, embezzlement, fraudulent conversion, misappropriation of property, unfair or deceptive practices, or comparable civil or misdemeanor allegations.
- B. No such party has pending actions, other than routing litigation incidental to the business, which are significant in the context of the number of franchisees and the size, nature, or financial condition of the franchise system or its business operations.
- C. No such party has been convicted of a felony or pleaded nolo contendere to a felony charge or, within the 10-year period immediately preceding the application for registration, has been convicted of or pleaded nolo contendere to a misdemeanor charge or has been the subject of a civil action alleging: violation of a franchise, antifraud, or securities law; fraud; embezzlement; fraudulent conversion or misappropriation of property; or unfair or deceptive practices or comparable allegations.
- D. No such party is subject to a currently effective injunctive or restrictive order or decree relating to the franchise, or under a Federal, State, or Canadian franchise, securities, antitrust, trade regulation, or trade practice law, resulting from a concluded or pending action or proceeding brought by a public agency; or is subject to any currently effective order of any national securities association or national securities exchange, as Rev. April 18, 2023 2 defined

in the Securities and Exchange Act of 1934, suspending or expelling such person from membership in such association or exchange; or is subject to a currently effective injunctive or restrictive order relating to any other business activity as a result of an action brought by a public agency or department, including, without limitation, actions affecting a license as a real estate broker or sales agent.

Item 4, Additional Disclosure. Item 4 is deleted and replaced with the following:

Neither we nor any of our predecessors, affiliates, or officers, during the 10-year period immediately before the date of the Disclosure Document: (a) filed as debtor (or had filed against it) a petition to start an action under the U.S. Bankruptcy Code; (b) obtained a discharge of its debts under the Bankruptcy Code; or (c) was a principal officer of a company or a general partner in a partnership that either filed as a debtor (or had filed against it) a petition to start an action under the U.S. Bankruptcy Code or that obtained a discharge of its debts under the U.S. Bankruptcy Code during or within one year after the officer or general partner of the franchisor held this position in the company or partnership.

Item 5, Additional Disclosures.

The initial franchise fee constitutes part of our general operating funds and will be used as such in our discretion.

Item 17, Additional Disclosures.

The following is added to the Summary sections of Item 17(c) and 17(m): However, to the extent required by applicable law, all rights you enjoy and any causes of action arising in your favor from the provisions of Article 33 of the General Business Law of the State of New York and the regulations issued thereunder shall remain in force; it being the intent of this proviso that the non-waiver provisions of General Business Law Section 687.4 and 687.5 be satisfied.

The Summary section of Item 17(d) is deleted and replaced with the following language: You may terminate the agreement on any grounds available by law.

The following is added to the Summary section of Item 17(j): No assignment will be made except to an assignee who in good faith and judgment of the franchisor is willing and financially able to assume the franchisor's obligations under the Franchise Agreement.

The following is added to the Summary sections of Items 17(v) and 17(w): The foregoing choice of law should not be considered a waiver of any right conferred upon the franchisor or upon the franchisee by Article 33 of the General Business Law of the State of New York.

**NEW YORK ADDENDUM TO FRANCHISE AGREEMENT**

To the extent the New York General Business Law, Article 33, §§680 - 695 applies, the terms of this Addendum apply.

1. Notwithstanding anything to the contrary contained in the Franchise Agreement, to the extent that the Franchise Agreement contains provisions that are inconsistent with the following, such provisions are hereby amended:

Any provision in the Franchise Agreement that is inconsistent with the New York General Business Law, Article 33, Section 680 - 695 may not be enforceable.

Any provision in the Franchise Agreement requiring franchisee to sign a general release of claims against franchisor does not release any claim franchisee may have under New York General Business Law, Article 33, Sections 680-695.

The New York Franchise Law shall govern any claim arising under that law.

2. Any capitalized terms that are not defined in this Addendum shall have the meaning given them in the Franchise Agreement.

3. Except as expressly modified by this Addendum, the Franchise Agreement remains unmodified and in full force and effect.

This Addendum is being entered into in connection with the Franchise Agreement. In the event of any conflict between this Addendum and the Franchise Agreement, the terms and conditions of this Addendum shall apply.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date Franchisor signs below.

**FRANCHISOR:**  
**JOVIE INC.**

**FRANCHISEE:**

\_\_\_\_\_

By: \_\_\_\_\_

By: \_\_\_\_\_

Its: \_\_\_\_\_

Its: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

**NORTH DAKOTA ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT  
AND FRANCHISE AGREEMENT**

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

1. The Franchise Agreement and Item 5 of the Disclosure Document is revised to provide that payment of the initial franchise fee is deferred until such time as the franchisor completes its initial obligations and franchisee is open for business.
2. Item 17(c) of the Disclosure Document and Section 3.B. of the Franchise Agreement are revised to provide that we may not require you to sign a release as a condition to renewal.
3. Item 17(r) of the Disclosure Document and Section 10.C. of the Franchise Agreement are revised to provide that post term covenants not to compete are generally considered unenforceable in the State of North Dakota.
4. Item 17(u) of the Disclosure Document and Section 17 of the Franchise Agreement are revised to provide that the site of arbitration or mediation be agreeable to all of the parties.
5. Item 17(v) of the Disclosure Document and Section 17.C of the Franchise Agreement are revised to provide that any litigation between the parties may be venued in North Dakota.
6. Section 51-19-09 of the North Dakota Franchise Investment Law prohibits a franchisee to assent to a general release. To the extent any such general release is purported to be required by us, it is hereby rendered void with respect to all franchisees governed under the laws of North Dakota.
7. Section 51-19-09 of the North Dakota Franchise Investment Law prohibits a franchisee to consent to a waiver of exemplary and punitive damages. To the extent any such consent is purported to be required by us, it is hereby rendered void with respect to all franchisees governed under the laws of North Dakota.

**FRANCHISOR:**  
**JOVIE INC.**

**FRANCHISEE:**

\_\_\_\_\_

By: \_\_\_\_\_

By: \_\_\_\_\_

Its: \_\_\_\_\_

Its: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

## **RHODE ISLAND ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT**

To the extent the Rhode Island Franchise Investment Act, R.I. Gen. Law ch. 395 §§19-28.1-1 – 19-28.1-34 applies, the terms of this Addendum apply.

Section 17.C. of the Franchise Agreement and Item 17 of the Disclosure Document are revised to include the following:

§19-28.1-14 of the Rhode Island Franchise Investment Act provides that “A provision in a franchise agreement restricting jurisdiction or venue to a forum outside this state or requiring the application of the laws of another state is void with respect to a claim otherwise enforceable under this Act.”

**RHODE ISLAND ADDENDUM TO FRANCHISE AGREEMENT**

To the extent the Rhode Island Franchise Investment Act, R.I. Gen. Law ch. 395 §§19-28.1-1 – 19-28.1-34 applies, the terms of this Addendum apply.

1. Notwithstanding anything to the contrary contained in the Franchise Agreement, to the extent that the Franchise Agreement contains provisions that are inconsistent with the following, such provisions are hereby amended:

Section 19-28.1-14 of the Rhode Island Franchise Investment Act provides that: “A provision in a franchise agreement restricting jurisdiction or venue to a forum outside this state or requiring the application of the laws of another state is void with respect to a claim otherwise enforceable under this Act.”

2. Any capitalized terms that are not defined in this Addendum shall have the meaning given them in the Franchise Agreement.

3. Except as expressly modified by this Addendum, the Franchise Agreement remains unmodified and in full force and effect.

This Addendum is being entered into in connection with the Franchise Agreement. In the event of any conflict between this Addendum and the Franchise Agreement, the terms and conditions of this Addendum shall apply.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date Franchisor signs below.

**FRANCHISOR:**  
**JOVIE INC.**

**FRANCHISEE:**  
\_\_\_\_\_

By: \_\_\_\_\_  
Its: \_\_\_\_\_  
Date: \_\_\_\_\_

By: \_\_\_\_\_  
Its: \_\_\_\_\_  
Date: \_\_\_\_\_

**SOUTH DAKOTA ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT**

To the extent the South Dakota Franchise Investment Act, S.D. Codified Laws §§37-5B-53 – 37-5B-53 applies, the terms of this Addendum apply.

**Item 5, Additional Disclosure:**

Payment of the initial franchise fee is deferred until such time as the franchisor completes its initial obligations and franchisee is open for business.

**SOUTH DAKOTA ADDENDUM TO FRANCHISE AGREEMENT**

To the extent the South Dakota Franchise Investment Act, S.D. Codified Laws §§37-5B-53 – 37-5B-53 applies, the terms of this Addendum apply.

1. Notwithstanding anything to the contrary contained in the Franchise Agreement, to the extent that the Franchise Agreement contains provisions that are inconsistent with the following, such provisions are hereby amended:

Payment of the initial franchise fee is deferred until such time as the franchisor completes its initial obligations and franchisee is open for business.

2. Any capitalized terms that are not defined in this Addendum shall have the meaning given them in the Franchise Agreement.

3. Except as expressly modified by this Addendum, the Franchise Agreement remains unmodified and in full force and effect.

This Addendum is being entered into in connection with the Franchise Agreement. In the event of any conflict between this Addendum and the Franchise Agreement, the terms and conditions of this Addendum shall apply.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date Franchisor signs below.

**FRANCHISOR:**  
**JOVIE INC.**

**FRANCHISEE:**  
\_\_\_\_\_

By: \_\_\_\_\_  
Its: \_\_\_\_\_  
Date: \_\_\_\_\_

By: \_\_\_\_\_  
Its: \_\_\_\_\_  
Date: \_\_\_\_\_

## **VIRGINIA ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT**

To the extent the Virginia Retail Franchising Act, Va. Code §§13.1-557 – 13.1-574 applies, the terms of this Addendum apply.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

The Virginia State Corporation Commission's Division of Securities and Retail Franchising requires franchisor to defer payment of the initial franchise fee and other payments owed by franchisee to franchisor until franchisor has completed its pre-opening obligations under the franchise agreement.

**VIRGINIA ADDENDUM TO FRANCHISE AGREEMENT**

To the extent the Virginia Retail Franchising Act, Va. Code §§13.1-557 – 13.1-574 applies, the terms of this Addendum apply.

1. Notwithstanding anything to the contrary contained in the Franchise Agreement, to the extent that the Franchise Agreement contains provisions that are inconsistent with the following, such provisions are hereby amended:

“According to Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to cancel a franchise without reasonable cause. If any ground for default or termination stated in the franchise agreement does not constitute “reasonable cause,” as that term may be defined in the Virginia Retail Franchising Act or the laws of Virginia, that provision may not be enforceable.”

The Virginia State Corporation Commission’s Division of Securities and Retail Franchising requires franchisor to defer payment of the initial franchise fee and other initial payments owed by franchisee to franchisor until the franchisor has completed its pre-opening obligations under the franchise agreement.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

2. Any capitalized terms that are not defined in this Addendum shall have the meaning given them in the Franchise Agreement.

3. Except as expressly modified by this Addendum, the Franchise Agreement remains unmodified and in full force and effect.

This Addendum is being entered into in connection with the Franchise Agreement. In the event of any conflict between this Addendum and the Franchise Agreement, the terms and conditions of this Addendum shall apply.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date Franchisor signs below.

**FRANCHISOR:**  
**JOVIE INC.**

**FRANCHISEE:**

\_\_\_\_\_

By: \_\_\_\_\_

By: \_\_\_\_\_

Its: \_\_\_\_\_

Its: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

**WASHINGTON ADDENDUM TO THE FRANCHISE DISCLOSURE DOCUMENT,  
THE FRANCHISE AGREEMENT, AND ALL RELATED AGREEMENTS**

~~To the extent the Washington Franchise Investment Protection Act, Wash. Rev. Code §§19.100.010—19.100.940 applies, the terms of this Addendum apply.~~

~~Item 5, Additional Disclosure:~~

~~Payment of the initial franchise fee is deferred until such time as the franchisor completes its initial obligations and franchisee is open for business.~~

~~Item 17, Additional Disclosure:~~

The provisions of this Addendum form an integral part of, are incorporated into, and modify the Franchise Disclosure Document, the franchise agreement, and all related agreements regardless of anything to the contrary contained therein. This Addendum applies if: (a) the offer to sell a franchise is accepted in Washington; (b) the purchaser of the franchise is a resident of Washington; and/or (c) the franchised business that is the subject of the sale is to be located or operated, wholly or partly, in Washington.

1. **Conflict of Laws.** In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, chapter 19.100 RCW will prevail.

2. **Franchisee Bill of Rights.** RCW 19.100.180 may supersede provisions in the franchise agreement ~~in~~ or related agreements concerning your relationship with the franchisor, including in the areas of termination and renewal of your franchise. There may also be court decisions ~~which may that~~ supersede the franchise agreement ~~in~~ or related agreements concerning your relationship with the franchisor. Franchise agreement provisions, including the areas of termination and renewal of your franchise those summarized in Item 17 of the Franchise Disclosure Document, are subject to state law.

3. **Site of Arbitration, Mediation, and/or Litigation.** In any arbitration or mediation involving a franchise purchased in Washington, the arbitration or mediation site will be either in the state of Washington, or in a place mutually agreed upon at the time of the arbitration or mediation, or as determined by the arbitrator or mediator at the time of arbitration or mediation. In addition, if litigation is not precluded by the franchise agreement, a franchisee may bring an action or proceeding arising out of or in connection with the sale of franchises, or a violation of the Washington Franchise Investment Protection Act, in Washington.

4. **General Release.** A release or waiver of rights ~~executed by a franchisee may not include rights~~ in the franchise agreement or related agreements purporting to bind the franchisee to waive compliance with any provision under the Washington Franchise Investment Protection Act or any ~~rule~~ rules or ~~order~~ orders thereunder is void except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel, in accordance with RCW 19.100.220(2). In addition, any such release or

waiver executed in connection with a renewal or transfer of a franchise is likewise void except as provided for in RCW 19.100.220(2).

**5. Statute of Limitations and Waiver of Jury Trial.** Provisions ~~such as those which~~ contained in the franchise agreement or related agreements that unreasonably restrict or limit the statute of limitations period for claims under the Washington Franchise Investment Protection Act, or rights or remedies under the Act such as a right to a jury trial, may not be enforceable.

**6. Transfer Fees.** Transfer fees are collectable only to the extent that they reflect the franchisor's reasonable estimated or actual costs in effecting a transfer.

**7. Termination by Franchisee.** The franchisee may terminate the franchise agreement under any grounds permitted under state law.

**8. Certain Buy-Back Provisions.** Provisions in franchise agreements or related agreements that permit the franchisor to repurchase the franchisee's business for any reason during the term of the franchise agreement without the franchisee's consent are unlawful pursuant to RCW 19.100.180(2)(j), unless the franchise is terminated for good cause.

**9. Fair and Reasonable Pricing.** Any provision in the franchise agreement or related agreements that requires the franchisee to purchase or rent any product or service for more than a fair and reasonable price is unlawful under RCW 19.100.180(2)(d).

**10. Waiver of Exemplary & Punitive Damages.** RCW 19.100.190 permits franchisees to seek treble damages under certain circumstances. Accordingly, provisions contained in the franchise agreement or elsewhere requiring franchisees to waive exemplary, punitive, or similar damages are void, except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel, in accordance with RCW 19.100.220(2).

**11. Franchisor's Business Judgement.** Provisions in the franchise agreement or related agreements stating that the franchisor may exercise its discretion on the basis of its reasonable business judgment may be limited or superseded by RCW 19.100.180(1), which requires the parties to deal with each other in good faith.

**12. Indemnification.** Any provision in the franchise agreement or related agreements requiring the franchisee to indemnify, reimburse, defend, or hold harmless the franchisor or other parties is hereby modified such that the franchisee has no obligation to indemnify, reimburse, defend, or hold harmless the franchisor or any other indemnified party for losses or liabilities to the extent that they are caused by the indemnified party's negligence, willful misconduct, strict liability, or fraud.

**13. Attorneys' Fees.** If the franchise agreement or related agreements require a franchisee to reimburse the franchisor for court costs or expenses, including attorneys' fees, such

provision applies only if the franchisor is the prevailing party in any judicial or arbitration proceeding.

**14. Noncompetition Covenants.** Pursuant to RCW 49.62.020, a noncompetition covenant is void and unenforceable against an employee, including an employee of a franchisee, unless the employee's earnings from the party seeking enforcement, when annualized, exceed \$100,000 per year (an amount that will be adjusted annually for inflation). In addition, a noncompetition covenant is void and unenforceable against an independent contractor of a franchisee under RCW 49.62.030 unless the independent contractor's earnings from the party seeking enforcement, when annualized, exceed \$250,000 per year (an amount that will be adjusted annually for inflation). As a result, any ~~provisions~~provision contained in the franchise agreement or elsewhere that ~~conflict~~conflicts with these limitations ~~are~~is void and unenforceable in Washington.

**15. Nonsolicitation Agreements.** RCW 49.62.060 prohibits a franchisor from restricting, restraining, or prohibiting a franchisee from (i) soliciting or hiring any employee of a franchisee of the same franchisor or (ii) soliciting or hiring any employee of the franchisor. As a result, any such provisions contained in the franchise agreement or elsewhere are void and unenforceable in Washington.

~~Franchise Agreement, Section 18.I:~~

~~Section 18.I of the Franchise Agreement is deleted in its entirety.~~

~~Franchise Agreement, Schedule 9 (Acknowledgment Addendum):~~

~~Schedule 9 to the Franchise Agreement—Acknowledgment Addendum—is deleted in its entirety.~~

**16. Questionnaires and Acknowledgments.** No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

**17. Prohibitions on Communicating with Regulators.** Any provision in the franchise agreement or related agreements that prohibits the franchisee from communicating with or complaining to regulators is inconsistent with the express instructions in the Franchise Disclosure Document and is unlawful under RCW 19.100.180(2)(h).

**18. Advisory Regarding Franchise Brokers.** Under the Washington Franchise Investment Protection Act, a “franchise broker” is defined as a person that engages in the business of the offer or sale of franchises. A franchise broker represents the franchisor and is paid a fee for referring prospects to the franchisor and/or selling the franchise. If a franchisee is working with a franchise broker, franchisees are advised to carefully evaluate any information provided by the franchise broker about a franchise.

**FRANCHISOR:  
JOVIE INC.**

**FRANCHISEE:**

\_\_\_\_\_

By: \_\_\_\_\_

Its: \_\_\_\_\_

Date: \_\_\_\_\_

By: \_\_\_\_\_

Its: \_\_\_\_\_

Date: \_\_\_\_\_

**EXHIBIT F**  
**MANUAL TABLE OF CONTENTS**

Jovie ~~2024~~[2025](#) FDD  
65711175v1

[65711175v3](#)

<b>Introduction</b>	<b>1 - 14</b>
• Confidentiality	1
• History of College Nannies, Sitters and Tutors	1
• Company Purpose, Vision, Goals	2
• Organizational Core Values	2
• Disclaimer	3
• Franchise Package	4
• Fees/Cost of Getting Started	4
• Legal Considerations of Franchising	5
• Planning for Your Business	6 - 10
<b>Franchise Support and Training</b>	<b>11 - 13</b>
• Pre-Training	11
• Classroom Training	12
• Jovie Ongoing Support	13
<b>The Jovie Business Planning Process</b>	<b>14 - 28</b>
• Introduction	14
• Financial Plan	15 - 17
• Review insurance, Legal and Regulatory Compliance	17
• Review vendors	19
• Identify areas of improvement	20- 22
• Annual Marketing Plan and Budget	22 - 23
• Annual Business Plan	23 - 24
• Accountability Chart	25
• Physical Space Planning	26 - 28
<b>The Jovie Marketing Process</b>	<b>29 - 41</b>
• Plan	29 - 30
• Marketing Introduction	
• Brand Promise	
• Definition of services and target customer	
• Creation of Comprehensive plan	
• Implement	31 - 41
• Tactics and tools	
• Direct marketing	
• Web based marketing	

• Community integration	
• Advertising & promotions	
• Business development	
• Measure Results	41
<b>The Jovie Sales Process</b>	<b>42 - 49</b>
• Inquiry Qualification & Goal Identification	42
• Consultative sales approach	43
• Schedule and Conduct Family Meeting	44
• Assess family's priorities	45
• Complete family approach	46
• Handle Objections	47
• Close Business	48
• Placement Completion	49
• Continuous Customer Care	49
<b>The Jovie Finance Process</b>	<b>50 - 67</b>
• Introduction and Service Vendors	50
• QuickBooks Online	51
• Client Set Up	52 - 53
• Employee Set Up	54
• Bi-weekly Billing	55 - 59
• Family Services Report	
• Bi-weekly Payroll	60 - 61
• Payroll Submission Report	
• Entry in QuickBooks	
• Monitor revenue to annual plan	62 - 63
• Margin, Mix, Volume	
• Gross Margin %	
• Monthly Accounting	64 - 65
• Quarterly & Annual Accounting	66 - 67
<b>The Jovie Role Model Recruitment Process</b>	<b>67 - 76</b>
• Plan	67 - 69
• Create quarterly recruitment plan	
• Develop retention and referral plan	
• Implement	70 - 73
• Online postings and database mining	
• Campus Recruitment	
• Community Integration	

• Measure Results	74 - 76
• How best candidates are found	
• Retain employee	
• Measure recruitment cycles	
• Monitor costs per hire	
<b>The Jovie Nanny Placement Process</b>	<b>77 - 113</b>
• Introduction to Placement services	77
• Legal employment	78 - 80
• Nanny Benefits for Working for Jovie	
• Relationship management	81
• Source Nanny through Recruitment	82 - 83
• Role Model Match	84 - 86
• Managing expectations	87
• Selection of nanny and family meeting	88 - 89
• Family Check-in and follow-up	90 - 91
• Prepare Nanny for Placement	92 - 95
• Nanny Check-in	96 - 98
• Issue Management	99 - 101
• My Jovie training – Creating and Scheduling Placement Orders	102 - 113
• Posting openings on website	
• Scheduling	
<b>The Jovie On-Call Placement Process</b>	<b>114 - 136</b>
• Introduction to On-Call	114
• Role Model Match	115 - 117
• Family Check-in	118 - 120
• Nanny Check-in	121 - 123
• Issue Management	124 - 125
• My Jovie instructions for Creating and Scheduling an On-Call Order	126 - 136
• Sending open positions to available nannies	
• Communications with nannies and families	
<b>The Jovie BUCA Placement Process</b>	<b>137 - 150</b>
• Introduction to Bright Horizons® (BUCA)	137
• Family Set-up	138 - 139
• Role Model Match	140 - 142
• Family Check-in	143 - 145
• Nanny Check-in	146 - 148
• Issue Management	149 - 150

<b>The Jovie Human Resources – Hiring and Managing Process</b>	<b>153 - 169</b>
• Develop recruitment needs	153
• Interviewing	154 - 157
• Phone screens	
• Face to Face interviews	
• Equal Employment	
• Background screens and reference checks	
• Hiring	158 - 160
• Making an Offer	
• Employee Set up	
• Payroll Set up and employee classification	
• Orientation and Training	161 - 164
• Review, Reward, Retain	164 - 167
• Quarterly Check-Ins	
• Ongoing Recognition and Rewards	
• Issue Management	168 - 169
• Performance Improvement plans	
• Suspension and Investigations	
• Termination	
• Resignation	
<b>Jovie Service Delivery</b>	<b>170 - 198</b>
• Role Model Match process	170 - 172
• My Jovie instructions for entering family, orders	172 - 180
• Prepare Nanny or Sitter for placement	181 - 183
• Family Check-in/customer service	183- 185
• Customer Service	186 - 188
• Issue Management	189 - 190
• My Jovie instructions	191 - 197
• Create New Family	
• Family Manager	
• Save and View Profile	198
<b>Community Location Office</b>	<b>199 - 214</b>
• Executive Summary	199 - 203
• The Jovie Model	
• Temporary Office Space	
• Standard Model	
• Large Format Model	

- Site Selection ..... 204 - 205
  - Site Selection Checklist
  - Site Considerations to Share with Your Broker
- Design ..... 206
  - Site Design Checklist
- Specs and Contractor Notes ..... 207 - 209
  - Private Offices
  - Lobby
  - Electrical
  - Ceiling
  - Flooring
  - Paint
- Furniture Design Checklist ..... 210
- Signage Checklist ..... 211
- Signage Types ..... 211
- Signage Types, Continued ..... 212
- Additional Items ..... 213
- Opening Your ~~Community Location~~[Office](#) ..... 214
  - Open Checklist

**EXHIBIT G**  
**LIST OF FRANCHISEES**

Jovie ~~2024~~2025 FDD  
65711175v1

65711175v3

## List of Franchisees

Franchisees operating as of December 31, ~~2023~~2024:

Territory Name or Development Area	Franchisee Name, Address and Telephone Number of Outlet	Contact Name	Contact Email Address
<b>ARIZONA</b>			
East Valley, AZ	SNL Alamo CNT LLC 1150 N Loop 1604 W, Ste 108-565 San Antonio, TX 78248 (210) 202-0303	Steve + Lynn Johnson	stevej@jovie.com; lynnj@jovie.com
West Valley-Tempe, AZ	SNL Alamo CNT LLC 1150 N Loop 1604 W, Ste 108-565 San Antonio, TX 78248 (210) 202-0303	Steve + Lynn Johnson	stevej@jovie.com; lynnj@jovie.com
Phoenix-North, AZ	SNL Alamo CNT LLC 1150 N Loop 1604 W, Ste 108-565 San Antonio, TX 78248 (210) 202-0303	Steve + Lynn Johnson	stevej@jovie.com; lynnj@jovie.com
Scottsdale-North, AZ	Gary Matsuda Inc. 6619 N Scottsdale Rd Scottsdale, AZ 85250 (480) 304-5300	Gary Matsuda	gmatsuda@jovie.com
<b>CALIFORNIA</b>			
Danville-Lamorinda, CA	MMKS Solutions, Inc. 4150 17th Street Apt 16 San Francisco, CA 94114 (415) 432-8346	Michael Mathews and Kevin Soriano	Michael.mathews@jovie.com kevin.soriano@jovie.com
San Diego - North Coast, CA	College Nannies & Tutors of SoCal 993C Lomas Santa Fe Drive Solana Beach, CA 92075 (858) 201-4900	Laura Davis	ldavis@jovie.com
Fremont, CA	<del>MMKS Solutions, Inc. 4150 17th Street Apt 16 San Francisco, CA 94114 (415) 432-8346</del>	<del>Michael Mathews and Kevin Soriano</del>	<del>Michael.mathews@jovie.com kevin.soriano@jovie.com</del>
Hollywood, CA	H&L Children Services, LLC 5183 Via Mindanao Oceanside, CA 92057 626-592-1685	Min Han & Lina Zhu	Min.Han@jovie.com Lina.Zhu@jovie.com
Lake Forest, CA	H&L Children Services, LLC 5183 Via Mindanao Oceanside, CA 92057 626-592-1685	Min Han & Lina Zhu	Min.Han@jovie.com Lina.Zhu@jovie.com
El Dorado Hills, CA	MMKS Solutions, Inc. 4150 17th Street Apt 16 San Francisco, CA 94114 (415) 432-8346	Michael Mathews and Kevin Soriano	Michael.mathews@jovie.com kevin.soriano@jovie.com
Sacramento, CA	MMKS Solutions, Inc. 4150 17th Street Apt 16 San Francisco, CA 94114 (415) 432-8346	Michael Mathews and Kevin Soriano	Michael.mathews@jovie.com kevin.soriano@jovie.com
San Jose, CA	MMKS Solutions, Inc. 4150 17th Street Apt 16 San Francisco, CA 94114 (415) 432-8346	Michael Mathews and Kevin Soriano	Michael.mathews@jovie.com kevin.soriano@jovie.com
San Diego – Downtown,	College Nannies & Tutors of SoCal	Laura Davis	Ldavis@jovie.com

<b>Territory Name or Development Area</b>	<b>Franchisee Name, Address and Telephone Number of Outlet</b>	<b>Contact Name</b>	<b>Contact Email Address</b>
CA	3165 Olin Avenue San Jose, CA 95117 (408) 775-7566		
Newport Beach, CA	Skwints Corp. 528 22nd St Huntington Beach, CA 92648 (714) 606-8431	Anne Christine Evans	chris.evans@jovie.com
Oakland, CA	MMKS Solutions, Inc. 4150 17th Street Apt 16 San Francisco, CA 94114 (415) 432-8346	Michael Mathews and Kevin Soriano	Michael.mathews@jovie.com kevin.soriano@jovie.com
Pasadena, CA	College Nannies & Tutors of SoCal 3165 Olin Avenue San Jose, CA 95117 (408) 775-7566	Laura Davis	Ldavis@jovie.com
Poway, CA	<b>SD Nannies, Sitters and Tutors, LLC</b> <b>7637 Angeleno Rd</b> <b>San Diego, CA 92126</b> <b>(619) 878-1538</b>	<b>Deborah Lou</b>	<b>debbie.lou@jovie.com</b>
San Francisco, CA	MMKS Solutions, Inc. 4150 17th Street Apt 16 San Francisco, CA 94114 (415) 432-8346	Michael Mathews and Kevin Soriano	Michael.mathews@jovie.com kevin.soriano@jovie.com
San Mateo, CA	College Nannies & Tutors of SoCal 3165 Olin Avenue San Jose, CA 95117 (408) 775-7566	Laura Davis	ldavis@jovie.com
Napa, CA	MMKS Solutions, Inc. 4150 17th Street Apt 16 San Francisco, CA 94114 (415) 432-8346	Michael Mathews and Kevin Soriano	Michael.mathews@jovie.com kevin.soriano@jovie.com
Santa Monica, CA	College Nannies & Tutors of SoCal 925 N La Brea Ave Los Angeles, CA 90038 (323) 645-7000	Laura Davis	ldavis@jovie.com
Sherman Oaks, CA	College Nannies & Tutors of SoCal 925 N La Brea Ave Los Angeles, CA 90038 (323) 645-7000	Laura Davis	ldavis@jovie.com
Sunnyvale, CA	College Nannies & Tutors of SoCal 339 S San Antonio Road Ste 2G Los Altos, CA 94022 (408) 775-7566	Laura Davis	ldavis@jovie.com
Tustin, CA	H&L Children Services, LLC 5183 Via Mindanao Oceanside, CA 92057 626-592-1685	Min Han & Lina Zhu	Min.Han@jovie.com Lina.Zhu@jovie.com
Woodland Hills, CA	H&L Children Services, LLC 5183 Via Mindanao Oceanside, CA 92057 626-592-1685	Min Han & Lina Zhu	Min.Han@jovie.com Lina.Zhu@jovie.com
<b>COLORADO</b>			
Arvada, CO	Captivate, Inc. 1052 Prior Ave St Paul, MN 55116 (651) 767-2945	Peter Coffin	Pcoffin@jovie.com

Territory Name or Development Area	Franchisee Name, Address and Telephone Number of Outlet	Contact Name	Contact Email Address
Boulder, CO	Swift & Dennis Enterprises LLC 400 S. Colorado Blvd, Suite 310 Denver, CO 80246 (720) 721-3166	Virginia Swift, Jamie Dennis	ginger.swift@jovie.com jamie.dennis@jovie.com
Broomfield, CO	Captivate, Inc 1052 Prior Ave St Paul, MN 55116 (651) 767-2945	Peter Coffin	Pcoffin@jovie.com
Colorado Springs, CO	Captivate, Inc. 1052 Prior Ave St Paul, MN 55116 (651) 767-2945	Peter Coffin	Pcoffin@jovie.com
Denver, CO	Swift & Dennis Enterprises LLC 400 S. Colorado Blvd, Suite 310 Denver, CO 80246 (720) 721-3166	Virginia Swift, Jamie Dennis	ginger.swift@jovie.com jamie.dennis@jovie.com
Greenwood Village - Centennial, CO	Swift & Dennis Enterprises LLC 400 S. Colorado Blvd, Suite 310 Denver, CO 80246 (720) 721-3166	Virginia Swift, Jamie Dennis	ginger.swift@jovie.com jamie.dennis@jovie.com
<b>CONNECTICUT</b>			
<del>Greenwich</del> <a href="#">Hartford</a> , CT	Peiffer Designs Inc 1364 Post Road East Westport, CT 06880 (203) 987-3343	Leona Peiffer	lpeiffer@jovie.com
<a href="#">Lower Fairfield, CT</a>	<a href="#">Peiffer Designs Inc</a> <a href="#">1364 Post Road East</a> <a href="#">Westport, CT 06880</a> <a href="#">(203) 987-3343</a>	<a href="#">Leona Peiffer</a>	<a href="#">lpeiffer@jovie.com</a>
<a href="#">New Haven, CT</a>	<a href="#">Peiffer Designs Inc</a> <a href="#">1364 Post Road East</a> <a href="#">Westport, CT 06880</a> <a href="#">(203) 987-3343</a>	<a href="#">Leona Peiffer</a>	<a href="#">lpeiffer@jovie.com</a>
<del>Westport, CT</del> <a href="#">Upper Fairfield, CT</a>	Peiffer Designs Inc 1364 Post Road East Westport, CT 06880 (203) 987-3343	Leona Peiffer	lpeiffer@jovie.com
<b>DISTRICT OF COLUMBIA</b>			
Washington DC, DC	CNST DC LLC 2-8 Heaven Ave Ste 221 Port Washington, NY 11050 (516) 304-5466	Marina Tourevski	marina.tourevski@jovie.com
<b>FLORIDA</b>			
Miami, FL	Eikdiamon, Inc. 17005 SW 93rd St, Apt 4-305 Miami, FL 33196 (305) 330-9440	Diego Teran	diego.teran@jovie.com
Palm Harbor, FL	Cooe Group, Ltd 10322 N Centerway Drive Peoria, IL 61615 (309) 240-9007	Tara Barlow	tbarlow@jovie.com
Tampa, FL	Cooe Group, Ltd 10322 N Centerway Drive Peoria, IL 61615 (309) 240-9007	Tara Barlow	tbarlow@jovie.com
Jacksonville, FL	Cooe Group, Ltd	Tara Barlow	tbarlow@jovie.com

Territory Name or Development Area	Franchisee Name, Address and Telephone Number of Outlet	Contact Name	Contact Email Address
	10322 N Centerway Drive Peoria, IL 61615 (309) 240-9007		
Wesley Chapel, FL	Coode Group, Ltd 10322 N Centerway Drive Peoria, IL 61615 (309) 240-9007	Tara Barlow	tbarlow@jovie.com
Fort Lauderdale, FL	Coode Group, Ltd 10322 N Centerway Drive Peoria, IL 61615 (309) 240-9007	Tara Barlow	tbarlow@jovie.com
Winter Garden, FL	Coode Group, Ltd 10322 N Centerway Drive Peoria, IL 61615 (309) 240-9007	Tara Barlow	tbarlow@jovie.com
Orlando, FL	Coode Group, Ltd 10322 N Centerway Drive Peoria, IL 61615 (309) 240-9007	Tara Barlow	tbarlow@jovie.com
<b>GEORGIA</b>			
Alpharetta, GA	<del>Premium Care</del> <a href="#">A Friend of the Family Agency, LLC</a>  4225 Iron Duke Ct <del>CT.</del> Peachtree Corners, GA 30097  (770) 633-2592	Debbie Timm	Debbie.timm@jovie.com
Buckhead, GA	<del>Premium Care</del> <a href="#">A Friend of the Family Agency, LLC</a>  4225 Iron Duke Ct <del>CT.</del> Peachtree Corners, GA 30097  (770) 633-2592	Debbie Timm	Debbie.timm@jovie.com
Johns Creek, GA	<del>Premium Care</del> <a href="#">A Friend of the Family Agency, LLC</a>  4225 Iron Duke Ct <del>CT.</del> Peachtree Corners, GA 30097  (770) 633-2592	Debbie Timm	Debbie.timm@jovie.com
Marietta North, GA	<del>Premium Care</del> <a href="#">A Friend of the Family Agency, LLC</a>  4225 Iron Duke Ct <del>CT.</del> Peachtree Corners, GA 30097  (770) 633-2592	Debbie Timm	Debbie.timm@jovie.com
Marietta South, GA	<del>Premium Care</del> <a href="#">A Friend of the Family Agency, LLC</a>  4225 Iron Duke Ct <del>CT.</del>	Debbie Timm	Debbie.timm@jovie.com

Territory Name or Development Area	Franchisee Name, Address and Telephone Number of Outlet	Contact Name	Contact Email Address
	Peachtree Corners, GA 30097 (770) 633-2592		
Decatur, GA	<del>Premium Care Agency, LLC</del> <a href="#">A Friend of the Family Agency, LLC</a> 4225 Iron Duke Ct. <a href="#">CT.</a> Peachtree Corners, GA 30097 (770) 633-2592	Debbie Timm	Debbie.timm@jovie.com
Roswell, GA	<del>Premium Care Agency, LLC</del> <a href="#">A Friend of the Family Agency, LLC</a> 4225 Iron Duke Ct. <a href="#">CT.</a> Peachtree Corners, GA 30097 (770) 633-2592	Debbie Timm	Debbie.timm@jovie.com
Sandy Springs, GA	<del>Premium Care Agency, LLC</del> <a href="#">A Friend of the Family Agency, LLC</a> 4225 Iron Duke Ct. <a href="#">CT.</a> Peachtree Corners, GA 30097 (770) 633-2592	Debbie Timm	Debbie.timm@jovie.com
<b>IDAHO</b>			
Boise, ID	Dream Weaver Care Solutions 1168 W. Karluk River Drive Meridian, ID 83642 (208) 600-3627	Tami Dreger	tami.dreger@jovie.com
<b>ILLINOIS</b>			
Barrington, IL	Joliamm, LLC 109 W. Main Street Barrington, IL 60010 (847) 305-2952	Linda Gump	lgump@jovie.com
Lake Forest, IL	CLH Enterprises, LLC 958 Harlem Ave Glenview, IL 60025 (847) 998-5657	Charlie and Laura Horwitz	chorwitz@jovie.com; lhorwitz@jovie.com
Glenview, IL	CLH Enterprises, LLC 958 Harlem Ave Glenview, IL 60025 (847) 998-5657	Charlie and Laura Horwitz	chorwitz@jovie.com; lhorwitz@jovie.com
Chicago, IL	CLH Enterprises, LLC 1000 W Diversey Parkway #234 Chicago, IL 60614 (773) 697-9326	Charlie and Laura Horwitz	chorwitz@jovie.com; lhorwitz@jovie.com
Oak Brook, IL	Joliamm, LLC 109 W. Main Street Barrington, IL 60010 (847) 305-2952	Linda Gump	lgump@jovie.com
La Grange, IL	CLH Enterprises, LLC 958 Harlem Ave Glenview, IL 60025 (847) 998-5657	Charlie and Laura Horwitz	chorwitz@jovie.com; lhorwitz@jovie.com

<b>Territory Name or Development Area</b>	<b>Franchisee Name, Address and Telephone Number of Outlet</b>	<b>Contact Name</b>	<b>Contact Email Address</b>
Peoria, IL	Cooee Group, Ltd 10322 N Centerway Drive Peoria, IL 61615 (309) 240-9007	Tara Barlow	tbarlow@jovie.com
Schaumburg, IL	Joliamm, LLC 109 W. Main Street Barrington, IL 60010 (847) 305-2952	Linda Gump	lgump@jovie.com
Wheaton Naperville-North, IL	Joliamm, LLC 109 W. Main Street Barrington, IL 60010 (847) 305-2952	Linda Gump	lgump@jovie.com
<b>INDIANA</b>			
Carmel, IN	Front Porch Tutoring 1 E Carmel Dr, Ste 120 Carmel, IN 46033 (317) 258-2412	David Snider	dsnider@jovie.com
Indianapolis Northside, IN	Front Porch Properties LLC 511 W Hampton Dr Indianapolis, IN 46208 (317) 559-2510	David Snider	dsnider@jovie.com
<b>KANSAS</b>			
Kansas City, KS	MJMurrayServices LLC 8746 N Stoddard Ave Kansas City, OK 64153 (405) 513-6060	Matt Murray	mmurray@jovie.com
<b>MASSACHUSETTS</b>			
North Shore, MA	College Staffing Services, Inc. 1762 Massachusetts Ave Lexington, MA 02420 (781) 290-8523	Charlie & Delilah Atkinson	charlie.atkinson@jovie.com; Delilah.atkinson@jovie.com
Boston, MA	College Staffing Services, Inc. 1762 Massachusetts Ave Lexington, MA 02420 (781) 290-8523	Charlie & Delilah Atkinson	charlie.atkinson@jovie.com; Delilah.atkinson@jovie.com
Concord, MA	LNS Enterprises, Inc. 89 Crescent Road Concord, MA 01742 (978) 450-5959	Lori Monahan	lori.monahan@jovie.com
Lexington, MA	College Staffing Services, Inc. 1762 Massachusetts Ave Lexington, MA 02420 (781) 290-8523	Charlie & Delilah Atkinson	charlie.atkinson@jovie.com; Delilah.atkinson@jovie.com
Metro West, MA	LNS Enterprises, Inc. 89 Crescent Road Concord, MA 01742 (978) 450-5959	Lori Monahan	lori.monahan@jovie.com
Newton, MA	LNS Enterprises, Inc. 89 Crescent Road Concord, MA 01742 (978) 450-5959	Lori Monahan	lori.monahan@jovie.com
South Shore, MA	LNS Enterprises, Inc. 89 Crescent Road Concord, MA 01742 (978) 450-5959	Lori Monahan	lori.monahan@jovie.com
Wellesley, MA	LNS Enterprises, Inc.	Lori Monahan	lori.monahan@jovie.com

Territory Name or Development Area	Franchisee Name, Address and Telephone Number of Outlet	Contact Name	Contact Email Address
	89 Crescent Road Concord, MA 01742 (978) 450-5959		
<b>MARYLAND</b>			
Bethesda, MD	CNST DC LLC 2-8 Heaven Ave Ste 221 Port Washington, NY 11050 (516) 304-5466	Marina Tourevski	marina.tourevski@jovie.com
<b>MICHIGAN</b>			
Ann Arbor, MI	Sharon Ragland-Keys 3907 Jackson Rd Ste 130 Ann Arbor, MI (734) 761-8393	Sharon Ragland-Keys	sragland_keys@jovie.com
Northville, MI	Sharon Ragland-Keys Enterprises, Inc. 3907 Jackson Rd, Ste 130 Ann Arbor, MI 48103 (734) 761-8393	Sharon Ragland-Keys	sragland_keys@jovie.com
<b>MINNESOTA</b>			
Edina, MN	College Nannies and Tutors #1, LLC 3948 W 50th St Edina, MN 55424 (952) 285-7667	Laura Davis	ldavis@jovie.com
Chanhassen, MN	College Nannies and Tutors #1, LLC 478 Water St Excelsior, MN 55331 (952) 285-7667	Laura Davis	ldavis@jovie.com
Lakeville, MN	Evenkeel LLC 13905 88th Ave Ct NW Gig Harbor, WA 98329 (253) 251-2477	Sean O'Leary	soleary@jovie.com
Rochester, MN	<del>Lindsay Stepp 4115 26th St NW, Ste 102 Rochester, MN 55901 (507) 202-8498</del> <a href="#">Evenkeel LLC</a> <a href="#">13905 88th Ave Ct NW</a> <a href="#">Gig Harbor, WA 98329</a> <a href="#">(253) 251-2477</a>	<del>Lindsay Stepp</del> <a href="#">Sean O'Leary</a>	<del>lstepp</del> <a href="#">soleary@jovie.com</a>
St. Paul, MN	Evenkeel LLC 13905 88th Ave Ct NW Gig Harbor, WA 98329 (253) 251-2477	Sean O'Leary	soleary@jovie.com
Wayzata, MN	College Nannies and Tutors #1, LLC 850 Mill Street Wayzata, MN 55391 (952) 285-7667	Laura Davis	ldavis@jovie.com
Woodbury, MN	Sean O'Leary 13905 88th Ave Ct NW Gig Harbor, WA 98329 (253) 251-2477	Sean O'Leary	soleary@jovie.com
<b>MISSOURI</b>			
Chesterfield, MO	Cooe Group, Ltd 10322 N Centerway Drive Peoria, IL 61615 (309) 240-9007	Tara Barlow	tbarlow@jovie.com
Creve Couer, MO	Golden Apple, LLC 5988 Mid Rivers Mall Drive, Ste 231A	Brian and Rebecca	bwilson@jovie.com; rwilson@jovie.com

Territory Name or Development Area	Franchisee Name, Address and Telephone Number of Outlet	Contact Name	Contact Email Address
	St Charles, MO 63304 (636) 926-2681	Wilson	
Fenton, MO	Cooee Group, Ltd 10322 N Centerway Drive Peoria, IL 61615 (309) 240-9007	Tara Barlow	tbarlow@jovie.com
Kansas City, MO	MJ Services, Inc. 8746 N Stoddard Ave Kansas City, MO 64153 (816) 256-5907	Matt Murray	mmurray@jovie.com
St. Charles, MO	Golden Apple, LLC 5988 Mid Rivers Mall Drive, Ste 231A St Charles, MO 63304 (636) 926-2681	<del>Brian</del> <u>Brian</u> and Rebecca Wilson	bwilson@jovie.com; rwilson@jovie.com
<b>NEVADA</b>			
Las Vegas, NV	MJ Services, Inc 8746 N Stoddard Ave Kansas City, MO 64153 (816) 256-5907	Matt Murray	mmurray@jovie.com
Reno, NV	Dream Weaver Care Solutions 1168 W. Karluk River Drive Meridian, ID 83642 (208) 600-3627	Tami Dreger	tami.dreger@jovie.com
<b>NEW HAMPSHIRE</b>			
New <del>Hampshire</del> <u>Hampshire</u> , NH	College Staffing Services, Inc. 1762 Massachusetts Ave Lexington, MA 02420 (781) 290-8523	Charlie & Delilah Atkinson	charlie.atkinson@jovie.com; Delilah.atkinson@jovie.com
<b>NEW JERSEY</b>			
New Brunswick, NJ	Simply Staffing LLC 15 West 38 <sup>th</sup> Street FL 7 New York, NY 10018 (718) 841-7548	Charlene Niles	cniles@jovie.com
Montclair, NJ	Simply Staffing LLC 15 West 38 <sup>th</sup> Street FL 7 New York, NY 10018 (718) 841-7548	Charlene Niles	cniles@jovie.com
Jersey City, NJ	Simply Staffing LLC 15 West 38 <sup>th</sup> Street FL 7 New York, NY 10018 (718) 841-7548	Charlene Niles	cniles@jovie.com
Princeton, NJ	Simply Staffing LLC 15 West 38 <sup>th</sup> Street FL 7 New York, NY 10018 (718) 841-7548	Charlene Niles	cniles@jovie.com
Summit, NJ	Simply Staffing LLC 15 West 38 <sup>th</sup> Street FL 7 New York, NY 10018 (718) 841-7548	Charlene Niles	cniles@jovie.com
<b>NEW YORK</b>			
<del>Bayside, NY</del>	<del>GCNHP Enterprises LLC 30 Beachway Port Washington, NY 10583 (917) 607-7654</del>	<del>Mike Gannon</del>	<del>mike.gannon@jovie.com</del>
Brooklyn Heights, NY	Metro EduCare, LLC 300 Cadman Plaza W, 12th Floor	Charlene Niles	cniles@jovie.com

Territory Name or Development Area	Franchisee Name, Address and Telephone Number of Outlet	Contact Name	Contact Email Address
	Brooklyn, NY 11201 (718) 841-7458		
Chappaqua, NY	<del>Metro EduCare, LLC 300 Cadman Plaza W, 12th Floor Brooklyn, NY 11201 (718) 841-7458</del>	Charlene Niles	eniles@jovie.com
Garden City, NY	GCNHP Enterprises LLC 30 Beachway Port Washington, NY 10583 (516) 855-9551	Mike Gannon	mike.gannon@jovie.com
Long Island City, NY	Metro EduCare, LLC 300 Cadman Plaza W, 12th Floor Brooklyn, NY 11201 (718) 841-7458	Charlene Niles	cniles@jovie.com
Manhattan-East Side, NY	CampbellKing, LLC 19 East 71st St #5C New York, NY 10021 (877) 716-2669	Stacy Campbell	scampbell@jovie.com
Manhattan-West Side, NY	Metro EduCare, LLC 300 Cadman Plaza W, 12th Floor Brooklyn, NY 11201 (718) 841-7458	Charlene Niles	cniles@jovie.com
Monroe, NY	Kazdanz, Inc 3 Margaret Road Monroe, NY 10950 (845) 213-4760	Bill Kazdan	bill.kazdan@jovie.com
New City, NY	Kazdanz, Inc 3 Margaret Road Monroe, NY 10950 (845) 213-4760	Bill Kazdan	bill.kazdan@jovie.com
Port Washington, NY	<del>MKTLLI, Inc. 22 Forest Drive Sands Point, NY 11050 (516) 304-5466</del>	Marina Tourevski	marina.tourevski@jovie.com
Rivertowns, NY	<del>Metro EduCare, LLC 300 Cadman Plaza W, 12th Floor Brooklyn, NY 11201 (718) 841-7458</del>	Charlene Niles	eniles@jovie.com
South Shore LI, NY	<del>MKTLLI, Inc. 22 Forest Drive Sands Point, NY 11050 (516) 304-5466</del>	Marina Tourevski	marina.tourevski@jovie.com
<del>Rye, NY</del> <del>North Westchester, NY</del>	Peiffer Designs Inc 398 Central Park Ave Scarsdale, NY 10583 (914) 908-4079	Leona Peiffer	lpeiffer@jovie.com
<del>Port Washington, NY</del>	<del>Muse Care LLC 6800 Jericho Turnpike 120W Syosset, NY 11791 (860) 985-9099</del>	<del>Kathena Francis</del>	<del>Kathena.francis@jovie.com</del>
<del>South Shore LI, NY</del>	<del>Muse Care LLC 6800 Jericho Turnpike 120W Syosset, NY 11791 (860) 985-9099</del>	<del>Kathena Francis</del>	<del>Kathena.francis@jovie.com</del>
<del>Scarsdale, NY</del> <del>South Westchester, NY</del>	Peiffer Designs Inc 398 Central Park Ave	Leona Peiffer	lpeiffer@jovie.com

Territory Name or Development Area	Franchisee Name, Address and Telephone Number of Outlet	Contact Name	Contact Email Address
	Scarsdale, NY 10583 (914) 908-4079		
<a href="#">Smithtown, NY</a>	<a href="#">Muse Care LLC</a> 6800 Jericho Turnpike 120W Syosset, NY 11791 (860) 985-9099	<a href="#">Kathena Francis</a>	<a href="mailto:Kathena.francis@jovie.com">Kathena.francis@jovie.com</a>
<del>Smithtown, NY</del>	<del>MKTLL, Inc.</del> <del>22 Forest Drive</del> <del>Sands Point, NY 11050</del> <del>(516) 304-5466</del>	<del>Marina Tourevski</del>	<del>marina.tourevski@jovie.com</del>
Syosset, NY	Care Elite, Inc. 5 Johnson Ct East Norwich, 11732 (860) 985-9099	Kathena Francis	Kathena.francis@jovie.com
<b>NORTH CAROLINA</b>			
Tri-Cities - Asheville, NC	One Small Stepp, LLC 19203 Upper Enclave Cir Greenville, SC 29609 (423) 900-2092	Lindsay Stepp	lstepp@jovie.com
<a href="#">Charolette, NC</a>	<a href="#">A Friend of the Family Agency</a> 4225 Iron Duke CT. Peachtree Corners, GA 30097 (770) 633-2592	<a href="#">Debbie Timm</a>	<a href="mailto:Debbie.timm@jovie.com">Debbie.timm@jovie.com</a>
<del>Ballantyne, NC</del>	<del>In Loco Parentis SC, LLC</del> <del>349 W Olentangy St</del> <del>Powell, OH 43065</del> <del>(614) 747-3020</del>	<del>Sue Cornish</del>	<del>scornish@jovie.com</del>
Cary, NC	Triangle Family Builders 1244 NW Maynard Rd Cary, NC 27513 (919) 896-7227	Greg and Linda Tarsa	ltarsa@jovie.com; gtarsa@jovie.com
<a href="#">Matthews, NC and Rockhill, SC</a>	<a href="#">A Friend of the Family Agency</a> 4225 Iron Duke CT. Peachtree Corners, GA 30097 (770) 633-2592	<a href="#">Debbie Timm</a>	<a href="mailto:Debbie.timm@jovie.com">Debbie.timm@jovie.com</a>
<del>Myers Park, NC</del>	<del>In Loco Parentis, LLC</del> <del>349 W Olentangy St</del> <del>Powell, OH 43065</del> <del>(614) 747-3020</del>	<del>Sue Cornish</del>	<del>scornish@jovie.com</del>
<b>OHIO</b>			
Mason, OH	In Loco Parentis Inc. 6011 Tylersville Rd, Ste 102B Mason, OH 45040 (513) 718-2500	Sue Cornish	scornish@jovie.com
Powell, OH	In Loco Parentis Inc. 6011 Tylersville Rd, Ste 102B Mason, OH 45040 (513) 718-2500	Sue Cornish	scornish@jovie.com
West Shore, OH	In Loco Parentis CLE, LLC 36050-S Detroit Rd Avon, OH 44011 (440) 793-7770	Andy Johnson & Sue Cornish	andyj@jovie.com; scornish@jovie.com
<b>OKLAHOMA</b>			
Edmond, OK	MJ Services, Inc 8746 N Stoddard Ave Kansas City, OK 64153	Matt Murray	mmurray@jovie.com

Territory Name or Development Area	Franchisee Name, Address and Telephone Number of Outlet	Contact Name	Contact Email Address
	(405) 513-6060		
<b>OREGON</b>			
Beaverton, OR	Headlong Flight, LLC 15245 SW Moraine Court Beaverton, OR 97007 (503) 985-9414	Brian & Sharon Reich	sharon.reich@jovie.com, brian.reich@jovie.com
Lake Oswego, OR	Headlong Flight, LLC 15245 SW Moraine Court Beaverton, OR 97007 (503) 985-9414	Brian & Sharon Reich	sharon.reich@jovie.com, brian.reich@jovie.com
East Portland, OR	Headlong Flight, LLC 15245 SW Moraine Court Beaverton, OR 97007 (503) 985-9414	Brian & Sharon Reich	sharon.reich@jovie.com, brian.reich@jovie.com
NW Portland, OR	Headlong Flight, LLC 15245 SW Moraine Court Beaverton, OR 97007 (503) 985-9414	Brian & Sharon Reich	sharon.reich@jovie.com, brian.reich@jovie.com
<b>PENNSYLVANIA</b>			
Philadelphia, PA	<del>Commodore Capital</del> <u>MKTLLI, INC LLC</u> <del>1106 Delft</del> <u>22 Forest Drive</u> <del>McLean, VA 22101</del> <del>(703) 457-8080</del> <u>Sands Point, NY 11050</u> <u>(516) 304-5466</u>	<del>Jim Doody</del> <u>Marina Tourevski</u>	<del>jim.doody</del> <u>marina.tourevski@jovie.com</u>
Pittsburgh-North, PA	<del>Rimer Corp</del> <del>9600 Perry Hwy</del> <del>Pittsburgh, PA 15237</del> <del>(412) 837-2353</del> <u>Southeastern Michigan Nannies, LLC</u> <u>7444 Dexter-Ann Arbor Road, Suite D</u> <u>Dexter, MI 48130</u> <u>(734) 761-8393</u>	<del>Nikki Rimer</del> <u>Sharon Ragland-Keys</u>	<del>nrimers</del> <u>sragland_keys@jovie.com</u>
Pittsburgh-South, PA	<del>CNST Atlantic LLC</del> <del>9600 Perry Hwy</del> <del>Pittsburgh, PA 15237</del> <del>(412) 837-2353</del> <u>Southeastern Michigan Nannies, LLC</u> <u>7444 Dexter-Ann Arbor Road, Suite D</u> <u>Dexter, MI 48130</u> <u>(734) 761-8393</u>	<del>Nikki Rimer</del> <u>Sharon Ragland-Keys</u>	<del>nrimers</del> <u>sragland_keys@jovie.com</u>
Wayne, PA	<del>CNST Atlantic</del> <u>MKTLLI, INC LLC</u> <del>1106 Delft</del> <u>22 Forest Drive</u> <del>McLean, VA 22101</del> <del>(703) 457-8080</del> <u>Sands Point, NY 11050</u> <u>(516) 304-5466</u>	<del>Jim Doody</del> <u>Marina Tourevski</u>	<del>jim.doody</del> <u>marina.tourevski@jovie.com</u>
<u>West Chester, PA</u>	<u>MKTLLI, INC LLC</u> <u>22 Forest Drive</u> <u>Sands Point, NY 11050</u> <u>(516) 304-5466</u>	<u>Marina Tourevski</u>	<u>marina.tourevski@jovie.com</u>
<b>RHODE ISLAND</b>			
Providence, RI	LNS Enterprises, Inc. 89 Crescent Road Concord, MA 01742 (978) 450-5959	Lori Monahan	lori.monahan@jovie.com

Territory Name or Development Area	Franchisee Name, Address and Telephone Number of Outlet	Contact Name	Contact Email Address
<b>SOUTH CAROLINA</b>			
Greenville, SC	One Small Stepp, LLC 19203 Upper Enclave Cir Greenville, SC 29609 (423) 900-2092	Lindsay Stepp	lstepp@jovie.com
<b>TEXAS</b>			
Allen, TX	AARS Educational Services Inc 605 Medina Ct Keller, TX 76248 (817) 953-8288	Steve Rangel	steve.rangel@jovie.com
Round Rock, TX	MBF Agency TX, LLC 4544 S Lamar Blvd Austin, TX 78745 (512) 343-1087	Stuart Dupuy	stuart.dupuy@jovie.com
Lake Travis, TX	MBF Agency TX, LLC 4544 S Lamar Blvd Austin, TX 78745 (512) 343-1087	Stuart Dupuy	stuart.dupuy@jovie.com
<del>Barton Springs, TX</del> <a href="#">Greater Austin, TX</a>	MBF Agency TX, LLC 4544 S Lamar Blvd Austin, TX 78745 (512) 343-1087	Stuart Dupuy	stuart.dupuy@jovie.com
Bellaire, TX	Nannies N Tutors 4 You Enterprises LLC 3005 West Loop S, Ste 248 Houston, TX 77027 (713) 393-7724	Doina Berea	dberea@jovie.com
Cedar Park, TX	MBF Agency TX, LLC 4544 S Lamar Blvd Austin, TX 78745 (512) 343-1087	Stuart Dupuy	stuart.dupuy@jovie.com
<del>Colleyville, TX</del> <a href="#">Fort Worth, TX</a>	AARS Educational Services Inc 605 Medina Ct Keller, TX 76248 (817) 953-8288	Steve Rangel	steve.rangel@jovie.com
Copperfield, TX	MBF Agency TX, LLC 1101 Capital of Texas Hwy S, Ste H200 Austin, TX 78746 (713) 554-0407	Stuart Dupuy	stuart.dupuy@jovie.com
Cypress, TX	MBF Agency TX, LLC 4544 S Lamar Blvd Austin, TX 78745 (512) 343-1087	Stuart Dupuy	stuart.dupuy@jovie.com
Downtown Houston, TX	MBF Agency TX, LLC 4544 S Lamar Blvd Austin, TX 78745 (512) 343-1087	Stuart Dupuy	stuart.dupuy@jovie.com
Carrollton, TX	AARS Educational Services Inc 605 Medina Ct Keller, TX 76248 (817) 953-8288	Steve Rangel	steve.rangel@jovie.com
Frisco, TX	AARS Educational Services Inc 605 Medina Ct Keller, TX 76248 (817) 953-8288	Steve Rangel	steve.rangel@jovie.com
Katy, TX	Nannies N Tutors 4 You Enterprises LLC 3522 Mason Rd, Ste 375	Doina Berea	dberea@jovie.com

Territory Name or Development Area	Franchisee Name, Address and Telephone Number of Outlet	Contact Name	Contact Email Address
	Katy, TX 77450 (281) 398-6809		
Keller, TX	AARS Educational Services Inc 605 Medina Ct Keller, TX 76248 (817) 953-8288	Steve Rangel	steve.rangel@jovie.com
Lake Houston, TX	MBF Agency TX, LLC 4544 S Lamar Blvd Austin, TX 78745 (512) 343-1087	Stuart Dupuy	stuart.dupuy@jovie.com
Klein, TX	MBF Agency TX, LLC 4544 S Lamar Blvd Austin, TX 78745 (512) 343-1087	Stuart Dupuy	stuart.dupuy@jovie.com
McKinney, TX	AARS Educational Services Inc 605 Medina Ct Keller, TX 76248 (817) 953-8288	Steve Rangel	steve.rangel@jovie.com
Park Cities, TX	Moonlighter Group, Inc. 6160 Sherry Lane, Ste 120 Dallas, TX 75225 (214) 396-8300	Mike and Colleen Maguire	mmaguire@jovie.com; cmaguire@jovie.com
Pearland, TX	Aspirations & Mentoring, Inc. 1226 Museum Square Dr, Ste 400 Sugar Land, TX 77479 (713) 955-2050	Hitesh and Madhvee Patel	hpatel@jovie.com; mpatel@jovie.com
Piney Point, TX	Aspirations & Mentoring, Inc. 1226 Museum Square Dr, Ste 400 Sugar Land, TX 77479 (713) 955-2050	Hitesh and Madhvee Patel	hpatel@jovie.com; mpatel@jovie.com
Richardson, TX	Moonlighter Group, Inc. 6160 Sherry Lane, Ste 120 Dallas, TX 75225 (214) 396-8300	Mike and Colleen Maguire	mmaguire@jovie.com; cmaguire@jovie.com
San Antonio-North Central, TX <del>San Antonio-Northwest, TX</del>	<del>SNL Alamo CNT LLC 1150 N Loop 1604 W, Ste 108-565 San Antonio, TX 78248 (210) 202-0303</del> SNL Alamo CNT LLC 1150 N Loop 1604 W, Ste 108-565 San Antonio, TX 78248 (210) 202-0303	<del>Steve Johnson</del> Steve Johnson	<del>stevej@jovie.com; lynnj@jovie.com</del> stevej@jovie.com; lynnj@jovie.com
Flower Mound, TX	AARS Educational Services Inc 605 Medina Ct Keller, TX 76248 (817) 953-8288	Steve Rangel	steve.rangel@jovie.com
<del>Stone Oak, TX</del> San Antonio- Far North, TX	SNL Alamo CNT LLC 20079 Stone Oak Parkway Ste 1104 San Antonio, TX 78248 (210) 202-0303	Steve Johnson	stevej@jovie.com; lynnj@jovie.com
Sugar Land, TX	Aspirations & Mentoring, Inc. 1610 Lake Charlotte Ln Richmond, TX 77406 (713) 955-2050	Hitesh and Madhvee Patel	hpatel@jovie.com; mpatel@jovie.com
The Woodlands, TX	MBF Agency TX, LLC 4544 S Lamar Blvd Austin, TX 78745	Stuart Dupuy	sdupuy@jovie.com

Territory Name or Development Area	Franchisee Name, Address and Telephone Number of Outlet	Contact Name	Contact Email Address
	(512) 343-1087		
Plano, TX	AARS Educational Services Inc 605 Medina Ct Keller, TX 76248 (817) 953-8288	Steve Rangel	steve.rangel@jovie.com
<b>VIRGINIA</b>			
Arlington, VA	In Loco Parentis SC, LLC 349 W Olentangy St Powell, OH 43065 (614) 747-3030	Sue Cornish	scornish@jovie.com
Centreville, VA	<del>Commodore Capital LLC</del> <del>1106 Delf Drive</del> <del>McLean, VA 22101</del> <del>(703) 457-8080</del> <del>Sands Point, NY 11050</del> <del>(516) 304-5466</del>	<del>Jim Doody</del> <del>Marina Tourevski</del>	<del>jim.doody@jovie.com</del> <del>marina.tourevski@jovie.com</del>
Fairfax, VA	<del>Commodore Capital LLC</del> <del>1106 Delf Drive</del> <del>McLean, VA 22101</del> <del>(703) 457-8080</del>	<del>Jim Doody</del>	<del>jim.doody@jovie.com</del>
Falls Church, VA	<del>Commodore Capital LLC</del> <del>1106 Delf Drive</del> <del>McLean, VA 22101</del> <del>(703) 457-8080</del>	<del>Jim Doody</del>	<del>jim.doody@jovie.com</del>
Richmond, VA	Cocee Group, Ltd 10322 N Centerway Drive Peoria, IL 61615 (309) 240-9007	Tara Barlow	tbarlow@jovie.com
Herndon, VA	<del>In Loco Parentis SC, LLC</del> <del>349 W Olentangy St</del> <del>Powell, OH 43065</del> <del>(614) 747-3020</del>	<del>Sue Cornish</del>	<del>scornish@jovie.com</del>
Loudoun, VA	<del>CNST LOUDOUN MCLEAN</del> <del>14 Vanderventer Ave #115</del> <del>Port Washington, NY 11050</del> <del>(516) 304-5466</del>	<del>Marina Tourevski</del>	<del>Marina.tourevski@jovie.com</del>
McLean, VA	CNST LOUDOUN MCLEAN 14 Vanderventer Ave #115 Port Washington, NY 11050 (516) 304-5466	Marina Tourevski	Marina.tourevski@jovie.com
Springfield, VA	<del>Commodore Capital LLC</del> <del>1106 Delf Drive</del> <del>McLean, VA 22101</del> <del>(703) 457-8080</del> <del>Sands Point, NY 11050</del> <del>(516) 304-5466</del>	<del>Jim Doody</del> <del>Marina Tourevski</del>	<del>jim.doody@jovie.com</del> <del>marina.tourevski@jovie.com</del>
<b>WASHINGTON</b>			
Bellevue, WA	College Nannies and Tutors #1, LLC 7605 SE 27th St, Ste 101 Mercer Island, WA 98040 (206) 659-4156	Laura Davis	ldavis@jovie.com
Eastern Washington, WA	<del>Headlong Flight, LLC</del> <del>15245 SW Moraine Court</del> <del>Beaverton, OR 97007</del> <del>(503) 985-9414</del>	<del>Brian &amp; Sharon Reich</del>	<del>sharon.reich@jovie.com</del> <del>brian.reich@jovie.com</del>
Mill Creek, WA	Sean O'Leary	Sean O'Leary	soleary@jovie.com

Territory Name or Development Area	Franchisee Name, Address and Telephone Number of Outlet	Contact Name	Contact Email Address
	13905 88th Ave Ct NW Gig Harbor, WA 98329 (253) 251-2477		
Redmond, WA	College Nannies and Tutors #1, LLC 7605 SE 27th St, Ste 101 Mercer Island, WA 98040 (206) 659-4156	Laura Davis	ldavis@jovie.com
Renton, WA	Sean O'Leary 13905 88th Ave Ct NW Gig Harbor, WA 98329 (253) 251-2477	Sean O'Leary	soleary@jovie.com
Seattle, WA	College Nannies and Tutors #1, LLC 7605 SE 27th St, Ste 101 Mercer Island, WA 98040 (206) 659-4156	Laura Davis	ldavis@jovie.com
Tacoma, WA	Sean O'Leary 13905 88th Ave Ct NW Gig Harbor, WA 98329 (253) 251-2477	Sean O'Leary	soleary@jovie.com
<b>WISCONSIN</b>			
Mequon, WI	NU Day LLC 250 S Main St Thiensville, WI 53092 (262) 643-4410	Alan Day	aday@jovie.com

**Franchisees signed but not yet open as of December 31, ~~2023~~2024:**

None.

**Franchisees who left the system during our fiscal year ended ~~2023~~2024:**

Territory Name	Franchise Owner	Telephone
<b>North Carolina</b>		
Lake Norman	Shawna Castoria (Owner Exited)	(704) 947-8687
<b>California</b>		
Hollywood (Transferred) Tustin (Transferred) Lake Forest (Transferred) Woodland Hills (Transferred) Poway, CA	Jeremy Rose Deborah Lou (Owner Exited)	(949) 262-1200 (619) 878-1538
<b>Connecticut</b>		
Greenwich, CT (Terminated)	Leona Peiffer (Active Owner, Closed Territory)	(203) 987-3343
<b>Minnesota</b>		
San Francisco Parkside (Terminated) Fremont (Terminated) Walnut Creek (Terminated) Santa Clara (Terminated)	Michael Mathews (Still Active closed these territories)	(415) 432-8346
Palo Alto (Terminated) Cupertino (Terminated)	Laura Davis (Still Active closed these territories)	(858) 201-4900

<b>Iowa</b>		
<b>Metro Des Moines</b>	<b>Brian Tingleff (Owner Exited)</b>	<b>(515) 414-8772</b>
<b>South Carolina</b>		
<b>Greenville</b> <u>Rochester, MN</u> (Transferred)	Lindsay Stepp (Active <del>owner</del> <u>Owners</u> , <u>Transferred</u> Territory <del>is co-agency</del> <del>now</del> )	<del>(423) 900-2092</del> <u>(507) 202-8498</u>
<b>New York</b>		
<u>Chappaqua, NY (Transferred)</u> <u>Riverstown, NY (Transferred)</u>	<u>Charlene Niles (Active Owner,</u> <u>Transferred Territory)</u>	<u>(718) 841-7458</u>
<b>Bayside</b> <u>Rye, NY (Terminated)</u> <u>Scarsdale, NY (Terminated)</u>	<del>Mike Gannon</del> <u>Leona Peiffer</u> (Active Owner Closed Territory)	<del>(516) 855-9551</del> <u>(914) 908-4079</u>
<u>Smithtown, NY (Transferred)</u> <u>Port Washington, NY (Transferred)</u> <u>South Shore Long Island, NY</u> (Transferred)	<u>Marina Tourevski (Active Owner,</u> <u>Transferred Territory)</u>	<u>(516) 304-5466</u>
<b>North Carolina</b>		
<u>Ballantyne, NC (Transferred)</u> <u>Myers Park, NC (Transferred)</u>	<u>Sue Cornish (Active Owner,</u> <u>Transferred Territory)</u>	<u>(614) 747-3020</u>
<b>Pennsylvania</b>		
<u>Philadelphia, PA (Transferred)</u> <u>Wayne, PA (Transferred)</u>	<u>Jimmy Doody (Owner Exited)</u>	<u>(703) 457-8080</u>
<u>Pittsburgh-North, PA (Transferred)</u> <u>Pittsburgh- South, PA (Transferred)</u>	<u>Nikki Rimer (Owner Exited)</u>	<u>(412) 837-2353</u>
<b>Virginia</b>		
<del>Huntington</del> <u>Loudoun, VA</u> (Terminated)	<del>Kathena Francis</del> <u>Marina Tourevski</u> (Active Owner Closed Territory)	<del>(860) 985-9099</del> <u>(516) 304-5466</u>
<u>Centerville, VA (Transferred)</u> <u>Fairfax, VA (Terminated)</u> <u>Falls Church, VA (Terminated)</u> <u>Springfield, VA (Transferred)</u>	<u>Jimmy Doody (Owner Exited)</u>	<u>(703) 457-8080</u>

**EXHIBIT H**  
**STATE EFFECTIVE DATES & RECEIPTS**

Jovie ~~2024~~2025 FDD  
~~65711175v1~~

65711175v3

## STATE EFFECTIVE DATES

The following states have franchise laws that require that the Franchise Disclosure Document be registered or filed with the states, or be exempt from registration: California, Hawaii, Illinois, Indiana, Maryland, Michigan, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Virginia, Washington, and Wisconsin.

This document is effective and may be used in the following states, where the document is filed, registered, or exempt from registration, as of the Effective Date stated below:

State	Effective Date
California	May 3, 2024
Illinois	April 19, 2024 <a href="#">Pending</a>
Indiana	April 19, 2024 <a href="#">Pending</a>
Maryland	May 6, 2024 <a href="#">Pending</a>
Michigan	April 19, 2024 <a href="#">Pending</a>
Minnesota	May 14, 2024 <a href="#">Pending</a>
New York	May 28, 2024 <a href="#">Pending</a>
North Dakota	April 23, 2024 <a href="#">Pending</a>
South Dakota	April 28, 2024 <a href="#">Pending</a>
Virginia	April 25, 2024 <a href="#">Pending</a>
Washington	June 21, 2024 <a href="#">Pending</a>
Wisconsin	April 19, 2024 <a href="#">Pending</a>

Other states may require registration, filing, or exemption of a franchise under other laws, such as those that regulate the offer and sale of business opportunities or seller-assisted marketing plans.

**ITEM 23  
RECEIPT**

This Disclosure Document summarizes certain provisions of the Franchise Agreement and other information in plain language. Read this Disclosure Document and all agreements carefully.

If Jovie Inc. offers you a franchise, it must provide this Disclosure Document to you 14 calendar days before you sign a binding agreement with, or make payment to, us or an affiliate in connection with the proposed franchise sale. Iowa and New York require that we give you this disclosure document at the earlier of the first personal meeting or 10 business days (or 14 calendar days in Iowa) before the execution of the franchise or other agreement or the payment of any consideration that relates to the franchise relationship. Michigan requires that we give you this disclosure document at least 10 business days before the execution of any binding franchise or other agreement or the payment of any consideration, whichever occurs first.

If Jovie Inc. does not deliver this Disclosure Document on time or if it contains a false or misleading statement, or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580 and the appropriate state agency identified on **Exhibit D**.

The name, principal business address and telephone number of each franchise seller offering the franchise: Phylcia Sherrel of Jovie Inc., 11030 Circle Point Road, Suite 300 Westminster, CO 80020, (~~952~~303) ~~476-0262~~604-6545, and \_\_\_\_\_  
\_\_\_\_\_  
[Any other franchise seller involved in a particular franchise transaction must be disclosed here before the Disclosure Document is given to the prospective franchisee.]

The franchisor is Jovie Inc., located at 11030 Circle Point Road, Suite 300 Westminster, CO 80020. Its telephone number is (~~952~~303) ~~476-0262~~604-6545.

**Issuance Date:** April ~~19~~21, ~~2024~~2025

See **Exhibit D** for our registered agents authorized to receive service of process.

I have received a Disclosure Document with an issuance date of April ~~19~~21, ~~2024~~2025, (see also the dates shown on the state cover page), that included the following Exhibits:

- |           |  |
|-----------|--|
| Exhibit A | Financial Statements   |
| Exhibit B | Franchise Agreement (and Schedules)                          |
| Exhibit C | Sample Release   |
| Exhibit D | List of State Administrators & Agents for Service of Process |
| Exhibit E | State Specific Addenda                                       |
| Exhibit F | Manual Table of Contents                                     |
| Exhibit G | List of Franchisees  |
| Exhibit H | State Effective Dates & Receipts                             |

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Printed Name

**Please sign a copy of this receipt, date your signature, and return it to Phylcia Sherrel, Jovie Inc., 11030 Circle Point Road, Suite 300 Westminster, CO 80020, (~~952~~303) ~~476-0262~~604-6545.**

Franchisee's Copy

**ITEM 23  
RECEIPT**

This Disclosure Document summarizes certain provisions of the Franchise Agreement and other information in plain language. Read this Disclosure Document and all agreements carefully.

If Jovie Inc. offers you a franchise, it must provide this Disclosure Document to you 14 calendar days before you sign a binding agreement with, or make payment to, us or an affiliate in connection with the proposed franchise sale. Iowa and New York require that we give you this disclosure document at the earlier of the first personal meeting or 10 business days (or 14 calendar days in Iowa) before the execution of the franchise or other agreement or the payment of any consideration that relates to the franchise relationship. Michigan requires that we give you this disclosure document at least 10 business days before the execution of any binding franchise or other agreement or the payment of any consideration, whichever occurs first.

If Jovie Inc. does not deliver this Disclosure Document on time or if it contains a false or misleading statement, or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580 and the appropriate state agency identified on **Exhibit D**.

The name, principal business address and telephone number of each franchise seller offering the franchise: Phylcia Sherrel of Jovie Inc., 11030 Circle Point Road, Suite 300 Westminster, CO 80020, (~~952~~303) ~~476-0262~~604-6545, and \_\_\_\_\_  
\_\_\_\_\_ [Any other franchise seller involved in a particular franchise transaction must be disclosed here before the Disclosure Document is given to the prospective franchisee.]

The franchisor is Jovie Inc., located at 11030 Circle Point Road, Suite 300 Westminster, CO 80020. Its telephone number is (~~952~~303) ~~476-0262~~604-6545.

**Issuance Date:** April ~~19~~21, ~~2024~~2025

See **Exhibit D** for our registered agents authorized to receive service of process.

I have received a Disclosure Document with an issuance date of April ~~19~~21, ~~2024~~2025, (see also the dates shown on the state cover page), that included the following Exhibits:

- |           |  |
|-----------|--|
| Exhibit A | Financial Statements   |
| Exhibit B | Franchise Agreement (and Schedules)                          |
| Exhibit C | Sample Release   |
| Exhibit D | List of State Administrators & Agents for Service of Process |
| Exhibit E | State Specific Addenda                                       |
| Exhibit F | Manual Table of Contents                                     |
| Exhibit G | List of Franchisees  |
| Exhibit H | State Effective Dates & Receipts                             |

\_\_\_\_\_  
Date Signature Printed Name

\_\_\_\_\_  
Date Signature Printed Name

**Please sign a copy of this receipt, date your signature, and return it to Phylcia Sherrel, Jovie Inc., 11030 Circle Point Road, Suite 300 Westminster, CO 80020, (~~952~~303) ~~476-0262~~604-6545.**

Franchisor's Copy

Jovie 2024 FDD  
~~65711175v1~~

[65711175v3](#)