

FRANCHISE DISCLOSURE DOCUMENT

Bloomin Blinds Franchise Corp.
A Texas corporation
5360 Legacy Dr., Suite 155
Plano, TX 75024
214-995-1062
kelsey.stuart@bloominblinds.com
www.bloominblinds.com

BLOOMIN' BLINDS

The franchised business sells, installs and repairs ~~window~~sells, installs and repairs interior window coverings, including, but not limited to, blinds, shades~~and,~~ shutters, and draperies, and exterior shading products, including, but not limited to, solar shades, awnings and pergolas under the trade name “Bloomin’ Blinds[®].”

The total investment necessary to begin operation of a Bloomin’ Blinds franchise with a base territory is \$~~105,700~~115,700 to \$~~182,100~~212,100. This includes \$79,500 that must be paid to the franchisor or affiliate. The total investment necessary to begin operations with a base territory that has been supplemented with 1 to 94 additional territories is \$~~155,700~~165,700 to \$~~697,100~~615,600, which includes \$119,500 to \$~~359,500~~208,500 that must be paid to the franchisor or its affiliates. If you currently operate a window installation and repair business, you may convert your existing business to a Bloomin Blinds franchise. The total investment necessary to begin operation of a conversion Bloomin’ Blinds franchise ranges from \$24,400-\$154,600. This includes \$1,000 to \$50,000 that must be paid to us or our affiliates.

This disclosure document summarizes certain provisions of your franchise agreement and other information in plain English. Read this disclosure document and all accompanying agreements carefully. You must receive this disclosure document at least 14 calendar-days before you sign a binding agreement with, or make any payment to, the franchisor or an affiliate in connection with the proposed franchise sale. **Note, however, that no governmental agency has verified the information contained in this document.**

You may wish to receive your disclosure document in another format that is more convenient for you. To discuss the availability of disclosures in different formats, please contact Kelsey Stuart at 5360 Legacy Dr., Suite 155, Plano, TX 75024 and 214-995-1062.

The terms of your contract will govern your franchise relationship. Don’t rely on the disclosure document alone to understand your contract. Read all of your contract carefully. Show your contract and this disclosure document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this disclosure document can help you make up your mind. More information on franchising, such as “A Consumer’s Guide to Buying a Franchise,” which can help you understand how to use this disclosure document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC- HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW. Washington, D.C. 20580. You can also visit the FTC’s home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

Issuance date: April ~~26~~21, ~~2024~~2025

How to Use This Franchise Disclosure Document

Here are some questions you may be asking about buying a franchise and tips on how to find more information:

QUESTION	WHERE TO FIND INFORMATION
How much can I earn?	Item 19 may give you information about outlet sales, costs, profits or losses. You should also try to obtain this information from others, like current and former franchisees. You can find their names and contact information in Item 20 or Exhibit G.
How much will I need to invest?	Items 5 and 6 list fees you will be paying to the franchisor or at the franchisor's direction. Item 7 lists the initial investment to open. Item 8 describes the suppliers you must use.
Does the franchisor have the financial ability to provide support to my business?	Item 21 or Exhibit E includes financial statements. Review these statements carefully.
Is the franchise system stable, growing, or shrinking?	Item 20 summarizes the recent history of the number of company-owned and franchised outlets.
Will my business be the only Bloomin' Blinds business in my area?	Item 12 and the "territory" provisions in the franchise agreement describe whether the franchisor and other franchisees can compete with you.
Does the franchisor have a troubled legal history?	Items 3 and 4 tell you whether the franchisor or its management have been involved in material litigation or bankruptcy proceedings.
What's it like to be a Bloomin' Blinds franchisee?	Item 20 or Exhibit G lists current and former franchisees. You can contact them to ask about their experiences.
What else should I know?	These questions are only a few things you should look for. Review all 23 Items and all Exhibits in this disclosure document to better understand this franchise opportunity. See the table of contents.

What You Need To Know About Franchising *Generally*

Continuing responsibility to pay fees. You may have to pay royalties and other fees even if you are losing money.

Business model can change. The franchise agreement may allow the franchisor to change its manuals and business model without your consent. These changes may require you to make additional investments in your franchise business or may harm your franchise business.

Supplier restrictions. You may have to buy or lease items from the franchisor or a limited group of suppliers the franchisor designates. These items may be more expensive than similar items you could buy on your own.

Operating restrictions. The franchise agreement may prohibit you from operating a similar business during the term of the franchise. There are usually other restrictions. Some examples may include controlling your location, your access to customers, what you sell, how you market, and your hours of operation.

Competition from franchisor. Even if the franchise agreement grants you a territory, the franchisor may have the right to compete with you in your territory.

Renewal. Your franchise agreement may not permit you to renew. Even if it does, you may have to sign a new agreement with different terms and conditions in order to continue to operate your franchise business.

When your franchise ends. The franchise agreement may prohibit you from operating a similar business after your franchise ends even if you still have obligations to your landlord or other creditors.

Some States Require Registration

Your state may have a franchise law, or other law, that requires franchisors to register before offering or selling franchises in the state. Registration does not mean that the state recommends the franchise or has verified the information in this document. To find out if your state has a registration requirement, or to contact your state, use the agency information in Exhibit A.

Your state also may have laws that require special disclosures or amendments be made to your franchise agreement. If so, you should check the State Specific Addenda. See the Table of Contents for the location of the State Specific Addenda.

Special Risks to Consider About *This* Franchise

Certain states require that the following risk(s) be highlighted:

1. **Out-of-State Dispute Resolution.** The franchise agreement requires you to resolve disputes with the franchisor by arbitration or litigation only in Texas. Out-of-state arbitration or litigation may force you to accept a less favorable settlement for disputes. It may also cost more to mediate, arbitrate, or litigate with the franchisor in Texas than in your own state.
2. **Supplier Control.** You must purchase all or nearly all of the inventory or supplies that are necessary to operate the business from the franchisor, its affiliates, or suppliers that the franchisor designates, at prices the franchisor or they set. These prices may be higher than prices you could obtain elsewhere for the same or similar goods. This may reduce the anticipated profit of your franchise business.
23. **Financial Condition.** The franchisor's financial condition as reflected in its financial statements (see Item 21) calls into question the franchisor's ability to provide services and support to you.
34. **Mandatory Minimum Payments.** You must make minimum royalty ~~or~~and advertising fund payments, regardless of your sales levels. Your inability to make the payments may result in termination of your franchise and loss of your investment.
45. **Minimum Performance Levels.** You must maintain minimum sales performance levels. Your inability to maintain these levels may result in loss of any territorial rights you are granted, termination of your franchise, and loss of your investment.

Certain states may require other risks to be highlighted. Check the "State Specific Addenda" (if any) to see whether your state requires other risks to be highlighted.

**(THE FOLLOWING APPLIES TO TRANSACTIONS GOVERNED BY
THE MICHIGAN FRANCHISE INVESTMENT LAW ONLY)**

The state of Michigan prohibits certain unfair provisions that are sometimes in franchise documents. If any of the following provisions are in these franchise documents, the provisions are void and cannot be enforced against you.

Each of the following provisions is void and unenforceable if contained in any documents relating to a franchise:

- (a) A prohibition on the right of a franchisee to join an association of franchisees.
- (b) A requirement that a franchisee assent to a release, assignment, novation, waiver, or estoppel which deprives a franchisee of rights and protection provided in this act. This shall not preclude a franchisee, after entering into a franchise agreement, from settling any and all claims.
- (c) A provision that permits a franchisor to terminate a franchise prior to the expiration of its term except for good cause. Good cause shall include the failure of the franchisee to comply with any lawful provision of the franchise agreement and to cure such failure after being given written notice thereof and a reasonable opportunity, which in no event need be more than 30 days, to cure such failure.
- (d) A provision that permits a franchisor to refuse to renew a franchise without fairly compensating the franchisee by repurchase or other means for the fair market value at the time of expiration of the franchisee's inventory, supplies, equipment, fixtures, and furnishings. Personalized materials which have no value to the franchisor and inventory, supplies, equipment, fixtures, and furnishings not reasonably required in the conduct of the franchise business are not subject to compensation. This subsection applies only if: (i) the term of the franchise is less than 5 years and (ii) the franchisee is prohibited by the franchise or other agreement from continuing to conduct substantially the same business under another trademark, service mark, trade name, logotype, advertising, or other commercial symbol in the same area subsequent to the expiration of the franchise or the franchisee does not receive at least 6 months advance notice of franchisor's intent not to renew the franchise.
- (e) A provision that permits the franchisor to refuse to renew a franchise on terms generally available to other franchisees of the same class or type under similar circumstances. This section does not require a renewal provision.
- (f) A provision requiring that arbitration or litigation be conducted outside this state. This shall not preclude the franchisee from entering into an agreement, at the time of arbitration, to conduct arbitration at a location outside this state.
- (g) A provision which permits a franchisor to refuse to permit a transfer of ownership of a franchise, except for good cause. This subdivision does not prevent a franchisor from exercising a right of first refusal to purchase the franchise. Good cause shall include, but is not limited to:

- (i) The failure of the proposed transferee to meet the franchisor's then-current reasonable qualifications or standards.
- (ii) The fact that the proposed transferee is a competitor of the franchisor or sub-franchisor.
- (iii) The unwillingness of the proposed transferee to agree in writing to comply with all lawful obligations.
- (iv) The failure of the franchisee or proposed transferee to pay any sums owing to the franchisor or to cure any default in the franchise agreement existing at the time of the proposed transfer.

(h) A provision that requires the franchisee to resell to the franchisor items that are not uniquely identified with the franchisor. This subdivision does not prohibit a provision that grants to a franchisor a right of first refusal to purchase the assets of a franchise on the same terms and conditions as a bona fide third party willing and able to purchase those assets, nor does this subdivision prohibit a provision that grants the franchisor the right to acquire the assets of a franchise for the market or appraised value of such assets if the franchisee has breached the lawful provisions of the franchise agreement and has failed to cure the breach in the manner provided in subdivision (c).

(i) A provision which permits the franchisor to directly or indirectly convey, assign, or otherwise transfer its obligations to fulfill contractual obligations to the franchisee unless provision has been made for providing the required contractual services.

If the franchisor's most recent financial statements are unaudited and show a net worth of less than \$100,000, the franchisee may request the franchisor to arrange for the escrow of initial investment and other funds paid by the franchisee until the obligations, if any, of the franchisor to provide real estate, improvements, equipment, inventory, training or other items included in the franchise offering are fulfilled. At the option of the franchisor, a surety bond may be provided in place of escrow.

The fact that there is a notice of this offering on file with the attorney general does not constitute approval, recommendation, or endorsement by the attorney general.

Any questions regarding this notice should be directed to:

State of Michigan Department of Attorney General
G. Mennen Williams Building, 7th Floor
525 W. Ottawa Street
Lansing, Michigan 48909
Telephone Number: (517) 373 7117

TABLE OF CONTENTS

<u>Item</u>	<u>Page</u>
Item 1 THE FRANCHISOR AND ANY PARENTS, PREDECESSORS, AND AFFILIATES.	9 <u>10</u>
Item 2 BUSINESS EXPERIENCE	10 <u>11</u>
Item 3 LITIGATION	11 <u>12</u>
Item 4 BANKRUPTCY	12
Item 5 INITIAL FEES	12
Item 6 OTHER FEES.....	13 <u>14</u>
Item 7 ESTIMATED INITIAL INVESTMENT	19 <u>21</u>
Item 8 RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES	23 <u>26</u>
Item 9 FRANCHISEE’S OBLIGATIONS.....	26 <u>29</u>
Item 10 FINANCING	27 <u>31</u>
Item 11 FRANCHISOR’S ASSISTANCE, ADVERTISING, COMPUTER SYSTEMS, AND	27 <u>31</u>
Item 12 TERRITORY	34 <u>37</u>
Item 13 TRADEMARKS.....	35 <u>39</u>
Item 14 PATENTS, COPYRIGHTS AND PROPRIETARY INFORMATION.....	37 <u>41</u>
Item 15 OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE FRANCHISE BUSINESS	38 <u>42</u>
Item 16 RESTRICTIONS ON WHAT THE FRANCHISEE MAY SELL	39 <u>43</u>
Item 17 RENEWAL, TERMINATION, TRANSFER, AND DISPUTE RESOLUTION	39 <u>43</u>
Item 18 PUBLIC FIGURES	44 <u>48</u>
Item 19 FINANCIAL PERFORMANCE REPRESENTATIONS	44 <u>48</u>
Item 20 OUTLETS AND FRANCHISEE INFORMATION.....	64 <u>48</u>
Item 21 FINANCIAL STATEMENTS.....	70
Item 22 CONTRACTS	70
Item 23 RECEIPTS.....	70 <u>71</u>

EXHIBITS

- A. State Administrators and Agents for Service of Process
- B. Franchise Agreement (with [Attachments: 1-Ownership Information, 2-Guaranty and Non-Compete Agreement, 3-Conditional Assignment of Brand Accounts, 4-Certificate of Compliance, 5-Conversion Addendum;](#))
- C. Customer Service Center Agreement
- D. Form of General Release

- E. Financial Statements
 - F. Franchise Operations Manual Table of Contents
 - G. Current and Former Franchisees
 - H. State Addenda to Disclosure Document
 - I. State Addenda to Franchise Agreement
 - J. EFT Authorization Form
 - K. Confidentiality and Noncompete Agreement
 - L. Addendum for General Manager Operated Franchise
- State Effective Dates
Receipt (2 copies)

Item 1

THE FRANCHISOR AND ANY PARENTS, PREDECESSORS, AND AFFILIATES

In this disclosure document, “we”, “us,” or “our” refers to Bloomin Blinds Franchise Corp. (but not to our officers, directors, agents, employees, affiliates, parents, or subsidiaries). “You” means the person to whom we grant a franchise. If you are a corporation, limited liability company, or other entity, each owner of the franchise entity must sign our Guaranty and Non-Compete Agreement, which means that all of the franchise agreement’s provisions also will apply to your owners.

Us, Any Parents, ~~Predecessors~~ and Certain Affiliates

Our name is Bloomin Blinds Franchise Corp. Our principal business address is 5360 Legacy Dr., Suite 155, Plano, TX 75024. We ~~do not have any parent entities~~ are a Texas corporation. We were formed on June 12, 2014. We have offered franchises since 2014. We do not operate businesses of the type being franchised. We do not have any ~~affiliates that~~ other business activities. We have not offered franchises in any other lines of business ~~or provide products or services to our franchisees.~~ [NOTE: Discuss establishing an affiliate for supply chain/technology (now or in the future.)]

. We ~~Our~~ Predecessors

~~We do not have any predecessors.~~

Our Business Name

~~We~~ use the names “Bloomin Blinds Franchise Corp” and “Bloomin’ Blinds”.

Agent for Service of Process

Our agent for service of process ~~in Texas is Kelsey Stuart, and the agent’s principal business address is 5360 Legacy Dr., Suite 155, Plano, TX 75024. Our agents for service of process in other states are disclosed~~ is listed in Exhibit A.

We do not have any parent entities. We do not have any predecessors. As of the date of this disclosure document, we do not have any affiliates that have offered franchises in any line of business of offer products or services to franchisees.

Business Organization

~~We are a Texas corporation. We were formed on June 12, 2014.~~

Information About Our Business and the ~~The~~ Franchises Offered

~~We do not operate businesses of the type being franchised.~~

~~We do not have any other business activities. We have not offered franchises in other lines of business.~~

If you sign a [Bloomin' Blinds](#) franchise agreement ("[Franchise Agreement](#)") with us, you will develop and operate a business that sells, installs, and repairs [interior window coverings, including, but not limited to, blinds, shades, shutters, and draperies, and exterior shading products, including, but not limited to, solar shades, awnings and pergolas](#) ("[Business](#)") under the ~~trade name~~ "[Bloomin' Blinds](#)"; [trade name and trademarks \("Marks"\)](#). [A copy of the current Franchise Agreement is attached as Exhibit B to this disclosure document.](#)

If we provide you with any confidential information prior to executing a franchise agreement (for example, in connection with a discovery day or upon your request), we reserve the right to require you to execute a Confidentiality and Noncompete Agreement (attached as Exhibit K to this disclosure document) prior to receiving such confidential information.

~~The general market for window covering sales is highly developed while the window covering repair market is relatively new and undeveloped. Our customers are primarily residential based, with about 10% coming from light commercial businesses. We do not expect there to be any material seasonal variations in the market.~~

[If you currently operate an independent window coverings business, you may convert your existing business to a Bloomin Blinds franchise that meets our qualifying criteria for a conversion franchise. A conversion franchise is offered to those qualifying existing businesses who meet our conversion criteria \("Conversion Franchise"\). For each Conversion Franchise, the franchisee will sign the Franchise Agreement and the Conversion Addendum attached to the Franchise Agreement. In Items 5-7 we describe modifications for a Conversion Franchise, including the initial franchise fee, other payments and estimated initial investment. Unless otherwise specifically noted, the information included in this disclosure document applies to the Conversion Franchise.](#)

We are not aware of any laws or regulations specific to our industry, except that in some states you may need a contractor's license to perform the services provided by Bloomin Blinds' businesses. You alone are responsible for investigating and complying with all applicable laws and regulations, despite any information that we may give you. You should consult with a legal advisor about legal requirements that may apply to your business, including any permits and licenses necessary to operate in your market.

[The general market for window coverings sales, installation and repairs is highly developed.](#) You will compete against other businesses that offer in-home consultation and estimates for window covering sales and repairs. These competitors vary from small local operations to large national chains. There are also "do-it-yourself" websites and services, although we generally do not consider these to be direct competition as they service a different segment of the population. [We do not expect there to be any material seasonal variations in the market.](#)

~~Prior Business Experience [NOTE: Move this section up in Item 1]~~

~~We have offered franchises since 2014. None of our affiliates has offered franchises in other lines of business. None of our affiliates provides products or services to our franchisees.~~

~~Our affiliate, Bloomin Blinds Inc operated Bloomin' Blinds in Carrollton and Lewisville, Texas from 2001 until November 2017, when it sold the business to a then current employee, the office manager. That office now operates as Bloomin Blinds of North Dallas. The affiliate has not sold any other franchises. This affiliate shares our principal place of business.~~

~~Another affiliate, Stuart Bros Blinds, LLC, has operated a Bloomin' Blinds in Pflugerville, Texas, beginning February 2021. This affiliate shares our principal place of business.~~

Item 2 BUSINESS EXPERIENCE

~~[NOTE: Update Item 2. Jeff's new title; Who are the directors of the franchisor? Have any states commented on Item 2 history that goes beyond the required 5 year history?]~~

Jeff Wharton, Chief Executive Officer

Jeff has been our CEO since June 2024. He joined Bloomin' Blinds as its Vice President of Franchise Operations and General Manager in February 2022 and served in that role until being named CEO. Between March 2017 and January 2022, Jeff was General Manager for Norman Window Fashions in Lewisville, Texas, where he was responsible for sales and operations for the central region of the U.S.

Kelsey Stuart, Chief ~~Executive~~ Development Officer

Kelsey Stuart is a co-founder of Bloomin' Blinds Franchise as well as one of the original family members responsible for the development of the Bloomin' Blinds concept that was founded in 2001. ~~Kelsey joined Bloomin' Blinds in 2002 when it was simply a family business and more than a decade before the franchise was formed. Kelsey's key responsibilities have varied over the years and have included all aspects of in-field operations as well as office operations. Kelsey has been CEO of Bloomin' Blinds Franchise Corp since its~~has been our Chief Development Officer since June 2024. Kelsey served as our CEO from our eformation in June 2014 to June 2024.

KrisKristopher Stuart, Chief ~~Operating~~ Innovation Officer

Kristopher (Kris) Stuart is a co-founder of Bloomin' Blinds Franchise as well as one of the original family members responsible for the development of the Bloomin' Blinds concept that was founded in 2001. ~~Kris joined Bloomin' Blinds in 2001 when it was simply a family business and more than a decade before the franchise was formed. In addition to being vital to the development of the original Bloomin' Blinds location~~has been our Chief Innovation Officer since January 2025. Kris served as our Chief Operating Officer from June 2014 to January 2025. In addition, Kris served 13 years as a firefighter and retired as a Lieutenant and a paramedic. ~~Kris' natural mind for systems and process has had a significant impact in the success of Bloomin' Blinds and his practices are among the core threads of Bloomin' Blinds today. Kris has been the COO of Bloomin' Blinds Franchise Corp since its creation in 2014. in 2020.~~

Kevin Stuart, Chief Technical Officer;

Kevin Stuart is a co-founder of Bloomin' Blinds Franchise as well as one of the original family members responsible for the development of the Bloomin' Blinds concept that was founded in 2001. Kevin joined Bloomin' Blinds in 2004 when it was simply a family business and more than a decade before the franchise was formed. ~~Kevin's involvement in the original Bloomin' Blinds involved all aspects of field service and evolved into a specialization in the repairing of window coverings. Today Kevin serves as our window covering technical officer and has a vast knowledge~~

~~of the repair and maintenance of window coverings and placing him amongst the most knowledgeable resources in the nation.~~ Kevin has been ~~the~~our CTO of Bloomin' Blinds Franchise Corp since ~~its~~our ~~e~~reformation in June 2014.

Young Han, Chief Financial Officer (Fractional)

Young has been our Fractional Chief Financial Officer since June 2024 and is based in Austin, Texas. Young also is and has been the Founder and Principal of FYA, a fractional CFO/COO consultancy based in Austin, Texas, since February 2020. He also was the founder of Blue Ocean Pool Service based in Austin, Texas, in December 2021 and remains in that role.

Jefferson Jennings Wharton, Vice President of Franchise Operations and General Manager

~~Jefferson had joined Bloomin' Blinds as its Vice President of Franchise Operations and General Manager during February 2022. Between March 2017 and January 2022, he was General Manager for Norman Window Fashions in Lewisville, Texas, where he was responsible for sales and operations for the central region of the U.S. Prior to that, he was the Regional Sales Director for Lawson Products, Inc., in Chicago, Illinois between January 2009 and February 2017; he was responsible for the sales and operations of company's southwest region.~~

Martha Geddie, Director of Training

Martha Geddie joined ~~Bloomin' Blinds as its~~us as our Director of Training in July 2022. Prior to that, she was the Store Manager/Trainer for Fossil Inc. in Richardson, Texas, between September 2018 and August 2022; ~~she was the Store Manager/Trainer for Pandora in Southlake Texas between June 2018 and September 2018; and she was the District Trainer/Area Manager for the Body Shop in Frisco, Texas, between January 2008 through June 2018.~~

Item 3 LITIGATION

No litigation is required to be disclosed in this Item.

Item 4 BANKRUPTCY

No bankruptcy information is required to be disclosed in this Item.

Item 5 INITIAL FEES

Franchise Fee

When you sign your franchise agreement, you must pay us \$49,500 as the initial franchise fee for a single geographic ~~operating~~ territory that includes ~~a single territory of~~ up to 40,000 Qualified Households (which are households that are owner-occupied and have over \$60,000/year in household income), as reasonably determined by us (a "Base Territory"). If at the time of signing your ~~f~~Fanchise ~~a~~Agreement, and subject to the market type; and ~~availability~~, we may permit you

to increase the size of your Base Territory, with the initial franchise fee increasing by an amount equal to (i) the number of Qualified Households in your territory that exceed 40,000 Qualified Households at the time of the signing of the ~~f~~Franchise ~~a~~Agreement, multiplied by (ii) \$1.25. Except to the extent that we may agree to increase the size of a Base Territory as described herein, the initial franchise fee is uniform; however, we may offer discounts if you purchase multiple territories (see below), and we will also offer a \$4,950 discount off of the initial franchise fee for a Base Territory (and not ~~to~~for Additional Territories, as the term is defined below) to a qualified veteran. In addition, if you currently operate an independent window coverings business, you may convert your existing business to a Bloomin Blinds franchise that meets our qualifying criteria for a Conversion Franchise. The qualifying criteria includes completing training to our satisfaction. The initial franchise fee for a Conversion Franchise will range from \$1,000-\$20,000, depending on the nature, size and scope of your existing business.

The initial franchise fees you pay are non-refundable.

OverDuring the past fiscal year, the range of initial franchise fees we charged were \$49,500 for a single Base Territory, and the maximum amount of initial franchise fees paid was \$162,868144,343.75 for a multi-territory agreement.[NOTE: Update for 2024] During our past fiscal year, we did not have any Conversion Franchises.

Start-Up Expenses

When you sign your ~~f~~Franchise ~~a~~Agreement, you must pay us a fee of \$30,000 for certain start-up expenses (which is in addition to the initial franchisee fee). The items covered by this fee are: (1) ~~hotel costs during your initial training (but not other travel costs); (2) initial inventory of parts, which would otherwise cost you approximately \$3,500; (3) selected~~initial inventory of repair parts; (2) selected product samples from our preferred manufacturers; ~~(4) a laser measuring device and certain tools; (5) a~~3) initial inventory of tools; (4) a tablet with cellular capabilities, along with a case and a bag; ~~(6)~~5) vehicle wrap (covering costs up to \$1,700 plus tax); (7)6) initial order of business cards; (7) a selection of embroidered clothing; (8) a selection of ~~embroidered clothing (5 shirts, 2 hats, and 1 soft shell jacket)~~promotional materials; and (9) a selection of promotional materialsone hotel room for initial training. This fee is uniform and non-refundable. The start-up expense fee for a Conversion Franchise will range from \$0-\$30,000, depending on the number of items from this list you do not have in your existing business.

Purchase of Some Start-Up Expenses for Multiple Vehicles

If you purchase Additional Territories (as defined in the following paragraph) or choose to operate more than one vehicle, we can require that you purchase a Start-Up package for each Territory or vehicle.

Multi-Territory Discounts

Subject to market type, availability, and our discretion, at the time of signing your franchise agreement, you may request the right to purchase additional territories. Each territory of 40,000 Qualified Households added to your Base Territory is referred to as an “Additional Territory.” Your Base Territory and Additional Territories are collectively referred to ~~collectively~~

as your “Territories” and, individually, as a “Territory.” If you purchase multiple Territories, your initial franchise fee will be as follows:

Territories Purchased	Initial Franchise Fee <u>for each Additional Territory</u>	Total Initial Franchise Fees
1	\$49,500	\$49,500
2	\$40,000	\$89,500
3	\$30,000	\$119,500
4	\$29,500	\$149,000
5	\$29,000	\$178,000
6	\$28,000	\$206,000
7	\$27,000	\$233,000
8	\$25,000	\$258,000
9	\$23,000	\$281,000
10	\$18,500	\$299,500

**Item 6
OTHER FEES**

Type of Fee	Amount	Due Date	Remarks
Royalty	5.5% <u>The greater of 6% of your Total Sales, after month 6, minimum of or \$500</u> <u>\$600 per month (whichever is greater) for each territory, subject to any annual Shortfall Royalty Payment due on the annual Minimum Performance Standard ("MPS").</u>	Monthly, on the last business day of the following month	See Notes 1, 2, and 3. <u>and 4. The \$600 per month minimum is waived during your first 12 months of operation, provided you are in compliance under the franchise agreement.</u> <u>For a Conversion Franchise, (i) the Royalty Fee is 2% of Total Sales for the first 12 months of operation as a Bloomin Blinds franchise, 4% of Total Sales for months 13-24 and 6% of Total Sales after 24 months and thereafter, and (ii) the \$600 monthly minimum is waived for the first 24 months.</u>
Brand Development Fund Contribution	You must contribute 2% of € <u>T</u> otal S ales or \$300 per month (whichever is greater), for each territory.	Monthly, on the last business day of the following month	See Notes 1, 2, and 3.

Type of Fee	Amount	Due Date	Remarks
Market Cooperative Contribution	As determined by the cooperative. Currently, none.	Monthly, on the last business day of the following month	See Note 4. We have the right to establish local or regional advertising cooperatives.
Technology Fee	Currently, \$ 250 <u>500</u> per month per Territory <u>(however, business unit</u> (for purposes of the Technology Fee only, any of your contiguous T erritories are considered to be one	Monthly, on the last business day of the following month €	We charge this fee for certain software and other technology products and services we provide. The € <u>T</u> echnology f Fee will not necessarily be a pass-through of our exact costs. We may add, remove, or alter the software or technology

Type of Fee	Amount	Due Date	Remarks
	Territory). [NOTE: Discuss any tech fee changes/right to increase/limits to the amount of any increase] <u>business unit).</u>		products or services that we provide, and we may alter <u>change</u> the amount of this fee on 30-days' notice. [NOTE: The FTC and various states are requiring caps to increases.] <u>Any increase to the Technology Fee will reflect an increase in the actual costs we incur to collect and invoice customers on your behalf, but we do not anticipate the fee to increase by more than 30% annually.</u>
<u>Customer Service Support Fee</u>	<u>Currently, \$400 per month per territory, plus a per call fee ranging between \$.50-\$1.00, depending on the type of call.</u>	<u>Monthly, on the last business day of the following month</u>	<u>This fee pays for our Customer Service Center, which provides services for handling communications with potential and existing customers, plus the per call cost. We may change the \$400 per month fee on 30-days' notice. Any increase will reflect an increase in the actual costs we incur with our Customer Service Center, but we do not anticipate the fee to increase by more than 10% annually.</u>
<u>Market Cooperative Contribution</u>	<u>1%-5% of Total Sales, as determined by the cooperative. Currently, none.</u>	<u>Monthly, on the last business day of the following month</u>	<u>See Note 5. We have the right to establish local or regional advertising cooperatives.</u>
Local Advertising Requirement	For each of your territories, you must spend at least <u>the greater of: (i) 2% of total sales or; (ii) \$1,500 per month; or (whichever is greater)iii) \$0.0375 per Qualified Household (as</u>	Per vendor	If you do not spend the required minimum, then we can require you to pay this shortfall to us. The maximum contribution that a co-op may require is 5% of total sales.

Type of Fee	Amount	Due Date	Remarks
	<u>defined in the Franchise Agreement</u>) on marketing your business.		We reserve the right to increase the <u>monthly</u> minimum to an amount greater than \$1,500 upon notice to you, <u>but we do not anticipate increasing this amount by more than 30% annually.</u>
Website Management and Maintenance	Currently, \$400 per month, per website	Per vendor	This amount does not count towards your local advertising requirement.
Replacement / Additional Training Fee	Currently, \$0 per person <u>(subject to increase up to \$1,500 per person)</u>	Prior to attending training	If you send a manager or other employee to our training program after you open, we reserve the right to charge our then-current training fee; however. <u>In addition</u> , you are still responsible for any other costs associated with the person attending the training (for example, travel and transportation costs and salary for your personnel).
Vendors	Pass-through of costs, plus reasonable administrative charge. Currently, none.	Varies	We have the right to require franchisees to use third-party vendors and suppliers that we designate. Examples can include computer support vendors, mystery shopping, and customer feedback systems. The vendors and suppliers may bill franchisees directly, or we have the right to collect payment for these vendors together with a reasonable markup or charge for administering the payment program. [NOTE: Discuss vendor rebates.]
Software subscription	Currently, \$435 per month for the first user plus an additional \$20	Monthly	We require you to use certain software.

Type of Fee	Amount	Due Date	Remarks
	\$50 per month for each additional user		
Customer Service Support Fee	Currently, the greater of (i) \$400 per month, and (ii) 2% of total sales	Monthly, on the last business day of the following month	This fee pays for our Customer Service Center, which provides services for handling communications with potential and existing customers.
Non-compliance Fee	\$500 per instance.	On demand	We may charge you \$500 for any aspect of your business which is not in compliance with our system specifications standards or the Franchise Agreement and you fail to correct the non-compliance after 30 days' notice. Thereafter, we may charge you \$250 per week until you correct such non-compliance.
Reimbursement	Amount that we spend on your behalf, plus 10%.	Within 15 days of invoice	If we pay any amount that you owe or are required to pay to a third party, you must reimburse us.
Late Fee	\$200 per billing cycle, plus compounded interest on the unpaid amount at a rate equal to 1.5% per month (or, if such payment exceeds the maximum allowed by law, then interest at the highest rate allowed by law).	On demand	We may charge a late fee and interest if you fail to make a required payment when due.
Insufficient Funds Fee	\$200 (or, if such amount exceeds the maximum allowed by law, then the maximum allowed by law).	On demand	We may charge an insufficient funds fee if a payment made by you is returned because of insufficient funds in your account.

Type of Fee	Amount	Due Date	Remarks
Costs of eCollection or eEnforcement	Our actual costs.	As incurred	Payable if we incur costs (including reasonable attorney fees) in attempting to collect amounts you owe to us or otherwise enforcing your franchise agreement.
Convention fFee	As determined by us <u>up to a maximum of \$1,000 per person</u> ; currently, none. <u>\$0</u>	Prior to convention	If we elect to conduct a national or regional convention, we will charge you the attendance fee even if you do not attend. You are responsible for all travel and living expenses of attending any such meeting or convention.
Breach of fTerritory fFee	The greater of (i) \$3,000 or (ii) 150% of the amount paid by the customer in the territory of another franchisee.	On demand	If you serve a customer inside the territory of another Bloomin Blinds business, we may impose this fee (as well as other remedies we have for your breach of the franchise agreement).
Special sSupport fFee	Our then-current fee, plus our expenses. Currently, \$500 per day.	On demand	If we provide in-person support to you in response to your request, we may charge this fee plus any out-of-pocket expenses (such as travel, lodging, and meals for employees providing onsite support).
Customer eComplaint fResolution	\$100 plus our expenses, <u>including any amount reimbursed to customer.</u>	On demand	We may take any action we deem appropriate to resolve a customer complaint about your business. If we respond to a customer complaint, we may require you to reimburse us for our expenses and to pay this fee.
Audit eCosts	Our actual cost.	On demand	Payable only if (1) we audit you because you have failed to

Type of Fee	Amount	Due Date	Remarks
			submit required reports or other non-compliance, or (2) the audit concludes that you under-reported total sales by more than 3% for any month.
Inspection Fee	Currently \$600, plus our out-of-pocket costs.	On demand	Payable only if we conduct an inspection of your business because of a governmental report, customer complaint or other customer feedback, or your default or non-compliance with any system specification. <u>We may increase this fee up to \$1,000 plus our costs.</u>
Non-compliance eCure eCosts and fFee	Our out-of-pocket costs and internal cost allocation, plus 10%.	When billed	We may cure your non-compliance on your behalf (for example, if you do not have required insurance, we may purchase insurance for you), and you will owe us our costs plus a 10% administrative fee.
Transfer fFee	\$10,000 per Territory, plus any broker fees and other out-of-pocket costs we incur.	\$1,500 when you notify us of your intent to transfer or sell your business; the balance due at the closing of the transaction	Payable if you desire to transfer or sell your business.
Temporary mManagement fFee	10% of tTotal sSales plus our expenses.	On demand	We have the right to temporarily manage your business and charge this fee if (i) you die or become incapacitated, (ii) we exercise our right to purchase your business after your franchise agreement ends, or (iii) you operate the business in a dangerous manner <u>manner that could cause irreparable harm to the Bloomin' Blinds brand.</u>

Type of Fee	Amount	Due Date	Remarks
Liquidated d Damages	An amount equal to (x) <u>the average monthly RRoyalty FFees and BBrand dDevelopment FFund eContributions for the that you owed to us for the last 12 full months that you operated the Business; multiplied by (y) the lesser of (i) 2-years24 or (ii) the remainingnumber of months <u>remaining in the then-current term</u> of the franchise termagreement. If you had not operated the Business for at least 12 full months, then (x) will equal the average monthly Royalty Fees and Brand Development Fund Contributions that you owed to during the full months that you operated the Business.</u>	On demand	Payable if we terminate your franchise agreement because of your default, or if you terminate the franchise agreement without the right to do so.
Indemnity	All of our costs and losses from any legal action related to the operation of your franchise or any act by you or your employees.	On demand	You must indemnify and defend (with counsel reasonably acceptable to us) us and our affiliates against all losses in any action by or against us related to, or alleged to arise out of, the development or operation of your franchise, or any act or omission by you or any employee of your business (unless caused by our intentional misconduct or gross negligence).

Type of Fee	Amount	Due Date	Remarks
Prevailing Party's Legal Costs	Our attorney fees, court costs, and other expenses of a legal proceeding, if we are the prevailing party.	On demand	In any legal proceeding (including arbitration), the losing party must pay the prevailing party's attorney fees, court costs and other expenses.

~~[NOTE: Let's have a deep dive discussion on the Item 6 fees, as several of the fees in Item 6 seem to overlap. We also need to determine how to address given the FTC/state scrutiny on franchisors having no limits on increasing fees.]~~ All fees are payable only to us (other than software subscription charges and any fees paid directly to vendors as noted above). All fees are imposed by us and collected by us (other than software subscription charges or fees paid directly to vendors). All fees are nonrefundable. ~~We do not represent that all fees are uniform for all franchisees; we~~ and are uniformly imposed. Franchisees operating under older forms of franchise agreement may still pay fees that were offered at that time, and those fees may be different than the fees included in this Item 6. We reserve the right to change, waive, or eliminate fees for any one or more franchisees as we deem appropriate.

There are currently no marketing cooperatives, purchasing cooperatives, or other cooperatives that impose fees on you.

Notes

1. "Total Sales" is defined in our franchise agreement as the total dollar amount of all sales generated through your business for a given period, including, but not limited to, payment for any services or products sold by you, whether for cash or credit. Total Sales does not include (i) bona fide refunds to customers, (ii) sales taxes collected, (iii) sale of used equipment not in the ordinary course of business, or (iv) sales of prepaid cards or similar products (but the redemption of any such card or product will be included in Total Sales).

2. You must accurately and immediately record all transactions in your point-of-sale system software. If you fail to timely and accurately record or report your Total Sales, we will withdraw estimated royalty fees and brand development fund contributions based on 125% of the most recent Total Sales you reported. ~~We will true-up the actual fees after you report Total Sales.~~

3. We can require you to pay royalty fees, brand development fund contributions, and other amounts due to us by pre-authorized bank draft, and we can require an alternative payment method. If we permit you to pay by credit card or any other method which causes us to incur a processing fee, you will be responsible for the amount of the processing fee.

4. For any year you fail to achieve the minimum annual Total Sales in a territory, you must pay any shortfall of royalty fees for each failure to achieve the minimum annual Total Sales. The shortfall amount equals 6% of the difference between your actual Total Sales for the year and the minimum annual Total Sales for that year. The required minimum annual Total Sales for the first year of operation from the first day you open for business is \$80,000. The second year will

be the 12 month period beginning with your first anniversary date from the opening (this 12 month period is referred to as Year 2). The minimum annual Total Sales for Year 2 is \$120,000. The third year will be the 12 month period beginning with your second anniversary date from the opening (this 12 month period is referred to as Year 3). The minimum annual Total Sales for Year 3 and for each following year through the end of the initial term of the Franchise Agreement is \$150,000.

45. ~~There is currently one franchisor-owned outlet.~~ We reserve the right to operate additional franchise ~~or units~~ or affiliate operated outlets at our discretion. Regarding the voting power of cooperatives, a franchisor ~~-owned~~ or affiliate-owned outlet will have the same voting power ~~of all other franchisees~~ as franchisee-operated outlets in the cooperative.

Item 7 ESTIMATED INITIAL INVESTMENT

YOUR ESTIMATED INITIAL INVESTMENT

Base Territory Only: [NOTE: Confirm any changes to Item 7 line items. Have franchisees spent more than the high end on any categories?]

Type of expenditure (Note 1)	Amount			Method of payment	When due	To whom payment is to be made
Initial franchise fee (note 1)	\$49,500	-	\$49,500	Cashier's check or electronic payment	Upon signing the franchise agreement	Us
Start-Up Fee	\$30,000	-	\$30,000	Cashier's check or electronic payment	Upon signing the franchise agreement	Us
Rent, Utilities, and Leasehold Improvements (see Note 2)	\$0	-	\$5,000	N/A	N/A	N/A
Market Introduction Program	\$12,000	-	\$12,000	Check, debit, and/or credit	As incurred or when billed	Vendors and suppliers
Furniture, Fixtures, and Equipment	\$0	-	\$500	Check, debit, and/or credit	As incurred	Vendors and suppliers
Insurance (see Note 3)	\$300	-	\$3,000	Check	Upon ordering	Insurance company
Vehicle (see Note 4)	\$700	-	\$55,000 <u>65,000</u>	Check	Upon purchase	Vendor
Office Expenses	\$500	-	\$1,000	Check, debit, and/or credit	As incurred	Vendors
Inventory (see Note 5)	\$0	-	\$0	N/A	N/A	N/A
Licenses and Permits	\$0	-	\$1,500	Check	Upon application	Government
Professional Fees (lawyer, accountant, etc.)	\$400	-	\$1,500	Check, debit, and/or credit	As incurred or when billed	Professional service firms

Type of expenditure (Note 1)	Amount	Method of payment	When due	To whom payment is to be made
Travel and meals for initial training (see Note 6)	\$700 - \$1,500	Cash, debit or credit	As incurred	Airlines, hotels, and restaurants
Consumer Financing Subscription (see Note 7)	\$1,600 - \$1,600	Check, debit, and/or credit	As incurred	Vendors
Additional funds (for first 3 months) (see Note 8)	\$10,000 20,000 - \$20,000 40,000	Varies	Varies	Employees, suppliers
Total (see Note 8)	\$105,700 115,700 - \$182,100 212,100			

Notes

1. If you lease a location, then your lease security deposit and utility deposits will usually be refundable unless you owe money to the landlord or utility provider. None of the other expenditures in this table will be refundable. Neither we nor any affiliate finances any part of your initial investment.

2. We expect you to open as a home-based business, so our low-end estimate is \$0. The high-end estimate assumes that you elect to get empty commercial space and ~~outfitting~~outfit a warehouse with a small office.

3. The low-end estimated cost of insurance assumes a minimum monthly payment of \$300, and only one month's payment required before you open for business. The high-end estimate assumes you pay an entire year of insurance costs before opening. You will typically have the choice to make payments monthly, quarterly, or annually.

4. You must use a white van for your business. Unless you obtain our prior approval, we require that you use one of the following models: any Sprinter model, Ford Transit, or Dodge Ram Pro Master. Your vehicle must be in excellent (or better) condition, clean, dent-free, and otherwise presenting a professional appearance. You must use the Bloomin Blinds van only for business purposes. The low-end estimate assumes you finance a suitable vehicle with signage, that you do not have to make a down payment, and do not have to make your first monthly payment for 60 days after acquiring the vehicle. The high-end estimate assumes you purchase a suitable used u vehicle. If you purchase a new van, the cost could be up to ~~\$55,000~~65,000.

5. We will provide you with your initial inventory package used in selling and installing the blinds and materials in customers' buildings and homes as part of the Start Up Fee. After you open, you will purchase inventory directly from the vendors. The initial package is designed to give you a broad working inventory and will be sufficient in most territories for some period of time to cover one operational van. Depending on the region and the variations of products installed in your area, there may be more inventory that needs to be ordered above and beyond what is provided by us. We do not anticipate that you will need additional vans during your introductory period; however, if you do elect to utilize additional vans, you will likely need to purchase additional supplies.

6. We will pay for ~~your~~one hotel ~~stay~~room during the initial training program as part of the Start Up Fee, as well as transportation between your hotel and our offices. Other travel expenses are your responsibility.

7. You must purchase a subscription which offers consumer finance programs to customers.

8. This includes any other required expenses you will incur before operations begin and during the initial period of operations, such as payroll, additional inventory, and other operating expenses in excess of income generated by the business. It does not include any salary or compensation for you. In formulating the amount required for ~~additional funds, we relied on the following factors, basis, and~~these estimates, we have used our and our affiliates and founders' more than 20 years of experience ~~in the development of a~~ Bloomin' Blinds business ~~by our affiliate, and our~~ general knowledge of the industry.

Base Territory Plus Additional Territories

Type of expenditure (Note 1)	Amount	Method of payment	When due	To whom payment is to be made
Additional initial franchise fees for additional territories 2- 10 <u>5</u> (see Note 9)	\$40,000 - \$250,000 <u>128,500</u>	Check or wire transfer	Upon signing the franchise agreement	Us
Second Vehicle (see Note 10)	\$0 - \$55,000 <u>65,000</u>	Check	Upon purchase	Vendor
Additional Start-Up Expenses (see Note 10)	\$0 - \$30,000	Cashier's check or electronic payment	Upon singing <u>signing</u> the franchise agreement or upon purchase of additional vehicle	Us
Additional funds (for first 3 months) (see Note 11)	\$10,000 - \$180,000	Varies	Varies	Employees, suppliers
Estimated Initial Investment to Open Base Territory	\$105,700 <u>115,700</u> - \$182,100 <u>212,100</u>	Estimated Initial Estimate is based on the above chart in Item 7		
Total	\$155,700 <u>165,700</u> - \$697,100 <u>615,600</u>			

Notes

9. The initial franchise fee for Base Territory of 40,000 Qualified Households is \$49,500. If you elect to supplement your Base Territory by adding Additional Territories, the total initial franchise fees will range from a low of \$89,500 for a total of two Territories (your initial Base Territory plus one Additional Territory) to \$299,500 for a total of ten Territories (your initial Base Territory plus nine Additional Territories).

10. If you purchase Additional Territories or chose to operate more than one vehicle, we can require that you purchase a Start Up package for each Additional Territory or for each additional vehicle ~~or Additional Territory~~ (although during the initial investment period we generally would only require an additional Start Up package for each vehicle). The lower end estimate assumes that you will not operate more than one vehicle during your initial investment period, and the high end estimate assumes that you will operate a second vehicle during your initial investment period.

11. We anticipate you needing additional funds of \$20,000 to \$40,000 for one Territory and \$10,000 to \$20,000 per for each additional Territory during the initial investment period. As referenced in Note 8, this includes any other required expenses you will incur before operations begin and during the initial three month period of operations, such as payroll, additional inventory, and other operating expenses in excess of income generated by ~~2024 Bloomin' Blinds FDD (Non-Registration States)~~ the business. It does not include any salary or compensation for you. In formulating the amount required for ~~additional funds, we relied on the following factors, basis, and these estimates, we have used our and our affiliates and founders' more than 20 years of experience: in the development of a Bloomin' Blinds business by our affiliate, and our~~ general knowledge of the industry.

Conversion Franchise

<u>Type of Expenditure</u>	<u>Amount*</u>	<u>Method of Payment</u>	<u>When Due</u>	<u>To Whom Payment is to be Made</u>
<u>Initial Franchise Fee (see Note 12)</u>	<u>\$1,000-\$20,000</u>	<u>Cashier's check or electronic payment</u>	<u>Upon signing the franchise agreement</u>	<u>Us</u>
<u>Start-Up Fee (see Note 12)</u>	<u>\$0-\$30,000</u>	<u>Cashier's check or electronic payment</u>	<u>Upon signing the franchise agreement</u>	<u>Us</u>
<u>Rent, Utilities, and Leasehold Improvements (see Note 13)</u>	<u>\$0</u>	<u>Not Applicable</u>	<u>Not Applicable</u>	<u>Not Applicable</u>
<u>Market Introduction Program</u>	<u>\$12,000</u>	<u>Lump Sum</u>	<u>As Arranged</u>	<u>Vendors and Suppliers</u>
<u>Furniture, Fixtures, and Equipment (see Note 13)</u>	<u>\$0</u>	<u>Not Applicable</u>	<u>Not Applicable</u>	<u>Not Applicable</u>
<u>Insurance (see Note 14)</u>	<u>\$300-\$3,000</u>	<u>As Arranged</u>	<u>As Arranged</u>	<u>Insurance premiums payable to insurance company</u>
<u>Vehicle (see Note 15)</u>	<u>\$0 - \$65,000</u>	<u>As Arranged</u>	<u>As Arranged</u>	<u>Third Parties</u>
<u>Office Expenses</u>	<u>\$0</u>	<u>Not Applicable</u>	<u>Not Applicable</u>	<u>Not Applicable</u>
<u>Inventory (See Note 16)</u>	<u>\$0</u>	<u>Not Applicable</u>	<u>Not Applicable</u>	<u>Not Applicable</u>
<u>Licenses and Permits</u>	<u>\$0</u>	<u>Check</u>	<u>Upon application</u>	<u>Government</u>
<u>Professional Fees (lawyer, accountant, etc.)</u>	<u>\$400-\$1,500</u>	<u>Check, debit, and/or credit</u>	<u>As incurred or when billed</u>	<u>Professional service firms</u>

<u>Type of Expenditure</u>	<u>Amount*</u>	<u>Method of Payment</u>	<u>When Due</u>	<u>To Whom Payment is to be Made</u>
<u>Travel and meals for initial training (see Note 17)</u>	<u>\$700-\$1,500</u>	<u>Cash, debit or credit</u>	<u>As incurred</u>	<u>Airlines, hotels, and restaurants</u>
<u>Consumer Financing Subscription (see Note 18)</u>	<u>\$0-1,600</u>	<u>Check, debit, and/or credit</u>	<u>As incurred</u>	<u>Vendors</u>
<u>Additional funds (for first 3 months) (see Note 19)</u>	<u>10,000 - \$20,000</u>	<u>Varies</u>	<u>Varies</u>	<u>Employees, Suppliers</u>
<u>Total</u>	<u>\$24,400-\$154,600</u>			

Notes:

* Except where noted, all amounts that you pay to us or our affiliates are non-refundable. Third party suppliers will decide if payments to them are refundable.

12. For a window installation and repair business that meets our qualifying criteria for a Conversion Franchise, the Initial Franchise Fee will range from \$1,000 to \$20,000. The qualifying criteria includes completing training to our satisfaction. The Start-Up Fee will range from \$0-\$30,000, depending on the number of items from this list you do not have in your existing business, as noted in Item 5 of this disclosure document.

13. You may operate the Conversion Franchise from your home or office. We assume your home or office will not need improvements.

14. The low-end estimated cost of insurance assumes a minimum monthly payment of \$300, and only one month's payment required before you open for business. The high-end estimate assumes you pay an entire year of insurance costs before opening. You will typically have the choice to make payments monthly, quarterly, or annually.

15. We do not require you to purchase any signage or a new vehicle, although as part of the Conversion Franchise, you must use a white van for your business. You must rebrand your existing vehicle with vehicle logo package and vehicle wrap package. Unless you obtain our prior approval, we require that you use one of the following models: any Sprinter model, Ford Transit, or Dodge Ram Pro Master. Your vehicle must be in excellent (or better) condition, clean, dent-free, and otherwise presenting a professional appearance. You must use the Bloomin Blinds van only for business purposes. The low-end estimate assumes you have an existing vehicle that meets our standards and all you need are the vehicle logo package and vehicle wrap package. The high-end estimate assumes you purchase a suitable use vehicle. If you purchase a new van, the cost could be up to \$65,000.

16. We will provide you with your initial inventory package used in selling and installing the blinds and materials in customers' buildings and homes as part of the Start Up Fee. After you open, you will purchase inventory directly from the vendors. The initial package is

designed to give you a broad working inventory and will be sufficient in most territories for some period of time to cover one operational van. Depending on the region and the variations of products installed in your area, there may be more inventory that needs to be ordered above and beyond what is provided by us. We do not anticipate that you will need additional vans during your introductory period; however, if you do elect to utilize additional vans, you will likely need to purchase additional supplies.

17. We will pay for one hotel room during the initial training program as part of the Start Up Fee, as well as transportation between your hotel and our offices. Other travel expenses are your responsibility.

18. You must purchase a subscription which offers consumer finance programs to customers.

19. This includes any other required expenses you will incur begin and during the initial period of your Conversion Franchise, such as payroll, additional inventory, and other operating expenses in excess of income generated by the business. It does not include any salary or compensation for you. In formulating the amount required for these estimates, we have used our and our affiliates and founders' more than 20 years of experience in the Bloomin' Blinds business and general knowledge of the industry.

Item 8

RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES

Generally

You must maintain the highest standards of quality in order to provide the highest quality of service to your customers and protect the Bloomin' Blinds brand. We have the right to require you to purchase or lease all goods, services, supplies, fixtures, equipment, inventory, computer hardware and software, real estate, or comparable items related to establishing or operating your business (1) either from us or our designee, or from suppliers approved by us, or (2) according to our specifications. You must comply with any changes we make in the future to these requirements.

Specific Obligations

The following are our ~~current~~-specific obligations for purchases and leases (as of the date of this disclosure document):

~~A. Window Blinds, Shades, Shutters, and Parts. You must source your window blinds, and your components and parts from our required suppliers. In some cases, we may be able to sell small orders directly to you.~~

A. Products. You must source all products from our approved suppliers. We provide you with a list of approved manufacturers, suppliers and distributors and approved products, fixtures, furniture, equipment, signs, supplies and other items or services necessary to operate your Bloomin' Blinds franchise ("Approved Supplies List"). The Approved Supplies List may specify the specific manufacturer or supplier of a specific product or piece of equipment. For example,

you must purchase the blinds and materials you use in your business from one of our approved suppliers. As noted in more detail below, we reserve the right to designate a primary or single source of supply for certain products, services and supplies, and we or an affiliate may be that single source. As of the date of this disclosure document, we are the single-sourced supplier for our proprietary cloud-based software Bloomscale. Bloomscale is our proprietary software system that integrates functions such as dispatching, scheduling, job management, Customer Relationship Management (CRM), invoicing, and reporting and analysis. In addition, Quickbooks Online is our single-sourced supplier for accounting software and Google Drive is our single-sourced supplier for data storage software.

B. Advertising and Marketing. You must use one of our required vendors for all internet marketing and search engine optimization services. Except as otherwise provided in the Franchise Operations Manual (“Manual”) and advertising or marketing materials that we furnish to you, you must submit all advertising and marketing materials to us for our written approval before use. You must ensure that all advertising or marketing materials that you use are clear, factual, ethical, and not misleading; comply with our brand standards; and comply with all laws. We have the right to establish and control all digital marketing, and if we permit you to operate your own social media or similar accounts, you must provide us with password information and administrator access over such accounts.

C. Insurance. You must obtain insurance as described in the Franchise Agreement and in our Manual, which includes (i) Commercial General Liability insurance, including products liability coverage, and broad form commercial liability coverage, written on an “occurrence” policy form in an amount of not less than \$1,000,000 single limit per occurrence and \$2,000,000 aggregate limit, (ii) Business Automobile Liability insurance, including owned, leased, non-owned and hired automobiles coverage in an amount of not less than \$1,000,000, (iii) Workers Compensation coverage with limits of at least \$100,000 for bodily injury per accident, a \$500,000 policy limit, and \$100,00 per employee (unless higher limits are required by state law); (iv) Property Insurance Coverage for business personal property; (v) Umbrella Insurance with limits of at least \$1,000,000 per occurrence and \$1,000,000 aggregate, providing excess coverage above general liability; and (vi) Employment Practices Liability insurance with minimum coverage of \$250,000 per occurrence and aggregate, as well as 3rd party liability and wage and hour coverage of at least \$25,000. Your insurance policies (other than Workers’ Compensation coverage) must list us and our affiliates as an additional insured, must include a waiver of subrogation in favor of us and our affiliates, must be primary and non-contributing with any insurance carried by us or our affiliates, and must stipulate that we receive 30 days’ prior written notice of cancellation.

D. Computer sSoftware and hHardware. In addition to Bloomscale, Yyou must purchase and use the computer software and hardware that we specify, including using Quickbooks Online for the single source of accounting software and Google Drive for data storage software. See Item 11 for more details.

E. Clothing, pPrint, and pPromotional mMaterials. ~~You must purchase your business cards, print marketing, uniforms, and clothing items from our required vendor.~~ All these items must meet current brand guidelines and receive prior approval.

F. Call Center (Customer Service Center). Through our Customer Service Center, we will handle certain communications with potential new customers and with existing customers, such as receiving inbound phone or website inquiries, ~~providing cost estimates~~, assisting customers in signing up for service, following up on new customer inquiries, and receiving complaints.

G. Bookkeeping Services, Merchant Services, ~~Quickbooks~~ and Accounting Software. You must utilize ~~bookkeeping services through our required vendor, which is currently Out of the Box Technologies; their current fees are \$370 per month for the~~ an approved vendor for bookkeeping services, ~~which includes a subscription to Quickbooks. Quickbooks~~ merchant services ~~is also our only currently approved vendor for merchant services (credit card processing) and accounting software~~.

H. Consumer Finance Subscription. You must ~~purchase a subscription with our required~~ use an approved vendor for consumer finance ~~ing programs. The current initial fee for that subscription is \$1,600, and the annual renewal costs are \$1,000.~~ options.

Except for the items included in the ~~start-up~~ Start Up f Fee and our Customer Service Center, neither we nor any affiliate is currently a required supplier of any good or service that you must purchase, although we reserve the right to ~~be~~ become a supplier (or the sole supplier) of a good or service in the future. ~~[NOTE: Expand language]~~. We reserve the right to designate a primary or single source of supply for certain products, ~~services~~ and supplies, and we or ~~an~~ our affiliates may be that single source. You must pay the then-current price in effect for any purchases from us or our affiliates. You may not contract with an alternative supplier for any products and/or services for which we have designated a supplier.

Ownership of Suppliers

None of our officers owns an interest in any supplier to our franchisees.

Alternative Suppliers

~~If you~~ Except for any item where we have a designated single source of supply (for example, you must use our Call Center/Customer Service Center), if you want to use a supplier that is not on our list of approved suppliers, you must request our approval in writing. We will grant or revoke approvals of suppliers based on criteria appropriate to the situation, which may include evaluations of the supplier's capacity, quality, financial stability, reputation, and reliability; inspections; product testing, and performance reviews. Our criteria for approving suppliers are not available to you. We permit you to contract with alternative suppliers who meet our criteria only if you request our approval in writing, and we grant approval. There is no fee for us to review or approve an alternate supplier. We will provide you with written notification of the approval or disapproval of any supplier you propose within 30 days after receipt of your request. We may grant approvals of new suppliers or revoke past approvals of suppliers on written notice to you, or by updating our Manual.

Issuing Specifications and Standards

We issue specifications and standards to you for applicable aspects of the franchise in our Operations Manual and/or in written directives. We may issue new specifications and standards

for any aspect of our brand system, or modify existing specifications and standards, at any time by revising our [Operations](#) Manual and/or issuing new written directives (which may be communicated to you by any method we choose). We will generally (but are not obligated to) issue new or revised specifications only after evaluation of the intended changes. We may also conduct limited market testing in one or more outlets.

Revenue to Us and Our Affiliates

We and our affiliates reserve the right to receive rebates or other consideration from suppliers in connection with your purchase of goods, products and services as described in this Item 8, as well as in connection with any future purchase of any goods, products or services. Most of these payments are calculated on an amount based on products sold. We will retain and use such payments as we deem appropriate or as required by the vendor. We also may derive revenue from any items we sell directly to you in the future by charging you more than our cost.

We will receive payments from designated suppliers ~~from franchisee purchases based on the following: (i) 5% rebate on franchisee purchases from our required vendors of window blinds; and (ii) rebate on franchisee's~~ [other approved products, as well as from designated suppliers of merchant services and other approved services that a franchisee uses in its Bloomin' Blinds business](#). In addition, in the future, we have the right to receive payments from other or additional designated suppliers based on franchisee purchases. We are not required to give you an accounting of any payments we receive from designated suppliers, nor are we required to share any benefits of supplier payments with you or with any other franchisee.

We will derive revenue from the Customer Service Fees and from rebates [and other payments](#) related to franchisees' purchases from our required suppliers of window blinds, ~~and your components and parts~~ [other approved vendors](#). In ~~2023~~2024, our total revenue was ~~\$4,998,909~~6,605,182, [based on our audited financial statements included as part of this disclosure document](#). Our revenue from all required purchases and leases of products and services by franchisees in ~~2023~~2024 was \$~~581,295~~1,920,969 or ~~11.6~~29% of our total revenues. ~~[NOTE: Update for 2024]~~

7

Proportion of Required Purchases and Leases

We estimate that the required purchases and leases to establish your business ~~are~~[will be](#) 40% to 70% of your total purchases and leases to establish your business.

We estimate that the required purchases and leases of goods and services to operate your business ~~are~~[will be](#) 40% to 70% of your total purchases and leases of goods and services to operate your business.

Purchasing or Distribution Cooperatives

No purchasing or distribution cooperative currently exists.

Negotiated Arrangements

We have negotiated purchase arrangements with various vendors (but not all vendors) for the benefit of our franchisees. Negotiated benefits vary by vendor, but may include free sample books, discounted sample books, discounted hand samples, brand specific promotions, annual rebate paid by the specific vendor to franchisees, co-op advertising, and advanced training, ~~and/or lower purchase costs~~.

Benefits Provided to You for Purchases

We do not evaluate a franchisee's performance under the terms of the franchise agreement or provide material benefits to a franchisee based on a franchisee's purchases of particular products or services or use of particular suppliers, but franchisees may not use products, supplies, equipment or other materials that do not meet our required standards and specifications. We do not provide any material benefit to you based on your purchase of particular goods or services, or your use of particular suppliers.

Item 9 FRANCHISEE'S OBLIGATIONS

This table lists your principal obligations under the franchise and other agreements. It will help you find more detailed information about your obligations in these agreements and in other items of this disclosure document.

Obligation	Section in agreement	Disclosure document item
a. Site selection and acquisition/lease	§ 6.1	Item 11
b. Pre-opening purchase/leases	§§ 6.2, 6.3	Items 5, 7, 8 and 11
c. Site development and other pre-opening requirements	Article 6	Items 5, 7, 8 and 11
d. Initial and ongoing training	§§ 5.2, 6.4, 7.6	Items 5, 6, 8 and 11
e. Opening	§§ 6.5, 6.6	Items 7, 8 and 11
f. Fees	Article 4, §§ 2.2, 5.3, 7.7, 7.8, 9.5, 10.5, 11.2, 11.3, 11.14, 14.5, 15.2, 16.1, 17.6	Items 5, 6 and 7
g. Compliance with standards and policies/operating manual	§§ 6.3, 7.1, 7.3, 7.5, 7.9 – 7.13, 7.15, 9.1 – 9.3, 10.1, 10.4, 11.1	Items 8, 11 and 14
h. Trademarks and proprietary information	Article 12, § 13.1	Items 13 and 14
i. Restrictions on products/services offered	§ 7.3	Items 8, 11 and 16

Obligation	Section in agreement	Disclosure document item
j. Warranty and customer service requirements	§§ 7.3, 7.8, 7.9	Item 8
k. Territorial development and sales quotas	Not applicable	Item 12
l. Ongoing product/service purchases	Article 8	Items 6 and 8
m. Maintenance, appearance, and remodeling requirements	§§ 7.12, 7.13	Items 6, 7 and 8
n. Insurance	§ 7.15	Items 6, 7 and 8
o. Advertising	Article 9	Items 6, 7, 8 and 11
p. Indemnification	Article 16	Items 6 and 8
q. Owner's participation/management/staffing	§§ 2.4, 7.5	Items 15
r. Records and reports	Article 10	Item 11
s. Inspections and audits	§§ 10.5, 11.2	Items 6 and 11
t. Transfer	Article 15	Items 6 and 17
u. Renewal	§§ 3.2, 18.11	Item 17
v. Post-termination obligations	Article 13, §§ 14.3, 14.4	Item 17
w. Non-competition covenants	§ 13.2	Item 17
x. Dispute resolution	Article 17	Items 6 and 17

Item 10 FINANCING

We do not offer direct or indirect financing. We do not guarantee your note, lease, or other obligation.

Item 11 FRANCHISOR'S ASSISTANCE, ADVERTISING, COMPUTER SYSTEMS, AND TRAINING

Except as listed below, we are not required to provide you with any assistance.

Our Pre-Opening Obligations

Before you open your business: we will:

~~A. Your site. We do not~~ assist you in (i) selecting or locating your site and negotiating the purchase or lease of the site, (ii) conforming the premises to local ordinances and building codes and obtaining any required permits, or (iii) constructing, remodeling, or decorating the premises. We do not select your site. Your site must be located in your territory.

~~B.~~

~~CA.~~ Necessary equipment, signs, fixtures, opening inventory, and supplies. We will provide you ~~a list of~~ with our specifications and approved suppliers for equipment, ~~signs~~ vehicle wrap, fixtures, opening inventory, and supplies necessary to open your business. (Section 5.4) We ~~do not may~~ provide these items directly; ~~we only provide the names of approved suppliers. We do not deliver or install these items.~~

~~DB.~~ Franchise Operations Manual. We will give you access to our Franchise Operations Manual in such format as we deem appropriate (Sections 5.1 and 11.1).

~~EC.~~ Initial Training Program. We will conduct our initial training program. (Section 5.2). The current initial training program is described below.

~~ED.~~ Market introduction plan. We will advise you regarding the planning and execution of your market introduction plan. (Section 5.2).

~~HE.~~ Start Up Expense items. As part of the Start Up Fee, we will provide you with ~~the items covered by the fee, including covering hotel costs during your initial training;~~ (1) an initial inventory of repair parts, valued at approximately \$3,500; a laser measuring device and certain; (2) selected product samples from our preferred manufacturers; (3) initial inventory of tools; (4) a tablet with cellular capabilities, along with a case and a bag; (5) vehicle wrap; (up to \$1,700 plus tax); (6) initial order of business cards; certain uniform items, and some (7) a selection of embroidered clothing; and (8) a selection of promotional materials. (Section 5.2).

Length of Time to Open

~~The typical length of time between signing the franchise agreement and the opening of your business is 45 to 90 days. Factors that may affect the time period include your ability to obtain financing, obtain business permits and licenses, schedule initial training, and hire employees.~~

Our Post-Opening Obligations

After you open your business, we will:

~~A. Developing products or services you will offer to your customers. Although it is our intent to refine and develop products or services that you will offer to your customers, the franchise agreement does not obligate us to do so.~~

~~EA.~~ *Improving and developing your business; resolving operating problems you encounter.* If you request, we will provide advice to you (by telephone or electronic communication) regarding improving and developing your business, and resolving operating problems you encounter, to the extent we deem reasonable. ~~If we provide in-person support in response to your request, we may charge a fee (currently \$500 per day) plus any out of pocket expenses (such as travel, lodging, and meals for our employees providing onsite support). (Section 5.3).~~

~~EB.~~ *Establishing prices.* Upon your request, we will provide recommended prices for products and services. In addition, our Customer Service Center may give estimates to prospective customers of yours. Although you generally have the right to establish prices for the products and services you sell, we reserve the right to establish and enforce prices, both minimum and maximum, to the extent permitted by applicable law (Section 5.37.4).

~~EC.~~ *Establishing and using administrative, bookkeeping, accounting, and inventory control procedures.* To the extent we determine, we will provide you our recommended procedures for administration, bookkeeping, accounting, and inventory control. (Section 5.3). We may make any such procedures part of required (and not merely recommended) procedures for our system.

~~ED.~~ *Brand Development Fund.* We will administer the Brand Development Fund. (Sections 5.3 and 9.5).

~~EE.~~ *Website.* We will maintain a website for the Bloomin' Blinds brand, which will include your business information and telephone number. (Sections 5.3 and 7.7).

~~EF.~~ *Customer service support.* We will provide services for handling communications with potential new customers and with existing customers, such as receiving inbound phone or website inquiries, ~~providing cost estimates~~, assisting customers in signing up for service, following up on new customer inquiries, and receiving complaints. (Section 5.3 and Customer Service Center Agreement).

~~EG.~~ *Technology Fee items.* ~~We will provide certain software and other technology products and services covered by the Technology Fee. Currently, the Technology Fee covers UX development for the website, intranet software, and custom development of our Dispatch and Solatech software. However, we may add, remove, or alter the software or technology products or services that are covered by the Technology Fee~~

Site Selection

We do not assist you in (i) selecting or locating your site and negotiating the purchase or lease of the site, (ii) conforming the premises to local ordinances and building codes and obtaining any required permits, or (iii) constructing, remodeling, or decorating the premises. We do not select your site. Your site must be located in your territory.

Length of Time to Open

The typical length of time between signing the franchise agreement and the opening of your business is 45 to 90 days. Factors that may affect the time period include your ability to obtain financing, obtain business permits and licenses, schedule initial training, and hire employees.

Advertising

~~*Our obligation.* We will administer the Brand Development Fund. We will use this fund only for marketing and related purposes and costs. Media coverage is primarily national. We will use outside vendors and consultants to produce advertising. We are not required to spend any amount of advertising in the area or territory where any particular franchisee is located. We will maintain the brand website (which may be paid for by the Brand Development Fund). We have no other obligation to conduct advertising. We began our Brand Development Fund during January 2019.~~

Brand Development Fund. You and all other franchisees must contribute to our Brand Development Fund (the "Fund"). Your monthly contribution will be the greater of (i) 2% of total sales or (ii) \$300 for each territory. All franchisees do not contribute the same amount or at the same rate. Outlets that we or our affiliates own will contribute at least 2% of their total sales to the Brand Development Fund. We will administer the Fund. During the fiscal year ending December 31, 2024, we spent 5% on production, 18% on media placement, 50% on software development, and 32% on administrative expenses. If less than all of the funds are spent in the fiscal year in which they accrue, the money will remain in the Fund to be spent in the next year. No money from the Fund is spent principally to solicit new franchise sales.

We will prepare an unaudited annual financial statement of the Fund within 120 days of the close of our fiscal year and will provide the financial statement to you upon reasonable written request.

The Fund is not a trust or escrow account, and we do not have any fiduciary obligations with respect to the Fund. We and our affiliates may, but are not obligated to, contribute to the Fund. We and our affiliates are not obligated to spend any specific amount of the Fund in your market area or for your area.

We are not limited to any specific media in which advertising may be disseminated. We are not limited to local, regional or national programs, but may use a combination of the same. We control all expenditures from the Fund and may roll over amounts in the Fund from year to year, although we will not use the Fund for the solicitation of franchises. The Fund will be used for the following - We will generate ads and may solicit outside ad agencies to generate ads from the Fund. We will use outside vendors and consultants to produce advertising. We will maintain the brand website (which may be paid for by the Fund). The Fund will be used to generate marketing materials that franchisees may use, to supplement the cost of a franchise convention and to cover the cost of other brand initiatives. We also may use the Fund to pay personnel we hire to develop branding and advertising programs. We have no other obligation to conduct advertising.

Advertising council. We currently do not have an advertising council composed of franchisees, but we have the power to form an advertising council.

Your required spending; Your own advertising material. Each month and for each of your territories, you must spend at least 2% of the previous month's total sales on marketing your business (and not less than \$1,500 per month). However, we reserve the right to increase the minimum to an amount greater than \$1,500 for each territory upon notice to you. If you fail to meet the minimum spending requirements, we can (among other remedies) require that you pay this amount to us.

~~*Your own advertising material.*~~ You may use your own advertising or marketing material only with our approval. To obtain our approval, you must submit any proposed advertising or marketing material at least 14 days prior to use. If we do not respond, the material is deemed rejected. If you develop any advertising or marketing materials, we may use those materials for any purpose, without any payment to you. We have the right to establish and control all social media accounts and other digital marketing. You must ensure that all advertising or marketing materials that you use are clear, factual, ethical, and not misleading; complies with our brand standards; and complies with all laws. We have the right to establish and control all digital marketing.

~~*Advertising council.*~~ ~~We currently do not have an advertising council composed of franchisees, but we reserve the power to form an advertising council.~~

Local or Regional Advertising Cooperatives. We do not currently have any local or regional advertising cooperatives. We have the right to require you to participate in a local or regional advertising cooperative. We will define the area of the cooperative based on media markets, or other geographic criteria that we deem appropriate. Each franchisee in the area would have one vote per outlet (unless the franchisee is in default under its franchise agreement). The amount you must contribute to the cooperative will be determined by vote of the members, but will be not less than 1% of total sales, and not more than 5% of total sales. If our own outlets are members of a cooperative, they must contribute to the cooperative on the same basis as franchisees, and they will vote on the same basis as other members. We have the right to administer the cooperative, ~~but we have the right~~ or to delegate responsibility for administration to an outside company such as an advertising agency or accounting firm, or to the franchisee members of the cooperative. We have the right to require the cooperative to operate from written bylaws or other governing documents that we determine. The documents are not currently available for you to review. Cooperatives will prepare annual financial statements which will be made available for review only by us and by the members of the cooperative. We have the power to require cooperatives to be formed, changed, dissolved, or merged.

~~*Advertising Fund.*~~ ~~You and all other franchisees must contribute to our Brand Development Fund. Your contribution will be the greater of (i) 2% of total sales or (ii) \$300. All franchisees contribute a different amount or at a different rate. Outlets that we or our affiliates own are obligated to contribute at least 2% of their total sales to the Brand Development Fund. We will administer the fund. The fund is not audited.~~

During the fiscal year ending December 31, 2023, we used the Brand Development Funds and spent 5% on production, 18% on media placement, 50% on software development, and 32% on administrative expenses.[NOTE: Update for 2024.]

~~If less than all of the funds are spent in the fiscal year in which they accrue, the money will remain in the Brand Development Fund to be spent in the next year. No money from the Brand Development Fund is spent principally to solicit new franchise sales.~~

~~We will prepare an unaudited annual financial statement of the Brand Development Fund within 120 days of the close of our fiscal year and will provide the financial statement to you upon reasonable written request. (Section 9.5).~~

~~*Required spending.* Each month and for each of your territories, you must spend at least 2% of the previous month's total sales on marketing your business (and not less than \$1,500 per month). However, we receive the right to increase the minimum to an amount greater than \$1,500 for each territory upon notice to you. If you fail to meet the minimum spending requirements so, we can (among other remedies) require that you pay this amount to us.~~

Computer Systems ~~[NOTE: Update for current tech stack.]~~

You must purchase the computer system we designate. Our current requirements ~~are that~~ include one computer and one printer. Additionally, you will need at least one iPad Pro tablet (12-13 inches) with typical office software, such as word processing, email, and ~~anti-virus~~ antivirus software, as well as a smartphone. As part of the Start-Up Fee (see Item 5), we will provide you with one iPad Pro tablet.

In addition to the tablet provided, you will ~~You need to have~~ an additional 12-13" iPad Pro tablet for each user in the field, ~~and, y~~ You may also want choose to have a laptop or desktop computer. ~~We; however, we~~ do not require you to have more than one field user per territory during your first year of operations.

~~We require~~ As part of your ongoing operations, you are required to use our designated cloud-based software system ~~which provides, Bloomscale.~~ Bloomscale is our proprietary system that integrates functions such as dispatching, scheduling, job management, Customer Relationship Management (CRM), invoicing, and reporting and analysis. This system ~~will~~ is designed to help you manage your operations and generate or store critical data about jobs, pricing, customers, and other aspects of your business. ~~The system currently costs \$300 per month which covers two users for the Dispatch portion of the software, and one user for the Solatech portion of the software. There is an additional charge of \$20 per month per user for the Solatech portion of the software. For the Dispatch portion of the software, there is an additional charge of \$30 for the 3rd user or an additional charge of \$54 if you have 4 or more users.~~

As of the date of this disclosure document, all costs associated with our required cloud-based software systems, including Bloomscale, are covered by the monthly Technology Fee, which is \$500 per month (as of the date of this Disclosure Document). The Technology fee covers the Dispatch, Solatech, and other essential software components. There are no additional charges for software usage beyond this Technology Fee, and you will not incur separate costs for system access or user licenses. As of the date of this disclosure document, we do not require you to sign any software license agreement for any of the required technology, although you may be required to do so in the future, including a software license agreement for Bloomscale.

We also require you to use our designated accounting and [data](#) storage software (currently Quickbooks [Online](#) and Google Drive, respectively).

~~We estimate that your computer and software systems will cost between \$355-\$414 per month (the cost of our business management software plus Google Drive) to acquire via subscription.~~

We are not obligated to provide any ongoing maintenance, repairs, upgrades, or updates. ~~We~~[As of the date of this disclosure document, we](#) do not require you [to](#) enter into any such contract with a third party (other than monthly subscriptions for business management software; ~~Quickbooks (which may come through Out of the Box), and Google Drive~~). You must upgrade or update any system when we determine. ~~There is no contractual limit on the frequency or cost of this obligation.~~ We estimate that the annual cost of any optional or required maintenance, updating, upgrading, or support contracts will be \$4,020 to \$5,000.

You must give us independent access to the information that will be generated or stored in these [computer](#) systems. The information that we may access will include sales, customer data, and reports. ~~There is no contractual limitation on our right to access the information.~~

Franchise Operations Manual

See Exhibit F for the table of contents of our Franchise Operations Manual (the “Manual”) as of the date of this Disclosure Document. ~~The total number of~~ [\(approximately 286](#) pages ~~in the Manual is 286).~~

Training Program

Our initial training program consists of ~~the two~~[three](#) parts: a ~~two-week~~ Pre-Opening program [\(Parts 1 and 2\)](#) and a ~~three-day~~ Post-Opening program ~~which consist of the following:~~[\(Part 3\)](#). [All franchisees and their Principal Executive must attend and satisfactorily complete our all components of our initial training program. For the Pre-Opening program, we will provide a series of mandatory virtual training meetings or through our learning management system \(“LMS”\) \(Part 1\) prior to live training at our corporate headquarters in Lewisville, Texas. The topics covered as part of this Part 1 virtual training are Welcome to Bloomin’ Blinds, Window Coverings 101, Software 101, iPad Setup, Marketing, Window Coverings 102, Exterior Shades 101 and Motorization 101. Part 1 training should take you 20-30 hours. Failure to complete Part 1 virtual training may impact your ability to fully participate in the Part 2 Pre-Opening training at our corporate headquarters in Lewisville, Texas. If any trainee fails to complete the Pre-Opening \(Parts 1 and 2\) training program to our satisfaction, we will give that trainee the opportunity to re-take the training program. We reserve the right to require you to pay our then-current training fee for any trainee re-taking our training program.](#)

TRAINING PROGRAM—PRE-OPENING PROGRAM [\(Part 2\)](#)

Subject	Hours of Classroom Training	Hours of On-The-Job Training	Location
WEEK 1			
Day 1— Exposure <u>Systems and Sales Process</u>	<u>98</u>	<u>0</u>	Lewisville, Texas <u>TX</u>
Day 2 <u>Blinds - Horizontals</u> + <u>Repairs</u>	<u>98</u>	<u>0</u>	Lewisville, Texas <u>TX</u>
Day 3— Horizontals 2 <u>Blinds - Product & Sales</u>	<u>98</u>	<u>0</u>	Lewisville, Texas <u>TX</u>
Day 4— Exterior/Romans <u>Cellular Shades - Product, Sales & Repair</u>	<u>98</u>	<u>0</u>	Lewisville, Texas <u>TX</u>
Day 5— Software, Verticals <u>Roman/Woven Shades - Product, Sales & Repair</u>	<u>98</u>	<u>0</u>	Lewisville, Texas <u>TX</u>
WEEK 2			
Day 1— Cellular Shields <u>Draperies - Product, Sales & Repair</u>	<u>98</u>	<u>0</u>	Lewisville, Texas <u>TX</u>
Day 2— Shutters <u>Roller Shades - Product, Sales & Repair</u>	<u>98</u>	<u>0</u>	Lewisville, Texas <u>TX</u>
Day 3— Roller <u>Exterior Shades - Product & Sales</u>	<u>98</u>	<u>0</u>	Lewisville, Texas <u>TX</u>
Day 4— Measuring/Practical	9		Lewisville, Texas
Day 5— Motorization Training	9		Lewisville, Texas

Subject	Hours of Classroom Training	Hours of On-The-Job Training	Location
TOTAL	90		

TRAINING PROGRAM—POST-OPENING PROGRAM

Subject	Hours of Classroom Training	Hours of On-The-Job Training	Location
Part A: Core Brand Standards—Introduction and Welcome—Advertising, Sales, and Marketing Finance, Accounting, and Reporting Legal, Insurance, and Risk—Certification, Licensing, and Regulatory Technology and Systems—Vendors and Suppliers—Assessment and Compliance <u>Shutters - Product, Sales & Repair</u>	8	<u>0</u>	Lewisville, Texas <u>TX</u>
Part B: Operations—System Standards—Services, Products, and Sales—Customer Service—Equipment and Vehicles—Installation, Repair, and Maintenance Health and Safety Office Operations Management <u>Final Role Play Exercises - Sales Process</u>	8	<u>0</u>	Lewisville, Texas <u>TX</u>
Part C: Staffing <u>Business</u>	6 <u>10-30</u>		Lewisville, Texas <u>TX</u>

<u>Dinners with Vendors/Homework</u>			
TOTAL <u>Total</u>	90 <u>90-110 Hours</u>	<u>0 Hours</u>	

Currently, we anticipate holding Pre-Opening Part 2 training classes once per month. You must complete to four satisfaction Parts 1 and 2 of the Pre-Opening Program ~~and once per quarter for the Post-Opening Program. The Pre-Opening Program must be completed~~ prior to the opening of your business, ~~and, Part 2 of the Postre-Opening Program must be completed no later than three months following the opening of your business.~~

training ~~Training~~ will be held at our offices and business location in Lewisville, Texas. In addition to the Pre-Opening Program, our Post-Opening Program consists of twelve hours of “on the job” training during the first 90 day after you open your Bloomin’ Blinds business. This post-opening training will be done virtually. We reserve the right to vary the length and content of the initial training program based on the experience and skill level of any individual attending the initial training program.

The instructional materials consist of the Manual and other materials, lectures, discussions, and on-the-job demonstration and practice.

Training classes will be led or supervised by Martha Geddie. Her experience is described in Item 2. ~~She has approximately 1 year of experience in our industry and 1 year of experience with us or our affiliates.~~

There is no fee for up to two people to attend the initial training. You must pay the travel and living expenses of people attending training (one hotel room is included in the Start-Up Expense described in Item 5). We will provide training only to people who will be engaged full time with your business. We may provide our training program to multiple franchisees and their trainees at the same session.

~~You must attend training (however, as set forth in Item 15, we may permit you to not attend this initial training if you have a general manager). You may send any additional people to training that you want (up to the maximum described above). You must complete training to our satisfaction before opening your business.~~

Any training we provide to any of your workers will be limited to training or guidance regarding the delivery of approved services to clients in a manner that reflects the customer and client service standards of the System. You are, and will remain, the sole employer of your employees at all times, including during all training programs, and you are solely responsible for all employment decisions and actions related to your workers. You are solely responsible for ensuring that your workers receive adequate training. ~~(Franchise Agreement, Section —)~~

Your business must at all times be under your on-site supervision or under the on-site supervision of a general manager who we approve and who has completed our training program. See Item 15 for more details. If you need to send a new general manager or other person to our

training program, we reserve the right to charge a fee, and you are responsible for all other costs (including travel and transportation costs, and meals and salary for your personnel).

We do not currently require additional training programs or refresher courses, but we have the right to do so.

Item 12 TERRITORY

Your Location

We anticipate that you will manage your business from your home or from a small office setting. Your primary office must be located in your territory, unless we approve otherwise.

Grant of Territory

Your ~~f~~Franchise ~~a~~Agreement will specify a territory, which will include up to 40,000 Qualified Households (which are households with homes that are owner-occupied and have over \$60,000/year in household income). The boundaries of your territory will usually be specified by zip codes; however, we may use other boundaries (such as counties or other political boundaries, streets, geographical features, or trade areas).

Relocation; Establishment of Additional Outlets

~~You may relocate your business headquarters anywhere in your territory.~~

~~You do not have the right to establish additional franchised outlets or expand into additional territory. If you desire to do so, you must (1) meet our then current criteria for new franchisees, (2) be in compliance with your franchise agreement at all times since opening your business, (3) have demonstrated your capability to operate a multi-territory franchise successfully, (4) sign our then current version of our franchise agreement and related documents, including personal guaranties (and bring any of your other franchise agreements up to our then current versions), and (5) obtain our agreement (which may require you to sign new franchise agreements, using our then current version of the franchise agreement and related documents, for all of your other franchises or territories).~~

Options to Acquire Additional Franchises

~~You do not receive any options, rights of first refusal, or similar rights to acquire additional franchises.~~

Territorial Protection

~~We grant you an exclusive territory. [NOTE: We always recommend that clients do not grant exclusive territory, but rather use the term protected territory or designated territory].~~

~~Consider the following:~~

You will not receive an exclusive territory. You may face competition from other franchisees, from outlets we own, or from other channels of distribution or competitive brands that we, ~~our affiliates or third parties~~ control, ~~operate or franchise~~. However, provided that you are in full compliance with your Franchise Agreement, we will not operate or grant a franchise for the operation of another Bloomin Blinds ~~franchise with rights to market within your~~ business within the Territory during the term of your Franchise Agreement. The Franchise Agreement does not grant you any territorial rights beyond your territory. If another franchisee services a customer in your territory, that franchisee may owe you a territory infringement fee under the terms of their franchise agreement.

In your territory, we will not establish a Bloomin' Blinds ~~outlet~~ business, nor license or franchise another party to establish a Bloomin' Blinds ~~outlet~~. ~~However, (i) after your first year of operations, if your monthly royalty calculation is less than \$500 for two months during any twelve-month period, or (ii) if you~~ business, except as stated in the franchise agreement (and described below). If your default under the ~~f~~Franchise ~~a~~Agreement ~~and as a result we have~~ gives us the right to terminate the Franchise aAgreement, then we may unilaterally alter your territory ~~or eliminate the exclusivity of your right~~ size or permit another franchisee to serve customers in your territory. ~~The continuation of your territorial exclusivity does not depend on any other contingency, and there are no other circumstances that permit us to modify your territorial rights.~~

Further, Restrictions on Us from Soliciting or Accepting Orders in Your Territory

~~Except as described in this paragraph,~~ we will not serve customers in ~~your~~ the territory, nor authorize another party to serve customers in ~~your~~ the territory, ~~under our Bloomin' Blinds brand. However, we may serve (or authorize other franchisees to serve) customers in your territory if you are in default, or if~~ the Marks, unless we determine that (a) you are incapable of meeting customer demand in ~~your~~ the territory. ~~We may also serve (or authorize another franchisee to serve) a particular customer in your territory if, or (b) you~~ have failed to properly serve ~~such customer, or if we reasonably believe that you will not properly serve such customer. We reserve the right to use other channels of distribution, such as the internet, catalog sales, telemarketing, or other direct marketing sales, to make sales within your territory (i) using our principal trademarks, but only for sales of products or services different from the ones you will offer, and (ii) using trademarks different from the ones you will use. In the circumstances where the franchise agreement does not prohibit us from soliciting or accepting orders from inside your territory, we do not pay any compensation to you.~~ a customer.

Except for the territory rights expressly granted to you under the Franchise Agreement, we and our affiliates retain all other rights with respect to the Marks and the System, including, without limitation, (i) establish and license others to establish and operate Bloomin' Blinds businesses outside the territory, notwithstanding their proximity to the territory or their potential impact on your Business; (ii) operate and license others to operate businesses anywhere, including within the territory, that do not operate under the Bloomin' Blinds Marks; (iii) sell and license others to sell Bloomin' Blinds products and services to customers in the territory through other channels of distribution (including the internet, telemarketing, or other direct marketing sales to sell our services, products and goods under the Marks or any other marks) so long as such products and services are not provided through a Bloomin' Blinds outlet in the Territory; (iv) merge with, acquire or become acquired by any businesses, including competitive businesses,

(under any form of business transaction), which businesses operate under trademarks other than the Marks and may offer or sell products and services that are the same as or similar to the products and services offered at or from your Business; and (v) engage in any action not specifically precluded by the express terms of the Franchise Agreement.

We are not required to pay you any compensation if we exercise any of the rights specified above.

You must achieve a minimum level of Total Sales annually to retain your territorial rights, as follows (there is no Minimum Annual Total Sales for the period of time between signing your Franchise Agreement and the date you open):

<u>Year of Operation (beginning when you open for business)</u>	<u>Minimum Annual Total Sales</u>
<u>Year 1</u>	<u>\$80,000</u>
<u>Year 2 and each subsequent year of operation through the initial term of your Franchise Agreement</u>	<u>\$120,000</u>
<u>Year 3 and each subsequent year of operation through the initial term of your Franchise Agreement</u>	<u>\$150,000</u>

We reserve the right, based on an individual franchisee's circumstances, to reduce or modify the minimum annual Total Sales that a franchisee must achieve. If we do this, we are not required to grant you a similar modification. We will not increase your minimum annual Total Sales without your consent.

If you fail to achieve the minimum annual Total Sales a first time, you must receive additional on-site training and assistance from one of our representatives, at your expense (including payment of our then-current per diem fee plus reimbursement of our representative's expenses). If you fail to achieve the minimum annual Total Sales a second time, we may terminate your Franchise Agreement without giving you the opportunity to cure the default. You must pay any shortfall of royalty fees for each failure to achieve the minimum annual Total Sales.

Soliciting by You Outside Your Territory

You cannot solicit or market to potential customers outside of your territory, except for solicitations or marketing which are primarily targeted inside the territory and which incidentally reach potential customers outside of the territory. You are not permitted to use other channels of distribution such as the Internet, catalog sales, telemarketing or other direct marketing to make sales outside of your territory. You cannot accept order or serve customers outside of your territory unless you first confirm with us that the customer is not in the territory of any other Bloomin Blinds franchisee.

Competition by Us Under Different Trademarks

~~Neither we nor any of our affiliates operates, franchises, or has plans to operate or franchise a business under a different trademark selling goods or services similar to those you will offer. However, the franchise agreement allows us to do so. [NOTE: Discuss expanding this reservation of rights, particularly if you want to attract private equity at some point in the future.]~~

Relocation; Establishment of Additional Outlets

You may relocate your business headquarters anywhere in your territory.

You do not have the right to establish additional franchised outlets or expand into additional territory. If you desire to do so, you must (1) meet our then-current criteria for new franchisees, (2) be in compliance with your franchise agreement at all times since opening your business, (3) have demonstrated your capability to operate a multi-territory franchise successfully, (4) sign our then-current version of our franchise agreement and related documents, including personal guaranties (and bring any of your other franchise agreements up to our then-current versions), and (5) obtain our agreement (which may require you to sign new franchise agreements, using our then-current version of the franchise agreement and related documents, for all of your other franchises or territories).

Options to Acquire Additional Franchises

You do not receive any options, rights of first refusal, or similar rights to acquire additional franchises.

Item 13 TRADEMARKS

Principal Trademarks

The following are the principal trademarks ("Marks") that we license to you. These trademarks are owned by us. They are registered on the Principal Register of the United States Patent and Trademark Office.

Trademark	Registration Date	Registration Number
Bloomin Blinds [*]	December 16, 2014	4655788
(Add) 	<u>June 4, 2024</u>	<u>7406822</u>

^{*}This trademark has been renewed. No affidavits are required at this time, and all required affidavits have been filed.

~~In addition, the following trademark is owned by us. We do not have a federal registration for this trademark. Therefore, this trademark does not have many legal benefits and rights as a federally registered trademark. If our right to use the trademark is challenged, you may have to~~

~~change to an alternative trademark, which may increase your expenses. An application for registration on the Principal Register of the United States Patent and Trademark Office has been filed.~~

Trademark	Registration Date	Registration Number
(Del) BLOOMIN' BLINDS	May 16, 2023	97939064

Determinations

There are no currently effective material determinations of the United States Patent and Trademark Office, the Trademark Trial and Appeal Board, or any state trademark administrator or court. There are no pending infringement, opposition, or cancellation proceedings.

Litigation

There is no pending material federal or state court litigation regarding our use or ownership rights in a trademark.

Agreements

There are no currently effective agreements that significantly limit our rights to use or license the use of trademarks listed above in a manner material to the franchise.

Protection of Rights

We protect your right to use the ~~principal trademarks~~[Marks](#) listed in this Item, and we protect you against claims of infringement or unfair competition arising out of your use of the trademarks, to the extent described in this section.

The franchise agreement obligates you to notify us of the use of, or claims of rights to, a trademark identical to or confusingly similar to a trademark licensed to you. The franchise agreement does not require us to take affirmative action when notified of these uses or claims. We have the right to control any administrative proceedings or litigation involving a trademark licensed by us to you.

If you use our ~~trademarks~~[Marks](#) in accordance with the ~~f~~[F](#)ranchise ~~a~~[A](#)greement, then (i) we will defend you (at our expense) against any legal action by a third party alleging infringement by your [authorized](#) use of the trademark, and (ii) we will indemnify you for expenses and damages if the legal action is resolved unfavorably to you.

Under the ~~f~~[F](#)ranchise ~~a~~[A](#)greement, we may require you to modify or discontinue using a ~~trademark~~[Mark](#), at your expense. You will have a reasonable period of time to comply with the change, not to exceed 90 days. After such period, you would no longer have the right to use the

unmodified or discontinued trademark. Your rights under the ~~f~~Franchise ~~a~~Agreement do not change, other than the modification or discontinuation of the ~~trademark~~Mark.

Superior Prior Rights and Infringing Uses

We do not know of either superior prior rights or infringing uses that could materially affect your use of the principal trademarks. You should understand that there could be other businesses using trademarks, trade names or other symbols similar to our Marks with superior rights to our rights. Before starting your business, you should research this possibility, using telephone directories, trade directories, internet directories, or otherwise in order to avoid the possibility of having to change your business name.

Item 14

PATENTS, COPYRIGHTS AND PROPRIETARY INFORMATION

Patents

We do not own rights in, or licenses to, patents that are material to the franchise. We do not have any pending patent applications.

Copyrights

All of our original works of authorship fixed in a tangible medium of expression are automatically protected under the U.S. Copyright Act, whether or not we have obtained registrations. This includes our Manual as well as all other sales, training, management and other materials that we have created or will create. You may use these copyrighted materials during the term of the franchise, in a manner consistent with our ownership rights, solely for your franchised business.

We do not have any registered copyrights. There are no pending copyright applications for our copyrighted materials. There are no currently effective determinations of the U.S. Copyright Office (Library of Congress) or any court regarding any copyright.

There are no agreements currently in effect that limit our right to use or license the use of our copyrighted materials.

We have no obligation to protect any of our copyrights or to defend you against claims arising from your use of copyrighted items. The franchise agreement does not require us to take affirmative action when notified of copyright infringement. We control any copyright litigation. We are not required to participate in the defense of a franchisee or indemnify a franchisee for expenses or damages in a proceeding involving a copyright licensed to the franchisee. We may require you to modify or discontinue using the subject matter covered by any of our copyrights, at your expense.

We do not know of any copyright infringement that could materially affect you.

Proprietary Information

We have a proprietary, confidential Manual and related materials that include guidelines, standards and policies for the development and operation of your business. We also claim proprietary rights in other confidential information or trade secrets that include all methods for developing and operating the business, and all non-public plans, data, financial information, processes, vendor pricing, supply systems, marketing systems, formulas, techniques, designs, layouts, operating procedures, customer data, information and know-how.

All customer data and other point-of-sale data generated by your business is confidential information and is owned exclusively by us. We license such data back to you without charge solely for use in connection with your Bloomin' Blinds business [during the term of your franchise agreement](#).

~~2024 Bloomin' Blinds FDD (Non-Registration States)~~

You (and your owners, if the franchise is owned by an entity) must protect the confidentiality of our Manual and other proprietary information, and you must use our confidential information only for your franchised business. We may require your managers and key employees to sign confidentiality agreements.

You must disclose to us all ideas, plans, improvements, concepts, methods and techniques relating to your Bloomin' Blinds business that you conceive or develop. We will automatically own all such innovations, and we will have the right to incorporate any innovations into our system for use by all franchisees, without any compensation to you.

Item 15

OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE FRANCHISE BUSINESS

Your Participation

You are required to personally participate full time in the direct operation of your business, and you must devote substantial time and attention to the business.

If you are the sole owner of the business, then you are deemed the "Principal Executive". If the business is owned through a corporation or limited liability company, you must designate one person as your "Principal Executive". The Principal Executive is the executive primarily responsible for your business and has decision-making authority on behalf of the business. The Principal Executive must own at least ~~30~~[25](#)% of the business. The Principal Executive must complete our initial training program. The Principal Executive must complete any post-opening training programs that we develop in the future. The Principal Executive must make reasonable efforts to attend all in-person meetings and remote meetings (such as telephone or video conference calls), including regional or national brand conferences, that we require. The Principal Executive cannot fail to attend more than three consecutive required meetings.

If your business is owned by an entity, all owners of the business must sign our Guaranty and Non-Compete Agreement (see Attachment 2 to Exhibit B).

"On-Premises" Supervision

When your business performs services for a customer, you are not required to personally conduct “on-premises” supervision of your business. However, we recommend on-premises supervision by you.

There is no limit on who you can hire as an on-premises supervisor, except that we have the right to approve your general manager, if that is not your Principal Executive, and the general manager (whether that is you or a hired person) must successfully complete our initial training program and complete any additional training we require.

If the franchise business is owned by an entity, we do not require that the general manager own any equity in the entity.

In certain circumstances, we may also permit a franchise to be under the direct operation of a general manager who is not the Principal Executive, in which case we and you would execute an addendum to the franchise agreement to that effect (see Exhibit L to this Disclosure Document). The general manager must be approved by us, attend the initial training program and any other training we require, sign a confidentiality and non-compete agreement, and devote full time and attention to the franchise business. Under the addendum, the Principal Executive need not complete the initial training if the general manager has completed this training.

Restrictions on Your Manager

If we request, you must have your general manager (and other key employees that we reasonably designate) sign a confidentiality and non-compete agreement, ~~unless doing so to the extent this does not~~ violates applicable state law. We do not require you to place any other restrictions on your manager.

Item 16

RESTRICTIONS ON WHAT THE FRANCHISEE MAY SELL

You must offer for sale only the goods and services that we have approved.

You must offer for sale all of the goods and services that we require. We have the right to change the types of authorized goods or services, and there are no limits on our right to make changes.

We do not restrict your access to customers, except that all sales must be made only to customers located in your territory.

Item 17

RENEWAL, TERMINATION, TRANSFER, AND DISPUTE RESOLUTION

THE FRANCHISE RELATIONSHIP

This table lists certain important provisions of the franchise and related agreements. You should read these provisions in the agreements attached to this disclosure document.

Provision	Section in franchise or other agreement	Summary
a. Length of the franchise term	§ 3.1	7 years from the effective date of franchise agreement.
b. Renewal or extension of the term	§ 3.2	You may obtain a successor franchise agreement for up to three 5-year terms.
c. Requirements for franchisee to renew or extend	§ 3.2	For our franchise system, “renewal” means that at the end of your franchise agreement’s term, you sign our then-current form of a successor franchise agreement for an additional 5-year term. You may be asked to sign a contract with materially different terms and conditions than your original contract. To renew, you must give 120 – 180 days advance notice to us, be in compliance with all contractual obligations to us and to third parties; must have substantially complied with the franchise agreement and other agreements with us throughout the term; have not defaulted more than twice under the franchise agreement; complied with all our requirements of ethics and values; conform your business to our then-current standards for new franchisees, sign then-current form of franchise agreement and related documents (including personal guarantees), and sign general release (unless prohibited by applicable law), and we must then be in the business of selling or renewing franchises. If you continue operating your franchise after the expiration of the term without a renewal agreement, then we may either consider the agreement as having expired (meaning that you are in violation of our rights) or consider the term to continue on a month-to-month basis.
d. Termination by franchisee	§ 14.1	If we violate a material provision of the franchise agreement and fail to cure or to

Provision	Section in franchise or other agreement	Summary
		make substantial progress toward curing the violation within 30 days after notice from you (subject to state law).
e. Termination by franchisor without cause	Not Applicable	
f. Termination by franchisor with cause	§ 14.2	We may terminate your franchise agreement for cause, subject to any applicable notice and cure opportunity and state law.
g. “Cause” defined--curable defaults	§ 14.2	Non-payment by you or failure to submit required reports (10 days to cure); violate another provision of the franchise agreement other than non-curable default (30 days to cure).
h. “Cause” defined--non-curable defaults	§ 14.2	Misrepresentation when applying to be a franchisee; knowingly submitting false information; bankruptcy; fail failure to open by specified deadline; violation of law; violation of confidentiality; violation of non-compete; violation of ethics and values; violation of transfer restrictions; slander or libel of us; refusal to cooperate with our business inspection; cease operations; operate in a manner dangerous to health or safety (if not corrected within 48 hours); two defaults in 12 months; two failures to achieve the minimum annual Total Sales standard ; two territory defaults during the life of the franchise, including any renewal terms; cross-termination; charge or conviction of or plea to a felony, commit or be accused of an act that is reasonably likely to materially and unfavorably affect our brand; misappropriation of customer deposits; any other breach of franchise agreement which by its nature cannot be cured.

Provision	Section in franchise or other agreement	Summary
i. Franchisee's obligations on termination/non-renewal	§§ 14.3 – 14.6	Pay all amounts due; report to us details on any incomplete projects (including installations and repairs), complete any incomplete projects as we direct; return Manual and proprietary items; cancel assumed names; cancel or transfer phone number , post office boxes, directory listings, and digital marketing accounts; cease doing business; remove identification; purchase option by us.
j. Assignment of agreement by franchisor	§ 15.1	Unlimited
k. "Transfer" by franchisee - defined	Article 1	For you (or any owner of your business) to voluntarily or involuntarily transfer, sell, or dispose of, in any single or series of transactions, (i) substantially all of the assets of the business, (ii) the franchise agreement, (iii) any direct or indirect ownership interest in the business, or (iv) control of the business.
l. Franchisor's approval of transfer by franchisee	§ 15.2	No transfers without our approval.
m. Conditions for franchisor's approval of transfer	§ 15.2	Pay transfer fee; buyer meets our standards; buyer is not a competitor of ours; buyer signs our then-current franchise agreement and related documents (including personal guarantees); you've made all payments to us and are in compliance with the franchise agreement and all other contractual obligations; you pay all amounts which you have financed with us or our affiliates, buyer completes training program; you sign a general release (subject to state law); business complies with then-current system specifications.

Provision	Section in franchise or other agreement	Summary
n. Franchisor's right of first refusal to acquire franchisee's business	§ 15.5	If you want to transfer your business, we have a right of first refusal.
o. Franchisor's option to purchase franchisee's business	§ 14.6	When your franchise agreement expires or is terminated, we will have the right to purchase any or all of the assets of your Bloomin' Blinds business.
p. Death or disability of franchisee	§§ 2.4, 15.4	If you die or become incapacitated, a new principal executive, acceptable to us, must be designated to operate the business, and your executor must transfer the business to an approved new owner within 60 days. We have the right to temporarily operate the business if you die or become incapacitated.
q. Non-competition covenants during the term of the franchise	§ 13.2	Neither you, any owner of the business, or any spouse of an owner may have ownership interest in, lend money or provide assistance to, provide services to, or be engaged or employed by, any competitor. <u>"Competitor" means any business which sells, installs and repairs interior window coverings, including, but not limited to, blinds, shades, shutters, and draperies, or exterior shading products, including, but not limited to, solar shades, awnings and pergolas.</u>
r. Non-competition covenants after the franchise is terminated or expires	§ 13.2	For two years, neither you, any owner of the business, or any spouse of an owner of the business may have any ownership interest in, lend money or provide financial assistance to, provide services to, or be employed by a competitor located within 25 miles of your former territory or the territory of any other Bloomin' Blinds business operating on the date of termination or expiration.

Provision	Section in franchise or other agreement	Summary
s. Modification of the agreement	§ 18.4	No modification or amendment of the franchise agreement will be effective unless it is in writing and signed by both parties. This provision does not limit our right to modify the Manual or system specifications.
t. Integration/merger clause	§ 18.3	Only the terms of the franchise agreement and other written agreements are binding (subject to state law). Any representations or promises outside of the disclosure document and franchise agreement may not be enforceable. However, no claim made in any franchise agreement is intended to disclaim the express representations made in this Disclosure Document.
u. Dispute resolution by arbitration or mediation	§ 17.1	All disputes are resolved by arbitration (except for injunctive relief) (subject to applicable state law).
v. Choice of forum	§§ 17.1; 17.5	Arbitration will take place where our headquarters is located (currently, Plano, Texas) (subject to applicable state law). Any legal proceedings not subject to arbitration will take place in the District Court of the United States, in the district where our headquarters is then located, or if this court lacks jurisdiction, the state courts of the state and county where our headquarters is then located (subject to applicable state law).
w. Choice of law	§ 18.8	Texas (subject to applicable state law)

For additional disclosures required by certain states, refer to Exhibit H - State Addenda to Disclosure Document.

Item 18 PUBLIC FIGURES

We do not currently use any public figure to promote our franchise.

Item 19 FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the disclosure document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

[NOTE: Update Item 19 for 2024.]

~~Except as indicated in Tables 3 through 10, the following tables 1 and 2~~ show the historical reported information for the ~~4849~~ franchisees (each an “Operational Franchise Outlet”) who operated a total number of ~~7883~~ territories in the United States that were open and operating for the entire year January 1, ~~2023~~2024, to December 31, ~~2023~~2024 (the “~~2023~~2024 Reporting Period”). ~~Table 12 references the “2022 Reporting Period”; this refers to the period January 1, 2022, to December 31, 2022.~~

The Operational Franchise Outlets are ~~described~~listed in Table 1. Note that the Franchise Outlets for Columbia, SC, and Augusta, GA, are owned by the same individual and keep combined books, and those territories are combined for purposes of this Item 19. ~~Also, note that Franchise Outlet for Austin is and was throughout the 2023 Reporting Period owned by an affiliate of the franchisor; while it is listed as being opened during 2021, 2021 is when it was acquired by its current owner.~~ In addition, two of the franchisees who had franchises open at the beginning of the 20232024 Reporting Period added a total of five additional territories; because both of those franchisees kept combined books for each of their respective territories, each of those territories are considered to have been open throughout the 20232024 Reporting Period.

This Item 19 does not include information for 2419 franchisees with a total of 49 franchised territories ~~that were not opened during the entire 2023~~2024 Reporting Period (~~20~~and 9 franchisees with a total of 2912 territories which ~~opened during 2023, and 11 franchisees with a total of 16 territories which~~ permanently closed during 20232024 Reporting Period, as none of those franchisees were open during the full 2024 Reporting Period. One franchisee who opened in the 2024 Reporting Period also closed during the 2024 Reporting Period.

For all ~~of these~~Item 19 ~~†~~Tables, “Total Sales” means the total dollar amount of all sales generated through the Business for a given period, including, but not limited to, payment for any services or products sold by Franchisee, whether for cash or credit. Total Sales does not include (i) bona fide refunds to customers, (ii) sales taxes collected by Franchisee, (iii) sales of used equipment not in the ordinary course of business, or (iv) sales of prepaid cards or similar products.

~~We prepared the information below from our information and from information provided by our franchisees. These reported results are not audited, and we have not independently verified data provided by our franchisees, although we believe it to be accurate.~~

Table 1—Operational Franchise Outlets

Franchise Outlet	<u>Year</u> Opened	# of Year <u>Terr</u> Territory <u>itories</u> Awarded	# of Vans	Totals Sales Per Van	2023 <u>2024</u> Total Sales
<u>Operational Franchise Outlets During 2024 Reporting Period</u>					
<u>Birmingham, AL</u>	<u>2020</u>	<u>1</u>	<u>4</u>		\$2,741,699. <u>97</u>
Bloomin' Blinds of NW San Antonio, TX	2019	1	3	\$624,268.67	\$1,872,806.00 <u>1,656.62</u> <u>1.99</u>
<u>Nashville, TN</u>	<u>2022</u>	<u>6</u>	<u>3</u>		\$1,624,264.67 <u>\$1,173,928.</u> <u>16</u>
<u>Bucks Co, PA</u>	<u>2022</u>	<u>4</u>	<u>3</u>		<u>\$1,100,100.06</u>
<u>The Coastal Carolinas, SC</u>	<u>2017</u>	<u>1</u>	<u>2</u>		
Bloomin' Blinds of Celina, TX	2016	2	2	\$798,657.48	\$1,597,314.96 <u>1,066.37</u> <u>0.42</u>
Bloomin' Blinds of Birmingham, AL <u>South</u> <u>Charlotte, NC</u>	2020 <u>2022</u>	1 <u>3</u>	3	\$500,290.00	\$1,500,870.00 <u>983,499.43</u>
Bloomin' Blinds of North Dallas, TX	2017	1	3	\$439,524.21	\$1,318,572.64 <u>940,596.29</u>
<u>Flower Mound, TX</u>	<u>2017</u>	<u>4</u>	<u>2</u>		\$825,692.40
Bloomin' Blinds of Coastal Carolinas, SC <u>Augusta, GA</u>	2017	1	2	\$622,739.49	\$1,245,478.97 <u>812,605.88</u>
Bloomin' Blinds of <u>Augusta, Peoria, GA</u> <u>Z</u>	2016 <u>2022</u>	2 <u>3</u>	2	\$513,576.60	\$1,027,153.19 <u>810,617.86</u>
Bloomin' Blinds of <u>Austin, TX</u> <u>Rockville, MD</u>	2021 <u>2023</u>	2 <u>3</u>	2	\$417,801.42	\$835,602.83 <u>804,431.50</u>
Bloomin' Blinds of Fresno, CA	2019	1	1 <u>2</u>	\$807,160.44	\$807,160.44 <u>775,125.34</u>
Bloomin' Blinds of <u>Hendersonville/Mt. Juliet, TN</u> <u>Rochester Hills, MI</u>	2022 <u>2020</u>	6 <u>1</u>	2	\$398,917.00	\$797,834.00 <u>691,604.07</u>
Bloomin' Blinds of <u>Charlotte, NC</u> <u>Chandler/Gilbert, AZ</u>	2022	3	2	\$382,012.93	\$764,025.85 <u>655,259.51</u>
Bloomin' Blinds of Bucks Co, PA	<u>2022</u>	<u>4</u>	<u>2</u>	<u>\$367,709.25</u>	<u>\$735,418.49</u>

Franchise Outlet	Year Opened	# of YearTerr itories Territory Awarded	# of Vans	Totals Sales Per Van	20232024 Total Sales
Operational Franchise Outlets During 2024 Reporting Period					
Bloomin' Blinds of Tampa, FL	2018	4	1 <u>2</u>	\$650,121.81	\$650,121.8 4 <u>600,210.6</u> <u>4</u>
Bloomin' Blinds of Chandler/Gilbert, AZ Boise, ID	2022	3	1	\$601,784.38	\$601,784.3 8 <u>640,458.9</u> <u>5</u>
Bloomin' Blinds of Rochester Hills Shelby Township, MI	2020 <u>2023</u>	1	2 <u>1</u>	\$295,610.27	\$591,220.5 4 <u>597,349.6</u> <u>0</u>
Bloomin' Blinds of Tucson, AZ	2020	1	1	\$563,347.34	\$563,347.3 4 <u>521,977.3</u> <u>8</u>
<u>East Dallas, TX</u>	<u>2017</u>	<u>1</u>	<u>1</u>	<u>1</u>	<u>\$499,358.0</u> <u>2</u>
<u>Wichita, KS</u>	<u>2021</u>	<u>1</u>	<u>1</u>	<u>1</u>	<u>\$494,416.1</u> <u>9</u>
Bloomin' Blinds of Northern Virginia, VA	2016	3	1	\$538,236.00	\$538,236.0 0 <u>491,805.9</u> <u>2</u>
Bloomin' Blinds of Peoria, AZ	2022	3	1	\$509,967.00	\$509,967.0 0
Bloomin' Blinds of Flower Mound/Denton, TX	2017	4	1	\$508,688.03	\$508,688.0 3
Bloomin' Blinds of Temecula, CA <u>Farmington Hills,</u> <u>MI</u>	2020	1	1	\$506,093.85	\$506,093.8 5 <u>428,986.6</u> <u>7</u>
Bloomin' Blinds of Fort Worth, <u>New</u> <u>London, CT</u> X	2016 <u>2023</u>	1	1	\$483,754.00	\$483,754.0 0 <u>411,998.0</u> <u>5</u>
<u>Harrisburg, PA</u>	<u>2023</u>	<u>2</u>	<u>1</u>	<u>1</u>	<u>\$400,282.2</u> <u>8</u>
Bloomin' Blinds of Wichita, KS <u>Sea Coast,</u> <u>NH</u>	2021	1	1	\$475,749.00	\$475,749.0 0 <u>398,689.8</u> <u>8</u>
Bloomin' Blinds of Farmington Hills, MI <u>Overland Park, KS</u>	2020 <u>2022</u>	1	1	\$457,374.67	\$457,374.6 7 <u>384,222.9</u> <u>7</u>
Bloomin' Blinds of Clermont <u>Wellington,</u> FL	2022	2	1	\$457,374.67	\$457,374.6 7 <u>377,819.0</u> <u>7</u>

Franchise Outlet	Year Opened	# of Territories Awarded	# of Vans	Totals Sales Per Van	2023 Total Sales
Operational Franchise Outlets During 2024 Reporting Period					
Bloomin' Blinds of East Dallas, TX Lake St Louis, MO	2017	2	1	\$440,169.63	\$440,169.6 3360,293.1
Bloomin' Blinds of North Milwaukee, WI St George, UT	2019	1	1	\$424,219.82	\$424,219.8 2355,544.7
Bloomin' Blinds of Contra Costa/Alameda Cnty Fort Worth, TX	2016	1	1	\$400,118.60	\$400,118.6 0351,523.5
Bloomin' Blinds of The Woodlands, TX Fort Myers, FL	2018	1	1	\$376,203.43	\$376,203.4 3345,693.5
Bloomin' Blinds of Boise, ID	2022	3	1	\$341,164.94	\$341,164.9 4
Bloomin' Blinds of Redondo Beach, CA	2020	1	1	\$324,915.82	\$324,915.8 2
Bloomin' Blinds of Boulder, CO Clarksville, TN	2017	1	1	\$317,431.97	\$317,431.9 7336,016.2
Bloomin' Blinds of Lakeland, TN	2022	1	1	\$307,899.45	\$307,899.4 5333,692.4
Bloomin' Blinds of San Fernando Valley, CA Springfield, MO	2018	1	1	\$305,795.00	\$305,795.0 0308,554.2
Bloomin' Blinds of Springfield, MO Lafayette, LA	2016	1	1	\$305,795.00	\$305,795.0 0287,448.8
Bloomin' Blinds of Shelby Township, MI Milwaukee, WI	2022	1	1	\$294,423.13	\$294,423.1 3276,022.5
Contra Costa/Alameda Co, CA	2016	1	1		\$268,079.8 3
North Shore, IL	2023	2	1		\$265,449.6 7
Bloomin' Blinds of Ventura Co, CA	2020	1	1	\$293,765.37	\$293,765.3 7237,665.6
St. Paul, MN	2020	1	1		\$219,615.1 5
Bloomin' Blinds of Wellington, FL Zionsville, IN	2022	2	1	\$293,066.79	\$293,066.7 9205,431.0

Franchise Outlet	Year Opened	# of Terr itories Territory Awarded	# of Vans	Totals Sales Per-Van	20232024 Total Sales
Operational Franchise Outlets During 2024 Reporting Period					
Bloomin' Blinds-of Clarksville, TN San Jose, CA	20172019	1	1	\$256,081.27	\$256,081.27 198,612.92
Bloomin' Blinds-of Sea Coast, NH St Augustine, FL	20212023	1	1	\$253,331.00	\$253,331.00 194,559.18
Bloomin' Blinds-of-S Palm Beach, FL	2018	1	1	\$225,499.00	\$225,499.00 186,973.64
Bloomin' Blinds-of Bellevue, WA Plymouth, MI	20172023	12	1	\$222,320.08	\$222,320.08 178,996.75
Bloomin' Blinds-of Lafayette, LA	2022	1	1	\$182,680.83	\$182,680.83
Bloomin' Blinds-of Colorado Springs, CO	2017	1	1	\$178,294.65	\$178,294.65 162,820.30
Bloomin' Blinds-of San Jose, CA	2019	1	1	\$177,393.63	\$177,393.63
Bloomin' Blinds-of St. Paul, MN	2020	1	1	\$177,393.63	\$177,393.63
Bloomin' Blinds-of Richmond, TX	2020	1	1	\$148,491.47	\$148,491.47
Bloomin' Blinds-of Weston/Davie Hollywo od, FL	20212023	2	1	\$146,683.77	\$146,683.77 148,819.56
Bloomin' Blinds-of Mid-Missouri, MO Bellevue, WA	20222017	21	1	\$135,746.00	\$135,746.00 142,105.38
Bloomin' Blinds-of Zionsville, IN	2022	2	1	\$101,468.80	\$101,468.80
Average				\$386,481.49	\$530,756.29 577,018.60
#/% Exceeding Average					18/36.7%
Median				\$379,108.18	\$432,194.73 400,282.28

For purposes of this ~~Table~~ [1](#), the “# of Vans” represents the number of vans operated by each franchisee’s business for the majority of the ~~2023~~[2024](#) Reporting Period ([majority means that number of vans were operated in the business for more than 6 months of 2024](#)).

Table 2-Total Sales ~~2023~~for 2024 Reporting Period

~~The following~~Table 2 shows the historical reported information for the average, median, low and high annual Total Sales for the ~~48~~49 Operational Franchise Outlets who were open and operating for the entire ~~2023~~2024 Reporting Period.

The top row contains information for those 16 Operational Franchise Outlets with the highest Total Sales for the ~~2023~~2024 Reporting Period. The next row contains information for those ~~46~~17 Operational Franchise Outlets with the next highest Total Sales during the ~~2023~~2024 Reporting Period. The bottom row contains information for those 16 Operational Franchise Outlets with the lowest Total Sales during the ~~2023~~2024 Reporting Period.

Total Sales	Highest	Lowest	Average	<u>#/% Exceeding Average</u>	Median
Top Third – 16 Operational Franchise Outlets	\$1,872,806.00 <u>2</u> <u>,741,699.97</u>	\$538,236.00 <u>6</u> <u>40,458.95</u>	\$965,434.22 <u>1.0</u> <u>81,429.78</u>	<u>5 / 31.3%</u>	\$802,497.22 <u>883,144.</u> <u>35</u>
Middle Third - 46 <u>17</u> Operational Franchise Outlets	\$509,967.00 <u>60</u> <u>0,210.64</u>	\$305,795.00 <u>3</u> <u>36,016.21</u>	\$414,807.49 <u>432</u> <u>,716.93</u>	<u>6 / 35.3%</u>	\$432,194.73 <u>400,282.</u> <u>28</u>
Bottom Third – 16 Operational Franchise Outlets	\$305,795.00 <u>33</u> <u>3,692.40</u>	\$101,468.80 <u>1</u> <u>42,105.38</u>	\$212,027.15 <u>225</u> <u>,927.95</u>	<u>7 / 43.8%</u>	\$202,500.46 <u>212,523.</u> <u>11</u>

Table 3- Gross Profit Margin 2024 Reporting Period

The following table shows the historical reported information for the average, median, low and high annual Gross Profit Margin for the 43 Reporting Outlets who were open and operating for the entire 2024 Reporting Period for which we collected P&L information for the entire 2024 Reporting Period. We did not collect P&L information for the entire 2024 Reporting Period for 6 Reporting Outlets

The top row contains information for those 14 Operational Franchise Outlets with the highest Total Sales for the 2024 Reporting Period. The next row contains information for those 15 Operational Franchise Outlets with the next highest Total Sales during the 2024 Reporting Period. The bottom row contains information for those 14 Operational Franchise Outlets with the lowest Total Sales during the 2024 Reporting Period.

<u>Gross Profit Margin</u>	<u>Highest</u>	<u>Lowest</u>	<u>Average</u>	<u>#/% Exceeding Average</u>	<u>Median</u>
<u>Top Third - 14 Franchisees (Operating 35 territories)</u>	<u>51.9%</u>	<u>35.6%</u>	<u>45.8%</u>	<u>7/50%</u>	<u>45.5%</u>
<u>Middle Third - 15 Franchisees (Operating 22 territories)</u>	<u>69.2%</u>	<u>34.9%</u>	<u>48.9%</u>	<u>7/46.7%</u>	<u>48.8%</u>
<u>Bottom Third - 14 Franchisees (Operating 15 territories)</u>	<u>60.6%</u>	<u>41.5%</u>	<u>50.8%</u>	<u>7/50%</u>	<u>50.5%</u>

“Gross Profit Margin” is calculated by subtracting cost of goods sold (COGS) from Total Sales and then that number is divided by Total Sales and multiplied by 100% to calculate the gross profit margin ratio.

Tables 4-10

Tables 4-10 include the following: (i) Summary Income Statement for All Reporting Outlets (Table 4), (ii) Summary Income Statement for 12 Reporting Outlets that Opened in 2023 and were open for the full 2024 Reporting Period (Table 5), (iii) Summary Income Statement for Reporting Outlets with One Van (Table 6), (iv) Summary Income Statement for Reporting Outlets with More Than One Van (Table 7), (v) Summary Income Statement for Top Third of Reporting Outlets (Table 8), (vi) Summary Income Statement for Middle Third of Reporting Outlets (Table 9), and (vii) Summary Income Statement for Bottom Third of Reporting Outlets (Table 10).

The Notes for Tables 4-10 are located at the end of Table 10.

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Table 34—20232024 Summary Income Statement (Averages and Medians) for All Reporting Outlets

The following is a summary income statement, **both averages and medians,** for the **4443** Operational Franchise Outlets who provided us with their summary income statements for the **20232024** Reporting Period (the “Reporting Outlets”). These outlets are all of the Operational Franchise Outlets except for Augusta, GA, Boise, ID, Farmington Hills, MI; N. Milwaukee, WI, Flower Mound, TX; Richmond, TX; and San Jose, CA; and St. Paul, MN. The high Total Sales for this Table 4 is \$2,210,117.13. The low Total Sales for this Table 4 is \$148,819.56.

		Average ¹	% of Average Total Sales ²	#/% Exceeding Average	Median ³	%# of Median Total Sales ⁴ Units Reporting
<u>Total Sales</u>	Total Sales	\$548,491.24 <u>6</u>			\$432,194.73 <u>3</u>	100 <u>43</u>
<u>Cost of Goods Sold</u>	Cost of Goods Sold	01,084.92 <u>92</u>	100% <u>100%</u>	16 / 37.2% <u>16 / 37.2%</u>	411,761.63 <u>63</u>	%43 <u>%43</u>
		\$11,062.09 <u>17</u>	2.0 <u>2.0</u>		\$8,818.50 <u>7.98</u>	2.04 <u>2.04</u>
	Contract Labor	.723.49 <u>49</u>	22.95% <u>22.95%</u>	7 / 16.3% <u>7 / 16.3%</u>	6.62 <u>6.62</u>	%26 <u>%26</u>
		\$268,290.36 <u>3</u>	48. <u>48.</u>		\$196,097.00 <u>2</u>	45.37 <u>45.37</u>
	Materials	11,713.28 <u>28</u>	9151.86% <u>51.86%</u>	15 / 34.9% <u>15 / 34.9%</u>	18,278.48 <u>48</u>	%42 <u>%42</u>
		\$4,746.53 <u>6.85</u>	0.8 <u>0.8</u>		\$3,101.39 <u>4.97</u>	0.72 <u>0.72</u>
	Equipment Rental and Tools	2.05 <u>05</u>	71.14% <u>71.14%</u>	10 / 23.3% <u>10 / 23.3%</u>	4.63 <u>4.63</u>	%32 <u>%32</u>
		\$278,818.45 <u>3</u>	50. <u>50.</u>		\$201,124.50 <u>2</u>	46.54 <u>46.54</u>
Total Cost of Goods Sold		20,527.90 <u>90</u>	8355.95% <u>55.95%</u>	16 37.2% <u>16 37.2%</u>	20,310.84 <u>84</u>	%43 <u>%43</u>
		\$269,672.78 <u>2</u>	49. <u>49.</u>		\$222,158.05 <u>2</u>	51.40 <u>51.40</u>
<u>Gross Profit</u>	Gross Profit⁵	80,562.52 <u>52</u>	1746.68% <u>46.68%</u>	17 / 39.5% <u>17 / 39.5%</u>	16,416.68 <u>68</u>	%43 <u>%43</u>
Certain Marketing & Operation Expenses						
		\$33,028.49 <u>39</u>	6.0 <u>6.0</u>		\$24,278.00 <u>33.</u>	5.62 <u>5.62</u>
	Local Marketing	.817.27 <u>27</u>	26.62% <u>26.62%</u>	13 / 30.2% <u>13 / 30.2%</u>	606.20 <u>20</u>	%38 <u>%38</u>
		\$30,167.02 <u>31</u>	5.5 <u>5.5</u>		\$23,770.71 <u>26.</u>	5.50 <u>5.50</u>
	Royalties	.154.90 <u>90</u>	05.18% <u>5.18%</u>	16 / 37.2% <u>16 / 37.2%</u>	505.45 <u>45</u>	%37 <u>%37</u>
	Brand Development <u>National Marketing</u> Fund	\$10,969.82 <u>10</u>	2.0 <u>2.0</u>		\$8,643.89 <u>7.97</u>	2.00 <u>2.00</u>
		.891.84 <u>84</u>	01.81% <u>1.81%</u>	12 / 27.9% <u>12 / 27.9%</u>	3.80 <u>3.80</u>	%31 <u>%31</u>
		\$71,263.30 <u>72</u>	12. <u>12.</u>		\$50,146.74 <u>58.</u>	11.60 <u>11.60</u>
	Payroll	.971.85 <u>85</u>	9912.14% <u>12.14%</u>	5 / 11.6% <u>5 / 11.6%</u>	984.39 <u>39</u>	%14 <u>%14</u>
		\$5,696.28 <u>9.74</u>	1.0 <u>1.0</u>		\$4,289.25 <u>7.55</u>	0.99 <u>0.99</u>
	Professional Services	6.01 <u>01</u>	41.62% <u>41.62%</u>	11 / 25.6% <u>11 / 25.6%</u>	4.22 <u>2.22</u>	%37 <u>%37</u>
		\$2,607.67 <u>2.33</u>	0.4 <u>0.4</u>		\$2,198.58 <u>2.01</u>	0.51 <u>0.51</u>
	Office Supplies, Uniform	3.90 <u>90</u>	80.39% <u>39.39%</u>	14 / 32.6% <u>14 / 32.6%</u>	5.28 <u>2.28</u>	%37 <u>%37</u>
		\$12,918.24 <u>14</u>	2.3 <u>2.3</u>		\$9,532.00 <u>9.96</u>	2.21 <u>2.21</u>
	Vehicle Expense	.702.77 <u>77</u>	62.45% <u>62.45%</u>	11 / 25.6% <u>11 / 25.6%</u>	8.94 <u>8.94</u>	%40 <u>%40</u>

		Average ¹	% of Average Total Sales ²	#/% Exceeding Average	Median ³	%# of Median Total Sales ⁴ Units Reporting
	Bank Charges and Merchant Fees	\$19,607.32	3.26%	17 / 39.5%	\$16,126.85	38
	Fees	\$10,399.45	1.90%	\$8,882.00	2.06%	
	Insurance	\$5,274.998.00 1.97	0.9 61.33%	15 / 34.9%	\$4,454.005.85 1.46	1.03 %39
	Licenses & Permits	\$666.081,171. 52	0.1 20.19%	7 / 16.3%	\$542.50339.17	0.13 %26
	Rent & Utilities	\$9,632.346.43 0.12	1.7 61.07%	11 / 25.6%	\$5,721.503.39 9.00	1.32 %37
	IT & Telephone	\$7,099.4211.0 14.81	1.2 91.83%	14 / 32.6%	\$5,785.009.87 7.83	1.34 %36
	Total for Certain Marketing & Operation Expenses	\$157,498.24	26.20%	14 / 32.6%	\$116,209.84	43
	Expenses	\$162,246.68	29.58%	\$119,927.29	27.75%	
	Adjusted Earnings ⁶	\$117,257.731 23,064.29	21. 3820.47%	16 / 37.2%	\$90,818.2310 9,902.07	21.01 %43

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NOTES

- 1 This column represents the average for each row of the Reporting Outlets for the 2023 Reporting Period.
- 2 This column shows the percentage of the Average Total Sales that each row's average represents.
- 3 This row represents the median for each row of the Reporting Outlets for the 2023 Reporting Period. For example, the median Gross Profits equals the median Gross Profit, not the median of Total Sales minus the median of the Total Cost of Goods Sold.
- 4 This column shows the percentage of the Median Revenue that each row's average represents.
- 5 "Gross Profits" equals Total Sales less Total Cost of Goods Sold.
- 6 For the median, this row represents the median Total for Certain Marketing & Operation Expenses for the Reporting Outlets; it is not the sum of the medians for each Marketing & Operation Expenses listed in the table above.
- 7 Adjusted Earnings for a particular Reporting Outlet is the Gross Profits minus the Total for Certain Marketing & Operation Expenses for that outlet. Among the "excluded expenses" are interest; consulting fees; federal, state, and local taxes; depreciation; amortization costs; and other miscellaneous costs that certain franchisees may have incurred; these items will reduce profits. This is not the same as "net income" or "net profit" of the business.

Table 45—~~2023~~2024 Summary Income Statement (Averages and Medians) for 12 Reporting Outlets ~~with One Van~~that Opened in 2023 and were open for the full 2024 Reporting Period

The following is a summary income statement, ~~both averages and medians,~~ for the ~~33~~12 Reporting Outlets ~~which had only one van operational during the majority of the 2023~~that Opened in 2023 and were open for the full 2024 Reporting Period. The high Total Sales for this Table 5 is \$804,431.50. The low Total Sales for this Table 5 is \$148,819.56.

		Average ⁺	% of Average Total Sales ²	#/% Exceeding Average	Median ³	%# of Median Total Sales ⁴ Units Reporting
<u>Total Sales</u>	Total Sales	\$359,009.6 <u>0381,032.32</u>	100%	<u>5 / 42.7%</u>	\$317,431.97 <u>362,318.07</u>	100 <u>%12</u>
Cost of Goods Sold						
	Contract Labor	\$3,704.55 <u>5,249.24</u>	1.03 <u>3.00%</u>	<u>3 / 25%</u>	\$0.00 <u>7,903.2</u>	0.00 <u>%9</u>
	Materials	\$166,096.0 <u>0182,575.35</u>	46.2 <u>747.92%</u>	<u>6 / 50%</u>	\$156,819.00 <u>182,401.58</u>	49.4 <u>0%12</u>
	Equipment Rental and Tools	\$2,000.60 <u>.027.66</u>	0.56 <u>1.06%</u>	<u>5 / 42.7%</u>	\$873.00 <u>4,299.82</u>	0.28 <u>%7</u>
	Total Cost of Goods Sold	\$171,801.1 <u>6198,763.70</u>	47.8 <u>552.16%</u>	<u>4 / 33.3%</u>	\$160,448.00 <u>192,317.01</u>	50.5 <u>5%12</u>
<u>Gross Profit</u>	Gross Profit⁵	\$187,208.4 <u>4182,288.33</u>	52.1 <u>547.84%</u>	<u>5 / 42.7%</u>	\$180,716.94 <u>169,317.31</u>	56.9 <u>3%12</u>
Certain Marketing & Operation Expenses						
	Local Marketing	\$23,031.87 <u>35,471.23</u>	6.42 <u>9.31%</u>	<u>5 / 42.7%</u>	\$20,853.00 <u>3,606.20</u>	6.57 <u>%10</u>
	Royalties	\$19,745.53 <u>19,744.45</u>	5.50 <u>5.18%</u>	<u>5 / 42.7%</u>	\$17,458.76 <u>9,491.61</u>	5.50 <u>%10</u>
	Brand Development National Marketing Fund	\$7,180.19 <u>.345.21</u>	2.00 <u>1.93%</u>	<u>6 / 50%</u>	\$6,348.64 <u>7.3</u>	2.00 <u>%9</u>
	Payroll	\$17,040.09 <u>0.00</u>	4.75 <u>0.00%</u>	<u>12 / 100%</u>	\$0.00 <u>0.00</u>	0.00 <u>%0</u>
	Professional Services	\$3,674.16 <u>0,249.49</u>	1.02 <u>2.69%</u>	<u>4 / 33.3%</u>	\$3,641.58 <u>8.7</u>	1.15 <u>%8</u>
	Office Supplies, Uniform	\$2,144.67 <u>.064.44</u>	0.60 <u>0.28%</u>	<u>6 / 50%</u>	\$1,650.85 <u>1.3</u>	0.52 <u>%9</u>
	Vehicle Expense	\$8,623.83 <u>.781.61</u>	2.40 <u>1.52%</u>	<u>5 / 42.7%</u>	\$8,042.28 <u>5.1</u>	2.53 <u>%11</u>
	Bank Charges and Merchant Fees	<u>\$19,157.65</u>	<u>5.03%</u>	<u>7 / 58.3%</u>	<u>\$22,374.76</u>	<u>10</u>

Fees		\$7,046.88	1.96%	\$4,924.00	1.55%
	Insurance	\$4,276.196	1.19	\$3,460.004.4	1.09
		.350.70	1.67%	09.88	%10
	Licenses & Permits	\$387.07749	0.11	\$138.75275.0	0.04
		.78	0.20%	0	%7
	Rent& Utilities	\$1,847.983	0.51	\$0.002,233.2	0.00
		.554.10	0.93%	7	%10
	IT & Telephone	\$5,173.511	1.44	\$4,682.0012.	1.47
		1,537.95	3.03%	395.84	%9
Total for Certain Marketing & Operation Expenses		\$121,006.61	31.76%	\$114,798.07	12
Expenses		\$100,171.97	27.90%	\$91,907.70	28.95%
Adjusted Earnings ⁶		\$87,036.47	24.2	\$81,439.015	25.6
		61,281.72	416.08%	2,401.99	6%12

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NOTES

- 1 This column represents the average for each row for the 33 Reporting Outlets which had only one van operational during the majority of the 2023 Reporting Period.
- 2 This column shows the percentage of the Average Total Sales that each row's average represents.
- 3 This row represents the median for each row of the 33 Reporting Outlets which had only one van operational during the majority of the 2023 Reporting Period. For example, the median Gross Profits equals the median Gross Profit, not the median of Total Sales minus the median of the Total Cost of Goods Sold.
- 4 This column shows the percentage of the Median Total Sales that each row's average represents.
- 5 "Gross Profits" equals Total Sales less Total Cost of Goods Sold.
- 6 For the median, this row represents the median Total for Certain Marketing & Operation Expenses for the Reporting Outlets; it is not the sum of the medians for each Marketing & Operation Expenses listed in the table above.
- 7 Adjusted Earnings for a particular Reporting Outlet is the Gross Profits minus the Total for Certain Marketing & Operation Expenses for that outlet. Among the "excluded expenses" are interest; consulting fees; federal, state, and local taxes; depreciation; amortization costs; and other miscellaneous costs that certain franchisees may have incurred; these items will reduce profits. This is not the same as "net income" or "net profit" of the business.

Table 56—20232024 Summary Income Statement (Averages and Medians) for Reporting Outlets with ~~More than~~ One Van

The following is a summary income statement, ~~both averages and medians,~~ for the ~~1128~~ Reporting Outlets which had ~~more than only~~ one van operational during the majority of the ~~20232024~~ Reporting Period. The high Total Sales for this Table 6 is \$640,029.31. The low Total Sales for this Table 6 is \$148,819.56.

		Average ¹	% of Average Total Sales ²	#/% Exceeding Average	Median ³	%# of Median Total Sales ⁴ Units Reporting
Total Sales		\$1,125,914.43 <u>342,569.45</u>	\$1,027,153.19 100%	100 14 / 50%	<u>\$345,780.49</u>	28
Cost of Goods Sold						
	Contract Labor	\$13,113.11 <u>19,278.17</u>	1.16 3.01 %	4 / 14.3%	\$11,246.00 <u>4,543.00</u>	1.09 %17
	Materials	\$581,082.18 <u>16,6434.60</u>	51.61 46 .85%	13 / 46.4%	\$512,785.85 <u>163,380.11</u>	49.9 2%28
	Equipment Rental and Tools	\$9,693.51 <u>3,310.94</u>	0.86 0.62 %	7 / 25%	\$10,343.82 <u>2,340.78</u>	1.01 %20
Total Cost of Goods Sold		\$603,888.80 <u>17,3256.74</u>	53.64 50 .58%	13 / 46.4%	\$559,685.69 <u>164,783.04</u>	54.4 9%28
Gross Profit	Gross Profit ⁵	\$522,025.63 <u>16,9321.15</u>	46.36 49 .43%	11 / 39.3%	\$467,467.50 <u>152,755.22</u>	45.5 1%28
Certain Marketing & Operation Expenses						
	Local Marketing	\$62,702.10 <u>26,492.93</u>	5.57 6.90 %	13 / 46.4%	\$58,943.00 <u>2,8595.42</u>	5.74 %26
	Royalties	\$61,925.29 <u>18,637.98</u>	5.50 4.27 %	12 / 42.9%	\$56,493.43 <u>1,9201.93</u>	5.50 %25
	Brand Development National Marketing Fund	\$22,518.29 <u>6,200.47</u>	2.00 1.29 %	10 / 35.7%	\$20,543.06 <u>6,261.89</u>	2.00 %22
	Payroll	\$91,456.16 <u>34,924.15</u>	8.12 1.09 %	1 / 3.6%	\$90,907.90 <u>2,4542.60</u>	8.85 %3

	Professional Services	\$ 8,951.48 <u>6,264.96</u>	0.80 <u>1.44</u> %	<u>13 / 46.4%</u>	\$ 6,552.52 <u>6,917.65</u>	0.64 <u>22</u> %
	Office Supplies, Uniform	\$ 2,416.36 <u>1,782.44</u>	0.21 <u>0.43</u> %	<u>11 / 39.3%</u>	\$ 2,101.00 <u>1,626.27</u>	0.20 <u>23</u> %
	Vehicle Expense	\$ 25,038.19 <u>6,903.94</u>	2.22 <u>1.80</u> %	<u>12 / 42.9%</u>	\$ 22,014.01 <u>6,246.80</u>	2.14 <u>25</u> %
	Bank Charges and Merchant Fees	\$ <u>14,440.54</u>	<u>3.61</u> %	<u>9 / 32.1%</u>	\$ <u>11,911.62</u>	<u>24</u>
	Fees	\$<u>17,300.41</u>	<u>1.54</u> %	<u>\$18,617.00</u>	<u>1.81</u> %	
	Insurance	\$ 8,000.48 <u>4,810.54</u>	0.71 <u>1.25</u> %	<u>9 / 32.1%</u>	\$ 8,281.52 <u>3,924.00</u>	0.81 <u>25</u> %
	Licenses & Permits	\$ 549.91 <u>1,007.94</u>	0.05 <u>0.18</u> %	<u>5 / 17.9%</u>	\$ 245.00 <u>376.34</u>	0.02 <u>16</u> %
	Rent & Utilities	\$ 9,512.46 <u>3,921.61</u>	0.84 <u>0.98</u> %	<u>6 / 21.4%</u>	\$ 3,361.00 <u>2,820.33</u>	0.33 <u>24</u> %
	IT & Telephone	\$ 10,838.15 <u>9,889.39</u>	0.96 <u>2.27</u> %	<u>11 / 39.3%</u>	\$ 9,536.39 <u>9,877.83</u>	0.93 <u>22</u> %
	Total for Certain Marketing & Operation Expenses	\$<u>86,742.95</u>	<u>25.32</u> %	<u>14 / 50%</u>	\$<u>88,008.81</u>	<u>28</u>
	Expenses	\$<u>321,209.28</u>	<u>28.53</u> %	<u>\$274,506.94</u>	<u>26.73</u> %	
	Adjusted Earnings ⁶	\$ 200,816.36 <u>80,833.92</u>	17.84 <u>23</u> %	<u>9 / 32.1%</u>	\$ 171,934.94 <u>68,616.55</u>	16.7 <u>28</u> %

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NOTES

- 1 This column represents the average for each row for the 11 Reporting Outlets which had more than one van operational during the majority of the 2023 Reporting Period.
- 2 This column shows the percentage of the Average Total Sales that each row's average represents.
- 3 This row represents the median for each row of the 11 Reporting Outlets which had more than one van operational during the majority of the 2023 Reporting Period. For example, the median Gross Profits equals the median Gross Profit, not the median of Total Sales minus the median of the Total Cost of Goods Sold.
- 4 This column shows the percentage of the Median Total Sales that each row's average represents.
- 5 "Gross Profits" equals Total Sales less Total Cost of Goods Sold.
- 6 For the median, this row represents the median Total for Certain Marketing & Operation Expenses for the Reporting Outlets, it is not the sum of the medians for each Marketing & Operation Expenses listed in the table above.
- 7 Adjusted Earnings for a particular Reporting Outlet is the Gross Profits minus the Total for Certain Marketing & Operation Expenses for that outlet. Among the "excluded expenses" are interest; consulting fees; federal, state, and local taxes; depreciation; amortization costs; and other miscellaneous costs that certain franchisees may have incurred; these items will reduce profits. This is not the same as "net income" or "net profit" of the business.

Table ~~67~~—~~2023~~2024 Summary Income Statement (Averages and Medians) for ~~Top Third~~
of
Reporting Outlets with More than One Van

The following is a summary income statement, both averages and medians, for the ~~top one-third of Reporting Outlets (constituting of~~ 15 Reporting Outlets which had based more than one Total Sales) van operational during the ~~2023~~majority of the 2024 Reporting Period. The high Total Sales for this Table 7 is \$2,210,117.13. The low Total Sales for this Table 7 is \$655,259.51.

			Average ⁺	% of Average Total Sales ²	#/% Exceeding Average	Median ³	%# of Median Total Sales ⁴ Units Reporting
<u>Total Sales</u>	Total Sales		\$1,024,668.86 <u>1,083,647.14</u>	100%	6 / 40%	\$821,381.6 <u>4940,596.29</u>	100% <u>15</u>
Cost of Goods Sold							
	Contract Labor		\$13,495.45 <u>5,603.47</u>	1.32 <u>1.06</u> %	<u>5 / 33.3%</u>	\$10,360.00 <u>11,628.60</u>	1.26% <u>11</u>
	Materials		\$523,891.13 <u>573,214.91</u>	51.13 <u>52.90</u> %	<u>4 / 26.7%</u>	\$406,503.4 <u>3465,163.98</u>	49.49% <u>15</u>
	Equipment Rental and Tools		\$8,643.01 <u>404.91</u>	0.84 <u>0.98</u> %	<u>6 / 40%</u>	\$8,859.47 <u>0,088.03</u>	1.08% <u>14</u>
Total Cost of Goods Sold							
			\$546,029.59 <u>595,434.05</u>	53.29 <u>54.95</u> %	<u>4 / 26.7%</u>	\$421,091.3 <u>2500,062.28</u>	51.27% <u>15</u>
<u>Gross Profit</u>	Gross Profit ⁵		\$478,639.27 <u>488,213.09</u>	46.71 <u>45.05</u> %	<u>7 / 46.7%</u>	\$416,976.6 <u>8480,596.95</u>	50.77% <u>15</u>
Certain Marketing & Operation Expenses							
	Local Marketing		\$53,455.92 <u>5,441.01</u>	5.22 <u>5.23</u> %	<u>3 / 20%</u>	\$52,297.97 <u>55,040.86</u>	6.37% <u>13</u>
	Royalties		\$56,356.79 <u>9,513.06</u>	5.50 <u>4.57</u> %	<u>5 / 33.3%</u>	\$45,175.99 <u>47,128.38</u>	5.50% <u>15</u>
	Brand Development <u>National Marketing</u> Fund		\$20,493.38 <u>9,421.62</u>	2.00 <u>1.31</u> %	<u>3 / 20%</u>	\$16,427.63 <u>17,699.74</u>	2.00% <u>11</u>
	Payroll		\$81,147.69 <u>3,348.49</u>	7.92 <u>5.64</u> %	<u>5 / 33.3%</u>	\$53,168.53 <u>67,748.73</u>	6.47% <u>11</u>
	Professional Services		\$7,722.63 <u>216.24</u>	0.75 <u>1.31</u> %	<u>8 / 53.3%</u>	\$6,478.76 <u>2,288.00</u>	0.79% <u>14</u>
	Office Supplies, Uniform		\$2,978.08 <u>39.87</u>	0.29 <u>0.28</u> %	<u>6 / 40%</u>	\$3,229.14 <u>498.71</u>	0.39% <u>14</u>
	Vehicle Expense		\$21,644.36 <u>7,700.83</u>	2.11 <u>2.56</u> %	<u>8 / 53.3%</u>	\$19,923.60 <u>30,590.09</u>	2.43% <u>15</u>
	Bank Charges and Merchant Fees		<u>\$28,464.65</u>	<u>2.45%</u>	<u>7 / 46.7%</u>	<u>\$32,667.42</u>	<u>14</u>

Fees			\$17,012.38	1.66%	\$15,100.33	1.84%	
	Insurance		\$8,262.9013, 700.95	0.811.18%	8 / 53.3%	\$8,607.761 4,074.16	1.05%14
	Licenses & Permits		\$573.521.48 0.49	0.060.08%	2 / 7.1%	\$340.50302 .00	0.04%9
	Rent& Utilities		\$8,123.1811, 061.21	0.790.88%	5 / 33.3%	\$3,811.728 .285.09	0.46%13
	IT & Telephone		\$9,734.2612, 783.33	0.951.10%	6 / 40%	\$9,160.919 .446.28	1.12%14
	Total for Certain Marketing & Operation Expenses		\$295,970.77	27.31%	7 / 46.7%	\$278,802.78	15
Expenses			\$287,505.09	28.06%	\$235,348.29	28.65%	
Adjusted Earnings ⁶			\$191,134.19 192,242.32	18.6517.74%	6 / 40%	\$172,751.0 185,235.68	21.03%15

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NOTES

- 1 ~~This column represents the average for each row for the top one-third of Reporting Outlets for the 2023 Reporting Period.~~
- 2 ~~This column shows the percentage of the Average Total Sales that each row's average represents.~~
- 3 ~~This row represents the median for each row of the top one-third of Reporting Outlets for the 2023 Reporting Period. For example, the median Gross Profits equals the median Gross Profit, not the median of Total Sales minus the median of the Total Cost of Goods Sold.~~
- 4 ~~This column shows the percentage of the Median Total Sales that each row's average represents.~~
- 5 ~~"Gross Profits" equals Total Sales less Total Cost of Goods Sold.~~
- 6 ~~For the median, this row represents the median Total for Certain Marketing & Operation Expenses for the top one-third of Reporting Outlets for the 2023 Reporting Period, it is not the sum of the medians for each Marketing & Operation Expenses listed in the table above.~~
- 7 ~~Adjusted Earnings for a particular Reporting Outlet is the Gross Profits minus the Total for Certain Marketing & Operation Expenses for that outlet. Among the "excluded expenses" are interest; consulting fees; federal, state, and local taxes; depreciation; amortization costs; and other miscellaneous costs that certain franchisees may have incurred; these items will reduce profits. This is not the same as "net income" or "net profit" of the business.~~

**Table 78—~~2023~~2024 Summary Income Statement (Averages and Medians) for ~~Middle~~Top
Third of
Reporting Outlets**

The following is a summary income statement, ~~both averages and medians,~~ for the ~~middle~~
~~one-third~~top one- third of Reporting Outlets (constituting of ~~15~~14 Reporting Outlets and based on
Total Sales) during the ~~2023~~2024 Reporting Period. The high Total Sales for this Table 8 is
\$2,210,117.13. The low Total Sales for this Table 8 is \$674,843.32.

		Average ¹	% of Average Total Sales ²	#/% Exceeding Average	Median ³	%# of Median Total Sales ⁴ Units Reporting
<u>Revenue</u>	Total Sales	\$431,109.70 <u>1,114,246.26</u>	100%	4 / 28.6%	\$440,169.6 <u>3962,047.86</u>	100% <u>14</u>
Cost of Goods Sold						
	Contract Labor	\$4,622.94 <u>16,000.95</u>	1.07 <u>2.17</u> %	4 / 28.6%	\$630.00 <u>13,410.72</u>	0.14 <u>%10</u>
	Materials	\$202,409.04 <u>591,906.60</u>	46.95 <u>50.34</u> %	4 / 28.6%	\$196,912.0 <u>0494,586.77</u>	44.74 <u>%14</u>
	Equipment Rental and Tools	\$2,493.00 <u>11,317.75</u>	0.58 <u>1.02</u> %	5 / 35.7%	\$1,549.55 <u>9,259.07</u>	0.35 <u>%13</u>
Total Cost of Goods Sold		\$209,524.98 <u>616,358.53</u>	48.60 <u>55.28</u> %	3 / 21.4%	\$203,929.0 <u>0516,665.46</u>	46.33 <u>%14</u>
<u>Gross Profit</u>	Gross Profit⁵	\$221,584.72 <u>497,887.73</u>	51.40 <u>44.00</u> %	5 / 35.7%	\$223,975.0 <u>9485,079.10</u>	50.88 <u>%14</u>
Certain Marketing & Operation Expenses						
	Local Marketing	\$26,684.64 <u>6,7516.84</u>	6.19 <u>6.06</u> %	3 / 21.4%	\$22,634.00 <u>55,946.10</u>	5.14 <u>%12</u>
	Royalties	\$23,711.03 <u>5,0673.52</u>	5.50 <u>4.55</u> %	5 / 35.7%	\$24,209.33 <u>47,596.99</u>	5.50 <u>%14</u>
	Brand Development <u>National</u> <u>Marketing</u> Fund	\$8,622.19 <u>20,176.67</u>	2.00 <u>1.81</u> %	3 / 21.4%	\$8,803.39 <u>1,8434.45</u>	2.00 <u>%10</u>
	Payroll	\$23,919.99 <u>8,7160.46</u>	5.55 <u>6.87</u> %	4 / 28.5%	\$19,702.87 <u>82,389.29</u>	4.48 <u>%10</u>
	Professional Services	\$4,108.59 <u>15,784.69</u>	0.95 <u>1.42</u> %	5 / 35.7%	\$4,232.90 <u>1,2371.00</u>	0.96 <u>%13</u>
	Office Supplies, Uniform	\$7,962.00 <u>3,71.95</u>	1.85 <u>0.28</u> %	5 / 35.7%	\$1,236.00 <u>2,176.78</u>	0.28 <u>%13</u>
	Vehicle Expense	\$16,180.00 <u>2,8631.42</u>	3.75 <u>2.57</u> %	8 / 57.1%	\$8,469.00 <u>3,2360.18</u>	1.92 <u>%14</u>
	Bank Charges and Merchant Fees	\$28,506.23 <u>\$8,882.00</u>	2.56 <u>2.06</u> %	8 / 57.1%	\$37,410.74 <u>2,13</u>	1.92 <u>%14</u>
	Fees	\$28,506.23 <u>\$8,882.00</u>	2.56 <u>2.06</u> %	8 / 57.1%	\$37,410.74 <u>2,13</u>	1.92 <u>%14</u>

	Insurance	\$4,970.30	13.283.82	1.15%	8 / 57.1%	\$4,468.86	13.3861.11
	Licenses & Permits	\$461.02	1.494.81	0.11%	2 / 14.3%	\$326.00	243.89
	Rent & Utilities	\$2,963.95	11.852.54	0.69%	5 / 35.7%	\$0.00	9.398.06
	IT & Telephone	\$4,786.01	12.630.83	1.11%	5 / 35.7%	\$3,410.00	8.153.61
	Total for Certain Marketing & Operation Expenses		\$293,668.20	26.36%	7 / 50%	\$306,957.25	14
	Expenses		\$121,387.38	28.16%		\$113,530.55	25.79%
	Adjusted Earnings⁶		\$100,197.34	23.24%	6 / 42.9%	\$97,329.89	22.11%
			17.65	%		188,101.90	14

NOTES

- 1 ~~This column represents the average for each row for the middle one-third of Reporting Outlets for the 2023 Reporting Period.~~
- 2 ~~This column shows the percentage of the Average Total Sales that each row's average represents.~~
- 3 ~~This row represents the median for each row of the middle one-third of Reporting Outlets for the 2023 Reporting Period. For example, the median Gross Profits equals the median Gross Profit, not the median of Total Sales minus the median of the Total Cost of Goods Sold.~~
- 4 ~~This column shows the percentage of the Median Total Sales that each row's average represents.~~
- 5 ~~"Gross Profits" equals Total Sales less Total Cost of Goods Sold.~~
- 6 ~~For the median, this row represents the median Total for Certain Marketing & Operation Expenses for the middle one-third of Reporting Outlets for the 2023 Reporting Period, it is not the sum of the medians for each Marketing & Operation Expenses listed in the table above.~~
- 7 ~~Adjusted Earnings for a particular Reporting Outlet is the Gross Profits minus the Total for Certain Marketing & Operation Expenses for that outlet. Among the "excluded expenses" are interest; consulting fees; federal, state, and local taxes; depreciation; amortization costs; and other miscellaneous costs that certain franchisees may have incurred; these items will reduce profits. This is not the same as "net income" or "net profit" of the business.~~

**Table 89—~~2023~~2024 Summary Income Statement (Averages and Medians) for
BottomMiddle Third of
Reporting Outlets**

The following is a summary income statement, both averages and medians, for the ~~bottom~~middle one-third of Reporting Outlets (constituting of ~~16~~14 Reporting Outlets and based on Total Sales) during the 2023 Reporting Period. The high Total Sales for this Table 9 is \$655,259.51. The low Total Sales for this Table 9 is \$355,544.77.

		Average ¹	% of Average Total Sales ²	#/% Exceeding Average	Median ³	%# of Median Total Sales ⁴ Units Reporting
<u>Total Sales</u>	Total Sales	\$221,440.3 <u>1466,812.25</u>	100%	6 / 40%	\$225,499.0 <u>0411,879.84</u>	100% <u>14</u>
Cost of Goods Sold						
	Contract Labor	\$1,955.59 <u>27</u>	0.88 <u>5.84</u> %	3 / 20%	\$0.00 <u>9,765.92</u>	0.00 <u>10</u>
	Materials	\$95,610.96 <u>230,600.25</u>	43.18 <u>0</u> %	5 / 33.3%	\$94,907.00 <u>220,934.99</u>	42.09 <u>13</u>
	Equipment Rental and Tools	\$1,148.31 <u>499.78</u>	0.52 <u>0.96</u> %	5 / 33.3%	\$816.21 <u>40.55</u>	0.36 <u>11</u>
	Total Cost of Goods Sold	\$98,714.86 <u>223,802.98</u>	44.58 <u>4</u> %	6 / 40%	\$94,907.00 <u>220,622.92</u>	42.09 <u>14</u>
	Gross Profit	\$122,725.4 <u>6213,597.72</u>	55.42 <u>6</u> %	7 / 46.7%	\$124,818.2 <u>0214,024.90</u>	55.35 <u>14</u>
Certain Marketing & Operation Expenses						
	Local Marketing	\$18,104.84 <u>30,093.84</u>	8.18 <u>6.45</u> %	8 / 53.3%	\$20,441.00 <u>32,454.55</u>	9.06 <u>14</u>
	Royalties	\$12,179.22 <u>25,065.93</u>	5.50 <u>5.37</u> %	6 / 40%	\$12,402.45 <u>24,240.12</u>	5.50 <u>12</u>
	Brand Development <u>National</u> Marketing Fund	\$4,428.81 <u>259.27</u>	2.00 <u>1.77</u> %	3 / 20%	\$4,509.98 <u>982.30</u>	2.00 <u>10</u>
	Payroll	\$4,861.68 <u>500.34</u>	2.20 <u>8.03</u> %	2 / 13.3%	\$0.00 <u>34,885.75</u>	0.00 <u>4</u>
	Professional Services	\$2,734.44 <u>008.79</u>	1.23 <u>1.50</u> %	7 / 46.7%	\$3,262.00 <u>683.36</u>	1.45 <u>12</u>
	Office Supplies, Uniform	\$1,585.78 <u>512.66</u>	0.72 <u>0.54</u> %	6 / 40%	\$1,246.80 <u>515.26</u>	0.55 <u>12</u>
	Vehicle Expense	\$7,028.98 <u>703.89</u>	3.17 <u>1.86</u> %	5 / 33.3%	\$6,808.00 <u>077.60</u>	3.02 <u>13</u>
	Bank Charges and Merchant Fees	\$15,725.38 <u>3.37</u> %	<u>3.37</u> %	6 / 40%	\$12,556.55 <u>13</u>	<u>13</u>

Fees			\$3,429.96	1.55%	\$2,181.26	0.97%
	Insurance		\$2,439.297			\$2,218.005
			105.14	1.101.52%	5 / 33.3%	924.18
	Licenses & Permits		\$247.051.17			\$0.00777.50
			3.99	0.110.25%	3 / 20%	0.00%10
	Rent & Utilities		\$371.074.86			\$0.002,941.
	IT & Telephone		\$5,060.4713			\$5,352.881
			476.14	2.292.89%	5 / 33.3%	2,395.84
Total for Certain Marketing & Operation Expenses			\$124,722.82	26.72%	6 / 40%	\$119,040.54
Expenses			\$62,471.57	28.21%	\$49,793.25	22.08%
Adjusted Earnings ⁶			\$60,253.89	27.2122.5		\$65,002.33
			105,305.50	6%	6 / 40%	103,030.38
						28.83%14

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NOTES

- ~~1 This column represents the average for each row for the bottom one-third of Reporting Outlets for the 2023 Reporting Period.~~
- ~~2 This column shows the percentage of the Average Total Sales that each row's average represents.~~
- ~~3 This row represents the median for each row of the bottom one-third of Reporting Outlets for the 2023 Reporting Period. For example, the median Gross Profits equals the median Gross Profit, not the median of Total Sales minus the median of the Total Cost of Goods Sold.~~
- ~~4 This column shows the percentage of the Median Total Sales that each row's average represents.~~
- ~~5 "Gross Profits" equals Total Sales less Total Cost of Goods Sold.~~
- ~~6 For the median, this row represents the median Total for Certain Marketing & Operation Expenses for the bottom one-third of Reporting Outlets for the 2022 Reporting Period, it is not the sum of the medians for each Marketing & Operation Expenses listed in the table above.~~
- ~~7 Adjusted Earnings for a particular Reporting Outlet is the Gross Profits minus the Total for Certain Marketing & Operation Expenses for that outlet. Among the "excluded expenses" are interest; consulting fees; federal, state, and local taxes; depreciation; amortization costs; and other miscellaneous costs that certain franchisees may have incurred; these items will reduce profits. This is not the same as "net income" or "net profit" of the business.~~

Table ~~910~~—~~2023~~2024 Summary Income Statement (Averages and Medians) for Bottom Third of
Reporting Outlets ~~Which Opened During 2022~~

The following is a summary income statement, both averages and medians, ~~during the 2023 Reporting Period~~ for the 12bottom one-third of Reporting Outlets ~~which opened during 2022~~, (constituting of 15 Reporting Outlets and based on Total Sales) during the 2024 Reporting Period. The high Total Sales for this Table 10 is \$336,016.21. The low Total Sales for this Table 10 is \$148,819.56.

			Average ¹	% of Average Total Sales ²	#/% Exceeding Average	Median ³	%# of Median Total Sales ⁴ Units Reporting
<u>Total Sales</u>	Total Sales		\$437,384.9 <u>\$247,455.51</u>	100%	<u>7 / 50%</u>	\$399,269.81 <u>245,408.34</u>	<u>100%15</u>
Cost of Goods Sold							
	Contract Labor		\$8,689.06 <u>660.67</u>	1.99% %	<u>2 / 14.3%</u>	\$5,575.50 <u>3,921.50</u>	1.40% <u>6</u>
	Materials		\$215,183.0 <u>\$120,497.48</u>	49.20% 29%	<u>6 / 42.9%</u>	\$177,615.95 <u>100,896.75</u>	44.49% <u>15</u>
	Equipment Rental and Tools		\$5,373.64 <u>829.66</u>	1.23% %	<u>2 / 14.3%</u>	\$4,252.00 <u>2,340.78</u>	1.06% <u>8</u>
Total Cost of Goods Sold							
			\$229,245.7 <u>\$123,870.89</u>	52.41% 73%	<u>6 / 42.9%</u>	\$194,989.75 <u>102,092.57</u>	48.84% <u>15</u>
<u>Gross Profit</u>	Gross Profit ⁵		\$208,139.2 <u>\$123,584.61</u>	47.59% 27%	<u>7 / 50%</u>	\$210,553.31 <u>126,060.05</u>	52.73% <u>15</u>
Certain Marketing & Operation Expenses							
	Local Marketing		\$38,717.05 <u>26,711.71</u>	8.85% %	<u>5 / 35.7%</u>	\$34,045.6 <u>26,877.89</u>	8.53% <u>12</u>
	Royalties		\$24,056.17 <u>14,132.24</u>	5.50% %	<u>4 / 28.6%</u>	\$21,959.8 <u>413,420.09</u>	5.50% <u>11</u>
	Brand Development <u>National Marketing Fund</u>		\$8,747.70 <u>671.47</u>	2.00% %	<u>5 / 35.7%</u>	\$7,985.40 <u>5,788.80</u>	2.00% <u>11</u>
	Payroll		\$34,325.51 <u>5,962.00</u>	7.85% %	<u>0 / 0%</u>	\$28,047.0 <u>35,962.00</u>	7.02% <u>1</u>
	Professional Services		\$5,723.24 <u>504.55</u>	1.31% %	<u>5 / 35.7%</u>	\$5,066.43 <u>10,391.58</u>	1.27% <u>11</u>
	Office Supplies, Uniform		\$2,457.34 <u>247.25</u>	0.56% 0.56%	<u>7 / 50%</u>	\$2,867.70 <u>1,445.39</u>	0.72% <u>12</u>

			\$ 11,740.46	2.68 <u>2.36</u>		\$ 10,564.4	
	Vehicle Expense		<u>5,701.58</u>	%	<u>5 / 35.7%</u>	<u>24,607.59</u>	2.65 <u>13</u>
	Bank Charges and Merchant Fees		<u>\$15,005.59</u>	<u>5.88%</u>	<u>4 / 28.6%</u>	<u>\$12,625.42</u>	<u>12</u>
	Fees		\$10,206.39	2.33%		\$8,715.40	2.18%
	Insurance		\$ 6,073.83 <u>4</u>	1.39 <u>1.94</u>		\$ 5,270.00	
			<u>.576.27</u>	%	<u>4 / 28.6%</u>	<u>3,766.96</u>	1.32 <u>12</u>
	Licenses & Permits		\$ 350.33 <u>845</u>	0.08 <u>0.39</u>		\$ 117.50 <u>26</u>	
			<u>.13</u>	%	<u>2 / 14.3%</u>	<u>6.02</u>	0.03 <u>8</u>
	Rent & Utilities		\$ 3,745.13 <u>2</u>	0.86 <u>1.25</u>		\$ 0.00 <u>1,685.</u>	
			<u>.871.65</u>	%	<u>4 / 28.6%</u>	<u>79</u>	0.00 <u>11</u>
	IT & Telephone		\$ 10,714.44	2.45 <u>4.55</u>		\$ 10,144.6	
			<u>10,874.43</u>	%	<u>5 / 35.7%</u>	<u>610,510.12</u>	2.54 <u>11</u>
	Total for Certain Marketing & Operation Expenses		\$74,662.08	29.14%	5 / 35.7%	\$69,937.24	15
	Expenses		\$156,857.58	35.86%		\$137,655.24	34.48%
			\$ 73,314.09	16.76 <u>21.</u>		\$ 75,362.5	
	Adjusted Earnings⁶		48,922.53	13%	7 / 50%	244,658.03	18.88%<u>15</u>

NOTES FOR TABLES 4-10

- 1 The line item values presented in Tables 4-10 this financial performance are based on independently reported data from franchisees and are shown as averages or medians for each specific expense or revenue category. Each line item is calculated independently. Due to variability in reporting practices among franchisees—including missing data, differing accounting systems, or omissions of certain expense categories—the sum of the individual line items may not match the total figures (e.g., Total Cost of Goods Sold, Gross Profit, Total Expenses, or Adjusted Earnings). Accordingly, the totals shown should be reviewed as separate calculations, not the aggregate of the preceding line items and not as a reconstruction of overall totals.
- ~~1~~ ~~This column represents the average for each row for the 2023 Reporting Period for the 12 Reporting Outlets which opened during 2022.~~
- ~~2~~ ~~This column shows the percentage of the Average Total Sales that each row's average represents.~~
- ~~3~~2 ~~This row represents the~~The average for each row shows the average of the of the Reporting Outlets that reported on that specific line item for the 2024 Reporting Period. The median for each row for the 2023 Reporting Period for the 12 shows the median of the of the Reporting Outlets which opened during 2022 that reported on that specific line item average of the of the Reporting Outlets that reported on that specific line item for for the 2024 Reporting Period. For example, the median Gross Profits equals the median Gross Profit, not the median of Total Sales minus the median of the Total Cost of Goods Sold.
- ~~4~~ ~~This column shows the percentage of the Median Total Sales that each row's average represents.~~
- ~~5~~3. “Gross Profits” equals Total Sales less Total Cost of Goods Sold.
- ~~6~~4. For ~~the median, this row represents~~ the median Total for Certain Marketing & Operation Expenses for the ~~2023 Reporting Period for the 12~~ Reporting Outlets ~~which opened during 2022~~, it is not the sum of the medians for each Marketing & Operation Expenses listed in the table above.
5. The Payroll Expense reflected in the standardized chart of accounts does not include the franchise owner's benefit or pay from the business. If a location is operated as an owner/operator, without employees, it is reasonable and expected that the payroll line would be \$0 or a very small amount. Very small amounts may result for incidental or part-time employment for select projects as "one off" occurrences.
- ~~7~~6. Adjusted Earnings for a particular Reporting Outlet is the Gross Profits minus the Total for Certain Marketing & Operation Expenses for that outlet. Among the “excluded expenses” are interest; consulting fees; federal, state, and local taxes;

depreciation; amortization costs; and other miscellaneous costs that certain franchisees may have incurred; these items will reduce profits. This is not the same as “net income” or “net profit” of the business.

Table ~~10-Gross Profit Margin-2023~~11 --2024 Reporting Period Appointment Information

The following table shows the historical reported information for the ~~average, median, low and high annual Gross Profit Margin for the 44 Reporting~~total number of appointments and financial transactions, as well as similar information for the 49 Operational Franchise Outlets who were open and operating for the entire ~~2023~~2024 Reporting Period.

~~The top row contains information for those 15 Reporting Outlets with the highest Total Sales for the 2023 Reporting Period. The next row contains information for those 15 Reporting Outlets with the next highest Total Sales during the 2023 Reporting Period. The bottom row contains information for those 16 Reporting Outlets with the lowest gross revenues during the 2023 Reporting Period.~~

Gross Profit Margin	Highest	Lowest	Average	Median
Top Third—12 Reporting Outlets	62.11%	40.47%	48.50%	48.21%
Middle Third—13 Reporting Outlets	59.62%	45.55%	51.59%	51.71%
Bottom Third—13 Reporting Outlets	87.48%	42.83%	54.87%	51.48%
<u>Number of Appointments</u>	<u>Number of Financial Transactions</u>	<u>Average Value of All Invoices</u>	<u>Median Value of Invoices</u>	
<u>23,475</u>	<u>16,882</u>	<u>\$1,919.94</u>	<u>\$620.00</u>	

Table 12—YOY Same 2024 Summary Income Statement (Averages and Medians) for 2023 and 2024 Reporting Outlets

This Table includes a summary of fiscal years 2023 and 2024 Same Territory Total Sales Percentage Change for those Franchised Locations open and operational for at least 24 consecutive months. As used in this table, “YOY Sales Percentage Change” means the year-over-year growth (or decline) in same territory annual total sales, expressed as a percentage of the previous year’s total sales. We include a summary of the average and median YOY Sales Percentage Change. Because this table, by definition, requires same territory gross sales data for at least two consecutive fiscal years, this schedule cannot include data for Franchised Locations that operated for less than two fiscal years.

<u>Total Sales and YOY Sales: All Qualified Franchise Outlets Open for the Entire 2023 and 2024 Measurement Periods</u>				
<u>Location</u>	<u>2023 Gross Sales</u>	<u>2024 Gross Sales</u>	<u>YOY Sales Growth</u>	<u>YOY %</u>
<u>Nashville, TN</u>	<u>\$790,971.07</u>	<u>\$1,624,264.67</u>	<u>\$833,293.60</u>	<u>105%</u>
<u>Shelby Township, MI</u>	<u>\$294,423.81</u>	<u>\$597,349.60</u>	<u>\$302,925.79</u>	<u>103%</u>

Total Sales and YOY Sales: All Qualified Franchise Outlets Open
for the Entire 2023 and 2024 Measurement Periods

<u>Location</u>	<u>2023 Gross Sales</u>	<u>2024 Gross Sales</u>	<u>YOY Sales Growth</u>	<u>YOY %</u>
<u>Zionsville, IN</u>	<u>\$101,468.80</u>	<u>\$205,431.07</u>	<u>\$103,962.27</u>	<u>102%</u>
<u>Boise, ID</u>	<u>\$341,164.94</u>	<u>\$640,458.95</u>	<u>\$299,294.01</u>	<u>88%</u>
<u>Birmingham, AL</u>	<u>\$1,500,870.18</u>	<u>\$2,741,699.97</u>	<u>\$1,240,829.79</u>	<u>83%</u>
<u>Peoria, AZ</u>	<u>\$477,560.20</u>	<u>\$857,592.76</u>	<u>\$380,032.56</u>	<u>80%</u>
<u>Flower Mound, TX</u>	<u>\$508,688.03</u>	<u>\$825,692.40</u>	<u>\$317,004.37</u>	<u>62%</u>
<u>Bucks Co, PA</u>	<u>\$735,418.49</u>	<u>\$1,173,928.16</u>	<u>\$438,509.67</u>	<u>60%</u>
<u>Lafayette, LA</u>	<u>\$180,787.15</u>	<u>\$287,448.82</u>	<u>\$106,661.67</u>	<u>59%</u>
<u>Sea Coast, NH</u>	<u>\$253,331.27</u>	<u>\$398,689.88</u>	<u>\$145,358.61</u>	<u>57%</u>
<u>Clarksville, TN</u>	<u>\$251,198.65</u>	<u>\$336,016.21</u>	<u>\$84,817.56</u>	<u>34%</u>
<u>Wellington, FL</u>	<u>\$293,066.79</u>	<u>\$377,819.07</u>	<u>\$84,752.28</u>	<u>29%</u>
<u>St. Paul, MN</u>	<u>\$177,393.63</u>	<u>\$219,615.15</u>	<u>\$42,221.52</u>	<u>24%</u>
<u>South Charlotte, NC</u>	<u>\$764,025.85</u>	<u>\$943,024.01</u>	<u>\$178,998.16</u>	<u>23%</u>
<u>Rochester Hills, MI</u>	<u>\$579,911.84</u>	<u>\$691,604.07</u>	<u>\$111,692.23</u>	<u>19%</u>
<u>N Milwaukee, WI</u>	<u>\$241,482.02</u>	<u>\$276,022.58</u>	<u>\$34,540.56</u>	<u>14%</u>
<u>East Dallas, TX</u>	<u>\$440,169.63</u>	<u>\$499,358.02</u>	<u>\$59,188.39</u>	<u>13%</u>
<u>Wichita, KS</u>	<u>\$444,882.97</u>	<u>\$494,416.19</u>	<u>\$49,533.22</u>	<u>11%</u>
<u>Lakeland, TN</u>	<u>\$307,899.45</u>	<u>\$333,692.40</u>	<u>\$25,792.95</u>	<u>8%</u>
<u>Chandler/Gilbert, AZ</u>	<u>\$601,598.91</u>	<u>\$651,032.20</u>	<u>\$49,433.29</u>	<u>8%</u>
<u>Springfield, MO</u>	<u>\$299,962.19</u>	<u>\$308,554.22</u>	<u>\$8,592.03</u>	<u>3%</u>
<u>Tucson, AZ</u>	<u>\$512,807.83</u>	<u>\$521,977.38</u>	<u>\$9,169.55</u>	<u>2%</u>
<u>Tampa, FL</u>	<u>\$595,537.10</u>	<u>\$600,210.64</u>	<u>\$4,673.54</u>	<u>1%</u>
<u>Fresno, CA</u>	<u>\$807,160.44</u>	<u>\$775,125.34</u>	<u>-\$32,035.10</u>	<u>-4%</u>
<u>Farmington Hills, MI</u>	<u>\$457,374.67</u>	<u>\$428,986.67</u>	<u>-\$28,388.00</u>	<u>-6%</u>
<u>Colorado Springs, CO</u>	<u>\$174,505.16</u>	<u>\$162,820.30</u>	<u>-\$11,684.86</u>	<u>-7%</u>
<u>Northern Virginia, VA</u>	<u>\$542,585.04</u>	<u>\$491,805.92</u>	<u>-\$50,779.12</u>	<u>-9%</u>
<u>San Jose, CA</u>	<u>\$219,748.95</u>	<u>\$198,612.92</u>	<u>-\$21,136.03</u>	<u>-10%</u>
<u>NW San Antonio, TX</u>	<u>\$1,872,806.89</u>	<u>\$1,656,621.99</u>	<u>-\$216,184.90</u>	<u>-12%</u>
<u>The Coastal Carolinas, SC</u>	<u>\$1,245,478.97</u>	<u>\$1,100,100.06</u>	<u>-\$145,378.91</u>	<u>-12%</u>
<u>Fort Worth, TX</u>	<u>\$416,287.75</u>	<u>\$351,523.55</u>	<u>-\$64,764.20</u>	<u>-16%</u>
<u>Augusta, GA</u>	<u>\$972,927.74</u>	<u>\$812,605.88</u>	<u>-\$160,321.86</u>	<u>-16%</u>
<u>Weston/Davie, FL</u>	<u>\$116,154.06</u>	<u>\$96,610.67</u>	<u>-\$19,543.39</u>	<u>-17%</u>

<u>Total Sales and YOY Sales: All Qualified Franchise Outlets Open for the Entire 2023 and 2024 Measurement Periods</u>				
<u>Location</u>	<u>2023 Gross Sales</u>	<u>2024 Gross Sales</u>	<u>YOY Sales Growth</u>	<u>YOY %</u>
<u>S Palm Beach, FL</u>	<u>\$225,499.02</u>	<u>\$186,973.64</u>	<u>-\$38,525.38</u>	<u>-17%</u>
<u>Ventura Co, CA</u>	<u>\$293,765.37</u>	<u>\$237,665.68</u>	<u>-\$56,099.69</u>	<u>-19%</u>
<u>Clermont, FL</u>	<u>\$311,731.71</u>	<u>\$237,497.95</u>	<u>-\$74,233.76</u>	<u>-24%</u>
<u>North Dallas, TX</u>	<u>\$1,318,572.64</u>	<u>\$940,596.29</u>	<u>-\$377,976.35</u>	<u>-29%</u>
<u>Celina, TX</u>	<u>\$1,500,660.25</u>	<u>\$1,066,370.42</u>	<u>-\$434,289.83</u>	<u>-29%</u>
<u>Bellevue, WA</u>	<u>\$203,618.17</u>	<u>\$142,105.38</u>	<u>-\$61,512.79</u>	<u>-30%</u>
<u>Contra Costa/Alameda Co, CA</u>	<u>\$400,118.60</u>	<u>\$268,079.83</u>	<u>-\$132,038.77</u>	<u>-33%</u>
<u>Average YOY % Growth</u>				<u>17.51%</u>
<u>Median YOY % Growth</u>				<u>6%</u>

For this table, “Gross Profit Margin” means the percentage of Total Sales remaining after reducing Total Cost of Goods Sold.

Table 11—202313—2024 Reporting Period Sales By Category of Goods and Services

The following table shows the historical reported information for the number of invoices, percentages of total invoices, average and median values of the invoices, and percentage of Total Sales for the 4849 Operational Franchise Outlets who were open and operating for the entire 20232024 Reporting Period.

<u>Annual Measurement Period - 2024: All Qualifying Franchise Outlets</u>					
<u>Sales Category</u>	<u>Number of Invoices</u>	<u>Percentage of Invoices</u>	<u>Average Value of Invoices</u>	<u>Median Value of Invoices</u>	<u>Percentage of Actual Total Gross Sales</u>
Blinds & Shades	<u>6,8467,503</u>	<u>3644.44%</u>	<u>\$1,645.082,757.7</u> <u>9</u>	<u>\$445.601,867.40</u>	<u>34.2356.49</u> <u>%</u>
Motorized Products	<u>1,7501,345</u>	<u>97.97%</u>	<u>\$5,289.245,059.2</u> <u>7</u>	<u>\$3,815.86793.60</u>	<u>28.1420.63</u> <u>%</u>
Shutters	<u>1,6271,151</u>	<u>96.82%</u>	<u>\$4,254.603,355.7</u> <u>1</u>	<u>\$762.133,220.35</u>	<u>21.049.87%</u>
Exterior Shades	<u>639329</u>	<u>31.95%</u>	<u>\$3,944.637,832.9</u> <u>1</u>	<u>\$2,505.006,962.1</u> <u>3</u>	<u>7.666.62%</u>
Repairs	<u>8,1366,554</u>	<u>4338.82%</u>	<u>\$217.56240.34</u>	<u>\$165.32611.45</u>	<u>5.384.20%</u>
Draperies	<u>260191</u>	<u>11.13%</u>	<u>\$4,487.664,215.4</u> <u>3</u>	<u>\$3,291.22705.24</u>	<u>3.552.05%</u>

<u>Annual Measurement Period - 2024: All Qualifying Franchise Outlets</u>					
Sales Category	Number of Invoices	Percentage of Invoices	Average Value of Invoices	Median Value of Invoices	Percentage of Actual <u>Total Gross</u> Sales
<u>Awnings/Pergolas</u>	<u>3</u>	<u>0.02%</u>	<u>\$17,809.98</u>	<u>\$9,499.15</u>	<u>0.14%</u>
Totals	18,998 <u>16,882</u>	100%			100%

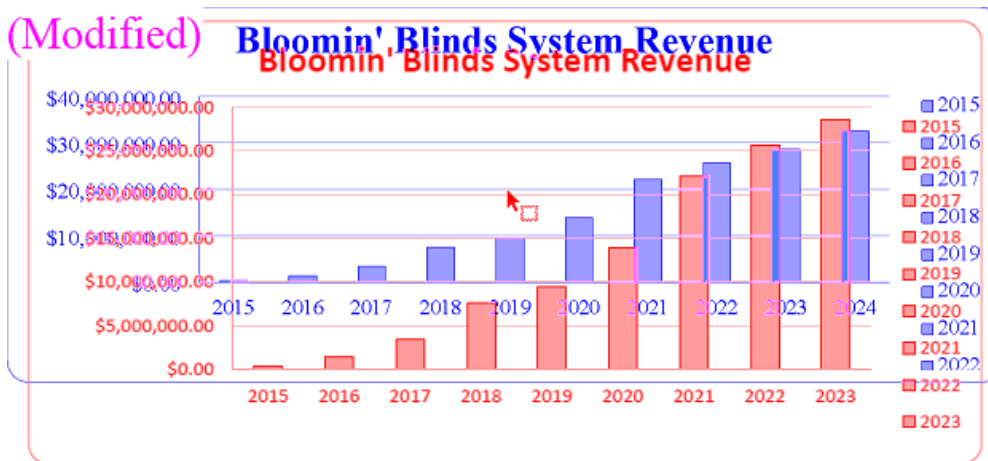
Table ~~12~~ 14—2023 2024 Reporting Period Appointment Information

The following table shows the historical reported information for the total number of appointments and financial transactions, as well as similar information for the ~~484~~ 49 Operational Franchise Outlets who were open and operating for the entire ~~2023~~ 2024 Reporting Period.

Number of a <u>Appointments</u>	Number of f <u>Financial Transactions</u>	Average Value of All Invoices	Median Value of <u>of</u> Invoices
27,005 <u>23,475</u>	18,998 <u>16,882</u>	\$1,702.37 <u>1,919.94</u>	\$495.01 <u>620.00</u>

Table ~~13~~ 15—Total Systemwide Sales For All Franchised Outlets

The following graph and chart reflect the total amount of Total Systemwide Sales for all franchised units open during the listed calendar year, regardless of whether that unit was open throughout that year.



Year	2015 Year	2016	2017	2018	2019	2020	2021	2022	2023 Gross Sales
Total Sales	\$324,043	\$1,439,741	\$3,420,729	\$7,614,047	\$9,450,125	\$13,901,242.92	\$22,107,565.18	\$25,664,372.69	\$28,563,994.37
2016									<u>\$1,439,740.34</u>
2017									<u>\$3,420,728.92</u>
2018									<u>\$7,614,047.16</u>
2019									<u>\$9,450,125.23</u>
2020									<u>\$13,901,242.92</u>
2021									<u>\$22,107,565.18</u>
2022									<u>\$25,664,372.69</u>
2023									<u>\$28,563,994.37</u>
2024									<u>\$32,479,934.88</u>

Of the outlets represented in the sample, all outlets (100%) met the stated results in the tables above.

Written substantiation for the financial performance representation will be made available to the prospective franchisee upon reasonable request. We prepared the information in this Item 19 from our information and from information provided by our franchisees. These reported results are not audited, and we have not independently verified data provided by our franchisees, although we believe it to be accurate.

Some outlets have earned this amount. Your individual results may differ. There is no assurance you'll earn as much.

Other than the preceding financial performance representations, we do not make any financial performance representations. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other

financial performance information or projections of your future income, you should report it to the franchisor's management by contacting Kelsey Stuart, 5360 Legacy Dr., Suite 155, Plano, TX 75024, and 214-995-1062, the Federal Trade Commission, and the appropriate state regulatory agencies.

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Item 20
OUTLETS AND FRANCHISEE INFORMATION

Table 1

Systemwide Outlet Summary
For Years ~~2021 to 2023~~ [NOTE: Update for 2022 to 2024]

Column 1 Outlet Type	Column 2 Year	Column 3 Outlets at the Start of the Year	Column 4 Outlets at the End of the Year	Column 5 Net Change
Franchised*	2021 <u>2022</u>	63 <u>61</u>	62 <u>85</u>	-1 <u>+24</u>
	2022	62	90	+28
	2023	90 <u>85</u>	103 <u>109</u>	+13 <u>+24</u>
Company-Owned	2021 <u>2024</u>	0 <u>109</u>	9 <u>141</u>	+9 <u>+32</u>
<u>Company-Owned</u>	2022	9	9	0
	2023	9	9	0
Total Outlets	2021 <u>2024</u>	63 <u>9</u>	71 <u>4</u>	+8 <u>-5</u>
<u>Total Outlets</u>	2022	71 <u>70</u>	99 <u>94</u>	+28 <u>+24</u>
	2023	99 <u>94</u>	112 <u>118</u>	+13 <u>+24</u>
	<u>2024</u>	<u>118</u>	<u>145</u>	<u>+27</u>

* For purposes of Item 20, each territory is listed as a separate outlet, even if there was one franchise agreement covering multiple territories.

Table 2

Transfers of Outlets from Franchisees to New Owners (other than the Franchisor)
For Years ~~2021~~2022 to ~~2023~~2024

Column 1 State	Column 2 Year	Column 3 Number of Transfers
North Dakota	2021	1
	2022	0
	2023	0
Tennessee	2021	0
<u>Tennessee</u>	2022	0
	2023	2
Texas	2021 <u>2024</u>	0
<u>Texas</u>	2022	1
	2023	0
Total	2021 <u>2024</u>	1 <u>0</u>
<u>Total</u>	2022	1
	2023	2
	<u>2024</u>	<u>0</u>

Table 3
Status of Franchised Outlets
For Years ~~2021~~2022 to ~~2023~~2024

Column 1 State	Column 2 Year	Column 3 Outlets at the Start of the Year	Column 4 Outlets Opened	Column 5 Termin- ations	Column 6 Non- Renewals	Column 7 Reacquired by Franchisor	Column 8 Ceased Operations – Other Reasons	Column 9 Outlets at End of Year
Alabama	2021	1	1	0	0	0	0	2
<u>Alabama</u>	2022	2	0	0	0	0	0	2
	2023	2	0	0	0	0	1	1
Arizona	2021 <u>2024</u>	1	0 <u>1</u>	0	0	0	0	1 <u>2</u>
<u>Arizona</u>	2022	1	6	0	0	0	0	7
	2022 <u>2023</u>	7	0	0	0	0	0	7
California	2021 <u>2024</u>	8 <u>7</u>	0 <u>2</u>	0	0	0	0	8 <u>9</u>
<u>California</u>	2022	8	0	0	0	0	1	7
	2023	7	0	0	0	0	0	7
Colorado	2021 <u>2024</u>	5 <u>7</u>	0 <u>2</u>	0	0	0	0 <u>3</u>	5 <u>6</u>
<u>Colorado</u>	2022	5	0	0	0	0	0	5
	2023	5	0	0	0	0	2	3
Connecticut	2021 <u>2024</u>	0 <u>3</u>	0	0	0	0	0 <u>2</u>	0 <u>1</u>
<u>Connecticut</u>	2022	0	0	0	0	0	0	0
	2023	0	1	0	0	0	0	1
Florida	2021 <u>2024</u>	6 <u>1</u>	4 <u>3</u>	0	0	0	1 <u>0</u>	9 <u>4</u>
<u>Florida</u>	2022	9 <u>8</u>	4 <u>2</u>	0	0	0	2 <u>1</u>	11 <u>9</u>
	2023	11 <u>9</u>	3 <u>4</u>	0	0	0	0	14 <u>13</u>
Georgia	2021 <u>2024</u>	1 <u>1</u>	0 <u>2</u>	0	0	0	0	1 <u>1</u>

Column 1 State	Column 2 Year	Column 3 Outlets at the Start of the Year	Column 4 Outlets Opened	Column 5 Termin- ations	Column 6 Non- Renewals	Column 7 Reacquired by Franchisor	Column 8 Ceased Operations – Other Reasons	Column 9 Outlets at End of Year
Georgia	2022	1	0	0	0	0	0	1
	2023	1	0 <u>3</u>	0	0	0	0	1 <u>4</u>
Idaho	2021 <u>2024</u>	0 <u>4</u>	0 <u>2</u>	0	0	0	0 <u>3</u>	0 <u>3</u>
Idaho	2022	0	3	0	0	0	0	3
	2023	3	0	0	0	0	0	3
Illinois	2021 <u>2024</u>	0 <u>3</u>	0	0	0	0	0	0 <u>3</u>
Illinois	2022	0	0	0	0	0	0	0
	2023	0	2	0	0	0	0	2
Indiana	2021 <u>2024</u>	0 <u>2</u>	0	0	0	0	0	0 <u>2</u>
Indiana	2022	0	3	0	0	0	0	3
	2023	3	0	0	0	0	1	2
Kansas	2021 <u>2024</u>	1 <u>2</u>	1 <u>0</u>	0	0	0	1 <u>0</u>	1 <u>2</u>
Kansas	2022	1	0	0	0	0	0	1
	2023	1	1	0	0	0	0	2
Louisiana	2021 <u>2024</u>	0 <u>2</u>	0	0	0	0	0	0 <u>2</u>
Louisiana	2022	0	1	0	0	0	0	1
	2023	1	0	0	0	0	0	1
Maryland	2021 <u>2024</u>	0 <u>1</u>	0	0	0	0	0	0 <u>1</u>
Maryland	2022	0	0	0	0	0	0	0
	2023	0	3	0	0	0	0	3
Michigan	2021 <u>2024</u>	2 <u>3</u>	0	0	0	0	0	2 <u>3</u>
Michigan	2022	2	1	0	0	0	0	3
	2023	3	2	0	0	0	0	5
Minnesota	2021 <u>2024</u>	1 <u>5</u>	0	0	0	0	0	1 <u>5</u>
Minnesota	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
Missouri	2021 <u>2024</u>	2 <u>1</u>	0 <u>3</u>	0	0	0	1 <u>0</u>	1 <u>4</u>
Missouri	2022	1	2	0	0	0	0	3
	2023	3	2	0	0	0	0	5
Nebraska	2021 <u>2024</u>	0 <u>5</u>	0	0	0	0	0 <u>2</u>	0 <u>3</u>
Nebraska	2022	0	3	0	0	0	0	3
	2023	3	0	0	0	0	3	0
New Hampshire	2021 <u>2024</u>	1 <u>0</u>	0	0	0	0	0	1 <u>0</u>
New Hampshire	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
New Jersey	2021 <u>2024</u>	0 <u>1</u>	0	0	0	0	0	0 <u>1</u>
New Jersey	2022	0	0	0	0	0	0	0

Column 1 State	Column 2 Year	Column 3 Outlets at the Start of the Year	Column 4 Outlets Opened	Column 5 Termin- ations	Column 6 Non- Renewals	Column 7 Reacquired by Franchisor	Column 8 Ceased Operations – Other Reasons	Column 9 Outlets at End of Year
New York	2023	0	3	0	0	0	0	3
	2021 2024	23	03	0	0	0	0	26
<u>New York</u>	2022	2	0	0	0	0	2	0
	2023	0	0	0	0	0	0	0
North Carolina	2022 2024	30	03	10	0	0	20	03
<u>North Carolina</u>	2022	0	4	0	0	0	0	4
	2023	4	0	0	0	0	2	2
North Dakota	2021 2024	12	06	0	0	0	0	18
<u>North Dakota</u>	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	1	0
Ohio	2021 2024	0	0	0	0	0	0	0
<u>Ohio</u>	2022	0	0	0	0	0	0	0
	2023	0	2	0	0	0	0	2
Oklahoma	2021 2024	12	0	0	0	0	0	12
<u>Oklahoma</u>	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	1	0
Oregon	2021 2024	10	0	0	0	0	0	10
<u>Oregon</u>	2022	1	0	0	0	0	1	0
	2023	0	0	0	0	0	0	0
Pennsylvania	2021 2024	10	03	0	0	0	0	13
<u>Pennsylvania</u>	2022	1	4	0	0	0	1	4
	2023	4	4	0	0	0	0	8
South Carolina	2021 2024	38	04	0	0	0	0	312
<u>South Carolina</u>	2022	3	3	0	0	0	2	4
	2023	4	0	0	0	0	1	3
South Dakota	2021 2024	03	0	0	0	0	0	03
	2022	0	0	0	0	0	0	0
Tennessee	2023	0	0	0	0	0	0	0
	2021	2	0	0	0	0	0	2
<u>Tennessee</u>	2022	2	3	0	0	0	0	5
	2023	5	3	0	0	0	0	8
Texas	2021 2024	148	02	0	0	10	0	1310
<u>Texas</u>	2022	13	0	0	0	0	3	10
	2023	10	26	0	0	0	0	1216
Utah	2021 2024	116	05	0	0	0	02	119
<u>Utah</u>	2022	1	3	0	0	0	0	4

Column 1 State	Column 2 Year	Column 3 Outlets at the Start of the Year	Column 4 Outlets Opened	Column 5 Termin- ations	Column 6 Non- Renewals	Column 7 Reacquired by Franchisor	Column 8 Ceased Operations – Other Reasons	Column 9 Outlets at End of Year
Virginia	2023	4	1	0	0	0	4	1
	2021 2024	3 1	0	0	0	0	0	3 1
<u>Virginia</u>	2022	3	0	0	0	0	0	3
	2023	3	0	0	0	0	0	3
Washington	2021 2024	1 3	0 1	0	0	0	0	1 4
	2022	1	0	0	0	0	0	1
<u>Washington</u>	2023	1	0	0	0	0	0	1
	2021 2024	1	0 2	0	0	0	0	1 3
Wisconsin	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
<u>Wisconsin</u>	2021 2024	6 3	1 0	1 0	0	1 0	5 0	6 2
	2022	6	1	0	0	0	0	1
Totals	2023	9	0	0	0	0	16	10
	2021 2024	6 3	1 0	1 0	0	1 0	5 0	6 2
<u>Totals</u>	2022	6	1	0	0	0	12	9
	2023	9	0	0	0	0	16	10
	2024	1	0	0	0	0	12	1

* During 2022, a franchisee with a Florida territory, moved his territory to Indiana. For purposes of this table, we are treating that move as if a Florida outlet closed and an Indiana outlet both opened that year.

Table 4
Status of Company-Owned Outlets
For Years ~~2021~~2022 to ~~2023~~2024

Column 1 State	Column 2 Year	Column 3 Outlets at the Start of the Year	Column 4 Outlets Opened	Column 5 Outlets Reacquired from Franchisee	Column 6 Outlets Closed	Column 7 Outlets Sold to Franchisee	Column 8 Outlets at End of the Year
Texas	2021	0	8	1	0	0	9
<u>Texas</u>	2022	9	0	0	0	0	9
	2023	9	0	0	0	0	9
Totals	2021 2024	0 9	8 0	1 0	0	0 5	9 4
<u>Totals</u>	2022	9	0	0	0	0	9
	2023	9	0	0	0	0	9
	2024	1	0	0	0	5	4

Table 5
Projected Openings as of December 31, ~~2023~~2024

Column 1 State	Column 2 Franchise Agreements Signed but Outlet Not Opened	Column 3 Projected New Franchised Outlets in The Next Fiscal Year	Column 4 Projected New Company- Owned Outlets in the Next Fiscal Year
Arizona Alabama	0 <u>2</u>	3 <u>1</u>	0
California Arizona	0	3 <u>2</u>	0
Florida Colorado	1 <u>3</u>	6 <u>5</u>	0
Georgia Florida	1 <u>0</u>	4	0
Illinois Georgia	0	2	0
Indiana	<u>0</u>	<u>1</u>	<u>0</u>
Michigan Kansas	0	2	0
Louisiana	<u>0</u>	<u>2</u>	<u>0</u>
Minnesota Michigan	0	3	0
Nevada Minnesota	1 <u>0</u>	2	0
North Carolina Nevada	0	4 <u>2</u>	0
New Jersey	<u>0</u>	<u>3</u>	<u>0</u>
New York	<u>0</u>	<u>2</u>	<u>0</u>
Ohio North Carolina	0	3	0
Oklahoma	<u>0</u>	<u>2</u>	<u>0</u>
South Carolina	0	4	0
Texas	2 <u>1</u>	2	0
Virginia Utah	1 <u>0</u>	1 <u>3</u>	0
Washington	<u>0</u>	<u>2</u>	<u>0</u>
Totals	6	39 <u>49</u>	0

Current Franchisees

Exhibit G contains the names of all current franchisees (as of the end of our last fiscal year) and the address and telephone number of each of their outlets.

Former Franchisees

Exhibit G also contains the name, city and state, and current business telephone number, or if unknown, the last known home telephone number, of every franchisee who had an outlet terminated, canceled, not renewed, or otherwise voluntarily or involuntarily ceased to do business under the franchise agreement during the most recently completed fiscal year or who have not communicated with us within 10 weeks of the disclosure document issuance date.

If you buy this franchise, your contact information may be disclosed to other buyers when you leave the franchise system.

Confidentiality Clauses

~~In the~~ During our last three fiscal years, ~~no franchisees have signed any contract, order, or settlement provision that directly or indirectly restricts a~~ some current or former franchisees ~~from discussing his or her personal experience as a franchisee in our system with any prospective franchisee.~~ signed confidentiality clauses. In some instances, current and former franchisees sign provisions restricting their ability to speak openly about their experience with us. You may wish to speak with current and former franchisees, but be aware that not all such franchisees will be able to communicate with you.

Franchisee Organizations

There are no trademark-specific franchisee organizations associated with our franchise system.

Item 21 FINANCIAL STATEMENTS

Exhibit E contains our audited financial statements for years ending December 31, ~~2023~~2024; December 31, ~~2022~~2023; and December 31, ~~2021~~2022. Our fiscal year end is December 31.

Item 22 CONTRACTS

Copies of all proposed agreements regarding this franchise offering are attached as the following Exhibits:

- B. Franchise Agreement (with Guaranty and Non-Compete Agreement)
- C. Customer Service Center Agreement
- D. Form of General Release
- I. State Addenda to Franchise Agreement
- J. EFT Authorization Form
- K. Confidentiality and Noncompete Agreement
- L. Addendum for General Manager Operated Franchise

Item 23 RECEIPTS

Detachable documents acknowledging your receipt of this disclosure document are attached as the last two pages of this disclosure document.

EXHIBIT A

STATE ADMINISTRATORS AND AGENTS FOR SERVICE OF PROCESS

We may register this Disclosure Document in some or all of the following states in accordance with the applicable state law. If and when we pursue franchise registration, or otherwise comply with the franchise investment laws, in these states, the following are the state administrators responsible for the review, registration, and oversight of franchises in each state and the state offices or officials that we will designate as our agents for service of process in those states:

State	State Administrator	Agent for Service of Process (if different from State Administrator)
California	Commissioner of Financial Protection and Innovation Department of Financial Protection and Innovation 2101 Arena Blvd. Sacramento, CA 95834 866-275-2677 www.dfpi.ca.gov Ask.DFPI@dfpi.ca.gov	
Hawaii	Department of Commerce and Consumer Affairs Business Registration Division Commissioner of Securities P.O. Box 40 Honolulu, HI 96810 (808) 586-2722	Commissioner of Securities Department of Commerce and Consumer Affairs Business Registration Division Securities Compliance Branch 335 Merchant Street, Room 203 Honolulu, HI 96813
Illinois	Franchise Bureau Office of Attorney General 500 South Second Street Springfield, IL 62706 (217) 782-4465	
Indiana	Franchise Section Indiana Securities Division Secretary of State Room E-111 302 W. Washington Street Indianapolis, IN 46204 (317) 232-6681	
Maryland	Office of the Attorney General Division of Securities 200 St. Paul Place Baltimore, MD 21202-2020 (410) 576-6360	Maryland Commissioner of Securities 200 St. Paul Place Baltimore, MD 21202-2020

State	State Administrator	Agent for Service of Process (if different from State Administrator)
Michigan	Michigan Attorney General's Office Consumer Protection Division Attn: Franchise Section 525 W. Ottawa Street Williams Building, 1st Floor Lansing, MI 48933 (517) 373-7117	
Minnesota	Minnesota Department of Commerce Securities-Franchise Registration 85 7 th Place East, Suite 280 St. Paul, MN 55101-2198 (651) 539-1500	Commissioner of Commerce Minnesota Department of Commerce 85 7 th Place East, Suite 280 St. Paul, MN 55101-2198 (651) 539-1500
New York	NYS Department of Law Investor Protection Bureau 28 Liberty St. 21st Floor New York, NY 10005 212-416-8222	Secretary of State 99 Washington Avenue Albany, NY 12231
North Dakota	North Dakota Securities Department 600 East Boulevard Ave., State Capital Fifth Floor, Dept. 414 Bismarck, ND 58505-0510 (701) 328-4712	
Oregon	Department of Consumer & Business Services Division of Finance and Corporate Securities Labor and Industries Building Salem, Oregon 97310 (503) 378-4140	
Rhode Island	Department of Business Regulation Securities Division 1511 Pontiac Avenue Building 68-2 Cranston, RI 02920-4407 (401) 462-9527	
South Dakota	Division of Insurance Securities Regulation 124 South Euclid Suite 104 Pierre, SD 57501-3185 (605) 773-3563	

State	State Administrator	Agent for Service of Process (if different from State Administrator)
Virginia	State Corporation Commission 1300 East Main Street 9th Floor Richmond, VA 23219 (804) 371-9051	Clerk of the State Corporation Commission 1300 East Main Street, 1st Floor Richmond, VA 23219
Washington	Department of Financial Institutions Securities Division P.O. Box 41200 Olympia, WA 98504-1200 (360) 902-8760	Department of Financial Institutions Securities Division 150 Israel Rd SW Tumwater, WA 98501 (360) 902-8760
Wisconsin	Division of Securities Department of Financial Institutions 4822 Madison Yards Way Madison, WI 53705 (608) 266-0448	Division of Securities Department of Financial Institutions 4822 Madison Yards Way Madison, WI 53705 (608) 261-7577

EXHIBIT B
FRANCHISE AGREEMENT

BLOOMIN' BLINDS

FRANCHISE AGREEMENT

SUMMARY PAGE		
1.	Franchisee	_____
2.	Initial Franchise Fee	\$_____
3.	Start-Up Fee	\$_____
4.	Business Location	_____
5.	Number of Territories	_____
6.	Territory or Territories	(1)_____
		(2)_____
		(3)_____
7.	Opening Deadline	90 days after Effective Date
8.	Principal Executive	_____
9.	Franchisee's Address	_____

FRANCHISE AGREEMENT

This Agreement is made between Bloomin Blinds Franchise Corp, a Texas corporation (“BBF,” “Bloomin Blinds” or “we”), and Franchisee (or “you”) effective as of the date signed by BBF (the “Effective Date”).

Background Statement:

A. BBF and its affiliates have created and own a system (the “System”) for developing and operating a business that sells, installs and repairs interior window coverings, including, but not limited to, blinds, shades~~and~~, shutters, and draperies, and exterior shading products, including, but not limited to, solar shades, awnings and pergolas under the ~~trade name~~ “Bloomin’ Blinds” trade name and trademarks (the “Marks”).

B. The System includes (1) methods, procedures, and standards for developing and operating a Bloomin’ Blinds business, (2) particular products and services, (3) the Marks, (4) training programs, (5) business knowledge, (6) marketing plans and concepts, and (7) other mandatory or optional elements as determined by BBF from time to time.

C. The parties desire that BBF license the Marks and the System to Franchisee for Franchisee to develop and operate a Bloomin’ Blinds business on the terms and conditions of this Agreement.

ARTICLE 1. DEFINITIONS

“**Action**” means any action, suit, proceeding, claim, demand, governmental investigation, governmental inquiry, or judgment, or appeal thereof, whether formal or informal.

“**Advertising and Promotional Content**” means all advertising, marketing, promotional, customer relationship management, public relations, and other brand-related programs, materials, and content relating to Bloomin Blinds or the Business, including without limitation any printed materials (such as business cards, signs, counter cards, banners, posters, displays, window clings, leaflets, direct mail materials, coupons, and published advertisements); promotional items (such as branded specialty and novelty items, products, and clothing); audio or video advertising (such as radio, television, or podcast ads or online video postings); and Digital Marketing.

~~“**Approved Vendor**” means a supplier, vendor, or distributor of Inputs which has been approved by BBF.~~

“**Brand Development Fund**” means the fund established (or which may be established) by BBF into which Brand Development Fund Contributions are deposited.

“**Business**” means the Bloomin’ Blinds business owned by Franchisee and operated under this Agreement.

“**Competitor**” means any business which sells, installs,~~or repairs window blinds, shutters, or shades.~~ and repairs interior window coverings, including, but not limited to, blinds, shades,

shutters, and draperies, or exterior shading products, including, but not limited to, solar shades, awnings and pergolas.

“Confidential Information” means all non-public information of or about the System, BBF, and any Bloomin’ Blinds business, including all methods for developing and operating the Business, and all non-public plans, data, financial information, processes, vendor pricing, supply systems, marketing systems, formulas, techniques, designs, layouts, operating procedures, customer data, information, intellectual property, and know-how.

“Data Security Event” means any act, both actual or suspected, that initiates either internally or from outside the Business’ computers, point-of-sale terminals, and other technology or networked environment and violates any laws or explicit or implied security policies, including attempts (either failed or successful) to gain unauthorized access (or to exceed authorized access) to the System, other Bloomin Blinds businesses, or their data or to view, copy, or use Privacy Information or Confidential Information without authorization or in excess of authorization; unwanted disruption or denial of service; unauthorized use of a system for processing or storage of data; and changes to system hardware, firmware, or software characteristics without BBF’s knowledge, instruction, or consent.

“Digital Marketing” means social media accounts (such as Facebook, X (f/k/a Twitter), Instagram, Pinterest, Snapchat, TikTok, etc.), applications, keyword or ad-word purchasing programs, accounts with websites featuring gift certificates or discounted coupons (such as Groupon, Living Social, etc.), mobile applications, online videos, display banner campaigns, branded content social media campaigns, e-mail marketing campaigns, search engine optimization campaigns, or other means of digital advertising on the Internet or any other means of digital or electronic communications that are intended to promote Bloomin Blinds and/or the Business.

“Input” means any goods, services, supplies, fixtures, equipment, inventory, computer hardware and software, real estate, or comparable items related to establishing or operating the Business.

“Location” means the location stated on the Summary Page.

“Losses” includes (but is not limited to) all losses; damages; fines; charges; expenses; lost profits; reasonable attorneys’ fees; travel expenses; expert witness fees; court costs; settlement amounts; judgments; loss of BBF’s reputation and goodwill; costs of or resulting from delays; financing; costs of advertising material and media time/space and the costs of changing, substituting or replacing the same; and any and all expenses of recall, refunds, compensation, public notices and other such amounts incurred in connection with the matters described.

“Manual” means BBF’s confidential Franchise Operations Manual(s), including any supplements, additions, or revisions from time to time, which may be in any form or media.

“Marks” means the trade name and logo contained on the Summary Page, and all other trade names, trademarks, service marks, trade dress, social media indicators, social media handles,

[other commercial symbols](#) and logos specified by BBF from time to time for use in a Bloomin' Blinds business.

“Owner” means each person or entity which directly or indirectly owns or controls any equity of Franchisee. If Franchisee is an individual person, then “Owner” means Franchisee.

“Privacy Information” means all information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household. Privacy Information includes but is not limited to, the following if it identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household: identifiers such as a real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, social security number, driver's license or state identification card number, passport number, signature, physical characteristics or description, telephone number, insurance policy number, bank account number, credit card number, debit card number or any other financial information, medical information or health insurance information; characteristics of protected classifications under state or federal law; commercial information, including records of personal property, products or services purchased, obtained or considered, or other purchasing or consuming histories or tendencies; biometric information; Internet or other electronic network activity information including, but not limited to, browsing history, search history, and information regarding a consumer's interaction with an internet website, application, or advertisement; geolocation data; audio or electronic information; professional or employment-related information; education information that is not publicly available personally identifiable information as defined in the Family Educational Rights and Privacy Act (20 USC § 1232g; 34 CFR Part 99); and inferences drawn from any of the information identified in this subsection to create a profile about a consumer reflecting the consumer's preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities and aptitudes. Privacy Information does not include publicly available information that is lawfully made available to the general public from federal, state, or local government records.

“Required Vendor” means a supplier, vendor, or distributor of Inputs which BBF requires franchisees to use.

“System Standards” means, as of any given time, the then-current mandatory procedures, requirements, and/or standards of the System as determined by BBF, which may include without limitation, any procedures, requirements and/or standards for appearance, business metrics, cleanliness, customer service, data protection and privacy, design, environmental protection and sustainability, equipment, inventory, maintenance, marketing and public relations, search engine optimization, minimum numbers and types of personnel, operating days, operating hours, presentation of Marks, product and service offerings, quality of products and services (including any guaranty and warranty programs), refund and replacement policies, reporting, safety procedures, security systems, Technology, temporary operational changes due to special circumstances (such as a pandemic), uniforms, and vehicles.

“Technology” means point-of-sale systems, back-office systems, information management systems, customer-facing software, and other software [\(which may include proprietary software that we develop and own and license to you\)](#); computers, computer peripheral equipment, cash registers, smartphones, tablets, and similar equipment; communications systems (including email, audio, and video systems); backup and archiving systems; payment acceptance systems (including credit and debit card systems, check verification services, and other payment systems, as well as any compliance programs relating to those systems), and internet access, as well as upgrades, supplements, and modifications to any Technology.

“Territory” means the territory (or each territory if there are more than one territories) stated on the Summary Page.

“Total Sales” means the total dollar amount of all sales generated through the Business for a given period, including, but not limited to, payment for any services or products sold by Franchisee, whether for cash or credit. Total Sales does not include (i) bona fide refunds to customers, (ii) sales taxes collected by Franchisee, (iii) sales of used equipment not in the ordinary course of business, or (iv) sales of prepaid cards or similar products (but the redemption of any such card or product will be included in Total Sales).

“Transfer” means for Franchisee (or any Owner) to voluntarily or involuntarily transfer, sell, or dispose of, in any single or series of transactions, (i) substantially all of the assets of the Business, (ii) this Agreement, (iii) any direct or indirect ownership interest in the Business, or (iv) control of the Business.

“Vendor” [means a supplier, manufacturer, or distributor of products and/or services. Only vendors which have been approved by BBF are authorized to do business with a Bloomin’ Blinds franchisee. A list of current approved vendors can be found in the Operations Manual.](#)

ARTICLE 2. GRANT OF LICENSE

2.1 Grant. BBF grants to Franchisee, [during the term of this Agreement](#), the right to operate a Bloomin’ Blinds business solely in the Territory. Franchisee shall develop, open and operate a Bloomin’ Blinds business in the Territory for the entire term of this Agreement. Franchisee shall use commercially reasonable efforts to develop and service customers throughout the Territory.

2.2 Protected Territory.

(a) [Limitation on Marketing.](#) Franchisee shall not solicit or market to potential customers outside of the Territory, except for solicitations or marketing which are primarily targeted inside the Territory and which incidentally reach potential customers outside of the Territory.

(b) [Limitation on Service.](#) Franchisee shall not serve customers outside of the Territory without BBF’s having first confirmed that such customer is not within the Territory of another Bloomin’ Blinds business or outlet. If Franchisee serves a customer located in the territory of another Bloomin’ Blinds business, BBF may impose a fee equal to the greater of (i)

\$3,000 or (ii) 150% of the amount paid by such customer to Franchisee. This fee is ~~a reasonable estimate of BBF's internal cost of personnel time attributable to addressing Franchisee's breach of this Section, and it is not a penalty or estimate of all damages arising from Franchisee's breach. This fee is~~ in addition to all of BBF's other rights and remedies related to the Franchisee's actions.

(c) Exclusivity. Protected Territory. During the term of this Agreement, so long as Franchisee is in full compliance with this Agreement, BBF shall not establish, nor license the establishment of, another Bloomin' Blinds business within the Territory ~~or which. If Franchisee's default under this Agreement gives BBF the right to terminate this Agreement, then BBF may unilaterally alter the Territory size or permit another franchisee to serve~~ customers located in the Territory. ~~However, BBF and its affiliates retain the right to do any of the following (all without any compensation to Franchisee):~~

Further, as described in this Section 2, BBF will not ~~(i) serve (or authorize other franchisees to serve)~~ customers in the Territory ~~if, nor authorize another party to serve customers in the Territory under the Marks, unless BBF determines that (a) Franchisee is in default, or if Franchisee is~~ incapable of meeting customer demand in the Territory ~~(in BBF's reasonable opinion);, or (b) Franchisee has failed to properly serve a customer.~~

~~(ii) serve (or authorize other franchisees to serve) a particular customer in the Territory if Franchisee fails to properly serve such customer, or if BBF reasonably believes that Franchisee will not properly serve such customer;~~

BBF and its affiliates retain all other rights with respect to the Marks and the System, including, without limitation, the right to do any of the following (all without any compensation to Franchisee):

- ~~(iii)~~ establish and license others to establish and operate Bloomin' Blinds businesses outside the Territory, notwithstanding their proximity to the Territory or their potential impact on the Business;
- ~~(iv)~~ii) operate and license others to operate businesses anywhere, including within the Territory, that do not operate under the Bloomin' Blinds ~~brand name~~ Marks;
- ~~(v)~~iii) sell and license others to sell Bloomin' Blinds products and services to customers in the Territory through other channels of distribution (including the internet, telemarketing, or other direct marketing sales to sell our services, products and goods under our Marks or any other marks) so long as such products and services are not provided through a Bloomin' Blinds outlet in the Territory ~~and are different from the products and services provided by Franchisee;~~
- ~~(vi)~~ ~~acquire or be acquired by (under any form of business transaction) a Competitor that has (or may in the future have) outlets in the Territory which compete with the Business under trademarks or service marks other than the Marks; and~~
- (iv) merge with, acquire or become acquired by any businesses, including competitive businesses, (under any form of business transaction), which businesses operate

under trademarks other than the Marks and may offer or sell products and services that are the same as or similar to the products and services offered at or from your Business; and

- (~~vii~~v) engage in any action not specifically precluded by the express terms of this Agreement.

(d) Policies. BBF may set policies binding on all franchisees regarding soliciting, marketing, and serving customers in another franchisee's territory, and BBF may waive or modify such policies in any circumstance as BBF determines. ~~If Franchisee obtains a customer in the protected territory of another franchisee, then, in addition to all other rights and remedies BBF may have, BBF may in its discretion (i) require Franchisee to transfer the client to such other franchisee, (ii) require Franchisee to pay such other franchisee 75% of the Total Sales received from such client, or (iii) fashion such other remedy as BBF deems appropriate.~~

(e) Referrals. BBF may set policies binding on all franchisees regarding referral fees (and other terms and conditions) when a customer is referred from one Bloomin Blinds business to another. BBF may waive or modify such policies in any circumstance as BBF determines.

(e) Minimum Performance Standard. Franchisee agrees to achieve a minimum level of Total Sales annually to retain its territorial rights, as follows:

~~(f) Alteration of Territory. After Franchisee's first year of operations, if Franchisee's Royalty Fee under this Agreement would be less than \$500 per month for two months during any twelve month period (if not for the \$500 minimum), then, at any time thereafter, BBF may unilaterally reduce or otherwise alter the Territory and/or eliminate the exclusivity of Franchisee's rights in the Territory. In addition, if Franchisee is in default under this Agreement and BBF has the right to terminate this Agreement, either due to an uncured default or due to a default that is not subject to a cure opportunity, then BBF may, in addition to any other rights under this Agreement, unilaterally reduce or otherwise alter the Territory and/or eliminate the exclusivity of Franchisee's rights in the Territory.~~

<u>Year of Operation (beginning when Franchisee opens for business)</u>	<u>Minimum Annual Total Sales</u>
<u>Year 1</u>	<u>\$80,000</u>
<u>Year 2 and each subsequent year of operation through the initial term of this Agreement</u>	<u>\$120,000</u>
<u>Year 3 and each subsequent year of operation through the initial term of this Agreement</u>	<u>\$150,000</u>

If Franchisee fails to achieve the minimum annual Total Sales a first time, Franchisee will receive additional on-site training and assistance from one of BBF's representatives, at BBF's expense (including payment of BBF's then-current per diem fee plus reimbursement of its representative's expenses). If Franchisee fails to achieve the minimum annual Total Sales a second time, BBF may terminate this Agreement without giving Franchisee the opportunity to cure the default. Franchisee must pay any shortfall of royalty fees for each failure to achieve the

minimum annual Total Sales. The shortfall amount equals 6% of the difference between Franchisee's actual Total Sales for the year and the minimum annual Total Sales for that year.

2.3 Franchisee Control. Franchisee represents that Attachment 1 (i) identifies each ~~e~~Owner, officer and director of Franchisee, and (ii) describes the nature and extent of each ~~e~~Owner's interest in Franchisee. If any information on Attachment 1 changes (which is not a Transfer), Franchisee shall notify BBF within 10 days.

2.4 Principal Executive. Franchisee agrees that the person designated as the "Principal Executive" on the Summary Page is the executive primarily responsible for the Business and has decision-making authority on behalf of Franchisee. BBF is entitled to rely on any communication, decision, or act by the Principal Executive as being the communication, decision, or act of Franchisee. The Principal Executive must ~~have at least 30% ownership interest in Franchisee. The Principal Executive must~~ participate in the direct operation of the Business and must devote full time and attention to the Business. If the Principal Executive dies, becomes incapacitated, transfers his/her interest in Franchisee, or otherwise ceases to be the executive primarily responsible for the Business, Franchisee shall promptly designate a new Principal Executive, subject to BBF's reasonable approval.

2.5 Guaranty. If Franchisee is an entity, then Franchisee shall have each Owner sign a personal guaranty of Franchisee's obligations to BBF, in the form of Attachment 2.

2.6 No Conflict. Franchisee represents to BBF that Franchisee and each of its Owners (i) are not violating any agreement (including any confidentiality or non-competition covenant) by entering into or performing under this Agreement, (ii) are not a direct or indirect owner of or otherwise involved with any Competitor, and (iii) are not listed or "blocked" in connection with, and are not in violation under, any anti-terrorism law, regulation, or executive order.

ARTICLE 3. TERM

3.1 Term. This Agreement commences on the Effective Date and continues for 7 years.

3.2 Successor Agreement. When the term of this Agreement expires, Franchisee may enter into a successor agreement for up three additional periods of five years each, subject to the following conditions prior to each renewal:

- (i) Franchisee notifies BBF of the election to renew between 120 and 180 days prior to the end of the term;
- (ii) BBF is still in the business of selling (or renewing) Blooming Blinds franchises in the United States (and if Franchisee cannot renew on this basis, then Franchisee will automatically be released from all covenants against competition at the expiration of the term);

- (iii) Franchisee (and its affiliates) have been in substantial compliance with this Agreement and all other agreements with BBF (or any of its affiliates) throughout the term of this Agreement and any other such agreement(s);
- (iv) Franchisee did not (A) receive written notice of default under this Agreement from BBF more than twice during the term, or (B) failed to cure a written notice of default under this Agreement within the cure period (if any) provided in this Agreement;
- (v) Franchisee and its Owners complied with Section 7.24 of this Agreement at all times during the term;
- (vi) Franchisee has made or agrees to make (within a period of time acceptable to BBF) changes to the Business as BBF requires to conform to the then-current System Standards;
- (vii) Franchisee and its Owners execute BBF's then-current standard form of franchise agreement and related documents (including personal guarantees), which may be materially different than this form (including, without limitation, higher and/or different fees), except that the form of the franchise agreement will be amended to provide that (A) Franchisee will not pay another initial franchise fee, (B) Franchisee will not receive more renewal or successor terms originally granted to Franchisee, and (C) the Territory will not be changed; and
- (viii) Franchisee and each Owner executes a general release (on BBF's then-standard form) of any and all claims against BBF, its affiliates, and their respective owners, officers, directors, agents and employees.

ARTICLE 4. FEES

4.1 Initial Franchise Fee. Upon signing this Agreement, Franchisee shall pay an initial franchise fee in the amount stated on the Summary Page. This initial franchise fee is not refundable under any circumstances.

4.2 Start Up Fee. Upon signing this Agreement, Franchisee shall pay a start-up ~~up~~ fee in the amount stated on the Summary Page. This fee is not refundable under any circumstances.

4.3 Royalty Fee. For each of Franchisee's Territories, Franchisee shall pay BBF a monthly royalty fee (the "Royalty Fee") equal to ~~5.5~~⁶% of Total Sales. After Franchisee's ~~sixth~~ ~~full~~^{twelfth} month of operations, the minimum Royalty Fee is \$~~500~~⁶⁰⁰ per month for each Territory. Franchisee shall pay the Royalty Fee for any given month so that it is received by BBF on or before the last business day of the following month.

4.4 Brand Development Fund Contribution.

(a) Brand Development Fund Contribution. Each month and for each Territory, Franchisee shall pay BBF a contribution to the Brand Development Fund (the "Brand

Development Fund Contribution”) that is equal to the greater of (i) 2% of Franchisee’s Total Sales; or (ii) \$300. The Brand Development Fund Contribution shall be paid at the same time as the Royalty Fee.

(b) Market Cooperative Contribution. If the Business participates in a Market Cooperative (as defined in Section 9.6), then Franchisee shall contribute to the Market Cooperative a percentage of Total Sales (or other amount) determined by the Market Cooperative.

4.5 Replacement / Additional Training Fee. If Franchisee sends an employee to BBF’s training program after opening, BBF may charge its then-current training fee. Currently, BBF’s fee is ~~\$01,500~~; however, Franchisee is responsible for ~~all~~ other costs (including travel and ~~transportation costs, meals, and salaries~~ outside of training) of such persons Franchisee sends to training.

4.6 Non-Compliance Fee. BBF may charge Franchisee \$500 for each instance of non-compliance with the System Standards or this Agreement (other than Franchisee’s non-payment of a fee owed to BBF) which Franchisee fails to cure after 30 days’ notice. Thereafter, BBF may charge Franchisee \$250 per week until Franchisee ceases such non-compliance. This fee is a reasonable estimate of BBF’s internal cost of personnel time attributable to addressing the non-compliance, and it is not a penalty or estimate of all damages arising from Franchisee’s breach. The non-compliance fee is in addition to all of BBF’s other rights and remedies (including default and termination under Section 14.2).

4.7 Reimbursement. BBF may (but is never obligated to) pay on Franchisee’s behalf any amount that Franchisee owes to a supplier or other third party. If BBF does so or intends to do so, Franchisee shall pay such amount plus a 10% administrative charge to BBF within 15 days after invoice by BBF accompanied by reasonable documentation.

4.8 Customer Service Support Fee. BBF requires Franchisee to enter into a Customer Service Center Agreement with BBF. Franchisee shall timely pay all fees required by such Customer Service Center Agreement (the “Customer Service Support Fees”).

4.9 Technology Fee. ~~For each of Franchisee’s Territories,~~ Franchisee shall pay BBF its then-current technology fee (the “Technology Fee”) for each business unit (which for purposes of this Section 4.9 means any contiguous territories that you own). The Technology Fee covers certain software and other technology-related services and products BBF provides. Our current Technology Fee is ~~\$250 per Territory per month; however, for purposes of the Technology Fee only, any of Franchisee’s contiguous Territories are considered to be one Territory~~ 500 per month. We reserve the right to increase the Technology Fee on 30 days’ advance notice. The Technology Fee shall be paid at the same time as the Royalty Fee.

4.10 Payment Terms.

(a) Method of Payment. Franchisee shall pay the Royalty Fee, Brand Development Fund Contribution, Customer Service Support Fees, Technology Fee, and any other amounts

owed to BBF by pre-authorized bank draft or in such other manner as BBF may require. Franchisee shall comply with BBF's payment instructions, including executing all documents reasonably required by BBF. If BBF permits Franchisee to pay by credit card or other method which causes BBF to incur a processing fee, Franchisee shall be responsible for the amount of the processing fee.

(b) Calculation of Fees. Franchisee shall accurately and immediately record all transactions in the point-of-sale system software that BBF requires. If Franchisee fails to timely and accurately record or report its Total Sales to BBF by the 5th day of the following month, then BBF may withdraw estimated Royalty Fees and Brand Development Fund Contributions equal to 125% of the last Total Sales recorded in the point of sale system, and the parties will true-up the actual fees after Franchisee records Total Sales. Franchisee acknowledges that BBF has the right to remotely access Franchisee's point-of-sale system to calculate Total Sales.

(c) Late Fees and Interest. If Franchisee does not make a payment on time, Franchisee shall pay a \$200 "late fee" plus interest on the unpaid amount at a rate equal to 1.5% per month (or, if such payment exceeds the maximum allowed by law, then interest at the highest rate allowed by law), compounding each monthly billing cycle.

(d) Insufficient Funds. BBF may charge \$200 for any payment returned for insufficient funds (or, if such amount exceeds the maximum allowed by law, then the fee allowed by law).

(e) Costs of Collection and Enforcement. Franchisee shall repay any costs incurred by BBF in attempting to collect payments owed by Franchisee or to enforce any other provision of this Agreement (including, without limitation, reasonable attorneys' fees).

(f) Application. BBF may apply any payment received from Franchisee to any obligation and in any order as BBF may determine, regardless of any designation by Franchisee.

(g) Obligations Independent; No Set-Off. The obligations of Franchisee to pay to BBF any fees or amounts described in this Agreement are not dependent on BBF's performance and are independent covenants by Franchisee. Franchisee shall make all such payments without offset or deduction.

(h) Taxes. Franchisee will be responsible for (and shall immediately remit to BBF upon demand) all sales taxes, use taxes, and other taxes imposed on the fees payable by Franchisee to BBF or its affiliates and on services or goods furnished to Franchisee by BBF or its affiliates, unless the tax is an income tax assessed on BBF or its affiliate for doing business in the state where the Business is located.

ARTICLE 5. ASSISTANCE

5.1 Manual. BBF shall make its Manual available to Franchisee in such format as BBF deems appropriate.

5.2 Pre-Opening Assistance.

(a) Pre-Opening Specifications and Vendors. To the extent not included in the Manual, BBF shall provide Franchisee with (i) applicable System Standards and other specifications as BBF deems appropriate (which may include specifications regarding inventory, supplies, materials, and other matters), and (ii) BBF's lists of Approved Vendors and/or Required Vendors.

~~(b) Business Plan Review. If requested by Franchisee, BBF shall review and advise on Franchisee's pre-opening business plan and financial projections. Franchisee acknowledges that BBF accepts no responsibility for the performance of the Business.~~

(~~e~~b) Pre-Opening Training. BBF shall make available its standard pre-opening training to the Principal Executive and up to one other employee of Franchisee, at BBF's headquarters and/or at a Bloomin' Blinds business designated by BBF. BBF shall not charge any fee for this training. Franchisee is responsible for ~~its~~the trainee's own travel, lodging, meal, and other out-of-pocket expenses (except that the Star-Up Fee will cover the cost of one hotel room). BBF reserves the right to vary the length and content of the initial training program based on the experience and skill level of any individual attending the program.

(d) Market Introduction Plan. BBF shall advise Franchisee regarding the planning and execution of Franchisee's market introduction plan.

(~~e~~d) Start-Up Fee Items. When you pay the Start-Up Fee set forth in Section 4.2, BBF will provide Franchisee with initial inventory of parts, selected samples from BBF's preferred manufacturers; a laser measuring device and certain tools; a tablet with cellular capabilities, along with case and bag; vehicle wrap (covering costs up to \$1,700 plus tax); an initial order of business cards; a selection of embroidered clothing (5 shirts, 2 hats, and 1 soft shell jacket), and a selection of promotional materials (a "Start Up Package"). This fee also covers Franchisee's hotel costs during initial training (but not other travel costs) as noted above in Section 5.2(b). BBF reserves the right to require Franchisee to purchase a Start Up Package for each Territory ~~or for each vehicle operated by Franchisee.~~

5.3 Post-Opening Assistance.

(a) Advice, Consulting, and Support. If Franchisee requests, BBF shall provide advice to Franchisee (by telephone or electronic communication) regarding improving and developing Franchisee's business, and resolving operating problems Franchisee encounters, to the extent BBF deems reasonable. If BBF provides in-person support in response to Franchisee's request, BBF may charge its then-current fee plus any out-of-pocket expenses (such as travel, lodging, and meals for employees providing onsite support).

~~(b) Pricing. Upon request, BBF shall provide recommended prices for products and services offered by franchisees of the System.~~

(~~e~~b) Procedures. To the extent BBF determines in its sole discretion, BBF shall provide Franchisee with BBF's recommended administrative, bookkeeping, accounting, and

inventory control procedures. BBF may make any such procedures part of required (and not merely recommended) System Standards.

(~~dc~~) Marketing. BBF shall manage the Brand Development Fund.

(~~ed~~) Internet. BBF shall maintain a website for Bloomin' Blinds, which will include Franchisee's location (or territory) and contact information. BBF may require Franchisee, at your expense, to participate in our website on the Internet, our intranet or extranet system or other online communications as BBF may from time to time prescribe. BBF has the right to determine the content and use of our website and intranet or extranet system and establish the rules under which franchisees may or must participate. BBF will post your Business contact information on our website. Franchisee may not separately register any domain name containing any of the Marks or operate a website or social media account for your Business. BBF reserves the right to pre-approve, establish rules, procedures and policies relating to any website and social media account that Franchisee create or use for the operation of your Business. BBF may immediately terminate this Agreement if Franchisee register any domain name or social media account containing any of the Marks. BBF retains all rights relating to our website, intranet system and social media accounts, and may alter or terminate our website, extranet system or intranet system, or any social media accounts, or general conduct on our website, social media accounts, intranet or extranet system or other online communications and specifically your use of the Marks or any advertising is subject to the provisions of this Agreement. Franchisee acknowledges that certain information related to your participation in our website, social media accounts, extranet system or intranet system may be considered Confidential Information, including access codes and identification codes. Your right to participate in our website, social media accounts, and intranet or extranet system, or otherwise use the Marks or System on the Internet or other online communications, will terminate when this Agreement expires or terminates. Franchisee acknowledges and agree that Franchisee does not have any right to use the Marks or other Intellectual Property of the System on any website or any social media platform except as expressly approved by BBF in writing.

(f) Customer Service Support. During the term of any Customer Service Center Agreement between BBF and Franchisee, BBF shall provide services for handling communications with potential new customers and with existing customers, such as receiving inbound phone or website inquiries, providing cost estimates, assisting customers in signing up for service, following up on new customer inquiries, and receiving complaints, in accordance with the terms set forth in the Customer Service Center Agreement.

(e) Technology Fee Items. BBF shall provide certain software and other technology products and services covered by the Technology Fee. BBF may add, remove, or alter the software or technology products or services that are covered by the Technology Fee.

ARTICLE 6. LOCATION, DEVELOPMENT, AND OPENING

6.1 ~~Location~~ Conditions to Opening. Franchisee shall notify BBF at least 30 days before Franchisee intends to open the Business. Before opening, Franchisee must satisfy all of the following conditions: (1) Franchisee is in compliance with this Agreement, (2) Franchisee has

obtained all applicable governmental permits and authorizations, (3) the Business conforms to all applicable System Standards, (4) Franchisee has hired sufficient number of employees to meet the demands of the Business, (5) Franchisee's officers and employees have completed all pre-opening training; and (6) BBF has given its written approval to open, which will not be unreasonably withheld. Franchisee is solely responsible for selecting the Location. If the Location is not stated on the Summary Page, then Franchisee shall find a suitable Location that meets BBF's System Standards (if any) within the Territory (unless BBF, in its sole ~~discretion~~determination, permits Franchisee to have its Location outside of the Territory).

6.2 Lease. In connection with any lease between Franchisee and the landlord of the Location: (i) ~~if requested by BBF,~~ Franchisee must submit the proposed lease to BBF for written approval, and (ii) the term of the lease (including renewal terms) ~~must~~should be for a period of not less than the term of this Agreement.

6.3 Location Development. If the Location will be open to the public or used for meeting customers or potential customers, then Franchisee shall construct (or remodel) and finish the Location in conformity with BBF's ~~System Standards.~~Brand Guidelines and any and all local authority having jurisdiction

6.4 New Franchisee Training. Franchisee's Principal Executive must complete BBF's pre-opening initial training program for new franchisees prior to opening the Business. ~~Franchisee's Principal Executive must complete BBF's post-opening initial training program no later than three months following the opening of the Business.~~

~~**6.5 Conditions to Opening.** Franchisee shall notify BBF at least 30 days before Franchisee intends to open the Business. Before opening, Franchisee must satisfy all of the following conditions: (1) Franchisee is in compliance with this Agreement, (2) Franchisee has obtained all applicable governmental permits and authorizations, (3) the Business conforms to all applicable System Standards, (4) Franchisee has hired sufficient employees, (5) Franchisee's officers and employees have completed all of BBF's required pre-opening training; and (6) BBF has given its written approval to open, which will not be unreasonably withheld.~~

~~**6.6**~~**6.5 Opening Date.** Franchisee shall open the Business on or before the date stated on the Summary Page (subject to compliance with the other sections of this Article 6).

ARTICLE 7. OPERATIONS

7.1 Compliance with Manual and System Standards. Franchisee shall at all times and at its own expense comply with all mandatory obligations contained in the Manual and with all other System Standards~~,~~ as they are now or hereafter established. Franchisee acknowledges and agrees that the products and services offered under the Marks have a reputation for excellence and that Franchisee's compliance with all System Standards is of the utmost importance to ~~BBF~~preserving and enhancing the goodwill and reputation of the System and the Marks.

7.2 Compliance with Law. Franchisee and the Business shall comply with all laws, rules, ordinances, and regulations applicable to Franchisee or to the Business. Franchisee ~~and the~~

~~Business~~ shall obtain and keep in force all governmental permits and licenses necessary for the Business. Franchisee is solely responsible for all such compliance, notwithstanding any information provided by BBF.

7.3 Products, Services, and Methods of Sale. Franchisee shall offer all products and services, and only those products and services, from time to time prescribed by BBF in the Manual or otherwise in writing. Franchisee shall maintain sufficient levels of inventory that BBF may require. Franchisee shall implement any guaranties, warranties, or similar commitments regarding products and/or services that BBF may require. Franchisee may only make sales by means authorized by BFF. Franchisee shall provide all products and perform all ~~sales~~services in a high-quality manner that meets or exceeds the customer's reasonable expectations and all applicable System Standards.

7.4 Prices. Franchisee recognizes that BBF's ~~call~~Customer Service ~~e~~Center may give estimates to prospective ~~elients~~customers of Franchisee. ~~However, notwithstanding this or any provision of this Agreement or the Manual to the contrary, Although~~ Franchisee ~~retains the sole discretion to determine the~~generally has the right to establish prices ~~it charges~~ for the products and services Franchisee sells, BBF reserves the right to establish and enforce prices, both minimum and maximum, to the extent permitted by applicable law.

7.5 Personnel.

(a) Service. Franchisee shall cause its personnel to render competent and courteous service to all customers and members of the public.

(b) Appearance. Franchisee shall cause its personnel to comply with any dress attire, uniform, personal appearance and hygiene standards set forth in the Manual.

(c) Qualifications. BBF may set minimum qualifications for categories of employees employed by Franchisee, and BBF reserves the right to approve your general manager.

(d) Staffing. Franchisee must hire or engage sufficient number of personnel to service its volume of Business, and Franchisee must comply with any System Standards regarding staffing levels.

(e) Sole Responsibility. Franchisee is solely responsible for all hiring decisions and all of the terms and conditions of employment of all of its personnel, including recruiting, hiring, training, scheduling, supervising, compensation, and termination. Franchisee is solely responsible for all actions of its personnel. Franchisee and BBF are not joint employers, and no employee of Franchisee will be an agent or employee of BBF. Within seven days of BFF's request, Franchisee and each of its employees shall sign an acknowledgment form stating that Franchisee alone (and not BFF) is the employee's sole employer. Franchisee shall use its legal name on all documents with its employees and independent contractors, including, but not limited to, employment applications, timecards, pay checks, and employment and independent contractor agreements, and Franchisee shall not use the Marks on any of these documents.

7.6 Post-Opening Training. BBF may at any time require that the Principal Executive and/or any other employees of Franchisee complete training programs, in any format and in any location determined by BBF. BBF may charge a reasonable fee for any training programs. BBF may require Franchisee to provide training programs to its employees. If a training program is held at a location which requires travel by the Principal Executive or any other employee, then Franchisee shall pay all travel, living and other expenses.

Any training provided by BBF to any of Franchisee's workers will be limited to training or guidance regarding the delivery of approved services to customers in a manner that reflects the customer service standards of the System. Franchisee is, and will remain, the sole employer of its employees at all times, including during all training programs, and Franchisee is solely responsible for all employment decisions and actions related to its workers. Franchisee is solely responsible for ensuring that its workers receive adequate training.

7.7 Technology. Without limiting the generality of Section 7.1 or Section 8.1, Franchisee shall acquire and use all Technology required by BBF, which as of the Effective Date includes BBF's designated cloud-based software system, Bloomscale. Bloomscale is BBF's proprietary system that integrates functions such as dispatching, scheduling, job management, Customer Relationship Management (CRM), invoicing, and reporting and analysis. BBF has the right to prohibit Franchisee from using any Technology which is not approved or required by BBF. Franchisee agrees that it may not input, provide or otherwise use any Confidential Information in connection with any Technology that leverages artificial intelligence or machine learning models, including but not limited to any publicly-available generative AI tools (e.g., ChatGPT), unless such Technology is pre-approved in writing by BBF. The foregoing restriction includes inputting, providing or otherwise using any Confidential Information to train, develop or modify any such models. Franchisee shall enter into any software license, subscription and support agreements related to the Technology that BBF may require. Franchisee shall upgrade, update, or replace any hardware Technology from time to time as BBF may require. Franchisee shall protect the confidentiality and security of all Technology, and Franchisee shall abide by any System Standards related thereto. Franchisee shall give BBF unlimited access to Franchisee's Technology used in the Business, by any means designated by BBF. Despite Franchisee's obligation to acquire and use Technology according to System Standards, Franchisee has sole and complete responsibility for: (a) acquiring, operating, maintaining, and upgrading Franchisee's hardware and software Technology; (b) the manner in which Franchisee's Technology interfaces with BBF's and any third party's computer system; (c) any and all consequences if Franchisee's Technology is not properly operated, maintained, and upgraded; (d) complying at all times with the most current version of the Payment Card Industry Data Security Standards, and (e) complying at all times with all laws governing the use, disclosure, and protection of Privacy Information.

7.8 Customer Complaints. Franchisee shall use its best efforts to promptly resolve any customer complaints. BBF may take any action it deems appropriate to resolve a customer complaint regarding the Business, and BBF may require Franchisee to reimburse BBF for any expenses as well as to pay BBF a fee of ~~\$100~~500 for each such complaint. It is strictly prohibited for Franchisee to use a deposit received from a customer for the purchase of any products (including any parts, hardware, supplies, or other items) for any other purpose than the purpose

for which the deposit was intended, including using a deposit for the purchase of products for other customers.

7.9 Evaluation and Compliance Programs. Franchisee shall participate at its own expense in programs required from time to time by BBF for obtaining customer evaluations, reviewing Franchisee's compliance with the System, and/or managing customer complaints, which may include (but are not limited to) a customer feedback system, customer survey programs, and mystery shopping. BBF shall share with Franchisee the results of these programs, as they pertain to the Business. Franchisee must meet or exceed any minimum score requirements set by BBF for such programs. BBF may set minimum scores that Franchisee must receive from the public on internet review sites ~~(such as Yelp or Google)~~.

7.10 Payment Systems. Franchisee shall accept payment from customers in any form or manner designated by BBF (which may include, for example, cash, specific credit and/or debit cards, gift cards, electronic fund transfer systems, and mobile payment systems). Franchisee shall purchase or lease all equipment and enter into all business relationships necessary to accept payments as required by BBF.

7.11 Gift Cards, Loyalty Programs, and Incentive Programs. At its own expense, Franchisee shall sell or otherwise issue gift cards, certificates, or other pre-paid systems, and participate in any customer loyalty programs, membership/subscription programs, or customer incentive programs, designated by BBF, in the manner specified by BBF in the Manual or otherwise in writing. Franchisee shall honor all valid gift cards and other pre-paid systems, regardless of whether issued by Franchisee or another Bloomin' Blinds business. If Franchisee honors a gift card or other pre-paid system sold by another location, or vice versa, BBF and Franchisee will cooperate so that the cash received is fairly allocated to the location where that gift card or other pre-paid system is redeemed (subject to fees and charges). Franchisee shall comply with all procedures and specifications of BBF related to gift cards, certificates, and other pre-paid systems, or related to customer loyalty, membership/subscription, or customer incentive programs.

7.12 Maintenance and Repair. If the Location will be open to the public or used for meeting customers or potential customers, then Franchisee shall at all times keep the Business in a neat and clean condition, perform all appropriate maintenance, and keep all property of the Business in good repair. Franchisee acknowledges that the System Standards may include requirements for cleaning, maintenance, replacement, and repair.

7.13 Vehicles. If Franchisee uses one or more vehicles for the Business, Franchisee shall ensure that all vehicles comply with all applicable System Standards including, without limitation, required brands, required equipment, and exterior décor. Franchisee shall keep all vehicles in excellent ~~or better~~ condition, clean, and free of dents and other damage, and shall ensure that the vehicles present a first-class image appropriate to BBF's System. Franchisee shall use the vehicle solely for the Business.

7.14 Meetings. The Principal Executive shall use reasonable efforts to attend all in-person meetings and remote meetings (such as telephone or video conference calls) that BBF requires,

including any national or regional brand conventions or conferences. Franchisee shall not permit the Principal Executive to fail to attend more than three consecutive required meetings. BBF may charge Franchisee the attendance fee for Bloomin Blinds' national or regional brand convention, regardless of whether the Principal Executive attends. Franchisee is responsible for all travel and living expenses of attending any such meeting or convention.

7.15 Insurance.

(a) Franchisee shall obtain and maintain insurance policies in the types and amounts as specified by BBF in the Manual. If not specified in the Manual, Franchisee shall maintain at least the following insurance coverage:

- (i) Commercial General Liability insurance, including products liability coverage, and broad form commercial liability coverage, written on an "occurrence" policy form in an amount of not less than \$1,000,000 single limit per occurrence and \$2,000,000 aggregate limit;
- (ii) Business Automobile Liability insurance including owned, leased, non-owned and hired automobiles coverage in an amount of not less than \$1,000,000;
- (iii) Workers Compensation coverage with limits of at least \$100,000 for bodily injury per accident, a \$500,000 policy limit, and ~~\$100,00~~100,000 per employee (unless higher limits are required by state law);
- (iv) Property Insurance Coverage for business personal property;
- (v) Umbrella Insurance with limits of at least \$1,000,000 per occurrence and \$1,000,000 aggregate, providing excess coverage above general liability; and
- (vi) Employment Practices Liability insurance with minimum coverage of \$250,000 per occurrence and aggregate, as well as 3rd party liability and wage and hour coverage of at least \$25,000.

(b) Franchisee's policies (other than Workers Compensation) must: (1) list BBF and its affiliates as an additional insured; (2) include a waiver of subrogation in favor of BFF; (3) be primary and non-contributing with any insurance carried by BFF or its affiliates; (4) be provided by carriers meeting our rating standards; and (5) stipulate that BBF shall receive a 30-day prior written notice of cancellation. Franchisee shall provide Certificates of Insurance evidencing the required coverage to BBF prior to opening and upon annual renewal of the insurance coverage, as well as at any time within 15 days after request from BBF.

7.16 Obligations to Third Parties and Government. Franchisee shall pay all vendors and suppliers in a timely manner. Franchisee shall pay all taxes when due. If Franchisee borrows money, it shall comply with the terms of its loan and make all loan payments when due. If

Franchisee leases the Location, Franchisee shall comply with its lease for the Location and make all rent payments when due.

7.17 Public Relations. Franchisee shall not make any public statements (including giving interviews or issuing press releases) regarding Bloomin' Blinds, the Business, or any particular incident or occurrence related to the Business, without BBF's prior written approval, which will not be unreasonably withheld.

7.18 Association with Causes. Franchisee shall not in the name of the Business (i) donate money, products, or services to any charitable, political, religious, or other organization or cause, or (ii) act in support of any such organization or cause, without BBF's prior written approval, which will not be unreasonably withheld.

7.19 No Other Activity Associated with the Business. Franchisee shall not use the assets of the Business for any purpose other than the Business. Franchisee shall not "co-brand" or associate any other business activity with the Bloomin Blinds Business in a manner which is likely to cause the public to perceive it to be related to the Bloomin Blinds Business. If Franchisee is an entity, the entity shall not own or operate any other business except Bloomin Blind businesses.

7.20 No Third-Party Management. Franchisee shall not engage a third-party management company to manage or operate the Business without the prior written approval of BBF, which will not be unreasonably withheld.

7.21 No Subcontracting. Franchisee shall not subcontract or delegate to a third party any services to be performed by Franchisee for a customer (other than engaging qualified individuals as independent contractors in the ordinary course of business).

7.22 Identification. Franchisee must identify itself as the independent owner of the Business in the manner prescribed by BBF.

7.23 Privacy Practices.

~~(a) With respect to Privacy Information, Franchisee must comply with all of their obligations under applicable privacy laws, including any local, state, or federal data privacy or data security law or regulation.~~

(a) BBF shall own all Privacy Information related to Franchisee customers and may use the information as permitted under applicable privacy laws, including disclosing it to vendors or sharing it with other affiliates for marketing and other purposes. Franchisee may only use Privacy Information for the purpose of operating the Business subject to any restrictions BBF may impose, from time to time, and in compliance with this Agreement. With respect to Privacy Information, Franchisee must comply with all of its obligations under applicable privacy laws, including any local, state, or federal data privacy or data security law or regulation. Some privacy laws may require Franchisee to obtain consent to collect, store, disclose and use Privacy Information. Franchisee is responsible for any financial losses incurred or remedial actions

required as a breach of security or unauthorized access to Privacy Information in Franchisee's control or possession.

(b) Franchisee shall not sell any Privacy Information. Franchisee further agrees to not access, use, or process the Privacy Information except in the furtherance of its obligations under this Agreement, but in all times, in compliance with applicable privacy laws.

(c) ~~To the extent BBF does not have the then-current ability to address requests made under any applicable privacy law by individuals that are the subject of any of the Privacy Information,~~ Franchisee shall, upon BBF's request, provide reasonable assistance to BBF in responding to ~~such~~data requests made under any applicable privacy law.

(d) In the event of a Data Security Event, Franchisee must notify BBF immediately after becoming aware of the Data Security Event and shall cooperate with BBF and follow all of BBF's reasonable requests to address the Data Security Event and to protect any Privacy Information and/or Confidential Information. BBF, or its designee, has the right, but not the obligation, to take any action or pursue any proceeding with respect to the Data Security Event.

(e) If any federal or state privacy or security laws (including, without limitation the California Consumer Privacy Act, as revised by the California Consumer Privacy Rights Act, Cal. Civ. Code § 1798.100, et seq. (collectively, "CCPA")) apply to the operation or the Business, whenever and to the extent Franchisee operates as a "Service Provider" or "Contractor" under the CCPA, a data processor, or in a similar capacity under any federal or state privacy or security law, Franchisee represents and warrants that:

(1) Except for the purpose of operating the Business in accordance with this Agreement Franchisee will not retain, use, combine or disclose any Privacy Information;

(2) Franchisee will not sell, share, make available or otherwise disclose any Privacy Information to any third party for valuable consideration or for the purpose of performing cross-context behavioral advertising, targeted advertising, or profiling, as those terms are defined under applicable privacy and security laws;

(3) Franchisee will not retain, use, or disclose Privacy Information outside of the direct business relationship between BBF and Franchisee;

(4) Franchisee will delete any Privacy Information upon BBF's request unless Franchisee can prove that such request is subject to an exception under applicable law; and

(5) If Franchisee receives a data request under an applicable privacy law (e.g. a request to delete Privacy Information) directly from a consumer (e.g., a California resident under the CCPA, or a resident of another jurisdiction under other applicable privacy law), Franchisee shall inform BBF of that request within one business day and

cooperate with BBF to ensure that the consumer receives an appropriate and timely acknowledgement and response.

(6) Franchisee will implement reasonable security procedures and practices appropriate to the Privacy Information Franchisee collects, retains, uses or discloses, in order to protect it from unauthorized or illegal access.

(7) Franchisee will cooperate with BBF to the extent necessary to assist with conducting required data protection assessments or other similar assessments under applicable privacy laws, responding to data requests, responding to requests or inquiries from government authorities, or if BBF seeks to ensure that Franchisee has collected, retained, used, or disclosed Privacy Information consistent with applicable privacy laws and this Agreement, including but not limited to providing BBF with requested compliance documents, or allowing BBF or its designee to assess, audit, or test Franchisee's privacy and security controls at least annually.

(8) Franchisee will cooperate with BBF to stop or remediate any unauthorized use of Privacy Information, including verifying that Franchisee no longer retains or processes personal information that a consumer has asked Franchisee or BBF to delete under applicable privacy laws.

(9) Franchisee will notify BBF immediately if Franchisee determines it cannot meet the obligations under applicable privacy laws or this Agreement regarding Franchisee's collection, retention, use, or disclosure of Privacy Information.

Franchisee certifies understanding of the restrictions in Paragraphs (1) – (9) of this section and Franchisee certifies that it will comply with them. Franchisee also acknowledges and agrees that BBF may modify these restrictions from time to time by written notice to you, by issuing updates to our standards and policies pertaining to privacy laws, including by adding other similar restrictions that may be required under other state or federal privacy laws, and Franchisee agrees to comply with the same. Franchisee also agrees to execute any addenda that we may determine are required to conform this Agreement to new or changed privacy laws.

To the extent that Franchisee engages another person to collect, use, sell, share, store, disclose, analyze, delete, modify, or to otherwise perform any processing of Privacy Information for the purpose of operating the Business (a "Subprocessor"), Franchisee will notify BBF of such engagement, which shall be governed by a written contract that includes the same restrictions as in Paragraphs (1) – (9) of this section and imposes reasonable confidentiality obligations and privacy and security controls on the Subprocessor.

7.24 Business Practices and Values. Franchisee and each Owner shall comply with and uphold any code of ethics or statement of values adopted by BBF. Franchisee and each Owner shall be honest and fair in all interactions with customers, employees, vendors, governmental authorities, BBF and other third parties. Neither Franchisee nor any Owner shall engage in or permit any of its employees to engage in any (i) violence or a threat of violence against any person or group of persons, (ii) sexual harassment of any person, (iii) discrimination against any

person or group of persons on account of sex, race, color, religion, ancestry, national origin, sexual orientation, or disability, or any legally protected class in the jurisdiction where the Business is located, or (iv) ~~any~~ act which injures or is likely to injure the goodwill associated with the Marks, in BBF's reasonable opinion.

7.24 Communication. Franchisee shall respond promptly to requests for communication from BBF, and in any event within three business [days](#). Franchisee and each Owner shall be courteous and respectful to Franchisor and its personnel and shall comply with any rules adopted by BBF from time to time establishing procedures and requirements for communications between Franchisee's personnel and BBF's personnel.

ARTICLE 8. SUPPLIERS AND VENDORS

8.1 Generally. Franchisee shall acquire all Inputs required by BBF from time to time in accordance with System Standards. BBF may require Franchisee to purchase or lease any Inputs from BBF [or its affiliate](#), BBF's designee, Required Vendors, Approved Vendors, and/or under BBF's specifications. [Franchisee acknowledges and agrees that certain required Inputs may only be available from one Required Vendor, and BBF or its affiliates may be that source. Franchisee will pay the then-current price in effect for any approved Inputs it purchases from BBF or its affiliates.](#) BBF may change any such requirement or change the status of any vendor. To make such requirement or change effective, BBF shall issue the appropriate System Standards.

8.2 Alternate Vendor Approval. If BBF requires Franchisee to purchase a particular Input only from an Approved Vendor or Required Vendor, and Franchisee desires to purchase the Input from another vendor, then Franchisee must submit a written request for approval and any information, specifications and/or samples requested by BBF. BBF may condition its approval on such criteria as BBF deems appropriate, which may include evaluations of the vendor's capacity, quality, financial stability, reputation, and reliability; inspections; product testing, and performance reviews. BBF shall provide Franchisee with written notification of the approval or disapproval of any proposed new vendor within 30 days after receipt of Franchisee's request.

8.3 Alternate Input Approval. If BBF requires Franchisee to purchase a particular Input, and Franchisee desires to purchase an alternate to the Input, then Franchisee must submit a written request for approval and any information, specifications and/or samples requested by BBF. BBF shall provide Franchisee with written notification of the approval or disapproval of any proposed alternate Input within 30 days after receipt of Franchisee's request.

8.4 Purchasing. BBF may negotiate prices and terms with vendors on behalf of the System.

BBF may receive rebates, payments or other consideration from vendors in connection with purchases by franchisees. BBF has the right (but not the obligation) to collect payments from Franchisee on behalf of a vendor and remit the payments to the vendor and to impose a reasonable markup or charge for administering the payment program. BBF may implement a centralized purchasing system. BBF may establish a purchasing cooperative and require Franchisee to join and participate in the purchasing cooperative on such terms and conditions as BBF may determine.

8.5 No Liability of Franchisor. BBF and its affiliates shall not have any liability to Franchisee for any claim, loss, or other Action related to any product provided or service performed by any Approved Vendor or Required Vendor (unless BBF or its affiliate, as applicable, is the vendor), including without limitation for defects, delays, unavailability, failure, or breach of contract related to such products or services.

8.6 Product Recalls. If BBF or any vendor, supplier, or manufacturer of an item used or sold in Franchisee's Business issues a recall of such item or otherwise notifies Franchisee that such item is defective or dangerous, Franchisee shall immediately cease using or selling such item, and Franchisee shall at its own expense comply with all instructions from BBF or the vendor, supplier, or manufacturer of such item with respect to such item, including, without limitation, the recall, repair, and/or replacement of such item.

ARTICLE 9. MARKETING

9.1 Advertising Standards. Except as otherwise provided in the Manual, Franchisee may use only Advertising and Promotional Content that BBF has furnished or approved in writing in advance. Franchisee must ensure that all Advertising and Promotional Content that Franchisee uses is clear, factual, ethical, and not misleading; complies with all laws; and conforms to System Standards. Except as otherwise provided in the Manual and except for Advertising and Promotional Content that BBF furnishes to Franchisee, Franchisee must submit to BBF for its written approval, at least 14 days before use, copies of all proposed Advertising and Promotional Content that Franchisee intends to use or implement. If BBF does not timely respond, the material is deemed rejected. BBF has the right to approve or disapprove any Advertising and Promotional Content, as well as the media in which Franchisee intends to use ~~them~~it, in its sole discretion. BBF reserves the right to require Franchisee to discontinue the use of any Advertising and Promotional Content for any reason.

9.2 Digital Marketing. BBF may (but is not obligated to) establish and operate all Digital Marketing and has the sole right to control all aspects of Digital Marketing, including those related to the Business, and BBF reserves the right to require Franchisee to comply with all System Standards relating to Digital Marketing, including, but not limited to, utilizing Required Vendors for search engine optimization services. Without limiting the generality of Section 9.1, Franchisee shall not, directly or indirectly, conduct or be involved in, any Digital Marketing without the prior written consent of BBF. If BBF permits Franchisee to conduct any Digital Marketing, Franchisee must (a) comply with any System Standards and must immediately modify or delete any Digital Marketing that BBF determines, in its sole ~~discretion~~determination, is not compliant with such System Standards; (b) only use materials that BBF has approved and submit any proposed modifications to BBF for approval; (c) not use any Mark (or words or designations similar to any Mark) in any domain name, electronic address, website, social media account or other source identifier except as BBF expressly permits; (d) include only the links that BBF approves or requires; and (e) immediately take all actions necessary or that BBF requests to provide BBF with access to, or to transfer ownership of, all Digital Marketing relating to the Business to Franchisor, including, without limitation, providing login and password details and promptly signing all directions and authorizations as BBF deems necessary to effect the intent and provisions of this Section. If Franchisee uses any Mark (or words or designations similar to a

Mark) in any domain name, electronic address, website, [social media account](#) or other source identifier, BBF may register such name, address, website, or identifier and then license use of the registered item back to Franchisee under a separate agreement. Franchisee must pay all costs due for registration, maintenance, and renewal of any such names, addresses, websites, [social media accounts](#) or identifiers that BBF approves and maintains on Franchisee's behalf. BBF may withdraw its approval for any Digital Marketing at any time.

9.3 Implementation. Franchisee shall implement ~~any~~[all](#) advertising or marketing materials, plans or campaigns (including Digital Marketing) required by BBF.

9.4 Use by BBF. BBF may use any Advertising and Promotional Content developed by or on behalf of Franchisee, and Franchisee hereby grants an unlimited, perpetual, royalty-free license to BBF for such purpose.

9.5 Brand Development Fund. BBF has established or may establish a Brand Development Fund to promote the System on a local, regional, national, and/or international level. If BBF has established a Brand Development Fund:

(a) No Separate Account. BBF is not required to hold the Brand Development Fund Contributions in a bank account separate from BBF's other accounts.

(b) Use. BBF shall use the Brand Development Fund only for marketing, advertising, [promotional](#) and public relations materials, programs and campaigns (including at local, regional, national, and/or international level) for Bloomin Blinds, and related overhead. The foregoing includes such activities and expenses as BBF reasonably determines, and may include, without limitation: development and placement of advertising and promotions; sponsorships; contests and sweepstakes; development of décor, trade dress, Marks, and/or branding; development and maintenance of brand websites; social media; internet activities; e-commerce programs; search engine optimization; market research; public relations, media or agency costs; trade shows and other events; printing and mailing; and administrative and overhead expenses related to the Brand Development Fund (including the compensation of BBF's employees working on marketing and for accounting, bookkeeping, reporting, legal, collections, and other expenses related to the Brand Development Fund).

(c) Discretion. Franchisee agrees that expenditures from the Brand Development Fund need not be proportionate to contributions made by Franchisee or provide any direct or indirect benefit to Franchisee. The Brand Development Fund will be spent at BBF's sole ~~discretion~~[determination](#), and BBF has no fiduciary duty with regard to the Brand Development Fund.

(d) Contribution by Other Outlets. BBF is not obligated to (i) have all other Bloomin Blinds businesses (whether owned by other franchisees or by BBF or its affiliates) contribute to the Brand Development Fund, or (ii) have other Bloomin Blinds businesses that do contribute to the Brand Development Fund contribute the same amount or at the same rate as Franchisee.

(e) Surplus or Deficit. BBF may accumulate funds in the Brand Development Fund and carry the balance over to subsequent years. If the Brand Development Fund operates at a deficit or requires additional funds at any time, BBF may loan such funds to the Brand Development Fund on reasonable terms.

(f) Financial Statement. BBF shall prepare an unaudited annual financial statement of the Brand Development Fund within 120 days of the close of BBF's fiscal year and shall provide the financial statement to Franchisee upon reasonable written request.

9.6 Market Cooperatives. BBF may establish market advertising and promotional cooperative funds ("Market Cooperative") in any geographical areas. If a Market Cooperative for the geographic area encompassing the Territory has been established at the time Franchisee commences operations hereunder, Franchisee shall immediately become a member of such Market Cooperative. If a Market Cooperative for the geographic area encompassing the Territory is established during the term of this Agreement, Franchisee shall become a member of such Market Cooperative within 30 days of notice from BBF. BBF shall not require Franchisee to be a member of more than one Market Cooperative. If BBF establishes a Market Cooperative:

. the Market Cooperative will be organized and governed in a form and manner, and shall commence operations on a date, determined by BBF. ~~(a) Governance. Each Market Cooperative will be organized and governed in a form and manner, and shall commence operations on a date, determined by BBF. BBF may require the Market Cooperative to adopt bylaws or regulations prepared by BBF. Unless otherwise specified by BBF, the activities carried on by each Market Cooperative shall be decided by a majority vote of its members. BBF will be entitled to attend and participate in any meeting of a Market Cooperative. Any Bloomin' Blinds business owned by BBF in the Market Cooperative shall have the same voting rights as those owned by its franchisees. Each Business owner will be entitled to cast one vote for each Business owned, provided, however, that a franchisee shall not be entitled to vote if it is in default under its franchise agreement. If the members of a Market Cooperative are unable or fail to determine the manner in which Market Cooperative monies will be spent, BBF may assume this decision-making authority after 10 days' notice to the members of the Market Cooperative.~~

~~(b) Purpose. Each Market Cooperative shall be devoted exclusively to administering regional advertising and marketing programs and developing (subject to BBF's approval), standardized promotional materials for use by the members in local advertising and promotion.~~

~~(c) Approval. No advertising or promotional plans or materials may be used by a Market Cooperative or furnished to its members without the prior approval of BBF pursuant to Section 9.1. BBF may designate the national or regional advertising agencies used by the Market Cooperative.~~

~~(d) Funding. The majority vote of the Market Cooperative will determine the dues to be paid by members of the Market Cooperative, including Franchisee, but the dues will not be less than 1% and not more than 5% of Total Sales.~~ ~~(e) Enforcement. Only BBF will have the right to enforce the obligations of franchisees who are members of a Market Cooperative to contribute to the Market Cooperative.~~ ~~(f) Termination. BBF may terminate any Market Cooperative. Any~~

funds left in a Market Cooperative upon termination will be transferred to the Brand Development Fund.

9.7 Required Spending. Each month and for each Territory, Franchisee shall spend an amount on marketing the Business equal to the greater of: (i) 2% of the prior month's Total Sales ~~or~~; (ii) \$1,500; ~~and~~ (iii) \$0.0375 per Qualified Household in your Territory. However, BBF reserves the right to increase the minimum ~~to an amount above \$1,500~~ upon notice to Franchisee. Within 10 days after request by BBF, Franchisee shall furnish proof of its compliance with this Section. If Franchisee fails to meet the minimum required spending levels, then BBF (without limiting other remedies available to it) may require Franchisee pay the shortfall amount to BBF. BBF has the discretion to determine in good faith what activities constitute "marketing" under this Section. Unless BBF determines otherwise, amounts spent by Franchisee to maintain a website and conduct search engine optimization through BBF's Required Vendor for such services do count as local marketing; however, any fees paid to BBF (including Software and Technology Fees, Brand Development Fund Fees, and any Customer Service Call Center Fees) and any management fee charged by BBF's Required Vendor do not count towards local marketing. BBF may, in its discretion, determine that if Franchisee contributes to a Market Cooperative, the amount of the contribution will be counted towards Franchisee's required spending under this Section. For purposes of this Section 9.7, a "Qualified Household" is a household that is owner-occupied and has over \$60,000/year in household income; the number of Qualified Households in your Territory will be calculated as of the Effective Date and will not change during the Term of this Agreement, even if the actual number of Qualified Households in your Territory changes.

9.8 Market Introduction Plan. Franchisee must follow and implement a market introduction plan as proposed to Franchisee by BBF.

ARTICLE 10. RECORDS AND REPORTS

10.1 Systems. Franchisee shall use such customer data management, sales data management, administrative, bookkeeping, accounting, and inventory control procedures and systems as BBF may specify in the Manual or otherwise in writing.

10.2 Reports.

(a) Financial Reports. Franchisee shall provide such periodic financial reports as BBF may require in the Manual or otherwise in writing, including:

- (i) a monthly profit and loss statement and balance sheet for the Business, within 30 days after the end of each calendar month;
- (ii) an annual financial statement (including profit and loss statement, cash flow statement, and balance sheet) for the Business, within 45 days after the end of BBF's fiscal year; and

- (iii) any information BBF requests in order to prepare a financial performance representation for BBF's franchise disclosure document, within 30 days after request.

(b) Legal Actions and Investigations. Franchisee shall promptly notify BBF of any Action or threatened Action by any customer, governmental authority, or other third party against Franchisee or the Business, or otherwise involving the Franchisee or the Business. Franchisee shall provide such documents and information related to any such Action as BBF may request.

(c) Government Inspections. Franchisee shall give BBF copies of all inspection reports, warnings, certificates, and ratings issued by any governmental entity with respect to the Business, within three days of Franchisee's receipt thereof.

(d) Other Information. Franchisee shall submit to BBF such other financial statements, budgets, forecasts, reports, records, copies of contracts, documents related to litigation, tax returns, copies of governmental permits, and other documents and information related to the Business as specified in the Manual or that BBF may reasonably request (either upon specific request or on a regular basis as directed by BBF, as applicable). BBF acknowledges that all personnel records of the Business belong to Franchisee and that this Agreement does not grant BBF the right to access personnel records of Franchisee's employees.

10.3 Initial Investment Report. Within 120 days after opening for business, Franchisee shall submit to BBF a report detailing Franchisee's investment costs to develop and open the Business, with costs allocated to the categories described in Item 7 of BBF's Franchise Disclosure Document and with such other information as BBF may reasonably request.

10.4 Business Records. Franchisee shall keep complete and accurate books and records reflecting all expenditures and receipts of the Business, with supporting documents (including, but not limited to, payroll records, payroll tax returns, register receipts, production reports, sales invoices, bank statements, deposit receipts, cancelled checks and paid invoices) for at least three years (or longer if required under applicable law). Franchisee shall keep such other business records as BBF may specify in the Manual or otherwise in writing.

10.5 Records Audit. BBF (or its authorized representatives) may examine and audit all books and records related to the Business (other than personnel records of Franchisee's employees), and supporting documentation, at any reasonable time. BBF may conduct the audit at the Location and/or require Franchisee to provide remote electronic access or deliver copies of books, records and supporting documentation to a location designated by BBF. Franchisee shall also reimburse BBF for all costs and expenses (including professional fees and travel expenses) of the examination or audit if (i) BBF conducted the audit because Franchisee failed to submit required reports or was otherwise not in compliance with the System, or (ii) the audit reveals that Franchisee understated Total Sales by 3% or more for any month.

ARTICLE 11. FRANCHISOR RIGHTS

11.1 Manual; Modification. The Manual, and any part of the Manual, may be in any form or media determined by BBF. BBF may supplement, revise, or modify the Manual, and BBF may change, add or delete System Standards at any time in its ~~discretion~~determination. BBF may inform Franchisee thereof by any method that BBF reasonably deems appropriate (which need not qualify as “notice” under Section 18.9). In the event of any dispute as to the contents of the Manual, BBF’s master copy will control.

11.2 Business Evaluations. BBF may accompany Franchisee or its personnel on any services performed for a customer or to conduct an evaluation. BBF may enter the premises of the Business from time to time during normal business hours and conduct an evaluation. BBF will use reasonable efforts to not disrupt Franchisee’s business operations during any such evaluation. Franchisee shall cooperate with BBF’s evaluators. The evaluation may include, but is not limited to, observing operations, conducting a physical inventory, evaluating physical conditions, monitoring sales activity, speaking with employees and customers, and removing samples of products, supplies and materials. BBF may videotape and/or take photographs of the evaluation and the Business. BBF may set a minimum score requirement for evaluations, and Franchisee’s failure to meet or exceed the minimum score will be a default under this Agreement. Without limiting BBF’s other rights under this Agreement, Franchisee will, as soon as reasonably practical, correct any deficiencies noted during an evaluation. If BBF conducts an evaluation because of a governmental report, customer complaint or other customer feedback, or a default or non-compliance with any System Standard by Franchisee (including following up a previous failed evaluation), then BBF may charge all out-of-pocket expenses plus its then-current evaluation fee to Franchisee (current fee as of the Effective Date is \$600).

11.3 BBF’s Right to Cure. If Franchisee breaches or defaults under any provision of this Agreement, BBF may (but has no obligation to) take any action to cure the default on behalf of Franchisee, without any liability to Franchisee. Franchisee shall reimburse BBF for its costs and expenses (including the allocation of any internal costs) for such action, plus 10% as an administrative fee.

11.4 Right to Discontinue Supplies Upon Default. While Franchisee is in default or breach of this Agreement, BBF may (i) require that Franchisee pay cash on delivery for products or services supplied by BBF, (ii) stop selling or providing any products and services to Franchisee, and/or (iii) request any third-party vendors to not sell or provide products or services to Franchisee. No such action by BBF shall be a breach or constructive termination of this Agreement, change in competitive circumstances or similarly characterized, and Franchisee shall not be relieved of any obligations under this Agreement because of any such action. Such rights of BBF are in addition to any other right or remedy available to BBF.

11.5 Business Data. All customer data collected by ~~our~~ generated by the Business and all data collected or generated by the primary software operating system of the Business is Confidential Information (other than data related to employees of the Business) and is exclusively owned by BBF. BBF hereby licenses such data back to Franchisee without charge solely for Franchisee’s use in connection with the Business for the term of this Agreement.

11.6 Innovations. Franchisee shall disclose to BBF all ideas, plans, improvements, concepts, methods and techniques relating to the Business (collectively, “Innovations”) conceived or developed by Franchisee or its employees, agents, or contractors. BBF will automatically own all Innovations and will have the right to use and incorporate any Innovations into the System, without any compensation to Franchisee. Franchisee shall execute any documents reasonably requested by BBF to document BBF’s ownership of Innovations.

11.7 Communication Systems. If BBF provides email accounts and/or other communication systems to Franchisee, then Franchisee acknowledges that it has no expectation of privacy in the assigned email accounts and other communications systems, and Franchisee authorizes BBF to access such communications.

11.8 Communication with Employees. Franchisee irrevocably authorizes BBF to communicate with Franchisee’s employees and contractors on any matter related to the System or the Business. Franchisee will not prohibit any employee or contractor from communicating with BBF on any matter related to the System or the Business. Any communication with Franchisee’s employees will be limited topics related to the delivery of approved services to customers in a manner that reflects the customer service standards of the System. Franchisee is, and will remain, the sole employer of its employees at all times, and Franchisee is solely responsible for all employment decisions and actions related to its workers.

11.9 Communications with Landlord and Lenders. Franchisee irrevocably authorizes BBF to communicate with Franchisee’s landlord and lender(s), or prospective landlord and lender(s), about matters relating to the Business, and to provide information about the Business to them.

11.10 Delegation. BBF may delegate any duty or obligation of BBF under this Agreement to an affiliate or to a third party.

11.11 System Variations. BBF may vary or waive any System Standard for any one or more Bloomin’ Blinds franchises due to the peculiarities of the particular site or circumstances, density of population, business potential, population of trade area, existing business practices, applicable laws or regulations, or any other condition relevant to the performance of a franchise or group of franchises. Franchisee is not entitled to the same variation or waiver.

11.12 Temporary Public Safety Closure. If BBF discovers or becomes aware of any aspect of the Business which, in BBF’s opinion, constitutes an imminent danger to the health or safety of any person, then immediately upon BBF’s order, Franchisee must temporarily cease operations of the Business and remedy the dangerous condition. BBF shall have no liability to Franchisee or any other person for action or failure to act with respect to a dangerous condition.

11.13 Franchisor’s ~~Discretion~~ Reasonable Business Judgment. BBF may engage in any activity not expressly prohibited by this Agreement. Whenever this Agreement provides that BBF has a certain right, that right is absolute and the parties intend that BBF’s exercise of that right will not be subject to any limitation or review. BBF has the right to operate, administrate, develop, and change the System in any manner that is not specifically precluded by the provisions of this Agreement, although this right does not modify any express limitations set

forth in this Agreement. Whenever BBF agrees to exercise its rights reasonably or in good faith, BBF will have satisfied its obligations whenever it exercises reasonable business judgment in making a decision or exercising its rights. BBF's decisions or actions will be deemed to be the result of reasonable business judgment, even if other reasonable or even arguably preferable alternatives are available, if BBF's decision or action is intended, in whole or significant part, to promote or benefit the System or the Bloomin Blinds brand generally even if the decision or action also promotes BBF's financial or other individual interest. Examples of items that will promote or benefit the System or the Bloomin Blinds brand include enhancing the value of the Marks, improving customer service and satisfaction, improving product quality, improving uniformity, enhancing or encouraging modernization, and improving the competitive position of the System and Bloomin Blinds outlets.

11.14 Temporary Management. If (i) the Principal Executive dies or becomes incapacitated, (ii) this Agreement is terminated or expires and BBF elects to purchase assets of the Business as provided in Section 14.6, or (iii) Franchisee is operating the Business in a manner which, in BBF's reasonable opinion, constitutes a danger to the health or safety of any person, then BBF may (but is not obligated to) enter the Location and operate and manage the Business for Franchisee's (or Franchisee's estate's) account until this Agreement is terminated, the Business is transferred, the Business is purchased by BBF, or BBF returns the Business to Franchisee, as applicable. BBF's operation and management will not continue for more than 90 days without Franchisee's consent (or the consent of the representatives of Franchisee's estate). If this Agreement has not terminated or expired, then BBF will account to Franchisee for all net income from the Business during the period in which BBF operates the Business. BBF may collect a temporary management fee equal to 10% of Total Sales for the period in which BBF operates the Business, plus all expenses (including internal costs of personnel and overhead) incurred by BBF, which is in addition to Royalty Fees, Brand Development Fund Contributions, or other amounts owed under this Agreement. If BBF or a third party assumes the Business's management, Franchisee acknowledges that BBF or the third party will have a duty to utilize only reasonable efforts and will not be liable to Franchisee or its Owners for any losses the Business incurs or obligations to creditors.

ARTICLE 12. MARKS

12.1 Authorized Marks. Franchisee shall use no trademarks, service marks or logos in connection with the Business other than the Marks. Franchisee shall use all Marks specified by BBF, and only in the manner as BBF may require. Franchisee has no rights in the Marks other than the right to use them in the operation of the Business in compliance with this Agreement. All use of the Marks by Franchisee and any goodwill associated with the Marks, including any goodwill arising due to Franchisee's operation of the Business, will inure to the exclusive benefit of BBF.

12.2 Change of Marks. BBF may add, modify, or discontinue any Marks to be used under the System. Within a reasonable time after BBF makes any such change (not to exceed 90 days), Franchisee must comply with the change, at Franchisee's expense.

12.3 Infringement.

(a) Defense of Franchisee. If Franchisee has used the Marks in accordance with this Agreement, then (i) BBF shall defend Franchisee (at BBF's expense) against any Action by a third party alleging infringement by Franchisee's use of a Mark, and (ii) BBF shall indemnify Franchisee for expenses and damages if the Action is resolved unfavorably to Franchisee.

(b) Infringement by Third Party. Franchisee shall promptly notify BBF if Franchisee becomes aware of any possible infringement of a Mark by a third party. BBF may, in its sole ~~discretion~~determination, commence or join any claim against the infringing party.

(c) Control. BBF shall have the exclusive right to decide whether to commence any Action and to control any prosecution or defense of any Action related to possible infringement of or by the Marks.

12.4 Name. If Franchisee is an entity, it shall not use the word[s] "Bloomin Blinds" or any confusingly similar words in its legal name.

ARTICLE 13. COVENANTS

13.1 Confidential Information. With respect to all Confidential Information, Franchisee shall (a) adhere to all procedures prescribed by BBF for maintaining confidentiality, (b) disclose such information to its employees only to the extent necessary for the operation of the Business; (c) not use any such information in any other business or in any manner not specifically authorized in writing by BBF, (d) exercise the highest degree of diligence and effort to maintain the confidentiality of all such information during and after the term of this Agreement, (e) not copy or otherwise reproduce any Confidential Information, and (f) promptly report to BBF any unauthorized disclosure or use of Confidential Information. Franchisee acknowledges that all Confidential Information is owned by BBF (except for Confidential Information which BBF licenses from another person or entity). Franchisee agrees that BBF may use any such Confidential Information that Franchisee generates for any reason that BBF deems appropriate and Franchisee shall provide access to such Confidential Information following BBF's request. As between the parties, Franchisee is responsible for obtaining all necessary consents to provide the Confidential Information and allow BBF to exercise its ownership rights, as set forth in this Agreement. This Section will survive the termination or expiration of this Agreement indefinitely.

13.2 Covenants Not to Compete.

(a) Restriction – In Term. During the term of this Agreement, neither Franchisee, any Owner, nor any spouse or other immediate family member (i.e., a child, parent or sibling) of an Owner (the "Restricted Parties") shall directly or indirectly have any ownership interest in, lend money or provide financial assistance to, provide any services to, or be employed by, any Competitor.

(b) Restriction – Post Term. For two years after this Agreement expires or is terminated for any reason (or, if applicable, for two years after a Transfer), no Restricted Party shall directly or indirectly have any ownership interest in, lend money or provide financial assistance to, provide any services to, or be employed by, any Competitor operating within 25 miles of Franchisee's Territory or the territory of any other Bloomin' Blinds business operating on the date of expiration, termination, or transfer, as applicable.

(c) Interpretation. The parties agree that each of the foregoing covenants is independent of any other covenant or provision of this Agreement. If all or any portion of the covenants in this Section is held to be unenforceable or unreasonable by any court or arbitrator, then the parties intend that the court or arbitrator modify such restriction to the extent reasonably necessary to protect the legitimate business interests of BBF. Franchisee agrees that the existence of any claim it may have against BBF shall not constitute a defense to the enforcement by BBF of the covenants of this Section. If a Restricted Party fails to comply with the obligations under this Section during the restrictive period, then the restrictive period will be extended an additional day for each day of noncompliance.

13.3 General Manager and Key Employees. If requested by BBF, Franchisee shall cause its general manager and other key employees that BBF reasonably designates to sign BBF's then-current form of confidentiality and non-compete agreement (unless prohibited by applicable law).

ARTICLE 14. DEFAULT AND TERMINATION

14.1 Termination by Franchisee. Franchisee may terminate this Agreement only if BBF violates a material provision of this Agreement and fails to cure or to make substantial progress toward curing the violation within 30 days after receiving written notice from Franchisee detailing the alleged default. Termination by Franchisee is effective 10 days after BBF receives written notice of termination.

14.2 Termination by BBF.

(a) Subject to 10-Day Cure Period. BBF may terminate this Agreement if Franchisee does not make ~~any~~ payment to BBF when due, ~~or~~ if Franchisee does not have sufficient funds in its account when BBF attempts an electronic funds withdrawal, or Franchisee fails to submit a report to BBF when due, and Franchisee fails to cure such non-payment within 10 days after BBF gives notice to Franchisee of such breach.

(b) Subject to 30-Day Cure Period. If Franchisee breaches this Agreement in any manner not described in subsection (a) or (c), and Franchisee fails to cure such breach to BBF's satisfaction within 30 days after BBF gives notice to Franchisee of such breach, then BBF may terminate this Agreement.

(c) Without Cure Period. BBF may terminate this Agreement by giving notice to Franchisee, without opportunity to cure, if any of the following occur:

- (i) Franchisee misrepresented or omitted material facts when applying to be a franchisee, or breaches any representation in this Agreement;
- (ii) Franchisee knowingly submits any false report or knowingly provides any other false information to BBF;
- (iii) a receiver or trustee for the Business or all or substantially all of Franchisee's property is appointed by any court, or Franchisee makes a general assignment for the benefit of Franchisee's creditors, or Franchisee is unable to pay its debts as they become due, or a levy or execution is made against the Business, or an attachment or lien remains on the Business for 30 days unless the attachment or lien is being duly contested in good faith by Franchisee, or a petition in bankruptcy is filed by Franchisee, or such a petition is filed against or consented to by Franchisee and the petition is not dismissed within 45 days, or Franchisee is adjudicated as bankrupt;
- (iv) Franchisee fails to open for business by the date specified on the Summary Page;
- (v) Franchisee or any Owner commits a ~~material~~ violation of Section 7.2 (compliance with laws) or Section 13.1 (confidentiality), violates Section 7.24 (business practices and values), Section 13.2 (non-compete) or Article 15 (transfer), or commits any other violation of this Agreement which by its nature cannot be cured;
- (vi) Franchisee ceases operation of the Business for more than five consecutive days, Franchisee informs BBF that Franchisee is going to permanently close the Business prior to the end of the term of this Agreement, or BBF reasonably concludes that Franchisee has ceased operation of the Business;
- (vii) Franchisee or any Owner slanders or libels BBF or any of its employees, directors, or officers;
- (viii) Franchisee refuses to cooperate with or permit any audit or evaluation by BBF or its agents or contractors, or otherwise fails to comply with Section 10.5 or Section 11.2.
- (ix) the Business is operated in a manner which, in BBF's reasonable judgment, constitutes a significant danger to the health or safety of any person, and Franchisee fails to cure such danger within 48 hours after becoming aware of the danger (due to notice from BBF or otherwise);
- (x) Franchisee has received one or more notices of default and Franchisee commits another breach of this Agreement, all in the same 12-month period, or Franchisee fails to achieve the minimum annual Total Sales a second time as set forth in Section 2.2(e);

- (xi) Franchisee has received one notice of default due to Franchisee's having serviced customers inside the Territory of another Bloomin Blinds' outlet, and Franchisee subsequently services (at any time during the term of this Agreement or during any renewals or extensions of this Agreement) any customer inside the Territory of another Bloomin Blinds' outlet;
- (xii) BBF (or any its affiliate) terminates any other agreement with Franchisee (or any its affiliate) due to the breach of such other agreement by Franchisee (or its affiliate);
- (xiii) Franchisee applies a deposit from a customer intended to be used to purchase products (including any parts, hardware, supplies, or other items) for that customer's order for any other purpose;
- (xiv) Franchisee or any Owner is ~~charged with, pleads guilty or no contest to, or is convicted of~~ (a) convicted of (or pleads no contest to) any misdemeanor that brings or tends to bring any of the Marks into disrepute or impairs or tends to impair your reputation or the goodwill of the Marks or the Business, or (b) is charged with a felony; or
- (xv) Franchisee or any Owner is accused by any governmental authority or third party of any act or if Franchisee or any Owner commits any act or series of acts that in BBF's opinion is reasonably likely to materially and unfavorably affect the Bloomin Blinds brand.

14.3 Effect of Termination. Upon termination or expiration of this Agreement, all obligations that by their terms or by reasonable implication survive termination or expiration, including those pertaining to non-competition, confidentiality, indemnity, and dispute resolution, will remain in effect, and Franchisee must immediately:

- (i) pay all amounts owed to BBF based on the operation of the Business through the effective date of termination or expiration;
- (ii) report to BBF details on any incomplete customer projects (including installations and repairs), and promptly complete any incomplete customer projects that BBF directs;
- (iii) return to BBF all copies of the Manual, Confidential Information and any and all other materials provided by BBF to Franchisee or created by a third party for Franchisee relating to the operation of the Business, and all items containing any Marks, copyrights, and BBF's other proprietary items; and delete all Confidential Information and proprietary materials from electronic devices;
- (iv) immediately take all action required (a) to cancel all assumed name or equivalent registrations relating to Franchisee's use of the Marks; and (b) to cancel or transfer to BBF or its designee all telephone numbers, post office boxes, directory

listings, and Digital Marketing accounts (collectively, “Identifiers”) used by Franchisee in connection with the Business or the Marks, including, without limitation, by providing login and password details and promptly signing all directions and authorizations necessary or appropriate to accomplish the foregoing. Franchisee hereby irrevocably appoints BBF, with full power of substitution, as its true and lawful attorney-in-fact, which appointment is coupled with an interest, to execute such directions and authorizations as may be necessary or appropriate to accomplish the foregoing. The telephone company, the postal service, registrars, Internet service providers and each listing agency may accept such direction by BBF pursuant to this Agreement as conclusive evidence of BBF’s exclusive rights in such Identifiers and its authority to direct their transfer; and

- (v) cease doing business under any of the Marks.

14.4 Remove Identification. Within 10 days of termination or expiration, Franchisee shall at its own expense “de-identify” all vehicles so that they no longer contain the Marks, signage, or any trade dress of a Bloomin’ Blinds business, to the reasonable satisfaction of BBF. Also, if Franchisee operates from a Location other than Franchisee’s home, then within 10 days after termination or expiration, Franchisee shall at its own expense “de-identify” the Location so that it no longer contains the Marks, signage, or any trade dress of a Bloomin’ Blinds business, to the reasonable satisfaction of BBF. Franchisee shall comply with any reasonable instructions and procedures of BBF for de-identification, including providing BBF with proof of such “de-identification”. If Franchisee fails to do so within 10 days after this Agreement expires or is terminated, BBF may enter the Location (and any vehicles) to remove the Marks and de-identify the Location (and any vehicles). In this event, BBF will not be charged with trespass nor be accountable or required to pay for any assets removed or altered, or for any damage caused by BBF.

14.5 Liquidated Damages. If BBF terminates this Agreement based upon Franchisee’s default (or if Franchisee purports to terminate this Agreement except as permitted under Section 14.1), then within 10 days thereafter Franchisee shall pay to BBF a lump sum (as liquidated damages and not as a penalty) calculated as follows: (x) the average monthly Royalty Fees and Brand Development Fund Contributions that Franchisee owed to BBF under this Agreement for the last 12 full months that Franchisee operated the Business (disregarding any fee waivers or reductions granted to Franchisee); multiplied by (y) the lesser of ~~(+i)~~ 24 or ~~(2ii)~~ the number of months remaining in the then-current term of this Agreement. If Franchisee had not operated the Business for at least 12 full months, then (x) will equal the average monthly Royalty Fees and Brand Development Fund Contributions that Franchisee owed to BBF during the full months that Franchisee operated the Business. The “average Royalty Fees and Brand Development Fund Contributions that Franchisee owed to BBF” shall not be discounted or adjusted due to any deferred or reduced Royalty Fees and Brand Development Fund Contributions set forth in an addendum to this Agreement, unless this Section 14.5 is specifically amended in such addendum. Franchisee acknowledges that a precise calculation of the full extent of BBF’s damages under these circumstances is difficult to determine and the method of calculation of such damages as set forth in this Section is reasonable. Franchisee’s payment to BBF under this Section will be in

lieu of any direct monetary damages that BBF may incur as a result of BBF's loss of Royalty Fees and Brand Development Fund Contributions that would have been owed to BBF after the date of termination; however, such payment shall be in addition to all damages and other amounts arising under Section 14.3 and Section 14.4, BBF's right to injunctive relief for enforcement of Article 13, and any attorneys' fees and other costs and expenses to which BBF is entitled under this Agreement. Except as provided in this Section, Franchisee's payment of this lump sum shall be in addition to any other right or remedy that BBF may have under this Agreement or otherwise. If liquidated damages are prohibited by applicable law or are otherwise deemed unenforceable for any reason, then Franchisee shall be liable for BBF's actual damages (including, without limitation, lost future profits) instead of liquidated damages.

14.6 Purchase Option.

(a) Option. When this Agreement expires or is terminated, BBF will have the option (but not the obligation) to purchase any or all of the assets related to the Business, and/or to require Franchisee to assign its lease or sublease to BBF. To exercise this option, BBF must notify Franchisee no later than 30 days after this Agreement expires or is terminated.

(b) Price. The purchase price for all assets that BBF elects to purchase will be the lower of (i) the book value of such assets as declared on Franchisee's last filed tax returns or (ii) the fair market value of the assets. If the parties cannot agree on fair market value within 20 days after the exercise notice, the fair market value will be determined by an independent appraiser reasonably acceptable to both parties. The parties will equally share the cost of the appraisal. BBF's purchase will be of assets only (free and clear of all liens), and the purchase will not include any liabilities of Franchisee. The purchase price for assets will not include any factor or increment for any trademark or other commercial symbol used in the ~~b~~B Business, the value of any intangible assets, or any goodwill or "going concern" value for the Business.

(c) Due Diligence. For a period of 30 days following the determination of the fair market value (the "Due Diligence Period") whether by agreement or by the determination by the appraiser as provided herein, BBF shall have the right to conduct a due diligence investigation of the assets related to the Business. Franchisee must give BBF reasonable access to Franchisee's facilities, books, and records during the Due Diligence Period. BBF shall have the right to require Franchisee to continue to operate the Business during the Due Diligence Period, and BBF shall also have the right to operate the Business during the Due Diligence Period in accordance with Section 11.13. BBF is under no obligation to continue with due diligence or to exercise its purchase option, and BBF may withdraw its exercise of the purchase option, at any time before it pays for the assets.

(d) Closing. Franchisee will sign a bill of sale for the purchased assets and any other transfer documents reasonably requested by BBF. BBF will be entitled to all customary warranties and representations in connection with this asset purchase, including, representations and warranties as to ownership and condition of and title to assets, as to liens and encumbrances, validity of contracts, and liabilities affecting the assets. If BBF exercises the purchase option, BBF may deduct from the purchase price: (i) all amounts due from Franchisee; (ii) Franchisee's portion of the cost of any appraisal conducted hereunder; and (iii) amounts paid or to be paid by

BBF to cure defaults under Franchisee's lease and/or amounts owed by Franchisee to third parties. If any of the assets are subject to a lien, BBF may pay a portion of the purchase price directly to the lienholder to pay off such lien. BBF may withhold 25% of the purchase price for 90 days to ensure that all of Franchisee's taxes and other liabilities [affecting the purchased assets](#) are paid.

(e) Assignment. BBF may assign this purchase option to an affiliate or a third party.

14.7 Remedies In Lieu of Termination. If BBF has the right to terminate this Agreement pursuant to Section 14.2 due to Franchisee's default, then in lieu of termination for such default, BBF may unilaterally exercise any one or more of the following remedies: (i) reduce, modify, otherwise change the Territory, or (ii) eliminate Franchisee's ~~exclusive~~ rights in the Territory described in Section 2.2(c).

ARTICLE 15. TRANSFERS

15.1 By BBF. BBF may transfer or assign this Agreement, or any of its rights or obligations under this Agreement, to any person or entity, and BBF may undergo a change in ownership and/or control, without the consent of Franchisee.

15.2 By Franchisee. Franchisee acknowledges that the rights and duties set forth in this Agreement are personal to Franchisee and that BBF entered into this Agreement in reliance on Franchisee's business skill, financial capacity, personal character, experience, and business ability. Accordingly, Franchisee shall not conduct or undergo a Transfer without providing BBF at least 60 days prior notice of the proposed Transfer, and without obtaining BBF's consent. In granting any such consent, BBF may impose conditions, including, without limitation, the following:

- (i) BBF receives a transfer fee equal to \$10,000 (for each Territory subject to the Transfer), plus any broker fees and other out-of-pocket expenses incurred by BBF (of which a non-refundable [fee of](#) \$1,500 is due when Franchisee notifies BBF or asks BBF to ~~consider~~[approve](#) a Transfer, and the balance [of the transfer fee](#) is due when the Transfer is effective);
- (ii) the proposed Transferee and its owners have completed BBF's franchise application processes, meet BBF's then-applicable ~~standards~~[qualifications](#) for new franchisees, and have been approved by BBF as [a](#) franchisees;
- (iii) the proposed Transferee is not a Competitor;
- (iv) the proposed Transferee executes BBF's then-current form of franchise agreement and related documents, which form may contain materially different provisions than this Agreement (provided, however, that the form will be amended to provide that the proposed Transferee will not be required to pay an initial franchise fee);

- (v) all owners of the proposed Transferee provide a guaranty in accordance with Section 2.5;
- (vi) Franchisee has paid all monetary obligations to BBF and its affiliates (including any amounts which you have financed with BBF and its affiliates) and to any lessor, vendor, supplier, or lender to the Business in full, and Franchisee is not otherwise in default or breach of this Agreement or of any other obligation owed to BBF or its affiliates;
- (vii) the proposed Transferee and its owners and employees successfully undergo such training as BBF may require;
- (viii) Franchisee, its Owners, and the Transferee and its owners execute a general release of BBF in a form satisfactory to BBF; and
- (ix) the Business fully complies with (or is updated to comply with) all of BBF's most recent System Standards.

15.3 Transfer for Convenience of Ownership. If Franchisee is an individual, Franchisee may Transfer this Agreement to a corporation or limited liability company formed for the convenience of ownership after at least 15 days' notice to BBF, if, prior to the Transfer: (1) the transferee provides the information required by Section 2.3; (2) Franchisee provides copies of the entity's charter documents, by-laws (or operating agreement) and similar organizational documents, if requested by BBF, (3) Franchisee owns all voting securities of the corporation or limited liability company, and (4) Franchisee provides a guaranty in accordance with Section 2.5.

15.4 Transfer upon Death or Incapacity. Upon the death or incapacity of Franchisee (or, if Franchisee is an entity, the Owner with the largest ownership interest in Franchisee), the executor, administrator, or personal representative of that person must Transfer the Business to a third party approved by BBF (or to another person who was an Owner at the time of death or incapacity of the Owner with the largest ownership interest in Franchisee) within 60 days after death or incapacity. Such transfer must comply with Section 15.2.

15.5 BBF's Right of First Refusal. Before Franchisee (or any Owner) engages in a Transfer (except under Section 15.3 or to a co-Owner, or to a spouse, sibling, or child of an Owner), BBF will have a right of first refusal, as set forth in this Section. Franchisee (or its Owners) shall provide to BBF a copy of the terms and conditions of any Transfer. For a period of 30 days from the date of BBF's receipt of such copy, BBF will have the right, exercisable by notice to Franchisee, to purchase the assets subject of the proposed Transfer for the same price and on the same terms and conditions (except that BBF may substitute cash for any other form of payment). If BBF does not exercise its right of first refusal, Franchisee may proceed with the Transfer, subject to the other terms and conditions of this Article.

15.6 No Sublicense. Franchisee has no right to sublicense the Marks or any of Franchisee's rights under this Agreement.

15.7 No Lien on Agreement. Franchisee shall not grant a security interest in this Agreement to any person or entity. If Franchisee grants an “all assets” security interest to any lender or other secured party, Franchisee shall cause the secured party to expressly exempt this Agreement from the security interest.

ARTICLE 16. INDEMNITY

16.1 Indemnity. Franchisee shall indemnify and defend (with counsel reasonably acceptable to BBF) BBF, its parent entities, subsidiaries and affiliates, and their respective owners, directors, officers, employees, agents, successors and assignees (collectively, “Indemnitees”) against all Losses in any Action by or against BBF and/or any Indemnatee directly or indirectly related to, or alleged to arise out of, the development or operation of the Business (including any Data Security Event), or the acts or omissions of Franchisee or any of Franchisee’s Owners, officers, directors, employees, or agents. Notwithstanding the foregoing, Franchisee shall not be obligated to indemnify an Indemnatee from Actions which Franchisee proves arose solely as a result of any Indemnatee’s intentional misconduct or gross negligence. Any delay or failure by an Indemnatee to notify Franchisee of an Action shall not relieve Franchisee of its indemnity obligation except to the extent (if any) that such delay or failure materially prejudices Franchisee. Franchisee shall not settle an Action without the consent of the Indemnatee. This indemnity will continue in effect after this Agreement ends.

16.2 Assumption. An Indemnatee may elect to assume the defense of any Action subject to this indemnification, and control all aspects of defending the Action, including negotiations and settlement, at Franchisee’s expense. Such an undertaking shall not diminish Franchisee’s obligation to indemnify the Indemnitees.

ARTICLE 17. DISPUTE RESOLUTION

17.1 Arbitration.

(a) Disputes Subject to Arbitration. Except as expressly provided in subsections (c) and (d), any controversy or claim between the parties (including any controversy or claim arising out of or relating to this Agreement or its formation and including any question of arbitrability) shall be resolved by arbitration administered by the American Arbitration Association in accordance with its Commercial Arbitration Rules, including the Optional Rules for Emergency Measures of Protection. Judgment on the award rendered by the arbitrator may be entered in any court having jurisdiction.

(b) Location. The place of arbitration shall be the city and state where BBF’s headquarters are located.

(c) Injunctive Relief. Either party may apply to the arbitrator seeking injunctive relief until the arbitration award is rendered or the controversy is otherwise resolved. Either party also may, without waiving any remedy or right to arbitrate under this Agreement, seek from any court having jurisdiction any interim or provisional injunctive relief.

(d) Intellectual Property Claims. ~~Either party~~BBF may bring a claim involving an alleged infringement of BFF's intellectual property rights in a court authorized to hear such claims under Section 17.5 of this Agreement.

(e) Confidentiality. All documents, information, and results pertaining to any arbitration or lawsuit will be confidential, except as required by law or as required for BBF to comply with laws and regulations applicable to the sale of franchises.

(f) Performance During Arbitration or Litigation. Unless this Agreement has been terminated, BBF and Franchisee will comply with this Agreement and perform their respective obligations under this Agreement during the arbitration or litigation process.

17.2 Damages. In any controversy or claim arising out of or relating to this Agreement, each party waives any right to punitive or other monetary damages not measured by the prevailing party's actual damages, except damages expressly authorized by federal statute and damages expressly authorized by this Agreement.

17.3 Waiver of Class Actions. The parties agree that any claims will be arbitrated, litigated, or otherwise resolved on an individual basis, and each party waives any right to act on a class-wide basis.

17.4 Time Limitation. Any arbitration or other legal action arising from or related to this Agreement must be instituted within two years from the date of the conduct or event that forms the basis of the arbitration or other legal action. The foregoing time limit does not apply to claims (i) by BBF related to non-payment of Royalty Fees and other amounts owed by Franchisee, (ii) for indemnity under Article 16, or (iii) related to unauthorized use of Confidential Information or the Marks.

17.5 Venue Other Than Arbitration. For any legal proceeding not required to be submitted to arbitration, the parties agree that such proceeding will be brought in the United States District Court where BBF's headquarters is then located. If there is no federal jurisdiction over the dispute, the parties agree that any such legal proceeding will be brought in the court of record of the state and county where BBF's headquarters is then located. Each party consents to the jurisdiction of such courts and waives any objection that it, he or she may have to the laying of venue of any proceeding in any of these courts.

17.6 Legal Costs. In any legal proceeding (including arbitration) related to this Agreement or any guaranty, the non-prevailing party shall pay the prevailing party's attorney fees, costs and other expenses of the legal proceeding. "Prevailing party" means the party, if any, which prevailed upon the central litigated issues and obtained substantial relief.

17.7 Franchisor Personnel. The provisions of this Article 17 will apply to any Action by Franchisee or its Owners against BBF's officers, directors, shareholders, members, employees, and/or agents. Nothing in this Agreement authorizes any Action against BBF's officers, directors, shareholders, members, employees, and/or agents or makes those persons liable for BBF's conduct.

ARTICLE 18. MISCELLANEOUS

18.1 Relationship of the Parties. The parties are independent contractors, and neither is the agent, partner, joint venturer, or employee of the other. BBF is not a fiduciary of Franchisee. BBF does not control or have the right to control Franchisee or its Business. Any required specifications and standards in this Agreement and in the System Standards exist to protect BBF's interest in the System and the Marks, and the goodwill established in them, and not for the purpose of establishing any control, or duty to take control, over the Business. BBF has no liability for Franchisee's obligations to any third party whatsoever.

18.2 No Third-Party Beneficiaries. Except as stated in Article 16 or Article 17, this Agreement does not confer any rights or remedies upon any person or entity other than Franchisee, BBF, and BBF's affiliates.

18.3 Entire Agreement. This Agreement constitutes the entire agreement of the parties and supersedes all prior negotiations and representations. Nothing in this Agreement or in any related agreement is intended to disclaim the representations made by BBF in its franchise disclosure document.

18.4 Modification. No modification or amendment of this Agreement will be effective unless it is in writing and signed by both parties. This provision does not limit BBF's rights to modify the Manual or System Standards.

18.5 Consent; Waiver. No consent under this Agreement, and no waiver of satisfaction of a condition or nonperformance of an obligation under this Agreement will be effective unless it is in writing and signed by the party granting the consent or waiver. No waiver by a party of any right will affect the party's rights as to any subsequent exercise of that right or any other right. No delay, forbearance or omission by a party to exercise any right will constitute a waiver of such right.

18.6 Cumulative Remedies. Rights and remedies under this Agreement are cumulative. No enforcement of a right or remedy precludes the enforcement of any other right or remedy.

18.7 Severability. The parties intend that (i) if any provision of this Agreement is held by an arbitrator or court to be unenforceable, then that provision be modified to the minimum extent necessary to make it enforceable, unless that modification is not permitted by law, in which case that provision will be disregarded, and (ii) if an unenforceable provision is modified or disregarded, then the rest of this Agreement will remain in effect as written.

18.8 Governing Law. The laws of the state of Texas (without giving effect to its principles of conflicts of law) govern all adversarial proceedings between the parties. The parties agree that any Texas law for the protection of franchisees or business opportunity purchasers shall not apply unless its jurisdictional requirements are met independently without reference to this Section 18.8.

WAIVER OF CONSUMER RIGHTS. YOU WAIVE ANY RIGHTS YOU MAY HAVE UNDER THE TEXAS DECEPTIVE TRADE PRACTICES CONSUMER PROTECTION ACT, SECTION 17.41, ET SEQ., BUSINESS AND COMMERCE CODE, AND UNDER ANY OTHER SIMILAR LAW OF TEXAS OR ANY OTHER JURISDICTION THAT GIVES CONSUMERS SPECIAL RIGHTS AND PROTECTIONS. AFTER AN ADEQUATE OPPORTUNITY TO REVIEW THIS PROVISION INCLUDING THE OPPORTUNITY TO CONSULT WITH AN ATTORNEY OF YOUR OWN SELECTION, YOU VOLUNTARILY CONSENT TO THIS WAIVER.

18.9 Notices. Any notice will be effective under this Agreement only if made in writing and delivered as set forth in this Section to: (A) if to Franchisee, addressed to Franchisee at the notice address set forth in the Summary Page; and (B) if to BBF, addressed to 5360 Legacy Dr., Suite 155, Plano, TX 75024. Any party may designate a new address for notices by giving notice of the new address pursuant to this Section. Notices must be: (1) delivered personally; (2) sent by registered or certified U.S. mail with return receipt requested; or (3) sent via overnight courier. Notices will be effective upon the earlier of: (i) receipt by the recipient, (ii) first rejection by the recipient, (iii) three business days after mailing if sent via registered or certified mail; or (iv) the next business day after mailing if sent via overnight courier. Notwithstanding the foregoing, BBF may amend the Manual, give binding notice of changes to System Standards, and deliver notices of default by electronic mail or other electronic communication, in which case notice would be effective on Franchisee upon the delivery of the electronic mail or other electronic communication, ~~in which case notice would be effective on Franchisee upon the delivery of the electronic mail or other electronic communication.~~

18.10 Force Majeure. If either party is unable to perform an obligation due to riots, terrorist act, war, disaster (such as an earthquake, hurricane, or tornado), health emergency (such as epidemics, pandemic, and quarantines), or any other act of God or nature beyond the reasonable control of such party (a “Force Majeure”), such party’s performance of the obligation shall be excused for so long as the Force Majeure exists, but not longer than 180 days. This section shall not excuse a party’s obligation to make a payment owed under this Agreement.

18.11 Holdover. If Franchisee continues operating the Business after the expiration of the term without a renewal agreement or successor franchise agreement executed by the parties in accordance with Section 3.2, then at any time (regardless of any communication or course of dealing by BBF), BBF may determine that (a) this Agreement expired as of the date of expiration with Franchisee then operating the Business without a license to do so and in violation of BBF’s rights or (b) this Agreement continues on an interim basis until 30 days after one party notifies the other party of termination (the “Interim Period”), in which case all of Franchisee’s obligations hereunder remain in full force and effect during the Interim Period as if this Agreement had not expired, and all obligations and restrictions imposed at the expiration of this Agreement will take effect upon termination of the Interim Period.

18.12 Joint and Several Liability. If two or more people sign this Agreement as “Franchisee”, each will have joint and several liability.

18.13 No Offer and Acceptance. Delivery of a draft of this Agreement to Franchisee by BBF does not constitute an offer. This Agreement shall not be effective unless and until it is executed by both Franchisee and BBF.

[Signatures on next page]

Agreed to by:

FRANCHISOR:

BLOOMIN BLINDS FRANCHISE CORP

By: _____

Name: _____

Title: _____

Date: _____

FRANCHISEE:

[if an individual:]

Name: _____

Date: _____

[if an entity:]

By: _____

Name: _____

Title: _____

Date: _____

(Check if applicable) At the same time as the parties execute this Agreement, they are also executing a Rider to Franchise Agreement pursuant to:

_____ Illinois
_____ Indiana
_____ Maryland
_____ Minnesota
_____ New York
_____ North Dakota
_____ Ohio
_____ Rhode Island
_____ Washington

Attachment 1 to Franchise Agreement

OWNERSHIP INFORMATION

1. **Form of Ownership.** Franchisee is a (check one):

_____ *Sole Proprietorship*
_____ *Partnership*
_____ *Limited Liability Company*
_____ *Corporation*

State: _____

2. **Owners.** If Franchisee is a partnership, limited liability company or corporation:

Name	Shares or Percentage of Ownership

3. **Officers.** If Franchisee is a limited liability company or corporation:

Name	Title

Attachment 2 to Franchise Agreement

GUARANTY AND NON-COMPETE AGREEMENT

This Guaranty and Non-Compete Agreement (this “Guaranty”) is executed by the undersigned person(s) (each, a “Guarantor”) in favor of Bloomin Blinds Franchise Corp, a Texas corporation (“BBF”).

Background Statement: _____ (“Franchisee”) desires to enter into a Franchise Agreement with BBF for the franchise of a Bloomin’ Blinds business (the “Franchise Agreement”; capitalized terms used but not defined in this Guaranty have the meanings given in the Franchise Agreement). Guarantor owns an equity interest in Franchisee. Guarantor is executing this Guaranty in order to induce BBF to enter into the Franchise Agreement.

Guarantor agrees as follows:

1. Guaranty. Guarantor hereby unconditionally guarantees to BBF and its affiliates that Franchisee shall pay and perform every undertaking, agreement and covenant set forth in the Franchise Agreement and further guarantees every other liability and obligation of Franchisee to BBF and its affiliates, whether or not contained in the Franchise Agreement. Guarantor shall render any payment or performance required under the Franchise Agreement or any other agreement between Franchisee and BBF or its affiliates upon demand from BBF. Guarantor waives (a) acceptance and notice of acceptance by BBF of this Guaranty; (b) notice of demand for payment of any indebtedness or nonperformance of any obligations of Franchisee; (c) protest and notice of default to any party with respect to the indebtedness or nonperformance of any obligations hereby guaranteed; (d) any right Guarantor may have to require that an action be brought against Franchisee or any other person or entity as a condition of liability hereunder; (e) all rights to payments and claims for reimbursement or subrogation which any of the undersigned may have against Franchisee arising as a result of the execution of and performance under this Guaranty by the undersigned; (f) any law which requires that BBF make demand upon, assert claims against or collect from Franchisee or any other person or entity (including any other guarantor), foreclose any security interest, sell collateral, exhaust any remedies or take any other action against Franchisee or any other person or entity (including any other guarantor) prior to making any demand upon, collecting from or taking any action against the undersigned with respect to this Guaranty; and (g) any and all other notices and legal or equitable defenses to which Guarantor may be entitled.

2. Confidential Information. With respect to all Confidential Information, Guarantor shall (a) adhere to all security procedures prescribed by BBF for maintaining confidentiality, (b) disclose such information to its employees only to the extent necessary for the operation of the Business; (c) not use any such information in any other business or in any manner not specifically authorized or approved in writing by BBF, (d) exercise the highest degree of diligence and make every effort to maintain the confidentiality of all such information during and after the term of the Franchise Agreement, (e) not copy or otherwise reproduce any Confidential Information, and (f) promptly report any unauthorized disclosure or use of Confidential Information. Guarantor acknowledges that all Confidential Information is owned by

BBF or its affiliates (except for Confidential Information which BBF licenses from another person or entity). Guarantor acknowledges that all customer data collected or generated by the Business and all data collected or generated by the primary software system (other than data regarding employees) is Confidential Information belonging to BBF. This Section will survive the termination or expiration of the Franchise Agreement indefinitely.

3. Covenants Not to Compete.

(a) Restriction - In Term. During the term of the Franchise Agreement, Guarantor shall not directly or indirectly have any ownership interest in, lend money or provide financial assistance to, provide any services to, or be employed by, any Competitor.

(b) Restriction – Post Term. For two years after the Franchise Agreement expires or is terminated for any reason (or, if applicable, for two years after a Transfer by Guarantor), Guarantor shall not directly or indirectly have any ownership interest in, lend money or provide financial assistance to, provide any services to, or be employed by, any Competitor operating in within 25 miles of Franchisee's Territory or the territory of any other Bloomin' Blinds business operating on the date of expiration, termination, or transfer, as applicable.

(c) Interpretation. Guarantor agrees that each of the foregoing covenants is independent of any other covenant or provision of this Guaranty or the Franchise Agreement. If all or any portion of the covenants in this Section is held to be unenforceable or unreasonable by any court or arbitrator, then the parties intend that the court or arbitrator modify such restriction to the extent reasonably necessary to protect the legitimate business interests of BBF. Guarantor agrees that the existence of any claim it or Franchisee may have against BBF shall not constitute a defense to the enforcement by BBF of the covenants of this Section. If Guarantor fails to comply with the obligations under this Section during the restrictive period, then the restrictive period will be extended an additional day for each day of noncompliance.

4. **Modification.** Guarantor agrees that Guarantor's liability hereunder shall not be diminished, relieved or otherwise affected by (a) any amendment of the Franchise Agreement, (b) any extension of time, credit or other indulgence which BBF may from time-to-time grant to Franchisee or to any other person or entity, or (c) the acceptance of any partial payment or performance or the compromise or release of any claims.

5. **Governing Law; Dispute Resolution.** This Guaranty shall be governed by and construed in accordance with the laws of the state of Texas (without giving effect to its principles of conflicts of law). The parties agree that any Texas law for the protection of franchisees or business opportunity purchasers will not apply unless its jurisdictional requirements are met independently without reference to this Section 5. The provisions of Article 17 (Dispute Resolution) of the Franchise Agreement apply to and are incorporated into this Guaranty as if fully set forth herein. Guarantor shall pay to BFF all costs incurred by BFF (including reasonable attorney fees) in enforcing this Guaranty. If multiple Guarantors sign this Guaranty, each will have joint and several liability.

Agreed to by:

Name: _____
Address: _____

Date: _____

Name: _____
Address: _____

Date: _____

Name: _____
Address: _____

Date: _____

Attachment 3 to Franchise Agreement

CONDITIONAL ASSIGNMENT OF BRAND ACCOUNTS

This Assignment of Brand Accounts (this “Assignment”) is executed by the undersigned (“Franchisee”) in favor of Bloomin Blinds Franchise Corp, a Texas corporation (“BBF”).

Background Statement: BBF and Franchisee are parties to a Franchise Agreement pursuant to which BBF granted Franchisee a license to operate a Bloomin Blinds franchised business (the “Business”). BBF or its affiliates are the sole owner of the Bloomin Blinds brand and all names, logos, trademarks, service marks, and other intellectual property associated therewith. To protect BBF’s interest in and control of Bloomin Blinds, Franchisee acknowledges and agrees that BBF has the right to control all telephone numbers, directory listings, and internet marketing accounts related to Bloomin Blinds.

Franchisee agrees as follows:

- 1. Conditional Assignment.** Franchisee hereby assigns to BBF (or its designee) all of Franchisee’s rights, title, and interest in and to all telephone numbers, directory listings, email accounts, websites, social media accounts, and all other accounts and profiles for advertising and marketing on the internet or any electronic communications network (“Brand Accounts”) associated with Bloomin Blinds and registered by Franchisee from time to time in connection with the operation of Franchisee’s Business, such assignment to be effective upon (a) termination or expiration of the Franchise Agreement, or (b) notice from BBF to Franchisee, at which BBF will have the right to assume ownership of any one or all Brand Accounts.
- 2. Transfer or Deletion.** Franchisee hereby authorizes the service provider of each Brand Account (the “Provider”) to transfer the Brand Account to BBF (or its designee) or to delete the Brand Account upon the written instruction of BBF. Franchisee hereby grants BBF an irrevocable limited power of attorney on behalf of Franchisee to direct any Provider to transfer or delete a Brand Account. In such an event, Franchisee will have no further right, title or interest in the Brand Account but will remain liable to the Provider for all past due fees owing to the Provider on or before the date on which the assignment is effective. BBF will have no liability or obligation of any kind to a Provider arising prior to the effective date of transfer or deletion. Franchisee agree to take all reasonable steps necessary to effectuate the transfer or deletion (as determined by Buyer) of each Brand Account.

[Signatures on next page]

Executed by:

FRANCHISEE:

[if an individual:]

Name: _____

Date: _____

[if an entity:]

By: _____

Name: _____

Title: _____

Date: _____

Attachment 4 to Franchise Agreement

CERTIFICATION OF FRANCHISOR'S COMPLIANCE

THIS CERTIFICATION DOES NOT APPLY TO CANDIDATES LOCATED IN, OR FRANCHISED BUSINESSES TO BE LOCATED IN, ANY OF THE FOLLOWING FRANCHISE REGISTRATION STATES: CA, HI, IL, IN, MD, MI, MN, NY, ND, RI, SD, VA, WA, or WI.

By signing below, the undersigned acknowledges the following:

- (1) The undersigned understands all the information in BBF's Disclosure Document.
- (2) The success or failure of the Business will depend in large part upon Franchisee's skills, abilities and efforts and those of the persons Franchisee employs, as well as many factors beyond Franchisee's control such as weather, competition, interest rates, the economy, inflation, labor and supply costs, and the marketplace.
- (3) That no person acting on BBF's behalf made any statement or promise regarding the costs involved in operating a Bloomin Blinds franchise that is not in the Disclosure Document or that is contrary to, or different from, the information in the Disclosure Document.
- (4) That no person acting on BBF's behalf made any claim or representation to Franchisee, orally, visually, or in writing that contradicted the information in the Disclosure Document.
- (5) That no person acting on BBF's behalf made any statement or promise regarding the actual, average or projected profits or earnings, the likelihood of success, the amount of money Franchisee may earn, or the total amount of revenue a Bloomin Blinds franchise will generate, that is not in the Disclosure Document ~~or that is contrary to, or different from, the information in the Disclosure Document.~~
- (6) That no person acting on BBF's behalf made any statement or promise or agreement, ~~other than those matters addressed in this Agreement,~~ concerning advertising, marketing, media support, market penetration, training, support service, or assistance that is contrary to, or different from, the information contained in the Disclosure Document.
- (7) The undersigned understands that ~~this~~the Franchise Agreement contains the entire agreement between BBF and Franchisee concerning the Bloomin Blinds franchise, which means that any oral or written statements not set out in ~~this~~the Franchise Agreement will not be binding. In deciding to enter into ~~this~~the Franchise Agreement, the undersigned is not relying on any statement, promise, claim, or representation not expressly set forth in ~~this~~the Franchise Agreement or in the Disclosure Document.

All representations requiring prospective franchisees to assent to a release, estoppel or waiver of liability are not intended to nor shall they act as a release, estoppel or waiver of any liability under the Maryland Franchise Registration and Disclosure Law.

Name: _____
Date: _____

Name: _____
Date: _____

CONVERSION ADDENDUM TO
BLOOMIN BLINDS
FRANCHISE AGREEMENT

THIS ADDENDUM TO THE BLOOMIN BLINDS FRANCHISE AGREEMENT (the “Franchise Agreement”) is made by and between BLOOMIN BLINDS FRANCHISE CORP. (referred to in this Addendum as “Franchisor,” “we,” “us” or “our”), and the Franchisee named on the Summary Page to the Franchise Agreement (referred to in this Addendum as “Franchisee,” “you,” “your” or “owner”). Capitalized terms not defined in this Conversion Addendum have the meaning given them in the Franchise Agreement. The Effective Date of this Addendum is the same as the Effective Date of the Franchise Agreement.

BACKGROUND:

A. You own and operate an independent window coverings business (the “Existing Business”) doing business under the dba _____.

B. You desire to convert your Existing Business to a Bloomin Blinds Business.

C. Because of your experience and existing customer base, we have agreed to make certain modifications to the Franchise Agreement, as set forth below as part of our Conversion Franchise Program.

AGREEMENT:

1. Ownership. You represent and warrant that the following individuals are the sole owners of the Existing Business (the “Owners”) and these individuals will be the sole owners of Franchisee:

<u>Owners</u>	<u>Percentage of Ownership in Franchisee</u> <u>(total must equal 100%)</u>
<u>Total</u>	<u>100%</u>

You further represent and warrant to Franchisor that (i) the Owners own all right, title and interest in and to the Existing Business, free and clear of any mortgage, lien or claims, and the Owners have not assigned any or all of their interest in the Existing Business to any third party, and (ii) all financial information and reports you have provided to us, including without limitation, customer list and trailing 12 months revenue and current balance sheet are accurate.

2. Initial Fee, Start-up Fee, Royalty Fee. The Initial Fee and Set-up are included in the Summary Page to the Franchise Agreement. The 6% of Total Sales Royalty Fee set forth in Section 4.3 of the Franchise Agreement is reduced to 2% of Total Sales for the first twelve months that you operate as a Bloomin Blinds Business under the Franchise Agreement and 4% of Total Sales for months 13-24 of the operation of your Bloomin Blinds Business. After the 24th month of operation of your Bloomin Blinds Business the Royalty Fee will be 6% of Total Sales. The \$600 monthly minimum set forth in Section 4.3 is waived for the first 24 months of operation of your Bloomin Blinds Business.

3. No Other Modifications. Except as expressly modified by this Addendum, the Franchise Agreement remains in full force and effect and is enforceable according to its terms and conditions.

IN WITNESS WHEREOF, the parties hereto have executed and delivered this Addendum to the Franchise Agreement on the date set forth above.

As Franchisor: **BLOOMIN BLINDS FRANCHISE CORP.**

By: _____

Name Printed:

Title:

As Franchisee:

By: _____

Name Printed: [Owner Name]

Title: _____

As Individual(s):

By: _____

Name Printed: [Owner Name]

EXHIBIT C

CUSTOMER SERVICE CENTER AGREEMENT

Bloomin Blinds Franchise Corp (“Franchisor”) and the undersigned franchisee (“Franchisee”) agree as follows:

- 1. Services.** Franchisor will operate a customer service center for franchisees of Bloomin Blinds (the “Customer Service Center”). Franchisor will bear all costs and expenses of the Customer Service Center. The Customer Service Center will provide services determined by Franchisor for handling communications with potential new customers and with existing customers of Franchisee, such as receiving inbound phone or website inquiries from potential new customers, providing cost estimates to potential customers, assisting customers in signing up for service, following up on new customer inquiries, and receiving complaints. Franchisee will handle all scheduling directly. Franchisor will operate the Customer Service Center for such hours as it deems appropriate.
- 2. Monthly Fee.** Franchisee will pay Franchisor a Customer Service Support Fee that is the greater of \$400 per month, ~~and 2% of Franchisee’s Total Sales (as such Term is defined in Franchisee’s franchise agreement)~~Currently, \$400 per month per territory, plus a per call fee ranging between \$.50-\$1.00, depending on the type of call.
- 3. Payment Terms.** The monthly fee for a given month is due by the last day of the following calendar month. Not more than once per year, Franchisor may reasonably increase the monthly \$400 fee to reflect its costs of operating the Customer Service Center, overhead, and other factors. Franchisor will give at least ~~60~~30 days’ notice before any such increase, but Franchisor does not anticipate the fee to increase by more than 10% annually.
- 4. Miscellaneous.** This agreement will automatically end upon the expiration or termination of the Franchise Agreement between Franchisor and Franchisee. Franchisor may terminate this Agreement at any time after at least 90 days’ notice to Franchisee. Franchisee does not have the right to terminate this Agreement except with the written consent of Franchisor. The laws of the State of Texas (without giving effect to its principles of conflicts of law) govern all adversarial proceedings between the parties. Franchisor’s liability to Franchisee for failing to properly operate the Customer Service Center will be limited to Franchisee’s actual lost revenue from specifically identified customers which losses are proven by Franchisee to arise from Franchisor’s failure. The provisions of Section 4.9 (Payment Terms), Article 17 (Dispute Resolution) and Article 18 (Miscellaneous) of the Franchise Agreement between Franchisor and Franchisee apply to and are incorporated into this Agreement as if fully set forth herein.

Agreed to by:

FRANCHISOR:

BLOOMIN BLINDS FRANCHISE CORP

By: _____

Name: _____

Title: _____

Date: _____

FRANCHISEE:

[if an individual:]

Name: _____

Date: _____

[if an entity:]

By: _____

Name: _____

Title: _____

Date: _____

EXHIBIT D

FORM OF GENERAL RELEASE

[This is our current standard form of General Release. This document is not signed when you purchase a franchise. In circumstances such as a renewal of your franchise or as a condition of our approval of a sale of your franchise, we may require you to sign a general release.]

This General Release (“Release”) is executed by the undersigned (“Releasor”) in favor of Bloomin Blinds Franchise Corp, a Texas corporation (“BBF”).

Background Statement: *[describe circumstances of Release]*

Releasor agrees as follows:

1. Release. Releasor (on behalf of itself and its parents, subsidiaries and affiliates and their respective past and present officers, directors, shareholders, franchise sellers, managers, members, partners, agents, and employees (collectively, the “Releasing Parties”)) hereby releases BBF, its affiliates, and their respective directors, officers, shareholders, employees, and agents (collectively, the “Released Parties”) from any and all claims, causes of action, suits, debts, agreements, promises, demands, liabilities, contractual rights and/or obligations, of whatever nature, known or unknown, which any Releasing Party now has or ever had against any Released Party based upon and/or arising out of events that occurred through the date hereof, including without limitation, anything arising out of the Franchise Agreement (collectively, “Claims”).

2. Covenant Not to Sue. Releasor (on behalf of all Releasing Parties) covenants not to initiate, prosecute, encourage, assist, or (except as required by law) participate in any civil, criminal, or administrative proceeding or investigation in any court, agency, or other forum, either affirmatively or by way of crossclaim, defense, or counterclaim, against any Released Party with respect to any Claim.

3. Representations and Acknowledgments. Releasor represents and warrants that: (i) Releasor is the sole owner of all Claims, and that no Releasing Party has assigned or transferred, or purported to assign or transfer, to any person or entity, any Claim; (ii) Releasor has full power and authority to sign this Release; and (iii) this Release has been voluntarily and knowingly signed after Releasor has had the opportunity to consult with counsel of Releasor’s choice. Releasor acknowledges that the release in Section 1 is a complete defense to any Claim.

4. Miscellaneous. If any of the provisions of this Release are held invalid for any reason, the remainder of this Release will not be affected and will remain in full force and effect. In the event of any dispute concerning this Release, the dispute resolution, governing law, and venue provisions of the Franchise Agreement shall apply. Releasor agrees to take any actions and sign any documents that BBF reasonably requests to effectuate the purposes of this Release. This Release contains the entire agreement of the parties concerning the subject matter hereof.

5. **State ~~Addenda~~Rider.**

[California Residents]: Releasor, for itself and its heirs, successors and assigns, hereby expressly, voluntarily, and knowingly waives, relinquishes and abandons each and every right, protection, and benefit to which they would be entitled, now or at any time hereafter under Section 1542 of the Civil Code of the State of California, as well as under any other statutes or common law principles of similar effect to said Section 1542, whether now or hereafter existing under the laws of California or any other applicable federal or state law with jurisdiction over the parties' relationship. Releasor acknowledges that Section 1542 of the Civil Code of the State of California provides as follows:

"A general release does not extend to claims which the creditor or releasing party does not know or suspect to exist in his favor at the time of executing the release, which if known by him must have materially affected his settlement with the debtor or released party."

[Maryland Residents]: This Release shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.

[Washington Residents]: A release or waiver of rights executed by a franchisee shall not include rights under the Washington Franchise Investment Protection Act except when executed pursuant to a negotiated settlement after the franchise agreement is in effect and where the parties are represented by independent counsel.

Agreed to by:

Name: _____
Date: _____

EXHIBIT E
FINANCIAL STATEMENTS

BLOOMIN' BLINDS FRANCHISE CORP

FINANCIAL REPORT
AS OF DECEMBER 31, 2024



BLOOMIN' BLINDS FRANCHISE CORP

TABLE OF CONTENTS

	<u>Page</u>
Independent Auditor's Report	3
Balance Sheets	5
Statements of Operations	6
Statements of Changes in Members' (Deficit)	7
Statements of Cash Flows	8
Notes to Financial Statements	10



Independent Auditor's Report

To the Shareholders
Bloomin' Blinds Franchise Corp
Plano, Texas

Report on the Audit of the Financial Statements

Opinion

We have audited the accompanying financial statements of Bloomin' Blinds Franchise Corp which comprise the balance sheet as of December 31, 2024, and 2023, and the related statements of operations, changes in stockholders' (deficit) and cash flows for the years ended December 31, 2024, 2023, and 2022, and the related notes to the financial statements.

In our opinion, the financial statements referred to in the first paragraph above present fairly, in all material respects, the financial position of Bloomin' Blinds Franchise Corp as of December 31, 2024, and 2023, and the results of its operations and its cash flows for the years ended December 31, 2024, 2023, and 2022, in accordance with accounting principles generally accepted in the United States of America.

Basis for Opinion

We conducted our audits in accordance with auditing standards generally accepted in the United States of America (GAAS). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of Bloomin' Blinds Franchise Corp and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements relating to our audits. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Responsibilities of Management for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about Bloomin' Blinds Franchise Corp's ability to continue as a going concern for one year after the date that the financial statements are issued.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with GAAS will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.

In performing an audit in accordance with GAAS, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of Bloomin' Blinds Franchise Corp's internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about Bloomin' Blinds Franchise Corp's ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control-related matters that we identified during the audit.

Reese CPA LLC

Ft. Collins, Colorado
March 21, 2025

BLOOMIN' BLINDS FRANCHISE CORP
BALANCE SHEETS

	AS OF DECEMBER 31,	
	2024	2023
ASSETS:		
CURRENT ASSETS		
Cash and cash equivalents	\$ 331,898	\$ 417,777
Franchisee receivable	497,407	831,390
Prepaid expense	-	-
Deferred contract commissions, current	501,659	355,764
TOTAL CURRENT ASSETS	1,330,964	1,604,931
NON-CURRENT ASSETS		
Property and equipment, net	426,183	473,035
Right to use - office space	217,442	325,756
Deferred contract commission	2,054,978	1,581,960
Franchisee receivables, long-term	186,900	188,250
Other assets	-	15,331
TOTAL ASSETS	\$ 4,216,467	\$ 4,189,263
LIABILITIES AND STOCKHOLDERS' (DEFICIT):		
CURRENT LIABILITIES		
Accounts payable	\$ 161,581	\$ 411,190
Accrued expenses	-	186,531
Franchisee deposits	-	115,345
Lease liability, current	114,432	102,634
Non-refundable deferred franchise fees, current	869,800	707,907
Current maturities of notes payable	112,879	22,378
TOTAL CURRENT LIABILITIES	1,258,692	1,545,985
LONG-TERM LIABILITIES		
Non-refundable deferred franchise fees	2,810,800	2,421,675
Lease liability	108,594	228,803
Notes payable	2,187,443	2,278,229
TOTAL LIABILITIES	6,365,529	6,474,692
STOCKHOLDERS' (DEFICIT)		
Common stock, \$10 par value, 100 shares issued		
100 shares issued and outstanding	1,000	1,000
Retained (deficit)	(1,764,749)	(1,750,893)
Due from related parties	(385,313)	(535,536)
TOTAL STOCKHOLDERS' (DEFICIT)	(2,149,062)	(2,285,429)
TOTAL LIABILITIES AND STOCKHOLDERS' (DEFICIT)	\$ 4,216,467	\$ 4,189,263

The accompanying notes are an integral part of these financial statements.

BLOOMIN' BLINDS FRANCHISE CORP
STATEMENTS OF OPERATIONS

	FOR THE YEARS ENDED DECEMBER 31,		
	2024	2023	2022
REVENUES			
Royalty fees	\$ 1,708,809	\$ 1,503,786	\$ 1,381,194
Franchise fees	2,239,725	711,909	733,635
Ancillary fees	1,263,270	1,415,776	1,178,434
Rebate revenue	657,699	452,332	636,506
Advertising revenue	735,679	639,715	542,606
TOTAL REVENUES	6,605,182	4,723,518	4,472,375
OPERATING EXPENSES			
Payroll and related costs	2,142,390	1,901,947	2,150,329
Franchise related costs	2,696,341	1,108,247	1,160,138
General and administrative	1,050,918	1,183,966	1,095,861
Advertising expenses	112,155	537,279	281,169
Professional fees	232,904	359,112	112,248
Depreciation expense	34,349	45,369	39,795
TOTAL OPERATING EXPENSES	6,269,057	5,135,920	4,839,540
OPERATING INCOME (LOSS)	336,125	(412,402)	(367,165)
OTHER INCOME (EXPENSE)			
Interest income	3,422	246	1,820
Interest expense	(110,386)	(116,054)	(111,956)
OTHER (EXPENSE)	(106,964)	(115,808)	(110,136)
NET INCOME (LOSS)	\$ 229,161	\$ (528,210)	\$ (477,301)

The accompanying notes are an integral part of these financial statements

BLOOMIN' BLINDS FRANCHISE CORP
STATEMENTS OF CHANGES IN STOCKHOLDERS' (DEFICIT)
FOR THE YEARS ENDED DECEMBER 31, 2024, 2023 AND 2022

	<u>Common Stock</u>	<u>Retained (Deficit)</u>	<u>Total Stockholders' (Deficit)</u>
BALANCE, DECEMBER 31, 2021	\$ 1,000	\$ (720,365)	\$ (719,365)
Shareholder distributions	-	(6,543)	(6,543)
Net (loss)	<u>-</u>	<u>(477,301)</u>	<u>(477,301)</u>
BALANCE, DECEMBER 31, 2022	1,000	(1,204,209)	(1,203,209)
Shareholder distributions	-	(18,474)	(18,474)
Net (loss)	<u>-</u>	<u>(528,210)</u>	<u>(528,210)</u>
BALANCE, DECEMBER 31, 2023	1,000	(1,750,893)	(1,749,893)
Shareholder distributions	-	(243,017)	(243,017)
Net income	<u>-</u>	<u>229,161</u>	<u>229,161</u>
BALANCE, DECEMBER 31, 2024	<u>\$ 1,000</u>	<u>\$ (1,764,749)</u>	<u>\$ (1,763,749)</u>

The accompanying notes are an integral part of these financial statements.

BLOOMIN' BLINDS FRANCHISE CORP
STATEMENTS OF CASH FLOWS

	FOR THE YEARS ENDED DECEMBER 31,		
	2024	2023	2022
CASH FLOWS FROM OPERATING ACTIVITIES			
Net income (loss)	\$ 229,161	\$ (528,210)	\$ (477,301)
Adjustments to reconcile net (loss) to net cash provided by operating activities:			
Depreciation and amortization	34,349	45,369	39,795
Loss on equipment disposal	12,503	-	-
Amortization of right-to use asset	108,314	108,315	-
Recognition of non-refundable deferred franchise sales	(1,582,471)	(711,909)	(733,635)
Recognition of deferred contract commissions	1,015,838	355,764	268,455
Change in assets and liabilities			
Franchisee receivables	333,983	(49,671)	(358,933)
Prepaid expenses	-	72,315	(55,479)
Deferred contract commissions	(1,634,751)	(1,112,363)	(1,449,580)
Other assets	15,331		
Accounts payable	(249,609)	109,393	(347,522)
Accrued expenses	(186,531)	26,217	154,515
Franchisee deposits	(115,345)	115,345	-
Lease liability	(108,411)	(102,634)	-
Non-refundable deferred franchise fees	2,133,489	1,388,043	1,877,316
Net cash provided (used) by operating activities	5,850	(284,026)	(1,082,369)
CASH FLOWS FROM INVESTING ACTIVITIES			
Collection of long-term receivables	1,350	-	42,600
Purchases of property and equipment	-	(4,558)	(23,180)
Net cash provided (used) by investing activities	1,350	(4,558)	19,420
CASH FLOWS FROM FINANCING ACTIVITIES			
Proceeds from borrowing	50,000	-	-
Payment on notes payable	(50,285)	(19,325)	(11,443)
Advances to related parties	150,223	(246,821)	(96,427)
Member distributions	(243,017)	(18,474)	(6,543)
Net cash provided (used) by financing activities	(93,079)	(284,620)	(114,413)
NET INCREASE (DECREASE) IN CASH	(85,879)	(573,204)	(1,177,362)
CASH, beginning of year	417,777	990,981	2,168,343
CASH, end of year	\$ 331,898	\$ 417,777	\$ 990,981
SUPPLEMENTAL CASH FLOW INFORMATION			
Cash paid for interest	\$ 145,077	\$ 153,060	\$ 30,110

The accompanying notes are an integral part of these financial statements.

BLOOMIN' BLINDS FRANCHISE CORP

NOTES TO FINANCIAL STATEMENTS

NOTE 1 - NATURE OF BUSINESS AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Bloomin' Blinds Franchise Corp ("Company") is a Texas Corporation, the Company was formed on June 12, 2014.

The Company offers franchises for the right to operate a franchised business that sells, installs, and repairs window blinds, shades, and shutters under the trade name "Bloomin' Blinds".

Related Parties

Bloomin Blinds Inc, operated Bloomin' Blinds in Carrollton and Lewisville, Texas from 2001 until November 2017, when it sold the business to a then-current employee, the office manager. That office now operates as Bloomin Blinds of North Dallas. The affiliate has not sold any other franchises. Stuart Bros Blinds, LLC, has operated a Bloomin' Blinds in Pflugerville, Texas, beginning February 2021.

A summary of significant accounting policies follows:

Basis of Presentation

The accompanying financial statements have been prepared on an accrual basis in accordance with accounting principles generally accepted in the United States of America ("GAAP").

Use of Estimates

Preparation of the Company's financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, disclosure of any contingent assets and liabilities at the date of the financial statements and reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Cash and Cash Equivalents

The Company considers all highly liquid investments with a maturity of three months or less at the time of purchase to be cash equivalents. The Company had no cash equivalents as of December 31, 2024, and 2023.

Variable Interest Entities

The Company has evaluated its business relationships with Related Parties for which it provides advances to or receives advances from (see Note 4) to identify potential variable interest entities and has concluded that consolidation is not required for the periods presented.

BLOOMIN' BLINDS FRANCHISE CORP
NOTES TO FINANCIAL STATEMENTS

NOTE 1 - NATURE OF BUSINESS AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

Franchisee Receivables

The Company's franchisee receivables primarily result from initial franchise fees, royalty fees, brand development contributions and training fees charged to franchisees. The timing of revenue recognition may be different from the timing of invoicing to customers. The Company records an accounts receivable when revenue is recognized prior to invoicing, or unearned revenue when revenue is recognized after invoicing. The Company reports these receivables at net realizable value.

Management determines the allowance for doubtful accounts based on historical losses, current expectations, and economic conditions. On a continuing basis, management analyzes delinquent accounts receivable and, once these accounts receivable are determined to be uncollectible, they are written off through a charge against an existing allowance account. The allowance account is reviewed regularly and adjusted against earnings as appropriate. The Company determined that an allowance on outstanding franchisee receivables of \$0 was necessary as of December 31, 2024, and 2023. Franchisee bad debt expense was \$0, \$0, and \$0 for the years ended December 31, 2024, 2023, and 2022. Franchisee amounts written off were \$0, \$0, and \$0 for the years ended December 31, 2024, 2023, and 2022.

Property and Equipment

The Company has adopted ASC 360 – Property, Plant and Equipment. Property and equipment are stated at historical cost. Depreciation is provided using straight-line method based on the estimated useful lives of the related assets (generally two to seven years). Routine expenditures for repairs and maintenance are charged to expense as incurred and are charged to operations and major improvements are capitalized. Upon retirement, sale, or other disposition of property and equipment, the cost and accumulated depreciation are eliminated from the accounts and a gain or loss is included in operating expenses.

Property and equipment consist of the following as of December 31:

	2024	2022
Building	\$ 368,874	\$ 368,874
Furniture and equipment	126,453	138,955
Vehicles	100,479	100,479
Leasehold improvements	85,272	85,272
Property and equipment	681,078	693,580
Less accumulated depreciation	(254,895)	(220,545)
	<u>\$ 426,183</u>	<u>\$ 513,846</u>

Depreciation expense was \$34,349, \$45,369, and \$39,795 for the years ended December 31, 2024, 2023, and 2022.

BLOOMIN' BLINDS FRANCHISE CORP
NOTES TO FINANCIAL STATEMENTS

NOTE 1 - NATURE OF BUSINESS AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

Franchisee Revenue and Non-refundable Deferred Franchise Fee Revenue

The Company recognizes revenues under the guidance of ASC 606, "Contracts with Customers". The Company's revenue is principally generated through franchise agreements with the Company's franchisees.

Each franchise agreement is comprised of several performance obligations. The Company identifies those performance obligations, determines the contract price for each obligation, allocates the transaction price to each performance obligation and recognizes revenue when the Company has satisfied the performance obligation by transferring control of the good or service to the franchisee.

When a qualified party purchases a "Bloomin Blinds" franchise, the Company grants the franchisee the right to operate the franchised business in a specific territory and to use the proprietary methods, techniques, trade dress, trademarks, and logos ("symbolic intellectual property" or "IP") for an initial term of seven years with unlimited five-year renewal options. Revenues related to the designated territory and IP are continuing monthly royalty fees as defined in the franchise agreement and are 5.5% of gross sales subject to per territory minimums and maximums as defined in the franchise agreement. Revenue from continuing monthly royalty fees is billed monthly and is recognized as revenue when earned. These revenues will be used to continue the development of the Company's brand, the franchise system and provide on-going support for the Company's franchisees.

Revenue from initial franchise fees is allocated to the performance obligations in the franchise agreement that are distinct from the territory rights and symbolic intellectual property. The Company's current franchise agreement requires the franchisee to pay an initial, non-refundable fee upon the signing of the agreement for each new franchise awarded. Revenue from initial fees is recognized when the performance obligation is satisfied, and control of the goods or service has been transferred to the franchisee. Unearned initial fee revenues are recorded as non-refundable deferred revenue. Commissions and other direct costs related to unsatisfied performance obligations are recorded as a contract commission asset and are recognized as an expense when the related performance obligation has been satisfied under the guidance of ASC 340-40 "Other Assets and Deferred Costs".

Other Fees and Charges

Fees for technology, software, customer service center, parts, product samples, tools and supplies are recognized as revenue when control of the related good or service has been transferred to control of the franchisee. These service fees are billed monthly as the service is delivered or available. Product sales are billed upon order and recognized as revenue when delivery has occurred.

Rebate Revenue

Manufacturers' rebates are recognized as revenue when the amount of the rebate is known, and collection of the rebate is reasonably assured.

BLOOMIN' BLINDS FRANCHISE CORP
NOTES TO FINANCIAL STATEMENTS

NOTE 1 - NATURE OF BUSINESS AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

Marketing Fund Contribution

A marketing fund contribution of 2% of gross sales, subject to maximums as defined in the agreement, is collected from all franchised locations to be used to maximize the general public recognition, acceptance, and use of the system. The fees are billed monthly with the royalty fees and recognized as revenue when earned.

Advertising Expenses

The Company expenses advertising costs for the selling of franchises as incurred. Advertising expenses were \$0, \$0, and \$0 for the years ended December 31, 2024, 2023, and 2022.

Income Taxes

The shareholders of the Company have elected to be treated as a Subchapter S corporation for income tax purposes. Accordingly, taxable income and losses of the Company are reported on the income tax returns of the Company's shareholders and no provision for federal or state income taxes has been recorded in the accompanying financial statements.

The Company follows accounting requirements associated with uncertainty in income taxes under the provisions of Financial Accounting Standards Board ("FASB") ASC 740, Income Taxes. Using that guidance, tax positions initially need to be recognized in the financial statements when it is more-likely-than-not the positions will be sustained upon examination by the tax authorities. A recognized tax position is then measured at the largest amount of benefit that is greater than 50% likely of being realized upon settlement.

Based on its evaluation, the Company has concluded that there are no significant uncertain tax positions requiring recognition in its financial statements for the years ended December 31, 2031, and 2022.

Concentrations of Credit Risk

Financial instruments that potentially subject the Company to significant concentrations of credit risk consist primarily of cash, franchise receivables and advances to Related Parties. The Company places its temporary cash investments with financial institutions. At times throughout the year the Company may, in the ordinary course of business, maintain cash balances in excess of federally insured limits. Management does not believe the Company is exposed to any unusual risks on such deposits. The Company grants credit to franchisees and Related Parties. The Company's ability to collect the amounts due from franchisees and Related Parties is affected by fluctuations in the economy and the operations of the franchisees.

Recently Issued and Adopted Accounting Guidance

The Company has adopted all recently issued Accounting Standards Updates ("ASU"). Management has not yet determined the effect the adoption of the other recently issued ASUs, including those not yet effective, could have on the financial position or results of operations of the Company.

BLOOMIN' BLINDS FRANCHISE CORP
NOTES TO FINANCIAL STATEMENTS

NOTE 2 – CONTRACTS WITH CUSTOMERS

The Company has recognized an asset for the incremental costs and recorded a liability for unearned revenue and deposits associated with franchisee acquisition and acceptance performance obligation of the Company's franchise agreement. The account balances and activity are as follows:

	December 31,	
	2024	2023
Deferred Contract Commissions		
Balance beginning of year	\$ 1,937,724	\$ 1,181,125
Deferral of contract commission costs	1,634,751	1,112,369
Recognition of contract commission costs	(1,015,818)	(355,770)
Balance at end of year	<u>\$ 2,556,657</u>	<u>\$ 1,937,724</u>
Non-refundable Deferred Franchise Fees:		
Balance beginning of year	\$ 3,129,582	\$ 2,453,448
Deferral of non-refundable franchise fees	2,133,489	1,388,042
Recognition of non-refundable franchise fees	(1,582,471)	(711,908)
Balance at end of year	<u>\$ 3,680,600</u>	<u>\$ 3,129,582</u>

Estimated Recognition of Non-refundable Deferred Franchise Fees and Contract Commission Costs

Estimated revenues and franchise acquisition costs to be recognized in future periods related to non-refundable deferred franchise fees as reported as of December 31, 2024, is as follows:

	Deferred Contract Commissions	Non-refundable Franchise Fees
Year ending December 31:		
2025	\$ 501,659	\$ 869,800
2026	501,659	763,836
2027	501,659	675,407
2028	501,657	650,479
2029	338,347	439,719
Thereafter	211,656	281,359
	<u>\$ 2,556,637</u>	<u>\$ 3,680,600</u>

Disaggregation of Revenues

Disaggregated revenues based on the satisfaction of performance obligations in the Company's contracts with franchisees for the years ended December 31, 2024, 2023, and 2022, is as follows:

	2024	2023	2022
Performance obligations completed at a point in time	\$ 5,022,711	\$ 4,011,609	\$ 3,738,740
Performance obligations completed through the passage of time	1,582,471	711,909	733,635
Total revenues	<u>\$ 6,605,182</u>	<u>\$ 4,723,518</u>	<u>\$ 4,472,375</u>

BLOOMIN' BLINDS FRANCHISE CORP
NOTES TO FINANCIAL STATEMENTS

NOTE 3 – NOTES PAYABLE

Notes payable consist of the following at December 31,

	<u>2024</u>	<u>2023</u>
Note payable with the Small Business Administration under the EIDL program for COVID-19 relief. Face amount of \$2,000,000, payable in monthly installments of \$9,834 including interest at the rate of 3.75% until all principal and interest is repaid. Final payment due October 2051. Collateralized by the assets of the Company.	\$ 1,958,428	\$ 1,999,102
Note payable with a bank, payable in monthly payments of \$3,069, including interest at 6.662%, final payment due in October of 2028. Collateralized by real estate.	136,784	166,034
Note payable with a bank, payable in monthly payments of \$1,099, including interest at 4.04654%, final payment due in November of 2043. Collateralized by real estate.	169,247	135,471
Note payable with a corporation, payable in monthly payments of \$7,262 including interest at 5.0%, final payment is due in May 2025. Collateralized by the assets of the Company.	35,863	-
	2,300,322	2,300,607
Less current maturities	(112,879)	(22,378)
	<u>\$ 2,187,443</u>	<u>\$ 2,278,229</u>

The maturities of the long-term debt are as follows:

Year ending December 31:

2025	\$ 112,879
2026	85,093
2027	89,253
2028	93,414
2029	98,240
Thereafter	1,821,443
	<u>\$ 2,300,32</u>

Interest expense on notes payable was \$110,386, \$116,054, and \$112,128, for the years ended December 31, 2024, 2023, and 2022. Accrued interest on the SBA EIDL loan totaled \$0, and \$34,692 as of December 31, 2024, and 2023.

BLOOMIN' BLINDS FRANCHISE CORP
NOTES TO FINANCIAL STATEMENTS

NOTE 4 – RELATED PARTY TRANSACTIONS

Transactions with the Company's related parties primarily consist of various costs paid and advances made to the related parties to support their operations and development both in cash and costs incurred.

Advances are not collateralized, noninterest bearing and due on demand. Advances due from the related parties as of December 31, 2024, and 2023 were \$385,313, and \$535,536. The advances are reported as a component of stockholders' (deficit) in the accompanying balance sheet as the advances do not have stated repayment terms and the control of these related parties is the same control of the Company.

NOTE 5 – RIGHT TO USE ASSET AND LEASE LIABILITY

On January 1, 2022, under the guidance of ASC 842 "Leases", the Company recorded a right to use asset and lease liability for the lease of office space from a company owned by one of the members of the Company. As of January 1, 2022, the remaining initial lease term was 59 months, through November 2026. Lease payments over the term are between \$9,337 and \$10,333. The right to use asset and lease were recorded as an operating lease. The right to use asset and lease liability were valued at \$532,547 using the monthly lease payments over the initial term of the lease using a 3.25% discount rate based on the prime interest borrowing rate at the inception of the lease. Total lease expense recorded for the years ended December 31, 2024, 2023, and 2022, was \$117,516, \$120,909, and \$112,480 and consisted of right to use asset amortization of \$108,314, \$108,315, and \$98,476 and amounts representing interest of \$9,201, \$12,594, and \$14,364.

Future minimum payments of the lease, including the interest component, is as follows:

Year ending December 31:	
2025	\$ 119,992
2026	112,049
Total	<u>\$ 232,041</u>

NOTE 6 - COMMITMENTS AND CONTINGENCIES

Contingencies

The Company may be party to various claims, legal actions and complaints arising in the ordinary course of business. In the opinion of management, all matters are of such kind, or involve such amounts, that unfavorable disposition, if any, would not have a material effect on the financial position of the Company.

NOTE 7 - SUBSEQUENT EVENTS

Date of Management's Evaluation

Management has evaluated subsequent events through March 21, 2025, the date on which the financial statements were available to be issued.

BLOOMIN' BLINDS FRANCHISE CORP

FINANCIAL REPORT
AS OF DECEMBER 31, 2023



BLOOMIN' BLINDS FRANCHISE CORP

TABLE OF CONTENTS

	<u>Page</u>
Independent Auditor's Report	3
Balance Sheets	5
Statements of Operations	6
Statements of Changes in Members' (Deficit)	7
Statements of Cash Flows	8
Notes to Financial Statements	10



Independent Auditor's Report

To the Shareholders
Bloomin' Blinds Franchise Corp
Plano, Texas

Report on the Audit of the Financial Statements

Opinion

We have audited the accompanying financial statements of Bloomin' Blinds Franchise Corp which comprise the balance sheet as of December 31, 2023, and 2022, and the related statements of operations, changes in stockholders' (deficit) and cash flows for the years ended December 31, 2023, and 2022, and the related notes to the financial statements.

In our opinion, the financial statements referred to in the first paragraph above present fairly, in all material respects, the financial position of Bloomin' Blinds Franchise Corp as of December 31, 2023, and 2022, and the results of its operations and its cash flows for the years ended December 31, 2023, and 2022, in accordance with accounting principles generally accepted in the United States of America.

Basis for Opinion

We conducted our audits in accordance with auditing standards generally accepted in the United States of America (GAAS). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of Bloomin' Blinds Franchise Corp and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements relating to our audits. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Responsibilities of Management for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about Bloomin' Blinds Franchise Corp's ability to continue as a going concern for one year after the date that the financial statements are issued.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with GAAS will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.



In performing an audit in accordance with GAAS, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of Bloomin' Blinds Franchise Corp's internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about Bloomin' Blinds Franchise Corp's ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control-related matters that we identified during the audit.

Reese CPA LLC

Ft. Collins, Colorado
April 23, 2024

BLOOMIN' BLINDS FRANCHISE CORP
BALANCE SHEET
AS OF DECEMBER 31, 2022

	<u>2023</u>	<u>2022</u>
ASSETS:		
CURRENT ASSETS		
Cash and cash equivalents	\$ 417,777	\$ 990,981
Franchisee receivable	831,390	781,719
Prepaid expense	-	72,315
Deferred contract commissions, current	355,764	196,855
TOTAL CURRENT ASSETS	<u>1,604,931</u>	<u>2,041,870</u>
NON-CURRENT ASSETS		
Property and equipment, net	473,035	513,846
Right to use - office space	325,756	434,071
Deferred contract commission	1,581,960	984,270
Franchisee receivables, long-term	188,250	188,250
Other assets	15,331	15,331
TOTAL ASSETS	<u><u>\$ 4,189,263</u></u>	<u><u>\$ 4,177,638</u></u>
LIABILITIES AND STOCKHOLDERS' (DEFICIT):		
CURRENT LIABILITIES		
Accounts payable	\$ 411,190	\$ 301,797
Accrued expenses	186,531	160,314
Franchisee deposits	115,345	-
Lease liability, current	102,634	102,634
Non-refundable deferred franchise fees, current	707,907	513,617
Current maturities of notes payable	22,378	11,720
TOTAL CURRENT LIABILITIES	<u>1,545,985</u>	<u>1,090,082</u>
LONG-TERM LIABILITIES		
Non-refundable deferred franchise fees	2,421,675	1,939,831
Lease liability	228,803	331,437
Notes payable	2,278,229	2,308,212
TOTAL LIABILITIES	<u>6,474,692</u>	<u>5,669,562</u>
STOCKHOLDERS' (DEFICIT)		
Common stock, \$10 par value, 100 shares issued		
100 shares issued and outstanding	1,000	1,000
Retained (deficit)	(1,750,893)	(1,203,209)
Due from related parties	(535,536)	(288,715)
TOTAL STOCKHOLDERS' (DEFICIT)	<u>(2,285,429)</u>	<u>(1,490,924)</u>
TOTAL LIABILITIES AND STOCKHOLDERS' (DEFICIT)	<u><u>\$ 4,189,263</u></u>	<u><u>\$ 4,178,638</u></u>

The accompanying notes are an integral part of these financial statements.

BLOOMIN' BLINDS FRANCHISE CORP
STATEMENTS OF OPERATIONS
FOR THE YEARS ENDED DECEMBER 31, 2023 AND 2022

	<u>2023</u>	<u>2022</u>
REVENUES		
Royalty fees	\$ 1,503,786	\$ 1,381,194
Franchise fees	711,909	733,635
Ancillary fees	1,415,776	1,178,434
Rebate revenue	452,332	636,506
Advertising revenue	639,715	542,606
TOTAL REVENUES	<u>4,723,518</u>	<u>4,472,375</u>
 OPERATING EXPENSES		
Payroll and related costs	1,901,947	2,150,329
Franchise related costs	1,108,247	1,160,138
General and administrative	1,183,966	1,095,861
Advertising expenses	537,279	281,169
Professional fees	359,112	112,248
Depreciation expense	45,369	39,795
TOTAL OPERATING EXPENSES	<u>5,135,920</u>	<u>4,839,540</u>
 OPERATING (LOSS)	 (412,402)	 (367,165)
 OTHER INCOME (EXPENSE)		
Interest income	246	1,820
Interest expense	(116,054)	(111,956)
OTHER (EXPENSE)	<u>(115,808)</u>	<u>(110,136)</u>
 NET (LOSS)	 <u><u>\$ (528,210)</u></u>	 <u><u>\$ (477,301)</u></u>

The accompanying notes are an integral part of these financial statements

BLOOMIN' BLINDS FRANCHISE CORP
STATEMENTS OF CHANGES IN STOCKHOLDERS' (DEFICIT)
FOR THE YEARS ENDED DECEMBER 31, 2023 AND 2022

	<u>Common Stock</u>	<u>Retained (Deficit)</u>	<u>Total Stockholders' (Deficit)</u>
BALANCE, DECEMBER 31, 2021	\$ 1,000	\$ (720,365)	\$ (719,365)
Shareholder distributions	-	(6,543)	(6,543)
Net (loss)	<u>-</u>	<u>(477,301)</u>	<u>(477,301)</u>
BALANCE, DECEMBER 31, 2022	1,000	(1,204,209)	(1,203,209)
Shareholder distributions	-	(18,474)	(18,474)
Net (loss)	<u>-</u>	<u>(528,210)</u>	<u>(528,210)</u>
BALANCE, DECEMBER 31, 2023	<u>\$ 1,000</u>	<u>\$ (1,750,893)</u>	<u>\$ (1,749,893)</u>

The accompanying notes are an integral part of these financial statements.

BLOOMIN' BLINDS FRANCHISE CORP
STATEMENTS OF CASH FLOWS
FOR THE YEARS ENDED DECEMBER 31, 2023 AND 2022

	<u>2023</u>	<u>2022</u>
CASH FLOWS FROM OPERATING ACTIVITIES		
Net income (loss)	\$ (528,210)	\$ (477,301)
Adjustments to reconcile net (loss) to net cash provided by operating activities:		
Depreciation and amortization	45,369	39,795
Amortization of right-to use asset	108,315	
Recognition of non-refundable deferred franchise sales	(711,909)	(733,635)
Recognition of deferred contract commissions	355,764	268,455
Change in assets and liabilities		
Franchisee receivables	(49,671)	(358,933)
Prepaid expenses	72,315	(55,479)
Deferred contract commissions	(1,112,363)	(1,449,580)
Accounts payable	109,393	(347,522)
Accrued expenses	26,217	154,515
Franchisee deposits	115,345	-
Lease liability	(102,634)	-
Non-refundable deferred franchise fees	1,388,043	1,877,316
Net cash (used) by operating activities	<u>(284,026)</u>	<u>(1,082,369)</u>
CASH FLOWS FROM INVESTING ACTIVITIES		
Collection of long-term receivables	-	42,600
Purchases of property and equipment	<u>(4,558)</u>	<u>(23,180)</u>
Net cash provided (used) by investing activities	(4,558)	19,420
CASH FLOWS FROM FINANCING ACTIVITIES		
Payment on notes payable	(19,325)	(11,443)
Advances to related parties	(246,821)	(96,427)
Member distributions	<u>(18,474)</u>	<u>(6,543)</u>
Net cash provided by financing activities	(284,620)	(114,413)
NET INCREASE (DECREASE) IN CASH	(573,204)	(1,177,362)
CASH, beginning of year	<u>990,981</u>	<u>2,168,343</u>
CASH, end of year	<u><u>\$ 417,777</u></u>	<u><u>\$ 990,981</u></u>
SUPPLEMENTAL CASH FLOW INFORMATION		
Cash paid for interest	\$ 153,060	\$ 30,110

The accompanying notes are an integral part of these financial statements.

BLOOMIN' BLINDS FRANCHISE CORP
STATEMENTS OF CASH FLOWS (CONTINUED)
FOR THE YEARS ENDED DECEMBER 31, 2023 AND 2022

	<u>2023</u>	<u>2022</u>
SUPPLEMENTAL SCHEDULE OF NON-CASH FLOW INFORMATION		
Record right to use asset of office space	\$ -	\$ (532,547)
Record lease liability for the right to use asset office space	\$ -	\$ 532,547

The accompanying notes are an integral part of these financial statements.

BLOOMIN' BLINDS FRANCHISE CORP
NOTES TO FINANCIAL STATEMENTS

NOTE 1 - NATURE OF BUSINESS AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Bloomin' Blinds Franchise Corp ("Company") is a Texas Corporation, the Company was formed on June 12, 2014.

The Company offers franchises for the right to operate a franchised business that sells, installs, and repairs window blinds, shades, and shutters under the trade name "Bloomin' Blinds".

Related Parties

Bloomin Blinds Inc, operated Bloomin' Blinds in Carrollton and Lewisville, Texas from 2001 until November 2017, when it sold the business to a then-current employee, the office manager. That office now operates as Bloomin Blinds of North Dallas. The affiliate has not sold any other franchises. Stuart Bros Blinds, LLC, has operated a Bloomin' Blinds in Pflugerville, Texas, beginning February 2021.

Outlets in Operation

Changes in the number of operating outlets for the years ended December 31, 2023, and 2022, consist of the following:

	2023	2022
Outlets in operation, beginning	97	70
Outlets opened	13	40
Outlets terminated or closed	-	(13)
Outlets in operation, ending	110	97
Franchised outlets	101	88
Related party owned outlets	9	9

A summary of significant accounting policies follows:

Basis of Presentation

The accompanying financial statements have been prepared on an accrual basis in accordance with accounting principles generally accepted in the United States of America ("GAAP").

Use of Estimates

Preparation of the Company's financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, disclosure of any contingent assets and liabilities at the date of the financial statements and reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Cash and Cash Equivalents

The Company considers all highly liquid investments with a maturity of three months or less at the time of purchase to be cash equivalents. The Company had no cash equivalents as of December 31, 2023, and 2022.

BLOOMIN' BLINDS FRANCHISE CORP
NOTES TO FINANCIAL STATEMENTS

NOTE 1 - NATURE OF BUSINESS AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

Variable Interest Entities

The Company has evaluated its business relationships with Related Parties for which it provides advances to or receives advances from (see Note 4) to identify potential variable interest entities and has concluded that consolidation is not required for the periods presented.

Franchisee Receivables

The Company's franchisee receivables primarily result from initial franchise fees, royalty fees, brand development contributions and training fees charged to franchisees. Timing of revenue recognition may be different from the timing of invoicing to customers. The Company records an accounts receivable when revenue is recognized prior to invoicing, or unearned revenue when revenue is recognized after invoicing. The Company reports these receivables at net realizable value.

Management determines the allowance for doubtful accounts based on historical losses, current expectations, and economic conditions. On a continuing basis, management analyzes delinquent accounts receivable and, once these accounts receivable are determined to be uncollectible, they are written off through a charge against an existing allowance account. The allowance account is reviewed regularly and adjusted against earnings as appropriate. The Company determined that an allowance on outstanding franchisee receivables of \$0 was necessary as of December 31, 2023, and 2022. Franchisee bad debt expense was \$0, and \$0 for the years ended December 31, 2023, and 2022. Franchisee amounts written off were \$0 and \$0 for the years ended December 31, 2023, and 2022.

Property and Equipment

The Company has adopted ASC 360 – Property, Plant and Equipment. Property and equipment are stated at historical cost. Depreciation is provided using straight-line method based on the estimated useful lives of the related assets (generally two to seven years). Routine expenditures for repairs and maintenance are expensed as incurred and are charged to operations and major improvements are capitalized. Upon retirement, sale, or other disposition of property and equipment, the cost and accumulated depreciation are eliminated from the accounts and a gain or loss is included in operating expenses.

Property and equipment consist of the following as of December 31:

	2023	2022
Building	\$ 368,874	\$ 368,874
Furniture and equipment	138,955	134,398
Vehicles	100,479	100,479
Leasehold improvements	85,272	85,272
Property and equipment	693,580	689,023
Less accumulated depreciation	(220,545)	(175,177)
	<u>\$ 473,034</u>	<u>\$ 513,846</u>

Depreciation expense was \$45,369, and \$39,795 for the years ended December 31, 2023, and 2022.

BLOOMIN' BLINDS FRANCHISE CORP
NOTES TO FINANCIAL STATEMENTS

NOTE 1 - NATURE OF BUSINESS AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

Franchisee Revenue and Non-refundable Deferred Franchise Fee Revenue

The Company recognizes revenues under the guidance of ASC 606, "Contracts with Customers". The Company's revenue is principally generated through franchise agreements executed with the Company's franchisees.

Each franchise agreement is comprised of several performance obligations. The Company identifies those performance obligations, determines the contract price for each obligation, allocates the transaction price to each performance obligation and recognizes revenue when the Company has satisfied the performance obligation by transferring control of the good or service to the franchisee.

When a qualified party purchases a "Bloomin Blinds" franchise, the Company grants the franchisee the right to operate the franchised business in a specific territory and to use the proprietary methods, techniques, trade dress, trademarks, and logos ("symbolic intellectual property" or "IP") for an initial term of seven years with unlimited five-year renewal options. Revenues related to the designated territory and IP are continuing monthly royalty fees as defined in the franchise agreement and are 5.5% of gross sales subject to per territory minimums and maximums as defined in the franchise agreement. Revenue from continuing monthly royalty fees is billed monthly and is recognized as revenue when earned. These revenues will be used to continue the development of the Company's brand, the franchise system and provide on-going support for the Company's franchisees.

Revenue from initial franchise fees is allocated to the performance obligations in the franchise agreement that are distinct from the territory rights and symbolic intellectual property. The Company's current franchise agreement requires the franchisee to pay an initial, non-refundable fee upon the signing of the agreement for each new franchise awarded. Revenue from initial fees is recognized when the performance obligation is satisfied and control of the good or service has been transferred to the franchisee. Unearned initial fee revenues are recorded as non-refundable deferred revenue. Commissions and other direct costs related to unsatisfied performance obligations are recorded as a contract commission asset and are recognized as expense when the related performance obligation has been satisfied under the guidance of ASC 340-40 "Other Assets and Deferred Costs".

Other Fees and Charges

Fees for technology, software, customer service center, parts, product samples, tools and supplies are recognized as revenue when control of the related good or service has been transferred to control of the franchisee. These service fees are billed monthly as the service is delivered or available. Product sales are billed upon order and recognized as revenue when delivery has occurred.

Rebate Revenue

Manufacturers' rebates are recognized as revenue when the amount of the rebate is known, and collection of the rebate is reasonably assured.

BLOOMIN' BLINDS FRANCHISE CORP
NOTES TO FINANCIAL STATEMENTS

NOTE 1 - NATURE OF BUSINESS AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

Marketing Fund Contribution

A marketing fund contribution of 2% of gross sales, subject to maximums as defined in the agreement, is collected from all franchised locations to be used to maximize the general public recognition, acceptance, and use of the system. The fees are billed monthly with the royalty fees and recognized as revenue when earned.

Advertising Expenses

The Company expenses advertising costs for the selling of franchises as incurred. Advertising expenses were \$0, and \$0 for the years ended December 31, 2023, and 2022.

Income Taxes

The shareholders of the Company have elected to be treated as a Subchapter S corporation for income tax purposes. Accordingly, taxable income and losses of the Company are reported on the income tax returns of the Company's shareholders and no provision for federal or state income taxes has been recorded in the accompanying financial statements.

The Company follows accounting requirements associated with uncertainty in income taxes under the provisions of Financial Accounting Standards Board ("FASB") ASC 740, Income Taxes. Using that guidance, tax positions initially need to be recognized in the financial statements when it is more-likely-than-not the positions will be sustained upon examination by the tax authorities. A recognized tax position is then measured at the largest amount of benefit that is greater than 50% likely of being realized upon settlement.

Based on its evaluation, the Company has concluded that there are no significant uncertain tax positions requiring recognition in its financial statements for the years ended December 31, 2031, and 2022.

Concentrations of Credit Risk

Financial instruments that potentially subject the Company to significant concentrations of credit risk consist primarily of cash, franchise receivables and advances to Related Parties. The Company places its temporary cash investments with financial institutions. At times throughout the year the Company may, in the ordinary course of business, maintain cash balances in excess of federally insured limits. Management does not believe the Company is exposed to any unusual risks on such deposits. The Company grants credit to franchisees and Related Parties. The Company's ability to collect the amounts due from franchisees and Related Parties is affected by fluctuations in the economy and the operations of the franchisees.

Recently Issued and Adopted Accounting Guidance

The Company has adopted all recently issued Accounting Standards Updates ("ASU"). Management has not yet determined the effect the adoption of the other recently issued ASUs, including those not yet effective, could have on the financial position or results of operations of the Company.

BLOOMIN' BLINDS FRANCHISE CORP
NOTES TO FINANCIAL STATEMENTS

NOTE 2 – CONTRACTS WITH CUSTOMERS

The Company has recognized an asset for the incremental costs and recorded a liability for unearned revenue and deposits associated with franchisee acquisition and acceptance performance obligation of the Company's franchise agreement. The account balances and activity are as follows:

	December 31,	
	2023	2022
Deferred Contract Commissions		
Balance beginning of year	\$ 1,181,125	\$ -
Deferral of contract commission costs	1,112,369	1,449,580
Recognition of contract commission costs	(355,770)	(268,455)
Balance at end of year	<u>\$ 1,937,724</u>	<u>\$ 1,181,125</u>
Non-refundable Deferred Franchise Fees:		
Balance beginning of year	\$ 2,453,448	\$ 1,309,767
Deferral of non-refundable franchise fees	1,388,042	1,877,316
Recognition of non-refundable franchise fees	(711,908)	(733,635)
Balance at end of year	<u>\$ 3,129,582</u>	<u>\$ 2,453,448</u>

Estimated Recognition of Non-refundable Deferred Franchise Fees and Contract Commission Costs

Estimated revenues and franchise acquisition costs to be recognized in future periods related to non-refundable deferred franchise fees as reported as of December 31, 2023, is as follows:

	Deferred Contract Commissions	Non-refundable Franchise Fees
Year ending December 31:		
	\$	
2024	355,764	\$ 711,907
2025	355,764	660,623
2026	355,764	609,301
2027	355,764	495,765
2028	355,759	453,694
Thereafter	158,909	198,292
	<u>\$</u>	
	<u>1,937,724</u>	<u>\$ 3,129,582</u>

Disaggregation of Revenues

Disaggregated revenues based on the satisfaction of performance obligations in the Company's contracts with franchisees for the years ended December 31, 2023, and 2022, is as follows:

	2023	2022
Performance obligations satisfied at a point in time	\$ 4,011,609	\$ 3,738,740
Performance obligations satisfied through the passage of time	711,909	733,635
Total revenues	<u>\$ 4,723,518</u>	<u>\$ 4,472,375</u>

BLOOMIN' BLINDS FRANCHISE CORP
NOTES TO FINANCIAL STATEMENTS

NOTE 3 – NOTES PAYABLE

Notes payable consist of the following at December 31,

	<u>2023</u>	<u>2022</u>
Note payable with the Small Business Administration under the EIDL program for COVID-19 relief. Face amount of \$2,000,000, payable in monthly installments of \$9,834 including interest at the rate of 3.75% until all principal and interest is repaid. Final payment due October 2051. Collateralized by assets of the Company.	\$ 1,999,102	\$ 1,999,102
Note payable with a bank, payable in monthly payments of \$1,341, including interest at 6.662%, final payment due in October of 2028. Collateralized by real estate.	166,034	177,885
Note payable with a bank, payable in monthly payments of \$1,341, including interest at 4.04654%, final payment due in November of 2043. Collateralized by real estate.	<u>135,471</u>	<u>142,945</u>
	2,300,607	2,319,932
Less current maturities	<u>(22,378)</u>	<u>(11,720)</u>
	<u>\$ 2,278,229</u>	<u>\$ 2,308,212</u>

The maturities of the long-term debt are as follows:

Year ending December 31:

2024	\$ 22,378
2025	57,030
2026	59,077
2027	61,905
2028	68,596
Thereafter	<u>2,031,621</u>
	<u>\$ 2,300,607</u>

Interest expense on notes payable was \$116,054, and \$112,128, for the years ended December 31, 2023, and 2022. Accrued interest on the SBA EIDL loan totaled \$34,692, and \$82,033 as of December 31, 2023, and 2022.

NOTE 4 – RELATED PARTY TRANSACTIONS

Transactions with the Company's related parties primarily consist of various costs paid and advances made to the related parties to support their operations and development both in cash and costs incurred.

Advances are not collateralized, noninterest bearing and due on demand. Advances due from the related parties as of December 31, 2023, and 2022 were \$535,536, and \$288,715. The advances are reported as a component of stockholders' (deficit) in the accompanying balance sheet as the advances do not have stated repayment terms and the control of these related parties is the same control of the Company.

BLOOMIN' BLINDS FRANCHISE CORP
NOTES TO FINANCIAL STATEMENTS

NOTE 5 – RIGHT TO USE ASSET AND LEASE LIABILITY

On January 1, 2022, under the guidance of ASC 842 "Leases", the Company recorded a right to use asset and lease liability for the lease of office space from a company owned by one of the members of the Company. As of January 1, 2022, the remaining initial lease term was 59 months, through November 2026. Lease payments over the term are between \$9,337 and \$10,333. The right to use asset and lease were recorded as an operating lease. The right to use asset and lease liability were valued at \$532,547 using the monthly lease payments over the initial term of the lease using a 3.25% discount rate based on the prime interest borrowing rate at the inception of the lease. Total lease expense recorded for the year ended December 31, 2023, and 2022, was \$120,909, and \$112,480 and consisted of right to use asset amortization of \$108,315, and \$98,476 and amounts representing interest of \$12,594, and \$14,364.

Future minimum payments of the lease, including the interest component is as follows:

Year ending December 31:	
2024	\$ 117,612
2025	119,992
2026	112,049
Total	<u>\$ 349,653</u>

NOTE 6 - COMMITMENTS AND CONTINGENCIES

Contingencies

The Company may be party to various claims, legal actions and complaints arising in the ordinary course of business. In the opinion of management, all matters are of such kind, or involve such amounts, that unfavorable disposition, if any, would not have a material effect on the financial position of the Company.

NOTE 7 - SUBSEQUENT EVENTS

Date of Management's Evaluation

Management has evaluated subsequent events through April 24, 2024, the date on which the financial statements were available to be issued.

BLOOMIN' BLINDS FRANCHISE CORP

FINANCIAL REPORT
AS OF DECEMBER 31, 2022



BLOOMIN' BLINDS FRANCHISE CORP

TABLE OF CONTENTS

	<u>Page</u>
Independent Auditor's Report	3
Balance Sheets	5
Statements of Operations	6
Statements of Changes in Members' (Deficit)	7
Statements of Cash Flows	8
Notes to Financial Statements	10



Independent Auditor's Report

To the Shareholders
Bloomin' Blinds Franchise Corp
Plano, Texas

Report on the Audit of the Financial Statements

Opinion

We have audited the accompanying financial statements of Bloomin' Blinds Franchise Corp which comprise the balance sheet as of December 31, 2022, and the related statements of operations, changes in stockholders' (deficit) and cash flows for the year ended December 31, 2022, and the related notes to the financial statements.

In our opinion, the financial statements referred to in the first paragraph above present fairly, in all material respects, the financial position of Bloomin' Blinds Franchise Corp as of December 31, 2022, and the results of its operations and its cash flows for the year ended December 31, 2022, in accordance with accounting principles generally accepted in the United States of America.

Basis for Opinion

We conducted our audits in accordance with auditing standards generally accepted in the United States of America (GAAS). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of Bloomin' Blinds Franchise Corp and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements relating to our audits. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Responsibilities of Management for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about Bloomin' Blinds Franchise Corp's ability to continue as a going concern for one year after the date that the financial statements are issued.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with GAAS will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.



In performing an audit in accordance with GAAS, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of Bloomin' Blinds Franchise Corp's internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about Bloomin' Blinds Franchise Corp's ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control-related matters that we identified during the audit.

Reese CPA LLC

Ft. Collins, Colorado
April 17, 2023

BLOOMIN' BLINDS FRANCHISE CORP
BALANCE SHEET
AS OF DECEMBER 31, 2022

	<u>2022</u>
ASSETS:	
CURRENT ASSETS	
Cash and cash equivalents	\$ 990,981
Franchisee receivable	781,719
Prepaid expense	72,315
Deferred contract commissions, current	196,855
TOTAL CURRENT ASSETS	<u>2,041,870</u>
NON-CURRENT ASSETS	
Property and equipment, net	513,846
Right to use - office space	434,071
Deferred contract commission	984,270
Franchisee receivables, long-term	188,250
Other assets	15,331
TOTAL ASSETS	<u><u>\$ 4,177,638</u></u>
LIABILITIES AND STOCKHOLDERS' (DEFICIT):	
CURRENT LIABILITIES	
Accounts payable	\$ 301,797
Accrued expenses	160,314
Lease liability, current	102,634
Non-refundable deferred franchise fees, current	513,617
Current maturities of notes payable	11,720
TOTAL CURRENT LIABILITIES	<u>1,090,082</u>
LONG-TERM LIABILITIES	
Non-refundable deferred franchise fees	1,939,831
Lease liability	331,437
Notes payable	2,308,212
TOTAL LIABILITIES	<u>5,669,562</u>
STOCKHOLDERS' (DEFICIT)	
Common stock, \$10 par value, 100 shares issued	
100 shares issued and outstanding	1,000
Retained (deficit)	(1,204,209)
Due from related parties	(288,715)
TOTAL STOCKHOLDERS' (DEFICIT)	<u>(1,491,924)</u>
TOTAL LIABILITIES AND STOCKHOLDERS' (DEFICIT)	<u><u>\$ 4,177,638</u></u>

The accompanying notes are an integral part of these financial statements.

BLOOMIN' BLINDS FRANCHISE CORP
STATEMENT OF OPERATIONS
FOR THE YEAR ENDED DECEMBER 31, 2022

	<u>2022</u>
REVENUES	
Royalty fees	\$ 1,381,194
Franchise fees	733,635
Ancillary fees	1,178,434
Rebate revenue	636,506
Advertising revenue	542,606
TOTAL REVENUES	<u>4,472,375</u>
 OPERATING EXPENSES	
Payroll and related costs	2,150,329
Franchise related costs	1,160,138
General and administrative	1,095,861
Advertising expenses	281,169
Professional fees	112,248
Depreciation expense	39,795
TOTAL OPERATING EXPENSES	<u>4,839,540</u>
 OPERATING INCOME (LOSS)	 (367,165)
 OTHER INCOME (EXPENSE)	
Interest income	1,820
Interest expense	(111,956)
OTHER INCOME (EXPENSE)	<u>(110,136)</u>
 NET INCOME (LOSS)	 <u><u>\$ (477,301)</u></u>

The accompanying notes are an integral part of these financial statements

BLOOMIN' BLINDS FRANCHISE CORP
STATEMENT OF CHANGES IN STOCKHOLDERS' (DEFICIT)
FOR THE YEAR ENDED DECEMBER 31, 2022

	<u>Common Stock</u>	<u>Retained (Deficit)</u>	<u>Total Stockholders' (Deficit)</u>
BALANCE, DECEMBER 31, 2021	\$ 1,000	\$ (720,365)	\$ (719,365)
Shareholder distributions	-	(6,543)	(6,543)
Net (loss)	-	(477,301)	(477,301)
BALANCE, DECEMBER 31, 2022	<u>\$ 1,000</u>	<u>\$ (1,204,209)</u>	<u>\$ (1,203,209)</u>

The accompanying notes are an integral part of these financial statements.

BLOOMIN' BLINDS FRANCHISE CORP
STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED DECEMBER 31, 2022

	<u>2022</u>
CASH FLOWS FROM OPERATING ACTIVITIES	
Net income (loss)	\$ (477,301)
Adjustments to reconcile net (loss) to net cash provided by operating activities:	
Depreciation and amortization	39,795
Recognition of non-refundable deferred franchise sales	(733,635)
Recognition of deferred contract commissions	268,455
Change in assets and liabilities	
Franchisee receivables	(358,933)
Prepaid expenses	(55,479)
Deferred contract commissions	(1,449,580)
Accounts payable	(347,522)
Accrued expenses	154,515
Non-refundable deferred franchise fees	1,877,316
Net cash provided (used) by operating activities	<u>(1,082,369)</u>
CASH FLOWS FROM INVESTING ACTIVITIES	
Collection of long-term receivables	42,600
Purchases of property and equipment	(23,180)
Net cash provided (used) by investing activities	<u>19,420</u>
CASH FLOWS FROM FINANCING ACTIVITIES	
Payment on notes payable	(11,443)
Advances to related parties	(96,427)
Member distributions	(6,543)
Net cash provided (used) by financing activities	<u>(114,413)</u>
NET INCREASE (DECREASE) IN CASH	<u>(1,177,362)</u>
CASH, beginning of year	<u>2,168,343</u>
CASH, end of year	<u><u>\$ 990,981</u></u>
SUPPLEMENTAL CASH FLOW INFORMATION	
Cash paid for interest	\$ 30,110

The accompanying notes are an integral part of these financial statements.

BLOOMIN' BLINDS FRANCHISE CORP
STATEMENTS OF CASH FLOWS (CONTINUED)
FOR THE YEAR ENDED DECEMBER 31, 2022

2022

SUPPLEMENTAL SCHEDULE OF NON-CASH FLOW INFORMATION

Record right to use asset of office space	\$ (532,547)
Record lease liability for the right to use asset office space	\$ 532,547

The accompanying notes are an integral part of these financial statements.

BLOOMIN' BLINDS FRANCHISE CORP
NOTES TO FINANCIAL STATEMENTS

NOTE 1 - NATURE OF BUSINESS AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Bloomin' Blinds Franchise Corp ("Company") is a Texas Corporation, the Company was formed on June 12, 2014.

The Company offers franchises for the right to operate a franchised business that sells, installs, and repairs window blinds, shades and shutters under the trade name "Bloomin' Blinds".

Related Parties

Bloomin Blinds Inc, operated Bloomin' Blinds in Carrollton and Lewisville, Texas from 2001 until November 2017, when it sold the business to a then-current employee, the office manager. That office now operates as Bloomin Blinds of North Dallas. The affiliate has not sold any other franchises. Stuart Bros Blinds, LLC, has operated a Bloomin' Blinds in Pflugerville, Texas, beginning February 2021.

Outlets in Operation

Changes in the number of operating outlets for the years ended December 31, 2022, consist of the following:

	<u>2022</u>
Outlets in operation, beginning	70
Outlets opened	41
Outlets terminated or closed	<u>(13)</u>
Outlets in operation, ending	<u>98</u>
Franchised outlets	89
Related party owned outlets	9

A summary of significant accounting policies follows:

Basis of Presentation

The accompanying financial statements have been prepared on an accrual basis in accordance with accounting principles generally accepted in the United States of America ("GAAP").

Use of Estimates

Preparation of the Company's financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, disclosure of any contingent assets and liabilities at the date of the financial statements and reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Cash and Cash Equivalents

The Company considers all highly liquid investments with a maturity of three months or less at the time of purchase to be cash equivalents. The Company had no cash equivalents as of December 31, 2022.

BLOOMIN' BLINDS FRANCHISE CORP
NOTES TO FINANCIAL STATEMENTS

NOTE 1 - NATURE OF BUSINESS AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

Variable Interest Entities

The Company has evaluated its business relationships with Related Parties for which it provides advances to or receives advances from (see Note 4) to identify potential variable interest entities and has concluded that consolidation is not required for the periods presented.

Franchisee Receivables

The Company's franchisee receivables primarily result from initial franchise fees, royalty fees, brand development contributions and training fees charged to franchisees. Timing of revenue recognition may be different from the timing of invoicing to customers. The Company records an accounts receivable when revenue is recognized prior to invoicing, or unearned revenue when revenue is recognized after invoicing. The Company reports these receivables at net realizable value.

Management determines the allowance for doubtful accounts based on historical losses, current expectations, and economic conditions. On a continuing basis, management analyzes delinquent accounts receivable and, once these accounts receivable are determined to be uncollectible, they are written off through a charge against an existing allowance account. The allowance account is reviewed regularly and adjusted against earnings as appropriate. The Company determined that an allowance on outstanding franchisee receivables of \$0 was necessary as of December 31, 2022. Franchisee bad debt expense was \$0, for the year ended December 31, 2022. Franchisee amounts written off were \$0 for the year ended December 31, 2022.

Property and Equipment

The Company has adopted ASC 360 – Property, Plant and Equipment. Property and equipment are stated at historical cost. Depreciation is provided using straight-line method based on the estimated useful lives of the related assets (generally two to seven years). Routine expenditures for repairs and maintenance are expensed as incurred and are charged to operations and major improvements are capitalized. Upon retirement, sale, or other disposition of property and equipment, the cost and accumulated depreciation are eliminated from the accounts and a gain or loss is included in operating expenses.

Property and equipment consist of the following as of December 31:

	2022
Building	\$ 368,874
Furniture and equipment	134,398
Vehicles	100,479
Leasehold improvements	85,272
Property and equipment	689,023
Less accumulated depreciation	(175,177)
	<u>\$ 513,846</u>

Depreciation expense was \$39,795 for the year ended December 31, 2022.

BLOOMIN' BLINDS FRANCHISE CORP
NOTES TO FINANCIAL STATEMENTS

NOTE 1 - NATURE OF BUSINESS AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

Franchisee Revenue and Non-refundable Deferred Franchise Fee Revenue

The Company recognizes revenues under the guidance of ASC 606, "Contracts with Customers". The Company's revenue is principally generated through franchise agreements executed with the Company's franchisees.

Each franchise agreement is comprised of several performance obligations. The Company identifies those performance obligations, determines the contract price for each obligation, allocates the transaction price to each performance obligation and recognizes revenue when the Company has satisfied the performance obligation by transferring control of the good or service to the franchisee.

When a qualified party purchases a "Bloomin Blinds" franchise, the Company grants the franchisee the right to operate the franchised business in a specific territory and to use the proprietary methods, techniques, trade dress, trademarks, and logos ("symbolic intellectual property" or "IP") for an initial term of seven years with unlimited five-year renewal options. Revenues related to the designated territory and IP are continuing monthly royalty fees as defined in the franchise agreement and are 5.5% of gross sales subject to per territory minimums and maximums as defined in the franchise agreement. Revenue from continuing monthly royalty fees is billed monthly and is recognized as revenue when earned. These revenues will be used to continue the development of the Company's brand, the franchise system and provide on-going support for the Company's franchisees.

Revenue from initial franchise fees is allocated to the performance obligations in the franchise agreement that are distinct from the territory rights and symbolic intellectual property. The Company's current franchise agreement requires the franchisee to pay an initial, non-refundable fee upon the signing of the agreement for each new franchise awarded. Revenue from initial fees is recognized when the performance obligation is satisfied and control of the good or service has been transferred to the franchisee. Unearned initial fee revenues are recorded as non-refundable deferred revenue. Commissions and other direct costs related to unsatisfied performance obligations are recorded as a contract commission asset and are recognized as expense when the related performance obligation has been satisfied under the guidance of ASC 340-40 "Other Assets and Deferred Costs".

Other Fees and Charges

Fees for technology, software, customer service center, parts, product samples, tools and supplies are recognized as revenue when control of the related good or service has been transferred to control of the franchisee. These service fees are billed monthly as the service is delivered or available. Product sales are billed upon order and recognized as revenue when delivery has occurred.

Rebate Revenue

Manufacturers' rebates are recognized as revenue when the amount of the rebate is known, and collection of the rebate is reasonably assured.

BLOOMIN' BLINDS FRANCHISE CORP
NOTES TO FINANCIAL STATEMENTS

NOTE 1 - NATURE OF BUSINESS AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

Marketing Fund Contribution

A marketing fund contribution of 2% of gross sales, subject to maximums as defined in the agreement, is collected from all franchised locations to be used to maximize the general public recognition, acceptance, and use of the system. The fees are billed monthly with the royalty fees and recognized as revenue when earned.

Advertising Expenses

The Company expenses advertising costs for the selling of franchises as incurred. Advertising expenses were \$0 for the year ended December 31, 2022.

Income Taxes

The shareholders of the Company have elected to be treated as a Subchapter S corporation for income tax purposes. Accordingly, taxable income and losses of the Company are reported on the income tax returns of the Company's shareholders and no provision for federal or state income taxes has been recorded in the accompanying financial statements.

The Company follows accounting requirements associated with uncertainty in income taxes under the provisions of Financial Accounting Standards Board ("FASB") ASC 740, Income Taxes. Using that guidance, tax positions initially need to be recognized in the financial statements when it is more-likely-than-not the positions will be sustained upon examination by the tax authorities. A recognized tax position is then measured at the largest amount of benefit that is greater than 50% likely of being realized upon settlement.

Based on its evaluation, the Company has concluded that there are no significant uncertain tax positions requiring recognition in its financial statements for the years ended December 31, 2022.

Concentrations of Credit Risk

Financial instruments that potentially subject the Company to significant concentrations of credit risk consist primarily of cash, franchise receivables and advances to Related Parties. The Company places its temporary cash investments with financial institutions. At times throughout the year the Company may, in the ordinary course of business, maintain cash balances in excess of federally insured limits. Management does not believe the Company is exposed to any unusual risks on such deposits. The Company grants credit to franchisees and Related Parties. The Company's ability to collect the amounts due from franchisees and Related Parties is affected by fluctuations in the economy and the operations of the franchisees.

Recently Issued and Adopted Accounting Guidance

The Company has adopted all recently issued Accounting Standards Updates ("ASU"). Management has not yet determined the effect the adoption of the other recently issued ASUs, including those not yet effective, could have on the financial position or results of operations of the Company.

BLOOMIN' BLINDS FRANCHISE CORP
NOTES TO FINANCIAL STATEMENTS

NOTE 2 – CONTRACTS WITH CUSTOMERS

The Company has recognized an asset for the incremental costs and recorded a liability for unearned revenue and deposits associated with franchisee acquisition and acceptance performance obligation of the Company's franchise agreement. The account balances and activity are as follows:

	December 31, 2022
Deferred Contract Commissions	
Balance beginning of year	\$ -
Deferral of contract commission costs	1,449,580
Recognition of contract commission costs	(268,455)
Balance at end of year	<u>\$ 1,181,125</u>
Non-refundable Deferred Franchise Fees:	
Balance beginning of year	\$ 1,309,767
Deferral of non-refundable franchise fees	1,877,316
Recognition of non-refundable franchise fees	(733,635)
Balance at end of year	<u>\$ 2,453,448</u>

Estimated Recognition of Non-refundable Deferred Franchise Fees and Contract Commission Costs

Estimated revenues and franchise acquisition costs to be recognized in future periods related to non-refundable deferred franchise fees as reported as of December 31, 2022, is as follows:

	Deferred Contract Commissions	Non-refundable Franchise Fees
Year ending December 31:		
2023	\$ 196,855	\$ 513,617
2024	196,855	513,615
2025	196,855	462,331
2026	196,855	411,010
2027	196,855	297,474
Thereafter	196,850	255,401
	<u>\$ 1,181,125</u>	<u>\$ 2,453,448</u>

Disaggregation of Revenues

Disaggregated revenues based on the satisfaction of performance obligations in the Company's contracts with franchisees for the year ended December 31, 2022, is as follows:

	2022
Performance obligations satisfied at a point in time	\$ 3,369,471
Performance obligations satisfied through the passage of time	733,635
Total revenues	<u>\$ 4,103,106</u>

BLOOMIN' BLINDS FRANCHISE CORP
NOTES TO FINANCIAL STATEMENTS

NOTE 3 – NOTES PAYABLE

Notes payable consist of the following at December 31,

	<u>2022</u>
Note payable with the Small Business Administration under the EIDL program for COVID-19 relief. Face amount of \$2,000,000, payable in monthly installments of \$9,834 including interest at the rate of 3.75% until all principal and interest is repaid. Final payment due October 2051. Collateralized by assets of the Company.	\$ 1,999,102
Note payable with a bank, payable in monthly payments of \$1,341, including interest at 6.662%, final payment due in October of 2028. Collateralized by real estate.	177,885
Note payable with a bank, payable in monthly payments of \$1,341, including interest at 4.04654%, final payment due in November of 2043. Collateralized by real estate.	142,945
	2,319,932
Less current maturities	(11,720)
	<u>\$ 2,308,212</u>

The maturities of the long-term debt are as follows:

Year ending December 31:	
2023	\$ 11,720
2024	12,244
2025	12,877
2026	18,445
2027	58,276
Thereafter	2,206,370
	<u>\$ 2,319,932</u>

Interest expense on notes payable was \$112,128, for the year ended December 31, 2022. Accrued interest on the SBA EIDL loan totaled \$82,033 as of December 31, 2022.

NOTE 4 – RELATED PARTY TRANSACTIONS

Transactions with the Company's related parties primarily consist of various costs paid and advances made to the related parties to support their operations and development both in cash and costs incurred.

Advances are not collateralized, noninterest bearing and due on demand. Advances due from the related parties as of December 31, 2022 were \$288,715. The advances are reported as a component of stockholders' (deficit) in the accompanying balance sheet as the advances do not have stated repayment terms and the control of these related parties is the same control of the Company.

BLOOMIN' BLINDS FRANCHISE CORP
NOTES TO FINANCIAL STATEMENTS

NOTE 5 – RIGHT TO USE ASSET AND LEASE LIABILITY

On January 1, 2022, under the guidance of ASC 842 "Leases", the Company recorded a right to use asset and lease liability for the lease of office space from a company owned by one of the members of the Company. As of January 1, 2022, the remaining initial lease term was 59 months, through November 2025. Lease payments over the term are between \$9,337 and \$10,333. The right to use asset and lease were recorded as an operating lease. The right to use asset and lease liability were valued at \$532,547 using the monthly lease payments over the initial term of the lease using a 3.25% discount rate based on the prime interest borrowing rate at the inception of the lease. Total lease expense recorded for the year ended December 31, 2022, was \$112,480 and consisted of right to use asset amortization of \$98,476 and amounts representing interest of \$14,364.

Future minimum payments of the lease, including the interest component is as follows:

Year ending December 31:	
2023	\$ 115,228
2024	117,612
2025	119,992
2026	112,049
202	112,049
Total	<u>\$ 464,881</u>

NOTE 7 - COMMITMENTS AND CONTINGENCIES

Contingencies

The Company may be party to various claims, legal actions and complaints arising in the ordinary course of business. In the opinion of management, all matters are of such kind, or involve such amounts, that unfavorable disposition, if any, would not have a material effect on the financial position of the Company.

NOTE 8 - SUBSEQUENT EVENTS

Date of Management's Evaluation

Management has evaluated subsequent events through April 17, 2023, the date on which the financial statements were available to be issued.

EXHIBIT F

FRANCHISE OPERATIONS MANUAL TABLE OF CONTENTS

Table of Contents

Copyright Information	i
Warranty/Disclaimer	viii
Version History	x
Part A: Core Brand Standards.....	A-0-1
1. Introduction and Welcome.....	A-1-1
Welcome Letter	A-1-2
Leadership Team.....	A-1-3
Company Profile	A-1-5
Brand and Values	A-1-6
Building Brand Consistency.....	A-1-8
About This Manual.....	A-1-9
Services Provided to the Franchise Owner	A-1-13
Ethical Standards	A-1-16
Lexicon.....	A-1-18
2. Advertising, Sales, and Marketing	A-2-1
Marketing at a Glance.....	A-2-2
Branding Overview	A-2-3
Bloomin' Blinds Brand Guide	A-2-6
Creative Approval and Logo Use	A-2-7
Marketing Budget.....	A-2-11
Digital Marketing	A-2-15
Sales Analysis	A-2-19
Shared Services	A-2-22
3. Finance, Accounting, and Reporting.....	A-3-1
Accounting System	A-3-2
Chart of Accounts	A-3-3
Credit Cards	A-3-4

Financial Controls.....	A-3-7
Generating Profits	A-3-9
Key Performance Indicators.....	A-3-14
Paying Additional Fees.....	A-3-15
Pricing Guidelines.....	A-3-18
Required Reports	A-3-19
Royalty Payments.....	A-3-20
Sales Tax Reporting	A-3-22
Time Keeping and Payroll.....	A-3-23
4. Legal, Insurance, and Risk.....	A-4-1
Legal Standards.....	A-4-2
Insurance and Indemnification.....	A-4-3
Proprietary Information and Confidentiality.....	A-4-4
Resilience and Business Continuity	A-4-6
5. Certification, Licensing, and Regulations.....	A-5-1
Certification Requirements	A-5-2
Licensing and Permit Standards	A-5-3
Local Jurisdiction Licenses.....	A-5-5
6. Technology and Systems.....	A-6-1
Technology and IT Equipment	A-6-2
Software	A-6-3
Point-of-Sale System	A-6-4
PCI Data Security	A-6-6
Email Policy and Guidelines.....	A-6-8
7. Vendors and Suppliers	A-7-1
Approved Vendors	A-7-2
Distributor and Vendor Relations	A-7-4
Vendor Ordering and Inventory	A-7-6
8. Assessment and Compliance	A-8-1
Operational Assessments	A-8-2

Four Levels of Compliance.....	A-8-4
Monthly Self-Evaluations.....	A-8-5
Variance Guidelines	A-8-6
Debranding Guidelines	A-8-8
Part B: Operations.....	B-0-1
1. Service Standards.....	B-1-1
Operations at a Glance	B-1-2
Hours of Operation	B-1-3
Uniform and Grooming Standards	B-1-5
2. Services, Products, and Sales	B-2-1
Approved Products.....	B-2-2
Service Offerings and Prices.....	B-2-3
Bloomin’ Blinds Sales Philosophy	B-2-5
Product Cheat Sheet.....	B-2-6
The Sales Process.....	B-2-11
Science of Sales	B-2-15
What to Do When Sales Don’t Come Naturally	B-2-17
Prospect Management.....	B-2-20
Referrals.....	B-2-22
Creating Estimates and Invoices.....	B-2-23
New Home Flyering.....	B-2-27
Servicing National Accounts	B-2-28
3. Customer Service.....	B-3-1
Customer Service As a Product	B-3-2
Disgruntled Client Care	B-3-5
Engaging Your Staff in Customer Service.....	B-3-7
Professionalism.....	B-3-10
4. Equipment and Vehicles.....	B-4-1
Equipment.....	B-4-2
Vehicles.....	B-4-4

Vehicle Use	B-4-6
5. Installation, Repair, and Maintenance.....	B-5-1
Opening and Closing Checklists.....	B-5-2
Conducting Service Calls.....	B-5-3
Taking Measurements	B-5-4
Receiving a Product Delivery	B-5-5
6. Health and Safety	B-6-1
Health and Safety Program	B-6-2
Building Safety Systems Overview	B-6-9
Chemicals/SDS Program	B-6-10
CPR, AED, and First Aid.....	B-6-11
Emergency Closings and Evacuations	B-6-14
Employee Accident, Injury, and Illness.....	B-6-15
Fire Safety	B-6-19
Injury to a Client	B-6-22
Recordkeeping	B-6-23
Safe Lifting	B-6-24
Safety Meetings	B-6-27
Security Measures.....	B-6-30
7. Office Operations	B-7-1
Office Standards.....	B-7-2
Business and Administrative Duties	B-7-4
Daily Operating Procedures.....	B-7-8
Document Maintenance	B-7-10
Access Controls and Security	B-7-11
8. Management.....	B-8-1
Weekly Management Meeting	B-8-2
Part C: Staffing.....	C-0-1
1. Recruitment, Interviewing, and Hiring.....	C-1-1
Recruiting Potential Employees.....	C-1-2

Owner/Operator	C-1-6
Reception	C-1-8
Customer Service Representative	C-1-9
Salesperson	C-1-10
Service Technician.....	C-1-11
Canvasser	C-1-12
Finance Specialist/Accountant.....	C-1-13
Interviewing Guidelines.....	C-1-15
Background and Reference Checks	C-1-25
Making The Offer.....	C-1-27
2. Onboarding, Orientation, and Training	C-2-1
Onboarding and Orientation	C-2-2
Training.....	C-2-5
Build Company Culture	C-2-7
3. Ongoing Employee Management.....	C-3-1
Know Local, State, and Federal Laws	C-3-2
Scheduling.....	C-3-3
Team Meetings.....	C-3-6
Employee File Management	C-3-9
Open Door.....	C-3-10
Management-Employee Relations	C-3-11
Employee Engagement	C-3-12
Performance Review Administration	C-3-14
Personnel Action Form	C-3-16
Conduct Code Issue Resolution.....	C-3-18
Progressive Discipline	C-3-20
4. Offboarding	C-4-1
Making Good HR Decisions.....	C-4-2
Termination and Release of Your Employee.....	C-4-4

Current Franchisees

Territory #	Franchise Name	Owner(s)	Address	City	State	Zip	Phone
<u>ALABAMA</u>							
<u>1</u>	<u>Bloomin' Blinds of Baldwin County, AL</u>	<u>Kyle Jackson</u>	<u>10297 Solon Ct.</u>	<u>Fairhope</u>	<u>AL</u>	<u>36532</u>	<u>(616) 566-4102</u>
1	Bloomin' Blinds of Birmingham	Mark Tant	1670 Kelly Loop Rd	Mt Olive	AL	35117	(205) 218-9348
<u>ARIZONA</u>							
<u>2</u>	<u>Bloomin' Blinds of Queen Creek, AZ</u>	<u>Mike Corder</u>	<u>4485 E Reins Rd</u>	<u>Gilbert</u>	<u>AZ</u>	<u>85297</u>	<u>(480) 810-9800</u>
1	Bloomin' Blinds of Tucson, AZ	Brett Bratton	10750 N Wasson Ave	Marana	AZ	85653	(520) 954-8406
3	Bloomin' Blinds of Chandler & Gilbert, AZ	Morsy Mohsen	921 W University Dr, Unit #1210	Mesa	AZ	85201	(602) 394-1635
3	Bloomin' Blinds of Peoria, AZ	Karen Arciniega	7033 W Lariat Ln	Peoria	AZ	85383	(480) 228-5360
+ Bloomin' Blinds of Contra Costa/Alameda Counties, CA Tom Gowans 1630 N Main St #128 Walnut Creek 94596 CA (925) 437-2879 <u>CALIFORNIA</u>							
4	Bloomin' Blinds of San Fernando Valley, CA	Steve Zhamkochyan	8118 Rhodes Ave	N. Hollywood	CA	91605	(818) 438-2004
1	Bloomin' Blinds of Fresno, CA	Mark Campbell	924 E. El Paso Ave	Fresno	CA	93720	(972) 207-2404
1	Bloomin' Blinds of San Jose <u>Huntington Beach, CA</u>	Perla Guerrero <u>Ryan Kaminski</u>	264 El Portal Way <u>80 Huntington Street</u>	San Jose <u>Huntington Beach</u>	CA	951199 <u>2648</u>	(408) 949-603-1934 <u>814-5005</u>
4	Bloomin' Blinds of Temecula, CA	Mike Kolb	32728 Shadyview St	Winchester	CA	92596	(760) 884-6662
1	Bloomin' Blinds of Ventura Co, CA	Sam Galadzhyan	18510 Entrada Ct	Northridge	CA	91325	(805) 298-9944
1	Bloomin' Blinds of Redondo Beach <u>Rancho Bernardo, CA</u>	Jeff Baker <u>*Mike Carucci</u>	23411 Summerfield <u>25H17370 Utopia Road</u>	Aliso Viejo <u>San Diego</u>	CA	926569 <u>2128</u>	(847) 858-602-8483 <u>472-8050</u>
1	Bloomin' Blinds of Aurora, San Jose, CO <u>A</u>	Maria Muelle <u>*Perla Guerrero</u>	3135 Wind Ridge Cir <u>264 El Portal Way</u>	Highlands Ranch <u>San Jose</u>	CO <u>A</u>	801269 <u>5119</u>	(303) 408-710-2235 <u>603-1934</u>

Territory #	Franchise Name	Owner(s)	Address	City	State	Zip	Phone
1	Bloomin' Blinds of Boulder, Contra Costa/Alameda Counties, COA	Mark Duncan Tom Gowans	13741 Wrangler Way 1630 N. Main St #138	Mead Walnut Creek	COA	805429 4596	(520925) 405-9899 437-7879
COLORADO							
1	Bloomin' Blinds of Colorado Springs, CO	Michael Quintana	7765 Valley Quail Point	Colorado Springs	CO	80922	(719) 776-0448
CONNECTICUT							
1	Bloomin' Blinds of New London Co, CT	Dan Spellman	50 Palmer St, #23	Norwich	CT	6360	(860) 917-7831
<u>3</u>	<u>Bloomin' Blinds of Lower Fairfield, CT</u>	<u>Matt Taylor</u>	<u>78 Ledgewood Drive</u>	<u>Wilton</u>	<u>CT</u>	<u>6897</u>	<u>(203) 705-1927</u>
FLORIDA							
<u>1</u>	<u>Bloomin' Blinds of Fort Myers, FL</u>	<u>Chris Kunkle</u>	<u>218 SE 23rd Terrace</u>	<u>Cape Coral</u>	<u>FL</u>	<u>33990</u>	<u>(239) 253-3655</u>
1	Bloomin' Blinds of S Palm Beach, FL	Ronit Paer	6742 Forest Hill Blvd PMB 264	Greenacres	FL	33413	(917) 359-7364
<u>2</u>	<u>Bloomin' Blinds of Wellington, FL</u>	<u>Manasa Parripati</u>	<u>10583 Cypress Lakes Preserve Dr.</u>	<u>Lake Worth Beach</u>	<u>FL</u>	<u>33449</u>	<u>(561) 764-8993</u>
1	Bloomin' Blinds of Tampa, FL	Michael Imeses	2802 Maple Brook Loop	Lutz	FL	33549	(813) 493-4914
3	Bloomin' Blinds of Brandon and Riverview, FL	Michael Imeses	21635 Rosewood Ct	Lutz	FL	33549	(813) 493-4914
2 <u>1</u>	Bloomin' Blinds of Weston/Davie, FL <u>St. Augustine, FL</u>	Maria Medana Tracy Pando	1820 N Corporate Lakes Blvd, Suite 207-270 Rose Dew Dr	Weston Saint Augustine	FL	33326 <u>332</u> <u>092</u>	(754904) 230-2774 <u>626-4431</u>
2	Bloomin' Blinds of Clermont and Winter Garden, FL <u>Petersburg, FL</u>	Adrian McClosky Stephen Hibbert	2244 Antilles Club Dr 7217 6th Ave N	Kissimmee St. Petersburg	FL	34747 <u>33</u> <u>710</u>	(407727) 908-4958 <u>657-7690</u>
2	Bloomin' Blinds of Wellington, FL	Manasa Parripati	10583 Cypress Lakes Preserve Dr.	Lake Worth Beach	FL	33449	(561) 764-8993
1	Bloomin' Blinds of Fort Myers, FL	Chris Kunkle	218 SE 23rd Terrace	Cape Coral	FL	33990	(239) 253-3655
2	Bloomin' Blinds of Hollywood, FL	Jonathan Gartenberg	400 Sunnys Isles Blvd #1120	Sunny Isles Beach	FL	33160	(734) 681-3056
<u>2</u>	<u>Bloomin' Blinds of Weston/Davie, FL</u>	<u>Maria Medana</u>	<u>1820 N Corporate Lakes Blvd, Suite 2072</u>	<u>Weston</u>	<u>FL</u>	<u>33326</u>	<u>(754) 230-2774</u>
GEORGIA							
1	Bloomin' Blinds of Augusta, GA	Roxie Craycraft	1401 Ashwood Dr	Evans	GA	30809	(425) 283-2626
<u>2</u>	<u>Bloomin' Blinds of Woodstock, GA</u>	<u>Kobie Johnson</u>	<u>4948 Willow Creek Dr.</u>	<u>Woodstock</u>	<u>GA</u>	<u>30188</u>	<u>(770) 366-4596</u>
IDAHO							
3	Bloomin' Blinds of Boise, ID	Rich Hughes	963 W Arnaz St	Meridian	ID	83646	(858) 888-3636
ILLINOIS							

Territory #	Franchise Name	Owner(s)	Address	City	State	Zip	Phone
2	Bloomin' Blinds of North Shore, IL	Chris Hochschild	2142 Illinois Rd	Northbrook	IL	60062	(347) 886-4405
<u>INDIANA</u>							
2	Bloomin' Blinds of Zionsville, IN	Nicole Cyncar	1417 Macintosh Ct	Avon	IN	46123	(317) 732-5128
↓ Bloomin' Blinds of Wichita, KS Jason Kice 564 N Armour St Wichita KS (316) 304-8435 67206 KANSAS							
1	Bloomin' Blinds of Overland Park, KS	Dana Henton	11471 Cody Dr	Overland Park	KS	66210	(913) 961-0699
<u>1</u>	<u>Bloomin' Blinds of Wichita, KS</u>	<u>Jason Kice</u>	<u>564 N Armour St</u>	<u>Wichita</u>	<u>KS</u>	<u>67206</u>	<u>(316) 304-8435</u>
<u>LOUISIANA</u>							
1	Bloomin' Blinds of Lafayette, LA	Joe Vanderbrook	102 Wayside Dr	Lafayette	LA	70506	(503) 510-7797
<u>MARYLAND</u>							
3	Bloomin' Blinds of Rockville, MD	Alicia Dimwiddie	12401 Fountain Dr	Clarksburg	MD	20871	(469) 662-4452
<u>MICHIGAN</u>							
1	Bloomin' Blinds of Farmington Hills, MI	Lou Farkas	29243 Valley Bend Ct	Farmington Hill	MI	48331	(734) 756-7541
<u>2</u>	<u>Bloomin' Blinds of Plymouth, MI</u>	<u>Aaron Gnewick</u>	<u>46133 Neeson St</u>	<u>Northville</u>	<u>MI</u>	<u>48167</u>	<u>(734) 335-0155</u>
1	Bloomin' Blinds of Rochester Hills, MI	Mike Keley	3095 Greenspring Ln	Rochester Hills	MI	48309	(248) 342-2540
<u>2</u>	<u>Bloomin' Blinds of Plymouth, MI</u>	<u>Aaron Gnewick</u>	<u>46133 Neeson St</u>	<u>Northville</u>	<u>MI</u>	<u>48167</u>	<u>(734) 335-0155</u>
1	Bloomin' Blinds of Shelby Township, MI	Steve Mansour	54807 Deadwood Ln	Shelby Township	MI	48316	(586) 785-0021
<u>MINNESOTA</u>							
<u>3</u>	<u>Bloomin' Blinds of Eden Prairie, MN</u>	<u>Mike Avery</u>	<u>10334 Orchard Tr. N.</u>	<u>Brooklyn Park</u>	<u>MN</u>	<u>55443</u>	<u>(612) 369-5951</u>
1	Bloomin' Blinds of St Paul, MN	Ray Lyons	1712 Orchard Dr	Woodbury	MN	55125	(651) 775-9888
<u>MISSOURI</u>							
<u>2</u>	<u>Bloomin' Blinds of Lake St Louis, MO</u>	<u>Dominic Marchesi</u>	<u>751 Bretton Trails Drive</u>	<u>Lake St. Louis</u>	<u>MO</u>	<u>63367</u>	<u>(314) 952-0295</u>
1	Bloomin' Blinds of Springfield, MO	Derek Carter	2606 N Weaver Rd	Ozark	MO	65721	(417) 840-6963

Territory #	Franchise Name	Owner(s)	Address	City	State	Zip	Phone
2 Bloomin' Blinds of Mid-Missouri Ross Robertson 201 Robertson Road California MO 63018 (323)-616-3139 NEVADA							
2	Bloomin' Blinds of Lake St Louis, MO Henderson, NV	Dominie Marchesi John Stewart	751 Bretton Trails Drive 1825 Country Meadows Dr	Lake St Louis Henderson	MONV	6336789012	(314) 952-0295 702-355-8835
NEW HAMPSHIRE							
1	Bloomin' Blinds of the Sea Coast, NH	Griff Richard	26 Dovetail Ln	Dover	NH	382003820	(603) 234-9077
NEW JERSEY							
3	Bloomin' Blinds of Burlington, NJ	Aatif Rafique	29 Creekside Way	Burlington	NJ	801608016	(302) 607-3867
3	Bloomin' Blinds of South Jersey, NJ	Irfan Ullah	152 Washington Ave	Runnemede	NJ	08078	(856) 885-0625
NEW YORK							
3	Bloomin' Blinds of White Plains, NY	George Manassis	642 Linda Avenue	Thornwood	NY	10594	(914) 431-8356
NORTH CAROLINA							
3	Bloomin' Blinds of Raleigh, NC	Chris Woodring	109 Smokemont Dr	Cary	NC	27513	(919) 943-7697
3	Bloomin' Blinds of Winston-Salem, NC	Rob White	379 Harvest Mill Dr.	Lewisville	NC	27023	(269) 519-3519
2	Bloomin' Blinds of S Charlotte, NC	Emily Van der Cleef	6056 Piscataway Ct	Rockhill	SC	29732	(248) 953-6427
OHIO							
2	Bloomin' Blinds of N Columbus, OH	Elisa Bumgarner	5636 Pittsford Dr	Westerville	OH	43081	(740) 837-0578
4 Bloomin' Blinds of Bucks Co, PA Greg Weiss 10 Briddle Path Southampton PA 18066 (610)-218-2891 PENNSYLVANIA							
2	Bloomin' Blinds of Harrisburg, PA	Horacio Leal	1093 Country Club Rd	Camp Hill	PA	17011	(717) 461-8718
4	Bloomin' Blinds of Lancaster, PA	Willie Burger	327 White Oak Rd	Manheim	PA	17545	(717) 844-0326

Territory #	Franchise Name	Owner(s)	Address	City	State	Zip	Phone
<u>4</u>	<u>Bloomin' Blinds of Bucks Co. PA</u>	<u>Greg Weiss</u>	<u>10 Bridle Path</u>	<u>Southampton</u>	<u>PA</u>	<u>18966</u>	<u>(609) 218-2891</u>
2	Bloomin' Blinds of King of Prussia, PA	Abe Ibrahim <u>Graig Weiss</u>	3481 Parkside Ave <u>10 Bridle Path</u>	Huntingdon Valley <u>Southampton</u>	PA	19006 <u>18966</u>	(215) 609-450-0394 <u>(218) 2891</u>
<u>SOUTH CAROLINA</u>							
1	Bloomin' Blinds of Columbia, SC	Roxie Craycraft	1320 Main Street, suite 300	Columbia	SC	29201	(425) 283-2626
1	Bloomin' Blinds of Myrtle Beach, SC (The Coastal Carolinas)	Jeff Angel	3628 Paradise Estates Dr	Conway	SC	29526	(843) 424-4361
1	Bloomin' Blinds of Rockhill, SC	Emily Van Cleef	6056 Piscataway Ct	Rockhill	SC	29732	(248) 953-6427
Bloomin' Blinds of S Charlotte, NC Emily Van Cleef 6056 Piscataway Ct Rockhill SC (248) 953-6427 TENNESSEE							
1	Bloomin' Blinds of Clarksville, TN	Gerald Foster	3404 E Henderson Way	Clarksville	TN	37042	(931) 538-0274
2	Bloomin' Blinds of Hendersonville <u>Chattanooga</u> , TN	Ethan Fields <u>Steve Davis</u>	1236 Curtis Drive <u>6084 Breezy Hollow Lane</u>	Lebanon <u>Harris on</u>	TN	37087 <u>37341</u>	(615) 423-802-8498 <u>(903) 0959</u>
1	Bloomin' Blinds of Lakeland, TN	Kenneth Jackson	9432 Lake Bridge Dr	Lakeland	TN	38002	(901) 870-4180
<u>+2</u>	Bloomin' Blinds of Franklin <u>Hendersonville</u> , TN	Ethan Fields	1236 Curtis Drive	Lebanon	TN	37087	(615) 802-8498
<u>TEXAS</u>							
<u>31</u>	Bloomin' Blinds of Franklin <u>North Dallas</u> , TX	Ethan Fields <u>Deann Martin</u>	1236 Curtis Drive <u>1411 Lemay Dr, Apt. 201</u>	Lebanon <u>Carrol lton</u>	TN <u>X</u>	37087 <u>775007</u>	(615) 972-802-8498 <u>(490) 4100</u>
<u>24</u>	Bloomin' Blinds of Celina and Melkinney <u>Flower Mound, Denton, Southlake, Keller</u> , TX	Javier Lopez <u>Will Leifeste</u>	600 Winslow Ln <u>7215 Stoneside Trail</u>	Prosper <u>Dallas</u>	TX	75078 <u>75230</u>	(214) 799-5526 <u>(206) 7341</u>
1	Bloomin' Blinds of South Fort Worth, TX	Cesar Diaz	6421 Bluebird Meadows Dr	Joshua	TX	76058	(214) 862-6218
<u>+4</u>	Bloomin' Blinds of East Dallas <u>Katy</u> , TX	Beeea Buls <u>Deepak Israel</u>	9539 CR 2470 <u>5054 Tramonte Trail</u>	Royee City <u>Katy</u>	TX	75189 <u>77494</u>	(214) 832-609-5286 <u>(419) 0967</u>
<u>21</u>	Bloomin' Blinds of Flower Mound, Denton <u>The Woodlands</u> , TX	Will Leifeste <u>Dallas Schultz</u>	7215 Stoneside Trail <u>109 Little Ivy Ln</u>	Dallas <u>Montgo mery</u>	TX	75230 <u>77416</u>	(214) 631-206-7341 <u>(219) 0881</u>

Territory #	Franchise Name	Owner(s)	Address	City	State	Zip	Phone
2	Bloomin' Blinds of Southlake, Keller Celina and Mckinney, TX	Will Leifeste Javier Lopez	7215 Stoneside Trail 600 Winslow Ln	Dallas Prosper	TX	75230 75078	(214) 206-7341 799-5526
4 5	Bloomin' Blinds of North Dallas Austin, TX	Deann Martin Gabby Wharton	1411 Lemay Dr, Apt. 201 2830 South A.W. Grimes Blvd	Carrollton Round Rock	TX	75007 78764	(972) 512-490-4100 534-9959
1	Bloomin' Blinds of The Woodlands East Dallas, TX	Dallas Schultz Becca Buls	109 Little Ivy Ln 9539 CR 2470	Montgomery Royce City	TX	77416 75189	(631) 214-219-0881 609-5286
1	Bloomin' Blinds of Northwest San Antonio, TX	Bert McGavock	8418 Flint Cove	San Antonio	TX	78254	(281) 513-5993
Bloomin' Blinds of Richmond, TX John Doucet 22510 Bell Field Ct Richmond TX 77469 (832) 260-1650 UTAH							
1	Bloomin' Blinds of St George, UT	Chase Jensen	3920 London Lane	Santa Clara	UT	84765	(435) 278-9701
VIRGINIA							
3	Bloomin' Blinds of Northern Virginia, VA	Karen Parker	44655 Saranac St	Ashburn	VA	20147	(703) 587-9138
1	Bloomin' Blinds of Roanoke, VA	Gabriel Gilliam	5514 Capulet Court	Roanoke	VA	24018	(540) 556-7921
WASHINGTON							
1	Bloomin' Blinds of Bellevue, WA	Edy Dumitrescu	600 155th AVE	Bellevue	WA	98007	(425) 484-9433
2	Bloomin' Blinds of Vancouver, WA	Rich Ensworth	1206 SE 138th Ave	Vancouver	WA	98683	(614) 595-3726
WISCONSIN							
1	Bloomin' Blinds of North Milwaukee	Josh Schroeckenthaler	1005 W El Patio Ln	Mequon	WI	53092	(414) 254-7416

*As stated below, these were no longer franchisees as of the date of this disclosure document.

** These territories are in North Carolina

Franchisees who had signed franchise agreements but were not yet open as of the end of our last fiscal year:

# Territories	Name	Address	City	State	Zip	Phone
2	Kevin Mitchell <u>Nam Dang</u>	13205 Olivers Way <u>375 Lime Quarry Road, Unit 2223</u>	Manhaca <u>Madison</u>	TX <u>AL</u>	7865235 <u>758</u>	(512) 256-785-0890 <u>617-2873</u>
13	Traey Pando <u>Stephanie Heath</u>	70 Rose Dew Dr <u>1060 N. Washington St. Unit 302</u>	Saint Augustine <u>Denver</u>	FL <u>CO</u>	3209280 <u>203</u>	(904) 720-626-4431 <u>912-8668</u>
3	John Barnes	514 Moreland Avenue	Atlanta	GA	30307	(865) 805-8642
1	Gabriel Gilliam	5514 Capulet Court	Roanoke	VA	24018	(423) 206-9959
2	John Stewart	1825 Country Meadows Dr	Henderson	NV	89012	(702) 355-8835
41	Deepak Israel <u>Andrew Wayland</u>	27110 Latigo <u>6500 Serena Lane</u>	Katy <u>Waco</u>	TX	7749475 <u>712</u>	(832) 254-419-0967 <u>206-3082</u>

Former Franchisees

Name, city and state, and current business telephone number, or if unknown, the last known home telephone number of every franchisee who had an outlet terminated, canceled, not renewed, or otherwise voluntarily or involuntarily ceased to do business under the franchise agreement during the most recently completed fiscal year or who have not communicated with us within 10 weeks of the disclosure document issuance date:

# Territories	Name	Address	City	State	Zip	Phone
1	Leslie Ethridge	441 Sandbed Rd	Newton	AL	36352	(770) 910-5219
1	Jeff Baker*	23411 Summerfield 25H	Aliso Viejo	CA	92656	(847) 602-8483
1	Maria Mulle*	3135 Wind Ridge Cir	Highlands Ranch	CO	80126	(303) 710-2235
1	Ed Weatherford	10253 Cherryhurst Ln	Highlands Ranch	CO	80126	(303) 653-6000
1	Mark Duncan	13741 Wrangler Way	Mead	CO	80542	(520) 405-9899
1	David Sauer	12658 Watford Way	Fischers	IN	46037	(317) 670-7618
2	Scott Stokes	19721 Bethel Church Rd.	Cornelius	NC	28031	(917) 207-3245
1	Mark Anderson	3255 Oak Ridge Loop E	Fargo	ND	58078	(701) 306-7578
3	Bruce Henderson	17826 Harney St	Omaha	NE	68118	(531) 772-2861
1	Greg Whatley	14118 NE 4th St	Choctaw	OK	73020	(405) 863-9295
1	Charles Towe	1224 Pressley Rd	Charleston	SC	29412	(843) 327-1062
1	Chris Rowland**	4608 Billingsgate Rd	Antioch	TN	37013	(615) 473-3436
1	John Doucet*	22510 Bell Field Ct	Richmond	TX	77469	(832) 260-1650
1	Guy Masden	964 E Center St	Lindon	UT	84042	(801) 372-6492
3	Rebecca Barrus	847 Country Shire Drive	Kaysville	UT	84037	(801) 663-3270

* These closed earlier during 2024

** Transferred unit(s)

EXHIBIT H

STATE ADDENDA TO DISCLOSURE DOCUMENT

CALIFORNIA ADDENDUM TO DISCLOSURE DOCUMENT

California Corporations Code, Section 31125 requires the franchisor to give the franchisee a disclosure document, approved by the Department of Financial Protection and Innovation, prior to a solicitation of a proposed material modification of an existing franchise.

THE CALIFORNIA FRANCHISE INVESTMENT LAW REQUIRES THAT A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE SALE OF THE FRANCHISE BE DELIVERED TOGETHER WITH THE DISCLOSURE DOCUMENT 14 DAYS PRIOR TO EXECUTION OF AGREEMENT.

OUR WEBSITE, BLOOMINBLINDS.COM, HAS NOT BEEN REVIEWED OR APPROVED BY THE CALIFORNIA DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION. ANY COMPLAINTS CONCERNING THE CONTENT OF THIS WEBSITE MAY BE DIRECTED TO THE CALIFORNIA DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION AT www.dfpi.ca.gov.

THESE FRANCHISES HAVE BEEN REGISTERED UNDER THE FRANCHISE INVESTMENT LAW OF THE STATE OF CALIFORNIA.

REGISTRATION OF THIS FRANCHISE OFFERING DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION OR ENDORSEMENT BY THE COMMISSIONER OF THE DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION.

ALL THE OWNERS OF THE FRANCHISE WILL BE REQUIRED TO EXECUTE PERSONAL GUARANTEES. THIS REQUIREMENT PLACES THE MARITAL ASSETS OF THE SPOUSES DOMICILED IN COMMUNITY PROPERTY STATES – ARIZONA, CALIFORNIA, IDAHO, LOUISIANA, NEVADA, NEW MEXICO, TEXAS, WASHINGTON AND WISCONSIN AT RISK IF YOUR FRANCHISE FAILS.

1. The following paragraph is added to the end of Item 3 of the Disclosure Document:

Neither franchisor nor any person or franchise broker in Item 2 of this disclosure document is subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities Exchange Act of 1934, 15 U.S.C.A. 78a et seq., suspending or expelling such persons from membership in that association or exchange.

2. The following paragraph is added to the end of Item 6 of the Disclosure Document:

With respect to the Late Fee described in Item 6, this Item is amended to disclose that the maximum rate of interest permitted under California law is 10%.

3. The following paragraphs are added at the end of Item 17 of the Disclosure Document:

The Franchise Agreement requires franchisee to sign a general release of claims upon renewal or transfer of the Franchise Agreement. California Corporations Code Section

31512 provides that any condition, stipulation or provision purporting to bind any person acquiring a franchise to waive compliance with any provision of that law or any rule or order thereunder is void.

California Business and Professions Code Sections 20000 through 20043 provide rights to the franchisee concerning termination, transfer, or non-renewal of a franchise. If the Franchise Agreement contains a provision that is inconsistent with the law, the law will control.

The Franchise Agreement provides for termination upon bankruptcy. This provision may not be enforceable under federal bankruptcy law (11 U.S.C.A. Sec. 101 et seq.).

The Franchise Agreement contains a covenant not to compete which extends beyond the termination of the franchise. This provision may not be enforceable under California law.

The Franchise Agreement contains a liquidated damages clause. Under California Civil Code Section 1671, certain liquidated damages clauses are unenforceable.

The Franchise Agreement requires binding arbitration. The arbitration will occur in Plano, TX, with the costs being borne equally by Franchisor and Franchisee. Prospective franchisees are encouraged to consult private legal counsel to determine the applicability of California and federal laws (such as Business and Professions Code Section 20040.5, Code of Civil Procedure Section 1281, and the Federal Arbitration Act) to any provisions of a franchise agreement restricting venue to a forum outside the State of California.

The Franchise Agreement requires application of the laws of Texas. This provision may not be enforceable under California law.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise. See NASAA STATEMENT OF POLICY REGARDING THE USE OF FRANCHISE QUESTIONNAIRES AND ACKNOWLEDGMENTS. <https://www.nasaa.org/wp-content/uploads/2022/11/sop-franchise-questionnaires.pdf>.

California's Franchise Investment Law (Corporations Code sections 31512 and 31512.1) states that any provision of a franchise agreement or related document requiring the franchisee to waive specific provisions of the law is contrary to public policy and is void and unenforceable. The law also prohibits a franchisor from disclaiming or denying (i) representations it, its employees, or its agents make to you, (ii) your ability to rely on any representations it makes to you, or (iii) any violations of the law

HAWAII ADDENDUM TO DISCLOSURE DOCUMENT

In the State of Hawaii only, this Disclosure Document is amended as follows:

THESE FRANCHISES WILL BE/HAVE BEEN FILED UNDER THE FRANCHISE INVESTMENT LAW OF THE STATE OF HAWAII. FILING DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION OR ENDORSEMENT BY THE DIRECTOR OF COMMERCE AND CONSUMER AFFAIRS OR A FINDING BY THE DIRECTOR OF COMMERCE AND CONSUMER AFFAIRS THAT THE INFORMATION PROVIDED HEREIN IS TRUE, COMPLETE AND NOT MISLEADING.

THE FRANCHISE INVESTMENT LAW MAKES IT UNLAWFUL TO OFFER OR SELL ANY FRANCHISE IN THIS STATE WITHOUT FIRST PROVIDING TO THE PROSPECTIVE FRANCHISEE, OR SUBFRANCHISOR, AT LEAST SEVEN DAYS PRIOR TO THE EXECUTION BY THE PROSPECTIVE FRANCHISEE, OF ANY BINDING FRANCHISE OR OTHER AGREEMENT, OR AT LEAST SEVEN DAYS PRIOR TO THE PAYMENT OF ANY CONSIDERATION BY THE FRANCHISEE, OR SUBFRANCHISOR, WHICHEVER OCCURS FIRST, A COPY OF THE DISCLOSURE DOCUMENT, TOGETHER WITH A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE SALE OF THE FRANCHISE.

THIS DISCLOSURE DOCUMENT CONTAINS A SUMMARY ONLY OF CERTAIN MATERIAL PROVISIONS OF THE FRANCHISE AGREEMENT. THE CONTRACT OR AGREEMENT SHOULD BE REFERRED TO FOR A STATEMENT OF ALL RIGHTS, CONDITIONS, RESTRICTIONS AND OBLIGATIONS OF BOTH THE FRANCHISOR AND THE FRANCHISEE.

Registered agent in the state authorized to receive service of process:

Commissioner of Securities
335 Merchant Street Honolulu, Hawaii 96813

Registration of franchises or filings of offering circulars in other states. As of the date of filing of this Addendum in the State of Hawaii:

1. A franchise registration is effective or an offering circular is on file in the following states: _____
2. A proposed registration or filing is or will be shortly on file in the following states:

3. No states have refused, by order or otherwise to register these franchises.
4. No states have revoked or suspended the right to offer these franchises.
5. The proposed registration of these franchises has not been withdrawn in any state.

ILLINOIS ADDENDUM TO DISCLOSURE DOCUMENT

In recognition of the requirements of the Illinois Franchise Disclosure Act of 1987, as amended (the “Act”), this Disclosure Document is amended as follows:

Illinois law governs the agreements between the parties to this franchise.

Section 4 of the Act provides that any provision in a franchise agreement that designates jurisdiction or venue outside the State of Illinois is void. However, a franchise agreement may provide for arbitration outside of Illinois.

Section 41 of the Act provides that any condition, stipulation, or provision purporting to bind any person acquiring any franchise to waive compliance with the Act or any other law of Illinois is void.

Your rights upon termination and non-renewal of a franchise agreement are set forth in sections 19 and 20 of the Act.

Item 5 and Item 7 of the Disclosure Document are amended as follows:

Payment of initial franchise fees will be deferred until we have met our initial obligations to you, and you have commenced doing business. This financial assurance requirement was imposed by the Office of the Illinois Attorney General due to our financial condition.

No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller or other person acting on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

MARYLAND ADDENDUM TO DISCLOSURE DOCUMENT

In the State of Maryland only, this Disclosure Document is amended as follows:

No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller or other person acting on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise. The following is added to Item 5:

Based upon the franchisor's financial condition, the Maryland Securities Commissioner has required a financial assurance. Therefore, all initial franchise fees and payments owed by franchisees shall be deferred until the franchisor completes its pre-opening obligations under the franchise agreement.

The following is added to Item 17:

The general release required as a condition of renewal, sale, and/or assignment/transfer shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.

Any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within 3 years after the grant of the franchise.

You have the right to file a lawsuit alleging a cause of action arising under the Maryland Franchise Law in any court of competent jurisdiction in the State of Maryland.

The Franchise Agreement provides for termination upon bankruptcy of the franchisee. This provision may not be enforceable under federal bankruptcy law.

The Franchise Agreement provides that disputes are resolved through arbitration. A Maryland franchise regulation states that it is an unfair or deceptive practice to require a franchisee to waive its right to file a lawsuit in Maryland claiming a violation of the Maryland Franchise Law. In light of the Federal Arbitration act, there is some dispute as to whether this forum selection requirement is legally enforceable.

MINNESOTA ADDENDUM TO DISCLOSURE DOCUMENT

In the State of Minnesota only, this Disclosure Document is amended as follows:

- Minnesota Statutes, Section 80C.21 and Minnesota Rules 2860.4400(J) prohibit the franchisor from requiring litigation to be conducted outside Minnesota, requiring waiver of a jury trial, or requiring the franchisee to consent to liquidated damages, termination penalties or judgment notes. In addition, nothing in the Franchise Disclosure Document or agreement(s) can abrogate or reduce (1) any of the franchisee's rights as provided for in Minnesota Statutes, Chapter 80C or (2) franchisee's rights to any procedure, forum, or remedies provided for by the laws of the jurisdiction.
- With respect to franchises governed by Minnesota law, the franchisor will comply with Minnesota Statutes, Section 80C.14, Subd. 3-5, which require (except in certain specified cases) (1) that a franchisee be given 90 days' notice of termination (with 60 days to cure) and 180 days' notice for non-renewal of the franchise agreement and (2) that consent to the transfer of the franchise will not be unreasonably withheld.
- The franchisor will protect the franchisee's rights to use the trademarks, service marks, trade names, logotypes or other commercial symbols or indemnify the franchisee from any loss, costs or expenses arising out of any claim, suit or demand regarding the use of the name.
- Minnesota considers it unfair to not protect the franchisee's right to use the trademarks. Refer to Minnesota Statutes, Section 80C.12, Subd. 1(g).
- Minnesota Rules 2860.4400(D) prohibits a franchisor from requiring a franchisee to assent to a general release.
- Item 6 of the FDD and Section of 4.9(d) of the Franchise Agreement is hereby amended to limit the Insufficient Funds Fee to \$30 per occurrence pursuant to Minnesota Statute 604.113.
- The franchisee cannot consent to the franchisor obtaining injunctive relief. The franchisor may seek injunctive relief. See Minn. Rules 2860.4400J. Also, a court will determine if a bond is required.
- The Limitations of Claims section must comply with Minnesota Statutes, Section 80C.17, Subd. 5, which states "No action may be commenced pursuant to this Section more than three years after the cause of action accrues."

THESE FRANCHISES HAVE BEEN REGISTERED UNDER THE MINNESOTA FRANCHISE ACT. REGISTRATION DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION OR ENDORSEMENT BY THE COMMISSIONER OF COMMERCE OF MINNESOTA OR A FINDING BY THE COMMISSIONER THAT THE

INFORMATION PROVIDED HEREIN IS TRUE, COMPLETE AND NOT MISLEADING.

THE MINNESOTA FRANCHISE ACT MAKES IT UNLAWFUL TO OFFER OR SELL ANY FRANCHISE IN THIS STATE WHICH IS SUBJECT TO REGISTRATION WITHOUT FIRST PROVIDING TO THE PROSPECTIVE FRANCHISEE, AT LEAST 7 DAYS PRIOR TO THE EXECUTION BY THE PROSPECTIVE FRANCHISEE OF ANY BINDING FRANCHISE OR OTHER AGREEMENT, OR AT LEAST 7 DAYS PRIOR TO THE PAYMENT OF ANY CONSIDERATION, BY THE FRANCHISEE, WHICHEVER OCCURS FIRST, A COPY OF THIS PUBLIC OFFERING STATEMENT, TOGETHER WITH A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE FRANCHISE. THIS PUBLIC OFFERING STATEMENT CONTAINS A SUMMARY ONLY OF CERTAIN MATERIAL PROVISIONS OF THE FRANCHISE AGREEMENT. THE CONTRACT OR AGREEMENT SHOULD BE REFERRED TO FOR AN UNDERSTANDING OF ALL RIGHTS AND OBLIGATIONS OF BOTH THE FRANCHISOR AND THE FRANCHISEE.

NEW YORK ADDENDUM TO DISCLOSURE DOCUMENT

In the State of New York only, this Disclosure Document is amended as follows:

1. The following information is added to the cover page of the Franchise Disclosure Document:

INFORMATION COMPARING FRANCHISORS IS AVAILABLE. CALL THE STATE ADMINISTRATORS LISTED IN EXHIBIT A OR YOUR PUBLIC LIBRARY FOR SOURCES OF INFORMATION. REGISTRATION OF THIS FRANCHISE BY NEW YORK STATE DOES NOT MEAN THAT NEW YORK STATE RECOMMENDS IT OR HAS VERIFIED THE INFORMATION IN THIS FRANCHISE DISCLOSURE DOCUMENT. IF YOU LEARN THAT ANYTHING IN THE FRANCHISE DISCLOSURE DOCUMENT IS UNTRUE, CONTACT THE FEDERAL TRADE COMMISSION AND NEW YORK STATE DEPARTMENT OF LAW, BUREAU OF INVESTOR PROTECTION AND SECURITIES, 28 LIBERTY ST. 21ST FLOOR, NEW YORK, NY 10005. THE FRANCHISOR MAY, IF IT CHOOSES, NEGOTIATE WITH YOU ABOUT ITEMS COVERED IN THE FRANCHISE DISCLOSURE DOCUMENT. HOWEVER, THE FRANCHISOR CANNOT USE THE NEGOTIATING PROCESS TO PREVAIL UPON A PROSPECTIVE FRANCHISEE TO ACCEPT TERMS WHICH ARE LESS FAVORABLE THAN THOSE SET FORTH IN THIS FRANCHISE DISCLOSURE DOCUMENT.

2. The following is added at the end of Item 3:

Except as provided above, with regard to the franchisor, its predecessor, a person identified in Item 2, or an affiliate offering franchises under the franchisor's principal trademark:

A. No such party has an administrative, criminal or civil action pending against that person alleging: a felony, a violation of a franchise, antitrust, or securities law, fraud, embezzlement, fraudulent conversion, misappropriation of property, unfair or deceptive practices, or comparable civil or misdemeanor allegations.

B. No such party has pending actions, other than routine litigation incidental to the business, which are significant in the context of the number of franchisees and the size, nature or financial condition of the franchise system or its business operations.

C. No such party has been convicted of a felony or pleaded nolo contendere to a felony charge or, within the 10-year period immediately preceding the application for registration, has been convicted of or pleaded nolo contendere to a misdemeanor charge or has been the subject of a civil action alleging: violation of a franchise, antifraud, or securities law; fraud; embezzlement; fraudulent conversion or misappropriation of property; or unfair or deceptive practices or comparable allegations.

D. No such party is subject to a currently effective injunctive or restrictive order or decree relating to the franchise, or under a Federal, State, or Canadian franchise, securities, antitrust, trade regulation or trade practice law, resulting from a concluded or pending action or proceeding brought by a public agency; or is subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities and Exchange Act of 1934, suspending or expelling such person from membership in such association or exchange; or is subject to a currently effective injunctive or restrictive order relating to any other business activity as a result of an action brought by a public agency or department, including, without limitation, actions affecting a license as a real estate broker or sales agent.

3. The following is added to the end of the “Summary” sections of Item 17(c), titled **“Requirements for franchisee to renew or extend,”** and Item 17(m), entitled **“Conditions for franchisor approval of transfer”**:

However, to the extent required by applicable law, all rights you enjoy and any causes of action arising in your favor from the provisions of Article 33 of the General Business Law of the State of New York and the regulations issued thereunder shall remain in force; it being the intent of this proviso that the non-waiver provisions of General Business Law Sections 687.4 and 687.5 be satisfied.

4. The following language replaces the “Summary” section of Item 17(d), titled **“Termination by franchisee”**:

You may terminate the agreement on any grounds available by law.

5. The following is added to the end of the “Summary” sections of Item 17(v), titled **“Choice of forum”**, and Item 17(w), titled **“Choice of law”**: The foregoing choice of law should not be considered a waiver of any right conferred upon the franchisor or upon the franchisee by Article 33 of the General Business Law of the State of New York.

NORTH DAKOTA ADDENDUM TO DISCLOSURE DOCUMENT

In the State of North Dakota only, this Disclosure Document is amended as follows:

THE SECURITIES COMMISSIONER HAS HELD THE FOLLOWING TO BE UNFAIR, UNJUST OR INEQUITABLE TO NORTH DAKOTA FRANCHISEES (NDCC SECTION 51-19-09):

1. Restrictive Covenants: Franchise disclosure documents that disclose the existence of covenants restricting competition contrary to NDCC Section 9-08-06, without further disclosing that such covenants will be subject to the statute.
2. Situs of Arbitration Proceedings: Franchise agreements providing that the parties must agree to the arbitration of disputes at a location that is remote from the site of the franchisee's business.
3. Restrictions on Forum: Requiring North Dakota franchisees to consent to the jurisdiction of courts outside of North Dakota.
4. Liquidated Damages and Termination Penalties: Requiring North Dakota franchisees to consent to liquidated damages or termination penalties.
5. Applicable Laws: Franchise agreements that specify that they are to be governed by the laws of a state other than North Dakota.
6. Waiver of Trial by Jury: Requiring North Dakota Franchises to consent to the waiver of a trial by jury.
7. Waiver of Exemplary and Punitive Damages: Requiring North Dakota Franchisees to consent to a waiver of exemplary and punitive damage.
8. General Release: Franchise Agreements that require the franchisee to sign a general release upon renewal of the franchise agreement.
9. Limitation of Claims: Franchise Agreements that require the franchisee to consent to a limitation of claims. The statute of limitations under North Dakota law applies.
10. Enforcement of Agreement: Franchise Agreements that require the franchisee to pay all costs and expenses incurred by the franchisor in enforcing the agreement. The prevailing party in any enforcement action is entitled to recover all costs and expenses including attorney's fees.

OHIO ADDENDUM TO DISCLOSURE DOCUMENT

In the State of Ohio only, this Disclosure Document is amended by adding the following two cover pages to this Disclosure Document:

BLOOMIN BLINDS FRANCHISE CORP.

April 26, 2024

READ THIS DISCLOSURE DOCUMENT CAREFULLY

The state of Ohio has not reviewed and does not approve, recommend, endorse, or sponsor this or any franchise. If you have any questions about this franchise, the information contained in this disclosure document should be reviewed with an attorney or financial advisor before you sign any agreement.

~~The following disclosure document contains the disclosures required by Ohio law.~~

~~In the State of Ohio only, this Disclosure Document is further amended as follows:~~

~~The following is added to Item 19:~~

~~CAUTION~~

~~Some business opportunity plans have earned this amount. There is no assurance you will do as well. If you rely upon our figures, you must accept the risk of not doing as well.~~

RHODE ISLAND ADDENDUM TO DISCLOSURE DOCUMENT

In the State of Rhode Island only, this Disclosure Document is amended as follows:

Item 17, summary columns for (v) and (w) are amended to add the following:

Any provision in the franchise agreement restricting jurisdiction or venue to a forum outside Rhode Island or requiring the application of the laws of a state other than Rhode Island is void as to a claim otherwise enforceable under the Rhode Island Franchise Investment Act.

VIRGINIA ADDENDUM TO DISCLOSURE DOCUMENT

In the Commonwealth of Virginia only, this Disclosure Document is amended as follows:

The following statement is added to Items 5 and 7:

The Virginia State Corporation Commission's Division of Securities and Retail Franchising requires us to defer payment of the initial franchise fee and other initial payments owed by franchisees to the franchisor until the franchisor has completed its pre-opening obligations under the franchise agreement.

The following statements are added to Item 17(h):

Under Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to cancel a franchise without reasonable cause. If any grounds for default or termination stated in the Franchise Agreement do not constitute "reasonable cause," as that term may be defined in the Virginia Retail Franchising Act or the laws of Virginia, that provision may not be enforceable.

Under Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to use undue influence to induce a franchisee to surrender any right given to him under the franchise. If any provision of the Franchise Agreement involves the use of undue influence by the franchisor to induce a franchisee to surrender any rights given to the franchisee under the franchise, that provision may not be enforceable.

Item 17(t) is amended to read as follows:

Only the terms of the Franchise Agreement and other related written agreements are binding (subject to applicable state law). Any representations or promises outside of the Disclosure Document and Franchise Agreement may not be enforceable.

WASHINGTON ADDENDUM TO DISCLOSURE DOCUMENT

(See Exhibit I for Washington Addendum to Disclosure Document, Franchise Agreement, Certification of Franchisor's Consent, and Related Agreements)

EXHIBIT I
STATE ADDENDA TO FRANCHISE AGREEMENT

ILLINOIS RIDER TO FRANCHISE AGREEMENT

This Rider amends the Franchise Agreement dated _____ (the “Agreement”), between Bloomin Blinds Franchise Corp, a Texas corporation (“BBF”) and _____, a _____ (“Franchisee”).

1. **Governing Law.** Illinois law governs the Agreement.
2. **Waivers Void.** In conformance with Section 41 of the Illinois Franchise Disclosure Act, notwithstanding any provision of the Agreement to the contrary, any condition, stipulation, or provision purporting to bind Franchisee to waive compliance with any provision of the Illinois Act or any other law of the State of Illinois is void. This Section shall not prevent Franchisee from entering into a settlement agreement or executing a general release regarding a potential or actual lawsuit filed under any of the provisions of this Act, nor shall it prevent the arbitration of any claim pursuant to the provisions of Title 9 of the United States Code.
3. **Jurisdiction.** In conformance with Section 4 of the Illinois Franchise Disclosure Act, any provision in a franchise agreement that designates jurisdiction and venue in a forum outside of the State of Illinois is void. However, a franchise agreement may provide for arbitration to occur outside of Illinois.
4. **Fee Deferral.** Payment of initial franchise fees will be deferred until Franchisor has met its initial obligations to Franchisee and Franchisee has commenced doing business. This financial assurance requirement was imposed by the Office of the Illinois Attorney General due to Franchisor’s financial condition.
5. **Termination/Non-Renewal.** Franchisee’s rights upon Termination and Non-Renewal are set forth in sections 19 and 20 of the Illinois Franchise Disclosure Act.
6. **Disclaimers.** No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

Agreed to by:

FRANCHISEE:

By: _____
Name: _____
Title: _____
Date: _____

FRANCHISOR:

BLOOMIN BLINDS FRANCHISE CORP

By: _____
Name: _____
Title: _____
Date: _____

INDIANA RIDER TO FRANCHISE AGREEMENT

This Rider amends the Franchise Agreement dated _____ (the “Agreement”), between Bloomin Blinds Franchise Corp, a Texas corporation (“BBF”) and _____, a _____ (“Franchisee”).

1. Definitions. Capitalized terms used but not defined in this Rider have the meanings given in the Agreement. The “Indiana Acts” means the Indiana Franchise Act and the Indiana Deceptive Franchise Practices Act.

2. Certain Provisions Modified. Any provision of the Agreement which would have any of the following effects is hereby modified to the extent required for the Agreement to be in compliance with the Indiana Acts:

(1) Requiring goods, supplies, inventories, or services to be purchased exclusively from the franchisor or sources designated by the franchisor where such goods, supplies, inventories, or services of comparable quality are available from sources other than those designated by the franchisor. However, the publication by the franchisor of a list of approved suppliers of goods, supplies, inventories, or services or the requirement that such goods, supplies, inventories, or services comply with specifications and standards prescribed by the franchisor does not constitute designation of a source nor does a reasonable right of the franchisor to disapprove a supplier constitute a designation. This subdivision does not apply to the principal goods, supplies, inventories, or services manufactured or trademarked by the franchisor.

(2) Allowing the franchisor to establish a franchisor-owned outlet engaged in a substantially identical business to that of the franchisee within the exclusive territory granted the franchisee by the franchise agreement; or, if no exclusive territory is designated, permitting the franchisor to compete unfairly with the franchisee within a reasonable area.

(3) Allowing substantial modification of the franchise agreement by the franchisor without the consent in writing of the franchisee.

(4) Allowing the franchisor to obtain money, goods, services, or any other benefit from any other person with whom the franchisee does business, on account of, or in relation to, the transaction between the franchisee and the other person, other than for compensation for services rendered by the franchisor, unless the benefit is promptly accounted for, and transmitted to the franchisee.

(5) Requiring the franchisee to prospectively assent to a release, assignment, novation, waiver, or estoppel which purports to relieve any person from liability to be imposed by the Indiana Deceptive Franchise Practices Act or requiring any controversy between the franchisee and the franchisor to be referred to any person, if referral would be binding on the franchisee. This subsection (5) does not apply to arbitration before an independent arbitrator.

(6) Allowing for an increase in prices of goods provided by the franchisor which the franchisee had ordered for private retail consumers prior to the franchisee’s receipt of an official price increase notification. A sales contract signed by a private retail consumer shall constitute evidence

of each order. Price changes applicable to new models of a product at the time of introduction of such new models shall not be considered a price increase. Price increases caused by conformity to a state or federal law, or the revaluation of the United States dollar in the case of foreign-made goods, are not subject to this subsection (6).

(7) Permitting unilateral termination of the franchise if such termination is without good cause or in bad faith. Good cause within the meaning of this subsection (7) includes any material violation of the franchise agreement.

(8) Permitting the franchisor to fail to renew a franchise without good cause or in bad faith. This chapter shall not prohibit a franchise agreement from providing that the agreement is not renewable upon expiration or that the agreement is renewable if the franchisee meets certain conditions specified in the agreement.

(9) Requiring a franchisee to covenant not to compete with the franchisor for a period longer than three years or in an area greater than the exclusive area granted by the franchise agreement or, in absence of such a provision in the agreement, an area of reasonable size, upon termination of or failure to renew the franchise.

(10) Limiting litigation brought for breach of the agreement in any manner whatsoever.

(11) Requiring the franchisee to participate in any (A) advertising campaign or contest; (B) promotional campaign; (C) promotional materials; or (D) display decorations or materials; at an expense to the franchisee that is indeterminate, determined by a third party, or determined by a formula, unless the franchise agreement specifies the maximum percentage of gross monthly sales or the maximum absolute sum that the franchisee may be required to pay.

3. Effective Date. This Rider is effective as of the Effective Date.

Agreed to by:

FRANCHISEE:

By: _____
Name: _____
Title: _____
Date: _____

FRANCHISOR:

BLOOMIN BLINDS FRANCHISE CORP

By: _____
Name: _____
Title: _____
Date: _____

MARYLAND RIDER TO FRANCHISE AGREEMENT

This Rider amends the Franchise Agreement dated _____ (the “Agreement”), between Bloomin Blinds Franchise Corp, a Texas corporation (“BBF”) and _____, a _____ (“Franchisee”).

1. Definitions. Capitalized terms used but not defined in this Rider have the meanings given in the Agreement. The “Maryland Franchise Registration and Disclosure Law” means the Maryland Franchise Registration and Disclosure Law, Business Regulation Article, §14-206, Annotated Code of Maryland.

2. Releases, Estoppels and Waivers of Liability. All representations requiring prospective franchisees to assent to a release, estoppel or waiver of liability are not intended to nor shall they act as a release, estoppel or waiver of any liability incurred under the Maryland Franchise Registration and Disclosure Law.

3. No Release of Liability. The general release required as a condition of renewal shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.

4. Statute of Limitations. Any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within three years after the grant of the franchise.

5. Jurisdiction. Franchisee does not waive its right to file a lawsuit alleging a cause of action arising under the Maryland Franchise Registration and Disclosure Law in any court of competent jurisdiction in the State of Maryland.

6. Initial Franchise Fee. Based upon the franchisor’s financial condition, the Maryland Securities Commissioner has required a financial assurance. Therefore, all initial fees and payments owed by franchisees shall be deferred until BBF completes its pre-opening obligations under the franchise agreement.

7. Dispute Resolution. Section 17.1 of the Agreement is amended as follows: The Agreement provides that disputes are resolved through arbitration. A Maryland franchise regulation states that it is an unfair or deceptive practice to require a franchisee to waive its right to file a lawsuit in Maryland claiming a violation of the Maryland Franchise Law. In light of the Federal Arbitration act, there is some dispute as to whether this forum selection requirement is legally enforceable.

8. Disclaimers. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller or other person acting on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise 2024 Bloomin’ Blinds FDD (Non-Registration States)

Agreed to by:

FRANCHISEE:

By: _____

Name: _____

Title: _____

Date: _____

FRANCHISOR:

BLOOMIN BLINDS FRANCHISE CORP

By: _____

Name: _____

Title: _____

Date: _____

MINNESOTA RIDER TO FRANCHISE AGREEMENT

This Rider amends the Franchise Agreement dated _____ (the “Agreement”), between Bloomin Blinds Franchise Corp, a Texas corporation (“BBF”) and _____, a _____ (“Franchisee”).

1. **Definitions.** Capitalized terms used but not defined in this Rider have the meanings given in the Agreement. The “Minnesota Act” means Minnesota Statutes, Sections 80C.01 to 80C.22.

2. **Amendments.** The Agreement is amended to comply with the following:

- Minnesota Statutes, Section 80C.21 and Minnesota Rules 2860.4400(J) prohibit the franchisor from requiring litigation to be conducted outside Minnesota, requiring waiver of a jury trial, or requiring the franchisee to consent to liquidated damages, termination penalties or judgment notes. In addition, nothing in the Franchise Disclosure Document or agreement(s) can abrogate or reduce (1) any of the franchisee’s rights as provided for in Minnesota Statutes, Chapter 80C or (2) franchisee’s rights to any procedure, forum, or remedies provided for by the laws of the jurisdiction.
- With respect to franchises governed by Minnesota law, the franchisor will comply with Minnesota Statutes, Section 80C.14, Subd. 3-5, which require (except in certain specified cases) (1) that a franchisee be given 90 days’ notice of termination (with 60 days to cure) and 180 days’ notice for non- renewal of the franchise agreement and (2) that consent to the transfer of the franchise will not be unreasonably withheld.
- The franchisor will protect the franchisee’s rights to use the trademarks, service marks, trade names, logotypes or other commercial symbols or indemnify the franchisee from any loss, costs or expenses arising out of any claim, suit or demand regarding the use of the name. Minnesota considers it unfair to not protect the franchisee’s right to use the trademarks. Refer to Minnesota Statutes, Section 80C.12, Subd. 1(g).
- Minnesota Rules 2860.4400(D) prohibits a franchisor from requiring a franchisee to assent to a general release.
- Item 6 of the FDD and Section of 4.9(d) of the Franchise Agreement is hereby amended to limit the Insufficient Funds Fee to \$30 per occurrence pursuant to Minnesota Statute 604.113
- The franchisee cannot consent to the franchisor obtaining injunctive relief. The franchisor may seek injunctive relief. See Minn. Rules 2860.4400J. Also, a court will determine if a bond is required.
- The Limitations of Claims section must comply with Minnesota Statutes, Section 80C.17, Subd. 5, and therefore the applicable provision of the Agreement is amended to state “No action may be commenced pursuant to Minnesota Statutes, Section 80C.17 more than three years after the cause of action accrues.”

3. **Effective Date.** This Rider is effective as of the Effective Date.

Agreed to by:

FRANCHISEE:

By: _____

Name: _____

Title: _____

Date: _____

FRANCHISOR:

BLOOMIN BLINDS FRANCHISE CORP

By: _____

Name: _____

Title: _____

Date: _____

NEW YORK RIDER TO FRANCHISE AGREEMENT

This Rider amends the Franchise Agreement dated _____ (the “Agreement”), between Bloomin Blinds Franchise Corp, a Texas corporation (“BBF”) and _____, a _____ (“Franchisee”).

1. **Definitions.** Capitalized terms used but not defined in this Rider have the meanings given in the Agreement.

2. **Waivers Not Required.** Notwithstanding any provision of the Agreement to the contrary, Franchisee is not required to assent to a release, assignment, novation, waiver or estoppel which would relieve BBF or any other person from any duty or liability imposed by New York General Business Law, Article 33 (the “New York Franchise Law”).

3 **Waivers of New York Law Deleted.** Any condition, stipulation, or provision in the Agreement purporting to bind Franchisee to waive compliance by BBF with any provision of the New York Franchise Law, or any rule promulgated thereunder, is hereby deleted.

4. **Governing Law.** Notwithstanding any provision of the Agreement to the contrary, the New York Franchise Law shall govern any claim arising under that law.

5. **Effective Date.** This Rider is effective as of the Effective Date.

Agreed to by:

FRANCHISEE:

FRANCHISOR:

BLOOMIN BLINDS FRANCHISE CORP

By: _____

By: _____

Name: _____

Name: _____

Title: _____

Title: _____

Date: _____

Date: _____

NORTH DAKOTA RIDER TO FRANCHISE AGREEMENT

This Rider amends the Franchise Agreement dated _____ (the “Agreement”), between Bloomin Blinds Franchise Corp, a Texas corporation (“BBF”) and _____, a _____ (“Franchisee”).

1. Definitions. Capitalized terms used but not defined in this Rider have the meanings given in the Agreement.

2. Amendments. The Agreement (and any Guaranty Agreement) is amended to comply with the following:

- (1) Restrictive Covenants: Every contract by which Franchisee, any Guarantor, or any other person is restrained from exercising a lawful profession, trade, or business of any kind is subject to NDCC Section 9-08-06.
- (2) Situs of Arbitration Proceedings: Franchisee and any Guarantor are not required to agree to the arbitration of disputes at a location that is remote from the site of Franchisee’s business.
- (3) Restrictions on Forum: Franchisee and any Guarantor are not required to consent to the jurisdiction of courts outside of North Dakota.
- (4) Liquidated Damages and Termination Penalties: Franchisee is not required to consent to liquidated damages or termination penalties.
- (5) Applicable Laws: The Agreement (and any Guaranty Agreement) is governed by the laws of the State of North Dakota.
- (6) Waiver of Trial by Jury: Franchisee and any Guarantor do not waive a trial by jury.
- (7) Waiver of Exemplary and Punitive Damages: The parties do not waive exemplary and punitive damages.
- (8) General Release: Franchisee and any Guarantor are not required to sign a general release upon renewal of the Agreement.
- (9) Limitation of Claims: Franchisee is not required to consent to a limitation of claims. The statute of limitations under North Dakota law applies.
- (10) Enforcement of Agreement: The prevailing party in any enforcement action is entitled to recover all costs and expenses including attorney’s fees.

3. Effective Date. This Rider is effective as of the Effective Date.

Agreed to by:

FRANCHISEE:

FRANCHISOR:

BLOOMIN BLINDS FRANCHISE CORP

By: _____
Name: _____
Title: _____
Date: _____

By: _____
Name: _____
Title: _____
Date: _____

OHIO RIDER TO FRANCHISE AGREEMENT

This Rider amends the Franchise Agreement dated _____ (the “Agreement”), between Bloomin Blinds Franchise Corp, a Texas corporation (“BBF”) and _____, a _____ (“Franchisee”).

- 1. Definitions.** Capitalized terms used but not defined in this Rider have the meanings given in the Agreement. The “BOPA” means the Ohio Business Opportunity Act, codified in Revised Code of Ohio, Title XIII, Chapter 1334.
- 2. Applicability of BOPA.** Franchisee acknowledges that BBF is providing this Rider out of an abundance of caution, and that neither the execution of this Rider nor any other act of BBF constitutes an intent that BOPA apply to the transaction between BBF and Franchisee or an admission by BBF that the transaction fails to comply in any material respects with the trade regulation rule of the federal trade commission, “disclosure requirements and prohibitions concerning franchising,” 16 C.F.R. 436.1 et seq.
- 3. No Delivery of Goods or Services during Cancellation Period.** BBF will not commence delivery of any goods or provide any services during the time within which Franchisee may cancel the Agreement as provided in Section 5 below.
- 4. Jurisdiction and Venue.** In connection with the sale of the franchise, any provision in the Agreement restricting jurisdiction or venue to a forum outside of Ohio, or requiring the application of laws of another state, is void with respect to a claim otherwise enforceable under Sections 1334.01 to 1334.15 of the BOPA.
- 5. Cancellation.** You, the franchisee, may cancel the transaction at any time prior to midnight of the fifth business day after the date you sign this Agreement. See the attached notice of cancellation for an explanation of this right.

Agreed to by:

FRANCHISOR:

FRANCHISEE:

BLOOMIN BLINDS FRANCHISE CORP

By: _____

Name: _____

Title: _____

Date: _____

By: _____

Name: _____

Title: _____

Date: _____

OHIO

NOTICE OF CANCELLATION

[Insert Date Agreement Signed by FRANCHISEE]

You may cancel this transaction, without penalty or obligation, within five business days from the above date. If you cancel, any payments made by you under the Agreement, and any negotiable instrument executed by you will be returned within ten business days following Bloomin Blinds Franchise Corp.'s receipt of your cancellation notice, and any security interest arising out of the transaction will be cancelled. If you cancel, you must make available to Bloomin Blinds Franchise Corp. at your business address all goods delivered to you under this agreement; or you may if you wish, comply with the instructions of Bloomin Blinds Franchise Corp. regarding the return shipment of the goods at Bloomin Blinds Franchise Corp.'s expense and risk. If you do make the goods available to Bloomin Blinds Franchise Corp. and Bloomin Blinds Franchise Corp. does not pick them up within twenty days of the date of your notice of cancellation, you may retain or dispose of them without further obligation. If you fail to make the goods available to Bloomin Blinds Franchise Corp., or if you agree to return them to Bloomin Blinds Franchise Corp. and fail to do so, then you remain liable for the performance of all obligations under the Agreement. To cancel this transaction, mail or deliver a signed and dated copy of this cancellation notice or any other written notice, or send a telegram, to Bloomin Blinds Franchise Corp., at 5360 Legacy Dr., Suite 155, Plano, TX 75024, or send a fax to Bloomin Blinds Franchise Corp. at *[Insert facsimile number]* or an e-mail to Bloomin Blinds Franchise Corp. at kelsey.stuart@bloominblinds.com, not later than midnight of *[Insert date that is five business days after the date above]*.

I hereby cancel this transaction.

FRANCHISEE:

By: _____

Name: _____

Title: _____

Date: _____

RHODE ISLAND RIDER TO FRANCHISE AGREEMENT

This Rider amends the Franchise Agreement dated _____ (the “Agreement”), between Bloomin Blinds Franchise Corp, a Texas corporation (“BBF”) and _____, a _____ (“Franchisee”).

1. **Definitions.** Capitalized terms used but not defined in this Rider have the meanings given in the Agreement.

2. **Jurisdiction and Venue.** Any provision of the Agreement restricting jurisdiction or venue to a forum outside the State of Rhode Island or requiring the application of the laws of another state is void with respect to a claim otherwise enforceable under Rhode Island Franchise Investment Act.

3. **Effective Date.** This Rider is effective as of the Effective Date.

Agreed to by:

FRANCHISEE:

By: _____

Name: _____

Title: _____

Date: _____

FRANCHISOR:

BLOOMIN BLINDS FRANCHISE CORP

By: _____

Name: _____

Title: _____

Date: _____

VIRGINIA RIDER TO FRANCHISE AGREEMENT

This Rider amends the Franchise Agreement dated _____ (the “Agreement”), between Bloomin Blinds Franchise Corp, a Texas corporation (“BBF”) and _____, a _____ (“Franchisee”).

1. **Definitions.** Capitalized terms used but not defined in this Rider have the meanings given in the Agreement.

2. **Fee Deferral.** The Virginia State Corporation Commission’s Division of Securities and Retail Franchising requires us to defer payment of the initial franchise fee and other initial payments owed by franchisees to the franchisor until the franchisor has completed its pre-opening obligations under the franchise agreement.

3. **Effective Date.** This Rider is effective as of the Effective Date.

Agreed to by:

FRANCHISEE:

FRANCHISOR:

BLOOMIN BLINDS FRANCHISE CORP

By: _____

By: _____

Name: _____

Name: _____

Title: _____

Title: _____

Date: _____

Date: _____

**WASHINGTON ADDENDUM TO DISCLOSURE DOCUMENT, FRANCHISE
AGREEMENT, ~~CERTIFICATION OF FRANCHISOR'S COMPLIANCE~~ AND
ALL RELATED AGREEMENTS**

The provisions of this Addendum form an integral part of, are incorporated into, and modify the Franchise Disclosure Document, the franchise agreement, and all related agreements regardless of anything to the contrary contained therein. This Addendum applies if: (a) the offer to sell a franchise is accepted in Washington; (b) the purchaser of the franchise is a resident of Washington; and/or (c) the franchised business that is the subject of the sale is to be located or operated, wholly or partly, in Washington.

1. Conflict of Laws. In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, ~~C~~chapter 19.100 RCW will prevail.

2. Franchisee Bill of Rights. RCW 19.100.180 may supersede provisions in the franchise agreement ~~in~~or related agreements concerning your relationship with the franchisor, including in the areas of termination and renewal of your franchise. There may also be court decisions ~~which may that~~ supersede the franchise agreement ~~in~~or related agreements concerning your relationship with the franchisor. Franchise agreement provisions, including the areas of termination and renewal of yourthose summarized in Item 17 of the ~~f~~Franchise Disclosure Document, are subject to state law.

3. Site of Arbitration, Mediation, and/or Litigation. In any arbitration or mediation involving a franchise purchased in Washington, the arbitration or mediation site will be either in the state of Washington, or in a place mutually agreed upon at the time of the arbitration or mediation, or as determined by the arbitrator or mediator at the time of arbitration or mediation. In addition, if litigation is not precluded by the franchise agreement, a franchisee may bring an action or proceeding arising out of or in connection with the sale of franchises, or a violation of the Washington Franchise Investment Protection Act, in Washington.

4. General Release. A release or waiver of rights ~~executed by a~~in the franchise agreement or related agreements purporting to bind the franchisee ~~may not include rights~~to waive compliance with any provision under the Washington Franchise Investment Protection Act or any rules or orders thereunder is void except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel-, in accordance with RCW 19.100.220(2). In addition, any such release or waiver executed in connection with a renewal or transfer of a franchise is likewise void except as provided for in RCW 19.100.220(2).

5. Statute of Limitations and Waiver of Jury Trial. Provisions ~~such as those which~~contained in the franchise agreement or related agreements that unreasonably restrict or limit the statute of limitations period for claims under the Washington Franchise Investment Protection Act, or rights or remedies under the Act such as a right to a jury trial, may not be enforceable.

6. Transfer Fees. Transfer fees are collectable only to the extent that they reflect the franchisor's reasonable estimated or actual costs in effecting a transfer.

7. **Termination by Franchisee.** The franchisee may terminate the franchise agreement under any grounds permitted under state law.

8. **Certain Buy-Back Provisions.** Provisions in franchise agreements or related agreements that permit the franchisor to repurchase the franchisee's business for any reason during the term of the franchise agreement without the franchisee's consent are unlawful pursuant to RCW 19.100.180(2)(j), unless the franchise is terminated for good cause.

9. **Fair and Reasonable Pricing.** Any provision in the franchise agreement or related agreements that requires the franchisee to purchase or rent any product or service for more than a fair and reasonable price is unlawful under RCW 19.100.180(2)(d).

10. **Waiver of Exemplary & Punitive Damages.** RCW 19.100.190 permits franchisees to seek treble damages under certain circumstances. Accordingly, provisions contained in the franchise agreement or elsewhere requiring franchisees to waive exemplary, punitive, or similar damages are void, except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel, in accordance with RCW 19.100.220(2).

11. **Franchisor's Business Judgement.** Provisions in the franchise agreement or related agreements stating that the franchisor may exercise its discretion on the basis of its reasonable business judgment may be limited or superseded by RCW 19.100.180(1), which requires the parties to deal with each other in good faith.

12. **Indemnification.** Any provision in the franchise agreement or related agreements requiring the franchisee to indemnify, reimburse, defend, or hold harmless the franchisor or other parties is hereby modified such that the franchisee has no obligation to indemnify, reimburse, defend, or hold harmless the franchisor or any other indemnified party for losses or liabilities to the extent that they are caused by the indemnified party's negligence, willful misconduct, strict liability, or fraud.

13. **Attorneys' Fees.** If the franchise agreement or related agreements require a franchisee to reimburse the franchisor for court costs or expenses, including attorneys' fees, such provision applies only if the franchisor is the prevailing party in any judicial or arbitration proceeding.

14. **Noncompetition Covenants.** Pursuant to RCW 49.62.020, a noncompetition covenant is void and unenforceable against an employee, including an employee of a franchisee, unless the employee's earnings from the party seeking enforcement, when annualized, exceed \$100,000 per year (an amount that will be adjusted annually for inflation). In addition, a noncompetition covenant is void and unenforceable against an independent contractor of a franchisee under RCW 49.62.030 unless the independent contractor's earnings from the party seeking enforcement, when annualized, exceed \$250,000 per year (an amount that will be adjusted annually for inflation). As a result, any provisions contained in the franchise agreement or elsewhere that conflict with these limitations ~~are~~^{is} void and unenforceable in Washington.

15. Nonsolicitation Agreements. RCW 49.62.060 prohibits a franchisor from restricting, restraining, or prohibiting a franchisee from (i) soliciting or hiring any employee of a franchisee of the same franchisor or (ii) soliciting or hiring any employee of the franchisor.

As a result, any such provisions contained in the franchise agreement or elsewhere are void and unenforceable in Washington.

~~2024 Bloomin' Blinds FDD (Non-Registration States)~~

16. Questionnaires and Acknowledgments. No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

17. Prohibitions on Communicating with Regulators. Any provision in the franchise agreement or related agreements that prohibits the franchisee from communicating with or complaining to regulators is inconsistent with the express instructions in the Franchise Disclosure Document and is unlawful under RCW 19.100.180(2)(h).

18. Advisory Regarding Franchise Brokers. Under the Washington Franchise Investment Protection Act, a "franchise broker" is defined as a person that engages in the business of the offer or sale of franchises. A franchise broker represents the franchisor and is paid a fee for referring prospects to the franchisor and/or selling the franchise. If a franchisee is working with a franchise broker, franchisees are advised to carefully evaluate any information provided by the franchise broker about a franchise.

19. Financial Assurance. The State of Washington has imposed a financial condition under which the initial franchise fees due will be deferred until the franchisor has fulfilled its initial pre-opening obligations under the Franchise Agreement and the franchise is open for business.

The undersigned parties do hereby acknowledge receipt of this Addendum.

Dated this _____ day of _____, 20_____.

Signature of Franchisor Representative

~~Agreed to by:~~

Signature of Franchisee Representative

~~FRANCHISEE:~~

~~FRANCHISOR:~~

~~BLOOMIN BLINDS FRANCHISE CORP~~

~~By:~~

~~By:~~

~~Name:-~~

~~Name:-~~

Title:- _____
Date:- _____

Title:- _____
Date:- _____

Title of Franchisor Representative

Title of Franchisee Representative

Exhibit J

EFT AUTHORIZATION FORM

Bank Name: _____
ABA#: _____
Acct. #: _____
Acct. Name: _____

Effective as of the date of the signature below, _____ (“Franchisee”) hereby authorizes Bloomin Blinds Franchise Corp (“Franchisor”) or its designee to withdraw funds from the above-referenced bank account, electronically or otherwise, to make the following payments to Franchisor under the franchise agreement (the “Franchise Agreement”) between Franchisor and Franchisee: (1) all Royalty Fees; (2) all Brand Development Fund Contributions; (3) all other fees authorized under the Franchise Agreement; and (4) any amounts charged by Franchisor or its affiliates in connection with equipment, inventory, supplies, and/or services that Franchisee purchases from Franchisor or its affiliates, as and when such amounts become due and owing to Franchisor and/or its affiliates. Franchisee acknowledges that Royalty Fees, Brand Development Fund Contributions, and all other fees may be collected by Franchisor in the manner provided for in the Franchise Agreement. The parties further agree that all capitalized terms not specifically defined herein will be given the same definition as set forth in the Franchise Agreement.

Such withdrawals shall occur on a monthly basis, or on such other schedule as Franchisor shall specify in writing. This authorization shall remain in force and effect until terminated in writing by Franchisor. Franchisee shall provide Franchisor, in conjunction with this authorization, a voided check from the above-referenced account.

Agreed to by:

FRANCHISEE:

By: _____

Name: _____

Title: _____

Date: _____

**PLEASE ATTACH A VOIDED BLANK CHECK FOR PURPOSES OF SETTING UP
BANK AND TRANSIT NUMBERS**

EXHIBIT K

CONFIDENTIALITY AND NONCOMPETE AGREEMENT

This Confidentiality and Noncompete Agreement (this “Agreement”) is made as of the date signed by below by _____, a resident of _____ (“Recipient”), in favor of Bloomin Blinds Franchise Corp, a Texas corporation, and its affiliates (collectively, “BBF”).

Background Statement. Recipient desires to evaluate a potential opportunity to enter into a franchise agreement with BBF (the “Proposed Opportunity”) for a Bloomin Blinds franchise. To induce BBF to disclose confidential information to Recipient, Recipient agrees as follows:

1. Confidentiality. “Confidential Information” means all non-public data information of or about BBF or its franchise system, including without limitation, trade secrets, and all non-public plans, data, financial information, processes, vendor pricing, supply systems, marketing systems, formulas, techniques, designs, layouts, operating procedures, customer data, information, and know-how. Recipient shall (i) hold all Confidential Information in strict confidence and not disclose it to any person or entity; and (ii) not use Confidential Information for the purpose developing or operating a business similar to a Bloomin Blinds or competing against BBF or any of its franchisees or for any other purpose. The obligations of Recipient shall remain in force indefinitely or at least until such time as Recipient enters into a franchise agreement with BBF (in which case such franchise agreement shall supersede the terms of this agreement).

2. Noncompete. Recipient shall not directly or indirectly have any ownership interest in, lend money or provide financial assistance to, develop, or invest in, own, acquire, advise, or be employed by a Competitor anywhere in the United States for a period of three years from the date of this Agreement. For purposes of this agreement, “Competitor” is a business, other than a BBF business, which sells, installs, ~~or repairs window blinds, shutters, or shades.~~ and repairs interior window coverings, including, but not limited to, blinds, shades, shutters, and draperies, or exterior shading products, including, but not limited to, solar shades, awnings and pergolas.

3. Notice. Recipient shall promptly notify BBF in writing of any loss or unauthorized disclosure of any Confidential Information. If Recipient is requested or required to disclose any Confidential Information due to a lawsuit or similar action, Recipient shall promptly notify BBF. Upon the request of BBF, or upon termination of the Proposed Opportunity (whichever occurs first), Recipient shall promptly deliver to BBF all documents and electronic files containing or constituting Confidential Information, without retaining any copies.

4. Disclaimer. BBF makes no promise regarding its future business relationship with Recipient, and nothing herein obligates BBF to enter into a franchise agreement with Recipient.

5. Dispute Resolution.

(a) The laws of the state of Texas (without giving effect to its principles of conflicts of law) govern all adversarial proceedings between the parties. The parties agree that any Texas law

for the protection of franchisees or business opportunity purchasers will not apply unless its jurisdictional requirements are met independently without reference to this Section 5.

(b) Unless Recipient and BBF enter into a franchise agreement—in which case the Dispute Resolution provisions of such franchise agreement will govern this Agreement—for any legal proceeding between the parties the parties, Recipient and BBF agree that such proceeding will be brought in the United States District Court where BBF’s headquarters is then located. If there is no federal jurisdiction over the dispute, the parties agree that any such legal proceeding will be brought in the court of record of the state and county where BBF’s headquarters is then located. Each party consents to the jurisdiction of such courts and waives any objection that it, he or she may have to the laying of venue of any proceeding in any of these courts.

6. Miscellaneous. This Agreement contains the entire agreement of the parties related to the subject matter hereof, provided that nothing contained herein shall be deemed to waive, supersede, or otherwise modify any other confidentiality or non-compete obligations of Recipient. BBF shall be entitled to specific performance and injunctive relief as remedies for any breach of this Agreement, in addition to all other remedies available at law or in equity. If any provision of this Agreement is invalid, void or unenforceable, the remaining provisions will continue in full force. No modification or release hereunder shall be effective except by means of a written instrument executed by the parties hereto.

Agreed to by:

RECIPIENT:

Name: _____
Date: _____

EXHIBIT L

ADDENDUM FOR GENERAL MANAGER OPERATED FRANCHISE

THIS ADDENDUM FOR GENERAL MANAGER OPERATED FRANCHISE (the “**Addendum**”) is made and entered into as of _____, 2024, (the “**Effective Date**”) by and between Bloomin Blinds Franchise Corp. (“**BBF**”); _____ (“**Franchisee**”).

BACKGROUND

A. Concurrent with this Addendum, BBF and Franchisee entered into a Bloomin Blinds Franchise Agreement (the “**Franchise Agreement**”).

B. Franchisee has requested that the Franchise Agreement be changed to permit the Principal Executive to not be required to devote full time and attention to the Business, and BBF is agreeable to such change on the terms and conditions set forth in this Addendum.

NOW, THEREFORE, in consideration of the foregoing and the mutual promises and commitments set forth in this Addendum, Franchisor and Franchisee hereby agree as follows:

1. **Definitions.** Capitalized terms used but not otherwise defined in this Addendum shall have the same meanings as are ascribed to them in the Franchise Agreement.

2. **Principal Executive.** Section 2.4 of Franchise Agreement is deleted in its entirety and replaced with the following:

2.4 Principal Executive. Franchisee agrees that the person designated as the “Principal Executive” on the Summary Page is the executive primarily responsible for the Business and has decision-making authority on behalf of Franchisee. The Principal Executive must have at least 30% ownership interest in Franchisee. The Principal Executive must participate in the direct operation of the Business and must devote full time and attention to the Business, unless Franchisee has a general manager (hereinafter “General Manager” or “general manager”) who: (i) has been approved by BBF, (ii) has attended BBF’s initial training program or such other training program as required by BBF, (iii) has signed any confidentiality and non-compete agreement as required by BBF; and (iv) devotes full time and attention to the Business. If the Principal Executive dies, becomes incapacitated, transfers his/her interest in Franchisee, or otherwise ceases to be the executive primarily responsible for the Business, Franchisee shall promptly designate a new Principal Executive, subject to BBF’s reasonable approval. At any time that Franchisee does not have a General Manager, the Principal Executive must devote his or her full time and attention to the Business, and the Principal Executive must promptly complete BBF’s initial training program, unless the Principal Executive has already done so.

3. **New Franchisee Training.** Section 6.4 of the Franchise Agreement is amended to add the following: “Notwithstanding the foregoing, the Principal Executive is not required to attend either

the pre-opening initial training program or post-opening initial training if Franchisee's General Manager has completed these programs within the times set forth in this section."

4. **Conditions to Opening.** Section 6.5 of the Franchise Agreement is amended to change "(5) Franchisee's officers and employees have completed all of BBF's required pre-opening training" to "(5) Franchisee's officers and employees have completed all of BBF's required pre-opening training (provided however, that the Principal Executive shall not be required to attend this pre-opening training if Franchisee's General Manager has completed all of BBF's required pre-opening training)".

5. **Post-Opening Training.** Section 7.6 of the Franchise Agreement is amended to change "BBF may at any time require that the Principal Executive and/or any other employees complete training programs" to "BBF may at any time require that the Principal Executive and/or any other employees (including any General Manager) to complete training programs".

5. **Meetings.** Section 7.14 of the Franchise Agreement are deleted is amended to add the following:

Notwithstanding anything in this Section 7.14 to the contrary, during such times that Franchisee has a General Manager in place that was approved in accordance with Section 2.4, Franchisee may permit the General Manager to attend any such meetings, including conventions or conferences, in place of the Principal Executive.

6. **Entire Agreement.** The first sentence of Section 18.3 of the Franchise Agreement is deleted and replaced with "This Agreement and its attachments constitute the entire agreement of the parties and supersede all prior negotiations and representations."

7. **Confidentiality.** Franchisee agrees that it shall not disclose the terms or content of this Addendum to any person or entity, other than its legal or financial advisors. Notwithstanding the foregoing, in the event that Franchisee receives a subpoena or other validly issued administrative or judicial process requesting any of the documents or other materials or other disclosure of any of the terms of this Addendum, Franchisee shall promptly notify Franchisor and tender to Franchisor the defense of such demand. Unless the demand shall be timely limited, quashed, or extended, Franchisee shall thereafter be entitled to comply with that demand to the extent required by law. If requested by Franchisor, Franchisee shall cooperate, at Franchisor's expense, in the defense of such demand.

8. **Miscellaneous.**

(a) **Amendments.** This Addendum may not be amended except by a written agreement signed by the duly authorized officers of the parties.

(b) **Counterparts.** This Addendum may be executed in one or more counterparts, all of which when taken together shall constitute once original document.

IN WITNESS WHEREOF, the parties hereto have duly executed and delivered this Addendum as of the Effective Date.

FRANCHISOR:

BLOOMIN BLINDS FRANCHISE CORP

By: _____

Name: _____

Title: _____

Date: _____

FRANCHISEE:

By: _____

Name: _____

Title: _____

Date: _____

STATE EFFECTIVE DATES

The following states have franchise laws that require that the Franchise Disclosure Document be registered or filed with the states, or be exempt from registration: California, Hawaii, Illinois, Indiana, Maryland, Michigan, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Virginia, Washington, and Wisconsin.

This document is effective and may be used in the following states, where the document is filed, registered, or exempt from registration, as of the Effective Date stated below:

State	Effective Date
California	[PENDING]
Illinois	[PENDING]
Indiana	[PENDING]
Maryland	[PENDING]
Michigan	[PENDING]
Minnesota	[PENDING]
New York	[PENDING]
Virginia	[PENDING]
Wisconsin	[PENDING]

Other states may require registration, filing, or exemption of a franchise under other laws, such as those that regulate the offer and sale of business opportunities or seller-assisted marketing plans.

RECEIPT

This disclosure document summarizes certain provisions of the franchise agreement and other information in plain language. Read this disclosure document and all agreements carefully.

If Bloomin Blinds Franchise Corp offers you a franchise, it must provide this disclosure document to you 14 calendar-days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale. New York requires that you be given this disclosure document at the earlier of the first personal meeting or 10 business days before the execution of any franchise or other agreement, or payment of any consideration that relates to the franchise relationship.

If Bloomin Blinds Franchise Corp does not deliver this disclosure document on time or if it contains a false or misleading statement, or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580 and any applicable state agency (which are listed in Exhibit A).

The name, principal business address, and telephone number of each franchise seller offering the franchise is:

Name	Principal Business Address	Telephone Number
Kelsey Stuart	5360 Legacy Dr., Suite 155, Plano, TX 75024	214-995-1062

Issuance Date: April ~~26~~21, ~~2024~~2025

I received a disclosure document dated April ~~26~~21, ~~2024~~2025 that included the following Exhibits:

- A. State Administrators and Agents for Service of Process
- B. Franchise Agreement (with Guaranty and Non-Compete Agreement)
- C. Customer Service Center Agreement
- D. Form of General Release
- E. Financial Statements
- F. Franchise Operations Manual Table of Contents
- G. Current and Former Franchisees
- H. State Addenda to Disclosure Document
- I. State Addenda to Franchise Agreement
- J. EFT Authorization Form
- K. Confidentiality and Noncompete Agreement
- L. Addendum for General Manager Operated Franchise

State Effective Dates

Receipt (2 copies)

Signature: _____

Print Name: _____

Date Received: _____

Keep This Copy For Your Records

RECEIPT

This disclosure document summarizes certain provisions of the franchise agreement and other information in plain language. Read this disclosure document and all agreements carefully.

If Bloomin Blinds Franchise Corp offers you a franchise, it must provide this disclosure document to you 14 calendar-days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale. New York requires that you be given this disclosure document at the earlier of the first personal meeting or 10 business days before the execution of any franchise or other agreement, or payment of any consideration that relates to the franchise relationship.

If Bloomin Blinds Franchise Corp does not deliver this disclosure document on time or if it contains a false or misleading statement, or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580 and any applicable state agency (which are listed in Exhibit A).

The name, principal business address, and telephone number of each franchise seller offering the franchise is:

Name	Principal Business Address	Telephone Number
Kelsey Stuart	5360 Legacy Dr., Suite 155, Plano, TX 75024	214-995-1062

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 - I. State Addenda to Franchise Agreement
 - J. EFT Authorization Form
 - K. Confidentiality and Noncompete Agreement
 - L. Addendum for General Manager Operated Franchise
- State Effective Dates
Receipt (2 copies)

Signature: _____

Print Name: _____

Date Received: _____

**Return this copy to us - Bloomin Blinds Franchise Corp - 5360 Legacy Dr., Suite 155,
Plano, TX 75024**