

**Franchise Concepts, Inc.  
The Great Frame Up**

**UNIFORM FRANCHISE REGISTRATION APPLICATION**

**File No.** F-3734

**State:** Minnesota

**Fee:** \$300.00

APPLICATION FOR (Check only one):

INITIAL REGISTRATION OF AN OFFER AND SALE OF FRANCHISES

RENEWAL APPLICATION OR ANNUAL REPORT

PRE-EFFECTIVE AMENDMENT

POST-EFFECTIVE MATERIAL AMENDMENT

1. Full legal name of Franchise:

Franchise Concepts, Inc.

2. Name of the franchise offering:

The Great Frame Up

3. Franchisor's principal business address:

5700 Mexico Road, Suite 6, St. Peters, Missouri 63376

4. Name and address of Franchisor's agent in this State authorized to receive service of process:

Commissioner of Commerce for Minnesota, 85 7th Place East, Suite 500, St. Paul, Minnesota 55101

5. The states in which this application is of will be shortly on file:

California      Illinois      Indiana      Michigan  
Minnesota      New York      Washington

6. Name, address, telephone and facsimile numbers, and email address of person to whom communications regarding this application should be directed:

Deborah L. Taylor  
3037 S. Hwy A1A, Unit 4C  
Houston, Texas 77098  
Telephone (713) 650-3000  
Facsimile (713) 481-8847  
Email t.deborah@att.net

**FRANCHISE CONCEPTS, INC.  
THE GREAT FRAME UP**

**FRANCHISOR'S COSTS AND SOURCE OF FUND**

1. Disclose the Franchisor's total costs for performing its pre-opening obligations to provide goods or services in connection with establishing each franchised business, including real estate, improvements, equipment, inventory, training and other items stated in the offering:

<b>Category</b>	<b>Costs</b>
Real Estate	\$ 0.00
Improvements	\$ 0.00
Equipment	\$ 0.00
Inventory	\$ 0.00
Training	\$ 1,765.00
Other (describe)	None
<b>Total</b>	<b>\$ 1,765.00</b>

2. State separately the sources of all required funds:
- a. General operating revenues
  - b. Franchise Fee \$30,000.00 (or \$10,000.00 for a second or showroom store)

Franchise Concepts, Inc.

UNIFORM FRANCHISE CONSENT TO SERVICE OF PROCESS

FCI Holdings Company, Inc., a corporation organized under the laws of Delaware, irrevocably appoints the officers of the States designated below and their successors in those offices, its attorney in those States, for service of notice, process or pleading in an action or proceeding against it arising out of or in connection with the sale of franchises, or a violation of the franchise laws of that State, and consents that an action or proceeding against it may be commenced in a court of competent jurisdiction and proper venue within that State by service of process upon this officer with the same effect as if the undersigned was organized or created under the laws of that State and had lawfully been served with process in that State. We have checked below each state in which this application is or will be shortly on file, and provided a duplicate original bearing an original signature to each state.

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> California: Commissioner of Corporations | <input type="checkbox"/> North Dakota: Securities Commissioner   |
| <input type="checkbox"/> Hawaii: Commissioner of Securities                  | <input type="checkbox"/> Rhode Island: Director, Department of Business Regulation   |
| <input checked="" type="checkbox"/> Illinois: Attorney General               | <input type="checkbox"/> South Dakota: Director of the Division of Securities  |
| <input checked="" type="checkbox"/> Indiana: Secretary of State              | <input type="checkbox"/> Virginia: Clerk, Virginia State Corporation Commission  |
| <input type="checkbox"/> Maryland: Securities Commissioner                   | <input checked="" type="checkbox"/> Washington: Director of Financial Institutions   |
| <input checked="" type="checkbox"/> Minnesota: Commissioner of               | <input checked="" type="checkbox"/> Wisconsin: Administrator, Division of Securities, Department of Financial Institutions |
| <input checked="" type="checkbox"/> New York: Secretary of State             |  |

Please mail or send a copy of any notice, process or pleading served under this consent to:

Joseph A. Lynch, Chief Financial Officer  
Franchise Concepts, Inc.  
5700 Mexico Road, Suite 6  
St. Peters, Missouri 63376

Dated: March 19, 2025.

Franchise Concepts, Inc.

By   
Joseph A. Lynch  
Chief Financial Officer

State of Missouri )

County of St. Charles )

On this 19<sup>th</sup> day of March in the year 2025 before me, a Notary Public in and for the state of Missouri, personally appeared Joseph A. Lynch, known to me to be the Chief Financial Officer of Franchise Concepts, Inc., and who executed the above Uniform Consent to Service of Process on behalf of FCI Holdings Company, Inc. and acknowledged to me that he executed the Consent for the purposes therein stated.

*Caryn J. Comeau*

Notary Public

My commission expires: 03-21-2026





12101 Woodcrest Executive Dr., Ste. 300  
St. Louis, MO 63141-5047  
Tel: 314-205-2510  
Fax: 314-205-2505  
www.connerash.com

An independent member of BKR International

## CONSENT

Conner Ash P.C. consents to the use in the Franchise Disclosure Document issued by Franchise Concepts, Inc. ("Franchisor") on April 1, 2025, as it may be amended, of our report dated March 7, 2025, relating to the consolidated financial statements of Franchise Concepts, Inc. as of and for the period ending December 31, 2024.

*Conner Ash P.C.*

\_\_\_\_\_  
Conner Ash P.C.  
12101 Woodcrest Executive Drive, Suite 300  
St. Louis, MO 63141

# FRANCHISE DISCLOSURE DOCUMENT

**REDLINE COPY**

## Franchise Concepts, Inc.

a Delaware corporation

www.thegreatframeup.com • thegreatframeup@fcibiz.com

5700 Mexico Road, Suite 6, St. Peters, Missouri 63376

Telephone (866) 719-8200 • Telefax (877) 832-6694

3730 Kirby Drive, Suite 1200, Houston, Texas 77098

Telephone (866) 719-8200 Telefax (877) 832-6694



A The Great Frame Up franchisee sells frames, framing services, and related products.

The total investment necessary to begin operation of a The Great Frame Up franchised business is \$113,682 to \$209,465 for an original store, and \$46,795 to \$116,479 for a showroom store. This includes \$30,000 for an original store, and \$2,000 for a showroom store, that must be paid to the franchisor or its affiliates. The Company offers a Market Unit Addendum (“MUA”) to the Franchise Agreement. Under an MUA, you are required to open one full store within 12 months, and 2 showroom stores within 30 months after the opening of the full store, within a specified geographic area.

This Disclosure Document summarizes certain provisions of your franchise agreement and other information in plain English. Read this Disclosure Document and all accompanying agreements carefully. You must receive this Disclosure Document at least 14 calendar days before you sign a binding agreement with, or make any payment to, the franchisor or an affiliate in connection with the proposed franchise sale. **Note, however, that no government agency has verified the information contained in this document.**

You may wish to receive your Disclosure Document in another format that is more convenient for you. To discuss the availability of disclosures in different formats, contact David Dahl at 5700 Mexico Road, Suite 6, St. Peters, Missouri 63376, telephone (800) 543-3325.

The terms of your contract will govern your franchise relationship. Don't rely on the Disclosure Document alone to understand your contract. Read all of your contract carefully. Show your contract and this disclosure document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this Disclosure Document can help you make up your mind. More information on franchising such as “A Consumer's Guide to Buying a Franchise,” which can help you understand how to use this Disclosure Document is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, D.C. 20580. You can also visit the FTC's home page at [www.ftc.gov](http://www.ftc.gov) for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

Issuance Date: April 1, 20242025

## How to Use This Franchise Disclosure Document

Here are some questions you may be asking about buying a franchise and tips on how to find more information:

QUESTION	WHERE TO FIND INFORMATION
<b>How much can I earn?</b>	Item 19 may give you information about outlet sales, costs, profits or losses. You should also try to obtain this information from others, like current and former franchisees. You can find their names and contact information in Item 20. or Exhibit B.
<b>How much will I need to invest?</b>	Items 5 and 6 list fees you will be paying to the franchisor or at the franchisor's direction. Item 7 lists the initial investment to open. Item 8 describes the suppliers you must use.
<b>Does the franchisor have the financial ability to provide support to my business?</b>	Exhibit C includes financial statements. Review these statements carefully.
<b>Is the franchise system stable, growing, or shrinking?</b>	Item 20 summarizes the recent history of the number of company-owned and franchised outlets.
<b>Will my business be the only The Great Frame Up business in my area?</b>	Item 12 and the Territory- provisions in the franchise agreement describe whether the franchisor and other franchisees can compete with you.
<b>Does the franchisor have a troubled legal history?</b>	Items 3 and 4 tell you whether the franchisor or its management have been involved in material litigation or bankruptcy proceedings.
<b>What's it like to be a The Great Frame Up franchisee?</b>	Item 20 and Exhibit B lists current and former franchisees. You can contact them to ask about their experiences.
<b>What else should I know?</b>	These questions are only a few things you should look for. Review all 23 Items and all Exhibits in this disclosure document to better understand this franchise opportunity. See the table of contents.

## What You Need To Know About Franchising *Generally*

**Continuing responsibility to pay fees.** You may have to pay royalties and other fees even if you are losing money.

**Business model can change.** The franchise agreement may allow the franchisor to change its manuals and business model without your consent. These changes may require you to make additional investments in your franchise business or may harm your franchise business.

**Supplier restrictions.** You may have to buy or lease items from the franchisor or a limited group of suppliers the franchisor designates. These items may be more expensive than similar items you could buy on your own.

**Operating restrictions.** The franchise agreement may prohibit you from operating a similar business during the term of the franchise. There are usually other restrictions. Some examples may include controlling your location, your access to customers, what you sell, how you market, and your hours of operation.

**Competition from franchisor.** Even if the franchise agreement grants you a territory, the franchisor may have the right to compete with you in your territory.

**Renewal.** Your franchise agreement may not permit you to renew. Even if it does, you may have to sign a new agreement with different terms and conditions in order to continue to operate your franchise business.

**When your franchise ends.** The franchise agreement may prohibit you from operating a similar business after your franchise ends even if you still have obligations to your landlord or other creditors.

### Some States Require Registration

Your state may have a franchise law, or other law, that requires franchisors to register before offering or selling franchises in the state. Registration does not mean that the state recommends the franchise or has verified the information in this document. To find out if your state has a registration requirement, or to contact your state, use the agency information in Exhibit A.

Your state also may have laws that require special disclosures or amendments be made to your franchise agreement. If so, you should check the State Specific Addenda. See the Table of Contents for the location of the State Specific Addenda.

## Special Risks to Consider About *This Franchise*

Certain states require that the following risk(s) be highlighted:

1. **Out-of-State Dispute Resolution.** The franchise agreement requires you to resolve disputes with the franchisor by mediation, arbitration and/or litigation only in Texas. Out-of-state mediation, arbitration, or litigation may force you to accept a less favorable settlement for disputes. It may also cost you more to mediate, arbitrate, or litigate with the franchisor in Texas than in your own state.
2. **Spousal Liability.** Your spouse must sign a document that makes your spouse liable for all financial obligations under the Franchise Agreement, even if your spouse has no ownership interest in the franchise. This Guarantee will place both you and your spouse's marital and personal assets (perhaps including your house) at risk if your franchise fails.

Certain states may require other risks to be highlighted. Check the State Specific Addenda (if any) to see whether your state requires other risks to be highlighted.

REMAINDER OF THIS PAGE LEFT BLANK INTENTIONALLY

## TABLE OF CONTENTS

ITEM	PAGE
1. -The Franchisor, and any Parents, Predecessors and Affiliates.....	1
2. Business Experience .....	3
3. Litigation.....	4
4. Bankruptcy .....	4
5. Initial Fees.....	5
6. Other Fees .....	6
7. Estimated Initial Investment.....	8
8. Restrictions on Sources of Products and Services .....	12
9. Franchisee's Obligations .....	14
10. Financing .....	16
11. –Franchisor's Assistance, Advertising, Computer Systems and Training.....	17
12. Territory.....	24
13. Trademarks .....	26
14. Patents, Copyrights and Proprietary Information .....	28
15. Obligation to Participate in the Actual Operation of the Franchise Business .....	29
16. Restrictions on What the Franchisee May Sell.....	29
17. Renewal, Termination, Transfer and Dispute Resolution .....	30
18. Public Figures .....	33
19. Financial Performance Representations .....	33
20. Outlets and Franchisee Information .....	34
21. Financial Statements.....	39
22. Contracts .....	39
23. Receipt.....	39
State Addenda .....	40

**TABLE OF CONTENTS**

(Continued)

**EXHIBITS**

List of State Administrators and Agents for Service of Process.....Exhibit A  
List of The Great Frame Up Franchisees .....Exhibit B  
Financial Statements.....Exhibit C  
The Great Frame Up Franchise Agreement .....Exhibit D  
Market Unit Addendum .....Exhibit E

REMAINDER OF THIS PAGE LEFT BLANK INTENTIONALLY

## ITEM 1

### THE FRANCHISOR, AND ANY PARENTS, PREDECESSORS AND AFFILIATES

To simplify the language in this Disclosure Document, "the Company," "FCI," "us," "our" or "we" means Franchise Concepts, Inc., the franchisor. "You," "your," or "the Franchisee" means the person who buys this franchise and your spouse and may include a corporation or a partnership. If a corporation or a partnership is the franchisee, "you" will also include the franchisee's owners.

FCI is a Delaware corporation that was incorporated in February 1998. We operate The Great Frame Up franchise system ("TGFU") as a division of FCI. TGFU is not a separate affiliate of the franchisor, FCI, but is a d/b/a/ of the franchisor.-

FCI's and TGFU's addresses are 5700 Mexico Road, Suite 6, St. Peters, Missouri 63376 and 3730 Kirby Drive, Suite 1200, Houston, Texas 77098. From August 2009 until October 2019, FCI's address and TGFU's address in Missouri was 221 First Executive Avenue, St. Peters, Missouri 63376.-

We also offer franchises under the name Deck The Walls ("DTW"), and franchises under the name Framing & Art Centre ("FAC") through our subsidiary Mapleleaf, Inc. See below in this Item for more information on DTW and FAC. This Disclosure Document is only for the offer of The Great Frame Up franchises, and not for the offer of DTW or FAC franchises.

Conceptual Franchises, LLC ("CFL") is a Missouri limited liability company, formed on August 2, 2021. CFL has never offered franchises under its name or any other name. The address of CFL is 5700 Mexico Road, Suite 6, St. Peters, Missouri 63376. On December 7, 2021, CFL acquired the shares of FCI Holding Company, Inc. ("FCIHC") which, until December 30, 2021, was FCI's parent company. FCIHC was a Delaware corporation, incorporated in February 2004. FCIHC never offered franchises under its name or any other name. Until December 30, 2021, the address of FCIHC was 5700 Mexico Road, Suite 6, St. Peters, Missouri 63376. On December 23, 2021, CFL formed CFran Holdings, LLC ("CFran"), a Delaware limited liability company. The address of CFran is 5700 Mexico Road, Suite 6, St. Peters, Missouri 63376. On December 30, 2021, FCIHC was merged into CFran and dissolved as a corporate entity. CFran has never offered franchises under its name or any other name.

The Company's agents for service of process are disclosed in Exhibit A.

We have sold franchises for the operation of retail stores known as "The Great Frame Up" since January 2007. As of December 31, ~~2024~~2023, there were ~~55~~54 franchised units and no Company-owned units operating under the name "The Great Frame Up."

The Great Frame Up retail stores offer frames, framing services, and related products. The Great Frame Up franchisee operates the franchise pursuant to The Great Frame Up System, which includes the Company's standards, specifications, methods and procedures. The System also includes the use of the trademark and trade name "The Great Frame Up."

The services and products of The Great Frame Up stores are offered to all segments of the public, and the stores are generally located in strip centers. There are no regulations specific to the services and products offered by The Great Frame Up stores, except for laws or regulations which apply to retail businesses generally.

The Company offers existing The Great Frame Up franchisees the opportunity to establish a showroom store. All information in this Disclosure Document is applied to the purchase of a showroom store unless specifically and otherwise stated.

The Company offers a Market Unit Addendum ("MUA") to the Franchise Agreement. Under an MUA, you are required to open one full store within 12 months of signing a The Great Frame Up Franchise Agreement, and 2 stores within 30 months after you open your original The Great Frame Up Store. All information in this Disclosure Document applies to the MUA unless specifically and otherwise stated.

You will compete with other stores and online businesses that offer a wide range of frames, prints, and framing services, similar to those offered by The Great Frame Up stores, including stores which may be located in the same strip center as your The Great Frame Up franchise. Existing or new competitors in the market may offer similar goods and engage in aggressive promotion which may include discounting.

## **AFFILIATED FRANCHISE SYSTEMS**

### **Deck The Walls**

Deck The Walls ("DTW") is a division of FCI which offers franchises. The principal addresses of DTW are 5700 Mexico Road, Suite 6, St. Peters, Missouri 63376 and 3730 Kirby Drive, Suite 1200, Houston, Texas 77098. From August 2009 until October 2019, DTW's address in Missouri was 221 First Executive Avenue, St. Peters, Missouri 63376. As of December 31, ~~2024~~2023, DTW had ~~43~~43 franchised units and no Company-owned units operating under the name "Deck The Walls." A Deck The Walls store is generally located in shopping centers and offers for retail sale art work, prints and custom framing services. DTW never offered franchises under any other name or in any other line of business.

### **Framing & Art Centre (Mapleleaf, Inc. and Mapleleaf Franchise Concepts, Inc.)**

Mapleleaf, Inc. ("Mapleleaf"), a Delaware corporation, and Mapleleaf Franchise Concepts, Inc. ("MFC") are wholly-owned subsidiaries of FCI. Through a license agreement with Mapleleaf, MFC offers Framing & Art Centre franchises in Canada. A Framing & Art Centre offers retail framing services and artwork, and stores are primarily located in strip centers. As of December 31, ~~2024~~2023, Mapleleaf and MFC had ~~44~~10 Framing & Art Centres located in Canada and no company-owned stores. Mapleleaf's and MFC's principal address is 5700 Mexico Road, Suite 6, St. Peters, Missouri 63376. From August 2009 until October 2019, Mapleleaf's and MFC's principal address was 221 First Executive Avenue, St. Peters, Missouri 63376. Neither Mapleleaf nor MFC have offered franchises under any other name or in any other line of business.

## **PREDECESSORS AND PARENT COMPANIES**

There are no other predecessors or parent companies that need to be disclosed in this Disclosure Document.

All information contained in this Disclosure Document regarding the offer and sale of franchises applies only to such activity within the United States.

## ITEM 2

### BUSINESS EXPERIENCE

1. Chief Financial Officer: Joseph A. Lynch

Joseph A. Lynch has served as Chief Financial Officer of FCI since January 2007. Mr. Lynch has been a Managing Member and President of CFL since August 2021, and CEO of CFran since December 2021.

2. Director of Stores: Keith J. Ernst

Keith J. Ernst has served as Director of Stores since February 2009. Mr. Ernst has owned and operated one The Great Frame Up franchise in St. Louis, Missouri, from June 2003 until the present, and a second The Great Frame Up franchise from August 2024 until the present. Mr. Ernst has been a Managing Member of CFL since August 2021 and Vice President of CFran since December 2021.

~~2.3.~~ Vice President of Franchise Development: D. David Dahl

D. David Dahl has served as Vice President of Franchise Development of FCI since January 2007.

~~3.1.~~ Director of Stores: Keith J. Ernst

~~Keith J. Ernst has served as Director of Stores since February 2009. From June 2003 until the present, Mr. Ernst has owned and operated a The Great Frame Up franchise in St. Louis, Missouri. Mr. Ernst has been a Managing Member of CFL since August 2021 and Vice President of CFran since December 2021.~~

4. Marketing Manager: Jaclyn Sullivan

Jaclyn Sullivan has served as Marketing Manager for FCI since June 2017. From August 2013 until June 2017 she was Marketing Coordinator for FCI. From January 2013 until May 2013, Ms. Sullivan was an Assistant Brand Manager for Wilson Monnig Creative in St. Peters, Missouri.

5. Regional Sales Manager: Denise Conte

Denise Conte has served as Regional Sales Manager for FCI since January 2007. From January 1987 until the present, Ms. Conte has owned and operated Creative Force in New York, New York.

6. New Store Construction Manager & Regional Sales Manager: Thomas Adams, CPF

Thomas Adams has served as New Store Construction Manager and as Regional Sales Manager for FCI since January 2007.

7. Director of Education and Regional Sales Manager: P. David Lantrip, MCPF, GCF

P. David Lantrip has served as Director of Education and Regional Sales Manager for FCI since January 2007.

8. Senior Accountant: Caryn Comeau

Caryn Comeau has served as Senior Accountant for FCI since August 2018, and as an accountant for FCI from August 2017 until July 2018.-

### ITEM 3

#### LITIGATION

~~We were not a party to any material civil actions involving the franchise relationship in the last fiscal year required to be disclosed in this Item, except for the following actions filed by the Company. Each of the actions below were pending in Houston, Texas, naming franchisees as defendants and to enforce the terms of the Franchise Agreement and recover unpaid royalties.~~

~~*Franchise Concepts, Inc. v. Lesli A. Mash and Nothing Toulouse, LLC*, District Court of Harris County, Texas, 149th Judicial District, case no. 202328610, filed May 9, 2023. FCI filed suit seeking a declaratory judgment as to the status of an existing Franchise Agreement that is expired but the franchisee continues to operate a store under FCI's trademarks. The defendants filed a counterclaim which does not seek any monetary damages, but does seek a declaratory judgment that the Franchise Agreement continues to be in force. Discovery in this lawsuit is pending.~~

~~*Franchise Concepts, Inc. v. Sue H., Inc. and Lori Hagest*, District Court of Harris County, Texas, 80th Judicial District, case no. 202385538, filed December 13, 2023. FCI filed suit seeking unpaid royalties. No counterclaim has been filed.~~

Other than these 2 actions, no litigation No litigation is required to be disclosed in this Item.

### ITEM 4

#### BANKRUPTCY

No bankruptcy information is required to be disclosed in this Item.

REMAINDER OF THIS PAGE LEFT BLANK INTENTIONALLY

## ITEM 5

### INITIAL FEES

Except as described in this Item, all new franchisees pay a \$30,000 lump sum franchise fee when they sign the Franchise Agreement. Veterans of the United States military forces who have been honorably discharged pay a reduced franchise fee of \$25,000 in a lump sum when they sign the Franchise Agreement. There are no refunds under any circumstances.

Currently, existing The Great Frame Up franchisees may purchase a second franchise or a showroom store with no initial franchisee fee, but must pay a \$2,000 administrative fee. The administrative fee is not refundable under any circumstances.

If you sign an MUA, you will pay the initial franchise fee of \$30,000 for your first store, and an administrative fee of \$4,000 for the 2 showroom stores, in one lump sum, when you sign the MUA. There are no refunds if you do not open any one of the stores as stated in the MUA.

Under certain circumstances, independently owned and operated art and framing stores may convert to a The Great Frame Up franchise store without paying a franchise fee. This Disclosure Document, however, is not an offer under The Great Frame Up Conversion Program.

REMAINDER OF THIS PAGE LEFT BLANK INTENTIONALLY

**ITEM 6**

**OTHER FEES**

<b>TYPE OF FEE</b>	<b>AMOUNT</b>	<b>DUE DATE</b>	<b>REMARKS</b>
Royalty	6% of gross sales.	Payable on Monday of each week by ACH transfer	Gross sales include all revenue from the franchise location. Gross sales do not include sales tax.
Advertising	2% of total gross sales.	Same as royalty fee	See Note 2
Fees for Tardy Submissions of Sales Reports	\$10.00 per day each day Sales Report is late.	Upon payment of royalties	
Transfer	25% of the then current Initial Franchise Fee.	The earlier of prior to consummation of transfer or prior to the transferee attending training	Payable when you sell your franchise. No charge if franchise transferred to a corporation which you control.
Audit	Cost of audit plus 10% interest on underpayment.	30 days after billing	Payable only if audit shows an understatement of at least 1% of gross sales for any month.
Policy & Procedures Manual Replacement Fee	\$500.00	Upon reissue of Policy & Procedures Manual	Payable only if your Manual is lost or destroyed.
Lifesaver Annual Maintenance Fee	\$395 to \$695 per year after the first year	On the anniversary date of the annual renewal of your contact with Lifesaver	Payable directly to Lifesaver Software, Inc.
FrameVue Maintenance Fee	\$199 per year, after the first year	On the anniversary date of the annual renewal of your contract for FrameVue	Payable directly to Lifesaver Software, Inc.
Wizard Mat Cutter	\$500 or less per month	Monthly charge as arranged with vendor	Payable directly to Wizard International, Inc. We recommend that you lease a Wizard Mat Cutter but we do not require it.

—TYPE OF FEE	—AMOUNT	—DUE DATE	—REMARKS
Investigation Fee	Out-of-pocket costs	Upon request for vendor approval-	If you request that we investigate a vendor or product for sale in your store not previously approved by us, we can charge you our out-of-pocket costs, which may include, for example, purchasing the product for examination or the cost of obtaining the vendor's credit report. —

**Note 1**

All fees are imposed by and are payable to the Company unless otherwise stated in the chart of these Notes. All fees are non-refundable unless it is otherwise stated in these Notes. All fees are uniformly imposed upon all franchisees.

**Note 2**

The Company has established and administers a Marketing Fund. Under the Franchise Agreement, you are required to pay 2% of your gross sales to the Marketing Fund. However, the Company has instituted a policy by which you are permitted to remit to the Marketing Fund only 1.5% of gross sales. To qualify for this program, you must supply to the Company, upon the Company's request, proof that you have spent locally, during the past calendar year, 1/2% of gross sales on approved local advertising in accordance with the Company's Policy & Procedures Manual.

There may be additional advertising requirements contained in your premises lease. The extent of such advertising requirements may be subject to negotiation; consequently, the extent of any such advertising obligation, if any, may be unknown to the Company.

REMAINDER OF THIS PAGE LEFT BLANK INTENTIONALLY

**ITEM 7**

**ESTIMATED INITIAL INVESTMENT**

**YOUR ESTIMATED INITIAL INVESTMENT**

<b>CATEGORY OF INVESTMENT</b>	<b>AMOUNT (Original Store)</b>	<b>AMOUNT (Showroom Store)</b>	<b>METHOD OF PAYMENT</b>	<b>WHEN DUE</b>	<b>TO WHOM PAYMENT IS MADE</b>
Initial Franchise Fee	\$30,000 (Note 2)	\$2,000 (Note 2)	Lump sum	Prior to Execution of Franchise Agreement	The Company
Travel and living expenses while attending initial training	\$1,000- \$2,700	\$0	As Incurred	During Training	Airlines, Hotels and Restaurants
Real Estate	(Note 3)	(Note 3)			
Opening Inventory	\$5,106- \$8,873 (Note 4)	\$5,106- \$8,348 (Note 4)	Lump Sum	Prior to Opening	Suppliers
Equipment	\$13,084- \$29,492 (Note 5)	\$8,489- \$19,437 (Note 5)	Lump Sum	Prior to Opening	Contractors and/or Suppliers
Fixtures	\$10,000- \$27,500 (Note 6)	\$10,000- \$16,704 (Note 6)	Lump Sum	Prior to Opening	Contractors and/or Suppliers
Architect Fee	\$0- \$10,000 (Note 7)	\$0- \$10,000 (Note 7)	Lump Sum	Prior to Opening	Contractors and/or Suppliers
Leasehold Improvements	\$12,788- \$35,000 (Note 8)	\$6,000- \$21,070 (Note 8)	Lump Sum	Prior to Opening	Contractors and/or Suppliers
Freight and Storage	\$3,633 \$8,000	\$1,000- \$5,000	As Incurred	Prior to Opening	Suppliers
In-Store and Store Front Signage	\$3,071 \$6,000 (Note 9)	\$2,000- \$4,520 (Note 9)	Lump Sum	Prior to Opening	Suppliers
Miscellaneous Opening Costs	\$1,300 \$2,000 (Note 10)	\$1,000- \$2,000 (Note 10)	As Incurred	As Incurred	Suppliers, Utilities, etc.

CATEGORY OF INVESTMENT	AMOUNT (Original)	AMOUNT (Showroom Store)	METHOD OF PAYMENT	WHEN DUE	TO WHOM PAYMENT IS MADE
Insurance	\$1,200-\$2,400 (Note 11)	\$1,200-\$2,400 (Note 11)	Lump Sum	Prior to Open	Insurance Company
Grand Opening Advertising	\$22,500 (Note 12)	\$10,000 (Note 12)	Lump Sum	At Training	National Marketing Fund
Additional Funds-3 Months*	\$10,000-\$25,000 (Note 13)	\$0-\$15,000 (Note 13)	As Incurred	As Needed	Employees, Creditors and/or-Suppliers
<b>*TOTAL</b>	<b>\$113,682-\$209,465</b>	<b>\$46,795-\$116,479</b>			

**\*Does not include Real Estate Costs, Royalties, or Marketing Fund Contribution. This amount does include an estimated \$1,000 to \$2,000 amount for consultation with an attorney or business adviser.**

#### **Note 1**

None of the fees listed above are refundable once they are incurred by you. The Company does not offer financing for any of the fees listed in the above chart.

#### **Note 2**

If you are an existing Franchisee, the initial franchise fee is waived, and you pay an administrative fee of \$2,000 for additional stores. The Company offers a Market Unit Addendum ("MUA") to the Franchise Agreement. Under an MUA, you are required to open one full store within 12 months, and 2 showroom stores within 30 months after the opening of the full store, within a specified geographic area.

#### **Note 3**

Lease payments will vary significantly depending upon the geographic location, terms of the lease, the total area of your store, and various other fees for occupancy charged by the lessor. The average space which the Company will approve will range from 800 to 2,000 square feet for an original store and 800 to 1,200 square feet for a showroom store. The cost or rent is unknown and cannot be estimated in a high-low range based on the Company's current experience, but the rent for one year may range from \$6 to \$40 per square foot, depending on the location, and therefore real estate costs may range from \$4,800 to \$80,000 for an original store and \$4,800 to \$48,000 for a showroom store per year, including CAM charges and taxes. Stores are generally located in strip centers or storefronts in city or suburban environments. There may be other charges by the landlord such as a one-time Grand Opening assessment.

#### **Note 4**

The cost of initial inventory will vary depending on your store size. The estimated amount for original stores is based on our recommended inventory purchase level. The estimated amount for showroom stores is based upon a reduced supply of inventory because you will frame off-premises in your main store.

TGFU 4.24

**Note 5**

This amount includes the computer systems that you must purchase for your store. You are required to purchase 3 computer systems, a laptop computer, and the necessary software for electronic communications for an original store. You must bring the laptop to your initial training in St. Peters, Missouri. You are required to purchase 3 computer systems and the necessary software for electronic communications for a showroom store, but not a laptop computer. See Item 11 for more information about the computer equipment. The estimated amount for showroom stores is based on less equipment in the store because you will frame off-premises in your main store.

**Note 6**

The cost of the fixtures will vary depending on the size, configuration, and location of your store.

**Note 7**

You will pay this fee if you hire an architect or other qualified engineer to conform our approved plans to your leased space.

**Note 8**

The estimated amount for leasehold improvements is based on the Company's experience with existing franchisees and its own updated cost estimates. Your cost of construction will depend upon the size of the space, whether the space is new construction or previously occupied, if there is a landlord allowance in the form of either cash or free rent, and your geographical area of the country.

This estimated amount includes the estimated cost of construction and the following:

1. Furnishing the Company with a site layout and plan adopting the Company's plans and specifications, prepared by your architect and/or engineer if you choose to hire an architect and/or engineer.
2. Obtaining approval of such plans and specifications from the landlord and local building authorities.
3. Obtaining Payment and Performance Bonds for construction of the franchised store.
4. Employing a qualified representative, approved by the Company, to supervise the construction of the franchised store.

If an existing store is purchased by you, the leasehold improvements may already be in place.

**Note 9**

The estimated amount for signage includes both store front and in-store signs. Pricing will vary depending on your landlord's sign criteria and your location within the shopping center.

**Note 10**

This amount includes utility deposits, business licenses, permits. Some states require a tax deposit, which in some cases, may be covered by a bond or interest-bearing deposit with a bank or with the state.-

REMAINDER OF THIS PAGE LEFT BLANK INTENTIONALLY

**Note 11**

Insurance requirements under the Franchise Agreement are summarized as follows:

Commercial Property Coverage	\$	200,000
Commercial General Liability	\$	1,000,000
Umbrella Liability	\$	1,000,000
Car Coverage	\$	1,000,000
Bailee, Marring and Scratching	\$	25,000
Robbery (on premises)	\$	10,000
Robbery (off premises)	\$	2,000

Insurance costs may not be uniform since premiums differ depending upon location, amounts of insurance acquired, the insurance company's assessment of risk, the location of the insured business and business premises, insurance requirements of the landlord as set forth in the business premises lease, and applicable law.

**Note 12**

For an original store, the amount of \$12,500 will be spent on grand opening advertising during the first 16 weeks after you open your store. The additional amount of \$10,000 will be spent on continued advertising during the remainder of the first year after you open your store. For a showroom store, the amount of \$10,000 will be spent on grand opening advertising during the first 20 weeks after you open your store.

**Note 13**

This estimates your initial startup expenses and are based on the experience of other franchisees who opened a new store as well as our own estimates. These expenses include payroll costs. These figures are estimates and we cannot guarantee that you will not have additional expenses starting the business. Your costs will depend on factors such as: how much you follow our methods and procedures; your management skill, experience and business acumen; local economic conditions; the local market for our product and services; the prevailing wage rate; competition; and the sales level reached during the initial period.

REMAINDER OF THIS PAGE LEFT BLANK INTENTIONALLY

## ITEM 8

### RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES

You must purchase all equipment, including computer hardware and software, supplies and inventory in accordance with specifications issued by the Company. These specifications include design, appearance and quality. You must also purchase inventory and equipment from our approved vendors. Our specifications for vendor approval include warranty, reliability and delivery. All specifications for inventory and vendors will be given to you upon your request.

If you wish to purchase inventory or equipment not previously approved by the Company, or from an unapproved vendor, you must submit to us a written request. We will investigate the vendor and examine the product and its warranty, and may charge you a fee which will not exceed the cost of our examination. Typically, we will give you a written response within 30 days.

The Company maintains a National Vendor Program list. The vendors on the list are approved by us, and in many cases we have negotiated purchase arrangements with these vendors, including price and credit terms. However, you are not prohibited from negotiating your own terms with these or other vendors.

The purchase of inventory and approved product will represent approximately 4.5% of your overall expenditures in establishing your store, and approximately 80% of your overall purchases in operating the store. The only required purchases or leases while operating the business is the point-of-sale system disclosed in Item 11. The cost of the point-of-sale system will be less than 1% of your overall cost of operating the business. Approved vendors may pay the Company an annual fee of \$250 to-\$2,000 as a national vendor administrative fee. During the year ~~2022~~2024, the Company did not collect any amount from approved vendors for either the TGFU or the DTW franchise systems. If the Company receives an amount from vendors in the future, the Company will deposit the amount in its general operating account and may use a portion of the proceeds for franchisee education during national and regional meetings.

The Company has arranged with an approved vendor to fulfill sales made over the Internet which, although not required by the Franchise Agreement, are credited to franchisees or are referred through franchisees' web pages (see Item 12) maintained by the Company. We receive an administrative fee on these sales, which we deposit in our general operating account. During the calendar year of ~~2024~~2023, we received \$~~1,723~~2,093 in administrative fees on these sales through The Great Frame Up and the Deck The Walls systems, which was less than 1% of our total revenue. From the administrative fees, we paid for general management of the program.

Other than disclosed in this Item, we do not seek or accept commissions or any other payments or consideration from approved vendors, other than a nominal charge for the National Vendor Program listing. Sometimes, approved vendors offer advertising or other promotional allowances or benefits in connection with the sale of their products. In this case, we may accept the allowance and, if the allowance is in cash, we will deposit the allowance into the Marketing Fund. None of the items described in this Item are required purchases. We have no affiliates that derive revenue from the purchase of any of the items described in this Item.

Neither the Company, nor any person affiliated with the Company, is an approved supplier for any category of products or services or owns an interest in any approved supplier. No officer of the Company owns an interest in any supplier approved by the Company.

Your premises lease is subject to the Company's approval. In order to obtain our approval, the lease must include the following provisions:

- 1) The premises are used for the business licensed under the Franchise Agreement.
- 2) The Company will have the right to enter the premises to make any modifications necessary to protect our Proprietary Marks.
- 3) Upon the written request of the Company, the landlord will supply us with a written copy of the lease, your account information, sales reports, and any other related information.
- 4) The Company will have the option, but not the obligation, to assume the lease and occupy the business premises, with the right to sublease to another franchisee, upon the default, termination or expiration of the Franchise Agreement or the lease. The landlord will give the Company 30 days, upon termination of your rights under the lease, to exercise its option.
- 5) The lease may not be amended, assigned or sublet without the Company's prior written approval.
- 6) For a period of 2 years after termination or expiration of your The Great Frame Up Franchise Agreement, the landlord will not enter into a lease with you for business premises for the retail sale of artwork, prints or framing services, within the shopping center in which your The Great Frame Up franchise was located.

Insurance requirements under the Franchise Agreement are summarized as follows:

Commercial Property Coverage	\$	200,000
Commercial General Liability	\$	1,000,000
Umbrella Liability	\$	1,000,000
Car Coverage	\$	1,000,000
Bailee, Marring and Scratching		\$25,000
Robbery (on premises)	\$	10,000
Robbery (off premises)	\$	2,000

You may purchase the insurance from any source. Insurance costs may not be uniform since premiums differ depending upon location, amounts of insurance acquired, the insurance company's assessment of risk, the location of the insured business and business premises, insurance requirements of the landlord as set forth in the business premises lease, and applicable law.

As of the date of this Disclosure Document, there are no purchasing and distribution cooperatives in The Great Frame Up system, except for cooperative advertising and group discounts as disclosed in this Item. We provide no material benefits (such as renewal or granting additional franchises) based on your use of designated or approved sources.

The Company does not provide any material benefits, for example renewal or granting additional franchises, to you based on your purchase of particular products or services or use of designated or approved supplied.

REMAINDER OF THIS PAGE LEFT BLANK INTENTIONALLY

## ITEM 9

### FRANCHISEE'S OBLIGATIONS

**This table lists your principal obligations under the Franchise and other Agreements. It will help you find more detailed information about your obligations in these agreements and in other Items of this Disclosure Document.**

OBLIGATION	ARTICLE IN AGREEMENT	DISCLOSURE DOCUMENT ITEM
a. Site selection and acquisition	Articles II, V(A), V(B) and V(C) of Franchise Agreement	Items 6 and 11 of Disclosure Document
b. Pre-opening purchases/leases	Articles V(E), V(G) and V(H) of Franchise Agreement	Item 8 of Disclosure Document
c. Site development and other pre-opening requirements	Article V of Franchise Agreement	Items 6, 7 and 11 of Disclosure Document
d. Initial and ongoing training	Articles IV(A) and V(I) of Franchise Agreement	Item 11 of Disclosure Document
e. Opening	Article IV(B) of Franchise Agreement	Item 11 of Disclosure Document
f. Fees	Article III of Franchise Agreement	Items 5 and 6 of Disclosure Document
g. Compliance with standards and policies/Policies & Procedures Manual	Articles V(E), V(F), V(G), V(H), V(K), V(L) and V(M) of Franchise Agreement	Item 11 of Disclosure Document
h. Trademarks and proprietary information	Article VII of Franchise Agreement	Items 13 and 14 of Disclosure Document
i. Restrictions on product/services offered	Articles V(E), V(F), V(G) and V(H) of Franchise Agreement	Item 16 of Disclosure Document
j. Warranty and customer service requirements	Article V(M) of Franchise Agreement	Item 11 of Disclosure Document
k. Territorial development and sales	None	Not Applicable
l. Ongoing product/service purchases	Articles V(E), V(F) and V(H) of Franchise Agreement	Item 8 of Disclosure Document

<b>OBLIGATION</b>	<b>ARTICLE IN AGREEMENT</b>	<b>DISCLOSURE DOCUMENT ITEM</b>
m. –Maintenance, appearance and-remodeling requirements	Articles IV(D)(2), V(K) and V(L) of Franchise Agreement	Item 11 of Disclosure Document
n. Insurance	Article XI of Franchise Agreement	Items 6 and 8 of Disclosure Document
o. Advertising	Article IX of Franchise Agreement	Items 6 and 11 of Disclosure Document
p. Indemnification	Article XI(E) of Franchise Agreement	Item 6 of Disclosure Document
q. Owner's participation/management/staffing	Ownership Management Addendum	Items 11 and 15 of Disclosure Document
r. Records/reports	Article X of Franchise Agreement	Item 6 of Disclosure Document
s. Inspections/audits	Articles X(D) and X(E) of Franchise Agreement	Items 6 and 11 of Disclosure Document
t. Transfer	Article XII of Franchise Agreement	Item 17 of Disclosure Document
u. Renewal	Article II of Franchise Agreement	Item 17 of Disclosure Document
v. Post-termination obligations	Article XIV of Franchise Agreement	Item 17 of Disclosure Document
w. Non-competition covenants	Article XV of Franchise Agreement	Item 17 of Disclosure Document
x. Dispute resolution	Articles XXII and XXIII of Franchise Agreement	Item 17 of Disclosure Document

REMAINDER OF THIS PAGE LEFT BLANK INTENTIONALLY

**ITEM 10**  
**FINANCING**

We do not offer direct or indirect financing. We do not guarantee your note, lease, or obligation.

REMAINDER OF THIS PAGE LEFT BLANK INTENTIONALLY

## ITEM 11

### FRANCHISOR'S ASSISTANCE, ADVERTISING, COMPUTER SYSTEMS AND TRAINING

**Except as listed below, we are not required to provide you with any assistance.**

#### **Pre-Opening Obligations**

Before you open your business, we will:

- 1) Review your location and exclusive territory within 60 days of your request (Articles I, II and VI).

We do not own sites for leasing to franchisees. You select your business site subject to our review. The Company generally approves sites in shopping centers which have adequate parking, are in a market that serves at least 15,000 households, have acceptable retail tenants, and are highly visible. If we object to your proposed business site, you may not sign a lease for that site, and you must present to us an alternative business site that meets our criteria.

We will approve or disapprove in writing any site you propose within 30 days of a written proposal from you. If we cannot agree upon a location within one year following the date we sign the Franchise Agreement, then either you or we can terminate the Franchise Agreement. We will not refund any portion of the initial franchise fee to you. If you sign an MUA, you must open your 2 showroom stores within a 30 month period after you open your full store.

Franchisees typically open their stores from 3 to 12 months after signing the Franchise Agreement. The factors which affect this time include agreement upon a site, lease negotiations with the landlord, store construction, and merchandising.

Within 30 days of approving your location, we will provide written specifications for store construction or remodeling and for all required equipment, inventory and supplies (Franchise Agreement, Article IV.D).

- 2) Upon registration in the initial training program, we will lend to you one copy of The Great Frame Up Policy & Procedures Manual which contains mandatory and suggested standards and procedures. The Policy & Procedures Manual is confidential and remains the Company's property. The Company may modify the Manual, but the modifications will not alter your status and rights under the Franchise Agreement. (Franchise Agreement, Articles IV.C and VIII).

See below in this Item 11 for the Table of Contents of the Manual as of the date of this Disclosure Document.

- 3) Within 12 months of signing of the Franchise Agreement, we will train and instruct you and one other person (Franchise Agreement, Article IV.A). See below in this Item 11 for more information on the training program.

## **Obligations After Opening**

1) We will provide inspections of your business that we feel are advisable and evaluate the products and services which you sell (Franchise Agreement, Article IV.D).

2) We will provide to you the Company's standards and specifications, upon your request (Franchise Agreement, Article IV.D).

## **Advertising**

### ***Advertising Cooperatives***

Under the Franchise Agreement, the Company has the power to require advertising cooperatives to be formed, changed, dissolved or merged. Currently, we do not require any regional or local advertising cooperatives for The Great Frame Up system. If we establish regional or local advertising cooperatives, each cooperative will be comprised of a metropolitan statistical area determined by the Company. If a cooperative is established in your area, we will notify you in writing that you must join. The Franchise Agreement does not require stores owned by the Company to participate in a cooperative, but we do not currently own any stores. Franchisees' contributions to the cooperatives, and each cooperative's bylaws, will be determined by a majority vote of the franchisees within the respective cooperative. The bylaws must be in writing, with a copy of the bylaws distributed to any member franchisee upon request. An annual financial statement must be prepared by each cooperative and available to each member franchisee upon request, but the financial statement will not need to be audited. Expenditures by the regional advertising cooperatives need not be in proportion to the contributions you make or any other franchisee makes. The members of each cooperative will elect a member to administer the cooperative.

### ***Marketing Fund***

You must contribute to the Marketing Fund (the "Fund") (Franchise Agreement, Article III.A.3). Under the Franchise Agreement, you are required to pay 2% of your gross sales to the Marketing Fund. Currently, the Company has a policy by which you are permitted to remit to the Marketing Fund only 1.5% of gross sales, provided you supply to the Company, upon the Company's request, proof that you have spent 1/2% of gross sales on approved local advertising. (See Item 6.)

We will direct all marketing programs and control the creative concepts, materials and media used, media placement and allocation. We do not need to make expenditures for you which are equivalent or proportionate to your contributions. We do not need to ensure that any particular franchisee benefits directly or proportionately from Fund marketing. The Fund is not a trust and we are not a fiduciary.

The Fund may be used to meet all costs of administering, directing, preparing, placing and paying for national, regional or local advertising. We do not need to maintain the money paid by franchisees to the Fund, and income earned by the Fund, in a separate account. But we may not use this money for any purposes other than those provided for in the Franchise Agreement.

The Fund will not be used to solicit the sale of franchises.

The Fund is currently audited every year. We will distribute an audited statement detailing Marketing Fund income and expenses for the previous fiscal year to any franchisee upon request, or we may post the statement on our intranet.

We will spend most contributions to the Fund for advertising purposes during the fiscal year in which the contributions are made. If we spend more than the amount in the Fund in any fiscal year (in addition to any money we have to spend because we did not spend all the money in the Fund during the year before), then we can reimburse ourselves from the Fund during the next fiscal year or subsequent years for all excess expenditures. If we spend less than the total in the Fund during any fiscal year, we may spend the unused money during the next fiscal year or subsequent years.

We have no obligation in administering the Fund to make expenditures for you which are equivalent or proportionate to your contributions, or to ensure that any particular franchisee benefits directly or proportionately from the placement of advertising, or to insure that marketing impacts or penetrates your territory.

Although we intend the Fund to be perpetual, we can terminate the Fund at any time. We will not terminate the Fund until it has spent all money in the Fund for marketing and promotional purposes.

The Fund collects advertising fees from all franchisees. The Company does not own any stores. However, if the Company established Company-owned stores in the future, each store would contribute to the Marketing Fund on the same basis as franchisees.

The Great Frame Up Marketing Fund is administered by the Company's Marketing Manager (See Item 2). During the last calendar year of the Marketing Fund (ending on December 31, ~~2024~~2023), The Great Frame Up Marketing Fund spent 84% of its total disbursements on the production of advertisements and research and program expenses, and spent 16% of its disbursements on internal administration costs.

### ***Other Advertising Information***

The Company has developed a Franchisee Advisory Council which advises the Company on the administration of the Fund, but the Company has the final authority to determine administration of the Fund. The Company has the ability to alter or disband the Council at any time, but currently has no plans to do so. The Franchisee Advisory Council has 4 members: 3 members are elected by the franchisees and 1 member is appointed by the Company.

There is no obligation for us to maintain any advertising program or to spend any amount on advertising in your area or territory. We currently prepare advertising in-house and do not use an advertising agency, although we may do so in the future. Materials provided by the Fund to all franchisees include print advertisements that you can edit and use for direct mail, newspapers, magazines, and on the Internet. You will have access to these creative materials at no charge. However, you must place these advertisements at your own cost.

You may develop advertising materials for your own use, at your own cost. The Company must approve the advertising materials in advance and in writing. If you do not receive written disapproval from the Company within 30 days from the date we receive the materials, you may use the advertising materials.

The Company may initiate marketing programs intended to enhance sales. These may include, by way of illustration and not of limitation, gift cards, advertising on-line, combination or interchange programs with other companies, catalog, direct mail, and telemarketing. You are obligated— to participate fully in all such programs according to their terms as prescribed by the Company.

### ***Electronic Cash Register/Point of Sale System***

Before you open your franchised business, you must purchase the required computer hardware, software, internet connections and service, required dedicated telephone and power lines and other computer-related accessories, peripherals and equipment (the “point of sale system”). You must obtain high-speed communications access for your point of sale system, such as cable, broadband, DSL or other high-speed capacity. You must also maintain a functioning e-mail address for your business (other than the one provided to you by us).

The required point of sale system is operated on the Microsoft Windows system, and may be purchased from any source. It includes 2 point of sale computers, receipt printer, and a cash drawer compatible with the point of sale application. You must also have at least one computer and a large monitor in your store to allow orders from an artwork catalog. You are also required to have a laptop computer for the initial training program. This equipment may be leased or purchased. We have independent access to information and reports generated by the point-of-sale system on this computer system.

The following are the current specifications for the required point of sale system: a POS with 2 central units (CPUs) with 3.13 GHZ processors; 8 GB SDRAM; 80 Gigabyte Hard Drive; DVD and CDRW ROMs; 1 Passive External Data Backup Service; 1 laser printer; 1 Star Receipt Printer; 1 Electronic Cash Drawer; 2 15" (minimum) flat panel monitors and 1 40" (minimum) LCD flat panel monitor/television with 1 appropriate television wall mount; 1 USB to VGA or HDMI video card capable of running additional monitors; UXGA, HDMI or VGA monitor extension cable; keyboard; mouse; and Windows 10 or Windows 11.

You must also obtain Lifesaver software, Microsoft Office software, FrameVue software, and a network hub to connect more than one computer. The cost to purchase the point of sale system, including hardware and software, ranges from \$1,921 to \$3,775.

The following are the current specifications for the required art catalog computer system: 1 central processing unit (CPU), 3.13 GHZ; 8 GB SDRAM; 80 gigabyte hard drive; 1 22" minimum flat panel monitor, a DVD and CDRW ROM; and Windows 10 or Windows 11. The cost to purchase the art catalog computer system ranges from \$500 to \$800.

The following are the current specifications for the required laptop for the initial training program: Notebook computer, 2.30 GHZ; 8 GB SDRAM; 80 GB hard drive; 16x10x24 DVDCDRW modular drive; power cord; Windows 10 or Windows 11, Microsoft Office (or freeware equivalent) and Quickbooks Pro software. The cost to purchase the laptop ranges from \$800 to \$1,000.

You must provide all assistance we require to bring your point of sale system on-line at the earliest possible time and to maintain this connection as we require. In the future, we may retrieve from your point of sale system all information that we consider necessary, desirable or appropriate.

There is no contractual limitation on our right to access information.

You must maintain your point of sale system and keep it in good repair. There is no contractual limit on our ability to require you to upgrade the system. Currently, the cost of the annual maintenance contract for the Lifesaver point of sale software is included for the first year with your purchase, and \$395 to \$695 for each subsequent year. The cost of the annual maintenance contract for the FrameVue software is included for the first year with your purchase, and \$199 for each subsequent year, but this amount could change in the future. You pay these amounts directly to Lifesaver Software, Inc. We cannot estimate the other costs of maintaining, updating or upgrading your point of sale system or its components because it will depend on your repair history, local costs of computer maintenance services in your area and technological advances which we cannot predict at this time.

REMAINDER OF THIS PAGE LEFT BLANK INTENTIONALLY

**Table of Contents of Operating Manual**

The following is the Table of Contents of our Policy & Procedures Manual as of the date of this Disclosure Document:

<b>Topic</b>	<b>Number of Pages</b>
Mission Statement	2
The Company	25
Employment policies	69
Attendance and Pay-	18
Company Regulations	26
Safety & Security	31
Sales & Customer Service	14
Payment Methods	10
Transactions	16
Operations	13
Job responsibility checklist	24
Information Technology	6
Forms	68
<b>Total</b>	<b>322</b>

REMAINDER OF THIS PAGE LEFT BLANK INTENTIONALLY

## **Training**

After you sign your Franchise Agreement, and at least 4 weeks before you open your store, we will train you and one other person in our St. Peters, Missouri office. The training program is 10 consecutive days, and is as follows:

### **TRAINING PROGRAM**

<b>Subject</b>	<b>Hours Of Classroom-Training</b>	<b>Hours Of On The Job Training</b>	<b>Location</b>
Orientation	2 hrs.	N/A	St. Peters, Missouri
Retail Math	2 hrs.	N/A	St. Peters, Missouri
Sales & Design	4 hrs.	N/A	St. Peters, Missouri
Introduction to Framing	2 hrs.	N/A	St. Peters, Missouri
Framing	43 hrs.	N/A	St. Peters, Missouri
Frame Training Review	3 hrs.	N/A	St. Peters, Missouri
Business Training	8 hrs.	N/A	St. Peters, Missouri
Merchandising	3 hrs.	N/A	St. Peters, Missouri
Marketing	5 hrs.	N/A	St. Peters, Missouri
Sales	3 hrs.	N/A	St. Peters, Missouri
Final Exam and Review	3 hrs.	N/A	St. Peters, Missouri

We conduct the Initial Training Program as needed or requested. The instructional materials consist of our Policy & Procedures Manual, Frame Training Manual, demonstrations, practice and quizzes. Keith Ernst, David Lantrip, and Thomas Adams are primarily responsible for conducting the training program. Keith Ernst, David Lantrip, and Thomas Adams each have more than 25 years' experience in the art and framing industry, and more than 20 years' experience with the Company's business system and general operations. Thomas Adams is a Certified Picture Framer (CPF). David Lantrip is a Master Certified Picture Framer (MCPF) and a Guild Commended Framer (GCF).

The training program is mandatory for all new franchisees, and you must complete the initial training program to our satisfaction before you may open your business. The initial franchise fee includes the cost of the Initial Training Program for 2 people, including you, but you must pay your hotel, lodging, meals, travel expenses, and other out-of-pocket costs during training. Your store manager may attend the training program, or you may train your manager after attending our Initial Training program. Currently, you or your store manager are welcome to attend additional scheduled training programs at no charge, but you will need to pay out-of-pocket expenses such as hotel, lodging, meals, and travel expenses.

You can request on-site training and/or assistance at any time. We will provide it at our option, but the Franchise Agreement does not require us to provide it.

We may periodically conduct an annual convention, regional meeting, or training session, and if we do, we will determine its duration, curriculum, and location. You must attend each annual convention, regional meeting, or training session. You must pay all the expenses incurred by you in connection with these annual conventions, regional meetings, or training sessions, including travel, lodging, meals and other out-of-pocket expenses. Currently, we do not charge an entrance fee for any of these meetings, but we may do so in the future.

REMAINDER OF THIS PAGE LEFT BLANK INTENTIONALLY

## **ITEM 12**

### **TERRITORY**

You will not receive an exclusive territory. You may face competition from other franchisees, from outlets that we own, or from other channels of distribution or competitive brands that we control. You will receive a territory, defined as a 3 mile radius around your location. You will operate from one location and must receive the Company's permission before relocating. The Company will grant you permission to relocate your The Great Frame Up store provided your new location meets the then-current criteria for a new store (see Item 11). The Company will not operate stores or grant The Great Frame Up franchises within your area, as long as you are not in default of your Franchise Agreement, and unless such a store is the result of the Company's acquisition of an existing location. For example, if the Company acquires a chain of existing art and framing services stores, the Company may convert them to The Great Frame Up stores.

There are no restrictions on franchisees from soliciting or accepting orders outside of their defined territories, except that you may not sell art or framing services over the Internet except in accordance with the Company's Policy & Procedures Manual. There are also no restrictions on the Company from soliciting or accepting orders within your defined territory. However, the Company currently does not solicit or accept orders, although it may do so in the future through the Internet. You and the Company can accept orders from outside your territory without special payment.

You do not receive the right to acquire additional franchises within your territory under the Franchise Agreement. If you sign an MUA, we will reserve for you a territory to open your first store and a territory for each of your 2 showroom stores. Each territory will be defined by street intersections, and we will not sell a franchise within a 3 mile radius of each intersection unless you do not identify a location for a store in that territory by the date stated in the MUA. When you identify a location in the territory that is reviewed by the Company and the Company does not object, you must sign a Franchise Agreement and open a store within 12 months. After you sign a Franchise Agreement for that location, your territory will be a 3 mile radius around your location.

Neither the Company nor its affiliates are restricted by the Franchise Agreement from establishing other franchises or Company-owned outlets, or using other channels of distribution, that are selling or leasing similar products or services under a different trademark within your territory. However, it is the policy of the Company not to grant franchises in your territory of any brand or that compete with your franchised business so long as you are not in default of your Franchise Agreement.

There is no minimum sales quota. You maintain your rights to your area even though the population may increase. Continuation of your territorial exclusivity does not depend on your achieving a certain sales volume, market penetration or other contingency. We cannot modify your territorial rights for any reason, but you may lose them if you are in default of the Franchise Agreement.

We and our affiliates may sell products under the Trademarks within and outside your territory through any method of distribution other than a dedicated The Great Frame Up store within your territory, including sales through such channels of distribution as the Internet, catalog sales, telemarketing, or other direct marketing sales (together, "alternative distribution channels"), and we are not required by the Franchise Agreement to provide you any compensation for these sales. However, we currently do not make any sales through the Internet or other channels of distribution.

You may not use alternative distribution channels, including the Internet, to make sales outside or inside your territory, except as described in the Policy & Procedures Manual. Neither we nor our affiliates sell products or services over the Internet. We currently support Internet sales by franchisees through a website. Products and services ordered by customers through the website are fulfilled by an unrelated third-party vendor. Although not required by the Franchise Agreement, if a customer accesses the website through a link on your individual store page provided to you by the Company, you will receive a percentage of the sales price. Although not required by the Franchise Agreement, if a customer accesses the website directly, or through a link on our corporate website, and orders products and services, The Great Frame Up, Deck The Walls or Framing & Art Centre franchised store that is closest to the customer's geographical location will receive a percentage of the sale, regardless of the distance between the customer and that franchised store. If you receive a percentage of a sale made through the website, you will pay royalties and advertising fund contributions on the percentage of the sale that you receive. In addition to royalties, the Company receives an administration fee from the vendor for these sales (see Item 8).

You may solicit or accept orders from customers outside your territory but you may not use alternative distribution channels to solicit or fill orders except as approved by the Company, or as outlined in the Policy & Procedures Manual.

Under the Franchise Agreement, we and our affiliates can use alternative channels of distribution to make sales within your territory of products or services under trademarks different from the Trademarks you will use under the Franchise Agreement. However, we and our affiliates do not make any sales of this type.

The Franchise Agreement does not grant you any options, rights of first refusal or any other similar right to acquire additional franchises unless you have signed a MUA (see Item 1 and 5).

REMAINDER OF THIS PAGE LEFT BLANK INTENTIONALLY

**ITEM 13**  
**TRADEMARKS**

The principal The Great Frame Up trademark which we will license to you appears on the cover of this Disclosure Document.



As used in this Disclosure Document and our Franchise Agreement, the term “Trademark” includes our trade names, trademarks, service marks and logos used to identify your store. The Company registered the below trademarks on the United States Patent and Trademark Office principal register:

The Great Frame Up (T/M):	Registration No.: 1036823	Date: 03/30/76
The Great Frame Up (S/M):	Registration No.: 1037048	Date: 03/30/76
The Great Frame Up (T/M):	Registration No.: 1074035	Date: 09/27/77 (stylized)
The Great Frame Up (S/M):	Registration No.: 1046540	Date: 08/17/76 (stylized)

The Company has filed, and intends to file, all required affidavits in order to maintain and renew its trademark in the United States.

No agreements limit the Company's right to use or license the use of the Company's trademarks.

There are currently no effective material determinations of the Patent and Trademark Office, Trademark Trial and Appeal Board, the Trademark Administrator of any state or any court, involving The Great Frame Up trademarks, nor are there any pending infringement, opposition or cancellation proceedings, or litigation, involving The Great Frame Up trademarks. The Company does not know of any infringing uses which could materially affect your use of The Great Frame Up trademarks. The Franchise Agreement provides you with no rights if you must discontinue the use of the trademark as a result of a proceeding or settlement.

You must notify the Company immediately when you learn about an infringement of or challenge to your use of our trademark. The Company will take the action we think appropriate, and we have the right to control any administrative proceedings or litigation involving a trademark licensed by us to you. You will have no right to make any demand or to prosecute any claims against the alleged infringer for the infringement.

If you learn of any claim against you for alleged infringement, unfair competition, or similar claims about the Trademarks, you must promptly notify us. While the Company is not required to defend you against a claim against your use of our trademark under the Franchise Agreement, it is our policy to do so. We are not required to indemnify you for any action against you by a third party based solely on alleged infringement, unfair competition, or similar claims about the Trademarks. We will have no obligation to defend or indemnify you if the claim against you relates to your use of the Trademarks in violation of the Franchise Agreement.

REMAINDER OF THIS PAGE LEFT BLANK INTENTIONALLY

## ITEM 14

### PATENTS, COPYRIGHTS AND PROPRIETARY INFORMATION

#### ***Patents and Copyrights***

You do not receive the right to use an item covered by a patent or copyright, or a pending patent or copyright, but you can use the proprietary information in the Company's Policy & Procedures Manual. The Policy & Procedures Manual is described in Item 11.

Although the Company has not filed an application for a copyright registration for the Policy & Procedures Manual, we claim a common law copyright and the information is proprietary. The Company is not obligated to defend you against a claim against your use of the Policy & Procedures Manual, but it is our policy to do so. There are no agreements currently in effect which significantly limit your right to use any of our copyrights. Also, there are no currently effective determinations of the USPTO, the U.S. Copyright Office (Library of Congress) or any court regarding or affecting any of our common law copyrights discussed in this paragraph. As of the date of this Disclosure Document, we do not know of any infringing uses of, or superior rights to, any of our copyrights that could affect your use of them in any state.

Your obligations, and our obligation, to protect your rights to use our copyrights are the same as the obligations for Trademarks described in Item 13 of this Disclosure Document.

#### ***Confidential Information***

You may never, -during the Initial Term, any Renewal Term, or after the Franchise Agreement expires or is terminated, -reveal any of our confidential information to another person or use it for any other person or business. You may not copy any of our Policy & Procedures Manual or give it to a third party except as we authorize.

Our confidential information will include procedures and operations, programs, customer lists, standards, techniques, requirements and specifications which are part of The Great Frame Up system. It also includes our Policy & Procedures Manual, records of customers and billings, methods of advertising and promotion, and instructional materials.

REMAINDER OF THIS PAGE LEFT BLANK INTENTIONALLY

## ITEM 15

### OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE FRANCHISE BUSINESS

The Company does not require that you personally supervise the franchised business. The business must be directly supervised "on-premises" by a manager who has successfully completed the Company's training program. The manager need not have an ownership interest in a corporate or partnership franchise, but the Company does require that the manager sign a confidentiality agreement.

Each individual who owns a 5% and greater interest in the franchise entity, and his or her spouse, must sign an agreement assuming and agreeing to personally discharge all obligations of the "Franchisee" under the Franchise Agreement. This agreement is included as page 30 of the Franchise Agreement, which is Exhibit D to this Disclosure Document.

## ITEM 16

### RESTRICTIONS ON WHAT THE FRANCHISEE MAY SELL

You may offer and sell only those goods and services that the Company has approved (See Item 8).

You must offer products and services that the Company designates as required for all franchisees. The required products and services are framing services, custom framing services and related wall decor, and gift cards. Artwork, prints, framing services, and accessories used in your The Great Frame Up store must be approved by the Company (See Item 8).

The Company has the right to change the type of frames and accessories you sell in your store. However, the Company cannot change the nature of your store in that your store will always offer framing services.

The Company does not restrict you from soliciting any customers, no matter who they are or where they are located. However, you may not sell goods or services over the Internet except in accordance with the Company's Policy & Procedures Manual.

REMAINDER OF THIS PAGE LEFT BLANK INTENTIONALLY

**ITEM 17**

**RENEWAL, TERMINATION, TRANSFER AND DISPUTE RESOLUTION**

**THE FRANCHISE RELATIONSHIP**

**This table lists certain important provisions of the franchise and related agreements. You should read these provisions in the agreements attached to this Disclosure Document.**

<b>Provisions</b>	<b>Article in Franchise Agreement</b>	<b>Summary</b>
a. Length of the franchise term	Article II	10 Years
b. Renewal or extension of the term	Article II	If you are in good standing you can add an additional term of years (10 years maximum per renewal term)
c. Requirements for you to renew or extend	Article II	Notify the Company, sign then-current agreement, participate in any required education courses, remodel if required, sign release and not be in default with the landlord or the Company. You may be required to sign a contract with materially different terms and conditions than your original contract, including a different exclusive territory, royalty rate and Advertising Fund contribution.
d. Termination by you	None	You may terminate the Franchise Agreement under any grounds permitted by law.
e. Termination by the Company without cause	None	Not Applicable
f. Termination by the Company with cause	Article XIII	The Company can terminate only if you default

g. "Cause" defined - defaults which can be cured	Article XIII.C	You have 30 days to cure: non-payment of fees, non-submission of reports, failure to obtain our approval of any matter required by Franchise Agreement, failure to complete training, and failure to operate your franchise in accordance with Policy & Procedures Manual or in an unclean or unsafe manner.
--	----------------	--

<b>Provisions</b>	<b>Article in Franchise Agreement</b>	<b>Summary</b>
h. "Cause" defined -- non-curable defaults	Article XIII.B	Non-curable defaults: conviction of felony, abandonment, trademark misuse, false sales reports, unauthorized use of the premises, and unapproved transfers
i. Your obligations on termination/non-renewal	Article XIV	Obligations include complete de-identification, payment of amounts due, payment of unredeemed gift card balances, return of all store records, manuals and training materials, and deletion of all social media accounts associated with your franchised-business (also see "r" below)
j. Assignment of contract by the Company	None	There is no restriction on the Company's right to assign
k. "Transfer" by you - definition	Article XII	Includes transfer of contract or assets or ownership change
l. The Company's approval of transfer by franchisee	Articles XII.C and XII.D	The Company has the right to approve all transfers but will not unreasonably withhold approval
m.- Conditions for the Company's approval of transfer	Article XII.D	New franchisee qualifies, transfer fee paid, purchase agreement approved, training arranged, release signed by you, current agreement signed by new franchisee (also see "r" below), new franchisee pays \$10,000 to the Marketing Fund for marketing initiatives for store during the first 6 months

n. The Company's right of first refusal to acquire your business	Article XII.J	The Company can match any offer for your business
o. The Company's option to purchase your business	Article XIV.C	Upon termination, the Company may purchase your inventory and assume your store lease
p.—_Your death or disability	Article XII.I	Franchise must be assigned by estate to approved buyer within 6 months
q. Non-competition covenants during the term of the franchise	Article XV	No involvement in competing business anywhere in U.S.

Provisions	Article in Franchise Agreement	Summary
r. Non-competition covenants after the franchise is terminated or expires	Article XV.C	No competing business for 2 years within 10 miles of your former location or another The Great Frame Up franchise (including after assignment)
s. Modification of the agreement	None	No modifications generally but Policy & Procedures Manual subject to change
t. Integration/merger clause	Article XX	Only the terms of the Franchise Agreement are binding (subject to state law). Any representations or promises made outside the Disclosure Document and Franchise Agreement may not be enforceable. Notwithstanding the foregoing, nothing in the franchise agreement or any related agreement is intended to disclaim the representation made in the Franchise Disclosure Document.-
u. Dispute resolution by arbitration or mediation	None	Not Applicable
v. Choice of forum	Article XXIII	Litigation must be in Houston, Texas, subject to the franchisee's state law
w. -Choice of law	Article XXII	Texas law applies, subject to the franchisee's state law

**See the state addenda to the Franchise Agreement and Disclosure Document for special state disclosures.**

REMAINDER OF THIS PAGE LEFT BLANK INTENTIONALLY

## ITEM 18

### PUBLIC FIGURES

The Company does not use any public figure to promote its franchise.

## ITEM 19

### FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of the franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the Disclosure Document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

We do not make any representations about a franchisee's future financial performance or the past financial performance of company-owned or franchised outlets. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor's management by contacting our Chief Financial Officer, Joseph A. Lynch, Franchise Concepts, Inc., 5700 Mexico Road, Suite 6, St. Peters, Missouri 63376, telephone (866) 719-8200; the Federal Trade Commission; and the appropriate state regulatory agencies.

REMAINDER OF THIS PAGE LEFT BLANK  
INTENTIONALLY

ITEM 20

OUTLETS AND FRANCHISEE INFORMATION

Outlets listed in this Item include 1 Showroom Store in Tampa, Florida

Table No. 1

Systemwide Outlet Summary  
For Years 2021 To 2023

Outlet Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
Franchised	<del>2022</del> 2021	63 <del>60</del>	60 <del>56</del>	-3 <del>4</del>
	<del>2023</del> <del>20</del> <del>22</del>	60 <del>56</del>	56 <del>55</del>	-4 <del>1</del>
	2023 <del>2</del> 024	56 <del>55</del>	55 <del>54</del>	-1
Company-Owned	<del>2022</del> 021	0	0	0
	<del>2023</del> <del>20</del> <del>22</del>	0	0	0
	2023 <del>2</del> 024	0	0	0
Total Outlets	<del>2022</del> 021	63 <del>60</del>	60 <del>56</del>	-3 <del>4</del>
	<del>2023</del> <del>20</del> <del>22</del>	60 <del>56</del>	56 <del>55</del>	-4 <del>1</del>
	2023 <del>2</del> 024	56 <del>55</del>	55 <del>54</del>	-1

Table No. 2

Transfers of Outlets from Franchisees to New Owners (other than the Franchisor) For Years 2021 to 2023

State	Year	Number of Transfers
Colorado	2021	0
	2022	1
	2023	0
Indiana	2021	1
	2022	0
	2023	0
Minnesota	2021	0
	2022	0
	2023	1
Missouri	2021	0
	2022	1
	2023	0
	2021	1
	2022	2

<b>Total</b>	<b>2023</b>	<b>4</b>
--------------	-------------	----------

**Transfers of Outlets from Franchisees to New Owners (other than the Franchisor) For Years 2022 to 2024**

<u>State</u>	<u>Year</u>	<u>Number of Transfers</u>
<u>California</u>	<u>2022</u>	<u>0</u>
	<u>2023</u>	<u>0</u>
	<u>2024</u>	<u>1</u>
<u>Colorado</u>	<u>2022</u>	<u>1</u>
	<u>2023</u>	<u>0</u>
	<u>2024</u>	<u>0</u>
<u>Minnesota</u>	<u>2022</u>	<u>0</u>
	<u>2023</u>	<u>1</u>
	<u>2024</u>	<u>0</u>
<u>Missouri</u>	<u>2022</u>	<u>1</u>
	<u>2023</u>	<u>0</u>
	<u>2024</u>	<u>0</u>
<u>Washington</u>	<u>2022</u>	<u>0</u>
	<u>2023</u>	<u>0</u>
	<u>2024</u>	<u>1</u>
<u>Total</u>	<u>2022</u>	<u>2</u>
	<u>2023</u>	<u>1</u>
	<u>2024</u>	<u>2</u>

Table No. 3

**Status of Franchised Outlets  
For Years 2021 to 2023**

<b>State</b>	<b>Year</b>	<b>Outlets at Start of Year</b>	<b>Outlets Opened</b>	<b>Terminations</b>	<b>Non-Renewals</b>	<b>Reacquired By Franchisor</b>	<b>Ceased Operations Other Reasons</b>	<b>Outlets At End of The Year</b>
<b>California</b>	2021	3	0	0	0	0	0	3
	2022	3	0	0	0	0	0	3
	2023	3	0	0	0	0	0	3
<b>Colorado</b>	2021	4	0	0	0	0	0	4
	2022	4	0	0	0	0	1	3
	2023	3	0	0	0	0	0	3
<b>Florida</b>	2021	7	0	0	0	0	0	7
	2022	7	0	0	0	0	0	7
	2023	7	0	0	0	0	1	6
<b>Georgia</b>	2021	4	0	0	0	0	1	3
	2022	3	0	0	0	0	0	3
	2023	3	0	0	0	0	0	3
<b>Illinois</b>	2021	15	0	0	0	0	1	14
	2022	14	0	0	0	0	1	13

	2023	13	4	0	0	0	4	13
Indiana	2021	5	0	0	0	0	0	5
	2022	5	0	0	0	0	0	5
	2023	5	0	0	0	0	0	5
Iowa	2021	4	0	0	0	0	0	4
	2022	4	0	0	0	0	0	4
	2023	4	0	0	0	0	0	4
Kansas	2021	2	0	0	0	0	0	2
	2022	2	0	0	0	0	0	2
	2023	2	0	0	0	0	0	2
Kentucky	2021	4	0	0	0	0	0	4
	2022	4	0	0	0	0	4	0
	2023	0	0	0	0	0	0	0
Michigan	2021	2	0	0	0	0	0	2
	2022	2	0	0	0	0	0	2
	2023	2	0	0	0	0	0	2
Minnesota	2021	4	0	0	0	0	0	4
	2022	4	0	0	0	0	0	4
	2023	4	0	0	0	0	0	4
Missouri	2021	4	0	0	0	0	0	4
	2022	4	0	0	0	0	0	4
	2023	4	0	0	0	0	0	4
New-Jersey	2021	4	0	0	0	0	0	4
	2022	4	0	0	0	0	0	4
	2023	4	0	0	0	0	0	4

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired By Franchisor	Ceased Operations Other Reasons	Outlets At End of The Year
New York	2021	4	0	0	0	0	0	4
	2022	4	0	0	0	0	0	4
	2023	4	0	0	0	0	0	4
Pennsylvania	2021	3	0	0	0	0	0	3
	2022	3	0	0	0	0	0	3
	2023	3	0	0	0	0	0	3
South Carolina	2021	4	0	0	0	0	0	4
	2022	4	0	0	0	0	0	4
	2023	4	0	0	0	0	0	4
Texas	2021	3	0	0	0	0	1	2
	2022	2	0	0	0	0	0	2
	2023	2	0	0	0	0	0	2
Virginia	2021	4	0	0	0	0	0	4
	2022	4	0	0	0	0	0	4
	2023	4	0	0	0	0	0	4
Washington	2021	4	0	0	0	0	0	4
	2022	4	0	0	0	0	0	4
	2023	4	0	0	0	0	0	4
Wisconsin	2021	3	0	0	0	0	0	3
	2022	3	0	0	0	0	1	2
	2023	2	0	0	0	0	0	2
Total	2021	63	0	0	0	0	3	60
	2022	60	0	0	0	0	4	56
	2023	56	1	0	0	0	2	55

**Status of Franchised Outlets**  
**For Years 2022 to 2024**

<u>State</u>	<u>Year</u>	<u>Outlets at Start of Year</u>	<u>Outlets Opened</u>	<u>Terminations</u>	<u>Non-Renewals</u>	<u>Reacquired By Franchisor</u>	<u>Ceased Operations Other Reasons</u>	<u>Outlets At End of The Year</u>
<u>California</u>	<u>2022</u>	<u>3</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>3</u>
	<u>2023</u>	<u>3</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>3</u>
	<u>2024</u>	<u>3</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>2</u>
<u>Colorado</u>	<u>2022</u>	<u>4</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>3</u>
	<u>2023</u>	<u>3</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>3</u>
	<u>2024</u>	<u>3</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>3</u>
<u>Florida</u>	<u>2022</u>	<u>7</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>7</u>
	<u>2023</u>	<u>7</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>6</u>
	<u>2024</u>	<u>6</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>6</u>
<u>Georgia</u>	<u>2022</u>	<u>3</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>3</u>
	<u>2023</u>	<u>3</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>3</u>
	<u>2024</u>	<u>3</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>3</u>

<b><u>Illinois</u></b>	<u>2022</u>	<u>14</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>13</u>
	<u>2023</u>	<u>13</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>13</u>
	<u>2024</u>	<u>13</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>12</u>
<b><u>Indiana</u></b>	<u>2022</u>	<u>5</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>5</u>
	<u>2023</u>	<u>5</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>5</u>
	<u>2024</u>	<u>5</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>5</u>
<b><u>Iowa</u></b>	<u>2022</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
	<u>2023</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
	<u>2024</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
<b><u>Kansas</u></b>	<u>2022</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>
	<u>2023</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>
	<u>2024</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>
<b><u>Michigan</u></b>	<u>2022</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>
	<u>2023</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>
	<u>2024</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>
<b><u>Minnesota</u></b>	<u>2022</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
	<u>2023</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
	<u>2024</u>	<u>1</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>
<b><u>Missouri</u></b>	<u>2022</u>	<u>4</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>4</u>
	<u>2023</u>	<u>4</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>4</u>
	<u>2024</u>	<u>4</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>4</u>
<b><u>New Jersey</u></b>	<u>2022</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
	<u>2023</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
	<u>2024</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>

<u>State</u>	<u>Year</u>	<u>Outlets at Start of Year</u>	<u>Outlets Opened</u>	<u>Terminations</u>	<u>Non-Renewals</u>	<u>Reacquired By Franchisor</u>	<u>Ceased Operations Other Reasons</u>	<u>Outlets At End of The Year</u>
<u>New York</u>	<u>2022</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
	<u>2023</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
	<u>2024</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
<u>Pennsylvania</u>	<u>2022</u>	<u>3</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>3</u>
	<u>2023</u>	<u>3</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>3</u>
	<u>2024</u>	<u>3</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>3</u>
<u>South Carolina</u>	<u>2022</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
	<u>2023</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
	<u>2024</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
<u>Texas</u>	<u>2022</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>
	<u>2023</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>
	<u>2024</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>
<u>Virginia</u>	<u>2022</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
	<u>2023</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
	<u>2024</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
<u>Washington</u>	<u>2022</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
	<u>2023</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
	<u>2024</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
<u>Wisconsin</u>	<u>2022</u>	<u>3</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>2</u>
	<u>2023</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>
	<u>2024</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>
<u>Total</u>	<u>2022</u>	<u>60</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>4</u>	<u>56</u>
	<u>2023</u>	<u>56</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>	<u>55</u>
	<u>2024</u>	<u>55</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>3</u>	<u>54</u>

REMAINDER OF THIS PAGE LEFT BLANK INTENTIONALLY

Table No. 4

Status of Company-Owned Outlet For Years ~~2021~~2022 to ~~2023~~2024

State	Year	Outlets at Start of Year	Outlets Opened	Outlets Reacquired From-Franchisees	Outlets Closed	Outlets Sold to Franchisee	Outlets At End of The Year
Total	<del>2021</del> <u>2022</u>	0	0	0	0	0	0
	<del>2023</del> <u>2022</u>	0	0	0	0	0	0
	<del>2023</del> <u>2024</u>	0	0	0	0	0	0

Table No. 5

Projected Openings As Of December 31, ~~2023~~2024

State	Franchise Agreements Signed But Outlet Not Open	Projected New Franchised Outlets In The Next Fiscal Year	Projected New Company Owned Outlets In Next Fiscal
Illinois	1	0	0
Total	1	0	0

A list of names, business addresses, and business telephone numbers of all The Great Frame Up stores and franchisees as of December 31, ~~2023~~2024, is attached to this Disclosure Document as Exhibit B.

REMAINDER OF THIS PAGE LEFT BLANK INTENTIONALLY

Listed below is the name, city and state, and the current business telephone number (or, if unknown, the last known home telephone number) of every The Great Frame Up franchisee who has had a Franchise Agreement terminated, canceled, not renewed, sold their store, or otherwise voluntarily or involuntarily ceased to do business under the Franchise Agreement during the most recently completed fiscal year or who has not communicated with the Franchisor within 10 weeks of the issue date of this Disclosure Document. If you buy this franchise, your contact information may be disclosed to other buyers when you leave the franchise system.

Name	City, State	Telephone
<del>Diane Roberts</del> <u>Chuck &amp; Connie Hardee</u>	<del>Naples, Florida</del> <u>Spokane, WA</u>	<del>(239) 262-4723</del> <u>(509) 922-1399</u>
Tim & Marilyn Hanson <u>P-Mor Engineering</u>	Burnsville, Minnesota <u>Arlington Heights, IL</u>	<del>(952) 262-4723</del> <u>(847) 671-2530</u>
Gary Novak <u>Lesli Mash</u>	Homewood, Illinois <u>Clayton, MO</u>	<del>(708) 647-0453</del> <u>(314) 662-6778</u>
<u>Mohsen Jazayeri</u>	<u>Irvine, CA</u>	<u>(949) 552-6949</u>
<u>Kathy Cryer</u>	<u>Northridge, CA</u>	<u>(818) 602-5028</u>

During the last 3 fiscal years, we have not signed any confidentiality clauses with any former or current franchisees. In some instances, current and former franchisees sign provisions restricting their ability to speak openly about their experience with The Great Frame Up franchise system. You may wish to speak with current and former franchisees but be aware that not all such franchisees will be able to communicate with you.

There are no franchisee organizations associated with The Great Frame Up franchise system that we have created, sponsored, or endorsed. No independent franchisee organizations have asked to be included in this Disclosure Document, and we don't know of any such organizations formed for The Great Frame Up franchisees.

REMAINDER OF THIS PAGE LEFT BLANK INTENTIONALLY

## ITEM 21

### FINANCIAL STATEMENTS

Attached to this Disclosure Document as Exhibit C is a copy of the audited financial statements of Franchise Concepts, Inc. for the years 2021, 2022, 2023, and 20232024. FCI's fiscal year ends December 31 of each calendar year.

## ITEM 22

### CONTRACTS

Attached to this Disclosure Document as Exhibit D is a copy of the Franchise Agreement and a copy of the Release you will sign if you are renewing the Franchise Agreement or selling your franchise. Attached to this Disclosure Document as Exhibit E is the Market Unit Addendum to the Franchise Agreement (MUA). No other agreements are proposed for use by the Company in connection with the franchise described in this Disclosure Document. You and your spouse, if married, must sign a personal guaranty of performance of the Franchise Agreement.

## ITEM 23

### RECEIPT

Copies of a detachable receipt are at the very end of this Disclosure Document.

REMAINDER OF THIS PAGE LEFT BLANK INTENTIONALLY

**ADDENDA TO THE GREAT FRAME UP SYSTEMS  
UNIFORM FRANCHISE DISCLOSURE DOCUMENT**

**STATE REGULATIONS**

**FOR RESIDENTS OF THE STATE OF CALIFORNIA**

THE CALIFORNIA FRANCHISE INVESTMENT LAW REQUIRES THAT A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE SALE OF THE FRANCHISE BE DELIVERED TOGETHER WITH THE DISCLOSURE DOCUMENT.

California Business and Professions Code Sections 20000 through 20043 provides rights to the franchisee concerning termination, transfer, or non-renewal of a franchise. If the franchise agreement contains a provision that is inconsistent with the law, the law will control.

Item 2 is amended to state that the Company, or any person or franchise broker listed in Item 2 of the Franchise Disclosure Document is not subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities Exchange Act of 1934, 15 USCA 78a et seq., suspending or expelling such persons from membership in such association or exchange.

The Franchise Agreement provides for termination upon bankruptcy. This provision may not be enforceable under federal bankruptcy law (11 U.S.C.A. Sec. 101 et seq.).

The Franchise Agreement contains a covenant not to compete, which extends beyond the termination of the franchise. This provision may not be enforceable under California law.

Prospective franchisees are encouraged to consult private legal counsel to determine the applicability of California and federal laws (such as Business and Professions Code Section 20040.5, Code of Civil Procedure Section 1281, and the Federal Arbitration Act) to any provisions of a franchise agreement restricting venue to a forum outside the State of California.

The Franchise Agreement requires application of the laws of the State of Texas. This provision may not be enforceable under California law.

Section 31125 of the California Corporations Code requires us to give you a disclosure document, in a form containing the information that the commissioner may by rule or order require, before a solicitation of a proposed material modification of an existing franchise.

No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

**Registration of this franchise does not constitute approval, recommendation, or endorsement by the commissioner.**

## FOR RESIDENTS OF THE STATE OF ILLINOIS

Illinois law governs the franchise agreement(s).

In conformance with Section 4 of the Illinois Franchise Disclosure Act, any provision in a franchise agreement that designates jurisdiction and venue in a forum outside of the State of Illinois is void. However, a franchise agreement may provide for arbitration to take place outside of Illinois.

Franchisees' rights upon termination and non-renewal are set forth in sections 19 and 20 of the Illinois Franchise Disclosure Act.

In conformance with Section 41 of the Illinois Franchise Disclosure Act, any condition, stipulation or provision purporting to bind any person acquiring any franchise to waiver compliance with the Illinois Franchise Disclosure Act or any other law of Illinois is void.

No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including, fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.–

## FOR RESIDENTS OF THE STATE OF MINNESOTA

Minnesota statute 80C14 provides: It shall be deemed unfair and inequitable for any person to:

(A) Terminate or cancel a franchise without first giving written notice setting forth all the reasons for the termination or cancellation to the Franchisee at least 90 days in advance of termination or cancellation, and the recipient of a notice fails to correct the reasons stated for cancellation or termination within 60 days within receipt of the notice, except that the notice shall be effective immediately upon receipt where the alleged grounds are:

- 1) Voluntary abandonment of the franchise relationship by the Franchisee;
- 2) The conviction of the Franchisee of an offense directly related to the business conducted pursuant to the franchise; or
- 3) Failure to cure a default under the Franchise Agreement which materially impairs the good-will associated with the Franchisor's trade name, trademark, service mark, logotype or

3) other commercial symbol after the Franchisee has received written notice to cure of at least 24 hours in advance thereof;

(B) Terminate or cancel a franchise except for good cause. "Good cause" shall be failure by the Franchisee substantially to comply with reasonable requirements imposed upon him by the franchise including, but not limited to:

- 1) The bankruptcy or insolvency of the Franchisee;
- 2) Assignment for the benefit of creditors or similar disposition of the assets of the franchise business;
- 3) Voluntary abandonment of the franchise business;
- 4) Conviction or a plea of guilty or no contest to a charge of violating any law relating to the franchise business; or
- 4) 5) Any act by, or conduct of, the Franchisee which materially impairs the goodwill associated with the Franchisor's trademark, trade name, service mark, logotype or other commercial symbol; or

(C) Unless the failure to renew the franchise is for good cause as defined in clause (b), Franchisor may not fail to renew a franchise unless (i) the Franchisee has been given written notice

of the intention not to renew at least 180 days in advance thereof and (ii) has been given an opportunity to operate the franchise over a sufficient period of time to enable the franchisee to recover the fair market value of the franchise as a going concern measured from the date of the failure to renew. No franchisor may refuse to renew a franchise if the refusal is for the purpose of converting the franchisee's business premises to an operation that will be owned by the franchisor for its own account.

A franchisor may not unreasonably withhold consent to an assignment, transfer, or sale of the franchise where the assignee meets the present qualifications and standards required of other franchisees.

Item 13 is modified as follows: The Minnesota Department of Commerce requires that a Franchisor indemnify Minnesota franchisees against liability to third parties resulting from claims by third parties that the Franchisee's use of the trademark infringes trademark rights of the third party. The Company does not indemnify against the consequences of the Franchisee's use of the Company's trademark except in accordance with the requirements of the Franchise Agreement, and, as a condition to indemnification, the Franchisee must provide notice to the Company of any such claim within 10 days and tender the defense of the claim to the Company. If the Company accepts the tender of defense, the Company has the right to manage the defense of the claim including the right to compromise, settle or otherwise resolve the claim, and to determine whether to appeal a final determination of the claim.

Non-Sufficient-Fund checks are governed by Minnesota Statute § 604.113, which puts a cap of \$30 on service charges. Minnesota Stat. § 80C.21 and Minnesota Rules 2860.4400(J) prohibit the franchisor from: (i) requiring litigation to be conducted outside Minnesota; (ii) requiring waiver of a jury trial; and (iii) requiring the franchisee to consent to liquidated damages, termination penalties or judgment notes. Minnesota Rules 2860.4400(D) prohibits a franchisor from requiring a franchisee to assent to a release that would relieve any person from liability imposed by Minnesota Statutes, Chapter 80C. The franchisee cannot be required to consent to the franchisor obtaining injunctive relief. The franchisor may seek injunctive relief. See Minn. Rules 2860.4400(J). Also, a court will determine if a bond is required. The Limitations of Claims section of the Franchise Agreement, if any, is amended to comply with Minnesota Stat. § 80C.17, subd. 5. Minnesota Rules 2860.4400(G) prohibits a franchisor from imposing on a franchisee by contract or rule, whether written or oral, any standard of conduct that is unreasonable.

No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including, fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.–

Minnesota has added the following Risk Factors to the State Cover Page:

**Supplier Control.** You must purchase all or nearly all of the inventory or supplies that are necessary to operate your business from the franchisor, its affiliates, or suppliers that the franchisor designates, at prices the franchisor or they set. These prices may be higher than prices you could obtain elsewhere for the same or similar goods. This may reduce the anticipated profit of your franchise business.

**Turnover Rate.** During the last 3 years, a high percentage of franchised outlets (~~more than 13~~**10**%) ceased operations for an undisclosed reason. This franchise could be a higher risk investment than a franchise in a system with a lower turnover rate.

## FOR RESIDENTS OF THE STATE OF NEW YORK

1. The following information is added to the cover page of the Franchise Disclosure Document:

**INFORMATION COMPARING FRANCHISORS IS AVAILABLE. CALL THE STATE ADMINISTRATORS LISTED IN EXHIBIT A OR YOUR PUBLIC LIBRARY FOR SOURCES OF INFORMATION. REGISTRATION OF THIS FRANCHISE BY NEW YORK STATE DOES NOT MEAN THAT NEW YORK STATE RECOMMENDS IT OR HAS VERIFIED THE INFORMATION IN THIS FRANCHISE DISCLOSURE –DOCUMENT. –IF –YOU –LEARN –THAT –ANYTHING –IN- THE FRANCHISE DISCLOSURE DOCUMENT IS UNTRUE, CONTACT THE FEDERAL TRADE COMMISSION AND NEW YORK STATE DEPARTMENT OF LAW, BUREAU OF INVESTOR PROTECTION AND SECURITIES, 28 LIBERTY STREET, 21ST FLOOR, NEW YORK, NEW YORK 10005.**

**THE FRANCHISOR MAY, IF IT CHOOSES, NEGOTIATE WITH YOU ABOUT ITEMS COVERED IN THE FRANCHISE DISCLOSURE DOCUMENT. HOWEVER, THE FRANCHISOR CANNOT USE THE NEGOTIATING PROCESS TO PREVAIL UPON A PROSPECTIVE FRANCHISEE TO ACCEPT TERMS WHICH ARE LESS FAVORABLE THAN THOSE SET FORTH IN THIS FRANCHISE DISCLOSURE DOCUMENT.**

1. The following is added at the end of Item 3:

Except as provided above, with regard to the franchisor, its predecessor, a person identified in Item 2, or an affiliate offering franchises under the franchisor's principal trademark:

A. No such party has an administrative, criminal or civil action pending against that person alleging: a felony, a violation of a franchise, antitrust, or securities law, fraud, embezzlement, fraudulent conversion, misappropriation of property, unfair or deceptive practices, or comparable civil or misdemeanor allegations.

B. No such party has pending actions, other than routine litigation incidental to the business, which are significant in the context of the number of franchisees and the size, nature or financial condition of the franchise system or its business operations.

C. No such party has been convicted of a felony or pleaded nolo contendere to a felony charge or, within the 10 year period immediately preceding the application for registration, has been convicted of or pleaded nolo contendere to a misdemeanor charge or has been the subject of a civil action alleging: violation of a franchise, antifraud, or securities law; fraud; embezzlement; fraudulent conversion or misappropriation of property; or unfair or deceptive practices or comparable allegations.

D. No such party is subject to a currently effective injunctive or restrictive order or decree relating to the franchise, or under a Federal, State, or Canadian franchise, securities, antitrust, trade regulation or trade practice law, resulting from a concluded or pending action or proceeding brought by a public agency; or is subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities and Exchange Act of 1934, suspending or expelling such person from membership in such association or exchange; or is subject to a currently effective injunctive or restrictive order relating to any other business activity as a result of an action brought by a public agency or department, including, without limitation, actions affecting a license as a-

D. real estate broker or sales agent.

3. The following is added to the end of Item 4:

Neither the franchisor, its affiliate, its predecessor, officers, or general partner during the 10-year period immediately before the date of the offering circular: (a) filed as debtor (or had filed against it) a petition to start an action under the U.S. Bankruptcy Code; (b) obtained a discharge of its debts under the bankruptcy code; or (c) was a principal officer of a company or a general partner in a partnership that either filed as a debtor (or had filed against it) a petition to start an action under the U.S. Bankruptcy Code or that obtained a discharge of its debts under the U.S. Bankruptcy Code during or within 1 year after that officer or general partner of the franchisor held this position in the company or partnership.

4. The following is added to the end of Item 5:

The initial franchise fee constitutes part of our general operating funds and will be used as such in our discretion.

5. The following is added to the end of the “Summary” sections of Item 17(c), titled “**Requirements for franchisee to renew or extend**,” and Item 17(m), entitled “**Conditions for franchisor approval of transfer**”:

However, to the extent required by applicable law, all rights you enjoy and any causes of action arising in your favor from the provisions of Article 33 of the General Business Law of the State of New York and the regulations issued thereunder shall remain in force; it being the intent of this proviso that the non-waiver provisions of General Business Law Sections 687.4 and 687.5 be satisfied.

6. The following language replaces the “Summary” section of Item 17(d), titled “**Termination by franchisee**”:

You may terminate the agreement on any grounds available by law.

7. The following is added to the end of the “Summary” section of Item 17(j), titled “**Assignment of contract by franchisor**”:

However, no assignment will be made except to an assignee who in good faith and judgment of the franchisor, is willing and financially able to assume the franchisor’s obligations under the Franchise Agreement.

8. The following is added to the end of the “Summary” sections of Item 17(v), titled “**Choice of forum**”, and Item 17(w), titled “**Choice of law**”:

The foregoing choice of law should not be considered a waiver of any right conferred upon the franchisor or upon the franchisee by Article 33 of the General Business Law of the State of New York.

## FOR RESIDENTS OF THE STATE OF WASHINGTON

### WASHINGTON ADDENDUM TO THE FRANCHISE DISCLOSURE DOCUMENT, THE FRANCHISE AGREEMENT, AND ALL RELATED AGREEMENTS

The provisions of this Addendum form an integral part of, are incorporated into, and modify the Franchise Disclosure Document, the franchise agreement, and all related agreements regardless of anything to the contrary contained therein. This Addendum applies if: (a) the offer to sell a franchise is accepted in Washington; (b) the purchaser of the franchise is a resident of Washington; and/or (c) the franchised business that is the subject of the sale is to be located or operated, wholly or partly, in Washington.

1. **Conflict of Laws.** In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, chapter 19.100 RCW will prevail.

2. **Franchisee Bill of Rights.** RCW 19.100.180 may supersede provisions in the franchise agreement or related agreements concerning your relationship with the franchisor, including in the areas of termination and renewal of your franchise. There may also be court decisions that supersede the franchise agreement or related agreements concerning your relationship with the franchisor. Franchise agreement provisions, including those summarized in Item 17 of the Franchise Disclosure Document, are subject to state law.

3. **Site of Arbitration, Mediation, and/or Litigation.** In any arbitration or mediation involving a franchise purchased in Washington, the arbitration or mediation site will be either in the state of Washington, or in a place mutually agreed upon at the time of the arbitration or mediation, or as determined by the arbitrator or mediator at the time of arbitration or mediation. In addition, if litigation is not precluded by the franchise agreement, a franchisee may bring an action or proceeding arising out of or in connection with the sale of franchises, or a violation of the Washington Franchise Investment Protection Act, in Washington.

4. **General Release.** A release or waiver of rights in the franchise agreement or related agreements purporting to bind the franchisee to waive compliance with any provision under the Washington Franchise Investment Protection Act or any rules or orders thereunder is void except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel, in accordance with RCW 19.100.220(2). In addition, any such release or waiver executed in connection with a renewal or transfer of a franchise is likewise void except as provided for in RCW 19.100.220(2).

5. **Statute of Limitations and Waiver of Jury Trial.** Provisions contained in the franchise agreement or related agreements that unreasonably restrict or limit the statute of limitations period for claims under the Washington Franchise Investment Protection Act, or rights or remedies under the Act such as a right to a jury trial, may not be enforceable.

6. **Transfer Fees.** Transfer fees are collectable only to the extent that they reflect the franchisor's reasonable estimated or actual costs in effecting a transfer.

7. **Termination by Franchisee.** The franchisee may terminate the franchise agreement under any grounds permitted under state law.

8. **Certain Buy-Back Provisions.** Provisions in franchise agreements or related agreements that permit the franchisor to repurchase the franchisee's business for any reason during the term of the franchise agreement without the franchisee's consent are unlawful pursuant to RCW 19.100.180(2)(j), unless the franchise is terminated for good cause.

9. **Fair and Reasonable Pricing.** Any provision in the franchise agreement or related agreements that requires the franchisee to purchase or rent any product or service for more than a fair and reasonable price is unlawful under RCW 19.100.180(2)(d).

10. **Waiver of Exemplary & Punitive Damages.** RCW 19.100.190 permits franchisees to seek treble damages under certain circumstances. Accordingly, provisions contained in the franchise agreement or elsewhere requiring franchisees to waive exemplary, punitive, or similar damages are void, except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel, in accordance with RCW 19.100.220(2).

11. **Franchisor's Business Judgement.** Provisions in the franchise agreement or related agreements stating that the franchisor may exercise its discretion on the basis of its reasonable business judgment may be limited or superseded by RCW 19.100.180(1), which requires the parties to deal with each other in good faith.

12. **Indemnification.** Any provision in the franchise agreement or related agreements requiring the franchisee to indemnify, reimburse, defend, or hold harmless the franchisor or other parties is hereby modified such that the franchisee has no obligation to indemnify, reimburse, defend, or hold harmless the franchisor or any other indemnified party for losses or liabilities to the extent that they are caused by the indemnified party's negligence, willful misconduct, strict liability, or fraud.

13. **Attorneys' Fees.** If the franchise agreement or related agreements require a franchisee to reimburse the franchisor for court costs or expenses, including attorneys' fees, such provision applies only if the franchisor is the prevailing party in any judicial or arbitration proceeding.

14. **Noncompetition Covenants.** Pursuant to RCW 49.62.020, a noncompetition covenant is void and unenforceable against an employee, including an employee of a franchisee, unless the employee's earnings from the party seeking enforcement, when annualized, exceed \$100,000 per year (an amount that will be adjusted annually for inflation). In addition, a noncompetition covenant is void and unenforceable against an independent contractor of a franchisee under RCW 49.62.030 unless the independent contractor's earnings from the party seeking enforcement, when annualized, exceed \$250,000 per year (an amount that will be adjusted annually for inflation). As a result, any provision contained in the franchise agreement or elsewhere that conflicts with these

limitations is void and unenforceable in Washington.

15. **Nonsolicitation Agreements.** RCW 49.62.060 prohibits a franchisor from restricting, restraining, or prohibiting a franchisee from (i) soliciting or hiring any employee of a franchisee of the same franchisor or (ii) soliciting or hiring any employee of the franchisor. As a result, any such provisions contained in the franchise agreement or elsewhere are void and unenforceable in Washington.

16. **Questionnaires and Acknowledgments.** No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

17. **Prohibitions on Communicating with Regulators.** Any provision in the franchise agreement or related agreements that prohibits the franchisee from communicating with or complaining to regulators is inconsistent with the express instructions in the Franchise Disclosure Document and is unlawful under RCW 19.100.180(2)(h).

18. **Advisory Regarding Franchise Brokers.** Under the Washington Franchise Investment Protection Act, a “franchise broker” is defined as a person that engages in the business of the offer or sale of franchises. A franchise broker represents the franchisor and is paid a fee for referring prospects to the franchisor and/or selling the franchise. If a franchisee is working with a franchise broker, franchisees are advised to carefully evaluate any information provided by the franchise broker about a franchise.

A copy of the Washington Addendum is attached to the Franchise Agreement, Exhibit D to this Franchise Disclosure Document, with the Company’s signature.

REMAINDER OF THIS PAGE LEFT BLANK INTENTIONALLY

**EXHIBIT A**

**LIST OF ADMINISTRATORS  
AND  
AGENTS FOR SERVICE OF PROCESS**

## LIST OF STATE ADMINISTRATORS

STATE OF CALIFORNIA, Corporations Commissioner, California Department of Financial Protection and Innovation, 320 West 4th Street, Los Angeles, California 90013-1105; Telephone: (866) 275-2677.

STATE OF CONNECTICUT, Banking Commissioner, 44 Capitol Avenue, Hartford, Connecticut 06106; Telephone: (203) 566-4560.

STATE OF HAWAII, Commissioner of Securities, 1010 Richards Street, Honolulu, Hawaii; Telephone: (808) 548-6521.

STATE OF ILLINOIS, Illinois Attorney General, 500 South Second Street, Springfield, Illinois 62706; Telephone: (217) 782-4465.

STATE OF INDIANA, Chief Deputy Commissioner, Securities Division, 302 West Washington Street, Room E111, Indianapolis, Indiana 46204; Telephone: (317) 232-6681.

STATE OF MARYLAND, Office of the Attorney General, Securities Division, 200 St. Paul Place, Baltimore, Maryland 21202-2020; Telephone: (410) 576-6360.

STATE OF MICHIGAN, Franchise Administrator, 670 Law Building, Lansing, Michigan 48913; Telephone: (517) 373-7177.

STATE OF MINNESOTA, Deputy Commissioner, Minnesota Department of Commerce, 85 7th Place East, Suite 280, St. Paul, Minnesota 55101; Telephone: (651) 539-1500.

STATE OF NEW YORK, New York State Department of Law, Investor Protection Bureau, 28 Liberty Street, 21st Floor, New York, N.Y. 10005; Telephone: (212) 416-8236.

STATE OF NORTH DAKOTA, Securities Commissioner, North Dakota Securities Department, 600 East Boulevard Avenue, State Capitol – 5<sup>th</sup> Floor, Department 414, Bismarck, North Dakota 58505-0510; Telephone: (701) 328-4712.

STATE OF RHODE ISLAND, Administrator, Division of Securities, Department of Business Regulation, John O. Pastore Complex, 1511 Pontiac Avenue, Building 69-1, Cranston, Rhode Island 02910; Telephone: (401) 462-9587.

STATE OF SOUTH DAKOTA, Franchise Administrator, Division of Securities, 124 S. Euclid, Suite 104, Pierre, South Dakota 57501; Telephone: (605) 773-4823.

STATE OF VIRGINIA, State Corporation Commission, Division of Securities and Retail Franchising, 1300 E. Main Street, 9<sup>th</sup> Floor, Richmond, Virginia 23219; Telephone: (804) 371-9051.

STATE OF WASHINGTON, Department of Financial Institutions, ~~150 Israel Road SW, Tumwater, Washington 98504~~ Securities Division, Department of Financial Institutions, PO Box 41200, Olympia, Washington 98504-1200; Telephone: (360) 902-8760.

STATE OF WISCONSIN, Commissioner of Securities, Franchise Administrator, 345 W. Washington Avenue, 4<sup>th</sup> Floor, P.O. Box 1768, Madison, Wisconsin 53701-1768; Telephone: (608) 261-9555.

## AGENTS FOR SERVICE OF PROCESS

State of CALIFORNIA is Commissioner of Corporations, California Department of Financial Protection and Innovation, 320 West 4th Street, Los Angeles, California 90013-1105.

State of ILLINOIS is the Illinois Attorney General, 500 South Second Street, Springfield, Illinois 62706.

State of INDIANA is the Secretary of State, 201 State House, 200 West Washington Street, Indianapolis, Indiana 46204.

State of MARYLAND is the Maryland Securities Commissioner, 200 St. Paul Place, Baltimore, Maryland 21202-2020.

State of MINNESOTA is the Commissioner of Commerce for Minnesota, 85 7th Place East, Suite 280, St. Paul, Minnesota 55101.

State of NEW YORK is the New York Secretary of State, 99 Washington Avenue, Albany, New York 12231, telephone (518) 473-2492.

State of NORTH DAKOTA is the Securities Commissioner, North Dakota Securities Department, 600 East Boulevard, State Capitol - 5th Floor, Department 414, Bismarck, North Dakota 58505-0510.

State of RHODE ISLAND is Director, Department of Business Regulation, John O. Pastore Complex, 1511 Pontiac Avenue, Building 69-1, Cranston, Rhode Island 02910; Telephone: (401) 462-9587.

State of SOUTH DAKOTA is Director of the Division of Securities, 124 S. Euclid, Pierre, South Dakota 57501.

State of VIRGINIA is Clerk of the State Corporation Commission, 1300 E. Main Street, 1st Floor, Richmond, Virginia 23219.

State of WASHINGTON is Department of Financial Institutions, ~~150 Israel Road SW, Tumwater, Washington 98501~~ Securities Division, Department of Financial Institutions, PO Box 41200, Olympia, Washington 98504-1200; Telephone: (360) 902-8760.

State of WISCONSIN is Commissioner of Securities, 345 W. Washington Avenue, 4<sup>th</sup> Floor, Madison, Wisconsin 53703.

If a state is not listed, the Franchisor has not appointed an agent of service in that state in connection with the requirements of franchise laws.

**EXHIBIT B**

**LIST OF CURRENT  
THE GREAT FRAME UP  
FRANCHISES**

**California**

Zayar Soe  
TGFU #202  
2222 Michelson Drive  
Suite 244  
Irvine, CA 92612  
(949) 552-6949

Percy & Rosemarie Yung  
TGFU #323  
5427 Telegraph Ave  
Oakland, CA 94609  
(510) 601-6389

**Colorado**

Melissa McKinney  
TGFU #152  
1017 E 9th Avenue  
Denver, CO 80218  
(303) 837-8846

Melissa, Al, & Sarah  
McKinney  
TGFU #153  
8176 W Bowles #B  
Littleton, CO 80123  
(303) 978-9057

Pamm & David Iannazzo  
TGFU #325  
430 Main Street  
Longmont, CO 80501  
(303) 772-7293

**Florida**

Al Schuth  
TGFU #257  
8646 Gladiolus Drive  
Suite 308  
Ft. Meyers, FL 33908  
(239) 481-1933

Javier & Maria Mejia  
TGFU #557  
4144 NW 16th Blvd  
Gainesville, FL 32605  
(352) 373-5400

Jennifer & John Walrave  
TGFU #508  
106 North 46th Ave  
Hollywood, FL 33021  
(954) 981-4880

Nick Scopelitis  
TGFU #571  
75 East Indiantown #602  
Jupiter, FL 33477  
(561) 747-3066

Alan & Heidrun Divers  
TGFU #675  
8908 4th Street North  
St. Petersburg, FL 33702  
(727) 578-0030

Alan & Heidrun Divers  
TGFU #628  
3400 W. Bay to Bay Blvd  
Tampa, FL 33629  
(813) 254-5423

**Georgia**

Chali & John Hodges  
TGFU #677  
1432 Dresden Dr  
Suite 400  
Atlanta, GA 30319  
(404) 464-5972

Andy & Carolyn Shalosky  
TGFU #679  
335 W. Ponce De Leon Ave  
Suite C  
Decatur, GA 30030  
(404) 257-6090

Chali & John Hodges  
TGFU #545  
100 N Peachtree Pkwy  
Suite 11  
Peachtree City, GA 30269  
(770) 487-0087

**Illinois**

P-Mor Engineering  
TGFU #101  
2905 N Broadway  
Chicago, IL 60657  
(773) 549-3927

Mark & Olet Jelke  
TGFU #107  
5234 S. Blackstone Ave  
Chicago, IL 60615  
(773) 752-2020

Klitzky Family Trust  
TGFU #261  
21 West Elm Street  
Chicago, IL 60610  
(312) 482-8811

Jon & Jennifer Baron\*  
TGFU #132  
905 W 55th Street  
Countryside, IL 60525  
(708) 352-6130

Klitzky Family Trust  
TGFU #102  
2950 Central Street  
Evanston, IL 60201  
(847) 869-9130

Steve & Lori Koziol  
TGFU #162  
726 West State Street  
Geneva, IL 60134  
(630) 232-7668

Jon & Jennifer Baron\*  
TGFU #104  
1172 Roosevelt Rd  
Glen Ellyn, IL 60137  
(630) 629-1200

Sandy Anderson  
TGFU #229  
8305 ½ West Golf Road  
Niles, IL 60714  
(847) 966-8400

Klitzky Family  
Trust/Mitzenmacher Family  
TGFU #124  
601 A Skokie Blvd  
Northbrook, IL 60062  
(847) 480-0400

Jon & Jennifer Baron\*  
TGFU #118  
9552 Southwest Highway  
Oak Lawn, IL 60453  
(708) 422-5517

Kevin Pietro  
TGFU #568  
705 Lake Street  
Oak Park, IL 60301  
(708) 848-5588

\*Franchisee also has signed a Franchise Agreement for an additional store that is not yet opened.

Kevin Pietro  
TGFU #108  
1696 Wise Road  
Schaumburg, IL 60193  
(847) 891-7650

### **Indiana**

Tony Mcguire  
TGFU #285  
21 1<sup>st</sup> Street SW  
Carmel, IN 46032  
(317) 843-2030

Robin and Robert Fox  
TGFU #109  
4209 E 62nd Street  
Indianapolis, IN 46220  
(317) 255-8282

Carla Nimmo  
TGFU #135  
8550 Ditch Road  
Indianapolis, IN 46260  
(317) 872-0900

Tony McGuire  
TGFU #147  
612 N Delaware St  
Indianapolis, IN 46204  
(317) 636-5040

Amy Uzelac & Adele Sutter  
TGFU #174  
1303 N Calumet Avenue  
Valparaiso, IN 46383  
(219) 477-5799

### **Iowa**

Angela Jackson  
TGFU #631  
5515 Mills Civic Parkway  
Suite 150  
West Des Moines, IA 50266  
(515) 226-2310

### **Kansas**

Mary Kaye Faubion  
TGFU #607  
14549 Metcalf Ave.  
Overland Park, KS 66223  
(913) 897-3200

Rodney & Karen Jantz  
TGFU #186  
4515 W. 90th St  
Prairie Village, KS 66207  
(913) 642-2211

### **Michigan**

Heather Burgess  
TGFU #268  
20655 Mack Avenue  
Grosse Pte Woods, MI 48236  
(313) 884-0140

David & Susan Bratto  
TGFU #644  
Shelby Central Plaza  
52025 Van Dyke Avenue  
Shelby Township, MI 48316  
(586) 786-9445

### **Minnesota**

Pedro & Shaina Madrid  
TGFU #275  
1004 W County Rd 42  
Burnsville, MN 55337  
(952) 898-1677

Pedro & Shaina Madrid  
TGFU #681  
854 W 78<sup>th</sup> St  
Chanhassen, MN 55317  
(952) 898-1703

### **Missouri**

Dan Gieseler & Keith Ernst  
TGFU #539  
1719 Clarkson Road  
Chesterfield, MO 63017  
(636) 537-3137

Keith Ernst & Dan Gieseler  
TGFU #682  
8131 Maryland  
Clayton, MO 63105  
(314) 863-8333

Mike & Sue Foley  
TGFU #537  
31 Allen Ave  
St. Louis, MO 63119  
(314) 892-8333

Steve & Becky Haden  
TGFU #541  
11467 Olive Street  
St. Louis, MO 63141  
(314) 432-8333

### **New Jersey**

Bart & Darlene Ingraldi  
TGFU #587  
127 Ark Road  
Mt Laurel, NJ 08054  
(856) 234-5055

### **New York**

Chris & Tracey Bonacci  
TGFU #286  
2900 Monroe Avenue  
Rochester, NY 14618  
(585) 264-0400

### **Pennsylvania**

Andy & Kristie McGinty  
TGFU #228  
2130 Marietta Ave  
Lancaster, PA 17603  
(717) 393-6337

Anh & Maggie Luong  
TGFU #615  
1183 Baltimore Pike  
Springfield, PA 19064  
(610) 544-4011

Jim & Kathy Dibrino  
TGFU #110  
302 W Lancaster Ave  
Wayne, PA 19087  
(610) 687-3060

### **South Carolina**

Stephen & Karen Ball  
TGFU #635  
22 Plantation Park Drive  
Suite 108  
Bluffton, SC 29910  
(843) 815-4661

\*Franchisee also has signed a Franchise Agreement for an additional store that is not yet opened.

**Texas**

Tom Williams, Brady & Susan  
Blair  
TGFU #574  
11410 Louetta  
Cypress, TX 77070  
(281) 376-6300

Tom Williams, Brady & Susan  
Blair  
TGFU #599  
17641 Stuebner Airline Rd  
Spring, TX 77379  
(281) 257-3663

**Virginia**

Michael & Jennifer Poole  
TGFU #197  
1860 Rio Hill Center  
Charlottesville, VA 22901  
(434) 973-8588

**Washington**

Tom Lang  
TGFU #559  
8701 N Division St  
Suite B  
Spokane, WA 99218  
(509) 468-4665

**Wisconsin**

Greg Nelson  
TGFU #245  
6633 Watts Road  
Madison, WI 53719  
(608) 277-0555

Tom Harris  
TGFU #227  
517 E Silver Spring Dr  
Whitefish Bay, WI 53217  
(414) 962-4889

\*Franchisee also has signed a Franchise Agreement for an additional store that is not yet opened.

**EXHIBIT C**

**FINANCIAL STATEMENTS**

**FRANCISE CONCEPTS, INC.  
AND SUBSIDIARIES**

**DECEMBER 31, 2024**



**CONNER ASH P.C.**  
Certified Public Accountants  
and Business Consultants

**FRANCHISE CONCEPTS, INC.  
AND SUBSIDIARIES**

CONSOLIDATED FINANCIAL STATEMENTS  
with  
INDEPENDENT AUDITORS' REPORT

YEARS ENDED DECEMBER 31, 2024, 2023 and 2022

## CONTENTS

---

	<b>Page</b>
Independent Auditors' Report	1
<b>Financial Statements</b>	
Consolidated balance sheets	3
Consolidated statements of operations and comprehensive income	4
Consolidated statements of stockholder's equity	5
Consolidated statements of cash flows	6
Notes to consolidated financial statements	7

## **INDEPENDENT AUDITORS' REPORT**

---

Board of Directors  
Franchise Concepts Inc. and Subsidiaries  
St. Louis, Missouri

### **Opinion**

We have audited the accompanying consolidated financial statements of Franchise Concepts Inc. and Subsidiaries (the "Company"), which comprise the consolidated balance sheets as of December 31, 2024, 2023 and 2022, and the related consolidated statements of operations and comprehensive income, stockholder's equity, and cash flows for the years then ended, and the related notes to the financial statements.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of Franchise Concepts Inc. and Subsidiaries as of December 31, 2024, 2023 and 2022, and the results of their operations and their cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

### **Basis for Opinion**

We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Our responsibilities under those standards are further described in the Auditors' Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of the Company and to meet our other ethical responsibilities in accordance with the relevant ethical requirements relating to our audits. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### **Responsibilities of Management for the Financial Statements**

Management is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern within one year after the date that the consolidated financial statements are available to be issued.

## **Auditors' Responsibilities for the Audit of the Financial Statements**

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with generally accepted auditing standards will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.

In performing an audit in accordance with generally accepted auditing standards, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the consolidated financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control related matters that we identified during the audit.

*Conner Ash P.C.*

St. Louis, Missouri

March 7, 2025

# FRANCHISE CONCEPTS, INC. AND SUBSIDIARIES

## CONSOLIDATED BALANCE SHEETS

December 31, 2024, 2023, and 2022

ASSETS			
	2024	2023	2022
<b>CURRENT ASSETS</b>			
Cash in bank	\$ 884,372	\$ 912,052	\$ 818,544
Restricted cash	383,248	352,836	322,595
Accounts receivable	121,034	125,614	120,449
Prepaid expenses	50,414	30,165	33,282
<b>TOTAL CURRENT ASSETS</b>	<b>1,439,068</b>	1,420,667	1,294,870
<b>OTHER ASSETS</b>			
Property and equipment, net	577	1,573	2,568
Right-of-use asset, net	214,067	35,270	79,688
Deferred tax assets	114,917	129,888	114,518
<b>TOTAL ASSETS</b>	<b>\$ 1,768,629</b>	\$ 1,587,398	\$ 1,491,644
<b>LIABILITIES AND STOCKHOLDER'S EQUITY</b>			
<b>CURRENT LIABILITIES</b>			
Accounts payable and accrued liabilities	\$ 296,141	\$ 251,377	\$ 244,904
Deferred revenue	53,806	44,511	82,077
Operating lease liability, current portion	39,842	35,916	45,278
Unexpended Grand Opening and Marketing Funds	201,478	197,980	193,554
<b>TOTAL CURRENT LIABILITIES</b>	<b>591,267</b>	529,784	565,813
<b>OPERATING LEASE LIABILITY</b> , less current portion	<b>174,405</b>	-	35,916
<b>TOTAL LIABILITIES</b>	<b>765,672</b>	529,784	601,729
<b>STOCKHOLDER'S EQUITY</b>			
Common stock, at par	867	867	867
Additional paid-in capital	1,844,283	1,844,283	1,844,283
Accumulated other comprehensive income	16,657	17,760	14,304
Accumulated surplus - Marketing Fund	275,485	476,919	510,660
Accumulated deficit	(1,134,335)	(1,282,215)	(1,480,199)
<b>TOTAL STOCKHOLDER'S EQUITY</b>	<b>1,002,957</b>	1,057,614	889,915
<b>TOTAL LIABILITIES AND STOCKHOLDER'S EQUITY</b>	<b>\$ 1,768,629</b>	\$ 1,587,398	\$ 1,491,644

See accompanying notes and auditors' report.

# FRANCHISE CONCEPTS, INC. AND SUBSIDIARIES

## CONSOLIDATED STATEMENTS OF OPERATIONS AND COMPREHENSIVE INCOME

Years Ended December 31, 2024, 2023 and 2022

	2024	2023	2022
<b>REVENUES</b>			
Franchise fees	\$1,117,579	\$1,103,008	\$1,116,245
Contributions to Marketing Funds	212,969	279,063	281,037
<b>TOTAL REVENUE</b>	<b>1,330,548</b>	1,382,071	1,397,282
<b>OPERATING EXPENSES</b>			
Cost of franchise services	830,279	729,164	734,145
Marketing funds expenses	414,403	312,804	256,725
General and administrative	156,796	155,920	160,662
<b>TOTAL EXPENSES</b>	<b>1,401,478</b>	1,197,888	1,151,532
<b>INCOME (LOSS) FROM OPERATIONS</b>	<b>(70,930)</b>	184,183	245,750
<b>OTHER INCOME (EXPENSE)</b>	<b>65,546</b>	9,945	(22,304)
<b>NET INCOME (LOSS) BEFORE INCOME TAX</b>	<b>(5,384)</b>	194,128	223,446
<b>INCOME TAX</b>	<b>48,170</b>	29,885	39,401
<b>NET INCOME (LOSS)</b>	<b>(53,554)</b>	164,243	184,045
<b>OTHER COMPREHENSIVE INCOME (LOSS)</b>			
Foreign currency translation	(1,103)	3,456	(2,900)
<b>COMPREHENSIVE INCOME (LOSS)</b>	<b>\$ (54,657)</b>	\$ 167,699	\$ 181,145

See accompanying notes and auditors' report.

**FRANCHISE CONCEPTS, INC. AND SUBSIDIARIES**  
**CONSOLIDATED STATEMENTS OF STOCKHOLDER'S EQUITY**

Years Ended December 31, 2024, 2023 and 2022

	Common Stock	Additional Paid-In Capital	Accumulated Other Comprehensive Income (Loss)	Accumulated Surplus - Marketing Fund	Accumulated Deficit	Total
Balance, December 31, 2021	\$ 867	\$ 1,844,283	\$ 17,204	\$ 486,348	\$ (1,639,932)	\$ 708,770
Net income	-	-	-	24,312	159,733	184,045
Foreign currency translation adjustments	-	-	(2,900)	-	-	(2,900)
Balance, December 31, 2022	\$ 867	\$ 1,844,283	\$ 14,304	\$ 510,660	\$ (1,480,199)	\$ 889,915
Net income (loss)	-	-	-	(33,741)	197,984	164,243
Foreign currency translation adjustments	-	-	3,456	-	-	3,456
Balance, December 31, 2023	\$ 867	\$ 1,844,283	\$ 17,760	\$ 476,919	\$ (1,282,215)	\$ 1,057,614
Net income (loss)	-	-	-	(201,434)	147,880	(53,554)
Foreign currency translation adjustments	-	-	(1,103)	-	-	(1,103)
Balance, December 31, 2024	<b>\$ 867</b>	<b>\$ 1,844,283</b>	<b>\$ 16,657</b>	<b>\$ 275,485</b>	<b>\$ (1,134,335)</b>	<b>\$ 1,002,957</b>

See accompanying notes and auditors' report.

# FRANCHISE CONCEPTS, INC. AND SUBSIDIARIES

## CONSOLIDATED STATEMENTS OF CASH FLOWS

Years Ended December 31, 2024, 2023 and 2022

	2024	2023	2022
<b>OPERATING ACTIVITIES</b>			
Net income (loss)	\$ (53,554)	\$ 164,243	\$ 184,045
Adjustments to reconcile net income (loss) to net cash provided by operating activities:			
Deferred income taxes	14,971	(15,370)	860
Depreciation	996	995	778
Gain on sale of assets	(47,548)	-	-
Noncash operating lease expense	(466)	(860)	1,506
Effects of changes in:			
Accounts receivable	4,580	(5,165)	35,476
Prepaid expenses	(20,249)	3,117	2,033
Accounts payable and accrued liabilities	44,764	6,473	(35,957)
Deferred revenue	9,295	(37,566)	(37,007)
Unexpended Grand Opening and Marketing Funds	3,498	4,426	16,640
Other activities	(1,103)	3,456	(2,900)
<b>Net cash provided by (used in) operating activities</b>	<b>(44,816)</b>	123,749	165,474
<b>INVESTING ACTIVITIES</b>			
Purchases of property and equipment	(20,553)	-	(1,952)
Proceeds from sale of assets	68,101	-	-
<b>Net cash provided by (used in) investing activities</b>	<b>47,548</b>	-	(1,952)
<b>NET INCREASE IN CASH AND EQUIVALENTS</b>	<b>2,732</b>	123,749	163,522
<b>BEGINNING CASH AND EQUIVALENTS</b>	<b>1,264,888</b>	1,141,139	977,617
<b>ENDING CASH AND EQUIVALENTS</b>	<b>\$ 1,267,620</b>	\$ 1,264,888	\$ 1,141,139
<b>SUPPLEMENTAL DISCLOSURES</b>			
Cash paid for income taxes	\$ 56,303	\$ 75,013	\$ 36,769
Noncash financing and investing activities:			
Right-of-use asset acquired through operating lease obligation	\$ 219,671	\$ -	\$ 121,343

See accompanying notes and auditors' report.

# FRANCHISE CONCEPTS, INC. AND SUBSIDIARIES

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

December 31, 2024, 2023 and 2022

---

### 1. NATURE OF OPERATIONS

Franchise Concepts, Inc. (“FCI”) is a Delaware corporation that, together with wholly owned subsidiaries, Mapleleaf, Inc. (“MLI”) and Mapleleaf Franchise Concepts, Inc. (“MLFCI”) (an Ontario corporation), franchises retail stores that offer for sale a variety of posters, prints, ready-made frames and in-store custom framing services throughout the United States and Canada. The Company’s brands are Deck The Walls, Framing & Art Centre and The Great Frame Up.

### 2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

#### Principles of Consolidation

The consolidated financial statements include the accounts of FCI, its wholly owned subsidiaries MLI and MLFCI, and two marketing funds (collectively, the “Company”). Significant intercompany accounts and transactions have been eliminated.

#### Foreign Currency Translation and Transactions

The balance sheet of MLFCI is translated into U.S. dollars using current exchange rates since the functional currency of MLFCI is the Canadian dollar. Adjustments resulting from these translations are recorded as a separate component of stockholder’s equity. The consolidated statement of operations and comprehensive income is translated at the average exchange rate prevailing during the period. Net gains and losses resulting from foreign exchange transactions are recorded in the consolidated statements of operations and comprehensive income.

#### Use of Estimates

The preparation of consolidated financial statements in conformity with accounting principles generally accepted in the United States of America (U.S. GAAP) requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the consolidated financial statements. Estimates also affect the reported amounts of revenues and expenses during the period. Actual results may differ from those estimates.

#### Concentration of Credit Risk

Concentrations of credit risk consist primarily of cash and accounts receivable. The Company maintains its cash accounts at high credit quality financial institutions. At times, such deposits may be in excess of the Federal Deposit Insurance Corporation insurance limit. The Company attempts to minimize credit risk from accounts receivable by reviewing each customer’s credit history before extending credit.

See auditors' report.

# FRANCHISE CONCEPTS, INC. AND SUBSIDIARIES

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

December 31, 2024, 2023 and 2022

---

### 2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES – CONTINUED

#### Revenue Recognition

##### *Franchise Fees*

The Company accounts for revenue in accordance with FASB Accounting Standards Codification Topic 606 (“ASC 606”), *Revenue from Contracts with Customers*.

Revenue is recognized in accordance with a five-step revenue model, as follows: identifying the contract with the customer; identifying the performance obligations in the contract; determining the transaction price; allocating the transaction price to the performance obligations; and recognizing revenue when (or as) the Company satisfies a performance obligation. The Company sells individual franchises that grant the right to develop a store in a designated area. The franchise agreement requires the franchisee to pay an initial nonrefundable franchise fee prior to opening the respective store and pay continuing fees, or royalties, on a weekly or monthly basis upon a percentage of franchisees’ gross sales. The term of the franchise agreement is ten years.

The franchise license granted represents a single performance obligation. Therefore, initial franchise fees are recognized over the term of the respective franchise agreement. Royalty income is also recognized over the term of the respective franchise agreement based on the royalties earned each period as the underlying sales occur. Transfer fees are recognized over the ten-year term associated with the new franchise agreement beginning at the time of transfer.

##### *Contributions to Marketing Funds*

Under ASC 606, contributions to marketing funds and related expenditures are reported on a gross basis in the consolidated statement of operations. The assets and liabilities held by the marketing funds are included within the respective balance sheet caption to which the assets and liabilities relate. Franchise agreements require the franchisee to pay contributions to marketing funds on a weekly or monthly basis based on a percentage of franchisees’ gross sales, which represents a portion of the consideration received for the single performance obligation of the franchise license. Contributions to marketing funds are recognized over the term of the franchise agreement based on the fees earned each period as the underlying sales occur. The marketing funds, which earned \$212,969, \$279,063 and \$281,037 in revenue during the years ended December 31, 2024, 2023 and 2022, respectively, cover substantially all expenses related to marketing, research, advertising and promotion. In 2024 there was an adjustment to the distribution of accounts receivable which resulted in a reduction to marketing fund revenue. These expenses amounted to \$414,403, \$312,804 and \$256,725 for the years ended December 31, 2024, 2023 and 2022, respectively. As the administrator of the marketing funds, the Company determines the content and placement of advertisements and advertising costs as incurred. The Company recognizes both royalty revenue from franchise fees and contributions to marketing funds over time.

**See auditors' report.**

# FRANCHISE CONCEPTS, INC. AND SUBSIDIARIES

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

December 31, 2024, 2023 and 2022

### 2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES – CONTINUED

#### Revenue Recognition – Continued

##### *Contract Liabilities*

The following table provides information about significant changes in the contract liabilities:

	<u>2024</u>	2023	<u>2022</u>
Deferred revenue, beginning of year	<b>\$ 44,511</b>	\$ 82,077	\$ 119,084
Revenue recognized that was included in deferred revenue at the beginning of the year	<b>(6,244)</b>	(42,385)	(49,037)
Increase in deferred revenue due to cash received during the year	<b>16,500</b>	5,000	12,500
Revenue recognized from cash received during the year	<b>(961)</b>	(181)	(470)
Deferred revenue, end of year	<b><u>\$ 53,806</u></b>	<u>\$ 44,511</u>	<u>\$ 82,077</u>

#### Accounts Receivable

Accounts receivable are stated at the amount management expects to collect from outstanding balances. Accounts are considered past due on an individual basis. Management provides for uncollectible amounts through a charge to earnings and a credit to an allowance for credit losses account based on its assessment of the current status of individual accounts. Balances that are still outstanding after management has used reasonable collection efforts are written off through a charge to the allowance for credit losses account and a credit to accounts receivable.

The allowance for credit losses accounts totaled \$518,076, \$506,258 and \$497,330 at December 31, 2024, 2023 and 2022, respectively. The allowance for credit losses represents a significant percentage of gross accounts receivable as certain franchisees are delinquent on royalty payments; however, the Company does not record revenue in connection with delinquent accounts based on historical collection activity. The Company is actively pursuing collection on all such amounts outstanding, including those for which a full reserve has been provided at December 31, 2024.

See auditors' report.

# FRANCHISE CONCEPTS, INC. AND SUBSIDIARIES

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

December 31, 2024, 2023 and 2022

---

### 2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES – CONTINUED

#### **Restricted Cash and Assets and Liabilities Related to Grand Opening and Marketing Funds**

The Company administers a Grand Opening Fund on behalf of the franchisees and collects these cash amounts from the franchisees in accordance with the provisions of the franchise agreements. The Company acts as an agent with regard to these contributions, and thus such contributions and related expenses are not included in the consolidated statement of operations and comprehensive income. The Company consolidates and reports cash received from franchisees for the Grand Opening Fund as restricted in the consolidated balance sheet. The Company has separately stated assets of its marketing funds within accounts receivable and restricted cash on the consolidated balance sheet. Liabilities related to both Grand Opening and marketing funds are included in Unexpended Grand Opening and Marketing Funds within current liabilities on the consolidated balance sheet.

In addition, the accumulated surplus in the marketing funds is not available for the Company to use for general expenditures and must be spent on advertising expenses as defined in the franchise agreement. Accumulated surplus as of December 31, 2024, 2023 and 2022 in the marketing funds was \$275,485, \$476,919 and \$510,660, respectively.

#### **Prepaid Expenses**

Prepaid expenses consist of prepaid commissions and other miscellaneous prepaid expenses.

#### **Property and Equipment**

Property and equipment consist primarily of office furnishings and computer hardware and software, stated at cost, less accumulated depreciation. All repairs that improve or extend the lives of the property are capitalized. Depreciation is computed using the straight-line method over estimated useful lives ranging from two to ten years.

#### **Leases**

The determination of whether an arrangement is a lease is made at the lease's inception. Under Topic 842, a contract is (or contains) a lease if it conveys the right to control the use of an identified asset for a period of time in exchange for consideration. Control is defined under the standard as having both the right to obtain substantially all of the economic benefits from use of the asset and the right to direct the use of the asset. Management only reassesses its determination if the terms and conditions of the contract are changed.

See auditors' report.

# FRANCHISE CONCEPTS, INC. AND SUBSIDIARIES

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

December 31, 2024, 2023 and 2022

---

### 2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES – CONTINUED

#### Leases – Continued

The Company leases office space under an operating lease. Right-of-use (ROU) assets represent the Company's right to use an underlying asset for the lease term and lease liabilities represent the Company's obligation to make lease payments. Operating lease ROU assets and liabilities are recognized at the lease commencement date based on the present value of lease payments over the lease term. The Company uses the implicit rate when it is readily determinable. Since most of the Company's leases do not provide an implicit rate, management uses the Company's incremental borrowing rate based on information available at lease commencement. Lease expense for lease payments is recognized on a straight-line basis over the lease term. The Company's lease terms may include options to extend or terminate the lease when it is reasonably certain that the Company will exercise the option. Variable lease payments are recognized when incurred.

The Company has elected the short-term lease exemption.

#### Income Taxes

The Company follows FASB ASC Topic 740-10, *Accounting for Uncertainty in Income Taxes*, which prescribes a comprehensive model for how an organization should measure, recognize, present and disclose in its consolidated financial statements uncertain tax positions that an organization has taken or expects to take on a tax return. Management annually reviews its tax positions and has determined that there are no material uncertain tax positions that require recognition in the consolidated financial statements as of December 31, 2024.

Deferred tax assets and liabilities are recognized for the tax effects of differences between the consolidated financial statement and tax bases of assets and liabilities. A valuation allowance is established to reduce deferred tax assets if it is more likely than not that a deferred tax asset will not be realized.

The Company files income tax returns with the U.S. federal government and with various state and local governments. The Company is no longer subject to U.S. federal, state and local income tax examinations by tax authorities in these jurisdictions for years prior to fiscal 2021.

#### Franchisee Asset Acquisition

On July 26, 2024, the Company purchased capital assets and inventory from a franchisee under rights granted by the franchise agreement. These assets were later sold to a related party, see note 10 for more details.

See auditors' report.

# FRANCHISE CONCEPTS, INC. AND SUBSIDIARIES

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

December 31, 2024, 2023 and 2022

---

### 2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES – CONTINUED

#### Subsequent Events

Subsequent events have been evaluated through March 7, 2025, which is the date the consolidated financial statements were available to be used.

### 3. PROPERTY AND EQUIPMENT

Property and equipment consists of:

	<u>2024</u>	<u>2023</u>	<u>2022</u>
Furniture and fixtures	\$ 14,557	\$ 14,557	\$ 126,394
Computer hardware and software	7,882	7,882	10,803
	<b>22,439</b>	22,439	137,197
Less: accumulated depreciation	<b>(21,862)</b>	(20,866)	(134,629)
Property and equipment, net	<b>\$ 577</b>	\$ 1,573	\$ 2,568

Depreciation expense charged against income totaled \$996, \$995 and \$778 for the years ended December 31, 2024, 2023 and 2022, respectively.

### 4. STOCKHOLDER'S EQUITY – COMMON STOCK

The Company's equity consists of 200,000 authorized shares of \$0.01 par value common stock.

At December 31, 2024, 2023 and 2022, 86,700 shares were issued and outstanding.

### 5. EMPLOYEE BENEFIT PLAN

The Company sponsors a 401 (k) profit sharing plan for employees with over three months of service. Employees may contribute up to the maximum amount allowed by the Internal Revenue Service. Company contributions are made at the discretion of the Board of Directors. Company contributions totaled to \$24,881, \$21,575 and \$17,206 for the years ended December 31, 2024, 2023 and 2022, respectively, and are included in general and administrative expense on the consolidated statement of operations and comprehensive income.

See auditors' report.

# FRANCHISE CONCEPTS, INC. AND SUBSIDIARIES

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

December 31, 2024, 2023 and 2022

### 6. LEASES

The Company leases buildings and office equipment under various noncancellable operating leases with expiration dates through September 2029. The following summarizes the line items in the income statements which include the components of lease expense for the year ended December 31:

	<u>2024</u>	2023	2022
Operating lease expense included in cost of franchise services	<b>\$ 48,823</b>	\$ 48,057	\$ 48,057
Variable lease expense included in cost of franchise services	<b>947</b>	1,263	4,062
Total lease expense	<b><u>\$ 49,770</u></b>	<u>\$ 49,320</u>	<u>\$ 52,119</u>

The following summarizes the weighted average remaining lease term and discount rate as of December 31:

	<u>2024</u>	2023	2022
<b>Weighted average remaining lease term</b>			
Operating leases	<b>4.75 years</b>	0.75 years	1.75 years
<b>Weighted average discount rate</b>			
Operating leases	<b>5.5%</b>	6.43%	6.43%

The following summarizes cash flow information related to leases for the year ended December 31:

	<u>2024</u>	2023	2022
Cash paid for amounts included in the measurement of operating lease liabilities	<b>\$ 45,089</b>	\$ 48,918	\$ 46,551
Lease assets obtained in exchange for operating lease obligations	<b>\$219,671</b>	\$ -	\$ 121,343

See auditors' report.

# FRANCHISE CONCEPTS, INC. AND SUBSIDIARIES

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

December 31, 2024, 2023 and 2022

### 6. LEASES – CONTINUED

The maturities of operating lease liabilities as of December 31, 2024 were as follows:

2025	\$ 50,400
2026	50,700
2027	51,600
2028	51,600
2029	<u>38,700</u>
	243,000
Less: interest	<u>(28,753)</u>
Present value of lease liabilities	<u><u>\$214,247</u></u>

### 7. INCOME TAXES

The Company's income tax provision consisted of the following:

	<u>2024</u>	<u>2023</u>	<u>2022</u>
Current federal and state income tax	\$ 33,199	\$ 45,255	\$ 38,541
Deferred federal and state income tax	<u>14,971</u>	<u>(15,370)</u>	<u>860</u>
Income tax provision	<u><u>\$ 48,170</u></u>	<u><u>\$ 29,885</u></u>	<u><u>\$ 39,401</u></u>

The income tax provision differs from that computed by applying federal and state statutory rates to net income before income tax as indicated in the following analysis:

	<u>2024</u>	<u>2023</u>	<u>2022</u>
Expected tax provision at 21%	\$ (1,131)	\$ 40,767	\$ 47,492
Effect of (income) loss not subject to tax	37,013	6,754	(9,198)
Effect of permanent differences	3,167	293	347
Effect of federal return to provision adjustment	(253)	(9,235)	-
Effect of state income taxes	<u>9,374</u>	<u>(8,694)</u>	<u>760</u>
Income tax provision	<u><u>\$ 48,170</u></u>	<u><u>\$ 29,885</u></u>	<u><u>\$ 39,401</u></u>

See auditors' report.

# FRANCHISE CONCEPTS, INC. AND SUBSIDIARIES

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

December 31, 2024, 2023 and 2022

### 7. INCOME TAXES – CONTINUED

Income taxes receivable totaled \$17,370 and is included as a component of prepaid expenses on the accompanying consolidated balance sheet at December 31, 2024. Income taxes payable totaled \$5,723 and \$35,481 and is included as a component of accounts payable and accrued liabilities on the accompanying consolidated balance sheet at December 31, 2023 and 2022, respectively.

The Company's deferred tax assets and liabilities consist of the following:

	2024	2023	2022
Deferred tax assets:			
Allowance for credit losses	\$ 100,759	\$ 119,947	\$ 120,744
Accrued liabilities	5,665	3,235	5,108
Deferred revenue	13,796	11,475	-
Canadian non-capital loss carryforward	56,993	71,654	70,450
Gross deferred tax assets	177,213	206,311	196,302
Less: valuation allowance	(56,993)	(71,654)	(70,450)
Total deferred tax assets	120,220	134,657	125,852
Deferred tax liabilities:			
Prepaid expenses	5,154	4,363	4,864
Property and equipment	149	406	663
Deferred revenue	-	-	5,807
Total deferred tax liabilities	5,303	4,769	11,334
Net deferred tax asset	\$ 114,917	\$ 129,888	\$ 114,518

Based on available objective evidence, management believes it is more likely than not that its deferred tax assets will be fully realized with the exception of the Canadian non-capital loss carryforward which has a valuation allowance of 100% due to MLFCI historically generating losses. MLFCI has a non-capital loss carryforward of \$216,026 Canadian dollars at December 31, 2024.

### 8. COMMITMENTS AND CONTINGENCIES

The Company is subject to various claims and legal proceedings covering a wide range of matters that arise in the ordinary course of its business activities. Management believes that any liability which may ultimately result from the resolution of these matters will not have a material effect on the financial condition or results of operations of the Company.

See auditors' report.

# FRANCHISE CONCEPTS, INC. AND SUBSIDIARIES

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

December 31, 2024, 2023 and 2022

### 9. ALLOWANCE FOR CREDIT LOSSES

The allowance for credit losses represents an estimate of the lifetime expected credit losses inherent in trade receivables as of the balance sheet date. The estimates to determine the allowance are based on historical loss rates as well as current and expected events impacting the Company's business segments, current collection trends, and historical billing adjustments. The Company's credit rating system, along with monitoring for delinquent payments, allows management to make decisions as to whether collectability is probable at the onset of the relationship and subsequently as services are rendered. Factors considered during this process include historical payment trends, industry risks, liquidity of the customer, years in business, judgments, liens, and bankruptcies.

Changes in the allowance for credit losses during the year were as follows:

	<u>Accounts receivable</u>	
	<u>2024</u>	<u>2023</u>
Beginning balance	\$506,258	\$497,330
Credit loss expense (recovery)	25,368	(28,766)
Foreign currency translation	(3,301)	664
Write-offs	(10,249)	-
Recoveries	-	37,030
Ending balance	<u>\$518,076</u>	<u>\$506,258</u>

### 10. RELATED PARTIES

One of the Company's employees is the co-owner of two franchise locations, one of which was sold to them in 2024. The Company receives the same rate of royalty income from these stores. The 2024 sale of the second location to the employee and their business partner resulted in a gain to FCI.

See auditors' report.

# FRANCHISE CONCEPTS, INC. AND SUBSIDIARIES

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

December 31, 2024, 2023 and 2022

---

### 11. RESTATEMENT OF PRIOR PERIODS

During 2024, management discovered that there was an error in the 2022 accounts payable and professional fees expense account for MLFCI. The accompanying financials statements have been updated to correct this error. The effect of the restatement is summarized as follows:

	2022		
	As originally reported	Adjustment	Corrected
Accounts payable and accrued liabilities	\$ 242,196	\$ 2,708	\$ 244,904
Accumulated deficit	(1,477,491)	(2,708)	(1,480,199)
Net income	\$ 186,753	\$ (2,708)	\$ 184,045

	2023		
	As originally reported	Adjustment	Corrected
Accounts payable and accrued liabilities	\$ 248,669	\$ 2,708	\$ 251,377
Accumulated deficit	(1,279,507)	(2,708)	(1,282,215)
Net income	\$ 164,243	\$ -	\$ 164,243

See auditors' report.

**EXHIBIT D**

**THE GREAT FRAME UP  
FRANCHISE AGREEMENT**

# The Great Frame Up®

## FRANCHISE AGREEMENT

## INDEX

ARTICLE	PAGE
RECITATIONS.....	1
I. APPOINTMENT .....	3
II. TERM AND RENEWAL.....	4
III. FEES .....	5
IV. DUTIES OF THE COMPANY .....	6
V. DUTIES OF THE FRANCHISEE .....	7
VI. EXCLUSIVE TERRITORY.....	9
VII. PROPRIETARY MARKS.....	10
VIII. POLICY & PROCEDURES MANUAL.....	11
IX. ADVERTISING.....	12
X. ACCOUNTING AND RECORDS.....	13
XI. INSURANCE AND INDEMNIFICATION .....	15
XII. TRANSFER OR SALE OF INTEREST .....	15
XIII. TERMINATION .....	19
XIV. OBLIGATIONS UPON TERMINATION .....	21
XV. COVENANTS.....	24
XVI. TAXES, PERMITS AND INDEBTEDNESS.....	25
XVII. INDEPENDENT CONTRACTOR.....	26
XVIII. WAIVER.....	26
XIX. NOTICES.....	26
XX. ENTIRE AGREEMENT .....	27
XXI. SEVERABILITY AND CONSTRUCTION.....	27
XXII. APPLICABLE LAW .....	28
XXIII. FORUM SELECTION.....	28
XXIV. ACKNOWLEDGMENTS.....	28
STATE ADDENDUM.....	33

# THE GREAT FRAME UP

## FRANCHISE AGREEMENT

THIS FRANCHISE AGREEMENT is made and entered into on \_\_\_\_\_, between Franchise Concepts, Inc., a Delaware Corporation with offices at 5700 Mexico Road, Suite 6, St. Peters, Missouri 63376 and 3730 Kirby Drive, Suite 1200 #277, Houston, Texas 77098 (hereinafter referred to as "the Company"), and \_\_\_\_\_, (hereinafter referred to as "the Franchisee").

### RECITATIONS

WHEREAS, the Company, as a result of the expenditure of time, skill, effort, and money, has developed and owns a unique system (hereinafter referred to as "the System") related to the training of franchisees, the opening and operation of retail outlets which sell frames, prints and related products and services under the name and style THE GREAT FRAME UP, the distinguishing characteristics of the System which include, without limitation, special merchandising, marketing and specially designed facilities, interior and exterior layout and trade dress; standards and specifications for fixtures and equipment, methods for keeping books and records, and inventory control system; all of which may be changed, improved and further developed by the Company from time to time; and

WHEREAS, the Company is the owner of the entire right, title and interest in the trade name, service mark and trademark THE GREAT FRAME UP, which is registered on the Principal Register of the United States Patent Office, and such other trade names, service marks and trademarks as are now designated as part of (and may hereinafter be designated by the Company in the Policy & Procedures Manual or otherwise in writing as part of) the System (hereinafter referred to as "Proprietary Marks"), and the Company continues to develop, use and control such Proprietary Marks for the benefit and exclusive use of itself and its franchisees in order to identify to the public the source of goods and services marketed thereunder and the Company's System and represent the System's high standards of quality, appearance and services; and

WHEREAS, the Franchisee wishes to obtain from the Company a license to conduct and operate a retail outlet under the Company's System as well as to receive the training and other assistance provided by the Company in connection therewith; and

WHEREAS, the Franchisee appreciates and acknowledges the importance of the Company's standards of quality, appearance and service as a necessity of owning and operating a franchise outlet in conformity with the Company's standards and specifications; and

WHEREAS, the Franchisee acknowledges that:

- 1) The Franchisee has received from the Company a copy of the Company's Franchise Disclosure Document, together with a copy of all proposed agreements relating to the sale of the franchise, prior to the payment by the Franchisee to the Company of any consideration in connection with the sale or proposed sale of the franchise granted hereby;

- 2) No representation, warranty, or guarantee, express or implied, has been made by the Company (or any employee, agent, or salesperson thereof) and relied upon by the Franchisee as to the potential volume, profit, success, or the viability of the Franchisee's licensed business or of any other The Great Frame Up retail store other than the information provided in the Company's Franchise Disclosure Document;
- 3) The business venture contemplated by the Franchise Agreement involves business risks;
- 4) The Franchisee's success will be largely dependent upon the Franchisee's ability as an independent business person;
- 5) The Franchisee has received and read, and does understand this Franchise Agreement and any attachments;
- 6) If so requested, the Company has fully and adequately explained each provision of this Franchise Agreement to the Franchisee's satisfaction;
- 7) The Franchisee has been advised to consult with the Franchisee's own advisors with respect to the legal, financial, and other aspects of this Franchise Agreement, the business franchised hereby, and the prospects for such business. The Franchisee has either consulted with such advisors or has deliberately declined to do so;
- 8) Any written inquiries made to the Company pertaining to the nature of this franchise have been answered in writing to the satisfaction of the Franchisee;
- 9) The Franchisee had the opportunity to independently investigate, analyze, and construe both the business opportunity being offered hereunder and the terms and provisions of this Franchise Agreement, utilizing the services of counsel, accountants, or other advisors (if the Franchisee so elects);
- 10) Any and all applications, financial statements, and representations, whether oral or in writing, submitted to the Company by the Franchisee were complete and accurate when submitted and are complete and accurate as of the date of execution of this Franchise Agreement, unless the same have been otherwise amended in writing;
- 11) The Company has certain rights reserved to it to own, operate, and franchise in areas other than the designated and to otherwise use the System, Proprietary Marks, know-how, techniques, and procedures including, but not limited to, those expressly set forth in Article I.C.;
- 12) The Franchisee agrees not to contest, directly or indirectly, the Company's ownership, title, right, or interest in its names or marks, trade secrets, methods, procedures, and advertising techniques which are part of the Company's business or contest the Company's sole right to register, use, or license others to use such names and marks, trade secrets, methods, procedures, and techniques; and

- 13) The Franchisee's signature to this Franchise Agreement has not been induced by any representation inconsistent with the terms of this Franchise Agreement or inconsistent with the Franchise Disclosure Document given to the Franchisee by the Company;

WHEREAS, the Franchisee represents and warrants that the Franchisee is not a party to or subject to any order or decree of any court or government agency which would limit or interfere in any way with the performance by the Franchisee of the obligations under this Franchise Agreement, and that the Franchisee is not a party, and has not within the last ten (10) years been a party, to any litigation or legal proceedings other than those heretofore disclosed to the Company in writing; and

WHEREAS, the Franchisee represents and warrants that neither the Franchisee nor any person or firm cooperating, assisting or acting with the Franchisee in connection with the opening of this franchise, or upon whom or which he may be relying for any assistance in this matter, direct or indirect, financial or otherwise, is a party to any contract, agreement or arrangement which limits, prohibits or purports to limit or prohibit the Franchisee's entering into this Franchise Agreement or performing the Franchisee's obligations hereunder;

NOW, THEREFORE, the parties in consideration of the undertakings and commitments of each party to the other party set forth herein, hereby mutually agree as follows:

## **I. APPOINTMENT**

A. The Company shall grant to the Franchisee, subject to the terms, conditions and obligations herein contained, the right and license to operate a retail store under the trade name and style THE GREAT FRAME UP and to use in connection therewith the Company's System at, and only at, a mutually agreeable location, and which shall be provided for on Exhibit "A" within thirty (30) days of the date of the Franchise Agreement (hereinafter referred to as the "Designated Premises").

B. The parties expressly agree that the license granted herein relates solely to the Designated Premises and affords to the Franchisee no rights regarding such other franchises or other locations, if any, as the Company, in its sole discretion, may elect to make available to the Franchisee or to other franchisees or for the Company's own use in the future.

C. The Franchisee expressly acknowledges and agrees that this license is non-exclusive, and that the Company retains, among others, the right, in its sole discretion:

- 1) To grant other franchises and/or licenses for its Proprietary Marks in addition to those franchises and/or licenses already granted to existing franchisees.
- 2) To develop and establish other franchise or licensed systems for the same or similar products or services utilizing the same or similar Proprietary Marks, or any other Proprietary Marks not now or hereafter designated as part of the System licensed by this Agreement and to grant franchises and/or licenses thereto without providing the Franchisee any right therein.
- 3) To use the Proprietary Marks in connection with the manufacture and sale of products at wholesale and at retail.

## II. TERM AND RENEWAL

A. Unless previously terminated pursuant to this Franchise Agreement, the term of this Franchise Agreement shall be for a period of ten (10) years.

B. If the Franchisee wishes this Franchise Agreement to be renewed by the Company for an additional term, the Franchisee shall provide the Company written notice of this request for renewal not less than nine (9) months, nor more than twelve (12) months, prior to the end of the term of this Franchise Agreement. The Company shall not unreasonably withhold its approval of such requests for renewal provided, however, that in order to be considered for renewal, the Franchisee agrees to comply with the following conditions:

- 1) The Franchisee is not, when the request for renewal is made, or at the end of the initial term hereof, in default of any provision of this Franchise Agreement, any amendment hereof or successor hereto, or any other agreement between the Franchisee and the Company or the landlord, and the Franchisee has complied with the terms and conditions of all such agreements during the term of this Franchise Agreement.
- 2) All obligations owed by the Franchisee to the Company and to the landlord have been satisfied prior to renewal, and timely met throughout the term of this Franchise Agreement.
- 3) The Franchisee executes the Company's then-current Franchise Agreement, in use with respect to new franchisees, which may contain terms and conditions substantially different from those set forth herein, including, without limitation, the then-current rate for royalties, advertising and other payments as such Franchise Agreement may provide; provided, however, that the Franchisee shall not be required to pay any additional initial franchise fee as may be set forth in the then-current Franchise Agreement.
- 4) The Franchisee shall execute a general release under seal, in a form satisfactory to the Company, of any and all claims it may have against the Company and its officers, directors, shareholders and employees, in their corporate and individual capacities, including without limitation, all claims arising under any federal, state or local law, rule or ordinance. If this franchise is situated in a state whose law, at the time of renewal, prohibits the giving of a general release as a condition for the renewal of a franchise, then this sub-paragraph 4 shall not, in such event, be a condition to renewal of this franchise, unless a release of some, but not all, claims is permitted, in which instance the Franchisee shall give a release to the extent permitted.
- 5) The Franchisee has made or has provided for such renovation and modernization of the Designated Premises as the Company requires, including, without limitation, signs, equipment, furnishings and decor so as to reflect the then-current store appearance standards of the Company.
- 6) The Franchisee completes any additional education or training programs that the Company may then require for franchisees upon renewal.

### III. FEES

A. In consideration of the license granted herein, the Franchisee shall pay to the Company the following fees:

- 1) Prior to execution of this Franchise Agreement, the Franchisee shall pay to the Company an initial franchise fee of thirty thousand dollars (\$30,000.00), which fee shall be deemed fully earned upon execution of this Franchise Agreement by the Company as consideration for the Company's services to that time, including, without limitation, screening of the Franchisee candidate, counseling and consultation.
- 2) A continuing royalty fee during the term of this Franchise Agreement (except as otherwise specified in Article II, Paragraph B.3. above) of six percent (6%) of the Franchisee's gross sales of all goods and services.
- 3) Prior to attending initial training, the Franchisee shall pay to the Company a Grand Opening Advertising fee of twenty-two thousand five hundred dollars (\$22,500.00). Thereafter, the franchisee shall pay a continuing Advertising Fund contribution during the term of this Franchise Agreement in an amount to be determined by the Company but which shall not exceed two percent (2%) of the Franchisee's gross sales of all goods and services.

B. All royalty fees and Advertising Fund contributions required by this Article III shall be due and payable each Monday at 2:00 pm Central Time on all gross sales of, and on all receipts received for, all goods and services made by the Franchisee during the preceding week commencing at 12:01 a.m. on Monday and ending on Sunday at Midnight in the same time zone where the franchised store is located. The Franchisee shall make arrangements with its local bank to allow the Company to draw a draft on the Franchisee's bank account for the amount of all fees and payments due the Company on a weekly basis. Any payment which cannot be collected by the Company from the Franchisee's bank on the due date shall be deemed overdue, and the Franchisee shall be in default under this Franchise Agreement. If any payment or report is overdue, the Franchisee shall pay to the Company, in addition to the overdue amount, interest on such amount from the date it was due until paid, at the maximum rate permitted by law. Entitlement to collect such interest shall be an addition to any and all other remedies the Company may have.

C. The Company shall at all times, and without notice to the Franchisee, have the right to poll the Franchisee's store register by computer modem, or other electronic means, in order to obtain sales data and other available information.

D. Gross sales of goods and services shall mean the dollar aggregate of the sales price on all goods, wares, merchandise and services sold by the Franchisee, whether sold for cash, for payment by check, on credit or otherwise, without reserve or deduction for the inability or failure to collect for the same from the Franchisee's customer, and all other things of value received by the Franchisee as payment in the course of such operations. Gross sales shall not include: (1) authorized cash or credit refunds made upon transactions that were previously included within gross sales, not exceeding the selling price of merchandise returned by the purchaser and accepted by the Franchisee which refunds may be deducted from gross sales in the month made; or (2) the amount of any separately collected and stated city, county, state or federal sales luxury or excise tax on such sales, which the Franchisee actually pays to the taxing authorities; provided, however, that no franchise or capital-stock tax or any other similar tax based upon income, profits or gross sales shall be deducted from gross sales as defined herein.

E. No payments to be made to the Company by the Franchisee, whether for royalties, Advertising Fund contributions, merchandise or otherwise, may be reduced on account of the imposition by any federal, state or local authority of any tax, charge or assessment. All such taxes, charges or assessments shall be paid by the Franchisee to the taxing authority in addition to the amounts due to the Company.

F. In the event the Franchisee fails to provide to the Company when due any sales, financial statement or other report which the Franchisee is obligated by this Agreement to provide to the Company, and such failure shall continue for a period of ten (10) days past the due date, the Franchisee shall pay to the Company a late fee with respect to each such report in the amount of \$10.00 per day beginning with the eleventh (11) day after the date when due, regardless of whether such day is a holiday or not. The imposition of late reporting fees shall be in addition to, and not in lieu of, any other remedy available to the Company for failure to report.

#### **IV. DUTIES OF THE COMPANY**

A. The Company shall make available to two (2) persons designated by the Franchisee, who will be the owners and/or principal operators of the store, an initial management training program at a location designated by the Company. The training program shall be held prior to commencing business unless the Company shall specifically permit the same to be held at some other time. The cost of the instruction and required materials, shall be borne by the Company. All other expenses during the initial training period, including without limitation, accommodations, travel and wages of the persons to be trained shall be borne by the Franchisee. The Company may make available to the Franchisee or to the Franchisee's employees from time to time such additional training programs as the Company, in its sole discretion, may choose to conduct. Attendance at said training programs, including the Sales & Management Training Program, may be made mandatory by the Company. All expenses during the training period, including, without limitation, the cost of accommodations, travel and wages of the persons to be trained, shall be borne by the Franchisee.

B. The Company may, at its option and upon such terms as it deems advisable, provide opening assistance and continuing advisory assistance in the operation of the licensed business.

C. The Company shall provide one copy of the Policy & Procedures Manual to the Franchisee, as more fully described in Article VIII hereof.

D. The Company shall continue its efforts to maintain high standards of quality, cleanliness, appearance and service at all franchised and Company stores, and to that end may:

- 1) Conduct periodic inspections of the Designated Premises licensed herein, and periodic evaluation of the products sold and used by the Franchisee.
- 2) When deemed advisable by the Company, provide to the Franchisee copies of particular standards and specifications.

E. The Company shall not, by virtue of any approvals or advice provided to the Franchisee, including without limitation site selection or approval as provided under Paragraph V.A., hereof, assume responsibility or liability to the Franchisee or to any third party to which it would not otherwise be responsible or liable. The Company makes no warranties or guarantees thereby, expressed or implied, as to the potential volume, profits or success of this particular franchised business.

## V. DUTIES OF THE FRANCHISEE

A. In the event the Franchisee requests the Company to do so, and the Company chooses to obtain and develop a location for the Designated Premises and sublet the premises to the Franchisee, the Franchisee will:

- 1) Accept occupancy of the premises made available to it by the Company by means of a sublease agreement wherein the Company shall be the sublessor and the Franchisee shall be the sublessee. Such sublease shall provide that the sublessee is fully obligated to all the terms, conditions and covenants contained in the prime lease plus such additional obligations as shall be recited in the sublease.
- 2) Accept and occupy the Designated Premises within ten (10) days of receipt of notice from the Company that such premises are available for occupancy. The Company will not be responsible or liable for any damages incurred by the Franchisee resulting from delays in construction or from any other event beyond the reasonable control of the Company.

B. The Company is not obligated to become the lessee of business premises for the purpose of subleasing them to the Franchisee. Where the Company does not become the Franchisee's landlord through a subleasing or other arrangement, the lease between the Franchisee and the landlord shall not be entered into without being first approved by the Company.

- 1) It shall be a condition to the Company's approval of a premises lease that the landlord shall agree as follows:
  - a) The premises will only be used for the operation of the business licensed under the Franchise Agreement.
  - b) The Company will have the right to enter the premises to make any modifications necessary to protect the Company's Proprietary Marks.
  - c) Upon the Company's written request, the landlord shall supply the Company with a current copy of the lease, the Franchisee's account information, sales reports and other related information.
  - d) The Company will have the option, but not the obligation, to assume the lease and the occupancy of the business premises, including the right to sublease to another Franchisee, for all or any part of the remaining term of the lease upon the Franchisee's default or termination thereunder or upon the Franchisee's default or termination or expiration of the Franchise Agreement, and in connection with said assumption the Company will not be obligated to pay to the landlord past due rent, common area maintenance and other charges attributable to more than one month. The landlord shall give the Company thirty (30) days, upon termination of the Franchisee's rights under the lease, to exercise its option.
  - e) The lease may not be amended, assigned or sublet without the Company's prior written approval.

- f) For a period of two (2) years after termination or expiration of the Franchise Agreement, the landlord will not enter into a lease with the Franchisee for business premises for the retail sale of artwork, prints or framing services, within the mall or shopping center in which the Designated Premises are located.

C. Upon the surrender of the Designated Premises, the Franchisee shall conduct a physical inventory so that there is an accurate accounting of inventory on hand, of good and salable merchandise, fixtures, equipment and supplies and shall provide a signed copy of the physical inventory to the Company as of the date of surrender of the premises. In the event the landlord shall elect to terminate the lease for reasons of default by the Franchisee, such lease termination shall constitute a breach of this Franchise Agreement by the Franchisee. In the event the Company assumes control of the Designated Premises and the operation of the business conducted therein, the future operation of that business by the Company shall not be as an agent of the Franchisee, and the Company shall not be required to account to the Franchisee on account thereof.

D. Upon termination of this Franchise Agreement, the Company shall have the option to purchase the Franchisee's inventory and fixtures at thirty-six percent (36%) of the suggested retail list price of good and salable merchandise, plus the lesser of fair market value or book value of equipment and fixtures, minus all sums paid to the landlord to cure lease defaults and minus all sums then owed by the Franchisee to the Company, or to other creditors having an interest in the assets described. If the merchandise inventory contains some products that are not on the suggested retail price list then, as to such products, the Company may elect to take such merchandise at fair wholesale market value or to decline to take such merchandise.

E. The Franchisee shall maintain at all times during the term of this Franchise Agreement and any renewals hereof, at the Franchisee's expense, the Designated Premises and all fixtures, furnishings, signs and equipment therein, in conformity and compliance with the Company's standards and specifications as prescribed in the Policy & Procedures Manual or otherwise in writing; and in connection therewith shall make such addition, alterations, repairs and replacements thereto (but no others without the Company's prior written consent) as may be required for that purpose.

F. The Franchisee shall at all times conduct and operate the franchised business in accordance with all federal, state and local laws, ordinances and regulations applicable thereto, and in addition, shall observe and operate in compliance with all leasehold covenants and regulations of the center or the mall in which such store is located. The Franchisee shall offer for sale only such types of products as shall have been expressly approved for sale in writing by the Company, and maintain at all times a sufficient supply of approved products, as prescribed in the Policy & Procedures Manual or otherwise in writing, which may be revised from time to time by the Company. In the event of a dispute between the Franchisee and the Company concerning the Franchisee's right to carry any particular product or product line, the Franchisee will immediately remove the disputed products from inventory or, if the same are not already in inventory, will defer offering for sale such products pending resolution of the dispute.

G. The Franchisee shall purchase all products, supplies, equipment and materials required for the operation of the franchised business from suppliers who demonstrate, to the satisfaction of the Company, the ability to meet all the Company's standards and specifications for such items; who possess adequate capacity and facilities to supply the Franchisee's needs in the quantities, at the times and with the reliability requisite to an efficient operation; and who have been approved by the Company. Prior to purchasing any items from any supplier not previously approved by the Company, the Franchisee will submit to the Company a written request for approval of the supplier. It shall be a condition to such approval that the supplier furnish to the Company samples of

the products to be delivered to the Franchisee for inspection, testing and approval. Any expenses incurred in product testing shall be paid by the Franchisee or by the supplier.

H. The Franchisee will maintain a representative inventory of products licensed by or manufactured for the Company as provided under the Company's inventory control system or otherwise in writing, and the Franchisee shall display such products prominently.

I. The Franchisee, its manager and employees, shall attend and successfully complete to the Company's satisfaction such training programs as the Company may require during the term of this Franchise Agreement, and the Franchisee shall attend the Company's national meeting if directed by the Company.

J. The Franchisee shall conduct training classes for the Franchisee's employees on sales and maintenance techniques as may be prescribed from time to time by the Company in the Policy & Procedures Manual or otherwise in writing.

K. The Franchisee shall keep the business open and in normal operation for such minimum hours and days as the Company may from time to time prescribe in the Policy & Procedures Manual or otherwise in writing; and the Franchisee shall refrain from using or suffering the use of the Designated Premises for any purpose or activity other than for the operation of the licensed business at any time without first obtaining the written consent of the Company. In no event shall the Franchisee keep the business premises open and in normal operation less than those days and hours provided in the lease or sublease appurtenant thereto.

L. The Franchisee shall operate the licensed business in conformity with the methods, standards and specifications of the Company as they are from time to time prescribed in the Policy & Procedures Manual or otherwise in writing. The Franchisee shall at all times maintain a Customer List in the Designated Premises.

M. The Franchisee shall handle all customer complaints and requests for adjustments in a manner that will not detract from the name and goodwill enjoyed by the Company, and shall consider and act promptly upon the recommendations of the Company with respect to the handling of customer complaints.

N. The Franchisee hereby grants to the Company and its agents the right to enter upon the Designated Premises at any time for the purpose of conducting inspections, and shall cooperate with the Company's representative in such inspections by rendering such assistance as may be requested; and, upon notice from the Company or its agents, shall immediately take such steps as may be necessary to correct deficiencies detected during any such inspections, including, without limitation, immediately desisting from the further use of any equipment, advertising materials, products or supplies that do not conform to the Company's then-current specifications, standards or requirements.

## **VI. EXCLUSIVE TERRITORY**

The Company shall not open a Company-owned store nor grant to another party a The Great Frame Up franchise within a three (3) mile radius of the Designated Premises as identified in Exhibit A, for the term of this Franchise Agreement, so long as the Franchisee is not in material default of this Franchise Agreement, except that, should the Company acquire by purchase or otherwise any existing art or framing service store, the Company may operate or franchise that existing location under any one of its trade names or service marks.

## VII. PROPRIETARY MARKS

A. The parties agree that this license to use the Company's Proprietary Marks applies only to their use in connection with the operation of the licensed business, and that all such business shall be conducted at the Designated Premises, and that the license includes only such Proprietary Marks as are now or may hereafter be designated by the Company in writing for use with the licensed System. No other Proprietary Marks of the Company now existing or yet to be developed or acquired by the Company are included or will be included in this license.

B. The Company is the exclusive owner of the Proprietary Marks and of the identification schemes, standards, specifications, operating procedures and other concepts embodied in the Company's System. Any unauthorized use of the System and the Proprietary Marks is and shall be deemed an infringement of the Company's rights and a breach of this Franchise Agreement. Except as expressly granted by this Franchise Agreement, the Franchisee acquires no right, title or interest in the System or in the Proprietary Marks. Any and all good will associated with the System or the Proprietary Marks shall inure exclusively to the Company's ownership and benefit. Upon the expiration and termination of this Franchise Agreement, the Franchisee shall not be entitled to any compensation attributable to any goodwill associated with the Franchisee's use of the System or of the Proprietary Marks.

C. The Franchisee shall promptly notify the Company of any attempt by any person or entity other than the Company or another of its licensees, to use the Proprietary Marks or any colorable variation thereof, or any other name, mark or symbol in which the Company claims a proprietary interest or which is confusingly similar thereto. The Franchisee will notify the Company promptly of any litigation involving the Proprietary Marks that is instituted by any person or firm against the Franchisee. The Company is not obligated to defend the Franchisee against the claims of any third party that the Franchisee's operation of the licensed business or the Franchisee's use of the Proprietary Marks infringes any right of such third party, nor shall the Company be obligated to protect, indemnify or hold harmless the Franchisee from the consequences of any such claim or litigation. Notwithstanding the lack of an obligation on the part of the Company to assume responsibility or control of any such litigation, the Franchisee shall, immediately upon receiving notice thereof, tender such litigation to the Company to defend. Upon such tender, the Company will within ten (10) days of receipt thereof, notify the Franchisee of its election to defend and assume control of such litigation or to decline to defend or assume control of such litigation. In the event the Company elects to defend and control such litigation, the Company may, without the consent of the Franchisee, settle or compromise any such claims on such terms as the Company, in its sole discretion, may deem appropriate, provided that any monetary settlement entered into without the consent of the Franchisee will be paid by the Company. In the event the Company does not elect to defend and assume control of such litigation, the Franchisee will not settle or otherwise compromise any such claim on any terms which are not first approved by the Company.

D. The Franchisee shall not use the Proprietary Marks or any part or form thereof as part of the Franchisee's corporate or other legal name, or hold out or otherwise employ the Proprietary Marks to perform any activity, or to incur any obligation or indebtedness, in such a manner that could reasonably result in making the Company responsible or liable. The Franchisee shall display upon the Designated Premises a prominently visible sign stating that the Franchisee's business is independently owned by the Franchisee (stating the name of the Franchisee) and that the business is operated pursuant to a Franchise Agreement with the Company.

E. In addition to all other obligations of the Franchisee with respect to the Proprietary Marks licensed herein, the Franchisee agrees:

- 1) To refrain from using any of the Proprietary Marks, or any part or form thereof, in conjunction with any other word or symbol without the Company's prior written consent.
- 2) To feature and use the Proprietary Marks solely in the manner prescribed by the Company and not use the Proprietary Marks on the Internet except as approved in writing by the Company.
- 3) To observe all such requirements with respect to service mark, trademark and copyright notices, fictitious name registrations, and the display of the legal name or other identification of the Franchisee as the Company may direct in writing from time to time.
- 4) To use, promote and offer for sale under the Proprietary Marks only those products and services which meet the Company's prescribed standards and specifications, as they may be revised and amended by the Company from time to time.
- 5) To execute all documents requested by the Company or its counsel that are necessary to obtain protection for the Proprietary Marks or to maintain their continued validity and enforceability, and to take no action that would jeopardize the validity or enforceability of such marks. In the event the Franchisee fails to execute and deliver such documents within ten (10) days from receipt of the request for such execution, the Franchisee hereby irrevocably appoints the Company as its attorney-in-fact to execute any and all such documents.

#### **VIII. POLICY & PROCEDURES MANUAL**

A. The Franchisee will conduct the business licensed under this Franchise Agreement in accordance with the Company's Policy & Procedures Manual, which the Franchisee acknowledges having received on loan from the Company for the Franchisee's use during the term of this Franchise Agreement. The Company shall, at all times, have the option to distribute electronically the Policy & Procedures Manual and any updates to the Manual.

B. The Franchisee will at all times treat the Manual, any other manuals created or approved for use in the operation of the licensed business herein, and the information contained therein as confidential, proprietary information of the Company disclosed to the Franchisee under an agreement of confidentiality, and shall use all reasonable efforts to maintain such information secret and confidential. The Franchisee will not at any time, without the Company's prior written consent, copy, duplicate, record or otherwise reproduce the Policy & Procedures Manual, or any part thereof, or any other operating instructions, standards or procedures disclosed to the Franchisee by the Company. The Franchisee shall not allow any person who is an employee, agent or representative of the Franchisee to duplicate or copy any such material, and shall obligate such employees to abide by the terms of this provision and keep and maintain such information secret and confidential, and refrain from the use thereof in any other business or activity except that which is licensed herein.

C. The Policy & Procedures Manual shall at all times remain the sole property of the Company. The Company may from time to time revise the content of the Policy & Procedures Manual without the consent of the Franchisee, and the Franchisee will observe and comply with the Manual in its amended form. The Franchisee will at all times insure that its copy of the Policy & Procedures Manual is kept current and up to date. Additional or replacement portions of the manual shall immediately upon receipt thereof be inserted in the Franchisee's copy of the manual, and the replaced portions thereof shall immediately be destroyed. In the event of any dispute as to the contents of the manual, the terms of the master copy thereof maintained by the Company at its home office shall be controlling. In the event the Franchisee's copy of the Policy & Procedures Manual is damaged, lost or for other reasons becomes out of date or unusable due to the negligence of the Franchisee, the Franchisee shall promptly acquire a new manual from the Company and shall, upon such event, pay a manual replacement fee in the amount of \$500.00.

## **IX. ADVERTISING**

A. The Company may offer from time to time to provide, at the Franchisee's expense, approved local market advertising and promotional plans and materials, including, without limitation, newspaper ads, promotional brochures and sales aids.

B. The Franchisee shall submit to the Company for prior approval samples of all advertising and promotional plans and materials that the Franchisee desires to use that have not been prepared by the Company or previously approved by the Company. The Franchisee shall not use any advertising materials or any advertising or promotional messages in connection with the promotion of its business which has not previously been approved by the Company in writing.

C. The Company shall have the right, in its sole discretion, to establish an Advertising Fund for the System, and in the event such Advertising Fund is established, the Franchisee will make payments to the Advertising Fund as required by Article III.B. hereof, and the Advertising Fund shall be maintained and administered by the Company or the Company's designee as follows:

- 1) The Company shall direct all advertising programs with sole discretion over the creative concepts, materials and media used in such programs, including the placement of advertisements and the allocation of advertisements and advertising expenses. The Company is not obligated to spend monies from the Advertising Fund in any particular franchisee's market in proportion to the payments to the fund made by the franchisees in that market. The Company does not represent that it will spend any particular amount of advertising funds locally, regionally or nationally.

- 2) The Advertising Fund may be used to meet any and all costs of maintaining, administering, directing and preparing advertising, including, without limitation, marketing research, production costs, advertising agency fees and expenses and the costs of magazine or newspaper space or radio, television or other advertising time, and to pay for public relations activities and the production of sales and promotional brochures and other materials relating to the franchise System. All sums paid by the Franchisee to the Advertising Fund shall be separately accounted for by the Company. The Company's cost in administering the Advertising Fund and advertising programs may also be charged to the Advertising Fund. The Advertising Fund may also be charged with the cost of enforcing the collection of Advertising Funds contributions from non-current franchisees.
- 3) The Company shall, on an annual basis, account for the operation of the Advertising Fund and prepare a financial statement evidencing such accounting. The annually prepared financial accounting for the operation of the Advertising Fund shall be provided, upon request in writing, to the Franchisee.
- 4) All payments by the Franchisee to the Advertising Fund shall be in addition to and not in lieu of required local advertising expenditures by the Franchisee.

D. Upon receipt of same from the Company, the Franchisee shall display, in the position in the store designated by the Company, business opportunity advertising materials published by the Company, whether relating to this franchise or to any other franchise of the Company.

E. The Company may from time to time initiate sales and marketing programs intended to increase sales, and the Franchisee will participate fully therein according to the terms of the programs as established by the Company. Such programs may include, by way of illustration and not of limitation, gift cards, catalog and other direct mail, telemarketing, interchange programs, combination selling programs, website programs, or advertising in the yellow pages with other franchisees. The initiation of any such program shall not obligate the Company to continue the program if, in the opinion of the Company, the program does not result in the intended sales growth or if for any other reason the Company decides to terminate any such program.

## **X. ACCOUNTING AND RECORDS**

A. During the term of this Franchise Agreement and any renewal or extension hereof, and for an additional period of at least five (5) years from the date of their preparation, the Franchisee shall maintain and preserve original, complete and accurate books, records and accounts relating to the operation of the franchised business in the form and manner prescribed by the Company, and in accordance with generally accepted accounting principles applied on a basis consistent with past practice, which shall, without limitation, show all sales, separate and apart from any sales tax that may be imposed, profit and loss information on a monthly and annual basis and complete balance sheet information on a monthly and annual basis.

B. The Franchisee shall submit to the Company by Monday of each week, 2 o'clock p.m., Central Standard Time, by either facsimile, electronic mail, or other means as directed by the Company, the following information:

- 1) Complete reporting forms, as prescribed by the Company, which shall include an accurate statement showing the gross sales and other stated information of the Franchisee during the preceding calendar week and which shall be signed by the Franchisee.

2) Such other forms and reports as the Company may require in writing.

C. The Franchisee shall submit to the Company on the fifteenth (15th) day of each month a profit and loss statement for the previous calendar month of the franchised business. The monthly profit and loss statement shall be on a form as the Company may require in writing.

D. The Franchisee shall record all sales on a point-of-sale terminal or other register device, as approved by the Company, containing a device that will record accumulated sales and which cannot be turned back or reset or erased. The Franchisee's record of sales shall show register readings of totals at the beginning and ending of each day. The Company shall have the right to poll the Franchisee's terminals at any time for the purpose of obtaining information about the business activity of the franchised business.

E. The Company may inspect or may appoint a representative to inspect and make copies of the Franchisee's books, personal and business tax returns, records and accounts, and all other documents relating to the operation of the franchised business or relating to the Franchisee's compliance with any obligation of the Franchise Agreement, upon three (3) days' notice. Such books, records, tax returns, accounts and other documents shall be made available by the Franchisee for inspection and copying at the Designated Premises on the date or dates set by the Company for inspection during normal business hours. If the Franchisee elects that the inspection and copying not take place on the Designated Premises, then the books, records, accounts and other documents requested shall be turned over to the Company's representative who may remove and inspect and copy them at a place of the representative's choosing and return them to the Franchisee upon the completion of the inspection and copying. Upon discovery of an understatement in the report of gross sales by one percent (1%) or more, the Franchisee shall reimburse the Company for any and all expenses associated with the inspection or copying of the Franchisee's books, records and other documents, including but not limited to, accounting and legal fees, interest on the unreported sales at the highest rate permitted by law from date said payment was due until the complete payment thereof in addition to the additional royalty due. In the event the Company's inspection reveals that the Franchisee's gross sales are understated by three percent (3%) or more, the Company shall have the right, in addition to the above and any other remedies available to the Company, to terminate this Franchise Agreement forthwith and without notice to the Franchisee or granting to the Franchisee any opportunity to cure.

F. The Franchisee shall submit to the Company a detailed year-end Balance Sheet and a detailed year-end Profit And Loss Statement, in accordance with the Company's prescribed format, within one hundred and twenty (120) days from the end of the Franchisee's fiscal or calendar year. Such Balance Sheet and Profit And Loss Statement shall be of such format, and shall include such information relating to income and expenses, as the Company may specify, shall be in accordance with generally accepted accounting principles applied on a basis consistent with past practice, and shall be signed by the Franchisee whose signature shall constitute a representation and warranty that the financial information fairly states the financial condition of the Franchisee at the date of the Balance Sheet and the results of operations for the period then ending. If the Company has reason to believe such financial statements are not correct and/or are not prepared in the required format, the Company may require that an additional examination be conducted by a certified public accountant, which examination may, at the Company's option, be a review, an audit or such other type of examination as the Company may deem appropriate. If such examination or other review reveals that the financial statements are incorrect or that they were not prepared in accordance with generally accepted accounting principles applied on a basis consistent with past practice, the Franchisee shall pay for all costs thereby incurred.

G. The Franchisee shall at his or her own expense, use such bookkeeping and recording forms, stationary, business cards, sales slips, invoices, purchase order forms, reprints and other miscellaneous operating forms as the Company may specify in the Policy & Procedures Manual or otherwise in writing.

## **XI. INSURANCE AND INDEMNIFICATION**

A. Prior to the taking of possession of the Designated Premises by the Franchisee, and prior to the commencement of initial merchandising of the premises, whether the store is open or not, the Franchisee shall procure, at its expense, and maintain in full force and effect thenceforth throughout the entire term of this Franchise Agreement including any extensions or renewals thereof, insurance coverage with an insurer acceptable to the Company, protecting the Franchisee, the Company, including its officers, directors and employees (as additional named insured parties), in the kinds and amounts of coverage specified in the then-current Policy & Procedures Manual or as otherwise specified by the Company in writing. The Franchisee shall, prior to taking possession of the Designated Premises or commencement of merchandising of such premises, whether the store is open or not, provide certificates of insurance to the Company evidencing that the Franchisee has complied with this provision. Such certificates of insurance shall state that such insurance is in full force and effect and that the policies may not be cancelled or materially altered without at least thirty (30) days prior written notice to the Company.

B. Should the Franchisee, for any reason, fail to procure and maintain such insurance coverage, the Company shall have the right and authority (without having any obligation to do so) immediately to procure such insurance coverage and to charge the same to the Franchisee who shall pay the Company such charges upon demand plus a reasonable fee for the expenses incurred by the Company in connection with procuring such insurance.

C. The fact that the Company may maintain its own insurance against any risk shall not limit or in any way mitigate the obligation of the Franchisee to provide the insurance coverage herein required.

D. Notwithstanding any provision of this Franchise Agreement, of the Policy & Procedures Manual or of any other insurance requirement issued by the Company, the Franchisee shall carry, at a minimum, insurance covering risks and at the policy limits specified in the lease or sublease appurtenant to the business premises.

E. In addition to the insurance which the Franchisee is obligated to carry hereunder, the Franchisee covenants to hold harmless and to indemnify the Company, including its officers, directors and employees, from and against any loss, claim or injury resulting from the conduct of the Franchisee's business, the use or occupancy of the Designated Premises or any other act or omission of the Franchisee.

## **XII. TRANSFER OR SALE OF INTEREST**

A. This Franchise Agreement is the property of the Company and shall inure to the benefit of the successors and assigns of the Company. The Company shall have the right, without the consent of the Franchisee, to transfer or assign all or any part of its interest herein to any person, firm or other entity.

B. The Franchisee shall not transfer, sell, or assign fifteen percent (15%) or more of the assets used in the Franchisee's business licensed hereunder without the written consent of the Company.

C. The rights and duties of the Franchisee as set forth in this Franchise Agreement, and the franchise and license herein granted, are personal to the Franchisee, and the Company has agreed to enter into this contract with the Franchisee in reliance upon the Franchisee's personal skill and financial ability. Accordingly, neither the Franchisee nor any successor of the Franchisee, either immediate or remote, to any part of the Franchisee's interest in this license may sell, assign, transfer, convey, give away, pledge, mortgage or otherwise encumber any interest in this license or in the franchise granted hereby. Any purported assignment or transfer, whether by operation of law or otherwise, or encumbrance of all or any part of the Franchisee's rights, or of all or any part of the Franchisee's company under this Franchise Agreement, or of all or any part of the operating control of the business of the Franchisee, shall be null and void and shall constitute a material breach of this Franchise Agreement, for which breach the Company may then terminate this Franchise Agreement without notice or opportunity to cure, unless such assignment, transfer or encumbrance has the prior written consent of the Company.

D. If the Franchisee desires to sell or transfer all or any part of his or her interest in this license and franchise or all or any part of the company which operates the franchised business, to any vendee or transferee, the Franchisee shall first obtain the written consent of the Company to such transaction, which consent shall not be unreasonably withheld or delayed, but will be conditioned upon the satisfaction of the following conditions:

- 1) All obligations owed to the Company and all other outstanding obligations relating to the franchised business shall be fully paid and satisfied.
- 2) Unless prohibited by the law of the state where the franchise is located, the Franchisee shall have executed a general release under seal, in a form satisfactory to the Company of any and all claims against the Company including its officers, directors, shareholders and employees, in their corporate and individual capacities, including, without limitation, claims arising under federal, state and local laws, rules and ordinances, and any other matters incident to the termination of this Franchise Agreement or to the transfer of the Franchisee's interest herein or to the transfer of the Franchisee's ownership of all or any part of the business which operates this franchise. If a general release is prohibited, the Franchisee shall give the maximum release allowed by law.
- 3) The transferee shall have satisfied the Company that it meets the Company's management, business and financial standards and otherwise possesses the character and capabilities, including business reputation and credit rating, as the Company may require to demonstrate ability to conduct the franchised business.
- 4) The transferee and, at the Company's option, all persons owning any interest in the transferee, shall execute the then-current Franchise Agreement of the Company for new franchisees which may be substantially different from this Franchise Agreement, including, without limitation, differences in royalties and advertising payment rates, territorial protection and other material provisions. The transferee shall agree to deposit ten thousand dollars (\$10,000.00) into the Marketing Fund which the Marketing Fund shall spend on marketing initiatives for the Designated Premises during the first six (6) months of the transferee's ownership of the franchise.
- 5) The transferee shall have executed a general release under seal, in a form satisfactory to the Company of any and all claims against the Company and its officers, directors, shareholders and employees, in their corporate and individual capacities, with respect to any representations regarding the franchise or the

business conducted pursuant thereto or any other matter that may have been made to the transferee by the selling Franchisee.

- 6) The Franchisee shall have provided the Company with a complete copy of all contracts and agreements and related documentation between the Franchisee and the transferee relating to the sale or transfer of the franchise.
- 7) The Franchisee shall have paid to the Company a transfer fee in an amount equal to twenty-five percent (25%) of the then-current initial franchise fee.
- 8) In the event the Franchisee has the right to take back from the transferee the Designated Premises, and the Franchisee does take back the Designated Premises from the transferee after the transfer of the franchise, the Franchisee shall assume all of the transferee's obligations to the Company under the Franchise Agreement between the Company and the transferee.

E. If the Franchisee wishes to transfer the Franchise Agreement or any interest therein to a corporation which shall be entirely owned by the Franchisee, which corporation is being formed for the financial planning, tax or other convenience of the Franchisee, the Company's consent to such transfer shall be conditioned upon the following requirements:

- 1) The corporate Franchisee shall be newly organized and its charter shall provide that its activities are confined exclusively to the operation of the franchised business.
- 2) The Franchisee shall retain total ownership of the outstanding stock or other capital interest in the transferee corporation, and the Franchisee shall act as the principal officer or officers and directors thereof.
- 3) All obligations of the Franchisee to the Company and to the landlord shall be fully paid and satisfied prior to the Company's consent.
- 4) The corporate assignee shall enter into a written agreement with the Company expressly assuming the obligations of this Franchise Agreement and all other agreements relating to the operation of this business or the use and occupancy of the Designated Premises. If the consent of any other contracting party to any such agreement be required, the Franchisee shall have obtained such written consent and provided the same to the Company prior to the Company's consent.
- 5) All owners of the stock or other ownership interest of the transferee corporation shall enter into an agreement with the Company, jointly and severally, guaranteeing the full payment of the corporation's obligations to the Company and the performance by the corporation of all the obligations of the Franchise Agreement and the lease or sublease agreement appurtenant to the Designated Premises.
- 6) Each stock certificate or other ownership interest certificate of the corporate Franchisee shall have conspicuously endorsed upon the face thereof a statement in a form satisfactory to the Company that it is held subject to, and that further assignment or transfer thereof is subject to, all restrictions imposed upon transfers and assignments by this Franchise Agreement.

- 7) Copies of the transferee corporation's Articles of Incorporation, Bylaws, and other governing regulations or documents, including resolutions of the Board of Directors authorizing entry into this Franchise Agreement, shall be promptly furnished to the Company. Any amendment to any such documents shall also be furnished to the Company immediately upon adoption.
- 8) The term of the transferred franchise shall be the unexpired term of this Franchise Agreement.
- 9) The Company's consent to a transfer of any interest in this Franchise Agreement or of any ownership interest in the franchised business shall not constitute a waiver of any claims the Company may have against the transferor or the transferee, nor shall it be deemed a waiver of the Company's right to demand compliance with the terms of this Franchise Agreement.

F. The Franchisee shall not, without the prior written consent of the Company, enter into any agreement to borrow money ancillary to which the lender acquires or purports to acquire the right, upon default by the borrower, to assume ownership or control of, or to execute upon, any franchise rights or any ownership interest in this Franchise Agreement. This franchise and this Franchise Agreement may not be used as collateral for borrowing without the prior written consent of the Company. The Franchisee, in connection with any borrowing, will provide to the lender a copy of this Franchise Agreement and call the lender's attention specifically to this provision.

G. The Company may, without liability of any kind or nature whatsoever to the Franchisee, make available for inspection by any intended transferee of the Franchisee all or any part of the Company's records relating to this Franchise Agreement, the franchised business, or to the history of the relationship of the parties hereto. The Franchisee hereby specifically consents to such disclosure by the Company and absolutely releases and agrees to hold the Company harmless from and against any claim, loss or injury resulting from an inspection of Company records relating to this franchise by any intended transferee identified by the Franchisee.

H. Any intended transferee must, prior to the Company's consent to transfer, be accepted by the landlord in writing as a substitute tenant for the Designated Premises. The Company shall not be obligated without its consent to continue as sublessor to any transferee of this franchise. The Company may refuse to consent to the transfer of this franchise or of any interest herein to any transferee who is not able to obtain acceptance by the landlord as the landlord's direct tenant.

I. In the event of death or permanent incapacity of any person with an ownership interest in this Franchise Agreement, the decedent's or incapacitated person's rights, title and interest in and under this Franchise Agreement may pass by Will, Intestate Succession or Conservatorship, as appropriate, provided (1) the licensed business location is operated in accordance with the provisions of this Franchise Agreement during any period of probate, administration or guardianship, and (2) any transfer by Will, Intestate Succession or other legal process of the decedent's interest herein by the executor, administrator, guardian or personal representative of the decedent's estate shall be considered to be a transfer requiring compliance with the conditions set forth in this Article XII.

- 1) Should the heirs, legatees or other person holding an interest subject to the restrictions of this paragraph be unable, within thirty (30) days of such death or incapacity, to obtain the Company's approval of a transfer of any interest required hereby, such executor, administrator, guardian or other personal representative shall within six (6) months from the date of notice of the Company's disapproval sell such

interest to a transferee acceptable to the Company. The failure to accomplish such sales shall constitute a breach of this Franchise Agreement giving the Company a right to terminate upon thirty (30) days' notice.

J. Any party holding any interest in this Franchise Agreement or in the franchised business who desires to accept any bonafide offer to purchase that interest from a third party, shall notify the Company in writing of such offer, including a complete copy of the proposed agreement of sale and all ancillary agreements and documents, and the Company shall then have the first right and option, exercisable within thirty (30) days from receipt of such documentation, to send written notice to the Franchisee that the Company or its nominee intends to purchase the Franchisee's interest on the same terms and conditions as those offered by the third party, except that the Company shall not be obligated to purchase assets which are not directly related to the operation of the franchised business. Such non-related assets shall be assigned a value by the Company and shall be deducted from the Company's obligation to pay the purchase price offered by the third party. In the event of a dispute concerning the identification or value of non-related assets, the Company and the Franchisee shall proceed with the Company's right to acquire the Franchisee's interest at the Company's price, and the dispute shall not delay the closing of that transaction. Any material change in the terms of any offer prior to closing shall constitute a new offer subject to the same rights of first refusal by the Company or its nominee as in the case of an initial offer. The failure of the Company to exercise such right or option of first refusal shall not constitute a waiver of any other provision of this Franchise Agreement, including all of the requirements of this Article XII with respect to any proposed transfer. During the term of this Franchise Agreement or any renewal hereof, the Designated Premises, including the Franchisee's interest in any leasehold thereof, may not be sold or transferred or relet or sublet by the Franchisee except to an approved transferee of this franchise who shall continue to operate the premises as a THE GREAT FRAME UP retail store in accordance with the terms of an effective Franchise Agreement consented to by the Company.

### **XIII. TERMINATION**

A. The Franchisee shall be in default of his or her obligations under this Franchise Agreement and all rights granted herein shall automatically terminate without notice to the Franchisee if the Franchisee shall become insolvent or shall make a general assignment for the benefit of creditors, or if a petition in bankruptcy is filed by the Franchisee, or such a petition is filed against or consented to by the Franchisee, or if the Franchisee is adjudicated as bankrupt or insolvent, or if a bill in equity or other proceeding for the appointment of a receiver of the Franchisee or other custodian for the Franchisee's business or assets is filed or consented to by the Franchisee, or if a receiver or other custodian (permanent or temporary) of the Franchisee's assets or property, or any part thereof, is appointed by a court of competent jurisdiction, or if proceedings for a composition with creditors under any state or federal law should be instituted by or against the Franchisee, or if a final judgment remains unsatisfied or of record for thirty (30) days or longer (unless supersedeas bond is filed), or if execution is levied against the Franchisee's business or property, or suit to foreclose any lien against the assets of the licensed business is instituted against the Franchisee and not dismissed within thirty (30) days, or if the assets of the licensed business are sold after levy thereupon by any means.

B. The Franchisee shall be deemed in default, and the Company may, at its option, terminate this Franchise Agreement and all rights granted hereunder at any time during the term hereof, without affording the Franchisee any opportunity to cure the default, effective immediately upon the Franchisee's receipt of a Notice of Termination upon the occurrence of any of the following events:

- 1) If the Franchisee ceases to operate the business licensed by this Franchise Agreement, or otherwise abandons the business or forfeits the legal right to do or transact business at the Designated Premises.
- 2) If the Franchisee is convicted of a felony, any crime involving moral turpitude, or any other crime or offense that is reasonably likely, in the opinion of the Company, to adversely affect the name or goodwill of the System, the Proprietary Marks or the Company's rights therein.
- 3) If the Franchisee purports to transfer any rights or obligations arising under this Franchise Agreement to any third party without the Company's prior written consent, including, but not limited to, any unapproved transfer by operation of law.
- 4) If, upon death or permanent incapacity of any individual Franchisee, or a person with a direct or controlling interest in the Franchisee if the Franchisee is a partnership or corporation, his or her legal representative fails to effect a transfer of the dead or disabled party's interest in this Franchise Agreement and franchise with the Company's prior consent within the time required by this Franchise Agreement.
- 5) If the Franchisee misuses or makes any unauthorized use of the Proprietary Marks or any other identifying characteristic of the System, or otherwise materially impairs the goodwill associated therewith or the Company's rights therein, including failure to comply with the in-term covenants contained in Article XV hereof.
- 6) If the Franchisee understates gross sales by three percent (3%) or more in any sales report or if the Franchisee falsely reports information required to be reported to the Franchisor.
- 7) If the Designated Premises are used for any unlawful or unpermitted purpose.

C. Except as provided elsewhere to the contrary in this Agreement, and except as provided specifically in Article XIII of this Franchise Agreement, the Franchisee shall have thirty (30) calendar days after receipt of written Notice of Default from the Company within which to remedy any default hereunder. If any such default is not cured within such time, this license and all rights granted herein may, at the option of the Company, be terminated without further requirement of notice or action on the part of the Company. The Company's sending a Notice of Termination to the Franchisee shall not constitute modification of this provision. The Franchisee shall be in default hereunder for any failure to comply substantially with any of the terms of this Franchise Agreement, or to carry out the terms hereof in good faith. Such defaults shall include, but shall not be limited to the occurrence of any of the following illustrative events:

- 1) If the Franchisee fails, refuses or neglects promptly to pay any amounts owed to the Company on the date when such payment is due, or fails to pay on any notes or loans for which the inventory or fixtures serve as collateral.
- 2) If the Franchisee fails, refuses or neglects to submit to the Company any reports required by this Franchise Agreement.
- 3) If the Franchisee fails, refuses or neglects to obtain prior Company written approval of any matter or transaction required by this Franchise Agreement.
- 4) If the Franchisee or the Franchisee's manager fails to successfully complete any required training programs to the satisfaction of the Company.
- 5) If the Franchisee fails to maintain or operate the franchise in accordance with the specifications contained in the Policy & Procedures Manual, or in a clean, orderly and safe manner.

D. If the law of the state where the Franchise is located requires with respect to any matter that the notice period for termination or for cure of default be longer than that which is provided in this Article XIII, then this Article XIII is hereby amended to the minimum extent required to comply with such law.

E. Any default by the Franchisee with respect to his or her obligations under this Franchise Agreement shall also simultaneously constitute a default by the Franchisee of each and every other agreement between the Franchisee and the Company, regardless of whether such other agreements may in fact be properly and fully performed by the Franchisee. Any default by the Franchisee in any other agreement between the Franchisee and the Company shall automatically and simultaneously constitute a default by the Franchisee under this Franchise Agreement notwithstanding that at such time the Franchisee may be fully and promptly performing his or her obligations hereunder. All agreements between the Franchisee and the Company are cross-defaulting agreements for all purposes.

#### **XIV. OBLIGATIONS UPON TERMINATION**

A. Upon termination or expiration of this Franchise Agreement, the Franchisee shall immediately cease to operate the business licensed hereunder, and shall not thereafter, directly or indirectly, represent to the public or hold itself out as a present or former Franchisee of the Company.

B. Upon termination or expiration of this Franchise Agreement, the Franchisee shall immediately cease to use, by advertising or any other manner whatsoever, the name THE GREAT FRAME UP, or any other Proprietary Marks of the Company or any mark or name similar thereto, or any aspect of the trade dress of THE GREAT FRAME UP franchise System and shall delete all social media accounts associated with the Franchisee's franchised business. Upon expiration or termination of this Franchise Agreement the Franchisee shall cease using any methods, procedures, techniques, systems or other material of any kind or nature whatsoever which at the time of the termination or expiration of this Franchise Agreement is a trade secret of the Company.

C. Upon expiration or termination of this Franchise Agreement, the Franchisee shall immediately surrender to the Company all Customer Lists, manuals, records, files, instructions, correspondence and any and all other materials relating to the operation of the licensed business in the Franchisee's possession or control, and all copies thereof, all of which are hereby acknowledged by the Franchisee to be the Company's property, and shall retain no copy or record

of the foregoing, accepting only the Franchisee's copy of this Franchise Agreement and of any correspondence between the parties, and any other documents which the Franchisee reasonably needs to comply with any provision of law. Upon the termination or expiration of this Franchise Agreement the Franchisee shall not remove from the Designated Premises any inventory or equipment which is the subject of any security interest of the Company or of any other party. Upon the expiration or termination of this Franchise Agreement, the Franchisee shall not remove from the Designated Premises any inventory or equipment so long as there remain obligations of the Franchisee to the Company. In such event, the Franchisee will, upon the expiration or termination of this Franchise Agreement, present to the Company a statement of inventory and equipment including the value thereof. The value of any inventory of good and salable merchandise or equipment shall in no event exceed thirty-six percent (36%) of the then suggested retail price of good and salable inventory or the lesser of fair market value or book value of equipment on the date of expiration or termination. To the extent that part of the merchandise inventory shall not be listed on a suggested retail price list, the Company shall have the option to take such merchandise at the fair wholesale market value thereof or to decline to take the same. Such inventory and equipment shall, to the extent that it does not infringe upon the security rights of others, be credited to the obligations of the Franchisee to the Company. If the unencumbered inventory and equipment exceeds the amount owed by the Franchisee to the Company on the date of expiration or termination, the Company may select that inventory and equipment which it wishes to apply to the outstanding debt of the Franchisee to the Company and return the balance of unencumbered inventory and equipment to the Franchisee. Upon expiration or termination of this Agreement, the Franchisee shall forthwith surrender possession of the Designated Premises to the Company which may, but shall not be obligated to, assume possession, occupancy and control thereof. The assumption of possession, occupancy or control of the Designated Premises by the Company shall not relieve the Franchisee of any obligations which may have accrued to the date of assumption of control by the Company but which have been unpaid by the Franchisee. All such obligations shall remain the obligations of the Franchisee. If the Company elects not to assume possession or control of the Designated Premises, the Franchisee shall, at the Franchisee's expense, make such modifications or alterations thereto immediately upon termination or expiration of this Franchise Agreement as the Company may demand to prevent the operation of any business therein by the Franchisee being confused with or thought of by the public as a business affiliated with the Company for any purpose.

D. The Franchisee hereby irrevocably appoints the Company as the agent and attorney-in-fact of the Franchisee, effective immediately upon the termination or expiration of this Agreement, to perfect the transfer and assignment to the Company of each telephone number and telephone directory listing then or theretofore used in connection with the operation of the franchised business. The Franchisee hereby assigns to the Company all the Franchisee's right, title and interest to any such telephone number or telephone directory listing. This appointment of the Company as the Franchisee's agent and attorney-in-fact shall be deemed a power coupled with an interest for all purposes. The transfer of telephone numbers and telephone directory listing to the Company shall not relieve the Franchisee of any obligation with respect thereto which arose or accrued prior to the date of such transfer. The Company shall not be obligated to assume any such prior obligation as a condition of the transfer of telephone numbers or of directory listings.

E. Immediately upon termination or expiration of this Franchise Agreement, the Franchisee shall pay all sums owing to the Company, its subsidiaries or affiliates and to suppliers and vendors, including the outstanding principal amounts and accrued interest on any notes or evidence of indebtedness of the Franchisee payable to the order of the Company, and shall pay to the Company an amount equal to the value of the unredeemed gift card balances sold or issued by the Franchisee. The payment to the Company of all principal amounts owing shall be

accelerated on all debt items including debt items which theretofore had been the subject of payment schedules, even if payment was then being made promptly according to the agreed schedule. All debts of the Franchisee to the Company, regardless of kind, amount, or method of payment agreed upon shall accelerate and be due and payable in full upon the expiration or termination of this Franchise Agreement. The Franchisee hereby grants to the Company a lien and security interest against any and all personal property, equipment and fixtures owned by the Franchisee and used in connection with the licensed business as security for the payment of all such obligations.

F. Upon the expiration or termination of this Franchise Agreement, if the Franchisee shall fail or refuse to perform any obligation of the Franchisee incident to termination or expiration hereof and the Company shall be put to enforcing such obligations, the Franchisee shall pay all damages, costs, interest, and expense of suit, including actual attorney fees and expenses related to prosecution of collection. Any security interest granted to the Company by the Franchisee herein shall remain in full force and effect until all such obligations are fully paid including the cost of enforcement thereof.

G. Upon the expiration or termination of this Franchise Agreement, the Company shall have, in addition to any other rights or remedies available to it, the right (but not the obligation), without liability for trespass, tort, criminal act, or otherwise, to:

- 1) Enter and inspect and take control of the Designated Premises in which the business licensed under this Franchise Agreement was or is being operated.
- 2) Remove from the Designated Premises all articles, equipment, supplies and other materials of any kind or nature whatsoever bearing the proprietary marks of the Company or which are to be removed to prevent the Designated Premises from appearing thereafter to be a business premises affiliated with the Company or the Company's franchise System. The cost of all such removal and modification shall be borne by the Franchisee.

H. Upon the expiration or termination of this Franchise Agreement, the Franchisee shall immediately begin compliance with the post-term covenants contained in Article XV.

I. The Franchisee acknowledges and agrees that any failure to comply with the requirements of this Article XIV will cause the Company irreparable injury, and the Franchisee hereby consents to the entry of an ex parte order by any court of competent jurisdiction for injunctive or other legal or equitable relief, including an order authorizing the Company, its designee or agents, to enter the Designated Premises and to take such action as may be necessary or appropriate to protect the Company's rights hereunder.

J. Upon the expiration or termination of this Franchise Agreement, the Company shall have the option, but not the obligation, to be exercised upon thirty (30) days written notice, to acquire by purchase any or all of the Franchisee's leasehold improvements, fixtures and equipment at the lower of fair market value or the Franchisee's then-book value, and the Franchisee's good and salable merchandise inventory at a price not to exceed thirty-six percent (36%) of the then suggested retail price thereof. As to good and salable merchandise or inventory not listed on the suggested retail price list, the Company shall have the right to take such merchandise at the fair wholesale market value or to reject and decline to take such merchandise. Any payment to the Franchisee by the Company on account of the Company's exercise of its rights under this paragraph shall be net of any unpaid obligations of the Franchisee to the Company.

K. Upon the expiration or termination of this Franchise Agreement the Franchisee shall, at the request of the Company, promptly execute assignments or other transfer documentation in the form requested by the Company to perfect the transfer of the Franchisee's interest, whatever that interest may be, in or the right to use and occupy the Designated Premises to the Company or to any designee of the Company. The Franchisee hereby irrevocably appoints the Company as the Franchisee's agent and attorney-in-fact to execute any such documentation upon the failure of the Franchisee to execute the same in accordance with the Company's request.

L. Immediately upon the expiration or termination of this Franchise Agreement, the Franchisee shall cancel all assumed names, corporate names, business names or styles, or other registrations using any name, style, symbol or mark included within the Proprietary Marks or similar thereto which are owned or which have been taken out or filed by the Franchisee. The Franchisee hereby irrevocably appoints the Company as its agent and attorney-in-fact to obtain all such cancellations.

## **XV. COVENANTS**

A. Except as otherwise approved in writing by the Company, during the term of this Agreement and any extension or renewal thereof, the Franchisee and his or her designated manager shall devote full time, energy and effort to the management and operation of all THE GREAT FRAME UP businesses licensed to the Franchisee.

B. The Franchisee covenants that, except as otherwise approved in writing by the Company, during the term of this Franchise Agreement, neither the Franchisee nor any person owning an interest in the business of at least five percent (5%) of the equity, whether stated as partnership units, shares or otherwise, shall:

- 1) Divert or attempt to divert any business of, or any customer of, the business licensed hereunder to any other business, by direct or indirect inducement or otherwise.
- 2) Employ or seek to employ any person who is employed by the Company, any affiliated company, or by any Franchisee of the Company, or to otherwise directly or indirectly induce such person to leave such employment.
- 3) Either directly or indirectly, or on behalf of or in conjunction with any other person, firm or company, own, maintain, engage in, be employed by, or have any interest in any other retail, or any wholesale business, which deals in frames, framing services, pictures, prints or photographs or any other related or similar products.

C. The Franchisee covenants that, except as otherwise approved in writing by the Company, for a period of two (2) years after expiration or termination of this Franchise Agreement, regardless of the cause for termination, neither the Franchisee nor any person owning five percent (5%) or more of the equity interest of the franchise, regardless of whether such interest be expressed in partnership units, shares of stock or otherwise, shall:

- 1) Divert or attempt to divert any business of, or any customers of, the business licensed hereunder to any other business by direct or indirect inducement or otherwise.
- 2) Employ or seek to employ any person who is employed by the Company, any affiliated company, or by any Franchisee of the Company, or to otherwise directly or indirectly induce such person to leave such employment.

- 3) Either directly or indirectly, or on behalf of or in conjunction with any other person, firm or company, own, be employed by, maintain, engage in, or have any interest in any other retail, or any wholesale business which deals in frames, framing services, pictures, prints or photographs or any other related or similar products, within a ten (10) mile radius of the Designated Premises.
- 4) Either directly or indirectly, or on behalf of or in conjunction with any other person, firm or company, own, be employed by, maintain, engage in, or have any interest in any other retail, or any wholesale business which deals in frames, framing services, pictures, prints or photographs or any other related or similar products, within a ten mile radius of the premises or location of any other The Great Frame Up store in existence on the date of termination or expiration hereof.

D. Each of the foregoing covenants shall be construed as independent of any other covenant or provision of this Franchise Agreement and shall be governed by the law of the State in which the Designated Premises are located. If under the law of any state or jurisdiction which shall apply to this Article XV, the covenants contained in this Article XV shall be unreasonable or unenforceable, then this Article XV is hereby amended to provide for limitations upon post-termination or post-expiration competition by the Franchisee to the maximum extent provided and permitted by such law.

E. During the term of this Franchise Agreement and any extension or renewals hereof, the Company shall have the right, in its sole discretion, to reduce the scope of any obligation of the Franchisee provided for in this Franchise Agreement by unilateral action without the Franchisee's consent. Such reduction shall be effective immediately upon receipt by the Franchisee of written notice thereof and shall constitute an effective amendment of this Franchise Agreement.

F. The post-termination or post-expiration covenants contained in this Article XV shall be tolled and shall not run during any period of noncompliance therewith by the Franchisee. The time period of each such covenant shall be extended to include all periods of noncompliance therewith by the Franchisee.

## **XVI. TAXES, PERMITS AND INDEBTEDNESS**

A. The Franchisee shall promptly pay when due all taxes and assessments levied or assessed, including without limitation, unemployment and sales taxes, and shall promptly pay when due all obligations by the Franchisee to the Company.

B. The Franchisee shall, prior to the commencement of business hereunder, obtain all permits, certificates or licenses necessary for the full and proper conduct of the business to be operated pursuant to this Franchise Agreement, including, without limitation, registrations of names and fictitious names and tax permits.

C. The Franchisee shall notify the Company in writing within five (5) days of the commencement of any action, suit or proceeding, and of the issuance of any order, writ, injunction, award or decree of any court, agency or other government instrumentality which may affect the operation or financial condition of the licensed business or the rights of the Company or of the Franchisee hereunder.

## **XVII. INDEPENDENT CONTRACTOR**

A. This Franchise Agreement does not create any fiduciary relationship or any relationship of Agency or representation between the Franchisee and the Company. The Franchisee is and shall remain for all purposes an independent contractor, and nothing in this Franchise Agreement shall constitute the Franchisee as an agent, representative, subsidiary, joint venturer, partner, employee or servant of the Company for any purpose whatsoever. The Franchisee shall have the sole responsibility for the hiring, management, and discharge of all employees at the Designated Premises, and the Company shall have no control over, or management responsibility for, the Franchisee's employees.

B. The Franchisee is not authorized to make, and the Franchisee shall not make any contract agreement, warranty or representation on behalf of the Company or as the Company's agent or representative, or incur any debt or other obligation in the name of the Company or which may in the future be asserted against the Company. The Company does not, except as expressly done by the Company in writing, assume liability for, or be deemed liable hereunder as the result of any action of the Franchisee or by reason of any act or omission of the Franchisee in the conduct of the licensed business or otherwise, or any claim or judgment arising therefrom.

## **XVIII. WAIVER**

A. No failure of the Company to exercise any power reserved to it by this Franchise Agreement, or to insist upon strict compliance by the Franchisee with any obligation hereunder, and no custom or practice of the parties at variance with the terms hereof, shall constitute a waiver by the Company of its right to demand exact and full compliance with all of the terms and conditions hereof. Should the Company waive any particular default by the Franchisee, such waiver shall not affect or impair the Company's rights with respect to any subsequent default by the Franchisee of the same, similar or different nature, nor shall any delay, forbearance or omission of the Company to exercise any power or right arising out of any breach or default by its other franchisees of their Franchise Agreements or by the Franchisee of any of the terms, provisions or covenants of this Agreement, affect or impair the Company's right to exercise that power or right in the future. Notwithstanding any prior actual waiver or forbearance on the part of the Company, the Company may declare any breach or default hereunder and exercise its rights as herein provided. Should the Company agree to accept any payments due it hereunder that have not been timely made, in whole or in part, such acceptance shall not be deemed to be a waiver of any prior or future default or breach by the Franchisee of this Agreement.

## **XIX. NOTICES**

Except as modified by either party in writing, all notices required to be given hereunder shall be in writing and shall be deemed to have been given when sent by registered or certified mail and addressed to the Company at 5700 Mexico Road, Suite 6, St. Peters, Missouri 63376, with a copy to 3730 Kirby Drive, Suite 1200 #277, Houston, Texas 77098, and to the Franchisee at the address listed on Exhibit "A."

## **XX. ENTIRE AGREEMENT**

This Franchise Agreement, the documents referred to herein, and the Exhibits attached hereto, if any, constitute the entire, full and complete Agreement between the Company and the Franchisee concerning the subject matter hereof. This Franchise Agreement supersedes all prior Agreements between the parties. **THE FRANCHISEE ACKNOWLEDGES THAT THE FRANCHISEE'S SIGNATURE TO THIS FRANCHISE AGREEMENT HAS NOT BEEN INDUCED BY ANY REPRESENTATION INCONSISTENT WITH THE TERMS OF THIS FRANCHISE AGREEMENT OR INCONSISTENT WITH THE FRANCHISE DISCLOSURE DOCUMENT GIVEN TO THE FRANCHISEE BY THE COMPANY IN CONNECTION HERewith. THIS FRANCHISE AGREEMENT MAY ONLY BE AMENDED BY A WRITTEN INSTRUMENT SIGNED BY ALL THE PARTIES.** Nothing in this paragraph or this Agreement or in any related agreement shall disclaim or require the Franchisee to waive reliance on the Franchise Disclosure and its Exhibits that was given to the Franchisee by the Company.

## **XXI. SEVERABILITY AND CONSTRUCTION**

A. Except as expressly provided to the contrary herein, each section, part, term and provision of this Franchise Agreement shall be considered severable. If for any reason, any section, part, term or provision herein is determined to be invalid or contrary to, or in conflict with any existing or future law or regulation by a court or agency having competent jurisdiction, such determination shall not impair the operation of, or have any other effect upon, such other portions, sections, parts, terms and provisions of this Franchise Agreement that may remain otherwise intelligible, and the latter shall continue to be given full force and effect and to bind the parties hereto. Any sections, parts, terms or provisions hereof determined to be invalid shall be deemed deleted from this Franchise Agreement.

B. Notwithstanding anything to the contrary herein, this Franchise Agreement is not intended, nor shall it be deemed, to confer upon any person or legal entity other than the Company and the Franchisee and such of their respective successors and assigns as may be contemplated hereby, any right, remedy or interest in or to the franchise, the Proprietary Marks or this Franchise Agreement.

C. Except as otherwise expressly provided, all references to Franchisee in this Agreement shall be deemed to include, personally and individually, all officers, directors and shareholders, if the Franchisee is a corporation, or all general partners, if the Franchisee is a partnership; all acknowledgments, promises, covenants, agreements and obligations herein made or undertaken by the Franchisee shall be deemed jointly and severally undertaken by them and by all of the signatories hereto on behalf of the Franchisee.

D. This Franchise Agreement may be executed in duplicate, and each copy so executed shall be deemed an original.

E. All references herein to gender and number shall be construed to include such other gender and number as the context may require.

F. All captions in this Franchise Agreement are intended solely for the convenience of the parties, and none shall be deemed to affect the meaning or construction of any provision hereof.

## **XXII. APPLICABLE LAW**

**A. THIS FRANCHISE AGREEMENT TAKES EFFECT UPON ITS ACCEPTANCE AND EXECUTION BY THE COMPANY IN THE STATE OF TEXAS, AND, EXCEPT FOR THE COVENANTS CONTAINED IN ARTICLE XV OF THIS FRANCHISE AGREEMENT, WHICH ARE GOVERNED BY THE LAW OF THE JURISDICTION IN WHICH THE FRANCHISED LOCATION IS SITUATED, SHALL BE INTERPRETED, GOVERNED AND CONSTRUED PURSUANT TO THE LAWS OF THE STATE OF TEXAS, WHICH LAWS SHALL PREVAIL IN THE EVENT OF ANY CONFLICT OF LAW.**

B. No right or remedy conferred upon or reserved to the Company or to the Franchisee by this Franchise Agreement is intended to be, nor shall such be deemed, exclusive of any other right or remedy herein or by law or equity provided or permitted, but each such right or remedy shall be cumulative of every other right or remedy.

C. If a claim for amounts owed by the Franchisee to the Company is asserted in any legal proceeding before a court of competent jurisdiction, and the Company prevails on such claim, it shall be entitled to recover, in addition to such amount, its actual attorney fees and other expenses of suit.

## **XXIII. FORUM SELECTION**

**ANY LITIGATION BETWEEN THE PARTIES, OR BETWEEN THE FRANCHISEE AND THE COMPANY'S OFFICERS AND DIRECTORS, SHALL ONLY BE INSTITUTED IN THE HARRIS COUNTY, TEXAS, DISTRICT COURT OR IN THE UNITED STATES DISTRICT COURT FOR THE SOUTHERN DISTRICT OF TEXAS, HOUSTON DIVISION. THE PARTIES AGREE THAT THIS FRANCHISE AGREEMENT WAS ENTERED INTO IN HOUSTON, TEXAS AND THAT SUBSTANTIAL PERFORMANCE OF ALL OBLIGATIONS HEREUNDER WAS RENDERED IN HOUSTON, TEXAS AND THAT THERE IS A REGULAR STREAM OF BUSINESS ACTIVITY BETWEEN THE FRANCHISEE AND THE COMPANY FROM AND INTO HARRIS COUNTY, TEXAS. ACCORDINGLY, THE PARTIES AGREE THAT VENUE IN ANY SUCH ACTION IS PROPERLY LAID IN EITHER SAID COURT.**

## **XXIV. ACKNOWLEDGMENTS**

A. The Franchisee acknowledges that it has conducted an independent investigation of the business licensed hereunder to the extent of the Franchisee's desire to do so, and the Franchisee recognizes and acknowledges that the business venture contemplated by this Franchise Agreement involves business risks, and that its success will be largely dependent upon the ability of the Franchisee as an independent business person. The Company expressly disclaims the making of, and the Franchisee acknowledges that it has not received any warranty or guarantee, express or implied, that the Franchisee will be successful in this venture or that the business will attain any level of sales volume, profits or success.

**IN WITNESS WHEREOF**, the parties hereto, intending to be legally bound hereby, have duly executed and delivered this Agreement, which may be executed in duplicate the day and year first above written.

Franchise Concepts, Inc.

By: \_\_\_\_\_  
Title: \_\_\_\_\_  
Date: \_\_\_\_\_

\_\_\_\_\_  
Franchisee  
Date: \_\_\_\_\_

\_\_\_\_\_  
Franchisee  
Date: \_\_\_\_\_

**OWNERSHIP MANAGEMENT**

Each of the undersigned owns a five percent (5%) or greater beneficial interest in the franchise; each has read this Franchise Agreement; and each agrees to be individually bound by its terms.

\_\_\_\_\_  
Date

\_\_\_\_\_  
Franchisee

\_\_\_\_\_  
Date

\_\_\_\_\_  
Franchisee

The undersigned hereby agree to devote full time, energy, and best efforts to the management of the business licensed hereunder throughout the term of this Franchise Agreement, and the Company has entered into this Franchise Agreement in reliance upon and in consideration of this undertaking by the undersigned.

\_\_\_\_\_  
Date

\_\_\_\_\_  
Franchisee

\_\_\_\_\_  
Date

\_\_\_\_\_  
Franchisee

**GUARANTEE**

The Guarantor guarantees the performance of the Franchisee under that one certain Franchise Agreement dated \_\_\_\_\_, between \_\_\_\_\_ as the Franchisee and Franchise Concepts, Inc. The undersigned hereby individually, personally and fully guarantee, and shall be primarily liable for, the performance, debts and liabilities of the Franchisee incurred hereunder, and specifically agree that the Company may seek against the undersigned specific performance of the Franchisee's obligations hereunder, including the post-termination and post-expiration covenants contained in Article XV of this Agreement, to the same extent as if the undersigned were named as the Franchisee. The undersigned further agree and acknowledge that this Guarantee is intended to be and constitutes an inducement for the execution and delivery of this Franchise Agreement by the Company.

\_\_\_\_\_  
Date

\_\_\_\_\_  
Franchisee

\_\_\_\_\_  
Date

\_\_\_\_\_  
Franchisee

**EXHIBIT "A"**

The Company and the Franchisee agree that the Designated Premises of Article I.A is **The Great Frame Up,** \_\_\_\_\_

Franchise Concepts, Inc.

By: \_\_\_\_\_  
Title: \_\_\_\_\_  
Date: \_\_\_\_\_

\_\_\_\_\_  
Franchisee  
Date: \_\_\_\_\_

\_\_\_\_\_  
Franchisee  
Date: \_\_\_\_\_

**ADDENDUM TO THE GREAT FRAME UP  
FRANCHISE AGREEMENT**

**FOR THE RESIDENT OF THE STATE OF CALIFORNIA**

The Franchise Agreement provides for termination upon bankruptcy. This provision may not be enforceable under federal bankruptcy law (11 U.S.C.A. Sec. 101 et seq.).

Prospective franchisees are encouraged to consult private legal counsel to determine the applicability of California and federal laws (such as Business and Professions Code Section 20040.5, Code of Civil Procedure Section 1281, and the Federal Arbitration Act) to any provisions of a franchise agreement restricting venue to a forum outside the State of California.

The Franchise Agreement requires application of the laws of the State of Texas. This provision may not be enforceable under California law.

The franchise agreement contains a covenant not to compete which extends beyond the termination of the franchise. A contract that restrains a former franchisee from engaging in a lawful trade or business is to that extent void under California Business and Professions Code Section 16600.

No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

For franchisees operating outlets located in California, the California Franchise Investment Law and the California Franchise Relations Act will apply regardless of the choice of law or dispute resolution venue stated elsewhere. Any language in the Franchise Agreement or any amendment thereto or any agreement to the contrary is superseded by this condition.

**FOR RESIDENTS OF THE STATE OF ILLINOIS**

Illinois law shall apply to and govern the Franchise Agreement.

In conformance with Section 4 of the Illinois Franchise Disclosure Act, any provision in a franchise agreement that designates jurisdiction and venue in a forum outside of the State of Illinois is void. However, a franchise agreement may provide for arbitration to take place outside of Illinois.

Franchisees' rights upon termination and non-renewal are set forth in sections 19 and 20 of the Illinois Franchise Disclosure Act.

In conformance with Section 41 of the Illinois Franchise Disclosure Act, any condition, stipulation, or provision purporting to bind any person acquiring any franchise to waiver compliance with the Illinois Franchise Disclosure Act or any other law of Illinois is void.

No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including, fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

See the last page of this Amendment for your Signature.

### **FOR RESIDENTS OF THE STATE OF MINNESOTA**

No section shall in any way abrogate or reduce any rights of the Franchisee as provided for in the Minnesota Statutes, Chapter 80C. Minnesota statutes §80C14 regulate termination, including at least 90 days written notice in advance of termination or cancellation, with 60 days in which to cure, except that the notice shall be effective immediately for certain grounds.

Pursuant to Minn. Stat. §80C.21 and Minn. Rule Part 2860.44005, Section XXIII of the Franchise Agreement shall not in any way abrogate or reduce any rights of the Franchisee as provided for in Minnesota Statutes, Chapter 80C, including, but not limited to, the right to submit matters to the jurisdiction of the courts of Minnesota.

Article II is amended to read that unless the franchise is not renewed for good cause as defined in Minnesota Statute §80C14(b), the Company may not fail to renew the Franchise Agreement unless (i) the Franchisee has been given written notice of the intention not to renew at least 180 days in advance and (ii) has been given an opportunity to operate the franchise over a sufficient period of time to enable the Franchisee to recover the fair market value of the franchise as a going concern measured from the date of the failure to renew. The Company may not refuse to renew the Franchise Agreement if the refusal is for the purpose of converting the Franchisee's business premises to an operation that will be owned by the Company for its own account.

Article VII is amended to read that the Company will indemnify the Franchisee against liability to third parties resulting from claims by third parties that the Franchisee's use of the Proprietary Marks infringes trademark rights of the third party. The Company does not indemnify against the consequences of the Franchisee's use of the Company's trademark except in accordance with the requirements of the Franchise Agreement, and as a condition of indemnification, the Franchisee must provide notice to the Company of any such claim within ten (10) days and tender the defense of the claim to the Company. If the Company accepts the tender of the defense, the Company has the right to manage the defense of the claim including the right to compromise, settle or otherwise resolve the claim, and to determine whether to appeal a final determination of the claim.

Non-Sufficient-Fund checks are governed by Minnesota Statute § 604.113, which puts a cap of \$30 on service charges. Minnesota Stat. § 80C.21 and Minnesota Rules 2860.4400(J) prohibit the franchisor from: (i) requiring litigation to be conducted outside Minnesota; (ii) requiring waiver of a jury trial; and (iii) requiring the franchisee to consent to liquidated damages, termination penalties or judgment notes. Minnesota Rules 2860.4400(D) prohibits a franchisor from requiring a franchisee to assent to a release that would relieve any person from liability imposed by Minnesota Statutes, Chapter 80C. The franchisee cannot be required to consent to the franchisor obtaining injunctive relief. The franchisor may seek injunctive relief. See Minn. Rules 2860.4400(J). Also, a court will determine if a bond is required. The Limitations of Claims section of the Franchise Agreement, if any, is amended to comply with Minnesota Stat. § 80C.17, subd. 5. Minnesota Rules 2860.4400(G) prohibits a franchisor from imposing on a franchisee by contract or rule, whether written or oral, any standard of conduct that is unreasonable.

No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including, fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed with the franchise.

#### **FOR THE RESIDENTS OF THE STATE OF NEW YORK**

Article IV(A) is amended to read that the training provided by the Company will take place at the Company's office located in St. Peters, Missouri.

Article VIII(C) and Article XV(E) are amended by adding the following: "Any new or different requirements set forth in the Operating Manual shall not unreasonably increase the Franchisee's obligations or place an excessive economic burden on the Franchisee's operations."

Article XII(A) is amended by adding the following: "However, no assignment shall be made except to an assignee who in the good faith judgment of the Company is able to assume the Company's obligations under the Franchise Agreement."

Article XIV(J) is deleted and replaced with the following: The Franchisee acknowledges and agrees that any failure to comply with the requirements of this Article XIV will cause the Company irreparable injury, and the Franchisee hereby consents that the Company may apply for the entry of an ex parte order by any court of competent jurisdiction for injunctive or other legal or equitable relief, including an order authorizing the Company, its designee or agents, to enter the Designated Premises and to take such action as may be necessary or appropriate to protect the Company's rights hereunder.

Article XXII(A) is amended by adding the following: "However, the foregoing choice of law should not be considered a waiver of any right conferred upon the Franchisee by the provisions of Article 33 of the New York State General Business Law."

## **FOR THE RESIDENTS OF THE STATE OF WASHINGTON**

~~In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, Chapter 19.100 RCW will prevail.~~

~~RCW 19.100.180 may supersede the franchise agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise. There may also be court decisions which may supersede the franchise agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise.~~

~~In any arbitration or mediation involving a franchise purchased in Washington, the arbitration or mediation site will be either in the state of Washington, or in a place mutually agreed upon at the time of the arbitration or mediation, or as determined by the arbitrator or mediator at the time of arbitration or mediation. In addition, if litigation is not precluded by the franchise agreement, a franchisee may bring an action or proceeding arising out of or in connection with the sale of franchises, or a violation of the Washington Franchise Investment Protection Act, in Washington.~~

~~A release or waiver of rights executed by a franchisee may not include rights under the Washington Franchise Investment Protection Act or any rule or order thereunder except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel. Provisions such as those which unreasonably restrict or limit the statute of limitations period for claims under the Act, or rights or remedies under the Act such as a right to a jury trial, may not be enforceable.~~

~~Transfer fees are collectable to the extent that they reflect the franchisor's reasonable, estimated or actual costs in effecting a transfer.~~

~~Pursuant to RCW 49.62.020, a noncompetition covenant is void and unenforceable against an employee, including an employee of a franchisee, unless the employee's earnings from the party seeking enforcement, when annualized, exceed \$100,000 per year (an amount that will be adjusted annually for inflation). In addition, a noncompetition covenant is void and unenforceable against an independent contractor of a franchisee under RCW 49.62.030 unless the independent contractor's earnings from the party seeking enforcement, when annualized, exceed \$250,000 per year (an amount that will be adjusted annually for inflation). As a result, any provisions contained in the franchise agreement or elsewhere that conflict with these limitations are void and unenforceable in Washington.~~

~~RCW 49.62.060 prohibits a franchisor from restricting, restraining, or prohibiting a franchisee from (i) soliciting or hiring any employee of a franchisee of the same franchisor or (ii) soliciting or hiring any employee of the franchisor. As a result, any such provisions contained in the franchise agreement or elsewhere are void and unenforceable in Washington.~~

~~No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.~~

Sections 2, 3, 4, 5, 6, 7, 10, 12, and 13 of the Recitations of the Franchise Agreement are deleted in their entirety.

Franchise Concepts, Inc.

By \_\_\_\_\_

Title \_\_\_\_\_

Date \_\_\_\_\_

\_\_\_\_\_  
Franchisee

Date \_\_\_\_\_

\_\_\_\_\_  
Franchisee

Date \_\_\_\_\_

**FOR RESIDENTS OF THE STATE OF WASHINGTON**

Sections 2, 3, 4, 5, 6, 7, 10, 12, and 13 of the Recitations of the Franchise Agreement are deleted in their entirety.

Please see the following page for the Washington Addendum.

## WASHINGTON ADDENDUM TO THE FRANCHISE DISCLOSURE DOCUMENT, THE FRANCHISE AGREEMENT, AND ALL RELATED AGREEMENTS

The provisions of this Addendum form an integral part of, are incorporated into, and modify the Franchise Disclosure Document, the franchise agreement, and all related agreements regardless of anything to the contrary contained therein. This Addendum applies if: (a) the offer to sell a franchise is accepted in Washington; (b) the purchaser of the franchise is a resident of Washington; and/or (c) the franchised business that is the subject of the sale is to be located or operated, wholly or partly, in Washington.

1. **Conflict of Laws.** In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, chapter 19.100 RCW will prevail.
2. **Franchisee Bill of Rights.** RCW 19.100.180 may supersede provisions in the franchise agreement or related agreements concerning your relationship with the franchisor, including in the areas of termination and renewal of your franchise. There may also be court decisions that supersede the franchise agreement or related agreements concerning your relationship with the franchisor. Franchise agreement provisions, including those summarized in Item 17 of the Franchise Disclosure Document, are subject to state law.
3. **Site of Arbitration, Mediation, and/or Litigation.** In any arbitration or mediation involving a franchise purchased in Washington, the arbitration or mediation site will be either in the state of Washington, or in a place mutually agreed upon at the time of the arbitration or mediation, or as determined by the arbitrator or mediator at the time of arbitration or mediation. In addition, if litigation is not precluded by the franchise agreement, a franchisee may bring an action or proceeding arising out of or in connection with the sale of franchises, or a violation of the Washington Franchise Investment Protection Act, in Washington.
4. **General Release.** A release or waiver of rights in the franchise agreement or related agreements purporting to bind the franchisee to waive compliance with any provision under the Washington Franchise Investment Protection Act or any rules or orders thereunder is void except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel, in accordance with RCW 19.100.220(2). In addition, any such release or waiver executed in connection with a renewal or transfer of a franchise is likewise void except as provided for in RCW 19.100.220(2).
5. **Statute of Limitations and Waiver of Jury Trial.** Provisions contained in the franchise agreement or related agreements that unreasonably restrict or limit the statute of limitations period for claims under the Washington Franchise Investment Protection Act, or rights or remedies under the Act such as a right to a jury trial, may not be enforceable.
6. **Transfer Fees.** Transfer fees are collectable only to the extent that they reflect the franchisor's reasonable estimated or actual costs in effecting a transfer.
7. **Termination by Franchisee.** The franchisee may terminate the franchise agreement under any grounds permitted under state law.

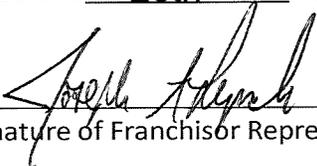
8. **Certain Buy-Back Provisions.** Provisions in franchise agreements or related agreements that permit the franchisor to repurchase the franchisee's business for any reason during the term of the franchise agreement without the franchisee's consent are unlawful pursuant to RCW 19.100.180(2)(j), unless the franchise is terminated for good cause.
9. **Fair and Reasonable Pricing.** Any provision in the franchise agreement or related agreements that requires the franchisee to purchase or rent any product or service for more than a fair and reasonable price is unlawful under RCW 19.100.180(2)(d).
10. **Waiver of Exemplary & Punitive Damages.** RCW 19.100.190 permits franchisees to seek treble damages under certain circumstances. Accordingly, provisions contained in the franchise agreement or elsewhere requiring franchisees to waive exemplary, punitive, or similar damages are void, except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel, in accordance with RCW 19.100.220(2).
11. **Franchisor's Business Judgement.** Provisions in the franchise agreement or related agreements stating that the franchisor may exercise its discretion on the basis of its reasonable business judgment may be limited or superseded by RCW 19.100.180(1), which requires the parties to deal with each other in good faith.
12. **Indemnification.** Any provision in the franchise agreement or related agreements requiring the franchisee to indemnify, reimburse, defend, or hold harmless the franchisor or other parties is hereby modified such that the franchisee has no obligation to indemnify, reimburse, defend, or hold harmless the franchisor or any other indemnified party for losses or liabilities to the extent that they are caused by the indemnified party's negligence, willful misconduct, strict liability, or fraud.
13. **Attorneys' Fees.** If the franchise agreement or related agreements require a franchisee to reimburse the franchisor for court costs or expenses, including attorneys' fees, such provision applies only if the franchisor is the prevailing party in any judicial or arbitration proceeding.
14. **Noncompetition Covenants.** Pursuant to RCW 49.62.020, a noncompetition covenant is void and unenforceable against an employee, including an employee of a franchisee, unless the employee's earnings from the party seeking enforcement, when annualized, exceed \$100,000 per year (an amount that will be adjusted annually for inflation). In addition, a noncompetition covenant is void and unenforceable against an independent contractor of a franchisee under RCW 49.62.030 unless the independent contractor's earnings from the party seeking enforcement, when annualized, exceed \$250,000 per year (an amount that will be adjusted annually for inflation). As a result, any provision contained in the franchise agreement or elsewhere that conflicts with these limitations is void and unenforceable in Washington.
15. **Nonsolicitation Agreements.** RCW 49.62.060 prohibits a franchisor from restricting, restraining, or prohibiting a franchisee from (i) soliciting or hiring any employee of a franchisee of the same franchisor or (ii) soliciting or hiring any employee of the franchisor.

As a result, any such provisions contained in the franchise agreement or elsewhere are void and unenforceable in Washington.

16. **Questionnaires and Acknowledgments.** No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.
17. **Prohibitions on Communicating with Regulators.** Any provision in the franchise agreement or related agreements that prohibits the franchisee from communicating with or complaining to regulators is inconsistent with the express instructions in the Franchise Disclosure Document and is unlawful under RCW 19.100.180(2)(h).
18. **Advisory Regarding Franchise Brokers.** Under the Washington Franchise Investment Protection Act, a "franchise broker" is defined as a person that engages in the business of the offer or sale of franchises. A franchise broker represents the franchisor and is paid a fee for referring prospects to the franchisor and/or selling the franchise. If a franchisee is working with a franchise broker, franchisees are advised to carefully evaluate any information provided by the franchise broker about a franchise.

The undersigned parties do hereby acknowledge receipt of this Addendum.

Dated this 26th day of March, 2025.

  
\_\_\_\_\_  
Signature of Franchisor Representative

\_\_\_\_\_  
Signature of Franchisee Representative

Chief Financial Officer

Chief Financial Officer  
Title of Franchisor Representative

\_\_\_\_\_  
Title of Franchisee Representative

**EXHIBIT E**

**MARKET UNIT ADDENDUM**

## **MARKET UNIT ADDENDUM TO THE GREAT FRAME UP FRANCHISE AGREEMENT**

This Market Unit Addendum to the Franchise Agreement is entered into by Franchise Concepts, Inc., a Delaware corporation, located at 5700 Mexico Road, Suite 6, St. Peters, Missouri 63376 and 3730 Kirby Drive, Suite 1200 #277, Houston, Texas 77098 (the "Company") and \_\_\_\_\_ (the "Franchisee").

The Company and the Franchisee have entered into a The Great Frame Up Franchise Agreement for the establishment of a The Great Frame Up franchise store. The Franchisee wishes to obtain from the Company the right to develop additional The Great Frame Up franchise stores (hereinafter referred to as "showroom stores") in locations (the "Locations") described on Schedule A. The Franchisee further desires that the Company refrain from franchising stores within three (3) miles of the Locations specified on Schedule A. The Company, in consideration of the payments and promises contained in this Addendum, is willing to refrain from franchising stores within three miles (3) miles of the Locations specified on Schedule A under the terms and conditions specified in this Addendum. The parties therefore agree as follows:

1. The parties to this Addendum agree that the initial franchise fee for the Franchisee's first The Great Frame Up franchise store, for which the Franchisee has of this date signed a Franchise Agreement, is thirty thousand dollars (\$30,000.00). The initial franchise fee for the first showroom store identified on Schedule A shall be two thousand dollars (\$2,000.00), and the initial franchise fee for each showroom store thereafter shall be two thousand dollars (\$2,000.00).

2. Upon execution of this Addendum, the Franchisee shall pay to the Company, in addition to the initial franchise fee for the Franchisee's original The Great Frame Up franchise store, the initial franchise fee for each showroom store identified on Schedule A. No payment to the Company under this paragraph is refundable under any circumstances.

3. No showroom store shall be opened, and no lease for any showroom store shall be signed by the Franchisee, until the Franchisee has executed a The Great Frame Up Franchise Agreement for that showroom store.

4. In addition to the store described in the Franchise Agreement, the Franchisee shall open at least two (2) showroom stores within the first thirty (30) months after opening the Franchisee's original The Great Frame Up Store. Upon receiving site approval from the Company for each Store, the Franchisee shall, within twenty (20) days of receipt of the Company's then-current Disclosure Document, execute a Franchise Agreement for that Store.

5. In the event the Franchisee fails to open a scheduled showroom store within the time set forth in this Addendum, and upon thirty (30) days written notice and opportunity to cure, the Franchisee shall forfeit the initial franchise fee paid upon the execution of this Addendum for that showroom store. In addition, the Company shall be free to offer to the public that area as The Great Frame Up franchise store.

6. Each showroom store opened by the Franchisee shall conform to the store design and trade dress of the Company in existence at the time the Additional store is opened.

Franchise Concepts, Inc.

By: \_\_\_\_\_  
Title: \_\_\_\_\_  
Date: \_\_\_\_\_

\_\_\_\_\_  
Franchisee  
Date: \_\_\_\_\_

\_\_\_\_\_  
Franchisee  
Date: \_\_\_\_\_

## SCHEDULE A

### THE GREAT FRAME UP MARKET UNIT ADDENDUM

In addition to The Great Frame Up franchise store described in the Franchise Agreement, the Franchisee agrees to open and operate at least two (2) showroom stores within thirty (30) months after opening the original The Great Frame Up store, in the general location as set forth below.

Area (Defined by Intersection)

Administrative Fee

## State Effective Dates

The following states require that the Disclosure Document be registered or filed with the state or be exempt from registration: California, Florida, Hawaii, Illinois, Indiana, Maryland, Michigan, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Virginia, Washington, and Wisconsin.

This Franchise Disclosure Document is registered, on file, exempt from registration, or otherwise effective in the following states with franchise registration and disclosure (or business opportunity) laws as of the dated listed below:

<b>State</b>	<b>Effective Date</b>
California	Pending
Illinois	April 1, 2025
Indiana	Pending
Michigan	April 1, 2025
Minnesota	Pending
New York	Pending
Washington	Pending
Wisconsin	April 1, 2025

**FRANCHISE CONCEPTS, INC.**  
**The Great Frame Up**  
**RECEIPT**

This Disclosure Document summarizes certain provisions of the franchise agreement and other information in plain language. Read this Disclosure Document and all agreements carefully.

If Franchise Concepts, Inc. offers you a franchise, it must provide this Disclosure Document to you 14 calendar days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale.

**New York and Rhode Island require that we give you this Disclosure Document at the earlier of the first personal meeting or 10 business days before the execution of the franchise or other agreement or the payment of any consideration that relates to the franchise relationship.**

**Michigan and Oregon require that we give you this Disclosure Document at least 10 business days before the execution of any binding franchise or other agreement or the payment of any consideration, whichever occurs first.**

If Franchise Concepts, Inc. does not deliver this Disclosure Document on time or if it contains a false or misleading statement, or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580 and the state agency listed on Exhibit A.

The franchisor is Franchise Concepts, Inc., 5700 Mexico Road, Suite 6, St. Peters, Missouri 63376. Its telephone number is (866) 719-8200.

Issuance date: April 1, ~~2024~~2025.

The franchise seller for this offering is \_\_\_\_\_.  
The name, principal business address, and telephone number of each franchise seller offering the franchise (other than employees of Franchise Concepts, Inc.) will be added in the space above before you buy the franchise, and a copy of the supplemented Receipt will be sent to you. The names of our employees are in Item 2.

Franchise Concepts, Inc. authorizes the respective state agencies identified in Exhibit A to receive process for it in the particular state.

I received a Disclosure Document dated April 1, ~~2024~~2025 that included the following

- Exhibits: List of State Administrators and Registered Agents..... Exhibit A
- List of Current The Great Frame Up Franchisees ..... Exhibit B
- Financial Statements..... Exhibit C
- The Great Frame Up Franchise Agreement..... Exhibit D
- Market Unit Addendum..... Exhibit E

\_\_\_\_\_  
Franchisee Signature  
Date\_\_\_\_\_

\_\_\_\_\_  
Franchisee Signature  
Date\_\_\_\_\_

\_\_\_\_\_  
(Printed Name)

\_\_\_\_\_  
(Printed Name)

You may return the signed receipt either by signing, dating, and mailing it to Franchise Concepts, Inc. at 5700 Mexico Road, Suite 6, St. Peters, Missouri 63376, or by faxing a copy of the signed and dated receipt to Franchise Concepts, Inc. at (877) 832-6694.

**FRANCHISE CONCEPTS, INC.**  
**The Great Frame Up**  
**RECEIPT**

This Disclosure Document summarizes certain provisions of the franchise agreement and other information in plain language. Read this Disclosure Document and all agreements carefully.

If Franchise Concepts, Inc. offers you a franchise, it must provide this Disclosure Document to you 14 calendar days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale.

**New York and Rhode Island require that we give you this Disclosure Document at the earlier of the first personal meeting or 10 business days before the execution of the franchise or other agreement or the payment of any consideration that relates to the franchise relationship.**

**Michigan and Oregon require that we give you this Disclosure Document at least 10 business days before the execution of any binding franchise or other agreement or the payment of any consideration, whichever occurs first.**

If Franchise Concepts, Inc. does not deliver this Disclosure Document on time or if it contains a false or misleading statement, or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580 and the state agency listed on Exhibit A.

The franchisor is Franchise Concepts, Inc., 5700 Mexico Road, Suite 6, St. Peters, Missouri 63376. Its telephone number is (866) 719-8200.

Issuance date: April 1, ~~2024~~2025.

The franchise seller for this offering is \_\_\_\_\_.  
The name, principal business address, and telephone number of each franchise seller offering the franchise (other than employees of Franchise Concepts, Inc.) will be added in the space above before you buy the franchise, and a copy of the supplemented Receipt will be sent to you. The names of our employees are in Item 2.

Franchise Concepts, Inc. authorizes the respective state agencies identified in Exhibit A to receive process for it in the particular state.

I received a Disclosure Document dated April 1, ~~2024~~2025 that included the following

- Exhibits: List of State Administrators and Registered Agents..... Exhibit A
- List of Current The Great Frame Up Franchisees ..... Exhibit B
- Financial Statements..... Exhibit C
- The Great Frame Up Franchise Agreement..... Exhibit D
- Market Unit Addendum..... Exhibit E

\_\_\_\_\_  
Franchisee Signature  
Date \_\_\_\_\_

\_\_\_\_\_  
Franchisee Signature  
Date \_\_\_\_\_

\_\_\_\_\_  
(Printed Name)

\_\_\_\_\_  
(Printed Name)

You may return the signed receipt either by signing, dating, and mailing it to Franchise Concepts, Inc. at 5700 Mexico Road, Suite 6, St. Peters, Missouri 63376, or by faxing a copy of the signed and dated receipt to Franchise Concepts, Inc. at (877) 832-6694.