

July 7, 2025

VIA ELECTRONIC SUBMISSION

Minnesota Department of Commerce
Securities Section
85 7th Place East, Suite 280
Saint Paul, Minnesota 55101

Re: Minnesota Franchise Registration for Orkin Systems, LLC (“Franchisor”)
Client Number: 3716-1223

Dear Sir or Madam:

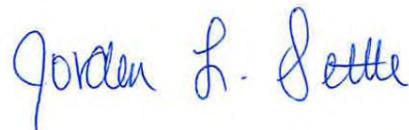
Pursuant to the Deficiency Notification (34364-202506) dated July 1, 2025, a copy of which is attached, please find the attached documents for your review:

1. Notarized Consent to Service of Process, executed by Ryan Williams, as Assistant Secretary of Orkin Systems, LLC.
2. Please note that Ryan Williams was elected as the Assistant Secretary of the Franchisor. We have provided a courtesy copy of the Consent of the Sole Member of Orkin Systems, LLC approving his election as of June 21, 2024.
3. A marked copy of the current Franchise Disclosure Document noting changes from the last registered Franchise Disclosure Document.

Please do not hesitate to contact me with any questions regarding this initial registration, or if there is any additional information required in connection with the enclosed materials.

Sincerely,

ARNALL GOLDEN GREGORY LLP



Jordan L. Settle, Esq.

STATE OF MINNESOTA
DEPARTMENT OF COMMERCE

File Number: **10862**
Franchisor: **Orkin Systems, LLC**
Franchise Names:

- **Orkin**

Submission type: **Renewal**

Submission #: [34364-202506](#)

DEFICIENCY NOTIFICATION

Steps to correct deficiencies:

1. Sign-in to ComOnline and open the deficient submission: [34364-202506](#)
2. Submit the deficiency correction document.

The application for the above-referenced franchise has been examined.

Please correct or otherwise address the following deficiencies:

1. Please resubmit the Consent to Service of Process with a notary.
2. The Consent to Service of Process and Application Certification must be signed by a company owner or officer. Please revise.
3. Please submit a marked FDD noting changes from the last registered FDD.

If additional changes have been requested by other states, please include only the pages showing those changes also. In responding to the above deficiencies, submit only the marked pages (one set). Do not send entire clean copies.

The Commissioner may withdraw an application in which no activity has occurred for 120 days (Minnesota Statutes, Section 80C.05, subd.4). If an Order of Withdrawal is issued, the franchisor must reapply with a new application

Dated: **07/01/2025**

By:

/S/ REBECCA BRUBAKER
Commerce Analyst I

Securities Registration Division
Securities.Commerce@state.mn.us

UNIFORM FRANCHISE CONSENT TO SERVICE OF PROCESS

Orkin Systems, LLC, a limited liability company organized under the laws of the State of Delaware (the "Franchisor"), irrevocably appoints the officers of the States designated below and their successors in those offices, its attorney in those States for service of notice, process or pleading in an action or proceeding against it arising out of or in connection with the sale of franchises, or a violation of the franchise laws of that State, and consents that an action or proceeding against it may be commenced in a court of competent jurisdiction and proper venue within that State by service of process upon this officer with the same effect as if the undersigned was organized or created under the laws of that State and had lawfully been served with process in that State. We have checked below each state in which this application is or will be shortly on file, and provided a duplicate original bearing an original signature to each state.

- | | |
|---|--|
| <input type="checkbox"/> California: Commissioner of Corporations | <input type="checkbox"/> North Dakota: Securities Commissioner |
| <input type="checkbox"/> Hawaii: Commissioner of Securities | <input type="checkbox"/> Rhode Island: Director, Department of Business Regulation |
| <input type="checkbox"/> Illinois: Attorney General | <input type="checkbox"/> South Dakota: Director of the Division of Securities |
| <input type="checkbox"/> Indiana: Secretary of State | <input checked="" type="checkbox"/> Virginia: Clerk, Virginia State Corporation Commission |
| <input checked="" type="checkbox"/> Maryland: Securities Commissioner | <input checked="" type="checkbox"/> Washington: Director of Financial Institutions |
| <input checked="" type="checkbox"/> Minnesota: Commissioner of Commerce | <input checked="" type="checkbox"/> Wisconsin: Administrator, Division of Securities, Department of Financial Institutions |
| <input type="checkbox"/> New York: Secretary of State | |

Please mail or send a copy of any notice, process or pleading served under this consent to:

Orkin Systems, LLC
2170 Piedmont Road NE
Atlanta, Georgia 30324
Attn: Ryan Williams

Dated: July 7, 2025.

Franchisor:

Orkin Systems, LLC

By: 

Name: Ryan Williams

Title: Assistant Secretary



(Seal)

**CONSENT OF THE
SOLE MEMBER OF
ORKIN SYSTEMS, LLC
IN LIEU OF MEETING**

EFFECTIVE AS OF JUNE 21, 2024

The undersigned, constituting the sole member (the “Member”) of Orkin Systems, LLC, a Delaware limited liability company (the “Company”), acting pursuant to the authority vested in it as the sole member of the Company, does hereby waive the calling and notice of a meeting and, in lieu of a meeting, adopt and approve the following resolutions by written consent and hereby directs that this written consent be filed with the minutes of the Company.

Approval of the Amended and Restated Limited Liability Company Agreement

WHEREAS, the Member has determined that it is in the best interests of the Company to amend and restate the Limited Liability Company Agreement of the Company;

RESOLVED, the Company hereby adopts and approves the Amended and Restated Limited Liability Company Agreement attached hereto as Exhibit A (the “Amended and Restated Agreement”).

Election of Officers

WHEREAS, the Member has determined that it is in the best interests of the Company to appoint the persons below as officers of the Company (the “Officers”);

RESOLVED, that the Company hereby approves and authorizes the following persons to act as Officers of the Company in the office set forth opposite their respective names:

Patrick Chrzanowski	President
Matt Turek	Vice President
Patrick Murray	Vice President
Andrew Light	Vice President, Tax; Treasurer
Mark Bretz	Vice President, Fleet
Amy Douglass	Secretary
Ryan Williams	Assistant Secretary
Elizabeth Chandler	Assistant Secretary

RESOLVED, that the Officers will hold office effective June 21, 2024 until their successors are duly elected and qualified.

Banking Authority

WHEREAS, the Member has determined that it is in the best interests of the Company to update and restate the Company's banking authority and process;

RESOLVED, that any and all resolutions previously adopted relating to the establishment, maintenance and modification of bank accounts for the Company are hereby cancelled and that the following resolutions are hereby adopted to supersede, replace and restate such previously adopted resolutions; and

RESOLVED, that any two of the following individuals ("Authorizing Officers") are hereby authorized to: (1) establish, open, close and operate any and all bank accounts with any bank, trust company or other depository institution; (2) establish on behalf of the Company, procedures governing all incidents of any such accounts, including, but not limited to, determining manual and electronic check signatures, electronic fund transfers, settlement of investments and security administration; (3) enter into any and all agreements and transactions contemplated by the provision of treasury management services, (4) transact all business with respect to any such accounts; and (5) delegate authority to employees to perform specific administrative functions related to the bank accounts:

President
Vice President of Tax
Treasurer

RESOLVED, that any two of the Authorizing Officers is hereby authorized to execute and deliver such agreements, instruments or documents as may be necessary or appropriate to carry out the intent of the foregoing resolutions;

RESOLVED, that these authorizations, together with specimen signatures, may be communicated as required to any bank, trust company or other depository institution holding accounts for the Company;

RESOLVED, that the Secretary or any Assistant Secretary of the Company is authorized to certify the contents of these resolutions to any bank, trust company, or other depository institution at which an account or safe deposit box is, has been, or will be established in the name of the Company; and

RESOLVED, that any bank, trust company or other depository institution holding accounts for the Company may rely upon any certification given in accordance with these resolutions as effective until such firm receives written notice of a change in or rescission of authority.

General Authority

RESOLVED, that the Member and the Officers are each hereby authorized to take any and all actions, to execute any and all documents and instruments, and to take any and all steps deemed to be necessary, desirable, or appropriate in order to carry out the purpose and intent of and to consummate the actions contemplated by the foregoing resolutions;

RESOLVED, that the past lawful actions of the Member and the Officers taken to carry out the intent and accomplish the purposes of the foregoing resolutions are hereby approved, adopted, ratified and confirmed in all respects as the respective acts and deeds of the Company.

IN WITNESS WHEREOF, the undersigned have executed this written consent effective as of the date first written above.

MEMBER:

Orkin, LLC
a Delaware limited liability company

By: 

Elizabeth Chandler
Secretary



FRANCHISE DISCLOSURE DOCUMENT

ORKIN SYSTEMS, LLC
A DELAWARE LIMITED LIABILITY
COMPANY

2170 PIEDMONT ROAD NE
ATLANTA, GEORGIA 30324

Phone: (404) 888-2000

<http://www.orkin.com/globals/franchise.aspx>
orkinfranchising@orkin.com

You will operate an Orkin® pest control business (“**Orkin Franchise**”). An Orkin Franchise is a business that provides professional pest control services and termite control services for residential homes and commercial and institutional buildings.

Depending on the size of the territory in which your franchise is located, the initial franchise fee will be between \$39,000 and \$100,000, which may be discounted if you elect, and we agree to, a term for your franchise agreement less than the standard terms set forth in Exhibit 7 or if you operated a pest or termite control business (other than under an Orkin franchise agreement) prior to the signing of the franchise agreement. The estimated initial investment to begin operation of an Orkin Franchise ranges from \$84,975 to ~~\$231,200~~\$28,700. This sum does not include the rent for the business location or other real estate costs or the costs of purchasing any existing customer contracts of our affiliate Orkin, LLC that may be in the territory assigned to you and that you are required to purchase from Orkin, LLC, which may cost in excess of \$250,000. Of your estimated initial investment, between \$39,000 and \$100,000, plus the cost of purchasing such customer contracts, is payable to us.

This disclosure document summarizes certain provisions of your franchise agreement and other information in plain English. Read this disclosure document and all accompanying agreements closely. You must receive this disclosure document at least 14 calendar days before you sign a binding agreement with, or make any payment to, the franchisor or an affiliate in connection with the proposed franchise sale. **NOTE, HOWEVER, THAT NO GOVERNMENT AGENCY HAS VERIFIED THE INFORMATION CONTAINED IN THIS DOCUMENT.**

You may wish to receive your disclosure document in another format more convenient for you. To discuss the availability of disclosures in different formats, contact Gordon Melerine at 2170 Piedmont Road NE, Atlanta, Georgia 30324 and (404) 888-2000.

The terms of your contract will govern your franchise relationship. Don't rely on the disclosure document alone to understand your contract. Read all of your contract carefully. Show your contract and this disclosure document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information contained in this disclosure document can help you make up your mind. More information on franchising, such as “A Consumer's Guide to Buying a Franchise,” which can help you understand how to use this disclosure document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue NW, Washington, D.C. 20580. You can also visit the FTC's home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising. There may also be laws on franchising in your state. Ask your state agencies about them.

Issuance Date: ~~April 29, 2024~~March 28, 2025

ITEM 1. THE FRANCHISOR AND ANY PARENTS, PREDECESSORS, AND AFFILIATES

To simplify the language in this disclosure document, “**we**” or “**us**” means Orkin Systems, LLC, the franchisor. “**You**” or “**your**” means the person or entity who buys the franchise, including all equity owners of a corporation, general partnership, limited partnership, limited liability company, or any other type of entity.

Our Business

Orkin Systems is a Delaware limited liability company that was originally incorporated as a Delaware corporation on May 4, 1994 under the name Orkin Systems, Inc. On December 31, 2015, Orkin Systems, Inc. converted into Orkin Systems, LLC, a Delaware limited liability company, by means of a statutory conversion. Orkin Systems does business under the trade name and service mark "ORKIN" in connection with the franchises offered by this disclosure document. Orkin Systems does not do business under any other name and does not have any predecessors. Orkin Systems' principal business address is 2170 Piedmont Road NE, Atlanta, Georgia 30324.

Orkin Systems is a franchising company whose business is selling franchises to provide professional pest control services and termite control services for residential homes and commercial and institutional buildings and providing services to franchisees under franchise agreements. Orkin Systems began its franchise sales operation in May of 1994. As of December 31, 2024~~3~~, there were 47 Orkin franchises operating in the United States and ~~79-68~~ operating outside the United States. We have not sold master franchises for operation in the United States and do not currently expect to do so. Orkin Systems does not operate pest control and termite control businesses for its own account.

Our Parent Companies

The name of the company that owns Orkin Systems is Orkin, LLC. Orkin, LLC is a Delaware limited liability company that was originally incorporated as a Delaware corporation on January 10, 1964 under the name Orkin Exterminating Company, Inc. On June 19, 2003, Orkin, Inc. officially changed its name to Orkin, Inc. from Orkin Exterminating Company, Inc. On December 31, 2009, Orkin, Inc. converted into Orkin, LLC, a Delaware limited liability company, by means of a statutory conversion. To simplify the language in this disclosure document, "**Orkin**" means Orkin, LLC. Orkin's principal business address is 2170 Piedmont Road NE, Atlanta, Georgia 30324. Since 1901, Orkin has provided Termite and Pest control services under the trade name and service mark "ORKIN" in the United States. As of December 31, 2024~~3~~, Orkin operated 38~~90~~ company owned Orkin branch locations in the United States and zero outside the United States.

The name of the company that owns Orkin is Rollins, Inc. To simplify the language in this disclosure document, "**Rollins**" means Rollins, Inc. Rollins is a Delaware corporation that was incorporated on February 24, 1948 and is listed on the NYSE. In 1964, Rollins purchased Orkin. Rollins' principal business address is 2170 Piedmont Road NE, Atlanta, Georgia 30324.

Affiliates

Rollins owns the following entities that provide services, or license to third parties the right to provide services, similar to those provided by Orkin franchisees:

BHPC, LLC, a wholly owned subsidiary of Orkin, is a Delaware limited liability company formed in 2022. To simplify the language in this disclosure document, "**Bug House**" means BHPC, LLC. Bug House provides pest and termite control services. Bug House's principal business address is 2170 Piedmont Road NE, Atlanta, Georgia 30324. As of December 31, ~~2023~~2024, Bug House operated 11 branch locations in the United States.

Clark Pest Control of Stockton, Inc., a wholly owned subsidiary of Rollins, is a California corporation formed in 1965. To simplify the language in this disclosure document, "**Clark**" means Clark Pest Control of Stockton, Inc. Clark provides pest and termite control services. Clark's principal business address is 555 N. Guild Avenue, Lodi, California 95240. As of December 31, ~~2024~~3, Clark operated ~~3029~~ branch locations in the United States.

Crane Acquisition, Inc., a wholly owned subsidiary of Rollins, is a Delaware corporation formed in 2009. To simplify the language in this disclosure document, "**Crane**" means Crane Acquisition, Inc. Crane provides pest control services. Crane's principal business address is 2170 Piedmont Road NE, Atlanta, Georgia 30324. As of December 31, ~~2024~~3, Crane operated 3 branch locations in the United States.

Critter Control, Inc., a wholly owned subsidiary of Rollins, is a Michigan corporation formed in 1987. To simplify the language in this disclosure document, "**Critter Control**" means Critter Control, Inc. Critter Control is a franchisor that offers franchises which provide wildlife and pest control services. Critter Control's principal place of business is 2170 Piedmont Road NE, Atlanta, Georgia 30324. As of December 31, ~~2024~~3, there were ~~8594~~ Critter Control franchises operating in the United States.

Critter Control Operations, Inc., a wholly owned subsidiary of Rollins, is a Delaware corporation formed in 2016. To simplify the language in this disclosure document, "**CCO**" means Critter Control Operations, Inc. CCO provides wildlife and pest control services. CCO's principal business address is 2170 Piedmont Road NE, Atlanta, Georgia 30324. As of December 31, ~~2024~~3, CCO operated ~~393~~ branch locations in the United States.

FPC Holdings, LLC, a wholly owned subsidiary of Rollins, is a Utah limited liability company formed in 2023. To simplify the language in this disclosure document, "**Fox Pest Control**" means FPC Holdings, LLC. Fox Pest Control provides pest control services. Fox Pest Control's principal business address is 2170 Piedmont Road NE, Atlanta, Georgia 30324. As of December 31, ~~2024~~3, Fox Pest Control operated ~~312~~ branch locations in the United States.

HomeTeam Pest Defense, Inc., a wholly owned subsidiary of Rollins, is a Delaware corporation formed in 2008. To simplify the language in this disclosure document, "**HomeTeam**" means HomeTeam Pest Defense, Inc. HomeTeam provides pre-construction services for home builders and traditional pest and termite control services for existing homeowners. HomeTeam's principal business address is 2170 Piedmont Road NE, Atlanta, Georgia 30324. As of December 31, ~~2024~~3, HomeTeam operated ~~554~~ branch locations in the United States.

The Industrial Fumigant Company, LLC, a wholly owned subsidiary of Rollins, is an Illinois limited liability company formed in 2009. To simplify the language in this disclosure document, "**IFC**" means The Industrial Fumigant Company, LLC. IFC provides pest and termite control and commercial fumigation services. IFC's principal business address is 2170 Piedmont Road NE, Atlanta, Georgia 30324. As of December 31, ~~2024~~3, IFC operated ~~240~~ branch locations in the United States.

McCall Service NW, LLC, a wholly owned subsidiary of Rollins, is a Delaware limited liability company formed in 2020. To simplify the language in this disclosure document, "**McCall**" means McCall Service NW, LLC. McCall provides pest and termite control services. McCall's principal business address is 2170 Piedmont Road NE, Atlanta, Georgia 30324. As of December 31, 2024~~3~~, McCall operated 6 branch locations in the United States.

Missquito, Inc., a wholly owned subsidiary of Rollins, is a Delaware corporation formed in 2020. To simplify the language in this disclosure document, "**Missquito**" means Missquito, Inc. Missquito provides mosquito control services. Missquito's principal business address is 2170 Piedmont Road NE, Atlanta, Georgia 30324. As of December 31, 2024~~3~~, Missquito operated 1 branch location in the United States and 5 franchises were operating in the United States.

Northwest Exterminating Co., LLC, a wholly owned subsidiary of Rollins, is a Georgia limited liability company formed in 1978. To simplify the language in this disclosure document, "**Northwest**" means Northwest Exterminating Co., LLC. Northwest provides pest and termite control services. Northwest's principal business address is 2170 Piedmont Road NE, Atlanta, Georgia 30324. As of December 31, 2024~~3~~, Northwest operated 46~~4~~ branch locations in the United States

Orkin Expansion, Inc., a wholly owned subsidiary of Orkin, is a Delaware corporation formed in 1990. To simplify the language in this disclosure document, "**OEX**" means Orkin Expansion, Inc. OEX is an intellectual property holding company which licenses to Orkin Systems the trademarks that Orkin Systems' franchisees will use in the operation of their Franchised Businesses. OEX's principal business address is 1105 N. Market St., #1106, Wilmington, DE 19801-1216.

Okolona Pest Control, Inc., a wholly owned subsidiary of Rollins, is a Kentucky corporation formed in 1979. To simplify the language in this disclosure document, "**OPC**" means Okolona Pest Control, Inc. OPC provides pest and termite control services. OPC's principal business address is 5800 Poplar Level Road, Louisville, Kentucky 40228. As of December 31, 2024~~3~~, OPC operated 12~~8~~ branch locations in the United States.

PermaTreat Pest Control Company, Inc., a wholly owned subsidiary of Rollins, is a Virginia corporation formed in 1967. To simplify the language in this Disclosure Document, "**PermaTreat**" means PermaTreat Pest Control Company, Inc. PermaTreat provides pest and termite control services. PermaTreat's principal business address is 2170 Piedmont Road NE, Atlanta, Georgia 30324. As of December 31, 2024~~3~~, PermaTreat operated 2 branch locations in the United States.

Rollins Acceptance Company, LLC, a wholly owned subsidiary of Rollins, is a Delaware limited liability company formed in 2018. ~~Rollins Service Bureau is a related division of Rollins.~~ To simplify the language in this disclosure document, "**RAC**" means the Rollins Acceptance Company, LLC, ~~and "RSB" means the Rollins Service Bureau division of Rollins.~~ RAC provides financing to qualified customers of its affiliates and to qualified Orkin, Critter Control and Missquito franchisees. ~~RSB provides collections services to Orkin Systems' franchisees.~~ The principal business address of RAC ~~and RSB~~ is 2170 Piedmont Road NE, Atlanta, Georgia 30324.

Trutech, LLC, a wholly owned subsidiary of Rollins, is a Delaware limited liability company formed in 2010. To simplify the language in this Disclosure Document, "**Trutech**" means Trutech, LLC. Trutech provides pest and wildlife control services. Trutech's principal business address is 2170 Piedmont Road NE, Atlanta, Georgia 30324. As of December 31, 2024~~3~~, Trutech operated 11~~6~~ branch locations in the United States.

Waltham Services, LLC, a wholly owned subsidiary of Rollins, is a Georgia limited liability company formed in 2010. To simplify the language in this disclosure document, "**Waltham**" means Waltham Services, LLC. Waltham provides pest and termite control services. Waltham's principal business address is 2170 Piedmont Road NE, Atlanta, Georgia 30324. As of December 31, 2024~~3~~, Waltham operated ~~108~~ branch locations in the United States.

Western Industries – North, LLC and Western Industries – South, LLC, wholly owned subsidiaries of Rollins, are Delaware limited liability companies formed in 2004. To simplify the language in this disclosure document, "**Western**" means Western Industries – North, LLC and Western Industries – South, LLC, collectively. Western provides pest and termite control and fumigation services. Western's principal business address is 2170 Piedmont Road NE, Atlanta, Georgia 30324. As of December 31, 2024~~3~~, Western operated 18 branch locations in the United States.

Orkin Systems began selling franchises to provide professional Pest control and Termite control services to residential homes and commercial and institutional buildings in May of 1994. Other than Orkin Systems, Critter Control and Missquito, neither Rollins nor any of its affiliates, including those listed above, has offered or currently offers franchises in any type of business. Except for Orkin, none of the affiliates listed above operates the type of Orkin business that is described under this disclosure document. Orkin has operated this type of business since its inception in 1964.

The Franchise Offered and the Agreement

We offer franchises to operate an Orkin Franchise to provide professional pest control services and termite control services for residential homes and commercial and institutional buildings. To simplify the language in this disclosure document, "**Pest**" means only those arthropods and vertebrate animals that are covered under the standard Orkin residential pest control contract and under Orkin's standard commercial monthly service program, as well as those covered under Orkin's mosquito, bedbug, carpenter ant, fire ant, fly and bird control programs. To simplify the language in this disclosure document, "**Termite**" means termite and certain other wood destroying organisms but specifically excludes molds.

As our franchisee, you will conduct business under the service mark "Orkin" and any other identifying marks, trade names, logos and symbols that we use now, or that we later develop (the "**Licensed Marks**"), and use our unique system for the establishment, development and operation of an Orkin pest control business (the "**System**").

The System includes our distinctive signage and vehicle wraps or other markings; our software and computer programs; our distinctive techniques for providing Pest and Termite control services; our advertising and marketing programs and materials; our relationships with our vendors; our methods of operating a pest control-related business; our operations and administrative systems; our training programs; our methods and techniques for inventory and cost controls, recordkeeping, and reporting; our customer service standards; and any guidelines, standards, specifications, rules, procedures, policies, methods, requirements, and directives we establish, including without limitation, our standards and specifications as to procedure, maintenance, and equipment (the "**Standards**") set out in our confidential operations manuals (the "**Manuals**") and otherwise in writing. We may change, improve, add to, and further develop the elements of the System from time to time.

The form of franchise agreement we currently offer is the franchise agreement attached as Exhibit

1 to this disclosure document (the “**Franchise Agreement**”). The various forms of agreement we have used in the past may have terms different from the current form. We reserve the right to change the form and terms of the Franchise Agreement in the future.

Competition

The market for commercial, institutional and residential professional Pest control services and Termite control services is highly developed, and your competitors include existing national and local businesses, including brands owned by Rollins (other than Orkin), providing the same or similar services. The business which you operate is not seasonal, provided that the demand for certain services may increase during warmer weather.

Regulatory Matters

On the federal level, the Federal Insecticide, Fungicide and Rodenticide Act, 7 U.S.C. §136 et seq., contains certain regulations for Pest control services. Many states have laws, rules and regulations which govern Pest control operations, and which may require Pest control operators to obtain a license from the appropriate state regulatory authority prior to any engagement in Pest control activities. You must also comply with all federal laws, rules and regulations applicable to business owners generally, including the Americans With Disabilities Act, wage and hour laws, occupational health and safety (OSHA), employment laws, taxes, and business licensing requirements. You should consult the laws of your jurisdiction.

Agents for Service of Process

The agents for service of process for Orkin Systems are disclosed on Exhibit 3.

ITEM 2. BUSINESS EXPERIENCE

President and Director of Orkin Systems: Patrick Chrzanowski

Mr. Chrzanowski joined Orkin in January 2007 as a Region Manager. In June 2014, he was promoted to Division President of the Northeast Division. In December 2018, he was named Division President of the Midwest Division. In November 2022, Mr. Chrzanowski was named a Director and President of Orkin and Orkin Systems. Mr. Chrzanowski also holds similar positions with several of our affiliates named above. Mr. Chrzanowski serves in his present capacities in Atlanta, Georgia.

~~Director of Orkin Systems: Jerry Gahlhoff~~

~~Mr. Gahlhoff was named Director of Orkin Systems in August 2020 in conjunction with his promotion to President of Rollins. Mr. Gahlhoff was subsequently promoted to CEO of Rollins in January 2023. Prior to his promotion to Rollins' President, Mr. Gahlhoff served as Rollins' President of Specialty Brands from July 2016 to August 2020 and as President of HomeTeam from February 2011 to July 2016. Mr. Gahlhoff also holds similar positions with several of our affiliates named above. Mr. Gahlhoff serves in his present capacities in Atlanta, Georgia.~~

Director of Orkin Systems: Kenneth Krause

~~Mr. Krause was named a Director of Orkin Systems in November 2022. Mr. Krause has served as the Executive Vice President, Chief Financial Officer and Treasurer of Rollins since September 2022. Prior to joining Rollins, Mr. Krause served as the Senior Vice President, Chief Financial Officer, Chief Strategy Officer and Treasurer of MSA Safety, Inc. from 2015 to 2022. He also served in various other leadership roles at MSA Safety, Inc. with increasing levels of responsibility from 2006 to 2015. MSA Safety, Inc.'s principal place of business is 1000 Cranberry Woods Dr, Cranberry Township, Pennsylvania, 16066-5207. Mr. Krause serves in his present capacities in Atlanta, Georgia.~~

Vice President of Orkin Systems and Division President Orkin International: : Matthew Turek

Mr. Turek joined Rollins in March 2008 via Rollins' acquisition of HomeTeam. Mr. Turek held several positions with HomeTeam before being promoted to Rollins' Managing Director - Australia in January 2014. Mr. Turek was promoted to Rollins' Division President – Canada, Australia, Asia in July 2017. Mr. Turek was appointed Division President - International in February 2021. Mr. Turek also holds similar positions with several of our affiliates named above. Mr. Turek was named Vice President of Orkin Systems in May 2022. Mr. Turek serves in his present capacities in Atlanta, Georgia.

Treasurer of Orkin Systems: Julie Bimmerman

~~Ms. Bimmerman was named Treasurer of Orkin Systems in July 2021 in conjunction with her being named Interim Chief Financial Officer and Treasurer of Rollins. Ms. Bimmerman previously served as a Director of Critter Control from July 2021 until November 2022. Ms. Bimmerman served as Vice President of Finance and Investor Relations for Rollins from March 2018 to July 2021 and Managing Director of Finance for Rollins from May 2016 to March 2018. Ms. Bimmerman also holds similar positions with several of our affiliates named above. Ms. Bimmerman serves in her present capacities in Atlanta, Georgia.~~

Director of Domestic Franchising for Orkin Systems: Gordon L. Melerine, Jr.

Mr. Melerine joined Orkin in June of 2006 and has held various roles throughout the organization including Branch Manager (2007-2015), Region Sales Manager South Central Commercial Region (2016-2018), Region Manager Gulf States Region (2018-2020), Division Sales Manager South Central Division (2021–2023), and was named as Director of Domestic Franchising for Orkin Systems in October 2023. Mr. Melerine serves in his present capacities in Atlanta, Georgia.

ITEM 3. LITIGATION

Virginia Settlement Order. The Virginia State Corporation Commission's Division of Securities and Retail Franchising has concluded as part of an investigation (Case No. SEC-2017-00052) that grounds exist to allege Critter Control violated the registration and disclosure provisions of the Virginia Retail Franchising Act (Section 13.1-557 et seq. of the Code of Virginia) in relation to the offer and sale of two (2) different Critter Control franchises in Virginia, in 2015 and 2017, respectively, based upon information voluntarily submitted by Critter Control to the Division of Securities and Retail Franchising as part of its franchise exemption application.

the Initial Franchise Fee, an amount derived by applying the applicable percentages set forth in Exhibit C attached to the Franchise Agreement to the annualized value of the active Termite control customer contracts that are assigned to you, as set forth in Orkin's books and records. Orkin will also assign to you the accounts receivable of the customers in your territory for the book value; provided, however, that the book value of accounts receivable will not include any balances over 90 days old or any balances from cancelled accounts. See Item 7 for additional information.

If you currently are in the Pest control or Termite control business and you have customers in the territory you receive under the Franchise Agreement, you and we will negotiate and agree upon the amount of the credit you will receive against the Initial Franchise Fee and the purchase price of the customer contracts assigned to you by Orkin (as described in the preceding paragraph). Following the effective date of your Franchise Agreement, you will service these customers as an Orkin Systems franchisee, using the Licensed Marks, and pay to us the Royalty on your revenues from these customers and otherwise abide by all terms and conditions of the Franchise Agreement. If you continue to service these customers through the term of your Orkin Franchise, these customers may be used in the formula we use to buy back your Orkin Franchise as noted on Exhibit C of the Franchise Agreement.

If you currently are in the Pest control or Termite control business and you have customers outside of your territory, then we may, at our option, require you to assign those customer contracts to us, or to someone who we designate. If we exercise our option, you and we will negotiate and agree upon the amount of the credit you will receive toward the applicable Initial Franchise Fee and the purchase price of the customer contracts assigned to you by Orkin when we sign the Franchise Agreement.

You must pay the applicable Initial Franchise Fee when you sign the Franchise Agreement. Orkin Systems will refund the entire amount, without interest, if we do not accept and sign the Franchise Agreement within 90 days after you have delivered to us the Franchise Agreement signed by you. We will not refund the Initial Franchise Fee under any other circumstances. If you cannot pay the Initial Franchise Fee in a lump sum, Orkin Systems offers a financing arrangement for the Initial Franchise Fee through RAC for which you may qualify. The terms and conditions of a financing arrangement with RAC are discussed in Item 10.

We reserve the right to waive or reduce the Initial Franchise Fee at our sole discretion.

Possible Gross-Up for State Tax Imposition

~~If your state imposes a state gross receipts or state income tax upon the fees you pay to us, you also agree to pay an additional amount to us so that the amount we receive after the deduction, payment or withholding will equal the full amount to be stated or payable to us.~~

Discounts on Initial Fee

We may offer additional discount(s) on the Initial Franchise Fee based upon whether you are a veteran, an employee of a franchisee, an operator of a similar business, a member of certain industry groups or for other reasons. We also give discounts to certain qualified current franchisees that acquire an additional territory. The grant of any discount and/or the amount thereof are entirely at our option. Any discount(s) granted will not typically, in the aggregate, exceed 25% of the Initial Franchise Fee. (However, the discount would likely exceed 25% of the Initial Franchise Fee, for instance, where you and we agree to a shorter term, as described

ITEM 7. ESTIMATED INITIAL INVESTMENT

YOUR ESTIMATED INITIAL INVESTMENT

Type of Expenditure	Amount of Expenditure		Method of Payment	When Payments Are Due	To Whom Payment Will Be Made
	Low	High			
Initial Franchise Fee ¹	\$39,000	\$100,000	Lump sum	At signing of Franchise Agreement	Us
Customer Contracts	See Note 2	See Note 2	Lump sum	At signing of Franchise Agreement	Us
Real Estate	See Note 3	See Note 3	Lump Sum	As arranged	Lessors
Equipment, Opening Inventory ⁴	\$10,000	\$40,000	As incurred	Before opening	Orkin Systems or Vendors
Vehicles ⁵	\$13,000	\$100,000 250,000	As incurred	Before opening	Vendors
Storefront Signage	\$0	\$50 15,000	Lump sum	Before opening	Vendors
Computer Equipment and Software ⁶	\$3,925	\$10,200	As incurred	Before opening	Vendors
Business Licenses ⁷	\$100	\$3,000	As incurred	Before opening	Architects and Government agencies
Subtotal: Capital Investment	\$66,025	\$268,200 453,200			
Initial Training ⁸	\$1,000	\$4,500	As incurred	Before opening	Airlines, hotels, restaurants, local transportation
Prepaid Insurance ⁹	\$8,000	\$24,000	Lump Sum	Before opening	Insurance companies
Utility Deposits ¹⁰	\$200	\$2,000	As incurred	Per lease or utility company's requirements	Utility companies; lessors
Miscellaneous Opening Costs ¹¹	\$1,000	\$20,000	As incurred	As incurred	Vendors
Additional Expenses (Three Months) ¹²	\$8,750	\$25,000	As incurred	As incurred	Orkin Systems, Employees, Suppliers, Vendors, Governmental Authorities and Utilities
Subtotal: Opening Expenses	\$18,950	\$75,500	(excluding Customer Contracts and Real Estate)		
Total Initial Investment ¹³	\$84,975	\$343,700 528,700			

for the financing arrangements provided by Orkin Systems through RAC to finance the purchase of the customer contracts. See Item 10.

- Note 3** If you do not currently own or lease a facility that you can use as your principal place of business, then you must purchase or lease a facility suitable for those purposes. Such facility must be located in your territory. Orkin Systems may provide advice and recommendations concerning site selection, but will not actively participate in the selection of your site, except that if we or Orkin lease a facility inside of your territory as of the effective date of your Franchise Agreement, upon our request, you will be required to assume the lease of such facility (or sublease such facility from us or Orkin) for the remainder of the then-current term of such lease or the term of your Franchise Agreement, if shorter. If the location that you choose for your facility was previously used for the operation of a Pest control or Termite control business (other than by our franchisees or Orkin), you must deliver an environmental audit of the facility and its premises to Orkin Systems before signing a lease or purchasing such a facility. Typical locations are in light industrial parks. Franchisees to date have leased facilities that are between 800 and 2500 square feet, depending on their individual circumstances and needs, and cost between ~~\$500-1,000~~ and ~~\$3,55,000~~ per month for rent. Your rent will vary depending on factors such as size, condition and location of the leased facility and the real estate market in general. You must not operate out of your home or garage. Your location must be connected to water and sewer systems and cannot be connected to a septic tank system or be within 500 feet of a well, unless Orkin inspects and approves your location despite the location's noncompliance with these requirements. See Item 11.
- Note 4** These items are included in the required and recommended inventory package described in Exhibit 5. While we do not guarantee you can purchase these items at the above price, we believe this amount is a reasonable price at the time of this disclosure document. You must purchase equipment which meets our specifications and we require that it be purchased from the vendors listed in Exhibit 6. We anticipate any payments made to a third party vendor for equipment will not be refundable.
- Note 5** Or \$0 down, \$275-\$450 per month for lease. These cost estimates are per vehicle. All vehicle(s) are to be equipped, painted and identified with the colors and decals determined by Orkin Systems and consistent with Orkin's Brand Standard Manuals.
- Note 6** These cost estimates are based on the hardware and software needed for start-up branch administration purposes and outfitting between one and three technicians with mobile technologies. Additional route technicians will necessitate additional investment in mobile technology hardware and software and additional administration software licenses. These cost estimates also include hardware and software licenses necessary for servicing Orkin's Multi-Territorial Accounts (see Item 12).
- Note 7** Local, municipal, county and state regulations vary on the licenses and permits that you will need to operate an Orkin Franchise. You pay these fees to governmental authorities, when incurred, before opening for business. Costs for permits and license fees generally are not refundable.
- Note 8** For the initial training, you will need to arrange transportation, lodging, food, and incidental expenses for you and your designated management employees. You also must pay the salaries and benefits of your designated management employees. The

We receive revenue from the sub-license of ServSuite software to franchisees, and in the year ending December 31, 2024~~3~~, we received \$~~69,32766,000~~ of net revenue from such sub-licenses, which represents less than 1% of our annual revenue of \$~~8,961,3159,281,574~~.

Orkin Systems and its affiliates, may, but are not required to, pass on to its franchisees any rebates, volume discounts or other benefits it receives based on group purchases. In the year ending December 31, 2024~~3~~, Orkin Systems and its affiliates passed on a total of \$~~84,05558,131~~ in rebates to its franchisees that purchased from Orkin and other group purchasing programs.

Negotiated Prices

Periodically, Orkin Systems or its affiliates, including Orkin, may offer special group purchasing programs to franchisees for products, supplies, services, and equipment. You are not required to participate in any such programs. Orkin Systems or its affiliates sometimes receive volume discounts from suppliers when ordering in bulk.

Proportion of Purchases Subject to Specifications

Currently, we estimate that your purchases made from approved suppliers will be about 60% to 80% of the total purchase and lease of products and services needed to establish the Orkin Franchise and about 85% of the total purchase and lease of products and services needed to operate an Orkin Franchise.

Material Benefits

We provide you with no material benefits (like renewal or granting additional franchises) based upon your purchase of particular products or services or your use of designated or approved suppliers.

ITEM 9. FRANCHISEE'S OBLIGATIONS

This table lists your principal obligations under the franchise and other agreements. It will help you find more detailed information about your obligations in these agreements and in other items of this disclosure document.

<u>Obligation</u>	<u>Section in Franchise Agreement</u>	<u>Item in Disclosure Document</u>
a. Site selection and acquisition/lease	Sections 6 ¹ and 7	Item 7 and 11
b. Pre-opening purchases/leases	Section 6 ¹	Items 7 and 8
c. Site development and other pre-opening requirements	Section 6 ¹	Items 7 and 11
d. Initial and ongoing training	Sections 5 and 6	Items 7 and 11
e. Opening	Section 6 ¹	Item 11
f. Fees	Sections 2, 3, 4, 12 and 14	Items 5, 6 and 7
g. Compliance with Standards and policies/ Manuals	Sections 6 and 11	Item 11

adjusted if you purchase additional zip codes/territory and customers during the first 3 year period of your agreement.

Note 4 You must obtain the necessary certifications from the appropriate government agencies before commencing operation of your Orkin Franchise.

ITEM 10. FINANCING

Financing for Prospective and Current Franchisees

RAC or Orkin Systems (the applicable provider will be dependent upon the State in which a franchise is located and the applicable state regulation) offers financing arrangements to prospective and current qualified franchisees in three different situations, as detailed below. Your obligation to repay the financing will be reflected by a Promissory Note (the "**Note**"). See Exhibit 10 to this disclosure document. The Note will call for monthly payments of principal, together with the then-current fixed annual interest rate, as described below. In some cases, however, your interest rate could be higher, depending on your creditworthiness. As collateral for the Note, RAC or Orkin Systems requires (a) a personal guaranty of the Note signed by your principal shareholder(s) (if you are a corporation), by your principal member(s) (if you are a limited liability company), by your principal partner(s) (if you are a partnership) or by you alone, if you are a sole proprietor and (b) a security interest in and lien on your customer contracts, customer lists and receivables. See Section 11.10 of the Franchise Agreement and Exhibit G to the Franchise Agreement. You may prepay the Note without penalty at any time during its term. See Section 1 of the Note. If you do not pay on time, RAC or Orkin Systems will impose late fees and has the right to call the loan and demand immediate payment of the full outstanding balance and obtain court costs and attorneys' fees if a collection action is necessary. See Sections 3 and 9 of the Note. In addition, if the Franchise Agreement terminates or if you sell your business, RAC or Orkin Systems can call the loan and demand immediate payment of the full outstanding balance and obtain court costs and attorneys' fees if a collection action is necessary. See Sections 3 and 9 of the Note. Orkin Systems has the right to terminate your franchise if you do not make your payments on time or if you otherwise default under the Note. See Section 15.01 of the Franchise Agreement. You waive your rights of demand, presentment for payment, notice of dishonor, protest and notice of protest. See Section 5 of the Note. At the present time, RAC nor Orkin Systems has ~~no~~ plans or practice to discount franchisee notes to third parties that may be immune under law to any defenses to payment that you may have against RAC or Orkin Systems. RAC or Orkin Systems reserves, however, the right to discount the Note. Other than as described above, the Note does not contain any provisions that bar you from asserting a defense. Neither Orkin Systems nor any of its affiliates receive any payments for the placement of financing with RAC.

Initial Financing

If you qualify, the initial financing RAC or Orkin Systems offers may be used for your Initial Franchise Fee, certain start-up costs that RAC or Orkin Systems designates, and the payments that you make for customer contracts that Orkin Systems may assign to you, and not for any other purpose. See Items 5 and 7 of this disclosure document and Sections 3.01 and 3.02 of the Franchise Agreement. The Note will call for monthly payments of principal, together with the then-current fixed annual interest rate (currently, 7%); however, your interest rate could be higher, depending on your creditworthiness. If you meet RAC or Orkin Systems's credit standards, it will finance up to 85% of those costs over a five year period. ~~RAC will charge a~~ There will be a \$250

loan fee.

Equity Loan

If you need to expand your franchise operations, or require additional operating funds, and if you have been operating your franchise for over 18 months, RAC or Orkin Systems may choose to loan you additional money if you meet certain criteria. Those criteria may include: satisfying RAC's credit standards, staying and being current with your existing RAC or Orkin Systems loan, staying and being current with your Royalty payments, the Orkin Franchise having satisfied its Minimum Annual Revenues during the time period you have been in business, and demonstrating that the proceeds of the loan will be used to expand your vehicle fleet, start new growth programs and advertising promotions, purchase new operating equipment, or fund existing operating expenses, or for other purposes deemed acceptable by RAC or Orkin Systems, at RAC or Orkin Systems's sole option. In addition to the above criteria, if RAC or Orkin Systems chooses to loan you additional money, you will have to submit a proposal for the use of the proceeds of such loans and show RAC and/or Orkin Systems receipts for the purchases made from the loan proceeds. Any such financing granted will be reflected by a new Note with a term of up to 60 months and will be for no more than 75% of the equity value of your franchise. The Note will call for monthly payments of principal, together with the then-current fixed annual interest rate (currently, 8%); however, your interest rate could be higher, depending on your creditworthiness. RAC will charge There will be a \$250 loan fee.

Refinancing

If you have been operating your franchise for over 18 months, RAC or Orkin Systems may choose to refinance your existing loan if you meet certain criteria. Those criteria may include: satisfying RAC or Orkin Systems's credit standards, staying and being current with your existing RAC or Orkin Systems loan, staying and being current with your Royalty payments, the Orkin Franchise having satisfied its Minimum Annual Revenues during the time period you have been in business, and demonstrating that the proceeds of the loan will be used to start new growth programs and advertising promotions, purchase new operating equipment, fund existing operating expenses, or for other purposes deemed acceptable by RAC or Orkin Systems, at RAC or Orkin Systems's sole option. In addition to the above criteria, if RAC or Orkin Systems chooses to offer you a refinance loan, you will have to submit a proposal for the use of the proceeds of such loans and show RAC and/or Orkin Systems receipts for the purchases made from the loan proceeds. Any such financing will be reflected by a new Note with a term of up to 60 months and will be for no more than 75% of the equity value of your franchise; provided, however, no refinance loan term can extend beyond the remaining term of the Franchise Agreement. The Note will call for monthly payments of principal, together with the then-current fixed annual interest rate (currently, 8%); however, your interest rate could be higher, depending on your creditworthiness. There will beRAC will charge a \$250 loan fee.

Customer Financing

When you sell certain services to a customer, you may elect to allow the customer to pay for the services over time with interest. If you allow an installment payment plan, RAC may be willing to purchase the customer's installment obligation at a discount and with the payment of a merchant fee. If RAC elects to purchase the obligation and if the customer meets RAC's credit standards, the customer will pay RAC directly and RAC will assume the credit risk. However, if there is a customer dispute regarding the service, you are subject to RAC's Dispute Policy which may require you to reimburse RAC for the principal and interest due if they are unable to collect any

Orkin Systems or an outside advertising agency will provide television and Internet advertising. Orkin provides a national television and Internet advertising programs to promote Orkin services. In addition to spending at least the minimum requirement each year on local advertising set forth below, you and each other franchisee must pay 2% of your Monthly Total Net Revenues (as disclosed on your monthly income statement delivered to Orkin Systems) to us as your Advertising Contribution (See Item 6). Orkin Systems collects franchisees' Advertising Contributions on a monthly basis and forwards those contributions to Orkin (Sections 4.02 and 12.08 of the Franchise Agreement). These monthly Advertising Contributions by franchisees help to defer some of the expenses of Orkin's national television and Internet advertising campaign, which benefits both Orkin-owned branches and Orkin Systems' franchisees.

We have the sole authority to direct all advertising programs and control the creative concepts, materials and media used, media placement, and allocation of the Advertising Contributions. Advertising Contributions may be used to meet all costs of administering, directing, preparing, placing, and paying for national, regional, or local advertising. This includes the cost of preparing and conducting television, radio, magazine, and newspaper advertising campaigns, and other public relations activities and the cost of employing advertising agencies, including fees to have print or broadcast advertising placed by an agency and all other advertising agency fees. We also may use Advertising Contributions to meet the costs of conducting other activities that are directly or indirectly designed to promote the Orkin brand, our franchisees, and/or increase sales, such as tech incentives, franchisee incentive and/or promotional programs, customized materials, guest response programs, manager/employee recognition programs, and quality assurance and safety programs. We may use Advertising Contributions to compensate us for the reasonable administrative costs and overhead we incur in activities related to advertising and promotional programs, including new product development; market research; preparing advertising and promotional materials; working with public relations firms, advertising agencies, advertising placement services, and creative talent; preparing and maintaining, and paying third parties for the preparation and maintenance Internet sites; and other activities for advertising and promotion on the internet and other public computer networks.

~~In 2024, Orkin spent 52.0% of the fund on customer acquisition, 30.0% on brand building, 6.1% on outside agency assistance, 5.2% on technology, 5.2% on B2B marketing, 2.5% on creative production and talent, and approximately 1.5% on other expenses. Orkin is not required to spend any specific amount or percentage with respect to advertising within a franchisee's territory. We will not use the Advertising Contributions for the solicitation of the sale of franchises. In 2023, Orkin spent 48.9% of the fund on customer acquisition, 29.9% on brand building, 6.8% on outside agency assistance, 5.8% on technology, 5.2% on B2B marketing, 2.5% on creative production and talent, and approximately 1% on other expenses. Orkin is not required to spend any specific amount or percentage with respect to advertising within a franchisee's territory. We will not use the Advertising Contributions for the solicitation of the sale of franchises.~~

Your Local Advertising

You may develop your own local advertising materials, but Orkin Systems must approve those materials in writing and in advance. You must receive Orkin Systems' prior written approval before you issue any publicity or press release about your contract with Orkin Systems or your operation of the franchise. You must spend on local market advertising a reasonable amount you determine but not less than the following minimum amounts in each Sales Year ("**Local Advertising Obligation**"), as determined by your aggregate Monthly Total Net Revenues in each full twelve-

interactive distance learning over the Rollins Global Learning Network (RGLN) is blended with self-directed training. Completion of online study guides are now a pre-requisite for Termite Sales, Commercial Sales, and Fundamentals of Management. All “on-the-job” training occurs at certain field locations determined by Orkin Systems.

All training will be conducted by Rollins-certified instructors that are experienced in the Pest and Termite control business and the specific areas of training that they are conducting. Gelair Butler is the Managing Director of Talent Management and Inclusion and is responsible for Learning, Leadership Development, Talent Development, and Inclusion for Orkin and all Rollins brands. Her team includes Stormy White, the Sr. Manager of Learning who focuses solely on service and support training. Additionally, Clarissa Mitchell, the Director of Leadership and Talent Development who focuses on leadership development training and programs. Gelair joined Rollins in 2015 and brings over 20 years of experience in talent and organization development to the organization. Prior to joining Rollins, Gelair has led training and organization development for ManpowerGroup and leadership development at WestRock , Inc. Jody Alderman is the Director of Orkin Learning and Development and is responsible for the Orkin and Orkin Systems training programs. Prior to joining Orkin in January 2016, Mr. Alderman served as owner of Resolve Commercial Cleaning from January 2015 to January 2016 and Learning Business Partner at Starbucks from August 2012 to December 2014. Mr. Alderman has a Master’s Degree in Instructional Design from Florida State University and over 22 years of experience in training. Other members of our staff and of our affiliates’ staffs may assist in training. Trainers do not specialize in any subject. Instructors will vary based on centralized and/or decentralized training format used. The instructional materials for Initial Training include various training aids including detailed PowerPoint presentations, specialized training videos, detailed vendor reference materials, and the training manuals.

Training may also be conducted by qualified Rollins employees at the Atlanta, Georgia training center. Our additional instructors will have a minimum of one (1) year in training and development or operations, or will have demonstrated successful operations and performance in connection with our system.

We are constantly updating our training program and reserve the right to extend or reduce applicable required training at our discretion. Revised Initial Training programs may include on-site training at certified training locations.

We also may periodically make available to you or your employees, additional training programs that we, in our discretion, choose to conduct. Attendance at these training programs may be mandatory. We reserve the right to charge a fee for these programs, to cover our costs of presenting the additional training programs. See Item 6. You will be responsible for all expenses that you and your trainees incur in attending training, such as the cost of travel, accommodations, meals, and employee wages and benefits.

You may request on-site or remote training at any time. We have no obligation to provide on-site or remote training and may impose a fee for on-site or remote training. See Item 6. In the event you request on-site or remote training and either cancel such training less than 14 days prior to the proposed start date, or if the trainers arrive at your location and are not prepared for such trainers to participate in such training, we may charge you the cost of conducting the originally scheduled training (including any travel and living expenses incurred by Franchisor or its representatives) and may require Franchisee to pay an additional fee for rescheduled training. Additional training may take the form of self-paced training modules, distance learning via the Rollins Global Learning Network (RGLN), or on-site training.

ITEM 20. OUTLETS AND FRANCHISEE INFORMATION

**Table No. 1
Systemwide Outlet Summary
For years 202~~21~~ to 202~~43~~**

<u>Outlet Type</u>	<u>Year</u>	<u>Outlets at the Start of the Year</u>	<u>Outlets at the End of the Year</u>	<u>Net Change</u>
Franchised	2022 2021	144 141	130 144	-14 +3
	2023 2022	130 144	126 130	-4 -14
	202 43	126 30	115 126	-11 -4
Company-Owned*	2022 2021	357 355	365 357	+8 +2
	2023 2022	365 357	380 365	+15 +8
	202 43	380 65	389 0	+9 15
Total Outlets	2022 2021	501 496	495 501	-6 +5
	2023 2022	495 501	506 495	+11 -6
	202 43	506 495	504 509	+14 -2

* These Company-Owned Outlets are owned by Orkin, not Orkin Systems, which does not own any Company-Owned Outlets.

**Table No. 2
Transfers of Outlets from Franchisees to New Owners (other than Franchisor)
For years 202~~21~~ to 202~~43~~**

<u>State</u>	<u>Year</u>	<u>Number of Transfers</u>
All States	202 21	0
	202 32	10
	202 43	1

Table No. 3
Status of Franchised Outlets
For years 202~~21~~ to 202~~43~~

<u>Col. 1</u> <u>State</u>	<u>Col. 2</u> <u>Year</u>	<u>Col. 3</u> <u>Outlets</u> <u>at the</u> <u>Start</u> <u>of the</u> <u>Year</u>	<u>Col. 4</u> <u>Outlets</u> <u>Opened</u>	<u>Col. 5</u> <u>Terminations</u>	<u>Col. 6</u> <u>Non-</u> <u>Renewals</u>	<u>Col. 7</u> <u>Purchased</u> <u>by Orkin*</u>	<u>Col. 8</u> <u>Ceased</u> <u>Operating</u> <u>(Other)</u>	<u>Col. 9</u> <u>Outlets</u> <u>at the</u> <u>End of</u> <u>the</u> <u>Year</u>
<u>ALAL</u>	<u>20222021</u>	<u>44</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>10</u>	<u>00</u>	<u>34</u>
	<u>20232022</u>	<u>34</u>	<u>10</u>	<u>00</u>	<u>00</u>	<u>14</u>	<u>00</u>	<u>33</u>
	<u>20242023</u>	<u>33</u>	<u>04</u>	<u>00</u>	<u>00</u>	<u>14</u>	<u>00</u>	<u>23</u>
<u>ARAR</u>	<u>20222021</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
	<u>20232022</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
	<u>20242023</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
<u>AZAZ</u>	<u>20222021</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
	<u>20232022</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
	<u>20242023</u>	<u>14</u>	<u>10</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>24</u>
<u>CACA</u>	<u>20222021</u>	<u>33</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>33</u>
	<u>20232022</u>	<u>33</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>33</u>
	<u>20242023</u>	<u>33</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>33</u>
<u>FLFL</u>	<u>20222021</u>	<u>22</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>10</u>	<u>00</u>	<u>12</u>
	<u>20232022</u>	<u>12</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>04</u>	<u>00</u>	<u>14</u>
	<u>20242023</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
<u>GAGA</u>	<u>20222021</u>	<u>77</u>	<u>10</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>87</u>
	<u>20232022</u>	<u>87</u>	<u>04</u>	<u>00</u>	<u>00</u>	<u>10</u>	<u>00</u>	<u>78</u>
	<u>20242023</u>	<u>78</u>	<u>10</u>	<u>00</u>	<u>00</u>	<u>14</u>	<u>00</u>	<u>77</u>
<u>IDID</u>	<u>20222021</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
	<u>20232022</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
	<u>20242023</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
<u>ININ</u>	<u>20222021</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
	<u>20232022</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
	<u>20242023</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>10</u>	<u>00</u>	<u>04</u>
<u>KSKS</u>	<u>20222021</u>	<u>00</u>	<u>10</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>10</u>
	<u>20232022</u>	<u>10</u>	<u>04</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
	<u>20242023</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
<u>KYKY</u>	<u>20222021</u>	<u>44</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>44</u>
	<u>20232022</u>	<u>44</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>44</u>
	<u>20242023</u>	<u>44</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>44</u>

<u>Col. 1 State</u>	<u>Col. 2 Year</u>	<u>Col. 3 Outlets at the Start of the Year</u>	<u>Col. 4 Outlets Opened</u>	<u>Col. 5 Terminations</u>	<u>Col. 6 Non- Renewals</u>	<u>Col. 7 Purchased by Orkin*</u>	<u>Col. 8 Ceased Operating (Other)</u>	<u>Col. 9 Outlets at the End of the Year</u>
MDMD	<u>2022</u> <u>2021</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
	<u>2023</u> <u>2022</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>0</u>	<u>04</u>
	<u>2024</u> <u>2023</u>	<u>04</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>04</u> [*]	<u>00</u>
MOMO	<u>2022</u> <u>2021</u>	<u>33</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>33</u>
	<u>2023</u> <u>2022</u>	<u>33</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>33</u>
	<u>2024</u> <u>2023</u>	<u>33</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>33</u>
MSMS	<u>2022</u> <u>2021</u>	<u>3</u> [#] <u>3</u> [#]	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>3</u> [#] <u>3</u> [#]
	<u>2023</u> <u>2022</u>	<u>3</u> [#] <u>3</u> [#]	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>3</u> [#] <u>3</u> [#]
	<u>2024</u> <u>2023</u>	<u>3</u> [#] <u>3</u> [#]	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>3</u> [#] <u>3</u> [#]
NDND	<u>2022</u> <u>2021</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
	<u>2023</u> <u>2022</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
	<u>2024</u> <u>2023</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
Nyny	<u>2022</u> <u>2021</u>	<u>1</u> ⁴ <u>1</u> ⁴	<u>04</u> ¹	<u>04</u> ¹	<u>00</u>	<u>00</u>	<u>00</u>	<u>1</u> ⁴ <u>1</u> ⁴
	<u>2023</u> <u>2022</u>	<u>1</u> ⁴ <u>1</u> ⁴	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>1</u> ⁴ <u>1</u> ⁴
	<u>2024</u> <u>2023</u>	<u>1</u> ⁴ <u>1</u> ⁴	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>1</u> ⁴ <u>1</u> ⁴
OHOH	<u>2022</u> <u>2021</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
	<u>2023</u> <u>2022</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
	<u>2024</u> <u>2023</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
OKPA	<u>2022</u> <u>2021</u>	<u>04</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>04</u>
	<u>2023</u> <u>2022</u>	<u>04</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>04</u>
	<u>2024</u> <u>2023</u>	<u>04</u>	<u>14</u> [*]	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>15</u>
PATX	<u>2022</u> <u>2021</u>	<u>48</u> ⁺	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>48</u> ⁺
	<u>2023</u> <u>2022</u>	<u>48</u> ⁺	<u>1</u> ^{&} <u>4</u>	<u>04</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>58</u> ⁺
	<u>2024</u> <u>2023</u>	<u>58</u> ⁺	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>58</u> ⁺
TXVA	<u>2022</u> <u>2021</u>	<u>8</u> ⁺ <u>2</u>	<u>10</u>	<u>10</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>8</u> ⁺ <u>2</u>
	<u>2023</u> <u>2022</u>	<u>8</u> ⁺ <u>2</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>02</u>	<u>00</u>	<u>8</u> ⁺ <u>0</u>
	<u>2024</u> <u>2023</u>	<u>8</u> ⁺ <u>0</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>8</u> ⁺ <u>0</u>

<u>Col. 1 State</u>	<u>Col. 2 Year</u>	<u>Col. 3 Outlets at the Start of the Year</u>	<u>Col. 4 Outlets Opened</u>	<u>Col. 5 Terminations</u>	<u>Col. 6 Non- Renewals</u>	<u>Col. 7 Purchased by Orkin*</u>	<u>Col. 8 Ceased Operating (Other)</u>	<u>Col. 9 Outlets at the End of the Year</u>
<u>VA</u>	<u>2022</u> 2024	<u>24</u> ^{\$}	<u>00</u>	<u>00</u>	<u>00</u>	<u>20</u>	<u>00</u>	<u>04</u> ^{\$}
	<u>2023</u> 2022	<u>04</u> ^{\$}	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>04</u> ^{\$}
	<u>2024</u> 2023	<u>04</u> ^{\$}	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>04</u> ^{\$}
<u>WV</u>	<u>2022</u> 2024	<u>1</u> ^{\$0}	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>1</u> ^{\$0}
	<u>2023</u> 2022	<u>1</u> ^{\$0}	<u>04</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>1</u> ^{\$4}
	<u>2024</u> 2023	<u>1</u> ^{\$4}	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>1</u> ^{\$4}
<u>WY</u> Other**	<u>2022</u> 2024	<u>092</u>	<u>15</u>	<u>02</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>195</u>
	<u>2023</u> 2022	<u>195</u>	<u>04</u>	<u>018</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>184</u>
	<u>2024</u> 2023	<u>184</u>	<u>02</u>	<u>04</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>179</u>
<u>Other**</u> Total	<u>2022</u> 2024	<u>95144</u>	<u>46</u>	<u>183</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>81444</u>
	<u>2023</u> 2022	<u>81444</u>	<u>28</u>	<u>419</u>	<u>00</u>	<u>04</u>	<u>00</u>	<u>79429</u>
	<u>2024</u> 2023	<u>79429</u>	<u>13</u>	<u>124</u>	<u>00</u>	<u>04</u>	<u>04</u>	<u>68426</u>
<u>Total</u>	<u>2022</u>	<u>144</u>	<u>8</u>	<u>19</u>	<u>0</u>	<u>4</u>	<u>0</u>	<u>129</u>
	<u>2023</u>	<u>129</u>	<u>3</u>	<u>4</u>	<u>0</u>	<u>1</u>	<u>1</u>	<u>126</u>
	<u>2024</u>	<u>126</u>	<u>4</u>	<u>12</u>	<u>0</u>	<u>3</u>	<u>0</u>	<u>115</u>

* Orkin Systems does not repurchase any franchises. All franchise repurchases are performed by Orkin.

** Includes current or former franchises located outside of the United States that are not subject to the FTC's or any state's disclosure requirements.

& Indicates that franchisee has relocated its principal from Maryland to Pennsylvania in 2023

Includes a franchise where the franchisee's Territory includes portions of Mississippi and Louisiana.

! Includes a franchise where the franchisee's Territory includes portions of New York and Pennsylvania.

+ Includes a franchise where the franchisee's Territory includes portions of Texas and Arkansas.

\$ Includes a franchise where the franchisee's Territory includes portions of West Virginia and Ohio.

Table No. 4
Status of Company-Owned Outlets*
For years 202~~21~~ to 202~~43~~

<u>State</u>	<u>Year</u>	<u>Outlets at the Start of the Year</u>	<u>Outlets Opened</u>	<u>Outlets Reacquired by Franchisor**</u>	<u>Outlets Closed</u>	<u>Outlets Sold to Franchisee</u>	<u>Outlets at the End of the Year</u>
AL	2022 2024	<u>33</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>33</u>
	2023 2022	<u>33</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>33</u>
	2024 2023	<u>33</u>	<u>00</u>	<u>10</u>	<u>00</u>	<u>00</u>	<u>43</u>
AR	2022 2024	<u>33</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>33</u>
	2023 2022	<u>33</u>	<u>00</u>	<u>00</u>	<u>10</u>	<u>00</u>	<u>23</u>
	2024 2023	<u>23</u>	<u>00</u>	<u>00</u>	<u>04</u>	<u>00</u>	<u>22</u>
AZ	2022 2024	<u>44</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>44</u>
	2023 2022	<u>44</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>44</u>
	2024 2023	<u>44</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>44</u>
CA	2022 2024	<u>3838</u>	<u>33</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>4144</u>
	2023 2022	<u>4438</u>	<u>53</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>4944</u>
	2024 2023	<u>4944</u>	<u>25</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>5149</u>
CO	2022 2024	<u>88</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>88</u>
	2023 2022	<u>88</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>88</u>
	2024 2023	<u>88</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>88</u>
CT	2022 2024	<u>22</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>22</u>
	2023 2022	<u>22</u>	<u>20</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>42</u>
	2024 2023	<u>42</u>	<u>02</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>44</u>
DE	2022 2024	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
	2023 2022	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
	2024 2023	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
FL	2022 2024	<u>3132</u>	<u>10</u>	<u>00</u>	<u>04</u>	<u>00</u>	<u>3234</u>
	2023 2022	<u>3234</u>	<u>24</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>3432</u>
	2024 2023	<u>3432</u>	<u>02</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>3434</u>
GA	2022 2024	<u>1647</u>	<u>00</u>	<u>00</u>	<u>14</u>	<u>00</u>	<u>1546</u>
	2023 2022	<u>1546</u>	<u>00</u>	<u>10</u>	<u>24</u>	<u>00</u>	<u>1415</u>
	2024 2023	<u>1415</u>	<u>00</u>	<u>14</u>	<u>02</u>	<u>10</u>	<u>1414</u>
HI	2022 2024	<u>22</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>22</u>
	2023 2022	<u>22</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>22</u>
	2024 2023	<u>22</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>22</u>

<u>State</u>	<u>Year</u>	<u>Outlets at the Start of the Year</u>	<u>Outlets Opened</u>	<u>Outlets Reacquired by Franchisor**</u>	<u>Outlets Closed</u>	<u>Outlets Sold to Franchisee</u>	<u>Outlets at the End of the Year</u>
IA	<u>2022</u> <u>2024</u>	<u>55</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>55</u>
	<u>2023</u> <u>2022</u>	<u>55</u>	<u>10</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>65</u>
	<u>2024</u> <u>2023</u>	<u>65</u>	<u>04</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>66</u>
IL	<u>2022</u> <u>2024</u>	<u>2124</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>2124</u>
	<u>2023</u> <u>2022</u>	<u>2124</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>2124</u>
	<u>2024</u> <u>2023</u>	<u>2124</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>2124</u>
IN	<u>2022</u> <u>2024</u>	<u>99</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>99</u>
	<u>2023</u> <u>2022</u>	<u>99</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>99</u>
	<u>2024</u> <u>2023</u>	<u>99</u>	<u>00</u>	<u>10</u>	<u>00</u>	<u>00</u>	<u>109</u>
KS	<u>2022</u> <u>2024</u>	<u>55</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>55</u>
	<u>2023</u> <u>2022</u>	<u>55</u>	<u>00</u>	<u>00</u>	<u>10</u>	<u>00</u>	<u>45</u>
	<u>2024</u> <u>2023</u>	<u>45</u>	<u>00</u>	<u>00</u>	<u>04</u>	<u>00</u>	<u>44</u>
KY	<u>2022</u> <u>2024</u>	<u>34</u>	<u>00</u>	<u>00</u>	<u>04</u>	<u>00</u>	<u>43</u>
	<u>2023</u> <u>2022</u>	<u>43</u>	<u>00</u>	<u>00</u>	<u>10</u>	<u>00</u>	<u>34</u>
	<u>2024</u> <u>2023</u>	<u>34</u>	<u>00</u>	<u>00</u>	<u>04</u>	<u>00</u>	<u>33</u>
LA	<u>2022</u> <u>2024</u>	<u>1144</u>	<u>00</u>	<u>00</u>	<u>10</u>	<u>00</u>	<u>1044</u>
	<u>2023</u> <u>2022</u>	<u>1044</u>	<u>10</u>	<u>00</u>	<u>04</u>	<u>00</u>	<u>1140</u>
	<u>2024</u> <u>2023</u>	<u>1140</u>	<u>04</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>1144</u>
MA	<u>2022</u> <u>2024</u>	<u>44</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>44</u>
	<u>2023</u> <u>2022</u>	<u>44</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>44</u>
	<u>2024</u> <u>2023</u>	<u>44</u>	<u>10</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>54</u>
MD	<u>2022</u> <u>2024</u>	<u>1144</u>	<u>10</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>1244</u>
	<u>2023</u> <u>2022</u>	<u>1244</u>	<u>04</u>	<u>00</u>	<u>10</u>	<u>00</u>	<u>1142</u>
	<u>2024</u> <u>2023</u>	<u>1142</u>	<u>10</u>	<u>00</u>	<u>04</u>	<u>00</u>	<u>1244</u>
ME	<u>2022</u> <u>2024</u>	<u>32</u>	<u>04</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>33</u>
	<u>2023</u> <u>2022</u>	<u>33</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>33</u>
	<u>2024</u> <u>2023</u>	<u>33</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>33</u>
MI	<u>2022</u> <u>2024</u>	<u>1144</u>	<u>10</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>1244</u>
	<u>2023</u> <u>2022</u>	<u>1244</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>1342</u>
	<u>2024</u> <u>2023</u>	<u>1342</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>1443</u>
MN	<u>2022</u> <u>2024</u>	<u>22</u>	<u>10</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>32</u>
	<u>2023</u> <u>2022</u>	<u>32</u>	<u>04</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>33</u>
	<u>2024</u> <u>2023</u>	<u>33</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>33</u>

<u>State</u>	<u>Year</u>	<u>Outlets at the Start of the Year</u>	<u>Outlets Opened</u>	<u>Outlets Reacquired by Franchisor**</u>	<u>Outlets Closed</u>	<u>Outlets Sold to Franchisee</u>	<u>Outlets at the End of the Year</u>
MO	<u>2022</u> <u>2024</u>	<u>55</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>55</u>
	<u>2023</u> <u>2022</u>	<u>55</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>55</u>
	<u>2024</u> <u>2023</u>	<u>55</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>55</u>
MS	<u>2022</u> <u>2024</u>	<u>45</u>	<u>00</u>	<u>00</u>	<u>14</u>	<u>00</u>	<u>34</u>
	<u>2023</u> <u>2022</u>	<u>34</u>	<u>10</u>	<u>00</u>	<u>04</u>	<u>00</u>	<u>43</u>
	<u>2024</u> <u>2023</u>	<u>43</u>	<u>04</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>44</u>
MT	<u>2022</u> <u>2024</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
	<u>2023</u> <u>2022</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
	<u>2024</u> <u>2023</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
NC	<u>2022</u> <u>2024</u>	<u>1646</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>1646</u>
	<u>2023</u> <u>2022</u>	<u>1646</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>1646</u>
	<u>2024</u> <u>2023</u>	<u>1646</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>1646</u>
NE	<u>2022</u> <u>2024</u>	<u>33</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>33</u>
	<u>2023</u> <u>2022</u>	<u>33</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>33</u>
	<u>2024</u> <u>2023</u>	<u>33</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>33</u>
NH	<u>2022</u> <u>2024</u>	<u>22</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>22</u>
	<u>2023</u> <u>2022</u>	<u>22</u>	<u>00</u>	<u>00</u>	<u>10</u>	<u>00</u>	<u>12</u>
	<u>2024</u> <u>2023</u>	<u>12</u>	<u>00</u>	<u>00</u>	<u>04</u>	<u>00</u>	<u>14</u>
NJ	<u>2022</u> <u>2024</u>	<u>44</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>44</u>
	<u>2023</u> <u>2022</u>	<u>44</u>	<u>10</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>54</u>
	<u>2024</u> <u>2023</u>	<u>54</u>	<u>04</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>55</u>
NM	<u>2022</u> <u>2024</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
	<u>2023</u> <u>2022</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
	<u>2024</u> <u>2023</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
NV	<u>2022</u> <u>2024</u>	<u>33</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>33</u>
	<u>2023</u> <u>2022</u>	<u>33</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>33</u>
	<u>2024</u> <u>2023</u>	<u>33</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>33</u>
NY	<u>2022</u> <u>2024</u>	<u>1144</u>	<u>20</u>	<u>04</u>	<u>00</u>	<u>04</u>	<u>1344</u>
	<u>2023</u> <u>2022</u>	<u>1344</u>	<u>02</u>	<u>00</u>	<u>00</u>	<u>30</u>	<u>1043</u>
	<u>2024</u> <u>2023</u>	<u>1043</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>03</u>	<u>1040</u>
OH	<u>2022</u> <u>2024</u>	<u>1242</u>	<u>10</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>1342</u>
	<u>2023</u> <u>2022</u>	<u>1342</u>	<u>44</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>1743</u>
	<u>2024</u> <u>2023</u>	<u>1743</u>	<u>04</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>1747</u>

<u>State</u>	<u>Year</u>	<u>Outlets at the Start of the Year</u>	<u>Outlets Opened</u>	<u>Outlets Reacquired by Franchisor**</u>	<u>Outlets Closed</u>	<u>Outlets Sold to Franchisee</u>	<u>Outlets at the End of the Year</u>
OK	<u>2022</u> <u>2024</u>	<u>88</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>88</u>
	<u>2023</u> <u>2022</u>	<u>88</u>	<u>00</u>	<u>00</u>	<u>10</u>	<u>00</u>	<u>78</u>
	<u>2024</u> <u>2023</u>	<u>78</u>	<u>00</u>	<u>00</u>	<u>04</u>	<u>00</u>	<u>77</u>
OR	<u>2022</u> <u>2024</u>	<u>33</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>33</u>
	<u>2023</u> <u>2022</u>	<u>33</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>33</u>
	<u>2024</u> <u>2023</u>	<u>33</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>33</u>
PA	<u>2022</u> <u>2024</u>	<u>77</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>77</u>
	<u>2023</u> <u>2022</u>	<u>77</u>	<u>00</u>	<u>00</u>	<u>20</u>	<u>00</u>	<u>57</u>
	<u>2024</u> <u>2023</u>	<u>57</u>	<u>00</u>	<u>00</u>	<u>02</u>	<u>00</u>	<u>55</u>
RI	<u>2022</u> <u>2024</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>
	<u>2023</u> <u>2022</u>	<u>00</u>	<u>10</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>10</u>
	<u>2024</u> <u>2023</u>	<u>10</u>	<u>04</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
SC	<u>2022</u> <u>2024</u>	<u>99</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>99</u>
	<u>2023</u> <u>2022</u>	<u>99</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>99</u>
	<u>2024</u> <u>2023</u>	<u>99</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>99</u>
SD	<u>2022</u> <u>2024</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
	<u>2023</u> <u>2022</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>10</u>	<u>00</u>	<u>04</u>
TN	<u>2024</u> <u>2024</u>	<u>042</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>042</u>
	<u>2022</u> <u>2022</u>	<u>1242</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>1242</u>
	<u>2023</u> <u>2023</u>	<u>1242</u>	<u>00</u>	<u>00</u>	<u>14</u>	<u>00</u>	<u>1144</u>
TX	<u>2024</u> <u>2024</u>	<u>1127</u>	<u>10</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>1227</u>
	<u>2022</u> <u>2022</u>	<u>2727</u>	<u>22</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>2929</u>
	<u>2023</u> <u>2023</u>	<u>2929</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>2929</u>
UT	<u>2024</u> <u>2024</u>	<u>294</u>	<u>10</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>304</u>
	<u>2022</u> <u>2022</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
	<u>2023</u> <u>2023</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
VA	<u>2024</u> <u>2024</u>	<u>146</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>146</u>
	<u>2022</u> <u>2022</u>	<u>1646</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>1646</u>
	<u>2023</u> <u>2023</u>	<u>1646</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>1747</u>
VT	<u>2024</u> <u>2024</u>	<u>174</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>174</u>
	<u>2022</u> <u>2022</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>
	<u>2023</u> <u>2023</u>	<u>14</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>00</u>	<u>14</u>

<u>State</u>	<u>Year</u>	<u>Outlets at the Start of the Year</u>	<u>Outlets Opened</u>	<u>Outlets Reacquired by Franchisor**</u>	<u>Outlets Closed</u>	<u>Outlets Sold to Franchisee</u>	<u>Outlets at the End of the Year</u>
WA	2021	4	1	0	0	0	5
	2022	5	0	0	0	0	5
	2023	5	4	0	0	0	9
WI	2021	7	0	0	0	0	7
	2022	7	0	0	1	0	6
	2023	6	1	0	0	0	7
WV	2021	3	0	0	0	0	3
	2022	3	0	0	0	0	3
	2023	3	0	0	0	0	3
<u>Dist. of Columbia</u>	<u>2022</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>
	<u>2023</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>
	<u>2024</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>
<u>Total</u>	<u>2022</u> <u>2021</u>	<u>359</u> <u>355</u>	<u>124</u>	<u>04</u>	<u>43</u>	<u>04</u>	<u>365</u> <u>357</u>
	<u>2023</u> <u>2022</u>	<u>367</u> <u>357</u>	<u>264</u> <u>2</u>	<u>10</u>	<u>124</u>	<u>00</u>	<u>380</u> <u>365</u>
	<u>2024</u> <u>2023</u>	<u>380</u> <u>365</u>	<u>726</u>	<u>34</u>	<u>042</u>	<u>10</u>	<u>389</u> <u>380</u>

* These are all owned by Orkin, not Orkin Systems. See note to Table 1 above.

** Orkin Systems does not repurchase any franchises. All repurchases are performed by Orkin.

Table No. 5
Projected Openings as of December 31, 2024, 3 for Year Ending December 31, 2025, 4

	Franchise Agreements Signed But Orkin Franchises Not Open	Projected New Orkin Franchises In Next Fiscal Year	Projected New Company-Owned Orkin Locations In Next Fiscal Year
Arizona	0	1	0
Georgia	0	1	0
Kansas	0	1	0
Michigan	0	1	0
Nevada	0	1	0
North Carolina	0	1	0
Oklahoma	0	1	0
Oregon	0	1	0
Total	0	8	0

Current Orkin Systems franchisees are listed in Exhibit 8-A. Any Orkin Systems franchisees who had an agreement terminated, cancelled, not renewed or otherwise voluntarily ceased to do

business under a Franchise Agreement during our last fiscal year are listed on Exhibit 8-B.

Confidentiality Clauses

As a standard practice, when we enter into a Termination and Release Agreement with a former franchisee, we require the former franchisee to agree to maintain all information that the former franchisee has about us confidential. We have entered into these Termination and Release Agreements (including the confidentiality clause) within the past 3 years.

In some instances, current and former franchisees sign provisions restricting their ability to speak openly about their experience with us. You may wish to speak with current and former franchisees but be aware that not all such franchisees will be able to communicate with you.

Franchisor Sponsored Franchisee Organizations

We have a Franchise Advisory Council that discusses potential improvements and issues related to the Orkin franchise system. The Franchise Advisory Council does not have its own independent contact information. The franchisees that have a principal person currently serving as a council member are identified in Exhibit 8-A, by virtue of (*), and include their relevant contact information. There are no other franchise organizations sponsored or endorsed by us and no independent franchisee organizations have asked to be included in this disclosure document.

ITEM 21. FINANCIAL STATEMENTS

Rollins' audited consolidated statements of financial position as of December 31, 2024~~3~~ and December 31, 2023~~2~~ are included in Exhibit 9-A. Rollins' audited consolidated statements of income, comprehensive earnings, stockholders' equity, and cash flows for the fiscal years ended December 31, 2024~~3~~, December 31, 2023~~2~~, and December 31, 2022~~4~~ are included in Exhibit 9-A. ~~Rollins' interim unaudited condensed consolidated statements of financial position and interim unaudited condensed consolidated statements of income, comprehensive income, stockholders' equity, and cash flows for the quarter ended March 31, 2024 are also included in Exhibit 9-A. THESE INTERIM FINANCIAL STATEMENTS ARE PREPARED WITHOUT AN AUDIT. PROSPECTIVE FRANCHISEES OR SELLERS OF FRANCHISES SHOULD BE ADVISED THAT NO INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM HAS AUDITED THESE FIGURES OR EXPRESSED HIS/HER OPINION WITH REGARD TO THE CONTENT OR FORM.~~ Rollins has signed a guaranty in which Rollins absolutely and unconditionally guarantees to assume the obligations of Orkin Systems to you under the Franchise Agreement, a copy of which guarantee is attached as Exhibit 9-B.

ITEM 22. CONTRACTS

The following contracts and related documents are attached to this Disclosure Document:

- Exhibit 1 Orkin Franchise Agreement and Related Agreements:
 - Exhibit D Assignment of Contracts
 - Exhibit E ServicePro.Net Sub-License Agreement
 - Exhibit F-1 Guaranty and Non-Compete Agreement
 - Exhibit H Covenant of Compliance with Orkin Standards
 - Exhibit I State Amendment to Orkin Franchise Agreement (if applicable)

**EXHIBIT 2
STATE ADMINISTRATORS**

Listed below are the names, addresses and telephone numbers of the entities in charge of administering state franchise laws.

~~Listed below are the names, addresses and telephone numbers of the entities in charge of administering state franchise laws.~~

CALIFORNIA

California Department of Financial Protection and Innovation (DFPI)

2101 Arena Boulevard

Sacramento, California 95834 Office of the Commissioner

~~California Department of Business Oversight~~

~~320 West 4th Street, Suite 750~~

~~Los Angeles, California 90013~~

(866) 275-2677

FLORIDA

Department of Agriculture and Consumer Services
Division of Consumer Services

Mayo Building, Second Floor

Tallahassee, Florida 32399-0800

(850) 922-2770

ILLINOIS

Franchise Bureau

Office of Attorney General

State of Illinois

500 South Second Street

Springfield, Illinois 62706

(217) 782-4465

MARYLAND

Office of the Attorney General

Securities Division

200 St. Paul Place

Baltimore, Maryland 21202-2020

(410) 576-7042

CONNECTICUT

Securities and Business Investment Division

Connecticut Department of Banking

260 Constitution Plaza

Hartford, Connecticut 06103

(860) 240-8233

HAWAII

Hawaii Securities Commissioner

Department of Commerce and Consumer Affairs

Business Registration Division

335 Merchant Street, Room 203

Honolulu, Hawaii 96813

(808) 586-2722

INDIANA

Indiana Securities Division

302 West Washington Street

Room E-111

Indianapolis, Indiana 46204

(317) 232-6681

MICHIGAN

Michigan Department of Attorney General

Consumer Protection Division

Antitrust and Franchise Unit

670 Law Building

Lansing, Michigan 48913

(517) 373-7117

**EXHIBIT 3
AGENTS FOR SERVICE OF PROCESS**

Listed below are the names, addresses and telephone numbers of the state offices or officials designated as our agents for service of process in such states:

CALIFORNIA

~~Commissioner of Financial Protection and Innovation
California Department of Financial Protection and Innovation (DFPI)
2101 Arena Boulevard
Sacramento, California 95834Commissioner of Business Oversight
California Department of Business Oversight
320 West 4th Street, Suite 750
Los Angeles, California 90013~~

HAWAII

Hawaii Securities Commissioner
Department of Commerce and Consumer Affairs
Business Registration Division
335 Merchant Street, Room 203
Honolulu, Hawaii 96813

INDIANA

Indiana Secretary of State
201 State House
200 West Washington Street
Indianapolis, Indiana 46204

MICHIGAN

Michigan Department of Commerce
Corporations and Securities Bureau
6546 Mercantile Way
Lansing, Michigan 48910

NEW YORK

Secretary of State of the State of New York
41 State Street
Albany, New York 12231

ILLINOIS

Attorney General of the State of Illinois
500 South Second Street
Springfield, Illinois 62706

MARYLAND

Maryland Securities Commissioner
200 St. Paul Place
Baltimore, Maryland 21202-2020

MINNESOTA

Minnesota Commissioner of Commerce
Department of Commerce
85 7th Place, Suite 500
St. Paul, Minnesota 55101

NORTH DAKOTA

North Dakota Securities Commissioner
State Capitol
Bismarck, North Dakota 58505

**EXHIBIT 8-A
CURRENT FRANCHISEES**

The names, addresses and telephone numbers of our U.S. franchisees as of December 31, 202~~4~~3 are as follows:

	Franchise #	Franchisee Name	Address	City	State	ZIP Code	Telephone
1.	<u>901903</u>	<u>DOLL & HDZ, LLC</u> RAM Quality Services, LLC*	<u>2020 N Forbes Blvd, Suite 104</u> 12649 State Hwy 30	<u>TUCSON</u> COLLEGE STATION	<u>AZ</u> TX	<u>85745</u> 77845	<u>(520) 910-0284</u> (979) 690-8622
2.	<u>903905</u>	<u>RAM Quality Services, LLC</u> JHTG, INC.	<u>12649 State Hwy 30</u> 230 East Pecos Dr	<u>COLLEGE STATION</u> PRESCOTT VALLEY	<u>TX</u> AZ	<u>77845</u> 86314	<u>(979) 690-8622</u> (928) 667-5100
3.	<u>905906</u>	<u>JHTG, INC.</u> ALL BAMA, INC.	<u>8230 East Pecos Dr</u> 3424 Wesley Way	<u>PRESCOTT VALLEY</u> DOTHAN	<u>AZ</u> AL	<u>86314</u> 36305	<u>(928) 567-5100</u> (334) 792-0940
4.	<u>908908</u>	<u>GOODROW, INC.</u> *GOODROW, INC.*	<u>1764 W I-65 Service Rd, South</u> 4764 W I-65 Service Rd, South	<u>MOBILE</u> MOBILE	<u>AL</u> AL	<u>36693</u> 36693	<u>(251) 666-7507</u> (251) 666-7507
5.	<u>912944</u>	<u>J N BERRY, LLC</u> REDCO, INC.	<u>1847 Dupont Road</u> 35 Harmon Rd	<u>PARKERSBURG</u> Temple	<u>WV</u> GA	<u>26101</u> 30479	<u>(304) 485-4459</u> (770) 832-8674
6.	<u>913942</u>	<u>SAWYER, INC.</u> J-N-BERRY, LLC	<u>107 West 43rd Street</u> 4 Wildwood Dr	<u>BOISE</u> PARKERSBURG	<u>ID</u> WV	<u>83714</u> 26404	<u>(208) 345-7378</u> (304) 485-4459
7.	<u>914943</u>	<u>GRINNING BULL, LLC</u> SAWYER, INC.	<u>2709 Sherwood Way</u> 107 West 43rd Street	<u>SAN ANGELO</u> BOISE	<u>TX</u> ID	<u>76901</u> 83714	<u>(325) 653-1338</u> (208) 345-7378
8.	<u>915944</u>	<u>DEVILDOGG LLC</u> GRINNING-BULL, LLC	<u>875 Kings Way</u> 2709 Sherwood Way	<u>Wake Village</u> SAN ANGELO	<u>TX</u> TX	<u>75501</u> 76904	<u>(903) 793-1640</u> (325) 653-1338
9.	<u>916945</u>	<u>JP&G, INC.</u> DEVILDOGG LLC	<u>3403 Hardy St</u> 875 Kings Way	<u>HATTIESBURG</u> Wake Village	<u>MS</u> TX	<u>39402</u> 75504	<u>(601) 582-3282</u> (903) 793-1640
10.	<u>917946</u>	<u>TSATL, LLC</u> JP&G, INC.	<u>1020 County Line Road</u> 3403 Hardy St	<u>SIKESTON</u> HATTIESBURG	<u>MO</u> MS	<u>63801</u> 39402	<u>(636) 375-3363</u> (601) 582-3282
11.	<u>918947</u>	<u>GIBSON INNOVATIONS GROUP LLC</u> TSATL, LLC	<u>2936 S York St Suite 4</u> 4020 County Line Road	<u>Muskogee</u> SIKESTON	<u>OK</u> MO	<u>74403</u> 363804	<u>(918) 200-4349</u> (636) 375-3363
12.	<u>920920</u>	<u>FULL CIRCLE PEST CONTROL, INC.</u> *FULL CIRCLE PEST CONTROL, INC.*	<u>2943 SW Williston Rd</u> 2943 SW Williston Rd	<u>GAINESVILLE</u> GAINESVILLE	<u>FL</u> FL	<u>32608</u> 32608	<u>(352) 378-1501</u> (352) 378-1504
13.	<u>921924</u>	<u>GOODROW, LLC</u> GOODROW, LLC*	<u>2571 Sidney Lanier Dr</u> 2574 Sidney Lanier Dr	<u>BRUNSWICK</u> BRUNSWICK	<u>GA</u> GA	<u>31525</u> 31525	<u>(912) 265-5800</u> (912) 265-5800
14.	<u>922923</u>	<u>WILSON'S PEST MANAGEMENT*</u> KLMM-66, LLC	<u>251 Prins Drive Suite 4</u> 1207 Holiday Rd	<u>Carrollton</u> SALINA	<u>GA</u> KS	<u>30116</u> 67404	<u>(770) 832-8671</u> (785) 827-0344
15.	<u>923924</u>	<u>KLMM-66, LLC</u> BARKER'S BUGS, INC.	<u>1207 Holiday Rd</u> 183 Crystal Springs Rd	<u>SALINA</u> HOMER	<u>KS</u> GA	<u>67401</u> 30547	<u>(785) 827-0314</u> (706) 677-2328

	Franchise #	Franchisee Name	Address	City	State	ZIP Code	Telephone
16.	<u>924925</u>	<u>BARKER'S BUGS, INC.AET SERVICE, INC.</u>	<u>183 Crystal Springs Rd2369-A Street</u>	<u>HOMERSanta Maria</u>	<u>GACA</u>	<u>3054793455</u>	<u>(706) 677-2328(805) 541-3445</u>
17.	<u>925927</u>	<u>AET SERVICE, INC.HELTAO, INC.</u>	<u>2369 A Street506 N. Depot Street</u>	<u>Santa MariaCORBIN</u>	<u>CAKY</u>	<u>9345540704</u>	<u>(805) 541-3445(606) 528-2212</u>
18.	<u>927928</u>	<u>HELTAO, INC.CENTIPEDE ENTERPRISES, INC.*</u>	<u>506 N. Depot Street204 W. 4th Street</u>	<u>CORBINJAMESTOWN</u>	<u>KYNY</u>	<u>4070144704</u>	<u>(606) 528-2212(716) 664-5470</u>
19.	<u>928934</u>	<u>CENTIPEDE ENTERPRISES, INC.JP&G II, INC.</u>	<u>204 W. 4th Street 907-A Locust Street</u>	<u>JAMESTOWNMcComb</u>	<u>NYMS</u>	<u>1470139648</u>	<u>(716) 664-5470(601) 684-4932</u>
20.	<u>931932</u>	<u>JP&G II, INC.TSALD, LLC</u>	<u>907-A Locust Street1808 Vandiver Drive</u>	<u>McCombCOLUMBIA</u>	<u>MSMO</u>	<u>3964865202</u>	<u>(601) 684-4932(573) 474-9407</u>
21.	<u>932933</u>	<u>TSALD, LLCENTIPEDE ENTERPRISES, INC.*</u>	<u>1808 Vandiver Drive319 E. Market St</u>	<u>COLUMBIAClearfield</u>	<u>MOPA</u>	<u>6520246830</u>	<u>(573) 474-9407814-626-8714</u>
22.	<u>933934</u>	<u>CENTIPEDE ENTERPRISES, INCWILSON'S PEST MANAGEMENT*</u>	<u>319 E. Market St5899 Coca Cola Blvd</u>	<u>ClearfieldColumbus</u>	<u>PAGA</u>	<u>1683034009</u>	<u>814-626-8711(706) 780-5533</u>
23.	<u>934935</u>	<u>WILSON'S PEST MANAGEMENTUnited Financial Services, INC.</u>	<u>5899 Coca Cola Blvd3319 Hamilton St—Unit O</u>	<u>ColumbusBismarck</u>	<u>GAND</u>	<u>3190958503</u>	<u>(706) 780-5533701-290-5626</u>
24.	<u>935939</u>	<u>United Financial Services, INC.AMS PC, INC.*</u>	<u>3319 Hamilton St - Unit O629 Entler Avenue, Suite 43</u>	<u>BismarckCHICO</u>	<u>NDCA</u>	<u>5850395928</u>	<u>701-290-5626(530) 566-1749</u>
25.	<u>939942</u>	<u>AMS PC, INC.*RATT, INC.</u>	<u>629 Entler Avenue, Suite 43800 Shoemaker Avenue</u>	<u>CHICOShoemakersville</u>	<u>CAPA</u>	<u>9592849555</u>	<u>(530) 566-1749(610) 336-0344</u>
26.	<u>942943</u>	<u>RATT, INC.GRISSOM SOLUTIONS, INC</u>	<u>800 Shoemaker Avenue2414 US 78 E</u>	<u>AllentownAnniston</u>	<u>PAAL</u>	<u>1955536207</u>	<u>(610) 336-0344-</u>
27.	<u>943945</u>	<u>GRISSOM SOLUTIONS, INCGRINNING BULL, LLC</u>	<u>2111 US 78 E 611 Shiloh Rd, Ste #10</u>	<u>AnnistonLAREDO</u>	<u>ALTX</u>	<u>3620778045</u>	<u>(256) 831-2037(956) 722-3534</u>
28.	<u>945946</u>	<u>GRINNING BULL, LLCGOODROW SERVICES, LLC*</u>	<u>611 Shiloh Rd, Ste #104064 Highway 441 South</u>	<u>LAREDODUBLIN</u>	<u>TXGA</u>	<u>7804534024</u>	<u>(956) 722-3531(478) 272-2660</u>
29.	<u>946947</u>	<u>GOODROW SERVICES, LLCRATT, INC.</u>	<u>1961 Highway 441 South4024 N Washington St</u>	<u>DUBLINWILKES-BARRE TWP</u>	<u>GAPA</u>	<u>3102148705</u>	<u>(478) 272-2660(570) 970-2954</u>
30.	<u>947948</u>	<u>RATT, INC.SAWYER, INC.</u>	<u>1021 N Washington St806 Foster Rd</u>	<u>ScrantonCASPER</u>	<u>PAWY</u>	<u>1870582604</u>	<u>(570) 970-2951(307) 345-7378</u>
31.	<u>948950</u>	<u>SAWYER, INC.RLHelton, LLC</u>	<u>806 Foster Rd225 Tollage Creek Rd</u>	<u>CASPERPIKEVILLE</u>	<u>WYKY</u>	<u>8260444504</u>	<u>(307) 345-7378(616) 344-2914</u>
32.	<u>950954</u>	<u>RLHelton, LLCJFI, LLC*</u>	<u>225 Tollage Creek Rd3212 Van Ave</u>	<u>PIKEVILLEJONESBORO</u>	<u>KYAR</u>	<u>4150172404</u>	<u>(616) 344-2911(870) 230-1030</u>
33.	<u>951952</u>	<u>JFI, LLCAET SERVICES, INC.</u>	<u>3212 Van Ave*6 Hangar Way, Suite ↓</u>	<u>JONESBOROWatsonville</u>	<u>ARCA</u>	<u>7240195076</u>	<u>(870) 230-1030(831) 228-1466</u>

	Franchise #	Franchisee Name	Address	City	State	ZIP Code	Telephone
34.	<u>952953</u>	<u>AET SERVICES, INC.GOODROW SOLUTIONS, INC.*</u>	<u>6 Hangar Way, Suite J4646 Meadows Lane</u>	<u>WatsonvilleVIDALIA</u>	<u>CAGA</u>	<u>9507630474</u>	<u>(831) 228-1466(912) 537-1234</u>
35.	<u>953964</u>	<u>GOODROW SOLUTIONS, INC.TSAT, INC.</u>	<u>1616 Meadows Lane4020 Main Street</u>	<u>VIDALIAIMPERIAL</u>	<u>GAMO</u>	<u>3047463052</u>	<u>(912) 537-1234(636) 223-2212</u>
36.	<u>954956</u>	<u>TSAT, INC.TSATL2, LLC</u>	<u>1020 Main Street1732 Bridge Street</u>	<u>IMPERIALPADUCAH</u>	<u>MOKY</u>	<u>6305242003</u>	<u>(636) 223-2212(636) 375-3363</u>
37.	<u>956957</u>	<u>TSATL2, LLCRATT, INC.</u>	<u>1732 Bridge Street4450 Paxton Street</u>	<u>PADUCAHHARRISBURG</u>	<u>KYPA</u>	<u>4200347114</u>	<u>(636) 375-3363(717) 657-9063</u>
38.	<u>957958</u>	<u>RATT, INC.RATT, INC.</u>	<u>4450 Paxton Street353 S. Potomac Street</u>	<u>HARRISBURGWaynesboro</u>	<u>PAPA</u>	<u>1711147268</u>	<u>(717) 657-9063(301) 971-4144</u>
39.	<u>958959</u>	<u>RATT, INC.RMKPC, INC.</u>	<u>353 S. Potomac Street4218 14th Avenue</u>	<u>WAYNESBOROMERIDIAN</u>	<u>PAMS</u>	<u>1726839304</u>	<u>(301) 971-4144(601) 482-6003</u>
40.	<u>959964</u>	<u>RMKPC, INC.GRINNING BULL, LLC</u>	<u>1218 11th Avenue609 S. Graham Street</u>	<u>MeridianSTEPHENVILLE</u>	<u>MSTX</u>	<u>3930176404</u>	<u>(601) 482-6003(254) 965-4978</u>
41.	<u>961970</u>	<u>GRINNING BULL, LLCRAM QUALITY SERVICES III, LLC*</u>	<u>609 S. Graham Street3211 Pearl St. #102</u>	<u>STEPHENVILLENacogdoches</u>	<u>TXTX</u>	<u>7640175965</u>	<u>(254) 965-4978(907) 874-0660</u>
42.	<u>970974</u>	<u>RAM QUALITY SERVICES III, LLCRAM Quality Services IV, LLC*</u>	<u>3211 Pearl St. #10244333 FM 121, Suite 16</u>	<u>NacogdochesVan Alstyne</u>	<u>TXTX</u>	<u>7596575495</u>	<u>(907) 874-0660(903) 843-7459</u>
43.	<u>971974</u>	<u>RAM Quality Services IV, LLC T & R ENTERPRISES OF OHIO, LLC</u>	<u>14333 FM 121, Suite 16971 Linden Ave</u>	<u>Van AlstyneZANESVILLE</u>	<u>TXOH</u>	<u>7549543704</u>	<u>(903) 843-7459(740) 452-6300</u>
44.	<u>974977</u>	<u>T & R ENTERPRISES OF OHIO, LLC HILGER ENTERPRISES, INC.</u>	<u>971 Linden Ave3131 A.W. Venture Blvd.</u>	<u>ZANESVILLEBLOOMINGTON</u>	<u>OHIN</u>	<u>4370147404-3567</u>	<u>(740) 452-6300(812) 331-8066</u>
45.	<u>986986</u>	<u>GOODROW ENTERPRISES, LLC GOODROW ENTERPRISES, LLC*</u>	<u>701 GA HWY 133 South701 GA HWY 133 South</u>	<u>MOULTRIE MOULTRIE</u>	<u>GAGA</u>	<u>3176831768</u>	<u>(229) 217-4887(229) 217-4887</u>
46.	<u>987987</u>	<u>TSALD2, LLC TSALD2, LLC</u>	<u>2521 Petty Drive2521 Petty Drive</u>	<u>BOWLING GREEN BOWLING GREEN</u>	<u>KYKY</u>	<u>4210342103</u>	<u>(270) 842-2428(270) 842-2428</u>
47.	<u>991994</u>	<u>RAM QUALITY SERVICES, LLC RAM QUALITY SERVICES, LLC*</u>	<u>6007 43rd Street, Ste D6007 43rd Street, Ste D</u>	<u>LUBBOCK LUBBOCK</u>	<u>TXTX</u>	<u>7940779407</u>	<u>(806) 793-2232(806) 793-2232</u>

* One of the principals of the Franchisee is a council member and/or officer of the current Franchise Advisory Council of Orkin. See Item 20.

The names, addresses and telephone numbers of our international franchisees and their Orkin Franchises as of December 31, 2024~~3~~ are as follows:

	Franchise Territory Name	Franchisee Name	Street Address	Phone
1.	Antigua and Barbuda Antigua & Barbuda	Cask Limited Liability Company Cask Limited Liability Company	P.O. Box 511, Paynter's Industrial Estate, Sir Sydney Walling Highway P.O. Box 511, Paynter's Industrial Estate, Sir Sydney Walling Highway	77-776-7546 77-776-7546
2.	Argentina - Buenos Aires Argentina	Sanitrap Control de Plagas y Sanidad Ambiental SRL Sanitrap Control de Plagas y Sanidad Ambiental SRL	Sanitrap Control de Plagas y Sanidad Ambiental SRL, 17 Nro 2674, Punta Lara Partido de Endenada Sanitrap Control de Plagas y Sanidad Ambiental SRL, 17 Nro 2674, Punta Lara Partido de Endenada	+54 9 221 4658186 +54 9 221 4658186
3.	Bahamas Bahamas	Darwin Russell d/b/a Bugs Be Gone Darwin Russell d/b/a Bugs Be Gone	Darwin Russell D/B/A Bugs Be Gone, #4 Bay Shore Close Darwin Russell D/B/A Bugs Be Gone, #4 Bay Shore Close	242-807-3236 242-807-3236
4.	Bahrain Bahrain	Alazzam Group Alazzam Group	Building #1498, Road #641 Building #1498, Road #641	97317717730 97317717730
5.	Bolivia Bolivia	Amelia Paz Amelia Paz	Guacaya 222 Urbari Guacaya 222 Urbari	591 3355 5395 591 3355 5395
6.	Brazil - Espirito Santo Brazil	Seceong Servicos de Contrcoes LTDA ME Horacio Capistrano Cunha/Ambiente Saneamento Urbano 3 Rural Ltda	64 Antenor Caldas Street, 1st Floor, Santa Barbara, Cariacica, Es. 29145-015 Ambiente Saneamento Urbano E Rural Ltda., Rua Halley, 155, Santa Lucia	+55 31 33446600 +55 31 33446600
7.	Brazil - Minas Gerais Brazil	Horacio Capistrano Cunha/Ambiente Saneamento Urbano 3 Rural Ltda Obra Prima Controle De Pragas LTDA	Ambiente Saneamento Urbano E Rural Ltda., Rua Halley, 155, Santa Lucia Rua Amaro de Santa Rita, 167	+55 31 33446600 +55 31 33446600
8.	Brazil - Rio de Janeiro Brazil	Connect House Comércio, Industria E Servicos Ltda Connect House Comércio, Industria E Servicos Ltda	Rua Pracinha Wallace Paes Leme 322, Olinda Rua Pracinha Wallace Paes Leme 322, Olinda	21 99151 04241 21 99151 04241
9.	Brazil - Santa Catarina Brazil	Ciprag - Controle Imtregado De Pragas LTDA. Ciprag - Controle Imtregado De Pragas LTDA.	Rua: Elmo Kiseski, 42 - Trindade Rua: Elmo Kiseski, 42 - Trindade	41 - 3028 5529 41 - 3028 5529

	Franchise Territory Name	Franchisee Name	Street Address	Phone
10.	<u>Brazil - Rio Grande do Sul</u> <u>Cambodia</u>	<u>Detiprag Controle De Pragas</u> <u>LTD</u> <u>Chaktomuk Pest Services</u> <u>Co. Ltd.</u>	<u>Av. Getulio Vargas, 2609 Bairro Niteroi, Canoas, RS</u> <u>California House -</u> <u>Cambodia Plaza, 200 Russian Confederation Boulevard, Sangkat Teuk</u> <u>Thla Khan Sen Sok</u>	<u>+351 966 188 770-</u>
11.	<u>Brazil - Sao Paulo</u> <u>Cayman Islands</u>	<u>Total Pest Control Imunizacao SP</u> <u>LTD</u> <u>Kinro LTD.</u>	<u>Rua Eurico Lima, 59, Freguesia do O, Sao Paulo - SP, 02753-010</u> <u>Box 11479</u> <u>APO, 94 Oleander Drive, Newlands</u>	<u>(11) 95957-4388-</u>
12.	<u>Cambodia</u> <u>Chile</u>	<u>Chaktomuk Pest Services Co.</u> <u>Ltd.</u> <u>Green Pest Control SPA</u>	<u>California House - Cambodia Plaza, 200 Russian Confederation Boulevard,</u> <u>Sangkat Teuk Thla Khan Sen Sok</u> <u>Volcan Tupungato 839, Parque Industrial Lo</u> <u>Boza, Pudahuel</u>	<u>099 588 788+56-2</u> <u>29642030</u>
13.	<u>Cayman Islands</u> <u>China</u>	<u>Kinro LTD.</u> <u>Hainan AO Ken Pest</u> <u>Control Technology Company</u> <u>Ltd.</u>	<u>Box 11479 APO, 94 Oleander Drive, Newlands</u> <u>Room 1308 Xinda Business</u> <u>Building. No. 48 Guomao Avenue</u>	<u>345 769 9710</u> <u>139-</u> <u>0758-1972</u>
14.	<u>Chile</u> <u>China</u>	<u>Green Pest Control SPA</u> <u>Shanghai</u> <u>Orkin Pest Control Operation</u> <u>Ltd.</u>	<u>Volcan Tupungato 839, Parque Industrial Lo Boza, Pudahuel</u> <u>Room 606, No.</u> <u>780 Cailun Road, Zhengjiung Hi Tech Park, Pudong New District</u>	<u>+56 2</u> <u>29642030</u> <u>0086-21</u> <u>50157736 /7 /8</u>
15.	<u>China - Hainan Island</u> <u>China</u>	<u>Hainan AO Ken Pest Control</u> <u>Technology Company Ltd.</u> <u>Fei Wu</u>	<u>Room 1308 Xinda Business Building. No. 48 Guomao Avenue</u> <u>Room 206, 246-</u> <u>14 Hubin South Road</u>	<u>139-0758-1972-</u>
16.	<u>China - Shanghai</u> <u>Colombia</u>	<u>Shanghai Orkin Pest Control</u> <u>Operation Ltd.</u> <u>Diamond Group</u> <u>Holdings Inc.</u>	<u>Room 606, No. 780 Cailun Road, Zhengjiung Hi Tech Park, Pudong New</u> <u>District</u> <u>OMC Chambers, Wickhams Cay 1, Road Town</u>	<u>0086 21 50157736</u> <u>/7 /8-</u>
17.	<u>China - Xiamen</u> <u>Costa Rica</u>	<u>Fei Wu</u> <u>Propiedades Arcoiris</u> <u>Sociedad Anonima</u>	<u>Room 206, 246-14 Hubin South Road</u> <u>Curridabat, Barrio San Jose, Frente a</u> <u>Cafe Volio</u>	<u>+86 136 0090</u> <u>193311506227210</u> <u>10</u>
18.	<u>Colombia</u> <u>Cote d'Ivoire</u>	<u>Diamond Group Holdings</u> <u>Inc.</u> <u>Kleenjet Sarl</u>	<u>OMC Chambers, Wickhams Cay 1, Road Town</u> <u>01 BP 7075</u>	<u>Has not opened-</u>
19.	<u>Costa Rica</u> <u>Dominican Republic</u>	<u>Propiedades Arcoiris Sociedad</u> <u>Anonima</u> <u>Pedro Jose Perez</u> <u>Gonzalez & Rafael Eduardo</u> <u>Gutierrez Fondeur</u>	<u>Curridabat, Barrio San Jose, Frente a Cafe Volio</u> <u>Calle Respaldo Rafael</u> <u>Augusto Sanchez 6 Apt. 9</u>	<u>1150622721010-</u>
20.	<u>Cote d'Ivoire</u> <u>Egypt</u>	<u>Kleenjet Sarl</u> <u>Orkin Egypt Group</u> <u>LLC</u>	<u>01 BP 7075</u> <u>Sunrise Building #5, Ground Floor, Embassies District, Nasr</u> <u>City</u>	<u>225 23 45 55</u> <u>45+010 9800 400</u> <u>2</u>
21.	<u>Dominican Republic</u> <u>Georgia</u>	<u>Pedro Jose Perez Gonzalez &</u> <u>Rafael Eduardo Gutierrez</u> <u>Fondeur</u> <u>Consumer Service LLC</u>	<u>Calle Respaldo Rafael Augusto Sanchez 6 Apt. 915-D. Gamrekeli Street, Flat</u> <u>8, 0160</u>	<u>809 893</u> <u>6820+995577 22</u> <u>27 10</u>

	Franchise Territory Name	Franchisee Name	Street Address	Phone
22.	<u>Ecuador - Guayaquil</u> <u>Guatemala</u>	<u>A Sociedad Anonima Organized in Ecuador</u> <u>Servicios de Exterminación, Sociedad Anonima</u>	<u>Detras Del Wall Street Center, Block 705, Floor 2, 17 Justino Cornejo, Kennedy Norte, Tarqui,</u> <u>Avenida Petapa 42-21, zona 12</u>	<u>+593 2515 4130(502)</u> <u>24775122-</u> <u>24775145</u>
23.	<u>Ecuador - Quito</u> <u>Ecuador</u>	<u>Importadora, Distribuidora & Comercializador Omrqual Cia. Ltda.</u> <u>A Sociedad Anonima Organized in Ecuador</u>	<u>Bruneschi 141 y Florencia-Cumbaya</u> <u>Detras Del Wall Street Center, Block 705, Floor 2, 17 Justino Cornejo, Kennedy Norte, Tarqui,</u>	<u>+593 2515 4130+593-2515 4130</u>
24.	<u>Egypt</u> <u>Hong Kong</u>	<u>Orkin Egypt Group LLC</u> <u>Burrows Limited</u>	<u>Sunrise Building #5, Ground Floor, Embassies District, Nasr City</u> <u>G/F Block A House 206, Hang Cheong Garden, Nai Wai</u>	<u>+010 9800 400 2852-24721555</u>
25.	<u>Georgia</u> <u>Hungary</u>	<u>Consumer Service LLC</u> <u>Primosal S.R.L.</u>	<u>15 D. Gamrekeli Street, Flat 8, 0160</u> <u>Cupolei Street No 5 B, Floor 12, 192A</u>	<u>+995577 22 27 10-</u>
26.	<u>Guatemala</u> <u>India</u>	<u>Servicios de Exterminación, Sociedad Anonima</u> <u>Innovant Services Private Limited</u>	<u>Avenida Petapa 42-21, zona 12</u> <u>No. 4, Vaibhava Centre, 3rd Floor, Opp. Palace Grounds, Maharishi Ramana Road</u>	<u>(502) 24775122-</u> <u>24775145-</u>
27.	<u>Guyana & Suriname</u> <u>Indonesia</u>	<u>Rid O Pes Inc</u> <u>Pt. Proteksi Graha Makmur</u>	<u>Lot 75 Sixth Street</u> <u>JL. RE Martadinata #12E</u>	<u>592 674 9072-</u>
28.	<u>Hong Kong</u> <u>Iraq</u>	<u>Burrows Limited</u> <u>LAS (Lebanese American Services)</u>	<u>G/F Block A House 206, Hang Cheong Garden, Nai Wai</u> <u>Villa R3 119, Atconz, Baharka Road</u>	<u>852-</u> <u>24721555+964750 5186666</u>
29.	<u>Hungary</u> <u>Jamaica</u>	<u>Primosal S.R.L.</u> <u>Orkin Jamaica</u>	<u>Cupolei Street No 5 B, Floor 12, 192A</u> <u>107 Old Hope Road</u>	<u>91 80</u> <u>41212127876-906-2306/7</u>
30.	<u>India</u> <u>Kazakhstan</u>	<u>Innovant Services Private Limited</u> <u>Orkin Too</u>	<u>No. 4, Vaibhava Centre, 3rd Floor, Opp. Palace Grounds, Maharishi Ramana Road</u> <u>Office 6, Building 7, E-30 str., 010000, Nur-Sultan (Astana),</u>	<u>628 12222881557</u> <u>7172 25 64 40</u>
31.	<u>Indonesia - Jakarta</u> <u>Kenya</u>	<u>Pt. Proteksi Graha Makmur</u> <u>Bettys Hygiene and Solutions Company Limited</u>	<u>JL. RE Martadinata #12E</u> <u>Akiba Estate C54, Langata</u>	<u>+9647505186666-</u>
32.	<u>Iraq - Erbil</u> <u>Kuwait</u>	<u>LAS (Lebanese American Services)</u> <u>Kuwait Indo Trading Co.</u>	<u>Villa R3 119, Atconz, Baharka Road</u> <u>Hawally, block 9—Building No. 0068/1, Abdulla Abdullataif Al Othman St.</u>	<u>876-906-2306/7+</u> <u>965-24762497</u>
33.	<u>Jamaica</u> <u>Lebanon</u>	<u>Orkin Jamaica</u> <u>Prevents s.a.l.</u>	<u>107 Old Hope Road</u> <u>Bshara El Khoury, El Sayegh Centre, 1st Floor</u>	<u>962 6 510 4 222964</u> <u>4-333446</u>
34.	<u>Jordan</u> <u>Libya</u>	<u>Purity Water Treatment & Disinfection Services</u> <u>Solutions for Environmental Services LLC</u>	<u>Khalil As Salem St. Bldg. 51, Office 302</u> <u>Tripoli Towers, Office 216, Tower 2</u>	<u>7 7172 25 64 40-</u>

	Franchise Territory Name	Franchisee Name	Street Address	Phone
35.	<u>Kazakhstan</u> <u>Mexico</u>	<u>Orkin Too</u> <u>Aguascalientes</u>	<u>Office 6, Building 7, E-30 str., 010000, Nur-Sultan (Astana), Rio Volga-137,</u> <u>Colinas Del Rio</u>	<u>254 722 360</u> <u>306(477) 716-7546</u>
36.	<u>Kenya</u> <u>Mexico</u>	<u>Bettys Hygiene and Solutions</u> <u>Company Limited</u> <u>Juan Garcia</u> <u>Barajas, Enrique H. Armas</u>	<u>Akiba Estate C54, Langata</u> <u>C Rosario Castellanos, 6227 B-6, Frac Villas</u> <u>Vallarta</u>	<u>+ 965</u> <u>24762497</u> <u>Orkin</u> <u>Nigeria Ltd.</u>
37.	<u>Kuwait</u> <u>Mexico</u>	<u>Kuwait Indo Trading Co.</u> <u>Ecopest</u> <u>S.A. de C.V.</u>	<u>Hawally, block 9 - Building No. 0068/1, Abdulla Abdullataif Al Othman</u> <u>St. Poniente 75 #148, Col. 16 de Septiembre</u>	<u>961 1</u> <u>333446(5255)</u> <u>2167 7695</u>
38.	<u>Lebanon</u> <u>Mexico</u>	<u>Prevents s.a.l.</u> <u>Daniel A.</u> <u>Rodriguez Andonie</u>	<u>Bshara El Khoury, El Sayegh Centre, 1st Floor</u> <u>Roma 211 Colonia Mirador</u>	<u>7039 994 091-</u>
39.	<u>Libya</u> <u>Mongolia</u>	<u>Solutions for Environmental</u> <u>Services LLC</u> <u>Erdembileg</u> <u>Dagvadorj</u>	<u>Tripoli Towers, Office 216, Tower 2</u> <u>Nyamyan Ju street, Mongolian CDC</u> <u>Campus 2A 4th Floor, 201</u>	<u>356 21436820-</u>
40.	<u>Malta</u> <u>Morocco</u>	<u>The Exterminator Ltd</u> <u>Adam</u> <u>Ramsey</u>	<u>Victoria Apartments No. 5, Trig San Gorg</u> <u>Kamal Parc Immeuble E 3 estage</u>	<u>33 2410 0722-</u>
41.	<u>Mexico -</u> <u>Aguascalientes</u> <u>Myan</u> <u>mar</u>	<u>Aguascalientes</u> <u>Bumble-Bee</u> <u>Professionals Co. Ltd</u>	<u>Rio Volga 137, Colinas Del Rio</u> <u>No. 80, 1st Floor, Lamadaw Township</u>	<u>(5255) 2167 7695-</u>
42.	<u>Mexico -</u> <u>Jalisco</u> <u>Nicaragua</u>	<u>Juan Garcia Barajas, Enrique H.</u> <u>Armas</u> <u>Fumiplaga, S.A.</u>	<u>C Rosario Castellanos, 6227 B-6, Frac Villas Vallarta</u> <u>Ofi plaza El Retiro, Edificio</u> <u>5, Suite 524-A</u>	<u>521-811-508-1204-</u>
43.	<u>Mexico - Yucatan &</u> <u>Quintana Roo</u> <u>Nigeria</u>	<u>Juan Pesqueria Kalb</u> <u>Orkin Nigeria</u> <u>Ltd.</u>	<u>Paseo de la Reforma 1545, Mexico City, Mexico 11000</u> <u>No. 73A Neuakchott</u> <u>Street, Zone 1, Wuse District</u>	<u>+234 81 03700843</u>
44.	<u>Mexico - Nuevo</u> <u>Leon</u> <u>Nigeria</u>	<u>Daniel A. Rodriguez Andonie</u> <u>Orkin</u> <u>Nigeria Ltd.</u>	<u>Roma 211 Colonia Mirador</u> <u>Plot 6B Modupe Odunlami Street, By Jazz 38,</u> <u>Oniru New Market</u>	<u>8006-7546+234 1</u> <u>2955902</u>
45.	<u>Mexico - Northern</u> <u>Mexico</u> <u>Oman</u>	<u>Mobinsa, S.A. de C.V.</u> <u>United</u> <u>Facilities Management Services</u> <u>LLC</u>	<u>Avenida De Las Industrias 6504-1, Colonia Nombre De Dios 31150, Chihuahua,</u> <u>Chihuahua, Mexico</u> <u>Gemo Building, Knowledge Oasis Muscat, P.O. Box 308</u>	<u>959 780001978-</u>
46.	<u>Mexico -</u> <u>Tamaulipas</u> <u>Pakistan</u>	<u>Daniel Rodriguez Andonie, Daniel</u> <u>Eugenio Munoz Caballero</u> <u>M/S</u> <u>"Bruckmann Solutions"</u>	<u>Privada Juarez 115, Casco Urbano, 66230 San Pedro Garza Garcia, Nuevo Leon,</u> <u>Mexico</u> <u>118, Tulip Block, Sector C, Bahria Town</u>	<u>824-465-</u> <u>48924214137463-</u> <u>00</u>
47.	<u>Mongolia</u> <u>Panama</u>	<u>Erdembileg Dagvadorj</u> <u>Diamond</u> <u>Group Holdings Inc.</u>	<u>Nyamyan Ju street, Mongolian CDC Campus 2A 4th Floor, 201</u> <u>OMG Chambers,</u> <u>Wickhams Cay 1, Road Town</u>	<u>505 2255 0050507-</u> <u>263-0264</u>
48.	<u>Morocco</u> <u>Paraguay</u>	<u>Adam Ramsey</u> <u>Agrofield SRL</u>	<u>Kamal Parc Immeuble E 3 estage</u> <u>Choferes del Chaco 1449 Casi 25 de Mayo</u>	<u>+234 81</u> <u>03700843+595 21</u> <u>608656</u>

	Franchise Territory Name	Franchisee Name	Street Address	Phone
49.	Myanmar Portugal	Bumble Bee Professionals Co. Ltd Sergio Pereria Farias, Marina Goncalves Farias and Jose Manual Loureiro Raposo	No. 80, 1st Floor, Lamadaw Township Rua Dr. Nogueira dos Santos, 115 4º esq	+234 1 2955902-
50.	Nicaragua Puerto Rico	Fumiplaga, S.A. Guardsman Services (Puerto Rico), LLC	Ofiplaza El Retiro, Edificio 5, Suite 524 Urb La Rivera 1271 Calle 48 SE	968 24448649(787) 791-6714
51.	Nigeria - Abuja Qatar	Orkin Nigeria Ltd. Abed Morhi	No. 73A Nouakchott Street, Zone 1, Wuse District R.C 1003207 Beirut, CAP 500,000LL	507-263-0261 -
52.	Nigeria - Lagos Ecuador	Orkin Nigeria Ltd. Importadora, Distribuidora & Comercializador Omrqual Cia. Ltda.	Plot 6B Modupe Odunlami Street, By Jazz 38, Oniru New Market Brunoleschi 141 y Florencia Cumbaya	+595 21 608656+593-2515 4130
53.	Oman Romania	United Facilities Management Services LLC Primosal S.R.L.	Como Building, Knowledge Oasis Muscat, P.O. Box 308 Bucharest Dreptatii Street No. 6, Building O4, Sc C, Floor 8, Ap. 158	63 917 528 1568-
54.	Panama Saudi Arabia	Diamond Group Holdings Inc. Sokon Alarkan Pest Control Est.	OMC Chambers, Wickhams Cay 1, Road Town Khalis Bin Alwalid St	63 917 528 1568+966 426534144
55.	Paraguay South Korea	Agrofield SRL G.Tech Co., Ltd.	Choferes del Chaco 1449 Casi 25 de Mayo Min, Byung Wook, Sky Plaza 502, Nae Son-dong 746-2	221 113 820+82 314250801
56.	Philippines NCR St. Lucia	Levante Health & Hygiene Inc. Guardsman Services (St. Lucia), LLC	139 Valero Street, Unit 801, 139 Corporate Center, Salcedo Village Hewanorra House, Trou Garnier, Financial Centre, Point Seraphine	(787) 791 6711,758- 451-9911-3
57.	Philippines PBR Taiwan	Outbound Solutions Inc. Sirlin Consulting	No. 2 Alondras Street Congressional, Avenue Extension Mira-Nila Homes 48, Lane 30, Fu Guo Road	40 213 124 557-
58.	Portugal Trinidad & Tobago	Sergio Pereria Farias, Marina Goncalves Farias and Jose Manual Loureiro Raposo Pestguard Limited	Rua Dr. Nogueira dos Santos, 115 1º esq # 8 Bolai Trace, IDC Estate	+966 126534144868- 638-4628
59.	Puerto Rico Turks & Caicos	Guardsman Services (Puerto Rico), LLC Orkin Turks and Caicos	Urb La Rivera 1271 Calle 48 SEP. O. Boc 263, Leeward Highway	+82 314250801649- 946-5663
60.	Saudi Arabia – City of Jeddah, the Ar-Riyad Region and the Ash-Sharqiyah Region (Eastern Region) U.S. Virgin Islands	Sokon Alarkan Pest Control Est. Guardsman Services (USVI), LLC	Khalis Bin Alwalid St 8168 Crown Bar Marina # 310	(03) 932-6086340- 777-9766

	Franchise Territory Name	Franchisee Name	Street Address	Phone
61.	South Korea - Seoul, Jeolla/Gyeongsang/Jeju United Arab Emirates	G.Tech Co., Ltd. Akar Landscaping Services and Agriculture	Min, Byung Wook, Sky Plaza 502, Nae Son-dong 746-2 P.O. Box 20138 AL Ain, Main Street - Bldg. No. 3, M1 - Flat No. 102	868-638-4628971-37820788
62.	St. Lucia Uruguay	Guardzman Services (St. Lucia), LLC Puer Sociedad De Responsabilidad Ltda	Hewanorra House, Trou Garnier, Financial Centre, Point Seraphine Cno. Carrasco 108, Ciudad De La Costa, Dpto. De Canelones	649-946-566359826009100
63.	Taiwan Ghana	Sirlin Consulting Nationwide Pests Control Services Ltd	48, Lane 30, Fu-Guo Road Opposite Blue Sky Network/Touchdown Restaurant, Nungua/Shaiman Road	340-777-9766-
64.	Trinidad & Tobago Philippines NCR	Pestguard Limited Levante Health & Hygiene Inc.	# 8 Bolai Trace, IDC Estate 139 Valero Street, Unit 801, 139 Corporate Center, Salcedo Village	971 3 7820788-
65.	Turks & Caicos Guyana & Suriname	Orkin Turks and Caicos Rid O Pes Inc	P.O. Boc 263, Leeward Highway Lot 75 Sixth Street	598 26009100-
66.	United Arab Emirates Jordan	Akar Landscaping Services and Agriculture Purity Water Treatment & Disinfection Services	P.O. Box 20138 AL Ain, Main Street - Bldg. No. 3, M1 - Flat No. 102 Khalil As Salem St. Bldg. 51, Office 302	-
67.	Uruguay Malta	Puer Sociedad De Responsabilidad Ltda The Exterminator Ltd	Cno. Carrasco 108, Ciudad De La Costa, Dpto. De Canelones Victoria Apartments No. 5, Triq San Gorg	-
68.	Ukraine Ukraine	CPG Pest Control LLC CPG Pest Control LLC	03164, Kyiv City, Olevska str, 3-a, Office 303164, Kyiv City, Olevska str, 3-a, Office 3	-
69.	Mali	3C Freight LLC	5344 Jimmy Carter Blvd. Suite 2	-
70.	Philippines PBR	Outbound Solutions Inc.	No. 2 Alondras Street Congressional, Avenue Extension Mira Nila Homes	-
71.	Mexico	Mobinsa, S.A. de C.V.	Avenida De Las Industrias 6504-1, Colonia Nombre De Dios 31150	-
72.	Bulgaria	Primosal S.R.L.	Bulvar Evlogi I Christo Georgiev 169, Ent. G02	-
73.	China	Beijing Rollins Orkin Technical Service Co., LTD	801, Unit 2, 07/F, Block 2-1, 82 Dongsihuan Middle Road	-

The following international franchisees had signed a Franchise Agreement but had not yet opened their Orkin Franchises as of December 31, 2024⁴³.

None.

**EXHIBIT 8-B
FORMER FRANCHISEES
(as of December 31, 202~~4~~3)**

Transfers

None

Terminated, Not Renewed or Left the System-Other (Location Previously Opened) (U.S.)

	Franchise #	Franchisee Name	Address	City	State	ZIP Code	Telephone
1.	<u>911902</u>	<u>REDCO, INC.</u> BITES Pest Solutions, Inc.	<u>161 N Bay View Drive</u> 130 Conway Drive, Suite B	<u>VILLA RICA</u> ATHENS	<u>GAGA</u>	<u>30180</u> 30606	<u>(770) 832-8671</u> (706) 546-4054
2.	<u>906943</u>	<u>ALL BAMA, INC.</u> IB-ENTERPRISES, LLC	<u>3121 Wesley Way</u> 2111 US 78 E	<u>DOTHAN</u> ANNISTON	<u>AL</u> AL	<u>36305</u> 36207	<u>(334) 792-1137</u> (256) 834-2037
3.	<u>977</u>	<u>HILGER ENTERPRISES, INC.</u>	<u>3131-A W Venture Blvd.</u>	<u>BLOOMINGTON</u>	<u>IN</u>	<u>47404</u> -3567	<u>(812) 331-8066</u>

Terminated, Not Renewed or Left the System-Other (Location Previously Opened) (International)

	Franchise Territory Name	Franchisee Name	Street Address	Phone
1.	<u>Bulgaria</u> NETHERLANDS	<u>Primosal S.R.L.</u> LENGAL HOLDING BV	<u>Bulvar Evlogi I Christo Georgiev 169, Ent. G02</u> VAN BLEISWIJKSTRAAT, 56, 1601 NC ENKHUIZEN, THE NETHERLANDS	
2.	<u>Bangladesh</u> FRANCE - NICE	<u>Acorp Limited</u> PRO-NUSIBLES	<u>House 403 (Ground Floor), Lane 6 (East), Baridhara DOHS, Dhaka-1206, Bangladesh</u> 34 BOULEVARD DUBOUCHAGE 06000 NICE, FRANCE	
3.	<u>Brazil - Parana</u> ireland	<u>Obra Prima Controle De Pragas LTDA</u> Pest Ge	<u>Rua Amaro de Santa Rita, 167-Donamar, Rogerstown, Rush Co</u> Dublin 1	<u>353-1890230240</u>

4.	<u>China - Chengdu</u> <u>GRENADA, ST. VINCENTE & THE GRENADINES</u>	<u>Chengdu Orkin Pest Preventional and Control Technologies Company Limited</u> <u>ANDREW BERNARD</u>	<u>259 Changyi Road West, Unit 1-1-1102</u> <u>GOODWOOD RIDGE</u> <u>GOODWOOD PARK, PT CUMANA</u> <u>TRINIDAD AND TOBAGO</u>	<u>+86 28 87056679</u>
5.	<u>China - Greater China</u>	<u>Beijing Rollins Orkin Technical Service Co., LTD</u>	<u>801, Unit 2, 07/F, Block 2-1, 82 Dongsihuan Middle Road</u>	
6.	<u>Ghana</u>	<u>Nationwide Pests Control Services Limited</u>	<u>Opposite Blue Sky Network/Touchdown Restaurant, Nungua/Shaiman Road</u>	
7.	<u>Mali</u>	<u>3 Freight LLC</u>	<u>5344 Jimmy Carter Blvd. Suite 2</u>	
8.	<u>Mexico City</u>	<u>Juan Pesqueria Kalb</u>	<u>Roma 211 Colonia Mirador</u>	
9.	<u>Pakistan</u>	<u>Orkin Pest Solutions Limited f.k.a M/S Bruckmann Solutions</u>	<u>118, Tulip Block, Sector-C, Bahria Town, Lahore, Pakistan</u>	
10.	<u>Qatar</u>	<u>Abed Merhi</u>		
11.	<u>Romania</u>	<u>Sylviu Kumbakisaka</u>	<u>Bucharest Dreptatii Street No. 6, Building O4, Sc C, Floor 8, Ap. 158</u>	
12.	<u>U.S. Virgin Islands</u>	<u>Guardsman Group</u>	<u>8168 Crown Bar Marina # 310</u>	

Terminated, Not Renewed or Left The System-Other (Location Never Opened)

None

If you buy this franchise, your contact information may be disclosed to other buyers when you leave the system.

PROMISSORY NOTE

[\$[AMOUNT]]

Date: [DATE]

FOR VALUE RECEIVED [FRANCHISEE ENTITY], a [STATE] [ENTITY TYPE] (“Maker”), hereby promises to pay to the order of [Rollins Acceptance Company, LLC or Orkin Systems, LLC], a Delaware limited liability company (together, with any subsequent holder hereof, hereinafter referred to as the “Holder”), in lawful money of the United States of America, at 2170 Piedmont Road, N.E., Atlanta, Georgia 30324, or at such other place or to such other party as the Holder may from time to time designate by written notice, the principal sum of [AMOUNT] and [XX]/100 Dollars (\$[AMOUNT]) together with interest on the principal balance of this Note outstanding from time to time at a per annum rate equal to [PERCENT] Percent ([XX]%), in [INSTALLMENTS] ([XX]) equal monthly installment payments of principal and interest of [AMOUNT] and [XX]/100 Dollars (\$[AMOUNT]) commencing on [DATE], and continuing on the [first] day of each month thereafter, through and including [DATE].

1. This Note may be prepaid at any time or from time to time in whole or in part, without penalty or premium. All payments shall be made in good, commercially available funds by personal check, cashier’s check, money order or wire transfer only. Holder shall not accept payments made by credit card or debit card. All payments shall be applied first to fees, expenses and costs provided for herein, next to accrued but unpaid interest and then to principal in the inverse order of maturity.
2. This Note represents [CHOOSE OPTION AT RIGHT]. Maker acknowledges and agrees that, to secure the payment of this Note, the Holder shall have the benefit of the security interest and lien granted by Maker in all of Maker’s Receivables, Customer Lists and Customer Contracts, as defined in the Franchise Agreement (the “Collateral”), pursuant to Section [11.10] of the Franchise Agreement, (or the then-current franchise agreement by and between Orkin Systems and Maker), and that the Holder is a secured party with respect to the Collateral.
3. All of the indebtedness evidenced by this Note and remaining unpaid balances of interest and expenses shall, at the option of the Holder, without demand and upon delivery of written notice to Maker by the Holder, become immediately due and payable upon the happening of any of the events listed below. Failure to exercise such option shall not constitute a waiver of the right to exercise such option if Maker is in default hereunder past any applicable grace periods.
 - a. Failure by Maker to pay within five (5) business days of becoming due the principal of or interest on the indebtedness evidenced by this Note.
 - b. The termination of the Franchise Agreement (or the then-current franchise agreement by and between Orkin Systems and Maker) for any reason.
 - c. The levy of any attachment, execution or any other process against all or any part of the assets of Maker.
 - d. Failure by Maker to pay, withhold, collect or remit any tax or tax deficiency when due.
 - e. The suspension of the business of Maker, or the making of a general assignment for the benefit of creditors, or the commencement of proceedings for dissolution or liquidation, or the commencement of proceedings under any bankruptcy, insolvency,

EXHIBIT 11-A
ADDENDUM TO ORKIN SYSTEMS, LLC
FRANCHISE DISCLOSURE DOCUMENT
FOR THE STATE OF CALIFORNIA

In recognition of the requirements of the California Franchise Investment Law, California Corporations Code §§ 31000 - 31516, and the California Franchise Relations Act, California Business and Professions Code §§ 20000 - 20043, the franchise disclosure document for Orkin Systems in connection with the offer and sale of franchises for use in the State of California shall be amended to include the following:

1. California Corporations Code § 31125 requires Orkin Systems to give you a disclosure document, in a form containing the information that the Commissioner of the California Department of Financial Protection and Innovation (DFPI) ~~Business Oversight of the California Department of Business Oversight~~ may by rule or order require, prior to a solicitation or a proposed material modification of an existing franchise.

2. THE CALIFORNIA FRANCHISE INVESTMENT LAW REQUIRES THAT A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE SALE OF THE FRANCHISE BE DELIVERED TOGETHER WITH THE FRANCHISE DISCLOSURE DOCUMENT.

3. ~~3.~~ Item 1, "Regulatory Matters" shall be amended by the addition of the following language: Franchisee shall be required to maintain a Branch 2 Operator license, issued by the California Structural Pest Control Board, as well as a Quality Applicator License ("QAL"), Category B, issued by the California Department of Pesticide Regulation.

4. Item 3, "Litigation," shall be amended by the addition of the following language:

Neither Orkin, Rollins, nor any person or franchise broker in Item 2 of the franchise disclosure document, is subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities Act of 1934, 15 U.S.C.A. 78a *et seq.*, suspending or expelling such persons from membership in this association or exchange.

54. Item 7, "Estimated Initial Investment" shall be amended such that Note 13 of "Explanatory Notes" is amended to delete the sentence, "We do not guarantee you will spend the same amount."

6. Item 17, "Renewal, Termination, Transfer and Dispute Resolution," shall be amended by the addition of the following language:

The regulations of the California Department of Business Oversight require that the following information concerning provisions of the franchise agreement be disclosed to you:

The California Franchise Relations Act provides rights to you concerning termination, transfer or non-renewal of a franchise. If the franchise agreement contains a provision that is inconsistent with California law, California law will control.

The franchise agreement provides for termination upon bankruptcy. This provision

may not be enforceable under federal bankruptcy law, 11 U.S.C.A. §§ 101, *et seq.*

The franchise agreement contains a covenant not to compete which extends beyond the termination of the franchise agreement. This provision may not be enforceable under California law.

The franchise agreement requires the application of the laws of Georgia. This provision may be unenforceable under California law.

The franchise agreement contains a waiver of punitive damages and a jury trial. These provisions may not be enforceable under California law.

The franchise agreement requires binding arbitration. The arbitration will occur in the metropolitan area in which the Orkin Systems' principal place of business is then located. These provisions may not be enforceable under California law. You are encouraged to consult private legal counsel to determine the applicability of California and federal laws to the provisions of the franchise agreement restricting venue to a forum outside the State of California.

The franchise agreement requires you to sign a general release of claims upon renewal or transfer of the franchise agreement. California Corporations Code § 31512 provides that any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with any provision of that law or any rule or order is void. California Corporations Code § 31512 voids a waiver of your rights under the California Franchise Investment Law. California Business and Professions Code § 20010 voids a waiver of your rights under the California Franchise Relations Act.

75. OUR WEBSITE HAS NOT BEEN REVIEWED OR APPROVED BY THE CALIFORNIA DEPARTMENT OF BUSINESS OVERSIGHT. ANY COMPLAINTS CONCERNING THE CONTENT OF THE WEBSITE MAY BE DIRECTED TO THE CALIFORNIA DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION at <https://dfpi.ca.gov/CALIFORNIA DEPARTMENT OF BUSINESS OVERSIGHT> at WWW.DBO.CA.GOV.

86. THE FRANCHISE HAS BEEN REGISTERED UNDER THE FRANCHISE INVESTMENT LAW OF THE STATE OF CALIFORNIA. SUCH REGISTRATION DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION OR ENDORSEMENT BY THE COMMISSIONER OF THE CALIFORNIA DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION ~~COMMISSIONER OF BUSINESS OVERSIGHT~~ NOR A FINDING BY THE COMMISSIONER THAT THE INFORMATION PROVIDED HEREIN IS TRUE, COMPLETE AND NOT MISLEADING.

9. California's Franchise Investment Law (Corporations Code sections 31512 and 31512.1) states that any provision of a franchise agreement or related document requiring the franchisee to waive specific provisions of the law is contrary to public policy and is void and unenforceable. The law also prohibits a franchisor from disclaiming or denying (i) representations it, its employees, or its agents make to you, (ii) your ability to rely on any representations it makes to you, or (iii) any violations of the law.

10. No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other

person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise. See NASAA STATEMENT OF POLICY REGARDING THE USE OF FRANCHISE QUESTIONNAIRES AND ACKNOWLEDGMENTS.
<https://www.nasaa.org/wp-content/uploads/2022/11/sop-franchise-questionnaires.pdf>

~~7. Each provision of this Addendum to the Franchise Disclosure Document shall be effective only to the extent, with respect to such provision, the jurisdictional requirements of the California Franchise Investment Law and the California Franchise Relations Act are met independently, without reference to this Addendum to the Franchise Disclosure Document, and only to the extent such provision is a then valid requirement of the statute.~~

**EXHIBIT 11-B
ADDENDUM TO ORKIN SYSTEMS, LLC
FRANCHISE DISCLOSURE DOCUMENT
FOR THE STATE OF HAWAII**

In recognition of the requirements of the Hawaii Franchise Investment Law, Hawaii Revised Statutes §§ 482E-1 – 482E-12, the Franchise Disclosure Document for Orkin Systems in connection with the offer and sale of franchises for use in the State of Hawaii shall be amended to include the following:

1. The State Cover Page shall be amended by the addition of the following paragraphs:

THESE FRANCHISES WILL BE/HAVE BEEN FILED UNDER THE FRANCHISE INVESTMENT LAW OF THE STATE OF HAWAII. FILING DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION OR ENDORSEMENT BY THE DIRECTOR OF COMMERCE AND CONSUMER AFFAIRS OR A FINDING BY THE DIRECTOR OF COMMERCE AND CONSUMER AFFAIRS THAT THE INFORMATION PROVIDED HEREIN IS TRUE, COMPLETE AND NOT MISLEADING.

THE FRANCHISE INVESTMENT LAW MAKES IT UNLAWFUL TO OFFER OR SELL ANY FRANCHISE IN THIS STATE WITHOUT FIRST PROVIDING TO THE PROSPECTIVE FRANCHISEE, OR SUBFRANCHISOR, AT LEAST SEVEN DAYS PRIOR TO THE EXECUTION BY THE PROSPECTIVE FRANCHISEE OF ANY BINDING FRANCHISE OR OTHER AGREEMENT, OR AT LEAST SEVEN DAYS PRIOR TO THE PAYMENT OF ANY CONSIDERATION BY THE FRANCHISEE, OR SUBFRANCHISOR, WHICHEVER OCCURS FIRST, A COPY OF THE FRANCHISE DISCLOSURE DOCUMENT, AND THIS ADDENDUM, TOGETHER WITH A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE SALE OF THE FRANCHISE.

THIS ADDENDUM AND THE FRANCHISE DISCLOSURE DOCUMENT CONTAIN A SUMMARY ONLY OF CERTAIN MATERIAL PROVISIONS OF THE FRANCHISE AGREEMENT. THE CONTRACT OR AGREEMENT SHOULD BE REFERRED TO FOR A STATEMENT OF ALL RIGHTS, CONDITIONS, RESTRICTIONS AND OBLIGATIONS OF BOTH THE FRANCHISOR AND FRANCHISEE.

The name and address of Orkin Systems' agent in this state authorized to receive service of process is: Commissioner of Securities, Department of Commerce and Consumer Affairs, Business Registration Division, Securities Compliance Branch, 335 Merchant Street, Room 203, Honolulu, Hawaii 96813.

2. Item 20 "List of Outlets," shall be amended by the addition of the following paragraph:

This proposed registration is effective/exempt from registration or will shortly be on file in California, Florida, Hawaii, Illinois, Indiana, Kentucky, Maryland, Michigan, Minnesota, Nebraska, New York, North Dakota, Rhode Island, South Dakota, Texas, Utah, Virginia, Washington, and Wisconsin. No states have refused, by order or otherwise, to register these franchises. No states have revoked or suspended the right to offer these franchises. The proposed registration of these franchises has not been involuntarily withdrawn in any state.

3. Each provision of this Addendum to the Franchise Disclosure Document shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Hawaii

Franchise Investment Law are met independently, without reference to this Addendum to the Franchise Disclosure Document, and only to the extent such provision is a then valid requirement of the statute.

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**EXHIBIT 11-C
ADDENDUM TO ORKIN SYSTEMS, LLC
FRANCHISE DISCLOSURE DOCUMENT
FOR THE STATE OF ILLINOIS**

In recognition of the requirements of the Illinois Franchise Disclosure Act of 1987, 815 Illinois Compiled Statutes §§ 705/1 - 705/44, the franchise disclosure document for Orkin Systems in connection with the offer and sale of franchises for use in the State of Illinois shall be amended to include the following:

1. The “Summary” section of Item 17(v), entitled “Choice of forum,” shall be amended by the addition of the following language:

However, any provision in the franchise agreement that designates jurisdiction or venue in a forum outside of the State of Illinois is void under Section 4 of the current Illinois Franchise Disclosure Act of 1987 (as amended), although the franchise agreement may provide for arbitration in a forum outside of the State of Illinois.

2. The “Summary” section of Item 17(w), entitled “Choice of law,” shall be amended by the addition of the following language:

However, except for federal law, Illinois law applies if the jurisdiction requirements of the Illinois Franchise Disclosure Act of 1987 (as amended) are met.

3. Each provision of this Addendum to the Franchise Disclosure Document shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Illinois Franchise Disclosure Act of 1987 are met independently, without reference to this Addendum to the Franchise Disclosure Document, and only to the extent such provision is a then valid requirement of the statute.

EXHIBIT 11-D
ADDENDUM TO ORKIN SYSTEMS, LLC
FRANCHISE DISCLOSURE DOCUMENT
FOR THE STATE OF INDIANA

In recognition of the requirements of the Indiana Franchise Act, Indiana Code §§23-2-2.5-1 through 51, the franchise disclosure document for Orkin Systems in connection with the offer and sale of franchises for use in the State of Indiana shall be amended to include the following:

1. The franchise agreement contains a covenant not to compete that extends beyond the termination of the franchise agreement. These provisions may not be enforceable under Indiana law.
2. Indiana law makes unilateral termination of a franchise unlawful unless there is a material violation of the franchise agreement and the termination is not done in bad faith.
3. If Indiana law requires the franchise agreement and all related documents to be governed by Indiana law, then nothing in the franchise agreement or related documents referring to Georgia law will abrogate or reduce any of your rights as provided for under Indiana law.
4. Item 8, "Restrictions on Sources of Products and Services," is amended by the addition of the following language:

Any benefits derived as a result of a transaction with suppliers for Indiana franchisees will be kept by us as compensation for locating suppliers and negotiating prices for you.
5. Indiana law prohibits a prospective general release of claims subject to the Indiana Deceptive Franchise Practices Law.
6. Although the franchise agreement requires arbitration to be held in Atlanta, Georgia, arbitration held pursuant to the franchise agreement must take place in Indiana if you so request. If you choose Indiana, we have the right to select the location in Indiana.
7. Each provision of this Addendum to the Franchise Disclosure Document shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Indiana Franchise Act are met independently, without reference to this Addendum to the Franchise Disclosure Document, and only to the extent such provision is a then valid requirement of the statute.

**EXHIBIT 11-E
ADDENDUM TO ORKIN SYSTEMS, LLC
FRANCHISE DISCLOSURE DOCUMENT
FOR THE STATE OF MARYLAND**

In recognition of the requirements of the Maryland Franchise Registration and Disclosure Law, Maryland Code of Business Regulation §§ 14-201 - 14-233, the Franchise Disclosure Document for Orkin Systems in connection with the offer and sale of franchises for use in the State of Maryland shall be amended to include the following:

1. Item 17, "Renewal, Termination, Transfer and Dispute Resolution," shall be amended by the addition of the following language:

The general release language required as a condition of renewal, sale and/or assignment or transfer will not apply to claims arising under the Maryland Franchise Registration and Disclosure Law.

Although the franchise agreement requires litigation to be held in a court in Georgia, you may sue in Maryland for claims arising under the Maryland Franchise Registration and Disclosure Law, subject to the arbitration provisions of the franchise agreement.

The franchise agreement provides for termination upon your bankruptcy. This provision might not be enforceable under federal bankruptcy law (11. U.S.C. Sections 101 et seq.), but we will enforce it to the extent enforceable.

Any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within three years after the grant of your franchise.

To the extent that any provisions of the franchise agreement require you to assent to any release, estoppel or waiver of liability as a condition to your purchasing a franchise, such provisions are not intended to nor shall they act as a release, estoppel or waiver of any liability under the Maryland Franchise Registration and Disclosure Law.

2. Each provision of this Addendum to the Franchise Disclosure Document shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Maryland Franchise Registration and Disclosure Law are met independently, without reference to this Addendum to the Franchise Disclosure Document, and only to the extent such provision is a then valid requirement of the statute.

3. No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

**EXHIBIT 11-F
ADDENDUM TO ORKIN SYSTEMS, LLC
FRANCHISE DISCLOSURE DOCUMENT
FOR THE STATE OF MINNESOTA**

In recognition of the requirements of the Minnesota Franchise Act, Minnesota Statutes §§ 80C.01 - 80C.22, and of the Franchise Rules and Regulations promulgated thereunder by the Minnesota Commissioner of Commerce, Minnesota Rules §§ 2860.0100 - 2860.9930, the Franchise Disclosure Document for Orkin Systems in connection with the offer and sale of franchises for use in the State of Minnesota shall be amended to include the following:

1. The Risk Factors set forth on the State Cover Page shall be amended by the addition of the following paragraph:

MINNESOTA STATUTES § 80C.21 AND MINNESOTA RULES § 2860.4400J PROHIBIT US FROM REQUIRING LITIGATION TO BE CONDUCTED OUTSIDE OF THE STATE OF MINNESOTA. IN ADDITION, NOTHING IN THE FRANCHISE DISCLOSURE DOCUMENT OR FRANCHISE AGREEMENT CAN ABROGATE OR REDUCE ANY OF YOUR RIGHTS AS PROVIDED FOR IN MINNESOTA FRANCHISE ACT, OR YOUR RIGHTS TO ANY PROCEDURE, FORUM, OR REMEDIES PROVIDED FOR BY THE LAWS OF THE JURISDICTION.

2. Item 13, "Trademarks," shall be amended by the addition of the following language:

The franchisor will protect the franchisee's right to use the Licensed Marks or will indemnify the franchisee from any loss, costs or expenses arising out of any claim, suite or demand regarding the use of the name.

3. Item 17, "Renewal, Termination, Transfer and Dispute Resolution," shall be amended by the addition of the following paragraphs:

With respect to franchisees governed by Minnesota law, we will comply with Minnesota Statutes § 80C.14, Subdivisions 3, 4, and 5 which require, except in certain specified cases, that a franchisee be given 90 days' notice of termination (with 60 days to cure) and 180 days' notice of non-renewal of the franchise agreement, and that consent to the transfer of the franchise not be unreasonably withheld.

Pursuant to Minnesota Rules § 2860.4400D, any general release of claims that you or a transferor may have against us or our shareholders, directors, employees and agents, including without limitation, claims arising under federal, state, and local laws and regulations shall exclude claims you or a transferor may have under the Minnesota Franchise Act, and the Franchise Rules and Regulations promulgated thereunder by the Minnesota Commissioner of Commerce.

Minnesota Statutes § 80C.21 and Minnesota Rules § 2860.4400J prohibit us from requiring litigation to be conducted outside of the State of Minnesota. In addition, nothing in the franchise disclosure document or franchise agreement can abrogate or reduce any of your rights as provided for in Minnesota Franchise Act, or your rights to any procedure, forum, or remedies provided for by the laws of the jurisdiction.

4. Each provision of this Addendum to the Franchise Disclosure Document shall be effective

only to the extent, with respect to such provision, that the jurisdictional requirements of the Minnesota Franchise Act or the Franchise Rules and Regulations promulgated thereunder by the Minnesota Commissioner of Commerce are met independently, without reference to this Addendum to the Franchise Disclosure Document, and only to the extent such provision is a then valid requirement of the statute.

5. No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including, fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed with the franchise.

EXHIBIT 11-G
ADDENDUM TO ORKIN SYSTEMS, LLC
FRANCHISE DISCLOSURE DOCUMENT
FOR THE STATE OF NEW YORK

In recognition of the requirements of Article 33 of the General Business Law of the State of New York, §§ 680 - 695, the Franchise Disclosure Document for Orkin Systems in connection with the offer and sale of franchises for use in the State of New York shall be amended to include the following:

1. The Risk Factors set forth on the State Cover Page shall be amended by the addition of the following paragraphs:

INFORMATION COMPARING FRANCHISORS IS AVAILABLE. CALL THE STATE ADMINISTRATORS LISTED IN EXHIBIT 2 OR YOUR PUBLIC LIBRARY FOR SOURCES OF INFORMATION. REGISTRATION OF THIS FRANCHISE BY A STATE DOES NOT MEAN THAT THE STATE RECOMMENDS IT OR HAS VERIFIED THE INFORMATION IN THIS FRANCHISE DISCLOSURE DOCUMENT. IF YOU LEARN THAT ANYTHING IN THE FRANCHISE DISCLOSURE DOCUMENT IS UNTRUE, CONTACT THE FEDERAL TRADE COMMISSION AND THE APPROPRIATE STATE OR PROVINCIAL AUTHORITY.

THIS FRANCHISE DISCLOSURE DOCUMENT IS PROVIDED FOR YOUR OWN PROTECTION AND CONTAINS A SUMMARY ONLY OF CERTAIN MATERIAL PROVISIONS OF THE FRANCHISE AGREEMENTS. THIS FRANCHISE DISCLOSURE DOCUMENT AND ALL CONTRACTS OR AGREEMENTS SHOULD BE READ CAREFULLY IN THEIR ENTIRETY FOR AN UNDERSTANDING OF ALL RIGHTS AND OBLIGATIONS OF BOTH THE FRANCHISOR AND THE FRANCHISEE.

ALTHOUGH THESE FRANCHISES HAVE BEEN ACCEPTED FOR FILING, SUCH FILING UNDER ARTICLE 33 OF THE GENERAL BUSINESS LAW OF THE STATE OF NEW YORK DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION OR ENDORSEMENT BY THE NEW YORK STATE DEPARTMENT OF LAW THAT THE INFORMATION PROVIDED HEREIN IS TRUE. THE DEPARTMENT'S REVIEW DID NOT INCLUDE A DETAILED EXAMINATION OF THE MATERIALS SUBMITTED. A FALSE, INCOMPLETE, INACCURATE OR MISLEADING STATEMENT MAY CONSTITUTE A VIOLATION OF BOTH FEDERAL AND STATE LAW, AND SHOULD BE REPORTED TO BOTH THE FEDERAL TRADE COMMISSION, WASHINGTON D.C. 20580 AND THE NEW YORK STATE DEPARTMENT OF LAW, BUREAU OF INVESTOR PROTECTION AND SECURITIES, 120 BROADWAY, NEW YORK, NEW YORK 10271.

ARTICLE 33 OF THE GENERAL BUSINESS LAW OF THE STATE OF NEW YORK MAKES IT UNLAWFUL TO OFFER OR SELL ANY FRANCHISE IN THE STATE OF NEW YORK WHICH IS SUBJECT TO REGISTRATION WITHOUT FIRST PROVIDING TO THE PROSPECTIVE FRANCHISEE, A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE FRANCHISE AT THE EARLIER OF (A) THE FIRST PERSONAL MEETING BETWEEN THE FRANCHISOR OR ITS AGENT AND THE PROSPECTIVE FRANCHISEE, (B) AT LEAST 10 BUSINESS DAYS PRIOR TO THE EXECUTION OF A BINDING FRANCHISE OR OTHER AGREEMENT OR (C) AT LEAST 10 DAYS PRIOR TO THE RECEIPT OF ANY CONSIDERATION IN CONNECTION WITH THE SALE OR PROPOSED SALE OF A FRANCHISE.

2. Item 3, "Litigation," is deleted in its entirety and replaced with the following:

ITEM 3. LITIGATION

Neither the franchisor, its predecessor, a person identified in Item 2, nor any affiliate offering franchises under the franchisor's principal trademark:

(a) has an administrative, criminal or civil action pending against that person alleging: a felony; a violation of a franchise, antitrust or securities law; fraud, embezzlement, fraudulent conversion, misappropriation of property; unfair or deceptive practices or comparable civil or misdemeanor allegations.

(b) has been convicted of a felony or pleaded nolo contendere to a felony charge or, within the ten-year period immediately preceding the application for registration, has been convicted of or pleaded nolo contendere to a misdemeanor charge or has been the subject of a civil action alleging: violation of a franchise, antifraud or securities law; fraud, embezzlement, fraudulent conversion or misappropriation of property, or unfair or deceptive practices or comparable allegations.

(c) is subject to a currently effective injunctive or restrictive order or decree relating to the franchise, or under a federal, State or Canadian franchise, securities, antitrust, trade regulation or trade practice law, resulting from a concluded or pending action or proceeding brought by a public agency; or is subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities and Exchange Act of 1934, suspending or expelling such person from membership in such association or exchange; or is subject to a currently effective injunctive or restrictive order relating to any other business activity as a result of an action brought by a public agency or department, including, without limitation, actions affecting a license as a real estate broker or sales agent.

3. Item 4, "Bankruptcy," is deleted in its entirety and replaced with the following:

ITEM 4. BANKRUPTCY

Neither the franchisor, its affiliates, its predecessor, officers or general partner, during the 10-year period immediately before the date of the franchise disclosure document: (a) filed as debtor (or had filed against it) a petition to start an action under the U.S. Bankruptcy Code; (b) obtained a discharge of its debts under the bankruptcy code; or (c) was a principal officer of a company or a general partner in a partnership that either filed as a debtor (or had filed against it) a petition to start an action under the U.S. Bankruptcy Code or that obtained a discharge of its debts under the U.S. Bankruptcy Code during or within 1 year after the officer or general partner of the franchisor held this position in the company or partnership.

4. Item 7, "Estimated Initial Investment," shall be amended by the addition of the following language:

THERE ARE NO OTHER DIRECT OR INDIRECT PAYMENTS TO THE FRANCHISOR IN CONJUNCTION WITH THE PURCHASE OF THE FRANCHISE.

5. The “Summary” section of Item 17(d), entitled “Termination by you,” shall be amended by the addition of the following language:

You may terminate the franchise agreement on any grounds available by law.

6. The “Summary” section of Item 17(j), entitled “Assignment of contract by Orkin Systems,” shall be amended by the addition of the following language:

However, no assignment will be granted except to an assignee who in the good faith judgment of the franchisor is willing and able to assume the franchisor’s obligations.

7. The “Summary” section of Item 17(m), entitled “Conditions for Orkin Systems’ approval of transfer by you,” shall be amended by the addition of the following language:

The transferor must execute a general release, in a form prescribed by us, of any and all claims against Orkin Systems and our subsidiaries and affiliates, and our respective officers, directors, shareholders, agents, and employees, in their corporate and individual capacities; provided, however, that all rights enjoyed by you and any causes of action arising in your favor from the provisions of Article 33 of the General Business Law of the State of New York and the regulations issued thereunder shall remain in force, it being the intent of this provision that the non-waiver provisions of §§ 687.4 and 687.5 of Article 33 of the General Business Law of the State of New York be satisfied.

8. The “Summary” section of Item 17(w), entitled “Choice of law,” shall be amended by the addition of the following language:

The foregoing choice of law should not be considered a waiver of any right conferred upon the franchisor or the franchisee by Article 33 of the General Business Law of the State of New York.

9. Each provision of this Addendum to the Franchise Disclosure Document shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of Article 33 of the General Business Law of the State of New York are met independently, without reference to this Addendum to the Franchise Disclosure Document, and only to the extent such provision is a then valid requirement of the statute.

10. THE FRANCHISOR REPRESENTS THAT THIS FRANCHISE DISCLOSURE DOCUMENT DOES NOT KNOWINGLY OMIT ANY MATERIAL FACT OR CONTAIN ANY UNTRUE STATEMENT OF A MATERIAL FACT.

**EXHIBIT 11-H
ADDENDUM TO ORKIN SYSTEMS, LLC
FRANCHISE DISCLOSURE DOCUMENT
FOR THE STATE OF NORTH DAKOTA**

In recognition of the requirements of the North Dakota Franchise Investment Law, North Dakota Century Code §§ 51-19-01 - 51-19-17, and the policies of the office of the State of North Dakota Securities Commission, the Franchise Disclosure Document for Orkin Systems in connection with the offer and sale of franchises for use in the State of North Dakota shall be amended to include the following:

The North Dakota Securities Commissioner has held the following to be unfair, unjust, or inequitable to North Dakota franchisees (North Dakota Century Code § 51-19-09):

A. Restrictive Covenants: Franchise disclosure documents which disclose the existence of covenants restricting competition contrary to North Dakota Century Code § 9-08-06, without further disclosing that such covenants will be subject to the statute.

B. Situs of Arbitration Proceedings: Franchise agreements providing that the parties must agree to arbitrate disputes at a location that is remote from the site of the franchisee's business.

C. Restriction on Forum: Requiring North Dakota franchisees to consent to the jurisdiction of courts outside of the State of North Dakota.

D. Liquidated Damages and Termination Penalties: Requiring North Dakota franchisees to consent to liquidated damages or termination penalties.

E. Applicable Laws: Franchise agreements which specify that any claims arising under the North Dakota Franchise Investment Law will be governed by the laws of a state other than North Dakota.

F. Waiver of Trial by Jury: Requiring North Dakota franchisees to consent to the waiver of a trial by jury.

G. Waiver of Exemplary and Punitive Damages: Requiring North Dakota franchisees to consent to a waiver of exemplary and punitive damages.

H. General Release: Requiring North Dakota franchisees to execute a general release of claims as a condition of renewal or transfer of a franchise.

I. Limitation of Claims: Franchise agreements that require the franchisee to consent to a limitation of claims. The statute of limitations under North Dakota applies.

J. Enforcement of Agreement: Franchise agreements that require the franchisee to pay all costs and expenses incurred by the franchisor in enforcing the agreement. The prevailing party in any enforcement action is entitled to recover all costs and expenses including attorney's fees.

Each provision of this Addendum to the Franchise Disclosure Document shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the North

Dakota Franchise Investment Law, and the policies of the office of the State of North Dakota Securities Commission, are met independently, without reference to this Addendum to the Franchise Disclosure Document, and only to the extent such provision is a then valid requirement of the statute.

EXHIBIT 11-I
ADDENDUM TO ORKIN SYSTEMS, LLC
FRANCHISE DISCLOSURE DOCUMENT
FOR THE STATE OF RHODE ISLAND

In recognition of the requirements of the Rhode Island Franchise Investment Act, Rhode Island Code §§ 19-28.1-1 - 19-28.1-34, the Franchise Disclosure Document for Orkin Systems in connection with the offer and sale of franchises for use in the State of Rhode Island shall be amended to include the following:

1. Item 17, "Renewal, Termination, Transfer and Dispute Resolution," shall be amended by the addition of the following language:

§ 19-28.1-14 of the Rhode Island Franchise Investment Act provides that "A provision in a franchise agreement restricting jurisdiction or venue to a forum outside this state or requiring the application of the laws of another state is void with respect to a claim otherwise enforceable under this Act."

2. Each provision of this Addendum to the Franchise Disclosure Document shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Rhode Island Franchise Investment Act are met independently, without reference to this Addendum to the Franchise Disclosure Document, and only to the extent such provision is a then valid requirement of the statute.

EXHIBIT 11-J
ADDENDUM TO ORKIN SYSTEMS, LLC
FRANCHISE DISCLOSURE DOCUMENT
FOR THE STATE OF SOUTH DAKOTA

In recognition of the requirements of the South Dakota Franchise Act, South Dakota Codified Laws Chapter 37-5B, the Franchise Disclosure Document for Orkin Systems in connection with the offer and sale of franchises for use in the State of South Dakota shall be amended to include the following:

1. Except as may be described in Item 3 of this Franchise Disclosure Document, neither we nor any person identified in Item 2 of this Disclosure Document has any material arbitration proceeding pending, or has during the 10 year period immediately preceding the date of this Franchise Disclosure Document been a party to concluded material arbitration proceedings.
2. Although the franchise agreement requires all arbitration proceedings to be held in Atlanta, Georgia, the site of any arbitration started pursuant to the franchise agreement will be at a site mutually agreed upon by you and us.
3. We may not terminate the franchise agreement for a breach, for failure to meet performance standards and/or for failure to make royalty or advertising payments unless you receive 30 days prior written notice from us and you are provided with an opportunity to cure the defaults.
4. Covenants not to compete upon termination or expiration of the franchise agreement are generally unenforceable in the State of South Dakota.
5. The laws of the State of South Dakota will govern matters pertaining to franchise registration, employment, covenants not to compete, and other matters of local concern; but as to contractual and all other matters, the franchise agreement will be subject to the applications, construction, enforcement and interpretation under the governing law of Georgia.
6. Any provisions in the franchise agreement restricting jurisdiction or venue to a forum outside of the State of South Dakota or requiring the application of the laws of another state is void with respect to a claim otherwise enforceable under the South Dakota Franchise Act.
7. Any provision that provides that the parties waive their right to claim punitive, exemplary, incidental, indirect, special or consequential damages may not be enforceable under South Dakota law.
8. Each provision of this Addendum to the Franchise Disclosure Document shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the South Dakota Franchise Act are met independently, without reference to this Addendum to the Franchise Disclosure Document, and only to the extent such provision is a then valid requirement of the statute.

**EXHIBIT 11-K
ADDENDUM TO ORKIN SYSTEMS, LLC
FRANCHISE DISCLOSURE DOCUMENT
FOR THE COMMONWEALTH OF VIRGINIA**

In recognition of the restrictions contained in Section 13.1-564 of the Virginia Retail Franchising Act, the Franchise Disclosure Document for Orkin Systems for use in the Commonwealth of Virginia shall be amended as follows:

1. Item 17, "Renewal, Termination, Transfer and Dispute Resolution," shall be amended by the addition of the following language:

Pursuant to Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to cancel a franchise without reasonable cause. If any ground for default or termination stated in the franchise agreement does not constitute "reasonable cause;" as that term is defined in the Virginia Retail Franchising Act or the laws of Virginia, that provision may not be enforceable.

2. Each provision of this Addendum to the Franchise Disclosure Document shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Virginia Retail Franchising Act are met independently, without reference to this Addendum to the Franchise Disclosure Document, and only to the extent such provision is a then valid requirement of the statute.

**EXHIBIT 11-L
ADDENDUM TO ORKIN SYSTEMS, LLC
FRANCHISE DISCLOSURE DOCUMENT
FOR THE STATE OF WASHINGTON**

The State of Washington has an act, the Washington Franchise Investment Protection Act, Revised Code of Washington §§ 19.100.010 – 19.100.940, which may supersede the franchise agreement in your relationship with us including the areas of termination and renewal of your franchise. There may also be court decisions which may supersede the franchise agreement in your relationship with us including the areas of termination and renewal of your franchise.

In recognition of the requirements of the Washington Franchise Investment Protection Act, the Franchise Disclosure Document for Orkin Systems in connection with the offer and sale of franchises for use in the State of Washington shall be amended to include the following:

1. Item 3, "Litigation," shall be amended by the addition of the following:

Washington Assurance of Discontinuance. The Attorney General of the State of Washington initiated an investigation (Case No. 19-2-32301-9 SEA) relating to Critter Control's hiring practices, particularly with respect to restrictions on a franchisee's ability to solicit and hire employees of other Critter Control locations ("No-Poaching Provisions"). The Attorney General has asserted that the No-Poaching Provisions constituted a contract, combination or conspiracy in the restraint of trade in violation of the Consumer Protection Act (RCW 19.86.030). Without admitting or denying the assertions made by the Attorney General, on December 9, 2019, Critter Control entered into an Assurance of Discontinuance with the Attorney General in which Critter Control agreed (1) not to include No-Poaching Provisions in any future franchise agreement, (2) not to enforce any No-Poaching Provisions in any outstanding franchise agreement, (3) to inform all franchisees of the entry into the Assurance of Discontinuance, and (4) to inform the Attorney General if it learns of any franchisee in Washington is attempting to enforce any No-Poaching Provisions.

2. Item 17, "Renewal, Termination, Transfer and Dispute Resolution," shall be amended by the addition of the following paragraphs:

In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, Chapter 19.100 RCW will prevail.

RCW 19.100.180 may supersede the Franchise Agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise. There may also be court decisions which may supersede the Franchise Agreement in your relationship with the franchisor, including the areas of termination and renewal of your franchise.

In any arbitration or mediation involving a franchise purchased in Washington, the arbitration or mediation site will be either in the state of Washington, or in a place mutually agreed upon at the time of the arbitration or mediation, or as determined by the arbitrator or mediator at the time of arbitration or mediation. In addition, if litigation is not precluded by the Franchise Agreement, a franchisee may bring an action or proceeding arising out

of or in connection with the sale of franchises, or a violation of the Washington Franchise Investment Protection Act, in Washington.

A release or waiver of rights executed by a franchisee may not include rights under the Washington Franchise Investment Protection Act or any rule or order thereunder except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel. Provisions such as those which unreasonably restrict or limit the statute of limitations period for claims under the Act, or rights or remedies under the Act such as a right to a jury trial, may not be enforceable.

Transfer fees are collectable to the extent that they reflect the franchisor's reasonable estimated or actual costs in effecting a transfer.

Pursuant to RCW 49.62.020, a noncompetition covenant is void and unenforceable against an employee, including an employee of a franchisee, unless the employee's earnings from the party seeking enforcement, when annualized, exceed \$100,000 per year (an amount that will be adjusted annually for inflation). In addition, a noncompetition covenant is void and unenforceable against an independent contractor of a franchisee under RCW 49.62.030 unless the independent contractor's earnings from the party seeking enforcement, when annualized, exceed \$250,000 per year (an amount that will be adjusted annually for inflation). As a result, any provisions contained in the Franchise Agreement or elsewhere that conflict with these limitations are void and unenforceable in Washington.

RCW 49.62.060 prohibits a franchisor from restricting, restraining, or prohibiting a franchisee from (i) soliciting or hiring any employee of a franchisee of the same franchisor or (ii) soliciting or hiring any employee of the franchisor. As a result, any such provisions contained in the Franchise Agreement or elsewhere are void and unenforceable in Washington.

3. No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement; or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

4. Each provision of this Addendum to the Franchise Disclosure Document shall be effective only to the extent, with respect to such provision, the jurisdictional requirements of the Washington Franchise Investment Protection Act are met independently, without reference to this Addendum to the Franchise Disclosure Document, and only to the extent such provision is a then valid requirement of the statute.

STATE EFFECTIVE DATES

This disclosure document is registered, on file or exempt from registration in the following states having franchise registration and disclosure laws, with the following effective dates:

State	Effective Date
California	<u>EXEMPT</u>
Florida	<u>EXEMPT</u>
Hawaii	<u>NOT REQUESTED</u>
Illinois	<u>EXEMPT</u>
Indiana	<u>EXEMPT</u>
Kentucky	<u>EXEMPT</u>
Maryland	<u>EXEMPT</u>
Michigan	<u>PENDING</u>
Minnesota	<u>PENDING</u>
Nebraska	<u>EXEMPT</u>
New York	<u>EXEMPT</u>
North Dakota	<u>NOT REQUESTED</u>
Rhode Island	<u>NOT REQUESTED</u>
South Dakota	<u>NOT REQUESTED</u>
Texas	<u>EXEMPT</u>
Utah	<u>EXEMPT</u>
Virginia	<u>EXEMPT</u>
Washington	<u>EXEMPT</u>
Wisconsin	<u>PENDING</u>

RECEIPT
(To be retained by Franchisee)

This disclosure document summarizes certain provisions of the Franchise Agreement and other information in plain language. Read this disclosure document and all agreements carefully.

If Orkin Systems, LLC offers you a franchise, it must provide this disclosure document to you 14 calendar days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale. New York requires that Orkin Systems, LLC provide you with this Disclosure Document at the earlier of the first personal meeting or ten business days before you sign a binding agreement with, or make payment to, Orkin Systems, LLC or one of its affiliates in connection with the proposed sale. Michigan requires that Orkin Systems, LLC provide you with this Disclosure Document ten business days before you sign a binding agreement with, or make payment to, Orkin Systems, LLC or one of its affiliates in connection with the proposed sale. Iowa requires that Orkin Systems, LLC provide you with this Disclosure Document at the earlier of your first personal meeting to discuss the franchise, or 14 calendar days before you sign a binding agreement with, or make payment to Orkin Systems, LLC or one of its affiliates, in connection with the proposed franchise sale.

If Orkin Systems does not deliver this disclosure document on time or if it contains a false or misleading statement, or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington, DC 20580 and the state agency listed on Exhibit 2.

The name, principal business address, and telephone number of each franchise seller offering the franchise is as follows: Gordon Melerine, Director, Domestic Franchising, 2170 Piedmont Road NE, Atlanta, Georgia 30324, (404) 888-2000.

Orkin Systems, LLC, the seller of these franchises, authorizes the respective state agencies identified on Exhibit 3 to receive service of process for it in the particular state.

I, personally, and as a duly authorized officer of the prospective franchisee (if the franchisee is an entity), hereby acknowledge receipt from Orkin Systems, LLC of the Franchise Disclosure Document (to which this Receipt is attached) dated ~~April 29, 2024~~ March 28, 2025.

This Disclosure Document included the following exhibits:

- | | |
|--|---|
| 1. Form of Franchise Agreement | 7. Guidelines to be Used to Determine the Term of the Franchise Agreement |
| 2. State Administrators | 8. Current and Former Franchisees |
| 3. Agents for Service of Process | 9. Financial Statements |
| 4. Description of Manuals | 10. Contracts |
| 5. Required and Recommended Package of Inventory and Equipment | 11. State-Specific Addenda |
| 6. Approved Suppliers | 12. State Effective Dates and Acknowledgement of Receipt |

Signature (individually and as an officer)

Date Disclosure Document Received

Print Name

PLEASE KEEP THIS PAGE FOR YOUR RECORDS

Print Franchisee's Name (if an entity)

RECEIPT
(To be returned to Franchisor)

This disclosure document summarizes certain provisions of the Franchise Agreement and other information in plain language. Read this disclosure document and all agreements carefully.

If Orkin Systems, LLC offers you a franchise, it must provide this disclosure document to you 14 calendar days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale. New York requires that Orkin Systems, LLC provide you with this Disclosure Document at the earlier of the first personal meeting or ten business days before you sign a binding agreement with, or make payment to, Orkin Systems, LLC or one of its affiliates in connection with the proposed sale. Michigan requires that Orkin Systems, LLC provide you with this Disclosure Document ten business days before you sign a binding agreement with, or make payment to, Orkin Systems, LLC or one of its affiliates in connection with the proposed sale. Iowa requires that Orkin Systems, LLC provide you with this Disclosure Document at the earlier of your first personal meeting to discuss the franchise, or 14 calendar days before you sign a binding agreement with, or make payment to Orkin Systems, LLC or one of its affiliates, in connection with the proposed franchise sale.

If Orkin Systems does not deliver this disclosure document on time or if it contains a false or misleading statement, or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington, DC 20580 and the state agency listed on Exhibit 2.

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Signature (individually and as an officer)

Date Disclosure Document Received

Print Name

PLEASE MAIL THIS PAGE BACK TO:

Orkin Systems, LLC
2710 Piedmont Road NE
Atlanta, Georgia 30324

Print Franchisee's Name (if an entity)

OR EMAIL TO:
orkinfranchising@orkin.com