

4. “% of New Patients Enrolled in ScolioBalance” is the average percentage of new patients who enrolled in ScolioBalance (exercise rehabilitation services) measured against those who do not at the Clinics.

~~5. Actual results vary significantly by location, operator, and market. Your results will differ. We do not guarantee that you will achieve similar outcomes.~~

* * *

Written substantiation for the financial performance representation will be made available to the prospective franchisee upon reasonable request.

Some outlets have earned this amount. Your individual results may differ. There is no assurance you will earn as much.

Other than the preceding financial performance representation, we do not make any representations about a franchisee’s future financial performance or the past financial performance of company-owned or franchised outlets. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor’s management by contacting Melanie Ward at Level 5, 15 Kensington Street, Kogarah, New South Wales, Australia 2217, tel:1300 883 884, the Federal Trade Commission, and the appropriate state regulatory agencies.

**ITEM 20
OUTLETS AND FRANCHISEE INFORMATION**

Table No. 1
System wide Outlet Summary
For 2023 – 2025 Fiscal Years

Outlet Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
Franchised	2023	1	1	0
	2024	1	3	+2
	2025	3	4	+1
Company-Owned	2023	0	0	0
	2024	0	0	0
	2025	0	0	0
Total Outlets	2023	1	1	0
	2024	1	3	+2
	2025	3	4	+1