



**FRANCHISE DISCLOSURE DOCUMENT
CRUISEONE, INC.**

(a Florida Corporation)

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www.cruiseonefranchise.com

CruiseOne, Inc., offers franchises for establishing and operating businesses that sell cruises, vacation packages, and certain other travel-related products and services according to a proprietary System. These travel-sales businesses operate under the **CruiseOne®** service mark. In addition to this proprietary mark, the System includes standards, other proprietary marks and information, and a specially designed marketing program.

The total investment necessary to begin operating a CRUISEONE franchise is \$3,245 to \$21,850. This includes \$495 to \$9,800 that must be paid to the franchisor or affiliate.

This disclosure document summarizes certain provisions of your franchise agreement and other information in plain English. Read this disclosure document and all accompanying agreements carefully. You must receive this disclosure document at least 14 calendar-days before you sign a binding agreement with, or make any payment to, the franchisor or an affiliate in connection with the proposed franchise sale. **Note, however, that no governmental agency has verified the information contained in this document.**

You may wish to receive your disclosure document in another format that is more convenient for you. To discuss the availability of disclosures in different formats, contact CruiseOne, Inc., at 1201 W Cypress Creek Rd, Suite 100, Ft Lauderdale, Florida 33309-1955 and 954-958-3700 or franchise@cruiseone.com.

The terms of your contract will govern your franchise relationship. Don't rely on the disclosure document alone to understand your contract. Read all of your contract carefully. Show your contract and this disclosure document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this disclosure document can help you make up your mind. More information on franchising, such as "[A Consumer's Guide to Buying a Franchise](#)," which can help you understand how to use this disclosure document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, D.C. 20580. You can also visit the FTC's home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

Issuance Date: April ~~15, 2015~~ 21, 2016

STATE COVER PAGE

Your state may have a franchise law that requires a franchisor to register or file with a state franchise administrator before offering or selling in your state. REGISTRATION OF A FRANCHISE BY A STATE DOES NOT MEAN THAT THE STATE RECOMMENDS THE FRANCHISE OR HAS VERIFIED THE INFORMATION IN THIS DISCLOSURE DOCUMENT.

Call the state franchise administrator listed in Exhibit D for information about the franchisor, or about franchising in your state.

MANY FRANCHISE AGREEMENTS DO NOT ALLOW YOU TO RENEW UNCONDITIONALLY AFTER THE INITIAL TERM EXPIRES. YOU MAY HAVE TO SIGN A NEW AGREEMENT WITH DIFFERENT TERMS AND CONDITIONS IN ORDER TO CONTINUE TO OPERATE YOUR BUSINESS. BEFORE YOU BUY, CONSIDER WHAT RIGHTS YOU HAVE TO RENEW YOUR FRANCHISE, IF ANY, AND WHAT TERMS YOU MIGHT HAVE TO ACCEPT IN ORDER TO RENEW.

Please consider the following RISK FACTORS before you buy this franchise:

1. THE FRANCHISE AGREEMENT REQUIRES THAT ALL DISAGREEMENTS BE SETTLED BY ARBITRATION IN FLORIDA. OUT OF STATE ARBITRATION MAY FORCE YOU TO ACCEPT A LESS FAVORABLE SETTLEMENT FOR DISPUTES. IT MAY ALSO COST MORE TO ARBITRATE WITH CRUISEONE IN FLORIDA THAN IN YOUR HOME STATE.
2. THE FRANCHISE AGREEMENT STATES THAT FLORIDA LAW GOVERNS THE AGREEMENT, AND THIS LAW MAY NOT PROVIDE THE SAME PROTECTIONS AND BENEFITS AS LOCAL LAW. YOU MAY WANT TO COMPARE THESE LAWS.
3. THERE MAY BE OTHER RISKS CONCERNING THIS FRANCHISE.

Effective Date: ~~May 12, 2015~~_____

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EXHIBITS:

- EXHIBIT A – FRANCHISE AGREEMENT
- EXHIBIT B – TABLE OF CONTENTS- OPERATIONS STANDARDS MANUAL
- EXHIBIT C – FINANCIAL STATEMENTS
- EXHIBIT D – LIST OF STATE ADMINISTRATORS/AGENTS FOR SERVICE OF PROCESS
- EXHIBIT E – LIST OF CURRENT FRANCHISEE OUTLETS
- EXHIBIT F – LIST OF FRANCHISEE OUTLETS TERMINATED, NOT-RENEWED, ETC.
- EXHIBIT G – FRANCHISEE QUESTIONNAIRE

SCHEDULES:

- SCHEDULE 1 – SBA LOAN AGREEMENT
- SCHEDULE 2 – STATE SPECIFIC DISCLOSURES

ITEM 1. THE FRANCHISOR, AND ANY PARENTS, PREDECESSORS, AND AFFILIATES

To simplify the language in this disclosure document, "**CruiseOne**" means CruiseOne, Inc., the franchisor. "**We**", "**us**", and "**our**" also refer to CruiseOne, Inc. "**You**" and "**your**" mean the person who buys the franchise, the franchisee. If the purchaser of the franchise is a partnership, corporation, or other entity, "**you**" includes the franchisee's owners, who must join the Franchise Agreement, and agree that he or she is bound by its terms and is jointly and severally liable for the franchisee's obligations with the franchisee and its other owners.

All initially capitalized terms appearing in this disclosure document have the meaning given them in the Franchise Agreement, attached as Exhibit A, unless otherwise defined.

Franchisor's Corporate Information

CruiseOne is a Florida corporation that was organized on July 16, 1992, and does business under the name **CruiseOne**. CruiseOne's principal business address is 1201 W Cypress Creek Rd, Suite 100, Ft Lauderdale, Florida 33309-1955.

CruiseOne's agent for service of process is listed on the Acknowledgment of Receipt on the last page of this disclosure document.

Parents

Our parent company is World Travel Holdings, Inc. ("**WTH**"), ~~who exercises control over the policies and direction of our franchise system.~~ ("**WTH**"). WTH is a Delaware corporation, whose principal office address is 100 Fordham Road, Building C, 2nd Floor, Wilmington, MA 01887. WTH owns a number of other travel service-related companies. None of them does business as **CruiseOne**, nor offers franchises for sale. WTH or its subsidiaries may in the future offer goods or services to CruiseOne franchises or offer cruise services to the general public similar to those that you offer. However, none of them currently does.

Affiliates

We do not have any affiliates that provide products or services to franchisees or that offer franchises in any line of business.

Predecessor

We do not have a predecessor.

Franchisor's Business and The Franchises Offered

Our only business is granting **CruiseOne** franchises to qualified franchisees and servicing those franchisees. We have sold **CruiseOne** franchises since 1992.

We offer franchises for establishing and operating businesses that sell cruises, vacation packages, and certain other travel-related products and services according to our proprietary System. This travel-sales business operates under the **CruiseOne**® service mark. In addition to this proprietary mark, the System includes standards, other proprietary marks and information, and a specially designed marketing program. You will sell vacation packages in accordance with the terms and conditions established by the cruise lines and other travel providers. Our business philosophy is to provide customers local full-service cruise expertise backed by support available only through a national company. Because of our back-office administrative and sales support and our affiliation with WTH, you can offer specialized cruise

expertise and customer service. You may operate the Franchised Business only as a cruise and vacation-travel sales business. You may not operate the Franchised Business as a full-service ARC appointed travel agency or perform wholesale travel services or act as a consolidator.

CruiseOne® franchises are generally virtual businesses using our training, marketing, and operations concepts and are primarily operated from franchisee's homes, but may be operated from an office, storefront, kiosk or other virtual place of business.

CruiseOne allocates its franchisees to one of three levels, which have different rights and obligations. These differences are discussed in Items 5, 10, and 11.

General Market

The general market for a CruiseOne franchise is the entire community of leisure travelers. This includes the general public—individuals, couples, and families—as well as larger corporate, religious, social and other organizations and groups seeking vacation cruises and related travel packages.

Competition

Your competitors include other independent travel agencies and in-house travel departments, including both general and cruise-only providers, and, more generally, other leisure vacation and entertainment providers.

Industry Regulations

You must comply with all federal, state, and local laws, and obtain all licenses and permits, applicable to your Franchised Business.

Some states have laws regulating certain sellers of travel. If the state where your Franchised Business is located has any such law, we will obtain a "seller of travel" license for that state, under which you may operate. You must obtain and pay for, however, any additional licenses, permits, and payments needed to lawfully operate the Franchised Business.

For example, in some states, you may be required to comply with individual seller of travel laws which may require you to pay a fee and register or become licensed under that state's laws.

You must not procure or use your own **CLIA** (Cruise Line International Association) and/or **IATA** (International Air Transportation Association) numbers for the Franchised Business. You must use our CLIA and IATA numbers.

Prior Business Experience

We have not ourselves conducted a business of the type to be operated by you. We began offering **CruiseOne** franchises in June 1992. We have never offered franchises in any other line of business.

ITEM 2. BUSINESS EXPERIENCE

Co-Chairman and Chief Executive Officer: Bradley Tolkin

Bradley Tolkin has been our Co-Chairman and Chief Executive Officer since July 16, 2006. Mr. Tolkin is currently the Co-Chairman of World Travel Holdings, Inc., in Melville, New York, a position he has held since January 1, 2005.

Co-Chairman: Jeffrey Tolkin

Jeffrey Tolkin has been our Co-Chairman since July 16, 2006. Mr. Tolkin is currently the Co-Chief Executive Officer and Co-Chairman of World Travel Holdings, Inc., in Melville, New York, a position he has held since January 1, 2005.

Senior Vice President: Deborah M. Fiorino

Deborah M. Fiorino has been our Senior Vice President since March 31, 2014, at our offices in Ft. Lauderdale, Florida. Ms. Fiorino is currently the Senior Vice President of Human Resources of World Travel Holdings, Inc., in Wilmington, MA, a position she has held since December 16, 2002.

Vice President, Marketing: Rosemarie Reed

Ms. Reed has been our Vice President of Marketing since August 2014, at our offices in Ft. Lauderdale, Florida. From August 2010 to August 2014, she was the Director of Marketing for World Travel Holdings, Inc., in Ft. Lauderdale, Florida. From June 2008 until August 2010, she was the Senior Project Manager for Marketing for World Travel Holdings, Inc., in Ft. Lauderdale, Florida.

Vice President of Operations: Joelle Delva

Ms. Delva has been our Vice President of Operations since June 10, 2002, at our offices in Ft. Lauderdale, Florida.

Vice President of Information Technology: Sandra Szalay

Ms. Szalay has been our Vice President of Information Technology since November 2003, at our offices in Ft. Lauderdale, Florida.

Vice President of Franchise Development: Timothy Courtney, CFE

Mr. Courtney has been our Vice President of Franchise Development since October 13, 2013, at our offices in Ft. Lauderdale, Florida. From January 1, 2008 until October 13, 2013, he was our Director of Franchise Development, at our offices in Ft. Lauderdale, Florida. From January 2006 through December 2007, he served as a trainer for us in Fort Lauderdale, Florida. From August 2004 until August 2006, he was Director of Training and Implementation for Travel Sciences, located in Fort Lauderdale, Florida.

General Manager of Network Engagement & Performance: Drew Daly

Mr. Daly has been our General Manager of Network Engagement & Performance since August 2014, at our offices in Ft. Lauderdale, Florida. From September 2009 until August 2014, Mr. Daly was our Vice President of Sales Performance at our offices in Ft. Lauderdale, Florida. From August 2009 through August 2014, he was responsible for Business Development and Training, at our offices in Ft. Lauderdale, Florida.

Franchise Development Specialist: Mark Bryant

~~Mr. Bryant has been our Franchise Development Specialist since July 2010, at our offices in Ft. Lauderdale, Florida. From March 2009 through June 2010, he was a franchise broker for MK~~

~~Bryant, LLC, in Wethersfield, Connecticut. From January 2008 through February 2009, he served as Business Development Manager for Expedia Corporate Travel in Bellevue, Washington. From May 2005 until January 2008, he was Business Development Manager, selling corporate travel, for American Express in New York, New York.~~

Senior Franchise Development Specialist: Janet King Harris, CFE

Ms. Harris has been our Franchise Development Specialist since March 30, 2009, at our offices in Ft. Lauderdale, Florida. From July 1, 2003 through August 1, 2008, she was President of Mission Coffee & Tea Co. Inc., in Indianapolis, Indiana.

Franchise Development Specialist: Lynda Webster, CTC

Ms. Webster has been our Franchise Development Specialist since January 2011, at our offices in Ft. Lauderdale, Florida. From February 2007 through January 2011, Ms. Webster was an Independent Consultant for Arbonne International working from her home in Concord, California. From October 2009 through 2010, Ms. Webster also worked as a design consultant/office manager for a home remodeling boutique, Home Expressions, located in Concord, California. From October 2006 until October 2007, Ms. Webster was a Regional Sales Manager for Health Net, in Oakland, California.

Franchise Development Specialist: Mary C. Antoine

Ms. Antoine has been our Franchise Development Specialist since February 28, 2011, at our offices in Ft. Lauderdale, Florida. From September 19, 1995 until February 18, 2011, she was the Marketing Director for World Travel Holdings, Inc., in Ft. Lauderdale, Florida.

Franchise Development Specialist: Gary Charles Johnson

Mr. Johnson has been our Franchise Development Specialist since April 4, 2014, at our offices in Ft. Lauderdale, Florida. From August 2013 to March 2014, he was a Freelance Business Consultant, in Lighthouse Point, Florida. From July 9, 2012 until July 27, 2013, he was the Associate Producer for Multi-media Productions, USA, in Boca Raton, Florida. From March 12, 2009 until January 14, 2012, he owned and operated Trivia Leaders, in Lighthouse Point, Florida.

Franchise Development Specialist: Milton Dunlop Jr

Mr. Dunlop has been our Franchise Development Specialist since December 1, 2014, at our offices in Ft. Lauderdale, Florida. From September 2014 to December 2014, he was the Regional Director of Franchise Sales for CleanNet USA, in Texas. From September 2013 to July 2014, he was the Regional Director of Franchise Sales for JaniKing, in Houston, Texas. From February 2011 to August 2013, he was Team Lead, Service Manager for Travel Agents-Personal Sales for Vacations to Go, in Houston, Texas. From January 2009 to October 2010, he was the Director of Territory Management-Franchise Sales for 1-800-Home-Services Group (1-800 Plumbers), in Houston, Texas.

Franchise Development Specialist: Kelley Lynn Ostojic

Ms. Ostojic has been our Franchise Development Specialist since December 14, 2015, at our offices in Ft. Lauderdale, Florida. From December 16, 2013 until December 14, 2015, she was the Travelpro Team Leader for World Travel Holdings, Inc., in Ft. Lauderdale, Florida. From

February, 2009 until December 16, 2013, she was the Travel Manager for SNR Successful Angels, LLC, in Lakeland, Florida.

ITEM 3. LITIGATION

No litigation is required to be disclosed in this Item.

ITEM 4. BANKRUPTCY

On April 21, 2011, Janet King Harris, our Franchise Development Specialist, filed a bankruptcy petition under the provisions of reorganization under Chapters 11 and 13 of the U.S. Bankruptcy Code in the Southern District of Indiana. (U.S. Bankruptcy Southern District of Indiana, Indianapolis Division No. 11-04952) On July 20, 2011, the bankruptcy court entered a discharge.

Other than the one action described above, no bankruptcy information is required to be disclosed in this Item.

ITEM 5. INITIAL FEES

When you sign your Franchise Agreement, you must pay us the Initial Franchise Fee described below. The amount of the Initial Franchise Fee depends on whether we designate you a level 1, 2, or 3 franchisee. Your level is designated on Schedule 3.1. of your Franchise Agreement. The Initial Franchise Fee and other fees you will pay us under the Franchise Agreement are nonrefundable.

- If you are a level 1 franchisee, your Initial Franchise Fee is \$9,800.
- If you are a level 2 franchisee, your Initial Franchise Fee is \$3,195.
- If you are a level 3 franchisee, your Initial Franchise Fee is \$495.

If you are a level 1 franchisee who has served or is serving in any branch of the United States military and can provide satisfactory proof of service, you may qualify for a 20% discount of your Initial Franchise Fee. If you are a level 1 franchisee, you may qualify for a 10% discount of your Initial Franchise Fee under our Diversity Fran initiative. We respect and value not only differences related to race, gender, ethnicity, religion, disability and sexual orientation, but also diversity of viewpoint, experience, talents and ideas.

We may finance the Initial Franchise Fee for qualified level 1 franchisees. If you qualify, you must pay \$3,500 toward the Initial Franchise Fee, and issue a promissory note for the balance, when you sign this Agreement. If you are an entity and not an individual, your owners must personally guaranty the Note and sign a guaranty. The note and guaranty are described in ITEM 10. We may require you to pay amounts due under the note by electronic funds transfer or by authorizing us to debit your credit card or bank account. If we do, you must promptly take any actions and execute any documents that may be necessary to implement the required manner of payment and otherwise make or authorize these payments in the manner we direct. We may offset any overdue amounts you owe us under the Note against amounts we owe you under the Franchise Agreement.

We may periodically offer reductions or rebates of our Initial Franchise Fee. If we do, they will be based on minimum performance commitments you must make or other criteria we deem appropriate. Our determination of what level franchisee you are is based on your prior experience in the travel industry (including the amount of your commissionable departed revenues in the 12 months before you submit your franchise application):

- Level 1 franchisees need no prior experience in the cruise industry or if they have experience, have less than \$100,000 annual commissionable departed revenues (which need not be verified).
- Level 2 franchisees must have verifiable annual commissionable departed revenues of \$100,000 to \$199,999 and have a current CLIA or IATAN card.
- Level 3 franchisees must have verifiable annual commissionable departed revenues of \$200,000 or more and have a current CLIA or IATAN card.

All replacement Managers and all sales associates must satisfactorily complete Mandatory Initial Training, for which you must pay us our then standard training fee of \$495. This training may be provided by way of the Internet. You must pay these fees before training.

ITEM 6. OTHER FEES

OTHER FEES ^{1, 2, 3}			
TYPE OF FEE	AMOUNT	DUE DATE	REMARKS
Royalty Fee	<p>The Royalty Fee is a percentage of your Annual Commissionable Sales⁴ (excluding those relating to travel insurance) not exceeding \$22,500 (the "<u>Annual Royalty Fee Cap</u>")⁵ calculated as follows:</p> <p>i. 1.5% of Annual Commissionable Sales upon which CruiseOne receives a commission of 54.9% or less (excluding those relating to travel insurance);</p> <p>ii. 2% of Annual Commissionable Sales upon which CruiseOne receives a commission of more than 5% but not greater than 10% to 9.99% (excluding those relating to travel insurance); and</p>	When we receive payment from cruise line and travel providers, we deduct this fee from your commission	<p>You pay us a continuing non-refundable royalty (the "<u>Royalty Fee</u>") on Annual Commissionable Sales.</p> <p>We automatically deduct the Royalty Fee from payments we receive from cruise lines and travel providers as a result of your bookings.</p>

OTHER FEES ^{1, 2, 3}			
TYPE OF FEE	AMOUNT	DUE DATE	REMARKS
	iii. 3% of Annual Commissionable Sales upon which CruiseOne receives a commission of more than 10% <u>and greater</u> (excluding those relating to travel insurance).		
Travel Insurance Royalty Fee	3% of all Annual Commissionable Sales relating to travel insurance, (the " <u>Travel Insurance Revenues</u> ").	When we receive payment from insurer, we deduct this fee from your commission	You also pay us a royalty on travel insurance (the " <u>Insurance Royalty Fee</u> ") you sell. The Insurance Royalty Fee is not subject to the Annual Royalty Fee Cap, even though the Annual Commissionable Sales to which they relate are counted toward the Annual Royalty Fee Cap. Consequently, you must continue to pay Insurance Royalty Fees on Travel Insurance Revenues earned after the Annual Royalty Fee Cap is reached. We may increase the Insurance Royalty Fee to reflect changes in our commission arrangements with insurance providers.
Administrative Service Fee	\$25 to \$150 monthly ⁶	Beginning on the 1 st day of the 4 th calendar month following your training (but in no event more than 150 days after the Effective Date of your Franchise Agreement)	You must pay us a monthly administrative service fee (the " <u>Service Fee</u> "). The Service Fee is calculated based on Departed Commissionable Sales and resets on each anniversary of the Effective Date.
Marketing Contribution	0.25% of your Annual Commissionable Sales (not to exceed \$1,000)	The fee is deducted quarterly from your commission based on departed revenues.	We deposit your contribution into a special CruiseCreate Plus <u>marketing</u> account. You can then use this contribution towards the purchase of headquarter-developed marketing materials, marketing services, or enrollment in certain marketing programs or local marketing and advertising.

OTHER FEES ^{1, 2, 3}			
TYPE OF FEE	AMOUNT	DUE DATE	REMARKS
Minimum Annual Commissionable Sales Fee (Level 2 & Level 3 Franchises ONLY)	If we change you from a Level 3 to a Level 1 franchisee, \$9,305. If we change you from a Level 3 to Level 2 franchisee, \$2,700. If we change you from a Level 2 to a Level 1 franchisee, \$6,605	On demand, but no later than 30 days following the end of your first Contract Year	If you sign your Franchise Agreement as a Level 3 franchisee and, as of the end of your first Contract Year, your Annual Commissionable Sales are less than \$100,000, we may change you from a Level 3 to a Level 1 franchisee and may require you to pay a fee equal to \$9,305. If you sign your Franchise Agreement as a Level 3 franchisee and, as of the end of your first Contract Year, your Annual Commissionable Sales are \$100,000 to \$199,999, we may change you from a Level 3 to a Level 2 franchisee and may require you to pay a fee equal to \$2,700. If you sign your Franchise Agreement as a Level 2 franchisee and, as of the end of your first Contract Year, your Annual Commissionable Sales are less than \$100,000, we may change you from a Level 2 to a Level 1 franchisee and may require you to pay a fee equal to \$6,605. These fees do not apply after your first Contract Year.
Insufficient Funds Checks and Refused Credit Card Charge Fees	An amount equal to (a) \$29, plus (b) a fee equal to (i) the charges imposed on us by our bank in connection with a returned check, if applicable or (ii) any chargeback to which we are subject as a result of your customer's failing to pay any credit card charge.	On demand	You must pay us these amounts each time (a) your customer's check is returned for insufficient funds, (b) your customer fails to pay any credit-card charge, or (c) we attempt to use the Designated Credit-Card Account to pay ourselves any Overdue Amount and the credit-card processor declines payment for any reason, including an insufficient credit line or the expiration or invalidity of the credit card.
Sales Associate and Replacement Manager Training Fee	\$495 (subject to change)	Before Mandatory Initial Training begins	Sales Associates and any replacement Manager must complete Mandatory Initial Training. You must pay for the costs and expenses associated with training, including the then-standard training fee we charge for Mandatory Initial Training, as well as travel, lodging, and meal expenses.
Transfer Fee (for transfer to wholly-owned entity)	\$3,195	Before we consent	Among other conditions, you must pay us this amount for any proposed transfer to your wholly-owned corporation or limited liability company (including all legal and professional

OTHER FEES ^{1, 2, 3}			
TYPE OF FEE	AMOUNT	DUE DATE	REMARKS
			fees).
Relocation	\$149	Before we consent	You may not relocate your Contact Location to a location outside the five-digit postal code of the original Contact Location without our prior written consent. Relocation requests must be submitted in writing and accompanied by a \$149 relocation fee, which is refundable if we do not consent. We may withhold our consent to a relocation request for any reason.
Late Payment Charge	\$25	On demand	Imposed if any payment you owe us is overdue.
Annual Sales Associate Fee	\$100 per year for each sales associate	Beginning on the first anniversary of the Effective Date, and on each anniversary thereafter	You must pay us \$100 for each person other than the Franchise Owner who is hired by, or otherwise works for you, in any capacity. If a sales associate's relationship with you is terminated, or if any other person who works for you ceases to do so, before the expiration of the year for which the Annual Sales Associate Fee has been paid for him or her, we will refund the Annual Sales Associate Fee on a pro rata basis.
Errors and Omissions Insurance	\$150	Beginning on the first anniversary of the Effective Date, and on each anniversary thereafter.	You must pay us an annual fee of \$150 <u>per person. This applies for yourself, your co-owners who work in the business (if any), your general manager and each sales associate.</u> It is subject to change based on costs to us, changes in risks, and other factors we deem appropriate.
Liquidated Damages ⁷	See footnote 7.	Upon termination of your Franchise Agreement	If we terminate your Franchise Agreement for cause, you must pay us this lump-sum payment. We may elect not to collect this payment in cases of hardship as deemed appropriate by us in our sole discretion.
Indemnification	Amount of damages and expenses we incur	On demand	You must indemnify us for all damages and expenses we incur from third-party claims relating to your ownership or operation of the Franchised Business.
Enforcement Costs	Amount of reasonable attorneys' fees, court costs and all expenses incurred in	On demand	If any legal action, or other proceeding (other than mediation conducted according to the Franchise Agreement)

OTHER FEES ^{1, 2, 3}			
TYPE OF FEE	AMOUNT	DUE DATE	REMARKS
	connection with the action or proceeding		is instituted for the enforcement of the Franchise Agreement or to resolve any other Dispute, the successful or prevailing party or parties is entitled to recover these amounts.

¹ Unless provided otherwise, all fees in this table are paid to us, nonrefundable, and uniformly imposed.

² We collect all commissions paid by travel and other suppliers arising from your sales and remit them to you, less any amounts you owe us under or in connection with the Franchise Agreement (including Royalty Fees). We remit these commissions in the manner and at the times provided in the Operation Standards Manual. We have the exclusive right to collect all commissions, you have no right to collect or otherwise receive commissions directly from the travel supplier or other supplier paying them.

³ We may require you to pay us any Due Amount by any of the following methods (the "**Payment System**"):

- by deducting an amount equal to the Due Amount from the amount of any commissions paid to us by travel suppliers and other suppliers arising from the Franchisee's sales;
- by charging your Designated Credit-Card Account;
- by using a payment system using preauthorized transfers from your operating account through the use of special checks, or electronic fund transfers, or through the use of any other payment system designated by us; or
- by cash payable on the date stated in the invoice demanding payment of the Due Amount.

We may offset any Due Amount against any amount we may owe you under or in connection with the Franchise Agreement.

You must create and maintain a valid credit-card account to be used exclusively for operating the Franchised Business and paying Due Amounts to us (the "**Designated Credit-Card Account**"). You authorize us to charge all Due Amounts to the Designated Credit-Card Account. You may not use the Designated Credit-Card Account for any purpose, other than for those purposes.

⁴ "**Annual Commissionable Sales**" means the total commissionable sales price booked for that Contract Year by the travel supplier (or other travel company or supplier, including travel insurers), excluding any non-commissionable line items (including taxes or port charges). We may adjust your Annual Commissionable Sales to account for passenger refunds and cancellations. "**Contract Year**" means each one-year period ending on the anniversary of the Effective Date. Commissions and goods for non-cruise services (including travel services and charter and incentive programs) are established at varying rates depending upon the product or service. We publish your commission rates for those goods and services, and the Royalty Fee received on those items, promptly after being notified of such rates by the supplier.

⁵ At the end of each contract year the Annual Royalty Fee Cap will be re-established at \$0 and adjusted accordingly based on your Annual Commissionable Sales during the next contract year of operation.

⁶ The Administrative Service Fee is determined by the total Departed Commissionable Sales (described in Section 3.1.c. of the Franchise Agreement), which is based on departed revenue during the period beginning on your last Effective Date anniversary (or the Effective Date for the 12-month period beginning on the Effective Date) and concluding on the current year's Effective Date anniversary.

⁷ If we terminate your Franchise Agreement for cause, you must pay us a lump-sum payment equal to the sum of:

- a. the product of (i) the Service Fee in effect as of the date of termination times (ii) the lesser of (1) the number of full months remaining in the Term had it naturally expired and not been terminated or (2) 12. If the Service Fee is not yet in effect as of the date of termination, the Service Fee shall be \$150 per month for the purpose of calculating this payment; plus
- b. the total of all Royalty Fees for the following applicable period:

-
- i. If, as of the date of termination, your Franchised Business has been operating for 12 months or more and there are more than 12 months remaining in the Term had it naturally expired and not been terminated, the 12-calendar months of operating your Franchised Business before your default;
 - ii. If, as of the date of termination, your Franchised Business has been operating for 12 months or more and there are less than 12 months remaining in the Term had it naturally expired and not been terminated (the number of remaining months, the "Remaining Months"), the period of months (and any portion of months) your Franchised Business has been operating before your default equal to the number of Remaining Months; or
 - iii. If, as of the date of termination, your Franchised Business has been operating for less than 12 months, the period of time your Franchised Business has been operating before the default, projected on a 12-calendar-month basis.

ITEM 7. ESTIMATED INITIAL INVESTMENT

YOUR ESTIMATED INITIAL INVESTMENT ^{1, 2}				
TYPE OF EXPENDITURE	AMOUNT LOW-HIGH	METHOD OF PAYMENT	WHEN DUE	TO WHOM PAYMENT IS TO BE MADE
Initial franchise fee	\$495 for level 3 franchisee \$3,195 for level 2 franchisee \$9,800 for level 1 franchisee\$	Lump sum ³	At signing of Franchise Agreement	CruiseOne
Training expenses ⁴	\$200 - \$250	As incurred	As incurred	Airlines & Restaurants
Additional Signatories/ Associates Training and Travel ⁵	\$0 - \$995	Lump sum	Upon signing the Franchise Agreement (or if not already paid 30 days before scheduled training)	CruiseOne, Airlines, Hotels, & Restaurants
Office Equipment and Furniture	\$0 - \$1,500	As incurred	As incurred	Vendors
Initial Office Supplies ⁶	\$50 - \$300	As incurred	As incurred	Vendors
Computer Hardware/Software Equipment ⁷	\$0 - \$2,500	As incurred	You must have this equipment before you open for business	Vendors
Insurance, Legal, and Accounting ⁸	\$150 - \$1,000	As incurred	As incurred	CruiseOne & Vendors
Permits, Franchises, Bonds, & Memberships ⁹	\$150 - \$500	As incurred	As incurred	Professional Organizations and Governmental Authorities
Initial Promotion and Advertising ¹⁰	\$1,200 - \$2,400	Approximately \$400 - \$800/mo. (for 3 mo)	As incurred	Vendors
Criminal and Civil Background Check	\$0 - \$30	As incurred	As incurred	Investigative firm we designate
Additional Funds (3 months initial phase for full-time franchisees) ¹¹	\$1,000 - \$2,500	As incurred	As incurred	Vendors

YOUR ESTIMATED INITIAL INVESTMENT ^{1, 2}				
TYPE OF EXPENDITURE	AMOUNT LOW-HIGH	METHOD OF PAYMENT	WHEN DUE	TO WHOM PAYMENT IS TO BE MADE
Financing Application Fee	\$0 - \$75	Lump sum	Upon applying for financing	CruiseOne
Total	\$3,245 — \$21,850			

¹ All fees payable to us are uniform and nonrefundable. Whether fees payable to third parties are refundable is a matter you will have to discuss and negotiate with them.

² The Franchised Business is usually operated from the franchisee's home. Accordingly, if you work from home, you will not incur lease and related expenses.

³ We may finance the Initial Franchise Fee for qualified level 1 franchisees. If you qualify, you must pay us \$3,500 toward the Initial Franchise Fee, and issue a promissory note for the balance, when you sign the Franchise Agreement and your owners will guaranty the note.

⁴ This is training for level 1 and 2 Franchisees.

⁵ You are responsible for all lodging, food costs and travel expenses for additional individuals attending initial training. These expenses include a \$495 training fee per additional person, plus approximately \$550 for food and travel expenses, per additional person.

⁶ You will need office supplies, including stationery, business cards, forms, and related items.

⁷ You must have the computer system described in Items 8 and 11 of this disclosure document. The expenses listed above will be required only if you do not already have the required computer hardware, software, and related equipment.

⁸ You must maintain professional liability insurance coverage (Errors and Omissions insurance) for yourself, your ~~partners, co-owners who work in the business (if any), your designated general manager and any Associates each sales associate.~~ manager and any Associates each sales associate. You must obtain and maintain this type of coverage through CruiseOne for an annual charge of \$150 a year per person (subject to change).

⁹ As our franchisee, you will automatically become an associated member in professional organizations, including the Cruise Line International Association. You will have to obtain whatever permits and bonds are required under local or state law.

¹⁰ The amount of advertising and promotion you do is discretionary. Advertising expenses may vary significantly in different regions and media markets. Therefore, your advertising and promotional expenses may be greater than the estimate in the table.

¹¹ This is an estimate of only the range of expenses for your initial start-up phase, which is estimated to be three months from when you begin operating the franchised business. The additional funds you will need to operate during this phase do not include any salary or allowance for an owner's draw; any royalty fees, advertising contributions, or any other amounts you must pay us. These figures are estimates and we cannot guaranty that you will not have additional expenses starting the business. The actual amount of additional funds you will need during the initial phase of operating will depend on factors such as: the size and location of your franchised business, how much you follow our methods and procedures; your management skill, experience, and business acumen; and other factors. By providing these estimates of your costs, we are not making any representation that you will have any level of sales. The estimates are of your expenses only and do not reflect any offsetting sales revenue you may earn from operations to pay those expenses. We do not make any earnings claims. The estimate of Additional Funds for three months shown on the table above is not an estimate of working capital that you will need, but relates only to certain (but not necessarily all) expenses for the stated time period. The three-month time period is not a representation of, nor is intended to suggest, when you should expect to break even, if ever.

To compile these estimates, we relied on information provided to us by our franchisees and our general review of the types of expenses franchisees are likely to incur. You should review these figures carefully with a business advisor before making any decision to purchase the franchise.

Except as expressly provide in Items 5 and 10, CruiseOne does not offer direct or indirect financing for any items. Any fees you pay to CruiseOne are non-refundable, including the initial franchise fee.

ITEM 8. RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES

General Sourcing and Specification Requirements

To the extent CruiseOne may periodically require, you must purchase or lease equipment, supplies, inventory, advertising materials, and any other products and services used to operate the Franchised Business solely from suppliers—and in accordance with specifications—that we authorize in writing. We currently do not require you to purchase or lease equipment, supplies, inventory, advertising materials, and any other products and services used to operate your Franchised Business from suppliers that we authorize. Therefore, we estimate that required purchases or leases will be 0% of your costs to establish and operate your Franchised Business. We may revoke any authorization, at any time, in writing. We may approve a single supplier for any brand and may approve a supplier only as to a certain brand or brands. We may designate ourselves or an affiliate as an exclusive or nonexclusive supplier of any goods or services used in connection with operating the Franchised Business. We have no obligation to entertain franchisee requests to use alternative suppliers or specifications.

Specific Sourcing and Specification Requirements

Intranet and Reservation System

You must use our intranet site (the “***intranet BusinessCenter***”) and online software and applications for operating the Franchised Business (including “***MyCruiseControl reservation system***” the CruiseOne reservation system).

You must use our ***MyCruiseControl reservation system*** and other designated proprietary software available on the ***intranet BusinessCenter*** for processing all travel the Franchisee books.

Bookings and Collections

We process and record all your booking orders in the manner described in the Operations Standards Manual. We process travel-booking orders only at the travel suppliers’ published price or current price-list price under our then current payment and collection terms. We need not process orders for travel bookings that have been discontinued by the travel supplier. All orders are subject to our acceptance.

We collect all commissions paid by travel suppliers and other suppliers arising from your sales and remit them to you, less any amounts you owe us under or in connection with the Franchise Agreement (including Royalty Fees). We will remit these commissions weekly by direct deposit. We have the exclusive right to collect commissions. You may not collect or otherwise receive commissions directly from the travel supplier or other supplier paying them.

General Inventory and Equipment Requirements

You must maintain in sufficient supply (as prescribed in the Operations Standards Manual), and use at all times, only inventory, equipment, materials, advertising methods and formats, and supplies that conform with our standards and specifications, if any, for those items, at all times sufficient to meet the anticipated volume of business.

Computer System

Before commencing to operate the Franchised Business, you must acquire the Computer System. The Computer System includes the computers and other computer hardware, software, and peripherals and related services (including high-speed Internet service and dedicated telephone lines) that you must purchase, install, and use in accordance with the Operations Standards Manual.

Insurance

You must obtain and maintain the types of insurance, in amounts, and from carriers that we may require. This insurance is in addition to any other insurance that may be required by applicable law, your landlord, or otherwise.

At a minimum, you must ~~purchase~~obtain and maintain errors and omissions insurance in the amount of at least \$1 million in the aggregate, naming CruiseOne as additional insured, and protecting and indemnifying you ~~and, your co-workers who work in the business (if any), your Manager and other~~each sales associates, and us against any damages to person or property.

At any time, we may adjust the amounts of coverage required under your insurance policies and require different or additional kinds of insurance, including excess liability insurance. ~~In lieu of obtaining certain required insurance,~~ We may periodically offer you the option, or impose an obligation, for you to be included as additional insured on our (or our affiliate's) insurance policies. ~~If we do so, and you exercise your option~~acquire insurance through us or our affiliates, you shall pay us for the costs and expenses we incur (~~which costs and we also~~ may include an administrative fee). This insurance coverage may be for amounts less than that which we may require you to carry if you were to purchase it on your own. We currently require you to obtain and maintain errors and omissions coverage through us ~~for an annual fee that you pay us.~~ This ~~will allow~~allows you to be added to our or our affiliate's insurance policy. ~~Our current fee is \$150.~~

Revenues Derived from Required Purchases and Leases

In the year ending December 31, 2014, we did not derive any revenues or other benefits from required purchases or leases required by us.

Supplier Rebates

We receive no rebates or discounts as a result of any of franchisees purchases.

Purchasing or Distribution Cooperatives

No purchasing or distribution cooperatives exist. We do not undertake to negotiate purchase arrangements (including price terms) with suppliers.

Material Benefits for Use of Approved Sources

We do not provide material benefits to you based upon your use of designated or approved sources.

Referrals to Guidant

We may refer franchisees to Guidant Financial Group, Inc. ("**Guidant**"), who helps qualified franchisees fund the acquisition of their franchises through rolling over their current 401Ks, or other qualified retirement plans, into new retirement plans, operated by the C-corporations that they use to be franchisees. Guidant pays us a \$1,000 referral fee for each referral. For the fiscal year 2014, CruiseOne received \$0 in total fees from Guidant.

Cruise Lines and Other Authorized Suppliers

You may only offer and sell bookings for cruise lines that we designate. We provide you with a list of cruise lines with whom we have negotiated preferred commissions and marketing support for our franchisees. More generally, you may offer and sell only goods and services from suppliers that we authorize in writing.

We also provide you with a list of recommended travel suppliers from whom we receive preferred commissions and marketing support. None of our officers owns any interest in any of your suppliers.

CLIA AND IATAN Numbers

You must use our CLIA and IATAN numbers to operate the Franchised Business and must not procure or use your own numbers for the Franchised Business.

ITEM 9. FRANCHISEE'S OBLIGATIONS

This table lists your principal obligations under the franchise and other agreements. It will help you find more detailed information about your obligations in these agreements and in other items of this disclosure document.

FRANCHISEE'S OBLIGATIONS		
OBLIGATION	SECTION IN FRANCHISE AGREEMENT	DISCLOSURE DOCUMENT ITEM
a. Site selection and acquisition/lease	Not Applicable	Items 8, 11, and 12
b. Pre-opening purchases/leases	Section 4.1	Items 7, 8, and 11
c. Site development and other preopening requirements	Section 4.1 and 4.3	Items 5, 6, 7, 8, and 11
d. Initial and ongoing training	Sections 2.1 and 2.3	Item 11
e. Opening	Sections 4.1, 4.10, and 17.1	Items 7 and 11
f. Fees	Article 3	Items 5, 6, and 7
g. Compliance with standards and policies/Operations Standards Manual	Article 6	Items 8, 11, and 16

FRANCHISEE'S OBLIGATIONS		
OBLIGATION	SECTION IN FRANCHISE AGREEMENT	DISCLOSURE DOCUMENT ITEM
h. Trademarks and proprietary information	Article 5	Items 13 and 14
i. Restrictions on products/services offered	Section 4.2	Item 16
j. Warranty and customer service requirements	Section 4.2	Item 16
k. Territorial development and sales quotas	Not Applicable	Item 12
l. Ongoing product/service purchases	Section 4.2	Items 6 and 8
m. Maintenance, appearance and remodeling	Not Applicable	Not Applicable
n. Insurance	Article 9	Items 6, 7, and 8
o. Advertising	Sections 3.1, 7.1, and 7.2	Items 6, 7, and 11
p. Indemnification	Section 14.2	Item 6
q. Owner's participation/management/staffing	Section 4.5	Item 15
r. Records/reports	Section 8.1	Not Applicable
s. Inspections/audits	Section 8.2	Item 6
t. Transfer	Section 10.2	Items 6 and 17
u. Renewal	Section 16	Items 6 and 17
v. Post-termination obligations	Article 12	Item 17
w. Non-competition covenants	Section 13.1	Item 17
x. Dispute resolution	Sections 18.9 and 18.10	Item 17

ITEM 10. FINANCING

We may finance the Initial Franchise Fee for qualified level 1 franchisees. If you qualify, you must pay us a non-refundable application fee of \$75, \$3,500 toward the Initial Franchise Fee, and issue a promissory note in the form attached to the Franchise Agreement as Exhibit 3.1.a (the "**Note**") for the balance, when you sign the Franchise Agreement. If the franchisee is not an individual, its owners must personally guaranty the Note and sign a guaranty in the form attached to the Franchise Agreement as Exhibit 3.1.a. (the "**Guaranty**"). The Note is payable in 24 equal monthly installments. We may require you to pay amounts due under the Note by electronic funds transfer or by authorizing us to debit your credit card or bank account, or any other Payment System. If we do so require, you must promptly take any actions and execute any documents that may be necessary to implement the required manner of payment and

otherwise make or authorize such payments in the manner we direct. We may offset against any overdue amounts you owe under the Note amounts we owe you under the Franchise Agreement.

SUMMARY OF FINANCING OFFERED									
ITEM FINANCED BY CRUISEONE	AMOUNT FINANCED	DOWN PAYMENT	TERM (YEARS)	APR %	MONTHLY PAYMENT	PREPAY- MENT PENALTY	SECURITY REQUIRED- PERSONAL GUARANTY	LIABILITY UPON DEFAULT	LOSS OF LEGAL RIGHTS UPON DEFAULT
Initial Franchise Fee	Up to \$7,300	\$3,500	24 months	Prime Rate ¹ plus 6%	\$334.34 ²	None	Personal Guaranty	Acceleration of all unpaid amounts due under the Note and termination of Franchise Agreement, payment of attorney fees and court costs incurred in collecting the debt	Waive notice, right to jury trial, loss of many defenses

¹ "Prime Rate" is the "Prime Rate" reported in the "Money Rates" section of the *Wall Street Journal* (or any comparable interest index we may select) on the date of the Note.

² This monthly amount is based on a Prime Rate equal to 3.25% per year (which was the Prime Rate on January 2, 2014). Because the Prime Rate may change every day, and may not be the Prime Rate when you enter your Franchise Agreement, your monthly payment may differ.

It is not our practice or current intent to sell, assign, or discount to a third party all or a part of the financing arrangement.

ITEM 11. FRANCHISOR'S ASSISTANCE, ADVERTISING, COMPUTER SYSTEMS, AND TRAINING

FRANCHISOR ASSISTANCE

Except as listed below, we are not required to provide you with any assistance.

Pre-Opening Assistance

Before you open your business, we will:

- provide you with Mandatory Initial Training (Franchise Agreement, Section 2.1); and
- loan you one copy of the Operations Standards Manual (with periodic revisions as required). (Franchise Agreement, Section 2.1) Our customary practice is to provide the Operations Standards Manual to you at or shortly before Mandatory Initial Training. The table of contents of the present Operations Standards Manual is attached to this disclosure document as Exhibit B. The Operations Standards Manual will be in an electronic format, such as PDF, which CruiseOne may provide Franchisee via e-mail or any other electronic means.

Post-Opening Assistance

During the operation of the franchised business, we:

- may¹ provide continuing advisory assistance in the operation and promotion of the Franchised Business; this assistance may include communicating new developments, improvements in equipment and supplies, and new techniques in advertising, service, and management that are relevant to operating the Franchised Business (Franchise Agreement, Section 2.3);
- may² provide refresher training programs, seminars, or advanced training at CruiseOne's principal training facility (or such other location that we designate) (Franchise Agreement, Section 2.3);
- process and record all your booking orders in the manner described in the Operations Standards Manual (Franchise Agreement, Section 2.4);
- collect all commissions paid by travel suppliers and other suppliers arising from your sales and remit them to you, less any amounts you owe us (Franchise Agreement, Section 2.5);
- permit you to access our **intranet BusinessCenter** and use our online software and applications for operating the Franchised Business (including **MyCruiseControl reservation system** the CruiseOne reservation system) (Franchise Agreement, Section 2.6);
- permit you to use the **MyCruiseControl** reservation system and other designated proprietary software available on the **intranet BusinessCenter** for processing all your travel bookings (Section 2.6);
- maintain a facsimile "hotline" via electronic or any other electronic means, for informational assistance (Franchise Agreement, Section 2.4);
- promote the CruiseOne system through advertising and public relations campaigns (Franchise Agreement Section 2.9);³
- provide advice on local advertising (Franchise Agreement Section 2.9); and
- provide you with promotional methods, programs and materials that we may develop in the future.⁴ (Franchise Agreement, Section 2)

SITE FOR YOUR FRANCHISED BUSINESS

You are solely responsible for selecting the site for the location of your Franchised Business prior to signing your Franchise Agreement. We approve your site when we approve your franchise application. There is no specific time limit in which this approval has to be completed. However, we typically complete our review of your site and the other elements of your application, and award or decline to award you a franchise, within three to five days after we receive your completed application and all supporting documentation. By approving your

¹ We provide this service at our discretion.

² We provide this service at our discretion.

³ We provide this service at our discretion.

⁴ We provide these services at our discretion, and, unless expressly required by us, participation in these promotional methods, programs and materials is at your option. We may also charge fees for special services offered for participation in these promotional methods, programs and materials.

application we do not represent or promise that your Franchised Business will succeed at that site. Approval of the site only indicates our willingness for you to represent the System at that site. In evaluating a proposed site, we consider such factors as the site's proximity to competitors and other potential sources of customers, the comparative advantages of a particular market, and other factors we determine to be relevant.

ADVERTISING

Advertising Approval and Restrictions

You must submit all materials (irrespective of the medium) that you want to use for advertising, promotions, or marketing ("**Advertising Materials**") to us for our prior written approval, unless they have already been approved or consist solely of materials provided by us. If, within 10 days from the date we receive such submitted materials, you do not receive our written approval, they are considered disapproved. If, in our judgment, any Advertising Materials may injure or harm the System, we may require you to withdraw or discontinue their use, even if previously approved. (Franchise Agreement, Section 7.1)

We require you to only advertise your franchised business within the United States and to United States residents. This includes any online advertising that may have a global reach.

You may not use any Advertising Materials until we deliver written notice to you that the Opening Conditions in the Franchise Agreement have been satisfied to our satisfaction. (Franchise Agreement, Section 7.1)

All Advertising Materials (including, if any, phone listings, online listings, social media accounts, newspaper, direct-mail advertisements, and business cards) must contain your **CruiseOne**® assumed-business-name, the city, state, as well as any other standards required by the Operations Standards Manual. If the Contact Location is the Franchise Owner's personal address, you need not publish that address, but may instead use a mail stop or virtual mailbox with a physical address. Post-office boxes are not permissible. (Franchise Agreement, Section 7.1)

Internet Restrictions

You may advertise on the Internet as **CruiseOne**® only if you strictly comply with the Operations Standards Manual provisions governing those activities. You may purchase vanity domain names in accordance with the Operations Standards Manual, however, you may not register domain names containing **CruiseOne**® or any variation thereof. With respect to any aspect of the System or the Franchised Business (including the use of the Proprietary Marks), we retain the sole right to advertise on the Internet, create or operate a Web site or sites, and use **CruiseOne**® as part of any domain name. We exclusively own all rights in those domain names and any other domain names that we designate in the Operations Standards Manual. You may operate a **CruiseOne**® social-media page in accordance with our social media policy and guidelines contained in the Operations Standards Manual. You may not maintain or operate an independent website or independent social-media page (such as Facebook, Twitter, or a blog) that directly or indirectly promotes the Franchised Business without our prior approval. Further information on our Internet policies is contained in the Operations Standards Manual. (Franchise Agreement, Section 7.2)

CruiseOne Advertising Programs

We develop marketing programs for franchise participation. To defray the expenses incurred to conduct these programs, you must make an annual contribution thereto not to exceed .25% of the Franchisee's Annual Commissionable Sales (the "**Marketing Contribution**"). Your annual contribution may not, however, exceed \$1,000. We will deposit the Marketing Contribution into a special ~~CruiseCreate Plus~~ marketing account, the funds in which will be used for the programs just described. You may apply the contribution towards the purchase of headquarter-developed marketing materials, marketing services, enrollment in certain marketing programs or local marketing or advertising. (Franchise Agreement, Section 3.1)

Except for these programs, we do not have a national marketing fund or advertising program or any regional advertising cooperatives. Nor do we have any advertising council.

COMPUTERS

Computer System

Before commencing to operate the Franchised Business, you must acquire the Computer System specified in the Operations Standards Manual. (Franchise Agreement, Section 4.3) The Computer System includes the computers and computer hardware, software, and peripherals and related services (including ~~high-speed~~ broadband Internet service and dedicated telephone lines) that you must purchase, install, and use in accordance with the Operations Standards Manual. (Franchise Agreement, Section 17.1)

At our request, you must assist us to bring your Computer System ~~"on-line"~~ in compliance with the computer at our headquarters Operations Standard Manual. We have the free and unfettered right to independently access, retrieve, and copy any data and information relating to your Franchised Business from any software or applications we require you to use in connection with your Computer System. (Franchise Agreement, Section 4.3)

We may require you to modify or upgrade the Computer System or replace the entire Computer System with a ~~larger~~ compatible system capable of assuming and discharging all the computer-related tasks and functions that we specify. To ensure full operational efficiency and communication capability between our computers and those of all the Franchised Business, you must, at your expense, keep the Computer System in good maintenance and repair. (Franchise Agreement, Section 4.3)

You will use the Computer System for the following functions:

- using the **MyCruiseControl reservation system** and other designated CruiseOne software to book and process all travel bookings including third-party related products such as travel insurance. (Franchise Agreement, Section 4.3); and
- accessing our **intranet BusinessCenter** and using our online software and applications for operating the Franchised Business (including the **MyCruiseControl reservation system**) (Franchise Agreement, Section 4.3).

If you breach any of the requirements relating to the Computer System and fail to cure that breach within two days of notice from us, we may immediately suspend your right to access **MyCruiseControl reservation system** and/or our **intranet BusinessCenter** until the breach is cured to our satisfaction.

You will access our Web-based applications using your own local ISP providers. We will provide you with security based log-ins to access our **intranet BusinessCenter** and cruise booking applications. You will access our **intranet BusinessCenter** for cruise selling information offered by us and member networks. Our cruise booking applications will secure your clients booking and commission information.

To be able to operate CruiseOne software, you must have and maintain a computer with the minimum requirements of hardware and operating programs in the Operations Manual. All the hardware and software must comply with our standards and must be updated, upgraded, replaced as we may periodically direct. We are not obligated to provide on-going maintenance, repairs, upgrades or updates for any of your hardware or software. The frequency and cost of the foregoing obligation is not limited.

Our current minimum hardware and software requirements are: Microsoft Windows Based Desktop, Laptop or ~~Microsoft Surface Pro Tablet (Excluding Microsoft Surface RT)~~, High Speed ~~Tablet~~ broadband Internet Access, Microsoft Office (which includes Word, Excel and Outlook), Anti-virus program such as Norton Anti-Virus or McAfee, and Microsoft Internet Explorer (IE). We also require a SMS/Text messaging device for 2-Factor security authentication. We do not currently support any Apple/Mac hardware or operating systems ~~MyCruiseControl~~. If you do not already have the appropriate computer, the cost of this equipment is between \$299 and \$1,999. Concerning the software, you must acquire from 3rd parties, we estimate the annual updating and upgrading expenses they may charge will not exceed \$500.

You must acquire a ~~high-speed~~ broadband Internet connection to access our franchise applications. Any online services that do not have high speed Internet access capability may not be compatible with our communications system. ~~AOL is not an acceptable provider.~~ You will need working knowledge of Microsoft Windows, Word, Excel and Outlook as well as familiarity with e-mail and direct Internet browsing.

All of our franchisees are provided a Cruiseone.com email account and are required to conduct all business communications through this email address using the webmail interface or Microsoft Outlook. You may also access your Cruiseone.com email address using your smartphone.

You must use CruiseOne software, a specific type of software for processing cruise bookings with us. We will provide you with access to this on-line software. With this software, you and CruiseOne exchange information via ~~an electronic bulletin board, the Internet and our private~~ **intranet BusinessCenter**. Log-in authentication will allow you to access and retrieve client and booking information. We do currently upgrade and maintain this on-line software, but we are not obligated to do so. ~~Concerning the software you must acquire from third parties, we estimate that the annual updating and upgrading expenses they may charge will not exceed \$500.~~

OPENING

Time between Signing the Franchise Agreement and Opening the Franchised Business

The typical length of time between your signing of the Franchise Agreement and the opening of your business is expected to be 60 days for a level 1 or 2 franchisee, and 30 days if you are a level 3 franchisee. In any event, you must be prepared to open for business not later than 60 days after you sign your Franchise Agreement. Factors that may affect this typical time period include your ability to negotiate and obtain financing, install equipment and fixtures, and schedule and complete training.

TRAINING PROGRAM

Mandatory Initial Training

We will provide you with the following initial training, which is mandatory and must be attended and satisfactorily completed by your Manager not later than 60 days after the Effective Date of your Franchise Agreement ("**Mandatory Initial Training**") (Franchise Agreement, Section 2.1):

- If you are a level 1 or level 2 Franchisee, we will provide the following Mandatory Initial Training:

We will provide six days of Mandatory Initial Training for the Manager at our training facilities in Broward County, Florida. Mandatory Initial Training will be provided not later than approximately 60 days after the Effective Date. We provide instructors, facilities, training materials, and technical training tools for Mandatory Initial Training. We also provide your Manager with a private hotel room during Mandatory Initial Training and provide you with a transportation credit not exceeding \$500 to reimburse you for transportation expenditures you paid to transport the Manager to Mandatory Initial Training. Except as just provided, you are responsible for all other expenses incurred to have the Manager attend Mandatory Initial Training (including meal and entertainment expenses). (Franchise Agreement, Section 2.1)

- If you are a level 3 Franchisee, Mandatory Initial Training includes only online training for its Manager. This training is accessible on our ~~intranet~~ **BusinessCenterBusiness Center** at any time after you enter the Franchise Agreement. Alternatively, if the Franchisee is a level 3 Franchisee, we may require you to attend the Mandatory Initial Training program described in the previous paragraph; but, in such event, however, you are not entitled to a \$500 transportation credit or a private hotel room provided by us and are solely responsible for all expenses incurred to have the Manager attend Mandatory Initial Training (including travel, meal, lodging, and entertainment expenses). (Franchise Agreement, Section 2.1)

Failure to Complete Mandatory Initial Training

If we determine that the Manager has failed to satisfactorily complete Mandatory Initial Training, we may, at your expense (including our then standard retraining fee), retrain the Manager. Alternatively, we may elect to terminate the Franchise Agreement. If we do so, we need not refund the Initial Franchise Fee or any other money you have paid us.

TRAINING PROGRAM

SUBJECT	HOURS OF CLASSROOM TRAINING	HOURS OF ON-THE-JOB TRAINING	LOCATION WHERE TRAINING HELD
Day 1: Introduction to CruiseOne and WTH Overview of the Cruise Industry Business Center and Email Activation MyCruiseControl -Customer Relationship Manager (CRM) Vendor Presentation	Approximately 8 hours	None	Corporate Training Center, Ft. Lauderdale, Florida
Day 2: Business Development CruiseCreate Training E-mail/Technology Setup Vendor Presentation	Approximately 8 hours	None	Corporate Training Center, Ft. Lauderdale, Florida
Day 3: Consumer Marketing your Franchise MyCruiseControl Reservation System Training Sales Process Training Travel Insurance Vendor Tradeshow	Approximately 8 hours	None	Corporate Training Center, Ft. Lauderdale, Florida
Day 4: MyCruiseControl Training Sales Training Cruise Line Presentation Support Services Overview Vendor Presentation	Approximately 8 hours	None	Corporate Training Center, Ft. Lauderdale, Florida
Day 5: MyCruiseControl Wrap up Groups Training Getting Started and Start-up Checklist Vendor Presentation	Approximately 8 hours	None	Corporate Training Center, Ft. Lauderdale, Florida; Cruise Ship
Day 6: Ship Inspection Wrap Up	Approximately 5 hours	None	Cruise Ship

Drew Daly has been with CruiseOne for more than six years and has 20 years of experience in the travel industry, including providing training to franchisees.

Dustin Jones has been with CruiseOne for more than four years and has 15 years of experience in the travel industry, including providing training to franchisees. He provides initial training, sales event and promotional training, marketing training, refresher training, and creates interactive on-demand training programs.

Charity Santiago has been a Training Specialist with CruiseOne since August 2014. She has her Master's in Instructional Design & Technology from Purdue University. With over 6 years of teaching experience, Charity expertly facilitates our in-house training program. In addition, she uses her skills to enhance our on-demand training opportunities available on the Learning Center.

Janice Hall serves as Training Specialist for the Home Based Division in Ft. Lauderdale. She is responsible for training the company's new franchisees and independent contractors as well as developing training programs for the continued growth of the Home Based network. Janice joined the company in 2001. Prior to joining CruiseOne she served as Operations Manager for Motion Industries a leader in Industrial Distribution. Throughout her career her focus has always been on customer service and delivering a remarkable customer experience.

We do conduct advanced training programs, but they are optional for franchisees.

ITEM 12. TERRITORY

Location of Your Franchised Business

CruiseOne® franchises are generally virtual businesses that are primarily operated from franchisee's homes, but may be operated from an office, storefront, kiosk or other virtual place of business. You are solely responsible for selecting the site for the location of your Franchised Business prior to signing your Franchise Agreement. We approve your site when we approve your franchise application. Accordingly, while you must maintain a Contact Location and identify the Contact Location in your advertising, you may operate your Franchised Business from any location. The physical address of your Franchised Business described in your Franchise Agreement is called your "**Contact Location.**" The Contact Location may be an office, home office, storefront, or mail stop or virtual mailbox with a physical address; provided, that, post-office boxes are not permissible. (Franchise Agreement, Section 1.2)

Relocation

Without our prior written consent, and your compliance with our relocation procedures, the Contact Location may not be changed except as follows:

- You may relocate the Contact Location within the five-digit postal code of the original Premises, if you provide us with written notice delivered at least 30 days before relocating.
- You may not relocate the Contact Location outside the five-digit postal code of the original Contact Location without our prior written consent. Relocation requests must be submitted in writing not less than 60 days before the proposed relocation and accompanied by a ~~\$250~~^{\$149} relocation fee, which is refundable if we do not consent to the proposed relocation. You may not submit a relocation request less than 30 days before Mandatory Initial Training or less than 30 days after Mandatory Initial Training. We may withhold our consent to a request to relocate outside the original Contact Location's five-digit postal code for any reason.

No Minimum or Exclusive Territory

You will not receive a minimum territory. You will not receive an exclusive territory. You may face competition from other franchisees, from outlets that we own, or from other channels of distribution or competitive brands that we control. We may operate one or more CruiseOne businesses—or may have other franchisees operate other CruiseOne businesses—that are in close proximity to your Contact Location.

No Options

Your Franchise Agreement does not grant you any options, rights of first refusal, or similar rights to acquire additional franchises.



Sales of Products or Services under a Different Trademark

Neither we nor any affiliate has established or has any present plan to establish other franchises or company-owned outlets or other channels of distribution selling or leasing similar products or services under a different trademark.

ITEM 13. TRADEMARKS

Principal Trademarks

In the Franchise Agreement, we grant you the right to operate your Franchised Business under our principal trademarks ***CRUISEONE®*** or ***DREAM VACATIONS START HERE***, which are listed in the tables below, and any other trademarks we periodically authorize you to use.

TRADEMARKS REGISTERED ON THE PATENT AND TRADEMARK OFFICE'S ("PTO") PRINCIPAL REGISTER			
TRADEMARK	OWNER	REGISTRATION NO.	REGISTRATION DATE
CRUISEONE®	World Travel Holdings, Inc.	1,799,689	October 19, 1993
	World Travel Holdings, Inc.	4,199,917	August 28, 2012
	World Travel Holdings, Inc.	4,388,655	August 20, 2013

On January 25, 2013, the PTO accepted our Section 8 & 9 affidavits of Combined Declaration of Continued Use and Renewal for the mark ***CruiseOne***. You must follow our rules when you use this mark.

Because the marks ***CRUISEONE and Design®*** and ***CruiseOne Dream Vacations Start Here®*** have not yet been registered for five years, we have not filed Section 8 or 15 affidavits.

TRADEMARK FOR WHICH AN APPLICATION FOR REGISTRATION ON PTO'S PRINCIPAL REGISTER IS PENDING			
TRADEMARK	OWNER	SERIAL NO.	APPLICATION DATE
<i>DREAM VACATIONS START HERE</i>	<u>World Travel Holdings, Inc.</u>	<u>86,808,405</u>	<u>November 3, 2015</u>
	<u>World Travel Holdings, Inc.</u>	<u>86,811,888</u>	<u>November 6, 2015</u>

We do not yet have a federal registration for the trademarks listed above. Therefore, these trademarks do not have as many legal benefits and rights as a federally registered trademark. If our right to use these trademarks is challenged, you may have to change to an alternative trademark, which may increase your expenses.

The **CruiseOne®** mark, the **CRUISEONE and DESIGN®** mark and **CruiseOne Dream Vacations Start Here®** mark are owned by our parent company, World Travel Holdings, Inc., who has licensed the use to us. Our license agreement, dated August 17, 2011, with World Travel Holdings, Inc. does not significantly limit our right to use or license these principal marks in any manner material to you.

Currently Effective Trademark Determinations

There are no other currently effective material determinations of the USPTO, Trademark Trial and Appeal Board, the trademark administrator of this state or any court; pending infringement, opposition or cancellation proceedings; or pending material litigation involving the principal trademark.

Agreements Significantly Limiting Your Rights to Use the Marks

There are no agreements that significantly limit our right to use or license the use of CruiseOne's principal trademark in a manner material to you.

Knowledge of Superior Rights or Infringing Uses

Except for any superior rights that the owner of the previously registered DREAM VACATIONS START HERE mark may possess, we have no actual knowledge of superior prior rights or infringing uses that could materially affect your use of the principal trademarks in this state or the state in which the franchised business is to be located.

Modifying or Discontinuing Use of Principal Trademark

If, at any time, we believe that it's advisable to modify or discontinue the use of any Proprietary Mark or use one or more additional or substitute names or marks, for any reason, you must do so at your expense within 30 days of our request. In such event, we have no liability of any nature to you.

Trademark Claims

We need not protect your right to use our principal trademark or protect you against claims of infringement or unfair competition arising out of your use of the principal trademarks. These matters are committed to our discretion, and we will act as we consider appropriate in the circumstances. You are not obligated to notify us of the use of, or claims of rights to, a trademark identical or confusingly similar to the principal trademark. But it would be prudent of you to do so. We are not obligated to take any affirmative action when notified of such uses or claims. As the owner of the principal trademark, generally, we will control any administrative proceedings or litigation involving that trademark. The Franchise Agreement does not require us to participate in your defense or indemnify you for expenses or damages if you are a party to an administrative proceeding or litigation involving the principal trademark, or if the proceeding is resolved unfavorably to you.

ITEM 14. PATENTS, COPYRIGHTS, AND PROPRIETARY INFORMATION.

You do not receive the right to use an item covered by a patent or copyright, but you may use the proprietary information in the CruiseOne Operations Standards Manual. The Operations Standards Manual is described in Item 11. Although we have not filed an application for a copyright registration for the CruiseOne Operations Standards Manual, we do claim a copyright in it and the information is proprietary. You should promptly tell us when you learn about unauthorized use of our proprietary information. We are not obligated to take any action, but will respond to this information as we think appropriate. We are not obligated to indemnify you for losses brought by a third party concerning your use of this information.

You must treat and maintain the Confidential Information as our confidential information and trade secrets. You must keep the Operations Standards Manual in a secure area. You must strictly limit access to the Confidential Information to only your sales associates who have a "need to know" in order to perform their jobs. You must report the theft, loss, or destruction of the Operations Standards Manual or any portion thereof, immediately to CruiseOne. You may not copy, record, or otherwise reproduce any of the Confidential Information, in whole or in part. You must require all persons to whom you grant access to the Operations Standards Manual or any other Confidential Information to sign our standard form of confidentiality agreement. All your owners and sales associates must sign such a confidentiality agreement prior to acquiring their ownership interest or beginning employment.

ITEM 15. OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE FRANCHISE BUSINESS

The Manager must devote his or her best efforts to managing and operating the Franchised Business. At all times it is open for business, the Franchised Business requires the Manager's day-to-day supervision. Unless we agree otherwise in writing, before the Manager, or any successor Manager, may manage the Franchised Business, he or she must complete Mandatory Initial Training.

The "**Manager**" is the Franchise Owner unless CruiseOne otherwise agrees in writing.

The "**Franchise Owner**" is:

- if the Franchisee is an individual, such individual;
- if the Franchisee is a corporation, the individual who owns a majority of the voting and ownership interests in such corporation;
- if the Franchisee is a partnership, any individual who is—or owns a majority of the voting and ownership interests in an entity that is—a general partner of such partnership; or
- if the Franchisee is a limited liability company, the individual who owns a majority of the voting and ownership interests in such limited liability company.

If we permit the Manager to be an individual other than the Franchise Owner, and the Manager fails to satisfy his or her obligations due to death, disability, termination of employment, or for any other reason, the Franchise Owner must perform those obligations until you designate a new Manager acceptable to us who has successfully completed

Mandatory Initial Training. You are solely responsible for the related costs and expenses, including the then standard training fee we charge for Mandatory Initial Training (which is currently \$495).

All your owners are subject to the confidentiality and noncompetition provisions in the Franchise Agreement and all your sales associates must sign our standard form of confidentiality agreement before beginning employment.

ITEM 16. RESTRICTIONS ON WHAT THE FRANCHISEE MAY SELL

You may sell only goods and services that we approve and only from suppliers that we approve. You must sell all goods and services that we authorize. We may change the types of authorized goods and services that you must sell and there are no limits to CruiseOne's right to make changes. Consequently, you may only offer and sell bookings with vendors that we designate.

You must operate the Franchised Business as a cruise and vacation-travel -sales business only and may not operate the Franchised Business as a full-service ARC appointed travel agency or perform wholesale travel services or act as a consolidator. We may, from time to time, determine what goods and services fall within the purview of a limited-travel sales business. These goods and services may, in addition to cruises, include air travel, car rentals, hotel bookings, tours, travel protection, and shore excursions, as we determine.

ITEM 17. RENEWAL, TERMINATION, TRANSFER, AND DISPUTE RESOLUTION

THE FRANCHISE RELATIONSHIP		
This table lists certain important provisions of the franchise and related agreements. You should read these provisions in the agreements attached to this disclosure document.		
PROVISION	SECTION IN FRANCHISE OR OTHER AGREEMENT	SUMMARY
a. Length of the franchise term	Section 16	Initial term is 5 years.
b. Renewal or extension of the term	Section 16	You do not have renewal rights. Granting you an option to enter a successor franchise agreement is discretionary with us. If we elect not to grant an option, we will notify you at least 60 days before the Term expires.
c. Requirements for franchisee to renew or extend	Not Applicable.	Not applicable.

d. Termination by franchisee	Section 11.6	<p>At any time before the expiration of the one-year period beginning on the Effective Date, you may terminate this Agreement for any reason, but only if you satisfy all the following conditions:</p> <ul style="list-style-type: none"> • you have strictly complied with all your obligations under the Franchise Agreement and other agreements; • you pay us and all our vendors, all amounts due; and • you provide us, before the expiration of that one-year period, with at least 30-days' prior written notice.
e. Termination by franchisor without cause	Not Applicable.	None.
f. Termination by franchisor with cause	Sections 11.1, 11.2, and 11.3	We can terminate your Franchise Agreement only with cause.
g. "Cause" defined- curable defaults	Sections 11.2 and 11.3	You have the number of days specified in Section 11.2 of your Franchise Agreement to cure the applicable defaults in that section. You have 30 days after notice to cure all defaults in Section 11.3 of your Franchise Agreement.
h. "Cause" defined- non curable defaults	Sections 11.1 and 11.2	Non-curable defaults: bankruptcy, insolvency, appointment of a receiver, abandonment, breach of confidentiality and non-competition covenants, any forbidden transfer of your rights.

i. Franchisee's obligations on termination/nonrenewal	Article 12	Obligations include ceasing operations and use of our proprietary marks; paying amounts due; returning loaned materials; providing notice to us of impending bookings; and transferring reservations and pending bookings. ^{1,2}
j. Assignment of contract by franchisor	Section 10.1	No restrictions on our right to assign or delegate our obligations.
k. "Transfer" by franchisee-defined	Sections 10.2.a, 10.2.b., and 10.2.c.	Includes transfer of any of your interests in the Franchise Agreement or 20% or more of the ownership or voting interests in a franchisee that is an entity (and not a natural person).
l. Franchisor's approval of transfer by franchisee	Sections 10.2.a. and 10.2.b.	You may not make any transfer without our consent.

m. Conditions for franchisor's approval of transfer	Section 10.2.b.	Except for a proposed transfer to a wholly owned corporation or limited liability company, we need not consent to any proposed transfer of your Franchise Agreement. We will not unreasonably withhold our consent to a proposed transfer from a franchisee who is a natural person to a wholly-owned corporation or limited liability company if he or she satisfies the conditions in the Franchise Agreement.
n. Franchisor's right of first refusal to acquire franchisee's business	Not applicable.	None.
o. Franchisor's option to purchase franchisee's business	Not applicable.	None.
p. Death or disability of franchisee	Section 10.4.	If you (if the franchisee is an individual) or any of your owners (if the franchisee is an entity) dies or becomes disabled, that individual (or his or her legal representative) must, within 90 days of the date of death or disability, transfer his or her interest in the franchisee (or in any of the franchisee's owners) to another owner of the franchisee or a third party, in accordance with our then current transfer requirements.
q. Non-competition covenants during the term of the franchise	Section 13.1.a.	No involvement with a competing business wherever located.
r. Non-competition covenants after the franchise is terminated or expires	Section 13.1.b.	No involvement with a competing business within 50 miles of your Contact Location or the premises of any other CruiseOne franchise, for 12 months after expiration or termination of the Agreement.
s. Modification of the agreement	Sections 6.3, 13.1, 18.2, and 18.3	No modifications unless signed by the party against whom enforcement is sought, but we may unilaterally revise Operations Standards Manual, modify the franchise system, and reduce the scope of your non-compete covenant.
t. Integration/merger clause	Section 18.1	Only the terms of the Franchise Agreement are binding. <i>This is not intended to require you to disclaim, or waive reliance on, any representation made in this Franchise Disclosure Document, except with respect to specific contract terms and conditions in this Franchise Disclosure Document that you voluntarily waive during the course of franchise-sale negotiations.</i>
u. Dispute resolution by arbitration or mediation	Article 15	Many types of disputes must be mediated in Broward County, Florida.

v. Choice of forum	Sections 18.10	Litigation must be brought in state or federal court for Broward County, Florida, subject to the provisions concerning mediation. <i>The parties waive their right to a jury trial.</i>
w. Choice of law	Section 18.9	Except to the extent the Lanham Act governs, Florida law applies.

¹ If the Franchise Agreement expires and is not renewed and, at all times during the Term, you strictly complied with the terms of the Franchise Agreement, we may permit you to transfer your outstanding reservations not under final payment to a bona-fide commercial travel retailer that is duly licensed, registered to conduct business, and recognized as an existing vendor by each travel supplier holding a qualified reservation. In no event, however, will we permit such a transfer unless you submit a written request, together with the written notice required under Section 12.4 of the Franchise Agreement before expiration, and a payment to us equal to 3% of the commissionable gross sales price for all reservations to be transferred, as well as payment for any other amounts then due and payable to us. We will not, however, permit such a transfer of any reservation under final payment.

² If the Franchise Agreement is terminated for any reason before its natural expiration, all your reservations pending at such time become ours, and we need not pay you for such reservations. In such event, you must provide any assistance in transferring the reservations to us that we request.

ITEM 18. PUBLIC FIGURES

CruiseOne does not use any public figure to promote its franchise.

ITEM 19. FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the disclosure document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

To help you to evaluate our franchise, we have summarized selected historical sales information for the year ending December 31, ~~2014~~2015, for outlets whose franchised businesses were in operation as of December 31, ~~2014~~2015, had been in uninterrupted operation for at least 12 months, and had annual commissionable sales of greater than \$1,000 (collectively, the "Included Outlets"). The Included Outlets do not include outlets that began or discontinued their affiliation with us during ~~2014~~2015, and do not include company-owned locations. The total number of Included Outlets as of December 31, ~~2014~~2015, was ~~710~~790. The total number of outlets as of December 31, ~~2014~~2015, was ~~916~~1,007.

Table 1 below provides selected levels of annual commissionable sales net of selected selling expenses payable to us that were achieved by certain of the Included Outlets in ~~2014~~2015. ***The figures in Table 1 are not forecasts of your future financial performance.*** We have compiled the information based upon what franchisees have reported to us in the ordinary course of

business through our sales reporting system. We assume that the information submitted is accurate, complete and contains no material misrepresentations or omissions. Reaching the levels of revenues presented in Table 1 depends entirely on your ability to implement our marketing and operational systems, to develop a cruise- and land- travel focused sales team, and to make connections in and out of your community. Each franchisee's managerial skill, experience and resources will differ. In addition, general economic conditions may fluctuate. Competitors may enter or leave the market over time. Brand recognition and awareness and consumer goodwill may vary by market. Market potential and consumer demand may change over time. Accordingly, you are urged to consult with appropriate financial, business and legal counsel to conduct your own independent analysis of the information presented.

Table 1

Annual Commission Revenues					
Annual Commissionable Sales(1)	\$1,099,999	\$249,199,99	\$609,499,9	\$1,109,749,99	\$1,609,999,9
Average Commission Yield(2)	13.714.4%	13.714.4%	13.714.4%	13.714.4%	13.714.4%
Annual Commission Revenues(3)	\$15,070,14.4	\$34,250,28,8	\$83,570,72.0	\$152,070,108.0	\$220,570,144.0
Selected Selling Expenses To Us					
Royalty Fees(4)	\$3,300,2,560	\$7,500,5,120	\$18,300,12,800	\$22,500,19,200	\$22,500
Service Fees(5)	\$1,800	\$1,800	\$600,1,200	\$300	\$300
Marketing Contribution(6)	\$275,250	\$625,500	\$1,000	\$1,000	\$1,000
Total Selling Expenses to Us	\$5,375,4,610	\$9,925,7,420	\$19,900,15,000	\$23,800,20,500	\$23,800
Annual Commission Revenues net of Selected Selling Expenses to Us					
	\$9,695,790(7)	\$24,725,21,380(8)	\$63,670,57,000(9)	\$128,270,87,500(10)	\$196,770,120,200(11)

(1) "**Annual Commissionable Sales**" means the total commissionable sales price quoted for the applicable year by the travel supplier (or other travel company or supplier, including travel insurers), excluding any non-commissionable line items (including taxes or port charges).

(2) The average commission yield is the average ~~2013-2015~~ commission on commissionable fares from bookings with preferred cruise, land, and tour suppliers.

(3) Annual Commission Revenues figures are calculated by multiplying the applicable Annual Commissionable Sales times the Average Commission Yield.

(4) Franchisees must pay us Royalty Fees based on Annual Commissionable Sales (up to a maximum of \$22,500). Accordingly, the Royalty Fees figures are calculated by multiplying the Annual Commissionable Sales times the applicable royalty percentage (as outlined in the Franchise Agreement Section 3.1.b.).

(5) Franchisees must pay us a monthly Service Fee equal to \$150. However, the Service Fee is reduced when Departed Commissionable Sales increases (as further described the Franchise Agreement). Accordingly, the Service Fees figures are calculated by multiplying the applicable monthly Service Fee by 12.

(6) Franchisees must pay us an annual Marketing Contribution of 0.25% of Departed Commissionable Sales (up to a maximum of \$1,000). Accordingly, the Marketing Contribution figures are calculated in accordance with this formula. We deposit

Marketing Contributions into a special account. Franchisees can then use this contribution towards the purchase of headquarter-developed marketing materials, marketing services, or enrollment in certain marketing programs.

(7) The total number of Included Outlets that reached this level of annual commission levels (net of selected selling expenses to us) in ~~2014~~2015 was ~~369395~~ (or ~~5250~~%).

(8) The total number of Included Outlets that reached this level of annual commission levels (net of selected selling expenses to us) in ~~2014~~2015 was ~~145263~~ (or ~~20433.3~~%).

(9) The total number of Included Outlets that reached this level of annual commission levels (net of selected selling expenses to us) in ~~2014~~2015 was ~~123112~~ (or ~~17314~~%).

(10) The total number of Included Outlets that reached this level of annual commission levels (net of selected selling expenses to us) in ~~2014~~2015 was ~~4965~~ (or ~~78~~%).

(11) The total number of Included Outlets that reached this level of annual commission levels (net of selected selling expenses to us) in ~~2014~~2015 was ~~2440~~ (or ~~345~~%).

Table 1 does not reflect the costs of sales, operating expenses or other costs or expenses that must be deducted from the gross sales figures to obtain net income or profit. You should conduct an independent investigation of the costs and expenses you may incur in operating your franchised business. Franchisees or former franchisees listed in the disclosure document may be one source of this information. These additional costs vary depending upon

a number of factors, including but not limited to local economic conditions, and each franchisee's preferences and abilities. Operating costs typically include the following: rent (if applicable), salaries (if applicable), marketing and promotions, office supplies, telephone and internet, licenses and memberships, insurance, courier and postage, utilities, business expenses, gifts to clients, and repairs and maintenance. Franchisees may also have financing costs related to leases or purchases of equipment (including interest payments). Table 1 also does not include commissions paid to sales associates, whom franchisees have the option to hire as stated in the Franchise Agreement. Franchisees are exclusively responsible for deciding whether they need to hire any sales associates and the terms of their hiring and compensation. For ~~2014~~2015, approximately ~~3826~~% of the Included Outlets had sales associates, and those who had sales associates have an average of two associates. Annual Commission Revenues are also reduced by the commissions franchisees paid their sales associates. Franchisees do not report to us the commission percentages or actual commission amounts paid to sales associates. As stated in your Franchise Agreement, you also must pay us \$100 for each sales associate that you maintain. Accordingly, Annual Commission Revenues will be reduced by these amounts as well.

We have written substantiation of the information used to compile the preceding financial performance representations. We will make this written substantiation available to you upon written request.

Other than the preceding financial performance representations, we do not make any representations about a franchisee's future financial performance or the past financial performance of company-owned or franchised outlets. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor's management by contacting Deborah M. Fiorino, 1201

W. Cypress Creek Road, Suite 100, Fort Lauderdale, Florida 33309 (954) 958-3700), the Federal Trade Commission, and the appropriate state regulatory agencies.

ITEM 20. OUTLETS AND FRANCHISEE INFORMATION

SYSTEMWIDE OUTLET SUMMARY FOR YEARS ~~2012~~2013 TO ~~2014~~2015

TABLE 1

OUTLET TYPE	YEAR	OUTLETS AT THE START OF THE YEAR <u>CO/DV</u>	OUTLETS AT THE END OF THE YEAR <u>CO/DV</u>	NET CHANGE <u>CO/DV</u>
FRANCHISED	2012 2013	707 773	773 829	+66 56
	2013 2014	773 829	829 914	+56 85
	2014 2015	829 914/0	922 1010/0	+93 96/0
COMPANY- OWNED	2012 2013	0	0	0
	2013 2014	0	0	0
	2014 2015	0/0	0/0	0/0
TOTAL OUTLETS	2012 2013	707 773	773 829	+66 56
	2013 2014	773 829	829 914	+56 85
	2014 2015	829 914/0	922 1010/0	+93 96/0

TRANSFER OF OUTLETS FROM FRANCHISEES TO NEW OWNERS (OTHER THAN THE FRANCHISOR)
FOR THE YEARS ~~2012~~2013 TO 2014

TABLE 2

STATE	YEAR	NUMBER OF TRANSFERS CO/DV
Arizona	2012 2013	1
	2013	1
	2014	0
	<u>2015</u>	<u>0/0</u>
California	2012 2013	2 5
	2013	5
	2014	1
	<u>2015</u>	<u>6/0</u>
Colorado	2012 2013	0
	2013	0
	2014	2
	<u>2015</u>	<u>0/0</u>
Connecticut	2012 2013	0
	2013	0
	2014	1
	<u>2015</u>	<u>0/0</u>
Florida	2012 2013	1 4
	2013	4
	2014	7
	<u>2015</u>	<u>7/0</u>
Georgia	2012 2013	2
	2013	2
	2014	1
	<u>2015</u>	<u>2/0</u>
Illinois	2012 2013	0 1
	2013	1
	2014	2
	<u>2015</u>	<u>2/0</u>

STATE	YEAR	NUMBER OF TRANSFERS CO/DV
Indiana	2012 2013	0
	2013	0
	2014	1
	<u>2015</u>	<u>1/0</u>
Louisiana	2012 2013	1 0
	2013	0
	2014	1
	<u>2015</u>	<u>0/0</u>
Maryland	2012 2013	0 2
	2013	2
	2014	3
	<u>2015</u>	<u>1/0</u>
Massachusetts	2012 2013	0
	2013	0
	2014	1
	<u>2015</u>	<u>2/0</u>
Michigan	2012 2013	0
	2013	0
	2014	2
	<u>2015</u>	<u>0/0</u>
Missouri	2012 2013	0 1
	2013	1
	2014	0
	<u>2015</u>	<u>1/0</u>
Minnesota	2012 2013	0
	<u>2014</u>	<u>1</u>
	<u>2015</u>	<u>1/0</u>
<u>Nevada</u>	2013	0
	2014	1 0
	<u>2015</u>	<u>2/0</u>

STATE	YEAR	NUMBER OF TRANSFERS CO/DV
New Hampshire	2012 2013	1 0
	2013	0
	2014	0
	2015	1/0
New Jersey	2012 2013	1 3
	2013	3
	2014	1
	2015	1/0
New York	2012 2013	1 3
	2013	3
	2014	1
	2015	2/0
North Carolina	2012	1
	2013	1
	2014	1
	2015	1/0
Ohio	2012	1
	2013	0
	2014	1
	2015	0/0
Oregon	2012	0
	2013	0
	2014	1
	2015	0/0
Pennsylvania	2012 2013	2 0
	2013	0
	2014	0
	2015	1/0
South Carolina	2012 2013	0
	2013	0
	2014	1
	2015	1/0

STATE	YEAR	NUMBER OF TRANSFERS CO/DV
Tennessee	2012 2013	1
	2013	1
	2014	1
Texas	2012 2015	10/0
<u>Texas</u>	2013	2
	2014	1
	<u>2015</u>	<u>2/0</u>
Virginia	2012 2013	21
	2013	1
	2014	1
	<u>2015</u>	<u>2/0</u>
Washington	2012 2013	21
	2013	1
	2014	1
	<u>2015</u>	<u>0/0</u>
Wisconsin	2012 2013	20
	2013	0
	2014	1
	<u>2015</u>	<u>1/0</u>
TOTAL OUTLETS	2012 2013	22 28
	2013	28
	2014	34
	<u>2015</u>	<u>37/0</u>

STATUS OF FRANCHISED OUTLETS
FOR YEARS ~~2012~~2013 TO ~~2014~~2015

TABLE 3

STATE	YEAR	OUTLETS AT START OF YEAR <u>OC/DV</u>	OUTLETS OPENED <u>OC/DV</u>	TERMINAT IONS <u>OC/DV</u>	NON- RENEWALS <u>OC/DV</u>	REACQUIRED BY FRANCHISOR <u>OC/DV</u>	CEASED OPERATIONS- OTHER REASONS <u>OC/DV</u>	OUTLETS AT END OF THE YEAR <u>OC/DV</u>
Alabama	2012 2013	11 10	1 0	0	1 0	0	1 0	10
	2013 2014	10	0 3	0	0	0	0	10 13
	2014 2015	10 13/0	3/0	0/0	0/0	0/0	0/0	13 16/0
Alaska	2012 2013	0	0 2	0	0	0	0	0 2
	2013 2014	0 2	2 0	0	0	0	0	2
	2014 2015	2/0	0/0	0/0	0/0	0/0	1/0	2 1/0
Arizona	2012 2013	29 28	3 1	2 0	0	0	2 1	28
	2013 2014	28	1 5	0	0 1	0	1 0	28 32
	2014 2015	28 32/0	53/0	1/0	1/0	0/0	2/0	32 31/0
Arkansas	2012 2013	2 3	1	0	0	0	0 1	3
	2013 2014	3	1	0 1	0	0	1 0	3
	2014 2015	3/0	1 2/0	1 0/0	0/0	0/0	0/0	3 5/0
California	2012 2013	69 75	11 13	0 2	2	0	3	75 81
	2013 2014	75 81	13 7	2 4	2 0	0	3	81
	2014 2015	81/0	7 18/0	4 3/0	2/0	0/0	3 2/0	81 92/0
Colorado	2012 2013	10 13	4 0	0	0	0	1 3	13 10
	2013 2014	13 10	0 2	0	0	0	3 0	10 12

STATE	YEAR	OUTLETS AT START OF YEAR <u>OC/DV</u>	OUTLETS OPENED <u>OC/DV</u>	TERMINAT IONS <u>OC/DV</u>	NON- RENEWALS <u>OC/DV</u>	REACQUIRED BY FRANCHISOR <u>OC/DV</u>	CEASED OPERATIONS- OTHER REASONS <u>OC/DV</u>	OUTLETS AT END OF THE YEAR <u>OC/DV</u>
	2014 2015	10 12/0	2 0/0	0 0	1 0	0 0	1 0	12 10/0
Connecticut	2012 2013	11 14	3 0	0 1	0	0	0 2	14 11
	2013 2014	14 11	0	1	0	0	2 0	11 10
	2014 2015	11 10/0	1 0/0	0 0	0 0	0 0	1 0	12 9/0
Delaware	2012 2013	54	0 1	0	0 1	0	1 0	4
	2013 2014	4	1 0	0	1 0	0	0	4
	2014 2015	4 0	0 0	0 0	0 0	0 0	0 0	4 0
Florida	2012 2013	12 128	2 12	2	4 0	0	7 6	12 8132
	2013 2014	12 8132	12 34	2	0 2	0	6 4	13 2158
	2014 2015	13 2158/ 0	34 29/0	2 3/0	2 4/0	0 0	4 5/0	15 8175/0
Georgia	2012 2013	3 36	79	1	1 0	0	0	3 644
	2013 2014	3 644	9 1	1 2	0	0	0 1	4 442
	2014 2015	4 442/0	1 10/0	2 0/0	0 0	0 0	1 0	4 251/0
Hawaii	2012 2013	1 2	2 0	1 0	0	0	0	2
	2013 2014	2	0	0	0	0	0	2
	2014 2015	2 0	1 0	0 0	0 0	0 0	1 0	2 0
Idaho	2012 2013	2	1 0	1 0	0	0	0 1	2 1
	2013 2014	2 1	0 3	0	0	0	1 0	1 4
	2014 2015	1 4/0	3 1/0	0 0	0 0	0 0	0 0	4 5/0

STATE	YEAR	OUTLETS AT START OF YEAR <u>OC/DV</u>	OUTLETS OPENED <u>OC/DV</u>	TERMINAT IONS <u>OC/DV</u>	NON- RENEWALS <u>OC/DV</u>	REACQUIRED BY FRANCHISOR <u>OC/DV</u>	CEASED OPERATIONS- OTHER REASONS <u>OC/DV</u>	OUTLETS AT END OF THE YEAR <u>OC/DV</u>
Illinois	2012 <u>2013</u>	22	34	10	20	0	01	2225
	2013 <u>2014</u>	2225	41	02	0	0	1	2523
	2014 <u>2015</u>	2523/0	1/0	20/0	0/0	0/0	10/0	2324/0
Indiana	2012 <u>2013</u>	11	10	01	0	0	1	119
	2013 <u>2014</u>	119	03	10	0	0	10	912
	2014 <u>2015</u>	912/0	3/0	0/0	0/0	0/0	0/0	1215/0
Iowa	2012 <u>2013</u>	6	0	0	0	0	0	6
	2013 <u>2014</u>	6	0	0	02	0	0	64
	2014 <u>2015</u>	64/0	0/0	0/0	20/0	0/0	0/0	4/0
Kansas	2012 <u>2013</u>	43	02	0	0	0	10	35
	2013 <u>2014</u>	35	20	0	0	0	01	54
	2014 <u>2015</u>	54/0	1/0	0/0	0/0	0/0	10/0	45/0
Kentucky	2012 <u>2013</u>	52	2	0	0	0	0	79
	2013 <u>2014</u>	79	20	0	0	0	0	9
	2014 <u>2015</u>	9/0	3/0	0/0	0/0	0/0	0/0	912/0
Louisiana	2012 <u>2013</u>	46	20	01	0	0	01	64
	2013 <u>2014</u>	64	03	1	0	0	10	46
	2014 <u>2015</u>	46/0	50/0	10/0	0/0	0/0	1/0	85/0
Maine	2012 <u>2013</u>	3	01	0	0	0	0	34

STATE	YEAR	OUTLETS AT START OF YEAR <u>OC/DV</u>	OUTLETS OPENED <u>OC/DV</u>	TERMINAT IONS <u>OC/DV</u>	NON- RENEWALS <u>OC/DV</u>	REACQUIRED BY FRANCHISOR <u>OC/DV</u>	CEASED OPERATIONS- OTHER REASONS <u>OC/DV</u>	OUTLETS AT END OF THE YEAR <u>OC/DV</u>
	2013 <u>2014</u>	34	10	0	0	0	0	4
	2014 <u>2015</u>	40	10	00	00	00	00	450
Maryland	2012 <u>2013</u>	19	48	0	10	0	30	1927
	2013 <u>2014</u>	1927	85	0	0	0	0	2732
	2014 <u>2015</u>	27320	700	00	00	00	00	34320
Massachusetts	2012 <u>2013</u>	1618	42	02	0	0	21	1817
	2013 <u>2014</u>	1817	24	20	0	0	13	1718
	2014 <u>2015</u>	17180	400	10	10	00	300	18160
Michigan	2012 <u>2013</u>	910	43	20	0	0	10	1013
	2013 <u>2014</u>	1013	32	0	0	0	01	1314
	2014 <u>2015</u>	13140	20	00	00	00	100	14160
Minnesota	2012 <u>2013</u>	45	10	0	0	0	0	5
	2013 <u>2014</u>	5	01	0	0	0	0	56
	2014 <u>2015</u>	560	120	00	00	00	10	670
Mississippi	2012 <u>2013</u>	32	0	0	0	0	10	2
	2013 <u>2014</u>	2	01	0	0	0	0	23
	2014 <u>2015</u>	230	120	00	10	00	00	340
Missouri	2012 <u>2013</u>	79	23	0	0	0	01	911
	2013 <u>2014</u>	911	30	02	02	0	10	117

STATE	YEAR	OUTLETS AT START OF YEAR <u>OC/DV</u>	OUTLETS OPENED <u>OC/DV</u>	TERMINAT IONS <u>OC/DV</u>	NON- RENEWALS <u>OC/DV</u>	REACQUIRED BY FRANCHISOR <u>OC/DV</u>	CEASED OPERATIONS- OTHER REASONS <u>OC/DV</u>	OUTLETS AT END OF THE YEAR <u>OC/DV</u>
	2014 2015	117 /0	4 /0	20 /0	20 /0	0/0	0/0	711 /0
Montana	2012 2013	12	10	0	0	0	0	2
	2013 2014	2	0	0	0	0	0	2
	2014 2015	2 /0	0 /0	0 /0	0 /0	0 /0	0 /0	2 /0
Nebraska	2012 2013	3	10	0	0	0	10	3
	2013 2014	3	1	0	0	0	0	34
	2014 2015	34 /0	12 /0	0 /0	0 /0	0 /0	0 /0	46 /0
Nevada	2012 2013	8	13	1	0	0	10	810
	2013 2014	810	31	10	0	0	1	10
	2014 2015	10 /0	15 /0	0 /0	0 /0	0 /0	1 /0	1014 /0
New Hampshire	2012 2013	6	20	0	1	0	2	63
	2013 2014	63	0	0	10	0	20	3
	2014 2015	3 /0	1 /0	0 /0	0 /0	0 /0	0 /0	34 /0
New Jersey	2012 2013	2022	49	1	0	0	1	2229
	2013 2014	2229	910	10	0	0	1	2938
	2014 2015	2938 /0	100 /0	1 /0	1 /0	0 /0	10 /0	3836 /0
New Mexico	2012 2013	32	0	10	0	0	0	2
	2013 2014	2	12	0	0	0	0	24
	2014 2015	24 /0	11 /0	0 /0	0 /0	0 /0	0 /0	45 /0

STATE	YEAR	OUTLETS AT START OF YEAR <u>OC/DV</u>	OUTLETS OPENED <u>OC/DV</u>	TERMINAT IONS <u>OC/DV</u>	NON- RENEWALS <u>OC/DV</u>	REACQUIRED BY FRANCHISOR <u>OC/DV</u>	CEASED OPERATIONS- OTHER REASONS <u>OC/DV</u>	OUTLETS AT END OF THE YEAR <u>OC/DV</u>
New York	2012 2013	4042	712	10	20	0	20	4254
	2013 2014	4254	123	01	01	0	01	54
	2014 2015	540	370	120	10	00	10	54570
North Carolina	2012 2013	2327	40	0	0	0	02	2725
	2013 2014	2725	07	01	0	0	20	2531
	2014 2015	25310	740	10	00	00	00	31340
North Dakota	2012 2013	0	0	0	0	0	0	0
	2013 2014	0	0	0	0	0	0	0
	2014 2015	00	00	00	00	00	00	00
Ohio	2012 2013	2433	92	0	0	0	03	3332
	2013 2014	3332	21	01	01	0	30	3231
	2014 2015	32310	120	10	100	00	10	310
Oklahoma	2012 2013	12	10	0	0	0	0	2
	2013 2014	2	01	0	0	0	0	23
	2014 2015	230	10	00	00	00	00	340
Oregon	2012 2013	87	01	0	0	0	10	78
	2013 2014	78	1	0	0	0	0	89
	2014 2015	890	100	00	00	00	00	90

STATE	YEAR	OUTLETS AT START OF YEAR <u>OC/DV</u>	OUTLETS OPENED <u>OC/DV</u>	TERMINAT IONS <u>OC/DV</u>	NON- RENEWALS <u>OC/DV</u>	REACQUIRED BY FRANCHISOR <u>OC/DV</u>	CEASED OPERATIONS- OTHER REASONS <u>OC/DV</u>	OUTLETS AT END OF THE YEAR <u>OC/DV</u>
Pennsylvania	2012 <u>2013</u>	3228	<u>74</u>	<u>1</u>	40	<u>0</u>	<u>60</u>	2831
	2013 <u>2014</u>	2831	<u>4</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	3134
	2014 <u>2015</u>	3134 <u>0</u>	42 <u>0</u>	10 <u>0</u>	<u>0</u> <u>0</u>	<u>0</u> <u>0</u>	<u>1</u> <u>0</u>	3435 <u>0</u>
Rhode Island	2012 <u>2013</u>	23	20	<u>0</u>	<u>0</u>	<u>0</u>	10	<u>3</u>
	2013 <u>2014</u>	<u>3</u>	<u>0</u>	0 <u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	32
	2014 <u>2015</u>	32 <u>0</u>	<u>0</u> <u>0</u>	<u>0</u> <u>0</u>	<u>0</u> <u>0</u>	<u>0</u> <u>0</u>	<u>0</u> <u>0</u>	32 <u>0</u>
South Carolina	2012 <u>2013</u>	<u>11</u>	13	<u>0</u>	<u>0</u>	<u>0</u>	10	1114
	2013 <u>2014</u>	1114	36	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	1420
	2014 <u>2015</u>	1420 <u>0</u>	60 <u>0</u>	<u>0</u> <u>0</u>	<u>1</u> <u>0</u>	<u>0</u> <u>0</u>	<u>0</u> <u>0</u>	2019 <u>0</u>
South Dakota	2012 <u>2013</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
	2013 <u>2014</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
	2014 <u>2015</u>	<u>0</u> <u>0</u>	<u>1</u> <u>0</u>	<u>0</u> <u>0</u>	<u>0</u> <u>0</u>	<u>0</u> <u>0</u>	<u>0</u> <u>0</u>	<u>1</u> <u>0</u>
Tennessee	2012 <u>2013</u>	1619	<u>52</u>	12	<u>0</u>	<u>0</u>	<u>1</u>	1918
	2013 <u>2014</u>	1918	<u>24</u>	20	<u>0</u>	<u>0</u>	10	1822
	2014 <u>2015</u>	1822 <u>0</u>	47 <u>0</u>	<u>0</u> <u>0</u>	<u>0</u> <u>0</u>	<u>0</u> <u>0</u>	<u>1</u> <u>0</u>	2228 <u>0</u>
Texas	2012 <u>2013</u>	5360	138	<u>32</u>	<u>0</u>	<u>0</u>	<u>34</u>	6062
	2013 <u>2014</u>	6062	<u>815</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>40</u>	6275
	2014 <u>2015</u>	6275 <u>0</u>	1519 <u>0</u>	<u>2</u> <u>0</u>	<u>2</u> <u>0</u>	<u>0</u> <u>0</u>	<u>2</u> <u>0</u>	7588 <u>0</u>
Utah	2012 <u>2013</u>	<u>4</u>	02	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	46

STATE	YEAR	OUTLETS AT START OF YEAR <u>OC/DV</u>	OUTLETS OPENED <u>OC/DV</u>	TERMINAT IONS <u>OC/DV</u>	NON- RENEWALS <u>OC/DV</u>	REACQUIRED BY FRANCHISOR <u>OC/DV</u>	CEASED OPERATIONS- OTHER REASONS <u>OC/DV</u>	OUTLETS AT END OF THE YEAR <u>OC/DV</u>
	2013 <u>2014</u>	46	20	0	01	0	01	64
	2014 <u>2015</u>	64 <u>/0</u>	<u>1/0</u>	<u>0/0</u>	10 <u>/0</u>	<u>0/0</u>	10 <u>/0</u>	45 <u>/0</u>
Vermont	2012 <u>2013</u>	21	0	0	0	0	1	10
	2013 <u>2014</u>	10	0	0	0	0	10	0
	2014 <u>2015</u>	<u>0/0</u>	<u>1/0</u>	<u>0/0</u>	<u>0/0</u>	<u>0/0</u>	<u>0/0</u>	<u>1/0</u>
Virginia	2012 <u>2013</u>	2729	43	02	0	0	21	29
	2013 <u>2014</u>	29	34	20	0	0	12	2931
	2014 <u>2015</u>	2931 <u>/0</u>	48 <u>/0</u>	<u>2/0</u>	<u>0/0</u>	<u>0/0</u>	21 <u>/0</u>	3136 <u>/0</u>
Washington	2012 <u>2013</u>	814	60	0	0	0	01	1413
	2013 <u>2014</u>	1413	05	0	0	0	13	1315
	2014 <u>2015</u>	1315 <u>/0</u>	<u>51/0</u>	<u>0/0</u>	<u>1/0</u>	<u>0/0</u>	<u>31/0</u>	1514 <u>/0</u>

STATE	YEAR	OUTLETS AT START OF YEAR <u>OC/DV</u>	OUTLETS OPENED <u>OC/DV</u>	TERMINAT IONS <u>OC/DV</u>	NON- RENEWALS <u>OC/DV</u>	REACQUIRED BY FRANCHISOR <u>OC/DV</u>	CEASED OPERATIONS- OTHER REASONS <u>OC/DV</u>	OUTLETS AT END OF THE YEAR <u>OC/DV</u>
Washington, D.C.	2012 <u>2013</u>	2	0	0	0	0	0	2
	2013 <u>2014</u>	2	0	0	0	0	0	2
	2014 <u>2015</u>	<u>2/0</u>	<u>0/0</u>	<u>0/0</u>	<u>0/0</u>	<u>0/0</u>	<u>0/0</u>	<u>2/0</u>
West Virginia	2012 <u>2013</u>	0	0 <u>1</u>	0	0	0	0	0 <u>1</u>
	2013 <u>2014</u>	0 <u>1</u>	1 <u>2</u>	0	0	0	0 <u>1</u>	1 <u>2</u>
	2014 <u>2015</u>	2/0 <u>1/0</u>	2/0 <u>0/0</u>	<u>0/0</u>	<u>0/0</u>	<u>0/0</u>	1/0 <u>0/0</u>	<u>2/0</u>
Wisconsin	2012 <u>2013</u>	6 <u>9</u>	4 <u>1</u>	0	1 <u>0</u>	0	0	9 <u>10</u>
	2013 <u>2014</u>	<u>9/0</u>	1 <u>0</u>	0	0 <u>1</u>	0	0	10 <u>9</u>
	2014 <u>2015</u>	10/0 <u>9/0</u>	<u>5/0</u>	<u>0/0</u>	0/0 <u>1/0</u>	<u>0/0</u>	<u>0/0</u>	9/0 <u>14/0</u>
Wyoming	2012 <u>2013</u>	0	0 <u>1</u>	0	0	0	0	0 <u>1</u>
	2013 <u>2014</u>	0 <u>1</u>	1 <u>0</u>	0	0 <u>1</u>	0	0	1 <u>0</u>
	2014 <u>2015</u>	<u>1/0</u>	<u>0/0</u>	<u>0/0</u>	<u>0/0</u>	<u>0/0</u>	<u>0/0</u>	<u>1/0</u>
Puerto Rico	2012 <u>2013</u>	0	0	0	0	0	0	0
	2013 <u>2014</u>	0	0	0	0	0	0	0
	2014 <u>2015</u>	<u>0/0</u>	<u>0/0</u>	<u>0/0</u>	<u>0/0</u>	<u>0/0</u>	<u>0/0</u>	<u>0/0</u>
TOTAL	2012 <u>2013</u>	705 <u>770</u>	148 <u>116</u>	18 <u>19</u>	18 <u>4</u>	0	47 <u>38</u>	770 <u>825</u>
	2013 <u>2014</u>	<u>770</u>	116 <u>141</u>	19 <u>21</u>	<u>4</u>	0	38 <u>24</u>	<u>825</u>
	2014 <u>2015</u>	<u>825</u>	141 <u>155</u>	<u>21</u>	<u>16/0</u>	<u>0/0</u>	<u>24</u>	<u>918</u>

COUNTRY	YEAR	OUTLETS AT START OF YEAR CO/DV	OUTLETS OPENED CO/DV	OUTLETS REACQUIRED FROM FRANCHISEE CO/DV	OUTLETS CLOSED CO/DV	OUTLETS SOLD TO FRANCHISEE CO/DV	OUTLETS AT END OF THE YEAR CO/DV
Mexico	2012 2013	01	10	0	0	0	1
	2013 2014	1	0	0	0	0	1
	2014 2015	1/0	0/0	0/0	0/0	0/0	1/0
Norway	2012 2013	1	0	0	0	0	1
	2013 2014	1	0	0	0	0	1
	2014 2015	1/0	0/0	0/0	0/0	0/0	1/0
United Kingdom	2012 2013	1	01	0	0	0	12
	2013 2014	12	10	0	0	0	2
	2014 2015	2/0	0/0	0/0	0/0	0/0	2/0
TOTAL	2012 2013	23	1	0	0	0	34
	2013 2014	34	10	0	0	0	4
	2014 2015	4/0	0/0	0/0	0/0	0/0	4/0

STATUS OF COMPANY-OWNED OUTLETS
FOR YEARS ~~2012~~2013 TO 2014

TABLE 4

STATE	YEAR	OUTLETS AT START OF YEAR CO/DV	OUTLETS OPENED CO/DV	OUTLETS REACQUIRED FROM FRANCHISEE CO/DV	OUTLETS CLOSED CO/DV	OUTLETS SOLD TO FRANCHISEE CO/DV	OUTLETS AT END OF THE YEAR CO/DV
TOTAL	2012 2013	0	0	0	0	0	0
	2013 2014	0	0	0	0	0	0
	2014 2015	0/0	0/0	0/0	0/0	0/0	0/0

PROJECTED OPENINGS AS OF DECEMBER 31, ~~2014~~2015

TABLE 5

STATE	FRANCHISE AGREEMENTS SIGNED BUT OUTLETS NOT OPENED ¹ CO/DV	PROJECTED NEW FRANCHISED OUTLETS IN THE NEXT FISCAL YEAR CO/DV	PROJECTED NEW COMPANY-OWNED OUTLETS IN THE NEXT FISCAL YEAR CO/DV
Alabama	0/0	12/0	0/0
Alaska	0/0	0/0	0/0
Arizona	0/0	43/0	0/0

STATE	FRANCHISE AGREEMENTS SIGNED BUT OUTLETS NOT OPENED ¹ <u>CO/DV</u>	PROJECTED NEW FRANCHISED OUTLETS IN THE NEXT FISCAL YEAR <u>CO/DV</u>	PROJECTED NEW COMPANY-OWNED OUTLETS IN THE NEXT FISCAL YEAR <u>CO/DV</u>
Arkansas	<u>0/0</u>	<u>±2/0</u>	<u>0/0</u>
California	<u>2/0</u>	<u>47/0</u>	<u>0/0</u>
Canada	<u>0/0</u>	<u>0/0</u>	<u>0/0</u>
Colorado	<u>0/0</u>	<u>±3/0</u>	<u>0/0</u>
Connecticut	<u>0/0</u>	<u>±3/0</u>	<u>0/0</u>
Delaware	<u>0/0</u>	<u>1/0</u>	<u>0/0</u>
Florida	<u>±6/0</u>	<u>79/0</u>	<u>0/0</u>
Georgia	<u>1/0</u>	<u>36/0</u>	<u>0/0</u>
Hawaii	<u>0/0</u>	<u>1/0</u>	<u>0/0</u>
Idaho	<u>0/0</u>	<u>1/0</u>	<u>0/0</u>
Illinois	<u>1/0</u>	<u>36/0</u>	<u>0/0</u>
Indiana	<u>±0/0</u>	<u>±4/0</u>	<u>0/0</u>
Iowa	<u>0/0</u>	<u>1/0</u>	<u>0/0</u>
Kansas	<u>0/0</u>	<u>1/0</u>	<u>0/0</u>
Kentucky	<u>0/0</u>	<u>1/0</u>	<u>0/0</u>
Louisiana	<u>0/0</u>	<u>±1/0</u>	<u>0/0</u>
Maine	<u>0/0</u>	<u>1/0</u>	<u>0/0</u>
Maryland	<u>0/0</u>	<u>±5/0</u>	<u>0/0</u>
Massachusetts	<u>1/0</u>	<u>±5/0</u>	<u>0/0</u>
Michigan	<u>0/0</u>	<u>±5/0</u>	<u>0/0</u>
Minnesota	<u>0/0</u>	<u>±5/0</u>	<u>0/0</u>
Mississippi	<u>0/0</u>	<u>±3/0</u>	<u>0/0</u>
Missouri	<u>±0/0</u>	<u>±4/0</u>	<u>0/0</u>
Montana	<u>0/0</u>	<u>±2/0</u>	<u>0/0</u>
Nebraska	<u>0/0</u>	<u>±3/0</u>	<u>0/0</u>
Nevada	<u>0/0</u>	<u>45/0</u>	<u>0/0</u>
New Hampshire	<u>0/0</u>	<u>±2/0</u>	<u>0/0</u>
New Jersey	<u>±0/0</u>	<u>56/0</u>	<u>0/0</u>
New Mexico	<u>0/0</u>	<u>±3/0</u>	<u>0/0</u>
New York	<u>±0/0</u>	<u>58/0</u>	<u>0/0</u>

STATE	FRANCHISE AGREEMENTS SIGNED BUT OUTLETS NOT OPENED ¹ <u>CO/DV</u>	PROJECTED NEW FRANCHISED OUTLETS IN THE NEXT FISCAL YEAR <u>CO/DV</u>	PROJECTED NEW COMPANY-OWNED OUTLETS IN THE NEXT FISCAL YEAR <u>CO/DV</u>
North Carolina	<u>1/0</u>	<u>25/0</u>	<u>0/0</u>
North Dakota	<u>0/0</u>	<u>2/0</u>	<u>0/0</u>
Ohio	<u>0/0</u>	<u>4/0</u>	<u>0/0</u>
Oklahoma	<u>0/0</u>	<u>2/0</u>	<u>0/0</u>
Oregon	<u>0/0</u>	<u>24/0</u>	<u>0/0</u>
Pennsylvania	<u>1/0</u>	<u>45/0</u>	<u>0/0</u>
Rhode Island	<u>0/0</u>	<u>12/0</u>	<u>0/0</u>
South Carolina	<u>1/0</u>	<u>24/0</u>	<u>0/0</u>
South Dakota	<u>10/0</u>	<u>410/</u>	<u>0/0</u>
Tennessee	<u>0/0</u>	<u>44/0</u>	<u>0/0</u>
Texas	<u>13/0</u>	<u>59/0</u>	<u>0/0</u>
Utah	<u>0/0</u>	<u>23/0</u>	<u>0/0</u>
Vermont	<u>0/0</u>	<u>1/0</u>	<u>0/0</u>
Virginia	<u>20/0</u>	<u>34/0</u>	<u>0/0</u>
Washington	<u>0/0</u>	<u>34/0</u>	<u>0/0</u>
Washington, D.C.	<u>0/0</u>	<u>1/0</u>	<u>0/0</u>
West Virginia	<u>0/0</u>	<u>23/0</u>	<u>0/0</u>
Wisconsin	<u>0/0</u>	<u>3/0</u>	<u>0/0</u>
Wyoming	<u>0/0</u>	<u>23/0</u>	<u>0/0</u>
TOTAL	<u>1518/0</u>	<u>110176/0</u>	<u>0/0</u>

¹ This column represents the number of franchise agreements signed in the previous year when an outlet has not yet been opened.

A list of the names, addresses and telephone numbers of CruiseOne's current franchisees is attached as Exhibit E.

A list of the names, addresses and telephone numbers of franchisees who have had an outlet terminated, canceled, not renewed or otherwise voluntarily or involuntarily ceased to do business under the franchise agreement during the most recently completed fiscal year or who have not communicated with CruiseOne within 10 weeks of the disclosure document issuance date, is attached as Exhibit F. There are ~~5559~~ former franchisees listed in that attachment.

If you buy the franchise offered in this disclosure document, your contact information may be disclosed to other buyers when you leave the franchise system.

Confidentiality Clauses

In the last three fiscal years, no franchisees have entered any confidentiality agreements that restrict their ability to speak openly about their experience with our franchise system.

Trademark-Specific Franchisee Organizations

There are no trademark-specific franchisee organizations.

ITEM 21. FINANCIAL STATEMENTS

Attached to this disclosure document as Exhibit C are our audited year-end financial statements, for December ~~29, 2012, December 28, 2013, and December 27, 2014.~~ 28, 2013, December 27, 2014, and December 26, 2015. If the date of our most recent audited balance sheet and statement of operations is as of a date more than 90 days before the application date, Exhibit C will also contain an unaudited balance sheet and statement of operations as of a date within 90 days of the issuance date.

ITEM 22. CONTRACTS

A copy of the Franchise Agreement is attached to this disclosure document as Exhibit A. A copy of the Franchise Agreement Addendum-SBA Loan is attached to this disclosure document as Schedule 1. (This addendum is only for franchisees obtaining an SBA loan to acquire a franchise and contains provisions required by the Small Business Administration.) A copy of the Franchisee Questionnaire is attached to this disclosure document as Exhibit G.

ITEM 23. RECEIPTS

The last page of the disclosure document (following the exhibits and attachments) is a document acknowledging receipt of the disclosure document by you (one copy for you and one to be signed for us).

Exhibit A to the Franchise Disclosure Document

FRANCHISE AGREEMENT

Exhibit B to the Franchise Disclosure Document

TABLE OF CONTENTS- OPERATIONS STANDARDS MANUAL

TABLE OF CONTENTS- OPERATING MANUAL

<i>SUBJECT</i>	<i>NUMBER OF PAGES DEVOTED TO SUBJECT</i>
Introduction	14
Selecting Professional Advisors	6
Establishing a Business Entity	5
Creating a Business Plan	8
Obtaining Insurance	5
Licenses, Permits and Certifications	6
Communication	5
Operating the Franchise	10
Personnel	19
Sales and Marketing	17
Business Center Protocol	2
Style Guide	24
<u>TOTAL</u>	<u>121</u>

Exhibit C to the Franchise Disclosure Document

FINANCIAL STATEMENTS

ANY ATTACHED UNAUDITED FINANCIAL STATEMENTS HAVE BEEN PREPARED WITHOUT AN AUDIT. PROSPECTIVE FRANCHISEES OR SELLERS OF FRANCHISES SHOULD BE ADVISED THAT NO CERTIFIED PUBLIC ACCOUNTANTS HAD AUDITED THESE FIGURES OR EXPRESSED HIS/HER OPINION WITH REGARD TO THE CONTENT OR FORM.

Exhibit D to the Franchise Disclosure Document

STATE ADMINISTRATORS/AGENTS FOR SERVICE OF PROCESS

LIST OF STATE ADMINISTRATORS

The following list includes the names, addresses and telephone numbers of state agencies having responsibility for franchising disclosure/registration laws, and serving as our agents for service of process (to the extent we are registered in their states). The list also includes the names, addresses and telephone numbers of other agencies, companies or entities serving as our agents for service of process.

CALIFORNIA <u>The Department of Business Oversight</u> <i>San Diego</i> 1350 Front Street, Room 2034 San Diego, California 92101-3697 (619) 525-4233 or 866 ASK CORP <i>San Francisco</i> One Sansome Street, Suite 600 San Francisco, CA 94105-2980 (415) 972-8559 (866) 275-2677 or 866 ASK CORP <i>Sacramento</i> 1515 K Street, Suite 200 Sacramento, California 95814-4052 (916) 445-7205 or 866 ASK CORP	NEW YORK Attention: Barbara Lasoff Office of the New York State Attorney General Investor Protection Bureau Franchise Section 120 Broadway, 23 rd Floor New York, NY 10271-0332 P-(212) 416-8236 F-(212) 416-6042
HAWAII Commissioner of Securities Department of Commerce and Consumer Affairs Business Registration Division 335 Merchant Street, 2nd Floor Honolulu, Hawaii 96813 (808) 586-2722	NORTH DAKOTA North Dakota Securities Department 600 East Blvd. Avenue, 5th Floor Bismarck, ND 58505-0510 (701) 328-4712 (Phone) (701) 328-2946 (Fax) (800) 297-5124
ILLINOIS Illinois Attorney General 500 S. Second Street Springfield, IL 62706 (217) 782-4465	RHODE ISLAND State of Rhode Island and Providence Plantations Department of Business Regulations Securities Division 1511 Pontiac Avenue John O. Pastore Complex - Building 69-1 Cranston, RI 02920 P-(401) 462-9527 F-(401) 462-9645
INDIANA Indiana Securities Division 302 West Washington Street, Room E-111 Indianapolis, IN 46204 (317) 232-6681- Phone (317) 233-3675 – Fax	SOUTH DAKOTA Franchise Administrator Department of Labor and Regulation Division of Securities 124 S. Euclid, Suite 104 Pierre, SD 57501 (605) 773-4823
MARYLAND Office of the Attorney General Division of Securities 200 St. Paul Place Baltimore, MD 21202-2020 P - (410) 576-6360 F - (410) 576-6532	VIRGINIA State Corporate Commission Division of Securities and Retail Franchising 1300 E. Main St., 9th Floor Richmond, VA 23219-3630 (804) 371-9051
MICHIGAN Franchise Administrator Office of the Attorney General Consumer Protection Division Williams Building, 6 th Floor Lansing, MI 48933 (517) 373-7117	WASHINGTON Department of Financial Institutions Securities Division P.O. Box 9033 Olympia, WA 98507-9033 (360) 902-8760

MINNESOTA Commissioner Department of Commerce 85 7 th Place East, Suite 500 St. Paul, Minnesota 55101-2198 P - (651) 296-6328 F - (651) 297-1959	WISCONSIN Commissioner of Securities Division of Securities, 4th Floor 345 W. Washington Avenue Madison, Wisconsin 53703 Phone (608) 261-9555 Fax (608) 261-7200
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LIST OF AGENTS FOR SERVICE OF PROCESS

The following list includes the names, addresses and telephone numbers of state agencies serving as our agents for service of process (to the extent we are registered in their states). The list also includes the names, addresses and telephone numbers of other agencies, companies or entities serving as our agents for service of process.

CALIFORNIA	Commissioner of the Department of Business Oversight 1515 K Street, Suite 200, Sacramento, California 95814-4017 (916) 445-7205
HAWAII	Commissioner of Securities Department of Commerce and Consumer Affairs 335 Merchant Street, 2 nd Floor Honolulu, Hawaii 96813 (808) 586-2722
ILLINOIS	Illinois Office of the Attorney General 500 South Second Street Springfield, IL 62706 (217) 782-4465
INDIANA	Secretary of State 201 State House 200 West Washington St. Indianapolis, IN 46204 (317) 232-6681-Phone (317) 233-3675-Fax
MARYLAND	Maryland Securities Commissioner Office of the Attorney General 200 St. Paul Place Baltimore, MD 21202-2020 (410) 576-6360
MICHIGAN	Michigan Department of Commerce, Corporations and Securities Bureau Consumer Protection Division, Franchise Section P.O. Box 30213 Lansing, Michigan 48913 (517) 373-7117
MINNESOTA	Minnesota Department of Commerce 85 7 th Place East, Suite 500 St. Paul, Minnesota 55101-2198 P - (651) 296-6328 F - (651) 297-1959
NEW YORK	Attention: Uniform Commercial Code New York Department of State One Commerce Plaza 99 Washington Avenue, 6 th Floor Albany, New York 11231-0001 (518) 473-2492
NORTH DAKOTA	North Dakota Securities Department 600 East Blvd. Avenue, 5th Floor Bismarck, ND 58505-0510 (701) 328-4712 (Phone) (701) 328-2946 (Fax) (800) 297-5124
OREGON	Department of Consumer and Business Services Division of Finance and Corporate Securities Salem, Oregon 97310 (503) 378-4140

RHODE ISLAND	RHODE ISLAND State of Rhode Island and Providence Plantations Department of Business Regulations Securities Division 1511 Pontiac Avenue John O. Pastore Complex - Building 69-1 Cranston, RI 02920 P-(401) 462-9527 F-(401) 462-9645
SOUTH DAKOTA	Department of Labor and Regulation Division of Securities 124 S. Euclid, Suite 104 Pierre, SD 57501 (605) 773-4823
TEXAS	Office of the Secretary of State Business Opportunity Section P.O. Box 12887 Austin, TX 78711-3563 (512) 475-1769
VIRGINIA	Clerk of the State Corporation Commission 1300 East Main Street, 1 ST Floor Richmond, VA 23219-3630 (804) 371-9733
WASHINGTON	Director, Department of Financial Institutions Securities Division 150 Israel Rd SW Tumwater, Washington 98501 (360) 902-8760 Fax (360) 902-0524
WISCONSIN	Commissioner of Securities of Wisconsin 345 W. Washington Avenue Madison, Wisconsin 53703 (608) 261-2801
ALL OTHER STATES	CruiseOne, Inc. 1201 W Cypress Creek Rd Suite 100 Ft Lauderdale, FL 33309-1955

Exhibit E to the Franchise Disclosure Document

CURRENT FRANCHISEE OUTLETS

Name	Street	City	State	Zip Code	Business Phone
Stephen Wright	3560 N Banner Way	Wasilla	AK	99654	(907) 341-4445
Cynthia Bass	118 Ashford Circle	Birmingham	AL	35242	(205) 390-8823
Walter Davis	POBox 3684	Hueytown	AL	35023	(205) 744-1284
Madison Eads	4412 Carroll St	Northport	AL	35475	(334) 341-4043
Peg Gawne-Mark	1204 Rendale Road	Dothan	AL	36303	(334) 714-9062
Denise Glenn	1278 Deer Trail Road	Birmingham	AL	35226	(205) 985-7593
Kristy Hamner	10396 House Bend Rd	Northport	AL	35475	(205) 331-5386
Donna Hillsgrove	1807 East Hanceville Rd. SE	Cullman	AL	35055	(256) 841-6322
Fred McBride	25 Hope St	Huntsville	AL	35806	(256) 722-2764
Janella McKinney	15482 Gallant Road	Gallant	AL	35972	(256) 490-7171
Patricia Ryel	6902 Tree Crossings Parkway	Hoover	AL	35244	205-994-3030
Sean Schultz	1012 Tiber Ct	Foley	AL	36535	(251) 952-4748
Stacy Soohoo	3204 Governors Drive	Huntsville	AL	35805	(256) 513-8337
Deloris Strawbridge	8000 Madison Blvd Suite D102 - 261	Madison	AL	35758	(314) 614-9705
Teresa Utley	2810 8th St	Tuscaloosa	AL	35401	205-333-8771
Helen Velezis	215 Tweed Dr	Madison	AL	35758	(256) 464-3308
Larry Woodruff	8451 Nugget Drive	Mobile	AL	36695	(251) 633-6707
Ron Akers	444 HWY 25	Saffell	AR	72572	870-222-0270
Deborah Corwin	123 N. Oak Street	Lowell	AR	72745	(479) 306-6672
Teressa Gasque	8112 Cypress Avenue	Fort Smith	AR	72908	(479) 649-8769
Michael Hyde	2405 Brookwood	Benton	AR	72015	501-412-9222
Peggy Rosenthal	23 Shotliff Circle	Bella Vista	AR	72715	(479) 855-1250
John Baker	6208 W. Megan St.	Chandler	AZ	85226	(602) 421-4270
Bruce Brenner	1389 Ridgewood Dr	Prescott	AZ	86305	928-515-0440
Thomas Brooks	10087 N. Mill Crossing Way	Tucson	AZ	85743	(727) 289-5345
Dan Brown	16040 S 24th Place	Phoenix	AZ	85048	(480) 821-2898
Bonnie Buchanan, MCC	62160 E. Valley Crest Ct.	Tucson	AZ	85739	(520) 818-0800
Karen Coleman-Ostrov	1140 N Gilbert Rd Ste 109	GILBERT	AZ	85234	(480) 646-4969
Addie Edwards	11157 E Turnberry Rd	Scottsdale	AZ	85255	(480) 473-1441
Harold Feiner	3655 W Anthem Way Suite A-109, PMB 282	Anthem	AZ	85086	(623) 551-2042
James Feltman	1715 E Aurelius Ave	Phoenix	AZ	85020	602-535-5915
Tom Frederick	10231 Shady Rock Lane	Tucson	AZ	85749	(520) 749-4069
Catherine Gleason	8320 E San Rosendo	Scottsdale	AZ	85258-1831	(480) 951-2727
Diane Heinz	40497 N Friend Ave	San Tan Valley	AZ	85140	480-654-4214
Miriam Hyatt ACC	6145 E San Bernardino	Tucson	AZ	85715	(520) 303-0618
Yvonne Jamieson	4499 E Sourwood Drive	Gilbert	AZ	85298	(480) 279-5301
Lisa Kilpatrick	7234 N 173rd Ave	Waddell	AZ	85355	(602) 402-1472
Sam Kowalewski	8741 W Acapulco Ln	Peoria	AZ	85381	(623) 329-4415
Cindy Levine	16580 N 109th Way	Scottsdale	AZ	85255	(480) 696-7028
Gale Moran	3301 S Goldfield Rd #3045	Apache Junction	AZ	85119	(480) 961-8185
Susan Norman	14137 W Evans Dr.	Surprise	AZ	85379	(623) 518-6300
Brad Oakes	14613 E Larkspur Dr	Scottsdale	AZ	85259	(480) 447-9277
Bill OBrien	15866 W Avalon Drive	Goodyear	AZ	85395	(623) 374-6373
Nancy Olsen	3935 E Wildwood Drive	Phoenix	AZ	85048-7986	(480) 759-3322
Joan Roberts	36448 South Stoney Flower Dr	Tucson	AZ	85739-	(520) 825-2250
Bob Rodriguez	41626 N. Club Pointe Dr.	Anthem	AZ	85086-1960	(623) 551-7555
Alisa Sloan	655 W Silver Creek Rd	Gilbert	AZ	85233	(480) 626-8650
Annie Stimmel	26609 South Cloverland	Sun lakes	AZ	98118	(480) 883-6236
Cathy Tobin	5488 West Bandtail Court	Marana	AZ	85658	(520) 225-0435
Carol Ulinger	18654 N 72nd Drive	Glendale	AZ	85308-5827	(623) 566-8880
Ellyn Ventura	2323 E Sunnyside Drive	Phoenix	AZ	85028	(602) 595-9303
Laura Vucich, ACC	853 N State Route 89 #134	Chino Valley	AZ	86323	(928) 708-0670
Brian Weekly	11145 East Sonrisa Ave.	Mesa	AZ	85212	(602) 903-7234
Diana Aguilar	12621 Ranchero Way	Grass Valley	CA	95949	530-334-5285
Edgar Aguilar	5318 Ramsdell Ave	La Crescenta	CA	91214	(818) 542-6405
Jeanne Anderson	16294 Sun Summit Dr	Riverside	CA	92503	951-742-8033
Dana Apple	2662 Brindle Ct	Simi Valley	CA	93063	805-422-3003

Name	Street	City	State	Zip Code	Business Phone
Angela Baker	126 Amberstone Lane	San Ramon	CA	94582	(925) 361-5613
Iain Barnett	5559 Modena Place	Agoura Hills	CA	91301	(818) 865-9779
Robin Beeso	2130 E Duell St	Glendora	CA	91740	(626) 414-6024
Rodrigo Benipayo	1651 Allenwood Circle	Lincoln	CA	95648	916-258-7100
Emelita Bernardo	297 Beachview Ave	Pacifica	CA	94044	(650) 580-8297
Leann Bowen	3004 Clear Falls Ct.	Bakersfield	CA	93308	(661) 430-6272
Mike Brill, ACC, LS	399 Santa Elena Rd	Palm Springs	CA	92262	(760) 778-8079
Morris Brison Jr.	13622 Boeing St	Moreno Valley	CA	92553	951-732-8918
Mike Brodlieb	31606 Moonglow Ln	San Juan Capistrano	CA	92675	(949) 489-8500
Jeffery Broussard	3910 Marlesta Dr.	San Diego	CA	92111	858-342-4802
Bill Burdon	4445 Cartwright Ave. Unit 301	Toluca Lake	CA	91602	(818) 760-5111
Leila Cherry	2074 Talon Way	San Diego	CA	92123	858-384-2280
Yong Choi	1185 Bennett Court	Fremont	CA	94536	(415) 516-5224
Steven Chou	2646 Durfee Ave #168	El Monte	CA	91732	(213) 220-7988
Dori Cocadiz	1361 Hillside Blvd	South San Francisco	CA	94080	(650) 784-9054
Lalaine Concepcion-Bautista	16424 Alora Avenue	Norwalk	CA	90650	562-246-9185
Terence Croly	810 Eddy St. #401	San Francisco	CA	94109-7708	(415) 674-7500
Sheffield Crosby	1215 PINTO CT	AUBURN	CA	95603	(530) 988-5855
Rosemary Daniels, ACC	1920 Constitution Blvd Suite 6	Salinas	CA	93905	(831) 262-7246
Celi Del Rio Perez	11250 Playa St. #76	Culver City	CA	90230	(424) 777-6766
Grace Dumo	26373 Arboretum Way # 1306	Murrieta	CA	92563	(951) 399-3112
Steve Faber	54 Arguello Circle	San Rafael	CA	94901	(415) 485-0100
Klaus Feige	712-720 Sunnyside Rd.	Janesville	CA	96114	(530) 779-0550
Pauline Fernandez	40980 Promenade Chardonnay Hills	Temecula	CA	92591	951-200-3424
Morrie Frazier	1751 N Rogers	Clovis	CA	93619	(559) 299-4336
Mark Furlan	25922 Treetop Road	Laguna Hills	CA	92653	(949) 716-3020
Dee Gardetti	835A Fillmore St	San Francisco	CA	94117	415-363-9744
Juliet Garlejo	1045 Via Vera Cruz	San Marcos	CA	92078	(760) 715-3692
Alexandra Ghiozzi	704 Thompsons Drive	Brentwood	CA	94513	(925) 240-0932
Becky Gockel	3633 Torrnament Dr.	Palmdale	CA	93551	661-722-7447
Margaret Gomes	314 Rose Avenue	Los Banos	CA	93635-2600	(209) 826-2584
Michael Growney	3395 Oselot Way	Rancho Cordova	CA	95670	(916) 571-9055
Nancy Gunning	54680 Blue Gill, 112	Bass Lake	CA	93604	559-658-5667
Ismael Gutierrez	1477 Ridgeline Court	San Diego	CA	92154	787-736-2797
Terry Hall	8691 C Ave	Hesperia	CA	92345	760 240-4127
Lisa Hasselbach	3484 Cashmere St	Danville	CA	94506	925-718-3015
Don Hathaway	4740 Fourth St.	Carpinteria	CA	93013	805-978-5870
Sharon Heuton	20021 Gibbs Dr	Sonora	CA	95370	(209) 532-8637
Paul Hsia	800 High Street, #412	Palo Alto	CA	94301	(650) 321-6888
Debby Hughes, ECC, LCS	PO Box 1709 501 Valley Blvd., Ste. A3	Big Bear City	CA	92314	(909) 584-7525
Adrian Jefferson Chofor	4493 Spire St	Antioch	CA	94531	(925) 732-9321
Melanie Kaufmann	5448 Sur Mer Drive	El Dorado Hills	CA	95762	(916) 941-0794
Suzanne Klasen	19360 Rinaldi St #129	Porter Ranch	CA	91326	805-210-5327
Misty La Force	11811 Orgren St	Chino	CA	91710	(909) 393-1492
C.J. Larkin	6433 Topanga Canyon Blvd. #271	Woodland Hills	CA	91303	(818) 298-2663
Bob Leidner	78-075 Main St Ste 201	La Quinta	CA	92253	(760) 848-7200
Becky Lewis	3323 W. La Vida Ct.	Visalia	CA	93277	(559) 804-5116
Josh Liu	13689 Beaconsfield Ln	Eastvale	CA	92880	(951) 272-2172
Richard Lopes	7575 Squirewood Way	Cupertino	CA	95014	(408) 396-7063
Christina MacDougall	11664 Silvergate Drive	Dublin	CA	94568	(925) 895-3141
Des McCarthy	263 Strada Fortuna	Palm Desert	CA	92260-1802	(760) 773-9910
Aliza Meng	1142 S. Diamond Bar Blvd. #109	Diamond Bar	CA	91765	(909) 693-3584
Tina Metzger	953 Lakeview Dr.	South Lake Tahoe	CA	96150	(619) 807-5898
Margaret Miner	65 Foothill Place	Pleasant Hill	CA	94523	925-399-4269
Wendy Montebello	30211 Avenida de las Banderas Suite 200	Rancho Santa Margarita	CA	92688	(949) 681-8092

CruiseOne Active Units as of 12/31/2015

Name	Street	City	State	Zip Code	Business Phone
Kristie Morrison	21606 Devonshire St. #5172	Chatsworth	CA	91311	(818) 927-2288
Connie Ng	4886 Birkdale Circle	Fairfield	CA	94534	(707) 766-0904
Laura North	2828 N. Danbury Street	Orange	CA	92866	714-282-1600
Joni Notagiacomo ACC	11301 W Olympic Blvd # 533	Los Angeles	CA	90064	(310) 338-2155
Dawn O'Brien	130 E San Fernando Street #301	San Jose	CA	95112	(408) 490-4351
Anthony Ojogwu	731 Deerwood Avenue	Lathrop	CA	95330	(209) 665-3015
Jeanette Pan	27 Nantucket Place	Manhattan Beach	CA	90266	(310) 765-4023
Steven Pardines	349 Kiawah River Drive	Oxnard	CA	93036	(805) 485-2005
Richard Perez	841 Brittany Circle	Hollister	CA	95023	(831) 313-0661
Susan Pretkus-Combs	32722 Coppercrest Dr.	Trabuco Canyon	CA	92679	(949) 709-0098
Neil Ralph	4903 Orinda Avenue	View Park	CA	90043	(323) 309-8208
Nancy Real	20011 US Highway 18 #120	Apple Valley	CA	92307	(760) 566-6677
Heather Riendeau	1320 Gowen Drive	Tracy	CA	95377	(209) 275-1221
John Robinson	294 W Chennault	Clovis	CA	93611	(559) 297-5274
Hugo Rodriguez	125 Emma Pl	Brawley	CA	92227	760-679-5079, Ext 700
Todd Roth	6245 Lena Ave	Woodland Hills	CA	91367	(619) 578-8863
Parrish Roth ACC	3060 Hillside Ave	Norco	CA	92860	(951) 734-4196
Andrew Sais	10135 Walnut Ave	South Gate	CA	90280	(323) 319-2877
Christy Scannell	4450 Caminito Ocio	San Diego	CA	92108	(619) 955-5535
Albert Shaterian	1438 Rancho View Dr.	Lafayette	CA	94549	(925) 930-0620
Scott Shiroma	336 Suncrest Circle	Brea	CA	92821	(424) 201-2264
Melania Silva	835 Centennial Drive	Vista	CA	92081	(760) 672-8086
Kim Soda	4747 Oceanside Blvd Ste G	Oceanside	CA	92056	760-610-6228
Shannon Speaker, ACC	8620 Belford Ave. #405	Los Angeles	CA	90045	(310) 216-9057
Ida Tatone	17308 Crest Heights	Santa Clarita	CA	91387	(661) 424-7224
Patrick Thompson	2216 Lee Way	Roseville	CA	95661	(916) 780-0220
Ann Tu	28 Copper Leaf	Irvine	CA	92602	(714) 442-3632
Stephen Walker	7593 Sylvan Creek Ct.	Citrus Heights	CA	95610	(916) 918-0499
DeAnna Watters	22431 Antonio Pkwy, Suite B-615	Rancho Santa Margarita	CA	92688	(949) 306-2563
Mark Wolfe	74923 Hwy 111 #213	Indian Wells	CA	92210	(760) 880-9313
Ann Wu	560 S. Avenida Faro	Anaheim Hills	CA	92807	(714) 974-8384
Jacquelin Yerondopoulos	3525 Del Mar Heights Rd # 146	San Diego	CA	92130	(858) 794-9241
Dickson Yeung	832 Pomeroy Ave #74	Santa Clara	CA	95051	408-982-6688
Monica Calenda	558 Castle Pines Parkway, Unit B-4 #215	Castle Pines	CO	80108	(303) 325-7600
Kathleen Carmer	8445 Parfet Court	Arvada	CO	80005-5226	(303) 456-6466
Todd Elder	5677 S Lowell Blvd	Littleton	CO	80123	520-729-1265
Genie Fellmer, LS	6257 South Boston Ct	Englewood	CO	80111	(303) 770-0332
Dana Garies	5092 Horned Owl Way	Parker	CO	80134	1-800-381-3595
Mike Jordan	7131 Dunklau Rd	Ft. Garland	CO	81133	(719) 379-3133
Steve McKenna	2647 Trailblazer Way	Castle Rock	CO	80109	(720) 542-9864
Lynn Ogden	5671 S Hannibal Way	Centennial	CO	80015	(720) 524-8560
Caroline Schulte	5052 Eaglewood Lane	Johnstown	CO	80534	970-250-4481
Michael Siemens	1298 Main Street #4100	Windsor	CO	80550	(951) 291-9223
George Brengle	35 Cove Side Lane	Stonington	CT	6378	(860) 468-4933
Lindsey Carroll	141 Wildcat Rd.	Madison	CT	6443	(203) 421-6536
David Cogan	38 Applewood Lane	Avon	CT	6001	(860) 561-5700
Jeffrey Greene	4 Strawberry Lane	Old Lyme	CT	6371	(860) 598-9648
Stephen Leitch	187 Buck Hill Road	Canterbury	CT	6331	(860) 333-7624
Sonja Michael	20 Belle Avenue	Enfield	CT	6082	(860) 741-3514
Wesley Miller	62 Anella Drive	Bethany	CT	6524	(203) 898-4542
Karen Quinn-Panzer	39 Lawrence Ave.	Milford	CT	6460	(203) 647-3107
Susan Sayers	110 Skinner Road	Berlin	CT	6037	(860) 829-0492
Trinita Brown	2916 Stephenson Place NW	Washington	DC	20015	(202) 237-8418
Sherman Rainge	3298 Theodore R Hagans Dr NE	Washington	DC	20018	(202) 506-1565

Name	Street	City	State	Zip Code	Business Phone
Bob Cardaneo, ACC CSS	32317 Mulligan Way Baywood Greens	Long Neck	DE	19966	(302) 945-4620
Bobbie Haupt	63 Long Rifle Ct	Newark	DE	19702	(302) 737-2312
John Morris	379 Wheel of Fortune Rd	Dover	DE	19901	(302) 678-3239
Elaine Nolan ECC	159 Orchard Grove Court	Camden	DE	19934	(302) 698-6468
Jill Allenbaugh	21515 Southern Charm Dr	Land O'Lakes	FL	34637	(813) 996-3815
Eddie Alvarez	6557 Pomeroy Circle	Orlando	FL	32810	(321) 251-5345
Tina Amidon	37 Cedar Hill Lane	Tequesta	FL	33469	(561) 308-2644
George Anderson	16 Lorelei Ave	Lehigh Acres	FL	33936-5928	(239) 303-8540
Joan Aselage	1813 Wards Landing Court	Orange Park	FL	32003	(904) 278-1105
Katy Bachman, ACC	2325 SW 20th Terr.	Cape Coral	FL	33991	(239) 677-3005
Maria Barrios	176 South Hibiscus Dr	Miami Beach	FL	33139	(786) 390-7358
Tom Bartimus	135 N Champions Way Unit #212	St Augustine	FL	32092	(904) 392-1703
Marcelo Batista	212 E Hillsboro Blvd #246	Deerfield Beach	FL	33441	(954) 588-7853
Agustina Bautista	6526 Fox Tree Lane	Lakeland	FL	33813	(863) 644-3150
Kinga Bekier	2920 Anniston Rd	North Port	FL	34288	(941) 803-4852
Ron Bell	8721 Piazza del Lago Cir. Unit 103	Estero	FL	33928	(305) 731-2483
Juanita Bion	1206 SW 51st St	Cape Coral	FL	33914	(239) 540-2564
Jay Boles	2819 Old Carriage Lane	Fort Walton Beach	FL	32547	850-244-0267
Donna Bonneau	12551 Bassbrook Lane	Tampa	FL	33626	813-433-0050
Candice Bourne, ACC	6981 SW 20th St.	Margate	FL	33068	(954) 968-6762
Jenifer Breaux	15210 Fishhawk Preserve Drive	Lithia	FL	33547	(813) 667-7000
Robin Bresin	10876 La Salinas Circle	Boca Raton	FL	33428	(561) 852-6717
Nathan Brown	321 North DeVilliers St. Suite 227	Pensacola	FL	32501	(850) 432-2204
Ed Brozosky	13141 McGregor Blvd. #5	Ft. Myers	FL	33919	(239) 689-1356
Mary Ann Buchanan, ACC	2565 86th Court	Vero Beach	FL	32966-5018	(772) 567-8766
Karen Bultemeier	33809 Terragona Drive	Sorrento	FL	32776	(407) 788-3009
Amanda Bustillos	3959 Royal Pines Dr.	Orange Park	FL	32065	904-375-8786
Judy Cabaniss	4460 Aberdeen Circle	Viera	FL	32955	(321) 504-0237
Carlos Caicedo	15757 Pines Blvd, Suite 214	Pembroke Pines	FL	33027	(954) 417-3626
Frank Castiglione	10715 Versailles Blvd	Wellington	FL	33449	(561) 333-7785
Mariel Chandler	330 5th Avenue	Indialantic	FL	32903	(321) 622-4150
Dennis Chen	8345 NW 66th St #4137	Miami	FL	33166	(305) 728-4613
Marty Christoffersen	10644 Gooseberry Ct.	Trinity	FL	34655	(727) 645-5814
Robbie Claus	12809 Miramar Place	Tampa	FL	33625-	(813) 963-3700
Janette Collazo	36721 Sandy Lane	Grand Island	FL	32735	(352) 434-8128
Susan Collins	2881 E Newhaven St	Inverness	FL	34453	(352) 419-4310
Rick Cooler	2008 Seagate Ave.	Neptune Beach	FL	32266	(904) 458-8013
Sandra Cunningham	10335 Boynton Place Circle	Boynton Beach	FL	33437	(561) 740-7576
Jennifer Davenport	4213 W Wisconsin Ave	Tampa	FL	33616	407-963-3675
Sharon Davis	8711A SW 91st Street	Ocala	FL	34481	(516)767-0510
Tom Delaney	11017 River Trent Court	Lehigh Acres	FL	33971	(239) 332-3335
Maria DelRosario	1255 W 46 Street #23	Hialeah	FL	33012	(305) 828-3866
Corey Determan	269 Carriann Cove Trail W	Jacksonville	FL	32225	904-410-4116
John Dews	2962 Longbrooke Way	Clearwater	FL	33760-1719	(727) 536-9991
Eddie Diaz	5132 Oak Island Rd	Orlando	FL	32809	(407) 392-2156
Robert Ditmars, Jr.	7035 ANTIGUA PLACE	Sarasota	FL	34231	(941) 650-7770
Elizabeth Dominguez	7897 Glen Echo Road North	Jacksonville	FL	32211	(904) 366-6645
Jennifer Doyle	2511 Coral Ridge Circle	Melbourne	FL	32935	(321) 241-4270
Christopher Drobny	309 Canna Drive	Davenport	FL	33897	(352) 874-7090
Tammy Duffield	1632 N Federal Hwy	Boynton Beach	FL	33435	1-844-GO4-VACA
Karl Duncan	3000 NE 5th Terr #204A	Wilton Manors	FL	33334	(954) 306-1499
William Erickson	13317 Waterford Castle Drive	Dade City	FL	33525	(813) 991-7908
Edward Eylward	3404 Rochelle Court	Clearwater	FL	33761	(727) 786-3600
Edward Farrell	1930 Harrison St Ste 305	Hollywood	FL	33020	(754) 216-1513

Name	Street	City	State	Zip Code	Business Phone
Susan Feldman	11718 SE Federal Highway	Hobe Sound	FL	33455	(772) 777-2700
Sandy Fischer	16841 Colchester Court	Delray Beach	FL	33484	(561) 637-0606
Joseph Folz	5100 Burchette Rd, #705	Tampa	FL	33647	(813) 892-3666
Rita Foris	19667 Turnberry Way suit10-J	Aventura	FL	33180	(786) 207-2939
David Foxlow	6094 14th St. West Ste. 172	Bradenton	FL	34207	(941) 355-9704
Kathleen Freer, ACC	3757 Sunward Drive	Merritt Island	FL	32953	(321) 735-0202
Jo Freese	2457 Buttonwood Run	The Villages	FL	32162	(352) 350-6341
Eddie Fresneda	4186 Quail Wood Dr	St. Cloud	FL	34772	(407) 749-6801
David Frost	6514 Omoko St.	Panama City	FL	32404	(850) 481-1003
Adriana Galli	7350 SW 89th St	Miami	FL	33156	(786) 373-7878
Joanne Garroway	5982 Las Colinas Cir	Lake Worth	FL	33463	(561) 967-4646
Graham Garson	334 3rd Rd	Key Largo	FL	33037	(305) 395-6346
Richard Gemelli	662 SW McCracken Avenue	Port St Lucie	FL	34953	(772) 873-4060
Sonya Gerber	6940 30th Square Apt. 203	Vero Beach	FL	32966	(772) 774-7922
Randy Gonzalez	7780 49th St. N Suite 316	Pinellas Park	FL	33781	727-362-6202
Connie Gonzalez	17931 SW 35th St	Miramar	FL	33029	(954) 931-2912
Judi Gordan, MCC	10227 Grand Oak Circle	Madeira Beach	FL	33708	(727) 397-1900
Jean Gracia	7225 W. Fairfield Dr. #D4	Pensacola	FL	32506	850-466-2080
Caryn Graham	1190 Fairway Dr	Dunedin	FL	34698	(727) 741-1438
Mary Jo Griseuk	14022 Fiesta Circle	Jacksonville	FL	32225	(904) 930-4702
Maggie Gulkin	1820 NE Jensen Beach Blvd	Jensen Beach	FL	36957	(321) 442-7291
Richard Haas	130 East Marion Ave. Box 510927	Punta Gorda	FL	33950	(800) 983-6857
Mara Hargarther	101 Marketside Avenue Suite 404-174	Ponte Vedra	FL	32081	(904) 280-1992
Gael Harrison	1640 PRAIRIE OAKS DRIVE	SAINT CLOUD	FL	34771	(407) 891-8282
Ami Heising	4611 S. University Dr #413	Davie	FL	33328	(954) 999-4810
Kay Hicks MCC	1412 14th Lane	Palm Beach Gardens	FL	33418	(561) 776-1667
Mike Jacobs	10297 NW 53rd St	Sunrise	FL	33351	(954) 333-8645
Denise Januario	442 Lakeside Circle	Sunrise	FL	33326	(954) 676-4173
Heather Johnson	3221 Bayflower Ave	Harmony	FL	34773	(770) 286-0524
Sha Johnson	1336 Charles Street	Orlando	FL	32808	(407) 270-5307
Richard Johnson	6477 Marbletree Ln	Lake Worth	FL	33467	(561) 968-1900
Sean Kennedy	12032 SW Knightsbridge Ln	Port St. Lucie	FL	34987	(772) 345-3298
Kristine Kerns	3250 Westcott Ct	Palm Harbor	FL	34684-1623	(727) 786-1838
Debbie Knox	1634 Morning Dove Loop North	Lakeland	FL	33809	(863) 815-0995
Allen Kreisberg	4782 W. Commercial Blvd	Tamarac	FL	33319	(954) 449-9826
Stuart Kupfer	LeZzure 11231 US Highway 1, Suite 228	North Palm Beach	FL	33408	561-249-7636
Winston Laltoo	6720 Paul Revere Court	Orlando	FL	32809	(407)-579-8190
Patricia Feil Langhorne	162 SE Crestwood Circle	Stuart	FL	34997	(772) 221-7550
Kristina Lauderdale	4330 Hillcrest Dr. #308	Hollywood	FL	33021	(954) 300-2503
Carol LeBert, MCC	96195 Piney Island Drive	Fernandina Beach	FL	32034	(904) 844-2185
Curt Leming	8123 Sorrento Ln	Naples	FL	34114	(239) 204-2200
Dianne Levy	18535 Egret Way	Boca Raton	FL	33496	(561) 672-1174
Thomas Lockett	2040 Foxtail View Ct	West Palm Beach	FL	33411	(561) 444-3526
Jacqueline Loisage	3956 Town Center Blvd	Orlando	FL	32837	(407) 847-0062
Vince Loria	4780 Country Meadows Blv	Sarasota	FL	34235	(941) 342-9555
Trapper Martin	7836 Holiday Isle Drive Unit 203	Belle Isle	FL	32812	(202) 330-1301
Randy Martinez	1028 Gould Place	Oviedo	FL	32765	(407) 731-5565
Rechil Martino	9943 Parker Lake Circle	Navarre	FL	32566	(850) 803-3874
Robin Matthews	18608 Harbor Light Way	Boca Raton	FL	33498	(561) 488-5656
Maimane M'Boya	4318 Hanbury Dr.	Zephyrhills	FL	33545	(813) 312-5768
John McKay	633 S. Palmetto Ave. #208	Daytona Beach	FL	32114	(386) 682-0422

Name	Street	City	State	Zip Code	Business Phone
Shirley Melachrinoudis	2025 SE Triumph Rd.	Port St. Lucie	FL	34952	(772) 530-2001
Jeffery Miller	36 Temple Ave SW	Fort Walton Beach	FL	32548	(850) 374-1252
Leilani Mixon, ACC	7010 NW 39th Ct	Coral Springs	FL	33065	(954) 309-0255
Irene Mocharski	1400 Celebration Ave	Kissimmee	FL	34747	(845) 638-3984
Moriah Moore	28051 US Highway 19 N Suite 106	Clearwater	FL	33761	(727) 493-1551
David Nagy	6177 SE Georgetown Place	Hobe Sound	FL	33455	(772) 237-3910
Nancy Nelson	1705 Elsie Park Court	Kissimmee	FL	34744	(407) 348-1776
Carolyn Nemia, ECC, LS	9323 Aviano Drive	Fort Myers	FL	33913	(609) 625-8100
Sharon Newby	3725 North Citrus Circle	Zellwood	FL	32798	407-309-7447
Michelle Newell	2910 Kerry Forest Pkwy 4D-351	Tallahassee	FL	32309	850-893-7300
Merci Newquist	1070 Kersfield circle	Lake Mary	FL	32746	(407) 371-7634
Special Offers	1201 W Cypress Creek Road Suite 100	Fort Lauderdale	FL	33309	1-800-CRUISE-1
Gersom Ortiz	13525 Bartram Park Blvd Apt 231	Jacksonville	FL	32258	(904) 930-4079
Joan Orzech	1802 SW Monterrey Lane	Port St Lucie	FL	34953	(772) 340-1855
Gail Pastor	1993 N. Eagle Chase Dr.	Hernando	FL	34442	(352) 527-8473
Dawn Perreault	11434 Fort Lauderdale PL	Venice	FL	34293	(941) 786-0223
Connie Phillips	3500 Bay Island Circle	Jacksonville Beach	FL	32250	(904) 208-2796
Michelle Porras	304 Indian Trace #425	Weston	FL	33326	(954) 384-9100
Raja Raman	11172 Turnbridge Drive	Jacksonville	FL	32256	(904) 446-8093
Michael Ramdial	6466 South Goldenrod Rd Unit C	Orlando	FL	32822	(321) 209-2307
Barbara Rice	2072 Cortez Ave	Vero Beach	FL	32960	(772) 569-1821
Donna Richards	5390 Dominica Street	Vero Beach	FL	32967	(772) 569-1977
Alan Richman ACC	4124 8th Ct	Lantana	FL	33462	(561) 899-3206
Oriel Ross McKinney	2412 Antlia Dr	Orlando	FL	32828	(407) 504-7677
Joel Sam	13750 W Colonial Dr, Suite #347	Winter Garden	FL	34787	202-441-7680
Ralph Santisteban	16085 SW 101 Terrace	Miami	FL	33196	(305) 752-5500
HJ Sauer	11523 PALMBRUSH TRAIL Suite #194	Bradenton	FL	34202	(941) 312-6976
Ron Scavron	Festival Marketplace 2900 West Sample Rd, Booth 5305	Pompano Beach	FL	33073	(954) 227-7772
Bill Schneider ACC	10236 Charleston Corner Road	Tampa	FL	33635	(813) 855-0162
Chris Schubert	28537 Hanging Moss Loop	Wesley Chapel	FL	33543	(813) 322-0107
Edward Scott	23110 State Rd 54 #335	Lutz	FL	33549	813-995-0937
Serkan 'Seko' Sener	3301 NE 1st Ave #2913	Miami	FL	33137	(786) 231-6676
David Senita	8970 NW 148 Terr	Miami Lakes	FL	33018	(786) 235-5057
Laurie Shuss	11851 Rosalinda Court	Ft. Myers	FL	33912	239-603-6040
Alfredo Silva	800 N Miami Avenue E1007	Miami	FL	33136	(786) 467-0623
Sherri Skipper	15510 Laguna Hills Drive	Ft. Myers	FL	33908	(239) 454-0550
Andy Skolnick	1301 Baez Way	The Villages	FL	32162-	(352) 751-1122
Steven Smarra	1295 Gembrook Ct	Royal Palm Beach	FL	33411	(561) 935-4001
Linda Smith	6825 Bluffs Blvd	Tampa	FL	33617	(813) 980-1499
Vermelle Smith, ACC	6001-21 Argyle Forest Blvd #332	Jacksonville	FL	32244	(904) 908-0858
Alex Sotolongo	6917 Collins Ave, Suite 405	Miami Beach	FL	33141	786-356-8735
Candie Steinman,MCC	11711 Pinewood Lakes Dr	Ft. Myers	FL	33913	(239) 331-6751
Susan Stevens	1632 Lake Rhea Dr	Windermere	FL	34786	(407) 258-8726
Paul Stevens	340 NW 35th Court	Oakland Park	FL	33309	(954) 561-8829
Ronald Stewart	1050 Satin Leaf St.	Hollywood	FL	33109	(954) 927-9048
Mack Stutzman	909 Shady Canyon Way	Poinciana	FL	34759	(863) 496-5262
Mary Swint	52 Riley Road # 321	Celebration	FL	34747	(407) 809-4808
Stephen Swisher	16206 Coopers Hawk Ave	Clermont	FL	34714	(352) 404-6052
Sarah Teasley	533 East Citrus Street	Altamonte Springs	FL	32701	(407) 401-8781
Ray Teet	2740 SW Martin Downs Blvd #302	Palm City	FL	34990	(772) 237-3496

Name	Street	City	State	Zip Code	Business Phone
Denise Terkosky ECC, LCS	329 Chicasaw Court	Jacksonville	FL	32259	(904) 230-2565
Isabel Test	1 Test St	Test	FL	33009	(954) 958-3700
Ayana Thomas	2758 NW 196 Terrace	Miami Gardens	FL	33056	(561) 600-0434
Angie Tilden	6894 Nelson Street	Navarre	FL	32566	850-816-7568
Gunnar Todal	6278 North Federal Highway #197	Fort Lauderdale	FL	33308	(484) 764-9010
Mark Tornetta	7512 Dr. Phillips Blvd. Suite 50-961	Orlando	FL	32819	(407) 217-6898
Amarilis Torrech	509 Chickasaw Trail	Orlando	FL	32825	407-683-9669
Monica Troxell MCC	523 Coral Trace Blvd	Edgewater	FL	32132	(386) 410-4444
Richard Truitt	915 Doyle Road Suite 303-228	Deltona	FL	32725	407-739-7686
Tammie Vassou	12910 NE 75th Street	Bronson	FL	32621	(352) 486-8998
Arnold Velazquez	8011 West 18 Lane	Miami Lakes	FL	33014	(786) 565-2785
Jill Venturi	6055 46th Lane	Vero Beach	FL	32967	(772) 564-2477
Jeffrey Vest	2050 3rd Ave N	St Petersburg	FL	33713	(727) 258-8429
Victor Vianello	5801 SW 50th Ter.	Miami	FL	33155	(305) 665-1517
Bryan Villella	4665 SW 28th Ave	Ft Lauderdale	FL	33312	(754) 201-1079
Darrell Vincent	7150 Plantation Rd #327	Pensacola	FL	32504	(850) 637-8765
Carrie Volpe	1819 SW Jupiter Blvd	Palm Bay	FL	32908	(321) 574-0292
Rowena Weese	12285 92nd St	Largo	FL	33773	(727) 415-3674
Scott Williamson	2417 16th Ave W	Bradenton	FL	34205	941-757-8434
George Wilson	822 Dolphin Drive	Panama City Beach	FL	32408	(850) 708-8796
Michael Wofford	9447 Dowden Road Unit 13309	Orlando	FL	32832	(407) 247-8125
Anita Wolmetz	11698 Briarwood Circle #2	Boynton Beach	FL	33437	(561) 742-9600
Norman Wray	875 SW 173 Ave	Pembroke Pines	FL	33029	954-451-6139
Joseph Wright	4077 Luther Fowler Rd	Pace	FL	32571	(850) 393-2322
Barbara Baez	10800 Alpharetta Hwy Suite Suite 208- 485	Roswell	GA	30076	(678) 810-1804
Ralph Barker	530 Wingate Rd.	Ellijay	GA	30540	(706) 698-7972
Lawrence Barnes	5916 East Lake Pkwy Suite 275	McDonough	GA	30253	678-431-8365
LaSheba Barnhill	267 Grandview Lane	Powder Springs	GA	30127	(678) 905-0215
Evancia Baron	32 Finch Trl NE	Atlanta	GA	30308	(404) 907-1936
Susanne Bender	980 Birmingham Road Suite 501-335	Milton	GA	30004	(803) 427-3361
Rosendo Bryden	1461 Log Cabin Lane	Lawrenceville	GA	30045	1-770-822-1771
Brian Campbell	2730 Peachtree Industrial Blvd #101	Duluth	GA	30097	(770)233-3131
Laz Economidis, A.C.C.	880 Marietta Hwy Suite 630-321	Roswell	GA	30075	(770) 650-7332
Terry Edwards	3537 Club Drive	Kennesaw	GA	30144	(770) 308-2200
Joe Floyd	5200 GreystoneSummit Dr Suite #905	Columbus	GA	31909	(973) 868-1404
ChrisAngel Fuller	913 Bryan Circle	Grovetown	GA	30813	(706) 925-7350
Carol Gamble	102 Mallard Dr	Savannah	GA	31419	(912) 927-1929
Michele Harkins	3350 Atlanta Road	Smyrna	GA	30080	(404) 388-3358
Valerie Harris	4780 Ashford Dunwoody Rd., Ste. A483	Atlanta	GA	30338	(770) 783-5273
Ronald Hunt	1911 Grayson Hwy Ste 8-112	Grayson	GA	30017	(770) 807-0696
Darlene Jefferson	5472 Tyree Rd	Winston	GA	30187	678 809-5905 ext 402
L'Anda Johnson	801 McGill Park Ave NE	Atlanta	GA	30312	(404) 260-7400
Rashonda Kennedy	2146 Roswell Rd Suite 108-313	Marietta	GA	30062	(708) 261-8411
Kathleen Knitter	156 Peachtree East Shopping Center #103	Peachtree City	GA	30269	(678) 364-8610
Deborah Kogel	106 Wiley Bridge Ct	Woodstock	GA	30188	(678) 854-8000
Wendy Krug	291 Wentworth Drive	Canton	GA	30114	678.880.4919
Lisa Lee-Moore	104 Sea Lane	Tybee Island	GA	31328	(912) 786-4446
Jeffrey Lemon	832 Arlington Dr	Columbus	GA	31907	(706) 221-5622
Catherine Lucas	25 Glenwood Court	Pooler	GA	31322	(912) 480-9778

Name	Street	City	State	Zip Code	Business Phone
David Lutchen	3875 Grizzard Trail	Norcross	GA	30092	(404) 963-8268
Desiree Maynard	1756 Harmony Hills CT	Lithonia	GA	30058	678-922-8200
Sammy McAfee	728 Winchester Cir.	Macon	GA	31210	478-954-2495
Oliver McClellan	7494 Regatta Way	Flowery Branch	GA	30542	(770) 982-5517
Luann McDonal	173 Chattahoochee Farms Dr	Newnan	GA	30263	(678) 423-1259
Timothy Myers	301 East Gaines St.	Dublin	GA	31021	(478) 410-3202
Wayne Parton	2566 Shallowford Rd, Ste. 104-321	Atlanta	GA	30345	(404) 220-8485
Susan Perez	3905 Weeping Willow Lane	Loganville	GA	30052	(770) 599-7013
Lynne Perlitz	5176 Shotwell St	Woodstock	GA	30188	(770) 485-5371
Michael Powers, CTA, ACC	1860 Sandy Plains Rd, #204-154	Marietta	GA	30066	(404) 445-5486
LaQuinda Randell	1911 Grayson Hwy Suite 8-140	Grayson	GA	30017	(470) 695-1152
Alan Rosenbaum	5085 Morton Ferry Circle	Johns Creek	GA	30022	(770) 664-9010
Deborah Scariano	110 Great Egret	Brunswick	GA	31523	(912) 230-7075
James Sewell	53 East Jarman Street	Hazlehurst	GA	31539	(912) 375-3777
Jessica Slater	87 Thorncliff Court	Acworth	GA	30101	(770) 718-9147
Robert Smith	611 Cambridge Farms Dr	Hoschton	GA	30548	(706) 534-0335
Renee Stookey	5115 Hill Rd	Acworth	GA	30101	(770) 975-0419
Terry Taber	19 Red Apple Terrace	Taylorsville	GA	30178	(770) 684-8644
Regina Tarpley	3934 East First Street	Blue Ridge	GA	30513	(706) 974-0158
Mary Ann Thomas	P.O. Box 826	Locust Grove	GA	30248	(678) 586-3125
Brian Thuman	389 Grove Hill Drive	Stockbridge	GA	30281	(770) 474-6208
Bruce Tuten	59 Palmer Blvd	Savannah	GA	31410	(912) 656-4115
Sheryl Van Aken	980 Birmingham Road Suite 501-371	Milton	GA	30004	(678) 292-5881
Dawn Warner	1324 Rockbridge Rd	Stone Mountain	GA	30087	404-666-4484
Bob Yeager	114 Barber Drive	Stockbridge	GA	30281	(770) 474-4540
Mike Ziegenbalg MCC	11480 Big Canoe	Jasper	GA	30143-5111	(706) 579-5005
Christopher Abernathy	747 Amana St #2117	Honolulu	HI	96814	808-947-1100
Randy Ross	157 Gordon Rd	Wahiawa	HI	96786	(808) 240-1308
Jeff Heckroth	321 SW Hickory Glen	Grimes	IA	50111	(515) 259-9011
Elaine Lesch	15419 Oakwood Dr	Urbandale	IA	50323	(515) 986-5027
Melody Mabbitt	1751 Madison Ave., #328	Council Bluffs	IA	51503	(712) 323-7844
Mary Kay Wik	930 2nd Ave So	Clinton	IA	52732	(563) 519-0800
Cruisy-Susie Conger	4230 N Ballantyne Lane	Eagle	ID	83616	208-968-9007
James Hail	322 N. Promenade Loop #204	Post Falls	ID	83854	(208) 457-9808
Sharon Kevins	4986 West Palmwood Lane	Post Falls	ID	83854	208-773-0001
Shane Olson	4282 Liberty Dr	Idaho Falls	ID	83406	(208) 589-3850
Robert Ryan	13601 W McMillan Rd Ste 102	Boise	ID	83713	(208) 904-3714
Peg Andrules	318 Stillwater Ct	Wauconda	IL	60084	(847) 469-8888
Bridgett Bartels	95 W Karen Lane	Round Lake Beach	IL	60073	(847) 201-8654
Sonya Bautista	3187 W. 9000 N. Rd	Manteno	IL	60950	(815) 258-3609
Candace Chapman	2558 Lakeshore Dr.	Columbia	IL	62236	(618) 281-9144
Gail Fino	2133 S Colby Dr Land and Sail	McHenry	IL	60050	(815) 477-2537
Margaret Fournier	453 Raintree Drive Unit 3D	Glen Ellyn	IL	60137-6721	(630) 858-5960
Bonnie Greenberg	16257 Hummingbird Hill Drive	Orland Park	IL	60467	(708) 403-8222
Casandra Hughes	2948 Kirk Road Suite 106-361	Aurora	IL	60502	(630) 361-0006
Aaron Janis	P.O. Box 797	Orland Park	IL	60462	(708) 301-9288
Susan Junior	310 S Michigan Ave	Chicago	IL	60604	(630) 778-8523
Jessica LaPage	310 Moody St.	E. Dubuque	IL	61025	(563)580-6326
Rick Lynch Jr.	1015 Mulberry St. Apt. D	Highland	IL	62249	813-482-7416
Tim Maruyama	800 Roosevelt Rd Building A Suite 15	Glen Ellyn	IL	60137	331.213.2075
Erica Minella, ACC	904 Moultrie Ct.	Naperville	IL	60563	(630) 506-5541
Patty Moss	1530 North Dearborn Parkway 8S	Chicago	IL	60610	(312) 255-7465

CruiseOne Active Units as of 12/31/2015

Name	Street	City	State	Zip Code	Business Phone
Darlene Poindexter	4275 Biverton Dr	Swansea	IL	62226	(618) 207-2255
Barbara Prusinski	7802 W 100th Street	Palos Hills	IL	60465	(708) 204-7768
John Rose CTA, ECCS, LCS	3609 W. 116th Street	Chicago	IL	60655-3674	(773) 779-3020
Tom Sikorski	486 Valleyview Dr	Bartlett	IL	60103	(847) 893-5115
Ade Sobo	2901 S. Michigan Avenue Apt 1009	Chicago	IL	60616	(312) 260-0997
Matthew Tadla	22563 Reserve Circle	Plainfield	IL	60544	(815) 577-7655
Ira Taubin	610 Farrington Drive	Buffalo Grove	IL	60089	224-400-4203
Robert Turetsky	1401-H North Wieland Street	Chicago	IL	60610-1216	(312) 664-4204
Valerie Westbrook	15938 Ashland Ave	Harvey	IL	60426	(708) 596-0025
Steffany Daft	6218 21st Century Drive	Charlestown	IN	47111	(812) 748-9234
Charles Eppers	6648 Catfish Dr	Nineveh	IN	46164	(317) 474-6018
Valerie Forker	5355 W 100 So.	Kimmell	IN	46760	(260) 635-2050
Laura Gamm	348 S Washington St.	Danville	IN	46122	(317) 718-0267
William Gott	8516 Charleston Ct.	Avon	IN	46123	(317) 451-4232
Mike Harris	10412 Brigs Ct	Indianapolis	IN	46256	(317) 863-0420
Lyndon Liburd	12011 Timberfield Ct	Sellersburg	IN	47172	(812) 248-9811
Rob Maciel	1101 Cumberland Crossing Dr, 277	Valparaiso	IN	46383	(219) 246-7436
Gary Mercer	1024 Talon Ct	Greencastle	IN	46135	765-630-3134
Kevin Rollings	206 W Ontario Dr	Muncie	IN	47303	317 797 8290
Tracy Rust	303 Lambert St	Knox	IN	46534	(574) 772-0809
Deborah Tatter	331 Main Street P.O. Box 256	Rochester	IN	46975	(574) 223-9494
Rich Walton	401Thornberry Drive	Carmel	IN	46032-1260	(317) 844-0140
Tatiana Warner	6226 Landover Place	Fort Wayne	IN	46815	(260) 479-0899
Nichole Wilhite	4388 Frame Rd.	Newburgh	IN	47630	812-773-8747
Angela Harvey ACC	649 N. 61st	Kansas City	KS	66102	(913) 299-0363
Scott Higgins	4021 SW 10th ST PMB 313	Topeka	KS	66604	(913) 406-5083
David Operach	11157 West 146th Ter	Olathe	KS	66062	(913) 951-8790
Lisa Slape	2002 N. Colt Ct.	Andover	KS	67002	(316) 444-1138
Megan White	2015 S Popler	Newton	KS	67114	(316) 804-4479
Jim Allen	922 Dry Valley	Villa Hills	KY	41017	859-331-1534
Nanette Bonte	1909 Clarke Pointe Dr	Crestwood	KY	40014	(502) 742-4240
Sue Buckman	1429 Stagecoach Road	Frankfort	KY	40601	(502) 352-1351
David Crabtree	128 Wood Lane	Hodgenville	KY	42748	(757) 657-1124
Rhonda Day	10502 Florian Rd	Louisville	KY	40223	(502) 690-3333
John Forsberg	1067 N. Main #101	Nicholasville	KY	40356	336-252-2997
Page Langston	7302 Supremus Drive	Louisville	KY	40214	502-243-4201
Barbara Payne	3015 Crab Orchard Road	Stanford	KY	40484-9741	(606) 365-1113
Bonnie Roth	2009 Northfield Dr	Louisville	KY	40222-6320	(502) 425-6664
Mark Thow	5320 Chateau Court	Independence	KY	41051	(859) 307-9105
Jonathan Walson	6529 Watson Lane	Florence	KY	41042	(859) 525-0222
Shannon Ware	4668 Saron Drive	Lexington	KY	40515	(859) 317-5983
Amber Burkman	2272 Henry Clay St	Mandeville	LA	70448	(915) 241-6096
Barbi Carson	315 Michigan Ave	Slidell	LA	70458	(985) 265-4759
Brad Harris	1503 S Chateau Circle	Lake Charles	LA	70605	(337) 477-2677
Shirley Martin	686 Martin Rd	Kinder	LA	70648-5541	(337) 284-0233
Leslie Williams	8936 Reserve Oak Avenue	Zachary	LA	70791	225 241-6154
Michelle Baken	102 Saddleworth Way	Middleboro	MA	2346	(774) 213-5557
Dudley Bennett	85 Strawberry Hill Road	Acton	MA	01720-5730	(978) 263-2600
Bill Brewer	30 Dunham Road	Beverly	MA	1915	(978) 232-1228
Cindy Carrigan	755 North St	Windsor	MA	1270	(631) 360-8108
Patti Crooks	23 Country Lane	Sharon	MA	2067	(781) 806-5944
Michael Dargan	60 Fairfield Ave	Melrose	MA	2176	(781) 662-2300
John Dorman	25 Rathbun St	Springfield	MA	1104	(413) 342-4540
Angela Downey	104 Pine Grove Ave	Lynn	MA	1904	(781) 477-7986
Erika Dulmaine	62A Timrod Dr	Worcester	MA	1603	(508)425-7074
Nicole Duncan	49 Norman Street	Milton	MA	2186	(919) 263-9812
Gail Gicas	40 Monroe Street	Shrewsbury	MA	1545	(508) 842-3646

Name	Street	City	State	Zip Code	Business Phone
Sharon Hunt	214 N. Main St. Suite #3	Attleboro	MA	2703	(508) 226-2638
David Ingram	PO Box 1429	Arlington	MA	2474	(339) 707-0211
Robert Rose	124 Green St	Weymouth	MA	02191-1751	(781) 331-7447
Scott Stewart	58 Somerset Ave	Winthrop	MA	2152	(617) 207-5064
Karen Vieira	104 Clifford Street	New Bedford	MA	2745	774-930-1674
Ilene Blank	11104 Douglas Ave.	Marriottsville	MD	21104	(410) 992-7447
Douglas Chapman	115 Sunbrook Lane	Hagerstown	MD	21742	(301) 631-1037
Ted Coates	3679 Forest Garden Road	Baltimore	MD	21207	(410) 340-4155
Wendy Cook	5808 Winding Oaks Ct.	Frederick	MD	21704	(301) 378-8645
Bonnie Cosby	20533 Summersong Lane	Germantown	MD	20874	(301) 540-2921
Linda Diggs	12224 Hollybank Dr.	Port Washington	MD	20744	(301) 292-1888
Irene Eff	17144 Big Falls Road	Monkton	MD	21111	(410) 357-0717
Renee Gerber MCC	10702 Hillingdon Rd.	Woodstock	MD	21163	(410) 203-0022
LaVar Gilliam	1282 Smallwood Dr. W #193	Waldorf	MD	20603	(240) 754-2123
Maleka Green	3475 Lenardtwn Road Suite 206	Waldorf	MD	20601	(301) 932-7387
Debra Groh	28272 Early Dawn Court	Salisbury	MD	21801	(443) 493-2227
Lisa Heeter ,ACC	313 Crain Hwy South	Glen Burnie	MD	21061	(410) 582-9112
Tess Henning	5061 Timber View Ln	Saint Leonard	MD	20685	(410) 586-8747
Richard Holiday	4138 Brittany Drive	Ellicott City	MD	21043	(410) 926-2552
Kathleen Hopkins	24778 Rays Point Road	Saint Michaels	MD	21663	(410) 745-8458
Isaac Ingram ACC	10834 Alyssa Lane	Waldorf	MD	20603	(301) 850-1578
Arman Kashani	10411 Motor City Drive	Bethesda	MD	20817	(240) 252-5581
Lawrence Maske	37668 Waterloo Rd P O Box 10	Coltons Point	MD	20626	(301) 775-8466
Peg Mellen	7275 Pebble Creek Drive	Elkridge	MD	21075	410 753-4990
Blaine Murray	1200 Agora Dr. Ste C250	BelAir	MD	21014	(614) 300-5354
Margaret Nygaard	3334 Yorkshire Ct	Adamstown	MD	21710	(240) 6cr-uisse
Diane Oliver	861 Washington Ave, Suite 172	Chestertown	MD	21620	(410) 202-2699
Michael Patterson	9 Tyburn Ct	Timonium	MD	21093	(410) 504-5195
Sara Perkins	606 Falkirk Court	Abingdon	MD	21009-2734	(410) 569-7522
Jim Pollin	4701 Willard Ave Suite 221	Chevy Chase	MD	20815	(301) 656-5740
Troy Ray	5510 Madge Ct	White Marsh	MD	21162	(443)386-7705
Larry Schwartz MCC	7769 Tilghman Street	Fulton	MD	20759	(410) 779-9230
Donna Shapiro	2082 Florence Rd	Mount Airy	MD	21771	(240) 409-0330
Nancy Shirey	4725 Dorsey Hall Drive A905	Ellicott City	MD	21042	(410)465-6263
Grant Springer	163 Mitchells Chance Rd #253	Edgewater	MD	21037	(443) 607-8694
Robin Tash	3310 N Leisure World Blvd Unit 114	Silver Spring	MD	20906	(301) 208-8747
Jessica Tomcsik, MCC	20960 Olen Mattingly Rd	Avenue	MD	20609	(301) 861-3024
Jennifer Amnott	4 Scamman Street Suite19-318	Saco	ME	4072	(207) 747-1584
Cassie Bilodeau	32 Ferguson Drive	Sidney	ME	4330	(207) 547 2330
Mary Crowley	818 Sweden Street P.O. Box 419	Caribou	ME	04736-0419	(207) 498-0952
Kim Piffath	276 Wildwood Rd PO Box 374	Bridgton	ME	4009	(207) 647-2011
Ray Ramage	2 Gideons Way	Freeport	ME	4032	207-865-1789
David Betlejewski	1672 Hendrick Road	Norton Shores	MI	49441	(231) 780-7157
Julie Borah	1534 Carolyn Dr	Benton Harbor	MI	49022	(269) 408-3131
Maryann Clark	4058 Morningdale	Troy	MI	48085	(248) 658-8477
Loren Cooper	3341 Renwick Ct	Zeeland	MI	49464	(616) 772-1269
Dania Farhat	1 Yorkshire Ct	Dearborn	MI	48126	(313) 528-2100
Anne Harpold	150 Maryland Ave. NE	Grand Rapids	MI	49503	(616)901-8769
Tracy Higdon	508 N Pleasant St	Jackson	MI	49202	(517) 937-5269
Arielle Howes	7520 Hiddenbrook Lane	Bloomfield	MI	48301	(248) 686-1115

Name	Street	City	State	Zip Code	Business Phone
Jennifer Howey	2382 21st	Wyandotte	MI	48192	(734) 258-8186
Kenneth LeBeau	714 Locust St	Kalamazoo	MI	49007	(269) 348-0982
Antoinette McGarvin	29488 Woodward Ave, Ste 350	Royal Oak	MI	48073	(248) 228-3003
Jingbo Meng	3416 Cornell St	Dearborn	MI	48124	(248) 470-4512
Doreen Palazzolo MCC	6809 Talbot Dr	Almont	MI	48003-	(810) 798-2531
Olivia Poota	5252 Potomac Run E	West Bloomfield	MI	48322	(248) 862-5675
theresa ulrich	2900 Allen Rd PO Box 1008	Ortonville	MI	48462	(248) 627-3588
Dana Wichtoski, ACC	780 E. Sand Hill Dr	Cedar	MI	49621	(231) 228-2366
Juanita Bion	107 White Oaks Lane	St Paul	MN	55127	(651) 484-0466
Mary Christensen	7442 Bristol Village Curve	Bloomington	MN	55438	(952) 925-4433
Samantha DiMaggio	1015 Homestead Drive	Jordan	MN	55352	952-807-6445
Rhonda Hayes	419 W 7th Street	Red Wing	MN	55066	(651) 212-4900
John Pullis	16526 W. 78th St Ste 181	Eden Prairie	MN	55346	(952) 204-7259
Kimberly Tsoukalas	1252 Wagon Wheel Road	Hopkins	MN	55343	612-250-6768
Perry Webster	24885 Amlee Rd	Excelsior	MN	55331	(952) 474-1979
Lori Basecke	1608 S Raford Dr	Springfield	MO	65809	(417) 882-9575
John Becker	686 Bellerive Estates Dr	St Louis	MO	63141	(314) 307-1856
James Butts	12747 Olive Blvd Ste 300	Creve Ceour	MO	63141	(314) 827-0604
Linda Douglas	5500 N. Helena Ave	Kansas City	MO	64151	(816) 744-4040
Kimberlei Esparza	1054 SW Conch Way	Lees Summit	MO	64064	(816) 463-9949
Shanna Fowler	1054 Timberline	Fenton	MO	63026	314-686-9544
Mary Grapsas	237 E. Fifth Street., #140	Eureka	MO	63025	(636) 587-7100
Carol Nunnery	1897 El Rio Dr	Cape Girardeau	MO	63701	(573) 334-5857
Christal Peters	1620 Heck Ave	Sedalia	MO	65301	(660) 851-2336
James Rynard	9911 Locust #2001	Kansas City	MO	64131	(816) 560-5468
Kathy Shearer	311 Chalk Hollow Pt	Sunrise Beach	MO	65079	(573) 207-5003
Arthur Burgoyne	6830 Awini St.	Diamondhead	MS	39525	(228) 205-2584
Ray Harbaugh	746 North 4th Avenue	Laurel	MS	39440	601-283-4020
Joseph Neely	4135 Davall Dr	Olive Branch	MS	38654	(662) 892-3601
Doug Robinson	40 Longstone	Hattiesburg	MS	39402	(601) 606-6423
Don Dunwell	2520 Lookout Circle	Helena	MT	59601	(406) 422-4457
Russell Teter	1108 38th Ave NE	Great Falls	MT	59404	(406) 315-3671
Lizzeth Marcos	Av. Roble #675 Col. Valle del Campestre	Monterrey	MX	66265	(956) 467-0361
Gloria Alvarez	1026 Calico Creek Dr	Garner	NC	27529	(914) 213-4239
Steve Ashworth	4213 Lauren Place	High Point	NC	27265-9197	(336) 882-8200
Diane Bean, ECC	105 Bradborne Cir.	Clayton	NC	27527	(919) 550-1711
Kristine Bishopp	7777 Coachman Ct.	Harrisburg	NC	28075	(704) 454-7320
Ralph Brown	176 Carriage Summitt Way	Hendersonville	NC	28791	(828) 483-4345
Bryan Cox	1726 Upper Divide Rd	Highlands	NC	28741	(828) 356-7920
Jennifer Cron	1670 E. Broad St Suite 167	Statesville	NC	28625	(704) 780-1599
Dawn Dorr	1912 Oakdene Ct	Fuquay Varina	NC	27526	(919) 577-6674
Jennifer Edwards	8011 Simmons Road	Castalia	NC	27816	(252) 505-4676
Teresa Fannin	4616 Upchurch Rd	Elm City	NC	27822	(252) 650-4016
Jenise Finrock, ACC	223 West Park St	Cary	NC	27511	(919) 655-5593
Raymond Fleckles	8999 Ambridge Dr	Kernersville	NC	27284	(336) 992-0167
Becky Flowers	3307 N Liberty Street Suite 3	Winston Salem	NC	27105	(336) 893-9069
Kimberly Green	19003 Meta Road	Cornelius	NC	28031	(704) 438-9749
Michael Hanlon	5040 Crown Point Lane	Wilmington	NC	28409	(910) 833-1022
Kimber Johnson	203 South Tremont Dr	Greensboro	NC	27403-1736	(336) 691-1500
Aaron Lamb	649 Weyburn Dr	Concord	NC	28027	(704) 490-4744
Mimi McCurdy	16 Harrison St	Asheville	NC	28801	828-450-2064
Derrick Mills	4732 Lonnie Dr	Rolesville	NC	27571	(919) 263-1885
Tonya Newell	115 Mt. Calvary Road	Thomasville	NC	27360	(336) 313-2637
Stephanie Olson	1228 Heritage Hills Way	Wake Forest	NC	27587	919-569-5259

Name	Street	City	State	Zip Code	Business Phone
Frankie Pennington Groff	1016 Miners Ridge Trail	Banner Elk	NC	28604	(828) 297-1220
Tony Prohaska, ACC	5300 Deep Valley Run	Raleigh	NC	27606	(919) 789-1584
Ann Pullara	4015 Tuscany Lane	Greensboro	NC	27410	(336) 665-1950
Scottie Rader	1540 Carters Grove Road	Clemmons	NC	27012	336-766-3600
Michael Richards	134 Craven Dr	Havelock	NC	28532	(252) 665-3256
Veronda Rubright	11905 Lawings Corner Dr	Huntersville	NC	28078	(704) 766-1100
Christopher Shelvin	3611 Mt. Holly Huntersville Rd. suite 250	Charlotte	NC	28216	(866) 593-4711
Michelle Simmons	4610 Capstone Dr	Monroe	NC	28110	(704) 307-2697
Judy Simon	12516 Shelter Cove LN	Charlotte	NC	28216	(704) 966-8681
Hitesh Tewari	773 Franklin Tree Drive NW	Concord	NC	28027	704-964-2490
Harold Throne	1103 Reed Court	Holly Ridge	NC	28445	(910) 329-9934
Darci Upham MCC	704 N Green Tee Rd.	Hampstead	NC	28443	(910) 270-6228
Holly Woodard	1032 Altice Drive	Raleigh	NC	27603	(919) 779-3497
Karen Christensen	4012 South 83rd Street	Lincoln	NE	68506	(402) 484-5000
Linda Heard	913 Southridge Drive	Louisville	NE	68037	402-234-2077
Jeff Leach	14805 Berry Cir.	Omaha	NE	68137	(402) 990-1758
Chris Pellman	7333 N 122 Avenue Circle	Omaha	NE	68142	(402) 871-6176
Michael Sinn	5340 R Street Apt 2	Lincoln	NE	68504	702-677-4602
Rhonda Winchell	3501 S 28th St	Lincoln	NE	68502	(402) 817-7377
Michael Brunelle	74 Pleasant St	Greenville	NH	3048	(603) 755-6633
Lucy Chesna	39B Boyd Rd	Hudson	NH	3051	1-603-505-8390
Agostinho Nunes	12 Pickpocket Rd	Exeter	NH	3833	(603) 778-4887
Bill Wilson	51 Skyview Circle	Meredith	NH	3253	(603) 677-7979
Mia Adams	636 Portside Drive	Edgewater	NJ	7020	(201) 654-3596
Christopher Allen	1004 Weatherburn Ct	Flemington	NJ	8822	(908) 968-0026
Samantha Brown	60 Cannonade Dr	Marlboro	NJ	7746	732 410-5876
Melissa Bruno	14 Kenwood Road	Wayne	NJ	7470	(973) 333-4248
Joe Candela	111 West Holly Lane	Little Egg Harbor	NJ	8087	(609) 296-7478
Justin Cheng	2227 Route 1, Suite 219	North Brunswick	NJ	8902	732-207-8018
Justine Del Rossi	251 Champion Way	Sewell	NJ	8080	(856) 270-6405
Janet DeVito	31 Marthas Dr	Freehold	NJ	7728	(732) 577-9150
Cookie Doyle	432 Main St	Blairstown	NJ	7825	(973) 944-0775
Lesley Fier	1405 Bristol Station Court	Carteret	NJ	7008	(732) 366-3132
Marcia Finkelstein, CTA, ECC	83 Brighton Ave	Long Branch	NJ	7740	(732) 222-2111
Jamie Greenspan	35 Thistledown Street	Tinton Falls	NJ	7753	(732) 686-1749
Ray Guarino	30 Circle Blvd.	Newfoundland	NJ	7435	(973) 874-9498
Jason Harden	1140 Robin Terrace	Millville	NJ	8332	(856) 300-5964
Edward Hernandez	25 Avenue B	Lodi	NJ	7644	(201) 509-2743
Rhonda Jones	345 N Ulmer Ave	Gibbstown	NJ	8027	(856) 464-0984
Eileen Landry	1310 Mount Holly Road	Burlington	NJ	8016	(609) 387-1996
Brenda Lendeborg	3071 Edwin Ave.	Fort Lee	NJ	7024	(201) 482-4444
Christy Mahon	12 Willowbrook Dr	Branchville	NJ	7826	(862) 354-8448
Sal Mazzola	174 Nassau Street #189	Princeton	NJ	8542	(609) 751-0439
Skye Michael	4 Royal Oaks Drive	Cape May Court House	NJ	8210	(484) 294-5923
Juliana Nagle	26 Anthony Blvd	Lincoln Park	NJ	7035	(973) 696-3698
Kimberly Peabody	292 Hamilton Ave.	Pennsville	NJ	8070	(856)376-3696
Gina Purvis	56 9th Street	Marlton	NJ	8053	(856) 574-4945
Colleen Robinson	9 Tuscany Drive	West Windsor	NJ	8550	(609) 371-3494
Nicole Roper	41 Birch Street	Jersey City	NJ	7305	(201) 484-0046
Maryellen Santopadre	3 American Way	Holmdel	NJ	7733	(732) 219-6800
Olivia Savell	243 Jefferson Avenue	Cresskill	NJ	7626	(212) 464-8188
Kim Sievers	67 Wyckoff Street	Matawan	NJ	7747	(732) 504-8301
Carie Skeritt	107 Spring Crest Drive	Hightstown	NJ	8520	732 416-7887
Marian Speid	12-45 River Road #137	Fair Lawn	NJ	7410	(201) 791-2098
Daejin Suh	50 IRIS CIR	GLEN ROCK	NJ	07452-3431	(201) 654-3399
Divya Tellakula chandrashekar	15 Headley Place	Iselin	NJ	8830	732-218-6674

Name	Street	City	State	Zip Code	Business Phone
Michael Wagner	44 Center Grove Road # L-3	Randolph	NJ	7869	(973) 850-7903
Linda Woolf	2 Richmond Hill Dr	Sparta	NJ	7871	(973) 512-3990
Pat Zale	40 Buttonwood Road	Stratford	NJ	08084-1827	(856) 566-9151
Ronnie Carrell	2812 Sicomoro Ln SE	Rio Rancho	NM	87124	(505) 459-2847
Otto Erdman	11605 La Cueva NE	Albuquerque	NM	87123-1326	(505) 293-8900
Janice Kuykendall	2525 Rio Vista Way	Farmington	NM	87401	(505) 325-7692
William Leslie	5794 Hwy 518 P.O. Box 157	Vadito	NM	87579	(505) 990-1050
Gerald Mullins	4416 Mountvale Ave NW	Albuquerque	NM	87114	(505) 263-6951
Gunnar Todal	Ole Jullums Gate 8A	Kristiansund	NO	6510	-36504
Richard Brodeen	10275 Maggira Place	Las Vegas	NV	89135	(702) 586-9570
Celine Dodds	2375 E. Tropicana #104	Las Vegas	NV	89119	(702) 475-6495
Cory Finch	7766 W. Sahara	Las Vegas	NV	89117	(702)649-1290
Jenny Gonzalez	5116 Golden Antelope Way	Las Vegas	NV	89139	702-333-0703
Matt Hebert	2567 Calanques Terrace	Henderson	NV	89044	(702) 987-5118
Phillip Hollon	138 Villaggio Street	Henderson	NV	89074	(702) 435-9962
Pamela Janovitz	10652 Lago Cantini St	Las Vegas	NV	89141	(702) 221-7245
Kathi Meci	9101 W Sahara Ave 105-K4	Las Vegas	NV	89117	(702) 929-9910
Fernando Monte	6255 W. Arby Ave. #257	Las Vegas	NV	89118	(702) 707-3393
Santo Parisi	7936 Grey Teal St.	North Las Vegas	NV	89084	(702) 649-6735
John Poignard	7465 W. Lake Mead Blvd. Ste. 100	Las Vegas	NV	89128	(702) 987-5464
Peter Romano	631 N Stephanie St	Henderson	NV	89014	(702) 727-4216
Kevin Scott	1020 Franklin Avenue	Las Vegas	NV	89104	702-598-0908
Savannah Smidt	4672 E Mohave Ave	Las Vegas	NV	89104	3175299910
Richard Acevedo	159 Benefield Blvd	Peekskill	NY	10566	(914) 737-4965
Amjad Akhtar	Ticket Center At Westfield South Shore Mall 1701 Sunrise Highway				
Aggie Batista	106-20 Shorefront Parkway	Bay Shore	NY	11706	631-666-0007
Cindy Bentsen	3426 Woodward Street	Rockaway Park	NY	11694	(718) 474-7392
Ed Brill	30 West 61st Street	Oceanside	NY	11572	(516) 593-5309
Arleen Brinkmoeller	30 West 61st Street	New York	NY	10023	(212) 862-2706
Arleen Brinkmoeller	12 Carlson Way	Clifton Park	NY	12065	(631) 462-7452
Norman Buchbinder	420 East 64th, Apt E6D	New York	NY	10065	(212) 220-0621
Susan Carpenter	215 Dates Rd	Lansing	NY	14882	(607) 227-0863
Natalie Carty Kelly	2255 Watson Ave	New York City	NY	10462-5204	(347) 855-3559
Kelly Casey	65-24 162nd street	Fresh Meadows	NY	11365	(718) 487-3031
Christopher Caulfield	1 Jacoby Street	Croton on Hudson	NY	10520	(914) 984-5314
Patricia Colligan	5 Cinque Dr	Farmingdale	NY	11735	(516) 249-2189
Kathy Eng	35 Mildred Parkway	New Rochelle	NY	10804-2106	(914) 235-0431
Edvard Esteve	8402 Flatlands Ave	Brookly	NY	11236	(718) 207-6059
Sophia Facey, LS	P.O. Box 661279	Bronx	NY	10466	(347) 920-4562
Karen Facey-Marshall	164 Castleton Ave	Staten Island	NY	10301	(718) 720-2021
Scott Foley	112-116 Main Street	Chester	NY	10918	(845) 469-7571
Chuck Foy	67 Hill Lane	Levittown	NY	11756	(516)579-8438
Lena Fung	91 Boerum St, #18B	Brooklyn	NY	11206	917 434-0628
Duane Goodwin	909 Old Stage Rd	Groton	NY	13073-	(607) 838-3364
Sheila Grant	P.O. Box 4825	Ithaca	NY	14852	(607) 592-4648
Di Howcraft	PO Box 606	Hilton	NY	14468	(585) 366-0554
Anisha Huffman	2080 First Ave	New York	NY	10029	(917) 331-8407
Darwin Jones	248 Willmont St.	Rochester	NY	14609	(585) 730-5619
Andrea Joyce	PO Box 313	Mahopac	NY	10541	914-400-5132
George Kahn	37 Still Road	Monroe	NY	10950	(845) 782-4920
Cathy Kempf	13 Stephen Place	Valley Stream	NY	11580-2523	(516) 872-1466
Anne Koehring	409 David Dr	North Syracuse	NY	13212	(315) 458-8774
Maria Krause	59 Seabury Blvd	Webster	NY	14580	585.490.0107
Neil Lazinsky	46 Waterford Drive	Wheatley Heights	NY	11798	(631) 782-1537
Julia Liberty	25 Taylor Road	Peru	NY	12972	(518) 643-5551
Aleya Majid	749 W Main St	Endicott	NY	13760	(607) 754-1533
Stephen Mayer	1522 Coolidge Avenue	Baldwin	NY	11510	(516) 342-5836

Name	Street	City	State	Zip Code	Business Phone
E. Yvonne McKenzie ACC	138-48 226th Street	Laurelton	NY	11413	(718) 413-5405
David Mirra	243-28 72nd Ave	Douglaston	NY	11362	(347)535-2810
Margarita Muniz	2 Balfour Drive	Wappingers Falls	NY	12590	(845) 632-0410
Stacy Murphy	3 Thomas Way	White Plains	NY	10607	(914) 755-1721
Charisse Osnato, MCC	3280 Sunrise Hwy Suite 263	Wantagh	NY	11793	(516) 586-5933
Jorge Osorio	130 Shore Road	Port Washington	NY	11050	(917) 254-1287
George Owens	44 Pepperbush	Ballston Spa	NY	12020	(518) 400-1486
Nelson Pimentel	2744 Hylan Boulevard #122	Staten Island	NY	10306	(718) 208-4698
Glenn Pleeter	2 Lancaster Lane	Chestnut Ridge	NY	10952	(845) 558-9128
Michael Praete	1985 Berme Road	Kerhonkson	NY	12446	(845) 626-5202
Samantha Pyle	121-18 Liberty Avenue	South Richmond Hill	NY	11419	(718) 322-4033
Glenn Read	13 2nd Street	Albany	NY	12210	518-248-2267
Wayne Rodriguez	2057 Hempstead Turnpike	East Meadow	NY	11554	516-790-6749
Mary Ronde	7 Madsen Ln	E Northport	NY	11731	(631) 754-4084
Richard Santiago	164 Hलगren Cresc.	Haverstraw	NY	10927	(845) 942-2835
Cynthia Savage	71 Strief Rd	Elma	NY	14059	(716) 771-1440
Tania Savigne	85 Livingston St #7D	Brooklyn	NY	11201	(917) 500-4044
Amy Serson	9 Crestwood Ave	Troy	NY	12180	518-560-5055
Diane Skiba	1288 Broadway Suite 4	Albany	NY	12204	(518) 463-6745
Craig Thomas	357 E 31st St	Brooklyn	NY	11226	(917) 336-6567
Beth Turman	9 Hilldale Road	Glen Cove	NY	11542	(516) 686-9015
Vincent Vigueras	81A Dictum Court	Brooklyn	NY	11229	(718) 673-9003
Mikaela Walker	786 Elmont Road	Elmont	NY	11003	(646) 374-0967
Tim Whittemore	2150 Rosa Road Apt B13B	Schenectady	NY	12309	(518) 650-1656
Sara Bitzer	251 E 260th St	Euclid	OH	44132	(216) 503-1413
Michael Borgel	07975 St. Rt. 249	Hicksville	OH	43526	864 595-6993
Kristen Calhoun	3784 Hoffman Norton Rd	West Farmington	OH	44491	(330) 240-6845
Roger Cansler	1488 Wyandotte Ave	Cleveland	OH	44107-4724	(216) 529-2539
Marci DeWitt	109 Locust Curve Drive	Delaware	OH	43015	(740) 972-9790
Jim Eisenmann	1173 Dover Dr	Medina	OH	44256	330-391-7749
Mary Fibelkorn	110 N. 3rd St., Suite 307	Columbus	OH	43215	(614) 670-7479
Marsha George	13867 Todd Run New Harmony Rd.	Williamsburg	OH	45176	(513) 724-5550
Michelle Greiwe, ACC	16 N. High St	Dublin	OH	43017	(614) 336-8254
Frank Griffith	52069 Griggs Rd	Wellington	OH	44090	(440) 242-1995
Randy Hinders	2312 Far Hills Ave	Dayton	OH	45419	(937) 242-6555
Jayne Hutson ACC	32697 Deerspring Ct	North Ridgeville	OH	44039	(440) 316-7171
Keith Keller	26340 Hull Prairie Rd	Perrysburg	OH	43551	(419) 931-4479
Kathy Kosmos	8227 Washington Ave	N Royalton	OH	44133	(440) 582-3701
Kristy Lanning	1170 Antioch Rd	Oak Hill	OH	45656	(740) 688-3410
Carmel Lapa	30628 Detroit Rd	Westlake	OH	44145	(440) 937 4520
Jeri Lucco	1491 Polaris Parkway Unit 180	Columbus	OH	43240	(614) 734-9532
Daniel Lupton	200 Marlyn Dr	Newark	OH	43055-9509	(740) 366-9670
Jerry March	376 E Beech St	Jefferson	OH	44047	(440) 576-0777
Jenny Meiners	2504 Ashwood Drive	Loveland	OH	45140	(513) 505-0228
Becky Piper	18667 Northrup Lane	Strongsville	OH	44149	(440) 572-7760
Nancy Rennie	6370 Twin Lakes	Mason	OH	45040	(513) 336-8747
Erica Roth	P.O. box 474	Green	OH	44232	(330) 904-7187
Dana Salem-McCarthy, ACC	10150 Charlton Ln	Novelty	OH	44072	(440) 564-7888
Amy Smith	16325 Co Rd 23	Loudonville	OH	44842	419-651-3961
Carol Socol	310 Worthington Ave	Cincinnati	OH	45215	(513) 421-1594
Renee Sutton, CTA, ECC, LCS	6412 Birch Creek Dr	Loveland	OH	45140	(513) 943-7363
Eric Svenson	7026 County Road 44	North Lewisburg	OH	43060	(937) 747-2269
John Tarpy	5108 Spring St.	Sylvania	OH	43560	(567) 455-6501
Crystal Wash	12 W. Benson St	Cincinnati	OH	45215	(513) 821-0280

Name	Street	City	State	Zip Code	Business Phone
Stafford Worley	150 N. Pintail Drive	Chagrin Falls	OH	44023	(216) 839-9090
Kristine Baugh	13501 N. Eastern Avenue	Oklahoma City	OK	73131	(405) 212-4545
Greg Fuller	20246 E. 50th Pl. S.	Broken Arrow	OK	74014	(918) 872-7787
Michael Huntington	2013 SW 32nd St	Moore	OK	73170	(405) 225-8845
Chardale Taylor	1432 W. Plymouth St	Broken Arrow	OK	74012	(918) 615-4226
Timothy Martin	17549 SW Tia Terrace	Beaverton	OR	97007-	(503) 259-2280
Cara Nott	14851 SE Topaz Ave	Portland	OR	97267	(503) 656-2125
Deborah Orton	2411 Meadowcreek Drive	Medford	OR	97504	(541) 776-2739
Teri Schaffer	2870 NE Hogan Rd Suite E-415	Gresham	OR	97030	(503) 492-7939
Colleen Seehafer	22550 SW Highland Drive #231	Sherwood	OR	97140	(503) 822-5006
Angie Shermer	61090 SE Ruby Peak Lane	Bend	OR	97702	(541) 408-9893
Gary Smith ECCS	1132 5th St	Springfield	OR	97477	(541) 349-0036
Tracy Wart	465 S.E Cherry St. P.O Box 68	Pilot Rock	OR	97868	(541) 969-6665
Kevin & Elaine Young	3519 NE 15th Ave #114	Portland	OR	97212	(510) 455-4545
Louis Abitabilo	125 Lakeview Ave	Scranton	PA	18505	(570) 955-0470
Ronald Beverly Sr	143 Newport Lane	N Wales	PA	19454	(267) 217-7667
Michael Brown	2080 Linglestown Road	Harrisburg	PA	17110	(717) 215-9802
Melissa Brunst-Kotsch	2654 Crystal Drive	Whitehall	PA	18052	(610) 439-3550
Henry Burstin	824 Kendrick Street	Philadelphia	PA	19111	(215) 742-7534
Richard Butz	14 E.. 21 St street	Northampton	PA	18067	(610) 262-0855
Gema Carter	258 N West End Blvd PMB 310	Quakertown	PA	18951	(484) 223-4272
Fran Daniels	5658 Covenant Ct.	Allentown	PA	18106	(610) 984-5923
Kathy DeHaven, ACC	1005 Kingscote Drive	Harleysville	PA	19438	(215) 259-5000
Rhonda DeShong	1245 Sollenberger Road	Chambersburg	PA	17202	(717) 267-2180
Nicole Dorn	129 South Chestnut St	Mount Carmel	PA	17851	(703) 349-1559
Marjorie Federanich	418 Princeton Avenue	Palmerton	PA	18071	(610) 826-4777
Alicia Geiger, MCC	76 Starr Road	Sinking Spring	PA	19608	(610) 621-5797
Anick Guillaume Gornish	41 HUTTON LANE	GARNET VALLEY	PA	19060	(718) 380-7183
Tina Hogue	65 Commerce Drive	Wyomissing	PA	19610	484-525-0144
Chris Hornick	Vacations On the Sea 19 Greystone Crossing	Pleasant Hill	PA	17042	(717) 639-3763
Dolores Hughes	2002 Park Place Lane	Canonsburg	PA	15317	(724) 514-7494
Leslie Jacobson	617 TWISTED OAK LANE	Effort	PA	18330-8091	(570) 213-0939
Mattie Johnson	913 Marlyn Road	Philadelphia	PA	19151	215-667-9684
Cynthia Krom	444 W. Marion St.	Lancaster	PA	17603	845-548-1671
Michel Madjerich	263 Madjerich Lane	Monroeville	PA	15146	(561) 910-1151
Thomas Margiotti	316 Manor Road	Lafayette Hill	PA	19444	(610) 940-4742
Diane Minnich ECC, LCS	225 Stratford Drive	Churchville	PA	18966-1345	(215) 357-1580
Nancy Morales-Adams	3308 Route 940 suite 104-227	Mt. Pocono	PA	18344	(570) 216-1264
Ellen Overcast	181 West Main St	Kutztown	PA	19530	(610) 781-6950
Joe Pietrzak	811 Whitpain Hills	Blue Bell	PA	19422	(610) 313-3105
Trudy Radick	327 Bowyer Lane	Lititz	PA	17543	(717) 569-6520
Dennis Rhoads	4700 Perkiomen Avenue	Reading	PA	19606	(610) 898-1875
Gerald Roush	214 Poplar Road	Lewistown	PA	17044	(717) 363-8132
Carett Smith	2001 Parkview Drive	Redlion	PA	17356	(717) 244-7130
J C Smith	5263 Spring Road	Shermans Dale	PA	17090	(717) 275-1222
Rachel Stekson	1500 Locust St #1605	Philadelphia	PA	19102	(215) 817-8304
Mike Viola	4327 Ravenswood Road	Allentown	PA	18103-9676	(610) 967-9736
Cheryl Whipple	915 Harmony Hill	Lebanon	PA	17046	(717) 639-3551
Mark Young	39 Olde Mill Court	Lititz	PA	17543-8323	(717) 581-1222
Richard Bowman	37 Sherwood Ave	North Providence	RI	2911	(401) 349-3566
Ronald IreY	2 Newfield Ave.	Warwick	RI	2888	(401) 781-3414
Diane Allen	608 Boulevard	Anderson	SC	29621	864-225-3650
Bernadette Brogan	75 Spotted Sandpiper Ct	Johns Island	SC	29455	(843) 654-1563
Judy Daniels	1845 Kilkenney Drive	Lake Wylie	SC	29710	803-631-5086

Name	Street	City	State	Zip Code	Business Phone
Tony Ford	3241 Dunbar Lane	Indian Land	SC	29707	704-807-7574
Tracie Foster	4230 Hwy 9	Boiling Springs	SC	29316	864-707-0878
Jack Hankins	104 Lee Street	Summerville	SC	29485	(843) 834-2567
Josephine Hardy	6365 Cougar Way	Wedgefield	SC	29168	803-494-7746
Cory Hardy	10 Cades Ct.	Irmo	SC	29063	(803) 407-3500
Kim Maher ACC	111 East Marion Ave #207	North Augusta	SC	29841	(803) 202-0286
Debbie McLees	3504 HWY 153 Suite 9	Greenville	SC	29611	
Joe Mesimer	143 E Pleasant Colony Drive	Aiken	SC	29803	(803) 649-4108
Eric Parter	7 Duffie Court	Columbia	SC	29229	(803) 818-2378
Sylvia Proctor	1641 Montclair Dr	Surfside Beach	SC	29575	843-650-5386
Lloyd Richardson	110 Traders Cross, 1st FL	Bluffton	SC	29909	(843) 970-9070
Bill Strange	410 Woodruff Lake Way	Simpsonville	SC	29681	(864) 286-3382
Vincent Taylor	912 Saint Debbinshire Ct	Duncan	SC	29334	(864) 498-1306
Robert Tolleson	179 Sherbert Street	Roebuck	SC	29376-9430	(864) 587-1711
	234 Landing Lane				
Ron Vernicek	Sun City Hilton Head	Okatie	SC	29909	(843) 689-6100
Rhonda Wegmann	269 Pleasant Point Dr	Beaufort	SC	29907	(843) 524-7564
Richard Klein	20 9th Ave SE	Aberdeen	SD	57401	(605) 252-5900
	4322 Harding Pike				
Ryan Alvey	Suite 417	Nashville	TN	37205	(615) 465-4835
Sheri Bartoszek	1721 Muirwood Blvd.	Murfreesboro	TN	37128	(615) 603-7933
Ian Bentley	2288 Gunbarrel Rd. Ste. 154-150	Chattanooga	TN	37421	(423) 702-6931
Nickie Borodko	P.O.Box 23996	Knoxville	TN	37933-1996	(865) 216-6680
	261 Veterans Parkway				
Sharon Colbert-Sanders	Suite 1008	Murfreesboro	TN	37128-6813	615-627-8717
William Criss	1876 Vinton Ave.	Memphis	TN	38104	(901) 725-7799
Tamia Di Leonardo	5016 Spedale Court #402	Spring Hill	TN	37174	(615) 803-5211
Erik Fischer	11231 Wolf Woods Dr	Arlington	TN	38002	(901) 217-8747
	370 S. Lowe Ave.				
Heather France	Suite A-202	Cookeville	TN	38501	931-854-1682
Larkin Frazier	957 Century Oak Drive	Nashville	TN	37211	972-974-6244
Jason George	7225 Ole Nottingham Drive	Antioch	TN	37013	615.999.3822
Carole Gray	12091 Brooks Village Dr.	Arlington	TN	38002	(901) 290-5443
Stephen Guyer	9060 Haileys Pond Drive	Ooltewah	TN	37363	(423) 599-3032
Monica Jenkins	281 Highway 64	Ocoee	TN	37361	(423) 338-7755
Jennifer Killebrew	335 Knob Hill Private Dr	Blountville	TN	37617	(423) 212-2211
Rob McCarter	12709 Stetson Way	Knoxville	TN	37922	(865) 300-1642
Joy McLinn	1412 Live Oak Circle	Knoxville	TN	37932	(865) 403-9211
Jeffrey Olsson	624 Hampton Ct	Franklin	TN	37064	(615) 591-7245
Eric Redd	4000 Estate Ln	Columbia	TN	38401	(931) 388-3347
	1779 Kirby Parkway #1				
Debbie Rosenthal	Box#80	Memphis	TN	38138	(901) 682-5600
Valerie Russak	2691 Bryant Rd.	Hixson	TN	37343	(423) 826-7777
	919 Conference Dr				
Bob Ryder	Suite 4-285	Goodlettsville	TN	37072	615-757-3706
Heather Schreader	1664 West Wilson Blvd	Mount Juliet	TN	37122	(615) 583-9460
Jim Stringer	9730 Old Memphis Rd	Atoka	TN	38004	(901) 484-3548
Wayne Tucker	2328 Cabin Hill Road	Nashville	TN	37214-3707	(615) 889-9730
Rachel Warren	200 Union Rd SE	Cleveland	TN	37323	(865) 640-5413
Rhonda Wax	2385 River Road	Murfreesboro	TN	37129	(615) 895-1633
	3205 Kirby Whitten Road				
Dale Willis	103B, Suite A	Bartlett	TN	38134	(901) 496-2920
Monte Akers	5038 Coral Gables Dr	Houston	TX	77069-3417	(281) 880-7337
James Anderson	15 Camden Oaks Lane	Montgomery	TX	77356	(936) 229-3279
	2201 Long Prairie Road				
Michelle Anderson, ACC	Suite 107-286	Flower Mound	TX	75022	(318) 459-8358
Vickie Anthaume	7700 Hilton Head Dr	McKinney	TX	75070	(972) 437-0055
Anna Arjumandi	8210 Cabrillo Landing Court	Katy	TX	77494	(281) 378-3330
James Ball	8810 Summer Creek Drive	Spring	TX	77379	(281) 379-4456

Name	Street	City	State	Zip Code	Business Phone
Carl Bedell	119 Rainbow Dr # 1936	Livingston	TX	77399	(512) 428-4297
Lucinda Belden	2105 Statler Drive	Carrollton	TX	75007	(972) 395-5263
John Berlanga	9926 Dull Knife Way	San Antonio	TX	78239	(210) 568-9555
Suzanne Boenker	10627 Fairlane	Houston	TX	77024	281-370-3478
Lynette Borrel	5300 N Braeswood Blvd Suite 4-386	Houston	TX	77096	(713) 589-2033
Angela Brooks	112 Apache Pass	Hutto	TX	78634	(512) 415-6084
Nick Buske	127 Pecan Valley Dr	Bullard	TX	75757	(903) 530-5744
Maria Campbell	13811 Overbrook Ln.	Houston	TX	77077	(281) 407-4189
Wendi Cartwright	11185 Pagewynne Drive	Frisco	TX	75035	(972) 581-9551
Catherine Croft	15116 Cedar Street	Santa Fe	TX	77517	(409) 925-7752
Cathy Cyrus	704 Harlequin Drive	McKinney	TX	75070	(972) 529-3672
Ingrid Dette	126 S. Mill Trace	The Woodlands	TX	77381	(281) 298-4343
Michael D'Onofrio	2104 Brook Haven Drive	League City	TX	77573	(832) 600-9068
Leonard Dumo	Laura Elizabeth Trail	Mansfield	TX	76063	(682) 222-0509
Kristine Edge	29 Prestonwood	New Braunfels	TX	78132	(830) 643-1800
Andy Engelbrecht	31115 Pine Rose Drive	Spring	TX	77386	(832) 562-3878
Lou Enriquez Sr	125 Thames Circle	Waxahachie	TX	75165	(214) 230-0768
Gaylen Fincher	401 S Kenwood Rd	Texarkana	TX	75501	(903) 824-7040
Jessica Flores	1009 N Dixie Blvd	Odessa	TX	79761	432 653 4771
Gregory Franklin	604 Prairie Gulch Dr	Fort Worth	TX	76140	(817) 763-2491
Ed Gagliardo	701 Bradfield	Garland	TX	75042-6008	(972) 276-2080
Octavia Giadolor	483 Sunnyside Dr	Lancaster	TX	75146	214-960-1001
Jim Goldman	11609 Yarmouth Lane	Frisco	TX	75034	(469) 286-7869
Sheri Green	12564 Wethersby Way	Austin	TX	78753	(512) 796-8428
Kay Grishman	1504 Waterside Court	Dallas	TX	75218	(214) 793-8615
Todd Gualandri	2800 Broadway Suite C713	Pearland	TX	77581	(281) 993-4586
Pam Guilbeau	5303 N Main	Vidor	TX	77662	409-786-2615
Tim Hawks	3260 Scotch Creek Road Unit 112	Coppell	TX	75019	405-496-6849
Mary Henderson	3300 Evie Ct.	Arlington	TX	76016	(817) 226-7005
Susan Herbert	6340 Rendon New Hope Rd.	Fort Worth	TX	76140	(817) 600-0290
Tamika Holcomb	1837 La Mesa Ln	San Angelo	TX	76905	(325) 812-9091
Rose Marie Holt	8434 Odell St	N. Richland Hills	TX	76182	(817) 381-3379
Leslie Jaco	4225 Sienna Pkwy, Suite 120	Missouri City	TX	77459	713-303-0650
Paula Kaisner	2804 Rio Mesa Drive	Austin	TX	78732	(512) 607-6635
Mark Karber	26502 Leafon Lane	Magnolia	TX	77354	(281) 255-0584
Kevin Kelly	1110 Slumber Pass	San Antonio	TX	78260	(830) 714-4420
Narmin Kermally	606 Moss Hammock Way	Sugar Land	TX	77479	(713) 560-7016
Hamid Lakhani	10498 Fountain Lake Drive # 113	Stafford	TX	77477	(281) 724-8260
Offie Land Jr	3402 Kathleen Dr.	Baytown	TX	77523	(281) 385-0178
Lorraine Larrew	8724 Township Ct	Fort Worth	TX	76179	(817) 991-9969
Earl Lee	4116 S. Carrier Parkway Suite 280-PMB771	Grand Prairie	TX	75052	(469) 909-4011
Deana Lee	6341 Stewart Road #257	Galveston	TX	77551	(409) 739-0950
Theron Lewis	413 Fieldwood TR	Hurst	TX	76053	(214) 985-1906
Vivian Manila	210 Pomo Trail	Harker Heights	TX	76548	(254) 630-1050
Rachel Marin	3872 Hwy 64 West #109	Tyler	TX	75704	903-343-2310
Lynda Maze	3821 Fossil Creek	San Antonio	TX	78261	(210) 858-8425
Christopher McDermott	1665 Antilley Rd #160	Abilene	TX	79606	(325) 660-9489
Henry McEwin	105 Shady Wood Court	Weatherford	TX	76087	(817) 594-3096
Tiel McKee	1954 Kempwood Loop	Round Rock	TX	78665	512-983-2928
Lainey Melnick, ACC	1503 Canyon Edge Dr	Austin	TX	78733	(512) 799-0626
Shana Moore	596 Sycamore Dr	Conroe	TX	77302	(936) 202-8383
Fred Mull, ACC	121 Timber Creek Court	Lindale	TX	75771	(903) 882-8278
Melissa Pittman	1150 Wake Forest Drive	Lewisville	TX	75077	972 219-4626
Debra Pope	4900 Brook Lane	Anna	TX	75409	(214) 578-4445
Fran and Larry Price	16719 Frigate Drive	Friendswood	TX	77546	(281) 648-4455

Name	Street	City	State	Zip Code	Business Phone
Laura Qualls	2140 Hall Johnson Road Suite 102-206	Grapevine	TX	76051	(214) 988-9970
Paige Ragsdale	2068 US Hwy 277N	Eldorado	TX	76936	(325) 340-1314
Munira Rangwala	7373 Ardmore St #1448	Houston	TX	77054	(281) 980-2245
Curtis Regester	303 Chase Oaks Place	Fredericksburg	TX	78624	(830) 998-0560
Patti Riley	8 Woodland Trl	Belton	TX	76513	254-294-7795
Marlen Roel	1953 E Goodwin Rd.	Palmview	TX	78574	(956) 205-0402
Tammy Rush	19210 Calico Place Ln	Cypress	TX	77429	(281) 809-7982
Ginger Shaffer	2909 Greg St	Canyon	TX	79015	(806) 655-7022
Barbara Shelton	1622 Woodcrest Lane	Carrollton	TX	75006	(972) 446-2739
Mariola Smith	502 N. Pacific	Mineola	TX	75773	(903) 569-5002
Gene Sowell,ACC	6526 Holden Mills Drive	Spring	TX	77389	(888) 933-7245 or 281-516-9797
Marjean Sprinkle	P.O. Box 8261	Lumberton	TX	77657	(409) 751-6062
Sandhya Thakkar	2721 Fieldstone Street	Sugar Land	TX	77478	281 277 6874
Betty Thomas	5203 Peach Creek	Houston	TX	77017-	(713) 242-7447
Doug Thompson, ACC	3824 Cedar Springs Road #559	Dallas	TX	75219	(214) 254-4980
Leeann Tietz	909 Little Creek Trail	Oak Leaf	TX	75154	(817) 473-8590
Tammey Trawick	2601 Las Cruces	Deer Park	TX	77536	832-721-6499
Angela Tseng	1721 Woodbridge Dr	McKinney	TX	75070-3900	(972) 562-1435
Toni Verastegui	631 W. Ligustrum Blvd.	Robstown	TX	78380	(845) 926-7366
Mubeen Walimomin	2201 1st Street #1	Rosenberg	TX	77471	(832) 863-2210
Allison Walker	521 Chasewood Dr	Grapevine	TX	76051	(817) 224-2298
Wayne Wassom	3027 Pheasant Run Drive	Kingwood	TX	77339	(281) 358-1605
Anne Waters, ACC	15037 South Padre Island Dr Suite B PO Box 1715	Corpus Christi	TX	78418	361-563-9290
Nancy Williams	401 CR 347	Seminole	TX	79360	(806) 282-1702
Monquena Wilson	7511 Omaha Drive	Baytown	TX	77521	(281) 860-2038
Ellen Yates	5960 W. Parker RD #278-349	Plano	TX	75093	(469) 808-0422
Cesar Zamarripa	14201 Tierra Bronce Dr	El Paso	TX	79938	(915) 201-2192
Suzy Gustafson	11906 S Oxford Farms Dr	Riverton	UT	84065	(801) 280-4796
Marianne Henderson, ACC	134 E 200 North	Alpine	UT	84004	(801) 763-7498
Shou Chen Lee	2868 Washington Blvd	Ogden	UT	84401	801-791-1619
Mike McPhie	PO Box 2201	Provo	UT	84603-2201	(801) 375-8900
Dennis Nelson	PO Box 2047	Salt Lake City	UT	89110	(559) 999-1050
Dean Anderson	21 Hannah Circle, Suite 101	Waynesboro	VA	22980	(540) 942-8791
Sally Armiger	10 Jefferson Drive	Sterling	VA	20165	(703) 421-8400
Melissa Badami	9 Westbrook Lane	Stafford	VA	22554	(540) 277-3136
Rafael Barsoum	5014 Head Ct	Fairfax	VA	22032	(202)528-0140
David Bowers	9803 Solitary Pl	Bristow	VA	20136	(703) 468-2219
Dorothy Bowman	8005C Creighton Parkway #214	Mechanicsville	VA	23111	(804) 994-4131
Gina Davis	110 D View Ave	Norfolk	VA	23503	(865) 607-5951
Lynda Dodd	15469 Cagney Court	Woodbridge	VA	22193-1061	(703) 670-2329
Tiffany Falls	463 Kildare Drive	Front Royal	VA	22630	(540) 692-6428
Patricia Ferrari	5609 Acree Avenue Unit 301	Fredericksburg	VA	22407	540-412-5626
Contrenia Fluker	1 Frank Lane #109A	Fort Monroe	VA	23651	(757) 763-9273
Ishmael Fulani	1261 Stoney Point Road	Farmville	VA	23901	804-955-0285
Joyce Gabriel	604 N York Rd	Sterling	VA	20164	703-850-9159
David Giffen	212 James Rd.	Danville	VA	24541	(434) 822-0908
Darwin Hanna	23 Hancock PL NE	Leesburg	VA	20176	571-358-3384
Kimberlee Harrison	19234 Zachary Taylor Hwy.	Culpeper	VA	22701	(540) 829-6906
Vera Heitkemper	1206 Dandy Loop Rd	Yorktown	VA	23692	(757) 898-1010
Jim Houde	12606 Little Stones Ln	Herndon	VA	20170	(703) 437-4280
Mary Anne Kauffman	113 Briarcliff Drive	Moneta	VA	24121	(540) 525-2004
Ed Koepenick	800 Court St	Lynchburg	VA	24504	(434) 528-1777
Esther Larson	42395 Ryan Road Suite 112-182	Ashburn	VA	20148	(703) 858-0471
Harriet Matsushima	7604 Belmont Landing Rd	Lorton	VA	22079	(703) 447-2052

Name	Street	City	State	Zip Code	Business Phone
Dana McDaniel	108 Credarcrest Dr	Waynesboro	VA	22980	540-416-0009
Valerie McKenzie	8665 Sudley Road # 136	Manassas	VA	20110	(703) 393-0708
Kathy McLeod	5321 Peregrine Crest	Roanoke	VA	24018	(540) 989-7399
Daniel Neville	35898 Snickersville Tpke	Purcellville	VA	20132	(540) 554-2043
Deanna Nielsen	1188 Sedgwick Dr	Locust Grove	VA	22508	(540) 999-4409
Rich Phiboonphanuvat	5810 Kingstowne Center Dr Suite 120-154	Alexandria	VA	22315-5711	(703) 717-5655
Susan Randolph	PO Box 790	Blue Ridge	VA	24064-0790	(703) 757-2220
Felix Rucker	6948 Fox Brush Trail	Moseley	VA	23120	(804) 608-5190
Ellen Seaton	1258 Hillock Crossing	Virginia Beach	VA	23455	(757) 774-3238
Cory Shackelton	2217 Newbern Lane	Virginia Beach	VA	23451	(757) 386-4680
Susan Sondej	12700 Lakestone Drive	Midlothian	VA	23114	(804) 379-3683
Tina Steffey	1600 S. Joyce St., #1102	Arlington	VA	22202	317 698-6323
Rick Tashjian	20318 French Open Ct	Ashburn	VA	20147	(703) 858-9933
Lisa Young	14454 Woodleigh Dr.	Chester	VA	23831	(804) 621-0278
Jill Bessette	182 High Street	Plainfield	VT	5667	(802) 793-9720
Jason Armstrong	3912 S Regal #202	Spokane	WA	99223	(509) 720-6984
Margaret Beckhoff	16500 SE 1st Street #151	Vancouver	WA	98684	(360) 253-8501
Julius Bong	1232 Lakeview Blvd East, #1	Seattle	WA	98102	213-241-9435
Mark Clayton	12621 24th Ave. South PO Box 68426	Seattle	WA	98168	(206) 777-1099
Erin Gray	1814 S Canyon Woods Lane	Spokane	WA	99224	(509) 638-9367
Robert Holroyd	5521 NE 274th Ave.	Camas	WA	98607-9797	(360) 335-4699
Richard Irvin	225 Sakari Lane	Kelso	WA	98626	(360) 560-6780
Sharon Lindsey, MBA, ACC	601 108th Ave NE Suite 1900	Bellevue	WA	98004	(425) 749-7078
Ingrid Markham	2916 NW Bucklin Hill Rd, #360	Silverdale	WA	98383	(360) 633-2248
Stephen Murray	16011 Lawrence Pl SE	Yelm	WA	98597	(360) 894-7784
Jacqueline Smith	3800 Bridgeport Way W Suite A431	University Place	WA	98466	253 426 1789
Bradley Sorem	12705 114 Street Court E	Puyallup	WA	98374	(253) 445-4700
Chase Thomson	24062 196th Pl SE	Maple Valley	WA	98038	(425) 358-5039
Louise Vittitow	1203 South 3rd Street	Renton	WA	98057	(206) 387-3412
Dave Barquist	4560 Hewitt's Point Road	Oconomowoc	WI	53066	(262) 567-7300
Susan Bellehumeur	5712 West Lake Drive	West Bend	WI	53095	262.297.1417
Fawn Brickman	12981 Janus Ave	Sparta	WI	54656	(608) 433-9199
Michele Duquaine	2998 Hwy CC	Slinger	WI	53086	(262) 391-3937
Lisa Gretebeck, ACC	3827 Misty Lane	Deforest	WI	53532-	(608) 268-6616
Theresa Klapperich	201 Fond du Lac Street	Mount Calvary	WI	53057	920-922-6743
Jill Morris	5733 Grande Market Drive Suite C	Appleton	WI	54913	(920) 915-3652
Debby Olson	16880 W Sundown Ct	New Berlin	WI	53151	(262) 679-1216
Jackie Reuning	W5071 Cherrywood Crt.	Sherwood	WI	54169	(920) 560-4775
Debra Roberts	10152B Whitnall Edge Dr	Franklin	WI	53132	(414) 427-4860
Nancy Schley	E11098 Nature Rd	Clintonville	WI	54929	715-250-4004
Tabitha Schulze	411 Fenmore Ct	Genoa City	WI	53128	(262) 325-4116
Glenn Shishido	363 W Lagoon Lane Ste. 1701	Oak Creek	WI	53154	(414) 376-0070
Cheryl Wolf	136 McKinley Blvd.	Eagle River	WI	54521	(262) 502-0498
Conrad Carpenter	106 Tolley Hollow Dr	Sissonville	WV	25320	(681) 205-3736
Joanie Oliverio	26 Pretty View Dr	Lost Creek	WV	26385	304-844-9599

Exhibit F to the Franchise Disclosure Document
FRANCHISEE OUTLETS¹ TERMINATED, NOT-RENEWED, ETC.

¹ If you buy the franchise offered in this disclosure document, your contact information may be disclosed to other buyers when you leave the franchise system.

CruiseOne Units That Left The System as of 12/31/2015

Name	Street	City	State	Zip Code	Phone Office
Jason Lott	118 Lindblad Ave Ste 1522	Girdwood	AK	99587	(907) 382-1591
Jack Revard	5691 W Admiral Way	Florence	AZ	85132	(520) 723-1195
Jack & Sandra Howell	12954 W Lone Tree Trail	Peoria	AZ	85383	(925) 513-4470
Gilberto Lopez	8633 E 26th PL	Yuma	AZ	85365	(928) 503-5950
James Bessinas	4815 E Carefree Hwy suite 108 - 103	Cave Creek	AZ	85331	(602) 635-3585
Marsha Sampson	8093 Maxwell Lane	Dixon	CA	95620	(707) 693-1204
William Leach, MCC & Associates	1000 S Orange Grove Blvd #19	Pasadena	CA	91105	(626) 737-1453
Michal Molett	17115 carrotwood dr,	Riverside	CA	92503	(909) 342-7412
Juddi & John Brennan	10006 Merry Brook Trail	Santee	CA	92071	(619) 708-5070
Barry Durand & Associates	18247 Kinzie St.	Northridge	CA	91325	(818) 527-1032
Asia Denise Duncan	15021 Ventura Blvd #428	Sherman Oaks	CA	91403	(818) 305-4556
Ruth Rodriguez and Associates	4415 Cowell Rd Suite 200A	Concord	CA	94519	(925)349-5211
Amber Blecker	4195 South Lewiston Cir	Aurora	CO	80013	(303) 690-8997
Lindy Hafeman	1440 Grand Ave	Windsor	CO	80550	(970) 686-6881
Danna Beaulieu	503 Bush Hill Rd	Manchester	CT	6040	(860) 730-6030
Kevin Eastman & Marlyn Vistro	2210 Lake Bay Way	Brandon	FL	33511	(813) 324-8002
Jeff Henderson	7723 La Mirada Drive	Boca Raton	FL	33433	(561) 939-1387
Magnun & Altina Silva	1401 Riverplace Blvd #1012	Jacksonville	FL	32207	(904) 377-0623
Joe Gonzalez	8765 SW 190th Circle	Dunnellon	FL	34432	(352) 465-5625
Patricia & Davorka Hamburg	7950 NW 53rd St., #215	Miami	FL	33166	(786) 228-5958
James Soto Jr	17601 SW 92nd Ave.	Palmetto Bay	FL	33157	(786) 375-0297
Mark & Amy Parr	243 Dominica Circle W	Niceville	FL	32578	(850) 502-5954
Susan Pogue	816 Deer Fern Ave	DeLand	FL	32720	(386) 310-1586
Eileen Cirina	6300 NE 7th Avenue	Boca Raton	FL	33487	(561) 999-9233
Fabio Diaz	155 Sunset Bay Drive	Palm Beach Gardens	FL	33418	(561) 799-3395
Jennifer Rubin	6435 Bella Circle #207	Boynton Beach	FL	33437	(561) 244-5330
Kimberly Morath & Melissa Dixon	2035 Sunny Dale Drive	Tallahassee	FL	32312	(850) 296-3624
Jacob D. Nguyen	8018 Waterstone Drive	Midland	GA	31820	(706) 225-2552
Boya Li & Steven Donne	220 S. King Street, Suite 1688	Honolulu	HI	96813	(808) 664-6608
Robin Tregle	201 Saint Charles Avenue Suite 114-232	New Orleans	LA	70170	(504) 383-8883
Susan Traub	197 Lake Shore Dr.	Cheshire	MA	1225	(413) 743-1455
Susan-lee & Michael da Silva	240 Newbury Street	Boston	MA	2116	(617) 831-2000
Noel Gaines	1405 Overlook Court	Elko New Market	MN	55054	(952) 378-6589
Ana Riascos	25320 Broad Ridge Dr.	Picayune	MS	39466	(504) 578-0606
Rob Lovern	705 Arrowpoint Dr	Goldsboro	NC	27530	(850) 364-0076
Joan Bell-Dumoff, CTC, MCC	131 Post Road	Mays Landing	NJ	8330	866-695-7071
Denise Young	20 Route 537	Colts Neck	NJ	7722	(732) 845-9239
Rick Hefferon	62 Pangloss St.	Henderson	NV	89002	(702) 489-4100
Drea Winter	1381 St. Louis Ave.	Bay Shore	NY	11706	(631) 647-4902
Casey Y Kim	116 John Street #2203	New York	NY	10038	(917) 572-8858
Sharon Lapan	12 Montgomery St.	Rouses Point	NY	12979	(518) 297-3616
Dawn Costello	65 Forest Rd	Centereach	NY	11720	(631) 676-1952
Mark Dee	9530 Andrew Dr.	Twinsburg	OH	44087	(330) 400-2296
Roger & Denise Estill	PO Box 23	Millersburg	OH	44654	(330) 674-6553
Patrick Miller	25 South Main St. #55	Yardley	PA	19067	(267) 685-0425

CruiseOne Units That Left The System as of 12/31/2015

Name	Street	City	State	Zip Code	Phone Office
Kate Jensen	1134 Links Rd	Myrtle Beach	SC	29575	(843) 294-9904
Jack & Vicky Todman	3500 N Ocean Blvd	North Myrtle Beach	SC	29582	(843) 281-4555
Cary Huddleston	3449 Brookstone Drive	Cookeville	TN	38506	(931) 432-2279
Jeanie & Dennis Keel	2415 Riverway Oak Dr.	Kingwood	TX	77345	(281) 360-2055
Jonathan & Melanie Cook	3111 Wimberley Lane	Rockwall	TX	75032	808-351-0230
Alan Brauning & Associates	1816 Lake Texoma Circle	Allen	TX	75002	(972) 658-1185
Brandi Guerra	1000 N 49th Street	McAllen	TX	78501	956 225-8285
Nell Poston, ACC	2604 Windmill Lane	Longview	TX	75601	(903) 234-0077
Bless and Steve LaGrone	9490 FM 1960 Bypass Rd W, Ste.200-181	Humble	TX	77338	(832) 423-3949
Kimberly Bray	795 Chatsworth Drive	Newport News	VA	23601	423 280-7217
Feliciano T. Wilson	26 Aurelie Dr	Fredericksburg	VA	22406	540-659-9094
Clare Loxtercamp	13504 Over Ridge Ct	Chantilly	VA	20151	(571) 455-4859
Mike & Lynn Rose	251 Rancho Villa	Walla Walla	WA	99362	(509) 301-4887
Valerie Kemper	227 Bellevue Way NE #498	Bellevue	WA	98004	(801) 745-2097

Exhibit G to the Franchise Disclosure Document

FRANCHISEE QUESTIONNAIRE



CruiseOne, Inc.

FRANCHISEE QUESTIONNAIRE

As you know, CruiseOne, Inc. ("CruiseOne") and you are preparing to enter into a Franchise Agreement for operating a CruiseOne franchised business. The purpose of this Questionnaire is to determine whether any statements or promises were made to you, either orally or in writing, that CruiseOne has not authorized and that may be untrue, inaccurate or misleading, to help ensure that CruiseOne has complied with its franchise obligations and to ensure that your decision to purchase a CruiseOne franchise is based upon your own independent investigation and judgment. Please review each of the following questions carefully and provide an honest and complete response to each question. Once you have completed the questions, review the acknowledgments that follow and fill in the information required by acknowledgment 7. Then, if you are satisfied that the acknowledgments are correct in all respects, please sign and date this Questionnaire.

Questions

1. Have you received and personally reviewed the CruiseOne Franchise Disclosure Document, (including, but not limited to, any addenda, exhibits, and other attachments), for the state where you reside and where your franchised business will be located?

Yes _____ No _____

Franchise Agreement	Yes _____	No _____
Table of Contents-Operating Manual	Yes _____	No _____
Financial Statements	Yes _____	No _____
List of State Administrators/Agents		
For Service of Process	Yes _____	No _____
List of Current Franchisee Outlets	Yes _____	No _____
List of Franchisee Outlets Terminated		
Not-Renewed, Etc.	Yes _____	No _____
Franchisee Questionnaire	Yes _____	No _____
SBA Loan Agreement	Yes _____	No _____
State Specific Disclosures	Yes _____	No _____

2. Did you receive your CruiseOne Franchise Disclosure Document at least 14 calendar days before you paid any money and before you signed any agreement to buy your franchise?

Yes _____ No _____

3. Have you received and personally reviewed your Franchise Agreement (including, but not limited to, any addenda, exhibits, and other attachments)?

Franchise Agreement	Yes _____	No _____
Grant/Franchisee Level	Yes _____	No _____
Location of the Franchised		
Business/Description of the Contact Location	Yes _____	No _____

Note and Guaranty Yes _____ No _____
Designated Credit-Card
Account/Authorization Form Yes _____ No _____

4. Have all blanks in the Franchise Agreement, all related agreements (including but not limited to the agreements listed above), each attachment (if any), and all inserts and changes (if any) been completed and delivered to you in final form at least 7 calendar days before you signed them?

Yes _____ No _____

5. Have you discussed the benefits and risks of operating a CruiseOne franchise with an attorney, accountant or other professional advisor and do you understand those risks?

Yes _____ No _____

6. If not, did you have the opportunity to do so?

Yes _____ No _____

7. Do you understand that the success or failure of your franchise will depend in large upon your skills and abilities, competition from other businesses, interest rates, inflation, labor and supply costs, lease terms and other economic and business factors?

Yes _____ No _____

8. Has any employee or other person speaking on behalf of CruiseOne, Inc. made any written or oral statement or promise concerning the actual or projected revenues, profits or operating costs of a CruiseOne business (other than what is clearly included in your Franchise Disclosure Document or Franchise Agreement)?

Yes _____ No _____

9. Has any employee or other person speaking on behalf of CruiseOne, Inc. made any written or oral statement or promise regarding the amount of money you may earn in operating your CruiseOne franchise (other than what is clearly included in your Franchise Disclosure Document or Franchise Agreement)?

Yes _____ No _____

10. Has any employee or other person speaking on behalf of CruiseOne, Inc. made any written or oral statement or promise concerning the likelihood of success that you should or might expect to achieve from operating your CruiseOne franchise?

Yes _____ No _____

11. Has any employee or other person speaking on behalf of CruiseOne, Inc. made any written or oral statement, promise or agreement concerning the advertising, marketing, training, support services or assistance that CruiseOne, Inc. will furnish to you that is contrary to, or different from, the information contained in your Franchise Disclosure Document or Franchise Agreement?

Yes _____ No _____

12. Has any employee or other person speaking on behalf of CruiseOne, Inc. made any other written or oral statement, promise or agreement relating to your CruiseOne franchise that is

contrary to, or different from, the information contained in your Franchise Disclosure Document or Franchise Agreement?

Yes _____ No _____

If you have answered "Yes" to any of questions 8 through 12, please provide a full explanation of your answer in the following blank lines. (Attach additional pages, if necessary, and refer to them below.) If you have answered "No" to each of questions 8 through 12, please leave the following lines blank.

Acknowledgments

1. No employee or other person speaking on behalf of CruiseOne, Inc. made any other written or oral statement, promise or agreement relating to the financial statements or financial conditions of any of CruiseOne, Inc.'s affiliates (including any parent corporation or individual owner), which statement, promise, or agreement is contrary to, or different from, any information contained in my Franchise Disclosure Document or Franchise Agreement.
2. I have made my own independent determination that I have adequate working capital to develop, open and operate my franchise.
3. I am not relying on any promises of CruiseOne, Inc. which are not contained in my CruiseOne Franchise Agreement.
4. I understand that my investment in a CruiseOne franchise has substantial business risks and that there is no guarantee that it will be profitable.
5. I have been advised by CruiseOne, Inc. and its representatives to seek professional legal and financial advice in all matters concerning the purchase of my CruiseOne franchise.
6. I acknowledge that the success of my CruiseOne franchise depends in large part upon my ability as an independent business person and my active participation in the day to day operation of the business.
7. The name(s) of the person(s) with whom I dealt in the purchase of my CruiseOne franchise is/are _____.
8. I hereby disclaim that I have relied on the financial condition of any of CruiseOne, Inc.'s affiliates (including any parent corporation or any individual owner) except for any information pertaining to the financial condition of any of those affiliates disclosed in the Franchise Disclosure Document or Franchise Agreement.

You understand that your answers are important to us and that we will rely on them. You also understand that _____ and other officers, directors, employees and representatives of CruiseOne, Inc. (and, if you have had any contact with any of CruiseOne, Inc.'s affiliates, of such affiliates) have acted in a representative and not an individual capacity in all conduct with you; and that none is personally liable for any reason.

By signing this Questionnaire, you are representing that you have responded truthfully to the above questions and acknowledgements.

Date: _____

Signature above

Print Name: _____

Schedule 1 to the Franchise Disclosure Document
SBA LOAN AGREEMENT

FRANCHISE AGREEMENT ADDENDUM

This franchise agreement addendum is dated _____ and is between CRUISE-ONE, INC., and _____

- A. Simultaneously with entering this Addendum, the parties are entering a Franchise Agreement, under which CruiseOne is granting the Franchisee the right—and the Franchisee is undertaking the duty—to develop and operate a **CruiseOne**® franchise.
- B. The Franchisee is paying the Initial Franchise Fee and purchasing that franchise with the proceeds of an SBA Loan.
- C. The SBA is requiring certain provisions in the Franchise Agreement to be changed.
- D. The parties are therefore modifying and supplementing the Franchise Agreement as set forth below.

The parties therefore agree as follows:

1. Transfer Consent

- 1.1. Section 10.2.b. of the Franchise Agreement is hereby modified by deleting the first sentence thereof and substituting the following in its stead:

If you satisfy any reasonable transfer conditions CruiseOne may impose, CruiseOne shall not unreasonably withhold or delay its consent to any proposed transfer. CruiseOne need not, however, consent to any transfer to an existing CruiseOne franchisee.

- 1.2. Section 11.2. of the Franchise Agreement is hereby modified by adding the following provision:

the Franchisee defaults under the SBA Loan and fails to cure that default within any applicable cure period or the outstanding amounts due under the SBA Loan are accelerated or declared or otherwise become due and payable.

- 1.3. This Addendum becomes null and void upon the occurrence of any of the following events:
- a. the SBA Loan is repaid or the outstanding amounts due under the SBA Loan are accelerated or declared or otherwise become due and payable; or
 - b. the SBA no longer has any direct financial interest in the SBA Loan.

2. General Provisions

- 2.1. The Franchisee represents that recitals A, B, C, and D are true and complete and that, as such, they are a material inducement to CruiseOne to enter this Addendum.

- 2.2. For the purposes of this Addendum:

- a. "Addendum" means this franchise agreement addendum;
- b. "CruiseOne" means CruiseOne, Inc., a Florida corporation;
- c. "Franchise Agreement" means the franchise agreement described in Recital A. being entered by CruiseOne and the Franchisee simultaneously with this Addendum;
- d. "Franchisee" means _____;

- e. "herein," "hereunder," and "hereof" refer to this agreement, and not to the specific section in which that term occurs;
 - f. "including (include)" means "including (include), without limitation";
 - g. "or," as in "A or B," means "A or B or both";
 - h. "SBA" means the United States Small Business Administration;
 - i. "SBA Loan" means a loan to the Franchisee that was obtained with SBA assistance and whose proceeds are being used to pay the Initial Franchise Fee due under the Franchise Agreement and purchase the franchise.
- 2.3. Except as expressly modified or supplemented by this Addendum, the parties hereby ratify and readopt all the terms and conditions of the Franchise Agreement. Except as otherwise defined herein, all initially capitalized terms in this Addendum have the meanings ascribed to them in the Franchise Agreement. This Addendum is an integral part of the Franchise Agreement and, as such, has the same force and effect as if originally incorporated therein. Accordingly, among its other provisions, the dispute-resolution provisions in the Franchise Agreement (including its choice-of-law, choice-of-forum, and jurisdiction and venue provisions) govern this Addendum as well.
- 2.4. This Addendum and the Franchise Agreement represent the entire understanding and agreement between the parties with respect to the subject matter hereof, and supersede all other negotiations, understandings and representations if any made by and between the parties. No representations, inducements, promises or agreements, oral or otherwise, if any, not embodied herein are of any force and effect.
- 2.5. The provisions of this Addendum may be amended, supplemented, waived or changed only in the manner permitted in the Franchise Agreement.
- 2.6. All of the terms and provisions of this Addendum, whether so expressed or not, are binding upon, inure to the benefit of, and are enforceable by the parties and their respective personal representatives, legal representatives, heirs, successors and permitted assigns.
- 2.7. This Addendum may be executed in two or more counterparts, each of which is an original, but all of which together constitute one and the same instrument. Confirmation of execution by telex or by telecopy facsimile signature page is binding upon any party so confirming or telecopying.

The undersigned are entering this Addendum on the date stated in the first paragraph hereof.

CRUISEONE:

THE FRANCHISEE:

CRUISEONE, INC.

By: _____
(signature)

Print Name:

(signature)

Print Name:

Its: _____

Its: _____

Schedule 2 to the Franchise Disclosure Document

STATE SPECIFIC DISCLOSURES (Attached as required.)

Schedule 2 - State Specific Disclosures

DISCLOSURES FOR MINNESOTA

With respect to franchises governed by Minnesota law, CruiseOne will comply with Minn. Stat. Sec. 803C.14, Subds. 3, 4, 5, which require, except in certain specified cases, that a franchisee be given 90 days notice of termination (with 60 days to cure) and 180 days notice for non-renewal of the Franchise Agreement.

The cover page and Item 17 are hereby amended by adding the following paragraph:

Minn. Stat. §80C.21 and Minn. Rule Part 2860, 4400J prohibit us from requiring litigation to be conducted outside Minnesota. In addition, nothing in the franchise disclosure document or agreement can abrogate or reduce any of your right as provided for in Minnesota Statutes, Chapter 80C, or your rights to any procedure, forum, or remedies provided for by the laws of the jurisdiction.

Item 13 is hereby amended by adding the following paragraphs:

Minn. Stat. §80C.12, Subd. 1(g) considers it unfair to not protect the franchisees' right to use the trademarks.

Provided that Franchisee has complied with its obligations under this Item, CruiseOne shall protect Franchisee's right to use the trademarks, service marks, trade names, logotypes or other commercial symbols as authorized or indemnify and hold Franchisee harmless from any loss, costs or expenses incurred as a result of any claim, action or other legal proceeding arising from Franchisee's use of the marks pursuant to this Agreement.

RECEIPT

This disclosure document summarizes certain provisions of the franchise agreement and other information in plain language. Read this disclosure document and all agreements carefully.

If CruiseOne offers you a franchise, CruiseOne must provide this disclosure document to you 14 calendar-days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale.

If CruiseOne does not deliver this disclosure document on time or if it contains a false or misleading statement, or a material omission, a violation of federal and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580, the Florida Division of Consumer Affairs, Tallahassee, Florida, or the authorized state administrator listed in Exhibit D.

Franchise Seller(s): Timothy Courtney, Deborah M. Fiorino, ~~Mark Bryant~~, Janet King Harris, Mary C. Antoine, Lynda Webster, Gary Charles Johnson, Milton Dunlop Jr, and Kelley Lynn Ostojic @ CruiseOne, Inc., 1201 W Cypress Creek Rd, Suite 100, Ft Lauderdale, FL 33309-1955, (954) 958-3700.

CruiseOne's agent in this state authorized to receive service of process is listed in Exhibit D.

Issuance date: April ~~15, 2015~~ 1521, 2016

I received a disclosure document dated April ~~15, 2015~~ 1521, 2016 that included the following Exhibits:

- A - Franchise Agreement
- B - Table of Contents-Operations Standards Manual
- C - Financial Statements
- D - State Administrators/Agents for Service of Process
- E - List of Current Franchisee Outlets
- F - List of Franchisee Outlets Terminated, Not-Renewed, Etc.
- G – Franchisee Questionnaire
- Schedule 1 – SBA Loan Agreement
- Schedule 2 – State Specific Disclosures

Date: _____

Your Name (Please print) _____

Your signature: _____

You should return one copy of the signed receipt either by signing, dating, and mailing it to Timothy Courtney at CruiseOne, Inc. 1201 W Cypress Creek Rd, Suite 100, Ft Lauderdale, FL 33309-1955; or by faxing or emailing (as an attachment) a copy of the signed receipt to Timothy Courtney at (954)-958-3697; or tcourtney@wth.com. You may keep the second copy for your records.

RECEIPT

This disclosure document summarizes certain provisions of the franchise agreement and other information in plain language. Read this disclosure document and all agreements carefully.

If CruiseOne offers you a franchise, CruiseOne must provide this disclosure document to you 14 calendar-days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale.

If CruiseOne does not deliver this disclosure document on time or if it contains a false or misleading statement, or a material omission, a violation of federal and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580, the Florida Division of Consumer Affairs, Tallahassee, Florida, or the authorized state administrator listed in Exhibit D.

Franchise Seller(s): Timothy Courtney, Deborah M. Fiorino, ~~Mark Bryant~~, Janet King Harris, Mary C. Antoine, Lynda Webster, Gary Charles Johnson, Milton Dunlop Jr, and Kelley Lynn Ostojic @ CruiseOne, Inc., 1201 W Cypress Creek Rd, Suite 100, Ft Lauderdale, FL 33309-1955, (954) 958-3700.

CruiseOne' agent in this state authorized to receive service of process is listed in Exhibit D.

Issuance Date: April ~~15, 2015~~, 2016

I received a disclosure document dated April ~~15, 2015~~, 2016 that included the following Exhibits:

- A - Franchise Agreement
- B - Table of Contents-Operations Standards Manual
- C - Financial Statements
- D - State Administrators/Agents for Service of Process
- E - List of Current Franchisee Outlets
- F - List of Franchisee Outlets Terminated, Not-Renewed, Etc.
- G – Franchisee Questionnaire
- Schedule 1 – SBA Loan Agreement
- Schedule 2 – State Specific Disclosures

Date: _____ Your Name (Please print) _____

Your signature: _____

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