

FRANCHISE DISCLOSURE DOCUMENT

BOR Franchising, LLC
A Colorado Limited Liability Company
5231 S. Quebec Street, Suite 303
Greenwood Village, Colorado 80111
888-510-0603
www.BORestoration.com
Info@BORestoration.com



The franchise offered is for the establishment, operation, and delivery to the owners of residential, commercial, and governmental properties of water, fire, contents cleaning, mold remediation, and after-remediation repair services.

The total investment to begin operations of a BOR franchise is between ~~\$114,879~~119,921 and ~~\$160,929~~165,971. This includes ~~\$95,850~~100,997 that must be paid to the franchisor or affiliate.

This disclosure document summarizes certain provisions of your franchise agreement and other information in plain English. Read this disclosure document and all agreements carefully. You must receive this disclosure document at least 14 calendar days before you can sign a binding agreement with, or make any payment to the franchisor or an Affiliate in connection with the proposed franchise sale. **Note, however, that no government agency has verified the information contained in this document.**

You may wish to receive your disclosure document in another format that is more convenient for you. To discuss the availability of disclosures in different formats, contact ~~Sandi Edds~~Ellis, Vice President at 5231 S. Quebec Street, Suite 303, Greenwood Village, Colorado 80111, 888-510-0603.

The terms of your contract will govern your franchise relationship. Do not rely on the disclosure document alone to understand your contract. Read all of your contract carefully. Show your contract and this disclosure document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this disclosure document can help you make up your mind. More information on franchising, such as "A Consumer's Guide to Buying a Franchise," which can help you understand how to use this disclosure document is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue NW, Washington, DC 20580. You can also visit the FTC's home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them (Exhibit A).

The issuance date is: ~~March 18, 2020~~March 18, 2024

How to Use This Franchise Disclosure Document

Here are some questions you may be asking about buying a franchise and tips on how to find more information:

QUESTION	WHERE TO FIND INFORMATION
How much can I earn?	Item 19 may give you information about outlet sales, costs, profits or losses. You should also try to obtain this information from others, like current and former franchisees. You can find their names and contact information in Item 20 or Exhibit D
How much will I need to invest?	Items 5 and 6 list fees you will be paying to the franchisor or at the franchisor's direction. Item 7 lists the initial investment to open. Item 8 describes the suppliers you must use.
Does the franchisor have the financial ability to provide support to my business?	Item 21 or Exhibit G includes financial statements. Review these statements carefully.
Is the franchise system stable, growing, or shrinking?	Item 20 summarizes the recent history of the number of company-owned and franchised outlets.
Will my business be the only BOR business in my area?	Item 12 and the "territory" provisions in the franchise agreement describe whether the franchisor and other franchisees can compete with you.
Does the franchisor have a troubled legal history?	Items 3 and 4 tell you whether the franchisor or its management have been involved in material litigation or bankruptcy proceedings.
What's it like to be a BOR franchisee?	Item 20 or Exhibit D lists current and former franchisees. You can contact them to ask about their experiences.
What else should I know?	These questions are only a few things you should look for. Review all 23 terms and all Exhibits in this disclosure document to better understand this franchise opportunity. See the table of contents.

What You Need To Know About Franchising Generally

Continuing responsibility to pay fees. You may have to pay royalties and other fees even if you are losing money.

Business model can change. The franchise agreement may allow the franchisor to change its manuals and business model without your consent. These changes may require you to make additional investments in your franchise business or may harm your franchise business.

Supplier restrictions. You may have to buy or lease items from the franchisor or a limited group of suppliers the franchisor designates. These items may be more expensive than similar items you could buy on your own.

Operating restrictions. The franchise agreement may prohibit you from operating a similar business during the term of the franchise. There are usually other restrictions. Some examples may include controlling your location, your access to customers, what you sell, how you market, and your hours of operation.

Competition from franchisor. Even if the franchise agreement grants you a territory, the franchisor may have the right to compete with you in your territory.

Renewal. Your franchise agreement may not permit you to renew. Even if it does, you may have to sign a new agreement with different terms and conditions in order to continue to operate your franchise business.

When your franchise ends. The franchise agreement may prohibit you from operating a similar business after your franchise ends even if you still have obligations to your landlord or other creditors.

Some States Require Registration

Your state may have a franchise law, or other law, that requires franchisors to register before offering or selling franchises in the state. Registration does not mean that the state recommends the franchise or has verified the information in this document. To find out if your state has a registration requirement, or to contact your state, use the agency information in Exhibit A.

Your state also may have laws that require special disclosures or amendments be made to your franchise agreement. If so, you should check the State Specific Addenda. See the Table of Contents for the location of the State Specific Addenda.

Special Risks to Consider About *This Franchise*

Certain states require that the following risk(s) be highlighted:

1. **Out-of-State Dispute Resolution.** The franchise agreement requires you to resolve disputes with the franchisor by mediation, arbitration and/or litigation only in Colorado. Out-of-state mediation, arbitration, or litigation may force you to accept a less favorable settlement for disputes. It may also cost more to mediate, arbitrate, or litigate with the franchisor in Colorado than in your own state.

2. **Short Operating History.** The franchisor is at an early stage of development and has a limited operating history. This franchise is likely to be a riskier investment than a franchise in a system with a longer operating history.

3. **Mandatory Minimum Payments.** You must make minimum royalty or advertising fund payments, regardless of your sales levels. Your inability to make the payments may result in termination of your franchise and loss of your investment.

Certain states may require other risks to be highlighted. Check the “State Specific Addenda” (if any) to see whether your state requires other risks to be highlighted.

NOTICE REQUIRED BY THE STATE OF MICHIGAN

THE STATE OF MICHIGAN PROHIBITS CERTAIN UNFAIR PROVISIONS THAT ARE SOMETIMES IN FRANCHISE DOCUMENTS. IF ANY OF THE FOLLOWING PROVISIONS ARE IN THESE FRANCHISE DOCUMENTS, THE PROVISIONS ARE VOID AND CANNOT BE ENFORCED AGAINST YOU:

A prohibition of the right of a Franchisee to join an association of franchisees.

A requirement that a Franchisee assent to a release, assignment, novation, waiver, or estoppel that deprives a franchisee of rights and protections provided in this Act. This shall not preclude a franchisee, after entering into a Franchise Agreement, from settling all claims.

A provision that permits a franchisor to terminate a franchise before the expiration of its term except for good cause. Good cause shall include the franchisee's failure of the franchisee to comply with any lawful provision of the Franchise Agreement and to cure such failure after being given written notice thereof and a reasonable opportunity, which in no event need be more than 30 days, to cure such failure.

A provision that permits a franchisor to refuse to renew a franchise without fairly compensating the franchisee by repurchase or other means for the fair market value at the time of expiration of the franchisee's inventory, supplies, equipment, fixtures, and furnishings. Personalized materials that have no value to the franchisor and inventory, supplies, equipment, fixtures, and furnishings not reasonably required in the conduct of the franchise business are not subject to compensation. This subsection applies only if, (a) the term of the franchise is less than five years, and (b) the franchisee is prohibited by the franchise or other agreement from continuing to conduct substantially the same business under; another trademark, service mark, trade name, logotype; or other advertising or another commercial symbol in the same area after the expiration of the franchise or the franchisee does not receive at least six months advance notice of franchisor's intent not to renew the franchise.

A provision that permits the franchisor to refuse to renew a franchise on terms generally available to other franchisees of the same class or type under similar circumstances. This section does not require a renewal provision.

A provision requiring that arbitration or litigation be conducted outside this state. This shall not preclude the franchisee from agreeing, at the time of arbitration or litigation, to conduct arbitration or litigation at a location outside this state.

A provision that permits a franchisor to refuse to permit a transfer of ownership of a franchise, except for good cause. The subdivision does not prevent a franchisor from exercising a right of first refusal to purchase the franchise. Good cause ~~shall include, but is not limited to,~~ includes:

The failure of the proposed transferee to meet the franchisor's then-current reasonable qualifications or standards.

The fact that the proposed transferee is a competitor of the franchisor or subfranchisor.

The unwillingness of the proposed transferee to agree in writing to comply with all lawful obligations.

The franchisee's failure of the franchisee or proposed transferee to pay any sums owing to the franchisor or to cure any default in the Franchise Agreement existing at the time of the proposed transfer.

A provision that requires the franchisee to resell to the franchisor items that are not uniquely identified with the franchisor. This subdivision does not prohibit a provision that grants to a franchisor a right of first refusal to purchase the assets of a franchise on the same terms and conditions as a bona fide third party willing and able to purchase those assets, nor does this subdivision prohibit a provision that grants the franchisor the right to acquire the assets of a franchise for the market or appraised value and has failed to cure the breach in the manner provided in subdivision (C).

A provision that permits the franchisor to directly or indirectly convey, assign, or otherwise transfer its obligations to fulfill contractual obligations to the franchisee unless a provision has been made for providing the required contractual services.

If the franchisor's most recent financial statements are unaudited and show a net worth of less than \$100,000.00, the franchisee may request the franchisor to arrange for the escrow of initial investment and other funds paid by the franchisee until the obligations, if any, of the franchisor to provide real estate, improvements, equipment, inventory, training or other items included in the franchise offering are fulfilled. At the option of the franchisor, a surety bond may be provided in place of escrow.

THE FACT THAT THERE IS A NOTICE OF THIS OFFERING ON FILE WITH THE ATTORNEY GENERAL DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION OR ENFORCEMENT BY THE ATTORNEY GENERAL.

Any questions regarding this notice should be directed to the Department of Attorney General, State of Michigan, 670 Williams Building, Lansing, Michigan 48913, and telephone (517) 373-7117.

THE MICHIGAN NOTICE APPLIES ONLY TO FRANCHISEES WHO ARE RESIDENTS OF MICHIGAN OR LOCATE THEIR FRANCHISES IN MICHIGAN

TABLE OF CONTENTS

<u>ITEM</u>	<u>PAGE</u>
1. THE FRANCHISOR, AND ANY PARENTS, PREDECESSORS, AND AFFILIATES	8
2. BUSINESS EXPERIENCE	9
3. LITIGATION.....	10
4. BANKRUPTCY	10
5. INITIAL FEES.....	10
6. OTHER FEES	12
7. ESTIMATED INITIAL INVESTMENT	18
8. RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES.....	20
9. FRANCHISEE’S OBLIGATIONS	23
10. FINANCING	24
11. FRANCHISOR’S ASSISTANCE, ADVERTISING, COMPUTER SYSTEMS, AND TRAINING	24
12. TERRITORY	32
13. TRADEMARKS.....	33
14. PATENTS, COPYRIGHTS, AND PROPRIETARY INFORMATION.....	35
15. OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE	36
16. RESTRICTIONS ON WHAT THE FRANCHISEE MAY SELL.....	36
17. RENEWAL, TERMINATION, TRANSFER, AND DISPUTE RESOLUTION	36
18. PUBLIC FIGURES	39
19. FINANCIAL PERFORMANCE REPRESENTATIONS	39
20. OUTLETS AND FRANCHISEE INFORMATION	39
21. FINANCIAL STATEMENTS.....	42
22. CONTRACTS.....	42
23. RECEIPT.....	LAST PAGE

EXHIBITS

<u>Exhibit A.</u>	List of State Agencies/Agents for Service of Process
<u>Exhibit B.</u>	Franchise Agreement
<u>Exhibit C.</u>	Table of Contents
<u>Exhibit D.</u>	Current Franchisees and Franchisees that Have Left the System
<u>Exhibit E.</u>	Trademark Specific Franchisee Associations and Independent Franchisee Associations
<u>Exhibit F.</u>	State Specific Addenda
<u>Exhibit G.</u>	Financial Statements
<u>Exhibit H.</u>	Application
<u>Exhibit I.</u>	Receipts

BOR FRANCHISING, LLC
FRANCHISE DISCLOSURE DOCUMENT

ITEM 1

THE FRANCHISOR, AND ANY PARENTS, PREDECESSORS, AND AFFILIATES

To simplify the language in this Disclosure Document, the use of the word “we,” “us,” or similar pronouns means the Franchisor BOR Franchising, LLC. “You” and similar pronouns mean the person or corporation, partnership, or other entity (Legal Entity), including your owners, stockholders, or partners, who are buying the right to operate under the Franchise Agreement.

The Franchisor, Any Parents, and Its Predecessors and Affiliates

We are a Colorado limited liability company that was formed on January 10, 2018. We also do business under the name “B.O.R.,” “BOR,” and “Best Option Renovation.” Our principal business address is 5231 S. Quebec Street, Suite 303, Greenwood Village, Colorado 80111, 888-510-0603. We have been franchising since January of 2018. We do not operate a business of the type being offered here. ~~We participate in no other~~ We do not offer franchises in this line of business and do not have another line of business.

We have no parent or predecessor.

We ~~do~~ have one affiliate ~~whose name is named~~ Ringside Development Company d/b/a Bio-One Colorado, Inc., (Bio-One). Its principal address is the same as ours. Bio-One offers franchises for the cleaning and remediation of crime-scene, hoarding, and similar regulated and non-regulated events. It has been selling franchises since 2010, and as of December ~~1, 2018~~ 31, 2020, it has sold ~~74~~ 105 Bio-One businesses. Bio-One does not offer franchises in our line of business and offers franchises only for the purpose stated in this paragraph.

The Business

Under the franchise, we offer you the right to establish, operate, and deliver to the owners of residential, commercial, and governmental properties (Clients) water, fire, contents cleaning, mold remediation, and after-remediation repair services (Services). This is your “Business.”

You will be subject to an initial criminal background check before you sign the Franchise Agreement.

This Franchise Disclosure Document (FDD) and the Franchise Agreement describe the terms and conditions for which we currently offer franchises to new franchisees. As the needs of the market change, we will occasionally offer franchises under different terms and conditions.

The “System” is our proprietary, confidential, and trade secret information. The System includes the trademarks, service marks, and logos (Marks); the manner and method of training that we deliver to you; the operations, manuals (which may be in paper or electronic format and may be changed and updated by paper or electronic notices including email and texts - “Franchisee Manuals,”), standards, and procedures that you will use in the day-to-day operation of the Business; and any copyrighted, trade secret or confidential information owned by us, including this FDD, the Franchise Agreement, and the Franchisee Manuals. You must operate under our System. The right to operate in your Exclusive Territory and elsewhere (Item 12), the names and contact information of all of your Clients (“Client” or “Clients”), and

the right to provide services offered by the Franchise Agreement are also our sole and exclusive property (Item 14).

Prior Business Experience

Our Affiliate has offered commercial and residential bio-hazardous and hoarding remediation services since 2010.

Competition and Laws Affecting the Business

The market for your services includes residential, governmental, and commercial properties that have suffered a fire, been inundated with water, or ~~that~~ have mold that requires remediation. The market for your services is mature, non-seasonal, and well developed, and you will be competing against other local and national firms that offer the same or similar services as you may be offering. You will also compete against other franchisees. (Item 12).

Most states and local jurisdictions have laws, rules, regulations, and ordinances that may apply to the operation of any business, including occupational health and safety, labor, licensing and bonding, insurance, and advertising. We do not require you to do so, but your municipality, county, or state may require a contractor's license or a technician certification from the Institute of Inspection Cleaning and Restoration Certification (IICRC). Also, if you offer repairs after you have delivered the Services, like replacing drywall, ~~for instance,~~ you may need a general ~~contractors~~ contractor or similar license. Your local, county, or state may also require you to obtain other certifications. You must investigate and comply with all applicable federal, state, county, and city laws and regulations. You alone are responsible for complying with all applicable laws and regulations.

ITEM 2

BUSINESS EXPERIENCE

Member and Chief Executive Officer: Nick-Anthony Zamucen

Mr. Zamucen has been our Member and CEO since our inception. From 2010 to September of 2016, Mr. Zamucen was the Chief Executive Officer of our Affiliate. In January of 2021, Mr. Zamucen again took this position with our Affiliate. From September of 2016 to our inception, Mr. Zamucen was building this system.

Franchise Operations and Vice President: Sandi Edds a/k/a Sandi Ellis

Sandi ~~Edds~~Ellis has been the head of Franchise Operation since October 1, 2018. From January 2001 to December 31, 2015, Ms. ~~Edds~~Ellis was employed by Brinker International, located in Dallas, Texas, where she held multiple finance and operational roles. Ms. ~~Edds~~Ellis is also the Vice President of our Affiliate, ~~which~~ is a position she has held since March 1, 2016.

Vice President of Communications: Brian Brinegar

Brian Brinegar has been our Vice President of Communications since January 1, 2021. He has also overseen our billing department since January 1st, 2020. From January 1, 2018, to December 31, 2019, Mr. Brinegar owned and operated Catalyst LLC, located in Greenwood Village, Colorado, that provided consulting and billing services to small and medium-sized businesses. From January 1, 2016, to December

31, 2017, Brian worked as a market researcher for Analytic Insights, a New England-based market research firm.

Marketing Operations: Sandy DalrympleLarson

Sandy DalrympleLarson has been our Marketing Director since our inception. From October of 2014 to the present, she has been and continues as the Affiliate's marketing director ~~for our Affiliate.~~ From January 1, 2012, to September 30, 2014, ~~she~~Sandi was employed as an illustrator by Arrow Patent Design located in Parker, Colorado, where she created the illustration portion of patents for a year. Prior to her employment with Arrow Patent Design, she attended the University of North Dakota, where she completed her degree with honors in graphic arts.

ITEM 3

LITIGATION

No litigation is required to be disclosed in this Item.

ITEM 4

BANKRUPTCY

No bankruptcy information is required to be disclosed in this Item.

ITEM 5

INITIAL FEES

The initial franchise fee (IFF) is \$39,000. The IFF represents payment for expenses incurred by us in furnishing valuable resources to you, including the Manuals, training, the pre-opening services (Item 11), to pay sales costs, and a profit.

We will deliver the BOR Application (“Application” - Exhibit H to this FDD) to you ~~at the time when~~ you receive this FDD. No earlier than 14 calendar days after the date that you sign and return the Receipt (the last page of this FDD) (or after any other date that may be defined by state law), you must complete and return the Application and must pay us the Application Fee of \$1,000. If we disapprove of your Application, the Application Fee will be returned in full. If we accept your Application, it means that you qualify for the award of a franchise and must sign the Franchise Agreement within 90 days. If you do not sign the Franchise Agreement within that time, your Application Fee will become non-refundable. If you sign the Franchise Agreement at any time, your Application Fee is credited against the IFF.

You are required to purchase from our approved vendor, an Affiliate or us your initial package of equipment, tools, and supplies needed to open your Business (Opening Package) that includes air movers; dehumidifier(s); one or more liquid extractors; thermal imaging equipment; hand tools; a Microsoft or equivalent computer tablet (Tablet) loaded with the “BOR Software Suite;” an air scrubber; and other equipment needed to operate the Business. The cost for the Opening Package is approximately ~~\$52,000~~56,552 (Opening Package Cost). You must pay the Opening Package Cost at the time you pay your IFF.

You will purchase from us a license to use the BOR Software Suite at the cost of ~~\$2,600~~950 (BOR Software Suite Initial License Fee). The BOR Software Suite contains proprietary estimating software and client relationship management (CRM) software.

You are required to take our “OSHA (Occupational Safety and Health Administration) Training”” for which you will pay our then-current “OSHA Training Fee” that now is \$1,500. (Item 11).

You will pay us ~~\$750~~995 as your “Technology Startup Fee,” which will be used to set up your landing page on our website.

Unless stated above, all fees are payable in one lump sum, are uniform, and are non-refundable.

You pay our Affiliate or us no other fees or payments for services or goods before your Business opens.

ITEM 6

OTHER FEES

TYPE OF FEE (Note 1)	AMOUNT	DUE DATE	REMARKS
Royalty	The greater of 7% of “Gross Sales” on water, fire, contents cleaning, and mold remediation services, plus 5% on any after-remediation repair services (each being the “Percentage Royalty”) (2) or \$500 (Minimum Royalty). (Note 2)	Payable by you on or before the 16th day of each month. If the 16th falls on a Saturday, Sunday, or federal or state holiday, the Royalty will be due on the next business day.	Payable to us through an automated clearinghouse (ACH) transaction.
Local Advertising Fee	The greater of \$1,500 or 5% of Gross Sales per month.	As incurred.	You pay local suppliers, subject to our approval. The Local Advertising Fee will also be used for internet advertising (Item 11). We may require your expenditures to be used in the Regional Advertising Cooperative. We may increase this amount at any time to no more than 6% or \$2,000 after first giving you no less than 60 days prior written notice.
National Branding Fee	Our then-current fee that is now 2% of the Gross Sales. Currently, \$0.00.	Payable with Royalty.	Used <u>We may in the future collect a percentage of your Gross Sales or a fixed dollar figure to fund national branding events and social media advertising materials. (Item 11). We may increase this fee at any time up to no more than 3% of the Gross Sales.</u> We will give you no less than 60 days prior written notice before any increase implementing this fee or, once implemented, before changing this fee. Payable to us.
Regional Advertising Cooperative Fee	Currently none. If a Regional Advertising Program is established, you may be required to contribute a specified part of your Local Advertising Fee and National Branding Fee.	Payable with Royalty.	Payable to the cooperative. We have not determined any formula for calculating the percentage of your Local Advertising Fee that would be paid to the cooperative. (Item 11).
Technology Maintenance Fee	Our then-current fee that is now \$295 <u>495</u> per month.	Payable with Royalty.	This covers our cost to maintain your landing page on our website. We may increase this fee at any time and in any amount after first giving you no less

TYPE OF FEE (Note 1)	AMOUNT	DUE DATE	REMARKS
			than 60 days prior written notice. Payable to us.
Billing Service	The then-current fee that is now \$100 per invoice or <u>\$350 per invoice.</u>	As incurred.	See Note 3.
<u>Franchisee Life Insurance Policy Fee</u>	<u>Our then-current fee that now is \$125 per month per franchisee for each natural-person franchisee, or \$125 per month per equity owner if the franchisee is a business entity.</u>	<u>Payable with Royalty.</u>	<u>See Note 4.</u>
BOR Business Software Suite Monthly License Fee	The then-current fee that is now \$795 per month.	As incurred.	See Note <u>45</u> .
Additional Training Fees	The then-current fee that is now \$750 per day plus your travel, room and board if you travel to us.	14 days before <u>the</u> visit.	Note <u>56</u> .
OSHA Training Fee	Our then-current fee that is now \$1,500, plus your travel room and board.	As incurred.	You may wish for other personnel to take our OSHA Training, and each attendee will pay this fee. We have the right to increase this fee by any amount without limitation after first giving you 60 days prior written notice.
Substitute or New Designated Manager Training	Our then-current fee that is now \$1,500 per person, plus your travel room and board.	14 Days Before Course Begins.	Payable to us to train any replacement “Designated Manager” (Item 11). We have the right to increase this fee by any amount without limitation. We will notify you 60 days before a new fee is to be collected.
Conference Fee	Our then-current fee that now is \$795.	As incurred.	We will have an annual conference. We may make attendance mandatory. All attendees will pay our then-current Conference Fee. We have the right to increase this fee by any amount without limitation. We will notify you 60 days before a new fee is to be collected.
Mandatory Non-Attendance Fee	Our then-current fee that now is \$1,500	As incurred.	If attendance is mandatory; and if you fail to attend the Annual Conference, you will pay this fee.
Additional Conferences,	Currently \$-0-	As incurred.	We may offer additional conferences, seminars, or programs; at a frequency we determine. Some of these seminars

TYPE OF FEE (Note 1)	AMOUNT	DUE DATE	REMARKS
Seminars, or Programs			or programs may be mandatory, and we may charge tuition. We have no criteria for determining tuition and thus cannot now quote a fee. We will give you no less than 60 days prior written notice before we assess tuition.
Transfer Fee	50% of the then-current Initial Franchise Fee.	At the time the transfer is to be completed.	Payable to us if you are permitted to transfer your rights to a third party.
Successor Franchise Fee	50% of the then-current IFF.	At the time of signing the new Franchise Agreement.	Payable to us if you are awarded Successor Franchise Rights at the end of the then-current term (Item 17(a) and (b)). You may be required to sign a Franchise Agreement with terms that are different terms from those found in your current Franchise Agreement.
Opening Package Maintenance and Update	Maintenance will occur as often as necessary. Updating could cost up to \$15,000.	As incurred.	See Note 67 .
Opening Package Consumables Replacement	As incurred.	As incurred.	See Note 67 .
System Modification; New Goods, Services, Fees or Technology	As incurred.	As incurred.	See Note 78 .
Client Service Fee	All costs incurred by us in assisting your Clients, including our then-current daily "Client Service Fee," that now is \$750.	As incurred.	See Note 89 .
Temporary Management Fee	Our then-current fee that now is \$1,500 per day plus our travel, room, and board.	Each month that it applies.	See Note 910 .
Indemnification and Cost of Enforcement	Will vary.	As incurred.	You have to reimburse us if we are held liable for any claims arising from your Business, including any costs we incur to enforce the Franchise Agreement. Payable to us.
Insurance	Will vary.	As incurred.	For your required insurance (Item 8).
Late Fee	Our then-current late fee for failure to timely pay that now is 15% \$150 per annum of the total amount owed. month per fee that is paid late.	As incurred.	Payable to us only if you fail to timely pay the Royalty, National Branding Fee, or any other fee due to us. Note 11.

TYPE OF FEE (Note 1)	AMOUNT	DUE DATE	REMARKS
<u>Default Interest for Late Payments</u>	<u>Our then-current amount that now is 15% per annum compounded monthly.</u>	<u>As incurred.</u>	<u>Note 11.</u>
<u>Report Late Fee</u>	<u>Our then-current fee that now is \$50 per day</u>	<u>As incurred.</u>	<u>Note 11.</u>
Audit Fees	Our then-current fee that is now \$750 plus our costs and expenses, including any accountant's fee, travel, room and board, and, if applicable, attorney's fees.	As incurred.	Payable to us only if underreporting is discovered.
Approval of New or Substitute Vendor	Our then-current fee that now is \$-0-.	As incurred.	We may, at <u>At any time, we may</u> charge a fee to review and approve a new or substitute vendor that you introduce to us. We have the right to increase this fee by any amount without limitation. We will notify you 60 days before a new fee is to be collected. (Item 8)
Taxes	Our costs.	As incurred.	See Note 10 <u>12</u> .

1. All fees paid to our Affiliate or us are payable in one lump sum, uniform, fully earned by us, and non-refundable except as stated in Item 5. Any interest charged by us will not exceed that allowed by your state law.

2. The Minimum Royalty will never be less than \$500 during the initial term of the Franchise Agreement. The Minimum Royalty may increase in the 36th month and seventy-second month of the initial term to reflect an increase in the Consumer Price Index for all urban consumers (CPI-U) as quoted by the U.S. Bureau of Labor Statistics. We will start billing for Royalties and all other fees collected with the Royalty 45 days after your "Opening Date." (Item 11).

"Gross Sales" means all revenue and income actually received by you from the operation of your Business, including all revenue received from Clients you directly bill and that are billed through our Billing Service, and also includes all revenue received from a Client's insurance carrier, late fees, revenue generated over the billed amount, and any other amount charged to Clients, whether received in cash, in services in kind, from barter or exchange, on credit or otherwise. You may deduct from Gross Sales all sales tax or similar taxes, which by law are chargeable to Clients by any taxing authority and are collected by you. You may ~~also not~~ not deduct from Gross Sales the amount of any documented discounts, refunds, ~~and~~ or credits.

3. Work done for Clients may, in some cases, be billed to, and paid by the Client's insurance carrier. ~~For the first 12 full months of operation~~ Unless stated below, you must have the option to use our "Billing Services" that gives you the opportunity to have us bill and collect from the carrier. If you retain our services of our approved billing company (Billing Service Provider). The Billing Service Provider, or if you are required to use them, we will make commercially reasonable good faith efforts to collect as much as possible from a Client's insurance carrier (Billing Services). You will,

~~If you choose or are required to use these services, you have a choice of (i) paying our now-current fee of \$100 per invoice you send us, in which case any funds collected from the insurer that are in excess of the amount you billed the Client will be retained by us; or (ii) paying our now-current fee of \$350 per invoice in which case any excess funds collected will be delivered to you. (The “Billing Services Fee”).~~

~~If a Client does not want to use its insurance, you may bill the Client directly pay to the Billing Service Provider its.~~

~~If we determine that you are having trouble with your billing process or have underreported Gross Sales by any amount, we have the right to require you to use our Billing Services for both insurance collections and collections from Clients that are not using insurance until further notice, though you will continue to have the choice of paying either of the then-current fee that now fees if we are offering tiered payments. We will give you written notice if we require you to use our Billing Services, in which case, you will be required to use them beginning the month the follows the month in which written notice was sent. We will also give you written notice once this requirement is \$100 per invoice (Billing Service Fee) removed, in which case you will again have the right, but not the obligation to use the services beginning the month that follows the month in which notice was sent.~~

~~There is no guarantee that the Billing Service Provider we will be able to collect the entire any amount of an invoice, and as a result, you may not be paid all that you invoiced to the your Client. After 12 months, and if you~~

~~We may also revise how Billing Services are otherwise in “Compliance” with delivered, the scope of such services, or terminate the services at any time after giving you no less than 60 days’ prior written notice, except that any invoices that are then being processed will be charged the original quoted fee and will receive the promised services.~~

~~4. With this fee, we purchase a life insurance policy on the life of each equity owner of the Business. In the event of death, we will use the proceeds to offset our costs in operating and managing your Business until it is sold or is operated by the franchisee’s estate. (Franchise Agreement, you may choose to stop using the Billing Service Provider. If, however, we determine that you are having trouble with the billing process or if you have underreported Gross Sales by any amount, we have the right to require you to use the Billing Service Provider until further notice. If a Client does not want to use its insurance, you may bill him or her directly without using the Billing Service Provider. “Compliance” means that you, (a) are current in all respects under the Franchise Agreement; (b) have received written notice of breach from us no more than three times during the Initial Term, and no more than one time during any Successor Franchise Term; and, (c) you are not in breach at the time that Compliance is measured Article 9) and Item 8. Any of the proceeds not used will be retained by us.~~

~~We may, in the future, require you to obtain these services from an Affiliate or us. We will give you no less than 60 days written notice before any change to the Billing Service Fee or before changing the identity of the approved vendor.~~

~~4~~ 5. You must pay the then-current monthly BOR Software Suite License Fee. We may increase the BOR Software Suite License Fee at any time and in any amount after first giving you no less than 60 days prior written notice before any such increase.

56. We allow two people to take Initial Training. If you wish for more to take it, you will pay our then-current Additional Training Fee.

At least one of the two people ~~that are to receive~~ receiving Initial Training must complete it before you open. You then have no more than 365 days after your “Opening Date” (see Item 11~~7~~₂) to send the second trainee to Initial Training. If you do not send a person within that time, Initial Training will only be offered at our then-current Additional Training Fee.

Additional Training also includes any training you request or, if we require it, that you must take.

We have the right to increase this fee by any amount without limitation. We will notify you 60 days before a new fee is to be collected. Payable to us.

~~67.~~ You ~~are required to~~ must maintain all of the Opening Package equipment and ~~must~~ replace the same as needed to keep it operational. We may require you to replace all of the tools and equipment supplied with the original Opening Package (other than the Tablet~~s~~), no more often than one time every five years, and we may require you to update the Tablet no more often than once every three years. The replacement equipment from the Opening Package must be purchased from our approved vendor, an Affiliate, or us. We have the right to increase this fee by any amount without limitation. We will notify you 60 days before a new fee is to be collected.

You are required to replace all consumables from the Opening Package as necessary. The replacement inventory is available only from an approved supplier, an Affiliate, or us.

~~78.~~ We may, in the future, require all franchisees and you to add new goods and Services to those already sold through the Business, and we may require you to add new technology. If we do this, you may incur additional expenses, costs, and fees, some of which may be due to an approved vendor, Affiliate, a third party for whom we collect the funds, or us. If we introduce new lines of goods, services, or technology, we will notify you in writing and give you a reasonable time to comply with the changes.

~~89.~~ If one of your Clients complains to us, and if we reasonably determine that it is necessary to service such Client directly, you must reimburse us for all of our costs and ~~must pay us~~ our daily Client Service Fee. We have the right to increase the Client Service Fee by any amount without limitation. We will notify you 60 days before a new fee is to be collected.

~~910.~~ If you breach the Franchise Agreement, we may temporarily manage your Business and charge these fees and costs. We have the right to increase this fee by any amount without limitation. We will notify you 60 days before a new fee is to be collected.

~~1011.~~ The Late Fee is payable to us only if you fail to timely pay the Royalty, National Branding Fee, because of underreporting, or for another breach for which the fee can be collected. The Late Fee applies to each separate fee that you are paying late. We may increase this fee by any amount without limitation after giving you no less than 60 days’ prior written notice.

The Report Late Fee is payable to us only if you fail to deliver required reports on time. The Report Late Fee is applicable to each separate report that you file late. We may increase this fee by any amount after giving you no less than 60 days’ prior written notice.

Default interest is payable on late payments or underreported payments. We may increase the interest rate by any amount after giving you no less than 60 days’ prior written notice, except that the rate will never violate the Applicable Laws of your state.

~~12.~~ If your state assesses them, and except for our income taxes, you will reimburse us for all taxes we pay for products or services we furnish you, or on our collection of the IFF, the Royalties

advertising contributions, or other fees. We will give you written notice if such a tax is levied and will provide commercially reasonable proof of the tax calculation of the tax.

ITEM 7

ESTIMATED INITIAL INVESTMENT

YOUR ESTIMATE INITIAL INVESTMENT

Type of Expenditure	Amount*	Method of Payment	When Due	To Whom Payment is to be Made
IFF(1)	\$39,000	Lump sum	At signing of Franchise Agreement	Us
Opening Package (1)	\$52,000 <u>56,552</u>	Lump-sum	At the signing of the Franchise Agreement	An Approved Vendor, An Affiliate, or Us
Technology Startup Fee	\$750 <u>995</u>	Lump-sum	At the signing of the Franchise Agreement	Us
OSHA Training Fee (2)	\$1,500	As incurred.	Before opening	Us
OSHA Training Expenses (2)	\$1,000 to \$2,500	As incurred	As incurred	US
Rent and Rental Improvements(3)	\$0 to \$300	As incurred	Before opening	Landlord
-Office Furniture, Fixtures, and Equipment (3)	\$0 to \$300	As incurred	Before opening	Vendors
BOR Software Suite Initial License Fee	\$2,600 <u>950</u>	As incurred	Before opening	Us
Microsoft Office 365, QuickBooks Plus and Constant Contact (4)	\$279 <u>174</u>	As incurred	Before opening	Approved Vendor
Initial Training Expenses (5)	\$1,000 to \$2,500	As incurred	Before training	Airlines, Hotels, Restaurants
Business Vehicle and Wrap (5)	\$1,000 to \$35,000	As incurred	Before opening	Vendor
Business Vehicle Tax, Title, and License (5)	\$0 to \$1,500	As incurred	Before opening	State or Local Government
Business Vehicle Insurance (5)	\$500 to \$1,000	As incurred	Before opening	Insurer
Grand Opening Cost (6)	\$1,500	As incurred	Before opening	Advertiser

Type of Expenditure	Amount*	Method of Payment	When Due	To Whom Payment is to be Made
Insurance and Professional Services (7)	\$4,750 to \$5,200	As incurred	When incurred	Professionals
Additional Funds - 3 months (8)	\$9,000 to \$15,000	As incurred	When incurred	Used for your personal expenses as needed
TOTAL (9)	\$114,879 <u>119,921</u> to \$160,929 <u>165,971</u>			

* Fees payable to third parties may or may not be refundable depending on their policies over which we have no control. Except as stated in Item 5, all fees payable to an Affiliate or us are uniform, are payable in one lump sum, and are non-refundable. Our Affiliate and we do not finance any portion of your initial investment.

1. This fee is uniform is collected in one lump sum, and is non-refundable except as stated in Item 5.

2. You will pay us our then-current OSHA Training Fee before you open. OSHA Training is given once each calendar quarter. (Item 11).

This line item also includes your travel, food, and lodging costs. You may spend more or less depending upon your location relative to our training center (currently Greenwood Village, Colorado).

3. It is anticipated and intended that you will operate this Business from your home. You may choose to rent off-site storage space for which we have no criteria. If you decide to rent, you may choose any size property that you wish. This is an estimate of three months of rent for 10' x 10' space. Your rent could be significantly higher, depending upon your location in the country.

You will need a table, chair, filing cabinet, and similar home office equipment. We have no criteria for the furniture, fixtures, or equipment. You may already have sufficient equipment. If not, it could cost this amount.

4. You must purchase a license for, ~~(a) Microsoft Office 365 at its then-current fee that now is \$99 per year; (b) QuickBooks Plus at its then-current fee that now is \$35 per month;~~ and for, ~~(c) Constant Contact, at its then-current fee, that now is \$25 per month.~~ This figure represents payment in full for one year of Microsoft Office 365 and the first three months of ~~both QuickBooks Plus and Constant Contact.~~

5. This is the approximate amount you may spend before opening for two people to attend Initial Training. This includes travel, food, and lodging. You may spend more or less depending upon your location relative to our training center (currently Greenwood Village, Colorado), and on the lodging you choose.

~~6. You are required to~~ must have a late model truck such as a one-quarter-ton pickup or equivalent and a fourteen-foot enclosed trailer from any manufacturer, or a fourteen-foot enclosed box truck (Business Vehicle) ~~that~~ may be purchased or leased. The Business Vehicle may be used (though it may be no older than ten years as measured by the vehicle's model year of the vehicle on the date you and we sign the Franchise Agreement) and free from body damage and rust. It must be bright white. Subject to the

above requirements, the Business Vehicle and trailer may be any make or model. You may already own a vehicle that meets our requirements. If not, it cost you the amount stated here to purchase or lease such a vehicle. You may purchase or lease the Business Vehicle from any source. The Business Vehicle must be wrapped with our approved package that costs at least \$1,000, and that must be purchased from our approved vendor.

Your final cost for the Business Vehicle will depend upon the model you choose, its age and condition, and your location in the country. Your cost could be substantially more.

You must also register the Business Vehicle, pay the taxes for it, and purchase the licenses, the cost of which will vary depending on the municipality, county, and state in which you live. You will also be required to insure it. Your costs for these licenses and insurance will depend on the model of vehicle you choose, its age and condition, and your location in the country. Your cost could be substantially more

76. You must spend at least this amount on your initial advertising that will occur within three months of your Opening Date.

87. This amount includes the initial cost for legal and accounting help and the first three months of operation. You may spend more depending upon your location in the country and the professionals you choose. This also includes your approximate general liability insurance premium for the first year of operation. See Item 8.

98. The estimate of additional funds is for the first three months of capital. The estimate of additional funds does not include an owner's salary or draw. The additional funds required will vary by your management skill, experience, and business acumen, your relative effectiveness as a salesperson, local economic conditions, the local market for your services, competition, and the sales level in your Exclusive Territory that you reach during this period. You may incur other or higher costs or fees. You may also need capital when running the Business that is in addition to what is estimated here.

9. In compiling these estimates, we have relied upon the experience and business acumen of our principals (Item 2) gained from operating businesses that are similar to the one being offered to you.

~~Our affiliates~~ An Affiliate or we do not ~~finance~~ offer direct or indirect financing to franchisees for any part of the initial investment items.

You should carefully review these figures with a business advisor before making any decision.

ITEM 8

RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES

Required Purchases and System Changes

You must open and operate your Business under the System. The specifications necessary to operate under the System include standards for ~~the delivery of~~ delivering the services to the Client, standards for operation, criteria for performance, and purchases of required goods and services. These specifications were formulated by us.

We may communicate our standards, specifications, and purchase requirements directly to suppliers who wish to supply your goods or services. We will communicate our standards and specifications to you during training, before you open, during periodic visits to your Business, and through

the Franchisee Manuals; and periodic bulletins. We may issue new standards and specifications through written notices. Once you are notified, you must make the change that is specified.

We have the right, in our sole discretion, to vary required purchases, standards, or specifications based upon a franchisee's qualifications, special circumstances, the demographics of a particular territory (Item 12), business potential, or any other condition which we deem to be of importance to the successful operation of any particular Business. We may also modify any specification as to any good, service, supply, fixture, equipment, inventory, computer hardware, software supplier, or the like, at any time and on a local, regional, or national basis. We will not be required to disclose or grant you a similar variance. We may change approved vendors at any time.

Required and Approved Suppliers

You must purchase the Opening Package, and you must purchase replacement inventory for the Opening Package and any updates to it only from our approved vendor, an Affiliate, or us. Our approved vendor, an Affiliate, or we are the only supplier of the Opening Package and replacement items.

We are the only supplier of the BOR Software Suite for which you pay us the fees stated in Items 5 and 7. We may change the vendor for this software at any time, and we may decide that such vendor will be an Affiliate or approved vendor.

~~Our Billing Services Provider is the only supplier of the~~ We supply our Billing Services. We reserve the right to change the vendor at any time, and we may decide that such vendor will be an Affiliate or us.

You must activate and then maintain throughout the term of the Franchise Agreement licenses for Microsoft 365, ~~QuickBooks Plus~~, and Constant Contact. The manufacturers of these software packages and services are the only approved suppliers.

We are the only supplier of OSHA Training.

We are the only supplier of the services for which the Technology Maintenance Fee will be paid.

If we receive a Client complaint and ~~if we~~ determine it necessary to service your Client, you will pay us the Client Service Fee. We are the only supplier of this service.

If you breach the Franchise Agreement, we may step in and temporarily manage your Business. If we do, you will pay us the Temporary Management Fee. We are the only supplier of these services.

Your Business Vehicle must meet our criteria and standards and must be maintained and replaced as required by the Franchise Agreement and Manuals. (Franchise Agreement, Article 2).

~~We may, in~~ In the future, ~~we may~~ require all franchisees and you to add new goods, services, or technology to the Business. If we do this, you may incur additional expenses, costs, and fees, some of which may be due to an Affiliate, a third party for whom we collect the funds, an approved vendor, or us. If we introduce new lines of goods or services or new technology, we will notify you in writing and give you a reasonable time not to exceed 60 days within which to comply with the changes.

You may purchase any other equipment or materials from an approved source. The list of approved products and suppliers is published in the Franchisee Manuals.

Except for the goods and services that must be purchased from an Affiliate or us, our principals own no interest in any other supplier. Except as stated here, our Affiliate and we are not approved suppliers.

Insurance

Before opening the Business, you will purchase and maintain the following insurance with the following minimum limits:

a. General liability insurance having a combined annual single limit for any form of injury and property damage of \$1,000,000 per occurrence and \$2,000,000 in the aggregate;

b. Automobile liability insurance in reference to the Business Vehicle(s) used in the operation of the Business, and automobile liability coverage for owned, non-owned, scheduled, and hired vehicles having limits for bodily injuries of \$500,000 per person and \$1,000,000 per accident, and property damage limits of \$50,000 per occurrence;

c. Employer's liability and worker's compensation insurance as required by state law in the state in which the Business is found; If your state does not require you to carry such insurance (such as Mississippi or Texas), you must still obtain it, in which case the minimum amount will be \$1,000,000/\$1,000,000/\$1,000,000. You or your equity owners that operate the Business must be covered; no exclusions are allowed. A "Stop Gap" endorsement or similar coverage is required in North Dakota, Ohio, Washington, and Wyoming. This policy must provide primary coverage.

d. Business interruption insurance of not less than \$30,000.00 per month for loss of income and other expenses with a limit of not less than nine months of coverage;

e. Professional liability insurance with coverage of at least \$1,000,000 per occurrence and \$1,000,000 annual aggregate; ~~and;~~

f. Excess liability umbrella coverage for general and automobile liability of not less than \$1,000,000 per occurrence and \$2,000,000 in the aggregate;

g.; ~~and;~~ You will also pay us our then-current Franchisee Life Insurance Policy Fees, which we use to purchase a life insurance policy for you that names us as the beneficiary. Upon your death, we will use the proceeds from it to manage your Business until the estate disposes of it. Any benefits from the policy that remain after the sale or assumption of the Business will be retained by us.

Although we require certain insurance coverage and may recommend other coverages, we do not guarantee that the required or recommended insurance will be adequate to protect your assets fully. You should consult with an insurance professional to determine what coverage, in addition to the minimum required coverage, may be needed for you and your Business.

Approval of Alternative Suppliers

In some cases, you may wish to purchase a required good or service from a supplier that has not been previously approved by us. There is no charge for this service. We do not maintain written criteria for approving suppliers, and thus, these criteria are not available to you or your proposed supplier. To obtain our approval, you must submit such information as we may reasonably require. We will evaluate the submitted information and will provide written notice of our decision within 15 days. If no written notice is received, the approval is denied. We may grant or deny approval for any reason or no reason at all. Other than as stated here, we have no other process for approving suppliers.

~~Approval of~~We may revoke an alternative suppliers may be revoked by ussupplier's approval if we determine in good faith that the goods or services they are supplying no longer meet theour quality standards that are in effect at that time.

Revenue from Franchisee Purchases

In the year ending December 31, ~~2019~~2020, we received \$84140,000 through required purchases. This represents approximately ~~18.19%~~ of our total revenue of \$455,131,543,037

The cost of equipment and supplies purchased through us will represent 60% to 80% of your total purchases to establish the Business and approximately 20% to 30% of your total purchases during the operation of the Business.

We do not now; but may, in the future, receive rebates and material benefits from vendors with whom you are to do business. If we do, we may, in our sole discretion, share some of the rebates with all franchisees.

Cooperatives

Though there is none at this time, we may, in the future, develop a regional purchasing cooperative in your area. ~~The purpose of the purchasing cooperative~~cooperative's purpose will be to obtain all goods and services at a more competitive price. Upon the creation of the same, you must participate in the program. Any item carried by the cooperative will be of the same quality as then required by us by any other franchisees.

Negotiated Prices

We have negotiated prices with some of our vendors for the benefit of the franchisees.

Material Benefits

We do not provide or withhold material benefits to you (including renewal rights or the right to open additional businesses) based on whether you purchase through the sources we designate or approve. However, purchases of unapproved services, the use of unapproved vendors, or supplying unapproved services will be a violation of the Franchise Agreement, and you may be terminated as a result.

ITEM 9

FRANCHISEE'S OBLIGATIONS

This table lists your principal obligations under the franchise and other agreements. It will help you find more detailed information about your obligations in these agreements and in other items of this Franchise Disclosure Document.

<u>Obligation</u>	<u>Article in Franchise Agreement</u>	<u>Item in Disclosure Document</u>
(a) Site selection and acquisition/lease	2	Items 7 and 11
(b) Pre-opening purchase/leases	2	Item 8
(c) Site development and other pre-opening requirements	5	Items 6,7,11
(d) Initial and ongoing training	7	Item 11
(e) Opening	2	Item 11
(f) Fees	3	Items 5,6,7
(g) Compliance with standards and policies/operating manual	8	Item 11
(h) Trademarks and proprietary information	6	Items 13 and 14
(i) Restrictions on products/services offered	8	Items 11 and 16
(j) Warranty and Customer service requirements	Not Applicable	Not Applicable
(k) Territorial development and sales quotas	Not Applicable	Item 12
(l) Ongoing product/service purchases	8	Item 8
(m) Maintenance, appearance, and remodeling requirements	Not Applicable	Item 11
(n) Insurance	17	Items 7,8
(o) Advertising	3	Items 6,7,11
(p) Indemnification	14	Item 6
(q) Owner's participation/management/staffing	8	Items 11 and 15
(r) Records and reports	8	Item 11
(s) Inspections and audits	8	Item 6
(t) Transfer	9	Item 17
(u) Renewal	4	Item 17
(v) Post-termination obligations	11	Item 17
(w) Non-competition covenants	15	Item 17
(x) Dispute resolution	16	Item 17
(y) Other	16 and 18	Item 17

ITEM 10

FINANCING

We do not offer direct or indirect financing. We do not guarantee your note, lease, or obligation.

ITEM 11

FRANCHISOR'S ASSISTANCE, ADVERTISING, COMPUTER SYSTEMS, AND TRAINING

Except as stated below, BOR Franchising, LLC is not required to provide you with any assistance.

Pre-Opening Assistance

Before you open, your Business, BOR Franchising, LLC, will,

- a. assign you an “Exclusive Territory” (Item 12 and Franchise Agreement, Article 1);
- b. deliver the Opening Package and the BOR Software Suite (Franchise Agreement, Articles 2 and 3).
- c. provide you with the Initial Training that is described in this Item 11 (Franchise Agreement, Article 7);
- d. if we have one, provide you with a list of approved suppliers for equipment, goods, and services (Franchise Agreement, Section 5.2);
- e. loan you one copy of all of the Franchisee Manuals that you need to operate the Business (Franchise Agreement, Section 5.1);
- f. supply reasonable support by telephone, text, and email (Franchise Agreement, Section 5.2); and,
- g. offer OSHA Training if a quarterly training session occurs before you open. (Franchise Agreement, Article 7 and Section 5.3).

Your employees are not our employees, and you are solely responsible for hiring, training, and managing them from day-to-day. Though we train your “Principal Operator” and “Designated Manager” (see Training in this Item 11), we offer no other guidance to your employees.

Post-Opening Assistance

During the operation of your Business, BOR Franchising, LLC will,

- a. offer ~~the our~~ Billing Services ~~for the first 12 months of operation~~ (Franchise Agreement, Article 3).
- b. offer additional conferences, training seminars, or programs, at a frequency we determine. Some of these seminars or programs may be mandatory, and we may charge tuition (Item 6 and Franchise Agreement, Section 5.3);
- c. if there are any, provide updates to the Franchisee Manuals, the System, the Marks, and in reference to the training provided to you, at a frequency which we determine (Franchise Agreement, Section 5.3);
- d. review all promotional materials and advertising you wish to use (Franchise Agreement, Section 5.3);

e. visit and inspect your Business, and use other methods to ensure that you and all other franchisees are delivering quality services and products that conform to the System (Franchise Agreement, Section 5.3);

f. provide promotional materials and advertising programs from time to time as we deem appropriate (Franchise Agreement, Section 5.3);

g. if appropriate, begin regional cooperative buying, and if we do, you may be required to participate (Franchise Agreement, Section 5.3);

h. offer reasonable phone, text, and email assistance as we deem necessary (Franchise Agreement, Section 5.3); and,

i. offer OSHA Training if a quarterly training session occurs after you open. (Franchise Agreement, Article 7 and Section 5.3)

~~We may, from~~From time to time, ~~we may~~ suggest a pricing structure for the services you offer, but you are under no obligation to follow such suggestions. We do not set prices.

Schedule for Opening

Franchisees typically open for business within 30 to 60 days after the Franchise Agreement is signed by you and us (Effective Date). In all events, you must open within 60 days of the date you sign the Franchise Agreement (Opening Date). We may extend the Opening Date for a reasonable time (not to exceed 20 days) in the event factors beyond your reasonable control prevent you from meeting it, and you request an extension of time from us. The factors that affect the ~~period required to open the Business~~Business's opening may include the ability to obtain, financing, permits, and licensing. Before the Opening Date, you must secure all necessary permits and licenses, purchase or lease, and have installed and in operating order, all of the equipment required and will have obtained insurance and provided evidence of the same.

Optional Assistance

If requested by you, and if approved by us, we will provide additional training at a location determined by us. You will pay the travel, room, board, and the then-published daily fee for such services (Franchise Agreement, Sections 5.3 and 7.4).

Advertising

Local Advertising and Constant Contact

You ~~are required to~~must spend each month the greater of \$1,500 or 5% of Gross Sales (Local Advertising Fee) on local advertising (Local Advertising). You will advertise only within your Exclusive Territory. We may increase this amount at any time to no more than 6% or \$2,000 after first giving you no less than 60 ~~days~~days' written notice.

As part of your Local Advertising expenditure, we may require you to purchase internet advertising for your Exclusive Territory from Google, Bing, Yahoo, or similar search engines. Before you open, you will inform us of the search engine you choose, and you will set up your account with them. With your permission, we have the option in our sole discretion to monitor your account to determine how your Local

Advertising Fee is used. This is not required, and if we agree to this, we may cease the monitoring at any time. You do not pay us for this service.

~~We~~Before it is placed, we must approve any advertising, including all search engine and social media advertising, ~~before it is placed.~~ You will deliver the proposed advertising to us no less than 15 calendar days before its insertion into any medium. If you do not receive written notice within the 15 calendar days, the advertising is disapproved.

Unless otherwise approved in writing by us or in an amendment to the Manual, you will not establish a separate website on the internet.

You must continually use ~~the~~Constant Contact's services ~~of Constant Contact that will~~to deliver newsletters and email to past and present Clients and prospects. You are responsible for setting up the campaign with a Constant Contact representative. We must approve the content of any newsletters in the same manner as we approve other Local Advertising.

Grand Opening

During the first three months of operation, you must plan, pay a minimum of \$1,500 ~~for~~(Grand Opening Cost), and execute an advertising campaign (Grand Opening). We must review and approve your plans for the Grand Opening in the same way that we approve your local advertising.

National Branding Fee

We ~~will do not now, but may in the future~~ collect ~~2%~~a percentage of your ~~monthly~~Gross Sales or a fixed dollar figure for national advertising (National Branding Fee). The National Branding Fee will be due at the same time as your Royalty.

The National Branding Fees will be deposited in a separate checking account, savings account, or any other account of our determination (National Branding Account). The National Branding Account is not a trust, and we assume no fiduciary duty in administering it. Any monies not used in any year will be carried to the next year.

~~The~~We will administer the National Branding Account ~~will be administered by us in our sole discretion. The National Branding Fees~~proceeds may be used for ~~all~~the creation, production, and placement of advertising expenditures (including the creation of various advertising and promotional products for use with printed materials, posters, and the creation of other advertising on or in any local, regional, internet or national medium) reasonably intended to benefit some or all franchisees, ~~and in any local, regional, or national medium, in-house or outside agency costs and commissions, costs associated with the preparation of and presentation of an annual convention, creation and production of the Internet, video, audio, and written advertisements, for the payment to us of costs related to administering the National Branding Advertising Account such as reasonable salaries, administrative costs, costs allocated to any conferences, travel expenses, and overhead and for the repayment of loans made for the benefit of National Branding Account (made by us, an Affiliate or a third party), and for any other commercially reasonable purpose consistent with this paragraph.~~

We make no guarantee to you or ~~to~~ any other franchisee that advertising expenditures from the National Branding Account will benefit you or any other franchisee directly or on a pro-rata basis. We assume no other direct or indirect liability or obligation to you to collect amounts due to the National Branding Account or for maintaining, directing, or administering the National Branding Account.

Any company-owned Businesses will participate in any national or regional advertising programs on the same basis as franchisee-owned Businesses.

The advertising will be produced by a local, national, or international advertising agency or by us.

Upon your prior written request, we will ~~make available to you~~ deliver an annual unaudited financial statement, no later than 120 days after our year-end. The National Branding Account is unaudited.

~~———— We~~ ~~Once implemented, we~~ reserve the right to increase the ~~amount of the~~ National Branding Fee ~~to no more than 3% by any percentage~~ of Gross Sales. ~~We will give or fixed dollar amount after first giving you no less than 60 days' prior written notice of our intent to do this and 60 days to comply.~~

We intend for the National Branding Fee to be continuous and perpetual, but we have the right to form, change, suspend (and subsequently reinstate), merge or terminate it if necessary. We will not close the National Branding Account, however, until all contributions and earnings have been used for the purpose for which they were collected.

There will be a franchisee advisory council. The council will be made up of between three and five current franchisees, each of whom is in the top 10% of franchisees in terms of Gross Sales. The council will have advisory powers only. We have the power to form, change, dissolve, and then reinstate the council at any time.

~~Though we had the right to, we~~ We collected no money for this account for the year ending December 31, ~~2020~~2019.

Regional Advertising

We reserve the right, upon 30 days prior written notice, to allocate all or a portion of your Local Advertising Fee and National Branding Fee to a regional advertising program (Regional Advertising Cooperative) for the benefit of Businesses located within a market area. We have the right to determine the composition of all market areas included in a particular Regional Advertising Cooperative. If a market region is formed, we will require all franchisees and company-owned and affiliate-owned Businesses located in the region to participate. The Regional Advertising Cooperative will be administered by the contributors to it. There will be no governing documents. All advertising for the Regional Advertising Cooperative will be prepared by a local, national or international advertising agency or by us. The Regional Advertising Cooperative will prepare unaudited financial statements and will make them available to all Cooperative participants within 120 days of the year-end. We have the right to change, dissolve, reinstate, or merge any Regional Advertising Cooperatives.

Computer Requirements

As part of the Opening Package, you will receive a Microsoft or equivalent hand-held tablet (Tablet) such as a Microsoft Surface. The Tablet will have preloaded the BOR Software Suite. The cost of the Tablet is included in the cost of the Opening Package and is not broken out as a separately purchased item. It cannot be substituted for a tablet or other computer that you may already own. The Opening Package costs \$52,000.

You must pay the BOR Software Suite Initial License Fee and the BOR Software Suite Monthly License Fee. All updates are supplied as part of the BOR Software Suite Monthly License Fee without additional charge.

You must also activate the licenses for and then maintain throughout the term of the Franchise Agreement, Microsoft Office 365, ~~QuickBooks Plus~~, and Constant Contact by paying their then-current license fees. Currently, (a) Microsoft Office 365 costs approximately \$99 per year; ~~(b) QuickBooks Plus costs approximately \$35 per month; and (c), and~~ Constant Contact costs approximately \$25 per month. As each software package is cloud-based, any updates are included in the manufacturer's yearly or monthly fee.

We may require you to update the Tablet no more often than once every three years. This could cost between \$500 and \$1,000. We reserve the right to change the make and model of the Tablet at any time though you will not be required to conform to this change other than once every three years.

We do not provide any Tablet maintenance services, and we do not require you to have a maintenance contract. Yearly maintenance could cost you \$50 to \$100 per year to maintain.

The Tablet must, at all times, be connected to a high-speed internet connection.

Data from the Tablet is uploaded to our server each time you use it, and we will have independent access to your databases at all times. There are no other contractual limitations on our right to access such information.

~~We may, in~~In the future, we may require you to use other proprietary software, web-based programs, or new or additional software modules that will be integrated into the BOR Software Suite, for which you will pay the then-current fees, ~~costs and~~ for licenses associated with each. We do not have a schedule for such additions and do not have a formula for determining the cost of any such change or additions. As a result, we cannot estimate any cost to you.

Franchisee Manual and Table of Contents

We will loan you one copy of the Franchisee Manual though it will always remain our property. It is part of the System, and it contains our confidential, proprietary, and trade secret information. The Table of Contents of the Franchisee Manual is found in Exhibit C to this Disclosure Document. The Franchisee Manual contains approximately 96 pages.

Location Selection

It is anticipated and expected that you will operate the Business out of your home (Franchised Location). We have no criteria or requirements for your Franchised Location except that it must be located in your Exclusive Territory. You may decide to lease storage space for which we have no criteria and will review no lease.

Training

Initial Training

For the first franchise that you buy you, (if you are a sole proprietor or are the sole equity owner of the business-entity franchisee) your "Designated Manager," or your "Principal Operator," (if you are a business-entity franchisee with more than one equity owner) must attend and complete initial training (Initial Training) to our reasonable satisfaction. You may also have one additional trainee (for a total of 2). At least one of the two must complete Initial Training before you open. You will then have no more than 365 days after the Opening Date to send a second trainee to Initial Training. If each Person completes

Initial Training as described here, there will be no tuition. If, however, you send a person after the 365 days, Initial Training will be offered at our then-current Additional Training Fee.

If one of the two people that attend Initial Training before opening fails to pass Initial Training, the person will be allowed to take it again at the next available class. There will be no tuition charged for this, but you will pay for travel, room, and board. If this person fails to pass the second time, ~~then~~ the person will not be permitted to provide any Services ~~that require~~ requiring completion of the Initial Training. If the two people that take Initial Training before opening fail to complete the training to our reasonable satisfaction, both will be permitted to take it the second time for no additional tuition. If they both fail to pass Initial Training the second time, we have the right to terminate the Franchise Agreement, except that all restrictive and other covenants of the Franchise Agreement that must survive termination in order to remain enforceable will so survive.

If one person passes training before opening and the second person attends training within 365 days of the Opening Date, the person must pass Initial Training to our satisfaction. If the person does not pass, the person will be allowed to take it again at the next available class. There will be no tuition charged for this, but you will pay for travel, room, and board. If this person does not pass the second time, ~~then~~ the person will not be permitted to provide any Services ~~that require~~ requiring completion of the Initial Training. Though the person may take the course for the third time, we will charge the then-current Additional Training Fee, and the person will pay for travel, room, and board.

If you wish for more than two people to attend Initial Training, you will pay our then-current Additional Training Fee for each additional trainee plus their travel, room, and board. The “Principal Operator” is the person designated by your Business entity to receive our training and to operate the Business from day-to-day. The “Designated Manager” is defined as the person, besides your Principal Operator or you, who acts as the general manager of the Business, has been trained by us, and who will operate the Business from day-to-day.

Initial Training consists of approximately five days of instruction, of which approximately 40 hours are classroom instruction, and 3 hours are on-the-job training. Initial Training may occur at our then-current headquarters or at another facility that we designate. You must pay all of your costs for attending training, including travel, lodging, food, and wages.

Initial Training is held as needed, but in any case, no more often than once each month, and the training materials include the Manuals and handouts. There is no charge for training materials.

Training consists of the following:

TRAINING PROGRAM

Subject	Hours of Classroom Training	Hours of On-the-Job Training	Location
Sales and Marketing	16	0	Greenwood Village, Colorado, or at another location we designate.
Estimating Software and Estimating Systems	16	1	Greenwood Village, Colorado, or at another location we designate.
General Operation of All Machinery	4	1	Greenwood Village, Colorado, or at another location we designate.

Subject	Hours of Classroom Training	Hours of On-the-Job Training	Location
Safety Program and Equipment	2	1	Greenwood Village, Colorado, or at another location we designate.
Q & A	2	0	Our current headquarters or at another location we designate.
TOTAL	40	3	

Our trainer is Nick Zamucen, who is listed in Item 2. Mr. Zamucen has operated a business similar to the one ~~being~~ offered here and has experience in each area of the training. From time to time, persons who are active in the operations and administrative side of our business, ~~as well as~~ and support staff, may assist in the training.

OSHA Training

You (if you are a sole proprietor or are the sole equity owner of the business-entity franchisee) or one of your equity owners (if you are a business entity ~~that has with~~ two or more equity owners) must attend and ~~also~~ pass OSHA Training. The training is given quarterly, so there is no ~~guaranty~~ guarantee that the attendee will ~~be able to~~ take it before opening. In that case, you will take it at the next available time. You will pay the then-current OSHA Training Fee, and you will be responsible for your travel, room, and board. This training must be completed to our reasonable satisfaction. If the attendee fails to pass the OSHA Training, the person will be required to take it again, until it is passed. In this case, however, you will pay the then-current OSHA Training Fee and ~~will~~ pay for travel, room, and board each time the training is taken.

OSHA Training takes approximately 24 hours over three days, all of which is classroom training. There is no on-the-job training. The materials used in OSHA Training will be handouts that will be delivered ~~at the time when~~ you arrive for training. It will be held at our then-current headquarters that is now located in Greenwood Village, Colorado.

OSHA Training consists of the following:

TRAINING PROGRAM

Subject	Hours of Classroom Training	Hours of On-the-Job Training	Location
Day 1: Introduction and OSHA Safety Standards	8	0	Greenwood Village, Colorado, or at another location we designate.
Day 2: Continuation of OSHA Safety Standards	8	0	Greenwood Village, Colorado, or at another location we designate.
Day 3: Continuation of OSHA Safety Standards	8	0	Greenwood Village, Colorado, or at another location we designate.
TOTAL	24	0	

Our trainer is Robert Easter. He has been an OSHA-~~certified~~ trainer since 1980 and has trained thousands of people on the subject matter identified above. From time to time, persons who are active in the operations and administrative side of our business, ~~as well as~~ and support staff, may assist in the training.

If you replace your Principal Operator or Designated Manager, the replacement must attend Initial Training and OSHA Training if the Person was the one that took OSHA Training. You will pay our then-current fees for such training, and you will be responsible for travel, room, board, and wages of the attendee.

If you request additional, extraordinary, or refresher courses or training, or if we require you to take the same, we may, at our option, charge our then-current Additional Training Fee. You will also pay your costs for travel, lodging, and food.

If you propose to sell or transfer the Business to a third party, part of our approval process will be the requirement that the transferee attends the Franchisee Initial Training and all other training we are then requiring, and that the purchaser or transferee pay for the training at the then-current fees being charged.

Conference and Training Attendance

We do have a conference for which attendance is not now mandatory. We may change this at any time after giving you reasonable notice. You will pay the then-current Conference Fee for attendance (Item 6), and you are also responsible for the payment of all travel, room, board, and other expenses incurred. When it is known, you will be provided with the duration of a meeting, its location, the identities of those who will present information at the meeting, and the content of any information that will be delivered at that time. If you fail to attend, we may charge you the Mandatory Non-Attendance Fee. The conference will be held in a location to be determined by us.

In addition to the conference, and though we do not now, we have the right in the future to require your Principal Operator, Designated Manager and you, to attend a local or regional meeting up to two times per year. Though none is now charged, we reserve the right to charge tuition in the future. You, however, are always responsible for all travel and living expenses that are associated with attendance at the same. When it is known, you will be provided with the duration of such a meeting, as well as its location, the identities of those who will present information, and a statement of the content to be presented. The meetings will be held in a location to be determined by us.

ITEM 12

TERRITORY

You do receive an Exclusive Territory that will consist of so many contiguous zip codes as may be necessary to encompass approximately 200,000 people depending on the exact number of people in the zip codes chosen. In some cases, a zip code will have geographic territories that are not contiguous. In that case, that portion of the zip code area that is not contiguous will not be included in the assigned zip code. The Exclusive Territory will have no particular demographics or geographic shape. For so long as you are in Compliance with your Franchise Agreement, we will not award a franchise within your Exclusive Territory and will not place a company-owned or Affiliate-owned Business there. You and we will agree upon your Exclusive Territory before you sign the Franchise Agreement. You and we will agree upon your Exclusive Territory before you sign the Franchise Agreement.

You may only service Clients located in your Exclusive Territory. If, however, there is an area ~~that~~ ~~is~~ contiguous to your Exclusive Territory in which there is no franchisee, company-owned, or Affiliate-owned Business, you may temporarily advertise there and may service Clients until a franchisee, company-owned, or Affiliate-owned Business is assigned to that territory. Once that occurs, you must cease servicing such an area and must deliver the names and contact information of such Clients to the new franchisee, the Affiliate, or us. If you receive a call from a Client in another franchisee's territory, you must refer that business to that franchisee.

You are not required to meet certain sales volumes or quotas to maintain your Exclusive Territory.

You may relocate your Franchised Location anywhere within the Exclusive Territory without our permission, except that you must provide us the address and other contact information for the new Franchised Location.

Reservation of Rights

Any Affiliate and we reserve the right, among others, to,

- a. own, franchise, or operate businesses that are similar to your Business and uses the Marks and the System at any location outside of the Exclusive Territory;
- b. use the Marks and the System to sell any products or services (which may be similar to those ~~that~~ you will sell) through any alternate channels of distribution within or outside of the Exclusive Territory. ~~Alternate~~ Alternative channels of distribution include television or over the internet. You cannot use alternate channels of distribution without our express permission, which may be granted or denied for any reason or no reason at all;
- c. use and license others to use, either within the Exclusive Territory or in alternate channels of distribution, other trademarks, trade names, service marks, and logos that are not the same as or confusingly similar to our Marks that offer goods, services, and related products and services that may be similar to, or different from those used or offered through your Business;
- d. purchase, or be purchased by or merge or combine with any business, including a competitive business wherever located so long as the survivor does not use trademarks, trade names, service marks, or logos that are the same as or confusingly similar to our Marks;
- e. acquire and convert to our System any businesses offering services and products similar to those offered by you, including such businesses operated by competitors or otherwise operated independently, or as part of, or in association with any other system or chain, whether franchised or corporately owned, and whether located inside or outside of the Exclusive Territory so long as any such business does not use trademarks, trade names, service marks, or logos that are the same as or confusingly similar to our Marks; and,
- f. retain all other rights not specifically reserved to you.

Though we can use alternative channels of distribution to make sales of goods, items, and services associated with the System and the Marks, or associated with any other system or trademarks, service marks, trade names, logos, and the like, we have not done so as of the date of this disclosure document. We reserve the right to do so at any time. We do not pay any compensation for soliciting or accepting orders inside your Exclusive Territory that were obtained through alternate channels of distribution.

ITEM 13

TRADEMARKS

One of our Members, Nick Zamucen, received registration of the following Mark through the United States Patent and Trademark Office (USPTO):

Registration Number	Description of Mark	Register of the USPTO	Registration Date
5,354,635		Principal	December 12, 2017

Mr. Zamucen also claims common law rights to the following ~~Mark~~ Marks:



We do not have registration for the above ~~principal trademark~~ trademarks. Therefore, our trademarks do not have many legal benefits and rights as a federally registered trademark. If our right to use the trademarks is challenged, you may have to change to an alternative trademark, which may increase your expenses.

We have a license with Mr. Zamucen to sublicense the Marks in connection with ~~the offering of~~ the franchise opportunity identified in this disclosure document. We must maintain the goodwill of the Mark by monitoring your use of the Marks.

There are presently no effective material determinations of, and there is no pending material litigation involving the USPTO, any trademark administrator of any state or federal court, trial and appeal board, or of any federal or state court concerning a claim of interference, infringement, opposition, or cancellation involving any of the Marks. There is no pending federal or state court litigation regarding our use or ownership rights in any Marks that are material to the franchise. All required affidavits have been filed. There are no infringing uses or previous superior rights known to us that can materially affect your use of the Mark in this state or ~~in~~ any other state in which your Business is to be located.

Except for the license, there are no currently effective agreements that significantly limit our rights to use or license the use of the Marks listed in this section in any manner material to the franchise.

Mr. Zamucen intends to renew all registrations and file all appropriate affidavits for the Marks at the time required by law.

We have the right to control any administrative proceedings or litigation involving a Mark licensed by us to you. If you learn of any claim against you for alleged infringement, unfair competition, or similar claims about the Marks, you must promptly notify us. We will take the action we deem necessary to defend you. We must indemnify you for any action against you by a third party based solely on alleged infringement, unfair competition, or similar claims about the Marks. We have no obligation to defend or indemnify you if the claim against you is related to your use of the Marks in violation of the Franchise Agreement.

We have the right to require you to modify or discontinue your use of any of the Marks. If we exercise this right, we will provide all franchisees with advance notice.

We have secured the following Internet domain names: www.BORestoration.com. Other domain names may be added at our discretion.

If we, in our sole discretion, determine it necessary to modify or discontinue use of any proprietary Marks or to develop additional or substitute marks, you will, within a reasonable time after receipt of written notice of such modification or discontinuation from us, take such action, at your sole expense, as may be necessary to comply with such modification, discontinuation, addition, or substitution.

If you learn that ~~any unauthorized~~ third party ~~whom you believe is not authorized to use~~ is using the Marks ~~and is using them~~, or any variant of them, you must promptly notify us. We will determine whether we wish to take any action against the third party. You will have no right to make any demand or to prosecute any claim against the alleged infringer. We will not pay any franchisee for exercising these rights.

ITEM 14

PATENTS, COPYRIGHTS, AND PROPRIETARY INFORMATION

We do not own any patents or copyright registrations that are material to the franchise.

We claim common law copyrights and copyright protection in and on all of the components of the System, including, but not limited to, the Franchisee Manuals and related materials, training modules, and techniques, all advertisements in any medium, including the internet, and other promotional and written materials. Along with the Marks, every component of the System is our proprietary, trade secret, and confidential information. Any component of the System will be used by you only as described in the Franchise Agreement. We know of no System copyright infringement that could materially affect you. There are no agreements that limit your use of the System or any copyrighted materials.

We require that you maintain the confidentiality of each component of the System, our Marks, and our copyrighted materials and that you adopt reasonable procedures to prevent unauthorized disclosure of any such information.

We have the right to control any administrative proceedings or litigation involving our System or the copyrighted materials. If you learn of any claim against you for alleged infringement, unfair competition, or similar claims about the Marks, you must promptly notify us. We will take the action we deem necessary to defend you. We must indemnify you for any action against you by a third party based solely on alleged infringement, unfair competition, or similar claims. We have no obligation to defend or indemnify you if the claim against you is related to your use in violation of the Franchise Agreement.

If you learn of or believe that any other person or entity is using any component of the System or any of our copyrighted materials without our permission, you must immediately notify us in writing. We will take any action that we deem appropriate.

If we, in our sole discretion, determine it necessary to modify or discontinue use of any portion of the System or the copyrighted materials, or to develop additional or substitutes for that portion of the system or the copyrighted materials, you will, within a reasonable time after receipt of written notice of such modification or discontinuation from us, take such action, at your sole expense, as may be necessary to comply with such modification, discontinuation, addition, or substitution.

~~You may never during~~ During the term of the Franchise Agreement, or ~~at any time after the transfer, expiration, or termination or expiration~~ of the Franchise Agreement, you cannot reveal any component of the Marks or our System to any person or entity, and ~~you~~ cannot use it for any other business. You may not copy any portion of the System or the Marks unless we specifically authorize it in writing. All persons

affiliated with you may be required to sign the then-current “Confidentiality Agreement,” the current copy of which is attached to the Franchise Agreement as an exhibit.

In operating your Business, you will create a list of names and other identifying information of Clients that have used your services. (Client List). You agree that the Client List was obtained through the use of the System and the Marks. As a result, the Client List ~~is and~~ will always remain the Franchisor’s sole and exclusive property ~~of the Franchisor~~. At the termination of this Franchise Agreement for any reason, said lists are the sole and exclusive property of the Franchisor without the obligation to pay you for it.

ITEM 15

OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE FRANCHISE BUSINESS

Your Principal Operator, Designated Manager, ~~or~~ and you must complete our training, ~~and must personally participate in the direct operation of.~~ It is always recommended that your Principal Operator or you operate the Business—You from day-to-day, though your Designated Manager, if may take on this responsibility. If you have one, your Designated Manager must abide by all confidentiality requirements of the franchise agreement and may be required to sign our then-current confidentiality and non-competition agreement. Your Designated Manager is not required to own any interest in the Business. ~~It is always recommended that your Principal Operator or you operate the Business from day to day.~~ The Principal Operator must own no less than 10% of the equity in the franchisee business entity.

If you purchase the Franchise Agreement through a business entity, or if you convert to a business entity other than a sole proprietorship, each individual who owns an interest in the Business entity must sign a personal guaranty that includes an agreement that each signor will abide by all restrictive covenants and discharge all obligations of the franchisee under the Franchise Agreement.

ITEM 16

RESTRICTIONS ON WHAT THE FRANCHISEE MAY SELL

You must sell all of, and only those services and products approved by us, ~~and.~~ You may not use the Business, Systems, or Marks for any other purpose.

We have the right to add, delete, change, or supplement the types of services ~~that~~ you provide, and there are no limits on our right to do so. If we add, delete, change, or supplement the types of services, we will provide you with no less than 60 ~~days~~ days’ written notice by which to comply.

If you breach the franchise agreement, we have the right to terminate you.

ITEM 17

RENEWAL, TERMINATION, TRANSFER, AND DISPUTE RESOLUTION

THE FRANCHISE RELATIONSHIP

This table lists certain important provisions of the franchise and related agreements. You should read these provisions in the agreements attached to this disclosure document:

PROVISION	SECTION IN FRANCHISE AGREEMENT	SUMMARY
a. Length of the franchise term	4	Ten years unless terminated sooner.
b. Renewal or extension of the term	4	Two additional 5-year terms if all obligations for Successor Franchise Rights are met.
c. Requirements for franchisee to renew or extend	4	You must provide notice, you must have no outstanding material defaults or money owed, you must not have had more than three default notices during the initial term or one notice during the Successor Franchise Term, we must not have determined in our Reasonable Business Judgment not to renew, you must sign the then-current Franchise Agreement (which may have terms materially different than those of your current Franchise Agreement) and pay the renewal fee.
d. Termination by franchisee	Not Applicable	Not Applicable
e. Termination by franchisor without cause	Not Applicable	Not Applicable
f. Termination by franchisor with cause	10	We can terminate only if you default. See (g) and (h) below.
g. "Cause" defined - curable defaults	10	Failure to pay fees after 5 five days' notice; 30 days to cure any defaults under the Franchise Agreement except for those described in (h) below. We have the right to manage business temporarily.
h. "Cause" defined - non-curable defaults	10	Non-curable defaults, abandonment, bankruptcy, felonies, material judgment against you, failed criminal background check, poor credit check, misuse of the Marks or Proprietary Information, breach of curable covenants more than three times during Initial Term or one time during Successor Franchise Term, illegal transfer, violation of laws applying to business, criminal or civil convictions, material misrepresentations, failure to obtain permission, failure to pay taxes, underreporting, complaints against the business, disparagement of us, failure to add new goods or services, other violations of Franchise Agreement that contain their own cure provisions, failure to add new goods, services or technology. We have the right to manage business temporarily.
i. Franchisee's obligations on termination/non-renewal	11	Obligations include deidentification, payment of amounts due sums , cessation of use of trademarks and Proprietary Information, and return of all materials (see r. below).
j. Assignment of contract by franchisor	9	No restriction on the franchisor's right to assign.
k. "Transfer" by franchisee - defined	9	Sale, assignment, gift, pledge, mortgage, transfer because of dissolution of marriage, civil union or partnership, or other disposition of any part of the Franchise Agreement, ownership of the franchisee or the Business.
l. Franchisor approval of transfer by franchisee	9	Transferee has had a background check and has the necessary financial resources. We have a 30 day right of first refusal; transferee pays for training (Item 6).
m. Conditions for franchisor approval of transfer	9	Must be in Compliance; must pay a fee; must not be in breach; new franchisee must qualify; you must have no outstanding defaults or money owed; you must provide the terms of the proposed transfer to us; the new franchisee must sign the current Franchise Agreement; new franchisee must attend training; and, you must have signed release.
n. Franchisor's right of first refusal to acquire franchisee's business	9	30 days on the same terms as the bona fide offer.
o. Franchisor's option to purchase your Business	9	Our first-right option upon expiration or termination to purchase a part or all of the hard assets for fair market value.

PROVISION	SECTION IN FRANCHISE AGREEMENT	SUMMARY
p. Death or disability of franchisee	9	Franchise must be assigned by the estate to approved transferee within 180 days of death or disability.
q. Non-competition covenants during the term of the franchise	15	No involvement in a competing business.
r. Non-competition covenants after the franchise is terminated or expires	15	No competing business for 36 full months within Exclusive Territory, within the exclusive territory of another franchisee, company-owned or Affiliate-owned Business, or within 5 miles of the perimeter of the territory of another franchisee, company-owned or Affiliated-owned Business.
s. Modification of the agreement	15 and 18	No modifications generally, but Franchisee Manuals subject to change.
t. Integration/merger clause	18	Only the terms of the Franchise Agreement and its attachments are binding (subject to state law). Any representations or promises outside of the disclosure document and Franchise Agreement may not be enforceable.
u. Dispute resolution by arbitration or mediation	10 and 16	Except for certain claims, all disputes will be subject to arbitration (if the mandatory face-to-face meeting and mediation do not resolve the issue). Meetings, mediation, and arbitration to be conducted within 15 miles of our then-current headquarters.
v. Choice of forum	10 and 16	Subject to state law, meeting/mediation/arbitration, or State/Federal Courts in the state in which our then-current headquarters is located that now located in Greenwood Village, Colorado.
w. Choice of Law	10 and 16	Subject to state law, the state law of our then-current headquarters that now is Colorado.

ITEM 18

PUBLIC FIGURES

There is no compensation or other benefit given or promised to any public figure arising from either the use of the public figure in the name or symbol of the Franchise or the endorsement or recommendation of the Franchise by the public figure in advertisements. There are no public figures involved in our management.

ITEM 19

FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC’s Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the disclosure document. Financial performance information that differs from that included in Item 19 may be given only if, (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

We do not make any representations about a franchisee’s future financial performance or the past financial performance of company-owned or franchised outlets. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor’s management by contacting Sandi Eads Ellis at 5231 S. Quebec Street, Suite 303, Greenwood Village, Colorado 80111, 888-510-0603 or Info@BORestoration.com, the Federal Trade Commission, and the appropriate state regulatory agencies.

ITEM 20

OUTLETS AND FRANCHISEE INFORMATION

Table No. 1
Systemwide Outlet Summary For the Years ~~2017~~2018 through ~~2020~~2019

Column 1 Outlet Type	Column 2 Year	Column 3 Outlets at the Start of the Year	Column 4 Outlets at the end of the Year	Column 5 Net Changes
Franchisee Owned	2017 2018	0 3	3 11	+3 7
	2019 2018	3 11	4 13	+8 2
	2020 2019	4 13	4 14	+1 1
Company-Owned	2017 2018	0 1	0	0 -1
	2019 2018	0	0	0
	2020 2019	0	0	0
Total Outlets	2017 2018	0 4	3 11	+3 7
	2018 2019	3 11	4 13	+8 3
	2020 2019	4 13	4 14	+1 1

Table No. 2

Transfers of Outlets from Franchisees to New Owners (Other than the Franchisor)
For the Years ~~2017~~2018 through ~~2020~~2019

Column 1 State	Column 2 Year	Column 3 Number of Transfers
Colorado	2018 2017	<u>0</u>
	2018 2019	<u>1</u>
	2020 2019	0
Total		
	2017 2018	<u>0</u>
	2018 2019	<u>1</u>
	2020 2019	0

Table No. 3
Status of Franchised Outlets For the Years ~~2017~~2018 through ~~2020~~2019

Column 1 State	Column 2 Year	Column 3 Franchises at the Start of the Year	Column 4 Franchises Opened	Column 5 Terminations	Column 6 Non- renewals	Column 7 Reacquired by Franchisor	Column 8 Ceased Operation - other reasons	Column 9 End of the Year
Arizona	2018 2017	0	0	0	0	0	0	0
	2019 2018	0	<u>0</u>	0	0		0	<u>0</u>
	2019 2020	<u>0</u>	1	0	0	0	0	<u>1</u>
Colorado								
	2017 2018	<u>0</u>	<u>3</u>	0	0	0	0	<u>3</u>
	2018 2019	<u>3</u>	<u>1</u>	0	0	0	0	4
	2019 2020	4	<u>0</u>	0	0	0	0	<u>4</u>
Florida	2018 2017	0	<u>0</u>	0	0	0	0	<u>0</u>
	2018 2019	<u>0</u>	<u>1</u>	0	0	0	0	1
	2019 2020	1	0	0	0	0	0	1
Georgia	2018 2017	0	<u>0</u>	0	0	0	0	<u>0</u>
	2019 2018	<u>0</u>	<u>3</u>	0	0	0	0	3
	2019 2020	3	0	<u>0</u>	0	0	<u>0</u>	<u>3</u>
Kentucky	2018 2017	0	0	0	0	0	0	0
	2018 2019	0	<u>0</u>	0	0	0	0	<u>0</u>
	2019 2020	<u>0</u>	<u>1</u>	0	0	0	0	1
North Carolina	2018 2017	<u>0</u>	<u>1</u>	0	0	0	0	1
	2019 2018	1	0	0	0	0	0	1
	2019 2020	1	<u>0</u>	0	0	0	0	<u>1</u>
Nevada	2018 2017	0	<u>0</u>	0	0	0	0	<u>0</u>
	2019 2018	<u>0</u>	<u>1</u>	0	0	0	0	1
	2019 2020	1	0	0	0	0	0	1
South Carolina	2018 2017	0	<u>0</u>	0	0	0	0	<u>0</u>
	2019 2018	<u>0</u>	<u>1</u>	0	0	0	0	1
	2019 2020	1	0	0	0	0	0	1
Totals								
	2018 2016	<u>0</u>	<u>3</u>	0	0	0	0	<u>3</u>
	2017 2019	<u>3</u>	<u>8</u>	0	0	0	0	<u>11</u>

Column 1 State	Column 2 Year	Column 3 Franchises at the Start of the Year	Column 4 Franchises Opened	Column 5 Terminations	Column 6 Non- renewals	Column 7 Reacquired by Franchisor	Column 8 Ceased Operation - other reasons	Column 9 End of the Year
	2020 2018	<u>113</u>	<u>23</u>	<u>01</u>	<u>0</u>	<u>0</u>	<u>01</u>	<u>1314</u>

Table No. 4
Status of Company/Affiliate-Owned Outlets For the Years ~~2017~~2018 through ~~2019~~2020

Column 1 State	Column 2 Year	Column 3 Outlets as the Start of the Year	Column 4 Outlets Opened	Column 5 Outlets Reacquired from Franchisee	Column 6 Outlets Closed	Column 7 Outlets sold to Franchisees	Column 9 Outlets at the End of the Year
Colorado None	2018 2017	<u>01</u>	0	0	0	<u>01</u>	0
	2019 2018	0	0	0	0	0	0
	2019 2020	0	0	0	0	0	0
Totals	2018 2017	<u>01</u>	0	0	0	<u>01</u>	0
	2019 2018	0	0	0	0	0	0
	2019 2020	0	0	0	0	0	0

Table No. 5
Projected Openings As Of December 31, ~~2019~~2020

Column 1 State	Column 2 Franchise Agreements Signed but not Opened	Column 3 Projected new Franchise Outlets in the Next Fiscal Year	Column 4 Projected New Company- Owned Outlets in the Current Fiscal Year
Colorado	0	1	0
TOTALS	0	1	0

Exhibit D lists the names of all franchisees and the addresses and telephone numbers of their outlets as of December 31, ~~2019~~2020. Exhibit D also lists the name, city, and state, and the current business telephone number (or, if unknown, the last known home telephone number) of every franchisee who had an outlet terminated, canceled, not renewed, or otherwise voluntarily or involuntarily ceased to do business under the Franchise Agreement during our most recently completed fiscal year, or who has not communicated with us within ten weeks of the issuance date of this Franchise Disclosure Document.

If you buy this franchise, your contact information may be disclosed to other buyers when you enter or leave the franchise system.

Franchisees and we have signed no confidentiality agreements with any franchisees during the past three years. In some instances, current or former franchisees sign provisions restricting their ability to speak openly about their experience with us. You may wish to speak with current and former franchisees, but be aware that all such franchisees will not be able to communicate with you.

Exhibit E lists, to the extent known, the names, addresses, telephone numbers, email address, and web address of each trademark-specific franchisee organization associated with the franchise system being offered that we have created, sponsored, or endorsed and the independent franchisee organizations that have asked to be included in this disclosure document.

ITEM 21

FINANCIAL STATEMENTS

Attached to this Disclosure Document as Exhibit G are our audited financial statements from inception to December 31, 2018, and for fiscal year ~~ended~~ years ended December 31, 2019, and December 31, 2020.

_____As we have been in business for less than three years, we are unable to provide all financial reports that are otherwise required.

ITEM 22

CONTRACTS

Attached to this Disclosure Document are the following franchise-related contracts:

Exhibit B Franchise Agreement and all Exhibits to Franchise Agreement as follows:

Exhibit 1	Initial Franchise Fee and Statement of Ownership
Exhibit 2	Exclusive Territory and Franchised Location
Exhibit 3	Release for Criminal and Credit Check
Exhibit 4	General Release
Exhibit 5	Collateral Assignment of Contact and Electronic Information
Exhibit 6	Confidentiality Agreement
Exhibit 7	State Addenda
Exhibit 8	Guaranty
Exhibit 9	Closing Acknowledgement

ITEM 23

RECEIPT

The Receipt is found at the end of this booklet as Exhibit I.

EXHIBIT A
STATE AGENCIES

Names and Addresses of State Regulatory Authorities and Registered Agents in States

The following is a list of state administrators responsible for franchise registration in ~~these states~~their state. We may register in one or more of these states.

California

Department of Business Oversight
One Sansome Street, Ste. 600
San Francisco, CA 94104

Commissioner of the Department of Business Oversight
320 W. 4th Street, Suite 700
Los Angeles, California 90013

Commissioner of the Department of Business Oversight
1515 K. Street, Suite 200
Sacramento, California 95814
(866) 275-2677 Toll-Free

Connecticut

Connecticut Banking Commissioner
Department of Banking
Securities & Business Investments Division
260 Constitution Plaza
Hartford, Connecticut 06103
(860) 240-8299

Florida

Division of Consumer Services
Attn: Business Opportunities
2005 Apalachee Parkway
Tallahassee, Florida 32399-6500

Hawaii

Commissioner of Securities
Department of Commerce & Consumer Affairs
335 Merchant Street, Room 203
Honolulu, Hawaii 96813
(808) 586-2722

Illinois

Illinois Attorney General
500 South Second Street
Springfield, Illinois 62706

Indiana

Indiana Secretary of State
Securities Division
302 West Washington Street, Room E-111
Indianapolis, Indiana 46204

Kentucky

Office of the Attorney General
Consumer Protection Division

Attn: Business Opportunity
1024 Capital Center Drive
Frankfort, Kentucky 40601-8204

Maine

Department of Professional and Financial Regulations
Bureau of Banking
Securities Division
121 Statehouse Station
Augusta, Maine 04333

Maryland

Office of the Attorney General
Securities Division
200 St. Paul Place
Baltimore, Maryland 21202

Michigan

Department of the Attorney General
Consumer Protection Division, Franchise Unit
P.O. Box 30213
G. Mennen Williams Building
Lansing, Michigan 48909

or

525 W. Ottawa Street
G. Mennen Williams Bldg, 1st Floor
Lansing, MI 48913

Minnesota

Minnesota Department of Commerce
85 7th Place East, Suite 280
St. Paul, Minnesota 55101

Nebraska

Nebraska Department of Banking and Finance
Commerce Court
1230 O Street, Suite 400
Lincoln, Nebraska 68509

New York

~~Bureau of Investor Protection and Securities~~
New York State Department of Law
Investor Protection Bureau
28 Liberty Street, 21st fl
New York, New York NY 10005
212-416-8285

North Carolina

Secretary of State
Securities Division
Old Revenue Complex
2 South Salisbury Street
Raleigh, North Carolina 27601

North Dakota

North Dakota Securities Department
600 East Boulevard Avenue
State Capitol – 5th Floor
Department 414
Bismarck, North Dakota 58505-0510
(701) 328-4712

Rhode Island and Providence Plantations

Department of Business Regulation
1511 Pontiac Avenue
Bldg. 68-2
Cranston, RI 02920

South Carolina

Office of the Secretary of State
1205 Pendleton Street
Edgar Brown Building, Suite 525
Columbia, South Carolina 29201

South Dakota

Division of Insurance
Securities Regulation
124 S. Euclid Suite 104
Pierre SD 57501
(605) 773-3563

Texas

Office of the Secretary of State
Statutory Document Section
1019 Brazos Street
Austin, Texas 78701

Utah

Utah Department of Commerce
Division of Consumer Protection
160 East Three Hundred South
P.O. Box 146704
Salt Lake City, Utah 84114-6704

Virginia

State Corporation Commission
Division of Securities and Retail Franchising
1300 East Main Street, 9th Floor
Richmond, Virginia 23219

Washington

Department of Financial Institutions
Securities Division
150 Israel Road Southwest
Olympia, Washington 98501

Wisconsin

Administrator of the Division of Securities
4822 Madison Yards Way,
Madison, Wisconsin 53705

LIST OF STATE AGENTS FOR SERVICE OF PROCESS

The following state agencies are designated as our ~~agent~~agents for service of process ~~in accordance~~
~~with~~under the applicable state laws. We may register in one or more of these states.

California

Commissioner of the Department of Business Oversight
One Sansome Street, Ste. 600
San Francisco, California 94104

Commissioner of the Department of Business Oversight
320 W. 4th Street, Suite 700
Los Angeles, California 90013

Commissioner of the Department of Business Oversight
1515 K St., Suite 200
Sacramento, California 95814
(866) 275-2677

Connecticut

Connecticut Banking Commissioner
Department of Banking
Securities & Business Investments Division
260 Constitution Plaza
Hartford, Connecticut 06103
860-240-8299

Hawaii

Commissioner of Securities
Department of Commerce and Consumer Affairs Business Registration Division
Securities Compliance Branch
335 Merchant Street, Room 203
Honolulu, Hawaii 96813

Illinois

Illinois Attorney General
500 South Second Street
Springfield, Illinois 62706

Indiana

Indiana Secretary of State
Securities Division
302 West Washington Street, Room E-111
Indianapolis, Indiana 46204

Maryland

Maryland Securities Commissioner
Office of Attorney General
Securities Division
200 St. Paul Place
Baltimore, Maryland 21202

Michigan

Michigan Department of Attorney General

Consumer Protection Division
Attn: Franchise Section
P.O. Box 30213
Lansing, Michigan 48909

or

525 W. Ottawa Street
G. Mennen Williams Bldg, 1st Floor
Lansing, MI 48913

Minnesota

Minnesota Commissioner of Commerce
Minnesota Department of Commerce
85 7th Place East, Suite 280
St. Paul, Minnesota 55101

New York

Secretary of the State of New York
99 Washington Avenue
Albany, NY 12231

North Dakota

North Dakota Securities Department
State Capitol – 5th Floor
600 East Boulevard
Bismarck, North Dakota 58505-0510

Rhode Island and Providence Plantations

Department of Business Regulation
1511 Pontiac Avenue
Bldg. 68-2
Cranston, RI 02920

South Dakota

Division of Insurance
Securities Regulation
124 S. Euclid Suite 104
Pierre SD 57501
(605) 773-3563

Virginia

Clerk of the State Corporation Commission
1300 East Main Street 1st Floor
Richmond, Virginia 23219

Washington

Director, Department of Financial Institutions
Securities Division
150 Israel Road Southwest
Olympia, Washington 98501

Wisconsin

Administrator of the Division of Securities
4822 Madison Yards Way,
Madison, Wisconsin 53705

Service of Process in Colorado
Sandi ~~Edd~~Ellis
5231 S. Quebec Street, Suite 303
Greenwood Village, Colorado 80111

EXHIBIT B
FRANCHISE AGREEMENT

BOR FRANCHISING, LLC FRANCHISE AGREEMENT



THIS CONTRACT IS SUBJECT TO ARBITRATION

TABLE OF CONTENTS

1	<i>DEFINITIONS, GRANT OF FRANCHISE LICENSE, LICENSE, AND REASONABLE BUSINESS JUDGMENT</i>	66
1.1	Definitions	66
1.2	Grant of Franchise	1212
1.3	Scope of Franchise Operations	1313
1.4.	Reasonable Business Judgment	1313
1.5	Reservation of Rights	1313
1.6	Other Covenants Relating to the Grant of this License	1414
2.	<i>OPENING PERIOD, EXCLUSIVE TERRITORY, EQUIPMENT, AND ADDITIONAL RIGHTS</i>	1515
2.1	Opening Date	1515
2.2	Exclusive Territory and Franchised Location	1616
2.3	Relocation	1616
2.4	Opening Package, Business Vehicle, Tablet and Software, and Other Furniture, Fixtures, and Equipment	16
3.	<i>FEES, BILLING SERVICES, ADVERTISING, and REPORTING</i>	1717
3.1	Fees Paid to Us Before you Open	1717
3.2	Billing Services, BOR Software Suite Monthly License Fee, Technology Maintenance Fee, and New Technology Fees	18
3.3	Royalty	1919
3.4	Advertising and Advertising Fees	2020
3.5	Other Fees and New Lines	2222
3.6	Method of Payment, Reports and Audits	2222
3.7	Application of Payments	2424
4.	<i>TERM and SUCCESSOR FRANCHISE RIGHTS</i>	2424
4.1	Term	2424
4.2	Successor Franchise Rights	24
4.3.	Conditions of Refusal	25
4.4	Expiration at the End of a Term and Holdover	26
5.	<i>MANUALS and SERVICES PROVIDED TO YOU BY US</i>	26
5.1	Manuals	26
5.2	Services Provided by Us Before Commencement of Operations	2727
5.3	Services Offered by Us During the Operation	27

6.	<i>MARKS, COPYRIGHTS, THE SYSTEM, and PROPRIETARY INFORMATION</i>	28
6.1.	Proprietary Information _____	28
6.2.	Marks and Copyrights _____	2929
6.3	Infringement _____	30
6.4	Business Name _____	31
6.5	Modification, Discontinuation, and Goodwill _____	3131
6.6	No Use of Other Marks _____	3131
6.7	Protection of All Information _____	3131
6.8	Innovations by You _____	32
7.	<i>TRAINING</i>	33
7.1	Initial Training, OSHA Training, and Training of Designated Manager _____	3333
7.2	Conference, Additional Training and Other Education Development Programs _____	34
7.3	Employees and Employee Training _____	3434
8.	<i>QUALITY CONTROL</i>	3535
8.1	System Compliance, Client Service Fee and Contact Information _____	3535
8.2	Compliance with Applicable Laws _____	3535
8.3	Inspections and Records _____	3535
8.4	Approved Products, Product Purchases, and Approval Method _____	3636
8.5	Management _____	3636
8.6	Modification _____	3636
8.7	Disclosure _____	3636
9.	<i>TRANSFERS</i>	3737
9.1	Sale or Assignment by Franchisor _____	3737
9.2	Transfer by You _____	3737
9.3	Conditions to Approval of any Transfer _____	3838
9.4	Invalidity of Transfers _____	3939
9.5	Death or Permanent Disability <u>and Franchisee Life Insurance</u> _____	3939
9.6	Right of First Refusal _____	3939
10.	<i>DEFAULT AND TERMINATION</i>	4040
10.1.	Termination by Franchisor - Effective upon Notice _____	4040
10.2.	Termination by Franchisor - Thirty Days Notice _____	4242
10.3	Cross Default _____	4343
10.4	Diligent Pursuit of Cure _____	4343
10.5	Temporary Management and Temporary Management Fee _____	4343

10.6	Our Rights to Damages _____	4444
10.7	Limitation of Right to Bring Action and Waiver of <u>Jury Trial and</u> Punitive, Exemplary or Consequential Damages _____	4545
10.8	State, or Federal Law Prevails _____	45
10.9	Payment of Fees is an Independent Covenant _____	46
10.10	Action Against the Franchisor _____	46
11.	<i>OBLIGATIONS OF FRANCHISEE UPON EXPIRATION, TERMINATION OR TRANSFER</i> _____	46
11.1	Obligations _____	46
11.2	Additional Matters _____	4747
12.	<i>RIGHT TO PURCHASE</i> _____	4747
12.1	Right to Purchase _____	47
13.	<i>RELATIONSHIP BETWEEN THE PARTIES</i> _____	48
13.1	Independent Contractor _____	48
13.2	No Fiduciary Relationship _____	48
13.3	Posting of Signs _____	48
14.	<i>INDEMNIFICATION</i> _____	4949
14.1	Indemnification _____	4949
15.	<i>RESTRICTIVE COVENANTS</i> _____	4949
15.1	In-Term Covenant Not to Compete _____	4949
15.2	Post-Term Covenant Not to Compete _____	5050
15.3	No Disclosure _____	5050
15.4	Other Protection _____	5050
15.5	Reasonable Restriction and Savings Clause _____	5050
15.6	Tolling of Time, Injunctive Relief and Other Rights _____	5151
15.7	Application and Survival _____	5151
16.	<i>DISPUTE RESOLUTION</i> _____	5151
16.1	Resolution before Arbitration _____	51
16.1	Intent, Meeting, and Mediation _____	51
16.2	Resolution under Arbitration _____	5353
16.3	Confidentiality _____	54
16.4	Choice of Law, Venue and Jurisdiction _____	54
16.5	Discovery, other Procedural Matters, Fees and Costs _____	54
16.6	Disputes Not Subject to the Mediation or Arbitration Process _____	5555

16.7	Other Matters _____	55
16.8	One Year Limitation of Action _____	56
16.9	Survival of Obligations _____	56
17.	INSURANCE _____	56
17.1	Insurance and Minimum Coverage _____	56
17.2	No Limitations on Coverage and Primacy _____	58
17.3	Franchisor May Procure Insurance Coverage _____	58
18.	ADDITIONAL PROVISIONS _____	58
18.1	Entire Agreement - Merger _____	58
18.2	Modification and Power of Attorney _____	59
18.3	Delegation _____	59
18.4	Review of Agreement _____	59
18.5	No Waiver _____	59
18.6	No Right to Set Off or Third-Party Beneficiaries _____	59
18.7	Invalidity _____	60
18.8	Notices _____	60
18.9	Time is of the Essence and Construction _____	60
18.10	Survival of Provisions and Independent Covenants _____	61
18.11	Force Majeure _____	61
18.12	Guaranty _____	61
18.13	Acknowledgement _____	6161
18.14	Recitals, State Specific Amendment, Closing Acknowledgement, Statement of Understanding, and Signatures _____	61

EXHIBITS

Exhibit 1	Initial Franchise Fee and Statement of Ownership
Exhibit 2	Exclusive Territory and Franchised Location
Exhibit 3	Release for Criminal and Credit Check
Exhibit 4	General Release
Exhibit 5	Collateral Assignment of Contact and Electronic Information
Exhibit 6	Confidentiality Agreement
Exhibit 7	State Addenda
Exhibit 8	Guaranty
Exhibit 9	Closing Acknowledgement

**BOR FRANCHISING, LLC
FRANCHISE AGREEMENT**

This Franchise Agreement (“**Franchise Agreement**” or “**Agreement**”) is entered into and made effective as of the _____ day of _____, 20____, by and “**Effective Date**” between BOR Franchising, LLC a Colorado limited liability company having a principal place of business at 5231 S. Quebec Street, Suite 303 Greenwood Village, Colorado, 80111, (“**Franchisor**”, “**we**” and **similar pronouns**”), and _____ and _____ having a principal place of residence located at _____ (“**Franchisee**”, “**you**” and **similar pronouns**”).

RECITALS

~~WHEREAS, we~~ We have developed a unique system for ~~for~~ the establishment, operation, and delivery ~~to the owners of residential, commercial, and governmental properties~~ of water, fire, contents cleaning, mold remediation, and after-remediation repair services;

~~WHEREAS, you declare that you~~ to the owners of residential, commercial, and governmental properties. You have thoroughly investigated and familiarized yourself with the essential aspects and purposes of this opportunity and have been advised by counsel, or have had the reasonable opportunity to be advised by counsel chosen by you, of the covenants of this Franchise Agreement, ~~and you.~~ You agree that your consistent and uniform operation of the Business using the System is essential;

NOW, THEREFORE, in consideration of the mutual covenants, agreements, terms, and conditions herein contained and the acts to be performed by each of us, you and we agree as follows.

COVENANTS

ARTICLE 1

DEFINITIONS, GRANT OF FRANCHISE LICENSE, LICENSE, REASONABLE BUSINESS JUDGMENT, AND RESERVATION OF RIGHTS

1.1 Definitions

Unless ~~otherwise defined elsewhere in the body of this Franchise Agreement~~, the following capitalized terms have the meaning set forth ~~here~~.

“**ACH**” or “**Automated Clearing House**” refers to the process used for electronic bank-to-bank transfers of fees due to us.

“**Additional Training**” means the delivery of Initial Training to a Person besides the two people that are allowed to take Initial Training; to a Person permitted to take Initial Training but who fails to get such training within 365 days from the Opening Date; or, for additional, advanced, or extraordinary training that you request or that we require you to take.

“**Additional Training Fee**” means our then-current fee for Additional Training.

“**Affiliates**” means an entity controlled by, controlling, or under common control with, another entity. We currently have one Affiliate that does not provide goods or services to you, and we may add

Affiliates in the future. You may be required to work with or purchase goods and services from one of our Affiliates.

“**Audit Fees**” means the then-current fees we charge if you understate your Gross Sales by 2% or more. This fee includes our costs and expenses, including any accountants’ and attorneys’ fees, travel, room, and board, plus a fixed fee payable to us.

“**Billing Service**” means the insurance billing and collection services provided by our then-current Billing Service Provider, we offer as more fully described in Article 3.

“**Billing Service Provider**” means the company that is providing Billing Services to you.

“**Billing Service Fee**” means the fee that the Billing Service Provider is we are then charging for the use of our Billing Services.

“**BOR Software Suite**” means our proprietary suite of software that is preinstalled on the Tablet; and that contains estimating software and client relationship management (CRM) software, ~~and QuickBooks accounting software.~~

“**BOR Software Suite Initial License Fee**” means the then-current initial fee you will pay us to activate the BOR Software Suite.

“**BOR Software Suite Monthly License Fee**” means the then-current monthly license fee you pay us to maintain your access to the BOR Software Suite.

“**Business**” means the business that you operate under this Franchise Agreement.

“**Business Vehicle**” has the meaning given to it in Article 2.

“**Conference**” means the annual conference that we hold.

“**Conference Fee**” means our then-current fee for attending the Conference.

“**Change of Control**” ~~in reference to a Transfer under Article 9~~ means that; (i) the natural person franchisee takes on a partner regardless of whether such partner is in control ~~or not~~; (ii) a natural person franchisee converts to a business entity franchisee and then delivers more than 49% of the equity interest ~~of such business entity~~ to another Person; (iii) a business entity franchisee takes on any number of equity partners and delivers more than 49% of the equity interest to such Persons; ~~or, (iv) through the Transfer of so much of the equity interests equal 49% or more to a Person other than you;~~ (v) by a transfer of any equity interest to a voting agreement, voting trust, or the like; or (vi) the franchisee (whether a natural person or business entity) in any manner delivers control of the day-to-day operations of the Franchised Business to a Person who has not first been approved by us. ~~All Designated Managers must first be approved by us.~~

“**Claims**” has the meaning given to that term in Article 14.

“**Client**” means the commercial, governmental, and residential users to whom you sell and deliver services and products through the Business.

“Client Service Fee” means all costs and fees that we incur if one of your Clients complains to us and if we determine it to be necessary for us to provide services to your Client.

“Client List” means the names and all contact information of your Clients.

“Competitive Business” is any business that offers ~~of~~ water, fire, or mold remediation services to residential, commercial, and governmental properties or that is offering any of the goods or services we offered on the date that this Franchise Agreement ~~expired~~, was terminated, or ~~expired~~ Transferred.

“Compliance” means that you, (i) are current in all respects under this Franchise Agreement; ~~and will be current at the time you and we execute any document or take any action that requires Compliance;~~ and (ii) have received written notice of a curable breach from us no more than three times during the Initial Term, and no more than one time during any Successor Franchise Term; ~~and, (iii) you are not in breach at the time that Compliance is measured.~~

“Default Interest” means our then-current interest charged on late payments and on underreported Gross Sales, compounded monthly. We may change Default Interest at any time after giving you no less than 60 days’ prior written notice, but any change will not violate the Applicable Laws of your state.

“Designated Manager” means the ~~person~~ Person besides your Principal Operator and you that have received our training and is authorized by you to operate the Business from day to day. The Designated Manager need not be an owner of any interest in the Business.

“Due Date” is the date on which all Royalties and other fees are due to us under Article 3.

“Effective Date” is the date that this Franchise Agreement is fully executed by us. There is no agreement, and this is not a contract between us until that date regardless of the order that signatures were obtained.

“Event of Default” is a breach of any provision of Sections 10.1 through 10.3 of Article 10.

“Exclusive Territory” means the geographic territory of so many contiguous zip codes as may be necessary to encompass approximately 200,000 people depending on the exact number of people in the zip codes chosen. In some cases, a zip code will have a geographic territory that is not contiguous. In that case, that portion of the zip code area that is not contiguous will not be included in the assigned zip code. The Exclusive Territory will have no particular demographics or geographic shape. It is more fully described in Article 2 and Exhibit 2.

“Fair Market Value” means the value that a reasonable ~~person~~ Person who is under no duress or obligation would pay for the furniture, fixture, equipment, or item that is being sold by a seller who is under no duress or obligation. ~~If Franchisor you and Franchisee we do not agree to the Fair Market Value, it will be established by an independent appraisal. The appraisal will be done at our expense by an appraiser selected and paid-for by us but who is independent and disinterested in the outcome of any such valuation. No goodwill will be considered in any such valuation.~~

“Force Majeure” means that except for monetary obligations that are due regardless of the existence of an event of Force Majeure, or as otherwise specifically provided in this Franchise Agreement, if either of us is delayed or prevented from the performance because of strikes, lock-outs, labor troubles, inability to procure materials, failure of power, restrictive governmental laws or regulations, riots, insurrection, war, epidemic, pandemic, or a declared county, state, federal or international health problem,

or other causes beyond the Party's reasonable control, then performance will be excused for the shorter period of 45 days from the date of the inability to perform or for the period of the delay.

“Franchise Disclosure Document” or “FDD” means the disclosure document that was delivered to you at least 14 calendar days (or any shorter or longer period required by a particular state) before you signed this Franchise Agreement or paid any money to the Franchisor.

“Franchisee” means your Principal Operator, any Designated Manager, you, any Guarantor, any officers, directors, managers, members and the holders of any equitable interest in a business-entity Franchisee, your family members that actively participate in the Business, and all others who may take an active role in the operation of the Business in a manager or above position. The use of personal pronouns such as “you” means the Franchisee and includes all Persons identified in this definition.

“Franchisee Life Insurance Policy” means the life insurance policy that we purchase with the Franchisee Life Insurance Policy Fees as more fully described in Article 9.

“Franchisee Life Insurance Policy Fee” means the then-current fee that we charge per month for each natural-person franchisee or equity owner (if Franchisee is a business entity) for our payment of the premium on the Franchisee Life Insurance Policy as more fully described in Article 9.

“Franchised Location” means the Franchised Business's physical location of the Franchised Business, the address of which is identified in Exhibit 2.

“Franchisee Manual” or “Manual” means the operations manuals (that may be more than one manual, booklet, or handout), that are delivered to you before you open for business, that may be amended from time to time, and which Franchisee Manuals disclose the operating methods used in the Business.

“Franchisor” means the entity identified herein as the Franchisor which definition also includes the Franchisor's predecessors (if any), all Affiliates (if one or more Affiliates exist), any parent (if one exists), and the respective shareholders, directors, officers, managers, members, employees, and agents, and all successors and assignees of the Franchisor, its predecessor, parent, Affiliates or any other persons or entity so named in this definition.

“Grand Opening” means the celebration ~~for~~of the opening of the Business, and **“Grand Opening Cost”** means the amount that you spend on your Grand Opening.

“Gross Sales” means all revenue and income actually received by you from the operation of your Business, including all revenue received from Clients you directly bill and that are billed through our Billing Service, and also includes all revenue received from a Client's insurance carrier, late fees, revenue generated over the billed amount, and any other amount charged to Clients, whether received in cash, in services in kind, from barter or exchange, on credit or otherwise. You may deduct from Gross Sales all sales tax or similar taxes that by law are chargeable to Clients by any taxing authority and are collected by you. You may ~~also not deduct from Gross Sales~~ also not deduct from Gross Sales the amount of any documented discounts, refunds, and credits.

“Indemnified Parties” has the meaning given to it in Article 14.

“Initial Franchise Fee” and “IFF” means the fee that you pay us for the award to you of the rights granted to you under this Franchise Agreement, as more fully described in Article 3.

“Initial Term” has the meaning given to it in Article 4.

“Initial Training” means the initial training we offer to you and one other ~~person~~Person as per Article 7.

“Involuntary Transfer” means any Transfer not approved by us and includes the loss of, transfer of or assignment of, any interest in this Franchise Agreement; any of your interest in the Business; a substantial portion of the assets of the Business; or any interest in the business entity that is the Franchisee (except as permitted by this Franchise Agreement). An Involuntary Transfer also includes any transfer or assignment of any interest in you, this Franchise Agreement, or your franchise business entity as a result of; any insolvency or bankruptcy proceeding; the foreclosure of any manner of lien or encumbrance against you, the Business or the franchisee business entity; the taking of any interest in you, this Franchise Agreement or the franchisee business entity as a result of a divorce or separation, or in the case of a business entity any action by the equity owners or creditors the result of which is the loss of any equitable interest or any other interest. An Involuntary Transfer also occurs through any other means or method over which you have no control; or against which you cannot substitute a bond or other monetary instrument to avoid such Involuntary Transfer.

“Late Fee” means our then-current late fee for your failure to timely make payments ~~hereunder.~~ ~~Our current~~ because of underreporting or for another breach for which the fee can be collected. The Late Fee applies to each separate fee that you pay late fee is 15% simple interest per annum payable monthly. We may increase this fee at any time and in any amount after giving you no less than 60 days’ prior written notice.

“Local Advertising” has the meaning given to it in Article 3.

“Local Advertising Fee” has the meaning given to it in Article 3.

“Marks” means all trademarks, trade names, logos, service marks, and similar commercial symbols that we require you to use in identifying your Business, and as more fully stated in Article 6.

Minimum Royalty is the minimum amount ~~that~~ you will pay monthly if your Percentage Royally calculation is less than the Minimum Royalty. The Minimum Royalty figure is calculated as more fully stated in Article 3; but will never be less than \$500.

“National Branding Account” is the account into which all National Branding Fees are deposited as more fully set forth in Article 3.

“National Branding Fee” has the meaning given to it in Article 3

“Opening Date” means the date by which you must be open for business as more fully defined in Article 2 below.

“Opening Package” means that package of equipment, tools, and supplies needed to open your Business, including air movers, dehumidifier(s), one or more liquid extractors, thermal imaging equipment, hand tools, a Microsoft or equivalent computer tablet (Tablet) loaded with the “BOR Software Suite” an air scrubber and other equipment needed to operate the Business and all of which must be purchased from our approved vendor, an Affiliate, or us.

“Opening Package Cost” means the then-current fee that is then being charged for the Opening Package.

“OSHA (Occupational Safety and Health Administration) Training” means the mandatory training that we supply on OSHA standards applicable to your operation of the Business as more fully disclosed in Article 7.

“OSHA Training Fee” means the then-current fee that we charge for you to attend the training.

“Party” or the “Parties” means the Franchisor and the Franchisee.

“Percentage Royalty” is the Royalty figure ~~that is~~ determined by multiplying monthly Gross Sales of water, fire, contents cleaning, and mold remediation by 7%. You will, in addition, pay 5% of the Gross Sales that were generated if you perform after-remediation repairs, including, for instance, the replacement of drywall or flooring.

“Permanent Disability” means a mental or physical disability, impairment, or condition that is reasonably expected to prevent or does prevent the Principal Operator or you from supervising the management and operation of the Franchised Business for 120 days from the onset of such disability, impairment or condition.

“Person” means a natural person, a business entity of any nature or kind, and the equity holders in any business entity. If in doubt, the reference to a Person in a sentence or paragraph will refer to a natural person, a business entity, and the equity holders of a business entity

“Principal Operator” means the ~~person~~Person authorized by the business-entity Franchisee to receive our training, to operate the Business, and to act as the contact between us. The Principal Operator must own no less than 10% of the equity in the franchisee business entity.

“Proposed Transferee” means the ~~person~~Person to whom or entity to which Franchisee wishes to Transfer an interest as more fully described in Article 9.

“Proprietary Information” has the meaning given to it in Article 6.

“Reasonable Business Judgment” Use of our Reasonable Business Judgment will mean that our determination on a given matter will prevail even in cases where other alternatives are also reasonable so long as we are intending to benefit, or are acting in a way that could reasonably benefit any component of the System or the Marks, any one or more of the franchisees, or any other aspect of the franchise system. Such decisions may include, but will not be limited to, decisions that may, enhance or protect the Marks and the System; increase client satisfaction; increase the use of the services all franchisees offer; and matters that correspond with franchisee satisfaction. We are not required to consider any particular franchisee’s economic or other circumstances when exercising our Reasonable Business Judgment. Reasonable Business Judgment decisions will not affect all franchisees equally, and some will benefit while others will not. You and we intend that the exercise of our Reasonable Business Judgment will not be subject to limitation or review. If applicable law implies a covenant of good faith and fair dealing in this Franchise Agreement, you and we agree that such covenant will not imply any rights or obligations that are inconsistent with a fair construction of the terms of this Franchise Agreement.

“Regional Advertising Program” has the meaning set forth in Article 3.

“Report Late Fee” means the then-current fee that we charge if you are late in filing any reports required by this Franchise Agreement. The Report Late Fee is applicable to each separate report that you file late. We may increase the fee in any amount at any time after giving you no less than 60 days’ prior written notice.

“Royalty” or “Royalties” means the Minimum Royalty or Percentage Royalty as applicable.

“Services” means that then-current suite of services that you offer Clients. This may be changed, updated, and altered by us at any time after giving you reasonable notice.

“Successor Franchise Fee” is 50% of the then-current IFF being charged new franchisees.

“Successor Franchise Rights” has the meaning given to it in Article 4.

“Successor Franchise Term” has the meaning given to it in Article 4.

“System” means without limitation, the manner and method of training that we deliver to you; the operations, standards, and procedures that you will use in the day-to-day operation of the Business; advertising programs; the economic and financial characteristics of the Business; any copyrighted, trade secret or confidential information owned by us; the Proprietary Information; the trademarks, service marks, and logos (“Marks” as they may be owned by us, or that may be sublicensed by us); and all other copyrighted, trade secret or confidential information owned by us. You must operate under our System. This definition may be supplemented by other language of this Franchise Agreement and by us from time to time.

“Tablet” means the Microsoft or equivalent computer ~~that is~~ delivered to you as part of the Opening Package.

“Technology Maintenance Fee” means the then-current fee you pay us to maintain your presence on our internet web system. Payment is due with Royalties.

“Technology Startup Fee” means the fee we charge you before you open to set up your landing page on our website.

“Temporary Management Fee” is the then-current fee that we charge if you breach this Franchise Agreement and if we elect to operate your Business temporarily.

“Training” has the meaning given to it in Article 7.

“Transfer” has the meaning given to it in Article 9.

“Transfer Fee” is 50% of the then-current IFF being charged to new franchisees.

1.2 Grant of Franchise

a. We grant you, and you accept from us, the non-exclusive license and right to use the System in connection with the establishment and operation of one Business within the Exclusive Territory and through the Franchised location. You agree to use the Marks and the System as they may be changed, improved, and further developed by us from time to time, only under the terms of this Franchise Agreement. You will complete the Statement of Ownership found at Exhibit 1 and agree that it is current, complete,

and accurate. You agree to update Exhibit 1 within 30 days of any change. Each Person who is or becomes a Principal Operator and each Person that joins the business-entity Franchisee as an equity owner must sign a guaranty, the current form of which is found at Exhibit 8. The terms of the Guaranty may change during the Term.

b. At the time you sign this Franchise Agreement, and if you are a business entity, you must deliver to us your articles of incorporation, articles of organization, partnership agreement, or similar organizational documents filed with your state and proof that the business entity is in good standing with such state.

c. **As part of the grant of this Franchise Agreement, you agree that ~~before you sign, you will be subject to an initial credit and criminal background check~~ before you sign.** You further agree that we have the right to recheck your credit and criminal background at any time during the Term (or any Successor Franchise term) of this Franchise Agreement. You agree to and will sign the release that is attached as Exhibit 3.

1.3 Scope of Franchise Operations

You will comply at all times with your obligations ~~hereunder~~ under this Franchise Agreement and will continuously use your best efforts to promote and operate the Business. You will utilize the Marks, System, Proprietary Information, and Manuals to operate all aspects of the Business. The Business will offer all products and services that we designate (which product and service mix may change from time to time), and you are restricted from offering or selling any products and services not previously approved in writing by us.

1.4 Reasonable Business Judgment

We will use our Reasonable Business Judgment ~~in the to~~ exercise of our rights, obligations, and discretion, except where otherwise indicated. As part of its Reasonable Business Judgment, and to respond timely to market conditions and the needs and wishes of Clients to the Businesses, we reserve the right, in our sole and exclusive determination, to vary any standard of the System, the Marks, or the Franchisee Manuals.

1.5 Reservation of Rights

Our Affiliates (if any) and we reserve the right, among others, to,

a. own, franchise, or operate businesses that are similar to your Business and uses the Marks and the System at any location outside of the Exclusive Territory;

b. use the Marks and the System to sell any products or services (which may be similar to those ~~that~~ you will sell) through any alternate channels of distribution within or outside of the Exclusive Territory. ~~Alternate~~ Alternative channels of distribution include television or the Internet. You cannot use alternate channels of distribution without our express permission, which may be granted or denied for any reason or no reason at all;

c. use and license others to use, either within the Exclusive Territory or in alternate channels of distribution, other trademarks, trade names, service marks, and logos that are not the same as or confusingly similar to our Marks that offer goods, services, and related products and services that may be similar to, or different from those used or offered through your Business;

d. purchase, or be purchased by or merge or combine with any business, including a competitive business wherever located so long as the survivor does not use trademarks, trade names, service marks, or logos that are the same as or confusingly similar to our Marks;

e. acquire and convert to our System any businesses offering services and products similar to those offered by you, including such businesses operated by competitors or otherwise operated independently, or as part of, or in association with any other system or chain, whether franchised or corporately owned, and whether located inside or outside of the Exclusive Territory so long as any such business does not use trademarks, trade names, service marks, or logos that are the same as or confusingly similar to our Marks; and,

f. retain all other rights not specifically reserved to you.

g. Though we can use alternative channels of distribution within your Exclusive Territory to make sales of goods, items, and services associated with the System and the Marks, or associated with any other system or trademarks, service marks, trade names, logos, and the like, we have not done so as of the date of the FDD. We reserve the right to do so at any time.

1.6 Other Covenants Relating to the Grant of this License

a. WE BOTH AGREE TO WAIVE THE RIGHT TO A JURY TRIAL AND TO BE AWARDED EXEMPLARY, PUNITIVE, OR CONSEQUENTIAL DAMAGES IN ANY ACTION BROUGHT IN REFERENCE TO THE RELATIONSHIP BETWEEN YOU AND US. SEE ALSO ARTICLE 10.

b. WE BOTH AGREE THAT EACH OF US IS LIMITED TO BRINGING ANY LEGAL CLAIM AGAINST THE OTHER WITHIN ONE YEAR OF THE DATE THAT THE FACTS WHICH GIVE RISE TO THE CLAIM WERE DISCOVERED, OR ONE YEAR FROM THE DATE THAT SUCH FACTS REASONABLY SHOULD HAVE BEEN DISCOVERED. SEE ARTICLE 16.

c. THIS FRANCHISE AGREEMENT DESCRIBES THE TERMS AND CONDITIONS ON WHICH WE CURRENTLY OFFER FRANCHISES TO NEW FRANCHISEES. WE MAY OFFER FRANCHISES UNDER DIFFERENT TERMS AND CONDITIONS TO ENHANCE, BUILD, AND PRESERVE THE SYSTEM.

d. You covenant, represent, and warrant as follows and acknowledges we are relying upon such covenants, representations, and warranties in making its decision to enter into this Franchise Agreement:

i. You acknowledge that you have received and have read this Franchise Agreement and all Exhibits attached hereto. Specifically, you have been advised by us to seek out and use professional counsel of your choosing to interpret any terms, covenants, or conditions of this Franchise Agreement and advise on the relationship overall. It is your sole and exclusive obligation to obtain such counsel, and we do not provide any legal, financial, or other counsel about this Franchise Agreement.

ii. You have adequate funding to purchase and operate the Business and are financially capable of undertaking the risks involved in the opening and operation of any business. You know of no circumstances that would lead to litigation against you in the future.

iii. All statements made by you in writing in connection with its application for this Franchise were, to the best of your knowledge, true when made and continue to be true as of the date of this Franchise Agreement.

iv. You are not a party to any litigation or legal proceedings other than those that have been disclosed to us by you in writing.

v. You and its owners agree to comply with and to assist us to the fullest extent possible in our efforts to comply with Anti-Terrorism Laws as defined below. As a result, you and your owners certify, represent, and warrant that, (A) none of their property or interests is subject to being “**blocked**” under any of the Anti-Terrorism Laws and that you and your owners are not otherwise in violation of any of the Anti-Terrorism Laws; (B) none of them is listed in the Annex to Executive Order 13224 (which can be accessed at <http://www.treasury.gov/offices/enforcement/ofac/sanctions/terrorism.html>); (C) it will refrain from hiring (or, if already employed, retain the employment of) any individual who is listed in the Annex; (D) it has no knowledge or information that, if generally known, would result in you, your owners, the employees, or anyone associated with you to be listed in the Annex to Executive Order 13224; (E) it is solely responsible for ascertaining what actions it must take to comply with the Anti-Terrorism Laws, and you specifically acknowledges and agrees that its indemnification responsibilities set forth in this Franchise Agreement pertain to its obligations under this subparagraph; and (F) any misrepresentation under this subparagraph or any violation of the Anti-Terrorism Laws by you, its owners, agents, and employees will constitute grounds for immediate termination of this Franchise Agreement and any other agreement you have entered into with an Affiliate or us. For purposes of this Franchise Agreement, “Anti-Terrorism Laws” means Executive Order 13224 issued by the President of the United States, the Terrorism Sanctions Regulations, and other regulations found at 31 CFR 515, 595, 597, and any laws which now pertain or which may in the future pertain to the matters of this Section.

e. We do not require you to do so, but your municipality, county, or state may require you may obtain a contractor’s license or a technician certification from the Institute of Inspection Cleaning and Restoration Certification (**IICRC**). ~~Also, if~~ you offer repairs after you have delivered the Services, like replacing drywall, for instance, you may also need a general contractor or similar license. Your local, county, or state may also require you to obtain other certifications. You must investigate and comply with all applicable federal, state, county, and city laws and regulations. You alone are responsible for complying with all applicable laws and regulations.

f. We do not now but may, in the future, receive rebates and material benefits from vendors with whom you are to do business. We may share the rebates or material benefits or not in our sole discretion.

ARTICLE ~~H~~2

OPENING PERIOD, EXCLUSIVE TERRITORY, EQUIPMENT, AND ADDITIONAL RIGHTS

2.1 Opening Date

a. You must open within 60 days of the date you sign the Franchise Agreement (**Opening Date**). You are required to attend ~~training~~Initial Training before you open. We may extend the Opening Date for a reasonable time (not to exceed 20 days) in the event factors beyond your reasonable control prevent you from meeting the deadline, and you request an extension of time from us.

b. Before the Opening Date, you must secure all necessary permits and licenses, purchase or lease, and have installed and in operating order, all of the equipment required and will have obtained insurance and provided evidence of the same.

2.2 Exclusive Territory and Franchised Location

a. You and we will agree upon your Exclusive Territory before you sign the Franchise Agreement. For so long as you are in Compliance, we will not award a franchise within your Exclusive Territory and will not place a company-owned or Affiliate-owned Business there.

THE LOCATION OF YOUR BUSINESS AND THE FACT THAT YOU HAVE AN EXCLUSIVE TERRITORY DOES NOT IN ANY WAY GUARANTY YOUR SUCCESS OR PROFITABILITY.

b. You may only service Clients located in your Exclusive Territory. If, however, there is an area that is contiguous to your Exclusive Territory in which there is no franchisee, company-owned or Affiliate-owned Business, you may temporarily advertise there and may service Clients until a franchisee, company-owned, or Affiliate-owned Business is assigned to that territory. Once that occurs, you must cease servicing such an area and ~~must~~ deliver the names and contact information of such Clients to the new franchisee, the Affiliate, or us. If you receive a call from a Client in another franchisee's territory, you must refer that business to that franchisee.

c. It is expected that you will operate your Business from your home (**Franchised location**~~Location~~). You may operate the Business, however, from any location within your Permitted Territory. We have no criteria for your Franchised Location, and we do not review or approve any lease.

2.3 Relocation

You may relocate your Franchised Location anywhere within the Exclusive Territory without our permission, except that you must provide us the address and other contact information for the new Franchised Location.

2.4 Opening Package, Business Vehicle, Tablet and Software, and Other Furniture, Fixtures and Equipment

a. You must purchase the Opening Package for the Opening Package Costs ~~at the time when~~ you pay the IFF.

i. You ~~are required to~~ must maintain all of the Opening Package equipment and ~~must~~ replace ~~the same~~ it as needed to keep it operational. You are required to replace all consumables from the Opening Package as necessary. The replacement inventory is available only from an approved supplier, an Affiliate, or us.

ii. We may require you to replace all of the tools and equipment supplied with the original Opening Package (other than the Tablet~~),~~) no more often than one time every five years, and we may require you to update the Tablet no more often than once every three years. The Opening Package's replacement equipment ~~from the Opening Package~~ must be purchased from our approved vendor, an Affiliate, or us. We have the right to increase this fee by any amount without limitation. We will notify you 60 days before a new fee is to be collected. We reserve the right to change the make and model of any ~~component of the Opening Package~~ component at any time.

b. You are required to have a late model truck such as a one-quarter-ton pickup or equivalent and a fourteen-foot enclosed trailer from any manufacturer, or a fourteen-foot enclosed box truck (Business Vehicle) that may be purchased or leased. The Business Vehicle may be used (though it may be no older than ten years as measured from the Effective Date of this Franchise Agreement) and must be free of body damage and rust. It must be bright white.

i. Subject to the above requirements, the Business Vehicle and trailer may be any make or model. You may already own a vehicle that meets our requirements.

ii. You may purchase or lease the Business Vehicle from any source.

iii. The Business Vehicle must be wrapped with our approved package ~~that must be~~ purchased from our approved vendor.

iv. You must maintain the mechanical integrity and appearance of your Business Vehicle. If the Business Vehicle exceeds ten years of age at any time during the Initial Term or any Successor Franchise Term, or if using our Reasonable Business Judgment, we determine that it has not been properly maintained, then you may be required to replace it with the then-current Business Vehicle we require of all new franchisees.

v. You must properly title and license the Business Vehicle and ~~must maintain at all times~~ the insurance we require for the Business Vehicle. (Article 17).

c. You are required to use the Tablet we supply, which will come pre-loaded with the BOR Software Suite. You must activate and then maintain throughout the Term licenses for Microsoft 365; ~~QuickBooks Plus~~; and Constant Contact. You are not permitted to substitute the Tablet with your computer hardware or tablets.

d. You must also have a printer of any type. You may already have this equipment.

e. You will need a desk, phone, chair, and other office furniture.

f. You must maintain high-speed internet access to the Tablet at all times.

g. We will have independent access to your databases, and there are no other contractual limitations on our right to access such information.

h. We may, in the future, require you to use other proprietary software, web-based programs, or new or additional software modules that will be integrated into the BOS Software Suite for which you will pay the then-current fees, costs, and licenses associated with each.

ARTICLE ~~III~~

FEES, BILLING SERVICES, ADVERTISING and REPORTING

3.1 Fees Paid to Us Before you Open

a. The IFF is stated in Exhibit 1 and is due ~~at the time when~~ you sign this Franchise Agreement. You acknowledge that the IFF represents payment for the training and the initial grant of rights to use the Marks and System and that we have earned the IFF in full upon receipt.

- b. At the time you pay the IFF, you must also,
 - i. purchase the Opening Package;
 - ii. purchase the BOR Software Suite by paying the BOR Software Suite Initial License Fee; and,
 - iii. pay the Technology Startup Fee.
- c. There are no refunds ~~off~~for any of these fees.

3.2 Billing Services, BOR Software Suite Monthly License Fee, Technology Maintenance Fee, and New Technology Fees

a. ~~For the first 12 full months of operation~~Unless stated below, you must have the option, but not the obligation, to use our approved Billing Service Provider for the delivery to you of the Billing Services.

i. Our Billing Services give you the opportunity to have us bill and collect from the insurance carrier. If you retain our services, or if you are required to use them, we will make commercially reasonable good faith efforts to collect as much as possible from a Client’s insurance carrier.

~~ii. You will directly pay the Billing Service Provider its~~ be billed the then-current Billing Service~~Services~~ Fee for each invoice it processes. We currently have a two-tiered fee that is more fully stated in the Franchisee Manuals, the FDD that is current as of March 2021, via email or disclosed by other means.

~~ii. There is no guaranty that the Billing Service Provider will be able to collect the entire amount of an invoice, and as a result, you may not be paid all that you invoiced to the Client.~~

iii. ~~After 12 months of operation, and if you are otherwise in Compliance~~If a Client does not want to use its insurance, you may elect to stop using~~bill~~ the Billing Service Provider. If, however,~~Person~~ directly.

~~iv. If we determine that you are having trouble with~~ theyour ~~billing process, or if you have underreported Gross Sales by any amount, we have the right to require you to use~~ the Billing Service Provider~~our Billing Services for both insurance collections and collections from Clients that are not using insurance until further notice.~~

~~iv. If a Client does not want to use its insurance, you may bill him or her directly without using the Billing Service Provider.~~ , though you will continue to have the choice of paying either of the then-current fees if we are offering tiered payments.

~~v. We may, in the future, require you to obtain these services from an affiliate or us. We will give you no less than 60 days written notice before any change to the Billing Service Fee or before changing the identity of the approved vendor.~~

We will give you written notice if we require you to use the Billing Services, in which case, you will be required to use them beginning the month the follows the month in which written notice was sent. We will also give you written notice once this requirement is removed, in which case you will again have the right,

but not the obligation to use the services beginning the month that follows the month in which notice was sent.

v. There is no guarantee that we will be able collect any amount of an invoice, and as a result, you may not be paid all that you invoiced your Client.

vi. We reserve the right to change the Billing Services Fee structure and to change the amount of the fee at any time after giving you no less than 60 days' prior written notice, except that any invoices that are currently being processed will be charged the original quoted fee.

vii. We may also revise how Billing Services are delivered, the scope of such services, or terminate the services at any time after giving you no less than 60 days' prior written notice, except that any invoices that are then being processed will be charged the original quoted fee and will receive the promised services.

b. You will pay the then-current BOR Software Suite Monthly License Fee at the same time you pay your Royalties. We may increase the BOR Software Suite License Fee at any time and in any amount after first giving you no less than 60 days prior written notice before any such increase.

c. You will pay us our then-current Technology Maintenance Fee. We may increase this fee at any time without limitation after first giving you no less than 60 ~~days~~days' written notice.

d. We each also acknowledge and agree that changes to technology are dynamic and not predictable ~~within the term~~during a Term of the Franchise Agreement. To provide for inevitable changes to technological needs and opportunities, you agree that we will have the right to establish, in writing, reasonable new standards, costs, and fees for the implementation of new technology in the System; and you agree to comply with those reasonable new standards.

3.3 Royalty

a. You will pay the greater of the Minimum Royalty or the Percentage Royalty monthly (Royalty), which is collected in the manner more fully stated below.

b. The Minimum Royalty will never be less than \$500.

i. It may be increased no more often than once every 36 months during the Initial Term to reflect an increase in the "Consumer Price Index" for all urban consumers, all items seasonally adjusted (base 1982-1984) (**CPI-U**) that is quoted by the U.S. Bureau of Labor Statistics, or its successor.

ii. To determine if there is an increase in the CPI-U, we will first determine the baseline CPI-U (**Base CPI-U**) as of the Effective Date. If the Effective Date is other than the first day of a month, then the Base CPI-U will be determined on the first day of the first month following the Effective Date. Then on the 36th-month anniversary of the Effective Date and again on the seventy-second month anniversary (or the first day of the month following the 36th or 72d-month anniversary if that date is other than the first day of a month), we will determine the then-current CPI-U. (**Current CPI-U**). We will calculate the increase (if any) in the Minimum Royalty by multiplying the then-current Minimum Royalty by a fraction, the denominator of which is the Base CPI-U and the numerator of which is the Current CPI-U.

c. The Minimum Royalty and Percentage Royalty may increase to the then-current amounts if you are awarded Successor Franchise Rights.

3.4 Advertising and Advertising Fees

a. Local Advertising and Constant Contact

i. You are required to spend each month the greater of \$1,500 or 5% of Gross Sales (**Local Advertising Fee**) on local advertising (**Local Advertising**). You will advertise only within your Exclusive Territory. We may increase this amount at any time to no more than 6% or \$2,000 after first giving you no less than 60 ~~days~~^{days} written notice.

ii. As part of your Local Advertising expenditure, we may require you to purchase internet advertising for your Exclusive Territory from Google, Bing, Yahoo, or similar search engines. Before you open, you will inform us of the search engine you choose, and you will set up your account with them. With your permission, we have the option in our sole discretion to monitor your account to determine how your Local Advertising Fee is used. This is not required, and if we agree to this, we may cease the monitoring at any time. You do not pay us for this service.

iii. We must approve any advertising, including all search engine and social media advertising before it is placed. You will deliver the proposed advertising to us no less than 15 calendar days before its insertion into any medium. If you do not receive written notice within the 15 calendar days, the advertising is disapproved.

iv. Unless otherwise approved in writing by us or set forth in the Manual, you will not establish a separate website on the internet.

v. You must continually use the services of Constant Contact ~~that will~~^{to} deliver newsletters and email to past and present clients and prospects. You are responsible for setting up the campaign with a Constant Contact representative. We must approve the content of any newsletters in the same manner as we approve other Local Advertising.

b. Grand Opening

During the first three months of operation, you must plan, pay a minimum of \$1,500 ~~for, and to~~ execute an opening advertising campaign (**Grand Opening**). We must review and approve your plans for the Grand Opening in the same way that we approve your local advertising.

c. National Branding Fee

i. We ~~will~~^{do not now, but may in the future} collect ~~2%~~^{a percentage} of your ~~monthly~~ Gross Sales or a fixed dollar figure for national advertising (**National Branding Fee**). The National Branding Fee will be due at the same time as your Royalty.

ii. The National Branding Fees will be deposited in a separate checking account, savings account, or any other account of our determination (**National Branding Account**). The National Branding Account is not a trust, and we assume no fiduciary duty in administering it. Any monies not used in any year will be carried to the next year.

iii. ~~The~~ We will administer the National Branding Account ~~will be administered by us~~ in our sole discretion. ~~The National Branding Fees~~^{proceeds} may be used for ~~all~~^{the} creation, production,

and placement of advertising expenditures reasonably intended to benefit some or all franchisees and in any local, regional, or national medium, in-house or outside agency costs and commissions, costs associated with the preparation of and presentation of an annual convention, creation and production of the Internet, video, audio, and written advertisements, for the payment to us of costs related to administering the National Branding Advertising Account including the repayment of loans made such as reasonable salaries, administrative costs, costs allocated to any conferences, travel expenses, and overhead, and for the benefit of Franchisee Branding Account (made by us, an affiliate or a third party); any other commercially reasonable purpose consistent with this paragraph.

iv. We make no guarantee to you or ~~to~~ any other franchisee that advertising expenditures from the National Branding Account will benefit you or any other franchisee directly or on a pro-rata basis.

v. We assume no other direct or indirect liability or obligation to you to collect amounts due to the National Branding Account or for maintaining, directing, or administering the National Branding Account.

vi. The advertising will be produced by a local, national, or international advertising agency or by us.

vii. Upon your prior written request, we will make ~~available to you~~ an annual unaudited financial statement; available no later than 120 days after our year-end.

viii. ~~We~~ Once implemented, we reserve the right to increase the ~~amount of the~~ National Branding Fee ~~to no more than 3% by any percentage of Gross Sales. We will give or fixed dollar amount after first giving you no less than 60 days' prior written notice of an increase.~~

ix. We intend for the National Branding Fees to be continual and perpetual, but we have the right to form, change, suspend (and subsequently reinstate), merge or terminate it if necessary. We will not close the National Branding Account, however, until all contributions and earnings have been used for the purpose for which they were collected.

x. There will be a franchisee advisory council. The council will be made up of between three and five current franchisees, each of whom is in the top 10% of franchisees in terms of Gross Sales. The council will have advisory powers only. We have the power to form, change, dissolve, and then reinstate the council at any time.

d. Regional Advertising

We reserve the right, upon 30 days prior written notice, to allocate all or a portion of your Local Advertising Fee and National Branding Fee to a regional advertising program (Regional Advertising Cooperative) for the benefit of Businesses located within a market area. We have the right to determine the composition of all market areas included in a particular Regional Advertising Cooperative. If a market region is formed, we will require all franchisees and company-owned and affiliate-owned Businesses located in the region to participate. The Regional Advertising Cooperative will be administered by the contributors to it. There will be no governing documents. All advertising for the Regional Advertising Cooperative will be prepared by a local, national or international advertising agency or by us. The Regional Advertising Cooperative will prepare unaudited financial statements and will make them available to all Cooperative participants within 120 days of the year-end. We have the right to change, dissolve, reinstate, or merge any Regional Advertising Cooperatives.

3.5 Other Fees and New Lines

- a. You will pay the Additional Training Fee plus any costs we incur for travel, room, and board for any additional training.
- b. You will be charged the Successor Franchise Fee.
- c. We may charge our then-current fee for approving a new vendor.
- d. ~~We may charge you our~~ You will pay the then-current ~~Late Fee for failing to pay timely Royalties, National Branding Fee, or any fee that is due to us~~ Franchisee Life Insurance Policy Fees.
- e. We will charge you the Transfer Fee.
- f. Other fees that are identified elsewhere in this Franchise Agreement are due at the time stated.
- g. We may, from time and in our sole discretion, assess other fees or costs to help operate your Business or the System, or that may be assessed for any other reasonable purpose.
- h. If assessed by your state, and except for our income taxes, you will reimburse us for all taxes we pay for products or services we furnish you, on our collection of the initial franchise fee, on the collection of royalties and advertising contributions, and the collection of similar fees or costs.
- i. We may, in the future, require all franchisees and you to add new goods and Services to those already sold through the Business, and we may require you to add new technology. If we do this, you may incur additional expenses, costs, and fees, some of which may be due to an approved vendor, Affiliate, a third party for whom we collect the funds, or us. If we introduce new lines of goods, Services, or technology, we will notify you in writing and give you a reasonable time to comply with the changes.

3.6 Method of Payment, Reports and Audits

- a. The Royalty and all other fees due to us are paid monthly and will be delivered to us by such means as we may determine from time to time (including the delivery through an ACH transaction) on or before the 16th day of the month that follows the month for which the Royalties and other fees were calculated (Due Date). All such fees will be deposited into your operating account no later than 3:00 p.m. Mountain Time by the 15th day of the month following the end of the prior month; but if the 16th day falls on a Saturday, Sunday, or federal or state holiday, the Royalty will be due on the next business day.
- b. We have the right to change the method of collection of the Royalties and any other fees at any time after giving you reasonable notice. If we decide to use the ACH method, you will no later than ten days after receiving notice from us execute an authorization agreement for ACH transactions from your account to our account in the form that your bank may require.
- c. No later than the 10th day of the month following the month in which the Royalty is due, you will report to us by such means as we direct, any information we may require (and using forms we require) to calculation your Royalty and for any other purpose.

d. ~~You must use the Billing Services described in this Article. You also agree to record in~~ your Tablet at the time of the sale, all sales (including sales referred to the Billing Service Provider for collection). You agree to retain all computer records, charge account records, sales slips, orders, return vouchers, sales tax reports, and all of your other business records and related background material for at least seven years following the end of the year in which the items were or should have been generated.

e. In our discretion, we may require you to, and you will provide us with monthly or quarterly financial statements (or both), including a profit and loss statement and balance sheet by the 10th of each month for the previous month or quarter (or both).

f. In addition, you will submit to us within 10 days after the end of each calendar year a complete financial statement for the preceding calendar year, including profit and loss statements and balance sheet.

g. You will also provide us with your year-end franchisee tax returns within ten days of the date that they are filed with the federal and state governments but no later than October 15 of each calendar year.

h. The monthly, quarterly, and yearly financial statements must be prepared using generally accepted accounting ~~principals~~principles and must be based ~~upon the~~on accounting's accrual method of accounting. All bookkeeping and accounting must be completed by an employee, independent contractor, bookkeeper, accountant, or certified public accountant that is not you or a family member. You must provide us with reasonable proof at the end of each calendar year that your bookkeeping and accounting have met these requirements.

i. All financial statements must be accompanied by a statement certified under penalty of perjury from the employee, independent contractor, bookkeeper, accountant, or certified public accountant that the documents are true and accurate.

j. If you fail to timely deliver any records required under this Franchise Agreement, we have the right to collect the then-current Report Late Fee for each separate late report in addition to any other rights we may have. We may increase this fee by any amount after giving you no less than 60 days' prior written notice.

k. If you fail to timely pay any Royalties or other fees due under this Franchise Agreement, have underreported Gross Sale, or for another breach for which the fee can be collected, you will owe also pay the then-current Late Fee in addition to such Royalties and other fees for each separate late fee plus Default Interest. This will be automatically assessed and debited or paid along with the late payment fees amount due to us. We may increase this fee by any amount at any time after giving you no less than 60 days' prior written notice. We may also increase Default interest by any amount after giving you no less than 60 days' prior written notice, except that the rate will never violate the Applicable Laws of your state.

~~k. You acknowledge that this Section does not constitute our agreement to accept such payments after the Due Date, or a commitment to extend credit to or otherwise finance the operation of the Business. In no event will you be required to pay interest at a rate greater than the maximum interest rate permitted by applicable law. The collection of any Late Fee and the acceptance of any late payment will not diminish our right to any other remedies available under this Franchise Agreement.~~

1. We (or others that we nominate) have the right at any time to audit your books and records (including the records kept by the Billing Service Provider) at any time. We also have the right at any time to have an independent audit made of the books of the Business. If we discover that you have underreported your Gross Sales by 2% or less, you will have breached this Franchise Agreement and will; (i) pay all underreported Royalties and other fees that are calculated based on Gross Sales, plus applicable Late Fees and Default Interest; (ii) pay the then-current Audit Fees; (iii) if we decide, have your record-keeping done by a third-party bookkeeper; (iv) use ~~the our~~ Billing Service Provider Services until further notice; and, (v) take other remedial measures we decide. If it determined that you have understated your Gross Sales by more than 3%, we have the right to; (1) require all of the above; (2) take other remedial action, including requiring you to provide audited financial statements; or; (3) terminate this Franchise Agreement without any right to cure. If any underreporting has been intentional, then regardless of the percentage of your Gross Sales that the underreporting represents, we have the right to terminate this Franchise Agreement without any right to cure or avail ourselves of any other remedy available as all remedies are cumulative.

m. You acknowledge that this Section does not constitute our agreement to accept such payments after the Due Date or a commitment to extend credit to or otherwise finance the operation of the Business. In no event will you be required to pay interest at a rate greater than the maximum interest rate permitted by applicable law. The collection of Late Fees, Report Late Fees, and Default Interest and acceptance of late payment of any amount owed to us will not diminish our right to any other remedies available under this Franchise Agreement.

3.7 Application of Payments

a. Notwithstanding any designation by you as to the application of a payment, we will allocate any payments made by you first to ~~any~~ Late Fees, Report Late Fees, and ~~interest owed by you~~ Default Interest, then to any Royalties or other fees ~~which~~ that are past due, and then to the current Royalties and other fees owed. The allocation set forth above will not postpone any payments that are due on any current or future due date.

b. We will also have the right, in our sole discretion, to allocate in the same manner as stated above any payments or any credits from third-party vendors that are delivered to us on your behalf. To the extent necessary to carry out the intent of this Section, you appoint us as your attorney-in-fact coupled with an interest for the sole purpose of allocating any such funds received. This power of attorney will continue throughout the term of this Franchise Agreement, any extension thereof, and, if applicable, after the termination of this Franchise Agreement, but in the latter case, only to the extent that you still owe us money.

ARTICLE IV~~4~~

TERM and SUCCESSOR FRANCHISE RIGHTS

4.1 Term

Unless earlier terminated, the Initial Term of this Franchise Agreement is ~~for~~ ten years from the Effective Date. If we are required by law to give you notice before the expiration or earlier termination of this Franchise Agreement, and if we fail to do so, this Franchise Agreement will remain in effect until we have given the required notice.

4.2 Successor Franchise Rights

At the end of the Initial Term, you have the option to renew your franchise rights for two additional five-year terms (each a “Successor Franchise Term”) by acquiring Successor Franchise Rights for each Successor Franchise Term under the following conditions,

- a. if we do not exercise our right to refuse to offer Successor Franchise Rights as permitted under 4.3 below;
- b. if you are in Compliance at the time you apply for each Successor Franchise Term;
- c. **you will sign the then-current franchise agreement for each Successor Franchise Term, which franchise agreement may contain materially different terms and conditions from your original contract or the franchise agreement signed for the first Successor Franchise Term. Under the new franchise agreement, the Royalty, advertising fees, and other fees will be no more than are charged to new franchisees who sign the franchise agreement at that time.** Such an agreement must be signed and delivered to us no later than 45 days before the end of the then-current term. If it is not so delivered, then you will be deemed to have withdrawn your decision to purchase Successor Franchise Rights, and such rights will after that no longer be available to you;
- d. you and any Guarantors sign the most current form of General Release, a copy of which current form is found at Exhibit 4. Notwithstanding the foregoing, excluded from any release are claims arising from representations in the FDD.
- e. you pay the Successor Franchise Fee. The Successor Franchise Fee is earned when you pay it and is not refundable under any circumstances;
- f. you exercise the option for Successor Franchise Rights by giving written notice of such exercise to us not earlier than one year or later than 180 days before the scheduled expiration of this Franchise Agreement; and
- g. the Successor Franchise Rights under the new Franchise Agreement begin on the day following the end of the then-current term.

4.3. Conditions of Refusal

- a. We will not be obligated to offer you Successor Franchise Rights if you,
 - i. have received a fourth written notice of breach of any combination of terms, covenants, or conditions of this Franchise Agreement during the Initial Term, or one written notice of breach during the first Successor Franchise Term even though each such breach may have been timely cured;
 - ii. fail to comply with any of the conditions necessary to obtain Successor Franchise Rights as described in Section 4.2 above;
 - iii. are in breach of this Franchise Agreement at the time that you attempt to exercise your right to purchase Successor Franchise Rights, even if such breach is timely cured; or
 - iv. we have determined in good faith, and after using our Reasonable Business Judgment, not to grant Successor Franchise Rights.

b. If we do not grant you Successor Franchise Rights, we will give notice of expiration at least 60 days before the expiration of the term, and such notice will set forth the reasons for such refusal to offer Successor Franchise Rights.

4.64 Expiration at the End of a Term and Holdover

a. Unless it is terminated earlier, if you fail to elect to purchase Successor Franchise Rights, or if Successor Franchise Rights are not granted to you, this Franchise Agreement will expire at midnight Mountain Time on the last day of the then-current ~~term~~ Term.

~~b. Upon expiration or earlier termination, we may permit you to continue operating your Business. During such a period, the provisions of this Franchise Agreement will apply except that the Term will extend from month to month and you will pay a Royalty equal to 150% of the Royalty identified above.~~

b. If at the expiration of this Franchise Agreement you continue to accept benefits as a Franchisee, then in our sole option, we may treat this Franchise Agreement either as, (i) having expired as of the date of natural expiration of the then-current Term, in which case you will be operating the Business without the right or permission and in violation of our rights; or (ii) continuing on a month-to-month basis (Interim Period) until one Party provides the other with written notice of such Party's intent to terminate the Interim Period, in which case the Interim Period will terminate 30 days after receipt of the notice. During the Interim Period, all obligations under this Franchise Agreement will remain in full force as if this Franchise Agreement had not expired, and all obligations and restrictions imposed on you upon expiration of this Franchise Agreement will take effect upon termination of the Interim Period. The rights under this Section do not apply in the event of a termination of the Franchise Agreement earlier than the then-current Term's natural end.

ARTICLE ~~4~~5

MANUALS and SERVICES PROVIDED TO YOU BY US

5.1 Manuals

a. We will provide you with one or more Manuals, technical bulletins, or other written materials covering our standards, specifications, and operating and marketing procedures that you are required to utilize in operating the Business. You will comply with the Franchisee Manuals as an essential aspect of your obligations under this Franchise Agreement, and your failure to comply substantially with the Franchisee Manuals will be considered by us to be a breach of this Franchise Agreement.

b. The Manuals will be updated from time to time, and you must comply with the changes within the time required by such updates.

c. The Manuals are our sole property and will be used by you only during the term of this Franchise Agreement and in strict accordance with the terms and conditions hereof.

d. We may modify any specification as to any goods, service, supplies, or the like, at any time, on a regional or national basis, by an amendment to the Manuals or by written notice to you. Once you are notified, you must make the change that is specified. All such changes will be effective, as stated in such notice.

5.2 Services Provided by Us Before Commencement of Operations

Before the Opening Date, we will,

- a. assign you an Exclusive Territory;
- b. deliver the Opening Package and the BOR Software Suite;
- c. provide you with Initial Training (Article 7);
- d. if we have one, provide you with a list of approved suppliers for equipment, goods, and services;
- e. supply reasonable support by telephone, text, and email, and.
- f. offer OSHA Training if a quarterly training session occurs before you open.

5.3 Services Offered by Us During the Operation

During the operation of your Business, we will,

- a. offer ~~the Billing Services for the first 12 months of operation;~~
- b. offer additional training conferences, seminars, or programs, at a frequency we determine. Some of these seminars or programs may be mandatory, and we may charge tuition;
- c. if there are any, provide updates to the Franchisee Manuals, the System, the Marks, and in reference to the training provided to you, at a frequency that we determine;
- d. review all promotional materials and advertising you wish to use;
- e. if requested by you, and if approved by us, we will provide additional training at a location determined by us. You will pay the travel, room, board, and the then-current Additional Training Fee for such services;
- f. visit and inspect your Business, and use other methods to ensure that you and all other franchisees are delivering quality services and products that conform to the System;
- g. provide promotional materials and advertising programs from time to time as we deem appropriate;
- h. if appropriate, begin regional cooperative buying, and if we do, you may be required to participate; and
- i. offer reasonable phone, text, and email assistance as we deem necessary.
- j. offer OSHA Training if a quarterly training session occurs after you open. (Article 7).

k. Except as provided in Sections 5.2 and 5.3, we are not required to offer you any other services.

ARTICLE VI

MARKS, COPYRIGHTS, THE SYSTEM, and PROPRIETARY INFORMATION

6.1. Proprietary Information

a. You acknowledge that you will gain knowledge of proprietary matters, techniques, and business procedures that are necessary and essential to the operation of the Business, without which information you could not effectively and efficiently operate. You further acknowledge that the methods of operation used in the operation of the Business are unique and novel to the System.

b. As used herein, "**Proprietary Information**" includes, ~~but is not limited to,~~

_____ (i. ~~_____~~) ~~Persons that are, have been or become franchisees of the System and any investors therein;~~

_____ (ii. ~~_____~~) ~~Persons that are, have been or become Clients of the Business;~~

_____ (iii. ~~_____~~) ~~the terms of and negotiations relating to past or current franchise agreements;~~

_____ (iv. ~~_____~~) ~~each component of the System;~~

_____ (v. ~~_____~~) ~~the economic and financial characteristics of the System including, pricing policies and schedules, profitability, earnings and losses, and capital and debt structures;~~

_____ (vi. ~~_____~~) ~~the services and products offered to Clients of the Business;~~

_____ (vii. ~~_____~~) ~~the Client Lists;~~

_____ (viii. ~~_____~~) ~~any common law or statutory copyrighted materials and the protection afforded thereby; and,~~

_____ (ix. ~~_____~~) ~~the Franchisee Manuals; and, (x) all of the electronic information that is assigned to us under Exhibit 5.~~

c. In consideration of the time and effort that we have put into the System and its goodwill, and for other valuable consideration, you agree that we retain ownership and control of your Client List. You may use the Client List only in conjunction with the operation of the Franchised Business. Upon a Transfer or at the expiration or earlier termination of this Franchise Agreement, the Client List will be retained us without the obligation to pay you.

d. During the term of this Franchise Agreement and following the Transfer, expiration, or termination of this Franchise Agreement, ~~you~~ you agree not to divulge, directly or indirectly, any Proprietary Information (including the content of the Client Lists) to any ~~person or entity~~ Person, without our prior written consent which consent will be granted or denied for any reason or no reason at all. Nothing

contained herein will be construed to require us to divulge any portion of the Proprietary Information except as is necessary for you to operate the Business.

e. You will disclose Proprietary Information only to such of its employees, agents, and representatives as must have access to it to operate the Business. You will obtain from each such employee, representative or agent, an agreement that such Person will not during employment, representation, or agency with you, or at any time after that, use, divulge, disclose or communicate, any of the Proprietary Information, directly or indirectly, in any form or manner, to any ~~person or business entity~~ Person.

f. You acknowledge that any failure to comply with ~~the~~ this Article's requirements ~~of this Article~~ will cause us irreparable injury, and we will be entitled to obtain specific performance or an injunction against any violation of such requirements. You waive to the fullest extent permitted by law any requirements for ~~the posting of any bond(s) relating to it~~ one or more bonds.

g. You have the right to use the Proprietary Information only as permitted by this Franchise Agreement, and only for so long as you fully perform and comply with all of the conditions, terms, and covenants of this Franchise Agreement; and our policies and procedures that we prescribe from time to time.

h. You acknowledge that we have the sole right to license and control your use of every component of the Proprietary Information. You also acknowledge that you have not acquired any right, title, or interest in or to any component of the Proprietary Information and will not in the future acquire any such interest. You are granted the limited, non-exclusive license to use the same in the operation of Business as disclosed in this Franchise Agreement.

i. You will not copy any component of the Proprietary Information unless we specifically authorize it in writing, which authorization may be granted or denied for any reason or no reason at all.

j. You will never, during the term of this Franchise Agreement, or at any time after the expiration, earlier termination, or Transfer of this Franchise Agreement, reveal any component of the Proprietary Information to any ~~person or entity~~ Person nor use it for any other business.

k. We reserve the right to require you (and each officer, director, shareholder, member, manager, and employee that holds a manager or above position to sign a non-disclosure and non-competition agreement.

6.2. Marks and Copyrights

a. The following Mark is registered through one of our principals with the United States Patent and Trademark Office (USPTO):

Registration Number	Description of Mark	Register of the USPTO	Registration Date
—5,354,635		Principal	December 12, 2017

b. Our principal also claims common law rights to the following ~~Mark~~Marks:



c. We have a license with our principal that permits us to sublicense these Marks to you.

d. We do not have registration for the ~~second trademark above~~ trademarks. Therefore, our trademarks do not have many legal benefits and rights as a federally registered trademark. If our right to use the trademarks is challenged, you may have to change to an alternative trademark, which may increase your expenses.

e. You have the right to use the Marks only as permitted under this Franchise Agreement and only for so long as you fully perform and comply with all of the conditions, terms, and covenants of this Franchise Agreement and our policies and procedures that we prescribe from time to time.

f. You will not use any of the Marks as part of an electronic mail address or on any sites on the internet, and you will not use or register any of the Marks as part of a domain name.

g. Any use of a Mark in advertising must be with our prior written approval as set forth in this Franchise Agreement and the Franchisee Manuals.

h. You further agree to execute any additional documents and assurances reasonably requested by us in connection with our right to use the Mark, with our Affiliate's ownership of the Marks and with your use of the Marks, and agree to fully cooperate with us or any of our other franchisees or licensees in securing all necessary and required consents of any federal or state agency or legal authority.

6.3 Infringement

a. You will notify us in writing of any possible infringement on the Marks, any component of the System, and any part of the copyrighted materials or the illegal use by others of any Mark, any portion of the System, or any copyrighted materials that may be the same as, or confusingly similar to, that used by us.

b. You acknowledge that we have the right, in our sole discretion, to determine whether any action will be taken because of any possible infringement or illegal use of the Marks, the System, or the Proprietary Information. We may commence or prosecute such action in our name and may join you as a party to the action if we determine it to be reasonably necessary for the continued protection and quality control of the Marks, and each component of the System. If you learn ~~that any of a third party whom~~ that you believe is not authorized to use the Marks ~~is using them,~~ or any variant of them, you must promptly notify us. We will determine whether we wish to take any action against the third party. You will have no right to make any demand of us and have no right to prosecute any claim against the alleged infringer. You must cooperate with us in any way necessary in the event of such an infringement.

c. We have the right to control any administrative proceedings or litigation involving a Mark licensed by us to you. We must indemnify you for any action against you by a third party based solely on alleged infringement, unfair competition, or similar claims about the Marks. We have no obligation to defend or indemnify you if the claim against you related to your use of the Marks violates this Franchise Agreement.

6.4 Business Name

a. You acknowledge that our principals, our Affiliates, or we have a prior and superior claim to each portion of the Marks. You will not use the acronym “BOR,” or “B.O.R.,” the phrase “Best Option” or any portion of the Mark in the legal name of its corporation, partnership, or any other business entity used in conducting the Business provided for in this Franchise Agreement. You also agree not to register or attempt to register a trade name using one of the acronyms or the above phrase in your name or that of any other ~~person or business entity~~ Person without our prior written consent, which may be withheld for any reason or no reason at all. You may do business as “BOR (or “B.O.R.”) of _____ (city/county/area)” so long as this is only a “doing business as” or fictitious name and not part of the business entity name.

b. You ~~also~~ will not, without our express written permission, use our name, Marks, copyrighted information, or other Proprietary Information on any checks, employee records, employee applications, employee handbooks, or other items that are delivered to the employee.

6.5 Modification, Discontinuation, and Goodwill

a. If we, in our sole discretion, determine it necessary to modify or discontinue use of any Marks or any portion of the Proprietary Information or the System, or to develop additional or substitutes for any such component, you will, within a reasonable time after receipt of written notice of such modification or discontinuation from us, take such action, at your sole expense, as may be necessary to comply with such modification, discontinuation, addition or substitution.

b. You have the right to use the Marks, the System, and the Proprietary Information only ~~in~~ as permitted by this Franchise Agreement, and only for so long as you fully perform and comply with all of the conditions, terms, and covenants of this Franchise Agreement, and our policies and procedures that we prescribe from time to time.

c. All other use of the Marks must be with our prior written approval (which may be granted or denied for any reason or no reason at all).

d. All goodwill associated with any component of the Proprietary Information (including the Marks and the System), including any goodwill that might be deemed to have arisen through your activities, will inure directly and exclusively to our benefit.

e. If you take any action that in any manner disparages, brings disrepute to, or harms the goodwill associated with the Marks, the System, or the Proprietary Information, we will have the right to terminate this Franchise Agreement immediately without granting you any right to cure.

6.6 No Use of Other Marks

No marks, logotypes, trade names, trademarks, or the like other than specifically approved by us will be used ~~in the identification~~ to identify, marketing, promotion, or operation of the Business.

6.7 Protection of All Information

a. You agree to,

i. fully and strictly adhere to all security procedures prescribed by us for maintaining the secrecy of the Marks, each component of the System, and all of the Proprietary Information;

ii. disclose such information to your employees only to the extent necessary to make and market our products;

iii. refrain from, (1) directly or indirectly contesting or aiding another in contesting the validity of the ownership of the Marks; (2) in any manner interfere with or attempt to prohibit our use of the Marks, any component of the System or derivatives thereof, or any of the Proprietary Information or any other name that is or becomes a part of our System; or, (3) at any time interfere with the use of the Marks by our other franchisees or licensees.

iv. refrain from using any component of the Marks, the System, or the Proprietary Information in any other business or any manner not specifically authorized or approved by us in writing; and

v. exercise the highest degree of diligence and make every effort to maintain the absolute confidentiality of all such information during and after the term of the Franchise Agreement.

b. You also agree to refrain from conducting any activity at the Franchised Business or take any action at the Business that is illegal, and will take no action or fail to take any action at the Business, outside the Business, or during personal time that could commercially unreasonably result in damage to, or disparagement of the Marks, System, or Proprietary Information.

Any breach of this covenant will result in immediate termination for which no cure is provided.

6.8 Innovations by You.

a. During the Initial Term or any Successor Franchise Term, you may create, design, or otherwise improve upon any portion of the System, or the Proprietary Information, including, ~~but not limited to,~~ improving upon any manner of doing business (Innovation). Any such Innovation will become our sole and exclusive property. Upon ~~the creation of~~ creating such Innovation, you will immediately notify us in writing, ~~which notice will~~ and describe in detail the nature of the Innovation. We have the sole and exclusive right to approve or disapprove of any such Innovation for any reason or no reason at all. If we approve of it, we may permit you to use the Innovation and may, in our sole and exclusive option, permit any one or more franchisees or company-owned stores to use any portion of the Innovation.

b. You agree that as between us, we will own the right, title, and interest to the Innovation. You agree to take any action necessary to ensure that we obtain such right, title, and interest, so long as such action costs you nothing. To the extent such ideas, concepts, techniques, or materials comprise items that may be copyrightable or patentable, the Innovation will be a “work-made-for-hire.” To the extent the Innovation is not deemed ~~to be~~ a work-made-for-hire, you expressly assign ~~to~~ us all exclusive right, title, and interest in and to any portions of the Innovation without further consideration, restrictions, liens, or encumbrances. To the extent any of the rights in and to any Innovation cannot be automatically assigned to us due to applicable laws, you grant us an exclusive, royalty-free, transferable, irrevocable, worldwide license (with rights to sublicense) to the non-assignable rights, including the right to use, reproduce, distribute, and modify the Innovation. No rights of any kind in or to an Innovation are reserved to or by you, and none will revert to or be reserved by or on your behalf.

c. We are not obligated to pay you for the Innovation, though we reserve the right to do so without incurring the obligation to pay you or any other franchisee for any future Innovation.

ARTICLE ~~VII~~7

TRAINING

7.1 Initial Training, OSHA Training and Training of Designated Manager

a. Initial Training

i. For the first franchise that you buy, you (if you are a sole proprietor or are the sole equity owner of the business-entity franchisee), your Designated Manager, or your Principal Operator must attend and complete the Initial Training to our reasonable satisfaction. You may also have one additional trainee attend (for a total of two Persons). At least one of the two must complete Initial Training before you open. You will then have no more than 365 days after the Opening Date to send a second trainee to Initial Training. If each Person completes Initial Training as described here, there will be no tuition. If, however, you send a Person after the 365 days, Initial Training will be offered at our then-current Additional Training Fee.

ii. If one of the two people that attend Initial Training before opening fails to pass Initial Training, the ~~person~~Person will be allowed to take it again at the next available class. There will be no tuition charged for this, but you will pay for travel, room, and board. If this ~~person~~Person fails to pass the second time, ~~then~~ the ~~person~~Person will not be permitted to provide any Services that require completion of the Initial Training. If the two people that take Initial Training before opening fail to complete the training to our reasonable satisfaction, both will be permitted to take it the second time for no additional tuition. If they both fail to pass Initial Training the second time, we have the right to terminate the Franchise Agreement, except that all restrictive and other covenants of the Franchise Agreement that must survive termination to remain enforceable will so survive.

iii. If one ~~person~~Person passes training before opening and the second ~~person~~Person attends training within 365 days of the Opening Date, the Person must pass Initial Training to our satisfaction. If the ~~person~~Person does not pass, the ~~person~~Person will be allowed to take it again at the next available class. There will be no tuition charged for this, but you will pay for travel, room, and board. If the Person does not pass the second time, ~~then~~ the Person will not be permitted to provide any Services that require completion of the Initial Training. Though the Person may take the course for a third time, we will charge the then-current Additional Training Fee, and the Person will pay for travel, room, and board.

iv. Training participants will not receive any compensation from us while attending the training. If you wish more than two people to attend training, you will pay our then-current fee for each additional trainee.

b. OSHA Training

i. You (if you are a sole proprietor or are the sole equity owner of the business-entity franchisee) or one of your equity owners (if you are a business entity ~~that has~~with two or more equity owners) must attend ~~and~~ also pass OSHA Training. The training is given quarterly, so there is no guaranty that the attendee will be able to take it before opening. In that case, you will take it at the next available time. You will pay the then-current OSHA Training Fee, and you will be responsible for your travel, room, and board. This training must be completed to our reasonable satisfaction. If the attendee fails to pass the

OSHA Training, the ~~person~~Person will be required to take it again, until it is passed. In this case, however, you will pay the then-current OSHA Training Fee and ~~will~~ pay for travel, room, and board each time the training is taken.

ii. The materials used in OSHA Training will be handouts ~~that will be delivered at the time when~~ you arrive for training. It will be held at our then-current headquarters that is now located in Greenwood Village, Colorado. This training must be completed to our reasonable satisfaction. If the attendee fails to pass the OSHA Training, the Person will be required to take it again, until it is passed. In this case, you will pay the then-current OSHA Training Fee and will pay for travel, room, and board each time the training is taken.

c. If you replace your Principal Operator or Designated Manager, the replacement must attend Initial Training and OSHA Training if the Person was the one that took OSHA Training. You will pay the then-current fees for such training, and you will be responsible for travel, room, board, and wages of the attendee.

7.2 Conference, Additional Training, and Other Education Development Programs.

a. We do have a Conference for which attendance is not now mandatory. We may change this at any time after giving you reasonable notice. You are required to pay the then-current Conference Fee, and you are responsible for the payment of all expenses for travel, accommodations, food, and other expenses incurred. We reserve the right to change the Conference Fee at any time and in any amount after giving you no less than 60 days prior written notice before the Conference.

b. If you request additional, extraordinary, advanced, or refresher courses or training, or if we require you to take the same, we may, at our option, charge our then-current Additional Training Fee. You will pay your costs for travel, lodging, and food if you travel to us, or you will pay for our travel, room, and board if we travel to you.

c. In addition to the conference, and though we do not now, we have the right in the future to require your Principal Operator, Designated Manager and you, to attend a local or regional meeting up to two times per year. Though none is now charged, we reserve the right to charge tuition in the future. You, however, are always responsible for all travel and living expenses that are associated with attendance at the same.

7.3 Employees and Employee Training

a. Your employees are not our employees. You are exclusively responsible for all matters concerning your employees, including hours worked, scheduling, the payment of taxes, purchasing workers' compensation insurance, and following all municipal, state, and federal rules, laws and statutes.

b. You will be solely and exclusively responsible for properly training all employees in the operation of the Business. We make no determination and provide no advice on any matter governing the essential terms or conditions of any employee's employment. By way of example and not limitation, we provide no advice, direction, or control over wages or methods of payment, benefits, hiring policies, supervision, promotion, discipline, termination procedures, scheduling, employee-customer/Client relationships, employee bookkeeping, or records, and the like.

c. You may not, under any circumstances, use our name, Marks, copyrighted information, or other Proprietary Information on any checks, employee records, employee applications, employee handbooks, or other items that are delivered to the employee.

ARTICLE VIII

QUALITY CONTROL

In addition to all other obligations and representations of yours ~~set forth~~outlined in this Franchise Agreement, you agree to the following Sections.

8.1 System Compliance, Client Service Fee and Contact Information

a. You agree to follow strictly the System, the Franchisee Manuals, and other procedures, forms, and obligations delivered by us to you from time to time.

b. You agree to comply with all covenants and duties placed upon you by this Franchise Agreement.

c. You will give prompt, courteous, and efficient service to all Clients.

d. If one of your Clients complains to us and if we reasonably determine that it is necessary to service such Client directly, you must reimburse us for all of our costs in doing so and must pay us our daily Client Service Fee. We have the right to increase the Client Service Fee by any amount without limitation. We will notify you 60 days before a new fee is to be collected.

e. You understand and agree that the telephone number(s), URLs, and email addresses for the Business constitute a part of the System, and each is subject to the restrictions of this Franchise Agreement. Accordingly, you will not change the telephone number(s) for the Business without prior notice and written approval by us. You will advertise and publicize the telephone number(s) for the Business in the manner prescribed by us. Upon expiration, earlier termination, or Transfer, all contact information (other than the address if you operate your Business out of your home~~);~~) becomes our property under Exhibit 5.

8.2 Compliance with Applicable Laws

a. You agree to comply with all applicable laws, ordinances, and regulations, or rulings of every nature that regulate or affect the operation of your Business. You agree not to engage in any activity or practice which results in or may reasonably be anticipated to result in any public criticism of the System or any part thereof.

b. You must abide by the requirements of the Payment Industry Data Security Standards (PCI-DSS). You and not, we are solely responsible for adhering to these requirements.

c. We have not made, and you have not relied upon, any representation that no licenses, or only certain licenses, are necessary in connection with the operation of your Business.

8.3 Inspections and Records

a. You consent to reasonable inspections and audits of any aspect of the Business (including a review of your books and records and attendance at a job site) during normal business hours.

b. Should we notify you at any time of defects, deficiencies, or unsatisfactory conditions concerning the Business, you agree to correct any such item or items immediately, and you will complete the corrections within the time granted for any cure under this Franchise Agreement.

c. You agree to use only those records and record-keeping practices that we may dictate, and you will timely deliver all reports, records, tax returns, and other documents.

8.4 Approved Products, Product Purchases, and Approval Method

a. You agree to provide only the services we specify in the Franchisee Manuals, which will be amended from time to time. You also agree that all goods or services supplied by the Business will comply with our standards and specifications. You must purchase the same from designated or approved sources and suppliers.

b. In some cases, you may wish to purchase a required good or service from a supplier that has not been previously approved by us. There is no charge for this service. We do not maintain written criteria for approving suppliers, and thus, these criteria are not available to you or your proposed supplier. To obtain our approval, you must submit such information as we may reasonably require. We will evaluate the submitted information and will provide written notice of our decision within 15 days. If no written notice is received, the approval is denied. We may grant or deny approval for any reason or no reason at all. Other than as stated here, we have no other process for approving suppliers.

c. Approval of alternative suppliers may be revoked by us if we determine in good faith that the goods or services they are supplying no longer meet the quality standards that are in effect at that time.

8.5 Management

Your Principal Operator, Designated Manager, or you are required to devote his or her full time, attention, and best efforts to the management and operation of the Business and the compliance with this Franchise Agreement.

8.6 Modification

a. We may reasonably change or modify the System, the Franchisee Manuals, and the Marks, and you agree to accept, be bound by, use, implement, and display any such changes to the System. You will make whatever expenditures are reasonably required to implement such changes or modifications. We have complete ownership and control of any changes, modifications, enhancements, or suggestions, whether made by you or us.

b. We may approve exceptions to, or changes in the uniform standards for you or other franchisees that we believe are necessary or desirable under particular circumstances. You have no right to object to such variances or to obtain the same variances for yourself.

8.7 Disclosure

We can disclose ~~in our disclosure materials~~ any information concerning your Business in our disclosure materials, including your name, address, telephone number, financial, and other information.

ARTICLE ~~IX~~9

TRANSFERS

9.1 Sale or Assignment by Franchisor

This Franchise Agreement and all rights and obligations hereunder are fully assignable and transferable by us, and if so assigned or transferred, is binding upon and inure to the benefit of our successors and assigns. By way of example and not limitation, we may be sold, or we may sell to a competitor or any other entity any portion of or all of our rights, to license or sublicense the Marks; to any component of the Proprietary Information or System; or, any other assets. Additionally, we may go public, may engage in a private or other placement of some or all of our securities, may merge, or acquire other entities or assets which may be competitive with the System, or not, we may be acquired by a competitor or other entity, and we may undertake any refinancing, leveraged buy-out or other transaction. You waive all claims, demands, and damages concerning such transactions, and you will fully cooperate with any proposal, merger, acquisition, conversion, sale, or financing.

9.2 Transfer by You

a. This Franchise Agreement is personal to you and has been signed by us in reliance on and in consideration of your qualifications and representations. Therefore, this Franchise Agreement, any of its rights or privileges, or any equitable, capital, voting, non-voting, or other interest in you may be assigned, sold, transferred, or divided in any manner by you or anyone else only with our express written permission.

b. To obtain such written approval, you will provide us with all documentation relating to the “Proposed Transfer” (as defined in this Article). We will notify you of our decision within 30 days after ~~we receive~~receiving all of the information that we may request from you. If we do not respond within these 30 days, the proposed transfer is disapproved by us.

c. The term “Transfer” includes the voluntary, involuntary, direct, or indirect assignment, sale, gift, or other disposition by you of any interest in; (i) this Franchise Agreement; (ii) the equity ownership as stated in Exhibit 1; or (iii) any assets of the Business (other than in the normal course of business). A Transfer also includes; (iv) a transfer as a gift to any Person; (v) a transfer resulting from a divorce, insolvency, or business-entity dissolution proceeding; (vi) by operation of law; (vii) in the event of the death, transfer or disposition by will or under the laws of intestate succession; (viii) by the declaration of or transfer in trust; (ix) the pledge of any of interests described in this paragraph as a security interest; (x) as the result of any merger, stock redemption, consolidation, reorganization, recapitalization or other transfer of control of you; and, (xi) by any other direct or indirect means.

d. If a proposed Transfer is only among existing natural-person franchisees, existing shareholders or members of a corporate or limited liability company franchisee, or among existing partners of a partnership franchisee, and if there is no Change of Control, then there will be no Transfer Fee, and we will not be entitled to exercise our “Right of First Refusal” which is described below. All other conditions to the approval of a proposed Transfer will, however, apply.

e. If the proposed Transfer could result in a Change in Control, then all of our rights apply, and such Transfer will be subject to our approval

f. Each certificate of a corporate or limited-liability-business-entity franchisee will have endorsed upon its face a legend stating that assignment or transfer thereof is subject to the restrictions of

this Franchise Agreement. You agree to provide us with a copy of each such certificate ~~so that we can~~ ensure compliance with this provision.

9.3 Conditions to Approval of any Transfer

a. In determining the acceptability of the Proposed Transferee, we will consider, among other things, our then-current standards for new franchisees, including the net worth, creditworthiness, background, training, personality, reputation, and business experience of the Proposed Transferee, the terms and conditions of the proposed transfer, and any circumstances that would make the transfer contrary to our Reasonable Business Judgment or the best interests of the System.

b. We may meet with the Proposed Transferee and candidly discuss all matters relating to the Franchise Agreement and the Franchised Business. In no case will you or a Proposed Transferee rely on us to review or evaluate any proposed transfer. We will not be liable to you or the Proposed Transferee or any other ~~person~~ Person or entity relating to the transfer.

c. As a condition of any Transfer otherwise permitted under this Franchise Agreement, you agree as follows,

i. you will notify us of a proposed Transfer by sending a written notice to us and enclosing a copy of the written offer from the Proposed Transferee;

ii. you must be in Compliance with this Franchise Agreement and not be in default hereunder at the time you request the transfer;

iii. all accounts payable and other monetary obligations to any Affiliate or us must be paid in full;

iv. you must have timely submitted all required reports, financial statements, and other documents;

v. the terms and conditions of the proposed Transfer must be provided in writing to us;

vi. if approved, the Proposed Transferee must sign the then-current form of the franchise agreement, **which may contain terms, covenants, and conditions that are significantly different from those found in this Franchise Agreement;**

vii. the Proposed Transferee must attend training and will pay tuition (if any) that is then being charged to new franchisees. The Proposed Transferee will also pay for his travel, room and board expenses for such training;

viii. the Transferee or you must pay the Transfer Fee upon execution of the franchise agreement by the Proposed Transferee;

ix. you must execute the then-current form of General Release to us. A copy of the current form of General Release is attached as Exhibit 4.

x. all covenants found in this Franchise Agreement including any post-term covenant not-to-compete, any indemnification covenants, confidentiality obligations, and the provisions relating to

dispute resolution that must survive any Transfer to remain enforceable will survive any Transfer and will continue to be your obligation.

9.4 Invalidity of Transfers

- a. Any Involuntary Transfer by you is grounds for termination without the right to cure.
- b. You agree that using this Franchise Agreement as security for a loan, or otherwise encumbering this Franchise Agreement, is prohibited unless we specifically consent to any such action in writing before the proposed transaction.
- c. You agree not to grant a sub-franchise under this Franchise Agreement, nor to otherwise seek to license or permit others to use this Franchise, the Franchised Business, or any of the rights derived by you under this Franchise Agreement and any manner that violates the provisions herein.
- d. Any attempt to complete a Transfer without our express permission will be considered a breach of this Franchise Agreement for which no cure is offered.

9.5 Death or Permanent Disability and Franchisee Life Insurance

a. Subject to subparagraph 9.5(b), upon your death or Permanent Disability or the death or Permanent Disability of the Principal Operator or the owner of a controlling interest in you, the executor, administrator, conservator, guardian or another personal representative of such ~~person~~ Person will transfer the interest in this Franchise Agreement or such interest in the business-entity Franchisee to an approved third party who may be the heirs or successors of the deceased or disabled individual. Such disposition of this Franchise Agreement or such interest (including, ~~without limitation,~~ transfer by operation of law, intestacy, bequest or inheritance) will be completed within a reasonable time, not to exceed 180 days from the date of death or Permanent Disability, and will be subject to all terms and conditions applicable to transfers contained in this Article as though the transferee was being introduced to us by the deceased or disabled Person; provided, however, that for purposes of this Section, there will be no Transfer Fee.

b. We purchase the Franchisee Life Insurance Policy using the then-current Franchisee Life Insurance Policy Fees that you pay. Upon your death, we will use the proceeds from this policy to operate your Business until you sell it (with our approval) or allow your estate to assume this Franchise Agreement. Any proceeds from the policy that remain after the sale or assignment will be retained by us.

~~c.~~ b. Failure to transfer the interest in this Franchise Agreement under this Section within this period will constitute a breach of this Franchise Agreement for which no additional cure may be granted.

9.6 Right of First Refusal

If you receive a proposal to Transfer, you agree the same is subject to our 30-day right of first refusal (Right of First Refusal) to purchase such rights, interest, or assets on the same terms and conditions as are contained in the written offer for the Transfer, provided, however, the following additional terms and conditions shall apply,

- a. you will notify us of such offer by sending a written notice to us enclosing a copy of the written offer from the Proposed Transferee;

b. the 30-day Right of First Refusal period will run concurrently with the period in which we have the right to accept or not accept the Proposed Transferee;

c. such Right of First Refusal is effective for each proposed Transfer and any material change in the terms or conditions of the proposed Transfer shall be a separate offer on which a new 30 day right of first refusal shall be given to us;

d. if the consideration or manner of payment offered in a proposed Transfer is such that we may not reasonably be required to furnish the same, then we may purchase the interest which is proposed to be sold for the reasonable cash equivalent. If the Parties cannot agree within a reasonable time on the cash value of the consideration proposed to be paid by the Proposed Transferee, an independent appraiser shall be designated by us, whose determination will be binding upon the parties. All expenses of the appraiser shall will be paid for equally between the Franchisor you and the Franchisee us; and

e. if we choose not to exercise the Right of First Refusal, you will be free to complete the Transfer, subject, however, to your compliance with this Article. Our failure to reply to such Right of First Refusal within the 30 days means we have waived our Right of First Refusal.

ARTICLE ~~X~~10

DEFAULT AND TERMINATION

10.1. Termination by Franchisor - Effective upon Notice

We have the right, at our option, to terminate this Franchise Agreement and all rights granted you hereunder, without allowing you the right to cure (subject to any state laws to the contrary, where such state law may prevail), or to exercise any other rights that we may have including terminating your right to operate your Business without terminating the Franchise Agreement, which notice of termination will be effective five days after mailing by prepaid, certified mail, return receipt, or if by overnight or hand delivery, then effective on the date of such delivery or the date of refusal by you to accept delivery, upon the occurrence of any of the following events,

a. if you cease to operate the Business or otherwise abandon the Business for 14 consecutive days, or any shorter period that indicates your intent to discontinue operation of the Business, unless and only to the extent that full operation of the Business is suspended or terminated due to Force Majeure or other similar causes beyond your control and not related to the availability of funds to you;

b. if you, become insolvent, as that term is commonly defined using generally accepted accounting principles, consistently applied; are adjudicated a bankrupt; if any action is taken by you, or by others against you under any insolvency, bankruptcy, or reorganization act; or if you make an assignment for the benefit of creditors or a receiver is appointed by you. This provision may not be enforceable under federal bankruptcy law, 11 U.S.C. §§ 101 et seq. If, for any reason, this Franchise Agreement is not terminated under this Article 10, and the Franchise Agreement is assumed, or assignment of the same is made to any ~~person or entity~~ Person who has made a bona fide offer to accept an assignment of the Franchise Agreement under the U.S. Bankruptcy Code, then notice of such proposed assignment or assumption, setting forth, (i) the name and address of the proposed assignee; and (ii) all of the terms and conditions of the proposed assignment and assumption; will be given to us within 20 days after receipt of such proposed assignee's offer to accept assignment of the Agreement; and, in any event, within ten days before the date application is made to a court of competent jurisdiction for authority and approval to enter into such assignment and assumption. We will thereupon have the prior right and option, to be exercised by notice

given at any time before the effective date of such proposed assignment and assumption, to accept an assignment of this Franchise Agreement to us upon the same terms and conditions, and for the same consideration, if any, as in the bona fide offer made by the proposed assignee, less any brokerage commissions which may be payable by you out of the consideration to be paid by such assignee for the assignment of this Franchise Agreement.

c. if any material judgment or award (or several judgments or awards which in the aggregate are material) is (are) obtained against you and remain(s) unsatisfied or of record for 30 days or longer (unless a supersedeas bond or other appeal bond has been filed); if execution is levied against the Business or any of the property used in the operation of the Business and is not discharged within five days; or if the real or personal property of the Business is levied upon;

d. if any criminal background check (as permitted by you under Exhibit 3 and which may be conducted at any time during any term of this Franchise Agreement), discloses, or if we learn through any other method, that you have been arrested for, convicted of, or plead no contest to, a crime (whether a petty offense, misdemeanor, or felony) involving moral turpitude; are arrested for, convicted of, or plead no contest to, a felony of any nature; or are arrested for, convicted of, or plead no contest to, any crime (whether a petty offense, misdemeanor, or felony), or civil offense that is reasonably likely, in our sole opinion, unfavorably reflects on the System, Marks, or the goodwill or reputation thereof;

e. if any credit background check determines that your status as a debtor has materially negatively changed from any prior report so that your ability to continue to operate the Business is commercially substantially in doubt;

f. if you fail to pay any Royalties, advertising fees, or any other amounts due us, including any amounts which may be due as a result of any other agreements between you and us within five days after receiving notice that such fees or amounts are overdue;

g. if you misuse or fail to follow our direction and guidelines concerning use of the Marks or any component of the Proprietary Information, and fail to correct the misuse or failure within five days after notification from us; except that if your violation of this subparagraph (g) is intentional, there will be no 5-day right to cure and default and termination will be immediate;

h. if you disclose to ~~any~~ unauthorized ~~person~~ Person any component of the Proprietary Information or the System;

i. if during the Initial Term of this Franchise Agreement you have received from us three written notices of default as to any term, covenant, or condition (or a combination thereof) of this Franchise Agreement, each of which has been timely cured, and you are again in default of the same or any other portion, term, or covenant of this Franchise Agreement, even if all prior breaches were timely cured;

j. if during any Successor Franchise Term, you receive one written notice of default as to any term, covenant, or condition (or a combination thereof) of this Franchise Agreement and are again in default of the same or any other term, covenant, or covenant of this Franchise Agreement, even if the breach was timely cured;

k. if you violate the terms of Article 9;

- l. if you violate any municipal, state, or federal law that applies in any way to the Business or your operation under the Franchise Agreement, and you then fail to cure the same within any time to cure provided by the governmental entity which cited you;
- m. if you make any material misrepresentations relating to the acquisition of your rights under this Franchise Agreement.
- n. you violate any covenant or condition of 1.6(d)(v);
- o. you violate any other covenant or condition which contains its own cure provision and then fail to cure within the period provided therein;
- p. if you have employees and you fail to pay any employee his or her wages;
- q. if you fail, refuse, or neglect to obtain any prior written approval or consent as required by this Franchise Agreement;
- r. if you engage in any unauthorized business or practice, or sell any unauthorized product or service from the Business;
- s. if you fail to pay any tax (including ~~but not limited to payroll~~, sales, income, or any other tax) due as a result of the operation of the Business;
- t. if we receive one or more complaints ~~are received by us~~ concerning you; the operation of your Business; your demeanor; or for any other reason during any 12 months and we in good faith decide to or must remediate the complaint, and then another complaint is received during the same 12 months;
- u. if you fail to file or deliver any documents to us at the time required under this Franchise Agreement and fail to cure the same after receiving ten days written notice to do so;
- v. if you take any action during normal business hours, or outside business hours, which action or failure to act results in, or using our Reasonable Business Judgment may result in the disengagement of the Marks, the System, or any portion of the Proprietary Information; or,
- w. there is a cross-default under Section 10.3 below; or,
- x. if you fail to add new lines of goods, services, or technology after we have notified you in writing and have given you reasonable time to comply, which will be no longer than 60 days.

10.2. Termination by Franchisor – Thirty-Days Notice

~~_____a.~~ We have the right to terminate this Franchise Agreement (subject to any state laws to the contrary, in which case such state law will prevail) effective upon 30 ~~days~~days' written notice to you ~~because of aif you breach of~~ any other term, covenant, or condition of this Franchise Agreement that ~~you does not have its own cure period and is not identified in Section 10.1 and fail to cure during such~~within the 30-day period. ~~days~~

~~_____b.~~ ~~After the passage of the 30 days without a cure, this Franchise Agreement will terminate without further notice to you.~~

~~e. As to any breach of this Franchise Agreement for which cure is granted, during the period of cure, we have the right to suspend our performance of any of our obligations under this Franchise Agreement including, without limitation, the supply of any online services, online advertising, web page hosting or the sale or delivery of any services or products until you correct the breach.~~

10.3 Cross Default

a. If you are a party to any other Franchise Agreements with us or are a party to any agreements with an Affiliate, and if such agreement is breached and not timely cured within the period permitted in such document with the result being that that agreement is terminated, then we have the right to terminate this Franchise Agreement without affording you any additional right to cure.

b. If you violate the terms, covenants, or conditions of any other contract or agreement with a third party that is unrelated to us but which is material to the operation of the Business including, ~~but not limited to,~~ any real property or equipment lease; (Third Party Contract) and fail to cure any such breach within the time permitted under such Third Party Contract, and as a result, you are unable, (i) to operate this Business in the manner that you were able to before the breach of the other agreement; or, (ii) to operate any other Business under a separate franchise agreement (cross-default); or, (iii) operate the Business under the terms of this Franchise Agreement, then upon termination of said Third Party Contract, this and all other franchise agreements with us may, in our sole and exclusive discretion, also be terminated at the same time as the Third Party Contract terminates. You will provide us immediate notice in the event of the termination of such a material agreement.

10.4 Diligent Pursuit of Cure

a. If the breach is one for which cure is provided above, and if you undertake the cure within three days of the date that you receive our notice, and if you continue to pursue such cure in good faith but are unable to complete the cure within the period provided in this Franchise Agreement, then you will be given up to an additional 30 days after the end of the first cure period within which to complete such cure. If you fail to pursue the cure during this additional period or are unable to complete such cure within this additional time, then we have the right to terminate the Franchise Agreement without further notice to you.

b. Notwithstanding anything to the contrary herein, we have the right, in our sole discretion, to grant you an extended period to cure. In such an event, however, we will not be deemed to have waived our rights to later strictly enforce any right to cure, to deny you the right to cure a future breach for which no cure is provided, or to take such action as is allowed to us by this Franchise Agreement if you fail to cure during the extended period granted to you.

c. If the Event of Default is one for which cure is provided, during the period of cure, we have the right to suspend our performance of any of our obligations under this Franchise Agreement, ~~including, without limitation,~~ the supply of any online services, online advertising, web-page hosting or the sale or delivery of any services or products until you correct the breach.

10.5 Temporary Management and Temporary Management Fee

a. If you breach this Franchise Agreement, whether or not the breach be one for which cure is provided, we have the option but not the requirement to temporarily manager your Business until, (i) the breach is time cured (if cure is provided); (ii) until the termination process is complete and you are no longer a franchisee; (iii) we determine our temporary management should cease.

b. During this period, we have the right to operate your Business as though we were your Designated Manager and we will perform all duties required to operate the Business, will service all Clients, will collect all Gross Sales revenue, will make all tax payments, will make all commercially reasonable payments to employees, to accounts payable, to vendors, and the like, and will take all other reasonable actions necessary to operate your Business.

c. During this period, we will be paid our then-current Temporary Management Fee.

d. You will indemnify us and hold us harmless from any claim, cause of action, damage, loss, fee, cost, wage, award, and the like that may be incurred by us unless the same is caused by our gross negligence.

e. To the extent we deem it necessary, you will amend any insurance policies to ensure that we are covered by such insurance.

10.6 Our Rights to Damages

Upon your failure to cure any Event of Default (if cure is provided), we may proceed to enforce any or all of the following non-exclusive remedies or any other remedy, claim, cause of action, award, or damages allowed by law or equity, with the understanding that the pursuit of any one remedy will not be deemed an election or waiver by us to pursue additional remedies as all remedies are cumulative and are not exclusive:

a. Bring one or more actions for; lost profits as measured by the Royalties and other fees that would have been due and payable had breach and default not occurred; penalties and interest as provided for in this Franchise Agreement; and for all other damages sustained by us because of your breach of this Franchise Agreement.

b. Accelerate the balance of any outstanding installment obligation due hereunder and bring an action for the entire accelerated balance.

c. Bring an action for a temporary or permanent injunction or for specific performance to stop you from engaging in prohibited actions such as; (i) improper use of the Marks or System; (ii) unauthorized assignment of the Franchise Agreement; (iii) violation of any of the restrictive covenants; and (iv) your failure to meet or perform your obligations at the expiration, earlier termination or Transfer of this Franchise Agreement.

d. Terminate this Franchise Agreement and proceed to enforce our rights under the appropriate provisions. Such termination is effective upon delivery of a notice of termination to you without further action by us.

e. We also have the right to refrain from terminating this Franchise Agreement, but to enforce our rights to deny you use of; the Proprietary Information; the operation of the business; and any other legal or equitable rights and to bring an action for any damages, costs (including reasonable attorneys' fees and arbitration costs) or losses suffered by us.

f. If you; operate the Business after Transfer, repurchase, termination or expiration; use any of the Marks, Proprietary Information, or any component of the System at such time; violate any covenants that survive such expiration, earlier termination or Transfer, then, in addition to any remedies provided above, and in addition to any other remedies in law or equity (all of which will be cumulative and will not

be deemed to be an election of remedies to the exclusion of other remedies), our remedies will include, but will not be limited to, recovery of the greater of, (i) all profits earned by you in the operation of the Business using our Marks or System after such Transfer, repurchase, termination, or expiration; and (ii) all Royalties, advertising contributions, and other amounts which would have been due if such Transfer, Assignment, repurchase, termination, or expiration had not occurred; and (iii) any other remedies available in law or equity.

10.7 ~~Limitation of Right to Bring Action and Waiver of Jury Trial and Punitive, Exemplary, or Consequential Damages~~

~~a. YOU AND WE ARE LIMITED TO BRINGING ANY ARBITRATION AGAINST THE OTHER WITHIN ONE YEAR OF THE DATE THAT THE FACTS WHICH GIVE RISE TO THE CLAIM WERE DISCOVERED OR ONE YEAR FROM THE DATE THAT SUCH FACTS REASONABLY SHOULD HAVE BEEN DISCOVERED.~~

~~b. a. YOU AND WE AGREE TO WAIVE THE RIGHT TO A JURY TRIAL AND TO BE AWARDED EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES INSTEAD ELECT TO USE THE ALTERNATIVE DISPUTE RESOLUTION PROCEDURE OF ARTICLE 16.~~

c. Each Party agrees that it has the right to seek damages ~~that are in addition to the actual monetary loss that can be proven, which would include, but not be limited to, such damages as including consequential, exemplary, and punitive damages, even if a Party is made are of the right to such damages.~~ Being advised of the same, we each waive such damages that may be in addition to any actual monetary damages suffered; except if you are required to indemnify us under Article 14 and if, as a result of the action underlying the indemnification, such damages are awarded to the injured party, then you agree that indemnification will cover such damages. If in some event such damages are awarded through arbitration regardless of the terms of this Franchise Agreement, and if such award is not deemed to be outside the scope of what is permitted by this Article or this Franchise Agreement, then any constitutional and/or statutory limitations on punitive, exemplary, multiple, or similar damages will apply, and any award by an arbitrator or court in excess of such limitations will be in excess of legal authority and void.

Initials as to this Section

Initials of Franchisee

Initials of Franchisee

Initials of Franchisor

10.8 State or Federal Law Prevails

If any mandatory provisions of governing state law prohibit termination of the franchise agreement as described herein, or if the same otherwise limit our rights to terminate by imposing different rights or obligations as are found herein, then such mandatory provisions of state law will be incorporated into the agreement by reference and will prevail over any inconsistent terms in this Franchise Agreement. If no such law exists, or if such law exists but permits you to agree to abide by the termination provisions as set forth herein instead of that state law, ~~then~~ you agree that the terms of this Franchise Agreement will prevail. If by electing the alternative dispute resolution provisions of Article 16, it is determined your, and our

choice of law, venue, jurisdiction, and other provisions prevail over any state law to the contrary, then the choices made by ~~the Parties here~~you and us will prevail to permit the limitations identified in this Article.

10.9 Payment of Fees is an Independent Covenant

You agree that you will not withhold payments of Royalties, National Branding Fees, regional advertising contributions, or any other amounts of money owed to us for any reason, even including a claim by you of the alleged nonperformance by us of any obligation hereunder. All such claims by you will, if not otherwise resolved by us, be resolved as permitted in this Franchise Agreement. All covenants are independent of each other.

10.10 Action Against the Franchisor

Subject to the limitations of actions as found in this Article that requires you to take any action before the expiration of the time limit found therein, before starting any dispute resolution procedure against us or any of our officers, agents, or employees, you agree first to give us or our officers, agents, or employees 60 days prior written notice and an opportunity to cure any alleged act or omission within that time. If such act or omission cannot be cured within such 60-day period, and we or our officers, agents, or employees are diligently continuing efforts to attempt to cure such alleged act or omission, you will give us or our officers, agents, or employees such additional time as is reasonably necessary to cure which time will not exceed an additional 30 days. If we fail to complete such cure in a timely fashion, then you have such rights as are permitted under this Franchise Agreement.

ARTICLE ~~XI~~11

OBLIGATIONS OF FRANCHISEE UPON EXPIRATION, TERMINATION OR TRANSFER

11.1 Obligations

Upon the expiration, earlier termination, or a Transfer, you will cease to be a licensed Franchisee and will,

a. immediately pay for all product purchases, advertising fees, and other charges and fees owed or accrued to us;

b. refrain from holding yourself out as a franchisee and immediately cease to advertise or in any way use the System, the Marks, any materials, designs, logos, methods, procedures, processes, and other commercial property and symbols or promotional materials provided by or licensed to you by us or in any way connected with the Business;

c. immediately take all steps necessary to disassociate yourself from the System and the Business, including ~~the removal of~~removing signs and destruction of letterhead. You also agree to assign to us your telephone listings and telephone numbers, and any Uniform Resource Locators (URL), blogs, vlogs, social media addresses, “handles,” and the like. In this regard, you ~~will sign~~have signed the “**Collateral Assignment of Contact and Electronic Information**,” the current copy of which is attached as Exhibit 5. ~~If you fail or refuse to do so,~~If the telephone company, website manager, hosting agent, and other listing agencies, hosts, or the like fails to accept the Collateral Assignment, the Person will accept this Section as conclusive evidence of our exclusive rights in and to such number(s), URLs, web pages, blogs, vlogs, social media sites and the like, and to that end, you appoint us as your attorney-in-fact (coupled with an interest) to complete the above transfers. If your state requires specific language be included in this

Franchise Agreement or a particular document be executed to perfect our rights as your attorney-in-fact, you and we agree that this Franchise Agreement is amended to include such language or the document, and you and we will cooperate to ensure that such document is executed
:

d. take such action as is necessary to amend or cancel any assumed name, fictitious name, or business name or equivalent registration which contains any trade name or Mark of ours, or in any way identifies you as being affiliated with the System;

e. immediately notify all suppliers, utilities, creditors, and concerned others that you are no longer affiliated with us, the System, or the Franchise, and provide proof to us of such notification. You covenant not to use any part of the System or any part of our trade secret or confidential or proprietary information or materials following the termination of this Franchise Agreement and not to identify any present or future business owned or operated by you as having been in any way associated with us or the System;

f. within seven calendar days, return to us by first-class, prepaid, certified, return receipt requested, United States Mail, all Manuals (including originals and any copies), all training, advertising, promotional aids, materials, and all other printed materials pertaining to the operation of the Business and the Client Lists;

g. unless an earlier time is called for, in which case the earlier time prevails, furnish evidence satisfactory to us of compliance with this Article within ~~60~~30 calendar days after the termination, expiration, or non-renewal of this Franchise Agreement;

~~h. cease using or availing yourself of any of our software, hardware, or other proprietary technology.~~

11.2 Additional Matters

Further, upon the Transfer, expiration, or earlier termination of this Franchise Agreement for any reason,

a. no payment will be due to you from any source on account of any goodwill or other equity claimed by you arising from your operation or ownership of the Business or this Franchise Agreement;

b. unless otherwise described herein, no fees, charges, royalties, advertising fees, or other payments of any kind from you to us will be refundable in whole or in part; and,

c. you will have no equity or other continuing interest in this Franchise Agreement.

ARTICLE ~~XII~~12

RIGHT TO PURCHASE

12.1 Right to Purchase

a. Except as otherwise provided in Article 9, which will prevail in the instance of a Transfer, upon expiration or the earlier termination of this Franchise Agreement, you grant to us the right to acquire, in our sole discretion, all or any part of your inventory, equipment, signs, and accessories, and other personal

property relating to the Business or the Franchise Agreement at the then-existing Fair Market Value of such furniture, fixture, equipment, or item as of the date of the expiration or termination of this Franchise Agreement.

b. We must exercise this option within 30 days of such expiration or termination by giving written notice to you of our intent to exercise our option to purchase. Unless otherwise agreed by you, the purchase price as determined hereunder will be paid in cash within the option period.

c. If we have not notified you of our election to exercise this option within the 30 days, it will be conclusively presumed that we have elected not to exercise our option, and you are then free to sell or transfer such assets to any ~~person~~Person or entity on such terms as you may so choose.

ARTICLE ~~XIII~~XIII

RELATIONSHIP BETWEEN THE PARTIES

13.1 Independent Contractor

a. In all matters between us, or between you and the public, you are an independent contractor. Nothing in this Franchise Agreement or the franchise relationship constitutes a partnership, agency, joint venture, or another arrangement between us.

b. Neither party is liable for the debts, liabilities, taxes, duties, obligations, defaults, compliance, intentional acts, wages, negligence, errors, or omissions of the other.

c. You are responsible for the management and control of the Business and its operation under this Franchise Agreement, including ~~without limitation,~~ its daily operations, management, employee direction, and the payment of all costs and expenses.

d. The Parties agree not to hold themselves out by action or inaction, contrary to the ~~foregoing~~preceding.

e. None of your employees are our employees, and each employee must be so notified.

f. You and we will not act or have the authority to act as agent for the other, and neither you nor we ~~guaranty~~guarantee the other's obligations ~~of the other~~, or in any way become obligated for the debts or expenses of the other.

13.2 No Fiduciary Relationship

It is understood and agreed between us that this Franchise Agreement does not establish a fiduciary relationship.

13.3 Posting of Signs

You agree to post promptly and maintain any signs or notices specified by us or by applicable law indicating the status of the parties as described above.

ARTICLE ~~XIV~~XIV

INDEMNIFICATION

14.1 Indemnification

a. You agree to and will indemnify and defend us (the “**Indemnified Parties**”), against, and will reimburse us for all “**Claims**” (as defined below), directly or indirectly arising out of, your operation of the ~~Restaurant; Claims~~Business; claims by your employees or ~~Customers~~Clients; your breach of any agreement with a third party that results in our being named in the Claim; a Claim of premises liability; your use of the Marks, the System, and the Proprietary Information; or as a result of your performance or failure to perform under this Franchise Agreement. “**Claims**” include any legal or equitable claim, obligation, liability, cause of action, ~~damage,~~damages (including consequential, exemplary, and punitive), award, judgment, cost (including reasonable attorney’s fees, court costs, and expert witness fees), expenditures of funds by us, or loss suffered by us. If awarded against us, through no fault of our own, you will also pay

b. Included in indemnification is the reimbursement or direct payment by you of any award, damage, consequential damages, and costs reasonably incurred in defense of any claim against the Indemnified Parties, including, ~~without limitation,~~ reasonable accountants’, attorneys’ and expert witness fees, costs of investigation and proof of facts, court costs, other litigation expenses, and travel and living expenses.

c. We have the absolute right to defend any such Claim and have the right to have counsel of our choosing, the reasonable cost of which will be borne by you.

d. This indemnity will continue in full force and effect after and notwithstanding the expiration or termination of this Franchise Agreement and will continue for any applicable limitation-of-actions statute.

e. **Further, should any Claim result in the granting of exemplary, punitive, or consequential damages, the same will be covered under this Article and will be reimbursed to us regardless of any language to the contrary in this Franchise Agreement.**

ARTICLE XV~~15~~

RESTRICTIVE COVENANTS

15.1 In-Term Covenant Not to Compete

a. You and we share a common interest in avoiding situations where persons or companies who are or have been franchisees within the System; operate or otherwise become involved with a ~~similar~~ Competing Business either during the Term or after ~~the~~ Transfer, expiration, or earlier termination of this Franchise Agreement. Similarly, you and we want to protect our Proprietary Information, trade secrets, and similar information from misuse or in a Competitive Business.

b. Therefore, during the ~~term of this Franchise Agreement~~Initial Term, and for any Successor Franchise Term, you agree that you will refrain in any capacity or at any location from, owning; operating; leasing; franchising; conducting; consulting with; engaging in; having any interest in; assisting any ~~person or entity~~Person engaged in ~~for its own account~~; or acting as an employee, consultant, partner, officer, director or shareholder for any other ~~person, firm, entity, partnership or corporation~~Person engaged in ~~any~~

wholesale, retail, or other business that is a Competitive Business, except with our prior written consent which consent may be granted or withheld for any reason or no reason at all.

15.2 Post-Term Covenant Not to Compete

Upon the Transfer, expiration, or earlier termination of this Franchise Agreement for any reason and a period of 36 full months after that, you agree that you will refrain in any capacity or at any location from, owning; operating; leasing; franchising; conducting; consulting with; engaging in; having any interest in; assisting any ~~person or entity engaged in~~ Person for its own account; or acting as an employee, consultant, partner, officer, director or shareholder for any other ~~person, firm, entity, partnership or corporation~~ Person engaged in any wholesale, retail, or other business that is a Competitive Business within, (i) your Exclusive Territory or the territory of another franchisee, company-owned or Affiliate-owned Business; or (ii) that is within five miles of the perimeter of your Exclusive Territory or the perimeter of the territory of another franchisee, company-owned or Affiliate-owned Business.

15.3 No Disclosure

You agree that during the term of this Franchise Agreement, during any Successor Franchise Term or at any other time after the Transfer, expiration, or earlier termination of this Franchise Agreement (or any franchise agreement signed ~~pursuant to~~ under the Successor Franchise Rights obligations), each will refrain from making any unauthorized disclosure or use the Marks, any component of the System, or any portion of the Proprietary Information.

15.4 Other Protection

During the term of this Franchise Agreement, for 24 ~~month~~ months following the Transfer, expiration, or termination of this Franchise Agreement (or any franchise agreement signed ~~pursuant to~~ under the Successor Franchise Rights obligations), and in the area described in Section 15.2 above, you covenant that each will refrain from, either directly or indirectly, for itself, or through, on behalf of, or in conjunction with any ~~person, persons, or legal entity~~ Person.

- a. diverting or attempting to divert to any Competitive Business (by direct or indirect inducement or otherwise) any business or Clients of the Business; or,
- b. doing or performing, directly or indirectly, any other act injurious or prejudicial to the goodwill associated with the Marks or the System.

15.5 Reasonable Restriction and Savings Clause

a. The covenants found in this Article are intended to be reasonable restrictions on you. The Parties agree that the purpose of these restrictions is to protect the entire franchise system from unfair competition and to protect the goodwill, time, and effort spent in creating the Marks, the Proprietary Information, and the System. In fact, we would not have shared such information with you unless you agreed to be bound by the terms of this Article 15.

b. You agree that you have skills of a general and specific nature and ~~has~~ have other opportunities, or will have other opportunities, to use such skills and that the enforcement of these covenants will not unduly deprive you of the opportunity to earn a living.

c. For purposes of interpretation of the covenants found in this Article, every location of a Business, every month, each mile of distance, or any other restriction is severable. ~~In the event an arbitrator interprets a spatial, temporal, or other limitation to may be overly broad or vague, then the arbitrator will adjust the offending limitation, amended in the most limited manner possible, by the arbitrator to fashion create a reasonably restriction that is enforceable covenant which and that upholds the restrictive nature of this Article to the fullest extent of the law.~~

d. You expressly agree that the existence of any claim you may have against us, whether or not arising from this Franchise Agreement, does not constitute a defense to the enforcement by us of any covenants of this Article specifically and this Franchise Agreement generally. You further agree that we are entitled to set off any loss or damage we suffer against any amounts owed by us to you.

15.6 Tolling of Time, Injunctive Relief and Other Rights

a. You acknowledge that any failure to comply with the requirements of this Article will cause us irreparable injury for which no adequate remedy at law may be available, and you, therefore, understand that we may apply for an injunction to a court of competent jurisdiction to protect our rights. If permitted by law, you agree to waive any requirement that we post a bond. Further, you and we understand that to obtain injunctive relief, you and we are not required to first to begin the face-to-face meeting or the mediation requirements of Article 16. If the temporary injunction is granted, ~~then~~ we must begin the alternative dispute resolution process under Article 16. We may further avail ourselves of any legal or equitable rights and remedies which it may have under this Franchise Agreement or otherwise.

b. If at any time during a period of non-competition, you fail to comply with your obligations under this Article, under Article 6, or under any other covenant that has survived Transfer, termination, or expiration, the period of noncompliance will not be credited toward your satisfaction of the period of non-competition. Instead, the counting of the period of non-competition will be tolled until you are again in compliance.

15.7 Application and Survival

a. If you are a business entity of any nature other than a sole proprietorship, this Article applies to all equity and management participants in the Franchised Business including the Principal Operator, any equity holder, any Guarantor, any Person that has a manager or higher position, any Person that is a spouse or civil partner of you, of the Principal Operator or the equity holder, and all others that take an active role in the operation of the Business that holds a manager or higher position.

b. The covenants of this Article survive the Transfer, expiration, or earlier termination of this Franchise Agreement and continue to apply to, and bind the Persons subject to these terms.

c. You expressly agree that the existence of any claim you may have against us, whether or not arising from this Franchise Agreement, does not constitute a defense to the enforcement by us of any covenants of this Article specifically and this Franchise Agreement generally. You further agree that we are entitled to set off any loss or damage we suffer against any amounts owed by us to you.

ARTICLE XVI

DISPUTE RESOLUTION

16.1 ~~Resolution before Arbitration~~ Intent, Meeting, and Mediation

You and we believe that it is important to resolve ~~any~~ disputes amicably, quickly, cost-effectively, and professionally and to return to business as soon as possible. You and we agree that the provisions of this Article support these mutual, and practical business objectives, and, therefore, agree as follows:

a. ~~all~~ All provisions of this Franchise Agreement (including the language of this Article) will be fully enforced, including, ~~but not limited to~~, those relating to arbitration, waiver of jury trial, limitation of damages, venue, choice of laws, and shortened periods in which to bring claims;

b. ~~that the~~ The terms of this Article are mandatory and not permissive;

c. ~~the~~ The Parties rely on the federal preemption of state laws under the Federal Arbitration Act (9 U.S.C. § 1 et seq.) (FAA) with the understanding that the FAA and not state law will control any matters pertaining to mediation and arbitration and, as a result, the provisions of this Franchise Agreement will be enforced only according to its terms and through the alternative dispute mechanism found in this Article. The Parties further agree that each Party intends that any state law attempting to prohibit arbitration or void out-of-state forums for arbitration are preempted by the Federal Arbitration Act and that arbitration will be held as provided in this Article;

d. ~~except~~ Except as expressly provided in this Franchise Agreement, **EACH PARTY KNOWINGLY WAIVES ALL RIGHTS TO A COURT OR JURY TRIAL AND, INSTEAD, SELECTS FACE-TO-FACE MEETINGS, MEDIATION AND FINALLY BINDING ARBITRATION AS THE SOLE MEANS TO RESOLVE DISPUTES UNDERSTANDING THAT FACE-TO-FACE MEETINGS, MEDIATION AND ARBITRATION MAY BE LESS FORMAL THAN A COURT OR JURY TRIAL, MAY USE DIFFERENT RULES OF PROCEDURE AND EVIDENCE, THAT AN APPEAL PROCESS IS GENERALLY LESS AVAILABLE, AND THAT THE FEES AND COSTS ASSOCIATED WITH MEDIATION AND/OR ARBITRATION MAY BE SUBSTANTIALLY GREATER THAN IN CIVIL LITIGATION;**

Initials of Franchisee

Initials of Franchisee

Initials of Franchisor

e. ~~the~~ The terms of this Franchise Agreement (including ~~but not limited to~~ this Article) will control ~~with respect to~~ concerning any matters of jurisdiction, venue, and choice of law, each of which is mandatory and not permissive; and,

f. ~~notwithstanding the fact that~~ Though a Party is or may become a party to a court action or special proceeding with a third party or otherwise, and whether or not such pending court action or special proceeding, (i) may include issues of law, fact, or otherwise, that arise out of the same transaction (or series of related transactions) as any arbitrable matter between or involving the Parties; (ii) involves a possibility of conflicting rulings on issues of law, fact, or otherwise; and (iii) such pending court action or special proceeding may involve a third party who cannot be compelled to arbitrate the terms, covenants, and conditions of this Franchise Agreement, the Parties still agree any dispute between the Parties to this Franchise Agreement will be enforced according to the terms found herein, including the obligation to perform under this Article.

g. Before arbitration, each Party agrees to adhere to the following procedure:

i. First, in the event of a disagreement between them, the Parties agree to meet face-to-face within 30 days after any Party gives written notice to the other;

ii. Second, if the issues between the Parties cannot be so resolved, then the disagreement must be submitted to non-binding mediation before the Judicial Arbitration and Mediation Service (JAMS) or its successor (or an organization designated by JAMS or its successor. If JAMS is unable or unwilling to conduct such proceeding(s), and the Parties to the dispute cannot agree on an appropriate organization or ~~person~~ Person to conduct such proceedings(s), then the mediation will be heard by the American Arbitration Association- (AAA).

A. The Parties will agree upon a single mediator experienced in franchising. If the Parties cannot agree upon the mediator, then the senior-most officer, director, or manager of the association under which the mediation ~~is to take place~~ occurs will choose a neutral and disinterested mediator, and such choice will be final and binding upon the Parties.

B. Mediation must begin 30 days after the face-to-face meeting. Any Party may be represented by counsel and may, ~~with permission of the mediator,~~ bring persons appropriate to the proceeding with permission of the mediator.

iii. Each Party will bear ~~his, her or its~~ the Party's costs and ~~will~~ equally split the mediator's cost of the mediator.

iv. If the mediation does not resolve the matter, then the Parties agree that the disagreement will be submitted to and finally resolved by binding arbitration.

16.2 Resolution under Arbitration

a. ~~Subject to the terms of this Article,~~ Arbitration must begin at the earlier of ~~120~~ 90 days after mediation fails to resolve the issue, or the last day of the period identified in ~~Sections 10.7 and~~ Section 16.8 will be held before and under the arbitration rules of JAMS or its successor (or an organization designated by JAMS or its successor). If JAMS is unable or unwilling to conduct such proceeding(s), and the Parties cannot agree on an appropriate organization or ~~person~~ Person to conduct such proceedings(s), then the arbitration will be heard by a single arbitrator from the ~~American Arbitration Association-AAA~~. The arbitrator must be experienced in franchising. If the Parties cannot agree upon the arbitrator, then the senior-most officer, director, or manager of the association under which the arbitration is to take place will choose a neutral and disinterested arbitrator, and such choice will be final and binding upon the Parties.

b. Any Party may be represented by counsel and may, with permission of the arbitrator, bring persons appropriate to the proceeding.

c. ~~The arbitrator's judgment of the arbitrator~~ on any preliminary matter or final arbitration award will be final and binding and may be entered in any court having jurisdiction.

d. The arbitrator's award will be in writing. On request by any party to the arbitration, the arbitrator will provide to all disputants a reasoned opinion with findings of fact and conclusions of law, and the Party so requesting will pay the arbitrator's fees and costs connected therewith.

e. There will be no right to appeal the final award

f. The Parties agree that they will equally split the fees paid to start arbitration and the fees paid to the arbitrator until the arbitrator awards fees and other costs to the prevailing party.

16.3 Confidentiality

The Parties ~~to~~at any meeting~~s~~, mediation~~s~~, and arbitration will sign confidentiality agreements, excepting only public disclosures and filings as are required by law.

16.4 Choice of Law, Venue and Jurisdiction

a. Any meeting~~s~~, mediation~~s~~, or arbitration will be conducted exclusively at a neutral location within 15 miles of our then-current headquarters without regard to conflict of law provisions or *forum non-conveniens* demand to the contrary.

b. The arbitrator in any proceeding under this Article will apply all applicable laws and equity permitted under the laws of the state in which our headquarters is then located without regard to conflicts of law provisions.

c. All of the covenants of this Section particularly and this Article generally are mandatory and are not permissive.

d. You have had the opportunity to negotiate this Section (including the jurisdiction, venue, forum, and choice of law) in which to resolve disputes between us and have agreed **that all such terms are mandatory and not permissive**, and to the terms of this Article generally and to this Section specifically.

Initials of Franchisee

Initials of Franchisee

Initials of Franchisor

16.5 Scope, Discovery, other Procedural Matters, Fees, and Costs

a. The arbitrator will decide ~~any~~all factual, procedural, or legal questions relating in any way to the dispute between the Parties, including, ~~but not limited to~~, any decision as to whether there is a franchise contract between the Parties; whether this Article is applicable and enforceable; and all other matters including issues relating subject matter, timeliness, scope, remedies, unconscionability, and any alleged fraud in the inducement.

b. The Parties to the dispute have the same discovery rights as are available under the rules of the arbitration association hosting the arbitration.

c. Each participant must submit or file any claim which would constitute a “compulsory counter-claim” (as defined by the applicable rule under the Federal Rules of Civil Procedure) within the same proceeding as the claim to which it relates. Any such compulsory counter-claim that is not submitted or filed in such proceeding will be forever barred.

d. The arbitrator may issue summary orders disposing of all or part of a claim and provide for temporary restraining orders, preliminary injunctions, injunctions, attachments, claim and delivery proceedings, temporary protective orders, receiverships, and other equitable ~~and/or~~ interim, or final relief.

e. Each Party consents to the enforcement of such orders, injunctions, etc., by any court having jurisdiction.

f. The arbitrator will have subpoena powers limited only by the laws of the state in which our headquarters is then located

g. In addition to any other remedy, the arbitrator has the right to award the “Prevailing Party” his, her, or its costs, fees, reasonable attorney’s fees, expert witness fees, and the like, which that Party expended in preparation for and the prosecution of the case at arbitration. For purposes of this Franchise Agreement in general and this Article specifically, the “Prevailing Party” is the Party that has obtained the greatest net judgment in terms of money or money equivalent. If money or money equivalent has not been awarded, then the Prevailing Party will be that Party that has prevailed on a majority of the material issues decided. The “net judgment” is determined by subtracting the smallest award of money or money equivalent from the largest award. If there is a mixed decision involving an award of money or money equivalent and equitable relief, the arbitrator will award the above fees to the Party that it deems has prevailed over the other Party using reasonable business and arbitrator’s judgment.

16.6 Disputes Not Subject to the Mediation or Arbitration Process

a. Claims or disputes relating primarily to the Marks, to any intellectual property licensed to you, and ~~to any~~ matter governed by the United States Trademark Act of 1946 (Lanham Act, 15 U.S.C. Sections 1051 et seq.), are subject to court proceedings in a court of competent jurisdiction. Only the portion of any claim or dispute identified in this Section shall be subject to court action and only to the extent that such action is necessary to protect us.

b. Matters relating solely to the collection-of-money by one Party against the other are not subject to a face-to-face meeting, mediation or arbitration. Such matters include collection efforts against you or us solely for the failure to make timely payment of any amount due to the other. In such an event, such matter may be brought in a court of competent jurisdiction and venue. If, however, one Party to such action pleads another claim, cross-claim, counter-claim or affirmative defense based on anything other than the mere collection of money, or if the other Party alleges facts concerning fraud or any other equitable defense, then the entire matter, including the collection-of-money effort will be subject to the alternative dispute resolution procedures of this Article.

c. To the extent that either of us seeks injunctive relief before initiating the initiation of any ~~alternative dispute resolution requirements under this Franchise Agreement~~ face-to-face meeting or mediation, the same may be ~~applied for to~~ sought from a court of competent jurisdiction. Only the application for injunctive relief will be heard by the court, and the mere fact that the court exercised jurisdiction in considering the injunction will not serve to eliminate the alternative dispute resolution requirements of this Article 16. If the temporary injunction is granted, then the Party that made the application must begin the alternative dispute resolution process under this Article.

16.7 Other Matters

We each understand and specifically agree that any matters concerning the relationship between us and any dispute arising as a result, will be determined on an individual basis and will not be brought as a class action, or with multiple unrelated franchisees (whether as a result of attempted consolidation, joinder, or otherwise). This is prudent from a business standpoint because, (i) the mediation and arbitration procedures function most effectively on an individual case basis; (ii) there are significant factors present in each franchisee's situation which should be respected; and (iii) class-wide or multiple plaintiff disputes do not foster quick, amicable, and economic dispute resolutions.

16.8 One Year Limitation of Action

a. Except for matters identified in Section 16.6 above (including an alleged violation of the Marks or any intellectual property licensed to you (which may be brought at any time), **YOU AND WE ARE LIMITED TO BRINGING ANY ARBITRATION AGAINST THE OTHER WITHIN ONE YEAR OF THE DATE THAT THE FACTS WHICH GIVE RISE TO THE CLAIM WERE DISCOVERED, OR ONE YEAR FROM THE DATE THAT SUCH FACTS REASONABLY SHOULD HAVE BEEN DISCOVERED.** The one-year period begins to run and will not be tolled merely because the claiming party was unaware of legal theories, statutes, regulations, or case law upon which the claim might be based. If the Parties have begun mediation on the day that the one-year expires, then the one-year will be extended by 90 days from the unsuccessful end of mediation within which a Party must bring arbitration. If arbitration is not brought by 5:00 p.m. Mountain Time on the 90th day after mediation ends, then the right to bring arbitration expires, and the Parties will have no other opportunity to try, arbitrate or receive any other relief because of the action, matter, dispute, or disagreement underlying the claim.

b. Notwithstanding the preceding, if any federal or state law provides for a shorter limitation period than is described in this Section, then the shorter period will govern.

c. This Article will not apply to issues of indemnification ~~above~~ described in Article 14, and such actions under the indemnification covenant may be brought within the period provided by any limitation-of-action statute under the laws of the state in which our headquarters is then located.

Initials as to this entire Section

Initials of Franchisee

Initials of Franchisee

Initials of Franchisor

16.9 Survival of Obligations

Each provision of this Article 16 is self-executing and will continue in full force and effect subsequent to and notwithstanding the Transfer, expiration, termination, rescission, or finding of unenforceability of this Franchise Agreement (or any part of it).

ARTICLE ~~XVII~~17

INSURANCE

17.1 Insurance and Minimum Coverage

a. Before you open, you will purchase and will then maintain in full force and effect during each Term of this Franchise Agreement, an insurance policy or policies protecting you, us, and the officers, directors, partners, members, and employees of both you and us against any loss, liability, personal injury, death, property damage or expense whatsoever arising or occurring upon or in connection with the operation of the Business. We and our officers, directors, members, partners, and employees will be named as an additional insured on all such policies using the latest version of ISO endorsement CG 2010 or the combination of the latest version of ISO endorsements CG 2033 and CG 2037 (or their combined equivalent). The coverage afforded to the additional insureds must be written on a primary basis, and will not require or contemplate contribution by any other policy or policies obtained by, or available to, an additional insured.

b. At the time you first obtain insurance, and then within 30 days of each renewal, you will deliver to us the actual policy or policies of insurance or endorsements issued by the insurer (and not the broker), showing the proper coverage with limits not less than those required hereunder.

c. All policies will expressly provide that not less than 30 days prior written notice will be given to us in the event of a material alteration to, termination of, non-renewal of, or cancellation of the coverage evidenced by such policies.

d. You will obtain the following insurance with the following minimum coverages. You can elect to purchase insurance with greater coverage or limits:

i. General liability insurance having a combined annual single limit for any form of injury and property damage of \$1,000,000 per occurrence and 2,000,000 in the aggregate;

ii. Automobile liability insurance in reference to the Business Vehicle(s) used in the operation of the Business, and automobile liability coverage for owned, non-owned, scheduled, and hired vehicles having limits for bodily injuries of \$500,000 per ~~person~~ Person and \$1,000,000 per accident, and property damage limits of \$50,000 per occurrence;

iii. Employer's liability and worker's compensation insurance as required by state law in the state in which the Business is found; If your state does not require you to carry such insurance (such as Mississippi or Texas), you must still obtain it, in which case the minimum amount will be \$1,000,000/\$1,000,000/\$1,000,000. You or your equity owners that operate the Business must be covered; no exclusions are allowed. A "Stop Gap" endorsement or similar coverage is required in North Dakota, Ohio, Washington, and Wyoming. This policy must provide primary coverage.

iv. Business interruption insurance of not less than \$30,000.00 per month for loss of income and other expenses with a limit of not less than nine months of coverage;

v. Professional liability insurance with coverage of at least \$1,000,000 per occurrence and \$1,000,000 annual aggregate; ~~and,~~

vi. ~~excess~~ Excess liability umbrella coverage for general and automobile liability coverage in an amount of not less than \$1,000,000 per occurrence and \$2,000,000 in the aggregate;

e. BOR Franchising, LLC, and its managers, members, and officers must be listed as additional insureds, using the then-current headquarters address.

f. Such policy or policies will be written by an insurance company rated by Best Insurance Ratings Services as having an A-minus or better rating in Class 10 or higher and is satisfactory to us under the Franchisee Manuals or otherwise in writing, from time to time.

17.2 No Limitations on Coverage and Primacy

a. Your obligation to obtain and maintain the policy or policies will not be limited because of insurance maintained by us, and your performance of these obligations does not relieve you of liability under the indemnity provisions of this Franchise Agreement.

b. Although we require certain insurance coverage and may recommend other coverages, we do not guarantee that the required or recommended insurance will be adequate to protect your assets fully. You should consult with an insurance professional to determine what coverage, in addition to the minimum required coverage, may be needed for you and your Business.

c. All liability, property damage, and motor vehicle liability policies must contain a provision that your insurance coverage is primary to any coverage maintained by us, and we will be entitled to recover under your policies for any loss sustained by us for whatever reason.

17.3 Franchisor May Procure Insurance Coverage

Should you, for any reason, fail to procure or maintain the insurance required by this Franchise Agreement, as described from time to time by the Franchisee Manuals or otherwise in writing, we have the right and authority (but no obligation) to procure such insurance and to charge the same to you; said charges, together with a reasonable fee for our expenses in so acting, will be immediately payable to us by you.

ARTICLE XVIII

ADDITIONAL PROVISIONS

18.1 Entire Agreement - Merger

a. This Franchise Agreement, including all exhibits and addenda, contains the entire agreement between us, and it supersedes all prior oral, written, express, or implied agreements, statements, commitments, inducements, or understandings concerning the subject matter hereof; except that nothing in this or any related agreement is intended to disclaim the representations we made in the Franchise Disclosure Document that we gave you.

b. You agree and understands that we are not liable for, or obligated for any oral representations or commitments made before the execution of this Franchise Agreement, or for claims of negligent or fraudulent misrepresentation based on any such oral or written representations, commitments, inducements, or agreements unless they were reduced to writing and signed by you and us.

c. We do not authorize and will not be bound by any representation of any nature other than those expressed in this Franchise Agreement. You further acknowledge that we have made no representations ~~have been made by us~~ to you regarding projected sales volumes, market potential, revenues, profits of your Business, or operational assistance other than as stated in this Franchise Agreement or the FDD.

d. You and we understand and agree that no modifications of this Franchise Agreement will be effective except those in writing and signed by you and us.

e. Nothing in this Franchise Agreement or in any related agreement that you sign with us is intended to disclaim any representations in the FDD.

18.2 Modification and Power of Attorney

a. This Agreement may only be modified in a written agreement ~~that is signed by all parties~~ to this Franchise Agreement.

b. You acknowledge, however, that we may unilaterally modify, our standards, specifications, and operating and marketing procedures, including those ~~set forth~~ outlined in the Franchisee Manuals; any component of the System, the Marks, and any copyrighted or Proprietary Information, under any conditions and to the extent that we, in our sole discretion, find it necessary to protect, promote or improve the Marks, the Proprietary Information, and the quality of the System in general.

c. If you grant us a power of attorney under this Franchise Agreement and to the extent that a specific form is required in your state to ensure enforceability, you agree to execute a separate power of attorney in the form required to meet all legal requirements.

18.3 Delegation

From time to time, we have the right to and will delegate the performance of any portion or all of our obligations and duties hereunder to a third party who is approved by us to deliver such services and perform such duties, whether the same are agents of ours or independent contractors which we have contracted with to provide such services. You agree in advance to any such delegation by us of any portion or all of its obligations and duties hereunder.

18.4 Review of Agreement

You acknowledge that you had a copy of this Franchise Agreement in your possession for no less than 14 calendar days, during which time you had the opportunity to submit it for professional review and advice by one or more professionals of your choosing before freely executing this Franchise Agreement.

18.5 No Waiver

A waiver by a Party of any condition or covenant contained in this Franchise Agreement is not a waiver in the future of the enforcement of such term, covenant or condition, and the failure of a Party to exercise a right or remedy will not be considered or constitute a further waiver of the same or any other condition, covenant, right, or remedy.

18.6 No Right to Set Off or Third-Party Beneficiaries

a. You will not ~~be allowed to set off amounts owed to us for any fees, or other amounts due hereunder, against any monies~~ money owed to you, ~~nor will you, and~~ in any event, you not withhold such amounts due to any alleged nonperformance by us ~~hereunder, which right of set off is expressly waived by you.~~

b. All of our obligations under this Franchise Agreement are solely and exclusively for your benefit, and no other Person is entitled to rely on, enforce, benefit from, be deemed to be a third-party beneficiary of, or otherwise obtain relief either directly or by subrogation.

18.7 Invalidity

If any provision of this Franchise Agreement is held invalid by the arbitrator, such provision will be modified by the arbitrator to eliminate the invalid element and, as so modified, such provision will be deemed a part of this Franchise Agreement as though originally included. The remaining provisions of this Franchise Agreement will not be affected by such modification. If any provision cannot be modified, ~~then~~ it will be stricken, and the rest of this Franchise Agreement will remain in full force and effect.

18.8 Notices

a. All notices relating to any breach of this Franchise Agreement, and all notices concerning the implementation of the alternative dispute resolution procedures must be given in writing and must be delivered by certified mail, return receipt requested, or by an overnight delivery service providing documentation of receipt, at the address, either of us may designate from time to time, and will be effective when received for (or when refused). A copy of all notices shall also be sent to:

Corporon & Katz, LLC
Attention: Michael J. Katz
5231 S. Quebec Street, Suite 210
Greenwood Village, Colorado 80111

b. Communication other than relating to any breach of this Franchise Agreement or relating to the implementation of alternative dispute resolution may be given by email (which is effective when received by the other Party) or by the means stated in subparagraph (a) of this Section.

18.9 Time is of the Essence and Construction

a. In all matters pertaining to this Franchise Agreement, time is of the essence.

b. The headings are for the convenience only of the reader and are not intended to be inclusive or exclusive of any term, covenant, or condition.

c. In reading this Franchise Agreement, the singular shall include the plural, and the reference to one gender shall include the reference to any other gender or a neutral gender.

d. The word “including” means “including, but not limited to...”

e. Unless otherwise stated, a reference to days shall be calendar days. The counting of days shall include weekends and all state and national holidays. If a notice is to be delivered which notice requires the counting of days, such counting shall begin on the first calendar day following the day that the notice was received, refused, or deemed to have been delivered under the terms of this Franchise Agreement. Unless otherwise stated, the last day of any counted period or the last day of the expiration or termination will be 5:00 pm local time of our then-current headquarters.

f. If a term, covenant, or condition is deemed vague, its interpretation will not be construed against the Party that drafted it.

18.10 Survival of Provisions and Independent Covenants

a. Any term, covenant, or condition of this Franchise Agreement that by its terms must extend beyond the expiration of, earlier termination of, or Transfer to remain enforceable, will continue in full force and effect after and notwithstanding the expiration, earlier termination, or Transfer.

b. The Parties further agree that each covenant herein shall be construed to be independent of any other covenant or provision of this Franchise Agreement.

18.11 Force Majeure

Except for monetary obligations hereunder, which are due regardless of the language of this Section, and unless otherwise specifically provided in this Franchise Agreement, Force Majeure shall apply.

18.12 Guaranty

If you take ownership of the franchise ~~in~~ other than as a natural person at any time during the Initial Term or any renewal or extension thereof, you and all equity owners will be required to sign the Guaranty, which is attached as Exhibit 8. The Guarantors will be bound by all restrictive covenants found herein, including, ~~but not limited to~~, all covenants in Articles 6 and 15.

18.13 Acknowledgement

BEFORE SIGNING THIS FRANCHISE AGREEMENT, YOU SHOULD READ IT CAREFULLY WITH THE ASSISTANCE OF LEGAL COUNSEL. YOU ACKNOWLEDGE THAT:

a. THE SUCCESS OF THE BUSINESS VENTURE CONTEMPLATED HEREIN INVOLVES SUBSTANTIAL RISKS AND DEPENDS UPON YOUR ABILITY AS AN INDEPENDENT BUSINESS PERSON AND ITS ACTIVE PARTICIPATION IN THE DAILY AFFAIRS OF THE BUSINESS, AND

b. NO ASSURANCE OR WARRANTY, EXPRESS OR IMPLIED, HAS BEEN GIVEN AS TO THE POTENTIAL SUCCESS OF SUCH BUSINESS VENTURE OR THE EARNINGS LIKELY TO BE ACHIEVED, AND

c. NO STATEMENT, REPRESENTATION, OTHER ACT, EVENT, OR COMMUNICATION, EXCEPT AS STATED IN THIS FRANCHISE AGREEMENT AND IN ANY DISCLOSURE, DOCUMENT SUPPLIED TO YOU, IS BINDING ON US.

d. YOU UNDERSTAND THAT IF YOU ARE NEVER ABLE TO OPERATE THE BUSINESS PROFITABLY, YOU COULD LOSE PART OR ALL OF YOUR INVESTMENT, PLUS ANY ADDITIONAL FUNDS THAT YOU CONTRIBUTE TO THE BUSINESS.

18.14 Recitals, State Specific Amendment, Closing Acknowledgement, Statement of Understanding, and Signatures

a. The Recitals are made part of this Franchise Agreement.

b. Further, you will review and sign the “Closing Acknowledgment” ~~that is~~ attached at Exhibit 9.

c. In some cases, the state in which you are located requires that this Franchise Agreement be amended. Please see Exhibit 7 to learn if there is an amendment that affects your state.

d. This Franchise Agreement may be signed in any number of counterparts, all of which taken together ~~form~~ will be one original document. Signatures may be done electronically or manually. Facsimile or electronically signed and delivered documents shall be as effective as an original.

DONE AS OF THE EFFECTIVE DATE.

FRANCHISOR

FRANCHISEE

BOR FRANCHISING, LLC

by: _____
Member
date: _____

by: _____
its: _____
date: _____
address: _____

telephone: _____
email: _____
date: _____

IF FRANCHISEE IS/ARE INDIVIDUAL(S)

Signature _____
Name: _____
Address: _____
City: _____
State: _____
Zip: _____
Telephone No: _____
Date: _____

Signature: _____
Name: _____
Address: _____
City: _____
State: _____
Zip: _____
Tele. _____
Date: _____

EXHIBIT 1
INITIAL FRANCHISE FEE AND STATEMENT OF OWNERSHIP

INITIAL FRANCHISE FEE AND STATEMENT OF OWNERSHIP

Franchisee: _____

Trade Name (if different from above): _____

The Initial Franchise Fee (IFF) is: _____

Form of Ownership (Check One)

_____ Individual _____ Partnership _____ Corporation _____ limited liability business entity

If you are a partnership, provide each partner's name and address ~~of each partner~~ showing the percentage owned, whether active in management, and indicate the state in which the partnership was formed.

If you are a limited liability business entity, provide the name and address of each equity-interest holder, Member, and Manager, showing percentage owned, and indicate the state in which the limited liability business entity was formed.

If you are a corporation, give the state and date of incorporation, ~~the~~ each officer and director's names, and addresses of each officer and director, and list ~~the~~ every shareholder's names and addresses of every shareholder, showing what percentage of stock is owned by each.

Franchisee acknowledges that this Statement of Ownership applies to the Business authorized under this Agreement.

Use additional sheets if necessary. All changes to the above information must be reported to the Franchisor in writing.

FRANCHISOR

FRANCHISEE

BOR FRANCHISING, LLC

by: _____
Member
date: _____

by: _____
its: _____
date: _____

IF FRANCHISEE IS/ARE INDIVIDUAL(S)

Signature _____
Name: _____
Date: _____

Signature: _____
Name: _____
Date: _____

EXHIBIT 2
EXCLUSIVE TERRITORY AND FRANCHISED LOCATION

EXCLUSIVE TERRITORY AND FRANCHISED LOCATION

1. The business address (Franchised Location) for any notices mailed under the Franchise Agreement shall be:

_____.

2. **Exclusive Territory.** The Franchisee’s Exclusive Territory is described as follows:

Fully executed this _____ day of _____, 20__

FRANCHISOR

FRANCHISEE

BOR FRANCHISING, LLC

by: _____
Member

by: _____
its: _____

date: _____

date: _____

IF FRANCHISEE IS/ARE INDIVIDUAL(S)

Signature _____
Name: _____
Date: _____

Signature: _____
Name: _____
Date: _____

EXHIBIT 3
RELEASE FOR CRIMINAL AND CREDIT CHECK

Initials Initials

CREDIT AND CRIMINAL BACKGROUND CHECK RELEASE FORM

I understand that an initial and ongoing credit and criminal background check is a condition of being considered as a franchise candidate (and franchisee) of BOR Franchising, LLC (BFL)

I consent to BFL obtaining my criminal conviction history from any law enforcement agency, criminal background service provider, municipality, state, or the FBI. I understand that BFL will obtain this information ~~at the time when~~ I apply to become a franchisee and during the term of my franchise agreement. The criminal history record, as received from the reporting entity, may include, but not be limited to, arrest and conviction data, plea bargains, deferred adjudication, as well as social security verification. It may also include information regarding driving history. I understand that I will have a limited opportunity to review the criminal history, and a process is available for clarification if I dispute the record as received.

I further consent to BFL obtaining my credit history from all three credit-reporting agencies. I understand that BFL will obtain this information ~~at the time when~~ I apply to become a franchisee and during the term of my franchise agreement.

I release and agree to indemnify BFL and its officers, directors, employees, and agents harmless from and against all liability, expense (including court cost and attorneys' fees), and claims for damage of any nature whatsoever resulting from the investigation of my background in connection with my application to become, and ongoing performance as a franchisee.

I certify that the information provided in this form is true and complete. I understand that false or misleading information given in my application to purchase a franchise, any subsequent written documents, any interview(s), any other documents given to BFL, or on this form will render my application void, and will result in my not being able to purchase a franchise or may result in the termination of my franchise. I authorize you to make a criminal background investigation and other such investigations as ~~are~~ necessary for ~~arriving at the decision~~ deciding to permit me to purchase a franchise or ~~to~~ retain my rights as a franchisee.

I further understand and agree if any criminal or credit background checks are done during the term of the franchise agreement, and if the check discloses any material change in my status, the same may result in the termination of my franchise.

Initials

Notwithstanding the ~~foregoing~~ preceding, any misuse by Franchisor of any information obtained during such background check that results in damage or injury to the below-signed shall permit the below-signed such rights as may be available.

BFL will keep this form on file for the term of my franchise agreement and for 24 months following its termination for any reason.

DATE: _____

PRINTED NAME: _____
FIRST MIDDLE LAST

Initials Initials

SIGNATURE: _____

DATE OF BIRTH: _____

**SOCIAL SECURITY
NO.:** _____

ADDRESS: _____

**DRIVER'S LICENSE
STATE AND NO.:** _____

GENDER: _____

**EXHIBIT 4
GENERAL RELEASE**

been required by any applicable state or federal law); (iii) the performance or failure of performance of Franchisor or Franchisor Parties in reference to any federal-required or state-required disclosure obligations and requirements; (iv) any oral, written, express or implied promises, statements, disclosures and the like relating in any way to the Franchise Agreement or the franchise relationship between the Franchisor and Franchisor Parties, Franchisee, Guarantor and the Franchisee Parties; (v) the performance or the failure to perform of Franchisor or any Franchisor Party under the Franchise Agreement; (vi) the performance or failure to perform of Franchisor or any Franchisor Party under any other oral or written, express or implied agreement, covenant, or document whether or not found in the Franchise Agreement; and, (vii) any other Claim sounding in equity or law. Notwithstanding the foregoing, nothing in this Release is intended to disclaim any representations made in the Franchise Disclosure Document.

2. Franchisee for itself and on behalf of the Franchisee Parties and Guarantor each agree and expressly states that this Release was made in contemplation of not only known Claims and the consequences thereof but also in contemplation of the possibility that each such Party identified in this paragraph may or will sustain future damages presently unknown to them and which accrued on or before the Effective Date of this Release but which were not asserted until after that date. By executing this Release Franchisee for itself and on behalf of the Franchisee Parties intend to release Franchisor and the Franchisor Parties, jointly and severally from liability for all known, unknown, and unforeseen Claims, losses, expenses, damages, costs, liabilities, business losses, and the consequences thereof.

3. Franchisee for itself and on behalf of the Franchisee Parties assume any risk that the facts and law may be, or may become, different from the facts and law as known to them, or believed to be known by them as of the date of this Release, and each agrees that if the execution of this Release was made based on mistake (mutual or unilateral) that each will forever waive any right to claim that entering into this Release resulted from a mistake of any kind, thereby waiving all claims based upon the doctrine of mistake.

4. Franchisee for itself and on behalf of the Franchisee Parties and Guarantor deliver this Release with the intent that Franchisor relies upon the same. Should any condition, covenant, or clause herein be considered to be unenforceable, any tribunal of competent jurisdiction shall be permitted to amend the Release to the least extent possible to form an enforceable covenant, or if such amendment cannot be fashioned then to excise the offending clause, covenant, or condition to form an enforceable Release, which shall be binding upon the Parties to the fullest extent permissible.

5. Notwithstanding the terms of this Release, nothing herein relieves any Party of the obligation to maintain the confidentiality of any confidential, trade secret, proprietary, or similar information of any other Party. The terms of this Release are and will remain confidential and will not be disclosed by any Party to any Person, except as required by legal process, and ~~except as~~ required to be disclosed in Franchisor's Franchise Disclosure Document.

6. In the event of a dispute concerning this Release, the Parties agree that the alternative dispute resolution provisions of the Franchise Agreement found at Article 16 are incorporated herein by this reference as if fully set forth here.

7. If any mandatory provisions of the governing state law limit or prohibit the use of this Release, or which in any manner impose different rights or obligations as are found herein, then such mandatory provisions of state law shall be deemed incorporated in the Franchise Agreement and this Release by reference and shall prevail over any inconsistent terms in this Release. If no such law exists, or if such law exists but permits the Franchisee to agree to abide by the terms of this Release, or if by accepting the alternative dispute resolution covenants of the Franchise Agreement found at Article 16, the state law

is preempted by the federal law applicable to such dispute resolution, then the Franchisee for itself and on behalf of the Franchisee Parties and Guarantor each agree to abide by the terms of this Release. Notwithstanding the foregoing, excluded from this release are claims arising from representations in the FDD.

8. Notwithstanding anything herein to the contrary:

a. Release of Unknown Claims and Waiver of California Law. The Franchisee, Franchisee Parties, and Guarantors acknowledge that they are aware and informed that the laws of California may purport to limit or reduce the effect of a general release ~~with respect to~~ concerning claims not known or suspected by them at the time of execution of the release, such as Section 1542 of the Civil Code of the State of California which provides that:

“A general release does not extend to claims which the creditor does not know or suspect to exist in his favor at the time of executing the release which, if known by him, must have materially affected his or her settlement with the debtor.”

Franchisee, Franchisee Parties, and each Guarantor waives and relinquishes every right or benefit which they have, or may have, under Section 1542 of the Civil Code of the State of California and any similar provisions of any other law (as may apply to this Release), to the fullest extent that the Franchisee, Franchisee Parties, and Guarantors, may lawfully waive such right or benefit pertaining to the subject matter of this Release. In connection with such waiver and relinquishment, concerning the Released Claims, the Franchisee, Franchisee Parties, and Guarantors each acknowledge that they are aware and informed that they may hereafter discover facts in addition to or different from those that they now know or believe to be true concerning the subject matter of this Release, but that it is the Franchisee’s, Franchisee Party’s, and Guarantor’s intention to settle and release fully, finally and forever, all claims, disputes, and differences, known or unknown, suspected or unsuspected, which now exist, may exist or ~~heretofore~~ previously existed, and in furtherance of such intention, the release given herein shall be and remain in effect as a complete release, notwithstanding the discovery or existence of any such additional or different facts that would have affected the release of all Released Claims. Franchisee and each Franchise Party and Guarantor agree to defend and indemnify Franchisor from all claims arising out of, directly or indirectly, the assertion by you, each Franchise Party, and each Guarantor; (or any ~~person or entity~~ Person by, through, or on their behalf) of any Released Claims, positions, defenses, or arguments contrary to this Section 6(a) above.

b. Release of Unknown Claims and Waiver of South Dakota Law. The Franchisee and each Franchisee Party and Guarantor ~~acknowledges~~ acknowledge that each is aware and informed that the laws of South Dakota may purport to limit or reduce the effect of a general release ~~with respect to~~ concerning claims not known or suspected by them at the time of execution of the release, such as South Dakota Codified Laws§ 20-7-11, which provides as follows:

“A general release does not extend to claims which the creditor does not know or suspect to exist in his favor at the time of executing the release, which if known by him must have materially affected his settlement with the debtor.”

Franchisee and each Franchisee Party and Guarantor, waive and relinquish every right or benefit which they have, or may have, under § 20-7-11 of the South Dakota Codified Laws, and any similar provisions of any other law (as may apply to this Release), to the fullest extent that they may lawfully waive such right or benefit concerning the subject matter of this Release. In connection with such waiver and relinquishment, with respect to the Released Claims, Franchisee and each Franchisee Party and Guarantor acknowledge that they are aware and informed that they may ~~hereafter~~ later discover facts in addition to or

different from those that ~~Franchisee and each Franchisee Party and Guarantor~~ now knows or believes to be true ~~with respect to~~ concerning the subject matter of this Release, ~~but~~ Knowing that they intend to settle and release fully, and finally and forever, all Released Claims, disputes and differences, known or unknown, suspected or unsuspected, which now exist, may exist or ~~heretofore~~ previously existed, and in furtherance of such intention, the release given herein shall be and remain in effect as a complete release, notwithstanding the discovery or existence of any such additional or different facts that would have affected the release of all Released Claims. Franchisee and each Franchisee Party and Guarantor agree to defend and indemnify the Franchisor and the Franchisor Affiliates from all Released Claims arising out of, directly or indirectly, the assertion by the Franchisee and the Franchisee Affiliates (or any ~~person or entity~~ Person by, through, or on behalf of Releasor) of any Released Claims, positions, defenses, or arguments contrary to this Section 1(b) of this Release.

9. Additional Provisions

a. Each such Party represents that the execution and delivery of this Release is the duly authorized and binding act of such Party.

b. The Recitals are incorporated herein by this reference.

c. This Release shall be interpreted under the laws of the state of Colorado without regard to any conflict of laws provision to the contrary. Enforcement of this Release is to be under the alternative dispute resolution provisions of the Franchise Agreement found at Article 16 as though such Article was incorporated in its entirety herein.

d. Each Party shall fully cooperate with all other Parties with respect to the performance of this Release. Each Party will execute, acknowledge and deliver such further documents that may reasonably be required to ~~effectively~~ perform this Release effectively and to evidence the release of all obligations and liabilities of the Parties as more fully stated herein.

e. This Release may be executed in one or more counterparts, each of which will be deemed to be an original, but all of which together will constitute the same instrument, without the necessity of production of the others. An executed signature page delivered via facsimile transmission or electronic signature shall be deemed as effective as an original executed signature page.

DONE AS OF THE EFFECTIVE DATE

FRANCHISOR

FRANCHISEE

BOR FRANCHISING, LLC

by: _____

by: _____

Member

its: _____

date: _____

date: _____

IF FRANCHISEE IS/ARE INDIVIDUAL(S)

Signature _____

Signature: _____

Name: _____

Name: _____

Date: _____

Date: _____

GUARANTORS

Signature: _____
Print Name: _____
Date: _____

Signature: _____
Print Name: _____
Date: _____

EXHIBIT 5
COLLATERAL ASSIGNMENT OF CONTACT AND ELECTRONIC INFORMATION

Initials Initials

COLLATERAL ASSIGNMENT OF CONTACT AND ELECTRONIC INFORMATION

This Collateral Assignment of Contact and Electronic Information (Agreement) is made as of the “date that it is signed by all Parties (Effective Date)” between BOR Franchising, LLC (Franchisor) and _____ (Franchisee). Any capitalized term not defined herein has the meaning set forth in the Franchise Agreement;

RECITALS

~~WHEREAS, on~~ On _____, 20____, Franchisor and Franchisee executed a “Franchise Agreement” pursuant to the terms of which Franchisee obtained a franchise from Franchisor to operate a Business at the Franchised Location.

~~WHEREAS, as~~ As part of the Franchise Agreement, the Franchisee agreed that upon the expiration, Transfer or termination of the Franchise Agreement, that the Franchisor would have the right, title, and interest in and to all contact and electronic information relating to the Franchisee’s Business; and to ensure that the Franchisor that it will have such rights, the Parties have agreed to enter into this Agreement.

~~WHEREAS, to ensure that the Franchisor that it will have such rights, the parties have agreed to enter into this Agreement;~~

~~WHEREAS, any capitalized term not defined herein has the meaning set forth in the Franchise Agreement;~~

NOW THEREFORE, for and in consideration of the covenants found in the Franchise Agreement and for other good and valuable consideration the adequacy of which is admitted by all parties hereto, it is agreed as follows:

COVENANTS

1. Franchisee acknowledges that, as between Franchisor ~~and, Franchisee, the public, and any other Person,~~ the Franchisor has the sole rights to and interest in all telephone, telecopy or facsimile machine numbers, directory listings, URL’s web page identifiers, blog, vlogs, email addresses, and social network addresses (including Twitter and Facebook), that are associated with any Mark.

~~2.~~
2. Should Franchisee fail to assign voluntarily all right, title and interest to Franchisor, Franchisee authorizes Franchisor, and hereby appoints Franchisor and any of its officers, as your attorney-in-fact (coupled with an interest,) to direct the telephone company, all telephone directory publishers, any electronic transfer agency, any URL or webpage host, and any other electronic business, company, transfer agent, host, webmaster, and the like to transfer to the Franchisor all telephone, facsimile machine numbers, and directory listings, and all electronic listings, web pages, social network pages or identities (including Twitter and FaceBook), URL’s, blogs, vlogs, “handles”, email addresses and the like that relate to the Franchised Business, should Franchisee fail or refuse to do so, and any party named herein may accept such direction under this Agreement as conclusive of Franchisor’s exclusive rights in and to such information, site, URL, electronic media, telephone numbers, directory listings and the like and Franchisor’s authority to direct their transfer. To the extent that any Person identified above or the law of the state in which such

Person is located requires special language to enforce the Franchisor's rights as the attorney-in-fact, or requires a special form, Franchisee will execute such additional form or will add such language to this Agreement.

3. This Agreement is only effective at such time as the Franchise Agreement is terminated for any reason, and then only if the Franchisee fails or refuses to make the necessary assignments as contemplated by this Agreement.

4. The Recitals are incorporated into this Agreement by this reference.

Done as of the Effective Date.

FRANCHISOR

FRANCHISEE

BOR FRANCHISING, LLC

by: _____
Member
date: _____

by: _____
its: _____
date: _____

IF FRANCHISEE IS/ARE INDIVIDUAL(S)

Signature _____
Name: _____
Date: _____

Signature: _____
Name: _____
Date: _____

EXHIBIT 6
CONFIDENTIALITY AGREEMENT

**CONFIDENTIALITY AND
NON-COMPETITION AGREEMENT**

This Confidentiality and Non-Competition Agreement (Confidentiality Agreement) is entered into this ___ day of _____, 20___, between _____ (Franchisee) and _____ (Employee). Franchisee Employee may sometimes be referred to in the singular as a “Party” or jointly as the “Parties.”

RECITALS

Whereas, Franchisee has been granted the right to operate the business as a franchisor of BOR Franchising, LLC and, as such, is the beneficiary of certain confidential and proprietary information of Franchisor (identified as “Confidential Information” as more fully described below);

Whereas, Employee, in the course of his employment with the Franchisee, will have access to such Confidential Information;

NOW, THEREFORE, in consideration of the employment of the Employee, and for other good and valuable consideration, the adequacy of which is admitted by all Parties, it is agreed as follows:

COVENANTS

1. For purposes of this Confidentiality Agreement, Employee acknowledges that, during employment, Employee has obtained or may obtain knowledge of confidential matters, procedures, methods of operation, copyrighted materials, equipment containing the Franchisor’s trademarks, service marks, trade names, logos, and the like, systems, techniques, pricing, accounting systems and procedures, specifications, products manuals, Manuals, business plans, Client lists, technical designs, or drawings that relate to Franchisee’s business, suppliers, marketing plans, and the like developed and owned by the Franchisor (Confidential Information) and made available to the Franchisee, all of which are necessary and essential to the operation of Franchisee’s business and without which Franchisee could not efficiently, effectively, and profitably operate its franchise. Employee further acknowledges that such Confidential Information was not known to him before his employment.

2. Except as may be required in the performance of duties for Franchisee, Employee will not, during his or her employment and at any time after that, directly or indirectly, use or disclose to any third party, or authorize any third party to use, any component of the Confidential Information relating to the Business or interest of Franchisee or Franchisor, which he knows or reasonably should know, is regarded as confidential and valuable to Franchisee or Franchisor.

3. If Employee is in a management position with the Franchisee, Employee will not, during his employment and for one year after that, directly or indirectly in any capacity, without Franchisee’s prior written consent, engage in a business or have any financial interest in a business that is a “Competitive Business” by becoming an owner, officer, director, shareholder, partner, associate, employee, agent, representative, or consultant, or serve in any other capacity in any such business that is located within five miles of any franchised, Affiliate-owned or company-owned Business. For purposes of this Confidentiality Agreement, a “Competitive Business” is any business that offers water, fire, or mold remediation services to residential, commercial, and governmental properties.

4. Employee, regardless of his position with the Franchisee, will not, during his employment and for 12 months after that, directly or indirectly employ or attempt to employ, or solicit for any employment, any of Franchisee's employees.

5. Employee, regardless of his position with the Franchisee, will not, during his or her employment and for 12 months after that, directly or indirectly contact any Client of Franchisee to solicit any business this is for a Competitive Business.

6. At the termination of employment, Employee agrees to deliver to Franchisee (and will not keep in his possession or deliver to anyone else) all Manuals and other Confidential Information, records, data, designs, photographs, notes, reports, proposals, lists, correspondence, specifications, drawings, blueprints, sketches, materials, equipment, other documents or property, or reproductions of any such items belonging to Franchisee, its successors or assigns, which relate in any way to the operation of the Franchisee's business.

7. Employee hereby acknowledges and agrees that any breach by him of this Confidentiality Agreement will cause damage to Franchisee and Franchisor in an amount difficult to ascertain. Accordingly, in addition to any other relief to which Franchisee may be entitled, either Franchisee or Franchisor will be entitled to temporary, preliminary, or permanent injunctive relief for any breach or threatened breach by Employee without proof of actual damages that have been or may be caused.

8. If any portion of this Confidentiality Agreement shall be held invalid or inoperative, then, so far as is reasonable and possible, the remainder of this Agreement shall be considered valid and operative, and effect shall be given to the intent manifested by the portion held invalid or inoperative. Further to the extent that any restrictive covenant violates the law of the state in which the Employee is employed, then a court of competent jurisdiction shall amend the offending limitation to the least extent possible to create an enforceable covenant.

9. Whenever the context so requires, the masculine shall include the feminine and neuter, and the singular shall include the plural.

10. This Agreement shall bind the successors and assigns of Franchisee and the heirs, personal representative, successors, and assigns of Employee.

11. All covenants made in this Agreement by Employee that must survive its termination to remain enforceable will survive the termination of this Confidentiality Agreement.

12. This Confidentiality Agreement may be amended in whole or in part only by an agreement in writing signed by the Parties.

13. This Confidentiality Agreement contains the entire understanding of the Parties in reference to the subject matter found herein. Any prior understanding or agreement, whether oral or written, is merged herein.

14. Any notice, request, demand, or other communication given under the terms of this Confidentiality Agreement shall be deemed given upon delivery, if hand-delivered, or three (3) days after deposit in the United States mail, postage prepaid, and sent certified or registered mail, return receipt requested, addressed to the addresses of the parties indicated below or at such other address as such party shall have advised the other Party in writing.

15. Notwithstanding anything herein to the contrary, Franchisee's Franchisor may enforce this Agreement to the extent necessary to protect any commercially reasonable interest that it may have, including the right to protect the Confidential Information.

16. The Recitals are incorporated here by this reference.

EMPLOYEE ACKNOWLEDGES THAT HE HAS READ THIS AGREEMENT AND UNDERSTANDS ITS CONTENTS.

Done as of the date first found above

FRANCHISEE:

EMPLOYEE:

by: _____
its: _____
date signed _____

date signed: _____

**EXHIBIT 7
STATE ADDENDA**

STATE OF ILLINOIS

This Addendum to the Franchise Agreement, agreed to this ___ day of _____, 20 ___, between BOR Franchising, LLC (Franchisor) and _____ (Franchisee):

- 1. Illinois law governs the agreements between the parties to this franchise.
- 2. Section 4 of the Illinois Franchise Disclosure Act provides that any provision in a franchise agreement that designates jurisdiction or venue outside the State of Illinois is void. However, a franchise agreement may provide for arbitration outside of Illinois.
- 3. Section 41 of the Illinois Franchise Disclosure Act provides that any condition, stipulation, or provision purporting to bind any ~~person~~Person acquiring any franchise to waive compliance with the Illinois Franchise Disclosure Act or any other law of Illinois is void.
- 4. Your rights upon termination and non-renewal of a franchise agreement are set forth in sections 19 and 20 of the Illinois Franchise Disclosure Act.
- 5. Each provision of this Addendum will be effective only to the extent that the jurisdictional requirements of the Illinois Law applicable to the provisions are met independent of this Addendum. To the extent this Addendum will be deemed to be inconsistent with any terms or conditions of said Franchise Agreement or exhibits or attachments thereto, the terms of this Addendum will govern.

IN WITNESS WHEREOF, each of the undersigned hereby acknowledges having read this Addendum and understands and consents to be bound by all of its terms.

FRANCHISOR

FRANCHISEE

BOR FRANCHISING, LLC

by: _____
its: _____

by: _____
its: _____

Individual Franchisee

Individual Franchisee

STATE OF INDIANA

This Addendum to the Franchise Agreement, agreed to this ___ day of _____, 20___, between BOR Franchising, LLC (Franchisor) and _____ (Franchisee).

1. In recognition of the requirements of the Indiana Deceptive Franchise Practices Law, IC 23-2-2.7 and the Indiana Franchise Disclosure Law, IC 23-2-2-2.5, the Franchise Agreement is amended as follows:

a. Nothing in the Franchise Agreement will be deemed to release the Franchisor from claims based on the Indiana Deceptive Franchise Practices Law or the Indiana Franchise Disclosure Law.

b. The Franchise Agreement is amended to prohibit unlawful unilateral termination of a franchise unless there is a material violation of the Franchise Agreement, and termination is not in bad faith.

c. Article 15 of the Franchise Agreement is amended subject to Indiana Code 23-2-2.7-1(9) to provide that post-term non-competitor covenants will have a geographical limitation of the territory granted to Franchisee.

d. The Franchise Agreement is amended to provide that the Franchisee will not be required to indemnify Franchisor for any liability imposed upon Franchisor as a result of Franchisee’s reliance upon or use of procedures or products which were required by Franchisor if such procedures or products were utilized by Franchisee in the manner required by Franchisor.

e. The Franchise Agreement is amended to provide that in the event of a conflict of law, the Indiana Franchise Disclosure Law, IC 23-2-2.5, and the Indiana Deceptive Franchise Practices Law will prevail.

f. Further,

i. Indiana Code 23-2-2.7-1(7) makes unlawful unilateral termination of a franchise unless there is a material violation of the Franchise Agreement, and termination is not in bad faith.

ii. Indiana Code 23-2-2.7-1(5) prohibits a prospective general release of claims subject to the Indiana Deceptive Franchise Practices Law.

iii. Arbitration between a franchisee and franchisor will be conducted in Indiana; or a site mutually agreed upon.

iv. is amended to provide that in the event of a conflict of law, Indiana Law governs any cause of action which arises under the Indiana Disclosure Law or the Indiana Deceptive Franchise Practices Act.

v. The Franchise Agreement is amended to provide that Franchisee may commence litigation in Indiana for any cause of action under Indiana law.

2. Each provision of this Addendum is effective only to the extent that the jurisdictional requirements of the Act are met independently of this Addendum. To the extent that the Franchise Agreement or any of its exhibits or attachments is/are deemed to be inconsistent with any term, covenant, or condition of this Addendum, the terms of this Addendum will govern. If, however, Franchisee's choice of Arbitration under the Federal Arbitration Act supersedes the application of state law, then the terms of the Franchise Agreement will prevail

IN WITNESS WHEREOF, each of the undersigned hereby acknowledges having read this Addendum and understands and consents to be bound by all of its terms.

FRANCHISOR

BOR FRANCHISING, LLC

by: _____
its: _____

FRANCHISEE

by: _____
its: _____

Individual Franchisee

Individual Franchisee

STATE OF MARYLAND

This Addendum to the Franchise Agreement, agreed to this ___ day of _____, 20___, between BOR Franchising, LLC and _____, amends and revises said Franchise Agreement as follows:

a. The Franchise Agreement requires Franchisee to sign a general release as a condition of renewal, sale, termination, and transfer of the franchise. These covenants shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.

b. A franchisee may bring a lawsuit in Maryland for claims under the Maryland Franchise Registration and Disclosure Law.

c. Any claim under the Maryland Franchise Registration and Disclosure Law must be brought within three years after the grant of the franchise.

d. All representations requiring prospective franchisees to assent to a release, estoppel, or waiver of liability are not intended to nor shall they act as a release, estoppel, or waiver of any liability incurred under the Maryland Franchise Registration and Disclosure Law.

e. Based upon the franchisor’s financial condition, the Maryland Securities Commissioner has required a financial assurance. Therefore, all initial fees and payments owed by franchisees shall be deferred until the franchisor completes its pre-opening obligations under the franchise agreement.

f. To the extent this Addendum will be deemed to be inconsistent with any terms or conditions of said Franchise Agreement or exhibits or attachments thereto, the terms of this Addendum will govern.

IN WITNESS WHEREOF, each of the undersigned hereby acknowledges having read this Addendum and understands and consents to be bound by all of its terms.

IN WITNESS WHEREOF, the Parties have executed this agreement as of the date stated below.

FRANCHISOR

FRANCHISEE

BOR FRANCHISING, LLC

by: _____
its: _____
date: _____

by: _____
its: _____
date: _____

Individual Franchisee

date: _____

Individual Franchisee

date: _____

STATE OF MINNESOTA

This Addendum to the Franchise Agreement, agreed to this ___ day of _____, 20___, between BOR Franchising, LLC (Franchisor) and _____ (Franchisee).

1. In recognition of the requirements of the Minnesota Commission of Securities, Minnesota Rule 2860.4400, et. seq., (the “Act²²”), the Franchise Agreement is amended as follows:

a. With respect to franchises governed by Minnesota Law, Franchisor will comply with the Minnesota Franchise Law, which requires, except in certain specified cases, that Franchisee be given 90 days notice of termination (with 60 days to cure) and 180 days notice of non-renewal of the Agreement.

b. Minn. Rule 2860.4400D prohibits a franchisor from requiring a franchisee to assent to a general release, which may require the Franchisee to waive any claims under Minnesota Statutes 1973, Supplement, sections 80C.01 to 80C.22.

c. As required by Minnesota Franchise Act, Franchisor will reimburse you for any costs incurred by Franchisee in the defense of Franchisee’s right to use the Marks, so long as Franchisee was using the Marks in the manner authorized by Franchisor, and so long as Franchisor is timely notified of the claim and is given the right to manage the defense of the claim including the right to compromise, settle or otherwise resolve the claim, and to determine whether to appeal a final determination of the claim.

d. The Franchise Agreement is amended to state that any claim concerning the Franchised Business or this Agreement or any related agreement will be barred unless an action for a claim is commenced within three (3) years from the date on which Franchisee or Franchisor knew or should have known, in the exercise of reasonable diligence, of the facts giving rise to or the claim.

e. Franchisor will comply with all requirements of the Act that require termination for good cause as defined by the Act.

f. Minn. Stat. §80C.21 and Minn. Rule 2860.4400J ~~prohibit~~ prohibits Franchisor from requiring litigation to be conducted outside Minnesota. In addition, nothing in the Offering Circular or Franchise Agreement can abrogate or reduce any of Franchisee’s rights as provided for in Minnesota Statutes, Chapter 80C, or Franchisee’s rights to any procedure, forum, or remedies provided for by the laws of the jurisdiction.

2. Each provision of this Addendum will be effective only to the extent that the jurisdictional requirements of the Acts are met independent of this Addendum. To the extent this Addendum will be deemed to be inconsistent with any terms or conditions of said Franchise Agreement or exhibits or attachments thereto, the terms of this Addendum will govern.

IN WITNESS WHEREOF, each of the undersigned hereby acknowledges having read this Addendum, and understands and consents to be bound by all of its terms.

FRANCHISOR

BOR FRANCHISING, LLC

by: _____
its: _____
date: _____

FRANCHISEE

by: _____
its: _____
date: _____

Individual Franchisee

date: _____

Individual Franchisee

date: _____

STATE OF NORTH DAKOTA

This Addendum to the Franchise Agreement, agreed to this ____ day of _____, 20____, between BOR Franchising, LLC (Franchisor) and _____ (Franchisee):

~~1. THE SECURITIES COMMISSIONER HAS HELD THE FOLLOWING TO BE UNFAIR, UNJUST OR INEQUITABLE TO NORTH DAKOTA FRANCHISEES (NDCC SECTION 51-19-09):~~

~~a. Restrictive Covenants: Franchise disclosure documents that disclose the existence of covenants restricting competition contrary to NDCC Section 9-08-06, without further disclosing that such covenants will be subject to the statute.~~

~~b. Situs of Arbitration Proceedings: Franchise agreements providing that the parties must agree to the arbitration of disputes at a location that is remote from the site of the franchisee's business.~~

~~c. Restrictions on Forum: Requiring North Dakota franchisees to consent to the jurisdiction of courts outside of North Dakota.~~

~~d. Liquidated Damages and Termination Penalties: Requiring North Dakota franchisees to consent to liquidated damages or termination penalties.~~

~~e. Applicable Laws: Franchise agreements that specify that they are to be governed by the laws of a state other than North Dakota.~~

~~f. Waiver of Trial by Jury: Requiring North Dakota Franchises to consent to the waiver of a trial by jury.~~

~~g. Waiver of Exemplary & Punitive Damages: Requiring North Dakota Franchisees to consent to a waiver of exemplary and punitive damage.~~

~~h. General Release: Franchise Agreements that require the franchisee to sign a general release upon renewal of the franchise agreement.~~

~~i. Limitation of Claims: Franchise Agreements that require the franchisee to consent to a limitation of claims. The statute of limitations under North Dakota law applies.~~

~~j. Enforcement of Agreement: Franchise Agreements that require the franchisee to pay all costs and expenses incurred by the franchisor in enforcing the agreement. The prevailing party in any enforcement action is entitled to recover all costs and expenses, including attorney's fees.~~

~~k. Franchisor will defer the collection of any fees from Franchisee until Franchisor has delivered all of its pre-opening services to Franchisee and Franchisee are open for business. At that time, Franchisor will collect the fees.~~

~~2. Each provision of this Addendum will be effective only to the extent that the jurisdictional requirements of the Acts are met independently of this Addendum. To the extent this Addendum will be deemed to be inconsistent with any terms or conditions of said Franchise Agreement or its exhibits or attachments, the terms of this Addendum will govern. If however, Franchisee's choice of Arbitration under~~

the Federal Arbitration Act supersedes the application of state law, then the terms of the Franchise Agreement will prevail

~~IN WITNESS WHEREOF, each of the undersigned hereby acknowledges having read this Addendum and understands and consents to be bound by all of its terms.~~

~~FRANCHISOR~~ _____ ~~FRANCHISEE~~

~~BOR FRANCHISING, LLC~~ _____

~~by:~~ _____ ~~by:~~ _____

~~its:~~ _____ ~~its:~~ _____

~~date:~~ _____ ~~date:~~ _____

_____ **Individual Franchisee**

_____ **date:** _____

_____ **Individual Franchisee**

_____ **date:** _____

~~STATE OF SOUTH DAKOTA~~
STATE OF VIRGINIA

This Addendum to the Franchise Agreement, agreed to this ___ day of _____, 20___, between BOR Franchising, LLC (Franchisor) and _____ (Franchisee).

~~1. We will defer the collection of any fees from you until we have delivered all of our pre-opening services to you, and you are open for business. At that time, we will collect the fees.~~

~~2. Each provision of this Addendum will be effective only to the extent that the jurisdictional requirements of the Acts are met independently of this Addendum. To the extent this Addendum is inconsistent with any terms or conditions of said Franchise Agreement or its exhibits or attachments, the terms of this Addendum will govern. If however, Franchisee's choice of Arbitration under the Federal Arbitration Act supersedes the application of state law, then the terms of the Franchise Agreement will prevail~~

~~IN WITNESS WHEREOF, each of the undersigned hereby acknowledges having read this Addendum and understands and consents to be bound by all of its terms.~~

~~FRANCHISOR~~ _____ ~~FRANCHISEE~~

~~BOR FRANCHISING, LLC~~ _____

by: _____ **by:** _____
its: _____ **its:** _____
date: _____ **date:** _____

Individual Franchisee
date: _____

Individual Franchisee
date: _____

STATE OF VIRGINIA

This Addendum to the Franchise Agreement, agreed to this ____ day of _____, 20____, between BOR Franchising, LLC (Franchisor) and _____ (Franchisee).

a. Any section of the Franchise Agreement, which terminates the Franchise Agreement upon the bankruptcy of the Franchisee, may not be enforceable under federal bankruptcy law (11 U.S.C. Section 101, et seq.).

b. In recognition of the restrictions contained in Section 13.1-564 of the Virginia Retail Franchising Act, the Franchise Disclosure Document for use in the Commonwealth of Virginia is amended as follows:

Pursuant to Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to cancel a franchise without reasonable cause. If any grounds for default or termination stated in the Franchise Agreement does not constitute "reasonable cause," as that term may be defined in the Virginia Retail Franchising Act or the laws of Virginia, that provision may not be enforceable.

c. Each provision of this Addendum will be effective only to the extent that the jurisdictional requirements of the Acts are met independent of this Addendum. To the extent this Addendum will be deemed to be inconsistent with any terms or conditions of said Franchise Agreement or exhibits or attachments thereto, the terms of this Addendum will govern.

FRANCHISOR

FRANCHISEE

BOR FRANCHISING, LLC

by: _____
its: _____
date: _____

by: _____
its: _____
date: _____

date: _____
Individual Franchisee

date: _____
Individual Franchisee

Individual Franchisee

STATE OF WISCONSIN

The Wisconsin Fair Dealership Law, Chapter 135 of the Wisconsin Statutes, supersedes any provision of the Franchise Agreement if such provision is in conflict with that law. The Franchise Disclosure Supplemental Agreements are amended accordingly.

**EXHIBIT 8
GUARANTY**

Initials Initials

GUARANTY OF FRANCHISEE'S OBLIGATIONS

This Guaranty of Franchisee's Obligations (Guaranty) is entered into as of the date that it is signed by all Parties (Effective Date) of this Guaranty, between BOR Franchising, LLC (Franchisor), _____ (Franchisee) and _____, and _____ (jointly and severally known as Guarantor(s)). Franchisor, Franchisee and Guarantors may be referred to as a "Party" or as the "Parties". Any capitalized term not defined here will have the meaning given to it in the Franchise Agreement.

RECITALS

~~WHEREAS,~~ Franchisee signed a franchise agreement with Franchisor on the ____ day of _____, 20__ (Franchise Agreement);

~~WHEREAS,~~ _____, as an inducement to the Franchisor for granting the ~~Franchise Agreement~~ franchise rights, the Guarantor(s) agreed to fully guaranty the payment and performance of Franchisee under the Franchise Agreement;

~~WHEREAS,~~ ~~any capitalized term not defined here will have the meaning given to it in the Franchise Agreement;~~

NOW, THEREFORE, for and in consideration of the mutual covenants found herein and for other good and valuable consideration, which consideration is deemed to be adequate by all ~~parties~~ Parties, each of the undersigned ~~hereby~~ personally and unconditionally agrees to the following:

COVENANTS

1. Guarantor(s) guarantee to Franchisor and its successors and assigns, for the term of the Franchise Agreement, that Franchisee will timely pay any amount required by the Franchise Agreement and will perform every undertaking, agreement, and covenant under the Franchise Agreement and any addenda or Exhibits attached to it as each may be amended or renewed.

2. Guarantor(s) also agrees to be personally bound by every term of the Franchise Agreement, as amended or renewed, and agrees to be personally liable for the breach of and cure of every breach of any term, covenant, or condition of the Franchise Agreement. Guarantor(s) agree that this Guaranty is one of payment and performance and not one of just collection.

3. By signing this Guaranty, each Guarantor further agrees that each shall also be subject to all restrictive covenants in the Franchise Agreement, including all covenants of Articles 6, 14, 15, and 16.

4. As part of the inducement given to Franchisor by Guarantor(s), the Guarantor(s) further agree to waive the following,

- a. acceptance or notice of acceptance;
- b. notice of demand for payment of any indebtedness or notice of any nonperformance of any obligations;
- c. protest and notice of default concerning the indebtedness or nonperformance of any obligations guaranteed;

d. any right Guarantor may have to require that any action be first brought against Franchisee or any other ~~person or entity~~Person as a condition of liability; and

e. all other notices and legal or equitable defenses to which Guarantor may be entitled.

5. Guarantor(s) further consent and agrees that:

a. Guarantor(s) is directly and immediately liable under this Guaranty, and if signed by more than one Person, such liability is joint and several;

b. Guarantor(s) shall render any payment or performance required under the Franchise Agreement upon demand of Franchisor if Franchisee fails or refuses punctually to do so;

c. Guarantor(s) performance shall not be contingent or conditioned upon the pursuit of any remedies against Franchisee or any other ~~person~~Person;

d. Guarantor(s) liability shall not be diminished, relieved, or otherwise affected by an extension of time, credit, or another indulgence, including, ~~without limitation~~, the acceptance of any partial payment or performance, or the compromise or release of any claims which Franchisor may from time to time grant to Franchisee or any other ~~person~~Person, none of which shall in any way modify or amend this Guaranty, which shall be continuing and irrevocable during the term of the Franchise Agreement, including renewals thereof;

e. this Guaranty will be continuing and irrevocable during the term of the Franchise Agreement, including renewals thereof; and,

f. Franchisor's rights under this Guaranty will not be exhausted by any action of Franchisor until all of the terms, covenants, and conditions of the Franchise Agreement have been met.

6. Guarantor waives all of the following, whether created or imposed by or under statute, common law or otherwise:

a. any right to require Franchisor to proceed against Franchisee or any other ~~person~~Person or any security now or hereafter held by Franchisor or to pursue any other remedy whatsoever;

b. any defense based upon any legal disability of Franchisee or any Guarantor, or any discharge or limitation of the liability of Franchisee or any Guarantor to Franchisor, or any restraint or stay applicable to actions against Franchisee or any other Guarantor, whether such disability, discharge, limitation, restraint or stay is consensual, or by order of a court or other governmental authority, or arising by operation of law or any liquidation, reorganization, receivership, bankruptcy, insolvency or debtor-relief proceeding, or from any other cause;

c. all setoffs, counterclaims, presentment, demand, protest, or notice of any kind, except for any notice which may be expressly required by the provisions of this Guaranty.

d. any defense based upon the modification, renewal, extension, or other alteration of the obligations under the Franchise Agreement, or of the documents executed in connection therewith;

- e. any defense based upon the negligence of Franchisor, including, ~~without limitation,~~ the failure to file a claim in any bankruptcy of the Franchisee or any guarantor;
- f. all rights of subrogation, reimbursement, and, indemnity;
- g. any defense based upon or related to Guarantor's lack of knowledge as to Franchisee's financial condition;
- h. all rights to revoke this Guaranty in whole or in part;
- i. any defense based upon any action taken or omitted by Franchisor in any bankruptcy or other insolvency proceeding involving Franchisee; and,
- j. all rights and defenses arising out of an election of remedies by Franchisor, even though that election of remedies impairs or destroys Guarantor's right of subrogation ~~and/or~~ reimbursement against Franchisee.

7. Guarantor agrees to pay upon Franchisor's demand, Franchisor's reasonable out-of-pocket costs and expenses, including to attorneys' fees, costs, and disbursements, incurred to collect or enforce any of the terms, covenants, or conditions of the Franchise Agreement, or this Guaranty, regardless whether any lawsuit is filed.

8. Guarantor, and each ~~of the persons or entities~~ Person executing this Guaranty as Guarantor jointly and individually, makes the following representations and warranties, which are deemed to be continuing representations and warranties until payment and performance in full of terms, covenants, and conditions of the Franchise Agreement:

- a. Guarantor has all the requisite power and authority to execute, deliver, and be legally bound by this Guaranty on the terms and conditions herein stated;
- b. this Guaranty constitutes the legal, valid, and binding obligations of Guarantor enforceable against Guarantor under its terms;
- c. the execution and delivery of this Guaranty and the consummation of the transaction contemplated ~~hereby~~ herein will not, with or without notice and/or lapse of time; (i) constitute a breach of any of the terms and provisions of any note, contract, document, agreement or undertaking, whether written or oral, to which Guarantor is a party or to which Guarantor's property is subject; (ii) accelerate or constitute any event entitling the holder of any indebtedness of Guarantor to accelerate the maturity of any such indebtedness; (iii) conflict with or result in a breach of any writ, order, injunction or decree against Guarantor of any court or governmental agency or instrumentality; or (iv) conflict with or be prohibited by any federal, state, local or other governmental law, statute, rule or regulation;
- d. No consent of any other ~~person~~ Person is required in connection with the valid execution, delivery, or performance by Guarantor of this Guaranty; and,
- e. this Guaranty and any other statement furnished by Guarantor ~~to Franchisor~~ contain no untrue statements of a material fact or omits to state a material fact necessary to make the statements contained herein or therein true and not misleading.

9. Each Guarantor understands and agrees that each is bound by the Dispute Resolution covenants of the Franchise Agreement found at Article 16, which are incorporated herein by this reference as if fully set forth here.

10. The Recitals are incorporated by this reference.

DONE AS OF THE EFFECTIVE DATE.

FRANCHISOR

FRANCHISEE

BOR FRANCHISING, LLC

by: _____
Member
date: _____

by: _____
its: _____
date: _____

IF FRANCHISEE IS/ARE INDIVIDUAL(S)

Signature _____
Name: _____
Date: _____

Signature: _____
Name: _____
Date: _____

GUARANTOR(S)

Print Name: _____
date: _____

Print Name: _____
date: _____

EXHIBIT 9
CLOSING ACKNOWLEDGEMENTS

CLOSING ACKNOWLEDGEMENT

Franchisee Name: _____
Address: _____
Telephone: _____
Today's Date: _____

A. GENERAL QUESTIONS

- 1. I had a face-to-face meeting with a franchise marketing representative. Yes _____
No _____. If yes, the date of said meeting was: _____
- 2. The date which I received the Franchise Disclosure Document (FDD) from Franchisor. _____
- 3. The earliest date on which I signed the Franchise Agreement or any other binding document (not including the Receipt). _____
- 4. The earliest date on which I delivered cash, check, or consideration to the franchise marketing representative or any other ~~person~~ Person. _____
- 5. Did you initiate negotiations about the Franchise Agreement with the Franchisor? Yes _____ No _____. If yes, what was that date? _____

B. REPRESENTATIONS

PLEASE RESPOND TO EACH PARAGRAPH. IN RESPONDING, PLEASE STATE WHETHER THE STATEMENT IS TRUE OR FALSE AND PROVIDE ANY OTHER INFORMATION THAT IS IMPORTANT TO YOU.

1. I had an opportunity to review the FDD and other agreements attached to the disclosure document and understand the terms, conditions, and obligations of these agreements.

Yes No

_____ Initials

2. I had an opportunity to seek professional advice regarding the FDD, the Franchise Agreement, and all matters concerning the purchase of my franchise.

Yes No

_____ Initials

3. Except as specifically written in the Franchise Agreement, no promises, agreements, contracts, commitments, representations, understandings, "side deals" or otherwise have been made to or with me concerning any matter, including any representations or promises regarding advertising, marketing, operational assistance or other services.

Agree

Disagree

Initials

4. Even if promises, agreements, contracts, commitments, representations, understandings, “side deals” or otherwise have been made to or with me concerning any matter, including, any representations or promises regarding advertising, marketing, operational assistance or other services, I have not relied in any way on any such promises, agreements, contracts, commitments, representations, understanding or “side deals” when making my decision to purchase this franchise.

Agree

Disagree

Initials

5. No oral, written, or visual claim or representation, promise, agreement, contract, commitment, representation, understanding, or otherwise which contradicted or was inconsistent with the disclosure document or the Franchise Agreement was made to me.

Agree

Disagree

Initials

6. Even if an oral written or visual claim or representation, promise, agreement, contract, commitment, representation, understanding, or otherwise which contradicted or was inconsistent with the disclosure document or the Franchise Agreement was made to me, I have not relied in any way on any such matter the contradicts or is inconsistent with the disclosure document when deciding to purchase this business.

Agree

Disagree

Initials

7. Except as specifically stated in Item 19 of the disclosure document, no oral, written, visual, or other claim or representations were made which stated or suggested any sales, income, expense, profits, cash flow, tax effects, or otherwise was made to me by any ~~person or entity~~ Person representing the Franchisor; or if made, I did not rely on the same when making my decision to purchase this business.

Agree

Disagree

Initials

8. I have adequate working capital to develop, open, and operate my Franchised Business.

Agree

Disagree

Initials

9. I understand that my investment in this business contains substantial business risks, and that there is no guarantee that it will be profitable.

Agree

Disagree

Initials

10. I acknowledge that the success of my business depends in large part upon my ability as an independent businessperson and my active participation in the day-to-day operation of the Business.

Agree

Disagree

Initials

C. STATEMENTS OF THE FRANCHISOR

THE PARAGRAPHS BELOW ARE POLICIES OF THE FRANCHISOR. IF ANY IS UNTRUE OR IS CONTRADICTED BY YOUR EXPERIENCE, PLEASE PROVIDE AN EXPLANATION.

1. The Franchisor **does not permit** any employee, salesperson, officer, director, or another individual to make or endorse any representations, warranties, projections, or disclosures of any type relating to the financial success of the franchise business and, except as specifically stated in Item 19, or by you at the line below, no information as to sales, income, expenses, profits, cash flows, tax consequences or otherwise have been given to the Franchisee. *If any such representations have been made to you by any ~~person~~ Person in the Franchisor's employ, please state so below and immediately inform the President or Chief Officer of the Franchisor.*

Initials

2. The Franchisor **does not permit** any employee, salesperson, officer, director, franchisee, or another individual to project any results that a Franchisee can expect in the operation of the Business. *If any such representations have been made to you by any ~~person~~ Person, please state so below and immediately inform the President or Chief Officer of the Franchisor.*

Initials

3. The Franchisor **does not permit** any promises, agreements, contracts, commitments, representations, understandings, "side deals," or variations or changes in or supplements to the Franchise Agreement except by means of a written addendum signed by you and the Franchisor. *If any such deals or changes have been made or promised, please state so below and immediately inform the President or Chief Officer of the Franchisor.*

Initials

I have completed this Closing Acknowledgement and have disclosed any information that is contrary to any printed statement or have provided any other information that I deem to be important.

DONE AS OF THE DATE FOUND BELOW

FRANCHISOR

FRANCHISEE

BOR FRANCHISING, LLC

by: _____
Member
date: _____

by: _____
its: _____
date: _____

IF FRANCHISEE IS/ARE INDIVIDUAL(S)

Signature _____
Name: _____
Date: _____

Signature: _____
Name: _____
Date: _____

**EXHIBIT C
TABLE OF CONTENTS
FOR THE OPERATIONS MANUAL**

Table of Contents

Chapter 1 Company Introduction	4
B.O.R.'s History	4
Company Vision	4
Company Principles	4
Brand Promises	5
Chapter 2 Business Management	6
Introduction	6
Strategic Planning	6
Financial Management	7
Banking and Bookkeeping: Daily, Weekly and Monthly	7
Royalty Payments	8
Customer Transactions	8
Collections and Accounts Receivable Management	9
Records and Reporting	10
Chapter 3 Start Up	11
General Guidelines	11
Form the Business Entity	11
Obtain Business Licenses and Forms	15
Contract Outside Professionals	16
Establish Business Accounting Systems and Records	16
Insurance Requirements	17
Required Equipment and Inventory	18
B.O.R. "Quick Start Package"	18
B.O.R. Vehicle Specifications	18
Site Selection	19
Computer Hardware and Software	19
Office Equipment	20
Training	20
Conclusion	21
Chapter 4 Employee Management	22
Introduction and Legal Issues	22
Staffing Structure	22
Staffing Requirements	23
Job Descriptions	23
Chapter 5 Customer Service	25
Introduction to Service Standards	25
Benefits of Service Standards	25
Knowledge and Understanding are the Keys to Delivery	26

Monitoring.....	26
Client Courtesy.....	27
Handling Customer Complaints.....	27
Employee Appearance and Hygiene.....	28
Hours of Operation.....	28
Chapter 6 Marketing.....	29
B.O.R. Marketing Philosophy.....	29
National Marketing.....	29
Local Market Research.....	30
Local Marketing Plan.....	30
Budget and ROI Considerations.....	31
A Closer Look at Media Choices.....	32
Tracking Your Marketing Plan.....	34
Marketing Pitfalls to Avoid.....	34
Chapter 7 Business Operations.....	36
24/7 Operations.....	36
Staffing.....	36
Uniforms.....	36
Safety First.....	36
Risk Management.....	36
Site Security.....	37
Maintenance and Refurbishing.....	37
Sales and Pricing.....	37
Job Site Standard Operating Procedure.....	38
Chapter 8 Bonus Marketing Efforts.....	72-96

EXHIBIT D
CURRENT FRANCHISEES AND
FRANCHISEES THAT HAVE LEFT THE SYSTEM

**CURRENT FRANCHISEES
December 31, 2019-2020**

<u>Franchisee</u>	<u>Business Phone</u>	<u>Address</u>	<u>City</u>	<u>State</u>
<u>Eric Allen</u>	<u>623-252-7965</u>	<u>11435 West Buckeye Suite 104-171, Avondale Arizona 85323</u>	<u>Avondale</u>	<u>Arizona</u>
<u>Nathan Plett</u>	<u>602-803-3476</u>	<u>700 N 16th Street Ste 120-379, Phoenix AZ 85020</u>	<u>Phoenix</u>	<u>Arizona</u>
<u>Kyle Chiasson</u>	<u>720-893-9352</u>	<u>9457 S. University Blvd., Suite 166, Highlands Ranch, CO 80126</u>	<u>Highlands Ranch</u>	<u>Colorado</u>
<u>Cheryl Chiasson</u>	<u>720-571-1010</u>	<u>9457 S. University Blvd., Suite 516, Highlands Ranch, CO 80126</u>	<u>Highlands Ranch</u>	<u>Colorado</u>
<u>Kyle Chiasson</u>	<u>720-893-9352</u>	<u>9457 S. University Blvd., Suite 166, Highlands Ranch, CO 80126</u>	<u>Highlands Ranch</u>	<u>Colorado</u>
<u>John and Jenny Pelczarski</u>	<u>720-841-0026</u>	<u>17011 Lincoln Ave #135, Parker CO 80134</u>	<u>Parker</u>	<u>Colorado</u>
<u>Michael Martinez</u>	<u>720-620-3272</u>	<u>10343 Federal Blvd Unit J #435, Westminster CO 80260</u>	<u>Westminster</u>	<u>Colorado</u>
<u>Robert Riley</u>	<u>863-576-5303</u>	<u>5337 N Socrum Loop Suite 317, Lakeland FL 33809</u>	<u>Lakeland</u>	<u>Florida</u>
<u>Chris DeWolfe</u>	<u>678-582-8440</u>	<u>2146 Roswell Road #108, Marietta Georgia 30062</u>	<u>Marietta</u>	<u>Georgia</u>
<u>Jason Cooper</u>	<u>859-620-6331</u>	<u>2335 Buttermilk Crossing #153, Crescent Springs Kentucky 41017</u>	<u>Crescent Springs</u>	<u>Kentucky</u>
<u>James Herold</u>	<u>702-819-7950</u>	<u>10040 Cheyenne Ave #170-77, Las Vegas NV 89129</u>	<u>Las Vegas</u>	<u>Nevada</u>
<u>Eric Murphy</u>	<u>336-590-1988</u>	<u>265 Eastchester Drive Ste 133 #174, High Point, NC 27262</u>	<u>High Point</u>	<u>North Carolina</u>
<u>Tony Westmoreland</u>	<u>704-425-3066</u>	<u>516-D River Highway #275, Mooresville, NC 28117</u>	<u>Mooresville</u>	<u>North Carolina</u>
<u>Kris Elliott</u>	<u>803-373-1679</u>	<u>1670 Springdale Dr. Unit 9 PMB 137, Camden SC 29020</u>	<u>Camden</u>	<u>South Carolina</u>

FRANCHISEES THAT HAVE LEFT THE SYSTEM - December 31, 2020

FRANCHISE E	PHONE TE	ADDRESS	TELEPHONE TY	STAT E
Eric Allen	Arizona	11435 West Buckeye Suite 104-171, Avondale Arizona 85323	623-252-7965	
Kyle Chiasson	Colorado	9457 S. University Blvd., Suite 166, Highlands Ranch, CO 80126	720-893-9352	
Cheryl Chiasson	Colorado	9457 S. University Blvd., Suite 516, Highlands Ranch, CO 80126	720-571-1010	
Kyle Chiasson	Colorado	9457 S. University Blvd., Suite 166, Highlands Ranch, CO 80126	720-893-9352	
John Pelezarski	Colorado	17011 Lincoln Ave #135, Parker CO 80134	720-841-0026	
Robert Riley	Florida	5337 N Soerum Loop Suite 317, Lakeland FL 33809	863-576-5303	
Jason Benton	404-948-4161 Georgia	1270 Caroline Street NE Suite D120 #369, Atlanta GA 30307	Atlanta 404-948-4161	Georgi a
Tom Morton	Georgia 912-400-4047	5710 Ogeechee Rd #200-321, Savannah GA 31405	912-400-4043 Savannah	Georgi a
Chris DeWolfe	Georgia	2146 Roswell Road #108, Marietta Georgia 30062	678-582-8440	
Jason Cooper	Kentucky	2335 Buttermilk Crossing #153, Crescent Springs, Kentucky 41017	859-620-6331	
James Herold	Nevada	10040 Cheyenne Ave #170-77, Las Vegas NV 89129	702-819-7950	
Tony Westmoreland	North Carolina	516 D River Highway #275, Mooresville, NC 28117	704-425-3066	
Kris Elliott	South Carolina	1670 Springdale Drv., Unit 9 PMB 137, Camden SC 29020	803-373-1679	

FRANCHISEES THAT HAVE LEFT THE SYSTEM - December 31, 2019

NONE

TRANSFEREES - December 31, 2019-2020

NONE

If you buy this franchise, your contact information may be disclosed to other buyers when you enter or leave the franchise system.

EXHIBIT E
TRADEMARK-SPECIFIC FRANCHISEE ASSOCIATIONS AND
INDEPENDENT FRANCHISEE ASSOCIATIONS

NONE

**EXHIBIT F
STATE ADDENDA TO
FRANCHISE DISCLOSURE DOCUMENT**

STATE OF ILLINOIS

The Franchise Disclosure Document is amended as follows:

1. For choice of law purposes, and for the interpretation and construction of the Franchise Agreement, the Illinois Franchise Disclosure Act, 815 ILCS 705 governs.
2. No action for liability under the Illinois Franchise Disclosure Act shall be maintained unless brought before the expiration of 3 years after the Act or transaction constituting the violation upon which it is based, the expiration of 1 year after the Franchisee becomes aware of facts or circumstances reasonably indicating that he may have a claim for relief in respect to conduct governed by the Act, or 90 days after delivery to the Franchisee of a written notice disclosing the violation, whichever shall first expire.
3. Illinois law governs the Franchise Agreement (without regard to conflict of laws), and jurisdiction and venue for court litigation shall be in Illinois.
4. Any provision in the Franchise Agreement that designates jurisdiction or venue in a forum outside the State of Illinois is void, provided that a Franchise Agreement may provide for arbitration in a forum outside of Illinois.
5. The conditions under which a franchise can be terminated and your rights upon non-renewal may be affected by the Illinois Franchise Disclosure Act of 1987.
6. The Illinois Franchise Disclosure Act provides that any provision in the Franchise Agreement which designates jurisdiction or venue in a forum outside of Illinois is void with respect to any cause of action which otherwise is enforceable in Illinois.
7. Any condition, stipulation, or provision purporting to bind any person acquiring any franchise to waive compliance with any provision of this Act or any other laws of this State is void. This shall not prevent any person from entering into a settlement agreement or executing a general release regarding a potential or actual lawsuit filed under any of the provisions of the Illinois Franchise Disclosure Act, nor shall it prevent the arbitration any claims pursuant to the provisions of Title 9 of the United States Code.

STATE OF INDIANA

1. ITEM 8 of the Disclosure Document is amended to add the following:

Under Indiana Code Section 23-2-2.7-1(4), the franchisor will not obtain money, goods, services, or any other benefit from any other person with whom the franchisee does business, on account of, or in relation to, the transaction between the franchisee and the other person, other than for compensation for services rendered by the franchisor unless the benefit is promptly accounted for and transmitted by the franchisee.

2. ITEMS 6 and 9 of the Disclosure Document are amended to add the following:

The franchisee will not be required to indemnify franchisor for any liability imposed upon franchisor as a result of franchisee's reliance upon or use of procedures or products which were required by franchisor; if such procedures or products were utilized by franchisee in the manner required by franchisor.

3. ITEM 17 of the Disclosure Document is amended to add the following:

Indiana Code 23-2-2.7-1(7) makes unlawful unilateral termination of a franchise unless there is a material violation of the Franchise Agreement, and termination is not in bad faith.

Indiana Code 23-2-2.7-1(5) prohibits a prospective general release of claims subject to the Indiana Deceptive Franchise Practices Law.

ITEM 17(r) is amended subject to Indiana Code 23-2-2.7-1(9) to provide that the post-term non-competition covenant shall have a geographical limitation of the territory granted to franchisee.

ITEM 17(u) is amended to provide that arbitration between a franchisee and franchisor will be conducted in Indiana or a site mutually agreed upon.

ITEM 17(v) is amended to provide that franchisees will be permitted to commence litigation in Indiana for any cause of action under Indiana Law.

ITEM 17(w) is amended to provide that in the event of a conflict of law, Indiana Law governs any cause of action which arises under the Indiana Disclosure Law or the Indiana Deceptive Franchise Practices Act.

STATE OF MARYLAND

The Franchise Disclosure Document is amended to add the following:

Based upon the franchisor's financial condition, the Maryland Securities Commissioner has required a financial assurance. Therefore, all initial fees and payments owed by franchisees shall be deferred until the franchisor completes its pre-opening obligations under the franchise agreement.

In Item 17 and the Franchise Agreement requires you to sign a general release. The general release required as a condition of renewal, termination, or transfer will not apply to any liability under the Maryland Franchise Registration and Disclosure Law.

In Item 17 and the Franchise Agreement, we require you to arbitrate in Colorado using Colorado law. This is amended to provide that a franchisee may bring a lawsuit in Maryland for claims arising under the Maryland Franchise Registration and Disclosure Law.

In Item 17 and the Franchise Agreement, we require Colorado law to prevail. This is amended to provide that in the event of a conflict of laws to the extent required by the Maryland Franchise Registration and Disclosure Law, Maryland law shall prevail.

Item 17 and the Franchise Agreement provides for termination upon bankruptcy. This provision may not be enforceable under federal bankruptcy law (11 U.S.C. Section 101, et seq.).

Item 17 is amended to state: "Any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within 3 years after the grant of the franchise."

In Item 17, all representations requiring prospective franchisees to assent to a release, estoppel, or waiver of liability are not intended to nor shall they act as a release, estoppel, or waiver of any liability incurred under the Maryland Franchise Registration and Disclosure Law.

The Closing Acknowledgment that is attached to the Franchise Agreement is amended to state: "All representations requiring prospective franchisees to assent to a release, estoppel or waiver of liability are not intended to nor shall they act as a release, estoppel or waiver of any liability incurred under the Maryland Franchise Registration and Disclosure Law."

STATE OF MINNESOTA

The following Minnesota-specific language must be included in an exhibit attached to the Franchise Disclosure Document and also to the franchise agreements:

- Minnesota Statutes, Section 80C.21 and Minnesota Rules 2860.4400(J) prohibit the franchisor from requiring litigation to be conducted outside Minnesota, requiring waiver of a jury trial, or requiring the franchisee to consent to liquidated damages, termination penalties, or judgment notes. In addition, nothing in the Franchise Disclosure Document or agreement(s) can abrogate or reduce (1) any of the franchisee's rights as provided for in Minnesota Statutes, Chapter 80C or (2) franchisee's rights to any procedure, forum, or remedies provided for by the laws of the jurisdiction.
- With respect to franchises governed by Minnesota law, the franchisor will comply with Minnesota Statutes, Section 80C.14, Subd. 3-5, which require (except in certain specified cases) (1) that a franchisee be given 90 days' notice of termination (with 60 days to cure) and 180 days' notice for non-renewal of the franchise agreement and (2) that consent to the transfer of the franchise will not be unreasonably withheld.
- The franchisor will protect the franchisee's rights to use the trademarks, service marks, trade names, logotypes, or other commercial symbols or indemnify the franchisee from any loss, costs, or expenses arising out of any claim, suit, or demand regarding the use of the name.
- Minnesota considers it unfair not to protect the franchisee's right to use the trademarks. Refer to Minnesota Statutes, Section 80C.12, Subd. 1(g).
- Minnesota Rules 2860.4400(D) prohibits a franchisor from requiring a franchisee to assent to a general release.
- The franchisee cannot consent to the franchisor obtaining injunctive relief. The franchisor may seek injunctive relief. See Minn. Rules 2860.4400J. Also, a court will determine if a bond is required.
- The Limitations of Claims section must comply with Minnesota Statutes, Section 80C.17, Subd. 5. 3.

STATE OF NORTH DAKOTA

THE SECURITIES COMMISSIONER HAS HELD THE FOLLOWING TO BE UNFAIR, UNJUST OR INEQUITABLE TO NORTH DAKOTA FRANCHISEES (NDCC SECTION 51-19-09):

~~a. Restrictive Covenants: Franchise disclosure documents that disclose the existence of covenants restricting competition contrary to NDCC Section 9-08-06, without further disclosing that such covenants will be subject to the statute.~~

~~b. Situs of Arbitration Proceedings: Franchise agreements providing that the parties must agree to the arbitration of disputes at a location that is remote from the site of the franchisee's business.~~

~~c. Restrictions on Forum: Requiring North Dakota franchisees to consent to the jurisdiction of courts outside of North Dakota.~~

~~d. Liquidated Damages and Termination Penalties: Requiring North Dakota franchisees to consent to liquidated damages or termination penalties.~~

~~e. Applicable Laws: Franchise agreements that specify that they are to be governed by the laws of a state other than North Dakota.~~

~~f. Waiver of Trial by Jury: Requiring North Dakota Franchises to consent to the waiver of a trial by jury.~~

~~g. Waiver of Exemplary & Punitive Damages: Requiring North Dakota Franchisees to consent to a waiver of exemplary and punitive damage.~~

~~h. General Release: Franchise Agreements that require the franchisee to sign a general release upon renewal of the franchise agreement.~~

~~i. Limitation of Claims: Franchise Agreements that require the franchisee to consent to a limitation of claims. The statute of limitations under North Dakota law applies.~~

~~j. Enforcement of Agreement: Franchise Agreements that require the franchisee to pay all costs and expenses incurred by the franchisor in enforcing the agreement. The prevailing party in any enforcement action is entitled to recover all costs and expenses, including attorney's fees.~~

~~_____~~ **STATE OF SOUTH DAKOTA**

~~_____~~ We will defer the collection of any fees from you until we have delivered all of our pre-opening services to you, and you are open for business. At that time, we will collect the fees.

STATE OF VIRGINIA

In recognition of the restrictions contained in Section 13.1-564 of the Virginia Retail Franchising Act, the Franchise Disclosure Document for Amazing Athletes Franchise Systems, Inc. for use in the Commonwealth of Virginia shall be amended as follows:

Additional Disclosure.

The State Cover Page is amended to include the following **RISK FACTORS**

3.—— THE FRANCHISOR AND FRANCHISEE EACH AGREE THAT HE, SHE, OR IT WILL BE LIMITED TO BRINGING ANY ACTION AGAINST THE OTHER WITHIN 1 YEAR OF THE DATE THAT THE FACTS WHICH GIVE RISE TO THE CLAIM WERE DISCOVERED OR 1 YEAR FROM THE DATE THAT SUCH FACTS REASONABLY SHOULD HAVE BEEN DISCOVERED.

4. IF FRANCHISEE OBTAINS FINANCING FROM THE FRANCHISOR, THE FRANCHISEE'S SPOUSE MAY BE REQUIRED TO SIGN A PERSONAL GUARANTY MAKING SUCH SPOUSE JOINTLY AND SEVERALLY LIABLE FOR THE OBLIGATIONS WHICH ALSO PLACES THE SPOUSES PERSONAL ASSETS AT RISK. YOU MAY WANT TO CONSIDER THIS WHEN MAKING A DECISION TO PURCHASE THIS FRANCHISE OPPORTUNITY.

5. WE BOTH AGREE TO WAIVE THE RIGHT TO A JURY TRIAL AND TO BE AWARDED EXEMPLARY, PUNITIVE, OR CONSEQUENTIAL DAMAGES.

6. **THERE MAY BE OTHER RISKS CONCERNING THIS FRANCHISE.**

Item 3 is amended to say:

No person previously identified in Item 2 of this Disclosure Document has been involved as a debtor in proceedings under the U.S. Bankruptcy Code.

The following statements are added to Item 17.h:

Pursuant to Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to cancel a franchise without reasonable cause. If any grounds for default or termination stated in the Franchise Agreement does not constitute "reasonable cause," as that term may be defined in the Virginia Retail Franchising Act or the laws of Virginia, that provision may not be enforceable.

STATE OF WISCONSIN

The Wisconsin Fair Dealership Law, Chapter 135 of the Wisconsin Statutes supersedes any provision of the Franchise Agreement if such provision is in conflict with that law. The Franchise Disclosure Document, the Franchise Agreement, and the Supplemental Agreements are amended accordingly.

EXHIBIT G
FINANCIAL STATEMENTS

BOR FRANCHISING, LLC

Financial Statements As Of December 31, 2020, 2019
And 2018

Together With Independent Auditors' Report

JDS professional
group
certified public accountants, consultants and advisors

INDEPENDENT AUDITORS' REPORT

To Management and the Owners of
BOR Franchising, LLC:

We have audited the accompanying financial statements of BOR Franchising, LLC (the "Company"), which comprise the balance sheet as of December 31, 2020 and the related statements of operations, owner's equity and cash flows for the year then ended, and the related notes to the financial statements.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material error.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Members:

American Institute of Certified Public Accountants • Colorado Society of Certified Public Accountants

10303 E. Dry Creek Road, Suite 400 • Englewood, CO 80112 • 303 771 0123 • 303 771 0078 fax

Independent Auditors' Report (Continued)

Opinion

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of BOR Franchising, LLC as of December 31, 2020, and the results of its operations and cash flows for the year then ended in accordance with accounting principles generally accepted in the United States of America.

Prior Year Financial Information

The financial statements of BOR Franchising, LLC as of December 31, 2019 and 2018, were audited by other auditors, whose reports dated March 8, 2020 and April 29, 2019, respectively, expressed unmodified opinions on those statements.

JDS Professional Group

March 24, 2021

BOR FRANCHISING, LLC

Balance Sheets

As Of December 31, 2020, 2019, and 2018

Page -3-

	<u>2020</u>	<u>2019</u>	<u>2018</u>
ASSETS			
Current Assets:			
Cash and cash equivalents	\$ 185,894	\$ 217,265	\$ 158,927
Accounts receivable - net of allowance	<u>45,896</u>	<u>35,603</u>	<u>25,036</u>
Total Current Assets	231,790	252,868	183,963
Non-current Assets:			
Investments	<u>8,013</u>		
TOTAL ASSETS	<u><u>\$ 239,803</u></u>	<u><u>\$ 252,868</u></u>	<u><u>\$ 183,963</u></u>
LIABILITIES AND OWNER'S EQUITY			
Current Liabilities:			
Accounts payable	\$ 5,495	\$ 5,479	\$ 999
Accrued expenses	<u>13,355</u>	<u>2,653</u>	<u>4,485</u>
Total Current Liabilities	<u>18,850</u>	<u>8,132</u>	<u>5,484</u>
Owner's Equity:			
Paid in capital	1,000	1,000	26,000
Retained earnings	<u>219,953</u>	<u>243,736</u>	<u>152,479</u>
Total Owner's Equity	<u>220,953</u>	<u>244,736</u>	<u>178,479</u>
TOTAL LIABILITIES AND OWNER'S EQUITY	<u><u>\$ 239,803</u></u>	<u><u>\$ 252,868</u></u>	<u><u>\$ 183,963</u></u>

The accompanying notes are an integral part of the financial statements.

BOR FRANCHISING, LLC

Statements of Operations

For the Years Ended December 31, 2020, 2019, and 2018

Page -4-

	<u>2020</u>	<u>2019</u>	<u>2018</u>
Revenue:			
Franchise fees	\$ 78,000	\$ 103,000	\$ 137,600
Opening franchise equipment package	104,000	84,000	140,300
Royalties	180,536	127,877	65,583
Technology and support fees	<u>180,501</u>	<u>140,254</u>	<u>86,677</u>
Total Revenue	<u>543,037</u>	<u>455,131</u>	<u>430,160</u>
Operating Expenses:			
Franchise support expenses	139,242	126,559	174,146
General and administrative expenses	108,423	136,615	84,688
Marketing expenses	<u>4,155</u>	<u>700</u>	<u>18,847</u>
Total Operating Expenses	<u>251,820</u>	<u>263,874</u>	<u>277,681</u>
NET INCOME	<u><u>\$ 291,217</u></u>	<u><u>\$ 191,257</u></u>	<u><u>\$ 152,479</u></u>

The accompanying notes are an integral part of the financial statements.

BOR FRANCHISING, LLC

Statements Of Owners' Equity
For The Years Ended December 31, 2020, 2019 and 2018

Page -5-

	<u>2020</u>	<u>2019</u>	<u>2018</u>
Beginning owners' equity	\$ 244,736	\$ 178,479	\$
Net contributions (distributions)	(315,000)	(125,000)	26,000
Net income	291,217	191,257	152,479
ENDING OWNERS' EQUITY	<u><u>\$ 220,953</u></u>	<u><u>\$ 244,736</u></u>	<u><u>\$ 178,479</u></u>

The accompanying notes are an integral part of the financial statements.

BOR FRANCHISING, LLC

Statements Of Cash Flows

For The Years Ended December 31, 2020, 2019 and 2018

Page -6-

	<u>2020</u>	<u>2019</u>	<u>2018</u>
Cash flows from operating activities:			
Net income	\$ 291,217	\$ 191,257	\$ 152,479
Adjustments to reconcile net income to net cash provided by operating activities:			
Depreciation			4,500
Changes in operating assets and liabilities:			
Accounts receivable	(10,293)	(10,567)	(25,036)
Accounts payable	16	4,480	999
Accrued expenses	10,702	(1,832)	4,485
Net cash provided by operating activities	<u>291,642</u>	<u>183,338</u>	<u>137,427</u>
Cash flows from investing activities:			
Purchases of investments	(8,013)		
Purchases of property and equipment			(4,500)
Net cash (used in) investing activities	<u>(8,013)</u>		<u>(4,500)</u>
Cash flows from financing activities:			
Owner (distributions) contributions	(315,000)	(125,000)	26,000
Net cash (used in) provided by financing activities	<u>(315,000)</u>	<u>(125,000)</u>	<u>26,000</u>
NET INCREASE (DECREASE) IN CASH	(31,371)	58,338	158,927
Cash - Beginning of year	<u>217,265</u>	<u>158,927</u>	
CASH - END OF YEAR	<u>\$ 185,894</u>	<u>\$ 217,265</u>	<u>\$ 158,927</u>

The accompanying notes are an integral part of the financial statements.

BOR FRANCHISING, LLC

Notes To Financial Statements
For The Years Ended December 31, 2020, 2019 and 2018

Page -7-

(1) Description Of The Business

BOR Franchising, LLC (the “Company”) was incorporated under the laws of the State of Colorado on January 10, 2018. The Company is engaged in the business of franchising BOR franchises that provide restoration services to customers across the United States.

The following table summarizes the franchise activity for the Company’s overall system for the year ended December 31 as follows:

	<u>2020</u>	<u>2019</u>	<u>2018</u>
Franchises at the beginning of the year	13	11	3
Franchises sold and operational	1	2	8
Franchises closed	0	0	0
Franchises at the end of year	<u>14</u>	<u>13</u>	<u>11</u>

(2) Summary Of Significant Accounting Policies

Basis of Presentation

The financial statements of the Company have been prepared in accordance with accounting principles generally accepted in the United States of America.

Use of Estimates

The preparation of financial statements in conformity with accounting principals generally accepted in the United States of America (“GAAP”) requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosures of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Risks and Uncertainties

The global community has been under a significant threat from coronavirus (“COVID-19”). The extent to which the COVID-19 pandemic impacts the Company’s business, results of operations and financial condition will depend on future developments, which are still uncertain and cannot be predicted. Even after the COVID-19 pandemic has subsided, the Company may continue to experience adverse impacts to its business as a result of any economic recession or depression that has occurred or may occur in the future. Therefore, the Company cannot reasonably estimate the impact at this time.

Cash and Cash Equivalents

For purposes of the statement of cash flows, cash and cash equivalents include demand deposits, and other highly liquid investments with original maturities of three months or less. The Company does not have any cash equivalents.

Accounts Receivable

Accounts receivable are stated at net invoice amounts. An allowance for doubtful accounts is established based on a specific assessment of the creditworthiness of the franchise. All amounts deemed to be uncollectible are charged against the allowance for doubtful accounts in the period that determination is made. The allowance for doubtful accounts on accounts receivable balances was \$0, \$4,874, and \$0 for the years ended December 31, 2020, 2019 and 2018, respectively.

Concentrations of Credit Risk

The Company grants credit in the normal course of business to franchisees in the United States. The Company periodically performs credit analysis and monitors the financial condition of its franchisees to reduce credit risk. The Company performs ongoing credit evaluations of its franchisees but generally does not require collateral to support accounts receivable.

The Company's cash demand deposits are held at financial institutions at which deposits are insured up to \$250,000 by the FDIC. As of December 31, 2020, 2019, and 2018, the Company's cash demand deposits did not exceed the FDIC's insurance limit.

Advertising Expenses

The Company expenses advertising costs as incurred. Such advertising is used to recruit qualified potential franchise candidates. Advertising expense for the years ended December 31, 2020, 2019 and 2018 was \$4,155, \$700 and \$18,847, respectively.

Fair Value Measurements

The Company follows *Fair Value Measurements*, which among other things requires enhanced disclosures about investments that are measured and reported at fair value and establishes a framework for measuring fair value. That framework provides a fair value hierarchy that prioritizes the inputs to valuation techniques used to measure fair value. The hierarchy gives the highest priority to unadjusted quoted prices in active markets for identical assets or liabilities (Level 1 measurements) and the lowest priority to unobservable inputs (Level 3 measurements). The three levels of the fair value hierarchy under the standard are described below:

Level 1 Inputs to the valuation methodology are unadjusted quoted prices for identical assets or liabilities in active markets that the Company has the ability to access.

Level 2 Inputs to the valuation methodology include:

- Quoted prices for similar assets or liabilities in active markets;
- Quoted prices for identical or similar assets or liabilities in inactive markets;
- Inputs other than quoted prices that are observable for the asset or liability;
- Inputs that are derived principally from or corroborated by observable market data by correlation or other means.

If the asset or liability has a specified (contractual) term, the Level 2 input must be observable for substantially the full term of the asset or liability.

Level 3 Inputs to the valuation methodology are unobservable and significant to the fair value measurement.

The asset's or liability's fair value measurement level within the fair value hierarchy is based on the lowest level of any input that is significant to the fair value measurement. Valuation techniques used need to maximize the use of observable inputs and minimize the use of unobservable inputs.

Following is a description of the valuation methodologies used for assets measured at fair value.

Life insurance policy: Valued at the cash surrender value as reported by the insurance company.

The methods described above may produce a fair value calculation that may not be indicative of net realizable value or reflective of future fair values. Furthermore, while the Company believes its valuation methods are appropriate and consistent with other market participants, the use of different methodologies or assumptions to determine the fair value of certain financial instruments could result in a different fair value measurement at the reporting date.

In general, investments are exposed to various risks, such as interest rate, credit and overall market volatility risk. Due to the level of risk associated with certain investments, it is reasonably possible that changes in the values of the investments will occur in the near term and that such changes could materially affect the investment balances and the amounts reported in the balance sheets.

The carrying amount reported in the balance sheets for cash, accounts receivable, accounts payable and accrued expenses approximate fair value because of the immediate or short-term maturities of these financial instruments.

Revenue Recognition

On January 1, 2019, the Company adopted Topic 606 and ASU 2014-09 *Revenue from Contracts with Customers* and all subsequent amendments to the ASU (collectively, "ASC 606").

Franchise Fees and Opening Package

Domestic franchise agreements entered after 2011 are standardized contracts with nearly identical terms for each franchise. Initial setup fees, training costs, and opening packages are required to be purchased prior to commencing operations and are due within 60 days of signing the franchise agreement. These revenues are considered fully earned once the franchise commences operations.

Franchise Royalties

Pursuant to the current franchise agreements, franchises are required to pay royalty fees which are charged at the franchise level and determined based on a percentage of monthly gross sales. If the minimum levels of revenues are not achieved, a fixed fee is charged. These fees are billed and recognized when earned on a monthly basis.

Technology and Franchise Support Fees

Franchises are required to purchase on-going training, software and support fees. These fees are billed and considered fully earned on a monthly basis.

Subsequent Events

The Company has performed an evaluation of subsequent events through March 24, 2021, which is the date the financial statements were available to be issued, and has considered any relevant matters in the preparation of the financial statements and footnotes.

(3) Income Taxes

The Company is a single member limited liability company and has elected to be treated as a pass-through entity for income tax purposes and, as such, is not subject to income taxes. Rather, all items of taxable income, deductions and tax credits are passed through to and are reported by its owner on the respective income tax returns. Accordingly, the Company is not required to take any tax positions in order to qualify as a pass-through entity. The Company is required to file and does file tax returns with the Internal Revenue Service and other taxing authorities. Accordingly, these financial statements do not reflect a provision for income taxes and the Company has not taken other tax positions which must be considered for disclosure.

The Company is no longer subject to U.S. federal tax audits on its Form 1040 by taxing authorities for years ending prior to December 31, 2017. The Company is no longer subject to state tax audits on its Form 1040 state tax return by taxing authorities for years ending prior to December 31, 2016. The years subsequent to this year contain matters that could be subject to differing interpretations of applicable tax laws and regulations. Although the outcome of tax audits is uncertain, the Company believes no issues would arise.

BOR FRANCHISING, LLC

Notes To Financial Statements

For The Years Ended December 31, 2020, 2019 and 2018

Page -11-

(4) Investments

The Company considers the life insurance policies of its franchise owners to be a Level 3 investment measured at fair value on a recurring basis as of December 31, 2020. Following is the reconciliation of its Level 3 investment as of December 31, 2020:

Beginning balance	\$
Purchase of investment	8,013
Ending balance	<u>\$ 8,013</u>

The fair value of the life insurance policies is based upon the cash surrender value, which is the cash amount that would be offered to the Company from the issuing life carrier upon cancellation of the contract. Management believes that the sensitivity in the fair value measurement of the life insurance is related to market fluctuations, as the investments held in the life insurance are primarily marketable securities.



Accounting and Tax Solutions

BOR FRANCHISING, LLC

FINANCIAL STATEMENTS

FOR THE YEARS ENDED

DECEMBER 31, 2019 and 2018

BOR FRANCHISING, LLC
AUDITED FINANCIAL STATEMENTS

TABLE OF CONTENTS

Independent Auditor's Report	1
Balance Sheet	2
Statement of Operations	3
Statement of Owners' Equity	4
Statement of Cash Flows	5
Notes to the Financial Statements	6

March 8, 2020

SUBJECT: AUTHORIZATION TO USE ACCOUNTANT'S AUDIT REPORT AND FINANCIAL STATEMENTS

To whom it may concern:

By signature of this letter, I, Richard X. Robinett, C.P.A., hereby authorize BOR Franchising, LLC to use the prepared audited financial statements as of December 31, 2019, the accompanying footnotes, and the Independent Auditor's Report as an exhibit within the required franchise disclosure document for BOR Franchising, LLC.

Richard X. Robinett, C.P.A., takes no responsibility for and will not express an opinion or any other form of assurance on any other information presented in the disclosure document.

Sincerely,

Richard Robinett

Richard X. Robinett, C.P.A. LLC

INDEPENDENT AUDITOR'S REPORT

To: The Board of Directors of
BOR Franchising, LLC
Greenwood Village, CO

Report on the Financial Statements

We have audited the accompanying financial statements of BOR Franchising, LLC which comprise the balance sheet as of December 31, 2019 and 2018, and the related statements of income, changes in owners' equity, and cash flows for the years then ended, and the related notes to the financial statements.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of BOR Franchising, LLC as of December 31, 2019 and 2018, and the results of its operations and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

Richard Robinett

Richard X. Robinett, C.P.A. LLC

BOR FRANCHISING, LLC
BALANCE SHEET
AS OF DECEMBER 31,

ASSETS

Current Assets	2019	2018
Cash and cash equivalents	\$ 217,265	\$ 158,927
Accounts receivable - net of allowance	35,603	\$ 25,036
Total Current Assets	<u>252,868</u>	<u>183,963</u>
Non-Current Assets		
Equipment	4,500	\$ 4,500
Accumulated depreciation	<u>(4,500)</u>	<u>(4,500)</u>
Total Non-Current Assets	-	-
 TOTAL ASSETS	 <u>\$ 252,868</u>	 <u>\$ 183,963</u>

LIABILITIES AND OWNERS' EQUITY

Current Liabilities		
Credit card payable	\$ 5,479	\$ 999
Accrued expenses	<u>2,653</u>	<u>\$ 4,485</u>
Total Long Term Liabilities	8,132	5,484
Owners' Equity		
Paid in capital	1,000	26,000
Retained earnings (deficit)	<u>243,736</u>	<u>152,479</u>
Total Owners' Equity (deficit)	244,736	178,479
 Total Liabilities and Owners' Equity	 <u>\$ 252,868</u>	 <u>\$ 183,963</u>

See accompanying notes to the financial statements and accountant's audit report

BOR FRANCHISING, LLC
STATEMENT OF OPERATIONS
FOR THE PERIODS ENDING DECEMBER 31,

REVENUE	2019	2018
Opening franchise equipment packages	\$ 84,000	140,300
Franchise fees	103,000	137,600
Technology and franchise support fees	140,254	86,677
Franchise royalties	127,877	65,583
TOTAL REVENUE	<u>455,131</u>	<u>430,160</u>
OPERATING AND ADMINISTRATIVE EXPENSES		
Franchise support expenses	126,559	174,146
General and administrative expenses	136,615	84,688
Marketing expenses	700	18,847
TOTAL OPERATING EXPENSES	<u>263,874</u>	<u>277,681</u>
NET INCOME (LOSS)	<u>\$ 191,257</u>	<u>\$ 152,479</u>

See accompanying notes to the financial statements and accountant's audit report

BOR FRANCHISING, LLC
STATEMENT OF OWNERS' EQUITY
FOR THE PERIODS ENDING DECEMBER 31,

	<u>2019</u>	<u>2018</u>
Beginning owners' equity	\$ 178,479	\$ -
Contributions by owner	(125,000)	26,000
Current year net income	191,257	152,479
Ending owners' equity	<u>\$ 244,736</u>	<u>\$ 178,479</u>

See accompanying notes to the financial statements and accountant's audit report

BOR FRANCHISING, LLC
STATEMENT OF CASH FLOWS
FOR THE PERIODS ENDED DECEMBER 31,

	<u>2019</u>	<u>2018</u>
CASH FLOWS FROM OPERATING ACTIVITIES		
Net income	\$ 191,257	\$ 152,479
Adjs to reconcile net income to cash used in operating activities:		
Accounts receivable	(10,567)	(25,036)
Depreciation	-	4,500
Credit card payable	4,480	999
Accrued expenses	<u>(1,832)</u>	<u>4,485</u>
Net Cash Provided By Operating Activities	183,338	137,427
CASH FLOWS FROM INVESTING ACTIVITIES		
Equipment	<u>-</u>	<u>(4,500)</u>
Net cash flows from investing activities	-	(4,500)
CASH FLOWS FROM FINANCING ACTIVITIES		
Owner contribution	<u>(125,000)</u>	<u>26,000</u>
Net Cash Used By Financing Activities	(125,000)	26,000
NET CHANGE IN CASH	58,338	158,927
CASH & CASH EQUIVALENTS, Beginning of the year	158,927	-
CASH & CASH EQUIVALENTS, End of the year	<u>\$ 217,265</u>	<u>\$ 158,927</u>

See accompanying notes to the financial statements and accountant's audit report

BOR FRANCHISING, LLC

NOTES TO THE FINANCIAL STATEMENTS

DECEMBER 31, 2019

Note 1: Description of the Company

BOR Franchising, LLC (The Company) was incorporated under the laws of the State of Colorado on January 10, 2018. The Company currently operates in numerous states. The Company is engaged in the business of franchising BOR franchises across the United States.

Note 2: Summary of Significant Accounting Policies

Use of Estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosures of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Cash and Cash Equivalents

The Company considers all highly liquid instruments purchased with an original maturity of three months or less to be cash equivalents. There were no cash equivalents as of December 31, 2019 or 2018. Financial instruments that potentially subject The Company to concentrations of credit risk consist of cash on deposit with a financial institution. The total on deposit is fully insured by the Federal Deposit Insurance Corporation (FDIC). The Company's cash balance at December 31, 2019 and 2018 of \$217,265 and \$158,927, respectively is below the insured limit of \$250,000.

Accounts Receivable

Accounts receivable primarily consist of amounts due from franchisees for royalties and franchise fees earned by the Company but not yet collected as well as unbilled miscellaneous billings for items such as insurance, training, and equipment. Interest and late fees may also be charged on overdue accounts. An account is considered past due based on stated invoice terms. The Company experienced a \$4,874 loss related to receivables from individual franchisees as of December 31, 2019 and believes all other accounts to be collectible. Therefore, the Company has provided an allowance for uncollectible accounts as of December 31, 2019. The Company did not provide an allowance of as of December 31, 2018 for uncollectible accounts.

Concentrations of Credit Risk

The Company grants credit in the normal course of business to franchisees in the United States. The Company periodically performs credit analysis and monitors the financial condition of its franchisees to reduce credit risk. The Company performs ongoing credit evaluations of its franchisees but generally does not require collateral to support accounts receivable.

BOR FRANCHISING, LLC

NOTES TO THE FINANCIAL STATEMENTS

DECEMBER 31, 2019

Note 2: Summary of Significant Accounting Policies (continued)

Property and Equipment

Property and equipment are stated at cost. Depreciation is provided over the estimated useful lives for owned assets and the shorter of the estimated economic life or related lease term for leasehold improvements.

Initial Franchise Fees and Related Franchise Costs

Initial franchise fees paid by franchisees are recognized as revenue when all material services and conditions required to be performed by the Company have been substantially completed, which is generally when the franchise commences operations. Initial franchise fees collected by the Company before all material services and conditions are substantially performed are recorded as deferred franchise revenue.

Deferred franchise costs represent certain costs incurred to develop new franchises and are expensed when the related revenue is recognized, generally when the franchise commences operations. Franchise costs will not be deferred in excess of the amount to be recognized.

Franchise Royalties

Pursuant to the various franchise agreements, U.S. franchisees are required to pay the Company royalties based on a percentage of sales of 7%, which are recognized when earned.

Accounting Pronouncements issued but Not Yet Adopted or Currently in Effect Revenue from Contracts with Customers (Topic 606)

In May 2014, the Financial Accounting Standards Board (FASB) issued Accounting Standards Update (ASU) 2014-09, Revenue from Contracts with Customers (Topic 606), which is a comprehensive new revenue recognition standard that will supersede existing revenue recognition guidance. The core principle of the guidance is that an entity should recognize revenue to depict the transfer of promised goods or services to customer in an amount that reflects the consideration to which the entity expects to be entitled in exchange for those goods or services. FASB issued ASU 2015-14 that deferred the effective date for the Company until annual periods beginning after December 15, 2018 which is December 31, 2019. Earlier adoption is permitted subject to certain limitations. The amendments in this update are required to be applied retrospectively to each prior reporting period presented or with the cumulative effect being recognized at the date of initial application. The Company has implemented this ASU on these financial statements.

Subsequent Events

The Company has evaluated all subsequent events through the auditors' report date, which is the date the financial statement were available to be issued. There were no material subsequent events that required recognition or additional disclosure in these financial statements.

BOR FRANCHISING, LLC

**NOTES TO THE FINANCIAL STATEMENTS
DECEMBER 31, 2019**

Note 3: Income Taxes

The Company is an LLC, which is wholly owned by its sole Member. The Company will reports all income and expenses on the Member's tax return and thus will not have its own tax return as a disregarded entity. As such, income taxes are the responsibility of the Company's Member, and therefore no provision for income tax is provided in the accompanying financial statements.

Note 4: Commitments and Contingencies

Litigation

In the normal course of business, the Company may be party to litigation. The Company has not been party to any litigation as of the auditors' report date, which is the date the financial statements were available to be issued. The Company maintains insurance to cover certain actions.

**EXHIBIT H
APPLICATION**

BOR FRANCHISING, LLC
CONFIDENTIAL FRANCHISE QUESTIONNAIRE

BOR FRANCHISING, LLC

I submit the following information as my complete and true personal and financial information as of the date shown below. I expressly authorize any past or present employer, any law enforcement agency, federal, state, or local governmental agency, or any person who has personal knowledge of my character, work experience or criminal records to release this information to BOR Franchising, LLC. I understand that the reporting agencies will make the results of the credit, criminal and other background checks available to BOR Franchising, LLC, and that it may use those results in determining whether to grant me a franchise. I understand that BOR Franchising, LLC is relying upon all the above information as a material factor in considering my application, and I therefore agree to promptly notify BOR Franchising, LLC of any material change in any of the information provided.

BOR Franchising, LLC agrees not to use any confidential information obtained through this confidential questionnaire for any purpose except to evaluate and engage in discussions concerning a potential franchise relationship between applicant and R. F. Bunker.

BOR Franchising, LLC agrees not to disclose any confidential information to any third parties except as may be required by the law or a court order.

Completing this confidential questionnaire does not obligate either party to proceed with any transaction, and each party reserves the right, in its sole discretion, to terminate all discussions concerning franchise opportunities.

Signature _____
Print Name: _____
Date: _____

Applicant's Name _____

Spouse/Partner Name: _____*

Address: _____

Telephone Number: _____

Email Address: _____

Birthdate: _____

Your Education: _____

Are you a Veteran: Yes No

*** If you have a spouse, partner, civil partner, or family member that will participate in the business, that person must separately apply.**

1. Are you a United States citizen: Yes No

2. If you are not a citizen, do you have a permanent visa that allows you to remain indefinitely in the United States: Yes No

If you answer to numbers 1 and 2 are "no", then you will not be awarded a franchise

3. If you answer to number 2 is "yes" what type of visa do you have?
_____.

4. Do you have a driver's license? Yes No

5. If your answer to number 4 was "yes":

a. What state issued the license: _____

b. License number: _____

6. Have you been convicted of a felony Yes No

7. Have you been charged or are you now under indictment in any court for a crime for which you could be imprisoned for more than six months? Yes No

8. Are you subject to any court order that restrains you from harassing, stalking, or threatening another person: Yes No

9. Where are you currently employed: _____

a. How long have you been employed here: _____

b. What is your current position: _____

c. What is your current salary or wage: _____

10. What is your employment history for the past 5 years:

<u>Company Name</u>	<u>Type of Business</u>	<u>Title</u>	<u>Date</u>
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

11. What do you like most about your current job?:

12. What do you like least about your current job?:

13. On the basis of your past experience, what do you believe your strengths are?:

14. On the basis of your you past experience, what do you believe your weaknesses are?:

15. Have you ever owned your own business? Yes No

16. If you answered “yes” to number 17, please tell us about the business:

a. What type of business: _____

b. Dates of operation: _____

c. Why did you stop the business: _____

d. What did you like about the business?:

e. What did you dislike about the business:

17. Do you have business management experience: Yes No

If “yes”, please describe:

If “no” who will personally manage the business? _____

18. If you are awarded a franchise, when will you be able to start? _____

19. In what city and state do you wish to open the business: _____

20. Please include on a separate sheet any other information that you think may be relevant.

PERSONAL FINANCIAL STATEMENT

21. Annual reported income to the IRS for the past 3 calendar years:

20__ : _____
 20__ : _____
 20__ : _____

22. Please complete the below financial statement

ASSETS	VALUE	LIABILITIES	WHEN DUE	MONTHLY PAYMENT
Cash on Hand		Credit Card Balances		
Savings		Income Taxes Due for Current Year		
Retirement Accounts		Residence - 1st Mortgage		
Marketable Securities		Residence - 2d Mortgage		
Money Due to You from Others		Equity Loans		
Residence		Other Real Estate Loans		
Real Estate Other				
Household and Personal Goods		Other Outstanding Loans		
Ownership Interest in any Business		Other Liabilities		
Automobiles and other Motorized Vehicles (including Boats)				
Other Assets:				
			NET WORTH	
TOTAL ASSETS		TOTAL LIABILITIES		

23. How much money do you have immediately available to invest in the business?

24. What is the source of these immediately available funds?

25. Have you filed for bankruptcy in the past 10 years? Yes No

26. If your answer to question 25 is “yes”, please provide the following information

- a. Date of filing: _____
- b. Date of discharge: _____
- c. Location of filing (state): _____
- d. The filing/action number
of the filing: _____
- e. Parties to the filing: _____

27. Please provide on a separate sheet any other information you think may be relevant to your financial status.

I CERTIFY THAT THE INFORMATION PROVIDED IN THIS CONFIDENTIAL QUESTIONNAIRE IS TRUE AND ACCURATE TO THE BEST OF MY KNOWLEDGE.

I FURTHER AGREE THAT BY SIGNING BELOW, I AGREE THAT SHOULD THE ANSWER TO ANY QUESTION CHANGE, OR SHOULD MY FINANCIAL CONDITION CHANGE IN ANY MATERIAL WAY THAT I WILL NOTIFY BOR FRANCHISING, LLC WITH A WRITTEN UPDATE.

Signature _____
Print Name: _____
Date: _____

CREDIT AND CRIMINAL BACKGROUND CHECK RELEASE FORM

I understand that an initial and ongoing credit and criminal background check is a condition of being considered if I am to purchase a franchise from BOR Franchising, LLC Group, LLC. (BOR Franchising, LLC)

I consent to BOR Franchising, LLC obtaining my criminal conviction history from any law enforcement agency, criminal background service provider, municipality, state, and/or the FBI. I understand that BOR Franchising, LLC will obtain this information at the time I apply to become a franchisee and during the term of my franchise agreement. The criminal history record, as received from the reporting entity may include arrest and conviction data, plea bargains, deferred adjudication, as well as social security verification. It may also include information regarding driving history. I understand that I will have a limited opportunity to review the criminal history and a process is available for clarification if I dispute the record as received.

I further consent to BOR Franchising, LLC obtaining my credit history from all three credit reporting agencies. I understand that BOR Franchising, LLC will obtain this information at the time I apply to become a franchisee and during the term of my franchise agreement.

I hereby release and agree to indemnify BOR Franchising, LLC and its officers, directors, employees and agents harmless from and against any and all liability, expense (including court cost and attorneys' fees) and claims for damage of any nature whatsoever resulting from the investigation of my background in connection with my application to, and ongoing performance as a franchisee.

I certify that the information provided in this form is true and complete. I understand that false or misleading information given in my application to purchase a franchise, any interview(s), any other documents given to BOR Franchising, LLC, or on this form will render my application void, and will result in my not being able to purchase a franchise. I authorize you to make a criminal background investigation and other such investigations as are necessary in arriving at the decision to permit me to purchase a franchise.

I further understand and agree that should any criminal or credit background checks done during the term of the franchise agreement disclose any material change in my status, the same may result in the termination of my franchise.

initials

BOR Franchising, LLC will keep this form on file for the term of my franchise agreement and for a period of two (2) years following its termination for any reason.

SIGNATURE PAGE FOLLOWS

Signature: _____

Print Name: _____
First **Middle** **Last**

Date: _____

Date of Birth: _____

Social Security No.: _____

Address: _____

Driver's License No.: _____

State of Issuance: _____

State Effective Dates

The following states have franchise laws that require that the Franchise Disclosure Document be registered or filed with the state, or be exempt from registration: California, Hawaii, Illinois, Indiana, Maryland, Michigan, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Virginia, Washington, and Wisconsin.

This document is effective and may be used in the following states, where the document is filed, registered, or exempt from registration, as of the Effective Date stated below:

STATE	EFFECTIVE DATE
Illinois	April 1, 2020 Pending
Indiana	April 9, 2020 Pending
Maryland	Pending
Michigan	March 6, 2020 Pending
Minnesota	May 5, 2020 Pending
North Dakota Virginia	Pending
South Dakota	March 30, 2020
Wisconsin	March 24, Pending 2020

~~Connecticut – January 17, 2020 (One-time filing)~~
~~Florida – March 12, 2018 AIN: BF 51845~~
~~Kentucky – May 22, 2018 (One-time filing)~~
~~Nebraska – March 2, 2018 (One-time filing)~~
~~Texas – March 2, 2018 (One-time filing).~~
~~Utah – February 23, 2019~~

Other states may require registration, filing, or exemption of a franchise under other laws, such as those that regulate the offer and sale of business opportunities or seller-assisted marketing plans.

**EXHIBIT I
RECEIPTS**

RECEIPT

This disclosure document summarizes certain provisions of the franchise agreement and other information in plain English. Read this disclosure document and all agreements carefully.

If BOR Franchising, LLC offers you a franchise, we must provide this disclosure document to you 14 calendar days before you sign a binding agreement or make a payment to us or an Affiliate in connection with the proposed franchise sale.

New York and Rhode Island law requires that we give you this disclosure document at the earlier of the first personal meeting or 10 business days before the execution of the franchise or other agreement or the payment of any consideration that relates to the franchise relationship. Michigan and Oregon require that we give you this disclosure document at least 10 business days before the execution of any binding franchise or other agreement or the payment of any consideration, whichever occurs first.

If BOR Franchising, LLC does not deliver this disclosure document on time or if it contains a false or misleading statement, or a material omission, a violation of federal and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580 and to the New York State Department of Law, 120 Broadway, 23rd floor, New York, N.Y. 10271, and the appropriate state agency identified on Exhibit A.

Date of Issuance: March ~~18, 2020~~ 24, 2021

The Franchisor is BOR Franchising, LLC, 5231 S. Quebec Street, Suite 303, Greenwood Village, Colorado 80111.

The franchise seller for this offering is Nick-Anthony Zamucen, 5231 S. Quebec Street, Suite 303, Greenwood Village, Colorado 80111, 888-510-0603.

BOR Franchising, LLC authorizes the respective state agencies identified in Exhibit A to receive services of process for it in the particular state.

I have received a disclosure document dated March ~~18, 2020~~ 24, 2021, that included the following Exhibits:

- Exhibit A. List of State Agencies/Agents for Service of Process
- Exhibit B. Franchise Agreement
- Exhibit C. Table of Contents
- Exhibit D. Current Franchisees and Franchisees that Have Left the System
- Exhibit E. Trademark Specific Franchisee Associations and Independent Franchisee Associations
- Exhibit F. State Specific Addenda
- Exhibit G. Financial Statements
- Exhibit H. Application
- Exhibit I. Receipts

Prospective Franchisee

Date Signed

You should return one copy of the signed receipt by signing, dating, and mailing it to BOR Franchising, LLC, 5231 S. Quebec Street, Suite 303, Greenwood Village, Colorado 80111.

RECEIPT

This disclosure document summarizes certain provisions of the franchise agreement and other information in plain English. Read this disclosure document and all agreements carefully.

If BOR Franchising, LLC offers you a franchise, we must provide this disclosure document to you 14 calendar days before you sign a binding agreement or make a payment to us or an Affiliate in connection with the proposed franchise sale.

New York and Rhode Island law requires that we give you this disclosure document at the earliest of the first personal meeting or 10 business days before the execution of the franchise or other agreement or the payment of any consideration that relates to the franchise relationship. Michigan and Oregon require that we give you this disclosure document at least 10 business days before the execution of any binding franchise or other agreement or the payment of any consideration, whichever occurs first.

If BOR Franchising, LLC does not deliver this disclosure document on time or if it contains a false or misleading statement, or a material omission, a violation of federal and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580 and to the New York State Department of Law, 120 Broadway, 23rd floor, New York, N.Y. 10271, and the appropriate state agency identified on Exhibit A.

Date of Issuance: March ~~18, 2021~~ 24, 2020

The Franchisor is BOR Franchising, LLC, 5231 S. Quebec Street, Suite 303, Greenwood Village, Colorado 80111.

The franchise seller for this offering is Nick-Anthony Zamucen, 5231 S. Quebec Street, Suite 303, Greenwood Village, Colorado 80111, 888-510-0603.

BOR Franchising, LLC authorizes the respective state agencies identified in Exhibit A to receive services of process for it in the particular state.

I have received a disclosure document dated March ~~18, 2020~~ 24, 2021, that included the following Exhibits:

- Exhibit A. List of State Agencies/Agents for Service of Process
- Exhibit B. Franchise Agreement
- Exhibit C. Table of Contents
- Exhibit D. Current Franchisees and Franchisees that Have Left the System
- Exhibit E. Trademark Specific Franchisee Associations and Independent Franchisee Associations
- Exhibit F. State Specific Addenda
- Exhibit G. Financial Statements
- Exhibit H. Application
- Exhibit I. Receipts

Prospective Franchisee

Date Signed

You should return one copy of the signed receipt by signing, dating, and mailing it to BOR Franchising, LLC, 5231 S. Quebec Street, Suite 303, Greenwood Village, Colorado 80111.