

# FRANCHISE DISCLOSURE DOCUMENT

FP Franchising, Inc.  
A Florida Corporation  
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West Palm Beach, FL 33411  
(561) 640-7367  
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[andrewtitus@ufgcorp.com](mailto:andrewtitus@ufgcorp.com)



The franchisee will own and operate a Fully Promoted® franchise which operates a full service branded apparel and promotional products business.

The total investment necessary to begin operation of a Fully Promoted location is from \$119,555 to \$354,287. These amounts include \$90,795 to \$244,597, that must be paid to the franchisor and \$0 to \$3,500 that must be paid to the franchisor's affiliate.

The disclosure document summarizes certain provisions of your franchise agreement and other information in plain English. Read this disclosure document and all accompanying agreements carefully. You must receive this disclosure document at least 14 calendar days before you sign a binding agreement with or make any payment to the franchisor or an affiliate in connection with the proposed franchise sale. **Note, however, that no governmental agency has verified the information contained in this document.**

You may wish to receive your disclosure document in another format that is more convenient to you. To discuss the availability of disclosures in different formats, contact a Franchise Development Specialist at 2121 Vista Parkway, West Palm Beach, FL 33411, (888) 816-6749.

The terms of your contract will govern your franchise relationship. Do not rely on the disclosure document alone to understand your contract. Read all of your contract carefully. Show your contract and this disclosure document to an advisor, like a lawyer or accountant.

Buying a franchise is a complex investment. The information in this disclosure document can help you make up your mind. More information on franchising such as "A Consumer's Guide to Buying a Franchise," which can help you understand how to use this disclosure document is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, D.C. 20580. You can also visit the FTC's home page at [www.ftc.gov](http://www.ftc.gov) for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

**Issue Date: March 25, 2024**

## How to Use This Franchise Disclosure Document

Here are some questions you may be asking about buying a franchise and tips on how to find more information:

Question	Where to Find Information
How much can I earn?	Item 19 may give you information about outlet sales, costs, profits or losses. You should also try to obtain this information from others, like current and former franchisees. You can find their names and contact information in Item 20 or <u>Exhibit D</u> .
How much will I need to invest?	Items 5 and 6 list fees you will be paying to the franchisor or at the franchisor's direction. Item 7 lists the initial investment to open. Item 8 describes the suppliers you must use.
Does the franchisor have the financial ability to provide support to my business?	Item 21 or <u>Exhibit C</u> includes financial statements. Review these statements carefully.
Is the franchise system stable, growing, or shrinking?	Item 20 summarizes the recent history of the number of company-owned and franchised outlets.
Will my business be the only Fully Promoted in my area?	Item 12 and the "territory" provisions in the franchise agreement describe whether the franchisor and other franchisees can compete with you.
Does the franchisor have a troubled legal history?	Items 3 and 4 tell you whether the franchisor or its management have been involved in material litigation or bankruptcy proceedings.
What's it like to be a Fully Promoted franchisee?	Item 20, <u>Exhibit D</u> , or <u>Exhibit H</u> lists current and former franchisees. You can contact them to ask about their experiences.
What else should I know?	These questions are only a few things you should look for. Review all 23 Items and all Exhibits in this disclosure document to better understand this franchise opportunity. See the table of contents.

## What You Need To Know About Franchising *Generally*

**Continuing responsibility to pay fees.** You may have to pay royalties and other fees even if you are losing money.

**Business model can change.** The franchise agreement may allow the franchisor to change its manuals and business model without your consent. These changes may require you to make additional investments in your franchise business or may harm your franchise business.

**Supplier restriction.** You may have to buy or lease items from the franchisor or a limited group of suppliers the franchisor designates. These items may be more expensive than similar items you could buy on your own.

**Operating restrictions.** The franchise agreement may prohibit you from operating a similar business during the term of the franchise. There are usually other restrictions. Some examples may include controlling your location, your access to customers, what you sell, how you market, and your hours of operation.

**Competition from franchisor.** Even if the franchise agreement grants you a territory, the franchisor may have the right to compete with you in your territory.

**Renewal.** Your franchise agreement may not permit you to renew. Even if it does, you may have to sign a new agreement with different terms and conditions in order to continue to operate your franchise business.

**When your franchise ends.** The franchise agreement may prohibit you from operation a similar business after your franchise ends even if you still have obligations to your landlord or other creditors.

## Some States Require Registration

Your state may have a franchise law, or other law, that requires franchisors to register before offering or selling franchises in the state. Registration does not mean that the state recommends the franchise or has verified the information in this document. To find out if your state has a registration requirement, or to contact your state, use the agency information in [Exhibit F](#).

Your state also may have laws that require special disclosures or amendments be made to your franchise agreement. If so, you should check the State Specific Addenda. See the Table of Contents for the location of the State Specific Addenda.

### Special Risks to Consider About *This* Franchise

Certain states require that the following risk(s) be highlighted:

1. **Out-of-State Dispute Resolution.** The franchise agreement requires you to resolve disputes with us by arbitration or litigation only in Florida. Out-of-state arbitration or litigation may force you to accept a less favorable settlement for disputes. It may also cost you more to arbitrate or to litigate with us in Florida than in your own state.

We use the services of one or more FRANCHISE BROKERS or referral sources to assist us in selling our franchise. A franchise broker or referral source represents us, not you. We pay this person a fee for selling our franchise or referring you to us. You should be sure to do your own investigation of the franchise.

Certain states may require other risks to be highlighted. Check the “State Specific Addenda” (if any) to see whether your state requires other risks to be highlighted.

**THE FOLLOWING APPLY TO TRANSACTIONS GOVERNED BY  
THE MICHIGAN FRANCHISE INVESTMENT LAW ONLY**

**The state of Michigan prohibits certain unfair provisions that are sometimes in franchise documents. If any of the following provisions are in these franchise documents, the provisions are void and cannot be enforced against you.**

Each of the following provisions is void and unenforceable if contained in any documents relating to a franchise:

- (a) A prohibition on the right of a franchisee to join an association of franchisees.
- (b) A requirement that a franchisee assent to a release, assignment, novation, waiver, or estoppel which deprives a franchisee of rights and protections provided in this act. This shall not preclude a franchisee, after entering into a franchise agreement, from settling any and all claims.
- (c) A provision that permits a franchisor to terminate a franchise prior to the expiration of its term except for good cause. Good cause shall include the failure of the franchisee to comply with any lawful provision of the franchise agreement and to cure such failure after being given written notice thereof and a reasonable opportunity, which in no event need be more than 30 days, to cure such failure,
- (d) A provision that permits a franchisor to refuse to renew a franchise without fairly compensating the franchisee by repurchase or other means for the fair market value at the time of expiration, of the franchisee's inventory, supplies, equipment, fixtures, and furnishings. Personalized materials which have no value to the franchisor and inventory, supplies, equipment, fixtures, and furnishings not reasonably required in the conduct of the franchise business are not subject to compensation. This subsection applies only if: (i) the term of the franchise is less than 5 years and (ii) the franchisee is prohibited by the franchise or other agreement from continuing to conduct substantially the same business under another trademark, service mark, trade name, logotype, advertising, or other commercial symbol in the same area subsequent to the expiration of the franchise or the franchisee does not receive at least 6 months advance notice of franchisor's intent not to renew the franchise.
- (e) A provision that permits the franchisor to refuse to renew a franchise on terms generally available to other franchisees of the same class or type under similar circumstances. This section does not require a renewal provision.
- (f) A provision requiring that arbitration or litigation be conducted outside this state. This shall not preclude the franchisee from entering into an agreement, at the time of arbitration, to conduct arbitration at a location outside this state.
- (g) A provision which permits a franchisor to refuse to permit a transfer of ownership of a franchise, except for a good cause. This subdivision does not prevent a franchisor from exercising a right of first refusal to purchase the franchise. Good cause shall include, but is not limited to:
  - (i) The failure of the proposed transferee to meet the franchisor's then current reasonable qualifications or standards.
  - (ii) The fact that the proposed transferee is a competitor of the franchisor or subfranchisor.
  - (iii) The unwillingness of the proposed transferee to agree in writing to

comply with all lawful obligations.

- (iv) The failure of the franchisee or proposed transferee to pay any sums owing to the franchisor or to cure any default in the franchise agreement existing at the time of the proposed transfer.

(h) A provision that requires the franchisee to resell to the franchisor items that are not uniquely identified with the franchisor. This subdivision does not prohibit a provision that grants to a franchisor a right of first refusal to purchase the assets of a franchise on the same terms and conditions as a bona fide third party willing and able to purchase those assets, nor does this subdivision prohibit a provision that grants the franchisor the right to acquire the assets of a franchise for the market or appraised value of such assets if the franchisee has breached the lawful provisions of the franchise agreement and has failed to cure the breach in the manner provided in subdivision (c).

(i) A provision which permits the franchisor to directly or indirectly convey, assign, or otherwise transfer its obligations to fulfill contractual obligations to the franchisee unless provision has been made for providing the required contractual services.

**THE FACT THAT THERE IS A NOTICE OF THIS OFFERING ON FILE WITH THE ATTORNEY GENERAL DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION, OR ENDORSEMENT BY THE ATTORNEY GENERAL.**

Any questions regarding this notice should be directed to:

State of Michigan  
Department of Attorney General  
**CONSUMER PROTECTION DIVISION**  
Attention: Franchise Section  
G. Mennen Williams Building, First Floor  
525 West Ottawa Street  
Lansing, Michigan 48933  
Telephone Number: (517) 373-7117

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## **ATTACHED EXHIBITS**

Exhibit A	Franchise Agreement with Schedules and State Franchise Agreement Addenda
Exhibit B	Deposit Receipt
Exhibit C	Financial Statements
Exhibit D	List of Franchisees
Exhibit E	Table of Contents for Operating Manual
Exhibit F	Agents for Service of Process/State Administrators
Exhibit G	General Release Agreement
Exhibit H	List of Terminated, Cancelled or not Renewed Franchisees
Exhibit I	Compliance Certificate
Exhibit J	Confidentiality and Nondisclosure Agreement
Exhibit K	Disclosure Document Addenda
Exhibit L	State Effective Dates
Exhibit M	Disclosure Document Receipt



## **ITEM 1**

### **THE FRANCHISOR AND ANY PARENTS, PREDECESSORS AND AFFILIATES**

To simplify the language of this Disclosure Document “Company,” “us” or “we” refers to **FP Franchising, Inc.** (the “Franchisor”). “You” means the person, including any owner, partner or corporation who is looking at our franchise.

The Company is a corporation incorporated in February 2000 in the State of Florida. Our principal place of business is 2121 Vista Parkway, West Palm Beach, Florida 33411. We do business under our corporate name, FP Franchising, Inc., and our trade names “Fully Promoted” and “EmbroidMe.” We do not have any predecessors or a parent entity. Our agents for service of process are listed in Exhibit F to this Disclosure Document.

### **COMPANY HISTORY**

In April 2000, we opened the first EmbroidMe retail location as a company store in West Palm Beach, Florida. In September 2000, we began franchising EmbroidMe businesses and today have 273 franchise locations in 10 countries. In January 2017, we modified our principal trademark for the retail location from “EmbroidMe” to “Fully Promoted,” although Fully Promoted retail locations will also continue to use our EmbroidMe trademark in their operations. In March 2023, our corporate name was amended to FP Franchising, Inc.

We now grant franchises to qualified persons for the right to own and operate a Fully Promoted business (the “Business”) under the terms of our standard Franchise Agreement (a copy is attached as Exhibit A).

We sold our corporately owned retail location as a franchise in August 2001. We do not have any company owned or operated units. We have not previously offered franchises in any other line of business.

### **DESCRIPTION OF A FULLY PROMOTED BUSINESS**

The Company offers to you, our customer, the right to own and operate a full service Fully Promoted location (a “Location”). In your Location, you will use our trademark, trade name, proven and sophisticated procedures and trade secrets. You will service retail, organization and business customers by providing them with embroidered, screen-printed apparel and/or advertising and promotional product merchandise along with marketing campaigns for a variety of printed marketing materials, lead generation services and general marketing services. Embroidered, screen-printed apparel and advertising and promotional merchandise will include specific items such as golf/polo shirts, caps, jackets, denim, uniforms, logo reproduction, outerwear, towels, t-shirts, bags, aprons, photographic gifts, pens, mouse pads, cups/mugs and magnetic business cards. Your competitors include independent marketing and advertising businesses and embroidery shops, franchisees of other marketing, sign, print and advertising businesses, certain catalog companies that embroider, online businesses and uniform companies. Your customer base will primarily be small to medium sized businesses, along with corporations and organizations. Fully Promoted is truly a one-stop shop for small and medium-sized businesses and organizations. We are the place customers come to get customers!

Many states and/or municipalities regulate embroidery and the retail sale of apparel. The State of California requires an embroidery shop to register as a garment manufacturer and pay an annual fee of \$750 to \$2,500. There also will be other local, state and federal laws applicable to your Fully Promoted business. We encourage you to make further inquiries and seek legal counsel about these laws.

## AFFILIATES AND SUBSIDIARIES

The Company is a member of the Starpoint Brands division of United Franchise Group, an affiliated group of companies located at 2121 Vista Parkway, West Palm Beach, Florida 33411, whose franchising companies are:

1. **Sign\*A\*Rama Inc.** (“Signarama”), the world’s largest franchisor of retail sign shops, that has been in franchising since 1987 and has 673 locations in 22 countries;
2. **Transworld Business Advisors, LLC** (“TBA”), a franchisor of business brokerage agencies that also provide franchise referral lead services that has been franchising since December 2010 and currently has agencies servicing 451 franchised territories and 1 affiliated territory in 8 countries;
3. **Venture X Franchising, LLC** (“VTX”), a franchisor of co-working, collaborative office facilities, that has been franchising since March 2016 and currently has 56 locations in 7 countries;
4. **Great Greek Franchising, LLC** (“TGG”), a franchisor of fast-casual restaurants specializing in Greek and Mediterranean food that has been franchising since January 2018 and currently has 24 franchise locations and 8 affiliated locations;
5. **Graze Craze Franchising, LLC** (“GCZ”), a franchisor of stores offering grazing and charcuterie style cuisine. It has been franchising since June 2021 and currently has 39 locations;
6. **OE Franchising, LLC** (“OE”), a franchisor of businesses providing shared office services, including live answering service and telephone call management, executive suites, temporary office use, conference and training room use, and co-working/drop in workspace. It has been franchising since May 2022 and currently has 78 franchised locations and 1 affiliated location;
7. **Exit Factor, LLC** (“EXF”), a franchisor of businesses providing business coaching and consulting services to business owners that has been franchising since September 2023 and currently has locations servicing 4 affiliated territories;
8. **CK Franchising, LLC** (“CK”), a franchisor of quick service restaurants offering pizza, pasta, cannoli, and other Italian-style food items, under the brand name “Cannoli Kitchen Pizza®”. It has been franchising since September 2023 and currently has 6 affiliated locations; and
9. **IO Franchising, LLC** (“IO”), a franchisor of businesses providing shared office services, virtual offices and communications solutions that has been franchising since February 2024 and currently has 55 locations in 2 countries.

Please note that United Franchise Group is a collection of affiliated and legally distinct franchising-related brands. The brands within United Franchise Group, which offer franchises that sell products or services to the general public, are collectively known as Starpoint Brands.

United Franchise Group is not the same as Franchisor’s 50% owner UFG Synergies, LLC. Neither United Franchise Group nor Starpoint Brands are an owner or parent company of any kind. Starpoint Brands and United Franchise Group are tradenames for a group of separate and legally distinct franchising and franchising-related brands, which are affiliated with one another but separate and legally distinct business entities.

The location and territory information disclosed above for our affiliates Signarama, TBA, VTX, OE, EXF, CK, and IO is as of December 31, 2023. The location and territory information disclosed above for our affiliate TGG as of April 30, 2023, and GCZ and is as of June 30, 2023.

Our affiliate, Franchise Real Estate, Inc. (“Franchise Real Estate”) is a Florida real estate services corporation which was incorporated in the State of Florida in October 2002. Franchise Real Estate’s principal business address is 2121 Vista Parkway, West Palm Beach, Florida 33411. Franchise Real Estate offers real estate services and assistance to our franchisees including, retail site selection, lease negotiation, construction management, store design and layout, and assistance with obtaining building renovation costs.

The Signarama, TBA, VTX, TGG, GCZ, OE, EXF, CK, and IO franchises are different businesses than the Fully Promoted Business described in this Franchise Disclosure Document. The companies are affiliated by common, but not identical ownership and none of them own any capital stock in any of the other companies. We have not and none of these affiliates has offered franchises in any other line of business.

## **ITEM 2**

### **BUSINESS EXPERIENCE**

#### **Ray Titus – Chief Executive Officer and Chairman of the Board – West Palm Beach, FL**

- Chief Executive Officer of IO since November 2023; CK since May 2023; EXF since May 2022; OE since April 2022; GCZ since March 2021; Resource Operations International, LLC d/b/a Preveer (“Preveer”), a franchisor of businesses offering to contract out various services in West Palm Beach, FL, from August 2019 to July 2022; Network Lead Exchange, LLC (“NLX”), a franchisor of local chapters that belong to an online business networking site in West Palm Beach, FL, from July 2018 to February 2024; TGG since November 2017; J.S. Subs, LLC (“JSS”), a franchisor of restaurants in West Palm Beach, FL, from April 2015 to June 2022; Greener Energy, LLC (“SuperGreen”), a franchisor of businesses offering sustainability advisory services, energy auditing, sustainability planning, and energy efficient products and services in West Palm Beach, FL, from October 2010 to December 2020; Experimax Franchising, LLC (“EXM”), a franchisor of retail computer stores that buy, sell, repair and refurbish pre-owned electronics in West Palm Beach, FL from June 2013 to August 2021; and Signarama since January 2008.
- Managing Member of VTX since September 2015.
- Manager of TBA since October 2010.
- Chairman of the Board of Fully Promoted since January 2008.

#### **Ellen Titus Lee – Secretary/Treasurer and Director – West Palm Beach, FL**

- Secretary/Treasurer of the Company since its founding in February 2000.

#### **Brady Lee – Chief Operating Officer– West Palm Beach, FL**

- Chief Operating Officer of IO since November 2023; CK since May 2023; EXF since May 2022; OE since April 2022; GCZ since March 2021; TGG, VTX, TBA, Fully Promoted and Signarama since June 2020; NLX from June 2020 to February 2024; Preveer from June 2020 to July 2022; JSS from June 2020 to June 2022; and SuperGreen from June 2020 to December 2020.
- President of GCZ from January 2022 to December 2022; EXM in from November 2020 to August 2021; and Accurate Franchising, Inc., a consulting business in West Palm Beach, FL, from January 2019 to June 2020.

**Todd Newton – Chief Financial Officer – West Palm Beach, FL**

- Chief Financial Officer of IO since November 2023; CK since May 2023; EXF since May 2022; OE since April 2022; GCZ since March 2021; Preveer from August 2019 to July 2022; NLX from July 2018 to February 2024; TGG since November 2017; VTX since September 2015; JSS from April 2015 to June 2022; EXM from June 2013 to August 2021; TBA since October 2010; SuperGreen from October 2010 to December 2020; and Fully Promoted and Signarama since January 2007.

**Andrew Titus – President – West Palm Beach, FL**

- President of Fully Promoted since December 2022.
- Executive Vice President of Signarama since January 2022; Preveer from January 2022 to July 2022; JSS from January 2022 to June 2022; and GCZ, NLX, TGG, VTX, TBA and Fully Promoted from January 2022 to December 2022.
- Regional Vice President of GCZ from June 2021 to December 2021; Preveer, NLX, TGG, VTX, JSS, TBA, Fully Promoted, and Signarama from March 2020 to December 2021; EXM from March 2020 to August 2021; and SuperGreen from March 2020 to December 2020.
- Regional Manager of NLX, TGG, VTX, JSS, EXM, SuperGreen, TBA, Fully Promoted and Signarama from August 2019 to March 2020.

**Michelle Longueira – Vice President of Operations – West Palm Beach, FL**

- Vice President of Operations of Fully Promoted since December 2018.

**Tipton Shonkwiler – Senior Executive – West Palm Beach, FL**

- Senior Executive of IO since February 2024; CK and EXF since September 2023; OE since May 2022; GCZ since June 2021; NLX from November 2020 to February 2024; Preveer from November 2020 to July 2022; TGG, VTX, TBA, Fully Promoted and Signarama since January 2020; JSS from January 2020 to June 2022; EXM from January 2020 to August 2021; and SuperGreen from January 2020 to December 2020.
- Director of Global Sales of EXM and Fully Promoted from January 2020 to November 2020.
- International Director of NLX from January 2019 to December 2019; TGG from November 2017 to December 2019; and VTX, JSS, EXM, SuperGreen, TBA, Fully Promoted and Signarama from December 2015 to December 2019.

**A.J. Titus – Senior Executive – West Palm Beach, FL**

- Senior Executive of IO since February 2024; CK and EXF since September 2023; OE since May 2022; GCZ since June 2021; TGG, VTX, TBA and Fully Promoted since November 2020; NLX from November 2020 to February 2024; Preveer from November 2020 to July 2022; JSS from November 2020 to June 2022; and EXM from November 2020 to August 2021.
- President of Signarama since March 2018.

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**Michael White – Chief Development Officer and Director of Sales – Durham, NC**

- Chief Development Officer (formerly known as Chief Revenue Officer) of IO since February 2024; CK and EXF since September 2023; OE since May 2022; GCZ since June 2021; TGG, VTX, TBA, Fully Promoted and Signarama since November 2020; NLX from November 2020 to February 2024; Preveer from November 2020 to July 2022; JSS from November 2020 to June 2022; and EXM from November 2020 to August 2021.
- President of VTX from January 2022 to June 2023.
- Director of Sales of IO since February 2024; OE since May 2022; GCZ from June 2021 to December 2021; Preveer from January 2020 to December 2021; NLX from January 2019 to February 2024; VTX and Fully Promoted since September 2018; Signarama from September 2018 to December 2023; TGG, JSS, and TBA from September 2018 to December 2021; EXM from December 2015 to August 2021; and SuperGreen from September 2018 to December 2020.

**Jason Anderson – Chief Strategy Officer – West Palm Beach, FL**

- President of VTX since June 2023; and OE since July 2022.
- Chief Strategy Officer of IO since February 2024; CK and EXF since September 2023; OE since May 2022; GCZ, TGG, VTX, TBA, Fully Promoted, and Signarama since January 2022; and NLX from January 2022 to February 2024.
- President of VTX from January 2019 to December 2021.

**Nick Bruckner – Senior Vice President of Sales – West Palm Beach, FL**

- Senior Vice President of Sales of IO since February 2024; CK and EXF since September 2023; OE since May 2022; GCZ since June 2021; Preveer from January 2020 to July 2022; NLX from January 2019 to February 2024; TGG since November 2017; VTX since December 2015; JSS from December 2015 to June 2022; TBA since February 2015; SuperGreen from February 2015 to December 2020; EXM from July 2014 to August 2021; Fully Promoted since October 2004; and Signarama since January 2000.

**Josh Beasley – Regional Vice President – Provo, UT – Western Region**

- Regional Vice President of IO since February 2024; CK, EXF, OE, GCZ, TGG, VTX, TBA, Fully Promoted, and Signarama since November 2023; and NLX from November 2023 to February 2024.
- VP of Sales and General Manager of Arbonne, a sales company in Provo, UT, from December 2021 to November 2023.
- Co-General Manager of DoTerra, a sales company in Seoul, South Korea, from August 2019 to December 2021.
- Director of North America Sales of Nu Skin, a sales company in Provo, UT, from December 2010 to August 2019.

**Dan Nemunaitis – Regional Vice President – Crystal Lake, IL – Midwest Region**

- Regional Vice President of IO since February 2024; CK and EXF since September 2023; OE since May 2022; GCZ since June 2021; Preveer from January 2020 to July 2022; NLX from January 2019 to February 2024; TGG since November 2017; VTX since December 2015; JSS from December 2015 to June 2022; TBA since February 2015; EXM from February 2015 to August 2021; SuperGreen from January 2014 to December 2020; Fully Promoted since December 2013 and Signarama since November 2011.

**Evan Opel – Regional Vice President – Midlothian, VA – Virginia Region**

- Regional Vice President of IO since February 2024; CK and EXF since September 2023; OE, GCZ, TGG, VTX, TBA, Fully Promoted, and Signarama since April 2022; and NLX from April 2022 to February 2024.
- Regional Director of Franchise Development of Tommy's Express Carwash, a franchise sales company in Richmond, VA, from July 2022 to March 2023.
- Regional Vice President of GCZ from May 2021 to July 2022; ROI from January 2020 to July 2022; NLX from January 2019 to July 2022; TGG from November 2017 to July 2022; JSS from December 2017 to June 2022; VTX, EXM, TBA, Fully Promoted and Signarama from December 2015 to July 2022; and SuperGreen from December 2015 to December 2020.

**Manuel Solorzano – Regional Vice President – West Palm Beach, FL – International Region**

- Regional Vice President and Director of E2 Visas of IO since February 2024; CK and EXF since September 2023; OE, GCZ, TGG, VTX, TBA, Fully Promoted and Signarama since September 2022; and NLX from September 2022 to February 2024.
- Managing Partner of WD Business Consultants, LLC, a business broker in Weston, FL, from October 2016 to August 2022.

**Dennis Stickley – Regional Vice President – Miller Place, NY – Long Island Region**

- Regional Vice President of IO, CK, EXF, OE, GCZ, TGG, VTX, TBA, Fully Promoted, and Signarama since February 2024.
- Supervisory U.S. Probation Officer of the United States Probation Department in Central Islip, NY, from February 1999 to January 2024.

**Casey Matthews – Director of Franchise Development – West Palm Beach, FL**

- Director of Franchise Development of IO since February 2024; CK and EXF since September 2023; OE, GCZ, TGG, VTX, TBA, Fully Promoted, and Signarama since December 2022; and NLX from December 2022 to February 2024.
- Development Manager (formerly known as Sales Manager) of Fully Promoted from January 2020 to December 2022; and EXM from January 2020 to August 2021.
- Regional Vice President of TGG, JSS, VTX, SuperGreen, TBA, Fully Promoted and Signarama from January 2019 to January 2020.

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**ITEM 3**  
**LITIGATION**

- A. Pending Litigation: None
- B. Litigation Against Franchisees Commenced in the Past Fiscal Year: None
- C. Completed Litigation: None
- D. Restrictive Orders:

The following injunctive order relates to Signarama, an affiliate of the Company and covers certain directors, officers and employees of Signarama:

Federal Trade Commission, Plaintiff, v. Minuteman Press International, Inc., Speedy Sign-A-Rama, USA, Inc., Roy W. Titus and Jeffrey Haber, Defendants (CV 93-2496) Filed on June 4, 1993, in the United States District Court, Eastern District of New York. The Federal Trade Commission complaint alleged that the Defendants violated Section 5(a) of the Federal Trade Commission Act and the Commission's Franchise Rule (16 CFR Part 436) by falsely representing to prospective franchisees potential gross sales levels and profitability of their franchise units, failing to disclose the obligation to pay a substantial transfer fee up on the resale of the franchise, and by making earnings claims without proper documentation and in contradiction of statements in their disclosure documents. On December 18, 1998, an injunction was filed prohibiting the Defendants, excluding Haber from doing the following: A. Making, or assisting in the making of, expressly or by implication, orally or in writing, to any prospective franchisee any statement or representation of past, present or future sales, income, or gross or net profits of any existing or prospective franchisee or group of franchisees, unless at the time of making such representation the defendant possesses written material that provides a reasonable basis for the representation. B. Violating any provision of the Franchise Rule 16 C.F.R. Part 436 or the Rule as it may later be amended and the disclosure requirements of the UFOC in effect at the time. C. Assessing or collecting a transfer/training fee from any franchisee who sells or assigns its franchise unless the selling franchisee received a copy of a disclosure statement indicating that such fee would be charged. D. Failing to monitor and investigate any complaints about compliance with the rule or the injunction. E. To cooperate with the Commission in the enforcement of this injunction.

The following order relates solely to Signarama, an affiliate of the Company:

Signarama entered into a consent order with the Securities Commissioner of Maryland in January of 1996. The matter is captioned In the Matter of Speedy Sign-A-Rama, USA, Inc. and is Case No. S-95-112. It is alleged in the consent order that Signarama sold 4 franchises in the State of Maryland after its registration under the Maryland Franchise Law had lapsed, and before it was renewed. In settlement of the matter, and while neither admitting nor denying the findings in the order, Signarama agreed to offer rescission to the 4 franchisees, adopt a compliance program intended to avoid unregistered sales and disclose the existence of the order in its franchise Disclosure Document under the Maryland Franchises Law. All four 4 Franchisees stayed with Signarama.

The following order relates solely to TGG:

TGG entered into a consent order with the Department of Financial Protection and Innovation of the State of California on August 9, 2021. The matter is captioned In the Matter of: The Commissioner of Financial Protection and Innovation v. Great Greek Franchising, LLC. The Commissioner found that

TGG removed a condition of registration that was previously imposed on the franchisor, which required franchisor to defer collection of initial franchise fees until all of its pre-opening obligations were completed and franchisees commenced doing business, without express authorization from the Department, and also failed to indicate the change in the marked copy of the FDD submitted to the Department, in violation of 10 C.C.R. § 310.122.1 and Corporations Code § 31200. Franchisor also collected franchise fees prior to completing its pre-opening obligations and franchisees opening for business, in violation of Corporations Code § 31203. In settlement of the matter, TGG agreed to desist and refrain from the violations of Corporations Code section(s) 31200, 31203, and Rule 310.122.1, pay an administrative penalty, offer rescission to each of the franchisees who were offered and sold a franchise from October 18, 2018 to August 20, 2020, and attend continuing education. As of today, TGG has mailed the rescission offers to the franchisees, paid the administrative penalty, completed the continuing education, and made all payments required under the rescission offer.

The following orders relate solely to TGG, GCZ and UFG:

On March 4, 2022, TGG, GCZ, and UFG entered into consent orders with the State of California, and its Department of Financial Protection and Innovation, as it relates to alleged violations which occurred at a trade show in California. The matters are captioned In the Matter of: The Commissioner of Financial Protection and Innovation v. Great Greek Franchising, LLC and UFG Group, Inc. dba United Franchise Group, and In the Matter of: The Commissioner of Financial Protection and Innovation v. Great Greek Franchising, LLC and UFG Group, Inc. dba United Franchise Group. It is alleged in the consent orders that, in October 2021, TGG and GCZ, holding themselves out as members of the UFG affiliated family of brands in a booth during a trade show within the state of California, provided information regarding the franchise offerings without a valid registration or exemption to offer or sell franchises in California. More specifically, a single representative of TGG, GCZ and UFG showed an individual the Graze Craze website and that the same representative made financial performance representations regarding The Great Greek Mediterranean Grill franchise system. Further, the Department concluded that the employee's actions constituted a response to an inquiry regarding GCZ franchise offering, and a later representation by a GCZ representative that all inquiries had been declined was concluded to be untruthful. As required by the consent orders, TGG, GCZ, and UFG agreed to desist and refrain from the violations of Corporations Code section(s) 31110, 31201, and 31204, pay an administrative penalty of \$5,000 each, send a Notice of Consent Order to TGG franchisees, and contract with an independent monitor for up to three years to assist with developing, implementing, and reviewing policies and procedures of its franchise sales.

Other than these actions, no litigation is required to be disclosed in this item.

#### **ITEM 4**

#### **BANKRUPTCY**

No bankruptcy information is required to be disclosed in this Item.

#### **ITEM 5**

#### **INITIAL FEES**

Except as noted below, all franchisees purchasing a new Fully Promoted franchise pay an initial franchise fee of \$49,500 when they enter into our Franchise Agreement. At least 14 days after we provide you with a copy of this Disclosure Document, together with a copy of all proposed agreements relating to the purchase of a franchise, but prior to signing the Franchise Agreement, you will be required to pay a \$9,500



deposit (commonly referred to as a “binder”). This binder is fully refundable if you do not purchase a Fully Promoted franchise. After we receive your binder, we assist you with your search for your Location. On the date you enter into your Franchise Agreement, the binder is applied against the initial franchise fee leaving a remainder of \$40,000 which must be paid at the time of signing the Franchise Agreement. The initial franchise fee is non-refundable. All current owners pay a second location franchise fee of \$39,500 that is nonrefundable and due at closing. Any conversion franchisee converting an existing branded products and marketing services business to a Fully Promoted franchise also will pay an initial franchise fee of \$29,500, which is nonrefundable and must be paid at the time of signing the Franchise Agreement. In addition, if you are purchasing an existing resale outlet, you or the seller will pay to us \$39,500 or 10% of the purchase price of the outlet (whichever is greater), or the then current transfer/training fee from the closing proceeds as described in Items 6 and 7.

Eligible United States military veterans will receive a discount of 20% of the franchise fee for their first franchise location. Eligible military veterans acquiring additional franchise locations will pay an initial franchise fee of \$29,500. An eligible veteran is a veteran who has received an honorable discharge.

Owners in good standing of certain affiliated brands (Signarama, TBA, VTX, TGG, GCZ, OE, EXF, CK, and IO) purchasing our franchise will pay a reduced nonrefundable franchise fee of \$39,500.

In addition to the initial franchise fee, you must purchase an equipment package from us, as further described in Items 7 and 8. The cost of the equipment package including shipping is \$41,295 to \$195,097 plus taxes. You have the option of adding on additional items and equipment to your equipment package, which would bring the cost to \$88,457 to \$195,097 (including shipping) plus taxes. A deposit of \$12,500 is due at the time of signing your Franchise Agreement. The balance of the purchase price, \$28,795 to \$182,597 depending on which equipment option you select, plus taxes, is due 10 days after signing a lease for the premises of your Location. The purchase is nonrefundable.

If you are purchasing a resale Location, you will be required to rebrand or refresh the branding of the existing Fully Promoted Location you are purchasing and you must purchase a resale equipment package from us which includes signage, window graphics and other items necessary to rebrand the Location. The cost of the resale equipment package including shipping and data conversion will not exceed \$25,500 plus taxes. Payment is due at the signing of the Franchise Agreement and is nonrefundable.

If purchasing a franchise, our affiliate, Franchise Real Estate assists you with site selection, lease negotiation, construction management, store design and layout and assistance with obtaining building renovation costs for your Location. You may use Franchise Real Estate’s services at your option. Franchise Real Estate may be compensated by your landlord for their services, but if you opt not to use Franchise Real Estate and you retain another real estate company for this assistance, then you will be required pay a service charge to Franchise Real Estate for their pre-opening assistance of \$3,500. This service charge will be required to be paid prior to opening your Fully Promoted Location and is non-refundable.

Except as described above, generally, the franchise establishment fee is uniformly charged, however, in certain unique limited circumstances in the past fiscal year, we have reduced a fee for a particular franchisee to as low as \$24,750.

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**ITEM 6****OTHER FEES**

<b>Name of Fee</b>	<b>Amount</b>	<b>Due Date</b>	<b>Remarks</b>
Royalty <sup>1</sup>	The greater of \$500 per month or 6% of your gross revenues up to \$600,000.00; 4% of your gross revenues from \$600,000.01 to \$1,000,000; and 2% of your gross revenues over \$1,000,000.*	Payable monthly on the 2 <sup>nd</sup> business day of the following month	Gross revenues include all revenue from the franchise location. Gross revenues do not include sales tax. The amounts of each royalty cap tier are adjusted for inflation annually on January 1.
Marketing Fee <sup>2</sup>	1% of your gross revenues or \$650 per month whichever is greater	Payable monthly on the 2 <sup>nd</sup> business day of the following month	See Item 11 for more information on marketing
Business Management System (“BMS”) Software & Website Maintenance Fee <sup>3</sup>	\$199 per month or the then current fee	Payable monthly	Payable to the Company and designated vendors
Transfer Fee	The greater of: (1) \$39,500; (2) 10% of the sale price of the franchise, or (3) the then current transfer fee at time of transfer	Prior to consummation of transfer	Payable by the seller from the proceeds of the sale of the franchise
Online Sourcing Fee <sup>4</sup>	Fees vary, currently approximate fee ranges from \$75 to \$150 per month	Payable monthly	Payable to designated vendor
Lead Generation Subscription <sup>5</sup>	\$100 to \$250	Payable monthly after the first year of operation	Payable to designated vendor
Technology Fee <sup>6</sup>	\$99 or then current fee	Payable monthly	Payable to Company or designated vendor
Employee Training Fee <sup>7</sup>	\$225 or then current fee per person attending training plus travel & hotel expenses	Payable prior to start of training program	Payable to the Company

Name of Fee	Amount	Due Date	Remarks
Renewal Fee	\$1,500	30 days before renewal	To cover costs of closing and processing paperwork
Audit <sup>8</sup>	Cost of audit plus interest on underpayment	Payable at the time of audit	Payable only if an audit shows an understatement of at least 2% on any one-month's reports
Non-compliance fee	\$250-\$500 per compliance violation	Payable on demand	Payable to Company if your business is not in compliance with Company's system specifications or a non-monetary term of the franchise agreement and you fail to correct the non-compliance after 30 days' notice. \$500 for the first violation, and \$250 per violation thereafter.

Unless indicated otherwise, the fees or payments listed above are nonrefundable. All of the fees listed above are uniformly applied to franchisees, however, in certain unique circumstances, we may reduce or waive a fee for a particular franchisee for a limited period of time.

<sup>1</sup> Our Franchise Agreement requires you to pay to us a continuing royalty payable monthly. You are prohibited from offsetting or deducting this required royalty payment in any form or fashion. On the second business day of the following month, we will obtain from your computer by electronic polling your sales figures for the prior month and will withdraw the royalties, Marketing Fee, Technology Fee and website maintenance fee from your designated bank account. We may charge you interest and/or late fees if we are unable to withdraw the royalties and other amounts due to us in a timely manner. For a detailed definition of gross revenue, please see Section 10.E of the Franchise Agreement.

\*We have a unique royalty launch incentive program for the benefit of our franchisees. If, during your first twelve (12) months of operating a new Location, your gross revenues exceed \$500,000 you will pay no Royalty Fee in your 13th month of operation. Additionally, if during your first twenty-four (24) months of operating a new Location, your gross revenues exceed \$1,000,000 you will pay no Royalty Fee in your 25th month of operation. Eligibility for this program is based on whether or not you are in compliance with the terms of your Franchise Agreement, including your timely submission of your monthly royalty statements and timely payment of all fees. For this paragraph, a new Location is a Fully Promoted location that did not exist prior to signing of the Franchise Agreement.

<sup>2</sup> This Marketing Fee is paid to an advertising fund which is currently controlled by franchisees, although we reserve the right to bring the advertising fund under our control in the future. This fee will be used for national advertising, Internet advertising and web hosting and development. The fee is subject to increase as provided by the by-laws of the advertising fund. See Item 11 for more information regarding this advertising fund. In addition, you will conduct your own local marketing as described in Item 11.

<sup>3</sup> The Software & Website Maintenance Fee is \$199 per month. This fee is for the maintenance and hosting of between 5 and 10 licenses for your administrative and sales staff for your Business Management System (“Point of Sale System” or “BMS”) software and one website license for a BMS-based business website. These licenses are initially provided to you as part of the equipment package you are required to purchase. This fee can be increased by the vendors in the future. This fee may also be increased if we introduce a new business management or point of sale system or make major modifications to your business management or point of sale system in the future. As disclosed in Item 8, you must purchase and use the Point of Sale System or BMS that we specify. Our specifications may change. If we change our specifications, you will need to effect such changes.

<sup>4</sup> The Online Sourcing Fee provides access to a promotional product sourcing data base maintained by a third-party vendor. There are a number of third-party vendors who offer promotional product sourcing data base subscriptions. Fees vary by vendor and also based on the number of users who will need access. Third party vendors may increase or decrease their fees in future years.

<sup>5</sup> Hosting and maintenance of lead generation subscription software allows you to pull local customer data for local business marketing.

<sup>6</sup> The Technology Fee is for hosting and maintenance of your branded website, domain and email addresses. Fees are subject to change during the term of the franchise. Third party vendors may increase or decrease their fees in the future.

<sup>7</sup> A training fee is charged for employees of a franchisee attending a training class or any additional persons who attend our initial training program with you.

<sup>8</sup> You give us the right at all times to examine your Business Management System (“BMS”), financial books, bank accounts, bank statements, tax returns and records relating to the Fully Promoted Location, together with the right to make copies. You must provide BMS reports and data, copies of your financial books, bank statements, tax returns and other records to us if we request. This right to audit shall also apply to any other business operated from your Fully Promoted Location premises that is owned or controlled by you or a member of your family. You are not permitted to combine or commingle your Fully Promoted Business operations with that of any other business. You are not permitted to use the bank account or BMS designated for your Fully Promoted Business to process transactions, sales, make deposits or pay expenses for another business. You must keep the financial books and records of your Fully Promoted Business separate and apart from your personal financial books and records and from the books and records of any other business you own or operate. You must not file consolidated tax returns for the Fully Promoted Business which consolidate the income and deductions of the Fully Promoted Business with those of another business. This audit will be at our sole expense; provided, however, you will pay the reasonable cost of any audit where this audit discloses that you have paid less than 98% of your royalties in any one month plus interest at the lesser of 18% or the highest rate allowed by law from date such royalties were due. Currently, the cost you are charged for an audit is a fixed amount of \$600. Audit costs are subject to change. You will be required to maintain all of your financial records for a period of 6 years. In addition, you will be required to provide us with a profit and loss statement monthly and/or our BMS sales report, as we may

direct. You must send to us financial reports annually in the form that we request (balance sheet, profit and loss statement, etc.). You must also provide us with copies of your tax returns on an annual basis. Financial statements and reports for the Fully Promoted Business must not be consolidated with any other business. If you consolidate, combine or commingle any of the financial books and records, tax returns or financial reports for the Fully Promoted Business with those of another business or use your BMS or bank account designated for the Fully Promoted Business in the operation of another business, our right to audit will be extended to the complete financial records, tax returns, books and bank accounts of the other business.

If your franchise is located in a jurisdiction where the franchise fee, royalty or any other fees paid by you to us are subject to a tax, then you will be required to pay those taxes.

You must file all state, federal and local financial reports and returns that may be required by law relative to operating your Fully Promoted Business. We have the right to request copies of all of these reports or returns.

## **ITEM 7**

### **ESTIMATED INITIAL INVESTMENT**

#### **YOUR ESTIMATED INITIAL INVESTMENT**

<b>Type of Expenditure</b>	<b>Amount Estimated Range</b>	<b>Method of Payment</b>	<b>When Due</b>	<b>To Whom Payment is Made</b>
Initial Franchise Fee <sup>1</sup>	\$49,500	Lump sum	At signing of Franchise Agreement	Company
Travel and Living expenses while at training school <sup>2</sup>	\$210 to \$490 (\$15 to \$35 per day)	As incurred	During training	Restaurants, entertainment, etc.
Initial Marketing Expense <sup>3</sup>	\$6,000 to \$12,000	As incurred	At the start of business	Suppliers
Real Estate (Rental payments vary from location to location.) <sup>4</sup>	Note 4	Note 4	Note 4	Note 4
Real Estate Service Charge	\$0 to \$3,500	Lump Sum	Prior to opening	Franchise Real Estate, an affiliate of Company
Leasehold Improvements <sup>5</sup>	\$0 to \$30,000	As incurred	Prior to opening office	Landlord, contractors

Type of Expenditure	Amount Estimated Range	Method of Payment	When Due	To Whom Payment is Made
Equipment Package	\$41,295 to \$195,097 plus taxes	Lump sum	At signing of Franchise Agreement	Company
Insurance <sup>6</sup>	\$1,050 to \$2,100	As arranged	As incurred	Supplier
Security Deposit/ Utility Deposits/ Licenses <sup>7</sup>	\$1,000 to \$3,300	As arranged	As incurred	Landlord, utilities, licensing authorities
Opening Supplies/Office Furniture <sup>8</sup>	\$500 to \$3,300	Lump sum	As incurred	Suppliers
Additional Funds (0-6 mos.) <sup>9</sup>	\$20,000 to \$55,000	As incurred	As incurred	Employees, suppliers and other third party vendors
Totals <sup>10</sup>	Low = \$119,555 High = \$354,287			

<sup>1</sup> The initial franchise fee is discussed in detail in Item 5 of this Disclosure Document.

<sup>2</sup> We provide one round trip airfare to our Florida Corporate Headquarters where we hold our training. We also provide your hotel accommodations and one daily meal. The only costs that you will incur will be for your other daily meals, local transportation and your entertainment. Of course, these costs will vary depending upon your requirements.

<sup>3</sup> This cost includes conducting a grand opening for the franchise location and advertising within the local community.

<sup>4</sup> A typical new Fully Promoted Location generally occupies 250 to 1,500 square feet of interior space with HVAC, lighting fixtures, electrical outlets and data ports installed for your business. Cost per square foot of leasing commercial space varies greatly depending on your location and the market conditions effecting commercial property at the time of your lease. We will help you find your location and then you and we must both agree that it is the right place for you to open up your new business.

<sup>5</sup> You will need to improve your Fully Promoted Location premises to meet our specifications and standards, including changes to flooring, walls, paint, sprinkler, HVAC and electrical. The cost of the leasehold improvements will depend on a number of factors including the layout and condition of the premises, labor and material costs, plans and permits in the market where your Fully Promoted Location will be and the landlord's contribution to the cost of the improvements. At your option, our affiliate, Franchise Real Estate, assists you in locating and negotiating the lease for the premises, with construction management and store design layout and obtaining building renovation costs and, in some cases, may receive compensation from

the landlord. If you opt not to use Franchise Real Estate or if you retain another real estate services company to provide these services, you will be required to pay a service charge of \$3,500 to Franchise Real Estate as described in Item 5.

<sup>6</sup> You are obligated under the Franchise Agreement to hold certain business insurance policies including comprehensive general liability policy, a policy covering “all risk” of physical loss and additional policies as may be required under your local laws or ordinances. The amount listed in this table reflects our estimate of basic insurance for your first six months of operation. Your expenses will vary depending on your exact requirements as dictated by your landlord and/or local insurance rates.

<sup>7</sup> You will need to provide deposits for your real estate and your utilities. The amounts of these deposits will vary depending on the practices of your landlord and/or utility company. You must also register your business with the local county along with a fictitious name and other requirements of your local or state government. Each of these entities may charge a fee for your registration and/or certain taxes.

<sup>8</sup> You will need to purchase miscellaneous supplies, including Location maintenance items, computer supplies, and other office supplies required by any business. Some franchise locations include furniture, but if your leased location does not come furnished then you are required to purchase furniture on your own.

<sup>9</sup> You will need capital to support your ongoing expenses, e.g., payroll and utilities, to the extent that these costs are not covered by sales revenue when you first open. This figure does not include sums necessary for living or personal expenses nor payments for your debt service. New businesses often generate a negative cash flow for a time. We estimate the amount given will be sufficient to cover on-going expenses for the start-up phase of your business that we calculate to be up to 6 months. However, this is only an estimate, and we cannot assure you that additional capital will not be necessary during your start-up phase. Our estimate of the capital you will need to support your ongoing expenses during your start-up phase is based on our experience in the business since 2000. Your costs will depend on factors such as how much you follow our systems and procedures, your management skills and experience, your business skills, local economic conditions, the prevailing wage rate, the local market for the Fully Promoted Business, competition and sales levels reached during the start-up phase.

<sup>10</sup> This total is an estimate of your initial investment and is based on our estimate of average costs and market conditions prevailing as of the date of this Disclosure Document and our experience in the business since 2000. We encourage you to seek the advice of your own business advisor, accountant or attorney to help formulate a business plan and a methodology of your business operation. ***Remember: A Business Plan is an important step in understanding your financial needs.*** You are cautioned to allow for inflation, discretionary expenditures, fluctuating interest rates and other costs of financing, and other local market conditions, which can be highly variable. You must bear any deviation or escalation in costs from the estimates in this Item 7.

## **ITEM 8**

### **RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES**

In order to ensure a uniform image and uniform quality of products and services in all Fully Promoted businesses, you must maintain and comply with our quality standards. Although you are not required to purchase or lease real estate from us, you must improve and equip the building from which you operate the Business in accordance with our then current approved design specifications and standards. In addition to meeting our design specifications and standards, it is your responsibility to ensure that your building plans comply with the Americans with Disabilities Act and all other federal, state or local laws.

You also must use equipment (which includes hardware and software for the computer system), signage, fixtures, furnishings, products, supplies, and marketing and sales promotion materials that meet our specifications and/or standards. The standards and specifications imposed on franchisees are formulated and modified based on the Company's experience and industry standards for quality and efficiency. The standards and specifications are issued to franchisees through the Operations Manual and by periodic informational updates. The Franchise Agreement requires you to sell or use only those products and services in connection with the Fully Promoted Marks and Business that we have approved in writing. The purpose of this requirement is to ensure that all franchisees adhere to the uniformity requirements and quality standards associated with Fully Promoted businesses and not to exercise any day-to-day control over the operation of your Fully Promoted Business.

As noted in Items 5 and 7, you must buy an equipment package from us. The equipment package contains all of the equipment and supplies you will need to begin operations and is further described on Schedule A attached to the Franchise Agreement. For the year ended December 31, 2023, our gross revenue from the sale of equipment and supplies to franchisees was \$722,680 or 9% of our total revenue of \$8,019,413. We are the only approved supplier of the required equipment package.

You must purchase Business Management System ("BMS") software maintenance services from us or our designated supplier. For the year ended December 31, 2023, our gross revenue from franchisee purchases of these services was \$80,077.55 or 0.99% of our total revenue of \$8,019,413. We or our designated supplier are the only approved suppliers of the required BMS software maintenance services.

Our affiliate, Franchise Real Estate is an approved supplier which supplies real estate services and assistance to you. As noted in Items 5 and 7, if purchasing a franchise, then at your option, you may obtain real estate services from Franchise Real Estate including, assistance with site selection, lease negotiation, construction management and assistance with obtaining building renovation costs. If you opt not to obtain these services from Franchise Real Estate, and you use another real estate services company for these services, you pay a penalty or service fee of \$3,500 to Franchise Real Estate. When you use Franchise Real Estate's services, Franchise Real Estate may receive compensation from the lessor of your business premises. For the year ended December 31, 2023, Franchise Real Estate's gross revenue from providing real estate services to franchisees was \$6,584 or 0.5% of the affiliate's total revenue of \$1,310,251. We computed the affiliate's total revenue, and its revenue from providing real estate services to franchisees using the affiliate's audited financial statement for the year ended December 31, 2023. Our CEO, Ray Titus and Secretary/Treasurer, Ellen Titus Lee own an interest in our Company and Franchise Real Estate.

We require in the Franchise Agreement that you purchase at least 80% of your products and store supplies in the following categories from our approved suppliers:

- Clothing items
- Promotional products
- Decoration supplies
- Machinery and equipment
- Digital marketing services
- Print products and services
- Lead generation and database services

You are required to use payroll services and credit card processing and merchant services vendors in your operations. We have approved suppliers for these services and for insurance, financing and bookkeeping software, your electronic point of sale system, and website hosting and maintenance services. You must purchase website hosting, merchant services and maintenance services from our approved suppliers and



there is no alternate source of supply. You may purchase or obtain payroll services, insurance and financing from our approved suppliers or another vendor of your choice. You may purchase bookkeeping from our approved suppliers or another vendor of your choice as long as you obtain our prior approval. Neither the Company nor any of its affiliates are approved suppliers of these products and services and no officer of the Company owns an interest in any of the approved suppliers of these products or services. We reserve the right to add or delete categories of products, supplies and services which must be purchased from approved suppliers or from us. We locate our approved suppliers through personal contact, franchisee referral, attendance at industry trade shows as well as other various means. We provide you with a list of the names, addresses, and phone numbers of local and national vendors approved for your use when you open your Location. Furthermore, in an effort to provide you additional benefits, we do interview, select, and negotiate prices, shipping and other terms with approved suppliers. For your convenience, we maintain an active electronic list of all approved vendors, specials they offer for our franchisees, as well as updating addresses and phone numbers. We do not charge fees for approving suppliers. Although we reserve the right to do so in the future, we do not currently (i) provide written specifications standards or criteria for approving suppliers to franchisees or (ii) have a formal procedure for supplier approval.

You are required to use our approved vendor for your electronic point of sale system, which is currently AIM, provided by Aim Smarter, LLC. We receive a rebate from this vendor in the form of a flat amount per store using the EPOS platform.

We reserve the right to receive payments from approved suppliers in connection with franchisee purchases. The payments from these suppliers are expected to be in a range of 0-20% of the total purchases by franchisees from these suppliers. The approved suppliers may also sponsor events and/or rent booths at expos, an UFG Expo or regional meetings and may advertise in publications issued by us. Except as disclosed above, we derive no revenue or other material benefit from approved suppliers that provide products or services to our franchisees. We do not provide material benefits to our franchisees based on a franchisee's use of a designated or approved source. When your franchise is up for renewal or you apply for an additional franchise, among the factors we consider are your compliance with your Franchise Agreement and support of our programs and policies, which would include compliance with the requirements described in this Item 8.

Except as described above, we do not require you to purchase your on-going supplies for the operation of your Business through us or from our approved suppliers, although you may purchase certain items from us.

We estimate that your purchase of equipment, products, supplies, and marketing materials from us or that meet our specifications and standards will represent approximately 75% to 90% or more of the cost to establish the franchise business and from approximately 25% to 40% of the cost to operate the franchise business on an ongoing basis.

The Franchise Agreement requires you to purchase and maintain liability insurance in an aggregate amount that we designate periodically, as described in Item 6. You also must purchase and maintain any other insurance required by any agreement related to the franchise business or law. You must furnish to us copies of all insurance policies. The insurance requirements are minimum requirements. You should consult with your local insurance agent and legal counsel to ensure your franchise business is adequately insured, you have all insurance required by law and under the terms of any agreement to which you are a party.

You may use only marketing and promotional materials that we have approved. (See Items 6 and 11 for more information on marketing).

There are no purchasing or distribution cooperatives in the franchise system that offer to you certain products used in the franchise business.

Our standards, specifications and designation of approved suppliers disclosed above are required for the purpose of protecting the goodwill associated with the Fully Promoted trademarks and to ensure a uniform image and uniform quality services in all Fully Promoted Locations. We will vary our standards, specifications and designations at your request if necessary for you to comply with local laws or regulations.

## **ITEM 9**

### **FRANCHISEE'S OBLIGATIONS**

**This table lists your principal obligations under the franchise and other agreements. It will help you find more detailed information about your obligations in these agreements and in other items of this disclosure statement.**

	<b>Obligation</b>	<b>Section in Agreement</b>	<b>Item in Disclosure Document</b>
a.	Site selection and acquisition/lease	Section 3	Items 7 and 11
b.	Pre-opening purchase/leases	Section 6	Items 5, 7 and 8
c.	Site development and other pre-opening requirements	Sections 3 and 6	Items 5, 7 and 11
d.	Initial and ongoing training	Sections 6.C, 7 and 8	Items 7 and 11
e.	Opening	Section 6	Item 11
f.	Fees	Section 10	Items 5, 6 and 7
g.	Compliance with standards and policies/operating manual	Sections 6, 11, 12, 20 and 26.H	Items 8 and 11
h.	Trademarks and proprietary information	Sections 6.E, 6.G, 6.H, 6.V, 6.Y and 14	Items 13 and 14
i.	Restrictions on products/services offered	Sections 6.F and 6.R	Item 16
j.	Warranty and customer service requirements	Sections 6 and 21	Item 11
k.	Territorial development and sales quotas	None	Item 12
l.	Ongoing product/service purchases	Sections 6.B, 6.F, 6.R, 6.S, 6.BB, 6.CC and 11.A	Item 8

	<b>Obligation</b>	<b>Section in Agreement</b>	<b>Item in Disclosure Document</b>
m.	Maintenance, appearance and remodeling requirements	Sections 2.C, 6.J, 6.K, 6.N, 6.P, 6.Q, 6.S, 6.CC and 15.C	Items 8 and 11
n.	Insurance	Section 13	Items 7 and 8
o.	Advertising	Section 12	Item 11
p.	Indemnification	Section 6.AA	Item 6
q.	Owner's participation/management/staffing	Sections 6.D, 6.E, 6.O, 6.T, 6.U, 6.Z and 6.EE	Items 11 and 15
r.	Records and reports	Sections 10.F and 11	Item 6
s.	Inspection and audits	Sections 11 and 20.G	Items 6 and 11
t.	Transfer	Section 15	Item 17
u.	Renewal	Sections 2.B, 2.C, 2.D and 2.E	Item 17
v.	Post-termination obligations	Section 17	Item 17
w.	Non-competition covenants	Sections 6.X and 17.F	Item 17
x.	Dispute resolution	Sections 23, 24, 25 and 26	Item 17
y.	Other	Not applicable	Not applicable

## **ITEM 10**

### **FINANCING**

Neither we nor any agent or affiliate offers direct or indirect financing to you, guarantees any note, lease, or obligation of yours, or has any practice or intent to sell, assign, or discount to a third party all or any part of any financing arrangement of yours.

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## **ITEM 11**

### **FRANCHISOR'S ASSISTANCE, ADVERTISING, COMPUTER SYSTEMS, AND TRAINING**

**Except as provided below, the Company is not required to provide you with any assistance.**

#### **PREOPENING OBLIGATIONS**

Prior to opening your franchise to the public, we are required under the Franchise Agreement to provide the following assistance and service to you:

1. At least 14 days after we provide you with a copy of this Disclosure Document, together with a copy of any proposed agreements relating to the purchase of the franchise, you pay to us your fully refundable deposit of \$9,500, and we begin the process of helping you find a location for your Fully Promoted Business. We do not own the location that you will lease. Your lease will be between you and the landlord. While we are not obligated to help you negotiate your lease, as noted in Item 5, if you will be leasing a Location premises you may obtain assistance from our affiliate, Franchise Real Estate. Both, you and we must approve selection of any proposed Location site (at a commercial location). We use our business experience, and also demographics of your community in helping you locate your site. However, we cannot guarantee the future. Our approval of any site does not constitute any form of guarantee that the Fully Promoted Business will be profitable at that location and you retain final approval of the site selected and leased by you. (See the Franchise Agreement Section 4)
2. After you select your location for your new Fully Promoted Location, our affiliate Franchise Real Estate will assist you in planning your location's layout. (See the Franchise Agreement, Section 4.D) We provide consultation and advice regarding alterations, refurbishment, renovation and decoration of the Location. We do not provide assistance with regard to conforming the premises to local ordinances and building codes nor do we provide assistance with obtaining required permits.
3. We ensure that once your build out or alterations are completed, your new Location meets our current standards. (See the Franchise Agreement, Sections 4.D and 4.G)
4. Prior to opening your Fully Promoted Business we will provide you with training that combines remote and classroom hours – classroom provided at our training facility. We will provide you with a hotel room and a daily meal during your stay. In addition, you will undergo what we believe is the most advanced, complete and best training in our business. (We will provide additional training for your employees at your expense). (See the Franchise Agreement Section 7)
5. We assist you during your initial set up and operation of your Fully Promoted Location. If you are setting up a Location, we offer training with qualified field/marketing representatives for a minimum of 40 hours, which may be increased depending on the equipment package purchased. (See the Franchise Agreement Section 4.F) Our representative(s) will help you with additional training, guidance on beginning your business, fitting your equipment, and other means of assistance.
6. Regardless of whether you obtain financing for the purchase of your equipment, or purchase it outright, all of your equipment will come from us. In addition, we will supply you with your opening inventory and supplies, except for a few miscellaneous items as part of the equipment package. (See the Franchise Agreement Section 4 as well as Item 8 of this Disclosure Document).

We deliver your opening package to your Location and upon its arrival assist you in setting up your Location. Your website is included with your equipment package and will be installed and activated by us.

7. We help you to locate local vendors, suppliers and contractors for the ongoing work of your Fully Promoted Business. (See the Franchise Agreement Section 4.I)
8. Included in your opening package, we provide you with a suggested bookkeeping system. (See the Franchise Agreement Section 4.J)
9. We provide you with a detailed operating manual together with other relevant manuals and written material which will aid you in the operation of your Fully Promoted Business. (See the Franchise Agreement Sections 4.K and 4.L)

### **COMPANY'S CONTINUING OBLIGATIONS**

During the ongoing operation of your Fully Promoted Business, we are required by our Franchise Agreement to provide the following assistance and services to you.

1. We are constantly researching and developing ideas that we believe will improve our system. As we do so, we will provide you with details. In addition, we will periodically update your operating manual to reflect these alterations and/or improvements. (See the Franchise Agreement Section 5.A)
2. We will visit you in your location periodically in order to ascertain the progress of your Fully Promoted Business and to assist you. Furthermore, you may at any time request that we send out a field/marketing representative to aid you in your Business. If we have a representative available at the time of your request, we will send them at an agreed-to cost. (See the Franchise Agreement Section 5.B)
3. As of the date of this Disclosure Document, we periodically host a Fully Promoted Expo or an UFG Expo and may also host regional Fully Promoted meetings for our franchisees. Regional meetings would generally not be held in the same year as our Fully Promoted Expo or an UFG Expo. We invite vendors, suppliers and outside contractors to these meetings in order to make you aware of technological advancements and to potentially save you money on your ongoing supplies. In addition, we conduct seminars on many topics relating to your ongoing training and improved operation of your Fully Promoted Business. Furthermore, we update you on the progress of our corporation and the Fully Promoted system as a whole. In addition to our conventions, we may provide several seminars and smaller regional franchisee meetings for your benefit. All of these meetings occur from time to time at our discretion. We invite and encourage all of our franchisees to attend each of these conventions, meetings and seminars. (See the Franchise Agreement Section 5.C)
4. We will send you corporate news updates in electronic format from time to time. The corporate news updates contain useful and pertinent information relating to the ongoing operation of your Fully Promoted Location as well as money saving specials provided to you by outside vendors. (See the Franchise Agreement Section 5.D)
5. From time to time we will send you bulletins on sales and service methods, marketing development and techniques, and business and operating procedures. (See the Franchise Agreement Section 5.E)

6. We will offer you continual advice and technical assistance for all your Fully Promoted Store's equipment, hardware and software as well as for the embroidery and other processes by toll free telephone, and via the Internet, either directly or through third parties we designate to provide advice and technical assistance. (See the Franchise Agreement Sections 5.F and G)

## **ADVERTISING**

From time to time, we conduct national and regional advertising. We do not receive any rebate or other compensation from this national or regional advertising.

We do not have an advertising council comprised of franchisees that advises us on advertising policies, although we reserve the right to form one in the future. We have a Franchisee Advisory Council which advises us on brand marketing and promotions we conduct from time to time.

You must participate in any local or regional advertising cooperative that we designate. In November 2001, an advertising cooperative controlled by franchisees was formed as a Florida corporation under the name of EmbroidMe.Com Advertising Fund, Inc. In March 2017, the name of the advertising cooperative was changed to Fully Promoted Advertising Fund, Inc. (the "Fund"). All new Fully Promoted franchisees with a Location in the United States, including those acquiring existing Locations, must join and participate in the Fund. The Fund is organized on a membership basis with each Fully Promoted franchisee being a member and having voting rights. You are required to pay a marketing fee equal to 1% of your gross revenues or \$650 (whichever is greater) to the Fund. This fee will be collected by automatic withdrawal from your designated bank account on the first day of each month based on your sales for the prior month. This monthly fee can be increased in the future (See Section 10.C of the Franchise Agreement). If we were to open any company-owned locations, such locations would pay the same marketing fee as a new franchisee at that time.

The Fund shall use the marketing fees paid by franchisees for national advertising, branding, pay per click and Internet advertising, search engine optimization and web hosting and development. The sources used by the Fund may be in-house, or national or regional agencies. A portion of this money can be allocated to local marketing, as directed by us. Any local marketing spend by the Fund does not count toward the franchisee's minimum direct marketing and local advertising spend, as more fully described below. No money from the Fund is spent principally to solicit new franchisees for the Company.

During calendar year 2023, expenditures by the Fund by category were as follows: production of advertising (including social media) 54%, media placement 7%, promotional products 23%, administration 6%, accounting and collection 3%, and a reserve of 7%. A copy of the un-audited financial statement of the Fund will be supplied to every franchisee upon request.

We reserve the right to require cooperatives to be formed, changed, dissolved or merged. You are not required to participate in any other advertising fund.

You will be responsible for all of your own direct marketing and local advertising of the business. You must expend at least an amount equal to 5% of all gross revenues on direct marketing or local advertising (including public relations) in each year. While not required, we recommend that franchisees spend a minimum of \$700 per month on direct marketing and local advertising. Of that 5% (or \$700, whichever is greater), at least half must be spent on digital advertising such as online advertising, pay per click, search engine optimization of your website and mobile marketing, or then current digital technology. For the purposes of this paragraph, the term "direct marketing or local marketing" shall mean all marketing and public relations costs, advertising and promotions effected through the medium of the Internet, mobile marketing, email and other digital communications media, local radio or television broadcasts, newspapers, periodicals, billboard advertising,

sales commissions and public relations. Upon our request, you must submit to us an accounting of the monies you have spent, together with copies/proof of all marketing. We will not unreasonably withhold approval of any marketing materials that you propose to use, if your materials are factually accurate and current, conform to the highest standards of ethical marketing and all applicable laws and regulations, and are in good taste and accurately depict the Fully Promoted Marks. Our review and approval of your marketing materials is not a warranty of any kind. You are responsible for ensuring that your materials are factually accurate and current, and all materials and activities conform to the highest standards of ethical marketing and applicable laws and regulations.

The Company also believes in and encourages you to participate in cooperative advertising where available. Although we do not currently do so, we also reserve the right to require regional marketing cooperatives to be formed, changed, dissolved or merged.

## **COMPUTER HARDWARE AND SOFTWARE SYSTEMS**

You must install computer systems meeting our standards, as modified from time to time in response to business, operations and market conditions. The computer hardware and software systems described below are included in Schedule A to the Franchise Agreement. The cost of this hardware and software is \$7,576, which is included in the Schedule A equipment package price.

### **CUSTOMIZED BUSINESS SOFTWARE**

Your business management software P.O.S. system provides you with automated invoicing and customer tracking. Included at no cost is setup, training, and support of the system. A monthly/yearly subscription is required and will be your responsibility.

### **ACCOUNTING SOFTWARE**

The accounting software can be used to record monthly sales and expenses, handle payroll, and generate business reports and customer mailing lists. The entire package has been designed to help your business run smoothly and efficiently. This software integrates seamlessly with the cloud-based point of sale station. A one-year subscription is provided. (A continued monthly/yearly subscription is required).

### **SOFTWARE SYSTEM/EQUIPMENT LICENSE**

This license entitles you to utilize the Fully Promoted business software system on the computers provided.

### **PROMOTIONAL PRODUCT SOURCING SOFTWARE**

This software will allow you to source promotional products by company name, keywords, and price. Your first year is provided and includes a promotional affiliation membership. (A continued yearly subscription is required.)

### **ZOOM INFO**

One (1) year subscription for this platform included. ZoomInfo is a lead generation tool that enables you to identify, engage and contact B2B clients within your community market. Utilizing unique data and customizing your own specific search criteria enables you to market potential clients via multiple platforms. (A continued monthly/yearly subscription is required).

### **SALES POINT OF SALE STATION**

The point of sale station consists of a Wi-Fi capable laptop. This station features a large capacity hard drive to store documents, files, multimedia and applications. This station operates the business management software P.O.S. (point of sale).

The Franchise Agreement allows us to require you to upgrade your equipment at least once every three years without limitation on the cost of the upgrade. The annual cost of maintenance or upgrades to the computers and printers described above is approximately \$750.

### **P.O.S. STATION – MULTI-FUNCTION COLOR LASER PRINTER**

Invoices, quotation forms and record keeping reports are easily generated on this color laser printer that is linked to your point of sale station. This is an all-in-one printer that also has fax and copy capabilities.

You will also receive access to our proprietary vendor/product-listing program known as the Learning Management System, which is used to easily sort vendor or product information with the click of a mouse. Internet based software such as the promotional product sourcing software, email, and your website software will require a yearly renewal fee at the then current rate. (See Item 6 of this Disclosure Document).

We are required to offer you advice, support and technical assistance for all of your computer hardware and software by toll-free telephone and via the Internet. (See the Franchise Agreement Section 5). We maintain a technical support crew for this purpose. We provide maintenance services for your point-of-sale software. As a part of the continuing subscriptions you purchase for your Business Management (point of sale) Software and Promotional Product Sourcing Software and Lead Generation Software, the companies that offer these subscriptions are required to maintain, host and update the software programs. Neither we, nor our affiliates or any third party have an obligation to repair or upgrade your computer hardware or software, although some repairs of your computerized equipment may be provided by the equipment manufacturer under a warranty. None of our software may be substituted. In addition, the Franchise Agreement allows us to require you to upgrade your software, and there are no contractual limitations on the frequency and cost. (See the Franchise Agreement Sections 6, 11 and 26.H)

We will have independent access to the information and data that is electronically collected in the P.O.S. system or through hosted servers. There are no contractual limitations on our right to access this information.

We may modify our specifications for computer hardware and software systems and introduce new computer hardware and software systems. There are no contractual limitations on the frequency and cost of implementing modifications to our specifications for computer hardware and software systems.

### **PCI COMPLIANCE**

You will be solely responsible for ensuring that your POS System and Computer System are, and remain, compliant with all current “Payment Card Industry” (PCI) requirements periodically promulgated by VISA®, MasterCard®, American Express®, Discover®, and/or any other credit card brand honored at your franchised business(es). You must ensure that the business adheres to the standards applicable to electronic payments including PCI standards or any equivalent standards. If we or one of the credit card companies requires, you must provide us with evidence of compliance with the applicable standards and provide, or make available, to us copies of an audit, scanning results or related documentation relating to the compliance. You must pay any costs associated with an audit or to gain compliance with these standards. You must immediately (in any event within 24 hours) notify us if you suspect or have been notified by any third party of a possible security breach related to the cashless system (or related cashless data) used in the business.

### **SELECTION OF YOUR FULLY PROMOTED LOCATION**

In assisting you to locate your Location site, we analyze extensive demographic information regarding your community. Our Regional Vice President assesses the demographics and then visits potential sites in your



area with you. We generally will respond within 30 days of your request for approval of a proposed site. If we do not approve the site you proposed, we will allow you to examine alternative sites for your Location. Approval must be obtained, and operations must commence within 180 days of the date of the Franchise Agreement. While we will not unreasonably withhold our approval of a site, if we cannot agree with you on a site, you may forfeit your initial franchise fee. The Franchise Agreement does not have any provision that addresses termination if you do not select a site within a prescribed period. We may terminate the Franchise Agreement, however, if you have not commenced operation of the Fully Promoted Location from an approved site within 180 days from the date of the Franchise Agreement unless the period is extended by us.

You may locate your own site rather than utilizing our assistance. However, you and the Company must mutually agree on your location prior to opening. Our approval is not a warranty or a guarantee of your success at your selected location, and you retain final approval of the site selected and leased by you.

We consider some of the following factors when assessing the acceptability of a location:

- Population volume
- Business and commercial enterprises readily available
- Commercial income
- Competitive analysis
- Accessibility by car
- Accessibility by walk in traffic
- Financial institutions in the area
- Accessibility to Post Office, Banks and other businesses
- General cleanliness and security of the area
- Parking
- Sign exposure
- Square footage
- Rent
- Visibility
- Traffic
- Proximity to other Fully Promoted businesses
- Condition of premises
- Cost of construction
- Length of construction time
- Surrounding tenants and landlord
- and others

We obtain our demographic information from some of the following sources:

- The U.S. Post Office
- Your local, state, national and international Chambers of Commerce
- Your local Better Business Bureau
- Online data sources
- Building and Development Departments
- Physical Inspections and Business Counts
- Professionally performed demographic surveys.
- Local business (traffic counts from next door neighbors).

A Fully Promoted franchisee is required to select their franchise location prior to attending our franchisee training school. Typically, during the training period, either your landlord or professionals you hire are building out or making alterations to your Location. The typical franchisee goes straight from training to their franchise location. The total time from the signing of the Franchise Agreement to the opening of a new location is typically one to four months. Factors that may affect this time period include the ability to procure and install equipment and computers, make acceptable financial arrangements, obtain any required approvals in zoning and/or building permits, as well as resolve other factors bearing on construction.

## **TRAINING PROGRAM**

Prior to opening your Fully Promoted Business, you must attend and complete to our satisfaction our training program offered by our corporate headquarters in West Palm Beach, Florida. The training program must be completed at least one week prior to the opening of your Business. If you purchased a new Business, your training fees are covered in your initial franchise fee. If you purchased a resale, then your training fee was either paid by the seller out of the proceeds of the sale or by you. We will pay for your transportation to and from West Palm Beach, your hotel and one daily meal for the duration of the training period. An additional trainee may attend the training program with you for a fee of \$225 per person and you will be responsible for their travel, lodging and meals expense.

Our training program will be offered twelve times during 2023. Although it is not required, you may attend a refresher-training program or send your representative to be trained at any time in the future. All you have to do is pay your travel, lodging, meals and a training fee if charged at that time. For a complete list of your rights and obligations under your Franchise Agreement in regard to training, please consult the Franchise Agreement Sections 7 and 8.

The instructional materials used in our training program include a workbook, PowerPoint® presentations and video presentations.

Monica Markulin is a training instructor for the Company. She joined the Company in October 2001. Monica brings over 34 years of corporate training experience in our industry.

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Below is a complete list of the subject matter and number of classroom hours for each of the subjects taught in our training program.

### TRAINING PROGRAM

Subject	Classroom Hours in West Palm Beach, Florida
Introduction/Orientation	2
Business Planning <sup>3</sup>	3
Sales <sup>2</sup>	8
Goals Setting <sup>3</sup>	2.5
Time Management <sup>1, 3</sup>	2
Pricing <sup>2</sup>	5.75
Project Management <sup>3</sup>	4.5
Production <sup>1</sup>	6
Products/Suppliers <sup>1</sup>	5.25
Customer Service/Retention <sup>2, 3</sup>	3
Financial Management <sup>3</sup>	4
Operations Overview <sup>2, 3</sup>	2
Marketing <sup>2</sup>	6
Personnel <sup>3</sup>	4
Internet Marketing	3
Total	61

<sup>1</sup>Production end of the business

- How to design
- How to put projects together
- How to sell to a walk-in customer
- What materials to use for different orders

<sup>2</sup>Marketing and promotion of the business

- Basic sales principles
- How to price different leads for apparel sales
- Learning about products sold but not made at your location
- Dealing with outside apparel vendors
- How to price leads for digital marketing services
- How to price leads for print services
- Conducting client marketing assessments
- Direct marketing and sales techniques and process

<sup>3</sup>Business management end of the business

- How to schedule jobs and organize production flow
- Doing the bookkeeping for the business
- Franchisor support services
- Working with third party providers and ordering products and services

Hours of on-site training are hands on and experiential. All of the training hours (61) listed above are conducted either in our West Palm Beach, Florida training facility or at your franchise location. We may substitute / modify certain classroom and on-site training hours, depending on the needs of the class / location. Additional training is provided by field representatives during the initial setup of your store. (See Franchise Agreement, Section 4.F)

Our initial and continuing training programs disclosed above are provided so that you and your representatives receive the benefit of our accumulated experience and knowledge relating to the Fully Promoted Business and to ensure a uniform image and uniform quality of services in all Fully Promoted Locations. You are solely responsible for training your own representatives and employees. We are not an employer, co-employer or joint employer with you or your employees. You are solely responsible for all employment matters, decisions and relationships.

## **OPERATING MANUAL**

A copy of the table of contents of our Operations Manual is attached to this Disclosure Document as Exhibit E. The current Operations Manual contains 214 pages.

### **ITEM 12**

#### **TERRITORY**

You will not receive an exclusive territory. You may face competition from other franchisees, from outlets we own, or from other channels of distribution or competitive brands that we control. We do not operate any company owned “Fully Promoted” businesses. You should be aware that certain Signarama franchisees licensed by our affiliate, Sign\*A\*Rama Inc., offer and sell advertising specialties and other products that will be similar to the products and services you provide to your customers. These products should be a small part of their business, if at all, because they are in the retail sign business.

You may relocate your Fully Promoted location under the following conditions:

1. Prior to relocation, you submit your request in writing to us.
2. You must not be in default of the terms of your Franchise Agreement.
3. We will evaluate your request with respect to the proximity of your proposed location to other marketing services and branded products businesses (both Fully Promoted Businesses and competitors) as well as demographic information.


You have no options, right of first refusal or similar rights to acquire an additional franchise within any particular geographic territory, although you may ask us at any time to purchase additional franchises. You will be granted an additional franchise based on the following:

1. Whether or not you are currently in default or have been in default of any part of your Franchise Agreement;
2. Your financial history and the financial stability of your existing location; and your experience managing your existing location.

### **ITEM 13**

#### **TRADEMARKS**

The Franchise Agreement licenses you to use our proprietary trademarks, service marks, trade names, trade dress and commercial symbols (collectively, the “Marks”). You may not use any of the Marks as part of your corporate or business entity name. We are the owner of the Marks listed below. We have a federal registration for the Fully Promoted Marks listed below and intend to renew the registration and file all appropriate affidavits for the Marks at the times required by law. We also claim common law trademark rights for all the Marks you will use in the operation of your Fully Promoted Business.

<b>Trademark, Service Mark or Design</b>	<b>U.S. Reg. No.</b>	<b>Principal/ Supplemental Register</b>	<b>Date of Registration</b>	<b>Comment</b>
FULLY PROMOTED	5,514,696	Principal	7/10/2018	Registered
	5,571,347	Principal	9/25/2018	Registered

We will notify you in writing (through the Operating Manual or otherwise) which Marks you are licensed to use. Your use of the Marks and any related goodwill is to our exclusive benefit and you retain no rights in the Marks. You retain no rights in the Marks upon termination of the Franchise Agreement. You are not permitted to make any changes or substitutions of any kind in or to the use of the Marks unless we direct in writing.

There are no currently effective determinations of the Patent and Trademark Office, Trademark Trial and Appeal Board, the trademark administrator of any state or any court, or any pending infringement, opposition or cancellation proceeding, or any pending material litigation, involving the principal Marks. All required affidavits have been filed. There are no superior prior rights in the Marks or infringing uses actually known to us that could materially affect your use of the Marks. There are currently no agreements in effect that significantly limit our rights to use or license the use of any Marks in any manner material to the franchise.

We are not required to protect you against infringement or unfair competition claims arising out of your use of the Marks, or to participate in your defense and/or indemnify you. We reserve the right to control any trademark litigation and will be the sole judge as to whether suit will be brought or settled in any instance when any person or entity infringes the Marks. You must notify us promptly of any infringement or unauthorized use of the Marks that you become aware of and to cooperate with any action that we undertake. If any party claims that its rights to use any of the Marks are superior and if we determine that the claim is valid, you must, at your expense, immediately make the changes and use the substitutions to the Marks as we require.

If we require, you must modify or discontinue the use of any Mark and use other trademarks or service marks we designate. We do not have to reimburse you for modifying or discontinuing the use of a Mark or substituting another trademark or service mark for a discontinued Mark. If we adopt and use new or modified Marks, you must add or replace supplies, materials, signs, fixtures and equipment (as applicable)

and make other modifications we designate as necessary to adapt your business for the new or modified Marks. These changes may require additional investment to conform your business to changes to the Marks and other System modifications. We do not reimburse you for any loss of goodwill associated with a modified or discontinued Mark.

## **ITEM 14**

### **PATENTS, COPYRIGHTS, AND PROPRIETARY INFORMATION**

You will use our confidential information (“Confidential Information”) in the operation of your franchised business. We will disclose Confidential Information to you in the Operations Manuals and other communications. We claim copyright protection covering our Confidential Information and the Operations Manuals. We have not registered these materials with the U.S. Registrar of Copyrights, but we need not do so to protect them.

Except as described above, no patents or copyrights are material to the franchise. You must promptly notify us when you learn of an unauthorized use of the Confidential Information or the Operations Manuals. We are not obligated to take any action against any unauthorized user of the Confidential Information or the Operations Manuals, but will respond to this information as we think appropriate. We will control any litigation involving the Confidential Information and the Operations Manuals. We are not obligated to participate in your defense or to indemnify you for losses you incur in a proceeding brought by a third party involving your use of the Confidential Information.

If we, in our sole discretion, determine it necessary to modify or discontinue use of any patents and/or copyrights, or to develop additional or substitute patents and/or copyrights, you must, within a reasonable time after receipt of our written notice of a modification or discontinuation, take all action, at your sole expense, as we deem necessary.

There is no infringing use known to us that would materially affect your use of any proprietary or copyrighted materials.

The Operations Manuals belong to us and you must return them to us on the expiration or termination of your Franchise Agreement. You must make no disclosure, duplication, or other unauthorized use of any portion of the Operations Manuals. You must keep the Operations Manuals updated and at your Store. You must keep the Operations Manuals in a secure area in your office. If there is a dispute regarding the contents of the Operations Manuals, our master copy will control.

We have developed and maintain an Internet website, and we may establish other websites that may provide information about the System and the services offered by us and our franchisees. We require you to participate in activities conducted on the website(s). You must comply with all provisions in the Operations Manuals concerning our website.

You must treat and maintain our Confidential Information and our trade secrets as confidential. Confidential Information includes any knowledge, know-how, technologies, processes, techniques and any other information not generally known by, or readily available to the general public, or that we designate as confidential or a trade secret. Confidential Information includes, for example, information relating to customers, customer accounts, National Account Clients, National Accounts, and the Operations Manuals.

You must strictly limit access to the Confidential Information to your employees, to the extent they have a "need to know" to perform their jobs. All persons to whom you grant access to the Operations Manuals or any other Confidential Information, any person who attends any training program we conduct, and all of

your employees must sign a form of confidentiality agreement that we reasonably approve. If you are a partnership, limited liability company or corporation, all of your owners, officers or directors and any of these individuals' spouses are bound by the confidentiality provisions in the Franchise Agreement.

## **ITEM 15**

### **OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE FRANCHISE BUSINESS**

You are not required to sign a personal guarantee, however, you are required to personally sign the Franchise Agreement, even if you form a corporation, partnership or other business entity for the operation of the franchise. Your spouse is also not required to sign a personal guarantee. If you form a corporation or other business entity, you will sign the Franchise Agreement both personally and on behalf of the business entity as an officer or director of the company. If you form a partnership, you and your partners will sign the Franchise Agreement personally. If you are an individual, you must directly supervise and manage your Fully Promoted Location. If you are a corporation, partnership or other business entity, a principal, general partner or your fully trained manager must devote full-time and best efforts to the management and operation of the Fully Promoted Business. The Fully Promoted Business must at all times be under the direct on premises supervision of someone who has completed our training program. You must also maintain a competent, conscientious, neat and trained staff where applicable.

We do not have the right to approve or disapprove of your choice for manager, although the manager must satisfactorily complete our training program. Your manager is not required to have an equity interest in your business. Your manager must sign an agreement which is the same as or similar to the Confidentiality and Nondisclosure Agreement attached as Exhibit J, agreeing to maintain the confidentiality of our trade secrets and other proprietary information described in Item 14, and abide by the non-compete covenants described in Item 17 which are valid for two years after the termination of their employment. You may send any employees at any time for training under the terms of your Franchise Agreement and as outlined in Item 11 of this Disclosure Document.

## **ITEM 16**

### **RESTRICTIONS ON WHAT THE FRANCHISEE MAY SELL**

We require you to offer and sell only goods and services that we have approved but there is no obligation to provide all of the services and goods authorized by us. There are no limits on our right to make modifications to the approved goods and services from time to time as set forth in the Operating Manual or otherwise in writing.

Our Franchise Agreement does not require you to fix a specified or minimum price for any goods or services sold. We and our vendors produce a suggested pricing list that you may change to adapt to your local market conditions and competition. Before adjusting any pricing though, we strongly urge you to conduct a survey of local competition and pricing and submit this survey in writing for us to analyze. We will return the survey to you with full comments for your benefit. You will retain sole and absolute discretion in all product-pricing matters.

We encourage you to respect the clientele of other Fully Promoted Businesses and franchisees.

## **ITEM 17**

### **RENEWAL, TERMINATION, TRANSFER AND DISPUTE RESOLUTION**

**This table lists certain important provisions of the franchise and related agreements. You should read these provisions in the agreements attached to this disclosure document.**

#### **THE FRANCHISE RELATIONSHIP**

	<b>Provision</b>	<b>Section in Franchise or Other Agreement</b>	<b>Summary</b>
a.	Length of franchise term	Section 2.A	35 Years
b.	Renewal or extension of the term	Section 2.B	35 Years
c.	Requirements for franchisee to renew or extend	Sections 2.C, 2.D, and 2.E	Be in full compliance with existing agreement; remodel; pay \$1,500 renewal fee; sign new franchise agreement which may contain materially different terms and conditions than your original franchise agreement; and sign releases.
d.	Termination by franchisee	None	Provisions regarding termination by the franchisee are subject to state law.
e.	Termination by franchisor without cause	None	Not applicable
f.	Termination by franchisor with cause	Section 16	We can terminate only if you default.
g.	“Cause” defined – curable defaults	Section 16	You have 15 days to cure a non-payment of amounts due and owing, and 30 days to cure a non-compliance with our requirements and specifications regarding products and services, or any other default not listed in Section 16 of the Franchise Agreement.



	Provision	Section in Franchise or Other Agreement	Summary
h.	“Cause” defined – non-curable defaults	Section 16	Non-curable defaults: failure to commence business within 180 days from date of Franchise Agreement, failure to keep open, falsification of franchise application, insolvency and bankruptcy, commencement of dissolution proceedings, unsatisfied or unbonded judgment, falsification of books, records or reports, 2 or more prior defaults in 12 consecutive months, unauthorized assignment, and communication of proprietary information to competitor.
i.	Franchisee’s obligations on termination/non-renewal	Section 17	Obligations include provide us with list of customers, customer databases, customer art files, customer invoices, address card file and business cards, payment of all amounts due, return Operating Manual and other proprietary materials, discontinue use of copyrighted materials and all items identifying our marks or name, assign contracts with customers, change or assign telephone numbers and non-compete.
j.	Assignment of contract by franchisor	Section 15.I	No restriction on our right to assign.
k.	“Transfer” by franchisee - defined	Section 15.G	Includes sale of the business, transfer of beneficial interest in franchisee (if a business entity) or in the Franchise Agreement.
l.	Franchisor approval of transfer by franchisee	Section 15.A	We retain the right to approve all transfers but will not unreasonably withhold approval.
m.	Conditions for franchisor approval of transfer	Section 15.C	Qualified purchaser, training completed, execution of new franchise agreement, payment of transfer fee, not in default, and payment of all costs and obligations.

	<b>Provision</b>	<b>Section in Franchise or Other Agreement</b>	<b>Summary</b>
n.	Franchisor's Right of First Refusal to Acquire franchisee's business	Sections 15.E and 15.F	We can match any offer.
o.	Franchisor's option to purchase franchisee's business	Section 17.G	Upon expiration or termination, we can buy certain assets at a price equal to your cost or fair market value, whichever is less.
p.	Death or disability of franchisee	Section 15.H	The Franchise Agreement is transferable without additional fee or penalty, subject to Company approval, which shall not be unreasonably withheld.
q.	Non-competition covenants during the term of the franchise	Section 6.X	No involvement in any competing business, except with prior written consent of Company.
r.	Non-competition covenants after the franchise is terminated or expires	Section 17.F	No competing business for 2 years within 25 miles of former location or any other Fully Promoted Business.
s.	Modification of the agreement	Sections 18 and 26.H	No modifications generally but Operating Manual subject to change.
t.	Integration/merger clause	Sections 18 and 26.J	Only terms of the Franchise Agreement and other related written agreements are binding (subject to state law). Any representations or promises outside of the Disclosure Document and Franchise Agreement may not be enforceable. No term, condition or claim contained in any franchise agreement is intended to disclaim the express representations made in this Disclosure Document.
u.	Dispute resolution	Section 25	Either party may request non-binding mediation prior to a suit, action or legal proceeding (subject to applicable state law).

	<b>Provision</b>	<b>Section in Franchise or Other Agreement</b>	<b>Summary</b>
v.	Choice of forum	Sections 25.A, 25.F and 26.D	Your home state for non-binding mediation; Palm Beach County, Florida for litigation (subject to applicable state law).
w.	Choice of law	Section 26.F	Florida law applies (subject to applicable state law).

### **ITEM 18**

#### **PUBLIC FIGURES**

We do not use any public figure to promote our franchise.

### **ITEM 19**

#### **FINANCIAL PERFORMANCE REPRESENTATIONS**

The FTC’s Franchise Rule permits a franchisor to provide information about the actual financial performance of its franchises and/or franchisor-owned units, if there is a reasonable basis for the information, and if the information is included in the disclosure document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

The financial performance representation information in this Item 19 includes certain financial performance information relating to our Stores’ operation in calendar year 2023. We obtained 100% of the gross sales data for the Stores listed in the Store Sales Table and the other financial performance representations included in this Item 19 from monthly sales reported to us by the Stores. The monthly sales reports have not been audited by certified public accountants nor have we sought to independently verify their accuracy for purposes of the financial performance representations. Not all Stores properly reported sales in 2023.

The financial performance representations include annual gross sales of Stores for the year 2023. “Gross sales” means all revenues from the sale of products or services, except sales taxes are excluded and refunds and credits are deducted (to the extent the refund or credit represents amounts previously included in gross sales).

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### Center Sales Study

In our Center Sales Study, we disclose the average and median gross sales in 2023 of Stores in the United States in operation for one (1) full year or more as of December 31, 2023, which properly reported their sales for at least nine (9) months in 2023. They have been segmented into 2 categories: (1) Stores that employed at least one Full Time outside salesperson in 2023; and (2) Stores that did not employ a Full Time outside salesperson in 2023. Of the 163 US locations, 134 were included in this table, while 13 were excluded for not being open for one full calendar year as of December 31, 2023, and 16 were excluded because they each failed to properly report their sales for more than three (3) months in 2023.

#### **Calendar Year 2023 Store Sales Tables**

<b>Centers</b>	<b>Number of Stores</b>	<b>Average Gross Sales</b>	<b>Stores that met or exceeded Average Sales</b>	<b>Median Gross Sales</b>	<b>Highest Gross Sale</b>	<b>Lowest Gross Sale</b>
Stores with at least one (1) Full Time Outside Salesperson	32	\$863,959	40.6%	\$721,122	\$3,865,635	\$62,512
Stores without a Full Time Outside Salesperson	102	\$337,513	35.3%	\$287,888	\$1,240,313	\$9,381
Total Stores	134	\$463,231	35.8%	\$310,790	\$3,865,635	\$9,381

### Highest Volume - Lowest Volume Store Sales of Stores

In our Highest Volume – Lowest Volume Stores Sales financial performance representation, we disclose the gross sales of the Store which attained the highest sales volume and of the Store with the lowest sales volume in 2023. It is based on a population of 134 Stores that (1) are located in the United States and (2) reported their sales for at least nine (9) months in 2023; (3) have been in operation for one (1) year or more as of December 31, 2023. Of the 163 US locations, 13 stores were excluded for not being open for one (1) full calendar year as of December 31, 2023 and 16 were excluded because they each failed to properly report their sales for more than three (3) months in 2023.

#### **Calendar Year 2023 Highest Volume – Lowest Volume Store Sales Table**

	<b>Number of Stores</b>	<b>Gross Sales</b>	<b>Length of Time Store Open</b>
Highest Sales Volume Store	1	\$3,865,635	12.4 years
Lowest Sales Volume Store	1	\$9,381	1.0 years

**Some outlets have sold this amount. Your individual results may differ. There is no assurance that you'll sell as much.**

Written substantiation of this financial performance representation will be made available to you upon reasonable request.

We do not make any representations about a franchisee's future financial performance. Except for the preceding financial performance representations, we do not make any representations about the past financial performance of company-owned or franchised outlets. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor's management by contacting Mark D. Nichols, General Counsel, 2121 Vista Parkway, West Palm Beach, FL 33411, 561-640-5570, the Federal Trade Commission and the appropriate state regulatory agencies.

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## **ITEM 20**

### **OUTLETS AND FRANCHISEE INFORMATION**

**Table 1**  
**System-Wide Outlet Summary**  
**For Years 2021 to 2023\***

<b>Outlet Type</b>	<b>Year</b>	<b>Outlets at the Start of the Year</b>	<b>Outlets at the End of the Year</b>	<b>Net Change</b>
Franchised	2021	256	256	0
	2022	256	264	8
	2023	264	273	9
Company Owned	2021	0	0	0
	2022	0	0	0
	2023	0	0	0
Total	2021	256	256	0
	2022	256	264	8
	2023	264	273	9

\* All numbers are as of December 31, 2021, 2022 and 2023. The numbers are for Stores in the United States and internationally.

**Table 2**  
**Transfers of Outlets from Franchisees to New Owners (Other Than the Franchisor)**  
**For Years 2021 to 2023\***

<b>State</b>	<b>Year</b>	<b>Number of Transfers</b>
Arizona	2021	0
	2022	0
	2023	1
California	2021	2
	2022	1
	2023	0
Colorado	2021	1
	2022	0
	2023	0
Florida	2021	2
	2022	0
	2023	1
Georgia	2021	0
	2022	1
	2023	0
Iowa	2021	0
	2022	1
	2023	0
Illinois	2021	2
	2022	0
	2023	0

State	Year	Number of Transfers
Minnesota	2021	1
	2022	0
	2023	0
New York	2021	1
	2022	0
	2023	0
North Carolina	2021	0
	2022	1
	2023	0
Ohio	2021	1
	2022	0
	2023	0
South Carolina	2021	0
	2022	0
	2023	1
Texas	2021	0
	2022	0
	2023	1
Wisconsin	2021	0
	2022	2
	2023	0
Total USA	2021	10
	2022	6
	2023	4
Total Intl	2021	3
	2022	8
	2023	0
Total	2021	13
	2022	14
	2023	4

\* All numbers are as of December 31, 2021, 2022 and 2023. The numbers are for franchisee Stores in the United States and internationally. States not listed had no transfer activity to report during the relevant time period.

**Table 3**  
**Status of Franchised Outlets**  
**For Years 2021 to 2023\***

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations (Other Reasons)	Outlets at End of Year
Alabama	2021	1	2	0	0	0	0	3
	2022	3	0	0	0	0	0	3
	2023	3	0	3	0	0	0	0

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations (Other Reasons)	Outlets at End of Year
Arizona	2021	3	0	0	0	0	0	3
	2022	3	1	0	0	0	0	4
	2023	4	0	0	0	0	0	4
California	2021	15	0	1	0	0	0	14
	2022	14	0	2	0	0	0	12
	2023	12	0	1	0	0	0	11
Colorado	2021	2	0	0	0	0	0	2
	2022	2	0	0	0	0	0	2
	2023	2	0	0	0	0	0	2
Connecticut	2021	0	1	0	0	0	0	1
	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
Florida	2021	15	0	1	0	0	1	13
	2022	13	6	2	0	0	0	17
	2023	17	3	1	0	0	0	19
Georgia	2021	1	1	0	0	0	0	2
	2022	2	0	0	0	0	0	2
	2023	2	0	0	0	0	0	2
Hawaii	2021	2	0	0	0	0	0	2
	2022	2	0	0	0	0	0	2
	2023	2	0	0	0	0	0	2
Idaho	2021	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
Illinois	2021	8	2	1	0	0	0	9
	2022	9	0	0	0	0	0	9
	2023	9	1	0	0	0	0	10
Indiana	2021	5	0	0	0	0	0	5
	2022	5	0	0	0	0	0	5
	2023	5	0	0	0	0	0	5
Iowa	2021	2	0	0	0	0	0	2
	2022	2	1	0	0	0	0	3
	2023	3	0	0	0	0	0	3
Kansas	2021	3	0	0	0	0	0	3
	2022	3	0	0	0	0	0	3
	2023	3	0	0	0	0	0	3
Kentucky	2021	3	0	0	0	0	0	3
	2022	3	0	0	0	0	0	3
	2023	3	0	0	0	0	0	3
Louisiana	2021	3	1	0	0	0	0	4
	2022	4	0	0	0	0	0	4
	2023	4	0	1	0	0	0	3
Maryland	2021	7	1	2	0	0	0	6
	2022	6	0	0	0	0	0	6
	2023	6	0	0	0	0	0	6



State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations (Other Reasons)	Outlets at End of Year
Massachusetts	2021	3	0	0	0	0	0	3
	2022	3	1	0	0	0	0	4
	2023	4	0	1	0	0	0	3
Michigan	2021	3	0	0	0	0	0	3
	2022	3	1	0	0	0	0	4
	2023	4	0	0	0	0	0	4
Minnesota	2021	4	0	0	0	0	0	4
	2022	4	0	1	0	0	0	3
	2023	3	1	0	0	0	0	4
Missouri	2021	2	0	0	0	0	0	2
	2022	2	0	0	0	0	0	2
	2023	2	1	0	0	0	0	3
Nevada	2021	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1
	2023	1	1	0	0	0	0	2
New Hampshire	2021	3	0	0	0	0	0	3
	2022	3	0	0	0	0	0	3
	2023	3	0	0	0	0	0	3
New Jersey	2021	5	0	1	0	0	0	4
	2022	4	0	0	0	0	0	4
	2023	4	1	0	0	0	0	5
New Mexico	2021	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
New York	2021	3	1	0	0	0	0	4
	2022	4	0	0	0	0	0	4
	2023	4	0	1	0	0	0	3
North Carolina	2021	7	0	0	0	0	0	7
	2022	7	0	0	0	0	0	7
	2023	7	0	1	0	0	0	6
North Dakota	2021	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
Ohio	2021	7	0	0	0	0	0	7
	2022	7	1	1	0	0	0	7
	2023	7	0	0	0	0	0	7
Oklahoma	2021	2	0	0	0	0	0	2
	2022	2	0	0	0	0	0	2
	2023	2	0	0	0	0	0	2
Pennsylvania	2021	1	1	0	0	0	0	2
	2022	2	0	0	0	0	0	2
	2023	2	0	0	0	0	0	2
South Carolina	2021	3	1	0	0	0	0	4
	2022	4	0	1	0	0	0	3
	2023	3	0	0	0	0	0	3

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations (Other Reasons)	Outlets at End of Year
South Dakota	2021	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
Tennessee	2021	3	0	0	0	0	0	3
	2022	3	0	0	0	0	1	2
	2023	2	1	0	0	0	0	3
Texas	2021	23	1	3	0	0	1	20
	2022	20	2	0	0	0	0	22
	2023	22	2	1	0	0	0	23
Utah	2021	0	1	0	0	0	0	1
	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
Virginia	2021	5	0	0	0	0	1	4
	2022	4	0	0	0	0	0	4
	2023	4	0	0	0	0	0	4
Washington	2021	2	0	0	0	0	0	2
	2022	2	0	0	0	0	0	2
	2023	2	0	0	0	0	0	2
West Virginia	2021	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
Wisconsin	2021	6	0	1	0	0	0	5
	2022	5	0	1	0	0	1	3
	2023	3	1	0	0	0	0	4
Total USA	2021	158	13	10	0	0	3	158
	2022	158	13	8	0	0	2	161
	2023	161	12	10	0	0	0	163
Total Int'l	2021	98	3	2	0	0	1	98
	2022	98	6	1	0	0	0	103
	2023	103	9	2	0	0	0	110
TOTAL	2021	256	16	12	0	0	4	256
	2022	256	19	9	0	0	2	264
	2023	264	21	12	0	0	0	273

\* All numbers are as of December 31, 2021, 2022 and 2023. The numbers are for franchisee Stores in the United States and internationally. States not listed had no franchise activity to report during the relevant time period.

**Table 4**  
**Status of Company-Owned Outlets**  
**For Years 2021 – 2023\***

State	Year	Outlets at Start of Year	Outlets Opened	Outlets Reacquired from Franchisees	Outlets Closed	Outlets Sold to Franchisees	Outlets at End of the Year
Total USA	2021	0	0	0	0	0	0
	2022	0	0	0	0	0	0
	2023	0	0	0	0	0	0
Total	2021	0	0	0	0	0	0
	2022	0	0	0	0	0	0
	2023	0	0	0	0	0	0

\*All numbers are as of December 31, 2021, 2022 and 2023. The numbers are for Stores in the United States and internationally.

**Table 5**  
**Projected Openings as of December 31, 2023**

State	Franchise Agreement Signed but Outlet not Opened	Projected New Franchised Outlets in Next Fiscal Year	Projected New Company Owned Outlets in Next Fiscal Year
Alabama	0	1	0
Alaska	0	0	0
Arizona	0	1	0
Arkansas	0	0	0
California	1	1	0
Colorado	1	1	0
Connecticut	1	0	0
Delaware	0	1	0
District of Columbia	0	0	0
Florida	2	4	0
Georgia	1	1	0
Hawaii	1	1	0
Idaho	0	0	0
Illinois	2	1	0
Indiana	0	1	0
Iowa	0	1	0
Kansas	1	1	0
Kentucky	0	1	0
Louisiana	0	1	0
Maryland	1	0	0
Massachusetts	0	1	0
Michigan	2	1	0
Minnesota	0	1	0
Mississippi	0	1	0

State	Franchise Agreement Signed but Outlet not Opened	Projected New Franchised Outlets in Next Fiscal Year	Projected New Company Owned Outlets in Next Fiscal Year
Missouri	0	1	0
Montana	0	0	0
Nebraska	0	0	0
Nevada	0	1	0
New Hampshire	0	0	0
New Jersey	1	1	0
New Mexico	0	0	0
New York	0	1	0
North Carolina	0	1	0
North Dakota	0	0	0
Ohio	1	1	0
Oklahoma	0	0	0
Oregon	0	0	0
Pennsylvania	2	1	0
Rhode Island	0	0	0
South Carolina	2	1	0
South Dakota	0	0	0
Tennessee	1	1	0
Texas	1	1	0
Utah	0	1	0
Vermont	0	0	0
Virginia	0	1	0
Washington	0	1	0
Wisconsin	0	1	0
Wyoming	0	0	0
Total USA	21	35	0
Total Int'l	34	7	0
Total	55	42	0

The names, addresses, and telephone numbers of our franchisees and their businesses are listed and attached as Exhibit D.

The name and last known address and telephone number of every franchisee who has had an outlet terminated, canceled, not renewed or otherwise voluntarily or involuntarily ceased to do business under the Franchise Agreement during the fiscal year ending December 31, 2023, or who has not communicated with us within the 10 weeks preceding the issuance date of this Disclosure Document are listed and attached as Exhibit H. If you buy this franchise, your contact information may be disclosed to other buyers when you leave the franchise system.

In some instances, current and former franchisees sign provisions restricting their ability to speak openly about their experience with Fully Promoted. You may wish to speak with current and former franchisees, but be aware that not all such franchisees will be able to communicate with you. During the 3-year period ended on December 31, 2023, five former franchisees and one current franchisee signed such confidentiality clauses.

As described in Item 11 of this Disclosure Document, there is an organization which is a not-for-profit corporation whose members are our franchisees. This corporation was organized with our assistance and is endorsed by us because we require participation in and promote awareness of this organization. This corporation can be contacted through our corporate office at 2121 Vista Parkway, West Palm Beach, FL 33411, (561) 640-5570.

## **ITEM 21**

### **FINANCIAL STATEMENTS**

Our audited financial statements prepared in accordance with generally accepted accounting principles for the periods ended December 31, 2021, 2022 and 2023 are attached to this Disclosure Document as Exhibit C.

## **ITEM 22**

### **CONTRACTS**

The following contracts are included in this Disclosure Document:

Exhibit A – Franchise Agreement with Schedules and applicable Addenda

Exhibit B – Deposit Receipt

Exhibit G – General Release Agreement

Exhibit J – Confidentiality and Nondisclosure Agreement

## **ITEM 23**

### **RECEIPT**

Copies of an acknowledgment of your receipt of this disclosure document appear as Exhibit M. Please sign and date two copies and return one fully executed copy to us. You may retain the second copy for your records.

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**EXHIBIT A**

**FRANCHISE AGREEMENT**

DATED \_\_\_\_\_ 202\_\_

# **FP Franchising, Inc.**

**And**

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## **FRANCHISE AGREEMENT**

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### SCHEDULES:

Schedule A	Equipment Package
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Schedule D	Location Acceptance Form
Schedule E	Franchisee’s Ratification



## FRANCHISE AGREEMENT

### Between:

**FP Franchising, Inc.**, a Florida Corporation, whose registered office is at 2121 Vista Parkway, West Palm Beach, Florida 33411, (hereinafter referred to as “**Fully Promoted**” or “**Franchisor**”) and \_\_\_\_\_ whose registered office is at \_\_\_\_\_ and whose home address is \_\_\_\_\_, Franchisee (hereinafter referred to as “**You**” or “**Your**”).

### INTRODUCTION

- A. Franchisor has expended time, effort, and money developing knowledge about the retail, contract and wholesale branded products and marketing services business (“the **Fully Promoted Business**” or “the Business”), which includes branded promotional product merchandise, embroidered logo wear, screen printed apparel, advertising specialty products, uniforms, and team wear (“the Products”) and lead generation, complete marketing campaign management and general marketing services (“the Services”) and has established a reputation and goodwill in parts of the world in the **FULLY PROMOTED** trademarks.
- B. Franchisor is the owner of the **FULLY PROMOTED** trademarks and related trademarks and trade names (“the Trademarks”) which have become associated with the Products and Services, and the System and/or may become associated with the Products and Services, and the System in the future, and Franchisor has agreed to You using the Trademarks and the System upon the terms and conditions hereinafter appearing.
- C. The methods and know-how of design, distribution, production, promotion and marketing used in connection with the sale of the Products and Services under the Trademarks (“the **Fully Promoted System**” or “the System”) are secret and confidential and are the exclusive property of Franchisor.
- D. The System includes methods and know-how of selling and providing lead generation and marketing campaign management services, and of the creation, production and sale of branded products, printed marketing materials, embroidered logo wear, screen printed apparel, advertising specialty products, uniforms, team wear, logos designed by computers, and other means for design using specialized and highly developed techniques. These techniques are used in connection with the operation of the Business and a recognized design decor and color scheme for the Premises (as hereinafter defined). The System also relates to the training, equipment, furniture, standards of quality and uniformity of products and services offered.
- E. The Trademarks are associated with uniformly high standards of service and quality of product.
- F. Franchisor may from time-to-time grant franchises in the United States and its territories and protectorates permitting the operation of the Business under the Trademarks to sell the Products and Services at certain premises (“the **Fully Promoted Network**” or “the Network”).
- G. You desire the benefits of Franchisor’s knowledge, skill, and experience and the right to sell the Products and Services under the Trademarks from the Premises hereinafter described (“a **Fully Promoted Location**” or “Location”).

**NOW IT IS AGREED as follows:**

**One: RIGHTS GRANTED**

- A. Subject to and in accordance with the terms hereof, Franchisor grants to You the non-exclusive right to use in the Business (as defined below):
- i. the System;
  - ii. the Trademarks and the symbols owned by Franchisor together with Franchisor's accumulated experience and knowledge relating to the Business; and
  - iii. the Products and Services.
- B. In this Agreement, the expression "the Business" shall mean the business carried on by You in exercise of the above rights and pursuant to this Agreement.
- C. Franchisee shall find a potential location (hereinafter the "Premises") and submit its proposed Premises to Franchisor for acceptance, with all related information Franchisor may request. If Franchisor does not accept the proposed location in writing within 30 days, then it is deemed rejected. When Franchisor accepts the Premises, it shall issue a Location Acceptance Letter in the form of Schedule D, which will state the Premises address. Franchisor's advice regarding, or acceptance of a site is not a representation or warranty that the Business will be successful, and Franchisor has no liability to You with respect to the location of the Business. Fully Promoted will not open a Location at the Premises during the continuance of this Agreement provided the Franchisee remains in compliance with the Agreement's terms. The Franchisee acknowledges that it is not obtaining any exclusive or protective territory.
- D. The rights and privileges granted to You under this Agreement are personal in nature and may not be used at any location other than the Premises. You will not relocate the Business without Franchisor's prior written consent and will not open any other Locations without Franchisor's prior written consent. You will not have the right to subfranchise or sublicense any of its rights under this Agreement. You will not use the Premises for any purposes other than the operation of a Business.
- E. In this Agreement the word "Goodwill" includes
- i. the goodwill and all rights associated with Franchisor's copyright material, the System, the Trademarks and any other intellectual property rights of Franchisor, and
  - ii. any additional goodwill generated from their use in the Business.
- F. The Goodwill shall, at all times, belong to and be vested in Franchisor and You only have the right to benefit from the Goodwill to the extent provided by this Agreement.

**Two: TERM**

- A. **Initial Term** This Agreement shall be for a term of 35 years from the date of this Agreement (the "Term"), unless sooner terminated as hereinafter provided.
- B. **Additional Term** You shall have the right to require Franchisor to enter into a new agreement (the "New Agreement") to take effect immediately following the end of the initial Term subject

to the conditions and terms which follow.

- C. Subject to the following conditions precedent, You shall exercise Your right by giving written notice to Franchisor so that it is received 9 months before the Term ends. The conditions precedent are:
- i. that You shall not have any outstanding breach of the terms of this Agreement at the time of Your notice and at the time the New Agreement becomes effective, and
  - ii. that You shall renovate, modernize, and refurbish the Premises, as commercially practicable (including equipment) and bring the Premises up to the then current standards of design and decor of the Network, and to comply with any relevant statutory or other requirements or regulations.
- D. The terms of the New Agreement shall be that You and Franchisor shall enter into the New Agreement for a period at least equal to the Term and upon the terms contained in Franchisor's then current form of franchise agreement provided however:
- i. You shall not pay any sum expressed to be by way of initial fee but shall pay a renewal fee in the sum of ONE THOUSAND FIVE HUNDRED DOLLARS (\$1,500.00) to cover the costs of closing and processing paperwork upon renewal, and
  - ii. Franchisor shall not be obliged to provide any of the initial or other obligations contained in such agreement that are appropriate to the establishment of a new franchise.
- E. You shall, upon the execution of the New Agreement, be deemed to have released and discharged Franchisor from and against all claims and demands not at issue in mediation and/or litigation proceedings at the time of renewal, whether or not contingent, which You may have against Franchisor arising from this Agreement or in any way out of the relationship between Franchisor and You.

### **Three: THE PREMISES**

- A. The Premises at which the Business is to be located will be mutually agreed upon by the parties. If necessary, You shall acquire the Premises by lease (the "Lease"). You shall not enter into any Lease without obtaining Franchisor's prior written consent, which consent shall not be unreasonably withheld.
- B. You acknowledge and agree that any site selected or approved by Franchisor, and/or any Lease approved by Franchisor, shall be with the understanding that it meets Franchisor's minimum acceptable criteria. Such criteria are not a guaranty or representation that the site will be successful or that the terms of the Lease are reasonable. You acknowledge that You are responsible for reviewing and determining the appropriateness and desirability of the site and the Lease. Franchisor shall have no liability with respect to the selection or approval of a location or any lease for the Premises, nor liability with respect to any recommendation regarding such matters.
- C. You shall not sublet or share the Premises without Franchisor's prior written consent.
- D. You must deliver to Franchisor a fully executed copy of the Lease to the Premises prior to the opening or start of business of Your Location. An executed copy of Your Lease, including any renewal thereof, shall be submitted to [compliance@fullypromoted.com](mailto:compliance@fullypromoted.com) within five (5) days of

Your execution of the Lease.

- E. You shall not extend, renew, or cancel the Lease without Franchisor's express written consent thereof which consent shall not be unreasonably withheld.
- F. Should it become necessary, on account of condemnation or other cause, including cancellation of Your Lease, to relocate the Business, Franchisor shall grant You authority to do so at a site acceptable to Franchisor, is reasonably suited for a Location (as applicable), does not infringe on the rights of any other franchisee of Franchisor, and is reasonably distant from other **Fully Promoted** businesses; provided that Your new Location is open and operating within 60 days after You discontinue operation of the Location at Your previous location, all in accordance with the current standards of Franchisor at that time.

#### **Four: FRANCHISOR'S INITIAL OBLIGATIONS**

To assist You in opening for business, Franchisor will (in addition to the training period to be provided at Franchisor's headquarters pursuant to the provisions that follow in Section Seven below) provide for or make available to You the following services and/or goods:

- A. advice in regard to establishing the Business including assistance with establishing a marketing program;
- B. perform demographic research for the selection of the Premises;
- C. assistance in locating a site for the Premises, and at Your option, You may obtain assistance from Franchisor's affiliate, Franchise Real Estate, Inc., in negotiating for the lease of the Premises;
- D. consultation and advice with regard to alterations, refurbishment, renovation, decoration or other work necessary for the conversion of the Premises into a Business including layout designs; provided, however, such consultation and advice will be provided by Franchisor's affiliate, Franchise Real Estate, Inc. on such terms the affiliate currently offers;
- E. sell to You the equipment and supplies (the "Equipment Package") listed in Schedule "A" to this Agreement;
- F. provide for a period of at least 40 hours, a suitably qualified member(s) of its staff, and representatives of the equipment vendors, to assist in initial on-site training and guidance on commencement of the Business. Franchisor shall pay the travel and other costs of its staff member for the purpose of an initial on-site training;
- G. advice with regard to the way in which fixtures, and equipment, are to be installed in the Premises with a view to the efficient operation of the Business;
- H. advice on the inventory or samples requirements and the merchandising of any of the appropriate Products comprised in Your initial stock prior to opening the Business;
- I. assistance in obtaining supplies of materials for use in manufacturing the Products;
- J. provide You, on loan, with an Operating Manual, which includes statements of policies and procedures, together with instruction and advice in the operation of a Business;

- K. provide You with other relevant manuals and written material which, in its discretion, Franchisor deems necessary;
- L. provide You in digital format templates for letterhead, flyers and business cards.

Franchisor may delegate the performance of any or all of its obligations hereunder to such third parties as it deems advisable.

### **Five: FRANCHISOR'S CONTINUING OBLIGATIONS**

Franchisor shall at all times during the term of this Agreement:

- A. provide You with details of any alterations and/or improvements in or to the System to enable You to keep the Operating Manual up to date. In the event of any dispute, the authentic text of the Operating Manual shall be the copy kept as such by Franchisor at its principal Corporate Office. The Operating Manual shall at all times remain the property of Franchisor. You acknowledge that the copyright in the Operating Manual is vested in Franchisor;
- B. make at least one visit to your Location, whether in-person or via virtual methods (including, but not limited to, Skype®, FaceTime®, or Zoom®), in each year at Franchisor's own expense by a member(s) of Franchisor's staff as Franchisor considers suitably experienced for the purpose of assisting You and monitoring Your compliance with quality standards;
- C. provide You with information relating to the **Fully Promoted** Expo, the UFG Expo, the UFG Leadership Summit, regional meetings at industry trade shows, conventions, seminars, franchise meetings and other events organized by Franchisor for its franchisees and permit You, at Your own expense, to attend;
- D. provide You from time to time with Franchisor's corporate news updates;
- E. offer to You from time to time, free of charge, bulletins on sales and service methods, marketing development and techniques, and business and operating procedures;
- F. use reasonable efforts to offer advice and technical assistance for equipment, computer hardware and software, and the printing, production and embroidery processes by toll-free telephone and via the Internet; and
- G. provide access to an intranet website from which You may download additional programs and data.

Franchisor may delegate the performance of any or all of its obligations hereunder to such third parties as it deems advisable.

### **Six: FRANCHISEE'S OBLIGATIONS**

In order to maintain the common identity and reputation of the Network, to maintain the uniformly high standards among franchisees carrying on business under the Trademarks in accordance with the System, and to protect Franchisor, You, the Network, the Goodwill and the demand for the Products and Services sold, supplied or provided in the Business under the Trademarks, You shall:

- A. purchase the Equipment Package from Franchisor prior to opening the business and use it

exclusively for the purpose of operating the Business;

- B. acquire any other miscellaneous equipment, books of account, and any other items which are necessary for the performance by You of Your obligations under this Agreement;
- C. have one person, comprised of either Yourself or Your Manager, at Your sole cost and expense (excluding Franchisor approved transportation, lodging, a daily meal, training material and trainers), undertake and complete to Franchisor's satisfaction such training, at such times, and whether training occurs remotely, by other virtual means, or at Franchisor's training facilities, as Franchisor may reasonably require;
- D. devote an adequate amount of Your time and attention to the Business as is necessary to perform the administrative, marketing, promotional and accounting functions required in operating the System. You shall diligently carry on the Business at the Premises and use Your best efforts to promote the Business. You shall continuously operate the Business during normal business hours for a minimum of 40 hours per week. At any time during the term of this Agreement, should You intend to delegate these performance obligations or duties to a designated operator, You must first notify Franchisor of Your intent and such operator must be added to this Agreement as an additional Franchisee before he or she assumes such obligations and/or duties;
- E. operate the System and Your Business properly and in strict accord with the required provisions of the Operating Manual, provided that such provisions do not conflict with applicable laws or regulations. In the case of a conflict, You shall request a variance and the Franchisor shall grant You an automatic variance for the purpose of compliance with applicable laws or regulations. You acknowledge that the required provisions are intended to protect the goodwill of the Trademarks and not to exercise control over the day to day operations of the Business, which remains Your sole responsibility. You shall not make use of or disclose the Operating Manual to any other person or for any purpose other than for the conduct of the Business, nor shall You make any copies of the Operating Manual or any part thereof. You shall further ensure that Your copy of the Operating Manual is kept up to date at all times. You acknowledge the Operating Manual to be the exclusive property of Franchisor. You agree to use Your best efforts to promptly comply (but no later than 30 days from delivery) with all revisions to the Operating Manual that may be made from time to time;
- F. Purchase at least 80% of Your product supplies and supplied services from Franchisor's approved suppliers in the following product categories: clothing items, promotional products, decoration supplies, machinery and equipment, digital marketing services, print products and services, lead generation and database services. In addition, purchase payroll services and credit card processing and merchant services from a vendor which may include Franchisor's approved suppliers or another vendor You choose. You must at all times comply with payment card industry data security standards (PCI-DSS). Franchisor may add product categories or delete product categories from these requirements upon written notice to You;
- G. You may at Your option operate the Business through a limited liability company, corporation or other legal business entity (a "business entity"), provided that: (i) the Franchise Agreement shall remain in Your name, and the full legal name of the business entity shall be added to the Franchise Agreement as an additional Franchisee; (ii) the business entity is newly organized and its activities are confined exclusively to operating the Business licensed under this Agreement; (iii) You are the owner of all the stock or membership units of the business entity and are the principal executive officer thereof; (iv) You furnish Franchisor with the name, address, telephone number and percentage of ownership of each officer, director, shareholder and member of the

business entity; and (v) no part of the Trademarks shall form part of Your legal business entity name. In furtherance of this Section 6.G, in the event You operate the Business through a business entity which is not named as an additional Franchisee in the Franchise Agreement, You hereby grant an irrevocable power of attorney to Franchisor and appoint Franchisor as Your attorney-in-fact to add the business entity to this Agreement as an additional Franchisee;

- H. operate the Business only under the name or names specified by Franchisor without any accompanying words or symbols of any nature (save as required by the provisions of this Agreement) unless first approved in writing by Franchisor. You shall not do anything that may adversely affect Franchisor's rights in the Trademarks;
- I. comply with all applicable state and federal laws and regulations and the ordinances, regulations and requirements of local, state and federal governmental authorities and pay any and all city, county, state and/or federal sales and/or use taxes, excise taxes, occupation taxes, license fees and other taxes, assessments and levies arising out of or in connection with all or any part of this Agreement; and pay vendors, landlords and other creditors of the Business on a timely basis. Copies of any required occupation and/or business licenses shall be submitted to compliance@fullypromoted.com within five (5) days of Your receipt of same;
- J. indicate Your status as an independently owned and operated franchise by:
  - i. displaying, in the location(s) that Franchisor may direct, signs bearing the following words (or other words to similar effect as may from time to time be specified by Franchisor) "Independently Owned and Operated by" followed by Your name or business entity name;
  - ii. placing upon all letterhead, bills, purchase orders, estimates, invoices, and any other documents or literature used by You, and within the body or signature field of all email communications sent in connection with the Business the following words (or other words to similar effect as may from time to time be specified by Franchisor) "Independently Owned and Operated by" followed by Your name or business entity name;
- K. prominently display on and in the Business Premises advertising signs in the nature, form, color, number, location and size and containing the material as Franchisor may direct in writing and shall not display therein or thereon any sign or advertisement to which Franchisor objects or has not pre-approved in writing;
- L. advertise online via a daily Pay per Click advertising campaign for keywords containing the town in which the Business is located and conduct Search Engine Optimization of the local Business webpage on a monthly basis;
- M. answer the telephone at the Business initially reciting the full name "**Fully Promoted**" or such other trade name as Franchisor may specify from time to time. You shall not answer the telephone under any other name without the prior written consent of Franchisor, unless directed to do so by Franchisor;
- N. place any referral information required by Franchisor for referral of prospective franchisees in a prominent place on Your front counter or any other location Franchisor dictates;
- O. continuously (during regular business hours and days) operate the Business unless prohibited

from so doing by an act of God, a religious holiday, war, strikes, natural disaster, or terrorism (“Non-controllable Events”). You further agree to exercise Your best efforts, skills, and diligence in the conduct of the Business. In this connection, You agree to supervise Your employees to ensure compliance with the System. In addition, You and Your employees shall wear approved uniforms (*i.e.*, **Fully Promoted** logoed apparel) during the operation of the Business;

- P. keep the exterior sign on the Premises lit until 11 o'clock PM or another hour as may be required by Franchisor or as required by local ordinances or landlord requirements;
- Q. at all times maintain the interior and exterior of the Premises in a good state of repair and decoration, clean, orderly and sanitary. You shall not permit animals of any type in the Premises except as required by law. If at any time Franchisor is of the opinion that You are not complying with Your requirements, Franchisor may, without prejudice to any of the other remedies available to it, including termination of this Agreement, give You written notice of the steps required by Franchisor in order to ensure compliance. You shall comply at Your own expense with these requirements;
- R. shall not sell anything or provide any service which does not conform with the standards associated with the Trademarks or of which Franchisor does not approve thereof which consent shall not be unreasonably withheld. You shall comply with all instructions given to You by Franchisor with regard to the standards or quality of the System and the Products (including display merchandising and packaging) and Services. Your Products will not infringe the intellectual property rights of third parties. You shall comply with any requirements that Franchisor establishes from time to time for national accounts or customers. In the event of a customer complaint, You shall follow the procedures outlined in the Operating Manual and provide to Franchisor such information as Franchisor may require to enable Franchisor to monitor the performance of the Business and to offer guidance to You;
- S. replace any equipment items as may become obsolete or inoperable with items that meet Franchisor's new requirements in respect to opening a new Business. If, by reason of any change to the System, additional or different equipment is required, then You shall acquire and install these items as commercially practicable, within a reasonable period of time as specified by Franchisor;
- T. use Your best efforts to maintain the highest standards in all matters connected with the Business and increase the revenues of the Business at the Premises;
- U. only employ as a Manager of the Business a person who has successfully passed Franchisor's training course;
- V. procure from any Manager and from such other staff, as Franchisor shall require, an agreement to be supplied by Franchisor not to misuse or disclose to any third party any information or knowledge concerning Franchisor's business, the Business, or the System and to comply with the non-compete requirements set forth in Section Seventeen F.(i) and (ii) of this Agreement for two years following termination of his or her employment with You;
- W. not do anything which may bring the System into disrepute or which may damage the interests of Franchisor or the Network;
- X. not own, manage, be employed by or have any interest in any business other than the Business which is similar to or competitive with Your Business or any other **Fully Promoted** business,



except with the prior written consent of Franchisor;

- Y. maintain the System and other information relating to the conduct of the Business in strict confidence and secret and shall only use them for the purpose of conducting the Business during the term of this Agreement. You shall not use, disclose, publish or otherwise make this Confidential Information available to any third party during or at any time after the term of this Agreement, but this provision shall not apply to the System if it has become generally known or easily accessible other than through a breach of this Agreement or other default of Yours. For purposes of this Agreement, "Confidential Information" shall mean any proprietary or confidential information disclosed by Fully Promoted to You under this Agreement, either directly or indirectly, in writing, orally or by inspection of tangible objects, including, without limitation, technical data, trade secrets, know-how, research, product or service ideas or plans, software codes and designs, algorithms, information regarding Fully Promoted's technology, systems, business operations, business plans, finances, principals, vendors, customers, potential customers, marketing methods, costs, prices, contractual relationships, regulatory status, and other confidential information that is clearly marked as confidential or proprietary or that should reasonably be understood as such due to its nature and the circumstances of its disclosure
- Z. shall not interfere with Franchisor's prospective franchise sales or its contractual relationships with its existing franchisees by soliciting prospective or existing franchisees for the sale of any product, service or another business opportunity;
- AA. indemnify and hold Franchisor harmless against all claims, demands, damages, costs or expenses which may be incurred or received by Franchisor resulting from any breach of this Agreement on Your part, the negligence of any party (other than Franchisor), or arising directly or indirectly out of the management or operation of the Business or the use or occupancy of the Premises or in connection with Your sale, transfer or assignment of the Business and franchise license, which indemnification obligation survives the expiration or termination of this Agreement. It is the intention of the parties to this Agreement that Franchisor shall not be deemed a joint or co-employer with You for any reason; however, if Franchisor incurs any cost, liability, loss or damage as a result of any actions or omissions of You or Your employees, including any that relate to any party making any finding of any joint or co-employer status, You will fully indemnify Franchisor for any such cost, liability, loss and damage;
- BB. have Internet access and an e-mail address. You must use the Internet website, domain name and email address(es) provided by Franchisor from time to time and pay to Franchisor and/or its designated vendors the initial start-up fee, annual hosting and maintenance fees for the website, domain name and fees for the email address(es). You cannot use any other website or domain name to promote the Business and cannot use other domain names (with or without the Trademarks as part of the name) that are pointed or linked to the Internet website provided by Franchisor without the written permission of Franchisor. You cannot use any email address and related mail server other than the one(s) provided by Franchisor to conduct Business related activities, except for bulk email which must be sent through an approved email service (bulk mail is any email sent to more than 100 recipients). If Franchisor discovers that You have obtained or are using another website, domain name or email address for or in connection with Your Business without Franchisor's written permission, Franchisor shall notify You and upon notice, You shall immediately discontinue use of the unauthorized website, domain name or email address and transfer and assign the same to Franchisor. Franchisor will, at its discretion, determine the content and use of Your website and will establish the rules under which franchisees may or will use their websites (including advertising Franchisor's website address on the front window of your Premises and in printed literature) or separately use the Internet or other on-line

communications in the operation of the Business. Without the written permission of Franchisor, You cannot use Internet tools such as but not limited to search engine optimization for the purpose of promoting Your Business to customers in the designated territory of another franchisee. Franchisor will retain all rights relating to the website and may alter or terminate the website upon 30 days' notice to You. Your general conduct on the website or other on-line communications and specifically Your use of the Trademarks or any advertising on the website or other on-line communications (including the domain name and any other Trademarks Franchisor may develop as a result of participation in the website or other on-line communications) will be subject to the provisions of this Agreement. Any custom enhancements to Your Internet website shall be at Your expense and must be performed by a vendor approved by Franchisor. You acknowledge and agree that Franchisor may, in its sole discretion, modify, substitute, or reassign websites, webpages, domain names or email addresses which Franchisor designates for Your use in the Business during the term of the Franchise Agreement. Your right to use Your website, webpage, domain name and/or email address(es) or otherwise use the Trademarks or System on the Internet or in other on-line communications will terminate when this Agreement expires or terminates. You further acknowledge and agree that the terms and conditions set forth in this Section Six BB apply with respect to websites, domain names and email addresses used by any employee of Yours in connection with the conduct of Business related activities. All customer data and other non-public data generated by the Business, including any data or other material created by generative AI, is Confidential Information and is exclusively owned by Franchisor. Franchisor hereby licenses such data back to You without charge solely for use in connection with Your Business for the term of this Agreement

- CC. effect such items of modernization, refurbishing and/or replacement of equipment, computers and software, signage, fixtures, display areas, furnishings and improvements, as Franchisor deems reasonably necessary, (no more than once every three years, except with regard to computer systems and software for the purpose of conforming with Franchisor's specifications from time to time for the point of sale system or business management system) to permit Your Business to conform to the standards then prescribed by Franchisor for similarly situated new Businesses. You acknowledge and agree that the requirements of this Section Six CC are both reasonable and necessary to insure continued public acceptance and patronage of Fully Promoted Locations and to avoid deterioration or obsolescence in connection with the operation of Your Location. Each and every transfer of any interest in this Agreement or business conducted hereunder governed by Section Fifteen also is expressly conditioned upon compliance with the foregoing requirement without regard to the number of years since the last modernization, refurbishing and/or replacement;
- DD. upload into the Franchisor logo database the digitized images of logos of any customers that Franchisor requests to be uploaded;
- EE. employ prior to the scheduling of the start of the technical and marketing set up described in Section Four F of this Agreement and maintain at all times during the term of this Agreement at least one full-time outside salesperson in addition to Yourself. You shall replace such sales person within 30 days in the case of termination of employment;
- FF. adhere to the guidelines set by Franchisor for use of social media to promote Your Business and/or in connection with Your use of the System and Trademarks and Your participation in the Network.
- GG. shall at no time make any derogatory statements about or otherwise disparage, defame, impugn or damage the reputation of integrity of the others, including Franchisor and other Franchisor franchisees in the System, provided that nothing contained herein will preclude You from

providing truthful information in response to compulsory legal process. You shall not, and to use Your best efforts to cause any of Your agents, employees or affiliates to not, disparage or otherwise speak or write negatively, directly or indirectly, of Franchisor, Franchisor's affiliates, and Franchisor's franchisees, or which would subject Franchisor, Franchisor's affiliates, or Franchisor's franchisees to ridicule, scandal, reproach, scorn, or indignity or which would negatively impact the goodwill of those parties.

- HH. shall participate, at Franchisee's own expense, in programs which may be required from time to time by Franchisor for obtaining client evaluations and/or reviewing Franchisee's compliance with the System, which may include (but are not limited to) a client feedback system and client survey programs. Franchisor shall share with Franchisee the results of these programs as they pertain to the Business. Franchisee must meet or exceed any minimum score requirements set by Franchisor for such programs.
- II. shall promptly notify Franchisor of any Action or threatened Action by any governmental authority or other third party against Franchisee or the Business, or otherwise involving Franchisee or the Business. Franchisee shall provide such documents and information related to any such Action as Franchisor may request. Notice of same shall be sent to [compliance@fullypromoted.com](mailto:compliance@fullypromoted.com). "Action" shall be defined as any legal action, suit, proceeding, claim, demand, governmental investigation, governmental inquiry, judgment or appeal thereof, whether formal or informal.
- JJ. shall give Franchisor copies of all inspection reports, warnings, certificates, and ratings issued by any governmental entity with respect to the Business, within three days of Franchisee's receipt thereof. Notice of same shall be sent to [compliance@fullypromoted.com](mailto:compliance@fullypromoted.com).
- KK. shall not input any Confidential Information into any generative artificial intelligence system, including but not limited to chatbots. You shall not attempt to reverse engineer, reconstruct, derive or otherwise obtain any source code, underlying ideas, algorithms, file formats, programming of, or uncompiled or assembled code, script, architecture or data structures from any Confidential Information through the use of any generative AI system. If You input any Confidential Information into a generative AI system in breach of this clause, You shall immediately notify Fully Promoted in writing, providing details of the breach. You shall comply with all reasonable directions of Fully Promoted to contain, control or remediate any breach of confidentiality, including permanently deleting any Confidential Information from all generative AI systems.

### **Seven: INITIAL TRAINING**

- A. Franchisor will train You or Your initial Manager in the operation of the System at its Training Center in West Palm Beach, Florida for two weeks. Franchisor, at its option, may offer its training via remote means. If Franchisor elects to offer any training program remotely, Franchisor shall give you advance notice, in writing, and you may elect at that time to attend training remotely.
- B. The initial franchise fee paid by You pursuant to Section Ten A shall cover the charge for such training for one person (including one coach class round trip airfare, baggage and other fees not included, one daily meal and accommodations). Franchisor shall not compensate You for any service performed during this initial (or any) training period. If You bring additional persons to the initial training, You will pay a training fee of TWO HUNDRED TWENTY-FIVE DOLLARS (\$225.00) per person and be responsible for their travel, meals and accommodations. Your initial

Manager and any additional persons who attend training shall be required to sign an agreement to be supplied by Franchisor not to misuse or disclose to any third party any information or knowledge concerning Franchisor's business, the Business or the System.

- C. Franchisor may at any time during training, by notice in writing, inform You that any person submitted for training is not suitable due to blatant criminal activities, disreputable behavior, poor attendance and/or disturbing fellow trainees. In this event, Franchisor's obligations in respect to the first trainee shall be regarded as discharged and any further training for any replacement for the first trainee shall be provided at Your expense.
- D. Franchisor shall have the right to require You to attend further training courses at any time during the Term of this Agreement if:
  - i. Franchisor considers attendance at such courses to be advisable;
  - ii. Franchisor wishes to train You in new and improved techniques that have been devised and which You will be required to put into effect in operating the System; or
  - iii. a regularly scheduled training program is scheduled or in session.

There will be no training fee or charge for these additional training classes; however, all costs of attendance shall be at Your sole expense.

#### **Eight: CONTINUING TRAINING**

- A. Franchisor will train any subsequent Manager, replacement staff, or any trainee of Yours in any place Franchisor may require, and at Your expense.
- B. You shall establish and maintain a training program for Your staff in accordance with the requirements contained in the Operating Manual.
- C. Franchisor shall make available training for new equipment (whether provided by Franchisor or its vendors or others) at Your expense.
- D. The training provided by Franchisor as described in Section Seven and this Section Eight are provided so that You, Your Manager and staff receive the benefit of Franchisor's accumulated experience and knowledge relating to the Business and to ensure a uniform image and uniform quality of services in all Businesses. You acknowledge that You shall be solely responsible for training Your Manager and staff. Franchisor is not an employer, co-employer or joint employer with You of Your employees. You shall be solely responsible for all employment matters, decisions and relationships.
- E. All training programs provided by Franchisor as described in Section Seven and this Section Eight are at the sole discretion of Franchisor. Franchisor has the right to refuse to provide any training program to any individual where it deems in its sole judgment such training is against its interests, or the interests of any franchisee or any affiliate.

## Nine: IMPROVEMENTS

Franchisor shall endeavor to create and develop new and improved methods of conducting a business in accordance with the System.

- A. Franchisor agrees to make these improvements, additions, modifications or innovations available to You at the earliest possible opportunity. You in turn will notify Franchisor of any improvements, additions, modifications or innovations in Your method of operation which You believe would assist in the development of the System.
- B. In order that You, Franchisor, and its other franchisees may all benefit from the free interchange of ideas, You shall permit Franchisor to introduce into the System and/or the Operating Manual any improvements, additions, modifications, or innovations which may have been notified by You to Franchisor without any payment being made to You.

## Ten: FEES

In consideration of the grant of the franchise herein, You shall pay to Franchisor the following:

- A. **Franchise Establishment Fee** Upon the execution hereof, You shall pay Franchisor a franchise establishment fee of FORTY-NINE NINE THOUSAND FIVE HUNDRED DOLLARS (\$49,500.00), receipt of which Franchisor hereby acknowledges. The franchise establishment fee shall be deemed fully earned and non-refundable upon the execution of this Agreement. A deposit of NINE THOUSAND FIVE HUNDRED DOLLARS (\$9,500.00), if submitted prior to this Agreement, shall be credited against the Franchise Establishment Fee with the balance due and owing upon signing this Agreement.
- B. **Royalty Fees** During the Term of this Agreement:
  - i. Subject to Sections 10(B)(ii) and (iii) below, You shall pay to Franchisor a monthly Royalty Fee in an amount equal to the greater of FIVE HUNDRED DOLLARS (\$500.00) or:
    - a. 6% of the Franchisee's Gross Revenues for the month until Franchisee's Gross Revenues for the calendar year exceed \$600,000.00; and then
    - b. 4% of the Franchisee's Gross Revenues for the month until Franchisee's Gross Revenues for the calendar year exceed \$1,000,000.00; and then
    - c. 2% of the Franchisee's Gross Revenues for the month after Franchisee's Gross Revenues for the calendar year exceed \$1,000,000.00.
  - ii. During Your first twelve (12) months of operating a new Fully Promoted Location, in the event Franchisee's Gross Revenues exceed \$500,000.00 Franchisee shall pay no Royalty Fee in Franchisee's 13th month of operating the Fully Promoted Location.
  - iii. During Your first twenty-four (24) of operating a Fully Promoted Location, in the event Franchisee's Gross Revenues exceed \$1,000,000.00 Franchisee shall pay no Royalty Fee in Franchisee's 25th month of operating the Fully Promoted Location.

For purposes of this Section 10(B), a new Fully Promoted Location is a Fully Promoted location

that did not exist prior to signing of this Franchise Agreement.

Franchisor shall have the right to adjust, for inflation, the royalty cap amounts above (not the monthly minimum Royalty Fee) on January 1 of each new calendar year to reflect changes in the Consumer Price Index (1982-84=100; all items; CPI-U; all urban consumers) as published by the U.S. Bureau of Labor and Statistics.

- C. **Marketing Fees** During the term of this Agreement, You will pay to an advertising fund which is maintained by a separate Florida non-profit corporation, (the "Fund") or its successors and assigns a monthly Marketing Fee of 1% of Your Gross Revenues for the month or SIX HUNDRED FIFTY DOLLARS (\$650.00) (whichever is greater). The Marketing Fee can be increased or decreased as provided by the By-laws of the Fund.
- D. **Technology Fee** Commencing when Franchisee starts the Business, Franchisee shall pay to Franchisor or Franchisor's designated vendor, a monthly technology fee (the "Technology Fee") for the hosting, support and maintenance of the website, domain, and email addresses. and other technology matters. Franchisor may in its sole discretion change the technology services provided to Franchisee. As of the date of this Agreement, the Technology Fee is \$99 per month. Franchisor may increase the Technology Fee from time to time to reflect its internal and external costs of the website and other technology support.
- E. For the purposes of this Agreement, "Gross Revenue" means the entire amount of all of Your revenues arising out of the ownership or operation of the Fully Promoted Location, or any business at or about the Fully Promoted Location. This amount is to include, without limitation, revenues derived from or relating to all sales and fees charged for products and services rendered at, or for orders placed at or completed for delivery in, through, or from the Business. The revenues are determined regardless of whether they are evidenced by cash, credit, checks, services, property or other means of exchange, excepting only the amount of any sales taxes that are collected and paid to the taxing authority. Cash refunded and credit given to customers, shall be deducted in computing Gross Revenue to the extent that such cash or credit represent amounts previously included in Gross Revenue on which Royalty and Marketing Fees were paid. Gross Revenue consisting of property or services shall be valued at the prices applicable, at the time such Gross Revenue are received, to the products or services exchanged for such Gross Revenue. Franchisor may collect Royalties and Marketing Fees for any jobs remaining unpaid longer than the time frame provided in the Operations Manual.
- F. Payment of the Royalty Fee and the Marketing Fee will be through electronic transfer and shall be done on the second business day following the month to which the Royalty Fee and Marketing Fee applies. Franchisor reserves the right to change the time period on which the royalty or marketing fee is calculated, the date of payment of these fees and the method of payment from electronic transfer to such other manner of payment that Franchisor deems appropriate. When You present a check as payment, including for Your Franchise Establishment Fee and Equipment Package, You authorize the Franchisor to deposit Your check, make a one-time electronic fund transfer (EFT), or a substitute check, in which case funds may be withdrawn from Your account on the same day payment is made and You will not receive a cancelled check back from your financial institution
- F. Upon execution of this Agreement and/or at any other time thereafter at Franchisor's request, You shall sign an authorization substantially in the form attached to this Agreement as Schedule C and all other documents necessary to permit Franchisor to withdraw funds from Your designated bank account by electronic funds transfer in the amount of the Royalty Fee, the

Marketing Fee and all other fees and amounts described in this Agreement. Any fee calculated by reference to Gross Revenue shall be based on the information obtained from the electronic point of sale system in Your computer. Should any electronic funds transfer not be honored by Your Bank for any reason, You agree that You shall be responsible for that payment plus any service charge applied by Franchisor or its bank. If any payments due Franchisor under this Agreement, whether to be paid by electronic funds transfer or otherwise, are not received when due, interest on the amount past due will be charged interest by Franchisor at the rate of 18% per annum or the maximum rate of interest permitted by law, whichever is less plus a late charge of TEN DOLLARS (\$10.00) per day for each day the payment is late. You acknowledge and agree that You have no right to withhold payment of the fees due under this Section Ten by right of Your dissatisfaction with Franchisor's performance of its obligations under this Agreement and that if You are so dissatisfied, You will pursue other remedies at law which may be available. Additionally, in the event of non-payment by You of any of Your obligations under this Agreement and the failure to cure such non-payment within 15 days of the due date of the payment, or in event of any other default or non-compliance under this Agreement, Franchisor, at its option, may withhold services from You including but not limited to store or office support, email access, remote support, website access and Fund-sponsored services.

- G. As security for all Your monetary and other obligations to Franchisor, or its affiliates, You hereby grant to Franchisor a first priority security interest in all of Your assets used in connection with the Business and wherever located, including, without limitation, all furniture, fixtures, machinery, equipment, inventory, and all other property, (tangible or intangible), now owned or hereafter acquired by You, as well as all contractual and related rights of You under this Agreement and all other agreements between the parties. All assets subject to Franchisor's security interest which can be kept within the Premises of the Business shall be kept within said Premises and shall not be sold (except in the ordinary course of business), or transferred, assigned, conveyed, encumbered, destroyed, relocated, moved or removed from such Premises without Franchisor's prior written consent. You agree to execute such financing statements, continuation statements, notices of lien, assignments, or other documents as may be required in order to perfect and maintain Franchisor's security interest. Franchisor agrees to subordinate its security interest to any working capital lender of Yours and to the purchase money security interest of an approved equipment vendor for any equipment purchased by You and used in the operation of the Business. You shall pay all filing fees and costs for perfecting Franchisor's security interest. You acknowledge that this Agreement constitutes a security agreement for the purposes of the attachment, perfection, and enforcement of the foregoing security interest. Upon the occurrence of any default under this Agreement, Franchisor shall have and be entitled to exercise all rights to which a secured party may be entitled under the version of the Uniform Commercial Code of the state where the Premises are located.

## **Eleven: ACCOUNTING AND REPORTING**

- A. You shall:
- i. install and use the Business Management System ("Point of Sale System" or "BMS") specified by Franchisor which may be subject to modification from time to time by Franchisor, and pay any required monthly subscription, maintenance and support fees for the BMS. You shall accurately record all transactions through the BMS and shall ensure that Franchisor shall have access to Your BMS at all times for the purpose of obtaining information relating to the Business. You shall execute the license agreement for the BMS specified by Franchisor and comply with the terms thereof. In the event of any failure of the BMS, during the operation of the Business, You shall manually keep

accurate records which shall be entered into the BMS as soon as may be practicable following rectification of the cause of the breakdown. Upon Franchisor's request, You shall modify, upgrade and replace the BMS from time to time and shall also execute additional BMS license agreements in connection with such modifications, upgrades and replacements of the BMS. If the BMS is modified, upgraded or replaced in its entirety, You shall install and use the modified, upgraded or new BMS in accordance with this Section.

- ii. maintain on the Premises in a form approved by Franchisor (and preserve the same for at least seven years after the end of the financial year to which they relate and thereafter for so long as any dispute shall remain outstanding between the parties) full and accurate balance sheets and profit and loss statements and all underlying or supporting records and vouchers (including the cash register rolls, bank statements, deposit slips and tax returns) relating to the Business. You shall permit Franchisor (or any person, firm or company nominated by Franchisor) during business hours to inspect and take copies of Your books of account and records including but not limited to, records stored within Your BMS, cash register rolls, bank statements, deposit slips, tax returns and other financial books of account and records. At Franchisor's request, You shall promptly transmit or send copies of Your books of account and records to Franchisor (or any person, firm or company nominated by Franchisor) for review and inspection. If, on any such inspection or review, a discrepancy greater than 2% of Gross Revenue is found between the sums reported as Gross Revenue and the actual Gross Revenue for any reporting period, then You shall, without prejudice to any other rights which Franchisor may have, reimburse Franchisor for all costs incurred in conducting such inspection including travel, hotel, subsistence, salaries, and fees; and
- iii. for each of Your accounting years supply to Franchisor financial statements (including a balance sheet and profit and loss statement) for Your full accounting year prepared by Your accountant which shall be certified by You to Franchisor as correct. Such certificate and financial statements shall be delivered to Franchisor within 45 days from the end of the said accounting year. You agree to have such annual financial statements prepared separately for the Business and not on a consolidated basis with the assets or liabilities or profits and losses of any other business with which You are associated reflected therein;
- iv. for each of Your tax years, upon reasonable request by Franchisor, supply to Franchisor copies of your federal and state tax returns and sales tax returns or in lieu of federal tax returns supply to Franchisor each tax year IRS Form 4506-T (or any successor form designated by the IRS), executed by You and authorizing the IRS to send Franchisor a copy of Your Tax Return Transcript. You agree to prepare and file such returns separately for the Business and not on a consolidated basis with the income, sales, expenses or deductions of any other business with which You are associated reported therein.

B. Franchisor shall:

- i. have the right to verify all of Your sales directly with customers; and
- ii. have the right to verify all of Your purchases and other expenses directly with Your suppliers, vendors, and employees.



- C. You acknowledge that Franchisor has the capability to access remotely all BMS data on Your computer and other data which may be hosted on servers and that Franchisor can use such data for such business purposes as it deems proper provided that Franchisor will not sell, transfer or share such data to or with any other person or entity during the term of this Agreement except its attorneys or in connection with: (i) the transfer of this Agreement as permitted under Section Fifteen I of this Agreement; (ii) compilation of operating statistics on all franchises, or groups thereof, for public distribution; (iii) sales rankings and/or comparative sales charts and tables for publication to franchisees via an intranet site; (iv) financial performance representations for publication in Franchisor's franchise disclosure documents for prospective franchisees; and (v) other similar data compilations.
- D. You shall not combine and/or commingle Your Business operations with that of any other business. You shall not use the bank account or BMS designated for Your Business to process transactions, sales, make deposits or pay expenses for another business. You agree to keep the financial books of account and records of Your Business separate and apart from Your personal financial books and records and/or from the books and records of any other business with which You are associated. You shall not file consolidated tax returns for the Business which consolidate the income or deductions of the Business with those of another business.

## **Twelve: ADVERTISING/MARKETING**

- A. You must participate in any national, regional or local advertising cooperatives that Franchisor designates. You shall pay the Fund a monthly Marketing Fee as specified in Section Ten C. Franchisor reserves the right to: (i) assume control of the Fund in the future; (ii) modify or terminate the Fund; and/or (iii) create or establish a new fund in the future. If Franchisor exercises any of these rights, You must pay Franchisor, its affiliate, or another entity designated by Franchisor, the monthly Marketing Fee and comply with all requirements relating to the Fund or any new fund Franchisor establishes. Franchisor also reserves the right to enforce the obligations of the Fund and distribute the proceeds of any settlement or judgment in the manner that Franchisor deems appropriate, and to suspend or reduce a franchisee's obligation to participate in the Fund or any other advertising cooperative. The Fund will have the right to use the Marketing Fees and apply it to national, regional, and/or local marketing programs and promotional campaigns, branding as well as Internet advertising, web hosting and development, provided that Franchisor has the right to review and approve all advertising and promotional materials and programs created or produced by the Fund. Franchisor will not be required to pay Marketing Fees in its role as franchisor; however, all **Fully Promoted** businesses that are owned and operated by Franchisor (or an affiliate of Franchisor) will be required to pay Marketing Fees in the same manner as franchisees.
- B. You shall be responsible for all Your own direct marketing and local advertising of the Business. You shall expend at least an amount equal to 5% (five percent) of all Gross Revenues on direct marketing or local advertising (including public relations) in each year. Of the 5% (five percent) expended, at least half must be spent on digital advertising such as, online advertising, pay per click, search engine optimization of Your website and mobile marketing, or then current digital technology. Franchisor also believes in and encourages You to participate in cooperative advertising where available. For the purposes of this paragraph, the term "direct marketing or local marketing" shall mean all marketing and public relations costs, advertising and promotions effected through the medium of the Internet, mobile marketing, email and other digital communications media, local radio or television broadcasts, newspapers, periodicals, billboard advertising, sales commissions and public relations.

- C. You alone at all times shall be responsible for ensuring Your marketing materials and activities conform to applicable laws and regulations, do not infringe the intellectual property rights of any third party, including but not limited to, trademarks, trade names, patents, copyrights, designs and images belonging to any third party and the intellectual property rights of third parties whose brands, designs, trademarks, trade names or logos appear on the Products and Services offered for sale at the Business, and conform to any applicable guidelines, directions or permissions published or provided by third parties in relation to the marketing, sale or promotion of the Products and Services that contain or are associated with the brands, trademarks, trade names or logos of third parties, and comply with Franchisor's System Brand standards. In addition, You shall comply with the criteria and/or guidelines that Franchisor will establish from time to time for marketing and advertising (including public relations) activities. Franchisor may require that Your advertising materials include contact information for obtaining information regarding franchises and the franchise system. Franchisor may, from time to time, provide samples of certain marketing materials that You may duplicate and use, subject to You ensuring Your compliance with all applicable laws and regulations. In addition, Franchisor may provide sample copies and other marketing materials from time to time, which, if observed, will not require any consent from Franchisor. All other marketing campaigns or promotional activities (including public relations) conducted by You shall be subject to the prior written approval of Franchisor whose decision will not be unreasonably delayed. Our review and approval of Your marketing campaigns or promotional activities does not modify Your obligations as set forth in this Section, which remain Your obligations alone and our review and approval is not a warranty of any kind. Franchisor has the right to conduct and manage all marketing and commerce on the internet and other electronic media, including all websites and social media marketing. You shall not establish any website or social media account independently, except as Franchisor may specify, and only with Franchisor's express written consent. Franchisor retains the right to approve any linking to or other use of Franchisor's website. You must comply with any internet, online commerce and/or social media policy that Franchisor may prescribe in connection with any use of the internet, online commerce or social media by You which uses the Marks, or otherwise relates to the Business or Franchisor.
- D. You shall, upon being requested to do so, provide Franchisor with details of Your proposed marketing, advertising and promotional activities. You acknowledge that Franchisor has explained the importance of the creation and maintenance of a full-time marketing program. You further acknowledge that a vital factor to the success of any Location lies in the creation and maintenance of a full-time marketing program. You agree to create and continuously conduct, during the Term a full-time and ongoing marketing program, and devote a minimum of three (3) hours per day, either personally or through an employee, to conducting such a marketing program. You further agree to create a marketing file and record all marketing activities therein. This file shall remain on the Premises and be available to Franchisor to review upon reasonable notice.
- E. You acknowledge that nothing in this Agreement imposes upon Franchisor or the Fund the duty or the obligation to provide direct or indirect marketing or promotion in relation to the Fully Promoted Location. Neither Franchisor nor the Fund can ensure that its marketing or promotional activities will benefit You directly or be proportionate or equivalent to the Marketing Fees that You pay to the Fund.
- F. The Franchisee must participate in any national, regional or local advertising cooperatives that Franchisor designates. The Franchisee shall pay the Fund a monthly Marketing Fee as specified in Section 10(C). Franchisor reserves the right to: (i) assume control of the Fund in the future; (ii) modify or terminate the Fund; and/or (iii) create or establish a new fund in the future. If

Franchisor exercises any of these rights, the Franchisee must pay Franchisor, its affiliate, or another entity designated by Franchisor, the monthly Marketing Fee and comply with all requirements relating to the Fund or any new fund Franchisor establishes. Franchisor also reserves the right to enforce the obligations of the Fund and distribute the proceeds of any settlement or judgment in the manner that Franchisor deems appropriate, and to suspend or reduce a franchisee's obligation to participate in the Fund or any other advertising cooperative. The Fund will have the right to use the Marketing Fees and apply it to national, regional, and/or local marketing programs and promotional campaigns, as well as Internet advertising, web hosting and development and franchise recruiting efforts, provided that Franchisor has the right to review and approve all advertising and promotional materials created or produced by the Fund. Franchisor will not be required to pay Marketing Fees in its role as franchisor; however, all Franchisor locations that are owned and operated by Franchisor (or an affiliate of Franchisor) will be required to pay Marketing Fees in the same manner as Franchisor franchisees.

### **Thirteen: INSURANCE**

- A. You are required to obtain and maintain at Your cost and expense such policies of insurance in such amounts and from such carriers as may reasonably be required by Franchisor from time to time throughout the Term. Coverage requirements can be increased or decreased upon Franchisor's prior notice as set forth in the operations manual or other writing. You shall provide Certificates of Insurance ("COI") evidencing the required coverage to Franchisor prior to opening and upon annual renewal of the insurance coverage as well as at any time upon request of Franchisor. Copies of your COIs shall be sent to [compliance@fullypromoted.com](mailto:compliance@fullypromoted.com) within five (5) days of Your receipt of same. Such insurance shall include, without limitation:
- i. comprehensive general liability policy with a minimum combined single limit covering bodily injury and property damage with respect to the Premises, products and services, and completed operations of ONE MILLION DOLLARS (\$1,000,000.00);
  - ii. owned auto insurance with a minimum combined single limit covering bodily injury and property damage of ONE MILLION DOLLARS (\$1,000,000.00);
  - iii. hired and non-owned auto insurance with a minimum combined single limit covering bodily injury and property damage of ONE MILLION DOLLARS (\$1,000,000.00); and
  - iii. all other insurance required by applicable law, including workers' compensation and disability (limits may vary according to geographical location). If the applicable laws in Your state do not require the owners of a business to be covered by workers' compensation insurance, You shall elect coverage for Yourself.
- B. You shall name Franchisor as an additional named insured on all insurance policies required hereunder which policies shall be considered as primary in the event of loss or claim. You shall also execute a waiver of subrogation in favor of Franchisor and its affiliates.
- C. The Franchisee warrants that its insurance policies shall be primary and non-contributing with any insurance carried by Franchisor and its affiliates.
- D. You shall not terminate any insurance policy required to be obtained and maintained hereunder, nor modify or amend the terms thereof, without Franchisor's prior written consent, which consent shall not be unreasonably withheld, and each policy must provide that it shall not be canceled, modified or subjected to non-renewal, without at least 10 days prior written notice to Franchisor.

- E. This Section Thirteen references minimum requirements. You should consult Your local insurance agent and legal counsel to ensure Your Business is adequately insured, You have all insurance required by law or by the terms of any agreement to which You are a party. You shall also ensure that all Your Business equipment complies with any minimum standards and specifications to maintain your insurance requirements, including, but not limited to, any multi-factor authentication requirements for electronic devices used for Your Business.

#### **Fourteen: TRADEMARKS**

- A. You shall only use the Trademarks in connection with the operation of the Business and only in a form and manner approved by Franchisor. All social media accounts, social networking websites, other online accounts as more specifically identified in Section Fifteen(C)(iv), domain names and e-mail addresses used in Your business that include the words **Fully Promoted** or any of the Trademarks must be approved in writing by Franchisor and will be the property of Franchisor and all social media accounts social networking websites, other online accounts, domain names and email addresses that include the mark “Fully Promoted” or any of the Trademarks will be the property of Franchisor. Should You become the owner of any social media account, social networking website, other online account, domain name, or email address which include or any Trademark or derivation of any Trademark belonging to Franchisor, You shall, upon Franchisor’s written request, assign all rights, title and interest in those social media accounts, social networking websites, online accounts, domain names and email addresses.
- B. In no circumstances shall You apply for registration with respect to any of the Trademarks or which would conflict with the Trademarks, nor shall You take any action or refuse or decline to take any action which may result in harm to the Trademarks or put any registrations or applications to register at risk.
- C. You shall comply with Franchisor’s instructions in filing and maintaining the requisite fictitious, trade or assumed name registrations for the Trademarks.
- D. You shall, in all representations of the Trademarks, attach in a manner approved by Franchisor such inscription as is usual or proper for indicating that such Trademarks are registered.
- E. You acknowledge that the use of the Trademarks outside the scope of this Agreement, without Franchisor’s prior written consent, is an infringement of Franchisor’s rights in the Trademarks, and You expressly covenant that during the Term, and after the expiration or sooner termination of this Agreement, You shall not, directly or indirectly, commit an act of infringement or contest, or aid in contesting the validity or right of Franchisor to the Trademarks, or take any other action in derogation of such rights.
- F. In the event of any claim of infringement, unfair competition or other challenge to Your right to use the Trademarks, or in the event You become aware of any use of or claims to the Trademarks by persons other than Franchisor or its franchisees, You shall promptly (but in no event more than 15 days later) notify Franchisor in writing. You shall not communicate with anyone except Franchisor and its counsel in connection with any such infringement, challenge, or claim except pursuant to judicial process. Franchisor shall have sole discretion as to whether it takes any action in connection with any such infringement, challenge or claim, and the sole right to control exclusively any litigation or other proceeding arising out of any infringement, challenge or claim relating to the Trademarks. You must sign all instruments and documents, render any assistance, and do any acts that Franchisor’s attorneys deem necessary or advisable in order to protect and maintain Franchisor’s interest in any litigation or proceeding related to the Trademarks or

otherwise to protect and maintain Franchisor's interests in the Trademarks.

- G. If it becomes advisable at any time, in Franchisor's sole discretion, to modify or discontinue the use of any of the Trademarks and/or use one or more additional or substitute names or marks, for reasons including, but not limited to, the rejection of any pending registration or revocation of any existing registration of any of the Trademarks, or the superior rights of senior users thereof, You will immediately, upon written notice from Franchisor and at Your expense, make all changes or modifications to the Trademarks as specified by Franchisor.

#### **Fifteen: ASSIGNMENT AND RESALE (SALE OF BUSINESS)**

- A. You shall have the right to assign the Franchise and to sell the Business with the prior written consent of Franchisor, which consent shall not be unreasonably withheld and subject to the conditions listed in Section C below.
- B. Franchisor will grant to a purchaser of the Business who is acceptable to it a franchise for a period equal to the term then being granted by Franchisor to new franchisees (commencing the date of the sale of the Business) and upon similar terms and conditions to Franchisor's then current form of franchise agreement, excluding the payment of an initial fee.
- C. Subject to Sections D through F below, the conditions required to obtain the written consent of Franchisor to the sale of the Business by You shall be that:
- i. any prospective purchaser shall submit his offer in writing, shall be bona fide and at arm's length, and shall meet Franchisor's standards with respect to the selection of new franchisees;
  - ii. the prospective purchaser or its management team must agree to successfully complete Franchisor's initial training program prior to assuming the daily duties of the Business;
  - iii. the prospective purchaser must enter into a new franchise agreement prior to attending such training program as may be required by Franchisor which agreement shall require the purchaser to upgrade, modify and/or replace the BMS system used in the business to the then current system required of new franchisees;
  - iv. You must turn over to Franchisor all digital assets, including, but not limited to, all digitally-stored content (such as images, photos, videos and text files), whether stored locally at the Business or accessible via the internet, the cloud, or another digital storage device (such as a USB drive or zip drive) or stored with a third-party digital-storage provider (such as OneDrive® or Dropbox®); and all user names and passwords for any and all email accounts, social media accounts and social networking websites (such as Facebook®, Twitter®, LinkedIn®, Google®, MyBusiness, YouTube®, Pinterest®, Instagram®, Tumblr®, Flickr®, Reddit®, Snapchat®, TikTok®, Twitch®, Quora®, Medium®, Triller® and WhatsApp®), blogs, review websites (such as Yelp® or Angie's List®), and any other online communities where the Business created or shared online content, or held itself out as speaking for or representing the Business;
  - v. Your Location is in compliance with Franchisor's current standards (including but not limited to brand standards) for equipment, point of sale or business management systems, fixtures, signage, store or office displays and furnishings or must be brought into compliance prior to the completion of the transfer to the prospective purchaser;

- vi. You or the prospective purchaser shall pay to Franchisor a transfer fee equal to the greater of: 1) THIRTY-NINE THOUSAND FIVE HUNDRED DOLLARS (\$39,500.00); 2) ten percent (10%) of the purchase price for the Business; or 3) the then current transfer fee required to be paid under the then current franchise agreement;
  - vii. You must not, at the time of Your application for consent, be in breach of any of Your obligations to Franchisor under the terms of this Agreement; and
  - viii. payment is made by You of all costs and all obligations by or of You to Franchisor and any suppliers are discharged without any right of deduction or set-off.
- D. You shall, as soon as possible, submit to Franchisor a copy of each written offer or full details of any other offer which You receive from any prospective purchaser to purchase Your Business from You, together with the following information:
- i. a financial statement and the business history of the prospective purchaser; and
  - ii. details of all terms that may have been agreed or proposed between You and the prospective purchaser.
- E. Franchisor shall, in addition to its other rights under this Agreement, have an option to purchase the Business for the same amount and upon the same terms as the prospective purchaser has offered. In the event of: (i) a transfer or assignment of stock, share capital or similar ownership interest, or (ii) Your insolvency or bankruptcy, the offer shall be for Your interest in this Agreement, and the equipment, inventory, fixtures and leasehold interest used in the operation of the Business. An amount and terms of purchase under these conditions shall be established by a qualified appraiser selected by the parties.
- F. Franchisor shall have a period of 10 days after receipt of written notice and the information referred to in Section D above, to exercise its option to purchase by notice in writing to You. The sale and purchase shall be completed within 15 days following the service of Franchisor's notice, or if any landlord's license is required, 10 days after such license shall have been obtained.
- G. For the purpose of this Section, any change in Your beneficial ownership of the issued share capital or of Your true control shall be deemed to be an assignment of this Agreement. In addition, in the event of any attempt by You to circumvent the provisions of this Section by selling or transferring all or any portion of the assets of the Business without transferring Your rights under this Agreement, You shall be liable to Franchisor for the full amount of the fee due Franchisor under Section Fifteen C(vi) of this Agreement. Nothing within this Section Fifteen G is intended to or shall be construed as limiting Franchisor's remedies and damages in the event that You violate this Section Fifteen.
- H. In the event of Your death or incapacity, where You are an individual, or in the case that You are a corporation, then in the event of the death or incapacity of the Principal, this Agreement will be transferable without additional fee or penalty, provided that the transferee meets Franchisor's approval, as noted above in this Section Fifteen, which shall not be unreasonably withheld.
- I. Franchisor reserves the right to sell or assign, in whole or in part, its interest in this Agreement. Any sale or assignment shall inure to the benefit of any assignee or other legal successor.

## **Sixteen: TERMINATION**

- A. Franchisor may terminate this Agreement by written notice to You without any opportunity to cure if:
- i. You fail to commence the Business within the period of 180 days from the date of this Agreement;
  - ii. You fail to keep the Business open for business for a consecutive period of 10 days unless this is because of major refurbishment or repair or because of the effects of explosion, flood or fire or for a reason to which Franchisor has given its prior written consent;
  - iii. in Your franchise application or supporting details You have provided Franchisor with information which contains any false or misleading statements or omits any material fact which may make any statement misleading;
  - iv. You become insolvent, adjudicated a bankrupt, have a voluntary or involuntary petition in bankruptcy or any other arrangement under the bankruptcy laws filed by or against You, make an assignment for the benefit of creditors, or if a receiver or trustee in bankruptcy is appointed to take charge of Your affairs or property;
  - v. You commence dissolution proceedings or have such proceedings commenced against You;
  - vi. You permit a judgment against You to remain unsatisfied or un-bonded of record for 30 days;
  - vii. You knowingly maintain false, inaccurate, or incomplete books or records, or knowingly submit false report to Franchisor;
  - viii. You receive 2 or more prior notices of default hereunder from Franchisor during any twelve (12) consecutive-month period, notwithstanding that such defaults were cured;
  - ix. there shall be a purported or deemed assignment of this Agreement or of the Business other than a sale of the Business under and in accordance with the provisions of Section Fifteen; or
  - x. Franchisor suspects, on reasonable grounds, that any material proprietary information concerning Franchisor's business, the System, or particulars of any communication from Franchisor to You is being or has been communicated in any way to any competitor of Franchisor by You or at Your direction, by any of Your employees (or the Principal or any of Your shareholders) or any other person associated with Your employees, the Principal, or any shareholder.
- B. In addition to the immediate termination rights set forth in Section Sixteen A, Franchisor may terminate this Agreement by written notice to You if You neglect or fail to perform any of Your other obligations under this Agreement including failure to pay any amounts due to Franchisor under this Agreement or any other obligation of Yours to Franchisor or submit reports, or You fail to provide the Products or Services to the standards required by Franchisor as set out in the Operating Manual, and You fail to remedy such default, neglect or failure to Franchisor's satisfaction within (i) 15 days after written notice from Franchisor in the case of failure to pay any amounts due or, (ii) in the case of any other default, neglect or failure, within 30 days after

written notice from Franchisor.

- C. All Your rights under this Agreement shall cease if Franchisor terminates this Agreement under the provisions of this Section Sixteen.
- D. THIS LICENSE AGREEMENT MAY BE TERMINATED ONLY BY FRANCHISOR AND NO PROVISION IS MADE IN THIS AGREEMENT FOR THE UNILATERAL TERMINATION OF THIS AGREEMENT BY YOU.

### **Seventeen: CONSEQUENCES OF TERMINATION**

Upon the expiration or sooner termination of this Agreement:

- A. You will immediately discontinue the use of the Trademarks, signs, cards, notices and other display or advertising matter indicative of the Trademarks, or of any association with Franchisor or of the Business or Products and Services, and will make or cause to be made such changes in signs, cards, notices and other display or advertising matter, buildings and structures as Franchisor shall direct so as effectively to distinguish the business from its former public image and marketing image as a Business including but not by way of limitation a change in the colors used. If within 30 days of such direction You fail or omit to make or cause to be made any change, then Franchisor shall have the power (without incurring any liability to You), without Your consent, save this consent that You give irrevocably, to enter upon the Premises and to make or cause to be made any such change, at Your expense, which expense You shall pay on demand. In addition, all items that may have been loaned to You by Franchisor, including the Operating Manual, shall be returned immediately to Franchisor at Your expense. You shall also forthwith pay to Franchisor (without any deduction or right of set-off) all sums of money which may be payable or owing (whether or not then due for payment) from You to Franchisor or the Fund.
- B. You shall further and forthwith:
  - i. provide Franchisor with an electronic file containing a list (including names addresses and telephone numbers) of all customers and all customer databases and files including artwork, all past invoices, address card-file entries, business cards, and all other Business data and Confidential Information; a copy of the customer list may not be sold or otherwise transferred to any person or entity without our written consent; and copies of such information can only be retained by You to the extent needed to file required tax returns and You may not use such information for any other purpose;
  - ii. assign to Franchisor in such form as Franchisor shall require, the benefit of such contracts with customers as Franchisor may specify and pay over to Franchisor any sums received on account of such contracts (without any deduction or right of set off);
  - iii. join with Franchisor in canceling any permitted use of the Trademarks;
  - iv. turn over to Franchisor all intellectual property associated with the Business and the System, including, but not limited to, the following:
    - a. any and all Confidential Information;
    - b. any and all operations manuals;



- c. any and all materials, whether physical or digital, which display the Trademarks associated with the System; and
    - d. any and all digital assets, including, but not limited to, all digitally-stored content (such as customer artwork and art files, images, photos, videos and text files), whether stored locally at the Business or accessible via the internet, the cloud, or another digital storage device (such as a USB drive or zip drive) or stored with a third-party digital-storage provider (such as OneDrive or Dropbox); and all user names and passwords for any and all email accounts, social networking websites (such as Facebook®, Twitter, LinkedIn, Google+, YouTube, Pinterest, Instagram, Tumblr, Flickr, Reddit, Snapchat, and WhatsApp), blogs, review websites (such as Yelp or Angie's List), and any other online communities where the Business created or shared online content, or held itself out as speaking for or representing the Business.
  - v. cease the use of all material of whatever nature of which the copyright is vested in Franchisor or where its continued use would in any way infringe Franchisor's copyright;
  - vi. cease all use, directly or indirectly, of the Trademarks, Confidential Information, or any aspect of the System. You shall not represent Yourself as a present or former franchisee or in any other way associate Yourself with the System or the Trademarks; and
  - vii. maintain the System and other information relating to the conduct of the Business in strict confidence and secret, and not use, disclose, publish, or otherwise make it available to any third party.
- C. You shall change and, if requested, assign to Franchisor, any listed telephone numbers, fax numbers, domain names and e-mail addresses relating to the Business and also execute any and all documentation necessary to assign any such telephone and fax numbers, domain names and e-mail address to Franchisor. You hereby authorize and irrevocably constitute and appoint as Your attorney-in-fact for such limited purpose Franchisor to take such actions and to make, execute, and deliver such documents for and on Your behalf as may be required to assign to Franchisor the right to use and own such telephone and fax numbers, domain names and e-mail addresses, the foregoing power being a power coupled with an interest, and hereby direct the appropriate telephone company, domain name registry and internet service provider to so transfer the ownership of said numbers, domain names and e-mail addresses as may be directed by Franchisor, in accordance with the Assignment of Telephone Numbers, Domain Names and E-Mail Addresses signed herewith, a copy of which form is attached as Schedule B.
- D. You shall not maintain call forwarding telephone number referral with respect to any telephone numbers formerly used in connection with the Business.
- E. In the event the Premises are leased from a third party, You shall, at Franchisor's option, assign to Franchisor Your interest in the Lease. You shall be and remain liable for all of its obligations accruing up to the effective date of any lease assignment. In conjunction with the foregoing, You shall execute and deliver to Franchisor an Assignment of Lease in such form as may be requested by Franchisor.
- F. Non-compete Covenant:
- i. Upon the expiration or termination of this Agreement and for a period of two (2) years thereafter, You shall not, within a radius of twenty five (25) miles from the Premises or

the premises of any other **Fully Promoted** business, be engaged, concerned, or interested in any capacity whatsoever in a business which competes with the **Fully Promoted** Business or any other business within the **Fully Promoted** Network (except as the holder of not more than 5% of the shares in any company whose shares are listed or dealt in any Stock Exchange or other recognized public market).

- ii. You shall not, for a period of eight (8) months after the expiration or termination of this Agreement, solicit for business from any person who was, during the period of two years prior to such expiration or termination, a regular customer of or in the habit of dealing with the Business.
  - iii. You acknowledge and confirm that the length of the term and geographical restrictions contained in this Section Seventeen F are fair and reasonable and not the result of overreaching, duress, or coercion of any kind. You further acknowledge and confirm that Your full, uninhibited, and faithful observance of each of the covenants contained in this Section Seventeen F will not cause You any undue hardship, financial or otherwise, and that enforcement of each of the covenants contained in this Section will not impair Your ability to obtain employment commensurate with Your abilities and on terms fully acceptable to You, or otherwise to obtain income required for the comfortable support of Your family, and Your satisfaction of the needs of Your creditors. You acknowledge and confirm that Your special knowledge of the business of a **Fully Promoted** Location (and anyone acquiring such knowledge through You) is such as would cause Franchisor and its franchisees serious injury and loss if You (or anyone acquiring such knowledge through You) were to use such knowledge to the benefit of a competitor or were to compete with Franchisor or any of its franchisees.
  - iv. In the event any court shall finally hold that the time or territory or any other provision stated in this Section constitutes an unreasonable restriction upon You, You agree that the provisions of this Agreement shall not be rendered void, but shall apply as to time and territory or to such other extent as such court may judicially determine or indicate constitutes a reasonable restriction under the circumstances involved.
- G. Franchisor shall have the option (but not the obligation) to be exercised by providing written notice of intent to do so, within 30 days after the expiration or sooner termination of this Agreement, to purchase any items bearing the Trademarks or other assets owned by You, including, without limitation, any or all signs, advertising materials, supplies, inventory, equipment, furnishings, fixtures, or other items at a price equal to Your cost or fair market value, whichever is less. If the parties cannot agree on fair market value within a reasonable time, an independent appraiser shall be designated by Franchisor whose costs shall be borne equally by the parties, and his or her determination shall be final and binding. The fair market value of tangible assets shall be determined without reference to good will, going concern value, or other intangible assets. If Franchisor elects to exercise its option to purchase, it shall have the right to set off all amounts due from You under this Agreement, and the cost of the appraisal, if any, against any payment to You. Should You fail or refuse to execute and deliver the necessary documents to transfer good title to Your assets to Franchisor, or its nominee, Franchisor shall be entitled to apply to any court of competent jurisdiction for a mandatory injunction to compel You to comply with the rights granted in this Agreement. All costs and expenses relating to such litigation, including Franchisor's reasonable attorneys' fees and costs, shall be payable by You to Franchisor, upon demand, and may be credited by Franchisor to the agreed purchase price.

**Eighteen: ENTIRE AGREEMENT; FAILURE TO EXERCISE RIGHTS NOT TO BE A  
WAIVER**

- A. You acknowledge:
- i. that You have been told that if there are any pre-contractual statements which You consider have been made to You which have induced You to enter into this Agreement, You are obliged to submit the particulars thereof to Franchisor so that any misconceptions or misunderstandings can be resolved. In such case, an agreed form of pre-contractual statements upon which You relied on may be annexed to and made part of this Agreement;
  - ii. You have been given the opportunity to provide Franchisor particulars of any pre-contractual statements which You consider have been made to You which have induced You to enter into this Agreement; and
  - iii. this Agreement therefore contains the entire agreement between the parties and accordingly no pre-contractual statements shall add to or vary this Agreement or be of any force or effect unless such pre-contractual statements are either contained in this Agreement or in an annex to it, and You waive any right You may have to sue for damages and/or rescind this Agreement for any pre-contractual statements not contained in this Agreement or an annex to it. Nothing in this Agreement or any related agreement is intended to disclaim the representations Franchisor made in the franchise Disclosure Document.
  - iv. Nothing in this or any related agreement, however, is intended to disclaim the representations we made in the franchise disclosure document that we furnished to you.
- B. In this Section, the expression “pre-contractual statements” includes written or oral pre-contractual statements or agreements, financial statements, profit projections, representations, warranties, inducements or promises whether or not made innocently or negligently.
- C. Your waiver contained in this Section shall be irrevocable and unconditional, but it is expressly provided that such waiver shall not exclude any liability of Franchisor for pre-contractual statements made by it fraudulently.
- D. No failure of Franchisor to exercise any power given to it under this Agreement or to insist upon strict compliance by You with any obligation and no custom or practice of the parties at variance with the terms of this Agreement shall constitute any waiver of any of Franchisor’s rights under this Agreement.
- E. Waiver by Franchisor of any particular default by You shall not affect or impair Franchisor’s rights in respect to any subsequent default of any kind by You nor shall any delay or omission of Franchisor to exercise any rights arising from any of Your defaults affect or impair Franchisor’s right in respect to said default or any other default of any kind.

**Nineteen: INDEPENDENT CONTRACTOR**

- A. This Agreement does not create a fiduciary relationship or the relationship of principal and agent between You and Franchisor. Franchisor is an independent contractor and, except as expressly permitted under this Agreement for certain rights of Franchisor, neither You nor Franchisor will

under any circumstances, act or hold itself out as an agent or representative of the other nor incur any liability or create any obligation whatsoever in the name of the other.

- B. You agree to take such affirmative action as may be requested by Franchisor to indicate that You are an independent contractor, including placing and maintaining a plaque in a conspicuous place within the Premises and a notice on all stationery, business cards, sales literature, contracts, and similar documents and in email signatures which states that the **Fully Promoted** Business is independently owned and operated by You. The content of such plaque and notice is subject to the prior written approval of Franchisor.
- C. You agree to take affirmative action to ensure that Your Manager and staff are conspicuously aware of the proper identity of their employer which is You and not Franchisor and are also aware that notwithstanding any advice, guidance, standards and specifications provided by Franchisor to Your Business, Franchisor is not an employer, co-employer or joint employer with You of Your employees.

## **Twenty: ACKNOWLEDGEMENTS AS TO ADVICE GIVEN AND OTHER MATTERS**

- A. You hereby acknowledge the exclusive right of Franchisor in and to the **Fully Promoted** System as presently developed or as it may be improved and expanded during the term of this Agreement, including practices, know-how, trade secrets, designs, marks, logos, window graphics, store or office decoration, signs, and slogans presently in use and to be used hereafter.
- B. You understand and acknowledge the importance of Franchisor's high standards of quality and service and the necessity of operating the business franchised hereunder in strict conformity with Franchisor's standards and specifications.
- C. You acknowledge that Franchisor, in giving advice to and assisting You in establishing the Business (including but without prejudice to the generality of the foregoing recommending equipment and materials, and the assessment of Your suitability) bases its advice and recommendations on experience actually obtained in practice and is not making or giving any representations, guarantees or warranties except that its advice is based upon such previous experience as it has and the degree of success or lack of success in its dealings on its own account and with its franchisees. You acknowledge that You have been advised by Franchisor to discuss Your intention to enter into this Agreement with other franchisees of Franchisor and Your business advisors and that You must decide on the basis of Your own judgment of what You have been told by Franchisor or such other franchisees whether or not to enter into this Agreement. You further acknowledge that You recognize that the business venture contemplated by this Agreement involves business risks and that Your success will be affected by Your ability and commitment as an independent businessperson.
- D. Except where the context otherwise requires, each of the restrictions contained in this Agreement and in each Section and Paragraph shall be construed as independent of every other restriction and of every other provision of this Agreement, and the existence of any claim or course of action by You against Franchisor whatsoever shall not constitute a defense to the enforcement by Franchisor of said restrictions or of any of them.
- E. It is expressly agreed between the parties hereto that having regard to the recitals and other provisions of this Agreement, each of the restrictive covenants contained in this Agreement and in each Section and Paragraph is reasonably necessary for the protection of Franchisor, Franchisor's intellectual property rights and the other franchisees of Franchisor and does not

unreasonably interfere with the freedom of action by You. You acknowledge that You have been advised by Franchisor to obtain independent legal advice before executing this Agreement, and that You are fully aware of its provisions and accept that they are fair and reasonable in all the circumstances known to or in the contemplation of Franchisor and You as of the date of this Agreement. In particular, You acknowledge that the provisions of this Agreement relating to the limits on Your right to make deductions or set offs (to which You may claim to be entitled) against payment of Royalties are fair and reasonable. You recognize that Your failure or refusal to make payments of such fees or contributions because of Your dissatisfaction with Franchisor's performance may result in Your continued involvement in the **Fully Promoted** Network being subsidized by other franchisees who make payment of such fees and contributions. You also recognize that Your failure to pay such fees and contributions may adversely and materially affect the provision of services to franchisees who are members of the **Fully Promoted** Network. You accept that the remedies available to You are not affected by the set-off or deduction provisions of this Agreement and the remedies are sufficient for Your purposes including as they do a right to sue for damages.

- F. You warrant that, except pursuant to an agreement with Franchisor entered into prior to the execution of this Agreement, You had no direct knowledge of the **Fully Promoted** Business or how to operate a business similar to the **Fully Promoted** Business or how to conduct the **Fully Promoted** Business or of Franchisor's trade secrets, know-how, methods or the System.
- G. In order to enable Franchisor to ascertain whether You are complying with the obligations imposed upon You under this Agreement, and in order to enable Franchisor to enforce rights given to it by this Agreement, Franchisor may, at any reasonable time, enter the Premises without Your consent.
- H. YOU SPECIFICALLY ACKNOWLEDGE THAT THERE IS NO **FULLY PROMOTED** BUSINESS THAT MAY BE CONSIDERED TO BE A "TYPICAL" OR "AVERAGE" BUSINESS. FRANCHISOR MAKES NO REPRESENTATIONS OR GUARANTEES AS TO NET/GROSS SALES, PROFITS, COSTS OR EARNINGS YOU CAN EXPECT. YOU ARE NOT ENTITLED TO ANY COMPENSATION OR REIMBURSEMENT FOR LOSS OF PROSPECTIVE PROFITS, ANTICIPATED SALES, OR OTHER LOSSES OCCASIONED BY CANCELLATION OR TERMINATION. NO PERSON IS AUTHORIZED TO GIVE ANY REPRESENTATIONS OTHER THAN THOSE CONTAINED IN OR INCORPORATED IN THIS FRANCHISE AGREEMENT AND, IF GIVEN OR MADE, SUCH INFORMATION OR REPRESENTATION SHOULD NOT BE RELIED UPON AS HAVING BEEN AUTHORIZED.
- I. You acknowledge that You have received from Franchisor a Franchise Disclosure Document with all exhibits and supplements thereto, at least 14 days prior to: (i) the execution of this Agreement and every other agreement imposing a binding obligation on You in connection with the sale of a franchise; and (ii) any payment by You of any consideration in connection with the sale, or proposed sale, of a franchise.
- J. You represent to Franchisor that You (i) are not violating any agreement (including any confidentiality or non-competition covenant) by entering into or performing under this Agreement, (ii) are not a direct or indirect owner of any competitor, and (iii) are not listed or "blocked" in connection with, and are not in violation under, any anti-terrorism law, regulation or executive order.

#### **Twenty-One: NO WARRANTIES WITHOUT AUTHORITY**

You shall make no statements, representations, or claims and shall give no warranties to any customer or prospective customer in respect to the Products sold by You or the Services or the System or any of them, except for those warranties which are implied by law or may have been specifically authorized in writing by Franchisor.

## **Twenty-Two: ACTIONS AGAINST FRANCHISEE**

In the event any claim, demand, action, or proceeding is brought against You, or if You are notified of any violation of an applicable rule or statute, You will immediately (but in no event later than five days of such notification) notify Franchisor thereof, giving full particulars, and will diligently and expeditiously defend, compromise, cure, or satisfy such claim, action, demand, proceeding, or violation.

## **Twenty-Three: ADDITIONAL REMEDIES OF FRANCHISOR**

- A. You recognize that the business franchised hereunder is intended to be one of a large number of businesses identified by the Trademarks in selling to the public the products and services associated with the Trademarks, and hence the failure on the part of a single franchisee to comply with the terms of its franchise agreement is likely to cause irreparable damage to Franchisor, and damages at law would be an inadequate remedy. Therefore, You agree that in the event of a breach or threatened breach of any of the terms of the Agreement by You, Franchisor shall be entitled to seek an injunction restraining such breach and/or decree of specific performance, without showing or proving any actual damage, together with recovery of reasonable attorneys' fees and costs incurred in obtaining said equitable relief. The foregoing equitable remedy shall be in addition to all remedies or rights that Franchisor may otherwise have by virtue of any breach of this Agreement by You. Franchisor shall be entitled to seek such relief without the posting of any bond or security, and if a bond shall nevertheless be required by a court of competent jurisdiction, the parties agree that the sum of ONE HUNDRED DOLLARS (\$100.00) shall be a sufficient bond.
- B. Franchisor shall also be able to seek injunctive relief to prohibit any act or omission by You or Your employees that constitutes a violation of any applicable law, is dishonest or misleading to Your customers or other businesses, or constitutes a danger to Your employees or customers or to the public or which may impair the goodwill associated with the Trademarks.
- C. You expressly consent and agree that Franchisor may, in addition to any other available remedies, obtain an injunction to terminate or prevent the continuance of any existing default or violation, and/or to prevent the occurrence of any threatened default by You of this Agreement.
- D. Franchisor reserves the right to discontinue supplies or services upon default. While You are in default or breach of this Agreement, Franchisor may: (i) require that You pay cash on delivery for products or services supplied by Franchisor; (ii) stop selling or providing any products and services to You or to suspend its performance or any obligations under this Agreement; (iii) request third-party vendors or suppliers not to sell or supply products or services to You; and/or (iv) charge you a non-compliance fee of \$500 for the first non-monetary default, and \$250 for each subsequent non-monetary default. No such action by Franchisor shall be a breach or constructive termination of this Agreement, change in competitive circumstance or similarly characterized, and You shall not be relieved of any obligations under this Agreement because of any such action. Such rights of Franchisor are in addition to any other right or remedy available to Franchisor.

## **Twenty-Four: NOTICES**

- A. All notices that Franchisor is required or may desire to give to You under this Agreement may be delivered personally, by electronic mail at the last known email address the Franchisee provides to Franchisor, or may be sent by certified mail or registered mail, postage prepaid, addressed to You at either the Premises address, or home address as noted in this agreement. All notices which You may be required or desire to give to Franchisor shall be sent by certified mail or registered mail, postage prepaid, addressed to: FP Franchising, Inc. 2121 Vista Parkway, West Palm Beach, FL 33411. The addresses herein given for notices may be changed at any time by either party by written notice given to the other party as herein provided. Notices shall be deemed given upon personal delivery, upon receipt of the electronic mail, or 2 business days after deposit in the U.S. Mail.
- B. You must provide Franchisor with immediate written notice of any breach of this Agreement, or any other agreement between You and any of the following parties, that You believe to have been committed or suffered by Franchisor, its affiliates, or their respective owners, officers, directors, employees, or representatives. Notice of such breaches extends, without limitation, to breaches arising out of, or related to, the negotiation or performance of this Agreement by Franchisor or concerning misrepresentations or any acts of misfeasance or nonfeasance. If You fail to give Franchisor written notice within one year from the date of any such breach, then such breach shall be deemed to have been waived by You and, thereupon, You shall be permanently barred from commencing any action relating to such believed breach.

#### **Twenty-Five: DISPUTE RESOLUTION**

- A. Any controversy or claim arising out of or relating to this Agreement, the business franchised hereunder or the relationship between the parties, including any claim that this Agreement, or any part thereof, is invalid, illegal, or otherwise void, shall be submitted to arbitration before the American Arbitration Association in accordance with its Commercial Arbitration Rules, in the locale of West Palm Beach, Florida, in which event both parties shall execute a confidentiality agreement reasonably satisfactory to **Fully Promoted**. However, prior to any suit, action or legal proceeding taking place, either party may, at its option, submit the controversy or claim to non-binding mediation before the American Arbitration Association in accordance with its Commercial Mediation Procedures, in which event both parties shall execute a confidentiality agreement reasonably satisfactory to Franchisor. Upon submission, the obligation to attend mediation shall be binding on both parties. Each party will bear its own costs with respect to the mediation, except the fee for the mediator will be split equally. If the controversy or claim is submitted to arbitration, the reasonable attorneys' fees and costs of the prevailing party in the arbitration shall be paid by the non-prevailing party. The fee of the arbitrator(s) shall be split equally by the parties.
- B. The provisions of this Section Twenty-Five shall be construed as independent of any other covenant or provision of this Agreement; provided that if a court of competent jurisdiction determines that any such provisions are unlawful in any way, such court shall modify or interpret such provisions to the minimum extent necessary to have them comply with the law.
- C. Franchisor and You (and their respective owners) waive to the fullest extent permitted by law, any right to or claim for any punitive or exemplary damages against the other and agree that in the event of a dispute between them each shall be limited to the recovery of any actual damages sustained by it.
- D. In the event of termination of this Agreement prior to the expiration of the term due to Franchisee's default, Franchisor's actual damages will include its lost future income from

Royalty Fees and other amounts that Franchisee would have owed to Franchisor but for the termination.

- E. This Section shall be deemed to be self-executing and shall remain in full force and effect after the expiration or sooner termination of this Agreement.
- F. Mediation shall take place in Your home state.
- G. You acknowledge and agree that it is the intent of the parties that mediation, arbitration or litigation between Franchisor and You shall be of Franchisor's and Your individual claims, and that none of Your claims shall be mediated or litigated on a class-wide basis or on a joined or consolidated claim basis.

#### **Twenty-Six: MISCELLANEOUS PROVISIONS**

- A. This Agreement shall be binding upon the parties hereto, their heirs, successors, and permitted assigns. All persons signing as You shall be jointly and severally liable for Your obligations to Franchisor under this and any other agreements between the parties.
- B. As to any provision in this Agreement wherein approval is required, or modification desired, such approval or modification must be in writing and signed by the party to be charged.
- C. If any portion of this Agreement is declared to be invalid by any court, such determination shall not affect the balance of this Agreement and the same will remain in full force and effect.
- D. The parties acknowledge that a substantial portion of the negotiations, anticipated performance and execution of this Agreement occurred or shall occur in Palm Beach County, Florida, and that, therefore, each of the parties irrevocably and unconditionally: (a) agrees that any suit, action or legal proceeding arising out of or relating to the offer, negotiation, performance, validity or interpretation of this Agreement, where a Court of competent jurisdiction shall permit a suit to arise rather than compelling arbitration as called for under Section Twenty Five of this Agreement, shall be brought only in the courts of record of the State of Florida in Palm Beach County; (b) consents to the jurisdiction of each such court in any suit, action or proceeding; (c) waives any objection which he, she or it may have to the laying of venue of any such suit, action or proceeding in any of such courts; and (d) agrees that service of any court paper may be effected on such party by mail, as provided in this Agreement, or in such other manner as may be provided under applicable laws or court rules. Notwithstanding the foregoing, if Franchisor deems it necessary to commence an action in Your jurisdiction to more fully or expeditiously determine, interpret or protect its rights, it may do so.
- E. For a period of two (2) years from the Effective Date of this Agreement, the total liability of each party to the other party for any and all claims arising under or related to this Agreement, whether arising in contract, tort, statute or otherwise, including any claims arising prior to the Effective Date, shall not exceed One Hundred Thousand Dollars (\$100,000).
- F. Except to the extent governed by the United States Trademark Act of 1946 (Lanham Act, 15 U.S.C. §§ 1051 et seq.), this Agreement and any other agreement relating to this Agreement and all transactions contemplated by this Agreement and any other agreement relating to this Agreement shall be governed by, and construed and enforced in accordance with, the internal laws of the State of Florida without regard to principles of conflicts of laws.



- G. The captions herein are inserted for convenience only and will not be deemed or construed to be a part of this Agreement or to define or limit the contents of the paragraph thereof.
- H. You acknowledge that State and Federal law may require Franchisor to disclose Your home address in particular circumstances. You agree and give Your consent to use the same.
- I. Franchisor expressly reserves the right to revise, amend and change from time to time brand and branding standards, its standards, specifications and methods of establishing, developing and operating Locations and all such revisions, amendments, changes and improvements developed by Franchisor, You or other franchisees shall become the sole and absolute property of Franchisor, and Franchisor shall have the sole and exclusive rights to copyright, patent, register and protect such improvements in Franchisor's own name, and You agree to abide by and conform to any such changes.
- J. THIS AGREEMENT AND THE SCHEDULES ATTACHED HERETO AND MADE A PART HEREOF CONTAIN THE ENTIRE AGREEMENT OF THE PARTIES. NO OTHER AGREEMENTS, WRITTEN OR ORAL, SHALL BE DEEMED TO EXIST, AND ALL PRIOR AGREEMENTS AND UNDERSTANDINGS, EXCEPT FOR OR OTHER THAN THOSE CONTAINED IN THE DISCLOSURE DOCUMENT AND ANY ADDENDUMS OR AMENDMENTS THERETO, ARE SUPERSEDED HEREBY. THIS AGREEMENT SHALL NOT BE BINDING UPON FRANCHISOR UNTIL EXECUTED BY AN AUTHORIZED OFFICER THEREOF. THIS AGREEMENT CANNOT BE MODIFIED OR CHANGED EXCEPT BY A WRITTEN INSTRUMENT SIGNED BY ALL OF THE PARTIES HERETO OR EXCEPT AS PROVIDED OTHERWISE WITHIN THIS AGREEMENT.

NOTHING IN THE AGREEMENT OR IN ANY RELATED AGREEMENT IS INTENDED TO DISCLAIM THE REPRESENTATIONS FRANCHISOR MADE IN THE FRANCHISE DISCLOSURE DOCUMENT.

THE PARTIES HERETO acknowledge that they have read and fully understand all of the above and foregoing. By signing below, each party agrees to abide by all of the terms and conditions contained in this Agreement.

**FP FRANCHISING, INC.**

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

**FRANCHISEE:**

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

**Corporate Name (If Applicable):**

By: \_\_\_\_\_  
Print Name/Title: \_\_\_\_\_  
Date: \_\_\_\_\_

**STATE OF CALIFORNIA**  
**ADDENDUM TO FRANCHISE AGREEMENT**

In consideration of the execution of the foregoing Franchise Agreement with FP Franchising, Inc., the Franchisee hereby acknowledges that:

1. Sections Eighteen A.i, Eighteen A.ii, Eighteen C, Twenty H, and Twenty I of the Franchise Agreement do not apply in California.

2. Section Eighteen A.iii of the Franchise Agreement is replaced in its entirety with the following language:

“This Agreement therefore contains the entire agreement between the parties.”

3. Section Twenty C of the Franchise Agreement is replaced in its entirety with the following language:

“You acknowledge that Franchisor, in giving advice to and assisting You in establishing the Business (including but without prejudice to the generality of the foregoing recommending materials, and the assessment of Your suitability) bases its advice and recommendations on experience actually obtained in practice.”

4. Section Twenty E of the Franchise Agreement is amended by removing the following language:

“You acknowledge that You have been advised by Franchisor to obtain independent legal advice before executing this Agreement.”

5. Section Twenty H of the Franchise Agreement is amended by removing the following language:

“FRANCHISOR MAKES NO REPRESENTATIONS OR GUARANTEES AS TO NET/GROSS SALES, REVENUES, PROFITS, COSTS OR EARNINGS YOU CAN EXPECT.”

6. Section Twenty-Six D of the Franchise Agreement is amended by removing the following language:

“The parties acknowledge that a substantial portion of the negotiations, anticipated performance and execution of this Agreement occurred or shall occur in Palm Beach County, Florida.”

7. The franchise agreement contains a covenant not to compete which extends beyond the termination of the franchise. This provision may not be enforceable under California law.

8. Both the Governing Law and Choice of Law for Franchisees operating outlets located in California, will be the California Franchise Investment law and the California Franchise Relations Act regardless of the choice of law or dispute resolution venue stated elsewhere. Any language in the franchise agreement or amendment to or any agreement to the contrary is superseded by this condition.

9. No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement,

or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date Franchisor signs below.

**FP FRANCHISING, INC.**

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

**FRANCHISEE:**

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

**STATE OF ILLINOIS**  
**ADDENDUM TO FRANCHISE AGREEMENT**

In consideration of the execution of the foregoing Franchise Agreement with FP Franchising, Inc., the Franchisee hereby acknowledges that:

1. Illinois law governs the franchise agreements.
2. In conformance with Section 4 of the Illinois Franchise Disclosure Act, any provision in the franchise agreement that designates jurisdiction and venue in a forum outside of the State of Illinois is void. However, a franchise agreement may provide for arbitration to take place outside of Illinois.
3. Franchisees rights upon termination and non-renewal are set forth in Sections 19 and 20 of the Illinois Franchise Disclosure Act.
4. In conformance with Section 41 of the Illinois Franchise Disclosure Act, any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with the Illinois Franchise Disclosure Act or any other law of Illinois is void.
5. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date Franchisor signs below.

**FP FRANCHISING, INC.**

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

**FRANCHISEE:**

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

**Corporate Name (If Applicable):**

By: \_\_\_\_\_  
Print Name/Title: \_\_\_\_\_  
Date: \_\_\_\_\_

**STATE OF MARYLAND**  
**ADDENDUM TO THE FRANCHISE AGREEMENT**

In consideration of the execution of the foregoing Franchise Agreement with FP Franchising, Inc., the Franchisee hereby acknowledges that:

1. Section Two E of the Franchise Agreement is amended by adding the following language:

Nothing in this Franchise Agreement or any related Agreement requiring You to assent to a release, estoppel, or waiver of liability is intended to nor act as a release, estoppel, or waiver of any liability under the Maryland Franchise Registration and Disclosure Law.”

2. The Franchise Agreement is amended by removing sections Eighteen A, Eighteen B, Eighteen C, Twenty C, Twenty E, Twenty H, and Twenty I.
3. Sections Twenty-Four B and Twenty-Six D of the Franchise Agreement are amended by adding the following language:

“A franchisee may bring a lawsuit in Maryland for claims arising under the Maryland Franchise Registration and Disclosure Law. Any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within 3 years after the grant of the franchise.”

4. No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.
5. We have posted a surety bond with Hartford Fire Insurance Company. This surety bond is on file with the Maryland Securities Division.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date Franchisor signs below.

**FP FRANCHISING, INC.**

**FRANCHISEE:**

Signature: \_\_\_\_\_

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

**STATE OF MINNESOTA  
ADDENDUM TO FRANCHISE AGREEMENT**

In consideration of the execution of the foregoing Franchise Agreement with FP Franchising, Inc., the Franchisee hereby acknowledges that:

1. Section Two E of the Franchise Agreement is amended by adding the following language:

“The general release that is required as a condition of a renewal, sale, or transfer of the franchise shall not apply to liability of the Franchisor under the Minnesota Franchisor Act, MINN STAT §80C.01-22.”

2. Section Sixteen B of the Franchise Agreement is amended by adding the following language:

“Minnesota Law provides franchisees with certain termination and non-renewal rights. Minn. Stat. Sec. 80C.14, Subds. 3, 4, and 5 require, except in certain specified cases, that a franchisee be given 90 days’ notice of termination (with 60 days to cure) and 180 days’ notice for non-renewal of the franchise agreement”.

3. Section Twenty-Six D of the Franchise Agreement is amended by adding the following language:

“Minn. Stat. 80C.21 and Minn. Rule 2860.4400J prohibit us from requiring litigation to be conducted outside of Minnesota. In addition, nothing in the Disclosure Document or this Agreement can abrogate or reduce any of your rights as provided for in Minnesota Statutes, Chapter 80C, or your rights as provided for by the laws of the jurisdiction.”

4. The Franchisor will protect the Franchisee’s rights to use the trademarks, service marks, trade names, logotypes or other commercial symbols or indemnify the Franchisee from any loss, costs or expenses arising out of any claim, suit or demand regarding the use of the name.

5. Minnesota considers it unfair not to protect the Franchisee’s right to use the trademarks. Refer to Minnesota Statutes, Section 80C.12, Subd. 1(g).

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date Franchisor signs below.

**FP FRANCHISING, INC.**

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

**FRANCHISEE:**

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

**Corporate Name (If Applicable):**

By: \_\_\_\_\_  
Print Name/Title: \_\_\_\_\_  
Date: \_\_\_\_\_

**STATE OF NORTH DAKOTA  
ADDENDUM TO FRANCHISE AGREEMENT**

In consideration of the execution of the foregoing Franchise Agreement with FP Franchising, Inc., the Franchisee hereby acknowledges that:

1. Section Two E of the Franchise Agreement is amended by the following:

The Commissioner has determined that franchise agreements which require the franchisee to sign a general release upon renewal of the franchise agreement are unfair, unjust, and inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law.

2. Section Seventeen F of the Franchise Agreement is amended by the addition of the following language to the original language that appears therein:

“Covenants not to compete upon termination or expiration of a franchise agreement are generally considered unenforceable in the State of North Dakota.”

3. Section Twenty-Five of the Franchise Agreement is amended by the addition of the following language to the original language that appears therein:

“Any provision that provides that the parties waive their right to claim punitive, exemplary, incidental, indirect, special or consequential damages or any provision that provides that parties waive their right to a jury trial may not be enforceable under North Dakota Law.

4. The Commissioner has determined that franchise agreements which provide that parties agree to the litigation of disputes at a location that is remote from the site of the franchisee’s business are unfair, unjust, or inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law.

5. Section 51-19-09 of the North Dakota Franchise Investment Law provides that any provision in a franchise agreement requires that jurisdiction or venue in a forum outside of North Dakota is void with respect to any cause of action which is otherwise enforceable in North Dakota.”

6. Section Twenty-Six E of the Franchise Agreement is amended by substituting State of North Dakota for State of Florida as the applicable law.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date Franchisor signs below.

**FP FRANCHISING, INC.**

**FRANCHISEE:**

Signature: \_\_\_\_\_

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

**STATE OF RHODE ISLAND**  
**ADDENDUM TO FRANCHISE AGREEMENT**

In consideration of the execution of the foregoing Franchise Agreement with FP Franchising, Inc., the Franchisee hereby acknowledges that:

1. Section Twenty of the Franchise Agreement shall be amended to add:

“§19-28.1-21 (a) A person who violates any provision of this act is liable to the franchisee for damages, costs, and attorneys and experts’ fees. In the case of a violation of §§19-28.1-5, 19-28.1-8, or 19-28.1-17(1)-(5), the franchisee may also sue for rescission. No person shall be liable under this section if the defendant proves that the plaintiff knew the facts concerning the violation. (b) Every person who directly or indirectly controls a person liable under this section, every principal executive officer or director of the liable person, every person occupying a similar status or performing similar functions, and every agent or employee of a liable person, who materially aids in the act or transaction constituting the violation, is also liable jointly and severally with and to the same extent as the person liable under this section, unless the agent, employee, officer, or director proves he or she did not know, and in the exercise of reasonable care could not have known of the existence of the fact by reason of which the liability is alleged to exist.”

2. Sections Twenty-Five A and Twenty-Six E of the Franchise Agreement shall be amended to add:

“§19-28.1-14 A provision in a franchise agreement restricting jurisdiction or venue to a forum outside this state or requiring the application of the laws of another state is void with respect to a claim otherwise enforceable under this act.”

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date Franchisor signs below.

**FP FRANCHISING, INC.**

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

**FRANCHISEE:**

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

**Corporate Name (If Applicable):**

By: \_\_\_\_\_  
Print Name/Title: \_\_\_\_\_  
Date: \_\_\_\_\_



**STATE OF VIRGINIA**  
**ADDENDUM TO FRANCHISE AGREEMENT**

In consideration of the execution of the foregoing Franchise Agreement with FP Franchising, Inc., the Franchisee hereby acknowledges that:

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date Franchisor signs below.

**FP FRANCHISING, INC.**

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

**FRANCHISEE:**

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

**Corporate Name (If Applicable):**

By: \_\_\_\_\_  
Print Name/Title: \_\_\_\_\_  
Date: \_\_\_\_\_

**STATE OF WASHINGTON**  
**AMENDMENT TO FRANCHISE AGREEMENT AND RELATED AGREEMENTS**

In consideration of the execution of the foregoing Franchise Agreement with FP Franchising, Inc., the Franchisee hereby acknowledges that:

1. In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, Chapter 19.100 RCW shall prevail.
2. RCW 19.100.180 may supersede the franchise agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise. There may also be court decisions which may supersede the franchise agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise.
3. In any arbitration involving a franchise purchased in Washington, the arbitration or mediation site will be either in the State of Washington, or in a place mutually agreed upon at the time of the arbitration or mediation. In addition, if litigation is not precluded by the franchise agreement, a franchisee may bring an action or proceeding arising out of or in connection with the sale of franchises, or a violation of the Washington Franchise Investment Protection Act, in Washington.
4. A release or waiver of rights executed by a franchisee may not include rights under the Washington Franchise Investment Protection Act or any rule or order thereunder except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel. Provisions such as those which unreasonably restrict or limit the statute of limitations period for claims under the Act, or rights or remedies under the Act such as a right to a jury trial, may not be enforceable.
5. Transfer fees are collectable to the extent that they reflect the franchisor's reasonable estimated or actual costs in effecting a transfer.
6. Pursuant to RCW 49.62-020, a noncompetition covenant is void and unenforceable against an employee, including an employee of a franchisee, unless the employee's earnings from the party seeking enforcement, when annualized, exceed \$100,000 per year (an amount that will be adjusted annually for inflation). In addition, a noncompetition covenant is void and unenforceable against an independent contractor of a franchisee under RCW 49.62.030 unless the independent contractor's earnings from the party seeking enforcement, when annualized, exceed \$250,000 per year (an amount that will be adjusted annually for inflation). As a result, any provisions contained in the franchise agreement or elsewhere that conflict with these limitations are void and unenforceable in Washington.
7. RCW 49.62.060 prohibits a franchisor from restricting, restraining, or prohibiting a franchisee from (i) soliciting or hiring any employee of a franchisee of the same franchisor or (ii) soliciting or hiring any employee of the franchisor. As a result, any such provisions contained in the franchise agreement or elsewhere are void and unenforceable in Washington.
8. Sections Eighteen A.i, Eighteen A.ii, Eighteen C, Twenty H, and Twenty I of the Franchise Agreement do not apply in Washington.

9. Section Eighteen A.iii of the Franchise Agreement is replaced in its entirety with the following language:

“This Agreement therefore contains the entire agreement between the parties.”

10. Section Twenty C of the Franchise Agreement is replaced in its entirety with the following language:

“You acknowledge that Franchisor, in giving advice to and assisting You in establishing the Business (including but without prejudice to the generality of the foregoing recommending materials, and the assessment of Your suitability) bases its advice and recommendations on experience actually obtained in practice.”

11. Section Twenty E of the Franchise Agreement is amended by removing the following language:

“You acknowledge that You have been advised by Franchisor to obtain independent legal advice before executing this Agreement.”

12. Section Twenty H of the Franchise Agreement is replaced in its entirety with the following language:

“NO PERSON IS AUTHORIZED TO GIVE ANY REPRESENTATIONS OTHER THAN THOSE CONTAINED IN OR INCORPORATED IN THIS FRANCHISE AGREEMENT”

13. Section Twenty-Six J of the Franchise Agreement is amended by removing the following language:

"NO OTHER AGREEMENTS, WRITTEN OR ORAL, SHALL BE DEEMED TO EXIST, AND ALL PRIOR AGREEMENTS AND UNDERSTANDINGS HEREBY. THIS AGREEMENT SHALL NOT BE BINDING UPON FRANCHISOR.”

14. The Franchisee’s Ratification does not apply in Washington.

15. No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

16. The General Release does not apply with respect to claims arising under the Washington Franchise Investment Protection Act, RCQ 19.100, and the rules adopted thereunder.

17. **Use of Franchise Brokers.** The franchisor [uses/may use] the services of franchise brokers to assist it in selling franchises. A franchise broker represents the franchisor and is paid a fee for referring prospects to the franchisor and/or selling the franchise. Do not rely only on the information provided by a franchise broker about a franchise. Do your own investigation by contacting the franchisor’s current and former franchisees to ask them about their experience with the franchisor.

*Signatures on following page.*

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date Franchisor signs below.

**FP FRANCHISING, INC.**

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

**FRANCHISEE:**

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

**Corporate Name (If Applicable):**

By: \_\_\_\_\_  
Print Name/Title: \_\_\_\_\_  
Date: \_\_\_\_\_

**STATE OF WISCONSIN  
ADDENDUM TO FRANCHISE AGREEMENT**

In consideration of the execution of the foregoing Franchise Agreement with FP Franchising, Inc., the Franchisee hereby acknowledges that:

1. THE WISCONSIN FAIR DEALERSHIP LAW SUPERSEDES ANY PROVISIONS OF THE FRANCHISE AGREEMENT INCONSISTENT WITH SAID LAW. WISCONSIN FAIR DEALERSHIP LAW, CHAPTER 135, 1973.
2. **Section Sixteen – Termination:** In accordance with the State of Wisconsin Fair Dealership Laws, the Franchisor, directly or through any officer, agent, or employee, may terminate, cancel, fail to renew, or substantially change the competitive circumstances of the franchise agreement with good cause. The burden of proving good cause shall be on the grantor.
3. The Franchisor shall provide Franchisee at least 90 days' prior written notice of termination, cancellation, non-renewal, or substantial change in competitive circumstances, and Franchisee shall have 60 days in which to rectify any claimed deficiency. If the deficiency is rectified within 60 days, the notice shall be deemed void.
4. The above notice provision shall not apply if the reason for termination, cancellation, or non-renewal is insolvency, the occurrence of any assignment for the benefit of creditors, or bankruptcy. If the reason for termination, cancellation, non-renewal, or substantial change in competitive circumstances is nonpayment of sums due under the license, the Franchisee shall be entitled to written notice of such default and shall have 10 days to remedy such default from the date of delivery or posting of such notice.
5. **Section Seventeen – Consequences of Termination:** In the event the Franchise granted herein is terminated by the Franchisor, as provided for above, then at the option of the Franchisee, the Franchisor shall repurchase all inventory sold by it to the Franchisee for resale under this Agreement at the fair, wholesale market value of such items. Such repurchase shall be only for merchandise that has affixed or printed on it a name, trademark, label, or other mark which identifies the Franchisor.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date Franchisor signs below.

**FP FRANCHISING, INC.**

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

**FRANCHISEE:**

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

## **SCHEDULE A TO FRANCHISE AGREEMENT**

### **FULLY PROMOTED EQUIPMENT PACKAGE UNITED STATES 2024**

#### **LOBBY EQUIPMENT**

##### **CUSTOMIZED BUSINESS SOFTWARE**

Your business management software P.O.S. system provides you with automated invoicing and customer tracking. Included at no cost is setup, training, and support of the system. A monthly/yearly subscription is required and will be your responsibility.

##### **ACCOUNTING SOFTWARE**

The accounting software can be used to record monthly sales and expenses, handle payroll, and generate business reports and customer mailing lists. The entire package has been designed to help your business run smoothly and efficiently. This software integrates seamlessly with the cloud-based point of sale station. A one-year subscription is provided. (A continued monthly/yearly subscription is required).

##### **SOFTWARE SYSTEM/EQUIPMENT LICENSE**

This license entitles you to utilize the Fully Promoted business software system on the computers provided.

##### **PROMOTIONAL PRODUCT SOURCING SOFTWARE**

This software will allow you to source promotional products by company name, keywords, and price. Your first year is provided and includes a promotional affiliation membership. (A continued yearly subscription is required.)

##### **ZOOM INFO**

One (1) year subscription for this platform included. ZoomInfo is a lead generation tool that enables you to identify, engage and contact B2B clients within your community market. Utilizing unique data and customizing your own specific search criteria enables you to market potential clients via multiple platforms. (A continued monthly/yearly subscription is required).

##### **SALES COURSE MEMBERSHIP**

One (1) year subscription to The Sales Vault with Bill Farquharson – a membership site for owners who sell and their salespeople. Provides access to workshops, courses and sales challenge specific content. Sales fundamentals at your fingertips. (A continued monthly/yearly subscription is required)

##### **FULLY PROMOTED WEB PAGE**

This customizable Fully Promoted web page will showcase your products and services on the internet. The website is complete with customizable pages, a contact form, and photos to provide customers with an online overview of your location. (A monthly subscription is required for your maintenance and hosting.)

##### **MARKETING AND PRINTED MATERIALS**

An assortment of pocket folders, rack cards and thank you cards will also be provided to showcase your brand to new customers. One box of double-sided color business cards will also be sent to you to help promote your new business.

### **DIGITAL MARKETING PACKAGE**

Social Media campaigns will focus on driving local leads to your new Fully Promoted location's community webpage and the Fully Promoted website. A 3-month enhanced profile package will be established on a digital business forum. You will also have access to localized posts that can be advertised on social media to drive engagement with their local community site.

### **GRAND OPENING/PUBLIC RELATIONS EVENT**

Increase awareness for, introduce potential customers to, your new business with a high-energy media and public relations campaign in your local market. Program components include a Grand Opening 'ribbon cutting' in conjunction with your local Chamber of Commerce and featuring local business leaders and dignitaries, a coordinated social media blitz and Press Release to announce your opening; and full coordination of an on-site event, including food beverages, decorations and more.

### **CUSTOMIZED RESOURCE CENTER**

A well-organized contemporary store is important in a retail location. Your resource center's appearance is given a modern, "high-tech" feel with retail racks, shelves and other display pieces.

### **CONFERENCE TABLE WITH CHAIRS**

A round conference table with three (3) leather soft fixed-arm conference chairs will be positioned in your showroom lobby area. This table will be a comfortable area for you to consult with your clients.

### **MANAGEMENT DESKS AND CHAIRS**

Two (2) double pedestal desks with a laminate cherry finish and two (2) leather manager's chairs will complete your management station. These desks will allow proper file storage and work areas for your manager.

### **SALES POINT OF SALE STATION**

The point of sale station consists of a Wi-Fi capable laptop. This station features a large capacity hard drive to store documents, files, multimedia and applications. This station operates the business management software P.O.S. (point of sale).

### **P.O.S. STATION – MULTI-FUNCTION COLOR LASER PRINTER**

Invoices, quotation forms and record keeping reports are easily generated on this color laser printer that is linked to your point of sale station. This is an all-in-one printer that also has fax and copy capabilities.

### **CUSTOMIZED SALES KIT**

This includes an inventory of apparel, display rack and promotional products. Also provided, a tradeshow kit including a 10 X 10 tent, tabletop cover and feather flag, all Fully Promoted branded.

### **PROMOTIONAL PRODUCTS SAMPLES**

These samples will fill your resource center with an assortment of promotional products including pens, drinkware and many other items to really show your clients the multitude of items you provide.

### **PORTABLE BANNER STAND**

A Fully Promoted portable banner stand will showcase your services in your office. Because it is collapsible and portable, it is a great addition at tradeshow and networking events.

### **FULLY PROMOTED FLOOR MAT**

A 35" round custom rubber bottom floor mat. This will welcome your clients from their first step inside your store.

### **FRONT WINDOW GRAPHICS**

Quality color vinyl window graphics will tell your customers who you are, the products you produce, and some of the many brands you carry. Included are your store hours and graphical icons of shirts and caps.

### **EXTERIOR ELECTRIC BOX SIGN**

The Fully Promoted logo is proudly displayed on an illuminated box sign dominating the face of your store. The sign is constructed of the finest materials and will serve as a tremendous advertisement for your business. If channel letters are required, any additional cost is the responsibility of the franchisee.

### **VEHICLE MAGNETS**

Vehicle Magnetics with the Fully Promoted logo and your store's contact information is displayed on a car or truck of your choice and will increase your brand's exposure.

### **SHIPPING AND DELIVERY**

Shipping, delivery and installation are included in the package.

**Total   \$41,295.00\***

**\* Plus tax for all equipment and furnishings.**

Because we are constantly improving our products and equipment, we reserve the right to revise, change and/or substitute product features, dimensions, specifications and designs without notice to improve our stores capabilities and quality. Prices are subject to change without notice.



## **EQUIPMENT OPTION 1**

### **FOUR HEAD EMBROIDERY MACHINE**

An electronic four-head embroidery machine features an LCD screen with fifteen different needles to accommodate a large sewing field. This machine has the capability of running small to oversized pieces. It can sew 1,000 stitches per minute and includes hoops and necessary accessories.

### **EMBROIDERY SOFTWARE**

Included in this package is the embroidery software with a collection of embroidery fonts, which is used to design, edit and produce stitched designs for your customers.

### **EMBROIDERY STARTER KIT**

This kit contains a variety of items such as thread, backing, scissors, and various needles. Also included is a collection of frames. There are frames to hold non-wearables (bags, dog collars, blankets, etc.) and a separate frame to give you the ability to monogram on finished pockets. A folding system is provided so you can neatly fold completed shirts.

### **HOOPING STATION**

This shirt-hooping gauge aids in the placement of embroidered logos and text on shirts. Included is a pocket alignment guide to assist in the placement of logos above pockets.

### **HEAT PRESS**

This stand-alone, heavy-duty heat press enables you to provide customers with photographic t-shirts, mouse pads, bags and more. It also serves as the machine that applies lettering to team jerseys, uniforms and t-shirts. The auto release feature on this heat press will automatically open when production is complete.

### **HAT HEAT PRESS**

Designed to decorate caps of all sizes. Perfect for fan wear, spirit wear, souvenirs and more.

### **CUSTOMIZED PRODUCTION TABLES**

These heavy-duty worktables provide a work surface used during several stages of embroidering garments including hooping, trimming and finishing.

### **LED-HDTV/MONITOR**

A LED high definition television/monitor will be provided. This will be used in the production area to assist your team with scheduling their many jobs. Wall mounting hardware is included.

### **GRAPHIC DESIGN STATION**

The graphic design station consists of a high-speed graphics card and an Intel quad-core processor, 16GB RAM and large capacity SATA 3 hard drive with a high-resolution LCD monitor. This station features a network interface card, a keyboard and mouse set, a multi speed DVD/CD-RW Drive, all necessary cables, switches, and installation.

### **POWER BACKUP SYSTEM**

A battery backup and advanced surge protection system helps to prevent your graphic design station computer from data loss.

### **DESIGN DESK**

A laminate desk with dual pedestal for your graphic design station is included. This desk will allow proper file storage and work area for your graphic design person.

**TASK CHAIR**

Included is a comfortable chair for use at the graphic design station. This chair is mounted on wheels and features a swivel base for ease of movement.

**Total \$100,409.00\***

**\* Plus tax for all equipment and furnishings.**

## **EQUIPMENT OPTION 2**

### **SINGLE HEAD EMBROIDERY MACHINE**

An electronic single-head embroidery machine features an LCD screen with fifteen different needles to accommodate a large sewing field. This machine is capable of running small to oversized pieces. It can sew 1,000 stitches per minute and includes hoops and necessary accessories.

### **EMBROIDERY SOFTWARE**

Included in this package is the embroidery software with a collection of embroidery fonts, which is used to design, edit, and produce stitched designs for your customers.

### **EMBROIDERY STARTER KIT**

This kit contains a variety of items such as thread, backing, scissors, and various needles. Also included is a collection of frames. There are frames to hold non-wearables (bags, dog collars, blankets, etc.) and a separate frame to give you the ability to monogram on finished pockets. A folding system is provided so you can neatly fold completed shirts.

### **HOOPING STATION**

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Designed to decorate caps of all sizes. Perfect for fan wear, spirit wear, souvenirs and more.

### **CUSTOMIZED PRODUCTION TABLES**

These heavy-duty worktables provide a work surface used during several stages of embroidering garments including hooping, trimming and finishing.

### **LED-HDTV/MONITOR**

An LED high-definition television/monitor will be provided. This will be used in the production area to assist your team with scheduling their many jobs. Wall mounting hardware is included.

### **GRAPHIC DESIGN STATION**

The graphic design station consists of a high-speed graphics card and Intel quad-core processor, 16GB RAM and large capacity SATA 3 hard drive with a high-resolution LCD monitor. This station features a network interface card, a keyboard and mouse set, a multi speed DVD/CD-RW Drive, all necessary cables, switches, and installation.

### **POWER BACKUP SYSTEM**

A battery backup and advanced surge protection system helps to prevent your graphic design station computer from data loss.

### **DESIGN DESK**

A laminate desk with dual pedestals for your graphic design station is included. This desk will allow proper file storage and work area for your graphic design person.

**TASK CHAIR**

Included is a comfortable chair for use at the graphic design station. This chair is mounted on wheels and features a swivel base for ease of movement.

**Total   \$47,162.00\***

**\* Plus tax for all equipment and furnishings.**

## **OPTIONAL SILK SCREEN EQUIPMENT**

### **MANUAL SCREEN PRINT PRESS**

This 6-station manual textile press is easy to operate with remarkable print quality. Screen set-ups and the flash cure unit will increase production and improve the quality of print with the ability to produce twice the workload.

### **SCREEN FLASH CURE UNIT**

This unit features a powerful infrared radiant panel for rapid, consistent curing performance and outstanding durability. The sturdy, lightweight stand provides easy positioning and superior portability.

### **ELECTRIC SCREEN PRINT CONVEYER DRYER**

This affordable, space saving infrared electric screen-printing conveyer dryer has the highest production capacity and is the most energy efficient. Entry and exit openings are adjustable and heavy-duty thermal insulation prevents heat from migrating into the workplace. This dryer is perfect for all screen-printing shops.

### **EXPOSURE SYSTEM**

This unit is a versatile and affordable table-top unit. This CTS unit gives operators complete control of print parameters, producing high-quality screen images at a production-level speed. This unit reduces screen exposure time, speeds up production, and operates at far lower temperatures.

### **WASHOUT BOOTH, DIP TANK, AND SUPPLIES**

This washout booth and dip tank are used for reclaiming and rinsing screens. These units not only make the task painless to complete, but they also properly dispose of chemicals and emulsion by-products. Also included is a start-up supply package that gives you the ability to start working as soon as your machine is set up.

### **SHIPPING AND DELIVERY**

Shipping, delivery and installation are included in the package.

**Total   \$53,393.00\***

**\* Plus tax for all equipment and furnishings.**

## SCHEDULE B TO FRANCHISE AGREEMENT

### ASSIGNMENT OF TELEPHONE NUMBERS, DOMAIN NAMES AND EMAIL ADDRESSES

This assignment shall be effective as of the date of termination of the Franchise Agreement entered into between FP Franchising, Inc. ("Franchisor") and \_\_\_\_\_ ("Franchisee"). Franchisee hereby irrevocably assigns to Franchisor or its designee the telephone number or numbers and listings, domain names and email addresses issued to Franchisee with respect to each and all of Franchisee's **Fully Promoted** businesses. Franchisee agrees to pay all amounts, whether due and payable or not, that any domain name registry ("Registry") or internet service provider ("ISP") may require in connection with such transfer. This assignment is for collateral purposes only and Franchisor shall have no liability or obligation of any kind whatsoever arising from this assignment, unless Franchisor desires to take possession and control over the telephone numbers, domain names and email addresses.

Franchisor is hereby authorized and empowered upon termination of the Franchise Agreement and without any further notice to Franchisee to notify the telephone company, as well as any other company that publishes telephone directories ("telephone companies"), the Registry and the ISP to transfer the telephone numbers, domain names and email addresses to Franchisor or such other person or firm as is designated by Franchisor. In furtherance thereof, Franchisee hereby grants an irrevocable power of attorney to Franchisor and appoints Franchisor as its attorney-in-fact to take any necessary actions to assign the telephone numbers, domain names and email addresses including but not limited to, executing any forms that the telephone companies, the Registry or the ISP may require to effectuate the assignment. This assignment is also for the benefit of the telephone companies, the Registry and the ISP and the telephone companies, the Registry and the ISP may accept this assignment and Franchisor's instructions as conclusive evidence of Franchisor's rights in the telephone numbers, domain names and email addresses and Franchisor's authority to direct the amendment, termination or transfer of the telephone numbers, domain names and email addresses as if they had originally been issued to Franchisor. In addition, Franchisee agrees to hold the telephone companies, the Registry and the ISP harmless from any and all claims against them arising out of any actions or instructions by Franchisor regarding the telephone numbers, domain names and email addresses.

#### FP FRANCHISING, INC.

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_

#### FRANCHISEE:

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_

## SCHEDULE C TO FRANCHISE AGREEMENT

### ELECTRONIC FUNDS TRANSFER AUTHORIZATION TO HONOR CHARGES DRAWN BY AND PAYABLE TO FP FRANCHISING, INC. ("PAYEE")

The undersigned Depositor hereby authorizes and requests the Depository designated below to honor and to charge to the following designated account, checks, and electronic debits (collectively, "debits") drawn on such account which are payable to the above named Payee. It is agreed that Depository's rights with respect to each such debit shall be the same as if it were a check drawn and signed by Depositor. It is further agreed that if any such debt is not honored, whether with or without cause and whether intentionally or inadvertently, Depository shall be under no liability whatsoever. This authorization shall continue in force until Depository and Payee have received at least thirty (30) days written notification from Depositor of its termination.

The Depositor agrees with respect to any action taken pursuant to the above authorization:

(1) To indemnify the Depository and hold it harmless from any loss it may suffer resulting from or in connection with any debit, including, without limitation, execution and issuance of any check, draft or order, whether or not genuine, purporting to be authorized or executed by the Payee and received by the Depository in the regular course of business for the purpose of payment, including any costs or expenses reasonably incurred in connection therewith.

(2) To indemnify Payee and the Depository for any loss arising in the event that any such debit shall be dishonored, whether with or without cause and whether intentionally or inadvertently.

(3) To defend at Depositor's own cost and expense any action which might be brought by a depositor or any other persons because of any actions taken by the Depository or Payee pursuant to the foregoing request and authorization, or in any manner arising by reason of the Depository's or Payee's participation therein.

Name of Depository: \_\_\_\_\_

Name of Depositor: \_\_\_\_\_

Designated Bank Acct.: \_\_\_\_\_  
(Please attach one voided check for the above account)

Agency Location: \_\_\_\_\_

Agency#: \_\_\_\_\_

Address: \_\_\_\_\_

Phone #: \_\_\_\_\_ Fax #: \_\_\_\_\_

Name of Franchisee/Depositor (please print): \_\_\_\_\_

By: \_\_\_\_\_  
Signature and Title of Authorized Representative

Date: \_\_\_\_\_

**SCHEDULE D TO FRANCHISE AGREEMENT**

**LOCATION ACCEPTANCE LETTER**

To: \_\_\_\_\_

This Location Acceptance Letter is issued by FP Franchising, Inc. for your Fully Promoted® franchise in accordance with One(D) of the Franchise Agreement.

1. The Premises address of the Business is:

\_\_\_\_\_

**FP FRANCHISING, INC.**

By: \_\_\_\_\_

Name/Title: \_\_\_\_\_

Date: \_\_\_\_\_



## SCHEDULE E TO FRANCHISE AGREEMENT

### FRANCHISEE'S RATIFICATION

In consideration of the execution of the foregoing Franchise Agreement with **FP Franchising, Inc.** ("Franchisor"), the Franchisee hereby acknowledges that:

**I have read and understood the foregoing Franchise Agreement and understand that if I do not understand any terms of the Franchise Agreement, or if I do not understand any terms of the Offering Circular, I have the right to have my own attorney explain any terms of this Agreement to me.**

***THE FRANCHISOR ENCOURAGES YOU TO SEEK THE ADVICE OF ANY ATTORNEY PRIOR TO SIGNING THE FRANCHISE AGREEMENT.***

**I understand that although the Franchisor will provide assistance and advice, as outlined in the Franchise Agreement, Franchisor cannot guarantee my success as a Fully Promoted Franchisee, and my earnings as a Fully Promoted Franchisee will be primarily dependent upon MY INDIVIDUAL EFFORTS in operating my Fully Promoted Location.**

**I acknowledge that neither the Franchisor nor any of its directors, officers, agents, or employees have made any claims or representations whatsoever regarding potential revenues, earnings, or profits, that a Franchisee will achieve as the owner of a Fully Promoted business. I represent that I have entered into the Franchise Agreement without relying upon any claim or representation not contained in the Franchise Disclosure Document, and to do so would be unreasonable. I understand that Franchisor is relying upon my representations in making its decision to grant the Franchise.**

**While the Franchisor has offered assistance, I UNDERSTAND THAT I AM ASSUMING FULL RESPONSIBILITY FOR, AND HAVE HAD THE FINAL ULTIMATE APPROVAL OF, THE SITE SELECTED AND THE LEASE EXECUTED FOR THAT SITE. I further understand that I have the right to have my own attorney review the Lease and explain to me any provisions of the Lease.**

All representations requiring prospective franchisees to assent to a release, estoppel or waiver of liability are not intended to nor shall they act as a release, estoppel or waiver of liability are not intended to nor shall they act as a release, estoppel or waiver of any liability incurred under the Maryland Franchise Registration and Disclosure Law.

The ratification does not waive any liability the franchisor may have under the Washington Investment Protection Act, RCW 19.100 and the rules adopted thereunder.

Executed this \_\_\_\_\_ day of \_\_\_\_\_, 202\_\_.

\_\_\_\_\_  
Franchisee –

***A corporation organized under the  
Laws of the State of \_\_\_\_\_ .***

\_\_\_\_\_  
Franchisee –

**EXHIBIT B**

**DEPOSIT RECEIPT**



### DEPOSIT RECEIPT LETTER

By this Receipt, **FP FRANCHISING, INC.** ("Franchisor") acknowledges that it has received a fully refundable deposit of \$9,500 (USD) from:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

together with an application for a **FULLY PROMOTED** Franchise.

We've reviewed your application within our offices and would be pleased to move forward, including assisting you to locate and lease a suitable site for your new **FULLY PROMOTED** store.

The deposit you paid will, at the time of signing your Franchise Agreement, be credited to the remainder of the franchise fee. In the event that you decide not to accept the Franchise Agreement for any reason, your deposit will be refunded. Additionally, in the event you and Franchisor cannot agree on a suitable location for your franchise within ninety (90) days from the date of this Deposit Receipt, Franchisor reserves the right to refund your deposit. However, in the event that you do not sign a Franchise Agreement and you do not ask for a refund within three (3) years from the date you execute this Deposit Letter Receipt, your deposit shall become non-refundable.

Thank you for your sincere interest in purchasing a **FULLY PROMOTED** franchise. We believe we have assembled the best products, support staff, and system in our industry. We look forward to providing this to you and welcoming you into our franchise system. Please note, when you present a check as payment, you authorize us to deposit your check, make a one-time electronic fund transfer (EFT), or a substitute check, in which case funds may be withdrawn from your account on the same day payment is made and you will not receive a cancelled check back from your financial institution.

Sincerely,

**FP FRANCHISING, INC.**

**FULLY PROMOTED CANDIDATE:**

By: \_\_\_\_\_

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_

**EXHIBIT C**

**FINANCIAL STATEMENTS**

FP Franchising, Inc.

Audited Consolidated Financial Statements

December 31, 2023, December 31, 2022, and December 31, 2021

FP FRANCHISING, INC.

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**MILBERY & KESSELMAN**  
CERTIFIED PUBLIC ACCOUNTANTS

To the Board of Directors  
FP Franchising, Inc.  
West Palm Beach, Florida

## INDEPENDENT AUDITOR'S REPORT

### Opinion

We have audited the accompanying financial statements of FP Franchising, Inc., which comprises the consolidated balance sheets as of December 31, 2023, December 31, 2022 and December 31, 2021, and the related consolidated statements of income and retained earnings, and cash flows for the years then ended, and the related notes to the consolidated financial statements.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of FP Franchising, Inc. as of December 31, 2023, December 31, 2022, and December 31, 2021, and the results of its operations and its cash flows for the year then ended in accordance with accounting principles generally accepted in the United States of America.

### Basis for Opinion

We conducted our audit in accordance with auditing standards generally accepted in the United States of America. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of FP Franchising, Inc. and to meet our other ethical responsibilities in accordance with the relevant ethical requirements relating to our audits. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### Responsibilities of Management for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about FP Franchising, Inc.'s ability to continue as a going concern within one year after the date that the financials are available to be issued.

### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with generally accepted auditing standards will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the

override of internal control. Misstatements are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.

In performing an audit in accordance with generally accepted auditing standards, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of FP Franchising, Inc.'s internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about FP Franchising, Inc.'s ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control related matters that we identified during the audit.

A handwritten signature in cursive script that reads "Milbery & Kesselman, CPAs".

Milbery & Kesselman, CPAs, LLC  
March 20, 2024



**FP FRANCHISING, INC.**  
**Consolidated Balance Sheets**  
**As of December 31, 2023, December 31, 2022, and December 31, 2021**

	<u>2023</u>	<u>2022</u>	<u>2021</u>
<b>ASSETS</b>			
<b>Current Assets</b>			
Cash and Cash Equivalents	\$ 200,289	\$ 218,386	\$ 545,755
Marketable Securities - At Market Value	711,103	603,817	684,484
Accounts Receivable (net of Allowance for Doubtful Accounts)	606,901	518,080	617,840
Contract Assets	50,000	-	-
Loans Receivable - Related Companies	3,614,256	2,822,893	2,196,280
Inventory	52,455	33,891	16,985
Prepaid Expenses	71,641	39,289	31,385
Current Portion of Promissory Notes	27,332	22,854	40,769
<b>Total Current Assets</b>	<u><b>5,333,977</b></u>	<u><b>4,259,210</b></u>	<u><b>4,133,498</b></u>
 Property and Equipment (net of Accumulated Depreciation)	 31,304	 23,733	 39,376
 <b>Other Assets</b>			
Promissory Notes, net of Current Portion	36,148	50,723	65,423
 <b>TOTAL ASSETS</b>	 <u><b>\$ 5,401,429</b></u>	 <u><b>\$ 4,333,666</b></u>	 <u><b>\$ 4,238,297</b></u>
 <b>LIABILITIES AND STOCKHOLDERS' EQUITY</b>			
<b>LIABILITIES</b>			
<b>Current Liabilities</b>			
Accounts Payable	\$ 716,172	\$ 457,014	\$ 639,376
Contract Liabilities	637,929	125,924	547,142
Accrued Expenses	492,355	483,403	245,765
Current Portion of Long Term Debt	3,201	3,201	1,319
<b>Total Current Liabilities</b>	<u><b>1,849,657</b></u>	<u><b>1,069,542</b></u>	<u><b>1,433,602</b></u>
 <b>Long Term Liabilities</b>			
Long Term Debt, net of Current Portion	146,799	146,799	148,681
 <b>TOTAL LIABILITIES</b>	 <u><b>1,996,456</b></u>	 <u><b>1,216,341</b></u>	 <u><b>1,582,283</b></u>
 Commitments and Contingencies			
 <b>STOCKHOLDERS' EQUITY</b>			
Common Stock	375,000	375,000	375,000
Retained Earnings	2,952,160	2,761,118	2,284,522
Accumulated Other Comprehensive Income (Loss)	77,813	(18,793)	(3,508)
<b>TOTAL STOCKHOLDERS' EQUITY</b>	<u><b>3,404,973</b></u>	<u><b>3,117,325</b></u>	<u><b>2,656,014</b></u>
 <b>TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY</b>	 <u><b>\$ 5,401,429</b></u>	 <u><b>\$ 4,333,666</b></u>	 <u><b>\$ 4,238,297</b></u>

See accompanying independent auditor's report and notes to financial statements

**FP FRANCHISING, INC.**  
**Consolidated Statements of Income and Retained Earnings**  
**For the years ended December 31, 2023, December 31, 2022, and December 31, 2021**

	2023	2022	2021
<b>Income</b>			
Franchise Fees	\$ 3,110,307	\$ 2,513,285	\$ 1,903,778
Product	722,680	431,815	194,377
Commissions	-	1,570	1,000
Royalties	4,173,832	4,118,465	3,620,920
Other Income	12,594	20,982	14,565
<b>Total Income</b>	<b>8,019,413</b>	<b>7,086,117</b>	<b>5,734,640</b>
 <b>Cost of Goods Sold</b>	 <b>1,658,946</b>	 <b>1,167,203</b>	 <b>708,516</b>
 <b>Gross Profit</b>	 <b>\$ 6,360,467</b>	 <b>\$ 5,918,914</b>	 <b>\$ 5,026,124</b>
 <b>Expenses</b>			
Advertising	505,852	496,446	422,206
Automobile	87,892	68,470	43,061
Bad Debt	1,409	36,815	(105,427)
Bank Service Charges	33,741	33,921	31,274
Computer and Software	164,307	203,836	108,668
Depreciation	9,126	26,829	177,648
Dues and Subscriptions	84,711	66,671	88,071
Insurance	67,115	73,145	57,345
Leasing Costs	55,656	82,447	63,767
Licensing and Registrations	11,595	8,610	9,839
Office	110,616	88,035	38,713
Payroll	4,267,262	3,937,711	3,675,032
Postage	24,270	21,991	17,279
Professional Fees	74,771	80,680	73,446
Taxes	10,046	7,752	4,797
Telephone	55,172	73,599	73,281
Travel and Meals	348,432	317,626	128,727
<b>Total Expenses</b>	<b>5,911,973</b>	<b>5,624,584</b>	<b>4,907,727</b>
 <b>Net Income (Loss) before Other Income</b>	 <b>\$ 448,494</b>	 <b>\$ 294,330</b>	 <b>\$ 118,397</b>
 <b>Other Income/(Expense)</b>			
Interest and Dividend Income	29,946	20,630	25,735
Interest Expense	(5,548)	(6,396)	(4,942)
Income Tax	(15,000)	(15,000)	(30,000)
Gain/(Loss) on Foreign Currency Exchange	(23,884)	5,477	10,960
Realized Gain/(Loss) on Investments	(3,591)	(77,533)	43,699
Other Income	-	-	486,988
Gain on Extinguishment of Debt	-	255,088	-
<b>Total Other Income/(Expense)</b>	<b>(18,077)</b>	<b>182,266</b>	<b>532,440</b>
 <b>Net Income</b>	 <b>\$ 430,417</b>	 <b>\$ 476,596</b>	 <b>\$ 650,837</b>
 <b>Retained Earnings, Beginning</b>	 <b>2,761,118</b>	 <b>2,284,522</b>	 <b>1,633,685</b>
 <b>Shareholder Distributions</b>	 <b>(239,375)</b>	 <b>-</b>	 <b>-</b>
 <b>Retained Earnings, Ending</b>	 <b>\$ 2,952,160</b>	 <b>\$ 2,761,118</b>	 <b>\$ 2,284,522</b>

See accompanying independent auditor's report and notes to financial statements

**FP FRANCHISING, INC.**  
**Consolidated Statements of Cash Flows**  
**For the years ended December 31, 2023, December 31, 2022, and December 31, 2021**

	<u>2023</u>	<u>2022</u>	<u>2021</u>
<b>Cash Flows from Operating Activities</b>			
Net Income	\$ 430,417	\$ 476,596	\$ 650,837
Adjustments to reconcile net income to net cash provided/(used) by Operations			
Depreciation	9,126	26,829	177,648
(Increase)/Decrease in Accounts Receivable	(88,821)	99,760	(111,568)
(Increase)/Decrease in Contract Assets	(50,000)	-	-
(Increase)/Decrease in Loans Receivable	(791,363)	(626,613)	(858,023)
(Increase)/Decrease in Inventory	(18,564)	(16,906)	(4,353)
(Increase)/Decrease in Prepaid Expenses	(32,352)	(7,904)	(11,108)
Increase/(Decrease) in Accounts Payable	259,158	(182,362)	187,902
Increase/(Decrease) in Contract Liabilities	512,005	(421,218)	303,456
Increase/(Decrease) in Accrued Expenses	8,952	237,638	63,324
Cash provided/(used) by Operating Activities	<u>238,558</u>	<u>(414,180)</u>	<u>398,115</u>
<b>Cash Flows from Investing Activities</b>			
Acquisition of Fixed Assets	(16,697)	(11,186)	(7,049)
Marketable Securities	<u>(10,680)</u>	<u>65,382</u>	<u>(515,380)</u>
Cash provided/(used) by Investing Activities	<u>(27,377)</u>	<u>54,196</u>	<u>(522,429)</u>
<b>Cash Flows from Financing Activities</b>			
Promissory Notes	10,097	32,615	(10,192)
Shareholder Distributions	<u>(239,375)</u>	<u>-</u>	<u>-</u>
Cash provided/(used) by Financing Activities	<u>(229,278)</u>	<u>32,615</u>	<u>(10,192)</u>
 Increase/(Decrease) in Cash	 <u>(18,097)</u>	 <u>(327,369)</u>	 <u>(134,506)</u>
Beginning Balance	<u>218,386</u>	<u>545,755</u>	<u>680,261</u>
Ending Balance	<u><u>\$ 200,289</u></u>	<u><u>\$ 218,386</u></u>	<u><u>\$ 545,755</u></u>

**SUPPLEMENTAL DISCLOSURES OF CASH FLOW INFORMATION:**

Cash paid during the year for:

Interest	<u><u>\$ 5,548</u></u>	<u><u>\$ 6,396</u></u>	<u><u>\$ 4,942</u></u>
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See accompanying independent auditor's report and notes to financial statements

## **FP Franchising, Inc.**

### **Notes to Consolidated Financial Statements**

#### **Note 1      Summary of Significant Accounting Policies**

Nature of business – FP Franchising, Inc. (the “Company”), was incorporated in Florida on February 17, 2000 and is headquartered in West Palm Beach, Florida. During 2023, the Company changed its name and is formerly known as Embroidme.com, Inc. D.B.A. Fully Promoted. The Company sells franchises that allow the purchaser to operate a full service branded products and marketing services business that offers online marketing services, lead generation services, printed marketing materials, embroidered, screen-printed apparel and/or advertising and promotional merchandise and complete marketing campaign management for a variety of printed marketing materials.

The Company elected to be treated as a Subchapter S Corporation with the Internal Revenue Service, effective October 21, 2002. The Company has elected a year end of December 31.

Principles of consolidation - The financial statements include the operations of FP Franchising, Inc. and Franchise Real Estate, Inc. All significant intercompany transactions have been eliminated in consolidation. FP Franchising, Inc. and Franchise Real Estate, Inc. are herein after collectively referred to as “the Company.”

All foreign operations are translated to U.S. dollars at the exchange rate in effect at year-end. Income and expense items and cash flows are translated at the average exchange rate for each year.

A summary of the Company’s significant accounting policies follows:

Accounting estimates - The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Revenue recognition - Initial franchise fees are recognized as revenue when services required under the franchise agreement have been performed by the Company. Franchise royalty revenues are based on franchisees’ sales and are recognized as earned. Product and equipment revenue is recorded when legal title is transferred to the franchisee, generally when the product is shipped.

Cash concentration - The Company maintains its cash in four banks which, at times, may exceed the federally-insured limits. The Company has not experienced any loss in such accounts. The Company believes it is not exposed to any significant credit risk on such accounts.

Accounts receivable - Trade receivables are carried at their estimated collectible amounts. Trade credit is generally extended on a short-term basis; thus trade receivables do not bear interest, although a finance charge may be applied to such receivables that are more than 30 days past due.

Credit risk - The Company performs on-going credit evaluations of each franchisee’s financial condition. Accounts receivable are principally with franchises that are secured under the franchise agreements. The franchise agreements provide the Company with certain collateral, including inventory and fixed assets. Consequently, risk of loss is considered minimal.

## FP Franchising, Inc.

### Notes to Consolidated Financial Statements

#### **Note 1      Summary of Significant Accounting Policies (continued)**

Inventory - Inventory is stated at the lower of cost or market value, and consists of supplies and finished goods.

Property and equipment - Property and equipment is stated at cost. Depreciation is computed by the straight-line method over the following estimated useful lives:

	<u>Years</u>
Vehicles	5
Machinery and equipment	5
Computer equipment	3.5 – 7
Software	3
Leasehold improvements	10

Long-lived assets - Long-lived assets held for use are subject to an impairment assessment if the carrying value is no longer recoverable based upon the undiscounted future cash flows of the asset. The amount of the impairment is the difference between the carrying amount and the fair value of the asset. The Company's estimate of undiscounted cash flows indicated that such carrying amounts were expected to be recovered.

Advertising – Advertising primarily consist of the outside costs related to lead development. Advertising costs are expensed as incurred and were \$505,852 for the year ended December 31, 2023, \$496,446 for the year ended December 31, 2022, and \$422,206 for the year ended December 31, 2021.

Leases – The Company recognizes and measures its leases in accordance with FASB ASC 842, *Leases*. The Company is a lessee in several month-to-month operating leases for office space. The Company determines if an arrangement is a lease, or contains a lease, at inception of a contract and when the terms of an existing contract are changed. The Company recognizes a lease liability and a right of use (ROU) asset at the commencement date of the lease. The lease liability is initially and subsequently recognized based on the present value of its future lease payments. Variable payments are included in the future lease payments when those variable payments depend on an index or a rate. The discount rate is the implicit rate if it is readily determinable or otherwise the Company uses its incremental borrowing rate. The implicit rates of our leases are not readily determinable and accordingly, we use our incremental borrowing rate based on the information available at the commencement date for all leases. The Company's incremental borrowing rate for a lease is the rate of interest it would have to pay on a collateralized basis to borrow an amount equal to the lease payments under similar terms and in a similar economic environment. The ROU asset is subsequently measured throughout the lease term at the amount of the re-measured lease liability (i.e., present value of the remaining lease payments), plus unamortized initial direct costs, plus (minus) any prepaid (accrued) lease payments, less the unamortized balance of lease incentives received, and any impairment recognized. Lease cost for lease payments is recognized on a straight-line basis over the lease term.

## FP Franchising, Inc.

### Notes to Consolidated Financial Statements

#### **Note 1      Summary of Significant Accounting Policies (continued)**

Leases (continued) - The Company has elected, for all underlying class of assets, to not recognize ROU assets and lease liabilities for short-term leases that have a lease term of twelve months or less at lease commencement, and do not include an option to purchase the underlying asset that the Company is reasonably certain to exercise. We recognize lease cost associated with our short-term leases on a straight-line basis over the lease term.

Income taxes - The Company has elected to be taxed under sections of the federal and state income tax laws that provide that, in lieu of corporate income taxes, the shareholders separately account for their pro rata shares of the Company's items of income, deduction, losses and credits. Therefore, no provision for federal income tax is reflected in the Company's financial statements. The provision for state income taxes for 2023, 2022, and 2021 consisted of the following:

	<u>2023</u>	<u>2022</u>	<u>2021</u>
Various State Income Taxes	\$15,000	\$15,000	\$30,000

The Company is subject to taxation in various state jurisdictions. State jurisdictions have statutes of limitations that generally range from three to five years. As of December 31, 2023, none of the Company's tax returns are under examination.

Related parties – For the purposes of these financial statements, parties are considered to be related to the Company where the Company and the party are subject to common control and/or common joint control. Related parties may be individuals or other entities.

Going concern – The Company evaluates whether there are conditions or events, considered in the aggregate, that raise substantial doubt about its ability to continue as a going concern for a period of one year after the date that the financial statements are available to be issued, taking into consideration the quantitative and qualitative information regarding the Company's current financial condition, conditional and unconditional obligations due and the funds and cash flow necessary to maintain operations within that time period. Based on management's evaluation, the Company will be able to continue in operation on a going concern basis for at least the next twelve months from the date these financial statements were available to be issued.

Date of management's review – Management evaluated events or transactions subsequent to the balance sheet date for potential recognition or disclosure in the financial statements through March 20, 2024, which is the date the financial statements were available for issuance.

## FP Franchising, Inc.

### Notes to Consolidated Financial Statements

#### **Note 2      Accounts Receivable**

Accounts receivable at December 31, 2023, 2022, and 2021 consisted of the following:

	<u>2023</u>	<u>2022</u>	<u>2021</u>
Franchise fees receivable	\$ 641,966	\$ 555,709	\$ 681,625
Allowance for doubtful accounts	<u>(35,065)</u>	<u>(37,629)</u>	<u>(63,784)</u>
	<u>\$ 606,901</u>	<u>\$ 518,080</u>	<u>\$ 617,840</u>

The bad debt deducted for the year ended 2023 was \$1,409. The bad debt deducted for the year ended 2022 was \$36,815. The bad debt benefit for the year ended 2021 was (\$105,427).

#### **Note 3      Cash and Cash Equivalents**

The Company maintains cash balances at four financial institutions. Accounts at the United States institutions are insured by the Federal Deposit Insurance Corporation for up to \$250,000. Accounts at the Australian institution are insured by the Financial Claims Scheme for up to 250,000 AUD. At December 31, 2023, the Company had uninsured cash balances amounting to \$0. At December 31, 2022, the Company had uninsured cash balances amounting to \$0. At December 31, 2021, the Company had uninsured cash balances amounting to \$255,309.

#### **Note 4      Property and Equipment**

Property and equipment as of December 31, 2023, 2022, and 2021 consisted of the following:

	<u>2023</u>	<u>2022</u>	<u>2021</u>
Computers and software	\$ 342,816	\$ 326,024	\$ 314,862
Less: accumulated depreciation	<u>(311,512)</u>	<u>(302,291)</u>	<u>(275,486)</u>
	<u>\$ 31,304</u>	<u>\$ 23,733</u>	<u>\$ 39,376</u>

Depreciation as of December 31, 2023 is \$9,126.

#### **Note 5      Promissory Notes**

The Company has promissory notes receivable with various franchisees; the notes bear interest at rates of 0% to 5% per annum, and are amortized over periods of 1 to 5 years. On promissory notes bearing an interest rate below market, imputed interest is calculated and the note value is discounted.

## FP Franchising, Inc.

### Notes to Consolidated Financial Statements

#### **Note 6 Long Term Debt**

On July 20, 2020, the Company executed a promissory note for \$150,000 under the Economic Injury Disaster Loans (“EIDL”) authorized by the Coronavirus Aid, Relief, and Economic Security Act (the “CARES Act”). The loan bears an interest rate of 3.75% per annum and matures thirty years from the date of the note (July 2050). Under the loan agreement, the monthly payment of principal and interest is \$731 beginning twenty four months from the date of the note. As of December 31, 2023, the outstanding principal amount of the note payable was \$150,000.

Future minimum principal payments on the long term debt as of December 31, 2023 are as follows:

For the year ending December 31,

2024	\$ 3,202
2025	3,324
2026	3,451
2027	3,582
2028	3,719
Thereafter	<u>132,722</u>
Total	<u>\$ 150,000</u>

#### **Note 7 Leases**

The Company has obligations as a lessee for office space with initial term of less than one year. The Company classified these lease as operating leases. These leases generally contain renewal options for periods ranging from one to five years. Because the Company is not reasonably certain to exercise these renewal options, the optional periods are not included in determining the lease term, and associated payments under these renewal options are excluded from lease payments. The Company’s leases do not include termination options for either party to the lease or restrictive financial or other covenants. Payments due under the lease contracts include fixed payments.

The components of leasing costs for the period ended December 31, 2023 are as follows:

Short Term Leasing Costs	<u>\$ 55,656</u>
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#### **Note 8 Revenue Recognition in Accordance with FASB ASC 606**

##### Contract balances

Contract balances from contracts with customers were as follows:

	<u>2023</u>	<u>2022</u>	<u>2021</u>
Contract assets	\$ 50,000	\$ -	\$ -
Contract liabilities	637,929	125,924	547,142

The accompanying independent auditor’s report should be read with these notes



## **FP Franchising, Inc.**

### **Notes to Consolidated Financial Statements**

#### **Note 8 Revenue Recognition in Accordance with FASB ASC 606 (continued)**

##### Disaggregation of revenue

The Company derives its revenues primarily from the sale of franchises. Revenue from performance obligations satisfied at a point in time consists of franchise fees, royalties, and other income. Revenue from performance obligations satisfied over time consists of the sale of master licenses and renewal franchise fees.

##### Performance obligations

For performance obligations related to the franchise fees, control transfers to the customer at a point in time. Revenues are recognized when the franchisee training is completed and the equipment is delivered.

For performance obligations related to royalties and other income, control transfers to the customer at a point in time. Royalty revenues are recognized monthly based on the monthly sales from the franchisees.

For performance obligations related to master licenses and renewal franchise fees, control transfers to the customer over time. Revenues are recognized over the term of the contract.

##### Significant judgments

The Company sells franchises for an agreed upon contract amount. For fixed fee contracts, the Company is entitled to payment upon signing of the franchise agreement and recognizes the revenues when the performance obligations have been met.

#### **Note 9 Transactions with Related Parties**

The Company reimburses and receives reimbursements to and from Related Parties, for certain operating expenses, including home office rent, payroll, and other administrative expenses. For the year ending December 31, 2023, related party balances included loans receivable of \$3,614,256. December 31, 2022, related party balances included loans receivable of \$2,822,893. For the year ending December 31, 2021, related party balances included loans receivable of \$2,196,280.

#### **Note 10 Gain on Extinguishment of Debt**

United Franchise Group Payroll Inc (UFGP), a related party, administers all payroll for the related entities. Payroll is allocated to each entity based on actual hours worked for each related entity. On January 31, 2021, UFGP was granted a loan from First American Bank, pursuant to the Paycheck Protection Program (the "PPP") under Division A, Title I of the CARES Act. The loan was allocated to the related entities based on the payroll allocation for the 2021 year. The loan allocation for the Company was \$255,088. UFGP applied for and was granted loan forgiveness on June 6, 2022 for the entire amount of the loan in eligible expenditures for payroll and other expenses described in the CARES Act. Loan forgiveness has been granted and therefore reflected in Other Income in the accompanying Consolidated Statement of Income and Member's Equity as of December 31, 2022.

The accompanying independent auditor's report should be read with these notes

## **FP Franchising, Inc.**

### **Notes to Consolidated Financial Statements**

#### **Note 11 Other Income**

Under the provisions of the Coronavirus Aid, Relief, and Economic Security Act (the “CARES Act”) signed into law on March 27, 2020 and the subsequent extension of the CARES Act, UFGP, a related party whom administers all payroll for related entities, was eligible for a refundable employee retention credit subject to certain criteria. Payroll is allocated to each entity based on actual hours worked for each related entity. During the 2021 year, the Company recognized a \$486,988 employee retention credit, which is included in Other Income in the consolidated statement of income and members’ equity, and \$486,988 is included in Payroll costs in the consolidated statement of income and members’ equity.

#### **Note 12 Litigation**

From time to time, the Company is involved in litigation, most of which is incidental and normal to its business. In the opinion of Company counsel, no litigation to which the Company currently is a party is likely to have a material adverse effect on the Company’s results of operations, financial condition or cash flows.

#### **Note 13 Commitments and Contingencies**

The Company is not contingently liable for lease obligations for regional offices.

As of December 31, 2023 the Company is contingently liable in the amount of \$7,875,317 as a guarantor of mortgages payable and \$1,300,000 on the revolving credit line, to First American Bank for its affiliate Sign\*A\*Rama Inc.

As of December 31, 2022 the Company is contingently liable in the amount of \$7,438,091 as a guarantor of mortgages payable and \$1,700,000 on the revolving credit line, to First American Bank for its affiliate Sign\*A\*Rama Inc.

As of December 31, 2021 the Company is contingently liable in the amount of \$5,185,556 as a guarantor of mortgages payable and \$2,000,000 on the revolving credit line, to First American Bank for its affiliate Sign\*A\*Rama Inc.

#### **Note 14 Fair Value**

Financial Accounting Standards Board (FASB) ASC Topic 820, Fair Value Measurements and Disclosures, establishes a framework for measuring fair value. That framework provides a fair value hierarchy that prioritizes the inputs to valuation techniques used to measure fair value. The hierarchy gives the highest priority to unadjusted quoted prices in active markets for identical assets or liabilities (Level 1 measurements) and the lowest priority to unobservable inputs (Level 3 measurements).

The Company adopted changes made by Accounting Standards Update (ASU) 2011-04, Fair Value Measurement (Topic 820) Amendments to Achieve Common Fair Value Measurement and Disclosure Requirements in U.S. GAAP and IFRSs, which expands the disclosures, required for fair value accounting and clarifies the measurement of fair value when used in valuing certain assets and liabilities.

The accompanying independent auditor’s report should be read with these notes

## FP Franchising, Inc.

### Notes to Consolidated Financial Statements

#### **Note 14 Fair Value (continued)**

Fair value measurements are segregated into those that are recurring and nonrecurring. Recurring fair value measurements of assets and liabilities of those that are required or permitted in the statement of financial position at the end of each reporting period related to assets such as trading securities, securities available for sale, and private venture-capital equity investments.

Nonrecurring fair value measurements of assets and liabilities are required or permitted in the statement of financial position in particular circumstances such as when the company measures long-lived assets and goodwill for impairment, or assets and liabilities of business combination recorded at fair value at the acquisition date.

The three levels of inputs in the fair value hierarchy are described below:

Level 1: Inputs to the valuation methodology are unadjusted quoted prices for identical assets or liabilities in active markets that the Plan has the ability to access.

Level 2: Inputs to the valuation methodology include: a) quoted prices for similar assets or liabilities in active markets, b) quoted prices for identical or similar assets and liabilities in active markets, c) inputs other than quoted prices that are observable for the asset or liability, and d) inputs that are derived principally from or corroborated by observable market data by correlation or other means. If the asset or liability has a specified (contractual) term, the level 2 input must be observable for substantially the full term of the asset or liability.

Level 3: Inputs to the valuation methodology are unobservable and significant to the fair value measurement.

The asset or liability's fair value measurement level within the fair value hierarchy is based on the lowest level of any input that is significant to the fair value measurement. Valuation techniques used need to maximize the use of observable inputs and minimize the use of unobservable inputs.

Fair Value Measurement at December 31, 2023						
	Total Carrying Amount 12/31/23	Fair Value Estimate 12/31/23	Assets or Liabilities Measured at Fair Value	Quoted Prices in Active Markets for Identical Assets (Level 1)	Inputs Other than Quoted Prices that are Observable (Level 2)	Significant Unobservable Inputs (Level 3)
Trading Securities	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Equity Securities - Other	711,103	711,103	711,103	711,103	-	-
Total Trading Securities	<u>\$ 711,103</u>	<u>\$ 711,103</u>	<u>\$ 711,103</u>	<u>\$ 711,103</u>	<u>\$ -</u>	<u>\$ -</u>

The accompanying independent auditor's report should be read with these notes

**EXHIBIT D**

**LIST OF FRANCHISEES**

**FP FRANCHISING, INC.**  
**LIST OF FRANCHISEES AS OF DECEMBER 31, 2023**

<b>Name(s)</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>	<b>Phone</b>
Christopher Giluso, Kathleen Giluso, and Andrew Giluso	8581 W Kelton Lane, Suite 210	Peoria	AZ	85382	(623) 979-5115
Tim Hackman and Brenda Hackman	1645 E, Camelback Road, Suite 103	Phoenix	AZ	85016	(602) 277-9242
Bonna Lippert and Patrick Lippert	12020 N. 35th Ave, Suite 109	Phoenix	AZ	85029	(602) 833-8264
Julieann Downing	6245 East Bell Road, Unit 114	Scottsdale	AZ	85254	(480) 998-9199
Jeff Sapol and Sandra Sapol	2205 Faraday Avenue, Suite M	Carlsbad	CA	92008	(760) 943-8022
Ashpinder Singh	605 W Herndon Avenue, Suite 500	Clovis	CA	93612	(559) 324-8686
Richard Coury and Marion Coury	1307 W. 6th Street, Suite 118	Corona	CA	92882	(951) 270-0173
Rocio Brooks and Terence Brooks	670 W. 17th Street, Suite G2	Costa Mesa	CA	92627	(949) 645-4331
Joseph Ocampo and Emily Ocampo	420 West 9th Avenue	Escondido	CA	92025	(760) 294-4996
Hilda Morovati	3516 N. Verdugo Road	Glendale	CA	91208	(818) 248-3435
Andrew Kohler	7018 University Avenue	La Mesa	CA	91942	(619) 741-8855
James Palombo	4095 Oceanside Blvd, Suite A	Oceanside	CA	92128	(760) 216-6888
Anu Kumar	5955 Mira Mesa Blvd., Suite J	San Diego	CA	92121	(858) 452-5021
John "Mike" Barry and Xiaoping Yang	41755 Rider Way	Temecula	CA	92590	(951) 370-9816
Rohan Peiris	22221 Palos Verdes Blvd	Torrance	CA	90505	(310) 937-3788
Jennifer Snyder	1223 W. Eisenhower Blvd.	Loveland	CO	80537	(970) 622-8300
Rashid Iqbal	1499 W 120th Ave #110	Westminster	CO	80234	(303) 410-0005
Deborah Katz	4 Oxford Road, Suite D8	Milford	CT	06460	(203) 283-9855
Darren Zidel	2230 North Federal Hwy, Suite 209	Boca Raton	FL	33431	(561) 405-7727
Daniel Gonzalez and Belkys Doval	398 N. Congress Avenue, Suite 105	Boynton Beach	FL	33426	(561) 375-8726
Craig Barrows	2900 N. University Drive, Suite 11	Coral Springs	FL	33065	(561) 774-9020
Roger Taylor	7080 State Road 84, Bay 2	Davie	FL	33317	(954) 452-0600
Glauber Santos and Joao Melgueiro	3442 W. Hillsboro Blvd	Deerfield Beach	FL	33442	(954) 247-1013
Matthew Harvey Brown	90 South Congress Avenue	Delray Beach	FL	33445	(561) 279-0953
Roberto Hernandez	2661 NW 79th Avenue	Doral	FL	33122	(305) 594-2002
Ana Molina	1549 E. Commercial Blvd.	Ft. Lauderdale	FL	33334	(954) 938-1977
Esteban Doldan Gomez and Yasmin Lorden Corsaro	3440 Hollywood Blvd Ste 415 - #33	Hollywood	FL	33021	(786) 609-8212
Matthew Harvey Brown	1695 W. Indiantown Rd, Suite 18	Jupiter	FL	33458	(561) 250-6493

Name(s)	Address	City	State	Zip	Phone
Daniel Gonzalez and Belkys Doval	1431 10th Street	Lake Park	FL	33403	(561) 775-9195
Oscar Acero	927 E. New Haven Ave Ste 307	Melbourne	FL	32901	(561) 931-0654
Johanna Maldonado	31 NE 17th Street, Unit 218	Miami	FL	33132	(551) 556-6348
Daniela Tombion	4966 Tamiami Trail N	Naples	FL	34103	(239) 593-2193
Jana Kostkova and Alexander Kostka	2504 North Tamiami Trail, Suite 8	Nokomis	FL	34275	(941) 966-2339
William Brian Coleman	200 Central Ave, 4th Floor	St. Petersburg	FL	33701	(727) 339-0560
Sandie Mobley and Lawrence Mobley	3909 W Kennedy Blvd.	Tampa	FL	33609	(813) 878-2400
Myriam Borutskie and Peter Borutskie	915 17th Street, Suite 102	Vero Beach	FL	32960	(772) 299-3883
Ben Bassett	1369 North Military Trail	West Palm Beach	FL	33409	(561) 615-8655
Pervez Kanchwala	4355 Cobb Parkway Southeast, Suite L	Atlanta	GA	30339	(770) 984-9494
David Lowry, Daelen Lowry, and Brian Steven Marcus	3473 Lawrenceville Suwanee Rd., Suite C	Suwanee	GA	30024	(678) 288-9399
Layne Oki and Michelle Oki	507 E. Lanikaula Street	Hilo	HI	96720	(808) 934-0011
Brian Yom	3332 Campbell Avenue	Honolulu	HI	96815	(808) 566-6561
Richard Troncin and Stephanie Troncin	3160 8th St SW, Suite K	Altoona	IA	50009	(515) 967-0068
Kim Goodwin, Patricia Wright, and Toni Waldschmidt	4620 E 53rd Street Suite 200	Davenport	IA	52807	(309) 369-1465
Doug Jakobitz	2960 99th Street, Ste 4	Urbandale	IA	50322	(515) 532-7507
Garrick Bryan Jacobi and Fred Jacobi	15 North Allumbaugh Street	Boise	ID	83704	(208) 322-2222
Wavey Lester II	6400 West Main St., Suite 1E	Belleville	IL	62223	(618) 844-3450
Scott Fraser	4001 N. Perryville Rd., Unit A209	Loves Park	IL	61111	(815) 570-3373
Herbert Greene, Jr. and Kathy Greene	1701 Quincy Avenue, Suite 24	Naperville	IL	60540	(630) 778-1234
David Laude	2399 E Joliet Highway	New Lenox	IL	60451	(815) 485-4155
Michael Grossman	2845 W. Dundee Road	Northbrook	IL	60062	(847) 272-9000
Kim Goodwin, Patricia Wright, and Toni Waldschmidt	7810 N. University Avenue	Peoria	IL	61614	(309) 691-5780
Anita Cyracus	13717 S Route 30, Unit 115A	Plainfield	IL	60544	(630) 886-1577
Michelle Bottino	1251 Plum Grove Road, Suite 130-1	Schaumburg	IL	60173	(630) 890-8629
Jill Stover	1017 Brook Forest Avenue	Shorewood	IL	60404	(815) 609-9001
Michelle Bottino	216 South Kirk Road	St. Charles	IL	60174	(630) 587-8700
Jeff Slain and Dina Slain	14024 Britton Park Rd	Fishers	IN	46038	(317) 845-5002
Joseph Cornett	432 S. Emerson Avenue, Suite 100	Greenwood	IN	46143	(317) 884-9290

Name(s)	Address	City	State	Zip	Phone
Jay Smalley	2201 N. Granville Ave	Muncie	IN	47303-2151	(765) 281-8870
Timothy Kuhar and Debra Kuhar	1639 N. Ironwood Drive, Suite 3	South Bend	IN	46635	(574) 291-2800
Anthony Micciche	2254 W Morthland Dr	Valparaiso	IN	46385	(219) 465-1400
Kim Unruh and Gavin Unruh	1909 N. 14th Ave., Suite B	Dodge City	KS	67801	(620) 227-3100
Todd Diskin and Wendy Diskin	401 N. Ridgeview Rd	Olathe	KS	66061	(913) 451-4500
Jeff Moffett and Erin Moffett	7512 West 119th Street	Overland Park	KS	66213	(913) 663-2600
Tricia Salyer	171 West Lowry Lane, Suite 156	Lexington	KY	40503	(859) 260-1234
Wendy Case Schifano	13050 Middletown Industrial Blvd.	Louisville	KY	40223	(502) 893-4893
Stephanie Greenhill and Kenneth Greenhill	3755 N. Mayo Trail, Suite 2	Pikeville	KY	41501	(606) 637-1632
Denzil Cole and Terri Cole	2644 S Sherwood Forest Blvd, Suite 103	Baton Rouge	LA	70816	(225) 831-9600
Michael Rosamond and Leslie Rosamond	301 North Hwy 190, Suite A-3	Covington	LA	70433	(985) 624-9718
Michael Rosamond	1421 N. Causeway Blvd., Suite 103	Metairie	LA	70001	(504) 434-4710
Alex Taggard	1191 Chestnut Street	Newton	MA	02464	(617) 795-1888
Dennis Rusch	1699 Shawsheen Street	Tewksbury	MA	01876	(978) 455-2604
Kevin Magliozzi	607 North Avenue, Door 11	Wakefield	MA	01880	(781) 899-7624
Daniel Swearingen and Maude Swearingen	1768 Sulphur Spring Road	Arbutus	MD	21227	(410) 744-6974
Daniel Dubell, Chris Grohman, and Jeffrey L. Mitchell	16 A Bel Air South Parkway	Bel Air	MD	21015	(443) 640-6414
Thomas Foust	4538 Middleton Ln	Bethesda	MD	20814	(301) 656-5608
Monica Watts and Otis Watts III	9748 Stephen Decatur Hwy, Unit 201	Ocean City	MD	21842	410.213.0820
Jessica Joyce and Michael Joyce	1220 E Joppa Rd, Suite 112	Towson	MD	21286	(410) 842-0820
George & Stephanie Noyes	534 Jermor Lane	Westminster	MD	21157	(410) 871-9820
Savinder Singh, Kirpal Singh, and Jagjit Singh	8233 Byron Center Ave SW, Suite B-1	Byron Center	MI	49315	(616) 277-1006
Vicente Rojas	4855 Kendrick Street SE	Grand Rapids	MI	49512	(616) 285-8009
Michael Pascarelli	1567 South Airport Road West	Traverse City	MI	49686	(231) 932-0688
Mark Lyons and Jennifer Lyons	2245 Eureka Road	Wyandotte	MI	48192	(734) 281-1500
James "Mike" Holm	709 S. Front Street, Suite 3	Mankato	MN	56001	(507) 779-7377
Gary Dotseth and Terry Dotseth	13617 Grove Drive	Maple Grove	MN	55311	(763) 416-3274
William Reilly and Jocelyn Hecht	1355 Mendota Heights Road, Suite 210	Mendota Heights	MN	55120	(651) 433-6500
William Reilly and Jocelyn Hecht	1692 Lexington Avenue N	Roseville	MN	55113	(651) 251-2246
Todd Lindhoff and Teresa Lindhoff	2408 S MO-7 Highway	Blue Springs	MO	64014	(816) 295-5366
William "Bill" Albert and Maureen Albert	119 Chesterfield Towne Centre	Chesterfield	MO	63005	(636) 532-0066

Name(s)	Address	City	State	Zip	Phone
Jeremy Edward Olson	3737 S. Elizabeth Street, Suite 103	Independence	MO	64057	(816) 683-1759
Haiqi "Heidi" Xie	956 High House Road, Suite 118	Cary	NC	27513	(919) 336-2909
Lorena Nieto Riano	4715 Park Road, Suite C	Charlotte	NC	28209	(704) 412-9143
Bertrand Badie and Valerie Mano-Badie	19420 Jetton Road	Cornelius	NC	28031	(704) 987-9630
Jeffrey Ward	4841-C Industry Lane	Durham	NC	27713	(919) 316-1538
Matthew Thomas	3602 Old Battleground Rd	Greensboro	NC	27410	(336) 545-1124
Rodney Gibson and Melody Gibson	825 Spartanburg Highway; Suite 5	Hendersonville	NC	28792	(828) 698-4802
Gary Schmidt and Pamela Schmidt	2900 10th st SW Ste B	Minot	ND	58701	(701) 838-0873
Salvatore Calautti	410 South River Road, Suite 6	Bedford	NH	03110	(603) 647-9994
Salvatore Calautti	20 Trafalgar Square, 4th Floor	Nashua	NH	03063	(603) 647-9994
Nicholas D'Alleva and Patricia D'Alleva	236 North Broadway, Unit I	Salem	NH	03079	(603) 893-0800
Rafael Cuellar and Marianne Cuellar	895 Paulson Ave	Clifton	NJ	07011	(973) 329-9929
Eran Basis	260 Grand Ave	Englewood	NJ	07631	(201) 815-2700
Michael Fried and Jonathan Sklar	381 Main Street	Hackensack	NJ	07601	(201) 489-6766
George Zacieracha	16 Pine Street	Morristown	NJ	07960	(973) 267-3000
Robert Pouliot and Tina Louise Pouliot	5 Route 206; Suite 3-11	Raritan	NJ	08869	(908) 595-0700
Todd Martinez and Louis Martinez	4611 McLeod NE	Albuquerque	NM	87109	(505) 797-8005
Darcy Zavislak	1850 Whitney Mesa Drive, # 130	Henderson	NV	89014	(702) 453-8004
Kyu Sang Cho and Kyuho Cho	3960 Howard Hughes Parkway	Las Vegas	NV	89169	(702) 840-3321
Scott Seymour and Angela Seymour	305 Vine Street, Suite 6	Liverpool	NY	13088	(315) 409-0002
Scott Silberglied	246 Mineola Blvd, Suite 109	Mineola	NY	11501	(516) 461-3633
Angelo Bonvino, George Hanken, and Michele Hanken	231 S. Middletown Road	Nanuet	NY	10954	(845) 627-7711
Kenneth Grodek and Susan Grodek	4311 Ridge Road	Brooklyn	OH	44144	(216) 459-9250
Edward Hamsher and Kristina Hamsher	3611 Cleveland Avenue SW	Canton	OH	44707	(330) 484-8484
Robert Steffek and Michelle Monhollen	264 North Main Street, Unit B	Centerville	OH	45459	(937) 434-0404
Scott Foresta	7215 Sawmill Road, Suite 25	Dublin	OH	43016	(614) 789-1898
David Foresta and Scott Foresta	950 Taylor Station Road, Suite U	Gahanna	OH	43230	(614) 626-8747
Fatima Cristina Bertero	3683 Clague Road	North Olmsted	OH	44070	(440) 716-8899
Fernando Bertero	1885 East Aurora Road	Twinsburg	OH	44087	(330) 425-2928
Willie Girlinghouse	528 W State Highway 152, Suite 103	Mustang	OK	73064	(405) 265-3330
Jude Yahn Jr and Erica Yahn	8252 E 41st Street	Tulsa	OK	74145	(918) 459-6699
Paul Hockenbury and Mary Christine Hockenbury	215 Lancaster Avenue, Unit F3	Frazer	PA	19355	(484) 568-4737



Name(s)	Address	City	State	Zip	Phone
Christopher Canarelli	155 Rohrerstown Rd	Lancaster	PA	17603	(717) 399-0204
Deviya "Debbie" Dewnani Mulchandani	7249 St. Andrews Rd, Suite 300	Columbia	SC	29212	(803) 787-5117
Jason Sullivan and Tom Narducci	2411 N. Oak Street, #301, Suite J, 3rd	Myrtle Beach	SC	29577	(843) 231-1322
Todd Smith and Susan Smith	5146 Wade Hampton Blvd.	Taylors	SC	29687	(864) 292-2500
Derek Haffner and Cierra Haffner	7407 E. Arrowhead Parkway	Sioux Falls	SD	57110	(605) 274-0105
Antoine Buchanan	5306 Mt. View Road, Suite A	Antioch	TN	37013	(615) 717-1586
Guillermo Martin Bruno	1113 Murfreesboro Rd., Suite 107	Franklin	TN	37064	(615) 628-7878
Gabriel Frazier	1818 NW Broad Street	Murfreesboro	TN	37129	(615) 895-1182
Amy Lampe and Matthew Lampe	1630 Valwood Parkway, #116	Carrollton	TX	75006	(972) 247-9933
William Wheatley	505 Straus Rd	Cedar Hill	TX	75104	(972) 293-3003
Robert Shelby, Jr.	3930 Glade Road, Suite 120	Colleyville	TX	76034	(817) 442-0601
Jo-Anne Reeger and Robert Reeger	11133 I-45 South, Suite 290 & 300	Conroe	TX	77302	(936) 271-1500
Larry Peterson	5400 East Mockingbird Lane #122	Dallas (Metro)	TX	75206	(214) 828-2223
Todd Baird, Lori Baird, and Eric Baird	3419 Cross Timers Rd, Suite 103	Flower Mound	TX	75028	(214) 763-9036
Donnie Bedore, Nick Pahanish, and Kevin Cooksey	4750 Bryant Irvin Rd., Suite 820	Fort Worth	TX	76132	(817) 504-6248
Alice McCalla	951 E. Nasa Parkway, Houston	Houston	TX	77058	(281) 480-8900
Alice McCalla	3838 N. Sam Houston Pkwy E	Houston	TX	77032	(281) 812-2656
Janet Domec and Devin Henley	17335 FM 529, Suite B	Houston	TX	77095	(281) 815-7077
Abhilash Nair	950 Echo Lane, Suite 200	Houston	TX	77024	(346) 436-1882
Cherie Wrenn	16310 Tomball Parkway, Suite 305	Houston	TX	77064	(832) 559-2113
Jim Ayers and Kim Ayers	430 South Mason Road	Katy	TX	77450	(281) 693-0444
Carol Geryk and Jimmy Geryk	230 E. King Ave.	Kingsville	TX	78363	(361) 592-4700
Kimberly Roberts and Richard "Tim" Roberts	10540 FM 1488	Magnolia	TX	77354	(281) 789-4690
Hector & Joanne Leal	300 W. Nolana Avenue	McAllen	TX	78504	(956) 683-8006
David Gruver	400 N. Central Expressway, Suite 104	McKinney	TX	75070	(469) 952-5051
Darlene Brown and Gregory Brown	8333 Culebra Road, Suite 204 B	San Antonio	TX	78251	(210) 647-7560
Justin O'Donnell and Kevin O'Donnell	6000 FM 3009, Suite 202	Schertz	TX	78154	(210) 655-6300
Phillip Brown and Melissa Murphy	550 Reserve Street, Suite #213	Southlake	TX	76092	(469) 236-8607
Sheffy Kolade	77 Sugar Creek Center, Suite 600	Sugar Land	TX	77478	(281) 591-4816
Jo-Anne Reeger	2002 Timberloch Place, Suite 200	The Woodlands	TX	77380	(936) 271-1500
William "Randy" Gunn	1585 N Hwy 77, Suite E	Waxahatchie	TX	75165	(972) 923-0970
Spencer Coleman	1520 South Highway 40	Heber City	UT	84032	(435) 671-2542

<b>Name(s)</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>	<b>Phone</b>
Thomas Foust	12110 Sunset Hills Rd, Suite 638R	Reston	VA	20190	(240) 446-1407
Michael Kim	7830 Backlick Road, Suite B2C	Springfield	VA	22150	(703) 644-5080
Sherlita LeGrand	3018 Virginia Beach Blvd	Virginia Beach	VA	23452	(757) 498-3453
Sherlita Legrand	304 Anthony Wayne Road	Virginia Beach	VA	23462	(757) 500-4609
John Gabbamonte and Rosalinda Gabbamonte	15 S Oregon Ave, Suite L2	Tacoma	WA	98409	(253) 304-3800
Thomas Cook	1700 Washington St., Suite 2	Vancouver	WA	98660	(360) 326-0338
Jamie Karls	5555 Irish Lane, # A1	Fitchburg	WI	53711	(608) 497-1116
Carmen Mudd	8687 N. Port Washington Rd, #11	Fox Point	WI	53217	(414) 236-5423
Carmen Mudd and Adam Hampton	147 E Sunset Drive	Waukesha	WI	53189	(262) 446-3420
Jana Wimmer	607 S 24th Avenue, Suite 12	Wausau	WI	54401	(715) 843-0707
Shane Day	6349 Route 60 East, Suite 4-A	Barboursville	WV	25504	(304) 736-2400

**FP FRANCHISING, INC.**  
**FRANCHISEES WHO HAVE SIGNED A FRANCHISE AGREEMENT BUT HAVE NOT OPENED**  
**AS OF DECEMBER 31, 2023**

Name(s)	Address	City	State	Zip	Phone
Nauman Khan	4500 Park Granada Blvd, Suite 202	Calabasas	CA	91302	(818) 474-6565
Jennifer Snyder	2580 East Harmony Road	Fort Collins	CO	80528	(970) 622-8300
Rashid Hussain and Arshad Hussain	To be determined.	TBD	CT	-	(860) 977-0167
Evelyn Lapaz	9555 SW 175th Terr. Suite 234	Palmetto Bay	FL	33157	(305) 565-3207
Paula Gil	To be determined.	TBD	FL	-	(407) 794-3004
Pam Northern	3401 Norman Berry Drive Suite 103	Atlanta	GA	30344	(770) 744-3890
Layne Oki and Michelle Oki	688 Kinoole Street, Suite 115 B	Hilo	HI	96720	(808) 961-0308
Sidra Manzoor and Zeeshan Amin	1701 Quincy Avenue, Unit 24	Naperville	IL	60540	(630) 778-1234
Satish Singh	To be determined.	TBD	IL	-	(847) 226-1010
Chad Dick	303 W. 11th St. 2nd Floor Unit B	Lawrence	KS	66044	(785) 856-5160
Travis Mills	To be determined.	TBD	MD	-	(443) 617-7928
Yara Fardous, Omar Hashem, Hassen Muhammed Saad, and Mohamed Ali Alwah	31178 Grand River Ave	Farmington	MI	48336	(313) 550-0771
Yara Fardous, Osama Al-Agbari, Hassen Muhammed Saad, and Mohamed Ali Alwah	15851 S US 27, Building 20, Ste 24	Lansing	MI	48906	(313) 550-0771
Zainab Sajjad and Syed Sajjad	To be determined.	TBD	NJ	-	(773) 664-8060
Amber Saddler	To be determined.	Cincinnati North	OH	-	(567) 204-0816
Allen Landis	155 Rohrerstown Road	Lancaster	PA	17603	(717) 399-0204
Allen Slagle	To be determined.	TBD	PA	-	(717) 982-8168
Scott Willis	3015 Dunes West Blvd	Mount Pleasant	SC	29466	(843) 701-2817
Dorian Williams, Hampton Howell, Jr., Johnny Kareem Steed, and Henry Cobbs	To be determined.	TBD	SC	-	(803) 361-0827
Randy Campbell	To be determined.	TBD	TN	-	(256) 679-9488
Donnie Bedore, Nick Pahanish, and Kevin Cooksey	1630 Valwood Pkwy, Suite 116	Carrollton	TX	75006	(972) 247-9933

## **EXHIBIT E**

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## **EXHIBIT F**

### **STATE ADMINISTRATORS AND AGENTS FOR SERVICE OF PROCESS**

## STATE ADMINISTRATORS AND AGENTS FOR SERVICE OF PROCESS

CALIFORNIA	<p><u>Agent:</u>  California Commissioner of Financial Protection and Innovation  Department of Financial Protection and Innovation  320 West 4<sup>th</sup> Street, Suite 750  Los Angeles, CA 90013-1105  (866) 275-2677</p> <p><u>Administrator:</u>  Department of Financial Protection and Innovation  One Sansome Street, Suite 600  San Francisco, CA 94104-4428  (866) 275-2677</p>
CONNECTICUT	<p>Banking Commissioner - Department of Banking  Securities and Business Investments Division  260 Constitution Plaza  Hartford, CT 06103-1800  (860) 240-8299</p>
FLORIDA	<p><u>Agent:</u>  Mark D. Nichols  2121 Vista Parkway  West Palm Beach, FL 33411</p> <p><u>Administrator:</u>  Department of Agriculture and  Consumer Services  Division of Consumer Services  Mayo Building, Second Floor  Tallahassee, FL 32399-0800</p>
HAWAII	<p><u>Agent:</u>  Commissioner of Securities  Department of Commerce and Consumer Affairs  Business Registration Division  Securities Compliance Branch  335 Merchant Street, Room 203  Honolulu, HI 96813  (808) 586-2722</p> <p><u>Administrator:</u>  Department of Commerce and Consumer Affairs  Business Registration Division  Commissioner of Securities  P.O. Box 40  Honolulu, HI 96810  (808) 586-2722</p>

ILLINOIS	Franchise Bureau Office of Attorney General 500 South Second Street Springfield, IL 62706 (217) 782-4465
INDIANA	<u>Agent:</u> Indiana Secretary of State 201 State House 200 W. Washington Street Indianapolis, IN 46204 (317) 232-6531  <u>Administrator:</u> Indiana Securities Division 302 West Washington Street, Room E-111 Indianapolis, IN 46204 (317) 232-6681
MARYLAND	<u>Agent:</u> Maryland Securities Commissioner 200 St. Paul Place Baltimore, MD 21202-2020  <u>Administrator:</u> Office of the Attorney General 200 St. Paul Place Baltimore, MD 21202-2020 (410) 576-6360
MICHIGAN	Attorney General's Office Consumer Protection Division Attention: Franchise Section 525 West Ottawa Street Williams Building, 1st Floor Lansing, MI 48933 (517) 373-7117
MINNESOTA	Minnesota Department of Commerce 85 7 <sup>th</sup> Place East, Suite 280 St. Paul, MN 55101-2198 (651) 539-1600

NEW YORK	<u>Agent:</u> Secretary of State 99 Washington Avenue Albany, NY 12231  <u>Administrator:</u> New York State Department of Law Investor Protection Bureau 28 Liberty St. 21 <sup>st</sup> . Floor New York, NY 10005 (212) 416-8236
NORTH DAKOTA	North Dakota Securities Department 600 East Boulevard Avenue, State Capital Fifth Floor, Department 414 Bismarck, ND 58505-0510 Phone: 701-328-4712
OREGON	Department of Consumer and Business Services Division of Finance and Corporate Securities Labor and Industries Building Salem, OR 97310 (503) 378-4140
RHODE ISLAND	Department of Business Regulation Securities Division 1511 Pontiac Avenue John O. Pastore Complex, Building 69-1 Cranston, RI 02920-4407 (401) 462-9527
SOUTH DAKOTA	Division of Insurance Securities Regulation 124 S. Euclid, Suite 104 Pierre, SD 57501 (605) 773-3563
TEXAS	Secretary of State P.O. Box 12887 Austin, TX 78711

VIRGINIA	<p><u>Agent:</u>  Clerk of the State Corporation Commission  1300 E. Main Street, 1<sup>ST</sup> Floor  Richmond, VA 23219  (804) 371-9733</p> <p><u>Administrator:</u>  State Corporation Commission  1300 East Main Street, 9<sup>th</sup> Floor  Richmond, VA 23219  (804) 371-9051</p>
WASHINGTON	<p>Department of Financial Institutions  Securities Division  150 Israel Road SW  Tumwater, WA 98501  (360) 902-8760</p>
WISCONSIN	<p><u>Agent:</u>  Securities and Franchise Registration  Wisconsin Securities Commission  201 West Washington Avenue, Suite 300  Madison, WI 53703</p> <p><u>Administrator:</u>  Division of Securities  Department of Financial Institutions  P.O. Box 1768  Madison, WI 53701  (608) 266-2801</p>

**EXHIBIT G**

**GENERAL RELEASE AGREEMENT**

## GENERAL RELEASE AGREEMENT

**THIS GENERAL RELEASE AGREEMENT** ("Agreement") is made between **FP FRANCHISING, INC.**, a Florida corporation (hereinafter referred to as the "Franchisor") and \_\_\_\_\_, whose business is located at \_\_\_\_\_ hereinafter referred to as the "Franchisee").

### INTRODUCTION

A. The Franchisor and the Franchisee entered into a Franchise Agreement (the "original Franchise Agreement") dated \_\_\_\_\_, pursuant to which the Franchisor granted the Franchisee a franchise or license (the "Franchise") to operate a franchise business (the "Franchise Business").

B. The parties desire to terminate the original Franchise Agreement on the terms and conditions set forth in this Agreement.

C. This Agreement has been supported by full and adequate consideration, receipt of which is hereby acknowledged by both the Franchisee and the Franchisor.

The parties agree as follows:

1. **Termination of Franchise Agreement and Related Agreements.** The parties agree that, subject to Section 3 hereof and the terms and conditions set forth in Schedule A attached hereto, the original Franchise Agreement and all obligations of the Franchisee and Franchisor under or arising from the original Franchise Agreement are hereby terminated.

2. **Mutual General Releases.** Subject to Section 3 hereof, the Franchisee, for itself and its officers, directors, stockholders, agents, affiliates, employees, representatives, successors and assigns, does hereby release and forever discharge the Franchisor and its officers, directors, stockholders, agents, affiliates, employees, representatives, successors and assigns from all causes of action, suits, debts, covenants, agreements, damages, judgments, claims and demands whatsoever, in law or equity, which the Franchisee ever had, now has, or hereinafter can, shall or may have from the beginning of the world to the date of this Agreement, for, upon, or by reason of any matter, cause or thing whatsoever, including, without limitation, arising out of or in connection with, directly or indirectly, the original Franchise Agreement, the Franchisor's offer, sale or negotiation of the Franchise, the relationship of the parties arising therefrom, or the Franchisor's conduct in obtaining and entering into agreements.

Subject to Section 3 hereof, the Franchisor, for itself and its officers, directors, stockholders, agents, affiliates, employees, representatives, successors and assigns, does hereby release and forever discharge the Franchisee and its officers, directors, stockholders, agents, affiliates, employees, representatives, successors and assigns from all causes of action, suits, debts, covenants, agreements, damages, judgments, claims and demands whatsoever, in law or equity, which the Franchisor ever had, now has, or hereinafter can, shall or may have from the beginning of the world to the date of this Agreement, for, upon, or by reason of any matter, cause or thing whatsoever, including, without limitation, arising out of or in connection with, directly or indirectly, the original Franchise Agreement.

3. **Post-Term Covenants; Special Stipulation.** The termination and release provided in this Agreement shall have no effect on those obligations of the Franchisee (and its owners and guarantors, if any) arising out of the original Franchise Agreement or any other agreement which concern the payment of any accrued but unpaid amounts owed to the Franchisor (whether known or unknown), or

which otherwise expressly or by their nature survive the termination of the original Franchise Agreement, including, without limitation, obligations pertaining to the Franchisee's indemnification obligations, non-disclosure of the Franchisor's confidential information and non-competition with the Franchisor. In addition, all obligations of the parties, if any, in the original Franchise Agreement pertaining to mediation, litigation and arbitration of disputes and jurisdiction and venue for dispute resolution, shall apply with equal force to the terms and conditions of this Agreement, as if set forth herein. Such obligations shall continue in full force and effect in accordance with their terms subsequent to termination of the original Franchise Agreement and until they are satisfied or by their nature expire. The Franchisee acknowledges and agrees it has no right, title or interest in and to the trademarks associated with Franchisor's franchise system, including, without limitation, "Fully Promoted," "EmbroidMe," and any colorable imitation thereof. The Franchisee represents it has returned (or turned over) all intellectual property associated with the Franchise Business and Franchisor's franchise system to Franchisor (or a Successor Franchisee, if applicable) which is acknowledged to belong exclusively to Franchisor including, but not limited to, all materials containing confidential information, operations manuals, customer lists, customer databases, customer records, customer artwork and art files and any materials which display the trademarks associated with the franchise system. Franchisee agrees to return and turn over to Franchisor all digital assets, including, but not limited to, all digitally-stored content (such as images, photos, videos and text files), whether stored locally at the business or accessible via the internet, the cloud, or another digital storage device (such as a USB drive or zip drive) or stored with a third-party digital-storage provider (such as OneDrive™ or Dropbox™); and all user names and passwords for any and all email accounts, social networking websites (such as Facebook™, Twitter™, LinkedIn™, Google+™, YouTube™, Pinterest™, Instagram™, Tumblr™, Flickr™, Reddit™, Snapchat™, and WhatsApp™), blogs, review websites (such as Yelp™ or Angie's List™), and any other online communities where the Franchise Business created or shared online content, or held itself out as speaking for or representing the Franchise Business. Franchisee acknowledges and agrees it has no right, title or interest in and to the intellectual property associated with the Franchise Business or the franchise system and no right to retain copies, disclose or make further use of such intellectual property, except with regard to customer records for tax purposes.

4. **Confidentiality.** It is acknowledged by the Franchisee that the terms of this Agreement are in all respects confidential in nature, and that any disclosure or use of the same by the Franchisee may cause serious harm or damage to the Franchisor, and its owners and officers. Therefore, the Franchisee agrees, either directly or indirectly by agent, employee, or representative, not to disclose the termination, this Agreement or the information contained herein, either in whole or in part, to any third party, except as may be required by law.

5. **Non-Disparagement.** The parties agree that at no time will they make any derogatory statements about or otherwise disparage, defame, impugn or damage the reputation of integrity of the others, provided that nothing in this paragraph will preclude any party from providing truthful information in response to compulsory legal process. The parties further agree not to, and to use their best efforts to cause any of the parties' agents, employees or affiliates not to, disparage or otherwise speak or write negatively, directly or indirectly, of the parties' brands, systems, or any other service-marked or trademarked concept of the parties or the parties' affiliates, or which would subject such brands, systems or concepts to ridicule, scandal, reproach, scorn, or indignity or which would negatively impact the goodwill of the parties or their brands, systems or service-marked or trademarked concepts.

6. **Binding Effect.** All of the terms and provisions of this Agreement, whether so expressed or not, shall be binding upon, inure to the benefit of, and be enforceable by the parties and their respective legal representatives, heirs, successors and permitted assigns.

7. **Interpretation.** Each of the parties acknowledge that they have been or have had the



opportunity to have been represented by their own counsel throughout the negotiations and at the execution of this Agreement and all of the other documents executed incidental hereto, if any, and, therefore, the parties agree that none of the provisions of this Agreement or any of the other documents should be construed against any party more strictly than against the other.

8. **Entire Agreement.** This Agreement, including any Schedules attached hereto (which are considered a part of this Agreement), represent the entire understanding and agreement between the parties with respect to the subject matter hereof, and supersede all other negotiations, understandings and representations if any made by and between the parties.

9. **Governing Law.** Except to the extent governed by the United States Trademark Act of 1946 (Lanham Act, 15 U.S.C. §§ 1051 et seq.), this Agreement and all transactions contemplated by this Agreement shall be governed by, and construed and enforced in accordance with, the internal laws of the State of Florida without regard to principles of conflicts of laws.

10. **Washington Exception.** The General Release does not apply with respect to claims arising under the Washington Franchise Investment Protection Act, RCQ 19.100, and the rules adopted thereunder.

11. **Counterparts.** This Agreement may be executed in one or more counterparts, each of which shall be deemed an original, but all of which together shall constitute one and the same instrument. Confirmation of execution by telex or by telecopy facsimile signature page shall be binding upon any party so confirming or telecopying.

12. **Effectiveness of Agreement.** This Agreement shall not be effective until it has been signed by the Franchisee and an authorized officer of the Franchisor and delivered fully executed to the Franchisee and the Franchisor.

**THE UNDERSIGNED** have read, fully understand, and, by executing below, agree to the terms and conditions of this Agreement.

**FP FRANCHISING, INC.**

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

**FRANCHISEE:**

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

**Corporate Name (If Applicable):**

By: \_\_\_\_\_  
Print Name/Title: \_\_\_\_\_  
Date: \_\_\_\_\_

## SCHEDULE A TO GENERAL RELEASE AGREEMENT

### ADDITIONAL TERMS AND CONDITIONS FOR TRANSFER AND ASSUMPTION OF FRANCHISE

The Franchisee desires to transfer its rights to operate its Fully Promoted Location operated under the original Franchise Agreement (the "Fully Promoted Location") to a successor franchisee, \_\_\_\_\_ ("Successor Franchisee"). The Successor Franchisee desires to continue operating such Fully Promoted Location pursuant to a Successor Franchise Agreement with Franchisor. The terms and conditions of this Schedule "A" supplement the terms and conditions of the foregoing General Release Agreement of which this Schedule forms a part.

The parties agree that the foregoing recitals are true and correct, and for good and valuable consideration, the receipt of which is acknowledged by each of the parties, the parties agree as follows:

1. **Transfer.** Effective as of the date of this Agreement, the Franchisee does hereby bargain, sell, assign, convey, and transfer all of Franchisee's rights to the Successor Franchisee to operate the Fully Promoted Location, pursuant to the Successor Franchise Agreement and any related written agreements between the Successor Franchisee and Franchisor. Subject to the terms of such Successor Franchise Agreement and related written agreements with Franchisor, the Successor Franchisee hereby accepts and assumes the rights and obligations of the Franchisee to operate the Fully Promoted Location. Successor Franchisee is not assuming any liabilities of Franchisee to Franchisor. If for any reason the sale of Franchisee's business to Successor Franchisee is not completed, the General Release Agreement will be deemed null and void and Franchisee shall continue to operate the Fully Promoted Location under the terms of the original Franchise Agreement. Unless otherwise provided in a written agreement between Franchisee and Successor Franchisee, Franchisee, during the period from the date hereof to the final closing date of the sale of the Fully Promoted Location to the Successor Franchisee, shall operate the Fully Promoted Location for his/her own account.

2. **Successor Agreements and Payments.** The Successor Franchisee is hereby delivering to Franchisor its duly signed Successor Franchise Agreement and any related agreements that may be required as a result of this transaction under the original Franchise Agreements. The Successor Franchise Agreement means the current standard form of Franchise Agreement required by the Franchisor, subject to any modifications consented to in writing by Franchisor. The Successor Franchisee is also hereby delivering to Franchisor a training fee in the amount of \$39,500.00 or 10% of the purchase price of the Location (whichever is greater). No initial franchise fee shall be due under the Successor Franchise Agreement from the Successor Franchisee.

3. **Consents, Subordination and Acknowledgments.** The Franchisor consents to the transfer to and assumption by the Successor Franchisee in accordance with this Agreement. Such consent does not constitute approval of, nor agreement with, any of the provisions of any agreement (other than this Agreement) between the Franchisee and Successor Franchisee. The Franchisee and Successor Franchisee specifically acknowledge that the Franchisor is not a party to any such agreements. The Franchisee agrees that its rights pursuant to any agreements with the Successor Franchisee, are subject to and subordinate in all respects to Franchisor's rights under the Successor Franchise Agreement and all related agreements, if any, between the Franchisor and Successor Franchisee, including all renewals, modifications, and extensions, if any, to such agreements. The Successor Franchisee agrees that its rights concerning the Franchisor exist pursuant only to the written agreements entered between the Franchisor and Successor Franchisee, and in the event of any conflict with the terms of this Agreement, except regarding the waiver of the payment of an initial franchise fee, the terms of such other agreements shall control. The Successor Franchisee acknowledges that it has received and reviewed the General Release Agreement of which this Schedule "A" forms a part. The Successor Franchisee further acknowledges that, except as expressly provided in this Agreement, Franchisor has no liability with respect to, related to,

or arising out of, any transaction between the Franchisee and Successor Franchisee, and releases, indemnifies and holds the Franchisor harmless from same.

**FP FRANCHISING, INC.**

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

**FRANCHISEE:**

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

**Corporate Name (If Applicable):**

By: \_\_\_\_\_  
Print Name/Title: \_\_\_\_\_  
Date: \_\_\_\_\_

**SUCCESSOR FRANCHISEE:**

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

**Corporate Name (If Applicable):**

By: \_\_\_\_\_  
Print Name/Title: \_\_\_\_\_  
Date: \_\_\_\_\_

## **EXHIBIT H**

### **LIST OF TERMINATED, CANCELLED OR NOT RENEWED FRANCHISEES**

**FP FRANCHISING, INC.**  
**LIST OF TERMINATED, CANCELLED, NOT RENEWED OR CEASED TO DO BUSINESS FRANCHISEES**  
**AS OF DECEMBER 31, 2023**

<b>Name(s)</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>	<b>Phone</b>
Jon Shannon Scott	3648 Vann Road, Suite 108	Birmingham	AL	35235	(256) 622-0098
Dr. Gregory Stargell II	300 Cahaba Park Circle, Suite 218	Birmingham	AL	35242	(205) 490-6196
Dr. Gregory Stargell II	2526-C Danville Rd. SW	Decatur	AL	35603	(256) 309-0241
Spencer Cullers *	555 N. College Avenue, Unit 1030	Tempe	AZ	85281	(515) 423-8941
Stan Skrocki and Jeanne Skrocki	10020 Indiana Avenue, #2	Riverside	CA	92503	(951) 682-0086
Kimberly Miller	6073 NW 167th St, Suite C-18	Miami Lakes	FL	33015	(786) 605-9230
William Brian Coleman	330 3rd Street South, Apt 905	St. Petersburg	FL	33701	(302) 602-0925
Paul Lytle and Carol Lytle *	915 17th Street, Suite 102	Vero Beach	FL	32960	(772) 299-3883
Glenn Landry and Michelle Livaccari	58465 Tyler Drive, Suite 11	Slidell	LA	70461	(985) 649-5055
Jairo Morillo and Radairis Roa	2052 Center Street	Boston	MA	02132	(857) 230-8724
Charles Scott	441 West Williams Street	Apex	NC	27502	(919) 387-4110
Mohammed Esmaelsadah	453 Walt Whitman Road	Melville	NY	11747	(631) 423-3700
Charles Wade and Deborah Wade *	7249 St. Andrews Road, Suite 300	Columbia	SC	29212	(803) 787-5117
Leslie Johnson	8025 Giacosa Pl, Ste 102	Memphis	TN	38133	(901) 237-7495
Ralph "Chip" Frank and Julie Frank *	3930 Glade Road, Suite 120	Colleyville	TX	76034	(817) 442-0601
Eddie Isaac	3411 Preston Road, Suite #6	Frisco	TX	75034	(972) 668-8530

\* Franchisees who sold their business in 2023.

**EXHIBIT I**

**COMPLIANCE CERTIFICATION**

## FULLY PROMOTED

### COMPLIANCE CERTIFICATION

You are preparing to enter into a Franchise Agreement for the establishment and operation of a Fully Promoted business. The purpose of this Compliance Certification is to determine whether any statements or promises were made to you that FP FRANCHISING, INC. (“the Franchisor”) has not authorized and that may be untrue, inaccurate, or misleading.

**A. The following dates are true and correct:**

_____	_____	The date on which I first received a Franchise Disclosure Document about the Fully Promoted franchise.
(Date)	(Initials)	
_____	_____	The date of my first face-to-face meeting with a franchise sales representative of the Franchisor to discuss the possible purchase of a franchise.
(Date)	(Initials)	
_____	_____	The date on which I signed the contracts and agreements as disclosed in my Franchise Disclosure Document.
(Date)	(Initials)	
_____	_____	The earliest date on which I delivered cash, check, or other consideration to the Franchisor in connection with the purchase of a franchise.
(Date)	(Initials)	

**B. Please review each of the following questions carefully and provide honest and complete responses to each question:**

1. Have you personally reviewed the Franchise Agreement and the Franchise Disclosure Document? Yes \_\_\_\_ No \_\_\_\_
2. Do you understand all of the information contained in the Franchise Agreement and the Franchise Disclosure Document? Yes \_\_\_\_ No \_\_\_\_

If “No”, what parts of the Franchise Agreement and/or the Franchise Disclosure Document do you not understand? (Attach additional pages, if necessary)

\_\_\_\_\_  
\_\_\_\_\_

3. Have you discussed the benefits and risks of establishing and operating a Fully Promoted business with an attorney, accountant, or other professional advisor? Yes \_\_\_\_ No \_\_\_\_
4. Do you understand that the success or failure of your Fully Promoted business will depend in large part upon your skills and abilities, competition from other agencies, interest rates, inflation, and other economic and business factors? Yes \_\_\_\_ No \_\_\_\_
5. Has any employee speaking on behalf of the Franchisor made any statement or promise concerning the revenues, profits, or operating costs of any Fully Promoted business operated by the Franchisor, its affiliates or its franchisees that is contrary to, or different from the information contained in the Franchise Disclosure Document? Yes \_\_\_\_ No \_\_\_\_

6. Has any employee speaking on behalf of the Franchisor made any statement or promise regarding the total amount of revenue you might achieve or operating profit you might realize from a Fully Promoted business? Yes \_\_\_\_ No \_\_\_\_
7. Has any employee speaking on behalf of the Franchisor made any statement or promise regarding the costs you may incur in operating a Fully Promoted business that is contrary to or different from the information contained in the Franchise Disclosure Document? Yes \_\_\_\_ No \_\_\_\_
8. Has any employee speaking on behalf of the Franchisor made any statement, promise, or agreement concerning the advertising, marketing, training, support service, or assistance that Franchisor will furnish to you that is contrary to, or different from, the information contained in the Franchise Disclosure Document? Yes \_\_\_\_ No \_\_\_\_
9. Do you understand that your initial franchise fee is non-refundable upon entering into a Franchise Agreement? Yes \_\_\_\_ No \_\_\_\_

**C. If you have answered “Yes” to any one of questions B. 5-8, or “No” to question B. 9 please provide a full explanation of each “Yes” answer in the following blank lines. (Attach additional pages, if necessary, and refer to them below) If you have answered “No” to each of questions B. 5-8 and “Yes” to question B.9, please leave the following lines blank.**

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Please understand that your responses to these questions are important to us and that we will rely on them. By signing this Compliance Certification, you are representing that you have responded truthfully to the above questions.

**FRANCHISE APPLICANT:**

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

**APPROVED BY:**

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Date: \_\_\_\_\_

**Corporate Name (If Applicable):**

By: \_\_\_\_\_  
Print Name/Title: \_\_\_\_\_  
Date: \_\_\_\_\_



## **EXHIBIT J**

# **CONFIDENTIALITY AND NONDISCLOSURE AGREEMENT**

## CONFIDENTIALITY AND NONDISCLOSURE AGREEMENT

**THIS CONFIDENTIALITY AND NONDISCLOSURE AGREEMENT** (this "Agreement") made as of the \_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_, ("Effective Date") is by and between \_\_\_\_\_, ("FRANCHISEE") (d/b/a a Fully Promoted Franchise), FP Franchising, Inc., a Florida corporation, ("COMPANY") and \_\_\_\_\_ of \_\_\_\_\_ (State), ("INDIVIDUAL") (collectively, the "Parties").

### WITNESSETH:

WHEREAS, FRANCHISEE is a party to that certain franchise agreement dated \_\_\_\_\_, 20\_\_\_\_ (the "Franchise Agreement") by and between FRANCHISEE and COMPANY; and

WHEREAS, FRANCHISEE desires INDIVIDUAL to have access to and review certain Trade Secrets and other Confidential Information, which are more particularly described below; and

WHEREAS, FRANCHISEE is required by the Franchise Agreement to have INDIVIDUAL execute this Agreement prior to providing INDIVIDUAL access to said Trade Secrets and other Confidential Information; and

WHEREAS, INDIVIDUAL understands the necessity of not disclosing any such information to any other party in which Trade Secrets and other Confidential Information (as defined below) could be used to the disadvantage of FRANCHISEE, or COMPANY, any affiliate of COMPANY or COMPANY's other franchisees.

NOW, THEREFORE, in consideration of the mutual promises and undertakings set forth herein, and intending to be legally bound hereby, the Parties hereby mutually agree as follows:

#### **1. Trade Secrets and Confidential Information**

INDIVIDUAL acknowledges and understands FRANCHISEE possesses and will possess Trade Secrets and other Confidential Information that are important to its business.

a) For the purposes of this Agreement, a "Trade Secret" is information in any form (including, but not limited to, materials and techniques, technical or non-technical data, formulas, patterns, compilations, programs, devices, methods, techniques, drawings, processes, financial data, financial plans, product plans, passwords and lists of actual or potential customers or suppliers) related to or used in the development and/or operation of Fully Promoted Locations that is not commonly known by or available to the public and that information: (i) derives economic value, actual or potential, from not being generally known to, and not being readily ascertainable by proper means by, other persons who can obtain economic value from its disclosure or use; and (ii) is the subject of efforts that are reasonable under the circumstances to maintain its secrecy.

b) For the purposes of this Agreement "Confidential Information" means technical and non-technical information used in or related to the development and/or operation of Fully Promoted Locations that is not commonly known by or available to the public, including, without limitation, Trade Secrets and information contained in the operating manual and training guides and materials. In addition, any other information identified as confidential when delivered by FRANCHISEE shall be deemed Confidential Information. Confidential Information shall not include, however, any information that: (i)

is now or subsequently becomes generally available to the public through no fault of INDIVIDUAL; (ii) INDIVIDUAL can demonstrate was rightfully in its possession, without obligation of nondisclosure, prior to disclosure by FRANCHISEE pursuant to this Agreement; (iii) is independently developed without the use of any Confidential Information; or (iv) is rightfully obtained from a third party who has the right, without obligation of nondisclosure, to transfer or disclose such information.

c) Any information expressly designated by COMPANY or FRANCHISEE as “Trade Secrets” or “Confidential Information” shall be deemed such for all purposes of this Agreement, but the absence of designation shall not relieve INDIVIDUAL of his or her obligations hereunder in respect of information otherwise constituting Trade Secrets or Confidential Information. INDIVIDUAL understands FRANCHISEE’s providing of access to the Trade Secrets and other Confidential Information creates a relationship of confidence and trust between INDIVIDUAL and FRANCHISEE with respect to the Trade Secrets and other Confidential Information.

## **2. Confidentiality/Non-Disclosure**

a) INDIVIDUAL shall not communicate or divulge to (or use for the benefit of) any other person, firm, association, or corporation, with the sole exception of FRANCHISEE, now or at any time in the future, any Trade Secrets or other Confidential Information. At all times from the date of this Agreement, INDIVIDUAL must take all steps reasonably necessary and/or requested by FRANCHISEE to ensure that the Confidential Information and Trade Secrets are kept confidential pursuant to the terms of this Agreement. INDIVIDUAL must comply with all applicable policies, procedures and practices that FRANCHISEE has established and may establish from time to time with regard to the Confidential Information and Trade Secrets.

b) INDIVIDUAL’s obligations under paragraph 2(a) of this Agreement shall continue in effect after termination or expiration of INDIVIDUAL’s relationship with FRANCHISEE, regardless of the reason or reasons for termination or expiration, and whether such termination or expiration is voluntary or involuntary, and FRANCHISEE and/or COMPANY are entitled to communicate INDIVIDUAL’s obligations under this Agreement to any future customer or employer to the extent deemed necessary by FRANCHISEE and/or COMPANY for protection of their rights hereunder and regardless of whether INDIVIDUAL or any of its affiliates or assigns becomes an investor, partner, joint venturer, broker, distributor or the like in a Fully Promoted Location.

## **3. Reasonableness of Restrictions**

INDIVIDUAL acknowledges that each of the terms set forth herein, including the restrictive covenants, is fair and reasonable and is reasonably required for the protection of FRANCHISEE, COMPANY, and COMPANY’s Trade Secrets and other Confidential Information, the COMPANY’s business system, network of franchises and trade and service marks, and INDIVIDUAL waives any right to challenge these restrictions as being overly broad, unreasonable or otherwise unenforceable. If, however, a court of competent jurisdiction determines that any such restriction is unreasonable or unenforceable, then INDIVIDUAL shall submit to the reduction of any such activity, time period or geographic restriction necessary to enable the court to enforce such restrictions to the fullest extent permitted under applicable law. It is the desire and intent of the Parties that the provisions of this Agreement shall be enforced to the fullest extent permissible under the laws and public policies applied in any jurisdiction where enforcement is sought.

## **4. Relief for Breaches of Confidentiality**

a) INDIVIDUAL further acknowledges that an actual or threatened violation of the covenants contained in this Agreement will cause FRANCHISEE and COMPANY immediate and irreparable harm, damage and injury that cannot be fully compensated for by an award of damages or other remedies at law. Accordingly, FRANCHISEE and COMPANY shall be entitled, as a matter of right, to an injunction from any court of competent jurisdiction restraining any further violation by INDIVIDUAL of this Agreement without any requirement to show any actual damage or to post any bond or other security. Such right to an injunction shall be cumulative and in addition to, and not in limitation of, any other rights and remedies that FRANCHISEE and COMPANY may have at law or in equity.

b) In addition, in the event of a violation of the covenants contained in the Agreement, the Parties agree that damages for such violations would be difficult to quantify. Due to the difficulty in the quantification of resulting damages, the Parties agree that Company would be entitled to liquidated damages in the amount of \$85,500 per event of violation.

## **5. Miscellaneous**

a) This Agreement constitutes the entire Agreement between the Parties with respect to the subject matter hereof. This Agreement supersedes any prior agreements, negotiations and discussions between INDIVIDUAL, COMPANY and FRANCHISEE with respect to the subject matter hereof. This Agreement cannot be altered or amended except by an agreement in writing signed by the duly authorized representatives of the Parties.

b) Except to the extent this Agreement or any particular dispute is governed by the U.S. Trademark Act of 1946 or other federal law, this Agreement shall be governed by and construed in accordance with the laws of the State of Florida (without reference to its conflict of laws principles). References to any law refer also to any successor laws and to any published regulations for such law as in effect at the relevant time. References to a governmental agency also refer to any regulatory body that succeeds the function of such agency.

**c) ANY ACTION BROUGHT BY ANY OF THE PARTIES, SHALL ONLY BE BROUGHT IN THE APPROPRIATE STATE OR FEDERAL COURT LOCATED IN OR SERVING PALM BEACH COUNTY, FLORIDA. THE PARTIES WAIVE ALL QUESTIONS OF PERSONAL JURISDICTION OR VENUE FOR THE PURPOSES OF CARRYING OUT THIS PROVISION. CLAIMS FOR INJUNCTIVE RELIEF MAY ALSO BE BROUGHT BY COMPANY OR FRANCHISEE WHERE FRANCHISEE IS LOCATED. THIS EXCLUSIVE CHOICE OF JURISDICTION AND VENUE PROVISION SHALL NOT RESTRICT THE ABILITY OF THE PARTIES TO CONFIRM OR ENFORCE JUDGMENTS OR AWARDS IN ANY APPROPRIATE JURISDICTION.**

d) INDIVIDUAL agrees if any legal proceedings are brought for the enforcement of this Agreement, in addition to any other relief to which the successful or prevailing party may be entitled, the successful or prevailing party shall be entitled to recover attorneys' fees, investigative fees, administrative fees billed by such party's attorneys, court costs and all expenses, including, without limitation, all fees, taxes, costs and expenses incident to arbitration, appellate, and post-judgment proceedings incurred by the successful or prevailing party in that action or proceeding.

e) This Agreement shall be effective as of the Effective Date and shall be binding upon the successors and assigns of INDIVIDUAL and shall inure to the benefit of FRANCHISEE and COMPANY and their subsidiaries, successors and assigns.

f) The failure of any Party to insist upon performance in any one (1) or more instances upon performance of any terms and conditions of this Agreement shall not be construed a waiver of future performance of any such term, covenant or condition of this Agreement and the obligations of the other Parties with respect thereto shall continue in full force and effect.

g) The paragraph headings in this Agreement are included solely for convenience and shall not affect, or be used in connection with, the interpretation of this Agreement.

h) In the event that any part of this Agreement shall be held to be unenforceable or invalid, the remaining parts hereof shall nevertheless continue to be valid and enforceable as though the invalid portions were not a part hereof.

i) This Agreement may be modified or amended only by a written instrument duly executed by INDIVIDUAL, FRANCHISEE and COMPANY.

j) The existence of any claim or cause of action INDIVIDUAL might have against FRANCHISEE or COMPANY will not constitute a defense to the enforcement by FRANCHISEE or COMPANY of this Agreement.

k) Except as otherwise expressly provided in this Agreement, no remedy conferred upon FRANCHISEE or COMPANY pursuant to this Agreement is intended to be exclusive of any other remedy, and each and every such remedy shall be cumulative and shall be in addition to every other remedy given pursuant to this Agreement or now or hereafter existing at law or in equity or by statute or otherwise. No single or partial exercise by any party of any right, power or remedy pursuant to this Agreement shall preclude any other or further exercise thereof.

**INDIVIDUAL CERTIFIES THAT HE OR SHE HAS READ THIS AGREEMENT CAREFULLY, AND UNDERSTANDS AND ACCEPTS THE OBLIGATIONS THAT IT IMPOSES WITHOUT RESERVATION.**

**THE PARTIES ACKNOWLEDGE THAT THE COMPANY SHALL BE ENTITLED TO ENFORCE THIS AGREEMENT WITHOUT THE COOPERATION OF THE FRANCHISEE. INDIVIDUAL AND FRANCHISEE AGREE THAT THIS AGREEMENT CANNOT BE MODIFIED OR AMENDED WITHOUT THE WRITTEN CONSENT OF THE COMPANY.**

*Signatures on following page.*

**IN WITNESS WHEREOF**, FRANCHISEE and COMPANY have hereunto caused this Agreement to be executed by its duly authorized officer, and INDIVIDUAL has executed this Agreement, all being done in triplicate originals with one (1) original being delivered to each Party.

WITNESS:

\_\_\_\_\_

FRANCHISEE:

Signature:\_\_\_\_\_

Name Printed:\_\_\_\_\_

Date:\_\_\_\_\_

WITNESS:

\_\_\_\_\_

INDIVIDUAL:

Signature:\_\_\_\_\_

Name Printed:\_\_\_\_\_

Date:\_\_\_\_\_

WITNESS:

\_\_\_\_\_

COMPANY:

By:\_\_\_\_\_

Its:\_\_\_\_\_

Date:\_\_\_\_\_

**EXHIBIT K**

**DISCLOSURE DOCUMENT ADDENDA**

## STATE SPECIFIC ADDENDA TO DISCLOSURE DOCUMENT

### STATE OF CALIFORNIA

THESE FRANCHISES HAVE BEEN REGISTERED UNDER THE FRANCHISE INVESTMENT LAW OF THE STATE OF CALIFORNIA. SUCH REGISTRATION DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION, OR ENDORSEMENT BY THE COMMISSIONER OF THE DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION, NOR A FINDING BY THE COMMISSIONER THAT THE INFORMATION PROVIDED HEREIN IS TRUE, COMPLETE AND NOT MISLEADING.

OUR WEBSITE, [WWW.FULLYPROMOTED.COM](http://WWW.FULLYPROMOTED.COM), HAS NOT BEEN REVIEWED OR APPROVED BY THE CALIFORNIA DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION, ANY COMPLAINTS CONCERNING THE CONTENT OF THIS WEBSITE MAY BE DIRECTED TO THE CALIFORNIA DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION AT [WWW.DFPI.CA.GOV](http://WWW.DFPI.CA.GOV).

THE CALIFORNIA FRANCHISE INVESTMENT LAW REQUIRES THAT A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE SALE OF THE FRANCHISE BE DELIVERED TOGETHER WITH THE OFFERING CIRCULAR.

Section 31125 of the California Corporations Code requires us to give you a disclosure document, in a form containing the information that the Commissioner may by rule or order require, before a solicitation of a proposed material modification of an existing franchise.

Item 3 of the Disclosure Document is amended to add:

The franchisor, and the persons and franchise brokers listed in Item 2 of the Disclosure Document are not subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities Exchange Act of 1934, 15 U.S.C.A. 78a et seq., suspending or expelling such persons from membership in that association or exchange.

Item 6 of the Disclosure Document is amended to add:

The highest interest rate allowed in California is 10% annually.

We do not offer direct financing to you, however, if offered in the future, we will comply with all appropriate laws governing any direct financing offered by us to you including, if applicable, the California Financing Law.

Item 17 of the Disclosure Document is amended to add:

You must sign a general release if you renew or transfer your franchise. California Corporations Code Section 31512 voids a waiver of your rights under the Franchise Investment Law (California Corporations Code Sections 31000 through 31516). Business and Professions Code Section 20010 voids a waiver of your rights under the Franchise Relations Act (Business and Professions Code Sections 20000 through 20043).

The franchise agreement provides for termination upon bankruptcy. This provision may not be enforceable under federal bankruptcy law (11 U.S.C.A. Sec. 101 et. Seq.).



The franchise agreement contains a covenant not to compete which extends beyond the termination of the franchise. This provision may not be enforceable under California law.

The franchise agreement requires application of the laws of the State of Florida. This provision may not be enforceable under California law.

California Business and Professions Code Sections 20000 through 20043 provide rights to the franchisee concerning termination or non-renewal of a franchise. If the franchise agreement contains a provision that is inconsistent with the law, the law will control.

Both the Governing Law and Choice of Law for Franchisees operating outlets located in California, will be the California Franchise Investment law and the California Franchise Relations Act regardless of the choice of law or dispute resolution venue stated elsewhere. Any language in the franchise agreement or amendment to or any agreement to the contrary is superseded by this condition.

No disclaimer, questionnaire, clause, or statement signed by a franchisee in connection with the commencement of the franchise relationship shall be construed or interpreted as waiving any claim of fraud in the inducement, whether common law or statutory, or as disclaiming reliance on or the right to rely upon any statement made or information provided by any franchisor, broker or other person acting on behalf of the franchisor that was a material inducement to a franchisee's investment. Any statements or representations signed by a franchisee purporting to understand any fact or its legal effect shall be deemed made only based upon the franchisee's understanding of the law and facts as of the time of the franchisee's investment decision. This provision supersedes any other or inconsistent term of any document executed in connection with the franchise.

Prospective franchisees are encouraged to consult private legal counsel to determine the applicability of California and federal laws (such as the Business and Professions Code Section 20040.5, Code of Civil Procedure Section 1281 and the Federal Arbitration Act) to any provisions of a franchise agreement restricting venue to a forum outside the State of California.

Special Risk(s) to Consider About This Franchise: **Spousal Liability**. If you are married and you elect to finance the equipment required to operate this franchised business, your spouse will be required to guarantee the loan thereby placing personal and marital assets at risk. The franchisee's spouse must sign a personal guaranty making such spouse jointly and severally liable for the obligations under the franchise equipment loan agreement which also places the spouse's personal assets at risk. You may want to consider this when making a decision to purchase this franchise opportunity.

## **STATE OF HAWAII**

**THESE FRANCHISES WILL BE/HAVE BEEN FILED UNDER THE FRANCHISE INVESTMENT LAW OF THE STATE OF HAWAII. FILING DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION OR ENDORSEMENT BY THE DIRECTOR OF REGULATORY AGENCIES OR A FINDING BY THE DIRECTOR OF REGULATORY AGENCIES THAT THE INFORMATION PROVIDED HEREIN IS TRUE, COMPLETE AND NOT MISLEADING.**

**THE FRANCHISE INVESTMENT LAW MAKES IT UNLAWFUL TO OFFER OR SELL ANY FRANCHISE IN THIS STATE WITHOUT FIRST PROVIDING TO THE PROSPECTIVE FRANCHISEE, OR SUBFRANCHISOR, AT LEAST SEVEN DAYS PRIOR TO THE EXECUTION BY THE PROSPECTIVE FRANCHISEE OF ANY BINDING FRANCHISE OR OTHER AGREEMENT, OR AT LEAST SEVEN DAYS PRIOR TO THE PAYMENT OF ANY**

**CONSIDERATION BY THE FRANCHISEE, OR SUBFRANCHISOR, WHICHEVER OCCURS FIRST, A COPY OF THE OFFERING CIRCULAR, TOGETHER WITH A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE SALE OF THE FRANCHISE.**

**THIS OFFERING CIRCULAR CONTAINS A SUMMARY ONLY OF CERTAIN MATERIAL PROVISIONS OF THE FRANCHISE AGREEMENT. THE CONTRACT OR AGREEMENT SHOULD BE REFERRED TO FOR A STATEMENT OF ALL RIGHTS, CONDITIONS, RESTRICTIONS AND OBLIGATIONS OF BOTH THE FRANCHISOR AND THE FRANCHISEE.**

## **STATE OF ILLINOIS**

1. Item 17 g. and h. of the Disclosure Document entitled “RENEWAL, TERMINATION, TRANSFER, AND DISPUTE RESOLUTION” is amended by adding the following language:

The conditions under which a franchise can be terminated and rights upon non-renewal may be affected by the Illinois Franchise Disclosure Act, Sections 19 and 20.

2. Item 17(v) of the Disclosure Document entitled “CHOICE OF FORUM” and Item 17(w) of the Disclosure Document entitled “CHOICE OF LAW” are amended to add the following language:

“Section 4 of the Illinois Franchise Disclosure Act provides that any provision in a franchise agreement that designates jurisdiction or venue outside the State of Illinois is void. However, a franchise agreement may provide for arbitration in a venue outside of Illinois.

Section 20 of the Illinois Franchise Disclosure Act provides that termination and non-renewal of a franchise agreement is governed by Illinois law.”

3. Section 41 of the Illinois Franchise Disclosure Act provides that any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with the Illinois Franchise Disclosure Act or any other law of Illinois is void.
4. The Special Risk(s) to Consider About This Franchise is amended by adding the following language:
  - a. **Spousal Liability**. If you are married and you elect to finance the equipment required to operate this franchised business, your spouse will be required to guarantee the loan thereby placing personal and marital assets at risk. The franchisee’s spouse must sign a personal guaranty making such spouse jointly and severally liable for the obligations under the franchise equipment loan agreement which also places the spouse’s personal assets at risk. You may want to consider this when making a decision to purchase this franchise opportunity.
5. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

## STATE OF MARYLAND

1. Item 17 (f) of the Disclosure Document is amended by adding the following language:

“Termination upon bankruptcy of the franchisee may not be enforceable under federal bankruptcy law. (11 USC Section 101 et seq)”

2. Item 17 (m) of the Disclosure Document is amended by adding the following language:

“A general release required as a condition of renewal, sale or transfer shall not apply to liability under the Maryland Franchise Registration and Disclosure Law.”

3. Item 17 (v) of the Disclosure Document is amended by adding the following language:

“Any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within 3 years after the grant of the franchise.”

4. Item 17 (w) of the Disclosure Document is amended by adding the following language:

“A franchisee may bring a lawsuit in Maryland for claims arising under the Maryland Franchise Registration and Disclosure Law.”

5. The Franchisee Ratification is amended by adding the following language:

“All representations requiring prospective franchisees to assent to a release, estoppel or waiver of liability are not intended to nor shall they act as a release, estoppel, or waiver of any liability incurred under the Maryland Franchise Registration and Disclosure Law.”

6. No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

## STATE OF MINNESOTA

1. Item 17 (f) of the Disclosure Document is amended by adding the following language:

“Minn. Stat. Sec 80C.14 Subds. 3, 4, and 5 require except in certain cases that a franchisee be given 90 days notice of termination (with 60 days to cure) and 180 days for non-renewal of the franchise agreement, and that consent to the transfer of the franchise will not be unreasonably withheld.”

2. Item 17 (v) of the Disclosure Document is amended in its entirety to read as follows:

“Minn. Stat. Sec 80C.21 and Minn. Rule 2860.4400J prohibit us from requiring litigation to be conducted outside of Minnesota.”

3. Trademarks. The following is added at the end of Item 13:

To the extent required by the Minnesota Franchises Act, we will protect your rights to use the trademarks, service marks, trade names, logo types, or other commercial symbols related to the trademarks or indemnify you from any loss, costs, or expenses arising out of any claim, suit, or demand regarding the use of the trademarks.

4. Minnesota Rule 2860.4400(D) prohibits us from requiring you to assent to a release, assignment, novation or waiver that would relieve any person from liability under Minnesota Statutes 80C.01 through 80C.22.
5. The Special Risk(s) to Consider About This Franchise is amended by adding the following language:
  - a. **Spousal Liability.** If you are married and you elect to finance the equipment required to operate this franchised business, your spouse will be required to guarantee the loan thereby placing personal and marital assets at risk. The franchisee's spouse must sign a personal guaranty making such spouse jointly and severally liable for the obligations under the franchise equipment loan agreement which also places the spouse's personal assets at risk. You may want to consider this when making a decision to purchase this franchise opportunity.
  - b. **Mandatory Minimum Payments.** You must make minimum royalty payments, regardless of your sales levels. Your inability to make the payments may result in termination of your franchise and loss of your investment.

## STATE OF NEW YORK

1. The following information is added to the cover page of the Franchise Disclosure Document:

**INFORMATION COMPARING FRANCHISORS IS AVAILABLE. CALL THE STATE ADMINISTRATORS LISTED IN EXHIBIT G OR YOUR PUBLIC LIBRARY FOR SOURCES OF INFORMATION. REGISTRATION OF THIS FRANCHISE BY NEW YORK STATE DOES NOT MEAN THAT NEW YORK STATE RECOMMENDS IT OR HAS VERIFIED THE INFORMATION IN THIS FRANCHISE DISCLOSURE DOCUMENT. IF YOU LEARN ANYTHING IN THE FRANCHISE DISCLOSURE DOCUMENT IS UNTRUE, CONTACT THE FEDERAL TRADE COMMISSION AND NEW YORK STATE DEPARTMENT OF LAW, BUREAU OF INVESTOR PROTECTION AND SECURITIES, 120 BROADWAY, 23<sup>RD</sup> FLOOR, NEW YORK, NEW YORK 10271. THE FRANCHISOR MAY IF IT CHOOSES, NEGOTIATE WITH YOU ABOUT ITEMS COVERED IN THE FRANCHISE DISCLOSURE DOCUMENT, HOWEVER, THE FRANCHISOR CANNOT USE THE NEGOTIATING PROCESS TO PREVAIL UPON A PROSPECTIVE FRANCHISEE TO ACCEPT TERMS WHICH ARE LESS FAVORABLE THAN THOSE SET FORTH IN THIS FRANCHISE DISCLOSURE DOCUMENT.**

2. The following is added at the end of Item 3:

Except as provided above, with regard to the franchisor, its predecessor, a person identified in Item 2, or an affiliate offering franchises under the franchisor's principal trademark:

- A. No such party has an administrative, criminal or civil action pending against that person alleging: a felony, violation of franchise, antitrust or securities law; fraud,

embezzlement, fraudulent conversion or misappropriation of property, or unfair or deceptive practices or comparable allegations.

B. No such party has pending actions, other than routine litigation incidental to the business, which are significant in the context of the number of franchisees and the size, nature or financial condition of the franchise system or its business operations.

C. No such party has been convicted of a felony or pleaded nolo contendere to a felony charge or, within the ten year period immediately preceding the application for registration has been convicted of or pleaded nolo contendere to a misdemeanor charge or has been the subject of a civil action alleging: violation of a franchise, anti fraud or securities law; fraud, embezzlement, fraudulent conversion or misappropriation of property, or unfair or deceptive practices or comparable allegations.

D. Except as disclosed above, no such party is subject to a currently effective injunctive or restrictive order or decree relating to the franchise, or under federal, state or Canadian franchise, securities, antitrust, trade regulation or trade practice law, resulting from a concluded or pending action or proceeding brought by a public agency; or is subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities and Exchange Act of 1934, suspending or expelling such person from membership in such association or exchange, or is subject to a currently effective injunctive or restrictive order relating to any business activity as a result of an action brought by a public agency or department, including, without limitation, actions affecting a license as a real estate broker or sales agent.

3. The following is added at the end of Item 4:

Except as disclosed above, neither the franchisor, its affiliates, its predecessor, officers, or general partner during the ten year period immediately before the date of the Disclosure Document: (a) filed as a debtor (or had filed against it) a petition to start an action under the United States Bankruptcy Code; (b) obtained a discharge of its debts under the bankruptcy code; or (c) was a principal officer of a company or a general partner in a partnership that either filed as a debtor (or had filed against it) a petition to start an action under the U.S. Bankruptcy Code during or within one year after that officer or general partner of the franchisor held this position in the company or partnership

4. The following is added to the end of Item 5:

The initial franchise fee constitutes part of our general operating funds and will be used as such in our discretion.

5. The following is added to the end of the “Summary” sections of 17(c), titled “**Requirements for franchisee to renew or extend,**” and Item 17(m), entitled “**Conditions for franchisor approval of transfer**”:

However, to the extent required by applicable law, all rights you enjoy and any cause of action arising in your favor from the provisions of Article 33 of the General Business Law of the State of New York and the regulations issued thereunder shall remain in force; it being the intent of this proviso that the non-waiver provisions of the General Business Law Sections 687.4 and 687.5 be satisfied.

6. The following language replaces the “Summary” section of Item 19(d), entitled “**Termination by franchisee**”:

You may terminate the franchise agreement on any grounds available by law.

7. The following is added to the end of the “Summary” section of Item 17(j), entitled “**Assignment of contract by franchisor**”:

However, no assignment will be made except to an assignee who in good faith and judgment of the franchisor, is willing and financially able to assume the franchisor’s obligations under the franchise agreement.

8. The following is added to the end of the “Summary” sections of Item 17(v), titled “**Choice of forum**”, and Item 17(w), titled “**Choice of Law**”:

The forgoing choice of law should not be considered a waiver of any right conferred upon the franchisor or upon the franchisee by Article 33 of the General Business Law of the State of New York.

9. Special Risk(s) to Consider About This Franchise: **Spousal Liability**. If you are married and you elect to finance the equipment required to operate this franchised business, your spouse will be required to guarantee the loan thereby placing personal and marital assets at risk. The franchisee’s spouse must sign a personal guaranty making such spouse jointly and severally liable for the obligations under the franchise equipment loan agreement which also places the spouse’s personal assets at risk. You may want to consider this when making a decision to purchase this franchise opportunity.

## STATE OF NORTH DAKOTA

1. Item 17 of the Disclosure Document is amended by the addition of the following language to the original language that appears therein:

The Commissioner has determined that franchise agreements which require the franchisee to sign a general release upon renewal of the franchise agreement is unfair, unjust, or inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law.

Covenants not to compete upon termination or expiration of a franchise agreement are generally considered unenforceable in the State of North Dakota.

The Commissioner has determined that franchise agreements which provide that parties agree to the arbitration of disputes at a location that is remote from the site of the franchisee’s business are unfair, unjust, or inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law.

Section 51-19-09 of the North Dakota Franchise Investment provides that a provision in a franchise agreement that requires jurisdiction or venue shall be in a forum outside of North Dakota is void with respect to any cause of action which is otherwise enforceable in North Dakota.

2. Item 17(w) of the Disclosure Document entitled “CHOICE OF LAW” is amended to read as follows: “North Dakota Law”
3. Special Risk(s) to Consider About This Franchise: **Spousal Liability**. If you are married and you elect to finance the equipment required to operate this franchised business, your spouse will be required to guarantee the loan thereby placing personal and marital assets at risk. The franchisee’s spouse must sign a personal guaranty making such spouse jointly and severally liable for the obligations under the

franchise equipment loan agreement which also places the spouse's personal assets at risk. You may want to consider this when making a decision to purchase this franchise opportunity.

## STATE OF RHODE ISLAND

In recognition of the requirements of the State of Rhode Island Franchise Investment Act §19-28.1 et seq., the Franchise Disclosure Document for FP FRANCHISING, INC., for use in the State of Rhode Island, is amended as follows:

1. Item 17 (u) shall be amended to add: §19-28.1-21 (a) A person who violates any provision of this act is liable to the franchisee for damages, costs, and attorneys and experts fees. In the case of a violation of §§19-28.1-5, 19-28.1-8, or 19-28.1-17(1)-(5), the franchisee may also sue for rescission. No person shall be liable under this section if the defendant proves that the plaintiff knew the facts concerning the violation. (b) Every person who directly or indirectly controls a person liable under this section, every principal executive officer or director of the liable person, every person occupying a similar status or performing similar functions, and every agent or employee of a liable person, who materially aids in the act or transaction constituting the violation, is also liable jointly and severally with and to the same extent as the person liable under this section, unless the agent, employee, officer, or director proves he or she did not know, and in the exercise of reasonable care could not have known of the existence of the fact by reason of which the liability is alleged to exist.
2. Items 17 (v) and (w) shall be amended to add: §19-28.1-14 A provision in a franchise agreement restricting jurisdiction or venue to a forum outside this state or requiring the application of the laws of another state is void with respect to a claim otherwise enforceable under this act.
3. Special Risk(s) to Consider About This Franchise: **Spousal Liability**. If you are married and you elect to finance the equipment required to operate this franchised business, your spouse will be required to guarantee the loan thereby placing personal and marital assets at risk. The franchisee's spouse must sign a personal guaranty making such spouse jointly and severally liable for the obligations under the franchise equipment loan agreement which also places the spouse's personal assets at risk. You may want to consider this when making a decision to purchase this franchise opportunity.

## STATE OF VIRGINIA

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

## STATE OF WASHINGTON

The second paragraph of the Cover Page of this Disclosure Document is amended to read as follows:

The total investment necessary to begin operation of a Fully Promoted location is from \$118,255 to \$352,987. These amounts include \$84,495 to \$243,297, that must be paid to the franchisor and \$0 to \$3,500 that must be paid to the franchisor's affiliate. These amounts do not include any amounts for rent or security deposits for the store premises.

The following note is added below the table in Item 7 of this Disclosure Document:

(\*Note: The amount of your estimated initial investment listed above does not include any amounts for rent or security deposits for the store premises for the initial months of the operation of your business.)

In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, Chapter 19.100 RCW shall prevail.

RCW 19.100.180 which may supersede the franchise agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise. There may also be court decisions which may supersede the franchise agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise.

In any arbitration involving a franchise purchased in Washington, the arbitration site will be either in the State of Washington, or in a place mutually agreed upon at the time of the arbitration or mediation. In addition, if litigation is not precluded by the franchise agreement, a franchisee may bring an action or proceeding arising out of or in connection with the sale of franchises, or a violation of the Washington Franchise Investment Protection Act, in Washington.

A release or waiver of rights executed by a franchisee may not include rights under the Washington Franchise Investment Protection Act or any rule or order thereunder except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel. Provisions such as those which unreasonably restrict or limit the statute of limitations period for claims under the Act, rights or remedies under the Act such as a right to a jury trial may not be enforceable.

Transfer fees are collectable to the extent that they reflect the franchisor's reasonable estimated or actual costs in effecting a transfer.

Pursuant to RCW 49.62-020, a noncompetition covenant is void and unenforceable against an employee, including an employee of a franchisee, unless the employee's earnings from the party seeking enforcement, when annualized, exceed \$100,000 per year (an amount that will be adjusted annually for inflation). In addition, a noncompetition covenant is void and unenforceable against an independent contractor of a franchisee under RCW 49.62.030 unless the independent contractor's earnings from the party seeking enforcement, when annualized, exceed \$250,000 per year (an amount that will be adjusted annually for inflation). As a result, any provisions contained in the franchise agreement or elsewhere that conflict with these limitations are void and unenforceable in Washington.

RCW 49.62.060 prohibits a franchisor from restricting, restraining, or prohibiting a franchisee from (i) soliciting or hiring any employee of a franchisee of the same franchisor or (ii) soliciting or hiring any employee of the franchisor. As a result, any such provisions contained in the franchise agreement or elsewhere are void and unenforceable in Washington.

Item 17(d) of the franchise disclosure document, titled "**Termination by franchisee**" is replaced with:

"A franchisee may terminate the franchise agreement under any grounds permitted by law."

**Use of Franchise Brokers.** The franchisor [uses/may use] the services of franchise brokers to assist it in selling franchises. A franchise broker represents the franchisor and is paid a fee for referring prospects to the franchisor and/or selling the franchise. Do not rely only on the information provided by a franchise broker about a franchise. Do your own investigation by contacting the franchisor's current and former franchisees to ask them about their experience with the franchisor.



Special Risk(s) to Consider About This Franchise: **Spousal Liability**. If you are married and you elect to finance the equipment required to operate this franchised business, your spouse will be required to guarantee the loan thereby placing personal and marital assets at risk. The franchisee's spouse must sign a personal guaranty making such spouse jointly and severally liable for the obligations under the franchise equipment loan agreement which also places the spouse's personal assets at risk. You may want to consider this when making a decision to purchase this franchise opportunity.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

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**EXHIBIT L**

**STATE EFFECTIVE DATES**

## STATE EFFECTIVE DATES

The following states require that the Franchise Disclosure Document be registered or filed with the state, or be exempt from registration: California, Hawaii, Illinois, Indiana, Maryland, Michigan, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Virginia, Washington, and Wisconsin.

This Franchise Disclosure Document is registered, on file, or exempt from registration in the following states having franchise registration and disclosure laws, with the following effective dates:

State	Effective Date
California	Pending
Hawaii	Pending
Illinois	Pending
Indiana	Pending
Maryland	Pending
Michigan	Pending
Minnesota	Pending
New York	Pending
North Dakota	Pending
Rhode Island	Pending
South Dakota	Pending
Virginia	Pending
Washington	Pending
Wisconsin	Pending

Other states may require registration, filing, or exemption of a franchise under other laws, such as those that regulate the offer and sale of business opportunities or seller-assisted marketing plans.

**EXHIBIT M**

**DISCLOSURE DOCUMENT RECEIPT**

## DISCLOSURE DOCUMENT RECEIPT

This Disclosure Document summarizes certain provisions of the Franchise Agreement and other information in plain language. Read this disclosure document and all agreements carefully.

If FP FRANCHISING, INC. offers you a franchise, it must provide this disclosure document to you 14 calendar-days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale or sooner if required by applicable state law.

New York and Rhode Island Laws require that we give you this disclosure document at the earlier of the first personal meeting or 10 business days before the execution of the franchise or other agreement or the payment of any consideration that relates to the franchise relationship.

Michigan and Oregon require that we give you this disclosure document at least 10 business days before the execution of any binding franchise or other agreement or the payment of any consideration, whichever occurs first.

If FP FRANCHISING, INC. does not deliver this disclosure document on time, or if it contains a false or misleading statement, or material omission, a violation of federal and state Law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580, or to your state agency listed in Exhibit F.

The Franchisor is FP FRANCHISING, INC, located at 2121 Vista Parkway, West Palm Beach, FL 33411. Its telephone number is (561) 640-5570.

Issuance Date: March 25, 2024

Franchise Seller: Michael White, Director of Sales, and/or the Sales Agent(s) listed below, FP FRANCHISING, INC., 2121 Vista Parkway, West Palm Beach, FL 33411, (561) 640-5570.

FP FRANCHISING, INC. authorizes the respective state agencies identified in Exhibit F to receive service of process for it in the particular state.

I received a Disclosure Document issued March 25, 2024 (see State Applicable Effective Dates page located after the State Cover Page in this disclosure document) that included the following Exhibits:

- |   |   |
|---|---|
| A. Franchise Agreement w/ Schedules & State Addenda     | H. List of Terminated, Cancelled or not Renewed Franchisees |
| B. Deposit Receipt                                      | I. Compliance Certificate                                   |
| C. Financial Statements                                 | J. Confidentiality and Nondisclosure Agreement              |
| D. List of Franchisees                                  | K. Disclosure Document Addenda                              |
| E. Table of Contents for Operating Manual               | L. State Effective Dates                                    |
| F. State Administrators & Agents for Service of Process | M. Disclosure Document Receipts                             |
| G. General Release Agreement                            |   |

**DATE:** \_\_\_\_\_  
(Do not leave blank)

\_\_\_\_\_  
**Print Sales Agent(s) Name(s)**

\_\_\_\_\_  
Prospective Franchisee **Signature**

\_\_\_\_\_  
Prospective Franchisee **Printed Name**

\_\_\_\_\_  
Prospective Franchisee **Signature**

\_\_\_\_\_  
Prospective Franchisee **Printed Name**

\_\_\_\_\_  
**Corporate Name: (if applicable)**

**By:** \_\_\_\_\_  
Authorized Corporate Officer **Signature**

\_\_\_\_\_  
**Printed Corporate Officer Name / Title**

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This Disclosure Document summarizes certain provisions of the Franchise Agreement and other information in plain language. Read this disclosure document and all agreements carefully.

If FP FRANCHISING, INC. offers you a franchise, it must provide this disclosure document to you 14 calendar-days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale or sooner if required by applicable state law.

New York and Rhode Island Laws require that we give you this disclosure document at the earlier of the first personal meeting or 10 business days before the execution of the franchise or other agreement or the payment of any consideration that relates to the franchise relationship.

Michigan and Oregon require that we give you this disclosure document at least 10 business days before the execution of any binding franchise or other agreement or the payment of any consideration, whichever occurs first.

If FP FRANCHISING, INC. does not deliver this disclosure document on time, or if it contains a false or misleading statement, or material omission, a violation of federal and state Law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580, or to your state agency listed in Exhibit F.

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**DATE:** \_\_\_\_\_  
(Do not leave blank)

\_\_\_\_\_  
**Print Sales Agent(s) Name(s)**

\_\_\_\_\_  
Prospective Franchisee **Signature**

\_\_\_\_\_  
Prospective Franchisee **Printed Name**

\_\_\_\_\_  
Prospective Franchisee **Signature**

\_\_\_\_\_  
Prospective Franchisee **Printed Name**

\_\_\_\_\_  
**Corporate Name: (if applicable)**

**By:** \_\_\_\_\_  
Authorized Corporate Officer **Signature**

\_\_\_\_\_  
**Printed Corporate Officer Name / Title**