

## FRANCHISE DISCLOSURE DOCUMENT



HPB Lawn Care LLC  
A Pennsylvania limited liability company  
2525 N. 117th Avenue, Third Floor  
Omaha, NE 68164  
1-800-644-4894  
[franchising@heroeslawncare.com](mailto:franchising@heroeslawncare.com),  
[www.heroeslawncare.com](http://www.heroeslawncare.com)

We offer qualified individuals the right to operate a business that specializes in commercial and residential fertilization, and irrigation services under the “Heroes Lawn Care” mark.

The total investment necessary to begin operation of a Heroes Lawn Care business ranges from \$154,275 to \$198,775, which includes \$82,495 in fees that must be paid to us or our affiliates prior to opening. We also offer qualified parties the right to enter into multiple franchise agreements at once and subsequently operate multiple Heroes Lawn Care businesses. The total initial investment to operate two to three Heroes Lawn Care businesses is \$206,275 to \$323,775, which includes \$122,495 to \$157,495 that must be paid to us or our affiliates prior to opening.

This Disclosure Document summarizes certain provisions of your franchise agreement and other information in plain English. Read this Disclosure Document and all accompanying agreements carefully. You must receive this Disclosure Document at least 14 calendar days before you sign a binding agreement with, or make any payment to, us or an affiliate of ours in connection with the proposed franchise sale. **Note, however, that no governmental agency has verified the information contained in this document.**

You may wish to receive your Disclosure Document in another format that is more convenient to you. To discuss the availability of disclosures in different formats, contact Heroes Lawn Care’s Home Office at 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164 or call 1-800-644-4894.

The terms of your contract will govern your franchise relationship. Don’t rely on the Disclosure Document alone to understand your contract. Read your entire contract carefully. Show your contract and this Disclosure Document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this Disclosure Document can help you make up your mind. More information on franchising, such as “A Consumer’s Guide to Buying a Franchise,” which can help you understand how to use this Disclosure Document is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, D.C. 20580. You can also visit the FTC’s home page at [www.ftc.gov](http://www.ftc.gov) for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

The Issuance Date of this Disclosure Document is April 23, 2024, as amended November 1, 2024.

## How to Use This Franchise Disclosure Document

Here are some questions you may be asking about buying a franchise and tips on how to find more information:

| QUESTION                                                                                 | WHERE TO FIND INFORMATION                                                                                                                                                                                                                                         |
|------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>How much can I earn?</b>                                                              | Item 19 may give you information about outlet sales, costs, profits or losses. You should also try to obtain this information from others, like current and former franchisees. You can find their names and contact information in Item 20 or <u>Exhibit I</u> . |
| <b>How much will I need to invest?</b>                                                   | Items 5 and 6 list fees you will be paying to the franchisor or at the franchisor's discretion. Item 7 lists the initial investment to open. Item 8 describes the suppliers you must use.                                                                         |
| <b>Does the franchisor have the financial ability to provide support to my business?</b> | Item 21 or <u>Exhibit E</u> included financial statements. Review these statements carefully.                                                                                                                                                                     |
| <b>Is the franchise system stable, growing, or shrinking?</b>                            | Item 20 summarizes the recent history of the number of company-owned and franchised outlets.                                                                                                                                                                      |
| <b>Will my business be the only Heroes Lawn Care business in my area?</b>                | Item 12 and the "territory" provisions in the franchise agreement describe whether the franchisor and other franchisees can compete with you.                                                                                                                     |
| <b>Does the franchise have a troubled legal history?</b>                                 | Items 3 and 4 tell you whether the franchisor or its management have been involved in material litigation or bankruptcy proceedings.                                                                                                                              |
| <b>What's it like to be a Heroes Lawn Care franchisee?</b>                               | Item 20 or <u>Exhibit I</u> list current and former franchisees. You can contact them to ask about their experiences.                                                                                                                                             |
| <b>What else should I know?</b>                                                          | These questions are only a few things you should look for. Review all 23 Items and all Exhibits in this Disclosure Document to better understand this franchise opportunity. See the table of contents.                                                           |

## What You Need to Know About Franchising *Generally*

**Continuing responsibility to pay fees.** You may have to pay royalties and other fees even if you are losing money.

**Business model can change.** The franchise agreement may allow the franchisor to change its manuals and business model without your consent. These changes may require you to make additional investments in your franchise business or may harm your franchise business.

**Supplier restrictions.** You may have to buy or lease items from the franchisor or a limited group of suppliers the franchisor designates. These items may be more expensive than similar items you could buy on your own.

**Operating restrictions.** The franchise agreement may prohibit you from operating a similar business during the term of the franchise. There are usually other restrictions. Some examples may include controlling your location, your access to customers, what you sell, how you market, and your hours of operation.

**Competition from franchisor.** Even if the franchise agreement grants you a territory, the franchisor may have the right to compete with you in your territory.

**Renewal.** Your franchise agreement may not permit you to renew. Even if it does, you may have to sign a new agreement with different terms and conditions in order to continue to operate your franchise business.

**When your franchise ends.** The franchise agreement may prohibit you from operating a similar business after your franchise ends even if you still have obligations to your landlord or other creditors.

## Some States Require Registration

Your state may have a franchise law, or other law, that requires franchisors to register before offering or selling franchises in the state. Registration does not mean that the state recommends the franchise or has verified the information in this document. To find out if your state has a registration requirement, or to contact your state, use the agency information in [Exhibit A](#).

Your state also may have laws that require special disclosures or amendments be made to your franchise agreement. If so, you should check the State Specific Addenda, set forth on [Exhibit D](#) and pages (v), (vi) and (vii) of this Franchise Disclosure Document.

### Special Risks to Consider About *This* Franchise

Certain states require that the following risk(s) be highlighted:

1. Out-of-State Dispute Resolution. The franchise agreement requires you to resolve disputes with the franchisor by mediation and/or litigation only in Pennsylvania. Out-of-state mediation or litigation may force you to accept a less favorable settlement for disputes. It may also cost more to mediate or litigate with the franchisor in Pennsylvania than in your own states.
2. Sales Performance Required. You must maintain minimum sales performance levels. Your inability to maintain these levels may result in loss of any territorial rights you are granted, termination of your franchise, and loss of your investment.
3. Mandatory Minimum Payments. You must make mandatory minimum royalty payments or advertising contributions regardless of your sales levels. Your inability to make these payments may result in termination of your franchise and loss of your investment.
4. Short Operating History. The franchisor is at an early stage of development and has a limited operating history. This franchise is likely to be a riskier investment than a franchise in a system with a longer operating history.
5. Supplier Control. You must purchase all or nearly all of the inventory or supplies that are necessary to operate your business from the franchisor, its affiliates, or suppliers that the franchisor designates, at prices the franchisor or they set. These prices may be higher than prices you could obtain elsewhere for the same or similar goods. This may reduce the anticipated profit of your franchise business.
6. Unopened Franchises. The franchisor has signed a significant number of franchise agreements with franchisees who have not yet opened their outlets. If other franchisees are experiencing delays in opening their outlets, you also may experience delays in opening your own outlet.

Certain states may require other risks to be highlighted. Check the “State Specific Addenda” set forth on Exhibit D to see whether your state requires other risks to be highlighted.

**ADDENDUM TO HPB LAWN CARE LLC  
FRANCHISE DISCLOSURE DOCUMENT  
REQUIRED BY THE STATE OF CONNECTICUT**

The State of Connecticut does not approve, recommend, endorse or sponsor any business opportunity. The information contained in this disclosure has not been verified by the state. If you have any questions about this investment, see an attorney before you sign a contract or agreement.

If the seller fails to deliver the products, equipment or supplies or fails to render the services necessary to begin substantial operation of the business within forty-five days of the delivery date stated in your contract, you may notify the seller in writing and demand that the contract be cancelled.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

**ADDENDUM TO HPB LAWN CARE LLC  
FRANCHISE DISCLOSURE DOCUMENT  
REQUIRED BY THE STATE OF MICHIGAN**

**NOTICE**

**The State of Michigan prohibits certain unfair provisions that are sometimes in franchise documents. If any of the following provisions are in these franchise documents, the provisions are void and cannot be enforced against you.**

Each of the following provisions is void and unenforceable if contained in any documents relating to a franchise:

- A. A prohibition on the right of a franchisee to join an association of franchisees.
- B. A requirement that a franchisee assent to a release, assignment, novation, waiver, or estoppel which deprives a franchisee of rights and protections provided in this act. This shall not preclude a franchisee, after entering into a franchise agreement, from settling any and all claims.
- C. A provision that permits a franchisor to terminate a franchise prior to the expiration of its term except for good cause. Good cause shall include the failure of the franchisee to comply with any lawful provision of the franchise agreement and to cure such failure after being given written notice thereof and a reasonable opportunity, which in no event need be more than 30 days, to cure such failure.
- D. A provision that permits a franchisor to refuse to renew a franchise without fairly compensating the franchisee by repurchase or other means for the fair market value at the time of expiration of the franchisee's inventory, supplies, equipment, fixtures, and furnishings. Personalized materials which have no value to the franchisor and inventory, supplies, equipment, fixtures, and furnishings not reasonably required in the conduct of the franchise business are not subject to compensation. This subsection applies only if: (i) the term of the franchise is less than 5 years and (ii) the franchisee is prohibited by the franchise or other agreement from continuing to conduct substantially the same business under another trademark, service mark, trade name, logotype, advertising or other commercial symbol in the same area subsequent to the expiration of the franchise or the franchisee does not receive at least 6 months advance notice of franchisor's intent not to renew the franchise.
- E. A provision that permits the franchisor to refuse to renew a franchise on terms generally available to other franchisees of the same class or type under similar circumstances. This section does not require a renewal provision.
- F. A provision requiring that arbitration or litigation be conducted outside this state. This shall not preclude the franchises from entering into an agreement, at the time of arbitration, to conduct arbitration at a location outside this state.
- G. A provision which permits a franchisor to refuse to permit a transfer of ownership of a franchise, except for good cause. This subdivision does not prevent a franchisor from exercising a right of first refusal to purchase the franchise. Good cause shall include, but is not limited to:
  - i. The failure of the proposed transferee to meet the franchisor's then current reasonable qualifications or standards.
  - ii. The fact that the proposed transferee is competitor of the franchisor or sub franchisor.

- iii. The unwillingness of the proposed transferee to agree in writing to comply with all lawful obligations.
  - iv. The failure of the franchisee or proposed transferee to pay any sums owing to the franchisor or to cure any default in the franchise agreement existing at the time of the proposed transfer.
- H. A provision that requires the franchisee to resell to the franchisor items that are not uniquely identified with the franchisor. This subdivision does not prohibit a provision that grants to a franchisor a right of first refusal to purchase the assets of a franchise on the same terms and conditions as a bona fide third party willing and able to purchase those assets, nor does this subdivision prohibit a provision that grants the franchisor the right to acquire the assets of a franchise for the market or appraised value of such assets if the franchisee has breached the lawful provisions of the franchise agreement and has failed to cure the breach in the manner provided in subdivision (c).
- I. A provision which permits the franchisor to directly or indirectly convey, assign, or otherwise transfer its obligations to fulfill contractual obligations to the franchise unless provision has been made for providing the required contractual services.

**The fact that there is a notice of this offering on file with the attorney general does not constitute approval, recommendation or endorsement by the attorney general.**

Any questions regarding the notice should be directed to the Michigan Department of Attorney General, 670 Law Building, Lansing, MI 48913, (517) 373-7117.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

## **TABLE OF CONTENTS**

|                                                                                                      |             |
|------------------------------------------------------------------------------------------------------|-------------|
| <b>TABLE OF CONTENTS .....</b>                                                                       | <b>viii</b> |
| <b>ITEM 1 THE FRANCHISOR AND ANY PARENTS, PREDECESSORS, AND AFFILIATES.....</b>                      | <b>1</b>    |
| <b>ITEM 2 BUSINESS EXPERIENCE .....</b>                                                              | <b>7</b>    |
| <b>ITEM 3 LITIGATION .....</b>                                                                       | <b>9</b>    |
| <b>ITEM 4 BANKRUPTCY.....</b>                                                                        | <b>10</b>   |
| <b>ITEM 5 INITIAL FEES .....</b>                                                                     | <b>10</b>   |
| <b>ITEM 6 OTHER FEES .....</b>                                                                       | <b>12</b>   |
| <b>ITEM 7 ESTIMATED INITIAL INVESTMENT .....</b>                                                     | <b>19</b>   |
| <b>ITEM 8 RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES.....</b>                                  | <b>25</b>   |
| <b>ITEM 9 FRANCHISEE’S OBLIGATIONS.....</b>                                                          | <b>33</b>   |
| <b>ITEM 10 FINANCING.....</b>                                                                        | <b>34</b>   |
| <b>ITEM 11 FRANCHISOR’S ASSISTANCE, ADVERTISING, COMPUTER SYSTEM AND<br/>TRAINING.....</b>           | <b>36</b>   |
| <b>ITEM 12 TERRITORY.....</b>                                                                        | <b>44</b>   |
| <b>ITEM 13 TRADEMARKS.....</b>                                                                       | <b>47</b>   |
| <b>ITEM 14 PATENTS, COPYRIGHTS AND PROPRIETARY INFORMATION .....</b>                                 | <b>50</b>   |
| <b>ITEM 15 OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE<br/>FRANCHISED BUSINESS.....</b> | <b>51</b>   |
| <b>ITEM 16 RESTRICTIONS ON WHAT THE FRANCHISEE MAY SELL.....</b>                                     | <b>52</b>   |
| <b>ITEM 17 RENEWAL, TERMINATION, TRANSFER AND DISPUTE RESOLUTION.....</b>                            | <b>52</b>   |
| <b>ITEM 18 PUBLIC FIGURES .....</b>                                                                  | <b>69</b>   |
| <b>ITEM 19 FINANCIAL PERFORMANCE REPRESENTATIONS.....</b>                                            | <b>69</b>   |
| <b>ITEM 20 OUTLETS AND FRANCHISEE INFORMATION.....</b>                                               | <b>74</b>   |
| <b>ITEM 21 FINANCIAL STATEMENTS .....</b>                                                            | <b>84</b>   |
| <b>ITEM 22 CONTRACTS.....</b>                                                                        | <b>84</b>   |
| <b>ITEM 23 RECEIPTS.....</b>                                                                         | <b>85</b>   |

## **EXHIBITS**

|           |                                                                                       |
|-----------|---------------------------------------------------------------------------------------|
| Exhibit A | List of State Administrators and Agents for Service of Process                        |
| Exhibit B | Franchise Agreement                                                                   |
| Exhibit C | Multi-Unit Addendum                                                                   |
| Exhibit D | State Specific Addenda                                                                |
| Exhibit E | Financial Statements                                                                  |
| Exhibit F | Sample Termination and Release Agreement                                              |
| Exhibit G | Operations Manual Table of Contents                                                   |
| Exhibit H | Confidentiality and Non-Disclosure Agreement                                          |
| Exhibit I | List of Franchisees and Franchisees That Have Left the System in the Past Fiscal Year |
| Exhibit J | Franchisee Questionnaire/Compliance Certification                                     |
| Exhibit K | State Effective Dates                                                                 |
| Exhibit L | Receipts                                                                              |

**ITEM 1**  
**THE FRANCHISOR AND ANY PARENTS, PREDECESSORS, AND**  
**AFFILIATES**

The Franchisor, HPB Lawn Care LLC, is referred to in this Disclosure Document as “we,” “us” or “our.” “You” or “your” means the person who buys the franchise and includes your owners and principals if you are a corporation, limited liability company, or other business entity.

**The Franchisor**

We are a limited liability company organized under the laws of the Commonwealth of Pennsylvania on October 1, 2021. Our principal business address is 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. We conduct business under our corporate name, and the trade name and trademark “Heroes Lawn Care.” Our agents for service of process are listed in Exhibit A to this Disclosure Document.

We grant qualified individuals the right to operate a business that offers and sells residential and commercial fertilization and irrigation products and services to residential and commercial customers under the marks “Heroes Lawn Care”, “Heroes Fertilizer Force”, “Heroes Irrigation Army”, and “Heroes Doody Duty” (the “Heroes Lawn Care Business” or “Franchised Business”). We have been franchising since March 2022. Other than the above services, we do not engage in any other business activities and have not offered franchises in any other line of business.

**The Heroes Lawn Care Business**

Your Heroes Lawn Care Business will offer “Fertilization and Irrigation Services” to residential and commercial customers within a defined protected territory (the “Protected Territory”) on a year-round basis. Specifically, Fertilization and Irrigation Services include: (i) granular fertilizer, fungicide, pesticide application and liquid fertilizer, herbicide, and pesticide application; (ii) aeration, overseeding, and soil amendment services; (iii) irrigation repair, replacement, upgrades, and maintenance check services and other products, services and events that we may approve and modify from time to time and which may include subcontracted hardscaping, soft- scaping and other general landscaping services (collectively, the “Approved Products and Services”). You do not need any specific prior experience in these areas of service to operate a Heroes Lawn Care Business, however, certain state or local licenses and permits for the operation of the Franchised Business may require prior business experience from one or more of your employees or contractors.

Each Heroes Lawn Care Business operates according to our proprietary business system which includes: (a) methods to assess residential and commercial properties; (b) methods to use, provide, and install the Approved Products and Services; (c) customized and proprietary software; and (d) general procedures for operating and managing a Heroes Lawn Care Business, including scheduling, job estimating, production of the work, and sales processes (the “System”).

You must operate the Heroes Lawn Care Business from an approved facility that meets our current standards and specifications (the “Approved Location”). You may use either a home office or leased commercial property as your Approved Location, however, if you elect to utilize a leased commercial property as your Approved Location, such proposed location must: (i) be secured within ninety (90) days after the date of execution of the Franchise Agreement; (ii) be located in a Protected Territory; (iii) be approved and consented to by Franchisor in writing, prior to execution of any lease thereon; and (iv) meet our current standards and specifications, including, but not limited to, square footage, design, layout, signage, equipment and inventory storage. The factors we consider in approving your location include but are not limited to: (i) the type of commercial space; (ii) the geographic location of the space and whether it

is centrally located within your Protected Territory; (iii) whether there is enough space for office and storage; and (iv) whether the terms of the lease are favorable.

We may also condition our approval of your lease upon, among other conditions, execution of a collateral assignment of lease (which is attached to the Franchise Agreement as Exhibit F) by you and your landlord, if any, under which your landlord shall grant us the rights to assume your rights and obligations under your lease in the event that you breach your lease agreement or your Franchise Agreement is terminated or expires. You must continuously maintain an Approved Location throughout the Term of the Franchise Agreement without interruption. You may not relocate the Heroes Lawn Care Business without our prior written consent.

We identify the System by means of certain trade names, service marks, trademarks, logos, emblems, distinctive trade dress, and indicia of origin, including, but not limited to, the mark “Heroes Lawn Care” and such other trade names, trademarks, and service marks as we now designate or may in the future designate in writing for use in connection with the System (the “Proprietary Marks”). We continue to develop, use, and control the use of the Proprietary Marks in order to identify for the public the source of services marketed under the Proprietary Marks and System, and to represent the System’s high standards of quality, appearance and service.

You must enter into our form of franchise agreement (each, a “Franchise Agreement”), which is attached to this Disclosure Document as Exhibit B, for each Heroes Lawn Care Business we grant you the right to open and operate.

As a franchisee, you and your team will provide estimates for customers seeking the Approved Products and Services. When a customer places a work order, you will schedule the work order with your employees or a reputable subcontractor for installation or services. It is your responsibility to maintain a team of qualified employees or otherwise create a network of reputable subcontractors who will perform the work.

### Multi-Unit Offerings

We also offer qualified parties the right to enter our Multi-Unit Addendum attached to this Disclosure Document as Exhibit C (“Multi-Unit Addendum”). Subject to the terms of the Multi-Unit Addendum, you will be granted the right to execute three (3) or more Franchise Agreements to open and operate three (3) or more Heroes Lawn Care Businesses at once, each with their own Protected Territory that are typically contiguous to one another (“Multi-Unit Offering”). Each Heroes Lawn Care Business will be opened and operated pursuant to its respective Franchise Agreement, but you will also need to comply with the terms and conditions set forth in our form of Multi-Unit Addendum, including, but not limited to, minimum purchasing requirements, cumulative minimum royalty fees, minimum vehicle requirements, and other requirements as set forth in this Disclosure Document and the Multi-Unit Addendum (which will apply to your operation of all Heroes Lawn Care Businesses granted as part of your Multi-Unit Offering).

As part of the Multi-Unit Offering, you may operate the business from single Approved Location, which will serve as a central Approved Location for all of your Protected Territories. You will still be required to commence soliciting customers, marketing and providing the Approved Products and Services, in each of the Protected Territories that are granted under the multiple Franchise Agreements you have entered.

You will be required to sign all Franchise Agreements associated with your Multi-Unit Offering, as well as your Multi-Unit Addendum, at the same time. As of the issuance date of this Disclosure Document, we do not intend or expect to offer a new prospect the right to enter into a Multi-Unit Offering for more than three (3) Heroes Lawn Care Businesses (but we reserve the right to do so).

### Parents, Predecessors and Affiliates

Our parent is JEZ Investments LLC, a Pennsylvania limited liability company organized on May 12, 2020, with a principal address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164.

We have one predecessor, Heroes Management Services, LLC, d/b/a Heroes Lawn and Landscape (“HLL”), a Nebraska limited liability company formed on January 29, 2015, with a principal business address at 8821 Greenfield Street, Omaha, Nebraska 68136. HLL operates a commercial and residential fertilization, irrigation, and lawn care service business in Omaha, Nebraska under the trade name “Heroes Lawn & Landscape” and is wholly owned by our Founders, Taylor Olberding and Mike Marlow. We acquired certain assets and confidential information from HLL on September 1, 2021. Historical information contained in this Disclosure Document relating to the events before September 1, 2021, represents information about HLL.

Our affiliate HPB Lawn Care Holdings LLC, is a Pennsylvania limited liability company organized on October 1, 2021, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. HPB Lawn Care Holdings LLC owns the HPB Lawn Care Marks, confidential information, copyrights, and related intellectual property associated with the HPB Lawn Care System. HPB Lawn Care Holdings LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate, HorsePower Nation LLC, is a Pennsylvania limited liability company organized on May 19, 2022, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. HorsePower Nation LLC engages in franchise consulting services and may provide these services to our franchisees and to franchisees of certain of our affiliates. HorsePower Nation LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate, HPB Accounting LLC d/b/a ZeeBOOKS, is a Pennsylvania limited liability company organized on June 21, 2022, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. HPB Accounting LLC engages in accounting services and may provide these services to our franchisees and to franchisees of certain of our affiliates. HPB Accounting LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate HPB Automotive Sales LLC, d/b/a HPB Fleet, is a Pennsylvania limited liability company organized on January 18, 2022, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. HPB Automotive Sales LLC engages in automotive sales services and may provide these services to our franchisees and to franchisees of certain of our affiliates. HPB Automotive Sales LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate HPB Blinds and Shutters LLC d/b/a Bumble Bee Blinds (“HPB Blinds and Shutters”), is a Pennsylvania limited liability company organized on June 29, 2022, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. Since September 2022, HPB Blinds and Shutters LLC has franchised a business that offers and sells blinds and shutters installation services to residential and commercial customers under the mark “Bumble Bee Blinds”.

Our affiliate HPB Blinds and Shutters Holdings LLC is a Pennsylvania limited liability company organized on July 11, 2022, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. HPB Blinds and Shutters Holdings LLC owns the HPB Blinds and Shutters Marks, confidential information, copyrights, and related intellectual property associated with the HPB Blinds and Shutters System. HPB Blinds and Shutters Holdings LLC does not own or operate a business of the type being

franchised and has never offered franchises in this or any other line of business.

Our affiliate HPB Fencing LLC d/b/a Stand Strong Fencing (“HPB Fencing”), is a Pennsylvania limited liability company organized on May 10, 2023, with a principal business address of 2525 N. 117th Avenue, Third Floor, Omaha, Nebraska 68164. Since October 2023, HPB Fencing LLC has franchised a business that offers and sells fencing installation services to residential and commercial customers under the mark “Stand Strong Fencing”.

Our affiliate HPB Fencing Holdings LLC is a Pennsylvania limited liability company organized on May 15, 2023, with a principal business address of 2525 N. 117th Avenue, Third Floor, Omaha, Nebraska 68164. HPB Fencing Holdings LLC owns the HPB Fencing Marks, confidential information, copyrights, and related intellectual property associated with the HPB Fencing System. HPB Fencing Holdings LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate HPB Foam LLC d/b/a iFoam and iFoam Insulation (“HPB Foam”), is a Pennsylvania limited liability company organized on October 1, 2021, with a principal business address of 2525 N. 117th Avenue, Third Floor, Omaha, Nebraska 68164. Since January 2022, HPB Foam has franchised a business that offers and sells spray foam insulation services to residential and commercial customers under the marks “iFoam” and “iFoam Insulation”.

Our affiliate HPB Foam Holdings LLC, is a Pennsylvania limited liability company organized on October 1, 2021, with a principal business address of 2525 N. 117th Avenue, Third Floor, Omaha, Nebraska 68164. HPB Foam Holdings LLC owns the HPB Foam Marks, confidential information, copyrights, and related intellectual property associated with the HPB Foam System. HPB Foam Holdings LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate HPB iFoam Omaha LLC d/b/a iFoam Insulation 105, is a Nebraska limited liability company organized on May 12, 2022, with a principal business address of 2525 N. 117th Avenue, Third Floor, Omaha, Nebraska 68164. HPB iFoam Omaha LLC is a company owned iFoam franchisee.

Our affiliate HPB Glass LLC, d/b/a Gatsby Glass (“HPB Glass”), is a Pennsylvania limited liability company organized on February 3, 2022, with a principal business address of 2525 N. 117th Avenue, Third Floor, Omaha, Nebraska 68164. Since June 2022, HPB Glass LLC has franchised a business that offers and sells glass installation products and services to residential and commercial customers under the mark “Gatsby Glass”.

Our affiliate HPB Glass Holdings LLC, is a Pennsylvania limited liability company organized on February 4, 2022, with a principal business address of 2525 N. 117th Avenue, Third Floor, Omaha, Nebraska 68164. HPB Glass Holdings LLC owns the HPB Glass Marks, confidential information, copyrights, and related intellectual property associated with the HPB Glass System. HPB Glass Holdings LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate HPB Lighting LLC d/b/a Blingle! and Blingle Premier Lighting (“HPB Lighting”), is a Pennsylvania limited liability company organized on May 12, 2020, with a principal business address of 2525 N. 117th Avenue, Third Floor, Omaha, Nebraska 68164. Since November 2021, HPB Lighting has franchised a business that offers and sells holiday lighting, installation, maintenance, and storage to residential and commercial customers under the marks “Blingle!” and “Blingle Premier Lighting” (the

“Bling! Business”).

Our affiliate HPB Lighting Holdings LLC, is a Pennsylvania limited liability company organized on October 1, 2021, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. HPB Lighting Holdings LLC owns the HPB Lighting Marks, confidential information, copyrights, and related intellectual property associated with the HPB Lighting System. HPB Lighting Holdings LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate HPB Marketing LLC d/b/a Franchise Procurement (“HPB Marketing”), is a Pennsylvania limited liability company organized on May 12, 2020, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. HPB Marketing engages in franchise procurement services and may provide these services to our franchisees and to franchisees of certain of our affiliates. HPB Marketing does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate HPB Painting LLC d/b/a Groovy Hues Peace Love Paint Powerwash (“HPB Painting”), is a Pennsylvania limited liability company organized on October 1, 2021, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. Since August 2022, HPB Painting has franchised a business that offers and sells painting and power washing services to residential and commercial customers under the mark “Groovy Hues Peace Love Paint Powerwash”.

Our affiliate HPB Painting Holdings LLC, is a Pennsylvania limited liability company organized on June 27, 2022, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. HPB Painting Holdings LLC owns the HPB Painting Marks, confidential information, copyrights, and related intellectual property associated with the HPB Painting System. HPB Painting Holdings LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate HPB Recruitment LLC d/b/a ZeeRecruit, is a Pennsylvania limited liability company organized on January 11, 2022, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. HPB Recruitment LLC engages in recruiting services and may provide these services to our franchisees and to franchisees of certain of our affiliates. HPB Recruitment LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate HPB Wholesale Lighting LLC (“HPB Wholesale Lighting”), is a Pennsylvania limited liability company organized on October 1, 2021, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. HPB Wholesale Lighting is the primary vendor of lighting inventory required to be purchased in order to operate the HPB Wholesale Lighting Business. HPB Wholesale Lighting does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate MDR United LLC d/b/a Mighty Dog Roofing (“MDR”) is a Pennsylvania limited liability company organized on May 12, 2020, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. Since November 2020, MDR has franchised a business that offers and sells roofing services to residential and commercial customers under the mark “Mighty Dog Roofing”.

Our affiliate MDR United Holdings LLC is a Pennsylvania limited liability company organized on October 1, 2021, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. MDR United Holdings LLC owns the MDR Marks, confidential information, copyrights, and related

intellectual property associated with the MDR System. MDR United Holdings LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Our affiliate SVHB Marketing LLC d/b/a HorsePower Brands, a Pennsylvania limited liability company organized on May 13, 2020, with a principal business address of 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164. SVHB Marketing LLC engages in franchise administration services. SVHB Marketing LLC does not own or operate a business of the type being franchised and has never offered franchises in this or any other line of business.

Except as noted above, we do not have any parent or affiliates that: (a) offer or operate franchises in any line of business; or (b) provide products or services to System franchisees.

### Market and Competition

Your Heroes Lawn Care Business will offer our Approved Products and Services to the public, which will include residential and commercial property owners, residential and commercial property builders, and property managers. The market for Approved Products and Services is well developed, and there will be competition from other national and regional chains and local businesses that offer residential and commercial Fertilization and Irrigation Services and similar products and services within the Protected Territory you are granted. Certain of our Approved Products and Services are seasonal and may be affected by climate, weather or other environmental conditions. Your competitive advantage in the marketplace will be based on your adherence to our System standards and guidelines, as well as your entrepreneurial and managerial abilities and focus on customer service, in the operation of your Heroes Lawn Care Business.

### Industry Specific Regulations

Your Heroes Business will be subject to laws and regulations in your state, county, or municipality regarding the operation of a lawn care business, which may include laws related to licenses, permits, or certifications associated with the installation of various lawn care products or operation of your Heroes Business. Various states, including Arizona, Florida, Massachusetts, and Nevada have contractors' licensing laws, which apply generally to persons defined as "contractors" under applicable law. In addition, various states including California, Florida, Georgia, Indiana, Kentucky, Louisiana, Massachusetts, Michigan, New Jersey, New York, Ohio, Oklahoma, Texas, and West Virginia have laws which regulate the terms of home improvement contracts with customers. The Heroes Business will also be subject to federal, state and local Occupational Safety and Health Administration (OSHA) and Environmental Protection Agency (EPA) regulations, and you must strictly comply with all federal, state, and local regulations regarding the use, handling, transportation, and disposal of hazardous materials. It's your sole responsibility to investigate these licensing, permitting, and certification requirements, as well as any other laws or regulations (federal, state or local), including employment laws, insurance laws, and insurance requirements, that might apply to the operation of a Heroes Business and the offer and sale of our Approved Products and Services. You are advised to examine these laws and regulations before purchasing a franchise from us.

There are federal, state and possibly local laws covering how to classify workers, for example, whether as independent contractors or employees, or as exempt or non-exempt, for different purposes, such as tax, wage and hour laws, unemployment compensation and workers' compensation. These laws and regulations can vary from state to state, city to city and at the federal level, and could affect, in some instances materially, the operation of your Heroes Lawn Care Business.

You must investigate all applicable federal, state, and local laws and regulations, and your cost to comply with such laws and regulations, with an attorney and/or financial advisor before purchasing a Heroes Lawn Care Business from us. It is solely your responsibility to investigate these laws and regulations, and you

alone are responsible for compliance despite any advice or information that we may give you. We have not researched any of these laws or regulations to determine their specific applicability to your business. Applicable laws and regulations are subject to change.

## **ITEM 2**

### **BUSINESS EXPERIENCE**

#### **Joshua Skolnick: Founding Partner**

Joshua Skolnick is one of our Founding Partners and has held this position since our inception. From May 2020 until January 2021, Mr. Skolnick served as the Chief Executive Officer of our affiliate SVHB Marketing LLC d/b/a Horsepower Brands. From May 2020 until October 2021, Mr. Skolnick served as the Chief Executive Officer of our affiliate MDR United LLC. From May 2018 until June 2021, Mr. Skolnick served as the Chief Executive Officer of RedBox+ Franchising, LLC of Doylestown, Pennsylvania. From October 2011 until September 2021, Mr. Skolnick served as the founder, Chief Executive Officer and President of Monster Franchisee, LLC of Doylestown, Pennsylvania. From February 2005 until September 2020, Mr. Skolnick served as the founder, Chief Executive Officer and President of Monster Tree Services, Inc. of Doylestown, Pennsylvania.

#### **Anthony Hulbert: Chief Executive Officer**

Anthony Hulbert has served as our Chief Executive Officer since June 2022. Since May 2023 Mr. Hulbert has served as the Chief Executive Officer of our affiliate HPB Fencing LLC. Since June 2022, Mr. Hulbert has served as the Chief Executive Officer of our affiliate HPB Blinds and Shutters LLC. Since February 2022, Mr. Hulbert has served as the Chief Executive Officer of our affiliate HPB Glass LLC. Since October 2021, Mr. Hulbert has served as the Chief Executive Officer of our affiliates HPB Lighting LLC, HPB Painting LLC, HPB Lawn Care LLC, HPB Foam LLC, SVHB Marketing LLC d/b/a/ Horsepower Brands and MDR United LLC. From January 2021 until December 2021, Mr. Hulbert served as the Chief Financial Officer for our affiliates SVHB Marketing LLC d/b/a Horsepower Brands, and MDR United LLC. From October 2017 until January 2021, Mr. Hulbert served as the Vice President of Sales and Marketing for LinPepCo of Lincoln, Nebraska. From January 2014 until September 2017, Mr. Hulbert served as the Chief Financial Officer for 10 Thousand Percent, Co. of Lincoln, Nebraska.

#### **Mark Stanek: Chief Operating Officer**

Mark Stanek has served as our Chief Operating Officer since June 2022. Since May 2023 Mr. Stanek has served as the Chief Operating Officer of our affiliate HPB Fencing LLC. Since March 2022, Mr. Stanek has served as the Chief Operating Officer of our affiliates HPB Painting LLC, HPB Lawn Care LLC, HPB Foam LLC, HPB Glass LLC, HPB Lighting LLC, SVHB Marketing LLC d/b/a/ Horsepower Brands, and MDR United LLC. Since February 2022, Mr. Stanek has served as the Chief Operating Officer of our affiliate HPB Glass LLC. From June 2021 until February 2022, Mr. Stanek served as the Brand President for our affiliate MDR United LLC. From May 2019 until May 2021, Mr. Stanek served as the Chief Financial Officer for Sympateco Inc. of Omaha, Nebraska. From August 2009 until May 2019, Mr. Stanek served as the Vice President of Operations and Store Development for Complete Nutrition of Omaha, Nebraska.

#### **Donald Conway: Chief Operating Officer**

Donald Conway has served as our Chief Operating Officer since May 2023. Since May 2023, Mr.

Conway has served as the Chief Operating Officer of our affiliates HPB Fencing LLC, HPB Glass LLC, HPB Lighting LLC, HPB Painting LLC, HPB Lawn Care LLC, HPB Foam LLC, MDR United LLC, and SVHB Marketing LLC. From July 2021 until February 2022, Mr. Conway served as the Chief Financial Officer for Vio Security of Irving, Texas. From January 2016 until July 2021, Mr. Conway served as the Chief Financial Officer for Signal 88, LLC of Omaha, Nebraska.

**Laura Vodvarka: Chief Marketing Officer**

Laura Vodvarka has served as our Chief Marketing Officer since September 2023. Since September 2023, Mrs. Vodvarka has served as the Chief Marketing Officer of our affiliates HPB Fencing LLC, HPB Blinds and Shutters LLC, HPB Glass LLC, HPB Lighting LLC, HPB Painting LLC, HPB Lawn Care LLC, HPB Foam LLC, MDR United LLC, and SVHB Marketing LLC. From January 2023 until September 2023, Mrs. Vodvarka served as the President of Customer Experience of our affiliate SVHB Marketing LLC. From May 2022 until December 2022, Mrs. Vodvarka served as the Brand President of our affiliate HPB Glass LLC. From November 2020 until May 2022, Mrs. Vodvarka served as the Director of Franchise Development and Marketing for Clear Summit Group of Ontario, Toronto. From September 2007 until November 2020, Mrs. Vodvarka served as the Vice President of Innovation for Signal 88, LLC of Omaha, Nebraska.

**Christopher Phalen: Vice President of Development**

Christopher Phalen has served as our Vice President of Franchise Development since September 2022. From January 2022 until August 2022, Mr. Phalen served the Director of Franchise Development for our affiliate SVHB Marketing LLC d/b/a HorsePower Brands. From January 2021 until January 2022, Mr. Phalen served as the Market Manager for Manpower Group of Omaha, Nebraska. From May 2017 until January 2021, Mr. Phalen served as the Sr. Business Development Manager for Cornerstone Staffing, Inc. of Omaha, Nebraska.

**Michael Marlow: Founder**

Mike Marlow has served as our Founder since October 2021. Since January 2022, Mr. Marlow has served as the Brand President of our affiliate HPB Wholesale Lighting LLC. From October 2021 until January 2022, Mr. Marlow served as the Brand President of our affiliate HPB Lighting LLC. From January 2007 until October 2021, Mr. Marlow served as the Vice President of Holiday Bright Lights, Inc. of Omaha, Nebraska. Since 2015, Mr. Marlow has served as the President of Heroes Management Services, LLC of Omaha, Nebraska.

**Taylor Olberding: Founder**

Taylor Olberding has served as our Founder since December 2021. Since January 2015 Mr. Olberding has served as the Owner of Heroes Management Services, LLC of Omaha, Nebraska and Lincoln, Nebraska.

**Michael McAllister: Group President**

Michael McAllister has served as our Group President since May of 2024. Since May of 2024 Mr. McAllister has also served as the Brand President of our affiliate HPB Lighting LLC. From March 2022 until November 2023, Mr. McAllister served as the Vice President of Operations for Line-X of Huntsville,

Alabama. From July 2019 to March 2022 Mr. McAllister served Director of Field Operations for Profile by Sanford of Sioux Falls, South Dakota.

### **Bradley Saunders: Vice Brand President**

Bradley Saunders has served as our Vice Brand President since April 2024. From October 2019 until April 2024, Mr. Saunders served as Director of Vesta CPA, of Fond du Lac, Wisconsin. From April 2016 until October 2019, Mr. Saunders served as Director of Spring Green Lawn Care of Naperville, Illinois.

### **Thomas ‘Turp’ Ricketts Jr.: Vice President of Franchise Development**

Thomas ‘Turp’ Ricketts Jr. has served as our Vice President of Franchise Development since March 2022. Since March 2022, Mr. Ricketts Jr. has served as the Vice President of Franchise Development of our affiliates HPB Lighting LLC, HPB Lawn Care LLC, HPB Foam LLC, SVHB Marketing LLC d/b/a Horsepower Brands, and MDR. From May 2020 until February 2022, Mr. Ricketts Jr. served as our Director of Franchise Development. Since January 2021, Mr. Ricketts Jr. has served as the Director of Franchise Development of SVHB Marketing LLC d/b/a Horsepower Brands. From January 2017 until February 2020, Mr. Ricketts Jr. served as the Franchise Lending Vertical Manager for UniFi Equipment Finance of Ann Arbor, Michigan. From November 2015 until January 2017, Mr. Ricketts served as the Franchise Business Development Manager for Strategic Franchising Systems of Cincinnati, Ohio.

## **ITEM 3** **LITIGATION**

*Pending Actions: None*

*Concluded Actions: None*

*Material Civil Actions During the Prior Fiscal Year involving our Parent, Affiliates and Certain Item 2 persons:*

1. Waldron, et al. v. SVHB Marketing LLC, et al. (E.D.Pa. No. 2:23-cv-03485-MSG) (the “Waldron Case”). **We were not named as a defendant in this case. This case was dismissed prior to the issuance date of this Disclosure Document.** On August 8, 2023, Plaintiffs (a group current and former Bingle! Franchisees) (the “Franchisees”) filed a complaint (the “Complaint”) against our affiliate, HPB Lighting, LLC (the franchisor of the Bingle! franchise system), our parent, SVHB Marketing LLC, and several of our affiliates and individuals listed in Item 2 of the FDD (the “HPB Parties”). On November 28, 2023, Plaintiffs filed an Amended Complaint against the HPB Parties adding three new Plaintiffs (Calm Family LLC, Ankit Bishnoi, and Courtney Bishnoi – former Bingle! franchisees (the “Bishnoi Parties”)), and three new employee defendants. The Plaintiffs and Bishnoi Parties asserted the following claims in the Amended Complaint: fraudulent inducement, fraud, negligent misrepresentation, negligence, breach of contract, unjust enrichment, declaratory judgment, violations of several state statutes, and claims under 18 U.S.C. §1341, §1343, and §1961-62. On January 23, 2024, the HPB Parties filed a Motion to Dismiss the claims asserted in the Amended Complaint (with the exception of the claims asserted by the Bishnoi Parties) due to the Plaintiffs’ failure to comply with the mediation pre-condition to litigation. On March 20, 2024, the Court entered an order dismissing Plaintiffs’ claims with the exception of those asserted by the Bishnoi Parties and MAW Lighting LLC (an entity that is not a party to any agreement with any HPB Party and never operated a franchised business), due to Plaintiffs’ failure to comply with the mediation pre-condition to litigation. **On April 11, 2024, HPB Parties and the Bishnoi Parties entered a joint stipulation of dismissal without prejudice, and on April 19,**

**2024, the HPB Parties and MAW Lighting LLC entered a joint stipulation of dismissal without prejudice.** The HPB Parties maintain that Plaintiffs’ claims are without merit.

2. HPB Lighting LLC v. Calm Family LLC, Ankit Bishnoi, and Courtney Bishnoi (E.D.Pa. No. 2:23-cv-4413-MSG). On November 9, 2023, HPB Lighting, LLC filed a complaint (the “Complaint”) against the Bishnoi Parties alleging breach of contract for unpaid royalties and fees and for abandonment. On December 6, 2023, the Bishnoi Parties filed an Answer and Counterclaims (the “Counterclaims”) against the HPB Parties (see disclosure of claims under the Waldron Case disclosure above). **As disclosed under #1 above, this case was consolidated with the Waldron Case, was dismissed pursuant to a stipulation of dismissal on April 11, 2024 and is no longer pending.**

Other than the actions disclosed above, no litigation is required to be disclosed in this Item.

**ITEM 4**  
**BANKRUPTCY**

No bankruptcy information is required to be disclosed in this Item.

**ITEM 5**  
**INITIAL FEES**

Franchise Agreement

Initial Franchise Fee. You must pay us an initial franchise fee of \$59,500 (the “Initial Franchise Fee”) when you sign the Franchise Agreement, which includes a Protected Territory of approximately 200,000 in total general population. The Initial Franchise Fee is paid in a lump sum, but we may finance up to sixty percent (60%) of this for your second Protected Territory and up to eighty percent (80%) of this fee for your third Protected Territory (see Item 10 for financing terms).

You may purchase additional units each with a stand-alone territory containing approximately 200,000 of general population per territory by paying us the following initial fees:

| <b>Territories</b> | <b>Cumulative Initial Franchise Fees</b> | <b>Individual Franchise Fee</b> | <b>Cumulative General Population</b> |
|--------------------|------------------------------------------|---------------------------------|--------------------------------------|
| #1                 | \$59,500                                 | \$59,500                        | 200,000                              |
| #2                 | \$99,500                                 | \$40,000                        | 400,000                              |
| #3                 | \$134,500                                | \$35,000                        | 600,000                              |

You must sign a separate franchise agreement for each Protected Territory purchased. The Initial Franchise Fee is nonrefundable. The Initial Franchise Fee is uniformly imposed and deemed fully earned upon execution of your Franchise Agreement. The Initial Franchise Fee covers the costs of marketing, sales, and administrative services incurred or paid by Franchisor, including fees and expenses paid by Franchisor to third-party networks, consultants, brokers, and HorsePower Nation LLC.

If the cumulative general population figures used to calculate your Protected Territory exceed the cumulative general population figures set forth in the chart above, you are required to pay, in addition to your Initial Franchise Fee, an overage fee in an amount equal to the number of excess cumulative general population multiplied by thirty cents (\$0.30) per individual.

In the event that you are an existing franchisee of one of our current or future affiliates, your Initial Franchise Fee may be discounted, at Franchisor's discretion.

All fees and expenses described in this Item 5 are nonrefundable. Except as otherwise indicated in the chart above, we expect to uniformly impose all fees and expenses listed for all franchisees who purchase a franchise under this Disclosure Document, and they are payable to us in a lump sum and are deemed fully earned upon receipt by us.

*Brand Marketing Fee.* Within forty-five (45) days after execution of the Franchise Agreement, you must pay us, or an affiliate (as we designate), a brand marketing fee ("Brand Marketing Fee") of \$15,000. The Brand Marketing Fee covers the costs of creation, production and distribution of brand marketing assets, strategies and other materials or activities in any medium, which may include, but not limited to, the internet, social media, search engine optimization, video production, photography, campaign development and related advertising or marketing expenses, including administration expenses, in accordance with our brand standards and specifications, as more fully set forth in our Operations Manual. If you purchase more than one (1) Protected Territory you are only required to pay one (1) Brand Marketing Fee. This is a one-time fee.

*Tuition Fee.* Within forty-five (45) days after execution of the Franchise Agreement, you must pay us our then current initial training Tuition Fee (defined herein) of \$4,995 to attend our Initial Training Program (defined herein), for you and up to two (2) additional representatives you designate, one of which must be your general manager or Designated Manager (defined herein). This is a one-time fee. The Tuition Fee covers the costs of training, lodging, and certain meals during the Initial Training Program. If you purchase more than one (1) Protected Territory, you are only required to pay one Tuition Fee for the Initial Training Program for you and up to two (2) additional attendees.

*ZeePartnerships Fee.* Within forty-five (45) days after execution of the Franchise Agreement, you must pay to us a one-time zeepartnerships fee (the "ZeePartnerships Fee") of \$3,000. The ZeePartnerships Fee covers the costs of building, developing, and maintaining national and regional strategic partnerships that assist in promoting brand awareness and creating lead generation opportunities. If you purchase more than one (1) Protected Territory, you are only required to pay one ZeePartnerships Fee.

Except as described above, all the fees described in Item 5 are paid in a lump sum and are uniformly calculated and imposed.

**ITEM 6**  
**OTHER FEES**

**THE AMOUNTS SET FORTH ABOVE IN THIS ITEM 6 ARE SUBJECT TO CHANGE.**

| TYPE OF FEE                                   | AMOUNT                                                                                                                                                                                                                                                          | DUE DATE                                                                | REMARKS                                       |
|-----------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|-----------------------------------------------|
| Royalty Fee                                   | Flat-rate Royalty fee based on total number of Protected Territories and total years in operation for Years 1 & 2 (see chart in Note 2), thereafter, the greater of: (i) 6.5 % Gross Revenues Collected; or (ii) the Minimum Royalty Fee (see chart in Note 2). | Monthly via Electronic Funds Transfer from your bank account.           | See Notes 1 and 2                             |
|                                               |                                                                                                                                                                                                                                                                 |                                                                         | See Chart in Note 2 for Royalty Fee structure |
| Late Payment                                  | The then-current late fee.<br><br>Currently, \$100 per incident plus 1½% interest per month, or maximum allowed by law.                                                                                                                                         | When payment is past due.                                               | See Note 3                                    |
| Initial Training Tuition Fee                  | The then-current initial training Tuition Fee.<br><br>Currently, \$4,995 for up to three total (3) attendees (franchisee plus two (2) additional attendees).                                                                                                    | Within forty-five (45) days after execution of the Franchise Agreement. | See Note 4                                    |
| Assistance Training Fee                       | The then-current Assistance Training Fee.<br><br>Currently, \$500 per day per person.                                                                                                                                                                           | Before assistance or refresher training begins.                         | See Note 4                                    |
| Renewal Fee                                   | 20% of the Initial Franchise Fee per Protected Territory that is being renewed.                                                                                                                                                                                 | Upon signing new franchise agreement.                                   | See Note 5                                    |
| Transfer Fee                                  | 20% of the Initial Franchise Fee per Protected Territory that is being transferred.                                                                                                                                                                             | Prior to the time of the transfer.                                      | See Note 6                                    |
| Attorneys' Fees and Costs                     | Reimbursement for our actual fees and costs.                                                                                                                                                                                                                    | Upon receipt of bill.                                                   | See Note 7                                    |
| Supplier and/or Non-Approved Product Approval | Reimbursement of actual costs incurred in reviewing any alternate supplier or non-approved product you propose.                                                                                                                                                 | As incurred.                                                            | See Note 8                                    |
| Software Updates                              | Actual costs of updated software programs and training (if applicable).                                                                                                                                                                                         | Upon receipt of bill.                                                   | See Note 9                                    |
| Audit Costs                                   | Actual costs of audit.                                                                                                                                                                                                                                          | Upon receipt of bill.                                                   | See Note 10                                   |
| Indemnification                               | Actual costs of indemnification.                                                                                                                                                                                                                                | Upon receipt of bill.                                                   | See Note 11                                   |

|                                        |                                                                                                                                                                                                                                                                                                                 |                                                                                                              |             |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|-------------|
| Insurance                              | Cost to obtain and maintain required insurance under the Franchise Agreement, plus a service fee (if we are forced to obtain the required insurance for you on your behalf).                                                                                                                                    | As incurred.                                                                                                 | See Note 12 |
| Termination/<br>Expiration<br>Expenses | The costs and expenses you incur in complying with your post-termination/expiration obligations under the Franchise Agreement.                                                                                                                                                                                  | Upon receipt of bill.                                                                                        | See Note 13 |
| Brand Marketing<br>Fee                 | The then-current Brand Marketing Fee<br><br>Currently, the Brand Marketing Fee is \$15,000.                                                                                                                                                                                                                     | Within forty-five (45) days after execution of the Franchise Agreement, for the first 12 months of invoices. | See Note 14 |
| Administrative Fee                     | You must pay us our then-current administrative fee (the “Administrative Fee”) in the event we make and process any amendments, modifications, or otherwise supplement the Franchise Agreement at your request or is otherwise required due to your actions.<br><br>Currently, the Administrative Fee is \$500. | Upon receipt of bill.                                                                                        |             |

### Explanatory Notes:

1. General. The table above provides recurring or isolated fees or payments that you must pay to us or our affiliates (as we designate) or that we or our affiliates impose or collect in whole or in part on behalf of a third party or that you are required to spend by the Franchise Agreement. All fees and expenses described in this Item 6 are nonrefundable. Except as otherwise indicated in the chart above, we expect to uniformly impose all fees and expenses listed for all franchisees who purchase a franchise under this Disclosure Document, and they are payable to us and are fully earned upon receipt by us.

*Manner of Payment.* All sales and work orders must be inputted into the POS System. With the exception of the Initial Franchise Fee, you must pay all fees and other amounts owed to us and/or our affiliates through an electronic funds transfer program (the “EFT Program”), under which we automatically deduct all payments owed to us and/or our affiliates, from the bank account you provide to us for use in connection with EFT Program (the “EFT Account”). You must immediately deposit all revenues from operations of your Heroes Lawn Care Business into this bank account within two (2) days upon receipt, including cash, checks, and credit card receipts. Upon execution of the Franchise Agreement, you must provide us with: (i) your bank’s name, address, and account number; and (ii) a voided check from the bank account. You must immediately notify us of any change in your banking relationship, including any change to the EFT Account.

We reserve the right to require you to report and pay any fees due under by other means as we may specify from time to time. We reserve the right to require you to provide us with verified Gross Revenue Reports in the event we are unable to process an electronic funds transfer based upon

information you input you into the POS System. Each Gross Revenue Report must set forth: (i) your Gross Revenues Collected generated during the previous week; (ii) your calculation of the Royalty; and (iii) any other information we may require. We may change the form and content of the Gross Revenue Reports from time to time and/or require you to submit Gross Revenue Reports on a weekly basis, upon notice to you. If a Gross Revenue Report is subsequently received and reflects: (i) that the actual amount of the fee due was more than the amount of the electronic funds transfer, then we may withdraw additional funds through an electronic funds transfer from your designated bank account for the difference; or (ii) that the actual amount of the fee due was less than the amount of the electronic funds transfer, then we will credit the excess amount to the payment of your future obligations. Additionally, you must send us monthly finalized profit and loss statements by the 21<sup>st</sup> of the following month. Failure to do so upon 14 days' written notice is grounds for termination of the Franchise Agreement.

*Heroes Lawn Care Gross Revenues Collected:* "Gross Revenues Collected" means any and all revenue or other compensation actually collected by Franchisee from customers of the Heroes Lawn Care Business. All payments are based on Gross Revenues Collected.

*Gross Revenues.* "Gross Revenues" are defined to include all income of any type or nature and from any source that you receive directly or indirectly from, through, by or on account of the operation of the Heroes Lawn Care Business at any time after the signing of your Franchise Agreement, in whatever form and from whatever source, including but not limited to cash, services, in kind from barter and/or exchange, on credit or otherwise as well as business interruption insurance proceeds. Gross Revenues shall also include the total amount of all sales for labor, material, equipment and/or services performed or rendered by: (a) Franchisee, or (b) any third-party subcontractors or agents of Franchisee who perform services for Franchisee's customers or clients as part of Franchisee's services or Heroes Lawn Care Business. Gross Revenues shall also include all commissions, finder's fees, referral fees, construction management fees or other compensation received by Franchisee on the value of any work performed. Franchisee agrees that all Royalty fees, including any Minimum Royalty Fees, are non-refundable. However, the definition of Gross Revenues does not include sales tax that is collected from customers and actually transmitted to the appropriate taxing authorities.

2. Royalty Fee. You must pay us a monthly royalty fee (the "Royalty") in Year 1 and Year 2 in an amount equal to the applicable flat-rate Royalty fee based on total number of Protected Territories and total years in operation as reflected in the below table.

| <b>Heroes Lawn Care Flat-Rate Royalty Fee Per Month</b> |               |               |
|---------------------------------------------------------|---------------|---------------|
| <b># of Protected Territories</b>                       | <b>Year 1</b> | <b>Year 2</b> |
| 1                                                       | \$1,800       | \$1,800       |
| 2                                                       | \$1,800       | \$1,800       |
| 3                                                       | \$1,800       | \$1,800       |

For purposes of the Royalty, Year 1 begins on the date of execution of the Franchise Agreement and ends on the 12-month anniversary of thereof.

You must pay us a monthly Royalty in Years 3 through 10 in an amount equal to the greater of either (i) six and one-half percent (6.5%) of Gross Revenues Collected during the immediately preceding month based on year-to-date Gross Revenues; or (ii) the minimum Royalty fee based on total number of Protected Territories and total years in operation as reflected in the below table:

| <b>Heroes Lawn Care Minimum Royalty Fee Per Month</b> |               |               |               |                   |
|-------------------------------------------------------|---------------|---------------|---------------|-------------------|
| <b># of Protected Territories</b>                     | <b>Year 3</b> | <b>Year 4</b> | <b>Year 5</b> | <b>Years 6-10</b> |
| 1                                                     | \$1,800       | \$2,100       | \$2,400       | \$2,700           |
| 2                                                     | \$2,000       | \$2,300       | \$2,600       | \$2,900           |
| 3                                                     | \$2,200       | \$2,500       | \$2,800       | \$3,100           |

“Gross Revenues Collected” means any and all revenue or other compensation actually collected by Franchisee from customers of the Franchised Business.

“Gross Revenues” are defined in the Franchise Agreement to include all income of any type or nature and from any source that Franchisee derives or receives directly or indirectly from, through, by or on account of the operation of the Franchised Business at any time after the signing of the Franchise Agreement, in whatever form and from whatever source, including but not limited to cash, services, in kind from barter and/or exchange, on credit or otherwise as well as business interruption insurance proceeds. Gross Revenues shall also include the total amount of all sales for labor, material, equipment and/or services performed or rendered by: (a) Franchisee, or (b) any third-party subcontractors or agents of Franchisee who perform services for Franchisee’s customers or clients as part of Franchisee’s services. Gross Sales shall also include all commissions, finder’s fees, referral fees, construction management fees or other compensation received by Franchisee on the value of any work performed. Franchisee agrees that all Royalty Fees, including any Minimum Royalty Fee, are non-refundable. However, the definition of Gross Revenues does not include sales tax that is collected from customers and transmitted to the appropriate taxing authorities.

*Special Programs.* We reserve the right, but not the obligation, to establish special programs that reward franchisees for meeting certain criteria. In the event Franchisor establishes any special programs, Franchisor will have the right, in Franchisor’s sole discretion, to change, modify or dissolve any special programs upon notice to Franchisee (which need not exceed 30 days).

*Royalty Incentive Programs.* We reserve the right, but not the obligation, to offer royalty incentive programs for the benefit of qualifying franchisees. To qualify for such programs, Franchisee must satisfy our then-current specifications and standards as provided in the Operations Manual or otherwise in writing by us. We reserve the right to modify Heroes Lawn Care, supplement, or terminate any royalty incentive programs upon notice to Franchisee.

3. Late Payment. If you fail to timely pay your Royalty Fee or other fee owed to us (under the Franchise Agreement or otherwise), then you are subject to our then-current late fee, currently of \$100 per incident plus 1.5% interest per month of the unpaid balance, or the maximum permitted by law, whichever is greater.
4. Initial Training. As noted in Item 5, within forty-five (45) days after execution of the Franchise Agreement, you must pay us our then current initial training tuition fee (“Tuition Fee”) to attend our initial training program (the “Initial Training Program”), for you and up to two (2) additional

representatives you designate and who are approved by us, one of which must be your Designated Manager. As of the date of this Disclosure Document, the current Tuition Fee for the Initial Training Program is \$4,995. The Tuition Fee covers the costs of training, lodging, and certain meals during the Initial Training Program, however, the Tuition Fee does not include travel expenses, meals outside of the formal Initial Training Program hours, and other living or miscellaneous expenses you may incur during the time of training. Any additional personnel, or replacement personnel, you wish to attend Initial Training Program must pay an additional \$2,500 per person to our Initial Training Program (subject to class availability and the schedule/availability of our personnel). We may also establish additional assistance and/or refresher training, as we deem necessary from time to time, and make your attendance at this training mandatory or discretionary. In the event you wish (or are required) to attend any additional assistance or refresher training, we may charge you our then-current additional assistance or refresher training fee (“Assistance Training Fee”) to attend this training (subject to class availability and the schedule/availability of our personnel) and reserve the right to charge our then- current Assistance Training Fee, which currently is \$500 per person per day. Except as expressly set forth above or herein, you are responsible for all out-of- pocket expenses (including travel costs, if any) incurred in connection with your and any of your personnel’s attendance at the Initial Training Program, as well as any additional assistance and/or refresher training we conduct. We may also charge our Assistance Training Fee in connection with any on-site or other assistance we provide to you in connection with the establishment and/or operation of your Heroes Lawn Care Business, and you will be responsible for all out-of-pocket expenses (including travel costs, if any) we incur in providing any on-site assistance at your Heroes Lawn Care Business.

5. Renewal Fee. Before we will approve the renewal of your Franchise Agreement, you must pay us a renewal fee equal to 20% of our Initial Franchise Fee. We have a number of additional conditions that you must meet in order to renew your Franchise Agreement, including without limitation: (i) providing us with written notice of your intent to renew no less than 6 months prior to the expiration of the term of the then-current Franchise Agreement; (ii) executing our then- current form of Franchise Agreement, the terms of which may materially differ from your current agreement; (iii) substantially complying with your Franchise Agreement during the existing term; and (iv) executing our prescribed form of general release in favor of us. See Item 17 in this Disclosure Document for additional information regarding renewal.
6. Transfer Fee. You must pay us a transfer fee equal to 20% of our Initial Franchise Fee per Protected Territory that is being transferred to transferee. In the event you transfer multiple Protected Territories at once, we reserve the right, but have no obligation, to reduce the transfer fee for any of the Protected Territories being transferred, and by any amount. If a third-party broker locates the transferee, you will also be solely responsible for any broker fees associated with the transfer. There are other conditions for transfer and all conditions must be met before the transfer is approved by us. Provided certain conditions are met, we will not charge you a transfer fee if you are an individual and transfer ownership to a corporation or limited liability company that you control. See Item 17 in this Disclosure Document for additional information regarding transfer.
7. Attorneys’ Fees and Costs. If we prevail in any action or other legal/administrative proceeding brought against you arising out of the Franchise Agreement or any other agreement with us, you must reimburse us for our reasonable attorneys’ fees and other costs paid that we incurred in such proceedings in the event we prevail. If you bring any legal action to interpret or enforce the terms of the Franchise Agreement or any other agreement with us, and your claim in such action is denied or the action is dismissed, then we are entitled to recover our reasonable attorneys’ fees, and all other reasonable costs and expenses incurred in defending the matter, and to have such an amount awarded as part of the judgment in the proceeding.

8. Supplier and/or Non-Approved Product Approval. We reserve the right to charge you a fee for reviewing any non-approved supplier of any vehicles, supplies, equipment, inventory or services, as well as any non-approved product, which you propose for use in connection with the Heroes Lawn Care Business. If we determine that it is necessary to inspect the supplier's facilities or conduct tests, we may require you or the supplier to pay the actual costs we incur for such inspection and testing. Please see Item 8 of this Disclosure Document for additional information regarding our approval process for alternate suppliers or non-approved products.
9. Software Updates. You must purchase all updates for your third-party software programs, as sent to you by the software provider(s). We may also send you software updates, as we deem necessary in our sole discretion, or other materials that we may develop in connection with the System or System software that we require you to purchase.
10. Audit Costs. You must maintain accurate business records, reports, accounts, books and data relating to the operation of your Heroes Lawn Care Business. We and our designees retain the right to inspect and/or audit your business records at any time during normal business hours, without notice, to determine whether you are current with suppliers and/or otherwise are operating in compliance with the terms of the Franchise Agreement and Operations Manual. In the event any such audit discloses an understatement of amounts reported or paid to us, you agree to pay to us the amount due, plus interest (at the rate and on the terms provided for herein) from the date originally due until the date of payment. Furthermore, you must reimburse us for our costs and expenses associated with conducting the audit in the event: (i) such audit is made necessary by your failure to timely furnish reports, supporting records, other information or financial statements required under the Franchise Agreement; or (ii) if that audit reveals an understatement of greater than 2%. These costs and expenses include, without limitation, our legal and accounting fees, travel, lodging and meal expenses and applicable per diem charges for our employees. The foregoing remedies are in addition to our other remedies and rights under the Franchise Agreement and/or applicable law. In the event any audit reveals that your information has been inaccurately reported, we reserve the right to audit other entities owned, controlled by, or affiliated with you.
11. Indemnification. You are solely responsible for and must indemnify and hold us harmless for all loss, damage, claims or demands arising out of, or related to, the operation of your Heroes Lawn Care Business, including warranty claims. Your indemnification obligations are described more fully in the Franchise Agreement.
12. Insurance. You must obtain and maintain certain insurance in connection with your Heroes Lawn Care Business from our designated vendor. If you fail to obtain the required levels of insurance, we may obtain such insurance on your behalf and require that you reimburse us for the costs associated with obtaining this insurance for you, as well as pay us a service fee in connection with obtaining this insurance. Additionally, you agree not to permit any third-party subcontractor to perform any work or offer any services on your behalf unless such subcontractor maintains insurance coverage in such amounts and types as we require you to maintain, with the specific addition that subcontractors cannot exclude principals from its Workers' Compensation coverage and that liability policies name us as an additional insured. You agree to maintain evidence that such insurance by subcontractors is in effect and to provide such proof of insurance as we may require, in our sole discretion, from time to time. See Item 8 for more information regarding our insurance requirements. We have the sole right, exercisable at any time and upon notice, to designate a vendor or supplier, which may include one of our affiliates, from whom you must purchase all insurance policies required by Franchisor to operate the Heroes Lawn Care Business.

13. Post-Termination or Post-Expiration Expenses. Upon termination, expiration, non-renewal, and/or transfer of the Franchise Agreement, you are responsible for the costs associated with de-identifying yourself and your Heroes Lawn Care Business from the Heroes Lawn Care System. Additionally, we may elect to take steps to modify, alter or de-identify your Heroes Lawn Care Business. If we do so, you must also reimburse us for our costs and expenses.
14. Brand Marketing Fee. As noted in Item 5, within forty-five (45) days after execution of the Franchise Agreement, you must pay us or our affiliate (as we designate) a Brand Marketing Fee of \$15,000.

**ITEM 7**  
**ESTIMATED INITIAL INVESTMENT**

**A. YOUR ESTIMATED INITIAL INVESTMENT FOR A SINGLE HEROES LAWN CARE FRANCHISED BUSINESS IN A SINGLE PROTECTED TERRITORY**

| Type of Expenditure                                      | Amount   |          | Method of Payment | When Due                                                               | Payment Payable                                          |
|----------------------------------------------------------|----------|----------|-------------------|------------------------------------------------------------------------|----------------------------------------------------------|
|                                                          | Low      | High     |                   |                                                                        |                                                          |
| Initial Fee <sup>(1)</sup>                               | \$59,500 | \$59,500 | Lump Sum          | At Signing of the Franchise Agreement                                  | Us                                                       |
| Insurance (90 days) <sup>(2)</sup>                       | \$3,000  | \$7,500  | As Arranged       | Before Opening                                                         | Designated Vendor                                        |
| Tuition Fee <sup>(3)</sup>                               | \$4,995  | \$4,995  | Lump Sum          | Within forty-five (45) days after execution of the Franchise Agreement | Us                                                       |
| Travel and Living Expenses while Training <sup>(4)</sup> | \$1,500  | \$2,000  | As Incurred       | Before Opening                                                         | Third-Party Providers                                    |
| Royalty Fee <sup>(5)</sup>                               | \$5,400  | \$5,400  | As Incurred       | After Opening                                                          | Us                                                       |
| Opening Package <sup>(6)</sup>                           | \$2,600  | \$2,600  | Lump Sum          | Before Opening                                                         | Designated Vendor                                        |
| Initial Inventory Package <sup>(7)</sup>                 | \$5,000  | \$12,000 | Lump Sum          | Before Opening                                                         | Designated Vendor                                        |
| Equipment Package <sup>(8)</sup>                         | \$6,880  | \$6,880  | Lump Sum          | Before Opening                                                         | Designated Vendor                                        |
| Utilities (90 days) <sup>(9)</sup>                       | \$200    | \$500    | As Incurred       | Before Opening                                                         | Utility Providers                                        |
| Vehicles <sup>(10)</sup>                                 | \$28,700 | \$32,900 | As Incurred       | Before Opening                                                         | Approved Suppliers, which may include Us or an affiliate |
| Licenses Certificates and Permits <sup>(11)</sup>        | \$500    | \$3,000  | As Incurred       | Before Opening                                                         | Licensing Authorities                                    |
| Professional Fees <sup>(12)</sup>                        | \$0      | \$5,000  | As Incurred       | Before Opening                                                         | Third-Party Providers (Attorneys / Accountants)          |
| Dues and Subscriptions <sup>(13)</sup>                   | \$0      | \$1,500  | Lump Sum          | Before Opening                                                         | Business and Construction or Contracting Associations    |
| Brand Marketing Fee <sup>(14)</sup>                      | \$15,000 | \$15,000 | Lump Sum          | Within forty-five (45) days after execution of the Franchise Agreement | Us or affiliate                                          |
| Marketing and Advertising Expense <sup>(15)</sup>        | \$6,000  | \$12,000 | As Incurred       | After Opening                                                          | Third-Party Providers                                    |

|                                      |                  |                  |             |                                                                        |                            |
|--------------------------------------|------------------|------------------|-------------|------------------------------------------------------------------------|----------------------------|
| Zee Partnerships Fee <sup>(16)</sup> | \$3,000          | \$3,000          | Lump Sum    | Within forty-five (45) days after execution of the Franchise Agreement | Us                         |
| Additional Funds <sup>(17)</sup>     | \$12,000         | \$25,000         | As Incurred | After Opening                                                          | Employees, Suppliers, etc. |
| <b>Total <sup>(18)</sup></b>         | <b>\$154,275</b> | <b>\$198,775</b> |             |                                                                        |                            |

### Explanatory Notes:

Generally. All fees and payments described above are non-refundable, unless otherwise stated or permitted by the payee. Actual costs will vary for each franchise location depending on several factors, including market condition and the geographic location of your Heroes Lawn Care Business.

1. Initial Franchise Fee. Upon execution of your Franchise Agreement, you must pay to us an Initial Franchise Fee of \$59,500 which you must pay in a lump sum. The Initial Franchise Fee is nonrefundable. The Initial Franchise Fee is uniformly imposed and deemed fully earned upon execution of your Franchise Agreement. The Initial Franchise Fee covers the costs of marketing, sales, and administrative services incurred or paid by Franchisor, including fees and expenses paid by Franchisor to third-party networks, consultants, brokers, and HorsePower Nation LLC.
2. Insurance (90 days). We estimate that your initial insurance deposit will be approximately \$3,000 to \$7,500 and will include coverage for general liability/pollution liability/professional liability, commercial auto/equipment, and worker's compensation (state specific). You should check with the designated vendor for actual premium quotes and costs, as well as the actual cost of the deposit. The cost of coverage will vary based upon the area in which your Heroes Lawn Care Business will be located, your experience with the insurance carrier, your loss experience, your level of sales and other factors beyond our control. You should also check with our designated vendor or other insurance agent or broker regarding any additional insurance that you may want or be required to carry.
3. Tuition Fee. As noted in Item 5, within forty-five (45) days after execution of the Franchise Agreement, you must pay us our then-current initial training Tuition Fee to attend our Initial Training Program, for you and up to two (2) additional representatives you designate and who are approved by us. As of the date of this Disclosure Document, the current Tuition Fee for the Initial Training Program is \$4,995. The Tuition Fee covers the costs of training, lodging, and certain meals during the Initial Training Program, however, the Tuition Fee does not include travel expenses, meals outside of the formal Initial Training Program hours, and other living or miscellaneous expenses you may incur during the time of training. See Note 4 in Item 6. Please see Item 11 of this Disclosure Document for additional information.
4. Travel and Living Expenses While Training. We estimate that your travel and living expenses for attendance to our Initial Training Program will be \$1,500 to \$2,000. While your Tuition Fee includes expenses and fees for training, lodging, and certain meals during the Initial Training Program, you are required to pay for transportation to and from our offices (or any other location) and pay all expenses associated with travel and other living and miscellaneous expenses during the time of training (including any employee wages). We estimate costs of approximately \$500 per day, per person, for living and other miscellaneous expenses, plus travel expenses to and from your personal residence. The range assumes that no additional people other than you and two (2) additional attendees that you designate and who are approved by us will attend our Initial Training Program. See Note 4 in Item 6. Please see Item 11 of this Disclosure Document for additional

information.

5. Royalty Fee. As noted in Item 6, You must pay us a monthly flat-rate Royalty Fee based on total number of Protected Territories and total years in operation (see Item 6, Note 2 table above). The figures above account for the first three months of Royalty Fee payments.
6. Opening Package. Prior to opening, you must purchase from our Approved Suppliers, Designated Vendors (as we designate), or Third-Party Providers, the required opening package (the “Opening Package”), which includes items such as display materials, promotional materials, yard signs, clothing, business cards, printed items, and other equipment, tools, accessories, and supplies related to the operation of your Heroes Lawn Care. We estimate that that full purchase price of the entire Opening Package is approximately \$2,600, including estimated tax and freight. We reserve the right to modify the components, standards and/or specifications of this Opening Package, which may modify the total costs associated with this Opening Package. Tax and freight charges associated with delivery of the Opening Package may vary. If you purchase more than one (1) Protected Territory, you are only required to purchase one Opening Package.
7. Initial Inventory Package. You must purchase an initial inventory package (“Initial Inventory Package”) from our designated vendor. We estimate that that full purchase price of the entire Initial Inventory Package is approximately \$5,000 to \$12,000, not including estimated tax and freight. The Initial Inventory will include items such as irrigation parts and fertilization inventory and other products we authorize or require related to the operation of your Heroes Lawn Care Business. Your actual payments will depend on the Fertilization, and Irrigation Services you offer under your Heroes Lawn Care Business, your credit worthiness, as determined by the lender or supplier, and the lease or finance options you select. We reserve the right to modify the components, standards and/or specifications of the Initial Inventory Package, which may modify the total costs associated with Initial Inventory Package. Tax and freight charges associated with delivery of the Initial Inventory Package may vary. If you purchase more than one (1) Protected Territory, you are only required to purchase one (1) Initial Inventory Package.
8. Equipment Package. You must purchase certain Small Equipment (defined below) and certain Large Equipment (defined below), from our designated vendors (collectively, the “Equipment Package”). The Small Equipment will include items such as power tools, hand tools, spraying equipment, cleaning equipment, safety equipment, personal protective equipment, measuring equipment, containers, and other equipment, tools, accessories and supplies related to the operation of your Heroes Lawn Care Business (collectively, the “Small Equipment”). We estimate that the full purchase price of the Small Equipment is approximately \$4,285. The Large Equipment will include one (1) aerator, and one (1) gas compressor with retractable hose (collectively, the “Large Equipment”). As of the date of this Disclosure Document, the estimated total cost of the Large Equipment \$24,900. As of the date of this Disclosure Document, the estimated initial cost to lease the Large Equipment is \$2,595 and is based upon financing the total purchase price of the required Large Equipment, with a downpayment of One Thousand Dollars (\$1,000), and the remainder financed over a 60-month term, at an interest rate of twelve percent (12%), plus three (3) months of payments. The “low” and “high” estimates set forth above reflect the total purchase price of the Small Equipment, with an estimated cost of \$4,285, and the estimated initial lease costs of the Large Equipment, with an estimated initial lease cost of \$2,595, for a total cost of the Equipment Package estimated at approximately \$6,880, not including estimated tax and freight. Your actual payments will depend on your credit worthiness, as determined by the lender or supplier, and the lease or finance options you select. We reserve the right to modify the components, standards and/or specifications of the Equipment Package, which may modify the total costs associated with the Equipment Package. Tax and freight charges associated with delivery of the Equipment Package

may vary. If you purchase more than One (1) Protected Territory, you are only required to purchase One (1) Equipment Package.

9. Utilities. Utilities includes electric, water, trash, and other utilities for your home office. Utilities may vary depending on geographic location, size, and general market conditions. The figures above assume that all necessary equipment, tools, and supplies are stored within the required vehicles and that the required vehicles are kept at the home(s) of the sales managers or other employees.
10. Vehicles. You are required to acquire the following vehicles: one (1) Fertilizer Truck and one (1) Sales Vehicle, as designated by our standards for irrigation repair and maintenance. The required vehicles must be upfitted with our Proprietary Mark vehicle wraps and certain equipment, tools, and supplies to be used in the operation of your Heroes Lawn Care Business. You must procure the required vehicles and equipment prior to commencing operations of your Heroes Lawn Care, from an Approved Supplier, which may be us or an affiliate.

The “low” and “high” estimates above reflects the costs to finance or lease the required vehicles, as set forth below:

| <b>Fertilizer Truck</b> |                           | <b>Low</b>         | <b>High</b>        |
|-------------------------|---------------------------|--------------------|--------------------|
|                         | Vehicle Cost              | \$69,665.67        | \$76,632.24        |
|                         | Deposit                   | \$13,933.13        | \$15,326.45        |
|                         | Amount Financed or Lease  | \$55,732.54        | \$61,305.79        |
|                         | Term in Months            | 60                 | 60                 |
|                         | Rate                      | 7.00%              | 7.00%              |
|                         | Per Month                 | \$1,103.57         | \$1,213.93         |
|                         | 3 Months Payment          | \$3,311.00         | \$3,642.00         |
|                         | Transportation Costs      | \$800.00           | \$1,600.00         |
|                         | <b>Total Initial Cost</b> | <b>\$18,100.00</b> | <b>\$20,600.00</b> |
| <b>Cargo Van</b>        |                           | <b>Low</b>         | <b>High</b>        |
|                         | Vehicle Cost              | \$39,200.00        | \$43,120.00        |
|                         | Deposit                   | \$7,840.00         | \$8,624.00         |
|                         | Amount Financed or Lease  | \$31,360.00        | \$34,496.00        |
|                         | Term in Months            | \$60               | \$60               |
|                         | Rate                      | 7.00%              | 7.00%              |
|                         | Per Month                 | \$620.97           | \$683.06           |
|                         | 3 Months Payment          | \$1,863.00         | \$2,050.00         |
|                         | Transportation Costs      | \$800.00           | \$1,600.00         |
|                         | <b>Total Initial Cost</b> | <b>\$10,600.00</b> | <b>\$12,300.00</b> |
|                         | <b>TOTAL VEHICLE COST</b> | <b>\$28,700.00</b> | <b>\$32,900.00</b> |

These estimates may vary based upon lender or supplier, global supply chain, market conditions, interest rate, geographic location, and the vehicle package options you may select. The estimates reflected above and herein are for the initial required vehicles and equipment used in the operation of a single Heroes Lawn Care Business in a single Protected Territory. The estimated costs of the required vehicles include the required equipment and transportation costs. We strongly recommend and expect that you will obtain leasing or financing for the vehicles from a third party. We do not provide any leasing or financing services in connection with the required vehicles and equipment.

If you choose to lease or finance the purchase of your vehicle(s) and equipment, your actual payments will depend on your credit worthiness, as determined by the lender or supplier, global supply chain, market conditions, interest rates, geographic location, vehicle package options you may select, and the finance or lease options you select. Your deposit, term and interest rate may vary. The vehicles must be (i) wrapped in accordance with our designated requirements which incorporate our Proprietary Marks, and (ii) upfitted to our System standards and specifications. All sales calls, estimates, and installations must be done using the required wrapped vehicles.

11. Licenses, Certifications and Permits. You must acquire a general business license, any specialty licenses required by your state or federal agency, and any third-party certifications that may be required by us. We estimate that the costs of these licenses and certifications to be approximately \$500 to \$3,000.
12. Professional Fees. This estimate is based on the fees necessary to create a franchisee entity and retaining legal counsel and accountants to review this Disclosure Document and Franchise Agreement, as well as review applicable state or local laws and regulations pertaining to your business.
13. Dues and Subscriptions. These fees will cover the cost of membership to certain professional and business organizations we recommend that you join. We estimate that these costs could be up to \$1,500. The \$0 figure assumes you decline to join those recommended professional and business organizations.
14. Brand Marketing Fee. As noted in Item 5, within forty-five (45) days after execution of the Franchise Agreement, you must pay us, or our affiliate (as we designate), a Brand Marketing Fee of \$15,000. This is a one-time fee. See Note 14 in Item 6.
15. Marketing and Advertising Expense. As of the date of this Disclosure Document, we do not require you to allocate any money towards locally marketing or advertising your Heroes Lawn Care Franchised Business within your Protected Territory. While you are not required to spend a specific amount on marketing and advertising, you may, at your option, expend an amount that you determine to be appropriate, in your reasonable discretion, on marketing and advertising during the term. You must submit, for our approval, all proposed advertising and promotional materials prior to your use or distribution. You agree to provide to Franchisor records and reports evidencing your marketing and advertising expenditures within five (5) business days of your receipt of a written request for such records and reports from Franchisor. The estimates above reflect a monthly advertising expenditure of approximately \$2,000 to \$4,000 for your first three months of operations.
16. ZeePartnerships Fee. As noted in Item 5, Within forty-five (45) days after execution of the Franchise Agreement, you must pay to us a ZeePartnerships Fee in the amount of \$3,000. This is a one-time fee.
17. Additional Funds. The estimate of additional funds of \$12,000 to \$25,000 is for a period of at least three months and is based on an owner-operated business and does not include any allowance for an owner's draw or salary. We estimate that, in general, you may expect to put additional cash into the business during the first three months of operations, and sometimes longer, but we cannot estimate or promise when or whether, you will achieve a positive cash flow or profits. This estimate does not include any fees paid for debt services. These figures are estimates and we cannot guarantee that you will not have additional expenses in starting the business. Your costs will depend on factors such as: how closely you follow our methods and procedures; your management skills,

experience, and business acumen; local economic conditions; the local market for our products and services; the prevailing wage rate. If you purchase more than one (1) Protected Territory we recommend, but do not require, that you allocate an estimated \$12,000 to \$25,000 of additional funds for each additional Protected Territory you purchase.

18. Initial Investment. These estimates are based on our experience in offering and selling franchises since 2023, as well as the experience of predecessor and estimates we have received from third-party vendors. We do not directly or indirectly offer financing for your initial investment. See Item 10 for more details.

## **B. YOUR ESTIMATED INITIAL INVESTMENT FOR A MULTI-UNIT OFFERING WITH MULTIPLE PROTECTED TERRITORIES**

Generally. The Chart below relates to the operation of one (1) Approved Location for two (2) to three (3) Heroes Lawn Care Businesses in two (2) to three (3) Protected Territories, and for one (1) Approved Location for four (4) to five (5) Heroes Lawn Care Businesses in four (4) to five (5) Protected Territories. All fees and payments are non-refundable, unless otherwise stated or permitted by the payee. Actual costs will vary for each franchise location depending on several factors, including market condition and the geographic location of your Approved Location and Heroes Lawn Care Businesses.

1. Multi-Unit Initial Franchise Fees. You will be required to execute a Franchise Agreement for each Heroes Lawn Care Business you are granted to open, as well as our prescribed form of Multi- Unit Addendum, all at the same time. The Initial Franchise Fees will be paid in a lump-sum at the time you execute each Franchise Agreement and Multi-Unit Addendum. The Initial Franchise Fee is nonrefundable. The Initial Franchise Fee is uniformly imposed and deemed fully earned upon execution of your Franchise Agreement. The Initial Franchise Fee covers the costs of marketing, sales, and administrative services incurred or paid by Franchisor, including fees and expenses paid by Franchisor to third-party networks, consultants, brokers, and HorsePower Nation LLC. Please see Item 5 of this Disclosure Document for additional information on the multi-unit Initial Franchise Fees.

| <b>TYPE OF EXPENDITURE</b>                                                       | <b>AMOUNT-Two to Three Territories</b> | <b>Method of Payment</b> | <b>Time of Payment</b>                    | <b>To Whom PAYMENT IS TO BE MADE</b> |
|----------------------------------------------------------------------------------|----------------------------------------|--------------------------|-------------------------------------------|--------------------------------------|
| Initial Franchise Fees<br>(Note 1)                                               | \$99,500 - \$134,500                   | Lump Sum                 | Upon execution of the Multi-Unit Addendum | Us                                   |
| Initial Investment—<br>First Protected Territory<br>(less initial franchise fee) | \$94,775 - \$139,275                   |                          |                                           |                                      |
| Additional Expenditures<br>(Note 2)                                              | \$12,000 – \$50,000                    |                          | See Item 7, Chart A (Note 17)             |                                      |
| <b>Total</b><br>(Note 3)                                                         | <b>\$206,275 - \$323,775</b>           |                          |                                           |                                      |

2. Additional Expenditures Associated with Opening and Operating Heroes Lawn Care Businesses. We expect that you will operate your Heroes Lawn Care Businesses from a single centralized Approved Location and using: (i) the same vehicles; (ii) Opening Package; (iii) the Initial Inventory; and (iv) the required equipment, tools, and supplies. However, we recommend that you allocate additional expenditures for Additional Funds, depending on the number of Protected Territories you purchase.

The additional expenditures are as follows:

| # of Territories | Additional Funds   |
|------------------|--------------------|
| 2 - 3            | \$12,000 -\$50,000 |

You will only be required to purchase or pay for a single Opening Package, Initial Inventory Package, and Equipment Package regardless of the number of Protected Territories you purchase. Please review the Explanatory Notes following Charts 7(A) and 7(B) for additional information, as well as the Multi- Unit Addendum attached as Exhibit C.

We only require you to attend, and successfully complete, our Initial Training Program once in connection with the purchase of multiple Heroes Lawn Care Protected Territories. We reserve the right to require you to invest in additional infrastructure and/or equipment and staffing requirements, as may be set forth more specifically in the Operations Manual, to ensure adequate brand servicing in the Protected Territory.

3. Initial Investment. These estimates are based on our experience in offering and selling franchises since 2020, as well as the experience of our predecessor and estimates we have received from third-party vendors.

## **ITEM 8**

### **RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES**

You must operate your Heroes Business in conformance with our methods, standards, and specifications, which we prescribe in our proprietary and confidential operations Manual (the “Operations Manual”), and various other confidential manuals, writings, and other information prepared by us for your use in operating a Heroes Business which are provided in the Operations Manual or communicated to you in writing or other means of communication. We may periodically change our standards and specifications at our sole discretion, and you must comply with all changes.

1. Approved Products and Services

All vehicles, supplies, equipment and inventory used by you in the Heroes Lawn Care Business must meet our then-current System standards and specifications, including but not limited to branding requirements (including color and label requirements) that comply with our then-current standards and specifications, which we will establish and modify at our discretion. You may incur an increased cost to comply with such changes at your own expense.

We reserve the right to require you to purchase any of the items necessary to establish and operate your Heroes Lawn Care Business in accordance with our standards and specifications and/or from

an Approved Supplier, from us, an affiliate, or our designated vendors and suppliers.

You must offer for sale all products and services which we prescribe and only those products and services which we prescribe. You may not offer any other products or services for sale without having received our prior written authorization. You must always maintain sufficient levels of inventory as specified in the Operations Manual, to adequately satisfy consumer demand. You must offer, use, and sell all private label products which we may now or in the future designate for sale by System franchisees. Some suppliers may provide us with test equipment for use in our training center, advertise in our newsletters, and may also sponsor events and/or rent booth space at our Annual Conference or regional meetings.

## 2. Designated and Approved Suppliers

As of the date of this Disclosure Document, we, or our affiliates, are the Approved Supplier for certain services, supplies, equipment, and inventory required for the establishment and operation of your Heroes Lawn Care Business. We reserve the right to require you to purchase or lease certain goods or services from designated vendors or Approved Suppliers, which may include us or an affiliate, and/or to negotiate arrangements, or modify the structure, terms, or prices of such arrangements, with these designated vendors or Approved Suppliers, which may be us or an affiliate, including service requirements for our franchisees, prices, and terms, for the benefit of the franchisees, as well as rebates.

You must purchase your Initial Inventory from our Approved Suppliers or one of our Designated Vendors (as we designate). Please see Item 7 for a description of the Initial Inventory.

You must purchase your initial vehicles, and certain other equipment, tools, and supplies, from one of our designated vendors or Approved Suppliers, which may be us or an affiliate. We strongly recommend and expect that you enter into a financing or leasing arrangement with a third party for your vehicles and certain other equipment, tools, and supplies you must procure for the operation of your Heroes Lawn Care Business, and your payments made in connection with these financed or leased items will be paid to that third-party financing/leasing provider and not us or an affiliate.

As of the issuance date of this Disclosure Document, we and/or our affiliates are also the only Approved Suppliers for the following goods and services: (i) Brand Marketing Fee; (ii) Tuition Fee; (iii) ZeePartnerships Fee; and (iv) all sales materials and merchandise bearing the Proprietary Marks.

Following your initial purchase of the aforementioned items from us, you must purchase merchandise with our Proprietary Marks from us, an affiliate, or our designated vendor.

Recognizing that preservation of the System depends upon product and service uniformity and the maintenance of our trade dress, you must purchase those certain goods, services, furnishings, fixtures, computer hardware and software, including CRM software and Microsoft Office 365 accounts with support for applications such as Outlook email, OneDrive file sharing, and Teams communication tools, and other equipment, tools, supplies, and inventory, from us or from approved or designated suppliers that we will specify, from time to time, in the Operations Manual and otherwise in writing (each an "Approved Supplier"). We, our affiliates or a designated third party may be one of several, or the only, Approved Supplier of any particular good or service. We reserve the right to require you to purchase any products and services, including equipment, supplies, computer hardware and software, directly from us or our affiliate. We and our affiliates have the right to realize a profit or otherwise derive revenue on any products or services that we,

our affiliates, or our Approved Suppliers supply and/or provide to you.

We may establish business relationships, from time to time, with suppliers who may produce and/or provide certain goods or services that you are required to purchase from only that supplier (each a “System Supplier”). These System Suppliers may provide, among other things, supplies, fixtures, technology, software, and equipment, all in accordance with our proprietary standards and specifications or private label goods that we have authorized and prescribed for sale by System Heroes Lawn Care Businesses. You recognize that such products and services are essential to the operation of your Heroes Lawn Care Business and to the System generally. Your failure to pay System Suppliers may interfere with such suppliers’ willingness to supply the System and may result in other System Heroes Lawn Care Businesses’ inability to obtain a product or an ability to obtain a product only on less favorable credit terms. Accordingly, you must pay System Suppliers as and when due. You must use products purchased from Approved Suppliers solely in connection with the operation of your Heroes Lawn Care Business and not for any competitive business purpose.

3. Ownership Interest in Approved Suppliers / Revenue Derived from Franchise Purchases and Leases

Our officers Josh Skolnick and Zach Beutler own interests in us. Officers Josh Skolnick, Zach Beutler, Mike Marlow, and Taylor Olberding, own interests in certain of the affiliates listed in Item 1 of this Disclosure Document. Other than these ownership interests, as of the issuance date of this Disclosure Document, neither we, our affiliate nor any of our officers currently own an interest in any of our other Approved Suppliers.

We and our affiliates may derive revenues from required purchases and leases by franchisees as well as in the form of rebates or marketing allowances paid to us or our affiliates by Approved Suppliers that we require you to use. As of the issuance date of this Disclosure Document, our affiliate HPB Procurement has negotiated arrangements on our behalf with Approved Suppliers pursuant to which these suppliers pay our affiliate HPB Procurement certain rebates ranging from \$395 to \$11,879, determined on the basis of either number of units of required products purchased, new accounts established, or a percentage of total value of sales orders of required purchases on account of franchisee purchases. During our fiscal year ended December 31, 2023, our affiliate HPB Procurement derived \$1,420,389, or 100% of HPB Procurement’s total revenues for rebate income of \$1,420,389 on account of required franchisee purchases for us and our affiliates, of which \$9,460.79 was allocated to us in 2023. We and our affiliates reserve the right to negotiate arrangements with these Approved Suppliers including service requirements for our franchisees, prices, and terms, for the benefit of the franchisees, as well as rebates.

Your obligations to purchase or lease certain products or services from us, our affiliates and/or our Approved Suppliers, and to purchase or lease goods, services, supplies, fixtures, equipment, computer hardware and software, training and real estate that meet our specifications, are considered “Required Purchases. We estimate that your Required Purchases will account for approximately 77% to 86% of your total costs incurred in establishing your Heroes Lawn Care Business, and approximately 64% to 66% of your ongoing costs to operate the Heroes Lawn Care Business after the initial start-up phase.

We have the sole right, exercisable at any time and upon notice, to designate a vendor or supplier, which may include one of our affiliates, from whom you must purchase all insurance policies required by Franchisor to operate the Heroes Lawn Care Business.

We and our affiliates reserve the right to derive revenue from the Required Purchases you make

from us and our affiliates, as well as purchases or leases made from or by our designated and Approved Suppliers.

As we are a newly formed entity, neither we nor any affiliate has derived any revenue from our franchisees' required purchases or lease as of the issuance date of this Disclosure Document.

#### 4. Alternative Product or Supplier Approval

If you wish to purchase any unapproved item, including inventory, and/or acquire approved items from an unapproved supplier or provider, you must provide us the name, address and telephone number of the proposed supplier or provider, a description of the item you wish to purchase, and the purchase price of the item, if known. At our request, you must provide us, for testing purposes, a sample of the item you wish to purchase. We are not required to approve any particular product or supplier. We may base our approval of any such proposed item or supplier on considerations relating not only directly to the item or supplier/provider itself, but also indirectly to the uniformity, efficiency, and quality of operation we consider necessary or desirable in our System as a whole, as well as the maintenance of our Confidential Information, in our sole discretion.

We have the right to receive payments from suppliers on account of their dealings with you and other Heroes Lawn Care Businesses and to use all amounts we receive without restriction (unless instructed otherwise by the supplier) for any purposes we deem appropriate. We are not required to approve an unreasonable number of suppliers or providers for a given item if we believe that such approval may result in higher costs or prevent the effective or economical supervision of approved suppliers or providers.

You, or the proposed supplier or provider, must advance us our reasonable costs we estimate we will incur in connection with inspecting the alternate supplier or provider, its facilities and/or the previously non-approved item(s) you propose prior to any purchase. If the costs we incur are more than the amount you advanced, then we may withdraw additional funds through the EFT Program from your designated bank account for the difference; or if the actual amount we incur is less than the amount of the advancement, then we will credit the excess amount to the payment of your future obligations.

We will use reasonable efforts to notify you in writing if your request is approved or denied within 30 days of: (i) our receipt of all supporting information from you regarding your request; and (ii) our completion of any necessary inspection or testing associated with your request. If we do not provide written approval within this period, then your request will be deemed denied. We may, but are not required to, provide your proposed supplier or provider with our specifications for the item that you wish the third-party to supply, provided that third-party executes our required non-disclosure agreement form. Each proposed supplier or provider that we approve of must comply with our requirements regarding insurance, indemnification, and non-disclosure. If we approve any supplier or provider, you may enter supply contracts or other agreements with that third party, but under no circumstances will we guarantee your performance of any such supply contract or other agreement.

We may re-inspect and revoke our approval of particular products or suppliers/providers if we determine that such products or suppliers no longer meet our standards, in our sole discretion. Once you receive written notice from us that we have revoked our approval, you must immediately cease purchasing products from that supplier or provider.

We do not provide any material benefit to you if you buy from sources we approve, but we may

default you under (or terminate) your Franchise Agreement, or otherwise deny your request to enter into or renew these agreements, based on your failure to make required purchases from our Approved Suppliers or otherwise in accordance with our standards and specifications.

5. Approved Location

You must operate the Heroes Lawn Care Business from an approved facility that meets our current standards and specifications (the “Approved Location”). You may use either a home office or leased commercial property as your Approved Location, however, if you elect to utilize a leased commercial property as your Approved Location, such proposed location must: (i) be secured within ninety (90) days after the date of execution of the Franchise Agreement; (ii) be located in a Protected Territory; (iii) be approved and consented to by Franchisor in writing, prior to execution of any lease thereon; and (iv) meet our current standards and specifications, including, but not limited to, square footage, design, layout, signage, equipment and inventory storage. The factors we consider in approving your location include but are not limited to: (i) the type of commercial space; (ii) the geographic location of the space and whether it is centrally located within your Protected Territory; (iii) whether there is enough space for office and storage; and (iv) whether the terms of the lease are favorable.

We may also condition our approval of your lease upon, among other conditions, execution of a collateral assignment of lease (which is attached to the Franchise Agreement as Exhibit F) by you and your landlord, if any, under which your landlord shall grant us the rights to assume your rights and obligations under your lease in the event that you breach your lease agreement or your Franchise Agreement is terminated or expires. You must continuously maintain an Approved Location throughout the Term of the Franchise Agreement without interruption. You may not relocate the Heroes Lawn Care Business without our prior written consent.

6. Advertising and Promotional Materials

We must approve all self-generated or non-approved third-party advertising materials prior to publication or use.

7. Insurance

You must purchase and maintain, at your own expense, the types and minimum amounts of insurance coverage and bonds we specify for Heroes Lawn Care Businesses. You must purchase the required insurance from our designated vendor at least 30 days before opening your Heroes Lawn Care Business or upon signing a lease for the Approved Location or commercial office or warehouse, if any, whichever is earlier. The limits described in the paragraph below are the minimum amounts that you are required to purchase. You must carry insurance required by the lease of your Approved Location or commercial office or warehouse, if any, by any of your lenders or equipment lessors, and such Worker’s Compensation Insurance as may be required by applicable law. If you sign a lease for the Approved Location or commercial office or warehouse, if any, or any agreement that requires a higher amount than provided below, then you must obtain the higher level of coverage under the terms of the lease or agreement. However, if you sign a lease for the Approved Location or commercial office or warehouse or any agreement that does not require the minimum coverage set forth below, you must still purchase and maintain insurance that meet our requirements.

The paragraph below sets out our current required and recommended insurance coverage as of the date of this Disclosure Document, which are subject to change:

(i) Commercial General Liability insurance in the amount of \$1,000,000 per occurrence and \$2,000,000 aggregate limit per location, which will include products and completed operations coverage, personal and advertising injury, fire damage liability and medical payments coverage; and it will be provided on an occurrence form. Also, the Contractor's Pollution and Professional Liability policies may be combined with the Commercial General Liability policy; (ii) Automobile Liability and Physical Damage insurance in the amount of \$1,000,000 Combined Single Limit coverage for all owned, non-owned and hired vehicles and include physical damage coverage with deductibles not higher than \$1,000 for comprehensive and collision damage; (iii) Contractor's Equipment Floater insurance in the amount of to cover the mobile equipment used in your franchised business; (iv) Employment Practices Liability insurance in the amount of \$250,000 aggregate including third party endorsement and naming franchisor as Co-Defendant; (v) Workers' Compensation and Employer's Liability statutory coverage and Employer's Liability insurance in the amount of \$1,000,000 by accident, \$1,000,000 by disease-policy limit, \$1,000,000 by disease each accident; (vi) Contractor's Professional Liability insurance in the amount of \$1,000,000 to cover errors and omissions claims; (vii) Property Insurance for one hundred percent (100%) of the replacement cost of your business personal property; and, notwithstanding the foregoing; and (viii) Umbrella Liability insurance to be excess over Commercial General Liability, Automobile Liability and Employer's Liability; and (ix) Pesticide and Herbicide Applicator insurance, including Pesticide Applicator Pollution Liability coverage, in the amount of \$1,000,000. We reserve the right to increase or modify the insurance coverage requirements and/or require different or additional kinds of insurance for which you will comply upon written notice from us.

We must approve all insurance carriers in advance and in writing. Our acceptance of an insurance carrier does not constitute our representation or guarantee that the insurance carrier will be capable of meeting claims during the term of the insurance policy.

Each of your insurance policies must be written by a carrier with an industry rating of A-VII or better as reported in the most recent edition of A.M. Best's Insurance Reports, must name us, our subsidiaries, affiliates, and respective officers, directors, members, shareholders and employees as additional insureds, and must not have deductibles, exclusions or co-insurance that are unacceptable to us, in our sole discretion. Each insurance policy must contain an express waiver by the insurance company of subrogation rights in favor of us, our affiliates, successors, assigns and any party we designate and will be primary and non-contributory to any insurance we might carry. All insurance policies you hold will be primary and non-contributory to any policy or policies held by us or our affiliates. Each insurance policy will list us as an additional insured except the Employment Practices Liability policy will provide us coverage. The Employment Practices Liability policy is required to have an endorsement as listed on Form CG 20 29 or its equivalent and must name franchisor as Co-Defendant.

At least 30 days prior to opening your Heroes Lawn Care Business, you must provide us with certificates of insurance demonstrating that you have met the requirements. At least 10 days before expiration of a policy, you must furnish evidence of renewal or replacement insurance. If you do not obtain the required coverage, we have the right (but no obligation) to obtain insurance on your behalf. If we do so, you must reimburse us for the cost of insurance, plus a reasonable fee for our services. All insurance policies you hold will be primary to any policy or policies held by us or our affiliates.

Additionally, you agree not to permit any third-party subcontractor to perform any work or offer any services on your behalf unless such subcontractor maintains insurance coverage in such amounts and types as we require you to maintain, with the specific addition that subcontractors cannot exclude principals from its workers' compensation coverage and that liability policies name

us and our affiliates as additional insured parties. You agree to maintain evidence that such insurance by your subcontractors is in effect and to provide such proof of insurance as we may require, in our sole discretion, from time to time.

We have the sole right, exercisable at any time and upon notice, to designate a vendor or supplier, which may include one of our affiliates, from whom you must purchase all insurance policies required by us to operate the Heroes Lawn Care Business.

8. Computer Hardware and Software

You must purchase any computer hardware, software and peripherals that meet our System standards and specifications. Please see Item 11 of this Disclosure Document for additional information regarding our computer hardware and software purchasing requirements.

9. Purchasing and Distribution Cooperatives; Rebate Programs

We reserve the right to participate in certain purchasing or distribution cooperatives; and we reserve the right to establish these types of cooperatives in the future. We, or our affiliates, may negotiate certain purchase arrangements (including price terms) for the purchase of certain items with suppliers for the benefit of franchises. There are currently no purchasing or distribution cooperatives for Heroes Lawn Care Businesses.

We and/or our affiliates and/or designated suppliers (as we designate or authorize) reserve the right to establish rebate programs for certain purchases of certain products and/or services, and/or in connection with use of our approved suppliers or designated vendors (the “Rebate Program”) which may include discounted pricing, special terms, rebates, or other incentives or benefits (individually and collectively, the “Rebate”). We, and/or our affiliates, and/or third party suppliers reserve the right to (but are not contractually required to) establish and offer you an opportunity to participate in one or more Rebate Programs and to condition your participation in any such Rebate Program on, among other conditions we may designate, your: (i) meeting certain eligibility requirements; (ii) execution of a designated form of Rebate Program participation agreement or amendment, which may include, among other terms, a general release of claims you, your owners and/or affiliates may have against us and/or any of our affiliates, owners, employees, officers, directors, successors and/or assigns; and (iii) compliance with purchasing requirements. We, our affiliates and third-party suppliers are not required to establish or offer Rebate Programs but may do so at any time. Additionally, if established, we, our affiliates and third-party suppliers reserve the right to discontinue or terminate any Rebate Program at any time effective on notice to you. We, and/or our affiliates, may derive revenue, material consideration and/or receive a commission or fee in connection with any Rebate Program.

As of the date of this Disclosure Document we have not received any revenues from any Rebate Program.

Recognizing that preservation of the System depends upon product and service uniformity and the maintenance of our trade dress, you must purchase those certain goods, services, furnishings, fixtures, computer hardware and software, including CRM software and Microsoft Office 365 accounts with support for applications such as Outlook email, OneDrive file sharing, and Teams communication tools, and other equipment, tools, supplies, and inventory, from us or from approved or designated suppliers that we will specify, from time to time, in the Operations Manual and otherwise in writing (each an “Approved Supplier”). We, our affiliates or a designated third party may be one of several, or the only, Approved Supplier of any particular good or service. We reserve

the right to require you to purchase any products and services, including equipment, supplies, computer hardware and software, directly from us or our affiliate. We and our affiliates have the right to realize a profit or otherwise derive revenue on any products or services that we, our affiliates, or our Approved Suppliers supply and/or provide to you.

**ITEM 9**  
**FRANCHISEE'S OBLIGATIONS**

The table lists your principal obligations under the Franchise Agreement and other agreements. It will help you find more detailed information about your obligations in these agreements and in other items of this Disclosure Document.

| Obligation                                                   | Section in Franchise Agreement               | Section in Multi-Unit Addendum | Item of Disclosure Document |
|--------------------------------------------------------------|----------------------------------------------|--------------------------------|-----------------------------|
| A. Site selection and acquisition/lease                      | 7.1                                          | Not Applicable                 | Items 7, 8, 11 and 12       |
| B. Pre-opening purchases/ leases                             | 7.1, 7.3, 7.4, 7.8, and 7.11                 | 4                              | Items 7 and 8               |
| C. Site development and other pre-opening requirements       | 7.1 and 9                                    | Not Applicable                 | Items 6, 7, 8 and 11        |
| D. Initial and ongoing training                              | 7.2 and 8                                    | 2                              | Items 6 and 11              |
| E. Opening                                                   | 7.3                                          | Not Applicable                 | Item 11                     |
| F. Fees                                                      | 2.2.9, 3, 12.3, 14.3.2.7, 14.3.2.8, and 22.8 | 3                              | Items 5, 6, 7, and 11       |
| G. Compliance with standards and policies/ operations manual | 6, 7.4 through 7.10, 7.14, 7.15 and 7.17     | Not Applicable                 | Items 8 and 11              |
| H. Trademarks and proprietary information                    | 4, 5, 7.8 and 7.14                           | Not Applicable                 | Items 13 and 14             |
| I. Restrictions on products/ services offered                | 1.2 through 1.7, 7.4 and 7.5                 | Not Applicable                 | Items 8, 12 and 16          |
| J. Warranty and customer service requirements                | 7.18 and 7.19                                | Not Applicable                 | Items 15 and 16             |
| K. Territorial development and sales quotas                  | Not Applicable                               | Not Applicable                 | Items 12 and 17             |
| L. Ongoing product/ service purchases                        | 7.4 and 7.5                                  | Not Applicable                 | Items 8 and 11              |
| M. Maintenance, appearance and remodeling requirements       | 7.1.2, 7.15, and 7.17                        | Not Applicable                 | Items 6, 7, 8 11, and 12    |
| N. Insurance                                                 | 9                                            | Not Applicable                 | Items 6, 7 and 8            |
| O. Advertising                                               | 12                                           | Not Applicable                 | Items 6 and 11              |
| P. Indemnification                                           | 13.2                                         | Not Applicable                 | Item 6                      |
| Q. Owners' participation/ management/ staffing               | 7.6.3 through 7.6.5, and 7.10                | 5                              | Items 11 and 15             |

|                             |               |                |                |
|-----------------------------|---------------|----------------|----------------|
| R. Records and reports      | 10 and 11     | Not Applicable | Item 6         |
| S. Inspections and audits   | 7.7 and 11    | Not Applicable | Items 6 and 11 |
| T. Transfer                 | 14            | Not Applicable | Item 17        |
| U. Renewal                  | 2.2           | Not Applicable | Item 17        |
| V. Post term obligations    | 16.1 and 17.2 | Not Applicable | Item 17        |
| W. Noncompetition covenants | 17            | Not Applicable | Item 17        |
| X. Dispute Resolution       | 18            | Not Applicable | Item 17        |

## **ITEM 10**

### **FINANCING**

We may, in limited circumstances and at our option, but under no circumstances are we obligated to, finance a portion of your Initial Franchise Fee, up to sixty percent (60%) of the Initial Franchise Fee for the purchase of your second (2<sup>nd</sup>) Protected Territory and up to eighty percent (80%) of the Initial Franchise Fee for the purchase of your third (3<sup>rd</sup>) Protected Territory, up to a maximum of \$52,000 (the “Maximum Amount”). Our decision to finance a portion of your Initial Franchise Fees for the purchase of your second (2<sup>nd</sup>) or third (3<sup>rd</sup>) Protected Territory will be based, in part, on your creditworthiness, the collateral you have available to secure the financing and our then-current financing policies. We do not offer financing of the Initial Franchise Fee for the purchase of your first (1<sup>st</sup>) Protected Territory.

If you wish to finance a portion of your Initial Franchise Fee up to the Maximum Amount, and we agree to provide such financing, you must sign a Secured Promissory Note and General Security Agreement substantially in the form of Exhibit J to the Franchise Agreement. If you are a corporation or limited liability company, all of the franchisee’s owners must personally guarantee the obligations of the corporation or limited liability company (as applicable), a Personal Guarantee of Corporate Obligations substantially in the form of Exhibit A to the Franchise Agreement. The Secured Promissory Note obligates you to pay us the amount of your Initial Franchise Fee that we agree to finance, plus interest at the rate set forth below, plus any fees set forth in the Secured Promissory Note. The General Security Agreement grants us a security interest in substantially all of your assets, including after acquired property, to secure your payments under the Secured Promissory Note, pursuant to which we will file a UCC financing statement with the appropriate governmental authority. Under the terms of the Secured Promissory Note, you agree to waive your right to notice of a collection action and to assert any defenses to collection against us. You may prepay the principal amount of the Secured Promissory Note at any time without prepayment penalty. All franchisees approved for financing agree to the same financing terms for the portion of the Initial Franchise Fee that is financed.

The terms under which we may finance a portion of your Initial Franchise Fee include:

| Item Financed                                       | Amount Financed         | Term (months)   | Rate of Interest Plus Finance Charge   | Monthly Payment | Prepay Penalty | Liability Upon Default                                                                                              | Loss of Legal Right |
|-----------------------------------------------------|-------------------------|-----------------|----------------------------------------|-----------------|----------------|---------------------------------------------------------------------------------------------------------------------|---------------------|
| Initial Franchise Fee—<br>2 <sup>nd</sup> Territory | Up to 60%<br>(\$24,000) | Up to 36 Months | Prime Rate<br>(defined in Note 1) + 2% | Variable        | None.          | Lose franchise / balance of loan accelerated upon default / attorney fees, and costs of enforcement.<br>See Note 2. | See Note 2.         |
| Initial Franchise Fee—<br>3 <sup>rd</sup> Territory | Up to 80%<br>(\$28,000) | Up to 36 Months | Prime Rate<br>(defined in Note 1) + 2% | Variable        | None.          | Lose franchise / balance of loan accelerated upon default / attorney fees, and costs of enforcement.<br>See Note 2. | See Note 2.         |

**Notes:**

1. “Prime Rate” means the U.S. prime interest rate as published in The Wall Street Journal on the date immediately preceding the date of execution of the Franchise Agreement, or if not published on such date, the most recent such rate previously published in The Wall Street Journal.
2. Potential Liabilities Upon Default: If you do not pay on time, we can call the loan and demand immediate payment of the full outstanding balance and obtain court costs and attorneys’ fees if a collection action is necessary. We also have the right to terminate your Franchise Agreement if you do not make your note payments on time. If your Franchise Agreement is terminated, you will lose your right to operate the Franchised Business and will be responsible for complying with all post-termination obligations under the Franchise Agreement, including payment of lost future royalty fees and any and all damages associated with the termination, including attorney’s fees and costs of enforcement. You waive your rights to notice of a collection action and to assert any defenses to collection against us. We may discount the Secured Promissory Note to a third party who may be immune under the law to any defenses to payment you may have against us. If we elect to offer financing of the Initial Franchise Fee to franchisees, we expect that all franchisees approved for financing must agree to the same financing terms disclosed in this Item 10.

Currently, we have no practice or intent of selling, assigning, or discounting to a third party any note, contract or other instrument that you execute, although we reserve the right to do so. We and our affiliates do not receive any direct or indirect payments from any person for the placement of financing.

Except as described above, we do not offer direct or indirect financing. We do not guarantee your note or any other obligation.

**ITEM 11**  
**FRANCHISOR'S ASSISTANCE, ADVERTISING, COMPUTER SYSTEM AND TRAINING**

Except as listed below, we are not required to provide you with any assistance.

A. Pre-Opening Obligations

Before you open your Heroes Lawn Care Business, we, an affiliate, or our designee will provide you with the following assistance:

1. Define your Protected Territory. (Franchise Agreement, Section 1.2).
2. Provide you the Opening Package upon your payment of the required fees. (Franchise Agreement, Sections 3.5 and 6.2)
3. Provide you with our list of all other Approved Products and Services, items and equipment needed to open your Heroes Lawn Care Business, along with our proprietary list of Approved Suppliers for those items (as applicable) (Franchise Agreement, Sections 6.2).
4. Provide you access to our confidential Operations Manual and grant you access to our Intranet System, which includes access to our confidential and proprietary information, including our standards and specifications. You must operate the Heroes Lawn Care Business in accordance with the Operations Manual and all applicable laws and regulations. The Operations Manual may be amended or modified to reflect changes in the System. You must keep the Operations Manual confidential and current and may not copy any part of any Operations Manual without our consent. (Franchise Agreement, Section 6.1). The table of contents for our Operations Manual as of the Issue Date of this Disclosure Document is attached as Exhibit G and currently the Operations Manual has 536 pages.
5. Provide you and two (2) additional individuals, one of which must be your general manager or Designated Manager, with our Initial Training Program, that you must attend and complete to our satisfaction, in accordance with the Initial Training Program chart below. (Franchise Agreement, Section 8.1).
6. Provide advice and guidance, as we deem necessary in our sole discretion, in preparing to open your Heroes Lawn Care Business, including standards and procedures for obtaining inventory and supplies, providing approved services, advertising and promoting the business and otherwise operating the Heroes Lawn Care Business during the start-up phase. (Franchise Agreement, Sections 6.1 and 8.1).
7. Provide you with a dedicated phone number and email accounts which you must use in connection with your Heroes Lawn Care Business and in all marketing items. (Franchise Agreement, Section 7.11).
8. Provide you with assistance in coordinating brand optimization and the other pre-opening and opening services as we deem appropriate in our discretion. (Franchise Agreement, Section 3.6).

B. Training

You (or your operating principal if you are an entity) and up to two (2) additional attendees, one of whom must be your general manager or Designated Manager, for a total of three (3) attendees, must

attend and successfully complete our Initial Training Program to our satisfaction prior to commencing operations of your Heroes Lawn Care Business and commence operating within 180 days of signing the Franchise Agreement. You must pay us our then current Tuition Fee for attendance to the Initial Training Program. As of the date of this Disclosure Document, the current Tuition Fee for the Initial Training Program is \$4,995. The Tuition Fee covers the costs of training, lodging, and certain meals during the Initial Training Program, however, the Tuition Fee does not include travel expenses, meals outside of the formal Initial Training Program hours, and other living or miscellaneous expenses you may incur during the time of training. The Initial Training Program, as provided below, and is conducted at our facility in Omaha, Nebraska (or other facility that we may designate). If the franchisee is a business entity, each franchise owner must attend and successfully complete the Initial Training Program. The primary materials used in connection with the Initial Training Program are contained in our Operations Manual, and we reserve the right to supplement and modify any training materials as we deem necessary in our sole discretion. (Franchise Agreement, Section 8.1). We reserve the right to substitute any in-person training for virtual training at our discretion.

### INITIAL TRAINING PROGRAM

| Initial Training Schedule                       | Classroom-Corporate (Hours) | On the Job-Your Territory (Hours) | Location  |
|-------------------------------------------------|-----------------------------|-----------------------------------|-----------|
| Introductions & History of the Heroes Lawn Care | 1                           | 0                                 | Omaha, NE |
| Pre-Launch Manual Review/Questions              | 1                           | 0                                 | Omaha, NE |
| Personnel/Human Resources/Staffing              | 2                           | 0                                 | Omaha, NE |
| Marketing of Your Heroes Lawn Care Business     | 2                           | 0                                 | Omaha, NE |
| Operations Software                             | 5                           | 4                                 | Omaha, NE |
| Daily Office Operations: Scheduling, Material   | 4                           | 4                                 | Omaha, NE |
| Daily Field Operations: In-Home Sales,          | 6                           | 4                                 | Omaha, NE |
| Daily Field Operations: Estimating, Insurance,  | 6                           | 4                                 | Omaha, NE |
| Customer Service and Warranty                   | 2                           | 0                                 | Omaha, NE |
| Accounting, KPI's, Royalty Reporting            | 2                           | 0                                 | Omaha, NE |
| Final Review and Open Questions & Answers       | 1                           | 0                                 | Omaha, NE |
| <b>TOTAL HOURS</b>                              | <b>32</b>                   | <b>16</b>                         |           |

The subjects taught and the time periods allocated for each subject may vary based on the experience of the people being trained. We intend to offer initial training classes each month.

You and your attendees (if applicable) are all responsible for all personal expenses in connection with all training programs, including costs and expenses for travel expenses, meals outside of the formal Initial Training Program hours, and other living or miscellaneous expenses you may incur during the time of training, including employee wages incurred during training and employee benefits. In addition to these costs and expenses, you will also be responsible for paying an additional fee of \$2,500 per attendee for the Initial Training Program for: (i) any individuals other than you and the two (2) additional representatives of your Heroes Lawn Care Business that attend the Initial Training Program; and (ii) any replacement personnel that we may require attend our Initial Training Program. (Franchise Agreement, Section 8.1). We may also offer additional or refresher training and continuing education from time to time. Some of the additional/refresher training and/or continuing education may be mandatory, and some may be optional. These courses may be conducted digitally online, at our facility in Omaha, Nebraska or at any other location that we designate. We may charge you and any others who attend this training or continuing education courses our then-current Assistance Training Fee for this type of training/education. As of the date of this

Disclosure Document, the current Assistance Training Fee is \$500 per person per day. You and your attendees (if applicable) are responsible for all personal expenses in connection with all training programs, including costs and expenses for transportation, lodging, meals, employee wages incurred during training, and employee benefits. (Franchise Agreement, Section 8.2).

Our training managers and their years of experience within the industry and with us are listed below, but we reserve the right to substitute instructors and use various of our and our affiliate’s personnel, as well as existing franchisees, to provide instruction. Our training managers may utilize other employees to assist them with all aspects of training. Failure to complete initial training to our satisfaction within the applicable period may result in termination of the Franchise Agreement. (Franchise Agreement, Section 8.1).

| <b>INSTRUCTOR</b> | <b>SUBJECTS TAUGHT</b>                                      | <b>YEARS OF EXPERIENCE IN THE INDUSTRY</b> | <b>YEARS OF EXPERIENCE WITH FRANCHISOR</b> |
|-------------------|-------------------------------------------------------------|--------------------------------------------|--------------------------------------------|
| Kevin Jones       | Financial Education, Accounting, Key Performance Indicators | 37                                         | 1                                          |
| Joe Moore         | Estimating, Material Ordering, Scheduling Software/POS/CRM  | 10                                         | 2                                          |
| Nels Peterson     | Business Management                                         | 30                                         | 1                                          |

We will train any additional or replacement personnel, subject to the availability of our personnel, digitally online, at our corporate headquarters, or any other location we may select. We reserve the right to charge our then-current training Assistance Training Fee. (Franchise Agreement, Section 8.1). As of the date of this Disclosure Document, the current Assistance Training Fee is \$500 per person per day. You may only use the training materials we provide you with to train your other employees. We will provide updated training materials to you as we develop them. All training materials we provide you with will remain our property, and you agree not to challenge our or our affiliates’ title or rights in or to the training materials. You may not make any disclosure, duplication, or other unauthorized use of any portion of the training materials. (Franchise Agreement, Section 8.1).

**C. Site Selection Assistance**

1. You must operate the Heroes Lawn Care Business from an approved facility that meets our current standards and specifications (the “Approved Location”). You may use either a home office or leased commercial property as your Approved Location, however, if you elect to utilize a leased commercial property as your Approved Location, such proposed location must: (i) be secured within ninety (90) days after the date of execution of the Franchise Agreement; (ii) be located in a Protected Territory; (iii) be approved and consented to by Franchisor in writing, prior to execution of any lease thereon; and (iv) meet our current standards and specifications, including, but not limited to, square footage, design, layout, signage, equipment and inventory storage. The factors we consider in approving your location include but are not limited to: (i) the type of commercial space; (ii) the geographic location of the space and whether it is centrally located within your Protected Territory; (iii) whether there is enough space for office and storage; and (iv) whether the terms of the lease are favorable. We may also condition our approval of your lease upon, among other conditions, execution of a collateral assignment of lease (which is attached to the Franchise Agreement as Exhibit F) by you and your landlord, if any, under which your landlord shall grant us the rights to assume your rights and obligations under your lease in the event that you breach your lease agreement or your Franchise Agreement is terminated or expires. You must continuously maintain an Approved

Location throughout the Term of the Franchise Agreement without interruption. You may not relocate the Heroes Lawn Care Business without our prior written consent.

2. We may (but are under no obligation to): (i) provide you with standards and/or guidelines for your office or warehouse, if any; and/or (ii) otherwise assist you in locating an office or warehouse, if any, to operate your Heroes Lawn Care Business (Franchise Agreement, Section 1.3).
3. If you elect to utilize a leased commercial property as your Approved Location, and such proposed location has not been approved as of date of execution of the Franchise Agreement, we will enter into our prescribed form of Site Selection Addendum (as attached as Exhibit E to the Franchise Agreement), the terms of which will govern the parties' site selection obligations.
4. We estimate that it will take between 90 and 120 days for you to commence operations of your Heroes Lawn Care Business and complete our Initial Training Program and otherwise comply with all your other pre-opening obligations under your Franchise Agreement. The actual length of this period will depend upon factors such as whether you can acquire acceptable financing arrangements, our training schedules, and time necessary to obtain zoning permits, licenses, and variances in your area. You must successfully comply and complete all your pre-opening obligations and open your Heroes Lawn Care Business within 180 days of executing your Franchise Agreement or we may terminate your Franchise Agreement upon notice to you. (Franchise Agreement, Sections 7.3 and 15.2.25).

#### D. Post-Opening Obligations

After you open your Heroes Lawn Care Business, we, or our affiliate or designee, will provide you with the following assistance:

1. We may schedule, and require you, your general manager or Designated Manager (if applicable), estimators, installers, and other employees to attend, additional or remedial training courses. (Franchise Agreement, Sections 6.4 and 6.5). We may charge you our then-current Assistance Training Fee, which, as of the date of this Disclosure Document, is \$500 per person per day, for you and any other persons that attend such additional or refresher training, and you will be solely responsible for any and all expenses associated with such training except as provided herein (including transportation, certain meals, living expenses, employee wages incurred during training, and employee benefits). We will provide this training to you and your employees digitally online; at our corporate headquarters or other training facility we designate. (Franchise Agreement, Section 8.2).
2. We may also provide you with remedial training if we determine, in our sole discretion after conducting an audit or inspection of your Heroes Lawn Care Business, that you are not complying with our System standards and specifications. The purpose of remedial training is to get you back on track and in compliance with our standards and specifications. (Franchise Agreement, Section 8.2).
3. Upon your request, or as we deem necessary in our sole discretion, we may provide on-site training or consultation at the location of your Heroes Lawn Care Business, subject to the availability of our personnel. If we provide such assistance, you will be solely responsible for paying us our then-current Assistance Training Fee, which is presently between \$500 per person per day, as well as any expenses we incur in providing such assistance. (Franchise Agreement, Section 8.3).

4. We may, as we deem necessary in our sole discretion, modify and update the System and Operations Manual, including any standards and specifications, and provide you with updated lists of: (i) Approved Products and Services; (ii) Approved Suppliers; and (iii) items you must purchase in accordance with our System standards and specifications (i.e., equipment, fixtures, inventory, and supplies). (Franchise Agreement, Section 6.1)
5. Provide you with our list of all other Approved Products and Services, items and equipment, tools, supplies, and other items we require you to use in connection with the operation of your Heroes Lawn Care Business, along with our proprietary list of Approved Suppliers or sources of supply for those items (as applicable). (Franchise Agreement, Section 6.2)
6. We and/or our affiliate or designated vendor have established and may operate a Call Center which will field all calls and manage prospective and existing Heroes Lawn Care customers and route/assign work orders/inquiries as we deem necessary in our sole discretion. We and our affiliates or designated vendor reserve the right to discontinue the Call Center at any time. (Franchise Agreement, Sections 6.6).
7. We and our affiliates reserve the right to establish, administer and maintain the Brand Fund as described in further detail below. (Franchise Agreement, Section 12.3).
8. You may only offer for sale all products and services which we prescribe, and only those products and services. You must offer, use, and sell all private label products that we may now, or in the future, designate for sale by System franchises. (Franchise Agreement, Section 7.5).
9. We will review any alternate supplier or non-approved item you propose for use in connection with the Heroes Lawn Care Business, and subsequently approve or deny these proposals as disclosed more fully in Item 8 of this Disclosure Document. (Franchise Agreement, Section 7.4).
10. We may conduct periodic inspections and/or audits of your Heroes Lawn Care Business and/or financial records, as we deem advisable in our sole discretion. (Franchise Agreement, Sections 7.7 and 11.1).
11. We may provide periodic advice and guidance regarding the ongoing operation of your Heroes Lawn Care Business and/or the use of the Proprietary Marks and System in general, as we deem necessary or advisable in our sole discretion. Our advice and assistance may be provided through meetings, printed materials and/or other media that we may make available to you in the System from time to time, or otherwise by telephone, e-mail, electronically, or other manner of communication. In certain circumstances, we reserve the right to charge our then-current Assistance Training Fee in connection with providing such assistance and/or be reimbursed for our reasonable expenses in providing any on-site assistance. (Franchise Agreement, Section 6.3).

E. Advertising and Marketing

1. Advertising Cooperative.

We do not require you to participate in or to contribute to an advertising cooperative or brand fund.

2. Advisory Council.

We reserve the right to form an Advisory Council for the purpose of exchanging ideas and problem-solving methods, advising us on expenditures for System-wide advertising, and coordinating franchisee efforts (an "Advisory Council"). In the event established and you are elected and accept, you must participate actively in the Advisory Council and participate in all Advisory Council meetings as we require. We reserve the right to prepare and amend the governing documents for the Advisory Council from time to time as we deem necessary, and we will determine the topic areas to be considered by the Advisory Council. The Advisory Council shall act in an advisory capacity only, and we shall have the right to form, change, or dissolve an Advisory Council at any time, as we deem necessary in our sole discretion. (Franchise Agreement, Section 12.6)

You may only use or display the advertising materials as set forth in the Operations Manual. All advertising must prominently display the Proprietary Marks and must comply with any standards we establish as specified in the Operations Manual or in any other writing. We may require you to discontinue using any advertising or marketing material within a specified time frame, and at your own cost and expense. (Franchise Agreement, Section 12.1).

Within forty-five (45) days after execution of the Franchise Agreement, you must pay us or an affiliate (as we designate): (i) Brand Marketing Fee of \$15,000 to cover the costs of creation, production, and distribution of brand marketing assets.

#### F. Website and Internet Presence

You must have and maintain adequate hardware and software in order to access the internet at the bit speed we require from time to time. We have the right, but not the obligation, to establish and maintain website(s) that provides information about the System and the products and services offered by Heroes Lawn Care franchises. If we exercise our right to create such website(s), we will have sole discretion and control over it. We also have the right, but not the obligation, to create interior pages on our website(s) that contain information about your Heroes Lawn Care Business and other Heroes Lawn Care locations. If we do create such website(s), we may require you to prepare all or a portion of the website(s) page(s) for the Heroes Lawn Care Business, at your sole expense, and may require you to use a template that we provide. (Franchise Agreement, Sections 12.2.1 and 12.2.2).

Unless you obtain our prior written consent, you are prohibited from establishing or maintaining a separate website, or otherwise maintaining a splash page or other presence on the internet through any social networking site in connection with the operation of your Heroes Lawn Care Business, including without limitation, Facebook, Twitter, LinkedIn, YouTube, Pinterest, Instagram, Snapchat, or any other social media and/or networking site that uses any variation of the Proprietary Marks or references the System. If you seek and obtain our approval to create a separate website or other web presence, you must: (i) establish and operate the website or other web presence according to our standards and policies as we describe in the Operations Manual or otherwise in writing from time to time; and (ii) utilize any templates that we provide to you to create and/or modify your website(s) or other web presence. We may require you to update the content of any social media and/or networking site(s) at the times and in the manner we decide. (Franchise Agreement, Section 12.2.3).

We have the right to modify our policies regarding both our and your use of Internet websites as we deem necessary or appropriate for the best interests of the System. (Franchise Agreement, Section 12.2). We are currently the sole registrant of the domain name [www.heroeslawncare.com](http://www.heroeslawncare.com) and we will be the sole registrant of any other domain names we decide to register in connection with the System in the future. You are prohibited from registering any domain name that contains

words used in, or similar to, any trademark or service mark owned or used by us or our affiliate, or any colorable variation thereof (including any abbreviation, acronym, phonetic variation or visual variation). (Franchise Agreement, Section 12.2.5).

G. Computer Hardware and Software

We have the right to specify or require that certain brands, types, makes, and/or models of communications, computer systems, and hardware be used by you, including without limitation: (a) a compatible computer system that complies with our standards and specifications as set forth in the Operations Manual, and is capable of operating financial and other business software; (b) printers and other peripheral hardware or devices; (c) archival back-up systems; and (d) Internet access mode and bandwidth (collectively, the “Computer System”). (Franchise Agreement, Section 7.8).

Presently, you are required to purchase a computer system that meets our Computer System standards and specifications. We also have the right, but not the obligation, to develop or have developed for us, or to designate: (a) computer software programs that you must use in connection with any component of the Computer System, including Microsoft software, CRM software, accounting or bookkeeping software, and proprietary software which you must license from us (collectively, the “Required Software”); (b) updates, supplements, modifications, or enhancements to the Required Software, which you must install at your expense; (c) the tangible media upon which you record data; and (d) the database file structure of the Computer System. At our request, you must purchase or lease, and thereafter maintain, the hardware necessary to support Required Software. You must purchase the components of the System and required software from Approved Suppliers or designated vendors or third-party suppliers (as we designate). You agree, at your own expense, to keep your Computer System in good maintenance and repair and install such additions, changes, modifications, substitutions, and/or replacements to your Computer System or Required Software as we direct from time to time in writing. There currently are no maintenance and support contracts for your Computer System, but we reserve the right to require them at any time. (Franchise Agreement, Section 7.8).

We may modify the specifications and the components of the Computer System from time to time and may require you to obtain specified computer hardware and/or software, including a license to use proprietary software developed by us or others, as well as service and support contracts for the hardware and software. The Franchise Agreement does not impose a limit as to the number or cost of such changes to the Computer System. The estimated cost of purchasing the Computer System is approximately \$2,500 and includes one tablet for your salesperson/estimator, one mobile printer, and hotspot or data service for the tablet(s). We may require that your Computer System be programmed to automatically transmit data and reports about the operation of the Heroes Lawn Care Business to us. (Franchise Agreement, Section 7.8).

We have the right to independently access, monitor, and retrieve any data you input or collect electronically, including access to your Computer System or for any other purpose we deem necessary. You must deliver to us all access codes, static internet protocol (“IP”) addresses and other information to facilitate our access to the data within 30 days of opening the Heroes Lawn Care Business (Franchise Agreement, Section 7.8). We are the sole owners of all databases, lists, templates, programs and any other software components that have been created and/or customized by us using the e-CCM System, Computer System and/or Required Software (the “Proprietary Software”). In the future, we may customize the Proprietary Software and create programs that conduct other activities. You are required to obtain the computer hardware that is necessary to implement the Proprietary Software and comply with all our specifications and standards as

provided in the Operations Manual. This Proprietary Software will be our proprietary product and the information collected from it will be our confidential information. (Franchise Agreement, Section 7.8).

You are required to participate in any System-wide computer network, intranet system, or extranet system that we implement and may be required to use the computer network, intranet system, or extranet system to, among other things: (i) submit your reports due under the Franchise Agreement to us on-line; (ii) view and print portions of the Manuals; (iii) download approved local advertising materials; (iv) communicate with us and other System franchisees; and (v) to complete initial or ongoing training as we designate. You must use the computer network, intranet system or extranet system that strictly complies with the standards, protocols, and restrictions provided in the Operations Manual, including those related to the encryption of confidential information and prohibitions against the transmission of libelous, derogatory or defamatory statements. You will be solely responsible for any licensing and/or maintenance fee(s) associated with any intranet or extranet described above. (Franchise Agreement, Section 7.8).

#### H. Pre-Opening and Post-Opening Progress Meetings

During the pre-opening phase(s) of the Franchised Business, you must participate in and complete thirty (30) minute pre-opening progress meetings with our designated representative at various stages or phases before you begin operation of the Franchised Business, as we designate or as set forth in the Operations Manual. These meetings are designed to evaluate Franchisee progress and performance, and our completion of our pre-opening requirements. You must also participate in thirty (30) minute post-opening progress meetings with us at various stages or phases after you begin operating the Franchised Business, as we determine or as set forth in the Operations Manual. The pre-opening and post-opening progress meetings may be held or conducted digitally, electronically, or as otherwise as we designate. (Franchise Agreement, Section 7.20).

#### I. Additional Investment

We have the right to require you to remodel, reequip, otherwise refurbish your Heroes Lawn Care Business to bring it into conformity with our then-current brand image. (Franchise Agreement, Section 7.17).

#### J. Pre-Opening and Post-Opening Progress Meetings

During the pre-opening phase(s) of the Franchised Business, you must participate in and complete thirty (30) minute pre-opening progress meetings with our designated representative at various stages or phases before you begin operation of the Franchised Business, as we designate or as set forth in the Operations Manual. These meetings are designed to evaluate Franchisee progress and performance, and our completion of our pre-opening requirements. You must also participate in thirty (30) minute post-opening progress meetings with us at various stages or phases after you begin operating the Franchised Business, as we determine or as set forth in the Operations Manual. The pre-opening and post-opening progress meetings may be held or conducted digitally, electronically, or as otherwise as we designate. (Franchise Agreement, Section 7.20).

## **ITEM 12**

### **TERRITORY**

#### **Approved Location**

You must operate the Heroes Lawn Care Business from an approved facility that meets our current standards and specifications (the “Approved Location”). You may use either a home office or leased commercial property as your Approved Location, however, if you elect to utilize a lease commercial property as your Approved Location, such proposed location must: (i) be secured within ninety (90) days after the date of execution of the Franchise Agreement; (ii) be located in a Protected Territory; (iii) be approved and consented to by Franchisor in writing, prior to execution of any lease thereon; and (iv) meet our current standards and specifications, including, but not limited to, square footage, design, layout, signage, equipment and inventory storage. The factors we consider in approving your location include but are not limited to: (i) the type of commercial space; (ii) the geographic location of the space and whether it is centrally located within your Protected Territory; (iii) whether there is enough space for office and storage; and (iv) whether the terms of the lease are favorable. We may also condition our approval of your lease upon, among other conditions, execution of a collateral assignment of lease (which is attached to the Franchise Agreement as Exhibit F) by you and your landlord, if any, under which your landlord shall grant us the rights to assume your rights and obligations under your lease in the event that you breach your lease agreement or your Franchise Agreement is terminated or expires. You must continuously maintain an Approved Location throughout the Term of the Franchise Agreement without interruption. You may not relocate the Heroes Lawn Care Business without our prior written consent.

The Approved Location must be within the Protected Territory granted to you under the Franchise Agreement, unless consented to in writing by the Franchisor or as provided herein. You may not relocate your Heroes Lawn Care Business without our written consent, which we will not unreasonably withhold provided that the new location meets our then-current criteria for an Approved Location. You are not required to have more than one Approved Location in the event that you purchase two or more contiguous Protected Territories.

#### **Protected Territory**

We will grant you a Protected Territory within which to develop your Heroes Lawn Care Business.

The size of your Protected Territory may vary from other System franchisees based on the location and demographics surrounding your Approved Location. Typically, a single Protected Territory will consist of a population of approximately 200,000 individuals, depending upon geography, demographics, and other factors. The demographics, geography, and other factors we use in defining your Protected Territory are based upon information provided to us by third-party sources that we select in our sole discretion. If the cumulative general population figures used to calculate your Protected Territory exceed the cumulative general population figures set forth in Item 5, you are required to pay, in addition to your Initial Franchise Fee, an overage fee in an amount equal to the number of excess cumulative general population multiplied by thirty cents (\$0.30) per individual.

If you purchase two (2) or more Heroes Lawn Care Businesses, you will be granted separate Protected Territories under each Franchise Agreement you execute, which are generally, but not always, contiguous and immediately adjacent to each other.

You will not receive an exclusive territory. You may face competition from other franchisees, from outlets that we own, or from other channels of distribution or competitive brands that we control. While you will not receive any exclusive rights to provide our Approved Products and Services within your Protected

Territory, it will be protected in that we will not establish or allow another person to establish a Heroes Lawn Care business utilizing the Proprietary Marks and System within your Protected Territory or allow another Heroes Lawn Care franchise to provide Approved Products and Services within your Protected Territory excepted as stated below. As of the issuance date of this Disclosure Document and unless and until we designate otherwise, you must use the Call Center, which will assign appointments based on several factors including your willingness or ability to perform these appointments in your Protected Territory. Appointments are not guaranteed to be assigned to you, including through your use of the Call Center.

You may not solicit, advertise or attempt to service or service any customers outside of your Protected Territory without our prior written consent (which may be withheld for any reason). If you solicit, advertise or sell products or services outside of the Protected Territory without our prior written consent, in addition to all other rights and remedies available to us for a breach of this agreement, we will have the right to terminate the Franchise Agreement.

If, at any time during the term of your Franchise Agreement, more than 5% of your Gross Revenues are derived from operations from or within specific location(s) or area(s) that are outside of your Protected Territory, we may, among other conditions, require you to purchase an additional franchise and enter into our then-current franchise agreement and pay to us the then-current initial fees required under that agreement. We are not required to offer you the opportunity to enter into a franchise agreement to continue operations in any area outside of your Protected Territory and we may revoke any prior granted approval allowing you to operate outside of the Protected Territory at any time, effective on notice to you.

You must pay us a monthly royalty fee (the “Royalty”) in Year 1 and Year 2 in an amount equal to the applicable flat-rate Royalty fee based on total number of Protected Territories and total years in operation as reflected in the below table.

| Heroes Lawn Care Flat-Rate Royalty Fee Per Month |         |         |
|--------------------------------------------------|---------|---------|
| # of Protected Territories                       | Year 1  | Year 2  |
| 1                                                | \$1,800 | \$1,800 |
| 2                                                | \$1,800 | \$1,800 |
| 3                                                | \$1,800 | \$1,800 |

For purposes of the Royalty, Year 1 begins on the date of execution of the Franchise Agreement and ends on the 12-month anniversary thereof.

You must pay us a monthly Royalty in Years 3 through 10 in an amount equal to the greater of either (i) six and one-half percent (6.5%) of Gross Revenues Collected during the immediately preceding month based on year-to-date Gross Revenues; or (ii) the minimum Royalty fee based on total number of Protected Territories and total years in operation as reflected in the below table:

| Heroes Lawn Care Minimum Royalty Fee Per Month |
|------------------------------------------------|
|------------------------------------------------|

| # of Protected Territories | Year 3  | Year 4  | Year 5  | Years 6-10 |
|----------------------------|---------|---------|---------|------------|
| 1                          | \$1,800 | \$2,100 | \$2,400 | \$2,700    |
| 2                          | \$2,000 | \$2,300 | \$2,600 | \$2,900    |
| 3                          | \$2,200 | \$2,500 | \$2,800 | \$3,100    |

### National and Regional Accounts

We have the exclusive right to create National and Regional Account (“NORA”) programs for a group of customers, a partnership or group of partners, that operate under common ownership or control, under the same trademarks or service marks through independent franchises, dealers or licensees, or some other association, located at multiple locations, Chain Customers (as defined below) and other similar organizations for the benefit of the System. We have the exclusive right to solicit and service NORA customers within or outside of your Protected Territory. You may not solicit, service or otherwise pursue any NORA relationships, whether the contacts for these relationships are in your Protected Territory or not, without our prior written consent. You may not service, solicit or otherwise pursue a relationship with a NORA or potential NORA or any of its members or associates, without notice to us and our prior written consent. A “Chain Customer” is a non-residential customer, a group of customers, a partnership or group of partners, that operate under common ownership or control, under the same trademarks or service marks through independent franchises, dealers or licensees, or some other association, located at multiple locations whose presence is not confined within any one particular territory.

Following the execution of a contract with or the acceptance of a bid by a NORA customer which contemplates the provision of services to one or more NORA locations within the Protected Territory, we may, at our sole option, provide you the option to perform such services pursuant to the terms and conditions of the NORA contract or on such terms and conditions as we determine in our sole discretion. In order to service any NORA customers, you must enter into our then-current form of NORA participation agreement, the terms of which will govern all NORA work. If we elect to exclusively service a NORA customer within the Protected Territory, if you are unable to service the NORA customer or are otherwise in default of your franchise agreement, or if you elect not to provide services to a NORA customer in conformity with the terms and conditions of the NORA bid or contract, we shall have the right, exercisable in its sole discretion, to:

1. provide, directly or through any other licensee or franchisee utilizing the Proprietary Marks, services to the NORA customer location(s) within the Protected Territory on the terms and conditions contained in the NORA bid or contract; and/or
2. contract with another party to provide such services to the NORA customer location(s) within the Protected Territory on the terms and conditions contained in the NORA bid or contract between us and the NORA customer, utilizing the Proprietary Marks or any other trademarks, service marks or trade names.

Neither the direct provision by us (or a System franchisee, licensee, or our agent) of services to NORA customers, nor our contracting with another party to provide such services shall constitute a violation of your rights in the Protected Territory. You disclaim any compensation or consideration for work performed by us or others in the Protected Territory on account of NORA customers within the Protected Territory.

### Rights Reserved by Us

We and our affiliates also reserve the exclusive right to: (i) establish and operate, and license third parties the right to establish and operate, other Heroes Lawn Care Businesses using the Proprietary Marks and System at any location outside of the Protected Territory; (ii) acquire, merge with, engage in joint ventures with, or otherwise affiliate with, and thereafter own and operate and franchise others the right to own and operate, any business of any kind regard less of location; (iii) open and operate, or license third parties the right to open or operate, businesses that offer products and services similar to the Heroes Lawn Care Business under marks other than the Proprietary Marks at any location; (iv) use the Proprietary Marks and System, and license others to use the Proprietary Marks and System, to engage in any other activities not expressly prohibited under your Franchise Agreement; (v) have any of our affiliates operate under the trade name Heroes Lawn Care, provide support to you and your Heroes Lawn Care Business and/or perform work within the Protected Territory, including the provision of labor, materials, equipment, and project management on projects in the Protected Territory, as well as charge you its then-current fee to provide such services; (vi) sell and distribute, directly or indirectly, or license others to sell and distribute within or outside the Protected Territory, directly or indirectly, any products, services or merchandise, Approved Products and Services, from any location or to any purchaser or through any alternative channel or method of distribution including, but not limited to, via retail and wholesale distribution, in supermarkets, hardware stores, club stores and other retail facilities, via mail order and e-commerce channels, as long as these sales are not conducted from a Heroes Lawn Care Business physically operated from a location within the Protected Territory; and (vii) designate and service NORAs within and outside the Protected Territory as described above.

#### Alternate Channels of Distribution

We, our affiliates, or third parties may distribute our and our affiliates' products and services in your Protected Territory, including various lawn care, fertilization or irrigation products, already developed and those yet to be developed, through any alternate channels of distribution that we may choose. These alternate channels of distribution will include, but are not limited to, the sale and distribution of the products and services via the internet and through joint marketing with partner companies under terms and conditions that we deem appropriate. You have no right to: (i) to distribute such products or services through alternative channels of distribution; or (ii) to share in any of the proceeds that a party received through these alternate channels.

### **ITEM 13** **TRADEMARKS**

You will have the limited right to use the following Proprietary Marks we have registered with the United States Patent and Trademark Office ("USPTO"), as well as any other Proprietary Marks we may now or in the future designate in connection with the System, provided you use these marks in accordance with our System standards and specifications:

We have registered with the USPTO for the following trademarks:

| MARK                    | REGISTRATION NO. | REGISTRATION DATE | REGISTER  |
|-------------------------|------------------|-------------------|-----------|
| Heroes Lawn Care        | 7094814          | June 27, 2023     | Principal |
| Heroes Doody Duty       | 7095005          | June 27, 2023     | Principal |
| Heroes Fertilizer Force | 7095007          | June 27, 2023     | Principal |

|                                                                                    |         |                |           |
|------------------------------------------------------------------------------------|---------|----------------|-----------|
| Heroes Irrigation Army                                                             | 7095006 | June 27, 2023  | Principal |
|   | 7095000 | June 27, 2023  | Principal |
|   | 7134580 | August 8, 2023 | Principal |
|  | 7134579 | August 8, 2023 | Principal |

Additionally, we have applied to the USPTO for the following design mark and character mark:

| MARK                                                                                | SERIAL NO. | APPLICATION DATE | REGISTER  |
|-------------------------------------------------------------------------------------|------------|------------------|-----------|
|  | 97299234   | March 7, 2022    | Principal |

Additionally, we have secured a Nebraska, Georgia, and South Carolina trademark registration for the following design mark:

| MARK | REGISTRATION DATE | STATE REGISTER |
|------|-------------------|----------------|
|------|-------------------|----------------|

|                                                                                   |                 |                |
|-----------------------------------------------------------------------------------|-----------------|----------------|
|  | May 5, 2022     | Nebraska       |
|  | June 15, 2022   | Georgia        |
|  | August 10, 2022 | South Carolina |

We do not have a federal registration for certain of the above character trademark and design trademarks. Therefore, they do not have as many legal benefits and rights as a federally registered trademark. If our right to use the trademark is challenged, you may have to change to an alternative trademark, which may increase your expenses.

We and our principals derived the right to use the Proprietary Marks from a license agreement we entered into with our affiliate HPB Lawn Care Holdings LLC (the “License Agreement”). Under the License Agreement, we have the right to use the Proprietary Marks and System, as well as license third parties the right to use the Proprietary Marks and System to operate the Heroes Lawn Care Business(es), as part of our franchise system.

There are currently no effective determinations of the USPTO, the Trademark Trial and Appeal Board, the trademark administrator of any state or any court; no pending interference, opposition or cancellation proceedings; nor any pending material litigation involving any of the Proprietary Marks. Currently, there is no litigation pending or otherwise that limits our ability to use or license the Proprietary Marks to you or any other franchisee. There are no other agreements that will affect our right to use, and license you to use, the Proprietary Marks in any manner material to the System and franchises offered in this Disclosure Document. We have filed all required affidavits with the USPTO. As of the date of this Disclosure Document, we have not renewed any registration at this time, as the time for renewal has not occurred.

Your right to use the Proprietary Marks granted under the Franchise Agreement is non-exclusive, and we retain the right, among others: (i) to use the Proprietary Marks for selling products and services; (ii) to grant others licenses for the Proprietary Marks, in addition to those licenses already granted to existing franchisees; and (iii) to develop and establish other systems using the same or similar Proprietary Marks, or any other proprietary marks, and to grant licenses or franchises in those systems without providing any rights to you.

All your usage of the marks and any goodwill you establish will be for our exclusive benefit and you retain

no rights in the Proprietary Marks on the termination or expiration of the Franchise Agreement. You may not use the Proprietary Marks as a part of any corporate or trade name or as part of a domain name, or an electronic address, nor may you use any trade name, trademark, service mark, emblem or logo other than the Proprietary Marks, as we may designate. You must prominently display the Proprietary Marks on the items we designate, including signs and packaging materials. You must obtain fictitious or assumed name registrations we require or under applicable law. You must identify yourself as the owner of the Heroes Lawn Care Business by placing your name on the Heroes Lawn Care Business and on all checks, invoices, receipts, contracts and other documents that bear any of the Proprietary Marks, and on all printed materials your name must be followed by the phrase “a Heroes Lawn Care franchisee” or any other phrase as we direct. Upon termination or expiration of the Franchise Agreement, you are required to de-identify your Heroes Lawn Care Business, removing all our trademarks, logos, or other proprietary or intellectual property items that we specify.

You must immediately notify us of any information that you acquire concerning any use by others of names or marks which are the same, or confusingly or deceptively similar to any of the Proprietary Marks. At our request, you must assist us to protect and maintain our interest in the Proprietary Marks, and we will pay or reimburse your reasonable costs incurred in rendering such assistance, unless we are required to take action to protect our interests because of your wrongful acts or those of any person under your control.

We are not obligated to protect you from the right to continued use of the Proprietary Marks. Although our right to pursue any third-party infringers of our Proprietary Marks is optional, as a company policy, we may elect to aggressively protect our rights under the Proprietary Marks. If at any time we consider it to be advisable (in our sole discretion) for us and/or you to modify or discontinue the use of any Proprietary Mark and/or use one or more additional or substitute trade or service marks, you must comply with our directions within a reasonable time after receiving notice from us and at your expense. We are not obligated to reimburse you for the costs you incur in complying with our directions or the loss of revenue or expenses caused by any modification or discontinuance of a Proprietary Mark. We are not required to protect you against third party claims of trademark infringement or unfair competition; however, we reserve the right to assist in the defense of such matters.

You must immediately notify us of any apparent infringement or challenge to your use of any Proprietary Mark, or any claim by any person of any rights in any Proprietary Mark. You agree not to communicate with any person other than us, our attorneys of choice and your attorneys in connection with any such claim or challenge. If we choose to take over or control the defense of any claim or challenge the cost of such defense will be paid by us, provided that if any claim or challenge is caused by your wrongful acts, we may request that you indemnify us for any claims or damages we incur. This includes paying all our attorneys’, experts or other professional fees we may incur to defend any claim or challenge resulting from any of your wrongful acts. In limited instances, if we take over any claim or challenge, we may reimburse you for the reasonable expenses you incur in connection with cooperating with us, as we deem necessary in our sole discretion.

#### **ITEM 14**

#### **PATENTS, COPYRIGHTS AND PROPRIETARY INFORMATION**

We hold no patents and have no pending patent applications that are material to the franchise. We claim common law copyright and trade secret protection for several aspects of the System including, without limitation, our Operations Manual, training materials, advertising, and business materials.

There are no current determinations, proceedings or litigation involving any of our copyrighted materials. Should you become aware that any unauthorized third party is using any of our patented and/or copyrighted materials, we request that you notify us of such unauthorized use. We may revise our System and any of

our copyrighted materials in our discretion and may require that you cease using any outdated copyrighted material. You will be responsible for printing any revised or new advertising, marketing, or other business materials.

During the term of the Franchise Agreement, you will receive information that we consider trade secrets and confidential information. You may not, during the term of the Franchise Agreement or any time after that, communicate, divulge, or use for the benefit of any other person, partnership, association, corporation, or limited liability company any of these trade secrets, copyrighted materials, methods and other techniques and know-how concerning the operation of the Heroes Lawn Care Business (the “Confidential Information”). You may divulge such Confidential Information only to your employees who must have access to it to perform their employment obligations.

You must require your managers and other key employees to sign our then-current form of Confidentiality and Restrictive Covenant Agreement, where these individuals agree that they will maintain the confidentiality of information they receive in connection with their employment and restrict their right to work for a competitor while they are employed by you. This agreement will identify us as a third-party beneficiary to the agreement and will give us independent enforcement rights.

The Franchise Agreement provides that if you, your employees, or principals develop any new concept, process or improvement in the operation or promotion of any Heroes Lawn Care Business, you will promptly notify us and provide us with all necessary related information, without compensation or consideration, including, but not limited to, bestowing any rights to you related thereto. Any new concept, process or improvement will become our sole property and we will be the sole owner of all patents, patent applications, trademarks, copyrights, and other intellectual property rights whatsoever related to such new concepts. You and your principals will assign to us any rights you may have or acquire in new concepts you or your employees or contractors develop, including the right to modify such concept, process or improvement, and otherwise will waive and/or release all rights of restraint and moral rights to any new concepts you or your employees or contractors develop. You and your principals agree to assist us in obtaining and enforcing the intellectual property rights to any such concept, process or improvement in any and all countries and further agree to execute and provide us with all necessary documentation for obtaining and enforcing such rights. You and your principals will irrevocably designate and appoint us as your agent and attorney-in-fact to execute and file any such documentation and to do all other lawful acts to further the prosecution and issuance of patents or other intellectual property rights related to any such concept, process or improvement. In the event that these provisions in the Franchise Agreement are found to be invalid or otherwise unenforceable, you and your principals will grant to us a worldwide, perpetual, non-exclusive, fully paid license to use and sublicense the use of the concept, process or improvement to the extent such use or sublicense would, absent the Franchise Agreement, directly or indirectly infringe on your rights to the new concepts.

We may revise any of our copyrighted materials at our discretion and may require that you cease using any outdated item or portion of the Manuals.

## **ITEM 15**

### **OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE FRANCHISED BUSINESS**

You (or your principals) must devote his or her personal attention, skill and best efforts to the management and operation of the Heroes Lawn Care Business and to promote and increase the demand for our products and services within the Protected Territory. You agree that you may not, without our prior written consent, engage in any commercial activity that may be injurious to the Heroes Lawn Care Business or the goodwill associated with the Proprietary Marks or System. Your (or your principals’) violation of

these terms will be a material breach of the Franchise Agreement, and we may terminate the Franchise Agreement with notice and without an opportunity to cure.

Upon your written request, we shall permit you to employ a manager to manage the day-to-day operations of the Heroes Lawn Care Business (the “Designated Manager”), provided the Designated Manager: (i) is approved by us in writing prior to hiring; and (ii) successfully completes our Initial Training Program before assuming any managerial responsibility. The Heroes Lawn Care Business must always be staffed with at least one individual who has successfully completed the Initial Training Program. If a Designated Manager resigns or is otherwise terminated, the replacement must be trained pursuant to our then-current standards. The new Designated Manager must successfully complete training within 30 days of hiring. The Designated Manager is not permitted to seek or maintain other employment or engage in any other business activities during the term of the Franchise Agreement.

**ITEM 16**

**RESTRICTIONS ON WHAT THE FRANCHISEE MAY SELL**

You must offer for sale all products and services which we prescribe and only those products and services which we prescribe. You may not offer any other products or services for sale without having received our prior written authorization. You must always maintain sufficient levels of inventory as specified in the Operations Manual, to adequately satisfy consumer demand. You must offer, use, and sell all private label products which we may now or in the future designate for sale by System franchisees.

All products and services you use or offer for sale from your Heroes Lawn Care Business must comply with our standards and specifications. Our standards and specifications are set forth in the Operations Manual, which is revised from time to time. You are responsible for ensuring that your Heroes Lawn Care Business always meets these standards. We have the right to inspect your Heroes Lawn Care Business or attend a project site for quality control purposes. We have the right to change our System, and the requirements thereunder, from time to time.

You must agree to offer and honor, at your own cost, a warranty on all materials and work sold by your Heroes Lawn Care Business to each of your customers in accordance with the terms we establish and modify from time to time.

**ITEM 17**

**RENEWAL, TERMINATION, TRANSFER AND DISPUTE RESOLUTION**

**This table lists certain important provisions of the Franchise Agreement and related agreements pertaining to renewal, termination, transfer, and dispute resolution. You should read these provisions in the agreements attached to this Disclosure Document.**

| PROVISION                                         | SECTION IN FRANCHISE AGREEMENT | SUMMARY                                                                                     |
|---------------------------------------------------|--------------------------------|---------------------------------------------------------------------------------------------|
| A. Length of the franchise term                   | 2.1                            | Ten (10) years, which will commence on the date we execute the Franchise Agreement.         |
| B. Renewal or extension of term                   | 2.2                            | One (1) successive ten (10) year term.                                                      |
| C. Requirements for franchisee to renew or extend | 2.2.1 through 2.2.9            | You must: (i) provide notice of your renewal no fewer than 12 months and no greater than 18 |

|                                            |                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|--------------------------------------------|-------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                            |                   | <p>months prior to the end of the term; (ii) demonstrate to our satisfaction that you have the right to operate the Heroes Lawn Care Business at the Approved Location for the duration of the renewal term; (iii) complete to our satisfaction, no later 90 days prior to expiration of your then-current term, any updating as necessary to bring the Heroes Lawn Care Business into full compliance with our then- current System standards and specifications for new franchisees; (iv) not be in breach of any provision of the Franchise Agreement, or any other agreement with us, our affiliates, approved/designated suppliers and vendors, and also have been in substantial compliance with these agreements during their respective terms; (v) satisfy all monetary obligations you have to us, our affiliates, and approved or designated suppliers/vendors; (vi) execute our then- current form of franchise agreement, the terms of which may materially vary from the terms of your current Franchise Agreement; (vii) satisfy our then-current training requirements; (viii) execute a general release in favor of us and our affiliates in the form we prescribe; and (ix) pay a renewal fee equal to 20% of your Initial Franchise Fee.</p> |
| D. Termination by franchisee               | Not Applicable.   | Not Applicable.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| E. Termination by franchisor without cause | Not Applicable.   | Not Applicable.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| F. Termination by franchisor with cause    | 15.1 through 15.4 | <p>We may terminate your agreement upon your default and, in some instances, failure to cure. Termination is effective upon delivery of written notice, except as otherwise provided in the Franchise Agreement.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| G. "Cause" defined – curable defaults      | 15.3              | <p>The following are curable defaults under the Franchise Agreement, provided you cure the default</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |

|                                           |      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|-------------------------------------------|------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                           |      | <p>within 15 days of our notice of: (i) your failure to pay any sums due us, our affiliates or any of our System suppliers/vendors; (ii) your failure to immediately endorse and deliver to us any payments due us from any third party that are erroneously made to you; (iii) your failure to maintain sufficient levels of materials and other supplies; (iv) your failure to maintain the prescribed months, days or hours of operations at the Heroes Lawn Care Business; (v) your failure to personally supervise day-to-day operations or fail to employ a sufficient number of qualified, competent personnel as we prescribe; (vi) your failure to maintain the strict quality controls reasonably required by this Agreement and/or the Manuals; (vii) your failure to procure or maintain any licenses, certification or permits necessary for the operation of the Heroes Lawn Care Business; and (viii) your failure to submit finalized Profit &amp; Loss statements by the 21<sup>st</sup> of each month (or other date required by us).</p> |
|                                           | 15.4 | <p>Notwithstanding Sections 15.1, 15.2 and 15.3 of the Franchise Agreement, you will have 30 days to cure any other default under the Franchise Agreement, or any other agreement between us and our affiliates, from the date of our notice.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| H. "Cause" defined – non-curable defaults | 15.1 | <p>The Franchise Agreement will automatically terminate without notice or opportunity to cure upon the occurrence of any of the following: (i) if you make an assignment for the benefit of creditors, file a voluntary petition in bankruptcy, are adjudicated bankrupt or insolvent, file or acquiesce in the filing of a petition seeking reorganization or arrangement under any federal or</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |

|  |      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|--|------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  |      | <p>state bankruptcy or insolvency law, or consent to or acquiesce in the appointment of a trustee or receiver for you or the Heroes Lawn Care Business; (ii) if proceedings are commenced to have you adjudicated bankrupt or seek your reorganization under any state or federal bankruptcy or insolvency law and such proceedings are not dismissed within 60 days, or a trustee is appointed for you or the Heroes Lawn Care Business without your consent and the appointment is not vacated within 60 days; or (iii) you lose the right to occupy the premises or operate the Heroes Lawn Care Business from the Approved Location.</p>                                                                                                                                                                                                                                                                                                                                                                                                                            |
|  | 15.2 | <p>We have the right to terminate the Franchise Agreement upon notice and without opportunity to cure upon the occurrence of any of the following defaults: (i) you or one of your principal (s) are convicted of, or plead guilty or no contest to, a felony or other offense related to the operation of the Heroes Lawn Care Business or which we believe, in our sole discretion, is likely to have an adverse effect on our Proprietary Marks or the goodwill associated therewith; (ii) you or your principal(s) commit any fraud or misrepresentation in the operation of the Heroes Lawn Care Business, including a misrepresentation (financial or otherwise) made in completing your franchise application; (iii) if you or any of your principals, guarantors or agents engage in activity or conduct that materially impairs the goodwill associated with the System or Proprietary Marks and fails to cease and correct such activities or conducts within twenty-four hours of being notified of this breach; (iv) if you or your principals make any</p> |

|  |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|--|--|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  |  | <p>misrepresentation or omission in connection with your franchise application, including but not limited to any financial misrepresentation; (v) if you fail to complete the Initial Training Program in the required time period; (vi) if we send you two or more written notices to cure any of the defaults set forth in Sections 15.3 and 15.4 of the Franchise Agreement in any twelve month period, regardless of whether or not you subsequently cure these defaults; (vii) your material breach under any other agreement with us or our affiliates, or threaten any material breach of these agreements, or any lease for the Approved Location, and fail to cure such breach within the prescribed time period set forth in that agreement; (viii) your or your principals misuse of our Proprietary Marks or Confidential Information in any manner; (ix) your or your principals disclose any contents of the Operations Manual , Confidential Information, and/or Trade Secretes; (x) your violation of any law, ordinance or regulation, as well as your operation of the Heroes Lawn Care Business in a manner that presents a health or safety hazard to customers or the general public; (xi) your violation of the any of the restrictive covenants set forth in the Franchise Agreement; (xii) if a levy or writ of attachment or execution or any other lien is placed against you or any of your principals or any of their assets which are not released or bonded against within 30 days; (xiii) insolvency of you or your principals; (xiv) if you voluntarily or otherwise abandon the Heroes Lawn Care Business; (xv) if you make any unauthorized transfers of the Heroes Lawn Care Business; (xvi) if you offer any</p> |
|--|--|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

|                                                        |      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|--------------------------------------------------------|------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                        |      | <p>unauthorized or unapproved products or services at or from the Heroes Lawn Care Business; (xvii) if you order or purchase supplies, signs, furnishings, fixtures, equipment or inventory from an unapproved supplier; (xviii) you misuse, or make unauthorized use of, any Proprietary Software that we may develop; (xix) your failure to maintain the required insurance or repay us for insurance we paid for you; (xx) if you fail, within 15 calendar days after notification of non-compliance by federal/state/local government authorities, to comply with any law or regulation applicable to the Heroes Lawn Care Business; (xxi) if the government takes any action against you that results in an obligation upon us that we believe is uneconomical, not in our best interest, or which would result in having an unintended relationship or obligation; (xxii) if you fail to comply with any anti-terrorism law or provisions; (xxiii) if you take any assets or property of the Heroes Lawn Care Business for personal use; (xxiv) if there are insufficient funds in your EFT bank account to cover any payment to Franchisor two or more times in any twelve month period; (xxv) if you fail to commence operations within the required time period; (xxvi) if you operate or conduct business outside of the Protected Territory without our consent; and (xxvii) if you or your principals do not provide your best efforts as described in Section 7.10 of the Franchise Agreement.</p> |
| I. Franchisee's obligations on termination/non-renewal | 16.1 | <p>Upon termination or expiration of the Franchise Agreement, your obligations include: (i) immediately cease all operations of the Heroes Lawn Care Business; (ii) immediately pay all amounts owed to us, our affiliates and our</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |

|  |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|--|--|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  |  | <p>major suppliers and vendors; (iii) immediately discontinue using the Proprietary Marks; (iv) immediately cease using the Heroes Lawn Care System and Operations Manual, and within ten days return all proprietary and confidential materials; (v) immediately cease use of all telephone and facsimile numbers, and related listing, as well as any permitted domain names and/or Social Media Pages, that were used in connection with the Heroes Lawn Care Business (collectively, the “Assigned Property”) and take all necessary steps to assign the Assigned Property to us or our designee; (vi) immediately vacate the premises of the Heroes Lawn Care Business; (vii) within ten days, return all stationery, printer matter, signs, advertising materials and other items containing our Proprietary Marks; (viii) cease holding yourself or the Heroes Lawn Care Business out as part of our System; (ix) cease all contact with Heroes Lawn Care customers; (x) take all actions necessary to amend or cancel any assumed name, business name or equivalent registration that contains any trade name or Proprietary Mark, and furnish evidence to us that you have complied with this obligation within 15 days; (xi) permit us to make a final inspection of your financial records, books and other accounting records within one (1) month of the termination/expiration of your Franchise Agreement; (xii) comply with your post-term restrictive covenants set forth in Section 17 of the Franchise Agreement; (xiii) cease advertising or using in other any other manner any methods, procedures or techniques associated with us or the System;</p> |
|--|--|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

|                                                   |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|---------------------------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                   |               | (xiv) de-identify all vehicles used in connection with the Heroes Lawn Care Business: and (xv) execute from time to time any necessary papers, documents, and assurances to effectuate Section 16 of the Franchise Agreement.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| J. Franchisor's right to transfer                 | 14.5          | There are no restrictions on our right to sell, transfer, or assign the Franchise Agreement.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| K. "Transfer" by franchisee-defined               | 14.1 and 14.4 | You, or any of your principals', assignment, sale, gift, pledge, or other disposition of any interest in the Franchise Agreement or the Heroes Lawn Care Business (whether voluntary or involuntary, direct or indirect).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| L. Franchisor approval of transfer by franchisee  | 14.1 and 14.4 | Any transfer requires our prior written consent.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| M. Conditions for franchisor approval of transfer | 14.3.2        | Our approval of a proposed transfer is conditioned upon the satisfaction of the following conditions, as applicable: (i) all of your accrued monetary obligations to us, our affiliates, suppliers, and vendors have been paid; (ii) you have cured all existing defaults under the Franchise Agreement, and any other agreement with us our affiliates and designated/approved suppliers, within the time period permitted for cure and have substantially complied with these agreements during their respective terms; (iii) you and your principals and the transferee (if it had any prior relationship with us or our affiliates) must execute a general release under seal in favor of us and our affiliates (including our officers, directors, shareholders and employees, in their corporate and individual capacities) in the form we prescribe; (iv) you or the transferee has provided us with a copy of the executed purchase agreement for the Heroes Lawn Care Business, as well as all other documents relevant to the transaction, and we agree to the |

|  |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|--|--|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  |  | <p>terms of the agreement; (v) transferee must satisfactorily demonstrate to us, in our sole discretion, that it meets our educational, managerial and business standards to operate the Heroes Lawn Care Business; (vi) transferee must execute our then-current form of franchise agreement, which may contain materially different terms than your Franchise Agreement, and assume a full term as set forth in the then-current form of franchise agreement for new franchisees; or, at our option, entering into an assignment and assumption of the Heroes Lawn Care Business and all rights and obligations thereunder; (vii) you and transferee must pay us our transfer fee (per agreement transferred) of 20% of our Initial Franchise Fee and training fees; (viii) transferee must satisfactorily complete our Initial Training Program at its own expense within the time frame we set forth; (ix) you and your principals must comply with the post-termination provisions of the Franchise Agreement; (x) transferee must obtain and maintain all permits and licenses required for the operation of the Heroes Lawn Care Business within the time limits we set; (xi) if you are operating from a lease location, the lessor of that location must approve the assignment of the lease to the transferee; (xii) the transfer must comply with any state and federal laws that apply to the transfer; (xiii) you must insure that all projects in progress at the time of the transfer will be continued without interruption, and the transferee must promptly notify all current customers of the change in ownership; (xiv) the purchase price and its terms are not overly burdensome; (xv) you must</p> |
|--|--|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

|                                                                         |        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|-------------------------------------------------------------------------|--------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                         |        | request that we provide the transferee with our current form of disclosure documents; (xvi) our approval of your transfer does not constitute a waiver of any claims we might have against you; (xvii) we may disclose to any prospective transferee financial information concerning you and your Heroes Lawn Care Business which you have supplied to us under the Franchise Agreement; and (xviii) we may withhold or condition our consent to any transfer as we deem appropriate based on the circumstances of the transfer or otherwise.                                                                                                                                                                                                                                                                                                                                                                                              |
|                                                                         | 14.4   | You do not need to pay a transfer fee if you are an individual and you wish to transfer the Franchise Agreement to a corporation or limited liability company, provided the following conditions are met: (i) the business entity is newly organized, and its activities are confined to operating the Heroes Lawn Care Business; (ii) you remain, at all times, the owner of at least 51% of the outstanding shares of the corporation or limited liability company; (iii) the business entity agrees to assume all of your obligations under the Franchise Agreement; (iv) all stockholders of the corporation, or members of the limited liability company, personally guarantee all of the transferee entity's obligations under the Franchise Agreement will be performed; and (v) at our request, you provide all true and correct copies of any documents and contracts governing the rights, obligations, and powers of the owners. |
| N. Franchisor's right of first refusal to acquire franchisee's business | 14.3.1 | We have the right to match any bona fide third-party offer to buy your franchise rights, assets or controlling interest that is the subject of a proposed transfer (other than a transfer from an                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |

|                                                          |        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|----------------------------------------------------------|--------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                          |        | individual franchisee to a business entity as described in Section 14.4 of the Franchise Agreement). We may exercise this right of first refusal within 30 days of the date you provide us with a copy of the third-party offer and any other information that we request. If we do not exercise this option, you must complete the transfer to the third-party within 60 days, subject to the conditions set forth in Section 14.3.2. Otherwise, we will once again have our right of first refusal.                                                                                                                                                                                                                                                                                                          |
| O. Franchisor's option to purchase franchisee's business | 16.2   | Upon your termination, we may purchase personal property used in connection with the operation of the Heroes Lawn Care Business by: (i) providing you with notice of our election to do so within 60 calendar days of the expiration/termination of your Franchise Agreement; and (ii) pay you the book value for such personal property within 60 days of providing you with this notice.                                                                                                                                                                                                                                                                                                                                                                                                                     |
| P. Death or disability of franchisee                     | 14.2.1 | Upon the death, disability, physical or mental incapacity of any person with an interest in the Franchise Agreement, the franchisee, or in all or substantially all of the assets of the Heroes Lawn Care Business, the personal representative of such person shall have the right to continue operation of the Heroes Lawn Care Business if: (i) within 180 days from the death/disability/incapacity, the representative meets our then-current standards to own a Heroes Lawn Care Business, and has obtained our prior written approval and has executed our then-current form of franchise agreement for the unexpired terms of the franchise or has otherwise furnished a personal guaranty of any business entity franchisee's obligations to us and our affiliates; and (ii) this person successfully |

|                                                               |        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|---------------------------------------------------------------|--------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                               |        | <p>completes our then-current Initial Training Program, which will be provided at our then-current training Tuition Fee rate. In the case of a transfer by demise or inheritance, if the heirs or beneficiaries of any deceased person are unable to meet the aforementioned conditions, the personal representative of the deceased franchisee will have a reasonable time, in our sole discretion and not to exceed 180 days from the date of transfer by demise or inheritance, to dispose of the deceased's interest in the Heroes Lawn Care Business subject to all the terms of the Franchise Agreement. If the interest is not disposed of in the manner and time frame provided in the immediately preceding sentence, then we may terminate the Franchise Agreement.</p> |
|                                                               | 14.2.2 | <p>We may, but are not obligated to, operate the Heroes Lawn Care Business during the 180-day period following the death/incapacity/disability, and we may pay ourselves a reasonable amount to reimburse us for providing management services and our other costs.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Q. Non-competition covenants during the term of the franchise | 17.1   | <p>During the term of the Franchise Agreement, neither you, nor your owners, officers, directors, principals or Designated Managers may directly or indirectly: (a) own, maintain, engage in, be employed as an officer, director, or principal of, lend money to, extend credit to or have any interest in any other business that, directly or indirectly, by itself or through licensees or franchisees, offers commercial or residential lawn care services or any other products and/or services authorized or offered for sale by System franchisees (a "Competitive Business") regardless of location provided that</p>                                                                                                                                                    |

|                                                                                  |             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|----------------------------------------------------------------------------------|-------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                  |             | <p>Section 17.1.1 of the Franchise Agreement does not apply to: (i) your ownership of a Heroes Lawn Care Business under a Franchise Agreement with us; or (ii) your ownership of a less than five percent (5%) legal or beneficial interest in any publicly traded company providing such services; (b) solicit any current, former, or prospective customer solicited by your Heroes Lawn Care Business or any other customer that you become aware of as a result of access to our System and other franchisees for any competitive purpose.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <p>R. Non-competition covenants after the franchise is terminated or expires</p> | <p>17.2</p> | <p>For a period of two (2) years after the expiration and nonrenewal, transfer or termination of the Franchise Agreement, regardless of the cause, neither you, your owners, officers, directors, or principals, nor any member of the immediate family of you or your owners, officers, directors, principals, or Designated Managers may, directly or indirectly, for themselves or through, on behalf of, or in conjunction with any other person, partnership or corporation: (1) Own, maintain, engage in, be employed as an officer, director, or principal of, lend money to, extend credit to or have any interest in any Competitive Business (a) within the Protected Territory, (b) within a 25-mile radius of the Protected Territory or (c) within a 25-mile radius of any other protected territory franchised or licensed by us to a Heroes Lawn Care Business as of the date of expiration/termination of the Franchise Agreement. This covenant does not apply to: (i) your ownership of a Heroes Lawn Care Business under a Franchise Agreement with Franchisor; or (ii) your ownership of a less than five</p> |

|                                                   |      |                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|---------------------------------------------------|------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                   |      | percent (5%) legal or beneficial interest in any publicly traded company providing Competitive Services; or (2) solicit any current, former, or prospective customer solicited by your Heroes Lawn Care Business or any other customer that you have become aware of as a result of access to our System and other franchisees for any competitive purpose.                                                                                  |
| S. Modification of the agreement                  | 22.1 | The Franchise Agreement may not be modified except by a written agreement that both of us sign.                                                                                                                                                                                                                                                                                                                                              |
| T. Integration/ merger clause                     | 22.1 | Only the terms of the Franchise Agreement and the Franchise Disclosure Document are binding (subject to state law). Any representations or promises made outside of the disclosure document and franchise agreement may not be enforceable. Nothing in the Franchise Agreement or any related agreement is intended to disclaim the representations we made in this Disclosure Document.                                                     |
| U. Dispute resolution by arbitration or mediation | 18.2 | You must first bring any claim that is between us to the attention of our management. You must first exhaust our internal dispute resolution procedures before you may bring your dispute before a third party. The requirement that you must first attempt to resolve disputes internally will survive the termination or expiration of your term.                                                                                          |
|                                                   | 18.3 | Before commencing any legal action against us or our affiliates with respect to any such claim or dispute, you must submit a notice to us, which specifies, in detail, the precise nature and grounds of such claim or dispute. Any and all disputes and claims that are not resolved by Internal Dispute Resolution must, be submitted to mediation, unless we provide in writing otherwise. The mediation will take place in Bucks County, |

|  |        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|--|--------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  |        | <p>Pennsylvania, under the auspices of the American Arbitration Association (“AAA”) in accordance with the AAA’s Commercial Mediation Rules then in effect.</p> <p>Any and all disputes and claims that are not resolved by mediation must, be submitted to arbitration, unless we provide in writing otherwise. The arbitration will take place in Bucks County, Pennsylvania, under the auspices of the American Arbitration Association (“AAA”) in accordance with the AAA’s Commercial Arbitration Rules then in effect.</p> <p>You may not commence any action against us or our affiliates regarding any claim or dispute in any court unless and until the occurrence of both: (a) mediation proceedings have occurred, or mediation proceedings have been terminated either: (i) as the result of a written declaration of the mediator(s) that further mediation efforts are not worthwhile; or (ii) as a written declaration by us; and then (b) arbitration proceedings have occurred, or such arbitration proceedings have been terminated either: (i) as the result of a written declaration of the arbitrator(s) that further arbitration efforts are not worthwhile; or (ii) as a result of a written declaration by us. Our right to mediation and arbitration may be specifically enforced by us. Each party shall bear its own cost of mediation and/or arbitration, except that we will share the mediator’s fees with you equally. This agreement to mediate and arbitrate will survive any termination or expiration of the Franchise Agreement.</p> |
|  | 18.3.1 | The parties shall not be required to first attempt to mediate and                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |

|                       |       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|-----------------------|-------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                       |       | <p>arbitrate a controversy, dispute, or claim through mediation if such controversy, dispute, or claim relates to an allegation that Franchisee has violated (or threatens to violate, or poses an imminent risk of violating): (i) any federally protected intellectual property rights in the Proprietary Marks, the System, or in any Confidential Information; (ii) any of the restrictive covenants contained in the Franchise Agreement; or (iii) the indemnification provisions set forth in the Franchise Agreement.</p>                                                                                                                                                                     |
| V. Choice of forum    | 18.4  | <p>All claims not subject to mediation or arbitration must only be brought in a competent court of general jurisdiction located in Bucks County, Pennsylvania or, if appropriate, the United States District Court for the Eastern District of Pennsylvania (subject to state law).</p>                                                                                                                                                                                                                                                                                                                                                                                                              |
| W. Choice of law      | 18.1  | <p>Subject to state law, Pennsylvania law governs all claims arising out of the Franchise Agreement, without reference to its conflict of laws provisions.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| X. Liquidated Damages | 18.13 | <p>Franchisor and Franchisee agree that if this Agreement is terminated as a result of Franchisee's default before the expiration of the Term, it would be impossible to calculate with reasonable precision the losses that would be incurred by Franchisor because of the unpredictability of future business conditions, inflationary prices, the impact on Franchisor's reputation from having closed a franchised business, Franchisor's ability to replace the Franchised Business in the same market and other factors. Accordingly, if this Agreement is terminated as a result of any default by Franchisee, Franchisor will be entitled to recover as liquidated damages, and not as a</p> |

|  |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|--|--|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  |  | <p>penalty, an amount equal to the greater of: (a) \$150,000; or (b) the aggregate royalty and other ongoing fees due to Franchisor under this Agreement (the "Continuing Fees") during the thirty-six (36) full calendar months during which the Franchised Business was open and operating immediately before the termination date (or, if the Franchised Business has not been open and operating for thirty-six (36) months before the termination date, the average monthly Continuing Fees due to Franchisor for all months during which the Franchised Business was open and operating) multiplied by thirty-six (36) or the number of months remaining in the then-current term of this Agreement, whichever is less. Notwithstanding anything contained herein to the contrary, if a court determines that this liquidated damages provision is unenforceable, then Franchisor may pursue all other available remedies, including claims for lost future royalty fees.</p> |
|--|--|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

**ITEM 18**  
**PUBLIC FIGURES**

We do not currently use any public figure to promote our System.

**ITEM 19**  
**FINANCIAL PERFORMANCE REPRESENTATIONS**

The FTC’s Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the Disclosure Document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

We are at an early stage of development and have a limited operating history. As such, we strongly recommend that you make your own independent investigation to determine whether to invest and whether the franchise may be appropriate for you before entering into any agreement with us. Investment in an emerging franchise system might be a riskier investment than an investment in a franchise system with a longer operating history. We suggest strongly that you consult with a franchise attorney and your financial advisor or personal accountant concerning this investment and the preparation of any financial projections, which we will not review or comment on, as well as federal, state and local income taxes and any other applicable taxes that you may incur in operating a Heroes Lawn Care Business.

**HISTORICAL FINANCIAL PERFORMANCE REPRESENTATION**

**Background**

As of December 31, 2023, there were twenty (20) franchised businesses in operation. Seven (7) of these twenty (20) franchisees were in operation for the entire 2023 calendar year. This Item 19 financial performance representation discloses certain Gross Sales information for all seven (7) of the franchisees that were in operation for the entire 2023 calendar year (the “Item 19 Franchisees”). One of the Item 19 Franchisees is owned and operated by our founders, Taylor Olberding and Mike Marlow (the “Founder Business”). The history of the Founder Business is disclosed below:

*The Founder Business*

On September 1, 2021, we purchased certain assets of the Founder Business, Heroes Management Services, LLC, d/b/a Heroes Lawn & Landscape, operating in territories in the state of Nebraska. The Founder Business first commenced operation in 2015 and previously operated under the mark “Heroes Lawn and Landscape.” The Founder Business currently operates under the principal trademark “Heroes Lawn Care” and offers substantially similar products and services as the Heroes Lawn Care Business you will operate. The Founder Business engages in multiple service lines, including Lawn Care Services (defined below), and Irrigation Services (defined below) and operates two (2) outlets in an area that would encompass approximately five (5) protected territories. Additionally, the Founder Business engages in landscape mulching, hardscapes, softscapes, and other landscape services, lawn mowing, snow removal, and mosquito services, directly through use of employees and subcontracting arrangements (the “Ancillary Services”). The Ancillary Services do not fall within the scope of the definitions of Lawn Care Services or Irrigation Services, and you are not authorized to offer the Ancillary Services under the terms of your Franchise

Agreement. The Founder Business serves as our flagship outlet and served as the base from which we created the franchise model offered under this Disclosure Document.

#### Summary of Historical Financial Information Presented in this Item 19

This Item 19 sets forth historical revenue and cost information for the Item 19 Franchisees, including the Founder Business during the Measurement Period. The Item 19 Franchisees provided us with unaudited financial information for the Measurement Period. We based the historical financial performance information presented in this Item 19 on this unaudited financial information and we did not audit or otherwise independently verify this information.

Table 1 sets forth Total Gross Sales, as well as Total Gross Sales by the following categories: Fertilization, Irrigation, Landscaping, and Other, as reported to us by the Item 19 Franchisees.

Table 2 sets forth Total Gross Sales, as well as Total Gross Sales by the following segments: Residential, and Commercial, as reported to us by the Item 19 Franchisees.

Table 3 sets forth the Average Ticket, and Number of Jobs for Fertilization, Irrigation, Landscaping, and Other, as reported to us by the Item 19 Franchisees.

We derived the figures set forth in the tables below from data made available by the Item 19 Franchisees. As disclosed above, we have not audited or independently verified the data submitted by the Item 19 Franchisees and no assurance can be offered that the data does not contain inaccuracies that an audit might disclose. We will provide you with written substantiation for the financial performance representation upon reasonable request.

***REMAINDER OF THIS PAGE INTENTIONALLY LEFT BLANK.***

TABLE 1

| Reporting Location | # of Territories | Year Opened | Total Gross Sales | Sales By Category   |                  |                   |               |
|--------------------|------------------|-------------|-------------------|---------------------|------------------|-------------------|---------------|
|                    |                  |             |                   | Fertilization Sales | Irrigation Sales | Landscaping Sales | Other Sales   |
| HLC 100            | 5                | 2021        | \$ 2,253,325.20   | \$ 262,298.92       | \$ 406,655.16    | \$ 995,326.06     | \$ 589,045.06 |
| HLC 101            | 1                | 2021        | \$ 223,011.14     | \$ 172,158.82       | \$ 11,572.53     | \$ 24,400.79      | \$ 14,879.00  |
| HLC 102            | 4                | 2022        | \$ 149,943.41     | \$ 64,687.62        | \$ 18,985.24     | \$ 61,831.99      | \$ 4,438.56   |
| HLC 103            | 4                | 2022        | \$ 363,024.06     | \$ 133,601.51       | \$ 9,465.24      | \$ 216,036.83     | \$ 3,920.48   |
| HLC 104            | 3                | 2022        | \$ 203,908.41     | \$ 174,741.53       | \$ 21,498.68     | \$ 4,413.00       | \$ 3,255.20   |
| HLC 105            | 3                | 2022        | \$ 180,123.52     | \$ 111,316.74       | \$ 54,858.24     | \$ 5,455.86       | \$ 8,492.68   |
| HLC 108            | 4                | 2022        | \$ 110,299.00     | \$ 59,137.46        | \$ 9,090.75      | \$ 38,760.79      | \$ 3,310.00   |

## Notes:

1. **“Total Gross Sales”** is defined all revenue generated by the Item 19 Franchisees over the 2023 calendar year, from January 1, 2023, to December 31, 2023, as reported to us by the Item 19 Franchisees. The term “Gross Sales” does not include (a) tips paid directly to subcontractors or other personnel, or (b) sales tax that is collected directly from customers and paid to the appropriate taxing authority.
2. **“Sales by Category: Irrigation Sales”** is defined as the total gross sales for commercial and residential irrigation jobs performed during the 2023 calendar year, as reported to us by the Item 19 Franchisees.
3. **“Sales by Category: Fertilizer Sales”** is defined as the total gross sales for commercial and residential fertilizer jobs performed during the 2023 calendar year, as reported to us by the Item 19 Franchisees.
4. **“Sales by Category: Landscaping Sales”** is defined as the total gross sales for commercial and residential landscaping jobs performed during the 2023 calendar year, as reported to us by the Item 19 Franchisees.
5. **“Sales by Category: Other Sales”** is defined as the total gross sales for other commercial and residential jobs performed during the 2023 calendar year, which may include snow removal services, mowing services, as reported to us by the Item 19 Franchisees.
6. **The Founder Business.** The Item 19 Franchisee identified as HLC 100 in Table 1 is the Founder Business, which, as disclosed in the introductory paragraphs of this Item 19, is a mature business that originally launched its business operations in 2015 under a different mark and converted to a Heroes Lawn Care Business in 2021. Please refer to the introductory paragraphs of this Item 19 for more information about the Founder Business.

TABLE 2

| Reporting Location | # of Territories | Year Opened | Total Gross Sales | Sales by Segment |              |
|--------------------|------------------|-------------|-------------------|------------------|--------------|
|                    |                  |             |                   | Residential      | Commercial   |
| HLC 100            | 5                | 2021        | \$ 2,253,325.20   | \$ 1,163,970     | \$ 1,089,355 |
| HLC 101            | 1                | 2021        | \$ 223,011.14     | \$ 137,222       | \$ 85,790    |
| HLC 102            | 4                | 2022        | \$ 149,943.41     | \$ 148,292       | \$ 1,652     |
| HLC 103            | 4                | 2022        | \$ 363,024.06     | \$ 269,459       | \$ 93,565    |
| HLC 104            | 3                | 2022        | \$ 203,908.41     | \$ 203,815       | \$ 94        |
| HLC 105            | 3                | 2022        | \$ 180,123.52     | \$ 178,854       | \$ 1,270     |
| HLC 108            | 4                | 2022        | \$ 110,299.00     | \$ 106,299       | \$ 4,000     |

**Notes:**

1. **“Total Gross Sales”** is defined all revenue generated by the Item 19 Franchisees over the 2023 calendar year, from January 1, 2023, to December 31, 2023, as reported to us by the Item 19 Franchisees. The term “Gross Sales” does not include (a) tips paid directly to subcontractors or other personnel, or (b) sales tax that is collected directly from customers and paid to the appropriate taxing authority.
2. **“Sales by Segment Residential”** is defined as the total gross sales for residential irrigation, fertilization, and landscaping jobs performed during the 2023 calendar year, as reported to us by the Item 19 Franchisees.
3. **Sales by Segment Commercial”** is defined as the total gross sales for commercial irrigation, fertilization, and landscaping jobs performed during the 2023 calendar year, as reported to us by the Item 19 Franchisees.
4. **The Founder Business.** The Item 19 Franchisee identified as HLC 100 in Table 1 is the Founder Business, which, as disclosed in the introductory paragraphs of this Item 19, is a mature business that originally launched its business operations in 2015 under a different mark and converted to a Heroes Lawn Care Business in 2021. Please refer to the introductory paragraphs of this Item 19 for more information about the Founder Business.

**TABLE 3**

| Reporting Location | # of Territories | Year Opened | Fertilization  |           | Irrigation     |           | Landscape      |           | Other          |           |
|--------------------|------------------|-------------|----------------|-----------|----------------|-----------|----------------|-----------|----------------|-----------|
|                    |                  |             | Average Ticket | # of Jobs | Average Ticket | # of Jobs | Average Ticket | # of Jobs | Average Ticket | # of Jobs |
| HLC 100            | 5                | 2021        | \$ 78.91       | 3324      | \$ 286.38      | 1420      | \$ 969.16      | 1027      | \$ 176.57      | 3336      |
| HLC 101            | 1                | 2021        | \$ 68.88       | 168       | \$ 531.35      | 324       | \$ 1,626.72    | 15        | \$ 29.52       | 504       |
| HLC 102            | 4                | 2022        | \$ 54.40       | 349       | \$ 214.91      | 301       | \$ 1,145.01    | 54        | \$ 10.00       | 444       |
| HLC 103            | 4                | 2022        | \$ 139.19      | 68        | \$ 633.18      | 211       | \$ 3,857.80    | 56        | \$ 38.44       | 102       |
| HLC 104            | 3                | 2022        | \$ 67.39       | 319       | \$ 451.53      | 387       | \$ 735.50      | 6         | \$ 20.47       | 159       |
| HLC 105            | 3                | 2022        | \$ 87.77       | 625       | \$ 300.05      | 371       | \$ 126.88      | 43        | \$ 18.19       | 467       |
| HLC 108            | 4                | 2022        | \$ 82.64       | 110       | \$ 480.79      | 123       | \$ 236.35      | 164       | \$ 61.30       | 54        |

**Notes:**

1. **“Irrigation Average Ticket”** is defined as the average dollars spent per transaction for irrigation jobs performed during the 2023 Calendar Year, as reported to us by the Item 19 Franchisees.
2. **“Irrigation # of Jobs”** is defined as the total number of irrigation jobs performed during the 2023 Calendar Year, as reported to us by the Item 19 Franchisees.
3. **“Fertilization Average Ticket”** is defined as the average dollars spent per transaction for fertilization jobs performed during the 2023 Calendar Year, as reported to us by Item 19 Franchisees.
4. **“Fertilization # of Jobs”** is defined as the total number of fertilization jobs performed during the 2023 Calendar Year, as reported to us by the Item 19 Franchisees.
5. **“Landscape Average Ticket”** is defined as the average dollars spent per transaction for landscape jobs performed during the 2023 Calendar Year, as reported to us by the Item 19 Franchisees.
6. **“Landscape # of Jobs”** is defined as the total number of landscape jobs performed during the 2023 Calendar Year, as reported to us by the Item 19 Franchisees.
7. **“Other Average Ticket”** is defined as the average dollars spent per transaction for other jobs performed during the 2023 Calendar Year, as reported to us by the Item 19 Franchisees.
8. **“Other # of Jobs”** is defined as the total number of other jobs performed during the 2023 Calendar Year, as reported to us by the Item 19 Franchisees.
9. **The Founder Business.** The Item 19 Franchisee identified as HLC 100 in Table 1 is the Founder Business, which, as disclosed in the introductory paragraphs of this Item 19, is a mature business that originally launched its business operations in 2015 under a different mark and converted to a Heroes Lawn Care Business in 2021. Please refer to the introductory paragraphs of this Item 19 for more information about the Founder Business.

#### **Assumptions and Additional Notes:**

1. The historical financial performance representation included in this Item 19 includes certain reported performance information reported by the Item 19 Franchisees during the Measurement Period only. It is not a representation of what you can expect to achieve in connection with the operation of a Heroes Lawn Care Business.
2. The financial information presented in this Item 19 does not disclose any cost, expense or profit information. You will incur costs and expenses in launching and operating your Franchised Business and there is no guarantee your Franchised Business will be profitable.
3. Investing in a franchise is a significant decision that comes with a great deal of responsibility, contractual commitment, financial exposure and risk. We recommend that you make your own independent investigation of this franchise opportunity with the assistance of a business advisor and franchise attorney to ensure that you understand and appreciate what it means to be a “franchisee”, and to determine whether you should invest in this franchise and whether it may be profitable to you. We also strongly suggest that you consult your financial advisor or personal accountant concerning financial projections (which we do not make and will not review or comment on), anticipated costs and expenses to be incurred in the area in which you’re looking to operate, and federal, state and local income taxes and any other applicable taxes that you may incur in operating a Heroes Lawn

Care Business.

**Some outlets have earned this amount. Your individual results may differ. There is no assurance you'll earn as much.**

Other than the preceding financial performance representation, HPB Lawn Care LLC does not make any financial performance representations. We also do not authorize our employees or representatives to make any such either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor's management by contacting Zachery Beutler at 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164 and 1 (800) 644-4894, the Federal Trade Commission, and the appropriate state regulatory agencies.

## **ITEM 20**

### **OUTLETS AND FRANCHISEE INFORMATION**

**Table No. 1:  
System-wide Outlets Summary For years 2021 to 2023**

| <b>Outlet Type</b>                       | <b>Year</b> | <b>Outlets at the Start of the Year</b> | <b>Outlets at the End of the Year</b> | <b>Net Change</b> |
|------------------------------------------|-------------|-----------------------------------------|---------------------------------------|-------------------|
| <b>Franchised</b>                        | <b>2021</b> | <b>2*</b>                               | <b>-</b>                              | <b>-</b>          |
|                                          | <b>2022</b> | <b>2</b>                                | <b>7</b>                              | <b>5</b>          |
|                                          | <b>2023</b> | <b>7</b>                                | <b>20</b>                             | <b>13</b>         |
| <b>Company-Owned and Affiliate-Owned</b> | <b>2021</b> | <b>-</b>                                | <b>-</b>                              | <b>-</b>          |
|                                          | <b>2022</b> | <b>-</b>                                | <b>-</b>                              | <b>-</b>          |
|                                          | <b>2023</b> | <b>-</b>                                | <b>-</b>                              | <b>-</b>          |
| <b>Total Outlets</b>                     | <b>2021</b> | <b>2*</b>                               | <b>-</b>                              | <b>-</b>          |
|                                          | <b>2022</b> | <b>2</b>                                | <b>7</b>                              | <b>5</b>          |
|                                          | <b>2023</b> | <b>7</b>                                | <b>20</b>                             | <b>13</b>         |

**\*Two Outlets are currently owned and operated by a limited liability company owned entirely by Taylor Olberding and Mike Marlow, our Founders. These Two Outlets are not “company-owned” outlets, as they are not under common control with Franchisor.**

**Table No. 2:  
Transfers of Outlets from Franchisees to New Owners (Other than the Franchisor)  
For years 2021 to 2023**

|              | <b>Year</b> | <b>Number of Transfers</b> |
|--------------|-------------|----------------------------|
| <b>TOTAL</b> | <b>2021</b> | <b>0</b>                   |
|              | <b>2022</b> | <b>0</b>                   |
|              | <b>2023</b> | <b>0</b>                   |

**Table No. 3:**

**Status of Franchised Outlets For years 2021 to 2023**

| <b>State</b> | <b>Year</b> | <b>Outlets at Start of</b> | <b>Outlets Opened</b> | <b>Terminations</b> | <b>Non - Renewals</b> | <b>Reacquired by Franchisor</b> | <b>Ceased Operations - Other Reasons</b> | <b>Outlets at End of Year</b> |
|--------------|-------------|----------------------------|-----------------------|---------------------|-----------------------|---------------------------------|------------------------------------------|-------------------------------|
| <b>AL</b>    | <b>2021</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
|              | <b>2022</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
|              | <b>2023</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
| <b>AK</b>    | <b>2021</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
|              | <b>2022</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
|              | <b>2023</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
| <b>AZ</b>    | <b>2021</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
|              | <b>2022</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
|              | <b>2023</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
| <b>AR</b>    | <b>2021</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
|              | <b>2022</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
|              | <b>2023</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
| <b>CA</b>    | <b>2021</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
|              | <b>2022</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
|              | <b>2023</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
| <b>CO</b>    | <b>2021</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
|              | <b>2022</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
|              | <b>2023</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
| <b>CT</b>    | <b>2021</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
|              | <b>2022</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
|              | <b>2023</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
| <b>DE</b>    | <b>2021</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
|              | <b>2022</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
|              | <b>2023</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
| <b>FL</b>    | <b>2021</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
|              | <b>2022</b> | -                          | <b>1</b>              | -                   | -                     | -                               | -                                        | <b>1</b>                      |
|              | <b>2023</b> | <b>1</b>                   | <b>1</b>              | -                   | -                     | -                               | -                                        | <b>2</b>                      |
| <b>GA</b>    | <b>2021</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
|              | <b>2022</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
|              | <b>2023</b> | -                          | <b>1</b>              | -                   | -                     | -                               | -                                        | <b>1</b>                      |
| <b>HI</b>    | <b>2021</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
|              | <b>2022</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
|              | <b>2023</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
| <b>ID</b>    | <b>2021</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
|              | <b>2022</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |
|              | <b>2023</b> | -                          | -                     | -                   | -                     | -                               | -                                        | -                             |

|           |             |   |          |   |   |   |   |          |
|-----------|-------------|---|----------|---|---|---|---|----------|
| <b>IL</b> | <b>2021</b> | - | -        | - | - | - | - | -        |
|           | <b>2022</b> | - | -        | - | - | - | - | -        |
|           | <b>2023</b> | - | -        | - | - | - | - | -        |
| <b>IN</b> | <b>2021</b> | - | -        | - | - | - | - | -        |
|           | <b>2022</b> | - | -        | - | - | - | - | -        |
|           | <b>2023</b> | - | -        | - | - | - | - | -        |
| <b>IA</b> | <b>2021</b> | - | -        | - | - | - | - | -        |
|           | <b>2022</b> | - | -        | - | - | - | - | -        |
|           | <b>2023</b> | - | -        | - | - | - | - | -        |
| <b>KS</b> | <b>2021</b> | - | -        | - | - | - | - | -        |
|           | <b>2022</b> | - | -        | - | - | - | - | -        |
|           | <b>2023</b> | - | <b>1</b> | - | - | - | - | <b>1</b> |
| <b>KY</b> | <b>2021</b> | - | -        | - | - | - | - | -        |
|           | <b>2022</b> | - | -        | - | - | - | - | -        |
|           | <b>2023</b> | - | -        | - | - | - | - | -        |
| <b>LA</b> | <b>2021</b> | - | -        | - | - | - | - | -        |
|           | <b>2022</b> | - | -        | - | - | - | - | -        |
|           | <b>2023</b> | - | -        | - | - | - | - | -        |
| <b>ME</b> | <b>2021</b> | - | -        | - | - | - | - | -        |
|           | <b>2022</b> | - | -        | - | - | - | - | -        |
|           | <b>2023</b> | - | -        | - | - | - | - | -        |
| <b>MD</b> | <b>2021</b> | - | -        | - | - | - | - | -        |
|           | <b>2022</b> | - | -        | - | - | - | - | -        |
|           | <b>2023</b> | - | -        | - | - | - | - | -        |
| <b>MA</b> | <b>2021</b> | - | -        | - | - | - | - | -        |
|           | <b>2022</b> | - | -        | - | - | - | - | -        |
|           | <b>2023</b> | - | -        | - | - | - | - | -        |
| <b>MI</b> | <b>2021</b> | - | -        | - | - | - | - | -        |
|           | <b>2022</b> | - | -        | - | - | - | - | -        |
|           | <b>2023</b> | - | <b>2</b> | - | - | - | - | <b>2</b> |
| <b>MN</b> | <b>2021</b> | - | -        | - | - | - | - | -        |
|           | <b>2022</b> | - | -        | - | - | - | - | -        |
|           | <b>2023</b> | - | -        | - | - | - | - | -        |
| <b>MS</b> | <b>2021</b> | - | -        | - | - | - | - | -        |
|           | <b>2022</b> | - | -        | - | - | - | - | -        |
|           | <b>2023</b> | - | -        | - | - | - | - | -        |
| <b>MO</b> | <b>2021</b> | - | -        | - | - | - | - | -        |
|           | <b>2022</b> | - | -        | - | - | - | - | -        |
|           | <b>2023</b> | - | -        | - | - | - | - | -        |
| <b>MT</b> | <b>2021</b> | - | -        | - | - | - | - | -        |
|           | <b>2022</b> | - | -        | - | - | - | - | -        |

|    |      |   |   |   |   |   |   |   |
|----|------|---|---|---|---|---|---|---|
|    | 2023 | - | - | - | - | - | - | - |
| NE | 2021 | 2 | - | - | - | - | - | 2 |
|    | 2022 | 2 | - | - | - | - | - | 2 |
|    | 2023 | 2 | - | - | - | - | - | 2 |
| NV | 2021 | - | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - | - |
| NH | 2021 | - | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - | - |
| NJ | 2021 | - | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - | - |
|    | 2023 | - | 1 | - | - | - | - | 1 |
| NM | 2021 | - | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - | - |
| NY | 2021 | - | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - | - |
| NC | 2021 | - | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - | - |
| ND | 2021 | - | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - | - |
|    | 2023 | - | 1 | - | - | - | - | 1 |
| OH | 2021 | - | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - | - |
| OK | 2021 | - | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - | - |
| OR | 2021 | - | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - | - |
| PA | 2021 | - | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - | - |
| RI | 2021 | - | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - | - |
| SC | 2021 | - | - | - | - | - | - | - |

|       |      |   |    |   |   |   |   |    |
|-------|------|---|----|---|---|---|---|----|
|       | 2022 | - | -  | - | - | - | - | -  |
|       | 2023 | - | -  | - | - | - | - | -  |
| SD    | 2021 | - | -  | - | - | - | - | -  |
|       | 2022 | - | -  | - | - | - | - | -  |
|       | 2023 | - | -  | - | - | - | - | -  |
| TN    | 2021 | - | -  | - | - | - | - | -  |
|       | 2022 | - | -  | - | - | - | - | -  |
|       | 2023 | - | 2  | 1 | - | - | - | 1  |
| TX    | 2021 | - | -  | - | - | - | - | -  |
|       | 2022 | - | 4  | - | - | - | - | 4  |
|       | 2023 | 4 | 7  | 2 | - | - | - | 9  |
| UT    | 2021 | - | -  | - | - | - | - | -  |
|       | 2022 | - | -  | - | - | - | - | -  |
|       | 2023 | - | -  | - | - | - | - | -  |
| VT    | 2021 | - | -  | - | - | - | - | -  |
|       | 2022 | - | -  | - | - | - | - | -  |
|       | 2023 | - | -  | - | - | - | - | -  |
| VA    | 2021 | - | -  | - | - | - | - | -  |
|       | 2022 | - | -  | - | - | - | - | -  |
|       | 2023 | - | -  | - | - | - | - | -  |
| WA    | 2021 | - | -  | - | - | - | - | -  |
|       | 2022 | - | -  | - | - | - | - | -  |
|       | 2023 | - | -  | - | - | - | - | -  |
| WV    | 2021 | - | -  | - | - | - | - | -  |
|       | 2022 | - | -  | - | - | - | - | -  |
|       | 2023 | - | -  | - | - | - | - | -  |
| WI    | 2021 | - | -  | - | - | - | - | -  |
|       | 2022 | - | -  | - | - | - | - | -  |
|       | 2023 | - | -  | - | - | - | - | -  |
| WY    | 2021 | - | -  | - | - | - | - | -  |
|       | 2022 | - | -  | - | - | - | - | -  |
|       | 2023 | - | -  | - | - | - | - | -  |
| TOTAL | 2021 | 2 | -  | - | - | - | - | 2  |
|       | 2022 | 2 | 5  | - | - | - | - | 7  |
|       | 2023 | 7 | 16 | 3 | - | - | - | 20 |

**Table No. 4:**  
**Status of Company-Owned Outlets For years 2021 to 2023**

| State | Year | Outlets at Start of Year | Outlets Opened | Outlets Reacquired from Franchisee | Outlets Closed | Outlets Sold to Franchisee | Outlets at End of Year |
|-------|------|--------------------------|----------------|------------------------------------|----------------|----------------------------|------------------------|
| AL    | 2021 | -                        | -              | -                                  | -              | -                          | -                      |
|       | 2022 | -                        | -              | -                                  | -              | -                          | -                      |
|       | 2023 | -                        | -              | -                                  | -              | -                          | -                      |
| AK    | 2021 | -                        | -              | -                                  | -              | -                          | -                      |
|       | 2022 | -                        | -              | -                                  | -              | -                          | -                      |
|       | 2023 | -                        | -              | -                                  | -              | -                          | -                      |
| AR    | 2021 | -                        | -              | -                                  | -              | -                          | -                      |
|       | 2022 | -                        | -              | -                                  | -              | -                          | -                      |
|       | 2023 | -                        | -              | -                                  | -              | -                          | -                      |
| AZ    | 2021 | -                        | -              | -                                  | -              | -                          | -                      |
|       | 2022 | -                        | -              | -                                  | -              | -                          | -                      |
|       | 2023 | -                        | -              | -                                  | -              | -                          | -                      |
| CA    | 2021 | -                        | -              | -                                  | -              | -                          | -                      |
|       | 2022 | -                        | -              | -                                  | -              | -                          | -                      |
|       | 2023 | -                        | -              | -                                  | -              | -                          | -                      |
| CO    | 2021 | -                        | -              | -                                  | -              | -                          | -                      |
|       | 2022 | -                        | -              | -                                  | -              | -                          | -                      |
|       | 2023 | -                        | -              | -                                  | -              | -                          | -                      |
| CT    | 2021 | -                        | -              | -                                  | -              | -                          | -                      |
|       | 2022 | -                        | -              | -                                  | -              | -                          | -                      |
|       | 2023 | -                        | -              | -                                  | -              | -                          | -                      |
| DE    | 2021 | -                        | -              | -                                  | -              | -                          | -                      |
|       | 2022 | -                        | -              | -                                  | -              | -                          | -                      |
|       | 2023 | -                        | -              | -                                  | -              | -                          | -                      |
| FL    | 2021 | -                        | -              | -                                  | -              | -                          | -                      |
|       | 2022 | -                        | -              | -                                  | -              | -                          | -                      |
|       | 2023 | -                        | -              | -                                  | -              | -                          | -                      |
| GA    | 2021 | -                        | -              | -                                  | -              | -                          | -                      |
|       | 2022 | -                        | -              | -                                  | -              | -                          | -                      |
|       | 2023 | -                        | -              | -                                  | -              | -                          | -                      |
| HI    | 2021 | -                        | -              | -                                  | -              | -                          | -                      |
|       | 2022 | -                        | -              | -                                  | -              | -                          | -                      |
|       | 2023 | -                        | -              | -                                  | -              | -                          | -                      |
| ID    | 2021 | -                        | -              | -                                  | -              | -                          | -                      |
|       | 2022 | -                        | -              | -                                  | -              | -                          | -                      |
|       | 2023 | -                        | -              | -                                  | -              | -                          | -                      |
| IL    | 2021 | -                        | -              | -                                  | -              | -                          | -                      |
|       | 2022 | -                        | -              | -                                  | -              | -                          | -                      |

|    |      |   |   |   |   |   |   |
|----|------|---|---|---|---|---|---|
|    | 2023 | - | - | - | - | - | - |
| IN | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| IA | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| KS | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| KY | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| LA | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| ME | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| MD | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| MA | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| MI | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| MN | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| MS | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| MO | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| MT | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| NE | 2021 | - | - | - | - | - | - |

|    |      |   |   |   |   |   |   |
|----|------|---|---|---|---|---|---|
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| NV | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| NH | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| NJ | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| NM | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| NY | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| NC | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| ND | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| OH | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| OK | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| OR | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| PA | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| RI | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |
| SC | 2021 | - | - | - | - | - | - |
|    | 2022 | - | - | - | - | - | - |
|    | 2023 | - | - | - | - | - | - |

|       |      |   |   |   |   |   |   |
|-------|------|---|---|---|---|---|---|
| SD    | 2021 | - | - | - | - | - | - |
|       | 2022 | - | - | - | - | - | - |
|       | 2023 | - | - | - | - | - | - |
| TN    | 2021 | - | - | - | - | - | - |
|       | 2022 | - | - | - | - | - | - |
|       | 2023 | - | - | - | - | - | - |
| TX    | 2021 | - | - | - | - | - | - |
|       | 2022 | - | - | - | - | - | - |
|       | 2023 | - | - | - | - | - | - |
| UT    | 2021 | - | - | - | - | - | - |
|       | 2022 | - | - | - | - | - | - |
|       | 2023 | - | - | - | - | - | - |
| VT    | 2021 | - | - | - | - | - | - |
|       | 2022 | - | - | - | - | - | - |
|       | 2023 | - | - | - | - | - | - |
| VA    | 2021 | - | - | - | - | - | - |
|       | 2022 | - | - | - | - | - | - |
|       | 2023 | - | - | - | - | - | - |
| WA    | 2021 | - | - | - | - | - | - |
|       | 2022 | - | - | - | - | - | - |
|       | 2023 | - | - | - | - | - | - |
| WV    | 2021 | - | - | - | - | - | - |
|       | 2022 | - | - | - | - | - | - |
|       | 2023 | - | - | - | - | - | - |
| WI    | 2021 | - | - | - | - | - | - |
|       | 2022 | - | - | - | - | - | - |
|       | 2023 | - | - | - | - | - | - |
| WY    | 2021 | - | - | - | - | - | - |
|       | 2022 | - | - | - | - | - | - |
|       | 2023 | - | - | - | - | - | - |
| TOTAL | 2021 | - | - | - | - | - | - |
|       | 2022 | - | - | - | - | - | - |
|       | 2023 | - | - | - | - | - | - |

**Table No. 5:  
Projected Openings as of December 31, 2023, for the 2024 Fiscal Year**

| State | Franchise Agreements Signed but Outlet Not Opened | Projected New Franchised Outlets in the Next Fiscal Year | Projected New Affiliate-Owned Outlets in the Next Fiscal Year | Projected New Company-Owned Outlet in the Next Fiscal Year |
|-------|---------------------------------------------------|----------------------------------------------------------|---------------------------------------------------------------|------------------------------------------------------------|
|-------|---------------------------------------------------|----------------------------------------------------------|---------------------------------------------------------------|------------------------------------------------------------|

|           |   |   |   |   |
|-----------|---|---|---|---|
| <b>AL</b> | - | - | - | - |
| <b>AK</b> | - | - | - | - |
| <b>AR</b> | - | 1 | - | - |
| <b>AZ</b> | 1 | 2 | - | - |
| <b>CA</b> | - | - | - | - |
| <b>CO</b> | - | - | - | - |
| <b>CT</b> | - | - | - | - |
| <b>DE</b> | - | - | - | - |
| <b>FL</b> | 1 | 2 | - | - |
| <b>GA</b> | 1 | 1 | - | - |
| <b>HI</b> | - | - | - | - |
| <b>ID</b> | - | 1 | - | - |
| <b>IL</b> | - | - | - | - |
| <b>IN</b> | 1 | 1 | - | - |
| <b>IA</b> | 1 | - | - | - |
| <b>KS</b> | - | 1 | - | - |
| <b>KY</b> | - | 1 | - | - |
| <b>LA</b> | - | - | - | - |
| <b>ME</b> | - | - | - | - |
| <b>MD</b> | - | - | - | - |
| <b>MA</b> | - | 1 | - | - |
| <b>MI</b> | - | 1 | - | - |
| <b>MN</b> | - | 1 | - | - |
| <b>MS</b> | - | - | - | - |
| <b>MO</b> | - | 1 | - | - |
| <b>MT</b> | - | - | - | - |
| <b>NE</b> | - | - | - | - |
| <b>NV</b> | - | - | - | - |
| <b>NH</b> | - | - | - | - |
| <b>NJ</b> | - | - | - | - |
| <b>NM</b> | - | - | - | - |
| <b>NY</b> | - | - | - | - |
| <b>NC</b> | 1 | - | - | - |
| <b>ND</b> | - | - | - | - |
| <b>OH</b> | 1 | 1 | - | - |
| <b>OK</b> | 1 | - | - | - |
| <b>OR</b> | - | - | - | - |
| <b>PA</b> | - | - | - | - |
| <b>RI</b> | - | - | - | - |
| <b>SC</b> | 1 | 1 | - | - |
| <b>SD</b> | - | - | - | - |

|               |           |           |          |          |
|---------------|-----------|-----------|----------|----------|
| <b>TN</b>     | -         | <b>1</b>  | -        | -        |
| <b>TX</b>     | <b>2</b>  | <b>2</b>  | -        | -        |
| <b>UT</b>     | -         | -         | -        | -        |
| <b>VA</b>     | -         | -         | -        | -        |
| <b>VT</b>     | -         | -         | -        | -        |
| <b>WA</b>     | -         | -         | -        | -        |
| <b>WV</b>     | -         | -         | -        | -        |
| <b>WI</b>     | -         | <b>1</b>  | -        | -        |
| <b>WY</b>     | -         | -         | -        | -        |
| <b>Totals</b> | <b>11</b> | <b>18</b> | <b>0</b> | <b>0</b> |

Attached as Exhibit I are the names, addresses and telephone numbers of all franchisees as of the issuance date of this Disclosure Document. Except as provided herein, we have not had any franchisees who had a franchise terminated, cancelled and not renewed or who otherwise voluntarily or involuntarily ceased to do business under the Franchise Agreement as of the issuance date, or who has not communicated with us within 10 weeks of the issuance date of this Disclosure Document. If you buy this franchise, your contact information may be disclosed to other buyers when you leave the franchise system.

During the last three fiscal years, we have not had franchisees sign confidentiality provisions that would restrict their ability to speak openly about their experience with our System. There are no trademark-specific organizations formed by our franchisees that are associated with our System.

## **ITEM 21**

### **FINANCIAL STATEMENTS**

Attached as Exhibit E to this Disclosure Document are our unaudited financial statements as of September 30, 2024, as well as our audited financial statements as of and for the year ended December 31, 2023, as of and for the year ended December 31, 2022, and as of December 31, 2021, and for the period from inception (November 9, 2021) to December 31, 2021. Our fiscal year end is December 31.

## **ITEM 22**

### **CONTRACTS**

Attached to this Disclosure Document are the following contracts and their attachments:

|            |                                                   |
|------------|---------------------------------------------------|
| Exhibit B: | Franchise Agreement and Exhibits                  |
| Exhibit C: | Multi-Unit Addendum                               |
| Exhibit D: | State Specific Addenda                            |
| Exhibit F: | Sample Termination and Release Agreement          |
| Exhibit H: | Confidentiality and Non-Disclosure Agreement      |
| Exhibit J: | Franchisee Questionnaire/Compliance Certification |

**ITEM 23**  
**RECEIPTS**

Exhibit L of this Franchise Disclosure Document contains a detachable document, in duplicate, acknowledging receipt of this Franchise Disclosure Document by a prospective franchisee. You should sign both copies of the Receipt. You should retain one signed copy for your records and return the other signed copy to HPB Lawn Care LLC at 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164.

**Exhibit A**  
**to**  
**HPB Lawn Care LLC**  
**Franchise Disclosure Document**

**List of State Administrators and Agents for Service of Process**

## **AGENTS FOR SERVICE OF PROCESS**

### **CONNECTICUT**

The Banking Commissioner  
The Department of Banking  
Securities and Business Investment Division  
260 Constitution Plaza  
Hartford, CT 06103-1800  
(860) 240-8299

### **ILLINOIS**

Illinois Office of the Attorney General Franchise Division  
500 South Second Street  
Springfield, Illinois 62706  
(217) 782-4465

### **INDIANA**

Secretary of State Franchise Section  
302 West Washington, Room E-111  
Indianapolis, Indiana 46204  
(317) 232-6681

### **MICHIGAN**

Consumer Protection Division  
Attn: Franchise Section  
525 W. Ottawa Street  
G. Mennen Williams Building, 1<sup>st</sup> Floor  
Lansing, MI 48933  
(517) 373-7117

### **MINNESOTA**

Minnesota Department of Commerce  
85 7<sup>th</sup> Place East, Suite 280  
St. Paul, Minnesota 55101  
(651) 539-1500

### **CALIFORNIA**

Commissioner of Financial Protection and Innovation  
Department of Financial Protection and Innovation  
2101 Arena Boulevard  
Sacramento, California 95834  
(916) 445-7205 Toll Free: (866) 275-2677

### **WASHINGTON**

Director of Department of Financial Institutions  
Securities Division – 3rd Floor  
150 Israel Road, Southwest  
Tumwater, Washington 98501  
(360) 902-8760

### **NORTH DAKOTA**

North Dakota Securities Department  
600 Boulevard Avenue,  
State Capitol Fifth Floor, Dept. 414  
Bismarck, North Dakota 58505-0510  
(701) 328-4712

### **RHODE ISLAND**

Department of Labor and Regulation Securities Division  
Bldg. 69, First Floor John O. Pastore Center  
1511 Pontiac Avenue  
Cranston, Rhode Island 02920  
(401) 462-9527

### **SOUTH DAKOTA**

Department of Labor and Regulation Director of Division  
of Securities  
124 E. Euclid, Suite 104  
Pierre, South Dakota 57501  
(605) 773-4823

### **VIRGINIA**

Clerk of the State  
Corporation Commission  
1300 East Main Street, 1st Floor  
Richmond, Virginia 23219

### **WISCONSIN**

Office of the Commissioner of Securities  
345 West Washington Avenue, Fourth Floor  
Madison, Wisconsin 53703  
(608) 261-9555

### **NEW YORK**

New York Secretary of State  
New York Department of State  
One Commerce Plaza,  
99 Washington Avenue, 6th Floor  
Albany, New York 12231-0001  
(518) 473-2492

### **MARYLAND**

Maryland Securities Commissioner  
200 St. Paul Place  
Baltimore, Maryland 21202-2020  
(410) 576-6360

## **LIST OF STATE ADMINISTRATORS**

### **CONNECTICUT**

The Banking Commissioner  
The Department of Banking  
Securities and Business Investment Division  
260 Constitution Plaza  
Hartford, CT 06103-1800  
(860) 240-8299

### **ILLINOIS**

Illinois Office of the Attorney General Franchise Division  
500 South Second Street  
Springfield, Illinois 62706  
(217) 782-4465

### **INDIANA**

Secretary of State Franchise Section  
302 West Washington, Room E-111  
Indianapolis, Indiana 46204  
(317) 232-6681

### **MICHIGAN**

Consumer Protection Division  
Attn: Franchise Section  
525 W. Ottawa Street  
G. Mennen Williams Building, 1<sup>st</sup> Floor  
Lansing, MI 48933  
(517) 373-7117

### **MINNESOTA**

Minnesota Department of Commerce  
85 7<sup>th</sup> Place East, Suite 280  
St. Paul, Minnesota 55101  
(651) 539-1500

### **CALIFORNIA**

Commissioner of Financial Protection and Innovation  
Department of Financial Protection and Innovation  
2101 Arena Boulevard  
Sacramento, California 95834  
(916) 445-7205 Toll Free: (866) 275-2677

### **WASHINGTON**

Director of Department of Financial Institutions  
Securities Division – 3rd Floor  
150 Israel Road, Southwest  
Tumwater, Washington 98501  
(360) 902-8760

### **NORTH DAKOTA**

North Dakota Securities Department  
600 Boulevard Avenue,  
State Capitol Fifth Floor, Dept. 414  
Bismarck, North Dakota 58505-0510  
(701) 328-4712

### **RHODE ISLAND**

Department of Labor and Regulation Securities Division  
Bldg. 69, First Floor John O. Pastore Center  
1511 Pontiac Avenue  
Cranston, Rhode Island 02920  
(401) 462-9527

### **SOUTH DAKOTA**

Department of Labor and Regulation Director of Division  
of Securities  
124 E. Euclid, Suite 104  
Pierre, South Dakota 57501  
(605) 773-4823

### **VIRGINIA**

Clerk of the State  
Corporation Commission  
1300 East Main Street, 1st Floor  
Richmond, Virginia 23219

### **WISCONSIN**

Office of the Commissioner of Securities  
345 West Washington Avenue, Fourth Floor  
Madison, Wisconsin 53703  
(608) 261-9555

### **NEW YORK**

New York Secretary of State  
New York Department of State  
One Commerce Plaza,  
99 Washington Avenue, 6th Floor  
Albany, New York 12231-0001  
(518) 473-2492

### **MARYLAND**

Maryland Securities Commissioner  
200 St. Paul Place  
Baltimore, Maryland 21202-2020  
(410) 576-6360

**Exhibit B**  
**to**  
**HPB Lawn Care LLC**  
**Franchise Disclosure Document**  
**Franchise Agreement**

**HPB LAWN CARE LLC**  
**FRANCHISEE AFFIRMATIONS AND ACKNOWLEDGEMENTS QUESTIONNAIRE**

As you know, HPB Lawn Care LLC (“we”, “us”, “Heroes Lawn Care” or “Franchisor”), and you are preparing to enter into a Franchise Agreement for the operation of a Heroes Lawn Care franchise (a “Franchised Business”). The purposes of this Questionnaire are to: (i) fact find for internal purposes; (ii) confirm you are making an informed investment decision; (iii) determine whether any statements or promises were made to you that we have not authorized or that may be untrue, inaccurate, or misleading. Please review each of the following questions carefully and provide honest and complete responses to each question. **You cannot sign or date this Questionnaire the same day as the Receipt for the Franchise Disclosure Document, but you must sign and date it the same day you sign the Franchise Agreement and pay your franchise fee.**

1. Have you received and personally reviewed the Franchise Agreement and each exhibit or schedule attached to the Franchise Agreement you intend to enter into with us?

Yes/No: \_\_\_\_\_

2. Do you understand that this Questionnaire pertains and relates to each and every Franchise Agreement you intend to enter into with us?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

3. Have you received and personally reviewed the Franchise Disclosure Document we provided?

Yes/No: \_\_\_\_\_

4. Did you sign a receipt for the Disclosure Document indicating the date you received it?

Yes/No: \_\_\_\_\_

5. Did you read and do you understand the information contained in the Disclosure Document?

Yes/No: \_\_\_\_\_

If “No,” what parts of the Disclosure Document do you not understand?

---

---

- 
6. Did you read and do you understand the Franchise Agreement and your obligations under the Franchise Agreement?

Yes/No: \_\_\_\_\_

If “No,” what parts of the Franchise Agreement do you not understand?

---

---

---

7. Have you reviewed the Disclosure Document and Franchise Agreement with a lawyer, accountant or other professional advisor and discussed the benefits and risks of operating a Franchised Business with these professional advisor(s)?

Yes/No: \_\_\_\_\_

8. Do you understand the success or failure of your Franchised Business will depend in large part upon your skills, abilities and efforts and those of the persons you employ, as well as many factors beyond your control such as weather, competition, interest rates, the economy, inflation, labor and supply costs, lease terms and the marketplace?

Yes/No: \_\_\_\_\_

If “No,” what parts of this do you not understand?

---

---

---

9. Do you understand that the territory protection you are granted under the Franchise Agreement is limited and that we have reserved certain rights to engage in certain activities in your Protected Territory under the Franchise Agreement?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

10. Do you understand we and our affiliates retain the exclusive unrestricted right to engage, directly or through others, in the providing of services under our mark or other marks, at any location outside your Protected Territory, regardless of how close these activities are to your Protected Territory?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

11. Do you understand that the Franchisor first began offering franchises in 2023 and that the Heroes Lawn Care franchise system is a newly launched franchise system with limited operating history?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

12. Do you understand all disputes or claims you may have arising out of or relating to the Franchise Agreement must be mediated and arbitrated in Bucks County, Pennsylvania?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

13. Do you understand the Franchise Agreement limits the amount and type of damages you can recover, and that you are not entitled to any punitive, consequential or other special damages?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

- 
14. Do you understand the sole entity or person against whom you may bring a claim under the Franchise Agreement is HPB Lawn Care LLC?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

15. Do you understand all persons whose names appear on the Franchise Agreement must successfully complete the appropriate initial training program(s) before we will allow the Franchised Business to open or consent to a transfer of that Franchised Business?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

16. Do you understand that we require you to successfully complete certain initial training program(s) and if you do not successfully complete the applicable training program(s) to our satisfaction, we may terminate your Franchise Agreement?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

17. Do you understand we do not have to sell you a franchise or additional franchises or consent to your purchase of existing franchises?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

18. Do you understand that we will send written notices, as required by your Franchise Agreement, to either your Franchised Business or home address until you designate a different address by sending written notice to us?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

19. Do you understand that we will not approve your purchase of a Franchised Business, or we may immediately terminate your Franchise Agreement, if we are prohibited from doing business with you under any anti-terrorism law enacted by the United States Government?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

20. Is it true that no broker, employee or other person speaking on our behalf made any statement or promise regarding the costs involved in operating a Franchised Business that is not contained in the Disclosure Document or that is contrary to, or different from, the information contained in the Disclosure Document?

Yes/No: \_\_\_\_\_

If “No,” please describe the nature of the statements and by whom they were made by?

---

---

---

21. Is it true that no broker, employee or other person speaking on our behalf made any statement or promise regarding the actual, average or projected profits or earnings, the likelihood of success,

the amount of money you may earn, or the total amount of revenue a Franchised Business will generate, that is not contained in the Disclosure Document or that is contrary to, or different from, the information contained in the Disclosure Document?

Yes/No: \_\_\_\_\_

If “No,” please describe the nature of the statements and by whom they were made by?

---

---

---

22. Is it true that no broker, employee or other person speaking on our behalf made any statement or promise or agreement, other than those matters addressed in your Franchise Agreement concerning advertising, marketing, media support, marketing penetration, training, support service or assistance that is contrary to, or different from, the information contained in the Disclosure Document?

Yes/No: \_\_\_\_\_

If “No,” please describe the nature of the statements and by whom they were made by?

---

---

---

23. Is it true that no broker, employee or other person providing services to you on our behalf has solicited or accepted any loan, gratuity, bribe, gift or any other payment in money, property or services from you in connection with a Franchised Business purchase with exception of those payments or loans provided in the Disclosure Document?

Yes/No: \_\_\_\_\_

If “No,” please describe the nature of the statements and by whom they were made by?

---

---

---

24. Do you understand that the Item 19 financial performance disclosure contained in Item 19 of the Disclosure Document is not a representation of what you can expect to achieve in connection with the operation of a Franchised Business?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

25. Do you understand that you will control and are entirely responsible for all employment related matters in connection with the operation of your Franchised Business and that we are not responsible for, and do not control, directly or indirectly, your employment practices or your employees?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

26. Did you receive the Franchise Disclosure Document at least fourteen (14) days before you completed and signed this Questionnaire?

Yes/No: \_\_\_\_\_

27. Did you receive the Franchise Agreement at least seven (7) days before you completed and signed this Questionnaire?

Yes/No: \_\_\_\_\_

**If any Illinois, Indiana, Michigan, Minnesota, North Dakota, Rhode Island, South Dakota, Virginia or Wisconsin franchisee completes this Questionnaire, it is adjusted or determined to be against the public policy of Illinois, Indiana, Michigan, Minnesota, North Dakota, Rhode Island, South Dakota, Virginia or Wisconsin, such Questionnaire will be considered void and unenforceable, and HPB LAWN CARE LLC will disregard and will not rely on this Questionnaire as a disclaimer, release, or otherwise defense, in any claim made pursuant to or under the relevant state anti-fraud or anti-waiver statutes, rules, regulations, or similar applicable laws.**

**YOU UNDERSTAND THAT YOUR ANSWERS ARE IMPORTANT TO US AND THAT WE WILL RELY ON THEM. BY SIGNING THIS QUESTIONNAIRE, YOU ARE REPRESENTING THAT YOU HAVE CONSIDERED EACH QUESTION CAREFULLY AND RESPONDED TRUTHFULLY TO THE ABOVE QUESTIONS.**

\_\_\_\_\_  
Franchisee, individually

Dated: \_\_\_\_\_



**HPB LAWN CARE LLC**



**FRANCHISE AGREEMENT**

## **TABLE OF CONTENTS**

| <b>SECTION</b>                                                   | <b>PAGE</b> |
|------------------------------------------------------------------|-------------|
| <b>DATA SHEET .....</b>                                          | <b>3</b>    |
| <b>1 GRANT OF FRANCHISE .....</b>                                | <b>5</b>    |
| <b>2 TERM AND RENEWAL.....</b>                                   | <b>8</b>    |
| <b>3 FEES AND MANNER OF PAYMENT .....</b>                        | <b>9</b>    |
| <b>4 PROPRIETARY MARKS.....</b>                                  | <b>13</b>   |
| <b>5 CONFIDENTIAL INFORMATION .....</b>                          | <b>14</b>   |
| <b>6 FRANCHISOR’S OBLIGATIONS .....</b>                          | <b>16</b>   |
| <b>7 FRANCHISEE’S OBLIGATIONS .....</b>                          | <b>18</b>   |
| <b>8 TRAINING .....</b>                                          | <b>27</b>   |
| <b>9 INSURANCE.....</b>                                          | <b>28</b>   |
| <b>10 FINANCIAL RECORDS AND REPORTS.....</b>                     | <b>30</b>   |
| <b>11 BOOKS AND RECORDS.....</b>                                 | <b>31</b>   |
| <b>12 ADVERTISING .....</b>                                      | <b>32</b>   |
| <b>13 INDEPENDENT CONTRACTOR; INDEMNIFICATION .....</b>          | <b>34</b>   |
| <b>14 SALE OR TRANSFER.....</b>                                  | <b>35</b>   |
| <b>15 BREACH AND TERMINATION.....</b>                            | <b>39</b>   |
| <b>16 RIGHTS AND DUTIES UPON TERMINATION OR EXPIRATION .....</b> | <b>43</b>   |
| <b>17 COVENANTS .....</b>                                        | <b>45</b>   |
| <b>18 DISPUTE RESOLUTION.....</b>                                | <b>46</b>   |
| <b>19 REPRESENTATIONS .....</b>                                  | <b>52</b>   |
| <b>20 GUARANTEE OF PRINCIPALS AND THEIR SPOUSES.....</b>         | <b>53</b>   |
| <b>21 NOTICES .....</b>                                          | <b>54</b>   |
| <b>22 MISCELLANEOUS .....</b>                                    | <b>54</b>   |
| <b>23 ACKNOWLEDGMENTS .....</b>                                  | <b>56</b>   |

## **EXHIBITS**

|           |                                                                                              |
|-----------|----------------------------------------------------------------------------------------------|
| Exhibit A | Personal Guaranty and Guaranty of Spouses                                                    |
| Exhibit B | Conditional Assignment of Franchisee's Telephone Numbers, Facsimile Numbers and Domain Names |
| Exhibit C | Confidentiality and Restrictive Covenant Agreement for Employees                             |
| Exhibit D | Electronic Funds Withdrawal Authorization                                                    |
| Exhibit E | Site Selection Addendum                                                                      |
| Exhibit F | Collateral Assignment of Lease                                                               |
| Exhibit G | Territory Map                                                                                |
| Exhibit H | Multi-Unit Addendum                                                                          |
| Exhibit I | State Specific Addenda                                                                       |
| Exhibit J | Secured Promissory Note and General Security Agreement                                       |

## DATA SHEET

Franchisee: \_\_\_\_\_

\_\_\_\_\_

Guarantors: \_\_\_\_\_

\_\_\_\_\_

Effective Date: \_\_\_\_\_, 2024

Approved Location: \_\_\_\_\_

\_\_\_\_\_

Protected Territory: See “Territory \_\_\_\_” set forth on the Map attached as Exhibit “G” to Franchise Agreement

Telephone Number: \_\_\_\_\_

E-Mail Address: \_\_\_\_\_

Initial Franchise Fee: \_\_\_\_\_

**The terms of this Data Sheet are incorporated into the attached Franchise Agreement.**

## **HPB LAWN CARE LLC FRANCHISE AGREEMENT**

THIS AGREEMENT (the “Agreement” or “Franchise Agreement”) is entered into and made effective this \_\_\_\_ day of \_\_\_\_\_, 2024, by and between HPB Lawn Care LLC, a Pennsylvania limited liability company, with its principal place of business at 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68164 (“Franchisor”), and \_\_\_\_\_, an individual with an address at \_\_\_\_\_, which is identified more fully in the attached Data Sheet (“Franchisee”).

### **RECITALS**

A. Through the expenditure of a considerable amount of time, effort, and money, Franchisor has developed a system for the operation of Heroes Lawn Care businesses (each, a “Franchised Business”) that offer, sell and perform residential and commercial fertilization, irrigation, and pet waste removal products and services, including: (i) granular fertilizer, fungicide, pesticide application and liquid fertilizer, herbicide, and pesticide application; (ii) aeration, overseeding, and soil amendment services; (iii) irrigation repair, replacement, upgrades, and maintenance check services; (iv) pet waste removal services; and other products, services and events that we may approve and modify from time to time and which may include subcontracted hardscaping, soft- scaping and other general landscaping services (collectively, the “Approved Products and Services”). Franchisee does not need any specific prior experience in these areas of service to operate a Heroes Lawn Care Business, however, certain state or local licenses and permits for the operation of the Franchised Business may require prior business experience from one or more of Franchisee’s employees or contractors.

B. Franchised Businesses are established and operated using Franchisor’s proprietary operating system, standards and specifications for certain products and services used in connection with operating the Franchised Business in the manner set forth in this Agreement, which may be modified from time to time by Franchisor (collectively, the “System”).

C. The System is identified by Franchisor’s proprietary trademarks, service marks, trade dress, logos and other indicia of origin and intellectual property, including, without limitation, the “Heroes Lawn Care”, “Heroes Doody Duty”, “Heroes Fertilizer Force”, “Heroes Irrigation Army” word marks and the “Heroes Lawn Care”, “Heroes Fertilizer Force”, “Heroes Irrigation Army” design marks registered on the Principal Register of the United States Patent and Trademark Office, as well as the “Heroes Doody Duty”, design mark pending registration on the Principal Register of the United States Patent and Trademark Office (collectively, the “Proprietary Marks”). The rights to all such Proprietary Marks as are now, or shall hereafter be, designated as part of the System will be owned exclusively by Franchisor or its affiliates and be used for the benefit of Franchisor, its affiliates and Franchisor’s franchisees to identify to the public the source of the products and services marketed thereunder. Franchisor may continue to develop, expand, use, control, and add to the Proprietary Marks and System for the benefit of itself, its affiliates, and its franchisees and licensees in order to identify for the public the source of products and services marketed thereunder and to represent the System's high standards of quality and service.

D. Franchisor offers a limited license to use its Proprietary Marks for the development and operation of Franchised Businesses to be operated and promoted within a designated geographical territory.

E. Franchisee desires to establish and operate a Franchised Business within the Protected Territory hereinafter designated, to use in connection therewith the Franchisor's System and the Proprietary

Marks and to derive the benefits of Franchisor's information, experience, advice, guidance and customer goodwill.

F. Franchisor wishes to grant Franchisee a limited license to use the Proprietary Marks and the limited right to open and operate a Franchised Business based on Franchisee's representations to Franchisor, including those representations set forth in Franchisee's franchise application, in accordance with the terms and conditions set forth in this Agreement.

G. Franchisee recognizes the importance to Franchisor, to its other franchisees and to the public of maintaining the integrity, standards, qualities and attributes of products and services associated with the Proprietary Marks and System, and is willing to adhere to certain uniform standards, procedures and policies to maintain such integrity, standards, qualities and attributes.

**NOW, THEREFORE**, in consideration of the foregoing recitals and the mutual promises, commitments and understandings contained herein, Franchisor and Franchisee hereby agree as follows:

## **1 GRANT OF FRANCHISE**

1.1 **Grant and Acceptance.** Franchisor hereby grants to Franchisee, upon the express terms and conditions contained in this Agreement, and Franchisee hereby accepts, a non-exclusive license to establish and operate one Franchised Business, under the System and Proprietary Marks identified below, and the right to use the System and Proprietary Marks in the operation of the Franchised Business. Except as otherwise provided in this Agreement, Franchisee may offer, sell and perform Franchisor's Approved Products and Services within the Protected Territory set forth in Section 1.2 herein. Franchisor has the right to supplement, improve or otherwise modify the System from time to time in Franchisor's discretion, and Franchisee agrees to comply with all changes which may include, without limitation, the offer and sale of new or different products or services as Franchisor may specify. Franchisee acknowledges and agrees that this Agreement does not grant Franchisee the option or right to purchase additional Franchised Businesses and/or additional Protected Territories.

1.2 **Protected Territory.** Except as otherwise provided in this Agreement and for so long as Franchisee is not in default of this Agreement, Franchisor shall not establish and operate, nor license any other third-party the right to establish and operate, any Franchised Business under the System and the Proprietary Marks within the protected area identified in the Data Sheet, the terms of which are incorporated herein by reference (the "Protected Territory") during the term of this Agreement. Franchisor and its affiliates retain all other rights, including without limitation, those rights set forth in Sections 1.4 through Section 1.6 of this Agreement. Franchisee is permitted to conduct the Franchised Business outside of the Protected Territory provided that (a) Franchisee will not be operating within another franchisee's Protected Territory, and (b) Franchisee received Franchisor's prior written consent, which may be withheld for any reason. Other than these operations, Franchisee is not permitted to operate the Franchised Business outside of the Protected Territory without Franchisor's prior written consent. All sales and other activities conducted within or outside the Protected Territory must be conducted in accordance with the terms of this Agreement and Franchisor's operating methods, standards and specifications as set forth in the Operations Manual (as defined in Section 6.1 herein). If, at any time during the term of this Agreement, more than 5% of Franchisee's monthly Gross Revenues (defined below) are derived from or within specific locations or areas that are outside of the Protected Territory, Franchisor may, among other conditions, require Franchisee to purchase an additional franchise, enter into Franchisor's then-current franchise agreement and pay to Franchisor its then-current initial franchise fee. Franchisor is not required to offer Franchisee the opportunity to enter into a franchise

agreement to continue operations in any area outside of the Protected Territory and may revoke any prior granted approval allowing Franchisee permission to operate outside of the Protected Territory at any time, effective on notice to Franchisee. “Gross Revenues” are defined in the Franchise Agreement to include all income of any type or nature and from any source that Franchisee derives or receives directly or indirectly from, through, by or on account of the operation of the Franchised Business at any time after the signing of the Franchise Agreement, in whatever form and from whatever source, including but not limited to cash, services, in kind from barter and/or exchange, on credit or otherwise as well as business interruption insurance proceeds. Gross Revenues shall also include the total amount of all sales for labor, material, equipment and/or services performed or rendered by: (a) Franchisee, or (b) any third-party subcontractors or agents of Franchisee who perform services for Franchisee’s customers or clients as part of Franchisee’s services. Gross Sales shall also include all commissions, finder’s fees, referral fees, construction management fees or other compensation received by Franchisee on the value of any work performed. Franchisee agrees that all Royalty Fees, including any Minimum Royalty Fee, are non-refundable. However, the definition of Gross Revenues does not include sales tax that is collected from customers and transmitted to the appropriate taxing authorities. “Gross Revenues Collected” means any and all revenue or other compensation actually collected by Franchisee from customers of the Franchised Business.

**1.3 Approved Location.** Franchisee must operate the Heroes Lawn Care Business from an approved facility that meets Franchisor’s current standards and specifications (the “Approved Location”). Franchisee may use a home office as Franchisee’s Approved Location. If Franchisee elects to utilize a leased commercial property as their Approved Location, such proposed location must: (i) be secured within ninety (90) days after the date of execution of the Franchise Agreement; (ii) be located in a Protected Territory; (iii) be approved and consented to by Franchisor in writing, prior to execution of any lease thereon; and (iv) meet Franchisor’s current standards and specifications, including, but not limited to, square footage, design, layout, signage, equipment and inventory storage, as more fully set forth in the Operations Manual. The factors Franchisor considers in approving Franchisee’s location include but are not limited to: (i) the type of commercial space; (ii) the geographic location of the space and whether it is centrally located within Franchisee’s Protected Territory; (iii) whether there is enough space for office and storage; and (iv) whether the terms of the lease are favorable. Franchisor may also condition Franchisor’s approval of Franchisee’s commercial lease upon, among other conditions, execution of a collateral assignment of lease (which is attached to the Franchise Agreement as Exhibit F) by Franchisee and Franchisee’s landlord, if any, under which such landlord shall grant Franchisor the rights to assume Franchisee’s rights and obligations under Franchisee’s lease in the event that Franchisee breaches their lease agreement or Franchisee’s Franchise Agreement is terminated or expires. Franchisee must continuously maintain an Approved Location throughout the Term of the Franchise Agreement without interruption. Franchisee may not relocate the Heroes Lawn Care Business without Franchisor’s prior written consent. If Franchisor has not approved a location from which Franchisee must operate the Franchised Business as of the date Franchisee signs this Agreement, the parties will enter into Franchisor’s prescribed form of Site Selection Addendum (attached hereto as Exhibit E), the terms of which will govern the parties’ site selection obligations.

**1.4 National and Regional Accounts.** Franchisor has the exclusive right to create National and Regional Account (“NORA”) programs for a group of customers, a partnership or group of partners, that operate under common ownership or control, under the same trademarks or service marks through independent franchises, dealers or licensees, or some other association, located at multiple locations, Chain Customers (as defined below) and other similar organizations for the benefit of the System. Franchisor or any party Franchisor may designate has the exclusive right to solicit and service NORA customers within or outside of the Protected Territory, including, the right to offer and sell Approved Products and Services. Franchisee may not solicit, service or otherwise pursue any NORA relationships, whether the contacts for these relationships are in the Protected Territory or not, without Franchisor’s prior written consent. Franchisee may not service, solicit or

otherwise pursue a relationship with a NORA or potential NORA or any of its members or associates, without notice to Franchisor and Franchisor's prior written consent. Any dispute as to whether a particular customer is considered a NORA customer will be determined by Franchisor, and its determination will be final and binding. A Chain Customer' is a non-residential customer, a group of customers, a partnership or group of partners, that operate under common ownership or control, under the same trademarks or service marks through independent franchises, dealers or licensees, or some other association, located at multiple locations whose presence is not confined within any one particular territory. Following the execution of a contract with or the acceptance of a bid by a NORA customer which contemplates the provision of services to one or more NORA locations within the Protected Territory, Franchisor may, at its sole option, provide Franchisee the option to perform such services pursuant to the terms and conditions of the NORA contract or on such terms and conditions as Franchisor determines in its sole discretion. In order to service any NORA customers, Franchisee must enter into Franchisor's then-current form of NORA participation agreement, the terms of which will govern all NORA work. Franchisee is not entitled to any right to compensation or consideration for work performed by others in the Protected Territory for NORAs.

1.4.1 Franchisor also shall have the right, exercisable in its sole discretion, to:

- A. provide, directly or through any other licensee or franchisee utilizing the Proprietary Marks, services to the NORA customer location(s) within the Protected Territory on the terms and conditions contained in the NORA bid or contract; and/or
- B. contract with another party to provide such services to the NORA customer location(s) within the Protected Territory on the terms and conditions contained in the NORA bid or contract between Franchisor and the NORA customer, utilizing the Proprietary Marks or any other trademarks, service marks or trade names.

Neither the direct provision by Franchisor (or a System franchisee, licensee, or Franchisor's agent or designee) of services to NORA customers, nor Franchisor's contracting with another party to provide such services shall constitute a violation of Franchisee's rights in the Protected Territory. Franchisee disclaims any compensation or consideration for work performed by others in the Protected Territory on account of NORA customers within the Protected Territory.

**1.5 Reservation of Rights.** Franchisee acknowledges that, except as otherwise provided in this Agreement, Franchisee's right to provide the Approved Products and Services, and otherwise use the Proprietary Marks and System, within the Protected Territory is non-exclusive and Franchisor and its affiliates expressly reserve the right to: (i) establish and operate, and license third parties the right to establish and operate, Franchised Businesses using the Proprietary Marks and System at any location outside of the Protected Territory; (ii) acquire, merge with, engage in joint ventures with, or otherwise affiliate with, and thereafter own and operate and franchise others the right to own and operate, any business of any kind regardless of location; (iii) establish and operate, and license others the right to open and operate, businesses that offer similar products and services to those offered by the Franchised Business under any other mark other than the Proprietary Marks at any location, within or outside the Protected Territory; (iv) use the Proprietary Marks and System, and license others to use the Proprietary Marks and System to engage in any other activities not expressly prohibited in this Agreement; (v) have any of Franchisor's affiliates operate under the trade name Heroes Lawn Care, provide support to Franchisee and Franchisee's Heroes Lawn Care Business and/or perform work within the Protected Territory, including the provision of labor, materials, equipment, and project management on projects in the Protected Territory, as well as charge Franchisee the then-current fee to provide such services; (vi) sell and distribute, directly or indirectly, or license others to sell and distribute within or outside the Protected Territory, directly or indirectly, any products, services or

merchandise, including Approved Products and Services, from any location or to any purchaser or through any alternative channel or method of distribution including, but not limited to, via retail and wholesale distribution, in supermarkets, hardware stores, club stores and other retail facilities, via mail order and e-commerce channels; and (vii) designate and service NORAs within and outside the Protected Territory as set forth more fully in Section 1.4.

**1.6 Alternate Channels of Distribution.** Franchisee acknowledges and agrees that certain of Franchisor's or its affiliates' products and services, whether now existing or developed in the future, may be distributed in Franchisee's Protected Territory by Franchisor, Franchisor's affiliates, or other third parties that Franchisor designates, in such manner and through such channels of distribution as Franchisor, in its sole discretion, shall determine. Such alternate channels of distribution will include, but are not limited to, the sale and distribution of the products and services via the Internet and through joint marketing with partner companies under terms and conditions that Franchisor deems appropriate. Franchisee understands that this Agreement grants Franchisee no rights: (i) to distribute Approved Products and Services as described in this Section 1.6; or (ii) to share in any of the proceeds received by any such party therefrom.

## **2 TERM AND RENEWAL**

**2.1 Term.** The initial term of the Franchise is for a period of ten (10) years, which will commence on the date Franchisor executes this Agreement.

**2.2 Renewal.** Franchisee has the right to renew this Agreement for one successive, additional ten (10) year period, provided Franchisee has met the following conditions:

2.2.1 Franchisee has notified Franchisor of Franchisee's intention to renew this Agreement in writing at least twelve (12) months, and no more than eighteen (18) months, prior to expiration of the current term;

2.2.2 Franchisee has demonstrated to Franchisor's satisfaction that Franchisee has the right to operate the Franchised Business at the Approved Location and within the Protected Territory for the duration of the renewal term; or, if Franchisee is unable to operate the Franchised Business at the Approved Location, Franchisee has secured a substitute location within the Protected Territory acceptable to Franchisor;

2.2.3 Franchisee has completed, to Franchisor's satisfaction, ninety (90) days prior to the expiration of the then-current term, any updates to all required equipment, tools, supplies, inventory, hardware and software, and vehicles to bring the Franchised Business into full compliance with Franchisor's then-current System standards and specifications and, Franchisee has completed all maintenance, refurbishing, renovating, updating and remodeling of the Franchised Business's Approved Location so that it satisfies Franchisor's then-current standards;

2.2.4 Franchisee is not in breach of any provision of this Agreement, or any other agreement between Franchisee and Franchisor, Franchisor's affiliates, Franchisor's approved/designated suppliers and vendors, and Franchisee has substantially complied with all such agreements during their respective terms;

2.2.5 Franchisee has satisfied all monetary obligations Franchisee owes Franchisor, Franchisor's affiliates, Franchisor's approved/designated suppliers and vendors, and has timely met these obligations throughout the term of this Agreement;

2.2.6 Franchisee executes Franchisor’s then-current form of franchise agreement, the terms of which may vary materially from the terms of this Agreement (which may include, without limitation, increased royalty and other fees and insurance requirements);

2.2.7 Franchisee satisfies Franchisor’s then-current training requirements for renewing franchisees at Franchisee’s expense, if any, as of the date of such renewal, and Franchisee has otherwise obtained and maintained all licenses, permits and approvals required by federal and state law applicable to operating the Franchised Business or providing the Approved Products and Services at any location within the Protected Territory;

2.2.8 Franchisee and its principals execute a general release in the form Franchisor prescribes; and

2.2.9 Franchisee pays a renewal fee in the amount of twenty percent (20%) of the initial franchise fee.

### **3 FEES AND MANNER OF PAYMENT**

3.1 **Initial Franchise Fee.** In consideration of the franchise granted to Franchisee by Franchisor, Franchisee must pay Franchisor a lump sum initial franchise fee, calculated as follows (the “Initial Franchise Fee”):

| <b>Territories</b> | <b>Cumulative Initial Franchise Fees</b> | <b>Individual Franchise Fee</b> | <b>Cumulative General Population</b> |
|--------------------|------------------------------------------|---------------------------------|--------------------------------------|
| #1                 | \$59,500                                 | \$59,500                        | 200,000                              |
| #2                 | \$99,500                                 | \$40,000                        | 400,000                              |
| #3                 | \$134,500                                | \$35,000                        | 600,000                              |

The Initial Franchise Fee is due upon execution of this Agreement. The Initial Franchise Fee shall be deemed fully earned and non-refundable upon payment, in consideration of administrative and other marketing, sales, and expenses Franchisor incurs in granting the franchise, including fees and expenses paid by Franchisor to third-party networks, consultants, brokers, and HorsePower Nation LLC, and for Franchisor’s lost or deferred opportunity to franchise others. If the cumulative general population figures used to calculate Franchisee’s Protected Territory exceed the cumulative general population figures set forth in this Section 3.1, Franchisee shall pay, in addition to the Initial Franchise Fee set forth in this Section 3.1, an overage fee in an amount equal to the number of excess cumulative general population multiplied by thirty cents (\$0.30) per individual.

3.2 **Royalty Fee.** Franchisee must pay Franchisor a monthly royalty fee (the “Royalty”) in Year 1 and Year 2 in an amount equal to the applicable flat-rate Royalty fee based on total number of Protected Territories and total years in operation as reflected in the below table.

| Heroes Lawn Care Flat-Rate Royalty Fee Per Month |         |         |
|--------------------------------------------------|---------|---------|
| # of Protected Territories                       | Year 1  | Year 2  |
| 1                                                | \$1,800 | \$1,800 |
| 2                                                | \$1,800 | \$1,800 |
| 3                                                | \$1,800 | \$1,800 |

For purposes of the Royalty, Year 1 begins on the date of execution of this Franchise Agreement and ends on the 12-month anniversary of the thereof.

Franchisee must pay Franchisor a monthly Royalty in Years 3 through 10 in an amount equal to the greater of either (i) six and one-half percent (6.5%) of Gross Revenues Collected during the immediately preceding month based on year-to-date Gross Revenues; or (ii) the minimum Royalty fee based on total number of Protected Territories and total years in operation as reflected in the below table:

| Heroes Lawn Care Minimum Royalty Fee Per Month |         |         |         |            |
|------------------------------------------------|---------|---------|---------|------------|
| # of Protected Territories                     | Year 3  | Year 4  | Year 5  | Years 6-10 |
| 1                                              | \$1,800 | \$2,100 | \$2,400 | \$2,700    |
| 2                                              | \$2,000 | \$2,300 | \$2,600 | \$2,900    |
| 3                                              | \$2,200 | \$2,500 | \$2,800 | \$3,100    |

“Gross Revenues Collected” means any and all revenue or other compensation actually collected by Franchisee from customers of the Franchised Business.

“Gross Revenues” are defined in the Franchise Agreement to include all income of any type or nature and from any source that Franchisee derives or receives directly or indirectly from, through, by or on account of the operation of the Franchised Business at any time after the signing of the Franchise Agreement, in whatever form and from whatever source, including but not limited to cash, services, in kind from barter and/or exchange, on credit or otherwise as well as business interruption insurance proceeds. Gross Revenues shall also include the total amount of all sales for labor, material, equipment and/or services performed or rendered by: (a) Franchisee, or (b) any third-party subcontractors or agents of Franchisee who perform services for Franchisee’s customers or clients as part of Franchisee’s services. Gross Sales shall also include all commissions, finder’s fees, referral fees, construction management fees or other compensation received by Franchisee on the value of any work performed. Franchisee agrees that all Royalty Fees, including any Minimum Royalty Fee, are non-refundable. However, the definition of Gross Revenues does not include sales tax that is collected from customers and transmitted to the appropriate taxing authorities.

3.2.1 *Special Programs.* Franchisor reserves the right, but not the obligation, to establish special programs that reward franchisees for meeting certain criteria. In the event Franchisor establishes any special programs, Franchisor will have the right, in Franchisor’s sole discretion, to change, modify or dissolve any special programs upon notice to Franchisee.

3.3 **Method of Payment.** With the exception of the Initial Franchise Fee, Franchisee shall pay all fees

and other amounts due to Franchisor and/or its affiliates under this Agreement through an electronic funds transfer program (the “EFT Program”), under which Franchisor automatically deducts all payments owed to Franchisor under this Agreement, or any other agreement between Franchisee and Franchisor or its affiliates, via wire transfer or from the bank account Franchisee provides to Franchisor for use in connection with EFT Program (the “EFT Account”). At least ten (10) days prior to opening the Franchised Business, Franchisee shall provide Franchisor with: (i) Franchisee’s bank’s name, address and account number; and (ii) a voided check from such bank account. Contemporaneous with the execution of this Agreement, Franchisee shall sign and provide to Franchisor and Franchisee’s bank, all documents, including Franchisor’s form of EFT Authorization Form attached as Exhibit D to this Agreement, necessary to effectuate the EFT Program and Franchisor’s ability to withdraw funds from such bank account via electronic funds transfer. Franchisee shall immediately notify Franchisor of any change in Franchisee’s banking relationship, including any change to the EFT Account. Franchisor reserves the right to require Franchisee to pay any fees due under this Agreement by such other means as Franchisor may specify from time to time.

**3.4 Opening Package.** Prior to opening, Franchisee must purchase from our Approved Suppliers, designated vendors (as we designate), and/or third party providers, the required opening package (the “Opening Package”), which includes items such as small hand tools, ladders, iPad, computers, printers, hardware, software, promotional materials, pitch books, yard signs, clothing, sales kits, demolition kits, and other equipment, tools, and supplies related to the operation of the Franchised Business. The current cost of the Opening Package is \$2,600. Franchisor reserves the right to modify the components, standards and/or specifications of the Opening Package, which may modify the total costs associated with the Opening Package. If Franchisee purchases more than one (1) Protected Territory, Franchisee may, but shall not be required, to purchase additional Opening Packages.

**3.5 Initial Inventory.** Prior to opening, Franchisee must purchase from Franchisor’s designated vendor, the required initial inventory (the “Initial Inventory Package”), from our designated vendor. The current cost of the Initial Inventory Package is \$5,000 to \$12,000, not including estimated tax and freight. The Initial Inventory will include items such as irrigation parts and fertilization inventory and other products Franchisor authorizes related to the operation of Franchisee’s Heroes Lawn Care Business. Franchisee’s actual payments will depend on the service lines Franchisee offers under the Franchised Business, Franchisee’s credit worthiness, as determined by the lender or supplier, and the lease or finance options Franchisee selects. Franchisor reserves the right to modify the components, standards and/or specifications of the Initial Inventory Package, which may modify the total costs associated with Initial Inventory Package. Tax and freight charges associated with delivery of the Initial Inventory Package may vary. If Franchisee purchases more than one (1) Protected Territory, Franchisee shall only required to purchase one (1) Initial Inventory Package.

**3.6 Equipment Package.** Prior to opening, Franchisee must purchase certain Small Equipment (defined below) and certain Large Equipment (defined below), from Franchisor’s designated vendors (collectively, the “Equipment Package”). The Small Equipment will include items such as power tools, hand tools, spraying equipment, cleaning equipment, safety equipment, personal protective equipment, measuring equipment, containers, and other equipment, tools, accessories and supplies related to the operation of the Heroes Lawn Care Business (collectively, the “Small Equipment”). The estimated full purchase price of the Small Equipment is approximately \$4,285. The Large Equipment will include one (1) aerator, and one (1) gas compressor with retractable hose (collectively, the “Large Equipment”). The estimated initial cost to lease the Large Equipment is \$2,595 and is based upon financing the total purchase price of the required Large Equipment, with a downpayment of One Thousand Dollars (\$1000), and the remainder financed over a 60-month term, at an interest rate of twelve percent (12%), plus three (3) months of payments. The estimated total initial cost of the Equipment Package is approximately \$6,880, not including estimated tax and freight.

Franchisee's actual payments will depend on Franchisee's credit worthiness, as determined by the lender or supplier, and the lease or finance options Franchisee selects. Franchisor reserves the right to modify the components, standards and/or specifications of the Equipment Package, which may modify the total costs associated with the Equipment Package. Tax and freight charges associated with delivery of the Equipment Package may vary. If Franchisee purchases more than One (1) Protected Territory, Franchise shall only required to purchase One (1) Equipment Package.

**3.7 Brand Marketing Fee.** Within forty-five (45) days after execution of this Agreement, Franchisee must pay to Franchisor or its affiliate a brand marketing fee in the amount of \$15,000 (the "Brand Marketing Fee"). The Brand Marketing Fee covers the costs of creation, production and distribution of brand marketing assets, strategies and other materials or activities in any medium, which may include, but not limited to, the internet, social media, search engine optimization, video production, photography, campaign development and related advertising or marketing expenses, including administration expenses, in accordance with Franchisor's brand standards and specifications, as more fully set forth in our Operations Manual. If Franchisee purchases more than one (1) Protected Territory, Franchisee shall only be required to pay one (1) Brand Marketing Fee. This is a one-time fee.

**3.8 ZeePartnerships Fee.** Within forty-five (45) days after execution of this Agreement, Franchisee must pay to us a one-time zeepartnerships fee (the "ZeePartnerships Fee") of \$3,000. The ZeePartnerships Fee covers the costs of building, developing, and maintaining national and regional strategic partnerships that assist in promoting brand awareness and creating lead generation opportunities. If Franchisee purchase more than one (1) Protected Territory, Franchisee shall only be required to pay one ZeePartnerships Fee.

**3.9 Late and/or Under Payments and Interest.** All fee payments, amounts due for purchases by Franchisee from Franchisor and/or its affiliated company, and other amounts which Franchisee owes to the Franchisor and/or its affiliated company, not received on or before the due date, shall be deemed past due. If any payment or contribution is past due, Franchisee shall pay to the Franchisor immediately upon demand, in addition to the past due amount, Franchisor's then- current late fee per incident, plus interest on the past due amount from the date it was due until paid at the rate of one and one half percent (1.5%) per month, or the maximum rate permitted by law, whichever is greater. Nothing contained in this Section shall prevent Franchisor from exercising, in Franchisor's sole judgment, any other rights or remedies available to Franchisor under this Agreement.

**3.10 No Right to Off Set.** Franchisee shall not be entitled to set off any payments required to be made under this Section 3 against any monetary claim it may have against Franchisor.

**3.11 Non-Exclusive Remedies.** Franchisor's right to recover interest and late payment fees under this Section shall not prevent Franchisor from obtaining, or otherwise waive, any other remedy available to Franchisor for Franchisee's breach of this Section as set forth in this Agreement or under applicable law.

**3.12 Taxes on Payments.** In the event any taxing authority, wherever located, imposes any future tax, levy or assessment on any payment Franchisee makes to Franchisor, Franchisee must, in addition to all payments due to Franchisor, pay such tax, levy or assessment.

**3.13 Administrative Fee.** Franchisee must pay Franchisor its then-current administrative fee (the "Administrative Fee") in the event Franchisor makes and processes any amendments, modifications, or otherwise supplements this Agreement at the request of Franchisee or is otherwise required due to Franchisee's actions.

**3.14 Memberships and Subscriptions.** Franchisee must participate in all membership and subscription services that franchisor requires and pay all dues associated with such programs and memberships.

## **4 PROPRIETARY MARKS**

### **4.1 Franchisee's Use of the Proprietary Marks and Other Proprietary Material.**

4.1.1 Franchisee shall use only the Proprietary Marks which Franchisor designates and shall use them only in the manner Franchisor authorizes and permits.

4.1.2 Franchisee shall use the Proprietary Marks only for the operation of the Franchised Business and only in the Protected Territory and in sales and marketing for the Franchised Business.

4.1.3 Franchisee shall use all Proprietary Marks without prefix or suffix and in conjunction with the symbols "TM," "SM," "S," or "®," as applicable. Franchisee may not use the Proprietary Marks in connection with the offer or sale of any services or products which Franchisor has not authorized for use in connection with the System. Franchisee may not use the Proprietary Marks as part of Franchisee's corporate or other legal names. Franchisee's corporate name and all fictitious names under which Franchisee proposes to do business must be approved by Franchisor in writing before use. Franchisee must use Franchisee's corporate or limited liability company name either alone or followed by the initials "D/B/A" and a business name approved in advance by Franchisor. Franchisee must promptly register at the office of the county in which Franchisee's Franchised Business is located, or such other public office as provided for by the laws of the state in which Franchisee's Franchised Business is located, as doing business under such assumed business name.

4.1.4 Franchisee must identify itself as the owner of the Franchised Business (in the manner Franchisor prescribes) in conjunction with any use of the Proprietary Marks including, without limitation, on invoices, order forms, receipts, customer forms and questionnaires, business stationery, and advertisements, as well as at such conspicuous locations as Franchisor may designate in writing at the Franchised Business premises.

4.1.5 Franchisee's right to use the Proprietary Marks is limited to such uses as are authorized under this Agreement, and any unauthorized use thereof shall constitute an infringement of Franchisor's rights.

4.1.6 Franchisee shall not use the Proprietary Marks to incur any obligation or indebtedness on Franchisor's behalf.

4.1.7 Franchisee shall execute all documents Franchisor deems necessary to obtain protection for the Proprietary Marks or to maintain their continued validity and enforceability.

4.1.8 Franchisee must promptly notify Franchisor of any suspected unauthorized use of the Proprietary Marks that Franchisor may now or hereafter designate for use in connection with the System, any challenge to the validity of the Proprietary Marks, or any challenge to Franchisor's ownership of, Franchisor's right to use and to license others to use, or Franchisee's right to use, the Proprietary Marks and Operations Manual (collectively the "Proprietary Material"). Franchisee acknowledges that Franchisor has the sole right to direct and control any administrative proceeding or litigation involving the Proprietary Material, including any settlement thereof. Franchisor has the right, but not the obligation, to take action against uses by others that may constitute infringement of the Franchisor's rights to the Proprietary Material. Franchisor shall defend Franchisee against any third-party claim, suit, or demand arising out of Franchisee's use of

the Proprietary Material. If Franchisor, in Franchisor's sole discretion, determines that Franchisee has used the Proprietary Material in accordance with this Agreement, Franchisor shall bear the cost of such defense, including the cost of any judgment or settlement. If Franchisor, in Franchisor's sole discretion, determines that Franchisee has not used the Proprietary Material in accordance with this Agreement, Franchisee shall bear the cost of such defense, including the cost of any judgment or settlement. In the event of any litigation relating to Franchisee's use of the Proprietary Material, Franchisee shall execute any and all documents and do such acts as may, in Franchisor's opinion, be necessary to carry out such defense or prosecution including, without limitation, becoming a nominal party to any legal action. Except to the extent that such litigation is the result of Franchisee's use of the Proprietary Material in a manner inconsistent with the terms of this Agreement, Franchisor agrees to reimburse Franchisee for Franchisee's out-of-pocket costs in performing such acts.

4.1.9 Franchisee expressly understands and acknowledges that:

4.1.9.1 Franchisor or its affiliates or licensors own all right, title, and interest in and to the Proprietary Marks and the goodwill associated with and symbolized by them, and Franchisor has the right to use, and license others to use, the Proprietary Marks;

4.1.9.2 The Proprietary Marks are valid and serve to identify the System and those who are authorized to operate under the System;

4.1.9.3 During the term of this Agreement and after its expiration or termination, Franchisee shall not directly or indirectly contest the validity of, or Franchisor's ownership of, or right to use and to license others to use, the Proprietary Marks or any other Proprietary Material;

4.1.9.4 Franchisee's use of the Proprietary Material does not give Franchisee any ownership interest or other interest in or to the Proprietary Material;

4.1.9.5 Any and all goodwill arising from Franchisee's use of the Proprietary Material shall inure solely and exclusively to Franchisor's benefit, and upon expiration or termination of this Agreement, no monetary amount shall be assigned as attributable to any goodwill associated with Franchisee's use of the System, the Proprietary Marks, or any other Proprietary Material;

4.1.9.6 Except as specified in this Agreement, the license of the Proprietary Marks granted to Franchisee hereunder is limited and non-exclusive and Franchisor retains the right, among others, to: (i) use the Proprietary Marks itself in connection with selling products and services; (ii) grant other licenses for the Proprietary Marks; and (iii) develop and establish other systems using the Proprietary Marks, similar proprietary marks, or any other proprietary marks, and to grant licenses thereto without providing any rights therein to Franchisee; and

4.1.9.7 Franchisor reserves the right, in Franchisor's sole discretion, to substitute different proprietary marks for use in identifying the System and the businesses operating thereunder. Franchisee shall discontinue using all Proprietary Marks which Franchisor has notified Franchisee, in writing, have been modified or discontinued within ten (10) days of receiving written notice and, at Franchisee's sole cost and expense, shall promptly begin using such additional, modified or substituted Proprietary Marks.

## **5 CONFIDENTIAL INFORMATION**

5.1 **Nondisclosure.** During the term of this Agreement, Franchisee will receive information which

Franchisor considers its trade secret and confidential information. Franchisee may not, during the term of this Agreement or thereafter, communicate, divulge, or use for the benefit of any other person or entity any Confidential Information, as defined in Section 5.2. Upon termination or expiration of this Agreement, regardless of reason, Franchisee shall return all copies of such Confidential Information to Franchisor immediately and Franchisee may not use the Confidential Information for any purpose other than operating the Franchised Business in accordance with Franchisor's standards and specifications.

**5.2 Confidential Information.** Confidential Information hereby includes, without limitation, any and all confidential, proprietary, and trade secret information relating to the operation of a Franchised Business, such as: all financial, operational, technical and marketing information; the Operations Manual and Franchisor's System policies or procedures, and franchising materials, brochures, marketing plans, forecasts, and related information; cost data; pricing information; business plans; financial records and results of Franchisor's operations and other persons or entities operating a Franchised Business; photographs, devices, samples, models, and illustrations; software developed by or for Franchisor; customer lists and any information relating to Franchisor's customers or the customers of other System franchisees; patent, trademark, service mark, and copyright applications; information relating to inventions, discoveries, software and any other research and development information; methods of conducting the Franchised Business developed by Franchisor or other franchisees, and any forms, memoranda, outlines, protocol, presentations, proposals, software, or other documents or information related to such methods; any information of a customer not generally known or available to the public; any Trade Secrets (as defined in Section 5.3 of this Agreement), or of a customer of Franchisor, or of any other franchisee; and any information about or originating from any Franchisee which, if it was information of Franchisor, are expressly deemed Confidential Information pursuant to the foregoing (collectively, "Confidential Information"). Any and all information, knowledge, know-how, techniques, and other data which Franchisor designates as confidential will be deemed Confidential Information for purposes of this Agreement.

**5.3 Trade Secrets.** Notwithstanding Section 5.2, trade secret means information (including, but not limited to, components of the System, product marketing and promotional techniques, confidential business information, technical or non-technical data, formulas, patterns, compilations, programs, devices, methods, techniques, drawings, processes, financial data, financial plans, product plans, list of actual or potential customers or suppliers) that: (i) derives economic value, actual or potential, from not being generally known to, and not being readily ascertainable by proper means by, other persons who can obtain economic value from its disclosure or use; and (ii) is the subject of efforts that are reasonable under the circumstances to maintain its secrecy (collectively, "Trade Secrets"). To the extent that applicable law mandates a definition of "trade secret" inconsistent with the foregoing definition, then the foregoing definition shall be construed in such a manner as to be consistent with the mandated definition under applicable law.

**5.4 Employees and Subcontractors.** All of Franchisee's employees and subcontractors must execute covenants that they will maintain the confidentiality of information they receive in connection with their employment or engagement by Franchisee at the Franchised Business. Such covenants shall be in a form satisfactory to Franchisor and substantially similar to the Confidentiality Agreement attached as Exhibit C to this Agreement.

**5.5 New Concepts.** If Franchisee, or Franchisee's employees, principals or subcontractors, develop(s) any new concept, process or improvement in the operation or promotion of the Franchised Business, including, but not limited to, any modifications or additions to the Proprietary Material, Franchisee shall promptly notify Franchisor and provide Franchisor with all necessary related information, without compensation. Any such concept, process or improvement shall become Franchisor's sole property and Franchisor shall be the sole owner of all patents, patent applications, trademarks, copyrights and other

intellectual property rights related thereto. Franchisee and Franchisee's principals and agents hereby assign to Franchisor any rights they may have or acquire therein, including the right to modify such concept, process or improvement, and otherwise waive and/or release all rights of restraint and moral rights therein and thereto. Franchisee and Franchisee's principals and agents agree to assist Franchisor in obtaining and enforcing the intellectual property rights to any such concept, process or improvement in any and all countries, and further agree to execute and provide Franchisor with all necessary documentations for obtaining and enforcing such rights. Franchisee and Franchisee's principals and agents hereby irrevocably designate and appoint Franchisor as their agent and attorney-in-fact to execute and file any such documentation and to do all other lawful acts to further the prosecution and issuance of patents or other intellectual property rights related to any such concept, process or improvement. In the event that the foregoing provisions of this Section 5.5 are found to be invalid or otherwise unenforceable, Franchisee and Franchisee's principals and agents hereby grant to Franchisor a worldwide, perpetual, non-exclusive, fully-paid license to use and sublicense the use of the concept, process or improvement to the extent such use or sublicense would, absent this Agreement, directly or indirectly infringe Franchisee's rights therein.

**5.6 Customer Privacy.** Franchisee understands and acknowledges that Franchisee is responsible for complying with all applicable laws, rules and regulations, including those applying to customer privacy. Subject to this obligation, Franchisee further agrees to adhere to the terms of Franchisor's customer privacy policies, which Franchisor may now or in the future develop. Franchisee may not divulge personal information regarding any customers, except as permissible under applicable law and except as absolutely necessary to operate the Franchised Business.

## **6 FRANCHISOR'S OBLIGATIONS**

**6.1 Operations Manual.** Prior to commencing operation of the Franchised Business, Franchisor will provide Franchisee with secure access to its operations manual and intranet system, which contains mandatory and suggested specifications, standards and operating procedures for the System, which may be modified and/or supplemented by Franchisor at any time as Franchisor deems advisable in its sole discretion, including Franchisor's proprietary and confidential operations manual for operating a Franchised Business ("Operations Manual"). The Operations Manual may cover such topics as approved location, pre-opening procedures, systems and procedures, personnel policies, specifications for vehicles and vehicle wraps, supplies, equipment and inventory, marketing, accounting and bookkeeping, and related matters as may be incorporated from time to time. The Operations Manual will remain confidential and the property of the Franchisor, constituting a trade secret of Franchisor, and may not be, shared, loaned out, duplicated, distributed or copied in whole or in part in any manner. The provisions of the Operations Manual constitute provisions of this Agreement as if fully set forth herein. Franchisor will have the right to add to and otherwise modify the contents of the Operations Manual from time to time in writing in any manner, including through the Operations Manual, email, Franchisor's website, or any other means. Franchisee must always follow the directives in the Operations Manual, as they may be modified by Franchisor from time to time. Such compliance by Franchisee is necessary to protect the integrity and reputation of the System.

**6.2 Opening Requirements; Initial Equipment, Tools and Supplies.** Franchisor, or its affiliates or designated vendors, as determined by Franchisor in its sole discretion, will provide Franchisee with an Opening Package upon Franchisee's payment of the required fees. Franchisor will also provide a list of all items, equipment, tools, and supplies required to open and operate the Franchised Business, along with the proprietary list of Approved Suppliers for those items (as applicable), which may include Franchisor its affiliates, and designated third-party suppliers, with which Franchisee must comply.

**6.3 Ongoing Assistance.** Franchisor may provide Franchisee continuing consultation and advice, as

Franchisor deems necessary and appropriate in its sole discretion, regarding the management and operation of the Franchised Business. Franchisor will provide such assistance, in Franchisor's discretion, by telephone, facsimile, intranet communication, on-site visits, or other means. If Franchisee requires and requests additional on-site assistance from Franchisor, subject to the availability of Franchisor's personnel, Franchisor may provide Franchisee with such assistance at Franchisor's then-current Assistance Training Fee, plus expenses, including Franchisor's travel and lodging expenses, as Franchisor deems necessary in its sole discretion. Franchisor may also use the Operations Manual, as defined in Section 6.1, to provide some self-serve training materials.

**6.4 Additional Training.** As set forth more fully in Section 8.2, Franchisor may, in Franchisor's sole discretion, hold refresher and ongoing training courses, or training courses to provide additional information and/or updates regarding Franchisor's System and/or the operation of the Franchised Business. Except as otherwise provided in this Agreement, Franchisor may require Franchisee and Franchisee's personnel to attend such additional training at a location to be selected by Franchisor and pay Franchisor's then current additional assistance or refresher training fee ("Assistance Training Fee"). All expenses, including Franchisee's and Franchisee's employees' transportation, meal, and lodging expenses to attend such training shall be Franchisee's sole responsibility. If training is conducted at Franchisee's Approved Location or in Franchisee's Protected Territory, Franchisee will be responsible for all of Franchisor's employees' expenses to conduct such training, including transportation, meal, and lodging expenses.

**6.5 Remedial Training.** In the event Franchisor determines that Franchisee is not operating the Franchised Business as required under the Franchise Agreement or in compliance with the System standards, Franchisor may require Franchisee to remedial training (in addition to any required training under Section 6.4). Franchisor has the right to schedule remedial training at its corporate headquarters or other designated training facility, or Franchisor may provide such training on-site at the Franchised Business. In either case, Franchisor may charge Franchisee its then-current Assistance Training Fee to provide such remedial training. All expenses, including Franchisee's and Franchisee's employees' transportation, meal, and lodging expenses to attend such training shall be Franchisee's sole responsibility. If training is conducted at Franchisee's Approved Location or in Franchisee's Protected Territory, Franchisee will be responsible for all of Franchisor's employees' expenses to conduct such training, including transportation, meal, and lodging expenses.

**6.6 Pricing.** Franchisor may advise Franchisee from time to time concerning suggested retail prices. Franchisor and Franchisee agree that any list or schedule of prices furnished to Franchisee by Franchisor is a recommendation only and is not to be construed as mandatory upon Franchisee. Nothing contained herein shall be deemed a representation or warranty by Franchisor that the use of Franchisor's suggested prices will result in a profit. Franchisee may charge whatever prices it deems appropriate without regard to Franchisor's suggested pricing.

**6.7 Resale of Certain Surplus Equipment or Vehicles.** In the event that Franchisee holds a surplus of certain equipment or vehicles that Franchisee no longer needs for the operation of the Franchised Business, Franchisor may, in Franchisor's sole discretion, assist Franchisee in the resale of certain equipment or vehicles, using commercially reasonable best efforts, through Franchisor or Franchisor's affiliates, including the resale of vehicles through Franchisor's affiliate HPB Fleet. In no event, however, shall this provision be construed to constitute an obligation of, or a guarantee by, Franchisor or Franchisor's affiliates to resell Franchisee's equipment or vehicles.

**6.8 Pre-Opening and Post-Opening Progress Meetings.** During the pre-opening phase(s) of the Franchised Business, Franchisee agrees to participate in thirty (30) minute pre-opening progress meetings

with Franchisor at various stages or phases prior to the commencement of operations of the Franchised Business, as designated by Franchisor or as otherwise set forth in the Operations Manual (the “Pre-Opening Progress Meetings”). The purpose of the Pre-Opening Progress Meetings is to evaluate Franchisee’s progress and performance in the pre-opening phase, Franchisor’s completion of its pre-opening obligations, and to allow Franchisor and Franchisee the opportunity to identify any challenges, concerns and/or issues. Franchisee must also participate in various thirty (30) minute post-opening progress meetings (the “Post-Opening Progress Meetings”), as Franchisor designates in its sole discretion. Franchisor reserves the right to suspend or eliminate the Pre-Opening Progress Meetings and/or Post-Opening Progress Meetings at any time, effective upon notice to Franchisee. The Pre-Opening Progress Meetings and Post-Opening Progress Meetings shall be held or conducted digitally, electronically, or as otherwise specified by Franchisor.

## **7 FRANCHISEE’S OBLIGATIONS**

**7.1 Site Location and Lease Approval.** Franchisee must operate the Franchised Business from an approved facility that meets Franchisor’s current standards and specifications (the “Approved Location”). Franchisee may use a home office as Franchisee’s Approved Location. If Franchisee elects to utilize a leased commercial property as the Approved Location, such proposed location must: (i) be secured within ninety (90) days after the date of execution of the Franchise Agreement; (ii) be located in a Protected Territory; (iii) be approved and consented to by Franchisor in writing, prior to execution of any lease thereon; and (iv) meet Franchisor’s current standards and specifications, including, but not limited to, square footage, design, layout, signage, equipment and inventory storage, as more fully set forth in the Operations Manual. The factors Franchisor considers in approving Franchisee’s location include but are not limited to: (i) the type of commercial space; (ii) the geographic location of the space and whether it is centrally located within Franchisee’s Protected Territory; (iii) whether there is enough space for office and storage; and (iv) whether the terms of the lease are favorable. Franchisor may also condition Franchisor’s approval of Franchisee’s commercial lease upon, among other conditions, execution of a collateral assignment of lease (which is attached to the Franchise Agreement as Exhibit F) by Franchisee and Franchisee’s landlord, if any, under which such landlord shall grant Franchisor the rights to assume Franchisee’s rights and obligations under Franchisee’s lease in the event that Franchisee breaches their lease agreement or Franchisee’s Franchise Agreement is terminated or expires. Franchisee must continuously maintain an Approved Location throughout the Term of the Franchise Agreement without interruption. Franchisee may not relocate the Heroes Lawn Care Business without Franchisor’s prior written consent.

**7.1.1 Relocation.** If, for any reason, the Lease term is shorter than the term of this Agreement and the Lease cannot be renewed or extended, or Franchisee cannot continue for any other reason to occupy the Location, Franchisee must relocate Franchisee’s Franchised Business to a mutually acceptable site within Franchisee’s Protected Territory to complete the unexpired portion of the term of this Agreement. Franchisee must notify Franchisor of Franchisee’s intention to relocate, procure a site acceptable to Franchisor within ninety (90) days prior to closing operations at Franchisee’s current Approved Location, and open for business at the new Approved Location within forty-five (45) days of closing business at Franchisee’s existing Approved Location. Franchisor may require Franchisee to reimburse Franchisor for its reasonable costs and expenses associated with evaluating Franchisee’s relocation request and/or any locations proposed by Franchisee for relocation.

**7.1.2 Franchised Business Appearance and Approved Location Construction.** Franchisee agrees that the Franchised Business must conform to Franchisor’s standards and specifications for the appearance, layout, and design of a Franchised Business as set forth in the Operations Manual. Franchisee is solely responsible for the preparation of architectural and working drawings necessary to complete construction and/or build-out at the Approved Location and must ensure that plans meet with applicable ordinances, building codes,

permits requirements, and any other applicable local, state, or federal law.

**7.1.3 Use of Premises.** The location of Franchisee's Approved Location approved by Franchisor in accordance with this Agreement shall be used solely for the purpose of operating the Franchised Business, unless otherwise approved in writing by Franchisor. Franchisee must obtain Franchisor's prior written consent to conduct any other business or commercial activity from the Approved Location.

**7.2 Training.** Franchisee (or if Franchisee is an entity, then Franchisee's principals) must attend and successfully complete Franchisor's Initial Training Program as set forth more fully in Section 8 of this Agreement. Franchisor has the right to require up to two (2) individuals to attend in addition to Franchisee, one of which must be Franchisee's general manager or Designated Manager.

**7.3 Opening Requirements.** Franchisee shall open and commence operating the Franchised Business within one hundred eighty (180) days of executing this Agreement. In addition to any other pre-opening obligations set forth in this Agreement, Franchisee is required to complete the following prior to commencing operations: (i) obtain all required licenses, certifications, permits and other governmental approvals necessary to operate the Franchised Business in the Protected Territory, and provide Franchisor with written proof thereof; (ii) purchase all required vehicles, equipment, tools, supplies, and inventory in accordance with Franchisor's standards and specifications and, if appropriate, from Franchisor's Approved Suppliers, that Franchisee is required to purchase prior to opening; (iii) attend and successfully complete Franchisor's Initial Training Program as described defined in this Agreement, as well as any other pre-opening training Franchisor may prescribe; and (iv) provide Franchisor with any and all documents and information necessary for Franchisor to effectuate the EFT Program to automatically withdraw all payments due and owing Franchisor and its affiliates under the Franchise Agreement.

#### **7.4 Purchasing Requirements.**

**7.4.1 Compliance with Standards.** Franchisee acknowledges and agrees that Franchisee's obligations set forth in this Agreement and the Operations Manual are reasonable and necessary for the operation of the Franchised Business and to maintain uniformity throughout the System. Franchisee shall adhere to the standards and specifications set forth in this Agreement and the Operations Manual and any revisions or amendments to same. Franchisee shall use the furnishings, supplies, fixtures, equipment, computer hardware and software, including CRM Software and Microsoft Office365 accounts with support for applications such as Outlook email, OneDrive file sharing, and Teams communication tools, and product samples and promotional materials that comply with Franchisor's then-current standards and specifications, which Franchisor will establish and modify at Franchisor's discretion. Franchisee acknowledges that Franchisee may incur an increased cost to comply with such changes at Franchisee's expense.

**7.4.2 Designated and Approved Suppliers.** Franchisee must currently use Franchisor's designated suppliers to purchase certain items and/or services necessary to operate the Franchised Business as determined by Franchisor and as set forth in the Operations Manual. Recognizing that preservation of the System depends upon product and service uniformity and the maintenance of Franchisor's trade dress, Franchisee agrees to purchase those certain goods, services, furnishings, fixtures, computer hardware and software, including CRM Software and Microsoft Office365 accounts with support for applications such as Outlook email, OneDrive file sharing, and Teams communication tools, and other equipment, tools, supplies, and inventory, from approved or designated suppliers as Franchisor shall specify, from time to time, in the Operations Manual and otherwise in writing (each an "Approved Supplier"). Franchisee hereby acknowledges that Franchisor, Franchisor's affiliates and/or a third party may be one of several, or the

only, Approved Supplier of any particular good or service. Franchisee further acknowledges and agrees that Franchisor and/or Franchisor's affiliates have the right to realize a profit or otherwise derive revenue and other material consideration on any products and/or services that Franchisor, Franchisor's affiliates and/or Franchisor's Approved Suppliers supply and/or provide to Franchisee. Franchisor has the irrevocable right to modify, supplement or otherwise change its lists of Approved Suppliers and any items that must be purchased from such Approved Suppliers at any time, as Franchisor deems advisable in its sole discretion. Franchisor may provide Franchisee with notice of such modifications to these lists via the Operations Manual or any other manner Franchisor deems appropriate.

**7.4.3 *Supplier Approval.*** In the event Franchisee wishes to purchase any unapproved item, including inventory, and/or acquire approved items from an unapproved supplier, Franchisee must provide Franchisor the name, address and telephone number of the proposed supplier, a description of the item Franchisee wishes to purchase, and the purchase price of the item, if known. At Franchisor's request, Franchisee must provide Franchisor, for testing purposes, a sample of the item Franchisee wishes to purchase. Nothing in the foregoing shall be construed to require Franchisor to approve any particular supplier. Franchisor may base Franchisor's approval of any such proposed item or supplier on considerations relating not only directly to the item or supplier itself, but also indirectly to the uniformity, efficiency, and quality of operation Franchisor deems necessary or desirable in Franchisor's System as a whole, as well as the maintenance of Franchisor's Confidential Information. Franchisor has the right to receive payments from suppliers on account of their dealings with Franchisee and other franchisees and to use all amounts Franchisor receives without restriction (unless instructed otherwise by the supplier) for any purposes Franchisor deems appropriate. Nothing herein shall require Franchisor to approve an unreasonable number of suppliers for a given item, which approval might, in Franchisor's reasonable judgment, result in higher costs or prevent the effective or economical supervision of approved suppliers.

**7.4.3.1** Franchisee, or the proposed supplier, must pay Franchisor in advance for Franchisor's reasonable costs that Franchisor estimates it will incur in connection with inspecting the alternate supplier, its facilities, and/or the previously non-approved item(s) proposed by Franchisee. If the costs Franchisor incurs are more than the amount Franchisee or the proposed supplier advanced, then Franchisor may withdraw additional funds through the EFT Program from Franchisee's designated bank account for the difference, or if the actual amount Franchisor incurs is less than the amount of the advancement, then Franchisor shall credit the excess amount to the payment of Franchisee's future obligations.

**7.4.3.2** Franchisor will use commercially reasonable efforts to notify Franchisee in writing whether or not Franchisee's request is approved or denied within thirty (30) days of: (i) Franchisor's receipt of all supporting information from Franchisee regarding Franchisee's request under this Section; and (ii) if applicable, Franchisor's completion of any inspection or testing associated with Franchisee's request. If Franchisor does not provide written approval within this time period, then Franchisee's request will be deemed denied.

**7.4.3.3** Franchisor may, but is not obligated to, provide Franchisee's proposed supplier or provider with its specifications for the item that Franchisee wishes the third-party to supply, provided that third-party executes Franchisor's prescribed form of non-disclosure agreement.

**7.4.3.4** Each supplier that Franchisor approves of must comply with Franchisor's requirements regarding insurance, indemnification and non-disclosure. If Franchisor approves any supplier, Franchisee may enter into supply contracts with such third party, but under no circumstances will Franchisor guarantee Franchisee's performance of any supply contract.

7.4.3.5 Franchisor may re-inspect and revoke Franchisor's approval of particular products or suppliers when Franchisor determines, in Franchisor's sole discretion, that such products or suppliers no longer meet Franchisor's standards. Upon receipt of written notice of such revocation, Franchisee must cease purchasing products from such supplier.

7.4.4 *System Suppliers.* Franchisor may establish business relationships, from time to time, with suppliers, including affiliates of Franchisor, who may produce and/or provide certain goods or services that Franchisee is required to purchase from only that supplier (each a "System Supplier"). These System Suppliers may provide, among other things, supplies, fixtures, technology, software, and equipment, all in accordance with Franchisor's proprietary standards and specifications, or private label goods that Franchisor has authorized and prescribed for sale by System franchisees. Franchisee recognizes that such products and services are essential to the operation of the Franchised Business and to the System generally. Franchisee further recognizes that Franchisee's failure to pay System Suppliers may interfere with such suppliers' willingness to supply the System and may result in other System franchisees' inability to obtain product or ability to obtain product only on less favorable credit terms. Accordingly, Franchisee agrees to pay System Suppliers as and when due. Franchisee must use products purchased from Approved Suppliers solely in connection with the operation of the Franchised Business and not for any competitive business purpose.

7.4.5 *Rebate Program.* Franchisor and/or its affiliates and/or designated suppliers reserve the right to establish one or more rebate programs for qualifying purchases of certain products and/or services, and/or use of Franchisor's approved suppliers or designated vendors (the "Rebate Program") which may include discounted pricing, special terms, rebates, or other incentives or benefits (individually and collectively, the "Rebate"). Franchisee may, but is not required to, participate in the Rebate Program. Franchisor, or its affiliate, approved supplier, or designated vendor, shall provide a Rebate to Franchisee upon Franchisee's election to participate in the Rebate Program and Franchisee's compliance with the terms and conditions of the Rebate Program, on the terms and conditions set forth by Franchisor, in its sole discretion. Franchisor and/or its affiliates and/or third party suppliers reserve the right to (but are not contractually required to) establish and offer Franchisee an opportunity to participate in one or more Rebate Programs and to condition Franchisee's participation in any such Rebate Program on, among other conditions Franchisor may designate, Franchisee: (i) meeting certain eligibility requirements; (ii) executing Franchisor's designated form of Rebate Program participation agreement or amendment, which may include, among other terms, a general release of any and all claims in favor of Franchisor and its owners, officers, directors, affiliates, parents, subsidiaries, predecessors, successors and assigns; and (iii) compliance with purchasing requirements. Franchisor, its affiliates and third-party suppliers are not required to establish or offer Rebate Programs but may do so at any time. The determination of qualifying purchases of certain products or services, or use of Franchisor's approved suppliers or designated vendors for the Rebate Program shall be made by Franchisor in its sole discretion. If Franchisee elects to participate in the Rebate program, Franchisee's participation in the Rebate Program may require Franchisee to meet certain conditions, which shall be communicated to Franchisee by Franchisor in writing. The terms and conditions of the Rebate Program, including the administration and/or establishment or continuance thereof, shall be determined by Franchisor in its sole discretion and may change at any time, upon reasonable notice to Franchisee. Franchisee must comply with all of the terms and conditions of the Rebate Program to receive the Rebate. Franchisee acknowledges, understands, and agrees that regardless of Franchisee's election to participate in the Rebate Program, Franchisee shall meet the purchasing requirements, terms, and conditions set forth in the disclosure document, Franchise Agreements, Operations Manual, or Franchisor policies and procedures. All fees or Rebates that are not provided to Franchisee under the Rebate Program may be retained by Franchisor, or its affiliate, approved supplier or designated vendor, to cover administrative costs, promotion of Franchisor's System, or Franchisor's brand. Additionally, if established, Franchisor, its

affiliates and third-party suppliers reserve the right to discontinue or terminate any Rebate Program at any time effective upon reasonable notice to Franchisee. Franchisee acknowledges, understands, and agrees that Franchisor, and/or its affiliates, may derive revenue or receive a commission or fee from the Rebate Program and hereby consents thereto.

**7.5 Authorized Products and Services.** Franchisee shall offer for sale all products and services which Franchisor prescribes and only those products and services which Franchisor prescribes. Franchisee may not offer any other products or services for sale without having received Franchisor's prior written authorization. Franchisee shall at all times maintain sufficient levels of inventory, as specified in the Operations Manual, to adequately satisfy consumer demand. Franchisee must offer, use and sell all private label products which Franchisor may now or in the future designate for sale by System franchisees. In the event Franchisee wishes to offer any Approved Products or Services that Franchisor indicates requires additional training or certification from Franchisor or its designee, then Franchisee must complete such training and/or obtain such certification, at Franchisee's sole expense, prior to providing these specialized Approved Products and Services.

## **7.6 Operations.**

**7.6.1 Hours of Operation.** Franchisee must operate the Franchised Business for at least those days and number of hours set forth in the Operations Manual.

**7.6.2 Maintenance of Premises and Project Sites.** Franchisee must maintain the Franchised Business and all project sites in a clean, safe and attractive manner, and in accordance with all applicable requirements of law, including all federal, state and local health laws, as well as this Agreement and the Operations Manual. Franchisee and Franchisee's employees must give prompt, courteous and efficient service to the public and otherwise operate the Franchised Business so as to preserve, maintain and enhance the reputation and goodwill of the System.

**7.6.3 Personnel/Staffing.** Franchisee must employ a sufficient number of qualified, competent personnel, offer prompt, courteous and efficient service to the public, and otherwise operate the Franchised Business in compliance with the System so as to preserve, maintain and enhance the reputation and goodwill of the System. All employees engaged in the operation of the Franchised Business during working hours shall dress conforming to Franchisor's standards and shall present a neat and clean appearance in conformance with Franchisor's reasonable standards and shall render competent, efficient service to the customers of the Franchised Business.

**7.3.4 Compliance with Operations Manual and Training of Employees.** Franchisee agrees to conduct the Franchised Business in accordance with the Operations Manual. Franchisee shall immediately train and instruct Franchisee's employees in accordance with the Operations Manual and shall continue such training and instruction as long as each employee is employed. Franchisee shall cause any third-party subcontractor engaged by Franchisee to perform work on behalf of Franchisee with respect to the Franchised Business to comply with all applicable requirements of this Agreement, including, but not limited to, Franchisor's quality and performance standards. The Operations Manual shall set forth the practices, procedures and methods to be utilized in the Franchised Business and Franchisor may require Franchisee to conform Franchisee's practices to national programs, which Franchisor has designed as part of Franchisor's System.

**7.6.5 Management Participation.** Franchisee (or at least one of Franchisee's principals if Franchisee is a corporation or partnership) must devote his or her personal full-time attention and best efforts to the management and operation of the Franchised Business. Upon Franchisee's written request, Franchisor shall

permit Franchisee to employ a manager to manage the day-to-day operations of the Franchised Business (the “Designated Manager”), provided the Designated Manager: (i) is approved by Franchisor in writing prior to hiring; and (ii) successfully completes Franchisor’s Initial Training Program before assuming any managerial responsibility. The Franchised Business must, at all times, be staffed with at least one (1) individual who has successfully completed Franchisor’s Initial Training Program as set forth in Section 8.1. In the event that Franchisee operates more than one Franchised Business, Franchisor may require Franchisee to have a properly trained Designated Manager who has been approved by Franchisor at each location. Franchisee will keep Franchisor informed at all times of the identity of any employee acting as Designated Manager of the Franchised Business. In the event that a Designated Manager resigns or is otherwise terminated from the Franchised Business, the replacement must be trained pursuant to Franchisor’s then-current standards. The new Designated Manager must successfully complete training within thirty (30) days of hiring. Franchisor reserves the right, without the obligation, to train the new Designated Manager directly.

**7.6.6 Working Capital.** Franchisee must at all times maintain such working capital as may be reasonably necessary to enable Franchisee to properly and fully carry out and perform all of Franchisee’s duties, obligations and responsibilities hereunder and to operate the business in a businesslike, proper and efficient manner.

**7.6.7 Equipment and Inventory.** Prior to commencement of operations, Franchisee shall adequately supply the Franchised Business with representative vehicles (each wrapped in accordance with Franchisor’s specifications), equipment, tools, supplies, and inventory as prescribed by the Franchisor, and any other items of the type, quantity and quality as specified by the Franchisor. Franchisee must, at all times, maintain sufficient levels of inventory, including Franchisor’s proprietary products and other equipment, tools, and supplies used at project sites, as required by Franchisor to adequately meet consumer demand. Franchisor reserves the right to require Franchisee to invest in additional infrastructure and/or equipment and staffing requirements, as may be set forth more specifically in the Operations Manual or otherwise in writing, to ensure adequate brand servicing in the Protected Territories.

**7.6.8 Products with Proprietary Marks.** Franchisee shall in the operation of its Franchised Business, use and display labels, forms, vehicles, supplies, equipment and inventory imprinted with the Proprietary Marks and colors as prescribed by the Franchisor. Franchisee must wrap each vehicle used in connection with the operation of the Franchised Business in accordance with Franchisor’s specifications.

**7.6.9 Market Research.** Franchisor may, from time to time, conduct market research and testing to determine the viability of new products and services. Franchisee must cooperate by participating in such programs and by purchasing and promoting the sale of such test products and services, if required by the Franchisor.

**7.7 Franchised Business Inspection.** Franchisee agrees that, in order to maintain the high quality and uniform standards associated with the Franchise System and to protect its goodwill and reputation, Franchisee will permit Franchisor, during business hours, to inspect Franchisee’s Franchised Business or attend a project site, confer with Franchisee and Franchisee’s employees and customers, observe and evaluate Franchisee’s sales techniques and operation methods, and perform any other inspection which Franchisor deems necessary to protect the standards of quality and uniformity of the franchise System and Franchisee’s performance under this Agreement, the Operations Manual, and other standards and specifications required by Franchisor. Franchisee is obligated to make changes to Franchisee’s operations based upon any inspections by Franchisor. Franchisor is not required to provide Franchisee with any notice prior to conducting such an inspection.

## 7.8 Computer Software and Hardware.

7.8.1 *Computer System.* Franchisor shall have the right to specify or require that certain brands, types, makes, and/or models of communications, computer systems, applications, and hardware be used by Franchisee, including without limitation: (a) a compatible computer system that complies with Franchisor's standards and specifications and is capable of operating financial and other business software; (b) printers and other peripheral hardware or devices; (c) archival back-up systems; and (d) Internet access mode and bandwidth (collectively, the "Computer System").

7.8.2 *Required Software.* Franchisor shall have the right, but not the obligation, to develop or designate: (a) computer software programs that Franchisee must use in connection with any component of the Computer System, including Microsoft software, CRM software, accounting or bookkeeping software, and Franchisor's proprietary software (collectively, the "Required Software"), which Franchisee must license from Franchisor; (b) updates, supplements, modifications, or enhancements to the Required Software, which Franchisee must install at its expense; (c) the tangible media upon which Franchisee records data; and (d) the database file structure of the Computer System.

7.8.3 *Compliance with Requirements.* At Franchisor's request, Franchisee shall purchase or lease, and thereafter maintain, the Computer System and, if applicable, the Required Software. Franchisee expressly agrees to strictly comply with Franchisor's standards and specifications for all items associated with Franchisee's Computer System and any Required Software. Franchisee agrees, at its own expense, to keep its Computer System in good maintenance and repair and install such additions, changes, modifications, substitutions, and/or replacements to Franchisee's Computer System or Required Software as Franchisor directs from time to time in writing. Franchisee agrees that its compliance with this Section 7.8.3 shall be at Franchisee's sole cost and expense.

7.8.4 *Franchisor's Access.* Franchisor may require that Franchisee's Computer System be programmed to automatically transmit data and reports about the operation of the Franchised Business to Franchisor. Franchisor shall also have the right to, at any time without notice, electronically connect with Franchisee's Computer System to monitor or retrieve data stored on the Computer System or for any other purpose Franchisor deems necessary. There are no contractual limitations on Franchisor's right to access the information and data on Franchisee's POS system and Computer System. Franchisee shall deliver to Franchisor all access codes, static internet protocol ("IP") addresses and other information to facilitate Franchisor's access to the data described in this Section 7.8 within thirty (30) days of opening the Franchised Business.

7.8.5 *Proprietary Software.* Franchisor has a proprietary interest in all databases, lists, templates, programs and any other software components that have been created and/or customized by Franchisor using the Computer System and/or Required Software (the "Proprietary Software"). In the future, Franchisor may further customize the Proprietary Software and create programs that conduct, among other things, scheduling, accounting, inventory, and related activities. Franchisee must obtain the computer hardware necessary to implement the Proprietary Software into the Franchised Business and comply with all specifications and standards prescribed by Franchisor regarding the Proprietary Software as provided in the Operations Manual. This Proprietary Software will be Franchisor's proprietary product and the information collected therefrom will be deemed Franchisor's confidential information.

7.8.6 *Computer Network.* Franchisee is required to participate in any System-wide computer network, intranet system, or extranet system that Franchisor implements and may be required by Franchisor to use such computer network, intranet system, or extranet system to, among other things: (i) submit Franchisee's

reports due under this Agreement to Franchisor on-line; (ii) view and print portions of the Operations Manual, including any updates or modifications thereto; (iii) download approved marketing materials; (iv) communicate with Franchisor and other System franchisees; and (v) to complete any initial or ongoing training, in the event Franchisor makes such training accessible through this medium. Franchisee agrees to use the facilities of any such computer network, intranet system or extranet system in strict compliance with the standards, protocols, and restrictions that Franchisor included in the Operations Manual, including those related to the encryption of confidential information and prohibitions against the transmission of libelous, derogatory or defamatory statements. Franchisee understands and agrees that it is solely responsible for any licensing and/or maintenance fee(s) associated with any intranet or extranet described in this Section.

**7.9 Personal Conduct.** Franchisee agrees to refrain from committing any act or pursuing any course of conduct that tends to bring Franchisor's Proprietary Marks into disrepute.

**7.10 Best Efforts.** Franchisee (or Franchisee's principals or Designated Manager) must devote his or her personal full-time attention, skill and best efforts to the management and operation of the Franchised Business and to promote and increase the demand for the Franchisor's products and services within the Protected Territory. Franchisee agrees that Franchisee may not, without the prior written consent of Franchisor, engage in any commercial activity that may be injurious to the Franchised Business or the goodwill associated with the Proprietary Marks and System. Franchisee acknowledges that Franchisee's (or Franchisee's principals' or Designated Manager) violation of the terms in this Section 7.10 will be a material breach of this Agreement, and Franchisor may terminate this Agreement with notice and without an opportunity to cure. The foregoing remedy shall be in addition to any other legal or equitable remedies that the Franchisor may possess.

**7.11 Telephone and Email Access.** Franchisor reserves the right to procure and supply dedicated telephone numbers and email accounts associated with the Franchised Business.

**7.12 Payment of Debts.** Franchisee is solely responsible for: selecting, retaining and paying Franchisee's employees; the payment of all invoices for the purchase of goods and services used in connection with operating the Franchised Business; and determining whether, and on what terms, to obtain any financing or credit which Franchisee deems advisable or necessary for the conduct of the Franchised Business. Franchisee agrees to pay all current obligations and liabilities to suppliers, lessors, and creditors on a timely basis. Franchisee agrees to indemnify Franchisor in the event that Franchisor is held responsible for debts owed by Franchisee if Franchisor elects to pay any of Franchisee's obligations in order to preserve the relationship between System suppliers and System franchisees. Franchisee agrees to make prompt payment of all federal, state and local taxes, including individual and corporate taxes, sales and use taxes, franchise taxes, gross receipts taxes, employee withholding taxes, FICA taxes, personal property and real estate taxes arising from Franchisee's operation of the Franchised Business. Franchisee agrees to indemnify Franchisor in the event that Franchisor is held responsible for these taxes.

**7.13 Compliance with Applicable Laws.** Franchisee must comply with all applicable federal, state and local laws, ordinances and regulations regarding the operation of the Franchised Business (including, without limitation, all government regulations relating to occupational hazards and health, trademark and copyright infringement, fair marketing laws, consumer protection, trade regulation, workers' compensation, unemployment insurance, withholding and payment of Federal and State income taxes and social security taxes and sales, use and property taxes, and the applicable provisions of the Americans with Disabilities Act ("ADA") regarding the operation of the Franchised Business). Franchisee will have sole authority and control over the day-to-day operations of the Franchised Business and Franchisee's employees and/or independent contractors. Franchisee agrees to be solely responsible for all employment decisions and to comply with all

state, federal, and local hiring laws and functions of the Franchised Business, including without limitation, those related to hiring, firing, training, wage and hour requirements, compensation, promotion, record-keeping, supervision, and discipline of employees, paid or unpaid, full or part-time. At no time will Franchisee or Franchisee's employees be deemed to be employees of Franchisor or Franchisor's affiliates.

**7.14 Trade Secrets and Confidential Information.** Franchisee and all employees and subcontractors must maintain the confidentiality of all Confidential Information as set forth in Section 5 of this Agreement.

**7.15 Image.** Franchisee acknowledges that Franchisor has developed the System to offer and sell products and services which will distinguish the Franchised Business from other irrigation, fertilization, and pet waste removal businesses that offer similar products and services valued at different prices and with less attention paid to product quality and customer service. Franchisee agrees to offer products and services and to conduct the Franchised Business in such a manner which will serve to emulate and enhance the image Franchisor intended for the System. Franchisee further acknowledges and agrees that each aspect of the System is important not only to Franchisee, but also to Franchisor and to other System franchisees in order to maintain the highest operating standards, achieve System-wide uniformity and increase the demand for the products sold and services rendered by System franchisees. Franchisee agrees to comply with the standards, specifications and requirements Franchisor set forth in order to uniformly convey the distinctive image of a Heroes Lawn Care franchised business.

**7.16 Pending Actions.** Franchisee shall notify Franchisor, in writing, within five (5) days of the commencement of any action, suit or proceeding and the issuance of any order, suit or proceeding of any court, agency or other government instrumentality, including the receipt of any notice or citation, which may adversely affect the operation or financial condition of Franchisee or the Franchised Business.

**7.17 Standard Maintenance and System Conformity.** Franchisee agrees to repair, refinish, replace, and/or otherwise refurbish the Franchised Business's Computer System, POS System, Required Software, vehicle(s), trailer(s), equipment, tools and the Approved Location's furnishings, fixtures, decor, and any other tangible part or property of the Franchised Business at Franchisee's sole expense at such times as Franchisor may reasonably direct. Franchisor has the right to direct Franchisee to remodel, re-equip, and otherwise refurbish the Approved Location in the manner necessary to bring it into conformance with other franchises of the type Franchisor's franchisees are opening at the time of such direction. If at any time, in Franchisor's judgment, the general state of repair or the appearance of the premises of the Approved Location or its vehicles or equipment, does not meet Franchisor's standards, Franchisor shall so notify Franchisee, specifying the action to be taken by Franchisee to correct such deficiency. If Franchisee fails or refuses to initiate within fifteen (15) days after receipt of such notice Franchisor shall have the right, in addition to all other remedies, to enter upon the premises of the Approved Location and affect such maintenance on behalf of Franchisee, and Franchisee shall pay the entire costs thereof on demand.

**7.18 Customer Service.** Franchisee must comply with any standards, specifications or methodologies that Franchisor establishes in the Operations Manual or otherwise in writing regarding customer service requirements, warranties on any Approved Products or Services offered or sold by the Franchised Business, refund policies and other standards and specifications.

**7.19 Warranty.** Franchisee agrees to offer and honor such warranty on all materials and workmanship sold by Franchisee as Franchisor may designate from time to time in the Operations Manual or otherwise in writing. Franchisee shall cooperate with Franchisor warranty claims and shall make no statements or admissions as to liability. Franchisee shall promptly report all warranty claims to Franchisor and shall undertake all warranty work under the Proprietary Marks. All costs associated with administering and

honoring the warranty service shall be borne by Franchisee. Franchisee agrees that it shall remain liable during the Term or upon the termination or expiration of this Agreement for all warranties issued by Franchisee. If Franchisee does not remedy, in full, any warranty claim made by a customer within a reasonable amount of time after receiving notice of such claim, as determined by Franchisor in its sole discretion, Franchisee and its principals acknowledge and agree that Franchisor may thereafter address such warranty claim, and Franchisee and principals are required to promptly reimburse Franchisor for all warranty costs or customer reimbursements incurred by Franchisor plus Franchisor's then current administration charge.

**7.20 Pre-Opening and Post-Opening Progress Meetings.** During the pre-opening phase(s) of the Franchised Business, Franchisee agrees to participate in thirty (30) minute pre-opening progress meetings with Franchisor at various stages or phases prior to the commencement of operations of the Franchised Business, as designated by Franchisor or as otherwise set forth in the Operations Manual (the "Pre-Opening Progress Meetings"). The purpose of the Pre-Opening Progress Meetings is to evaluate Franchisee's progress and performance in the pre-opening phase, Franchisor's completion of its pre-opening obligations, and to allow Franchisor and Franchisee the opportunity to identify any challenges, concerns and/or issues. Franchisee must also participate in various thirty (30) minute post-opening progress meetings (the "Post-Opening Progress Meetings"), as Franchisor designates in its sole discretion. Franchisor reserves the right to suspend or eliminate the Pre-Opening Progress Meetings and/or Post-Opening Progress Meetings at any time, effective upon notice to Franchisee. The Pre-Opening Progress Meetings and Post-Opening Progress Meetings shall be held or conducted digitally, electronically, or as otherwise specified by Franchisor.

## **8 TRAINING**

**8.1 Initial Training Program.** Franchisee and up to two (2) additional attendees that Franchisee designates and whom are approved by Franchisor, must attend Franchisor's then-current initial training program (the "Initial Training Program"). Within forty-five (45) days after execution of this Agreement, Franchisee must pay Franchisor its then-current initial training tuition fee for the Initial Training Program. The current training tuition fee for the Initial Training Program is \$4,995. The training tuition fee covers the costs of training, lodging, and certain meals during the Initial Training Program, however, the training tuition fee does not include travel expenses, meals outside of the Initial Training Program hours, and other living or miscellaneous expenses Franchisee or Franchisee's attendees may incur during the time of training. Any additional personnel, replacement personnel, or otherwise attendees Franchisee wishes to attend Initial Training Program must pay an additional \$2,500 per attendee to attend the Initial Training Program (subject to class availability and the schedule/availability of Franchisor personnel). Franchisee must attend and successfully complete the Initial Training Program to Franchisor's satisfaction at Franchisor's facility in Omaha, Nebraska, or other location that Franchisor may designate, prior to commencing operations of the Franchised Business. If Franchisee is a business entity, each franchise owner must attend and successfully complete the Initial Training Program. Except as expressly set forth above or herein, Franchisee will be solely responsible for all out-of-pocket expenses (including travel costs, if any) Franchisee and its attendees incur in connection with attending the Initial Training Program. Franchisor reserves the right to substitute any in-person training for virtual training at its discretion.

**8.1.1 Timing for Completion.** Franchisee and its designated trainees must participate in and complete the Initial Training Program to Franchisor's satisfaction prior to opening the Franchised Business and within one hundred eighty (180) days from the date this Agreement is fully executed. In the event Franchisee does not complete the Initial Training Program to Franchisor's satisfaction, then Franchisor may terminate this Agreement.

8.1.2 *Additional Employees.* In the event Franchisee wishes for more than two (2) additional persons to participate in the Initial Training Program (other than Franchisee or Franchisee's partner or principal shareholder), Franchisor may provide the Initial Training Program to such additional persons, subject to the availability of Franchisor's personnel, and charge Franchisee its then-current training tuition fee.

8.1.3 *Replacement Personnel.* In the event Franchisee or Franchisee's employee(s) or attendee(s) fail to complete the Initial Training Program to Franchisor's satisfaction, the respective persons may repeat the course, or, in the case of an employee or attendee, Franchisee may send a replacement (the "Replacement Personnel") to the next available training session. Franchisor may charge its then-current training tuition fee for such Replacement Personnel to attend the Initial Training Program. Failure by Franchisee, an employee, attendee, or any Replacement Personnel to complete the Initial Training Program to Franchisor's satisfaction within the time period prescribed in this Agreement shall constitute default of this Agreement and Franchisor may terminate the Agreement.

8.1.4 *Employee Training.* Franchisee must ensure that any and all employees of the Franchised Business that do not attend the Initial Training Program are properly trained to perform their respective duties in connection with the Franchised Business prior to such employee(s) undertaking these duties.

8.1.5 *Training Materials.* Franchisor may provide Franchisee with training materials for Franchisee to use in training Franchisee's personnel. Only Franchisor's provided training materials may be used by Franchisee in training Franchisee's personnel. Updated training materials may be available to Franchisee in the Operations Manual or by other means in Franchisor's sole discretion. All training materials provided to Franchisee by Franchisor shall at all times remain Franchisor's property, and Franchisee agrees not to challenge Franchisor's or Franchisor's affiliates' title or rights in or to the training materials. Franchisee may not make any disclosure, duplication or other unauthorized use of any portion of the training materials.

8.2 **Additional and Remedial Training.** Franchisor may conduct, and require Franchisee, Franchisee's Designated Manager (if applicable), estimators, installers, and other employees to attend additional and/or refresher training courses that Franchisor develops for the benefit of the System, as Franchisor deems advisable in its sole discretion. Franchisor may charge Franchisee its then-current Assistance Training Fee for Franchisee and any other persons that attend such additional or refresher training, and Franchisee will be solely responsible for any and all expenses associated with such training (including travel, lodging, meals, and employee wages incurred). Additional and/or refresher training may take place at Franchisor's facility in Omaha, Nebraska, or any other location that Franchisor may designate. Franchisor will provide Franchisee with thirty (30) days' notice of any upcoming additional or refresher training that Franchisee is required to attend.

8.3 **Reasonable Training and Assistance Requests.** Upon Franchisee's written request, Franchisor may provide Franchisee with additional training and/or assistance, as Franchisor deems necessary in its sole discretion, subject to the availability and schedules of Franchisor's personnel. Franchisor may charge Franchisee its then-current Assistance Training Fee for any training or assistance that Franchisor provides at Franchisee's request, and Franchisee is solely responsible for any expenses and costs incurred: (i) by Franchisee and its representatives in connection with attending such additional training; and (ii) by Franchisor in connection with providing such training or assistance, whether at the Franchisor's facility in Omaha, Nebraska, or on-site at Franchisee's Approved Location or within the Protected Territory. Additional assistance may be provided by Franchisor over the phone, via email or Franchisor's Operations Manual.

## 9 **INSURANCE**

**9.1 General.** Franchisee must maintain, at Franchisee's expense, in full force and effect throughout the term of this Agreement, the types of insurance and the minimum policy limits specified in the Operations Manual or otherwise in writing. In determining and modifying such requirements, Franchisor agrees to use reasonable business judgment and only require such insurance and minimum policy limits that are reasonable and customary in the fertilization, irrigation, and pet waste removal services industry. Franchisee must obtain the required insurance from Franchisor's designated vendor. The insurance policy or policies must be in effect upon the earlier of: (a) thirty (30) days prior to opening the Franchised Business; or (b) upon signing a lease agreement for the premises of the Franchised Business. The insurance policy or policies must protect Franchisee, Franchisor, and Franchisor's respective, past, present, and future officers, directors, owners, managers, members, stockholders, affiliates, employees, consultants, attorneys, and agents against any loss, liability, personal injury, death, property damage or expense whatsoever arising out of or occurring upon or in connection with the condition, operation, use, or occupancy of the Franchised Business. Franchisee shall have HPB Lawn Care LLC, and its subsidiaries, affiliates, and respective officers, directors, members, shareholders and employees as additional insureds under each policy, except for policies required by statute in Franchisee's jurisdiction, including, but not limited to, workers' compensation and employer's liability insurance policies. The employment practices liability policy is required to: (a) have an endorsement as listed on Form CG 20 29 or its equivalent; and (b) name Franchisor as Co-Defendant. Franchisor reserves the right to amend, modify, and/or supplement additional types of coverage and/or increase the required minimum amount of coverage upon providing Franchisee reasonable notice (which need not exceed 30 days) through the Operations Manual or otherwise in writing by Franchisor. Franchisee's obligation to obtain coverage is not limited in any way by insurance that Franchisor maintains. Franchisee must provide Franchisor with certificates of insurance evidencing the required coverage at least 30 days prior to opening. Franchisee shall continue to provide Franchisor with certificates of insurance evidencing the required coverage and any other documentation in connection therewith on an annual basis or as otherwise specified in the Operations Manual.

**9.2 Designation of Carrier; Insurance Rating, Approval, and Certification.** Franchisor has the sole right, exercisable at any time and upon notice to Franchisee, to designate a vendor or supplier, which may include an affiliate of Franchisor, from whom Franchisee must purchase all insurance policies required by Franchisor to operate the Franchised Business. All insurance carriers must be approved by Franchisor in advance and in writing. All insurance policies must be issued by insurance companies with a rating of A-VII or better as reported in the most recent edition of A.M. Best's Insurance Report. Franchisor's acceptance of an insurance carrier does not constitute Franchisor's representation or guarantee that the insurance carrier will be capable of meeting claims during the term of the insurance policy. Franchisee agrees to carry such insurance as may be required by the lease of the Approved Location or by any of Franchisee's lenders or equipment lessors, and such workers' compensation insurance as may be required by applicable law. Franchisee must deliver a certificate of insurance to Franchisor at least thirty (30) days prior to opening the Franchised Business and ten (10) days prior to any renewal of the required policies, as evidence that all insurance requirements have been met. All insurance policies held by Franchisee will be primary and non-contributory to any policy or policies held by Franchisor or its affiliates.

**9.3 Designees.** All policies will list Franchisor, its subsidiaries, affiliates, and respective officers, directors, members, shareholders and employees as additional insureds and contain a waiver of subrogation in favor of Franchisor and any parties Franchisor designates and will be primary and non-contributory to any insurance Franchisor might carry. Franchisor reserves the right to modify required insurance coverage during the course of Franchisee's agreement based on changes in risk factors for which Franchisee must comply with upon written notice from Franchisor.

**9.4 Claims Cancellation.** Franchisee must provide Franchisor with copies of any insurance claims or insurance cancellations within twenty-four (24) hours of Franchisee's receipt of said claims or cancellations.

Franchisee has a twenty-four (24) hour opportunity to cure any lapses in insurance coverage. No insurance policy must be subject to cancellation, termination, non-renewal or material modification, except upon at least thirty (30) calendar days' prior written notice from the insurance carrier to Franchisor. Franchisee must submit a certification of insurance which demonstrates compliance with this Section 9.

**9.5 Failure to Maintain Insurance.** If Franchisee fails to comply with the minimum insurance requirements set forth herein, Franchisor has the right to obtain such insurance and keep same in force and effect and Franchisee shall pay Franchisor, on demand, the premium cost thereof and a reasonable administrative fee for the costs incurred in connection with Franchisor obtaining the insurance.

**9.6 Modification of Requirements.** Franchisor has the right to increase or otherwise modify the minimum insurance requirements upon thirty (30) days' prior written notice to Franchisee, and Franchisee shall comply with any such modification within the time specified in said notice.

**9.7 Third Party Subcontractors - Insurance.** Franchisee agrees not to permit any third party subcontractor to perform any work or offer any services on behalf of Franchisee in respect of the Franchised Business unless such subcontractor maintains insurance coverage in such amounts and types as Franchisee is required to maintain under the provisions of this Section 9, with the specific addition that subcontractors cannot exclude principals from its Workers' Compensation coverage and that liability policies name Franchisor as an additional insured. Franchisee agrees to maintain evidence that such insurance by its subcontractors is in effect and to provide such proof of insurance as Franchisor may require, in its sole discretion, from time to time.

## **10 FINANCIAL RECORDS AND REPORTS**

**10.1 Reporting.** Franchisee must maintain, for at least five (5) fiscal years from their preparation, full, complete accurate records of all sales, marketing activities, contracts, estimates, authorizations, receipts, payroll and accounts payable and any other documents and records used in connection with the Franchised Business, in accordance with the standard accounting system described by the Franchisor in the Operations Manual or otherwise specified in writing. Franchisee must also provide Franchisor with complete financial records for the operation of the Franchised Business as described in this Section 10.1 in accordance with generally accepted accounting principles.

10.1.1 Franchisee will, at its expense, submit to the Franchisor within sixty (60) days of the end of each calendar year of the Franchised Business during the term of this Agreement, a complete financial statement for the said calendar year, including, without limitation, both an income statement and balance sheet, which may be unaudited, together with such other information in such form as the Franchisor may require.

10.1.2 Each financial statement shall be signed by Franchisee or by an individual authorized by the Franchisee, attesting that the statement is true and correct and prepared in accordance with the Franchisor's requirements.

10.1.3 Franchisee must also provide Franchisor with access to the information generated by any software Franchisor requires Franchisee to use in connection with its accounting, reporting, disclosure, and otherwise obligations under this Agreement, CRM software, accounting or bookkeeping software, and Franchisor's proprietary software provider.

10.1.4 Franchisee shall provide Franchisor any other data, information and supporting records that Franchisor designates from time to time, including all reports set forth in the Operations Manual.

**10.2 Tax Returns.** In addition to the information and materials set forth in Section 10.1, Franchisee agrees to maintain, and furnish to Franchisor within thirty (30) days of filing: (i) complete copies of all federal, state and local tax returns, including those detailing income, sales, value added, use and service taxes, as well as employee withholding, workers' compensation, and similar reports filed by Franchisee reflecting financial activities of the Franchised Business; and (ii) Franchisee's (or Franchisee's principals') personal federal, state and local tax returns.

**10.3 Right to Disclose Information.** Franchisor has the right to disclose data derived from the reports Franchisee furnishes.

**10.4 Monthly Profit and Loss Statements.** Franchisee must send Franchisor finalized profit and loss statements by the 21<sup>st</sup> of the following month. Failure to do so upon 15 days' written notice is grounds for termination of the Franchise Agreement under Section 15.3.8.

## **11 BOOKS AND RECORDS**

**11.1 Records and Audits.** Franchisee must maintain accurate business records, reports, accounts, books and data relating to the operation of the Franchised Business, including a complete listing of all work performed by any subcontractors. Franchisor and Franchisor's designees have the right to inspect and/or audit Franchisee's business records at any time during normal business hours, to determine whether Franchisee is current with suppliers and otherwise operating in compliance with the terms of this Agreement and the Operations Manual. Moreover, Franchisee must also provide Franchisor with access to the information generated by any software Franchisor requires Franchisee to use in connection with its accounting, reporting, disclosure, and otherwise obligations under this Agreement, including, but not limited to, any CRM software, accounting or bookkeeping software, and Franchisor's proprietary software provider(s). If any audit reveals that Franchisee has misrepresented or misstated Franchisee's financial information, or if Franchisee has failed to submit timely reports and/or remittances for any two (2) reporting periods within any twelve (12) month period, Franchisee must pay the reasonable cost of such audit and/or inspection, including the cost of outside auditors and attorneys (to the extent Franchisor incurs such costs), and other fees as a result of such misreporting and/or failure to submit reports, along with all late fees and interest which may otherwise be due under this Agreement.

**11.2 Corporate or Limited Liability Company Franchisee Records.** If Franchisee becomes a corporation, limited liability company or other business entity either prior to executing this Agreement, or at any time during the term of this Agreement, the following requirements, when applicable, shall apply:

**11.2.1** Copies of Franchisee's Articles of Incorporation or Charter, minutes of the annual meeting, by-laws, operating agreement, and other governing documents, and any amendments thereto, copies of initial shareholder certificates and Shareholder Agreements, if any, and the Resolutions of the Board of Directors authorizing entry into this Agreement as required by the Franchisor and as set forth in the Operations Manual shall be promptly furnished to Franchisor.

**11.2.2** Franchisee shall maintain a current list of all owners or members of record and all beneficial owners of any class of stock of Franchisee and shall furnish such list to Franchisor annually.

**11.2.3** All members with or shareholders of Franchisee shall jointly and severally guarantee Franchisee's performance hereunder and shall bind themselves to the terms of a Personal Guaranty in a form approved by the Franchisor (see Exhibit "A" to this Agreement). All members and/or shareholders shall also be

individually subject to the non-disclosure and confidentiality provisions as set forth in this Agreement, as well as any and all in-term and post-term restrictive covenants. However, the requirements of this subsection shall not apply to any corporation registered under the Securities Exchange Act of 1934 (hereinafter known as a “Publicly Held Corporation”).

11.2.4 The majority equity owner in the entity that becomes the Franchisee must complete the Initial Training Program and all other training required by the Franchisor and work directly in the day-to-day operations of the business and devote his or her personal full-time attention, skill and best efforts to the management and operation of the Franchised Business, unless Franchisor agrees otherwise in writing.

11.2.5 All issued and outstanding stock certificates of such corporation shall bear the following legend:

*EXAMPLE: “Transfers of these shares is subject to certain restrictions contained in a Franchise Agreement between \_\_\_\_\_ and HPB Lawn Care LLC, dated \_\_\_\_\_.”*

## 12 **ADVERTISING**

Recognizing the value of advertising and promotion, and the importance of the standardization of advertising and promotion programs to further the goodwill and public image of the System, the parties agree as follows:

12.1 **Generally.** With regard to advertising generally for the Franchised Business, Franchisee will only use or display the advertising materials as set forth in the Operations Manual. All advertising must prominently display the Proprietary Marks and will comply with any standards for use of the Proprietary Marks that Franchisor establishes, as set forth in the Operations Manual or otherwise in writing. Franchisor may require Franchisee to discontinue the use of any advertising or marketing material, within time frames prescribed by Franchisor, at Franchisee’s sole cost and expense.

12.2 **Internet Website.** Franchisee must have and maintain adequate hardware and software in order to access the Internet at the bit speed Franchisor requires from time to time. Franchisee is prohibited, however, from establishing any website or other presence on the Internet, except as provided herein. Franchisor may unilaterally modify the provisions of this Section 12.2 from time to time in its sole discretion.

12.2.1 Franchisor may, but is not obligated to, establish an Internet website that provides information about the System and the products and services offered by franchised businesses. In the event Franchisor exercises its right to create such a website, Franchisor shall have sole discretion and control over the website (including timing, design, content and continuation).

12.2.2 Franchisor may, but is not obligated to, create interior pages on its website(s) that contain information about Franchisee’s Franchised Business and other franchised businesses. If Franchisor does create such pages, Franchisor may require Franchisee to prepare all or a portion of the page for Franchisee’s Franchised Business, at Franchisee’s expense, using a template that Franchisor provides. All such information will be subject to Franchisor’s approval prior to posting.

12.2.3 Except as approved in advance in writing by Franchisor, Franchisee must not establish or maintain a separate website, splash page, profile or other presence on the Internet, or otherwise advertise on the Internet or any other public computer network in connection with the Franchised Business, including any profile on Facebook, Twitter, LinkedIn, YouTube, Pinterest, Instagram, Snapchat, or any other social

media and/or networking site. If such approval is granted by Franchisor, Franchisee must: (i) establish and operate such site or page in accordance with System standards and any other policies Franchisor designates in the Operations Manual or otherwise in writing from time to time; and (ii) utilize any templates that Franchisor provides to Franchisee to create and/or modify such site(s).

12.2.4 Franchisor may use a portion of the Brand Fund Contribution to pay or reimburse itself for the costs incurred in connection with the development, maintenance and update of its website.

12.2.5 Franchisee acknowledges that Franchisor and/or Franchisor's affiliates are the lawful, rightful and sole owner of the Internet domain name [www.heroeslawncare.com](http://www.heroeslawncare.com), as well as any other Internet domain names registered by Franchisor and/or Franchisor's affiliates, and unconditionally disclaims any ownership interest in such Internet domain names and any Internet domain names similar thereto. Franchisee agrees not to register any Internet domain name in any class or category that contains words used in or similar to any brand name owned by Franchisor or Franchisor's affiliates or any abbreviation, acronym, phonetic variation or visual variation of those words.

**12.3 Regional Advertising and Promotional Cooperative.** Franchisor may, in Franchisor's discretion, designate any geographical area for purposes of establishing a regional advertising and promotional cooperative ("Cooperative"), and to determine whether a Cooperative is applicable to the Franchised Business. If a Cooperative is established applicable to the Franchised Business, Franchisee must participate in the Cooperative. Cooperative contributions will be credited towards the Local Marketing Requirement discussed in Section 12.5 below. The following provisions will apply to each Cooperative:

12.3.1 Each Cooperative will be organized and governed in a form and manner, and will commence operation on a date, approved in advance by Franchisor;

12.3.2 Each Cooperative will be organized for the exclusive purpose of administering regional advertising programs and developing, subject to Franchisor's approval, standardized advertising materials for use by the members in local marketing;

12.3.3 No promotional or advertising plans or materials may be used by a Cooperative or furnished to its members without Franchisor's prior approval. All such plans and materials must be submitted to Franchisor in accordance with the procedure set forth in Section 12.1 hereof;

12.3.4 Each Cooperative will have the right to require its members to make contributions to the Cooperative in such amounts as determined by the Cooperative; however, the Cooperative may, by a two-thirds majority vote of its members, require a Cooperative contribution in excess of the Local Marketing Requirement;

12.3.5 Each member franchisee must submit to the Cooperative its respective contribution together with such other statements or reports as Franchisor may require or as may be required by the Cooperative with Franchisor's approval;

12.3.6 Franchisor may grant to Franchisee, in its sole discretion, an exemption for any length of time from the requirement of membership in a Cooperative, upon written request from Franchisee stating reasons supporting such exemption. Franchisor's decision concerning such request for exemption will be final; and

12.3.7 Franchisor will have the power to require any Cooperative to be formed, changed, dissolved, or

merged at any time.

**12.4 Brand Marketing Fee.** Within forty-five (45) days after execution of this Agreement, Franchisee must pay to Franchisor or its affiliate (as designated by Franchisor) a Brand Marketing Fee of \$15,000. The Brand Marketing Fee covers the costs of creation, production and distribution of brand marketing assets, strategies and other materials or activities in any medium, which may include, but not limited to, the internet, social media, search engine optimization, video production, photography, campaign development and related advertising or marketing expenses, including administration expenses, in accordance with Franchisor's brand standards and specifications, as more fully set forth in our Operations Manual. If Franchisee purchases more than one (1) Protected Territory, Franchisee shall only be required to pay one (1) Brand Marketing Fee. This is a one-time fee.

**12.5 Advisory Council.** Franchisor reserves the right to establish a Heroes Lawn Care Advisory Council for the purpose of exchanging ideas and problem-solving methods, advising Franchisor on expenditures for System-wide advertising, and coordinating franchisee efforts ("Advisory Council"). If established, elected franchisee(s) must participate actively in the Advisory Council as Franchisor designates, and participate in all Advisory Council meetings approved by Franchisor. Franchisor reserves the right to prepare and amend the governing documents for the Advisory Council from time to time, in its sole discretion, at any time. Franchisor, in its sole discretion, will determine the topic areas to be considered by the Advisory Council. The purposes of the Advisory Council shall include, but are not limited to, exchanging ideas and problem-solving methods, advising Franchisor on expenditures for System-wide advertising, and coordinating franchisee efforts. Amounts and expenditures may vary from time to time due to variations in Advisory Council participation and costs, as determined by the Advisory Council, and as approved by Franchisor. The Advisory Council shall act in an advisory capacity only. Franchisor will have the right to form, change, or dissolve any Advisory Council at any time in its sole discretion.

## **13 INDEPENDENT CONTRACTOR; INDEMNIFICATION**

**13.1 Independent Contractor Status.** Franchisee is an independent contractor responsible for full control over the internal management and daily operation of the Franchised Business, and neither party to this Agreement is the agent, principal, partner, employee, employer or joint venture partner of the other party. Franchisee may not act or represent itself, directly or by implication, as Franchisor's agent, partner, employee or joint venture partner, and Franchisee may not incur any obligation on Franchisor's behalf or in Franchisor's name. All stationery, business cards and contractual agreements entered into by Franchisee shall contain Franchisee's corporate or fictitious name and a conspicuously displayed notice, in the place Franchisor designates, that Franchisee operates the Franchised Business as an independently owned and operated Heroes Lawn Care business, and that Franchisee independently owns and operates the Franchised Business as a System franchisee. Nothing in this Agreement authorizes Franchisee to make any contract, agreement, warranty, or representation on Franchisor's behalf, or to incur any debt or other obligation in Franchisor's name, and Franchisor shall in no event assume liability for, or be deemed liable hereunder as a result of, any such action, nor shall Franchisor be liable by reason of any of Franchisee's acts or omissions in the operation of the Franchised Business or for any claim or judgment arising therefrom against Franchisee or Franchisor. Neither this Agreement nor Franchisor's course of conduct is intended, nor may anything in this Agreement (nor Franchisor's course of conduct) be construed to state or imply that Franchisor is the employer of Franchisee's employees and/or independent contractors. It is understood and agreed by the parties hereto that this Agreement does not establish any fiduciary relationship between them.

**13.2 Indemnification.** Franchisee and Franchisee's principals agree to indemnify, defend and hold Franchisor, Franchisor's affiliates and their respective shareholders, directors, officers, employees, agents,

successors and assignees (“Indemnitees”) harmless against and to reimburse them for all claims, obligations, liabilities and damages (“Claims”), including any and all taxes, directly or indirectly arising out of, in whole or in part, or related to (in any way): (i) the operation of the Franchised Business, including, without limitation, the use, condition, or construction, equipping, maintenance or operation of the Franchised Business (including any allegations of any act of negligence on the part of Franchisor or any Franchisor Related Party), Franchisee’s advertising, and/or the sale or provision of any Approved Products by Franchisee, its employees or subcontractors, and all warranty claims; (ii) the unauthorized use of the Proprietary Marks and other Proprietary Material; (iii) the transfer of any interest in this Agreement or the Franchised Business in any manner not in accordance with this Agreement; (iv) the infringement, alleged infringement, or any other violation or alleged violation by Franchisee or any of Franchisee’s principals of any patent, trademark or copyright or other proprietary right owned or controlled by third parties; or (v) libel, slander or any other form of defamation of Franchisor, the System or any franchisee or developer operating under the System, by Franchisee or by any of Franchisee’s principals. For purposes of this indemnification, “Claims” shall mean and include all obligations, actual, consequential, punitive and other damages, and costs reasonably incurred in the defense of any action, including attorneys’, attorney assistants’ and expert witness fees, costs of investigation and proof of facts, court costs, other litigation expenses, and travel and living expenses, whether or not such claims exceed the amount of insurance coverage available through Franchisee to Franchisor. Franchisor shall have the right to defend any such claim against it in such manner as Franchisor deems appropriate or desirable in Franchisor’s sole discretion. Such an undertaking by Franchisor shall, in no manner or form, diminish Franchisee’s and each of Franchisee’s principals’ obligations to indemnify the Indemnitees and to hold them harmless. This indemnity shall continue in full force and effect subsequent to and notwithstanding the expiration, transfer, or termination of this Agreement.

## **14      SALE OR TRANSFER**

**14.1    Transfer.** Franchisee’s rights under this Agreement are personal, and Franchisee shall not sell, transfer, assign or encumber Franchisee’s interest in the Franchise Business without Franchisor’s prior written consent. Any sale, transfer, assignment or encumbrance made without Franchisor’s prior written consent shall be voidable at Franchisor’s option and shall subject this Agreement to termination as specified herein.

### **14.2    Death or Disability.**

**14.2.1    Representative's Right to Continue as Franchisee.** In the event of Franchisee’s death, disability or incapacitation (or the death, disability or incapacitation of Franchisee’s partners or personal guarantors), Franchisee’s legal representative, or Franchisee’s partner’s or guarantor’s respective legal representative, as applicable, will have the right to continue the operation of the Franchised Business as franchisee under this Agreement if: (i) within one hundred eighty (180) days from the date of death, disability or incapacity (the “180 Day Period”), such person (a) meets Franchisor then-current standards to become a franchisee, as described in Section 14.3.2.5, and (b) has obtained Franchisor’s prior written approval and has executed Franchisor’s then-current franchise agreement for the unexpired term of the franchise, or has furnished a personal guaranty of any partnership, corporate or limited liability company franchisee’s obligations to Franchisor and Franchisor’s affiliates; and (ii) such person successfully completes Franchisor’s training program (which Franchisor will provide at Franchisor’s then-current tuition rate). Such assignment by operation of law will not be deemed in violation of this Agreement, provided such heirs or legatees accept the conditions imposed by the Franchise Agreement and are acceptable to Franchisor. However, in the case of a transfer by demise or inheritance, if the heirs or beneficiaries of any deceased person are unable to meet the conditions contained in this Agreement, the personal representative of the deceased Franchisee will have a reasonable time, in Franchisor’s sole discretion, which shall not exceed one hundred eighty

(180) days from the date of transfer by demise or inheritance, to dispose of the deceased's interest in the Franchised Business and such disposition will be subject to all the terms and conditions for transfer contained in this Agreement. If the interest is not disposed of in the manner and time frame provided in the immediately preceding sentence, then Franchisor may terminate this Agreement.

**14.2.2 Franchised Business Operation During and After 180 Day Period.** Franchisor is under no obligation to operate the Franchised Business or incur any obligation on behalf of any incapacitated franchisee, during or after the 180 Day Period. If necessary, Franchisee (or Franchisee's legal representative, as applicable) shall appoint a previously approved acting interim manager to operate the Franchised Business during the 180 Day Period. In the event of Franchisee's death, disability, absence or otherwise, Franchisor may (but is not required to) operate Franchisee's Franchised Business on Franchisee's behalf and at Franchisee's expense for such period of time (and under such terms and conditions) as Franchisor determines, including paying out the assets and/or revenues of the Franchised Business to cover any or all past, current and/or future obligations of the Franchised Business (including any amounts owed to Franchisor and/or any affiliate) in such priorities as Franchisor determines from time-to-time in Franchisor's sole and absolute discretion. Franchisor may pay itself a reasonable amount to reimburse Franchisor for Franchisor's management services and other costs. Franchisor may obtain approval of a court or arbitrator for any such arrangements, the attorneys' fees and other costs incurred in connection with obtaining such approval to be charged against the assets and/or revenues of the Franchised Business. Franchisee (and/or Franchisee's estate) will indemnify Franchisor against any costs and/or liabilities incurred by it in connection with, or related in any way to, the operation (or otherwise) of the Franchised Business.

**14.3 Ownership Changes.** A sale, transfer or assignment requiring Franchisor's prior written consent shall be deemed to occur: (i) if Franchisee is a corporation, upon any assignment, sale, pledge or transfer of any fractional portion of Franchisee's voting stock or any increase in the number of outstanding shares of Franchisee's voting stock which results in a change of ownership, (ii) if Franchisee is a partnership, upon the assignment, sale, pledge or transfer of any fractional partnership ownership interest; or (iii) if Franchisee is a limited liability company, upon the assignment, sale, pledge or transfer of any interest in the limited liability company. Any new partner, shareholder, or member or manager will be required to personally guarantee Franchisee's obligations under this Agreement. A transfer pursuant to (i) and (iii) above shall not be subject to Franchisor's right of first refusal as set forth in Section 14.3.1.

**14.3.1 Right of First Refusal.** If Franchisee proposes to transfer either this Agreement or all, or substantially all, of the assets used in connection with the Franchised Business or any interest in Franchisee's lease to any third party (other than a corporation or limited liability company as set forth in Section 14.4 hereof), Franchisee shall first offer to sell such interest to Franchisor on the same terms and conditions as offered by such third party. Franchisee shall obtain from the third party and provide Franchisor a statement in writing, signed by the third party and Franchisee, of the terms of the offer ("Letter of Intent"). If Franchisor elects not to accept the offer within a thirty (30) day period, Franchisee shall have a period not to exceed sixty (60) days to complete the transfer described in the Letter of Intent subject to the conditions for approval set forth in Section 14.3.2 hereof. Franchisee shall affect no other sale or transfer as contemplated under the Letter of Intent without first complying with this Section 14.3.1. Any material change in the terms of the offer shall be deemed a new proposal subject to Franchisor's right of first refusal. So long as Franchisee has obtained Franchisor's prior written consent, which shall not be unreasonably withheld, a transfer to an existing partner, shareholder, or member, or a transfer as a result of the death, disability or incapacitation of a shareholder or partner, in accordance with the provisions set forth below, is not subject to Franchisor's first right of refusal. In the event the consideration, terms and/or conditions offered by a third party are such that Franchisor may not reasonably be required to furnish the

same consideration, terms and/or conditions, then Franchisor may purchase the interest proposed to be sold for the reasonable equivalent in cash. If the parties cannot agree within thirty (30) days on the reasonable equivalent in cash of the consideration, terms and/or conditions offered by the third party, an independent appraiser shall be designated by Franchisor at Franchisor's expense, and the appraiser's determination shall be binding.

14.3.2 *Conditions for Approval.* Franchisee shall notify Franchisor in writing of any proposed transfer of this Agreement, any direct or indirect interest in Franchisee, or in all or substantially all of the assets of the Franchised Business, at least thirty (30) days before such transfer is proposed to take place. Franchisor may condition Franchisor's approval of any proposed sale or transfer of the Franchise Business or of Franchisee's interest in this Agreement upon satisfaction of the following occurrences:

14.3.2.1 All of Franchisee's accrued monetary obligations to Franchisor, Franchisor's affiliates, and Franchisor's designated/approved suppliers and vendors, are satisfied;

14.3.2.2 Franchisee must cure all existing defaults under this Agreement, or any other agreement between Franchisee and Franchisor, Franchisor's affiliates, Franchisor's designated/approved suppliers and vendors, within the period permitted for cure and have substantially complied with such agreements during their respective terms;

14.3.2.3 Franchisee and Franchisee's principals (if Franchisee is a partnership, corporation or limited liability company), and the transferee (if it has had any previous relationship with Franchisor or Franchisor's affiliates), must execute a general release under seal, in a form satisfactory to Franchisor, of any and all claims against Franchisor and Franchisor's affiliates and officers, directors, shareholders and employees, in their corporate and individual capacities; provided, however, the release shall not be inconsistent with any applicable state statute regulating franchising;

14.3.2.4 That the transferor and transferee have executed a mutual general release, relieving all claims against each other, excluding only such claims relating to any provision or covenant of this Agreement which imposes obligations beyond the expiration of this Agreement;

14.3.2.5 Franchisee or transferee shall provide Franchisor a copy of the executed purchase agreement relating to the proposed transfer with all supporting documents and schedules, including transferee's assumption of and agreement to faithfully perform all of Franchisee's obligations under this Agreement;

14.3.2.6 The transferee shall demonstrate to Franchisor's satisfaction that he or she meets Franchisor's educational, managerial and business standards; possesses a good moral character, business reputation and credit rating; has the aptitude and ability to conduct the business to be transferred; and has adequate financial resources and capital to meet the performance obligations under this Agreement; however, transferee shall not be in the same business as Franchisor either as licensor, franchisor, independent operator or licensee of any other business or chain which is similar in nature or in competition with Franchisor, except that the transferee may be an existing franchisee of ours;

14.3.2.7 That, at Franchisor's option, the transferee (and, if the transferee is other than an individual, such owners of a beneficial interest in the transferee as Franchisor may request) either: (i) enter into a written assignment, in a form satisfactory to Franchisor, assuming and agreeing to discharge all of Franchisee's obligations under this Agreement; or (ii) execute Franchisor's then-current franchise agreement, and will receive a full then-current initial term for a franchisee, which term will commence on the date the transferee executes the then-current Franchise Agreement;

14.3.2.8 Franchisee shall pay Franchisor a transfer fee equal to twenty percent (20%) of Franchisor's Initial Franchise Fee per Protected Territory that is being transferred to transferee. In the event Franchisee transfers multiple Protected Territories at once, Franchisor reserves the right, but not the obligation, in Franchisor's sole discretion, to reduce the transfer fee for any of the Protected Territories being transferred, by any amount;

14.3.2.9 The transferee shall satisfactorily complete Franchisor's training program at the transferee's expense within the time frame Franchisor sets forth;

14.3.2.10 Franchisee (and Franchisee's principals if Franchisee is a partnership, corporation or limited liability company), must comply with the post-termination provisions of this Agreement;

14.3.2.11 The transferee must obtain, within the time limits set by Franchisor, and maintain thereafter, all permits, and licenses required for the operation of the Franchised Business;

14.3.2.12 To the extent required by the terms of any leases or other agreements, the lessors or other parties must have consented to the proposed transfer;

14.3.2.13 The transfer must be made in compliance with any laws that apply to the transfer, including state and federal laws governing the offer and sale of franchises;

14.3.2.14 Franchisee must ensure that all projects in progress at the time of the transfer will be continued without interruption, and the transferee must promptly notify all current customers of the change in ownership;

14.3.2.15 The purchase price and terms of the proposed transfer are not so burdensome to the prospective transferee as to impair or materially threaten its future operation of the Franchised Business and performance under the transferee's franchise agreement;

14.3.2.16 Franchisee must request that Franchisor provide the prospective transferee with Franchisor's current form of disclosure document and Franchisor shall not be liable for any representations not included in the disclosure document;

14.3.2.17 Franchisor's approval of the transfer shall not constitute a waiver of any claims Franchisor may have against the transferring party;

14.3.2.18 Franchisor shall have the right to disclose to any prospective transferee such revenue reports and other financial information concerning Franchisee and Franchisee's Franchised Business as Franchisee has supplied Franchisor hereunder; and

14.3.2.19 In any event, Franchisor may withhold or condition Franchisor's consent to any transfer as Franchisor deems appropriate based on the circumstances of the transfer or otherwise.

**14.4 Transfer to a Corporation or Limited Liability Company.** If Franchisee is an individual and desires to assign its rights under this Agreement to a corporation or limited liability company, and if all of the following conditions are met, Franchisor will consent to the transfer without assessing the transfer fee set forth in Sections 14.3.2.8, and such assignment will not be subject to Franchisor's right of first refusal in Section 14.3.1:

14.4.1 The corporation or limited liability company is newly organized, and its activities are confined to operating the Franchised Business;

14.4.2 Franchisee is, and at all times remains, the owner of at least fifty- one percent (51%) of the outstanding shares of the corporation or a controlling interest in the limited liability company;

14.4.3 The corporation or limited liability company agrees in writing to assume all of Franchisee's obligations hereunder;

14.4.4 All stockholders of the corporation, or members and managers of the limited liability company, as applicable, must execute Franchisor's prescribed form of personal guaranty; and

14.4.5 At Franchisor's request, Franchisee will furnish true and correct copies of all documents and contracts governing the rights, obligations, and powers of Franchisee's owners and agents (such as articles of incorporation or organization and partnership, operating or shareholder agreements and similar documents).

**14.5 Franchisor's Right to Transfer.** Franchisor has the right to sell, transfer, assign and/or encumber all or any part of Franchisor's assets and Franchisor's interest in, and rights and obligations under, this Agreement in Franchisor's sole discretion.

## **15 BREACH AND TERMINATION**

**15.1 Automatic Termination.** This Agreement shall automatically terminate without notice or an opportunity to cure upon the occurrence of any of the following:

15.1.1 *Voluntary Bankruptcy.* If Franchisee or any principal makes an assignment for the benefit of creditors, files a voluntary petition in bankruptcy, is adjudicated bankrupt or insolvent, files or acquiesces in the filing of a petition seeking reorganization or arrangement under any federal or state bankruptcy or insolvency law, or consents to or acquiesces in the appointment of a trustee or receiver for Franchisee or the Franchised Business.

15.1.2 *Involuntary Bankruptcy.* If proceedings are commenced to have Franchisee or any of its principals adjudicated bankrupt or to seek Franchisee's reorganization under any state or federal bankruptcy or insolvency law, and such proceedings are not dismissed within sixty (60) days, or a trustee or receiver is appointed for Franchisee or the Franchised Business without Franchisee's consent, and the appointment is not vacated within 60 days.

15.1.3 *Loss of Premises.* If Franchisee loses the right to occupy the premises or operate the Franchised Business from the Approved Location, unless such loss of right is not the fault nor within the reasonable control of Franchisee and results from fire, flood, natural disasters, acts of God, governmental acts or orders, pandemics or other national health crisis or civil disorders. Any delay resulting from any such cause will extend the time of performance for the period of such delay or for such other reasonable period of time as the parties agree in writing or will excuse performance, in whole or in part, as Franchisor deems reasonable.

**15.2 With Notice and Without Opportunity to Cure.** Franchisor has the right to terminate this Agreement upon notice without providing Franchisee an opportunity to cure for any of the following breaches

or defaults:

15.2.1 *Criminal Acts.* If Franchisee or Franchisee's principals are convicted of or plead guilty or no contest to a felony or other offense related to the operation of the Franchised Business or that Franchisor believes, in its sole discretion, is likely to have an adverse effect on the Proprietary Marks or the goodwill associated therewith.

15.2.2 *Fraud.* If Franchisee or Franchisee's principals commit any fraud or misrepresentation in the operation of the Franchised Business, including but not limited to, any misrepresentation made in Franchisee's franchise application.

15.2.3 *Other Actions.* If Franchisee or Franchisee's principals, including any shareholder, member, guarantors or agents, engage in activity or conduct which materially impairs that goodwill associated with the System or the Proprietary Marks and fails to cease and correct such activities or conduct within twenty-four (24) hours of Franchisee's receipt of written notice of a breach under this Section.

15.2.4 *Misrepresentation.* If Franchisee or Franchisee's principals make any misrepresentation or omission in connection with Franchisee's franchise application, including but not limited to any financial misrepresentation.

15.2.5 *Failure to Complete Training.* If Franchisee (and/or Franchisee's Designated Manager, if applicable) fails to complete the Initial Training Program as provided in Section 8.

15.2.6 *Repeated Breaches.* If Franchisor sends Franchisee two (2) or more written notices to cure pursuant to Sections 15.3 or 15.4 hereof in any 12-month period, regardless of whether the defaults set forth in the notices were subsequently cured.

15.2.7 *Breach of Other Agreements.* If Franchisee or Franchisee's principals materially breach any other agreement with Franchisor or any of Franchisor's affiliates, or threaten any material breach of any such agreement, or any lease for the Approved Location, and fails to cure such breach within any permitted period for cure.

15.2.8 *Misuse of the Proprietary Marks or Confidential Information.* If Franchisee or Franchisee's principals violate any provision hereof pertaining to Proprietary Marks or Confidential Information or misuse the Proprietary Marks or Confidential Information.

15.2.9 *Discloses Confidential Information or Trade Secrets.* If Franchisee or Franchisee's principals disclose or divulge the contents of the Operations Manual, or any other Confidential Information or Trade Secret provided to Franchisee by the Franchisor or any of its affiliates to any third party;

15.2.10 *Violation of Law.* If Franchisee violates any law, ordinance or regulation or operates the Franchised Business in a manner that presents a health or safety hazard to customers, or the public.

15.2.11 *Violation of In-term Restrictive Covenant.* If Franchisee violates the in-term restrictive covenant contained in Section 17.1, or any of the other restrictive covenants set forth in this Agreement.

15.2.12 *Liens.* If a levy of writ of attachment or execution or any other lien is placed against Franchisee or any of Franchisee's principals or any of their assets which is not released or bonded against within thirty (30) days.

15.2.13 *Insolvency.* If Franchisee or any of Franchisee's principals become insolvent.

15.2.14 *Abandonment.* If Franchisee voluntarily or otherwise abandons the Franchised Business. The term "abandon" includes any conduct which indicates a desire or intent to discontinue operations of the Franchised Business in accordance with the terms of this Agreement for seven (7) days or more without Franchisor's prior written consent.

15.2.15 *Unauthorized Transfer.* If Franchisee purports to sell, transfer or otherwise dispose of any interest in the Franchised Business in violation of Section 14 hereof;

15.2.16 *Unauthorized Products or Services.* If Franchisee offers any unauthorized and unapproved products or services at or from the Franchised Business.

15.2.17 *Unapproved Purchases.* If Franchisee orders or purchases supplies, signs, furnishings, fixtures, equipment or inventory from an unapproved supplier or which Franchisor has not approved.

15.2.18 *Proprietary Software.* If Franchisee misuses or makes unauthorized use of any Proprietary Software Franchisor may develop for use in connection with the System.

15.2.19 *Insurance.* If Franchisee fails to maintain insurance, purchase insurance from designated vendors, or to repay Franchisor for insurance paid for by it, or otherwise fail to adhere to the requirements of Section 9.

15.2.20 *Government Regulations.* If Franchisee fails, within fifteen (15) calendar days after notification of non-compliance by federal, state or local government authorities to comply with any law or regulation applicable to the Franchised Business.

15.2.21 *Government Actions.* If any government action is taken against Franchisee that results in any obligation upon Franchisor which in Franchisor's sole judgment is uneconomical, not in the best interests of Franchisor, or would result in Franchisor having an unintended relationship or obligation.

15.2.22 *Anti-Terrorist Activities.* If Franchisee fails to comply with the provisions of Section 22.7.

15.2.23 *Personal Use of Franchised Business Property.* If Franchisee takes for Franchisee's own personal use any assets or property of the Franchised Business, including employee taxes, FICA, insurance or benefits.

15.2.24 *Insufficient Funds.* If there are insufficient funds in Franchisee's bank account to cover a check or EFT payment to Franchisor two (2) or more times within any twelve (12) month period.

15.2.25 *Failure to Open.* If Franchisee fails to commence operations of the Franchised Business within the time prescribed in Section 7.3 of this Agreement.

15.2.26 *Operating Outside of Protected Territory.* If Franchisee operates the Franchised Business outside of the Protected Territory without Franchisor's prior written consent, as provided in Section 1.2 of this Agreement.

15.2.27 *Violation of Best Efforts.* If Franchisee or Franchisee's principals violate any of the provisions in

Section 7.10 of this Agreement.

**15.3 Upon 15 Days' Notice to Cure.** Franchisor has the right to terminate this Agreement if any of the following defaults remains uncured after Franchisor provides Franchisee with notice of such default(s) and fifteen (15) days to cure:

15.3.1 *Nonpayment.* If Franchisee fails to pay Franchisor as and when due any sums owed to Franchisor, any of Franchisor's affiliates, or any of Franchisor's system suppliers or vendors.

15.3.2 *Endorsement of Checks.* If Franchisee fails to immediately endorse and deliver to Franchisor any payments due to Franchisor from any third party that is erroneously made to Franchisee.

15.3.3 *Failure to Maintain Sufficient Marketing Materials and Supplies.* If Franchisee fails to maintain sufficient levels marketing materials and other supplies necessary to adequately develop the Protected Territory and meet consumer demand.

15.3.4 *Interruption of Service.* If Franchisee fails to maintain the prescribed months, days, or hours of operation at the Franchised Business.

15.3.5 *Failure to Personally Supervise Franchised Business Operations or Employ Adequate Personnel.* If Franchisee or the Designated Manager fails, in Franchisor's sole discretion, to personally supervise day-to-day operation of the Franchised Business or fails to employ a sufficient number of qualified, competent personnel, as Franchisor requires from time to time.

15.3.6 *Quality Control.* If Franchisee fails to maintain the strict quality controls reasonably required by this Agreement and/or the Operations Manual.

15.3.7 *Licenses and Permits.* If Franchisee fails to procure or maintain any licenses, certifications, or permits necessary for the operation of the Franchised Business.

15.3.8 *Profit and Loss Statements.* If Franchisee fails to submit finalized Profit & Loss statements by the twenty-first (21<sup>st</sup>) of each month (or other date Franchisor may require).

**15.4 Upon 30 Days' Notice to Cure.** Franchisor has the right to terminate this Agreement if Franchisee fails to perform or comply with any other term or condition of this Agreement, or any ancillary agreements between Franchisee and Franchisor or Franchisor's affiliates, and Franchisee fails to cure such default(s) within thirty (30) days after being provided with notice thereof.

**15.5 Step in Rights.** In addition to Franchisor's right to terminate this Agreement, and not in lieu of such right, or any other rights, Franchisor may have against Franchisee, upon a failure to cure any default within the applicable time period (if any), Franchisor has the right, but not the obligation, to enter upon the Franchised Business premises and exercise complete authority with respect to the operation of the Franchised Business until such time as Franchisor determines, in Franchisor's sole discretion that the default has been cured, and Franchisee is otherwise in compliance with this Agreement. In the event Franchisor exercises the rights described in this Section, Franchisee must reimburse Franchisor for all reasonable costs and overhead, if any, incurred in connection with its operation of the Franchised Business including, without limitations, costs of personnel for supervising and staffing the Franchised Business and their travel and lodging accommodations. If Franchisor undertakes to operate the Franchised Business pursuant to this Section, Franchisee agrees to indemnify and hold Franchisor (and Franchisor's representative(s) and employees)

harmless from and against any fines, claims, suits or proceedings which may arise out of Franchisor's operation of the Franchised Business.

15.6 **`Nonwaiver.** Franchisor's delay in exercising or failing to exercise any right or remedy under this Agreement or Franchisor's acceptance of any late or partial payment due hereunder shall not constitute a waiver of any of Franchisor's rights or remedies against Franchisee.

## 16 **RIGHTS AND DUTIES UPON TERMINATION OR EXPIRATION**

16.1 **Franchisee's Obligations.** Upon termination of this Agreement, regardless of the cause, and upon expiration and nonrenewal or transfer of this Agreement, Franchisee must, at Franchisee's cost and expense:

16.1.1 Immediately cease all operations under this Agreement;

16.1.2 Immediately pay Franchisor all unpaid fees, and pay Franchisor, Franchisor's affiliates, Franchisor's major suppliers and vendors, all other monies owed;

16.1.3 Discontinue immediately the use of the Proprietary Marks;

16.1.4 Immediately cease using the proprietary software and the Operations Manual, and return all Proprietary Materials and Confidential Information, including, without limitation, all customer lists and data, within ten (10) calendar days and immediately and permanently cease use of such information and materials;

16.1.5 Immediately cease using all telephone and facsimile numbers and listings, as well as any permitted domain names and/or Social Media Pages used in connection with the operation of the Franchised Business (collectively, the "Assigned Property"), and direct the telephone company and/or domain name registrar to transfer all such Assigned Property to Franchisor or Franchisor's designee pursuant to the Conditional Assignment of Telephone Numbers and Domain Name attached hereto as Exhibit B, and transfer all usernames and passwords for all Social Media Pages to Franchisor;

16.1.6 Immediately vacate the Franchised Business premises, and if Franchisor exercised Franchisor's rights pursuant to Franchisor's prescribed form of Collateral Assignment of Lease attached as Exhibit F, arrange for transfer of the lease to Franchisor within fifteen (15) calendar days of termination or expiration of this Agreement;

16.1.7 Immediately surrender all stationery, printed matter, signs, advertising materials, supplies and other items containing the Proprietary Marks as Franchisor directs and all items which are a part of the trade dress of the System-immediately, no later than ten (10) calendar days after the termination or expiration of this Agreement;

16.1.8 Immediately cease holding itself out as Franchisor's Franchisee;

16.1.9 Immediately cease to communicate with all Heroes Lawn Care customers;

16.1.10 Take such action as shall be necessary to amend or cancel any assumed name, business name or equivalent registration, which contains any trade name or other Proprietary Mark Franchisor licensed to Franchisee, and furnish Franchisor evidence satisfactory to Franchisor of compliance with this obligation within fifteen (15) calendar days after the termination, expiration or transfer of this Agreement;

16.1.11 Permit Franchisor to make final inspection of Franchisee's financial records, books, and other accounting records within one (1) month of the effective date of termination, expiration, or transfer;

16.1.12 Comply with the post-termination covenants set forth in Section 17 hereof, all of which shall survive the transfer, termination or expiration of this Agreement;

16.1.13 Cease to use in advertising or in any other manner, any methods, procedures or techniques associated with Franchisor or the System; and

16.1.14 Immediately remove Franchisor's Proprietary Marks from vehicles used in connection with the Franchised Business, and otherwise de-identify the vehicles from being associated with Franchisor or the System;

16.1.15 Execute from time to time any necessary papers, documents, and assurances to effectuate the intent of this Section 16.

**16.2 Option to Purchase Personal Property.** Upon the termination or expiration of this Agreement, Franchisor, or Franchisor's designee shall have the option, but not the obligation, to purchase any personal property used in connection with operation of the Franchised Business by providing Franchisee written notice of Franchisor's election within sixty (60) calendar days after such termination or expiration and paying Franchisee the book value for such personal property within sixty (60) calendar days of such notice. For purposes of this paragraph, "book value" means the amount Franchisee actually paid for the personal property less depreciation (calculated by using the straight-line depreciation method on a ten (10) year depreciation schedule irrespective of the depreciation method or schedule Franchisee uses for accounting purposes). Notwithstanding the foregoing, to the extent that Franchisor exercises Franchisor's right to purchase any personal property that is subject to a lease or finance agreement, the purchase price of such personal property shall equal the amount of Franchisee's remaining obligations under the lease or finance agreement, as applicable. Franchisor shall be entitled to offset the purchase price by the amount of money owed by Franchisee to Franchisor for any payments necessary to acquire clear title to property or for any other debt. If Franchisor exercises Franchisor's option to purchase, pending the closing of such purchase, Franchisor has the right to appoint a manager to maintain operation of the Franchised Business, or Franchisor may require that Franchisee close the Franchised Business during such period without removing any assets. Franchisee is required to maintain in force all insurance policies required under this Agreement until the date of such closing. Franchisor has the unrestricted right to assign this option to purchase the Franchised Business. Franchisor will be entitled to all customary warranties and representations in connection with Franchisor's purchase of Franchisee's property, including, without limitation, representations and warranties as to ownership and condition of and title to the property; liens and encumbrances on the property; validity of contracts and agreements; and liabilities affecting the property, contingent or otherwise.

**16.3 Exclusions.** Franchisor may exclude from the personal property purchased under Section 16.2 cash or its equivalent and any equipment, signs, inventory, materials and supplies that are not reasonably necessary (in function or quality) to the Franchised Business's operation or that Franchisor has not approved as meeting standards for the Franchised Business.

**16.4 Damages, Costs, and Expenses.** In the event of termination for any default by Franchisee, Franchisee shall promptly pay to Franchisor all damages, costs and expenses, including reasonable attorneys' fees, incurred by Franchisor as a result of the default, which obligation shall give rise to and remain, until paid in full, a lien in favor of Franchisor against any and all of Franchisee's personal property, furnishings,

equipment, signs, fixtures and inventory related to the operation of the Franchised Business.

## **17 COVENANTS**

Franchisee acknowledges that as a participant in Franchisor's System, Franchisee will receive proprietary and Confidential Information and materials, trade secrets, and the unique methods, procedures and techniques which Franchisor has developed. Therefore, to protect Franchisor and Franchisor's other franchisees, Franchisee agrees as follows:

**17.1 During the Term of This Agreement.** During the term of this Agreement, neither Franchisee, Franchisee's owners, officers, directors, principals, will, directly or indirectly, for themselves or through, on behalf of, or in conjunction with any other person, partnership or corporation:

17.1.1 Own, maintain, engage in, be employed as an officer, director, principal or of, lend money to, extend credit to or have any interest in any other business that, directly or indirectly, by itself or through licensees or franchisees, offers commercial or residential irrigation, fertilization, lawn care, pet waste removal services or related products or services, or any other products and/or services authorized or offered for sale by System franchisees (a "Competitive Business") regardless of location provided that this Section 17.1.1 does not apply to: (i) such person's ownership of a Franchised Business under a Franchise Agreement with Franchisor; or (ii) such person's ownership of a less than five percent (5%) legal or beneficial interest in any publicly traded company providing such services;

17.1.2 Solicit any current, former, or prospective customer solicited by Franchisee's Franchised Business or any other customer of whom Franchisee has become aware as a result of access to Franchisor's System or other franchisees for any competitive purpose.

**17.2 After the Term of This Agreement.** For a period of two (2) years after the expiration, transfer or termination of this Agreement, regardless of the cause, neither Franchisee, Franchisee's owners, officers, directors, principals will, directly or indirectly, for themselves or through, on behalf of, or in conjunction with any other person, partnership or corporation:

17.2.1 Own, maintain, engage in, be employed as an officer, director, principal, or of, lend money to, extend credit to or have any interest in any Competitive Business (a) within the Protected Territory, (b) within the Protected Territory of any other Franchised Business or any other Heroes Lawn Care business, or within a twenty-five (25) mile radius of the Protected Territory of any other Franchised Business, or (c) within a twenty- five (25) mile radius of any Heroes Lawn Care business operated by Franchisor or its affiliate, provided that this Section 17.2.1 does not apply to: (i) such person's ownership of a Franchised Business under a Franchise Agreement with Franchisor; or (ii) such person's ownership of a less than five percent (5%) legal or beneficial interest in any publicly traded company providing services the same as or similar to a Competitive Business; or

17.2.2 Solicit any current, former, or prospective customer solicited by Franchisee's Franchised Business or any other customer of whom Franchisee has become aware as a result of access to Franchisor's System or other franchisees for any competitive purpose.

**17.3 Intent and Enforcement.** It is the parties' intent that the provisions of this Section 17 be judicially enforced to the fullest extent permissible under applicable law. Accordingly, the parties agree that any reduction in scope or modification of any part of the noncompetition provisions contained herein shall not render any other part unenforceable. In the event of the actual or threatened breach of this Section 17 by

Franchisee, any of Franchisee's principals, Franchisor shall be entitled to an injunction restraining such person from any such actual or threatened breach. Franchisee acknowledges that the covenants contained herein are necessary to protect the goodwill of the Franchised Business, other Heroes Lawn Care franchisees, and the System. Franchisee further acknowledges that covenants contained in this Section 17 are necessary to protect Franchisor's procedures and know-how transmitted during the term of this Agreement. Franchisee agrees that in the event of the actual or threatened breach of this Section 17, Franchisor's harm will be irreparable, and that Franchisor has no adequate remedy at law to prevent such harm. Franchisee acknowledges and agrees on Franchisee's own behalf and on behalf of the persons who are liable under this Section 17 that each has previously worked or been gainfully employed in other careers and that the provisions of this Section 17 in no way prevent any such person from earning a living. Franchisee further acknowledges and agrees that the time limitations of this Section 17 shall be tolled during any default under this Section.

**17.4 Employees.** Franchisee shall ensure that Franchisee's principals, managers, employees, and anyone else who will have access to Franchisor's Confidential Information, execute a Confidentiality and Restrictive Covenant Agreement, in the form attached as Exhibit C to the Franchise Agreement, or as Franchisor, in Franchisor's sole discretion, otherwise prescribes. Franchisee must furnish Franchisor a copy of each executed agreement.

**17.5 No Defense.** Franchisee hereby agrees that the existence of any claim Franchisee may have against Franchisor, whether or not arising from this Agreement, shall not constitute a defense to Franchisor's enforcement of the covenants contained in this Section 17. Franchisee agrees to pay all costs and expenses (including reasonable attorneys' fees) that Franchisor incurs in connection with the enforcement of this Section 17.

## **18 DISPUTE RESOLUTION**

**18.1 Choice of Law.** This Agreement shall take effect upon its acceptance and execution by Franchisor. Except to the extent governed by the United States Arbitration Act (9 U.S.C. §§ 1, et. seq.) and the United States Trademark Act of 1946 (Lanham Act; 15 U.S.C. §1050 et seq.), this Agreement, the franchise and all claims arising from or in any way related to the relationship between Franchisor, and/or any Franchisor Related Party, on the one hand, and Franchisee, and/or any Franchisee Related Party, on the other hand, shall be interpreted and construed under the laws of the state of Pennsylvania, which laws shall prevail in the event of any conflict of law, except that any law regulating the sale of franchises or governing the relationship of a franchisor and its franchisee will not apply unless jurisdictional requirements are met independently without reference to this paragraph.

**18.2 Internal Dispute Resolution.** Franchisee must first bring any claim or dispute between Franchisee and Franchisor to Franchisor's management, prior to mediation, arbitration, or commencing any legal action against Franchisor or its affiliates with respect to any such claim or dispute. Franchisee must submit a notice to Franchisor, which specifies, in detail, the precise nature and grounds of such claim or dispute pursuant to the notice provisions set forth in Section 18.6 below. Franchisee must exhaust this internal dispute resolution procedure before commencing mediation, arbitration and/or litigation. This agreement to first attempt resolution of disputes internally shall survive termination or expiration of this Agreement.

**18.3 Mediation.** The parties have reached this Agreement in good faith and in belief that it is advantageous to each of them. In recognition of the enormous strain on time, unnecessary expense and wasted resources potentially associated with litigation and/or arbitration, and in the spirit of cooperation, the parties pledge to try to resolve any dispute amicably, without litigation or arbitration. Other than an action by Franchisor under

Section 18.5 of this Agreement, before beginning any legal action or arbitration, the parties agree to mediate any dispute, controversy or claim between Franchisee and/or any of Franchisee's owners, affiliates, officers, directors, shareholders, guarantors, employees, or members (each a "Franchisee Related Party"), on the one hand, and Franchisor and/or any of its affiliates, officers, directors, shareholders, members, guarantors, employees, representatives, independent contractors and/or owners (each a "Franchisor Related Party"), on the other hand, including, without limitation, in connection with any dispute, controversy or claim arising under, out of, in connection with or in relation to: (a) this Agreement; (b) the parties' relationship; (c) events occurring prior to the entry into this Agreement; (d) the Franchised Business; or (e) any System standard, in accordance with the procedures set forth in this Section, inclusive of all subparts. Good faith participation in these procedures to the greatest extent reasonably possible, despite lack of cooperation by one or more of the other parties, is a precondition to maintain any arbitration or legal action, including any action to interpret or enforce this Agreement. The mediation shall be conducted in accordance with the following provisions:

**18.3.1 Initiation Procedure.** The party seeking mediation (the "Initiating Party") must commence mediation by sending the other party/parties a written notice of its request for mediation (the "Dispute Notice"). The Dispute Notice will specify, to the fullest extent possible, the nature of the dispute, the Initiating Party's version of the facts surrounding the dispute, the amount of damages, and the nature of any injunctive or other relief such party claims, and must identify one or more persons with authority to settle the dispute for the Initiating Party. The party (or parties as the case may be) receiving a Dispute Notice (the "Responding Party") will issue a written response (the "Response") to the Initiating Party within thirty (30) business days after receipt of the Dispute Notice identifying one or more persons with authority to settle the dispute on the Responding Party's behalf (the "Authorized Persons").

**18.3.2 Direct Negotiations.** Upon receipt of a Dispute Notice and the issuance of the Response, the parties will endeavor, in good faith, to resolve the dispute outlined in the Dispute Notice and the Response. If the parties have been unable to resolve any such dispute(s) outlined in a Dispute Notice or a response thereto within twenty (20) days after the Initiating Party's receipt of the Response, either party may initiate a mediation procedure in accordance with the American Arbitration Association ("AAA"), pursuant to its Commercial Mediation Procedures, and unless otherwise agreed by the parties in writing, will take place in Bucks County, Pennsylvania, or the city of Franchisor's then-current corporate headquarters, as Franchisor designates.

**18.3.3 Selection of the Mediator; Time & Place for Mediation.** The Authorized Persons will select the mediator in accordance with the AAA procedures. In consultation with the parties, the mediator shall promptly designate a mutually acceptable time and place for the mediation.

**18.3.4 Exchange of Information.** If either party to this Agreement believes he, she, or it needs information in the possession of another party to this Agreement to prepare for the mediation, all parties must attempt in good faith to agree on procedures for an exchange of information, with the help of the mediator if required.

**18.3.5 Summary of Views.** Prior to the mediation session, each party must deliver to the mediator a concise written summary of its views on the matter in dispute and on any other matters that the mediator asks them to include. The mediator may also request that each party submit a confidential paper on relevant legal issues, which may be limited in length by the mediator, to him or her.

**18.3.6 Representatives.** In the mediation, each party must be represented by an Authorized Person and may be represented by counsel. In addition, each party may, with permission of the mediator, bring with him, her, or it any additional persons who are needed to respond to questions, contribute information, and

participate in the negotiations.

**18.3.7 Conduct of Mediation.** The mediator shall advise the parties in writing of the format for the meeting or meetings. If the mediator believes it will be useful after reviewing the position papers, the mediator shall give both himself or herself and the Authorized Persons an opportunity to hear an oral presentation of each party's views on the matter in dispute. The mediator shall assist the Authorized Persons to negotiate a resolution of the matter in dispute, with or without the assistance of counsel or others. To this end, the mediator is authorized both to conduct joint meetings and to attend separate private caucuses with the parties. All mediation sessions will be strictly private. The mediator must keep confidential all information learned unless specifically authorized by the party from which the information was obtained to disclose the information to the other party. The parties commit to participate in the proceedings in good faith with the intention of resolving the dispute if at all possible.

**18.3.8 Termination of Procedure.** The parties agree to participate in the mediation procedure to its conclusion, as set forth in this section. The mediation may be concluded (1) by the signing of a settlement agreement by the parties, (2) by the mediator's declaration that the mediation is terminated, or (3) by a written declaration of either party, no earlier than at the conclusion of a full day's mediation, that the mediation is terminated. Even if the mediation is terminated without resolving the dispute, the parties agree not to terminate negotiations and not to begin any arbitration or legal action or seek another remedy before the expiration of five (5) days following the mediation. A party may begin arbitration within this period only if the arbitration might otherwise be barred by an applicable statute of limitations or in order to request an injunction from a Court of competent jurisdiction to prevent irreparable harm.

**18.3.9 Fees of Mediator; Disqualification.** The fees and expenses of the mediator must be shared equally by the parties. The mediator may not later serve as a witness, consultant, expert or counsel for any party with respect to the dispute or any related or similar matter in which either of the parties is involved.

**18.3.10 Confidentiality.** The mediation procedure is a compromise negotiation or settlement discussion for purposes of federal and state rules of evidence. The parties agree that no stenographic, visual or audio record of the proceedings may be made. Any conduct, statement, promise, offer, view or opinion, whether oral or written, made in the course of the mediation by the parties, their agents or employees, or the mediator is confidential and shall be treated as privileged. No conduct, statement, promise, offer, view or opinion made in the mediation procedure is discoverable or admissible in evidence for any purpose, not even impeachment, in any proceeding involving either of the parties. However, evidence that would otherwise be discoverable or admissible will not be excluded from discovery or made inadmissible simply because of its use in the mediation.

**18.4 Arbitration.** Except as provided in Article 18.5, and if not resolved by the negotiation and mediation procedures described under Section 18.3 above, any dispute, controversy or claim between Franchisee and/or a Franchisee Related Party, on the one hand, and Franchisor and/or any Franchisor Related Party, on the other hand, including, without limitation, any dispute, controversy or claim arising under, out of, in connection with or in relation to: (a) this Agreement; (b) the relationship of the parties; (c) the events leading up to the entry into this Agreement; (d) the Franchised Business; (e) any System Standard; (f) any claim based in tort or any theory of negligence; (g) or the scope of validity of the arbitration obligation under this Article; shall be determined in Bucks County, Pennsylvania by the AAA. The arbitration will be administered by the AAA pursuant to its Commercial Arbitration Rules then in effect by one arbitrator. The arbitrator shall be an attorney with substantial experience in franchise law. If proper notice of any hearing has been given, the arbitrator will have full power to proceed to take evidence or to perform any other acts necessary to arbitrate the matter in the absence of any party who fails to appear. The arbitration shall be conducted in accordance

with the following provisions:

18.4.1 In connection with any arbitration proceeding, each party will submit or file any claim which would constitute a compulsory counterclaim (as defined by the then- current Rule 13 of the Federal Rules of Civil Procedure) within the same proceeding as the claim to which it relates. Any such claim which is not submitted or filed in such proceeding will be forever barred.

18.4.2 Any arbitration must be on an individual basis and the parties and the arbitrator will have no authority or power to proceed with any claim as a class action, collective action, associational action, or otherwise to join or consolidate any claim with any claim or any other proceeding involving third parties. If a court or arbitrator determines that this limitation on joinder of, or class action certification of, claims is unenforceable, then the agreement to arbitrate the dispute will be null and void and the parties must submit all claims to the jurisdiction of the courts, in accordance with Article 18. The arbitration must take place in Bucks County, Pennsylvania, or where Franchisor's then-current office, as Franchisor designates.

18.4.3 The arbitrator must follow the law and not disregard the terms of this Agreement. The arbitrator may not consider any settlement discussions or offers that might have been made by either you or Franchisor. The arbitrator may not under any circumstance (a) stay the effectiveness of any pending termination of this Agreement, (b) assess punitive or exemplary damages, (c) certify a class, collective, or a consolidated action, or (d) make any award which extends, modifies or suspends any lawful term of this Agreement or any reasonable standard of business performance that we set. The arbitrator will have the right to make a determination as to any procedural matters as would a court of competent jurisdiction be permitted to make in the state in which the main office of Franchisor is located. The arbitrator will also decide any factual, procedural, or legal questions relating in any way to the dispute between the parties, including, but not limited to: any decision as to whether Article 18 is applicable and enforceable as against the parties, subject matter, timeliness, scope, remedies, unconscionability, and any alleged fraud in the inducement.

18.4.4 The arbitrator can issue summary orders disposing of all or part of a claim and provide for temporary restraining orders, preliminary injunctions, injunctions, attachments, claim and delivery proceedings, temporary protective orders, receiverships, and other equitable and/or interim/final relief. Each party consents to the enforcement of such orders, injunctions, etc., by any court having jurisdiction.

18.4.5 The arbitrator will have subpoena powers limited only by the laws of the Commonwealth of Pennsylvania.

18.4.6 The parties ask that the arbitrator limit discovery to the greatest extent possible consistent with basic fairness in order to minimize the time and expense of arbitration. The parties to the dispute will otherwise have the same discovery rights as are available in civil actions under the laws of the state of Pennsylvania.

18.4.7 All other procedural matters will be determined by applying the statutory, common laws, and rules of procedure that control a court of competent jurisdiction in the Commonwealth of Pennsylvania.

18.4.8 Other than as may be required by law, the entire arbitration proceedings (including, but not limited to, any rulings, decisions or orders of the arbitrator), will remain confidential and will not be disclosed to anyone other than the parties to this Agreement.

18.4.9 The judgment of the arbitrator on any preliminary or final arbitration award will be final and

binding and may be entered in any court having jurisdiction.

18.4.10 Franchisor reserves the right, but has no obligation, to advance Franchisee's share of the costs of any arbitration proceeding in order for such arbitration proceeding to take place and by doing so will not be deemed to have waived or relinquished Franchisor's right to seek recovery of those costs against Franchisee.

**18.5 Exceptions to Arbitration and Mediation.** Notwithstanding the provisions of Sections 18.3 or 18.4 of this Agreement, Franchisor shall be entitled, without bond, to the entry of temporary, preliminary and permanent injunctions and orders of specific performance enforcing the provisions of this Agreement in any court of competent jurisdiction relating to: (a) Franchisee, and/or any Franchisee Related Party's use of the Marks; (b) the covenants under Article 5 and/or Article 17 of this Agreement, including Franchisee's covenants not to compete and confidentiality covenants; (c) Franchisee's obligations upon termination or expiration of the franchise; and/or (d) transfer or assignment of Franchisee or of the Franchised Business. If Franchisor secures any such injunction or order of specific performance, Franchisee agrees to pay to Franchisor an amount equal to the aggregate of Franchisor's costs of obtaining such relief, including, without limitation, reasonable attorneys' fees, costs of investigation and proof of facts, court costs, other litigation expenses, travel and living expenses and any damages incurred by Franchisor as a result of the breach of any such provision. Further, at the election of Franchisor, or its affiliate, the mediation and arbitration provisions of Sections 18.3 and 18.4, inclusive of all subparts, shall not apply to any of the following "Excluded Claims":

18.5.1 any claim by Franchisor relating to Franchisee's failure to pay any fee due to Franchisor under this Agreement; and/or

18.5.2 any claim by Franchisor relating to Franchisee's failure to comply with any of the covenants set forth in Article 5 and/or Article 17 of this Agreement; and/or

18.5.3 any claim by Franchisor or its affiliate relating to use of the Proprietary Marks and/or the System, including, without limitation, claims for violations of the Lanham Act; and/or

18.5.4 any claim by Franchisor or a Franchisor Related Party for indemnification.

**18.6 Selection of Venue.** In the event the arbitration clause set forth in Section 18.4 of this Agreement is inapplicable or unenforceable, and subject to Franchisor's right to obtain injunctive relief in any court of competent jurisdiction, the following provision shall govern: The parties hereby expressly agree that the United States District Court for the Eastern District of Pennsylvania, or if such court lacks subject matter jurisdiction, the State Court in Bucks County, Pennsylvania, shall be the exclusive venue and exclusive proper forum in which to adjudicate any case or controversy arising out of or related to, either directly or indirectly, this Agreement, ancillary agreements, or the business relationship between the parties. The parties further agree that, in the event of such litigation, they will not contest or challenge the jurisdiction or venue of these courts. Franchisee acknowledges that this Agreement has been entered into in the Commonwealth of Pennsylvania and that Franchisee is to receive valuable and continuing services emanating from Franchisor, a Pennsylvania limited liability company. In recognition of such services and their origin, Franchisee hereby irrevocably consents to the personal jurisdiction of the state and federal courts of the Commonwealth of Pennsylvania as set forth in this Section. Without limiting the generality of the foregoing, the parties waive all questions of jurisdiction or venue for the purposes of carrying out this provision.

**18.7 Third Party Beneficiaries.** Franchisor's officers, directors, shareholders, members, agents and/or employees are express third party beneficiaries of the provisions of this Agreement, including the mediation

and arbitration provisions set forth in this Section 18, each having authority to specifically enforce the right to mediate and arbitrate claims asserted against such person(s) by Franchisee and/or any Franchisee Related Party.

**18.8 Prior Notice of Claims.** Franchisee recognizes the substantial time, resources and effort associated with Franchisor's administration of the franchise System. Franchisee further recognizes the financial and administrative drain associated with arbitrating and/or litigating disputes. In light of this recognition, and the importance of working through issues and disputes when they first arise, Franchisee agrees to promptly notify Franchisor of any and all concerns and/or claims Franchisee may have arising out of or related to this Agreement and/or the entry into this Agreement. As a condition precedent to commencing an action for damages or for violation or breach of this Agreement, Franchisee must notify Franchisor within thirty (30) days after the occurrence of the violation or breach, and failure to timely give such notice shall preclude any claim for damages.

**18.9 No Right to Offset.** Franchisee shall not withhold all or any part of any payment to Franchisor or any of its affiliates on the grounds of Franchisor's alleged nonperformance or as an offset against any amount Franchisor or any of Franchisor's affiliates allegedly may owe Franchisee under this Agreement or any related agreements.

**18.10 Injunctive Relief.** Nothing contained in this Agreement shall prevent Franchisor from applying to and obtaining from any court having jurisdiction a writ of attachment, a temporary injunction, preliminary injunction and/or other emergency relief available to safeguard and protect Franchisor's interests. Without limiting the foregoing, nothing in this Agreement shall prevent Franchisor from seeking to obtain injunctive relief, without posting a bond, against threatened conduct that will cause Franchisor loss or damages, under the usual equity rules, including the applicable rules for obtaining restraining orders and preliminary and permanent injunctions. If injunctive relief is granted, Franchisee's only remedy will be the court's dissolution of the injunctive relief. If the injunctive relief was wrongfully issued, Franchisee expressly waives all claims for damages Franchisee incurred as a result of the wrongful issuance.

**18.11 Limitation of Action.** Franchisee further agrees that no cause of action arising out of, related to, or under this Agreement may be maintained by Franchisee or any Franchisee Related Party against Franchisor and/or any Franchisor Related Party unless brought before the expiration of one (1) year after the act, transaction or occurrence upon which such action is based, or the expiration of one (1) year after the Franchisee becomes aware of facts or circumstances reasonably indicating that Franchisee may have a claim against Franchisor hereunder, whichever occurs sooner, and that any action not brought within this period shall be barred as a claim, counterclaim, defense, or set-off.

18.11.1 Franchisee hereby waives the right to obtain any remedy based on alleged fraud, misrepresentation, or deceit by Franchisor, including, without limitation, rescission of this Agreement, in any mediation, arbitration, judicial, or other adjudicatory proceeding arising hereunder, except upon a ground expressly provided in this Agreement, or pursuant to any right expressly granted by any applicable statute expressly regulating the sale of franchises, or any regulation or rules promulgated thereunder.

18.11.2 Notwithstanding anything to the contrary contained herein, all actions shall be conducted on an individual, not a class-wide or collective basis, and any proceeding between Franchisee, Franchisee's guarantors, and Franchisor or its affiliates or employees may not be consolidated with any other proceeding between Franchisor and any other person or entity.

**18.12 Waiver of Punitive Damages.** Franchisee hereby waives to the fullest extent permitted by law, any

right to or claim for any punitive, exemplary, incidental, indirect, special or consequential damages (including, without limitation, lost profits) against Franchisor arising out of any cause whatsoever (whether such cause be based in contract, negligence, strict liability, other tort or otherwise) and agrees that in the event of a dispute, that Franchisee's recovery is limited to actual damages. If any other term of this Agreement is found or determined to be unconscionable or unenforceable for any reason, the foregoing provisions shall continue in full force and effect, including, without limitation, the waiver of any right to claim any consequential damages. Nothing in this Section shall be construed to prevent Franchisor from claiming and obtaining punitive or consequential damages, including lost future royalties for the balance of the term of this Agreement.

**18.13 Liquidated Damages.** Franchisor and Franchisee agree that if this Agreement is terminated as a result of Franchisee's default before the expiration of the Term, it would be impossible to calculate with reasonable precision the losses that would be incurred by Franchisor because of the unpredictability of future business conditions, inflationary prices, the impact on Franchisor's reputation from having closed a franchised business, Franchisor's ability to replace the Franchised Business in the same market and other factors. Accordingly, if this Agreement is terminated as a result of any default by Franchisee, Franchisor will be entitled to recover as liquidated damages, and not as a penalty, an amount equal to the greater of: (a) \$150,000; or (b) the aggregate royalty and other ongoing fees due to Franchisor under this Agreement (the "Continuing Fees") during the thirty-six (36) full calendar months during which the Franchised Business was open and operating immediately before the termination date (or, if the Franchised Business has not been open and operating for thirty-six (36) months before the termination date, the average monthly Continuing Fees due to Franchisor for all months during which the Franchised Business was open and operating) multiplied by thirty-six (36) or the number of months remaining in the then-current term of this Agreement, whichever is less. Notwithstanding anything contained herein to the contrary, if a court determines that this liquidated damages provision is unenforceable, then Franchisor may pursue all other available remedies, including claims for lost future royalty fees.

**18.14 THE PARTIES HEREBY AGREE TO WAIVE TRIAL BY JURY IN ANY ACTION, PROCEEDING OR COUNTERCLAIM, WHETHER AT LAW OR EQUITY, REGARDLESS OF WHICH PARTY BRINGS SUIT. THIS WAIVER SHALL APPLY TO ANY MATTER WHATSOEVER BETWEEN THE PARTIES HERETO WHICH ARISES OUT OF OR IS RELATED IN ANY WAY TO THIS AGREEMENT, THE PERFORMANCE OF EITHER PARTY, AND/OR FRANCHISEE'S PURCHASE FROM FRANCHISOR OF THE FRANCHISE AND/OR ANY GOODS OR SERVICES.**

## **19      REPRESENTATIONS**

**19.1 Proprietary Software.** Any proprietary software provided by Franchisor or an affiliate is on an "AS IS" and "AS AVAILABLE" basis. Franchisor does not covenant any level, quality, continuity or standard of operation for any proprietary software, or covenant that the proprietary software will be free from defaults, viruses or other harmful components, operate on a continuous or uninterrupted basis, or provide secure access to the software or services provided thereby.

FRANCHISOR MAKES NO REPRESENTATION OR WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE OR NON- INFRINGEMENT, OR WARRANTIES REGARDING THE QUALITY, ACCURACY, TIMELINESS, AVAILABILITY, SUITABILITY, RELIABILITY OF ANY SERVICE, OR SECURITY, USEFULNESS, LACK OF VIRUSES OR OTHER HARMFUL COMPONENTS, OR WARRANTIES REGARDING COMPLETENESS OF THE CONTENT

OF THE PROPRIETARY SOFTWARE, OR WARRANTIES WITH RESPECT TO THE USE OR AVAILABILITY OF ANY INFORMATION, DATA, ITEM, APPARATUS, METHOD OR PROCESS INCLUDED IN THE PROPRIETARY SOFTWARE, OR THAT SUCH WILL MEET THE FRANCHISEE'S REQUIREMENTS, OR BE ERROR FREE OR NOT INFRINGE ON THE RIGHTS OF OTHERS, OR THAT DEFECTS WILL BE CORRECTED.

**19.2 No Authority.** NO SALESPERSON, REPRESENTATIVE OR OTHER PERSON HAS THE AUTHORITY TO BIND OR OBLIGATE FRANCHISOR EXCEPT FRANCHISOR'S AUTHORIZED OFFICER BY A WRITTEN DOCUMENT. FRANCHISEE ACKNOWLEDGES THAT NO REPRESENTATIONS, PROMISES, INDUCEMENTS, GUARANTEES OR WARRANTIES OF ANY KIND WERE MADE BY FRANCHISOR OR ON FRANCHISOR'S BEHALF WHICH HAVE LED FRANCHISEE TO ENTER INTO THIS AGREEMENT. FRANCHISEE UNDERSTANDS THAT WHETHER FRANCHISEE SUCCEEDS AS A FRANCHISEE IS DEPENDENT UPON FRANCHISEE'S EFFORTS, BUSINESS JUDGMENTS, THE PERFORMANCE OF FRANCHISEE'S EMPLOYEES, MARKET CONDITIONS AND VARIABLE FACTORS BEYOND FRANCHISOR'S CONTROL OR INFLUENCE. FRANCHISEE FURTHER UNDERSTANDS THAT SOME FRANCHISEES ARE MORE OR LESS SUCCESSFUL THAN OTHER FRANCHISEES AND THAT FRANCHISOR HAS MADE NO REPRESENTATION THAT FRANCHISEE WILL DO AS WELL AS ANY OTHER FRANCHISEE.

**19.3 Receipt.** THE UNDERSIGNED ACKNOWLEDGES RECEIPT OF THIS AGREEMENT, WITH ALL BLANKS COMPLETED AND WITH ANY AMENDMENTS AND SCHEDULES, AT LEAST SEVEN (7) CALENDAR DAYS PRIOR TO EXECUTION OF THIS AGREEMENT. IN ADDITION, THE UNDERSIGNED ACKNOWLEDGES RECEIPT OF FRANCHISOR'S FRANCHISE DISCLOSURE DOCUMENT AT LEAST FOURTEEN (14) CALENDAR DAYS PRIOR TO THE EXECUTION OF THIS AGREEMENT OR FRANCHISEE'S PAYMENT OF ANY MONIES TO FRANCHISOR, REFUNDABLE OR OTHERWISE.

**19.4 Opportunity for Review by Franchisee's Advisors.** FRANCHISEE ACKNOWLEDGES THAT FRANCHISOR HAS RECOMMENDED, AND THAT FRANCHISEE HAS HAD THE OPPORTUNITY TO OBTAIN, REVIEW OF THIS AGREEMENT AND FRANCHISOR'S FRANCHISE DISCLOSURE DOCUMENT BY FRANCHISEE'S LAWYER, ACCOUNTANT OR OTHER BUSINESS ADVISOR PRIOR TO EXECUTION HEREOF.

**19.5 Execution of Agreement.** EACH OF THE UNDERSIGNED PARTIES WARRANTS THAT IT HAS THE FULL AUTHORITY TO SIGN AND EXECUTE THIS AGREEMENT. IF FRANCHISEE IS A PARTNERSHIP OR CORPORATION, THE PERSON EXECUTING THIS AGREEMENT ON BEHALF OF SUCH PARTNERSHIP OR CORPORATION WARRANTS TO FRANCHISOR, BOTH INDIVIDUALLY AND IN HIS CAPACITY AS PARTNER OR OFFICER, THAT ALL OF THE PARTNERS OF THE PARTNERSHIP OR ALL OF THE SHAREHOLDERS OF THE CORPORATION, AS APPLICABLE, HAVE READ AND APPROVED THIS AGREEMENT, INCLUDING ANY RESTRICTIONS WHICH THIS AGREEMENT PLACES UPON RIGHTS TO TRANSFER THEIR INTEREST IN THE PARTNERSHIP OR CORPORATION.

## **20 GUARANTEE OF PRINCIPALS AND THEIR SPOUSES**

Franchisee's spouse and all partners in a limited partnership, shareholders in a corporate franchisee, or members of a limited liability company, as well as all general partners and managing members, and their spouses hereby personally and unconditionally guarantee without notice, demand or presentment, the payment of all of Franchisee's monetary obligations under this Agreement and any other agreement between

Franchisee and Franchisor and/or Franchisor's affiliates, as if each were an original party to this or any other agreement in his or her individual capacity. All such personal guarantors further agree to be bound by the terms and restrictions upon Franchisee's activities upon transfer, termination or expiration and nonrenewal, including liquidated damages, of this Agreement as if each were an original party to this Agreement in his or her individual capacity. All such personal guarantors and their spouses must execute a continuing personal guaranty in the form attached hereto as Exhibit A.

## 21 **NOTICES**

All notices and requests to be given under this Agreement are to be in writing, and delivered by either hand delivery or overnight mail by a recognized carrier offering a delivery receipt, to the following addresses (which may be changed by written notice):

Franchisee Name/Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Franchisor: HPB Lawn Care LLC  
2525 N. 117<sup>th</sup> Avenue, Third Floor  
Omaha, Nebraska 68164

Mailing any notice hereunder sent by U.S. certified mail, postage prepaid or when sent via Federal Express or a similar overnight courier shall be presumptive evidence of delivery of the notice or request.

## 22 **MISCELLANEOUS**

**22.1 Entire Agreement.** This Agreement contains the entire Agreement of the parties. There are no representations either oral or written, except those contained in this Agreement. This written Agreement includes all representations between the parties. This Agreement may not be modified except by a written document signed by both parties. Nothing in this Agreement or any related agreement is intended to disclaim the representations Franchisor made in the franchise disclosure document furnished to Franchisee.

**22.2 Construction of Language.** The language of this Agreement shall be construed according to its fair meaning, and not strictly for or against either party. All words in this Agreement refer to whatever number or gender the context requires. If more than one party or person is referred to as Franchisee, their obligations and liabilities shall be joint and several. Headings are for reference purposes and do not control interpretation. Reference to Franchisee's "principals" means Franchisee's partners, officers, directors, shareholders, members, and managers, as applicable. References to "Franchisor" and "Franchisee" include the party's successors, assigns or transferees. The parties have had a reasonable opportunity to review this Agreement. In the event of an ambiguity or if a question of intent or interpretation arises, this Agreement shall be construed as if drafted jointly by all of the parties, and no presumptions or burdens of proof shall arise in favor of any party by virtue of the authorship of any of the provisions of this Agreement.

**22.3 Severability.** If any provision of this Agreement is deemed invalid or inoperative for any reason, that provision shall be deemed modified to the extent necessary to make it valid and operative or, if it cannot be so modified, it shall then be severed, and the remainder of that provision shall continue in full force and effect as if this Agreement had been signed with the invalid portion so modified or eliminated; provided, however,

that if any part of this Agreement relating to payments to Franchisor or any of its affiliates or protection of the Proprietary Marks or the Confidential Information, including the Operations Manual and Franchisor's other trade secrets, is declared invalid or unenforceable, then Franchisor at Franchisor's option may terminate this Agreement immediately upon written notice to Franchisee.

**22.4 State Law Applies.** If any provision of this Agreement, including but not limited to its provisions for transfer, renewal, termination, notice of termination, or cure rights, is inconsistent with any valid law or regulation of the state in which the Franchised Business is located, then the valid law or regulation of that state applicable to the Franchised Business shall supersede any provision of this Agreement that is less favorable to Franchisee.

**22.5 Additional Documentation.** Franchisee must from time to time, subsequent to the date first set forth above, at Franchisor's request and without further consideration, execute and deliver such other documentation or agreements and take such other actions as Franchisor reasonably may require in order to effectuate the transactions contemplated herein. In the event that Franchisee fails to comply with the provisions of this Section, Franchisee hereby appoints Franchisor as Franchisee's attorney-in-fact to execute any and all documents on Franchisee's behalf, reasonably necessary to effectuate the transactions contemplated herein.

**22.6 Force Majeure.** Neither Franchisee, Franchisor, or Franchisor's affiliates will be liable for loss or damage or deemed to be in breach of this Agreement or any related agreement if its failure to perform its obligations is not the fault nor within the reasonable control of the person due to perform, but results from, without limitation, fire, flood, natural disasters, acts of God, governmental acts or orders, pandemics or other national health crisis or civil disorders. Any delay resulting from any such cause will extend the time of performance for the period of such delay or for such other reasonable period of time as the parties agree in writing or will excuse performance, in whole or in part, as Franchisor deems reasonable.

**22.7 Anti-Terrorist Activities.** Franchisee certifies that neither Franchisee, nor Franchisee's owners, principals, employees or anyone associated with Franchisee is listed in the Annex to Executive Order 13224. Franchisee agrees not to hire or have any dealings with a person listed in the Annex. Franchisee certifies that Franchisee has no knowledge or information that, if generally known, would result in Franchisee, Franchisee's owners, principals, employees, or anyone associated with Franchisee being listed in the Annex to Executive Order 13224. Franchisee agrees to comply with and/or assist Franchisor to the fullest extent possible in Franchisor's efforts to comply with the Anti-Terrorism Laws (as defined below). In connection with such compliance, Franchisee certifies, represents, and warrants that none of Franchisee's property or interests are subject to being "blocked" under any of the Anti-Terrorism Laws and that Franchisee and Franchisee's owners or principals are not otherwise in violation of any of the Anti-Terrorism Laws. Franchisee is solely responsible for ascertaining what actions must be taken by Franchisee to comply with all such Anti-Terrorism Laws, and Franchisee specifically acknowledges and agrees that Franchisee's indemnification responsibilities as provided in Section 13.2 of this Agreement pertain to Franchisee's obligations under this Section 22.7. Any misrepresentation by Franchisee under this Section or any violation of the Anti-Terrorism Laws by Franchisee, Franchisee's owners, principals or employees shall constitute grounds for immediate termination of this Agreement and any other agreement Franchisee has entered into with Franchisor or one of Franchisor's affiliates in accordance with the terms of Section 15.2.1 of this Agreement. As used herein, "Anti-Terrorism Laws" means Executive Order 13224 issued by the President of the United States, the Terrorism Sanctions Regulations (Title 31, Part 595 of the U.S. Code of Federal Regulations), the Foreign Terrorist Organizations Sanctions Regulations (Title 31, Part 597 of the U.S. Code of Federal Regulations), the Cuban Assets Control Regulations (Title 31, Part 515 of the U.S. Code of Federal Regulations), the USA PATRIOT Act, and all other present and future federal, state and local laws,

ordinances, regulations, policies lists and any other requirements of any Governmental Authority (including without limitation, the United States Department of Treasury Office of Foreign Assets Control) addressing or in any way relating to terrorist acts and acts of war.

**22.8 Attorneys' Fees.** If either party is in breach or default of any monetary or non-monetary obligation under this Agreement or any related agreement between Franchisee and Franchisor and/or Franchisor's affiliates, and the non-breaching party engages an attorney to enforce their rights (whether or not formal judicial proceedings are initiated), the breaching party must pay all reasonable attorneys' fees, court costs and litigation expenses the non-breaching party incurs. If either party initiates any legal action to interpret or enforce the terms of this Agreement, and the initiating party's claim in such action is denied or the action is dismissed, the non-initiating party is entitled to recover reasonable attorneys' fees, and all other reasonable costs and expenses incurred in defending against same, and to have such an amount awarded as part of the judgment in the proceeding.

## **23 ACKNOWLEDGMENTS**

**23.1 Independent Investigation.** Franchisee acknowledges that Franchisee has conducted an independent investigation of Franchisor, the System and the Franchised Business contemplated by this Agreement and recognizes that it involves business risks which make the success of the venture largely dependent upon Franchisee's business abilities and efforts. Franchisee acknowledges that Franchisee has been encouraged to and has been given the opportunity to conduct its own due diligence and to clarify any provision of this Agreement that Franchisee may not have initially understood. Franchisee further acknowledges that Franchisor has advised Franchisee of the importance and significance of having this Agreement reviewed by an attorney with experience in franchise law.

**23.2 No Guarantee of Earnings.** Franchisee acknowledges that Franchisor and any of Franchisor's representatives and/or agents with whom Franchisee has met have not made and are not making any guarantees as to the extent of Franchisee's success in Franchisee's Franchised Business and have not and are not in any way representing or promising any specific amounts of earnings or profits in association with Franchisee's Franchised Business.

**23.3 Receipt of Franchise Disclosure Document.** Franchisee acknowledges that this Agreement and Franchisor's Franchise Disclosure Document have been in Franchisee's possession for at least fourteen (14) calendar days before Franchisee signed this Agreement or paid any monies to Franchisor or an affiliate and that any material changes to this Agreement were in writing in this Agreement for at least seven (7) calendar days before Franchisee signed this Agreement.

**23.4 No Personal Liability.** Franchisee agrees that fulfillment of any and all of Franchisor's obligations written in this Agreement or based on any oral communications which may be ruled to be binding in a Court of Law shall be Franchisor's sole responsibility and none of Franchisor's agents, representatives, nor any individuals associated with Franchisor's franchise company shall be personally liable to Franchisee for any reason. This is an important part of this Agreement.

**23.5 No Representations.** Franchisee agrees that nothing that Franchisee believes Franchisee has been told by Franchisor or Franchisor's representatives shall be binding unless it is written in this Agreement. This is an important part of this Agreement. Do not sign this Agreement if there is any question concerning its contents or any representations made.

*Signatures appear on following page.*

**IN WITNESS WHEREOF, AND INTENDING TO BE LEGALLY BOUND HEREBY, THE PARTIES  
HERETO HAVE CAUSED THIS AGREEMENT TO BE EXECUTED EFFECTIVE THE DATE FIRST  
SET FORTH ABOVE.**

**FRANCHISOR**

**HPB LAWN CARE LLC**

By: \_\_\_\_\_  
Josh Skolnick, Managing Member

**FRANCHISEE**

\_\_\_\_\_  
Franchisee  
Franchisee, individually

**EXHIBIT A**  
**to**  
**HPB LAWN CARE LLC**  
**FRANCHISE AGREEMENT**

**PERSONAL GUARANTY**

NOTE: IF FRANCHISEE IS A CORPORATION, EACH OF FRANCHISEE'S SHAREHOLDERS AND THEIR SPOUSES MUST EXECUTE THE FOLLOWING UNDERTAKING. IF FRANCHISEE IS A PARTNERSHIP, EACH OF FRANCHISEE'S GENERAL PARTNERS AND THEIR SPOUSES MUST EXECUTE THE FOLLOWING UNDERTAKING. IF FRANCHISEE IS A LIMITED LIABILITY COMPANY, EACH OF FRANCHISEE'S MEMBERS AND MANAGERS AND THEIR SPOUSES MUST EXECUTE THE FOLLOWING UNDERTAKING.

**ARTICLE I PERSONAL GUARANTY**

The undersigned persons (individually and collectively "you") hereby represent to HPB Lawn Care LLC ("Franchisor"), or all of the members and managers, or the spouse of any such shareholder, general partner, or member or manager of \_\_\_\_\_ ("Franchisee"), as the case may be. In consideration of the grant by Franchisor to Franchisee as provided in the foregoing franchise agreement (the "Franchise Agreement"), each of you hereby agree, in consideration of benefits received and to be received by each of you, jointly and severally, and for yourselves, your heirs, legal representatives and assigns, to be firmly bound by all of the terms, provisions and conditions of the foregoing Franchise Agreement, and any other agreement between Franchisee and Franchisor and/or its affiliates, and do hereby unconditionally guarantee the full and timely performance by Franchisee of each and every obligation of Franchisee under the aforesaid Franchise Agreement or other agreement between Franchisor and Franchisee, including, without limitation, any indebtedness of Franchisee arising under or by virtue of the aforesaid Franchise Agreement and that you (jointly and individually) will not permit or cause any change in the percentage of Franchisee owned, directly or indirectly, by any person, without first obtaining the written consent of Franchisor prior to said proposed transfer, which consent must not be unreasonably withheld, and without first paying or causing to be paid to Franchisor the transfer fee provided for in said Franchise Agreement, if applicable, and without otherwise complying with the transfer provisions of the foregoing Franchise Agreement. You further agree to be bound by the in-term and post-term non-competition and non-solicitation covenants set forth in Section 17 of the Franchise Agreement, as well as all other covenants set forth in the Franchise Agreement, including but not limited to those concerning confidentiality (Section 5 of the Franchise Agreement) and indemnification (Section 13.2 of the Franchise Agreement). You agree that this personal guaranty (the "Guaranty") will be governed by the dispute resolution procedures set forth in Section 18 of the Franchise Agreement.

**ARTICLE II CONFIDENTIALITY**

During the term of this Agreement, you will receive information which Franchisor considers a trade secret and confidential information ("Confidential Information"). You shall not, during the term of this Agreement or thereafter, communicate, divulge, or use for the benefit of any other person, partnership, association, corporation, or limited liability company any Confidential Information including, without limitation, Franchisor's Operations Manual and its contents; price lists and standards and specifications for the Approved Products and Services; standards and specifications related to Franchisor's integrated bookkeeping system, and other methods, techniques, and know-how concerning the operation of a Heroes Lawn Care Business of which you may be appraised by virtue of your role as a Guarantor of Franchisee.

### ARTICLE III NON-COMPETITION

1. **During the Term of the Franchise Agreement.** During the term of the Franchise Agreement, neither you, nor your owners, principals, officers, directors, may, directly or indirectly, for themselves or through, on behalf of, or in conjunction with any other person or entity:
  - A. Own, maintain, engage in, be employed as an officer, director, principal or of, lend money to, extend credit to or have any interest in any other business that, directly or indirectly, by itself or through licensees or franchisees, offers commercial or residential fertilization, irrigation, lawn care, or pet waste removal services or related products, or any other products or services authorized or offered for sale by System franchisees (a “Competitive Business”) regardless of location provided that this Article III (1) does not apply to: (i) such person’s ownership of a Franchised Business under a Franchise Agreement with Franchisor; or (ii) such person’s ownership of a less than five percent (5%) legal or beneficial interest in any publicly traded company providing such services;
  - B. Solicit any current, former, or prospective customer solicited by Franchisee’s Franchised Business or any other customer of whom Franchisee has become aware as a result of access to Franchisor’s System or other franchisees for any competitive purpose.
2. **After the Term of the Franchise Agreement.** For a period of two (2) years after the expiration and nonrenewal, transfer or termination of the Franchise Agreement, regardless of the cause, neither you, nor your owners, principals, officers, directors, may, directly or indirectly, for themselves or through, on behalf of, or in conjunction with any other person or entity:
  - A. Own, maintain, engage in, be employed as an officer, director, principal, or of, lend money to, extend credit to or have any interest in any Competitive Business (i) within the Protected Territory, (ii) within a twenty-five (25) mile radius of the Protected Territory of any other Franchised Business, or (iii) within a twenty-five (25) mile radius of any Heroes Lawn Care business operated by Franchisor or its affiliate, provided that this Article III(2) does not apply to: (A) such person’s ownership of a Franchised Business under a Franchise Agreement with Franchisor; or (B) such person’s ownership of a less than five percent (5%) legal or beneficial interest in any publicly traded company providing services the same as or similar to a Competitive Business;
  - B. Solicit any current, former, or prospective customer solicited by Franchisee’s Franchised Business or any other customer of whom Franchisee has become aware as a result of access to Franchisor’s System or other franchisees for any competitive purpose.
3. **Intent and Enforcement.** It is the parties' intent that the provisions of this Article III be judicially enforced to the fullest extent permissible under applicable law. Accordingly, the parties agree that any reduction in scope or modification of any part of the noncompetition provisions contained herein shall not render any other part unenforceable. In the event of the actual or threatened breach of this Article III by you, any of your principals, Franchisor shall be entitled to an injunction restraining such person from any such actual or threatened breach. You agree that in the event of the actual or threatened breach of this Article III, Franchisor’s harm will be irreparable and that Franchisor has no adequate remedy at law to prevent such harm. You acknowledge and agree that each of you has previously worked or been gainfully employed in other careers and that the provisions of this Article III in no way prevent you from earning a living. You further acknowledge and agree that the time limitation of this Article III

shall be tolled during any default under this Guaranty.

#### ARTICLE IV DISPUTE RESOLUTION

1. **Acknowledgment.** You acknowledge that this Guaranty is not a franchise agreement and does not confer upon you any rights to use the Franchisor's proprietary marks or its system.
2. **Governing Law.** This Guaranty shall be deemed to have been made in and governed by the laws of the Commonwealth of Pennsylvania, without any reference to Pennsylvania conflict of laws principles.
3. **Internal Dispute Resolution.** You agree that the dispute resolution procedures set forth in Section 18 of the Franchise Agreement, including the internal dispute resolution, mediation and arbitration provisions set forth in Sections 18.2 through 18.4 of the Franchise Agreement, are hereby incorporated by reference and shall apply to and govern any and all disputes by and between you, on the one hand, and Franchisor and/or any of Franchisor's affiliates, parents, officers, employees, representatives, agents, successors and/or assigns, on the other hand. You acknowledge having read and understood the Franchise Agreement, including the dispute resolution provisions set forth in Sections 18.2 through 18.4, which require, among other things, mediation and arbitration. You further agree to submit a notice to Franchisor, which specifies, in detail, the precise nature and grounds of any such claim or dispute pursuant to the notice provisions set forth in Section 18, including Section 18.9 of the Franchise Agreement. The dispute resolution procedures and your obligations under this paragraph shall survive the termination or expiration of this Agreement.

***Initials:*** \_\_\_\_\_

4. **Third Party Beneficiaries.** Franchisor's officers, directors, shareholders, agents and/or employees are express third party beneficiaries of the Franchise Agreement and this Guaranty, and the dispute resolution provisions contained herein, each having authority to specifically enforce the right to mediate and arbitrate claims asserted against such person(s) by you.
5. **Injunctive Relief.** Nothing contained in this Guaranty shall prevent Franchisor from applying to or obtaining from any court having jurisdiction, without bond, a writ of attachment, temporary injunction, preliminary injunction and/or other emergency relief available to safeguard and protect Franchisor's interest prior to the filing of any mediation proceeding or pending the trial or handing down of a decision or award pursuant to any mediation or judicial proceeding conducted hereunder.
6. **Jurisdiction and Venue.** Nothing contained in this Guaranty shall prevent Franchisor from applying to and obtaining from any court having jurisdiction a writ of attachment, a temporary injunction, preliminary injunction and/or other emergency relief available to safeguard and protect Franchisor's interests. The parties expressly agree to the jurisdiction and venue of any court of general jurisdiction in Bucks County, Pennsylvania and the jurisdiction and venue of the United States District Court for the Eastern District of Pennsylvania. Franchisee acknowledges that this Agreement has been entered into in the Commonwealth of Pennsylvania, and that Franchisee is to receive valuable and continuing services emanating from Franchisor, a Pennsylvania limited liability company. In recognition of such services and their origin, Franchisee hereby irrevocably consents to the personal jurisdiction of the state and federal courts of the Commonwealth of Pennsylvania as set forth in this Section.
7. **Jury Trial Waiver.** **THE PARTIES HEREBY AGREE TO WAIVE TRIAL BY JURY IN ANY ACTION, PROCEEDING OR COUNTERCLAIM, WHETHER AT LAW OR EQUITY,**

**REGARDLESS OF WHICH PARTY BRINGS SUIT. THIS WAIVER SHALL APPLY TO ANY MATTER WHATSOEVER BETWEEN THE PARTIES HERETO WHICH ARISES OUT OF OR IS RELATED IN ANY WAY TO THIS PERSONAL GUARANTY OR THE FRANCHISE AGREEMENT, THE PERFORMANCE OF EITHER PARTY, AND/OR YOUR PURCHASE FROM FRANCHISOR OF THE FRANCHISE, OPTION AND/OR ANY GOODS OR SERVICES.**

8. **Waiver of Punitive Damages.** You waive, to the fullest extent permitted by law, any right to or claim for any punitive, exemplary, incidental, indirect, special or consequential damages (including, without limitation, lost profits) which you may have against Franchisor arising out of any cause whatsoever (whether such cause be based in contract, negligence, strict liability, other tort or otherwise) and agree that in the event of a dispute, your recovery shall be limited to actual damages. If any other term of this Guaranty is found or determined to be unconscionable or unenforceable for any reason, the foregoing provisions shall continue in full force and effect, including, without limitation, the waiver of any right to claim any consequential damages.
9. **Limitation on Action.** You agree that no cause of action arising out of or under this Guaranty or the Franchise Agreement may be maintained by you unless brought before the expiration of one (1) year after the act, transaction or occurrence upon which such action is based or the expiration of one (1) year after you become aware of facts or circumstances reasonably indicating that you may have a claim against the Franchisor, whichever occurs sooner, and that any action not brought within this period shall be barred as a claim, counterclaim, defense or set-off. Notwithstanding anything to the contrary contained herein, all actions will be conducted on an individual, not a class-wide basis, and any proceeding between you, Franchisee, and Franchisor or its affiliates or employees may not be consolidated with any other proceeding between Franchisor and any other person or entity.
10. **Liquidated Damages.** Franchisor and Franchisee agree that if the Franchise Agreement or this Guaranty is terminated as a result of Franchisee's default before the expiration of the Term, it would be impossible to calculate with reasonable precision the losses that would be incurred by Franchisor because of the unpredictability of future business conditions, inflationary prices, the impact on Franchisor's reputation from having closed a franchised business, Franchisor's ability to replace the Franchised Business in the same market, and other factors. Accordingly, if the Franchise Agreement or this Guaranty is terminated as a result of any default by Franchisee, Franchisor will be entitled to recover as liquidated damages, and not as a penalty, an amount equal to the greater of: (a) \$150,000; or (b) the aggregate royalty and other ongoing fees due to Franchisor under the Franchise Agreement (the "Continuing Fees") during the thirty-six (36) full calendar months during which the Franchised Business was open and operating immediately before the termination date (or, if the Franchised Business has not been open and operating for thirty-six (36) months before the termination date, the average monthly Continuing Fees due to Franchisor for all months during which the Franchised Business was open and operating) multiplied by thirty-six (36) or the number of months remaining in the then-current term of the Franchise Agreement, whichever is less. Notwithstanding anything contained herein to the contrary, if a court determines that this liquidated damages provision is unenforceable, then Franchisor may pursue all other available remedies, including claims for lost future royalty fees.
11. **Attorneys' Fees.** If the undersigned is in breach or default of any monetary or non-monetary obligation under the Franchise Agreement or this Guaranty, or any related agreement between Franchisee and Franchisor and/or Franchisor's affiliates, and Franchisor engages an attorney to

enforce Franchisor's rights (whether or not formal judicial proceedings are initiated), Franchisee must pay all reasonable attorneys' fees, court costs and litigation expenses Franchisor incurs. If the undersigned or Franchisee institutes any legal action to interpret or enforce the terms of this Guaranty or the Franchise Agreement, and the claim(s) in such action is denied or the action is dismissed, Franchisor is entitled to recover Franchisor's reasonable attorneys' fees, and all other reasonable costs and expenses incurred in defending against same, and to have such an amount awarded as part of the judgment in the proceeding.

12. **Nonwaiver.** Franchisor's failure to insist upon strict compliance with any provision of this Guaranty and the Franchise Agreement shall not be a waiver of Franchisor's right to do so, any law, custom, usage or rule to the contrary notwithstanding. Delay or omission by Franchisor respecting any breach or default shall not affect Franchisor's rights respecting any subsequent breaches or defaults. All rights and remedies granted in this Guaranty shall be cumulative. Franchisor's election to exercise any remedy available by law or contract shall not be deemed a waiver or preclude exercise of any other remedy.
13. **Severability.** The parties agree that if any provisions of this Guaranty may be construed in two ways, one of which would render the provision illegal or otherwise voidable or unenforceable and the other which would render it valid and enforceable, such provision shall have the meaning that renders it valid and enforceable. The language of all provisions of this Guaranty shall be construed according to fair meaning and not strictly construed for or against either party. The provisions of this Guaranty are severable, and this Guaranty shall be interpreted and enforced as if all completely invalid or unenforceable provisions were not contained herein, and partially valid and enforceable provisions shall be enforced to the extent that they are valid and enforceable. If any material provision of this Guaranty shall be stricken or declared invalid, the parties agree to negotiate mutually acceptable substitute provisions. In the event that the parties are unable to agree upon such provisions, Franchisor reserves the right to terminate this Guaranty.
14. **Construction of Language.** Any term defined in the Franchise Agreement that is not defined in this Guaranty will be ascribed the meaning given to it in the Franchise Agreement. The language of this Guaranty will be construed according to its fair meaning, and not strictly for or against either party. All words in this Guaranty refer to whatever number or gender the context requires. If more than one party or person is referred to as you, their obligations and liabilities must be joint and several. Headings are for reference purposes and do not control interpretation.
15. **Successors.** References to "Franchisor" or "the undersigned, or "you" include the respective parties' successors or permitted assigns or transferees.
16. **No Personal Liability.** You agree that fulfillment of any and all of Franchisor's obligations written in this Guaranty or in the Franchise Agreement or based on any oral communications which may be ruled to be binding in a Court of Law shall be Franchisor's sole responsibility and none of Franchisor's agents, representatives, nor any individuals associated with Franchisor's franchise company shall be personally liable to Franchisee or you for any reason.

**THE REMAINDER OF THIS PAGE IS INTENTIONALLY LEFT BLANK. SIGNATURES APPEAR  
ON FOLLOWING PAGE**

**IN WITNESS WHEREOF, AND INTENDING TO BE LEGALLY BOUND HEREBY, THE PARTIES HERETO HAVE CAUSED THIS AGREEMENT TO BE EXECUTED EFFECTIVE THE DATE FIRST SET FORTH ABOVE.**

**PERSONAL GUARANTORS**

By: \_\_\_\_\_

Print Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Telephone: \_\_\_\_\_

By: \_\_\_\_\_

Print Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Telephone: \_\_\_\_\_

**SPOUSES**

By: \_\_\_\_\_

Print Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Telephone: \_\_\_\_\_

By: \_\_\_\_\_

Print Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Telephone: \_\_\_\_\_

**EXHIBIT B**  
**to**  
**HPB LAWN CARE LLC**  
**FRANCHISE AGREEMENT**

**CONDITIONAL ASSIGNMENT OF FRANCHISEE'S TELEPHONE NUMBERS, FACSIMILE  
NUMBERS AND DOMAIN NAMES**

1. \_\_\_\_\_, doing business as a Heroes Lawn Care franchisee, ("Assignor"), in exchange for valuable consideration provided by HPB Lawn Care LLC ("Assignee"), receipt of which is hereby acknowledged hereby conditionally assigns to Assignee all telephone numbers, facsimile numbers, domain names, as well as any listings associated therewith, utilized by Assignor in the operation of its Franchised Business at Assignor's above-referenced address (the "Assigned Property"). The Assigned Property includes the following:

Telephone Number(s): \_\_\_\_\_

Facsimile Number(s): \_\_\_\_\_

Domain Name(s) (as permitted by Franchisor under the Franchise Agreement):  
\_\_\_\_\_

2. The conditional agreement will become effective automatically upon termination, expiration of Assignor's franchise. Upon the occurrence of that condition, Assignor must do all things required by the telephone company and/or domain name registrar to assure the effectiveness of the assignment of Assigned Property as if the Assignee had been originally issued such Assigned Property and the usage thereof.

3. Assignor agrees to pay the telephone company and/or domain name registrar, on or before the effective date of assignment, all amounts owed for the use of the Assigned Property up to the date this Assignment becomes effective. Assignor further agrees to indemnify Assignee for any sums Assignee must pay the telephone company to effectuate this Assignment and agrees to fully cooperate with the telephone company and/or domain name registrar, as well as Assignee, in effectuating this Assignment.

**ASSIGNOR:**

By: \_\_\_\_\_

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

**ASSIGNEE:**

**HPB LAWN CARE LLC**

By: \_\_\_\_\_

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

**EXHIBIT C**  
**to**  
**HPB LAWN CARE LLC**  
**FRANCHISE AGREEMENT**

**CONFIDENTIALITY AGREEMENT**  
*(for trained employees, shareholders, officers, directors, general partners, members and managers of Franchisee)*

In consideration of my being a \_\_\_\_\_ of \_\_\_\_\_ (the “Franchisee”), and other good and valuable consideration, the receipt and sufficiency of which is acknowledged, I hereby acknowledge and agree that Franchisee, has acquired the right and franchise from HPB Lawn Care LLC (the “Company”) to establish and operate a Heroes Lawn Care business (the “Franchised Business”) and the right to use in the operation of the Franchised Business the Company's trade names, trademarks and service marks (the “Proprietary Marks”) and the Company's unique and distinctive format and system relating to the establishment and operation of Heroes Lawn Care Franchised Businesses (the “System”), as they may be changed, improved and further developed from time to time in the Company's sole discretion, only at the following authorized and approved location: \_ (the “Franchised Business Premises”).

1. The Company possesses certain proprietary and confidential information and trade secrets relating to the operation of the System and the Franchised Business, including the Company’s Manuals; price lists and standards and specifications for the Approved Products and Services; standards and specifications related to the Company’s integrated bookkeeping system, and other methods, techniques and know-how concerning the of operation of the Franchised Business which may be communicated to Franchisee or of which I may be appraised by virtue of my employment with Franchisee (“Confidential Information”).

2. Any and all information, knowledge, know-how, and techniques which the Company specifically designates as confidential shall be deemed to be Confidential Information for purposes of this Agreement.

3. In my position with the Franchisee, the Company and Franchisee will disclose the Confidential Information to me in furnishing to me the training program and subsequent ongoing training, the Company’s Operations Manual (the “Operations Manual”) and other general assistance during the term of this Agreement.

4. I will not acquire any interest in the Confidential Information, other than the right to utilize it in the operation of the Franchised Business during the term hereof, and the use or duplication of the Confidential Information for any use outside the System would constitute an unfair method of competition.

5. The Confidential Information is proprietary, involves trade secrets of the Company, and is disclosed to me solely on the condition that I agree, and I do hereby agree, that I shall hold in strict confidence all Confidential Information and all other information designated by the Company as confidential. Unless the Company otherwise agrees in writing, I will disclose and/or use the Confidential Information only in connection with my duties with the Franchisee, and will continue not to disclose any such information even after I cease to be in that position and will not use any such information even after I cease to be in that position unless I can demonstrate that such information has become generally known or easily accessible other than by the breach of an obligation of Franchisee under the Franchise

Agreement.

6. I agree that each of the foregoing covenants shall be construed as independent of any other covenant or provision of this Agreement. If all or any portion of a covenant in this Agreement is held unreasonable or unenforceable by a court or agency having valid jurisdiction in an un-appealed final decision to which the Company is a party, I expressly agree to be bound by any lesser covenant subsumed within the terms of such covenant that imposes the maximum duty permitted by law, as if the resulting covenant were separately stated in and made a part of this Agreement.

7. I understand and acknowledge that the Company shall have the right, in its sole discretion, to reduce the scope of any covenant set forth in this Agreement, or any portion thereof, without my consent, effective immediately upon receipt by me of written notice thereof; and I agree to comply forthwith with any covenant as so modified.

8. The Company is a third-party beneficiary of this Agreement and may enforce it, solely and/or jointly with the Franchisee. I am aware that my violation of this Agreement will cause the Company and the Franchisee irreparable harm; therefore, I acknowledge and agree that the Franchisee and/or the Company may apply for the issuance of an injunction preventing me from violating this Agreement, and I agree to pay the Franchisee and the Company all the costs it/they incur(s), including, without limitation, legal fees and expenses, if this Agreement is enforced against me. Due to the importance of this Agreement to the Franchisee and the Company, any claim I have against the Franchisee or the Company is a separate matter and does not entitle me to violate, or justify any violation of this Agreement.

9. This Agreement shall be construed under the laws of the Commonwealth of Pennsylvania. The only way this Agreement can be changed is in writing signed by both the Franchisee and me.

*Signatures appear on following page.*

By: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

**ACKNOWLEDGED BY FRANCHISEE**

By: \_\_\_\_\_

Name: \_\_\_\_\_

Date: \_\_\_\_\_

**EXHIBIT D**  
**to**  
**HPB LAWN CARE LLC**  
**FRANCHISE AGREEMENT**

**ELECTRONIC FUNDS WITHDRAWAL AUTHORIZATION**

Bank Name: \_\_\_\_\_

ABA# : \_\_\_\_\_

Acct. No.: \_\_\_\_\_

Acct. Name: \_\_\_\_\_

Effective as of the date of the signature below, \_\_\_\_\_ (“Franchisee”) hereby authorizes HPB Lawn Care LLC (“Company”) or its designee to withdraw funds from the above-referenced bank account, electronically or otherwise, and to make the following payments to Company under the Franchise Agreement for the Franchised Business located at: \_\_\_\_\_: all Royalty fees; and all other fees due and owing to the Company, or to which the Company has rights to, under the Franchise Agreement, electronically or otherwise. Franchisee acknowledges that Royalty and all other fees may be collected by Franchisor in the manner provided for in the Franchise Agreement. Such withdrawals shall occur on a weekly and/or monthly basis, or on such other schedule as Company shall specify in writing. Such deposits shall occur as needed or on such other schedule as Company shall specify in writing. This authorization shall remain in full force and effect until terminated in writing by Company. Franchisee shall provide Company, in conjunction with this authorization, a voided check from the above-referenced account.

**AGREED:**

**FRANCHISOR**

**FRANCHISEE**

**HPB LAWN CARE LLC**

\_\_\_\_\_

By: \_\_\_\_\_

By: \_\_\_\_\_

Name: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

**EXHIBIT E**  
**to**  
**HPB LAWN CARE LLC**  
**FRANCHISE AGREEMENT**

**SITE SELECTION ADDENDUM**

HPB Lawn Care LLC, a Pennsylvania limited liability company with a principal business address at 2525 N. 117<sup>th</sup> Avenue, Omaha, Nebraska 68164 (“Franchisor”), \_\_\_\_\_, an individual with an address at \_\_\_\_\_, which is identified more fully in the attached Data Sheet (“Franchisee”), have this \_\_\_\_ day of \_\_\_\_\_, 2024, entered into the foregoing Franchise Agreement(s) for the operation of a Heroes Lawn Care franchised business using Franchisor’s Proprietary Marks and System (the “Franchised Business”) and desire to supplement its terms, as set forth below. The parties therefore agree as follows:

1. If Franchisee elects to utilize a leased commercial property as their Approved Location, Franchisee must obtain a site, at Franchisee’s expense, for the Franchised Business Within ninety (90) days after Franchisee receives notice of approval of the Franchise Agreement, which Franchisor will approve as hereinafter provided. The site must be within the Protected Territory granted under the Franchise Agreement.
2. Franchisee’s failure to obtain a site for the Franchised Business within the time required in Paragraph 1 will constitute a default under the Franchise Agreement and this Site Selection Addendum. Time is of the essence.
3. Prior to Franchisee’s acquisition by lease or purchase of a site for the Franchised Business, Franchisee must submit to Franchisor, in the form Franchisor specifies, a completed site review form, such other information or materials as Franchisor may reasonably require, and a letter of intent or other evidence satisfactory to Franchisor that confirms Franchisee’s favorable prospects for obtaining the proposed site. Recognizing that time is of the essence, Franchisee must submit a proposed site, together with the information and materials required by this Paragraph 3, to Franchisor for Franchisor’s approval within forty-five (45) days after execution of this Site Selection Addendum. Franchisor will have thirty (30) days after receipt of such information and materials from Franchisee to approve or disapprove, in Franchisor’s sole discretion, the site as a location for the Franchised Business. No proposed site will be deemed approved unless Franchisor has expressly approved it in writing.
4. Franchisor will furnish to Franchisee such site selection guidelines, consultation and on-site evaluation as Franchisor deems advisable as part of Franchisor’s evaluation of Franchisee’s request for site approval. Franchisor will not, however, provide on-site evaluation for any proposed site prior to Franchisor’s receipt of the information and materials required by Paragraph 3 hereof. If Franchisor deems on-site evaluation necessary and appropriate, Franchisor will conduct up to one (1) on-site evaluation at Franchisor’s cost. For each additional on-site evaluation (if any), Franchisee will reimburse Franchisor for Franchisor’s reasonable expenses including, without limitation, the costs of travel, lodging, and meals.
5. If Franchisee will be occupying the Franchised Business premises under a lease, Franchisee shall, upon Franchisor’s request, prior to the execution of the lease, submit the lease to Franchisor for Franchisor’s approval. Franchisor’s approval of the lease may be conditioned upon Franchisee’s execution of a Collateral Assignment of Lease in the form Franchisor prescribes, as well as the inclusion or exclusion of certain required provisions. Franchisee must furnish Franchisor with a copy of any executed lease within ten (10) days after execution thereof.

6. After Franchisor has approved a site for the Franchised Business in writing and Franchisee has acquired the site, the site will constitute the Approved Location referred to in Section 1.3 of the Franchise Agreement.

7. Franchisee hereby acknowledges and agrees that Franchisor's approval of a site does not constitute an assurance, representation or warranty of any kind, express or implied, as to the suitability of the site for the Franchised Business or for any other purpose. Franchisor's approval of the site indicates only that Franchisor believes the site complies with acceptable minimum criteria established by Franchisor solely for Franchisor's purposes as of the time of the evaluation. Both parties to this Agreement acknowledge the application of criteria that have been effective with respect to other sites and premises may not be predictive of potential for all sites and that, subsequent to Franchisor's approval of a site, demographic and/or economic factors, such as competition from other similar businesses, included in or excluded from Franchisor's criteria could change thereby altering the potential of a site. Such factors are unpredictable and are beyond Franchisor's control. Franchisor will not be responsible for the failure of a site approved by Franchisor to meet Franchisee's expectations as to revenue or operational criteria. Franchisee further acknowledges and agrees that Franchisee's acceptance of a franchise for the operation of the Franchised Business at the site is based on Franchisee's own independent investigation of the suitability of the site.

8. This Site Selection Addendum constitutes an integral part of the Franchise Agreement between the parties hereto, and terms of this Site Selection Addendum will be controlling with respect to the subject matter hereof. Except as modified or supplemented by this Site Selection Addendum, the terms of the Franchise Agreement are hereby ratified and confirmed.

**IN WITNESS WHEREOF**, the parties hereto have duly executed this Addendum on the day and year first above written.

**FRANCHISEE**

\_\_\_\_\_  
Franchisee, individually

**FRANCHISOR**

**HPB LAWN CARE LLC**

\_\_\_\_\_  
Josh Skolnick, Managing Member

**EXHIBIT F**  
**to**  
**HPB LAWN CARE LLC**  
**FRANCHISE AGREEMENT**  
**COLLATERAL ASSIGNMENT OF LEASE**

**FOR VALUE RECEIVED**, the undersigned (“Assignor”) hereby assigns and transfers to HPB Lawn Care LLC, a Pennsylvania limited liability company, with its principal place of business address at 2525 N. 117<sup>th</sup> Avenue, Omaha, Nebraska 68164 (“Assignee”), all of Assignor’s right, title and interest as tenant in, to and under that certain lease, a copy of which is attached hereto as Exhibit 1 (the “Lease”) respecting premises commonly known as \_\_\_\_\_. This Assignment is for collateral purposes only and except as specified herein, Assignee has no liability or obligation of any kind whatsoever arising from or in connection with this Assignment or the Lease unless Assignee takes possession of the premises demised by the Lease pursuant to the terms hereof and assumes the obligations of Assignor thereunder.

Assignor represents and warrants to Assignee that it has full power and authority to so assign the Lease and its interest therein and that Assignor has not previously assigned or transferred, and is not obligated to assign or transfer, any of its interest in the Lease or the premises demised thereby.

Upon a default by Assignor under the Lease or under the franchise agreement for a Franchised Business between Assignee and Assignor (the “Franchise Agreement”), or in the event of a default by Assignor under any document or instrument securing the Franchise Agreement, or upon expiration or termination of the Franchise Agreement or this Agreement, Assignee has the right and is hereby empowered to take possession of the premises demised by the Lease, expel Assignor therefrom, and, in such event, Assignor will have no further right, title or interest in the Lease. Assignor hereby authorizes the Lessor to disclose to Assignee, upon its request, sales and other information furnished to the Lessor by Assignor.

Assignor agrees that it will not suffer or permit any surrender, termination, amendment or modification of the Lease without the prior written consent of Assignee. Throughout the term of the Franchise Agreement and any renewals thereto, Assignor agrees that it must elect and exercise all options to extend the term of or renew the Lease not less than thirty (30) days prior to the last day that the option must be exercised, unless Assignee otherwise agrees in writing.

If Assignee does not otherwise agree in writing, and upon failure of Assignor to so elect to extend or renew the Lease as aforesaid, Assignor hereby appoints Assignee as its true and lawful attorney-in-fact to exercise such extension or renewal options in the name, place and instead of Assignor for the purpose of effecting such extension or renewal.

**ASSIGNOR:**

Dated: \_\_\_\_\_

SIGNED AND SEALED this  
day of \_\_\_\_\_, 20

Notary Public

## CONSENT AND AGREEMENT OF LESSOR

The undersigned Lessor under the afore described Lease hereby:

A. Agrees to notify Assignee in writing of and upon the failure of Assignor to cure any default by Assignor under the Lease;

B. Agrees that Assignee has the right, but must not be obligated, to cure any default by Assignor under the Lease within thirty (30) days (or such longer period of time as reasonably necessary to cure the default, so long as Assignee commences the cure within 30 days and thereafter diligently pursues the cure to completion) after delivery by Lessor of notice thereof in accordance with paragraph (a) above;

C. Consents to the foregoing Collateral Assignment and agrees that if Assignee takes possession of the premises demised by the Lease and confirms to Lessor the assumption of the Lease by Assignee as tenant thereunder, Lessor must recognize Assignee as tenant under the Lease, provided that Assignee cures within the time period set forth above the defaults, if any, of Assignor under the Lease;

D. Agrees that Assignee may further assign the Lease to a person, firm or corporation who must agree to assume the tenant's obligations under the Lease and who is reasonably acceptable to Lessor and upon such assignment Assignee will have no further liability or obligation under the Lease as assignee, tenant or otherwise.

DATED: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

**Exhibit “1”  
to  
Collateral Assignment of Lease  
Agreement attached.**

**EXHIBIT G**  
**to**  
**HPB LAWN CARE LLC**  
**FRANCHISE AGREEMENT**

**PROTECTED TERRITORY MAP**

**Protected Territory \_\_\_\_ Map Attached**

**EXHIBIT H**  
**to**  
**HPB LAWN CARE LLC**  
**FRANCHISE AGREEMENT**

**MULTI-UNIT ADDENDUM**

THIS MULTI-UNIT ADDENDUM (the “Addendum”) is made and entered into this \_\_\_\_ day of \_\_\_\_\_, 2024, by and between HPB Lawn Care LLC, a Pennsylvania limited liability company with an address at 2525 N. 117<sup>th</sup> Avenue, Omaha, Nebraska 68164 (“Franchisor”), and \_\_\_\_\_, an individual with an address at \_\_\_\_\_, which is identified more fully in the attached Data Sheet (“Franchisee”).

**BACKGROUND**

- A. Contemporaneous with the execution of this Addendum, Franchisee and Franchisor have entered into those certain franchise agreements (collectively, the “Applicable Franchise Agreements”) pursuant to which Franchisee obtained the right and undertook the obligation to operate Heroes Lawn Care franchised businesses within the territories defined therein (each a “Franchised Business”).
- B. Each Franchised Business will operate within a designated protected territory wherein Franchisee is required to actively promote and operate the Franchised Businesses (collectively, the territories granted under the Applicable Franchise Agreements will be referred to as the “Protected Territories”).
- C. Franchisor expects that Franchisee will operate the Franchised Business from a single Approved Location using the same vehicles, supplies, equipment and inventory as required by Franchisor.
- D. The parties now wish to amend certain provisions of the Applicable Franchise Agreements pursuant to the terms and conditions set forth in this Addendum.

**AGREEMENT**

NOW, THEREFORE, for valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the parties agree as follows:

- 1. **Multi-Unit Initial Franchise Fees.** Notwithstanding anything contained in Section 3.1 of the Applicable Franchise Agreements, Franchisee will not be required to pay Franchisor an Initial Franchise Fee under any Applicable Franchise Agreement. Instead, Franchisee shall pay Franchisor lump-sum multi-unit Initial Franchise Fee as follows (the “Multi-Unit Initial Franchise Fee”):

| <b>Territories</b> | <b>Cumulative Initial Franchise Fees</b> | <b>Individual Franchise Fee</b> | <b>Cumulative General Population</b> |
|--------------------|------------------------------------------|---------------------------------|--------------------------------------|
| #1                 | \$59,500                                 | \$59,500                        | 200,000                              |
| #2                 | \$99,500                                 | \$40,000                        | 400,000                              |
| #3                 | \$134,500                                | \$35,000                        | 600,000                              |

The entire Multi-Unit Initial Franchise Fee must be paid upon execution of the Applicable Franchise Agreements and this Addendum. The Multi-Unit Initial Franchise Fee is nonrefundable. The Multi-Unit Initial

Franchisee Fee is uniformly imposed and deemed fully earned upon execution of the Applicable Franchise Agreements and this Addendum. The Multi-Unit Initial Franchisee Fee covers the costs of marketing, sales, and administrative services incurred or paid by Franchisor, including fees and expenses paid by Franchisor to third-party networks, consultants, brokers, and HorsePower Nation LLC.

2. **Initial Training Program.** Franchisee is only required to attend and complete Franchisor's Initial Training Program described more fully in Section 8.1 of the Applicable Franchise Agreements, respectively, once in connection with the Franchised Businesses governed by this Addendum. All other provisions regarding Franchisee's training obligations in the Applicable Franchise Agreements are hereby ratified and confirmed.
3. **Royalty Fee.** Notwithstanding anything contained in Section 3.2 of the Franchise Agreements, Franchisee will not be required to pay Franchisor a separate Royalty fee under each Franchise Agreement. Instead, Franchise shall pay Franchisor the following:

| Heroes Lawn Care Flat-Rate Royalty Fee Per Month |         |         |
|--------------------------------------------------|---------|---------|
| # of Protected Territories                       | Year 1  | Year 2  |
| 1                                                | \$1,800 | \$1,800 |
| 2                                                | \$1,800 | \$1,800 |
| 3                                                | \$1,800 | \$1,800 |

For purposes of the Royalty, Year 1 begins on the date of execution of this Franchise Agreement and ends on the 12-month anniversary thereof.

You must pay us a monthly Royalty in Years 3 through 10 in an amount equal to the greater of either (i) six and one-half percent (6.5%) of Gross Revenues Collected during the immediately preceding month based on year-to-date Gross Revenues; or (ii) the minimum Royalty fee based on total number of Protected Territories and total years in operation as reflected in the below table:

| Heroes Lawn Care Minimum Royalty Fee Per Month |         |         |         |            |
|------------------------------------------------|---------|---------|---------|------------|
| # of Protected Territories                     | Year 3  | Year 4  | Year 5  | Years 6-10 |
| 1                                              | \$1,800 | \$2,100 | \$2,400 | \$2,700    |
| 2                                              | \$2,000 | \$2,300 | \$2,600 | \$2,900    |
| 3                                              | \$2,200 | \$2,500 | \$2,800 | \$3,100    |

All other provisions regarding Franchisee's payment obligations, including those related to Franchisee's Royalty or other fees, of the Franchise Agreements are hereby confirmed and ratified. Franchisor reserves the right, but not the obligation, to offer royalty incentive programs for the benefit of qualifying franchisees. To qualify for such programs, Franchisee must satisfy Franchisor's then-current specifications and standards as provided in the Operations Manual or otherwise in writing by Franchisor. Franchisor reserves the right to modify, supplement, or terminate any royalty incentive programs upon notice to Franchisee.

4. **Approved Location.** Notwithstanding anything contained in Section 1.3 of the Applicable Franchise Agreements, Franchisee shall only be required to have one physical location that satisfies Franchisee's Approved Location requirement, if, and only if, Franchisee's Territories are contiguous.
5. **Opening Package.** Notwithstanding anything contained in Section 3.4 of the Applicable Franchise Agreements, Franchisee will not be required to purchase a separate Opening Package under each Applicable Franchise Agreement. If Franchisee purchases four (4) or more Protected Territories, Franchisor recommends, but does not require, Franchisee to purchase an additional Opening Package.
6. **Initial Inventory.** Notwithstanding anything contained in Section 3.5 of the Applicable Franchise Agreements, Franchisee shall not be required to purchase one Initial Inventory under each Applicable Franchise Agreement. Instead, Franchisee shall purchase a single Initial Inventory regardless of the number of Applicable Franchise Agreements executed.
7. **Brand Marketing Fee.** Notwithstanding anything contained in Section 3.6 of the Applicable Franchise Agreements, Franchisee will not be required to purchase a separate Brand Marketing Fee under each Applicable Franchise Agreement. Franchisee shall pay a single Brand Marketing Fee regardless of the number of Applicable Franchise Agreements executed.
8. **ZeePartnerships.** Notwithstanding anything contained in Section 3.7 of the Applicable Franchise Agreements, Franchisee will not be required to purchase a separate ZeePartnerships fee under each Applicable Franchise Agreement. Instead, Franchisee shall pay a single ZeePartnerships fee regardless of the number of Applicable Franchise Agreements executed.
9. **Default of Addendum Constitutes Default Under All Applicable Franchise Agreements.** In the event Franchisee breaches any of the provisions of this Addendum, such breach will constitute a material default of all Applicable Franchise Agreements and must be cured within 30 days from Franchisee's receipt of Franchisor's written notice of such breach as set forth in Section 15.4 of the Applicable Franchise Agreements. If Franchisee fails to cure such breaches within the prescribed period, Franchisor may, at its option, terminate one or more of the Applicable Franchise Agreements immediately upon providing written notice, or otherwise terminate Franchisee's Protected Territories.
10. **Ratification and Confirmation of the Applicable Franchise Agreements.** Except as amended by this Addendum, any and all other terms and conditions set forth in the Applicable Franchise Agreements are hereby ratified and confirmed as if fully restated herein, including without limitation, those provisions regarding dispute resolution and venue, which will also apply to any claims or disputes arising out of or related to this Addendum. All capitalized terms not specifically defined in this Addendum will be afforded the definition given to them in the Applicable Franchise Agreements.
11. **Entire Agreement.** The Applicable Franchise Agreements and this Addendum constitute the entire, full, and complete agreement between the parties concerning the subject matter set forth herein and supersede any and all prior agreements. In the event of a conflict between the terms of any Applicable Franchise Agreement and the terms of this Addendum, the terms of this Addendum shall control. This Addendum constitutes an amendment to all Applicable Franchise Agreements.

*Signatures appear on following page.*

**IN WITNESS WHEREOF**, the parties hereto, intending to be legally bound hereby, have duly executed and delivered this Addendum the date and year first written above.

**FRANCHISOR:**

**HPB LAWN CARE LLC**

By: \_\_\_\_\_  
Josh Skolnick, Managing Member

Date: \_\_\_\_\_

**FRANCHISEE:**

\_\_\_\_\_  
Franchisee, individually

Date: \_\_\_\_\_

**EXHIBIT I**  
**to**  
**HPB LAWN CARE LLC**  
**FRANCHISE AGREEMENT**  
**STATE SPECIFIC ADDENDA**

**ADDENDUM TO HPB LAWN CARE LLC  
FRANCHISE AGREEMENT  
REQUIRED BY THE STATE OF MINNESOTA**

**The Franchise Agreement is specifically amended as follows:**

In recognition of the Minnesota Franchise Law, Minn. Stat., Chapter 80C, Sections 80C.01 through 80C.22, and the Rules and Regulations promulgated pursuant thereto by the Minnesota Commission of Securities, Minnesota Rule 2860.4400, et seq., the parties to the attached Franchise Agreement (“Agreement”) agree as follows:

With respect to franchises governed by Minnesota law, Franchisor will comply with Minn. Stat. Sec. 80C.14, Subds. 3, 4 and 5 which require, except in certain specified cases, that Franchisee be given 90 days’ notice of termination (with 60 days to cure) and 180 days’ notice of non- renewal of the Agreement.

As required by Minnesota Franchise Act, Minn. Stat. Sec. 80C.12(g), Franchisor will reimburse Franchisee for any costs incurred by Franchisee in the defense of Franchisee’s right to use the Marks, so long as Franchisee was using the Marks in the manner authorized by Franchisor, and so long as Franchisor is timely notified of the claim and is given the right to manage the defense of the claim including the right to compromise, settle or otherwise resolve the claim, and to determine whether to appeal a final determination of the claim.

With respect to franchises governed by Minnesota law, Franchisor will comply with Minn. Stat. Sec. 80C.14, Subds. 3, 4 and 5 which require, except in certain specified cases, that Franchisee be given 90 days’ notice of termination (with 60 days to cure) and 180 days’ notice of non- renewal of the Agreement.

A general release shall not relieve any person from liability imposed by the Minnesota Franchise Law, Minn. Stat., Chapter 80C, Section 80C.22.

The franchisee cannot consent to franchisor obtaining injunctive relief. The franchisor may seek injunctive relief. *See* Minn. Rule 2860.4400J. A court will determine if a bond is required.

Nothing in the Disclosure Document or Agreement can abrogate or reduce any of your rights as provided for in Minnesota Statutes 1984, Chapter 80C, or your rights to any procedure, forum, or remedies provided for by the laws of the jurisdiction.

Any claims brought pursuant to the Minnesota Franchises Act, § 80C.01 et seq. must be brought within 3 years after the cause of action accrues. To the extent that any provision of the Franchise Agreement imposes a different limitations period, the provision of the Act shall control.

Any checks that are dishonored due to insufficient funds are governed by Minnesota Statute 604.113, which limits the service charge imposed on the payee of the dishonored check to a \$30 service charge. To the extent that any provision of the Franchise Agreement imposes a different service charge, Minnesota Statute 604.113 shall control.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any

other term of any document executed in connection with the franchise.

**IN WITNESS WHEREOF**, each of the undersigned hereby acknowledges having read this Amendment, understands and consents to be bound by all of its terms.

HPB Lawn Care LLC

Franchisee: \_\_\_\_\_

By: \_\_\_\_\_

By: \_\_\_\_\_

Title: \_\_\_\_\_

Title: \_\_\_\_\_

**ADDENDUM TO HPB LAWN CARE LLC  
FRANCHISE AGREEMENT  
REQUIRED BY THE STATE OF NORTH DAKOTA**

For franchises and franchisees subject to the North Dakota Franchise Investment Law, the following information supersedes or supplements, as the case maybe, the corresponding disclosures in the main body of the text of the HPB Lawn Care LLC Franchise Agreement.

1. Section 2.2.8 of the Franchise Agreement is hereby amended to provide that any provision requiring a franchisee to sign a general release upon renewal of a franchise agreement is deleted in its entirety.
2. Section 3.1 is amended as follows:  
Based on our financial statements and our duties to furnish goods and services, the North Dakota Securities Commissioner requires that we defer all initial franchise fees until we have fulfilled all of our pre-opening obligations to you under the Franchise Agreement and the franchisee has commenced during business pursuant to the franchise agreement.
3. Section 17.2 of the Franchise Agreement is hereby amended to add the following language:  
“Covenants not to compete such as those mentioned above are generally considered unenforceable in the State of North Dakota.”
4. Section 18.1 of the Franchise Agreement is hereby amended to add the following language:  
Any provision requiring that the Franchise Agreement be construed according to the laws of a state other than North Dakota is unfair, unjust or inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law and is void. These provisions are hereby amended to provide that the Franchise Agreement is to be construed according to the laws of North Dakota.
5. Section 18.2 of the Franchise Agreement is hereby amended to add the following language:  
Any provision requiring a franchisee to agree to mediation or courts outside of North Dakota has been determined to be unfair, unjust and inequitable within the intent of Section 51-19- 09 of the North Dakota Franchise Investment Law. These provisions are amended to provide the site of mediation or litigation must be agreeable to all parties and may not be remote from the franchisee’s place of business.
6. Section 18.3 of the Franchise Agreement is hereby amended to add the following language:  
Any provision requiring a franchisee to agree that arbitration or mediation disputes are to be held in Nebraska has been determined to be unfair, unjust, and inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law. This provision is hereby amended to provide that the site of arbitration or mediation must be agreeable to all parties and may not be remote from the franchisee’s place of business.
7. Section 18.4 of the Franchise Agreement is hereby amended to add the following language:  
Any provision which designates jurisdiction or venue or requires the franchisee to agree to jurisdiction or venue in a forum outside of North Dakota is void with respect to any cause of action which is otherwise enforceable in North Dakota.
8. Section 18.9 of the Franchise Agreement is hereby amended to provide that the statute of limitations under North Dakota law will apply.
9. Section 18.10 of the Franchise Agreement are hereby amended to provide that any provision requiring a franchisee to consent to a waiver of exemplary and punitive damages is unfair, unjust or inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law and is void.

10. Section 18.11 of the Franchise Agreement is hereby amended to provide that any provision requiring a franchisee to waive his or her right to a jury trial has been determined to be unfair, unjust and inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law and is void.
11. Section 16.4 is hereby deleted in its entirety.
12. Section 22.8 of the Franchise Agreement is hereby amended to provide that any provision requiring a franchisee to pay all costs and expenses incurred by the franchisor in enforcing the Franchise Agreement is unfair, unjust, and inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law. This provision is amended to provide that the prevailing party in any enforcement action is entitled to recover all costs and expenses including attorney's fees.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

---

Franchisee Initials/Date

---

Franchisor's Initials/Date

**EXHIBIT J**  
**to**  
**HPB LAWN CARE LLC**  
**FRANCHISE AGREEMENT**

**SECURED PROMISSORY NOTE AND GENERAL SECURITY AGREEMENT**

Date: \_\_\_\_\_

Principal Amount: \$ \_\_\_\_\_

FOR VALUE RECEIVED, the Undersigned ("Borrower"), jointly and severally, promise to pay to the order of HPB LAWN CARE LLC, a Pennsylvania limited liability company ("HPB"), the principal sum of \_\_\_\_\_ dollars (\$ \_\_\_\_\_), together with interest on the unpaid principal balance equal to the Prime Rate (as defined below) plus \_\_\_\_\_% ("Interest Rate"). "Prime Rate" means the U.S. prime interest rate as published in The Wall Street Journal on the date immediately preceding the date of this Business Note, or if not published on such date, the most recent such rate previously published in The Wall Street Journal. The Interest Rate will be adjusted on January 1, April 1, July 1, and October 1 of each year for which amounts are outstanding and owed under this Business Note to reflect the U.S. prime interest rate plus \_\_\_\_\_% on such date. Principal and interest shall be payable hereunder in consecutive equal monthly installments of \_\_\_\_\_ dollars (\$ \_\_\_\_\_) on the 1<sup>st</sup> day of each month beginning \_\_\_\_\_, 2024. The entire principal balance together with accrued but unpaid interest thereon shall be due and payable hereunder on \_\_\_\_\_, \_\_\_\_\_. Interest shall begin accruing on the date this Business Note is executed by the Borrower.

If Borrower fails to make any required monthly payment by the tenth day of the month in which such payment is due, in addition to the principal and interest outstanding and owed under this Business Note, Borrower shall pay to HPB a late payment fee equal to twenty-five dollars (\$25.00) per month for each month until the required monthly payment is paid in full. In addition, if Borrower fails twice in any consecutive 12-month period to make required monthly payments by the tenth day of the month in which such payment is due, any and all amounts outstanding hereunder shall automatically bear interest from the date due until the principal and all accrued but unpaid interest and late fees are paid in full at the rate equal to the Prime Interest Rate plus \_\_\_\_\_%, with such rate not to exceed 18% ("Default Interest Rate"), without notice to Borrower. All amounts received by HPB shall be applied first to late payment charges and expenses, then to accrued interest, and then to principal or in any other order as determined by HPB, in HPB's sole discretion, as permitted by law.

Payment of both principal and interest shall be made at 2525 N. 117<sup>th</sup> Avenue, Third Floor, Omaha, Nebraska 68144, or at such other place as HPB or the holder of this Business Note shall designate. Borrower shall make payments of all amounts due under this Business Note by check, but such payments shall be accepted subject to collection and, at HPB's option, shall be deemed received only when collected.

This Business Note may be prepaid in whole or in part, without premium, from time to time on the date that any installment comes due, with minimum partial payments of \$100.00 or any multiple thereof. No prepayments of this Business Note shall affect the obligation of Borrower to make the payments of installments of the principal and interest required by the first paragraph hereof until this Business Note shall have been paid in full. After the maturity of this Business Note (whether by acceleration or otherwise), interest shall accrue on the principal balance at the rate of 18% per annum or the maximum rate permitted by applicable law.

To secure payment of this Business Note, Borrower grants and pledges to HPB a security interest

in the following property with standard attachments and all additions and accessions thereto and any proceeds there from (hereinafter called the "collateral"): any and all assets of the business known as \_\_\_\_\_ presently existing or hereafter acquired, including, but not limited to, equipment, inventory, fixtures, accounts receivable, contracts, checking and savings accounts, leasehold interests, products and all proceeds of any thereof until this Business Note is satisfied in full.

On default hereunder and at any time thereafter, HPB may declare all of the obligations under this Business Note immediately due and payable and shall have the remedies of a secured party under the provisions of the Uniform Commercial Code. HPB shall give to Borrower reasonable notice of the time and place of any public sale thereof or of the time at which any private sale or any other intended disposition is to be made. The requirement of reasonable notice shall be met if such notice is mailed, postage prepaid, to the address of Borrower shown on this Business Note at least 30 days before the time of the sale or disposition. Expenses of retaking, holding, preparing for sale, selling, or the like shall include reasonable attorneys' fees and legal expenses incurred by HPB or holder.

The occurrence of any one or more of the following shall be deemed to be an event of default hereunder:

- A. Failure of Borrower to pay any installment of principal or interest when due; or
- B. The filing of any petition by Borrower or against Borrower under the Federal Bankruptcy Act as now or hereafter in force for any relief based upon an allegation of Borrower's insolvency, or the adjudication of Borrower as a bankrupt under such Act; or
- C. The filing of a petition against Borrower for reorganization of Borrower under the Federal Bankruptcy Act as now or hereafter in force, and the approval of such petition by any United States District Court or United States Bankruptcy Court; or
- D. The execution and delivery by Borrower of a general assignment for the benefit of creditors; or
- E. The appointment of a receiver for Borrower by a court of competent jurisdiction, which appointment shall not have been vacated within a period of 30 days after the date of the appointment of such receiver; or
- F. Insolvency of Borrower. Insolvency shall be defined as, when the current liabilities, less payables due HPB, exceed the current assets of Borrower, as determined by generally accepted accounting principles; or
- G. Failure of Borrower to maintain on a current basis Borrower's account with HPB. A current basis is maintained when (1) payments are made within 30 days after charges are billed, where applicable, and (2) a monthly report is submitted and fees paid thereon in the calendar month following the month for which the report is filed; or
- H. Failure to cure, within applicable grace periods, any breach of Borrower's Franchise Agreement(s) with HPB.

Borrower shall submit to HPB, until this Business Note be paid in full, an annual Balance Sheet(s) and Profit & Loss Statement(s).

No waiver by HPB of any default on the part of Borrower, and no practice of the parties at variance with the terms hereof shall constitute a waiver of any subsequent default of the same or different terms,

covenants or conditions hereof.

It is the intention of Borrower and HPB to conform strictly to all applicable usury laws now or hereafter in force, and any interest payable under this Business Note shall be subject to reduction to the amount not in excess of the maximum legal amount allowed under the applicable usury laws as now or hereafter construed by the courts having jurisdiction over such matters. Interest, as defined by applicable law, may never include more than the maximum amount permitted by applicable law, statute, rule or regulation, computed from the date hereof until payment, and any interest in excess of the maximum amount permitted by applicable law, statute, rule or regulation shall be canceled automatically and, if theretofore paid, shall at the option of HPB hereof either to be rebated to Borrower or credited on the principal amount of this Business Note, or if this Business Note has been paid, then the excess shall be rebated to Borrower.

HPB shall be entitled to recover all costs and expenses, including reasonable attorneys' fees, incurred or paid by HPB in enforcing or defending any action relating to this Business Note, whether or not suit is filed.

Wherever "HPB" is referred to herein, it shall be deemed to refer to HPB or any other assignee or subsequent holder of this Business Note.

The laws of the Commonwealth of Pennsylvania shall govern the construction of this Business Note. Notwithstanding anything to the contrary contained herein, it is agreed that, if a court of competent jurisdiction determines that the payment of interest or other charges pursuant to this Business Note shall require the payment of an amount in excess interest shall at the election of HPB, be either applied as a credit against the principal balance or refunded to the Borrower; it being the intention of the Parties that this Business Note comply with applicable usury laws. This Business Note is dated as of the date first set forth above.

**BORROWER:**

\_\_\_\_\_

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Individual, Partner, or Officer

\_\_\_\_\_  
Second Partner

Home Phone #(\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Home Phone #(\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Name of Franchise HPB LAWN CARE LLC

Street Address:

2525 N. 117<sup>th</sup> Avenue, Third Floor  
Omaha, NE 68144

**Exhibit C**  
**to**  
**HPB Lawn Care LLC**  
**Franchise Disclosure Document**  
**Multi-Unit Addendum**

## MULTI-UNIT ADDENDUM

THIS MULTI-UNIT ADDENDUM (the “Addendum”) is made and entered into this \_\_\_\_ day of \_\_\_\_\_, 2024, by and between HPB Lawn Care LLC, a Pennsylvania limited liability company with an address at 2525 N. 117<sup>th</sup> Avenue, Omaha, Nebraska 68164 (“Franchisor”), and \_\_\_\_\_, an individual with an address at \_\_\_\_\_, which is identified more fully in the attached Data Sheet (“Franchisee”).

### BACKGROUND

- A. Contemporaneous with the execution of this Addendum, Franchisee and Franchisor have entered into those certain franchise agreements (collectively, the “Applicable Franchise Agreements”) pursuant to which Franchisee obtained the right and undertook the obligation to operate Heroes Lawn Care franchised businesses within the territories defined therein (each a “Franchised Business”).
- B. Each Franchised Business will operate within a designated protected territory wherein Franchisee is required to actively promote and operate the Franchised Businesses (collectively, the territories granted under the Applicable Franchise Agreements will be referred to as the “Protected Territories”).
- C. Franchisor expects that Franchisee will operate the Franchised Business from a single Approved Location using the same vehicles, supplies, equipment and inventory as required by Franchisor.
- D. The parties now wish to amend certain provisions of the Applicable Franchise Agreements pursuant to the terms and conditions set forth in this Addendum.

### AGREEMENT

NOW, THEREFORE, for valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the parties agree as follows:

- 1. **Multi-Unit Initial Franchise Fees.** Notwithstanding anything contained in Section 3.1 of the Applicable Franchise Agreements, Franchisee will not be required to pay Franchisor an Initial Franchise Fee under any Applicable Franchise Agreement. Instead, Franchisee shall pay Franchisor lump-sum multi-unit Initial Franchise Fee as follows (the “Multi-Unit Initial Franchise Fee”):

| Territories | Cumulative Initial Franchise Fees | Individual Franchise Fee | Cumulative General Population |
|-------------|-----------------------------------|--------------------------|-------------------------------|
| #1          | \$59,500                          | \$59,500                 | 200,000                       |
| #2          | \$99,500                          | \$40,000                 | 400,000                       |
| #3          | \$134,500                         | \$35,000                 | 600,000                       |

The entire Multi-Unit Initial Franchise Fee must be paid upon execution of the Applicable Franchise Agreements and this Addendum. The Multi-Unit Initial Franchise Fee is nonrefundable. The Multi-Unit Initial

Franchisee Fee is uniformly imposed and deemed fully earned upon execution of the Applicable Franchise Agreements and this Addendum. The Multi-Unit Initial Franchisee Fee covers the costs of marketing, sales, and administrative services incurred or paid by Franchisor, including fees and expenses paid by Franchisor to third-party networks, consultants, brokers, and HorsePower Nation LLC.

2. **Initial Training Program.** Franchisee is only required to attend and complete Franchisor's Initial Training Program described more fully in Section 8.1 of the Applicable Franchise Agreements, respectively, once in connection with the Franchised Businesses governed by this Addendum. All other provisions regarding Franchisee's training obligations in the Applicable Franchise Agreements are hereby ratified and confirmed.
3. **Royalty Fee.** Notwithstanding anything contained in Section 3.2 of the Franchise Agreements, Franchisee will not be required to pay Franchisor a separate Royalty fee under each Franchise Agreement. Instead, Franchise shall pay Franchisor the following:

| Heroes Lawn Care Flat-Rate Royalty Fee Per Month |         |         |
|--------------------------------------------------|---------|---------|
| # of Protected Territories                       | Year 1  | Year 2  |
| 1                                                | \$1,800 | \$1,800 |
| 2                                                | \$1,800 | \$1,800 |
| 3                                                | \$1,800 | \$1,800 |

For purposes of the Royalty, Year 1 begins on the date of execution of this Franchise Agreement and ends on the 12-month anniversary thereof.

You must pay us a monthly Royalty in Years 3 through 10 in an amount equal to the greater of either (i) six and one-half percent (6.5%) of Gross Revenues Collected during the immediately preceding month based on year-to-date Gross Revenues; or (ii) the minimum Royalty fee based on total number of Protected Territories and total years in operation as reflected in the below table:

| Heroes Lawn Care Minimum Royalty Fee Per Month |         |         |         |            |
|------------------------------------------------|---------|---------|---------|------------|
| # of Protected Territories                     | Year 3  | Year 4  | Year 5  | Years 6-10 |
| 1                                              | \$1,800 | \$2,100 | \$2,400 | \$2,700    |
| 2                                              | \$2,000 | \$2,300 | \$2,600 | \$2,900    |
| 3                                              | \$2,200 | \$2,500 | \$2,800 | \$3,100    |

All other provisions regarding Franchisee's payment obligations, including those related to Franchisee's Royalty or other fees, of the Franchise Agreements are hereby confirmed and ratified. Franchisor reserves the right, but not the obligation, to offer royalty incentive programs for the benefit of qualifying franchisees. To qualify for such programs, Franchisee must satisfy Franchisor's then-current specifications and standards as provided in the Operations Manual or otherwise in writing by Franchisor. Franchisor reserves the right to modify, supplement, or terminate any royalty incentive programs upon notice to Franchisee.

4. **Approved Location.** Notwithstanding anything contained in Section 1.3 of the Applicable Franchise Agreements, Franchisee shall only be required to have one physical location that satisfies Franchisee's Approved Location requirement, if, and only if, Franchisee's Territories are contiguous.
5. **Opening Package.** Notwithstanding anything contained in Section 3.4 of the Applicable Franchise Agreements, Franchisee will not be required to purchase a separate Opening Package under each Applicable Franchise Agreement. If Franchisee purchases four (4) or more Protected Territories, Franchisor recommends, but does not require, Franchisee to purchase an additional Opening Package.
6. **Initial Inventory.** Notwithstanding anything contained in Section 3.5 of the Applicable Franchise Agreements, Franchisee shall not be required to purchase one Initial Inventory under each Applicable Franchise Agreement. Instead, Franchisee shall purchase a single Initial Inventory regardless of the number of Applicable Franchise Agreements executed.
7. **Brand Marketing Fee.** Notwithstanding anything contained in Section 3.6 of the Applicable Franchise Agreements, Franchisee will not be required to purchase a separate Brand Marketing Fee under each Applicable Franchise Agreement. Franchisee shall pay a single Brand Marketing Fee regardless of the number of Applicable Franchise Agreements executed.
8. **ZeePartnerships.** Notwithstanding anything contained in Section 3.7 of the Applicable Franchise Agreements, Franchisee will not be required to purchase a separate ZeePartnerships fee under each Applicable Franchise Agreement. Instead, Franchisee shall pay a single ZeePartnerships fee regardless of the number of Applicable Franchise Agreements executed.
9. **Default of Addendum Constitutes Default Under All Applicable Franchise Agreements.** In the event Franchisee breaches any of the provisions of this Addendum, such breach will constitute a material default of all Applicable Franchise Agreements and must be cured within 30 days from Franchisee's receipt of Franchisor's written notice of such breach as set forth in Section 15.4 of the Applicable Franchise Agreements. If Franchisee fails to cure such breaches within the prescribed period, Franchisor may, at its option, terminate one or more of the Applicable Franchise Agreements immediately upon providing written notice, or otherwise terminate Franchisee's Protected Territories.
10. **Ratification and Confirmation of the Applicable Franchise Agreements.** Except as amended by this Addendum, any and all other terms and conditions set forth in the Applicable Franchise Agreements are hereby ratified and confirmed as if fully restated herein, including without limitation, those provisions regarding dispute resolution and venue, which will also apply to any claims or disputes arising out of or related to this Addendum. All capitalized terms not specifically defined in this Addendum will be afforded the definition given to them in the Applicable Franchise Agreements.
11. **Entire Agreement.** The Applicable Franchise Agreements and this Addendum constitute the entire, full, and complete agreement between the parties concerning the subject matter set forth herein and supersede any and all prior agreements. In the event of a conflict between the terms of any Applicable Franchise Agreement and the terms of this Addendum, the terms of this Addendum shall control. This Addendum constitutes an amendment to all Applicable Franchise Agreements.

*Signatures appear on following page.*

**IN WITNESS WHEREOF**, the parties hereto, intending to be legally bound hereby, have duly executed and delivered this Addendum the date and year first written above.

**FRANCHISOR:**

**HPB LAWN CARE LLC**

By: \_\_\_\_\_  
Josh Skolnick, Managing Member

Date: \_\_\_\_\_

**FRANCHISEE:**

\_\_\_\_\_  
Franchisee, individually

Date: \_\_\_\_\_

**Exhibit D**  
**to**  
**HPB Lawn Care LLC**  
**Franchise Disclosure Document**

**State Addenda**

**ADDENDUM TO HPB LAWN CARE LLC  
FRANCHISE DISCLOSURE DOCUMENT &  
FRANCHISE AGREEMENT  
REQUIRED BY THE STATE OF CALIFORNIA**

THE CALIFORNIA FRANCHISE INVESTMENT LAW REQUIRES THAT A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE SALE OF THE FRANCHISE BE DELIVERED TOGETHER WITH THE FRANCHISE DISCLOSURE DOCUMENT.

The California Department of Financial Protection and Innovation requires that certain provisions contained in franchise documents be amended to be consistent with California law, including the California Franchise Investment Law, CAL. CORP. CODE Section 31000 *et seq.*, and the California Franchise Relations Act, CAL. BUS. & PROF. CODE Section 20000 *et seq.* To the extent that the franchise disclosure document and/or Franchise Agreement contain provisions that are inconsistent with the following, such provisions are hereby amended:

The following is added to Item 3 of the disclosure document:

Neither HPB Lawn Care LLC, nor any person identified in Item 2 of the disclosure document, is subject to any current effective order of any national securities association or national securities exchange as defined in the Securities Exchange Act of 1934, U.S.C.A., 78a *et seq.*, suspending or expelling such persons from membership in such association or exchange.

Item 17 of the disclosure document is supplemented by the following:

California Business and Professions Code, Sections 20000 through 20043, provide rights to the franchisee concerning termination, transfer, or non-renewal of a franchise. If the Franchise Agreement contains a provision that is inconsistent with the law, the law will control.

You must sign a release if you renew or transfer your franchisee. California Corporations Code voids a waiver of your rights under the Franchise Investment Law (California Corporations Code 31000 through 31516). Business and Professions Code 20010 voids a waiver of your rights under the Franchise Relations Act (Business and Professions Code 20000 through 20043).

The Franchise Agreement contains a covenant not to compete that extends beyond the expiration or termination of the Agreement. This provision may not be enforceable under California law.

Certain liquidated damages clauses are unenforceable under California Civil Code Section 1671.

The Franchise Agreement requires application of the laws of Pennsylvania. This provision may not be enforceable under California law.

The Franchise Agreement provides for termination upon bankruptcy. This provision may not be enforceable under federal bankruptcy law (11 U.S.C.A. § 101 *et seq.*).

The Franchise Agreement requires binding arbitration. The arbitration will take place in Bucks, County, PA, with each party bearing its own costs, unless rules for special hearings require otherwise. Prospective franchisees are encouraged to consult private legal counsel to determine the applicability of California and federal laws (such as Business and Professions Code Section

20040.5, Code of Civil Procedure Section 1281, and the Federal Arbitration Act) to any provisions of a franchise agreement restricting venue to a forum outside the state of California.

Corporations Code 31512 provides that: "Any conditions, stipulation, or provision purporting to bind any person acquiring a franchise to waive compliance with any provision of this law or any rule or order hereunder is void." The Franchise Agreement requires a shortened statute of limitations period. Pursuant to Corporations Code Section 31512, this provision is void, to the extent that it is inconsistent with the provisions of Corporations Code Sections 31303 and 31304.

No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including, fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor.

Our Website can be found at [www.heroeslawncare.com](http://www.heroeslawncare.com). OUR WEBSITE HAS NOT BEEN REVIEWED OR APPROVED BY THE CALIFORNIA DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION. ANY COMPLAINTS CONCERNING THE CONTENT OF THIS WEBSITE MAY BE DIRECTED TO THE CALIFORNIA DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION at [www.dfpi.ca.gov](http://www.dfpi.ca.gov).

SECTION 31125 OF THE FRANCHISE INVESTMENT LAW REQUIRES US TO GIVE TO YOU A FRANCHISE DISCLOSURE DOCUMENT APPROVED BY THE COMMISSIONER OF THE DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION BEFORE WE ASK YOU TO CONSIDER A MATERIAL MODIFICATION OF YOUR FRANCHISE AGREEMENT.

REGISTRATION OF THIS DISCLOSURE DOCUMENT DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION, OR ENDORSEMENT BY THE COMMISSIONER.

**ADDENDUM TO HPB LAWN CARE LLC  
FRANCHISE DISCLOSURE DOCUMENT, FRANCHISE AGREEMENT, FRANCHISE  
DISCLOSURE QUESTIONNAIRE AND CERTIFICATION,  
AND RELATED AGREEMENTS  
REQUIRED BY THE STATE OF MARYLAND**

This Addenda is an amendment to the Disclosure Document and Franchise Agreement. The following modifications are made to the Disclosure Document and the Franchise Agreement:

Item 17 of the Disclosure Document and any provision in the Franchise Agreement providing for termination upon your bankruptcy may not be enforceable under federal bankruptcy law (11 U.S.C. Section 101 et seq.).

Item 17 of the Disclosure Document and sections of the Franchise Agreement requiring that you sign a general release as a condition of renewal, sale and assignment/transfer shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

The Franchisee Disclosure Questionnaire and Certification attached as Exhibit J to the Franchise Disclosure Document does not apply to Maryland franchisees and should not be signed by Maryland franchisees.

The Franchise Agreement is revised to state that any claims under the Maryland Franchise Registration and Disclosure Law must be brought within 3 years after the grant of the franchise.

Item 17 of the Disclosure Document and any provisions of the Franchise Agreement requiring you to file any lawsuit in a court outside the State of Maryland may not be enforceable under the Maryland Franchise Registration and Disclosure Law. Item 17v of the Disclosure Document and Section 18.6 of the Franchise Agreement are amended to state that you may sue in Maryland for claims under the Maryland Franchise Registration and Disclosure Law, to the minimum extent required by Maryland law.

**ACKNOWLEDGMENT:**

It is agreed that the foregoing state law addendum supersedes any inconsistent portion of the Franchise Agreement dated the \_\_\_\_ day of \_\_\_\_\_, 20\_\_, and of the Franchise Disclosure Document, but only to the extent they are then valid requirements of an applicable and enforceable state law, and for only so long as the state law remains in effect.

\_\_\_\_\_  
Franchisee Initials/Date

\_\_\_\_\_  
Franchisor's Initials/Date

## NEW YORK STATE ADDENDUM TO FDD

1. The following information is added to the cover page of the Franchise Disclosure Document:

**INFORMATION COMPARING FRANCHISORS IS AVAILABLE. CALL THE STATE ADMINISTRATORS LISTED IN EXHIBIT A OR YOUR PUBLIC LIBRARY FOR RESOURCES OR INFORMATION. REGISTRATION OF THIS FRANCHISE BY NEW YORK STATE DOES NOT MEAN THAT NEW YORK STATE RECOMMENDS IT OR HAS VERIFIED THE INFORMATION IN THIS FRANCHISE DISCLOSURE DOCUMENT. IF YOU LEARN ANYTHING IN THIS FRANCHISE DISCLOSURE DOCUMENT IS UNTRUE, CONTACT THE FEDERAL TRADE COMMISSION AND THE APPROPRIATE STATE OR PROVINCIAL AUTHORITY. THE FRANCHISOR MAY, IF IT CHOOSES, NEGOTIATE WITH YOU ABOUT ITEMS COVERED IN THE FRANCHISE DISCLOSURE DOCUMENT. HOWEVER, THE FRANCHISOR CANNOT USE THE NEGOTIATING PROCESS TO PREVAIL UPON A PROSPECTIVE FRANCHISEE TO ACCEPT TERMS THAT ARE LESS FAVORABLE THAN THOSE SET FORTH IN THIS FRANCHISE DISCLOSURE DOCUMENT.**

2. The following is to be added at the end of Item 3:

Except as provided above, the following applies to the franchisor, its predecessor, a person identified in Item 2, or an affiliate offering franchises under the franchisor's principal trademark:

- A. No such party has an administrative, criminal, or civil action pending against that person alleging: a felony, a violation of a franchise, antitrust, or securities law, fraud, embezzlement, fraudulent conversion, misappropriation of property, unfair or deceptive practices, or comparable civil or misdemeanor allegations.
- B. No such party has pending actions other than routine litigation incidental to the business that is significant in the context of the number of franchisees and the size, nature, or financial condition of the franchise system or its business operations.
- C. No such party has been convicted of a felony or pleaded nolo contendere to a felony charge or, within the ten years immediately preceding the application for registration, has been convicted of or pleaded nolo contendere to a misdemeanor charge or has been the subject of a civil action alleging: violation of a franchise, antifraud, or securities law; fraud; embezzlement; fraudulent conversion or misappropriation of property; or unfair or deceptive practices or comparable allegations.
- D. No such party is subject to a currently effective injunctive or restrictive order or decree relating to the franchise or under a Federal, State, or Canadian franchise, securities, antitrust, trade regulation, or trade practice law resulting from a concluded or pending action or proceeding brought by a public agency; or is subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities and Exchange Act of 1934, suspending or expelling such person from membership in such association or exchange; or is subject to a currently effective injunctive or restrictive order relating to any other business activity as a result of an action brought by a public agency or department, including, without limitation, actions affecting a license as a real estate broker or sales agent.

3. The following is added to the end of the "Summary" sections of Item 17(c), titled "Requirements for a franchisee to renew or extend," and Item 17(m), entitled "Conditions for franchisor approval of transfer":

However, to the extent required by applicable law, all rights you enjoy and any causes of action arising in your favor from the provisions of Article 33 of the General Business Law of the State of New York and the regulations issued thereunder shall remain in force; this proviso intends that the non-waiver provisions of General Business Law Sections 687(4) and 687(5) be satisfied.

4. The following language replaces the “Summary” section of Item 17(d), titled “Termination by a franchisee”: “You may terminate the agreement on any grounds available by law.”

5. The following is added to the end of the “Summary” sections of Item 17(v), titled “Choice of forum,” and Item 17(w), titled “Choice of law”:

The foregoing choice of law should not be considered a waiver of any right conferred upon the franchisor or the franchisee by Article 33 of the General Business Law of the State of New York.

6. Franchise Questionnaires and Acknowledgements--No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

7. Receipts--Any sale made must be in compliance with § 683(8) of the Franchise Sale Act (N.Y. Gen. Bus. L. § 680 et seq.), which describes the time period a Franchise Disclosure Document (offering prospectus) must be provided to a prospective franchisee before a sale may be made. New York law requires a franchisor to provide the Franchise Disclosure Document at the earliest of the first personal meeting, ten (10) business days before the execution of the franchise or other agreement, or the payment of any consideration that relates to the franchise relationship.

## WASHINGTON FRANCHISE AGREEMENT ADDENDUM

In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, Chapter 19.100 RCW will prevail.

RCW 19.100.180 may supersede the franchise agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise. There may also be court decisions which may supersede the franchise agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise.

In any arbitration or mediation involving a franchise purchased in Washington, the arbitration or mediation site will be either in the state of Washington, or in a place mutually agreed upon at the time of the arbitration or mediation, or as determined by the arbitrator or mediator at the time of arbitration or mediation. In addition, if litigation is not precluded by the franchise agreement, a franchisee may bring an action or proceeding arising out of or in connection with the sale of franchises, or a violation of the Washington Franchise Investment Protection Act, in Washington.

A release or waiver of rights executed by a franchisee may not include rights under the Washington Franchise Investment Protection Act or any rule or order thereunder except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel. Provisions such as those which unreasonably restrict or limit the statute of limitations period for claims under the Act, or rights or remedies under the Act such as a right to a jury trial, may not be enforceable.

Transfer fees are collectable to the extent that they reflect the franchisor's reasonable estimated or actual costs in effecting a transfer.

Pursuant to RCW 49.62.020, a noncompetition covenant is void and unenforceable against an employee, including an employee of a franchisee, unless the employee's earnings from the party seeking enforcement, when annualized, exceed \$100,000 per year (an amount that will be adjusted annually for inflation). In addition, a noncompetition covenant is void and unenforceable against an independent contractor of a franchisee under RCW 49.62.030 unless the independent contractor's earnings from the party seeking enforcement, when annualized, exceed \$250,000 per year (an amount that will be adjusted annually for inflation). As a result, any provisions contained in the franchise agreement or elsewhere that conflict with these limitations are void and unenforceable in Washington.

RCW 49.62.060 prohibits a franchisor from restricting, restraining, or prohibiting a franchisee from (i) soliciting or hiring any employee of a franchisee of the same franchisor or (ii) soliciting or hiring any employee of the franchisor. As a result, any such provisions contained in the franchise agreement or elsewhere are void and unenforceable in Washington.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

The undersigned does hereby acknowledge receipt of this addendum.

Dated this \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_\_\_\_.

\_\_\_\_\_  
FRANCHISOR

\_\_\_\_\_  
FRANCHISEE

**This addendum may also be used as a rider to the Franchise Disclosure Document.**

**ADDENDUM TO HPB LAWN CARE LLC  
FRANCHISE AGREEMENT  
REQUIRED BY THE STATE OF MINNESOTA**

**The Franchise Agreement is specifically amended as follows:**

In recognition of the Minnesota Franchise Law, Minn. Stat., Chapter 80C, Sections 80C.01 through 80C.22, and the Rules and Regulations promulgated pursuant thereto by the Minnesota Commission of Securities, Minnesota Rule 2860.4400, et seq., the parties to the attached Franchise Agreement (“Agreement”) agree as follows:

With respect to franchises governed by Minnesota law, Franchisor will comply with Minn. Stat. Sec. 80C.14, Subds. 3, 4 and 5 which require, except in certain specified cases, that Franchisee be given 90 days’ notice of termination (with 60 days to cure) and 180 days’ notice of non- renewal of the Agreement.

As required by Minnesota Franchise Act, Minn. Stat. Sec. 80C.12(g), Franchisor will reimburse Franchisee for any costs incurred by Franchisee in the defense of Franchisee’s right to use the Marks, so long as Franchisee was using the Marks in the manner authorized by Franchisor, and so long as Franchisor is timely notified of the claim and is given the right to manage the defense of the claim including the right to compromise, settle or otherwise resolve the claim, and to determine whether to appeal a final determination of the claim.

With respect to franchises governed by Minnesota law, Franchisor will comply with Minn. Stat. Sec. 80C.14, Subds. 3, 4 and 5 which require, except in certain specified cases, that Franchisee be given 90 days’ notice of termination (with 60 days to cure) and 180 days’ notice of non- renewal of the Agreement.

A general release shall not relieve any person from liability imposed by the Minnesota Franchise Law, Minn. Stat., Chapter 80C, Section 80C.22.

The franchisee cannot consent to franchisor obtaining injunctive relief. The franchisor may seek injunctive relief. *See* Minn. Rule 2860.4400J. A court will determine if a bond is required.

Nothing in the Disclosure Document or Agreement can abrogate or reduce any of your rights as provided for in Minnesota Statutes 1984, Chapter 80C, or your rights to any procedure, forum, or remedies provided for by the laws of the jurisdiction.

Any claims brought pursuant to the Minnesota Franchises Act, § 80.C.01 et seq. must be brought within 3 years after the cause of action accrues. To the extent that any provision of the Franchise Agreement imposes a different limitations period, the provision of the Act shall control.

Section 3 of the Franchise Agreement is amended by the following: Based on our financial statements and our duties to furnish goods and services, the Minnesota Department of Commerce requires that we defer all initial franchise fees until we have fulfilled all of our pre-opening obligations to you under the franchise Agreement and the franchisee has commenced doing business pursuant to the franchise agreement.

Any checks that are dishonored due to insufficient funds are governed by Minnesota Statute 604.113, which limits the service charge imposed on the payee of the dishonored check to a \$30 service charge. To the extent that any provision of the Franchise Agreement imposes a different service charge, Minnesota Statute 604.113 shall control.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

**IN WITNESS WHEREOF**, each of the undersigned hereby acknowledges having read this Amendment, understands and consents to be bound by all of its terms.

HPB Lawn Care LLC: \_\_\_\_\_

Franchisee: \_\_\_\_\_

By: \_\_\_\_\_

By: \_\_\_\_\_

Title: \_\_\_\_\_

Title: \_\_\_\_\_

**ADDENDUM TO HPB LAWN CARE LLC  
FRANCHISE AGREEMENT  
REQUIRED BY THE STATE OF NORTH DAKOTA**

For franchises and franchisees subject to the North Dakota Franchise Investment Law, the following information supersedes or supplements, as the case maybe, the corresponding disclosures in the main body of the text of the HPB Lawn Care LLC Franchise Agreement.

1. Section 2.2.8 of the Franchise Agreement is hereby amended to provide that any provision requiring a franchisee to sign a general release upon renewal of a franchise agreement is deleted in its entirety.
2. Section 3.1 is amended as follows:

Based on our financial statements and our duties to furnish goods and services, the North Dakota Securities Commissioner requires that we defer all initial franchise fees until we have fulfilled all of our pre-opening obligations to you under the Franchise Agreement and the franchisee has commenced during business pursuant to the franchise agreement.

3. Section 17.2 of the Franchise Agreement is hereby amended to add the following language:  
“Covenants not to compete such as those mentioned above are generally considered unenforceable in the State of North Dakota.”
4. Section 18.1 of the Franchise Agreement is hereby amended to add the following language:

Any provision requiring that the Franchise Agreement be construed according to the laws of a state other than North Dakota is unfair, unjust or inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law and is void. These provisions are hereby amended to provide that the Franchise Agreement is to be construed according to the laws of North Dakota.

5. Section 18.2 of the Franchise Agreement is hereby amended to add the following language:

Any provision requiring a franchisee to agree to mediation or courts outside of North Dakota has been determined to be unfair, unjust and inequitable within the intent of Section 51-19- 09 of the North Dakota Franchise Investment Law. These provisions are amended to provide the site of mediation or litigation must be agreeable to all parties and may not be remote from the franchisee’s place of business.

6. Section 18.4 of the Franchise Agreement is hereby amended to add the following language:

Any provision which designates jurisdiction or venue or requires the franchisee to agree to jurisdiction or venue in a forum outside of North Dakota is void with respect to any cause of action which is otherwise enforceable in North Dakota.

7. Section 18.9 of the Franchise Agreement is hereby amended to provide that the statute of limitations under North Dakota law will apply.

8. Section 18.10 of the Franchise Agreement are hereby amended to provide that any provision requiring a franchisee to consent to a waiver of exemplary and punitive damages is unfair, unjust or inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law and is void.
9. Section 18.11 of the Franchise Agreement is hereby amended to provide that any provision requiring a franchisee to waive his or her right to a jury trial has been determined to be unfair, unjust and inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law and is void.
10. Section 16.4 is hereby deleted in its entirety.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

---

Franchisee Initials/Date

---

Franchisor's Initials/Date

**ADDENDUM TO HPB LAWN CARE LLC  
FRANCHISE DISCLOSURE DOCUMENT,  
FRANCHISE AGREEMENT, AND MULTI-UNIT AGREEMENT  
REQUIRED BY THE STATE OF ILLINOIS**

Illinois law shall apply to and govern the Franchise Agreement.

In conformance with Section 4 of the Illinois Disclosure Act, any provision in a franchise agreement that designates jurisdiction and venue in a forum outside of the State of Illinois is void. However, a franchise agreement may provide for arbitration to take place out of Illinois.

Franchisees' right upon Termination and Non-Renewal are set forth in sections 19 and 20 of the Illinois Franchise Disclosure Act.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

\_\_\_\_\_  
Franchisee Initials/Date

\_\_\_\_\_  
Franchisor's Initials/Date

**ADDENDUM TO HPB LAWN CARE LLC  
FRANCHISE DISCLOSURE DOCUMENT  
REQUIRED BY THE STATE OF INDIANA**

To the extent the Indiana Franchise Registration and Disclosure Law applies, the terms of this Addendum apply. Item 17, Additional Disclosures. The following statements are added to Item 17:

The laws of the State of Indiana supersede any provisions of the Franchise Agreement/ the other agreements or Nebraska law if such provisions are in conflict with Indiana law.

Any provision in the Franchise Agreement which designates jurisdiction or venue or requires the Franchisee to agree to jurisdiction or venue, in a forum outside of Indiana, is deleted from any Franchise Agreement issued in the State of Indiana.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

**ADDENDUM TO HPB LAWN CARE LLC  
FRANCHISE DISCLOSURE DOCUMENT  
REQUIRED BY THE STATE OF MAINE**

**NOTICE**

1. As required by Maine law, we have secured a bond in the amount of \$30,000 issued by SureTec Insurance Company, 2103 City West Boulevard, Suite 1300, Houston, Texas 77042. Before signing a contract to purchase a business opportunity, you should check with the surety company to determine the current status of the bond.
2. Pursuant to Maine statute you have the right to avoid the contract for purchase of this business opportunity within 3 business days following the signing of the contract. You should obtain and study a copy of the law regulating the sale of business opportunities before you attempt to avoid the contract. This law is found in the Maine Revised Statutes, Title 32, section 4698.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

**ADDENDUM TO HPB LAWN CARE LLC  
FRANCHISE DISCLOSURE DOCUMENT  
REQUIRED BY THE STATE OF MINNESOTA**

In accordance with the requirements of the state of Minnesota the following disclosure should be read in conjunction with the Disclosure Document. Any inconsistency with the information contained in the Disclosure Document will be resolved in favor of this Minnesota Addendum.

1. Item 13 Trademarks is amended by adding the following:

As required by the Minnesota Franchise Act, Minn. Stat. Sec. 80C.12(g), we will reimburse you for any of your costs incurred in the defense of your right to use the Marks, so long as you were using the Marks in the manner authorized by us, and so long as we are timely notified of the claim and are given the right to manage the defense of the claim including the right to compromise, settle or otherwise resolve the claim, and to determine whether to appeal a final determination of the claim.

2. Item 17 Renewal, Termination, Transfer and Dispute Resolution is amended by adding the following:

- A. Renewal and Termination

With respect to franchises governed by Minnesota law, we will comply with Minn. Stat. Sec. 80C.14, Subds. 3, 4 and 5 which require, except in certain specified cases, that you be given 90 days' notice of termination (with 60 days to cure) and 180 days' notice for non-renewal of the Agreement.

- B. Choice of Forum

Nothing in the Disclosure Document or Agreement can abrogate or reduce any of your rights as provided for in Minnesota Statutes 1984, Chapter 80C, or your rights to any procedure, forum, or remedies provided for by the laws of the jurisdiction.

- C. Releases

A general release shall not relieve any person from liability imposed by the Minnesota Franchise Law, Minn. Stat., Chapter 80C, Sections 80C.22.

Item 5 of the Franchise Disclosure Document is amended by the following: Based on our financial statements and our duties to furnish goods and services, the Minnesota Department of Commerce requires that we defer all initial franchise fees until we have fulfilled all of our pre-opening obligations to you under the franchise Agreement and the franchisee has commenced doing business pursuant to the franchise agreement.

Any checks that are dishonored due to insufficient funds are governed by Minnesota Statute 604.113, which limits the service charge imposed on the payee of the dishonored check to a \$30 service charge. To the extent that any provision of the Franchise Disclosure Document imposes a different service charge, Minnesota Statute 604.113 shall control.

These franchises have been registered under the Minnesota Franchise Act, registration does not constitute

approval, recommendation, or endorsement by the Commissioner of Commerce of Minnesota or a finding by the Commissioner that the information provided herein is true, complete, and not misleading.

The Minnesota Franchise Act makes it unlawful to offer or sell any franchise in this state which is subject to registration without first providing to the franchisee, at least 7 days prior to the execution by the prospective franchisee of any binding franchise or other agreement, or at least 7 days prior to the payment of any consideration, by the franchisee, whichever occurs first, a copy of this Disclosure Document, together with a copy of all proposed agreements relating to the franchise. This Disclosure Document contains a summary only of certain material provisions of the Franchise Agreement. The contract or agreement should be referred to for an understanding of all rights and obligations of both the franchisor and the franchisee.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

**ADDENDUM TO HPB LAWN CARE LLC  
FRANCHISE DISCLOSURE DOCUMENT  
REQUIRED BY THE STATE OF NORTH CAROLINA**

The State of North Carolina has not reviewed and does not approve, recommend, endorse, or sponsor any business opportunity. The information contained in this disclosure has not been verified by the State. If you have any questions about this investment, see an attorney before you sign a contract or agreement.

If the seller fails to deliver the product(s), equipment or supplies necessary to begin substantial operation of the business within 45 days of the delivery date stated in your contract, you may notify the seller in writing and demand that the contract be cancelled.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

**ADDENDUM TO HPB LAWN CARE LLC  
FRANCHISE DISCLOSURE DOCUMENT  
REQUIRED BY THE STATE OF NORTH DAKOTA**

In recognition of the requirements of the North Dakota Franchise Investment Law, N.D. Cent. Code, §§ 51-19-01 through 51-19-17, and the policies of the office of the State of North Dakota Securities Commission, the Franchise Disclosure Document for HPB Lawn Care LLC shall be amended by the addition of the following language:

1. Item 5 is amended by the following:

Based on our financial statements and our duties to furnish goods and services, the North Dakota Securities Commissioner requires that we defer all initial franchise fees until we have fulfilled all of our pre-opening obligations to you under the Franchise Agreement and the franchisee has commenced during business pursuant to the franchise agreement.

2. Item 17: The North Dakota Securities Commissioner has held the following to be unfair, unjust, or inequitable to North Dakota franchisees (Section 51-19-09, North Dakota Century Code (“N.D.C.C.”):

A. Restrictive Covenants: Franchise Disclosure Documents which disclose the existence of covenants restricting competition contrary to Section 9-08-06 N.D.C.C., without further disclosing that such covenants will be subject to this statute.

B. Situs of Arbitration Proceedings: Franchise agreements providing that the parties must agree to mediate or arbitrate disputes at a location that is remote from the site of the franchisee's business.

C. Restriction on Forum: Requiring North Dakota franchisees to consent to the jurisdiction of courts outside of North Dakota.

D. Liquidated Damages and Termination Penalties: Requiring North Dakota franchisees to consent to liquidated damages or termination penalties.

E. Applicable Laws: Franchise agreements which specify that any claims arising under the North Dakota franchise law will be governed by the laws of a state other than North Dakota.

F. Waiver of Trial by Jury: Requiring North Dakota franchisees to consent to the waiver of a trial by jury.

G. Waiver of Exemplary and Punitive Damages: Requiring North Dakota franchisees to consent to a waiver of exemplary and punitive damages.

H. General Release: Requiring North Dakota franchisees to execute a general release of claims as a condition of renewal or transfer of a franchise.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the

commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

---

Franchisee Initials/Date

---

Franchisor's Initials/Date

**ADDENDUM TO HPB LAWN CARE LLC  
FRANCHISE DISCLOSURE DOCUMENT  
REQUIRED BY THE STATE OF SOUTH CAROLINA**

The State of South Carolina has not reviewed and does not approve, recommend, endorse or sponsor any business opportunity. The information contained in this disclosure has not been verified by the State. If you have any questions about this investment, see an attorney before you sign a contract or agreement.

If the seller fails to deliver the product, equipment or supplies necessary to begin substantial operation of the business within forty-five (45) days of the delivery date stated in your contract, you may notify the seller in writing and demand that the contract be cancelled.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of

**ADDENDUM TO HPB LAWN CARE LLC  
FRANCHISE DISCLOSURE DOCUMENT  
REQUIRED BY THE STATE OF VIRGINIA**

In recognition of the restrictions contained in Section 13.1-564 of the Virginia Retail Franchising Act, the Franchise Disclosure Document for HPB Lawn Care LLC for use in the Commonwealth of Virginia shall be amended as follows:

Additional Disclosure: The following statements are added to Item 17.h.

Pursuant to Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to cancel a franchise without reasonable cause. If any ground for default for termination state in the franchise agreement does not constitute “reasonable cause,” as that term may be defined in the Virginia Retail Franchising Act or the laws of Virginia, that provision may not be enforceable.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

**ADDENDUM TO HPB LAWN CARE LLC  
FRANCHISE DISCLOSURE DOCUMENT  
REQUIRED BY THE STATE OF NORTH DAKOTA**

In recognition of the requirements of the North Dakota Franchise Investment Law, N.D. Cent. Code, §§ 51-19-01 through 51-19-17, and the policies of the office of the State of North Dakota Securities Commission, the Franchise Disclosure Document for HPB Lawn Care LLC shall be amended by the addition of the following language:

1. Item 5 is amended by the following:

Based on our financial statements and our duties to furnish goods and services, the North Dakota Securities Commissioner requires that we defer all initial franchise fees until we have fulfilled all of our pre-opening obligations to you under the Franchise Agreement and the franchisee has commenced during business pursuant to the franchise agreement.

2. Item 17: The North Dakota Securities Commissioner has held the following to be unfair, unjust, or inequitable to North Dakota franchisees (Section 51-19-09, North Dakota Century Code (“N.D.C.C.”):
  - A. Restrictive Covenants: Franchise Disclosure Documents which disclose the existence of covenants restricting competition contrary to Section 9-08-06 N.D.C.C., without further disclosing that such covenants will be subject to this statute.
  - B. Situs of Arbitration Proceedings: Franchise agreements providing that the parties must agree to mediate or arbitrate disputes at a location that is remote from the site of the franchisee's business.
  - C. Restriction on Forum: Requiring North Dakota franchisees to consent to the jurisdiction of courts outside of North Dakota.
  - D. Liquidated Damages and Termination Penalties: Requiring North Dakota franchisees to consent to liquidated damages or termination penalties.
  - E. Applicable Laws: Franchise agreements which specify that any claims arising under the North Dakota franchise law will be governed by the laws of a state other than North Dakota.
  - F. Waiver of Trial by Jury: Requiring North Dakota franchisees to consent to the waiver of a trial by jury.
  - G. Waiver of Exemplary and Punitive Damages: Requiring North Dakota franchisees to consent to a waiver of exemplary and punitive damages.
  - H. General Release: Requiring North Dakota franchisees to execute a general release of claims as a condition of renewal or transfer of a franchise.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

---

Franchisee Initials/Date

---

Franchisor's Initials/Date

**ADDENDUM TO HPB LAWN CARE LLC  
FRANCHISE DISCLOSURE DOCUMENT  
REQUIRED BY THE STATE OF SOUTH CAROLINA**

The State of South Carolina has not reviewed and does not approve, recommend, endorse or sponsor any business opportunity. The information contained in this disclosure has not been verified by the State. If you have any questions about this investment, see an attorney before you sign a contract or agreement.

If the seller fails to deliver the product, equipment or supplies necessary to begin substantial operation of the business within forty-five (45) days of the delivery date stated in your contract, you may notify the seller in writing and demand that the contract be cancelled.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

**Exhibit E**  
**to**  
**HPB Lawn Care LLC**  
**Franchise Disclosure Document**  
**Financials**

**HPB Lawn Care LLC  
FINANCIAL STATEMENTS  
(UNAUDITED)  
September 30, 2024**

**THESE FINANCIAL STATEMENTS ARE PREPARED WITHOUT  
AN AUDIT. PROSPECTIVE FRANCHISEES OR SELLERS OF  
FRANCHISES SHOULD BE ADVISED THAT NO CERTIFIED  
PUBLIC ACCOUNTANT HAD AUDITED THESE FIGURES OR  
EXPRESSED HIS/HER OPINION WITH REGARD TO THE  
CONTENT OR FORM.**

**HPB Lawn Care LLC**  
**TABLE OF CONTENTS**  
**September 30, 2024**

---

**FINANCIAL STATEMENTS (UNAUDITED)**

|                                      |          |
|--------------------------------------|----------|
| <b>Balance Sheet</b>                 | <b>3</b> |
| <b>Statement of Operations</b>       | <b>4</b> |
| <b>Statement of Member's Deficit</b> | <b>5</b> |

**HPB Lawn Care LLC**  
**Balance Sheet**  
**as of September 30, 2024**

---

|                                                               | Period Ending<br>September 30, 2024 |
|---------------------------------------------------------------|-------------------------------------|
| <b>Assets</b>                                                 |                                     |
| <b>Current Assets</b>                                         |                                     |
| Cash                                                          | 284,029                             |
| Accounts receivable                                           | 598,688                             |
| Due from related parties                                      | -                                   |
| Other assets                                                  | 43,828                              |
| Prepaid franchise commissions, current portion                | 192,985                             |
|                                                               | <hr/>                               |
| Total current assets                                          | 1,119,530                           |
| <b>Prepaid Franchise Commissions, Net of Current Portion</b>  | 1,553,088                           |
| <b>Property and Equipment, Net</b>                            | 5,644                               |
| Total assets                                                  | <u><u>2,678,262</u></u>             |
| <b>Liabilities and Member's Deficit</b>                       |                                     |
| <b>Current Liabilities</b>                                    |                                     |
| Accounts payable and accrued expenses                         | 37,866                              |
| Due to related parties                                        | -                                   |
| Deferred service fee revenue                                  | 4,333                               |
| Deferred franchise fee revenue, current portion               | 511,875                             |
|                                                               | <hr/>                               |
| Total current liabilities                                     | 554,074                             |
| <b>Deferred Franchise Fee Revenue, Net of Current Portion</b> | <u>2,513,301</u>                    |
| Total liabilities                                             | 3,067,375                           |
| <b>Member's Deficit</b>                                       | <u>(389,113)</u>                    |
| Total liabilities and member's deficit                        | <u><u>2,678,262</u></u>             |

THESE FINANCIAL STATEMENTS ARE PREPARED WITHOUT AN AUDIT. PROSPECTIVE FRANCHISEES OR SELLERS OF FRANCHISES SHOULD BE ADVISED THAT NO CERTIFIED PUBLIC ACCOUNTANT HAD AUDITED THESE FIGURES OR EXPRESSED HIS/HER OPINION WITH REGARD TO THE CONTENT OR FORM.

**HPB Lawn Care LLC**  
**Statement of Operations**  
**as of January 1, 2024 through September 30, 2024**

---

|                                  | Period Ending<br>September 30, 2024 |
|----------------------------------|-------------------------------------|
| <b>Revenues</b>                  |                                     |
| Franchise fees                   | 1,309,176                           |
| Royalties                        | 224,060                             |
| Other service fees               | 221,094                             |
|                                  | <u>1,754,330</u>                    |
| <b>Cost of Revenues</b>          |                                     |
| Franchise consulting commissions | 615,677                             |
| Cost of sales                    | 119,323                             |
|                                  | <u>735,000</u>                      |
| <b>Gross Profit</b>              | <u>1,019,330</u>                    |
| <b>Operating Expenses</b>        |                                     |
| Advertising                      | 163,335                             |
| General and administrative       | 1,637,830                           |
|                                  | <u>1,801,165</u>                    |
| <b>Net Loss</b>                  | <u><u>(781,835)</u></u>             |

THESE FINANCIAL STATEMENTS ARE PREPARED WITHOUT AN AUDIT. PROSPECTIVE FRANCHISEES OR SELLERS OF FRANCHISES SHOULD BE ADVISED THAT NO CERTIFIED PUBLIC ACCOUNTANT HAD AUDITED THESE FIGURES OR EXPRESSED HIS/HER OPINION WITH REGARD TO THE CONTENT OR FORM.

**HPB Lawn Care LLC**  
**Statement of Member's Deficit**  
**as of January 1, 2024 through September 30, 2024**

---

|                                     | Period Ending<br>September 30, 2024 |
|-------------------------------------|-------------------------------------|
| <b>Balance, Beginning of Period</b> | (1,182,278)                         |
| Net Loss                            | (781,835)                           |
| Member contributions                | 1,575,000                           |
| Member distributions                | -                                   |
|                                     | <hr/>                               |
| <b>Balance, End of Period</b>       | <u><u>(389,113)</u></u>             |

THESE FINANCIAL STATEMENTS ARE PREPARED WITHOUT AN AUDIT. PROSPECTIVE FRANCHISEES OR SELLERS OF FRANCHISES SHOULD BE ADVISED THAT NO CERTIFIED PUBLIC ACCOUNTANT HAD AUDITED THESE FIGURES OR EXPRESSED HIS/HER OPINION WITH REGARD TO THE CONTENT OR FORM.

**HPB Lawn Care LLC  
FINANCIAL STATEMENTS  
(UNAUDITED)  
June 30, 2024**

**THESE FINANCIAL STATEMENTS ARE PREPARED WITHOUT  
AN AUDIT. PROSPECTIVE FRANCHISEES OR SELLERS OF  
FRANCHISES SHOULD BE ADVISED THAT NO CERTIFIED  
PUBLIC ACCOUNTANT HAD AUDITED THESE FIGURES OR  
EXPRESSED HIS/HER OPINION WITH REGARD TO THE  
CONTENT OR FORM.**

**HPB Lawn Care LLC**  
**TABLE OF CONTENTS**  
**June 30, 2024**

---

**FINANCIAL STATEMENTS (UNAUDITED)**

|                                      |          |
|--------------------------------------|----------|
| <b>Balance Sheet</b>                 | <b>3</b> |
| <b>Statement of Operations</b>       | <b>4</b> |
| <b>Statement of Member's Deficit</b> | <b>5</b> |

**HPB Lawn Care LLC**  
**Balance Sheet**  
**as of June 30, 2024**

---

|                                                               | <u>Period Ending<br/>June 30, 2024</u> |
|---------------------------------------------------------------|----------------------------------------|
| <b>Assets</b>                                                 |                                        |
| <b>Current Assets</b>                                         |                                        |
| Cash                                                          | 18,822                                 |
| Accounts receivable                                           | 588,437                                |
| Due from related parties                                      | -                                      |
| Other assets                                                  | -                                      |
| Prepaid franchise commissions, current portion                | <u>190,146</u>                         |
| Total current assets                                          | 797,405                                |
| <b>Prepaid Franchise Commissions, Net of Current Portion</b>  | 1,530,246                              |
| <b>Property and Equipment, Net</b>                            | 5,949                                  |
| Total assets                                                  | <u><u>2,333,600</u></u>                |
| <b>Liabilities and Member's Deficit</b>                       |                                        |
| <b>Current Liabilities</b>                                    |                                        |
| Accounts payable and accrued expenses                         | 37,625                                 |
| Due to related parties                                        | 20,175                                 |
| Deferred service fee revenue                                  | 13,542                                 |
| Deferred franchise fee revenue, current portion               | <u>498,415</u>                         |
| Total current liabilities                                     | 569,757                                |
| <b>Deferred Franchise Fee Revenue, Net of Current Portion</b> | <u>2,447,213</u>                       |
| Total liabilities                                             | 3,016,970                              |
| <b>Member's Deficit</b>                                       | <u>(683,370)</u>                       |
| Total liabilities and member's deficit                        | <u><u>2,333,600</u></u>                |

THESE FINANCIAL STATEMENTS ARE PREPARED WITHOUT AN AUDIT. PROSPECTIVE FRANCHISEES OR SELLERS OF FRANCHISES SHOULD BE ADVISED THAT NO CERTIFIED PUBLIC ACCOUNTANT HAD AUDITED THESE FIGURES OR EXPRESSED HIS/HER OPINION WITH REGARD TO THE CONTENT OR FORM.

**HPB Lawn Care LLC**  
**Statement of Operations**  
**as of January 1, 2024 through June 30, 2024**

---

|                                  | <u>Period Ending<br/>June 30, 2024</u> |
|----------------------------------|----------------------------------------|
| <b>Revenues</b>                  |                                        |
| Franchise fees                   | 1,119,723                              |
| Royalties                        | 119,660                                |
| Other service fees               | <u>159,627</u>                         |
|                                  | <u>1,399,010</u>                       |
| <b>Cost of Revenues</b>          |                                        |
| Franchise consulting commissions | 503,008                                |
| Cost of sales                    | <u>71,706</u>                          |
|                                  | <u>574,714</u>                         |
| <b>Gross Profit</b>              | <u>824,296</u>                         |
| <b>Operating Expenses</b>        |                                        |
| Advertising                      | 111,253                                |
| General and administrative       | <u>1,119,135</u>                       |
|                                  | <u>1,230,388</u>                       |
| <b>Net Loss</b>                  | <u><u>(406,092)</u></u>                |

THESE FINANCIAL STATEMENTS ARE PREPARED WITHOUT AN AUDIT. PROSPECTIVE FRANCHISEES OR SELLERS OF FRANCHISES SHOULD BE ADVISED THAT NO CERTIFIED PUBLIC ACCOUNTANT HAD AUDITED THESE FIGURES OR EXPRESSED HIS/HER OPINION WITH REGARD TO THE CONTENT OR FORM.

**HPB Lawn Care LLC**  
**Statement of Member's Deficit**  
**as of January 1, 2024 through June 30, 2024**

---

|                                     | <u>Period Ending<br/>June 30, 2024</u> |
|-------------------------------------|----------------------------------------|
| <b>Balance, Beginning of Period</b> | (1,182,278)                            |
| Net Loss                            | (406,092)                              |
| Member contributions                | 905,000                                |
| Member distributions                | -                                      |
|                                     | <hr/>                                  |
| <b>Balance, End of Period</b>       | <u><u>(683,370)</u></u>                |

THESE FINANCIAL STATEMENTS ARE PREPARED WITHOUT AN AUDIT. PROSPECTIVE FRANCHISEES OR SELLERS OF FRANCHISES SHOULD BE ADVISED THAT NO CERTIFIED PUBLIC ACCOUNTANT HAD AUDITED THESE FIGURES OR EXPRESSED HIS/HER OPINION WITH REGARD TO THE CONTENT OR FORM.



---

# **HPB Lawn Care LLC**

**d/b/a Heroes Lawn Care**

## **Independent Auditor's Report and Financial Statements**

December 31, 2023



**Contents**

**Independent Auditor's Report**..... 1

**Financial Statements**

    Balance Sheet..... 3

    Statement of Operations ..... 4

    Statement of Member's Deficit..... 5

    Statement of Cash Flows ..... 6

    Notes to Financial Statements ..... 7



1120 S. 101st Street, Suite 410 / Omaha, NE 68124

P 402.392.1040 / F 402.392.1772

[forvis.com](http://forvis.com)

## **Independent Auditor's Report**

To the Member and Management  
HPB Lawn Care LLC  
Omaha, Nebraska

### ***Opinion***

We have audited the financial statements of HPB Lawn LLC d/b/a Heroes Lawn Care (the Company), which comprise the balance sheet as of December 31, 2023, and the related statements of operations, member's deficit, and cash flows for the year then ended, and the related notes to the financial statements.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of HPB Lawn LLC d/b/a Heroes Lawn Care as of December 31, 2023, and the results of its operations and its cash flows for the year then ended in accordance with accounting principles generally accepted in the United States of America.

### ***Basis for Opinion***

We conducted our audit in accordance with auditing standards generally accepted in the United States of America (GAAS). Our responsibilities under those standards are further described in the "Auditor's Responsibilities for the Audit of the Financial Statements" section of our report. We are required to be independent of the Company and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements relating to our audit. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### ***Responsibilities of Management for the Financial Statements***

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern within one year after the date that these financial statements are available to be issued.

***Auditor's Responsibilities for the Audit of the Financial Statements***

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with GAAS will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.

In performing an audit in accordance with GAAS, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control-related matters that we identified during the audit.

**FORVIS, LLP**

Omaha, Nebraska  
April 23, 2024

**HPB Lawn Care LLC**  
**d/b/a Heroes Lawn Care**  
**Balance Sheet**  
**December 31, 2023**

---

**Assets**

**Current Assets**

|                                                |                |
|------------------------------------------------|----------------|
| Cash                                           | \$ 90,271      |
| Accounts receivable, net                       | 532,435        |
| Prepaid franchise commissions, current portion | <u>209,981</u> |
| Total current assets                           | 832,687        |

**Prepaid Franchise Commissions, Net of Current Portion** 1,689,869

**Property and Equipment, Net** 22,520

Total assets \$2,545,076

**Liabilities and Member's Deficit**

**Current Liabilities**

|                                                 |                |
|-------------------------------------------------|----------------|
| Accounts payable and accrued expenses           | \$ 113,438     |
| Due to related parties                          | 80,828         |
| Other current liabilities                       | 1,695          |
| Deferred service fee revenue                    | 59,042         |
| Deferred franchise fee revenue, current portion | <u>587,539</u> |

Total current liabilities 842,542

**Deferred Franchise Fee Revenue, Net of Current Portion** 2,884,812

Total liabilities 3,727,354

**Member's Deficit** (1,182,278)

Total liabilities and member's deficit \$2,545,076

**HPB Lawn Care LLC  
d/b/a Heroes Lawn Care  
Statement of Operations  
Year Ended December 31, 2023**

---

|                                  |                       |
|----------------------------------|-----------------------|
| <b>Revenues</b>                  |                       |
| Franchise fees                   | \$ 1,101,086          |
| Royalties                        | 154,889               |
| Other service fees               | <u>289,214</u>        |
|                                  | <u>1,545,189</u>      |
| <b>Cost of Revenue</b>           |                       |
| Franchise consulting commissions | 524,280               |
| Cost of sales                    | <u>26,955</u>         |
|                                  | <u>551,235</u>        |
| <b>Gross Profit</b>              | <u>993,954</u>        |
| <b>Operating Expenses</b>        |                       |
| Advertising                      | 120,876               |
| General and administrative       | <u>2,486,955</u>      |
|                                  | <u>2,607,831</u>      |
| <b>Net Loss</b>                  | <u>\$ (1,613,877)</u> |

**HPB Lawn Care LLC**  
**d/b/a Heroes Lawn Care**  
**Statement of Member's Deficit**  
**Year Ended December 31, 2023**

---

|                                   |                              |
|-----------------------------------|------------------------------|
| <b>Balance, January 1, 2023</b>   | <b>\$ (137,401)</b>          |
| Net loss                          | (1,613,877)                  |
| Member contributions              | <u>569,000</u>               |
| <b>Balance, December 31, 2023</b> | <b><u>\$ (1,182,278)</u></b> |

**HPB Lawn Care LLC**  
**d/b/a Heroes Lawn Care**  
**Statement of Cash Flows**  
**Year Ended December 31, 2023**

---

**Operating Activities**

|                                       |                    |
|---------------------------------------|--------------------|
| Net loss                              | \$ (1,613,877)     |
| Item not requiring cash               |                    |
| Depreciation expense                  | 3,026              |
| Changes in                            |                    |
| Accounts receivable                   | 223,110            |
| Due from related parties              | 145,000            |
| Other assets                          | 426                |
| Prepaid franchise commissions         | (581,986)          |
| Accounts payable and accrued expenses | (66,460)           |
| Due to related parties                | (252,899)          |
| Deferred service fee revenue          | (31,958)           |
| Deferred franchise fee revenue        | 793,397            |
| Other current liabilities             | <u>(253,305)</u>   |
| Net cash used in operating activities | <u>(1,635,526)</u> |

**Financing Activities**

|                                       |                |
|---------------------------------------|----------------|
| Member contributions                  | <u>569,000</u> |
| Cash provided by financing activities | <u>569,000</u> |

**Decrease in Cash** (1,066,526)

**Cash, Beginning of Year** 1,156,797

**Cash, End of Year** \$ 90,271

## **Note 1. Nature of Operations and Summary of Significant Accounting Policies**

### ***Nature of Operations***

HPB Lawn Care LLC was formed on November 9, 2021 in the Commonwealth of Pennsylvania. The Company is a franchisor of independent franchisees, and grants qualified individuals the right to operate a business that offers and sells fertilization, irrigation, and pet waste removal services to residential and commercial customers under the Heroes Lawn Care trade name.

### ***Use of Estimates***

The preparation of the financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

### ***Cash***

The Company maintains cash balances at several financial institutions, the balance of which may exceed the threshold for insurance provided by the Federal Deposit Insurance Corporation (FDIC). At December 31, 2023, the Company's bank balances did not exceed federally insured limits.

### ***Accounts Receivable***

Accounts receivable are stated at the amount of consideration from customers of which the Company has an unconditional right to receive plus any accrued and unpaid interest. The Company provides an allowance for credit losses, which is based upon a review of outstanding receivables, historical collection information and existing economic conditions adjusted for current conditions and reasonable and supportable forecasts. The Company recorded an allowance for credit losses in the amount of \$30,000 at December 31, 2023.

Accounts receivable are ordinarily due 30 days after the issuance of the invoice. Accounts past due more than 120 days are considered delinquent. Delinquent receivables are written off based on individual credit evaluation and specific circumstances of the customer.

### ***Property and Equipment***

Property and equipment acquisitions are stated at cost and are depreciated over the estimated useful life of each asset using the straight-line method.

The estimated useful lives for each major depreciable classification of property and equipment are as follows:

|                                   |             |
|-----------------------------------|-------------|
| Computers, printers and hardware  | 3 years     |
| Furniture, fixtures and equipment | 10-20 years |

**HPB Lawn Care LLC  
d/b/a Heroes Lawn Care  
Notes to Financial Statements  
December 31, 2023**

---

***Prepaid Franchise Commissions***

In connection with entering into new franchise agreements with franchisees, the Company pays specified commissions to third parties for services provided to facilitate the execution of the franchise agreement. These commissions are deferred and amortized into expense in future periods over the life of the franchise agreement. The franchise agreement terms are generally ten years.

***Deferred Revenue***

Revenue from franchise fees collected under the franchise agreements are initially deferred and recognized as revenue over the term of the franchise agreement, which is generally ten years. Revenue for certain other services performed by the Company on an annual basis under the franchise agreements are initially deferred and recognized as revenue ratably over a 12 month period as the services are performed.

***Long-lived Asset Impairment***

The Company evaluates the recoverability of the carrying value of long-lived assets whenever events or circumstances indicate the carrying amount may not be recoverable. If a long-lived asset is tested for recoverability and the undiscounted estimated future cash flows expected to result from the use and eventual disposition of the asset is less than the carrying amount of the asset, the asset cost is adjusted to fair value and an impairment loss is recognized as the amount by which the carrying amount of a long-lived asset exceeds its fair value. No asset impairment was recognized during the year ended December 31, 2023.

***Revenue Recognition***

The Company generates revenue from the sale of franchise licenses under various agreements. The initial franchise fee is due at signing and is earned based on the recognition of specific performance obligations. The Company can charge various other fees as outlined in the Franchise Disclosure Document. Revenue from royalties is recognized in the period in which the underlying sale occurs.

The Company accounts for revenue under the provisions of Financial Accounting Standards Board (FASB) ASC 606 and Accounting Standards Update 2021-02, *Franchisors – Revenue from Contracts with Customers*. The practical expedients under ASU 2021-02 aim to simplify the application about identifying performance obligations by permitting franchisors that are not public business entities to account for pre-opening services provided to a franchisee as distinct from the franchise license. The Company has elected to apply the practical expedients under ASU 2021-02.

***Income Taxes***

The Company's member has elected to have the Company's income taxed as a partnership under provisions of the Internal Revenue Code and a similar section of the Nebraska income tax law. Therefore, taxable income or loss is reported to the individual members for inclusion in their respective tax returns and no provision for federal and state income taxes is included in these financial statements.

**HPB Lawn Care LLC  
d/b/a Heroes Lawn Care  
Notes to Financial Statements  
December 31, 2023**

---

***Limitation of Liability***

The Company is a limited liability company, therefore no member, agent or employee of the Company shall be personally liable for the debts, obligations or liabilities of the Company, whether arising in contract, tort or otherwise, or for the acts or omissions of any other member, director, manager, agent or employee of the Company. As a limited liability company, the member's liability is limited to amounts reflected in their member equity account.

**Note 2. Revenue from Contracts with Customers**

***Franchise Fees***

Upon the execution of a franchise agreement, the franchisee will pay the Company an initial franchise fee, which varies based on the number of territories covered under the franchise agreement. Revenue from franchise fees are recognized ratably over the franchise agreement term, which is generally ten years.

***Variable Consideration***

Franchise agreements contain variable considerations in the form of royalty, technology, software, lead generation, and national advertising fees. These fees are recorded as revenue and recognized as these services are delivered because the variable payment relates specifically to the performance obligation of using the license.

***Contract Balances***

The following table provides information about the Company's receivables, contract assets and contract liabilities from contracts with customers as of December 31, 2023:

|                                         |              |
|-----------------------------------------|--------------|
| Accounts receivable, beginning of year  | \$ 755,545   |
| Accounts receivable, end of year        | 532,435      |
| Contract liabilities, beginning of year | \$ 2,769,954 |
| Contract liabilities, end of year       | 3,531,393    |

The Company has no contract assets as of December 31, 2023.

***Accounting Policies and Practical Expedients Elected***

The Company is applying an accounting policy election, which allows an entity to exclude from revenue any amounts collected from customers on behalf of third parties, such as sales taxes and other similar taxes the Company collects concurrent with revenue-producing activities. Therefore, revenue is presented net of sales taxes and similar revenue-based taxes.

For incremental costs of obtaining a contract, the Company elected a practical expedient, which permits an entity to recognize incremental costs to obtain a contract as an expense when incurred if the amortization period is less than one year. This election had an immaterial effect on the Company's financial statements.

### **Note 3. Related Party Transactions**

The Company has an affiliate, SVHB Marketing, LLC, a Pennsylvania limited liability company formed on May 13, 2020. All individuals performing services for the Company are employed by SVHB Marketing, LLC, and the Company recognizes a direct compensation expense for those individuals from SVHB Marketing, LLC, which totaled \$832,815 for the year ending December 31, 2023. At December 31, 2023, due to related parties includes \$62,035 for amounts owed to SVHB Marketing, LLC for these expenses.

The Company has several affiliates that collectively operate under the trade name of Horsepower Brands. During the course of operations, some affiliates may often pay certain costs on behalf of the Company, which are allocated to the Company and other affiliates or directly reimbursed. Costs allocated to the Company, from these other affiliates for the year ending December 31, 2023 totaled approximately \$1,092,000. At December 31, 2023, due to related parties includes \$18,793 for these charges. As a result of short-term cash needs at other Horsepower Brands affiliates, the Company may advance funds to other affiliates which will be repaid from operations. There were no outstanding advances at December 31, 2023.

The Company has an affiliate that operates under the trade name Horsepower Nation. This affiliate provides internal broker services to the brands and allocates costs for the procurement of franchisees. For the year ending December 31, 2023, franchise commissions from Horsepower Nation totaled \$467,768. At December 31, 2023, there were no balances owed to Horsepower Nation for these commissions.

### **Note 4. Litigation**

The Company is subject to claims and lawsuits that arose primarily in the ordinary course of business. It is the opinion of management the disposition or ultimate resolution of such claims and lawsuits will not have a material adverse effect on the financial position, results of operations and cash flows of the Company. Events could occur that would change this estimate materially in the near term.

### **Note 5. Subsequent Events**

Subsequent events have been evaluated through April 23, 2024, which is the date the financial statements were available to be issued.

# **HPB Lawn Care LLC**

d/b/a Heroes Lawn Care

## **Independent Auditor's Report and Financial Statements**

**December 31, 2022**



# HPB Lawn Care LLC

d/b/a Heroes Lawn Care

December 31, 2022

## Contents

|                                   |   |
|-----------------------------------|---|
| Independent Auditor's Report..... | 1 |
|-----------------------------------|---|

### Financial Statements

|                                              |   |
|----------------------------------------------|---|
| Balance Sheet .....                          | 3 |
| Statement of Operations .....                | 4 |
| Statement of Member's Equity (Deficit) ..... | 5 |
| Statement of Cash Flows .....                | 6 |
| Notes to Financial Statements .....          | 7 |



1120 S. 101st Street, Suite 410 / Omaha, NE 68124

P 402.392.1040 / F 402.392.1772

[forvis.com](http://forvis.com)

## Independent Auditor's Report

To the Member and Management  
HPB Lawn Care LLC  
Omaha, Nebraska

### ***Opinion***

We have audited the financial statements of HPB Lawn Care LLC d/b/a Heroes Lawn Care (the Company), which comprise the balance sheet as of December 31, 2022, and the related statements of operations, member's equity (deficit), and cash flows for the year then ended, and the related notes to the financial statements.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of HPB Lawn Care LLC d/b/a Heroes Lawn Care as of December 31, 2022, and the results of its operations and its cash flows for the year then ended in accordance with accounting principles generally accepted in the United States of America.

### ***Basis for Opinion***

We conducted our audit in accordance with auditing standards generally accepted in the United States of America (GAAS). Our responsibilities under those standards are further described in the "Auditor's Responsibilities for the Audit of the Financial Statements" section of our report. We are required to be independent of the Company and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements relating to our audit. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### ***Responsibilities of Management for the Financial Statements***

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern within one year after the date that these financial statements are available to be issued.

### ***Auditor's Responsibilities for the Audit of the Financial Statements***

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with GAAS will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence judgment made by a reasonable user based on the financial statements.

In performing an audit in accordance with GAAS, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control-related matters that we identified during the audit.

**FORVIS, LLP**

Omaha, Nebraska  
April 27, 2023

**HPB Lawn Care LLC**  
**d/b/a Heroes Lawn Care**  
**Balance Sheet**  
**December 31, 2022**

**Assets**

**Current Assets**

|                                                |                |
|------------------------------------------------|----------------|
| Cash                                           | \$ 1,156,797   |
| Accounts receivable                            | 755,545        |
| Due from related parties                       | 145,000        |
| Other assets                                   | 426            |
| Prepaid franchise commissions, current portion | <u>142,745</u> |

Total current assets 2,200,513

**Prepaid Franchise Commissions, Net of Current Portion** 1,175,119

**Property and Equipment, Net** 25,546

Total assets \$ 3,401,178

**Liabilities and Member's Deficit**

**Current Liabilities**

|                                                 |                |
|-------------------------------------------------|----------------|
| Accounts payable and accrued expenses           | \$ 179,898     |
| Due to related parties                          | 333,727        |
| Other liabilities                               | 255,000        |
| Deferred service fee revenue                    | 91,000         |
| Deferred franchise fee revenue, current portion | <u>580,960</u> |

Total current liabilities 1,440,585

**Deferred Franchise Fee Revenue, Net of Current Portion** 2,097,994

Total liabilities 3,538,579

**Member's Deficit** (137,401)

Total liabilities and member's deficit \$ 3,401,178

**HPB Lawn Care LLC**  
**d/b/a Heroes Lawn Care**  
**Statement of Operations**  
**Year Ended December 31, 2022**

**Revenues**

|                    |                |
|--------------------|----------------|
| Franchise fees     | \$ 181,958     |
| Royalties          | 133            |
| Other service fees | <u>270,091</u> |

452,182

**Cost of Revenue**

|                                  |               |
|----------------------------------|---------------|
| Franchise consulting commissions | 226,335       |
| Cost of sales                    | <u>51,650</u> |

277,985

**Gross Profit**

174,197

**Operating Expenses**

|                            |                  |
|----------------------------|------------------|
| Advertising                | 138,787          |
| General and administrative | <u>1,775,833</u> |

1,914,620

**Net Loss**

\$ (1,740,423)

**HPB Lawn Care LLC**  
**d/b/a Heroes Lawn Care**  
**Statement of Member's Equity (Deficit)**  
**Year Ended December 31, 2022**

|                                   |                            |
|-----------------------------------|----------------------------|
| <b>Balance, January 1, 2022</b>   | \$ 933,776                 |
| Net loss                          | (1,740,423)                |
| Member contributions              | 1,319,246                  |
| Member distributions              | <u>(650,000)</u>           |
| <b>Balance, December 31, 2022</b> | <u><u>\$ (137,401)</u></u> |

**HPB Lawn Care LLC**  
**d/b/a Heroes Lawn Care**  
**Statement of Cash Flows**  
**Year Ended December 31, 2022**

**Operating Activities**

|                                       |                  |
|---------------------------------------|------------------|
| Net loss                              | \$ (1,740,423)   |
| Item not requiring cash               |                  |
| Depreciation expense                  | 3,025            |
| Changes in                            |                  |
| Accounts receivable                   | (755,545)        |
| Due from related parties              | (145,000)        |
| Other assets                          | (426)            |
| Prepaid franchise commissions         | (1,317,864)      |
| Accounts payable and accrued expenses | 60,886           |
| Due to related parties                | 333,727          |
| Deferred service fee revenue          | 91,000           |
| Deferred franchise fee revenue        | 2,678,954        |
| Other liabilities                     | <u>255,000</u>   |
| Net cash used in operating activities | <u>(536,666)</u> |

**Financing Activities**

|                                           |                  |
|-------------------------------------------|------------------|
| Member contributions                      | 1,319,246        |
| Member distributions                      | <u>(650,000)</u> |
| Net cash provided by financing activities | <u>669,246</u>   |

**Increase in Cash**

132,580

**Cash, Beginning of Year**

1,024,217

**Cash, Ending of Year**

\$ 1,156,797

**HPB Lawn Care LLC**  
**d/b/a Heroes Lawn Care**  
**Notes to Financial Statements**  
**December 31, 2022**

**Note 1: Nature of Operations and Summary of Significant Accounting Policies**

***Nature of Operations***

HPB Lawn Care LLC was formed on November 9, 2021 in the Commonwealth of Pennsylvania. The Company is a franchisor of independent franchisees, and grants qualified individuals the right to operate a business that offers and sells fertilization, irrigation, and pet waste removal services to residential and commercial customers under the Heroes Lawn Care trade name.

***Use of Estimates***

The preparation of the financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

***Cash***

The Company maintains cash balances at several financial institutions, the balance of which may exceed the threshold for insurance provided by the Federal Deposit Insurance Corporation (FDIC). At December 31, 2022, the Company's bank balances exceeded federally insured limits by approximately \$879,000.

***Accounts Receivable***

Accounts receivable are stated at the amount of consideration from customers of which the Company has an unconditional right to receive plus any accrued and unpaid interest. The Company provides an allowance for doubtful accounts, which is based upon a review of outstanding receivables, historical collection information and existing economic conditions. The Company deemed an allowance for doubtful accounts unnecessary at December 31, 2022.

Accounts receivable are ordinarily due 30 days after the issuance of the invoice. Accounts past due more than 120 days are considered delinquent. Delinquent receivables are written off based on individual credit evaluation and specific circumstances of the customer.

***Property and Equipment***

Property and equipment acquisitions are stated at cost and are depreciated over the estimated useful life of each asset using the straight-line method.

**HPB Lawn Care LLC**  
**d/b/a Heroes Lawn Care**  
**Notes to Financial Statements**  
**December 31, 2022**

**Note 1: Nature of Operations and Summary of Significant Accounting Policies - Continued**

***Property and Equipment - Continued***

The estimated useful lives for each major depreciable classification of property and equipment are as follows:

|                                   |             |
|-----------------------------------|-------------|
| Computers, printers and hardware  | 3 years     |
| Furniture, fixtures and equipment | 10-20 years |

***Prepaid Franchise Commissions***

In connection with entering into new franchise agreements with franchisees, the Company pays specified commissions to third parties for services provided to facilitate the execution of the franchise agreement. These commissions are deferred and amortized into expense in future periods over the life of the franchise agreement. The franchise agreement terms are generally ten years.

***Deferred Revenue***

Revenue from franchise fees collected under the franchise agreements are initially deferred and recognized as revenue over the term of the franchise agreement, which is generally ten years. Revenue for certain other services performed by the Company on an annual basis under the franchise agreements are initially deferred and recognized as revenue ratably over a 12 month period as the services are performed.

***Long-lived Asset Impairment***

The Company evaluates the recoverability of the carrying value of long-lived assets whenever events or circumstances indicate the carrying amount may not be recoverable. If a long-lived asset is tested for recoverability and the undiscounted estimated future cash flows expected to result from the use and eventual disposition of the asset is less than the carrying amount of the asset, the asset cost is adjusted to fair value and an impairment loss is recognized as the amount by which the carrying amount of a long-lived asset exceeds its fair value. No asset impairment was recognized during the year ended December 31, 2022.

**HPB Lawn Care LLC**  
**d/b/a Heroes Lawn Care**  
**Notes to Financial Statements**  
**December 31, 2022**

**Note 1: Nature of Operations and Summary of Significant Accounting Policies - Continued**

***Revenue Recognition***

The Company generates revenue from the sale of franchise licenses under various agreements. The initial franchise fee is due at signing and is earned based on the recognition of specific performance obligations. The Company can charge various other fees as outlined in the Franchise Disclosure Document. Revenue from royalties is recognized in the period in which the underlying sale occurs.

The Company accounts for revenue under the provisions of Financial Accounting Standards Board (FASB) ASC 606 and Accounting Standards Update 2021-02, *Franchisors – Revenue from Contracts with Customers (Subtopic 952-606)*. ASC 606 prescribes a five-step model for revenue recognition that includes:

- 1) Identify the contract;
- 2) Identify the performance obligations;
- 3) Determine the transaction price;
- 4) Allocate the transaction price to the performance obligations; and
- 5) Recognize revenue as performance obligations are satisfied

The practical expedients under ASU 2021-02 aim to simplify the application about identifying performance obligations by permitting franchisors that are not public business entities to account for pre-opening services provided to a franchisee as distinct from the franchise license. The Company has elected to apply the practical expedients under ASU 2021-02.

***Income Taxes***

The Company's members have elected to have the Company's income taxed as a partnership under provisions of the Internal Revenue Code and a similar section of the Nebraska income tax law. Therefore, taxable income or loss is reported to the individual members for inclusion in their respective tax returns and no provision for federal and state income taxes is included in these financial statements.

***Limitation of Liability***

The Company is a limited liability company, therefore no member, agent or employee of the Company shall be personally liable for the debts, obligations or liabilities of the Company, whether arising in contract, tort or otherwise, or for the acts or omissions of any other member, director, manager, agent or employee of the Company. As a limited liability company, the member's liability is limited to amounts reflected in their member equity account.

**HPB Lawn Care LLC**  
**d/b/a Heroes Lawn Care**  
**Notes to Financial Statements**  
**December 31, 2022**

**Note 2: Revenue from Contracts with Customers**

***Franchise Fees***

Upon the execution of a franchise agreement, the franchisee will pay the Company an initial franchise fee, which varies based on the number of territories covered under the franchise agreement. Revenue from franchise fees are recognized ratably over the franchise agreement term, which is generally ten years.

***Variable Consideration***

Franchise agreements contain variable considerations in the form of royalty, technology, software, lead generation, and national advertising fees. These fees are recorded as revenue and recognized as these services are delivered because the variable payment relates specifically to the performance obligation of using the license.

***Contract Balances***

The following table provides information about the Company's receivables, contract assets and contract liabilities from contracts with customers as of December 31, 2022:

|                                         |           |
|-----------------------------------------|-----------|
| Accounts receivable, beginning of year  | \$ -      |
| Accounts receivable, end of year        | 755,545   |
| Contract liabilities, beginning of year | \$ -      |
| Contract liabilities, end of year       | 2,769,954 |

The Company has no contract assets as of December 31, 2022.

***Accounting Policies and Practical Expedients Elected***

The Company is applying an accounting policy election, which allows an entity to exclude from revenue any amounts collected from customers on behalf of third parties, such as sales taxes and other similar taxes the Company collects concurrent with revenue-producing activities. Therefore, revenue is presented net of sales taxes and similar revenue-based taxes.

For incremental costs of obtaining a contract, the Company elected a practical expedient, which permits an entity to recognize incremental costs to obtain a contract as an expense when incurred if the amortization period is less than one year. This election had an immaterial effect on the Company's financial statements.

**HPB Lawn Care LLC**  
**d/b/a Heroes Lawn Care**  
**Notes to Financial Statements**  
**December 31, 2022**

**Note 3: Related Party Transactions**

The Company has an affiliate, SVHB Marketing, LLC, a Pennsylvania limited liability company formed on May 13, 2020. All individuals performing services for the Company are employed by SVHB Marketing, LLC, and the Company recognizes an allocation of the compensation expense from the affiliate company. Expenses allocated to the Company from SVHB Marketing, LLC for the year ending December 31, 2022 totaled \$732,693. At December 31, 2022, due to related parties includes \$111,040 for amounts owed to SVHB Marketing, LLC for allocated expenses.

The Company has several affiliates that collectively operate under the trade name of Horsepower Brands. During the course of operations, some affiliates may often pay certain costs on behalf of the Company, which are allocated to the Company and other affiliates or directly reimbursed. Costs allocated to the Company, from these other affiliates for the year ending December 31, 2022 totaled \$860,170. At December 31, 2022, due to related parties include \$135,994 for these charges. Due to short-term cash needs at other Horsepower Brands affiliates, the Company may often advance funds to other affiliates which will be repaid from operations. The outstanding amount of these advances totaled \$145,000 at December 31, 2022.

The Company has an affiliate that operates under the trade name Horsepower Nation. This affiliate provides internal broker services to the brands and allocates costs for the procurement of franchisees. For the year ending December 31, 2022, franchise commissions from Horsepower Nation totaled \$289,178. At December 31, 2022, due to related parties included \$86,693 for amounts owed to Horsepower Nation for these commissions.

**Note 4: Subsequent Events**

Subsequent events have been evaluated through April 27, 2023, which is the date the financial statements were available to be issued.

**HPB Lawn Care LLC**  
**d/b/a Heroes Lawn Care**

Independent Auditor's Report and Financial Statements

December 31, 2021

**HPB Lawn Care LLC**  
**d/b/a Heroes Lawn Care**  
**December 31, 2021**

**Contents**

|                                          |          |
|------------------------------------------|----------|
| <b>Independent Auditor's Report.....</b> | <b>1</b> |
|------------------------------------------|----------|

**Financial Statement**

|                                     |   |
|-------------------------------------|---|
| Balance Sheet .....                 | 3 |
| Statement of Operations .....       | 4 |
| Statement of Members' Equity.....   | 5 |
| Statement of Cash Flows .....       | 6 |
| Notes to Financial Statements ..... | 7 |

## **Independent Auditor's Report**

To the Members and Management  
HPB Lawn Care LLC  
Omaha, Nebraska

### ***Opinion***

We have audited the financial statements of HPB Lawn Care LLC d/b/a Heroes Lawn Care (the Company), which comprise the balance sheet as of December 31, 2021, and the related statements of operations, members' equity, and cash flows for the period from inception (November 9, 2021) to December 31, 2021, and the related notes to the financial statements.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of HPB Lawn Care LLC d/b/a Heroes Lawn Care as of December 31, 2021, and the results of its operations and its cash flows for the period from inception (November 9, 2021) to December 31, 2021 in accordance with accounting principles generally accepted in the United States of America.

### ***Basis for Opinion***

We conducted our audit in accordance with auditing standards generally accepted in the United States of America (GAAS). Our responsibilities under those standards are further described in the "Auditor's Responsibilities for the Audit of the Financial Statements" section of our report. We are required to be independent of the Company and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements relating to our audit. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### ***Responsibilities of Management for the Financial Statements***

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern within one year after the date that these financial statements are available to be issued.

## ***Auditor's Responsibilities for the Audit of the Financial Statements***

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with GAAS will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence judgment made by a reasonable user based on the financial statements.

In performing an audit in accordance with GAAS, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control-related matters that we identified during the audit.

Omaha, Nebraska  
February 25, 2022

**HPB Lawn Care LLC**  
**d/b/a Heroes Lawn Care**  
**Balance Sheet**  
**December 31, 2021**

**Assets**

**Current Assets**

|      |                     |
|------|---------------------|
| Cash | <u>\$ 1,024,217</u> |
|------|---------------------|

|                             |           |
|-----------------------------|-----------|
| <b>Total Current Assets</b> | 1,024,217 |
|-----------------------------|-----------|

**Fixed Assets**

|                                     |               |
|-------------------------------------|---------------|
| Property, plant, and equipment, net | <u>28,571</u> |
|-------------------------------------|---------------|

|                     |                            |
|---------------------|----------------------------|
| <b>Total Assets</b> | <u><u>\$ 1,052,788</u></u> |
|---------------------|----------------------------|

**Liabilities and Members' Equity**

**Current Liabilities**

|                                       |                   |
|---------------------------------------|-------------------|
| Accounts payable and accrued expenses | <u>\$ 119,012</u> |
|---------------------------------------|-------------------|

|                          |                |
|--------------------------|----------------|
| <b>Total Liabilities</b> | <u>119,012</u> |
|--------------------------|----------------|

**Members' Equity**

|                  |          |
|------------------|----------|
| Retained deficit | (91,224) |
|------------------|----------|

|                 |                  |
|-----------------|------------------|
| Members' equity | <u>1,025,000</u> |
|-----------------|------------------|

|                              |                |
|------------------------------|----------------|
| <b>Total Members' Equity</b> | <u>933,776</u> |
|------------------------------|----------------|

|                                              |                            |
|----------------------------------------------|----------------------------|
| <b>Total Liabilities and Members' Equity</b> | <u><u>\$ 1,052,788</u></u> |
|----------------------------------------------|----------------------------|

**HPB Lawn Care LLC**  
**d/b/a Heroes Lawn Care**  
**Statement of Operations**  
**For the Period from Inception (November 9, 2021) to December 31, 2021**

|                                 |                           |
|---------------------------------|---------------------------|
| <b>Operating Expenses</b>       |                           |
| General and administrative      | \$ 90,097                 |
| Depreciation                    | <u>1,127</u>              |
| <b>Total Operating Expenses</b> | <u>91,224</u>             |
| <b>Net Loss</b>                 | <u><u>\$ (91,224)</u></u> |

**HPB Lawn Care LLC**  
**d/b/a Heroes Lawn Care**  
**Statement of Members' Equity**  
**For the Period from Inception (November 9, 2021) to December 31, 2021**

|                                  |                          |
|----------------------------------|--------------------------|
| <b>Beginning Members' Equity</b> | \$ -                     |
| Retained deficit                 | (91,224)                 |
| Members' contributions           | <u>1,025,000</u>         |
| <b>Ending Members' Equity</b>    | <u><u>\$ 933,776</u></u> |

**HPB Lawn Care LLC**  
**d/b/a Heroes Lawn Care**  
**Statement of Cash Flows**  
**For the Period from Inception (November 9, 2021) to December 31, 2021**

|                                                                            |                            |
|----------------------------------------------------------------------------|----------------------------|
| <b>Cash Flows from Operating Activities</b>                                |                            |
| Net Loss                                                                   | \$ (91,224)                |
| Adjustments to reconcile net loss to net cash used by operating activities |                            |
| Depreciation expense                                                       | 1,127                      |
| Increase in operating liabilities                                          |                            |
| Accounts payable and accrued expenses                                      | <u>89,314</u>              |
| <b>Net Cash Used in Operating Activities</b>                               | (783)                      |
| <b>Cash Flows from Financing Activities</b>                                |                            |
| Members' contributions                                                     | <u>1,025,000</u>           |
| <b>Net Cash Provided by Financing Activities</b>                           | 1,025,000                  |
| <b>Net Increase in Cash</b>                                                | 1,024,217                  |
| <b>Cash, Beginning</b>                                                     | <u>-</u>                   |
| <b>Cash, Ending</b>                                                        | <u><u>\$ 1,024,217</u></u> |
| <b>Supplemental Cash Flows Information</b>                                 |                            |
| Property, plant and equipment in accounts payable                          | \$ 29,698                  |

**HPB Lawn Care LLC**  
**d/b/a Heroes Lawn Care**  
**Notes to Financial Statements**  
**December 31, 2021**

**Note 1: Nature of Operations and Summary of Significant Accounting Policies**

***Nature of Operations***

HPB Lawn Care LLC was formed on November 9, 2021 in the Commonwealth of Pennsylvania. The Company is a franchisor of independent franchisees, and grants qualified individuals the right to operate a business that offers and sells fertilization, irrigation, and pet waste removal services to residential and commercial customers under the Heroes Lawn Care trade name.

***Use of Estimates***

The preparation of the financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

***Cash***

The Company maintains cash balances at a financial institution, the balance of which may exceed the threshold for insurance provided by the Federal Deposit Insurance Corporation (FDIC). At December 31, 2021, the Company's bank balances exceeded federally insured limits by approximately \$774,000.

***Property and Equipment***

Property and equipment acquisitions are stated at cost and are depreciated over the estimated useful life of each asset using the straight-line method.

The estimated useful lives for each major depreciable classification of property and equipment are as follows:

|                                   |             |
|-----------------------------------|-------------|
| Computers, printers and hardware  | 3 years     |
| Furniture, fixtures and equipment | 10-20 years |

**HPB Lawn Care LLC**  
**d/b/a Heroes Lawn Care**  
**Notes to Financial Statements**  
**December 31, 2021**

**Note 1: Nature of Operations and Summary of Significant Accounting Policies - Continued**

***Long-lived Asset Impairment***

The Company evaluates the recoverability of the carrying value of long-lived assets whenever events or circumstances indicate the carrying amount may not be recoverable. If a long-lived asset is tested for recoverability and the undiscounted estimated future cash flows expected to result from the use and eventual disposition of the asset is less than the carrying amount of the asset, the asset cost is adjusted to fair value and an impairment loss is recognized as the amount by which the carrying amount of a long-lived asset exceeds its fair value. No asset impairment was recognized during the period ended December 31, 2021.

***Income Taxes***

The Company's members have elected to have the Company's income taxed as a partnership under provisions of the Internal Revenue Code and a similar section of the Nebraska income tax law. Therefore, taxable income or loss is reported to the individual members for inclusion in their respective tax returns and no provision for federal and state income taxes is included in these financial statements.

***Limitation of Liability***

The Company is a limited liability company, therefore no member, agent or employee of the Company shall be personally liable for the debts, obligations or liabilities of the Company, whether arising in contract, tort or otherwise, or for the acts or omissions of any other member, director, manager, agent or employee of the Company. As a limited liability company, the member's liability is limited to amounts reflected in their respective member equity accounts.

**HPB Lawn Care LLC**  
**d/b/a Heroes Lawn Care**  
**Notes to Financial Statements**  
**December 31, 2021**

**Note 2: Property and Equipment**

Property and equipment was comprised of the following at December 31, 2021:

|                                   |                         |
|-----------------------------------|-------------------------|
| Computers, printers and hardware  | \$ 4,039                |
| Furniture, fixtures and equipment | <u>25,659</u>           |
|                                   | 29,698                  |
| Less accumulated depreciation     | <u>1,127</u>            |
|                                   | <u><u>\$ 28,571</u></u> |

**Note 3: Related Party Transactions**

The Company has a parent, SVHB Marketing, LLC, a Pennsylvania limited liability company formed on May 13, 2020. All individuals performing services for the Company are employed by SVHB Marketing, LLC, and the Company recognizes an allocation of the compensation expense from the parent company. Expenses allocated to the Company from SVHB Marketing, LLC for the period ending December 31, 2021 totaled \$29,195, all of which are included within accounts payable and accrued expenses at December 31, 2021.

The Company also has several affiliates that collectively operate under the trade name of Horsepower Brands. During the course of operations, some affiliates may often pay certain costs on behalf of the Company, which are allocated to the Company and other affiliates or directly reimbursed. Costs allocated to the Company, including charges for property and equipment acquisitions, from these other affiliates for the period ending December 31, 2021 totaled \$90,418. At December 31, 2021, accounts payable and accrued expenses includes \$89,636 for amounts owed to affiliates for these charges.

**Note 4: Subsequent Events**

Subsequent events have been evaluated through February 25, 2022, which is the date the financial statements were available to be issued.

**Exhibit F**  
**to**  
**HPB Lawn Care LLC**  
**Franchise Disclosure Document**

**Sample Termination and Release Agreement**

**SAMPLE TERMINATION OF FRANCHISE AGREEMENT AND RELEASE UPON TRANSFER  
TO AN AUTHORIZED FRANCHISEE**

This Termination of Franchise Agreement and Release (the “Agreement”) is made this \_\_\_\_ day of \_\_\_\_\_, 20\_\_, by and between HPB Lawn Care LLC, a Pennsylvania limited liability company, with its principal place of business at 2525 N. 117<sup>th</sup> Avenue, Omaha, Nebraska 68164 (“Franchisor”) and \_\_\_\_\_, a \_\_\_\_\_ with its principal place of business at \_\_\_\_\_ (“Transferor”).

A. On \_\_\_\_, Transferor entered into a franchise agreement (the “Franchise Agreement”) with Franchisor for the right to operate a Heroes Lawn Care Business under Franchisor’s proprietary marks and system (the “System”) at the following approved location: Heroes Lawn Care:(the “Heroes Lawn Care Business”). Transferor has satisfied all conditions of transfer as specified in the Franchise Agreement and now desires to sell the business to \_\_\_\_\_, who has been approved by Franchisor as an authorized transferee.

B. In order to complete Transferor’s sale of the business, Transferor now desires to terminate the Franchise Agreement and all rights and obligations between the parties relating to the Franchise Agreement, and Franchisor desires to accept such termination, pursuant to the terms of this Agreement.

**AGREEMENT**

In consideration of the mutual promises and covenants contained in this Agreement, and for other good and valuable consideration, the receipt and sufficiency of which is acknowledged, and intending to be legally bound, the parties agree as follows:

1. Subject to the terms and conditions contained in this Agreement, the Franchise Agreement and all rights and obligations between Franchisor and Transferor arising from or related to the Franchise Agreement are terminated, effective as of the date of this Agreement.
2. Notwithstanding anything in this Agreement to the contrary, the parties agree that Transferor shall remain bound by all of the post-term covenants and obligations contained in the Franchise Agreement including, without limitation, those relating to Confidential Information and Non-competition.
3. Transferor represents and warrants that all of Transferor’s monetary obligations to Franchisor and its subsidiaries and affiliates have been satisfied in full as of the date of this Agreement.
4. Transferor, for itself and all persons and entities claiming by, through or under it, release, acquit and forever discharge Franchisor and its present and former officers, employees, shareholders, directors, agents, servants, representatives, affiliates, successors and assigns (the “Franchisor Releasees”) from all obligations, claims, debts, demands, covenants, contracts, promises, agreements, liabilities, costs, attorney's fees, actions or causes of action whatsoever, whether known or unknown, which Transferor, by itself, on behalf of, or in conjunction with any other person, persons, partnership or corporation, have, had or claim to have against the Franchisor Releasees arising out of or related to the offer, sale and operation of the business, and the parties’ rights or obligations under the Franchise Agreement.

5. Excluding the indemnification obligations in the Franchise Agreement, and Transferor's obligations as in Section 2 of this Agreement, Franchisor, for itself and all persons and entities claiming by, through or under it, releases, acquits and forever discharges Transferor and Transferor's employees, agents, servants, representatives, affiliates, successors and assigns (the "Transferor Releasees") from all obligations, claims, debts, demands, covenants, contracts, promises, agreements, liabilities, costs, attorney's fees, actions or causes of action whatsoever, whether known or unknown, which it, by itself, on behalf of, or in conjunction with any other person, persons, partnership or corporation, have, had or claim to have against the Transferor Releasees arising out of or related to the offer, sale and operation of the business, and the parties' rights or obligations under the Franchise Agreement. Specifically excepted from this release are any claims asserted against Franchisor or any of its present and former officers, employees, members, directors, agents, servants, representatives, affiliates, successors, or assigns (the "Indemnified Parties") by any third party, which claims arise out of or relate to the Franchise Agreement prior to the Effective Date of this Agreement. Transferor agrees to indemnify and hold the Indemnified Parties harmless from all losses, damages, liabilities, claims, costs, expenses, or judgments, including reasonable attorneys' fees incurred in connection with such claims (in the manner prescribed in the Franchise Agreement).
6. This Agreement constitutes the entire integrated agreement of the parties with respect to the subject matter contained in this Agreement and may not be subject to any modification without the written consent of the parties.
7. This Agreement shall be construed under the laws of the Commonwealth of Pennsylvania, which laws shall control in the event of any conflict of law.
8. This Agreement shall be for the benefit of and binding upon the parties and their respective representatives, successors, and assigns.
9. Each party acknowledges that the terms of this Agreement have been completely read and are fully understood and voluntarily accepted by each party, after having a reasonable opportunity to retain and confer with counsel. This Agreement is entered into after a full investigation by the parties, and the parties are not relying upon any statements or representations not embodied in this Agreement.
10. In the event that the Franchisor retains the services of legal counsel to enforce the terms of this Agreement, it shall be entitled to recover all costs and expenses, including reasonable attorney's fees, incurred in enforcing the terms of this Agreement.
11. Transferor agrees that Transferor has and had a relationship with Franchisor at its offices in the State of Nebraska and that, with the exception of Franchisor's right to seek injunctive relief in any appropriate jurisdiction, any action by or against Franchisor arising out of or relating to this Agreement shall be commenced and concluded in the Commonwealth of Pennsylvania pursuant to the mediation, arbitration, venue, and jurisdiction provisions of the Franchise Agreement.
12. This Agreement may be executed in multiple counterparts by the various parties and the failure to have the signatures of all parties on a single Agreement shall not affect the validity or enforceability of any part of this Agreement against any party who executes any counterpart of the Agreement. Executed facsimile copies of this Agreement shall be deemed to be effective as original signatures.

**I HAVE READ THE ABOVE AGREEMENT AND UNDERSTAND ITS TERMS. I WOULD NOT SIGN THIS AGREEMENT IF I DID NOT UNDERSTAND AND AGREE TO BE BOUND BY ITS TERMS.**

**HPB LAWN CARE LLC**

By: \_\_\_\_\_

***FRANCHISEE***

By: \_\_\_\_\_

**Exhibit G**  
**to**  
**HPB Lawn Care LLC**  
**Franchise Disclosure Document**  
**Operations Manual Table of Contents**

## **Heroes Lawn Care: 11/20/2023 460 Pages**

### **Section A: Introduction # Pages: 53**

#### **WELCOME LETTER**

#### **HEROES LAWN CARE MISSION STATEMENT**

#### **HISTORY OF HEROES LAWN CARE**

#### **FRANCHISE ONBOARDING PROCESS**

#### **SERVICES PROVIDED TO HEROES LAWN CARE FRANCHISEES**

- Advertising Materials & Sales Aids
- Approved Suppliers
- Corporate Website
- Sample Form Agreements
- Franchise Advisory Council
- Ongoing Training & Support
- On-Site Assistance
- Operations Manual
- Pre-Launch Training
- Protected Marketing Territory
- Use of Trademarks

#### **RESPONSIBILITIES AS A HEROES LAWN CARE FRANCHISEE**

- Responsibilities to Customers
- Responsibilities to Your Crews
- Responsibilities to Your Fellow Franchisees
- Responsibilities to the Franchisor

#### **TERRITORY INFRINGEMENT**

#### **PAYING OTHER FEES**

- Administrative Fee
- Accounting Service Fee
- 
- Attorney's Fees & Cost
  - Audit
  - Annual Conference Fee
  - Call Center & Market Pricing Setup Fee
- Call Center & Digital Sales Fee
- CRM Fee
  - Creative Media Fund Fee
  - Digital Management Fee
  - Indemnification
- Initial Training
  - Insurance Fees
  - Late Payment
- Local Brand Optimization Fee
  - National Permit Database Fee
- Neighborhood Lead Generations Fee
  - Outstanding Account Receivable Fee
  - Post-Termination or Post-Expiration Expenses
  - Royalty Fee
- Renewal Fee
  - Software Updates
  - Technology Fee

- Transfer Fee

## **Section B: Pre-Launch: # Pages 88**

### **PRE-LAUNCH CHECKLIST**

- Pre-Sale Strategy

### **ESTABLISHMENT OF BUSINESS**

- Business Structure
- Traction
- Level 10
- VTO
- Proven Process
- EOS
  - Traction
    - Level 10
    - VTO
    - Proven Process
  - EOS
    - Overview of Entity Choices
    - Org Charts
    - Naming the Entity
    - Obtaining your Employer Identification Number
    - Obtaining your Business License

### **SECURING A LOCATION**

- Site Criteria
- Market Analysis
- Gaining Site Acceptance

### **REQUIRED EQUIPMENT & SUPPLIES LIST VEHICLE SPECIFICATIONS SIGNAGE & LOGO SPECIFICATIONS**

- Business Cards
- Letterhead
- Signage Requirements
- Door Hangers
- Yard Signs

### **ACCOUNTING/BOOKKEEPING OPENING BANK ACCOUNTSCALL CENTER**

### **REAL GREEN**

### **ZEE RECRUIT**

### **RECRUIT ZEE**

### **OPERATIONS SET UP**

- WhipAround (Optional)
- GoGPS (Optional)

### **SUPPLIER ACCOUNT SET-UP**

- Lights 4 Christmas
- Shoes For Crews (Optional)
- Rentman
- Grainger
- Site-One
- OLEO
- Roofr

- **FXLuminaireOperations Software Account Set-Up**
  - Whiparound
  - GoGPS (Optional)
- **Supplier Account Set-Up**
  - SiteOne
  - Torro
  - RainBird
  - Hunter
  - Rachio
  - Grainger
  - Shoes For Crews (Optional)
    - Subcontractor Hiring/Recruiting
    - Subcontractor Insurance Requirements
    - Pre-Launch Market Research

## **LICENSING/PERMITS**

### **OFFICE SET-UP**

- Business Phone Number
- Email Set-Up
- Order Business Cards/Promo Materials/Apparel
- Utilities
- Office Furniture/Supplies

### **PROCURING REQUIRED INSURANCE MARKETING SET-UP**

- Pre-Launch Marketing
- Website Set-Up
- Pre-Launch Activities
- Google Business Profile (GMB) Page
  - Online Directories Account Set-Up
  - Organic Social Media Account Set-Up
- Paid Lead Services Account Set-Up
  - Local Search Set-Up

### **PAYING TAXES**

- Federal Taxes
- State Taxes
- Sales & Usage Tax

### **OSHA COMPLIANCE**

- OSHA Requirements
- Small Business Employers
- Contact Information

## **HEROES LAWN CARE UNIVERSITY**

### **SCHEDULE INITIAL TRAINING**

- Initial Training Outline
- On-Site Training Outline
- Alternate Training Outline
- On-Site Training Outline Post Launch

## **Section C: Human Resources: # Pages 55**

### **HELPFUL LINKS/RESOURCES**

#### **EEOC GUIDELINES FOR HIRING EMPLOYEES WAGE AND LABOR LAWS**

- Fair Labor Standards Act
- What the FLSA Requires
- FLSA Minimum Wage Poster
- Other Mandatory Labor Law Posters

#### **LAWS REGARDING HARRASSMENT**

- Sexual Harassment
- Racial and Ethnic Harassment
- Pregnancy Discrimination
- Religious Accommodation

#### **IMMIGRATION REFORM/CONTROL ACT**

#### **AMERICANS WITH DISABILITIES ACT**

#### **PROFILE OF THE IDEAL HEROES LAWN CARE CREW MEMBER JOB DESCRIPTIONS**

- Lighting Designer
- Production Manager
- Lead Installer

#### **JOB DESCRIPTIONS**

- General Manager
- Finance Manager
- Operations Manager
- Sales Manager
- Office Coordinator
- Human Resources Manager
- Sales Representative
- Senior Fertilizer Tech
- Fertilizer Tech
- Jr. Fertilizer Tech
- Senior Irrigation Tech
- Irrigation Tech
- Jr. Irrigation Tech
- Pet Waste Remover
- Client Relations Specialist
- Bookkeeper/AR Specialist

#### **RECRUITING EMPLOYEES**

- Generating Applicants
- Screening Applicants

#### **THE INTERVIEW PROCESS**

- Interview Overview
- EEOC Pre-Employment
- Do's & Don'ts
- Reference Check Procedure
- Job Offer

#### **NEW EMPLOYEE ORIENTATION & TRAINING**

- New Hire Paperwork
- Orientation Process

- Training
- Ongoing Training
- Performance Management
- Onboarding Process
- Offboarding Process

## **PAYROLL**

## **TRAINING OUTLINES**

## **UNIFORM/DRESS CODE EXPENSES**

## **Section D: Estimating & Sales Procedures: # Pages 64**

### **PREPARING FOR SALES ACTIVITIES**

- Prepare for the Customer
- HEROES Lawn Care Competitive Advantage

### **ROLE OF CSR THE SALES PLAN**

### **THE SALES PLAN**

### **BLUEPRINT FOR SUCCESS LEAD GEN PLAYBOOK**

### **CANVASING**

### **PRICING & ESTIMATES**

- Estimating Calculator

### **CANVASSING NATIONAL PERMIT DATABASE PROCESS**

- Measuring Tool

### **APPROACHING THE JOBSITE**

## **Section E: Office Procedures: # Pages 123**

### **SUGGESTED HOURS OF OPERATION**

### **CUSTOMER SERVICE PHILOSOPHY**

- Customer Service Philosophy
  - Gathering Feedback
  - Handling Customer Complaints
  -
- Hunter
- Rachio
- Rainbird
- Toro

### **REALGREEN**

- Customer Files in CRM
  - Editing Customer Files
  - Scheduling Jobs
- Adding Service Lines
- Confirming Jobs
- Routing Assistant
  - Creating Routes
  - Adjusting Scheduled Routes
- Invoice Procedures
- Accepting Payment
  - Payment Installments
- Creating an Adjustment
- Adding a Promo Discount

- Bookkeeping
- Collections

#### **INVENTORY MANAGEMENT**

- Using Approved Suppliers
- Changing Approved Suppliers
- Ordering Procedures
- Receiving Procedures
- Physical Inventory Counts

#### **OPERATIONAL AND FRANCHISE REPORTING FRANCHISE REPORTING REQUIREMENTS**

- Royalty Payments
- Required Reports
- Electronic Funds Transfer (EFT)

#### **OFFICE MAINTENANCE**

#### **VEHICLE MAINTENANCE VEHICLE WORKFLOW**

#### **JOB SITE SAFETY**

#### **SAFETY PROCEDURES**

- Safety Rules
- Accident Reporting & Investigation
- Worker's Compensation Issues
- Fire Safety
- Chemical Safety
- Safe Lifting
- Ladder Safety

### **Section F: Product Knowledge: # Pages 21**

#### **PRODUCT KNOWLEDGE**

- Fertilization
- Irrigation
- Waste Removal

#### **TURF MAINTANANCE CALANDERS**

- Region 2
- Region 3
- Region 4
- Region 5
- Region 6
- Region 7
- Region 8
- Region 10
- Region 12

#### **EQUIPMENT BASICS**

- Materials Issues

#### **SAFETY EQUIPMENT (PPE)**

### **Section G: Marketing: # Pages 27**

#### **ESTABLISH & DEVELOP A MARKETIN PLAN**

- 14/30/60/90/120

#### **INSIDER BRANDFOLDER**

**MARKETING WITHIN YOUR TERRITORY**

- Home Shows
- Direct Mail
- Door Hangers
- Print
- Building Referral Relationships

**LEAD GENERATION**

- Paid Leads
- Local Search Leads
- Angi's Leads

**SOCIAL MEDIA****PUBLIC RELATIONS/COMMUNITY INVOLVEMENT REQUIRED ADVERTISING EXPENSES**

- Initial Launch Advertising Plan
- Local Marketing Requirement

**OBTAINING ADVERTISING APPROVAL****APPENDIX: # Pages 12**

- Equipment and Troubleshooting
- Forms and Samples
- Accident-Incident Reporting Form
- Site Acceptance Form
- Change of Supplier Request Form
- Employee Warning Sample
- Interview Report Sample
- Drug testing Consent Sample
- Employee Corrective Action Sample
- Employee Emergency Contact Sample
- Employee Status Change Sample
- Performance Review Sample

**Exhibit H**  
**to**  
**HPB Lawn Care LLC**  
**Franchise Disclosure Document**  
**Confidentiality and Non-Disclosure Agreement**

**CONFIDENTIALITY AND NONDISCLOSURE AGREEMENT**

I \_\_\_\_\_, in consideration of the approval by HPB Lawn Care LLC (“Franchisor”) to review certain confidential information including, without limitation, certain price lists, manuals and/or other information relating to the operation of a Heroes Lawn Care franchise (“Confidential Information”) before completing my contemplated purchase of such franchise, hereby agree to maintain the confidentiality of all such Confidential Information in recognition that such information is confidential and is divulged only to Heroes Lawn Care franchisees. If I am unable to consummate the contemplated purchase of the Heroes Lawn Care franchise or to otherwise become a Heroes Lawn Care franchisee, I shall not disclose any of this information to any other person. I further represent and warrant that I shall not use such information in any other capacity except as an authorized Heroes Lawn Care franchisee. I hereby acknowledge that I shall not reproduce any of the Confidential Information being entrusted to me today, nor shall I make any oral or written notes regarding any of the information contained therein.

I acknowledge and agree that disclosure or unauthorized use of any of the Confidential Information presented to me is likely to cause Franchisor or an affiliate of Franchisor immediate and irreparable harm, which is not compensable in money damages. I hereby consent, in the event of my unauthorized use or disclosure of such Confidential Information, to the entry of injunctive relief in favor of Franchisor or an affiliate of Franchisor, including temporary restraining orders and preliminary injunctions, without the requirement of bond, under the usual equity rules.

**I HAVE READ THE ABOVE CONFIDENTIALITY AGREEMENT AND UNDERSTAND ITS TERMS. I WOULD NOT SIGN THIS AGREEMENT IF I DID NOT UNDERSTAND IT AND AGREE TO BE BOUND BY ITS TERMS.**

Dated: \_\_\_\_\_

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Printed Name

**Exhibit I**  
**to**  
**HPB Lawn Care LLC**  
**Franchise Disclosure Document**

**LIST OF CURRENT FRANCHISED LOCATIONS OF THE ISSUANCE DATE**

The names of all current operational franchisees and telephone number of each of their locations as of the date of this Disclosure Document.

| <b>Name</b>                            | <b>Address</b>                                                | <b>Location</b>      | <b>Territories</b> | <b>Phone</b> |
|----------------------------------------|---------------------------------------------------------------|----------------------|--------------------|--------------|
| Taylor Olberding and Mike Marlow       | 17705 Storage Rd Ste 200,<br>Omaha NE 68136                   | Omaha, NE            | 4                  | 402-704-3455 |
| Taylor Olberding and Mike Marlow       | 17705 Storage Rd Ste 200,<br>Omaha, NE 68136                  | Lincoln, NE          | 1                  | 402-704-3455 |
| Rob & Laura Betzold                    | 122 Rose Lane #601,<br>Frisco, TX 75036                       | Frisco, TX           | 4                  | 972-346-5206 |
| Wade Burgess                           | 15210 Fitzhugh Rd Unit #1900,<br>Austin, TX 78736             | Austin, TX           | 4                  | 512-831-6596 |
| Burgess Home Services LLC              | 2535 FM 685 Ste 650,<br>Hutto, TX 78634                       | Hutto, TX            | 3                  | 512-893-6537 |
| Zac Lowder                             | 5523 FM 1488, Ste D,<br>Magnolia, TX 77354                    | The Woodlands,<br>TX | 3                  | 832-220-8100 |
| Leann Wilson                           | 1965 Post Rd Ste 307,<br>New Braunfels, TX 78130              | New Braunfels,<br>TX | 4                  | 830-339-2772 |
| Sudheer Mantena & Venkat Chiluvuri     | 2354 Pendley Rd. Ste B,<br>Cumming, GA 30041                  | Alpharetta, GA       | 4                  | 470-648-1122 |
| Michael Kelly                          | 1435 FM 1463, Unit B13,<br>Katy, TX 77494                     | Katy, TX             | 3                  | 281-670-0969 |
| Jared Lane                             | 10651 Kaw Dr. Unit 400-500,<br>Edwardsville, KS 66111         | Shawnee, KS          | 3                  | 913-386-4950 |
| Scott Covert                           | 2804 Exchange St.,<br>Wylie, TX 75098                         | Murphy, TX           | 5                  | 214-278-4797 |
| John Ortman                            | 1947 E Continental Blvd,<br>Southlake, TX 76092               | Southlake, TX        | 3                  | 817-888-8434 |
| Janna Wyatt                            | 3668A Central Pike,<br>Hermitage TN 37076                     | Nashville, TN        | 3                  | 615-486-3107 |
| Sook Huh                               | 231 Herbert Ave Building 2 -<br>Space E,<br>Closter, NJ 07624 | Closter, NJ          | 2                  | 201-357-0907 |
| Paul Gallagher                         | 51458 Schoenherr Rd,<br>Shelby Township, MI 48315             | Detroit, MI          | 5                  | 586-894-8022 |
| Christopher Enright                    | 6505 S 41st W Ave,<br>Tulsa, OK 74132                         | Tulsa, OK            | 4                  | 918-957-3516 |
| Mary Helen Threlkeld & Charles O'Leary | 22057 County Rd 143,<br>Alvin, TX 77511                       | Alvin, TX            | 4                  | 832-536-8350 |

|                   |                                                                 |                     |   |              |
|-------------------|-----------------------------------------------------------------|---------------------|---|--------------|
| Jon Berton        | 6218 53rd Ave S, Unit 4H,<br>Fargo, ND 58104                    | Fargo, ND           | 1 | 701-707-9793 |
| Sean Anderson     | 4008 Williamson Rd. #302,<br>Crowley, TX 76036                  | Fort Worth, TX      | 3 | 817-484-0026 |
| Justin Pintauro   | 1700 Industrial Center Circle, Ste<br>B,<br>Charlotte, NC 28213 | Charlotte, NC       | 3 | 704-856-3114 |
| Marie Desir       | 401 Baker Grove Rd NW, Ste<br>400,<br>Acworth, GA 30101         | Acworth, GA         | 3 | 678-884-7764 |
| Michael Nichols   | 7502 South Potamac St. Unit E05,<br>Englewood, CO 80112         | Englewood,<br>CO    | 3 | 720-381-3810 |
| Daniel Kelly      | 420 Brandam Lane #103,<br>Charleston, SC 29492                  | Charleston, SC      | 4 | 843-972-3132 |
| Christopher Stone | 5783 Mining Terrace #7,<br>Jacksonville, FL 32257               | Jacksonville,<br>FL | 4 | 904-206-8061 |

**LIST OF FRANCHISES WHO HAVE SIGNED FRANCHISE AGREEMENTS BUT ARE NOT  
OPEN AS OF THE ISSUANCE DATE**

| Name                            | Location         | Territories | Email                                                              |
|---------------------------------|------------------|-------------|--------------------------------------------------------------------|
| Shubham Sethi                   | Austin, TX       | 3           | shubhamrsethi@gmail.com                                            |
| David & Jennifer<br>Braithwaite | Phoenix, AZ      | 4           | DBraithwaite@heroeslawncare.com<br>JBraithwaite@heroeslawncare.com |
| Chad & Nichole<br>Bobe          | Newburg, IN      | 2           | CBobe@heroeslawncare.com<br>NBobe@heroeslawncare.com               |
| Aaron & Emily Fox               | Cleveland, OH    | 5           | AFox@heroeslawncare.com<br>EFox@heroeslawncare.com                 |
| Benjamin Pease                  | Cedar Rapids, IA | 2           | BPease@heroeslawncare.com                                          |
| Bryan & Andria<br>Gebhard       | Marion, IA       | 4           | BGebhard@heroeslawncare.com<br>AGebhard@heroeslawncare.com         |

**LIST OF FORMER FRANCHISES AS OF THE ISSUANCE DATE**

If you buy this **franchise**, your contact information may be disclosed to other buyers when you leave the franchise system.

The name, location, and last known telephone number of every franchisee who has had an outlet terminated, cancelled, **not** renewed, or otherwise voluntarily or involuntarily ceased to do business during the most recently completed fiscal year or **as of the date of this** Disclosure Document:

| Name                         | Location      | Territories<br>Terminated | Phone        | Status            |
|------------------------------|---------------|---------------------------|--------------|-------------------|
| Brad & Fernanda<br>Buinicky  | Niceville, FL | 3                         | 850-659-3555 | Ceased Operations |
| Michael & Rachel<br>Bartlemy | Austin, TX    | 3                         | 518-860-9428 | Ceased Operations |

|                                |                 |   |              |                   |
|--------------------------------|-----------------|---|--------------|-------------------|
| Stephen Moore & Tatiana Dillon | Austin, TX      | 3 | 903-452-0375 | Termination       |
| Richard Lewis                  | Houston, TX     | 3 | 832-604-9500 | Termination       |
| Jacob Langner                  | Denver, CO      | 3 | 707-880-5826 | Termination       |
| Jeffrey Smith                  | Plain City, OH  | 3 | 440-781-8602 | Termination       |
| Jennifer Colby & Chance Oliver | Dallas, TX      | 3 | 469-592-6788 | Termination       |
| Aaron Strassman                | Boca Raton, FL  | 3 | 561-325-7469 | Termination       |
| Todd Lawrence                  | Nashville, TN   | 3 | 615-440-8091 | Ceased Operations |
| Jason Mitchell                 | Nashville, TN   | 3 | 310-720-0155 | Termination       |
| Jeffery & John Evans           | Miami, FL       | 3 | 305-985-5797 | Termination       |
| Keith Melton                   | Wake County, NC | 3 | 202-617-5756 | Termination       |
| Jordan McClellan               | Livonia, MI     | 3 | 734-315-0911 | Termination       |

**Exhibit J**  
**to**  
**HPB Lawn Care LLC**  
**Franchise Disclosure Document**

**Franchisee Questionnaire/Compliance Certification**

## HPB LAWN CARE LLC

### **FRANCHISEE AFFIRMATIONS AND ACKNOWLEDGEMENTS QUESTIONNAIRE**

As you know, HPB Lawn Care LLC (“we”, “us”, “Heroes” or “Franchisor”), and you are preparing to enter into a Franchise Agreement for the operation of a Heroes Lawn Care franchise (a “Franchised Business”). The purposes of this Questionnaire are to: (i) fact find for internal purposes; (ii) confirm you are making an informed investment decision; (iii) determine whether any statements or promises were made to you that we have not authorized or that may be untrue, inaccurate, or misleading. Please review each of the following questions carefully and provide honest and complete responses to each question. **You cannot sign or date this Questionnaire the same day as the Receipt for the Franchise Disclosure Document, but you must sign and date it the same day you sign the Franchise Agreement and pay your franchise fee.**

1. Have you received and personally reviewed the Franchise Agreement and each exhibit or schedule attached to the Franchise Agreement you intend to enter into with us?

Yes/No: \_\_\_\_\_

2. Do you understand that this Questionnaire pertains and relates to each and every Franchise Agreement you intend to enter into with us?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

3. Have you received and personally reviewed the Franchise Disclosure Document we provided?

Yes/No: \_\_\_\_\_

4. Did you sign a receipt for the Disclosure Document indicating the date you received it?

Yes/No: \_\_\_\_\_

5. Did you read and do you understand the information contained in the Disclosure Document?

Yes/No: \_\_\_\_\_

If “No,” what parts of the Disclosure Document do you not understand?

---

---

---

6. Did you read and do you understand the Franchise Agreement and your obligations under the Franchise Agreement?

Yes/No: \_\_\_\_\_

If “No,” what parts of the Franchise Agreement do you not understand?

---

---

---

7. Have you reviewed the Disclosure Document and Franchise Agreement with a lawyer, accountant or other professional advisor and discussed the benefits and risks of operating a Franchised Business with these professional advisor(s)?

Yes/No: \_\_\_\_\_

8. Do you understand the success or failure of your Franchised Business will depend in large part upon your skills, abilities and efforts and those of the persons you employ, as well as many factors beyond your control such as weather, competition, interest rates, the economy, inflation, labor and supply costs, lease terms and the marketplace?

Yes/No: \_\_\_\_\_

If “No,” what parts of this do you not understand?

---

---

---

9. Do you understand that the territory protection you are granted under the Franchise Agreement is limited and that we have reserved certain rights to engage in certain activities in your Protected Territory under the Franchise Agreement?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

10. Do you understand we and our affiliates retain the exclusive unrestricted right to engage, directly or through others, in the providing of services under the our mark or other marks, at any location outside your Protected Territory, regardless of how close these activities are to your Protected Territory?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

11. Do you understand that the Franchisor first began offering franchises in 2022 and that the Heroes franchise system is a newly launched franchise system with limited operating history?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

12. Do you understand all disputes or claims you may have arising out of or relating to the Franchise Agreement must be mediated and arbitrated in Bucks County, Pennsylvania?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

13. Do you understand the Franchise Agreement limits the amount and type of damages you can recover, and that you are not entitled to any punitive, consequential or other special damages?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

14. Do you understand the sole entity or person against whom you may bring a claim under the Franchise Agreement is HPB Lawn Care LLC?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

15. Do you understand all persons whose names appear on the Franchise Agreement must successfully complete the appropriate initial training program(s) before we will allow the Franchised Business to open or consent to a transfer of that Franchised Business?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

16. Do you understand that we require you to successfully complete certain initial training program(s) and if you do not successfully complete the applicable training program(s) to our satisfaction, we may terminate your Franchise Agreement?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

17. Do you understand we do not have to sell you a franchise or additional franchises or consent to your purchase of existing franchises?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

18. Do you understand that we will send written notices, as required by your Franchise Agreement, to either your Franchised Business or home address until you designate a different address by sending written notice to us?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

19. Do you understand that we will not approve your purchase of a Franchised Business, or we may immediately terminate your Franchise Agreement, if we are prohibited from doing business with you under any anti-terrorism law enacted by the United States Government?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

20. Is it true that no broker, employee or other person speaking on our behalf made any statement or promise regarding the costs involved in operating a Franchised Business that is not contained in the Disclosure Document or that is contrary to, or different from, the information contained in the Disclosure Document?

Yes/No: \_\_\_\_\_

If “No,” please describe the nature of the statements and by whom they were made by?

---

---

---

21. Is it true that no broker, employee or other person speaking on our behalf made any statement or promise regarding the actual, average or projected profits or earnings, the likelihood of success, the amount of money you may earn, or the total amount of revenue a Franchised Business will generate, that is not contained in the Disclosure Document or that is contrary to, or different from, the information contained in the Disclosure Document?

Yes/No: \_\_\_\_\_

If “No,” please describe the nature of the statements and by whom they were made by?

---

---

---

22. Is it true that no broker, employee or other person speaking on our behalf made any statement or promise or agreement, other than those matters addressed in your Franchise Agreement concerning advertising, marketing, media support, marketing penetration, training, support service or assistance that is contrary to, or different from, the information contained in the Disclosure Document?

Yes/No: \_\_\_\_\_

If “No,” please describe the nature of the statements and by whom they were made by?

---

---

---

23. Is it true that no broker, employee or other person providing services to you on our behalf has solicited or accepted any loan, gratuity, bribe, gift or any other payment in money, property or services from you in connection with a Franchised Business purchase with exception of those payments or loans provided in the Disclosure Document?

Yes/No: \_\_\_\_\_

If “No,” please describe the nature of the statements and by whom they were made by?

---

---

---

24. Do you understand that the Item 19 financial performance disclosure contained in Item 19 of the Disclosure Document is not a representation of what you can expect to achieve in connection with the operation of a Franchised Business?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

25. Do you understand that you will control and are entirely responsible for all employment related matters in connection with the operation of your Franchised Business and that we are not responsible for, and do not control, directly or indirectly, your employment practices or your employees?

Yes/No: \_\_\_\_\_

If “No,” what part of this do you not understand?

---

---

---

26. Did you receive the Franchise Disclosure Document at least fourteen (14) days before you completed and signed this Questionnaire?

Yes/No: \_\_\_\_\_

27. Did you receive the Franchise Agreement at least seven (7) days before you completed and signed this Questionnaire?

Yes/No: \_\_\_\_\_

**If any Illinois, Indiana, Michigan, Minnesota, North Dakota, Rhode Island, South Dakota, Virginia or Wisconsin franchisee completes this Questionnaire, it is adjusted or determined to be against the public policy of Illinois, Indiana, Michigan, Minnesota, North Dakota, Rhode Island, South Dakota, Virginia or Wisconsin, such Questionnaire will be considered void and unenforceable, and HPB Lawn Care LLC will disregard and will not rely on this Questionnaire as a disclaimer, release, or otherwise defense, in any claim made pursuant to or under the relevant state anti-fraud or anti-waiver statutes, rules, regulations, or similar applicable laws.**

**YOU UNDERSTAND THAT YOUR ANSWERS ARE IMPORTANT TO US AND THAT WE WILL RELY ON THEM. BY SIGNING THIS QUESTIONNAIRE, YOU ARE REPRESENTING THAT YOU HAVE CONSIDERED EACH QUESTION CAREFULLY AND RESPONDED TRUTHFULLY TO THE ABOVE QUESTIONS.**

\_\_\_\_\_  
Franchisee, individually

Dated: \_\_\_\_\_

**Exhibit K**  
**to**  
**HPB Lawn Care LLC**  
**Franchise Disclosure Document**

**STATE EFFECTIVE DATES**

The following states have franchise laws that require that the Franchise Disclosure Document be registered or filed with the states, or be exempt from registration: California, Florida, Hawaii, Illinois, Indiana, Kentucky, Maryland, Michigan, Minnesota, Nebraska, New York, North Dakota, Rhode Island, South Dakota, Texas, Utah, Virginia, Washington, and Wisconsin.

This document is effective and may be used in the following states, where the document is filed, registered, or exempt from registration, as of the Effective Date stated below:

| STATE        | STATUS               |
|--------------|----------------------|
| CALIFORNIA   | Not Registered       |
| FLORIDA      | Pending Registration |
| HAWAII       | Not Registered       |
| ILLINOIS     | Pending Registration |
| INDIANA      | Pending Registration |
| KENTUCKY     | Exempt               |
| MARYLAND     | Not Registered       |
| MICHIGAN     | Pending Registration |
| MINNESOTA    | Pending Registration |
| NEBRASKA     | Exempt               |
| NEW YORK     | Not Registered       |
| NORTH DAKOTA | Pending Registration |
| RHODE ISLAND | Pending Registration |
| SOUTH DAKOTA | Pending Registration |
| TEXAS        | Exempt               |
| UTAH         | Exempt               |
| VIRGINIA     | Pending Registration |
| WASHINGTON   | Not Registered       |
| WISCONSIN    | Registered           |

Other states may require registration, filing, or exemption of a franchise under other laws, such as those that regulate the offer and sale of business opportunities or seller-assisted marketing plans.

**Exhibit L**  
**to**  
**HPB Lawn Care LLC**  
**Franchise Disclosure Document**

**Receipts**

## RECEIPTS (OUR COPY)

This disclosure document summarizes certain provisions of the Franchise Agreement and other information in plain language. Read this disclosure document and all agreements carefully.

If HPB Lawn Care LLC offers you a franchise it must provide this disclosure document to you 14 calendar-days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale.

If HPB Lawn Care LLC does not deliver this disclosure document on time or if it contains a false or misleading statement, or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580, and the state administrator identified in Exhibit A of this Franchise Disclosure Document. A list of franchisor's agents registered to receive service of process is listed as Exhibit A to this Franchise Disclosure Document.

Issue date: April 23, 2024.

I have received a Franchise Disclosure Document with an issue date of April 23, 2024, which included the following Exhibits:

A – List of State Administrators and Agents for Service of Process

B – Franchise Agreement

C – Multi-Unit Addendum

D – State Specific Addenda

E – Financial Statements

F – Sample Termination and Release Agreement

G – Operations Manual Table of Contents

H – Confidentiality and Non-Disclosure Agreement

I – List of Franchisees and Franchisees That Have Left the System in the Past Fiscal Year

J – Franchisee Questionnaire/Compliance Certification

K – State Effective Dates Page

L -Receipt

The franchise seller(s) for this offering is/are as follows: Josh Skolnick, 2525 N. 117<sup>th</sup> Avenue, Omaha, Nebraska 68164; Zachery Beutler, 2525 N. 117<sup>th</sup> Avenue, Omaha, Nebraska 68164; SVHB Marketing LLC d/b/a Horsepower Brands, 2525 N. 117<sup>th</sup> Avenue, Omaha, Nebraska 68164.

If a Business Entity:

If an Individual:

By: \_\_\_\_\_ Name: \_\_\_\_\_

Name: \_\_\_\_\_ Title: \_\_\_\_\_

Date: \_\_\_\_\_ Nam of Entity: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

## RECEIPTS (KEEP THIS COPY)

This disclosure document summarizes certain provisions of the Franchise Agreement and other information in plain language. Read this disclosure document and all agreements carefully.

If HPB Lawn Care LLC offers you a franchise it must provide this disclosure document to you 14 calendar-days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale.

HPB Lawn Care LLC does not deliver this disclosure document on time or if it contains a false or misleading statement, or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580 and the state administrator identified in Exhibit A of this Franchise Disclosure Document. A list of franchisor's agents registered to receive service of process is listed as Exhibit A to this Franchise Disclosure Document.

Issue date: April 23, 2024.

I have received a Franchise Disclosure Document with an issue date of April 23, 2024, which included the following Exhibits:

A – List of State Administrators and Agents for Service of Process

G – Operations Manual Table of Contents

B – Franchise Agreement

H – Confidentiality and Non-Disclosure Agreement

C – Multi-Unit Addendum

I – List of Franchisees and Franchisees That Have Left the System in the Past Fiscal Year

D – State Specific Addenda

J – Franchisee Questionnaire/Compliance Certification

E – Financial Statements

F – Sample Termination and Release Agreement

K – State Effective Dates Page

L -Receipt

The franchise seller(s) for this offering is/are as follows: Josh Skolnick, 2525 N. 117<sup>th</sup> Avenue, Omaha, Nebraska 68164; Zachery Beutler, 2525 N. 117<sup>th</sup> Avenue, Omaha, Nebraska 68164; SVHB Marketing LLC d/b/a Horsepower Brands, 2525 N. 117<sup>th</sup> Avenue, Omaha, Nebraska 68164.

If a Business Entity:

If an Individual:

By: \_\_\_\_\_ Name: \_\_\_\_\_

Name: \_\_\_\_\_ Title: \_\_\_\_\_

Date: \_\_\_\_\_ Nam of Entity: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_