FRANCHISE DISCLOSURE DOCUMENT



EmeraldPro Franchising, Inc. dba Paint EZ

A Utah Corporation 258 W. Center Street, Suite #252 Orem, UT 84057 Phone: 833-Paint-EZ

Email: info@paintEZ.com www.paintEZfranchise.com

We are EmeraldPro Franchising, Inc. dba Paint EZ, a Utah corporation. We offer franchises to qualified individuals and entities to own and operate a PaintEZ® franchise under our trademarks, trade name, program, and system under the name "PaintEZ®." Our franchisees offer quality painting services to the public under the trademarks, programs, and systems (the "Method of Operation").

The total investment necessary to begin operation of a single PaintEZ® franchise is \$94,700 to \$189,200. This includes \$70,500 that must be paid to us or an affiliate.

If you enter into an area developer agreement, you will be required to pay an upfront development fee based on the number of units to be developed. The total investment necessary to begin operation of 2 - 3 PaintEZ® franchises is \$160,200 - \$396,000. This includes \$131,000 - \$181,500 that must be paid to us or an affiliate.

This disclosure document summarizes certain provisions of your franchise agreement and other information in plain English. Read this disclosure document and all accompanying agreements carefully. You must receive this disclosure document at least 14 calendar-days before you sign a binding agreement with, or make any payment to, the franchisor or an affiliate in connection with the proposed franchise sale. **Note, however, that no governmental agency has verified the information contained in this document.**

You may wish to receive your disclosure document in another format that is more convenient for you. To discuss the availability of disclosures in different formats, contact Jay D Mason at 258 W. Center Street, Suite #252, Orem, UT 84057, (833) PAINT-EZ, or info@paintEZ.com.

The terms of your contract will govern your franchise relationship. Don't rely on the disclosure document alone to understand your contract. Read all your contract carefully. Show your contract and this disclosure document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this disclosure document can help you make up your mind. More information on franchising, such as "A Consumer's Guide to Buying a Franchise," which can help you understand how to use this disclosure document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, D.C. 20580. You can also visit the FTC's home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

ISSUANCE DATE: April 29, 2025 (as amended August 19, 2025)

HOW TO USE THIS FRANCHISE DISCLOSURE DOCUMENT

Here are some questions you may be asking about purchasing a franchise and tips on how to find more information:

QUESTION	WHERE TO FIND INFORMATION
How much can I earn?	Item 19 may give you information about outlet sales, costs, profits, and losses. You should also try to obtain this information from others, like current and former franchisees. You can find their names and contact information on Item 20 or Exhibit D.
How much will I need to invest?	Items 5 and 6 list fees you will be paying to the franchisor or at the franchisor's direction. Item 7 lists the initial investment to open. Item 8 describes the suppliers you must use.
Does the franchisor have the financial ability to provide support to my business?	Item 21 or Exhibit C includes financial statements. Review these statements carefully.
Is the franchise system stable, growing, or shrinking?	Item 20 summarizes the recent history of the number of company-owned and franchised outlets.
Will my business be the only PaintEZ® business in my area?	Item 12 and the "territory" provisions in the franchise agreement describe whether the franchisor and other franchisees can compete with you.
Does the franchisor have a troubled legal history?	Items 3 and 4 tell you whether the franchisor or its management have been involved in material litigation or bankruptcy proceedings.
What's it like to be a PaintEZ® franchisee?	Item 20 or Exhibit D lists current and former franchisees. You can contact them to ask about their experiences.
What else should I know?	These questions are only a few things you should look for. Review all 23 Items and all Exhibits in this disclosure document to better understand this franchise opportunity. See the Table of Contents.

WHAT YOU NEED TO KNOW ABOUT FRANCHISING GENERALLY

<u>Continuing responsibility to pay fees</u>. You may have to pay royalties and other fees, even if you are losing money.

<u>Business model can change</u>. The Franchise Agreement may allow the franchisor to change its manuals and business model without your consent. These changes may require you to make additional investments in your franchise business or may harm your franchise business.

<u>Supplier Restrictions</u>. You may have to buy or lease items from the franchisor or a limited group of suppliers the franchisor designates. These items may be more expensive than similar items you could buy on your own.

<u>Operating Restrictions</u>. The Franchise Agreement may prohibit you from operating a similar business during the term of the franchise. There are usually other restrictions. Some examples may include controlling your location, your access to customers, what you sell, how you market, and your hours of operation.

<u>Competition from Franchisor</u>. Even if the franchise agreement grants you a territory, the franchisor may have the right to compete with you in your territory.

Renewal. Your Franchise Agreement may not permit you to renew. Even if it does, you may have to sign a new agreement with different terms and conditions in order to continue to operate your franchise business.

<u>When Your Franchise Ends</u>. The Franchise Agreement may prohibit you from operating a similar business after your franchise ends, even if you still have obligations to your landlord or other creditors.

SOME STATES REQUIRE REGISTRATION

Your state may have a franchise law, or other law, that requires franchisors to register before offering or selling franchises in the state. Registration does not mean that the state recommends the franchise or has verified the information in this document. To find out if your state has a registration requirement, or to contact your state, use the agency information in Exhibit F.

Your state also may have laws that require special disclosures or amendments to be made to your franchise agreement. If so, you should check the State Specific Addenda. See the Table of Contents for the location of the State Specific Addenda.

SPECIAL RISKS TO CONSIDER ABOUT THIS FRANCHISE

Certain states require that the following risk(s) be highlighted:

- Out-of-State Dispute Resolution. This franchise agreement requires you to resolve disputes with the franchisor by mediation, arbitration, and/or litigation only in Utah. Out-of-state mediation, arbitration, or litigation may force you to accept a less favorable settlement for disputes. It may also cost more to mediate, arbitrate, or litigate with the franchisor in Utah than in your own state.
- 2. <u>Financial Condition.</u> The franchisor's financial condition, as reflected in its financial statements (see Item 21), calls into question the franchisor's financial ability to provide services and support to you.
- 3. <u>Supplier Control</u>. You must purchase all or nearly all of the inventory or supplies that are necessary to operate your business from the franchisor, its affiliates, or suppliers that the franchisor designates, at prices the franchisor or they set. These prices may be higher than prices you could obtain elsewhere for the same or similar goods. This may reduce the anticipated profit of your franchise business.
- 4. **Spousal Liability**. Your spouse must sign a document that makes your spouse liable for all financial obligations under the franchise agreement even though your spouse has no ownership interest in the franchise. This guarantee will place both your and your spouse's marital and personal assets, perhaps including your house, at risk if your franchise fails.

Certain states may require other risks to be highlighted. Check the "State Specific Addenda" (if any) to see whether your state requires other risks to be highlighted.

MICHIGAN STATE COVER PAGE

The state of Michigan prohibits certain unfair provisions that are sometimes in franchise documents. If any of the following provisions are in these documents, the provisions are void and cannot be enforced against you.

- (a) A prohibition on the right of a franchisee to join an association of franchisees.
- (b) A requirement that a franchisee assent to a release, assignment, novation, waiver, or estoppel which deprives a franchisee of rights and protections provided in the Act. This shall not preclude a franchisee, after entering into a franchise agreement, from settling any and all claims.
- (c) A provision that permits a franchisor to terminate a franchise prior to the expiration of its term except for good cause. Good cause shall include the failure of the franchisee to comply with any lawful provision of the franchise agreement and to cure such failure after being given written notice thereof and a reasonable opportunity, which in no event need be more than 30 days, to cure such failure.
- (d) A provision that permits a franchisor to refuse to renew a franchise without fairly compensating the franchisee by repurchase or other means for the fair market value at the time of expiration of the franchisee's inventory, supplies, equipment, fixtures, and furnishings. Personalized materials which have no value to the franchisor and inventory, supplies, equipment, fixtures, and furnishings not reasonably required in the conduct of the franchise business are not subject to compensation. This subsection applies only if: (i) The term of the franchise is less than 5 years and (ii) the franchisee is prohibited by the franchise or other agreement from continuing to conduct substantially the same business under another trademark, service mark, trade name, logotype, advertising, or other commercial symbol in the same area subsequent to the expiration of the franchise or the franchisee does not receive at least 6 months advance notice of franchisor's intent not to renew the franchise.
- (e) A provision that permits the franchisor to refuse to renew a franchise on terms generally available to other franchisees of the same class or type under similar circumstances. This section does not require a renewal provision.
- (f) A provision requiring that arbitration or litigation be conducted outside this state. This shall not preclude the franchisee from entering into an agreement, at the time of arbitration, to conduct arbitration at a location outside this state.
- (g) A provision which permits a franchisor to refuse to permit a transfer of ownership of a franchise, except for good cause. This subdivision does not prevent a franchisor from exercising a right of first refusal to purchase the franchise. Good cause shall include, but is not limited to:
 - (i) The failure of the proposed transferee to meet the franchisor's then current reasonable qualifications or standards.
 - (ii) The fact that the proposed transferee is a competitor of the franchisor or subfranchisor.
 - (iii) The unwillingness of the proposed transferee to agree in writing to comply with all lawful obligations.
 - (iv) The failure of the franchisee or proposed transferee to pay any sums owing to the franchisor or to cure any default in the franchise agreement existing at the time of the proposed transfer.
- (h) A provision that requires the franchisee to resell to the franchisor items that are not uniquely identified with the franchisor. This subdivision does not prohibit a provision that grants to a franchisor a right of first refusal to purchase the assets of a franchise on the same terms and conditions as a bona fide third party willing and able to purchase those assets, nor does this subdivision prohibit a provision that grants the franchisor the right to acquire the assets of a franchise for the market or appraised value of such assets if the franchisee has breached the lawful provisions of the franchise agreement and has failed to cure the breach in the manner provided in subdivision (c).
- (i) A provision which permits the franchisor to directly or indirectly convey, assign, or otherwise transfer

its obligations to fulfill contractual obligations to the franchisee unless provision has been made for providing the required contractual services.

THE FACT THAT THERE IS A NOTICE OF THIS OFFERING ON FILE WITH THE ATTORNEY GENERAL DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION, OR ENDORSEMENT BY THE ATTORNEY GENERAL.

Any questions regarding this notice should be directed to the State of Michigan Consumer Protection Division, Attn: Franchise Bureau at 525 West Ottawa Street, G. Mennen Williams Building, 6th Floor, Lansing, MI 48933, or by telephone at (517) 373-7117.

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ITEM 1 THE FRANCHISOR, AND ANY PARENTS, PREDECESSORS, AND AFFILIATES

The Franchisor

The name of the franchisor is EmeraldPro Franchising, Inc. dba Paint EZ. In this disclosure document EmeraldPro Franchising, Inc. dba Paint EZ is referred to as "we," "us," "our," or "PaintEZ®"; "you" or "yours" means the person or persons, individually and collectively, who buys the franchise from us and includes the owners of a franchise that is a corporation, partnership or other entity. If you are a corporation, partnership or other entity, your owners, and their spouses, must sign an agreement that all provisions of the franchise agreement also will apply to your owners as they must personally guarantee and be personally bound by your obligations under the franchise agreement.

Our company is a corporation and was first incorporated in Utah in 2017 under the name EmeraldPro Franchising, Inc. Previously we sold franchises under the EmeraldPro Painting® trademark. The PaintEZ® mark was first introduced to the market in 2021 and all of our franchisees moving forward will use this mark. Our current principal office address is 258 W. Center Street, Suite #252, Orem, UT 84057. Our telephone number is (833) PAINT-EZ. Our fiscal year ends on December 31.

We license our franchisees in specified territories to own and to operate franchises under the name "PaintEZ®." We authorize our franchisees to promote, advertise, and sell quality residential and commercial painting packages and services to the public and to use our Method of Operation and our marks in the operations of the franchisee's business. You may purchase a single location, or you may enter into an area development agreement with us for the development of multiple franchise units (see Exhibit "H"). If you enter into an area development agreement with us, the size of the development territory, the number of units to be developed and the development schedule are negotiable. You will be required to sign our then-current franchise agreement for each unit as developed, which terms may differ from the current franchise agreement included with this FDD. Unless specifically stated otherwise, the disclosures for an area development are the same as for a single unit.

We do not do business under any names other than EmeraldPro Franchising, Inc. and PaintEZ®. We are in the business of franchising PaintEZ® businesses. We do not operate a business of the type to be operated by you and we do not have any other business activities other than franchising. We may attempt to negotiate group discount rates for the benefit of our franchisees for wholesale paint and related products, supplies, and equipment.

Our registered agents for service of process are outlined in Exhibit E to this Disclosure Document.

As of the date of this disclosure document, we have not offered for sale or sold franchises in any other line of business. We did not begin offering or selling franchises in this business until August 2016.

Affiliates

Our affiliate, EZ Accounting Pros LLC, formed in the State of Utah, is a designated supplier and currently provides required accounting services to franchisees. It has been in operation since May 4, 2021, and has been one of our suppliers since our inception. It does not franchise this business, nor does it operate a business of the type to be operated by you.

There are no other parents, predecessors, or affiliates that are required to be disclosed in this Item.

General Description of Market and Competition

The general market for commercial and residential painting services is well established throughout the United States and you will be required to compete for potential customers in your territory. No studies or surveys have been done to determine a need for these products within your territory. In some states, exterior painting may be seasonal because of poor weather conditions. The principal sources of direct competition for your franchise are similar businesses, some of which are part of other existing franchise chains, that provide commercial or residential painting sales and application services. You may also encounter competition from other PaintEZ® or EmeraldPro Painting® franchises operated by us or other franchisees outside your territory.

We, and affiliate companies, retain the right to own or operate additional PaintEZ® offices and franchises.

Laws and Regulations

You will be required to follow all federal, state and local business laws and regulations and may be required to obtain applicable business licenses. You must investigate local zoning rules because they may limit where you can locate your franchise business and may affect the design features including the building façade and signs. The details of state, county and local laws and regulations vary from place to place. You must research these matters. Please be aware that the changes in these laws may increase the cost to operate your business. You are solely responsible to determine what local or state regulations, permits and licenses you will need to comply with and/or obtain to conduct the franchise business in a particular state, city or town.

You must follow all federal, state, and in some cases local regulations pertaining specifically to the painting industry. These pertain to contractor licensing, lead paint removal and disposal, hazardous waste handling and disposal. Other legal regulations that apply to all businesses generally may include:

Federal, state, and city, county, parish, borough, municipality or other local laws.

<u>Federal.</u> Examples of federal laws are wage and hour, occupational health and safety, equal employment opportunity, hazardous materials communication to employees, hazardous waste and environmental, and the Americans with Disabilities Act.

<u>State.</u> State laws may cover the same topics as federal laws. Examples of states laws include environmental, occupational health and safety, fire, health, and building and construction laws.

<u>Local.</u> Local laws may cover the same topics as federal and state laws. Examples of local laws include health and sanitation, building codes, fire codes, and waste disposal.

This Disclosure Document contains a summary of some material provisions of the Franchise Agreement. However, the Franchise Agreement expresses and governs the actual legal relationship between us and you.

ITEM 2 BUSINESS EXPERIENCE

JAY D MASON - Chief Executive Officer

Mr. Mason has been our President and our Chief Executive Officer since our May 2015 inception.

JASON ALLEN – Chief Operating Officer

Mr. Allen has been our Chief Operating Officer since September 2022. Previously, he was the Strategic Initiatives Program Manager and Channel Account Manager for BrainStorm, Inc., a tech company located in American Fork, Utah, from May 2018 to June of 2022.

JESSICA MASON - Controller / Accountant

Ms. Mason has been our controller and accountant since our May 2015 inception. Ms. Mason has over 20 years of accounting experience working with small, medium, and large sized businesses.

ZACHARY JONES – Marketing Manager

Mr. Jones has been our marketing manager since September of 2020. Prior to joining us, Mr. Jones worked as a marketing assistant and specialist for Intermountain Wood Products, a company located in Provo, Utah, from January 2017 to August 2020.

MATT PHILLIPS - Advisor / Board Member

Mr. Phillips has been our advisor and board member since 2021, but he has consulted with us since 2017. Prior to joining us, Mr. Phillips was the President of Advantaclean Franchise, located in Huntersville, North Carolina, from January 2016 to July 2019.

ITEM 3 LITIGATION

No litigation is required to be disclosed in this Item.

ITEM 4 BANKRUPTCY

No bankruptcy is required to be disclosed in this Item.

ITEM 5 INITIAL FEES

Franchise

You receive the option either to open a single franchise unit or to enter into an area developer agreement under which you may open and develop multiple units. The Initial Franchise Fee is \$50,000 for a single territory, \$40,000 for a second territory, \$30,000 for a third territory, and any other additional territories beyond three will be an additional \$30,000. Each unit to be developed under an area developer agreement must be paid upon the signing of the area developer agreement.

The Initial Franchise Fee is payable as a lump sum for each franchise territory unit purchased. If you elect to enter into an area developer agreement, then the franchise agreements for all units to be developed must be signed at the same time as the area developer agreement.

The Initial Franchise Fee is paid in consideration for our sales expenses, administrative overhead, return on investment, and start-up costs related to the execution of the Franchise Agreement, the opening of the

Franchise, and for our lost or deferred opportunity to sell franchises in the franchise territory to others, and is nonrefundable.

We do not offer financing of the Initial Franchise Fee; therefore, simultaneous with the execution of the Franchise Agreement, you will pay to us the entire Initial Franchise Fee as a lump sum.

Training Fee

We will provide initial training for approximately 8 days at our headquarters and 5 days in your market. You will pay us a training fee of \$5,000 for up to 2 attendees. Additional attendees may attend training at our headquarters for a fee of \$500 per person. We do not offer financing for the training fee, and it is due as a lump sum upon the execution of the Franchise Agreement. If you elect to enter into an area developer agreement, the training fee will be applicable to each unit, unless all units are opened at one time. The training fees for 3 units will range from \$5,000 to \$15,000, depending on when they are opened.

Opening Inventory Package

In addition to the Initial Franchise Fee and training fee, you must purchase your initial advertising materials (lawn signs, door mats, business cards, etc.) and franchise apparel (t-shirts, hats, jackets) from us or an approved vendor. The amount of this payment to us for advertising materials and franchise apparel is generally around \$3,500 per franchise (see Item 7 for more details). If you buy multi units, you must purchase an opening inventory package for each unit as each unit is opened, which will be \$3,500 for 1 unit, \$7,000 for 2 units, and \$10,500 for 3 units. We do not finance any portion of your initial advertising materials or franchise apparel purchases. Payment is due when you order the advertising materials and apparel from us or our affiliate.

Grand Opening Marketing

We will provide you with a grand opening marketing plan, in which you will be responsible to pay us and the various marketing vendors, for an estimated \$4,000 per month for the first 3 months per territory. This estimate for the grand opening marketing plan includes the costs for marketing and promotional materials used for in-house marketing such as website management, management of paid advertisements, post card creation, design work, brochure design work, materials containing the trademarks, etc., as well as general and promotional marketing for at least 3 months. This also includes the required purchase of a minimum number of online leads and online lead management services (SEO, PPC, LBL) for Your 3-month start-up phase.

The fees set forth above are uniform, except as described above, and not refundable in whole or in part under any circumstances.

ITEM 6 OTHER FEES¹

NAME OF FEE	AMOUNT	DATE DUE	REMARKS
Monthly Royalty Fee ^{1,4}	Royalties are paid on the below tiered royalty payment schedule.	Payable monthly by the 7 th day of each month. Gross sales are	This fee will be payable through automatic debit. Gross sales include all revenue from the

NAME OF FEE	AMOUNT	DATE DUE	REMARKS
	 6% of annual gross sales up to \$1,000,000. 5% of annual gross sales from \$1,000,001 up to \$2,000,000 in the same calendar year. 4.5% of annual gross sales \$2,000,001 and above. 	subject to royalties commencing on the 91st day after you successfully complete initial training.	franchise business but does not include bona fide credits and sales or use tax. See Note 1.
Monthly Brand Management Fee ^{1,4,5}	1% of gross sales	Payable monthly by the 7 th day of each month	This fee is payable through automatic debit. The Brand Management fee may be used by us for national or regional marketing and brand development, as we choose. This may include our costs to manage and maintain the website and SEO platform.
Minimum Local Advertising Requirement ¹	5% of gross sales, or \$20,000 annually, whichever is greater	As incurred	This amount is not a fee. It is spent by you on local advertising. You will spend at least this amount every year to market your franchise business locally. We highly encourage our Franchisees to participate in their local communities and take advantage of advertising opportunities. We recommend that you spend more than the minimum requirement. We may require you to contribute all or a portion of your local marketing to a regional cooperative.

NAME OF FEE	AMOUNT	DATE DUE	REMARKS
Failure to Meet Minimum Local Advertising Requirement Fee	The difference between the amount you spent on local advertising each month and your required local advertising expenditure	As incurred	If you fail to meet your required local advertising requirement, you must pay us the difference between the amount you spent and the required advertising expenditure which will be contributed to the brand fund, or us.
Marketing Cooperative ¹	As voted by franchisees in the local advertising cooperative, and can range from 1-3% of gross sales.	Payable monthly to the co-op, if established by us, by the 7 th day of each month.	If we form a local marketing co-op in your area, any marketing expenditures you pay to the co-op is credited against your minimum local marketing obligation. Company owned franchises, if any, must participate in the co-op if formed, and will not control voting.
Initial Training Fee	\$5,000 for up to 2 attendees; additional persons may attend for \$500 per person Plus travel, lodging, other expenses	Upon signing franchise agreement	If you enter into an area developer agreement, the training fee will be applicable to each unit, unless all units are open at the same time.
Additional Training	\$300 per day for each attendee, plus expenses.	In advance	You must give us not less than 35 days prior written notice of your desire to receive additional training at our location. The duration of training is negotiable depending upon your needs. You will not receive any compensation for services rendered by the trainee during this or any other training. We may designate qualified franchisees or master franchisees to conduct some or all of your training. You must pay all

NAME OF FEE	AMOUNT	DATE DUE	REMARKS
			of your travel, lodging and food expenses for yourself and attendees.
Additional On-Site Assistance	\$300 per day per corporate representative, plus travel, food, and lodging expenses of our representative(s)	In advance	We provide additional onsite consulting assistance as reasonably requested by you, or as required by us. See Item 11.
Cost to Attend Annual Convention and Trade Show ²	\$500 per person plus expenses	In advance	This fee may increase by 10% once per year, but will not exceed \$1,000. You are required to attend our annual convention and trade show. The amount in the chart is the convention fee paid to us. We estimate the cost for you to attend the convention is between \$1,000 and \$3,500 for your travel, food and lodging. These amounts are paid to third party vendors and may increase over time. Travel and lodging costs, including plane fares, may vary greatly based on your franchise location and the distance to the location of the annual convention.
Annual Convention and Trade Show Non- Attendance Fee	\$1,000 per person	Upon demand	This fee is only charged if you are not in attendance for the convention.
Regional Seminars ²	\$500 per person plus expenses	As incurred	This fee may increase by 10% once per year, but will not exceed \$1,000. This is for regional events where franchisees in your area will gather to discuss improvements and developments.

NAME OF FEE	AMOUNT	DATE DUE	REMARKS
			We estimate the cost for you to attend the regional seminar is between \$1,000 and \$3,500 for your travel, food and lodging. These amounts are paid to third party vendors and may increase over time. Travel and lodging costs, including plane fares, may vary greatly based on your franchise location and the distance to the location of the regional seminar.
Seminars and Refresher Training	\$0	Weekly or Bi- Weekly Cadences as set by us	We may provide refresher training programs or seminars and may require that you or your managers attend and complete them to our satisfaction. These programs and seminars will be held at locations we designate. You will be responsible for paying all travel, living and other expenses for attendees.
Software/Technology Fee ²	Initial setup \$500. Monthly payments are \$350 per month.	Initial set up fee is due upon signing the agreement for software and technology services. Payable monthly by the 7 th day of each month.	Your payments will begin upon your first day of operation and paid to us or our affiliate. We may require you to use new technologies we implement. You are required to use our programs. This fee may increase by 10% once per year.
Technical Support Fee ²	\$350 per session	As incurred	If you request additional technical support from us, you will be assessed this fee.

NAME OF FEE	AMOUNT	DATE DUE	REMARKS
			This fee may increase by 10% once per year.
Accounting Services Set Up Fee ²	\$250	Upon set up	You will be assessed this one-time upon set up of your accounting services with our affiliate, EZ Accounting Pro. This fee may increase by 10% once per year.
Accounting Services	\$450 per month	Monthly	You must use QuickBooks Online or an equivalent as determined by us or EZ Accounting Pro for your accounting system. This fee may increase over time as set by the vendors.
Call Center Fee ²	\$350 per territory	Payable monthly by the 7 th day of each month.	We provide a call center to help you manage telephone calls from your customers and potential customers. You will pay to us the cost for this call center service. Your payments will begin upon your first day of operation. This fee may increase by 10% once per year.
Consumer Complaint Resolution Fee ²	\$250 per incident, plus our costs	When we receive customer complaint	If you do not resolve a customer complaint and we are required to assist them, you must reimburse us for any of our costs to respond to and compensate complaints from your customers. This fee may increase by 10% once per year.
Unapproved Products Or Unapproved/Undesignated Suppliers Fine, without prior approval ²	\$500	As incurred	If you purchase, use or sell unapproved products or use unapproved or undesignated suppliers, you will be assessed this fine, if you did not have our prior written approval.

NAME OF FEE	AMOUNT	DATE DUE	REMARKS
			This fee may increase by 10% once per year.
Testing or Supplier Approval Fee ²	\$500	Before we approve suppliers and in advance of testing or review analysis	Payable if you want to have unapproved suppliers or products tested or reviewed for our approval. This testing fee is nonrefundable no matter our decision to accept or reject the item. (see Item 8). This fee may increase by 10% once per year.
Unauthorized Marketing Number and Email Fee ²	\$500	On demand	You may only market using your designated PaintEZ® telephone number and email, otherwise you will be charged this fee. This fee may increase by 10% once per year.
Failure to Comply with Trademarks, Products Standards, and Operations Standards Fines ²	\$500	On demand	You must comply with our trademarks, product standards, and operations standards, otherwise, you will be subject to these fines. This fee may increase by 10% once per year.
Late Payment Fee/Non- Sufficient Fund Fee	\$50 per day for each day the report or fees are not received by Us or 10% of the fees due, whichever is greater, up to a maximum of \$200 per month per late fee or report	Payable with royalty or reports or on demand/per non-sufficient fund transaction	This late payment fee is in addition to interest. Charges and interest begin to accrue after the due date of any required payment or report. Interest will equal 1.5% interest per month (or the maximum allowed under state law (whichever is less))
Fees on Default and Indemnity ³ Insurance	Attorney's fees, costs, and interests Costs incurred by us	On demand, as incurred On demand	Paid in addition to other payments to us. Payable to us if we pay your premium when you fail to do so.

NAME OF FEE	AMOUNT	DATE DUE	REMARKS
Audit ⁶	Our costs for the audit, should an audit be deemed necessary for proper business function	Immediately upon demand	Payable only if an audit shows an understatement of 2% or more of gross sales or records are unavailable.
Operation of your business in the event of your incapacity or death; interim management fee ²	\$300 per day, per representative, plus expenses	Time of service	If we elect to operate your business during your unapproved closing, unapproved absence, incapacity, death, or if you are not in compliance to prevent harmful interruption of your business. You will also pay for our expenses including food, travel and lodging for our representative(s) and other expenses which may be incurred by us to perform such services.
Renewal Franchise Fee	You will pay a renewal franchise fee of \$5,000 plus applicable taxes.	Prior to your entering into a renewal franchise agreement.	Payable prior to you entering into a renewal franchise agreement if you elect to continue your franchise after the initial term. Renewal is available to you only if you meet each of the requirements for renewal described in the franchise agreement at the time the renewal election must be made.
Relocation Fee	\$1,000	Prior to relocation	Payable if you request to relocate your premises to a new territory or adjacent territories.
Transfer Fee	\$5,000	Before transfer	The Transfer Fee will be paid by delivering on the closing date of the transfer. This fee will reimburse us for our reasonable legal, accounting, credit check, and investigative expenses that may result from the transfer request.

NAME OF FEE	AMOUNT	DATE DUE	REMARKS
Transferee Commission	\$5,000, upon completion of your transfer of the franchise to a transferee.	As incurred.	You cannot sell or transfer an undeveloped territory. The franchise unit must be open prior to any sale or transfer to a third party. This fee applies to a franchise transfer wherein we find the buyer/transferee for you to transfer your franchise agreement, acting in a similar capacity to a private business broker for your proposed
Post-Termination Fees	\$500 per day plus our costs and expenses	As incurred	In the event you fail to comply with any of Your post-termination obligations, you will pay us \$500 per day for each day that you are in default; and you will be responsible to pay us any post-termination expenses, including attorney's fees and our personnel costs to enforce your post-term obligations. We have the right to transfer from Your account a payment of \$10,000 in anticipation of these fees and expenses. We will refund any unused portion or invoice you for additional charges.
Fees for Non-Competition Violation	Fees may include: revenue from competing business; royalty and marketing fees that would have been collected; damages of \$150,000 per year of competition; and/or attorneys' fees, costs, and interest	On demand, as incurred	Payable if you have a competing business or if you violate the noncompete covenants in the franchise agreement, area developer agreement, or any related agreements or if you use our system without our approval or permission. This does not

NAME OF FEE	AMOUNT	DATE DUE	REMARKS
			apply to other violations of the franchise
			agreement.

NOTES

¹ Royalty and Other Fees. Except as shown in the remarks column, all fees are imposed and payable to us. All fees are uniform and non-refundable. If a sales or similar tax is assessed on the royalties or marketing fees, you may be required to pay us or the taxing authority the amount of this tax. We have the right to require you to establish a bank, sweep, draft or other similar type of electronic funds transfer ("EFT") account in which you must deposit the gross sales of your outlet (not including local sales & use taxes) which account we may automatically access for any payment due to us. We require the royalties and other fees to be paid in accordance with our electronic funds transfer or automatic withdrawal program. We reserve the right to collect this fee weekly in the future. The term "gross sales" includes the total of all sales of all products, goods or services sold, traded, bartered, or rendered by you and income of every kind and nature including the value of a trade or other bartering, arising from your franchise business and tangible property of every kind sold by you during the term of the franchise agreement. "Gross sales" excludes bona fide credits and returns of any products and excludes amounts paid by you for sales or use taxes on the sale of any products or services.

² <u>Fee Increases.</u> Any ongoing fee payable to us, other than Royalty and Brand Management Fees, may be increased by us, but this increase will be no more than 10% annually and we will provide 30 days prior notice.

³ <u>Indemnity</u>. You must indemnify us from and against any and all claims or damages regarding the conduct and operation of your franchise.

⁴Reports. You must submit to us, as outlined in the manual, an itemized report of your Gross Revenue for the preceding quarter, no later than 15 days following the end of the previous calendar quarter. The report must be in the form we designate. We may require you to prove that you have paid the required local advertising expenditures. "Revenue" means all receipts generated by the franchise from any source including sales, exchanges, repairs, services, labor, service charges, etc. Credit sales shall be calculated as of the date of sale without deduction for uncollected credit accounts. "Revenue" shall not include bona fide credits for returns of merchandise, promotional discounts, or the amounts collected and paid to appropriate governmental authorities under the provisions of any Sales Tax, Retailer's Occupation, or similar Act. The proceeds from any business interruption insurance or eminent domain recovery you receive are included in "Revenue." "Gross Revenue" means your total Revenue for each calendar month or other specified period where noted.

⁵ <u>Brand Management Fee.</u> We reserve the right to temporarily lower, suspend, or rebate the Brand Management Fee at any time, upon prior written notice to you and to our other franchisees.

⁶ <u>Audits.</u> We may audit your reports, books, statements, business records, cash control devices, and tax returns at any time during normal business hours. Audits will be conducted at our expense unless you fail to deliver any required report of Gross Revenue or any required financial statement in a timely manner. In the event of an understatement or failure to deliver, you will reimburse us for all audit costs. These will

include, among other things, the charges of any independent accountant and the travel expenses, room, board, and compensation of our employees incurred in connection with the audit. You will immediately pay all Royalty Fees, Brand Management Fees, Local Advertising expenditures, any other fees due, and late payment charges that the audit determines are owed. These payments will not prejudice any other remedies we may have under the Franchise Agreement or by law.

ITEM 7 ESTIMATED INITIAL INVESTMENT

YOUR ESTIMATED INITIAL INVESTMENT

(Single Franchise Unit - Owner Operated)

EXPENDITURE	AMOUNT ²⁰	PAYMENT METHOD	WHEN DUE	TO WHOM
Initial Franchise Fee ¹	\$50,000	Cash	The entire Initial Franchise Fee is due and payable as a lump sum upon execution of the Franchise Agreement	Us
Training Fee ²	\$5,000	Cash	Due and payable as a lump sum upon execution of the Franchise Agreement	Us
Travel and Living Expenses while Training ³	\$1,500 - \$4,000 based on your actual travel costs	Cash	As Incurred	Travel providers
Business Address ⁴	\$0 - \$1,200	As incurred	As incurred	Landlord, Utility Companies and Suppliers
Franchise Premises Deposits and Rent ⁵	\$0 - \$1,200	As incurred	Monthly	Landlord, Architect, and Contractors
Opening Inventory Package ⁶	\$3,500	Cash	As incurred	Us
Grand Opening Marketing Plan and Assistance (Including Website and Initial Online Lead Management) for 3 months ⁷	\$12,000	Cash	As incurred	Us or Approved Suppliers
Contractor License ⁸	\$0 - \$1,500	As incurred	Before Opening	State Administrators

EXPENDITURE	AMOUNT ²⁰	PAYMENT METHOD	WHEN DUE	TO WHOM
Supplies and Equipment ⁹	\$0 - \$2,000	As incurred	Before Opening and As Incurred thereafter	Suppliers
Computer Equipment ¹⁰	\$0 - \$2,500	As incurred	Before initial training	Approved Suppliers. See requirements under Section 8.9 of Franchise Agreement
Dedicated Business Cell Phone ¹¹	\$0 - \$1,000	As incurred	Before Starting Operations	Suppliers
Clothing and Uniforms ¹²	\$500 - \$1,500	As incurred	Before Opening	Us or Approved Suppliers
Vehicle ¹³	\$0 - \$15,000	As incurred	Before Opening	Suppliers
Car Wrap ¹⁴	\$2,500 - \$5,000	As incurred	Before Opening	Us or Approved Suppliers
Signs ¹⁵	\$500	As Incurred	Before Opening	Us or Approved Suppliers
Licenses and Bonds ¹⁶	\$0 - \$1,500	As incurred	Before Opening	Government agencies, etc.
Insurance ¹⁷	\$2,000 - \$5,000 (for a 6-month period)	As incurred	Before Opening	Insurers
Miscellaneous Opening Costs ¹⁸	\$2,200 - \$6,800	As incurred	As incurred	Attorneys, Accountants, Suppliers, etc.
Compensation ¹⁹	\$5,000 - \$40,000	As incurred	As incurred	Employees and/or Subcontractors
Additional Funds – 3 months ²⁰	\$10,000 - \$30,000	As incurred	As incurred	Amounts to pay yourself or additional costs you may incur in operating the business
*TOTAL ²¹	\$94,700 -	*Does not include royalties or marketing & brand		
	\$189,200	development fees	•	

YOUR ESTIMATED INITIAL INVESTMENT

(2-3 Franchise Units under Area Development Agreement – Owner Operated)

		PAYMENT MUST BUS TO W		- Peruteur
<u>EXPENDITURE</u>	AMOUNT ²⁰	METHOD	WHEN DUE	TO WHOM
Initial Franchise Fee ¹	\$90,000 - \$120,000	Cash	The Initial Franchise Fee is due and payable as a lump sum upon execution of each Franchise Agreement. The Initial Franchise Fee is \$50,000 for the first unit and \$40,000 for the second unit.	Us
Training Fee ²	\$5,000 - \$15,000	Cash	Due and payable as a lump sum upon execution of the Franchise Agreement	Us
Travel and Living Expenses while Training ³	\$1,500 - \$12,000 based on your actual travel costs	Cash	As Incurred	Travel providers
Business Address ⁴	\$0 - \$1,200	As incurred	As incurred	Landlord, Utility Companies and Suppliers
Franchise Premises Deposits and Rent ⁵	\$0 - \$1,200	As incurred	Monthly	Landlord, Architect, and Contractors
Opening Inventory Package ⁶	\$7,000 - \$10,500	Cash	As incurred	Us
Grand Opening Marketing Plan and Assistance (Including Website and Initial Online Lead Management) for 3 months ⁷	\$24,000 - \$36,000	Cash	As incurred	Us or Approved Suppliers
Contractor License ⁸	\$0 - \$1,500	As incurred	Before Opening	State Administrators
Supplies and Equipment ⁹	\$0 - \$6,000	As incurred	Before Opening and As Incurred thereafter	Suppliers
Computer Equipment ¹⁰	\$0 - \$2,500	As incurred	Before initial training	Approved Suppliers. See

EXPENDITURE	AMOUNT ²⁰	PAYMENT METHOD	WHEN DUE	TO WHOM
				requirements under Section 8.9 of Franchise Agreement
Dedicated Business Cell Phone ¹¹	\$0 - \$1,000	As incurred	Before Starting Operations	Suppliers
Clothing and Uniforms ¹²	\$500 - \$4,500	As incurred	Before Opening	Us or Approved Suppliers
Vehicle ¹³	\$0 - \$15,000	As incurred	Before Opening	Suppliers
Car Wrap ¹⁴	\$2,500 - \$5,000	As incurred	Before Opening	Us or Approved Suppliers
Signs ¹⁵	\$500 - \$1,500	As Incurred	Before Opening	Us or Approved Suppliers
Licenses and Bonds ¹⁶	\$0 - \$4,500	As incurred	Before Opening	Government agencies, etc.
Insurance ¹⁷	\$2,000 - \$15,000 (for a 6-month period)	As incurred	Before Opening	Insurers
Miscellaneous Opening Costs ¹⁸	\$2,200 - \$13,600	As incurred	As incurred	Attorneys, Accountants, Suppliers, etc.
Compensation – 3 months ¹⁹	\$10,000 - \$80,000	As incurred	As incurred	Employees and/or Subcontractors
Additional Funds – 3 months ²⁰	\$20,000 - \$50,000	As incurred	As incurred	Amounts to pay yourself or additional costs you may incur in operating the business
*TOTAL ²¹	\$160,200 -	*Does not include royalties or marketing & brand		
	\$396,000	development fees	1	

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¹ <u>Franchise Fee</u>. The initial franchise fee is due as a lump sum at the signing of the franchise agreement. It is not refundable, and we do not finance this fee.

² <u>Training Fee</u>. The training fee is for up to 2 attendees. The training fee is due as a lump sum at the signing of the franchise agreement. It is not refundable, and we do not finance this fee. The training fees helps cover our costs for hotels, airlines, restaurants, rental car companies, etc. when we come to your location and other training expenses.

³ <u>Training Expenses</u>. You are responsible to pay all travel, living, and other associated training expenses for you, and your manager, if applicable, to attend your training session at our corporate location.

- ⁴ <u>Business Address</u>. We strongly recommend that you register the franchise business from a small office location to start, which may be a home office, virtual office, or other. The purpose of the location is for all online business listings and registrations. We must approve of your location. The typical approved location will need a specified address (mailbox) for the use of a business listing, registration, and SEO purposes. We recommend that you do not lease or purchase office warehouse space during the initial 6-month start-up phase. If you choose to lease or purchase warehouse or office space, you are solely responsible for obtaining and paying for the location. Your office must be located within the purchased territory and be approved by us. The cost of purchasing or leasing warehouse or office varies with the location and size of the premises.
- ⁵ Franchise Premises Rent. We strongly recommend that you register the franchise business from a small office location to start, which may be a home office, virtual office, or other. The low-end cost reflects having a home office. If you choose to have a commercial office, the costs of the commercial property or leases and improvements vary widely based on location, terms of the lease, the total area of your space as well as construction and material costs. You should review these costs with a local contractor, commercial real estate agent, architect and other professionals. We do not anticipate a lot of tenant improvements, so your main cost will be rent paid to the landlord. If you so choose, your commercial location may range from a small room as an office (around 90 square feet) to a larger warehouse type facility (around 1,000 square feet) depending on if you have employees who are providing the painting services or if you use subcontractors. We do not provide standard plans and specifications for construction of improvements, so you must retain an architect to help with the design; however, all plans must be approved by us.
- ⁶ Opening Inventory Package. You must purchase your advertising materials and franchise apparel from us as part of your opening inventory package. The amount for these items is generally around \$3,500 per franchise, but may be lower based on the size of your franchise and the number of your employees.
- ⁷ <u>Grand Opening Marketing Plan</u>. We provide a grand opening marketing plan in which you will be responsible to pay us and the various marketing vendors each month for your first three months. This estimate includes the costs of what you pay us for the marketing materials in your opening inventory package and your grand opening marketing and the costs of additional marketing and promotional materials used for in-house marketing such as website management, management of paid advertisements, post card creation, design work, brochure design work, materials containing the trademarks, etc., as well as general and promotional marketing for at least 3 months. This amount also includes the required purchase of a minimum number of online leads and online lead management services (SEO, PPC, LBL) for your 3-month start-up phase. We must approve all marketing in writing. You cannot establish a website or social networking site, or market on the Internet without our prior written approval.
- ⁸ <u>Contractor License</u>. You must obtain all permits, certificates or licenses necessary for the full and proper operation of the franchise in your territory.-The lower number reflects you already having these items.
- ⁹ <u>Supplies and Equipment</u>. You will be required to purchase certain supplies and equipment for conducting the franchise business from third party vendors as set forth in our manual. You may choose to lease some of the equipment for a monthly cost rather than paying for it upfront or you may already have the supplies and equipment needed. The lower number reflects this option. You must negotiate all purchase agreements or leases with suppliers. For any items purchased from us, if any, we require immediate payment.
- ¹⁰ <u>Computer Equipment</u>. You are required to have an Apple iPad tablet with cellular internet capabilities. The Apple iPad must be at least 10th generation or newer model and in good working condition.

Use of a computer may be needed for office work. This also includes the cost of any equipment needed for credit card processing. The lower number reflects you already owning this computer equipment.

- Dedicated Business Cell Phone. You are required to have a smart cell phone with internet capabilities that is dedicated solely to the franchise business. The lower number reflects you already owning a smart cell phone. Our call center will assist with assigning your dedicated franchise business phone number. If the franchise agreement is terminated for any reason, you must transfer this dedicated franchise business phone number to us.
- ¹² <u>Clothing and Uniforms</u>. You are required to purchase uniforms and branded clothing items from us or our approved suppliers. This estimate includes the items that you purchase from us for your opening inventory package.
- ¹³ <u>Vehicle</u>. You must have a reliable vehicle, that is approved by us, for your franchise business. The lower number reflects you already owning the vehicle we approve. The higher number reflects costs for monthly payments or a lease on a vehicle.
- ¹⁴ <u>Car Wrap</u>. You must purchase a car wrap from us or our approved suppliers. The car wrap must be professionally installed on your vehicle. We have the right to inspect your car wrap and, if we disapprove, have your vehicle re-car wrapped by a professional of our choice, at your expense.
- ¹⁵ <u>Signs</u>. You must purchase yard signs to display by the customer's home while working in the home from us or our approved suppliers. This amount is for the required initial lot of yard signs. You must continue to purchase these yard signs as needed.
- ¹⁶ <u>Licenses and Bonds</u>. You must obtain all licenses and/or bonds necessary for the full and proper operation of the franchise in your territory.—The lower number reflects you already having these items.
- ¹⁷ <u>Insurance</u>. You must obtain comprehensive general liability insurance, workers' compensation insurance and other insurances we specify in the franchise agreement and the manual. This amount is an estimate for 6 months of insurance coverage. Insurance rates in your territory may vary.
- ¹⁸ <u>Miscellaneous Opening Costs</u>. These miscellaneous costs include business entity organization expenses, employee training, and deposits.
- ¹⁹ <u>Compensation</u>. This is an estimate for your employee and/or subcontractor compensation for the first three months.
- ²⁰Additional Funds. This estimates other initial start-up expenses and operating expenses that you may incur. These figures are estimates for the development of one franchise unit for approximately 3 months, unless noted otherwise, and you may have additional expenses starting your franchise business. Your costs will depend on factors such as: how well you follow our method and procedures; your management skill, experience and business acumen; geographic area; local economic conditions; the local market for our services; the prevailing wage rate; competition; and the sales level reached during the initial period. You should review these figures carefully with a business advisor before making any decision to purchase the franchise. We relied on the experience of our principals and franchisees to compile these estimates. A minimum of \$10,000 working capital for each franchise is strongly recommended. You must also pay all taxes required by local, state or federal laws related to the services furnished or used in connection with the operation of your franchise.

²¹<u>Total</u>. These figures are estimates for the development of 1 franchise unit and for 2-3 franchise units and are based upon you being the owner-operator of your franchise(s). If you elect to have a manager operate your franchise(s), you will incur additional expenses such as payroll and other potential costs.

<u>Refunds.</u> Unless indicated otherwise, none of these payments are refundable.

ITEM 8 RESTRICTION ON SOURCES OF PRODUCTS AND SERVICES

The PaintEZ® manual contains the PaintEZ® Operating System and related specifications, standards, operating procedures, accounting and bookkeeping methods, marketing programs and ideas, advertising layouts, advertising guidelines, operation requirements, public relations guidelines, service guidelines and other rules that we may prescribe.

You may not sell any products, services or activities other than those specifically recognized and approved by us as part of our franchise system without our prior written approval.

Products Purchased from Designated Suppliers

You must purchase the following products and services from sources designated or approved by us:	Is the franchisor or an affiliate an approved supplier of this item?	Is the franchisor or an affiliate the only approved supplier of this item?
Accounting Services	Yes*	Yes*
Uniforms	Yes	No
Software & Applications	Yes	Yes
Call Center Services	Yes	No
All products bearing our trademarks	Yes	No
Advertising/Marketing print materials	Yes	No
Grand Opening Marketing Plan	Yes	No
Paint (Sherwin Williams / Benjamin Moore)	No	No
Credit Card Processing	No	No
Painting equipment	No	No
Vehicle wraps	Yes	No

^{*} These services are provided by EZ Accounting Pros LLC which is owned by one of our officers.

All approved suppliers are made available to you before the beginning of operations. If a designated supplier cannot supply a product, we will provide you with specifications for the product and/or designate a new designated supplier. You may be assessed fines and charges for purchasing, using or selling unapproved products or using unapproved or undesignated suppliers (see Item 6).

You must purchase all PaintEZ® advertising materials from us or our approved suppliers to ensure uniformity and quality of the advertising. Any equipment, products, inventory, or other items that bear our logos and/or trademarks must be bought from us or an approved supplier.

We have established an accounting service and computer software system. You are required to use our accounting service and software systems as designated and identified in the PaintEZ® manual.

We reserve the right to derive income through mark-ups in prices we charge to you for goods and services sold or provided by us or affiliates and from payments from suppliers for purchases made by you. We negotiate purchase arrangements with suppliers, including price terms for the benefit of our franchisees. We have entered into agreements with Sherwin Williams, Benjamin Moore, Behr, Home Depot, credit card processing, where our franchisees may receive a 0-50 percent discount on various products. Sherwin Williams, Benjamin Moore, and Behr are the preferred and approved suppliers of paint and related application products to our franchisees. These suppliers may also pay us a rebate on all franchisee purchases based on a percentage of sales such suppliers make to our franchisees. Currently these rebates are between 0% - 5%. Currently we have not been charging markups for products purchased from us, but we reserve the right to do so in the future and expect that it would not be more than 25%.

At this time we do not have any purchasing or distribution cooperatives related to our franchise system. In the future, we may enter into other contracts with suppliers for items or services. Pursuant to these arrangements or contracts, you will be required to purchase these goods from the designated supplier.

We estimate that the purchase of products from designated or approved sources will represent approximately 30% to 40% of your overall purchases in opening your franchise business and 85 % to 95% of your overall purchases in operating your franchise business.

In the year ending December 31, 2024 our revenues from the sale of products and services to franchisees was \$90,706 or 8.477% of our total revenues of \$1,069,970.

We are not the supplier for required products and services for the franchise. However, EZ Accounting Pros LLC, our designated supplier of accounting services, is owned by Jessica Mason, who is Jay Mason's spouse, and our Controller/Accountant. Jay Mason is our Chief Executive Officer. Other than those mentioned, none of our officers own an interest in any supplier.

Products Purchased Using Specifications

You must purchase the following products and services in accordance with specifications and standards we provide to you:	Is the franchisor or an affiliate an approved supplier of this item?	Is the franchisor or an affiliate the only approved supplier of this item?
Vehicle	No	No
Electronic equipment (iPad/computer/phone, etc.)	No	No

All specifications are made available to you before the beginning of operations.

Specifications and standards are provided to you through our manual and may be updated or modified by us periodically. Our specifications include standards for delivery, performance, quality, design and appearance.

We will use our best judgment in setting and modifying specifications to maintain quality and integrity of the franchise system. We consider our specifications to be of critical importance to the success of the system.

We have negotiated some purchase arrangements with suppliers, including price terms, for the benefit of franchisees. We do not provide material benefits to franchisees based on the franchisee's purchase of particular products or services or use of particular suppliers (for example, grant renewals or additional franchises to franchisees based on purchases).

Non-Approved Suppliers

Except for certain trademark and private label items and designated source items described above, if you desire to use a particular supplier and if that supplier meets the specifications and requirements of our system, at our discretion, we may approve the supplier to become an approved supplier.

You may establish suppliers on the approved list by making appropriate application to us. The following general criteria is used in considering whether a supplier will be designated as an approved source: the ability of the supplier to make the product to our standards and specifications; a willingness by the supplier to cooperate and work with you and other franchisees; the supplier's professional competence and performance abilities; the suppliers' production and delivery capabilities and the financial condition of the supplier; the quality, durability, value, cleanliness, composition, and strength of the product; the suppliers' capacity and facility to supply your needs in the quantities, at the times, and with the reliability necessary for efficient operation.

If you desire to purchase any of these items or services from an unapproved supplier, you will submit to us a written request for this approval or request the supplier itself to do so. We may require you to submit sufficient information, data, and samples to permit us to ascertain whether any supplier meet our specifications. Before testing, reviewing and approval, you will be required to pay a testing and reviewing fee covering our reasonable expenses and costs of testing. The testing fees are not refundable whether or not we approve of a supplier. We will notify you in writing, within 60 days as to whether these services or products meet our specifications. We may, occasionally, make changes or alterations in the standards and specifications for the above items and approved suppliers. At our discretion, we may revoke our approval from an approved supplier upon 30 days written notice to you. Our confidential requirements, systems, and formulas will be revealed to potential suppliers only after we have received reasonable evidence that the proposed supplier is trustworthy and reputable; has the capacity to consistently follow our standards, requirements and testing procedures; will maintain the confidentiality of the designs, systems and formulas; and will adequately supply your reasonable needs.

We, or our agents, may inspect any approved manufacturer, supplier or distributor facilities and products to assure proper production, processing, packaging, storing, and transportation. Permission for inspection will be a condition of our continued approval of any manufacturer, supplier or distributor. If we find from any inspection that a manufacturer, supplier or distributor fails to meet our specifications and standards, we will give written notice describing this failure to you and to the manufacturer, supplier or distributor, with a notice that unless the failure or deficiency is corrected within 30 days, the manufacturer, supplier or distributor will no longer be approved.

Insurance

In addition, you are required at your own expense to keep in full force, by advance payment(s), during the entire term of the franchise the following minimum insurance policies, which minimums may be adjusted periodically to keep pace with regular business practice and prudent insurance custom:

- (a) Comprehensive general liability insurance, including and products liability, completed operations, property damage, contractual liability, independent contractor's liability, owned and non-owned and hired automobile coverage, and personal injury coverage with a combined single limit of at least \$1,000,000 per occurrence and \$2,000,000 aggregate, including umbrella coverage.
- (b) Automobile liability insurance, including owned, non-owned, leased and hired vehicle coverage, with a combined single limit of at least \$1,000,000 for death, personal injury and property damage.
- (c) Worker's compensation and employer's liability insurance, and other insurance required by statute or rule of the state and/or locality in which the franchise is located and operated.
 - (d) Business interruption and lost profit insurance.

These policies will insure both you and us and our officers and directors and nominees as additional insureds against any liability which may accrue by reason of your ownership, maintenance or operation of the franchise business wherever it may be located. These policies will stipulate that we will receive a 30-days written notice of cancellation, modification or termination. Original or duplicate copies of all insurance policies, certificates of insurance, or other proof of insurance acceptable to us must be furnished to us together with proof of payment within 30 days of issuance. These insurance coverage requirements are only minimums. You need to make an independent determination as to whether increased amounts or additional types of insurance are appropriate.

If you fail to obtain insurance and keep the same in full force and effect, we may obtain this insurance at our discretion and you will pay us the premium costs upon our demand. Failure to obtain and maintain the required insurance constitutes a material breach of the franchise agreement entitling us to terminate the agreement. Maintenance of the required insurance will not diminish your liability to us under the indemnities contained in this Agreement. The policy or policies will insure against our vicarious liability for actual and, unless prohibited by applicable law, punitive damages assessed against you.

You must also procure and pay for all other insurance required by state or federal law. We may periodically increase the amounts of coverage required and/or require different or additional coverage. We do not derive revenue as a result of your purchase of insurance.

ITEM 9 FRANCHISEE OBLIGATIONS

This table lists your principal obligations under the franchise and other agreements. It will help you find more detailed information about your obligations in these agreements and in other items of this disclosure document.

	<u>Obligation</u>	Section in Franchise Agreement	Disclosure <u>Document Item</u>
a.	Site selection and acquisition/lease	Section 5.1 of the franchise agreement	Item 11
b.	Pre-opening purchases/leases	Sections 5.3, 5.4, 5.5, 8.4, 8.5, 8.6, 8.8 and 8.10 of the franchise agreement	Item 8
C.	Site development and other pre-opening requirements	Section 5.1 and 5.2 of the franchise agreement	Items 7 and 11
d.	Initial and ongoing training	Sections 9.1 and 9.2 of the franchise agreement	Item 11
e.	Opening	Sections 5.2 and 9.2 of the franchise agreement	Item 11
f.	Fees	Article III of the franchise agreement	Items 5 and 6
g.	Compliance with standards and policies/operating manual	Sections 6.6, 8.2, 8.3, 8.4, 8.7, and 8.10 of the franchise agreement	Items 8 and 11
h.	Trademarks & proprietary information	Article VI of the franchise agreement	Items 13 and 14
i.	Restrictions on products/services offered	Article X of the franchise agreement	Item 8
j.	Warranty and customer service requirements	Sections 8.3, 8.4, and paragraph 9.2(iv) of the franchise agreement	Item 11
k.	Territorial development and sales quota	Not Applicable	Item 12
I.	Ongoing product/service purchases	Article X of the franchise agreement	Item 8
m.	Maintenance, appearance and remodeling requirements	Sections 8.2 and 8.10 of the franchise agreement	Item 11
n.	Insurance	Section 8.6 of the franchise agreement	Item 8
0.	Advertising	Article XI of the franchise agreement	Items 6 and 11
p.	Indemnification	Article XX of the franchise agreement	Item 6
q.	Owner's participation/ management/staffing	Sections 8.4 and 8.5 of the franchise agreement	Items 11 and 15

	<u>Obligation</u>	Section in Franchise Agreement	Disclosure <u>Document Item</u>
r.	Records and reports	Sections 3.4 and 3.6 of the franchise agreement	Item 6
S.	Inspections and audits	Sections 3.6 and 8.10 of the franchise agreement	Items 6 and 11
t.	Transfer	Article XV of the franchise agreement	Item 17
u.	Renewal	Section 4.2 of the franchise agreement	Item 17
٧.	Post-termination obligations	Section 13.1 of the franchise agreement	Item 17
w.	Non-competition covenants	Article XVI of the franchise agreement	Items 14, 15 and 17
x.	Dispute resolution	Article XIX of the franchise agreement	Item 17
у.	Compliance with Government Regulations	Paragraph 8.1 of the franchise agreement	Item 12
Z.	Guarantee of Franchisee Obligations	Section 8.11 of the franchise agreement	Item 15

ITEM 10 FINANCING

We do not offer direct or indirect financing. We do not guarantee your note, lease or obligation.

ITEM 11 FRANCHISOR ASSISTANCE, ADVERTISING, COMPUTER SYSTEMS, AND TRAINING

Except as listed below, we are not required to provide you with any assistance.

A. <u>Pre-Opening Obligations</u>:

Before you open your franchise, we will:

- 1) Designate your franchise territory in the Franchise Agreement before the Franchise Agreement is executed. (Franchise Agreement, Sections 1.1, and 1.3.)
- 2) Make available to you general specifications for the items and services indicated in Item 8, including, layout, signs, equipment, and décor. (See Franchise Agreement, Article IX.)
- 3) Provide initial orientation and training to you and your manager(s), if concurrent. All follow-up trainings will be at our discretion or according to the additional training fees as previously outlined. (Franchise Agreement, Section 9.1 and 9.2).

- 4) Provide you with the names of approved and designated suppliers.
- 5) Provide you with a list of specifications for approved products, equipment, supplies and materials. (Franchise Agreement, Section 9.1) We do not offer assistance in delivery or installation of any of these items. You are required to work directly with the manufacturer or servicer of any required or approved products, equipment, supplies and materials (Franchise Agreement, Paragraph 8.10.1 and Section 9.1.)
- 6) Provide some opening assistance. (Franchise Agreement, Section 9.1.)
- 7) Consult with you on planning your grand opening marketing and provide access to our online marketing materials. (Franchise Agreement, Paragraph 9.2(i))
- 8) Provide electronic access to our confidential operations manual containing mandatory policies, operating procedures, rules, employee guide, and other information. The operations manual is confidential and will remain our property. You must keep the contents of the manuals confidential. You may not copy any part of the manuals, either physically or electronically. The operations manuals may be developed, modified and supplemented periodically, and the term "manuals" includes all of those documents, as so modified and supplemented. (Franchise Agreement, Article IX.) The table of contents of the operations manual is described on Exhibit G to this disclosure document. The operations manual is in electronic format and is approximately 104 pages.

Site Location

- 1) We recommend that Your Franchise Business be based out of Your home office or a virtual office. If you elect to have a physical office outside of your home, we do not assist in locating a site, that is your responsibility. We also do not lease properties to you. If you elect to have a physical office outside of your home, we must review and approve your proposed site for the operation of the franchise business. (See Franchise Agreement, Section 5.1.)
- 2) You do not need to use a local broker in your site selection.
- 4) If you elect to have a physical office outside of your home, we do not assist you with constructing or remodeling your site. We do not provide you with preliminary architectural design plans for your franchise location. Also, we do not provide assistance for the construction or remodeling of your franchise. You are solely responsible for conforming your franchise location to meet local ordinances, building codes, and obtaining any required permits. You should commence business within 120 days of the signing of the franchise agreement. (Franchise Agreement, Sections 5.1 and 5.2.)
- 5) If you elect to have a physical office outside of your home, our approval is based upon the following general criteria: access, appearance, traffic, general population, number and type of businesses in the territory, parking, square feet, and general vicinity. We do not prepare demographic studies or otherwise evaluate the potential success of your proposed site, nor do we provide you with a site checklist or other similar information, nor do we warrant or guarantee the success of your location. Site approval should be completed by us and notice provided to you in writing, within 4 weeks or less after you have selected a prospective location. (See Franchise Agreement, Paragraph 5.1.1.)

Time to Open

The typical length of time between the signing of the Franchise Agreement or first payment of consideration for the Franchise and the opening of the Franchise for business is about 60 - 120 days. You are expected to complete the mandatory training and commence your franchise business operations within 120 days after you sign the franchise agreement. Factors that may affect this time are finding and negotiating for the franchise premises, arranging for the training session, equipping the Franchise, financing and business permit requirements, and your personal operational needs. Any failure caused by a war or civil disturbance, a natural

disaster, a labor dispute, shortages or other events beyond your reasonable control will be excused for a time that is reasonable under the circumstances.

If the commencement of operation obligation is not fulfilled, we may terminate the Franchise Agreement. We may retain the Initial Franchise Fee. You then are required to return any product or equipment you have obtained from us. (Franchise Agreement, Section 5.2).

Training

We will provide you with approximately 13-days of initial training and familiarization program before the start of your business. Training will be held at our corporate office, or at a location designated by us, and at your location before and during the opening of your franchise. The training program will be held as needed. The initial training will take place over two sections. The first section of training will be approximately 8 days at our corporate office, or at a location designated by us. The second section of training will be approximately 5 days where we will travel to your location and assist you with the opening of your location. You and your manager (if applicable) must successfully complete the first section and second section of initial training prior to opening your franchise business which includes all training programs demonstrating your knowledge of basic policies and procedures, daily operations, record keeping, computer system competency, estimating, sales techniques, marketing plans and techniques, administration and bookkeeping controls, service methods, deployment of labor, maintenance of quality standards and customer service. (Franchise Agreement, Section 9.1).

The initial training program is \$5,000 for up to 2 attendees. Additional attendees may attend the first section of training at our corporate office (or other location designated by us) for a fee of \$500 per person. You must also pay your (and your manager(s), if applicable) costs for travel, lodging, and living expenses while training. The training program must be completed by all franchisees, unless, at our reasonable discretion, based upon a franchisee's experience, it is deemed unnecessary. As of the date of this Disclosure Document, the current agenda for the training includes:

TRAINING PROGRAM

<u>Subject</u>	Hours of Classroom Training	Hours of On-the-Job Training	<u>Location</u>
Introduction to System	1	0	Corporate office and/or your territory
Job Management	4	2	Corporate office and/or your territory
Painter Management	4	8	Corporate office and/or your territory
Customer Service	1	2	Corporate office and/or your territory
Marketing	8	6	Corporate office and/or your territory
Sales	8	12	Corporate office and/or your territory
Software	4	2	Corporate office and/or your territory

Estimating (Interior & Exterior)	6	3	Corporate office and/or your territory
Estimating (Specials)	8	3	Corporate office and/or your territory
Paint Products	8	2	Corporate office and/or your territory
Accounting	1.5	0	Corporate office and/or your territory
Business Fundamentals	5.5	0	Corporate office and/or your territory
Goal Setting	1	0	Corporate office and/or your territory
TOTAL	60	40	

^{*}The Training Schedule may be amended from time to time, or to accommodate travel schedules.

Our training supervisor is Jay D Mason. Mr. Mason has worked in the painting sales and application industry since 1998. Mr. Mason has also worked within architectural coating sales with Sherwin Williams Paint, and with another national painting franchise where he trained and mentored new franchisees while supporting them long-term as well.

Jason Allen may also assist with training. Mr. Allen is our COO and has worked with us since September 2022. He also has 5 years of experience working with a tech company. He will provide training for operations and all of our technology products.

Mike McDonough may also assist with training. Mr. McDonough has worked with us since February 2024 as our corporate trainer. He has experience as the owner and CEO of a Utah business and also has 10 years of experience in security and automation. He will provide training at our corporate office and may also assist with training at your location.

Jessica Mason may also assist with training. Ms. Mason has over 20 years of accounting experience working with small, medium, and large sized businesses. She will provide training for accounting.

Josh Stevenson may also assist with training. Mr. Stevenson has worked with us since January 2024. He has extensive experience with franchising as his parents were franchisors and he grew up training and also recruiting franchisees. Prior to working with us, Mr. Stevenson worked in a home service-based franchise system from 2021 to 2024. He will provide training on P&L management, traveling to franchisee locations to assist with launch week to cement our services and processes, and may also provide training during our seminar and refresher training sessions.

We may use other training personnel under Mr. Mason's supervision for aspects of the training program. They use the PaintEZ® manual for instructional material.

You must request to schedule a training session for you or your manager at least 30 days before the session is to start. Training is scheduled and held on an "as needed" basis depending on the number of franchisees requesting training in a particular time frame and the franchisor's training personnel's availability. The onsite portion of the training session must be completed after the location is open for business for best productivity of the training.

You are responsible for all expenses you and your employees incur to attend the initial training, including transportation, meals, accommodations, and entertainment.

You, or one of your employees, must complete initial training within 120 days of the signing date of the franchise agreement.

If you desire to have more than two individuals receive the initial training, these additional individuals will be accommodated at our convenience. We reserve the right to charge a reasonable fee for the provision of the training regardless of when and where the individuals participate in the initial training.

We may at any time during initial training inform you that an individual attending training on your behalf is not suitable due to criminal activities, disruptive behavior, poor attendance, or other reasons. Upon that notice, our obligations to train that individual will be deemed to have been discharged.

If the franchise is managed by any persons other than you, you must notify us of the identity of the managers. Each manager as hired must successfully complete the mandatory training program within one month after being hired. You will pay for this training (see Item 6).

B. Our Obligations DURING the Operation of Your Franchise Business

After you open your franchise, we will:

- 1) Establish policies, procedures, standards, specifications, products and services for the operation of your franchise business. We may change, modify or update these procedures, standards, specifications, products and services at our discretion. All modifications will be posted on an online site or through email. You must strictly follow these procedures, standards and specifications as they develop. Failure to do so is grounds for termination of your franchise. (Franchise Agreement, Paragraphs 8.10.3, 8.10.4 and 8.10.6.)
- 2) Replace defective products or inventory items purchased directly from us, based on our standard limited warranty. We do not provide a standard limited warranty on any required purchases not purchased from us. (Franchise Agreement, Paragraph 9.2(iv).)
- 3) Administer our advertising program and formulate and conduct national and regional promotion programs. (Franchise Agreement, Section 11.1).
- 4) Inspect the Franchise and conduct activities to ensure compliance with the terms of the Franchise Agreement and PaintEZ® manual to assure consistent quality and service throughout our franchise system (Franchise Agreement, Section 5.2, Paragraph 8.10.4, and Section 9.2(v).).
- 5) Provide a call center to help you manage telephone calls from your customers and potential customers (Franchise Agreement, Section 5.5).

C. OPTIONAL Assistance DURING the Operation of Your Franchise Business

After you open your franchise, we may:

- 1) Hold an annual convention or conference to discuss improvements, new developments, mutual concerns and business issues. Attendance is mandatory. You will pay a convention fee and you must pay all your travel and living expenses (see Item 6). These conventions will be held at various locations chosen by us. (Franchise Agreement, Section 8.9.)
- 2) At your option and upon not less than thirty-five days prior written notice to us, you may receive additional training at our training center, or at your location, or at other agreed upon locations or

- virtual locations. All expenses of this training will be borne by you, including but not limited to our or your travel, lodging, meals, compensation, and our reasonable costs and expenses including a reasonable training fee (see Item 6). This additional training consists of visits to our franchises, work experience and observation of franchise operations. The duration of training is negotiable depending upon your needs. You will not receive any compensation for services rendered by the trainee during this or any other training (Franchise Agreement, Section 9.2(v).).
- 3) From time to time we may provide refresher training programs or seminars and may require that you or your managers attend and complete them to our satisfaction. These programs and seminars will be held at locations we designate. We may charge a fee to attend these seminars and you will be exclusively responsible for paying all travel, living and other expenses and compensation of attending these programs and seminars (see Item 6). Each year, you or the designated managers of your Franchise will be required to attend up to 20 hours of programs and seminars, depending upon program and seminar availability. In addition, we may deem it appropriate or necessary to provide additional training and supervision to you and your managers and employees at your franchise location. If so, you will fully participate in and complete this additional training and supervision, including additional or revised training programs and processes that may be added to the PaintEZ® manual in the future. We may charge a reasonable Training Fee for these additional training sessions (Franchise Agreement, Section 8.9 and Section 9.2(v).).
- 4) Provide other supervision, assistance, or services although we are not bound by the Franchise Agreement or any related agreement to do so. These may include among other things: advertising materials, literature, additional assistance in training, promotional materials, bulletins on new products or services, and new sales and marketing techniques or developments.
- 5) We may, to the degree permitted by law, suggest retail prices, specify maximum prices above which you will not provide goods or services and you will honor all coupon, price reductions and other programs (See Franchise Agreement, Section 8.7.).

Advertising

We are not obligated to conduct advertising. However, we do maintain and administer Brand Development Fund for local or national advertising, marketing or public relations program as we, in our sole discretion, may deem necessary or appropriate to market and promote the brand – see below for more details. We direct all national or regional marketing and marketing programs, with sole discretion over: 1) the creative concepts, materials, endorsements and media used regarding these programs (which may include television, radio and print marketing as funds permit); 2) the source of the marketing or public relation efforts (which may be inhouse or through an outside agency located locally, regionally or nationally); 3) the placement and allocation of these programs (which will be local or regional); and 4) the composition of all geographic territories and market areas for the development and implementation of these programs. We are not required to spend any amount on marketing directly in the area or territory where you are located. (See Franchise Agreement, Section 3.3 and Article XI.)

We provide you online access to marketing materials developed by us. You may also develop marketing materials for your use, at your cost but all marketing material developed or used by you must have our prior written approval. Any marketing you create automatically becomes our property and will be considered "works-for-hire" that may be made available for use by us or other franchisees without a fee and without compensation to you. If you do not receive written approval or disapproval within 10 days of the date we

received your submission, the materials submitted are deemed approved. (See Franchise Agreement, Section 11.4.)

We retain the sole right to market on the Internet, including all use of websites, domain names, URL's, linking, meta-tags, advertising, auction sites, e-commerce, and co-branding arrangements. You will provide us content for our Internet marketing and follow our Intranet and Internet usage requirements. We also retain the sole right to use our marks on the Internet, including on websites, as domain names, directory addresses, meta-tags, and in connection with linking, advertising, co-branding, and other arrangements. We retain the right to approve any linking or other use of our website. You may not establish a presence in your market using the Internet except as we may specify, and only with our prior written consent. We intend that any franchisee website be accessed only through our home page. Subject to the terms of use on our website, we may gather, develop and use in any lawful manner information about any visitor to the website, including but not limited to your customers, franchisees, or prospective franchisees regardless of whether they were referred to you via the website or were otherwise in contact with you.

You may not create a website or social networking site or engage in marketing on the Internet, including posting for re-sell, items on third party re-sell or auction style websites such as eBay™, craigslist or Amazon.com without our permission. If you receive permission for your own website or social networking site from us, all content placed on the site must be pre-approved by us, in writing. You may be allowed to place pre-approved information concerning your franchise business on our website and social networking sites such as Facebook, as developed by us. You are required to provide us all usernames, passwords and account information and any other information related to any of your websites and social media and social networking site accounts immediately upon our request. You must strictly comply with the policies and procedures established by us regarding websites, social networking sites, and Internet marketing. Failure to do so may result in termination of your franchise agreement. (See Franchise Agreement, Section 11.5.)

No franchisee advertising council is anticipated at this time.

We may, in the future, cause the formation of local and/or regional cooperative marketing associations covering those areas as we, in our discretion, deem appropriate, and we may disperse those funds as we believe appropriate from the marketing fund to any local and/or regional cooperative marketing associations for local and/or regional marketing. The area of any cooperative marketing association will be based on geographic regions determined by us. Your geographic area is defined as a market with multiple franchise businesses in the same television, radio and newspaper market. Upon the formation of a local or regional cooperative marketing association, you will be deemed a member of that association as covers the area in which your franchise business is located and you will be bound by any decisions made by the association upon a majority rule by voting members. You and other franchisees in the cooperative will be responsible for the administration of the association. We will develop governing documents and make these governing documents available to all franchisees within the cooperative area. At this time these governing documents are not available. Voting will be on the basis of one vote per franchise business in good standing that a franchisee has within the association. You will be required to contribute marketing fees to any local or regional cooperative marketing associations as determined by the cooperative members, but any contribution will not exceed the amount of gross sales required to be spent by you locally. All franchisees or company owned franchises, if any, within the marketing cooperative area will be required to join and contribute to the fund on the same basis or rate. We and our affiliates contribute to this cooperative on the same basis as the franchisees. The cooperative will be required to prepare annual financial statements and these will be available to all franchisees in the cooperative and us, for review. We have the power to require cooperatives to be formed, changed, dissolved or merged at any time. (See Franchise Agreement, Section 11.1.)

Currently we promote our franchises through print, internet, and direct mail media. Advertising programs may be implemented locally and regionally through advertising cooperatives. We may use in-house advertising departments and may use regional advertising agencies. We will provide to you advertising materials and point of sales aids for you to use in your local advertising and promotional efforts. We may use your Brand Management Fees to manage your website, SEO, create and place advertising in geographic areas as we deem to be in the best interest of our franchisees and our franchise system.

Advertising Funds

You are required to pay us 1% of gross revenue each month as a Brand Management Fee (see Item 6, above). We reserve the right to temporarily lower, suspend, or rebate the Brand Management Fee at any time, upon prior written notice to you and to our other franchisees. We will administer the capital we receive as Brand Management Fees and direct all regional and national advertising programs with sole discretion over the creative ideas, materials, endorsements, placement, and allocation of overhead expenses. We may use the Brand Management Fee to hire staff needed to maintain, administer, direct, prepare, and review national, regional, or local advertising materials and programs as we, in our sole discretion, deem proper. We are under no obligation to administer the Brand Management Fee to ensure that expenditures are proportionate to contributions of franchisees for any given market area or that any franchise benefits directly or proportionately from the development or placement of advertising. We shall not be obligated to expend all or any part of the Fees we receive during any specific period.

Each of our company owned PaintEZ® operations offering products and services similar to our franchisees will make contributions to the fund equivalent to the contribution percentage required of our franchisees. We do not have any franchise businesses that do not contribute to the fund, but we may have franchisees that contribute at a different rate. We are responsible for administering the marketing fund. We may use the marketing fund to offset a portion of direct costs to manage and maintain the fund, including the payment of staff salaries and other expenses for those employees who may be involved in marketing fund activities. We are not required to spend any amount on marketing directly in the area or territory where you are located. The marketing fund is unaudited. You may receive an unaudited annual report of marketing expenditures within ninety (90) days of the end of each year, if requested by you in writing. During the 2024 fiscal year, the marketing funds were used in the following ways: 100% to team of full-time marketing employees.

Any Brand Management Fees not used in the fiscal year in which they were contributed will be applied and used for advertising expenses in the following year.

We do not use any of the Brand Management Fee to advertise our franchise opportunity, although we will place notices that franchises are available on advertising materials and on the internet. While advertising materials note that franchises are available from us, no advertising fees, or assessments we collect from our franchisees are used for advertising that is principally a solicitation for the sale of franchises.

We have and will contribute our own funds to cover the excess of expenses over advertising fee contributions. Franchisees do not owe additional fees to us to cover these expenses. Any losses arising out of such excess fund contributions to meet actual expenses may be carried forward until such time as they have been recouped. The Brand Management Fees are administered by us. The Brand Management Fees are not audited. Neither we nor any of our affiliates or owners receive any payment for providing goods or services

paid for by the Brand Management Fees. You may obtain an accounting of the most recently released annual report of Brand Management Fees and expenditures upon written request to us.

Local Advertising Expenditures

In addition to your obligation to pay the Brand Management Fees, each month you will expend in your local market at least 5% of your gross sales, or \$20,000 annually, whichever is greater, to advertise and promote your franchise (see Item 6). You will report the nature, extent, and amount of these local expenditures in the form and at the times we require in the manual.

Computer Systems

We require that your computer and communications systems include the following hardware and software:

Minimum Hardware:

- Apple iPad tablet (10th generation or newer) with cellular internet capabilities (estimate \$459 \$1,299)
- Smart phone (Apple preferred) with designated business phone number (estimate \$0 \$1,000)

You must lease, purchase, or otherwise acquire, from sources of your choice and at your expense, hardware which strictly conforms to our specifications. Use of a computer may be needed for office work.

Minimum Software:

QuickBooks Online access (or an equivalent program as determined by us or EZ Accounting Pros) / EZ
 Accounting Pros (Estimate \$450 / month; one time set up fee of \$250. See Item 6)

You must use our software and reporting systems. To ensure consistency throughout the franchise system, you will be required to use our proprietary software for all estimating (Franchise Agreement, Section 8.9). We will give you free technical software support for so long as we deem necessary for you to sufficiently understand our software. We will give you 45 days advance notice when we deem it reasonable for you to pay a reasonable technical support fee to receive additional technical support (see Item 6).

Maintenance, Updates, and Support for Computer Systems:

We may require updates and upgrades to your iPad and smart phone during the term of the franchise agreement. The maintenance, repair, and upgrade of your hardware and software is at your expense. We require updates and upgrades to the computer software as it becomes available. Neither we, our affiliate, or a third party is required to provide on-going maintenance repairs, upgrades or updates on software or hardware. There are no contractual limitations to the frequency and cost of the obligation to upgrade the computer software or your computer system. We have no obligations to provide updates, upgrades, technical support, maintenance or repair the computer software or your computer system.

You must pay us for upgrades to any proprietary software we may implement. We estimate the cost of those upgrades will not be more than \$500 during any calendar year. Other than the required upgrades to our proprietary software, you may, but are not obligated to, update or upgrade hardware and/or software during the term of the agreement. We estimate that these optional updates or upgrades will be approximately \$0 to \$250 per year.

Our Access to Information on Computer Systems:

We do not now have, but may in the future require, independent access to and use of the information and data on your computer systems. There are no contractual limits on such access and use. We will have full ability to poll your data, system, and related information by means of direct access whether in person or by telephone/modem.

We will have independent access to all of your PaintEZ® data and other information that is generated and stored under our proprietary software. There are no contractual limitation on our right to access this information or data under our proprietary software. We will not implement any electronic system that will disrupt or damage your electronic system, and our access will be read-only.

D. Employment Matters

We do not assist you with the hiring, firing, managing or compensation of your employees. That is your responsibility. Other than initial and ongoing management training, we do not assist you with the training of your employees. We may provide you with an employee guide or manual, but it will only be a sample of certain employment matters unless otherwise indicated by us. It is your responsibility to comply with local and federal employment laws.

E. <u>Area Developer Agreement</u>

Your rights under the area developer agreement are territorial only and do not give or imply a right to use our trademarks or system. Our only obligation is to provide a territory where you have the option to develop PaintEZ® franchise businesses as provided in the agreement. After you have identified a potential site for a location, we will approve the location pursuant to your franchise agreement for that franchise location. (See Area Developer Agreement, Section 2.1, and Franchise Agreement, Section 1.1.)

ITEM 12 TERRITORY

Franchise Territory

Under the franchise agreement, we will grant you an exclusive territory which allows you the right to use the system and proprietary marks solely within a specific geographic area, the boundaries of which will be negotiated prior to signing and described in the franchise agreement.

The specific size of your territory is negotiable between you and us based upon the population density, the population base in the territory, whether your location is in a metropolitan or rural area, the type of franchise, and other comparable factors. But generally, depending on the density of the population, your territory will have a population base of approximately 100,000 households and at least 300,000 people. The written boundaries of your territory will be included in your franchise agreement. You will operate from one office location and we recommend that your PaintEZ® location be your personal residence, at least during the start-up phase, as this approach will save you a substantial amount of money. You may, however, select a commercial office building, industrial office complex or business park facility as your PaintEZ® location. We must review and approve, in writing, your selection of your PaintEZ® location.

If there are any national accounts within your territory, these will be referred to you and you will be required to service the national account within your territory and you will be compensated at the rate set for the national account.

Relocation

Before relocating your PaintEZ® location, you must first notify us, and we must give our prior written approval, and you must pay a relocation fee equal to the out-of-pocket expenses and costs we incur for your relocation. The basis of our approval for you to relocate will be similar to our approval of your initial location.

First Right of Purchase and Right of First Refusal

You do not receive the right to acquire additional franchises or grant sub franchises within the franchise territory or in contiguous territories. You have not been extended options, rights of first refusal, or similar rights to acquire additional franchises or grant sub franchises within the franchise territory or in contiguous territories.

Continuation of Your Exclusive Territory

You will receive an exclusive territory. Your territorial exclusivity is not dependent upon achievement of a certain sales value, market penetration, or any other contingency. There are no minimum sales quotas requirements. There are no other circumstances that permit us to modify or alter your territorial rights during the term in your Franchise Agreement.

Your Restrictions

Other franchisees may not market within your territory and you may not market within other territories. You may provide services to locations within another franchisee's territory, but only if that has come from a referral of relationship you built in your territory and you have provided notice to the other franchisee. You may service customers in areas that have not been awarded to another franchisee, but your marketing is restricted to your territory. You do not receive the right or option to acquire additional franchises, but you may purchase another territory upon meeting certain requirements (staff, marketing plan, etc).

Except with our prior written permission, you will not place, under any circumstances, advertisements using our marks in or originating from any area other than the franchise territory.

Except as otherwise provided in the Franchise Agreement or the manual, you may not directly market to, or solicit customers whose principal home address or place of business is outside the franchise territory. You may not advertise in any media whose primary circulation is outside the franchise territory, except with our prior written permission and the prior written consent of any of our franchisees whose territory is reached by that media. All Internet marketing is part of our marketing programs described in the manual and defined in the Franchise Agreement; and must be coordinated through us and approved by us. You may not market independently on the Internet or acquire an independent Internet domain name or website. You may not solicit or accept orders outside your franchise territory under other channels of distribution (such as the Internet, other forms of media now or in the future developed, wholesale and mail order channels) without our prior written approval.

Only we may place national or regional advertising.

Our Reserved Rights

We and our affiliate reserve the right to sell, market and distribute PaintEZ® products and products under other brands we control both within and outside your territory using other marketing strategies and distribution channels, such as catalogs and other direct sales methods, to or through grocery and convenience

stores and wholesale outlets, co-branding with other outlets and the Internet, etc. We do not pay you for soliciting or accepting orders or selling any products or services through other channels inside your territory.

We retain all rights not specifically granted to you in the Franchise Agreement. This includes our right to use or license the use of our service marks and trademarks to others. Neither we nor our affiliates are restricted from participating in other distribution methods, whether or not within the franchise territory, without compensation to you, including Internet, other forms of media now or in the future developed, wholesale and mail order channels, whether under our principal marks or under marks and product configurations different than those offered through your franchise.

Neither we, nor an affiliate operates, franchises or has a plan to operate or franchise a business that sells or will sell goods or services similar to those sold in your franchise, but we reserve the right to do so in the future. We have not established and do not intend to establish other franchises or company-owned outlets selling similar products or services under a different method of operation, trade name or trademark.

We may purchase or be purchased by, or merge, or combine with, competing businesses, wherever located.

Area Development

You may purchase an area developer package. If so, you will initially be assigned a limited non-exclusive territory in which to develop your franchise businesses. The size of this territory is to be negotiated based on the number of units, the population density, whether the units will be located in a rural or metropolitan area and other factors. The written boundaries of your territory will be included in your area developer agreement. The schedule of units to be developed in your territory is negotiated between you and us. To maintain your territorial rights, you must develop the franchise business in accordance with the development schedule.

Once you sign a franchise agreement for each unit, the territory will be defined and will be exclusive. Your territorial exclusivity is not dependent upon achievement of a certain sales value, market penetration, or any other contingency. There are no minimum sales quotas requirements. There are no other circumstances that permit us to modify or alter your territorial rights during the term in your Franchise Agreement. The above sections titled "Relocation," "First Right of Purchase and Right of First Refusal," "Continuation of Your Exclusive Territory," "Your Restrictions," and "Our Reserved Rights" applies to area developers once a franchise agreement is signed for each unit.

ITEM 13 TRADEMARKS

We grant you the non-exclusive right to use certain of our trademarks in the operation of your franchise business. You may also use other current or future trademarks in the operation of your franchise business, as we designate. You will not at any time acquire any rights in the trademarks. By trademarks we mean our trade names, trademarks, commercial symbols, service marks and logos.

The following trademarks, service marks, trade names, logotypes or other commercial symbols listed below are registered or have been filed for registration with the United States Patent and Trademark Office on the Principal Register. All required affidavits and renewals have been filed.

Registration Number	Word or Design Mark	Registry	Registration Date	Status
6986821	PaintEZ®	Principal	February 21, 2023	Registered.
7386132	paint EZ ®	Principal	May 14, 2024	Registered.

The following trademarks have not been registered with the United States Patent and Trademark Office and we do not plan on filing application with the United States Patent and Trademark Office for these trademarks. Therefore, these trademarks do not have many legal benefits and rights as a federally registered trademark. If our right to use the trademark is challenged, you may have to change to an alternative trademark, which may increase your expenses.

"ROOMS FOR HOPE™"

"MAKE ROOM FOR HOPE™"

You are prohibited from using any trademark as part of your corporate name, but you must use the name PaintEZ® as part of an assumed name or dba registered with the applicable governmental authority. This use is non-exclusive. You cannot make application for registration or other protection of PaintEZ® names, derivatives or any other trademark used by us.

There are presently no effective determinations by the United States Patent and Trademark Office, Trademark Trial and Appeal Board, the trademark administrator of any state or any court or pending interference, opposition or cancellation proceeding, or pending material litigation involving the trademarks. There are no agreements currently in effect which significantly limit our rights to use or license the use of the trademarks.

There are presently no superior rights in or infringing uses of the trademarks that could materially affect your use of the trademarks in your territory.

We may make modifications or discontinue the use of any of our trademarks. In the event that our trademarks, service marks, logos, font, symbols, or any other identifying mark is modified or discontinued, you are required to make all changes that we request, and you will be responsible for any costs associated with trademark modification or termination.

You are obligated to immediately notify us when you learn about an infringement of or challenge to your use of our trademarks. We will have the discretion to take the action we deem appropriate. We are not obligated to protect any rights which you have to use the trademarks, or to protect you against claims of infringement or unfair competition. You are given the right to protect yourself, at your sole cost, from any of these claims if we elect not to prosecute the claim of infringement or unfair competition; however, we have the right to control any administrative proceedings or litigation involving the trademarks, and you will proceed in strict coordination and oversight by us. You may not act contrary to our rights in the marks. We are not required to defend or indemnify you for expenses or damages if you are party to an administrative or judicial proceeding involving the licensed trademarks.

ITEM 14 PATENTS, COPYRIGHT, AND PROPRIETARY INFORMATION

We do not own rights to, or licenses in, any patent that is material to the franchise system.

We have not registered the manuals with the United States Copyright Office, but we claim a copyright and consider the information proprietary, and we or our parent and affiliate claim protected trade secrets and copyrights in our franchise system.

There have not been any material determinations by the United States Patent and Trademark Office, the United States Copyright Office, or a court regarding any patents or copyrights.

You can use the proprietary information in our manual but only in connection with the system. The manual may not be copied. The manual must be returned to us upon termination of your franchise. As mentioned above, portions of the "system" are a trade secret or confidential and proprietary to us. You must also promptly tell us when you learn about unauthorized use of the manual and any other proprietary information. We are not obligated to take any action but will respond to this information, as we believe appropriate. If applicable, we have the right to control any administrative proceedings or litigation. We are not required to defend or indemnify you for any damages from a proceeding based on copyright. You must modify or discontinue the use of any copyright, at your cost, if we modify it, in our reasonable discretion.

With regards to our proprietary information and or system the franchise agreement also provides that you will: (a) strictly follow all confidential security procedures required by us, (b) disclose this information to your employees only as needed to market our products and services; (c) not use this information in any other business; (d) exercise the highest degree of diligence to maintain this information as confidential; and (e) promptly notify us if you learn of any unauthorized use of our trade name, trademarks, trade secrets or proprietary information. Your use of our proprietary information is limited to the uses required or allowed by us.

We claim other copyrights in sales literature and marketing materials, which we, or our franchisees develop, and your use of these materials will be limited to the uses required or allowed by us.

There are presently no superior rights in or infringing uses of the copyrights or patents that could materially affect your use of the copyrights or patents in your territory.

ITEM 15 OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE FRANCHISE BUSINESS

We recommend that you or one of your owners if you are a corporation or partnership, participate fully in the actual day-to-day operation of the franchise business. However, you are not required to participate in the day-to-day operations of your franchise by the Franchise Agreement or any other contractual obligation with us. You may designate a manager to assume responsibility for day-to-day operations. We do not impose any restrictions on who may serve as a manager of your franchise; however, you should exercise reasonable care in selecting your employees. Any managers you employ to help you to operate the franchise must successfully complete the mandatory training program described in Item 11 before they can manage the franchise

business. Your manager is not required to have an equity interest in your franchise. The manager and all of your owners must agree to be bound by the confidentiality and non-competition provisions of the Franchise Agreement in writing.

Each of your owners must assume and agree to discharge all of your obligations under the franchise agreement.

Neither you nor your management employees can have an interest in or business relationship with any competing business. Your on-premises designated manager does not need to have an ownership interest in your franchise business. You, your partners, directors, members, shareholders and your manager and other principal employees will be required to sign standard confidentiality agreements to protect and keep confidential our trade secrets and confidential information described in Item 14 and to conform with the covenants not to compete described in Item 17. Your employees may also be required to sign confidentiality agreements. You, your partners, directors, members, shareholders and your manager and other principal employees, however, will be required to sign a standard confidentiality to protect and keep confidential our trade secrets and confidential information described in Item 14 and to conform with the covenants not to compete described in Item 17 and our confidentiality agreement (see Exhibit A-7). Your employees will also be required to sign covenants not to compete and confidentiality agreements (see Exhibit A-8).

You must maintain sufficient supplies and materials and employ adequate personnel to operate the franchise business at maximum efficiency. You must keep free from conflicting enterprises or any other activities which would be detrimental to or interfere with your franchise business or the franchise system. You must conduct frequent inspections of the facilities to ensure the highest standards of cleanliness and general pleasant appearance, as well as frequent inspections of the operations to ensure compliance with our approved methods.

Failure to provide the required on-premise supervision is considered a default under the franchise agreement and may result in terminating your franchise. In addition, if we or our independent service provider find that you are not in compliance, we have the option, at our discretion, to manage the franchise until you have found a suitable replacement to act as your manager. For this you will be charged a fee, plus travel and living expenses for our representatives and you will remain responsible for all royalties, marketing fees, and all other fees required under the franchise agreement (see Item 6).

Any individual who owns a 5% or greater interest in the franchise business, and his or her spouse, must personally guarantee the performance of all your obligations under the franchise agreement and agree to be personally bound by, and liable for, the breach of every provision of the franchise agreement.

ITEM 16 RESTRICTIONS ON WHAT THE FRANCHISEE MAY SELL

You must provide and sell only those products and services specified and approved by us in writing. No product or service may be added to, altered, or discontinued by your franchise business unless it is first approved by us in writing. You must offer all products and services required by us. We reserve the right to add, modify, or delete products and/or services that you will be required to offer. There are no limits on our right to do so. You must strictly follow our policies, procedures, specifications, methods and techniques concerning all of our products and services. There are no limits to customers to whom franchisee may sell goods and services.

ITEM 17 RENEWAL, TERMINATION, TRANSFER, AND DISPUTE RESOLUTION

THE FRANCHISE RELATIONSHIP¹

This table lists certain important provisions of the franchise and related agreements. You should read these provisions in the agreements attached to this disclosure document.

PROVISION	SECTION IN FRANCHISE AGREEMENT	SUMMARY
a. Length of the franchise term	Section 4.1	Term - 10 years.
b. Renewal or extension of term	Section 4.2	If you are in good standing, you may renew for periods of 10 years under the terms of our then current franchise agreement forms that may have materially different terms and conditions than your original contract.
c. Requirements for franchisee to renew or extend	Section 4.2	"Renewal" means that you, upon the expiration of the original term of the franchise agreement, have the right to enter into a new agreement according to our then-current franchise agreement forms that may have materially different terms and conditions than your original contract. You must give notice at least three and not more than 6 months before expiration of the initial term; faithfully perform under the initial agreement; refurbish the Franchise and replace obsolete equipment; sign general

PROVISION	SECTION IN FRANCHISE AGREEMENT	SUMMARY
	AGREEWENT	release; sign a new agreement;
		pay \$5,000 renewal fee
d. Termination by franchisee	Section 12.1	You may terminate the
		Franchise Agreement if you
		comply with the terms of the
		Franchise Agreement and if we
		substantially breach any
		material provision of the
		Agreement and fail to cure or
		reasonably to begin to cure that
		breach within 90 days after receipt of written notice
		specifying the breach.
		Termination will be effective 10
		days after you deliver to us
		written notice of termination
		for our failure to cure within the
		allowed period.
e. Termination by franchisor	Section 12.2	We must have cause to
without cause	300000112.2	terminate the agreement (see
Without cause		below).
f. Termination by franchisor	Sections 12.2	We can terminate the franchise
with cause		agreement if you are in default
		of any agreement with us.
		There are certain specified
		breaches for which we can
		terminate without giving you an
		opportunity to cure (see (h)
		below). Termination of a
		franchise agreement may also
		terminate the area developer
		agreement.
g. "Cause" defined – curable	Paragraphs 12.2.1	You have certain number of
defaults		days to cure any default of the
		franchise agreement.
h. "Cause" defined – non-	Paragraphs 12.2.2	Non-curable defaults:
curable defaults		conviction of felony, fraud,
		repeated defaults even if cured,
		harm the public, abandonment,
		trademark misuse, and other
		defaults listed in the franchise
		agreement.
i. Franchisee's obligations on	Section 13.1	De-identification, return of
termination/non-renewal		manuals, release of phone
		numbers and listings, de-
		identification of your franchise

PROVISION	SECTION IN FRANCHISE	SUMMARY
The vision	AGREEMENT	
		equipment and premises,
		payment of sums owed,
		confidentiality, and non-
	6 11 454	competition (see also (r) below).
j. Assignment of contract by	Section 15.1	There are no restrictions on our
franchisor		right to transfer, including
		merging with, acquisition by, or
k. "Transfer" by franchisee –	Section 15.2	sale to a competing company. Restrictions apply if you sell,
defined	Section 15.2	transfer, assign, encumber, give,
defined		lease, or sublease (collectively
		called "transfer") the whole or
		any part of: the franchise
		agreement, substantial assets of
		the franchise, or ownership or
		control of you.
I. Franchisor approval of	Section 15.3	We must approve all transfers,
transfer by franchisee		but will not unreasonably
		withhold approval.
m. Conditions for franchisor	Section 15.6	You are not in default, all fees
approval of transfer		are current, new franchisee
		qualifies, transfer and training
		fee paid, purchase agreement
		approved, training arranged,
		new transferee signs the then-
		current franchise agreement,
		and a release is signed by you
		(see state specific addenda).
n. Franchisor's right of first	Section 15.8	If you receive an offer, we will
refusal to acquire franchisee's		have the right to purchase on
business		the same terms and conditions
		as offered to you, 60-day notice
		and right to decide.
o. Franchisor's option to	Article XIV	Upon termination, we can buy
purchase franchisee's business		your assets at fair market value.
p. Death or disability of	Section 15.10	Within 180 days, your heirs,
franchisee		beneficiaries, devisees or legal
		representatives may apply to
		continue to operate the
		franchise, or transfer Franchise
		interest.
		Mo may approte very freezelie
		We may operate your franchise
		business until a personal representative is approved and
		a new manager trained, or the
		a new manager trained, or the

PROVISION	SECTION IN FRANCHISE AGREEMENT	SUMMARY
	AGREEMENT	franchise must be assigned to approved buyer within a reasonable time. Upon death or incapacity, we have the right but not the obligation to operate your franchise business for a fee until a trained manager is in place. You will be charged a per day/per representative fee, plus our costs, for us to manage your franchise business during this time (see Item 6).
q. Non-competition covenants during the term of the franchise	Section 16.1	No involvement in competing business anywhere without our written consent. You may not disclose confidential information or compete.
r. Non-competition covenants after the franchise is terminated or expires	Sections 16.1 – 16.7	No involvement in competing business is allowed for 2 years within the Territory, within a 100-mile radius of the Territory, within a 100-mile radius of any location where we operate or have granted the franchise to operate a PaintEZ® business. If you compete within the time period then this non-compete time period will be extended for the period of your competition plus 6 months.
s. Modification of the agreement	Section 21.11	No modifications generally, unless made in writing and signed by both parties, but policies and procedures are subject to change by us.
t. Integration/Merger clause	Section 21.1	Only the terms of the franchise agreement are binding (subject to state law). All representations and promises outside the disclosure document and franchise agreement may not be enforceable. However, nothing in this or any related agreement is intended to disclaim

PROVISION	SECTION IN FRANCHISE AGREEMENT	SUMMARY
		the representations made in the
		Franchise Disclosure Document,
		its exhibits and amendments.
u. Dispute resolution by	Article XIX	Except for certain claims, all
mediation and/or arbitration		disputes must be brought in Salt
		Lake County, State of Utah,
		except as stated in State
		Addenda to this Disclosure
		Document. The Franchise
		Agreement prohibits disputes
		from being litigated on a class
		or consolidated basis.
v. Choice of forum	Section 18.2	Litigation must be in Utah,
		except as stated in State
		Addenda to this disclosure
		document (subject to applicable
		state law).
w. Choice of law	Section 18.1	Utah law applies except as
		otherwise provided in the
		Franchise Agreement and
		subject to state laws in those
		states whose laws require
		exclusive application and except
		to the extent governed by the
		United States Trademark Act.

¹The chart for the franchise agreement applies to your relationship with us. If you enter into an area developer agreement with us the following area developer agreement chart applies and you should review both charts. States may have statutes or court decisions, which supersede the franchise agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise (see State Specific Addenda).

THE FRANCHISE RELATIONSHIP¹

This table lists certain important provisions of the area developer agreement and related agreements. You should read these provisions in the agreements attached to this disclosure document.

Area Developer Agreement

	PROVISION	SECTION IN AREA DEVELOPER AGREEMENT	SUMMARY
a.	Length of the development term	Section 3. 4 & Exhibit B	The term is the negotiated development period from 1 to 2 years depending on the number of units purchased.
b.	Renewal or extension of the term	Not Applicable	

	PROVISION	SECTION IN AREA DEVELOPER AGREEMENT	SUMMARY
C.	Requirements for developer to renew or extend	Not Applicable	
d.	Termination by developer	Not Applicable	
e.	Termination by franchisor without cause	Not Applicable	
f.	Termination by franchisor with cause	Section 9.1	We can terminate only if you are in default of your agreement.
g.	"Cause" defined – curable defaults	Sections 9.1.1 and 9.1.3	You have 45 days to cure a development schedule default and 30 days to cure certain other material defaults of the area developer agreement.
h.	"Cause" defined – non-curable defaults	Section 9.1.2	Non-curable defaults: conviction of felony, fraud, failure to pay, insolvency, repeated default if cured and abandonment.
i.	Developer's obligations on termination/non-renewal	Section 10	We may sell in your territory and you may continue as a franchisee pursuant to your signed franchise agreements, but termination of a franchise agreement may terminate the area developer agreement.
j.	Assignment of contract by franchisor	Section 12.1	There are no restrictions on our right to assign including merger with, acquisition by, or sale to a competing company.
k.	"Transfer" by developer - defined	Section 12.2	Includes assignment and transfer of contracts, security interests and ownership change.
I.	Franchisor approval of transfer by developer	Section 12.2	We have the right to approve all transfers, but will not unreasonably withhold approval.
m.	Conditions for franchisor approval of transfer	Section 12.2	You are not in default, transferee is trained and signs the then current area developer agreement, and a release signed by you.
n.	Franchisor's right of first refusal to acquire developer's business	Section 12.3	We can match any offer for your franchise business within 30 days of written notice to us of offer.

	PROVISION	SECTION IN AREA DEVELOPER AGREEMENT	SUMMARY
0.	Franchisor's option to purchase developer's business	Not Applicable	
p.	Death or disability of developer	Not Applicable	
q.	Non-competition covenants during the term of the area development agreement	Section 11.1	No involvement in a competing frozen dessert business.
r.	Non-competition covenants after the developer is terminated, transferred or expires	Section 11.1	No competition is allowed for 2 years within the Territory, within a 100-mile radius of the Territory, within a 100-mile radius of any location where we operate or have granted the franchise to operate a PaintEZ® business. If you compete within the time period then this non-compete time period will be extended for the period of your competition plus 6 months.
S.	Modification of the agreement	Section 16.7	Modifications must be made in writing and signed by both parties; policies and procedures are subject to change by us.
t.	Integration / merger clause	Section 16.8	Only the terms of the area developer agreement are binding (subject to state law). All representations and promises outside the disclosure document and franchise agreement may not be enforceable. Our integration/merger clause does not disclaim the representations in this disclosure document.
u.	Dispute resolution by arbitration or mediation	Section 15. 2	Except for certain claims, all disputes must be brought in Salt Lake County, State of Utah, except as stated in State Addenda to this Disclosure Document. The Franchise Agreement prohibits disputes from being litigated on a class or consolidated basis.

	PROVISION	SECTION IN AREA DEVELOPER AGREEMENT	SUMMARY
V.	Choice of forum	Section 16.2	Litigation must be in Utah, except as stated in State Addenda to this disclosure document (subject to applicable state law).
w.	Choice of Law	Section and 16.2	Utah law applies except as otherwise provided in the Franchise Agreement and subject to state laws in those states whose laws require exclusive application and except to the extent governed by the United States Trademark Act.

¹ The chart for the franchise agreement applies to your relationship with us. If you enter into an area developer agreement with us the following area developer agreement chart applies and you should review both charts. States may have statutes or court decisions, which supersede the franchise agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise (see State Specific Addenda).

ITEM 18 PUBLIC FIGURES

No public figures are involved in our franchise program.

ITEM 19 FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the disclosure document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

Written substantiation for the financial performance representation will be made available to the prospective franchisee upon reasonable request.

Financial Performance Representation

The following tables are historical financial performance representations from our existing franchisees throughout the United States that have been open and operating for 12 full months as of December 31, 2024 with the same operator. We did not include any company or affiliate owned franchises in the below data.

As of the end of the 2024 reporting period, there were 32 franchisee territories and 1 company or affiliate owned territory in the United States. Of the 32 franchisee territories, there were 12 franchisee territories that

were open and operating with the same owner for the entire 2024 year. Of the 12 franchisee territories, 8 franchises are owner operated (1 is part time), 2 franchises are owner operated with a project manager, and 1 franchise is operated by a manager. One of the franchisees operates 2 territories, as indicated below. Otherwise, the characteristics of the below franchisee outlets are similar to an outlet that you may operate. The data below is from these 12 franchisees. The data used to generate the figures in the following tables was generated by our software from data entered by the franchisees and it was not audited.

PaintEZ®
Financial Performance Data for Franchisees
for the 12-Month Period Ending December 31, 2024

	FRANCHISEE 1 (2 Territories)	FRANCHISEE 2	FRANCHISEE 3	FRANCHISEE 4
Total Revenue	\$1,461,613.55	\$287,225.77	\$816,465.12	\$1,026,230.69
Costs of Goods Sold*				
Material & Other Project Costs	\$196,440.93	\$28,157.60	\$94,536.35	\$151,329.28
Subcontractor Expenses	\$633.711	\$97,437	\$336,602	\$389,059
Total Costs of Goods Sold*	\$830,151.93	\$125,594.60	\$431,138.35	\$540,388.28
Gross Profit	\$631,461.62	\$161,631.17	\$385,326.77	\$485,842.41
Total Expenses**	\$265,559.01	\$74,429.69	\$147,421.6	\$240,390.68
Net Income	\$365,902.61	\$87,207.48	\$237,905.17	\$245,451.73
Net Profitability	25%	30%	29%	24%
Mgmt Model	Owner Operated with Project Manager	Owner Operated	Owner Operated	Owner Operated with Project Manager

^{*} Cost of Goods sold includes subcontractor costs and material costs.

^{**}Total expenses include advertising, royalties, auto/truck expenses, technology, and payroll expenses, etc.

	FRANCHISEE 5	FRANCHISEE 6	FRANCHISEE 7	FRANCHISEE 8
Total	\$526,150.26	\$331,366.58	\$951,634.69	\$174,514.42
Revenue	γ 520,150.20	7551,500.56	7551,054.05	7174,314.42
Costs of				
Goods Sold*				
Material &				
Other	¢02.267.56	¢26.020.10	¢100 024 22	¢10 777 12
Project	\$93,267.56	\$26,939.19	\$100,934.22	\$10,777.12
Costs				
Subcontra				
ctor	\$192,372.17	\$131,673.86	\$365,866	\$54,813.76
Expenses				

Total Costs of Goods Sold*	\$285,639.73	\$158,613.05	\$466,800.22	\$65,590.88
Gross Profit	\$240,510.53	\$172,753.53	\$484,834.47	\$108,923.54
Total Expenses**	\$91,647.78	\$58,246.66	\$190,757.71	\$27,506.90
Net Income	\$148,862.75	\$114,506.87	\$294,076.76	\$81,416.64
Net Profitability	28%	34%	31%	46%
Mgmt Model	Owner Operated	Owner Operated	Owner Operated	Part-Time Owner Operated
	FRANCHISEE 9	FRANCHISEE 10	FRANCHISEE 11	
Total Revenue	\$264,389.22	\$366,535.95	\$336,818.02	
Costs of Goods Sold*				
Material & Other Project Costs	\$50,007.49	\$44,517.76	\$43,204.34	
Subcontra ctor Expenses	\$115,830.62	\$144,782.60	\$135,526.67	
Total Costs of Goods Sold*	\$165,838.11	\$189,300.36	\$178,731.01	
Gross Profit	\$98,551.11	\$177,235.59	\$158,087.01	
Total Expenses**	\$159,338.17	\$118,184.25	\$71,816.39	
Net Income	\$-60,787.06	\$59,051.34	\$86,270.62	
Net Profitability	-22%	16%	26%	
Mgmt Model	Manager Operated	Owner Operated	Owner Operated	

^{*} Cost of Goods sold includes subcontractor costs and material costs.

Some outlets have sold this amount. Your individual results may differ. There is no assurance that you will sell as much.

Other than the preceding financial performance representation, EmeraldPro Franchising, Inc. dba Paint EZ does not make any financial performance representations. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor's management by contacting Jay D Mason at 258 W. Center Street, Suite #252, Orem, UT 84057, (833) PAINT-EZ, or info@paintEZ.com, the Federal Trade Commission, and the appropriate state regulatory agencies.

^{**}Total expenses include advertising, royalties, auto/truck expenses, technology, and payroll expenses, etc.

ITEM 20 OUTLETS AND FRANCHISEE INFORMATION

Table No. 1
SYSTEMWIDE OUTLET SUMMARY
As of December 31 for Years 2022, 2023, and 2024

Outlet Type	<u>Year</u>	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
	2022	8	9	+1
Franchised**	2023	9	19	+10
	2024	19	32	+13
Companyor	2022	2	1	-1
Company or Affiliate Owned*	2023	1	1	0
Affiliate Owned	2024	1	1	0
	2022	10	10	0
Total Outlets	2023	10	20	+10
	2024	20	33	+13

^{*}The "affiliate-owned" outlets are owned and operated by our CEO, Jay D Mason.

Table No. 2
TRANSFERS OF OUTLETS FROM FRANCHISEES TO NEW OWNERS
As of December 31 for Years 2022, 2023, and 2024

<u>State</u>	<u>Year</u>	Number of Transfers
	2022	0
Georgia	2023	0
	2024	3
	2022	0
Nebraska	2023	1
	2024	0
	2022	0
North Carolina	2023	0
	2024	2
	2022	0
Texas	2023	0
	2024	1
	2022	0
Total	2023	1
	2024	6

^{**}Some of the franchises in this chart are still operating under the prior EmeraldPro Painting® trademark.

Table No. 3 STATUS OF FRANCHISED OUTLETS As of December 31, for Years 2022, 2023, and 2024

<u>State</u>	<u>Year</u>	Outlets at the Start of the Year	Outlets Opened	<u>Terminations</u>	Non- Renewals	Reacquired by Franchisor	Ceased Operations - Other Reasons	Outlets at End of the Year
	2022	0	0	0	0	0	0	0
Alabama	2023	0	3	0	0	0	0	3
	2024	3	0	0	0	0	3	0
	2022	1	0	0	0	0	0	1
Colorado	2023	1	1	0	0	0	0	2
Colorado	2024	2	2	0	0	0	0	4
	2022	0	0	0	0	0	0	0
Florida	2023	0	1	0	0	0	0	1
	2024	1	3	0	0	0	0	4
	2022	0	0	0	0	0	0	0
Georgia	2023	0	3	0	0	0	0	3
	2024	3	0	0	0	0	0	3
	2022	1	0	0	0	0	0	1
Idaho	2023	1	0	0	0	0	0	1
	2024	1	0	0	0	0	0	1
lowa	2022	0	0	0	0	0	0	0
	2023	0	0	0	0	0	0	0
	2024	0	1	0	0	0	0	1
	2022	0	0	0	0	0	0	0
Minnesota	2023	0	0	0	0	0	0	0
	2024	0	1	0	0	0	1	0
	2022	1	0	0	0	0	0	1
Nebraska	2023	1	0	0	0	0	0	1
	2024	1	0	0	0	0	0	1
North	2022	1	0	0	0	0	0	1
Carolina	2023	1	0	0	0	0	0	1
Caronna	2024	1	4	0	0	0	0	5
South	2022	1	0	0	0	0	0	1
South	2023	1	0	0	0	0	0	1
Carolina	2024	1	1	0	0	0	0	2
	2022	1	0	0	0	0	0	1
Tennessee	2023	1	0	0	0	0	0	1
	2024	1	0	0	0	0	0	1
	2022	0	0	0	0	0	0	0
Texas	2023	0	2	0	0	0	0	2
	2024	2	5	0	0	0	0	7

<u>State</u>	<u>Year</u>	Outlets at the Start of the Year	Outlets Opened	<u>Terminations</u>	Non- Renewals	Reacquired by Franchisor	Ceased Operations - Other Reasons	Outlets at End of the Year
	2022	2	1	0	0	0	0	3
Utah	2023	3	0	0	0	0	0	3
	2024	3	0	0	0	0	0	3
	2022	8	1	0	0	0	0	9
Total	2023	9	10	0	0	0	0	19
	2024	19	17	0	0	0	4	32

Table No. 4
STATUS OF COMPANY-OWNED OUTLETS
As of December 31, for Years 2022, 2023, and 2024

<u>State</u>	<u>Year</u>	Outlets at the Start of the Year	Outlets Opened	Outlets Reacquired from Franchisees	Outlets Closed	Outlets Sold to Franchisees	Outlets at End of Year
	2022	1	0	0	0	0	1
Arizona	2023	1	0	0	1	0	0
	2024	0	0	0	0	0	0
	2022	0	0	0	0	0	0
Texas	2023	0	1	0	0	0	1
	2024	1	0	0	0	0	1
	2022	1	0	0	0	1	0
Utah	2023	0	0	0	0	0	0
	2024	0	0	0	0	0	0
	2022	2	0	0	0	1	1
Total*	2023	1	1	0	1	0	1
	2024	1	0	0	0	0	1

^{*}These "company-owned" outlets are owned and operated by our CEO, Jay D Mason. Prior to franchising, Mr. Mason owned an EmeraldPro® location in Greensboro, North Carolina with a partner. He and his partner entered into an agreement where Mr. Mason exited the business, but the partner was able to continue to operate and use the name EmeraldPro®, but he is not a franchisee.

Table No. 5
PROJECTED OPENINGS AS OF DECEMBER 31, 2024

<u>State</u>	Franchise Agreements Signed BUT Outlet Not Operating	Projected New Franchised Outlets in the Next Fiscal Year	Projected New Company-Owned Outlets in the Next Fiscal Year
Alabama	0	1	0
Connecticut	0	1	0
Florida	2	4	0
Georgia	0	2	0

<u>State</u>	Franchise Agreements Signed BUT Outlet Not Operating	Projected New Franchised Outlets in the Next Fiscal Year	Projected New Company-Owned Outlets in the Next Fiscal Year
Illinois	0	1	0
Indiana	0	1	0
Iowa	0	1	0
Maryland	0	1	0
Massachusetts	1	1	0
Michigan	1	3	0
Missouri	0	1	0
Nevada	0	1	0
New Jersey	0	1	0
North Carolina	0	2	0
Ohio	1	2	0
Pennsylvania	0	2	0
Tennessee	1	0	0
Texas	0	4	0
Washington	0	1	0
TOTAL	6	30	0

*NOTE: These are projections of the number of new franchises we expect will open in the next fiscal year. It is, however, only a projection. The chart shows those states which we consider priority states, however, we do not plan to sell franchises in all of those states in the upcoming year. We continue to look for new franchisees throughout the United States and will open locations in any state in which we find qualified purchasers. Therefore, the actual number of new franchisees in any state that open in the next fiscal year could vary from the number described above.

Exhibit D contains a list of franchisees who have had an outlet transferred, terminated, cancelled, not renewed, or otherwise voluntarily or involuntarily ceased to do business under a franchise agreement during the most recently completed fiscal year or who have not communicated with us within 10 weeks of the disclosure document issuance date. If you buy this franchise, your contact information may be disclosed to other buyers when you leave the franchise system.

Exhibit D contains a list of our current franchisees and affiliate owned units.

No franchisees have signed confidentiality clauses during the last three fiscal years which would limit their ability to speak openly with you about their experience with us. We do not know of any trademark specific franchisee organizations associated with our system that are required to be disclosed in this item.

ITEM 21 FINANCIAL STATEMENTS

Our fiscal year ends on December 31st of each year. Attached as Exhibit C is our audited financial statements dated December 31, 2024, 2023 and 2022.

ITEM 22 CONTRACTS

We have attached the following contracts: as Exhibit A, the Franchise Agreement; as Exhibit B, the Pre-Signing Questionnaire; and as Exhibit H, the Area Developer Agreement; and as Exhibit I, the EZ Account Pro Enrollment Form; and as Exhibit J, the Release Agreement. All other contracts and agreements are to be entered into with persons of your choice and therefore cannot be attached.

ITEM 23 RECEIPTS

The last two pages of this disclosure document contain a receipt, in duplicate. The receipt is a detachable acknowledgement that you have received this franchise disclosure document. Both receipts should be signed and one copy should be returned to us. Please sign and date the receipts and return one copy to us and keep the other for your records. You may return the signed and dated receipt either by mailing it to us at 258 W. Center Street, Suite #252, Orem, UT 84057, or by emailing a copy to us at info@paintEZ.com.

EXHIBIT "A" TO THE FDD

FRANCHISE AGREEMENT



FRANCHISE AGREEMENT

By and Between

EMERALDPRO FRANCHISING, INC. (Franchisor)

and
(Franchisee)
Date of Agreement:

EMERALDPRO FRANCHISING, INC. FRANCHISE AGREEMENT TABLE OF CONTENTS

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DEFINITIONS

- 0.1 "Confidential Information" means any information proprietary to Franchisor and Includes the following: any standards, documents, or trade secrets approved for use in the System or in design, construction, renovation, or operation of the franchise, product, formulas, profit margins, marketing or promotional strategies, pricing information, distributor lists, discount structures, new product lines, commission schedules, customer lists, correspondence between Franchisor and its existing or potential customers and distributors, suppliers, documents of any description or kind prepared by Franchisor, any other confidential information, knowledge, trade secrets, business information, know-how provided by Franchisor, and any other information proprietary to Franchisor which is not in the public domain.
- 0.2 "<u>Franchisor</u>" Includes an individual, corporation, partnership, limited liability company, or other legal entity.
- 0.3 "<u>Franchisee</u>" Includes any individual, corporation, partnership, limited liability company, individual, combination of individuals, or other legal entity that owns a majority interest of Franchisee, or in which Franchisee owns a majority interest and Includes all persons who succeed to Franchisee's interest by transfer or by operation of law.
- 0.4 "<u>Including</u>" or "<u>Includes</u>" means "including but not limited to," "including, without limitation," and similar all-inclusive and non-exhaustive meanings.
- 0.5 "<u>Intellectual Property</u>" Includes the following, regardless of form or medium: Marks, names, copyrights, trade names, service marks, trade dress, trade secrets, inventions, software, operations, all parts of the System, and any other intangible proprietary information.
- 0.6 "Manuals" shall refer to Our guides, manuals, policies, and procedure documents, bulletins, or other written materials developed by Us and distributed to You. We may require You to access these documents electronically.
- 0.7 "Marks" means any names, slogans, service marks, logos, symbols, words, designs, insignia, emblems, devices, and registered or common law trademarks owned by Us or Our parent, now or later developed, and licensed to You to be used only in connection with Your Franchise Business.
- 0.8 "<u>Social Media</u>" shall include all websites, internet pages, social media sites, apps, online interactions, online marketing, or any other form of online communications.
- 0.9 "System" means the standards, Products, advertising, sales and promotional techniques, Intellectual Property, Confidential Information, other proprietary rights, design, layout, formulas, procedures, guidelines, processes, personal training, trade dress, color schemes, specifications, methods of inventory, operational control, accounting, bookkeeping, Manuals, and other distinct elements or characteristics which Franchisor, or its affiliates, have developed, designed, or adopted for the operation of its franchises and will continuously be developed by Franchisor, or its affiliates, to enhance the reputation and goodwill of Franchisor.

- 0.10 "<u>Transfers</u>" shall mean all sales, pledges, assignments, conveyances, encumbrances, bequests, trades, exchanges, leases, co-ownership with a spouse, gifts, and any other transfers, whether voluntary or involuntary, and whether or not for consideration.
- 0.11 "<u>We</u>," "<u>Our(s)</u>," or "<u>Us</u>" Includes Franchisor and its predecessors, parents, affiliates, subsidiaries, officers, directors, shareholders, members, managers, employees, agents, and a person or entity directly or indirectly controlling, controlled by or under direct or indirect common control by Franchisor.
- 0.12 "You" or "Your(s)" Includes Franchisee, all signers of this Agreement, Including all guarantors and Includes all current and subsequent members, owners, partners, shareholders, managers, directors, officers, owners, agents, affiliates, principal employees, and a person or entity directly or indirectly controlling, controlled by or under direct or indirect common control by You.

[INTENTIONALLY LEFT BLANK]

PAINTEZ® FRANCHISE AGREEMENT

	THIS FRANC	HISE AG	REEMENT ('	'Agreeme	ent") is enter	ed into and	d made eft	ective as
of this	day of	20	_("Effective]	Date") by	and between	EMERALE	PRO FRAN	ICHISING,
INC. db	a PAINT EZ, a	Utah corpo	oration ("Fra	nchisor"	or "We/Us/C	Our" or at t	imes "Pair	ntEZ®"),
and			,LLC/Inc.	a		[state]	limited	liability
compai	ny/corporation	("Franchis	see" or "You"	or "Your	").			

RECITALS

- A. As a result of the expenditure of time, skill, effort, and money, Franchisor has developed and owns a certain unique, comprehensive, and distinct System and method for the establishment, development, and operation of a residential and commercial painting business (the "PaintEZ® Business" or the "Franchise Business").
- B. The System Includes standards relating to the franchise operations, procedure, guidelines, Products, advertising, sales and promotional techniques, Intellectual Property, Confidential Information, and other proprietary rights, processes, personnel training, trade dress, design, color schemes, layout, formulas, specifications, methods of inventory, operation, control, accounting, bookkeeping, Manuals covering practices and policies, and other matters relating to the operation and promotion of a PaintEZ® franchise that have been developed by Franchisor, and its affiliates, is comprehensive and will continuously be developed, (collectively known as the "System"), all of which are designed to enhance the reputation and goodwill of PaintEZ® operations. You acknowledge and agree that Franchisor is the exclusive holder of all rights under the System.
- C. Franchisor owns or has the right to license certain Intellectual Property Including trademarks, trade names, service marks, and other source indicators, PaintEZ® and other Marks that Franchisor may introduce from time to time (collectively known as the "Marks"), which are used in connection with PaintEZ® operation and PaintEZ® Products. Franchisee hereby acknowledges the distinctiveness and value of the Marks. For purposes of this Agreement, "Products" Includes all products and goods that bear the Marks, and other goods, products, and services designated or approved by Us from time to time for use, sale or otherwise to be provided at the Franchise Business.
- D. Franchisee wishes to obtain the right to use the System for the operation of a PaintEZ® Business and to operate such business under and in compliance with the operating procedures developed by Franchisor and to avail itself of the benefits of the System, subject to the terms and provisions of this Agreement as set forth below. Franchisee recognizes the benefits derived from utilizing the System and being identified under the PaintEZ® name as it encompasses brand recognition which signifies quality products and services to customers. Franchisee agrees to use commercially reasonable efforts to provide excellent customer service to maintain Franchisor's goodwill and superior brand.

E. Franchisee agrees and declares: (i) it has conducted an independent investigation and is familiar with the essential aspects and purposes of the PaintEZ® Business and System; (ii) it recognizes the potential benefits to be derived from being able to utilize the System and the Marks, but also understands that an investment in a franchise involves business risk and the success of the venture is largely dependent upon the business abilities and efforts of the Franchisee; (iii) it understands the System is intended and designed to protect Franchisor's standards, procedures, policies, and Marks, and not to control the day-to-day operation of the Franchise Business, which will at all times be under Your control, and You will be responsible for the day-to-day operation of its Franchise Business; (iv) it has had a full and adequate opportunity to be thoroughly advised of the terms and conditions of this Agreement by counsel of Franchisee's own choosing; (v) based upon such investigation and review of the System and this Agreement, Franchisee desires a franchise to own and operate under the PaintEZ® name pursuant to this Agreement at the Territory specified hereafter; and (vi) it has had a copy PaintEZ®'s Franchise Disclosure Documents for at least 14 calendar days, or 10 business days, whichever is applicable in Franchisee's state, prior to signing this Agreement and prior to making any payments to Franchisor.

AGREEMENT

NOW, THEREFORE, in consideration of the mutual covenants contained herein and for other good and valuable consideration, the receipt and legal sufficiency of which are hereby acknowledged, the parties hereto agree as follows:

ARTICLE I: GRANT OF RIGHTS AND RESTRICTIONS ON RIGHTS

- 1.1 <u>Grant of Rights.</u> Subject to all of the terms and conditions of this Agreement, We hereby grant to You, who accepts the privilege of, the non-exclusive, non-transferable, non-sublicensable personal right to establish and conduct a single PaintEZ® franchise solely in Your Territory, unless other locations are approved in writing by Us, ("Premises") and to use the Marks and System to operate such business in strict compliance with the terms and conditions of this Franchise Agreement and the Manuals. We make no representations or warranties as to the potential or success of any franchise location.
- 1.2 Restrictions on Grant of Rights. The rights and privileges granted to You under this Agreement are personal rights. The rights granted under this Agreement are solely for the purpose of a franchise in Your Territory set forth in Exhibit "A-1" and will not extend to the operation of a franchise or any other use of the System from any other location within or outside Your Territory or in any other manner, except as may be allowed by this Agreement. You acknowledge that We own the sole rights in and to the System and that Your right to use the System is granted by Us solely pursuant to the terms of this Agreement. You acknowledge and agree that the franchise granted herein relates solely to the Franchise Business and that You shall not, without the express written authorization of Us, do any of the following:
 - i. conduct the Franchise Business outside Your Territory;

- ii. conduct any activities through the Franchise Business other than as expressly permitted hereunder;
- iii. sell or distribute Products through any means other than through the Franchise Business, Including through Social Media site or the internet; and
- iv. engage in direct or indirect sales or distribution of Products to a third party for resale, retail or further distribution through any channel of trade.
- 1.3 Reserved Rights. We retain all rights not specifically granted to You in the Franchise Agreement. We reserve all rights to operate and to authorize others to operate PaintEZ® franchises outside Your Territory. You agree that You have no expectation of any reserved location or protected area to operate Your franchise beyond Your defined Territory. Furthermore, We and Our affiliates expressly reserve the right to sell, market, and distribute all PaintEZ® Products in Your Territory and elsewhere using other marketing strategies and distribution channels Including by catalog sales, direct sales to and through stores, the Internet, and/or co-branding with others without compensation to You. You may not sell Our Products and/or services using such reserved marketing strategies and distribution channels without Our prior written permission. You expressly acknowledge and agree that this license is non-exclusive, and that We retain the right in Our sole discretion: (i) to grant other franchises or licenses for Our trademarks in addition to those already granted to existing franchisees; (ii) to develop and establish other franchise or licensed systems for the same or similar products or services utilizing similar marks, or any other marks and to grant franchises or licenses thereto; and (iii) to use Our Marks in connection with the manufacture and sale of products at wholesale and at retail.
- 1.4 Entity Franchisee. If You are operating as a partnership, corporation, or limited liability company, You must designate the principal contact in connection with Your Franchise Business. This principal contact must be a general partner, manager, or controlling shareholder, and must be listed on Exhibit "A-3." Such representative will have the authority to speak for and bind You in all matters pertaining to this Agreement and Your Franchise Business. You agree not to use Our Marks or any other name similar thereto in the name of any corporation, partnership or other entity owned or formed by You, whether to own or operate Your Franchise Business or otherwise. However, You are required to file a DBA as set forth in Section 7.3 below.
- 1.5 <u>Relocation of Franchise</u>. You must receive Our written consent before You may relocate Your Franchise Business. You are responsible for all costs or expenses related to such relocation. In order for relocation to be approved, the proposed site to relocate must satisfy Our then-current franchise placement, as expressed in the most current version of Our Manual. We will notify You in writing on whether the relocation is approved or whether the relocation is denied.
- 1.6 <u>Franchisor Mergers & Acquisitions</u>. You agree that Our System must be flexible to merge or acquire other businesses that are in a similar or different industry. Such mergers and acquisitions are potentially beneficial to all parts of the System. Therefore, You agree that We reserve the right to merge, acquire, license, enter into agreements with or engage in other business arrangements with other parties, regardless of whether or not they are competitive with Your Franchise Business. You agree to fully cooperate with any such proposed merger and conversion at Your expense.

- 1.7 <u>Conduct of Business</u>. You agree to be strictly limited to the operation of the franchise as set forth and permitted herein, in Our Manual, or in Our other written directives and in Our high expectations. You shall not operate any other business or conduct any sales or other activities that compete or are in direct conflict with PaintEZ®, either from Your Territory or elsewhere, without prior written approval from Us. You agree to offer all services that We may require the franchise to offer.
- 1.8 <u>Termination of Rights</u>. The rights granted to You under this Agreement are of limited duration and, upon expiration or termination of this Agreement, all rights to operate the franchise under the PaintEZ® name and participate in the System developed by Us shall immediately cease, and thereafter, You shall not hold itself out in any way as affiliated with Franchisor, the PaintEZ® name, or as a past or present participant of the System.
- National Accounts. "National Accounts" shall mean customers or potential customers that operate in multiple locations in more than one geographical area or territory. We reserve the exclusive right to solicit, negotiate, and enter into agreements with National Accounts for the provision of products or services offered by PaintEZ®. We also reserve the right to sell, market and distribute PaintEZ® products and related products to all National Accounts, both within and outside of Your Territory. We may, in Our sole discretion, designate certain franchisees to service National Accounts based on geographic location, capacity, performance history, or other factors We deem relevant. You agree to honor all agreements entered into between Us and National Accounts that We assign to You. You shall provide products or services to National Accounts in accordance with the terms negotiated by Us, including any special pricing, service levels, or reporting requirements. You shall not solicit or negotiate directly with National Accounts without Our prior written consent. We shall establish a fair and equitable system for compensating You for services provided to National Accounts. Such compensation may Include a percentage of revenue generated from National Accounts serviced by You or a flat fee for specific services rendered. You shall maintain accurate records of all services provided to National Accounts and submit reports to Us as required. We shall be responsible for centralized billing and collection for National Accounts, and shall remit Your share of revenue in accordance with the established compensation system. We reserve the right to terminate any National Account agreement that affects Your Territory, provided that We give You reasonable notice of such termination. Upon termination of a National Account agreement, You shall cease providing services to the National Account unless otherwise directed by Us.

ARTICLE II: TERRITORY

As used in this Agreement, the term "Territory" means the geographic area that is granted to You and is described in the attached Exhibit "A-1".

2.1 <u>Territory Rights</u>. We agree to grant You a Territory for Your Franchise Business, as detailed in Exhibit "A-1," which will generally have a population base of approximately 100,000 households and at least 300,000 people. Other franchisees may not market within Your Territory and You may not market within other franchisee's territories, You may provide services to locations within another franchisee's territory, but only if that has come from a referral or relationship You built in Your Territory and You have provided notice to the other franchisee. You

may service customers in areas that have not been awarded to another franchisee, but Your marketing is restricted to Your Territory. Any rights not expressly granted to You are expressly reserved for Us.

ARTICLE III: FEES, REPORTS, AND STATEMENTS

- 3.1 <u>Initial Franchise Fee.</u> In consideration of the grant of rights hereunder, You shall pay Us, upon the execution of this Agreement an initial franchise fee in the amount of Fifty Thousand Dollars (\$50,000) for a single territory, Forty Thousand Dollars (\$40,000) for a second territory, Thirty Thousand Dollars (\$30,000) for a third territory, and any other additional territories beyond three will be an additional Thirty Thousand Dollars (\$30,000) ("Initial Fee"), in one lump sum at the time of execution of this Agreement in return for which Franchisee shall receive all the rights as defined herein to operate a residential and commercial painting business under the PaintEZ® name, subject to compliance with the terms of this Agreement. This Initial Fee is fully earned upon the acceptance of this Agreement by Franchisor and is non-refundable. The Initial Fee must be paid in full before any right or privileges exist for Franchisee under this Agreement.
- 3.2 <u>Royalty</u>. In consideration of Your right to use Our Intellectual Property and System in accordance with this Agreement, You shall pay Us a non-refundable continuing monthly royalty, in accordance with Paragraph 3.4.2 below, as follows:

6% of Your annual Gross Sales if Your annual Gross Sales are from \$0 to \$1,000,000;

5% of the portion of Your annual Gross Sales that are from \$1,000,001 to \$2,000,000;

4.5% of the portion of Your annual Gross Sales that are from \$2,000,001 and above.

For example, if You make \$100,000 in Gross Sales for eight consecutive months, Your monthly royalty would be 6% or \$6,000 per month. If in month nine, You make \$300,000 in Gross Sales, You would pay 6% on \$200,000 and 5% on \$100,000, for a total royalty of \$17,000 for that month. If in month ten, You again make \$100,000 in Gross Sales, You would pay 5% or \$5,000 in royalties for that month.

"Gross Sales" includes the total of all sales of all products, goods or services sold, traded, bartered, or rendered by You and income of every kind and nature Including the value of a trade or other bartering, arising from Your Franchise Business and tangible property of every kind sold by You during the term of this Agreement. "Gross Sales" excludes bona fide credits and returns of any products and excludes amounts paid by You for sales or use taxes on the sale of any products or services.

3.3 <u>Marketing Fees</u>. In consideration of Our marketing and promotional programs that may benefit Your Franchise Business, You agree to pay Us a monthly marketing fee of one percent

(1%) of Your Gross Sales, in accordance with Paragraph 3.4.2 below ("Brand Management Fees"), and You also agree to spend at least an additional five percent (5%) of Your monthly Gross Sales, or Twenty Thousand Dollars (\$20,000) annually, whichever is greater, for local marketing and promotional programs in Your Territory ("Local Advertising Requirement"). We encourage You to spend more than the above minimum on local marketing and promotional programs in Your Territory. If You fail the meet the minimum Local Advertising Requirement, You will pay Us the difference between how much You actual spent for local advertising and the Local Advertising Requirement which will be contributed to the Brand Management Fee for national advertising or to Us. The Brand Management Fee and Local Advertising Requirement are collectively referred to herein as the Marketing Fees (see Exhibit A-2).

- 3.3.1 <u>Grand Opening Marketing Plan.</u> We will provide You with a grand opening marketing plan, in which You will be responsible to pay Us and the various marketing vendors, for an estimated cost of Four Thousand Dollars (\$4,000) per month per location for the first three (3) months (see Exhibit A-2). This estimate for the grand opening marketing plan includes the costs for marketing and promotional materials used for in-house marketing such as website management, management of paid advertisements, post card creation, design work, brochure design work, materials containing the trademarks, etc., as well as general and promotional marketing for at least 3 months. This also includes the required purchase of a minimum number of online leads and online lead management services (SEO, PPC, LBL) for Your 3-month start-up phase.
- 3.3.2 <u>Marketing Cooperative</u>. If a local marketing cooperative is formed, You are required to contribute as calculated by the cooperative. This contribution will not exceed Your required annual Local Advertising Requirement in a single year, unless a majority of franchisees in Your marketing cooperative agree to increase the contribution amount. Your contribution may be counted as part of Your Marketing Fees (discussed in Section 3.3 above).
- 3.4 <u>Financial Reports.</u> Your royalty and Marketing Fees (specified in Sections 3.2 and 3.3 respectively) are to be made according to the calculation, reporting, and payment as follows:
- 3.4.1 Gross Sales Report. The "Gross Sales Report" will consist of all money received or accrued, sales or other services performed and such other information concerning Your financial affairs as We may require. We generally produce the Gross Sales Report based on Our access, however, We may require You to produce Your Gross Sales Report in the future, if so, You agree to send Us a "Gross Sales Report" no later than 15 days following the end of the previous calendar month, or as We so require.
- 3.4.2 <u>Payment Due Date</u>. Payment of all fees are to be made by electronic funds transfer from Your Operating Account to Our pre-authorized account, or as specified by Us. The royalty and Marketing Fees as shown on the Gross Sales Report are due no later than 3:00 pm Mountain Standard Time on 7th day of each month for the previous month's sales ("Due Date"). Our current ACH agreement is attached as Exhibit "A-10" and may be modified at any time in Our sole discretion. We may require daily or weekly payment of royalty, marketing, and other fees in the future. You agree to only have one Operating Account.

- 3.4.3 <u>Non-Sufficient Funds Fee/Late Fees and Interest</u>. If You fail to provide Us any required reports or financial statements, or any check or electronic payment fails, You agree to pay a late fee of Fifty Dollars (\$50) per day for each day the report or fees are not received by Us or ten percent (10%) of the fees due, whichever is greater, up to a maximum of Two Hundred Dollars (\$200) per month per late fee or report. These late fees are due five (5) days after You have received notice from Us. We have the right to adjust these late fees. In addition to any late fees, You agree all fees not paid when due will be subject to interest at the rate of eighteen percent (18%) per annum or the maximum rate allowed by law, whichever is less. Unpaid interest charges will compound annually (see Exhibit A-2).
- 3.5 <u>Taxes</u>. You shall pay, when due, any and all federal, state, and local taxes. If royalties or Marketing Fees are assessed a tax, of any nature, against Us, You agree to pay the taxing authority, or Us, a sum equal to the assessed tax for royalties or Marketing Fees.
- 3.6 <u>Financial Statements</u>. You agree to provide Us quarterly financial statements within fifteen (15) business days after the end of each quarter. These statements include a profit and loss statement and a balance sheet. <u>These financial statements must be in the format We specify.</u> Additionally, within ninety (90) days after the end of each calendar year, You agree to submit to Us a complete financial statement for the preceding calendar year which includes a profit and loss statement and balance sheet that has been reviewed and certified by an independent public accountant.
- 3.6.1 Access to Financial Records. You agree to allow Us or Our certified public accountant, or other authorized agent, to conduct computer and other audits for Your Franchise Business during normal business hours. This Includes the right to examine and make copies of Your books, records, financial statements, balance sheets, sales, and income tax returns for Your Franchise Business. You agree to keep complete and accurate records for Your Franchise Business.
- 3.6.2 <u>Audits</u>. If any audit, or other investigation, reveals a deficiency of two percent (2%) or more of the Gross Sales used to calculate the payment of the royalty or Marketing Fees due to Us, You agree to immediately pay Us the deficiency, the appropriate fine for late fees (as discussed in Section 3.4.3), and You agree to reimburse Us for the total expense of the audit or investigation which include the accountant's fees, travel expenses, room, board, and all other costs reasonably incurred in connection with the audit. If You fail to report Your Gross Sales or You fail to keep organized and readable records, it will be considered an understatement by more than two percent (2%).
- 3.7 <u>Software and Technology Fee.</u> You will be assessed an initial set up fee and monthly payments for use of software and technologies (see Exhibit A-2). Your initial set up fee is due upon signing this Agreement for software and technology services. Your monthly fee is payable in accordance with Section 3.4.2 (above). Your payments will begin upon Your first day of operation and are paid to Us or Our affiliate. We may require You to use new technologies we implement. You are required to use Our programs.
- 3.7.1 <u>Technical Support Fee</u>. If You request technical support from Us, You will be assessed a fee as set forth on Exhibit A-2.

- 3.8 <u>Accounting Services</u>. You must use Our designated accounting program as determined by Us or EZ Accounting Pro, as set forth in Our Manual, for Your accounting system. You must also work with Our affiliate, EZ Accounting Pro. The fee for these accounting services is set forth on Exhibit A-2.
- 3.8.1 <u>Account Services Set Up</u>. You will be assessed a one-time initial set up fee for setting up Your accounting services with Our affiliate, EZ Accounting Pro as set forth on Exhibit A-2.
- 3.9 <u>Customer Complaints</u>. You agree to pay Us a fine of Two Hundred Fifty Dollars (\$250) each time We handle a customer complaint against You, plus You must reimburse Us for Our costs in resolving the matter. For example, if You have met with Your customer numerous times without a resolution being had by both parties, We may, at Our option, step in and help with these matters and You will be charged this fee (see Exhibit A-2).
- 3.10 <u>Non-Compliance Fines</u>. If You do not comply with Our policies or procedures, You will be subject to fines and charges set forth on Exhibit A-2. These fines and charges for non-compliance are due upon receipt.
- 3.10.1 <u>Unapproved Products or Unapproved/Undesignated Suppliers Fine</u>. If You purchase, use or sell unapproved products or use unapproved or undesignated suppliers, You will be assessed the fine as set forth on Exhibit A-2, if You did not have Our prior written approval.
- 3.10.2 <u>Unauthorized Marketing Number and Email Fine</u>. You may only market using Your designated PaintEZ® telephone number and email, otherwise You will be charged a fine as set forth on Exhibit A-2.
- 3.10.3 <u>Failure to Comply with Trademarks, Products Standards, and Operations Standards Fine</u>. You must comply with Our trademarks, product standards, and operations standards, otherwise, You will be subject to the fine as set forth on Exhibit A-2.
- 3.11 <u>Application of Payments</u>. We may apply any payments received by You in any manner We prefer Including to any past due or then-current indebtedness of Yours for any fees or interest due under this Agreement.
- 3.12 <u>Non-Refundable Fees</u>. All fees set forth in this Agreement, Including royalty and Marketing Fees, are not refundable.
- 3.13 <u>Funding</u>. You take full responsibility for obtaining all necessary funding for Your Franchise Business. If You fail to acquire adequate funding to open Your Franchise Business, it will be considered grounds for terminating this Agreement.

ARTICLE IV: TERM AND RENEWAL

4.1 <u>Initial Term.</u> This Agreement, unless previously terminated, shall continue for an

initial period of ten (10) years ("Initial Term"). If the law requires Us to provide You with notice before the termination or expiration of this Agreement and We fail to provide such notice, this Agreement remains in effect on a month-to-month basis until We have given You the required notice.

- 4.2 <u>Renewal</u>. If You are not in default under this Agreement, We may renew Your Franchise Business for additional ten (10) year terms ("Renewal Term"), if You provide Us with written notice of Your intent to renew at least one hundred eighty (180) days and not more than one (1) year prior to the expiration date of Your current term, provided the following are satisfied:
- i. You have complied with and timely met material terms and conditions of this Agreement throughout the term;
- ii. You have complied with Our material operating and quality standards and procedures and any required modification to such standards and procedures;
- iii. You have timely paid all monetary obligations owed to Us during the term of this Agreement;
- iv. You are not subject to any pending litigation or governmental proceeding which could have a material adverse effect upon You or Your Franchise Business;
- v. You agree to execute Our then-current Renewal Franchise Agreement (defined in Section 4.4), which may contain different performance standards, fee structures, and/or increased fees;
- vi. You agree to pay Us a non-refundable renewal fee as set forth on Exhibit A-2, payable in full at the time the Renewal Franchise Agreement is executed. Additionally, You agree to pay royalties, Marketing Fees, and other continuing fees charged by Us at the then-current levels under the then-current franchise agreement for new franchisees;
- vii. You agree to execute a general release, in a form satisfactory to Us, of any and all claims against Us, Our parent, subsidiaries or affiliates and their officers, members, directors, attorneys, shareholders, and employees;
- viii. You agree that We can require You, at Your expense, to reasonably renovate, remodel, redecorate, re-fixture and/or refurbish Your franchise to conform to Our thencurrent standards that Our new franchises must meet at the time the renewal takes effect; and
- ix. You and Your manager(s) agree to attend and successfully complete any training, certification, or other programs that We may reasonably require. Additionally, You agree that You are responsible to pay for the training and expenses Including those for travel, meals, lodging, and other related costs for such training as set forth on Exhibit A-2.
- 4.3 <u>Notice of Non-Approval</u>. If, after receipt of Your notice to renew, We decide for good cause not to approve the renewal, We will give You such notice of non-approval as required by law.

- 4.4 Renewal Franchise Agreement. If We approve Your franchise renewal, You will be required to execute Our then-current franchise agreement ("Renewal Franchise Agreement") which may be materially different from this current Agreement. The Renewal Franchise Agreement will supersede in all respects the terms and conditions of this Agreement, and You will be obligated to pay royalties and other continuing fees at the then-current levels required to be paid by new franchisees. You must sign and return to Us the Renewal Franchise Agreement within ninety (90) days prior to the expiration of the then-current term, or You will, at Our election, be deemed to have withdrawn Your request to enter into a Renewal Franchise Agreement and this Agreement will terminate at the expiration of the term then in effect. If You operate from a physical office, You will make all necessary arrangements to continue the occupancy of Your existing physical office through the renewal term(s), unless We give written permission to relocate Your Franchise Business.
- 4.5 <u>Refusal of Renewal Franchise Agreement</u>. If You do not enter into a Renewal Franchise Agreement for any reason and continue to operate Your Franchise Business, We will deem that You have elected to renew on a month-to-month basis and You agree to accept to pay Our then-current fees, Including royalty fees, Marketing Fees, and other fees described in Our Manuals. Your month-to-month Franchise Business may be terminated by either party upon thirty (30) days written notice.

ARTICLE V: CONSTRUCTION, COMMENCING OPERATIONS, AND LEASE

- 5.1 <u>Location of Franchise</u>. We recommend that Your Franchise Business be based out of Your home office or a virtual office. If You elect to have a physical office outside of Your home, Our written approval, which will not be unreasonably withheld or delayed, is required before You commit to purchase, lease, or construct real property for Your Franchise Business. You are responsible to ensure that Your space complies with all local zoning, state, and federal laws, and all rules and regulations. Additionally, You are responsible to obtain any required permits at Your own expense
- 5.1.1 Acceptance of Physical Office. As stated above, if You elect to have a physical office outside of Your home, We must accept Your proposed location for Your Franchise Business in writing. Our notice of acceptance or rejection will be provided to You in writing within thirty (30) days after You have notified Us of a proposed location. You must give Us the street address of Your proposed location and any other information that We request, Including photographs or existing brochures of the proposed location. We will base Our acceptance of the proposed location on the following: appearance, potential customer base, traffic patterns and generators, proximity of competitors, accessibility, square footage, layout requirements, parking, and visibility. We do not make any warranties or guarantees as to the potential success of any location regardless of approval or rejection.
- 5.1.2 <u>Relocation of Physical Office</u>. If You operate Your Franchise Business from a physical office outside of Your home, You must obtain Our prior written approval before You relocate Your Franchise Business. If We approve Your relocation, You must pay Us the relocation fee as set forth on Exhibit A-2.

- 5.1.3 <u>Design of Physical Office</u>. If You operate Your Franchise Business from a physical office outside of Your home, You agree to abide by Our interior and exterior design specification, as stated in Our Manuals, if any, for Your Franchise Business solely at Your own expense.
- 5.2 <u>Commencing Operations</u>. You are required to begin operating Your Franchise Business within one hundred twenty (120) days of signing this Agreement. We require at least thirty (30) days written notice prior to the commencement of Your franchise. If You will operate Your Franchise Business from a physical office outside of Your home, We reserve the right to inspect and approve such office before opening. If You need an extension for these deadlines, provide Us with written notice of Your good faith efforts and We might grant You an extension, at Our sole discretion, of up to one hundred twenty (120) days. If You fail to meet these deadlines, We have the right to terminate this Agreement.
- 5.3 <u>Equipment and Opening Inventory</u>. You are responsible for purchasing or leasing all equipment, tools, and inventory as We specify and as may be necessary for the operation of Your Franchise Business Including an opening inventory package (see Exhibit A-2). You must maintain all equipment and tools in good working order.
- 5.4 <u>Limitations</u>. You may not sell any other products or perform any other services that compete or are in direct conflict with PaintEZ® unless You receive Our prior written consent.
- 5.5 <u>Call Center</u>. We may provide a call center to help You manage telephone calls from Your customers and potential customers. You will pay Us the fee as set forth on Exhibit A-2 based on Your usage of the call center services. We may adjust the fee on a monthly basis and the fee may increase or decrease over time based on Our costs for the call center service. This fee is due monthly by the seventh day of each month. Your payments will begin upon Your first day of operation.

ARTICLE VI: INTELLECTUAL PROPERTY

- 6.1 <u>Intellectual Property</u>. We and Our affiliates have the sole right to license, own, and control all the Intellectual Property relating to the franchise, Including the Marks, trademarks, service marks, System, copyrights, Confidential Information, trade names, trade dress, design, inventions, software, operations, and the like. You also agree this Intellectual Property will remain under Our sole and exclusive ownership and control. The parties hereto stipulate that as between them, such Intellectual Property is important, material, and gravely affects Our goodwill Including the effective and successful conduct of Our business.
- 6.2 <u>Restriction on Use of Intellectual Property</u>. You understand and agree that You will not acquire any rights to Our Intellectual Property. You also agree that neither You nor any of Your principals or agents will take any action that would prejudice or interfere with Our rights to Our Intellectual Property. You also understand that We are granting You a non-exclusive right to use Our Intellectual Property only in connection with Your Franchise Business, awarded to You under this Agreement, in compliance with Our Manuals, this Agreement or with Our written permission. This grant of this non-exclusive right to use Our Intellectual Property and System is

temporary and will expire when this Agreement terminates. Nothing in this Agreement gives You any right, title, or interest in any of Our Intellectual Property except to use such Intellectual Property in accordance with the terms and conditions of this Agreement. Any goodwill arising from Your use of Our Intellectual Property will inure solely and exclusively to the benefit of Us or Our affiliates and upon expiration or termination of this Agreement, no monetary amount will be attributable to any goodwill associated with Your use of Our Intellectual Property. You understand and agree that any use of Our Marks, other than expressly authorized in this Agreement or with Our written permission, will constitute a breach of this Agreement and trademark infringement. You agree that during this Agreement and after it terminates:

- i. You will not directly or indirectly contest or assist in contesting Our ownership of the Intellectual Property described in this Agreement;
- ii. You will not use Our Marks in any way that may cause them to be viewed negatively by the public;
- iii. You will not use Our Marks, without Our written permission, in any of the following ways:
 - a. as part of Your entity, legal business name, or on internal business documents such as on checks, bank accounts, or documents used for employee correspondence;
 - b. with any modifying terms, words, prefix, suffix, designs, or symbols;
 - c. for selling any unauthorized services or products in any location; or
 - d. as part of any domain name, electronic address, or search engine listing that You control on the Internet.
- iv. You will not use Our Marks in any matter not authorized by this Agreement. When Our Marks are authorized for Your use, You agree to only use Our Marks with the letter "TM", "SM", or "®" as instructed by Us;
- v. You will not in any manner interfere with or try to disallow Our use of the Intellectual Property, including all derivatives or any other name, trademark, or service mark that is now or later becomes part of Our System; and
- vi. You will not interfere with the use of the Intellectual Property by Our other franchisees or licensees at any time.
- 6.3 <u>Control of Marks</u>. You agree that We own the Marks and derivatives and that Our Marks are valid trade names, trademarks, and service marks. You agree not to apply for any registration or other protections for any of Our Intellectual Property. Also, You agree that We have the sole control over any legal or administrative action concerning Our Intellectual Property. You agree to notify Us in writing, within three (3) days, of any claim, demand, or suit by any person, corporation, or entity that pertains to Our Intellectual Property. You must not communicate with

any person other than Us, Our counsel, or Your counsel regarding any such apparent infringement, challenge, or claim to Our Marks. We will have complete discretion to take any action We deem appropriate in connection with any infringement, challenge, or claim to any Mark and the We retain the sole right to enter into any settlement, litigation, or other proceeding arising out of any such alleged infringement, challenge, or claim related to any Mark. If We decide to defend or prosecute these claims or demands, You agree to complete all documents and do any such action that We, or Our counsel, deems to be necessary to carry out the defense or prosecution. If You would like to defend or prosecute a claim or demand, You must receive Our written consent to do so, and You agree to bear all costs for such proceedings and agree to Our oversight during all stages of the proceeding.

- 6.4 Copyrights. We, and Our affiliates, are the exclusive owners of all rights, titles, and interests in all materials We require or provide to You, Including all artwork, design, copyright, trademark, or other rights that We created and that are used in association with Our System. You acknowledge and agree that all materials created by You, other persons, entities, or those employed by You or Us, during the term of this Agreement, are to be regarded as "works made for hire" under the copyright laws of the United States and are Our sole and exclusive property which We can use and license others to use. Our rights include the right to own and register all foreign and domestic intellectual property rights (and renewals and extensions thereof) related to Our Marks or System and the right to use and change them in any manner We determine. In the event that any materials created by You, or Your affiliates, are not determined to be "works made for hire", for any reason. You hereby irrevocably and unconditionally assign all rights to Us and agree to execute such additional documents as may be requested by Us to evidence Our ownership of the rights. You hereby expressly waive any "moral rights" or similar claims that You may have in connection to any materials. In the event that materials are not copyrightable, You irrevocably assign any and all ownership to Us.
- 6.5 <u>Preserving Secrecy</u>. You agree that it is vital to all of Our success that Our Confidential Information remains secret. In order to preserve the secrecy of Our Confidential Information, You agree to:
 - i. stringently adhere to all security procedures and practices ordered by Us;
- ii. only to disclose information to the extent necessary to Your employees in order to market services and Products;
- iii. not use any Confidential Information in any manner not specifically authorized or approved by Us in writing; and
- iv. use the highest degree of carefulness and make every commercially reasonable effort to maintain the absolute secrecy of all Confidential Information during and after the term of this Agreement.
- 6.6 <u>Manuals</u>. In order to protect Our reputation and goodwill and to maintain standards of operation under the Marks, You shall conduct Your Franchise Business under Our System in accordance with Our Confidential Operations Manual ("Manuals"), which is on loan to You during the term of this Agreement. You agree that the Manuals will remain Our exclusive property. You

agree that Our materials and the content of the Manuals, as well as Your knowledge of Our materials Including processes, services, Products, know-how, and the System are secret, unique, and confidential and that they contain trade secrets and other material proprietary to Us. You agree to keep the Manuals confidential and that You will not disclose the content of the Manuals and proprietary items or materials, to unauthorized person(s) and will prevent unauthorized disclosure to any person(s) as disclosure would cause irreparable harm. You agree to only make the Manuals available to employees who must have access in order to operate the Franchise Business. We have the right to modify or update the Manuals from time to time to change operating procedures, maintain the goodwill associated with the Marks, and enable the System to remain competitive. You shall at all times ensure that You are using the most current version of Our Manuals and You agree to make any changes to Your Franchise Business that are required by the updates to Our Manuals. Any dispute related to the contents of the Manual will be controlled by the terms of the most current copy of the Manual. The contents of the most current Manual Including specifications, procedures, and rules will constitute provisions of this Agreement as if they were set forth herein. You agree not to copy or duplicate in any format Our Manual or other proprietary documents or information. Upon the termination or expiration of this Agreement, or upon Our request, You agree to return all Manuals and documents that contain confidential or proprietary information to Us.

- 6.7 <u>Modifications</u>. You agree that We retain the right to make modifications or discontinue the use of any of Our Marks. In the event that Our trademarks, service marks, logos, font, symbols, or any other Mark is modified or discontinued, You agree to make all changes that We request and You agree that You are responsible for any costs associated with the aforementioned modification or termination.
- 6.8 <u>Improvements</u>. If during the term of this Agreement, You develop any improvements to the System or other Intellectual Property, You will fully disclose the improvements to Us, and not to others, and will obtain Our written approval before implementing these improvements. You agree that any improvements that You might develop may be used by Us and all other franchisees without any obligation to compensate You. You also agree that We have complete ownership and control over any improvements, and You will assign to Us all rights, titles, or interests You may have in these improvements. We reserve the right to apply for and own any Intellectual Property rights related to the improvements and You will assist Us in securing these rights.
- 6.9 <u>Products with Marks</u>. You agree that We have the right to require You to purchase all items and goods bearing Our Marks, other trademarks, service marks, or private label from Us or a business designated and approved by Us. We may obtain income through marking up items or goods or We may receive fees or other consideration from suppliers.
- 6.10 <u>Use of Marks in Marketing</u>. We grant You the right to use Our Marks for marketing purposes in Your Territory. Our Marks must only be used for the sale of products or services authorized in the Manuals, or with Our written permission.
- 6.11 <u>Customer Data</u>. We grant You a royalty-free non-exclusive right to use Our Customer Data during the term of this Agreement. Our Customer Data includes any goodwill

related to potential or actual customers and is Our sole property. You agree to comply with all laws pertaining to the privacy of consumers, employees, and transaction information. If We permit You to use Our Customer Data, by written consent, to advertise to current or potential customers, You will be solely responsible to abide by all applicable laws Including the CAN-SPAM Act of 2003.

6.12 <u>Additional Documents</u>. You agree that You will complete any additional papers, documents, or assurances that are requested by Us in connection with Our Intellectual Property. You also agree to fully cooperate with Us and any of Our other franchisees or licensees in obtaining required consents of any state agency or legal authority for use of Our Intellectual Property now owned or later obtained.

ARTICLE VII: INDEPENDENT CONTRACTOR

- 7.1 <u>Independent Contractors</u>. The only relationship between Franchisor and Franchisee created by this Agreement is that of independent contractor. You and We agree that this Agreement does not create any fiduciary, special, or other similar relationship and that You are not an agent, legal representative, subsidiary, joint venturer, partner, employee, or servant of Us for any purpose whatsoever. You agree, in all dealings, You are an independent contractor. You shall disclose in all dealings with third parties, such as employees, suppliers, and customers, that You are an independent entity licensed by Us, Including by placing notices of independent ownership on forms, business cards, stationery, advertising, websites, and on Your Franchise Business' Premises. Further, You agree that You are not an affiliate of Franchisor and neither party is liable for any debts, liabilities, taxes, duties, obligations, defaults, compliance, acts, negligence, or any other errors or omissions of the other party.
- 7.2 No Joint Employer Relationship. You and We agree that We are not a joint employer of Your employees under any state or federal law or regulation. You are to exercise sole control and have complete responsibility for all labor relations and the conduct of Your agents and employees Including the daily operations of the franchise; recruiting, hiring, supervising, training, wages, hours, benefits, personnel policies, record keeping, disciplining, and terminating employees; and paying all expenses for Your Franchise Business. You will notify each of Your employees that they are only an employee of You and not an employee of Franchisor or Franchisor's affiliates for any purpose. We have no authority to hire, fire, promote, or demote any of Franchisee's employees or take any disciplinary action whatsoever against any of them. Additionally, You must ensure that no payroll checks or other employment-related documents contain or reference the Marks or Our name.
- 7.3 <u>Independent Franchise</u>. You must file for a "certificate of assumed or fictitious name" or "doing business as" (DBA) as required by the state law where Your franchise is located, accompanied by Your assigned franchise unit number, within thirty (30) days of signing this Agreement, so that the public is notified that You are operating Your Franchise Business as an independent business pursuant to this Agreement.
- 7.4 No Authority. You acknowledge and agree that You are an independent contractor and nothing in this Agreement authorizes You to make any contract, agreement, warranty, or representation on Our behalf or create any obligation on behalf of Us. Furthermore, no actions

taken by You, Your employees, or Your agents will be attributable to Us or be considered actions obligating Us. In no event will We assume liability for, or be deemed liable under, this Agreement as a result of any such action, or for any act or omission of You or any claim or judgment arising therefrom.

ARTICLE VIII: FRANCHISEE'S REPRESENTATIONS, WARRANTIES, AND COVENANTS

- 8.1 <u>Representations, Warranties, and Covenants</u>. During the term of this Agreement, and in addition to other obligations set forth in this Agreement, You represent, warrant, and covenant the following:
- i. You agree that no statement that pertains to this Agreement contains or will contain any false statements or omit any material facts;
- ii. If You are an entity, You agree that You are duly organized and validly existing under the law of the state of formation. Also, You are duly qualified and authorized to do business in each jurisdiction in which Your business is located. Additionally, You ensure that this Agreement will not violate or breach Your certificate of incorporation, bylaws, or any agreement or contract to which You are a party;
- iii. You will use Your best efforts in operating Your franchise and in recommending, promoting, and encouraging support of all franchise locations;
- iv. You will not engage, directly or indirectly, as an owner, operator, or in any management position in any business that competes or is in direct conflict with PaintEZ® unless You receive Our permission in writing. It is permissible under this Agreement for You to own equity or securities of a residential or commercial painting business whose shares are traded on the stock exchange or on the over-the-counter market;
- v. You will operate Your franchise in compliance with all local, state, and federal, laws, rules, and ordinances, Including all zoning laws. You will comply with all labor regulations Including local minimum age and minimum wage requirements. Additionally, You must be in compliance, solely at Your own expense, with the Americans with Disabilities Act, the Patriot Act, OSHA, environmental laws, worker's compensation laws, the Affordable Care Act, and all other applicable laws, ordinances, and regulations;
- vi. You will discover and obtain all required permits and licenses for Your Franchise Business, solely at Your own expenses, without any reliance on Us, and You will keep all permits and licenses up to date; and
- vii. You will refrain from engaging in any activity that may possibly cause any public criticism of Our System.
- 8.2 <u>Mark Updates</u>. We reserve the right to change Our Mark and You agree to conform Your Franchise Business to any changes with Our Mark and to keep Your Franchise Business up to date with Our Mark. This may require a significant capital expenditure that You may incur.

- 8.3 <u>Customer Service</u>. You must provide prompt, courteous, and efficient customer service to all customers related to Your Franchise Business. You must follow Our policies, practices, and procedures contained in Our Manuals regarding the high standards We have developed for the treatment of customers. You will protect, maintain, and enhance the reputation and goodwill We have developed for the franchise and Our System.
- 8.4 <u>Day-to-Day Operations</u>. You agree to be responsible for the operation of Your Franchise Business; however, You are not required to personally participate in the direct and on-Premises operation of Your franchise as You may appoint a manager who will give his or her full attention and best efforts to the management of Your Franchise Business. You understand that absentee management may significantly increase the risks associated with Your Franchise Business. Your appointed manager must complete and pass Our initial training program before assuming the role of manager. You must maintain sufficient inventory, supplies, products, and employ adequate personnel so that Your Franchise Business runs at as efficiently as reasonably practicable. You agree to abide by Our operating hours and closing requirements set forth in Our Manuals to maintain uniformity with all other locations. Although You do not have to personally participate in day-to-day operations, You do agree to participate in Your Franchise Business as follows:
- i. You agree to attend and pass all Our required training and retraining courses, and attend any annual or special meetings called by Us;
 - ii. You agree to be responsible for all accounting, reporting, and bookkeeping;
- iii. You agree that You and Your manager must be directly involved in all personnel decisions that affect Your Franchise Business; and
- iv. You agree that You and Your manager will not engage in any conflicting or competing business ventures or any other activities that would be detrimental or interfere with Your Franchise Business.
- Your employees. You and We expressly agree that We are not a joint employer of Your employees under any law or regulation. The employees of Your Franchise Business are Your sole responsibility, and You are to handle all recruiting, hiring, firing, compensation, benefits, recordkeeping, supervision, training, and discipling Your employees. Your employees are not Our employees for any purpose whatsoever. Therefore, We will not assist You in any area related to Your employees and We have no control over Your employees and no right or authority to control, direct or supervise Your employees. Any standards, policies or procedures provided by Us related to Your employees are solely to protect Our trademarks, trade dress and goodwill. You shall be solely responsible for all wages, benefits, workers compensation insurance, payroll taxes, withholdings, and other costs related to Your employees. You agree to indemnify and hold Us harmless from any claims, losses or liabilities related to Your employees.
- 8.5.1 Your Responsibilities as Employer. You shall comply with all applicable federal, state and local employment laws, Including laws regarding minimum wage, overtime, equal employment opportunity, workplace safety, and immigration. You shall maintain appropriate employment records and provide all required notices to Your employees.

- 8.5.2 <u>No Representations Regarding Employment</u>. We make no representation about the terms of employment that You should offer to Your employees. You shall make Your own independent decisions about all of Your employment matters.
- 8.5.3 <u>Notification to Your Employees</u>. You shall notify all of Your employees in writing that: (1) You, and not Us, are their employer; (2) We is not involved in any employment decisions; and (3) Your employees are not eligible for any employment benefits from Us.
- 8.6 Required Insurance. You, at Your sole expense, beginning the day You use any of Our Marks and continuing throughout the duration of this Agreement, Including any renewals or extensions, agree to obtain and maintain the types of insurance found in Our Manuals or otherwise required by Us in writing and will designate Us as an additional named insured, Including at a minimum the following insurance coverages:
- i. Employer's liability and worker's compensation insurance as prescribed by law.
- ii. Comprehensive general liability insurance, including and products liability, completed operations, property damage, contractual liability, independent contractor's liability, owned and non-owned and hired automobile coverage, and personal injury coverage with a combined single limit of at least \$1,000,000 per occurrence and \$2,000,000 aggregate, including umbrella coverage.
- iii. Automobile liability insurance, including owned, non-owned, leased and hired vehicle coverage, with a combined single limit of at least \$1,000,000 for death, personal injury and property damage.
 - iv. Business interruption and lost profit insurance.
- v. Employee insurance, maintained and kept in force, as required under federal and state laws, if any.

These insurance requirements are only minimums and You need to make an independent determination as to whether increased amounts or additional types of insurance are appropriate.

- 8.6.1 <u>Insurance Rating</u>. All insurance policies carried by You must be written by a responsible insurance company licensed in the state where Your Franchise Business is located and the insurance company must be rated "A" or better by the A.M. Best Company, Inc. and otherwise reasonably acceptable to Franchisor.
- 8.6.2 <u>Insurance Compliance</u>. We reserve the right to periodically monitor Your compliance with these insurance requirements and You agree to assist Us by providing any documentation We may request for such monitoring. If You fail to obtain or maintain the required insurance minimums, We may obtain or maintain these insurances for You, at Our discretion, and You will pay Us upon demand the premium costs. Failure to obtain and maintain the minimum required insurances will be deemed a material breach of this Agreement and will allow Us to

terminate this Agreement at Our discretion. We reserve the right to increase the amounts of coverage required and/or require different or additional coverage. You will also obtain all other insurance required by city, state, and federal law.

- 8.7 <u>Pricing</u>. To the extent permitted by law, We may suggest retail prices including maximum and minimum pricing for items or services sold at Your franchise. You may not exceed the maximum price We determine but may charge a price less than the maximum and You may not price items below the minimum price We determine but may charge a price higher than the minimum.
- 8.7.1 <u>Gift Cards</u>. If We decide to adopt coupons, gift cards, or other discount programs, You are required to implement such programs at Your Franchise Business.
- 8.8 <u>Computer System.</u> You must purchase or lease, at Your sole expense, a computer system and other computer hardware and software systems designated by Us in strict accordance with Our specifications, Including software requirements, that are subject to change at Our discretion. Such changes to software requirements or information technology ("IT") upgrades may be a significant capital expenditure that You can expect to incur. You must provide Us with full 24-hour 7 days a week access with the right to upload or download information from all of Your computer systems used for Your Franchise Business. You agree that You will not make any claim against Us or Our affiliates for any loss, damage, liability, or expense caused by or related to failures, errors, or otherwise of any computer, hardware, or software system.
- 8.8.1 <u>Record Retention</u>. You agree to record all sales at the time sold in Your computer system or other system approved by Us in writing. You must retain all computer records, charge account records, invoices, orders, returns, sales tax reports, and all of Your other business records and related back-up materials, tax returns, and financial reports for at least five (5) years, including after the termination of this Agreement.
- 8.8.2 Merchant Account. You agree to join Our merchant account and other sale programs described in Our Manuals. You must maintain debit card, credit card, and other non-cash payment systems using the merchant account and merchant account services as set forth in Our Manuals.
- 8.9 <u>Convention, Conferences and Seminars</u>. We may hold conventions, conferences or seminars, at Our discretion, for all franchisees to discuss topics such as improvements, new developments, mutual concerns, sales techniques, personnel training, bookkeeping, accounting, inventory control, performance standards, marketing, etc. Your attendance at these conventions, conferences or seminars is mandatory. We charge a fee for attending the convention, conference or seminar and You are responsible for the fee and any costs associated with attendance Including meals, lodging, employee wages, and travel (see Exhibit A-2).
- 8.9.1 <u>Convention, Conference and Seminar Non-Attendance Fee.</u> If You fail to attend a mandatory convention, conference or seminar, You will be assessed a fee as set forth on Exhibit A-2.

- 8.9.2 <u>Regional Seminars</u>. We may hold regional seminar events where franchisees in Your area will gather to discuss the franchise and possible improvements and/or developments. You are encouraged to attend these regional seminar events. We may charge a fee for attending these regional seminars and You are responsible for the fee and any costs associated with attendance Including meals, lodging, employee wages, and travel (see Exhibit A-2).
- 8.9.3 <u>Seminars and Refresher Training</u>. We may provide refresher seminars or refresher training programs weekly or biweekly as we determine in Our sole discretion. We may require that You or Your managers attend and complete them to Our satisfaction. These programs and seminars will be held at locations We designate. You will be responsible for paying all travel, living and other expenses for attendees (see Exhibit A-2).
- 8.10 <u>Samples, Testing, and Inspections</u>. You agree to strictly follow Our System and Manuals for Products or services of Your Franchise Business and to the following:
- 8.10.1 <u>Required Purchases</u>. You are required to purchase all of the PaintEZ® products, equipment, logoed and PaintEZ® branded items, and other items and supplies from sources designated or approved by Us. We will provide You with a list of specifications for approved products, equipment, supplies, and materials.
- 8.10.2 <u>Modifications</u>. We reserve the right to modify, delete, add, or otherwise make changes to Our System, Intellectual Property, Manuals, and operations at any time at Our sole discretion by providing You with written notice of such modifications. You agree to accept and comply with all changes made by Us at Your sole expense by such time that We prescribe in Our written notice of modifications. Such changes may result in a significant capital expenditure that You can expect to incur.
- 8.10.3 <u>Compliance</u>. If We approve changes to Our uniform standards or System, You have no right to object to such changes and must comply with Our current standards and System at all times. You must maintain a valid email address that is to be used for Us to contact You. You may not alter, change, or modify the System without Our prior written consent.
- 8.10.4 <u>Inspections</u>. You agree to reasonable inspections conducted by Our agents during normal business hours, without notice, to determine whether You meet Our then-current standards and specifications.
- 8.10.5 <u>Defects</u>. You agree to promptly correct any defects that We notify You of from time to time. If You fail to correct such defects, You may receive a fine as set forth on Exhibit A-2 and We may, at Our discretion, terminate this Agreement.
- 8.10.6 <u>Non-Compliance</u>. If You are found to be in non-compliance with Our System, Manuals, or standards, You will be charged a fine as set forth on Exhibit A-2. The fine is due upon billing.
- 8.11 <u>Personal Guarantees</u>. Each person, or entity, who owns five percent (5%) or greater, and his or her spouse, must sign Our non-competition agreement attached hereto as Exhibit "A-

- 7." Additionally, such person, or entity, must guarantee all obligations under this Agreement and agrees to be personally bound by, and liable for the breach of, every provision of this Agreement by executing Our personal guaranty attached hereto as Exhibit "A-4."
- 8.12 <u>Drug Testing</u>. We undertake no obligation to perform drug testing on You or Your employees, but We may require You and Your management employees to submit to random drug testing if We feel it is necessary to ensure compliance with Our policies.
- 8.13 <u>Disclosure</u>. We are permitted to disclose any information, Including Your name, franchise address, franchise telephone number, franchise general financial information, email address, or other information We deem necessary in Our disclosure document.
- 8.14 <u>Our Protections</u>. Any required standards are put in place to protect Our interests and not to establish control, or a duty to take control over, any matters that are reserved to You.

ARTICLE IX: FRANCHISOR'S OPERATIONAL ASSISTANCE

- 9.1 <u>Pre-Opening Assistance</u>. Prior to Your franchise commencing business, We shall provide You with the following pre-opening assistance:
- i. A list of specifications for approved products, equipment, supplies and materials.
- ii. A list of specifications and a list of Our approved Suppliers, which may be updated from time to time at Our sole discretion.
 - iii. We will not offer assistance with the delivery or installation of any items.
- Approximately thirteen (13) days of training, which will be held at Our iv. corporate office (or a location designated by Us) and at Your location before and during the opening of Your franchise. The initial training will take place over two sections. The first section of training will be approximately eight (8) days at Our corporate office, or at a location designated by Us. The second section of training will be approximately five (5) days where We will travel to Your location and assist You with the opening of Your location. You and Your manager (if applicable) must successfully complete the first section and second section of initial training prior to opening Your Franchise Business which Includes all training programs demonstrating Your knowledge of basic policies and procedures, daily operations, record keeping, computer system competency, estimating, sales techniques, marketing plans and techniques, administration and bookkeeping controls, service methods, deployment of labor, maintenance of quality standards and customer service. The initial training program fee for up to two (2) attendees is set forth on Exhibit A-2. Additional attendees may attend the first section of training at Our corporate office (or other location designated by Us) for a fee as set forth on Exhibit A-2. You must also pay Your (and Your manager(s), if applicable) costs for travel, lodging, and living expenses while training. The training program must be completed by all franchisees, unless, at Our reasonable discretion, based upon a franchisee's experience, it is deemed unnecessary.

- v. One (1) copy of Our Confidential Operations Manual, which shall be amended from time to time at Our sole discretion and returned to Us at the termination of this Agreement.
- vi. Forms to record reporting transactions to Us in accordance with this Agreement.
 - 9.2 Opening Assistance. We shall provide You with the following opening assistance.
- i. Consulting with You regarding marketing and prepare a plan for the grand opening of Your Franchise Business. You will be given access to Our online marketing materials.
- ii. Making Ourselves available to You for guidance related to general operations of the franchise by telephone or email.
- iii. If You need additional in-person assistance beyond the five (5) day territory opening that is part of initial training, We can arrange a time and place with You for a fee as set forth on Exhibit A-2 plus Our costs of food, travel, and lodging.
- iv. Replacing defective products or other inventory items You purchased directly from Us upon prompt notice from You. We will not make any arrangements with Our manufacturers to replace defective equipment, products, software, or other purchased items, You must address the specific manufacturer directly for these types of problems.
- v. Training for new managers at Our location for Our fee set forth on Exhibit A-2, plus expenses. Your new manager must be trained within sixty (60) days of being hired. If You would like Us to train Your new manager at Your location, You will be responsible for the fee set forth on Exhibit A-2, plus Our expenses Including transportation, food, and lodging. There is no additional cost for additional employees that may be trained by Us at the same time as the training of a new manager. If at any time We determine, at Our sole discretion, additional training is necessary for management or staff, You must comply with Our training demand for the same costs provided in this Section (see Exhibit A-2).
- vi. Inspecting Your Franchise Business periodically at reasonable intervals by Our authorized representative for compliance with Our System, standards, and Manuals. You must comply with all of Our recommendations discovered upon such inspection.

ARTICLE X: PRODUCTS

10.1 <u>Suppliers</u>. You agree to purchase all equipment, inventory, uniforms, advertising materials, services, and other supplies, products, and materials required by Us for the operation of the franchise solely from suppliers who have been approved, in writing by Us, for such items using Our sole discretion. We reserve the right for Us and Our affiliates to derive revenue from the sale of required goods and services through mark-up prices that are charged to You for goods and supplies purchased from Us or We may receive compensation or discounts from suppliers for Your purchase of certain items. You agree We and Our affiliates are entitled to such fees and other consideration. Any funds paid to Us for goods or services are non-refundable.

- Unapproved Suppliers or Products. You must obtain Our written consent if You 10.2 wish to use, purchase or sell any items from an unapproved supplier. We may require You to submit to Us samples or any other data relevant to Our decision on whether such items meet Our specifications. Designation or approval of a supplier may be conditioned on factors Including the frequency of delivery, standards of service, inability to maintain quality or an adequate supply of goods, inability to meet or maintain acceptable pricing, payment options, testing, or other considerations We designate. If We require testing of the item, You may be required, at Our sole discretion, to pay a testing fee to cover Our reasonable costs and expenses for testing the item (see Exhibit A-2). This testing fee is nonrefundable no matter Our decision to accept or reject the item. We will notify You in writing of Our decision regarding the item within a reasonable time. If We approve an item through this process, We may determine that the supplier can provide the item to Your franchise only or to any of Our other franchise locations. Also, if We approve a new item, the rights and title to such items will become Our property. We reserve the right to revoke Our approval of an approved supplier by providing thirty (30) days written notice to You. We may make changes or alterations in the standards and specifications for the above items and approved suppliers from time to time. You are prohibited from selling, leasing, or offering any products, services, or items from Your Franchise Business that have not been authorized by Us in writing.
- 10.3 <u>Modification in Products</u>. You agree to promptly add, remove, or modify any Product, item, or service offered by Your Franchise Business upon notice from Us at Your sole expense.

ARTICLE XI: MARKETING

- 11.1 <u>Brand Development Fund</u>. We have the right to institute or maintain a national marketing and development fund ("Brand Development Fund") as We deem necessary. Brand Management Fees contributing to the Brand Development Fund will be determined by Us when such fund is instituted and Your contributions to the Brand Development Fund may increase over time. We will use all contributions and earnings from the Brand Development Fund that We receive from You, in Our sole discretion, as We deem necessary or appropriate for local, regional, national, internet, or international adverting Including the following:
- i. Maintaining, administering, researching, directing, and preparing advertising for promotional activities Including costs of preparing and conducting internet, telephone, cellular phone, television, radio, magazine, newspaper, or other similar advertising campaigns, public relations programs, or press releases;
 - ii. Direct mail, internet, and billboard advertising;
- iii. Marketing research and development Including surveys and public relations activities:
- iv. Marketing materials Including décor, promotional materials, artwork, and advertising services;
 - v. Training related to marketing, customer service, and sales augmentation;

- vi. Production and distribution of a periodic newsletter that provides franchise owners with industry news, suggestions, and advice on franchise operations;
 - vii. Product development, research, signage, and brand image campaigns;
- viii. Our reasonable salaries, accounting fees, collection fees, legal fees, consulting services, internet fees and services, and any other costs related to marketing or development. We may include statements regarding the availability of franchises in any advertising and other items produced using the Brand Development Fund.
- 11.2 <u>Brand Development Fund Administration</u>. We will direct all marketing programs at Our sole discretion. We have no obligation to ensure that expenditures are or will be used equally in each region where franchises are located. We will not be required to spend any amount of marketing directly in Your area. Not all franchisees are required to contribute the same amount to the Brand Development Fund, and We may defer or reduce the amount of contributions for other franchisees in Our sole discretion. We may outsource marketing functions to an external source that We deem fit. We are not liable for any act or omission with respect to the Brand Development Fund. Any unused Brand Development Funds from the calendar year will be applied to the next years' fund.
- 11.3 <u>Local Advertising Requirement</u>. You are required to market Your Franchise Business locally as described in Section 3.3. We may require You to submit a report to Us documenting Your efforts to market the franchise locally in Your Territory. You agree that Your marketing efforts and materials will be done in compliance with Our Manuals and in good taste that will reflect favorably on Us and other franchises. We may increase the minimum Local Advertising Requirement if We determine, in Our reasonable discretion, that it is in the best interest of the System.
- 11.3.1 <u>Deficiency in Local Expenditure or Brand Management Fee</u>. In the event that You fail to expend the Local Advertising Requirement or pay Brand Management Fees during any calendar quarter, We may immediately upon notice to You assess You for any such deficiency, which shall be deposited to and become part of the Brand Development Fund if in effect, or shall be expended by Us on national or regional advertising of Our operations.
- 11.4 <u>Approval for Marketing</u>. You may develop marketing or promotional materials for Your use at Your own cost, if You obtain written approval from Us in advance of creating such materials. All marketing materials must be in good taste and conform to ethical and legal standards and meet Our requirements. Any marketing or promotional materials You create will become Our property and will be considered work-for-hire under the copyright laws and may be used by Us or other franchise locations without compensation to You. We reserve the right to reasonably remove Our approval from any marketing materials that were previously approved with reasonable notice to Franchisee.
- 11.5 <u>Internet Marketing</u>. You are not permitted to create a website or Social Media site for Your franchise to market on the internet unless You receive written permission from Us. If We grant You permission to use internet marketing, all content placed on the site must be pre-approved in writing by Us. All of Your Social Media use pertaining to the franchise must be in good taste

and not linked to controversial, unethical, immoral, illegal, or inappropriate content. We may require You to use Our pre-approved website designers for a fee that is to be paid by You. You agree to provide Us with all usernames and passwords to access any internet site related to Your Franchise Business. Failure to comply with Our policies and procedures will be considered a breach of this Agreement.

11.6 <u>Cooperative Marketing</u>. You agree to participate in all cooperative marketing programs as We prescribe from time to time. We will specify all terms for cooperative marketing in Our Manuals.

ARTICLE XII: BREACH AND TERMINATION

- 12.1 <u>Termination by Franchisee</u>. You may only terminate this Agreement if You are in compliance with this Agreement and We materially fail to comply with this Agreement, which means that We breach in any material respect any of the covenants under this Agreement and fail to cure such breach within ninety (90) days after You give Us written notice of the breach. You may not terminate this Agreement so long as We are making a good faith effort to cure or remedy the breach.
- 12.2 <u>Termination by Franchisor</u>. We may only terminate this Agreement before the expiration of its term if You breach or violate, and fail to cure, if curable, material term(s), condition(s), or provision(s) of this Agreement. The following is a list of curable defaults and a list of non-curable defaults.
- 12.2.1 <u>Curable Defaults</u>. In the event of any curable default by You, We will provide You with written notice of such default and provide You with directions for how to cure such default. If You do not cure such default to Our satisfaction within the time period required under this Agreement, or any longer time period that applicable law may require, We may elect to terminate this Agreement by providing You with written notice of termination. Alternatively, We may bring an action or claim for monies due or for a temporary or permanent injunction or other remedies allowed by law or equity. All of Our costs and expenses arising from such default(s), Including attorneys' fees and charges for Our employees' time, must be paid to Us within thirty (30) days following Our written demand. Curable defaults Include the following:
- i. You fail or refuse to comply with the System and do not cure such noncompliance within twenty-four (24) hours of Your receipt of written notice of such noncompliance.
- ii. You fail to comply with any federal, state, or local law or regulation applicable to Your Franchise Business and do not cure such failure within twenty-four (24) hours of Your receipt of written notice of such failure.
- iii. You fail to remedy any threat or danger to public health or other safety hazards Including those that result from the operation of the Franchise Business and such threat, danger, or hazard is not cured within the time period required in the written notice from Us, or, if required in the notice, You fail to immediately close the Franchise Business and remedy the condition upon receipt of written notice of such failure.

- iv. You fail to provide Us with written notice when You close any bank account related to the Franchise Business and fail to execute and deliver to Us all documents necessary for Us to begin and continue to make withdrawals from such bank account by electronic funds transfer as permitted under this Agreement and do not cure such failure within ten (10) days of Your receipt of written notice of such failure.
- v. You fail to accurately report Your Franchise Business' Gross Sales or fail to make a payment due to Us for royalties, marketing contributions, or any other payment due under this Agreement and do not cure such failure within ten (10) days of Your receipt of written notice of such failure.
- vi. You fail to allow Us to inspect Your Premises, books, or records and do not cure such failure within ten (10) days of Your receipt of written notice of such failure.
- vii. You misuse or make any unauthorized use of the Marks or otherwise materially impair the goodwill associated thereof or Our rights therein and do not cure such misuse within ten (10) days of Your receipt of written notice of such misuse.
- viii. You fail to open Your Franchise Business and commence business within one hundred twenty (120) days of the date hereof or fail to timely register a DBA or similar filing in the state where Your Franchise Business is located and do not cure such failure within thirty (30) days of Your receipt of written notice of such failure.
- ix. You fail to execute and/or deliver to Us Your confidentiality and related covenants within ten (10) days after being requested to do so by Us and fail to cure such default within thirty (30) days of Your receipt of written notice of such failure.
- x. You fail to complete initial training by You or Your manager and do not cure such failure within thirty (30) days of Your receipt of written notice of such failure.
- xi. You fail to employ adequate personnel to conduct Your Franchise Business at a reasonable level and efficiency and do not cure such failure within thirty (30) days of Your receipt of written notice of such failure.
- xii. You fail to conform to Our System and specifications Including using or selling products, goods, or services that are not approved or designated by Us, or You fail to use or sell products or services designated by Us and do not cure such failure within thirty (30) days of Your receipt of written notice of such failure.
- xiii. You fail to use Your best efforts in promoting and developing Your Franchise Business or fail to market as required under this Agreement and do not cure such failure within thirty (30) days of Your receipt of written notice of such failure
- xiv. You fail, refuse, or neglect to obtain Our prior written approval or consent any time such approval or consent is required by this Agreement and do not cure such failure within thirty (30) days of Your receipt of written notice of such failure

- xv. You fail to maintain insurance that is required and set forth in this Agreement and do not cure such failure within thirty (30) days of Your receipt of written notice of such failure.
- xvi. You fail to pay, when due, obligations of taxing authorities, landlords, and other obligations of Your Franchise Business and do not cure such failure within thirty (30) days of Your receipt of written notice of such failure.
- xvii. You fail to comply with any other provision of this Agreement and/or the Manuals, except as provided below as non-curable defaults, and do not cure such failure within thirty (30) days of Your receipt of written notice of such failure.
- xviii. Your heirs fail to approve a transfer, within a reasonable time of not more than six (6) months after Your death or permanent incapacity and do not cure such failure within thirty (30) days of receiving of written notice of such failure.
- 12.2.2 <u>Non-curable Defaults</u>. You shall be deemed to be in material default and We may, at Our option, terminate this Agreement and all rights granted hereunder, without affording You any opportunity to cure the defaults under this Section 12.2.2, effective immediately upon Your receipt of written notice of termination for any of the following events:
- i. You make any material misrepresentation or omission relating to the acquisition of Your Franchise Business or performance under this Agreement or any other agreement between You and Us or any of Our affiliates.
- ii. You become insolvent, unable to pay debts as they become due, make an admission of Your inability to pay debts as they become due, make an assignment for the benefit of creditors, file a petition in bankruptcy, an involuntary petition in bankruptcy is filed against You and is not dismissed within 90 days, a receiver is appointed for the Franchise Business, or if You are an entity, the entity is dissolved.
- iii. You duplicate or utilize Our System, Manuals, or any part thereof in connection with another business or entity.
- iv. You modify Our System, Intellectual Property, Products, or proprietary information Including the use of any substitutions or altered procedures in violation of Our Manual or this Agreement.
- v. You fail to comply with Our approved suppliers or make changes to Our Products or services without obtaining Our written consent.
- vi. You use any of Our Marks, proprietary information, or other Intellectual Property other than in connection with Your Franchise Business.
- vii. You intentionally or recklessly disclose or use Our Manuals, trade secrets, Confidential Information, or other propriety information in violation of this Agreement.

- viii. You, or Your affiliates, fail to comply with Our noncompetition covenant under this Agreement.
- ix. You, or Your affiliates, breach in any material respect any of the covenants under this Agreement.
- x. You or any of Your owners, managers, or members make disparaging remarks against Us, other franchises, Our employees or management, Our brand, or Our affiliates in a public forum Including through radio, television, newspapers, and/or the internet.
- xi. You engage in conduct that reflects negatively on Our System or other franchise locations.
- xii. You knowingly or intentionally conceal revenue, maintain false books or records, or submit any report or payment which defrauds Us.
- xiii. Your operation or maintenance of Your franchise results in a threat or danger to public health or safety.
- xiv. You or any of Your owners, managers, or members is convicted of, or pleads guilty or no contest, to a felony, a crime involving moral turpitude, or any other crime or offense that We believe, in Our discretion, will have a negative effect on Our System, Marks, goodwill, or other interests.
- xv. You or any of Your owners, manager, or members use illegal drugs or abuse prescription medication or refuse to submit to Our request for drug testing.
- xvi. You attempt to transfer any part of this Agreement, Your Franchise Business, any material property associated with the franchise, or You attempt to license any of the rights of this Agreement without obtaining Our prior written consent and approval.
- xvii. You cease to operate the Franchise Business for twenty-one (21) consecutive business days in a twelve (12) month period or it is apparent that You have closed or abandoned the Franchise Business and discontinued operations.
- xviii. You fail to cure any curable defaults outlined in Section 12.2.1 in the required time period.
- xix. You again commit the same curable default, as outlined in Section 12.2.1, within a twelve (12) month period regardless of whether such default was cured.
- xx. You breach this Agreement or Manuals more than three (3) times within a twelve (12) month period regardless as to whether such defaults were curable or if cured.
- xxi. You, or Your affiliate, is in default of any other franchise agreement with Us or multi-unit development agreement with Us and fails to cure such default within the required time period, if any.

ARTICLE XIII: TERMINATION AND EXPIRATION

- 13.1 Obligations and Rights. Termination, expiration, or non-renewal of this Agreement will not affect, modify, or discharge any claims, rights, causes of action, or remedies, which We may have against You, whether under this Agreement or otherwise, for any reason whatsoever, whether such claims or rights arise before or after termination. Upon the termination or expiration of this Agreement for any reason, You shall:
- i. Cease to be a franchise owner under this Agreement and cease to operate Your former Franchise Business as a PaintEZ® franchise. You shall not represent to the public, either directly or indirectly, that Your franchise is or was in any way connected to Us or hold Yourself out as a present or former franchise owner of a PaintEZ® business or affiliated with Our System. All rights, privileges, and licenses granted by Us to You shall immediately cease and be null and void and of no further force and effect.
- ii. Immediately cancel Your DBA, assumed name, fictitious name, business name, or equivalent registration that uses Our Mark, or a substantially similar derivative of the Mark, by taking all steps necessary to remove Our Mark from being affiliated with You and provide Us with satisfactory evidence of compliance with this obligation within five (5) days of the termination or expiration of this Agreement.
- iii. Disassociate Yourself from Our System by immediately and permanently ceasing the use of all signs, displays, advertising materials, and promotional materials.
- iv. Immediately terminate all advertising and promotional efforts and any other act that would in any way indicate that You are or were a PaintEZ® franchisee.
- v. Immediately and permanently cease to use, in any manner whatsoever, all of Our materials Including Our System, Marks, Intellectual Property, trade secrets, Confidential Information, propriety information, methods, procedures, processes, and other property or promotional materials that were provided or licensed by Us.
- vi. Immediately destroy all stationery, letterhead, forms, labels, and any other items which display the Marks.
- vii. Return Our Manuals, training materials, marketing materials, and all Confidential Information, Including not limited to any customer lists, equipment, records, files, correspondence, Software Programs or other property owned by Us, and all copies thereof, at Your sole expense, within ten (10) days of the expiration or termination of this Agreement. You may retain a copy of this Agreement for compliance reference.
- viii. Change telephone listing, telephone numbers, internet sites, web pages, and any Social Media accounts. At Our option, assign to Us all rights to the telephone numbers and internet pages of the Franchise Business and any related business listings and execute all forms and documents required by Us and any telephone company or website to transfer such numbers and services to Us. You must thereafter use a different telephone number and internet page(s). You hereby appoint Us as Your attorney-in-fact for the above transfers if You fail to disassociate Yourself from Us.

- ix. If You operated from a physical office location, alter at Your expense the interior and exterior of Your physical office to Our satisfaction so that it is easily distinguished from the appearance of a PaintEZ® franchise and cease using any materials that are unique to Our System.
- x. Under no circumstances use any reproduction, counterfeit, copy, or imitation of the Marks in connection with any other business. Also, You may not use any designation of origin or description or representation which falsely suggests or represents an association or connection with Us constituting unfair competition.
- xi. Notify suppliers, vendors, creditors, and others that may be concerned that You are no longer affiliated with Us or Our System and provide Us with these notifications.
- xii. Pay all sums due for all products purchased, royalties, marketing contributions, and other charges, fees, or obligations owed to Us, Our affiliates, or Our suppliers within fifteen (15) days of the termination or expiration of this Agreement. You agree to pay all of Our post-term expenses, Including attorney's fees and costs, to enforce Your post-term obligations.
- xiii. Comply with the restrictions against the disclosure of Confidential Information and with the non-competition covenant(s).
 - xiv. Execute a general release by You and any guarantors.
- xv. Pay Us all costs, damages, and expenses, Including reasonable attorneys' fees, incurred by Us in enforcing any provision of this Agreement.
- xvi. Provide Us evidence of compliance with this Section within thirty (30) calendar days after expiration or termination of this Agreement, unless noted otherwise.
- 13.2 <u>Termination Agreement</u>. You agree that upon termination or expiration of this Agreement that no payment is due to You from any source of goodwill, intangible assets, or other equity arising from Your Franchise Business. You also agree that any goodwill connected with the franchise or Our System belongs exclusively to Us. No fees, charges, royalties, marketing contributions, or other payments of any kind from You to Us are refundable in whole or in part. You no longer will have any equity or continuing rights to use Our System, Intellectual Property, or the goodwill of the franchise. We will not be liable for any of Your debts or liabilities.
- 13.3 <u>Survival of Provisions</u>. All provisions of this Agreement, which imply they will apply following the termination or expiration of this Agreement, will survive and apply following the termination or expiration of this Agreement, Including Your obligation to pay all monies due, maintain confidentiality, non-competition covenant(s), and other restrictions of this Agreement regarding dispute avoidance and resolution.
- 13.4 <u>Remedies for Unauthorized Continuation</u>. If You continue to conduct Your Franchise Business after the termination or expiration of this Agreement by using any of Our Marks or any aspect of Our System, Confidential Information, or Intellectual Property, Our remedies will include the recovery of the greater of either: (i) all profits earned by You in the

unauthorized continuation of Your Franchise Business or of Your business that is similar to Your Franchise Business; or (ii) all royalties, Marketing Fees, and other amounts that would have been due if this Agreement had not terminated or expired. Furthermore, any remedies available under the non-competition covenant(s) will apply.

ARTICLE XIV: RIGHT TO PURCHASE

- 14.1 Right to Purchase. Upon the expiration or termination of this Agreement, We will have the option, but not obligation, to purchase Your franchise by providing written notice within sixty (60) days from the date of expiration or termination (known as the "Option Period"). This option will allow Us to purchase all or any part of Your inventory, equipment, fixtures, signs, accessories, supplies, and any other personal property relating to Your Franchise Business. We may assign this option to purchase to another person or entity of Our choosing. We, or Our assignee, will be entitled to all customary warranties and representations in connection with the purchase, Including but not limited to, representation and warranties as to the ownership, condition of title to assets, liens and encumbrances, validity of contracts and agreements, and liabilities affecting the assets. If You do not receive notice of Our intent to exercise the option within the Option Period then You may presume We have elected to not exercise the option and You shall properly dispose of or destroy any remaining items with the Marks and may sell any other items that do not contain the Marks to any person or entity of Your choosing
- 14.2 <u>Purchase Price</u>. If We exercise the option, the purchase price for the assets of Your terminated or expired Franchise Business will be at the then-existing fair market value, less any of Your outstanding liabilities. In the event of a disagreement as to the fair market value, We will select the appraiser and the expenses related to the appraisal will be equally split between You and Us. The purchase price will be paid at the closing of the purchase. We have the right to use Your assets and Your franchise Premises during the Option Period and will pay You fair market value for such use. We have no obligation to pay for goodwill or other intangible assets or costs of Your Franchise Business.

ARTICLE XV: TRANSFER OR ASSIGNMENT

- 15.1 Our Right. This Agreement and all rights and duties hereunder are fully and freely assignable or transferable by Us, in whole or in part, without Your consent, in Our sole discretion, to any person or entity and shall be binding upon and inure to the benefit of Our successor's and assigns. We may be sold, or We may sell any part of Our Intellectual Property or other assets to another entity. We may also go public and engage in public or private offerings of securities or We may merge with any entity, be acquired by any entity, or acquire any entity. We may undertake any refinancing, recapitalization, leveraged buy-out, or other economic or financial restructuring or transaction. You agree to waive all claims, demands, and damages with respect to any transaction under this Section. You agree to fully cooperate with any merger, acquisition, conversion, sale, financing, or similar transaction under this Article. You agree You have not signed this Agreement in reliance on any particular manager, owner, director, officer, or employee remaining with Us in any capacity. We may delegate the performance of any portion or all of Our obligations under this Agreement to third-party designees, whether these designees are Our agents or independent contractors with whom we have contracted to perform these obligations.
 - 15.2 Your Right. You understand and acknowledge that the rights and duties under this

Agreement are personal to You and that We have granted You this franchise based on many factors such as Your character, skill, business, and financial capability. Therefore, You shall not, without Our prior written consent, voluntarily or involuntarily, by operation of law or otherwise, sell, assign, transfer, convey, give away, pledge, mortgage, or otherwise encumber any interest in this Agreement or Your Franchise Business Including the license and rights granted herein or assets of the Franchise Business. Any alleged transfer or assignment by You without Our prior written consent shall be null and void and considered a material default under this Agreement, however, You will remain obligated under this Agreement until We notify You otherwise. You also shall not offer any securities You have been granted by Us for sale or trade without Our prior written consent. If You wish to transfer or assign any interested Franchise Business under this Agreement, You must apply for Our prior written consent. You agree to provide Us with any information We may require in determining whether to accept any transfer or assignment.

- 15.3 <u>Requirements</u>. We must give Our written consent to any proposed transfer or assignment by You. Our consent will not be unreasonably withheld if the proposed transferee or assignee meet Our then-current standards for new franchisees, which Includes but is not limited to, the following conditions: business experience, financial resources, background, training, reputation, character, purchase price, and the terms and conditions of the transfer.
- 15.4 <u>Transfer Fee</u>. If the transfer or assignment is approved by Us, You agree to pay Our transfer fee as set forth on Exhibit A-2 ("Transfer Fee"). The Transfer Fee is non-refundable and is due at the time the transfer is approved.
- 15.5 <u>Prohibited Transfers</u>. Any transfer or assignment by You without Our prior written consent is not permitted and is not binding on Us. Such prohibited transfers or assignments will be null and void and grounds for terminating this Agreement at Our discretion.
- 15.6 <u>Conditions for Approval</u>. The following are conditions that must be satisfied before We approve of any transfer or assignment:
- i. You are in full compliance with this Agreement Including all Your accounts with Us or Our suppliers are fully satisfied, and You have submitted all required reports, financial statements, and other documents to Us.
- ii. The terms and conditions of the proposed transfer have been provided to Us in writing.
- iii. Transferee demonstrates to Us that it meets Our then-current qualifications Including having no conflicts of interest, a good credit score, sufficient and competent business experience, appropriate ability, and adequate financial resources.
- iv. Transferee signs Our then-current Franchise Agreement which will supersede this Agreement in all respects and its terms may differ from the terms of this Agreement Including higher fees. If the transferee is a corporation, partnership, limited liability company, or other entity, those of transferee's principals who are designated as principals must also execute such agreement and guarantee the performance thereof.

- v. Transferee signs a document stating it has received a copy of the franchise disclosure documents at least 14 days, or by the time required by its state, prior to closing and that We have made no representations, promises, or covenants regarding the past or future success of the franchise.
 - vi. Transferee pays the transfer fee, if applicable.
- vii. Transferee, its operating principal, general manager, and any other personnel required by Us shall, at transferee's expense, complete any training programs then required for new franchisees at Our then-current rate for training new managers as set forth on Exhibit A-2, plus costs of expenses upon such terms and conditions as We may reasonably require.
- viii. Transferee agrees to makes any changes to the Franchise Business and Premises Including renovations, modernizations, or other upgrades to meet Our then-current System, image, and standard requirements for new franchisees at its sole expense and within a reasonable time frame required by Us.
- ix. Transferee enters into a written agreement, in a form satisfactory to Us, assuming full, unconditional, joint and several, liability for, and agreeing to perform from the date of the transfer, all obligations, covenants, and agreements of Franchisee under this Agreement. If the transferee is a corporation, partnership, limited liability company, or other entity, those of transferee's principals who are designated as principals, also must execute such agreement and guarantee the performance thereof.
- x. You execute a general release, in a form satisfactory to Us, which releases Us from any claims You may have against Us or Our affiliates, officers, directors, shareholders, partners, members, agents, representatives, independent contractors, servants, and employees, past and present, in their corporate and individual capacities Including claims arising under this Agreement and any other agreement with Us or Our affiliates, and under federal, state, or local laws, rules, regulations, and orders.
- xi. You agree to remain liable for all of Your obligations to Us under this Agreement incurred prior to the effective date of the transfer and must execute any and all instruments requested by Us to evidence such liability.
- xii. You agree that the non-competition, indemnity, confidentiality obligations, dispute resolutions, and any other portion of this Agreement that is intended to survive the termination or expiration of this Agreement will survive after such transfer.
- xiii. If the transfer relates to the grant of a security interest in any of Your assets, We may require the secured party to agree that, in the event of any default by You under any documents related to the security interest, We will have the right and option, but not obligation, to be substituted as obligor to the secured party and to cure any of Your defaults.

- 15.7 <u>Non-Controlling Interest</u>. If any person holding a non-controlling interest in Franchisee (other than one that signed the Principals Guaranty, attached hereto as Exhibit "A-4") proposes to transfer such interest, then You must promptly notify Us of such proposed transfer in writing and provide such information relative thereto as We may reasonably request prior to the transfer. The transferee must not be one of Our competitors and may be required to execute a confidentiality agreement and non-competition agreement(s) in the form then required by Us. We reserve the right to require such transferee to sign the Principal Guaranty.
- Right of First Refusal. If You decide to transfer or assign Your interests under this Agreement, Your entire Franchise Business, or an ownership interest in Your Franchise Business, You agree to grant Us the right of first refusal. You shall provide Us with a copy of any bona fide written offer (which by definition, must include an earnest money deposit which is not less than five percent (5%) of the offered price), from a fully disclosed third party. The offer must include the terms and conditions of the transfer Including assets proposed, the purchase price, any financing terms being extended by You, the date of the proposed transfer, and any other pertinent provisions of the proposed transfer. We will have the right, but not obligations, to purchase such interest for the same price and with the same terms and conditions contained in the offer by sending You written notice of Our decision within thirty (30) days of receipt of the offer. We may substitute cash for any form of payment proposed in the offer. Our credit will be deemed equal to the credit of any proposed purchaser. You agree that We are entitled to receive all customary representations and warranties given by the seller of assets of a business, capital stock, or ownership interest in an entity, Including representations and warranties as to: ownership, condition of and title to stock or other form of ownership interest and assets; liens and encumbrances relating to the stock or other forms of ownership interest and assets; and the validity of contracts and liabilities. Each party must bear its own legal and other costs associated with the transaction contemplated in this Section. Failure to comply with this Section will constitute a material default under this Agreement.
- 15.9 Non-Election or Change of Terms. If We do not exercise Our right of first refusal, You may complete the sale to the third-party purchaser pursuant to the exact terms of the offer, subject to Our prior written approval as set forth above in this Article. If the sale is not completed within one hundred twenty (120) days after delivery of such offer to Us, or if there is a material change in terms of the sale, We will have an additional right of first refusal for a thirty (30) day period following either the expiration of the one hundred twenty (120) day period or the material change in terms of sale, either on the terms originally offered to Us or the modified terms, at Our option. Our failure to exercise the option will not constitute a waiver of any other provision of this Agreement.
- 15.10 <u>Death or Incapacity</u>. We must be promptly notified of any death or claim of permanent disability of Franchisee, its principal, or any person who has managerial responsibility for the operation of the Franchise Business. Upon the death or mental or physical incapacity, as reasonably determined by an independent third party such as a doctor, for a period of sixty (60) or more consecutive days, of You or any person who has managerial responsibility for the operation of the Franchise Business, the executor, administrator, or personal representative of such person shall transfer his or her interests under this Agreement to a third party approved by Us within six (6) months after the death or finding of incapacity, with the transfer being subject to the same conditions as any other transfer. If the heirs or beneficiaries are unable to meet the transfer

conditions set forth in this Article, We may terminate this Agreement. We have the right, but not obligation, to step in and manage Your Franchise Business for a fee as set forth on Exhibit A-2 plus Our costs of travel, food, and lodging.

15.11 <u>No Waiver</u>. Our consent to the transfer or assignment of any interest hereunder will not constitute a waiver of any claims which We may have against You nor will it be deemed a waiver of Our right to demand You comply with any of the terms of this Agreement.

ARTICLE XVI: NON-COMPETITION COVENANT

- 16.1 Non-Competition Covenant. You agree that during the term of this Agreement, and for a period of two (2) years after the termination or expiration of this Agreement, You and Your principals, officers, directors, holders, members, general partners, any limited partners, and their respective spouses and immediate family members covenant and agree, pursuant to this Agreement, that they will not, directly or indirectly, own, operate, lease, franchise, conduct, consult, engage, connect, assist, have any interest in, or provide loans to any person or entity engaged in or as an owner, employee, consultant, partner, officer, director, shareholder, participant, or share the earnings or profits of any person, firm, entity, partnership, corporation engaged in any residential and/or commercial painting business or other business offering products or services the same or substantially similar to the Franchise Business or Our System that is located within a one hundred (100) mile radius of any of Our franchises, companies, or affiliate owned operations, whether then in existence or under contract, unless with Our prior written consent. In the event that You violate this Article XVI and compete during the non-competition period, the non-competition period will be extended by the amount of time You competed plus an additional six (6) months thereafter. A Principal Confidentiality & Non-Competition Agreement, Exhibit "A-7, hereby incorporated hereto, must be completed by all of Your owners, principals, members, directors, officers, managers, and shareholders and returned to Us within one (1) week of being signed. The restrictions of this Section 16.1 are not applicable to owners of shares that represent two percent (2%) or less of the issued or outstanding securities of that class of security. This Section 16.1 will survive the expiration, termination, or transfer of this Agreement.
- System and all other Confidential Information is considered to be proprietary and trade secrets of Franchisor. You also agree that We are the sole exclusive owners of Our System and Our Confidential Information and You agree to never contest that We are the exclusive owners of Our System and Our Confidential Information. The parties hereto stipulate that as between them, Franchisor's Confidential Information is important, material, and gravely affects Franchisor's goodwill Including the effective and successful conduct of the business of Franchisor. You agree that all Confidential Information is to be held in the strictest of confidence during and after the term of this Agreement and is not to be divulged to anyone, directly or indirectly, at any time, except to Franchisee's employees or others who need to know the information to operate the Franchise Business. You agree that You, or any of those whom You have control, will never make any unauthorized disclosures of Our Confidential Information. You acknowledge that We disclose Our Confidential Information to You for guidance and assistance with Your Franchise Business and that You are not to ever use this information in the operation of any other residential and/or commercial painting business or other business and to maintain absolute confidentiality of the

Confidential Information during and after the term of this Agreement. You, or any of those whom You have control, except as We may grant permission in writing, will not, at any time, make any unauthorized copies, duplicates, records, reproductions, and will not download, print, transmit via facsimile, email, text, or any other means reproduce or copy all or parts of the Confidential Information that We provide to You. You agree to implement reasonable procedures, and adopt all of Our confidentiality procedures, to prevent unauthorized use or disclosure of Confidential Information. This Section 16.2 will survive the expiration, termination, or transfer of this Agreement or any interest herein and will perpetually be binding upon You.

- 16.3 <u>Covenant Reasonableness</u>. You agree that the covenants in this Article contain reasonable limitations as to time, geographical area, and scope of activity to be restrained and do not impose a greater restraint than is necessary to protect the goodwill or other business interests of Franchisor and other franchisees. You acknowledge that if You violate any part of this Article it is likely to cause Us substantial and irreparable harm.
- 16.4 <u>Modifications to Ensure Survival</u>. Each such covenant will be construed as independent of any other covenant or provision of this Agreement. You agree that each covenant is reasonable. However, if any court finds any covenant or any portion of any covenant to be unreasonable, the court may reduce the scope and/or duration of the covenant to the extent necessary to render it enforceable while still providing the greatest restriction allowable.
- 16.5 Remedies. As the damages arising out of any such breach of this Section would be difficult to ascertain, You agree that, in addition to all other remedies provided by law or in equity, We, in the event of a breach or threatened breach of the covenants herein contained, shall be entitled to seek immediate equitable remedies, without proof of actual damages that may be caused by such breach and without the requirement of posting bond, including, but not limited to, restraining orders, preliminary and permanent injunctions in order to prevent Your, or Your partners, members, officers, directors, trustees, or employees from continuing to breach the covenants contained herein. Additionally, You agree that the following remedies will also apply.
- 16.5.1 <u>Profits for Non-Competition Violations</u>. If You violate the non-competition covenants in this Agreement, Including any of its Exhibits, by entering into or engaging with a competing business, You agree to pay Us one hundred percent (100%) of the amount of revenue generated by Your competing business in addition to liquidated damages (discussed in Section 16.5.2 below) (see Exhibit A-2).
- 16.5.2 <u>Liquidated Damages for Non-Competition Violations</u>. If You violate the non-competition covenants in this Agreement, Including any of its Exhibits, by entering into or engaging with a competing business, You agree that We will be entitled to liquidated damages in the amount of One Hundred Fifty Thousand Dollars (\$150,000) per year of operation for each competing business until the end of Your franchise-term, plus a one (1) year post-termination non-compete term, and You shall also pay Our then-current royalty rate for all gross sales from the competing business (see Exhibit A-2).
- 16.5.3 <u>Alternative Remedies</u>. If this Article XVI is unenforceable, for whatever reason, after the expiration or termination of this Agreement and the remedies ordered are

unacceptable to Us, You will be required to pay Seventy-Five Thousand Dollars (\$75,000) per each competing business location, and for one (1) year after the expiration or termination of this Agreement, You agree to pay one-half (1/2) of the royalties and Marketing Fees, as a fee to Us, which would be payable if the competing business location were a PaintEZ® franchise (see Exhibit A-2).

- 16.6 Costs. You agree to pay all costs and expenses Including reasonable attorneys' fees, and interest on such fees, costs, and expenses, incurred by Us in connection with the enforcement of this Article XVI. If You violate any restriction contained in this Article XVI, and it is necessary for Us to seek equitable relief, the restrictions contained herein shall remain in effect until one (1) year after such relief is granted. If You contest the enforcement of Article XVI and the enforcement is delayed pending litigation, and if We prevail, the period of non-competition shall be extended for an additional period equal to the period of time that enforcement of this Article XVI is delayed.
- 16.7 <u>Survival</u>. The provisions of this Article XVI will survive the termination, expiration, or transfer of this Agreement or any interest herein.

ARTICLE XVII: NOTICES

17.1 <u>Notices</u>. Any notice required to be given under this Agreement must be in writing and delivered, to such address as listed below, by either certified mail, return receipt requested; personal delivery; recognized courier service; or email when confirmed by receipt verification.

FRANCHISOR:

EMERALDPRO FRANCHISING, INC. dba PAINT EZ Address: 258 W. Center Street, Suite #252 Orem, UT 84057

Email: info@paintEZ.com

(or Our then-current headquarters)

17.2 <u>Delivery</u>. Any notice delivered by mail as specified herein will be deemed received three (3) days after mailing. If You refuse or fail to accept any certified or overnight delivery, acceptance will be deemed to have occurred forty-eight (48) hours after rejection or failure to accept such notice.

17.3 <u>Listed Addresses</u>. The address specified above for service of notices may be changed at any time by the party making the change by providing written notice to the other party by certified mail or as otherwise agreed by the parties.

ARTICLE XVIII: JURISDICTION

- 18.1 <u>Governing Law</u>. This Agreement shall be governed by and interpreted and construed under the laws of the State of Utah, without reference to conflict of law provisions.
- 18.2 <u>Jurisdiction</u>. You consent to the jurisdiction of the State of Utah in all lawsuits, arbitrations, or mediations relating to or arising out of this Agreement and hereby waive any defense You may have regarding lack of jurisdiction or venue for Disputes arising out of this Agreement. This consent to jurisdiction is crucial so that franchise issues will be determined in a consistent manner for application throughout Our System.

ARTICLE XIX: DISPUTES

- 19.1 <u>Quick Resolution</u>. As We and You understand, there is always a possibility of difference of opinion or other disagreements in business relationships. We and You agree that it is important to resolve any disputes amicably, quickly, inexpensively, and professionally so that We and You can return to business as soon as possible. We and You have agreed that the provisions of this Article XIX support these mutual objectives and, therefore, agree to the following.
- 19.2 <u>Dispute Resolution</u>. We and You agree that any dispute, controversy, issue, claim, or action whatsoever ("Dispute") between You, Us, affiliates, shareholders, members, managers, officers, directors, agents, employees, and attorneys arising out of or relating to this Agreement, or any other agreement between You and Us, the Franchise Business, or any of PaintEZ® operations, except those outlined under Section 19.5, will be exclusively processed in the following manner:
- 19.2.1 <u>Face-to-Face Meeting</u>. The dispute shall first be discussed in a face-to-face meeting between You and Us in Salt Lake City, Utah or at Our then-current headquarters. This face-to-face meeting will be held within thirty (30) days of You or We providing written notice to the other requesting such meeting. We have the right, in Our sole discretion, to waive this requirement.
- 19.2.2 <u>Mediation</u>. If the face-to-face meeting has not resolved the matter successfully, either You or We may submit the matter to non-binding mediation before the Franchise Arbitration and Mediation Services ("FAM") or as otherwise agreed. You and We will split the costs and each will bear their own expenses of any mediation. The mediation will be conducted exclusively in Salt Lake City, Utah. If either party chooses to pursue litigation as provided below, the mediation and litigation may proceed at the same time. The mediator will be disqualified as a witness, consultant, expert, or counsel for either party for the matter in dispute and any related matters. If You and We agree not to participate in mediation, then the matter may proceed to litigation as provided below.

- 19.2.3 <u>Legal Proceeding</u>. If the mediation has not resolved the matter successfully, or mediation is waived, either You or We may institute a legal suit, action, or proceeding, exclusively in Salt Lake City, Utah, against the other party to enforce this Agreement or obtain any other remedy regarding any breach of this Agreement. The prevailing party in the suit, action, or proceeding is entitled to receive, and the non-prevailing party shall pay, in addition to all other remedies to which the prevailing party may be entitled, the costs and expenses incurred by the prevailing party in conducting the suit, action, or proceeding, including attorneys' fees and expenses and court costs, even if not recoverable by law, Including all fees, taxes, costs, and expenses incident to appellate and post-judgment proceedings.
- 19.3 <u>Contractual Statute of Limitations</u>. You and We agree that any action in relation to this Agreement or the parties' relationship, except for such claims under Section 19.5, shall be commenced within one (1) year of the alleged breach or event giving rise to the Dispute, without regard to the date any alleged Dispute was discovered. Any action not brought within the one (1) year time period shall be barred. The parties expressly waive any right to claim enforcement of or reliance upon any discovery rule or tolling or similar legal doctrine or statute to avoid enforcement of this waiver.
- 19.4 <u>Waiver of Certain Damages and Jury Trial</u>. Each party waives, to the fullest extent permitted by law, any right to or claim for any punitive, exemplary, incidental, indirect, special, consequential or other similar damages, Including loss of profits, against the other and agrees that, in the event of a dispute between them, the party making a claim will be limited to equitable relief and to the recovery of actual damages sustained, without limiting Your obligation to indemnify Us pursuant to this Agreement. Each party irrevocably waives any right to a jury trial for Disputes arising or related to this Agreement to the fullest extent permitted by law and hereby stipulate that any such trial will occur without a jury.
- 19.5 Exceptions to Mediation. You agree that nothing in this Agreement requires Us to mediate Disputes related to any of the following: (1) the validity of Marks, trademarks, service marks, or other Intellectual Property; (2) rights to obtain a writ of attachment or other prejudgment remedies; or (3) Disputes solely for fees and other funds owed by one party to the other under this Agreement.
- 19.6 <u>Dispute Fees</u>. The parties to the Dispute will share the expenses equally and pay for their own fees, except for appeal fees shall be paid by the party requesting the appeal. The prevailing party in any legal proceeding, litigation, arbitration or mediation, Including appeals, will be awarded attorney's fees and costs.
- 19.7 <u>Liquidated Damages</u>. You and We recognize the difficulty of calculating damages caused by lost future royalties, but nevertheless, recognize and agree that such damages could arise, and You and We hereby agree to the following formula as a compromise on the calculation of such damages. If this Agreement is terminated, other than for non-renewal or mutual termination, in addition to other remedies available under this Agreement, We will be entitled to liquidated damages, not as a penalty, but solely to compensate Us for lost future royalties. These liquidated damages will be equal to the average royalty payment from the previous twelve (12) months multiplied by the lesser of thirty-six (36) months or the remaining term of this Agreement.

You and We agree that such amount will be reduced to the present value of such payments as of the date of termination utilizing an interest rate of five percent (5%) (see Exhibit A-2). Such liquidated damages only cover Our damages for lost royalties and do not cover any other damages under this Agreement, at law, and in equity and are not a waiver of any other right. You agree that these liquidated damages do not give Us an adequate remedy at law for any other default under any provision of this Agreement other than lost royalties.

- 19.8 Fees for Non-Compliance; Payment of Our Costs in Securing Compliance. In addition to any other remedy We may have under this Agreement and under law, in the event You fail to comply promptly with any of Your post-termination obligations: (a) You agree to pay Us Five Hundred Dollars (\$500) per day for each day that You are in default ("Daily Post-Termination Non-Compliance Fee"), as a reasonable estimate of the damages suffered by Us; and (b) to prevent further injury, We may hire a third-party or use Our own personnel to de-identify Your Franchise Business Premises and/or to carry out any other post-termination obligations on Your behalf, for which costs You will be responsible (see Exhibit A-2). These costs will Include any attorneys' fees and costs incurred and associated with enforcing Your post-termination obligations. We have the right to automatically debit by EFT or other electronic withdrawal means, Your bank account for these payments. This Daily Post-Termination Non-Compliance Fee obligation will not affect Our right to obtain appropriate injunctive relief and other remedies under this Agreement Including to enforce this Article, Our trademark rights, or the non-competition covenants.
- 19.9 Additional Non-Compliance Costs. In addition to the Daily Post-Termination Non-Compliance Fee, You agree to pay Us: (a) the amount of expenses reasonably incurred by Us to perform any obligation that You failed to perform, calculated on hourly rates of Our personnel, and time, travel, lodging, food, and other expenses where applicable; and (b) all damages, costs, and expenses, Including attorneys' fees and costs incurred by Us in obtaining injunctive or other relief. Upon Your termination, We have the right to transfer from Your account by EFT or other electronic withdrawal means, a payment of Ten Thousand Dollars (\$10,000) in respect and anticipation of the Daily Post-Termination Non-Compliance Fee and expenses (see Exhibit A-2). Upon completion of the de-identification of the Premises to Our reasonable satisfaction and payment of the expenses provided in this Section, We will refund to You any unused remaining portion of the Ten Thousand Dollars (\$10,000) is insufficient to satisfy Your monetary obligations to Us, You will pay the balance owed to Us within thirty (30) days of Your receipt of Our invoice.

ARTICLE XX: INDEMNIFICATION

20.1 <u>Indemnification</u>. You agree to protect, defend, indemnify, and hold harmless Us and Our affiliates, Including principals, directors, officers, employees, agents, members, attorneys, accountants, shareholders, interest holders, successors, spouses, assigns, and any directly or indirectly controlling entity ("Indemnitees") against, and to reimburse any one or more of the Indemnitees for, any and all claims, losses, liabilities, acts, damages, costs, and expenses, Including attorneys' fees in any way related to, directly or indirectly arising out of or in conjunction with the operation of the Franchise Business, Your employer/employee relationships, and/or Your breach of this Agreement, without limitation and without regard to the cause(s) thereof or the negligence or strict liability of Us or any other party in connection therewith, Including the

Indemnitees. Notwithstanding the foregoing, this indemnity will not apply to any liability arising from Our gross negligence or willful misconduct, except to the extent that joint liability is involved, in which event the indemnification provided herein will extend to any finding of comparative or contributory negligence attributable to Franchisee, Franchisee's owners, principals, officers, directors, employees, independent contractors, shareholders, interest holders, affiliates, spouses, and any directly or indirectly controlling entity. For purposes of this indemnification, "claims" shall Include all obligations, actual, consequential, exemplary, or other damages, and costs reasonably incurred in the defense of any claim against any of the Indemnitees, Including accountants', arbitrators', attorneys', and expert witness fees, costs of investigation and proof of facts, court costs, other expenses of litigation, arbitration, or alternative dispute resolution and travel and living expenses. We have the right to defend any such claim of Franchisee. This indemnity will continue in full force and effect subsequent to and notwithstanding the expiration, termination, or transfer of this Agreement or any interest herein.

- 20.2 <u>Defense of Claim</u>. You and each of Your principals, officers, directors, partners, shareholders, interest holders, affiliates, spouses, and any directly or indirectly controlling entity agree to provide Us with immediate notice of any such action, suit, proceeding, claim, demand, inquiry, or investigation. At Your risk and expense, We may elect to assume, but are not obligated to undertake, or associate counsel of Our own choosing with respect to, the defense and/or settlement of any such action, suit, proceeding, claim, demand, inquiry, or investigation. If We elect, such option will not in any manner or form diminish Your obligation to indemnify the Indemnitees and hold them harmless.
- 20.3 <u>Remedial Action</u>. In order to protect persons or property, or Our reputation or goodwill, or the reputation or goodwill of others, We may, at any time and without notice, as We, in Our judgment deem appropriate, consent or agree to settlements or take such other remedial or corrective action as We deem expedient with respect to the action, suit, proceeding, claim, demand, inquiry, or investigation if, in Our sole judgment, there are reasonable grounds to believe that any claim described in this Article XX has occurred or any such claim may result directly or indirectly in damage, injury, or harm to any person or property.
- 20.4 <u>Contributory Negligence</u>. The Indemnitees do not assume any liability for acts, errors, or omissions of those with whom You or Your principals, officers, directors, partners, shareholders, interest holders, affiliates, spouses, and any directly or indirectly controlling entity may contract, regardless of the purpose. You and Your principals, officers, directors, partners, shareholders, interest holders, affiliates, spouses, and any directly or indirectly controlling entity will hold harmless and indemnify the Indemnitees as set forth herein; provided, however, this indemnification shall not apply to acts of willful misconduct or gross negligence of the Indemnitees.
- 20.5 <u>No Duty to Mitigate; Survival of Obligations</u>. Under no circumstances will We or any other Indemnitee(s) be required to seek recovery from any insurer or other third-party, or otherwise mitigate Our or Your losses and expenses, in order to maintain and fully recover a claim against You. You agree that a failure to pursue such recovery or mitigate a loss will in no way reduce or alter the amounts We or another Indemnitees may recover from You. You agree the terms of this Article XX will continue in full force and effect notwithstanding the termination, expiration, or transfer of this Agreement or any interest herein.

ARTICLE XXI: MISCELLANEOUS

- 21.1 Entire Agreement. This Agreement, Exhibits, and Schedules hereto supersede all other agreements, written or oral, that may have been made or entered into by the parties hereto concerning the subject matter hereof. All Exhibits and Schedules are made a part of this Agreement by reference. This Agreement is intended to state the entire understanding of the parties regarding the subject matter herein. Nothing expressed or implied in this Agreement is intended or shall be construed so as to grant or confer on any person, firm, or corporation other than the parties hereto, any rights or privileges hereunder. Nothing in this Agreement or in any related agreement is intended to disclaim the representations made in the Franchise Disclosure Document.
- 21.2 <u>Headings</u>. The table of contents, headings, and captions appearing in this Agreement are inserted only as a matter of convenience and in no way define, limit, construe or describe the scope or extent of such paragraph or in any way affect such paragraph.
- 21.3 <u>Contents</u>. Words and terms in any gender will be deemed to include the other genders. The singular will be deemed to include the plural and vice versa. The parties agree that each section of this Agreement shall be construed independently of any other section or provision of this Agreement.
- 21.4 <u>No Third-Party Benefits</u>. You and We agree not to intend to confer benefits or rights on any person or entity not a party to this Agreement and no third parties shall have any rights, claims, or benefits under this Agreement.
- 21.5 <u>Joint and Several Liability</u>. If two or more persons or entities sign this Agreement the liability of each will be joint and several. All members that are part of the franchise are jointly and severally liable for Your performance under this contract.
- 21.6 <u>Costs and Attorneys' Fees</u>. In the event any action in law or equity or any arbitration or other proceeding is brought for the enforcement of this Agreement or in connection with any of the provisions of this Agreement, the successful or prevailing party or parties shall be entitled to reasonable attorneys' fees and other costs reasonably incurred in such action or proceeding.
- 21.7 <u>Severability</u>. Except as expressly provided to the contrary herein, each portion, section, part, and provision of this Agreement will be considered severable. In the event that any portion, section, part, and provision of this Agreement shall be unenforceable or invalid under any applicable law or be so held by applicable court decision, such enforceable or invalidity shall not render this Agreement unenforceable or invalid as a whole, and, in such event, such portion, section, part, or provision shall be changed and interpreted so as to best accomplish its objectives within the limits of applicable law or applicable court decisions.
- 21.8 <u>Waiver</u>. No failure, refusal, or neglect by Us to exercise any right, power, remedy, or option reserved to Us under this Agreement, or to insist upon strict compliance by You with any obligation, condition, specification, standard, or operating procedure in this Agreement, shall constitute a waiver of any provision of this Agreement and Our right to demand exact compliance with this Agreement, or to declare any subsequent breach or default or nullify the effectiveness of

any provision of this Agreement. Subsequent acceptance by Us of any payment(s) due to Us under this Agreement shall not be deemed to be a waiver by Us of any preceding breach by You of any terms, covenants, or conditions of this Agreement.

- 21.9 <u>Consent</u>. Whenever this Agreement requires Our prior approval or consent, You must make a timely written request to Us, and such approval or consent must be obtained in writing. Except as otherwise provided in this Agreement, no waiver, approval, consent, advice, or suggestion given to You, and no neglect, delay, or denial of any request therefor, will constitute a warranty or guaranty by Us, nor do We assume any liability or obligation to You or any third-party as a result thereof.
- 21.10 <u>Survival</u>. Any obligation of Yours that contemplates performance of such obligation after termination or expiration of this Agreement or the transfer of any interest of You therein, will be deemed to survive such termination, expiration, or transfer.
- 21.11 <u>Amendment</u>. This Agreement may be amended only by a written instrument signed by duly authorized representatives of both parties.
- 21.12 <u>Binding</u>. This Agreement is binding upon the heirs, administrators, personal representative, assigns, and renewals in interest to the parties hereto.
- 21.13 <u>No Partial Payments</u>. All payments made by You of any amount required to be paid under this Agreement shall be for the full amount due regardless of any endorsements or written communication contained on any such payment.
- 21.14 <u>No Withholdings</u>. You agree that You will not offset or withhold payments of any royalties, fees, payments of any other amounts due to Us, Our affiliates, or suppliers on the grounds of alleged non-performance by Us of any covenants or obligations under this Agreement.
- 21.15 Force Majeure. If either party hereto shall be delayed or prevented from the performance of any act required hereunder by reason of acts of God, strikes, walkouts, labor troubles, inability to procure materials, restrictive governmental laws, or regulations or other cause without fault and beyond the control of the party obligated, performance of such acts shall be excused for the period of delay, and the period for the performance of any such act shall be extended for a period equivalent to the period of such delay. Upon the occurrence of an event of Force Majeure, the party affected thereby must give prompt notice thereof to the other party, together with a description of the event, the duration for which the party expects its ability to comply with the provisions of this Agreement to be affected, and a plan for resuming operation under this Agreement, which the party must promptly undertake and maintain with due diligence.
- 21.16 <u>Variance in Offers</u>. You understand and agree that We may offer franchises, in the past, present, or future, on other terms and conditions that may differ from Your terms and conditions contained in this Agreement and that You have no right to object to such variance in offers or obtain the same variances for Your Franchise Business.
- 21.17 <u>No Misrepresentations</u>. You vow that You have made no misrepresentations that induced Us to grant You this franchise under this Agreement.

- 21.18 <u>No Violations</u>. You warrant that You will not be in violation or breach, or cause violations of any agreement, covenant, judgment, court, or any administrative agency between You and a third party by entering into this Agreement.
- 21.19 <u>Further Assurances</u>. The parties will promptly execute and deliver such further documents and take such further action as may be necessary in order to effectively carry out the intent and purposes of this Agreement.
- 21.20 <u>Dealings</u>. No course of dealing between You and Us will affect Your rights or Our rights under this Agreement or otherwise.
- 21.21 <u>Disclosure</u>. You agree that We can disclose information related to Your Franchise Business Including Your name, address, phone numbers, financial information, reports, and any other information in disclosure documents or otherwise in Our discretion.
- 21.22 <u>Time is of the Essence</u>. Time is of the essence with respect to all provisions of this Agreement that specify a time for performance; provided, however, that the foregoing shall not be construed to limit or deprive a party of the benefits of any grace or use period allowed in this Agreement.
- 21.23 <u>Authority</u>. The person(s) signing below warrant that they are authorized to enter into this Agreement on behalf of their respective principals identified below and that by their signatures they bind such principals to this Agreement.
- 21.24 <u>Counterparts</u>. This Agreement may be executed in any number of counterparts with the same effect as if all parties hereto all had signed the same document. All counterparts will be construed together and will constitute one (1) Agreement.

(Remainder of page intentionally left blank; signatures to follow)

WE EXPRESSLY DISCLAIM THE MAKING OF, AND YOU ACKNOWLEDGE THAT YOU HAVE NOT RECEIVED ANY ESTIMATES, PROJECTIONS, WARRANTIES OR GUARANTIES, EXPRESSED OR IMPLIED, REGARDING THE POTENTIAL SALES, EARNINGS, PROFITS, BUSINESS OR FINANCIAL SUCCESS, OR THE VALUE OF YOUR FRANCHISE BUSINESS. YOU UNDERSTAND THE RISKS ASSOCIATED WITH THIS FRANCHISE OPPORTUNITY COULD RESULT IN LOSSES.

YOU UNDERSTAND THE SUCCESS OR FAILURE OF YOUR FRANCHISE BUSINESS CANNOT BE RELIABLY PROJECTED AND DEPENDS PRIMARILY UPON YOUR EFFORTS AND NOT UPON OUR EFFORTS. WE MAKE NO REPRESENTATIONS, COVENANT, OR WARRANTIES REGARDING THE SUCCESS OR POTENTIAL SUCCESS OF YOUR FRANCHISE BUSINESS.

YOU AGREE THAT YOU HAVE HAD AN OPPORTUNITY TO HAVE THIS AGREEMENT AND RELATED DOCUMENTS INDEPENDENTLY INVESTIGATED AND REVIEWED BY YOUR OWN ATTORNEY.

IN WITNESS WHEREOF, and by their signatures below, the Franchisor and Franchisee hereto acknowledge that they have read, understand, and agree to all of the terms and provisions of this Agreement and have caused this Agreement to be executed as of the date first above written with full authority for the entity he or she represents.

FRANCHISOR:	FRANCHISEE:
EMERALDPRO FRANCHISING, INC.	,LLC/Inc.
By:(Signature)	By:(Signature)
Name:	Name:
Title:	Title:
	If the franchisee is not an entity, each person must sign personally,
	By:(Signature)
	Name:, personally
	By:(Signature)
	Name:, personally

IF FRANCHISEE IS A CORPORATION OR LIMITED LIABILITY COMPANY, ALL SHAREHOLDERS OR MEMBERS OF THE CORPORATION OR LIMITED LIABILITY COMPANY MUST EXECUTE THIS FRANCHISE AGREEMENT AS PROVIDED BELOW

of the Franchisee, hereby execute, guaranty and
of this PaintEZ® Franchise Agreement, dated the
Dr.,
By:
Signature
Print Name:
Ownership: MEMBER/SHAREHOLDER
(circle one)
(chele one)
By:
Signature
Print Name:
Ownership: MEMBER/SHAREHOLDER
(circle one)

EXHIBIT A-1 TO THE FRANCHISE AGREEMENT

TERRITORY

TERRITO	ORY:	
	ORY:(Map* may be attac	ched)
The Territory	will consist of the area encompassi	
		·
	APPROVED** PREMISES	LOCATION:
The franchise	Premises is approved for the follow	ving location only:
n the City of	, County of	, State of
* If a map is attached,	then the map will be controlling.	
	Territory is <u>NOT</u> a guarantee or a the territory or Premise.	warranty of the potential success of the
		Franchisee Initial and Date
		Franchisor Initial and Date

EXHIBIT A-2 TO THE FRANCHISE AGREEMENT

FEE CHART

NAME OF FEE	AMOUNT	DATE DUE	REMARKS
Initial Franchise Fee	\$50,000 for a single territory, \$40,000 for a second territory, \$30,000 for a third territory and beyond	Upon signing	The initial franchise fee must be paid as a lump sum upon signing and is non-refundable. If You wish to purchase more than one territory, You will enter into an area developer agreement with Us.
Monthly Royalty Fee	Royalties are paid on the below tiered royalty payment schedule. • 6% of annual gross sales up to \$1,000,000. • 5% of annual gross sales from \$1,000,001 up to \$2,000,000 in the same calendar year. • 4.5% of annual gross sales \$2,000,001 and above.	Payable monthly by the 7th day of each month. Gross sales are subject to royalties commencing on the 91st day after You successfully complete initial training.	This fee will be payable through automatic debit. Gross sales include all revenue from the franchise business but does not include bona fide credits and sales or use tax.
Monthly Brand Management Fee	1% of gross sales	Payable monthly by the 7 th day of each month	This fee is payable through automatic debit. The Brand Management fee may be used by Us for national or regional marketing and brand development, as we choose. This may include Our costs to manage and maintain the website and SEO platform.
Minimum Local Advertising Requirement	5% of gross sales, or \$20,000 annually, whichever is greater	As incurred	This amount is not a fee. It is spent by You on local advertising. You will spend at least this amount

NAME OF FEE	AMOUNT	DATE DUE	REMARKS
			every year to market Your franchise business locally.
			We highly encourage Our Franchisees to participate in their local communities and take advantage of advertising opportunities. We recommend that You spend more than the minimum requirement.
			We may require You to contribute all or a portion of Your local marketing to
Failure to Meet Minimum Local Advertising Requirement Fee	The difference between the amount You spent on local advertising each month and Your required local advertising expenditure	As incurred	a regional cooperative . If You fail to meet Your required local advertising requirement, You must pay Us the difference between the amount You spent and the required
			advertising expenditure which will be contributed to the brand fund, or Us.
Marketing Cooperative	As voted by franchisees in the local advertising cooperative, and can range from 1-3% of gross sales.	Payable monthly to the co-op, if established by Us, by the 7th day of each month.	If we form a local marketing co-op in Your area, any marketing expenditures You pay to the co-op is credited against Your minimum local marketing obligation. Company owned franchises, if any, must participate in the co-op if formed, and will not control voting.
Grand Opening Marketing Plan	Estimated at \$4,000 per location, per month for the first 3 months	Upon demand	We will provide You with a grand opening marketing plan, in which You will be responsible to pay Us and the various marketing vendors. This estimate for the grand opening marketing plan includes the costs for marketing and promotional materials used for in-house marketing and

NAME OF FEE	AMOUNT	DATE DUE	REMARKS
			promotional marketing for at least 3 months. This also includes the required purchase of a minimum number of online leads and online lead management services (SEO, PPC, LBL) for Your 3-month start-up phase.
Opening Inventory Package	\$3,500 per franchise	Upon ordering	This package contains Your initial adverting materials and franchise apparel.
Initial Training Fee	\$5,000 for up to 2 attendees; additional persons may attend for \$500 per person Plus travel, lodging, other expenses	Upon signing franchise agreement	If You enter into an area developer agreement, the training fee will be applicable to each unit, unless all units are open at the same time.
Additional Training	\$300 per day for each attendee, plus expenses.	In advance	You must give Us not less than 35 days prior written notice of Your desire to receive additional training at Our location. The duration of training is negotiable depending upon Your needs. You will not receive any compensation for services rendered by the trainee during this or any other training. We may designate qualified franchisees or master franchisees to conduct some or all of Your training. You must pay all of Your travel, lodging and food expenses for Yourself and attendees.
Additional On-Site Assistance	\$300 per day per corporate representative, plus travel, food, and lodging expenses of Our representative(s)	In advance	We provide additional on- site consulting assistance as reasonably requested by You, or as required by Us.

NAME OF FEE	AMOUNT	DATE DUE	REMARKS
Cost to Attend Annual Convention and Trade Show	\$500 per person plus expenses	In advance	This fee may increase by 10% once per year, but will not exceed \$1,000.
			You are required to attend Our annual convention and trade show. The amount in the chart is the convention fee paid to Us.
			We estimate the cost for You to attend the convention is between \$1,000 and \$3,500 for Your travel, food and lodging. These amounts are paid to third party vendors and may increase over time. Travel and lodging costs, including plane fares, may vary greatly based on Your franchise location and the distance to the location of the annual convention.
Annual Convention and Trade Show Non-	\$1,000 per person	Upon demand	This fee is only charged if You are not in attendance
Attendance Fee Regional Seminars	\$500 per person plus expenses	As incurred	for the convention. This fee may increase by 10% once per year, but will not exceed \$1,000. This is for regional events where franchisees in Your area will gather to discuss improvements and developments.
			We estimate the cost for You to attend the regional seminar is between \$1,000 and \$3,500 for Your travel, food and lodging. These amounts are paid to third party vendors and may increase over time. Travel and lodging costs, including plane fares, may

NAME OF FEE	AMOUNT	DATE DUE	REMARKS
			vary greatly based on Your franchise location and the distance to the location of the regional seminar.
Seminars and Refresher Training	\$0	Weekly or Bi- Weekly Cadences as set by Us	We may provide refresher training programs or seminars and may require that You or Your managers attend and complete them to Our satisfaction. These programs and seminars will be held at locations we designate. You will be responsible for paying all travel, living and other expenses for attendees.
Software/Technology Fee	Initial setup \$500. Monthly payments are \$350 per month.	Initial set up fee is due upon signing the agreement for software and technology services. Payable monthly by the 7th day of each month.	Your payments will begin upon Your first day of operation and paid to Us or Our affiliate. We may require You to use new technologies we implement. You are required to use Our programs. This fee may increase by 10% once per year.
Technical Support Fee	\$350 per session	As incurred	If You request additional technical support from Us, You will be assessed this fee. This fee may increase by 10% once per year.
Accounting Services Set Up Fee	\$250	Upon set up	You will be assessed this one-time upon set up of Your accounting services with Our affiliate, EZ Accounting Pro. This fee may increase by 10% once per year.
Accounting Services	\$450 per month	Monthly	You must use QuickBooks Online or an equivalent as determined by Us or EZ Accounting Pro for Your accounting system.

NAME OF FEE	AMOUNT	DATE DUE	REMARKS
Call Center Fee	\$350 per territory	Payable monthly by the 7 th day of each month.	This fee may increase over time as set by the vendors. We provide a call center to help You manage telephone calls from Your customers and potential customers. You will pay to Us the cost for this call center service. Your payments will begin upon Your first day of operation. This fee may increase by 10% once per year.
Consumer Complaint Resolution Fee	\$250 per incident, plus Our costs	When we receive customer complaint	If You do not resolve a customer complaint and we are required to assist them, You must reimburse Us for any of Our costs to respond to and compensate complaints from Your customers. This fee may increase by 10% once per year.
Unapproved Products Or Unapproved/Undesignated Suppliers Fine, without prior approval	\$500	As incurred	If You purchase, use or sell unapproved products or use unapproved or undesignated suppliers, You will be assessed this fine, if You did not have Our prior written approval. This fee may increase by 10% once per year.
Testing or Supplier Approval Fee	\$500	Before we approve suppliers and in advance of testing or review analysis	Payable if You want to have unapproved suppliers or products tested or reviewed for Our approval. This testing fee is nonrefundable no matter Our decision to accept or reject the item. This fee may increase by 10% once per year.
Unauthorized Marketing Number and Email Fee	\$500	On demand	You may only market using Your designated PaintEZ® telephone number and email, otherwise You will be charged this fee.

NAME OF FEE	AMOUNT	DATE DUE	REMARKS
			This fee may increase by 10% once per year.
Failure to Comply with Trademarks, Products Standards, and Operations Standards Fines	\$500	On demand	You must comply with Our trademarks, product standards, and operations standards, otherwise, You will be subject to these fines. This fee may increase by 10% once per year.
Late Payment Fee/Non-Sufficient Fund Fee	\$50 per day for each day the report or fees are not received by Us or 10% of the fees due, whichever is greater, up to a maximum of \$200 per month per late fee or report	Payable with royalty or reports or on demand/per non-sufficient fund transaction	This late payment fee is in addition to interest. Charges and interest begin to accrue after the due date of any required payment or report. Interest will equal 1.5% interest per month (or the maximum allowed under state law (whichever is less)).
Fees on Default and Indemnity	Attorney's fees, costs, and interests	On demand, as incurred	Paid in addition to other payments to Us.
Insurance	Costs incurred by Us	On demand	Payable to Us if we pay Your premium when You fail to do so.
Audit ⁶	Our costs for the audit, should an audit be deemed necessary for proper business function	Immediately upon demand	Payable only if an audit shows an understatement of 2% or more of gross sales or records are unavailable.
Operation of Your business in the event of Your incapacity or death; interim management fee	\$300 per day, per representative, plus expenses	Time of service	If we elect to operate Your business during Your unapproved closing, unapproved absence, incapacity, death, or if You are not in compliance to prevent harmful interruption of Your business. You will also pay for Our expenses including food, travel and lodging for Our representative(s) and other expenses which may be incurred by Us to perform such services.

NAME OF FEE	AMOUNT	DATE DUE	REMARKS
Renewal Franchise Fee	You will pay a renewal franchise fee of \$5,000 plus applicable taxes.	Prior to Your entering into a renewal franchise agreement.	Payable prior to You entering into a renewal franchise agreement if You elect to continue Your franchise after the initial term. Renewal is available to You only if You meet each of the requirements for renewal described in the franchise agreement at the time the renewal election must be made.
Relocation Fee	\$1,000	Prior to relocation	Payable if You request to relocate Your premises to a new territory or adjacent territories.
Transfer Fee	\$5,000	Before transfer	The Transfer Fee will be paid by delivering on the closing date of the transfer. This fee will reimburse Us for Our reasonable legal, accounting, credit check, and investigative expenses that may result from the transfer request. You cannot sell or transfer an undeveloped territory. The franchise unit must be open prior to any sale or transfer to a third party.
Transferee Commission	\$5,000, upon completion of Your transfer of the franchise to a transferee.	As incurred.	This fee applies to a franchise transfer wherein we find the buyer/transferee for You to transfer Your franchise agreement, acting in a similar capacity to a private business broker for Your proposed transaction.
Post-Termination Fees	\$500 per day plus Our costs and expenses	As incurred	In the event You fail to comply with any of Your post-termination obligations, You will pay Us \$500 per day for each day that You are in default; and You will be responsible to pay Us any post-termination expenses,

NAME OF FEE	AMOUNT	DATE DUE	REMARKS
			including attorney's fees and Our personnel costs to enforce Your post-term obligations. We have the right to transfer from Your account a payment of \$10,000 in anticipation of these fees and expenses. We will refund any unused portion or invoice You for additional charges.
Fees for Non-Competition Violation	Fees may include: revenue from competing business; royalty and marketing fees that would have been collected; damages of \$150,000 per year of competition; and/or attorneys' fees, costs, and interest	On demand, as incurred	Payable if You have a competing business or if You violate the noncompete covenants in the franchise agreement, area developer agreement, or any related agreements or if You use Our system without Our approval or permission. This does not apply to other violations of the franchise agreement.

EXHIBIT A-3 TO THE FRANCHISE AGREEMENT

COMPANY REPRESENTATIONS AND WARRANTIES

Franchisee makes the following warranties and representations:

Franchisee is a: (mark one of the following, if applicable)

_____ Sole Proprietorship _____ Corporation
_____ Partnership _____ Limited Liability Company

Entity Name: _____

Entity's State of Formation: ______ Date of Entity's formation: _____

EIN: _____ Principal Contact Person: _____

If Franchisee is a partnership, corporation, or limited liability company, please provide the name and address of each partner, shareholder, or member holding an ownership interest as well as the name and address of any shareholder, partner, or member who will attend training:

Name	Address	Shares & Percentage of Interest*

^{*}Partnership: Percentage owned in voting and in capital and profits.

^{*}Corporation: Percentage owned of outstanding voting stock.

^{*}Limited Liability Company: Percentage owned in membership interest.

List the names of Franchisee's managers and officers:

	Title	Manager/Officer
_		
Franchisee's address where reco	ords are maintained:	
	ke decisions relating to the oper	on who has been approved by ations of the franchise, and who
Name:		
Telephone Number:		
Email:		
You agree to provide Franchise		ertificate/articles of organization
IN WITNESS WHER	EOF, Franchisee's authorized ag as of the day of	ent has executed this Franchisee, 20
IN WITNESS WHER! Representations and Warranties	EOF, Franchisee's authorized ag as of the day of	ent has executed this Franchisee, 20
IN WITNESS WHER! Representations and Warranties	as of the day of	ent has executed this Franchisee, 20
IN WITNESS WHERE Representations and Warranties FRANCHISEE:	day of , LLC/Inc.	ent has executed this Franchisee, 20
IN WITNESS WHERE Representations and Warranties FRANCHISEE:	day of , LLC/Inc.	ent has executed this Franchisee, 20
IN WITNESS WHERE Representations and Warranties FRANCHISEE:	as of the day of, LLC/Inc.	ent has executed this Franchisee, 20

EXHIBIT A-4 TO THE FRANCHISE AGREEMENT

PERSONAL GUARANTY AND ASSUMPTION OF OBLIGATIONS

This PERSONAL GUARANTY AND ASSUMPTION OF OBLIGATIONS ("Guaranty")

			(,
is entered into and made effective as of the	day of	, 20_	(the "E	ffective
Date") by and between EMERALDPRO FRAM				
"We," "Us," or "Our") and the undersign	gned Guarantor(s)	("Guarantor(s)") owne	er(s) of
, LLC/Inc.	a	[state]	limited	liability
company/corporation ("Franchisee") and their		,		·
In consideration of, and as an induc	cement to, the exe	ecution by Us	of the Fr	anchise
Agreement, dated the day of	, 20 ("]	Franchise Agr	eement") b	oetween
Franchisor and Franchisee, each Guarantor(s)				
consideration, and as an inducement to Us	to grant a francl	nise to Franch	isee, each	of the
undersigned Guarantor(s), for themselves, th	eir heirs, renewals	s, and assigns	, do, indiv	idually,
jointly and severally, hereby: (1) personal	lly, unconditional	ly, absolutely	, and irre	vocably
guarantees to Franchisor and its successors an	d assigns, for the t	erm of the Fra	nchise Agi	reement
and thereafter as provided in the Franchise A	greement, that Fra	nchisee shall p	ounctually 1	pay and
perform each and every undertaking, agree	ement, and coven	ant set forth	in the Fr	anchise
Agreement, including, but not limited to,	initial franchise	fees, royalties	, marketin	ig fees,
equipment, materials, and supplies; and (2) agr	ees to be personall	y bound by, an	d personal	ly liable
for the breach of, each and every provision in	the Franchise Agr	eement. This (Guaranty is	hereby
incorporated in and made part of the Franchise	Agreement and sh	nall be annexed	l thereto. A	.11 terms
not defined herein shall have the meaning provi	vided in the Franch	nise Agreemen	t.	

Each Guarantor acknowledges and agrees that We have entered into the Franchise Agreement with Franchisee solely on the condition that each Guarantor is personally obligated and jointly and severally liable with Franchisee (and with each other Guarantor) for the performance of each and every obligation, agreement, undertaking, covenant, liability, amendment, modification, extension, and debt of Franchisee under the Franchise Agreement, now existing or hereafter arising. Guarantor(s) must render any payment or performance required under the Franchise Agreement upon demand if Franchisee fails or refuses to do so punctually. Each Guarantor's liability will not be contingent or conditioned upon Our pursuit of any remedies against Franchisee or any other person.

Each Guarantor's liability will not be diminished, relieved, or otherwise affected by any subsequent rider or amendment to the Franchise Agreement or by an extension of time, credit, or other indulgences which We may from time to time grant to the Franchisee, or to any other person, including, without limitation, the acceptance of any partial payment or performance of the compromise or release of any claims (including the release of other Guarantor(s)) and no such indulgence will in any way modify or amend this Guaranty. Franchisee's written acknowledgment, accepted in writing by Us, or the judgment of any court or arbitration panel of competent jurisdiction establishing the amount due from Franchisee will be conclusive and binding on the undersigned as Guarantor(s). This Guaranty will continue and is irrevocable during the term of the

Franchise Agreement and, as required by the Franchise Agreement, after its termination or expiration, and for so long thereafter as there are any monies or obligations owing by Franchisee to Us under the Franchise Agreement.

Each Guarantor waives all of the following: (1) notice of demand for payment of any indebtedness or nonperformance of any obligations guaranteed by Guarantor(s); (2) acceptance and notice of acceptance by Us of Guarantor's obligations under this Guaranty; (3) notice of amendment of the Franchise Agreement; (4) protest and notice of default to any party with respect to the indebtedness or nonperformance of any obligations guaranteed by Guarantor(s); (5) any right Guarantor(s) may have to require that an action be brought against Us or any other person as a condition of Guarantor(s)' liability; (6) all rights to payments and claims for reimbursement or subrogation which Guarantor(s) may have against Us arising as a result of Guarantor(s)' execution of and performance under this Guaranty; (7) any right Guarantor(s) may have to declare bankruptcy or insolvency of Franchisee as a defense hereunder or as the basis for rescission hereof; (8) any defense based on an election of remedies by Franchisor which destroys or otherwise impairs the subrogation rights of Guarantor(s), the right of Guarantor(s) to proceed against Franchisee or another person for reimbursement or both; (9) the right of Guarantor(s) to proceed against or exhaust any security from Franchisee; (10) the right of Guarantor(s) to pursue or exhaust any remedy, including any legal or equitable relief, against Franchisee; (11) any statute of limitations benefits or other provisions of law which affects or limits the Guarantor(s)'s liability under this Guaranty; and (12) all other notices and legal or equitable defenses to which Guarantor(s) may be entitled in Guarantor(s)'s capacity as guarantors.

Each Guarantor and its spouse agrees that any claims, disputes, or controversies of the Guarantor will be governed by Article XVIII (Jurisdiction) and XIX (Disputes) of the Franchise Agreement, herein incorporated by reference. Guarantor and its spouse agrees that all litigation, arbitration, and/or mediation will take place exclusively in Salt Lake City, Utah and each Guarantor and its spouse submits to the personal jurisdiction of the state and federal courts of Utah.

Each Guarantor understands that if We must enforce this Guaranty in any judicial or arbitration proceeding, including any appeals, each Guarantor must reimburse Us for Our enforcement costs which include, but are not limited to, accountants' fees, attorneys' fees, arbitrators' fees, arbitration filing fees, expert witness' fees, costs of investigation and proof of facts, court costs, other litigation expenses, travel, and living expenses whether incurred before, in preparation for, or in contemplation of the filing of any written demand, claim, action, hearing, or proceeding to this Guaranty.

Each Guarantor understands that a separate action may be brought or prosecuted against any individual Guarantor, at Our sole discretion, whether or not the action is brought or prosecuted against any other Guarantor or Franchisee. Additionally, Guarantor(s) agree that their bankruptcy, insolvency, or other actions provided in the Franchise Agreement may be events of default under the Franchise Agreement.

Guarantor(s) shall hold harmless, defend, protect, and indemnify Us from any and all actions, causes of action, liabilities, damages, losses, fees, costs, expenses (including, without limitation, attorneys' fees, investigation costs, court costs, and arbitration fees) and all other claims

which may arise as a result of any dispute, of any nature, between or among Guarantor(s) and any other persons or entities.

Each Guarantor hereby acknowledges and agrees to be individually bound by all covenants contained in the Franchise Agreement and all terms and conditions of the Franchise Agreement requiring Franchisee not to disclose confidential information.

In the event of death of any or all Guarantor(s), the obligations of each Guarantor under this Guaranty shall continue in full force and effect against the deceased Guarantor's estate for all obligations incurred by Franchisee up until the time We receive written notice of Guarantor's death.

No terms or provisions of this Guaranty may be changed, waived, revoked, or amended without Our prior written consent. The use of the singular herein shall include the plural.

If a court of competent jurisdiction finds any provision of this Guaranty to be unenforceable, all of the other provisions shall remain effective.

Each Guarantor and its spouse agrees that they have had adequate opportunity to have the Franchise Agreement and this Guaranty reviewed by counsel of their choosing and that Guarantor and its spouse has not relied on Us or any of Our counsel in any respect. Each Guarantor and its spouse understands the remedies that We may pursue against Guarantor(s) and its spouse in the event of a default under the Franchise Agreement. Each Guarantor agrees to keep themselves fully informed of Franchisee's financial condition and performance of Franchisee's obligations to Us and that We have no duty to disclose to Guarantor(s) any information pertaining to Franchisee.

By signing below, the undersigned spouse acknowledges and consents to Guarantor(s) execution and performance under this Guaranty and the undersigned spouse also consents to his or her personal and marital assets securing Franchisee's performance under the Franchise Agreement and Guarantor(s)' performance under this Guaranty.

This Guaranty may be signed in counterparts including by electronic signature, or scanned and emailed signature which will be deemed the same as an original signature and may be used for all purposes as if it were an original, and when said counterparts have been exchanged between the parties, they will be of full force and effect.

(Remainder of page intentionally left blank; Signature(s) to follow)

IN WITNESS WHEREOF, and by the signature(s) below, the Guarantor(s) hereto acknowledge to have read, understand, and agree to all of the terms and provisions of this Guaranty and have caused this Guaranty to be executed as of the Effective Date written below.

"GUARANTOR(S)"

By:		By:	
(Signature)		(Signature)	
Print Name:	, personally	Print Name:	, personally
SPOUSE:		SPOUSE:	
By:(Signature)		By:(Signature)	
Print Name:	, personally	Print Name:	, personally

EXHIBIT A-5 TO THE FRANCHISE AGREEMENT

AUTHORIZATION AGREEMENT FOR ELECTRONIC FUNDS TRANSFER

I hereby authorize EMERALDPRO FRANCHISING, INC. (the "Company") to initiate Electronic Funds Transfer ("EFT") charges to my depository financial institution, indicated below, for automatic payment of fees that are indicated in the Franchise Agreement. I acknowledge that the origination of ACH transactions to my account must comply with the provisions of United States law.

This Authorization will remain in full force and effect until underlying obligations under the Franchise Agreement have been satisfied in full or released in writing by the Company.

Financial Institution Name:		
Branch:		
Address:		
City:	State:	Zip:
Account Number:		
ABA Routing Number:		
By signing below, I expressly agree that and bank accounts with which I open ac any renewals. I understand that I close any the Company in writing; (2) establish as Company all documents necessary for the from such bank account/depository by AC agree and declare that this Authorization in order to initiate debit entries/EFT/AC with any Depository in the future.	counts during the term y bank account, I am ob nother bank account; ar ne Company to begin at CH debiting, EFT or other shall be the only written	of the Franchise Agreement and ligated to immediately: (1) notifyed (3) execute and deliver to the nd continue making withdrawals er electronic means. I specifically en authorization needed from me
Name of Franchisee:		Location:
Authorized Signatory:		Date:
Authorized Individual's Name:	ease print)	
Title:		

EXHIBIT A-6 TO THE FRANCHISE AGREEMENT

CONDITIONAL ASSIGNMENT OF PHONE NUMBER

	MENT OF PHONE NUMBER ("Assignment of Phone
Number") entered into on the	day of, 20 by and between chisor") and, LLC/Inc.
EMERALDPRO FRANCHISING, INC. ("France	chisor'') and , LLC/Inc.
("Franchisee").	,
under the Franchise Agreement dated the Agreement") and other valuable considerations of the consideration of the	nting Franchisee a PaintEZ® franchise (the "Franchise") day of, 20 (the "Franchise eration, Franchisee assigns to Franchisor all telephone the operation of its Franchise. Franchisor assumes the
performance of all of the terms, covena telephone company concerning the telep and effect as if Franchisor had been origin Franchisor will hold this Assignment of	ents and conditions of Franchisee's agreement with the hone numbers and telephone listings with the full force tally issued the telephone numbers and telephone listings. If Phone Number, and will deliver it to the telephone only upon termination of the Franchise Agreement.
FRANCHISOR:	FRANCHISEE:
EMERALDPRO FRANCHISING, INC.	,LLC/Inc.
By:	By:
By:(Signature)	By:(Signature)
Name:	Name:
Title:	Title:

EXHIBIT A-7 TO THE FRANCHISE AGREEMENT

PRINCIPAL CONFIDENTIALITY & NON-COMPETITION AGREEMENT

This PRINCIPAL CONFIDENTIALITY & NON-COMPETITION AGREEMENT
("Principal Agreement") shall constitute an agreement regarding non-competition, confidential,
proprietary information, and trade secrets (collectively referred to as "Confidential Information")
relating to the business of and by and between EMERALDPRO FRANCHISING, INC. ("Franchisor" or
the "Company") and all of the undersigned (each a "Principal") and is entered into and made
effective as of the day of, 20 ("Effective Date").

RECITALS

- A. Franchisor, as a result of the expenditure of time, skill, effort, and money has developed and owns a certain unique, comprehensive, and distinctive system and method for the establishment, development, and operation of businesses known as PaintEZ®, providing residential and commercial painting services (referred to as the "System"). This System Includes the right to use certain trade names, trademarks, service marks, proprietary marks, trade dress, décor, colors, layout, and other source indicators. In addition, the System Includes the use of many confidential elements Including Confidential Information, manuals, equipment, formulas, marketing plans and concepts, operations, training procedures, the sale of products and services under the name PaintEZ® and other trademarked items.
- B. Principal, or his or her company, entered into an agreement with Franchisor on this day of ______, 20____ ("Franchise Agreement") that granted rights to operate a PaintEZ® franchise (the "Franchise") using the System developed by Franchisor Including certain Confidential Information and proprietary information of Franchisor.
- C. Principal will have access to Franchisor's Confidential Information and Principal recognizes the benefits derived from being identified with the trade name, participating in the System, and the intangible property rights licensed under the Franchise Agreement and understands that a condition for Franchisor to enter into the Franchise Agreement with the Principal, or his or her company, is for the Principal to enter into this Agreement.
- D. All capitalized terms used herein but not defined will have the meaning as defined in the Franchise Agreement and all references to Articles, Sections, and Paragraphs refer to articles, sections, and paragraphs of the Franchise Agreement.

AGREEMENT

NOW, THEREFORE, in consideration of Franchisor entering into the Franchise Agreement with Principal, or his or her company, the recitals, the mutual covenants contained herein and for other good and valuable consideration, the receipt and legal sufficiency of which are hereby acknowledged, the parties agree as follows:

1. Acknowledgment. Principal acknowledges that he or she has obtained or may

obtain knowledge of Confidential Information, not previously known to him or her prior to the association with Franchisor, Including procedures, matters, services, products, and the System, that have been developed, used, and owned by Franchisor and made available to the Principal, which are essential to the operation of a franchise, and without access to such information the Franchise Business could not efficiently, competently, and successfully operate.

- Confidential Information. Confidential Information concerning the Company, its affiliates, or which otherwise becomes known to the Principal shall be used by only the Principal and only during the term and for the purposes of the Franchise Agreement. At all times during and after the term hereof, Principal, and Principal's family, shall maintain in confidence, and shall take all necessary steps to ensure that Franchisee's owners, executives, officers, employees, and agents maintain in confidence, all such Confidential Information and shall refrain from disclosing, directly or indirectly, any information relating to the business or interest of Franchisor, or the System, which he or she knows, or reasonably should know, is regarded as confidential and valuable to Franchisor, to third parties, excepting only to such persons and extent as may be specifically authorized in writing by Franchisor, Including all inventions, trade secrets, codes, processes, know how, product designs, technical information, technical designs, engineering data, specifications, computer programs, manuals, customer lists, supplier lists, licensee lists, agreements, marketing, and other business strategies, forms, and other confidential and informational materials that are heretofore or hereafter owned or controlled by the Company and that relate to the design, production, licensing, sale, distribution and use of the Franchise or that otherwise relate to Franchisor, or its affiliates. Confidential Information shall include enhancements or modifications to the System, or any components thereof, developed or discovered by Principal or any of Principal's executives, officers, employees, and agents. Any unauthorized use of the Confidential Information by Principal shall constitute an infringement of the rights of Franchisor in and to the Confidential Information. Principal agrees that all unauthorized usage of the Confidential Information by Principal and any monies earned or received by Principal shall inure to Franchisor's exclusive benefit.
- 3. <u>Non-Competition</u>. As Principal and Franchisor share a common interest in preventing situations where past franchisees operate a substantially similar competing business, the following in-term and post-term covenants will be enforced. In the event that Principal violates this Principal Agreement and competes during the term of the non-competition period, the non-competition period will be extended by the amount of time Principal competed plus an additional six (6) months thereafter.
- 3.1 <u>In-Term Covenant</u>. Principal agrees that during the term of the Franchise Agreement, Including any renewals or extensions, that Principal, Principal's spouse, family, partners, officers, members, or directors will not directly or indirectly enter into or in any manner take part in any business, profession, proprietorship, or any endeavor which manufactures, sells, markets or distributes any products or services which are the same as or similar to the products and services provided under the Franchise Agreement or that otherwise competes with PaintEZ® in any manner, unless with written consent from the Franchisor. Principal understands and acknowledges that a violation of this covenant will cause irreparable harm to the Company.
- 3.2 <u>Post-Term Covenant</u>. Following the termination or expiration of this Principal Agreement for any reason, for a period of two (2) years thereafter, neither Principal, nor

Principal's spouse, family, partners, officers, members, or directors shall, directly or indirectly, participate as an owner, employee, consultant, partner, officer, director, shareholder, participant, or share the earnings or profits of any person, firm, entity, partnership, corporation that is engaged in the production, sale, marketing or distribution of products or services which are the same as or similar to Franchisor's products or System in any capacity or location within the Territory or within a one hundred (100) mile radius of their Territory or the territory of any other PaintEZ® or PaintEZ®'s franchisee location. Principal further agrees not to use, at any time, Franchisor's trade secrets or other Confidential Information. The restrictions of this Section are not applicable to owners of shares that represent two percent (2%) or less of the issued or outstanding securities of that class of security.

- 4. <u>Non-Solicitation of Customers</u>. Principal will not solicit, directly or indirectly, on his or her own behalf, on behalf of his or her Franchise Business or any other entity whatsoever, or on behalf of any other person(s), any customer of the Company for the purpose of soliciting from any such customer any business that is the same as or substantially similar to the business conducted between Franchisee and the customer of Franchisor or Franchisor's affiliates and the customer for the duration of the Franchise Agreement, Including any extensions or renewals, and for one (1) year after the termination or expiration of the Franchise Agreement. Principal agrees that all customer data is the exclusive property of the Franchisor.
- 5. <u>Materials</u>. At the termination of the Franchise Agreement, Principal agrees to deliver to Franchisor, and not anyone else, the PaintEZ®'s Manuals, training materials, marketing materials, and all Confidential Information, Including, but not limited to, any customer lists, equipment, books, records, data, designs, photographs, notes, reports, sketches, documents, blueprints, or other property owned by Franchisor or relating to the System, and all copies thereof, at Principal's sole expense. Principal may retain a copy of the Franchise Agreement and incorporated Exhibits for compliance reference.
- Remedies. As any breach by Principal of any of the covenants contained in this 6. Principal Agreement would result in substantial and irreparable injury to Franchisor, and as the damages arising out of any such breach would be difficult to ascertain, Principal agrees that, in addition to all other remedies provided by law or in equity, Franchisor, in the event of a breach or threatened breach of the covenants herein contained, shall be entitled to seek immediate equitable remedies, without proof of actual damages that may be caused by such breach and without the requirement of posting bond, including, but not limited to, restraining orders, preliminary and permanent injunctions in order to prevent Principal, his or her partners, members, officers, directors, trustees, or employees from continuing to breach the covenants contained herein. Also, if Principal breaches this Principal Agreement by entering into or engaging with a competing business of Franchisor, Principal will pay to Franchisor the then current royalty rate for all gross sales generated by Principal from the competing business during the term of the non-competition covenant. Additionally, in the event Principal violates this Principal Agreement, Principal agrees that the Company will be entitled to liquidated damages in the amount of Two Hundred Fifty Thousand Dollars (\$250,000) (see Exhibit A-2).
- 7. <u>Reasonableness of Restrictions</u>. Principal agrees that the covenants and remedies contained in this Principal Agreement are fair and reasonable limitations as to time, geographical

area, and scope of activity to be restrained and do not impose a greater restraint than necessary to protect the goodwill or other business interests of the Company and other franchisees. Principal acknowledges that the restrictive covenants contained in this Principal Agreement are essential elements of the Franchise Agreement and that without their inclusion, Franchisor would not have entered into the Franchise Agreement.

- 8. <u>Costs.</u> Principal agrees to pay all costs and expenses Including reasonable attorneys' fees, and interest on such fees, costs, and expenses, incurred by the Company in connection with the enforcement of this Principal Agreement. If Principal violates any restriction contained in this Principal Agreement, and it is necessary for the Company to seek equitable relief, the restrictions contained herein shall remain in effect until one (1) year after such relief is granted. If Principal contests the enforcement of this Principal Agreement and the enforcement is delayed pending litigation, and if the Company prevails, the period of non-competition shall be extended for an additional period equal to the period of time that enforcement of this Principal Agreement is delayed.
- 9. <u>Enforceability</u>. It is the desire and intent of the parties to this Principal Agreement that the provisions be enforced to the fullest extent permissible under the laws and public policy applied in each jurisdiction in which enforcement is sought. Therefore, if any court finds any provision or any portion of any provision to be unreasonable or invalid, the court may reduce the scope and/or duration of the provision to the extent necessary to render it enforceable while still providing the greatest restriction allowable.
- 10. <u>Alternate Remedies</u>. If this Principal Agreement is found unenforceable by a court and the remedies ordered are found unacceptable to Franchisor, Principal agrees to pay Seventy-Five Thousand Dollars (\$75,000) per competing store, and for one (1) year after the termination of the Franchise Agreement, Principal agrees to pay one-half (1/2) of the royalties and Marketing Fees, as a fee to Franchisor, which would be payable if the business were a franchise.
- 11. <u>Interpretation of Agreement</u>. Words in the masculine gender include the feminine and neutral. Use of the singular shall include the appropriate plural numbers. The paragraph headings and title of this Principal Agreement are not part of this Principal Agreement, having been inserted for convenience of reference only, and shall have no effect upon the construction or interpretation of this Principal Agreement.
- 12. <u>Binding Effect</u>. This Principal Agreement and all its terms, conditions, and stipulations shall be binding upon and shall inure to the benefit of the parties hereto and their respective legal representatives, heirs, successors, and permitted assigns.
- 13. <u>Survival of Covenants</u>. Notwithstanding anything in this Principal Agreement or the Franchise Agreement to the contrary, all covenants set forth herein shall survive the termination or expiration of this Principal Agreement or the Franchise Agreement, and shall apply regardless of whether this Principal Agreement or the Franchise Agreement was terminated by lapse of time, by default of either party, by agreement of the parties, or for any other reason.

- 14. <u>Amendment</u>. This Principal Agreement may be amended, modified, or changed only by a written instrument signed by duly authorized representatives of both parties.
- 15. <u>Governing Law</u>. This Principal Agreement is to be construed pursuant to the current laws of the State of Utah. Jurisdiction and venue for any claim arising out of this Principal Agreement shall be made in the state and federal courts of Salt Lake County, State of Utah.
- 16. <u>Counterpart Signatures</u>. For the convenience of the Franchisor and Principal, it is agreed that this Principal Agreement may be signed in one or more counterparts, by facsimile, electronic signature, scanned, emailed signature, or other electronic means, and when all signatures are attached to this Principal Agreement, it shall be binding as though they each originally signed the same signature page.

PRINCIPAL ACKNOWLEDGES THAT HE OR SHE HAS READ AND UNDERSTANDS THE CONTENTS OF THIS PRINCIPAL AGREEMENT.

IN WITNESS WHEREOF, and by their signatures below, the Parties hereto acknowledge that they have read, understand, and agree to all of the terms and provisions of this Principal Agreement and have caused this Principal Agreement to be executed as of the date first above written with full authority.

PRINCIPALS:
By:(Signature)
Name:
By:(Signature)
Name:
By:(Signature)
Name:

EXHIBIT A-8 TO THE FRANCHISE AGREEMENT

EMPLOYEE CONFIDENTIALITY & NON-COMPETITION AGREEMENT

THIS I	EMPLOYEE CO	JNFIDEN	HALHY	& NON-	JOMPETTI	ION AGR	EEMENI
("Employee A	agreement") is	entered i	nto and	made effe	ctive as o	f the	_ day of
	, 20 ("1	Effective I	Date") and	shall consti	tute an agre	ement rega	rding non-
compete, confi	idential, propriet	ary inform	nation, an	d trade sec	rets (collec	ctively refer	rred to as
"Confidential	Information")	relating	to the	business	of and	by and	between
		,	LLC/I1	nc.	("Franch	isee"),	and
			("Emp	oloyee"),	re	esiding	in
							•
(City)				(State)		(Zip C	Code)
			RECITAL	LS			
FRANCHISING, 1	Franchisee has b INC. ("Franchisoness to Franchison"	") under t	he name _			•	ERALDPRO n doing so

B. Employee may also have access to Franchisor's Confidential Information during his or her time of employment with Franchisee.

AGREEMENT

NOW, THEREFORE, in consideration of the employment of Employee by Franchisee, the recitals, the mutual covenants contained herein and for other good and valuable consideration, the receipt and legal sufficiency of which are hereby acknowledged, Employee and Franchisee agree to the following:

- 1. <u>Acknowledgment</u>. Employee acknowledges that he or she has obtained or may obtain knowledge of Confidential Information, not previously known to him or her prior to the association with Franchisee, Including procedures, matters, services, products, and the System, that have been developed, used, and owned by Franchisor and made available to Franchisee and Employee, which are essential to the operation of a franchise, and without access to such information the Franchisee's business could not efficiently, competently, and successfully operate.
- 2. <u>Confidential Information</u>. Employee shall take all necessary steps to ensure that all Confidential Information may be disclosed to him or her during the course of his or her employment remains confidential, during the term of his or her employment and thereafter, and Employee shall refrain from disclosing, directly or indirectly, any information relating to the business or interest of Franchisor, the System, or Franchisee, which he or she knows, or reasonably should know, is regarded as confidential and valuable to Franchisor, to third parties, except as may be required by Employee to perform his or her duties. Such Confidential Information Includes all inventions, trade secrets, codes, processes, know-how, product designs, technical information, technical designs, engineering data, specifications, computer programs, manuals, customer lists, supplier lists, licensee

lists and agreements, marketing and other business strategies, forms, enhancements and modifications to the System, and other confidential and informational materials that are heretofore or hereafter owned or controlled by the Franchisor and that relate to the design, production, licensing, sale, distribution, and use of the franchise or that otherwise relate to Franchisor or Franchisor's affiliates.

- 3. <u>Non-Competition</u>. During the term of employment by Franchisee and for a period of one (1) year afterward, Employee shall not directly or indirectly, enter into or in any manner take part in any business, profession, or any other endeavor whatsoever offering products or services the same as or similar to the Franchisor's products or services that compete with the Franchisor in any manner whatsoever within three (3) miles of any PaintEZ® or PaintEZ®'s franchisee locations as the parties agree that Franchisee attracts customers from up to three (3) miles and therefore this geographical restraint is not unreasonable. Ownership of two percent (2%) or less of voting stock of a publicly held corporation will not be a violation under this Section.
- 4. <u>Non-Solicitation of Customers</u>. Employee will not solicit, directly or indirectly, on his or her own behalf or any other entity or person whatsoever, any customer of the Franchisor or Franchisee for the purpose of soliciting from any such customer any business that is the same as or substantially similar to the business conducted between Franchisee and the customer or Franchisor or Franchisor's affiliates and the customer for the duration of his or employment and for one (1) year afterward. Employee agrees that all customer data is the exclusive property of the Franchisor.
- 5. <u>Materials</u>. Upon the termination of Employee's employment with Franchisee, Employee agrees to deliver to Franchisee, and not to anyone else, Franchisor's Manuals, training materials, marketing materials, and all Confidential Information, including, but not limited to, preparation materials, data, designs, photographs, customer lists, books, records, reports, sketches, documents, or other property owned by Franchiser or Franchisee or relating to the System.
- 6. Remedies. As any breach by Employee of any of the covenants contained in this Employee Agreement would result in irreparable injury to Franchisor and Franchisee, and as the damages arising out of any such breach would be difficult to ascertain, Employee agrees that, in addition to all other remedies provided by law or in equity, Franchisor, in the event of a breach or threatened breach of the covenants herein contained, shall be entitled to seek immediate equitable remedies, without proof of actual damages that may be caused by such breach and without the requirement of posting bond, including, but not limited to, restraining orders, preliminary and permanent injunctions in order to prevent Employee, his or her partners, family, associates, or other third parties from continuing to breach the covenants contained herein.
- 7. <u>Reasonableness of Restrictions</u>. Employee acknowledges that the restrictive covenants contained in this Employee Agreement are essential elements of his or her employment and that without their inclusion, Franchisee would not have granted Employee employment. Employee agrees that each of the terms set forth herein, including the restrictive covenants, are fair and reasonable and are reasonably required for the protection of Franchisor and Franchisee.

- 8. Enforceability. It is the desire and intent of the parties to this Employee Agreement that the provisions herein be enforced to the fullest extent permissible under the laws and public policy applied in each jurisdiction in which enforcement is sought. Accordingly, if any part of this Employee Agreement is adjudicated to be invalid or unenforceable, then this Employee Agreement shall be deemed amended to delete that portion thus adjudicated to be invalid or unenforceable, such deletion to apply only with respect to the operation of that paragraph and the particular jurisdiction in which said adjudication is made. Further, to the extent any provision of this Employee Agreement is deemed to be unenforceable by virtue of its scope, but may be made enforceable by limitation, the parties agree that the same shall, nevertheless, be enforceable to the fullest extent permissible under the laws and public policies applied in such jurisdiction where enforcement is sought.
- 9. <u>Attorney's Fees</u>. In the event any action in law or equity or any arbitration, mediation, or other proceeding is brought for the enforcement, or in connection, of this Employee Agreement, the successful or prevailing party or parties shall be entitled to reasonable attorney's fees and other costs reasonably incurred in such action or proceeding.
- 10. <u>Governing Law</u>. This Employee Agreement is to be construed pursuant to the current laws of the State of Utah. Jurisdiction and venue for any claim arising out of this Employee Agreement shall be made in the state and federal courts of the state where the Franchise is located.
- 11. <u>Interpretation of Agreement</u>. Words in the masculine gender include the feminine and neutral. Use of the singular shall include the appropriate plural. The paragraph headings and title of this Employee Agreement are not part of this Employee Agreement, having been inserted for convenience of reference only, and shall have no effect upon the construction or interpretation of this Employee Agreement.
- 12. <u>Binding Effect</u>. This Employee Agreement and all its terms, conditions, and stipulations shall be binding upon and shall inure to the benefit of the Franchisee hereto and its respective legal representatives, heirs, successors, and permitted assigns. Employee has no rights to assign any part of this Employee Agreement and any claimed assignment will be null and void having no force or effect whatsoever.
- 13. <u>Survival of Covenants</u>. All covenants set forth in this Employee Agreement herein shall survive the termination or expiration of this Employee Agreement and shall apply regardless of how this Employee Agreement was terminated.
- 14. <u>Amendment</u>. This Employee Agreement may be amended, modified, or changed only by a written instrument signed by duly authorized representatives of both parties.
- 15. <u>Counterpart Signatures</u>. For the convenience of the Employee, Franchisor, and Franchisee, it is agreed that this Employee Agreement may be signed in one or more counterparts, by facsimile, electronic signature, scanned, emailed signature, or other electronic means, and when all signatures are attached to this Employee Agreement, it shall be binding as though they each originally signed the same signature page.

16. <u>Third Party Beneficiary</u>. It is agreed and acknowledged that EMERALDPRO FRANCHISING, INC. is a third-party beneficiary to this Agreement and EMERALDPRO FRANCHISING, INC. owes no duty whatsoever to Employee as he or she is an employee of Franchisee only and not an employee of EMERALDPRO FRANCHISING, INC.

EMPLOYEE ACKNOWLEDGES THAT HE OR SHE HAS READ AND UNDERSTANDS THE CONTENTS OF THIS EMPLOYEE AGREEMENT.

IN WITNESS WHEREOF, and by their signatures below, the parties hereto acknowledge that they have read, understand and agree to all of the terms and provisions of this Employee Agreement and have caused this Employee Agreement to be executed as of the date first above written with full authority.

FRANCHISEE:	., LLC/Inc.	EMPLOYEE:
By:(Signature)	F	By:(Signature)
Print Name:	F	Print Name:
Title:		

EXHIBIT A-9 TO THE FRANCHISE AGREEMENT

LANDLORD'S CONSENT TO ASSIGNMENT

	NDLORD'S CONSENT TO ASSIGNMENT ("Assignment") is entered into on of, 20 ("Effective Date") by and between ("Landlord"), EMERALDPRO FRANCHISING, INC.
("Franchisor"),	which shall be a third party beneficiary of this Assignment, and, LLC/Inc. ("Franchisee") for the purpose of giving
Franchisor the Agreement").	option to assume Franchisee's lease agreement with Landlord ("Lease
	AGREEMENT
Franchisor's sole	andlord consents to the assignment of the Lease Agreement to Franchisor, in discretion and to any of Franchisor's affiliates, for the purpose of securing the achisee in the event of Franchisee's breach of the Lease Agreement.
any breach of the Franchisee. Notice	andlord agrees to inform Franchisor, by providing written notice to Franchisor, of the Lease Agreement in which Landlord would be required to provide notice to these to Franchisor may be sent to: PaintEZ®, attention: Jay Mason, 258 W. Center 2, Orem, UT 84057.
	andlord agrees to not permit Franchisee to sublease or assign all or any portion of nent without Franchisor's prior consent.
providing Franch	andlord agrees not to take any action to terminate the Lease Agreement without isor with thirty (30) days written notice of such breach and an opportunity, but cure such breach within the thirty (30) day period.
Franchisee is in oright, but not oblifranchise agreement or to reassign the	andlord agrees that if Franchisee is in default under the Lease Agreement, or if default under the franchise agreement with Franchisor, Franchisor will have the ligation, for thirty (30) days after termination of the Lease Agreement, or the ent, to take possession of the leased Premises and assume the Lease Assignment Lease Agreement to another franchisee of Franchisor's choosing with Landlord's all not be unreasonably withheld.
Agreement and th	andlord agrees to only look to Franchisee for obligations under the Lease hat Franchisor will not be liable for any rent or any other obligation under the t, unless Franchisor has taken possession of the lease Premises.
	Landlord: By: Title: Print Name:

EXHIBIT A-10 TO THE FRANCHISE AGREEMENT

STATE ADDENDUM

ADDENDUM TO THE FRANCHISE AGREEMENT FOR THE STATE OF HAWAII

Registered agent in the state authorized to receive service of process:

Department of Commerce and Consumer Affairs Business Registration Division Commissioner of Securities 335 Merchant St., 2nd Floor Honolulu, HI 96813

THESE FRANCHISES WILL BE/HAVE BEEN FILED UNDER THE FRANCHISE INVESTMENT LAW OF THE STATE OF HAWAII. FILING DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION OR ENDORSEMENT BY THE DIRECTOR OF COMMERCE AND CONSUMER AFFAIRS OR A FINDING BY THE DIRECTOR OF COMMERCE AND CONSUMER AFFAIRS THAT THE INFORMATION PROVIDED HEREIN IS TRUE, COMPLETE AND NOT MISLEADING.

THE FRANCHISE INVESTMENT LAW MAKES IT UNLAWFUL TO OFFER OR SELL ANY FRANCHISE IN THIS STATE WITHOUT FIRST PROVIDING TO THE PROSPECTIVE FRANCHISEE, OR SUBFRANCHISOR, AT LEAST SEVEN DAYS PRIOR TO THE EXECUTION BY THE PROSPECTIVE FRANCHISEE OF ANY BINDING FRANCHISE OR OTHER AGREEMENT, OR AT LEAST SEVEN DAYS PRIOR TO THE PAYMENT OF ANY CONSIDERATION BY THE FRANCHISEE, OR SUBFRANCHISOR, WHICHEVER OCCURS FIRST, A COPY OF THE DISCLOSURE DOCUMENT, TOGETHER WITH A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE SALE OF THE FRANCHISE.

No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

All initial fees and payments to us, prior to your franchise opening will be deferred until all initial obligations owed to you under the Franchise Agreement or other documents have been fulfilled by the us and you have commenced doing business pursuant to the Franchise Agreement.

ADDENDUM TO THE FRANCHISE AGREEMENT FOR THE STATE OF ILLINOIS

Illinois Law governs the franchise agreements.

In conformance with Section 4 of the Illinois Franchise Disclosure Act, any provision in a franchise agreement that designates jurisdiction and venue in a forum outside of the State of Illinois is void. However, a franchise agreement may provide for arbitration to take place outside of Illinois.

Franchisees rights upon termination and non-renewal are set forth in sections 19 and 20 of the Illinois Franchise Disclosure Act.

In conformance with Section 41 of the Illinois Franchise Disclosure Act, any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with the Illinois Franchise Disclosure Act or any other law of Illinois is void.

Section 3.1 of the Franchise Agreement is amended as follows:

All initial fees and payments to us, prior to your franchise opening will be deferred until all initial
obligations owed to you under the Franchise Agreement or other documents have been fulfilled by
the us and you have commenced doing business pursuant to the Franchise Agreement. The Illinois
Attorney General's Office imposed this deferral requirement due to Franchisor's financial condition.

No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor, franchise seller or other person acting on behalf of a Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

IN WITNESS WHEREOF, the Fra this Addendum to the Franchise Agreement a	anchisor and Franchisee have res s of the day of	spectively signed and sealed, 20
FRANCHISOR:	FRANCHISEE:	
EMERALDPRO FRANCHISING, INC.		, LLC/Inc.
By:(Signature)	By:(Signature)	
Name:	Name:	
Title:	Title:	
	By:(Signature)	
	Name:	
	Title:	
	01	

ADDENDUM TO THE FRANCHISE AGREEMENT FOR THE STATE OF MARYLAND

This Addendum Agreement is made contemporaneously with the Franchise Agreement by and between **EMERALDPRO FRANCHISING**, **INC.**, a Utah corporation, hereinafter referred to as "Franchisor" and ______, hereinafter referred to as "Franchisee."

- 1. A franchisee may bring a lawsuit in Maryland for claims arising under the Maryland Franchise Registration and Disclosure Law.
- 2. Any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within 3 years after the grant of the franchise.
- 3. The general release required as a condition of renewal, sale and/or assignment/transfer shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.
- 4. All representations requiring prospective franchisees to assent to a release, estoppel or waiver of liability are not intended to nor shall they act as a release, estoppel or waiver of any liability incurred under the Maryland Franchise Registration and Disclosure Law.
- 5. Based upon the franchisor's financial condition, the Maryland Securities Commissioner has required a financial assurance. Therefore, all initial fees and payments owed by franchisees shall be deferred until the franchisor completes its pre-opening obligations under the franchise agreement.

In addition, all development fees and initial payments by area developers shall be deferred until the first franchise under the development agreement opens.

6. No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

(Intentionally left blank, signatures to follow)

Except as expressly amended or modified herein, all terms, provisions and conditions of the original Franchise Agreement shall remain in full force and effect. In the event of a conflict or inconsistency between the provisions of this Addendum and any provisions of the original Franchise Agreement, the provisions hereof shall in all respects govern and control.

IN WITNESS WHEREOF, the Franchisor and Franchisee have respectively signed and sealed this Franchise Agreement Addendum on the date set forth below.

FRANCHISOR:	FRANCHISEE:	
EMERALDPRO FRANCHISING, INC.		, LLC/Inc
By:	By:(Signature)	
Name:	Name:	
Title:	Title:	
Date:	Date:	

ADDENDUM TO THE FRANCHISE AGREEMENT FOR THE STATE OF MINNESOTA

The disclosure document, franchise agreement, and other related agreements are amended to conform to the following:

1. Governing law, choice of forum, and jurisdiction and venue provisions of the disclosure document and franchise agreements are amended to include the following:

Minnesota statute 80C.21 and Minnesota Rule 2860.4400J prohibit us from requiring litigation to be conducted outside Minnesota. In addition, nothing in the disclosure document or agreement can abrogate or reduce any of your rights as provided for in Minnesota Statutes, Chapter 80C, or your rights to any procedure, forum, or remedies provided for by the laws or the jurisdiction.

- 2. With respect to franchises governed by Minnesota law, the franchisor will comply with Minn. Stat. 80C.14, subdivisions 3, 4 and 5 which require, except in certain specified cases, that a franchisee be given 90 days' notice of termination (with 60 days to cure) and 180 days' notice for non-renewal of the franchise agreement; and that consent to the transfer of the franchise will not be unreasonably withheld.
- 3. As required by the Minnesota Franchise Act, Minn. Stat. Sec. 80C.12(g), franchisor will reimburse the franchisee for any costs incurred by the franchisee in the defense of the franchisee's right to use the Marks, so long as the franchisee was using the Marks in the manner authorized by franchisor, and so long as franchisor is timely notified of the claim and is given the right to manage the defense of the claim including the right to compromise, settle or otherwise resolve the claim, and to determine whether to appeal a final determination of the claim.
- 4. Minnesota Rule Part 2860.4400J prohibits requiring a franchisee from waiving his rights to a jury trial or waiving his rights to any procedure, forum, or remedies provided for by the laws of Minnesota, or consenting to liquidated damages, termination penalties or judgment notes.
- 5. Minn. Rule 2860.4400D prohibits a franchisor from requiring a franchisee to assent to a general release.
- 6. Minnesota Rule Part 2860.4400(J) prohibits franchisors from requiring Minnesota franchisees to pay liquidated damages.
- 7. Any limitation of claims must comply with Minn. Stat. 80C.17, subdivision 5.
- 8. NSF checks and related interest and attorneys' fees are governed by Minnesota Statute § 604.113, which puts a cap of \$30 on initial service charges and requires notice and opportunity to cure prior to assessing interest and attorneys' fees.
- 9. Minnesota law now bans the enforcement of non-compete agreements between an employer and its employees. Laws of Minnesota 2023 SF 3035.
- 10. The franchisee cannot be required to consent to the franchisor obtaining injunctive relief. The franchisor may seek injunctive relief. See Minn. Rules 2860.4400(J). Also, a court will determine if a bond is required.

- 11. Minnesota Rules 2860.4400(G) prohibits a franchisor from imposing on a franchisee by contract or rule, whether written or oral, any standard of conduct that is unreasonable.
- 12. Franchisor can only impose the "System non-compliance fines and charges," the "Consumer Complaint Resolution Fee," or the "Fees for Non-Compliance" upon a franchisee's failure to substantially comply with the material and reasonable franchise requirements imposed by the franchisor.
- 13. No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including, fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor.
- 14. All initial fees and payments to us, prior to your franchise opening will be deferred until all initial obligations owed to you under the Franchise Agreement or other documents have been fulfilled by the us and you have commenced doing business pursuant to the Franchise Agreement.

IN WITNESS WHEREOF, the Fra this Addendum to the Franchise Agreement a		
FRANCHISOR:	FRANCHISEE:	
EMERALDPRO FRANCHISING, INC.		, LLC/Inc.
By:(Signature)	By:(Signature)	
Name:	Name:	
Title:	Title:	
	By:(Signature)	
	Name:	
	Title:	

ADDENDUM TO THE DISCLOSURE DOCUMENT FOR THE STATE OF VIRGINIA

In recognition of the restrictions contained in Section 13.1-564 of the Virginia Retail Franchising Act, the Franchise Disclosure Document for EmeraldPro Franchising, Inc. for use in the Commonwealth of Virginia shall be amended as follows:

Under Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to cancel a franchise without reasonable cause. If any grounds for default or termination stated in the franchise agreement do not constitute "reasonable cause," as that term may be defined in the Virginia Retail Franchising Act or the laws of Virginia, that provision may not be enforceable.

Under Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to use undue influence to induce a franchisee to surrender any right given to him under the franchise. If any provision of the franchise agreement involves the use of undue influence by the franchisor to induce a franchisee to surrender any rights given to him under the franchise, that provision may not be enforceable.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

The Virginia State Corporation Commission's Division of Securities and Retail Franchising requires us to defer payment of the initial franchise fee and other initial payments owed by franchisees to the franchisor until the franchisor has completed its pre-opening obligations under the franchise agreement.

WASHINGTON ADDENDUM TO THE FRANCHISE AGREEMENT AND ALL RELATED AGREEMENTS

The provisions of this Addendum form an integral part of, are incorporated into, and modify the Franchise Disclosure Document, the franchise agreement, and all related agreements regardless of anything to the contrary contained therein. This Addendum applies if: (a) the offer to sell a franchise is accepted in Washington; (b) the purchaser of the franchise is a resident of Washington; and/or (c) the franchised business that is the subject of the sale is to be located or operated, wholly or partly, in Washington.

- 1. <u>Conflict of Laws</u>. In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, chapter 19.100 RCW will prevail.
- 2. <u>Franchisee Bill of Rights.</u> RCW 19.100.180 may supersede provisions in the franchise agreement or related agreements concerning your relationship with the franchisor, including in the areas of termination and renewal of your franchise. There may also be court decisions that supersede the franchise agreement or related agreements concerning your relationship with the franchisor. Franchise agreement provisions, including those summarized in Item 17 of the Franchise Disclosure Document, are subject to state law.
- 3. Site of Arbitration, Mediation, and/or Litigation. In any arbitration or mediation involving a franchise purchased in Washington, the arbitration or mediation site will be either in the state of Washington, or in a place mutually agreed upon at the time of the arbitration or mediation, or as determined by the arbitrator or mediator at the time of arbitration or mediation. In addition, if litigation is not precluded by the franchise agreement, a franchisee may bring an action or proceeding arising out of or in connection with the sale of franchises, or a violation of the Washington Franchise Investment Protection Act, in Washington.
- 4. General Release. A release or waiver of rights in the franchise agreement or related agreements purporting to bind the franchisee to waive compliance with any provision under the Washington Franchise Investment Protection Act or any rules or orders thereunder is void except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel, in accordance with RCW 19.100.220(2). In addition, any such release or waiver executed in connection with a renewal or transfer of a franchise is likewise void except as provided for in RCW 19.100.220(2).
- 5. Statute of Limitations and Waiver of Jury Trial. Provisions contained in the franchise agreement or related agreements that unreasonably restrict or limit the statute of limitations period for claims under the Washington Franchise Investment Protection Act, or rights or remedies under the Act such as a right to a jury trial, may not be enforceable.
- 6. <u>Transfer Fees</u>. Transfer fees are collectable only to the extent that they reflect the franchisor's reasonable estimated or actual costs in effecting a transfer.
- 7. <u>Termination by Franchisee</u>. The franchisee may terminate the franchise agreement under any grounds permitted under state law.
- 8. <u>Certain Buy-Back Provisions</u>. Provisions in franchise agreements or related agreements that permit the franchisor to repurchase the franchisee's business for any reason during the term of the

- franchise agreement without the franchisee's consent are unlawful pursuant to RCW 19.100.180(2)(j), unless the franchise is terminated for good cause.
- 9. <u>Fair and Reasonable Pricing</u>. Any provision in the franchise agreement or related agreements that requires the franchisee to purchase or rent any product or service for more than a fair and reasonable price is unlawful under RCW 19.100.180(2)(d).
- 10. Waiver of Exemplary & Punitive Damages. RCW 19.100.190 permits franchisees to seek treble damages under certain circumstances. Accordingly, provisions contained in the franchise agreement or elsewhere requiring franchisees to waive exemplary, punitive, or similar damages are void, except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel, in accordance with RCW 19.100.220(2).
- 11. **Franchisor's Business Judgement.** Provisions in the franchise agreement or related agreements stating that the franchisor may exercise its discretion on the basis of its reasonable business judgment may be limited or superseded by RCW 19.100.180(1), which requires the parties to deal with each other in good faith.
- 12. <u>Indemnification</u>. Any provision in the franchise agreement or related agreements requiring the franchisee to indemnify, reimburse, defend, or hold harmless the franchisor or other parties is hereby modified such that the franchisee has no obligation to indemnify, reimburse, defend, or hold harmless the franchisor or any other indemnified party for losses or liabilities to the extent that they are caused by the indemnified party's negligence, willful misconduct, strict liability, or fraud.
- 13. <u>Attorneys' Fees.</u> If the franchise agreement or related agreements require a franchisee to reimburse the franchisor for court costs or expenses, including attorneys' fees, such provision applies only if the franchisor is the prevailing party in any judicial or arbitration proceeding.
- 14. Noncompetition Covenants. Pursuant to RCW 49.62.020, a noncompetition covenant is void and unenforceable against an employee, including an employee of a franchisee, unless the employee's earnings from the party seeking enforcement, when annualized, exceed \$100,000 per year (an amount that will be adjusted annually for inflation). In addition, a noncompetition covenant is void and unenforceable against an independent contractor of a franchisee under RCW 49.62.030 unless the independent contractor's earnings from the party seeking enforcement, when annualized, exceed \$250,000 per year (an amount that will be adjusted annually for inflation). As a result, any provision contained in the franchise agreement or elsewhere that conflicts with these limitations is void and unenforceable in Washington.
- 15. **Nonsolicitation Agreements.** RCW 49.62.060 prohibits a franchisor from restricting, restraining, or prohibiting a franchisee from (i) soliciting or hiring any employee of a franchisee of the same franchisor or (ii) soliciting or hiring any employee of the franchisor. As a result, any such provisions contained in the franchise agreement or elsewhere are void and unenforceable in Washington.
- 16. **Questionnaires and Acknowledgments.** No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

- 17. **Prohibitions on Communicating with Regulators.** Any provision in the franchise agreement or related agreements that prohibits the franchisee from communicating with or complaining to regulators is inconsistent with the express instructions in the Franchise Disclosure Document and is unlawful under RCW 19.100.180(2)(h).
- 18. Advisory Regarding Franchise Brokers. Under the Washington Franchise Investment Protection Act, a "franchise broker" is defined as a person that engages in the business of the offer or sale of franchises. A franchise broker represents the franchisor and is paid a fee for referring prospects to the franchisor and/or selling the franchise. If a franchise is working with a franchise broker, franchisees are advised to carefully evaluate any information provided by the franchise broker about a franchise.
- 19. **Disclaimer**. Section E of the Recitals does not apply in Washington. The capitalized and bolded language above the signature block of the Franchise Agreement does not apply in Washington.
- 20. **Non-competition Range**. The geographic restriction for the non-compete is reduced to 25-miles in Washington.
- 21. <u>Liquidated Damages</u>. The measurement period for liquidated damages is reduced to the earlier of 24 months following the date of termination or the scheduled expiration of the term.
- 22. <u>Fee Deferral</u>. The franchisor will defer collection of the initial franchise fee until the franchisor has fulfilled its initial pre-opening obligations to the franchisee and the franchisee is open for business. The initial fees for the purposes of this deferral include all initial franchise fees described in Item 5 of the franchise disclosure document. Additionally, if franchisee enters into an area developer agreement, the development fee will be prorated and collected as each unit is open.

The undersigned parties do hereby acknowledge receipt of this Addendum.

Dated this day of 20	
FRANCHISOR:	FRANCHISEE:
EMERALDPRO FRANCHISING, INC.	,LLC/Inc
By:(Signature)	By:(Signature)
Name:	Name:
Title:	Title:

EXHIBIT "B" TO THE FDD

PRE-SIGNING QUESTIONNAIRE

PAINTEZ® PRE-SIGNING QUESTIONNAIRE

This Pre-Signing Questionnaire is not applicable if you reside or plan to operate your franchise in the following states: California, Hawaii, Illinois, Indiana, Maryland, Michigan, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Virgina, Washington, and Wisconsin.

The fo	llowing information is true and correct:	<u>Initials</u>
wit	e date on which We received the Franchise Disclosure Document h the Franchise Agreement and all other document for the ntEZ® Franchise was	
2. We	negotiated the following changes with the Franchisor:	
(If	none, write "NONE")	
arr Fra	are not relying on the Franchisor or any other entity to provide ange financing of any type, except as expressly set forth in tanchise Agreement or a written Addendum thereto to be signed and the Franchisor, except as follows:	the
4. We	are also a franchisee in the following system(s):	
(W	rite "NONE" if not a franchisee for another franchise system)	
	you are a franchisee in another franchise system, the date y chased that franchise was	ou
We repi	resent and warrant that all of the above statements are true, corr	ect and complete

EXHIBIT "C" TO THE FDD

FINANCIAL STATEMENTS

AUDITED FINANCIAL STATEMENTS December 31, 2024 (Attached)

AUDITED FINANCIAL STATEMENTS December 31, 2023 (Attached)



FINANCIAL STATEMENTS
WITH INDEPENDENT AUDITOR'S REPORT
AS OF DECEMBER 31, 2024



${\tt EMERALDPRO}\ FRANCHISING, INC.$

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Independent Auditor's Report

To the Stockholders EmeraldPro Franchising, Inc. Pleasant Grove, UT 84062

Opinion

We have audited the accompanying financial statements of EmeraldPro Franchising, Inc., which comprise the balance sheet as of December 31, 2024, and the related statements of operations, stockholders' deficit, and cash flows for the year then ended, and the related notes to the financial statements.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of EmeraldPro Franchising, Inc. as of December 31, 2024, and the results of its operations and its cash flows for the year then ended, in accordance with accounting principles generally accepted in the United States of America.

Basis for Opinion

We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of the Company and to meet our other ethical responsibilities in accordance with the relevant ethical requirements relating to our audits. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Responsibilities of Management for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern within one year after the date that the financial statements are available to be issued.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with generally accepted auditing standards will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements, including omissions, are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.

In performing an audit in accordance with generally accepted auditing standards, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control related matters that we identified during the audit.

St. George, Utah April 28, 2025

Kezas & Dunlary

BALANCE SHEET As of December 31, 2024

		2024
Assets		
Current assets		
Cash and cash equivalents	\$	147,866
Accounts receivable		89,393
Property and equipment, net		2,143
Prepaid expense		19,797
Deferred commissions, current		183,855
Total current assets		443,054
Non-current assets		
Deferred commissions, non-current		824,732
Total non-current assets		824,732
Total assets	\$	1,267,786
Liabilities and Stockholders' Deficit		
Current liabilities		
Accounts payable	\$	111,729
Accrued expenses	•	51,365
Deferred conference revenue		13,100
Deferred revenue, current		208,953
Long term debt, current		8,729
Due to related party		87,000
Total current liabilities		480,876
Non-current liabilities		
Deferred revenue, non-current		954,158
Long term debt, non-current		354,065
Total non-current liabilities		1,308,223
Total liabilities		1,789,099
Stockholders' deficit		
Common stock, \$0.00 par value, 100,000		
shares authorized, 13,300 issued, and 86,700 outstanding		-
Additional paid in capital		24,429
Accumulated deficit		(545,742)
Total stockholders' deficit	Φ.	(521,313)
Total liabilities and stockholders' deficit	\$	1,267,786

The accompanying notes are an integral part of the financial statements.

STATEMENT OF OPERATIONS

For the year ended December 31, 2024

	2024
Operating revenues	
Initial franchise fees	\$ 537,591
Royalties	229,571
Marketing and technology fees	212,102
Other revenue	90,706
Total operating revenues	 1,069,970
Operating expenses	
Salaries and wages	250,582
General and administrative	365,941
Professional fees	27,400
Commissions	458,284
Advertising and marketing	102,675
Depreciation	1,071
Total operating expenses	1,205,953
Net income	\$ (135,983)

The accompanying notes are an integral part of the financial statements.

STATEMENT OF STOCKHOLDERS' DEFICIT

For the year ended December 31, 2024

	Common Stock		Additional Paid-	Retained	
	Shares	Amount	In Capital	Earnings	Total
Balance at December 31, 2023	12,240	\$ -	\$ -	\$ (419,285)	\$ (419,285)
Vesting of common stock	1,060	-	24,429	-	24,429
Contributions	-	-	-	16,526	16,526
Distributions	-	-	-	(7,000)	(7,000)
Net income	<u> </u>			(135,983)	(135,983)
Balance at December 31,2024	13,300	\$ -	\$ 24,429	\$ (545,742)	\$ (521,313)

STATEMENT OF CASH FLOWS

For the year ended December 31, 2024

	2024
Cash flow from operating activities:	
Net income	\$ (135,983)
Adjustments to reconcile net income to	
net cash provided by operating activities:	
Depreciation	1,071
Changes in operating assets and liabilities:	
Accounts receivable	11,270
Prepaid expense	(18,647)
Deferred commissions	(638,166)
Accounts payable	90,999
Accrued expense	(10,989)
Deferred conference revenue	13,100
Deferred revenue	788,089
Due to related party	-
Net cash provided by operating activities	100,744
Cash flows from financing activities:	
Principal debt payments	(18,059)
Member contributions	16,526
Member distributions	(7,000)
Additional paid in capital	 24,429
Net cash used in financing activities	15,896
Net change in cash and cash equivalents	116,640
Cash at the beginning of the year	31,226
Cash at the end of the year	\$ 147,866

The accompanying notes are an integral part of the financial statements.

NOTES TO THE FINANCIAL STATEMENTS December 31, 2024

(1) Nature of Business and Summary of Significant Accounting Policies

(a) Nature of Business

EmeraldPro Franchising, Inc. (the "Company") was formed in April 2017, in the state of Utah as a corporation for the planned principal purpose of conducting franchise sales, marketing, and management. The Company offers franchises promote, advertise, and sell quality residential and commercial painting packages and services to the public

The Company uses the accrual basis of accounting, and their accounting period is the 12-month period ending December 31 of each year.

(b) Accounting Standards Codification

The Financial Accounting Standards Board ("FASB") has issued the FASB Accounting Standards Codification ("ASC") that became the single official source of authoritative U.S. generally accepted accounting principles ("GAAP"), other than guidance issued by the Securities and Exchange Commission ("SEC"), superseding existing FASB, American Institute of Certified Public Accountants, emerging Issues Task Force and related literature. All other literature is not considered authoritative. The ASC does not change GAAP; it introduces a new structure that is organized in an accessible online research system.

(c) Use of Estimates

The preparation of financial statements in conformity with generally accepted accounting principles accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts and disclosures. Actual results could differ from those estimates.

(d) Cash and Cash Equivalents

Cash equivalents include all highly liquid investments with maturities of three months or less at the date of purchase. As of December 31, 2024, the Company had cash and cash equivalents of \$147,866.

(e) Accounts Receivables

Accounts receivable are recorded for amounts due based on the terms of executed franchise agreements for franchise sales, royalties and other sales transactions. These accounts receivable are carried at original invoice amount less an estimate made for doubtful receivables based on a review of outstanding amounts. When determining the allowance for doubtful receivable, the Company has adopted ASC 326, *Financial Instruments—Credit Losses*. This standard requires that management utilize the Current Expected Credit Losses ("CECL") model to recognize the appropriate allowance for doubtful receivables. This model requires entities to estimate and recognize expected credit losses over the life of the financial instrument. For trade receivables, management has elected to apply a simplified approach, based on historical loss experience and adjustments for current and forecasted economic conditions. Management regularly evaluates individual customer receivables, considering their financial condition, credit history and current economic conditions. Accounts receivable are written off when deemed uncollectible. Recoveries of accounts receivable previously written off are recorded as income when received. As of December 31, 2024, the Company had no allowance for uncollectible accounts and their accounts receivable balance was \$89,393.

(f) Long-Lived Assets

Long-lived assets will be reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount of an asset may not be recoverable. Any impairment loss will be measured by the difference between the fair value of an asset and its carrying amount, and will be recognized in the period that the recognition criteria are first applied and met.

NOTES TO THE FINANCIAL STATEMENTS December 31, 2024

(g) Revenue Recognition

Upon inception, the Company adopted ASC 606, Revenue from Contracts with Customers. ASC 606 provides that revenues are to be recognized when control of promised goods or services is transferred to a customer in an amount that reflects the considerations expected to be received for those goods or services. In implementing ASC 606, the Company evaluated all revenue sources using the five-step approach: identify the contract, identify the performance obligations, determine the transaction price, allocate the transaction price, and recognize revenue. For each franchised location, the Company enters into a formal franchise agreement that clearly outlines the various components of the transaction price and the Company's performance obligations.

The Company's revenues consist of initial franchise fees, royalties and marketing fees based on a percentage of gross revenues.

Royalties and marketing fees

Upon evaluation of the five-step process, the Company has determined that royalties and marketing fees are to be recognized in the same period as the underlying sales.

Initial franchise fees

The Company is required to allocate the transaction price associated with initial franchise fees between the franchise license and associated performance obligations. When recording initial franchise fees, the Company allocates a portion of the initial franchise fee to initial training, operations manual, and technology. If not provided by the Company, these services would likely be provided by third parties and have distinct value. As such, management has determined these services represent distinct performance obligations, and the Company recognizes the fair value of these services when the franchise begins operations and the obligations are fulfilled. The remainder of the initial franchise fees are recognized over the franchise term, which is generally ten years.

(h) Income Taxes

The Company has elected to be treated as an S corporation for income tax purposes. As such, the Company's income, losses, and credits are included in the income tax returns of its stockholders. Management has determined that these payments fall outside of the scope of ASC 740, *Accounting for Uncertainty in Income Taxes* and has recorded the expenditure under operating expenses.

The Company follows the guidance under ASC 740, which prescribes a more-likely-than-not measurement methodology to reflect the financial statement impact of uncertain tax positions taken or expected to be taken in the tax return. If taxing authorities were to disallow any tax positions taken by the Company, the additional income taxes, if any, would be imposed on the stockholder rather than the Company. Accordingly, there would be no effect on the Company's financial statements. The Company's income tax returns are subject to examination by taxing authorities for a period of three years from the date they are filed. As of December 31, 2024, the 2023, 2022 and 2021 tax years are subject to examination.

(i) Financial Instruments

For certain of the Company's financial instruments, including cash and cash equivalents, the carrying amounts approximate fair value due to their short maturities.

(j) Concentration of Risk

The Company maintains its cash in bank deposit accounts that at times may exceed federally insured limits. The Company has not experienced any losses in such accounts. The Company believes it is not exposed to any significant credit risks on cash or cash equivalents.

NOTES TO THE FINANCIAL STATEMENTS December 31, 2024

(k) Advertising Costs

The Company's policy is to expense advertising costs when incurred. Advertising expenses for the year ended December 31, 2024 were \$102,675.

(l) Fixed Assets

Fixed assets are stated at historical cost. Depreciation is provided utilizing the straight-line method over estimated useful lives, of five years. Leasehold improvements are depreciated over the lease term.

(2) Franchise Agreements

The Company's franchise agreements generally provide for payment of initial fees as well as continuing royalty, marketing and tech fees to the Company based on a percentage of sales. Under the franchise agreement, franchisees are granted the right to operate a location using the EmeraldPro Franchising system for a period of ten years. Under the Company's revenue recognition policy, the Company recognizes a portion of the initial franchise fee upon opening and the remainder of the initial franchise fees are recognized over the franchise term, which is generally ten years.

The Company has estimated the following current and non-current portions of deferred contract costs as of December 31, 2024:

	 2024
Deferred commissions, current	\$ 183,855
Deferred commissions, non-current	 824,732
	\$ 1,008,587

The Company has estimated the following current and non-current portions of deferred revenue as of December 31, 2024:

	2024
Deferred revenue, current	\$ 208,953
Deferred revenue, non-current	954,158
	\$ 1,163,111

(3) Prepaids

The Company has prepaid expenses on its balance sheet, which represent payments made in advance for goods or services to be received in the future. These prepaid expenses will be recognized as expenses in the periods in which the related goods or services are consumed or utilized. The Company's prepaid expenses are primarily associated with expense related to the 2025 annual conference. As of December 31, 2024, the total amount of prepaid expenses is \$19,797 and is classified as a current asset on the balance sheet.

(4) Furniture, fixtures and equipment, net

As of December 31, 2024 the Company's furniture, fixtures, and equipment consisted of the following:

	2024	
Furniture, fixtures and equipment	\$	5,356
Accumulated depreciation		(3,213)
	\$	2,143

Depreciation expense for the year ended December 31, 2024 was \$1,071.

NOTES TO THE FINANCIAL STATEMENTS December 31, 2024

(5) Accrued Expenses

The Company's accrued expenses consist of accrued payroll and credit cards payable. The balance as of December 31, 2024, is \$51,365 and is classified as a current liability on the Company's balance sheet.

(6) Long Term Debt

In June 2020, the Company was granted an Economic Injury Disaster Loan (EIDL) from a financial institute with a principal balance of \$91,900. The loan was amended in November 2021 for an additional \$275,500, for a total principal balance to \$367,400. The note accrues interest at 3.75% per annum, requires monthly payments of \$1,849 beginning in February 2023, and has a maturity date of June 2050. As of December 31, 2024, the loan balance was \$362,794.

Expected future principal payments consist of the following:

For the year ended December 31,	
2025	8,729
2026	9,062
2027	9,408
2028	9,767
2029	10,139
Thereafter	315,689
	\$ 362,794

(7) Commitment and Contingencies

The Company may be subject to various claims, legal actions and complaints arising in the ordinary course of business. In accounting for legal matters and other contingencies, the Company follows the guidance in ASC Topic 450 Contingencies, under which loss contingencies are accounted for based upon the likelihood of incurrence of a liability. If a loss contingency is "probable" and the amount of loss can be reasonably estimated, it is accrued. If a loss contingency is "probable" but the amount of loss cannot be reasonably estimated, disclosure is made. If a loss contingency is "reasonably possible," disclosure is made, including the potential range of loss, if determinable. Loss contingencies that are "remote" are neither accounted for nor disclosed.

In the opinion of management, all matters are of such kind, or involving such amounts of unfavorable disposition, if any, would not have a material effect on the financial position of the Company.

(8) Equity

During the year end December 31, 2024, the Company granted stockholder interests to existing stockholders as part of its long-term incentive compensation program. These membership interests are subject to a vesting schedule over a period of five years. The grant date fair value of the membership interests is recognized as an expense over the vesting period.

The fair value of the membership interests is determined on the grant date using a valuation model that considers various factors, including the current market value of the Company's membership interests, the expected term of the award, the risk-free interest rate, and expected volatility of the Company's stockholder interests.

The unrecognized compensation cost related to the unvested stockholder interests is expected to be recognized over the vesting period. Any changes in the estimated number of stockholder interests that are expected to vest are recognized as a cumulative adjustment to compensation expense. As of December 31, 2024 the compensation expense related to the vested stockholder units was \$24,429.

NOTES TO THE FINANCIAL STATEMENTS December 31, 2024

The Company will continue to assess the fair value of the stockholder interests and make necessary adjustments to the compensation expense based on any changes in the expected vesting outcome. Any modifications to the terms of the stockholder interests will be accounted for in accordance with applicable accounting standards.

The information provided in this footnote is based on the Company's current estimates and assumptions, and actual results may differ. The Company will provide updates in subsequent financial statements as more information becomes available.

(9) Related Party Loan

The Company has a related party payable with one of its stockholders, with a principal balance of \$87,000. This note has no formal terms and no set repayment schedule. As of December 31, 2024 no payments have been made and the balance of \$87,000 is currently classified as long-term on the balance sheet.

(10) Subsequent events

Management has reviewed and evaluated subsequent events through April 28, 2025, the date on which the financial statements were available to be issued.

EMERALDPRO FRANCHISING, INC. FINANCIAL STATEMENTS DECEMBER 31, 2023

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BARRY KNEPPER, C.P.A.

33202 Spruce Pond Circle
Plainview, NY 11803
P: 516.724.0351 E: barry@thefranchisecpa.com

INDEPENDENT AUDITOR'S REPORT

To the Shareholder of EmeraldPro Franchising, Inc.

Opinion

We have audited the financial statements of EmeraldPro Franchising, Inc. which comprise the balance sheets as of December 31, 2023, and 2022, and the related statements of operations and changes in shareholder's (deficit), and cash flows for the years then ended, and the related notes to the financial statements.

In our opinion, the accompanying financial statements referred to above present fairly, in all material respects, the financial position of EmeraldPro Franchising, Inc. as of December 31, 2023, and 2022, and the related statements of operations and changes in shareholder's (deficit), and cash flows for the years then ended, in accordance with accounting principles generally accepted in the United States of America.

Basis for Opinion

We conducted our audits in accordance withauditing standards generally accepted in the United States of America (GAAS). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of Emerald Pro Franchising, Inc. to meet our other ethical responsibilities, in accordance with the relevant ethical requirements relating to our audits. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Responsibilities of Management for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt Emerald Pro Franchising, Inc.'s ability to continue as a going concern within one year after the date that the financial statements are available to be issued.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with GAAS will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users made on the basis of these financial statements.

In performing an audit in accordance with GAAS, we:

Exercise professional judgment and maintain professional skepticism throughout the audit.

Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and dis-closures in the financial statements.

Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circum-stances, but not for the purpose of expressing an opinion on the effectiveness of EmeraldPro Franchising, Inc.'s internal control. Accordingly, no such opinion is expressed.

Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.

Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about EmeraldPro Franchising, Inc.'s ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control-related matters that we identified during the audit.

Barry Knepper, CPA

Plainview, MY April 03, 2024

EMERALDPRO FRANCHISING, INC. BALANCE SHEETS

ASSETS					
	YEARS ENDED DECEMBER 31				
	2023			2022	
Current Assets					
Cash	\$	31,226	\$	60,810	
Accounts receivable		100,663		34,961	
Security Deposit		1,150		800	
Contract Assets		38,650		750	
Total Current Assets		171,689		97,321	
Property and equipment, net		3,214		4,373	
Contract Assets, net of current		331,771		3,313	
Total Assets	\$	506,674	\$	105,007	
LIABILITIES AND SHAREHOLDER'S (DEF	ICIT)				
Current Liabilities					
Accounts payable and accrued expenses	\$	83,084	\$	29,062	
SBA Loan Payable		13,453		20,994	
Due to related party		87,000		_	
Contract Liability		55,388		8,338	
Total Current Liabilities		238,925		58,394	
SBA loan payable, net of current		367,400		367,400	
Contract Liability, net of current		319,634		50,147	
Shareholder's (Deficit)		(419,285)		(370,934)	
Total Liabilities and Shareholder's (Deficit)	\$	506,674	\$	105,007	

EMERALDPRO FRANCHISING, INC. STATEMENTS OF OPERATIONS AND SHAREHOLDER'S (DEFICIT)

	YEARS ENDED DECEMBER 31		
	2023	2022	
Income			
Royalties	\$ 136,832	\$ 107,836	
Franchise fees	128,463	10,592	
Marketing income	62,662	74,897	
Other income	131,918	46,532	
Total Income	459,875	239,857	
Operating, Selling & Administrative Expenses	523,873	511,625	
Net Income (Loss)	(63,998)	(271,768)	
Shareholder's (Deficit) - Beginning	(370,934)	(158,831)	
Shareholder's contributions (Distribution)	15,647	59,665	
Shareholder's (Deficit) - Ending	\$ (419,285)	\$ (370,934)	

EMERALDPRO FRANCHISING, INC. STATEMENTS OF CASH FLOWS

	YEARS ENDED DECEMBER 31			
	2023		2022	
Cash Flows from Operating Activities:				
Net Income (loss)	\$	(63,998)	\$	(271,768)
Depreciation		1,159		983
Adjustments to reconcile net income (loss) to net cash				
provided (used) by operating activities:				
Changes in assets and liabilities				
Accounts receivable		(65,702)		(12,422)
Security Deposit		(350)		(800)
Prepaid expenses		_		1,500
Due to related party		87,000		25,841
Contract Assets		(366,358)		750
Accounts payable and accrued expenses		54,022		(26,873)
Contract Liability		316,537		24,408
		(37,690)		(258,381)
Cash Flows from Financing Activities:				
SBA loan interest incurred		(7,541)		12,448
		(7,541)		12,448
Cash Flows from Investing Activities:				
Fixed asset financing		_		(5,356)
Shareholder's (distribution)		15,647		59,665
		15,647		54,309
Net Increase in Cash		(29,584)		(191,624)
Cash - Beginning of Year		60,810		252,434
Cash - End of Year	\$	31,226	\$	60,810

EMERALDPRO FRANCHISING, INC. NOTES TO FINANCIAL STATEMENT

1. THE COMPANY

EmeraldPro Franchising, Inc. is a Wyoming Corporation that was formed in April 2017 to offer franchisees to promote, advertise, and sell quality residential and commercial painting packages and services utilizing the system created by EmeraldPro Franchising, Inc.

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Basis of Accounting-The accompanying financial statement has been prepared on an accrual basis of accounting in conformity with accounting principles generally accepted in the United States of America. Under the accrual method, revenues are recognized when earned and expenses are recognized when a liability is incurred, without regard to disbursement of cash.

Franchise Arrangements-The Company's franchise arrangements generally include a license which provides for payments of initial fees as well as continuing royalties to the Company based upon a percentage of sales. Under this arrangement, franchisees are granted the right to sell painting services using the franchise name and product for a specified number of years.

Concentration of Credit Risk-Financial instruments that potentially expose the Company to concentration of credit risk primarily consist of cash and cash equivalents. At December 31, 2023, the balance in the Company's cash accounts did not exceed the Federal Deposit Insurance Company's (FDIC) insurance limit of \$ 250,000. At December 31, 2023, the balance in the Company's cash accounts did not exceed the Federal Deposit Insurance Company's (FDIC) insurance limit of \$ 250,000. The Company maintains its cash and cash equivalents with accredited financial institutions.

Use of Estimates-The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could vary from those estimates.

Taxes on Income-The Company has elected to be taxed as a Sub Chapter S corporation for federal and state income tax purposes. Income and expenses for the Company pass through directly to the shareholder and is reported on the shareholder's individual income tax returns.

Recent Accounting Pronouncements-In November 2021, the F ASB issued ASU 2021-09 (Leases (Topic842) Discount Rate for Lessees that are not Public Entities). For entities that have adopted Topic 842 as of November 11, 2021, the amendments in this Update are effective for fiscal years beginning after December 15, 2021, and interim periods within fiscal years beginning after December 15, 2022. The Company adopted ASU 2016-02 in January 2019. The Company has assessed the impact of the adoption of ASU 2021-09 on its statement of financial condition and there is no material impact.

EMERALDPRO FRANCHISING, INC. NOTES TO FINANCIAL STATEMENT

3. REVENUE RECOGNITION

The Company records revenue in accordance Accounting Standards Board ("FASB") and Accounting Standards Update ("ASU") No. 2014-09, Revenue from Contracts with Customers (Topic 606). The transaction price attributable to performance obligations are recognized as the performance obligations are satisfied. The portion of the franchise fee, if any, that is not attributable to a distinct performance obligation are amortized over the life of the related franchise agreements. Commission paid for franchises are amortized over the life of the franchise agreement. The company adopted ASC-606 and ASU 2021-02 using the modified retrospective method starting with January 1, 2019

4. CONTRACT LIABILITY

In compliance with the Financial Accounting Standards Board ("FASB") for revenue recognition ("Topic 606"), the Company records its non-refundable franchise fees, net of amounts earned based on allowable direct services, as deferred revenues, to be recognized over the life of the franchise agreement. The non-refundable franchise fees received but not yet earned as of December 31, 2023, and 2022 were \$375,022 and \$58,485 respectively.

5. CONTRACT ASSETS

In compliance with the Financial Accounting Standards Board ("FASB") for revenue recognition ("Topic 606"), the Company records its commissions paid as prepaid to be recognized over the life of the franchise agreement. The prepaid commissions as of December 31, 2023, and 2022 were \$370,421 and \$4,063, respectively.

6. RELATED PARTY TRANSACTIONS

The Company periodically advances funds to its shareholder or related companies. These advances are due upon demand and do not bear interest. As of December 31, 2023, and 2022 the balances due to related parties were \$87,000 and \$0, respectively.

7. LOAN PAYABLE SBA

During June 2020 the company obtained a note payable of \$91,900 from the US Small Business Administration. (SBA) This note is collateralized by assets of the Company, bearing interest at 3.75% with a term of 30 years. Monthly payments of \$448 began on December 2022. Interest on this loan accrued though December 31, 2023, and 2022 were \$5700 and \$8,896, respectively. The loan payable balance as of December 31, 2023, and 2022 was \$91,900 and \$91,900, respectively.

During November 2021 the company obtained a note payable of \$275,500 from the US Small Business Administration. (SBA) This note is collateralized by assets of the Company, bearing interest at 3.75% with a term of 30 years. Monthly payments of \$1,401 are scheduled began on December 2022. Interest on this loan which accrued though December 31, 2023, and 2022, totaled \$7,752 and \$12,098 respectively. The loan payable balance as of December 31, 2023, and 2022, was \$275,500 and \$275,500, respectively.

EMERALDPRO FRANCHISING, INC. NOTES TO FINANCIAL STATEMENT

7. LOAN PAYABLE SBA (cont'd)

Future principal obligations for both loans are as follows:

Due in 2024	\$ 8,231
Due in 2025	8,506
Due in 2026	8,869
Due in 2027	9,208
Due 2028 and after	332,586
Total Loan Payable SBA	\$ 367,400

8. SUBSEQUENT EVENTS

The Company evaluates events that have occurred after the balance sheet date but before the financial statements are issued. Based upon the evaluation, the Company did not identify any recognized or non-recognized subsequent events that would have required further adjustment or disclosure in the financial statements. Subsequent events have been issued through April 3, 2024, the date at which the financial statements were available to be issued.

EXHIBIT "D" TO THE FDD

SCHEDULE OF FRANCHISEES

CURRENT FRANCHISES:

The following is a complete listing of all of our current franchisees and the addresses and telephone numbers of all of their operations as of December 31, 2024:

FRANCHISE	FRANCHISE OWNER	ADDRESS	PHONE NUMBER	DATE FIRST OPENED	
COLORADO					
Denver	Patrick McGuire	870 S Colorado Blvd #1149, Glendale, CO 80246	(720) 606-5271	Sep. 16, 2024	
North Colorado Springs	Dylan and Allie Warren	6547 N Academy Boulevard Colorado Springs, CO 80918	(719) 886-0550	June 17, 2024	
North Denver	Grant Dean	12412 York St Thornton, CO 80241	(303) 229-5300	Oct. 2, 2023	
South Denver	Javier Samaniego	8200 S Quebec Street Bldg A Unit 148 Centennial, CO 80112	(303) 514-7474	Oct. 18, 2021 (Date Transferred)	
FLORIDA					
Boca Raton	Arturo Zimilis	2901 Clint Moore Rd Ste 2 # 1021 Boca Raton, FL 33496	(561) 696-5942	Nov. 6, 2023	
Boynton Beach	Tiago Leao	2901 Clint Moore Rd Ste 2 # 1021 Boca Raton, FL 33496	(561) 696-5942	Jan. 22, 2024	
North Tampa	Tom & Jenn Reilly and Chase Rupe	4210 Commercial Way Spring Hill, FL 34606	(813) 738-6289	Sep. 16, 2024	
Northeast Orlando	John Shinkle and Jason Bertling	3005 W Lake Mary Blvd #111 Lake Mary, FL 32746	(689) 208-7190	July 22, 2024	
GEORGIA		<u> </u>			
Alpharetta	McKenzie Carr	760 Old Roswell Rd Suite #549 Roswell, GA 30076	(678) 799-7497	Oct. 22, 2024 (Date Transferred)	
Marietta	McKenzie Carr	55 Atlanta St SE Suite #395 Marietta, GA 30060	(678) 688-4786	Oct. 22, 2024 (Date Transferred)	
Woodstock- Canton	McKenzie Carr	225 Creekstone Ridge Suite 562 Woodstock, GA 30188	(678) 799-7578	Oct. 22, 2024 (Date Transferred)	
IDAHO					
Boise	DJ Brown	3313 W Cherry Lane Suite 1016 Meridian, ID 83642	(208) 608-5461	Jun. 1, 2018	

FRANCHISE	FRANCHISE OWNER	ADDRESS	PHONE NUMBER	DATE FIRST OPENED
IOWA				
Cedar Rapids	Anthony Lord	5249 N Park Pl NE #1116, Marion, IA 52302	(319) 451-6062	Aug. 19, 2024
NEBRASKA				
Omaha	Brad Anderson	12020 Shamrock Plaza Suite 105 Omaha, NE 68154	(402) 672-6623	Nov. 30, 2023 (Date Transferred)
NORTH CAROLINA	4			
Cary	Ben Madugu	3434 Kildaire Farm Rd #135 Cary, NC 27518	(919) 745-8531	Oct. 1, 2024 (Date Transferred)
Chapel Hill	Ben Madugu	11312 US Hwy 15 501 N #107, Chapel Hill, NC 27517	(919) 268-6655	Oct. 1, 2024 (Date Transferred)
Charlotte	Jennifer & Jorge De La Rosa	8001 Raintree Ln #213, Charlotte, NC 28277	(704) 839-2161	Oct. 21, 2024
Lake Norman	Johnathan Belk	428-B S Main Street #612 Davidson, NC 28036	(704) 213-8970	July 1, 2016
North Raleigh	Towanna Alexander	8480 Honeycutt Rd Ste. 200 Raleigh, NC 27615	(919) 750-1925	Jan. 22, 2024
SOUTH CAROLINA	4			
Charleston	Jay Mukhtarov	845 Houston Northcutt Blvd Suite #1024 Mt Pleasant, SC 29464	(843) 642-8858	Aug. 19, 2024
Greenville	Steve Plass	1200 Woodruff Road Unit A-3 Greenville, SC 29607	(704) 657-9087	Nov. 1, 2020
TENNESSEE				
South Nashville	Fausto Samaniego	9005 Overlook Blvd Brentwood, TN 37027	(615) 614-1633	Feb. 1, 2017
TEXAS				
Lewisville	Nauraj Pannu and Vanita Tahim	1301 Justin Rd #201 Lewisville, TX 75077	(214) 937-0022	Nov. 18, 2024
North Austin	Kirk Risha and Noe Rodriguez	651 N US Hwy 183 #335 Leander, TX 78641	(512) 298-1388	April 29, 2024
North Dallas	Cameron Beckham	13355 Noel Road Suite 1100 Dallas, TX 75240	(214) 785-0190	April 30, 2024 (Date Transferred)
South Austin	Chase Rupe and Gary Weaver	9901 Brodie Ln Suite 160 #865 Austin, TX 78748	(512) 888-9975	Sept. 16, 2024

FRANCHISE	FRANCHISE OWNER	ADDRESS	PHONE NUMBER	DATE FIRST OPENED
		10900 Research Blvd		0 4 22 2022
West Austin	Shree Iyer	Ste 160C # 1569	(512) 217-9575	Oct. 23, 2023
		Austin, TX 78759		
West Houston	Joe Provost	9337 Katy Fwy #B	(713) 338-0371	Nov. 4, 2024
West Houston	Jue Provost	Houston, TX 77024	(713) 330-0371	1100. 4, 2024
		7901 Research Forest Dr		
Woodlands	Kenneth Carney	Ste. 400 #3034	(936) 879-6147	July 22, 2024
		The Woodlands, TX 77382		
UTAH				
		240 N East Promontory		
Northern Utah	Cameron Beckham	Suite 200	(801) 722-9557	Jan. 1, 2017
		Farmington, UT 84025		
		774 East 2100 South		
Salt Lake City	Seth Watson	Suite 419	(385) 210-1088	Jan. 1, 2016
		Salt Lake City, UT 84106		
		240 N East Promontory		May 9, 2022
Utah County	Cameron Beckham	Suite 200	(801) 722-9557	(Date
		Farmington, UT 84025		Transferred)

FRANCHISEES THAT HAVE SIGNED FRANCHISE AGREEMENTS BUT HAVE NOT OPENED:

The following is a complete listing of those who have signed franchise agreements but are not yet open for business with their addresses (if available), telephone number, and expected opening date (if available) as of December 31, 2024:

FRANCHISE	FRANCHISE OWNER	ADDRESS	PHONE NUMBER	EXPECTED OPENING
FLORIDA				
Palm Beach	Bret Lovelady	1691 Forum PL. STE B West Palm Beach, FL 33401	(561) 559-2363	2025
South Shore	Dave and Mandi Rutkowski	3848 Sun City Center Blvd. Ruskin, Florida, 33573	(813) 515-0415	2025
ОНЮ				
Chagrin Falls	Steve and Barb Tyree	46 Shopping Plaza #1038 Chagrin Falls, Ohio 44022	(440) 201-2994	2025
MASSACHUSETTS				
The North Shore	John and Patricia Hernandez	65 Dodge St. Unit C North Beverly Plaza #1029 North Beverly, MA, 01915	(351) 229-0063	2025
MICHIGAN				
Grand Rapids	Will and Anastasia Haygood	1971 E Beltline Ave NE Ste 106 Grand Rapids, MI 49525	(828) 844-5895	2025

FRANCHISE	FRANCHISE OWNER	ADDRESS	PHONE NUMBER	EXPECTED OPENING
TENNESSEE				
Northeast Nashville	Brian DeMoy and Jennifer Dumas	1012 Glenbrook Way #1168 Hendersonville, TN 37075	(615) 864-0681	2025
TEXAS				
Cypress	Kenneth Carney	TBD	(713) 992-0902	TBD
Katy	Kenneth Carney	TBD	(713) 992-0902	TBD

COMPANY OR AFFILIATE OWNED FRANCHISES:

The following is a complete listing of all of our current company or affiliate owned franchises and the addresses and telephone numbers of all of its operations as of December 31, 2024:

FRANCHISE	FRANCHISE OWNER	ADDRESS	PHONE NUMBER	YEAR FIRST OPENED
TEXAS				
McKinney*	Jay D Mason	2100 North Hwy 360 Suite 2007B #1437 Grand Prairie, Texas 75050	(817) 415-1199	2023

^{*}This location was previously in Fort Worth, Texas.

FRANCHISEES* WHO HAVE HAD AN OUTLET TRANSFERRED, TERMINATED, CANCELLED, NOT RENEWED, OR OTHERWISE VOLUNTARILY OR INVOLUNTARILY CEASED TO DO BUSINESS UNDER A FRANCHISE AGREEMENT DURING THE MOST RECENTLY COMPLETED FISCAL YEAR OR WHO HAVE NOT COMMUNICATED WITH US WITHIN 10 WEEKS OF THE DISCLOSURE DOCUMENT ISSUANCE DATE:

TRANSFERRED FRANCHISEES:

The following is a complete listing of all of our transferred franchisees and the telephone number of their operators as of December 31, 2024:

FRANCHISE	FRANCHISE OWNER	PHONE NUMBER	TRANSFER DATE	
GEORGIA				
Alpharetta	David Schaeffer	(770) 852-0327	Oct. 22, 2024	
Marietta	David Schaeffer	(770) 852-0327	Oct. 22, 2024	
Woodstock- Canton	David Schaeffer	(770) 852-0327	Oct. 22, 2024	
NORTH CAROLINA				
Cary	Sam Patel	(919) 268-6655	Oct. 1, 2024	
Chapel Hill	Sam Patel	(919) 268-6655	Oct. 1, 2024	
TEXAS				
North Dallas	David Velazquez	(214) 785-0190	April 30, 2024	

FORMER FRANCHISEES:

The following is a complete listing of all of our former franchisees and the telephone number of their operators as of December 31, 2024:

FRANCHISE	FRANCHISE OWNER	PHONE NUMBER
ALADANAA		
ALABAMA		
Birmingham	Nick Krogmann	(205) 719-9998
Hoover	Nick Krogmann	(205) 719-9998
Tuscaloosa	Nick Krogmann	(205) 719-9998
MINNESOTA		
Edina	Irfan Chowdhury	(952) 222-4959

^{*}If you buy this franchise, your contact information may be disclosed to other buyers when you leave the franchise system.

EXHIBIT "E" TO THE FDD

LIST OF AGENTS FOR SERVICE OF PROCESS

California: Commissioner of Financial Protection and Innovation

Department of Financial Protection and Innovation

2101 Arena Boulevard Sacramento, CA 95834

(916) 445-7205

Toll free at 1-866-275-2677

Georgia: Secretary of State of Georgia

Corporations Division

2 Martin Luther King, Jr. Dr., SE

Suite 315, West Tower Atlanta, Georgia 30334

Hawaii: Commissioner of Securities

Department of Commerce and Consumer Affairs

Business Registration Division Securities Compliance Branch 335 Merchant Street, Room 203

Honolulu, HI 96813 (808) 586-2722

Illinois: Chief, Franchise Division

Office of Attorney General 500 South Second Street Springfield, IL 62706 (217) 782-4465

Indiana: Indiana Secretary of State

201 State House

Indianapolis, IN 46204

Maryland: Maryland Securities Commissioner

Division of Securities

Office of Attorney General 200 St. Paul Place, 20th Floor Baltimore, MD 21202-2020

(410) 576-6360

Michigan: Antitrust and Franchise Business

Michigan Department of the Attorney General's Office Franchise Administrator Consumer Protection Division

6546 Mercantile Way Lansing, MI 48910 (517) 373-7117

Minnesota: Commissioner of Commerce

Minnesota Department of Commerce

85 7th Place East, Suite 280

St. Paul, MN 55101 (651) 539-1500

New York: Secretary of State

99 Washington Avenue Albany, NY 12231-0001

(518) 473-2492

North Dakota: North Dakota Securities Department

600 East Boulevard Avenue

State Capital Fifth Floor Dept 414

Bismarck, ND 58505-0510

(701) 328-4712

Oregon: Director of Insurance & Finance

Business Service Division of Finance and Corporate Securities Labor

and Industries Building Salem, OR 97310 (503) 378-4387

Rhode Island: Chief Securities Examiner

of Business Regulation

Department of Business Regulation

Securities Division

1511 Pontiac Avenue, Bldg. 68-2

Cranston, RI 02920 (401) 462-9527

South Dakota: Department of Insurance

Division of Regulation

124 S. Euclid Avenue, 2nd Floor

Pierre, SD 57501 (605) 773-3563

Virginia: Clerk of the State Corporation Commission

1300 East Main Street, 1st Floor

Richmond, VA 23219

Washington: Director of Financial Institutions

150 Israel Road SW Tumwater, WA 98501 (360) 902-8760

Wisconsin: Wisconsin Commissioner of Securities

Franchise Investment Division

Fourth Floor

101 East Wilson Street Madison, WI 53702

EXHIBIT "F" TO THE FDD

LIST OF STATE AGENCIES RESPONSIBLE FOR FRANCHISE DISCLOSURE/REGISTRATION LAWS

California

Department of Financial Protection and Innovation

Sacramento

2101 Arena Boulevard Sacramento, California 95834 (916) 445-7205 Toll free at 1-866-275-2677

San Diego

1455 Frazee Road, Suite 315 San Diego, California 92108 (619) 610-2093 Toll free at 1-866-275-2677

San Francisco

One Sansome Street, Ste. 600 San Francisco, California 94104 (415) 972-8559 Toll free at 1-866-275-2677

Los Angeles

320 West 4th Street, Suite 750 Los Angeles, California 90013-2344 (213) 576-7500 Toll free at 1-866-275-2677

Connecticut

Securities and Business Investment Division Connecticut Department of Banking 260 Constitution Plaza Hartford, Connecticut 06103-1800 (860) 240-8233

Florida

Department of Agriculture and Consumer Services Division of Consumer Services P.O. Box 6700 Tallahassee, Florida 32314-6700 (805) 488-2221 Fax: (805) 410-3804

Georgia

Secretary of State of Georgia Corporations Division 2 Martin Luther King, Jr. Dr., SE Suite 315, West Tower Atlanta, Georgia 30334

<u>Hawaii</u>

Department of Commerce and Consumer Affairs Business Registration Division Commissioner of Securities P.O. Box 40 Honolulu, Hawaii 96810 (808) 586-2744

Illinois

Franchise Bureau Office of Attorney General 500 South Second Street Springfield, Illinois 62706 (217) 782-4436

Indiana

Franchise Section Indiana Securities Division Secretary of State Room E-111 302 West Washington Street Indianapolis, Indiana 46204 (317) 232-6681

Iowa

Iowa Securities Bureau 340 Maple Des Moines, Iowa 50319-0066 (515) 287-4441

Maryland

Office of the Attorney General, Division of Securities 200 St. Paul Place, 20th floor Baltimore, Maryland 21202-2020 (410) 576-6360

Michigan

Michigan Attorney General's Office Consumer Protection Division Attn: Franchise Section 525 West Ottawa Street Williams Building, 6th Floor Lansing, Michigan 48933 (517) 373-7117

Minnesota

Minnesota Department of Commerce Securities—Franchise Registration 85 7th Place East, Suite 280 St. Paul, Minnesota 55101-2198 (651) 539-1500

Nebraska

Department of Banking and Finance Bureau of Securities/Financial Institutions Division 1526 K Street, Suite 300 Lincoln, NE 68508-2732 (402) 471-3445

New York

NYS Department of Law Investor Protection Bureau 28 Liberty St. 21st Fl New York, NY 10005 Phone: (212) 416-8222

North Dakota

Franchise Examiner
North Dakota Securities Department
600 East Boulevard Avenue
State Capitol Fifth Floor, Dpt 414
Bismarck, North Dakota 58505-0510
(701) 328-4712

Oregon

Department of Consumer and Business Services Division of Finance and Corporate Securities Labor and Industries Building Salem, Oregon 97310 (503) 378-4140 Fax: (503) 947-7862

Rhode Island

Department of Business Regulation Securities Division 1511 Pontiac Avenue, Bldg. 68-2 Cranston, Rhode Island 02920-4407 (401) 462-9527

South Dakota

Department of Insurance Securities Regulation 124 S. Euclid, 2nd Floor Pierre, South Dakota 57501-3185 (605) 773-3563 FAX: (605) 773-5953

Texas

Statutory Document Section Registrations Unit P.O. Box 13193 Austin, Texas 78711-3193 Street Address: 1719 Brazos Austin, Texas 78701 (512) 475-1769

Utah

Division of Consumer Protection Utah Department of Commerce 160 East Three Hundred South SM Box 146704 Salt Lake City, Utah 84114-6704 (801) 530-6601 Fax: (801) 530-6001

<u>Virginia</u>

State Corporation Commission Division of Securities and Retail Franchising 1300 East Main Street, 9th Floor Richmond, Virginia 23219 (804) 371-9051

Washington

Department of Financial Institutions Securities Division P.O. Box 41200 Olympia, Washington 98507-9033 (360) 902-8760

Wisconsin

Division of Securities
Department of Financial Institutions
P.O. Box 1768
Madison, Wisconsin 53701
(608) 266-2801

Federal Trade Commission

Division of Marketing Practices Bureau of Consumer Protection Pennsylvania Avenue at 6th Street, NW Washington, D.C. 20580 (202) 326-3128

EXHIBIT "G" TO THE FDD

TABLE OF CONTENTS FOR OPERATIONS MANUAL

The PaintEZ® operating manual is hosted online and is available through our intranet. The PaintEZ® manual is confidential and remains our property. It contains mandatory and suggested specifications, standards and procedures. We may modify the PaintEZ® manual, but the modifications will not alter your basic status and rights under the franchise agreement. The revisions may include advancements and developments in supplies, products, equipment, sales, marketing, operational techniques, and other items and procedures used for the operation of the franchise. As of the date of this disclosure document, the Table of Contents of the current version of the PaintEZ® manual consist of approximately **104** separate pages plus embedded content and videos and includes:

PaintEZ® Operation Manual Table of Contents

Preface	2 pages
Introduction	5 pages
Chapter 1: Pre-Opening Procedures	9 pages
Chapter 2: Administrative Procedures	3 pages
Chapter 3: Personnel	22 pages
Chapter 4: Public Relations and Marketing	9 pages
Chapter 5: Operating Procedures	32 pages
Chapter 6: Non-Compliance	1 page
Chapter 7: CRM/Project Management Software	21 pages

EXHIBIT "H" TO THE FDD

AREA DEVELOPER AGREEMENT

EMERALDPRO FRANCHISING, INC. DBA PAINT EZ AREA DEVELOPER AGREEMENT

THIS AREA DEVELOPER AGREED	MENT (the "Agreement") is made and entered into
effective as of this day of, 20	by and between EmeraldPro Franchising, Inc.
dba Paint EZ, a Utah corporation ("PaintEZ®"	or "We" or "Us" and at times "Franchisor"), and
,LLC/Inc. a	[state] limited liability company/corporation
("You" or "Your" and at times "Area Developed	er ''):

RECITALS:

WHEREAS, We have developed a system for the operation of a PaintEZ® Franchise Unit, offering quality painting services to the public (hereinafter "Franchise Business"). The system Includes, among other things specific Marks, design and layout, color schemes, standards, manuals, operating procedures, marketing concepts and presentation, specifications for certain equipment, supply items and confidential information, herein at times the "System" and at times the "PaintEZ® System;" and

WHEREAS, You are desirous of entering into an agreement with Us so as to be able to obtain the rights to operate PaintEZ® Businesses using the System developed by Us; and

WHEREAS, recognizing the value of the System and the benefits which may be obtained by use of the System, You desire to acquire the right to develop and operate multiple PaintEZ® Franchise Units in the Development Area described below and pursuant to the terms and conditions of this Agreement; and

WHEREAS, You understand and acknowledge the importance of Our high standards of quality and the necessity of operating Your Franchise Units in strict conformity with Our quality control standards and specifications; and

WHEREAS, You declare You have had a copy of the PaintEZ® Franchise Disclosure Document for at least 14 calendar days or 10 business days, whichever is applicable prior to signing this Agreement or making any payment to Us; and

WHEREAS, You declare that You have fully investigated and have familiarized Yourself with the essential aspects and purposes of the System as developed by Us; and

WHEREAS, all capitalized terms used but not defined herein will have the respective meaning assigned to them pursuant to the Franchise Agreement.

NOW THEREFORE, in consideration of the mutual and reciprocal covenants, promises, recitals, terms and conditions herein contained, and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged by each party, the parties hereby agree as follows:

Article 1 - Definitions

- 1.1 Unless otherwise clearly required by the context, when used in this Agreement the following terms will have the following described meanings:
- 1.1.1 "<u>Franchise</u>" A business which has signed our Franchise Agreement to operate a Franchise Unit in the Development Area.
- 1.1.2 "<u>Franchise Agreement</u>" Our agreement which licenses the right for a person or entity to use Our Marks and System for the operation of a PaintEZ® Franchise Unit at a single designated location.
- 1.1.3 "Franchise Unit," "Unit" or "Franchise Business" A PaintEZ® Franchise Business using the System for which a PaintEZ® Franchise Agreement has been duly executed.
- 1.1.4 "Including" Throughout this Agreement, the term "Including" or "Includes" will mean, "including but not limited to", "Including," and similar all-inclusive and non-exhaustive meanings.
- 1.1.5 "Marks" Refers to any and all of Our trademarks, service marks, trade names, logos, slogans, trade dress, color schemes, designs, equipment designs and related commercial symbols whether or not registered by Us and all goodwill related thereto associated with the products or any other business, products and services of the Franchisor or its affiliates.
- 1.1.6 "Manuals" Refers to one or more operational or policies and procedures manuals, technical bulletins or other written materials and may be modified by Us periodically. The Manuals may be in printed or in an electronic format at Our discretion. We reserve the right to require You to use an electronic version of the Manuals and to require You to access the document using the Internet or an intranet created and supported by Us.
- 1.1.7 "Owners" Refers to You and the owners of any entity, partners, members, managers, officers, directors or shareholders owning the Franchise Unit, if any.
- 1.1.8 "Development Area" The geographical area set forth in Exhibit "A" attached hereto and by reference made a part hereof. Once the Development Schedule set forth on Exhibit "B" attached hereto and by reference made a part hereof ("Development Schedule") is complete, the Development Area will expire, and each Franchise Unit will have its own defined territory in its Franchise Agreement.

Article 2 - Development Area Rights

2.1 <u>Rights</u>. Subject to the terms and conditions of this Agreement and the continuing faithful performance by You of Your obligations hereunder, during the term of this Agreement, You have the right and obligation to develop and operate PaintEZ® Franchise Businesses in the Development Area in accordance with the Development Schedule, utilizing the System and the Marks in the franchise territory, as defined in its Franchise Agreement, upon execution of a

separate Franchise Agreement for each Franchise Unit You develop. You will identify a location for each Franchise Unit and, after the location is approved by Us, the location will be set forth in the Franchise Agreement for that Franchise Unit. The Development Area for this Agreement is non-exclusive. Except as provided herein, We will not establish or sell franchises within the Development Area while the Development Schedule is in effect. We, or Our affiliate, either personally or through agents and representatives, reserve the right to sell and market PaintEZ® outlets in non-traditional locations and large institution-type locations both within and without Your Development Area, without payment of compensation to You.

- Character of Rights. The rights set forth herein are territorial only and do not grant or imply any license or franchise for You to use the Marks or System in any manner. This Agreement will not create or grant rights or obligations outside the Development Area. Nothing contained herein will prevent Us from granting the right to establish or operate, or Ourselves establishing, owning and operating PaintEZ® Franchise Businesses or similar operations outside of Your Development Area. Furthermore, We expressly reserve the right to sell market and distribute the PaintEZ® products in the Development Area and elsewhere without compensation to You using other marketing strategies and distribution channels, including, but not limited to, catalog sales, direct sales, sales to and through the Internet, retail units and wholesale outlets, and to sell non-traditional franchise locations at Our discretion both within and without Your Development Area. We also reserve the right to use other and different proprietary marks in connection with the sale of franchises, products or services similar to, the same as, or dissimilar from those which You will use in Your Franchise Businesses at any location, including in the Development Area, without compensation to You. Neither We nor other Area Developers are restricted from advertising their PaintEZ® Franchise Business in Your Development Area. The rights and privileges granted to You under this Agreement are personal in nature.
- 2.3 <u>System Modifications</u>. We may, at any time, in Our reasonable discretion, change or modify the System or add to or delete from the System. In such event, We will notify You of any such changes, modifications, additions or deletions, and You will accept, be bound by, use and immediately take steps to implement any such changes in the Development Area. We have complete ownership and control of any changes, modifications, enhancements, or suggestions whether made or implemented by Us or You.

Article 3 - Development & Term

3.1 Minimum Development Schedule.

3.1.1 You agree to use Your best efforts to develop and continuously operate Your Franchise Units in the Development Area in strict compliance with the System and Manuals during the term hereof. Without limiting the foregoing obligation, in order to retain the rights granted hereunder, You agree to open, as Your minimum development obligation hereunder during the term hereof, the number of PaintEZ® Franchise Units set forth in the Development Schedule. A Franchise Unit will be counted for the purposes of meeting Your development obligation only if it is an open and functioning Franchise Business located within the Development Area.

- 3.1.2 Once the minimum development obligation is reached as set forth in the Development Schedule, You agree to continue to develop and continuously operate Franchise Units in the Development Area as commercially reasonable during the term of this Agreement.
- 3.2 <u>Franchise Locations</u>. The location of each Franchise Unit will be selected by You, but must be approved in writing by Us, as further set forth in Your Franchise Agreements. A separate Franchise Agreement must be executed for each Franchise Unit in Your Development Area as developed as further provided in Article 5 hereof.
- 3.3 <u>Failure to Meet the Development Schedule</u>. In the event You fail to meet the Development Schedule or any of Your other development obligations, We have the right to exercise, in addition to the remedies and cure periods set forth in Articles 9 and 10 below, in Our sole discretion, any or all of the following:
- 1. Terminate this Agreement upon written notice to You as provided in Article 9 hereof;
 - 2. Terminate the territorial exclusivity granted to You;
 - 3. Reduce the size of the Development Area; and/or
 - 4. Accelerate the Development Schedule immediately upon written notice.
- 3.3.1 Time is of the essence with respect to compliance with the Development Schedule, payment of the balance of the fees under Article 4, obtaining the right to occupy the premises of each Franchise Unit, and any and all other obligations of Yours under this Agreement.
- 3.4 <u>Term.</u> The term of this Agreement is the Development Schedule set forth on Exhibit "B."

Article 4 - Fees

- 4.1 <u>Fee.</u> You agree to pay, upon signing this Agreement, the initial franchise fees for the Franchise Units contemplated to be developed under this Agreement (herein referred to as the "Development Fee"). The Development Fee is made up of Fifty Thousand Dollars (\$50,000) for the first Franchise Unit to be developed, Forty Thousand Dollars (\$40,000) for the second Franchise Unit to be developed, and Thirty Thousand Dollars (\$30,000) for the third Franchise Unit to be developed and any additional units thereafter.
- 4.2 <u>Additional Units</u>. After You have completed the Development Schedule, if You wish to purchase more Franchise Units than the number of Units listed in the Development Schedule, You must pay a Development Fee of Thirty Thousand Dollars (\$30,000) for each additional Franchise Unit to be developed ("Unit Deposit").
 - 4.3 Non-Refundable. The Development Fee and Unit Deposit are not refundable.

Article 5 - Franchise Agreement(s)

- 5.1 <u>Franchise Agreement</u>. Each Franchise Unit as opened by You in the Development Area pursuant to this Agreement, will be governed by Our then-current Franchise Agreement executed by You and Us. A Franchise Agreement for each Franchise Unit must be executed and delivered to Us at the beginning of the development and prior to commencing construction, improvements, acquisition or lease of any related real property, or any other development activity, or operations for each Franchise Unit.
- 5.2 <u>Modification of the Franchise Agreement</u>. We reserve the right, from time-to-time, to amend, change or modify Our Franchise Agreement prior to the time it is signed by You.
- 5.3 <u>Guaranty</u>. You agree that if You are an entity, all of the Owners owning a 5% or greater interest in the Franchise Business must personally guarantee the performance under each Franchise Agreement, and agree to be bound by, and liable for, the breach of every provision of the Franchise Agreement.
- 5.4 <u>First Franchise Unit</u>. You acknowledge that the Franchise Agreement governing Your first Franchise Unit to be opened under the Development Schedule is being executed concurrently with this Agreement.

Article 6 - Operating Standards and Covenants

You agree that:

- 6.1 <u>Knowledge</u>. You will acquire and maintain sufficient knowledge and experience involving the PaintEZ® System so as to be able, in good faith, to develop the Franchise Units in a timely, efficient and professional manner.
- 6.2 <u>Compliance</u>. You will, at Your expense, comply with all applicable laws, ordinances, rules and regulations pertaining to the development and operation of Your Franchise Businesses as contemplated herein, Including, licenses and/or permits for the operation of Your PaintEZ® Franchise Unit(s).
- 6.3 <u>Cost of Doing Business</u>. You will be responsible for all Your costs of doing business, Including, taxes, permits, licenses, fees, postage, telephone, training, photocopying, employees, supplies, inventory, salaries, travel, on-going service obligations and other costs and expenses in connection with Your obligations herein.
- 6.4 <u>Franchise Obligations</u>. You agree to promptly pay all of Your obligations and liabilities to Us and Your suppliers, vendors, lessor and trade accounts. You will be responsible and liable for the prompt payment of all of Your taxes, including, but not limited to, income taxes, sales and use taxes, franchise taxes, gross receipts taxes, employee withholding taxes and similar taxes and personal property and real estate taxes payable as a result of Your Franchise Businesses. We have no liability for these or any other taxes, and You will indemnify and hold Us harmless

from any such taxes that may be assessed or levied against Us which arise or result from Your Franchise Businesses.

- 6.5 <u>Periodic Reports</u>. You agree to provide to Us, no later than the seventh (7th) day of each month, a written monthly progress report of Your preceding month's activities and progress in developing and establishing Franchise Units in Your Development Area.
- 6.6 <u>Your Performance</u>. You must comply with all other duties, obligations and requirements set forth in this Agreement, Your Franchise Agreement(s) and Our Manuals.
- 6.7 <u>Indemnification</u>. You agree to protect, indemnify and hold Us harmless from and against any and all claims, proceedings, expenses, costs, damages and liabilities, including, but not limited to, legal fees incurred by Us or Our officers, directors, members, managers and agents because of any act, neglect or omission of Yours or Your employees, customers, agents or guests Including, malfeasance, misstatements, nonfeasance, failure to perform, and breach of Your duties and obligations under this Agreement.

Article 7 - Confidential Information

- Confidential Information. Nothing in this Agreement will be construed to require Us to divulge to You any confidential information. Except for knowledge already in Your possession not disclosed to You by Us or currently in the public domain, You acknowledge that Your entire knowledge of the operation of the PaintEZ® System and the contemplated Franchise Business, Including, the contents of the Manuals, and the specifications, standards and operating procedures for the PaintEZ® Franchise Units, development schedules and marketing plans are derived from information disclosed to You by Us and that such Manuals and such other confidential information is confidential or a trade secret of Ours. You agree that You will maintain the absolute confidentiality of the Manuals and all such other confidential information during and after the term hereof, disclosing the same to employees of Your Franchise Businesses only to the extent necessary for the operation of the Franchise Businesses in accordance with this Agreement, and that You will not use the System, Manuals and such other confidential or trade secret information in any other business or in any manner not specifically authorized or approved in writing by Us.
- 7.2 <u>Confidentiality of this Agreement</u>. You agree that all terms of this Agreement will remain confidential, and You will not make any public announcement, issue any press release or publicity, make any confirmation of statements made by third parties concerning the terms of this Agreement, or make any other disclosures without Our prior written consent. It is agreed and understood that You may disclose the terms of this Agreement only to Your professional lenders and advisors.

Article 8 - Marks

8.1 Ownership of Marks. You acknowledge that You have no proprietary interest whatsoever in the PaintEZ® Marks or derivatives thereof and that Your right to use the Marks is derived solely from Your Franchise Agreement(s) and is limited to the conduct of Your Franchise

Businesses pursuant to and in compliance with this Agreement and Your Franchise Agreement(s) and all applicable specifications, standards and operating procedures prescribed by Us. Any unauthorized use of the Marks by You constitutes an infringement of Our rights in and to the Marks.

8.2 <u>Use of Marks</u>. You cannot use any of the Marks as part of any corporate or trade name or with any prefix, suffix, or other modifying words, terms, designs or symbols, or in any modified form without Our consent, nor may You use any Mark in connection with the sale of any unauthorized products or service or in any other manner not expressly authorized under this Agreement. You agree to obtain such fictitious or assumed name registrations as may be required by Us or applicable law.

Article 9 - Our Right of Termination

- 9.1 <u>Termination</u>. In addition to the other rights of termination, We may have at law or equity or as contained in this Agreement, We will have the following rights of termination:
- 9.1.1 <u>45 Day Cure Period</u>. If You fail to meet Your development obligations, at any time, as set forth in Article 3 hereof above, Your rights hereunder will automatically terminate effective forty-five (45) days after delivery of notice of default, if not otherwise cured within the forty-five (45) days' notice period.
- 9.1.2 <u>No Cure Period</u>. You agree that upon a violation or default under paragraphs (1) through (7) below, this Agreement will automatically terminate without written notice to You.
- 1) You or any of Your Owners makes an unauthorized assignment of this Agreement or any ownership change without Our consent, which consent will not be unreasonably withheld or delayed;
- 2) You or any of Your Owners take action, commit, are convicted of, plead guilty to, or plead no contest to a charge of violating any felony law or other crime, action or offense that We believe is reasonably likely to have an adverse effect on Your Franchise Units or the System;
- 3) You consistently, 3 or more times, fail to timely pay any of Your payment obligations or liabilities owing to Us;
- 4) You are insolvent or a party to any bankruptcy, receivership, or similar proceeding, other than as a creditor, file for bankruptcy or receivership or similar protection or You are adjudicated bankrupt;
- 5) You make an assignment for the benefit of creditors or enter into any similar arrangement for the disposition of Your assets for the benefit of creditors;

- 6) You voluntarily or otherwise abandon the development of the Franchise Units in the Development Area hereunder;
- 7) You repeatedly fail to materially comply with this Agreement, whether or not such failures to comply are corrected after notice thereof.
- 9.1.3 30 -Day Cure Period. For all other defaults Including Your failure to cure any default under any Franchise Agreement owned by You or Your officers, directors, members, managers, owners or an affiliated entity, We will have the right to terminate this Agreement effective upon thirty (30) days after delivery of notice of termination to You if such default is not cured within the thirty (30) day cure period.

Article 10 - Obligations Upon Termination or Expiration

- 10.1 <u>Our Rights Upon Termination</u>. Upon expiration or termination of this Agreement, for any reason, Your rights under this Agreement are terminated. We will be free to own or operate PaintEZ® Franchise Businesses and to franchise others to do so anywhere in the Development Area other than in locations for which You have an existing signed and fully compliant Franchise Agreement. The foregoing are in addition to any other right or remedy We may have at law or in equity.
- 10.2 Operating Units. After termination or expiration of this Agreement, so long as You are not in default under the terms and conditions of Your respective Franchise Agreement(s), You may continue as Our Franchisee pursuant to the terms and conditions of Your respective fully compliant Franchise Agreement(s), You may still continue to own and operate Your individual Franchise Units in the Development Area that are owned and operated by You prior to termination, so long as You are not in default and continue to faithfully perform the terms and conditions of such Franchise Agreement(s). However, You will cease to have any exclusivity rights with regard to the ongoing development of Franchises in the Development Area, and You will forfeit any contractual right You may have to purchase additional Franchise Units within the Development Area.
- 10.3 <u>Cross Default</u>. If any Franchise Agreement for one of Your Franchise Businesses is terminated for any reason, We will have the right to terminate this Agreement upon written notice to You.

Article 11 - Unfair Competition and Non-Competition Covenant

11.1 <u>In-Term Covenant</u>. During the term of this Agreement and any extensions hereof, You agree that neither You nor Your family, nor any shareholders, owners, partners, directors, members, managers, officers, agents, affiliates, principal employees, nor any partner in a partnership franchise, will own, operate, lease, franchise, conduct, consult with, engage in, be connected with, have any interest in, or assist any person or entity engaged in or on its own account or as an employee, consultant, partner, officer, director or shareholder of any other person, firm, entity, partnership, or corporation engaged in any painting or similar business or other business offering products or services the same as or substantially similar to Your Franchise Businesses or

the System in any capacity or location, except with Our prior written consent. You understand and acknowledge that to violate this Section will create irreparable harm.

- 11.2 Post-Term Covenant. Upon termination or expiration of this Agreement, and for a continuous, uninterrupted period of two (2) years thereafter, neither You, nor Your family, nor any of principals members, owners, partners, managers, officers, directors, agents, affiliates or principal employees, will, directly or indirectly, participate as an owner, operator, shareholder, director, partner, member, manager, consultant, agent, employee, advisor, officer, lessor, lessee, franchisor, Area Developer or serve in any other capacity whatsoever or have any interest in or assist any person or entity in any business, firm, entity, partnership or company engaged in a painting business, or a business using a business format which is the same as or similar to Franchisor's System within Your Development Area or within 100 miles of Your Development Area or within 100 miles of the territory of any System franchise or PaintEZ® business operation at the time of termination or expiration of this Agreement. The ownership of not more than two percent (2%) of the voting stock of a publicly held corporation will not be considered a violation of the foregoing provision.
- 11.3 <u>Tolling of Covenant</u>. In the event You compete during the term of non-competition, this non-compete time period will be extended for the period of Your competition plus an additional six (6) months.
- 11.4 <u>Enforceability</u>. It is the desire and intent of the parties to this Agreement that the provisions of this Article 11 be enforced to the fullest extent permissible under the laws and public policy applied in each jurisdiction in which enforcement is sought. Accordingly, if any part of this Article is adjudicated to be invalid or unenforceable, then this Article will be deemed amended to delete that portion thus adjudicated to be invalid or unenforceable and such deletion to apply only with respect to the operation of that Section or Paragraph and the particular jurisdiction in which said adjudication is made. Further, to the extent any provision of this Agreement is deemed to be unenforceable by virtue of its scope, but may be made enforceable by limitation, the parties agree that the same will, nevertheless, be enforceable to the fullest extent permissible under the laws and public policies applied in such jurisdiction where enforcement is sought.
- 11.5 <u>Claims Not a Defense</u>. You expressly agree that the existence of any claims You may have against Us, whether or not arising from this Agreement, will not constitute a defense to Our ability to enforce the covenants of this Article 11. You agree to pay all costs and expenses, Including, reasonable attorney's fees, incurred by Us in connection with the enforcement of this Article 11.
- 11.6 <u>Irreparable Injury</u>. You acknowledge that Your violation of the terms of this Article 11 would result in irreparable injury to Us for which no adequate remedy at law may be available. You accordingly agree that We will be entitled to temporary, preliminary, and/or permanent injunctive relief for any breach or threatened breach by any or all any of the terms of this Article 11 without proof of actual damages that have been or may be caused to Us by such breach.
- 11.7 <u>Additional Covenants</u>. At Our request, You must require and obtain execution of covenants similar to those set forth in this Article 11 from any or all of the following persons: (a)

all owners, partners, directors and managers and the like of Your Franchise Businesses; (b) all officers, directors, members, managers and holders of a beneficial interest of five percent (5%) or more of any corporation directly or indirectly controlling You if You are an entity; and (c) the general partners and any limited partners if You are a partnership. All covenants required herein must be in forms satisfactory to Us, Including, specific identification of Us as a third-party beneficiary of such covenants with the independent right to enforce them. Your failure to obtain execution of a covenant required herein will constitute a default of this Agreement.

Article 12 - Assignment

- 12.1 <u>By Franchisor</u>. This Agreement is fully assignable and transferrable by Us and will inure to the benefit of any assignee, transferee or other legal successor to Our interests and obligations herein.
- 12.2 <u>By Area Developer and/or Your Owners</u>. You understand and acknowledge that the rights and duties created by this Agreement are personal to You and that We have granted this Agreement in reliance upon Your agreement to comply with all the terms and conditions of this Agreement, and Your individual character, skill, aptitude, attitude, business ability and financial capacity. Therefore:
- 12.2.1 Neither this Agreement nor any interest therein may be voluntarily, involuntarily, directly or indirectly, assigned, sold or otherwise transferred by You or Your Owners, Including, by consolidation or merger, or by issuance of securities representing an ownership interest, without Our prior written approval, which approval will not be unreasonably withheld.
- 12.2.2 Any such assignment or transfer without such approval will constitute a breach hereof and will not convey any rights to or interests in this Agreement to such assignee.
- 12.2.3 Consent to an assignment otherwise permissible under this Article 12 may be refused by Us, unless, prior to the effective date of the assignment: (a) all of Your obligations incurred in connection with this Agreement have been assumed by the assignee; (b) You have paid fees and other amounts owing Us; (c) the assignee or its owners meet Our criteria for new area developers and franchisees; (d) the assignee or its owners must have completed the training program required of new area developers and franchisees and are willing to execute and be bound by Our then-current Area Developer Agreement; (e) You or Your assignee have paid a transfer fee of Five Thousand Dollars (\$5,000), plus the transfer fees set forth in each Franchise Agreement transferred; (f) You or Your assignee have paid a training fee at Our then-current rate to cover training expenses; and (g) You and Your Owners, representatives and/or agents have signed a general release in Our favor.
- 12.2.4 You must remain liable for all direct and indirect obligations under this Agreement and Your Franchise Units prior to the effective date of the transfer and will continue to remain responsible for Your obligations of nondisclosure, noncompetition and indemnification as provided in the Franchise Agreements, and must execute any and all instruments reasonably requested by Us to evidence such liability.

- 12.2.5 Any assignment, transfer, or other disposition by You of a single-unit Franchise Business within the Development Area will be governed by the Franchise Agreement to which such single-unit Franchise Business is bound.
- 12.3 <u>Transfers to Competitors Prohibited</u>. In order to maintain the confidentiality of the proprietary information of the System, neither You or any of Your owners, partners, members, managers, officers or directors, may sell, transfer, assign or pledge any part of this Franchise Agreement or any part of his or her ownership in Your entity, if applicable, to a competitor of Ours or an affiliate of a competitor of Ours without Our written permission. Any such sale, transfer, assignment or pledge without Our written approval will be considered void ab initio.
- Right of First Refusal of the Franchisor. If You or Your Owners, at any time determine to sell, assign or transfer this Agreement, or an interest therein, or an ownership interest in Your entity of more than forty percent (40%), then You or Your Owners must obtain a bona fide, executed written offer from a responsible and fully disclosed purchaser and must submit an exact copy of such offer to Us. We will have the right, exercisable by written notice delivered to You or Your Owners within sixty (60) days from the date of delivery of an exact copy of such offer to Us, to purchase this Agreement and the development rights thereunder, or such interest in this Agreement, or such ownership interest in You for the price and on the terms and conditions contained in such offer, provided that We may substitute cash for any form of payment proposed in such offer and We will have not less than sixty (60) days from the date We give notice to You of Our intent to purchase, and to prepare for closing. If We do not exercise Our right of first refusal, You or Your Owners may complete the sale to such purchaser pursuant to and on the terms of such offer, provided that if the sale to such purchaser is not completed within one hundred fifty (150) days after delivery of such offer to Us, or if there is a material change in the terms of the sale that are less beneficial to You, We will again have the right of first refusal upon the terms and conditions herein provided.

Article 13 - Notices

13.1 <u>Notices</u>. All notices permitted or required under this Agreement must be in writing and will be delivered as follows with notice deemed given as indicated (i) by personal delivery when delivered personally; (ii) by overnight courier upon written verification of receipt; (iii) by telecopy or facsimile transmission, during normal business hours, Monday through Friday, holidays excepted, when confirmed by telecopier or facsimile transmission; (iv) through the email address below or other authorized email address when confirmed by receipt verifications, which confirmation cannot be withheld or otherwise denied; or (v) by certified or registered mail, return receipt requested, three (3) days after deposit in the mail addressed as follows:

TO AREA DEVELOPER:	
	_, LLC/Inc.
Address:	
Email:	
	Address:

Article 14 - Disputes & Arbitration

- 14.1 <u>Quick Resolution</u>. You and We understand that there is always a possibility of differences of opinion or other disagreements in any business relationship and agree that it is important to resolve any disputes amicably, quickly, inexpensively and professionally and to return to business as soon as possible.
- 14.2 <u>Manner of Handling Disputes</u>. You and We agree that except as otherwise expressly provided for herein, in the event any controversy, dispute or claim whatsoever ("Dispute") arises between Us or Our subsidiaries, parents and affiliates and each of Our respective shareholders, managers, officers, directors, members, agents, employees and attorneys (in their representative capacity), if applicable, and You or Your entity owners, guarantors and employees, officers, directors, members, managers, agents, and attorneys (in their representative capacity), if applicable, in connection with, arising from, or with respect to, any provision hereof, the relationship created herein, or the validity of this Agreement or any provision hereof, or the offer and sale to You, such Dispute will be:
- 14.2.1 <u>Face-to-Face Meeting</u>. First discussed in a face-to-face meeting between You and Us at Our then-current headquarters and within 30 days after either You or We give written notice to the other proposing such a meeting. We have the right, in Our sole discretion, to waive this requirement.
- 14.2.2 <u>Mediation</u>. If, in the opinion of either You or Us, the face-to-face meeting requirement has not successfully resolved such matters and if desired by either You or Us, the matters will be submitted to non-binding mediation before Franchise Arbitration and Mediation Services ("FAM") or as otherwise mutually agreed. The mediation will be conducted exclusively in Salt Lake City, Utah. The mediator will be disqualified as a witness, consultant, expert, or counsel for either party for the matter in dispute and any related matters. If You and We agree not to participate in mediation, then the matter may proceed to litigation as provided below.
- 14.2.3 <u>Legal Proceeding</u>. If the mediation has not resolved the matter successfully, or mediation is waived, either You or We may institute a legal suit, action, or proceeding, exclusively in Salt Lake City, Utah, against the other party to enforce this Agreement or obtain any other remedy regarding any breach of this Agreement. The prevailing party in the suit, action, or proceeding is entitled to receive, and the non-prevailing party shall pay, in addition to all other remedies to which the prevailing party may be entitled, the costs and expenses incurred by the prevailing party in conducting the suit, action, or proceeding, including attorneys' fees and expenses and court costs, even if not recoverable by law, Including all fees, taxes, costs, and expenses incident to appellate and post-judgment proceedings.
- (i) <u>Individual Disputes</u>. Any Dispute will be conducted and resolved on an individual basis only and not on a class-wide, multiple plaintiff or similar basis between You and Us and will not be consolidated with any other proceeding involving Us and any other person, except that with respect to a dispute involving You and Your affiliate, You and Your affiliate may both be parties to a legal proceeding.

- (ii) Agreed Limitations. Except for payments owed by one party to the other, or claims attributable to Your underreporting of sales, any legal action or other proceeding (Including the offer and sale of a franchise to You) brought or instituted with respect to any Dispute hereunder must be brought or instituted within a period of 1 year from the date upon which a party discovered, or should have discovered, the facts giving rise to an alleged claim; provided that no claim may be brought more than 2 years after the first act or omission giving rise to an alleged claim.
- (iii) <u>No Special Damages</u>. You and We waive any right or claim of any consequential, punitive, or exemplary damages against each other and agree that in the event of a Dispute between You and Us, each will be limited to the recovery of actual damages sustained. You agree that We will not be liable for any act or omission which is consistent with this Agreement or which is done in subjective good faith.
- (iv) Exceptions to Mediation. You and We agree that nothing in this Agreement obligates Us to mediate Disputes or issues relating to: (a) the validity of Our Marks, or other Intellectual Property; (b) rights to obtain a writ of attachment or other prejudgment remedies; (c) rights to receive and enforce a temporary restraining order, preliminary injunction, permanent injunction or other equitable relief; or (d) Disputes solely for fees and other monies owed by one party to the other under this Agreement not in connection with other Disputes.

Article 15 – General Provisions

- 15.1 <u>Severability</u>. Except as expressly provided to the contrary herein, each section, paragraph, term and provision of this Agreement, and any portion thereof, will be considered severable.
- Governing Law and Jurisdiction. This Agreement will be governed, construed, and interpreted in accordance with the laws of the State of Utah without giving effect to its conflicts of law provisions. You and We agree that the provisions of this Agreement will control the state or provincial laws by which this Agreement will be governed and any provisions of state or provincial law to the contrary or any statements in Our franchise disclosure document or otherwise required as a condition of registration or otherwise. If the governing law requires terms other than or in addition to those in this Agreement, then such terms will be deemed incorporated herein, but only to the extent necessary to prevent the invalidity of this Agreement or any of the provisions hereof or the imposition of civil or criminal penalties or liability. To the extent permitted by the laws of the state whose laws govern this Agreement, You hereby waive any provisions of law or regulations which render any portion of this Agreement invalid or unenforceable in any respect. In order to facilitate our joint interests in having franchise issues determined in a consistent manner for application throughout the System, without in any way limiting or otherwise affecting Your and Our obligations regarding mediation and arbitration in accordance with the provisions of Article 14, if there is any litigation between us, You and We hereby irrevocably consent to the exercise of general personal jurisdiction in the courts of record of the State of Utah even though it may be otherwise possible to obtain jurisdiction elsewhere, and we both agree that Salt Lake City, State of Utah will be the exclusive venue for any litigation between Us. Each party waives any

objection they may have to the personal jurisdiction of or venue in the state and federal courts of Salt Lake County, State of Utah.

- 15.3 <u>Waiver of Obligations</u>. You and We will not be deemed to have waived or impaired any right, power or option reserved by this Agreement (Including, the right to demand exact compliance with every term, condition and covenant herein, or to declare any breach thereof to be a default and to terminate this Agreement prior to the expiration of its term), by virtue of any custom or practice of the parties at variance with the terms hereof or any failure, refusal or neglect of Us or You to exercise any right under this Agreement or to insist upon exact compliance by the other with its obligations hereunder.
- 15.4 <u>No Off-Sets or Withholdings</u>. You covenant and agree that You will not offset or withhold the payment of any fees or other amounts due to Us or Our affiliates or suppliers on grounds of the alleged non-performance by Us of any of Our covenants or obligations hereunder, any dispute of any nature or otherwise.
- 15.5 <u>Cumulative Remedies</u>. Rights hereunder are cumulative and no exercise or enforcement of any right or remedy hereunder will preclude the exercise or enforcement of any other right or remedy hereunder which You or Us are entitled by law or equity to enforce. Nothing herein contained will be interpreted as to bar or waive Our right to obtain any remedy available at law or in equity including injunctive relief.
- 15.6 <u>Costs and Attorney's Fees</u>. If a claim for amounts owed by You to Us is asserted in any legal proceeding before a court of competent jurisdiction, or if We or You are required to enforce this Agreement in a judicial or arbitration proceeding, the prevailing party in such proceeding will be entitled to reimbursement of its costs and expenses, including reasonable accounting and legal fees. For purposes of this Agreement, "prevailing party" Includes, the Party which obtains a judgment in their favor, or agrees to dismiss an action or proceeding upon the other's payment of sums allegedly due or performance of the covenants allegedly breached, or which obtains substantially the relief sought.
- 15.7 <u>Binding Effect</u>. This Agreement will be binding upon the parties hereto and their respective assigns and successors in interest and cannot be modified except by written agreement signed by both Us and You.
- 15.8 Entire Agreement. This Agreement, Including preambles and exhibit(s) to this Agreement, if any, are a part of this Agreement, which constitutes the entire agreement of the parties relating to the subject matter herein, and there are no other oral or written understandings or agreements between You and Us relating to the subject matter of this Agreement. No modifications of the terms of this Agreement will be valid unless made in writing and executed by both Us and You. Except as otherwise expressly provided herein, nothing in this Agreement is intended, or will be deemed, to confer any rights or remedies upon any person or legal entity not a party hereto. Nothing in this Agreement or in any related agreement is intended to disclaim the representations We made in the Franchise Disclosure Document.

- 15.9 <u>Interpretation of Agreement</u>. Words in the masculine gender include the feminine and neuter. Use of the singular will Include the appropriate plural numbers. The headings and title of this Agreement are not part of this Agreement, having been inserted for convenience of reference only, and will have no effect upon the construction or interpretation of this Agreement. Any defined words not defined in this Agreement shall have the meanings set forth in the Franchise Agreement. Time is of the essence in this Agreement.
- 15.10 Relationship of the Parties. In all matters, You are an independent contractor. Nothing in this Agreement constitutes You as Our partner, agent, or joint venture with Us and this Agreement does not create a fiduciary relationship between You and Us. Neither party may act or have the authority to act as agent for the other, and neither party is liable for the debts, liabilities, taxes, duties, obligations, defaults, compliance, intentional acts, wages, negligence, errors, or omissions of the other. You acknowledge that You do not have authority to incur any obligations, responsibilities or liabilities on behalf of Us, or to bind Us by any representations or warranties, and You agree not to hold Yourself out as having such authority.
- 15.11 <u>Counterparts</u>. This Agreement, and those contemplated herein, may be executed in counterparts, including by means of telefaxed or scanned and emailed signature page or similar electronic means, each of which will be deemed an original, but all of which together will constitute one and the same document.
- 15.12 <u>Effective Date</u>. This Agreement will become effective only when executed and accepted by Us at Our headquarters.

IN WITNESS WHEREOF, We and You have respectively signed and sealed this Agreement as of the day and year first above written.

FRANCHISOR:	AREA DEVELOPER:
EMERALDPRO FRANCHISING, INC. DBA PAINT EZ	,LLC/Inc.
By: (Signature) Name:	By:(Signature) Name:
Title:	Title:

EXHIBIT "A" TO THE AREA DEVELOPER AGREEMENT

DEVELOPMENT AREA

Area Developer Initial and Date
Franchisor Initial and Date

EXHIBIT "A-1"

MAP OF DEVELOPMENT AREA

(attached, if available)

Area Developer Initial and Date
Franchisor Initial and Date

EXHIBIT "B" TO THE AREA DEVELOPER AGREEMENT

FRANCHISE UNIT DEVELOPMENT SCHEDULE

Units to be Opened	Minimum Time for
Pursuant to this Agreement	Units to be Opened from the
-	date of this Agreement
1	days
2	days
3	days
4	days
5	days
TOTAL:	Units will be opened
	no later than days from
	the date of this Agreement
	Area Developer Initial and Date
	Franchisor Initial and Date

EXHIBIT "C" TO THE AREA DEVELOPER AGREEMENT

STATE ADDENDA

ADDENDUM TO THE AREA DEVELOPER AGREEMENT FOR THE STATE OF ILLINOIS

Illinois Law governs the franchise and area developer agreements.

In conformance with Section 4 of the Illinois Franchise Disclosure Act, any provision in a franchise or area developer agreement that designates jurisdiction and venue in a forum outside of the State of Illinois is void. However, a franchise or area developer agreement may provide for arbitration to take place outside of Illinois.

Franchisees rights upon termination and non-renewal are set forth in sections 19 and 20 of the Illinois Franchise Disclosure Act.

In conformance with Section 41 of the Illinois Franchise Disclosure Act, any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with the Illinois Franchise Disclosure Act or any other law of Illinois is void.

Section 4.1 of the Area Developer Agreement is amended as follows:

All initial fees and payments to us, prior to your franchise opening will be deferred until all initial
obligations owed to you under the Franchise Agreement (or the fees in the Area Development
Agreement to the extent it applies to each location), or other documents have been fulfilled by the
us and you have commenced doing business pursuant to the Franchise Agreement. The Illinois
Attorney General's Office imposed this deferral requirement due to Franchisor's financial condition.

No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor, franchise seller or other person acting on behalf of a Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

sealed this Addendum to the Area Developer	ranchisor and Area Developer have respectively signed at Agreement as of the day of	
20 FRANCHISOR:	AREA DEVELOPER:	
EMERALDPRO FRANCHISING, INC.	,LLC/Inc.	
By:(Signature)	By:(Signature)	
Name:	Name:	
Title:	Title:By:(Signature)	
	Name:	
	Title:	

ADDENDUM TO THE AREA DEVELOPER AGREEMENT FOR THE STATE OF MARYLAND

This Addendur	n Agreement is made contemporaneously with the Area Developer Agreement by and
between EMER	ALDPRO FRANCHISING, INC., a Utah corporation, hereinafter referred to as "Franchisor"
and	, hereinafter referred to as "Franchisee."

- 1. A franchisee may bring a lawsuit in Maryland for claims arising under the Maryland Franchise Registration and Disclosure Law.
- 2. Any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within 3 years after the grant of the franchise.
- 3. The general release required as a condition of renewal, sale and/or assignment/transfer shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.
- 4. All representations requiring prospective franchisees to assent to a release, estoppel or waiver of liability are not intended to nor shall they act as a release, estoppel or waiver of any liability incurred under the Maryland Franchise Registration and Disclosure Law.
- 5. Based upon the franchisor's financial condition, the Maryland Securities Commissioner has required a financial assurance. Therefore, all initial fees and payments owed by franchisees shall be deferred until the franchisor completes its pre-opening obligations under the franchise agreement.

In addition, all development fees and initial payments by area developers shall be deferred until the first franchise under the development agreement opens.

6. No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

(Intentionally left blank, signatures to follow)

Except as expressly amended or modified herein, all terms, provisions and conditions of the original Area Developer Agreement shall remain in full force and effect. In the event of a conflict or inconsistency between the provisions of this Addendum and any provisions of the original Area Developer Agreement, the provisions hereof shall in all respects govern and control.

IN WITNESS WHEREOF, the Franchisor and Franchisee have respectively signed and sealed this Area Developer Addendum on the date set forth below.

FRANCHISOR:	FRANCHISEE:	
EMERALDPRO FRANCHISING, INC.	,LLC/In	C
By:	By:	
(Signature) Name:	(Signature) Name:	
Title:	Title:	
Date:	Date:	

WASHINGTON ADDENDUM TO THE AREA DEVELOPMENT AGREEMENT AND ALL RELATED AGREEMENTS

The provisions of this Addendum form an integral part of, are incorporated into, and modify the Franchise Disclosure Document, the franchise agreement, and all related agreements regardless of anything to the contrary contained therein. This Addendum applies if: (a) the offer to sell a franchise is accepted in Washington; (b) the purchaser of the franchise is a resident of Washington; and/or (c) the franchised business that is the subject of the sale is to be located or operated, wholly or partly, in Washington.

- 1. <u>Conflict of Laws</u>. In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, chapter 19.100 RCW will prevail.
- 2. Franchisee Bill of Rights. RCW 19.100.180 may supersede provisions in the franchise agreement or related agreements concerning your relationship with the franchisor, including in the areas of termination and renewal of your franchise. There may also be court decisions that supersede the franchise agreement or related agreements concerning your relationship with the franchisor. Franchise agreement provisions, including those summarized in Item 17 of the Franchise Disclosure Document, are subject to state law.
- 3. Site of Arbitration, Mediation, and/or Litigation. In any arbitration or mediation involving a franchise purchased in Washington, the arbitration or mediation site will be either in the state of Washington, or in a place mutually agreed upon at the time of the arbitration or mediation, or as determined by the arbitrator or mediator at the time of arbitration or mediation. In addition, if litigation is not precluded by the franchise agreement, a franchisee may bring an action or proceeding arising out of or in connection with the sale of franchises, or a violation of the Washington Franchise Investment Protection Act, in Washington.
- 4. General Release. A release or waiver of rights in the franchise agreement or related agreements purporting to bind the franchisee to waive compliance with any provision under the Washington Franchise Investment Protection Act or any rules or orders thereunder is void except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel, in accordance with RCW 19.100.220(2). In addition, any such release or waiver executed in connection with a renewal or transfer of a franchise is likewise void except as provided for in RCW 19.100.220(2).
- 5. Statute of Limitations and Waiver of Jury Trial. Provisions contained in the franchise agreement or related agreements that unreasonably restrict or limit the statute of limitations period for claims under the Washington Franchise Investment Protection Act, or rights or remedies under the Act such as a right to a jury trial, may not be enforceable.
- 6. <u>Transfer Fees</u>. Transfer fees are collectable only to the extent that they reflect the franchisor's reasonable estimated or actual costs in effecting a transfer.
- 7. <u>Termination by Franchisee</u>. The franchisee may terminate the franchise agreement under any grounds permitted under state law.
- 8. <u>Certain Buy-Back Provisions</u>. Provisions in franchise agreements or related agreements that permit the franchisor to repurchase the franchisee's business for any reason during the term of the franchise agreement without the franchisee's consent are unlawful pursuant to RCW 19.100.180(2)(j), unless the franchise is terminated for good cause.

- 9. <u>Fair and Reasonable Pricing</u>. Any provision in the franchise agreement or related agreements that requires the franchise to purchase or rent any product or service for more than a fair and reasonable price is unlawful under RCW 19.100.180(2)(d).
- 10. Waiver of Exemplary & Punitive Damages. RCW 19.100.190 permits franchisees to seek treble damages under certain circumstances. Accordingly, provisions contained in the franchise agreement or elsewhere requiring franchisees to waive exemplary, punitive, or similar damages are void, except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel, in accordance with RCW 19.100.220(2).
- 11. <u>Franchisor's Business Judgement</u>. Provisions in the franchise agreement or related agreements stating that the franchisor may exercise its discretion on the basis of its reasonable business judgment may be limited or superseded by RCW 19.100.180(1), which requires the parties to deal with each other in good faith.
- 12. <u>Indemnification</u>. Any provision in the franchise agreement or related agreements requiring the franchise to indemnify, reimburse, defend, or hold harmless the franchisor or other parties is hereby modified such that the franchisee has no obligation to indemnify, reimburse, defend, or hold harmless the franchisor or any other indemnified party for losses or liabilities to the extent that they are caused by the indemnified party's negligence, willful misconduct, strict liability, or fraud.
- 13. <u>Attorneys' Fees.</u> If the franchise agreement or related agreements require a franchisee to reimburse the franchisor for court costs or expenses, including attorneys' fees, such provision applies only if the franchisor is the prevailing party in any judicial or arbitration proceeding.
- 14. Noncompetition Covenants. Pursuant to RCW 49.62.020, a noncompetition covenant is void and unenforceable against an employee, including an employee of a franchisee, unless the employee's earnings from the party seeking enforcement, when annualized, exceed \$100,000 per year (an amount that will be adjusted annually for inflation). In addition, a noncompetition covenant is void and unenforceable against an independent contractor of a franchisee under RCW 49.62.030 unless the independent contractor's earnings from the party seeking enforcement, when annualized, exceed \$250,000 per year (an amount that will be adjusted annually for inflation). As a result, any provision contained in the franchise agreement or elsewhere that conflicts with these limitations is void and unenforceable in Washington.
- 15. Nonsolicitation Agreements. RCW 49.62.060 prohibits a franchisor from restricting, restraining, or prohibiting a franchisee from (i) soliciting or hiring any employee of a franchisee of the same franchisor or (ii) soliciting or hiring any employee of the franchisor. As a result, any such provisions contained in the franchise agreement or elsewhere are void and unenforceable in Washington.
- 16. Questionnaires and Acknowledgments. No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed

in connection with the franchise.

- 17. <u>Prohibitions on Communicating with Regulators</u>. Any provision in the franchise agreement or related agreements that prohibits the franchisee from communicating with or complaining to regulators is inconsistent with the express instructions in the Franchise Disclosure Document and is unlawful under RCW 19.100.180(2)(h).
- 18. Advisory Regarding Franchise Brokers. Under the Washington Franchise Investment Protection Act, a "franchise broker" is defined as a person that engages in the business of the offer or sale of franchises. A franchise broker represents the franchisor and is paid a fee for referring prospects to the franchisor and/or selling the franchise. If a franchisee is working with a franchise broker, franchisees are advised to carefully evaluate any information provided by the franchise broker about a franchise.
- 19. <u>Fee Deferral.</u> The franchisor will defer collection of the initial franchise fee until the franchisor has fulfilled its initial pre-opening obligations to the franchisee and the franchisee is open for business. The initial fees for the purposes of this deferral include all initial franchise fees described in Item 5 of the franchise disclosure document. Additionally, if franchisee enters into an area developer agreement, the development fee will be prorated and collected as each unit is open.

The undersigned parties do hereby acknowledge receipt of this Addendum.

EXHIBIT "I" TO THE FDD

EZ ACCOUNTING PRO ENROLLMENT FORM



{Franchisee Name}
{Business Name}
Paint EZ of {Franchise location
{Address}
{City, State, Zip}
{Date}

Dear {Franchisee Name},

This letter is to confirm and specify the terms of our engagement and to clarify the nature and extent of the services EZ Accounting Pro will provide. In order to ensure an understanding of our mutual responsibilities, we ask all clients for whom accounting/bookkeeping work is performed to confirm the following arrangement.

EZ Accounting Pro will perform the following functions as specified here:

- Monthly bookkeeping (\$450/month with one-time \$250 set up fee)
 - Bank statement(s) review and reconciliation
 - Credit card statement(s) review and reconciliation
 - Monthly financial reports (interim reports also available)
 - Job/Project Profitability reporting
 - o Email, text, and phone support
 - Quickbooks Online accounting system assistance (*monthly subscription included with monthly fee)
 - Step by step tutorials to help you access whatever is needed
 - Assistance with yearend tax preparation
 - Contractor/Vendor Forms Submitted (1099-NEC and 1099-MISC)**
 - Tax planning and advising***

Additional 'a la carte' options to consider now and/or in the future:

- Payroll processing and payroll tax filing
- Insurance Audits
- Income tax preparation business and/or personal

Accepted by:	Accepted by:

^{*}Includes Quickbooks Online Plus – all add-ons are an additional charge, at wholesale rate.

^{**} Additional costs may be incurred for government approved forms and/or postage.

^{***} Additional tax preparation and audit services may be available for a separate fee.

EXHIBIT "J" TO THE FDD

RELEASE AGREEMENT

RELEASE AGREEMENT

This Release Agreement ("Agreement") by and between EmeraldPro Franchising, Inc.

dba Paint EZ, a Utah	corporation (herein "I	Franchisor") and	,LLC/Inc
a	limited liability	company/corpora	, LLC/INC ation ("Franchisee"), an
	,	and	(jointly and severally here
individually as "Party		used herein will have	(jointly and severally here e referred to as "Parties" an the meanings set forth in the
	, anness defined official		
	F	RECITALS	
		(the "Franchise Agree	agreement dated effective as dement") which was personal
WHEREAS, t	he Franchise Agreeme	nt has been terminated	l as of the day of
and for other good a	and valuable considerantending to be legally	tion, the receipt and	other provisions set forth herein sufficiency of which is hereb hisor, Franchisee, and Person
and forever discharge members, managers, collectively, of and a liabilities of any kin unsuspected, and in w or claim to have, or a accrue or arise, agai employees and agents Agreement, the rela- occurrence, act or on	e Franchisor and its such employees, sharehold from any and all claimed and nature, whatswhatever legal theory or at any time heretofore, and Franchisor, its such, and each of them, by tionship described them ission relating theretogen.	ecessors, representative ers, and agents and e ns, demands, obligati oever, whether know form which Franchise had or claimed to hav ecessors, affiliates, di reason of, or in any wa erein and any busine o prior to the date her	and irrevocably, release, acques, affiliates, directors, officers ach of them, individually arons, causes of action, suits on or unknown, suspected of and Personal Guarantors have had, or which may hereafter rectors, officers, shareholder by connected with the Franchistess transaction, agreement of reof. Franchisee and Personathe effect of a general release
encourage, assist, or (except as required by la	aw) participate in any c	enant not to initiate, prosecut civil, criminal, or administratively or by way of

3. Franchisee and Personal Guarantor(s) represent that each of them fully understands the broad coverage of the release provisions of this Agreement, and that they execute the same with respect to all claims, causes of action and demands, as set forth above, they have or may have

cross-claim, defense, or counterclaim against any person or entity released under Section 1 above

with respect to any claim released under Section 1.

against the Franchisor, fully intending that the provisions hereof be given the broadest interpretation permitted by law or the English language. Franchisee and Personal Guarantor(s) acknowledge and expressly agree that they will make no claim, and hereby waive any right they may now have, or may hereafter have, based upon any alleged oral or written alteration, amendment, or modification of this Agreement, fully waiving any right they may have to refer to extrinsic matters in the interpretation hereof, whether to establish fraud, duress, mistake, undue influence, or for any other purpose.

- 4. This Agreement may be pleaded as a full and complete defense to, and may be used as the basis for, an injunction against any action, suit or other proceeding which may be instituted, prosecuted or maintained in breach of this Agreement.
- 5. Nothing in this Agreement releases Personal Guarantor(s) or Franchisee from their obligations under the non-competition clauses of the Franchise Agreement or their Non-Competition Agreements signed with Franchisor.

6. Miscellaneous.

- 6.1 <u>Cooperation</u>. Franchisee and Personal Guarantor(s) will make, execute and deliver to Franchisor, promptly upon request and without additional consideration, any document or instrument necessary to carry out and effectuate the purposes of this Agreement.
- 6.2 <u>Choice of Law and Jurisdiction</u>. This Agreement will be construed in accordance with and all disputes hereunder will be governed by the laws of the State of Utah without giving effect to its conflicts of law provisions. Franchisee, Personal Guarantor(s), and Franchisor hereby irrevocably consent to the exercise of general personal jurisdiction in the courts of record of the State of Utah even though it may be otherwise possible to obtain jurisdiction elsewhere, and we both agree that Salt Lake City, Utah will be the exclusive venue for any litigation between us. Each party waives any objection they may have to the personal jurisdiction of or venue in the state and federal courts of Utah.
- 6.3 <u>Legal Proceeding</u>. In the event any controversy or dispute arises between the Parties hereto in connection with, arising from or with respect to the provisions hereof, the relationship of the Parties hereto, or the validity of this Agreement or any provision hereof, either Party may institute a legal suit, action, or proceeding, exclusively in Salt Lake City, Utah, against the other party to enforce this Agreement or obtain any other remedy regarding any breach of this Agreement. The prevailing party in the suit, action, or proceeding is entitled to receive, and the non-prevailing party shall pay, in addition to all other remedies to which the prevailing party may be entitled, the costs and expenses incurred by the prevailing party in conducting the suit, action, or proceeding, including attorneys' fees and expenses and court costs, even if not recoverable by law, Including all fees, taxes, costs, and expenses incident to appellate and post-judgment proceedings.
- 6.4 <u>Attorneys' Fees and Costs</u>. In the event any action in law or equity or any arbitration or other proceeding is brought for the enforcement of this Agreement or in connection with any of the provisions of this Agreement, the successful or prevailing party or parties will be

entitled to reasonable attorney's fees and other costs reasonably incurred in such action or proceeding.

- 6.5 <u>Amendment</u>. This Agreement may be amended, modified or changed only by a written instrument signed by duly authorized representatives of both Parties.
- 6.6 <u>Company Authority</u>. The persons signing below warrant that they are authorized to enter into this Agreement on behalf of their respective principals identified below and that by their signatures they bind such principals to this Agreement.
- 6.7 <u>Binding Agreement</u>. This Agreement and all its terms, conditions and stipulations will be binding upon and will inure to the benefit of the Parties hereto and their respective legal representatives, heirs, successors and permitted assigns.
- 6.8 <u>Confidentiality</u>. Franchisee and Personal Guarantor(s) agree to maintain this Agreement, the terms hereof, and any and all information obtained or provided by either Party in order to initiate a contractual relationship, in the strictest of confidence.
- 6.9 <u>Counterparts</u>. This Agreement, and those contemplated herein, may be executed in counterparts, including by means of telefaxed, emailed pdf or other electronically delivered signature page, each of which will be deemed an original, but all of which together will constitute one and the same document.
- 6.10 Entire Agreement. This Agreement contains the entire agreement and only understanding between the Parties with respect to the subject matter hereof and supersedes all previous negotiations, agreements and understandings between the Parties and affiliates of the Parties, in connection with the subject matter covered herein, whether oral or written, and any warranty, representation, promise or condition in connection therewith not incorporated herein will not be binding upon either Party. The Parties hereby agree that all prior agreements with between the Parties regarding the subject matter hereof are hereby terminated with no continuing duties or obligations on the part of the other Party.
- 6.11 <u>Paragraph Headings</u>. The paragraph headings appearing in this Agreement are inserted only as a matter of convenience and reference and in no way define, limit, construe or describe the scope, interpretations or extent of such paragraph or in any way affect such paragraph or this Agreement. Words in the masculine gender include the feminine and neuter. Use of the singular will include the appropriate plural numbers.
- 6.12 <u>Enforceability</u>. Any provision of this Agreement which is prohibited or unenforceable in any jurisdiction will, as to such jurisdiction, not be effective to the extent of such prohibition, but such prohibition will not invalidate the remaining provisions hereof or affect the validity or enforceability of such provisions in any other jurisdiction.
- 7. This Agreement will be effective when all the parties have signed it. The date of this Agreement will be the date this Agreement is signed by the last party to sign it as provided in the signature block below.

8. The Franchisee and Personal Guarantor(s) acknowledge that they have carefully read the foregoing Agreement and know and understand the contents of this Agreement, have been represented by counsel, or had the opportunity to be represented by counsel, and sign this Agreement as their own free act, fully intending to be legally bound thereby.

<u>For Franchisees in the State of Washington</u>, this Agreement does not apply with respect to claims arising under the Washington Franchise Investment Protection Act, RCW 19.100, and the rules adopted thereunder.

IN WITNESS WHEREOF, and by their signatures below, the Parties hereto acknowledge that they have read, understand and agree to all of the terms and provisions of this Agreement and have caused this Agreement to be executed as of the date provided below written with the full authority of the company principal they represent.

FRANCHISOR: EMERALDPRO FRANCHISING, INC.		FRANCHISEE:	,Inc/LLC
a Utah corporation		(entity name)	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
By:	_	By:	
Date:		Date:	
		JARANTORS:	
By:	reonally	By:	nerconally
(print name), pe	isonany	(print name)	, personally
Date:		Date:	
By:		By:	
By:, pe	rsonally	(print name)	, personally
Date:		Date:	

EXHIBIT "K" TO THE FDD

STATE SPECIFIC ADDENDA

ADDENDUM TO THE DISCLOSURE DOCUMENT FOR THE STATE OF HAWAII

Registered agent in the state authorized to receive service of process:

Department of Commerce and Consumer Affairs Business Registration Division Commissioner of Securities 335 Merchant St., 2nd Floor Honolulu, HI 96813

THESE FRANCHISES WILL BE/HAVE BEEN FILED UNDER THE FRANCHISE INVESTMENT LAW OF THE STATE OF HAWAII. FILING DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION OR ENDORSEMENT BY THE DIRECTOR OF COMMERCE AND CONSUMER AFFAIRS OR A FINDING BY THE DIRECTOR OF COMMERCE AND CONSUMER AFFAIRS THAT THE INFORMATION PROVIDED HEREIN IS TRUE, COMPLETE AND NOT MISLEADING.

THE FRANCHISE INVESTMENT LAW MAKES IT UNLAWFUL TO OFFER OR SELL ANY FRANCHISE IN THIS STATE WITHOUT FIRST PROVIDING TO THE PROSPECTIVE FRANCHISEE, OR SUBFRANCHISOR, AT LEAST SEVEN DAYS PRIOR TO THE EXECUTION BY THE PROSPECTIVE FRANCHISEE OF ANY BINDING FRANCHISE OR OTHER AGREEMENT, OR AT LEAST SEVEN DAYS PRIOR TO THE PAYMENT OF ANY CONSIDERATION BY THE FRANCHISEE, OR SUBFRANCHISOR, WHICHEVER OCCURS FIRST, A COPY OF THE DISCLOSURE DOCUMENT, TOGETHER WITH A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE SALE OF THE FRANCHISE.

THIS DISCLOSURE DOCUMENT CONTAINS A SUMMARY ONLY OF CERTAIN MATERIAL PROVISIONS OF THE FRANCHISE AGREEMENT. THE CONTRACT OR AGREEMENT SHOULD BE REFERRED TO FOR A STATEMENT OF ALL RIGHTS, CONDITIONS, RESTRICTIONS AND OBLIGATIONS OF BOTH THE FRANCHISOR AND THE FRANCHISEE.

No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

All initial fees and payments to us, prior to your franchise opening will be deferred until all initial obligations owed to you under the Franchise Agreement or other documents have been fulfilled by the us and you have commenced doing business pursuant to the Franchise Agreement.

If you are purchasing more than one location under the Area Development Agreement, then the total amount that may be collected by the franchisor must be prorated and collected as each store is opened. The prorated portion of the total development fee will be collected as each location is opened for business.

If there is an addendum to the franchise agreement (rather than a completely revised franchise agreement), both parties must sign the addendum and each party will have an originally signed agreement for their records.

ADDENDUM TO THE DISCLOSURE DOCUMENT FOR THE STATE OF ILLINOIS

- For choice of law purposes, and for the interpretation and construction of the Franchise Agreement, the Illinois Franchise Disclosure Act, 815 ILCS 705 governs.
- No action for liability under the Illinois Franchise Disclosure Act shall be maintained unless brought before the expiration of 3 years after the act or transaction constituting the violation upon which it is based, the expiration of 1 year after the franchisee becomes aware of facts or circumstances reasonably indicating that he may have a claim for relief in respect to conduct governed by the Act, or 90 days after delivery to the franchisee of a written notice disclosing the violation, whichever shall first expire.
- In conformance with Section 4 of the Illinois Franchise Disclosure Act, any provision in a franchise agreement that designates jurisdiction and venue in a forum outside of the State of Illinois is void. However, a franchise agreement may provide for arbitration to take place outside of Illinois.
- Any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with the Illinois Franchise Disclosure Act or any other law of Illinois is void.
- No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

ITEM 17 of the disclosure document is amended to add the following:

• The conditions under which a franchise can be terminated and your rights upon non-renewal, as well as the application by which you must bring any claims, may be affected by Sections 705/19 and 20 of the Illinois Franchise Disclosure Act of 1987, Ill. Rev. Stat. Ch. 815 Par. 705/1 – 705/44.

ITEM 5 of the disclosure documents is amened to add the following:

- All initial fees and payments to us, prior to your franchise opening will be deferred until all initial obligations owed to you under the Franchise Agreement or other documents have been fulfilled by the us and you have commenced doing business pursuant to the Franchise Agreement.
- The Illinois Attorney General's Office imposed this deferral requirement due to Franchisor's financial condition.

No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor, franchise seller or other

person acting on behalf of a Franchisor. This provision supersedes any other term of any document executed in connection with the franchise

IN WITNESS WHEREOF, the Franchisor and Fran	chisee have respectively signed a	and sealed this
Addendum to the disclosure document as of the	day of	_, 20
FRANCHISOR:	FRANCHISEE:	
EMERALDPRO FRANCHISING, INC.		_, LLC/INC.
By:(Signature)	By:(Signature)	
Name:	Name:	
Title:	Title:	

ADDENDUM TO THE DISCLOSURE DOCUMENT FOR THE STATE OF INDIANA

Notwithstanding anything to the contrary set forth in the disclosure document, the following provisions shall apply to all franchises offered and sold in the State of Indiana:

- 1. The prohibition by Indiana Code § 23-2-2.7-1(7) against unilateral termination of the franchise without good cause or in bad faith, good cause being defined therein as material breach of the Franchise Agreement, shall apply to the franchise agreement in the State of Indiana to the extent they may be inconsistent with such prohibition.
- 2. Liquidated damages and termination penalties are prohibited by law in the State of Indiana and, therefore, the disclosure document and franchise agreement are amended by the deletion of all references to liquidated damages and termination penalties and the addition of the following language to the original language that appears therein:

"Notwithstanding any such termination, and in addition to the obligations of the Franchisee as otherwise provided, or in the event of termination or cancellation of the Franchise Agreement under any of the other provisions therein, the Franchisee nevertheless shall be, continue and remain liable to Franchisor for any and all damages which Franchisor has sustained or may sustain by reason of such default or defaults and the breach of the Franchise Agreement on the part of the Franchisee for the unexpired Term of the Franchise Agreement.

At the time of such termination of the Franchise Agreement, the Franchisee covenants to pay to Franchisor within 10 days after demand as compensation all damages, losses, costs and expenses (including reasonable attorney's fees) incurred by Franchisor, and/or amounts which would otherwise be payable thereunder but for such termination for and during the remainder of the unexpired Term of the Franchise Agreement. This Agreement does not constitute a waiver of the Franchisee's right to a trial on any of the above matters."

- 3. No release language set forth in the disclosure document or franchise agreement, shall relieve Franchisor or any other person, directly or indirectly, from liability imposed by the laws concerning franchising of the State of Indiana.
- 4. To the extent required by the franchise laws of the State of Indiana, the franchise agreement will be construed in accordance with the franchise laws of the State of Indiana.
- 5. The provisions of the franchise agreement pertaining to litigation jurisdiction and venue shall be amended to be within the scope of the requirements of the Indiana Franchise laws.

ADDENDUM TO THE DISCLOSURE DOCUMENT FOR THE STATE OF MARYLAND

Item 5 of the Disclosure document is amended to add the following:

- Based upon the franchisor's financial condition, the Maryland Securities Commissioner has required a financial assurance. Therefore, all initial fees and payments owed by franchisees shall be deferred until the franchisor completes its pre-opening obligations under the franchise agreement.
- In addition, all development fees and initial payments by area developers shall be deferred until the first franchise under the development agreement opens.

Item 17 of the Disclosure document is amended to add the following:

- The general release required as a condition of renewal, sale and/or assignment/transfer shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.
- A franchisee may bring a lawsuit in Maryland for claims arising under the Maryland Franchise Registration and Disclosure Law.
- Any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within 3 years after the grant of the franchise.
 - Maryland law shall prevail.
- The Franchise Agreement provides for termination upon bankruptcy. This provision may not be enforceable under federal bankruptcy law.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise. All representations requiring prospective franchisees to assent to a release, estoppel or waiver of liability are not intended to nor shall they act as a release, estoppel or waiver of any liability incurred under the Maryland Franchise Registration and Disclosure Law.

ADDENDUM TO THE DISCLOSURE DOCUMENT FOR THE STATE OF MINNESOTA

THESE FRANCHISES HAVE BEEN REGISTERED UNDER THE MINNESOTA FRANCHISE ACT. REGISTRATION DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION OR ENDORSEMENT BY THE COMMISSIONER OF COMMERCE OF MINNESOTA OR A FINDING BY THE COMMISSIONER THAT THE INFORMATION PROVIDED HEREIN IS TRUE, COMPLETE AND NOT MISLEADING.

THE MINNESOTA FRANCHISE ACT MAKES IT UNLAWFUL TO OFFER OR SELL ANY FRANCHISE IN THIS STATE WHICH IS SUBJECT TO REGISTRATION WITHOUT FIRST PROVIDING TO THE PROSPECTIVE FRANCHISEE, AT LEAST 7 DAYS PRIOR TO THE EXECUTION BY THE PROSPECTIVE FRANCHISEE OF ANY BINDING FRANCHISE OR OTHER AGREEMENT, OR AT LEAST 7 DAYS PRIOR TO THE PAYMENT OF ANY CONSIDERATION, BY THE FRANCHISEE, WHICHEVER OCCURS FIRST, A COPY OF THIS PUBLIC OFFERING STATEMENT, TOGETHER WITH A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE FRANCHISE. THIS PUBLIC OFFERING STATEMENT CONTAINS A SUMMARY ONLY OF CERTAIN MATERIAL PROVISIONS OF THE FRANCHISE AGREEMENT. THE CONTRACT OR AGREEMENT SHOULD BE REFERRED TO FOR AN UNDERSTANDING OF ALL RIGHTS AND OBLIGATIONS OF BOTH THE FRANCHISOR AND THE FRANCHISES.

The disclosure document, franchise agreement, and other related agreements are amended to conform to the following:

- 1. Governing law, choice of forum, and jurisdiction and venue provisions of the disclosure document and franchise agreements are amended to include the following:
 - Minnesota statute '80C.21 and Minnesota Rule 2860.4400J prohibit us from requiring litigation to be conducted outside Minnesota. In addition, nothing in the disclosure document or agreement can abrogate or reduce any of your rights as provided for in Minnesota Statutes, Chapter 80C, or your rights to any procedure, forum, or remedies provided for by the laws or the jurisdiction.
- 2. With respect to franchises governed by Minnesota law, the franchisor will comply with Minn. Stat. '80C.14, subdivisions 3, 4 and 5 which require, except in certain specified cases, that a franchisee be given 90 days' notice of termination (with 60 days to cure) and 180 days' notice for non-renewal of the franchise agreement; and that consent to the transfer of the franchise will not be unreasonably withheld.
- 3. As required by the Minnesota Franchise Act, Minn. Stat. Sec. 80C.12(g), franchisor will reimburse the franchisee for any costs incurred by the franchisee in the defense of the franchisee's right to use the Marks, so long as the franchisee was using the Marks in the manner authorized by franchisor, and so long as franchisor is timely notified of the claim and is given the right to manage the defense of the claim including the right to compromise, settle or otherwise resolve the claim, and to determine whether to appeal a final determination of the claim.
- 4. Minnesota Rule Part 2860.4400D prohibits requiring a franchisee from waiving his rights to a jury trial or waiving his rights to any procedure, forum, or remedies provided for by the laws of Minnesota, or consenting to liquidated damages, termination penalties or judgment notes.

- 5. Minnesota Rule Part 2860.4400(J) prohibits franchisors from requiring Minnesota franchisees to pay liquidated damages.
- 6. The disclosure document and franchise agreements are hereby amended to exclude from any release requirements the release of claims under Minnesota Franchise Law.
- 7. Any limitation of claims must comply with Minn. Stat. '80C.17, subdivision 5
- 8. NSF checks and related interest and attorneys' fees are governed by Minnesota Statute § 604.113, which puts a cap of \$30 on initial service charges and requires notice and opportunity to cure prior to assessing interest and attorneys' fees.
- 9. Minnesota law now bans the enforcement of non-compete agreements between an employer and its employees. Laws of Minnesota 2023 SF 3035.
- 10. The franchisee cannot be required to consent to the franchisor obtaining injunctive relief. The franchisor may seek injunctive relief. See Minn. Rules 2860.4400(J). Also, a court will determine if a bond is required.
- 11. Minnesota Rules 2860.4400(G) prohibits a franchisor from imposing on a franchisee by contract or rule, whether written or oral, any standard of conduct that is unreasonable.
- 12. Franchisor can only impose the "System non-compliance fines and charges," the "Consumer Complaint Resolution Fee," or the "Fees for Non-Compliance" upon a franchisee's failure to substantially comply with the material and reasonable franchise requirements imposed by the franchisor.
- 13. No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including, fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor.
- 14. All initial fees and payments to us, prior to your franchise opening will be deferred until all initial obligations owed to you under the Franchise Agreement or other documents have been fulfilled by the us and you have commenced doing business pursuant to the Franchise Agreement.

ADDENDUM TO THE DISCLOSURE DOCUMENT FOR THE STATE OF NEW YORK

1. The following information is added to the cover page of the Franchise Disclosure Document:

INFORMATION COMPARING FRANCHISORS IS AVAILABLE. CALL THE STATE ADMINISTRATORS LISTED IN EXHIBIT C OR YOUR PUBLIC LIBRARY FOR SOURCES OF INFORMATION. REGISTRATION OF THIS FRANCHISE BY NEW YORK STATE DOES NOT MEAN THAT NEW YORK STATE RECOMMENDS IT OR HAS VERIFIED THE INFORMATION IN THIS FRANCHISE DISCLOSURE DOCUMENT. IF YOU LEARN THAT ANYTHING IN THE FRANCHISE DISCLOSURE DOCUMENT IS UNTRUE, CONTACT THE FEDERAL TRADE COMMISSION AND THE APPROPRIATE STATE OR PROVINCIAL AUTHORITY. THE FRANCHISOR MAY, IF IT CHOOSES, NEGOTIATE WITH YOU ABOUT ITEMS COVERED IN THE FRANCHISE DISCLOSURE DOCUMENT. HOWEVER, THE FRANCHISOR CANNOT USE THE NEGOTIATING PROCESS TO PREVAIL UPON A PROSPECTIVE FRANCHISEE TO ACCEPT TERMS WHICH ARE LESS FAVORABLE THAN THOSE SET FORTH IN THIS FRANCHISE DISCLOSURE DOCUMENT.

2. The following is to be added at the end of Item 3:

Except as provided above, with regard to the franchisor, its predecessor, a person identified in Item 2, or an affiliate offering franchises under the franchisor's principal trademark:

- A. No such party has an administrative, criminal or civil action pending against that person alleging: a felony, a violation of a franchise, antitrust, or securities law, fraud, embezzlement, fraudulent conversion, misappropriation of property, unfair or deceptive practices, or comparable civil or misdemeanor allegations.
- B. No such party has pending actions, other than routine litigation incidental to the business, which are significant in the context of the number of franchisees and the size, nature or financial condition of the franchise system or its business operations.
- C. No such party has been convicted of a felony or pleaded nolo contendere to a felony charge or, within the 10 year period immediately preceding the application for registration, has been convicted of or pleaded nolo contendere to a misdemeanor charge or has been the subject of a civil action alleging: violation of a franchise, antifraud, or securities law; fraud; embezzlement; fraudulent conversion or misappropriation of property; or unfair or deceptive practices or comparable allegations.
- D. No such party is subject to a currently effective injunctive or restrictive order or decree relating to the franchise, or under a Federal, State, or Canadian franchise, securities, antitrust, trade regulation or trade practice law, resulting from a concluded or pending action or proceeding brought by a public agency; or is subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities and Exchange Act of 1934, suspending or expelling such person from membership in such association or exchange; or is subject to a currently effective injunctive or restrictive order relating to any

other business activity as a result of an action brought by a public agency or department, including, without limitation, actions affecting a license as a real estate broker or sales agent.

3. The following is added to the end of the "Summary" sections of Item 17(c), titled "Requirements for franchisee to renew or extend," and Item 17(m), titled "Conditions for franchisor approval of transfer":

However, to the extent required by applicable law, all rights you enjoy and any causes of action arising in your favor from the provisions of Article 33 of the General Business Law of the State of New York and the regulations issued thereunder shall remain in force; it being the intent of this proviso that the non-waiver provisions of General Business Law Sections 687(4) and 687(5) be satisfied.

4. The following language replaces the "Summary" section of Item 17(d), titled "Termination by franchisee":

You may terminate the agreement on any grounds available by law.

5. The following is added to the end of the "Summary" sections of Item 17(v), titled "Choice of forum", and Item 17(w), titled "Choice of law":

The foregoing choice of law should not be considered a waiver of any right conferred upon the franchisor or upon the franchisee by Article 33 of the General Business Law of the State of New York.

- 6. Franchise Questionnaires and Acknowledgements--No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.
- 7. Receipts--Any sale made must be in compliance with § 683(8) of the Franchise Sale Act (N.Y. Gen. Bus. L. § 680 et seq.), which describes the time period a Franchise Disclosure Document (offering prospectus) must be provided to a prospective franchisee before a sale may be made. New York law requires a franchisor to provide the Franchise Disclosure Document at the earliest of the first personal meeting, ten (10) business days before the execution of the franchise or other agreement, or the payment of any consideration that relates to the franchise relationship.

ADDENDUM TO THE DISCLOSURE DOCUMENT FOR THE STATE OF RHODE ISLAND

The following language applies to any franchise agreement issued in the State of Rhode Island:

Section 19-28.1-14 of the Rhode Island Franchise Investment Act dictates that "A provision in a franchise agreement restricting jurisdiction or venue to a forum outside this state or requiring the application of the laws of another state is void with respect to a claim otherwise enforceable under this act."

Section 19-28.1-5 of the Rhode Island Franchise Investment Act states that, "A condition, stipulation or provision requiring a franchisee to waive compliance with or relieving a person of a duty or liability imposed by a right provided by this Act or a rule or order under this Act is void. An acknowledgement provision, disclaimer or integration clause or a provision having a similar effect in a franchise agreement does not negate or act to remove from judicial review any statement, misrepresentations or action that would violate this Act or a rule or order under this Act. This section shall not affect the settlement of disputes, claims or civil lawsuits arising or brought under this Act."

ADDENDUM TO THE DISCLOSURE DOCUMENT FOR THE STATE OF SOUTH DAKOTA

Notwithstanding anything to the contrary set forth in the disclosure document, the following provisions shall apply to all franchises offered and sold in the State of South Dakota:

• All initial fees and payments to us, prior to your franchise opening will be deferred until all initial obligations owed to you under the Franchise Agreement or other documents have been fulfilled by the us and you have commenced doing business pursuant to the Franchise Agreement.

ADDENDUM TO THE DISCLOSURE DOCUMENT FOR THE STATE OF VIRGINIA

In recognition of the restrictions contained in Section 13.1-564 of the Virginia Retail Franchising Act, the Franchise Disclosure Document for EmeraldPro Franchising, Inc. for use in the Commonwealth of Virginia shall be amended as follows:

Additional Disclosures.

The following statements are added to Item 17.h:

- Under Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to cancel
 a franchise without reasonable cause. If any grounds for default or termination stated in the
 franchise agreement and area developer agreement does not constitute "reasonable cause," as that
 term may be defined in the Virginia Retail Franchising Act or the laws of Virginia, that provision may
 not be enforceable.
- Under Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to use
 undue influence to induce a franchisee to surrender any right given to him under the franchise. If
 any provision of the franchise agreement and area developer agreement involves the use of undue
 influence by the franchisor to induce a franchisee to surrender any rights given to him under the
 franchise, that provision may not be enforceable.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

The Virginia State Corporation Commission's Division of Securities and Retail Franchising requires us to defer payment of the initial franchise fee and other initial payments owed by franchisees to the franchisor until the franchisor has completed its pre-opening obligations under the franchise agreement.

WASHINGTON ADDENDUM TO THE FRANCHISE DISCLOSURE DOCUMENT

The provisions of this Addendum form an integral part of, are incorporated into, and modify the Franchise Disclosure Document, the franchise agreement, and all related agreements regardless of anything to the contrary contained therein. This Addendum applies if: (a) the offer to sell a franchise is accepted in Washington; (b) the purchaser of the franchise is a resident of Washington; and/or (c) the franchised business that is the subject of the sale is to be located or operated, wholly or partly, in Washington.

- 1. **Conflict of Laws.** In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, chapter 19.100 RCW will prevail.
- 2. **Franchisee Bill of Rights.** RCW 19.100.180 may supersede provisions in the franchise agreement or related agreements concerning your relationship with the franchisor, including in the areas of termination and renewal of your franchise. There may also be court decisions that supersede the franchise agreement or related agreements concerning your relationship with the franchisor. Franchise agreement provisions, including those summarized in Item 17 of the Franchise Disclosure Document, are subject to state law.
- 3. Site of Arbitration, Mediation, and/or Litigation. In any arbitration or mediation involving a franchise purchased in Washington, the arbitration or mediation site will be either in the state of Washington, or in a place mutually agreed upon at the time of the arbitration or mediation, or as determined by the arbitrator or mediator at the time of arbitration or mediation. In addition, if litigation is not precluded by the franchise agreement, a franchisee may bring an action or proceeding arising out of or in connection with the sale of franchises, or a violation of the Washington Franchise Investment Protection Act, in Washington.
- 4. **General Release.** A release or waiver of rights in the franchise agreement or related agreements purporting to bind the franchisee to waive compliance with any provision under the Washington Franchise Investment Protection Act or any rules or orders thereunder is void except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel, in accordance with RCW 19.100.220(2). In addition, any such release or waiver executed in connection with a renewal or transfer of a franchise is likewise void except as provided for in RCW 19.100.220(2).
- 5. <u>Statute of Limitations and Waiver of Jury Trial</u>. Provisions contained in the franchise agreement or related agreements that unreasonably restrict or limit the statute of limitations period for claims under the Washington Franchise Investment Protection Act, or rights or remedies under the Act such as a right to a jury trial, may not be enforceable.
- 6. <u>Transfer Fees</u>. Transfer fees are collectable only to the extent that they reflect the franchisor's reasonable estimated or actual costs in effecting a transfer.
- 7. <u>Termination by Franchisee</u>. The franchisee may terminate the franchise agreement under any grounds permitted under state law.
- 8. <u>Certain Buy-Back Provisions</u>. Provisions in franchise agreements or related agreements that permit the franchisor to repurchase the franchisee's business for any reason during the term of

- the franchise agreement without the franchisee's consent are unlawful pursuant to RCW 19.100.180(2)(j), unless the franchise is terminated for good cause.
- 9. **Fair and Reasonable Pricing.** Any provision in the franchise agreement or related agreements that requires the franchisee to purchase or rent any product or service for more than a fair and reasonable price is unlawful under RCW 19.100.180(2)(d).
- 10. Waiver of Exemplary & Punitive Damages. RCW 19.100.190 permits franchisees to seek treble damages under certain circumstances. Accordingly, provisions contained in the franchise agreement or elsewhere requiring franchisees to waive exemplary, punitive, or similar damages are void, except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel, in accordance with RCW 19.100.220(2).
- 11. **Franchisor's Business Judgement.** Provisions in the franchise agreement or related agreements stating that the franchisor may exercise its discretion on the basis of its reasonable business judgment may be limited or superseded by RCW 19.100.180(1), which requires the parties to deal with each other in good faith.
- 12. <u>Indemnification</u>. Any provision in the franchise agreement or related agreements requiring the franchisee to indemnify, reimburse, defend, or hold harmless the franchisor or other parties is hereby modified such that the franchisee has no obligation to indemnify, reimburse, defend, or hold harmless the franchisor or any other indemnified party for losses or liabilities to the extent that they are caused by the indemnified party's negligence, willful misconduct, strict liability, or fraud.
- 13. <u>Attorneys' Fees</u>. If the franchise agreement or related agreements require a franchisee to reimburse the franchisor for court costs or expenses, including attorneys' fees, such provision applies only if the franchisor is the prevailing party in any judicial or arbitration proceeding.
- 14. Noncompetition Covenants. Pursuant to RCW 49.62.020, a noncompetition covenant is void and unenforceable against an employee, including an employee of a franchisee, unless the employee's earnings from the party seeking enforcement, when annualized, exceed \$100,000 per year (an amount that will be adjusted annually for inflation). In addition, a noncompetition covenant is void and unenforceable against an independent contractor of a franchisee under RCW 49.62.030 unless the independent contractor's earnings from the party seeking enforcement, when annualized, exceed \$250,000 per year (an amount that will be adjusted annually for inflation). As a result, any provision contained in the franchise agreement or elsewhere that conflicts with these limitations is void and unenforceable in Washington.
- 15. Nonsolicitation Agreements. RCW 49.62.060 prohibits a franchisor from restricting, restraining, or prohibiting a franchisee from (i) soliciting or hiring any employee of a franchisee of the same franchisor or (ii) soliciting or hiring any employee of the franchisor. As a result, any such provisions contained in the franchise agreement or elsewhere are void and unenforceable in Washington.
- 16. **Questionnaires and Acknowledgments.** No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including

fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

- 17. **Prohibitions on Communicating with Regulators.** Any provision in the franchise agreement or related agreements that prohibits the franchisee from communicating with or complaining to regulators is inconsistent with the express instructions in the Franchise Disclosure Document and is unlawful under RCW 19.100.180(2)(h).
- 18. Advisory Regarding Franchise Brokers. Under the Washington Franchise Investment Protection Act, a "franchise broker" is defined as a person that engages in the business of the offer or sale of franchises. A franchise broker represents the franchisor and is paid a fee for referring prospects to the franchisor and/or selling the franchise. If a franchisee is working with a franchise broker, franchisees are advised to carefully evaluate any information provided by the franchise broker about a franchise.

Print Name: _____

The undersigned parties do hereby acknowledge receipt of this Addendum.

ADDENDUM TO THE DISCLOSURE DOCUMENT FOR THE STATE OF WISCONSIN

Notwithstanding anything to the contrary set forth in the Disclosure Document, the following provisions shall supersede and apply to all franchises offered and sold in the State of Wisconsin:

- 1. REGISTRATION DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION OR ENDORSEMENT BY THE COMMISSIONER OF SECURITIES OF THE STATE OF WISCONSIN.
- 2. The following shall apply to Franchise Agreements in the State of Wisconsin:
 - a. The Wisconsin Fair Dealership Act, Wisconsin Statues, Chapter 135 (the "Act"), shall apply to and govern the provisions of Franchise Agreements issued in the State of Wisconsin.
 - b. The Act's requirements, including that in certain circumstances a Franchisee receive ninety (90) days' notice of termination, cancellation, non-renewal or substantial change in competitive circumstances, and sixty (60) days to remedy claimed deficiencies, shall supersede the provisions of Section VIII of the Franchise Agreement to the extent they may be inconsistent with the Act's requirements.

EXHIBIT "L" TO THE FDD

STATE EFFECTIVE DATES

The following states have franchise laws that require that the Franchise Disclosure Document be registered or filed with the state, or be exempt from registration:

California, Hawaii, Illinois, Indiana, Maryland, Michigan, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Virginia, Washington, and Wisconsin.

This document is effective and may be used in the following states, where the document is filed, registered, or exempt from registration, as of the Effective Dates stated below:

STATE	EFFECTIVE DATE
California	N/A
Hawaii	Pending
Illinois	May 22, 2025
Indiana	May 27, 2025
Maryland	July 9, 2025
Michigan	May 5, 2025
Minnesota	June 3, 2025
New York	Pending
North Dakota	N/A
Rhode Island	May 1, 2025
South Dakota	May 1, 2025
Virginia	June 23, 2025
Washington	August 13, 2025
Wisconsin	May 1, 2025

Other states may require registration, filing, or exemption of a franchise under other laws, such as those that regulate the offer and sale of business opportunities or seller-assisted marketing plans.

RECEIPT

(Franchisee's Copy)

This disclosure document summarizes certain provisions of the franchise agreement and other information in plain language. Read this disclosure document and all agreements carefully.

If EMERALDPRO FRANCHISING, INC. dba PAINT EZ offers you a franchise, it must provide this disclosure document to you 14 calendar-days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale. New York law requires a franchisor to provide the Franchise Disclosure Document at the earlier of the first personal meeting or ten (10) business days before the execution of the franchise or other agreement or the payment of any consideration that relates to the franchise relationship.

If EMERALDPRO FRANCHISING, INC. dba PAINT EZ does not deliver this disclosure document on time or if it contains a false or misleading statement, or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580 and the state administrator listed in Exhibit "F".

The franchisor is EMERALDPRO FRANCHISING, INc. dba PAINT EZ, located at 258 W. Center Street, Suite #252, Orem, UT 84057. Its telephone number is (833) Paint-EZ.

The issuance date of this disclosure document is April 29, 2025 (as Amended August 19, 2025).

The franchise sellers for this offering are the following (mark the box of the franchise seller(s) you worked with):

Name	Address	Phone
Jay Mason	258 W. Center Street, Suite #252 , Orem, UT 84057	(833) Paint-EZ
Matt Phillips	258 W. Center Street, Suite #252 , Orem, UT 84057	(833) Paint-EZ
Jason Allen	258 W. Center Street, Suite #252 , Orem, UT 84057	(833) Paint-EZ
Bruce Sadowsky of BrandOne	7472 Kimberly Court, Maple Grove, MN 55311	(704) 577-5302
Franchise Development LLC		

EMERALDPRO FRANCHISING, INC. dba PAINT EZ authorizes the respective state agencies identified on Exhibit "E" to receive service of process for it in the particular state.

Pre-Signing Questionnaire

I received a disclosure document dated April 29, 2025 (as Amended August 19, 2025) that included the following Exhibits: В.

A-1	Territory	C.	Financial Statements
A-2	Fee Chart	D.	Schedule of Franchisees
A-3	Company Representations and Warranties	E.	List of Agents for Service of Process
A-4	Personal Guaranty and Assumption of	F.	List of State Agencies responsible for
	Obligations		Franchise Disclosure and Registration Law
A-5	Authorization Agreement for Electronic	G.	Table of Contents for Operations Manual
	Funds Transfer	H.	Area Developer Agreement
A-6	Conditional Assignment of Phone Number	I.	EZ Accounting Pro Enrollment Form
A-7	Principal Confidentiality & Non-Competition	J.	Release Agreement
	Agreement	K.	State Specific Addenda
A-8	Employee Confidentiality & Non-Competition	L.	State Effective Dates
	Agreement		Receipts
A-9	Landlord's Consent to Assignment		
A-10	State Addendum		
Everyone v	vho received a copy of this FDD should sign. (Pri	nt multip	le copies if additional signatures are needed.):
Signature	:		Signature:
Print Nam	ne:		Print Name:
Title:			Title:
	ı for a company)		(If signing for a company)
Date:			Date:

You must sign and date this receipt. You should keep this copy for your records.

A. Franchise Agreement and Its Exhibits

RECEIPT

(Franchisor's Copy)

This disclosure document summarizes certain provisions of the franchise agreement and other information in plain language. Read this disclosure document and all agreements carefully.

If EMERALDPRO FRANCHISING, INC. dba PAINT EZ offers you a franchise, it must provide this disclosure document to you 14 calendar-days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale. New York law requires a franchisor to provide the Franchise Disclosure Document at the earlier of the first personal meeting or ten (10) business days before the execution of the franchise or other agreement or the payment of any consideration that relates to the franchise relationship.

If EMERALDPRO FRANCHISING, INC. dba PAINT EZ does not deliver this disclosure document on time or if it contains a false or misleading statement, or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580 and the state administrator listed in Exhibit "F."

The franchisor is EMERALDPRO FRANCHISING, INC. dba PAINT EZ, located at 258 W. Center Street, Suite #252, Orem, UT 84057. Its telephone number is (833) Paint-EZ.

The issuance date of this disclosure document is April 29, 2025 (as Amended August 19, 2025).

The franchise sellers for this offering are the following (mark the box of the franchise seller(s) you worked with):

Name	Address	Phone
Jay Mason	258 W. Center Street, Suite #252 , Orem, UT 84057	(833) Paint-EZ
Matt Phillips	258 W. Center Street, Suite #252 , Orem, UT 84057	(833) Paint-EZ
Jason Allen	258 W. Center Street, Suite #252 , Orem, UT 84057	(833) Paint-EZ
Bruce Sadowsky of BrandOne	7472 Kimberly Court, Maple Grove, MN 55311	(704) 577-5302
Franchise Development LLC		

EMERALDPRO FRANCHISING, Inc. dba Paint EZ authorizes the respective state agencies identified on Exhibit "E" to receive service of process for it in the particular state.

I received a disclosure document dated April 29, 2025 (as Amended August 19, 2025) that included the following Exhibits:

A. Franc	hise Agreement and Its Exhibits	В.	Pre-Signing Questionnaire
A-1	Territory	C.	Financial Statements
A-2	Fee Chart	D.	Schedule of Franchisees
A-3	Company Representations and Warranties	E.	List of Agents for Service of Process
A-4	Personal Guaranty and Assumption of Obligation	ns F.	List of State Agencies responsible for Franchise
A-5	Authorization Agreement for Electronic Funds		Disclosure and Registration Law
	Transfer	G.	Table of Contents for Operations Manual
A-6	Conditional Assignment of Phone Number	Н.	Area Developer Agreement
A-7	Principal Confidentiality & Non-Competition	I.	EZ Accounting Pro Enrollment Form
	Agreement	J.	Release Agreement
A-8	Employee Confidentiality & Non-Competition	K.	State Specific Addenda
	Agreement	L.	State Effective Dates
A-9	Landlord's Consent to Assignment		Receipts
A-10	O State Addendum		
Everyone	who received a copy of this FDD should sign. (Pri	nt multiple cop	es if additional signatures are needed.):
Signatur	e:	Signature:	
Print Na	me:	Print Name:	
Title:		Title:	
(If signir	ng for a company)	(If signing for a	
Date:		Date:	

You must sign and date this receipt. Please return this signed and dated receipt to us either by mailing it to EMERALDPRO FRANCHISING, INC. at 258 W. Center Street, Suite #252, Orem, UT 84057, or by emailing a copy to info@PaintEZ.com. You should keep a copy for your records.